

**B55 DIMINISHING ACCESS TO PROVINCIAL GOVERNMENT IN-PERSON
SERVICES MCBRIDE**

WHEREAS access to in-person provincial government services is gradually being removed from small, rural communities in British Columbia with these services being centralized to larger urban centres;

AND WHEREAS rural citizens and business owners are forced to travel long distances at great expense as there is limited and inconsistent public transportation available to access these services;

AND WHEREAS the lack of in-person provincial government services in small, rural communities negatively impacts economic growth and the ability to attract and retain rural citizens and business development:

THEREFORE, BE IT RESOLVED that UBCM lobby the Government of British Columbia to provide equitable local access to in-person provincial government services for all small, rural communities in British Columbia.

Endorsed by the North Central Local Government Association

*UBCM Resolutions Committee recommendation: **Endorse***

UBCM Resolutions Committee comments:

The Resolutions Committee notes that the UBCM membership has endorsed a number of resolutions that call on the Province to provide more on-site, in-person services (services such as income assistance, health services, seniors services, social services) in smaller and rural communities (2016-B119, 2012-B41, 2012-B95, 2011-A4, 2010-B43, 2007-B50, 2005-B52, 2004-B35).

Conference decision: _____

RESPONSE: Ministry of Citizens' Services

Our government's goal is to provide services within reasonable travel time where citizens can walk in and get face-to-face help with a full range of government services. Service BC provides service in 65 locations across the province; most are located outside the large urban centres such as metro Vancouver.

Given the geography of our province it is a major challenge to efficiently provide an in-person service in every rural community. There are a number of critical government services available at the shared provincial government office in McBride, and there is a Service BC Centre in Valemout (85 km away). For Citizens who are not able to attend a Service BC location, the Service BC Contact Centre is available to provide access to a wide range of services via telephone and email access to information about, and referrals to, government programs and services.

Service BC is working to have in place a Community Access Terminal (CATs) at the Provincial Government building in McBride. Included with this installation will be phone support with direct contact to the Service BC Contact Centre. Future Pilot projects starting through the Contact Centre which will further help all Citizens include SMS texting, Co-browsing (assist Citizens virtually navigate the web,) and Web Chat.

ADVICE TO MINISTER

**CONFIDENTIAL
ISSUES NOTE**

Ministry of Citizens' Services

Date: Sept. 23, 2019

Minister Responsible: Jinny Sims

UBCM Resolution: B55 – Diminishing access to in-person services (McBride)

RESOLUTION or ISSUE SUMMARY: McBride calls on the Province to “provide equitable local access to in-person provincial government services for all small, rural communities in British Columbia.” The resolution notes that the loss of in-person service options means people in rural communities have to travel long distances, negatively impacting local economic growth and the ability to attract and retain citizens. The provincial government office in McBride offers critical government services from ministries, including Children and Family Development and Jobs, Tourism and Skills Training.

ADVICE AND RECOMMENDED RESPONSE:

- I am so proud of the work our Service BC staff do every single day.
- Whether they're helping people start a new business or register as organ donors...
- ...Service BC staff provide valuable support at 65 community locations, as well as over the phone and online.
- Providing in-person services in every rural B.C. community is a challenge due to our province's size, population density and challenging geography.
- That's why we strive to give people options whenever they need to do business with us.
- In this case, they can reach us over the phone through the Service BC contact centre and online at www.gov.bc.ca/ServiceBC
- Our government is committed to ensuring people are able to access the government services they need from any part of the province, which includes making Service BC locations available within a reasonable travel distance.
- In the case of McBride, there are a number of critical government services available locally at the shared provincial government office.
- A new terminal at the provincial government office in McBride provides people with direct access to the Service BC Contact Centre.
- The Contact Centre is piloting projects to make it easier for people to access services, such as text messaging, assisted web browsing and online chat.
- Additionally, people wanting to visit a physical Service BC location have the option of heading to Valemount (85km away) instead of phoning the contact centre.

Communications Contact:	Kirsten Lauvaas, Director	Office: 250 356-1553 Cell: 250 213-5572
Program Area Contact:	Beverly Dicks, Assistant Deputy Minister	

B72 Wireless Connectivity in Rural Areas**Alberni-Clayoquot RD**

Whereas intermittent or complete lack of cellular services in remote communities and along over 5,000 km of BC's rural highways creates a significant barrier for access to emergency services, negatively affects emergency response time, and increases public safety risk;

And whereas there is a market failure to provide cellular services where revenue cannot support costs to deploy and maintain the service:

Therefore be it resolved that the Province set targets to close gaps in cellular service in remote communities and along rural highway sections, and oblige service providers in partnership with all levels of government to close these gaps.

Endorsed by the Association of Vancouver Island and Coastal Communities

UBCM Resolutions Committee recommendation: **Endorse**

UBCM Resolutions Committee comments:

The Resolutions Committee notes that the UBCM membership has consistently endorsed resolutions that call for improved cellular coverage for rural and remote communities and highway sections (2018-B57, 2013-B65, 2012-B45, 2011-B72, 2010-B50, 2009-B57, 2008-B54, 2007-B57, 2006-B175, 2003-B35).

Conference decision: _____

DRAFT RESPONSE: Alberni- Clayoquot Regional District

The Province recognizes the importance of cellular connectivity along provincial highways and in rural communities, especially for public safety and the role it plays in economic development and tourism. Cellular service along highways is essential for immediate access to emergency services when they are needed most.

Telecommunications in Canada is regulated by the Canadian Radio-Television and Telecommunications Commission and therefore the province cannot compel service providers to expand cellular services.

The federal government recently launched a new national connectivity strategy where the expansion of cellular services is being studied. The Province is working with other levels of government on developing a costing model for the expansion of cellular coverage along highways across Canada.

Once this work around cellular model costing has been completed, the Province will work with the federal government on what their targets are to understand the national target and how they may apply to individual provinces and territories.

There is a role for local governments in the process to assist in facilitating access to local infrastructure that can help support new cellular equipment such as antennas. The Province is studying the role of this local infrastructure and how it can be used more effectively to accelerate the deployment of cellular and broadband infrastructure.

ADVICE TO MINISTER

CONFIDENTIAL ISSUES NOTE Ministry of Citizens' Services Date: Sept. 23, 2019 Minister Responsible: Jinny Sims	UBCM Resolution: B72 – Wireless connectivity in rural areas (Alberni-Clayoquot RD)
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RESOLUTION or ISSUE SUMMARY:^{s.13; s.16}

s.13; s.16

ADVICE AND RECOMMENDED RESPONSE:

- The Province recognizes the importance of cellular connectivity along provincial highways and in rural and remote communities, especially for public safety.
- Cell service along highways is essential for immediate access to emergency services when they are needed most.

s.13; s.16

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Communications Contact:	Kirsten Lauvaas, Communications Director	Office: 250 356-1553 Cell: 250 213-5572
Program Area Contact:	Susan Stanford. ADM	

UBCM 2019 Minister's Binder

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Internet Expansion
 - 5G, Safe & Secure Network
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Government Key Messages

Key Messages

- Connectivity Toolkit
 - Cellular Expansion
 - Broadband Internet
(High-Speed) Internet
Expansion
 - 5G, Safe & Secure
Network
- Communities Impacted
by Mill Closures

	Monday, September 23	Tuesday, September 24	Wednesday, September 25	Thursday, September 26	Friday, September 27
7:00AM-4:00PM	Registration	Registration	Registration	Registration	Delegates' Continental Breakfast
7:00 AM		Clinics Continental Breakfast	Clinics Continental Breakfast	Delegates' Continental Breakfast	
7:30 AM			Clinics	Clinics	
8:00 AM		FYI Clinics Emergency Health Services, Hydrogen 101, Moose Hide Campaign, Championing Earthquake Safety & Risk Reduction, Remuneration for Elected officials	Be Fair: Responding Effectively to Complaints, Review Panel Convention Finance & Sponsorship, Revitalized Legislative Framework for ALR, Ship Source Oil Pollution Compensation 101, Elected Officials Must Themselves be Resilient	8:20-8:40am VCC East Room 17 Northern Rockies (joint with PSSG)	
8:30 AM			8:00-10:00am 999 Canada Place - Suite 667 Minister Meetings See Tab B for detailed information	8:00 Central Kootenay 8:20 Sayward 8:40 Nakusp 9:00 Strathcona RD 9:20 Fraser Valley RD 9:40 East Kootenay RD	
9:00 AM			Convention Opening	Address by the Leader of the Opposition	
9:30 AM		9:25-9:50 VCC (East) Ballroom A Small Talk Forum Economic Diversification and Special Presentation		Meeting Confirmed 9:15am-10am 999 Canada Place - Suite 740 Northern Development Initiative Trust	
10:00 AM			Staff Meeting Fraser Valley RD		
10:30 AM			FYI 10:25-10:40 Address by Leader of Green Party Dr. Andrew Weaver		
11:00 AM		11:05-11:20 VCC (East) Ballroom A Small Talk Forum - Special Presentation Cellphone Coverage in Rural BC			Address by the Premier Premier John Horgan
11:30 AM					
12:00 PM			Area Association Lunch with LMLGA	12:00-1:30pm Delegates Lunch Ballroom A, VCC East	12:30-2:30 Vancouver Island Mayors Meeting Room TBD
1:00 PM	Minister Caucus Meeting	Large Urban Communities	1:00-1:40pm VCC East Room 6 Minister Meetings See Tab B for detailed information 1:00 McBride 1:20 Northern Rockies		
1:30 PM			Address by Minister of Municipal Affairs and Housing		
2:00 PM		FYI 1:45-2:45pm Plenary Session: BC's Energy Futures		2:20-2:35pm VCC East Room 13 Minister & PS Kahlon Meeting Cariboo Regional Dist	
2:30 PM				FYI Workshops Let's not WASTE time Building Child Care, Building Strong Communities Tackling the Housing Crisis through Leadership & Co- Creation CityStudio Vancouver: A model for Civic Innovation & Experimentation UBC Campus Sustainability Tour	
3:00 PM				3:00-4:00pm 999 Canada Place - Suite 740 First Nations Technology Council	Do Not Book
3:30 PM		3:15-4:45pm Provincial Policy Sessions Connected Communities BC: Enhancing Resiliency through Connectivity (notes in binder) Ride-Hailing: What can local governments expect Resiliency and Change in BC Forests Tourism by Design: Planning for Resilient Communities CleanBC & Provincial Adaptation Strategy	FYI 3:00-4:15 Cabinet Town Halls Strong Community Infrastructure Good Jobs and Training Opportunities A Place Worth Protecting Reconciliation: Moving Forward, Together	4:40-5:00pm VCC Room 6 Minister & PS Kahlon Meeting Thompson-Nicola Regional District	
4:00 PM			3:00-5:00pm VCC East Room 6 Minister Meetings See Tab B for detailed information 3:00 Sparwood 3:20 Alberni-Clayoquot RD 3:40 Fraser-Fort George 4:00 Bulkley-Nechako 4:20 Peace River 4:40 Logan Lake		
4:30 PM					
5:00 PM					
5:30 PM	Minister Briefing with CITZ Staff	UBCM Community Excellence Awards Ceremony			
6:00 PM	Location TBD		BC Government Reception		
6:30 PM				Pop-In Translink & Shaw Mayor's Reception Mahoney Burrard Landing VCC	
7:00 PM	FYI Electoral Area Directors Meet & Greet	Pop-In Fortis BC Reception Pan Pacific			
7:30 PM	7:30-10pm Pop-In BC Professional Firefighters	6:30-11:00pm UBCM Welcome Reception	7-10pm Port of Vancouver Rogue Kitchen 200 Burrard St		
8:00 PM				UBCM Annual Banquet Presentation of Long-Service Awards & Life Memberships	
8:00PM - 12:00AM	Waterfront Hotel		8-10pm CUPE BC Reception Rooms 301-305, 3rd Floor VCC West Building		

	Monday, September 23	
7:00AM-4:00PM	Registration	
7:00 AM		
7:30 AM		
8:00 AM		
8:30 AM		
9:00 AM	Minister Caucus Meeting	
9:30 AM		
10:00 AM		
10:30 AM		
11:00 AM		
11:30 AM		
12:00 PM		
1:00 PM		
1:30 PM		
1:40 PM		
2:00 PM		
2:30 PM		
3:00 PM		
3:30 PM		
4:00 PM		
4:30 PM		
5:00 PM		
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6:00 PM		6-8pm Pop-In Fortis BC Reception Pan Pacific
6:30 PM		
7:00 PM	FYI Electoral Area Directors Meet & Greet	
7:30 PM	7:30-10pm Pop-In BC Professional Firefighters Waterfront Hotel	
8:00 PM		
8:00PM - 12:00AM		

	Tuesday, September 24	
7:00AM-4:00PM	Registration	
7:00 AM	Clinics Continental Breakfast	
7:30 AM	FYI	
8:00 AM	Clinics Emergency Health Services, Hydrogen 101, Moose Hide Campaign, Championing Earthquake Safety & Risk Reduction, Remuneration for Elected officials	
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9:00 AM		
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11:00 AM	11:05-11:20 VCC (East) Ballroom A Small Talk Forum - Special Presentation Cellphone Coverage in Rural BC	
11:30 AM		
12:00 PM	Large Urban Communities	
1:00 PM		
1:30 PM	FYI	
1:40 PM	1:45-2:45pm	
2:00 PM	Plenary Session:	
2:30 PM	BC's Energy Futures	
3:00 PM	3:15-4:45pm	
3:30 PM	Provincial Policy Sessions	
4:00 PM	Connected Communities BC: Enhancing Resiliency through Connectivity (notes in binder) Ride-Hailing: What can local governments expect Resiliency and Change in BC Forests Tourism by Design: Planning for Resilient Communities CleanBC & Provincial Adaptation Strategy	
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6:00 PM		
6:30 PM		
7:00 PM	6:30-11:00pm UBCM Welcome Reception	7-10Pm Port of Vancouver Rogue Kitchen 200 Burrard St
7:30 PM		
8:00 PM		

	Wednesday, September 25	
7:00AM-4:00PM	Registration	
7:00 AM	Clinics Continental Breakfast	
7:30 AM	Clinics	
8:00 AM	Be Fair: Responding Effectively to Complaints, Review Panel Convention Finance & Sponsorship, Revalized Legislative Framework for ALR, Ship Source Oil Pollution Compensation 101, Elected Officials Must Themselves be Resilient	8:00-10:00am 999 Canada Place - Suite 667 Minister Meetings See Tab B for detailed information 8:00 Central Kootenay 8:20 Sayward 8:40 Nakusp 9:00 Strathcona RD 9:20 Fraser Valley RD 9:40 East Kootenay RD
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3:30 PM		
4:00 PM		
4:30 PM		
5:00 PM		
5:30 PM	BC Government Reception	
6:00 PM		
6:30 PM		
7:00 PM		
7:30 PM		Pop-In Translink & Shaw Mayor's Reception Mahoney Burrard Landing VCC
8:00PM	8-10pm	

	Thursday, September 26	
7:00AM-4:00PM	Registration	
7:00 AM	Delegates' Continental Breakfast	
7:30 AM		
8:00 AM	8:20-8:40am VCC East Room 17 Northern Rockies (joint with PSSG)	FYI Clinics Getting Older Adults Active & Connected, Libraries Support Resilient Communities, Modernizing BC's EPA, Protective Services: Changing the Negotiating Landscape, Provincial Poverty & Homelessness Community Actions
8:30 AM	FYI Address by the Leader of the Opposition Andrew Wilkinson	
9:00 AM	9:15-10am 999 Canada Place - Suite 740 Northern Development Initiative Trust	
9:30 AM		
10:00 AM		
10:30 AM		
11:00 AM		
11:30 AM		
12:00 PM	12:00-1:30pm Delegates Lunch Ballroom A, VCC East	
1:00 PM		
1:30 PM		
1:40 PM		
2:00 PM		
2:30 PM	FYI Workshops Let's not WASTE time Building Child Care, Building Strong Communities Tackling the Housing Crisis through Leadership & Co-Creation CityStudio Vancouver: A model for Civic Innovation & Experimentation UBC Campus Sustainability Tour	2:20-2:40pm VCC East Room 13 Minister & PS Kahlon Meeting Cariboo Regional District
3:00 PM		
3:30 PM		3-4pm Meeting Room TBD First Nations Technical Council
4:00 PM		
4:30 PM		4:40-5:00pm VCC Room 6 Minister & PS Kahlon Meeting Thompson-Nicola Regional District
5:00 PM		
5:30 PM		
6:00 PM	UBCM Reception	
6:30 PM		
7:00 PM		
7:30 PM	UBCM Annual Banquet Presentation of Long-Service Awards & Life Memberships	
8:00 PM		
8:00PM - 12:00AM		

	Friday, September 27
7:00AM-4:00PM	Delegates' Continental Breakfast
7:00 AM	
7:30 AM	
8:00 AM	
8:30 AM	
9:00 AM	
9:30 AM	
10:00 AM	
10:30 AM	
11:00 AM	Address by the Premier Premier John Horgan
11:30 AM	
12:00 PM	
12:30 PM	12:30 -2:30pm Vancouver Island Mayors Meeting Room TBD
1:00 PM	
1:30 PM	
1:40 PM	
2:00 PM	
2:30 PM	
3:00 PM	Do Not Book
3:30 PM	
4:00 PM	
4:30 PM	
5:00 PM	
5:30 PM	
6:00 PM	
6:30 PM	
7:00 PM	
7:30 PM	
8:00 PM	
8:00PM - 12:00AM	

Wednesday September 25th	
Time	999 Canada Place - Suite 667
8:00 AM	55 Regional District of Central Kootenay
8:20 AM	177 Village of Sayward
8:40 AM	181 Village of Nakusp
9:00 AM	590 Strathcona Regional District
9:20 AM	641 Regional District of Fraser Valley
9:40 AM	129 Regional District of East Kootenay (and others)
10:00 AM	
10:20 AM	
10:40 AM	
11:00 AM	
11:20 AM	
11:40 AM	
Lunch (12p-1P)	Lunch
	VCC East - Room 6
1:00 PM	100 Village of McBride
1:20 PM	609 Regional Municipality of Northern Rockies
1:40 PM	
2:00 PM	
2:20 PM	
2:40 PM	
3:00 PM	732 Village of Sparwood
3:20 PM	645 Regional District of Alberni-Clayoquot
3:40 PM	301 Regional District of Fraser-Fort George
4:00 PM	391 Regional District of Buckley-Nechako
4:20 PM	531 Peace River Regional District
4:40 PM	271 District of Logan Lake

Thursday September 26th	
Time	
8:00 AM	
8:20 AM	VCC E - Room 17
8:40 AM	659 Northern Rockies (joint with PSSG)
9:00 AM	
9:20 AM	9:15am-10am
9:40 AM	
	999 Canada Place - Suite 740
	Northern Development Initiative Trust
10:00 AM	
10:20 AM	
10:40 AM	
11:00 AM	
11:20 AM	
11:40 AM	
Lunch (12p-130P)	12:00-1:30pm
1:00 PM	
1:20 PM	
1:40 PM	Delegates Lunch
2:00 PM	Ballroom A, VCC East
	VCC E Room 13
2:20 PM	743 Cariboo Regional Distict
2:40 PM	with PS Kahlon
	3:00-4:00pm
3:00 PM	999 Canada Place - Suite 740
3:20 PM	First Nations Technology Council
3:40 PM	
4:00 PM	
4:20 PM	
4:40 PM	VCC E - Room 6
	744 Thompson-Nicola Regional Distict
	With PS Kahlon

Monday, September 23

7:00 AM – 5:00 PM	Registration
8:30 AM – 4:30 PM	Study Sessions & Tours:
9:00 AM – 4:30 PM	Agricultural Study Tour
9:00 AM – 12:00 PM	Financing Reconciliation: Supporting Inclusive Governance in BC – “That We May Be Good People Together”
	Tour of Supportive Modular Housing
	Prioritizing Emergency Management
	Disrupting Money Laundering
1:30 PM – 4:30 PM	Tools, Funding & Resources for Local Governments
1:30 PM – 4:30 PM	Towards Parity: Breaking Down Barriers, Building Momentum
4:45 PM – 5:45 PM	BC Mayors’ Caucus
7:00 PM – 8:00 PM	New Delegates’ Orientation
	Electoral Area Directors’ Meet & Greet

Tuesday, September 24

7:00 AM – 8:30 AM	Continental Breakfast for Clinic Attendees
7:00 AM – 5:00 PM	Registration
7:30 AM – 8:30 AM	Clinics:
	Emergency Health Services: Developing Municipal Agreements
	Hydrogen 101
	Moose Hide Campaign: Taking a Stand for Safety
	Championing Earthquake Safety and Risk Reduction
	Remuneration for Elected Officials: A Best Practices Approach
9:00 AM – 12:00 PM	Forums:
	Electoral Area Directors’ Forum
	Small Talk Forum
	Mid-Sized Communities Forum
	Large Urban Communities Forum
12:00 PM – 1:30 PM	Forum Lunches:
	Electoral Area Directors’ Lunch
	Small Talk Lunch
	Mid-Sized Communities Lunch
	Large Urban Communities Lunch
1:45 PM – 2:45 PM	Plenary Session: BC’s Energy Futures
2:45 PM – 3:00 PM	Address by the FCM President
3:15 PM – 4:45 PM	Provincial Policy Sessions:
	Connected Communities BC: Enhancing Resiliency through Connectivity
	Ride-Hailing: What can Local Governments Expect
	Resiliency and Change in BC Forests
	Tourism by Design: Planning for Resilient Communities
	CleanBC & Provincial Adaptation Strategy
4:00 PM – 4:30 PM	Municipal Insurance Association of BC Member Orientation
4:00 PM – 5:00 PM	Municipal Finance Authority Semi-Annual Meeting
4:30 PM – 6:00 PM	Municipal Insurance Association of BC AGM
5:00 PM – 6:00 PM	Community Excellence Awards Ceremony
6:30 PM – 8:30 PM	Welcome Reception

Wednesday, September 25

7:00 AM – 5:00 PM	Registration
7:00 AM – 8:30 AM	Delegates' Continental Breakfast
7:30 AM – 8:15 AM	Clinics: Be Fair: Responding Effectively to Complaints Elected Officials Must Themselves be Resilient UBCM Convention Finance and Sponsorship Review Revitalized Legislative Framework for the ALR Ship-source Oil Pollution: Compensation 101
8:30 AM	CONVENTION OPENING SESSION O Canada Welcome from Squamish Nation, Tsleil-Waututh First Nation, and Musqueam Indian Band Welcome from the Host Municipality Address by the UBCM President
9:00 AM	ANNUAL MEETING Adoption of Conference Rules and Procedures Adoption of Minutes of 2018 Convention Annual Report Question-and-Answer Period Adoption of Financial Statements Appointment of Auditors
9:20 AM	First Report of the Nominating Committee for the Positions of Table Officers
9:25 AM – 10:25 AM	Keynote Address: Peter Mansbridge
10:25 AM – 10:45 AM	UBCM Convention Finance & Sponsorship Review Survey
10:30 AM – 5:00 PM	Trade Show Open
10:45 AM – 11:00 AM	Address by the Leader of the Green Party: Dr. Andrew Weaver
11:00 AM – 11:55 AM	Principal Policy Session: Resolutions
11:55 AM – 12:00 PM	Nominations from the Floor for Table Officer positions
12:00 PM – 1:30 PM	Area Association Lunches: AKBLG Lunch AVICC Lunch LMLGA Lunch NCLGA Lunch SILGA Lunch
2:00 PM – 2:30 PM	Address by the Minister of Municipal Affairs and Housing: Honourable Selina Robinson
2:30 PM – 2:45 PM	Candidate speeches
2:45 PM – 5:00 PM	Election of Table Officers
3:00 PM – 4:15 PM	Cabinet Town Halls: Strong Community Infrastructure Good Jobs and Training Opportunities A Place Worth Protecting Reconciliation: Moving Forward, Together
4:00 PM – 5:00 PM	Trade Show Reception
4:15 PM – 4:30 PM	Presentation of 2019 Energy & Climate Action Awards
5:00 PM – 6:30 PM	BC Government Reception
6:30 PM – 8:00 PM	Consulate-General of the People's Republic of China Reception
8:00 PM – 12:00 AM	CUPE BC Reception

Updated September 11, 2019

Thursday, September 26

8:00 AM – 4:00 PM

7:00 AM – 8:30 AM

7:30 AM – 8:15 AM

Registration

Delegates' Continental Breakfast

Clinics:

Getting Older Adults Active and Connected

Libraries Support Resilient Communities

Modernizing BC's Emergency Program Act (EPA)

Protective Services: Changing the Negotiating Landscape

Provincial Poverty and Homelessness Community Grants

8:00 AM – 9:00 AM

8:30 AM – 8:35 AM

8:35 AM – 8:55 AM

8:55 AM – 11:30 AM

10:00 AM – 3:00 PM

11:30 AM – 11:35 AM

11:35 AM – 12:00 PM

12:00 PM – 1:30 PM

1:30 PM – 3:15 PM

2:00 PM – 4:30 PM

2:00 PM – 5:00 PM

2:30 PM – 4:30 PM

Election of Table Officers

Second Report of the Nominating Committee for Executive positions

Address by Leader of the Opposition: Mr. Andrew Wilkinson, Q.C.**Resolutions Session Continues**

Trade Show Open

Nominations from the Floor for Executive Positions

Candidate Speeches

Delegates' Lunch

Port of Vancouver Harbour Study Tour

UBC Campus Sustainability Tour

Election of Remaining Executive Positions

Workshops:

Let's Not WASTE Time!

Building Child Care, Building Strong Communities

Tackling the Housing Crisis through Leadership & Co-Creation

CityStudio Vancouver: A Model for Civic Innovation and

Experimentation

6:30 PM – 7:30 PM

7:30 PM – 11:30 PM

UBCM Reception**UBCM Annual Banquet**

Presentation of Long-Service Awards and Life Memberships

Friday, September 27

7:00 AM – 8:30 AM

7:30 AM – 8:30 AM

8:00 AM – 10:45 AM

Delegates' Continental Breakfast

Election of Remaining Executive Positions

Resolutions Session Continues

Consideration of:

Resolutions Received after the Deadline

Remaining Section "B" Resolutions

10:45 AM – 11:00 AM

Installation of President Elect

Port of Vancouver Prize Draw*

11:00 AM – 12:00 PM

Address by the Premier: Premier John Horgan

12:00 PM

Adjourn

*Only UBCM voting delegates are eligible and must be present to win.

*Please note program is subject to change



Ministry of
Citizens' Services

2019 UBCM

September 23-27, 2019
Vancouver, BC

UBCM CONVENTION 2019 INFORMATION GUIDE

September 23 – 27, 2019
Vancouver Conference Centre (VCC)

WHAT YOU NEED TO KNOW AT CONVENTION

On average, 1900+ delegates representing local governments and UBCM First Nations members, the provincial government, including agencies, commissions and corporations, and the federal government attend the annual Convention

EVENTS THE PROVINCE PARTICIPATES IN

- Premier's keynote address (Friday, Sept. 27 11:00 am – 12:00 pm)
- Minister of Municipal Affairs and Housing address (Wednesday, Sept. 25, 2:00 pm – 2:30 pm)
- Cabinet Town Halls (Wednesday, Sept. 25 3:00 pm – 4:15 pm)
- Premier/Cabinet Minister's meetings with delegates (Monday – Friday, Sept. 23 – 27)
- Minister of Municipal Affairs and Housing meetings with delegates (Monday – Friday, Sept. 23 – 27)
- Delegate meetings with provincial government ministry, agency, commission and corporation (MACC) staff (Tuesday – Thursday, Sept. 24 – 26)
- Pre-conference sessions, workshops, forums and clinics are offered on a wide range of topics with provincial staff participation in several sessions (Monday – Thursday, Sept. 23 – 26)
- BC Government Reception (Wednesday, Sept. 25, 5:00 pm – 6:30 pm)
- UBCM Trade Show (Wed, Sept 25 10:30 am – 5:00 pm; Thurs, Sept. 26, 10:00 am – 3:00 pm, Exhibition Hall B&C, VCC)

EVENTS YOU SHOULD ATTEND

- Premier's keynote address (Friday, 11:00 am – 12:00 pm, Exhibition Hall A, VCC East)
- Minister of Municipal Affairs and Housing (MAH) Address (Wednesday, 2:00 pm – 2:30 pm, Exhibition Hall A, VCC East)
- Cabinet Town Halls (Concurrent, Wednesday, 3:00 pm – 4:15 pm, various locations, VCC)
- UBCM President's Opening Address (Wednesday, 8:30 am, Exhibition Hall A, VCC East)
- UBCM Welcome Reception (Tuesday, 6:30 pm – 8:30 pm, Emerald & Sapphire Ballrooms, Level 3, Fairmont Pacific Rim Hotel)
- BC Government Reception (Wednesday, 5:00 pm – 6:30 pm, Ballrooms A/B, VCC East)

CONVENTION PROGRAM

The theme of the 2019 UBCM Convention is **Resiliency and Change**. The [2019 Convention Program](#) and the printable [Long Program](#) for the Convention are both available online.

TRADE SHOW EXHIBIT

Ministries have an opportunity to showcase programs at the UBCM Convention Trade Show. The Trade Show is scheduled on Wednesday, Sept. 25 (10:30 am – 5:00 pm) and Thursday, Sept. 26 (10:00 am – 3:00 pm), Exhibition Hall B&C, VCC. Please see link for more information on the tradeshow exhibitors (see CleanBC in Exhibit Hall C, Provincial Government Staff meeting area)

https://www.ubcm.ca/assets/Convention/2019/UBCM_2019_Tradeshow_Guide_Web.pdf

UBCM RESOLUTIONS AND GOVERNMENT'S RESPONSE PROCESS

Pre-Convention resolution responses to selected priority issues are coordinated by GCPE-MAH. This is to enable Ministers and MLAs at Convention to respond to media inquiries regarding critical issues if they arise at Convention or immediately prior to Convention.

Convention resolution responses for all endorsed resolutions are coordinated by MAH staff. This process began in July. At Convention, GCPE-MAH and MAH staff monitor all the resolution debates.

PREMIER'S AND MAH MINISTER'S SPEECHES

The Premier is the host of the BC Government Reception (Wednesday, Sept. 25, 5:00 pm – 6:30 pm, Ballroom B). This is an opportunity for local government delegates to meet the Premier.

The Premier's address is the final event of the Convention (Friday, 11:00 am, Exhibition Hall A, VCC East).

The Minister of Municipal Affairs and Housing, as Minister responsible for local government, is the host Minister at Convention. It is customary that the Minister has the following speech commitments:

- Four Community Forums (Tuesday, Sept. 24, 9:00 am – noon, various locations)
- Address to Delegates (Wednesday, Sept. 25, 2:00 pm, Exhibition Hall A, VCC East)

PROVINCIAL CABINET TOWN HALLS

Cabinet Town Halls are held concurrently on Wednesday, Sept. 25, 3:00–4:15 pm. The format is:

- One of the UBCM Executive members will chair/introduce the group
- Following the Chair's introductions of each Minister, there will be a question and answer / discussion session with delegates
- The Chair will facilitate, conclude the session at the appointed time and thank the Cabinet Ministers

The four town hall themes and locations are:

STRONG COMMUNITY INFRASTRUCTURE

Location: Room 11/12, VCC East

- Honourable Selina Robinson, Minister of Municipal Affairs and Housing
- Honourable Claire Trevena, Minister of Transportation and Infrastructure
- Honourable Adrian Dix, Minister of Health
- Honourable Rob Fleming, Minister of Education

GOOD JOBS AND TRAINING OPPORTUNITIES

Location: Room 2/3, VCC East

- Honourable Melanie Mark, Minister of Advanced Education, Skills and Training
- Honourable Bruce Ralston, Minister of Jobs, Trade and Technology
- Honourable Harry Bains, Minister of Labour
- Honourable Doug Donaldson, Minister of Forests, Lands and Natural Resource Operations

A PLACE WORTH PROTECTING

Location: Room 1, VCC East

- Honourable George Heyman, Minister of Environment and Climate Change Strategy
- Honourable Michelle Mungall, Minister of Energy, Mines and Petroleum Resources
- Honourable Mike Farnworth, Minister of Public Safety and Solicitor General
- Sheila Malcolmson, MLA, Parliamentary Secretary for Environment
- Jennifer Rice, MLA, Parliamentary Secretary for Emergency Preparedness

RECONCILIATION: MOVING FORWARD, TOGETHER

Location: Room 8/15, VCC East

- Honourable Carole James, Minister of Finance and Deputy Premier
- Honourable Scott Fraser, Minister of Indigenous Relations and Reconciliation
- Honourable David Eby, Attorney General
- Honourable Katrine Conroy, Minister of Children and Family Development

MEETINGS AND APPOINTMENTS

PREMIER AND CABINET MINISTERS MEETINGS WITH UBCM DELEGATES

Premier's and Cabinet Ministers' meetings take place Monday to Friday at the VCC, East Building, Level 2 (various rooms). Delegates are advised to check their meeting request confirmations for locations of their meetings. A Cabinet Ministers' Reception Desk will be located at VCC, East Building, Level 2 for delegates to check-in for meetings taking place at the VCC.

Deputy Ministers and Assistant Deputy Ministers support Ministers' meetings. Scribes should be provided by the Ministry, and are expected to attend Ministers' meetings with delegates to capture issues discussed and initiate follow-up actions. Post-Convention follow-up letters from either the Premier or Cabinet Ministers are sent to delegates.

At Convention, MLAs who are attending Cabinet Ministers' meetings may check in with Event staff at the Cabinet Ministers' Reception Desk (VCC, East Building, Level 2) to confirm these meetings.

PROVINCIAL GOVERNMENT STAFF MEETINGS WITH UBCM DELEGATES AND PROVINCIAL APPOINTMENTS DESK

Meetings between delegates and provincial government ministry, agency, commission and corporation (MACC) staff take place Tuesday to Thursday, Sept. 24–26. The meetings are held in the Pan Pacific Hotel, R Level – Cypress Suite on Tuesday, and VCC, East Building, Exhibition Hall C on Wednesday and Thursday.

For local government elected officials, UBCM First Nations members and / or senior staff who wish to request a meeting with provincial government staff at Convention, the Provincial Appointments Desk is open:

Monday, September 23: 8:30 am – 4:30 pm (VCC, East Building – Lobby)

Tuesday, September 24: 8:30 am – 4:30 pm (VCC, East Building – Lobby)

Wednesday, September 25: 8:30 am – 4:30 pm (VCC, East Building – Exhibition Hall C)

Thursday, September 26: 8:30 am – 4:30 pm (VCC, East Building – Exhibition Hall C)

CONVENTION LOGISTICS

REGISTRATION

All staff attending Convention must register.

Registration Services Desk is located in the Main Lobby of the VCC, East Building and is open:

Monday – Wednesday, Sept. 23 – 25, 7:00 am – 5:00 pm

Thursday – Sept. 26, 8:00 am – 4:00 pm

Nametags are issued at registration. Nametags will be arranged in alphabetical order for pick-up and are required for access to Convention programming, including meeting areas, workshops, clinics, and plenary sessions. Advance registration is closed. You may register onsite at the UBCM Registration Services Desk with cash or credit card.

OPTIONAL FUNCTIONS

There are additional functions not included with General Convention registration. While staff typically do not attend these functions, any Ministers, MLAs or senior staff who are planning to attend these events must be registered.

The following functions require separate registration (and additional fees) if not sold out:

- | | |
|--|---|
| ▪ Pre-Convention Sessions / Tours (Monday) | ▪ UBCM Banquet (Thursday) |
| ▪ Forums/Forum Lunches (Tuesday) | ▪ Area Association Lunches (Wednesday) |
| ▪ UBCM Welcome Reception (Tuesday) | ▪ Partners Program (Tuesday – Wednesday) |
| ▪ Area Association Lunches (Wednesday) | ▪ Partner Options (Welcome Reception & Banquet) |
| ▪ Delegates Lunch (Thursday) | |

ACCOMMODATIONS

The hotel room block for provincial government staff attending Convention is full. If you require accommodations, please visit [Tourism Vancouver](#) or call 604.682.2222 for assistance.

FLOORPLANS

Floorplans of the Convention locations are found on **pages 28** of the [2019 Convention Program](#).

CONVENTION CODE OF CONDUCT

UBCM has implemented a *Convention Code of Conduct: Expectations of Delegates and Conference Participants Attending the Convention*.

To read more, see [Code of Conduct](#)

UBCM 2019 Minister's Binder

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Fraser Valley Regional Dist.

-Cellular/Broadband connectivity in electoral Area H

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2019 UBCM

CITZ Contact List

Name	Position	Mobile #
Shannon Russell	Senior Ministerial Assistant	s.17
Susan Stanford	Assistant Deputy Minister Information, Communication & Technologies	250-580-7459
Howard Randell	Executive Director, Network BC, Information, Communication & Technologies	250-415-6867
Bobbi Sadler	Assistant Deputy Minister Procurement and Supply	250-896-2182
Debbie MacLean	Manager, Corporate Initiatives	s.17
Marty Nelson	Area Service Manager, Service Delivery Service BC	250-466-4851
Jakob Vogt	Area Service Manager, Service BC Support for McBride Meeting	250-613-6216
Karla-Maria Ramirez	Deputy Registrar, BC Registries	s.17
Liz Reading	Manager, Business Development Service BC	250-580-6339
Colleen McCormack	Director, Community Initiatives ICT	250-217-5337

UBCM Executive 2018-2019

President

Councillor Arjun Singh
City of Kamloops
Phone: 250-828-3494

First Vice President

Mayor Maja Tait
District of Sooke
Phone: 250-642-1634

Second Vice President

Councillor Brian Frenkel
District of Vanderhoof
Phone: 250-567-4711

Third Vice President

This position will remain vacant for 2018-2019, as UBCM bylaws require Vice President positions to be selected by the membership.

Past President

Councillor Murry Krause
City of Prince George
Phone: 250-561-7600

Vancouver Representative

Councillor Pete Fry
City of Vancouver
Phone: 604-837-7246

Metro Vancouver/GVRD Representative

Councillor Craig Hodge
City of Coquitlam
Phone: 604-927-3000

Small Community Representative

Mayor Mitch Campsall
District of 100 Mile House
Phone: 250-395-2434

Electoral Area Representative

Chair Art Kaehn
Fraser-Fort George Regional District
Phone: 250-960-4400

Vancouver Metro Area Representatives

Councillor Paul Albrecht
City of Langley
Phone: 604-787-4725

Councillor Linda McPhail
City of Richmond
Phone: 604-276-4134

AKBLG Representative

Chair Rob Gay
Regional District of East Kootenay
Phone: 250-489-2791

LMLGA Representative

Mayor Jack Crompton
Resort Municipality of Whistler
Phone: 604-932-5535

NCLGA Representative

Councillor Gord Klassen
City of Fort St. John
Phone: 250-787-8150

SILGA Representative

Councillor Chad Eliason
City of Salmon Arm
Phone: 250-803-4000

AVICC Representative

Director Edwin Grieve
Comox Valley Regional District
Phone: 250-334-6000

Directors at Large

Councillor Jen Ford
Resort Municipality of Whistler
Phone: 604-932-5535

Director Travis Hall
Central Coast Regional District
Phone: 250-799-5291

Director Grace McGregor
Kootenay Boundary RD
Phone: 250-368-9148

Councillor Claire Moglove
City of Campbell River
Phone: 250-286-5700

Councillor Laurey-Anne Roodenburg
City of Quesnel
Phone: 250-992-2111

Councillor Gerry Taft
District of Invermere
Phone: 250-342-9281

UBCM Information

2019 Theme - Resiliency and Change

Big or small, rural or urban, our communities are experiencing change at an unprecedented rate. From climate change to economic pressures, local governments are on the front lines managing the local impact of complex issues. Across the province local government leaders are working to alleviate chronic social stresses, to respond to more frequent shocks, and to anticipate and adapt to changing social and economic trends.

The magnitude of the changes that our province and communities are facing extend beyond the capacity of any one group to address. In an uncertain future, local leaders have a duty to learn from each other and from the past and to find new approaches to plan and thrive.

UBCM Links

Convention Program - https://www.ubcm.ca/assets/Convention/2019/UBCM_2019_Program_Web.pdf

Tradeshow Guide -

https://www.ubcm.ca/assets/Convention/2019/UBCM_2019_Tradeshow_Guide_Web.pdf

Convention Photos - <https://www.flickr.com/photos/ubcm/albums>

UBCM Sponsors

Annual Banquet

Platinum: FortisBC

Gold: Canadian Association of Petroleum Producers (CAPP)

Silver: Coastal GasLink Pipeline Project

Annual Banquet - Wine

KPMG

Delegates Lounge with WiFi and Charging Station

Young Anderson Barristers & Solicitors

Welcome Reception

Lidstone & Company Law Corporation

Keynote Address

Municipal Finance Authority of BC

Business Centre

Lidstone & Company Law Corporation

Event App

Ambulance Paramedics & Emergency Dispatchers of BC

Large Urban Communities Forum Lunch

TELUS

Electoral Area Directors' Forum Lunch

CN

Mid-Sized Communities Forum Lunch

BC Council of Forest Industries

Small Community "Small Talk" Forum Lunch

Municipal Insurance Association of BC

Delegate Services Desk

New Car Dealers Association of BC

Delegate Name Badges

Port of Vancouver

Banquet Reception

FortisBC

Convention Program

BC Assessment

BC Building Trades

Pacific Blue Cross

Trade Show Reception

BC Recycles

Trade Show Guide

Ambulance Paramedics & Emergency Dispatchers of BC

Trade Show Hydration Station

Connected Communities - Ministry of Citizens' Services

Convention Bulletin

BC Used Oil Management Association

Community Excellence Awards

Gold: Municipal Finance Authority of BC

Gold: Urban Systems

Silver: Joint Provincial-UBCM Green Communities Committee

Daily News & The Compass

Stewart McDannold Stuart

Pocket Program

BCLC

Business Card Laminating Station

British Columbia Professional Fire Fighters' Association

Cruise Prize Draw Sponsor

Port of Vancouver

Continental Breakfast

Lidstone & Company Law Corporation

Trans Mountain Expansion Project

Motion Picture Production Industry Association

EngAge BC

Coffee Service

BCLC

Wood WORKS!

Coast Capital Savings Federal Credit Union

CONCRETE BC

Shaw Communications Inc.

Reception Sponsors

BC Government

BC Professional Fire Fighters' Association

Consulate-General of the People's Republic of China in Vancouver

Craft Cannabis Association of British Columbia

CUPE BC

Mining Association of BC

Contributing Sponsors

Dominion GovLaw LLP

E-Comm 9-1-1

Fulton.

Civic Legal LLP

SFU Continuing Studies

Association for Mineral Exploration

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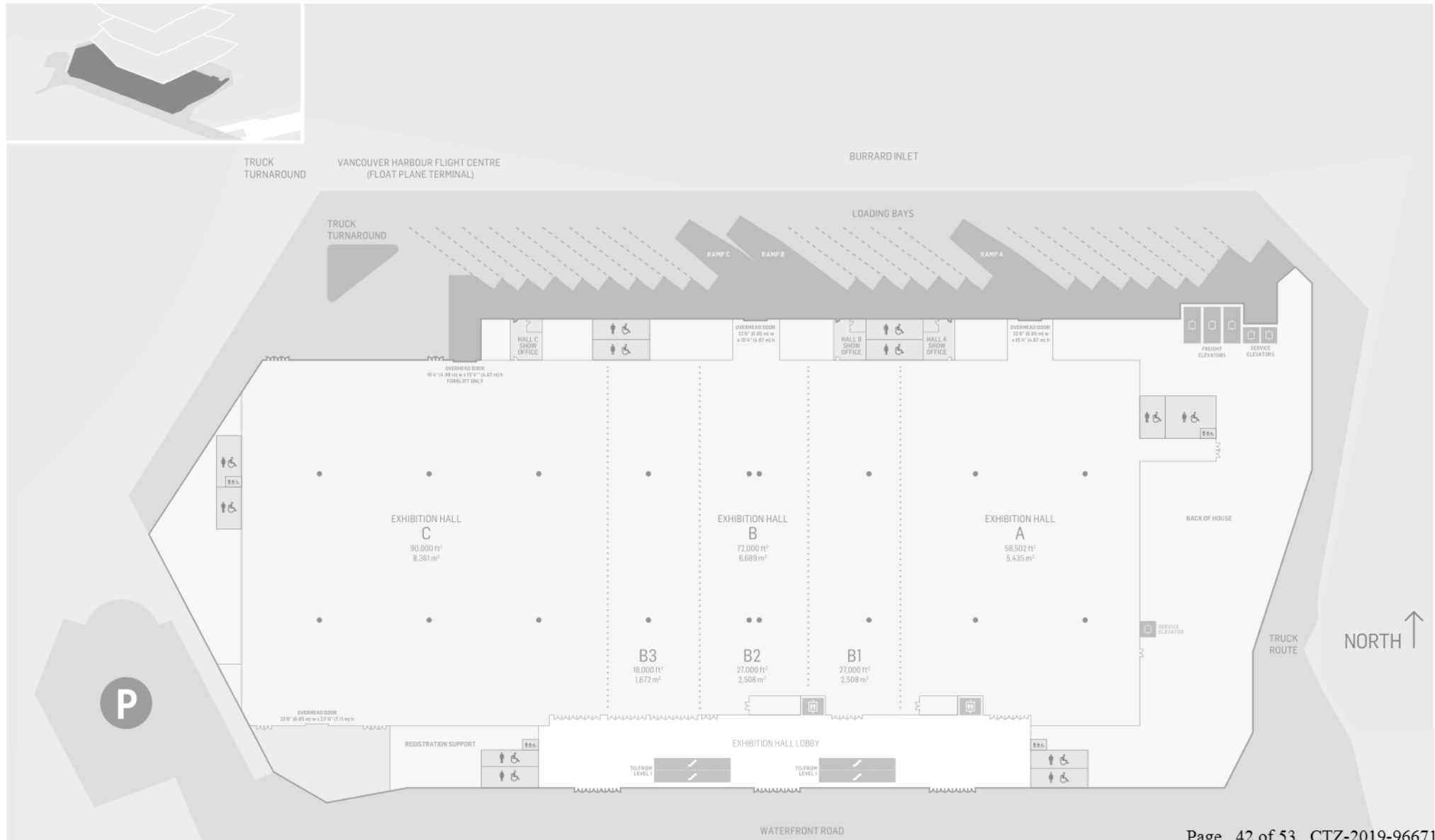


NEXT →

THE DETAILS



WEST EXHIBITION LEVEL



WEST EXHIBITION LEVEL

EXHIBITION HALLS	CAPACITIES*							USABLE AREA		DIMENSIONS		CEILING HEIGHT	
	THEATRE	CLASSROOM	DINING	RECEPTION	BOARDROOM	HOLLOW SQ.	TOXID BOOTH	ft ²	m ²	FEET	METRES	FEET	METRES
A	4,062	3,195	2,360	4,062	N/A	N/A	304	58,502	5,435	195' x 300'	59.44 x 91.44	30'	9.14
B	4,883	3,882	2,960	4,883	N/A	N/A	392	72,000	6,689	240' x 300'	73.15 x 91.44	30'	9.14
B1	1,832	Per Request**	Per Request**	1,832	N/A	N/A	150	27,000	2,508	90' x 300'	27.43 x 91.44	30'	9.14
B2	1,832	Per Request**	Per Request**	1,832	N/A	N/A	145	27,000	2,508	90' x 300'	27.43 x 91.44	30'	9.14
B3***	N/A	N/A	N/A	N/A	N/A	N/A	N/A	18,000	1,672	60' x 300'	18.29 x 91.44	30'	9.14
C	5,988	4,635	3,940	5,988	N/A	N/A	500	90,000	8,361	300' x 300'	91.44 x 91.44	30'	9.14
A & B	8,945	7,782	6,320	8,945	N/A	N/A	698	130,500	12,124	435' x 300'	132.59 x 91.44	30'	9.14
A & B1	5,894	4,641	3,740	5,894	N/A	N/A	455	85,500	7,943	285' x 300'	86.87 x 91.44	30'	9.14
A & B1 & B2	7,726	6,564	5,550	7,726	N/A	N/A	598	112,500	10,452	375' x 300'	114.3 x 91.44	30'	9.14
B1 & B2	3,664	3,039	1,540	3,664	N/A	N/A	295	54,000	5,017	180' x 300'	54.86 x 91.44	30'	9.14
B2 & B3	3,053	2,709	1,360	3,053	N/A	N/A	243	45,000	4,181	150' x 300'	45.72 x 91.44	30'	9.14
C & B3	7,209	5,859	5,140	7,209	N/A	N/A	600	108,000	10,034	360' x 300'	109.73 x 91.44	30'	9.14
C & B3 & B2	9,041	7,671	6,500	9,041	N/A	N/A	743	135,000	12,542	450' x 300'	137.16 x 91.44	30'	9.14
B & C	10,871	9,525	7,880	10,871	N/A	N/A	893	162,000	15,050	540' x 300'	164.59 x 91.44	30'	9.14
A & B & C	14,933	13,866	11,400	14,933	N/A	N/A	1,199	220,500	20,485	735' x 300'	224.03 x 91.44	30'	9.14

* Capacity numbers for set-ups represent maximum numbers allowed with minimum allowable aisle widths and allowance for small head table or stage, with no other items in the room. Banquet rounds are set to maximum capacity with no other items in the room. Additional Furniture & Equipment will reduce capacities according to the amount of space they require.

** The exhibition halls can be divided into a maximum of three spaces. Two partition walls are available for positioning along the dotted lines shown to change configurations.

Please contact us for more information.

*** B3 cannot be configured as a standalone room.



1. Our expansive exhibition halls can accommodate an event of any size and complexity.
2. Pre-function space with unique lighting and art work enhances any event experience.

← BACK NEXT →



Exhibition space

- 220,500 ft² (20,485 m²) of flexible exhibition space
- Divisible into three halls**
- 22 loading bays with dock levelers and ramps for convenient drive-on access
- Floor load: 350 psf

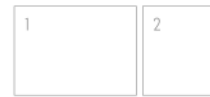
WEST LEVEL 1



WEST LEVEL 1

BALLROOMS	CAPACITIES*						USABLE AREA		DIMENSIONS		CEILING HEIGHT	
	THEATRE	CLASSROOM	DINING	RECEPTION	BOARDROOM	HOLLOW SQ.	ft ²	m ²	FEET	METRES	FEET	METRES
101	40	18	30	62	18	20	508	47	22' x 231"	6.71 x 7.04	14'11"	4.54
102	40	18	30	62	18	20	508	47	22' x 231"	6.71 x 7.04	14'11"	4.54
101 & 102	94	45	60	124	40	42	1,016	94	44' x 231"	13.41 x 7.04	14'11"	4.54
103	40	18	30	62	18	20	508	47	22' x 231"	6.71 x 7.04	14'11"	4.54
104	40	18	30	63	18	20	508	47	22' x 231"	6.71 x 7.04	14'11"	4.54
103 & 104	88	45	60	125	40	42	1,016	94	44' x 231"	13.41 x 7.04	14'11"	4.54
105	36	18	30	60	18	14	434	40	18'9" x 23'2"	5.72 x 7.06	15'	4.57
106	40	18	30	60	18	20	531	49	22'11" x 23'2"	6.98 x 7.06	15'	4.57
105 & 106	93	45	60	120	36	40	965	90	41'8" x 23'2"	12.70 x 7.06	15'	4.57
107	36	18	30	60	18	14	441	41	18'11" x 23'4"	5.76 x 7.11	15'	4.57
108	40	18	30	60	18	20	540	50	23'2" x 23'4"	7.06 x 7.11	15'	4.57
107 & 108	85	45	60	120	36	40	980	91	42'1" x 23'4"	12.82 x 7.11	15'	4.57
109	224	150	150	290	52	62	2,340	217	38'7" x 60'8"	11.76 x 18.49	16'3"	4.95
110	224	150	150	290	52	62	2,340	217	38'7" x 60'8"	11.76 x 18.49	16'3"	4.95
109 & 110	522	336	300	580	64	102	4,680	435	77'2" x 60'8"	23.52 x 18.49	16'3"	4.95
111	62	30	30	87	26	22	622	58	18'11" x 32'11"	5.76 x 10.03	14'11"	4.54
112	76	42	50	86	26	26	754	70	22'11" x 32'11"	6.98 x 10.03	14'11"	4.54
111 & 112	138	72	100	173	36	42	1,376	128	41'10" x 32'11"	12.75 x 10.03	14'11"	4.54
113	65	33	40	91	20	26	731	68	27'5" x 26'8"	8.36 x 8.13	14'11"	4.54
114	90	42	50	105	26	26	895	83	25'9" x 34'8"	7.85 x 10.56	15'	4.57
115	90	45	50	105	26	26	895	83	25'9" x 34'8"	7.85 x 10.56	15'	4.57
114 & 115	168	96	120	210	46	56	1,790	166	51'6" x 34'8"	15.70 x 10.56	15'	4.57
116	89	45	50	105	26	26	895	83	25'10" x 34'8"	7.87 x 10.56	15'	4.57
117	89	45	50	105	26	26	890	82	25'8" x 34'8"	7.87 x 10.56	15'	4.57
116 & 117	168	96	120	210	46	56	1,785	166	51'6" x 34'8"	15.75 x 10.56	15'	4.57
118	204	120	120	254	50	60	2,093	194	53'11" x 38'10"	16.43 x 11.84	17'	5.18
119	84	45	60	115	28	30	890	82	35'10" x 24'10"	7.57 x 10.92	17'	5.18
120	98	45	60	138	28	30	1,033	96	35'10" x 28'10"	8.79 x 10.92	17'	5.18
119 & 120	214	105	120	253	50	56	1,923	179	35'10" x 53'8"	16.36 x 10.92	17'	5.18
118 to 120	447	276	240	507	68	94	4,016	373	53'11" x 74'8"	16.43 x 22.76	17'	5.18
121	124	84	60	163	34	40	1,298	121	30'11" x 42'	9.42 x 12.80	15'	4.57
122	124	81	60	159	34	40	1,298	121	30'11" x 42'	9.42 x 12.80	15'	4.57
121 & 122	274	165	150	322	58	68	2,596	241	61'10" x 42'	18.84 x 12.80	15'	4.57
OTHER												
Pacific Terrace**	1,200 Reception											
Ballroom Foyer**	1,050 Reception											

* Capacity numbers for set-ups represent maximum numbers allowed with minimum allowable aisle widths and allowance for small head table or stage, with no other items in the room. Banquet rounds are set to maximum capacity with no other items in the room. Additional Furniture & Equipment will reduce capacities according to the amount of space they require.
** Pacific Terrace & Ballroom Foyer capacities may be affected if West Ballroom spaces are in use at the same time, as they form part of the emergency exiting paths.



1. Canada's largest waterfront ballroom can be configured to meet the simple or complex requirements of your event.
2. Natural light permeates throughout our pre-function spaces where the breathtaking views are second to none.

BALLROOMS	CAPACITIES*						USABLE AREA		DIMENSIONS		CEILING HEIGHT	
	THEATRE	CLASSROOM	DINING	RECEPTION	BOARDROOM	HOLLOW SQ.	ft ²	m ²	FEET	METRES	FEET	METRES
A	1,680	990	910	1,880	N/A	N/A	14,448	1,342	86' x 168'	26.21 x 51.21	55'	16.75
B	1,680	990	910	1,881	N/A	N/A	15,120	1,405	90' x 168'	27.43 x 51.21	52'5"	16.00
C	1,680	990	910	1,886	N/A	N/A	15,120	1,405	90' x 168'	27.43 x 51.21	43'6"	13.30
D	895	504	440	1,139	N/A	N/A	7,980	741	47'6" x 168'	14.48' x 51.21	34'4"	10.50
A & B	3,192	1,890	1,820	3,761	N/A	N/A	29,568	2,747	176' x 168'	53.65 x 51.21	55'	16.75
A & B & C	4,875	3,087	2,860	5,647	N/A	N/A	44,688	4,152	266' x 168'	81.08 x 51.21	55'	16.75
B & C	3,375	2,079	1,820	3,767	N/A	N/A	30,240	2,809	180' x 168'	54.86 x 51.21	52'5"	16.00
B & C & D	4,050	2,520	2,340	4,906	N/A	N/A	38,220	3,551	227'6" x 168'	69.34 x 51.21	52'5"	16.00
C & D	2,175	1,323	1,300	3,025	N/A	N/A	23,100	2,146	137'6" x 168'	41.91 x 51.21	43'6"	13.30
A & B & C & D	5,625	3,528	3,250	6,786	N/A	N/A	52,668	4,893	313'6" x 168'	95.56 x 51.21	55'	16.75



Pre-function

- 82,000 ft² (7,600 m²) of pre-function space
- Ocean views and outdoor terrace
- Fully staffed information desk at Burrard Street entrance
- Accessible design

Ballrooms

- 52,668 ft² (4,893 m²) of ballroom space
- Divisible into four ballrooms
- Ballroom D offers ocean and mountain views

Meeting rooms

- 20,952 ft² (1,947 m²) of meeting space
- 22 fully serviced and configurable meeting rooms
- Sizes range from 434 to 4,680 ft² (40 to 435 m²)

WEST LEVEL 2

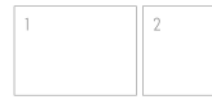
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WEST LEVEL 2

MEETING ROOMS	CAPACITIES*						USABLE AREA		DIMENSIONS		CEILING HEIGHT	
	THEATRE	CLASSROOM	DINING	RECEPTION	BOARDROOM	HOLLOW SQ.	ft ²	m ²	FEET	METRES	FEET	METRES
201	181	96	110	238	42	52	1,959	182	45'6" x 43'	13.87x 13.12	17'	5.18
202	118	60	60	134	34	32	1,040	96	24'2" x 43'	7.36x 13.11	15'	4.57
203	118	60	60	115	34	32	1,045	97	24'3" x 43'	7.36x 13.11	15'	4.57
204	118	60	60	134	34	32	1,021	95	23'9" x 43'	7.24x 13.11	15'	4.57
202 & 203	209	108	120	249	42	60	2,082	193	48'5" x 43'	14.76x 13.11	15'	4.57
203 & 204	209	108	120	249	42	60	2,064	192	48' x 43'	14.63x 13.11	15'	4.57
202 to 204	323	195	180	383	64	84	3,103	288	72'2" x 43'	21.99x 13.11	15'	4.57
205	118	60	60	136	34	32	1,045	97	24'4" x 43'	7.42x 13.11	15'	4.57
206	118	60	60	115	34	32	1,025	95	23'10" x 43'	7.26x 13.11	15'	4.57
207	118	60	60	136	34	32	1,028	96	23'11" x 43'	7.29x 13.11	15'	4.57
205 & 206	209	108	120	251	42	60	2,071	192	48'2" x 43'	14.68x 13.11	15'	4.57
206 & 207	209	108	120	251	42	60	2,053	191	47'9" x 43'	14.55x 13.11	15'	4.57
205 to 207	323	195	180	387	64	84	3,099	288	72'1" x 43'	21.97x 13.11	15'	4.57
208	106	54	60	123	34	32	980	91	23'11" x 41'	7.29x 12.50	15'	4.57
209	106	54	60	124	34	32	980	91	23'10" x 41'	7.26x 12.50	15'	4.57
208 & 209	214	108	120	247	42	60	1,960	182	47'9" x 41'	14.55x 12.50	15'	4.57
210	112	75	80	168	28	38	1,322	123	35'10" x 36'11"	10.92x 11.25	15'	4.57
211	396	252	240	475	68	88	3,825	355	50' x 76'6"	15.24x 23.32	17'	5.18
212	144	72	80	155	42	40	1,245	115	49'8" x 25'1"	15.14x 7.64	17'	5.18
213	142	72	80	146	42	40	1,274	118	49'8" x 25'8"	15.14x 7.82	17'	5.18
214	132	72	80	175	42	40	1,250	116	49'8" x 25'2"	15.14x 7.67	17'	5.18
212 & 213	264	144	160	301	44	66	2,520	234	49'8" x 50'9"	15.14x 15.47	17'	5.18
213 & 214	264	144	160	321	44	66	2,525	235	49'8" x 50'10"	15.14x 15.49	17'	5.18
212 to 214	396	252	240	476	68	94	3,769	350	49'8" x 75'11"	15.14x 23.13	17'	5.18
211 to 214	900	540	480	951	90	136	7,594	706	99'8" x 76'6"	30.38x 23.32	17'	5.18
215	82	45	50	130	28	28	830	77	35' x 23'8"	10.67x 7.21	15'	4.57
216	82	45	50	95	28	28	830	77	35' x 23'9"	10.69x 7.24	15'	4.57
215 & 216	161	90	110	225	42	54	1,660	154	35' x 47'5"	10.69x 14.45	15'	4.57
217	82	45	50	94	28	28	860	80	24'7" x 35'	7.49x 10.67	15'	4.57
218	68	30	50	87	28	28	758	70	21'8" x 35'	6.60x 10.67	15'	4.57
219	81	45	50	95	28	28	860	80	24'7" x 35'	7.49x 10.67	15'	4.57
217 & 218	140	90	110	181	40	54	1,618	150	46'3" x 35'	14.09x 10.67	15'	4.57
218 & 219	140	90	110	182	42	54	1,618	150	46'3" x 35'	14.09x 10.67	15'	4.57
217 to 219	238	144	160	276	64	78	2,479	230	70'10" x 35'	21.59x 10.67	15'	4.57
220	216	135	120	254	48	56	2,105	196	53'9" x 39'2"	16.38x 11.94	17'	5.18
221	95	45	60	116	28	32	1,006	93	28'9" x 35'10"	8.76x 10.92	17'	5.18
222	111	60	60	138	28	24	884	82	24'8" x 35'10"	7.52x 10.92	17'	5.18
221 & 222	200	108	120	254	48	54	1,890	176	53'5" x 35'10"	16.28x 10.92	17'	5.18
220 to 222	465	276	240	508	68	86	3,995	371	53'9" x 75'	16.38x 22.86	17'	5.18
223	70	45	50	92	28	24	774	72	22'4" x 34'8"	6.81x 10.56	15'	4.57
224	154	90	110	214	42	48	1,617	150	46'8" x 34'8"	14.22x 10.56	15'	4.57
223 & 224	240	144	160	306	64	72	2,391	222	69' x 34'8"	21.03x 10.56	15'	4.57
OTHER												
Level Two Ocean Foyer												
220 550												

* Capacity numbers for set-ups represent maximum numbers allowed with minimum allowable aisle widths and allowance for small head table or stage, with no other items in the room. Banquet rounds are set to maximum capacity with no other items in the room. Additional Furniture & Equipment will reduce capacities according to the amount of space they require.



1. Our open pre-function space with wood detailing offers comfort and unique outside views.
2. Delegates are encouraged to experience our living roof with unique views from designated areas.



Pre-function

- 42,116 ft² (3,872 m²) of pre-function space
- Outdoor terrace with ocean views
- Views of living roof
- Accessible design

Meeting rooms

- 29,564 ft² (2,745 m²) of meeting space
- 24 fully serviced and configurable meeting rooms
- Sizes range from 758 to 7,594 ft² (70 to 706 m²)

WEST LEVEL 3 (SUMMIT)



WEST LEVEL 3 (SUMMIT)

MEETING ROOMS	CAPACITIES*						USABLE AREA		DIMENSIONS		CEILING HEIGHT	
	THEATRE	CLASSROOM	DINING	RECEPTION	BOARDROOM	HOLLOW SQ.	ft ²	m ²	FEET	METRES	FEET	METRES
301	432	240	240	507	48	80	3,948	367	76'8" x 51'6"	23.37 x 15.70	15'	4.57
302	56	30	30	76	24	26	636	59	18'11" x 33'8"	5.76 x 10.26	15'	4.57
303	56	30	30	76	24	26	642	60	19'1" x 33'8"	5.82 x 10.26	15'	4.57
304	56	30	30	76	24	26	642	60	19'1" x 33'8"	5.82 x 10.26	15'	4.57
305	56	30	30	76	24	26	636	59	18'11" x 33'8"	5.76 x 10.26	15'	4.57
302 & 303	96	60	70	152	32	42	1,278	118	38' x 33'8"	11.58 x 10.26	15'	4.57
303 & 304	96	60	70	152	32	42	1,284	119	38'2" x 33'8"	11.63 x 10.26	15'	4.57
304 & 305	96	60	70	152	32	42	1,278	118	38' x 33'8"	11.58 x 10.26	15'	4.57
302 to 304	210	120	130	228	40	58	1,920	178	57'1" x 33'8"	17.40 x 10.26	15'	4.57
303 to 305	210	120	130	228	40	58	1,920	178	57'1" x 33'8"	17.40 x 10.26	15'	4.57
302 to 305	285	168	170	304	48	78	2,556	237	76' x 33'8"	23.16 x 10.26	15'	4.57
301 to 305	720	480	420	811	80	112	6,504	604	76'8" x 85'2"	23.37 x 25.96	15'	4.57
306	238	132	150	283	48	80	2,306	214	36'9" x 62'9"	11.20 x 19.13	17'	5.18

* Capacity numbers for set-ups represent maximum numbers allowed with minimum allowable aisle widths and allowance for small head table or stage, with no other items in the room. Banquet rounds are set to maximum capacity with no other items in the room. Additional Furniture & Equipment will reduce capacities according to the amount of space they require.



1. Our meeting rooms can be customized down to the finest detail.
2. As the world's first LEED® Platinum certified convention centre, we are home to Canada's largest living roof.

← BACK NEXT →



Living roof

- A unique, six acre (2.4 hectare) living roof featuring a variety of 400,000 indigenous plants and four beehives

Pre-function

- 5,877 ft² (546 m²) of pre-function space
- Natural light and breathtaking views
- Outdoor terrace with ocean view
- Views of living roof
- Accessible design

Meeting rooms

- 8,810 ft² (818 m²) of meeting space
- Six fully serviced and configurable meeting rooms with spectacular harbour and mountain views
- Sizes range from 636 ft² to 6,504 ft² (59 to 604 m²)

← BACK NEXT →



EAST CONVENTION LEVEL

EXHIBITION HALLS	CAPACITIES*							USABLE AREA		DIMENSIONS		CEILING HEIGHT	
	THEATRE	CLASSROOM	DINING	RECEPTION	BOARDROOM	HOLLOW SQ.	TOXID BOOTH	ft²	m²	FEET	METRES	FEET	METRES
A	2,250	1,383	1,200	2,809	N/A	N/A	118	22,684	2,107	140' x 165'4"	42.67 x 50.40	24'11"	7.60
B	4,500	2,709	2,160	4,792	N/A	N/A	210	38,684	3,594	240' x 165'4"	73.15 x 50.40	31'2" - 47'6"	9.50 - 14.50
C	2,460	1,524	1,200	3,696	N/A	N/A	143	29,837	2,772	158'4" x 165'4"	48.27 x 50.40	24'11"	7.60
A & B	7,425	4,473	3,600	7,600	N/A	N/A	326	61,368	5,701	380' x 165'4"	115.80 x 50.40	24'11" - 47'6"	7.60 - 14.50
B & C	7,550	4,494	3,600	8,488	N/A	N/A	351	68,521	6,366	398'4" x 165'4"	121.40 x 50.40	24'11" - 47'6"	7.60 - 14.50
A & B & C	10,478	6,309	5,040	11,297	N/A	N/A	467	91,205	8,473	538'4" x 165'4"	164.09 x 50.40	24'11" - 47'6"	7.60 - 14.50
BALLROOMS													
A	672	357	350	693	N/A	N/A	31	5,613	521	57'11" x 97'7"	17.67 x 29.75	17'2"	5.25
B	672	357	350	717	N/A	N/A	32	5,800	539	60'0" x 97'7"	18.29 x 29.75	17'2"	5.25
C	576	306	280	633	N/A	N/A	21	5,191	482	53'10" x 97'7"	16.40 x 29.75	17'2"	5.25
A & B	1,350	756	700	1,410	N/A	N/A	59	11,413	1,061	117'11" x 97'7"	35.96 x 29.75	17'2"	5.25
B & C	1,260	720	630	1,350	N/A	N/A	53	10,991	1,021	113'10" x 97'7"	34.69 x 29.75	17'2"	5.25
A & B & C	1,980	1,152	980	2,043	N/A	N/A	81	16,604	1,542	171'9" x 97'7"	52.36 x 29.75	17'2"	5.25
OTHER													
Convention Lobby	—	—	—	—	—	—	—	11,018	1,024	52'2" x 168'2"	16.00 x 51.60	—	—
Delegate Concourse	—	—	—	—	—	—	—	17,108	1,589	—	—	—	—
Box Office	—	—	—	—	—	—	—	260	24	20'5" x 13'	6.20 x 3.90	—	—
Coat Check	—	—	—	—	—	—	—	240	24	19'5" x 12'9"	5.90 x 3.80	—	—

* Capacity numbers for set-ups represent maximum numbers allowed with minimum allowable aisle widths and allowance for small head table or stage, with no other items in the room. Banquet rounds are set to maximum capacity with no other items in the room. Additional Furniture & Equipment will reduce capacities according to the amount of space they require.



1. Our flexible and functional meeting spaces will make your special event successful and memorable.
2. The bright, spacious lobby is ideal for event registration, while offering convenient access to function spaces and the outdoor promenade.

← BACK NEXT →



Pre-function

- 11,018 ft² (1,024 m²) lobby and registration space
- 17,108 ft² (1,589 m²) delegate concourse
- Glass-enclosed with ocean views
- Fully-staffed information desk
- Box office and coat check
- Accessible design
- Coal Harbour Café (licensed café)

Ballrooms

- 16,604 ft² (1,542 m²)
- Divisible into three ballrooms
- Column-free
- Fully carpeted
- Direct access to delegate concourse

Exhibition halls

- 91,205 ft² (8,473 m²)
- Divisible into three halls
- Drive-on access through overhead doors
- Exhibition Hall A is fully carpeted
- Unique 'sails' ceiling in Exhibition Hall B
- Direct access to delegate concourse

EAST MEETING LEVEL



EAST MEETING LEVEL



← BACK

1. With an adjoining terrace overlooking the harbour, the Parkview Terrace room is the perfect setting for any occasion.
2. Our pre-function spaces were designed to provide alternative areas for break-out activities or intimate meetings.

MEETING ROOMS	CAPACITIES*						USABLE AREA		DIMENSIONS		CEILING HEIGHT	
	THEATRE	CLASSROOM	DINING	RECEPTION	BOARDROOM	HOLLOW SQ.	ft²	m²	FEET	METRES	FEET	METRE
1	302	192	180	421	46	60	3,640	338	75'10 x 40'11"	23.12 x 12.48	13'5"	4.10
2	149	84	90	216	28	43	1,632	152	40'11" x 36'4"	12.48 x 11.09	13'5"	4.10
3	112	66	60	144	28	32	1,223	114	40'11" x 29'10"	12.48 x 9.10	13'5"	4.10
2 & 3	281	177	150	360	46	58	2,855	265	40'11" x 66'2"	12.48 x 20.19	13'5"	4.10
1, 2 & 3	618	360	360	781	46	90	6,495	603	81'10" x 75'10"	24.96 x 23.12	13'5"	4.10
4	41	18	30	60	18	14	491	46	18'6" x 26'10"	5.64 x 8.19	12'10"	3.91
5	40	18	30	60	18	14	511	48	19'5" x 26'10"	5.94 x 8.19	12'10"	3.91
6	40	18	30	60	18	14	534	50	20'4" x 26'10"	6.20 x 8.19	12'10"	3.91
7	84	42	50	105	26	20	850	79	24'6" x 35'9"	7.47 x 10.92	11'5"	3.50
8	154	102	110	209	34	47	1,727	161	37'2" x 48'	11.33 x 14.64	13'4"	4.07
8 & 15	272	195	180	323	46	69	2,687	250	37'2" x 75'5"	11.33 x 23.01	13'4"	4.07
9	98	63	60	124	26	24	1,025	95	28'2" x 37'9"	8.58 x 11.51	13'0"	3.97
10	112	48	60	146	30	34	1,250	116	32'4" x 39'10"	9.86 x 12.14	13'0"	3.97
11	220	120	160	265	36	50	2,252	209	52'11" x 43'11"	16.14 x 13.90	14'0"	4.27
12	147	75	80	163	36	38	1,415	131	52'11" x 27'5"	16.14 x 8.37	14'0"	4.27
11 & 12	366	228	240	428	46	64	3,667	341	52'11" x 71'4"	16.14 x 21.76	14'0"	4.27
13	144	72	90	153	26	33	1,244	116	40'2" x 31'11"	12.25 x 9.74	13'4"	4.07
14	99	54	60	115	22	22	996	93	40'2" x 26'9"	12.25 x 8.17	13'4"	4.07
15	94	42	60	114	22	22	960	89	37'2" x 27'5"	11.33 x 8.37	13'4"	4.07
16	105	48	60	120	22	22	985	92	26'10" x 38'7"	8.19 x 11.77	11'5"	3.50
17	96	51	60	120	28	24	1,019	95	26'1" x 41'2"	7.95 x 12.54	13'0"	3.97
18	108	60	60	135	30	30	1,149	107	26'1" x 45'3"	7.95 x 13.79	13'0"	3.97
19	108	60	60	136	30	30	1,154	107	26'1" x 45'3"	7.95 x 13.79	13'0"	3.97
20	66	33	40	101	18	20	808	75	26'2" x 29'2"	7.97 x 8.88	11'9"	3.60
19 & 20	145	84	110	237	Per Request	Per Request	1,962	182	52'3" x 29'2" - 45'3"	15.92 x 8.88 - 13.79	11'9" - 13'0"	3.60 - 3.97

* Capacity numbers for set-ups represent maximum numbers allowed with minimum allowable aisle widths and allowance for small head table or stage, with no other items in the room. Banquet rounds are set to maximum capacity with no other items in the room. Additional Furniture & Equipment will reduce capacities according to the amount of space they require.



Pre-function

- 13,240 ft² (1,230 m²) of pre-function space
- Additional space in South Foyer
- Accessible design

Meeting rooms

- 24,865 ft² (2,310 m²) of meeting space
- 20 fully serviced and configurable meeting rooms
- Sizes range from 500 to 6,500 ft² (48 to 603 m²)
- Multi-purpose signature Parkview Terrace features a terrace with mountain and ocean views
- Atrium

2019 UBCM Advice to Minister Sims

Municipality: **Village of McBride – TOPIC 2 of 2**
Council Attendees: **Eugene Runtz, Mayor; Alan Frederick, Councillor;
Diane Smith, Councillor; Lucille Green, Councillor;
Rosemary Hruby, Councillor; Sheila McCutcheon, CAO**

MLA: Shirley Bond, Prince George-Valemount, BC Liberal

Meeting Date: Wednesday, September 25, 2019

Meeting Time: 1:00 pm – 1:20 pm

Location: Meeting Room 6, VCC East

Topics: **Topic 2 – Support to the Broadband Committee for connectivity
funding for McBride and other areas in the region.**

Note on last year's meeting and any follow-up that was done on the issue(s) discussed:

- Minister met with the Village of McBride at UBCM 2018 about the same issue.
- Village was encouraged to work with Regional District and Internet Service Providers (ISPs) to determine what infrastructure is required and apply to the Connecting BC program.

Advice and Recommended Response:

Topic 2:

Background

- Village of McBride recently formed a Broadband Committee.
- The Village of McBride has benefited from the Northern Capital and Planning grant for \$2,389,000 which can be used for the expansion of broadband and cellular.
- Committee recently met with the regional TELUS representative to discuss connectivity options.
 - Cost to install fibre was deemed too expensive.
 - Suggestion from TELUS was to look at a regional based approach to lower costs.
- Committee would also like to pursue options related to the recent Shaw project (Prince George to Dawson Creek).

Response

- Congratulate the Village on forming a Broadband Committee.
- Highlight the importance of developing a regional strategy.
- Encourage the Broadband Committee to also work with the Regional District.
- Suggest that the Broadband Committee continue discussions with TELUS and other ISPs regarding connectivity solutions to identify best options.
- Funding opportunities will require a coordinated effort from local, provincial and federal government:
 - Connecting British Columbia program. Additional \$50 million lift to the Connecting British Columbia program available soon.
 - Other funding sources:
 - Infrastructure Canada's Investing in Canada fund.
 - Northern Capital and Planning grant.
 - CRTC \$750M Broadband Fund.
 - Anticipated new broadband fund from ISED to be announced soon.

Attachments:

- ATT 1 – MAP – Internet Coverage – Village of McBride
- ATT 2 – MAP – Cellular Coverage – Village of McBride

Community Profile:

- The Village of McBride is located along the mighty Fraser River, between the Rocky and Cariboo Mountains. Proximity to the backcountry makes it a world-class destination for snowmobiling, heli-skiing, hunting and hiking.
- Primary Industries: forestry, tourism, agriculture

Community Data:

- Population: 616, households: 280. Median age: 47.
- Internet Service Providers:
 - TELUS (digital subscriber line)
 - Robson Valley Internet (fixed wireless)
- Internet Speeds: ~17% of the households have access 5 Mbps internet.

Region:

- Fraser-Fort George Regional District
- Population 91,879, households 38,600.
- Municipalities: City of Prince George, District of Mackenzie, Village of Valemount, Village of McBride

Projects Underway:

- No projects at this time.



December 11, 2018

Ref: 110832

His Worship Gene Runtz
Mayor, Village of McBride
100 Robson Centre
McBride BC V0J 2E0
Email: mayor@mcbride.ca

Dear Mayor Runtz:

Re: Union of British Columbia Municipalities Annual Convention

Congratulations on your recent election. It was a pleasure to meet with the delegation from the Village of McBride at the 2018 Union of British Columbia Municipalities Convention in Whistler. I really appreciated the opportunity to hear about the importance of connectivity and government services to the Village of McBride.

Reliable connectivity is critical to ensuring all citizens have access to the same level of high-quality healthcare, education and emergency services. Connectivity allows for instant communication and necessary resources for emergency responders such as GPS mapping, image sharing and natural disaster monitoring. Connectivity is also essential for communities to fully participate in our growing digital economy.

As mentioned in the meeting, there is currently funding available through the Connecting British Columbia program to improve last-mile connectivity infrastructure, develop regional connectivity infrastructure strategies, and to install new transport infrastructure. I would encourage the Village to work with the regional district and local internet service providers to identify what connectivity infrastructure is required and apply to the current intake. Program details are posted on Northern Development's website at www.northerndevelopment.bc.ca/funding-programs/partnerprograms/connecting-british-columbia. The new [Connectivity Handbook](#) is also available to help develop a regional connectivity strategy.

Recently, the Canadian-Radio-Television-Commission (CRTC) announced the criteria for a new Broadband Fund to be launched in the spring of 2019. The new Fund will complement other federal and provincial programs to improve connectivity in Canada. My ministry is working closely with federal departments to ensure that the programs are positioned to benefit communities

...2

across the province. More information on the Broadband Fund can be found here:

<https://www.canada.ca/en/radio-television-telecommunications/news/2018/09/crtc-announces-details-of-the-broadband-fund.html>. In addition, the Investing in Canada Infrastructure Program: Northern and Rural Communities component is another funding source for local governments to consider. Additional information is available at


<https://www2.gov.bc.ca/gov/content/transportation/funding-engagement-permits/funding-grants/investing-in-canada-infrastructure-program/rural-northern-communities>.

During UBCM 2018, my ministry hosted the Connected Communities Digital-by-Design workshop to introduce a made-in-BC digital framework and self-assessment tool. This tool was developed by BC communities as a guide to assist communities to become digitally enabled. Communities that re-imagine their future through a digital lens, and plan for how digital and connectivity will improve community well-being are better positioned to realize economic, social and environmental benefits. My ministry is working with communities to refine this tool to incorporate digital planning into community planning. A Digital by Design 'How to Guide' can be found here: <https://e.issuu.com/embed.html#27484704/64359829>.

Small and large communities rely equally on government to deliver services. Our government has committed to provide those essential services and we will continue to deliver on those commitments. I want to clarify that our government has not made any policy changes that reduce the availability of services in rural communities. Service BC has 62 locations and almost all are located outside the large urban centres. There are a number of critical government services available at the shared provincial government office in McBride, and there is a Service BC centre also situated in Valemount. Through the Service BC Contact Centre, citizens have a toll-free telephone and email access to information about, and referrals to, government programs and services. I have asked Beverly Dicks, Assistant Deputy Minister of Service BC, to contact you to discuss the importance of government services to citizens in rural BC.

If you have a connectivity infrastructure project in mind or would like to receive further information on the Province's activities to expand high-speed internet connectivity, or to learn more about the Connected Communities initiative, please contact Howard Randell, Executive Director, Network BC at 250 415-6867, or by email at NetworkBC@gov.bc.ca.

Sincerely,



Jinny Jogindera Sims
Minister

Pc: Sheila McCutcheon, Chief Administrative Officer, Village of McBride, cao@mcbride.ca
Beverly Dicks, Assistant Deputy Minister, Service BC, email: Beverly.Dicks@gov.bc.ca
Network BC, Ministry of Citizens' Services, email: NetworkBC@gov.bc.ca

2019 UBCM Advice to Minister Sims

Municipality: **Cariboo Regional District**
Council Attendees: **Unknown**
MLA: Donna Barnett, Cariboo-Chilcotin
Coralee Oakes, Cariboo North

Meeting Date: Thursday, September 26, 2019
Meeting Time: 2:00 pm – 2:20 pm
Location: Meeting Room 13 – VCC East

Topics: **CITZ Support for Towns in Transition**

Background

- The Province is developing a coordinated response to assist with communities impacted by mill closures.
- In the Cariboo, communities experiencing mill closures or indefinite shut down include Quesnel and 100 Mile House.
- Current lower prices of timber, higher timber costs, and anticipated timber supply predictions have accelerated the closures.
- The temporary and permanent curtailments have created hardships and uncertainty for communities that depend on forestry for their livelihoods.
- The provincial government has announced \$69 million to fund a new series of measures aimed at supporting British Columbia forest workers impacted by mill closures and shift reductions in several B.C. Interior communities.

Advice and Recommended Response:

- Government is doing everything it can to ensure the people and communities that depend on forest jobs have a more secure future and to ensure the industry remains competitive.

- The priority is getting supports for families and communities most affected by the transition.
- Community transition teams are hard at work in impacted communities, assisting in finding alternative jobs, retraining, and mental health supports where needed.
- The goal is to create opportunities for people, including staying in their communities over the long term.
- CITZ is working with FLNRORD to facilitate opportunities to improve connectivity in support of impacted communities.

Community Profile:

- Main communities in the Cariboo Regional District are Quesnel, Williams Lake, 100 Mile House and Wells.
- Area: 80,630 km², Population 61,990 (2016).

Projects Underway:

- Connected Communities is working with FLNRORD's community transition team to identify any connectivity priorities or direct needs.
- See connectivity status of affected communities (attached)



Communities Impacted by Mill Closures Connectivity Information

June 2019

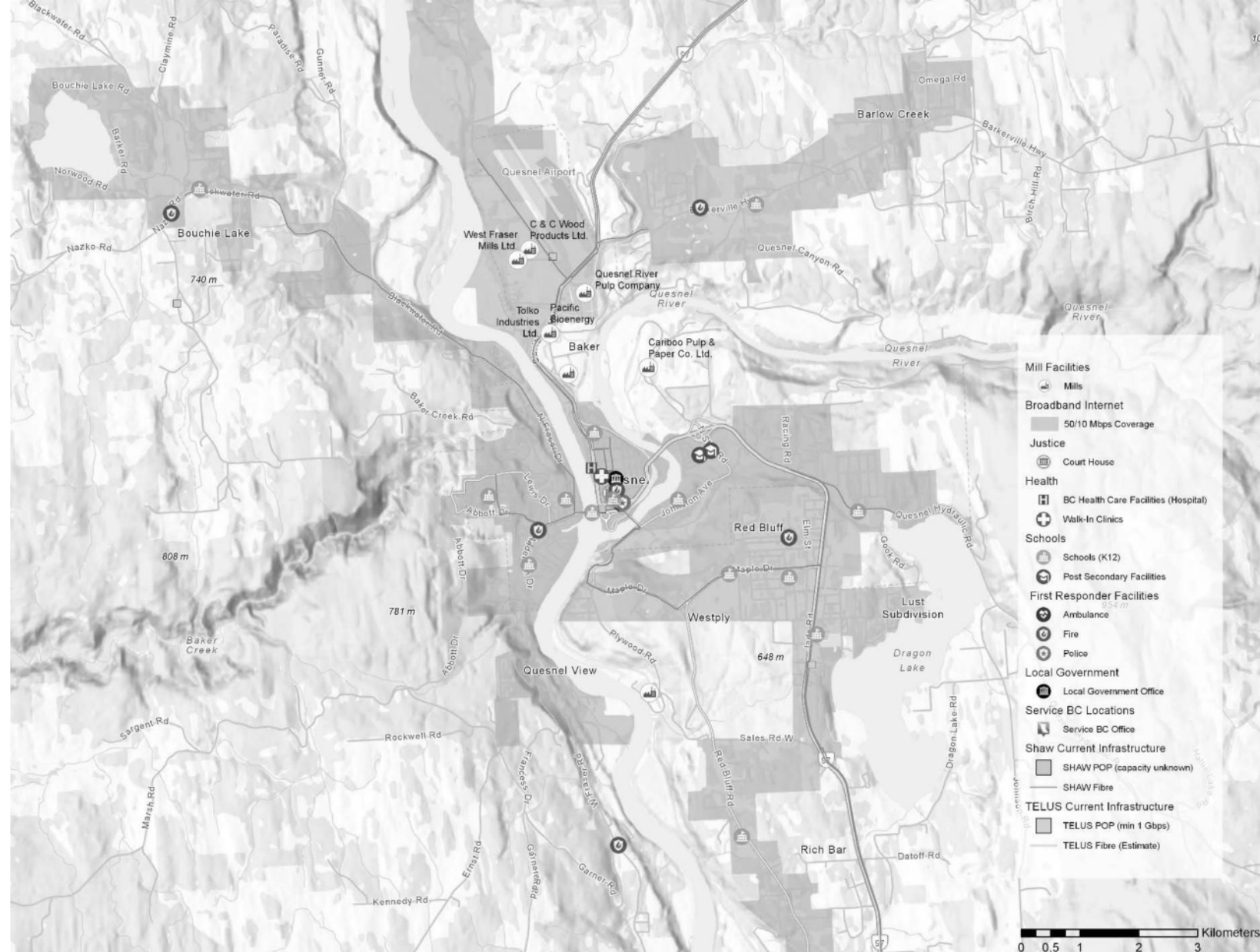


Ministry of
Citizens' Services

Quesnel

(Cariboo Regional District)

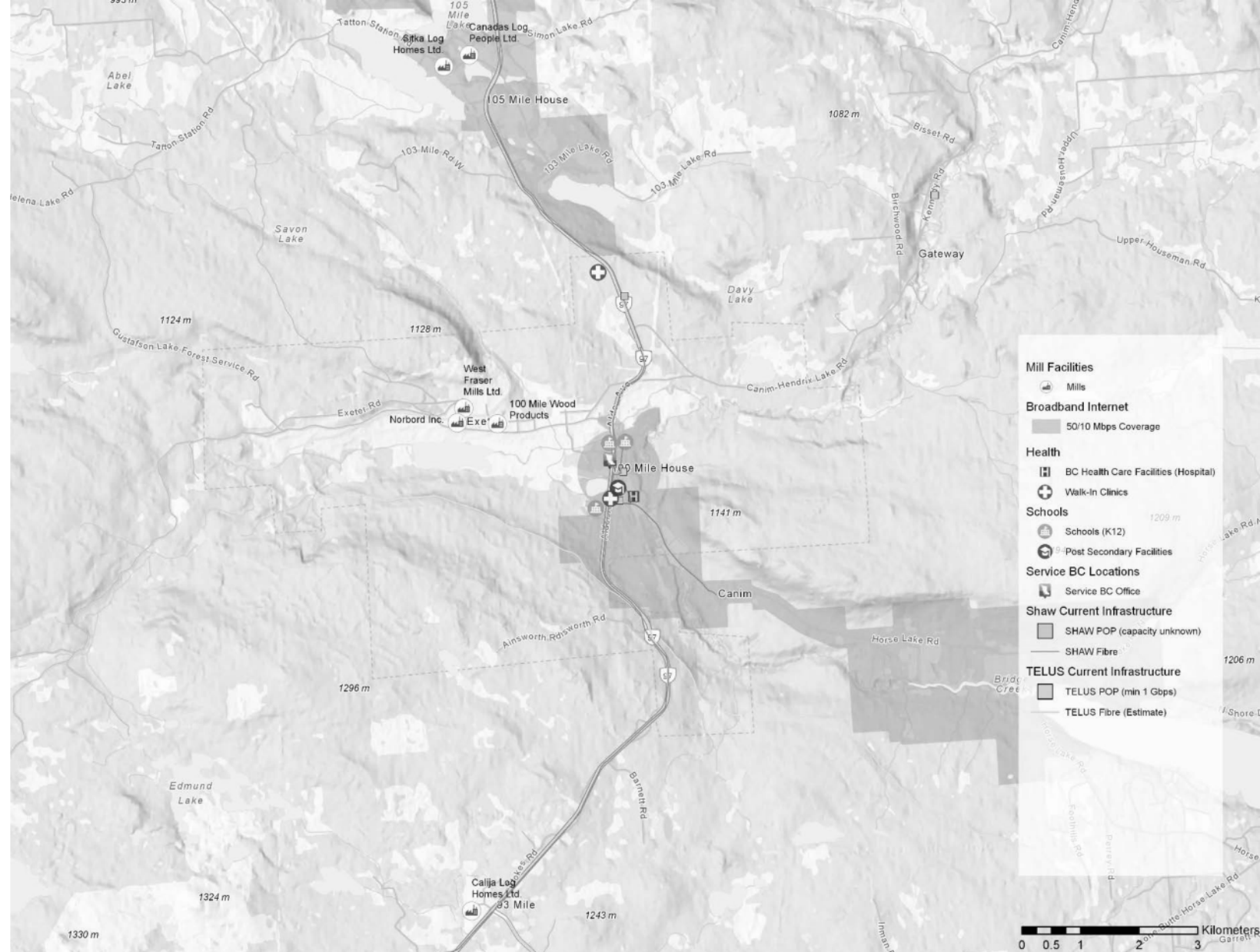
- **Broadband Internet Access (50/10 Mbps): Yes**
- **Internet Providers:**
 - TELUS (Fibre)
 - Shaw (Cable)
 - ABC Communications (Fixed Wireless)
- **Cellular Coverage: Yes**
- **Eligible for Connectivity Funding: No**
- **Connectivity Options:**
 - ABC Communications awarded Connecting BC funding to upgrade Fixed Wireless to LTE



100 Mile House

(Cariboo Regional District)

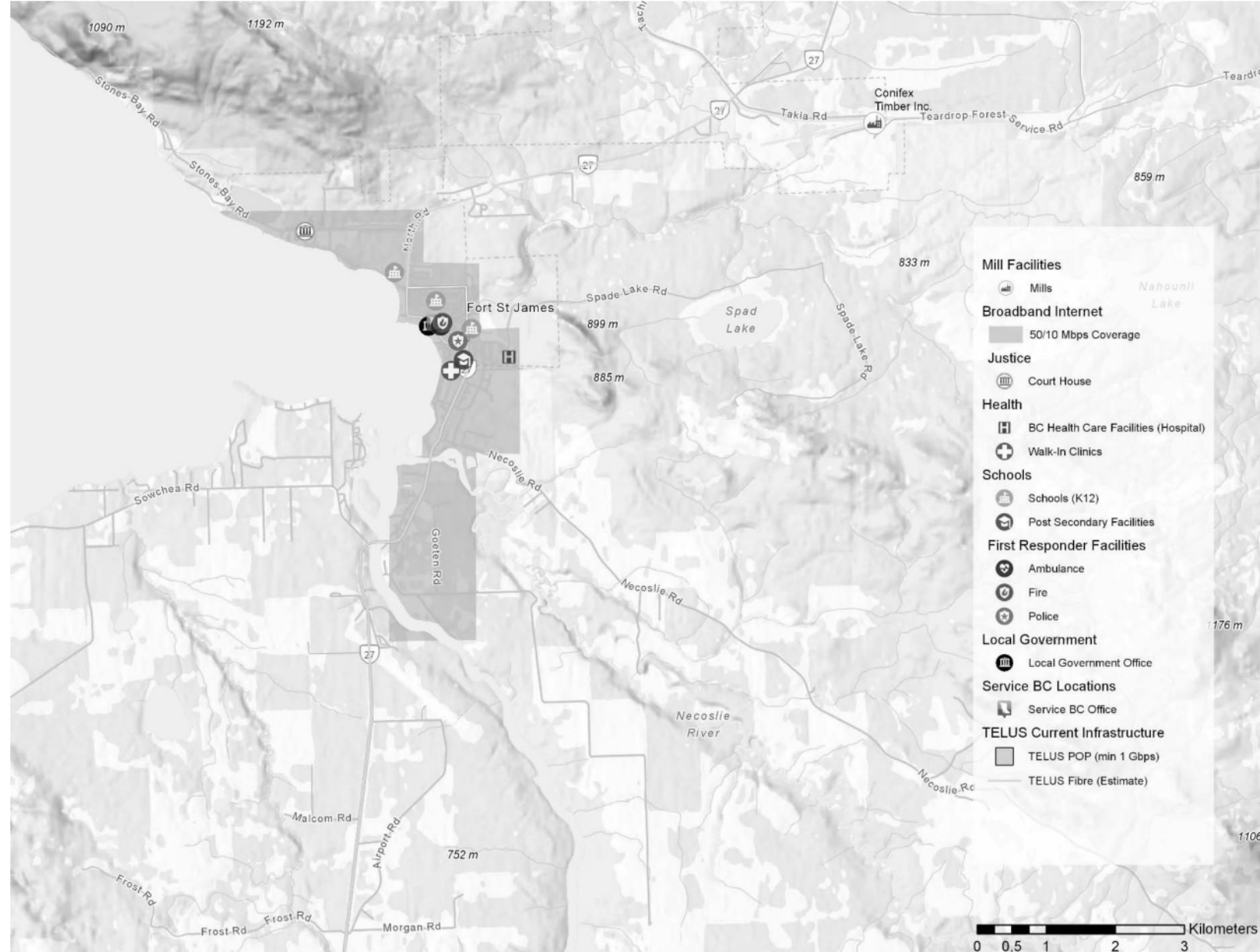
- **Broadband Internet Access (50/10 Mbps): Yes**
- **Internet Providers:**
 - Shaw (Cable)
 - TELUS (DSL)
 - ABC Communications (Fixed Wireless)
- **Cellular Coverage: Yes**
- **Eligible for Connectivity Funding: No**
- **Connectivity Options:**
 - None required



Fort St. James

(Bulkley-Nechako Regional District)

- **Broadband Internet Access (50/10 Mbps): Yes**
- **Internet Providers:**
 - Mascon (Cable)
 - TELUS (DSL, Fixed Wireless)
 - Max Internet Technology (Fixed Wireless)
- **Cellular Coverage: Yes**
- **Eligible for Connectivity Funding: No**
- **Connectivity Options:**
 - None required



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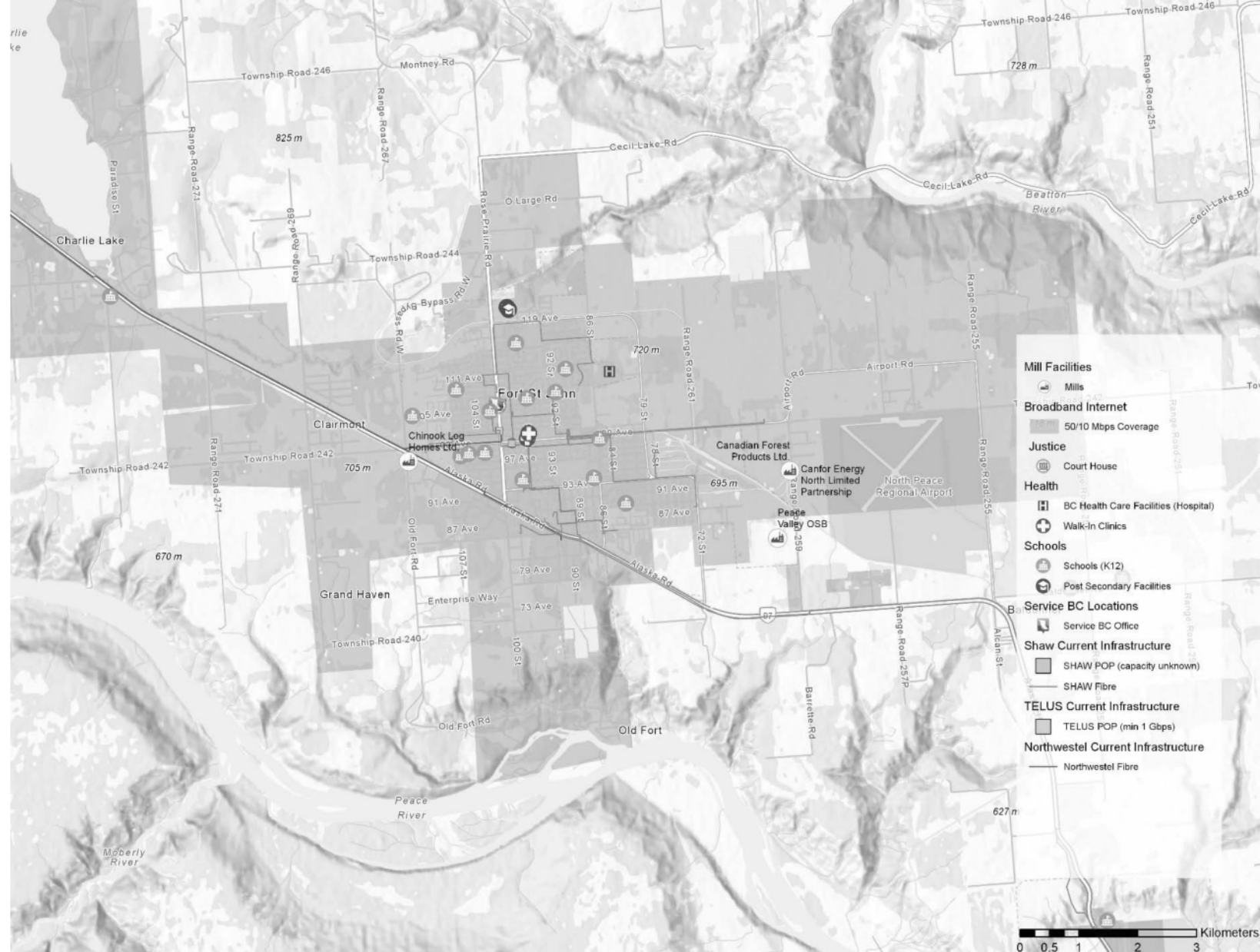
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SBC

Fort St. John (Peace River Regional District)

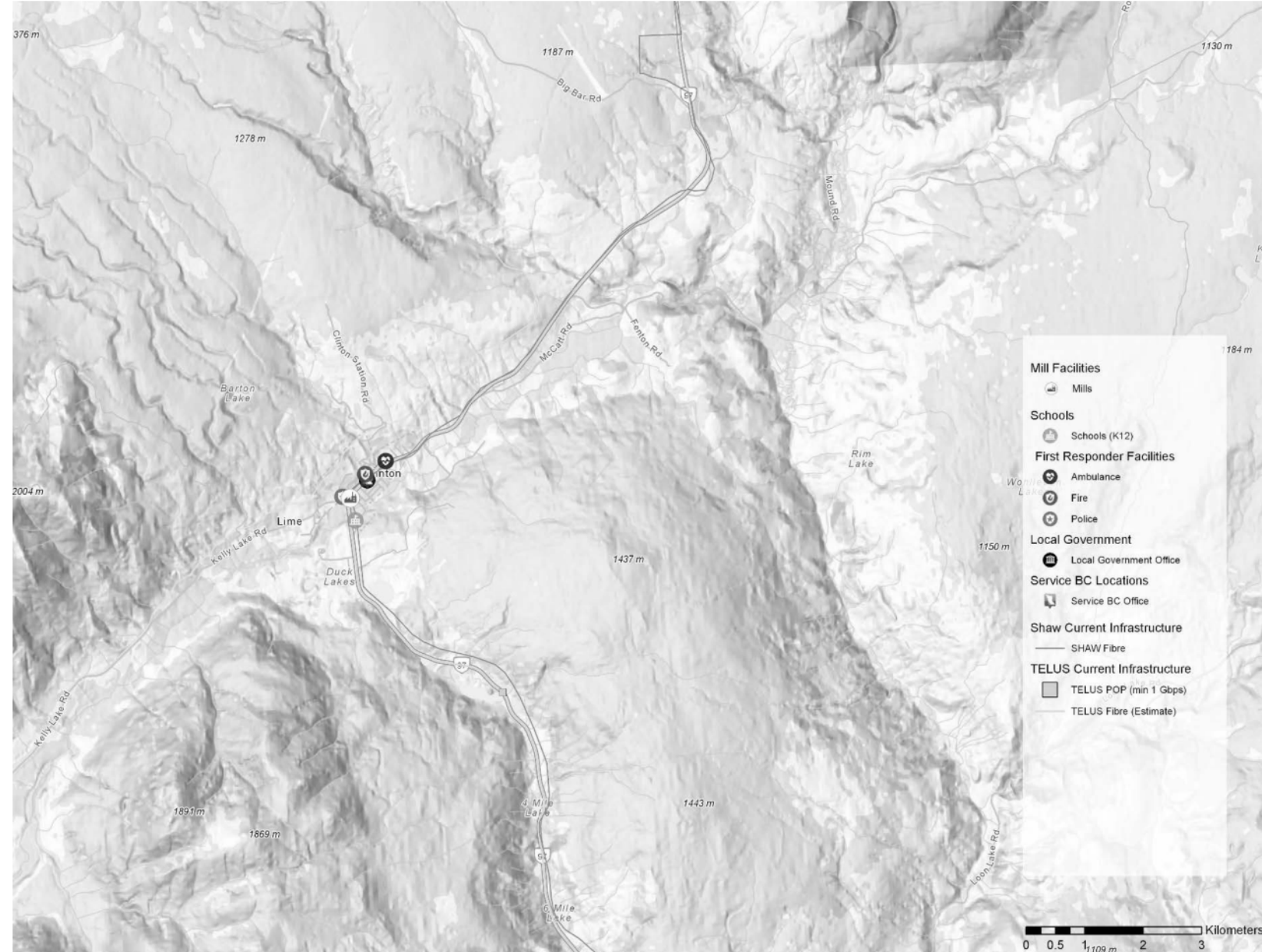
- **Broadband Internet Access (50/10 Mbps): Yes**
- **Internet Providers:**
 - TELUS (Fibre, DSL)
 - Shaw (Cable)
 - Peace River Internet Society, PRIS (DSL, Fixed Wireless)
- **Cellular Coverage: Yes**
- **Eligible for Connectivity Funding: No**
- **Connectivity Options:**
 - None required



Clinton

(Thompson-Nicola Regional District)

- **Broadband Internet Access (50/10 Mbps): Pending**
- **Internet Providers:**
 - ABC Communications (Fixed Wireless)
- **Cellular Coverage: Yes**
- **Eligible for Connectivity Funding: Yes**
- **Connectivity Options:**
 - Project in progress. ABC Communications received provincial Connecting BC funding to bring fibre to the home



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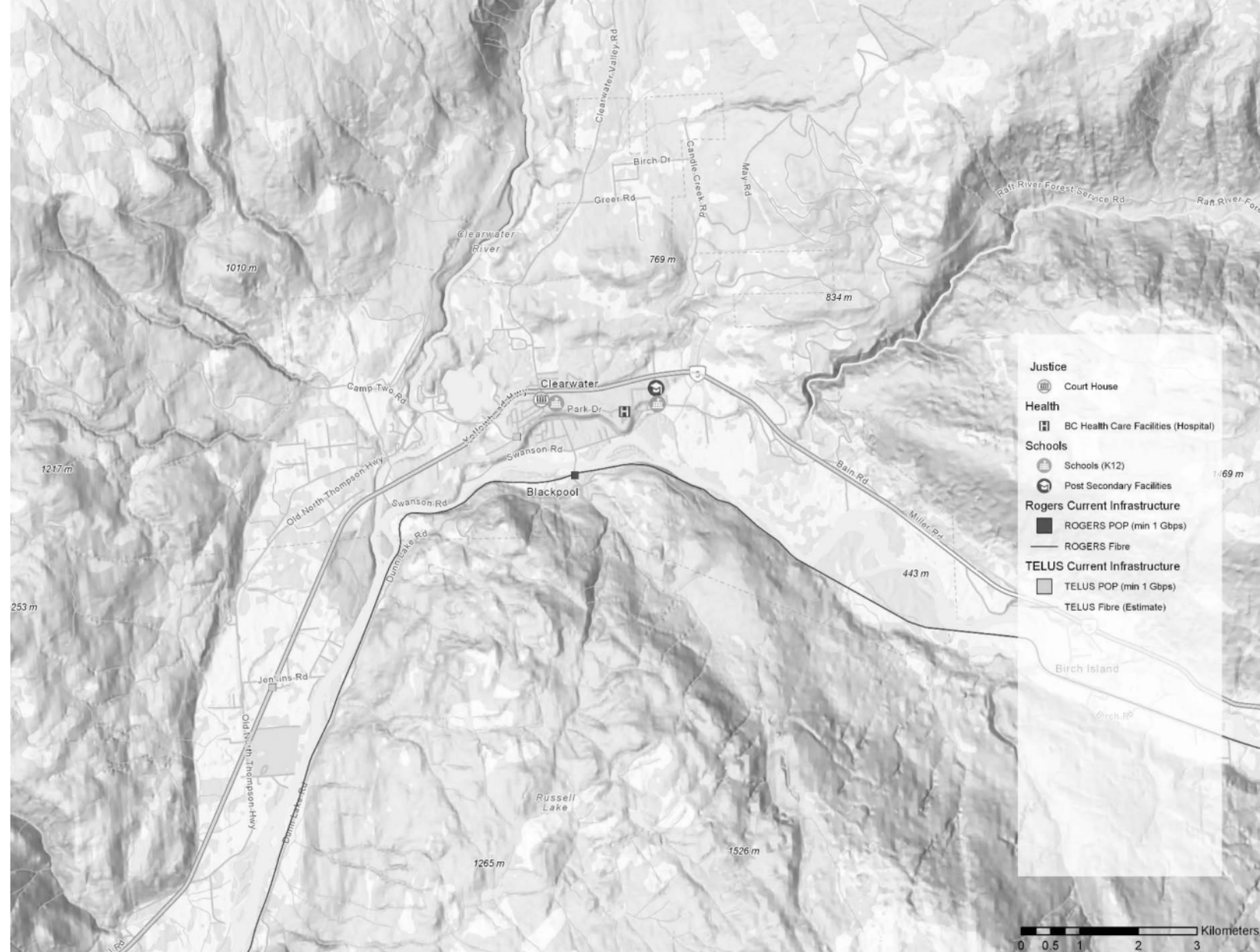
RPD

SBC

Clearwater

(Thompson-Nicola Regional District)

- Broadband Internet Access (50/10 Mbps): Yes
- Internet Providers:
 - Mascon (owned by TELUS) (Cable)
- Cellular Coverage: Yes
- Eligible for Connectivity Funding: No
- Connectivity Options:
 - None required



Vavenby

(Thompson-Nicola Regional District)

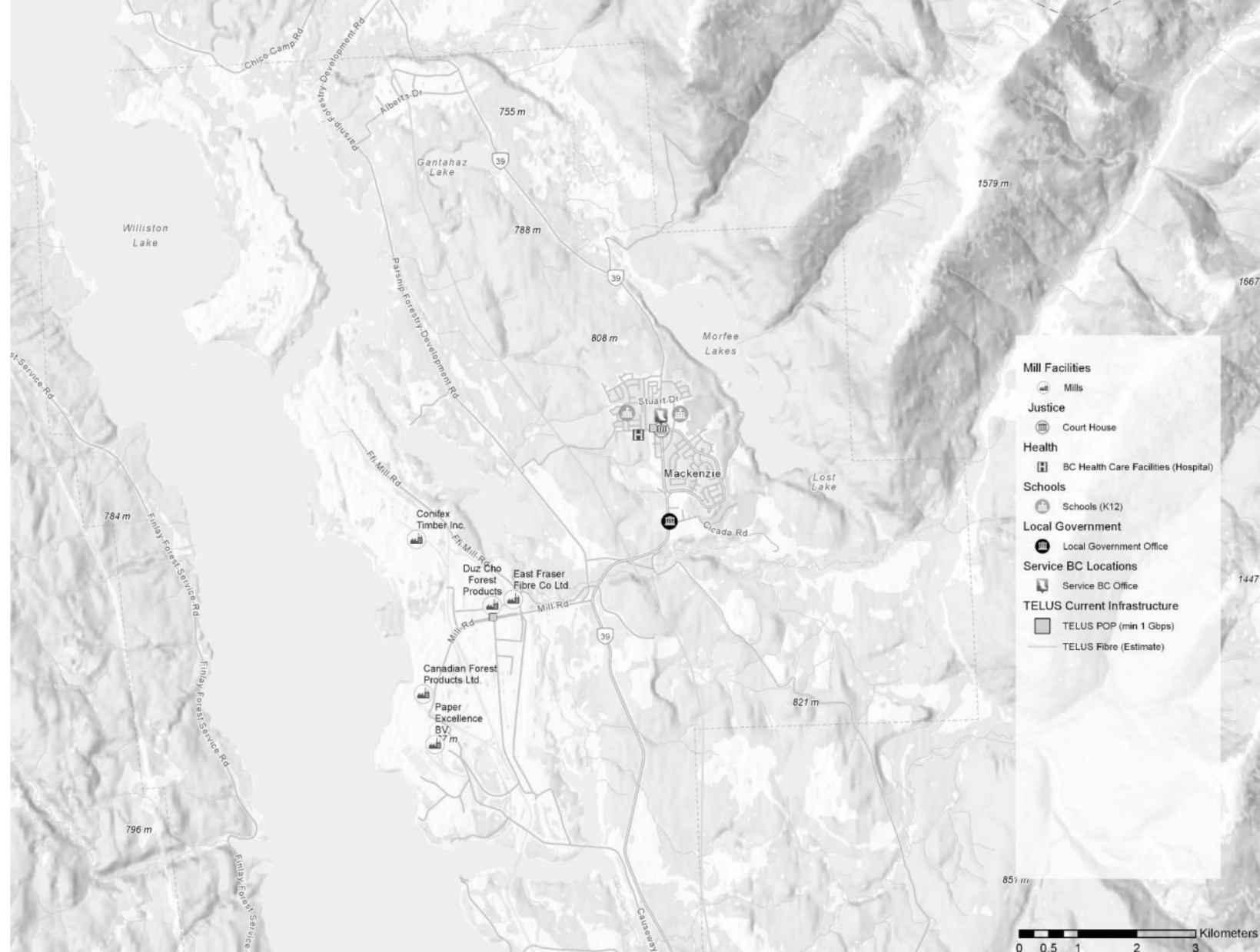
- Broadband Internet Access (50/10 Mbps): No
- Internet Providers:
 - TELUS (DSL)
- Cellular Coverage: Yes
- Eligible for Connectivity Funding: Yes
- Connectivity Options:
 - TELUS SmartHub service for broadband is being made available.
 - TELUS PureFibre into Vavenby would be: \$7.36M with contribution requirement of \$6.65M from a 3rd party
 - No application received



Mackenzie

(Fraser-Fort George Regional District)

- Broadband Internet Access (50/10 Mbps): Pending
- Internet Providers:
 - Eastlink (Cable)
 - ABC Communications (Fixed Wireless)
 - TELUS (DSL)
- Cellular Coverage: Yes
- Eligible for Connectivity Funding: Yes
- Connectivity Options:
 - ABC Communications awarded Connecting BC funding to upgrade Fixed Wireless to LTE



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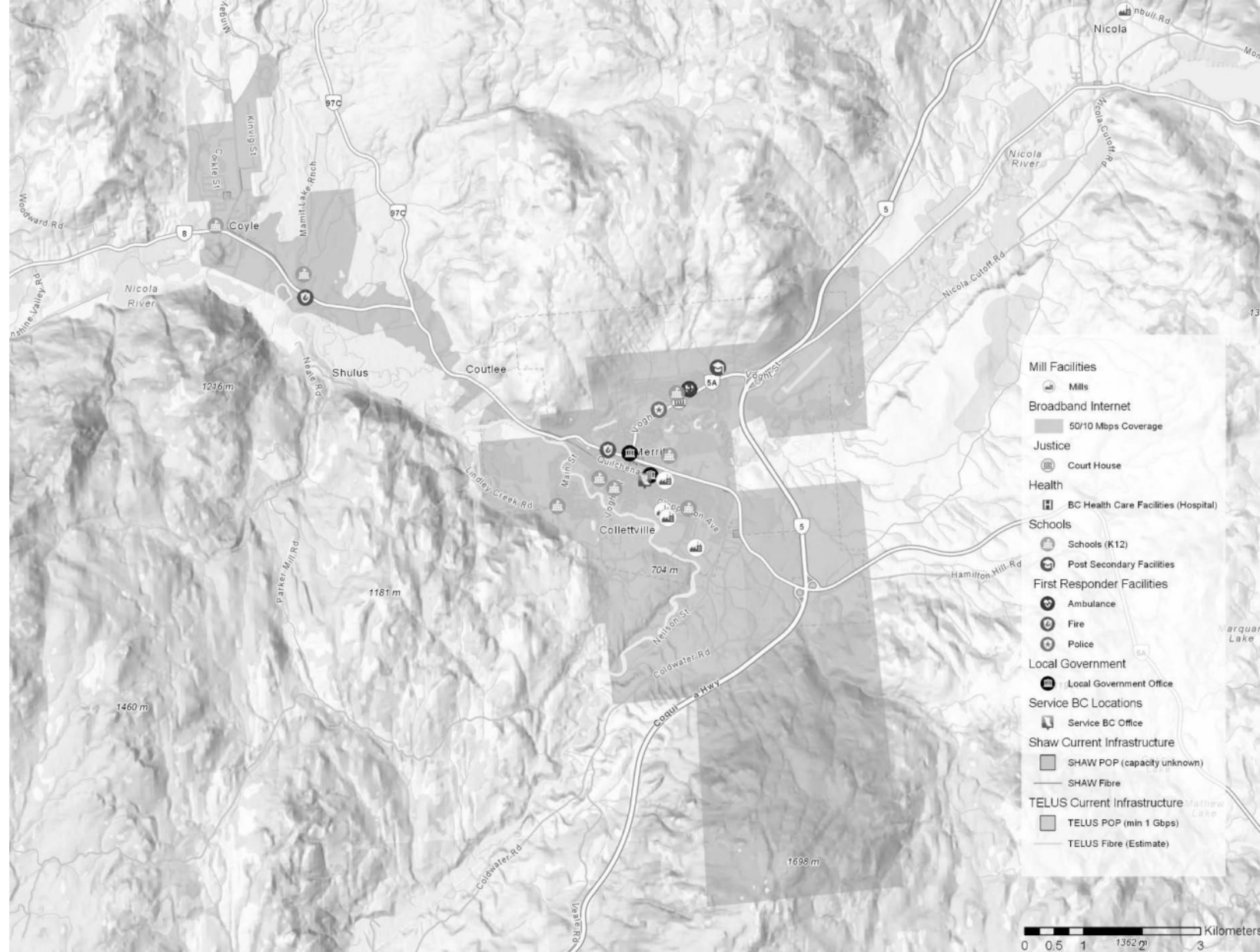
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Merritt

(Thompson-Nicola Regional District)

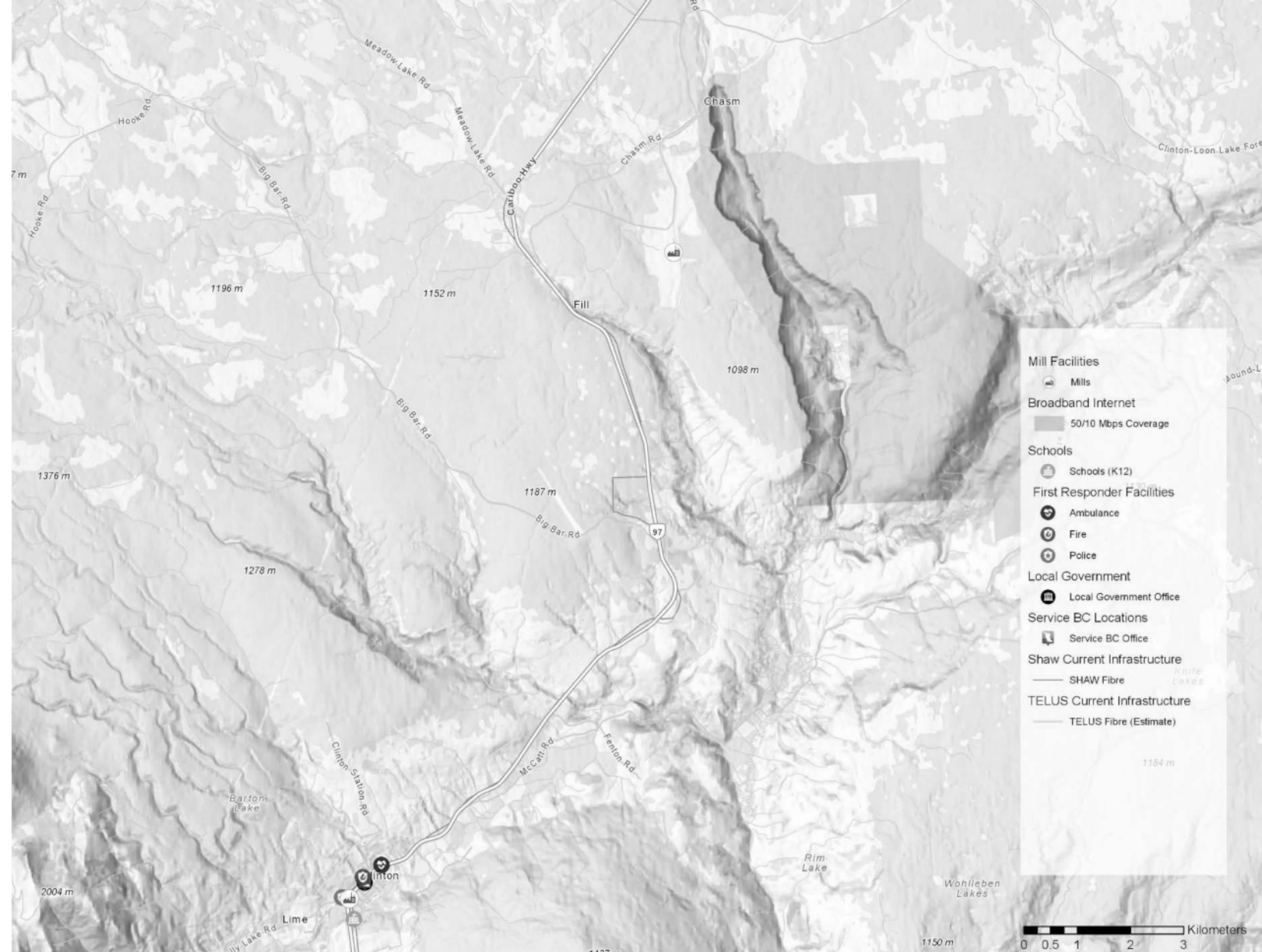
- Broadband Internet Access (50/10 Mbps): Yes
- Internet Providers:
 - TELUS (Fibre)
 - Shaw (Cable)
 - NicolaNET (Fixed Wireless)
- Cellular Coverage: Yes
- Eligible for Connectivity Funding: No
- Connectivity Options:
 - None required



Clinton and Chasm

(Thompson-Nicola Regional District)

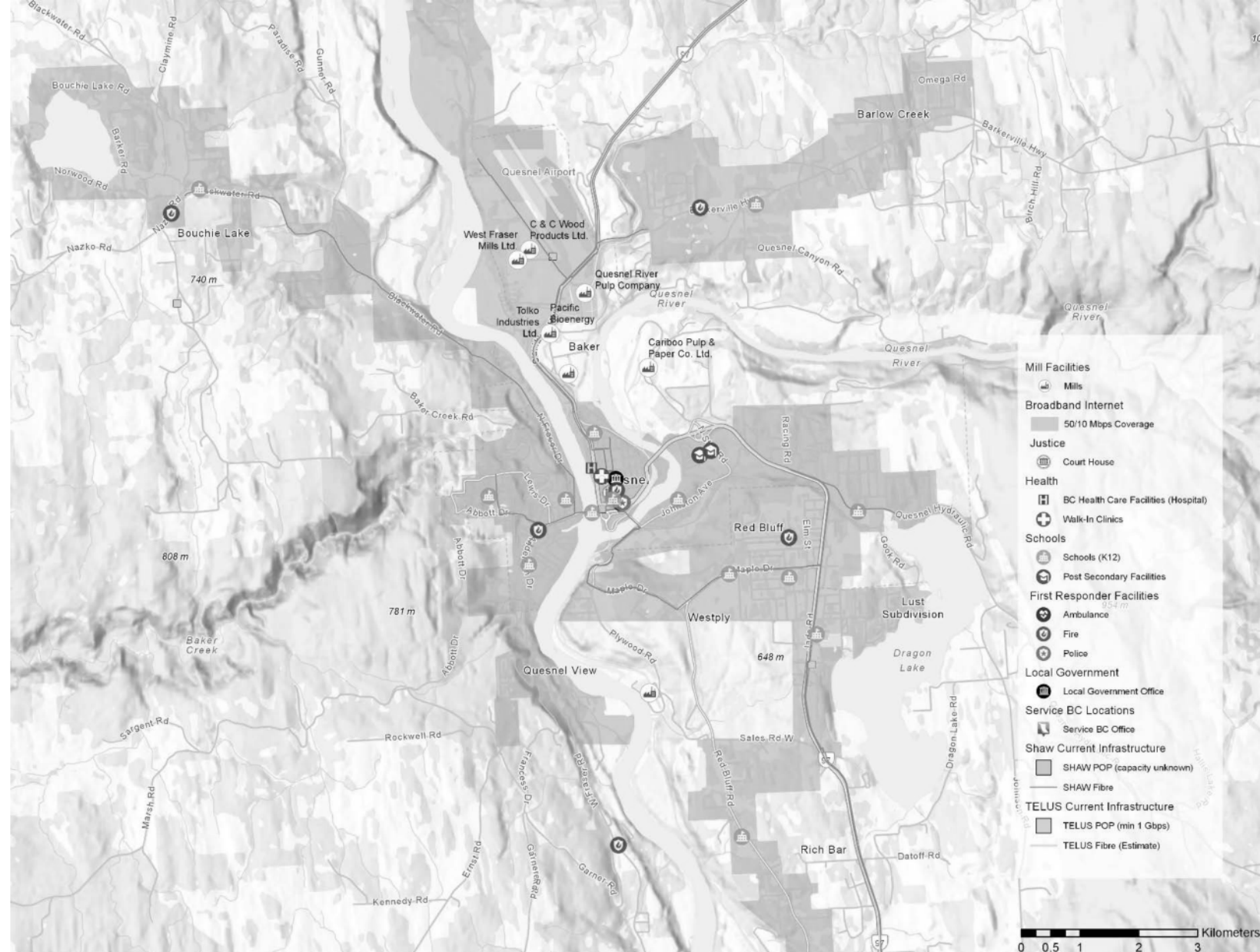
- Broadband Internet Access (50/10 Mbps): Pending for Clinton
- Internet Providers:
 - ABC Communications (Fixed Wireless)
- Cellular Coverage: Yes
- Eligible for Connectivity Funding: Yes
- Connectivity Options:
 - Fibre to the Home project funding awarded for Clinton. ABC Communications to begin construction soon.



Quesnel

(Cariboo Regional District)

- **Broadband Internet Access (50/10 Mbps): Yes**
- **Internet Providers:**
 - TELUS (Fibre)
 - Shaw (Cable)
 - ABC Communications (Fixed Wireless)
- **Cellular Coverage: Yes**
- **Eligible for Connectivity Funding: No**
- **Connectivity Options:**
 - ABC Communications was recently awarded Connecting BC funding to upgrade it's fixed wireless network for rural areas of Quesnel



Service BC

Responsible: Beverly Dicks, Assistant Deputy Minister

- Service BC is the provincial government's chief provider of services for citizens and businesses.
- Our goal is to provide services that are accessible, responsive and cost-effective, making it quick and easy for citizens and businesses to interact with government.
- Through a provincial network of 65 offices and the provincial Contact Center, SBC provides hundreds of services for citizens and businesses.
- Services are provided through multiple channels:
 - contact centres
 - online
 - in-person through 65 Service BC Centres and 8 personal service points
- Over 1,000,000 transactions are conducted annually at Service BC centres, ensuring citizens, businesses, and communities are well served.
- The Contact Centre handles over 750,000 enquiries per year and is expected to exceed over 1.2 million enquiries by the end of 2019.
- The Contact Centre provides access to channels including phone, email, text.
- BC Registries provides trusted registry services for businesses and societies across British Columbia. Over 3,997,629 transactions are processed annually.
- The Identity Information Management Program provides identity management services including BC Services Card, BCeID, and Biometrics.
- Service BC is participating in the UBCM Conference to educate and highlight how we support their communities through our suite of services offered.
- Potential support for communities impacted by mill closures. Service BC Centres would be an information hub regarding access to government services.

Service BC Overview – Representatives

- Marty Nelson – Area Service Manager, Service Delivery
- Karla-Maria Ramirez – Deputy Registrar, BC Registries
- Liz Reading – A/Manager, Business Development
- Jakob Vogt – McBride Service BC Contact for Minister Meeting
 - **Cell Phone:** 250-613-6216

Booth location:

- Service BC is located at booth number 816.

Small Talk Forum

Tuesday, September 24, 2019

9:00 am - 12:00 pm

Ballroom A

Vancouver Conference Centre (East)

RESILIENCY
+ CHANGE UBCM
2019

Chair: Mayor Mitch Campsall, UBCM Small Community Representative

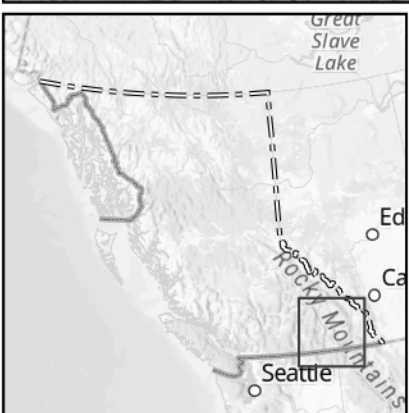
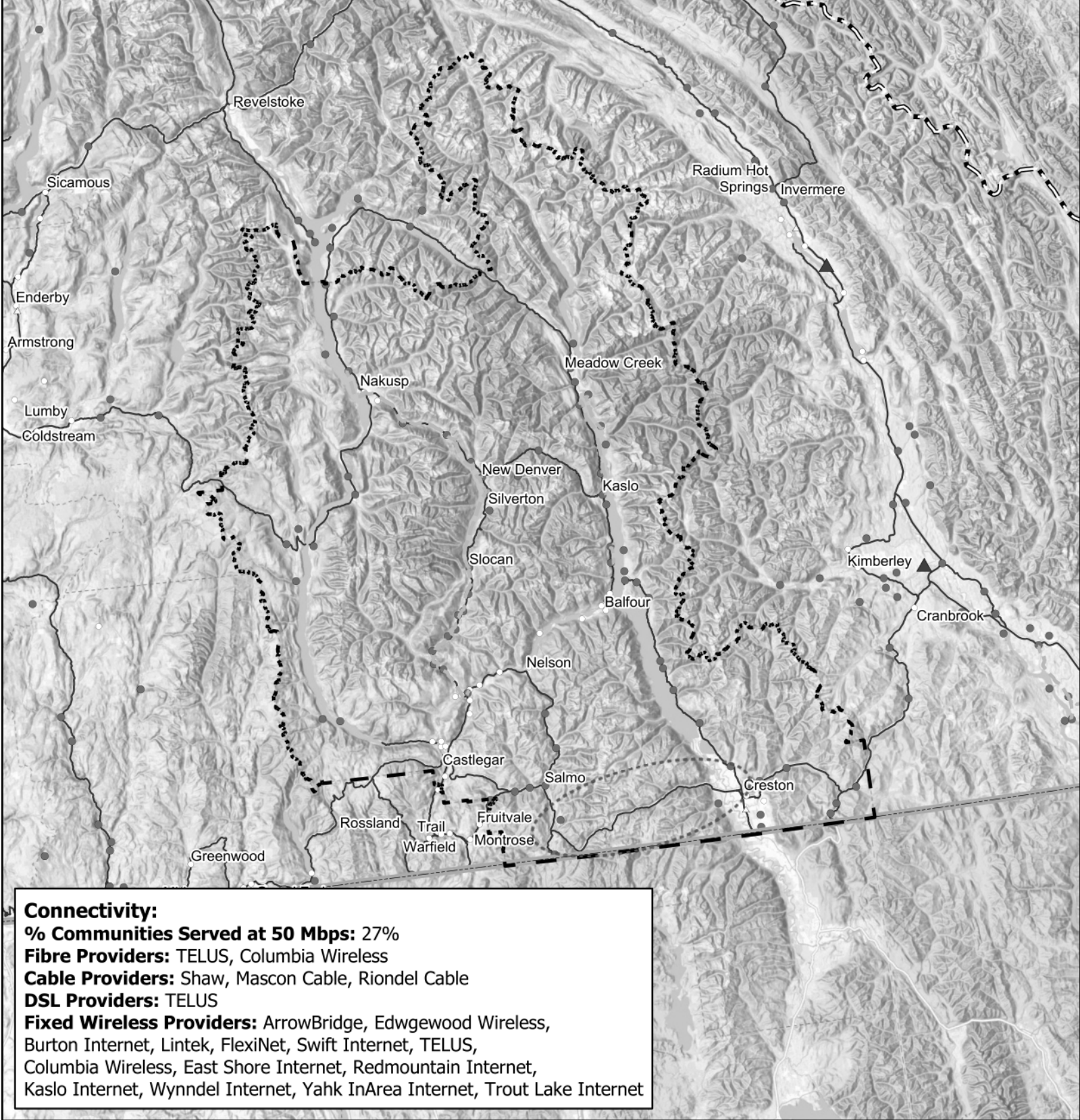
Facilitator: Ron Poole, CAO, Kitimat-Stikine Regional District

9:00	Introduction & Welcome	Mayor Campsall
9:05	Honourable Selina Robinson Minister of Municipal Affairs & Housing	
9:20	Overview of Session	Ron Poole
9:25	<i>Success Stories</i> Economic Diversification	TBA – Clearwater TBA – Min. of Citizens' Services & Canal Flats
9:50	<i>Special Presentation</i> Provincial Housing Update	TBA – Province
10:05	<i>Discussion: Various Topics</i> <ul style="list-style-type: none">• Highway Rescue Services• Responding to Legislative Changes	TBA – Chase TBA – Port McNeil
10:15	<i>Success Stories</i> Showcasing Our Forests	TBA – McBride TBA – Port McNeil
10:40	Refreshment Break	
10:55	<i>Success Story</i> Harvest Huts	TBA – Enderby
11:05	<i>Special Presentation</i> Cellphone Coverage in Rural B.C.	TBA – Ashcroft TBA – Province of BC
11:20	<i>Special Presentation</i> Provincial Accessibility Legislation	TBA – Province
11:35	<i>Success Story</i> Recreation Hubs	TBA – Vanderhoof
11:45	<i>Success Story</i> Tsunami Pole Project	TBA – Queen Charlotte TBA – Port Clements
11:55	Concluding Remarks	Mayor Campsall
12:00	Adjourn	

Small Talk Lunch: Ballroom C, Vancouver Convention Centre (East)


2019 Small Talk Forum – Discussion Topics, Success Stories & Special Presentation Topics

Topic / Story / Presentation		Presenter(s)
Economic Diversification	This joint presentation will focus on two resource communities that, as a result of the downturn in the forest industry, have worked to diversify and grow other sectors of the economy.	Clearwater Canal Flats Min. of Citizens' Services
Provincial Housing Update	Provincial representatives will provide an update on <i>Homes for B.C., A 30-Point Plan for Housing Affordability in British Columbia</i> .	TBA (Ministry)
Highway Rescue Services	Rising highway rescue costs that are not being fully reimbursed by the Province are placing a greater burden on the Village of Chase, who are interested in understanding how others address this issue.	Chase
Responding to Legislative Changes	A discussion regarding the effect of legislative change on small rural local governments, including the financial challenges that result from having to address new legislation.	Port McNeil
Showcasing Our Forests	A joint presentation from the Village of McBride, which has incorporated the Ancient Forest / Chun T'oh Whudujut Provincial Park into its tourism strategy; and, Port McNeil, discussing the benefits of the North Island Community Forest Limited Partnership.	McBride Port McNeil
Harvest Huts	The Enderby Harvest Hut redistributes vegetables, herbs and other products to those who want/need these items, while also improving food security, reducing waste and creating healthy eating options.	Enderby
Cellphone Coverage in Rural B.C.	A presentation regarding the need for increased cellphone coverage throughout B.C., especially as it pertains to improving public safety.	Ashcroft
Provincial Accessibility Legislation	The Province is working on aligning its accessibility legislation with federal legislation, which could lead to financial impacts for local governments.	TBA (Ministry)
Recreation Hubs	Examining the idea of recreation hubs in small rural communities, and how funding opportunities and partnerships can help them thrive.	Vanderhoof
Tsunami Pole Project	A collaborative project that involved painting visual indicators on existing infrastructure to help reduce the risk of injury and/or fatality in the event of a tsunami.	Queen Charlotte Port Clements

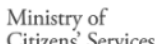


Legend

- Community without 50 Mbps
- Community with 50 Mbps
- ▲ First Nations Primary Reserve without 50 Mbps
- △ First Nations Primary Reserve with 50 Mbps
- ▬ Regional Districts
- PENDING PROJECT



BRITISH COLUMBIA



Ministry of
Citizens' Services

UBCM 2019

Regional District of Central Kootenay
Meeting # 55 61
ATT 1 Internet Coverage
Page 22 of 134 CTZ-2019-96671



Legend

- Community without 50 Mbps
- Community with 50 Mbps
- ▲ First Nations Primary Reserve without 50 Mbps
- △ First Nations Primary Reserve with 50 Mbps
- TELUS CELLULAR
- ROGERS CELLULAR
- ▭ Regional Districts



BRITISH COLUMBIA
Ministry of
Citizens' Services

UBCM 2019

Regional District of Central Kootenay
Meeting # 55 61
ATT 2 Cellular Coverage
Page 23 of 134 CTZ-2019-96671

2019 UBCM Advice to Minister Sims

Municipality: **Regional District of Central Kootenay**
Council Attendees: **Adam Casemore, RDCK Director-Area C; Diana Lockwood, RDCK Director-Salmo; Hans Cunningham, RDCK Director-Area G; Ron Toyota, RDCK Director-Creston**

MLA: **Honourable Katrine Conroy, Kootenay West, BC NDP**
Honourable Michelle Mungall, Nelson-Creston, BC NDP

Meeting Date: **Wednesday, September 25, 2019**
Meeting Time: **8:00 pm – 8:20 pm**
Location: **Suite 667 - 999 Canada Place**

Topics: **The delegation requests that the Ministry work with the RDCK and Emergency Preparedness BC to request federal agencies and communication companies that communication towers be put in place to access cell service on Kootenay pass.**

Note on last year's meeting and any follow-up that was done on the issue(s) discussed:

- Ministry staff met with the Regional District of Central Kootenay at UBCM 2017 regarding the lack of cellular service in the Slocan Valley.
- Minister was in Castlegar on March 22, 2019 to announce the Columbia Basin Broadband Corporation (CBBC) Slocan Valley Fibre Build and Jaffray to Roosville Fibre build projects.

Advice and Recommended Response:

Background

- There is currently no cellular service between Salmo and Creston through the Kootenay Pass.
- There have been recent media articles about car accidents along this stretch of highway where travelers have been left stranded and unable to call for help.
- It does not appear there is fibre along the route to support cellular services nor is there distribution power. There is no compelling business case for cellular providers to provide service along the route without funding from government.

Response

- Lack of cellular coverage along highways is a national issue.
- My ministry is working with other provinces, territories, and federal government to develop a costing model to better determine solutions to address this need at a national level.
- The CRTC has announced their Broadband Fund of \$750 million for connectivity projects that includes cellular along highways.
- The Connecting British Columbia program provides funding for transport fibre infrastructure that can facilitate the expansion of cellular along highways.

Attachments:

- ATT 1 – MAP – Internet Coverage – Regional District of Central Kootenay
- ATT 2 – MAP – Cellular Coverage – Regional District of Central Kootenay

Region Profile:

- Regional District of Central Kootenay represents 9 municipalities and covers 22,130 square kilometers.
- Regional office is in the City of Nelson.
- Primary Industries: Construction, health care, retail sales and manufacturing.

Region Data:

- Population: 59,517; households 27,015; Median Age: 49.
- Municipalities: Castlegar, Creston, Kaslo, Nakusp, Nelson, New Denver, Salmo, Slocan, Silverton
- Internet Speeds: Of the 93 communities in the region, only 25 (27%) have access to internet speeds of a minimum of 50 Mbps.

Projects Underway:

- Slocan Valley Transport Build: Total Cost = \$7,204,000, Connecting BC funding awarded = \$3,378,000 to Columbia Basin Broadband Corp.
- Kaslo InfoNet Fibre: Total Cost = \$278,645, Connecting BC Funding awarded = \$120,322 (not yet announced).



November 19, 2018

Ref: 110825

His Worship John MacDonald
Mayor, Village of Sayward
652-A H'Kusam Way, PO Box 29
Sayward BC V0P 1R0
email: westie@saywardvalley.net

Dear Mayor MacDonald:

Re: Union of British Columbia Municipalities Annual Convention

It was a pleasure to meet with you and the delegation from the Village of Sayward at the 2018 Union of British Columbia Municipalities Convention in Whistler. I really appreciated the opportunity to hear about the importance of cellular coverage to citizens travelling along Highway 19.

Reliable connectivity is critical to ensuring all citizens have access to the same level of high-quality healthcare, education, and emergency services. Connectivity allows for instant communication and necessary resources for emergency responders such as GPS mapping, image sharing and natural disaster monitoring.

As mentioned in our meeting, the new [Connectivity Handbook](#) provides information and strategies for communities on how they can assess the local connectivity infrastructure landscape and the factors which influence when, where and how connectivity is expanded. I would encourage the Village to work with the Strathcona Regional District and service providers on a strategy for increasing cellular capacity in the region, including Highway 19. In the meantime, Network BC will reach out to the Ministry of Transportation regarding cellular service signage along Highway 19 near Woss.

Recently, the Canadian-Radio-Television-Commission (CRTC) announced the criteria for a new Broadband Fund to be launched in the spring of 2019. The new Fund will complement other federal and provincial programs to improve connectivity in Canada. My ministry is working closely with federal departments to ensure that the programs are positioned to benefit communities across the province. The new CRTC Fund will include a component for cellular builds. More information on the Broadband Fund can be found here:

<https://www.canada.ca/en/radio-television-telecommunications/news/2018/09/crtc-announces-details-of-the-broadband-fund.html>.

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Ministry of
Citizens' Services

Office of the Minister

Mailing Address:
PO Box 9068 Stn Prov Govt
Victoria BC V8W 9E2

Phone: 250 387-9699
Fax: 250 387-9722

Location:
Room 236
Parliament Buildings
Victoria BC V8V 1X4

www.gov.bc.ca/citz

During UBCM 2018, my ministry hosted the Connected Communities Digital-by-Design workshop to introduce a made-in-BC digital framework and self-assessment tool. This tool was developed by BC communities as a guide to assist communities to become digitally enabled. Communities that re-imagine their future through a digital lens, and plan for how digital and connectivity will improve community well-being, are better positioned to realize economic, social and environmental benefits. My ministry is working with communities to refine this tool to incorporate digital planning into community planning. A Digital by Design 'How to Guide' can be found here: <https://e.issuu.com/embed.html#27484704/64359829>.

Thank you for taking the time to meet with me at UBCM 2018. If you have a project in mind or would like to receive further information on the Province's activities to expand high-speed internet connectivity, or to learn more about the Connected Communities initiative, please contact Howard Randell, Executive Director, Network BC at 250 415-6867, or by email at NetworkBC@gov.bc.ca.

Sincerely,

A handwritten signature in black ink, appearing to read 'Jinny', with a large, stylized loop at the end.

Jinny Jogindera Sims
Minister

pc: Paul Carver, Chief Administrative Officer, Village of Sayward
email: cao@saywardvalley.ca

Network BC, Ministry of Citizens' Services
email: NetworkBC@gov.bc.ca



November 19, 2018

Ref: 110829

Rob Gay, Chair
Regional District of East Kootenay
19-24th Avenue South
Cranbrook BC V1C 3H8
email: Rob11gay@gmail.com

Dear Rob Gay:

It was a pleasure to meet the delegation representing the Regional District of East Kootenay, Regional District of Central Kootenay, Columbia Shuswap Regional District, and Regional District of Kootenay Boundary at the 2018 Union of British Columbia Municipalities Convention in Whistler. I appreciated the opportunity to learn about the importance of connectivity in the Kootenays.

I am delighted to hear that the Regional Broadband Committee has endorsed an updated regional connectivity strategy for the Kootenays. This strategic vision should better position your region for long-term projects with a vision for the future. As mentioned in our meeting, there is currently funding available through the Connecting British Columbia program to improve last-mile connectivity infrastructure and to install new transport infrastructure. Program details are posted on Northern Development's website at www.northerndevelopment.bc.ca/funding-programs/partnerprograms/connecting-british-columbia.

Recently, the Canadian-Radio-Television-Commission (CRTC) announced the criteria for a new Broadband Fund to be launched in the spring of 2019. The new Fund will complement other federal and provincial programs to improve connectivity in Canada. My ministry is working closely with federal departments to ensure that the programs are positioned to benefit communities across the province. More information on the Broadband Fund can be found here: <https://www.canada.ca/en/radio-television-telecommunications/news/2018/09/crtc-announces-details-of-the-broadband-fund.html>.

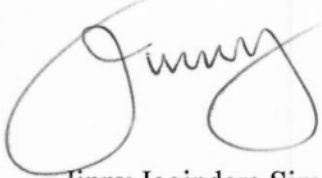
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In addition, the Investing in Canada Infrastructure Program: Northern and Rural Communities component is another funding source for local governments to consider. Additional information is available at <https://www2.gov.bc.ca/gov/content/transportation/funding-engagement-permits/funding-grants/investing-in-canada-infrastructure-program/rural-northern-communities>

During UBCM 2018, my ministry hosted the Connected Communities Digital-by-Design workshop to introduce a made-in-BC digital framework and self-assessment tool. This tool was developed by BC communities as a guide to assist communities to become digitally enabled. Communities that re-imagine their future through a digital lens, and plan for how digital and connectivity will improve community well-being are better positioned to realize economic, social and environmental benefits. My ministry is working with communities to refine this tool to incorporate digital planning to community planning. A Digital by Design 'How to Guide' can be found here: <https://e.issuu.com/embed.html#27484704/64359829>.

Thank you to the delegation for their time to meet with me at UBCM 2018. I look forward to hearing about the Committee's continued success in the future. If you would like to receive further information on the Province's activities to expand high-speed internet connectivity, or to learn more about the Connected Communities initiative, please contact Howard Randell, Executive Director, Network BC at 250 415-6867, or by email at NetworkBC@gov.bc.ca.

Sincerely,



Jinny Jogindera Sims
Minister

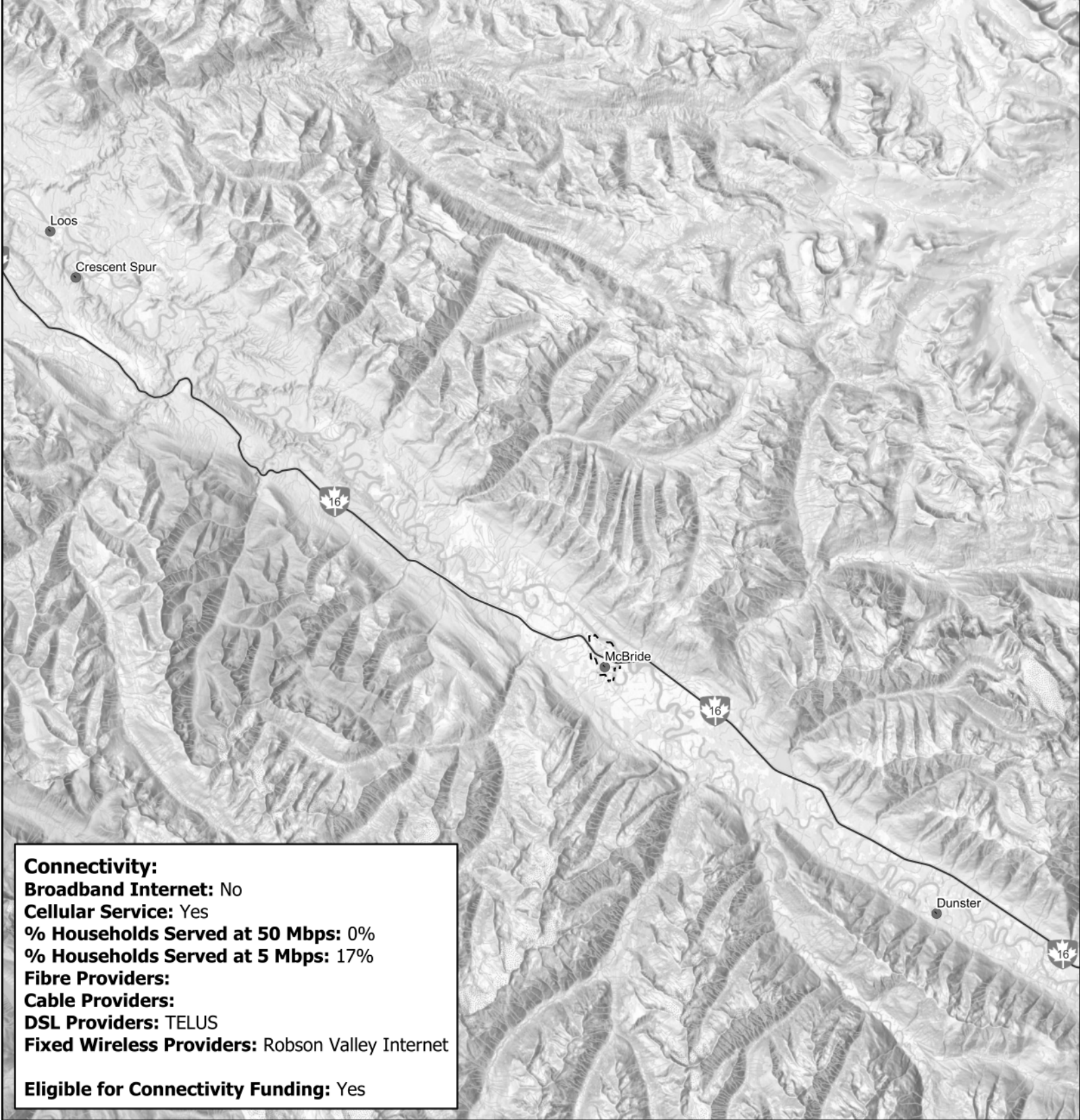
pc: Shawn Tomlin, Chief Administrative Officer, Regional District of East Kootenay
email: stomlin@rdek.bc.ca

Karen Hamling, Chair, Regional District of Central Kootenay
email: khamling@nakusp.com, info@rdck.bc.ca

Rhona Martin, Chair, Columbia Shuswap Regional District
email: rmartin@csrd.bc.ca


Roly Russell, Chair, Regional District of Kootenay Boundary
email: rrussell@rdkb.com

Network BC, Ministry of Citizens' Services
email: NetworkBC@gov.bc.ca



Legend

- Community without 50 Mbps
- Community with 50 Mbps
- ▲ First Nations Primary Reserve without 50 Mbps
- △ First Nations Primary Reserve with 50 Mbps
- 50/10 Mbps Coverage
- [- -] Municipal Boundary



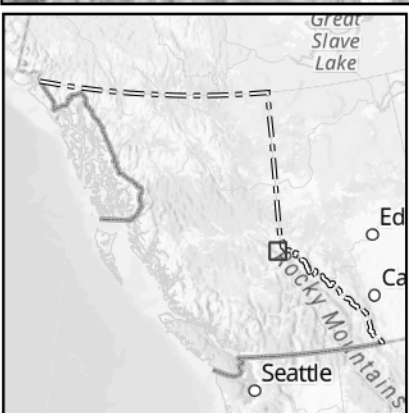
BRITISH COLUMBIA

Ministry of
Citizens' Services

UBCM 2019

Village of McBride
Meeting # 100
ATT 1 Internet Coverage

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Legend

- Community without 50 Mbps
- Community with 50 Mbps
- ▲ First Nations Primary Reserve without 50 Mbps
- △ First Nations Primary Reserve with 50 Mbps
- TELUS CELLULAR
- ROGERS CELLULAR
- [-] Municipal Boundary



UBCM 2019

Village of McBride
Meeting # 100
ATT 2 Cellular Coverage
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2019 UBCM Advice to Minister Sims

Municipality: **Village of McBride – TOPIC 2 of 2**
Council Attendees: **Eugene Runtz, Mayor; Alan Frederick, Councillor;
Diane Smith, Councillor; Lucille Green, Councillor;
Rosemary Hruby, Councillor; Sheila McCutcheon, CAO**

MLA: Shirley Bond, Prince George-Valemount, BC Liberal

Meeting Date: Wednesday, September 25, 2019

Meeting Time: 1:00 pm – 1:20 pm

Location: Meeting Room 6, VCC East

Topics: **Topic 2 – Support to the Broadband Committee for connectivity
funding for McBride and other areas in the region.**

Note on last year's meeting and any follow-up that was done on the issue(s) discussed:

- Minister met with the Village of McBride at UBCM 2018 about the same issue.
- Village was encouraged to work with Regional District and Internet Service Providers (ISPs) to determine what infrastructure is required and apply to the Connecting BC program.

Advice and Recommended Response:

Topic 2:

Background

- Village of McBride recently formed a Broadband Committee.
- The Village of McBride has benefited from the Northern Capital and Planning grant for \$2,389,000 which can be used for the expansion of broadband and cellular.
- Committee recently met with the regional TELUS representative to discuss connectivity options.
 - Cost to install fibre was deemed too expensive.
 - Suggestion from TELUS was to look at a regional based approach to lower costs.
- Committee would also like to pursue options related to the recent Shaw project (Prince George to Dawson Creek).

Response

- Congratulate the Village on forming a Broadband Committee.
- Highlight the importance of developing a regional strategy.
- Encourage the Broadband Committee to also work with the Regional District.
- Suggest that the Broadband Committee continue discussions with TELUS and other ISPs regarding connectivity solutions to identify best options.
- Funding opportunities will require a coordinated effort from local, provincial and federal government:
 - Connecting British Columbia program. Additional \$50 million lift to the Connecting British Columbia program available soon.
 - Other funding sources:
 - Infrastructure Canada's Investing in Canada fund.
 - Northern Capital and Planning grant.
 - CRTC \$750M Broadband Fund.
 - Anticipated new broadband fund from ISED to be announced soon.

Attachments:

- ATT 1 – MAP – Internet Coverage – Village of McBride
- ATT 2 – MAP – Cellular Coverage – Village of McBride

Community Profile:

- The Village of McBride is located along the mighty Fraser River, between the Rocky and Cariboo Mountains. Proximity to the backcountry makes it a world-class destination for snowmobiling, heli-skiing, hunting and hiking.
- Primary Industries: forestry, tourism, agriculture

Community Data:

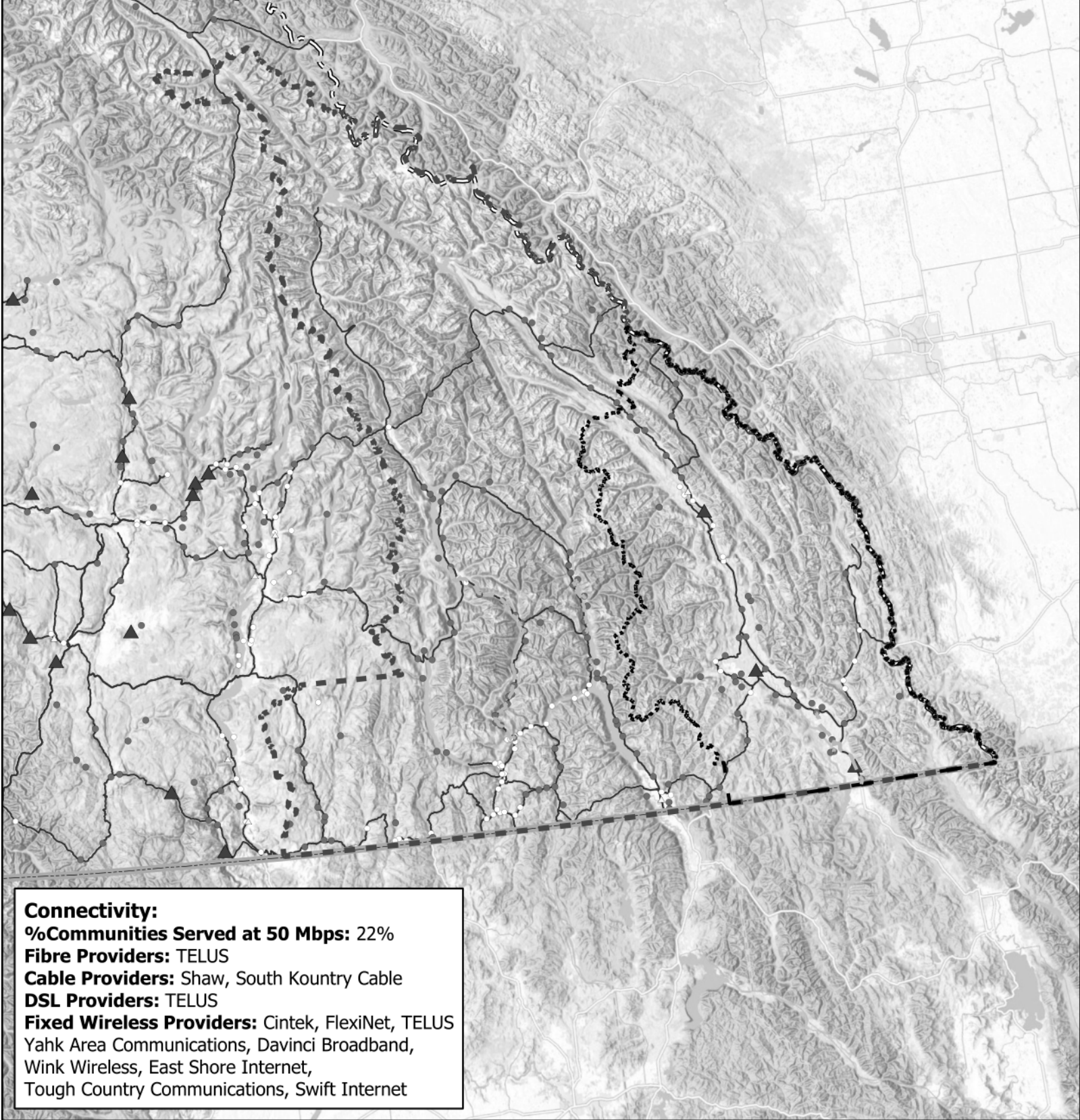
- Population: 616, households: 280. Median age: 47.
- Internet Service Providers:
 - TELUS (digital subscriber line)
 - Robson Valley Internet (fixed wireless)
- Internet Speeds: ~17% of the households have access 5 Mbps internet.

Region:

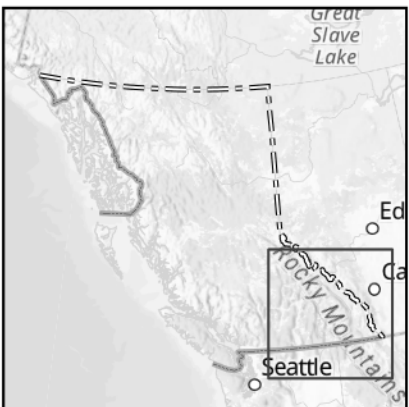
- Fraser-Fort George Regional District
- Population 91,879, households 38,600.
- Municipalities: City of Prince George, District of Mackenzie, Village of Valemount, Village of McBride

Projects Underway:

- No projects at this time.



Connectivity:
%Communities Served at 50 Mbps: 22%
Fibre Providers: TELUS
Cable Providers: Shaw, South Kountry Cable
DSL Providers: TELUS
Fixed Wireless Providers: Cintek, FlexiNet, TELUS
Yahk Area Communications, Davinci Broadband,
Wink Wireless, East Shore Internet,
Tough Country Communications, Swift Internet



Legend

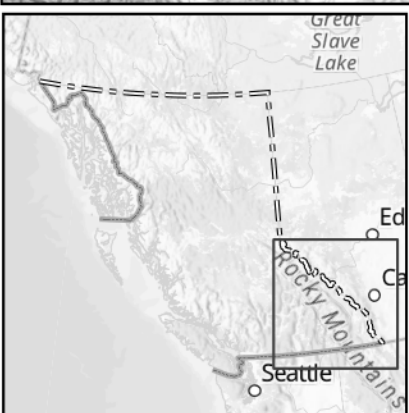
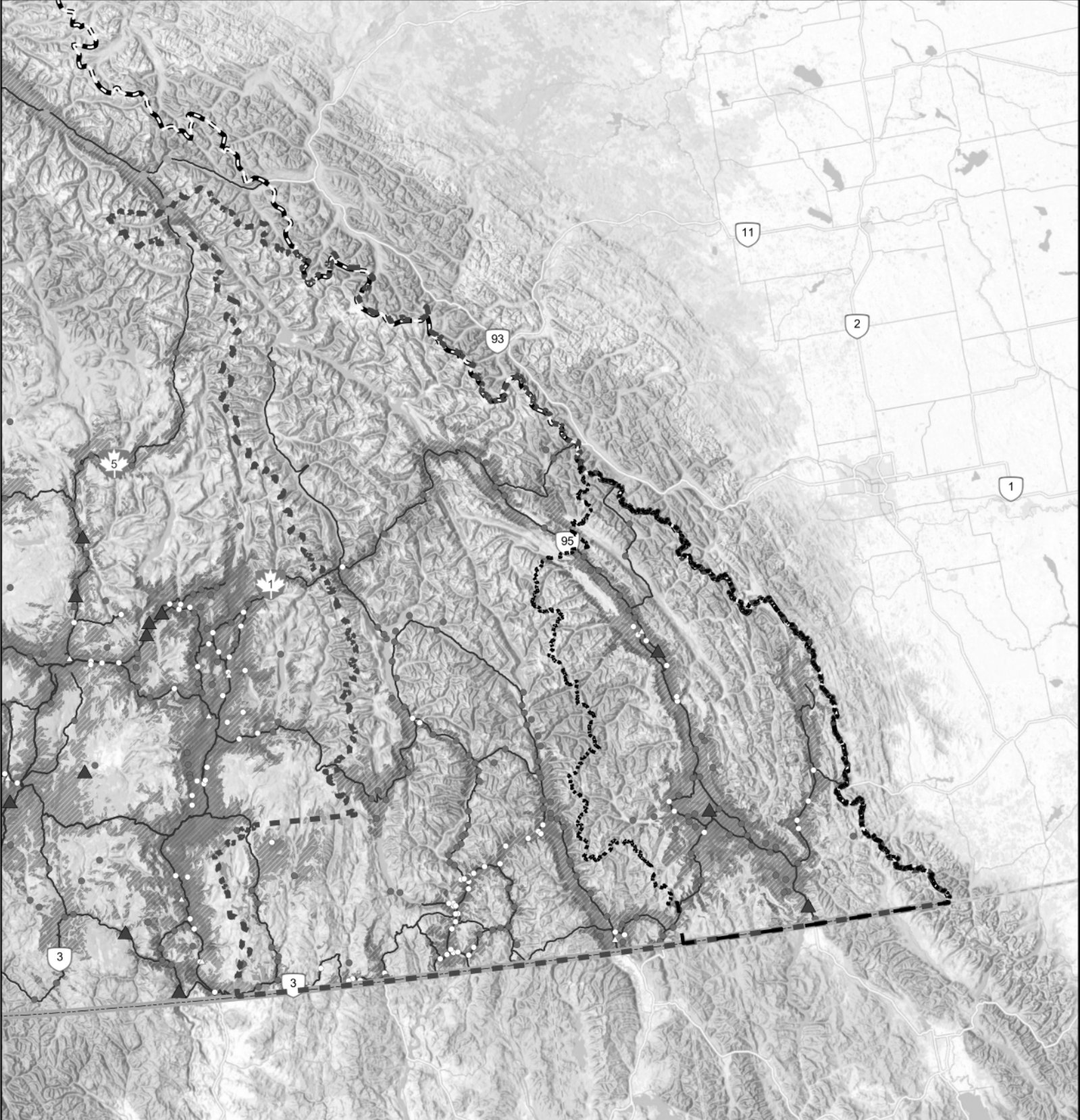
- Community without 50 Mbps
- Community with 50 Mbps
- ▲ First Nations Primary Reserve without 50 Mbps
- △ First Nations Primary Reserve with 50 Mbps
- Regional District Boundary
- Regional Broadband Committee Boundary
- PENDING PROJECT



Ministry of
Citizens' Services

UBCM 2019

Regional District of East Kootenay
Meeting # 129
ATT 1 Internet Coverage
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Legend

- Community without 50 Mbps
- Community with 50 Mbps
- ▲ First Nations Primary Reserve without 50 Mbps
- △ First Nations Primary Reserve with 50 Mbps
- TELUS CELLULAR
- ROGERS CELLULAR
- - - Regional District Boundary
- - - Regional Broadband Committee Boundary



UBCM 2019

Regional District of East Kootenay
Meeting # 129
ATT 2 Cellular Coverage
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2019 UBCM Advice to Minister Sims

Municipality: **Regional District of East Kootenay (and others)**
Council Attendees: **Rob Gay, Regional District of East Kootenay Chair; Roly Russel, Regional District of Kootenay Boundary Chair; Aimee Watson, Regional District of Central Kootenay Chair; Rhona Marin Columbia-Shuswap Regional District Chair; Owen Torgerson, Village of Valemount Mayor**

MLA: Honourable Katrine Conroy, Kootenay West, BC NDP
Honourable Michelle Mungall, Nelson-Creston, BC NDP
Linda Larson, Boundary-Similkameen, BC Liberal
Doug Clovechok, Columbia River-Revelstoke, BC Liberal
Tom Shypitka, Kootenay East, BC Liberal
Greg Kylo, Shuswap, BC Liberal

Meeting Date: Wednesday, September 25, 2019
Meeting Time: 9:40 am – 10:00 am
Location: Suite 667 - 999 Canada Place

Topics: **Regional Broadband Committee (RBC) wants to thank and inform Minister about the rural broadband progress being made in the Columbia Basin Region.**

Note on last year's meeting and any follow-up that was done on the issue(s) discussed:

- Minister met with the Regional Broadband Committee (RBC) at UBCM 2018
- Minister was in Castlegar on March 22, 2019 to announce the Columbia Basin Broadband Corporation (CBBC) Slocan Valley Fibre Build and Jaffray to Roosevelt Fibre build projects.

Advice and Recommended Response:

Background

- In 2013, the regional districts (Central Kootenay, Columbia Shuswap, East Kootenay and Kootenay Boundary), the Ktunaxa Nation Council and the Village of Valemount formed the Regional Broadband Committee (RBC).
- The committee has been working together with CBBC on their Connectivity Strategy and advocating for increased connectivity in the Columbia Basin area.

Response

- Congratulate the successful applications to the Connecting British Columbia Program over the past year.
 - A total of \$4,901,822 has been granted to projects in the Columbia Basin Region during the past year through the Connecting British Columbia program funds. These funds will benefit 34 communities.
- Projects include:
 - Slocan Valley Transport Build - CBBC.
 - Jaffray to Roosevelt Transport Build - CBBC.
 - North Kootenay Lake Fibre Build – Kaslo InfoNet (not yet announced).
- Funding opportunities will require a coordinated effort from local, provincial and federal government:
 - Connecting British Columbia program. Funding is available now and an additional \$50 million will be announced soon.
 - Other funding sources:
 - Infrastructure Canada's Investing in Canada fund.
 - CRTC \$750M Broadband Fund.
 - Anticipated new broadband fund from ISED to be announced soon.

Attachments:

- ATT 1 – MAP – Internet Coverage – Regional District of East Kootenay
- ATT 2 – MAP – Cellular Coverage – Regional District of East Kootenay

Region Profile:

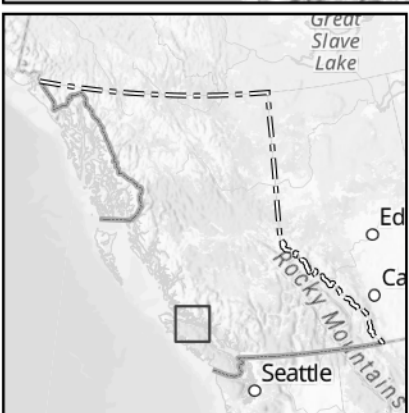
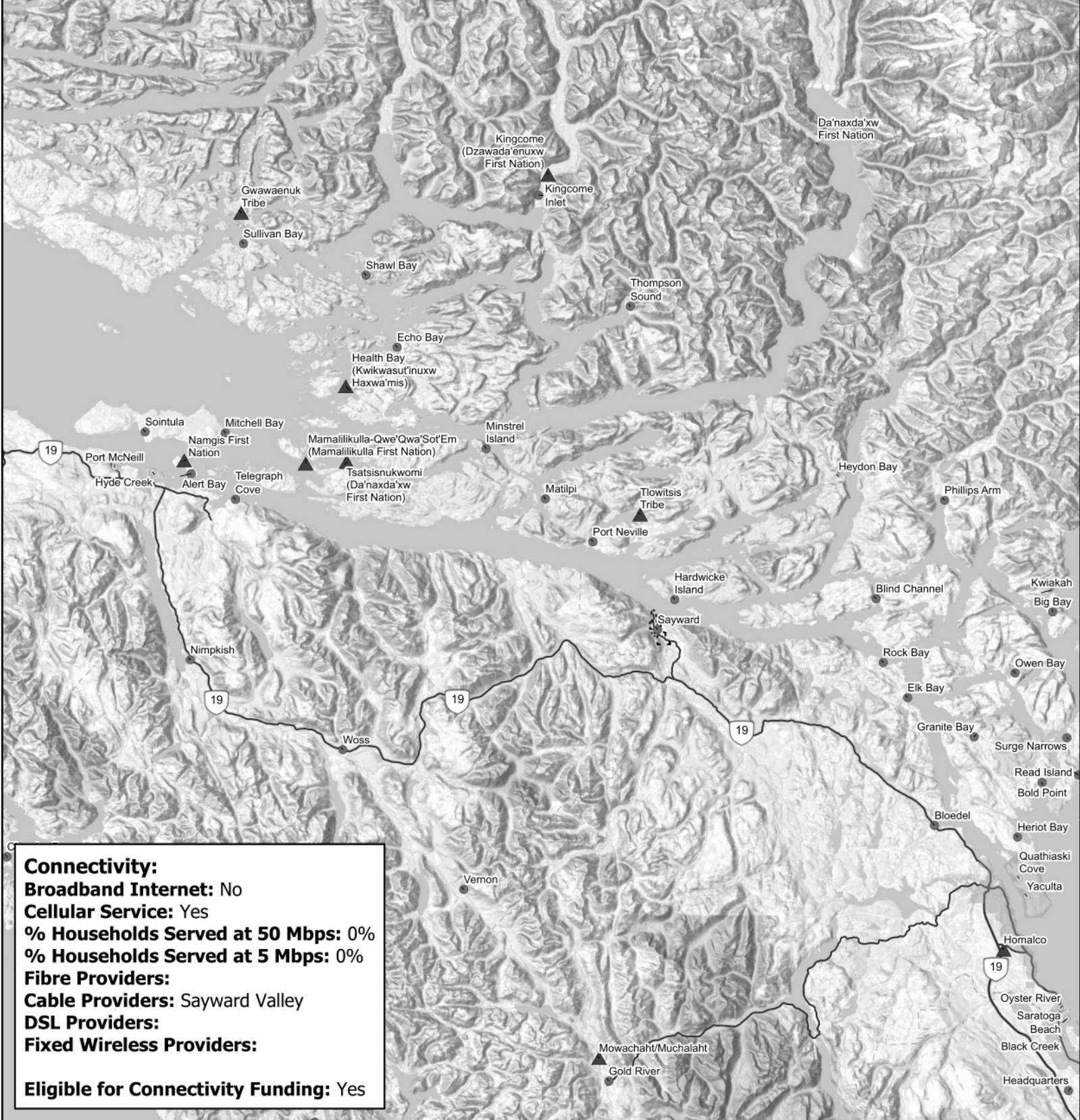
- The Regional District of East Kootenay is in the southeast corner of BC with the regional district office in Cranbrook. Divided into three distinct sub regions: Columbia Valley, Central and Elk Valley. The local government provides quality service to residents and property owners.
- Primary Industries: manufacturing and construction, agriculture, mining, retail

Region Data:

- Population: 60,439; households 34,197.
- Municipalities: Cranbrook, Kimberley, Fernie, Sparwood, Invermere, Elkford, Radium Hot Springs, Canal Flats
- Internet Speeds: Of the 63 communities in the region, only 14 (22%) have access to internet speeds of a minimum of 50 Mbps.


Projects Underway:

- Slocan Valley Transport Build: Total Cost = \$7,204,000, Connecting BC funding awarded = \$3,378,000 to Columbia Basin Broadband Corp.
- Jaffray to Roosevelt Transport Build: Total Cost = \$2,946,000, Connecting BC Funding awarded = \$1,403,500 to Columbia Basin Broadband Corp.
- Kaslo InfoNet Fibre: Total Cost = \$278,645, Connecting BC Funding awarded = \$120,322 (not yet announced).



Legend

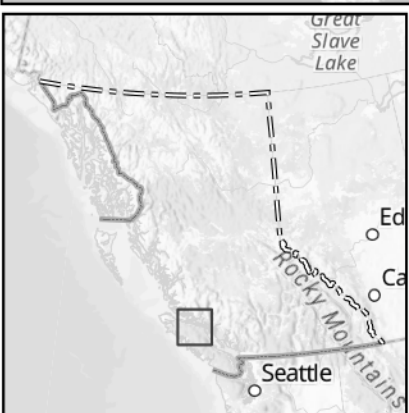
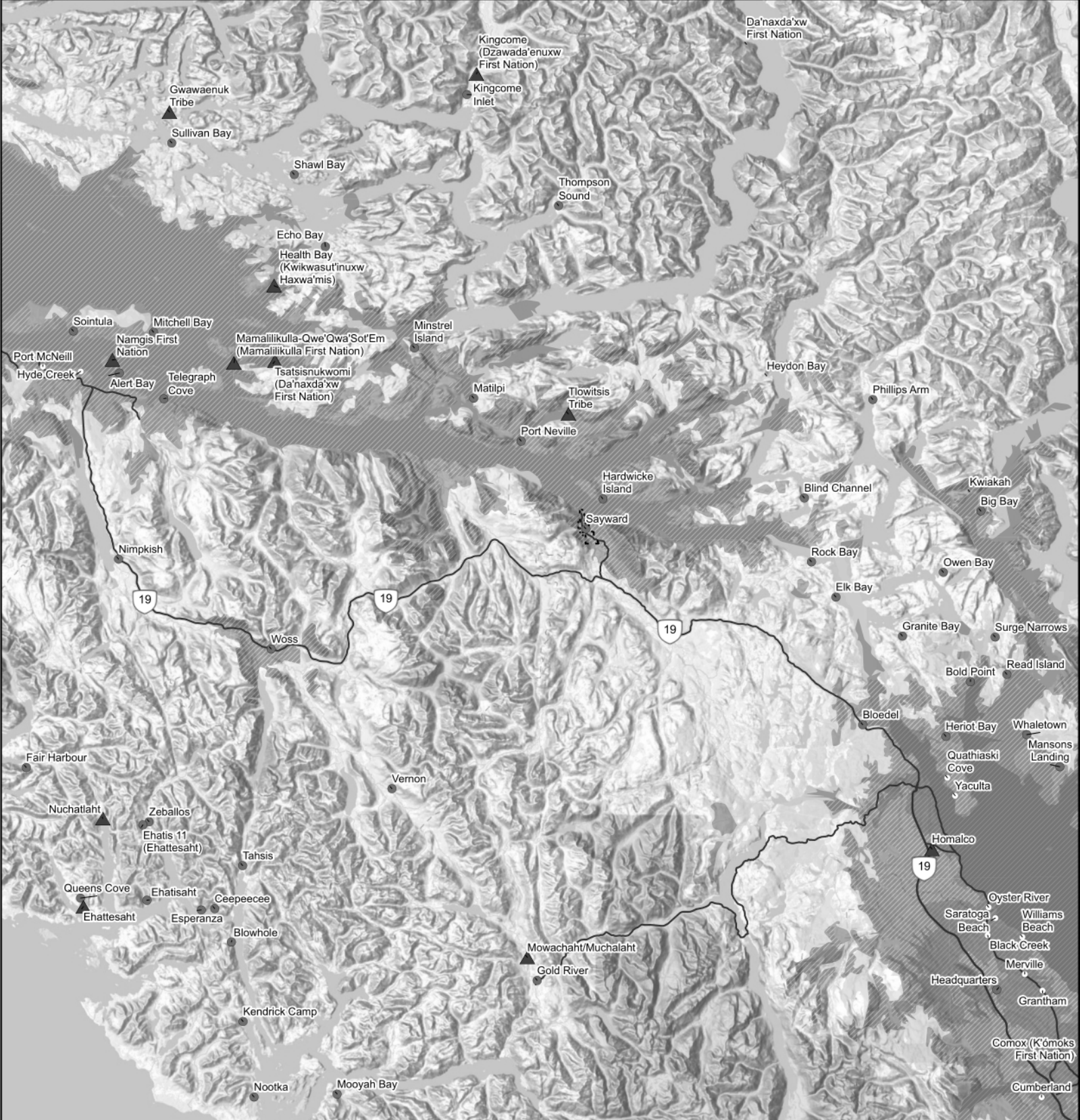
- Community without 50 Mbps
- Community with 50 Mbps
- ▲ First Nations Primary Reserve without 50 Mbps
- △ First Nations Primary Reserve with 50 Mbps
- 50/10 Mbps Coverage
- [- -] Municipal Boundary



Ministry of
Citizens' Services

UBCM 2019

Village of Sayward
Meeting # 177
ATT 1 Internet Coverage
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Legend

- Community without 50 Mbps
- Community with 50 Mbps
- ▲ First Nations Primary Reserve without 50 Mbps
- △ First Nations Primary Reserve with 50 Mbps
- TELUS CELLULAR
- ROGERS CELLULAR
- [-] Municipal Boundary



Ministry of
Citizens' Services

UBCM 2019

Village of Sayward
Meeting # 177
ATT 2 Cellular Coverage
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2019 UBCM Advice to Minister Sims

Municipality: **Village of Sayward**
Council Attendees: **John MacDonald, Mayor; Lisa Clark, CAO/CFO**

MLA: **Hon. Claire Trevena, North Island, BC NDP**

Meeting Date: **Wednesday, September 25, 2019**
Meeting Time: **8:20 am – 8:40 am**
Location: **Suite 667 - 999 Canada Place**

Topics: **The lack of cellular service along Highway 19 is a safety issue for travelers and tourists and is having a negative impact for tourism and development. Requesting provincial action to have cell providers put relay stations to expand cellular service.**

Note on last year's meeting and any follow-up that was done on the issue(s) discussed:

- The same topic has been raised at the previous two UBCM meetings.
- Minister Sims encouraged the Village of Sayward to write to the Canadian Radio-Telecommunications Commission (CRTC) to convey the importance of cellular services.

Advice and Recommended Response:

Background

- Between Sayward and Port McNeill, the terrain and lack of power make expanding cellular services to these areas challenging.
- Telecommunications companies are regulated federally by the CRTC and therefore, the Province cannot compel service providers and other levels of government to expand services.
- There have been recent media articles about car accidents along this stretch of highway where travelers have been left stranded and unable to call for help.

Response

- Lack of cellular coverage along highways is a national issue, but progress is being made.
- My ministry is working with other provinces, territories, and federal government to develop a costing model to better determine solutions to address this need at a national level.

- Since our meeting last year, the CRTC has announced their Broadband Fund of \$750 million for connectivity projects that includes cellular along highways.
- The Connecting British Columbia program is considering future funding that could support cellular builds.
- I am hopeful that new technologies will make the expansion of cellular more feasible.
- Connected Communities supported the Strathcona Regional District in their Connected Coast community engagements which included Sayward.

Attachments:

- ATT 1 – MAP – Internet Coverage – Village of Sayward
- ATT 2 – MAP – Cellular Coverage – Village of Sayward

Community Profile:

- The Village of Sayward is located in the Sayward Valley on the northeast coast of Vancouver Island.
- Logging is the primary industry in the area around Sayward and Kelsey Bay, but tourism continues to grow and gain in importance. Outdoor recreation includes caving, kayaking, hiking, whale watching, and wildlife viewing.

Community Data:

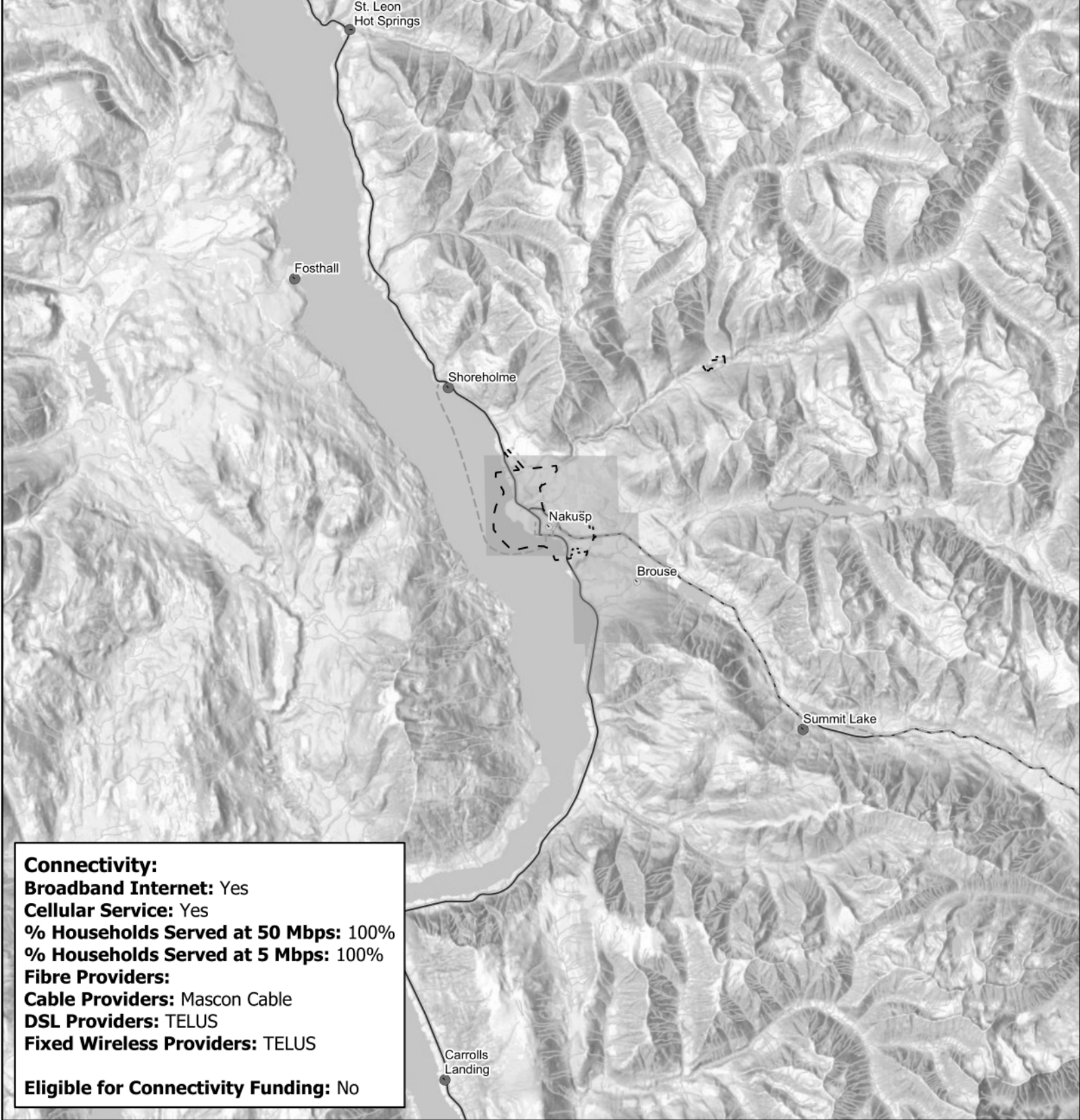
- Population: 341; Households: 150. Median age: 58
- Internet Service Providers:
 - TELUS (fibre, digital subscriber line (DSL))
 - Sayward Valley (cable)
- Internet Speeds: Less than 50Mbps in Sayward.
- Cellular service is available in the Village of Sayward, but not along most of Highway 19, between Sayward Junction and Port McNeill

Region:

- Strathcona Regional District
- Population: 44,677; households 21,681.
- Municipalities: Campbell River, Gold River, Sayward, Tahsis, Zeballos.

Projects Underway:

- Strathcona Regional District - Connected Coast Project
 - Province is encouraging local partners to work with Strathcona Regional District to take advantage of the capacity upgrades to deliver improved service.



Legend

- Community without 50 Mbps
- Community with 50 Mbps
- ▲ First Nations Primary Reserve without 50 Mbps
- △ First Nations Primary Reserve with 50 Mbps
- 50/10 Mbps Coverage
- - - Municipal Boundary
- - - PENDING FIBRE

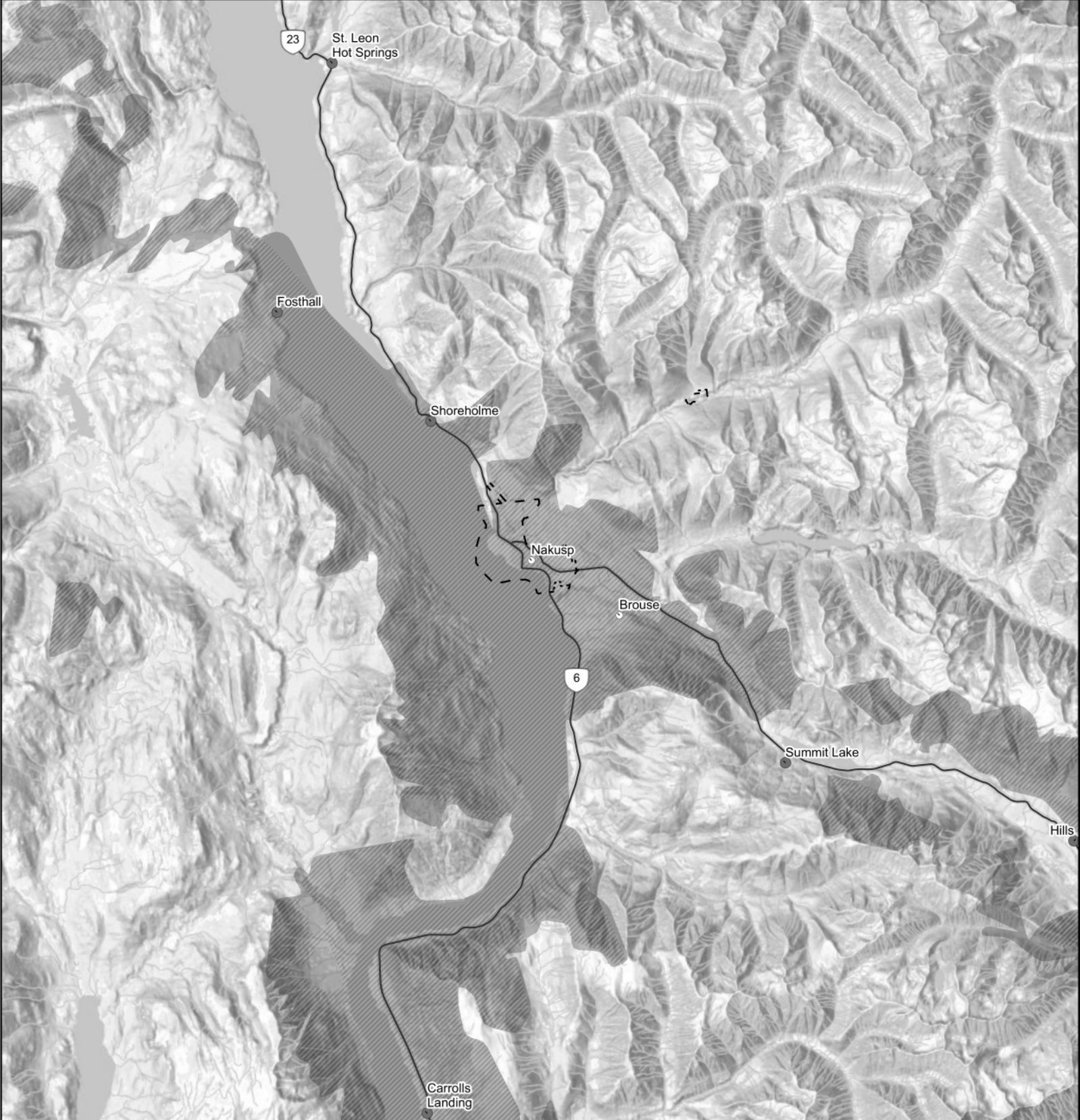


BRITISH COLUMBIA

Ministry of
Citizens' Services

UBCM 2019

Village of Nakusp
Meeting # 181
ATT 1 Internet Coverage
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Legend

- Community without 50 Mbps
- Community with 50 Mbps
- ▲ First Nations Primary Reserve without 50 Mbps
- △ First Nations Primary Reserve with 50 Mbps
- TELUS CELLULAR
- ROGERS CELLULAR
- [- -] Municipal Boundary



Ministry of
Citizens' Services

UBCM 2019

Village of Nakusp
Meeting # 181
ATT 2 Cellular Coverage
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2019 UBCM Advice to Minister Sims

Municipality: **Village of Nakusp**
Council Attendees: **Tom Zeleznik, Mayor; Aidan McLaren-Caux, Councillor;
Joseph Hughes, Councillor**

MLA: **Honourable Katrine Conroy, Kootenay West, BC NDP**

Meeting Date: **Wednesday, September 25, 2019**

Meeting Time: **8:40 am – 9:00 am**

Location: **Suite 667 - 999 Canada Place**

Topics: **Discuss funding opportunities available for last-mile fibre to households in Nakusp.**

Note on last year's meeting and any follow-up that was done on the issue(s) discussed:

- No meeting last year

Advice and Recommended Response:

Background

- Columbia Basin Broadband Corporation was recently awarded funding through the Connecting British Columbia Program for transport fibre that passed through Nakusp to Shorehome.
s.13; s.16; s.17
 -
 -
 -
- Nakusp currently has Mascon Cable services that are able to deliver 50 Mbps packages to residents. It was confirmed by TELUS that they are able to deliver services of 120 Mbps to the home.
- Nakusp is not eligible for funding under the Connecting British Columbia Program.

Response

- Suggest the Village work with the local internet service provider Mascon Cable to identify if specific upgrades are required to the existing service and coverage area.

Attachments:

- ATT 1 – MAP – Internet Coverage – Village of Nakusp
- ATT 2 – MAP – Cellular Coverage – Village of Nakusp

Community Profile:

- The Village of Nakusp is located along the Slocan Lake in the Columbia Basin. Proximity to the backcountry makes it a world-class destination for snowmobiling, heli-skiing, hunting and hiking.
- Primary Industries: forestry, tourism, agriculture

Community Data:

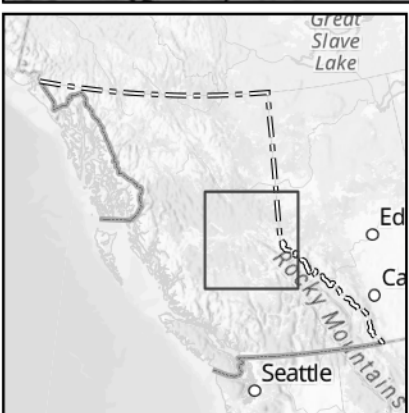
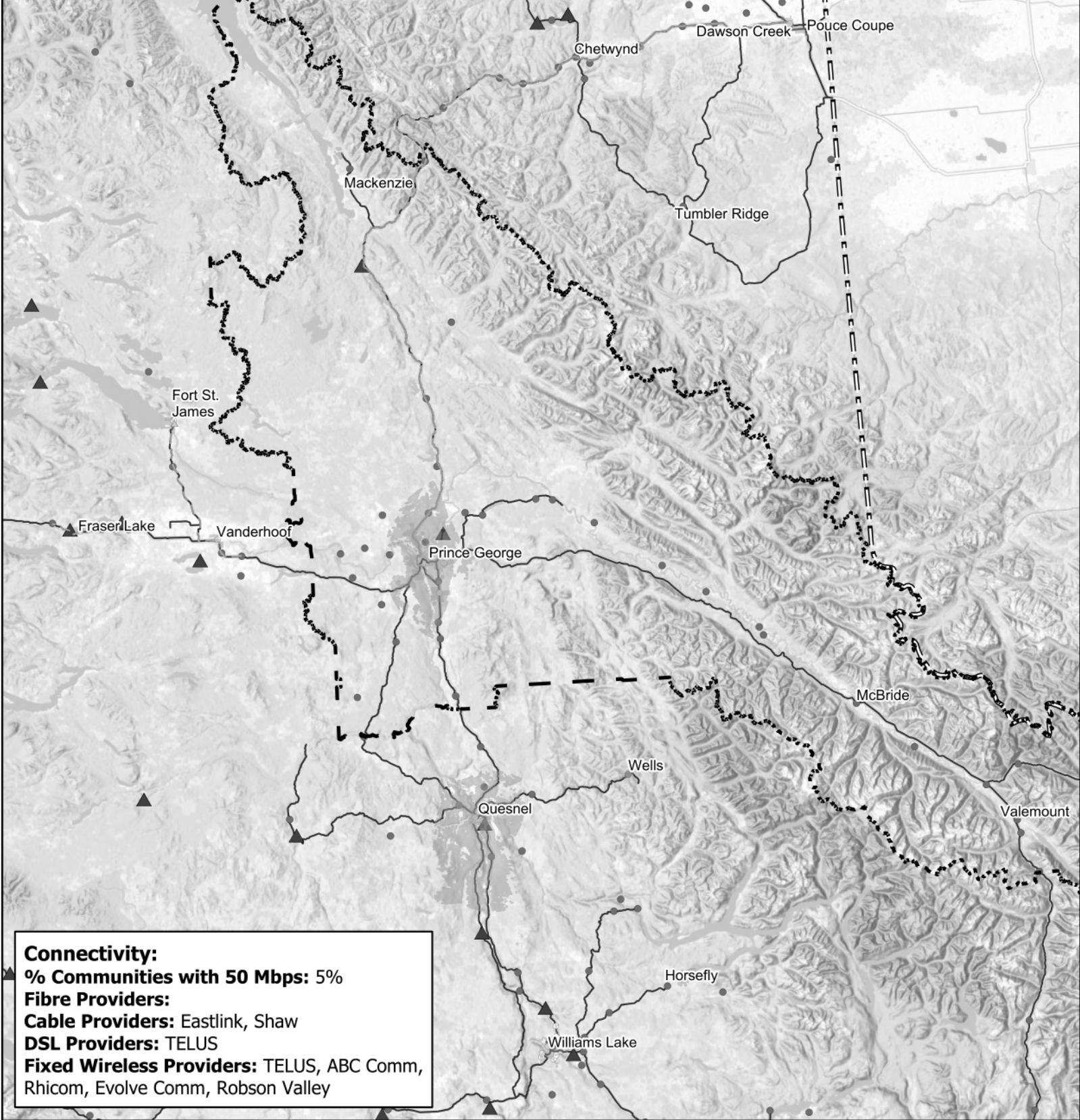
- Population: 1606, households: 807. Median age: 47.
- Internet Service Providers:
 - Mascon Cable (cable)
 - YourLink Inc (cable)
 - TELUS (digital subscriber line)
 - TELUS (fixed wireless)

Region:

- Central Kootenay Regional District
- Population 59,517, households 30,726.
- Municipalities: Castlegar, Crenston, Kaslo, Nakusp, Nelson, New Denver, Salmo, Silverton, Slocan

Projects Underway:

- Columbia Basin Broadband Corporation, Slocan Valley Fibre Build \$7,204,000
Total, Connecting BC Funding = \$3,378,00



Legend

- Community without 50 Mbps
- Community with 50 Mbps
- ▲ First Nations Primary Reserve without 50 Mbps
- △ First Nations Primary Reserve with 50 Mbps
- 50/10 Mbps Coverage
- ▭ Regional District
- Pending Projects



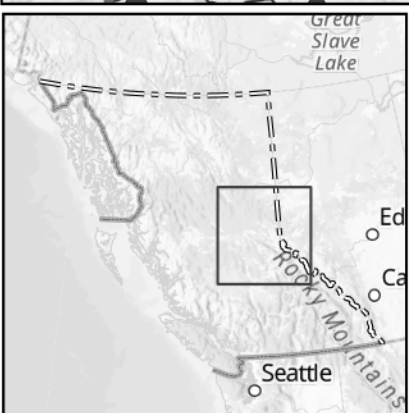
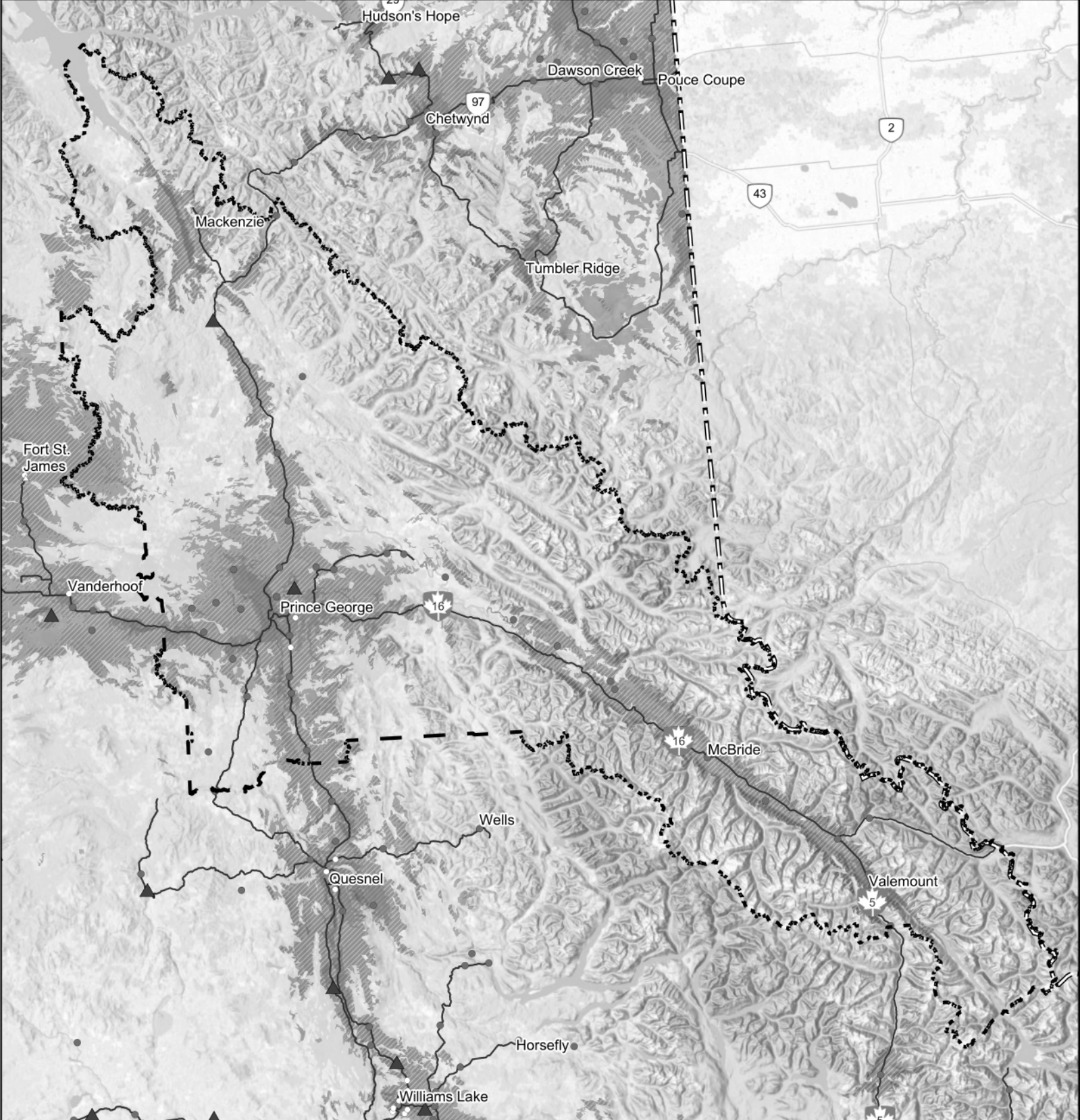
BRITISH COLUMBIA



Ministry of
Citizens' Services

UBCM 2019

Regional District of Fraser-Fort George
Meeting # 301
ATT 1 Internet Coverage
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Legend

- Community without 50 Mbps
- Community with 50 Mbps
- ▲ First Nations Primary Reserve without 50 Mbps
- △ First Nations Primary Reserve with 50 Mbps
- TELUS CELLULAR
- ROGERS CELLULAR
- Regional District



UBCM 2019

Regional District of Fraser-Fort George
Meeting # 301
ATT 2 Cellular Coverage

2019 UBCM Advice to Minister Sims

Municipality: **Regional District of Fraser-Fort George**
Council Attendees: **Allan Frederick, Director (Village of McBride); Art Kaehn, Director Electoral Area E; Bill Empey, Director Electoral Area D; Dannielle Alan, Director Electoral Area H; Jim Martin, CAO; Joan Atkinson, Director (District of Mackenzie); Kevin Dunphy, Director Electoral Area F; Kyle Sampson, Director (City of Prince George); Lara Beckett, Director Electoral Area C; Lyn Hall, Director (City of Prince George); Murry Krause, Director (City of Prince George); Owen Torgerson, Director (Village of Valemount); Pat Crook, Director Electoral Area G; Terry McConnachie, Director (City of Prince George); Warren Wilson, Director Electoral Area A**

MLA: **Shirley Bond, Prince George-Valemount, BC Liberal
Mike Morris, Prince George-Mackenzie, BC Liberal**

Meeting Date: **Wednesday, September 25, 2019**
Meeting Time: **3:40 pm – 4:00 pm**
Location: **Meeting Room 6, VCC East**

Topics: **An opportunity to discuss cellular and broadband connectivity in the region and the role that the regional district should play in increasing services.**

- No UBCM meeting was held last year.

Advice and Recommended Response:

Background

- There have been issues raised around lack of diversity of connectivity in the area.
- Prince George to Valemont is currently served by TELUS and has been identified by Network BC as a corridor that requires additional connectivity.
- The Regional District has benefited from the Northern Capital and Planning grant for \$4,182,000 which can be used for the expansion of broadband and cellular.
- There are a number of mill closures that impact communities in the region.
 - There is a coordinated provincial support team in response to the mill closures that is being led by FLNRORD ministry.
 - Impacted Communities in the Region:
 - Mackenzie and Bear Lake.

Response

- The Regional District will benefit from recent connectivity announcements that the Connecting British Columbia program helped fund:
 - Shaw transport fibre project from Prince George to Dawson Creek.
 - ABC Communications LTE last-mile project to upgrade fixed wireless.
- Highlight the importance of developing a regional connectivity plan and working with internet service providers (ISPs) to identify priority areas where the region believes more connectivity is required.
- The region should be working with individual communities to develop a connectivity plan. One of which is the Village of McBride, which has also arranged a meeting at UBCM 2019.
- Future connectivity funding opportunities are available, and they will require a coordinated effort from local, provincial and federal government:
 - Connecting British Columbia program. Funding is available now and an additional \$50 million will be announced soon.
 - Other funding sources:
 - Infrastructure Canada's Investing in Canada fund.
 - CRTC \$750M Broadband Fund.
 - Northern Capital and Planning Grant.
 - Anticipated new broadband fund from ISED to be announced soon.

Attachments:

- ATT 1 – MAP – Internet Coverage – Regional District of Fraser-Fort George
- ATT 2 – MAP – Cellular Coverage – Regional District of Fraser-Fort George

Region Profile:

- Highway 16 provides east-west links through the Fraser Fort-George region. Anchored by Prince George, the region is largely industry based with many logging, mining, and energy industries in the area.
- Primary Industries: Construction, Health, Agriculture, Forestry.

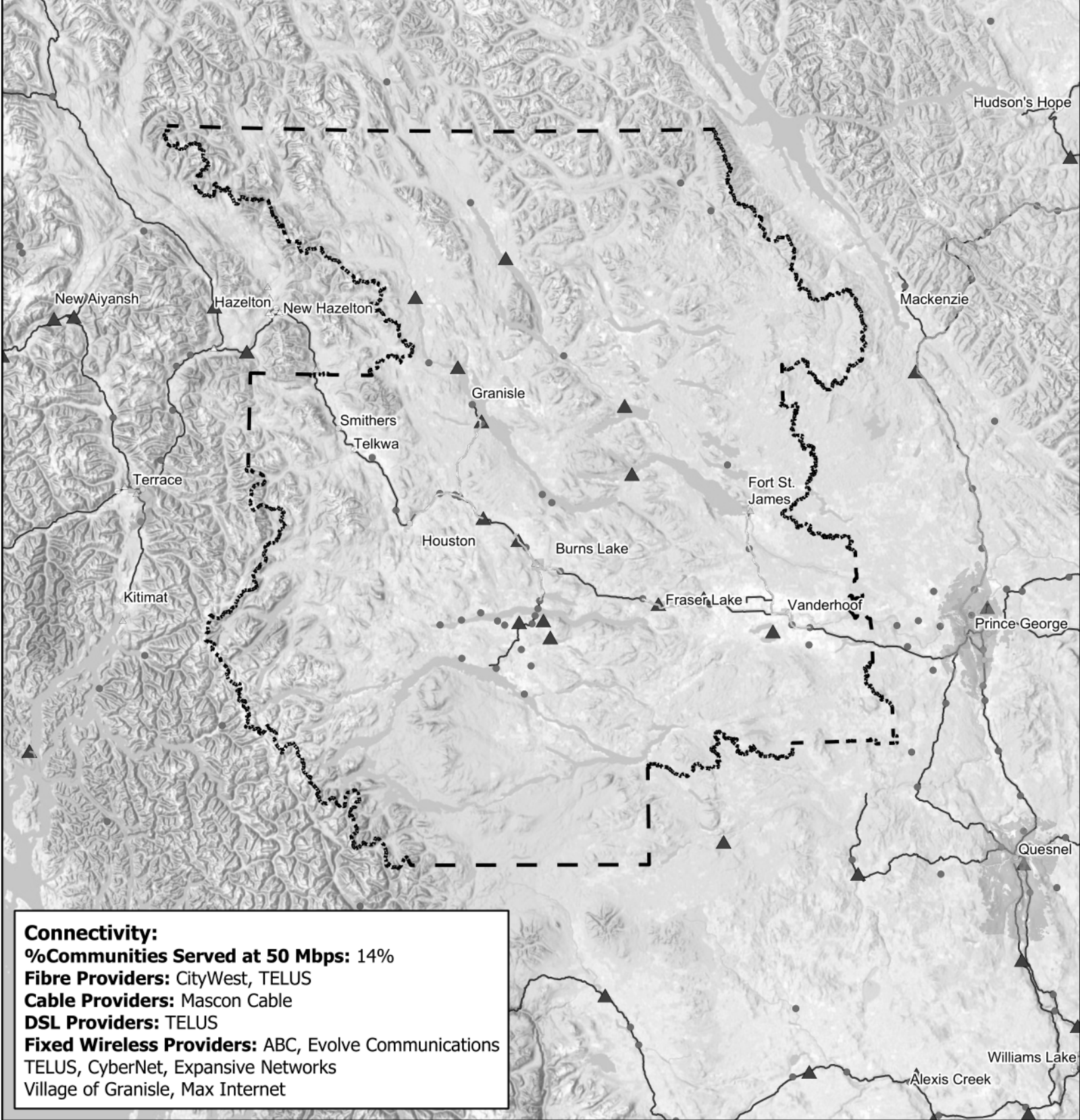
Region Data:

- Population: 94,506, households: 41,666, Median age: 42.
- Municipalities: Prince George, Mackenzie, McBride, Valemount
- Internet Speeds: Of the 43 communities in the region, only 2 (5%) have access to 50 Mbps.

Projects Underway:

- Prince George to Dawson Creek Fibre build: Total Cost = \$19,261,648, Connecting BC funding = \$7,000,000 to Shaw Communications.

- Regional LTE Deployment: Total Cost = \$596,812, Connecting British Columbia funding awarded = \$298,406 to ABC Communications
 - Benefiting these communities: rural areas of 122 Mile House, Lac La Hache, Lone Butte, Osoyoos, and Bouchie Lake, Cherryville, Horsefly, Mackenzie, Quesnel, Salmon Valley, Ten Mile Lake, and Lakelse Lake.



Connectivity:

%Communities Served at 50 Mbps: 14%

Fibre Providers: CityWest, TELUS

Cable Providers: Mascon Cable

DSL Providers: TELUS

Fixed Wireless Providers: ABC, Evolve Communications

TELUS, CyberNet, Expansive Networks

Village of Granisle, Max Internet

Legend

- Community without 50 Mbps
- Community with 50 Mbps
- ▲ First Nations Primary Reserve without 50 Mbps
- △ First Nations Primary Reserve with 50 Mbps
- 50/10 Mbps Coverage
- Regional District Boundary
- - - Pending Projects

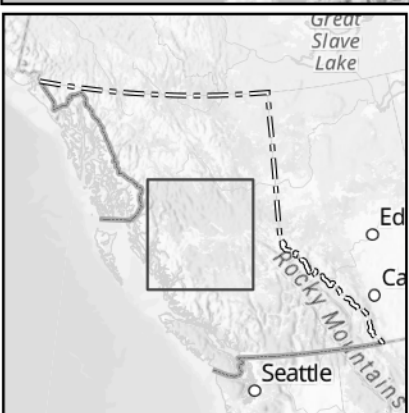
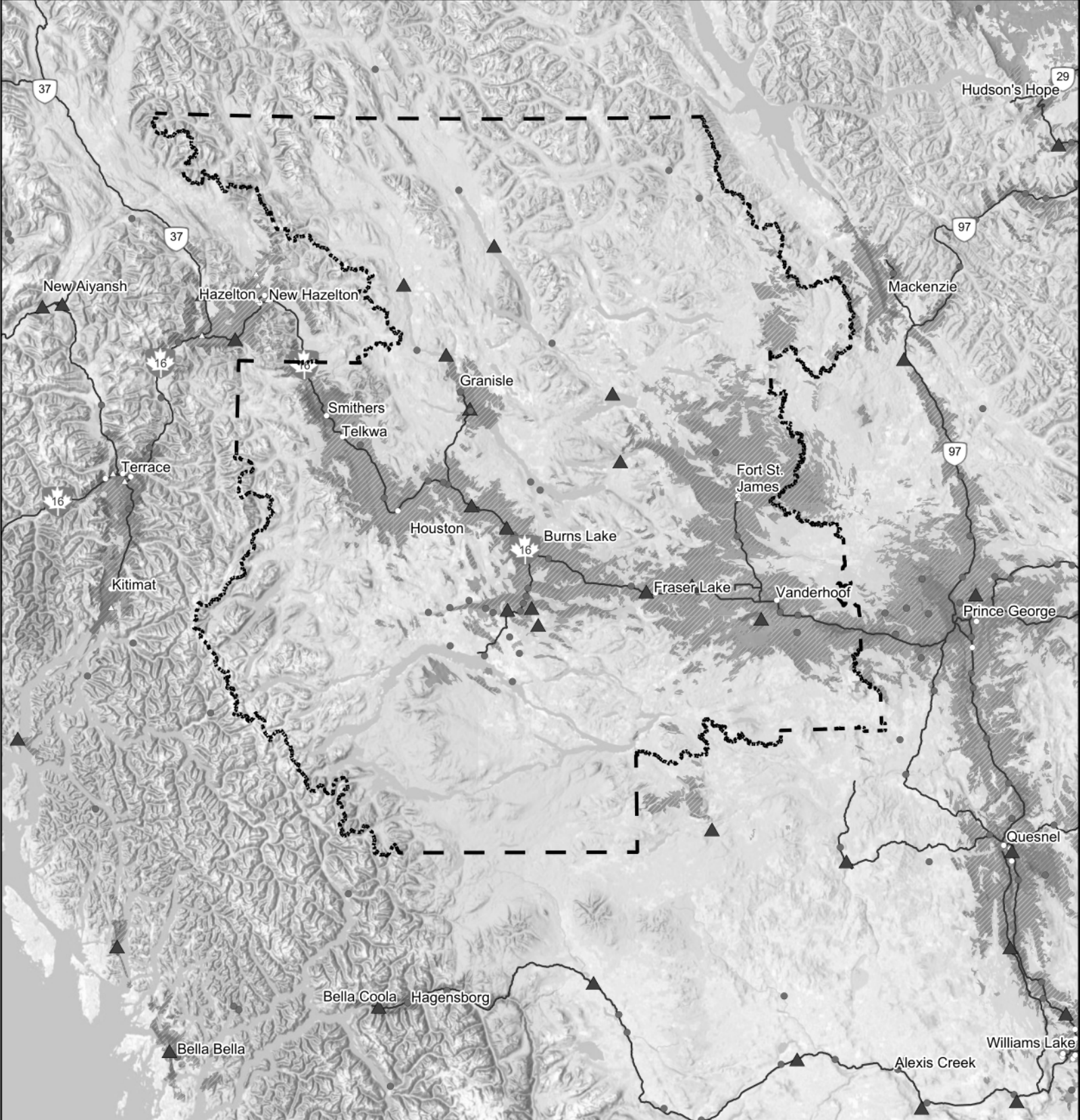


Ministry of
Citizens' Services

UBCM 2019

Regional District of Bulkley Nechako
Meeting # 391

ATT 1 Internet Coverage



Legend

- Community without 50 Mbps
- Community with 50 Mbps
- ▲ First Nations Primary Reserve without 50 Mbps
- △ First Nations Primary Reserve with 50 Mbps
- TELUS CELLULAR
- ROGERS CELLULAR
- Regional District Boundary



UBCM 2019

Regional District of Bulkley Necharo
 Meeting # 391
 ATT 2 Cellular Coverage
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2019 UBCM Advice to Minister Sims

Municipality: **Regional District of Bulkley-Nechako – TWO TOPICS**
Council Attendees: **Gerry Thiessen, Chair; Bev Playfair, Director; Brad Layton, Director; Clint Lambert, Director; Dolores Funk, Director; Jerry Petersen, Director; Kim Watt-Senner, Director; Linda McGuire, Director; Mark Fisher, Director; Mark Parker, Vice Chair/Director; Michael Riis-Christianson, Director; Rob Newell, Director; Shane Brien, Director; Taylor Bachrach, Director; Tom Greenaway, Director; Cheryl Anderson, Manager of Administrative Services; Curtis Helgesen, CAO;**

MLA: **Honourable John Rustad, Nechako Lakes, BC Liberal.
Honourable Doug Donaldson, Stikine, BC NDP.**

Meeting Date: **Wednesday, September 25, 2019**
Meeting Time: **4:00 pm – 4:20 pm**
Location: **Meeting Room 6, VCC East**

Topics: **Topic 1 – Financial support and endorsement of the Regional Districts broadband study in preparation for the CRTC broadband fund.
Topic 2 – Expanding cellular service availability within the Regional District.**

Note on last year's meeting and any follow-up that was done on the issue(s) discussed:

- Minister met with regional representatives at UBCM 2017 to discuss similar issues.

Advice and Recommended Response:

Background

- The regional district is one of 13 regional districts that will benefit from Connected Coast.
- The Regional District has recently completed a connectivity plan.
- The Regional District has benefited from the Northern Capital and Planning grant for \$5,800,000 which can be used for the expansion of broadband and cellular.

Topic 1**Response**

- Congratulate the Regional District on completing their connectivity plan.
- Congratulate the recently successful applications to the Connecting British Columbia Program.
 - CityWest Connected Bulkley Nechako Fibre Project. Federally led CTI project approved but the Contribution Agreement has not been signed.
 - CityWest South Hazelton Last-Mile Project. Connecting British Columbia project recently approved, but not started yet.
- Encourage the Regional District to submit an application to the Connecting British Columbia program for broadband connectivity projects in coordination with the CRTC Broadband fund.
- Explore funding opportunities which will require a coordinated effort from local, provincial and federal government:
 - Connecting British Columbia program. Funding is available now and an additional \$50 million will be announced soon.
 - Other funding sources:
 - Infrastructure Canada's Investing in Canada fund.
 - CRTC \$750M Broadband Fund.
 - Northern Capital and Planning Grant.
 - Anticipated new broadband fund from ISED to be announced soon.

Topic 2**Response**

- Lack of cellular coverage along highways is a national issue, but progress is being made.
- My ministry is working with other provinces, territories, and federal government to develop a costing model to better determine solutions to address this need at a national level.
- Since our meeting last year, the CRTC has announced their Broadband Fund of \$750 million for connectivity projects that includes cellular along highways.
- The Connecting British Columbia program is considering future funding that could support cellular builds.

Attachments:

- ATT 1 – MAP – Internet Coverage – Regional District of Bulkley Nechako
- ATT 2 – MAP – Cellular Coverage – Regional District of Bulkley Nechako

Region Profile:

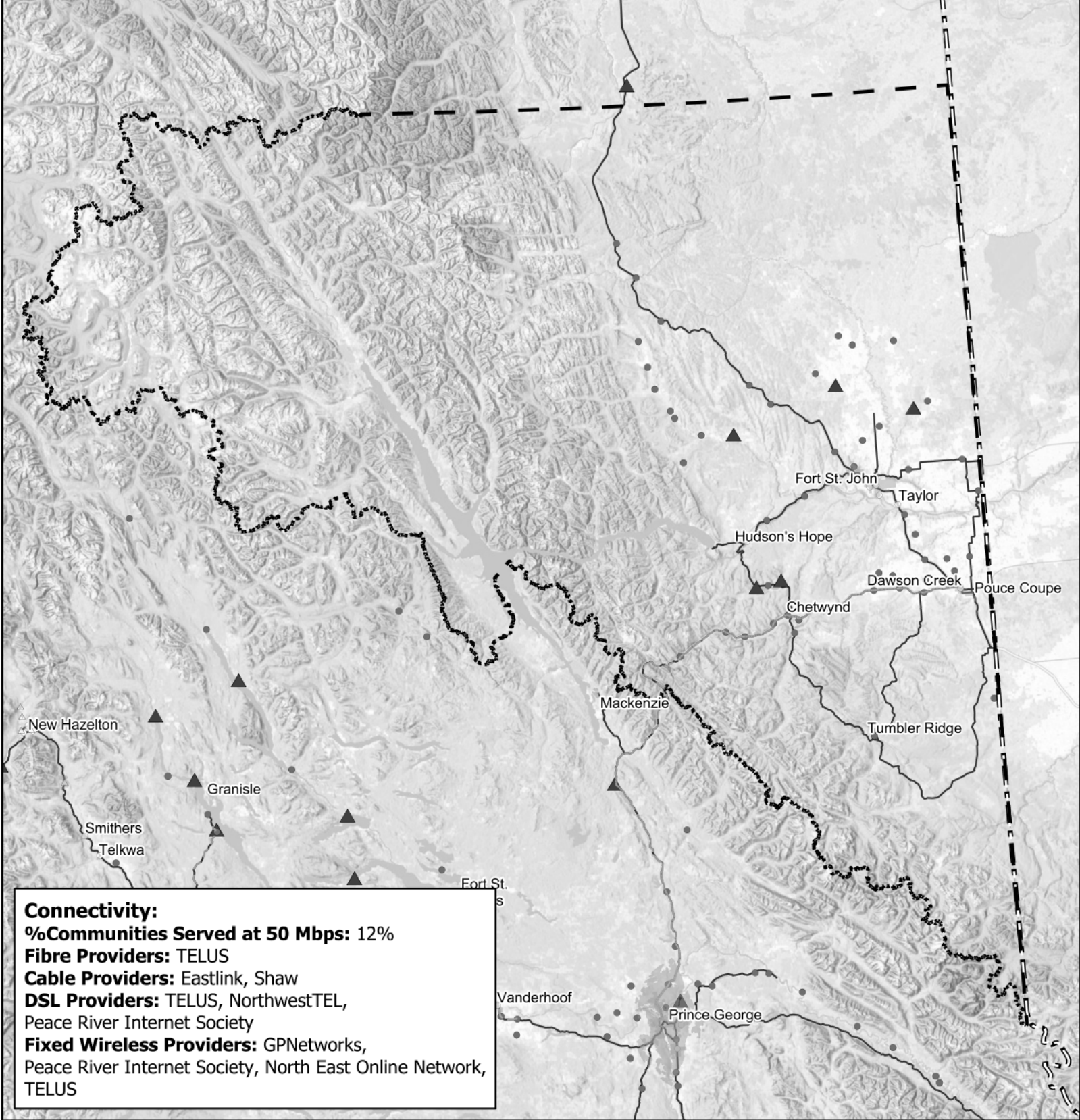
- The Nechako region is the second largest economic development region and is centrally located between Prince George and Prince Rupert. Boasting of a connected transportation and communication network, prosperous forestry, mining, agriculture, and tourism industries and extensive year-round recreational opportunities for residents. The local government forecasts an annual employment growth rate of 1.5 percent in the Nechako and North Coast regions to 2022.
- Primary Industries: Agriculture, forestry and retail trade.

Region Data:

- Population: 37,856; households 17,536.
- Municipalities: Burns Lake, Fort St. James, Fraser Lake, Granisle, Houston, Smithers Telkwa and Vanderhoof.
- Internet Speeds: Of the 70 communities in the region, only 10 (14%) have access to 50 Mbps.

Projects Underway:

- Connected Bulkley Nechako: Total Cost = \$8,054,455, Connecting BC funding = \$1,934,709 awarded to City West.



Connectivity:
%Communities Served at 50 Mbps: 12%
Fibre Providers: TELUS
Cable Providers: Eastlink, Shaw
DSL Providers: TELUS, NorthwestTEL, Peace River Internet Society
Fixed Wireless Providers: GPNetworks, Peace River Internet Society, North East Online Network, TELUS



Legend

- Community without 50 Mbps
- Community with 50 Mbps
- ▲ First Nations Primary Reserve without 50 Mbps
- △ First Nations Primary Reserve with 50 Mbps
- 50/10 Mbps Coverage
- Regional Districts
- - - Pending Projects

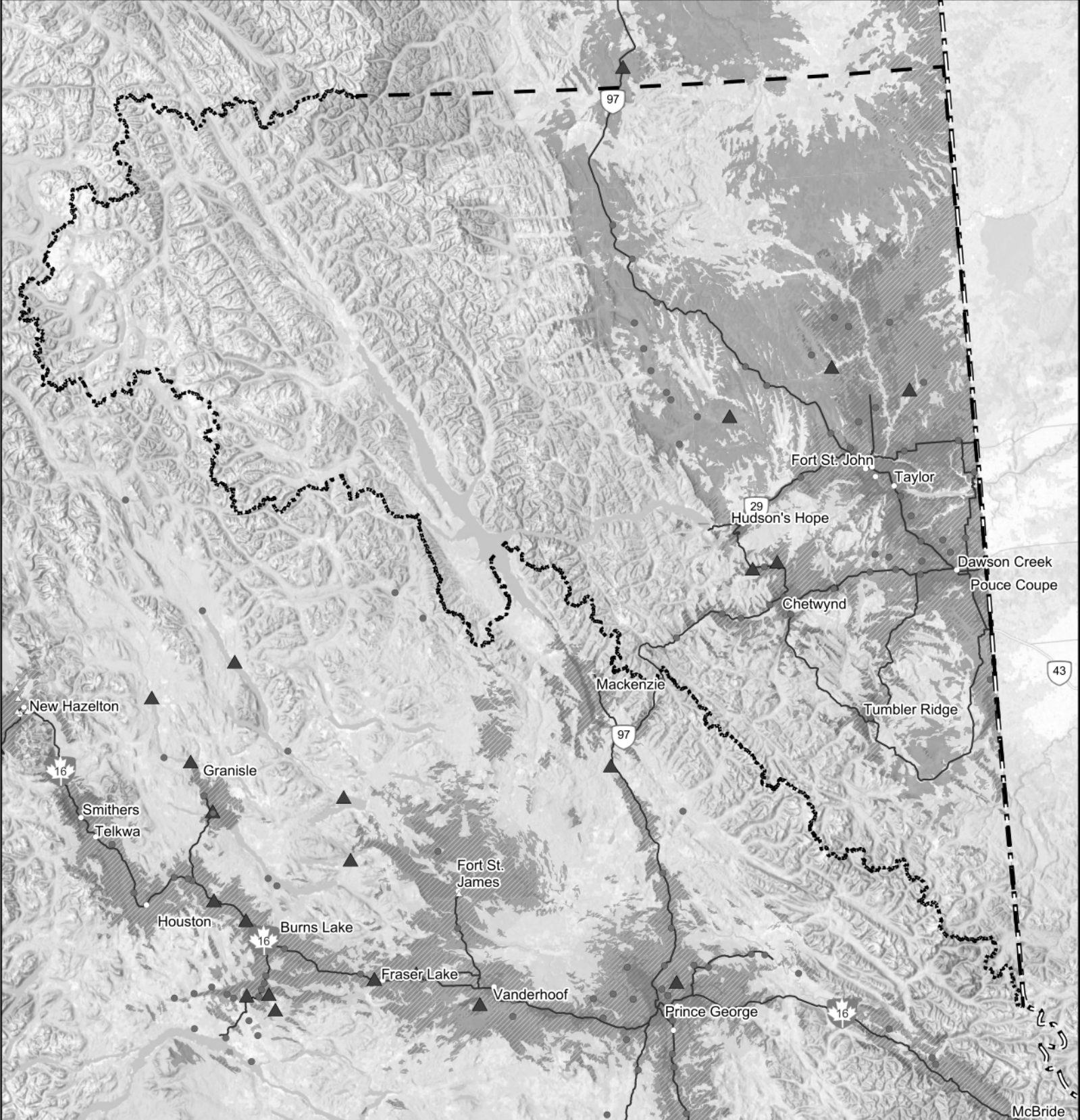


BRITISH COLUMBIA

Ministry of
Citizens' Services

UBCM 2019

Regional District of Peace River
Meeting # 531
ATT 1 Internet Coverage
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Legend

- Community without 50 Mbps
- Community with 50 Mbps
- ▲ First Nations Primary Reserve without 50 Mbps
- △ First Nations Primary Reserve with 50 Mbps
- TELUS CELLULAR
- ROGERS CELLULAR
- ▬ Regional Districts



UBCM 2019

Regional District of Peace River
Meeting # 531
ATT 2 Cellular Coverage
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2019 UBCM Advice to Minister Sims

Municipality: Peace River Regional District

Council Attendees: Allen Courtoreille, Director; Brad Sperling, Chair; Crystal Brown, Electoral Area Manager; Dale Bumstead, Director; Dan Rose, Director; Dave Heiberg, Director; Karen Goodings, Director; Keith Bertrand, Director; Leonard Hiebert, Director; Lori Ackerman, Director; Lorraine Michetti, Director; Rob Fraser, Director; Shawn Dahlen, Chief Administrative Officer; Tony Zabinsky, Director

MLA: Dan Davies, Peace River North, Liberal
Mike Bernier, Peace River South, Liberal

Meeting Date: Wednesday, September 25, 2019

Meeting Time: 4:20 pm – 4:40 pm

Location: Meeting Room 6, VCC East

Topics: **That the Provincial Government support improvement of connectivity to small and rural communities by ensuring that local providers are investing in and maintaining local land lines, mobility towers, and broadband services.**

Note on last year's meeting and any follow-up that was done on the issue(s) discussed:

- No previous UBCM meetings with the minister.

Advice and Recommended Response:

Background

- Shaw Prince George to Dawson Creek fibre project will bring transport fibre along Highway 97 and provide the necessary infrastructure to support last-mile.
- Peace River Internet Society (PRIS) is a not-for profit Internet Service Provider (ISP) that operates in the region and provides services to residents. They recently submitted an application to the Connecting British Columbia program for Tumbler Ridge but withdrew their application.
- The region is mainly served by TELUS and NorthwTel. In many of these communities outside major centres, they do not have the last-mile infrastructure to support 50 Mbps.
- Other than PRIS, we have not received applications to the Connecting British Columbia program for connectivity funding.

Response

- Telecommunications companies are regulated federally by the CRTC and therefore, the Province cannot compel service providers and other levels of government to expand services.
- The expansion of connectivity is supported through funding from local, provincial and federal governments:
 - Connecting British Columbia program. Funding is available now and an additional \$50 million will be announced soon.
 - Other funding sources:
 - Infrastructure Canada's Investing in Canada fund.
 - CRTC \$750M Broadband Fund.
 - Northern Capital and Planning Grant.
 - Anticipated new broadband fund from ISED to be announced soon.
- Encourage the District to continue to work with service providers to identify solutions and support their application to funding programs through a connectivity plan.

Attachments:

- ATT 1 – MAP – Internet Coverage – Peace River Regional District
- ATT 2 – MAP – Cellular Coverage – Peace River Regional District

Regional Profile:

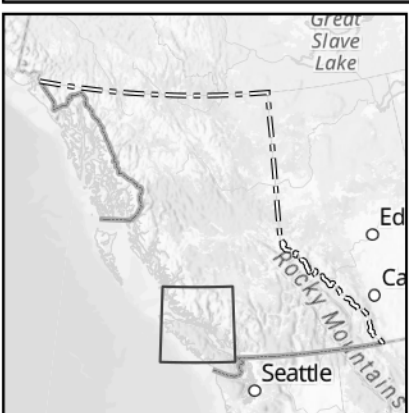
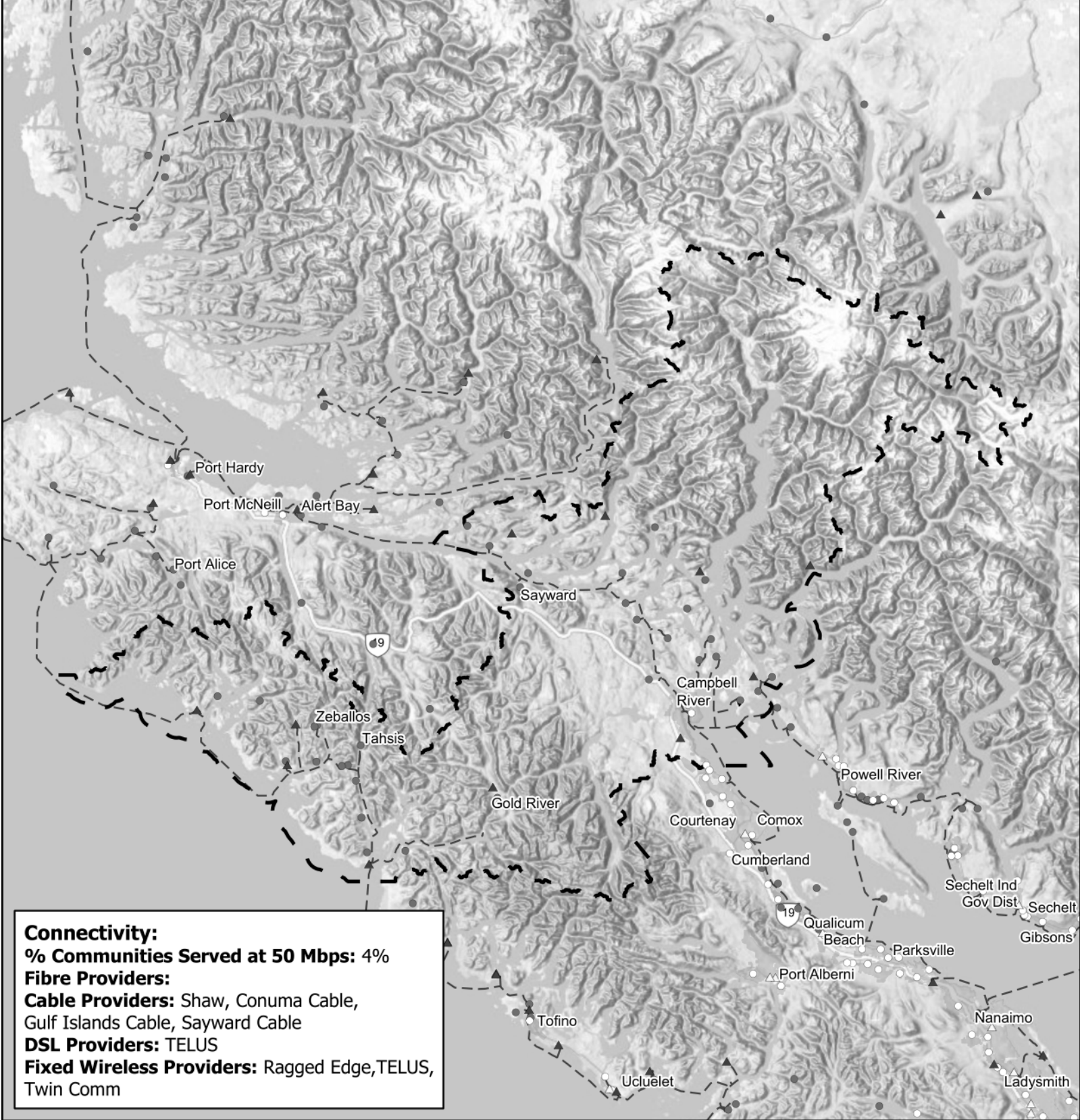
- The Peace River Regional District is a regional district in northeastern British Columbia covering 120,000 square kilometers and seven incorporated municipalities and four rural electoral areas. Generally, the PRRD is a resourced based region with some recreational activities nearby
- Primary Industries: Construction, mining, oil and gas extraction, and retail sales.

Regional Data:

- Population: 62,942; households: 24,260. Median age: 34.
- Municipalities: Chetwynd, Dawson Creek, Fort St. John, Hudson's Hope, Pouce Cou, Taylor, Tumbler Ridge
- Internet Speeds: Of the 65 communities in the region, only 8 (12%) have access to internet speeds of a minimum of 50 Mbps


Projects Underway:

- Prince George to Dawson Creek fibre build: Total Cost = \$18,998,548, Connecting BC funding awarded = \$7,083,815 to Shaw Communications.



Legend

- Community without 50 Mbps
- Community with 50 Mbps
- △ Rural First Nations Reserve with 50 Mbps
- ▲ Rural First Nations Reserve without 50 Mbps
- 50/10 Mbps Coverage
- Pending Projects
- ▬ Regional District Boundary

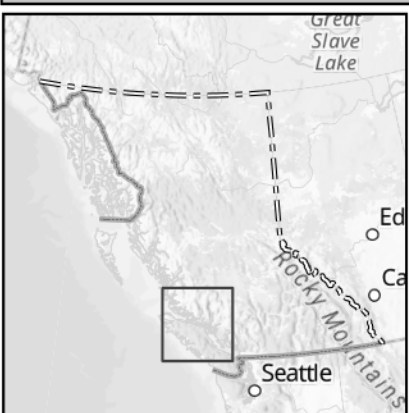
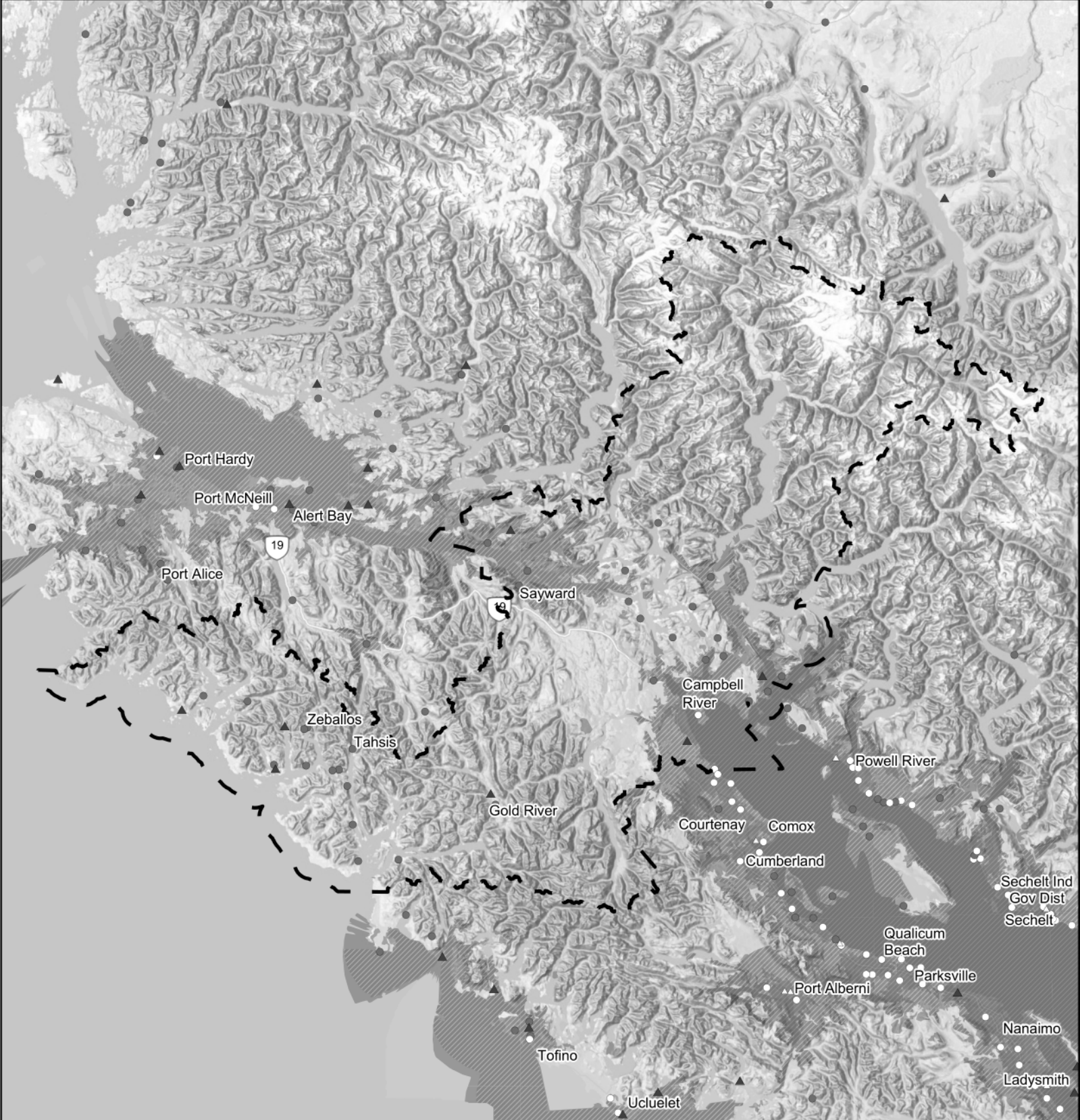


BRITISH COLUMBIA
Ministry of
Citizens' Services

UBCM 2019

Strathcona Regional District
Meeting # 590
ATT 1 Internet Coverage

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Legend

- Community without 50 Mbps
- Community with 50 Mbps
- ▲ First Nations Primary Reserve without 50 Mbps
- △ First Nations Primary Reserve with 50 Mbps
- TELUS CELLULAR
- ROGERS CELLULAR
- Regional District Boundary



Ministry of
Citizens' Services

UBCM 2019

Strathcona Regional District
Meeting # 590
ATT 2 Cellular Coverage
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2019 UBCM Advice to Minister Sims

Municipality: **Strathcona Regional District**
Council Attendees: **Dave Leitch, Chief Administrative Officer; Michele Babchuk, Chair; Victoria Smith, Senior Manager Strategic Initiatives**

MLA: **Honourable Claire Trevena, North Island, BC NDP**

Meeting Date: **Wednesday, September 25, 2019**

Meeting Time: **9:00 am – 9:20 am**

Location: **Suite 667 - 999 Canada Place**

Topics: **That the Minister be made aware of (i) appreciation for Network BC (ii) progress on Connected Coast and the potential to collaborate on communications and (iii) the need for timely approvals and support for the project.**

Note on last year's meeting and any follow-up that was done on the issue(s) discussed:

- Minister met with Strathcona Regional District at UBCM 2017 about their Connected Coast application to the Connect to Innovate program (CTI).

Advice and Recommended Response:

Background

- The Connected Coast project has received conditional approval; the contribution agreements with the Federal Government and NDIT have not been signed as of September 11, 2019.
- Strathcona Regional District (SRD) and CityWest are currently working through contractual details including ownership and operation of the network(s).
- The project will provide the necessary transport infrastructure; a number of communities will require last-mile upgrades in order to receive 50/10 Mbps.
- SRD will likely mention that last-mile funding will be required by all levels of government for the full benefits of the project to be realized.
- SRD and CityWest are currently working through the process to expedite the permitting through FLNRORD and with BC Assessment on tax implications in the future.

Response

- Congratulate the SRD on their success and vision for improved connectivity in the region.
- Acknowledge the work SRD has done with communities and last-mile service providers to understand their requirements.
- In order to support last-mile projects that may be required, funding is available now and an additional \$50 million will be announced soon.
 - Other funding sources to consider:
 - Infrastructure Canada's Investing in Canada fund.
 - CRTC \$750M Broadband Fund.
 - Anticipated new broadband fund from ISED to be announced soon.

Attachments:

- ATT 1 – MAP – Internet Coverage – Strathcona Regional District
- ATT 2 – MAP – Cellular Coverage – Strathcona Regional District

Region Profile:

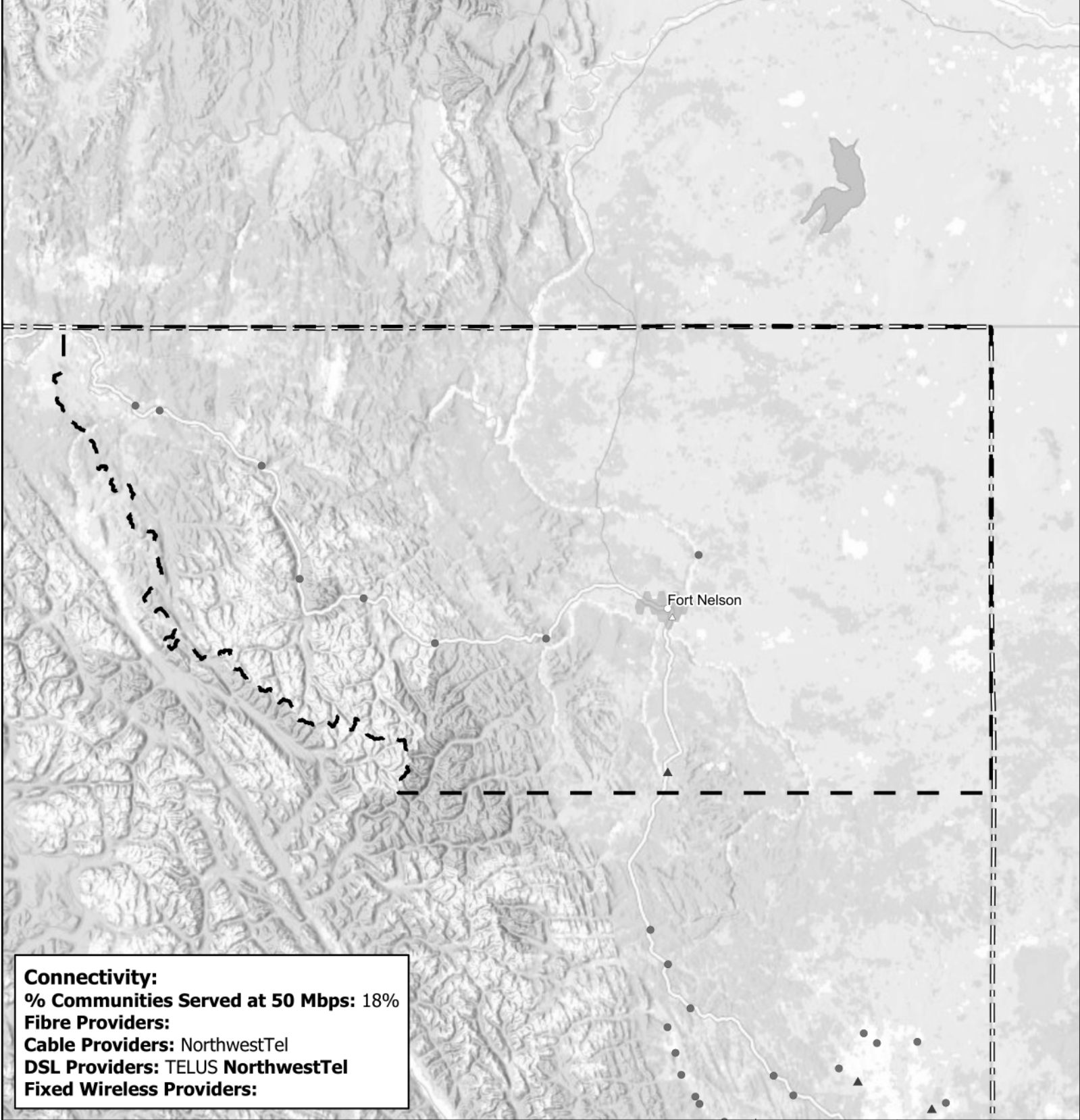
- Located on Vancouver Island with the regional district office in Campbell River. Encompassed in the northern and western portions of the former Regional District of Comox-Strathcona.
- Primary Industries: Healthcare, retail and agriculture.

Region Data:

- Population: 44,583; households 21,660.
- Municipalities: Campbell River, Gold River, Sayward, Tahsis, Zeballos.
- Internet Speeds: Of the 53 communities in the region, only 2 (4%) have access to internet speeds of a minimum of 50 Mbps.

Projects Underway:

- Connected Coast Project: Total Cost (SRD portion) \$32,970,387, CBC funding awarded = \$8,353,483 to Strathcona Regional District



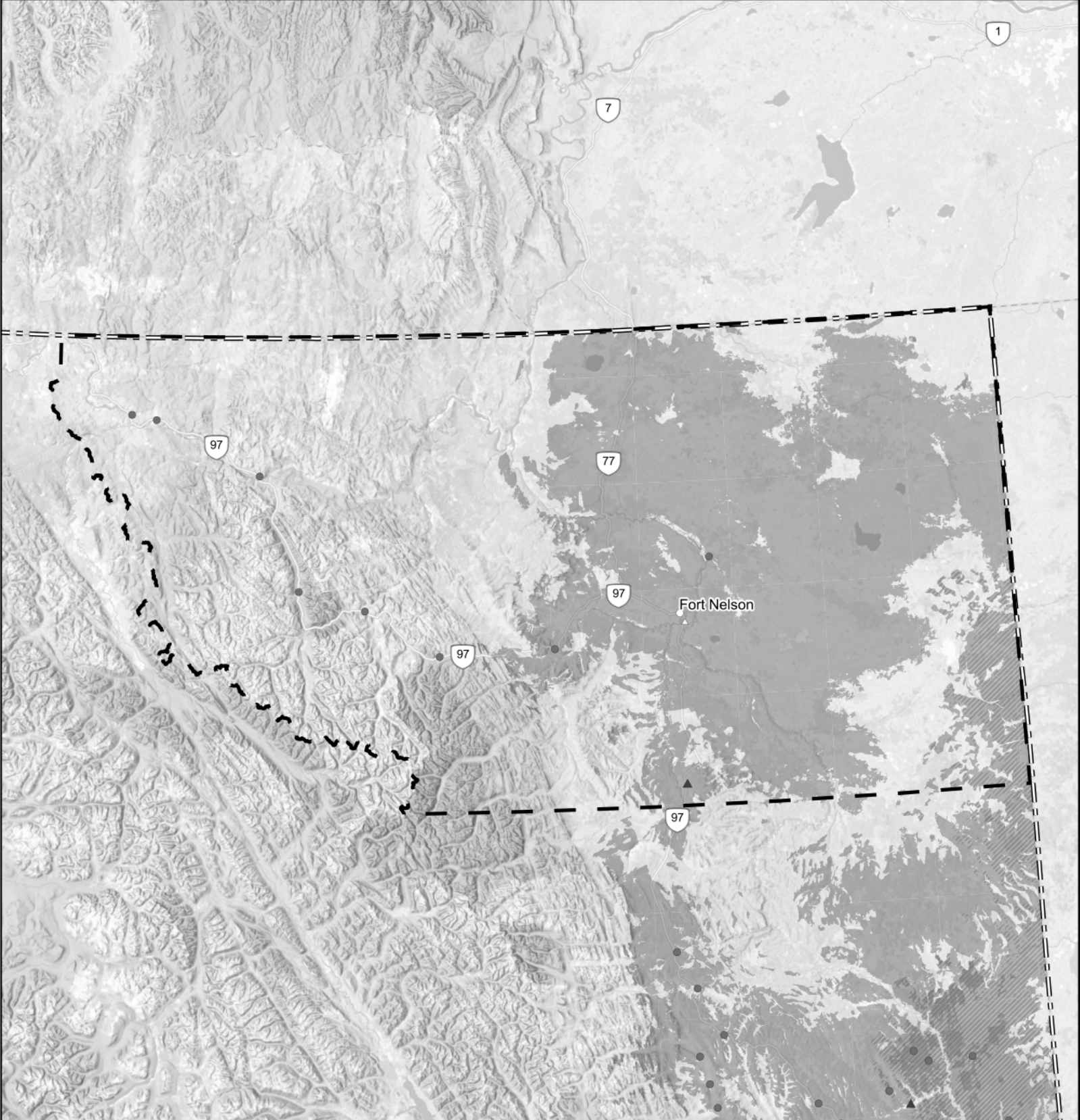
Connectivity:
% Communities Served at 50 Mbps: 18%
Fibre Providers:
Cable Providers: NorthwestTel
DSL Providers: TELUS NorthwestTel
Fixed Wireless Providers:



Legend

- Community without 50 Mbps
- Community with 50 Mbps
- ▲ First Nations Primary Reserve without 50 Mbps
- △ First Nations Primary Reserve with 50 Mbps
- 50/10 Mbps Coverage
- Regional District Boundary





Legend

- Community without 50 Mbps
- Community with 50 Mbps
- ▲ First Nations Primary Reserve without 50 Mbps
- △ First Nations Primary Reserve with 50 Mbps
- TELUS CELLULAR
- ROGERS CELLULAR
- Regional District Boundary



UBCM 2019
 Regional Municipality of
 Northern Rockies
 Meeting # 609

2019 UBCM Advice to Minister Sims

Municipality: **Regional Municipality of Northern Rockies**
Council Attendees: **Gary Foster, Mayor; Jaylene MacIver, Director of Regional Development and Planning; John Roper, Councillor; Kyle Andrews, Councillor; Laurie Dolan, Councillor; Ross Coupé, Corporate Manager; Danny Soles, Councillor; Todd Penney, Councillor Scott Barry, CAO.**

MLA: **Dan Davies, Peace River North, Liberal
Hon. Doug Donaldson, Stikine, BC NDP**

Meeting Date: **Wednesday, September 25, 2019**
Meeting Time: **1:20 pm – 1:40 pm**
Location: **Meeting Room 6, VCC East**

Topics: **That the Ministry support the Regional Municipality of Northern Rockies efforts to understand and address the challenges to becoming a truly Connected Community, where the gap for residents in accessing communication services exceeds the geographic distances on the map.**

Note on last year's meeting and any follow-up that was done on the issue(s) discussed:

- No previous Minister meeting at previous UBCM conferences.

Advice and Recommended Response:

Background

- The Regional Municipality of Northern Rockies is primarily served by NorthwTel and pricing set by a tariff.
- There has been limited investment by internet service providers in the region due to its remote and challenging terrain.
- Regional Municipality submitted an application to the Connecting British Columbia program for \$15,000 to develop a Connectivity Infrastructure Strategy. The application is currently in review.

Response

- Congratulate the region on their vision of becoming a connected community.
- I understand you have applied for funding to the Connecting British Columbia program and is currently being reviewed by Northern Development Initiative Trust.
- Encourage the Regional Municipality to continue to work with communities and service providers to develop a plan for connectivity.
- Due to the high cost of infrastructure, funding opportunities will require a coordinated effort from local, provincial and federal government:
 - Connecting British Columbia program. Funding is available now and an additional \$50 million intake will be announced soon.
 - Other funding sources to consider:
 - CRTC \$750M Broadband Fund.
 - Anticipated new broadband fund from ISED to be announced soon.
 - Infrastructure Canada's Investing in Canada fund.

Attachments:

- ATT 1 – MAP – Internet Coverage – Regional Municipality of Northern Rockies
- ATT 2 – MAP – Cellular Coverage – Regional Municipality of Northern Rockies

Region Profile:

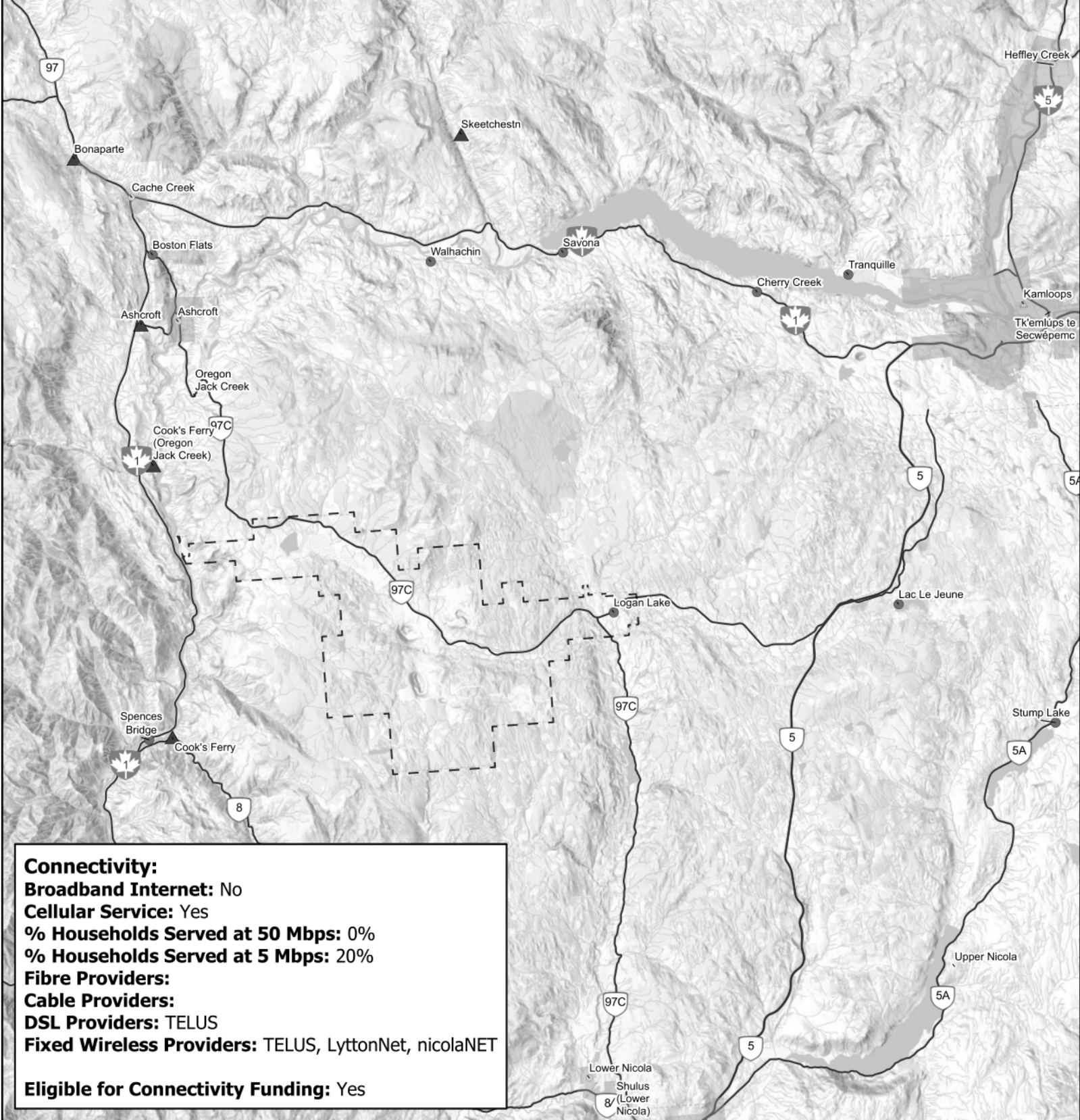
- Located in the northeast corner of B.C. and covers 85,149 square kilometers and covers the former entities of the Town of Fort Nelson and the Northern Rockies Regional District.
- Primary Industries: Mining, oil and gas extraction, construction and retail trade

Region Data:

- Population: 5,393; households 2,185.
- Municipalities: Northern Rockies
- Internet Speeds: Of the 11 communities in the region, only 2 (18%) have access to internet speeds of a minimum of 50 Mbps.

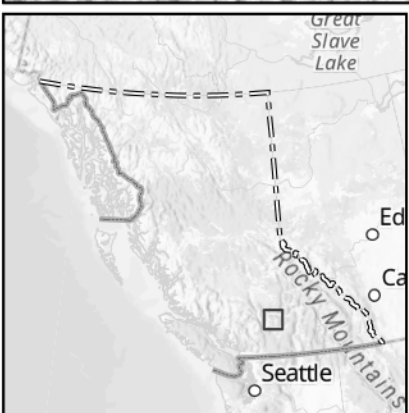
Projects Underway:

- No projects underway.



Connectivity:
Broadband Internet: No
Cellular Service: Yes
% Households Served at 50 Mbps: 0%
% Households Served at 5 Mbps: 20%
Fibre Providers:
Cable Providers:
DSL Providers: TELUS
Fixed Wireless Providers: TELUS, LyttonNet, nicolaNET

Eligible for Connectivity Funding: Yes



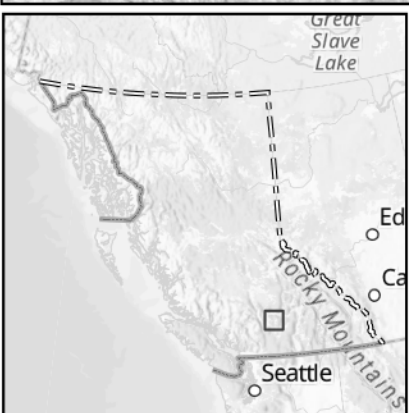
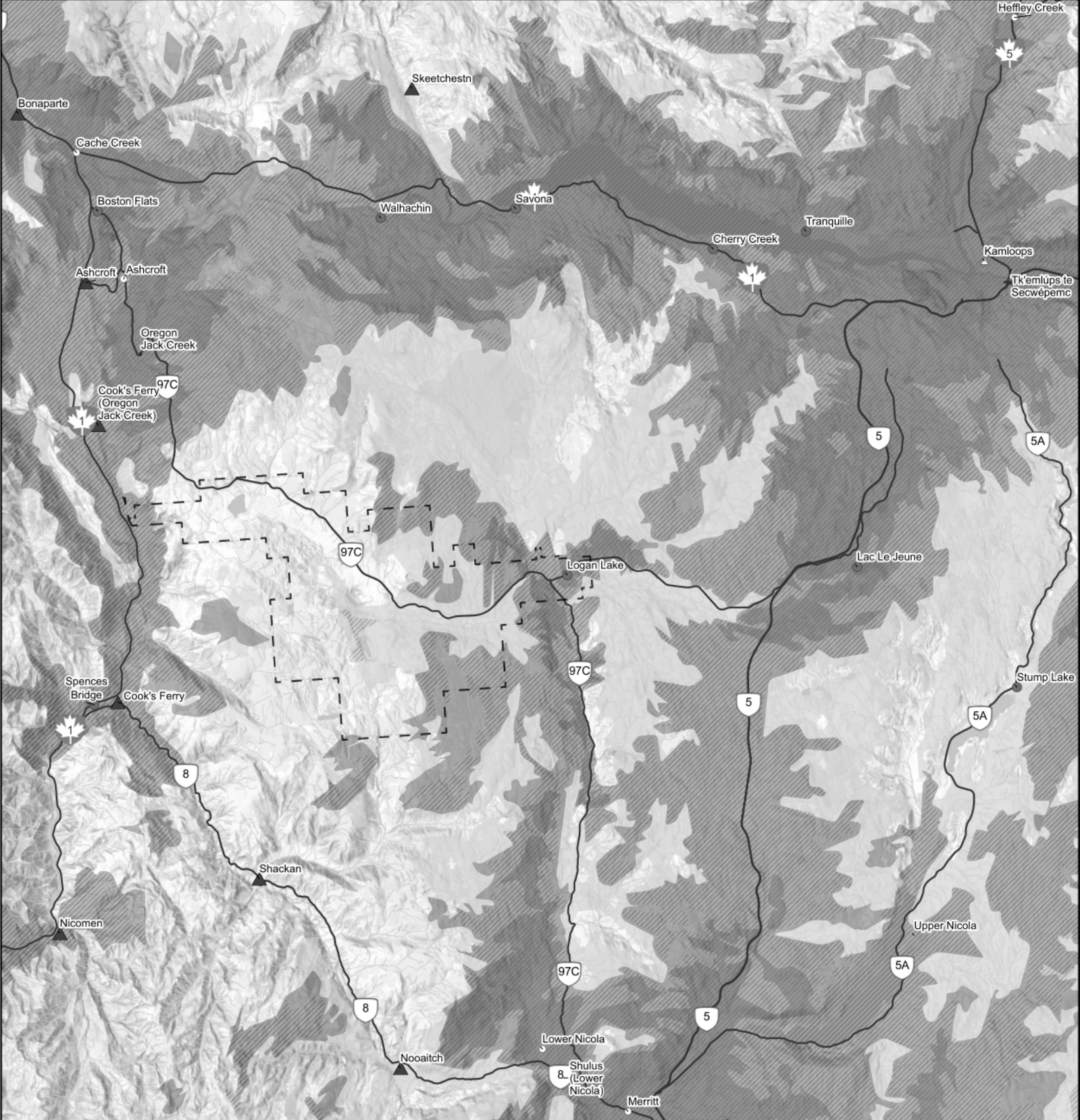
Legend

- Community without 50 Mbps
- Community with 50 Mbps
- ▲ First Nations Primary Reserve without 50 Mbps
- △ First Nations Primary Reserve with 50 Mbps
- 50/10 Mbps Coverage
- - - Municipal Boundary



UBCM 2019

District of Logan Lake
Meeting # 271
ATT 1 Internet Coverage
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Legend

- Community without 50 Mbps
- Community with 50 Mbps
- ▲ First Nations Primary Reserve without 50 Mbps
- △ First Nations Primary Reserve with 50 Mbps
- TELUS CELLULAR
- ROGERS CELLULAR
- [- -] Municipal Boundary



Ministry of
Citizens' Services

UBCM 2019

District of Logan Lake
Meeting # 271
ATT 2 Cellular Coverage
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2019 UBCM Advice to Minister Sims

Municipality: **District of Logan Lake**
Council Attendees: **Robin Smith, Mayor; Al Smith, Councillor; Amber Chong, Councillor; Claire Newman, Councillor; Garry Youd, Councillor; Peter Martell, Councillor; Melisa Miles, DCA; Randy Lambright, CAO**

MLA: Jackie Tegart, Fraser-Nicola, BC Liberal

Meeting Date: Wednesday, September 25, 2019

Meeting Time: 4:40 pm – 5:00 pm

Location: Meeting Room 6, VCC East

Topics: **Need for High Speed Internet: Poor internet service an outstanding concern for the District. Numerous discussions with Telus, Province, Federal Government, have not resulted in improved internet.**

Note on last year's meeting and any follow-up that was done on the issue(s) discussed:

- Minister met with the District at UBCM 2017 about the same issue.
- Minister encouraged the District to work with the Regional District and Internet Service Providers (ISPs) to address the scope of the issue and costs.

Advice and Recommended Response:

Background

- The District has identified there is TELUS fibre in the town, however; last mile cannot be delivered at 50/10 Mbps as TELUS has old outdated Digital Subscriber Line (DSL) in the community.
- There has been no indication of another last-mile provider interested in investing in last-mile infrastructure.
- To date there has been no application to the Connecting British Columbia program for last mile connectivity in Logan Lake.

Response

- Encourage the District to continue to work with service providers and the regional district to identify solutions to address the lack of connectivity.
- The Connecting British Columbia program – Connectivity Infrastructure Plan intake can support regions by providing up to \$15,000 to develop a connectivity plan. Funding is also available for connectivity infrastructure and an additional \$50 million will be announced soon.
- Other funding sources to consider:
 - Infrastructure Canada's Investing in Canada fund.
 - CRTC \$750M Broadband Fund.
 - Anticipated new broadband fund from ISED to be announced soon.

Attachments:

- ATT 1 – MAP – Internet Coverage – District of Logan Lake
- ATT 2 – MAP – Cellular Coverage – District of Logan Lake

Community Profile:

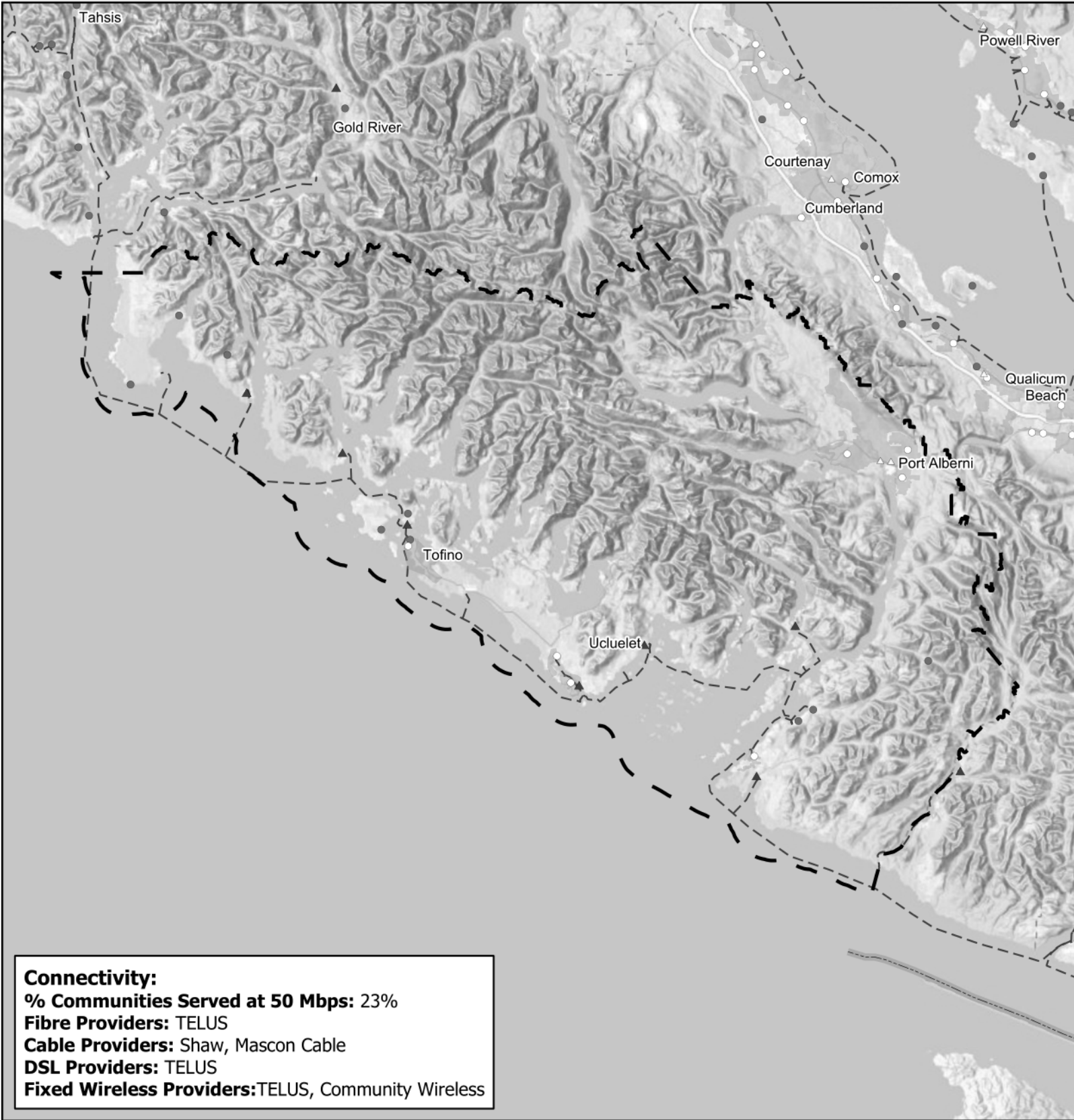
- The District of Logan Lake is located along Highway 97. Generally, a resourced based town with some recreational activities nearby.
- Primary Industries: Construction, forestry, mining

Community Data:

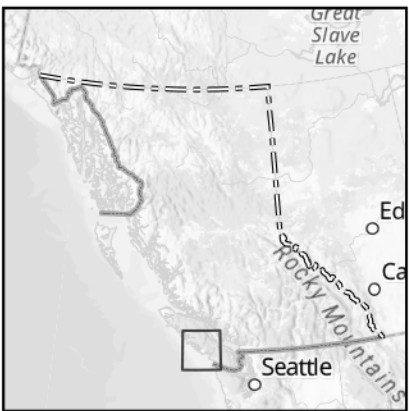
- Population: 1606, households: 807. Median age: 47.
- Internet Service Providers:
 - TELUS (digital subscriber line)
 - TELUS (fixed wireless), LyttonNet (fixed wireless), nicolaNET (fixed wireless)
- Internet Speed: 20% of households in the community have access to 5/1 Mbps

Region Data:

- Thompson-Nicola Regional District
- Population 131,564, households 61,714.
- Municipalities: Ashcroft, Barriere, Cache Creek, Chase, Clearwater, Clinton, Kamloops, Lytton, Merritt, Sun Peaks
- **Projects Underway:** one



Connectivity:
% Communities Served at 50 Mbps: 23%
Fibre Providers: TELUS
Cable Providers: Shaw, Mascon Cable
DSL Providers: TELUS
Fixed Wireless Providers: TELUS, Community Wireless



Legend

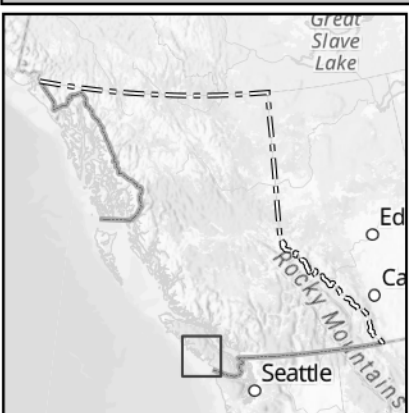
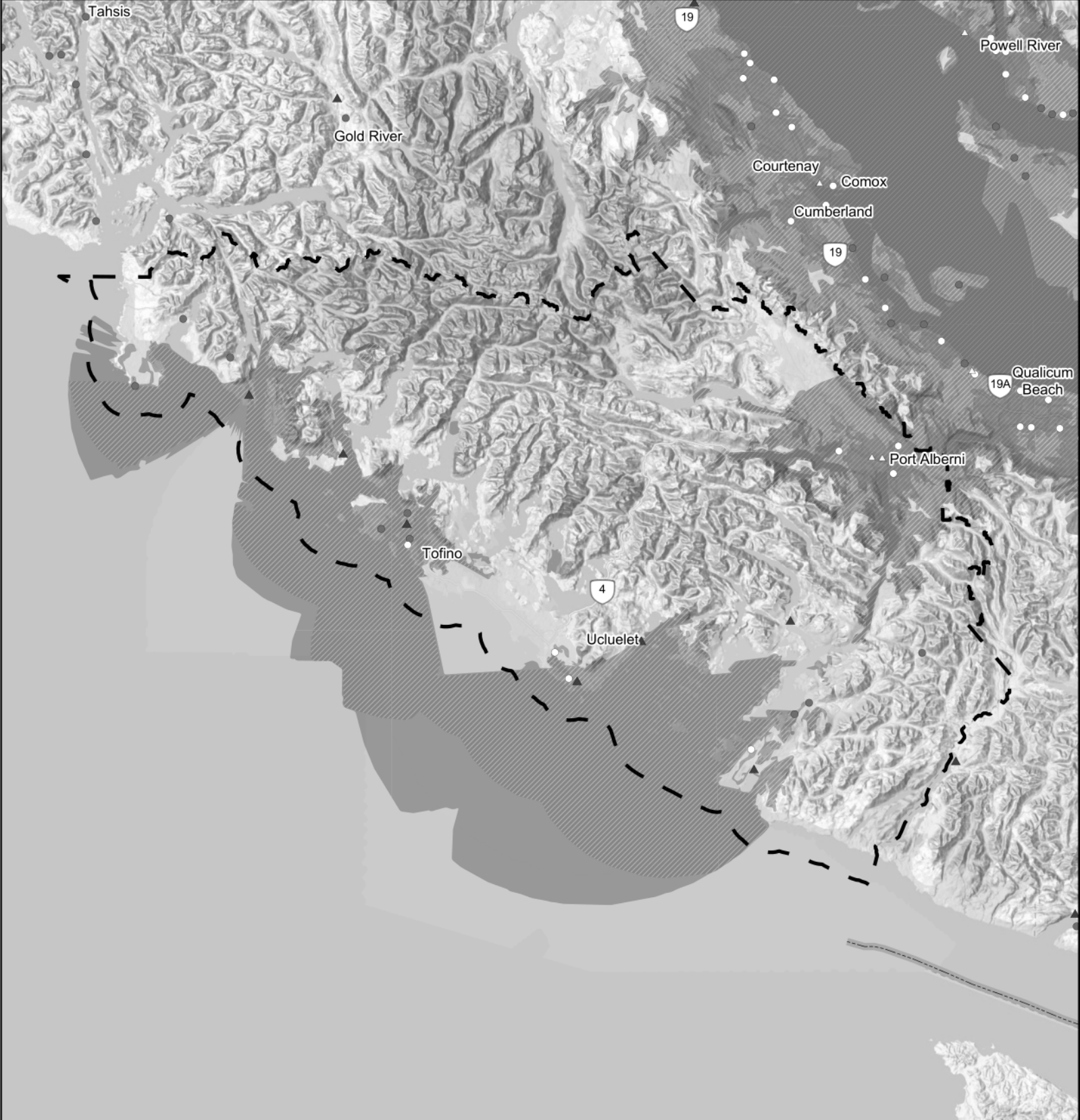
- Community without 50 Mbps
- Community with 50 Mbps
- ▲ First Nations Primary Reserve without 50 Mbps
- △ First Nations Primary Reserve with 50 Mbps
- 50/10 Mbps Coverage
- Pending Projects
- ▬ Regional District of Alberni-Clayoquot



Ministry of
Citizens' Services

UBCM 2019

Regional District of Alberni-Clayoquot
 Meeting # 645
 ATT 1 Internet Coverage
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Legend

- Community without 50 Mbps
- Community with 50 Mbps
- ▲ First Nations Primary Reserve without 50 Mbps
- △ First Nations Primary Reserve with 50 Mbps
- TELUS CELLULAR
- ROGERS CELLULAR
- Regional District Boundary



UBCM 2019

Regional District of Alberni-Clayoquot
Meeting # 645
ATT 2 Cellular Coverage
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2019 UBCM Advice to Minister Sims

Municipality: **Regional District of Alberni-Clayoquot**
Council Attendees: **Josie Osborne, Mayor; Mayco Noel, Mayor; Sharie Minions, Mayor; Bob Beckett, Director; Diane Bodnar, Director; John Jack, Chair; John McNabb, Director; Kel Roberts, Director; Penny Cote, Director; Tanya Shannon, Director; Cindy Solda, Councillor; Wilfred Cootes, Councillor; Kirsten Johnsen, Member of Council; Douglas Holmes, CAO**

MLA: **Honourable Scott Fraser, Mid Island-Pacific Rim, BC NDP**

Meeting Date: **Wednesday, September 25, 2019**

Meeting Time: **3:20 pm – 3:40 pm**

Location: **Meeting Room 6, VCC East**

Topics: **Requesting the Province's support closing cellular gaps in remote communities and along rural highways and oblige service providers in partnerships with all levels of government to close these gaps.**

Note on last year's meeting and any follow-up that was done on the issue(s) discussed:

- No minister meetings at previous UBCM conferences.

Advice and Recommended Response:

Background

- The Alberni-Clayoquot Regional District has initiated a resolution (B72) that will be voted on at the floor of UBCM 2019.
 - The resolution focuses on the need for cellular along highways and rural communities.
- Many areas in the Alberni-Clayoquot region do not have cellular service.
- There have been recent media articles about car accidents along Highway 4 where travelers have been left stranded and unable to call for help.

Response

- Lack of cellular coverage along highways is a national issue.

- Telecommunications companies are regulated federally by the CRTC and therefore, the Province cannot compel service providers and other levels of government to expand services.
- My ministry is working with other provinces, territories, and federal government to develop a costing model to better determine solutions to address this need at a national level.
- The CRTC has announced their Broadband Fund of \$750 million for connectivity projects that includes cellular along highways.
- The Connecting British Columbia program provides funding for transport fibre infrastructure that can facilitate the expansion of cellular along highways.

Attachments:

- ATT 1 – MAP – Internet Coverage – Regional District of Alberni Clayoquot
- ATT 2 – MAP – Cellular Coverage – Regional District of Alberni Clayoquot

Region Profile:

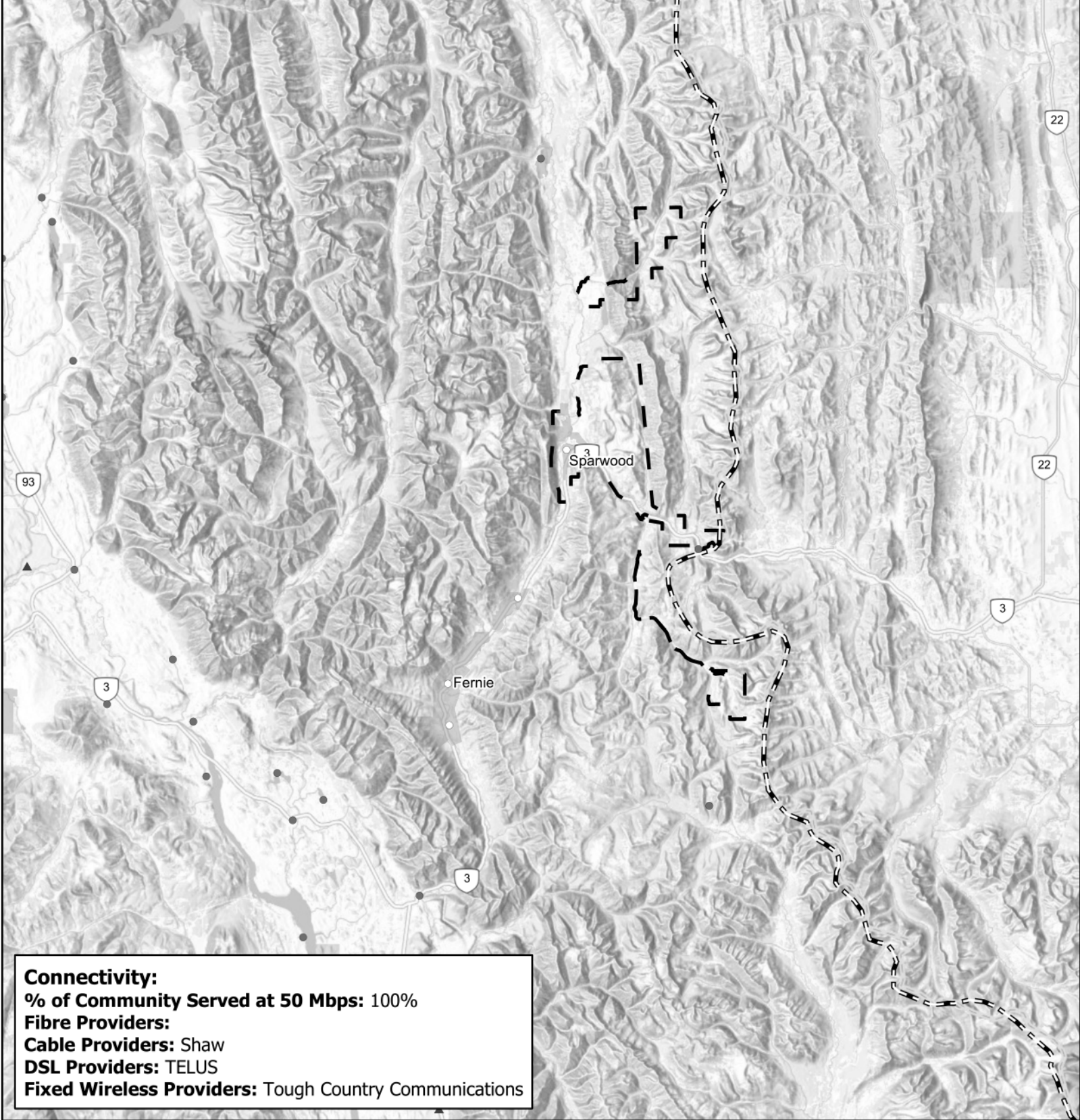
- Located on west central Vancouver Island with the regional office located in Port Alberni.
- Primary Industries: Accommodation and food services, Health care and social assistance, Retail Trade and Manufacturing

Region Data:

- Population: 30,981; households 13,655; Median Age: 47.
- Municipalities: Port Alberni, Tofino, Ucluelet
- Internet Speeds: Of the 30 communities in the region, only 7 (23%) have access to internet speeds of a minimum of 50 Mbps.

Projects Underway:

- Connected Coast Project: Total Cost (SRD portion) \$32,970,387, CBC funding awarded = \$8,353,483 to Strathcona Regional District



Connectivity:
% of Community Served at 50 Mbps: 100%
Fibre Providers:
Cable Providers: Shaw
DSL Providers: TELUS
Fixed Wireless Providers: Tough Country Communications



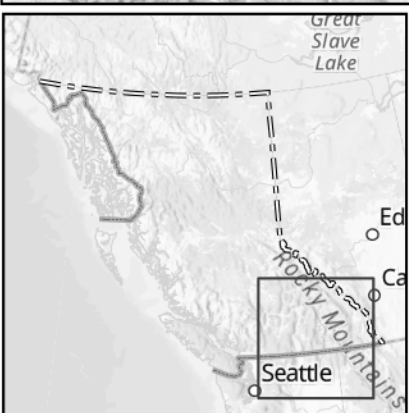
Legend

- Community without 50 Mbps
- Community with 50 Mbps
- ▲ First Nations Primary Reserve without 50 Mbps
- △ First Nations Primary Reserve with 50 Mbps
- 50/10 Mbps Coverage
- ┌─┐ Municipal Boundary



UBCM 2019

Village of Sparwood
Meeting # 732
ATT 1 Internet Coverage
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Legend

- Community without 50 Mbps
- Community with 50 Mbps
- ▲ First Nations Primary Reserve without 50 Mbps
- △ First Nations Primary Reserve with 50 Mbps
- TELUS CELLULAR
- ROGERS CELLULAR



Ministry of
Citizens' Services

UBCM 2019

Village of Sparwood
Meeting # 732
ATT 2 Cellular Coverage
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2019 UBCM Advice to Minister Sims

Municipality: **Village of Sparwood**

Council Attendees: **TBD...**

MLA: Tom Shypitka, Kootenay East, Liberal

Meeting Date: Wednesday, September 25, 2019

Meeting Time: 3:00 pm – 3:20 am

Location: Meeting Room 6, VCC East

Topics: **Cellular Coverage along Highway 3 from Hope to the BC–Alberta border.**

Note on last year's meeting and any follow-up that was done on the issue(s) discussed:

- No meeting last year.

Advice and Recommended Response:

Background

- On Highway 3, between Hope and the BC-Alberta border there are sections with no cellular coverage or power.

Response

- Lack of cellular coverage along highways is a national issue.
- Telecommunications companies are regulated federally by the CRTC and therefore, the Province cannot compel service providers and other levels of government to expand services.
- Lack of commercial power and terrain make it challenging for service provider to make a business case for cellular expansion.
- My ministry is working with other provinces, territories, and federal government to develop a costing model to better determine solutions to address this need at a national level.
- The CRTC has announced their Broadband Fund of \$750 million for connectivity projects that includes cellular along highways.
- The Connecting British Columbia program provides funding for transport fibre infrastructure that can facilitate the expansion of cellular along highways.

Attachments:

- ATT 1 – MAP – Internet Coverage – Village of Sparwood
- ATT 2 – MAP – Cellular Coverage – Highway 3

Community Profile:

- The Community of Sparwood is located in the heart of BC's Elk Valley. Proximity to the backcountry makes it an attractive destination for world-class skiing, fishing, hiking, hunting and spending time the great outdoors.
- Primary Industries: Mining, oil and gas extraction, accomodation and food services, and Health care

Community Data:

- Population: 3,784; households: 1,655; Median age: 40.
- Internet Service Providers:
 - Shaw(digital subscriber line)
 - Telus (fixed wireless)
 - Tough Country Communications (fixed wireless)
- Internet Speeds: ~98% of the households have access 50Mbps internet.

Region Data:

- East Kootenay Regional District
- Population 60,436; households 25,860.
- Municipalities: Canal Flats, Cranbrook, Elkford, Fernie, Invermere, Kimberly, Radium Hot Springs, Sparwood

Projects Underway:

- No projects.

2019 UBCM Advice to Minister Sims

Municipality: Village of McBride

Council Attendees: Alan Frederick, Councillor; Diane Smith, Councillor; Eugene Runtz, Mayor; Lucille Green, Councillor; Rosemary Hruby, Councillor; Sheila McCutcheon, CAO

MLA: Shirley Bond, Prince George-Valemount, BC Liberal

Meeting Date: Wednesday September 25, 2019

Meeting Time: 1:00pm

Location: Meeting Room 6, VCC East

Topics: In-Person Services Locally

Advice and Recommended Response:

- Our government's goal is to provide services within reasonable travel time where citizens can walk in and get face-to-face help with a full range of government services.
- Service BC provides service in 65 locations across the province; most are located outside the large urban centres such as metro Vancouver.
- Given the geography of our province, it is a major challenge to efficiently provide an in-person service in every rural community.
- For citizens who are not able to attend a Service BC location, the Service BC Contact Centre is available to provide access to a wide range of services via telephone and email access to information about, and referrals to, government programs and services.
- There are a number of critical government services available at the shared provincial government office in McBride, and there is a Service BC Centre in Valemount (85 km away).
- Service BC is working to have in place a Community Access Terminal (CATs) at the Provincial Government building in McBride. Included with this installation will be phone support with direct contact to the Service BC Contact Centre.

- Future pilot projects starting through the Contact Centre which will further help all citizens include SMS texting, Co-browsing (assist citizens virtually navigate the web), and Web Chat.

Community Profile:

- McBride is in the Robson Valley region of BC, located 210 km southeast of Prince George and 85 km Northwest of Valemount

The following Provincial Services are available in one location in McBride;

- Ministry of Children and Family Development
- Ministry of Forests, Lands and Natural Resource Operations
- Ministry of Jobs, Tourism and Skills Training
- Ministry of Recreation, Sites and Trails
- Ministry of Transportation and Infrastructure

Community Data:

- Population – 616 (2016)
- McBride hosts an annual celebration of McBride's rail, logging, farming and Fraser River heritage each year called the "Pioneer Days"

Region:

McBride is 95 km away from the Ancient Forest/Chun T'oh Whudujut Provincial Park and Protected Area. This Provincial Park is home to the most northerly inland temperate rainforest in the world. Some of the Western Red Cedar trees are over 1000 years old.

Projects Underway:

- Installation of a Community Access Terminal (CATs)
- Public access phone for access to the Service BC Contact Centre
- Future pilot projects through the Service BC Contact Centre: SMS text, Co-browsing, and Web Chat

MEETING NOTE

Advice to Minister Sims

MEETING DATE: September 27, 2019

CLIFF#: 112021

ATTENDEES: Minister Jinny Sims, Bobbi Sadler and Vancouver Island Mayors

ISSUE: UBCM - Coastal Communities Social Procurement Initiative (CCSPI) Meeting

BACKGROUND:

The Association of Vancouver Island and Coastal Communities (AVICC) represents local governments on Vancouver Island, Sunshine Coast, Powell River, Central Coast and the North Coast of British Columbia.

Strategic Procurement is a growing practice that seeks to better leverage tax dollars to achieve positive social outcomes aligned with community values and strategic objectives.

In 2016, the AVICC introduced a Motion "that UBCM urge the provincial government to consider the inclusion of social procurement into Part 6 (Financial Management) of the Community Charter and Part 11 of the Local Government Act".

In 2017, the AVICC passed a Motion that the membership clarify direction on the role of the AVICC and social procurement practices by endorsing the following:

- Advancing social procurement practices by implementing a Community Benefit Procurement Hub is beyond the current resources of the AVICC and is primarily a provincial issue.

In 2018, Ministry of Citizens' Services was asked to have a permanent member on their Steering Committee. The ADM of Procurement Services and Supply was added as a committee member.

CITZ continues to implement opportunities to advance social impact procurement, including making Social Impact Procurement Guidelines available across government through BC Bid Resources.

SUMMARY:

CITZ being a member on this steering committee is beneficial to both parties, being able to share and learn from each other. Recommended continued support to this committee.

CITZ is currently looking at opportunities to use the CCSPI social procurement training program for Ministry staff, we are currently in discussion on schedule and costs.

CITZ is very supportive of the work of this committee and commend them on all the progress they have made in the last year.

Contact: Bobbi Sadler, Assistant Deputy Minister, Procurement & Supply Division,
CITZ (250) 896-2182

COASTAL COMMUNITIES
Social Procurement
INITIATIVE

Coastal Communities Social Procurement Initiative
Location: Vancouver Convention Centre; Meeting Room #7
September 27, 2019

Agenda:

12:30am - 2:30pm

1. Introductions and welcome to new members
2. Update from Minister Sims (12:30- 1:00 PM)
3. Quarterly Report – brief presentation and questions
4. Fee structure brief- discussion and approval
5. Community Updates
6. Review of CCSPI Process
7. Certifications Review
8. Impact Measurement
9. VIEA booth – anyone have one that we can join?

The **Community Information Tool (CIT)** is a comprehensive visual tool designed to support investment decisions by incorporating community asset information with digital and other infrastructure data. What makes the tool unique, is that it will assist CITZ, other ministries, and planners with easy-to-understand visual data not only for an individual community, but also for regional districts. With the use of this tool, we can better target, align and leverage connectivity and other investments and community well-being needs with a more comprehensive view of the landscape.

It will provide:

- Integrated civic information, government asset data such as road sensor locations, schools, courthouses, hydro poles and other data sets with digital infrastructure information in a visual presentation
- An integrated view of cross-government sectors at the community and regional district level
- Access to multiple stakeholder groups including community planners and leaders
- Regional and community connectivity status information

Benefits:

Sharable information across public sector organizations so that digital infrastructure can be fully leveraged

Evidence-based approach to help communities plan their digital needs and utilization of community assets

Enables cross-Ministry infrastructure planning and digital infrastructure accommodation

Initial data sets include:

Connectivity ~ Regional Profiles ~ Health Education ~ Resource industries ~ First Nations First Responders ~ Forest Fire Risk Indexes ~ ONC and NRCAN Seismic Sensors ~ and others.

Data sets planned for future release:

- Civic institutions
- Tourism
- Economic indicators
- Clean energy projects
- Oil and Gas industry
- ... and others

UBCM 2019:

The **Community Information Tool** will be available for community leaders and planners to try at the Connected Communities booth #611.





The Honourable Jinny Sims
Minister of Citizens' Services

invites you to attend the **Connected Communities BC:
Enhancing Resiliency through Connectivity** workshop

3:15-4:45 p.m.
Tuesday, September 24th, 2019

This workshop will showcase three Connected Communities video stories, followed by an insights panel featuring officials from Heiltsuk (Bella Bella), Cumberland and Canal Flats. Come and learn how connectivity can build community resilience by supporting economic, social and environmental outcomes for local governments and citizens throughout B.C.

Meeting Room 8/15
Union of BC Municipalities Conference
Vancouver Convention Centre

Please RSVP to Kathleen Fleurant
kathleen.fleurant@gov.bc.ca

From: [Russell, Shannon CITZ:EX](#)
To: [Stanford, Susan CITZ:EX](#); [Randell, Howard CITZ:EX](#); [McCormick, Colleen M CITZ:EX](#)
Cc: [MacLean, Debbie CITZ:EX](#)
Subject: Fwd: Cancellation of CITZ Sept 25 Nakusp Meeting
Date: September 24, 2019 7:56:25 PM

FYI...

Sent from my iPhone

Begin forwarded message:

From: "Madoc-Jones, Sian GCPE:EX" <Sian.MadocJones@gov.bc.ca>
Date: September 24, 2019 at 4:38:56 PM PDT
To: "Cook, Jeannette CITZ:EX" <Jeannette.Cook@gov.bc.ca>, "MacLean, Debbie CITZ:EX" <Debbie.I.MacLean@gov.bc.ca>, "Russell, Shannon CITZ:EX" <Shannon.Russell@gov.bc.ca>
Cc: "Behrens, Marlene GCPE:EX" <Marlene.Behrens@gov.bc.ca>, "Banfield, Elena GCPE:EX" <Elena.Banfield@gov.bc.ca>
Subject: Cancellation of CITZ Sept 25 Nakusp Meeting

Hi folks,

Councillors Joseph Hughes and Ken Miller from Nakusp stopped by our info table and let us know that they'd like to cancel tomorrow's 8:40am meeting as they felt they had already informed the Minister of their request/needs.

If you have any questions do let me know, and enjoy the short break tomorrow morning!

Best,
Siân

Siân Madoc-Jones | Event Coordinator
Events & Corporate Planning
Government Communications and Public Engagement
sian.madocjones@gov.bc.ca | cell: 778-867-6774

From: [Lauvaas, Kirsten GCPE:EX](#)
To: [Russell, Shannon CITZ:EX](#); [Fleurant, Kathleen CITZ:EX](#)
Cc: [Stanford, Susan CITZ:EX](#); [McCormick, Colleen M CITZ:EX](#); [MacLean, Debbie CITZ:EX](#); [Holliss, Jeanne CITZ:EX](#); [Randell, Howard CITZ:EX](#)
Subject: UBCM/key messages on Forest Worker Support
Date: September 22, 2019 7:08:12 PM
Attachments: [image001.jpg](#)
[ATT00001.htm](#)
[KMs and info - forest worker support programs \[1\].docx](#)
[ATT00002.htm](#)

Hi All,

Here is the approved note from PO.

Kirsten Lauvaas
250 213-5572
Sent from my iPhone

Begin forwarded message:

From: "LeGuilloux, Marg GCPE:EX" <Marg.LeGuilloux@gov.bc.ca>
Date: September 22, 2019 at 6:20:05 PM PDT
To: GCPE Comm Directors <PABDirectors@Victoria1.gov.bc.ca>, GCPE Comm Managers <GCPECM@Victoria1.gov.bc.ca>
Subject: UBCM/key messages on Forest Worker Support

The announcement by government last Tuesday on support for forest workers, contractors and communities is likely to generate questions and discussion at UBCM. The attached note has been approved by the PO as a common message on the worker assistance program, if your Min requires any messaging support on it.
Thanks all.

Program Overview – Forest Worker Support Programming

- \$69 million in funding has been reallocated from existing programs to support forest workers impacted by closures/curtailments in the interior forest sector

Key messages:

- Details on all programs will be available shortly, website is <https://forestryworkersupport.gov.bc.ca/>
- *For impacted communities that will be eligible for the newly announced community support grants:*
 - You will be contacted by senior leadership from FLNRORD very soon to discuss the funding criteria and parameters around how it can be applied within the community.
 - We recognize the support you have needed to provide your citizens and are working as quickly as possible to get the process in place and information out to you.
- *For those communities that had rural dividend applications:*
 - We understand there is much you wish to accomplish to support your community.
 - We understand that the rural dividend program is an important enabler for community resiliency and economic growth. Some community-based projects could be eligible for other government funding programs. FLNRORD staff will work with you directly to identify what those programs are and will work with you to find a path forward.

Program details:

1) \$40 million to establish a new cost-shared, early-retirement bridging program for age-eligible workers

Responsible agency: Ministry of Labour

- The program will provide up to \$75,000 per eligible worker, cost shared with industry. Government funding augments the amount that industry provides based on individual company / worker circumstances, tenure, severance eligibility.
- To be eligible, workers must be 55 or older, and either an impacted employee from a permanent closure, an indefinite curtailment, or a curtailment of longer than four months duration.
- Workers that are not currently impacted, but are 55 or older can also voluntarily transition to retirement if their resignation will create a confirmed spot for a younger, impacted worker
- It is anticipated that information will be made available to companies and workers both through targeted outreach and web and community-based information before the end of September.

2) \$2 million to establish a new job placement co-ordination office that will track the transition and employment of impacted workers on an individual basis

Responsible agency: Ministry of Labour

- This office will be overseen by the Ministry of Labour – but will primarily be run through a contract with Frank Everitt, former USW President in Prince George, who has considerable history in earlier cycles of forest industry contraction and expansion and is a recognizable name for impacted workers and forestry communities.
- The office will have a physical presence (possibly multiple locations) in proximity to impacted communities and will provide support for placement coordination and linkage with government programs and services.
- The work of this office will augment the existing services and programs provided by government and provide a specialized focus on individual worker outcomes.

3) \$15 million to establish a short-term forest employment program, focused on fire prevention and community resiliency projects

Responsible agency: FLNRORD

- The ministry will work with other agencies, to identify projects that can provide work opportunities for impacted contractors
- Details of the process for contractors to access this work will be established and communicated by end of September

4) \$12 million to fund new worker training, and enhanced community mental health support programs

Responsible agencies: AEST, SDPR, with some coordination support through Labour and CITZ (ServiceBC)

- No new programs will be created, rather a dedicated allocation of funding for impacted workers will be communicated through the main Forest Worker Support page (Ministry of Labour/FLNRORD joint page, links to specific programs of relevance)
- The goal of making the dedicated funding available is to highlight the most relevant areas of training and support for the workers, and provide links to these specific sites through the main worker support website
- WorkBC and ServiceBC staff in the regions will also receive information and briefing to ensure they can provide tailored support to forest workers and direct them to relevant programming

5) Community support grants aimed at providing short-term assistance to communities more profoundly impacted by the closure of a major forest employer, including permanent mill closure, indefinite curtailment or permanent / indefinite shift reduction.

Responsible agency: FLNRORD

- This work links with the ongoing work of FLNRORD's regional teams
- Work of this branch will continue to include community transition/adjustment
- The direct funding to heavily impacted communities will acknowledge and support the additional resource/services that communities have been providing to workers/citizens since impact
- Currently three communities have permanent closures: Clearwater / Vavenby, Quesnel and Clinton (Chasm)
- 4 communities have indefinite curtailments: 100 Mile – Kelowna – Mackenzie - Fort St. John, and many others are dealing with a shift reduction.

McBride Community Access Terminals

- Shared Provincial Ministry Office with Ministry of Children and Family Development.
- Open Monday to Thursday 8:30am – 12:00pm – closed for lunch and open again 1:00pm – 4:30pm. Closed on Fridays.
- Physical address: 300 Robson Centre, McBride, BC V0J2E0.
- Citizens have access to a Public Computer where they can use the A-Z service finder <https://www2.gov.bc.ca/gov/content/home/services-a-z>
- Citizens have access to a telephone with contact information for the Service BC Contact Centre to obtain information on government general information services.
- The Contact Centre handles over 720,000 enquiries per year.



Service BC and Forest Support / Mill Closure Support

- Potential support for communities impacted by mill closures. Service BC Centres would be an information hub regarding access to government services.
- Service BC Contact Centre could support the Forest worker support programs through the information and referral line.

The below table highlights communities impacted by mill closures, nearest Service BC Office, Government Agent Contact Information and whether the location offers Social Development and Poverty Reduction Services.

Community	Service BC Office	Government Agent	Comments
100 Mile House	100 Mile House Service BC Centre Map	Shelley Caldwell 250-883-3403	Website Social Development and Poverty Reduction Services available at this location
Chasm	<u>Primary:</u> 100 Mile House Service BC Centre Map	Shelley Caldwell 250-883-3403	Website Social Development and Poverty Reduction Services available at this location
	<u>Secondary:</u> Clinton Service BC Centre Map	Jiyoung Ahn 250-459-2268	Website Social Development and Poverty Reduction Services available at this location
Quesnel	Quesnel Service BC Centre Map	Barbara Lusk 250-992-4223	Website
Merritt	Merritt Service BC Centre Map	Connie Bauer 250-828-4247	Website Social Development and Poverty Reduction Services available at this location
Vavenby	<u>Primary:</u> Kamloops Service BC Centre Map	Connie Bauer 250-828-4247	Website

	<u>Secondary:</u> Valemount Service BC Centre Map	Jakob Vogt 250-565-6006	Website Social Development and Poverty Reduction Services available at this location
Isle Pierre	<u>Primary:</u> Service BC Centre Prince George Map	Jakob Vogt 250-565-6006	Website
	<u>Secondary:</u> Service BC Centre Vanderhoof Map	Jenny Hague 250-567-6301	Website Social Development and Poverty Reduction Services available at this location
Fort St. James	Service BC Centre Fort St. James Map	Jenny Hague 250-567-6301	Website Social Development and Poverty Reduction Services available at this location
MacKenzie	Service BC Centre Mackenzie Map	Lisa Glenn 250-784-2210	Website Social Development and Poverty Reduction Services available at this location
Fort St John	Service BC Centre Fort St. John Map	Jakob Vogt 250-565-6006	Website Social Development and Poverty Reduction Services available at this location
Kelowna	Service BC Centre Kelowna Map	Betty Goodacre 250-861-7332	Website

BRIEFING NOTE
2019 Union of BC Municipalities
Vancouver

Briefing Note

What:

Alberni-Clayoquot Regional District and Huu-ay-aht Nation request the Province's support to close the cellular gaps in remote communities and along rural highways, including Bamfield logging road, the site of a recent bus crash tragedy.

Who:

Delegations from Alberni-Clayoquot Regional District and the Huu-ay-aht Nation: TBC.

Executive Summary:

The Province is aware of the importance of cellular connectivity along provincial highways and rural communities, especially to improve public safety and to support regional economic development and tourism.

Whenever emergencies on our highways happen, it underscores the importance of ensuring British Columbians and travellers can reach first responders quickly, from any part of the province.

Government regularly reaches out to our partners in the private sector to convey the need to expand cell service in every part of B.C., including along major highway corridors that do not have cellular service.

Lack of cellular coverage is a national issue. Telecommunications companies are regulated federally by the CRTC and therefore, the Province cannot compel service providers and other levels of government to expand services.

BRIEFING NOTE

2019 Union of BC Municipalities

Vancouver

Background:

There is no cellular coverage in the communities of Bamfield and the Huu-ay-aht Nation primary community of Anacla, nor along the 85km Bamfield Road.

- *It is very difficult for the private sector to build a sustainable business case to expand service along resource roads given the lack of power, challenging terrain, little customer traffic.*

The Alberni-Clayoquot Regional District (ACRD) has initiated a resolution (B72) that will be voted on at the floor of UBCM 2019. The resolution focuses on the need for cellular highways and rural communities. Many areas of the ACRD do not have cellular service.

- *The CRTC will open another intake of the \$750 million Broadband Fund in Fall 2019, which may include support for cellular along major highways.*
- *The provincial Connecting British Columbia program provides funding for transport fibre infrastructure that can facilitate the expansion of cellular in communities. The Connected Coast project, co-funded by the federal and provincial governments, has identified Bamfield and Huu-ay-aht Nation, to receive fibre landing sites. The project is being led by the Strathcona Regional District and CityWest and funding agreements are currently in progress. Once the landing sites are built it may provide opportunity for service providers to expand cellular service to the coastal communities.*

To reach the most remote areas such as logging roads and remote communities, new technological solutions are required. In Budget 2018, the federal government allocated \$100 million over five years for supporting projects that make use of low earth orbit (LEO) satellites. In the foreseeable future, networks of LEO satellites will improve access

BRIEFING NOTE
2019 Union of BC Municipalities
Vancouver

to cellular services across challenging landscapes where it is not practical to build cellular towers, at much lower costs than fibre-optic technology.

Recommendations:

The Province (CITZ) regularly reaches out to the private sector to convey the need to expand cell service in every part of B.C., including along major highway corridors that do not have cellular service.

CITZ is working with other provinces, territories, and federal government to develop a costing model to determine solutions for cellular coverage along major highways to address this need at a national level. The costing model, however, does not include resource roads and remote communities.

CITZ is monitoring the work of the federal government to develop and implement LEO satellites that will significantly improve access to cellular services across challenging landscapes.

Potential Issues at UBCM Convention

Government to Government Issues

s.13; s.16

Page 097 of 134 to/à Page 098 of 134

Withheld pursuant to/removed as

s.13 ; s.16

UBCM – Connected Communities Tradeshow Programming

September 25-26, 2019

Wednesday, September 25th

Tradeshow Hours: 10:30am – 5:00pm

Hydration Station Lounge

Overview: The sponsorship of the Hydration Station Lounge provides a prominent *Connected Communities* presence in a key location for this year's Convention. The Hydration Lounge is located at the heart of the Tradeshow where coffee, tea, beverages and treats are served throughout the Convention.

Pulse Check Survey - Within the Hydration Lounge, the Connected Communities team will build on the workshop and engage delegates in a short, interactive questionnaire regarding connectivity.

Trade Show Booth

Overview: This complimentary booth is included with the Hydration Station Lounge sponsorship. The booth will provide a space for CIT demonstrations and Connected Communities conversations where community leaders featured in the workshop and subject matter experts will be available for further discussions during planned intervals.

Booth Participant Line-up/Schedule:

10:30am – 11:30am - Kaelin Chambers, Ec Dev Officer, Cumberland

1:30pm – 3:30pm – Natural Resources Canada (NRCan) – Seismic Sensor/Emergency Alert Demos *

**NRCan demo is to inform municipalities that they are introducing a sensor early warning system. They are looking for partners to determine who would like to locate sensors in communities that have been deemed as high earthquake risk for their Canada-wide/federal network. For those that don't qualify (have not been federally identified as high risk) they are looking for select community partners to purchase sensors and pay for installation at a reduced/partially funded rate.*

*They will soon be working with **ShakeAlert®** which is an earthquake early warning (EEW) system that detects significant earthquakes so quickly that alerts can reach many people via alert messages via cell phone and TV before shaking arrives.*

Connection to connectivity: Sensors need to be connected to NRCan data sensors warning system through a variety of communication networks including:

- Cell phone networks
- Broadband networks (DSP or cable modem)
- Data radio
- Satellite

4:00pm-5:00pm – Tradeshow “Sip n’ See” Social - Delegates have been invited to stop by to network with exhibitors and to enjoy a complimentary beverage and snacks. There is a drink ticket included inside each Delegate Badge to promote this event. Cash bars will also be available.

Thursday, September 26th

Tradeshow Hours: 10:00am – 3:00pm

Hydration Station Lounge

Pulse Check Survey - Within the Hydration Lounge, the Connected Communities team will build on the workshop and engage delegates in a short, interactive questionnaire regarding connectivity.

Trade Show Booth

Booth Participant Line-up/Schedule (TBC by Friday Sept.19):

- Joel McKay, Northern Development Initiative Trust
- Victoria Smith, Strathcona Regional District
- Martin Canning, Evergreen

UBCM – Connected Communities Workshop Session

September 24, 2019

Connected Communities BC: Enhancing Resiliency through Connectivity

Session Time: 3:15PM – 4:45PM

Session Location: Meeting Room 8/15, Vancouver Convention Centre

Session Description:

The Government of BC has announced the largest investment to date to expand high-speed internet for over 200 rural and Indigenous communities - \$50m. Citizens' Services is keen to ensure local governments (LGs) are digitally ready and able to take advantage of the benefits connectivity can fuel including, online learning and telehealth care benefits, emerging digital economy opportunities, environmental stewardship, economic resiliency and emergency preparedness and response.

This workshop will showcase three Connected Communities video stories, followed by an insights panel, that will share key lessons learned on how LGs are leveraging connectivity plans and investments to achieve community goals and better quality of life outcomes.

Speakers: Chair Rob Gay, Honourable Jinny Sims, Minister of Citizens' Services, Susan Stanford, Assistant Deputy Minister, Ministry of Citizens' Services

Notable Panel Guests: Mayor Leslie Baird, Village of Cumberland, Mayor Karl Sterzer, Canal Flats

Session Format:

- Chair opening remarks & introduces presenters
 - Chair will instruct delegate about the ranking order in which questions can be asked
 - Chair will invite Minister to the podium
- Opening remarks by Honourable Jinny Sims
 - Minister will invite Susan to the podium
 - Once remarks are finished, Minister will sit back down in the front row
- Presentation / 3 videos from 3 different communities will be shown
- Susan to moderate session
 - Intro remarks before each video
 - Guide community conversation and delegate questions
- Session concludes

Presentation Order and Participants:

1. **Heiltsuk (Bella Bella):** – Gary Wilson
Theme: **Building Digital Capacity** to Strengthen the Conservation Economy and Enhance Cultural Wellbeing
2. **Cumberland** – Mayor Leslie Baird and Kaelin Chambers, Economic Development Officer
Themes: **Vision and Community-Building** – Playing to your Strengths / **Leadership and Strategy** – Using Connectivity to Drive Community Solutions i.e. digital health needs and opportunities.
3. **Canal Flats** – Mayor Karl Sterzer, Brian Fry, Entrepreneur; Lorrie Fehr, CEO, Columbia Lake Technology Center
Theme: **Digital Transformation** leading to new rural economic opportunities

Technical Information

A/V Elements:

- Speaking remarks - podium
- Power point slides (static slide + 3 following each video presentation) – on screen
- 3 x videos – on screen
- Panel moderator/ audience questions – handheld + 2 x standing mics in the room for delegate to ask questions.

Stage set-up

- Head table for 7-8 ppl.
- Chari, Rob Gay will stay at the head table for the duration
- Podium beside head table

Room set-up

- 17 semi-rounds of 8
- 6' tech table in Rm 15 alcove

To be confirmed/input needed:

- Key messages for Minister
- Key messages for Susan
- Panel questions for Susan based on each video
- How the following be introduced/ mentioned:
 - CIT
 - Playing cards
 - Booth programming
 - Thought Exchange question
- Closing remarks and thank you's – who?

Service BC

Responsible: Beverly Dicks, Assistant Deputy Minister

- Service BC is the provincial government's chief provider of services for citizens and businesses.
- Our goal is to provide services that are accessible, responsive and cost-effective, making it quick and easy for citizens and businesses to interact with government.
- Through a provincial network of 65 offices and the provincial Contact Center, SBC provides hundreds of services for citizens and businesses.
- Services are provided through multiple channels:
 - contact centres
 - online
 - in-person through 65 Service BC Centres and 8 personal service points
- Over 1,000,000 transactions are conducted annually at Service BC centres, ensuring citizens, businesses, and communities are well served.
- The Contact Centre handles over 750,000 enquiries per year and is expected to exceed over 1.2 million enquiries by the end of 2019.
- The Contact Centre provides access to channels including phone, email, text.
- BC Registries provides trusted registry services for businesses and societies across British Columbia. Over 3,997,629 transactions are processed annually.
- The Identity Information Management Program provides identity management services including BC Services Card, BCeID, and Biometrics.
- Service BC is participating in the UBCM Conference to educate and highlight how we support their communities through our suite of services offered.
- Potential support for communities impacted by mill closures. Service BC Centres would be an information hub regarding access to government services.

Service BC Overview – Representatives

- Marty Nelson – Area Service Manager, Service Delivery
 - **Cell Phone: 250-466-4851**
- Karla-Maria Ramirez – Deputy Registrar, BC Registries
 - **Cell Phone: 250 216-4417**
- Liz Reading – A/Manager, Business Development
 - **Cell Phone: 250 580 6339**
- Jakob Vogt – McBride Service BC Contact for Minister Meeting
 - **Cell Phone: 250-613-6216**

Service BC Booth location

- Service BC is located at booth number 816.

McBride Community Access Terminals

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Service BC and Forest Support / Mill Closure Support

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Kelowna	Service BC Centre Kelowna Map	Betty Goodacre 250-861-7332	Website

Meeting #	Community	Previous UBCM		Issue Theme					Key Issue	Key Messaging
				Broadband		Cellular		Other		
		Last Year	Same Topic	Transport Fibre	Last Mile	Community Cellular	Highway Cellular			
#55	Regional District of Central Kootenay <i>(Village of Nakusp Meeting #181 in this Regional District)</i>						✓		Cellular service along highways.	<ul style="list-style-type: none"> Lack of cellular coverage along highways is a national issue. Province working with other provinces, territories and federal government on costing models to address at a national level. CRTC \$750M fund will include cellular along highways. Connecting BC program funding for transport infrastructure can support cellular along highways.
#177	Village of Sayward <i>(Part of Strathcona Regional District Meeting #590)</i>	✓	✓							
#181	Village of Nakusp				✓				Discuss funding opportunities available for last-mile fibre.	<ul style="list-style-type: none"> Nakusp has TELUS cable capable of delivering 50/10 Mbps in the community through its subsidiary company Mascon Cable. Suggest the Village work with local service provider Mascon Cable to identify if specific upgrades are required in the coverage area.
#590	Regional District of Strathcona							✓	Connected Coast progress and update, communicate the need for timely approvals and support for the project.	<ul style="list-style-type: none"> Congratulate the SRD on their success and vision for improved connectivity. Acknowledge the work SRD has done with communities and service providers evaluating future last-mile services. Connecting BC current intake and next \$50M intake soon. Other federal program funding sources. CRTC \$750M, ISED, ICIP.
#641	Regional District of Fraser Valley			✓	✓				Discuss having fibre in the Fraser Canyon to support connectivity.	<ul style="list-style-type: none"> Condition of current fibre in the Canyon is unknown, and limited breakouts to access. Recent connectivity announcements will help improve connectivity in the Canyon. <ul style="list-style-type: none"> LyttonNet - Lillooet to Lytton (federally led CTI project). LyttonNet - Lytton to Bostom Bar (federally led CTI project). Connecting BC current intake and next \$50M intake soon. Develop a connectivity plan. Other federal program funding sources. CRTC \$750M, ISED, ICIP.
#129	Regional District of East Kootenay <i>(Village of Sparwood Meeting #732 in this Regional District)</i>			✓	✓			✓	Update on Regional Broadband Committee progress in the Columbia Basin.	<ul style="list-style-type: none"> Congratulate successful Connecting BC applications for funding. <ul style="list-style-type: none"> Columbia Basin - Slocan Valley Fibre, Roosville-Jaffray Fibre Build. Kaslo InfoNet - North Kootenay Lake Fibre (not announced). Next \$50M Connecting BC intake. Other federal program funding sources. CRTC \$750M, ISED, ICIP.
#100	Village of McBride Topic 2 <i>(Part of Regional District of Fraser-Fort George Meeting #301)</i>	✓	✓		✓				Support for new Broadband Committee and available connectivity funding for McBride.	<ul style="list-style-type: none"> Congratulate the Village on forming a Broadband Committee. Work with the regional district and service providers to develop a connectivity plan. Connecting BC current intake and next \$50M intake soon. Other federal program funding sources. CRTC \$750M, ISED, ICIP.
#609	Regional Municipality of Northern Rockies			✓	✓				Support for region in becoming connected and becoming Connected Community.	<ul style="list-style-type: none"> Congratulate the Region on their vision of becoming a connected community. Application for connectivity planning funding currently being reviewed by NDIT. Encourage Region to work with communities and service providers to develop a connectivity plan. Connecting BC current intake and next \$50M intake soon. Other federal program funding sources. CRTC \$750M, ISED, ICIP.

Meeting #	Community			Issue Theme				Key Issue	Key Messaging	
				Broadband		Cellular				Other
				Transport Fibre	Last Mile	Community Cellular	Highway Cellular			
Meetings Continued										
#732	Village of Sparwood						✓		Cellular service along highways.	<ul style="list-style-type: none">• Lack of cellular coverage along highways is a national issue.• Province working with other provinces, territories and federal government on costing models to address at a national level.• CRTC \$750M fund will include cellular along highways.• Connecting BC program funding for transport infrastructure can support cellular along highways.
#645	Regional District of Alberni-Clayoquot						✓			
#301	Regional District of Fraser-Fort George				✓		✓		Cellular and Broadband Conectivity in the region and how the Regional Districts can support improved connectivity.	<ul style="list-style-type: none">• Recent connectivity announcements that Connecting BC helped fund.<ul style="list-style-type: none">• Shaw - Prince George to Dawson Creek Fibre build.• ABC - Regional LTE last-mile projects.• Connecting BC current intake and next \$50M intake soon.• Develop a connectivity plan, work with other communities (McBride).• Other federal program funding sources. CRTC \$750M, ISED, ICIP.
#391	Regional District of Bulkley-Nechako TWO TOPICS			✓	✓	✓			TOPIC 1: Financial support and endorsement of Regional District in preparation for CRTC fund. TOPIC 2: Expanding cellular service in the District.	Topic 1: <ul style="list-style-type: none">• Congratulate on completing a connectivity plan.• Congratulate on successful applications to Connecting BC program.<ul style="list-style-type: none">• CityWest - Bulkley Nechako Fibre project (federally led CTI project)• CityWest - South Hazelton last-mile (approved, but not started)• Next \$50M Connecting BC intake.• Other federal program funding sources. CRTC \$750M, ISED, ICIP. Topic 2: <ul style="list-style-type: none">• Lack of cellular coverage is a national issue.• Province working with other provinces, territories and federal government on costing models to address at a national level.• CRTC \$750M fund will include cellular along highways.• Connecting BC program funding for transport infrastructure can support cellular.
#531	Regional District of Peace River				✓				Province support improved connectivity in rural communities.	<ul style="list-style-type: none">• Telecommunications companies are regulated, Province cannot compel to expand services.• Connecting BC current intake and next \$50M intake soon.• Develop a connectivity plan.• Other federal program funding sources. CRTC \$750M, ISED, ICIP.
#271	District of Logan Lake				✓				Need for high speed internet. Numerous discussions with TELUS, Province, Federal Government, no progress.	<ul style="list-style-type: none">• Continue working with service providers and regional district to identify solutions and develop a connectivity plan.• Encourage applications for Connectivity Infrastructure Planning through Connecting BC program - up to \$15,000 available.• Connecting BC current intake and next \$50M intake soon.• Other federal program funding sources. CRTC \$750M, ISED, ICIP.
743	Cariboo Regional District								Mill Closures	<ul style="list-style-type: none">• Government is doing everything it can to ensure the people and communities that depend on forest jobs have a more secure future and to ensure the industry remains competitive.• Priority is getting supports for families and communities most affected by the transition.• Community transition teams are hard at work in impacted communities• The goal is to create opportunities for people, including staying in their communities over the long term.• CITZ is working with FLNRORD to facilitate opportunities to improve connectivity in support of impacted communities.
744	Thompson								Mill Closures. Increasing cellohone coverage	<ul style="list-style-type: none">• Government is doing everything it can to ensure the people and communities that depend on forest jobs have a more secure future and to ensure the industry remains competitive.• Priority is getting supports for families and communities most affected by the transition.• Community transition teams are hard at work in impacted communities• The goal is to create opportunities for people, including staying in their communities over the long term.• CITZ is working with FLNRORD to facilitate opportunities to improve connectivity in support of impacted communities.• Cell service is an important tool to help residents and visitors access emergency services when they are needed most.• This is a challenge not just in B.C. but across Canada – and it's something we're wrestling with along with our partners in Ottawa and the private sector.

Table 2 – Data Summary

Larger Communities							
Meeting #	Community	Population	Median Age	# Households	Percentage of Population with Access to 50 Mbps	Area (km2)	
#407	City of Campbell River	32,588	47	14,205	75-100%	159.4	
#414	City of New Westminster	70,966	42	32,710	100%	18.56	
#418	City of Nelson	10,572	42	4,820	100%	16.16	
#632	City of Prince George	74,003	38	30,236	100%	329.44	
Regional Districts							
		Population	Median Age	# Households	Total # of Communities/ # of Communities with 50Mbps	Municipalities	Area (km2)
#22	Regional District of North Coast	18,133	41	22,230	28 Total 2 with 50 Mbps (7%) 12 with 50 Mbps (43%) after approved CTI projects (excluding last mile)	City of Prince Rupert, District of Port Edward, Village of Queen Charlotte, Village of Port Clements, Village of Masset.	170,215.55
#108	Regional District of Kitimat Stikine	37,367	41	14,820	51 Total 17 with 50 Mbps (33%) 18 with 50 Mbps (35%) after approved CTI projects (excluding last mile)	Kitimat, Terrace, Steward, Hazelton, New Hazelton	112,092.56
#507	Regional District of Cariboo	61,988	47	26,700	95 Total 17 with 50 Mbps (18%)	100 Mile House, Quesnel, Wells, Williams Lake	83,029.84
#584	Regional District of Central Coast	3,319	41	1,280	18 Total 0 with 50 Mbps (0%)	None	29,950.17
#183	Regional District of East Kootenay	60,439	45	25,860	63 Total 14 with 50 Mbps (22%)	Canal flats, Cranbrook, Elkford, Fernie, Invermere, Kimberley, Radium Hot Springs, Sparwood	27,840.40
Small Communities							
		Population	Median Age	# Households	Percentage of Population with Access to 50 Mbps	Area (km2)	
#96	Village of Keremeos	1,502	63	735	0%	2.21	
#156	Village of Tahsis	248	58	150	0%	8.23	
#228	Village of Sayward	311	58	150	0%	5.88	
#339	Village of Queen Charlotte	852	46	400	0%	62.05	
#404	Village of Mackenzie	3,714	40	1,610	0%	212.71	
#496	Village of McBride Topic 2	616	48	280	0%	4.33	
#594	District of Clearwater	2,324	48	1,020	0%	57.3	

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#584	Regional District of Central Coast	3,319	41	12,280	18 Total 0 with 50 Mbps (0%) 7 with 50 Mbps (39%) <i>after approved CTI projects (excluding last mile)</i>	None	29,950.17
#183	Regional District of East Kootenay	60,439	45	25,860	63 Total 14 with 50 Mbps (22%)	Canal flats, Cranbrook, Elkford, Fernie, Invermere, Kimberley, Radium Hot Springs, Sparwood	27,840.40
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#404	District of Mackenzie	3,714	40	1,610	0%	212.71	
#156	Village of Tahsis	248	58	150	0% (Future Connected Coast Landing Site)	8.23	
#228	Village of Sayward	311	58	150	0% (Future Connected Coast Landing Site)	5.88	
#339	Village of Queen Charlotte	852	46	400	0%	62.05	
#496	Village of McBride Topic 2	616	48	280	0%	4.33	
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September 5, 2019

File No.: 0400-20; 0400-30; 5590-30

Via email: CITZ.Minister@gov.bc.ca

Via Email: ised.minister-ministre.isde@canada.ca

The Honourable Jinny Sims
Minister of Citizens' Services
PO Box 9068, Stn Prov Govt
Victoria BC V8W 9E2

The Honourable Navdeep Bains
Minister of Innovation, Science and Economic Development Canada
235 Queen Street
Ottawa, ON K1A 0H5

Re: Internet Accessibility and Connectivity throughout the Islands Trust Area

Dear Minister Sims and Minister Bains:

I am writing on behalf of the Islands Trust to request further funding and support for the Islands Trust Area communities that have not been included in the Connect to Innovate and Connected Coast initiatives, namely Denman Island, Hornby Island, Gabriola Island, Thetis Island, Galiano Island, Mayne Island, South Pender Island, and Keats Island.

During the June 18-20, 2019 Islands Trust Council meeting, the following resolution was passed:

That Trust Council, by a letter signed by the Chair, request the appropriate agencies of Canada and the Province of British Columbia to take steps to facilitate and fund the safe and reliable improvement of internet connectivity throughout the Trust Area and in particular to encourage the provision of additional landing sites to service areas in the Trust Area that may request such service through the Connected Coast project.

Islands Trust supports the Connect to Innovate and Connected Coast initiatives and believes these programs will improve internet services to many residents within the Islands Trust Area; however, not all residents and communities are being reached. Islands Trust agrees with the underlying principles that improved, high-speed broadband internet connections for residents in rural and remote communities will in turn help to improve their quality of life. Improved connectivity can help community members to reduce their greenhouse gas emissions via reduced travel, access education and health services, participate in economic opportunities that are compatible with the conservation of island resources, and better participate in the decision-making processes of all levels of government.

Please note that we encourage a process whereby all service providers are required to prevent or lessen impacts on cultural, archaeological and sacred sites as per the Islands Trust Reconciliation Declaration.

Yours sincerely,

Peter Luckham
Chair, Islands Trust Council
pluckham@islandstrust.bc.ca

.../2

cc: Michelle Stilwell, MLA – Parksville-Qualicum
Adam Olsen, MLA – Saanich North and the Islands
Nicholas Simons, MLA – Powell River-Sunshine Coast
Scott Fraser, MLA – Mid Island-Pacific Rim
Jordan Sturdy, MLA – West Vancouver-Sea to Sky
Doug Routley, MLA – Nanaimo-North Cowichan
Elizabeth May, MP – Saanich-Gulf Islands
Paul Manly, MP – Nanaimo-Ladysmith
Alistair MacGregor, MP – Cowichan Malahat-Langford
Gord Johns, MP - Courtenay-Alberni
Pamela Goldsmith-Jones, MP – West
Vancouver/Sunshine Coast
Murray Rankin, MP - Victoria
BOKÉCEN (Pauquachin) First Nation
Cowichan Tribes
Halalt First Nation
Homalco First Nation
Klahoose First Nation
K'ómoks First Nation
Lake Cowichan First Nation
Lekwungen (Songhees) Nation
Lyackson First Nation
MÁLEXEŁ (Malahat) Nation
Penelakut Tribe
Qualicum First Nation
Scia'new (Beecher Bay) First Nation
SEMYOME (Semiahmoo) First Nation
shíshálh First Nation
Snuneymuxw First Nation
Nanwakolas Council
Naut'sa mawt Tribal
Te'mexw Treaty Association
Skwxwú7mesh (Squamish) Nation
Snaw-naw-as (Nanoose) First Nation
STÁUTW (Tsawout) First Nation
Stz'uminus First Nation
SXIMEŁŁŁ (Esquimalt) Nation
Tla'amin (Sliammon) Nation
Tsawwassen First Nation
Tsleil-Waututh Nation
T'Sou-ke Nation
Wei Wai Kum (Campbell River) First Nation
We Wai Kai (Cape Mudge) First Nation
WJOŁŁŁP (Tsartlip) First Nation
WŚIŁŁEM (Tseycum) First Nation
x^wməθk^wəyəm Musqueam
First Nations Leadership Council
Hul'qumi'num Treaty Group
Laich-kwil-tach Treaty Society
Bowen Island Municipal Council
Islands Trust Council
Islands Trust website

2019 Union of BC Municipalities Annual Convention
Ministry of Citizens' Services

Key Messages
Communities Impacted by Mill Closures

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2019 UBCM Advice to Minister Sims

Organization: **First Nations Technology Council (FNTC)**
Attendees: **Denise Williams, CEO**

Meeting Date: Wednesday, September 2019
Meeting Time: 10:45 am – 11:00 am
Location: CITZ Booth #611 - VCC

Topics: FNTC to provide a status update on priorities and capacity development activities

Background

- FNTC was established in 2002 with the founding mandates given by the First Nations Leadership Council, which consists of the BC Assembly of First Nations, First Nations Summit and Union of BC Indian Chiefs. The mandates are as followed:
 - Digital Skills Development
 - Connectivity
 - Information Management
 - Technical Support and Services
- FNTC works with Indigenous peoples, governments, academic institutions, technology futurists and social changemakers to map the ecosystem that will result in fair and equitable access to the tools, resources and education required for succession in the digital age.
- FNTC has a flagship education program, “Foundations and Futures in Innovation and Technology (FiT)” designed as a digital skills learning journey. FiT is broken into two levels:
 - Foundations (entry-level exploratory program)
 - Futures (advanced, career-oriented program with training options on skills such as web development, digital marketing, UX/UI design, GIS/GPS mapping, network technology)

- All Nations Trust Company (ANTCO) is the funder of the Pathways to Technology program and was granted (in 2008 and 2009):
 - \$35.8M to increase connectivity, and
 - \$5M for Digital Skills Development in First Nations communities.

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- CITZ continues to meet with Denise to discuss expectations of the Provincial Government.

Advice and Recommended Response:

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- The Minister is keen to hear an update from Denise on FNTC's current priorities, the status of the capacity development funds and potential next steps for FNTC.

2019 UBCM Advice to Minister Sims

Organization: **Northern Development Initiative Trust (NDIT)**
Attendees: **Joel Mckay, Chief Executive Officer and Margo Wagner,
Board Chair**

MLA:

Meeting Date:

Meeting Time:

Location:

Topics: (1) CEO Joel Mckay will introduce new NDIT Board Chair, Margo Wagner.
(2) Provincially funded Connecting British Columbia program administered by NDIT.

Advice and Recommended Response:

Topic 1 - Introduction to new NDIT Board Chair

- NDIT is an independent regional economic development corporation focused on stimulating economic growth and job creation in central and northern BC.
- New executive members were elected at NDIT's Annual General Meeting in Spring 2019. Chief Executive Officer Joel Mckay will take the opportunity to introduce Margo Wagner, NDIT's new board chair. See biography attached.
 - Chair Wagner has been the Cariboo Regional District Electoral Area H Director since 2011 and the CRD chair since 2017.
- For the first time since inception of the Trust, the board has a female chair and an all-female executive committee.
- Congratulate Chair Wagner in her new capacity as NDIT's Board Chair.

Topic 2 - Provincially funded Connecting British Columbia program

- NDIT would like to thank the Minister and ministry for a very productive and collaborative relationship, specifically as it relates to the Connecting British Columbia program.

- The Province has made a historic allocation of \$50 million in fiscal 2018-19 under Budget 2019 for the Connecting British Columbia program to expand high-speed internet connectivity to rural and Indigenous communities across the province.
- The new board recently endorsed the grant funding agreement for fund and program administration. The funding agreement is expected to be signed imminently by CEO McKay and ADM Stanford.
- With a signed agreement, NDIT can begin work to open a new intake later in fall 2019.
- The provincially funded Connecting British Columbia program is very effective at leveraging funds from federal and local government sources as well as from the private sector (service providers).
- Thank NDIT for delivering a valuable program that benefits rural communities across the province.

Attachment – Biography

Copyright

Key Messages

Broadband Internet (High-Speed Internet) Expansion

- Our goal is to see every British Columbian and First Nation with access to affordable high-speed internet. High-speed internet provides British Columbians in rural and remote communities with better opportunities to learn, do business, access services and stay connected.
- Encourage the local government to coordinate at the regional district level and engage service providers to identify solutions and assess the scope of investment required for implementation and, explore cost-sharing and available funding programs.

If asked about plans to expand service:

- Since July 2017, the Government of B.C. has completed projects to improve high-speed internet connectivity in 479 communities, including 83 Indigenous communities.
- During this time approximately 45,000 households in rural, remote and Indigenous communities have benefited from provincial investments in high-speed internet.
- Government announced the Province's largest-ever investment in connectivity under Budget 2019.
- This \$50-million contribution to the **Connecting British Columbia program** is expected to benefit many more B.C. communities.
 - This provincial program, administered by the Northern Development Initiative Trust, has been assisting local and regional internet service providers to expand and extend high-speed internet service to underserved regions here in BC.
 - The program is currently accepting applications for transport, last-mile, and connectivity infrastructure planning. An additional \$50 million intake will be announced in Fall 2019.
- The Province recently amended the Local Government Act to allow regional districts the ability to fund connectivity projects built by for-

profit internet service providers. There are a number of funding opportunities that can assist regional governments and internet service providers to fund broadband connectivity projects.

If asked about federal support:

- Significant investment from all levels of government continues to be required to incent private industry to build the infrastructure required to provide high-speed internet connectivity that will meet public demand in rural and remote areas of the province.
- B.C. continues to work with the federal government, regional and local governments, telecommunication and internet service providers to identify opportunities to expand and sustain internet connectivity in rural communities to ensure equitable and affordable access to internet services for all British Columbians.
- There are a number of funding opportunities that can assist regional governments and internet service providers to fund broadband connectivity projects.
 - The national Canadian Radio-Television and Telecommunication Commission (CRTC) \$750 million regulatory broadband fund will release their next intake in Fall 2019.
 - The federal department of Innovation Science and Economic Development (ISED) is anticipated to release new intake details for the Universal Broadband Fund in 2020. ISED is currently designing the criteria for this new program.
 - The Rural and Northern stream of the Investing in Canada Infrastructure program is expected to release new intake details in 2020.

Key Messages

Cellular Expansion

- The Province is aware of the importance of cellular connectivity along provincial highways and rural communities, especially to improve public safety and to support regional economic development and tourism.
- Whenever emergencies on our highways happen, it underscores the importance of ensuring British Columbians and travellers to the province are able to reach first responders quickly, from any part of the province.
- Government regularly reaches out to our partners in the private sector to convey the need to expand cell service in every part of B.C., including along major highway corridors that do not have cellular service.

If asked about supports to expand service:

- The private sector in B.C. builds cellular networks.
- Telecommunications in Canada is regulated by the Canadian Radio-Television and Telecommunications Commission (CRTC) and therefore the Province cannot compel service providers to expand cellular services.
- The federal government recently launched a new national connectivity strategy where the expansion of cellular services is being studied.
 - The Province is working with other levels of government on a costing model for the expansion of cellular coverage along highways across Canada.
 - Once this work around cellular model costing has been completed, the Province will work with the federal government to understand their national targets and how they may apply to individual provinces and territories.
- The need for expanded cell coverage on highways is supported by the CRTC, which regulates the telecommunications industry.
 - The CRTC recently called for all Canadians to have access to cellular services on major highways.
 - The CRTC will be launching a new intake in Fall 2019 as part of its

\$750 million Broadband Fund to support rural connectivity. We are looking forward to the results, including how the fund might support expanded cellular service.

- There is a role for local governments in the process to assist in facilitating access to local infrastructure that can help support new cellular equipment such as antennas.
 - The Province is studying the role of this local infrastructure and how it can be used more effectively to accelerate the deployment of cellular and broadband infrastructure.

If asked what the Province has done to expand cellular coverage:

- An agreement with the private sector (TELUS) resulted in cellular service being expanded on more than 18 B.C. highways, covering more than 1,700 km of cellular coverage. The company wholly funded this initiative as part of their capital build program.
- In 2018, Northern Development Initiative Trust selected Rogers to expand cellular coverage to Witset First Nation and will allow continuous network coverage in the Smithers to New Hazelton corridor.
- The Ministry of Transportation has facilitated the completion of Wi-Fi at 12 highway rest areas to date.

If asked about highway cellular deadzones and signage:

- B.C.'s geography can make it difficult for cellular towers to provide a large coverage area, and the lack of power to service cellular towers in remote areas is also a challenge.
- We welcome the opportunity to meet with organizations and local governments to discuss highway signage and safety.
 - A broader assessment must be undertaken to ensure that whatever solution is chosen is actually appropriate for the region/communities affected.
- As always, we encourage motorists to check DriveBC.ca for updates before they travel.

Key Messages

Cellular Expansion

- The Province is aware of the importance of cellular connectivity along provincial highways and rural communities, especially to improve public safety and to support regional economic development and tourism.
- Emergencies on our highways underscore the importance of ensuring British Columbians and travellers to B.C. are able to reach first responders quickly, from any part of the province.
- Broadband connectivity, including fibre-optic lines, is the infrastructure that supports cellular service.
- The Province is committed to bringing connectivity infrastructure to rural, remote and Indigenous communities throughout B.C.
- We regularly reach out to our partners in the private sector to convey the need to expand cell service in every part of B.C., including along major highway corridors that do not have cellular service.

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Key Messages
5G, Safe and Secure Networks

If asked about 5G technology in BC

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Key Messages
Connectivity Toolkit

Connectivity Planning:

- Connectivity has the potential to unlock a new era of economic growth, environmental sustainability and social well-being in our communities.
- As we work to connect all British Columbians to high-speed internet, it is critical that we explore how connectivity can improve lives and make our province more competitive.
- We have made the Province's largest-ever investment in connectivity with a \$50-million contribution to the Connecting British Columbia program.
- This is an incredible opportunity for rural and Indigenous communities to move forward on projects to connect their homes and businesses.
- The Province is ready to support communities in this important work, whether they are in the beginning stages of planning or have one final step to be connected.

Connectivity Toolkit:

- The Ministry is creating a **new online Community Information Tool (CIT)** that will provide unprecedented opportunities to engage across all levels of government.
 - Diversifying economies, establishing health and social services or enabling learning all require communities to integrate digital capabilities and capacity into their plans—especially if they are rural.
 - We recognize the need for communities to have the information to do this planning at their fingertips.

- We've heard from communities that are trying to take advantage of economic opportunities, whether resource-based or through tourism or the growth of technology companies.
 - What makes it unique is that it brings together rich data sources that will provide helpful information in a visual, or map, format that can inform investment and policy decisions.
 - A prototype of the tool is available for delegates to try on the tradeshow floor at this year's UBCM.
 - We plan to launch an online version for communities to access next year.
- We have an updated **Connectivity Handbook** to assist local governments and regional districts with their connectivity infrastructure plans. The updated Handbook is available here at UBCM at the tradeshow. Please come by the Connected Communities booth for a copy.
- The Ministry of Citizens' Services has also **developed a digital roadmap framework** with communities to realize greater value from access to connectivity.
 - This framework will help our communities maximize the potential of high-speed internet and achieve greater economic, social and environmental benefits enabled through connectivity.
 - In this way, we can position our province to be at the forefront of the connected future and ensure British Columbians enjoy all the benefits of the digital era.
- I also invite anyone who is interested to visit **our community success stories online** at 'Internet in BC.' (<http://NetworkBC.gov.bc.ca>)

UBCM Cabinet Townhall // **Good jobs and training opportunities**

Overview

The UBCM agenda will once again feature moderated townhall-style forums with members of cabinet. These townhalls are attended by municipal and industry officials and leaders, as well as other observers.

The UBCM moderator will introduce the panel and the ministers and will then open the floor to questions. The moderators have also been given a few questions to help stimulate and guide the discussion.

The *Good jobs and training opportunities* townhall will feature:

- Harry Bains, Minister of Labour
- Doug Donaldson, Minister of Forests, Lands and Natural Resource Operations, and Rural Development
- Melanie Mark, Minister of Advanced Education and Skills Training
- Bruce Ralston, Minister of Jobs, Trade and Technology

The following key messages provide broad messages for ministers to connect with their audience and create a “common thread.”

Ministers are encouraged to use tangible examples to tell the story of the great work their ministries are doing to make life better for people in British Columbia.

Key messages

- Over the past two years, we have shown that putting people first is good for our economy and it's good for people.
- By building local infrastructure – like roads, schools, child care facilities, hospitals and clinics – we will make our communities stronger and create thousands of good jobs for British Columbians.
- BC's a great place to invest and do business. We are creating the conditions to attract investment and for businesses to grow and succeed.
- We're supporting BC businesses, and helping them create new opportunities by:
 - cutting taxes on small businesses;
 - investing in the BC Tech Fund – committing \$60 million to BC-based funds and companies;
 - eliminating the PST on non-residential electricity; and
 - helping more than 300 rural businesses get their goods to new markets with BC Export Navigator program.
- Despite uncertainty in the global economy, our economy continues to grow thanks to the hard work and innovation coming from BC businesses.
- A growing economy means good jobs and new opportunities for young people, Indigenous people, and people already in the workforce who want to train for a better job.
- We're expanding and investing in our colleges, universities and training institutions to meet the demand for skilled workers.

UBCM Cabinet Townhall // **A place worth protecting**

Overview

The UBCM agenda will once again feature moderated townhall-style forums with members of cabinet. These townhalls are attended by municipal and industry officials and leaders, as well as other observers.

The UBCM moderator will introduce the panel and the ministers and will then open the floor to questions. The moderators have also been given a few questions to help stimulate and guide the discussion.

The *A place worth protecting* townhall will feature:

- Mike Farnworth, Minister of Public Safety and Solicitor General
- George Heyman, Minister of Environment and Climate Change Strategy
- Michelle Mungall, Minister of Energy, Mines and Petroleum Resources
- Sheila Malcolmson, Parliamentary Secretary for Environment
- Jennifer Rice, Parliamentary Secretary for Emergency Preparedness

The following key messages provide broad messages for ministers to connect with their audience and create a “common thread.”

Ministers are encouraged to use tangible examples to tell the story of the great work their ministries are doing to make life better for people in British Columbia.

Key messages

- There’s nothing more important than taking care of the place we call home.
- By rising to the challenge of climate change, we’re building a cleaner future.
- British Columbians know what it means to come together during times of crisis – from forest fires to flooding – to take care of our homes, businesses and communities.
- The science shows things could get worse – but we can all do our part to prepare for extreme weather and other climate impacts, so people aren’t left scrambling.
- We’re here to help people get the support they need and make communities are ready.
- With CleanBC we’re taking action. It’s our plan reduce carbon pollution and put BC on the path to a cleaner, better future -- creating opportunities for people, businesses, and communities.

UBCM Cabinet Townhall // **Reconciliation: Moving forward, together**

Overview

The UBCM agenda will once again feature moderated townhall-style forums with members of cabinet. These townhalls are attended by municipal and industry officials and leaders, as well as other observers.

The UBCM moderator will introduce the panel and the ministers and will then open the floor to questions. The moderators have also been given a few questions to help stimulate and guide the discussion.

The *Reconciliation: Moving forward, together* townhall will feature:

- Scott Fraser, Minister of Indigenous Relations and Reconciliation
- Katrine Conroy, Minister of Child and Family Development
- David Eby, Attorney General
- Carole James, Minister of Finance and Deputy Premier

The following key messages provide broad messages for ministers to connect with their audience and create a “common thread.”

Ministers are encouraged to use tangible examples to tell the story of the great work their ministries are doing to make life better for people in British Columbia.

Key messages

- Our government is committed to working in partnership with Indigenous peoples and communities to advance meaningful reconciliation
- This includes putting the United Nations Declaration on the Rights of Indigenous Peoples into action in B.C.
- New legislation will help provide all of us with a way forward on reconciliation.
- We’re creating a predictable path forward for everyone — that means good jobs and opportunities, while protecting our environment.
- Successful reconciliation takes time, but we’re committed to getting there with a plan that works for everyone and regular reporting on our progress.

UBCM Cabinet Townhall // **Strong Community Infrastructure**

Overview

The UBCM agenda will once again feature moderated townhall-style forums with members of cabinet. These townhalls are attended by municipal and industry officials and leaders, as well as other observers.

The UBCM moderator will introduce the panel and the ministers and will then open the floor to questions. The moderators have also been given a few questions to help stimulate and guide the discussion.

The *Strong Community Infrastructure* townhall will feature:

- Adrian Dix, Minister of Health
- Rob Fleming, Minister of Education
- Selina Robinson, Minister of Municipal Affairs and Housing
- Claire Trevena, Minister of Transportation and Infrastructure

The following key messages provide broad messages for ministers to connect with their audience and create a “common thread.”

Ministers are encouraged to use tangible examples to tell the story of the great work their ministries are doing to make life better for people in British Columbia.

Key messages

- Strong local infrastructure – like our roads, schools, child care facilities, hospitals and clinics — are the backbone of our communities.
- We’re building up B.C. in regions across the province, creating jobs and making life better for all British Columbians.
- We’re expanding broadband connectivity in communities through B.C., so people and business have more opportunities and stay connected.
- We’re building a better BC by focusing on people and tackling the real challenges they are facing – like finding affordable housing and child care.
- And our plan is working.
- Undoing years of neglect won’t happen overnight, but by working in partnership with municipalities, we’re making real progress and delivering results for people.

Key Messages
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Key Messages

- **We are stronger when we work together, and British Columbia has the results to prove it.**
- **With strong partnerships we are tackling the challenges that face our province, seizing opportunities and making life better for people.**
- **Together, we can rise to the challenge of climate change and build a cleaner future.**
- **Strong local infrastructure – like our roads, schools, child care facilities, hospitals and clinics — are the backbone of our communities.**
- **That’s why our government is making historic investments.**
- **We know people are what make our communities, our province and our economy strong and resilient.**
- **That’s why our government is putting people first.**
- **A people-first economy delivers:**
 - **Good jobs for people**
 - **Shares benefits with every region**
 - **Supports business and industry competitiveness**
 - **Meets our CleanBC and reconciliation priorities**