Subject:

FYI - 11:15-12:30 - Ministry Meeting with MLA Olsen

Start: End: Tue 2017-11-07 11:15 AM Tue 2017-11-07 12:30 PM

Recurrence:

(none)

Organizer:

MINCAL, CITZ CITZ:EX

Categories:

Meetings with MLAs_ Ministers

Riley, Karl CITZ:EX

From: Cook, Jeannette MTIC:EX

Sent: Tuesday, November 7, 2017 10:49 AM **To:** Russell, Shannon CITZ:EX; Riley, Karl CITZ:EX

Cc: Fleurant, Kathleen CITZ:EX

Subject: FW: Gulf Islands Connectivity Information (MLA Olsen mtg)

Attachments: NWBC - GULF ISLANDS Internet Coverage.pdf; NWBC - GULF ISLANDS Cellular

Coverage.pdf; Estimated Populations of Gulf Islands.pdf

Hi there – here are a couple of maps for the meeting with MLA Olsen.

JC

From: Randell, Howard MTIC:EX

Sent: Tuesday, November 7, 2017 10:14 AM

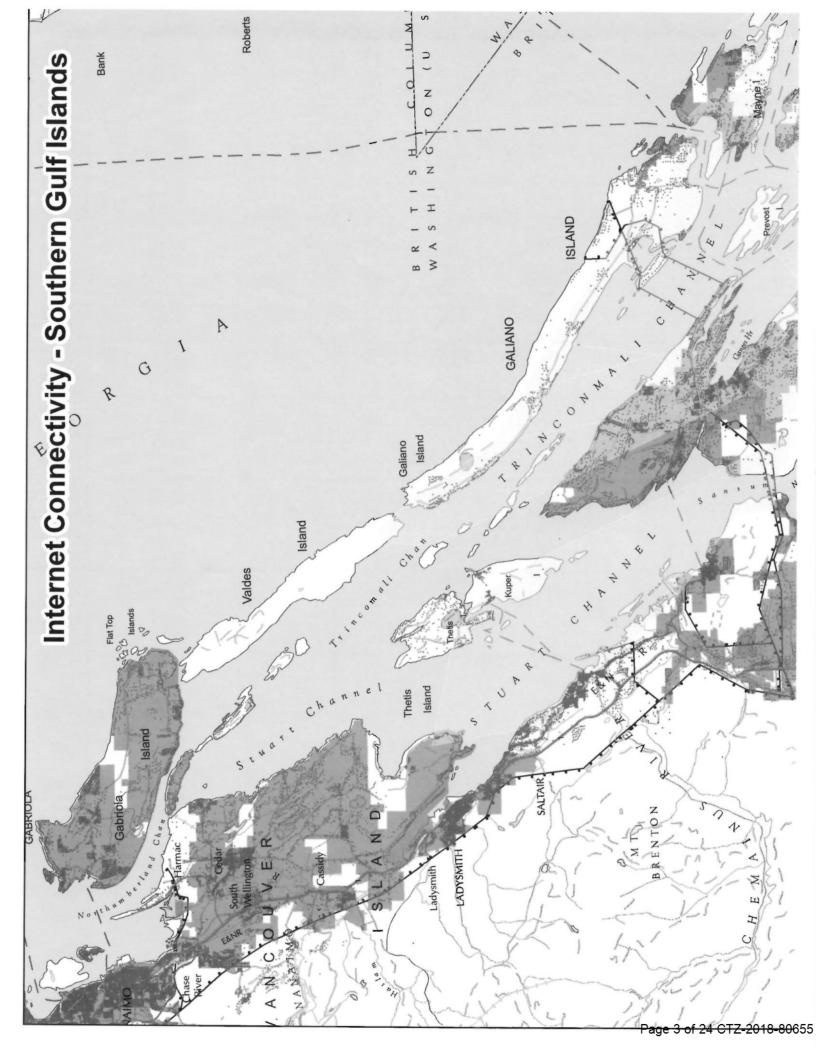
To: Cook, Jeannette MTIC:EX

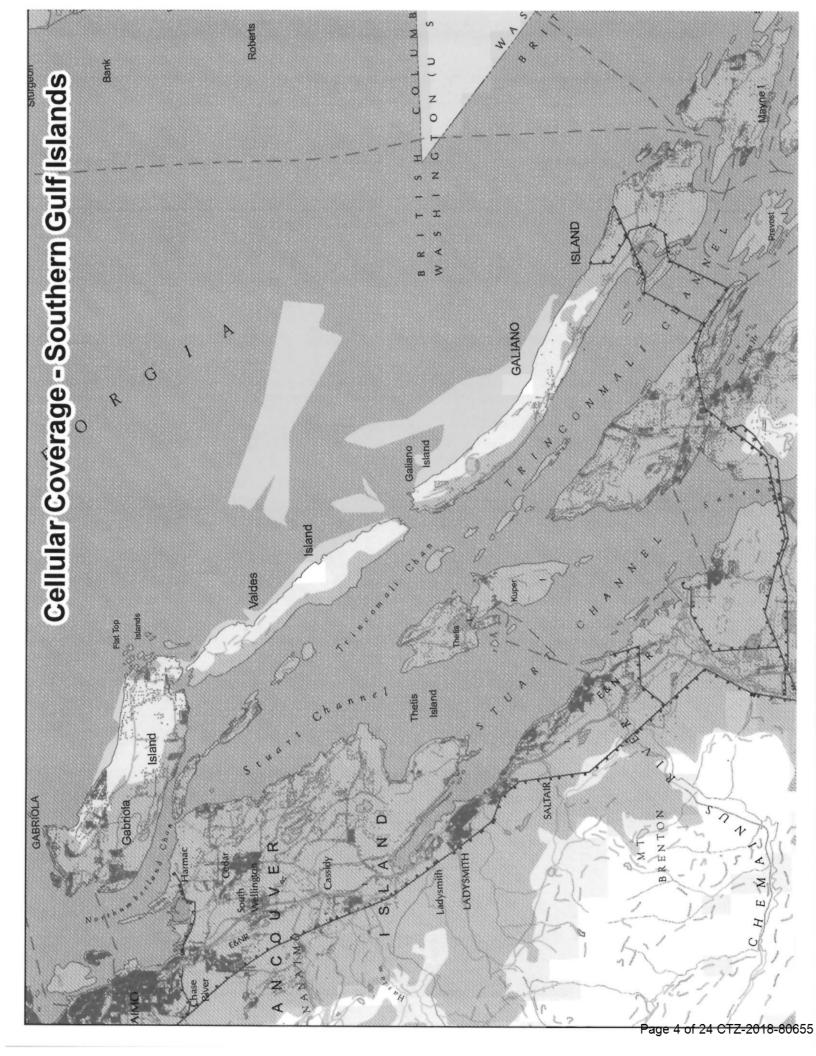
Subject: FW: Gulf Islands Connectivity Information

Hi Jeannette

See attached maps that we may refer to in our meeting with MLA Olsen.

Thanks, Howard





Estimated Populations of Gulf Islands:

Gabriola Island:

4,000

Mudge Island:

200

Saturna Island:

350

Mayne Island:

1,071

Galiano Island:

1,258

Salt Spring Island:

10,234

Pender Island:

2,250

Thetis Island:

350

Total:

~20,000

Incoming, Sperl, Aldous, Sept. 13, 2017

Monday, September 25, 2017 3:07 PM

Sanders, Trent CITZ:EX

From: Sent: Sperl, Aldous < Aldous. Sperl@leg.bc.ca > Monday, September 18, 2017 9:44 AM

To:

Sanders, Trent CITZ:EX

Subject:

Re: MLA Olsen - Request for meeting on Internet connectivity on the Southern Gulf

Islands

Hi Trent,

Just wanting to hear if there is any update on getting a meeting with Network BC and the Ministry about the issue below.

Thank you.

Aldous Sperl Chief of Staff | Office of Adam Olsen, MLA Saanich North and the Islands 250-655-5601

From: "Sperl, Aldous" <<u>Aldous.Sperl@leg.bc.ca</u>>
Date: Wednesday, September 13, 2017 at 3:28 PM
To: "Sanders, Trent CITZ:EX" <<u>Trent.Sanders@gov.bc.ca</u>>

Subject: MLA Olsen - Request for meeting on Internet connectivity on the Southern Gulf Islands

Hi Trent,

Thanks for taking my call earlier today.

I'm contacting you as I would like to set up meeting between Adam Olsen (MLA for Saanich North and the Islands), the CRD director of the Southern Gulf Islands, perhaps Network BC, and any other officials that should be present from your organization or the ministry.

At issue is the appalling internet service available on the gulf islands – particularly for new residents. My understanding is that new customers on the island can only get up to 5 Mbps because Shaw (and I assume Telus) are maxed out in terms of bandwidth. This issue has been raised with us from the CRD director of the area, various Islands Trustees, and constituents who live on the islands.

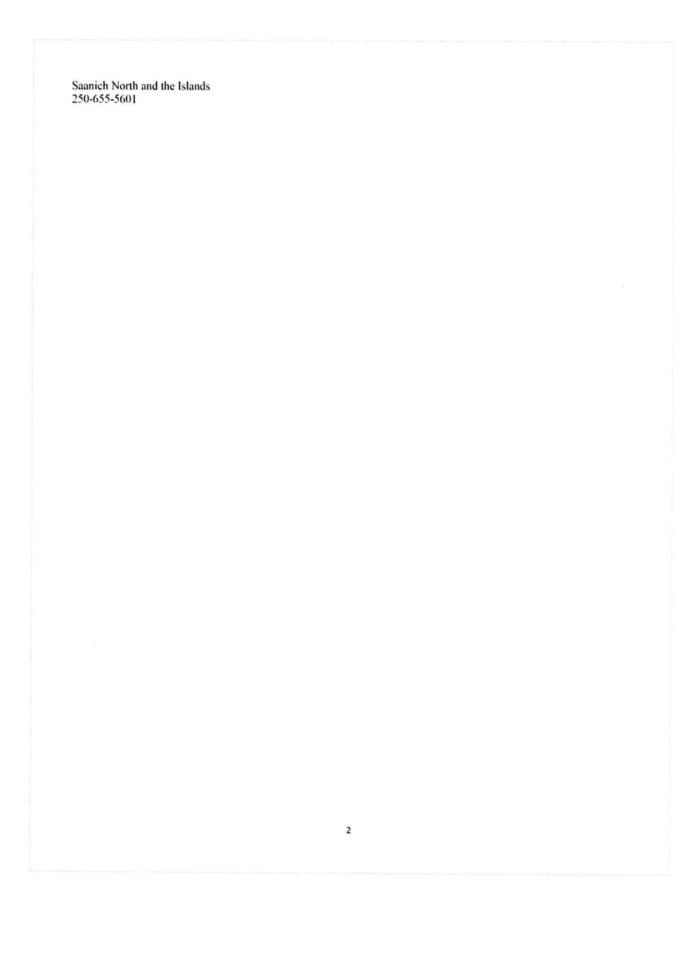
The purpose of the meeting would be to discuss what options are available for this issue.

I've reached out directly to Network BC (Howard Randell) and he suggested that the best thing to do would be to go through your office to set something like this up.

Thanks Trent.

Aldous Sperl Chief of Staff | Office of Adam Olsen, MLA

1



From:

Russell, Shannon CITZ:EX

Sent:

Thursday, October 19, 2017 5:57 PM

To:

Cook, Jeannette MTIC:EX; Fleurant, Kathleen CITZ:EX

Cc:

Riley, Karl CITZ:EX; Taylor, Diane Ruth MTIC:EX; Wright, Sam MTIC:EX; Sanders, Trent

CITZ:EX

Subject:

RE: Urgent Advice Required - : MLA Adam Olsen Meeting RE: internet service in the

Gulf Islands

No, MJS will not be attending. Please schedule it when Susan and Howard are in town.

Thanks, Shannon

From: Cook, Jeannette MTIC:EX

Sent: Thursday, October 19, 2017 5:39 PM

To: Fleurant, Kathleen CITZ:EX; Russell, Shannon CITZ:EX

Cc: Riley, Karl CITZ:EX; Taylor, Diane Ruth MTIC:EX; Wright, Sam MTIC:EX; Sanders, Trent CITZ:EX Subject: RE: Urgent Advice Required - : MLA Adam Olsen Meeting RE: internet service in the Gulf Islands

Hi Kathleen,

As with the Shaw meeting, neither Susan or Howard would be able to do a meeting between Nov 1 - 3 as they are travelling. Sorry.

Minister will be attending after all?

JC

From: Fleurant, Kathleen CITZ:EX

Sent: Thursday, October 19, 2017 5:35 PM

To: Russell, Shannon CITZ:EX; Cook, Jeannette MTIC:EX

Cc: Riley, Karl CITZ:EX; Taylor, Diane Ruth MTIC:EX; Wright, Sam MTIC:EX; Sanders, Trent CITZ:EX Subject: RE: Urgent Advice Required - : MLA Adam Olsen Meeting RE: internet service in the Gulf Islands

Hi All,

I have spoken to Aldous Sperl – MLA Olsen's EA. We have come up with mutual 'holds' in Minister Sims and MLA Olsen's calendars for a meeting regarding internet connectivity on the southern Gulf Islands (to include Network BC).

Please advise if we can book one of the following dates/times for this meeting:

- Wednesday, November 1 from 3:30-4:00pm
- Thursday, November 2 from 3:45-4:15pm

Note – Aldous Sperl also inquired on who he could invite to this meeting. I told him I wasn't certain, I would have to get back to him.

Thank you, Kathleen From: Russell, Shannon CITZ:EX

Sent: Tuesday, October 17, 2017 5:40 PM

To: Cook, Jeannette MTIC:EX; Fleurant, Kathleen CITZ:EX

Cc: Riley, Karl CITZ:EX; Taylor, Diane Ruth MTIC:EX; Wright, Sam MTIC:EX; Sanders, Trent CITZ:EX Subject: RE: Urgent Advice Required - : MLA Adam Olsen Meeting RE: internet service in the Gulf Islands

Kathleen could you please make the initial call and let MLA Olsen's office know who the Ministry contact is and that they will work directly with them to set the meeting up (same as we did for MLA Thomson for the Estimates briefing).

Please ensure this meeting gets set up ASAP.

Thank you. Shannon

From: Cook, Jeannette MTIC:EX

Sent: Monday, October 16, 2017 2:54 PM

To: Russell, Shannon CITZ:EX; Fleurant, Kathleen CITZ:EX

Cc: Riley, Karl CITZ:EX; Taylor, Diane Ruth MTIC:EX; Wright, Sam MTIC:EX; Sanders, Trent CITZ:EX Subject: RE: Urgent Advice Required - : MLA Adam Olsen Meeting RE: internet service in the Gulf Islands

Okay. Do you want Network BC to reach out to the MLA office or will Kathleen?

Thx. JC

From: Russell, Shannon CITZ:EX

Sent: Monday, October 16, 2017 2:53 PM

To: Cook, Jeannette MTIC:EX; Fleurant, Kathleen CITZ:EX

Cc: Riley, Karl CITZ:EX; Taylor, Diane Ruth MTIC:EX; Wright, Sam MTIC:EX; Sanders, Trent CITZ:EX Subject: RE: Urgent Advice Required -: MLA Adam Olsen Meeting RE: internet service in the Gulf Islands

Importance: High

Thanks Jeannette. Can we please arrange for Susan and Howard to meet with MLA Olsen ASAP. Either Karl or I will attend the meeting as well.

Thanks, Shannon

From: Cook, Jeannette MTIC:EX

Sent: Monday, October 16, 2017 2:16 PM

To: Fleurant, Kathleen CITZ:EX

Cc: Russell, Shannon CITZ:EX; Riley, Karl CITZ:EX; Taylor, Diane Ruth MTIC:EX; Wright, Sam MTIC:EX; Sanders, Trent

CITZ:EX

Subject: FW: Urgent Advice Required -: MLA Adam Olsen Meeting RE: internet service in the Gulf Islands

Hi Kathleen.

I've spoken with Howard at Network BC and he's confirmed that they've had these types of requests in the past. Generally these meetings are held with Network BC (Susan Stanford and Howard Randell) and with the MA and the MLA. NBC can provide them with a technical review. We don't recommend including the CRD or other parties in these meetings.

If you want to proceed with setting this up, just let us know the time and place and Diane will arrange to have Susan and Howard to be there.

Let me know if you have any questions.

JC

From: Fleurant, Kathleen CITZ:EX
Sent: Monday, October 16, 2017 1:13 PM

To: Cook, Jeannette MTIC:EX

Cc: Russell, Shannon CITZ:EX; Riley, Karl CITZ:EX; Taylor, Diane Ruth MTIC:EX; Wright, Sam MTIC:EX Subject: Urgent Advice Required - : MLA Adam Olsen Meeting RE: internet service in the Gulf Islands

Hi Jeannette,

Can you please provide advice on this meeting as well. Possible to get the points to us today?

Please advise, Kathleen

From: Sanders, Trent CITZ:EX

Sent: Tuesday, September 26, 2017 9:56 AM

To: Fleurant, Kathleen CITZ:EX

Subject: FW: MLA Adam Olsen Meeting

From: Cook, Jeannette MTIC:EX

Sent: Monday, September 25, 2017 3:39 PM

To: Sanders, Trent CITZ:EX

Cc: Russell, Shannon MH:EX; Taylor, Diane Ruth MTIC:EX

Subject: FW: MLA Adam Olsen Meeting

Hi Trent,

If the MO would like to set up the meeting we can have Jill, Susan and Howard attend as well to discuss. Just let us know for when.

Thanks.

JC

From: Russell, Shannon MH:EX

Sent: Monday, September 25, 2017 3:14 PM

To: Sanders, Trent CITZ:EX
Cc: Cook, Jeannette MTIC:EX

Subject: Re: MLA Adam Olsen Meeting

Hi Trent - MLA Olsen also sent an email on the same issue (in the pile of letters I left you).

Sent from my iPhone

On Sep 25, 2017, at 3:08 PM, Sanders, Trent CITZ:EX < Trent.Sanders@gov.bc.ca > wrote:

Good afternoon Shannon and Jeanette,

Attached is an email I received from Aldous Sperl, MLA Olsen's constituency assistant, regarding setting up a meeting between MLA Olsen and some folks from the Ministry to discuss internet service in the Gulf Islands.

Trent Sanders

Administrative Assistant - Minister's Office

Ministry of Citizens' Services **Phone:** 1-250-387-9699

Email: Trent.Sanders@gov.bc.ca

<Incoming, Sperl, Aldous, Sept. 13, 2017.pdf>

From:

Fleurant, Kathleen CITZ:EX

Sent:

Friday, October 20, 2017 11:30 AM

To:

Cook, Jeannette MTIC:EX

Cc:

Russell, Shannon CITZ:EX; Riley, Karl CITZ:EX; Wright, Sam MTIC:EX; Taylor, Diane Ruth

MTIC:EX

Subject:

RE: Urgent Advice Required -: MLA Adam Olsen Meeting RE: internet service in the

Gulf Islands

Thanks – I was unaware, as didn't have anything to do with the Estimates meeting set up.

I will pass on the information.

Thanks,

K

From: Cook, Jeannette MTIC:EX

Sent: Friday, October 20, 2017 11:03 AM

To: Fleurant, Kathleen CITZ:EX

Cc: Russell, Shannon CITZ:EX; Riley, Karl CITZ:EX; Wright, Sam MTIC:EX; Taylor, Diane Ruth MTIC:EX Subject: RE: Urgent Advice Required - : MLA Adam Olsen Meeting RE: internet service in the Gulf Islands

Diane can be the contact, same as las time.

Many thanks.

From: Fleurant, Kathleen CITZ:EX

Sent: Friday, October 20, 2017 10:46 AM

To: Cook, Jeannette MTIC:EX

Cc: Russell, Shannon CITZ:EX; Riley, Karl CITZ:EX; Wright, Sam MTIC:EX; Taylor, Diane Ruth MTIC:EX Subject: FW: Urgent Advice Required - : MLA Adam Olsen Meeting RE: internet service in the Gulf Islands

Hi Jeannette,

Can you tell me who the Ministry contact would be for this meeting so I can contact MLA Olsen's office to let them know and to initiate the meeting set up.

Thank you,

Kathleen

From: Russell, Shannon CITZ:EX

Sent: Thursday, October 19, 2017 6:10 PM

To: Fleurant, Kathleen CITZ:EX

Subject: FW: Urgent Advice Required -: MLA Adam Olsen Meeting RE: internet service in the Gulf Islands

Hi – as per my note below, I suggested you make the initial call and let MLA Olsen's office know who the Ministry contact is and that they will work directly with the MLA's office to set the meeting up (same as we did for MLA Thomson for the Estimates briefing). Otherwise you'll be back and forth trying to find a date!

From: Cook, Jeannette MTIC:EX

Sent: Thursday, October 19, 2017 6:01 PM

To: Fleurant, Kathleen CITZ:EX; Russell, Shannon CITZ:EX

Cc: Riley, Karl CITZ:EX; Taylor, Diane Ruth MTIC:EX; Wright, Sam MTIC:EX; Sanders, Trent CITZ:EX Subject: RE: Urgent Advice Required -: MLA Adam Olsen Meeting RE: internet service in the Gulf Islands

Hi Kathleen,

Diane has view access to Susan's calendar and can check potential dates quickly for you if you give her a call.

JC

From: Fleurant, Kathleen CITZ:EX

Sent: Thursday, October 19, 2017 5:59 PM

To: Cook, Jeannette MTIC:EX; Russell, Shannon CITZ:EX

Cc: Riley, Karl CITZ:EX; Taylor, Diane Ruth MTIC:EX; Wright, Sam MTIC:EX; Sanders, Trent CITZ:EX Subject: RE: Urgent Advice Required - : MLA Adam Olsen Meeting RE: internet service in the Gulf Islands

Ugh.... Okay, I'll contact Aldous tomorrow and we'll work on other dates. And no, sorry – just the Ministry and Network BC. They are aware of that.

From: Cook, Jeannette MTIC:EX

Sent: Thursday, October 19, 2017 5:39 PM

To: Fleurant, Kathleen CITZ:EX; Russell, Shannon CITZ:EX

Cc: Riley, Karl CITZ:EX; Taylor, Diane Ruth MTIC:EX; Wright, Sam MTIC:EX; Sanders, Trent CITZ:EX Subject: RE: Urgent Advice Required - : MLA Adam Olsen Meeting RE: internet service in the Gulf Islands

Hi Kathleen,

As with the Shaw meeting, neither Susan or Howard would be able to do a meeting between Nov 1 - 3 as they are travelling. Sorry.

Minister will be attending after all?

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Cc: Riley, Karl CITZ:EX; Taylor, Diane Ruth MTIC:EX; Wright, Sam MTIC:EX; Sanders, Trent CITZ:EX Subject: RE: Urgent Advice Required - : MLA Adam Olsen Meeting RE: internet service in the Gulf Islands

Hi All,

I have spoken to Aldous Sperl – MLA Olsen's EA. We have come up with mutual 'holds' in Minister Sims and MLA Olsen's calendars for a meeting regarding internet connectivity on the southern Gulf Islands (to include Network BC).

Please advise if we can book one of the following dates/times for this meeting:

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Note – Aldous Sperl also inquired on who he could invite to this meeting. I told him I wasn't certain, I would have to get back to him.

Thank you, Kathleen

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Please ensure this meeting gets set up ASAP.

Thank you. Shannon

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Okay. Do you want Network BC to reach out to the MLA office or will Kathleen?

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To: Cook, Jeannette MTIC:EX; Fleurant, Kathleen CITZ:EX

Cc: Riley, Karl CITZ:EX; Taylor, Diane Ruth MTIC:EX; Wright, Sam MTIC:EX; Sanders, Trent CITZ:EX Subject: RE: Urgent Advice Required - : MLA Adam Olsen Meeting RE: internet service in the Gulf Islands

Importance: High

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Cc: Russell, Shannon CITZ:EX; Riley, Karl CITZ:EX; Taylor, Diane Ruth MTIC:EX; Wright, Sam MTIC:EX; Sanders, Trent

CITZ:EX

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Let me know if you have any questions.

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Cc: Russell, Shannon CITZ:EX; Riley, Karl CITZ:EX; Taylor, Diane Ruth MTIC:EX; Wright, Sam MTIC:EX Subject: Urgent Advice Required -: MLA Adam Olsen Meeting RE: internet service in the Gulf Islands

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Please advise, Kathleen

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To: Fleurant, Kathleen CITZ:EX

Subject: FW: MLA Adam Olsen Meeting

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To: Sanders, Trent CITZ:EX

Cc: Russell, Shannon MH:EX; Taylor, Diane Ruth MTIC:EX

Subject: FW: MLA Adam Olsen Meeting

Hi Trent,

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Thanks.

JC

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To: Sanders, Trent CITZ:EX
Cc: Cook, Jeannette MTIC:EX

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Sent from my iPhone

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Trent Sanders
Administrative Assistant – Minister's Office
Ministry of Citizens' Services

Phone: 1-250-387-9699

Email: Trent.Sanders@gov.bc.ca

<Incoming, Sperl, Aldous, Sept. 13, 2017.pdf>

From:

Fleurant, Kathleen CITZ:EX

Sent:

Friday, October 20, 2017 11:36 AM

To:

Taylor, Diane Ruth MTIC:EX

Subject:

FW: RE: Meeting with MLA Adam Olsen - RE: Internet Connectivity on the Southern

Gulf Islands

Over to you....

From: Fleurant, Kathleen CITZ:EX

Sent: Friday, October 20, 2017 11:36 AM

To: Sperl, Aldous LASS:EX
Cc: Taylor, Diane Ruth MTIC:EX

Subject: RE: Meeting with MLA Adam Olsen - RE: Internet Connectivity on the Southern Gulf Islands

Good Morning Aldous,

I have heard back from our Ministry and unfortunately the dates we selected as possible options for our Ministry and Network BC to meet with Minister Olsen will not work.

Diane Taylor, from our Deputy Minister's office will be your point of contact to book this meeting moving forward as she has access to the calendars of those who will be attending.

You should be hearing from her shortly.

Thank you,

Kathleen Fleurant | Administrative Coordinator Honourable Jinny Sims' Office | Minister of Citizens' Services Room 236 | Parliament Buildings Ph: 250-387-7920 | Cell: 250-893-7963 e: Kathleen.Fleurant@gov.bc.ca

From:

Sperl, Aldous < Aldous. Sperl@leg.bc.ca>

Sent:

Friday, October 20, 2017 3:40 PM

To: Cc:

Fleurant, Kathleen CITZ:EX Taylor, Diane Ruth MTIC:EX

Subject:

Re: Meeting with MLA Adam Olsen - RE: Internet Connectivity on the Southern Gulf

Islands

Thanks Kathleen. I look forward to hearing from Diane.

Cheers Aldous

From: "Fleurant, Kathleen CITZ:EX" < Kathleen.Fleurant@gov.bc.ca>

Date: Friday, October 20, 2017 at 11:36 AM To: "Sperl, Aldous" < Aldous. Sperl@leg.bc.ca>

Cc: "Taylor, Diane R MTIC:EX" < Diane.R. Taylor@gov.bc.ca>

Subject: RE: Meeting with MLA Adam Olsen - RE: Internet Connectivity on the Southern Gulf Islands

Good Morning Aldous,

I have heard back from our Ministry and unfortunately the dates we selected as possible options for our Ministry and Network BC to meet with Minister Olsen will not work.

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You should be hearing from her shortly.

Thank you,

Kathleen Fleurant | Administrative Coordinator Honourable Jinny Sims' Office | Minister of Citizens' Services Room 236 | Parliament Buildings Ph: 250-387-7920 | Cell: 250-893-7963

e: Kathleen.Fleurant@gov.bc.ca

From:

Russell, Shannon CITZ:EX

Sent:

Tuesday, October 24, 2017 10:11 AM

To:

Fleurant, Kathleen CITZ:EX

Cc:

Riley, Karl CITZ:EX

Subject:

RE: QUESTION: Urgent Advice Required -: MLA Adam Olsen Meeting RE: internet

service in the Gulf Islands

No, we'll let her know that it is happening.

Thanks Kathleen.

Shannon

From: Fleurant, Kathleen CITZ:EX

Sent: Tuesday, October 24, 2017 9:55 AM

To: Russell, Shannon CITZ:EX

Cc: Riley, Karl CITZ:EX

Subject: FW: QUESTION: Urgent Advice Required - : MLA Adam Olsen Meeting RE: internet service in the Gulf Islands

Do you want me to add this as an FYI in the Minister's calendar?

From: Russell, Shannon CITZ:EX

Sent: Tuesday, October 24, 2017 9:08 AM

To: Longtin, Lorraine MTIC:EX; Cook, Jeannette MTIC:EX; Taylor, Diane Ruth MTIC:EX

Cc: Randell, Howard MTIC:EX; Stanford, Susan MTIC:EX; Fleurant, Kathleen CITZ:EX; Sanders, Trent CITZ:EX; Riley,

Karl CITZ:EX

Subject: RE: QUESTION: Urgent Advice Required -: MLA Adam Olsen Meeting RE: internet service in the Gulf Islands

Thanks Lorraine. Please send the invite to both Karl and I and we'll work out closer to the date which one of us will attend.

Thanks for setting this up.

Shannon

Shannon Russell

Senior Ministerial Assistant to Jinny Sims Minister of Citizens' Services Shannon.Russell@gov.bc.ca I 250-387-9699

From: Longtin, Lorraine MTIC:EX

Sent: Tuesday, October 24, 2017 7:52 AM

To: Russell, Shannon CITZ:EX; Cook, Jeannette MTIC:EX; Taylor, Diane Ruth MTIC:EX

Cc: Randell, Howard MTIC:EX; Stanford, Susan MTIC:EX

Subject: RE: QUESTION: Urgent Advice Required - : MLA Adam Olsen Meeting RE: internet service in the Gulf Islands

This meeting is now scheduled for November 7 at 11:15-12:30. Susan Stanford and Howard Randell will be attending. Aldous will be booking a meeting room at the MLA's Legislative Office. Also invited to the meeting will be the CRD Director Dave Howe for the Southern Gulf Islands.

Please let me know who will be participating from the Minister's Office for the einvite. Thank you.

Lorraine Longtin
Program Support, Telecommunications Office
Ministry of Citizens' Services
E209, 4000 Seymour Place
PO Box 9412, Stn Prov Govt
Victoria BC V8W 9V1
Phone 778 698-2764

From: Stanford, Susan MTIC:EX

Sent: Sunday, October 22, 2017 5:39 PM

To: Longtin, Lorraine MTIC:EX

Cc: Randell, Howard MTIC:EX; Taylor, Diane Ruth MTIC:EX

Subject: FW: QUESTION: Urgent Advice Required - : MLA Adam Olsen Meeting RE: internet service in the Gulf Islands

Importance: High

Hi Lorraine,

Could you pls reach out to MLA Olsen's office and set up time for Howard and me to meet with him. When booked, we need to advise Diane Taylor, Jeannette and Shannon Russell (MA to the Minister) to see whom from the MO will also participate. Thank you,

Susan

Susan Stanford MBA MAL

Executive Lead

Telecommunications Office Ministry of Citizens' Services Victoria, BC | T 250.580.7459

www.cio.gov.bc.ca

From: "Taylor, Diane Ruth MTIC:EX" < Diane.R. Taylor@gov.bc.ca>

Date: Friday, October 20, 2017 at 12:27 PM **To:** Susan Stanford susan.stanford@gov.bc.ca

Subject: QUESTION: Urgent Advice Required -: MLA Adam Olsen Meeting RE: internet service in the Gulf Islands

Does your office usually just reach out directly; or you can let me know what will work for you and/or Howard and I can give them dates that will work for a meeting. Not sure which is the most efficient.

From: Cook, Jeannette MTIC:EX

Sent: Friday, October 20, 2017 11:03 AM

To: Fleurant, Kathleen CITZ:EX

Cc: Russell, Shannon CITZ:EX; Riley, Karl CITZ:EX; Wright, Sam MTIC:EX; Taylor, Diane Ruth MTIC:EX Subject: RE: Urgent Advice Required - : MLA Adam Olsen Meeting RE: internet service in the Gulf Islands

Diane can be the contact, same as las time.

Many thanks.

From: Fleurant, Kathleen CITZ:EX Sent: Friday, October 20, 2017 10:46 AM To: Cook, Jeannette MTIC:EX

Cc: Russell, Shannon CITZ:EX; Riley, Karl CITZ:EX; Wright, Sam MTIC:EX; Taylor, Diane Ruth MTIC:EX Subject: FW: Urgent Advice Required - : MLA Adam Olsen Meeting RE: internet service in the Gulf Islands

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Kathleen

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To: Cook, Jeannette MTIC:EX; Russell, Shannon CITZ:EX

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Cc: Riley, Karl CITZ:EX; Taylor, Diane Ruth MTIC:EX; Wright, Sam MTIC:EX; Sanders, Trent CITZ:EX Subject: RE: Urgent Advice Required - : MLA Adam Olsen Meeting RE: internet service in the Gulf Islands

Hi Kathleen,

As with the Shaw meeting, neither Susan or Howard would be able to do a meeting between Nov 1 - 3 as they are travelling. Sorry.

Minister will be attending after all?

JC

From: Fleurant, Kathleen CITZ:EX

Sent: Thursday, October 19, 2017 5:35 PM

To: Russell, Shannon CITZ:EX; Cook, Jeannette MTIC:EX

Cc: Riley, Karl CITZ:EX; Taylor, Diane Ruth MTIC:EX; Wright, Sam MTIC:EX; Sanders, Trent CITZ:EX Subject: RE: Urgent Advice Required - : MLA Adam Olsen Meeting RE: internet service in the Gulf Islands

Hi All,

I have spoken to Aldous Sperl – MLA Olsen's EA. We have come up with mutual 'holds' in Minister Sims and MLA Olsen's calendars for a meeting regarding internet connectivity on the southern Gulf Islands (to include Network BC).

Please advise if we can book one of the following dates/times for this meeting:

- Wednesday, November 1 from 3:30-4:00pm
- Thursday, November 2 from 3:45-4:15pm

Note – Aldous Sperl also inquired on who he could invite to this meeting. I told him I wasn't certain, I would have to get back to him.

Thank you, Kathleen

From: Russell, Shannon CITZ:EX

Sent: Tuesday, October 17, 2017 5:40 PM

To: Cook, Jeannette MTIC:EX; Fleurant, Kathleen CITZ:EX

Cc: Riley, Karl CITZ:EX; Taylor, Diane Ruth MTIC:EX; Wright, Sam MTIC:EX; Sanders, Trent CITZ:EX Subject: RE: Urgent Advice Required -: MLA Adam Olsen Meeting RE: internet service in the Gulf Islands

Kathleen could you please make the initial call and let MLA Olsen's office know who the Ministry contact is and that they will work directly with them to set the meeting up (same as we did for MLA Thomson for the Estimates briefing).

Please ensure this meeting gets set up ASAP.

Thank you. Shannon

From: Cook, Jeannette MTIC:EX

Sent: Monday, October 16, 2017 2:54 PM

To: Russell, Shannon CITZ:EX; Fleurant, Kathleen CITZ:EX

Cc: Riley, Karl CITZ:EX; Taylor, Diane Ruth MTIC:EX; Wright, Sam MTIC:EX; Sanders, Trent CITZ:EX Subject: RE: Urgent Advice Required - : MLA Adam Olsen Meeting RE: internet service in the Gulf Islands

Okay. Do you want Network BC to reach out to the MLA office or will Kathleen?

Thx.

JC

From: Russell, Shannon CITZ:EX

Sent: Monday, October 16, 2017 2:53 PM

To: Cook, Jeannette MTIC:EX; Fleurant, Kathleen CITZ:EX

Cc: Riley, Karl CITZ:EX; Taylor, Diane Ruth MTIC:EX; Wright, Sam MTIC:EX; Sanders, Trent CITZ:EX Subject: RE: Urgent Advice Required - : MLA Adam Olsen Meeting RE: internet service in the Gulf Islands

Importance: High

Thanks Jeannette. Can we please arrange for Susan and Howard to meet with MLA Olsen ASAP. Either Karl or I will attend the meeting as well.

Thanks, Shannon

From: Cook, Jeannette MTIC:EX

Sent: Monday, October 16, 2017 2:16 PM

To: Fleurant, Kathleen CITZ:EX

Cc: Russell, Shannon CITZ:EX; Riley, Karl CITZ:EX; Taylor, Diane Ruth MTIC:EX; Wright, Sam MTIC:EX; Sanders, Trent

CITZ:EX

Subject: FW: Urgent Advice Required -: MLA Adam Olsen Meeting RE: internet service in the Gulf Islands

Hi Kathleen,

I've spoken with Howard at Network BC and he's confirmed that they've had these types of requests in the past. Generally these meetings are held with Network BC (Susan Stanford and Howard Randell) and with the MA and the MLA. NBC can provide them with a technical review. We don't recommend including the CRD or other parties in these meetings.

If you want to proceed with setting this up, just let us know the time and place and Diane will arrange to have Susan and Howard to be there.

Let me know if you have any questions.

JC

From: Fleurant, Kathleen CITZ:EX

Sent: Monday, October 16, 2017 1:13 PM

To: Cook, Jeannette MTIC:EX

Cc: Russell, Shannon CITZ:EX; Riley, Karl CITZ:EX; Taylor, Diane Ruth MTIC:EX; Wright, Sam MTIC:EX Subject: Urgent Advice Required - : MLA Adam Olsen Meeting RE: internet service in the Gulf Islands

Hi Jeannette,

Can you please provide advice on this meeting as well. Possible to get the points to us today?

Please advise, Kathleen

From: Sanders, Trent CITZ:EX

Sent: Tuesday, September 26, 2017 9:56 AM

To: Fleurant, Kathleen CITZ:EX

Subject: FW: MLA Adam Olsen Meeting

From: Cook, Jeannette MTIC:EX

Sent: Monday, September 25, 2017 3:39 PM

To: Sanders, Trent CITZ:EX

Cc: Russell, Shannon MH:EX; Taylor, Diane Ruth MTIC:EX

Subject: FW: MLA Adam Olsen Meeting

Hi Trent,

If the MO would like to set up the meeting we can have Jill, Susan and Howard attend as well to discuss. Just let us know for when.

Thanks.

JC

From: Russell, Shannon MH:EX

Sent: Monday, September 25, 2017 3:14 PM

To: Sanders, Trent CITZ:EX
Cc: Cook, Jeannette MTIC:EX

Subject: Re: MLA Adam Olsen Meeting

Hi Trent - MLA Olsen also sent an email on the same issue (in the pile of letters I left you).

Sent from my iPhone

On Sep 25, 2017, at 3:08 PM, Sanders, Trent CITZ:EX < Trent.Sanders@gov.bc.ca wrote:

Good afternoon Shannon and Jeanette,

Attached is an email I received from Aldous Sperl, MLA Olsen's constituency assistant, regarding setting up a meeting between MLA Olsen and some folks from the Ministry to discuss internet service in the Gulf Islands.

Trent Sanders

Administrative Assistant - Minister's Office

Ministry of Citizens' Services **Phone:** 1-250-387-9699

Email: Trent.Sanders@gov.bc.ca