From:

Bansal, Mindy CITZ:EX

Sent:

March 21, 2019 12:23 PM

To:

Cook, Jeannette CITZ:EX

Subject:

RE: (MLA Q) s.22

Nakusp

Hi Jeannette, it has been resolved. Just wanted to say you have been a great support and very prompt always 😉 thank you.

From: Cook, Jeannette CITZ:EX Sent: March 21, 2019 8:23 AM

To: Bansal, Mindy CITZ:EX < Mindy.Bansal@gov.bc.ca>

Subject: FW: (MLA Q) \$.22

Nakusp

Hi Mindy --

Any additional information you can provide on this one?

Thanks.

JC

Jeannette Cook | Director, Executive Operations Deputy Minister's Office | Ministry of Citizens' Services Ph: 250 387-8817 | e: jeannette.cook@gov.bc.ca

From: Cook, Jeannette CITZ:EX Sent: March 14, 2019 3:58 PM

To: Bansal, Mindy CITZ:EX < Mindy.Bansal@gov.bc.ca>

Subject: FW:5.22

Nakusp

Hi Mindy,

It sounds like there may be an attachment from the incoming below. Which Minister did this person write to? We've check our correspondence logs and we don't appear to have received a letter.

Is there an address we can use to help us confirm which property they are talking about?

Thanks.

JC

From: Bansal, Mindy CITZ:EX Sent: March 13, 2019 10:56 AM

To: Cook, Jeannette CITZ:EX < Jeannette.Cook@gov.bc.ca>

Subject: FW:s.22

Nakusp

Hi Jeanette, can you please advise me with this casework, thank you.

From: Whitehead, Elaine < Elaine. Whitehead@leg.bc.ca >

Sent: March 12, 2019 1:49 PM

To: Bansal, Mindy CITZ:EX < Mindy.Bansal@gov.bc.ca>

Subject: FW s.22

Nakusp

Good afternoon, Mindy:

I was wondering if you had an update for me on the request below?

Regards,



Elaine Whitehead

Constituency Assistant to Hon. Katrine Conroy, MLA Kootenay West #2-1006 3rd Street, Castlegar, BC V1N 3X6 | Phone: 250-304-2783 | Facsimile: 250 304-2655

Toll Free: 1-888-755-0556 | elaine.whitehead@leg.bc.ca | www.katrineconroy.ca

From: Whitehead, Elaine

Sent: Thursday, February 21, 2019 12:10 PM

To: Bansal, Mindy CITZ:EX < Mindy.Bansal@gov.bc.ca>

Subject 8.22

Nakusp

Good afternoon, Mindy:

I hope the arrival of this email brings you the beautiful blue skies of the Kootenays without the cold. It is such a gorgeous day here I just want to be outside, however, the temperature is not appealing. It's only -1 but the wind is very whippy today.

I received an email from s.22

who wrote to the Minister about the old Forestry building in Nakusp

Do you know if there is a

response in the works for the request? Any information I can share would be great fully received.

Thanks for your help on this.

Regards,



Elaine Whitehead

Constituency Assistant to Hon. Katrine Conroy, MLA Kootenay West #2-1006 3rd Street, Castlegar, BC V1N 3X6 | Phone: 250-304-2783 | Facsimile: 250 304-2655

Toll Free: 1-888-755-0556 | elaine.whitehead@leg.bc.ca | www.katrineconroy.ca

From:

Bansal, Mindy CITZ:EX March 12, 2019 10:18 AM

Sent: To:

s.22

Subject:

FW: FOI - ICBC

Hi <sup>s.22</sup>

Thank you,

From: Robinson.MLA, Selina

Sent: Monday, January 14, 2019 1:59 PM To: Williams, Erica < Erica.Williams@leg.bc.ca>

Subject: FW: FOI - ICBC

From s.22

Sent: Monday, January 14, 2019 12:49 PM

To: Robinson.MLA, Selina < Selina.Robinson.MLA@leg.bc.ca>

Cc s.22

Subject: FOI - ICBC

Dear Selina Robinson MLA,

I am writing to request your assistance to resolve the long delay to obtain requested records from ICBC, through the Freedom of Information Act. I feel the delay tactics applied by ICBC staff is simply a plan to deny our access to the public records. Justice delayed is justice denied.

s.22

The process for Information Request is - - Applicant sends in request and the respondent has 30 days to either provide the records to the applicant or request an extension of time for an additional 30 days to comply with the Act.

s.22

I will appreciate

some closure on this file. Please advise if you require any further documents respecting the above matter.

s.22

Kind Regards,

Page 04

Withheld pursuant to/removed as

s.22

From:

Bansal, Mindy CITZ:EX

Sent:

March 12, 2019 10:13 AM Williams, Erica LASS:EX

To: Subject:

RE: FOI - ICBC

Thank you

From: Williams, Erica < Erica. Williams@leg.bc.ca>

Sent: March 11, 2019 4:33 PM

To: Bansal, Mindy CITZ:EX < Mindy.Bansal@gov.bc.ca>

Subject: RE: FOI - ICBC

Hi Mindy,

s.22

Thank you,

Erica

Erica Williams | Constituency Assistant

Honourable Selina Robinson, MLA | Coquitlam-Maillardville

102-1108 Austin Avenue | Coquitlam, BC | V3K 3P5 | Ph: 604-933-2001 selina.robinson.mla@leg.bc.ca Sign up for Selina's E-Newsletter www.selinarobinson.ca Follow on Twitter

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From: Williams, Erica

Sent: Monday, March 11, 2019 4:21 PM

To: Bansal, Mindy CITZ:EX < Mindy.Bansal@gov.bc.ca >

Subject: FW: FOI - ICBC

Hi Mindy,

Here are all the details and a consent form for s.22

case.

He is the constituent I've emailed you about before. \$.22 s.22

I have attached a consent form for this constituent. I'm hoping you can give me a call in order to s.22 assist me with this issue.

Thanks so much, Mindy.

Erica

### Erica Williams | Constituency Assistant Honourable Selina Robinson, MLA | Coquitlam-Maillardville

102-1108 Austin Avenue | Coquitlam, BC | V3K 3P5 | Ph: 604-933-2001

selina.robinson.mla@leg.bc.ca Sign up for Selina's E-Newsletter www.selinarobinson.ca Follow on Twitter

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From: Robinson.MLA, Selina

Sent: Monday, January 14, 2019 1:59 PM
To: Williams, Erica < Erica. Williams@leg.bc.ca >

Subject: FW: FOI - ICBC

From s.22

Sent: Monday, January 14, 2019 12:49 PM

To: Robinson.MLA, Selina < Selina.Robinson.MLA@leg.bc.ca >

Cc: s.22

Subject: FOI - ICBC

Dear Selina Robinson MLA,

I am writing to request your assistance to resolve the long delay to obtain requested records from ICBC, through the Freedom of Information Act. I feel the delay tactics applied by ICBC staff is simply a plan to deny our access to the public records. Justice delayed is justice denied.

s.22

The process for Information Request is - - Applicant sends in request and the respondent has 30 days to either provide the records to the applicant or request an extension of time for an additional 30 days to comply with the Act.

s.22

I will appreciate

some closure on this file. Please advise if you require any further documents respecting the above matter.

s.22

Kind Regards,

s.22

From:

Bansal, Mindy CITZ:EX

Sent: To: March 20, 2019 11:35 AM Cook, Jeannette CITZ:EX

Subject:

FW: Licensing Question Regarding Mobile Home Sales

Good morning,

I'm hoping you'll be able to assist with this enquiry; I had a look at the link Matt attached but it didn't really go into the specifics of this issue.

Are you able to provide any additional information?

Thanks in advance,

From: Djonlic, Matt MAH:EX [mailto:Matt.Djonlic@gov.bc.ca]

Sent: Wednesday, March 6, 2019 4:12 PM
To: Millward, Zach < Zach. Millward@leg.bc.ca >

Cc: Bansal, Mindy CITZ:EX < Mindy.Bansal@gov.bc.ca >

Subject: RE: Licensing Question Regarding Mobile Home Sales

Hey Zach,

Staff did some digging and it looks like this falls under the Manufactured Home Act which would be under Citizen Services and Finance.

I would reach out to Minister Sims's EA Mindy Bansal at Mindy.Bansal@gov.bc.ca

Here's some more info for you.

https://www2.gov.bc.ca/gov/content/housing-tenancy/owning-a-home/manufactured-home-registry/register-manufactured-home

#### **Matt Djonlic**

Executive Assistant to
Hon. Selina Robinson
Minister of Municipal Affairs and Housing
and Minister responsible for TransLink
C: 778-584-4398 | E: Matt.Djonlic@gov.bc.ca

From: Millward, Zach < Zach.Millward@leg.bc.ca>

Sent: March 5, 2019 9:01 AM

To: Djonlic, Matt MAH:EX < Matt.Djonlic@gov.bc.ca >

Subject: RE: Licensing Question Regarding Mobile Home Sales

No worries, Matt 8.22

Thanks,

Zach

From: Djonlic, Matt MAH:EX [mailto:Matt.Djonlic@gov.bc.ca]

Sent: Monday, March 4, 2019 4:39 PM

To: Millward, Zach < Zach.Millward@leg.bc.ca > Cc: Leite, Andrea C < Andrea.Leite@leg.bc.ca >

Subject: RE: Licensing Question Regarding Mobile Home Sales

Hey Zach,

s.22

Apologies for not getting back to you sooner.

Let me see what I can find out. Haven't heard this one before.

#### **Matt Djonlic**

Executive Assistant to
Hon. Selina Robinson
Minister of Municipal Affairs and Housing
and Minister responsible for TransLink
C: 778-584-4398 | E: Matt.Djonlic@gov.bc.ca

From: Millward, Zach < Zach. Millward@leg.bc.ca>

Sent: February 28, 2019 10:41 AM

To: Djonlic, Matt MAH:EX < Matt.Djonlic@gov.bc.ca > Cc: Leite, Andrea C LASS:EX < Andrea.Leite@leg.bc.ca > Subject: Licensing Question Regarding Mobile Home Sales

Good morning Matt,

One of our constituents called because he and others have been treated very poorly by a trailer park retailer.

s.22

From my own quick search, it looks like licensing is required if the manufacturer is dealing with land and leasing but not if they are simply selling from a lot or showroom to be moved to another location. Can you confirm that understanding? Apparently due to this possible lack of regulation, this retailer and others are very slow to honour warranty agreements (if they do at all) and frequently demand large portions of the payments up front. Then once money is received, the retailer cannot be reached to repair or consult about issues.

s.22

Just wondering if you can clarify the rules on trailer manufacturer/retailers, and if there is a way that people can ensure their interests are looked after when they are purchasing these homes?

Thanks,

Zach



# Zach Millward | Constituency Assistant

# Peter Milobar, MLA Kamloops – North Thompson

Email: Zach.Millward@leg.bc.ca

Phone #: <u>250 554 5413</u> Fax #: <u>250 554 5417</u>

Toll Free #: 1 888 299 0805 www.petermilobarmla.ca

From:

Bansal, Mindy CITZ:EX

Sent:

March 20, 2019 10:16 AM

To:

Fleurant, Kathleen CITZ:EX

Subject:

FW: FOI Request: Call for Records CTZ-2019-91474 Records Due March 20, 2019

Hi Kathleen, I sent my response on March 13, 2019. Please see below, thank you.

From: Bansal, Mindy CITZ:EX Sent: March 13, 2019 2:03 PM

To: Parmar, Ravi CITZ:EX <Ravi.Parmar@gov.bc.ca>

Subject: RE: FOI Request: Call for Records CTZ-2019-91474 Records Due March 20, 2019

Hi Kathleen,

No records and search time was about a minute.

Thank you@

From: Parmar, Ravi CITZ:EX Sent: March 13, 2019 12:39 PM

To: Fleurant, Kathleen CITZ:EX < Kathleen.Fleurant@gov.bc.ca>; Russell, Shannon CITZ:EX < Shannon.Russell@gov.bc.ca>;

Bansal, Mindy CITZ:EX < Mindy.Bansal@gov.bc.ca >; Hubley, Holly CITZ:EX < Holly.Hubley@gov.bc.ca >

Subject: RE: FOI Request: Call for Records CTZ-2019-91474 Records Due March 20, 2019

Hi Kathleen,

Search time was 2 minutes, gather the records was 5 minutes, records are printed and with you.

Thanks, Ravi

From: Fleurant, Kathleen CITZ:EX Sent: March 13, 2019 11:53 AM

To: Russell, Shannon CITZ:EX < Shannon.Russell@gov.bc.ca >; Parmar, Ravi CITZ:EX < Ravi.Parmar@gov.bc.ca >; Bansal,

Mindy CITZ:EX < Mindy.Bansal@gov.bc.ca>; Hubley, Holly CITZ:EX < Holly.Hubley@gov.bc.ca> Subject: FW: FOI Request: Call for Records CTZ-2019-91474 Records Due March 20, 2019

New FOI - Due back to me by March 20th

This FOI applies to everyone. This included searching Minister's records (Ravi), former MA's: Amanda/Karl (Shannon) and former AAs: Dominique/Chelsea (Kathleen).

Please reply with the time it took to search and if you have any records, also include the time it took to gather those records.

Thank you, Kathleen

From: CITZ FOI Requests CITZ:EX

Sent: Wednesday, March 13, 2019 11:16 AM

To: Fleurant, Kathleen CITZ:EX < Kathleen.Fleurant@gov.bc.ca>; Cook, Jeannette CITZ:EX < Jeannette.Cook@gov.bc.ca>; Thacker, Rebecca CITZ:EX < Rebecca.Thacker@gov.bc.ca>; Biggs, Jackie CITZ:EX < Jackie.Biggs@gov.bc.ca>; Molyneux,

Jennifer CITZ:EX < Jennifer.Molyneux@gov.bc.ca >; Kot, Jill CITZ:EX < Jill.Kot@gov.bc.ca >

Subject: FOI Request: Call for Records CTZ-2019-91474 Records Due March 25, 2019

Hello,

Please see details below regarding this formal request made under the *Freedom of Information and Protection of Privacy Act* (FOIPPA):

Any and all records regarding Service BC's Speculation and Vacancy Tax call centre contract with MAXIMUS Canada including, but not limited to, any Privacy Impact Assessments associated with this contract. (Date Range for Record Search: From 01/01/2018 To 03/08/2019) Date Format is MM/DD/YYYY

Applicant Type: Political Party Records Due: March 25, 2019

Ministry Contact: Jennifer Peddle, 250-387-2675

Please send your responses to MTIC.FOIRequests@gov.bc.ca so that I can send a co-ordinated response back to IAO.

Fee estimate instructions: (see CFR form for fee calculation information and due date)

If search and retrieval time is anticipated to exceed 3 hours and/or the total volume of records exceeds 200 pages, complete only Sections 1 & 2 of the Call for Records Form as we may be in a position to issue a fee estimate. Then, return the form to your Information & Privacy Coordinator (IPC) as by the Fee Estimate Due date noted above. Please await further instruction from the IPC as the records will not be required until the fee estimate process has been completed. Once fees have been paid or waived, The IPC will contact you to continue the call for records process. The IPC will advise you if the request is abandoned and closed.

Send records via email in PDF format. If email is not possible, please send the records in electronic format via eApprovals with the completed form.

You should be aware that FOIPPA obligates us to assist the applicant and to respond without delay, openly, accurately, and completely. In the event that the ministry must defend the adequacy of its search to the Information and Privacy Commissioner at Inquiry, those involved in searching for records may be required to sign affidavits confirming they have conducted an adequate search for relevant records.

Please do not hesitate to contact the IPC to discuss:

- whether the records may be routinely releasable;
- whether the information is being prepared for public release or is already publicly available;
- any other questions or concerns relating to this request.

If you have any questions please let me know,

Jennifer Peddle, MSc | Information and Privacy Coordinator | Deputy Minister's Office | Ministry of Citizens' Services Ph: 250 387-2675 | e: MTIC.FOIRequests@gov.bc.ca | m: PO Box 9440, Stn Prov Govt, Victoria, BC V8W 9V3