

## Minister, CITZ CITZ:EX

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**From:** Olsen.MLA, Adam <Adam.Olsen.MLA@leg.bc.ca>  
**Sent:** Wednesday, November 1, 2017 10:46 AM  
**To:** Minister, CITZ CITZ:EX  
**Subject:** Follow up for a constituent

Hi Minister's office,

I wanted to send an email to follow up on a complaint a constituent of ours sent your way. He went to a Service BC centre to file a name change, provided all his original documents, paid his fee, and then received no follow up. When we went back he was told there was no record of him coming in, paying his fee, or providing his documents.

He sent his story your way and was hoping to hear back. His name is <sup>s.22</sup> and he would have probably emailed from <sup>s.22</sup>. It would be great if you could follow up with him, or alternatively, let me know what your response is and I can pass it on to him.

All the best,

Ryan Clayton  
Constituency Assistant | Office of Adam Olsen, MLA  
250-655-5600

If you want to hear more from your MLA, [sign up for our newsletter!](#)

*Please be aware that due to the high volume of emails our office receives Adam will be unable to respond personally. Every email is treated confidentially. Thank you for taking the time to write to our office.*

*Our constituency office is located at #215 – 2506 Beacon Avenue in Sidney (the Landmark Building). Enter through the breezeway where the dentist's offices are located and go up the stairs (or floor '1' on the elevator). We are just down the hallway, look for the blue door!*