

Fleurant, Kathleen CITZ:EX

From: Smith, Krystal CITZ:EX
Sent: July 2, 2020 8:38 PM
To: Cook, Jeannette CITZ:EX
Cc: Lawal, Kassandra CITZ:EX; Fleurant, Kathleen CITZ:EX; Tseng, Eugene CITZ:EX; Hubley, Holly CITZ:EX; Molyneux, Jennifer CITZ:EX; Thacker, Rebecca CITZ:EX; Peddle, Jennifer CITZ:EX
Subject: Re: Jennifer Peddle

Thanks Jennifer and Congratulations!

Cheers,
Krystal Smith

Sent from my iPhone

On Jul 2, 2020, at 4:10 PM, Cook, Jeannette CITZ:EX <Jeannette.Cook@gov.bc.ca> wrote:

Hi there,

I would like to let you know that effective July 3, 2020, Jennifer Peddle will be moving to the Information Access Operations Team, within the Corporate Information and Records Management Office, as an FOI Analyst.

We can't thank Jennifer enough for sharing all her knowledge (in all things FOI), effort and tireless training that she's provided to folks since she's been the ministry's Information and Privacy Coordinator. Jennifer will be greatly missed, but fortunately for us she is only an "IM" away.

Please join us in wishing Jennifer all the best in her new position.

In meantime, please continue to send all FOI related emails to the [FOI mailbox](#). Thank you.

Jeannette

Jeannette Cook | Director, Executive Operations
Deputy Minister's Office | Ministry of Citizens' Services
Ph: 250 387-8817 | **e:** jeannette.cook@gov.bc.ca

Fleurant, Kathleen CITZ:EX

From: Smith, Krystal CITZ:EX
Sent: July 3, 2020 1:47 PM
To: Kang, Anne CITZ:EX
Subject: Fwd: KM/QA BC Restart Plan Update - July 3rd - 2020
Attachments: image002.png; ATT00001.htm; KM-QA Restart Phase 3 0703_Noon_Final.docx; ATT00002.htm

Sent from my iPhone

Begin forwarded message:

From: "Stewart, Courtney GCPE:EX" <Courtney.Stewart@gov.bc.ca>
Date: July 3, 2020 at 12:30:56 PM PDT
To: "Cook, Jeannette CITZ:EX" <Jeannette.Cook@gov.bc.ca>, "Lawal, Kassandra CITZ:EX" <Kassandra.Lawal@gov.bc.ca>, "Smith, Krystal CITZ:EX" <Krystal.Smith@gov.bc.ca>
Cc: "Tseng, Eugene CITZ:EX" <Eugene.Tseng@gov.bc.ca>
Subject: KM/QA BC Restart Plan Update - July 3rd - 2020

Hello everyone,

Sending as FYI – new updated KMQA on the Restart Phase has just landed in my inbox.

New items in this package include:

- Long-term care homes
- "Alaska loophole"
- Peace Arch park

There is also new language on the [BC Restart COVID page](#) and [MOTI travel page](#) relating to Americans travelling to and from Alaska through B.C. ("Alaska loophole").

Cheers,

Courtney

Fleurant, Kathleen CITZ:EX

From: Smith, Krystal CITZ:EX
Sent: July 3, 2020 1:48 PM
To: Kang, Anne CITZ:EX
Subject: Fwd: NEW IN - Law Courts Inn
Attachments: IN Law Courts Inn Lease.docx; ATT00001.htm; Cover sheet7.docx; ATT00002.htm

Sent from my iPhone

Begin forwarded message:

From: "Stewart, Courtney GCPE:EX" <Courtney.Stewart@gov.bc.ca>
Date: July 3, 2020 at 12:35:53 PM PDT
To: "Smith, Krystal CITZ:EX" <Krystal.Smith@gov.bc.ca>
Cc: "Lawal, Kassandra CITZ:EX" <Kassandra.Lawal@gov.bc.ca>, "Craik, Jason GCPE:EX" <Jason.Craik@gov.bc.ca>, "Cook, Jeannette CITZ:EX" <Jeannette.Cook@gov.bc.ca>
Subject: NEW IN - Law Courts Inn

Hi Krystal,

Sending along an updated issues note on the Law Courts Inn. A letter was recently sent to our ministry from the Lawyers Inn Society expressing opposition to the Province's decision not to renew or extend the lease for the Law Courts Inn restaurant. Sunny's team is drafting a response to that letter, which is expected to go out next week.

The letter from the Lawyers Inn Society was also sent to the opposition, so there's chance this could come up in QP.

Courtney

Fleurant, Kathleen CITZ:EX

From: Smith, Krystal CITZ:EX
Sent: July 6, 2020 10:29 AM
To: Hubley, Holly CITZ:EX
Subject: FW: Accomplishments - Before and After COVID
Attachments: 2020.06.19 QP - Key Government Supports FINAL.docx; 2020.02.10 QP CITZ Govt Accomplishments - FINAL.docx

From: Craik, Jason GCPE:EX <Jason.Craik@gov.bc.ca>
Sent: July 6, 2020 9:59 AM
To: Smith, Krystal CITZ:EX <Krystal.Smith@gov.bc.ca>
Cc: Tseng, Eugene CITZ:EX <Eugene.Tseng@gov.bc.ca>; Stewart, Courtney GCPE:EX <Courtney.Stewart@gov.bc.ca>
Subject: Accomplishments - Before and After COVID

Hi Krystal,

Attached is the gov accomplishment list we talked about, but I was just informed that the focus should be on the COVID related accomplishments list that is also attached. Although for Minister Kang's purposes, the general list is likely more useful and still applicable.

Thanks,

Jason Craik
Issues Manager

Fleurant, Kathleen CITZ:EX

From: Smith, Krystal CITZ:EX
Sent: July 6, 2020 12:13 PM
To: Kang, Anne CITZ:EX
Subject: FW: Update: Work at the Courthouses

Reference to the court houses and reopening from our call – follow-up bullets.

Krystal Smith
Senior Ministerial Assistant
Ministry of Citizens' Services
Krystal.Smith@gov.bc.ca | 250-361-7096

From: Kot, Jill CITZ:EX <Jill.Kot@gov.bc.ca>
Sent: July 3, 2020 5:08 PM
To: Smith, Krystal CITZ:EX <Krystal.Smith@gov.bc.ca>
Cc: Cook, Jeannette CITZ:EX <Jeannette.Cook@gov.bc.ca>
Subject: Update: Work at the Courthouses

Hi Krystal,
A while back MAK expressed interest in status of our work with Ministry of the Attorney General in reopening Courthouses. At the time she asked things were a bit bumpy. I asked Sunny for an update and I'm pleased to say things seem to have settled a bit. I have attached Sunny's update and thought you might want to share with MAK. No issues to report.
Thanks,
Jill

From: Dhaliwal, Sunny CITZ:EX <Sunny.Dhaliwal@gov.bc.ca>
Sent: July 3, 2020 4:46 PM
To: Kot, Jill CITZ:EX <Jill.Kot@gov.bc.ca>
Subject: Work at the Courthouses

Hi Jill,
Some bullets for the MO regarding our work at re-opening the courtrooms:

- Since the COVID-19 pandemic started, the CITZ has ordered enhanced cleaning protocols for several public-facing programs including courthouses, which includes cleaning of high touchpoints (door knobs, railings, counters etc.) and extra sanitizing efforts.
- In addition, CITZ is providing additional janitorial supplies for staff use at public-use places such as hand sanitizers and nitrile gloves.
- CITZ has been working closely with MAG and the Judiciary on a plan to restart opening of courthouses to support more in-person hearings, consistent with Provincial Health Officer and WorkSafeBC requirements, recognizing the heightened vulnerability of some court participants.
- Earlier in this work, some concerns were expressed by the Judiciary as to the pace of this work, and the expectations of opening up multiple courtrooms in multiple locations with compressed timelines. However, with a better understanding of the work required, and CITZ/MAG able to demonstrate the requirement to be diligent, Judiciary was fully on-board with the re-opening plan and timelines provided by CITZ and MAG.

- Currently, we have re-opened more than 90 superior courtrooms (including 2 Court of Appeal) and 101 Provincial courtrooms.
- Another important project that is underway is to secure alternate court locations (schools/universities, other public properties) in a number of locations over the summer months, around the Province for the Provincial Court.
- In the coming weeks, we will continue to work with our clients and stakeholders to meet their facilities needs as required.
- This work has found high recognition for the CITZ team from the AG as well as the Judiciary.
- Based on the current work that has been done, as well as recognition of this work by a number of clients, including the Judiciary and the AG, it is recommended that no further escalations/discussions on this are required by the Minister with the AG.

Thanks

Sunny Dhaliwal | Assistant Deputy Minister
Real Property Division | Ministry of Citizens' Services
Ph: 778-698-5807 | Cell: 250-380-8311 |
e-mail: Sunny.Dhaliwal@gov.bc.ca

Fleurant, Kathleen CITZ:EX

From: Smith, Krystal CITZ:EX
Sent: July 6, 2020 4:01 PM
To: Sadler, Bobbi CITZ:EX
Subject: Fwd: Please join Zoom meeting in progress

Sent from my iPhone

Begin forwarded message:

From: "Smith, Krystal CITZ:EX" <Krystal.Smith@gov.bc.ca>
Date: July 6, 2020 at 3:59:10 PM PDT
To: s.17
Subject: Fwd: Please join Zoom meeting in progress

Sent from my iPhone

Begin forwarded message:

From: "Stewart, Courtney GCPE:EX" <Courtney.Stewart@gov.bc.ca>
Date: July 6, 2020 at 3:33:44 PM PDT
To: "Fleurant, Kathleen CITZ:EX" <Kathleen.Fleurant@gov.bc.ca>
Cc: "Smith, Krystal CITZ:EX" <Krystal.Smith@gov.bc.ca>
Subject: Please join Zoom meeting in progress

Kathleen,

When we're ready to go with estimates prep this afternoon, please use this link and login to my zoom meeting. I set it up myself as I haven't heard from anyone in tech yet. Should work, though!

s.15; s.17

Fleurant, Kathleen CITZ:EX

From: Smith, Krystal CITZ:EX
Sent: July 6, 2020 5:54 PM
To: Sanford, Donna L GCPE:EX
Subject: Fwd: FINAL verify by video NR
Attachments: 2020CITZ0035-001226.pdf; ATT00001.htm

Hello Donna,

Attached is the embargoed copy.

Thanks,
Krystal Smith

Sent from my iPhone

Fleurant, Kathleen CITZ:EX

From: Smith, Krystal CITZ:EX
Sent: July 7, 2020 10:31 AM
To: Tseng, Eugene CITZ:EX; Perry, Alisma SDPR:EX; Hannah, Jeff SDPR:EX; Monroe, Danielle JEDC:EX; Meehan, Patrick JEDC:EX
Subject: Fwd: News release tomorrow

Sent from my iPhone

Begin forwarded message:

From: Kyle Marsh <Kyle.Marsh@telus.com>
Date: July 7, 2020 at 10:26:19 AM PDT
To: "Stewart, Courtney GCPE:EX" <Courtney.Stewart@gov.bc.ca>, "Smith, Krystal CITZ:EX" <Krystal.Smith@gov.bc.ca>, "Lawal, Cassandra CITZ:EX" <Kassandra.Lawal@gov.bc.ca>
Subject: RE: News release tomorrow

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hello all,

Please see below for a link to our tweet on today's release. We welcome any amplification your team (and those of the other Ministers quoted) may wish to do. Thank you again for all of the support on this release.

<https://www.google.com/url?q=https://twitter.com/TELUS/status/1280533793535692800&sa=D&source=hangouts&ust=1594224445227000&usg=AFQjCNGqB3BJQ6RmAZMZbI7eqqPDvdKzog>

Kyle Marsh
kyle.marsh@telus.com
Cell: 604 314 7960
Office (Direct): 604 693 9184

This email, including any attachments, is for the sole use of the intended recipient and may contain confidential information. If you are not the intended recipient, please notify us immediately and destroy this email and any copies.

-----Original Message-----

From: Kyle Marsh
Sent: July 6, 2020 09:03 PM
To: Courtney.Stewart@gov.bc.ca; Krystal Smith <Krystal.Smith@gov.bc.ca>; Cassandra CITZ:EX Lawal <Kassandra.Lawal@gov.bc.ca>
Subject: News release tomorrow

Hi everyone,

I just wanted to give you a heads up that the release on the expansion of our Internet for Good program to people with a disability will be going out tomorrow at 7am. I will share the link to it once it's live if you wanted to tweet etc.

Thanks again for all the help with the quotes. Please let me know if anyone had any questions or feedback.

Kyle Marsh

Fleurant, Kathleen CITZ:EX

From: Smith, Krystal CITZ:EX
Sent: July 7, 2020 10:47 AM
To: Fleurant, Kathleen CITZ:EX
Subject: Re: FOI REQUEST: Call for Records CTZ-2020-03925 Due: July 15, 2020

Hello Kathleen,

No records.

Thanks,
Krystal

Sent from my iPhone

On Jul 6, 2020, at 8:57 PM, Fleurant, Kathleen CITZ:EX <Kathleen.Fleurant@gov.bc.ca> wrote:

Hi Krystal,

New FOI directed at you - Due back to me by July 15th.

Records of any and all text messages, slack messages, WhatsApp messages, and/or other SMS/messaging applications sent from or received by Minister's Senior Ministerial Assistant(s)– where such a position exists and was staffed - in original conversation format (Date Range for Record Search: From 5/1/2020 To 5/31/2020) Date Format is MM/DD/YYYY

In your response, please provide the applicable information requested below (table can be copy/pasted in your response):

Note – If you are responding for multiple people (i.e., for Minister or former staff), please provide separate answers for each person in extra columns provided.

		Only Applies if searching for more than one person	Only Applies if searching for more than one person
	Name:		
How long did the search take:			
Where did you search: (i.e. Email, texts, computer, tablet, phone, LAN, CLIFF etc.)			
Do you have responsive records:			

<i>If so, attach them with your response or respond to email and submit by hand.</i>			
How long did it take to gather the responsive records:			

Thanks,
Kathleen

From: CITZ FOI Requests CITZ:EX <CITZ.FOIRequests@gov.bc.ca>
Sent: July 3, 2020 1:52 PM
To: Fleurant, Kathleen CITZ:EX <Kathleen.Fleurant@gov.bc.ca>
Subject: FOI REQUEST: Call for Records CTZ-2020-03925 Due: July 15, 2020

Hello,

Please see details below regarding this formal request made under the *Freedom of Information and Protection of Privacy Act* (FOIPPA):

Records of any and all text messages, slack messages, WhatsApp messages, and/or other SMS/messaging applications sent from or received by Minister's Senior Ministerial Assistant(s)– where such a position exists and was staffed - in original conversation format (Date Range for Record Search: From 5/1/2020 To 5/31/2020) Date Format is MM/DD/YYYY

Applicant Type: Political Party
Cross Government Number: XGR-2020-03849
Request also directed to: All Ministries
Records Due: July 15, 2020
Legislated Due Date: August 7, 2020
Ministry Contact: CITZ DMO

Please save your response to the [DMO/MO LAN](#) so that I can send a co-ordinated response back to IAO.

Fee estimate instructions: (see CFR form for fee calculation information and due date)

If search and retrieval time is anticipated to exceed 3 hours and/or the total volume of records exceeds 200 pages, complete only Sections 1 & 2 of the Call for Records Form as we may be in a position to issue a fee estimate. Then, return the form to your Information & Privacy Coordinator (IPC) as by the Fee Estimate Due date noted above. Please await further instruction from the IPC as the records will not be required until the fee estimate process has been completed. Once fees have been paid or waived, The IPC will contact you to continue the call for records process. The IPC will advise you if the request is abandoned and closed.

Send records via email in PDF format. If email is not possible, please send the records in electronic format via eApprovals with the completed form.

You should be aware that FOIPPA obligates us to assist the applicant and to respond without delay, openly, accurately, and completely. In the event that the ministry must defend the adequacy of its search to the Information and Privacy Commissioner at Inquiry, those involved in searching for records may be required to sign affidavits confirming they have conducted an adequate search for relevant records.

Please do not hesitate to contact the IPC to discuss:

- whether the records may be routinely releasable;
- whether the information is being prepared for public release or is already publicly available;
- any other questions or concerns relating to this request.

If you have any questions or need any help please let me know.

Jenn

Jennifer Peddle, MSc | Information and Privacy Coordinator | Deputy Minister's Office | Ministry of Citizens' Services

Ph: 250 387-2675 | e: CITZ.FOIRequests@gov.bc.ca | m: PO Box 9440, Stn Prov Govt, Victoria, BC V8W 9V3

<G - Call for Records form.docx>

Fleurant, Kathleen CITZ:EX

From: Smith, Krystal CITZ:EX
Sent: July 7, 2020 11:15 AM
To: Sanderson, Melanie TRAN:EX (Melanie.Sanderson@gov.bc.ca)
Subject: FW: CRO 2019 Annual Report
Attachments: CRO 2019 Annual Report.pdf

Hello Melanie,

We will table it tomorrow after QP. Thanks for letting the Speaker's office know he just didn't see her today.

Thanks,
Krystal Smith
Senior Ministerial Assistant
Ministry of Citizens' Services
Krystal.Smith@gov.bc.ca | 250-361-7096

From: Smith, Krystal CITZ:EX
Sent: June 25, 2020 2:26 PM
To: Maartman, William PSSG:EX <William.Maartman@gov.bc.ca>
Subject: RE: CRO 2019 Annual Report

Annual Report of the Chief Records Officer 2019

From: Maartman, William PSSG:EX <William.Maartman@gov.bc.ca>
Sent: June 25, 2020 2:24 PM
To: Smith, Krystal CITZ:EX <Krystal.Smith@gov.bc.ca>
Subject: RE: CRO 2019 Annual Report

Thanks Krystal. I will inform whips and clerks. What is the name of full report?

W

From: Smith, Krystal CITZ:EX <Krystal.Smith@gov.bc.ca>
Sent: June 25, 2020 2:13 PM
To: Maartman, William PSSG:EX <William.Maartman@gov.bc.ca>
Subject: CRO 2019 Annual Report

Hello Will,

Minister Kang will be tabling the report on Tuesday July 7th and a copy is attached here. She will need to be present that day to do so in the house – should I advise the whips office as well?

Thanks,
Krystal Smith
Senior Ministerial Assistant

Fleurant, Kathleen CITZ:EX

From: Smith, Krystal CITZ:EX
Sent: July 7, 2020 11:23 AM
To: s.17
Subject: Re: Please join Zoom meeting in progress

This link needs to go to her leg email for the practice and I have been sending it but it is not coming through.

Krystal

Sent from my iPhone

On Jul 7, 2020, at 11:21 AM, Smith, Krystal CITZ:EX <Krystal.Smith@gov.bc.ca> wrote:

Sent from my iPhone

Begin forwarded message:

From: "Stewart, Courtney GCPE:EX" <Courtney.Stewart@gov.bc.ca>
Date: July 7, 2020 at 11:14:05 AM PDT
To: "Smith, Krystal CITZ:EX" <Krystal.Smith@gov.bc.ca>, "Hubley, Holly CITZ:EX" <Holly.Hubley@gov.bc.ca>, "Fleurant, Kathleen CITZ:EX" <Kathleen.Fleurant@gov.bc.ca>
Subject: Please join Zoom meeting in progress

Sending this to all of you as I'm not sure who will be joining on behalf of the Minister!

s.15; s.17

Fleurant, Kathleen CITZ:EX

From: Smith, Krystal CITZ:EX
Sent: July 7, 2020 11:27 AM
To: s.17
Cc: Kang.MLA, Anne LASS:EX
Subject: Fwd: Please join Zoom meeting in progress

Sent from my iPhone

Begin forwarded message:

From: "Fleurant, Kathleen CITZ:EX" <Kathleen.Fleurant@gov.bc.ca>
Date: July 7, 2020 at 11:17:21 AM PDT
To: "Stewart, Courtney GCPE:EX" <Courtney.Stewart@gov.bc.ca>, "Smith, Krystal CITZ:EX" <Krystal.Smith@gov.bc.ca>, "Hubley, Holly CITZ:EX" <Holly.Hubley@gov.bc.ca>
Subject: RE: Please join Zoom meeting in progress

Oh I see. I will add to the calendar now.

From: Stewart, Courtney GCPE:EX <Courtney.Stewart@gov.bc.ca>
Sent: July 7, 2020 11:17 AM
To: Fleurant, Kathleen CITZ:EX <Kathleen.Fleurant@gov.bc.ca>; Smith, Krystal CITZ:EX <Krystal.Smith@gov.bc.ca>; Hubley, Holly CITZ:EX <Holly.Hubley@gov.bc.ca>
Subject: RE: Please join Zoom meeting in progress

In addition to the conference line. I'm pretending to be the critic on Zoom

From: Fleurant, Kathleen CITZ:EX <Kathleen.Fleurant@gov.bc.ca>
Sent: July 7, 2020 11:15 AM
To: Stewart, Courtney GCPE:EX <Courtney.Stewart@gov.bc.ca>; Smith, Krystal CITZ:EX <Krystal.Smith@gov.bc.ca>; Hubley, Holly CITZ:EX <Holly.Hubley@gov.bc.ca>
Subject: RE: Please join Zoom meeting in progress

Hi Courtney,

Is this meant to replace the conference line provided by the DMO? Or in addition to?

Kathleen

From: Stewart, Courtney GCPE:EX <Courtney.Stewart@gov.bc.ca>
Sent: July 7, 2020 11:14 AM
To: Smith, Krystal CITZ:EX <Krystal.Smith@gov.bc.ca>; Hubley, Holly CITZ:EX <Holly.Hubley@gov.bc.ca>; Fleurant, Kathleen CITZ:EX <Kathleen.Fleurant@gov.bc.ca>
Subject: Please join Zoom meeting in progress

Sending this to all of you as I'm not sure who will be joining on behalf of the Minister!

s.15; s.17

Fleurant, Kathleen CITZ:EX

From: Smith, Krystal CITZ:EX
Sent: July 7, 2020 3:02 PM
To: Fleurant, Kathleen CITZ:EX
Cc: Lawal, Kassandra CITZ:EX; Tseng, Eugene CITZ:EX
Subject: Re: MCFD DMO Briefing for Minister Kang - Thursday, July 9th

Hello Folks,

Sorry we are going to decline this and if needed we will reschedule on Monday.

Krystal

Sent from my iPhone

On Jul 7, 2020, at 2:39 PM, Fleurant, Kathleen CITZ:EX <Kathleen.Fleurant@gov.bc.ca> wrote:

Hi All,

Here is material from MCFD for the ^{s.12}
also been uploaded to MInCal and MAK's iPad.

briefing on July 9th. This has

Thank you,
Kathleen

From: Molyneux, Jennifer CITZ:EX <Jennifer.Molyneux@gov.bc.ca>
Sent: July 7, 2020 2:31 PM
To: Fleurant, Kathleen CITZ:EX <Kathleen.Fleurant@gov.bc.ca>
Cc: Cook, Jeannette CITZ:EX <Jeannette.Cook@gov.bc.ca>
Subject: RE: MCFD DMO Briefing for Minister Kang - Thursday, July 9th

Hi Kathleen,

MCF sent me the meeting material. Forwarding to you in case you don't have it yet.

Thanks.

From: Molyneux, Jennifer CITZ:EX
Sent: July 7, 2020 1:55 PM
To: Fleurant, Kathleen CITZ:EX <Kathleen.Fleurant@gov.bc.ca>
Cc: Cook, Jeannette CITZ:EX <Jeannette.Cook@gov.bc.ca>
Subject: RE: MCFD DMO Briefing for Minister Kang - Thursday, July 9th

Thank you!

From: Fleurant, Kathleen CITZ:EX <Kathleen.Fleurant@gov.bc.ca>
Sent: July 7, 2020 1:17 PM
To: Molyneux, Jennifer CITZ:EX <Jennifer.Molyneux@gov.bc.ca>
Subject: RE: MCFD DMO Briefing for Minister Kang - Thursday, July 9th

Hi Jennifer,

This meeting is now confirmed for July 9 from 1:00 to 1:45 pm. Here are the confirmed details:

s.15; s.17

Material: *Will be provided by MCFD in advance of meeting (no ETA provided)*

—
Attendees:

From CITZ: Minister Kang
Krystal
Kass
Jill Kot
Sunny Dhaliwal

From MCFD: Allison Bond, DM
Teresa Dobmeier, ADM
Dillon Halter, ED
Paula Gunn, SMA
Danika Hammond, MA

—
Thanks,
K

From: Fleurant, Kathleen CITZ:EX
Sent: July 7, 2020 11:39 AM
To: Molyneux, Jennifer CITZ:EX <Jennifer.Molyneux@gov.bc.ca>
Subject: RE: MCFD DMO Briefing for Minister Kang - Thursday, July 9th

Hi Jennifer,

The options have been sent, I will confirm shortly.

Thanks,
Kathleen

From: Molyneux, Jennifer CITZ:EX <Jennifer.Molyneux@gov.bc.ca>
Sent: July 7, 2020 11:30 AM

To: Fleurant, Kathleen CITZ:EX <Kathleen.Fleurant@gov.bc.ca>
Cc: Cook, Jeannette CITZ:EX <Jeannette.Cook@gov.bc.ca>
Subject: RE: MCFD DMO Briefing for Minister Kang - Thursday, July 9th

Hi Kathleen,

We can make those times work on July 9th. Thanks.

From: Fleurant, Kathleen CITZ:EX <Kathleen.Fleurant@gov.bc.ca>
Sent: July 7, 2020 10:45 AM
To: Molyneux, Jennifer CITZ:EX <Jennifer.Molyneux@gov.bc.ca>
Cc: Cook, Jeannette CITZ:EX <Jeannette.Cook@gov.bc.ca>
Subject: FW: MCFD DMO Briefing for Minister Kang - Thursday, July 9th

Hi Jennifer,

Further to our previous correspondence, MCFD has reached out for a meeting on Thursday.

I am able to offer them two times for July 9th:

9:00 to 9:45 am
1:00 to 1:45 pm

Can you please confirm if I am good to provide these times?

Thanks,
Kathleen

From: Gotto, Sarah F MCF:EX <Sarah.Gotto@gov.bc.ca>
Sent: July 7, 2020 10:28 AM
To: Fleurant, Kathleen CITZ:EX <Kathleen.Fleurant@gov.bc.ca>
Subject: MCFD DMO Briefing for Minister Kang - Thursday, July 9th

Hi there Kathleen. Hope you are doing well.

I have been asked to reach out to your office to offer a briefing to your Minister on Thursday of this week on the 9th.
I believe this is time sensitive so if Thursday works that would be terrific.

My Minister won't be attending but Paula Gunn SMA and Danika Hammond, MA will join in.

I will provide material in advance of the meeting.

Is there a time (45-1 hour) that would work for Minister Kang on Thursday.

Please advise. Thank you.

Sarah Gotto
Administrative Coordinator to the Honourable Katrine Conroy
Minister of Children and Family Development
British Columbia Parliament Buildings/501 Bellville Street

Victoria BC V8V 2L8
778 974 6035

s.12

Fleurant, Kathleen CITZ:EX

From: Smith, Krystal CITZ:EX
Sent: July 7, 2020 3:06 PM
To: Fleurant, Kathleen CITZ:EX
Cc: Hubley, Holly CITZ:EX
Subject: Fwd: Radio appearance request

Hello Kathleen,

Minister has an interview tomorrow for 8:15 that is live so she will need to call at 8:10 with Simi Sara on 980 CKNW.

Phone in details below and it is follow up to the verify by video announcement that was this morning.

Krystal

Sent from my iPhone

Begin forwarded message:

From: "Emerson, Kim GCPE:EX" <Kim.Emerson@gov.bc.ca>
Date: July 7, 2020 at 2:53:13 PM PDT
To: "Smith, Krystal CITZ:EX" <Krystal.Smith@gov.bc.ca>, "Stewart, Courtney GCPE:EX" <Courtney.Stewart@gov.bc.ca>
Cc: "Lawal, Kassandra CITZ:EX" <Kassandra.Lawal@gov.bc.ca>
Subject: RE: Radio appearance request

1-604-694-6991

This is the number for Minister to call into in the morning. Call after 8:10 and they will put you on hold until it is time to go live.

Kim

From: Smith, Krystal CITZ:EX <Krystal.Smith@gov.bc.ca>
Sent: July 7, 2020 2:41 PM
To: Emerson, Kim GCPE:EX <Kim.Emerson@gov.bc.ca>; Stewart, Courtney GCPE:EX <Courtney.Stewart@gov.bc.ca>
Cc: Lawal, Kassandra CITZ:EX <Kassandra.Lawal@gov.bc.ca>
Subject: RE: Radio appearance request

Hello Folks,

Yes, 8:15 will work.

Krystal Smith
Senior Ministerial Assistant
Ministry of Citizens' Services
Krystal.Smith@gov.bc.ca | 250-361-7096

From: Emerson, Kim GCPE:EX <Kim.Emerson@gov.bc.ca>
Sent: July 7, 2020 2:38 PM
To: Stewart, Courtney GCPE:EX <Courtney.Stewart@gov.bc.ca>
Cc: Smith, Krystal CITZ:EX <Krystal.Smith@gov.bc.ca>; Lawal, Kassandra CITZ:EX <Kassandra.Lawal@gov.bc.ca>
Subject: RE: Radio appearance request

They have paid programming from 8:40 to 8:50. They are asking about 8:15.

From: Stewart, Courtney GCPE:EX <Courtney.Stewart@gov.bc.ca>
Sent: July 7, 2020 2:33 PM
To: Emerson, Kim GCPE:EX <Kim.Emerson@gov.bc.ca>
Cc: Smith, Krystal CITZ:EX <Krystal.Smith@gov.bc.ca>; Lawal, Kassandra CITZ:EX <Kassandra.Lawal@gov.bc.ca>
Subject: Re: Radio appearance request

Kim, minister would prefer 8:40 if it's available

Sent from my iPhone

On Jul 7, 2020, at 1:13 PM, Emerson, Kim GCPE:EX <Kim.Emerson@gov.bc.ca> wrote:

Hello

We have had this media request come in for Minister to join CKNW tomorrow morning to talk about Verify by Video. It came in through AEST comms.

Hi Sean,

Would it be possible to book a live phone interview with Minister Mark tomorrow morning for Simi Sara on 980 CKNW in regards to the virtual BC services card announcement this afternoon?

Several time slots available between 6 and 9 a.m. happy to work with you to find the best time.

You can reach me here or on my cell at 226-236-1823.

Talk soon,

Victor Young

Kim Emerson

Communications Manager
Ministry of Citizens' Services
(Cell) 250-812-8768

Fleurant, Kathleen CITZ:EX

From: Smith, Krystal CITZ:EX
Sent: July 7, 2020 6:46 PM
To: Sanderson, Melanie PSSG:EX
Subject: Fwd: CRO 2019 Annual Report

Hello Melanie,

Here is the report. There is an attachment that I can send you that was on the initial email but I don't think you need it. Thanks for letting the speakers office know.

Thanks,
Krystal

Sent from my iPhone

Begin forwarded message:

From: "Smith, Krystal CITZ:EX" <Krystal.Smith@gov.bc.ca>
Date: June 25, 2020 at 2:25:39 PM PDT
To: "Maartman, William PSSG:EX" <William.Maartman@gov.bc.ca>
Subject: RE: CRO 2019 Annual Report

Annual Report of the Chief Records Officer 2019

From: Maartman, William PSSG:EX <William.Maartman@gov.bc.ca>
Sent: June 25, 2020 2:24 PM
To: Smith, Krystal CITZ:EX <Krystal.Smith@gov.bc.ca>
Subject: RE: CRO 2019 Annual Report

Thanks Krystal. I will inform whips and clerks. What is the name of full report?

W

From: Smith, Krystal CITZ:EX <Krystal.Smith@gov.bc.ca>
Sent: June 25, 2020 2:13 PM
To: Maartman, William PSSG:EX <William.Maartman@gov.bc.ca>
Subject: CRO 2019 Annual Report

Hello Will,

Minister Kang will be tabling the report on Tuesday July 7th and a copy is attached here. She will need to be present that day to do so in the house – should I advise the whips office as well?

Thanks,
Krystal Smith
Senior Ministerial Assistant
Ministry of Citizens' Services

Fleurant, Kathleen CITZ:EX

From: Smith, Krystal CITZ:EX
Sent: July 8, 2020 3:32 PM
To: Russell, Jonathan CITZ:EX
Subject: Fwd: Please join Zoom meeting in progress

Sent from my iPhone

Begin forwarded message:

From: "Stewart, Courtney GCPE:EX" <Courtney.Stewart@gov.bc.ca>
Date: July 8, 2020 at 3:31:03 PM PDT
To: "Smith, Krystal CITZ:EX" <Krystal.Smith@gov.bc.ca>, s.17
"Tseng, Eugene CITZ:EX" <Eugene.Tseng@gov.bc.ca>
Cc: "Fleurant, Kathleen CITZ:EX" <Kathleen.Fleurant@gov.bc.ca>, "Hubley, Holly CITZ:EX" <Holly.Hubley@gov.bc.ca>
Subject: Please join Zoom meeting in progress

s.15; s.17

Fleurant, Kathleen CITZ:EX

From: Smith, Krystal CITZ:EX
Sent: July 8, 2020 4:11 PM
To: Russell, Jonathan CITZ:EX
Subject: Fwd: Please join Zoom meeting in progress

Sent from my iPhone

Begin forwarded message:

From: "Stewart, Courtney GCPE:EX" <Courtney.Stewart@gov.bc.ca>
Date: July 8, 2020 at 4:10:36 PM PDT
To: s.17
Cc: "Smith, Krystal CITZ:EX" <Krystal.Smith@gov.bc.ca>, "Fleurant, Kathleen CITZ:EX" <Kathleen.Fleurant@gov.bc.ca>, "Hubley, Holly CITZ:EX" <Holly.Hubley@gov.bc.ca>, "Tseng, Eugene CITZ:EX" <Eugene.Tseng@gov.bc.ca>
Subject: Please join Zoom meeting in progress

s.15; s.17

Fleurant, Kathleen CITZ:EX

From: Smith, Krystal CITZ:EX
Sent: July 9, 2020 8:50 AM
To: Fleurant, Kathleen CITZ:EX
Subject: Fwd: ESTIMATES - THURSDAY JULY 9 & FRIDAY JULY 10
Attachments: Tips for Ministers.pdf; ATT00001.htm

Sent from my iPhone

Begin forwarded message:

From: "Sanderson, Melanie PSSG:EX" <Melanie.Sanderson@gov.bc.ca>
Date: July 8, 2020 at 6:55:22 PM PDT
To: LP Senior Ministerial Assistants <SRMINAST@Victoria1.gov.bc.ca>, LP Ministerial Assistants <LPMAS@Victoria1.gov.bc.ca>, LP Executive Assistants <LPEAS@Victoria1.gov.bc.ca>, LP Administrative Coordinators <LPACS@Victoria1.gov.bc.ca>, LP PO Executive Office <LPPOEO@Victoria1.gov.bc.ca>, LP Premiers Vancouver Office <LPPVO@Victoria1.gov.bc.ca>, LP PREM Directors <PREMDIR@Victoria1.gov.bc.ca>, LP PO Deputy Minister <LPPODM@Victoria1.gov.bc.ca>, "Howlett, Tim GCPE:EX" <Tim.Howlett@gov.bc.ca>
Cc: "Szakacs, Kaylee LASS:EX" <Kaylee.Szakacs@leg.bc.ca>
Subject: ESTIMATES - THURSDAY JULY 9 & FRIDAY JULY 10

Hi all,

Below are the final schedules for tomorrow and Friday:

- **Changes to the estimated number of hours for each ministry are highlighted in yellow.
- Please ensure proper times are reflected in calendars – we start at 9:30 am, break at 12:00pm, come back at 1:30pm, and adjourn at 6:30pm.
- Tomorrow I'll share the house duty schedule and chair roster provided by the Whip's office.
- Please review the attached 'Tips for Ministers'.
- EMPR, TAC, CITZ, ENV: please be prepared to go up as soon as the preceeding ministry in your section is complete. Approximate hours of debate are provided. Whip and House Leader office will be following as well.

FINAL SCHEDULES:

Chronological Order

ORDER	MINISTRY	OPPOSITION HOURS
#1	MOTI	3 remaining
#2	MAH	7.5
#3	EMPR	7
#4	TAC	3
#5	CITZ	3.5
#6	ENV	10

Thursday, July 9, 2020:

	Section A	Section C
1	Ministry of Municipal Affairs and Housing	Ministry of Transportation and Infrastructure (<i>continued from June 26</i>)
2	Ministry of Tourism, Arts and Culture (<i>if needed</i>)	Ministry of Energy, Mines and Petroleum Resources

Friday, July 10, 2020:

	Section A	Section C
1	Ministry of Tourism, Arts and Culture	Ministry of Energy, Mines and Petroleum Resources (<i>cont.</i>)
2	Ministry of Citizens' Services	Ministry of Environment and Climate Change Strategy

Additional Notes:

- Please ensure Zoom set up is prepared on your minister's Legislature-issued device. Test early.
- Chair of the committees will recognize minister before they need to speak.
- When discussing question/answer with staff please mute microphone but do not turn off camera.
- Scripts for opening and closing debate will be provided via screen share on the Zoom platform.
- Clerks will be offering support through the process.

Call or text with any questions.

Thanks,
Melanie

Melanie Sanderson
Senior Ministerial Assistant
Office of the Minister of Public Safety & Solicitor General
250-880-9508 | melanie.sanderson@gov.bc.ca

Fleurant, Kathleen CITZ:EX

From: Smith, Krystal CITZ:EX
Sent: July 9, 2020 2:04 PM
To: Stewart, Courtney GCPE:EX
Subject: Fwd: SN_Estimates Intro_DRAFT 4
Attachments: SN_Estimates Intro_DRAFT 4.docx; ATT00001.htm

Sent from my iPhone

Begin forwarded message:

From: "Lawal, Kassandra CITZ:EX" <Kassandra.Lawal@gov.bc.ca>
Date: July 9, 2020 at 1:52:06 PM PDT
To: "Smith, Krystal CITZ:EX" <Krystal.Smith@gov.bc.ca>
Subject: SN_Estimates Intro_DRAFT 4

Here's my crack at it –

I don't think we need to shorten. Really we'd just be choosing items re CITZ accomplishments to choose not to mention. I think they're all relevant. I did drop the ones that repeat in some way. But, I have added a few small points that may be worth highlighting. So the length stays about the same.

Otherwise, I have just tweaked for grammar and flow.

They would be fine ,f or the most part, in their original format, if no changes are made. This is just an effort to strengthen a bit.

Kassandra Lawal

Ministerial Assistant

Honourable Anne Kang – Minister of Citizens' Services

Room 236 | Parliament Buildings, Victoria, BC | V8W 9V1

Office 778-974-6009 | Cell 778-678-3776

kassandra.lawal@gov.bc.ca

Fleurant, Kathleen CITZ:EX

From: Smith, Krystal CITZ:EX
Sent: July 9, 2020 3:04 PM
To: Stewart, Courtney GCPE:EX; Fleurant, Kathleen CITZ:EX
Cc: Lawal, Kassandra CITZ:EX; Cook, Jeannette CITZ:EX
Subject: Re: SN Estimate Intro - FINAL

Great thanks team.

Krystal

Sent from my iPhone

On Jul 9, 2020, at 2:40 PM, Stewart, Courtney GCPE:EX <Courtney.Stewart@gov.bc.ca> wrote:

Krystal,

Here's a cleaned up, final version. It's formatted so the bottom third of the page is blank.

Cheers,

Courtney

<image002.png>

Courtney Stewart

A/Communications Director | Government Communications and Public Engagement

Ministry of Citizens' Services

Ph: 778-698-8755 | Cell: 250-920-5104

courtney.stewart@gov.bc.ca

<SN_Estimates Intro_FINAL.docx>

Fleurant, Kathleen CITZ:EX

From: Smith, Krystal CITZ:EX
Sent: July 9, 2020 4:03 PM
To: Emerson, Kim GCPE:EX
Cc: Lawal, Kassandra CITZ:EX; Stewart, Courtney GCPE:EX; Brooke, Daisy GCPE:EX; Craik, Jason GCPE:EX
Subject: Re: SBOT business names

This is approved.

Thanks,
Krystal

Fleurant, Kathleen CITZ:EX

From: Smith, Krystal CITZ:EX
Sent: July 9, 2020 4:05 PM
To: Stewart, Courtney GCPE:EX
Subject: Re: FOR APPROVAL: CITZ Media Request: Service BC Mobile Card contact tracing

Hello Courtney,

Yes this is approved.

Thanks,
Krystal

Sent from my iPhone

Fleurant, Kathleen CITZ:EX

From: Smith, Krystal CITZ:EX
Sent: July 9, 2020 4:10 PM
To: Kang, Anne CITZ:EX
Subject: Fwd: For Info: Ethnocultural Diversity Data
Attachments: 113367 - DM IBN - Ethnocultural Diversity Data.docx; ATT00001.htm

Sent from my iPhone

Begin forwarded message:

From: "Fleurant, Kathleen CITZ:EX" <Kathleen.Fleurant@gov.bc.ca>
Date: July 9, 2020 at 12:20:42 PM PDT
To: "Smith, Krystal CITZ:EX" <Krystal.Smith@gov.bc.ca>, "Lawal, Kassandra CITZ:EX" <Kassandra.Lawal@gov.bc.ca>, "Tseng, Eugene CITZ:EX" <Eugene.Tseng@gov.bc.ca>
Subject: FW: For Info: Ethnocultural Diversity Data

FYI – DMO has forwarded a copy of the DM IBN on Ethnocultural Diversity Data that Jill mentioned on this morning's call. As Jeannette stated below, they have provided a copy to Don Wright's office as well.

K

From: Cook, Jeannette CITZ:EX <Jeannette.Cook@gov.bc.ca>
Sent: July 9, 2020 11:50 AM
To: Fleurant, Kathleen CITZ:EX <Kathleen.Fleurant@gov.bc.ca>
Cc: Molyneux, Jennifer CITZ:EX <Jennifer.Molyneux@gov.bc.ca>
Subject: For Info: Ethnocultural Diversity Data

Hi Kathleen,

Attached is the info note that Jill referenced on the morning call today. We have provided a copy to Don Wright's office. Sharing for MO info.

Thanks.
JC

Jeannette Cook | Director, Executive Operations
Deputy Minister's Office | Ministry of Citizens' Services
Ph: 250 387-8817 | **e:** jeannette.cook@gov.bc.ca

Fleurant, Kathleen CITZ:EX

From: Smith, Krystal CITZ:EX
Sent: July 10, 2020 1:17 PM
To: Stewart, Courtney GCPE:EX
Cc: Emerson, Kim GCPE:EX; Lawal, Cassandra CITZ:EX; Craik, Jason GCPE:EX
Subject: Re: Media request

Great thanks team. It's approved on our end.

Krystal

Sent from my iPhone

On Jul 10, 2020, at 12:54 PM, Stewart, Courtney GCPE:EX <Courtney.Stewart@gov.bc.ca> wrote:

Krystal, this is approved by health, EMBC and the COVID media relations group.

Sent from my iPhone

On Jul 10, 2020, at 11:39 AM, Emerson, Kim GCPE:EX <Kim.Emerson@gov.bc.ca> wrote:

Hello

We have had the below media request come in. Program has provided a suggested response. Please let me know if this is good to go.

Thank you,

Kim Emerson

Communications Manager

Ministry of Citizens' Services

(Cell) 250-812-8768

Reporter

Bob Mackin, Reporter

The Breaker News

bob@thebreaker.news

604-982-9130 c: 604-724-5604

Deadline ASAP

Request

Regarding the \$1,209,346.82 procured by CTZ during all of 2019 on N95 masks, surgical masks, facial protection, gloves, gowns and hand sanitizer, and \$942,088.95 procured on the same in 2020, through May 25, to which departments or programs were these

PPE items distributed or supplied?

Recommendation

- **The Province's Product Distribution Centre (PDC) supports a number of organizations with their on-going requirement of ordering life sustaining medical products and supplies. Purchases referenced in the request above were made to support those programs.**
- **Individual clients that are approved to have their products supplied by PDC through a Ministry, Crown Corporation, or broader public sector program, include:**
 - Ministry of Children and Family Development clients in the At Home program
 - Ministry of Social Development and Poverty Reduction clients in the Employment and Assistance Regulation and Employment and Assistance for Persons with Disabilities Regulation programs.
 - WorkSafeBC - medical and wound care products to WCB's injured clients both long and short term
 - BC Children's Hospital – metabolic nutrition program clients
 - Providence Health (Hemophilia and Home Enteral Nutrition program clients)
 - All PHSA programs:
 - First Nations Health Authority
 - BC Emergency Health Services - Ambulance
 - Home Birth Supply Program
 - PHSA Inmate Health

Fleurant, Kathleen CITZ:EX

From: Smith, Krystal CITZ:EX
Sent: July 10, 2020 2:46 PM
To: Fleurant, Kathleen CITZ:EX
Subject: Fwd: Estimates - latest info

Sent from my iPhone

Begin forwarded message:

From: "Kot, Jill CITZ:EX" <Jill.Kot@gov.bc.ca>
Date: July 10, 2020 at 2:18:38 PM PDT
To: "Smith, Krystal CITZ:EX" <Krystal.Smith@gov.bc.ca>
Subject: Fwd: Estimates - latest info

Sent from my iPhone

Begin forwarded message:

From: "Cook, Jeannette CITZ:EX" <Jeannette.Cook@gov.bc.ca>
Date: July 10, 2020 at 12:35:00 PM PDT
To: CITZ Executive Members <MTICEXMEM@Victoria1.gov.bc.ca>, "Stanford, Susan JEDC:EX" <Susan.Stanford@gov.bc.ca>, "Randell, Howard CITZ:EX" <Howard.Randell@gov.bc.ca>, "Shypitka, James M CITZ:EX" <James.Shypitka@gov.bc.ca>
Cc: CITZ Managers of Divisional Operations <MTICMODO@Victoria1.gov.bc.ca>, CITZ Executive Assistants <MTICEXAS@Victoria1.gov.bc.ca>, "Russell, Jonathan CITZ:EX" <Jonathan.Russell@gov.bc.ca>, "Hauff, Chris R CITZ:EX" <Chris.Hauff@gov.bc.ca>
Subject: RE: Estimates - latest info

Hi – Here is Jill's suggestion for starting locations at the MO today:

Minister's Office: Minister Kang
Krystal
Jill
Dean
Kerry

Krystal's Office: CJ

MO Reception Area: Bev
Susan
Bobbi
Tracee
Sunny

Maple Room: Hayden
David
Howard
James

Reminder that the Oak Room has been reserved for CITZ as well.

Thanks.
JC

From: Cook, Jeannette CITZ:EX
Sent: July 10, 2020 12:05 PM
To: CITZ Executive Members <MTICEXMEM@Victoria1.gov.bc.ca>; Stanford, Susan JEDC:EX <Susan.Stanford@gov.bc.ca>; Randell, Howard CITZ:EX <Howard.Randell@gov.bc.ca>; Shypitka, James M CITZ:EX <James.Shypitka@gov.bc.ca>
Cc: CITZ Managers of Divisional Operations <MTICMODO@Victoria1.gov.bc.ca>; CITZ Executive Assistants <MTICEXAS@Victoria1.gov.bc.ca>; Russell, Jonathan CITZ:EX <Jonathan.Russell@gov.bc.ca>; Hauff, Chris R CITZ:EX <Chris.Hauff@gov.bc.ca>
Subject: RE: Estimates - latest info

Hi there,

Jill has just requested that everyone assume their positions over at the MO for 2:30 pm today. That will allow some time to get set up, log on to the call, etc.

Thank you.
JC

From: Cook, Jeannette CITZ:EX
Sent: July 10, 2020 9:56 AM
To: CITZ Executive Members <MTICEXMEM@Victoria1.gov.bc.ca>; Stanford, Susan JEDC:EX <Susan.Stanford@gov.bc.ca>; Randell, Howard CITZ:EX <Howard.Randell@gov.bc.ca>; Shypitka, James M CITZ:EX <James.Shypitka@gov.bc.ca>
Cc: CITZ Managers of Divisional Operations <MTICMODO@Victoria1.gov.bc.ca>; CITZ Executive Assistants <MTICEXAS@Victoria1.gov.bc.ca>
Subject: Estimates - latest info

Hi there – just heard from the MO and sounds like the earliest we will be up today is 2:00 pm and latest is 4:00 pm. If we go at 4:00 pm we will likely also need to go again on July 16. We'll be following TAC and TAC has not yet started their estimates session.

Thanks.

JC

Jeannette Cook | Director, Executive Operations
Deputy Minister's Office | Ministry of Citizens' Services
Ph: 250 387-8817 | *e:* jeannette.cook@gov.bc.ca

Fleurant, Kathleen CITZ:EX

From: Smith, Krystal CITZ:EX
Sent: July 13, 2020 11:00 AM
To: Hubley, Holly CITZ:EX
Subject: FW: QP Note
Attachments: 2020.07.10 QP CITZ Delays in Records Release FINAL.docx

From: Craik, Jason GCPE:EX <Jason.Craik@gov.bc.ca>
Sent: July 13, 2020 10:45 AM
To: Smith, Krystal CITZ:EX <Krystal.Smith@gov.bc.ca>; Stewart, Courtney GCPE:EX <Courtney.Stewart@gov.bc.ca>; Lawal, Kassandra CITZ:EX <Kassandra.Lawal@gov.bc.ca>
Cc: Tseng, Eugene CITZ:EX <Eugene.Tseng@gov.bc.ca>
Subject: QP Note

Hi all,

Attached is the note we chatted about last week.

Thanks,

Jason Craik
Issues Manager

Fleurant, Kathleen CITZ:EX

From: Smith, Krystal CITZ:EX
Sent: July 13, 2020 11:13 AM
To: Fleurant, Kathleen CITZ:EX
Subject: FW: FOI REQUEST: Call for Records CTZ-2020-04141 Records Due: July 23, 2020
Attachments: G - Call for Records form.docx

		Only Applies if searching for more than one person	Only Applies if searching for more than one person
	Name:		
How long did the search take:	1 min		
Where did you search: (i.e. Email, texts, computer, tablet, phone, LAN, CLIFF etc.)	No notebook used, search phone notes – nothing used		
Do you have responsive records: <i>If so, attach them with your response or respond to email and submit by hand.</i>	No		
How long did it take to gather the responsive records:			

No records.

Thanks,

Krystal Smith
Senior Ministerial Assistant
Ministry of Citizens' Services
Krystal.Smith@gov.bc.ca | 250-361-7096

From: Fleurant, Kathleen CITZ:EX <Kathleen.Fleurant@gov.bc.ca>
Sent: July 13, 2020 11:05 AM
To: Smith, Krystal CITZ:EX <Krystal.Smith@gov.bc.ca>; Lawal, Cassandra CITZ:EX <Kassandra.Lawal@gov.bc.ca>
Subject: FW: FOI REQUEST: Call for Records CTZ-2020-04141 Records Due: July 23, 2020

Hi Krystal & Kass,

New FOI directed at Minister, SMA and MA - Due back to me by July 23rd.

Scanned images of all pages in all notebooks used by the Minister/Minister of State, the Minister's Ministerial Assistant(s), and the Minister's Senior Ministerial Assistant(s) - where such positions existed and were staffed. (Date Range for Record Search: From 2/1/2020 To 5/31/2020) Date Format is MM/DD/YYYY

In your response, please provide the applicable information requested below (table can be copy/pasted in your response):

Note – If you are responding for multiple people (i.e., for Minister or former staff), please provide separate answers for each person in extra columns provided.

		Only Applies if searching for more than one person	Only Applies if searching for more than one person
Name:			
How long did the search take:			
Where did you search: (i.e. Email, texts, computer, tablet, phone, LAN, CLIFF etc.)			
Do you have responsive records: <i>If so, attach them with your response or respond to email and submit by hand.</i>			
How long did it take to gather the responsive records:			

Thanks,
Kathleen

From: CITZ FOI Requests CITZ:EX <CITZ.FOIRequests@gov.bc.ca>
Sent: July 13, 2020 9:22 AM
To: Fleurant, Kathleen CITZ:EX <Kathleen.Fleurant@gov.bc.ca>
Subject: FOI REQUEST: Call for Records CTZ-2020-04141 Records Due: July 23, 2020

Hello:

Please see details below regarding this formal request made under the *Freedom of Information and Protection of Privacy Act* (FOIPPA):

Scanned images of all pages in all notebooks used by the Minister/Minister of State, the Minister's Ministerial Assistant(s), and the Minister's Senior Ministerial Assistant(s) - where such positions existed and were staffed. (Date Range for Record Search: From 2/1/2020 To 5/31/2020) Date Format is MM/DD/YYYY

Applicant Type: Political Party
 Cross Government Number: XGR-2020-04135
 Request also directed to: Multiple Ministries

Records Due: July 23, 2020
Legislated Due Date: July 28, 2020
Ministry Contact: Rebecca Thacker

Please save your response to the [DMO/MO LAN](#) so we can send a co-ordinated response back to IAO.

Fee estimate instruction: (see CFR form for fee calculation information and due date)

If search and retrieval time is anticipated to exceed 3 hours; or volume of hard-copies records is anticipated to exceed 200 pages; or preparation time can reasonably be expected to exceed 15 minutes or more, complete **only** sections 2 and 4 of the Call for Records form as we may be in a position to issue a fee estimate. Then, return the form to the IAO by the fee estimate due date noted above. Please await further instruction from IAO as the records will not be required until the fee estimate process has been completed. Once fees have been paid or waived, IAO will contact you to continue the call for records process. IAO will advise you if the request is abandoned and closed.

Send records via email in [PDF format](#). If email is not possible, please send the records in electronic format via house mail with the completed form.

You should be aware that FOIPPA obligates us to assist the applicant and to respond without delay, openly, accurately, and completely. In the event that the ministry must defend the adequacy of its search to the Information and Privacy Commissioner at Inquiry, those involved in searching for records may be required to sign affidavits confirming they have conducted an adequate search for relevant records.

Please do not hesitate to contact IAO to discuss:

- whether the records may be routinely releasable;
- whether the information is being prepared for public release or is already publicly available;
- any other questions or concerns relating to this request.

Thank you for your assistance,

Rebecca Thacker
Administrative Coordinator
Deputy Minister's Office | Ministry of Citizens' Services
Ph: 250 387-8842 | e: Rebecca.Thacker@gov.bc.ca

Fleurant, Kathleen CITZ:EX

From: Smith, Krystal CITZ:EX
Sent: July 13, 2020 11:36 AM
To: MINCAL, CITZ CITZ:EX
Subject: Sharing request: Calendar

Krystal Smith
Senior Ministerial Assistant
Ministry of Citizens' Services
Krystal.Smith@gov.bc.ca | 250-361-7096

Fleurant, Kathleen CITZ:EX

From: Smith, Krystal CITZ:EX
Sent: July 13, 2020 11:36 AM
To: Tseng, Eugene CITZ:EX
Subject: Sharing request: Calendar

Krystal Smith
Senior Ministerial Assistant
Ministry of Citizens' Services
Krystal.Smith@gov.bc.ca | 250-361-7096

Fleurant, Kathleen CITZ:EX

From: Smith, Krystal CITZ:EX
Sent: July 13, 2020 10:01 PM
To: Lawal, Cassandra CITZ:EX
Subject: Re: FOR DIRECTION -- 112573 - MIN Fraser LTR - Draft_Response_to_YLP

Hello Kass-

Agreed thanks for the flag but MSF is good.

Krystal

Sent from my iPhone

On Jul 13, 2020, at 5:16 PM, Lawal, Cassandra CITZ:EX <Kassandra.Lawal@gov.bc.ca> wrote:

Hi Krystal

Flagging to you for direction.

The original incoming (Jan 2020) was to PJH – this response was jointly drafted by MIRR/CITZ as re the advice below. I am inclined to leave this as a MSF sig. Let me know if MAK wishes different.

Give me a call if you want the fuller history re handling of this file.

Reg Ogen correspondence - recommended response process

- Proposed that response be provided to Reg Ogen by letter/email.
- The Indigenous Procurement Initiative is jointly managed by CITZ/MIRR so response can be provided by either of:
 - Minister Fraser, rationale being that MIRR owns the relationship with the Wet'suwet'en First Nation.
 - Minister Kang, rationale being that CITZ is responsible for the BC Procurement Strategy.
- Draft response is attached which has been jointly developed by CITZ/MIRR with input from the MIRR negotiator responsible for the Wet'suwet'en First Nation.
 - Draft response is currently written to reflect response by Minister Fraser, can be adapted to reflect response by Minister Kang with minor changes to body, signature block and Cc.
- Further engagement is proposed to occur at the staff level and will be led by CITZ/MIRR Executive Directors who are responsible for the Indigenous Procurement Initiative.

Kassandra Lawal

Office 778-974-6009 | Cell 778-678-3776
kassandra.lawal@gov.bc.ca

<112573 - MIN Fraser LTR - Draft_Response_to_YLP.docx>
<YLP Letter to Premier Horgan Jan 2020.pdf>

Fleurant, Kathleen CITZ:EX

From: Smith, Krystal CITZ:EX
Sent: July 13, 2020 10:05 PM
To: Lawal, Kassandra CITZ:EX
Cc: Fleurant, Kathleen CITZ:EX
Subject: Re: DN Shaw Naming Opp

Hello Folks,

It will be on the iPad/Cal because it came up at a roundtable or was an in person conversation. I remember the conversation just not the date.

Krystal

Sent from my iPhone

On Jul 13, 2020, at 5:34 PM, Lawal, Kassandra CITZ:EX <Kassandra.Lawal@gov.bc.ca> wrote:

Hi Kathleen,

Did we receive a DN from the DMO with this naming opp? I am not seeing it in the attached package.

MAK has approved. We can apply her esig, or get a wet sig from her tomorrow in the office.

Thanks
kass

Kassandra Lawal
Ministerial Assistant
Honourable Anne Kang – Minister of Citizens' Services
Room 236 | Parliament Buildings, Victoria, BC | V8W 9V1
Office 778-974-6009 | Cell 778-678-3776
kassandra.lawal@gov.bc.ca

<113281 MIN IBN NPP - Shaw.pdf>

Fleurant, Kathleen CITZ:EX

From: Smith, Krystal CITZ:EX
Sent: July 14, 2020 12:01 PM
To: Minister, CITZ CITZ:EX
Cc: Fleurant, Kathleen CITZ:EX
Subject: RE: 412-1602.0(X400) - Westham Island Road and River Road -Her Majesty the Queen- as represented by the Minister of Citizens' Services -Portal Design No. 4281588

Yes I think that would be best – Krystal

From: Minister, CITZ CITZ:EX <CITZ.Minister@gov.bc.ca>
Sent: July 14, 2020 10:43 AM
To: Smith, Krystal CITZ:EX <Krystal.Smith@gov.bc.ca>
Subject: FW: 412-1602.0(X400) - Westham Island Road and River Road -Her Majesty the Queen- as represented by the Minister of Citizens' Services -Portal Design No. 4281588

Hi Krystal,

Do you want to request a briefing for MAK on this? The agreement requires the Minister's signature.

Kassandra Lawal
Office 778-974-6009 | Cell 778-678-3776
kassandra.lawal@gov.bc.ca

From: Ajiko, Patricia <Patricia.Ajiko@bchydro.com>
Sent: July 13, 2020 4:12 PM
To: Minister, CITZ CITZ:EX <CITZ.Minister@gov.bc.ca>
Subject: 412-1602.0(X400) - Westham Island Road and River Road -Her Majesty the Queen- as represented by the Minister of Citizens' Services -Portal Design No. 4281588

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Good afternoon,

We have prepared an SRW agreement for the above-referenced property to be signed by the Minister of Citizen's Services. We have previously had Citizens' Services sign an SRW Agreement (registered under number CA3607461) and believe this is not an application through Front Counter.

Accordingly, Please find attached the following items:

- 1) A cover letter with execution instructions;
- 2) the Statutory Right of Way Agreement;
- 3) the Standard Charge Terms; and
- 4) previous agreement signed and registered under number CA3607461

Once signed, please have two originally executed copies of the agreement returned to my attention.

During the current COVID-19 situation, if a party to the SRW intends to execute under an Affidavit of Execution in accordance with current LTSA guidelines and the Land Title Act, BC Hydro is asking that legal counsel or the notary public acting for the customer attend to registration of the Form C SRW. Accordingly, please ask your lawyer or notary public to contact me if a party to the SRW is to execute under an Affidavit of Execution so that arrangements can be made in regards to registration in the Land Title Office.

Thanks,

Patricia Ajiko | Property Coordinator, Distribution Acquisition Services, Properties

BC Hydro
333 Dunsmuir St, 12th floor
Vancouver, BC V6B 5R3

P 604-623-3741
E Patricia.Ajiko@bchydro.com

bchydro.com

Smart about power in all we do.

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Fleurant, Kathleen CITZ:EX

From: Smith, Krystal CITZ:EX
Sent: July 14, 2020 1:03 PM
To: Wade, Debbie PREM:EX
Subject: Green Caucus - GPI
Attachments: GPI Meeting with Green Caucus 15072020 .pptx; Appendix A_GPI Data Workshop Follow-up_15072020.docx

Hello Debbie,

I know that Geoff Meggs had checked in with CASA on GPI's. We have a meeting with the Green Caucus staff tomorrow and I wanted to share the materials with him so he is aware of the conversation. It is a follow up to a workshop and will outline how we move forward together.

Let me know if anything else is needed.

Thanks,
Krystal Smith
Senior Ministerial Assistant
Ministry of Citizens' Services
Krystal.Smith@gov.bc.ca | 250-361-7096

Fleurant, Kathleen CITZ:EX

From: Smith, Krystal CITZ:EX
Sent: July 14, 2020 1:40 PM
To: Sanford, Donna L GCPE:EX; McColl, John-Michael FIN:EX
Subject: RE: Materials for the GPI meeting with Green Caucus Staff

Hello Donna,

I did already.

Thanks,
Krystal Smith
Senior Ministerial Assistant
Ministry of Citizens' Services
Krystal.Smith@gov.bc.ca | 250-361-7096

From: Sanford, Donna L GCPE:EX <Donna.Sanford@gov.bc.ca>
Sent: July 14, 2020 1:22 PM
To: Smith, Krystal CITZ:EX <Krystal.Smith@gov.bc.ca>; McColl, John-Michael FIN:EX <JohnMichael.McColl@gov.bc.ca>
Subject: RE: Materials for the GPI meeting with Green Caucus Staff

Thanks very much Krystal. Would you like me to forward to Geoff for his info, or will you do that?

Thanks again,
Donna

From: Smith, Krystal CITZ:EX <Krystal.Smith@gov.bc.ca>
Sent: July 14, 2020 1:04 PM
To: Sanford, Donna L GCPE:EX <Donna.Sanford@gov.bc.ca>; McColl, John-Michael FIN:EX <JohnMichael.McColl@gov.bc.ca>
Subject: Materials for the GPI meeting with Green Caucus Staff

Hello Folks,

Attached is the follow-up document to the workshop and a PowerPoint for tomorrow's meeting.

Thanks,
Krystal Smith
Senior Ministerial Assistant
Ministry of Citizens' Services
Krystal.Smith@gov.bc.ca | 250-361-7096

Fleurant, Kathleen CITZ:EX

From: Smith, Krystal CITZ:EX
Sent: July 15, 2020 9:18 AM
To: Lawal, Cassandra CITZ:EX
Subject: RE: FOR REVIEW AND APPROVAL -- FW: Genuine Progress Indicator

Hello Kass,

This is approved – thanks.

Krystal Smith
Senior Ministerial Assistant
Ministry of Citizens' Services
Krystal.Smith@gov.bc.ca | 250-361-7096

From: Lawal, Cassandra CITZ:EX <Cassandra.Lawal@gov.bc.ca>
Sent: July 14, 2020 11:50 AM
To: Smith, Krystal CITZ:EX <Krystal.Smith@gov.bc.ca>
Subject: FOR REVIEW AND APPROVAL -- FW: Genuine Progress Indicator

Hi Krystal,

Attached is a MinSig email responding to the incoming below for MAK's review and approval.

Thanks
kass

Kassandra Lawal
Office 778-974-6009 | Cell 778-678-3776
kassandra.lawal@gov.bc.ca

From: s.22
Sent: May 16, 2020 9:15 PM
To: OfficeofthePremier, Office PREM:EX <Premier@gov.bc.ca>; Minister, JEDC JEDC:EX <JEDC.Minister@gov.bc.ca>
Subject: Genuine Progress Indicator

Dear Minister Mungall and Premier Horgan,

Thank you for all your work in these trying times. I know that things have been turned upside down in the last couple months and appreciate that you have been doing all you can to stand up measures that to help our communities to weather this storm.

I wanted to write and ask what the status of the Genuine Progress Indicator (GPI) is. I was very excited that it made it into the Confidence and Supply Agreement (P. 8, quoted below) but have been left waiting to see it materialize. In a time that people are spending a lot of attention on the economic restart, I wonder how BC's GPI has been impacted, and how it is being considered in the reopening. What better time for our province to not only focus on jobs and

revenues, but to consider this holistic indicator. There is no better time to shift from a GDP centered understanding of progress.

I have also be written to my MLA on this matter. It would be very informative to be able to review the impact of COVID-19 on genuine progress, social, environmental, and economic.

Thank you for your continued efforts and for considering my letter,

Sincerely,

s.22

As referenced:

Page 8

b. Develop a genuine progress indicator for British Columbia covering a range of indicators.

i. The indicators will be developed in consultation with business and industry, communities, not-for-profit organizations and individuals.

Fleurant, Kathleen CITZ:EX

From: Smith, Krystal CITZ:EX
Sent: July 15, 2020 9:22 AM
To: FIN FSA MIN OFF, FIN FSA MIN OFF FIN:EX
Cc: Hubley, Holly CITZ:EX
Subject: FW: HubleyHs.17 03Jun20 Credit Card statement
Attachments: Copy of HUBLEYH s.17 03JUN20.xlsx; HHubley 03 June 2020 Credit Card Statement.pdf

Hello,

Thanks Holly, yes this is approved.

Krystal Smith
Senior Ministerial Assistant
Ministry of Citizens' Services
Krystal.Smith@gov.bc.ca | 250-361-7096

From: Hubley, Holly CITZ:EX <Holly.Hubley@gov.bc.ca>
Sent: June 23, 2020 2:13 PM
To: Smith, Krystal CITZ:EX <Krystal.Smith@gov.bc.ca>
Subject: HubleyHs.17 03Jun20 Credit Card statement

Hi Krystal,

For you approval here is my June 3rd 2020 credit card statement/ reconciliation for your approval, please note I have the hard copy for you to review. Please approve by forwarding this email to FINFSAMINOFF@gov.bc.ca and CC myself.

Thank you.

Holly Hubley | Administrative Assistant
Honourable Anne Kang's Office | Minister of Citizens' Services
Parliament Buildings
Ph: 250-387-9699

As of May 4, 2020 amendments to the Lobbyists Transparency Act has come into force. You must ensure that you are in compliance with the registration requirements under the Act. The Office of the Registrar of Lobbyists can assist you to determine if you are in compliance, please contact the Office of the Registrar of Lobbyists at <https://www.lobbyistsregistrar.bc.ca/>

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Fleurant, Kathleen CITZ:EX

From: Smith, Krystal CITZ:EX
Sent: July 15, 2020 9:25 AM
To: Hubley, Holly CITZ:EX
Subject: RE: Note for MAK

Hello Holly,

Can you send the updated table of contents to Jason Craik, whenever it gets update please and thank you.

Krystal Smith
Senior Ministerial Assistant
Ministry of Citizens' Services
Krystal.Smith@gov.bc.ca | 250-361-7096

From: Smith, Krystal CITZ:EX
Sent: July 14, 2020 1:05 PM
To: Hubley, Holly CITZ:EX <Holly.Hubley@gov.bc.ca>
Subject: FW: Note for MAK

Addition to the QP binder.

Thanks,

Krystal Smith
Senior Ministerial Assistant
Ministry of Citizens' Services
Krystal.Smith@gov.bc.ca | 250-361-7096

From: Craik, Jason GCPE:EX <Jason.Craik@gov.bc.ca>
Sent: July 14, 2020 1:02 PM
To: Smith, Krystal CITZ:EX <Krystal.Smith@gov.bc.ca>; Tseng, Eugene CITZ:EX <Eugene.Tseng@gov.bc.ca>; Lawal, Kassandra CITZ:EX <Kassandra.Lawal@gov.bc.ca>
Subject: Note for MAK

Hi Krystal,

Attached is the note on taking a Q on notice.

Jason Craik
Issues Manager

Fleurant, Kathleen CITZ:EX

From: Smith, Krystal CITZ:EX
Sent: July 15, 2020 2:32 PM
To: Kang, Anne CITZ:EX
Subject: Fwd: RUSH FOR APPROVAL --s.12
Attachments: s.12

Sent from my iPhone

Begin forwarded message:

From: "Fleurant, Kathleen CITZ:EX" <Kathleen.Fleurant@gov.bc.ca>
Date: July 15, 2020 at 2:01:08 PM PDT
To: "Smith, Krystal CITZ:EX" <Krystal.Smith@gov.bc.ca>, "Lawal, Kassandra CITZ:EX" <Kassandra.Lawal@gov.bc.ca>, "Tseng, Eugene CITZ:EX" <Eugene.Tseng@gov.bc.ca>
Cc: "Kang, Anne CITZ:EX" <Anne.Kang@gov.bc.ca>
Subject: FW: RUSH FOR APPROVAL --s.12

Hi All,

DMO has just sent over a rush approval request for the ^{s.12} submission. **Due to Cab Opps TODAY.** Cabinet

They advised that they just received it from MCFD moments ago.

Thanks,
Kathleen

From: Cook, Jeannette CITZ:EX <Jeannette.Cook@gov.bc.ca>
Sent: July 15, 2020 1:57 PM
To: Fleurant, Kathleen CITZ:EX <Kathleen.Fleurant@gov.bc.ca>
Cc: Molyneux, Jennifer CITZ:EX <Jennifer.Molyneux@gov.bc.ca>
Subject: FW: RUSH FOR APPROVAL --s.12
Importance: High

Hi Kathleen,

Attached is the final material for CCSI on July 22nd. MCFD advises that the only change since the Minister was briefing are the TB comments (page 13 & appendix 10).

The signed submission is due to CabOps today. Jill has just approved. Sending along for Minister's review / approval / esig and the it will go to Minister Conroy.

Thanks.

JC

Jeannette Cook | Director, Executive Operations
Deputy Minister's Office | Ministry of Citizens' Services
Ph: 250 387-8817 | *e:* jeannette.cook@gov.bc.ca

From: Cain, Krista A MCF:EX <Krista.Cain@gov.bc.ca>
Sent: July 15, 2020 12:16 PM
To: Cook, Jeannette CITZ:EX <Jeannette.Cook@gov.bc.ca>
Subject: Cab Subs.¹²
Importance: High

Hi Jeannette

Please see attached finals for cab ops (due today at noon but I have a bit of an extension).

Can you please let me know if your DM and Minister have approved and provide esigs. TB comments have been added to page 13 but the rest is the same (except some formatting) from the recent briefing.

Thanks

Krista Cain
Director, Executive Operations | Client Relations
Deputy Minister's Office
Ministry of Children and Family Development
778.698.5089

Fleurant, Kathleen CITZ:EX

From: Smith, Krystal CITZ:EX
Sent: July 15, 2020 2:40 PM
To: Fleurant, Kathleen CITZ:EX
Subject: Fwd: RUSH FOR APPROVAL --s.12
Attachments: s.12

FYI- approved Opt 1.

Krys

Sent from my iPhone

Begin forwarded message:

From: "Kang, Anne CITZ:EX" <Anne.Kang@gov.bc.ca>
Date: July 15, 2020 at 2:38:23 PM PDT
To: "Fleurant, Kathleen CITZ:EX" <Kathleen.Fleurant@gov.bc.ca>
Cc: "Smith, Krystal CITZ:EX" <Krystal.Smith@gov.bc.ca>, "Lawal, Kassandra CITZ:EX" <Kassandra.Lawal@gov.bc.ca>, "Tseng, Eugene CITZ:EX" <Eugene.Tseng@gov.bc.ca>
Subject: Re: RUSH FOR APPROVAL --s.12

Approved. Thanks!
Anne

Sent from my iPhone

Fleurant, Kathleen CITZ:EX

From: Smith, Krystal CITZ:EX
Sent: July 16, 2020 12:33 PM
To: Meehan, Patrick JEDC:EX
Subject: Re: Updated IN on huawei

Thanks Patrick.

Sent from my iPhone

On Jul 16, 2020, at 10:17 AM, Meehan, Patrick JEDC:EX <Patrick.Meehan@gov.bc.ca> wrote:

Hey Krystal, here's what you were asking for yesterday, sorry for the delay
<in huawei update.pdf>

Fleurant, Kathleen CITZ:EX

From: Smith, Krystal CITZ:EX
Sent: July 16, 2020 12:33 PM
To: Hubley, Holly CITZ:EX; Fleurant, Kathleen CITZ:EX
Subject: Fwd: KM - Huawei devices
Attachments: image002.png; ATT00001.htm; KM Huawei devices.docx; ATT00002.htm

Sent from my iPhone

Begin forwarded message:

From: "Stewart, Courtney GCPE:EX" <Courtney.Stewart@gov.bc.ca>
Date: July 16, 2020 at 9:36:02 AM PDT
To: "Lawal, Kassandra CITZ:EX" <Kassandra.Lawal@gov.bc.ca>, "Smith, Krystal CITZ:EX" <Krystal.Smith@gov.bc.ca>
Cc: "Craik, Jason GCPE:EX" <Jason.Craik@gov.bc.ca>, "Emerson, Kim GCPE:EX" <Kim.Emerson@gov.bc.ca>, "Cook, Jeannette CITZ:EX" <Jeannette.Cook@gov.bc.ca>
Subject: KM - Huawei devices

Krystal,

Here's the updated key messages on Huawei in case we're asked if any Huawei equipment/technology is used by BC Gov (no, we don't use any).

This is approved by CJ .

Cheers,

Courtney

Fleurant, Kathleen CITZ:EX

From: Smith, Krystal CITZ:EX
Sent: July 16, 2020 12:40 PM
To: Fleurant, Kathleen CITZ:EX
Subject: FW: APPROVAL REQUIRED - P-Card Reconciliation FLEURANTK s.17 03JUL20
Attachments: FLEURANTKs.17 03JUL20.pdf; FLEURANTK s.17 03JUL20.xlsx

FYI

From: Smith, Krystal CITZ:EX
Sent: July 16, 2020 12:39 PM
To: FIN FSA MIN OFF, FIN FSA MIN OFF FIN:EX <FINFSAMINOFF@gov.bc.ca>
Subject: FW: APPROVAL REQUIRED - P-Card Reconciliation FLEURANTK s.17 03JUL20

Hello Folks,

This is approved.

Thanks,
Krystal Smith
Senior Ministerial Assistant
Ministry of Citizens' Services
Krystal.Smith@gov.bc.ca | 250-361-7096

From: Fleurant, Kathleen CITZ:EX <Kathleen.Fleurant@gov.bc.ca>
Sent: July 16, 2020 10:27 AM
To: Smith, Krystal CITZ:EX <Krystal.Smith@gov.bc.ca>
Subject: APPROVAL REQUIRED - P-Card Reconciliation FLEURANTK s.17 03JUL20

Hi Krystal,

Attached is my P-Card statement reconciliation dated July 3rd for your review and approval (I have the hard copy ready for your review).

Please approve by forwarding this email to FINFSAMINOFF@gov.bc.ca (please cc me when sending).

Thank you,

Kathleen Fleurant | Administrative Coordinator
Honourable Anne Kang's Office | Minister of Citizens' Services
Parliament Buildings
Ph: 778-974-5943
e: Kathleen.Fleurant@gov.bc.ca

*As of May 4, 2020 amendments to the Lobbyists Transparency Act has come into force. **You must ensure that you are in compliance with the registration requirements under the Act.** The Office of the Registrar of Lobbyists can assist you to determine if you are in compliance, please contact the Office of the Registrar of Lobbyists at <https://www.lobbyistsregistrar.bc.ca/>*

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Fleurant, Kathleen CITZ:EX

From: Smith, Krystal CITZ:EX
Sent: July 20, 2020 6:21 PM
To: Fleurant, Kathleen CITZ:EX
Subject: RE: FOI REQUEST: Call for Records CTZ-2020-03640 Records Due: July 3, 2020

		Only Applies if searching for more than one person	Only Applies if searching for more than one person
	Name:	Krystal Smith	
How long did the search take:	2 minutes		
Where did you search: (i.e. Email, texts, computer, tablet, phone, LAN, CLIFF etc.)	Emails		
Do you have responsive records: <i>If so, attach them with your response or respond to email and submit by hand.</i>	NRR		
How long did it take to gather the responsive records:	N/A		

Krystal Smith
Senior Ministerial Assistant
Ministry of Citizens' Services
Krystal.Smith@gov.bc.ca | 250-361-7096

From: Fleurant, Kathleen CITZ:EX <Kathleen.Fleurant@gov.bc.ca>
Sent: June 25, 2020 4:10 PM
To: Tseng, Eugene CITZ:EX <Eugene.Tseng@gov.bc.ca>; Smith, Krystal CITZ:EX <Krystal.Smith@gov.bc.ca>; Lawal, Cassandra CITZ:EX <Kassandra.Lawal@gov.bc.ca>; Hubley, Holly CITZ:EX <Holly.Hubley@gov.bc.ca>
Subject: RE: FOI REQUEST: Call for Records CTZ-2020-03640 Records Due: July 3, 2020

Thanks Eugene!

From: Tseng, Eugene CITZ:EX <Eugene.Tseng@gov.bc.ca>
Sent: June 25, 2020 3:50 PM
To: Fleurant, Kathleen CITZ:EX <Kathleen.Fleurant@gov.bc.ca>; Smith, Krystal CITZ:EX <Krystal.Smith@gov.bc.ca>; Lawal, Cassandra CITZ:EX <Kassandra.Lawal@gov.bc.ca>; Hubley, Holly CITZ:EX <Holly.Hubley@gov.bc.ca>
Subject: Re: FOI REQUEST: Call for Records CTZ-2020-03640 Records Due: July 3, 2020

Hi Kathleen,

Please find my completed form below.

Thank you,

Eugene

From: Fleurant, Kathleen CITZ:EX

Sent: June-25-20 3:39 PM

To: Smith, Krystal CITZ:EX; Lawal, Kassandra CITZ:EX; Tseng, Eugene CITZ:EX; Hubley, Holly CITZ:EX

Subject: FW: FOI REQUEST: Call for Records CTZ-2020-03640 Records Due: July 3, 2020

Hi All,

New FOI directed at everyone - Due back to me by July 3rd. (Kass to advise for MAK)

All emails, correspondence, briefing notes, list of recommendations sent between the following Ministry's; Minister of State for Trade, Minister of Citizens' Services, Minister of Tourism, Arts and Culture as well as to and from the same Ministry's to and from the Office of the Premier regarding committee member appointments to the Premier's Chinese Canadian Community Advisory Committee installed for the year February 23, 2020 to 2021. (Date Range for Record Search: From 2/1/2019 To 2/25/2020) Date Format is MM/DD/YYYY

In your response, please provide the applicable information requested below (table can be copy/pasted in your response):

Note – If you are responding for multiple people (i.e., for Minister or former staff), please provide separate answers for each person in extra columns provided.

		Only Applies if searching for more than one person	Only Applies if searching for more than one person
	Name:	Eugene Tseng	
How long did the search take:	2 minutes		
Where did you search: (i.e. Email, texts, computer, tablet, phone, LAN, CLIFF etc.)	Email & texts		
Do you have responsive records:	NRR		

If so, attach them with your response or respond to email and submit by hand.			
How long did it take to gather the responsive records:	N/A		

Thank you,
Kathleen

From: CITZ FOI Requests CITZ:EX <CITZ.FOIRequests@gov.bc.ca>
Sent: June 18, 2020 3:11 PM
To: Fleurant, Kathleen CITZ:EX <Kathleen.Fleurant@gov.bc.ca>
Subject: FOI REQUEST: Call for Records CTZ-2020-03640 Records Due: July 3, 2020

Hello,

Please see details below regarding this formal request made under the *Freedom of Information and Protection of Privacy Act* (FOIPPA):

All emails, correspondence, briefing notes, list of recommendations sent between the following Ministry's; Minister of State for Trade, Minister of Citizens' Services, Minister of Tourism, Arts and Culture as well as to and from the same Ministry's to and from the Office of the Premier regarding committee member appointments to the Premier's Chinese Canadian Community Advisory Committee installed for the year February 23, 2020 to 2021. (Date Range for Record Search: From 2/1/2019 To 2/25/2020) Date Format is MM/DD/YYYY

Applicant Type: Business
Cross Government Number: XGR-2020-03557
Request also directed to: FIN; TAC; OOP; JTT
Records Due: July 3, 2020
Ministry Contact: Jennifer Peddle, 250-387-2675

Please save your response to the [DMO/MO LAN](#) and notify CITZ FOI Requests so that I can send a co-ordinated response back to IAO.

Fee estimate instructions: (see CFR form for fee calculation information and due date)

If search and retrieval time is anticipated to exceed 3 hours and/or the total volume of records exceeds 200 pages, complete only Sections 1 & 2 of the Call for Records Form as we may be in a position to issue a fee estimate. Then, return the form to your Information & Privacy Coordinator (IPC) as by the Fee Estimate Due date noted above. Please await further instruction from the IPC as the records will not be required until the fee estimate process has been completed. Once fees have been paid or waived, The IPC will contact you to continue the call for records process. The IPC will advise you if the request is abandoned and closed.

Send records via email in PDF format. If email is not possible, please send the records in electronic format via eApprovals with the completed form.

You should be aware that FOIPPA obligates us to assist the applicant and to respond without delay, openly, accurately, and completely. In the event that the ministry must defend the adequacy of its search to the Information and Privacy Commissioner at Inquiry, those involved in searching for records may be required to sign affidavits confirming they have conducted an adequate search for relevant records.

Please do not hesitate to contact the IPC to discuss:

- whether the records may be routinely releasable;
- whether the information is being prepared for public release or is already publicly available;
- any other questions or concerns relating to this request.

If you have any questions or need any help please let me know.

Jenn

Jennifer Peddle, MSc | Information and Privacy Coordinator | Deputy Minister's Office | Ministry of Citizens' Services

Ph: 250 387-2675 | e: CITZ.FOIRequests@gov.bc.ca | m: PO Box 9440, Stn Prov Govt, Victoria, BC V8W 9V3

Fleurant, Kathleen CITZ:EX

From: Smith, Krystal CITZ:EX
Sent: July 21, 2020 10:02 AM
To: Fleurant, Kathleen CITZ:EX
Subject: RE: FOI REQUEST: Call for Records CTZ-2020-03516 Records Due: ASAP
Attachments: K Smith May FOI Sent.pdf

Hello Kathleen,

		Only Applies if searching for more than one person	Only Applies if searching for more than one person
Name:	Krystal Smith		
How long did the search take:	15 mins		
Where did you search: (i.e. Email, texts, computer, tablet, phone, LAN, CLIFF etc.)	Emails		
Do you have responsive records: <i>If so, attach them with your response or respond to email and submit by hand.</i>	69 pages		
How long did it take to gather the responsive records:	1.5 hours to gather and pdf and then combine the pdf's		

Kass would need to look over. Was not sure if I was passed due on the fee estimate so I pdf'd the records.

Thanks,

Krystal Smith
Senior Ministerial Assistant
Ministry of Citizens' Services
Krystal.Smith@gov.bc.ca | 250-361-7096

From: Fleurant, Kathleen CITZ:EX <Kathleen.Fleurant@gov.bc.ca>
Sent: June 26, 2020 10:10 AM
To: Smith, Krystal CITZ:EX <Krystal.Smith@gov.bc.ca>
Subject: FW: FOI REQUEST: Call for Records CTZ-2020-03516 Records Due: ASAP

Hi Krystal,

New FOI directed at you - Due back to me by asap

TO BE NOTED: This is for 'SENT' emails only. Please send page count for FEE Estimate.

Records of any and all emails - excluding attachments – sent by the Minister's Senior Ministerial Assistant(s) - where such a position existed and was staffed during the period. Please exclude TNO records, as well as Corporate calendar, House Schedule and House Schedule updates, Media watch, Media Monitoring and BC Gov News (Date Range for Record Search: From 5/1/2020 To 5/31/2020) Date Format is MM/DD/YYYY

In your response, please provide the applicable information requested below (table can be copy/pasted in your response):

Note – If you are responding for multiple people (i.e., for Minister or former staff), please provide separate answers for each person in extra columns provided.

		Only Applies if searching for more than one person	Only Applies if searching for more than one person
Name:			
How long did the search take:			
Where did you search: (i.e. Email, texts, computer, tablet, phone, LAN, CLIFF etc.)			
Do you have responsive records: <i>If so, attach them with your response or respond to email and submit by hand.</i>			
How long did it take to gather the responsive records:			

Thanks,
Kathleen

From: CITZ FOI Requests CITZ:EX <CITZ.FOIRequests@gov.bc.ca>
Sent: June 16, 2020 11:18 AM
To: Fleurant, Kathleen CITZ:EX <Kathleen.Fleurant@gov.bc.ca>
Subject: FOI REQUEST: Call for Records CTZ-2020-03516 Records Due: June 25, 2020

Hello,

Please see details below regarding this formal request made under the *Freedom of Information and Protection of Privacy Act* (FOIPPA):

Records of any and all emails - excluding attachments – sent by the Minister's Senior Ministerial Assistant(s) - where such a position existed and was staffed during the period. Please exclude TNO records, as well as Corporate calendar,

Applicant Type: Political Party
Cross Government Number: XGR-2020-03364
Request also directed to: All Ministries except OOP
Records Due: June 25, 2020
Ministry Contact: Jennifer Peddle, 250-387-2675

Please save your response to the [DMO/MO LAN](#) so that I can send a co-ordinated response back to IAO.

Fee estimate instructions: (see CFR form for fee calculation information and due date)

If search and retrieval time is anticipated to exceed 3 hours and/or the total volume of records exceeds 200 pages, complete only Sections 1 & 2 of the Call for Records Form as we may be in a position to issue a fee estimate. Then, return the form to your Information & Privacy Coordinator (IPC) as by the Fee Estimate Due date noted above. Please await further instruction from the IPC as the records will not be required until the fee estimate process has been completed. Once fees have been paid or waived, The IPC will contact you to continue the call for records process. The IPC will advise you if the request is abandoned and closed.

Send records via email in PDF format. If email is not possible, please send the records in electronic format via eApprovals with the completed form.

You should be aware that FOIPPA obligates us to assist the applicant and to respond without delay, openly, accurately, and completely. In the event that the ministry must defend the adequacy of its search to the Information and Privacy Commissioner at Inquiry, those involved in searching for records may be required to sign affidavits confirming they have conducted an adequate search for relevant records.

Please do not hesitate to contact the IPC to discuss:

- whether the records may be routinely releasable;
- whether the information is being prepared for public release or is already publicly available;
- any other questions or concerns relating to this request.

If you have any questions please let me know,

Jennifer Peddle, MSc | Information and Privacy Coordinator | Deputy Minister's Office | Ministry of Citizens' Services
Ph: 250 387-2675 | e: MTIC.FOIRequests@gov.bc.ca | m: PO Box 9440, Stn Prov Govt, Victoria, BC V8W 9V3

Jenn

Jennifer Peddle, MSc | Information and Privacy Coordinator | Deputy Minister's Office | Ministry of Citizens' Services
Ph: 250 387-2675 | e: CITZ.FOIRequests@gov.bc.ca | m: PO Box 9440, Stn Prov Govt, Victoria, BC V8W 9V3

Fleurant, Kathleen CITZ:EX

From: Smith, Krystal CITZ:EX
Sent: July 21, 2020 10:04 AM
To: Fleurant, Kathleen CITZ:EX
Subject: FW: Amazon Web Services - Minister Kang Meeting Request
Attachments: The Honourable John Horgan, Premier of British Columbia - Letter of Support ().pdf;
The Risks of the Digital Status Quo.pdf

Hello Kathleen,

Can we follow up on this request with the DMO or any flags. We should meet with Amazon.

Thanks,
Krystal Smith
Senior Ministerial Assistant
Ministry of Citizens' Services
Krystal.Smith@gov.bc.ca | 250-361-7096

From: Matt Williamson <mwilliamson@globalpublic.com>
Sent: July 21, 2020 8:49 AM
To: Smith, Krystal CITZ:EX <Krystal.Smith@gov.bc.ca>
Subject: FW: Amazon Web Services - Minister Kang Meeting Request

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Krystal- hope you are enjoying this very weird summer despite the house sitting. Reminds me of when we raised the PST in Manitoba in 2012 and the opposition kept us in the house all summer. Just a quick note to follow up on this request from AWS for a meeting between their BC based VP Jesse Dougherty and the Minister. For your awareness Jesse recently participated in the Premier's Framing the Future tech leaders meeting and we are also working to schedule a meeting with Minister Mungall as well. Thanks for considering this and I hope this find you well,
Matt

Matt Williamson
Director, B.C. Government Relations
Global Public Affairs
250-858-7895

From: Briggs, Taylor
Sent: Friday, June 5, 2020 4:13 PM
To: 'CITZ.Minister@gov.bc.ca' <CITZ.Minister@gov.bc.ca>
Subject: Amazon Web Services - Minister Kang Meeting Request

Dear Minister Kang,

On behalf of the Amazon Web Services (AWS) team I would like to commend you and the provincial government for your leadership through these challenging times. Throughout the COVID-19 pandemic AWS and our teams have been engaging with our customers, employees, and healthcare and life sciences experts about ways we can help. We are closely monitoring the global impact of COVID-19 and are using the many tools at our disposal to meet the daily challenges faced by governments and businesses around the world.

We are reaching out to you as a partner committed to helping the Government of British Columbia and your citizens by making available services and technologies that can help alleviate the impacts of this crisis.

Across the province AWS has been quickly deploying people and technology to support B.C. and to enable remote learning and home working both in the public sector and for small and medium-sized enterprises. Globally we are working closely with international health organizations to enable large scale compute power to track the virus, to understand its outbreak, and to better contain its spread. While the progress in BC has been encouraging, the road to long term recovery will not end when the economy is open and initial response is complete. Through AWS cloud services, we can help support your government to achieve cost savings, emergency preparedness, workforce development and security resiliency.

For your reference I am attaching correspondence that was provided to Premier Horgan earlier this year. Additionally, I have provided a copy of a paper developed by the Public Policy Forum entitled, *The Risk of the Digital Status Quo*. It outlines the importance of governments enabling digital transformation and the repercussions of not adopting digital technologies to improve public services.

AWS is proud of our growing tech hub in Vancouver and we have ambitious plans for growth and expansion over the next several years. We would be grateful for the opportunity to arrange a meeting between yourself and our senior Canadian leader Mr. Jesse Dougherty, Vice President of Application Integration for AWS and Mr. Rejean Bourgault, Public Sector Leader for Canada. This would provide a valuable opportunity to further outline the ways AWS can support COVID-19 response and economic recovery, as well as provide an update on our expansion plans for Amazon and AWS in Vancouver.

I would be pleased to work with your staff to find an appropriate time that fits your busy schedule.

Kind Regards,

Taylor Briggs | Manager AWS Public Policy - Western Canada | Amazon
taylbrig@amazon.com | Mobile : 604.317.6937



Work Hard. Have Fun. Make History

Fleurant, Kathleen CITZ:EX

From: Smith, Krystal CITZ:EX
Sent: July 21, 2020 11:25 AM
To: Kot, Jill CITZ:EX; Stewart, Courtney GCPE:EX
Subject: FW: Message from Minister Anand / Message de la part de la Ministre Anand

FYI

From: Freeman, Tyler (SPAC/PSPC) <tyler.freeman@canada.ca> **On Behalf Of** Anand, Anita (SPAC/PSPC)
Sent: July 21, 2020 10:41 AM
To: Anand, Anita (SPAC/PSPC) <anita.anand@canada.ca>
Subject: Message from Minister Anand / Message de la part de la Ministre Anand

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

[le français suit]

Colleagues,

In order to contribute to the Safe Restart agreement between the federal government, provinces and territories, I am pleased to announce the introduction of the Essential Services Contingency Reserve (ESCR), with a launch in early August.

The reserve complements our recently launched Supply Hub by helping public, private and not-for-profit essential service organizations bridge urgent, short-term gaps in their personal protective equipment (PPE) supplies when other sources of supply are unavailable, to avoid any significant disruptions in services to Canadians.

Eligible organizations will be able to apply online for a range of equipment available for purchase at cost; however, to help provinces and territories safely restart their respective economies, cost recovery will be waived should a provincial or territorial government request supplies from the ESCR. Full details on the reserve, including the application process and eligibility criteria, are available on the ESCR web site at www.canada.ca/en/public-services-procurement/services/escr.html starting in early August.

As requests for support are submitted, federal officials will consult with provinces and territories to ensure there is no duplication or contradiction with provincial/territorial programs or decisions.

We look forward to working in collaboration with you to promote the health and safety of Canadians from coast to coast to coast.

Warmest regards,
Anita Anand

Chers collègues,

Afin de contribuer à l'Accord sur la relance sécuritaire conclu entre le gouvernement fédéral, les provinces et les territoires, je suis heureuse d'annoncer le lancement de la Réserve d'urgence pour les services essentiels (RUSE) est prévu au début du mois d'août.

La réserve d'urgence est un complément au Carrefour d'approvisionnement récemment lancé pour aider les organisations publiques, privées et à but lucratif qui fournissent des services essentiels à combler les lacunes urgentes et à court terme dans leur approvisionnement en équipement de protection individuelle (EPI) lorsque d'autres sources d'approvisionnement ne sont pas disponibles. L'objectif étant d'éviter toute interruption importante des services aux Canadiens.

Les organisations admissibles pourront faire une demande en ligne pour une gamme d'équipements offerts au coût d'achat. Toutefois, pour aider les provinces et les territoires à relancer de façon sûre leur économie respective, le recouvrement des coûts sera annulé si un gouvernement provincial ou territorial demande des fournitures de la RUSE. Au début du mois d'août, tous les détails sur la réserve, y compris le processus de demande et les critères d'admissibilité, seront disponibles sur le site web de la RUSE à l'adresse www.canada.ca/fr/public-services-procurement/services/escr.html.

Au fur et à mesure que les demandes d'aide sont soumises, les représentants fédéraux consulteront les provinces et les territoires pour s'assurer qu'il n'y ait pas de chevauchement ou de contradiction avec les programmes ou les décisions des provinces/territoires.

Nous sommes impatients de travailler avec vous afin de promouvoir la santé et la sécurité des Canadiens d'un océan à l'autre.

Sincères salutations,

Anita Anand

Fleurant, Kathleen CITZ:EX

From: Smith, Krystal CITZ:EX
Sent: July 21, 2020 12:58 PM
To: Hubley, Holly CITZ:EX
Subject: Training

Hello Holly,

Can you please schedule us a time to go through cliff and e approvals and make sure everything is ready for that.

Thanks,
Krystal Smith
Senior Ministerial Assistant
Ministry of Citizens' Services
Krystal.Smith@gov.bc.ca | 250-361-7096

Fleurant, Kathleen CITZ:EX

From: Smith, Krystal CITZ:EX
Sent: July 21, 2020 3:27 PM
To: Stewart, Courtney GCPE:EX; Emerson, Kim GCPE:EX; Lawal, Cassandra CITZ:EX; Craik, Jason GCPE:EX
Cc: Ingram, Ben GCPE:EX; Monroe, Danielle JEDC:EX
Subject: RE: Media request

Hello Courtney,

This is approved -thanks to you folks for the edits and quick turn around from our team. We will need to figure out how this sat in the JEDC program area or comms shop for so long – I have looped in Danielle from JEDC so she is aware of the delay. Hopefully we make the story.

I am sure we can work through it and get quicker

Thanks,
Krystal Smith
Senior Ministerial Assistant
Ministry of Citizens' Services
Krystal.Smith@gov.bc.ca | 250-361-7096

From: Stewart, Courtney GCPE:EX <Courtney.Stewart@gov.bc.ca>
Sent: July 21, 2020 3:07 PM
To: Emerson, Kim GCPE:EX <Kim.Emerson@gov.bc.ca>; Smith, Krystal CITZ:EX <Krystal.Smith@gov.bc.ca>; Lawal, Cassandra CITZ:EX <Kassandra.Lawal@gov.bc.ca>; Craik, Jason GCPE:EX <Jason.Craik@gov.bc.ca>
Cc: Ingram, Ben GCPE:EX <Ben.Ingram@gov.bc.ca>
Subject: RE: Media request

Krystal,

Revised as discussed. Please let me know if it needs more tweaking and I'll adjust.

Thanks,

Courtney

Reporter
Courtney Dickson, Reporter
CBC - Kamloops
courtney.dickson@cbc.ca
250-434-1262 c: 778-522-2551

Deadline ASAP

Request
Hi Kim,

I'm with CBC BC and our Kamloops morning show did an interview this morning with a Clearwater district councillor who is concerned the lack of Internet connectivity in the North Thompson is hurting businesses, along with teachers and students. They're working on a way to get better services for the area.

I was wondering if we could get a statement from Minister Kang about the importance of Internet in rural areas, particularly in the time of COVID, and whether the North Thompson is on the list as a place that needs assistance with this, or if the government has already gone in there to help (the councillor seemed to think that was not the case).

The sooner I can get these details, the better. If I could get something before noon tomorrow that would be great.

Thanks, and take care,

--

Courtney Dickson

CBC British Columbia

Office phone: 250-434-1262 *Please note I am currently working primarily from home

Email: courtney.dickson@cbc.ca

<http://www.cbc.ca/news/canada/british-columbia>

Recommendation

Copyright

Fleurant, Kathleen CITZ:EX

From: Smith, Krystal CITZ:EX
Sent: July 22, 2020 11:21 AM
To: Hubley, Holly CITZ:EX; Fleurant, Kathleen CITZ:EX; Stewart, Courtney GCPE:EX
Subject: FW: Connecting BC Intake QP Note
Attachments: 2020.06.21 QP CITZ Connecting BC COVID Projects - FINAL.docx

From: Craik, Jason GCPE:EX <Jason.Craik@gov.bc.ca>
Sent: July 21, 2020 3:24 PM
To: Smith, Krystal CITZ:EX <Krystal.Smith@gov.bc.ca>
Cc: Lawal, Kassandra CITZ:EX <Kassandra.Lawal@gov.bc.ca>; Tseng, Eugene CITZ:EX <Eugene.Tseng@gov.bc.ca>
Subject: Connecting BC Intake QP Note

Hi all,

Attached is the updated note on the COVID related connecting BC projects.

Let me know if you'd like any changes.

Thanks,

Jason Craik
Issues Manager

Fleurant, Kathleen CITZ:EX

From: Smith, Krystal CITZ:EX
Sent: July 23, 2020 2:39 PM
To: Emerson, Kim GCPE:EX; Lawal, Cassandra CITZ:EX; Craik, Jason GCPE:EX
Cc: Stewart, Courtney GCPE:EX; SoroChan, Craig GCPE:EX; Sadler, Bobbi CITZ:EX
Subject: RE: Media request

Approved thanks.

Krystal Smith
Senior Ministerial Assistant
Ministry of Citizens' Services
Krystal.Smith@gov.bc.ca | 250-361-7096

From: Emerson, Kim GCPE:EX <Kim.Emerson@gov.bc.ca>
Sent: July 23, 2020 2:26 PM
To: Smith, Krystal CITZ:EX <Krystal.Smith@gov.bc.ca>; Lawal, Cassandra CITZ:EX <Kassandra.Lawal@gov.bc.ca>; Craik, Jason GCPE:EX <Jason.Craik@gov.bc.ca>
Cc: Stewart, Courtney GCPE:EX <Courtney.Stewart@gov.bc.ca>; SoroChan, Craig GCPE:EX <Craig.SoroChan@gov.bc.ca>; Sadler, Bobbi CITZ:EX <Bobbi.Sadler@gov.bc.ca>
Subject: Media request

Hello

This media request has come in. The proposed response is approved by Education and by Bobbi Sadler.

Kim Emerson
Communications Manager
Ministry of Citizens' Services
(Cell) 250-812-8768

Reporter
Howard Solomon, Reporter
IT World Canada
hsolomedia@gmail.com
416-486-4560 c: 647-654-4990

Deadline Friday, July 24, 2020 12:00 PM

Request

I'm the cybersecurity reporter for IT World Canada, a news site for IT professionals. A computer network supplier called Palo Alto Networks has been in touch with me about work it has done with the Ministry to improve security on its network. Rather than take the vendor's word for it I'd like to interview a government official about what Palo Alto did and if it improved the network.

Recommendation

Hello Howard

Thank you for reaching out to the BC Government regarding your questions. In reporting on this if you could attribute the comment to the Ministry of Citizens' Services or a spokesperson for the Ministry of Citizens' Services, please.

Government doesn't comment on news items related to the endorsement of contracted vendors. We can confirm that Palo Alto has worked with the B.C. government on cyber security related initiatives.

Fleurant, Kathleen CITZ:EX

From: Smith, Krystal CITZ:EX
Sent: July 23, 2020 4:55 PM
To: Fleurant, Kathleen CITZ:EX
Subject: RE: Potential GPI Indicators

Hello Kathleen,

I will send it thanks.

Krystal Smith
Senior Ministerial Assistant
Ministry of Citizens' Services
Krystal.Smith@gov.bc.ca | 250-361-7096

From: Fleurant, Kathleen CITZ:EX <Kathleen.Fleurant@gov.bc.ca>
Sent: July 23, 2020 3:23 PM
To: Smith, Krystal CITZ:EX <Krystal.Smith@gov.bc.ca>
Cc: Lawal, Kassandra CITZ:EX <Kassandra.Lawal@gov.bc.ca>
Subject: FW: Potential GPI Indicators

Hi Krystal,

Just checking with you on this before I send it. Is this good to go the Greens and CASA?

Please let me know.

Thanks,
Kathleen

From: Cook, Jeannette CITZ:EX <Jeannette.Cook@gov.bc.ca>
Sent: July 23, 2020 3:20 PM
To: Fleurant, Kathleen CITZ:EX <Kathleen.Fleurant@gov.bc.ca>
Subject: Potential GPI Indicators

Hi Kathleen,

I understand from Hayden that the Greens & Casa requested a copy of the Potential GPI indicator list (they lost the copy they had). Would you mind forwarding the attached to them?

Thank you.
JC

Jeannette Cook | Director, Executive Operations
Deputy Minister's Office | Ministry of Citizens' Services
Ph: 250 387-8817 | **e:** jeannette.cook@gov.bc.ca

Fleurant, Kathleen CITZ:EX

From: Smith, Krystal CITZ:EX
Sent: July 23, 2020 4:55 PM
To: McColl, John-Michael FIN:EX
Subject: GPI List
Attachments: 113487 - Potential_GPI_Indicators_&_Groupings_2020-07.docx

Hello JM,

Here is a copy of the potential indicators list as requested at the meeting.

Thanks,
Krystal Smith
Senior Ministerial Assistant
Ministry of Citizens' Services
Krystal.Smith@gov.bc.ca | 250-361-7096

Fleurant, Kathleen CITZ:EX

From: Smith, Krystal CITZ:EX
Sent: July 26, 2020 9:22 PM
To: Craik, Jason GCPE:EX; Stewart, Courtney GCPE:EX
Subject: QP Prep

Hello Folks,

QP prep will be on MS Teams as the Minister is not returning to Victoria for the rest of session. Everything will be remote unless plans change and I will let you know.

Krystal Smith
Senior Ministerial Assistant
Ministry of Citizens' Services
Krystal.Smith@gov.bc.ca | 250-361-7096

Fleurant, Kathleen CITZ:EX

From: Smith, Krystal CITZ:EX
Sent: July 28, 2020 9:07 AM
To: Tseng, Eugene CITZ:EX; Hubley, Holly CITZ:EX
Cc: Stewart, Courtney GCPE:EX; Lawal, Kassandra CITZ:EX
Subject: FW: Note
Attachments: 2020.07.28 QP CITZ Law Courts Inn - DRAFT.docx

Hello Folks,

This is a draft for the QP binder and may need to be replaced before QP.

Thanks,
Krystal Smith
Senior Ministerial Assistant
Ministry of Citizens' Services
Krystal.Smith@gov.bc.ca | 250-361-7096

From: Craik, Jason GCPE:EX <Jason.Craik@gov.bc.ca>
Sent: July 28, 2020 8:55 AM
To: Smith, Krystal CITZ:EX <Krystal.Smith@gov.bc.ca>
Subject: Note

Tim hasn't signed off yet but heres the note on the Law Courts Inn

Jason Craik
Issues Manager

Fleurant, Kathleen CITZ:EX

From: Smith, Krystal CITZ:EX
Sent: July 28, 2020 12:43 PM
To: Stewart, Courtney GCPE:EX
Cc: Lawal, Kassandra CITZ:EX; Emerson, Kim GCPE:EX; Kot, Jill CITZ:EX; Tseng, Eugene CITZ:EX
Subject: Re: CITZ Media Request: Law Courts Inn

Hello,

This is approved- thanks.

Krystal

Sent from my iPhone

On Jul 28, 2020, at 10:19 AM, Stewart, Courtney GCPE:EX <Courtney.Stewart@gov.bc.ca> wrote:

Krystal,

Please see the statement below for approval. This has been approved by the Real Property division. I've also shared the below with AG as FYI.

Thanks,

Courtney

Reporter

Kenneth Chan, Editor
The Daily Hive - Vancouver
kenneth@dailyhive.com
778-883-8950

Deadline Tues., July 28, 1 PM

Request

I'm wondering if you're able to provide attributable commentary by email on the Ministry's decision to not renew the lease of the Law Courts Inn at the Vancouver courthouse. I've been told it will become more office space.

Recommendation: Provide the following statement, to be attributed to Anne Kang, Minister of Citizens' Services:

"Managing government-owned and leased buildings and office space is an important part of what my ministry does on behalf of British Columbians. This includes the Vancouver Law Courts building at Robson Square, where the Law Courts Inn is a tenant. The current lease expires Sept. 30, 2020, and the Province has decided not to renew or extend it. We understand the desire to keep the Law Courts Inn

open; however, there is a need for government office space in downtown Vancouver, and it is increasingly challenging to find viable space in this market. Government needs to be fiscally prudent and balance the costs of renting office space with the revenue we receive for leases to third-party organizations. Robson Square is an iconic building and any changes made to it are undertaken with the original vision of Arthur Erickson, the building's architect, in mind."

Fleurant, Kathleen CITZ:EX

From: Smith, Krystal CITZ:EX
Sent: July 28, 2020 2:23 PM
To: Fleurant, Kathleen CITZ:EX
Subject: RE: FOI REQUEST: Call for Records CTZ-2020-04265 Records Due: July 29, 2020
Attachments: FOI 04265.pdf

		Only Applies if searching for more than one person	Only Applies if searching for more than one person
	Name:		
	Krystal Smith		
How long did the search take:	15 mins		
Where did you search: (i.e. Email, texts, computer, tablet, phone, LAN, CLIFF etc.)	Computer		
Do you have responsive records: <i>If so, attach them with your response or respond to email and submit by hand.</i>	Yes – 49 pages took 1.5 hours to pdf		
How long did it take to gather the responsive records:			

Krystal Smith
Senior Ministerial Assistant
Ministry of Citizens' Services
Krystal.Smith@gov.bc.ca | 250-361-7096

From: Fleurant, Kathleen CITZ:EX <Kathleen.Fleurant@gov.bc.ca>
Sent: July 21, 2020 10:41 AM
To: Smith, Krystal CITZ:EX <Krystal.Smith@gov.bc.ca>
Subject: FW: FOI REQUEST: Call for Records CTZ-2020-04265 Records Due: July 29, 2020

Hi Krystal,

New FOI - Due back to me by July 29th.

Please sent **page count for Estimate** / Note these are for **SENT** emails **ONLY**.

In your response, please provide the applicable information requested below (table can be copy/pasted in your response):

Records of any and all emails - excluding attachments – sent by the Minister's Senior Ministerial Assistant(s) - where such a position existed and was staffed during the period. Please exclude TNO records, as well as Corporate calendar, House Schedule and House Schedule updates, Media watch, Media Monitoring and BC Gov News (Date Range for Record Search: From 6/1/2020 To 6/30/2020) Date Format is MM/DD/YYYY

Note – If you are responding for multiple people (i.e., for Minister or former staff), please provide separate answers for each person in extra columns provided.

		Only Applies if searching for more than one person	Only Applies if searching for more than one person
Name:			
How long did the search take:			
Where did you search: (i.e. Email, texts, computer, tablet, phone, LAN, CLIFF etc.)			
Do you have responsive records: <i>If so, attach them with your response or respond to email and submit by hand.</i>			
How long did it take to gather the responsive records:			

Thank you,
Kathleen

From: CITZ FOI Requests CITZ:EX <CITZ.FOIRequests@gov.bc.ca>
Sent: July 15, 2020 2:29 PM
To: Fleurant, Kathleen CITZ:EX <Kathleen.Fleurant@gov.bc.ca>
Subject: FOI REQUEST: Call for Records CTZ-2020-04265 Records Due: July 29, 2020

Hello Kathleen:

Request for Documents for Request # 'CTZ-2020-04265'. Your response due date is: 7/29/2020 12:00:00 AM Message from SENDER:

Please see details below regarding this formal request made under the *Freedom of Information and Protection of Privacy Act* (FOIPPA):

Records of any and all emails - excluding attachments – sent by the Minister's Senior Ministerial Assistant(s) - where such a position existed and was staffed during the period. Please exclude TNO records, as well as Corporate calendar, House Schedule and House Schedule updates, Media watch, Media Monitoring and BC Gov News (Date Range for Record Search: From 6/1/2020 To 6/30/2020) Date Format is MM/DD/YYYY

Applicant Type: Political Party
Cross Government Number: XGR-2020-04261
Request also directed to: All Ministries
Records Due: July 29, 2020
Legislated Due Date: August 19, 2020
Ministry Contact: Rebecca Thacker

Please save your response to the [DMO/MO LAN](#) so we can send a co-ordinated response back to IAO.

Fee estimate instructions: (see CFR form for fee calculation information and due date)

If search and retrieval time is anticipated to exceed 3 hours; or volume of hard-copies records is anticipated to exceed 200 pages; or preparation time can reasonably be expected to exceed 15 minutes or more, complete **only** sections 2 and 4 of the Call for Records form as we may be in a position to issue a fee estimate. Then, return the form to the IAO by the fee estimate due date noted above. Please await further instruction from IAO as the records will not be required until the fee estimate process has been completed. Once fees have been paid or waived, IAO will contact you to continue the call for records process. IAO will advise you if the request is abandoned and closed.

Send records via email in [PDF format](#). If email is not possible, please send the records in electronic format via house mail with the completed form.

You should be aware that FOIPPA obligates us to assist the applicant and to respond without delay, openly, accurately, and completely. In the event that the ministry must defend the adequacy of its search to the Information and Privacy Commissioner at Inquiry, those involved in searching for records may be required to sign affidavits confirming they have conducted an adequate search for relevant records.

Please do not hesitate to contact IAO to discuss:

- whether the records may be routinely releasable;
- whether the information is being prepared for public release or is already publicly available;
- any other questions or concerns relating to this request.

Thank you for your assistance,

Rebecca Thacker
Administrative Coordinator
Deputy Minister's Office | Ministry of Citizens' Services
Ph: 250 387-8842 | e: Rebecca.Thacker@gov.bc.ca

Fleurant, Kathleen CITZ:EX

From: Smith, Krystal CITZ:EX
Sent: July 29, 2020 8:39 AM
To: Vasilev, Susan LASS:EX
Subject: Fwd: Federal Gov Covid Line

Sent from my iPhone

Begin forwarded message:

From: "Dicks, Beverly J CITZ:EX" <Beverly.Dicks@gov.bc.ca>
Date: July 29, 2020 at 7:54:03 AM PDT
To: "Smith, Krystal CITZ:EX" <Krystal.Smith@gov.bc.ca>
Cc: "Cook, Jeannette CITZ:EX" <Jeannette.Cook@gov.bc.ca>
Subject: FW: Federal Gov Covid Line

Morning Krystal, my team have looked into the concern you presented yesterday. Our direction from Health and EMBC remains that we are to direct callers to local by-law officers if they have a concern.

As noted below, the Quarantine Act was implemented federally and the Province has created a business process the people of BC to report concerning non-compliance to the act. The people of BC are required to contact their local bylaw office, and Vancouver residents can call 3-1-1. Bylaw officers will provide public health agencies with recommendations and advice on whether further action is necessary; any enforcement by police will be at the direction of the Provincial Health Officer or local medical health officer.

The Province is asking that people only report blatant and egregious offences that are putting everyone's safety at risk to ensure officers are available to deal with serious issues.

Service BC was not aware that the Federal COVID line is referring British Columbians to our regular contact centre line. We will work with them to ensure that they refer callers to the provincial COVID Information Line in future.

Let me know if you need anything further.

Bev.

From: Eason, Jeannette CITZ:EX <Jeannette.Eason@gov.bc.ca>
Sent: July 28, 2020 10:46 PM
To: Dicks, Beverly J CITZ:EX <Beverly.Dicks@gov.bc.ca>; Poveda, Adriana CITZ:EX <Adriana.Poveda@gov.bc.ca>
Cc: Sumners, Stacey CITZ:EX <Stacey.Sumners@gov.bc.ca>; Reading, Liz CITZ:EX

Subject: RE: Urgent for response!!! Federal Gov Covid Line

Hi Bev,

We have completed our investigation into this issue and our report is below.

BACKGROUND

1. Emergency Services BC required Service BC to set up the provincial COVID Information Line in response to increased non-health related COVID-19 calls to the 811 Nurses Line. Service BC provides contact centre services on behalf of Government, and the COVID Information Line has been added to our contact centre services.
2. Approved scripting is provided to Service BC from the COVID-19 Communications Unit, Government Communications and Public Engagement. The COVID Information Line agents are required to follow scripting, and they are provided daily updates for any new or emerging COVID questions.
The COVID Information Line has been well publicised and announced by the Premier, Minister Dix and Dr. Bonnie Henry, as well as clearly identified on the BC COVID Webpage as the call to action <https://www2.gov.bc.ca/gov/content/safety/emergency-preparedness-response-recovery/covid-19-provincial-support>
3. The Quarantine Act was implemented federally and the Province has created a business process the people of BC to report concerning non-compliance to the act. The people of BC are required to contact their local bylaw office, and Vancouver residents can call 3-1-1. Bylaw officers will provide public health agencies with recommendations and advice on whether further action is necessary; any enforcement by police will be at the direction of the Provincial Health Officer or local medical health officer.

INVESTIGATION

The Federal COVID Line contacted by Deanna Fasciani referred Deanna to our regular Service BC provincial contact centre instead of the provincial COVID Information Line. When Deanna then contacted Service BC, the agent should have accessed the COVID Line scripting, or transferred Deanna to a COVID Information Line agent. Instead, the incorrectly responded to Deanna.

Specific scripting for an enquiry of this type is detailed below:

- Provincial Health Officer Dr. Bonnie Henry has repeatedly advised that physical distancing is an important line of defence for all us.
- Concerns regarding compliance with the Provincial Health Officer's orders should be directed to a local bylaw office. In Vancouver, residents can call 3-1-1.
- Bylaw officers will also be out reminding people in public spaces to physically distance.
- These officers will provide public health agencies with recommendations and advice on whether further action is necessary; any enforcement by police will be at the direction of the Provincial Health Officer or local medical health officer.
- The Province is asking that people only report blatant and egregious offences that are putting everyone's safety at risk to ensure officers are available to deal with serious issues.

- If you see a contravention of an order, you should contact your local bylaw enforcement to report it. This number can be found through your local government's website.

Note: To improve the citizen experience, Service BC has taken the additional step of creating a database of BC Bylaw offices and we assist callers by providing the contact information of their nearest by-law office.

ACTION

1. The contact centre leadership team have issued an urgent message to staff and are pulling all agents into coaching huddles to ensure that agents follow the correct process. In addition, they are locating the call recording to address the specific issue.
2. Service BC were not aware that the Federal COVID line is referring British Columbians to our regular contact centre line. We will contact them to ensure that they refer callers to the provincial COVID Information Line in future.

Please do not hesitate to contact me if you require any further information.

Thank you
Jeannette
A/Executive Director
Integrated Service Solutions, Service BC
M: 250-217-2543

From: Dicks, Beverly J CITZ:EX
Sent: July 28, 2020 2:40 PM
To: Smith, Krystal CITZ:EX <Krystal.Smith@gov.bc.ca>
Subject: RE: Federal Gov Covid Line

Hi there. Yes am aware. EMBC as the program owner, with Health has been working on resolution. Let me check in for the most up to date status and get back to you.

From: Smith, Krystal CITZ:EX <Krystal.Smith@gov.bc.ca>
Sent: July 28, 2020 2:31 PM
To: Dicks, Beverly J CITZ:EX <Beverly.Dicks@gov.bc.ca>
Subject: FW: Federal Gov Covid Line

Hello Bev,

Questions about the Services BC Contact Centre and a Federal Act. Do you know much about this?

Krystal Smith
Senior Ministerial Assistant
Ministry of Citizens' Services
Krystal.Smith@gov.bc.ca | 250-361-7096

From: Fasciani, Deanna <Deanna.Fasciani@leg.bc.ca>
Sent: Tuesday, July 28, 2020 2:12 PM
To: Vasilev, Susan <Susan.Vasilev@leg.bc.ca>
Subject: Federal Gov Covid Line redirecting Quarantine Violation Reporting to Service BC

Hi Susan,

After hearing from a constituent about the difficulties of reporting contraventions to the Quarantine Act, I checked in with the public federal and provincial phone lines.

When I called the federal gov's COVID-19 Information Line at **1-833-784-4397** to inquire into how/where one reports a contravention to the Quarantine Act, the agent redirected me to Enquiry BC's **604-660-2421** line. When I stated that the Act is federal and that enforcement of the Act is to be carried out by CBSA and the RCMP, the agent stated that the Government of Canada is not taking calls on contraventions to the Act and that the provincial number that she provided to me is what she has been instructed to provide to members of the public who wish to report violations to the Act. This misattribution of reporting responsibilities to the province can frustrate constituents who might interpret the Province's further redirecting as "passing the buck".

When I called Enquiry BC's 604-660-2421 line, the agent there stated that she has been receiving numerous calls from individuals who have been redirected to the Province from the feds and that she did not understand why the feds are redirecting the public to this line for Quarantine Act violation reporting. The agent stated and she and the Service BC dept assigned to this line have reported this to the higher-ups but that the problem persists. She requested that I relay their department's concerns to the Premier's Office to enlist the PO's assistance with communicating this to the feds.

The Enquiry BC-Service BC agent rightly indicated that the Canadian govt has amended the Contraventions Act to empower the RCMP and municipal police to issue tickets and/or pursue charges that could lead to imprisonment. The agent reconfirmed that reports of Quarantine Act violations should be directed to local RCMP or municipal police force non-emergency lines. When I called the Surrey RCMP non-emerg line, they confirmed that there is a task force assigned to such duties.

Susan, would you be able to flag this issue with the PO or with the appropriate body that can communicate this with the federal government?

Fleurant, Kathleen CITZ:EX

From: Smith, Krystal CITZ:EX
Sent: July 29, 2020 8:46 AM
To: Craik, Jason GCPE:EX
Subject: Re: Law Courts Inn - Final Note

Thanks

Sent from my iPhone

On Jul 29, 2020, at 8:38 AM, Craik, Jason GCPE:EX <Jason.Craik@gov.bc.ca> wrote:

Attached is the final note for the Inn issue.

Jason Craik
Issues Manager

<2020.07.28 QP CITZ Law Courts Inn - FINAL.docx>

Fleurant, Kathleen CITZ:EX

From: Smith, Krystal CITZ:EX
Sent: July 29, 2020 12:12 PM
To: Hubley, Holly CITZ:EX
Subject: RE: Cliff and e-apps training

Hey Holly,

Can you send me the e-apps link and the cliff link again I can't find it.

Thanks,
Krystal Smith
Senior Ministerial Assistant
Ministry of Citizens' Services
Krystal.Smith@gov.bc.ca | 250-361-7096

-----Original Appointment-----

From: Hubley, Holly CITZ:EX <Holly.Hubley@gov.bc.ca>
Sent: July 21, 2020 1:09 PM
To: Smith, Krystal CITZ:EX
Subject: Cliff and e-apps training
When: July 23, 2020 10:00 AM-11:00 AM (UTC-08:00) Pacific Time (US & Canada).
Where: Holly's Desk

Cliff training half an hour – e-apps training half an hour

Topics to go over

- Searching cliff numbers
- Being able to search for a name or item and the different ways you can
- How to adjust the dates of a search
- How to view attachments in a cliff log.
- Looking at notes
- Determining who the writer of the correspondence is. (Sometimes they can be writing on behalf of someone)

You WILL not be using cliff to enter anything into it. For you it's mainly going to be used for searching and finding items.

And then get you to try and do some searches and get you to click around in cliff so you feel comfortable.

At the end of the meeting if you feel like you'd want more training on those basics we can set up a follow up meeting.

Things to go over in e-apps

- How to add or remove a colleague
- How to action an item
- Make changes to a draft

- View previous versions of a draft
- How to manage your items
- See where an item is
- Basic searching
- Uploading documents

Fleurant, Kathleen CITZ:EX

From: Smith, Krystal CITZ:EX
Sent: July 29, 2020 4:51 PM
To: Meehan, Patrick JEDC:EX
Cc: Lawal, Kassandra CITZ:EX; Monroe, Danielle JEDC:EX
Subject: Re: Saanich Announcement

Yup. Thanks Patrick.

Sent from my iPhone

On Jul 29, 2020, at 2:39 PM, Meehan, Patrick JEDC:EX <Patrick.Meehan@gov.bc.ca> wrote:

Hey, not sure if you've got this or not, but passing along.

From: Cascaden, Lori R GCPE:EX <Lori.Cascaden@gov.bc.ca>
Sent: July 29, 2020 2:39 PM
To: Meehan, Patrick JEDC:EX <Patrick.Meehan@gov.bc.ca>; Monroe, Danielle JEDC:EX <Danielle.Monroe@gov.bc.ca>
Cc: Spencer, Brad GCPE:EX <Brad.Spencer@gov.bc.ca>; Stanford, Susan JEDC:EX <Susan.Stanford@gov.bc.ca>; Kennedy, Christine JEDC:EX <Christine.Kennedy@gov.bc.ca>
Subject: Saanich Announcement

Hi Patrick and Danielle,

Patrick – as mentioned this morning, attached as an FYI are the final speaking notes for Minister Kang for the Telus announcement. Also attached is the media release that is going out (it has quotes from Minister Kang, and MLAs Fleming, Popham and Weaver).

Thanks,

Lori
<SN Telus Saanich_FINAL.doc>
<Media Release - Saanich PureFibre 2020 (2).docx>

Fleurant, Kathleen CITZ:EX

From: Smith, Krystal CITZ:EX
Sent: July 30, 2020 9:01 AM
To: Kang, Anne CITZ:EX
Subject: FW: Material for Thursday

From: Fleurant, Kathleen CITZ:EX <Kathleen.Fleurant@gov.bc.ca>
Sent: July 27, 2020 1:40 PM
To: Lawal, Kassandra CITZ:EX <Kassandra.Lawal@gov.bc.ca>; Smith, Krystal CITZ:EX <Krystal.Smith@gov.bc.ca>; Tseng, Eugene CITZ:EX <Eugene.Tseng@gov.bc.ca>
Subject: Material for Thursday

Hi Folks,

Here is the material for Thursday's Naming Opps briefing for Beedie, ^{s.12}

Beedie:



113335 MIN DBN
Potential Namin...

s.12

This have also been uploaded to MAK's iPad and MinCal.

Thanks,

Kathleen Fleurant | Administrative Coordinator
Honourable Anne Kang's Office | Minister of Citizens' Services
Parliament Buildings
Ph: 778-974-5943
e: Kathleen.Fleurant@gov.bc.ca

*As of May 4, 2020 amendments to the Lobbyists Transparency Act has come into force. **You must ensure that you are in compliance with the registration requirements under the Act.** The Office of the Registrar of Lobbyists can assist you to determine if you are in compliance, please contact the Office of the Registrar of Lobbyists at <https://www.lobbyistsregistrar.bc.ca/>*

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Fleurant, Kathleen CITZ:EX

From: Smith, Krystal CITZ:EX
Sent: July 31, 2020 1:36 PM
To: Emerson, Kim GCPE:EX
Cc: Stewart, Courtney GCPE:EX; Lawal, Cassandra CITZ:EX
Subject: Re: FOR REVIEW: NYCU Service BC call-back program - Aug 4

Approved. Thanks Folks!

Krystal

Sent from my iPhone

On Jul 31, 2020, at 11:50 AM, Emerson, Kim GCPE:EX <Kim.Emerson@gov.bc.ca> wrote:

Hello

Checking in to see if you have approved the quotes in this NYCU?

I need to send it to the GCPE Editorial staff today so it can be distributed on Tuesday.

Thank you,
Kim

From: Stewart, Courtney GCPE:EX <Courtney.Stewart@gov.bc.ca>
Sent: July 27, 2020 1:28 PM
To: Smith, Krystal CITZ:EX <Krystal.Smith@gov.bc.ca>; Lawal, Cassandra CITZ:EX <Kassandra.Lawal@gov.bc.ca>
Cc: Tseng, Eugene CITZ:EX <Eugene.Tseng@gov.bc.ca>; Emerson, Kim GCPE:EX <Kim.Emerson@gov.bc.ca>; Kot, Jill CITZ:EX <Jill.Kot@gov.bc.ca>
Subject: FOR REVIEW: NYCU Service BC call-back program - Aug 4

Hi Krystal and Cassandra,

Please find the attached news you can use for approval on the Service BC callback program. This is scheduled to go out on Tues., August 4, so we have some time.

It's been approved up to ADM in our ministry, and has also been reviewed by: Health, EMBC, JEDC and Labour (due to the mention of temporary foreign workers).

Thanks,

Courtney

<image003.png>
Courtney Stewart

Communications Director | Government Communications and Public Engagement
Ministry of Citizens' Services
Ph: 778-698-8755 | Cell: 250-920-5104
courtney.stewart@gov.bc.ca

<NYCU_ Foreign traveller-TFW isolation plan supports_V7.docx>

Fleurant, Kathleen CITZ:EX

From: Smith, Krystal CITZ:EX
Sent: July 31, 2020 3:34 PM
To: Emerson, Kim GCPE:EX
Cc: Lawal, Kassandra CITZ:EX; Craik, Jason GCPE:EX; Stewart, Courtney GCPE:EX; Brooke, Daisy GCPE:EX
Subject: Re: Media request

Approved thanks.

Sent from my iPhone

On Jul 31, 2020, at 3:10 PM, Emerson, Kim GCPE:EX <Kim.Emerson@gov.bc.ca> wrote:

The below response has been approved by Sunny.

Reporter

Stuart Adamson, News Director
CTV Vancouver Island - Victoria
stuart.adamson@bellmedia.ca
250-414-6510

Deadline ASAP

Request

Hello Diane, I hope you are faring well in the is pandemic...

We are hoping you can provide us with an estimated budget for the scope of work being done on the Government House renovations. Could you also provide information as to where Her Honour will be carrying out her duties?

Recommendation

Hello Stuart

Here is the response to your questions regarding Government House. When making reference to these points if you could reference them coming from the Ministry of Citizens' Services please.

- The budget for the Government House project is \$10.2 million.
- The Lieutenant Governor and the Government House staff will be accommodated in one of the Provincial Government offices in Victoria.

Kim Emerson

Communications Manager

Fleurant, Kathleen CITZ:EX

From: Smith, Krystal CITZ:EX
Sent: July 31, 2020 4:07 PM
To: Brewer, Lia TRAN:EX
Subject: Shaw Project

Hello Lia,

Shaw has a connectivity project- Pemberton, Lilloeet, to Cache Creek. Their window for construction is now and they are hung up in getting permits for highway work.

Can you look into that and help it along? It is an important project that we would like to see move forward. The province is funding a portion of it.

Thanks,
Krystal Smith

Sent from my iPhone