APPENDIX C - MANAGED SERVICES PRICE TABLE
Baseline Fees

	2008-09	2009-10	2010-11	2011-12	2012-13	2013-14	2014-15	2015-16	2016-17	2017-18	2018-19	2019-20	2020-21	TOTAL
Midrange														
Base Services														
Physical Server Management Services	$0	$5,670,930	$10,053,224	$7,386,326	$5,236,970	$3,566,524	$2,847,728	$2,712,747	$2,578,517	$2,509,282	$2,434,935	$2,434,935	$2,434,935	$49,867,052
Software & SW Maintenance	$0	$4,290	$21,490	$40,706	$52,733	$64,366	$64,564	$61,693	$61,693	$61,693	$61,693	$61,693	$61,693	$618,305
Hardware (Less Than $10k)	$0	$43,938	$204,513	$364,650	$469,070	$530,090	$486,653	$500,723	$587,559	$581,210	$564,279	$564,279	$564,279	$5,461,243
Initial & Refresh Installs	$0	$431,395	$780,385	$918,023	$578,614	$571,199	$304,139	$560,885	$653,740	$390,880	$391,678	$391,678	$391,678	$6,364,294
Virtual Server Management Services	$0	$823,130	$2,732,971	$4,628,871	$6,321,582	$7,620,321	$7,936,217	$7,915,774	$7,518,482	$7,318,449	$7,101,915	$7,101,915	$7,101,915	$74,121,544
Host Server Support	$0	$24,889	$111,006	$162,939	$197,893	$214,568	$204,217	$179,912	$175,299	$171,094	$167,093	$167,093	$167,093	$1,943,097
Host Server Hardware < $10k	$0	$0	$0	$0	$30,300	$27,787	$58,455	$73,182	$143,706	$146,042	$146,303	$146,303	$146,303	$918,381
Reductions and Increases to Unit Price	$0	-$2,460,198	-$5,801,536	-$4,850,428	$0	$1,486,034	$1,432,573	$1,407,364	$1,315,655	$1,280,015	$1,242,418	$1,242,418	$1,242,418	-$2,463,266
Sub-total - Base Services	$0	$4,538,374	$8,102,052	$8,651,087	$12,887,163	$14,080,889	$13,334,546	$13,412,279	$13,034,652	$12,458,665	$12,110,314	$12,110,314	$12,110,314	$136,830,649
Options and Uplifts														
Extended Support Hour - 7 x 24	$0	$230,202	$460,405	$460,405	$460,405	$460,405	$460,405	$460,405	$460,405	$460,405	$460,405	$460,405	$460,405	$5,294,653
Citrix Server Support	$0	$295,466	$590,933	$590,933	$590,933	$590,933	$590,933	$590,933	$590,933	$590,933	$590,933	$590,933	$590,933	$6,795,727
Dedicated Web Services (optional)	$0	$186,069	$372,137	$372,137	$372,137	$372,137	$372,137	$372,137	$372,137	$372,137	$372,137	$372,137	$372,137	$4,279,580
Sub-total - Optional	$0	$711,737	$1,423,475	$1,423,475	$1,423,475	$1,423,475	$1,423,475	$1,423,475	$1,423,475	$1,423,475	$1,423,475	$1,423,475	$1,423,475	$16,369,960
Sub-total Base & Optional	$0	$5,250,112	$9,525,527	$10,074,561	$14,310,637	$15,504,363	$14,758,021	$14,835,754	$14,458,126	$13,882,139	$13,533,789	$13,533,789	$13,533,789	$153,200,609
Shared Services														
Shared File and Print Services	$0	$1,858,140	$3,671,880	$3,694,080	$3,560,880	$3,525,360	$3,445,440	$3,258,960	$2,917,080	$2,863,800	$2,814,960	$2,814,960	$2,814,960	$37,240,500
Shared Database Services	$0	$338,994	$674,586	$670,374	$667,422	$665,046	$662,976	$661,158	$661,086	$661,140	$661,032	$661,032	$661,032	$7,645,878
Shared Web Services	$0	$199,181	$395,813	$393,323	$391,159	$389,232	$387,543	$385,913	$385,942	$385,942	$385,883	$385,883	$385,883	$4,471,698
Sub-total - Shared Services	$0	$2,396,315	$4,742,279	$4,757,777	$4,619,461	$4,579,638	$4,495,959	$4,306,031	$3,964,108	$3,910,882	$3,861,875	$3,861,875	$3,861,875	$49,358,076
Sub-total Midrange Total	$0	$7,646,426	$14,267,806	$14,832,338	$18,930,099	$20,084,002	$19,253,980	$19,141,785	$18,422,235	$17,793,022	$17,395,664	$17,395,664	$17,395,664	$202,558,685
Managed Mainframe Services	0	0	$1,591,918	$9,160,698	$9,067,007	$9,033,352	$9,005,662	$9,520,657	$9,374,322	$9,507,585	$9,760,159	$9,760,159	$9,760,159	$95,541,677
Sub-total Mainframe	$0	$0	$1,591,918	$9,160,698	$9,067,007	$9,033,352	$9,005,662	$9,520,657	$9,374,322	$9,507,585	$9,760,159	$9,760,159	$9,760,159	$95,541,677
Managed Storage														
Province site	$0	$1,260,524	$2,242,846	$1,381,120	$849,866	$421,750	$192,349	$36,221	$0	$0	$0	$0	$0	$6,384,676
EDS site	$0	$26,643	$486,721	$1,146,727	$1,681,956	$2,195,605	$2,495,887	$2,739,124	$2,747,764	$2,766,153	$2,744,904	$2,744,904	$2,744,904	$24,521,292
Sub-total - Storage	$0	$1,287,168	$2,729,567	$2,527,847	$2,531,822	$2,617,355	$2,688,236	$2,775,344	$2,747,764	$2,766,153	$2,744,904	$2,744,904	$2,744,904	$30,905,968
Managed Backup														
Province site	$0	$809,469	$1,389,471	$898,877	$552,407	$230,869	$48,543	$0	$0	$0	$0	$0	$0	$3,929,636
EDS site	$0	$13,746	$448,369	$845,343	$1,164,807	$1,491,419	$1,682,403	$1,718,959	$1,695,908	$1,686,029	$1,664,624	$1,664,624	$1,664,624	$15,740,857
Sub-total - Backup	$0	$823,215	$1,837,840	$1,744,220	$1,717,214	$1,722,288	$1,730,946	$1,718,959	$1,695,908	$1,686,029	$1,664,624	$1,664,624	$1,664,624	$19,670,493
Extended Retention														
Province site	$0	$734,853	$1,086,807	$651,445	$384,285	$145,199	$24,320	$0	$0	$0	$0	$0	$0	$3,026,910
EDS site	$0	$9,295	$297,550	$496,470	$662,875	$843,872	$920,436	$943,751	$917,414	$917,414	$913,024	$913,024	$913,024	$8,748,149
Sub-total - Extended Retention	$0	$744,149	$1,384,357	$1,147,915	$1,047,160	$989,071	$944,756	$943,751	$917,414	$917,414	$913,024	$913,024	$913,024	$11,775,059
Reductions and Increases to Unit Price	$0	-$1,080,221	-$2,700,255	-$2,191,567	$0	$708,580	$714,619	$717,719	$696,915	$698,551	$690,881	$690,881	$690,881	-$363,015
Sub-total Storage, Backup & Retention	$0	$1,774,311	$3,251,509	$3,228,414	$5,296,197	$6,037,293	$6,078,558	$6,155,774	$6,058,000	$6,068,147	$6,013,434	$6,013,434	$6,013,434	$61,988,505
Transformation														
4.1 Network Install and Setup	$0	$72,182	$72,182	$72,182	$72,182	$72,182	$72,182	$72,182	$72,182	$72,182	$72,182	$72,182	$72,182	$866,186

APPENDIX C - MANAGED SERVICES PRICE TABLE
Baseline Fees

	2008-09	2009-10	2010-11	2011-12	2012-13	2013-14	2014-15	2015-16	2016-17	2017-18	2018-19	2019-20	2020-21	TOTAL
4.2 Mainframe migration	$0	$0	$61,521	$246,084	$246,084	$246,084	$246,084	$246,084	$246,084	$246,084	$246,084	$246,084	$246,084	$2,522,362
4.3 Storage & BUR Migration	$0	$429,149	$429,149	$429,149	$429,149	$429,149	$429,149	$429,149	$429,149	$429,149	$429,149	$429,149	$429,149	$5,149,784
4.4 Transformation	$0	$370,433	$370,433	$370,433	$370,433	$370,433	$370,433	$370,433	$370,433	$370,433	$370,433	$370,433	$370,433	$4,445,191
4.5 Midrange Transformation (excluding installs)	$0	$806,401	$806,401	$806,401	$806,401	$806,401	$806,401	$806,401	$806,401	$806,401	$806,401	$806,401	$806,401	$9,676,811
Transformation Financing Cost		$737,978	$737,978	$737,978	$737,978	$737,978	$737,978	$737,978	$737,978	$737,978	$737,978	$737,978	$737,978	$8,855,737
Sub-total Transformation Fees	$0	$2,416,142	$2,477,663	$2,662,227	$2,662,227	$2,662,227	$2,662,227	$2,662,227	$2,662,227	$2,662,227	$2,662,227	$2,662,227	$2,662,227	$31,516,071
Other Costs														
5.1 AES group - Time & Materials	$0	$411,353	$411,353	$411,353	$411,353	$411,353	$411,353	$411,353	$411,353	$411,353	$411,353	$411,353	$411,353	$4,936,236
5.2 After Hours Service Desk - setup [OPTIONAL]	$0	$90,013	$0	$0	$0	$0	$0	$0	$0	$0	$0	$0	$0	$90,013
5.3 After Hours Service Desk - monthly [OPTIONAL]	$0	$74,585	$99,446	$99,446	$99,446	$99,446	$99,446	$99,446	$99,446	$99,446	$99,446	$99,446	$99,446	$1,168,494
5.4 Month 1-6	$160,055	$11,149,364	$0	$0	$0	$0	$0	$0	$0	$0	$0	$0	$0	$11,309,418
5.5 Month 1-6 adjmt	$0	-$4,223,720	$0	$0	$0	$0	$0	$0	$0	$0	$0	$0	$0	-$4,223,720
Extension year credit								-$190,000	-$760,000	-$760,000	-$760,000	-$760,000	-$760,000	-$3,990,000
Sub-total Other	$160,055	$7,501,595	$510,799	$510,799	$510,799	$510,799	$510,799	$320,799	-$249,201	-$249,201	-$249,201	-$249,201	-$249,201	$9,290,442
Milestone Payment	$16,400,000													$16,400,000
Sub-total Milestone Payment	$16,400,000	$0	$0	$0	$0	$0	$0	$0	$0	$0	$0	$0	$0	$16,400,000
Baseline Fees (excluding Capital Payment)	$16,560,055	$19,338,474	$22,099,696	$30,394,476	$36,466,328	$38,327,673	$37,511,225	$37,801,242	$36,267,583	$35,781,779	$35,582,283	$35,582,283	$35,582,283	$417,295,380
Add in capital														
Network capital > $10K	$0	$1,953,765	$3,052,674	$280,828	$195,228	$85,600	$0	$4,719,650	$165,944	$0	$0	$0	$0	$10,453,688
Storage capital	$0	$4,373,385	$2,346,542	$6,274,489	$1,857,753	$1,243,815	$2,606,596	$1,331,847	$3,948,347	$1,215,127	$1,012,295	$2,546,487	$1,331,847	$30,088,530
Mainframe	$0	$0	$6,624,250	$0	$0	$1,608,121	$0	$2,678,742	$1,422,763	$0	$0	$337,716	$0	$12,671,592
Server capital > $10K (excl tool servers)	$0	$1,200,650	$1,225,687	$1,548,725	$341,666	$214,418	$296,854	$204,366	$321,205	$129,208	$108,915	$134,890	$134,889	$5,861,474
Total Capital	$0	$7,527,800	$13,249,152	$8,104,042	$2,394,647	$3,151,955	$2,903,450	$8,934,605	$5,858,258	$1,344,335	$1,121,210	$3,019,093	$1,466,736	$59,075,284
Baseline Fees (including Capital Payment)	$16,560,055	$26,866,274	$35,348,849	$38,498,518	$38,860,975	$41,479,627	$40,414,676	$46,735,846	$42,125,842	$37,126,114	$36,703,493	$38,601,376	$37,049,019	$476,370,664

Capital Payment estimate excludes net new growth requirements.
The Baseline Fees tab contains Fees that are not included on the Unit Price tab (e.g. some of the Capital Payment items, the Transformation Financing Cost, etc.)

APPENDIX C - MANAGED SERVICES PRICE TABLE

Baseline Volumes

	Fiscal Period	2009-10	2009-10	2009-10	2009-10	2009-10	2009-10	2009-10	2009-10	2009-10	2009-10	2009-10	2009-10
	Month	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
	Year	2009	2009	2009	2009	2009	2009	2009	2009	2009	2010	2010	2010
	Month #	1	2	3	4	5	6	7	8	9	10	11	12
Total Windows Physical					0	0	0	1,096	1,088	1,083	1,070	1,057	1,048
Total Unix Physical					0	0	0	511	510	507	502	497	494
Total Windows Virtual					0	0	0	106	114	119	134	145	154
Total Unix Virtual					0	0	0	98	99	102	108	112	115
TOTAL WINDOWS					0	0	0	1,202	1,202	1,202	1,204	1,202	1,202
TOTAL UNIX					0	0	0	609	609	609	610	609	609

A Province Owned or EDS Owned Server - Server Management Services

1 Windows Application, Database or Web Server

		Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Server Management Services - Tier 1	Small				0	0	0	8	8	8	8	8	8
	Medium												
	Large												
Server Management Services - Tier 2	Small				0	0	0	730	725	722	714	705	699
	Medium												
	Large												
Server Management Services - Tier 3	Small				0	0	0	20	20	20	20	20	20
	Medium												
	Large												

2 Windows Infrastructure Server

		Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Server Management Services - Tier 1	Small				0	0	0	0	0	0	0	0	0
	Medium												
	Large												
Server Management Services - Tier 2	Small				0	0	0	39	38	38	37	37	36
	Medium												
	Large												
Server Management Services - Tier 3	Small				0	0	0	0	0	0	0	0	0
	Medium												
	Large												

3 Windows Development/Test Server

		Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Server Management Services - Tier 1	Small				0	0	0	0	0	0	0	0	0
	Medium												
	Large												
Server Management Services - Tier 2	Small				0	0	0	299	297	295	291	287	285
	Medium												
	Large												
Server Management Services - Tier 3	Small				0	0	0	0	0	0	0	0	0
	Medium												
	Large												

4 Solaris/AIX/Linux Application, Database or Web Server

		Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Server Management Services - Tier 1	Small				0	0	0	13	13	13	13	13	13
	Medium												
	Large												
Server Management Services - Tier 2	Small				0	0	0	330	329	328	324	321	319
	Medium												
	Large												
Server Management Services - Tier 3	Small				0	0	0	0	0	0	0	0	0
	Medium												
	Large												

5 Solaris/AIX/Linux Infrastructure Server

		Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Server Management Services - Tier 1	Small				0	0	0	0	0	0	0	0	0
	Medium												
	Large												

APPENDIX C - MANAGED SERVICES PRICE TABLE

Baseline Volumes

		Fiscal Period	2009-10	2009-10	2009-10	2009-10	2009-10	2009-10	2009-10	2009-10	2009-10	2009-10	2009-10	2009-10
		Month	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
		Year	2009	2009	2009	2009	2009	2009	2009	2009	2009	2010	2010	2010
		Month #	1	2	3	4	5	6	7	8	9	10	11	12
Server Management Services - Tier 2	Small					0	0	0	0	0	0	0	0	0
	Medium													
	Large													
Server Management Services - Tier 3	Small					0	0	0	0	0	0	0	0	0
	Medium													
	Large													
6 Solaris/AIX/Linux Development/Test Server														
Server Management Services - Tier 1	Small					0	0	0	0	0	0	0	0	0
	Medium													
	Large													
Server Management Services - Tier 2	Small					0	0	0	162	162	160	159	157	156
	Medium													
	Large													
Server Management Services - Tier 3	Small					0	0	0	0	0	0	0	0	0
	Medium													
	Large													
7 Open VMS Application Server														
Server Management Services - Tier 1	Small					0	0	0	0	0	0	0	0	0
	Medium													
	Large													
Server Management Services - Tier 2	Small													
	Medium					0	0	0	4	4	4	4	4	4
	Large													
Server Management Services - Tier 3	Small					0	0	0	0	0	0	0	0	0
	Medium													
	Large													
8 Open VMS Application Server Dev/Test	Large													
Server Management Services - Tier 1	Small					0	0	0	0	0	0	0	0	0
	Medium													
	Large													
Server Management Services - Tier 2	Small													
	Medium					0	0	0	2	2	2	2	2	2
	Large													
Server Management Services - Tier 3	Small					0	0	0	0	0	0	0	0	0
	Medium													
	Large													
B EDS Owned Server - Server Hardware														
1 WINDOWS/LINUX SERVER														
Server Hardware - Application	Small					0	0	0	5	5	6	7	7	7
	Medium													
	Large													
Server Hardware - Application (Remote)	Small					0	0	0	1	1	2	2	2	2
	Medium													
	Large													
Server Hardware - Development/Test	Small					0	0	0	8	9	10	13	12	13
	Medium													
	Large													
Server Hardware - Development/Test (Remote)	Small					0	0	0	0	0	0	0	0	0
	Medium													
	Large													
Server Hardware - Database	Small					0	0	0	2	3	3	5	4	4
	Medium													

APPENDIX C - MANAGED SERVICES PRICE TABLE

Baseline Volumes

	Fiscal Period	2009-10	2009-10	2009-10	2009-10	2009-10	2009-10	2009-10	2009-10	2009-10	2009-10	2009-10	2009-10
	Month	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
	Year	2009	2009	2009	2009	2009	2009	2009	2009	2009	2010	2010	2010
	Month #	1	2	3	4	5	6	7	8	9	10	11	12
Server Hardware - Web	Large												
	Small				0	0	0	9	10	12	15	14	15
	Medium												
Server Hardware - Infrastructure	Large												
	Small				0	0	0	1	1	1	1	1	1
	Medium												
Server Hardware - Citrix server	Large												
	Small												
	Medium				0	0	0	7	8	10	12	13	14
2 SOLARIS SERVER	Large												
Server Hardware - Application	Small				0	0	0	5	6	6	8	8	9
	Medium												
Server Hardware - Development/Test	Large												
	Small				0	0	0	3	4	4	6	6	6
	Medium												
Server Hardware - Database	Large												
	Small				0	0	0	1	1	2	2	2	3
	Medium												
Server Hardware - Web	Large												
	Small				0	0	0	0	0	0	0	0	0
	Medium												
3 AIX SERVER	Large												
Server Hardware - Application	Small												
	Medium				0	0	0	2	2	2	3	3	3
Server Hardware - Development/Test	Large												
	Small												
	Medium				0	0	0	1	1	1	1	1	1
Server Hardware - Database	Large												
	Small												
	Medium				0	0	0	0	0	0	0	0	0
4 OPEN VMS	Large												
Server Hardware - Application	Small												
	Medium				0	0	0	0	0	0	0	0	0
Server Hardware - Development/Test	Large												
	Small												
	Medium				0	0	0	0	0	0	0	0	0
	Large												

C EDS Owned Server - Server Hardware > $10K

1 WINDOWS/LINUX SERVER

2 SOLARIS SERVER

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Server Hardware - Application/Prod	0	0	0	0	0	1	0	0	1	0	0	1
Server Hardware - Development/Test	0	0	0	0	1	0	1	1	0	1	0	2
Server Hardware - Database	0	0	0	0	0	0	0	0	0	0	0	0
Server Hardware - Web	0	0	0	1	0	0	2	0	1	1	1	1

3 AIX SERVER

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Server Hardware - Application	0	0	0	0	0	0	0	0	2	0	0	1
Server Hardware - Database	0	0	0	0	0	0	0	0	0	0	0	0
Server Hardware - Development/Test	0	0	0	0	0	0	0	0	1	0	0	0

4 OPEN VMS

APPENDIX C - MANAGED SERVICES PRICE TABLE

Baseline Volumes

		Fiscal Period	2009-10	2009-10	2009-10	2009-10	2009-10	2009-10	2009-10	2009-10	2009-10	2009-10	2009-10	2009-10
		Month	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
		Year	2009	2009	2009	2009	2009	2009	2009	2009	2009	2010	2010	2010
		Month #	1	2	3	4	5	6	7	8	9	10	11	12
	Server Hardware - Application		0	0	0	0	0	0	0	0	0	0	0	0
	Server Hardware - Development/Test		0	0	0	0	0	0	0	0	0	0	0	0
5 HOST														
	VM Host		0	0	0	0	0	0	5	1	0	0	4	0
	Global Host		0	0	0	0	0	0	2	1	0	0	0	4
	AIX Host		0	0	0	0	0	0	0	1	0	0	0	0
D	EDS Owned Server - Virtual Hosting Services													
1 VMWare Windows Guest - Application Image														
	VMWare Image Support - Tier 2	Small				0	0	0	65	66	67	69	70	72
		Medium												
		Large												
2 VMWare Windows Guest - Web Image														
	VMWare Image Support - Tier 2	Small				0	0	0	16	19	21	27	32	35
		Medium												
		Large												
3 VMWare Windows Guest - Database Image														
	VMWare Image Support - Tier 2	Small				0	0	0	4	5	5	7	8	9
		Medium												
		Large												
4 VMWare Windows Guest - Infrastructure Image														
	VMWare Image Support - Tier 2	Small				0	0	0	1	2	2	3	3	4
		Medium												
		Large												
5 VMWare Windows Guest - Development/Test Image														
	VMWare Image Support - Tier 2	Small				0	0	0	20	22	24	28	32	34
		Medium												
		Large												
6 VMWare Linux Guest - Application Image														
	VMWare Image Support - Tier 2	Small				0	0	0	3	3	3	4	4	5
		Medium												
		Large												
7 VMWare Linux Guest- Web Image														
	VMWare Image Support - Tier 2	Small				0	0	0	0	0	0	1	1	1
		Medium												
		Large												
8 VMWare Linux Guest - Database Image														
	VMWare Image Support - Tier 2	Small				0	0	0	1	1	1	1	1	1
		Medium												
		Large												
9 VMWare Linux Guest - Infrastructure Image														
	VMWare Image Support - Tier 2	Small				0	0	0	0	0	0	0	0	0
		Medium												
		Large												
10 VMWare Linux Guest - Development/Test Image														
	VMWare Image Support - Tier 2	Small				0	0	0	2	2	3	3	4	4
		Medium												
		Large												
11 Solaris Container / LPAR - Application Image														
	Solaris Image Support - Tier 2	Small				0	0	0	52	53	54	56	57	58
		Medium												
		Large												
12 Solaris Container / LPAR - Web Image														

APPENDIX C - MANAGED SERVICES PRICE TABLE

Baseline Volumes

		Fiscal Period	2009-10	2009-10	2009-10	2009-10	2009-10	2009-10	2009-10	2009-10	2009-10	2009-10	2009-10	2009-10
		Month	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
		Year	2009	2009	2009	2009	2009	2009	2009	2009	2009	2010	2010	2010
		Month #	1	2	3	4	5	6	7	8	9	10	11	12
Solaris Image Support - Tier 2	Small					0	0	0	0	0	0	0	0	0
	Medium													
	Large													
13 Solaris Container / LPAR - Database Image														
Solaris Image Support - Tier 2	Small					0	0	0	2	2	2	3	3	3
	Medium													
	Large													
14 Solaris Container / LPAR - Development /Test Image														
Solaris Image Support - Tier 2	Small					0	0	0	36	36	37	38	39	40
	Medium													
	Large													
15 AIX WPar - Application Image														
AIX Image Support - Tier 2	Small					0	0	0	2	2	2	2	3	3
	Medium													
	Large													
16 AIX WPar - Database Image														
AIX Image Support - Tier 2	Small					0	0	0	0	0	0	0	0	0
	Medium													
	Large													
17 AIX WPar - Development/Test Image														
AIX Image Support - Tier 2	Small					0	0	0	0	0	0	0	0	0
	Medium													
	Large													
18 Image Portion of Host Servers														
Windows/Linux Host Server Hardware & Service Support - Tier 1	Small													
	Medium													
	Large													
Windows/Linux Host Server Hardware & Service Support - Tier 2	Small					0	0	0	52	61	71	88	115	133
	Medium													
	Large													
Solaris Host Server Hardware & Service Support - Tier 1	Small													
	Medium													
	Large													
Solaris Host Server Hardware & Service Support - Tier 2	Small					0	0	0	14	16	17	23	28	31
	Medium													
	Large													
AIX Host Server Hardware & Service Support - Tier 1	Small													
	Medium													
	Large													
AIX Host Server Hardware & Service Support - Tier 2	Small					0	0	0	1	1	1	2	2	2
	Medium													
	Large													
Other Midrange Services														
Citrix Server Support						0	0	0	120	120	120	120	120	120
Shared File and Print Services						0	0	0	37000	37000	37000	37000	37000	37000
Shared Database Services						0	0	0	150	150	150	150	150	150
Shared Web Services						0	0	0	247	247	247	247	247	247
Dedicated Web Services														
Apache - per Instance						0	0	0	5	5	5	5	5	5
Tomcat - per Instance						0	0	0	0	0	0	0	0	0
IIS - per Instance						0	0	0	300	300	300	300	300	300
Initial Install														

APPENDIX C - MANAGED SERVICES PRICE TABLE

Baseline Volumes

	Fiscal Period	2009-10	2009-10	2009-10	2009-10	2009-10	2009-10	2009-10	2009-10	2009-10	2009-10	2009-10	2009-10
	Month	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
	Year	2009	2009	2009	2009	2009	2009	2009	2009	2009	2010	2010	2010
	Month #	1	2	3	4	5	6	7	8	9	10	11	12
Wintel	635	15	6	8	9	10	0	7	7	10	39	0	6
Solaris/AIX	135	0	1	1	1	4	0	1	2	1	5	0	2
Open VMS	6	0	0	0	0	0	0	0	0	0	0	0	0
VMWare	1277	0	11	11	10	11	0	13	10	11	23	15	14
Solaris Host	55	0	0	1	0	0	0	1	0	0	0	1	0
Refresh Install													
Wintel	621	0	0	0	0	0	0	0	0	0	0	0	0
Solaris/AIX	95	0	0	0	0	0	0	0	0	0	0	0	0
Open VMS	6	0	0	0	0	0	0	0	0	0	0	0	0
VMWare	1309	0	0	0	0	0	0	0	0	0	0	0	0
Solaris Host	36	0	0	0	0	0	0	0	0	0	0	0	0
Optional Midrange Services													
Wintel/Linux Servers													
Applications Monitoring						0	0	0	0	0	0	0	0
Batch Monitoring						0	0	0	0	0	0	0	0
**** Batch Scheduling						0	0	0	0	0	0	0	0
Code Deployment						0	0	0	0	0	0	0	0
Database						0	0	0	0	0	0	0	0
Cluster Management						0	0	0	0	0	0	0	0
Performance Management						0	0	0	0	0	0	0	0
Capacity Planning						0	0	0	0	0	0	0	0
**** DR Recovery Plan/Test						0	0	0	0	0	0	0	0
Extended Support Hour - 5 x 12						0	0	0	0	0	0	0	0
Extended Support Hour - 7 x 24						0	0	340	340	340	340	340	340
Extended Support Hour - remote field serivices - 7 x 24						0	0	0	0	0	0	0	0
Solaris/AIX Servers													
Applications Monitoring						0	0	0	0	0	0	0	0
Batch Monitoring						0	0	0	0	0	0	0	0
**** Batch Scheduling						0	0	0	0	0	0	0	0
Code Deployment						0	0	0	0	0	0	0	0
Database						0	0	0	0	0	0	0	0
Cluster Management						0	0	0	0	0	0	0	0
Performance Management						0	0	0	0	0	0	0	0
Capacity Planning						0	0	0	0	0	0	0	0
**** DR Recovery Plan/Test						0	0	0	0	0	0	0	0
Extended Support Hour - 5 x 12						0	0	0	0	0	0	0	0
Extended Support Hour - 7 x 24						0	0	109	109	109	109	109	109
Extended Support Hour - remote field serivices - 7 x 24						0	0	0	0	0	0	0	0
Mainframe Services -- Feb 2011 start													
Mainframe Processing						0	0	0	0	0	0	0	0
Non-Standard Software - WHS						0	0	0	0	0	0	0	0
DASD						0	0	0	0	0	0	0	0
Tape						0	0	0	0	0	0	0	0
Optional Mainframe Services													
Option 1 - Form/Print/end user Support						0	0	0	0	0	0	0	0
Option 2 - SAS 70 Audit													
Option 3 - Extra DR Test						0	0	0	0	0	0	0	0
Managed Storage, Managed Backup and Extended Retention													
Managed Storage - Province Owned													
Tier 1					0	0	0	14,040	14,040	14,040	14,040	14,040	14,040

APPENDIX C - MANAGED SERVICES PRICE TABLE

Baseline Volumes

	Fiscal Period	2009-10	2009-10	2009-10	2009-10	2009-10	2009-10	2009-10	2009-10	2009-10	2009-10	2009-10	2009-10
	Month	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
	Year	2009	2009	2009	2009	2009	2009	2009	2009	2009	2010	2010	2010
	Month #	1	2	3	4	5	6	7	8	9	10	11	12
Tier 2 [volumes increase to accommodate virtualization]					0	0	0	157,287	157,287	157,287	157,287	159,273	153,827
Tier 3					0	0	0	635,788	635,788	627,485	624,914	620,764	612,785
NAS					0	0	0	46,000	46,000	45,399	45,213	44,913	44,336
Backup and Retention - Province Owned													
Backup					0	0	0	1,372,094	1,372,094	1,372,094	1,372,094	1,376,438	1,336,490
Retention					0	0	0	3,657,950	3,657,950	3,657,950	3,657,950	3,546,496	3,435,042
Managed Storage - EDS Owned													
Tier 1					0	0	0	0	0	0	0	0	0
Tier 2 [volumes increase to accommodate virtualization]					0	0	0	0	0	0	0	5,671	11,435
Tier 3					0	0	0	0	0	8,303	10,874	15,024	23,003
NAS					0	0	0	0	0	601	787	1,087	1,664
Backup and Retention - EDS Owned													
Backup					0	0	0	0	0	0	0	39,949	79,896
Retention					0	0	0	0	0	0	0	111,454	222,908
Optional Storage Services													
Mirrored Primary - Tier 1		0	0	0	0	0	0	0	0	0	0	0	0
Local Clone at Same Site - Mirrored Primary		0	0	0	0	0	0	0	0	0	0	0	0
Local Clone at Same Site - Standard		0	0	0	0	0	0	0	0	0	0	0	0
DR Copy at Alternative site with DR Clone - Mirrored Primary		0	0	0	0	0	0	0	0	0	0	0	0
DR Copy at Alternative site with DR Clone - Standard		0	0	0	0	0	0	0	0	0	0	0	0
Files System Archive (FSA)Note 1		0	0	0	0	0	0	0	0	0	0	0	0
Mirrored Primary - Tier 2		0	0	0	0	0	0	0	0	0	0	0	0
DR Copy at Local Site		0	0	0	0	0	0	0	0	0	0	0	0
Managed Archive		0	0	0	0	0	0	0	0	0	0	0	0
Optional Backup Services		0	0	0	0	0	0	0	0	0	0	0	0
Transformation													
4.1 Network Install and Setup		1	1	1	1	1	1	1	1	1	1	1	1
4.2 Mainframe Phase 1 migration		0	0	0	0	0	0	0	0	0	0	0	0
4.3 Storage & BUR Migration		1	1	1	1	1	1	1	1	1	1	1	1
4.4 Transformation		1	1	1	1	1	1	1	1	1	1	1	1
4.5 Midrange Transformation (excluding installs)		1	1	1	1	1	1	1	1	1	1	1	1
Other													
5.1 AES group - T&M 3 FTEs		1	1	1	1	1	1	1	1	1	1	1	1
5.2 Off Hours Help Desk - setup		1	1	1	0	0	0	0	0	0	0	0	0
5.3 After Hours Service Desk - monthly		0	0	0	1	1	1	1	1	1	1	1	1
5.4 Month 1-6		1	1	1	1	1	1	0	0	0	0	0	0
Service Delivery Operations & Governance													
Service Delivery Operations & Governance	included in Unit Price					0	0	0.111111111	0.111111111	0.111111111	0.111111111	0.111111111	0.111111111

APPENDIX C - MANAGED SERVICES PRICE TABLE

Baseline Volumes

		Fiscal Period	2010-11	2010-11	2010-11	2010-11	2010-11	2010-11	2010-11	2010-11	2010-11	2010-11	2010-11	2010-11
		Month	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
		Year	2010	2010	2010	2010	2010	2010	2010	2010	2010	2011	2011	2011
		Month #	13	14	15	16	17	18	19	20	21	22	23	24
	Total Windows Physical		1,034	1,022	1,007	999	985	971	957	943	930	923	889	873
	Total Unix Physical		487	481	475	473	468	459	458	449	442	440	427	420
	Total Windows Virtual		168	180	195	203	217	231	246	259	272	281	313	329
	Total Unix Virtual		122	128	134	136	141	150	155	160	167	170	182	189
	TOTAL WINDOWS		1,202	1,202	1,202	1,202	1,202	1,202	1,203	1,202	1,202	1,204	1,202	1,202
	TOTAL UNIX		609	609	609	609	609	609	613	609	609	610	609	609

A **Province Owned or EDS Owned Server - Server Management Services**

1 Windows Application, Database or Web Server

		Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Server Management Services - Tier 1	Small	8	8	8	8	8	8	8	8	8	8	8	8
	Medium												
	Large												
Server Management Services - Tier 2	Small	690	682	672	667	658	648	640	631	622	617	595	585
	Medium												
	Large												
Server Management Services - Tier 3	Small	20	20	20	20	20	20	20	20	20	20	20	20
	Medium												
	Large												

2 Windows Infrastructure Server

		Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Server Management Services - Tier 1	Small	0	0	0	0	0	0	0	0	0	0	0	0
	Medium												
	Large												
Server Management Services - Tier 2	Small	36	36	35	34	34	34	33	32	32	32	30	29
	Medium												
	Large												
Server Management Services - Tier 3	Small	0	0	0	0	0	0	0	0	0	0	0	0
	Medium												
	Large												

3 Windows Development/Test Server

		Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Server Management Services - Tier 1	Small	0	0	0	0	0	0	0	0	0	0	0	0
	Medium												
	Large												
Server Management Services - Tier 2	Small	280	276	272	270	265	261	256	252	248	246	236	231
	Medium												
	Large												
Server Management Services - Tier 3	Small	0	0	0	0	0	0	0	0	0	0	0	0
	Medium												
	Large												

4 Solaris/AIX/Linux Application, Database or Web Server

		Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Server Management Services - Tier 1	Small	13	13	13	13	13	13	13	13	13	13	13	13
	Medium												
	Large												
Server Management Services - Tier 2	Small	315	310	306	304	301	295	293	287	283	281	272	267
	Medium												
	Large												
Server Management Services - Tier 3	Small	0	0	0	0	0	0	0	0	0	0	0	0
	Medium												
	Large												

5 Solaris/AIX/Linux Infrastructure Server

		Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Server Management Services - Tier 1	Small	0	0	0	0	0	0	0	0	0	0	0	0
	Medium												
	Large												

APPENDIX C - MANAGED SERVICES PRICE TABLE

Baseline Volumes

		Fiscal Period	2010-11	2010-11	2010-11	2010-11	2010-11	2010-11	2010-11	2010-11	2010-11	2010-11	2010-11	2010-11
		Month	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
		Year	2010	2010	2010	2010	2010	2010	2010	2010	2010	2011	2011	2011
		Month #	13	14	15	16	17	18	19	20	21	22	23	24
Server Management Services - Tier 2	Small		0	0	0	0	0	0	0	0	0	0	0	0
	Medium													
	Large													
Server Management Services - Tier 3	Small		0	0	0	0	0	0	0	0	0	0	0	0
	Medium													
	Large													
6 Solaris/AIX/Linux Development/Test Server														
Server Management Services - Tier 1	Small		0	0	0	0	0	0	0	0	0	0	0	0
	Medium													
	Large													
Server Management Services - Tier 2	Small		153	152	150	150	148	145	145	143	140	140	136	134
	Medium													
	Large													
Server Management Services - Tier 3	Small		0	0	0	0	0	0	0	0	0	0	0	0
	Medium													
	Large													
7 Open VMS Application Server														
Server Management Services - Tier 1	Small		0	0	0	0	0	0	0	0	0	0	0	0
	Medium													
	Large													
Server Management Services - Tier 2	Small													
	Medium		4	4	4	4	4	4	4	4	4	4	4	4
	Large													
Server Management Services - Tier 3	Small		0	0	0	0	0	0	0	0	0	0	0	0
	Medium													
	Large													
8 Open VMS Application Server Dev/Test	Large													
Server Management Services - Tier 1	Small		0	0	0	0	0	0	0	0	0	0	0	0
	Medium													
	Large													
Server Management Services - Tier 2	Small													
	Medium		2	2	2	2	2	2	3	2	2	2	2	2
	Large													
Server Management Services - Tier 3	Small		0	0	0	0	0	0	0	0	0	0	0	0
	Medium													
	Large													
B EDS Owned Server - Server Hardware														
1 WINDOWS/LINUX SERVER														
Server Hardware - Application	Small		8	10	11	12	13	14	16	16	18	19	16	17
	Medium													
	Large													
Server Hardware - Application (Remote)	Small		3	3	4	4	4	5	5	5	6	6	6	7
	Medium													
	Large													
Server Hardware - Development/Test	Small		15	17	19	20	22	25	27	29	31	32	29	30
	Medium													
	Large													
Server Hardware - Development/Test (Remote)	Small		0	0	0	0	0	0	0	0	0	0	0	0
	Medium													
	Large													
Server Hardware - Database	Small		5	6	7	7	7	8	9	10	10	11	10	10
	Medium													

APPENDIX C - MANAGED SERVICES PRICE TABLE

Baseline Volumes

		Fiscal Period	2010-11	2010-11	2010-11	2010-11	2010-11	2010-11	2010-11	2010-11	2010-11	2010-11	2010-11	2010-11
		Month	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
		Year	2010	2010	2010	2010	2010	2010	2010	2010	2010	2011	2011	2011
		Month #	13	14	15	16	17	18	19	20	21	22	23	24
Server Hardware - Web	Large													
	Small		18	20	23	24	26	29	31	34	36	38	34	36
	Medium													
Server Hardware - Infrastructure	Large													
	Small		2	2	2	2	2	3	3	3	4	4	3	3
	Medium													
Server Hardware - Citrix server	Large													
	Small													
	Medium		17	19	22	23	25	28	30	32	35	36	38	41
	Large													
2 SOLARIS SERVER														
Server Hardware - Application	Small		10	12	13	14	16	17	19	20	22	22	21	22
	Medium													
Server Hardware - Development/Test	Large													
	Small		7	9	9	10	11	12	13	14	15	16	15	16
	Medium													
Server Hardware - Database	Large													
	Small		3	4	4	4	4	5	5	6	6	6	6	6
	Medium													
Server Hardware - Web	Large													
	Small		0	0	0	0	0	0	0	0	0	0	0	0
	Medium													
	Large													
3 AIX SERVER														
Server Hardware - Application	Small													
	Medium		4	5	6	6	6	6	8	8	8	9	9	9
	Large													
Server Hardware - Development/Test	Small													
	Medium		1	2	2	2	2	2	3	3	3	3	3	3
	Large													
Server Hardware - Database	Small													
	Medium		0	0	0	0	0	0	0	0	0	0	0	0
	Large													
4 OPEN VMS														
Server Hardware - Application	Small													
	Medium		1	1	1	1	1	1	1	1	1	1	1	1
	Large													
Server Hardware - Development/Test	Small													
	Medium		0	0	0	0	0	0	1	1	1	1	1	1
	Large													

C   EDS Owned Server - Server Hardware > $10K

1 WINDOWS/LINUX SERVER

2 SOLARIS SERVER

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Server Hardware - Application/Prod	0	0	1	1	0	0	1	0	1	1	0	0
Server Hardware - Development/Test	0	0	1	2	0	1	1	1	1	1	1	1
Server Hardware - Database	0	0	0	0	0	0	0	0	0	1	0	0
Server Hardware - Web	0	1	1	2	1	0	2	1	2	1	1	0

3 AIX SERVER

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Server Hardware - Application	0	1	1	0	1	0	0	0	2	0	0	1
Server Hardware - Database	0	0	0	0	0	0	0	0	0	0	0	0
Server Hardware - Development/Test	0	0	1	0	0	0	0	0	1	0	0	0

4 OPEN VMS

APPENDIX C - MANAGED SERVICES PRICE TABLE

Baseline Volumes

		Fiscal Period	2010-11	2010-11	2010-11	2010-11	2010-11	2010-11	2010-11	2010-11	2010-11	2010-11	2010-11	2010-11
		Month	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
		Year	2010	2010	2010	2010	2010	2010	2010	2010	2010	2011	2011	2011
		Month #	13	14	15	16	17	18	19	20	21	22	23	24
	Server Hardware - Application		0	1	0	0	0	0	0	0	0	0	0	0
	Server Hardware - Development/Test		0	0	0	0	0	0	0	0	1	0	0	0
5 HOST														
	VM Host		0	2	0	0	0	3	0	1	0	0	1	0
	Global Host		0	0	0	0	0	0	0	0	2	0	0	0
	AIX Host		0	1	0	0	0	0	0	0	0	0	0	0
D EDS Owned Server - Virtual Hosting Services														
1 VMWare Windows Guest - Application Image														
	VMWare Image Support - Tier 2	Small	73	75	77	79	81	83	85	86	88	90	94	97
		Medium												
		Large												
2 VMWare Windows Guest - Web Image														
	VMWare Image Support - Tier 2	Small	41	46	53	55	61	67	73	78	84	88	100	106
		Medium												
		Large												
3 VMWare Windows Guest - Database Image														
	VMWare Image Support - Tier 2	Small	11	12	13	14	15	17	18	20	21	22	26	27
		Medium												
		Large												
4 VMWare Windows Guest - Infrastructure Image														
	VMWare Image Support - Tier 2	Small	4	4	5	6	6	6	7	8	8	8	10	11
		Medium												
		Large												
5 VMWare Windows Guest - Development/Test Image														
	VMWare Image Support - Tier 2	Small	39	43	47	49	54	58	63	67	71	73	83	88
		Medium												
		Large												
6 VMWare Linux Guest - Application Image														
	VMWare Image Support - Tier 2	Small	6	6	8	8	8	10	11	11	12	13	14	15
		Medium												
		Large												
7 VMWare Linux Guest- Web Image														
	VMWare Image Support - Tier 2	Small	1	1	1	1	1	1	1	1	1	1	2	2
		Medium												
		Large												
8 VMWare Linux Guest - Database Image														
	VMWare Image Support - Tier 2	Small	1	2	2	2	2	3	3	3	4	4	4	4
		Medium												
		Large												
9 VMWare Linux Guest - Infrastructure Image														
	VMWare Image Support - Tier 2	Small	0	0	0	0	0	0	0	0	0	0	0	0
		Medium												
		Large												
10 VMWare Linux Guest - Development/Test Image														
	VMWare Image Support - Tier 2	Small	5	6	6	6	7	8	8	9	10	10	11	12
		Medium												
		Large												
11 Solaris Container / LPAR - Application Image														
	Solaris Image Support - Tier 2	Small	60	62	64	65	66	68	70	72	73	75	79	81
		Medium												
		Large												
12 Solaris Container / LPAR - Web Image														

APPENDIX C - MANAGED SERVICES PRICE TABLE

Baseline Volumes

		Fiscal Period	2010-11	2010-11	2010-11	2010-11	2010-11	2010-11	2010-11	2010-11	2010-11	2010-11	2010-11	2010-11
		Month	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
		Year	2010	2010	2010	2010	2010	2010	2010	2010	2010	2011	2011	2011
		Month #	13	14	15	16	17	18	19	20	21	22	23	24
Solaris Image Support - Tier 2	Small		0	0	0	0	0	0	0	0	0	0	0	0
	Medium													
	Large													
13 Solaris Container / LPAR - Database Image														
Solaris Image Support - Tier 2	Small		4	4	4	5	6	6	7	7	8	8	9	10
	Medium													
	Large													
14 Solaris Container / LPAR - Development /Test Image														
Solaris Image Support - Tier 2	Small		41	42	44	44	45	47	48	49	51	51	54	55
	Medium													
	Large													
15 AIX WPar - Application Image														
AIX Image Support - Tier 2	Small		3	4	4	4	5	6	6	7	7	7	8	9
	Medium													
	Large													
16 AIX WPar - Database Image														
AIX Image Support - Tier 2	Small		0	0	0	0	0	0	0	0	0	0	0	0
	Medium													
	Large													
17 AIX WPar - Development/Test Image														
AIX Image Support - Tier 2	Small		1	1	1	1	1	1	1	1	1	1	1	1
	Medium													
	Large													
18 Image Portion of Host Servers														
Windows/Linux Host Server Hardware & Service Support - Tier 1	Small													
	Medium													
	Large													
Windows/Linux Host Server Hardware & Service Support - Tier 2	Small		160	189	217	226	257	281	310	339	365	375	409	420
	Medium													
	Large													
Solaris Host Server Hardware & Service Support - Tier 1	Small													
	Medium													
	Large													
Solaris Host Server Hardware & Service Support - Tier 2	Small		38	45	51	52	60	66	74	81	87	89	98	101
	Medium													
	Large													
AIX Host Server Hardware & Service Support - Tier 1	Small													
	Medium													
	Large													
AIX Host Server Hardware & Service Support - Tier 2	Small		3	4	4	4	5	5	6	6	7	7	8	8
	Medium													
	Large													
Other Midrange Services														
Citrix Server Support			120	120	120	120	120	120	120	120	120	120	120	120
Shared File and Print Services			37000	37000	37000	37000	37000	37000	37000	37000	37000	37000	37000	37000
Shared Database Services			150	150	150	150	150	150	150	150	150	150	150	150
Shared Web Services			247	247	247	247	247	247	247	247	247	247	247	247
Dedicated Web Services														
Apache - per Instance			5	5	5	5	5	5	5	5	5	5	5	5
Tomcat - per Instance			0	0	0	0	0	0	0	0	0	0	0	0
IIS - per Instance			300	300	300	300	300	300	300	300	300	300	300	300
Initial Install														

APPENDIX C - MANAGED SERVICES PRICE TABLE

Baseline Volumes

	Fiscal Period	2010-11	2010-11	2010-11	2010-11	2010-11	2010-11	2010-11	2010-11	2010-11	2010-11	2010-11	2010-11
	Month	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
	Year	2010	2010	2010	2010	2010	2010	2010	2010	2010	2011	2011	2011
	Month #	13	14	15	16	17	18	19	20	21	22	23	24
Wintel	635	13	14	12	8	12	13	13	13	15	52	0	7
Solaris/AIX	135	3	7	2	2	3	3	6	3	3	2	0	0
Open VMS	6	1	0	0	0	0	0	1	0	0	0	0	0
VMWare	1277	22	20	24	12	21	25	23	20	22	14	46	25
Solaris Host	55	1	1	0	0	1	1	0	1	0	0	1	1
Refresh Install													
Wintel	621	0	0	0	0	0	0	0	0	0	0	0	0
Solaris/AIX	95	0	0	0	0	0	0	0	0	0	0	0	0
Open VMS	6	0	0	0	0	0	0	0	0	0	0	0	0
VMWare	1309	0	0	0	0	0	0	0	0	0	0	0	0
Solaris Host	36	0	0	0	0	0	0	0	0	0	0	0	0
Optional Midrange Services													
Wintel/Linux Servers													
Applications Monitoring		0	0	0	0	0	0	0	0	0	0	0	0
Batch Monitoring		0	0	0	0	0	0	0	0	0	0	0	0
**** Batch Scheduling		0	0	0	0	0	0	0	0	0	0	0	0
Code Deployment		0	0	0	0	0	0	0	0	0	0	0	0
Database		0	0	0	0	0	0	0	0	0	0	0	0
Cluster Management		0	0	0	0	0	0	0	0	0	0	0	0
Performance Management		0	0	0	0	0	0	0	0	0	0	0	0
Capacity Planning		0	0	0	0	0	0	0	0	0	0	0	0
**** DR Recovery Plan/Test		0	0	0	0	0	0	0	0	0	0	0	0
Extended Support Hour - 5 x 12		0	0	0	0	0	0	0	0	0	0	0	0
Extended Support Hour - 7 x 24		340	340	340	340	340	340	340	340	340	340	340	340
Extended Support Hour - remote field serivices - 7 x 24		0	0	0	0	0	0	0	0	0	0	0	0
Solaris/AIX Servers													
Applications Monitoring		0	0	0	0	0	0	0	0	0	0	0	0
Batch Monitoring		0	0	0	0	0	0	0	0	0	0	0	0
**** Batch Scheduling		0	0	0	0	0	0	0	0	0	0	0	0
Code Deployment		0	0	0	0	0	0	0	0	0	0	0	0
Database		0	0	0	0	0	0	0	0	0	0	0	0
Cluster Management		0	0	0	0	0	0	0	0	0	0	0	0
Performance Management		0	0	0	0	0	0	0	0	0	0	0	0
Capacity Planning		0	0	0	0	0	0	0	0	0	0	0	0
**** DR Recovery Plan/Test		0	0	0	0	0	0	0	0	0	0	0	0
Extended Support Hour - 5 x 12		0	0	0	0	0	0	0	0	0	0	0	0
Extended Support Hour - 7 x 24		109	109	109	109	109	109	109	109	109	109	109	109
Extended Support Hour - remote field serivices - 7 x 24		0	0	0	0	0	0	0	0	0	0	0	0
Mainframe Services -- Feb 2011 start													
Mainframe Processing		0	0	0	0	0	0	0	0	0	0	617	617
Non-Standard Software - WHS		0	0	0	0	0	0	0	0	0	0	1	1
DASD		0	0	0	0	0	0	0	0	0	0	3525	3525
Tape		0	0	0	0	0	0	0	0	0	0	145,000	145,000
Optional Mainframe Services													
Option 1 - Form/Print/end user Support		0	0	0	0	0	0	0	0	0	1	1	1
Option 2 - SAS 70 Audit													
Option 3 - Extra DR Test		0	0	0	0	0	0	0	0	0	0	0	0
Managed Storage, Managed Backup and Extended Retention													
Managed Storage - Province Owned													
Tier 1		14,040	14,040	14,040	14,040	14,040	14,040	14,040	14,040	14,040	11,835	11,553	11,146

APPENDIX C - MANAGED SERVICES PRICE TABLE

Baseline Volumes

	Fiscal Period	2010-11	2010-11	2010-11	2010-11	2010-11	2010-11	2010-11	2010-11	2010-11	2010-11	2010-11	2010-11
	Month	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
	Year	2010	2010	2010	2010	2010	2010	2010	2010	2010	2011	2011	2011
	Month #	13	14	15	16	17	18	19	20	21	22	23	24
Tier 2 [volumes increase to accommodate virtualization]		148,382	142,937	137,492	132,047	126,602	121,156	115,711	110,266	104,821	99,376	96,820	94,265
Tier 3		605,117	597,768	593,615	586,611	578,308	570,424	563,373	555,397	548,192	535,938	523,177	504,740
NAS		43,781	43,249	42,949	42,442	41,841	41,271	40,761	40,184	39,662	38,776	37,852	36,519
Backup and Retention - Province Owned													
Backup		1,296,542	1,256,593	1,216,645	1,176,697	1,136,748	1,096,800	1,056,852	1,016,903	976,955	937,007	914,283	891,560
Retention		3,323,588	3,212,134	3,100,681	2,989,227	2,877,773	2,766,319	2,654,865	2,543,412	2,431,958	2,371,662	2,311,366	2,251,070
Managed Storage - EDS Owned													
Tier 1		0	0	0	0	0	0	0	0	0	2,205	2,487	2,894
Tier 2 [volumes increase to accommodate virtualization]		17,298	23,253	29,132	35,273	41,478	47,770	54,191	60,695	66,926	70,062	73,218	76,593
Tier 3		30,671	38,019	42,173	49,177	57,480	65,364	72,415	80,391	87,596	99,850	112,611	131,048
NAS		2,219	2,751	3,051	3,558	4,159	4,729	5,239	5,816	6,338	7,224	8,148	9,481
Backup and Retention - EDS Owned													
Backup		119,845	159,794	199,741	239,690	279,639	319,587	359,535	399,484	439,432	462,155	484,879	507,602
Retention		334,361	445,815	557,269	668,723	780,177	891,630	1,003,084	1,114,538	1,225,992	1,286,288	1,346,584	1,406,880
Optional Storage Services													
Mirrored Primary - Tier 1		0	0	0	0	0	0	0	0	0	0	0	0
Local Clone at Same Site - Mirrored Primary		0	0	0	0	0	0	0	0	0	0	0	0
Local Clone at Same Site - Standard		0	0	0	0	0	0	0	0	0	0	0	0
DR Copy at Alternative site with DR Clone - Mirrored Primary		0	0	0	0	0	0	0	0	0	0	0	0
DR Copy at Alternative site with DR Clone - Standard		0	0	0	0	0	0	0	0	0	0	0	0
Files System Archive (FSA)Note 1		0	0	0	0	0	0	0	0	0	0	0	0
Mirrored Primary - Tier 2		0	0	0	0	0	0	0	0	0	0	0	0
DR Copy at Local Site		0	0	0	0	0	0	0	0	0	0	0	0
Managed Archive		0	0	0	0	0	0	0	0	0	0	0	0
Optional Backup Services		0	0	0	0	0	0	0	0	0	0	0	0
Transformation													
4.1 Network Install and Setup		1	1	1	1	1	1	1	1	1	1	1	1
4.2 Mainframe Phase 1 migration		0	0	0	0	0	0	0	0	0	0	0	0
4.3 Storage & BUR Migration		1	1	1	1	1	1	1	1	1	1	1	1
4.4 Transformation		1	1	1	1	1	1	1	1	1	1	1	1
4.5 Midrange Transformation (excluding installs)		1	1	1	1	1	1	1	1	1	1	1	1
Other													
5.1 AES group - T&M 3 FTEs		1	1	1	1	1	1	1	1	1	1	1	1
5.2 Off Hours Help Desk - setup		0	0	0	0	0	0	0	0	0	0	0	0
5.3 After Hours Service Desk - monthly		1	1	1	1	1	1	1	1	1	1	1	1
5.4 Month 1-6		0	0	0	0	0	0	0	0	0	0	0	0
Service Delivery Operations & Governance													
Service Delivery Operations & Governance	included in Unit Price	0.083333333	0.083333333	0.083333333	0.083333333	0.083333333	0.083333333	0.083333333	0.083333333	0.083333333	0.083333333	0.083333333	0.083333333

APPENDIX C - MANAGED SERVICES PRICE TABLE

Baseline Volumes

	Fiscal Period	2011-12	2011-12	2011-12	2011-12	2011-12	2011-12	2011-12	2011-12	2011-12	2011-12	2011-12	2011-12
	Month	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
	Year	2011	2011	2011	2011	2011	2011	2011	2011	2011	2012	2012	2012
	Month #	25	26	27	28	29	30	31	32	33	34	35	36
Total Windows Physical		852	829	806	798	776	755	730	707	684	677	640	630
Total Unix Physical		409	401	392	387	378	373	359	349	340	336	318	314
Total Windows Virtual		350	373	396	404	426	451	472	495	518	525	562	572
Total Unix Virtual		200	208	217	222	231	243	250	260	269	273	291	295
TOTAL WINDOWS		1,202	1,202	1,202	1,202	1,202	1,206	1,202	1,202	1,202	1,202	1,202	1,202
TOTAL UNIX		609	609	609	609	609	616	609	609	609	609	609	609

A   Province Owned or EDS Owned Server - Server Management Services

1 Windows Application, Database or Web Server

		Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Server Management Services - Tier 1	Small	8	8	8	8	8	8	8	8	8	8	8	8
	Medium												
	Large												
Server Management Services - Tier 2	Small	570	555	541	536	521	507	491	476	460	456	432	425
	Medium												
	Large												
Server Management Services - Tier 3	Small	20	20	20	20	20	20	20	20	20	20	20	20
	Medium												
	Large												

2 Windows Infrastructure Server

		Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Server Management Services - Tier 1	Small	0	0	0	0	0	0	0	0	0	0	0	0
	Medium												
	Large												
Server Management Services - Tier 2	Small	29	28	27	26	26	25	24	23	22	22	21	20
	Medium												
	Large												
Server Management Services - Tier 3	Small	0	0	0	0	0	0	0	0	0	0	0	0
	Medium												
	Large												

3 Windows Development/Test Server

		Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Server Management Services - Tier 1	Small	0	0	0	0	0	0	0	0	0	0	0	0
	Medium												
	Large												
Server Management Services - Tier 2	Small	225	218	210	208	201	195	187	180	174	171	159	157
	Medium												
	Large												
Server Management Services - Tier 3	Small	0	0	0	0	0	0	0	0	0	0	0	0
	Medium												
	Large												

4 Solaris/AIX/Linux Application, Database or Web Server

		Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Server Management Services - Tier 1	Small	13	13	13	13	13	13	13	13	13	13	13	13
	Medium												
	Large												
Server Management Services - Tier 2	Small	259	254	248	245	238	235	225	217	211	208	196	193
	Medium												
	Large												
Server Management Services - Tier 3	Small	0	0	0	0	0	0	0	0	0	0	0	0
	Medium												
	Large												

5 Solaris/AIX/Linux Infrastructure Server

		Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Server Management Services - Tier 1	Small	0	0	0	0	0	0	0	0	0	0	0	0
	Medium												
	Large												

APPENDIX C - MANAGED SERVICES PRICE TABLE

Baseline Volumes

		Fiscal Period 2011-12	2011-12	2011-12	2011-12	2011-12	2011-12	2011-12	2011-12	2011-12	2011-12	2011-12	2011-12
		Month Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
		Year 2011	2011	2011	2011	2011	2011	2011	2011	2011	2012	2012	2012
		Month # 25	26	27	28	29	30	31	32	33	34	35	36
Server Management Services - Tier 2	Small	0	0	0	0	0	0	0	0	0	0	0	0
	Medium												
	Large												
Server Management Services - Tier 3	Small	0	0	0	0	0	0	0	0	0	0	0	0
	Medium												
	Large												
6 Solaris/AIX/Linux Development/Test Server													
Server Management Services - Tier 1	Small	0	0	0	0	0	0	0	0	0	0	0	0
	Medium												
	Large												
Server Management Services - Tier 2	Small	131	128	125	123	121	119	115	113	110	109	103	102
	Medium												
	Large												
Server Management Services - Tier 3	Small	0	0	0	0	0	0	0	0	0	0	0	0
	Medium												
	Large												
7 Open VMS Application Server													
Server Management Services - Tier 1	Small	0	0	0	0	0	0	0	0	0	0	0	0
	Medium												
	Large												
Server Management Services - Tier 2	Small												
	Medium	4	4	4	4	4	4	4	4	4	4	4	4
	Large												
Server Management Services - Tier 3	Small	0	0	0	0	0	0	0	0	0	0	0	0
	Medium												
	Large												
8 Open VMS Application Server Dev/Test	Large												
Server Management Services - Tier 1	Small	0	0	0	0	0	0	0	0	0	0	0	0
	Medium												
	Large												
Server Management Services - Tier 2	Small												
	Medium	2	2	2	2	2	2	2	2	2	2	2	2
	Large												
Server Management Services - Tier 3	Small	0	0	0	0	0	0	0	0	0	0	0	0
	Medium												
	Large												
B EDS Owned Server - Server Hardware													
1 WINDOWS/LINUX SERVER													
Server Hardware - Application	Small	19	20	22	22	24	26	27	29	30	31	25	26
	Medium												
	Large												
Server Hardware - Application (Remote)	Small	7	8	9	9	9	10	11	11	12	12	12	12
	Medium												
	Large												
Server Hardware - Development/Test	Small	33	36	38	39	42	45	47	50	53	54	44	44
	Medium												
	Large												
Server Hardware - Development/Test (Remote)	Small	0	0	0	0	0	0	0	0	0	0	0	0
	Medium												
	Large												
Server Hardware - Database	Small	11	12	13	13	14	15	16	17	18	18	15	15
	Medium												

APPENDIX C - MANAGED SERVICES PRICE TABLE

Baseline Volumes

		Fiscal Period	2011-12	2011-12	2011-12	2011-12	2011-12	2011-12	2011-12	2011-12	2011-12	2011-12	2011-12	2011-12
		Month	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
		Year	2011	2011	2011	2011	2011	2011	2011	2011	2011	2012	2012	2012
		Month #	25	26	27	28	29	30	31	32	33	34	35	36
Server Hardware - Web	Large													
	Small		39	42	45	46	49	53	56	59	62	63	51	52
	Medium													
	Large													
Server Hardware - Infrastructure	Small		4	4	4	4	5	5	5	5	6	6	5	5
	Medium													
	Large													
Server Hardware - Citrix server	Small													
	Medium		44	48	52	53	56	60	64	67	71	72	73	74
	Large													
2 SOLARIS SERVER														
Server Hardware - Application	Small		24	26	28	29	31	33	35	37	39	40	35	36
	Medium													
	Large													
Server Hardware - Development/Test	Small		17	18	20	20	22	23	24	26	27	28	25	25
	Medium													
	Large													
Server Hardware - Database	Small		7	8	8	8	9	10	10	10	11	11	10	10
	Medium													
	Large													
Server Hardware - Web	Small		0	0	0	0	0	0	0	0	0	0	0	0
	Medium													
	Large													
3 AIX SERVER														
Server Hardware - Application	Small													
	Medium		10	11	11	12	13	14	14	16	16	16	15	15
	Large													
Server Hardware - Development/Test	Small													
	Medium		4	5	5	5	6	6	6	7	7	7	7	7
	Large													
Server Hardware - Database	Small													
	Medium		0	0	0	0	0	0	0	0	0	0	0	0
	Large													
4 OPEN VMS														
Server Hardware - Application	Small													
	Medium		1	2	2	2	2	2	2	2	2	2	2	2
	Large													
Server Hardware - Development/Test	Small													
	Medium		1	1	1	1	1	1	1	1	1	1	1	1
	Large													

C   EDS Owned Server - Server Hardware > $10K

1 WINDOWS/LINUX SERVER

2 SOLARIS SERVER

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Server Hardware - Application/Prod		0	0	1	1	0	1	1	0	1	1	1	0
Server Hardware - Development/Test		0	0	1	1	2	0	2	1	1	2	1	1
Server Hardware - Database		0	0	0	0	0	0	0	0	0	0	0	0
Server Hardware - Web		0	0	2	2	2	1	2	2	1	1	3	0

3 AIX SERVER

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Server Hardware - Application		0	0	1	1	0	2	0	0	1	0	2	0
Server Hardware - Database		0	0	0	0	0	0	0	0	0	0	0	0
Server Hardware - Development/Test		0	0	2	0	0	1	0	0	0	0	1	0

4 OPEN VMS

APPENDIX C - MANAGED SERVICES PRICE TABLE

Baseline Volumes

		Fiscal Period	2011-12	2011-12	2011-12	2011-12	2011-12	2011-12	2011-12	2011-12	2011-12	2011-12	2011-12	2011-12
		Month	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
		Year	2011	2011	2011	2011	2011	2011	2011	2011	2011	2012	2012	2012
		Month #	25	26	27	28	29	30	31	32	33	34	35	36
	Server Hardware - Application		0	0	1	0	0	0	0	0	0	0	0	0
	Server Hardware - Development/Test		0	0	0	0	0	0	0	0	0	0	0	0
5 HOST														
	VM Host		0	0	3	0	3	0	0	2	1	0	0	1
	Global Host		0	0	0	0	0	2	0	0	2	0	4	0
	AIX Host		0	0	0	0	0	0	0	0	1	0	2	0
D EDS Owned Server - Virtual Hosting Services														
1 VMWare Windows Guest - Application Image														
	VMWare Image Support - Tier 2	Small	100	103	106	107	111	115	117	121	124	125	130	132
		Medium												
		Large												
2 VMWare Windows Guest - Web Image														
	VMWare Image Support - Tier 2	Small	116	125	134	137	146	156	165	174	184	187	202	206
		Medium												
		Large												
3 VMWare Windows Guest - Database Image														
	VMWare Image Support - Tier 2	Small	29	32	34	35	37	40	42	44	47	47	51	52
		Medium												
		Large												
4 VMWare Windows Guest - Infrastructure Image														
	VMWare Image Support - Tier 2	Small	11	12	13	14	14	15	16	17	18	18	19	20
		Medium												
		Large												
5 VMWare Windows Guest - Development/Test Image														
	VMWare Image Support - Tier 2	Small	94	101	109	111	118	125	132	139	145	148	160	162
		Medium												
		Large												
6 VMWare Linux Guest - Application Image														
	VMWare Image Support - Tier 2	Small	17	18	19	20	21	23	23	25	26	26	29	30
		Medium												
		Large												
7 VMWare Linux Guest- Web Image														
	VMWare Image Support - Tier 2	Small	2	2	2	2	2	2	2	2	2	2	2	2
		Medium												
		Large												
8 VMWare Linux Guest - Database Image														
	VMWare Image Support - Tier 2	Small	5	5	5	5	6	6	6	7	7	8	8	8
		Medium												
		Large												
9 VMWare Linux Guest - Infrastructure Image														
	VMWare Image Support - Tier 2	Small	0	0	0	0	0	0	0	0	0	0	0	0
		Medium												
		Large												
10 VMWare Linux Guest - Development/Test Image														
	VMWare Image Support - Tier 2	Small	13	14	15	16	17	18	19	20	21	21	23	23
		Medium												
		Large												
11 Solaris Container / LPAR - Application Image														
	Solaris Image Support - Tier 2	Small	84	87	90	91	94	98	100	103	106	107	113	114
		Medium												
		Large												
12 Solaris Container / LPAR - Web Image														

APPENDIX C - MANAGED SERVICES PRICE TABLE

Baseline Volumes

		Fiscal Period	2011-12	2011-12	2011-12	2011-12	2011-12	2011-12	2011-12	2011-12	2011-12	2011-12	2011-12	2011-12
		Month	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
		Year	2011	2011	2011	2011	2011	2011	2011	2011	2011	2012	2012	2012
		Month #	25	26	27	28	29	30	31	32	33	34	35	36
	Solaris Image Support - Tier 2	Small	0	0	0	0	0	0	0	0	0	0	0	0
		Medium												
		Large												
13 Solaris Container / LPAR - Database Image														
	Solaris Image Support - Tier 2	Small	10	11	12	13	13	14	15	16	17	17	19	19
		Medium												
		Large												
14 Solaris Container / LPAR - Development /Test Image														
	Solaris Image Support - Tier 2	Small	58	60	62	63	65	67	69	71	73	74	78	79
		Medium												
		Large												
15 AIX WPar - Application Image														
	AIX Image Support - Tier 2	Small	10	10	11	11	12	13	14	14	15	16	17	18
		Medium												
		Large												
16 AIX WPar - Database Image														
	AIX Image Support - Tier 2	Small	0	0	0	0	0	1	1	1	1	1	1	1
		Medium												
		Large												
17 AIX WPar - Development/Test Image														
	AIX Image Support - Tier 2	Small	1	1	1	1	1	1	1	1	1	1	1	1
		Medium												
		Large												
18 Image Portion of Host Servers														
	Windows/Linux Host Server Hardware & Service Support - Tier 1	Small												
		Medium												
		Large												
	Windows/Linux Host Server Hardware & Service Support - Tier 2	Small	442	461	480	489	511	531	550	570	592	602	647	656
		Medium												
		Large												
	Solaris Host Server Hardware & Service Support - Tier 1	Small												
		Medium												
		Large												
	Solaris Host Server Hardware & Service Support - Tier 2	Small	104	108	114	117	120	125	131	135	140	143	153	157
		Medium												
		Large												
	AIX Host Server Hardware & Service Support - Tier 1	Small												
		Medium												
		Large												
	AIX Host Server Hardware & Service Support - Tier 2	Small	8	8	8	9	10	10	10	11	11	12	12	12
		Medium												
		Large												
Other Midrange Services														
	Citrix Server Support		120	120	120	120	120	120	120	120	120	120	120	120
	Shared File and Print Services		37000	37000	37000	37000	37000	37000	37000	37000	37000	37000	37000	37000
	Shared Database Services		150	150	150	150	150	150	150	150	150	150	150	150
	Shared Web Services		247	247	247	247	247	247	247	247	247	247	247	247
Dedicated Web Services														
	Apache - per Instance		5	5	5	5	5	5	5	5	5	5	5	5
	Tomcat - per Instance		0	0	0	0	0	0	0	0	0	0	0	0
	IIS - per Instance		300	300	300	300	300	300	300	300	300	300	300	300
Initial Install														

APPENDIX C - MANAGED SERVICES PRICE TABLE

Baseline Volumes

	Fiscal Period	2011-12	2011-12	2011-12	2011-12	2011-12	2011-12	2011-12	2011-12	2011-12	2011-12	2011-12	2011-12
	Month	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
	Year	2011	2011	2011	2011	2011	2011	2011	2011	2011	2012	2012	2012
	Month #	25	26	27	28	29	30	31	32	33	34	35	36
Wintel	635	19	18	20	5	17	23	16	15	21	7	0	0
Solaris/AIX	135	6	6	4	2	7	5	3	7	4	2	0	0
Open VMS	6	0	1	0	0	0	0	0	0	0	0	0	0
VMWare	1277	35	36	34	16	34	38	32	37	37	10	57	14
Solaris Host	55	1	0	1	0	1	2	1	0	1	1	1	1
Refresh Install													
Wintel	621	0	0	0	0	0	0	0	0	0	0	0	0
Solaris/AIX	95	0	0	0	0	0	0	0	0	0	0	0	0
Open VMS	6	0	0	0	0	0	0	0	0	0	0	0	0
VMWare	1309	0	0	0	0	0	0	0	0	0	0	0	0
Solaris Host	36	0	0	0	0	0	0	0	0	0	0	0	0
Optional Midrange Services													
Wintel/Linux Servers													
Applications Monitoring		0	0	0	0	0	0	0	0	0	0	0	0
Batch Monitoring		0	0	0	0	0	0	0	0	0	0	0	0
**** Batch Scheduling		0	0	0	0	0	0	0	0	0	0	0	0
Code Deployment		0	0	0	0	0	0	0	0	0	0	0	0
Database		0	0	0	0	0	0	0	0	0	0	0	0
Cluster Management		0	0	0	0	0	0	0	0	0	0	0	0
Performance Management		0	0	0	0	0	0	0	0	0	0	0	0
Capacity Planning		0	0	0	0	0	0	0	0	0	0	0	0
**** DR Recovery Plan/Test		0	0	0	0	0	0	0	0	0	0	0	0
Extended Support Hour - 5 x 12		0	0	0	0	0	0	0	0	0	0	0	0
Extended Support Hour - 7 x 24		340	340	340	340	340	340	340	340	340	340	340	340
Extended Support Hour - remote field serivices - 7 x 24		0	0	0	0	0	0	0	0	0	0	0	0
Solaris/AIX Servers													
Applications Monitoring		0	0	0	0	0	0	0	0	0	0	0	0
Batch Monitoring		0	0	0	0	0	0	0	0	0	0	0	0
**** Batch Scheduling		0	0	0	0	0	0	0	0	0	0	0	0
Code Deployment		0	0	0	0	0	0	0	0	0	0	0	0
Database		0	0	0	0	0	0	0	0	0	0	0	0
Cluster Management		0	0	0	0	0	0	0	0	0	0	0	0
Performance Management		0	0	0	0	0	0	0	0	0	0	0	0
Capacity Planning		0	0	0	0	0	0	0	0	0	0	0	0
**** DR Recovery Plan/Test		0	0	0	0	0	0	0	0	0	0	0	0
Extended Support Hour - 5 x 12		0	0	0	0	0	0	0	0	0	0	0	0
Extended Support Hour - 7 x 24		109	109	109	109	109	109	109	109	109	109	109	109
Extended Support Hour - remote field serivices - 7 x 24		0	0	0	0	0	0	0	0	0	0	0	0
Mainframe Services -- Feb 2011 start													
Mainframe Processing		617	617	617	617	617	617	617	617	617	617	617	617
Non-Standard Software - WHS		1	1	1	1	1	1	1	1	1	1	1	1
DASD		3525	3525	3525	3525	3525	3525	3525	3525	3525	3525	3525	3525
Tape		145,000	145,000	145,000	145,000	145,000	145,000	145,000	145,000	145,000	145,000	145,000	145,000
Optional Mainframe Services													
Option 1 - Form/Print/end user Support		1	1	1	1	1	1	1	1	1	1	1	1
Option 2 - SAS 70 Audit													
Option 3 - Extra DR Test		0	0	0	0	0	0	0	0	0	0	0	0
Managed Storage, Managed Backup and Extended Retention													
Managed Storage - Province Owned													
Tier 1		10,711	10,291	10,129	9,728	9,283	8,873	8,472	0	0	0	0	0

APPENDIX C - MANAGED SERVICES PRICE TABLE

Baseline Volumes

	Fiscal Period	2011-12	2011-12	2011-12	2011-12	2011-12	2011-12	2011-12	2011-12	2011-12	2011-12	2011-12	2011-12
	Month	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
	Year	2011	2011	2011	2011	2011	2011	2011	2011	2011	2012	2012	2012
	Month #	25	26	27	28	29	30	31	32	33	34	35	36
Tier 2 [volumes increase to accommodate virtualization]		91,710	89,155	86,599	84,044	81,489	78,934	76,378	73,823	71,268	68,713	66,158	63,602
Tier 3		485,047	466,011	458,685	440,528	420,379	401,785	383,638	363,398	357,352	351,306	344,942	331,729
NAS		35,094	33,716	33,186	31,873	30,415	29,070	27,757	26,292	25,855	25,417	24,957	24,001
Backup and Retention - Province Owned													
Backup		868,836	846,113	823,389	800,666	777,943	755,219	732,496	709,772	687,049	664,325	641,602	618,879
Retention		2,190,774	2,130,478	2,070,182	2,009,886	1,949,590	1,889,294	1,828,998	1,768,702	1,708,406	1,648,110	1,587,814	1,527,518
Managed Storage - EDS Owned													
Tier 1		3,329	3,749	3,911	4,312	4,757	5,167	5,568	14,040	14,040	14,040	14,040	14,040
Tier 2 [volumes increase to accommodate virtualization]		79,985	83,449	86,688	90,271	93,820	97,447	101,003	104,723	108,155	111,576	115,030	118,851
Tier 3		150,741	169,777	177,103	195,260	215,409	234,003	252,150	272,390	278,436	284,482	290,846	304,059
NAS		10,906	12,284	12,814	14,127	15,585	16,930	18,243	19,708	20,145	20,583	21,043	21,999
Backup and Retention - EDS Owned													
Backup		530,325	553,049	575,773	598,495	621,219	643,943	666,666	689,389	712,113	734,837	757,559	780,283
Retention		1,467,176	1,527,472	1,587,768	1,648,064	1,708,360	1,768,656	1,828,952	1,889,248	1,949,544	2,009,840	2,070,136	2,130,432
Optional Storage Services													
Mirrored Primary - Tier 1		0	0	0	0	0	0	0	0	0	0	0	0
Local Clone at Same Site - Mirrored Primary		0	0	0	0	0	0	0	0	0	0	0	0
Local Clone at Same Site - Standard		0	0	0	0	0	0	0	0	0	0	0	0
DR Copy at Alternative site with DR Clone - Mirrored Primary		0	0	0	0	0	0	0	0	0	0	0	0
DR Copy at Alternative site with DR Clone - Standard		0	0	0	0	0	0	0	0	0	0	0	0
Files System Archive (FSA)Note 1		0	0	0	0	0	0	0	0	0	0	0	0
Mirrored Primary - Tier 2		0	0	0	0	0	0	0	0	0	0	0	0
DR Copy at Local Site		0	0	0	0	0	0	0	0	0	0	0	0
Managed Archive		0	0	0	0	0	0	0	0	0	0	0	0
Optional Backup Services		0	0	0	0	0	0	0	0	0	0	0	0

Transformation

4.1 Network Install and Setup		1	1	1	1	1	1	1	1	1	1	1	1
4.2 Mainframe Phase 1 migration		0	0	0	0	0	0	0	0	0	0	0	0
4.3 Storage & BUR Migration		1	1	1	1	1	1	1	1	1	1	1	1
4.4 Transformation		1	1	1	1	1	1	1	1	1	1	1	1
4.5 Midrange Transformation (excluding installs)		1	1	1	1	1	1	1	1	1	1	1	1

Other

5.1 AES group - T&M 3 FTEs		1	1	1	1	1	1	1	1	1	1	1	1
5.2 Off Hours Help Desk - setup		0	0	0	0	0	0	0	0	0	0	0	0
5.3 After Hours Service Desk - monthly		1	1	1	1	1	1	1	1	1	1	1	1
5.4 Month 1-6		0	0	0	0	0	0	0	0	0	0	0	0

Service Delivery Operations & Governance

Service Delivery Operations & Governance	included in Unit Price	0.083333333	0.083333333	0.083333333	0.083333333	0.083333333	0.083333333	0.083333333	0.083333333	0.083333333	0.083333333	0.083333333	0.083333333

APPENDIX C - MANAGED SERVICES PRICE TABLE

Baseline Volumes

		Fiscal Period	2012-13	2012-13	2012-13	2012-13	2012-13	2012-13	2012-13	2012-13	2012-13	2012-13	2012-13	2012-13
		Month	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
		Year	2012	2012	2012	2012	2012	2012	2012	2012	2012	2013	2013	2013
		Month #	37	38	39	40	41	42	43	44	45	46	47	48
	Total Windows Physical		614	599	582	573	557	540	526	508	492	483	476	468
	Total Unix Physical		308	300	294	289	284	277	272	264	255	253	239	236
	Total Windows Virtual		588	603	620	629	645	662	677	694	710	719	726	734
	Total Unix Virtual		301	309	315	320	325	332	340	345	354	356	370	373
	TOTAL WINDOWS		1,202	1,202	1,202	1,202	1,202	1,202	1,203	1,202	1,202	1,202	1,202	1,202
	TOTAL UNIX		609	609	609	609	609	609	612	609	609	609	609	609

A   **Province Owned or EDS Owned Server - Server Management Services**

1 Windows Application, Database or Web Server

Server Management Services - Tier 1	Small		8	8	8	8	8	8	8	8	8	8	8	8
	Medium													
	Large													
Server Management Services - Tier 2	Small		415	405	394	388	377	366	357	345	336	329	325	319
	Medium													
	Large													
Server Management Services - Tier 3	Small		20	20	20	20	20	20	20	20	20	20	20	20
	Medium													
	Large													

2 Windows Infrastructure Server

Server Management Services - Tier 1	Small		0	0	0	0	0	0	0	0	0	0	0	0
	Medium													
	Large													
Server Management Services - Tier 2	Small		19	19	18	18	18	17	16	15	14	14	14	14
	Medium													
	Large													
Server Management Services - Tier 3	Small		0	0	0	0	0	0	0	0	0	0	0	0
	Medium													
	Large													

3 Windows Development/Test Server

Server Management Services - Tier 1	Small		0	0	0	0	0	0	0	0	0	0	0	0
	Medium													
	Large													
Server Management Services - Tier 2	Small		152	147	142	139	134	129	125	120	114	112	109	107
	Medium													
	Large													
Server Management Services - Tier 3	Small		0	0	0	0	0	0	0	0	0	0	0	0
	Medium													
	Large													

4 Solaris/AIX/Linux Application, Database or Web Server

Server Management Services - Tier 1	Small		13	13	13	13	13	13	13	13	13	13	13	13
	Medium													
	Large													
Server Management Services - Tier 2	Small		190	184	180	176	172	168	165	159	153	151	138	137
	Medium													
	Large													
Server Management Services - Tier 3	Small		0	0	0	0	0	0	0	0	0	0	0	0
	Medium													
	Large													

5 Solaris/AIX/Linux Infrastructure Server

Server Management Services - Tier 1	Small		0	0	0	0	0	0	0	0	0	0	0	0
	Medium													
	Large													

APPENDIX C - MANAGED SERVICES PRICE TABLE

Baseline Volumes

		Fiscal Period	2012-13	2012-13	2012-13	2012-13	2012-13	2012-13	2012-13	2012-13	2012-13	2012-13	2012-13	2012-13
		Month	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
		Year	2012	2012	2012	2012	2012	2012	2012	2012	2012	2013	2013	2013
		Month #	37	38	39	40	41	42	43	44	45	46	47	48
Server Management Services - Tier 2	Small		0	0	0	0	0	0	0	0	0	0	0	0
	Medium													
	Large													
Server Management Services - Tier 3	Small		0	0	0	0	0	0	0	0	0	0	0	0
	Medium													
	Large													
6 Solaris/AIX/Linux Development/Test Server														
Server Management Services - Tier 1	Small		0	0	0	0	0	0	0	0	0	0	0	0
	Medium													
	Large													
Server Management Services - Tier 2	Small		99	97	95	94	93	90	88	86	83	83	82	80
	Medium													
	Large													
Server Management Services - Tier 3	Small		0	0	0	0	0	0	0	0	0	0	0	0
	Medium													
	Large													
7 Open VMS Application Server														
Server Management Services - Tier 1	Small		0	0	0	0	0	0	0	0	0	0	0	0
	Medium													
	Large													
Server Management Services - Tier 2	Small													
	Medium		4	4	4	4	4	4	4	4	4	4	4	4
	Large													
Server Management Services - Tier 3	Small		0	0	0	0	0	0	0	0	0	0	0	0
	Medium													
	Large													
8 Open VMS Application Server Dev/Test	Large													
Server Management Services - Tier 1	Small		0	0	0	0	0	0	0	0	0	0	0	0
	Medium													
	Large													
Server Management Services - Tier 2	Small													
	Medium		2	2	2	2	2	2	2	2	2	2	2	2
	Large													
Server Management Services - Tier 3	Small		0	0	0	0	0	0	0	0	0	0	0	0
	Medium													
	Large													
B EDS Owned Server - Server Hardware														
1 WINDOWS/LINUX SERVER														
Server Hardware - Application	Small		26	27	28	28	29	30	31	31	32	33	33	34
	Medium													
	Large													
Server Hardware - Application (Remote)	Small		13	13	14	14	14	15	15	15	16	16	16	16
	Medium													
	Large													
Server Hardware - Development/Test	Small		46	47	49	49	51	52	54	55	57	57	58	59
	Medium													
	Large													
Server Hardware - Development/Test (Remote)	Small		0	0	0	0	0	0	0	0	0	0	0	0
	Medium													
	Large													
Server Hardware - Database	Small		15	16	16	17	17	18	18	19	19	19	20	20
	Medium													

APPENDIX C - MANAGED SERVICES PRICE TABLE

Baseline Volumes

		Fiscal Period	2012-13	2012-13	2012-13	2012-13	2012-13	2012-13	2012-13	2012-13	2012-13	2012-13	2012-13	2012-13
		Month	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
		Year	2012	2012	2012	2012	2012	2012	2012	2012	2012	2013	2013	2013
		Month #	37	38	39	40	41	42	43	44	45	46	47	48
Server Hardware - Web	Large													
	Small		54	55	57	58	60	61	63	65	66	67	68	69
	Medium													
Server Hardware - Infrastructure	Large													
	Small		5	5	5	6	6	6	6	6	6	6	6	7
	Medium													
Server Hardware - Citrix server	Large													
	Small													
	Medium		77	79	82	83	85	88	90	92	95	96	97	98
	Large													

2 SOLARIS SERVER

Server Hardware - Application	Small		37	38	40	40	41	42	44	45	46	47	40	41
	Medium													
Server Hardware - Development/Test	Large													
	Small		26	27	28	28	29	30	30	31	32	33	33	33
	Medium													
Server Hardware - Database	Large													
	Small		10	11	11	11	12	12	12	13	13	13	11	12
	Medium													
Server Hardware - Web	Large													
	Small		0	0	0	0	0	0	0	0	0	0	0	0
	Medium													
	Large													

3 AIX SERVER

Server Hardware - Application	Small													
	Medium		16	17	17	17	18	18	19	20	20	20	18	18
	Large													
Server Hardware - Development/Test	Small													
	Medium		7	8	8	8	8	8	9	9	9	9	9	9
	Large													
Server Hardware - Database	Small													
	Medium		0	0	0	0	0	0	0	0	0	0	0	0
	Large													

4 OPEN VMS

Server Hardware - Application	Small													
	Medium		3	3	3	3	3	3	3	3	3	3	3	3
	Large													
Server Hardware - Development/Test	Small													
	Medium		1	1	1	1	1	1	2	2	2	2	2	2
	Large													

C   EDS Owned Server - Server Hardware > $10K

1 WINDOWS/LINUX SERVER

2 SOLARIS SERVER

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Server Hardware - Application/Prod		0	0	0	0	0	0	1	0	1	0	0
Server Hardware - Development/Test		0	0	0	0	0	1	1	0	1	1	1
Server Hardware - Database		0	0	0	0	0	0	0	0	0	0	0
Server Hardware - Web		0	0	0	0	0	2	0	2	1	1	0

3 AIX SERVER

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Server Hardware - Application		0	1	0	0	0	1	0	1	1	0	0
Server Hardware - Database		0	0	0	0	0	0	0	0	0	0	0
Server Hardware - Development/Test		0	1	0	0	0	0	0	1	0	0	0

4 OPEN VMS

APPENDIX C - MANAGED SERVICES PRICE TABLE

Baseline Volumes

		Fiscal Period	2012-13	2012-13	2012-13	2012-13	2012-13	2012-13	2012-13	2012-13	2012-13	2012-13	2012-13	2012-13
		Month	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
		Year	2012	2012	2012	2012	2012	2012	2012	2012	2012	2013	2013	2013
		Month #	37	38	39	40	41	42	43	44	45	46	47	48
	Server Hardware - Application		0	1	0	0	0	0	0	0	0	0	0	0
	Server Hardware - Development/Test		0	0	0	0	0	0	0	0	1	0	0	0
5 HOST														
	VM Host		0	0	1	0	1	0	0	0	1	3	0	0
	Global Host		0	0	0	0	0	0	0	0	0	0	0	2
	AIX Host		0	0	0	0	0	0	0	0	0	0	0	0
D EDS Owned Server - Virtual Hosting Services														
1 VMWare Windows Guest - Application Image														
VMWare Image Support - Tier 2	Small		133	136	138	140	142	145	147	149	151	153	153	155
	Medium													
	Large													
2 VMWare Windows Guest - Web Image														
VMWare Image Support - Tier 2	Small		213	219	226	229	236	242	249	256	262	266	269	272
	Medium													
	Large													
3 VMWare Windows Guest - Database Image														
VMWare Image Support - Tier 2	Small		54	55	57	58	60	62	63	65	66	67	68	69
	Medium													
	Large													
4 VMWare Windows Guest - Infrastructure Image														
VMWare Image Support - Tier 2	Small		21	21	22	22	22	23	24	25	26	26	26	26
	Medium													
	Large													
5 VMWare Windows Guest - Development/Test Image														
VMWare Image Support - Tier 2	Small		167	172	177	180	185	190	194	199	205	207	210	212
	Medium													
	Large													
6 VMWare Linux Guest - Application Image														
VMWare Image Support - Tier 2	Small		30	31	32	33	34	34	35	36	38	38	38	38
	Medium													
	Large													
7 VMWare Linux Guest- Web Image														
VMWare Image Support - Tier 2	Small		2	2	2	2	3	3	3	3	3	3	3	3
	Medium													
	Large													
8 VMWare Linux Guest - Database Image														
VMWare Image Support - Tier 2	Small		8	9	9	9	9	10	10	10	10	10	10	10
	Medium													
	Large													
9 VMWare Linux Guest - Infrastructure Image														
VMWare Image Support - Tier 2	Small		0	0	0	0	0	0	0	0	0	0	0	0
	Medium													
	Large													
10 VMWare Linux Guest - Development/Test Image														
VMWare Image Support - Tier 2	Small		24	25	26	26	26	27	28	29	30	30	30	31
	Medium													
	Large													
11 Solaris Container / LPAR - Application Image														
Solaris Image Support - Tier 2	Small		116	119	120	122	124	126	128	130	132	133	141	142
	Medium													
	Large													
12 Solaris Container / LPAR - Web Image														

APPENDIX C - MANAGED SERVICES PRICE TABLE

Baseline Volumes

	Fiscal Period	2012-13	2012-13	2012-13	2012-13	2012-13	2012-13	2012-13	2012-13	2012-13	2012-13	2012-13	2012-13
	Month	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
	Year	2012	2012	2012	2012	2012	2012	2012	2012	2012	2013	2013	2013
	Month #	37	38	39	40	41	42	43	44	45	46	47	48
Solaris Image Support - Tier 2	Small	0	0	0	0	0	0	0	0	0	0	0	0
	Medium												
	Large												
13 Solaris Container / LPAR - Database Image													
Solaris Image Support - Tier 2	Small	20	20	21	21	21	22	23	23	24	25	27	27
	Medium												
	Large												
14 Solaris Container / LPAR - Development /Test Image													
Solaris Image Support - Tier 2	Small	80	82	83	84	85	87	89	90	92	92	93	94
	Medium												
	Large												
15 AIX WPar - Application Image													
AIX Image Support - Tier 2	Small	18	18	19	20	20	20	21	21	22	22	25	25
	Medium												
	Large												
16 AIX WPar - Database Image													
AIX Image Support - Tier 2	Small	1	1	1	1	1	1	1	1	1	1	1	1
	Medium												
	Large												
17 AIX WPar - Development/Test Image													
AIX Image Support - Tier 2	Small	2	2	2	2	2	2	2	2	2	2	2	2
	Medium												
	Large												
18 Image Portion of Host Servers													
Windows/Linux Host Server Hardware & Service Support - Tier 1	Small												
	Medium												
	Large												
Windows/Linux Host Server Hardware & Service Support - Tier 2	Small	678	702	720	730	752	772	796	816	837	848	860	871
	Medium												
	Large												
Solaris Host Server Hardware & Service Support - Tier 1	Small												
	Medium												
	Large												
Solaris Host Server Hardware & Service Support - Tier 2	Small	160	166	171	173	177	184	190	193	199	200	212	214
	Medium												
	Large												
AIX Host Server Hardware & Service Support - Tier 1	Small												
	Medium												
	Large												
AIX Host Server Hardware & Service Support - Tier 2	Small	13	14	15	15	15	15	16	16	17	17	18	18
	Medium												
	Large												
Other Midrange Services													
Citrix Server Support		120	120	120	120	120	120	120	120	120	120	120	120
Shared File and Print Services		37000	37000	37000	37000	37000	37000	37000	37000	37000	37000	37000	37000
Shared Database Services		150	150	150	150	150	150	150	150	150	150	150	150
Shared Web Services		247	247	247	247	247	247	247	247	247	247	247	247
Dedicated Web Services													
Apache - per Instance		5	5	5	5	5	5	5	5	5	5	5	5
Tomcat - per Instance		0	0	0	0	0	0	0	0	0	0	0	0
IIS - per Instance		300	300	300	300	300	300	300	300	300	300	300	300
Initial Install													

APPENDIX C - MANAGED SERVICES PRICE TABLE

Baseline Volumes

	Fiscal Period	2012-13	2012-13	2012-13	2012-13	2012-13	2012-13	2012-13	2012-13	2012-13	2012-13	2012-13	2012-13
	Month	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
	Year	2012	2012	2012	2012	2012	2012	2012	2012	2012	2013	2013	2013
	Month #	37	38	39	40	41	42	43	44	45	46	47	48
Wintel	635	0	0	9	5	12	11	12	9	12	6	5	7
Solaris/AIX	135	0	0	2	0	4	2	4	4	2	2	0	0
Open VMS	6	1	0	0	0	0	0	1	0	0	0	0	0
VMWare	1277	23	26	25	15	24	26	25	25	27	13	19	13
Solaris Host	55	1	0	1	1	0	0	1	0	1	0	3	0
Refresh Install													
Wintel	621	0	0	0	0	0	0	0	0	0	0	0	0
Solaris/AIX	95	0	0	0	0	0	0	0	0	0	0	0	0
Open VMS	6	0	0	0	0	0	0	0	0	0	0	0	0
VMWare	1309	0	0	0	0	0	0	0	0	0	0	0	0
Solaris Host	36	0	0	0	0	0	0	0	0	0	0	0	0
Optional Midrange Services													
Wintel/Linux Servers													
Applications Monitoring		0	0	0	0	0	0	0	0	0	0	0	0
Batch Monitoring		0	0	0	0	0	0	0	0	0	0	0	0
**** Batch Scheduling		0	0	0	0	0	0	0	0	0	0	0	0
Code Deployment		0	0	0	0	0	0	0	0	0	0	0	0
Database		0	0	0	0	0	0	0	0	0	0	0	0
Cluster Management		0	0	0	0	0	0	0	0	0	0	0	0
Performance Management		0	0	0	0	0	0	0	0	0	0	0	0
Capacity Planning		0	0	0	0	0	0	0	0	0	0	0	0
**** DR Recovery Plan/Test		0	0	0	0	0	0	0	0	0	0	0	0
Extended Support Hour - 5 x 12		0	0	0	0	0	0	0	0	0	0	0	0
Extended Support Hour - 7 x 24		340	340	340	340	340	340	340	340	340	340	340	340
Extended Support Hour - remote field serivices - 7 x 24		0	0	0	0	0	0	0	0	0	0	0	0
Solaris/AIX Servers													
Applications Monitoring		0	0	0	0	0	0	0	0	0	0	0	0
Batch Monitoring		0	0	0	0	0	0	0	0	0	0	0	0
**** Batch Scheduling		0	0	0	0	0	0	0	0	0	0	0	0
Code Deployment		0	0	0	0	0	0	0	0	0	0	0	0
Database		0	0	0	0	0	0	0	0	0	0	0	0
Cluster Management		0	0	0	0	0	0	0	0	0	0	0	0
Performance Management		0	0	0	0	0	0	0	0	0	0	0	0
Capacity Planning		0	0	0	0	0	0	0	0	0	0	0	0
**** DR Recovery Plan/Test		0	0	0	0	0	0	0	0	0	0	0	0
Extended Support Hour - 5 x 12		0	0	0	0	0	0	0	0	0	0	0	0
Extended Support Hour - 7 x 24		109	109	109	109	109	109	109	109	109	109	109	109
Extended Support Hour - remote field serivices - 7 x 24		0	0	0	0	0	0	0	0	0	0	0	0
Mainframe Services -- Feb 2011 start													
Mainframe Processing		617	617	617	617	617	617	617	617	617	617	617	617
Non-Standard Software - WHS		1	1	1	1	1	1	1	1	1	1	1	1
DASD		3525	3525	3525	3525	3525	3525	3525	3525	3525	3525	3525	3525
Tape		145,000	145,000	145,000	145,000	145,000	145,000	145,000	145,000	145,000	145,000	145,000	145,000
Optional Mainframe Services													
Option 1 - Form/Print/end user Support		1	1	1	1	1	1	1	1	1	1	1	1
Option 2 - SAS 70 Audit													
Option 3 - Extra DR Test		0	0	0	0	0	0	0	0	0	0	0	0
Managed Storage, Managed Backup and Extended Retention													
Managed Storage - Province Owned													
Tier 1		0	0	0	0	0	0	0	0	0	0	0	0

APPENDIX C - MANAGED SERVICES PRICE TABLE

Baseline Volumes

	Fiscal Period	2012-13	2012-13	2012-13	2012-13	2012-13	2012-13	2012-13	2012-13	2012-13	2012-13	2012-13	2012-13
	Month	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
	Year	2012	2012	2012	2012	2012	2012	2012	2012	2012	2013	2013	2013
	Month #	37	38	39	40	41	42	43	44	45	46	47	48
Tier 2 [volumes increase to accommodate virtualization]		61,047	58,492	55,937	53,381	50,826	48,271	45,716	43,160	40,605	38,050	35,495	32,939
Tier 3		319,483	306,768	299,774	287,376	274,342	262,691	250,250	236,594	230,243	225,049	218,066	205,687
NAS		23,115	22,195	21,689	20,792	19,849	19,006	18,106	17,118	16,658	16,283	15,777	14,882
Backup and Retention - Province Owned													
Backup		596,155	573,432	550,708	527,985	505,261	482,538	459,815	437,091	414,368	391,644	368,921	346,198
Retention		1,467,222	1,406,926	1,346,630	1,286,334	1,226,038	1,165,742	1,105,446	1,045,150	984,854	924,558	864,262	803,966
Managed Storage - EDS Owned													
Tier 1		14,040	14,040	14,040	14,040	14,040	14,040	14,040	14,040	14,040	14,040	14,040	14,040
Tier 2 [volumes increase to accommodate virtualization]		122,796	126,611	130,173	134,032	138,058	142,242	146,192	150,340	154,025	157,877	161,577	165,811
Tier 3		316,304	329,020	336,014	348,412	361,445	373,097	385,538	399,194	405,545	410,739	417,722	430,101
NAS		22,885	23,805	24,311	25,208	26,151	26,994	27,894	28,882	29,342	29,717	30,223	31,118
Backup and Retention - EDS Owned													
Backup		803,007	825,730	848,453	871,177	893,900	916,624	939,347	962,070	984,794	1,007,518	1,030,241	1,052,964
Retention		2,190,728	2,251,024	2,311,320	2,371,616	2,431,912	2,492,208	2,552,504	2,612,800	2,673,096	2,733,392	2,793,688	2,853,984
Optional Storage Services													
Mirrored Primary - Tier 1		0	0	0	0	0	0	0	0	0	0	0	0
Local Clone at Same Site - Mirrored Primary		0	0	0	0	0	0	0	0	0	0	0	0
Local Clone at Same Site - Standard		0	0	0	0	0	0	0	0	0	0	0	0
DR Copy at Alternative site with DR Clone - Mirrored Primary		0	0	0	0	0	0	0	0	0	0	0	0
DR Copy at Alternative site with DR Clone - Standard		0	0	0	0	0	0	0	0	0	0	0	0
Files System Archive (FSA)Note 1		0	0	0	0	0	0	0	0	0	0	0	0
Mirrored Primary - Tier 2		0	0	0	0	0	0	0	0	0	0	0	0
DR Copy at Local Site		0	0	0	0	0	0	0	0	0	0	0	0
Managed Archive		0	0	0	0	0	0	0	0	0	0	0	0
Optional Backup Services		0	0	0	0	0	0	0	0	0	0	0	0
Transformation													
4.1 Network Install and Setup		1	1	1	1	1	1	1	1	1	1	1	1
4.2 Mainframe Phase 1 migration		0	0	0	0	0	0	0	0	0	0	0	0
4.3 Storage & BUR Migration		1	1	1	1	1	1	1	1	1	1	1	1
4.4 Transformation		1	1	1	1	1	1	1	1	1	1	1	1
4.5 Midrange Transformation (excluding installs)		1	1	1	1	1	1	1	1	1	1	1	1
Other													
5.1 AES group - T&M 3 FTEs		1	1	1	1	1	1	1	1	1	1	1	1
5.2 Off Hours Help Desk - setup		0	0	0	0	0	0	0	0	0	0	0	0
5.3 After Hours Service Desk - monthly		1	1	1	1	1	1	1	1	1	1	1	1
5.4 Month 1-6		0	0	0	0	0	0	0	0	0	0	0	0
Service Delivery Operations & Governance													
Service Delivery Operations & Governance	included in Unit Price	0.083333333	0.083333333	0.083333333	0.083333333	0.083333333	0.083333333	0.083333333	0.083333333	0.083333333	0.083333333	0.083333333	0.083333333

APPENDIX C - MANAGED SERVICES PRICE TABLE

Baseline Volumes

	Fiscal Period	2013-14	2013-14	2013-14	2013-14	2013-14	2013-14	2013-14	2013-14	2013-14	2013-14	2013-14	2013-14
	Month	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
	Year	2013	2013	2013	2013	2013	2013	2013	2013	2013	2014	2014	2014
	Month #	49	50	51	52	53	54	55	56	57	58	59	60
Total Windows Physical		452	435	420	411	395	378	363	344	329	321	321	321
Total Unix Physical		231	221	213	209	201	194	185	179	172	170	145	145
Total Windows Virtual		750	767	782	791	807	824	839	858	873	881	881	881
Total Unix Virtual		378	388	396	400	408	415	424	430	437	439	464	464
TOTAL WINDOWS		1,202	1,202	1,202	1,202	1,202	1,202	1,202	1,202	1,202	1,202	1,202	1,202
TOTAL UNIX		609	609	609	609	609	609	609	609	609	609	609	609

A Province Owned or EDS Owned Server - Server Management Services

1 Windows Application, Database or Web Server

		Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Server Management Services - Tier 1	Small	8	8	8	8	8	8	8	8	8	8	8	8
	Medium												
	Large												
Server Management Services - Tier 2	Small	309	297	288	283	271	260	250	238	228	223	223	223
	Medium												
	Large												
Server Management Services - Tier 3	Small	20	20	20	20	20	20	20	20	20	20	20	20
	Medium												
	Large												

2 Windows Infrastructure Server

		Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Server Management Services - Tier 1	Small	0	0	0	0	0	0	0	0	0	0	0	0
	Medium												
	Large												
Server Management Services - Tier 2	Small	13	13	12	11	11	10	10	9	8	8	8	8
	Medium												
	Large												
Server Management Services - Tier 3	Small	0	0	0	0	0	0	0	0	0	0	0	0
	Medium												
	Large												

3 Windows Development/Test Server

		Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Server Management Services - Tier 1	Small	0	0	0	0	0	0	0	0	0	0	0	0
	Medium												
	Large												
Server Management Services - Tier 2	Small	102	97	92	89	85	80	75	69	65	62	62	62
	Medium												
	Large												
Server Management Services - Tier 3	Small	0	0	0	0	0	0	0	0	0	0	0	0
	Medium												
	Large												

4 Solaris/AIX/Linux Application, Database or Web Server

		Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Server Management Services - Tier 1	Small	13	13	13	13	13	13	13	13	13	13	13	13
	Medium												
	Large												
Server Management Services - Tier 2	Small	133	125	120	118	112	107	101	96	92	90	77	77
	Medium												
	Large												
Server Management Services - Tier 3	Small	0	0	0	0	0	0	0	0	0	0	0	0
	Medium												
	Large												

5 Solaris/AIX/Linux Infrastructure Server

		Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Server Management Services - Tier 1	Small	0	0	0	0	0	0	0	0	0	0	0	0
	Medium												
	Large												

APPENDIX C - MANAGED SERVICES PRICE TABLE

Baseline Volumes

		Fiscal Period	2013-14	2013-14	2013-14	2013-14	2013-14	2013-14	2013-14	2013-14	2013-14	2013-14	2013-14	2013-14
		Month	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
		Year	2013	2013	2013	2013	2013	2013	2013	2013	2013	2014	2014	2014
		Month #	49	50	51	52	53	54	55	56	57	58	59	60
Server Management Services - Tier 2	Small		0	0	0	0	0	0	0	0	0	0	0	0
	Medium													
	Large													
Server Management Services - Tier 3	Small		0	0	0	0	0	0	0	0	0	0	0	0
	Medium													
	Large													
6 Solaris/AIX/Linux Development/Test Server														
Server Management Services - Tier 1	Small		0	0	0	0	0	0	0	0	0	0	0	0
	Medium													
	Large													
Server Management Services - Tier 2	Small		79	77	74	72	70	68	65	64	61	61	49	49
	Medium													
	Large													
Server Management Services - Tier 3	Small		0	0	0	0	0	0	0	0	0	0	0	0
	Medium													
	Large													
7 Open VMS Application Server														
Server Management Services - Tier 1	Small		0	0	0	0	0	0	0	0	0	0	0	0
	Medium													
	Large													
Server Management Services - Tier 2	Small													
	Medium		4	4	4	4	4	4	4	4	4	4	4	4
	Large													
Server Management Services - Tier 3	Small		0	0	0	0	0	0	0	0	0	0	0	0
	Medium													
	Large													
8 Open VMS Application Server Dev/Test	Large													
Server Management Services - Tier 1	Small		0	0	0	0	0	0	0	0	0	0	0	0
	Medium													
	Large													
Server Management Services - Tier 2	Small													
	Medium		2	2	2	2	2	2	2	2	2	2	2	2
	Large													
Server Management Services - Tier 3	Small		0	0	0	0	0	0	0	0	0	0	0	0
	Medium													
	Large													
B EDS Owned Server - Server Hardware														
1 WINDOWS/LINUX SERVER														
Server Hardware - Application	Small		35	35	36	37	37	38	39	40	41	41	41	41
	Medium													
	Large													
Server Hardware - Application (Remote)	Small		17	17	18	18	18	19	19	19	20	20	20	20
	Medium													
	Large													
Server Hardware - Development/Test	Small		60	61	63	64	65	67	68	70	71	72	72	72
	Medium													
	Large													
Server Hardware - Development/Test (Remote)	Small		0	0	0	0	0	0	0	0	0	0	0	0
	Medium													
	Large													
Server Hardware - Database	Small		20	21	21	21	22	23	23	24	24	24	24	24
	Medium													

APPENDIX C - MANAGED SERVICES PRICE TABLE

Baseline Volumes

		Fiscal Period	2013-14	2013-14	2013-14	2013-14	2013-14	2013-14	2013-14	2013-14	2013-14	2013-14	2013-14	2013-14
		Month	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
		Year	2013	2013	2013	2013	2013	2013	2013	2013	2013	2014	2014	2014
		Month #	49	50	51	52	53	54	55	56	57	58	59	60
		Large												
Server Hardware - Web		Small	71	72	74	75	77	78	80	82	83	84	84	84
		Medium												
		Large												
Server Hardware - Infrastructure		Small	7	7	7	7	7	7	8	8	8	8	8	8
		Medium												
		Large												
Server Hardware - Citrix server		Small												
		Medium	101	103	106	107	109	112	114	116	119	120	120	120
		Large												
2 SOLARIS SERVER														
Server Hardware - Application		Small	42	43	44	44	45	46	47	48	49	50	41	41
		Medium												
		Large												
Server Hardware - Development/Test		Small	34	35	36	36	37	38	38	40	40	41	29	29
		Medium												
		Large												
Server Hardware - Database		Small	12	12	12	13	13	13	13	14	14	14	12	12
		Medium												
		Large												
Server Hardware - Web		Small	0	0	0	0	0	0	0	0	0	0	0	0
		Medium												
		Large												
3 AIX SERVER														
Server Hardware - Application		Small												
		Medium	19	20	20	20	21	21	21	23	23	23	21	21
		Large												
Server Hardware - Development/Test		Small												
		Medium	9	10	10	10	10	10	10	11	11	11	11	11
		Large												
Server Hardware - Database		Small												
		Medium	0	0	0	0	0	0	0	0	0	0	0	0
		Large												
4 OPEN VMS														
Server Hardware - Application		Small												
		Medium	3	3	4	4	4	4	4	4	4	4	4	4
		Large												
Server Hardware - Development/Test		Small												
		Medium	2	2	2	2	2	2	2	2	2	2	2	2
		Large												

C EDS Owned Server - Server Hardware > $10K

1 WINDOWS/LINUX SERVER

2 SOLARIS SERVER

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Server Hardware - Application/Prod	0	0	0	0	0	0	0	0	0	1	0	1
Server Hardware - Development/Test	0	0	1	1	1	0	1	1	0	2	0	1
Server Hardware - Database	0	0	0	0	0	0	0	0	0	0	0	0
Server Hardware - Web	0	0	0	0	0	0	0	0	0	2	0	1

3 AIX SERVER

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Server Hardware - Application	0	0	1	0	0	0	0	0	0	1	1	0
Server Hardware - Database	0	0	0	0	0	0	0	0	0	0	0	0
Server Hardware - Development/Test	0	0	1	0	0	0	0	0	0	1	0	0

4 OPEN VMS

APPENDIX C - MANAGED SERVICES PRICE TABLE

Baseline Volumes

	Fiscal Period	2013-14	2013-14	2013-14	2013-14	2013-14	2013-14	2013-14	2013-14	2013-14	2013-14	2013-14	2013-14
	Month	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
	Year	2013	2013	2013	2013	2013	2013	2013	2013	2013	2014	2014	2014
	Month #	49	50	51	52	53	54	55	56	57	58	59	60
Server Hardware - Application		0	0	0	0	1	0	0	0	0	0	0	0
Server Hardware - Development/Test		0	0	0	0	0	0	0	0	0	0	0	0
5 HOST													
VM Host		0	0	0	0	0	0	0	0	0	0	1	0
Global Host		0	0	0	0	0	0	0	0	0	0	0	0
AIX Host		0	0	0	0	0	0	0	0	0	0	0	0
D EDS Owned Server - Virtual Hosting Services													
1 VMWare Windows Guest - Application Image													
VMWare Image Support - Tier 2	Small	157	160	161	163	165	168	170	173	175	176	176	176
	Medium												
	Large												
2 VMWare Windows Guest - Web Image													
VMWare Image Support - Tier 2	Small	279	286	292	295	302	309	315	322	329	332	332	332
	Medium												
	Large												
3 VMWare Windows Guest - Database Image													
VMWare Image Support - Tier 2	Small	70	72	74	74	77	78	80	82	83	84	84	84
	Medium												
	Large												
4 VMWare Windows Guest - Infrastructure Image													
VMWare Image Support - Tier 2	Small	27	27	28	29	29	30	30	31	32	32	32	32
	Medium												
	Large												
5 VMWare Windows Guest - Development/Test Image													
VMWare Image Support - Tier 2	Small	217	222	227	230	234	239	244	250	254	257	257	257
	Medium												
	Large												
6 VMWare Linux Guest - Application Image													
VMWare Image Support - Tier 2	Small	40	41	42	42	43	44	45	46	46	47	47	47
	Medium												
	Large												
7 VMWare Linux Guest- Web Image													
VMWare Image Support - Tier 2	Small	3	3	3	3	4	4	4	4	4	4	4	4
	Medium												
	Large												
8 VMWare Linux Guest - Database Image													
VMWare Image Support - Tier 2	Small	10	11	11	11	12	12	12	13	13	13	13	13
	Medium												
	Large												
9 VMWare Linux Guest - Infrastructure Image													
VMWare Image Support - Tier 2	Small	0	0	0	0	0	0	0	0	0	0	0	0
	Medium												
	Large												
10 VMWare Linux Guest - Development/Test Image													
VMWare Image Support - Tier 2	Small	31	32	33	34	34	35	36	37	38	38	38	38
	Medium												
	Large												
11 Solaris Container / LPAR - Application Image													
Solaris Image Support - Tier 2	Small	144	147	149	151	153	155	158	160	162	163	172	172
	Medium												
	Large												
12 Solaris Container / LPAR - Web Image													

APPENDIX C - MANAGED SERVICES PRICE TABLE

Baseline Volumes

	Fiscal Period	2013-14	2013-14	2013-14	2013-14	2013-14	2013-14	2013-14	2013-14	2013-14	2013-14	2013-14	2013-14
	Month	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
	Year	2013	2013	2013	2013	2013	2013	2013	2013	2013	2014	2014	2014
	Month #	49	50	51	52	53	54	55	56	57	58	59	60
Solaris Image Support - Tier 2	Small	0	0	0	0	0	0	0	0	0	0	0	0
	Medium												
	Large												
13 Solaris Container / LPAR - Database Image													
Solaris Image Support - Tier 2	Small	27	28	29	29	30	31	32	32	33	33	35	35
	Medium												
	Large												
14 Solaris Container / LPAR - Development /Test Image													
Solaris Image Support - Tier 2	Small	95	97	98	99	101	102	104	105	107	107	119	119
	Medium												
	Large												
15 AIX WPar - Application Image													
AIX Image Support - Tier 2	Small	25	26	27	27	27	28	29	29	30	30	32	32
	Medium												
	Large												
16 AIX WPar - Database Image													
AIX Image Support - Tier 2	Small	1	1	1	1	1	1	1	1	1	1	1	1
	Medium												
	Large												
17 AIX WPar - Development/Test Image													
AIX Image Support - Tier 2	Small	2	2	3	3	3	3	3	3	3	3	3	3
	Medium												
	Large												
18 Image Portion of Host Servers													
Windows/Linux Host Server Hardware & Service Support - Tier 1	Small												
	Medium												
	Large												
Windows/Linux Host Server Hardware & Service Support - Tier 2	Small	891	911	932	945	966	987	1,008	1,029	1,051	1,061	1,061	1,061
	Medium												
	Large												
Solaris Host Server Hardware & Service Support - Tier 1	Small												
	Medium												
	Large												
Solaris Host Server Hardware & Service Support - Tier 2	Small	218	224	230	233	239	243	249	252	259	261	280	280
	Medium												
	Large												
AIX Host Server Hardware & Service Support - Tier 1	Small												
	Medium												
	Large												
AIX Host Server Hardware & Service Support - Tier 2	Small	18	18	19	20	21	21	22	22	22	22	24	24
	Medium												
	Large												
Other Midrange Services													
Citrix Server Support		120	120	120	120	120	120	120	120	120	120	120	120
Shared File and Print Services		37000	37000	37000	37000	37000	37000	37000	37000	37000	37000	37000	37000
Shared Database Services		150	150	150	150	150	150	150	150	150	150	150	150
Shared Web Services		247	247	247	247	247	247	247	247	247	247	247	247
Dedicated Web Services													
Apache - per Instance		5	5	5	5	5	5	5	5	5	5	5	5
Tomcat - per Instance		0	0	0	0	0	0	0	0	0	0	0	0
IIS - per Instance		300	300	300	300	300	300	300	300	300	300	300	300
Initial Install													

APPENDIX C - MANAGED SERVICES PRICE TABLE

Baseline Volumes

	Fiscal Period	2013-14	2013-14	2013-14	2013-14	2013-14	2013-14	2013-14	2013-14	2013-14	2013-14	2013-14	2013-14
	Month	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
	Year	2013	2013	2013	2013	2013	2013	2013	2013	2013	2014	2014	2014
	Month #	49	50	51	52	53	54	55	56	57	58	59	60
Wintel	635	11	8	12	7	11	9	11	9	13	6	0	0
Solaris/AIX	135	0	0	0	1	3	2	1	7	1	2	0	0
Open VMS	6	0	0	1	0	0	0	0	0	0	0	0	0
VMWare	1277	24	29	23	15	27	26	26	28	24	11	0	0
Solaris Host	55	0	1	2	0	0	1	1	0	1	0	21	0
Refresh Install													
Wintel	621	0	0	0	0	0	0	0	0	0	0	0	0
Solaris/AIX	95	0	0	0	0	0	0	0	0	0	0	0	0
Open VMS	6	0	0	0	0	0	0	0	0	0	0	0	0
VMWare	1309	0	0	0	0	0	0	0	0	0	0	0	0
Solaris Host	36	0	0	0	0	0	0	0	0	0	0	0	0
Optional Midrange Services													
Wintel/Linux Servers													
Applications Monitoring		0	0	0	0	0	0	0	0	0	0	0	0
Batch Monitoring		0	0	0	0	0	0	0	0	0	0	0	0
**** Batch Scheduling		0	0	0	0	0	0	0	0	0	0	0	0
Code Deployment		0	0	0	0	0	0	0	0	0	0	0	0
Database		0	0	0	0	0	0	0	0	0	0	0	0
Cluster Management		0	0	0	0	0	0	0	0	0	0	0	0
Performance Management		0	0	0	0	0	0	0	0	0	0	0	0
Capacity Planning		0	0	0	0	0	0	0	0	0	0	0	0
**** DR Recovery Plan/Test		0	0	0	0	0	0	0	0	0	0	0	0
Extended Support Hour - 5 x 12		0	0	0	0	0	0	0	0	0	0	0	0
Extended Support Hour - 7 x 24		340	340	340	340	340	340	340	340	340	340	340	340
Extended Support Hour - remote field serivices - 7 x 24		0	0	0	0	0	0	0	0	0	0	0	0
Solaris/AIX Servers													
Applications Monitoring		0	0	0	0	0	0	0	0	0	0	0	0
Batch Monitoring		0	0	0	0	0	0	0	0	0	0	0	0
**** Batch Scheduling		0	0	0	0	0	0	0	0	0	0	0	0
Code Deployment		0	0	0	0	0	0	0	0	0	0	0	0
Database		0	0	0	0	0	0	0	0	0	0	0	0
Cluster Management		0	0	0	0	0	0	0	0	0	0	0	0
Performance Management		0	0	0	0	0	0	0	0	0	0	0	0
Capacity Planning		0	0	0	0	0	0	0	0	0	0	0	0
**** DR Recovery Plan/Test		0	0	0	0	0	0	0	0	0	0	0	0
Extended Support Hour - 5 x 12		0	0	0	0	0	0	0	0	0	0	0	0
Extended Support Hour - 7 x 24		109	109	109	109	109	109	109	109	109	109	109	109
Extended Support Hour - remote field serivices - 7 x 24		0	0	0	0	0	0	0	0	0	0	0	0
Mainframe Services -- Feb 2011 start													
Mainframe Processing		617	617	617	617	617	617	617	617	617	617	617	617
Non-Standard Software - WHS		1	1	1	1	1	1	1	1	1	1	1	1
DASD		3525	3525	3525	3525	3525	3525	3525	3525	3525	3525	3525	3525
Tape		145,000	145,000	145,000	145,000	145,000	145,000	145,000	145,000	145,000	145,000	145,000	145,000
Optional Mainframe Services													
Option 1 - Form/Print/end user Support		1	1	1	1	1	1	1	1	1	1	1	1
Option 2 - SAS 70 Audit													
Option 3 - Extra DR Test		0	0	0	0	0	0	0	0	0	0	0	0
Managed Storage, Managed Backup and Extended Retention													
Managed Storage - Province Owned													
Tier 1		0	0	0	0	0	0	0	0	0	0	0	0

APPENDIX C - MANAGED SERVICES PRICE TABLE

Baseline Volumes

	Fiscal Period	2013-14	2013-14	2013-14	2013-14	2013-14	2013-14	2013-14	2013-14	2013-14	2013-14	2013-14	2013-14
	Month	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
	Year	2013	2013	2013	2013	2013	2013	2013	2013	2013	2014	2014	2014
	Month #	49	50	51	52	53	54	55	56	57	58	59	60
Tier 2 [volumes increase to accommodate virtualization]		30,384	27,829	25,274	22,718	20,163	17,608	15,053	12,497	9,942	7,387	7,102	6,818
Tier 3		192,990	179,886	173,137	160,136	148,086	135,402	122,340	109,979	104,274	104,274	104,274	104,274
NAS		13,963	13,015	12,527	11,586	10,714	9,797	8,851	7,957	7,544	7,544	7,544	7,544
Backup and Retention - Province Owned													
Backup		323,474	300,751	278,027	255,304	232,580	209,857	187,134	164,410	141,687	118,963	109,774	100,584
Retention		743,670	683,374	623,078	562,782	502,486	442,190	381,894	321,598	261,302	241,201	221,101	201,000
Managed Storage - EDS Owned													
Tier 1		14,040	14,040	14,040	14,040	14,040	14,040	14,040	14,040	14,040	14,040	14,040	14,040
Tier 2 [volumes increase to accommodate virtualization]		170,038	174,442	178,434	182,793	187,140	191,599	196,097	200,661	204,644	205,417	206,190	206,963
Tier 3		442,798	455,902	462,651	475,652	487,702	500,386	513,448	525,809	531,514	531,514	531,514	531,514
NAS		32,037	32,985	33,473	34,414	35,286	36,203	37,149	38,043	38,456	38,456	38,456	38,456
Backup and Retention - EDS Owned													
Backup		1,075,688	1,098,411	1,121,134	1,143,858	1,166,582	1,189,304	1,212,028	1,234,752	1,257,475	1,266,664	1,275,854	1,285,043
Retention		2,914,280	2,974,576	3,034,872	3,095,168	3,155,464	3,215,760	3,276,056	3,336,352	3,396,648	3,416,748	3,436,849	3,456,950
Optional Storage Services													
Mirrored Primary - Tier 1		0	0	0	0	0	0	0	0	0	0	0	0
Local Clone at Same Site - Mirrored Primary		0	0	0	0	0	0	0	0	0	0	0	0
Local Clone at Same Site - Standard		0	0	0	0	0	0	0	0	0	0	0	0
DR Copy at Alternative site with DR Clone - Mirrored Primary		0	0	0	0	0	0	0	0	0	0	0	0
DR Copy at Alternative site with DR Clone - Standard		0	0	0	0	0	0	0	0	0	0	0	0
Files System Archive (FSA)Note 1		0	0	0	0	0	0	0	0	0	0	0	0
Mirrored Primary - Tier 2		0	0	0	0	0	0	0	0	0	0	0	0
DR Copy at Local Site		0	0	0	0	0	0	0	0	0	0	0	0
Managed Archive		0	0	0	0	0	0	0	0	0	0	0	0
Optional Backup Services		0	0	0	0	0	0	0	0	0	0	0	0
Transformation													
4.1 Network Install and Setup		1	1	1	1	1	1	1	1	1	1	1	1
4.2 Mainframe Phase 1 migration		0	0	0	0	0	0	0	0	0	0	0	0
4.3 Storage & BUR Migration		1	1	1	1	1	1	1	1	1	1	1	1
4.4 Transformation		1	1	1	1	1	1	1	1	1	1	1	1
4.5 Midrange Transformation (excluding installs)		1	1	1	1	1	1	1	1	1	1	1	1
Other													
5.1 AES group - T&M 3 FTEs		1	1	1	1	1	1	1	1	1	1	1	1
5.2 Off Hours Help Desk - setup		0	0	0	0	0	0	0	0	0	0	0	0
5.3 After Hours Service Desk - monthly		1	1	1	1	1	1	1	1	1	1	1	1
5.4 Month 1-6		0	0	0	0	0	0	0	0	0	0	0	0
Service Delivery Operations & Governance													
Service Delivery Operations & Governance	included in Unit Price	0.083333333	0.083333333	0.083333333	0.083333333	0.083333333	0.083333333	0.083333333	0.083333333	0.083333333	0.083333333	0.083333333	0.083333333

APPENDIX C - MANAGED SERVICES PRICE TABLE

Baseline Volumes

	Fiscal Period	2014-15	2014-15	2014-15	2014-15	2014-15	2014-15	2014-15	2014-15	2014-15	2014-15	2014-15	2014-15
	Month	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
	Year	2014	2014	2014	2014	2014	2014	2014	2014	2014	2015	2015	2015
	Month #	61	62	63	64	65	66	67	68	69	70	71	72
Total Windows Physical		321	321	321	321	321	321	321	321	321	321	321	321
Total Unix Physical		145	145	145	145	145	145	145	145	145	145	126	126
Total Windows Virtual		881	881	881	881	881	881	881	881	881	881	881	881
Total Unix Virtual		464	464	464	464	464	464	464	464	464	464	483	483
TOTAL WINDOWS		1,202	1,202	1,202	1,202	1,202	1,202	1,202	1,202	1,202	1,202	1,202	1,202
TOTAL UNIX		609	609	609	609	609	609	609	609	609	609	609	609

A Province Owned or EDS Owned Server - Server Management Services

1 Windows Application, Database or Web Server

		Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Server Management Services - Tier 1	Small	8	8	8	8	8	8	8	8	8	8	8	8
	Medium												
	Large												
Server Management Services - Tier 2	Small	223	223	223	223	223	223	223	223	223	223	223	223
	Medium												
	Large												
Server Management Services - Tier 3	Small	20	20	20	20	20	20	20	20	20	20	20	20
	Medium												
	Large												

2 Windows Infrastructure Server

		Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Server Management Services - Tier 1	Small	0	0	0	0	0	0	0	0	0	0	0	0
	Medium												
	Large												
Server Management Services - Tier 2	Small	8	8	8	8	8	8	8	8	8	8	8	8
	Medium												
	Large												
Server Management Services - Tier 3	Small	0	0	0	0	0	0	0	0	0	0	0	0
	Medium												
	Large												

3 Windows Development/Test Server

		Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Server Management Services - Tier 1	Small	0	0	0	0	0	0	0	0	0	0	0	0
	Medium												
	Large												
Server Management Services - Tier 2	Small	62	62	62	62	62	62	62	62	62	62	62	62
	Medium												
	Large												
Server Management Services - Tier 3	Small	0	0	0	0	0	0	0	0	0	0	0	0
	Medium												
	Large												

4 Solaris/AIX/Linux Application, Database or Web Server

		Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Server Management Services - Tier 1	Small	13	13	13	13	13	13	13	13	13	13	13	13
	Medium												
	Large												
Server Management Services - Tier 2	Small	77	77	77	77	77	77	77	77	77	77	64	64
	Medium												
	Large												
Server Management Services - Tier 3	Small	0	0	0	0	0	0	0	0	0	0	0	0
	Medium												
	Large												

5 Solaris/AIX/Linux Infrastructure Server

		Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Server Management Services - Tier 1	Small	0	0	0	0	0	0	0	0	0	0	0	0
	Medium												
	Large												

APPENDIX C - MANAGED SERVICES PRICE TABLE

Baseline Volumes

		Fiscal Period 2014-15	2014-15	2014-15	2014-15	2014-15	2014-15	2014-15	2014-15	2014-15	2014-15	2014-15	2014-15
		Month Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
		Year 2014	2014	2014	2014	2014	2014	2014	2014	2014	2015	2015	2015
		Month # 61	62	63	64	65	66	67	68	69	70	71	72
Server Management Services - Tier 2	Small	0	0	0	0	0	0	0	0	0	0	0	0
	Medium												
	Large												
Server Management Services - Tier 3	Small	0	0	0	0	0	0	0	0	0	0	0	0
	Medium												
	Large												
6 Solaris/AIX/Linux Development/Test Server													
Server Management Services - Tier 1	Small	0	0	0	0	0	0	0	0	0	0	0	0
	Medium												
	Large												
Server Management Services - Tier 2	Small	49	49	49	49	49	49	49	49	49	49	43	43
	Medium												
	Large												
Server Management Services - Tier 3	Small	0	0	0	0	0	0	0	0	0	0	0	0
	Medium												
	Large												
7 Open VMS Application Server													
Server Management Services - Tier 1	Small	0	0	0	0	0	0	0	0	0	0	0	0
	Medium												
	Large												
Server Management Services - Tier 2	Small												
	Medium	4	4	4	4	4	4	4	4	4	4	4	4
	Large												
Server Management Services - Tier 3	Small	0	0	0	0	0	0	0	0	0	0	0	0
	Medium												
	Large												
8 Open VMS Application Server Dev/Test	Large												
Server Management Services - Tier 1	Small	0	0	0	0	0	0	0	0	0	0	0	0
	Medium												
	Large												
Server Management Services - Tier 2	Small												
	Medium	2	2	2	2	2	2	2	2	2	2	2	2
	Large												
Server Management Services - Tier 3	Small	0	0	0	0	0	0	0	0	0	0	0	0
	Medium												
	Large												
B EDS Owned Server - Server Hardware													
1 WINDOWS/LINUX SERVER													
Server Hardware - Application	Small	41	41	41	41	41	41	41	41	41	41	41	41
	Medium												
	Large												
Server Hardware - Application (Remote)	Small	20	20	20	20	20	20	20	20	20	20	20	20
	Medium												
	Large												
Server Hardware - Development/Test	Small	72	72	72	72	72	72	72	72	72	72	72	72
	Medium												
	Large												
Server Hardware - Development/Test (Remote)	Small	0	0	0	0	0	0	0	0	0	0	0	0
	Medium												
	Large												
Server Hardware - Database	Small	24	24	24	24	24	24	24	24	24	24	24	24
	Medium												

APPENDIX C - MANAGED SERVICES PRICE TABLE

Baseline Volumes

	Fiscal Period	2014-15	2014-15	2014-15	2014-15	2014-15	2014-15	2014-15	2014-15	2014-15	2014-15	2014-15	2014-15
	Month	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
	Year	2014	2014	2014	2014	2014	2014	2014	2014	2014	2015	2015	2015
	Month #	61	62	63	64	65	66	67	68	69	70	71	72
	Large												
Server Hardware - Web	Small	84	84	84	84	84	84	84	84	84	84	84	84
	Medium												
	Large												
Server Hardware - Infrastructure	Small	8	8	8	8	8	8	8	8	8	8	8	8
	Medium												
	Large												
Server Hardware - Citrix server	Small												
	Medium	120	120	120	120	120	120	120	120	120	120	120	120
	Large												
2 SOLARIS SERVER													
Server Hardware - Application	Small	41	41	41	41	41	41	41	41	41	41	33	33
	Medium												
	Large												
Server Hardware - Development/Test	Small	29	29	29	29	29	29	29	29	29	29	23	23
	Medium												
	Large												
Server Hardware - Database	Small	12	12	12	12	12	12	12	12	12	12	9	9
	Medium												
	Large												
Server Hardware - Web	Small	0	0	0	0	0	0	0	0	0	0	0	0
	Medium												
	Large												
3 AIX SERVER													
Server Hardware - Application	Small												
	Medium	21	21	21	21	21	21	21	21	21	21	19	19
	Large												
Server Hardware - Development/Test	Small												
	Medium	11	11	11	11	11	11	11	11	11	11	11	11
	Large												
Server Hardware - Database	Small												
	Medium	0	0	0	0	0	0	0	0	0	0	0	0
	Large												
4 OPEN VMS													
Server Hardware - Application	Small												
	Medium	4	4	4	4	4	4	4	4	4	4	4	4
	Large												
Server Hardware - Development/Test	Small												
	Medium	2	2	2	2	2	2	2	2	2	2	2	2
	Large												

C   EDS Owned Server - Server Hardware > $10K

1 WINDOWS/LINUX SERVER
2 SOLARIS SERVER

	Apr 2014	May 2014	Jun 2014	Jul 2014	Aug 2014	Sep 2014	Oct 2014	Nov 2014	Dec 2014	Jan 2015	Feb 2015	Mar 2015
Server Hardware - Application/Prod	0	0	0	0	0	1	0	0	1	0	0	1
Server Hardware - Development/Test	0	0	0	0	1	0	1	1	0	1	0	2
Server Hardware - Database	0	0	0	0	0	0	0	0	0	0	0	0
Server Hardware - Web	0	0	0	1	0	0	2	0	1	1	1	1

3 AIX SERVER

	Apr 2014	May 2014	Jun 2014	Jul 2014	Aug 2014	Sep 2014	Oct 2014	Nov 2014	Dec 2014	Jan 2015	Feb 2015	Mar 2015
Server Hardware - Application	0	0	0	0	0	0	0	0	2	0	0	1
Server Hardware - Database	0	0	0	0	0	0	0	0	0	0	0	0
Server Hardware - Development/Test	0	0	0	0	0	0	0	0	1	0	0	0

4 OPEN VMS

APPENDIX C - MANAGED SERVICES PRICE TABLE

Baseline Volumes

		Fiscal Period	2014-15	2014-15	2014-15	2014-15	2014-15	2014-15	2014-15	2014-15	2014-15	2014-15	2014-15	2014-15
		Month	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
		Year	2014	2014	2014	2014	2014	2014	2014	2014	2014	2015	2015	2015
		Month #	61	62	63	64	65	66	67	68	69	70	71	72
	Server Hardware - Application		0	0	0	0	0	0	0	0	0	0	0	0
	Server Hardware - Development/Test		0	0	0	0	0	0	0	0	0	0	0	0
5 HOST														
	VM Host		0	0	0	0	0	0	5	1	0	0	4	0
	Global Host		0	0	0	0	0	0	2	1	0	0	0	4
	AIX Host		0	0	0	0	0	0	0	1	0	0	0	0
D EDS Owned Server - Virtual Hosting Services														
1 VMWare Windows Guest - Application Image														
	VMWare Image Support - Tier 2	Small	176	176	176	176	176	176	176	176	176	176	176	176
		Medium												
		Large												
2 VMWare Windows Guest - Web Image														
	VMWare Image Support - Tier 2	Small	332	332	332	332	332	332	332	332	332	332	332	332
		Medium												
		Large												
3 VMWare Windows Guest - Database Image														
	VMWare Image Support - Tier 2	Small	84	84	84	84	84	84	84	84	84	84	84	84
		Medium												
		Large												
4 VMWare Windows Guest - Infrastructure Image														
	VMWare Image Support - Tier 2	Small	32	32	32	32	32	32	32	32	32	32	32	32
		Medium												
		Large												
5 VMWare Windows Guest - Development/Test Image														
	VMWare Image Support - Tier 2	Small	257	257	257	257	257	257	257	257	257	257	257	257
		Medium												
		Large												
6 VMWare Linux Guest - Application Image														
	VMWare Image Support - Tier 2	Small	47	47	47	47	47	47	47	47	47	47	47	47
		Medium												
		Large												
7 VMWare Linux Guest- Web Image														
	VMWare Image Support - Tier 2	Small	4	4	4	4	4	4	4	4	4	4	4	4
		Medium												
		Large												
8 VMWare Linux Guest - Database Image														
	VMWare Image Support - Tier 2	Small	13	13	13	13	13	13	13	13	13	13	13	13
		Medium												
		Large												
9 VMWare Linux Guest - Infrastructure Image														
	VMWare Image Support - Tier 2	Small	0	0	0	0	0	0	0	0	0	0	0	0
		Medium												
		Large												
10 VMWare Linux Guest - Development/Test Image														
	VMWare Image Support - Tier 2	Small	38	38	38	38	38	38	38	38	38	38	38	38
		Medium												
		Large												
11 Solaris Container / LPAR - Application Image														
	Solaris Image Support - Tier 2	Small	172	172	172	172	172	172	172	172	172	172	180	180
		Medium												
		Large												
12 Solaris Container / LPAR - Web Image														

APPENDIX C - MANAGED SERVICES PRICE TABLE

Baseline Volumes

		Fiscal Period	2014-15	2014-15	2014-15	2014-15	2014-15	2014-15	2014-15	2014-15	2014-15	2014-15	2014-15	2014-15
		Month	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
		Year	2014	2014	2014	2014	2014	2014	2014	2014	2014	2015	2015	2015
		Month #	61	62	63	64	65	66	67	68	69	70	71	72
Solaris Image Support - Tier 2	Small		0	0	0	0	0	0	0	0	0	0	0	0
	Medium													
	Large													
13 Solaris Container / LPAR - Database Image														
Solaris Image Support - Tier 2	Small		35	35	35	35	35	35	35	35	35	35	38	38
	Medium													
	Large													
14 Solaris Container / LPAR - Development /Test Image														
Solaris Image Support - Tier 2	Small		119	119	119	119	119	119	119	119	119	119	125	125
	Medium													
	Large													
15 AIX WPar - Application Image														
AIX Image Support - Tier 2	Small		32	32	32	32	32	32	32	32	32	32	34	34
	Medium													
	Large													
16 AIX WPar - Database Image														
AIX Image Support - Tier 2	Small		1	1	1	1	1	1	1	1	1	1	1	1
	Medium													
	Large													
17 AIX WPar - Development/Test Image														
AIX Image Support - Tier 2	Small		3	3	3	3	3	3	3	3	3	3	3	3
	Medium													
	Large													
18 Image Portion of Host Servers														
Windows/Linux Host Server Hardware & Service Support - Tier 1	Small													
	Medium													
	Large													
Windows/Linux Host Server Hardware & Service Support - Tier 2	Small		1,061	1,062	1,061	1,061	1,061	1,061	1,061	1,061	1,061	1,061	1,061	1,061
	Medium													
	Large													
Solaris Host Server Hardware & Service Support - Tier 1	Small													
	Medium													
	Large													
Solaris Host Server Hardware & Service Support - Tier 2	Small		280	280	280	280	280	280	280	280	280	280	294	294
	Medium													
	Large													
AIX Host Server Hardware & Service Support - Tier 1	Small													
	Medium													
	Large													
AIX Host Server Hardware & Service Support - Tier 2	Small		24	24	24	24	24	24	24	24	24	24	25	25
	Medium													
	Large													
Other Midrange Services														
Citrix Server Support			120	120	120	120	120	120	120	120	120	120	120	120
Shared File and Print Services			37000	37000	37000	37000	37000	37000	37000	37000	37000	37000	37000	37000
Shared Database Services			150	150	150	150	150	150	150	150	150	150	150	150
Shared Web Services			247	247	247	247	247	247	247	247	247	247	247	247
Dedicated Web Services														
Apache - per Instance			5	5	5	5	5	5	5	5	5	5	5	5
Tomcat - per Instance			0	0	0	0	0	0	0	0	0	0	0	0
IIS - per Instance			300	300	300	300	300	300	300	300	300	300	300	300
Initial Install														

APPENDIX C - MANAGED SERVICES PRICE TABLE

Baseline Volumes

	Fiscal Period	2014-15	2014-15	2014-15	2014-15	2014-15	2014-15	2014-15	2014-15	2014-15	2014-15	2014-15	2014-15
	Month	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
	Year	2014	2014	2014	2014	2014	2014	2014	2014	2014	2015	2015	2015
	Month #	61	62	63	64	65	66	67	68	69	70	71	72
Wintel	635	0	0	0	0	0	0	0	0	0	0	0	0
Solaris/AIX	135	0	0	0	0	0	0	0	0	0	0	0	0
Open VMS	6	0	0	0	0	0	0	0	0	0	0	0	0
VMWare	1277	0	0	0	0	0	0	0	0	0	0	0	0
Solaris Host	55	0	0	0	0	0	0	0	0	0	0	0	0
Refresh Install													
Wintel	621	0	5	7	8	9	7	6	6	10	39	0	6
Solaris/AIX	95	0	1	1	1	4	4	1	2	1	5	0	2
Open VMS	6	0	0	0	0	0	0	0	0	0	0	0	0
VMWare	1309	0	11	11	10	11	9	13	10	11	23	15	14
Solaris Host	36	0	0	1	0	0	0	1	0	0	0	1	0
Optional Midrange Services													
Wintel/Linux Servers													
Applications Monitoring		0	0	0	0	0	0	0	0	0	0	0	0
Batch Monitoring		0	0	0	0	0	0	0	0	0	0	0	0
**** Batch Scheduling		0	0	0	0	0	0	0	0	0	0	0	0
Code Deployment		0	0	0	0	0	0	0	0	0	0	0	0
Database		0	0	0	0	0	0	0	0	0	0	0	0
Cluster Management		0	0	0	0	0	0	0	0	0	0	0	0
Performance Management		0	0	0	0	0	0	0	0	0	0	0	0
Capacity Planning		0	0	0	0	0	0	0	0	0	0	0	0
**** DR Recovery Plan/Test		0	0	0	0	0	0	0	0	0	0	0	0
Extended Support Hour - 5 x 12		0	0	0	0	0	0	0	0	0	0	0	0
Extended Support Hour - 7 x 24		340	340	340	340	340	340	340	340	340	340	340	340
Extended Support Hour - remote field serivices - 7 x 24		0	0	0	0	0	0	0	0	0	0	0	0
Solaris/AIX Servers													
Applications Monitoring		0	0	0	0	0	0	0	0	0	0	0	0
Batch Monitoring		0	0	0	0	0	0	0	0	0	0	0	0
**** Batch Scheduling		0	0	0	0	0	0	0	0	0	0	0	0
Code Deployment		0	0	0	0	0	0	0	0	0	0	0	0
Database		0	0	0	0	0	0	0	0	0	0	0	0
Cluster Management		0	0	0	0	0	0	0	0	0	0	0	0
Performance Management		0	0	0	0	0	0	0	0	0	0	0	0
Capacity Planning		0	0	0	0	0	0	0	0	0	0	0	0
**** DR Recovery Plan/Test		0	0	0	0	0	0	0	0	0	0	0	0
Extended Support Hour - 5 x 12		0	0	0	0	0	0	0	0	0	0	0	0
Extended Support Hour - 7 x 24		109	109	109	109	109	109	109	109	109	109	109	109
Extended Support Hour - remote field serivices - 7 x 24		0	0	0	0	0	0	0	0	0	0	0	0
Mainframe Services -- Feb 2011 start													
Mainframe Processing		617	617	617	617	617	617	617	617	617	617	617	617
Non-Standard Software - WHS		1	1	1	1	1	1	1	1	1	1	1	1
DASD		3525	3525	3525	3525	3525	3525	3525	3525	3525	3525	3525	3525
Tape		145,000	145,000	145,000	145,000	145,000	145,000	145,000	145,000	145,000	145,000	145,000	145,000
Optional Mainframe Services													
Option 1 - Form/Print/end user Support		1	1	1	1	1	1	1	1	1	1	1	1
Option 2 - SAS 70 Audit													
Option 3 - Extra DR Test		0	0	0	0	0	0	0	0	0	0	0	0
Managed Storage, Managed Backup and Extended Retention													
Managed Storage - Province Owned													
Tier 1		0	0	0	0	0	0	0	0	0	0	0	0

APPENDIX C - MANAGED SERVICES PRICE TABLE

Baseline Volumes

	Fiscal Period	2014-15	2014-15	2014-15	2014-15	2014-15	2014-15	2014-15	2014-15	2014-15	2014-15	2014-15	2014-15
	Month	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
	Year	2014	2014	2014	2014	2014	2014	2014	2014	2014	2015	2015	2015
	Month #	61	62	63	64	65	66	67	68	69	70	71	72
Tier 2 [volumes increase to accommodate virtualization]		6,533	6,249	5,964	5,680	5,395	5,110	4,826	4,541	2,271	0	0	0
Tier 3		98,569	92,547	86,209	78,602	72,897	66,241	60,219	53,563	47,858	45,957	43,104	37,716
NAS		7,132	6,696	6,237	5,687	5,274	4,793	4,357	3,875	3,463	3,325	3,119	2,729
Backup and Retention - Province Owned													
Backup		91,395	82,205	73,016	63,826	54,636	45,447	36,257	27,068	13,534	0	0	0
Retention		180,900	160,799	140,698	120,598	100,497	80,397	60,296	40,195	0	0	0	0
Managed Storage - EDS Owned													
Tier 1		14,040	14,040	14,040	14,040	14,040	14,040	14,040	14,040	14,040	14,040	14,040	14,040
Tier 2 [volumes increase to accommodate virtualization]		207,764	208,509	209,282	210,055	210,828	211,601	212,374	213,147	215,907	215,907	215,907	215,907
Tier 3		537,219	543,241	549,579	557,186	562,891	569,547	575,569	582,225	587,930	589,831	592,684	598,072
NAS		38,868	39,304	39,763	40,313	40,726	41,207	41,643	42,125	42,537	42,675	42,881	43,271
Backup and Retention - EDS Owned													
Backup		1,294,233	1,303,423	1,312,613	1,321,802	1,330,992	1,340,181	1,349,370	1,358,560	1,372,094	1,372,094	1,372,094	1,372,094
Retention		3,477,050	3,497,151	3,517,251	3,537,352	3,557,452	3,577,553	3,597,654	3,617,754	3,657,950	3,657,950	3,657,950	3,657,950
Optional Storage Services													
Mirrored Primary - Tier 1		0	0	0	0	0	0	0	0	0	0	0	0
Local Clone at Same Site - Mirrored Primary		0	0	0	0	0	0	0	0	0	0	0	0
Local Clone at Same Site - Standard		0	0	0	0	0	0	0	0	0	0	0	0
DR Copy at Alternative site with DR Clone - Mirrored Primary		0	0	0	0	0	0	0	0	0	0	0	0
DR Copy at Alternative site with DR Clone - Standard		0	0	0	0	0	0	0	0	0	0	0	0
Files System Archive (FSA) Note 1		0	0	0	0	0	0	0	0	0	0	0	0
Mirrored Primary - Tier 2		0	0	0	0	0	0	0	0	0	0	0	0
DR Copy at Local Site		0	0	0	0	0	0	0	0	0	0	0	0
Managed Archive		0	0	0	0	0	0	0	0	0	0	0	0
Optional Backup Services		0	0	0	0	0	0	0	0	0	0	0	0
Transformation													
4.1 Network Install and Setup		1	1	1	1	1	1	1	1	1	1	1	1
4.2 Mainframe Phase 1 migration		0	0	0	0	0	0	0	0	0	0	0	0
4.3 Storage & BUR Migration		1	1	1	1	1	1	1	1	1	1	1	1
4.4 Transformation		1	1	1	1	1	1	1	1	1	1	1	1
4.5 Midrange Transformation (excluding installs)		1	1	1	1	1	1	1	1	1	1	1	1
Other													
5.1 AES group - T&M 3 FTEs		1	1	1	1	1	1	1	1	1	1	1	1
5.2 Off Hours Help Desk - setup		0	0	0	0	0	0	0	0	0	0	0	0
5.3 After Hours Service Desk - monthly		1	1	1	1	1	1	1	1	1	1	1	1
5.4 Month 1-6		0	0	0	0	0	0	0	0	0	0	0	0
Service Delivery Operations & Governance													
Service Delivery Operations & Governance	included in Unit Price	0.083333333	0.083333333	0.083333333	0.083333333	0.083333333	0.083333333	0.083333333	0.083333333	0.083333333	0.083333333	0.083333333	0.083333333

APPENDIX C - MANAGED SERVICES PRICE TABLE

Baseline Volumes

		Fiscal Period	2015-16	2015-16	2015-16	2015-16	2015-16	2015-16	2015-16	2015-16	2015-16	2015-16ext	2015-16ext	2015-16ext
		Month	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
		Year	2015	2015	2015	2015	2015	2015	2015	2015	2015	2016	2016	2016
		Month #	73	74	75	76	77	78	79	80	81	82	83	84
Total Windows Physical			321	321	321	321	321	321	321	321	321	321	321	321
Total Unix Physical			126	126	126	126	126	126	126	126	126	126	126	126
Total Windows Virtual			881	881	881	881	881	881	881	881	881	881	881	881
Total Unix Virtual			483	483	483	483	483	483	483	483	483	483	483	483
TOTAL WINDOWS			1,202	1,202	1,202	1,202	1,202	1,202	1,202	1,202	1,202	1,202	1,202	1,202
TOTAL UNIX			609	609	609	609	609	609	609	609	609	609	609	609

A Province Owned or EDS Owned Server - Server Management Services

1 Windows Application, Database or Web Server

Server Management Services - Tier 1	Small	8	8	8	8	8	8	8	8	8	8	8	8
	Medium										0	0	0
	Large										0	0	0
Server Management Services - Tier 2	Small	223	223	223	223	223	223	223	223	223	223	223	223
	Medium										0	0	0
	Large										0	0	0
Server Management Services - Tier 3	Small	20	20	20	20	20	20	20	20	20	20	20	20
	Medium										0	0	0
	Large										0	0	0

2 Windows Infrastructure Server

Server Management Services - Tier 1	Small	0	0	0	0	0	0	0	0	0	0	0	0
	Medium										0	0	0
	Large										0	0	0
Server Management Services - Tier 2	Small	8	8	8	8	8	8	8	8	8	8	8	8
	Medium										0	0	0
	Large										0	0	0
Server Management Services - Tier 3	Small	0	0	0	0	0	0	0	0	0	0	0	0
	Medium										0	0	0
	Large										0	0	0

3 Windows Development/Test Server

Server Management Services - Tier 1	Small	0	0	0	0	0	0	0	0	0	0	0	0
	Medium										0	0	0
	Large										0	0	0
Server Management Services - Tier 2	Small	62	62	62	62	62	62	62	62	62	62	62	62
	Medium										0	0	0
	Large										0	0	0
Server Management Services - Tier 3	Small	0	0	0	0	0	0	0	0	0	0	0	0
	Medium										0	0	0
	Large										0	0	0

4 Solaris/AIX/Linux Application, Database or Web Server

Server Management Services - Tier 1	Small	13	13	13	13	13	13	13	13	13	13	13	13
	Medium										0	0	0
	Large										0	0	0
Server Management Services - Tier 2	Small	64	64	64	64	64	64	64	64	64	64	64	64
	Medium										0	0	0
	Large										0	0	0
Server Management Services - Tier 3	Small	0	0	0	0	0	0	0	0	0	0	0	0
	Medium										0	0	0
	Large										0	0	0

5 Solaris/AIX/Linux Infrastructure Server

Server Management Services - Tier 1	Small	0	0	0	0	0	0	0	0	0	0	0	0
	Medium										0	0	0
	Large										0	0	0

APPENDIX C - MANAGED SERVICES PRICE TABLE

Baseline Volumes

		Fiscal Period	2015-16	2015-16	2015-16	2015-16	2015-16	2015-16	2015-16	2015-16	2015-16	2015-16ext	2015-16ext	2015-16ext
		Month	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
		Year	2015	2015	2015	2015	2015	2015	2015	2015	2015	2016	2016	2016
		Month #	73	74	75	76	77	78	79	80	81	82	83	84
Server Management Services - Tier 2	Small		0	0	0	0	0	0	0	0	0	0	0	0
	Medium											0	0	0
	Large											0	0	0
Server Management Services - Tier 3	Small		0	0	0	0	0	0	0	0	0	0	0	0
	Medium											0	0	0
	Large											0	0	0
6 Solaris/AIX/Linux Development/Test Server														
Server Management Services - Tier 1	Small		0	0	0	0	0	0	0	0	0	0	0	0
	Medium											0	0	0
	Large											0	0	0
Server Management Services - Tier 2	Small		43	43	43	43	43	43	43	43	43	43	43	43
	Medium											0	0	0
	Large											0	0	0
Server Management Services - Tier 3	Small		0	0	0	0	0	0	0	0	0	0	0	0
	Medium											0	0	0
	Large											0	0	0
7 Open VMS Application Server														
Server Management Services - Tier 1	Small		0	0	0	0	0	0	0	0	0	0	0	0
	Medium											0	0	0
	Large											0	0	0
Server Management Services - Tier 2	Small											0	0	0
	Medium		4	4	4	4	4	4	4	4	4	4	4	4
	Large											0	0	0
Server Management Services - Tier 3	Small		0	0	0	0	0	0	0	0	0	0	0	0
	Medium											0	0	0
	Large											0	0	0
8 Open VMS Application Server Dev/Test	Large													
Server Management Services - Tier 1	Small		0	0	0	0	0	0	0	0	0	0	0	0
	Medium											0	0	0
	Large											0	0	0
Server Management Services - Tier 2	Small											0	0	0
	Medium		2	2	2	2	2	2	2	2	2	2	2	2
	Large											0	0	0
Server Management Services - Tier 3	Small		0	0	0	0	0	0	0	0	0	0	0	0
	Medium											0	0	0
	Large											0	0	0
B EDS Owned Server - Server Hardware														
1 WINDOWS/LINUX SERVER														
Server Hardware - Application	Small		41	41	41	41	41	41	41	41	41	41	41	41
	Medium											0	0	0
	Large											0	0	0
Server Hardware - Application (Remote)	Small		20	20	20	20	20	20	20	20	20	20	20	20
	Medium											0	0	0
	Large											0	0	0
Server Hardware - Development/Test	Small		72	72	72	72	72	72	72	72	72	72	72	72
	Medium											0	0	0
	Large											0	0	0
Server Hardware - Development/Test (Remote)	Small		0	0	0	0	0	0	0	0	0	0	0	0
	Medium											0	0	0
	Large											0	0	0
Server Hardware - Database	Small		24	24	24	24	24	24	24	24	24	24	24	24
	Medium											0	0	0

APPENDIX C - MANAGED SERVICES PRICE TABLE

Baseline Volumes

		Fiscal Period	2015-16	2015-16	2015-16	2015-16	2015-16	2015-16	2015-16	2015-16	2015-16	2015-16ext	2015-16ext	2015-16ext
		Month	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
		Year	2015	2015	2015	2015	2015	2015	2015	2015	2015	2016	2016	2016
		Month #	73	74	75	76	77	78	79	80	81	82	83	84
		Large										0	0	0
Server Hardware - Web		Small	84	84	84	84	84	84	84	84	84	84	84	84
		Medium										0	0	0
		Large										0	0	0
Server Hardware - Infrastructure		Small	8	8	8	8	8	8	8	8	8	8	8	8
		Medium										0	0	0
		Large										0	0	0
Server Hardware - Citrix server		Small										0	0	0
		Medium	120	120	120	120	120	120	120	120	120	120	120	120
		Large										0	0	0
2 SOLARIS SERVER														
Server Hardware - Application		Small	33	33	33	33	33	33	33	33	33	33	33	33
		Medium										0	0	0
		Large										0	0	0
Server Hardware - Development/Test		Small	23	23	23	23	23	23	23	23	23	23	23	23
		Medium										0	0	0
		Large										0	0	0
Server Hardware - Database		Small	9	9	9	9	9	9	9	9	9	9	9	9
		Medium										0	0	0
		Large										0	0	0
Server Hardware - Web		Small	0	0	0	0	0	0	0	0	0	0	0	0
		Medium										0	0	0
		Large										0	0	0
3 AIX SERVER														
Server Hardware - Application		Small										0	0	0
		Medium	19	19	19	19	19	19	19	19	19	19	19	19
		Large										0	0	0
Server Hardware - Development/Test		Small										0	0	0
		Medium	11	11	11	11	11	11	11	11	11	11	11	11
		Large										0	0	0
Server Hardware - Database		Small										0	0	0
		Medium	0	0	0	0	0	0	0	0	0	0	0	0
		Large										0	0	0
4 OPEN VMS														
Server Hardware - Application		Small										0	0	0
		Medium	4	4	4	4	4	4	4	4	4	4	4	4
		Large										0	0	0
Server Hardware - Development/Test		Small										0	0	0
		Medium	2	2	2	2	2	2	2	2	2	2	2	2
		Large										0	0	0

C EDS Owned Server - Server Hardware > $10K
1 WINDOWS/LINUX SERVER
2 SOLARIS SERVER

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Server Hardware - Application/Prod		0	0	1	1	0	0	1	0	1	1	0	0
Server Hardware - Development/Test		0	0	1	2	0	1	1	1	1	1	1	1
Server Hardware - Database		0	0	0	0	0	0	0	0	0	1	0	0
Server Hardware - Web		0	1	1	2	1	0	2	1	2	1	1	0

3 AIX SERVER

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Server Hardware - Application		0	1	1	0	1	0	0	0	2	0	0	1
Server Hardware - Database		0	0	0	0	0	0	0	0	0	0	0	0
Server Hardware - Development/Test		0	0	1	0	0	0	0	0	1	0	0	0

4 OPEN VMS

APPENDIX C - MANAGED SERVICES PRICE TABLE

Baseline Volumes

		Fiscal Period	2015-16	2015-16	2015-16	2015-16	2015-16	2015-16	2015-16	2015-16	2015-16	2015-16ext	2015-16ext	2015-16ext
		Month	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
		Year	2015	2015	2015	2015	2015	2015	2015	2015	2015	2016	2016	2016
		Month #	73	74	75	76	77	78	79	80	81	82	83	84
	Server Hardware - Application		0	1	0	0	0	0	0	0	0	0	0	0
	Server Hardware - Development/Test		0	0	0	0	0	0	0	0	1	0	0	0
5 HOST														
	VM Host		0	2	0	0	0	3	0	1	0	0	1	0
	Global Host		0	0	0	0	0	0	0	0	2	0	0	0
	AIX Host		0	1	0	0	0	0	0	0	0	0	0	0
D EDS Owned Server - Virtual Hosting Services														
1 VMWare Windows Guest - Application Image														
	VMWare Image Support - Tier 2	Small	176	176	176	176	176	176	176	176	176	176	176	176
		Medium										0	0	0
		Large										0	0	0
2 VMWare Windows Guest - Web Image														
	VMWare Image Support - Tier 2	Small	332	332	332	332	332	332	332	332	332	332	332	332
		Medium										0	0	0
		Large										0	0	0
3 VMWare Windows Guest - Database Image														
	VMWare Image Support - Tier 2	Small	84	84	84	84	84	84	84	84	84	84	84	84
		Medium										0	0	0
		Large										0	0	0
4 VMWare Windows Guest - Infrastructure Image														
	VMWare Image Support - Tier 2	Small	32	32	32	32	32	32	32	32	32	32	32	32
		Medium										0	0	0
		Large										0	0	0
5 VMWare Windows Guest - Development/Test Image														
	VMWare Image Support - Tier 2	Small	257	257	257	257	257	257	257	257	257	257	257	257
		Medium										0	0	0
		Large										0	0	0
6 VMWare Linux Guest - Application Image														
	VMWare Image Support - Tier 2	Small	47	47	47	47	47	47	47	47	47	47	47	47
		Medium										0	0	0
		Large										0	0	0
7 VMWare Linux Guest- Web Image														
	VMWare Image Support - Tier 2	Small	4	4	4	4	4	4	4	4	4	4	4	4
		Medium										0	0	0
		Large										0	0	0
8 VMWare Linux Guest - Database Image														
	VMWare Image Support - Tier 2	Small	13	13	13	13	13	13	13	13	13	13	13	13
		Medium										0	0	0
		Large										0	0	0
9 VMWare Linux Guest - Infrastructure Image														
	VMWare Image Support - Tier 2	Small	0	0	0	0	0	0	0	0	0	0	0	0
		Medium										0	0	0
		Large										0	0	0
10 VMWare Linux Guest - Development/Test Image														
	VMWare Image Support - Tier 2	Small	38	38	38	38	38	38	38	38	38	38	38	38
		Medium										0	0	0
		Large										0	0	0
11 Solaris Container / LPAR - Application Image														
	Solaris Image Support - Tier 2	Small	180	180	180	180	180	180	180	180	180	180	180	180
		Medium										0	0	0
		Large										0	0	0
12 Solaris Container / LPAR - Web Image														

APPENDIX C - MANAGED SERVICES PRICE TABLE

Baseline Volumes

	Fiscal Period	2015-16	2015-16	2015-16	2015-16	2015-16	2015-16	2015-16	2015-16	2015-16	2015-16ext	2015-16ext	2015-16ext
	Month	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
	Year	2015	2015	2015	2015	2015	2015	2015	2015	2015	2016	2016	2016
	Month #	73	74	75	76	77	78	79	80	81	82	83	84
Solaris Image Support - Tier 2	Small	0	0	0	0	0	0	0	0	0	0	0	0
	Medium										0	0	0
	Large										0	0	0
13 Solaris Container / LPAR - Database Image													
Solaris Image Support - Tier 2	Small	38	38	38	38	38	38	38	38	38	38	38	38
	Medium										0	0	0
	Large										0	0	0
14 Solaris Container / LPAR - Development /Test Image													
Solaris Image Support - Tier 2	Small	125	125	125	125	125	125	125	125	125	125	125	125
	Medium										0	0	0
	Large										0	0	0
15 AIX WPar - Application Image													
AIX Image Support - Tier 2	Small	34	34	34	34	34	34	34	34	34	34	34	34
	Medium										0	0	0
	Large										0	0	0
16 AIX WPar - Database Image													
AIX Image Support - Tier 2	Small	1	1	1	1	1	1	1	1	1	1	1	1
	Medium										0	0	0
	Large										0	0	0
17 AIX WPar - Development/Test Image													
AIX Image Support - Tier 2	Small	3	3	3	3	3	3	3	3	3	3	3	3
	Medium										0	0	0
	Large										0	0	0
18 Image Portion of Host Servers													
Windows/Linux Host Server Hardware & Service Support - Tier 1	Small										0	0	0
	Medium										0	0	0
	Large										0	0	0
Windows/Linux Host Server Hardware & Service Support - Tier 2	Small	1,061	1,061	1,061	1,061	1,061	1,061	1,061	1,061	1,061	1,061	1,061	1,061
	Medium										0	0	0
	Large										0	0	0
Solaris Host Server Hardware & Service Support - Tier 1	Small										0	0	0
	Medium										0	0	0
	Large										0	0	0
Solaris Host Server Hardware & Service Support - Tier 2	Small	294	294	294	294	294	294	294	294	294	294	294	294
	Medium										0	0	0
	Large										0	0	0
AIX Host Server Hardware & Service Support - Tier 1	Small										0	0	0
	Medium										0	0	0
	Large										0	0	0
AIX Host Server Hardware & Service Support - Tier 2	Small	25	25	25	25	25	25	25	25	25	25	25	25
	Medium										0	0	0
	Large										0	0	0
Other Midrange Services													
Citrix Server Support		120	120	120	120	120	120	120	120	120	120	120	120
Shared File and Print Services		37000	37000	37000	37000	37000	37000	37000	37000	37000	37,000	37,000	37,000
Shared Database Services		150	150	150	150	150	150	150	150	150	150	150	150
Shared Web Services		247	247	247	247	247	247	247	247	247	247	247	247
Dedicated Web Services													
Apache - per Instance		5	5	5	5	5	5	5	5	5	5	5	5
Tomcat - per Instance		0	0	0	0	0	0	0	0	0	0	0	0
IIS - per Instance		300	300	300	300	300	300	300	300	300	300	300	300
Initial Install													

APPENDIX C - MANAGED SERVICES PRICE TABLE

Baseline Volumes

		Fiscal Period	2015-16	2015-16	2015-16	2015-16	2015-16	2015-16	2015-16	2015-16	2015-16	2015-16ext	2015-16ext	2015-16ext
		Month	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
		Year	2015	2015	2015	2015	2015	2015	2015	2015	2015	2016	2016	2016
		Month #	73	74	75	76	77	78	79	80	81	82	83	84
	Wintel	635	0	0	0	0	0	0	0	0	0	0	0	0
	Solaris/AIX	135	0	0	0	0	0	0	0	0	0	0	0	0
	Open VMS	6	0	0	0	0	0	0	0	0	0	0	0	0
	VMWare	1277	0	0	0	0	0	0	0	0	0	0	0	0
	Solaris Host	55	0	0	0	0	0	0	0	0	0	0	0	0
Refresh Install														
	Wintel	621	13	14	12	8	12	13	13	13	15	52	0	7
	Solaris/AIX	95	3	7	2	2	3	3	6	3	3	2	0	0
	Open VMS	6	1	0	0	0	0	0	1	0	0	0	0	0
	VMWare	1309	22	20	24	12	21	25	23	20	22	14	46	25
	Solaris Host	36	1	1	0	0	1	1	0	1	0	0	1	1
Optional Midrange Services														
Wintel/Linux Servers														
	Applications Monitoring		0	0	0	0	0	0	0	0	0	0	0	0
	Batch Monitoring		0	0	0	0	0	0	0	0	0	0	0	0
****	Batch Scheduling		0	0	0	0	0	0	0	0	0	0	0	0
	Code Deployment		0	0	0	0	0	0	0	0	0	0	0	0
	Database		0	0	0	0	0	0	0	0	0	0	0	0
	Cluster Management		0	0	0	0	0	0	0	0	0	0	0	0
	Performance Management		0	0	0	0	0	0	0	0	0	0	0	0
	Capacity Planning		0	0	0	0	0	0	0	0	0	0	0	0
****	DR Recovery Plan/Test		0	0	0	0	0	0	0	0	0	0	0	0
	Extended Support Hour - 5 x 12		0	0	0	0	0	0	0	0	0	0	0	0
	Extended Support Hour - 7 x 24		340	340	340	340	340	340	340	340	340	340	340	340
	Extended Support Hour - remote field serivices - 7 x 24		0	0	0	0	0	0	0	0	0	0	0	0
Solaris/AIX Servers														
	Applications Monitoring		0	0	0	0	0	0	0	0	0	0	0	0
	Batch Monitoring		0	0	0	0	0	0	0	0	0	0	0	0
****	Batch Scheduling		0	0	0	0	0	0	0	0	0	0	0	0
	Code Deployment		0	0	0	0	0	0	0	0	0	0	0	0
	Database		0	0	0	0	0	0	0	0	0	0	0	0
	Cluster Management		0	0	0	0	0	0	0	0	0	0	0	0
	Performance Management		0	0	0	0	0	0	0	0	0	0	0	0
	Capacity Planning		0	0	0	0	0	0	0	0	0	0	0	0
****	DR Recovery Plan/Test		0	0	0	0	0	0	0	0	0	0	0	0
	Extended Support Hour - 5 x 12		0	0	0	0	0	0	0	0	0	0	0	0
	Extended Support Hour - 7 x 24		109	109	109	109	109	109	109	109	109	109	109	109
	Extended Support Hour - remote field serivices - 7 x 24		0	0	0	0	0	0	0	0	0	0	0	0

Mainframe Services -- Feb 2011 start

	2015-16									2015-16ext		
Mainframe Processing	617	617	617	617	617	617	617	617	617	617	617	617
Non-Standard Software - WHS	1	1	1	1	1	1	1	1	1	1	1	1
DASD	3525	3525	3525	3525	3525	3525	3525	3525	3525	3,525	3,525	3,525
Tape	145,000	145,000	145,000	145,000	145,000	145,000	145,000	145,000	145,000	145,000	145,000	145,000
Optional Mainframe Services												
Option 1 - Form/Print/end user Support	1	1	1	1	1	1	1	1	1	1	1	1
Option 2 - SAS 70 Audit												
Option 3 - Extra DR Test	0	0	0	0	0	0	0	0	0	0	0	0

Managed Storage, Managed Backup and Extended Retention

Managed Storage - Province Owned

Tier 1	0	0	0	0	0	0	0	0	0	0	0	0

APPENDIX C - MANAGED SERVICES PRICE TABLE

Baseline Volumes

	Fiscal Period	2015-16	2015-16	2015-16	2015-16	2015-16	2015-16	2015-16	2015-16	2015-16	2015-16ext	2015-16ext	2015-16ext
	Month	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
	Year	2015	2015	2015	2015	2015	2015	2015	2015	2015	2016	2016	2016
	Month #	73	74	75	76	77	78	79	80	81	82	83	84
Tier 2 [volumes increase to accommodate virtualization]		0	0	0	0	0	0	0	0	0	0	0	0
Tier 3		32,645	27,574	24,722	19,967	14,579	9,508	5,071	0	0	0	0	0
NAS		2,362	1,995	1,789	1,445	1,055	688	367	0	0	0	0	0
Backup and Retention - Province Owned													
Backup		0	0	0	0	0	0	0	0	0	0	0	0
Retention		0	0	0	0	0	0	0	0	0	0	0	0
Managed Storage - EDS Owned													
Tier 1		14,040	14,040	14,040	14,040	14,040	14,040	14,040	14,040	14,040	14,040	14,040	14,040
Tier 2 [volumes increase to accommodate virtualization]		215,907	215,907	215,907	215,907	215,907	215,907	215,907	215,907	215,907	215,907	215,907	215,907
Tier 3		603,143	608,214	611,066	615,821	621,209	626,280	630,717	635,788	635,788	635,788	635,788	635,788
NAS		43,638	44,005	44,211	44,555	44,945	45,312	45,633	46,000	46,000	46,000	46,000	46,000
Backup and Retention - EDS Owned													
Backup		1,372,094	1,372,094	1,372,094	1,372,094	1,372,094	1,372,094	1,372,094	1,372,094	1,372,094	1,372,094	1,372,094	1,372,094
Retention		3,657,950	3,657,950	3,657,950	3,657,950	3,657,950	3,657,950	3,657,950	3,657,950	3,657,950	3,657,950	3,657,950	3,657,950
Optional Storage Services													
Mirrored Primary - Tier 1		0	0	0	0	0	0	0	0	0	0	0	0
Local Clone at Same Site - Mirrored Primary		0	0	0	0	0	0	0	0	0	0	0	0
Local Clone at Same Site - Standard		0	0	0	0	0	0	0	0	0	0	0	0
DR Copy at Alternative site with DR Clone - Mirrored Primary		0	0	0	0	0	0	0	0	0	0	0	0
DR Copy at Alternative site with DR Clone - Standard		0	0	0	0	0	0	0	0	0	0	0	0
Files System Archive (FSA)Note 1		0	0	0	0	0	0	0	0	0	0	0	0
Mirrored Primary - Tier 2		0	0	0	0	0	0	0	0	0	0	0	0
DR Copy at Local Site		0	0	0	0	0	0	0	0	0	0	0	0
Managed Archive		0	0	0	0	0	0	0	0	0	0	0	0
Optional Backup Services		0	0	0	0	0	0	0	0	0	0	0	0
Transformation													
4.1 Network Install and Setup		1	1	1	1	1	1	1	1	1	1	1	1
4.2 Mainframe Phase 1 migration		0	0	0	0	0	0	0	0	0	0	0	0
4.3 Storage & BUR Migration		1	1	1	1	1	1	1	1	1	1	1	1
4.4 Transformation		1	1	1	1	1	1	1	1	1	1	1	1
4.5 Midrange Transformation (excluding installs)		1	1	1	1	1	1	1	1	1	1	1	1
Other													
5.1 AES group - T&M 3 FTEs		1	1	1	1	1	1	1	1	1	1	1	1
5.2 Off Hours Help Desk - setup		0	0	0	0	0	0	0	0	0			
5.3 After Hours Service Desk - monthly		1	1	1	1	1	1	1	1	1	1	1	1
5.4 Month 1-6		0	0	0	0	0	0	0	0	0			
Service Delivery Operations & Governance													
Service Delivery Operations & Governance	included in Unit Price	0.111111111	0.111111111	0.111111111	0.111111111	0.111111111	0.111111111	0.111111111	0.111111111	0.111111111	0.333333333	0.333333333	0.333333333

APPENDIX C - MANAGED SERVICES PRICE TABLE

Baseline Volumes

		Fiscal Period	2016-17ext	2016-17ext	2016-17ext	2016-17ext	2016-17ext	2016-17ext	2016-17ext	2016-17ext	2016-17ext	2016-17ext	2016-17ext	2016-17ext
		Month	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
		Year	2016	2016	2016	2016	2016	2016	2016	2016	2016	2017	2017	2017
		Month #	85	86	87	88	89	90	91	92	93	94	95	96
Total Windows Physical			321	321	321	321	321	321	321	321	321	321	321	321
Total Unix Physical			126	126	126	126	126	126	126	126	126	126	126	126
Total Windows Virtual			881	881	881	881	881	881	881	881	881	881	881	881
Total Unix Virtual			483	483	483	483	483	483	483	483	483	483	483	483
TOTAL WINDOWS			1,202	1,202	1,202	1,202	1,202	1,202	1,202	1,202	1,202	1,202	1,202	1,202
TOTAL UNIX			609	609	609	609	609	609	609	609	609	609	609	609

A Province Owned or EDS Owned Server - Server Management Services

1 Windows Application, Database or Web Server

Server Management Services - Tier 1	Small	8	8	8	8	8	8	8	8	8	8	8	8
	Medium	0	0	0	0	0	0	0	0	0	0	0	0
	Large	0	0	0	0	0	0	0	0	0	0	0	0
Server Management Services - Tier 2	Small	223	223	223	223	223	223	223	223	223	223	223	223
	Medium	0	0	0	0	0	0	0	0	0	0	0	0
	Large	0	0	0	0	0	0	0	0	0	0	0	0
Server Management Services - Tier 3	Small	20	20	20	20	20	20	20	20	20	20	20	20
	Medium	0	0	0	0	0	0	0	0	0	0	0	0
	Large	0	0	0	0	0	0	0	0	0	0	0	0

2 Windows Infrastructure Server

Server Management Services - Tier 1	Small	0	0	0	0	0	0	0	0	0	0	0	0
	Medium	0	0	0	0	0	0	0	0	0	0	0	0
	Large	0	0	0	0	0	0	0	0	0	0	0	0
Server Management Services - Tier 2	Small	8	8	8	8	8	8	8	8	8	8	8	8
	Medium	0	0	0	0	0	0	0	0	0	0	0	0
	Large	0	0	0	0	0	0	0	0	0	0	0	0
Server Management Services - Tier 3	Small	0	0	0	0	0	0	0	0	0	0	0	0
	Medium	0	0	0	0	0	0	0	0	0	0	0	0
	Large	0	0	0	0	0	0	0	0	0	0	0	0

3 Windows Development/Test Server

Server Management Services - Tier 1	Small	0	0	0	0	0	0	0	0	0	0	0	0
	Medium	0	0	0	0	0	0	0	0	0	0	0	0
	Large	0	0	0	0	0	0	0	0	0	0	0	0
Server Management Services - Tier 2	Small	62	62	62	62	62	62	62	62	62	62	62	62
	Medium	0	0	0	0	0	0	0	0	0	0	0	0
	Large	0	0	0	0	0	0	0	0	0	0	0	0
Server Management Services - Tier 3	Small	0	0	0	0	0	0	0	0	0	0	0	0
	Medium	0	0	0	0	0	0	0	0	0	0	0	0
	Large	0	0	0	0	0	0	0	0	0	0	0	0

4 Solaris/AIX/Linux Application, Database or Web Server

Server Management Services - Tier 1	Small	13	13	13	13	13	13	13	13	13	13	13	13
	Medium	0	0	0	0	0	0	0	0	0	0	0	0
	Large	0	0	0	0	0	0	0	0	0	0	0	0
Server Management Services - Tier 2	Small	64	64	64	64	64	64	64	64	64	64	64	64
	Medium	0	0	0	0	0	0	0	0	0	0	0	0
	Large	0	0	0	0	0	0	0	0	0	0	0	0
Server Management Services - Tier 3	Small	0	0	0	0	0	0	0	0	0	0	0	0
	Medium	0	0	0	0	0	0	0	0	0	0	0	0
	Large	0	0	0	0	0	0	0	0	0	0	0	0

5 Solaris/AIX/Linux Infrastructure Server

Server Management Services - Tier 1	Small	0	0	0	0	0	0	0	0	0	0	0	0
	Medium	0	0	0	0	0	0	0	0	0	0	0	0
	Large	0	0	0	0	0	0	0	0	0	0	0	0

APPENDIX C - MANAGED SERVICES PRICE TABLE
Baseline Volumes

		Fiscal Period	2016-17ext	2016-17ext	2016-17ext	2016-17ext	2016-17ext	2016-17ext	2016-17ext	2016-17ext	2016-17ext	2016-17ext	2016-17ext	2016-17ext
		Month	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
		Year	2016	2016	2016	2016	2016	2016	2016	2016	2016	2017	2017	2017
		Month #	85	86	87	88	89	90	91	92	93	94	95	96
Server Management Services - Tier 2	Small		0	0	0	0	0	0	0	0	0	0	0	0
	Medium		0	0	0	0	0	0	0	0	0	0	0	0
	Large		0	0	0	0	0	0	0	0	0	0	0	0
Server Management Services - Tier 3	Small		0	0	0	0	0	0	0	0	0	0	0	0
	Medium		0	0	0	0	0	0	0	0	0	0	0	0
	Large		0	0	0	0	0	0	0	0	0	0	0	0
6 Solaris/AIX/Linux Development/Test Server														
Server Management Services - Tier 1	Small		0	0	0	0	0	0	0	0	0	0	0	0
	Medium		0	0	0	0	0	0	0	0	0	0	0	0
	Large		0	0	0	0	0	0	0	0	0	0	0	0
Server Management Services - Tier 2	Small		43	43	43	43	43	43	43	43	43	43	43	43
	Medium		0	0	0	0	0	0	0	0	0	0	0	0
	Large		0	0	0	0	0	0	0	0	0	0	0	0
Server Management Services - Tier 3	Small		0	0	0	0	0	0	0	0	0	0	0	0
	Medium		0	0	0	0	0	0	0	0	0	0	0	0
	Large		0	0	0	0	0	0	0	0	0	0	0	0
7 Open VMS Application Server														
Server Management Services - Tier 1	Small		0	0	0	0	0	0	0	0	0	0	0	0
	Medium		0	0	0	0	0	0	0	0	0	0	0	0
	Large		0	0	0	0	0	0	0	0	0	0	0	0
Server Management Services - Tier 2	Small		0	0	0	0	0	0	0	0	0	0	0	0
	Medium		4	4	4	4	4	4	4	4	4	4	4	4
	Large		0	0	0	0	0	0	0	0	0	0	0	0
Server Management Services - Tier 3	Small		0	0	0	0	0	0	0	0	0	0	0	0
	Medium		0	0	0	0	0	0	0	0	0	0	0	0
	Large		0	0	0	0	0	0	0	0	0	0	0	0
8 Open VMS Application Server Dev/Test	Large													
Server Management Services - Tier 1	Small		0	0	0	0	0	0	0	0	0	0	0	0
	Medium		0	0	0	0	0	0	0	0	0	0	0	0
	Large		0	0	0	0	0	0	0	0	0	0	0	0
Server Management Services - Tier 2	Small		0	0	0	0	0	0	0	0	0	0	0	0
	Medium		2	2	2	2	2	2	2	2	2	2	2	2
	Large		0	0	0	0	0	0	0	0	0	0	0	0
Server Management Services - Tier 3	Small		0	0	0	0	0	0	0	0	0	0	0	0
	Medium		0	0	0	0	0	0	0	0	0	0	0	0
	Large		0	0	0	0	0	0	0	0	0	0	0	0
B EDS Owned Server - Server Hardware														
1 WINDOWS/LINUX SERVER														
Server Hardware - Application	Small		41	41	41	41	41	41	41	41	41	41	41	41
	Medium		0	0	0	0	0	0	0	0	0	0	0	0
	Large		0	0	0	0	0	0	0	0	0	0	0	0
Server Hardware - Application (Remote)	Small		20	20	20	20	20	20	20	20	20	20	20	20
	Medium		0	0	0	0	0	0	0	0	0	0	0	0
	Large		0	0	0	0	0	0	0	0	0	0	0	0
Server Hardware - Development/Test	Small		72	72	72	72	72	72	72	72	72	72	72	72
	Medium		0	0	0	0	0	0	0	0	0	0	0	0
	Large		0	0	0	0	0	0	0	0	0	0	0	0
Server Hardware - Development/Test (Remote)	Small		0	0	0	0	0	0	0	0	0	0	0	0
	Medium		0	0	0	0	0	0	0	0	0	0	0	0
	Large		0	0	0	0	0	0	0	0	0	0	0	0
Server Hardware - Database	Small		24	24	24	24	24	24	24	24	24	24	24	24
	Medium		0	0	0	0	0	0	0	0	0	0	0	0

APPENDIX C - MANAGED SERVICES PRICE TABLE

Baseline Volumes

			Fiscal Period	2016-17ext	2016-17ext	2016-17ext	2016-17ext	2016-17ext	2016-17ext	2016-17ext	2016-17ext	2016-17ext	2016-17ext	2016-17ext	2016-17ext
			Month	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
			Year	2016	2016	2016	2016	2016	2016	2016	2016	2016	2017	2017	2017
			Month #	85	86	87	88	89	90	91	92	93	94	95	96
		Large		0	0	0	0	0	0	0	0	0	0	0	0
	Server Hardware - Web	Small		84	84	84	84	84	84	84	84	84	84	84	84
		Medium		0	0	0	0	0	0	0	0	0	0	0	0
		Large		0	0	0	0	0	0	0	0	0	0	0	0
	Server Hardware - Infrastructure	Small		8	8	8	8	8	8	8	8	8	8	8	8
		Medium		0	0	0	0	0	0	0	0	0	0	0	0
		Large		0	0	0	0	0	0	0	0	0	0	0	0
	Server Hardware - Citrix server	Small		0	0	0	0	0	0	0	0	0	0	0	0
		Medium		120	120	120	120	120	120	120	120	120	120	120	120
		Large		0	0	0	0	0	0	0	0	0	0	0	0
2 SOLARIS SERVER															
	Server Hardware - Application	Small		33	33	33	33	33	33	33	33	33	33	33	33
		Medium		0	0	0	0	0	0	0	0	0	0	0	0
		Large		0	0	0	0	0	0	0	0	0	0	0	0
	Server Hardware - Development/Test	Small		23	23	23	23	23	23	23	23	23	23	23	23
		Medium		0	0	0	0	0	0	0	0	0	0	0	0
		Large		0	0	0	0	0	0	0	0	0	0	0	0
	Server Hardware - Database	Small		9	9	9	9	9	9	9	9	9	9	9	9
		Medium		0	0	0	0	0	0	0	0	0	0	0	0
		Large		0	0	0	0	0	0	0	0	0	0	0	0
	Server Hardware - Web	Small		0	0	0	0	0	0	0	0	0	0	0	0
		Medium		0	0	0	0	0	0	0	0	0	0	0	0
		Large		0	0	0	0	0	0	0	0	0	0	0	0
3 AIX SERVER															
	Server Hardware - Application	Small		0	0	0	0	0	0	0	0	0	0	0	0
		Medium		19	19	19	19	19	19	19	19	19	19	19	19
		Large		0	0	0	0	0	0	0	0	0	0	0	0
	Server Hardware - Development/Test	Small		0	0	0	0	0	0	0	0	0	0	0	0
		Medium		11	11	11	11	11	11	11	11	11	11	11	11
		Large		0	0	0	0	0	0	0	0	0	0	0	0
	Server Hardware - Database	Small		0	0	0	0	0	0	0	0	0	0	0	0
		Medium		0	0	0	0	0	0	0	0	0	0	0	0
		Large		0	0	0	0	0	0	0	0	0	0	0	0
4 OPEN VMS															
	Server Hardware - Application	Small		0	0	0	0	0	0	0	0	0	0	0	0
		Medium		4	4	4	4	4	4	4	4	4	4	4	4
		Large		0	0	0	0	0	0	0	0	0	0	0	0
	Server Hardware - Development/Test	Small		0	0	0	0	0	0	0	0	0	0	0	0
		Medium		2	2	2	2	2	2	2	2	2	2	2	2
		Large		0	0	0	0	0	0	0	0	0	0	0	0

C   EDS Owned Server - Server Hardware > $10K

1 WINDOWS/LINUX SERVER

2 SOLARIS SERVER

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Server Hardware - Application/Prod	0	0	1	1	0	1	1	0	1	1	1	0
Server Hardware - Development/Test	0	0	1	1	2	0	2	1	1	2	1	1
Server Hardware - Database	0	0	0	0	0	0	0	0	0	0	0	0
Server Hardware - Web	0	0	2	2	2	1	2	2	1	1	3	0

3 AIX SERVER

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Server Hardware - Application	0	0	1	1	0	2	0	0	1	0	2	0
Server Hardware - Database	0	0	0	0	0	0	0	0	0	0	0	0
Server Hardware - Development/Test	0	0	2	0	0	1	0	0	0	0	1	0

4 OPEN VMS

APPENDIX C - MANAGED SERVICES PRICE TABLE

Baseline Volumes

		Fiscal Period	2016-17ext	2016-17ext	2016-17ext	2016-17ext	2016-17ext	2016-17ext	2016-17ext	2016-17ext	2016-17ext	2016-17ext	2016-17ext	2016-17ext
		Month	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
		Year	2016	2016	2016	2016	2016	2016	2016	2016	2016	2017	2017	2017
		Month #	85	86	87	88	89	90	91	92	93	94	95	96
Server Hardware - Application			0	0	1	0	0	0	0	0	0	0	0	0
Server Hardware - Development/Test			0	0	0	0	0	0	0	0	0	0	0	0
5 HOST														
VM Host			0	0	3	0	3	0	0	2	1	0	0	1
Global Host			0	0	0	0	0	2	0	0	2	0	4	0
AIX Host			0	0	0	0	0	0	0	0	1	0	2	0
D EDS Owned Server - Virtual Hosting Services														
1 VMWare Windows Guest - Application Image														
VMWare Image Support - Tier 2	Small		176	176	176	176	176	176	176	176	176	176	176	176
	Medium		0	0	0	0	0	0	0	0	0	0	0	0
	Large		0	0	0	0	0	0	0	0	0	0	0	0
2 VMWare Windows Guest - Web Image														
VMWare Image Support - Tier 2	Small		332	332	332	332	332	332	332	332	332	332	332	332
	Medium		0	0	0	0	0	0	0	0	0	0	0	0
	Large		0	0	0	0	0	0	0	0	0	0	0	0
3 VMWare Windows Guest - Database Image														
VMWare Image Support - Tier 2	Small		84	84	84	84	84	84	84	84	84	84	84	84
	Medium		0	0	0	0	0	0	0	0	0	0	0	0
	Large		0	0	0	0	0	0	0	0	0	0	0	0
4 VMWare Windows Guest - Infrastructure Image														
VMWare Image Support - Tier 2	Small		32	32	32	32	32	32	32	32	32	32	32	32
	Medium		0	0	0	0	0	0	0	0	0	0	0	0
	Large		0	0	0	0	0	0	0	0	0	0	0	0
5 VMWare Windows Guest - Development/Test Image														
VMWare Image Support - Tier 2	Small		257	257	257	257	257	257	257	257	257	257	257	257
	Medium		0	0	0	0	0	0	0	0	0	0	0	0
	Large		0	0	0	0	0	0	0	0	0	0	0	0
6 VMWare Linux Guest - Application Image														
VMWare Image Support - Tier 2	Small		47	47	47	47	47	47	47	47	47	47	47	47
	Medium		0	0	0	0	0	0	0	0	0	0	0	0
	Large		0	0	0	0	0	0	0	0	0	0	0	0
7 VMWare Linux Guest- Web Image														
VMWare Image Support - Tier 2	Small		4	4	4	4	4	4	4	4	4	4	4	4
	Medium		0	0	0	0	0	0	0	0	0	0	0	0
	Large		0	0	0	0	0	0	0	0	0	0	0	0
8 VMWare Linux Guest - Database Image														
VMWare Image Support - Tier 2	Small		13	13	13	13	13	13	13	13	13	13	13	13
	Medium		0	0	0	0	0	0	0	0	0	0	0	0
	Large		0	0	0	0	0	0	0	0	0	0	0	0
9 VMWare Linux Guest - Infrastructure Image														
VMWare Image Support - Tier 2	Small		0	0	0	0	0	0	0	0	0	0	0	0
	Medium		0	0	0	0	0	0	0	0	0	0	0	0
	Large		0	0	0	0	0	0	0	0	0	0	0	0
10 VMWare Linux Guest - Development/Test Image														
VMWare Image Support - Tier 2	Small		38	38	38	38	38	38	38	38	38	38	38	38
	Medium		0	0	0	0	0	0	0	0	0	0	0	0
	Large		0	0	0	0	0	0	0	0	0	0	0	0
11 Solaris Container / LPAR - Application Image														
Solaris Image Support - Tier 2	Small		180	180	180	180	180	180	180	180	180	180	180	180
	Medium		0	0	0	0	0	0	0	0	0	0	0	0
	Large		0	0	0	0	0	0	0	0	0	0	0	0
12 Solaris Container / LPAR - Web Image														

APPENDIX C - MANAGED SERVICES PRICE TABLE

Baseline Volumes

		Fiscal Period	2016-17ext	2016-17ext	2016-17ext	2016-17ext	2016-17ext	2016-17ext	2016-17ext	2016-17ext	2016-17ext	2016-17ext	2016-17ext	2016-17ext
		Month	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
		Year	2016	2016	2016	2016	2016	2016	2016	2016	2016	2017	2017	2017
		Month #	85	86	87	88	89	90	91	92	93	94	95	96
	Solaris Image Support - Tier 2	Small	0	0	0	0	0	0	0	0	0	0	0	0
		Medium	0	0	0	0	0	0	0	0	0	0	0	0
		Large	0	0	0	0	0	0	0	0	0	0	0	0
13	**Solaris Container / LPAR - Database Image**													
	Solaris Image Support - Tier 2	Small	38	38	38	38	38	38	38	38	38	38	38	38
		Medium	0	0	0	0	0	0	0	0	0	0	0	0
		Large	0	0	0	0	0	0	0	0	0	0	0	0
14	**Solaris Container / LPAR - Development /Test Image**													
	Solaris Image Support - Tier 2	Small	125	125	125	125	125	125	125	125	125	125	125	125
		Medium	0	0	0	0	0	0	0	0	0	0	0	0
		Large	0	0	0	0	0	0	0	0	0	0	0	0
15	**AIX WPar - Application Image**													
	AIX Image Support - Tier 2	Small	34	34	34	34	34	34	34	34	34	34	34	34
		Medium	0	0	0	0	0	0	0	0	0	0	0	0
		Large	0	0	0	0	0	0	0	0	0	0	0	0
16	**AIX WPar - Database Image**													
	AIX Image Support - Tier 2	Small	1	1	1	1	1	1	1	1	1	1	1	1
		Medium	0	0	0	0	0	0	0	0	0	0	0	0
		Large	0	0	0	0	0	0	0	0	0	0	0	0
17	**AIX WPar - Development/Test Image**													
	AIX Image Support - Tier 2	Small	3	3	3	3	3	3	3	3	3	3	3	3
		Medium	0	0	0	0	0	0	0	0	0	0	0	0
		Large	0	0	0	0	0	0	0	0	0	0	0	0
18	**Image Portion of Host Servers**													
	Windows/Linux Host Server Hardware & Service Support - Tier 1	Small	0	0	0	0	0	0	0	0	0	0	0	0
		Medium	0	0	0	0	0	0	0	0	0	0	0	0
		Large	0	0	0	0	0	0	0	0	0	0	0	0
	Windows/Linux Host Server Hardware & Service Support - Tier 2	Small	1,061	1,061	1,061	1,061	1,061	1,061	1,061	1,061	1,061	1,061	1,061	1,061
		Medium	0	0	0	0	0	0	0	0	0	0	0	0
		Large	0	0	0	0	0	0	0	0	0	0	0	0
	Solaris Host Server Hardware & Service Support - Tier 1	Small	0	0	0	0	0	0	0	0	0	0	0	0
		Medium	0	0	0	0	0	0	0	0	0	0	0	0
		Large	0	0	0	0	0	0	0	0	0	0	0	0
	Solaris Host Server Hardware & Service Support - Tier 2	Small	294	294	294	294	294	294	294	294	294	294	294	294
		Medium	0	0	0	0	0	0	0	0	0	0	0	0
		Large	0	0	0	0	0	0	0	0	0	0	0	0
	AIX Host Server Hardware & Service Support - Tier 1	Small	0	0	0	0	0	0	0	0	0	0	0	0
		Medium	0	0	0	0	0	0	0	0	0	0	0	0
		Large	0	0	0	0	0	0	0	0	0	0	0	0
	AIX Host Server Hardware & Service Support - Tier 2	Small	25	25	25	25	25	25	25	25	25	25	25	25
		Medium	0	0	0	0	0	0	0	0	0	0	0	0
		Large	0	0	0	0	0	0	0	0	0	0	0	0
Other Midrange Services														
	Citrix Server Support		120	120	120	120	120	120	120	120	120	120	120	120
	Shared File and Print Services		37,000	37,000	37,000	37,000	37,000	37,000	37,000	37,000	37,000	37,000	37,000	37,000
	Shared Database Services		150	150	150	150	150	150	150	150	150	150	150	150
	Shared Web Services		247	247	247	247	247	247	247	247	247	247	247	247
Dedicated Web Services														
	Apache - per Instance		5	5	5	5	5	5	5	5	5	5	5	5
	Tomcat - per Instance		0	0	0	0	0	0	0	0	0	0	0	0
	IIS - per Instance		300	300	300	300	300	300	300	300	300	300	300	300
Initial Install														

APPENDIX C - MANAGED SERVICES PRICE TABLE

Baseline Volumes

		Fiscal Period	2016-17ext	2016-17ext	2016-17ext	2016-17ext	2016-17ext	2016-17ext	2016-17ext	2016-17ext	2016-17ext	2016-17ext	2016-17ext	2016-17ext
		Month	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
		Year	2016	2016	2016	2016	2016	2016	2016	2016	2016	2017	2017	2017
		Month #	85	86	87	88	89	90	91	92	93	94	95	96
Wintel	635		0	0	0	0	0	0	0	0	0	0	0	0
Solaris/AIX	135		0	0	0	0	0	0	0	0	0	0	0	0
Open VMS	6		0	0	0	0	0	0	0	0	0	0	0	0
VMWare	1277		0	0	0	0	0	0	0	0	0	0	0	0
Solaris Host	55		0	0	0	0	0	0	0	0	0	0	0	0
Refresh Install														
Wintel	621		19	18	20	5	17	23	16	15	21	7	0	0
Solaris/AIX	95		6	6	4	2	7	5	3	6	0	0	0	0
Open VMS	6		0	1	0	0	0	0	0	0	0	0	0	0
VMWare	1309		35	36	34	16	34	38	32	37	37	10	57	14
Solaris Host	36		1	0	1	0	1	2	1	0	1	1	1	1
Optional Midrange Services														
Wintel/Linux Servers														
Applications Monitoring			0	0	0	0	0	0	0	0	0	0	0	0
Batch Monitoring			0	0	0	0	0	0	0	0	0	0	0	0
**** Batch Scheduling			0	0	0	0	0	0	0	0	0	0	0	0
Code Deployment			0	0	0	0	0	0	0	0	0	0	0	0
Database			0	0	0	0	0	0	0	0	0	0	0	0
Cluster Management			0	0	0	0	0	0	0	0	0	0	0	0
Performance Management			0	0	0	0	0	0	0	0	0	0	0	0
Capacity Planning			0	0	0	0	0	0	0	0	0	0	0	0
**** DR Recovery Plan/Test			0	0	0	0	0	0	0	0	0	0	0	0
Extended Support Hour - 5 x 12			0	0	0	0	0	0	0	0	0	0	0	0
Extended Support Hour - 7 x 24			340	340	340	340	340	340	340	340	340	340	340	340
Extended Support Hour - remote field serivices - 7 x 24			0	0	0	0	0	0	0	0	0	0	0	0
Solaris/AIX Servers														
Applications Monitoring			0	0	0	0	0	0	0	0	0	0	0	0
Batch Monitoring			0	0	0	0	0	0	0	0	0	0	0	0
**** Batch Scheduling			0	0	0	0	0	0	0	0	0	0	0	0
Code Deployment			0	0	0	0	0	0	0	0	0	0	0	0
Database			0	0	0	0	0	0	0	0	0	0	0	0
Cluster Management			0	0	0	0	0	0	0	0	0	0	0	0
Performance Management			0	0	0	0	0	0	0	0	0	0	0	0
Capacity Planning			0	0	0	0	0	0	0	0	0	0	0	0
**** DR Recovery Plan/Test			0	0	0	0	0	0	0	0	0	0	0	0
Extended Support Hour - 5 x 12			0	0	0	0	0	0	0	0	0	0	0	0
Extended Support Hour - 7 x 24			109	109	109	109	109	109	109	109	109	109	109	109
Extended Support Hour - remote field serivices - 7 x 24			0	0	0	0	0	0	0	0	0	0	0	0
Mainframe Services -- Feb 2011 start														
Mainframe Processing			617	617	617	617	617	617	617	617	617	617	617	617
Non-Standard Software - WHS			1	1	1	1	1	1	1	1	1	1	1	1
DASD			3,525	3,525	3,525	3,525	3,525	3,525	3,525	3,525	3,525	3,525	3,525	3,525
Tape			145,000	145,000	145,000	145,000	145,000	145,000	145,000	145,000	145,000	145,000	145,000	145,000
Optional Mainframe Services														
Option 1 - Form/Print/end user Support			1	1	1	1	1	1	1	1	1	1	1	1
Option 2 - SAS 70 Audit														
Option 3 - Extra DR Test			0	0	0	0	0	0	0	0	0	0	0	0
Managed Storage, Managed Backup and Extended Retention														
Managed Storage - Province Owned														
Tier 1			0	0	0	0	0	0	0	0	0	0	0	0

APPENDIX C - MANAGED SERVICES PRICE TABLE

Baseline Volumes

	Fiscal Period	2016-17ext	2016-17ext	2016-17ext	2016-17ext	2016-17ext	2016-17ext	2016-17ext	2016-17ext	2016-17ext	2016-17ext	2016-17ext	2016-17ext
	Month	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
	Year	2016	2016	2016	2016	2016	2016	2016	2016	2016	2017	2017	2017
	Month #	85	86	87	88	89	90	91	92	93	94	95	96
Tier 2 [volumes increase to accommodate virtualization]		0	0	0	0	0	0	0	0	0	0	0	0
Tier 3		0	0	0	0	0	0	0	0	0	0	0	0
NAS		0	0	0	0	0	0	0	0	0	0	0	0
Backup and Retention - Province Owned													
Backup		0	0	0	0	0	0	0	0	0	0	0	0
Retention		0	0	0	0	0	0	0	0	0	0	0	0
Managed Storage - EDS Owned													
Tier 1		14,040	14,040	14,040	14,040	14,040	14,040	14,040	14,040	14,040	14,040	14,040	14,040
Tier 2 [volumes increase to accommodate virtualization]		215,907	215,907	215,907	215,907	215,907	215,907	215,907	215,907	215,907	215,907	215,907	215,907
Tier 3		635,788	635,788	635,788	635,788	635,788	635,788	635,788	635,788	635,788	635,788	635,788	635,788
NAS		46,000	46,000	46,000	46,000	46,000	46,000	46,000	46,000	46,000	46,000	46,000	46,000
Backup and Retention - EDS Owned													
Backup		1,372,094	1,372,094	1,372,094	1,372,094	1,372,094	1,372,094	1,372,094	1,372,094	1,372,094	1,372,094	1,372,094	1,372,094
Retention		3,657,950	3,657,950	3,657,950	3,657,950	3,657,950	3,657,950	3,657,950	3,657,950	3,657,950	3,657,950	3,657,950	3,657,950
Optional Storage Services													
Mirrored Primary - Tier 1		0	0	0	0	0	0	0	0	0	0	0	0
Local Clone at Same Site - Mirrored Primary		0	0	0	0	0	0	0	0	0	0	0	0
Local Clone at Same Site - Standard		0	0	0	0	0	0	0	0	0	0	0	0
DR Copy at Alternative site with DR Clone - Mirrored Primary		0	0	0	0	0	0	0	0	0	0	0	0
DR Copy at Alternative site with DR Clone - Standard		0	0	0	0	0	0	0	0	0	0	0	0
Files System Archive (FSA)Note 1		0	0	0	0	0	0	0	0	0	0	0	0
Mirrored Primary - Tier 2		0	0	0	0	0	0	0	0	0	0	0	0
DR Copy at Local Site		0	0	0	0	0	0	0	0	0	0	0	0
Managed Archive		0	0	0	0	0	0	0	0	0	0	0	0
Optional Backup Services		0	0	0	0	0	0	0	0	0	0	0	0
Transformation													
4.1 Network Install and Setup		1	1	1	1	1	1	1	1	1	1	1	1
4.2 Mainframe Phase 1 migration		0	0	0	0	0	0	0	0	0	0	0	0
4.3 Storage & BUR Migration		1	1	1	1	1	1	1	1	1	1	1	1
4.4 Transformation		1	1	1	1	1	1	1	1	1	1	1	1
4.5 Midrange Transformation (excluding installs)		1	1	1	1	1	1	1	1	1	1	1	1
Other													
5.1 AES group - T&M 3 FTEs		1	1	1	1	1	1	1	1	1	1	1	1
5.2 Off Hours Help Desk - setup													
5.3 After Hours Service Desk - monthly		1	1	1	1	1	1	1	1	1	1	1	1
5.4 Month 1-6													
Service Delivery Operations & Governance													
Service Delivery Operations & Governance	included in Unit Price	0.083333333	0.083333333	0.083333333	0.083333333	0.083333333	0.083333333	0.083333333	0.083333333	0.083333333	0.083333333	0.083333333	0.083333333

APPENDIX C - MANAGED SERVICES PRICE TABLE
Baseline Volumes

						EXTENSION							
	Fiscal Period	2017-18ext	2017-18ext	2017-18ext	2017-18ext	2017-18ext	2017-18ext	2017-18ext	2017-18ext	2017-18ext	2017-18ext	2017-18ext	2017-18ext
	Month	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
	Year	2017	2017	2017	2017	2017	2017	2017	2017	2017	2018	2018	2018
	Month #	97	98	99	100	101	102	103	104	105	106	107	108
Total Windows Physical		321	321	321	321	321	321	321	321	321	321	321	321
Total Unix Physical		126	126	126	126	126	126	126	126	126	126	126	126
Total Windows Virtual		881	881	881	881	881	881	881	881	881	881	881	881
Total Unix Virtual		483	483	483	483	483	483	483	483	483	483	483	483
TOTAL WINDOWS		1,202	1,202	1,202	1,202	1,202	1,202	1,202	1,202	1,202	1,202	1,202	1,202
TOTAL UNIX		609	609	609	609	609	609	609	609	609	609	609	609

A Province Owned or EDS Owned Server - Server Management Services

1 Windows Application, Database or Web Server

		Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Server Management Services - Tier 1	Small	8	8	8	8	8	8	8	8	8	8	8	8
	Medium	0	0	0	0	0	0	0	0	0	0	0	0
	Large	0	0	0	0	0	0	0	0	0	0	0	0
Server Management Services - Tier 2	Small	223	223	223	223	223	223	223	223	223	223	223	223
	Medium	0	0	0	0	0	0	0	0	0	0	0	0
	Large	0	0	0	0	0	0	0	0	0	0	0	0
Server Management Services - Tier 3	Small	20	20	20	20	20	20	20	20	20	20	20	20
	Medium	0	0	0	0	0	0	0	0	0	0	0	0
	Large	0	0	0	0	0	0	0	0	0	0	0	0

2 Windows Infrastructure Server

		Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Server Management Services - Tier 1	Small	0	0	0	0	0	0	0	0	0	0	0	0
	Medium	0	0	0	0	0	0	0	0	0	0	0	0
	Large	0	0	0	0	0	0	0	0	0	0	0	0
Server Management Services - Tier 2	Small	8	8	8	8	8	8	8	8	8	8	8	8
	Medium	0	0	0	0	0	0	0	0	0	0	0	0
	Large	0	0	0	0	0	0	0	0	0	0	0	0
Server Management Services - Tier 3	Small	0	0	0	0	0	0	0	0	0	0	0	0
	Medium	0	0	0	0	0	0	0	0	0	0	0	0
	Large	0	0	0	0	0	0	0	0	0	0	0	0

3 Windows Development/Test Server

		Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Server Management Services - Tier 1	Small	0	0	0	0	0	0	0	0	0	0	0	0
	Medium	0	0	0	0	0	0	0	0	0	0	0	0
	Large	0	0	0	0	0	0	0	0	0	0	0	0
Server Management Services - Tier 2	Small	62	62	62	62	62	62	62	62	62	62	62	62
	Medium	0	0	0	0	0	0	0	0	0	0	0	0
	Large	0	0	0	0	0	0	0	0	0	0	0	0
Server Management Services - Tier 3	Small	0	0	0	0	0	0	0	0	0	0	0	0
	Medium	0	0	0	0	0	0	0	0	0	0	0	0
	Large	0	0	0	0	0	0	0	0	0	0	0	0

4 Solaris/AIX/Linux Application, Database or Web Server

		Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Server Management Services - Tier 1	Small	13	13	13	13	13	13	13	13	13	13	13	13
	Medium	0	0	0	0	0	0	0	0	0	0	0	0
	Large	0	0	0	0	0	0	0	0	0	0	0	0
Server Management Services - Tier 2	Small	64	64	64	64	64	64	64	64	64	64	64	64
	Medium	0	0	0	0	0	0	0	0	0	0	0	0
	Large	0	0	0	0	0	0	0	0	0	0	0	0
Server Management Services - Tier 3	Small	0	0	0	0	0	0	0	0	0	0	0	0
	Medium	0	0	0	0	0	0	0	0	0	0	0	0
	Large	0	0	0	0	0	0	0	0	0	0	0	0

5 Solaris/AIX/Linux Infrastructure Server

		Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Server Management Services - Tier 1	Small	0	0	0	0	0	0	0	0	0	0	0	0
	Medium	0	0	0	0	0	0	0	0	0	0	0	0
	Large	0	0	0	0	0	0	0	0	0	0	0	0

APPENDIX C - MANAGED SERVICES PRICE TABLE

Baseline Volumes

		EXTENSION											
Fiscal Period		2017-18ext	2017-18ext	2017-18ext	2017-18ext	2017-18ext	2017-18ext	2017-18ext	2017-18ext	2017-18ext	2017-18ext	2017-18ext	2017-18ext
Month		Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Year		2017	2017	2017	2017	2017	2017	2017	2017	2017	2018	2018	2018
Month #		97	98	99	100	101	102	103	104	105	106	107	108
Server Management Services - Tier 2	Small	0	0	0	0	0	0	0	0	0	0	0	0
	Medium	0	0	0	0	0	0	0	0	0	0	0	0
	Large	0	0	0	0	0	0	0	0	0	0	0	0
Server Management Services - Tier 3	Small	0	0	0	0	0	0	0	0	0	0	0	0
	Medium	0	0	0	0	0	0	0	0	0	0	0	0
	Large	0	0	0	0	0	0	0	0	0	0	0	0
6 Solaris/AIX/Linux Development/Test Server													
Server Management Services - Tier 1	Small	0	0	0	0	0	0	0	0	0	0	0	0
	Medium	0	0	0	0	0	0	0	0	0	0	0	0
	Large	0	0	0	0	0	0	0	0	0	0	0	0
Server Management Services - Tier 2	Small	43	43	43	43	43	43	43	43	43	43	43	43
	Medium	0	0	0	0	0	0	0	0	0	0	0	0
	Large	0	0	0	0	0	0	0	0	0	0	0	0
Server Management Services - Tier 3	Small	0	0	0	0	0	0	0	0	0	0	0	0
	Medium	0	0	0	0	0	0	0	0	0	0	0	0
	Large	0	0	0	0	0	0	0	0	0	0	0	0
7 Open VMS Application Server													
Server Management Services - Tier 1	Small	0	0	0	0	0	0	0	0	0	0	0	0
	Medium	0	0	0	0	0	0	0	0	0	0	0	0
	Large	0	0	0	0	0	0	0	0	0	0	0	0
Server Management Services - Tier 2	Small	0	0	0	0	0	0	0	0	0	0	0	0
	Medium	4	4	4	4	4	4	4	4	4	4	4	4
	Large	0	0	0	0	0	0	0	0	0	0	0	0
Server Management Services - Tier 3	Small	0	0	0	0	0	0	0	0	0	0	0	0
	Medium	0	0	0	0	0	0	0	0	0	0	0	0
	Large	0	0	0	0	0	0	0	0	0	0	0	0
8 Open VMS Application Server Dev/Test	Large												
Server Management Services - Tier 1	Small	0	0	0	0	0	0	0	0	0	0	0	0
	Medium	0	0	0	0	0	0	0	0	0	0	0	0
	Large	0	0	0	0	0	0	0	0	0	0	0	0
Server Management Services - Tier 2	Small	0	0	0	0	0	0	0	0	0	0	0	0
	Medium	2	2	2	2	2	2	2	2	2	2	2	2
	Large	0	0	0	0	0	0	0	0	0	0	0	0
Server Management Services - Tier 3	Small	0	0	0	0	0	0	0	0	0	0	0	0
	Medium	0	0	0	0	0	0	0	0	0	0	0	0
	Large	0	0	0	0	0	0	0	0	0	0	0	0
B EDS Owned Server - Server Hardware													
1 WINDOWS/LINUX SERVER													
Server Hardware - Application	Small	41	41	41	41	41	41	41	41	41	41	41	41
	Medium	0	0	0	0	0	0	0	0	0	0	0	0
	Large	0	0	0	0	0	0	0	0	0	0	0	0
Server Hardware - Application (Remote)	Small	20	20	20	20	20	20	20	20	20	20	20	20
	Medium	0	0	0	0	0	0	0	0	0	0	0	0
	Large	0	0	0	0	0	0	0	0	0	0	0	0
Server Hardware - Development/Test	Small	72	72	72	72	72	72	72	72	72	72	72	72
	Medium	0	0	0	0	0	0	0	0	0	0	0	0
	Large	0	0	0	0	0	0	0	0	0	0	0	0
Server Hardware - Development/Test (Remote)	Small	0	0	0	0	0	0	0	0	0	0	0	0
	Medium	0	0	0	0	0	0	0	0	0	0	0	0
	Large	0	0	0	0	0	0	0	0	0	0	0	0
Server Hardware - Database	Small	24	24	24	24	24	24	24	24	24	24	24	24
	Medium	0	0	0	0	0	0	0	0	0	0	0	0

APPENDIX C - MANAGED SERVICES PRICE TABLE

Baseline Volumes

		EXTENSION											
Fiscal Period		2017-18ext	2017-18ext	2017-18ext	2017-18ext	2017-18ext	2017-18ext	2017-18ext	2017-18ext	2017-18ext	2017-18ext	2017-18ext	2017-18ext
Month		Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Year		2017	2017	2017	2017	2017	2017	2017	2017	2017	2018	2018	2018
Month #		97	98	99	100	101	102	103	104	105	106	107	108
	Large	0	0	0	0	0	0	0	0	0	0	0	0
Server Hardware - Web	Small	84	84	84	84	84	84	84	84	84	84	84	84
	Medium	0	0	0	0	0	0	0	0	0	0	0	0
	Large	0	0	0	0	0	0	0	0	0	0	0	0
Server Hardware - Infrastructure	Small	8	8	8	8	8	8	8	8	8	8	8	8
	Medium	0	0	0	0	0	0	0	0	0	0	0	0
	Large	0	0	0	0	0	0	0	0	0	0	0	0
Server Hardware - Citrix server	Small	0	0	0	0	0	0	0	0	0	0	0	0
	Medium	120	120	120	120	120	120	120	120	120	120	120	120
	Large	0	0	0	0	0	0	0	0	0	0	0	0
2 SOLARIS SERVER													
Server Hardware - Application	Small	33	33	33	33	33	33	33	33	33	33	33	33
	Medium	0	0	0	0	0	0	0	0	0	0	0	0
	Large	0	0	0	0	0	0	0	0	0	0	0	0
Server Hardware - Development/Test	Small	23	23	23	23	23	23	23	23	23	23	23	23
	Medium	0	0	0	0	0	0	0	0	0	0	0	0
	Large	0	0	0	0	0	0	0	0	0	0	0	0
Server Hardware - Database	Small	9	9	9	9	9	9	9	9	9	9	9	9
	Medium	0	0	0	0	0	0	0	0	0	0	0	0
	Large	0	0	0	0	0	0	0	0	0	0	0	0
Server Hardware - Web	Small	0	0	0	0	0	0	0	0	0	0	0	0
	Medium	0	0	0	0	0	0	0	0	0	0	0	0
	Large	0	0	0	0	0	0	0	0	0	0	0	0
3 AIX SERVER													
Server Hardware - Application	Small	0	0	0	0	0	0	0	0	0	0	0	0
	Medium	19	19	19	19	19	19	19	19	19	19	19	19
	Large	0	0	0	0	0	0	0	0	0	0	0	0
Server Hardware - Development/Test	Small	0	0	0	0	0	0	0	0	0	0	0	0
	Medium	11	11	11	11	11	11	11	11	11	11	11	11
	Large	0	0	0	0	0	0	0	0	0	0	0	0
Server Hardware - Database	Small	0	0	0	0	0	0	0	0	0	0	0	0
	Medium	0	0	0	0	0	0	0	0	0	0	0	0
	Large	0	0	0	0	0	0	0	0	0	0	0	0
4 OPEN VMS													
Server Hardware - Application	Small	0	0	0	0	0	0	0	0	0	0	0	0
	Medium	4	4	4	4	4	4	4	4	4	4	4	4
	Large	0	0	0	0	0	0	0	0	0	0	0	0
Server Hardware - Development/Test	Small	0	0	0	0	0	0	0	0	0	0	0	0
	Medium	2	2	2	2	2	2	2	2	2	2	2	2
	Large	0	0	0	0	0	0	0	0	0	0	0	0

C   EDS Owned Server - Server Hardware > $10K

1 WINDOWS/LINUX SERVER

2 SOLARIS SERVER

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Server Hardware - Application/Prod	0	0	0	0	0	0	0	1	0	1	0	0
Server Hardware - Development/Test	0	0	0	0	0	0	1	1	0	1	1	1
Server Hardware - Database	0	0	0	0	0	0	0	0	0	0	0	0
Server Hardware - Web	0	0	0	0	0	0	2	0	2	1	1	0

3 AIX SERVER

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Server Hardware - Application	0	0	1	0	0	0	1	0	1	1	0	0
Server Hardware - Database	0	0	0	0	0	0	0	0	0	0	0	0
Server Hardware - Development/Test	0	0	1	0	0	0	0	0	1	0	0	0

4 OPEN VMS

APPENDIX C - MANAGED SERVICES PRICE TABLE

Baseline Volumes

		EXTENSION											
Fiscal Period		2017-18ext	2017-18ext	2017-18ext	2017-18ext	2017-18ext	2017-18ext	2017-18ext	2017-18ext	2017-18ext	2017-18ext	2017-18ext	2017-18ext
Month		Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Year		2017	2017	2017	2017	2017	2017	2017	2017	2017	2018	2018	2018
Month #		97	98	99	100	101	102	103	104	105	106	107	108
Server Hardware - Application		0	1	0	0	0	0	0	0	0	0	0	0
Server Hardware - Development/Test		0	0	0	0	0	0	0	0	1	0	0	0
5 HOST													
VM Host		0	0	1	0	1	0	0	0	1	3	0	0
Global Host		0	0	0	0	0	0	0	0	0	0	0	2
AIX Host		0	0	0	0	0	0	0	0	0	0	0	0
D EDS Owned Server - Virtual Hosting Services													
1 VMWare Windows Guest - Application Image													
VMWare Image Support - Tier 2	Small	176	176	176	176	176	176	176	176	176	176	176	176
	Medium	0	0	0	0	0	0	0	0	0	0	0	0
	Large	0	0	0	0	0	0	0	0	0	0	0	0
2 VMWare Windows Guest - Web Image													
VMWare Image Support - Tier 2	Small	332	332	332	332	332	332	332	332	332	332	332	332
	Medium	0	0	0	0	0	0	0	0	0	0	0	0
	Large	0	0	0	0	0	0	0	0	0	0	0	0
3 VMWare Windows Guest - Database Image													
VMWare Image Support - Tier 2	Small	84	84	84	84	84	84	84	84	84	84	84	84
	Medium	0	0	0	0	0	0	0	0	0	0	0	0
	Large	0	0	0	0	0	0	0	0	0	0	0	0
4 VMWare Windows Guest - Infrastructure Image													
VMWare Image Support - Tier 2	Small	32	32	32	32	32	32	32	32	32	32	32	32
	Medium	0	0	0	0	0	0	0	0	0	0	0	0
	Large	0	0	0	0	0	0	0	0	0	0	0	0
5 VMWare Windows Guest - Development/Test Image													
VMWare Image Support - Tier 2	Small	257	257	257	257	257	257	257	257	257	257	257	257
	Medium	0	0	0	0	0	0	0	0	0	0	0	0
	Large	0	0	0	0	0	0	0	0	0	0	0	0
6 VMWare Linux Guest - Application Image													
VMWare Image Support - Tier 2	Small	47	47	47	47	47	47	47	47	47	47	47	47
	Medium	0	0	0	0	0	0	0	0	0	0	0	0
	Large	0	0	0	0	0	0	0	0	0	0	0	0
7 VMWare Linux Guest- Web Image													
VMWare Image Support - Tier 2	Small	4	4	4	4	4	4	4	4	4	4	4	4
	Medium	0	0	0	0	0	0	0	0	0	0	0	0
	Large	0	0	0	0	0	0	0	0	0	0	0	0
8 VMWare Linux Guest - Database Image													
VMWare Image Support - Tier 2	Small	13	13	13	13	13	13	13	13	13	13	13	13
	Medium	0	0	0	0	0	0	0	0	0	0	0	0
	Large	0	0	0	0	0	0	0	0	0	0	0	0
9 VMWare Linux Guest - Infrastructure Image													
VMWare Image Support - Tier 2	Small	0	0	0	0	0	0	0	0	0	0	0	0
	Medium	0	0	0	0	0	0	0	0	0	0	0	0
	Large	0	0	0	0	0	0	0	0	0	0	0	0
10 VMWare Linux Guest - Development/Test Image													
VMWare Image Support - Tier 2	Small	38	38	38	38	38	38	38	38	38	38	38	38
	Medium	0	0	0	0	0	0	0	0	0	0	0	0
	Large	0	0	0	0	0	0	0	0	0	0	0	0
11 Solaris Container / LPAR - Application Image													
Solaris Image Support - Tier 2	Small	180	180	180	180	180	180	180	180	180	180	180	180
	Medium	0	0	0	0	0	0	0	0	0	0	0	0
	Large	0	0	0	0	0	0	0	0	0	0	0	0
12 Solaris Container / LPAR - Web Image													

Baseline Volumes

		EXTENSION											
Fiscal Period		2017-18ext	2017-18ext	2017-18ext	2017-18ext	2017-18ext	2017-18ext	2017-18ext	2017-18ext	2017-18ext	2017-18ext	2017-18ext	2017-18ext
Month		Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Year		2017	2017	2017	2017	2017	2017	2017	2017	2017	2018	2018	2018
Month #		97	98	99	100	101	102	103	104	105	106	107	108
Solaris Image Support - Tier 2	Small	0	0	0	0	0	0	0	0	0	0	0	0
	Medium	0	0	0	0	0	0	0	0	0	0	0	0
	Large	0	0	0	0	0	0	0	0	0	0	0	0
13 Solaris Container / LPAR - Database Image													
Solaris Image Support - Tier 2	Small	38	38	38	38	38	38	38	38	38	38	38	38
	Medium	0	0	0	0	0	0	0	0	0	0	0	0
	Large	0	0	0	0	0	0	0	0	0	0	0	0
14 Solaris Container / LPAR - Development /Test Image													
Solaris Image Support - Tier 2	Small	125	125	125	125	125	125	125	125	125	125	125	125
	Medium	0	0	0	0	0	0	0	0	0	0	0	0
	Large	0	0	0	0	0	0	0	0	0	0	0	0
15 AIX WPar - Application Image													
AIX Image Support - Tier 2	Small	34	34	34	34	34	34	34	34	34	34	34	34
	Medium	0	0	0	0	0	0	0	0	0	0	0	0
	Large	0	0	0	0	0	0	0	0	0	0	0	0
16 AIX WPar - Database Image													
AIX Image Support - Tier 2	Small	1	1	1	1	1	1	1	1	1	1	1	1
	Medium	0	0	0	0	0	0	0	0	0	0	0	0
	Large	0	0	0	0	0	0	0	0	0	0	0	0
17 AIX WPar - Development/Test Image													
AIX Image Support - Tier 2	Small	3	3	3	3	3	3	3	3	3	3	3	3
	Medium	0	0	0	0	0	0	0	0	0	0	0	0
	Large	0	0	0	0	0	0	0	0	0	0	0	0
18 Image Portion of Host Servers													
Windows/Linux Host Server Hardware & Service Support - Tier 1	Small	0	0	0	0	0	0	0	0	0	0	0	0
	Medium	0	0	0	0	0	0	0	0	0	0	0	0
	Large	0	0	0	0	0	0	0	0	0	0	0	0
Windows/Linux Host Server Hardware & Service Support - Tier 2	Small	1,061	1,061	1,061	1,061	1,061	1,061	1,061	1,061	1,061	1,061	1,061	1,061
	Medium	0	0	0	0	0	0	0	0	0	0	0	0
	Large	0	0	0	0	0	0	0	0	0	0	0	0
Solaris Host Server Hardware & Service Support - Tier 1	Small	0	0	0	0	0	0	0	0	0	0	0	0
	Medium	0	0	0	0	0	0	0	0	0	0	0	0
	Large	0	0	0	0	0	0	0	0	0	0	0	0
Solaris Host Server Hardware & Service Support - Tier 2	Small	294	294	294	294	294	294	294	294	294	294	294	294
	Medium	0	0	0	0	0	0	0	0	0	0	0	0
	Large	0	0	0	0	0	0	0	0	0	0	0	0
AIX Host Server Hardware & Service Support - Tier 1	Small	0	0	0	0	0	0	0	0	0	0	0	0
	Medium	0	0	0	0	0	0	0	0	0	0	0	0
	Large	0	0	0	0	0	0	0	0	0	0	0	0
AIX Host Server Hardware & Service Support - Tier 2	Small	25	25	25	25	25	25	25	25	25	25	25	25
	Medium	0	0	0	0	0	0	0	0	0	0	0	0
	Large	0	0	0	0	0	0	0	0	0	0	0	0
Other Midrange Services													
Citrix Server Support		120	120	120	120	120	120	120	120	120	120	120	120
Shared File and Print Services		37,000	37,000	37,000	37,000	37,000	37,000	37,000	37,000	37,000	37,000	37,000	37,000
Shared Database Services		150	150	150	150	150	150	150	150	150	150	150	150
Shared Web Services		247	247	247	247	247	247	247	247	247	247	247	247
Dedicated Web Services													
Apache - per Instance		5	5	5	5	5	5	5	5	5	5	5	5
Tomcat - per Instance		0	0	0	0	0	0	0	0	0	0	0	0
IIS - per Instance		300	300	300	300	300	300	300	300	300	300	300	300
Initial Install													

APPENDIX C - MANAGED SERVICES PRICE TABLE

Baseline Volumes

	Fiscal Period	2017-18ext	2017-18ext	2017-18ext	2017-18ext	2017-18ext	2017-18ext	2017-18ext	2017-18ext	2017-18ext	2017-18ext	2017-18ext	2017-18ext
	Month	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
	Year	2017	2017	2017	2017	2017	2017	2017	2017	2017	2018	2018	2018
	Month #	97	98	99	100	101	102	103	104	105	106	107	108
Wintel	635	0	0	0	0	0	0	0	0	0	0	0	0
Solaris/AIX	135	0	0	0	0	0	0	0	0	0	0	0	0
Open VMS	6	0	0	0	0	0	0	0	0	0	0	0	0
VMWare	1277	0	0	0	0	0	0	0	0	0	0	0	0
Solaris Host	55	0	0	0	0	0	0	0	0	0	0	0	0
Refresh Install													
Wintel	621	0	0	9	5	12	11	12	9	12	6	5	7
Solaris/AIX	95	0	0	0	0	0	0	0	0	0	0	0	0
Open VMS	6	1	0	0	0	0	0	1	0	0	0	0	0
VMWare	1309	23	26	25	15	24	26	25	25	27	13	19	13
Solaris Host	36	1	0	1	1	0	0	1	0	1	0	3	0
Optional Midrange Services													
Wintel/Linux Servers													
Applications Monitoring		0	0	0	0	0	0	0	0	0	0	0	0
Batch Monitoring		0	0	0	0	0	0	0	0	0	0	0	0
**** Batch Scheduling		0	0	0	0	0	0	0	0	0	0	0	0
Code Deployment		0	0	0	0	0	0	0	0	0	0	0	0
Database		0	0	0	0	0	0	0	0	0	0	0	0
Cluster Management		0	0	0	0	0	0	0	0	0	0	0	0
Performance Management		0	0	0	0	0	0	0	0	0	0	0	0
Capacity Planning		0	0	0	0	0	0	0	0	0	0	0	0
**** DR Recovery Plan/Test		0	0	0	0	0	0	0	0	0	0	0	0
Extended Support Hour - 5 x 12		0	0	0	0	0	0	0	0	0	0	0	0
Extended Support Hour - 7 x 24		340	340	340	340	340	340	340	340	340	340	340	340
Extended Support Hour - remote field serivices - 7 x 24		0	0	0	0	0	0	0	0	0	0	0	0
Solaris/AIX Servers													
Applications Monitoring		0	0	0	0	0	0	0	0	0	0	0	0
Batch Monitoring		0	0	0	0	0	0	0	0	0	0	0	0
**** Batch Scheduling		0	0	0	0	0	0	0	0	0	0	0	0
Code Deployment		0	0	0	0	0	0	0	0	0	0	0	0
Database		0	0	0	0	0	0	0	0	0	0	0	0
Cluster Management		0	0	0	0	0	0	0	0	0	0	0	0
Performance Management		0	0	0	0	0	0	0	0	0	0	0	0
Capacity Planning		0	0	0	0	0	0	0	0	0	0	0	0
**** DR Recovery Plan/Test		0	0	0	0	0	0	0	0	0	0	0	0
Extended Support Hour - 5 x 12		0	0	0	0	0	0	0	0	0	0	0	0
Extended Support Hour - 7 x 24		109	109	109	109	109	109	109	109	109	109	109	109
Extended Support Hour - remote field serivices - 7 x 24		0	0	0	0	0	0	0	0	0	0	0	0
Mainframe Services -- Feb 2011 start													
Mainframe Processing		617	617	617	617	617	617	617	617	617	617	617	617
Non-Standard Software - WHS		1	1	1	1	1	1	1	1	1	1	1	1
DASD		3,525	3,525	3,525	3,525	3,525	3,525	3,525	3,525	3,525	3,525	3,525	3,525
Tape		145,000	145,000	145,000	145,000	145,000	145,000	145,000	145,000	145,000	145,000	145,000	145,000
Optional Mainframe Services													
Option 1 - Form/Print/end user Support		1	1	1	1	1	1	1	1	1	1	1	1
Option 2 - SAS 70 Audit													
Option 3 - Extra DR Test		0	0	0	0	0	0	0	0	0	0	0	0
Managed Storage, Managed Backup and Extended Retention													
Managed Storage - Province Owned													
Tier 1		0	0	0	0	0	0	0	0	0	0	0	0

APPENDIX C - MANAGED SERVICES PRICE TABLE
Baseline Volumes

				EXTENSION											
Fiscal Period		2017-18ext	2017-18ext	2017-18ext	2017-18ext	2017-18ext	2017-18ext	2017-18ext	2017-18ext	2017-18ext	2017-18ext	2017-18ext	2017-18ext
Month		Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Year		2017	2017	2017	2017	2017	2017	2017	2017	2017	2018	2018	2018
Month #		97	98	99	100	101	102	103	104	105	106	107	108
Tier 2 [volumes increase to accommodate virtualization]		0	0	0	0	0	0	0	0	0	0	0	0
Tier 3		0	0	0	0	0	0	0	0	0	0	0	0
NAS		0	0	0	0	0	0	0	0	0	0	0	0
Backup and Retention - Province Owned													
Backup		0	0	0	0	0	0	0	0	0	0	0	0
Retention		0	0	0	0	0	0	0	0	0	0	0	0
Managed Storage - EDS Owned													
Tier 1		14,040	14,040	14,040	14,040	14,040	14,040	14,040	14,040	14,040	14,040	14,040	14,040
Tier 2 [volumes increase to accommodate virtualization]		215,907	215,907	215,907	215,907	215,907	215,907	215,907	215,907	215,907	215,907	215,907	215,907
Tier 3		635,788	635,788	635,788	635,788	635,788	635,788	635,788	635,788	635,788	635,788	635,788	635,788
NAS		46,000	46,000	46,000	46,000	46,000	46,000	46,000	46,000	46,000	46,000	46,000	46,000
Backup and Retention - EDS Owned													
Backup		1,372,094	1,372,094	1,372,094	1,372,094	1,372,094	1,372,094	1,372,094	1,372,094	1,372,094	1,372,094	1,372,094	1,372,094
Retention		3,657,950	3,657,950	3,657,950	3,657,950	3,657,950	3,657,950	3,657,950	3,657,950	3,657,950	3,657,950	3,657,950	3,657,950
Optional Storage Services													
Mirrored Primary - Tier 1		0	0	0	0	0	0	0	0	0	0	0	0
Local Clone at Same Site - Mirrored Primary		0	0	0	0	0	0	0	0	0	0	0	0
Local Clone at Same Site - Standard		0	0	0	0	0	0	0	0	0	0	0	0
DR Copy at Alternative site with DR Clone - Mirrored Primary		0	0	0	0	0	0	0	0	0	0	0	0
DR Copy at Alternative site with DR Clone - Standard		0	0	0	0	0	0	0	0	0	0	0	0
Files System Archive (FSA)Note 1		0	0	0	0	0	0	0	0	0	0	0	0
Mirrored Primary - Tier 2		0	0	0	0	0	0	0	0	0	0	0	0
DR Copy at Local Site		0	0	0	0	0	0	0	0	0	0	0	0
Managed Archive		0	0	0	0	0	0	0	0	0	0	0	0
Optional Backup Services		0	0	0	0	0	0	0	0	0	0	0	0
Transformation													
4.1 Network Install and Setup		1	1	1	1	1	1	1	1	1	1	1	1
4.2 Mainframe Phase 1 migration		0	0	0	0	0	0	0	0	0	0	0	0
4.3 Storage & BUR Migration		1	1	1	1	1	1	1	1	1	1	1	1
4.4 Transformation		1	1	1	1	1	1	1	1	1	1	1	1
4.5 Midrange Transformation (excluding installs)		1	1	1	1	1	1	1	1	1	1	1	1
Other													
5.1 AES group - T&M 3 FTEs		1	1	1	1	1	1	1	1	1	1	1	1
5.2 Off Hours Help Desk - setup													
5.3 After Hours Service Desk - monthly		1	1	1	1	1	1	1	1	1	1	1	1
5.4 Month 1-6													
Service Delivery Operations & Governance													
Service Delivery Operations & Governance	included in Unit Price	0.083333333	0.083333333	0.083333333	0.083333333	0.083333333	0.083333333	0.083333333	0.083333333	0.083333333	0.083333333	0.083333333	0.083333333

APPENDIX C - MANAGED SERVICES PRICE TABLE

Baseline Volumes

		Fiscal Period	2018-19ext	2018-19ext	2018-19ext	2018-19ext	2018-19ext	2018-19ext	2018-19ext	2018-19ext	2018-19ext	2018-19ext	2018-19ext	2018-19ext
		Month	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
		Year	2018	2018	2018	2018	2018	2018	2018	2018	2018	2019	2019	2019
		Month #	109	110	111	112	113	114	115	116	117	118	119	120
Total Windows Physical			321	321	321	321	321	321	321	321	321	321	321	321
Total Unix Physical			126	126	126	126	126	126	126	126	126	126	126	126
Total Windows Virtual			881	881	881	881	881	881	881	881	881	881	881	881
Total Unix Virtual			483	483	483	483	483	483	483	483	483	483	483	483
TOTAL WINDOWS			1,202	1,202	1,202	1,202	1,202	1,202	1,202	1,202	1,202	1,202	1,202	1,202
TOTAL UNIX			609	609	609	609	609	609	609	609	609	609	609	609

A   Province Owned or EDS Owned Server - Server Management Services

1 Windows Application, Database or Web Server

			Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Server Management Services - Tier 1	Small		8	8	8	8	8	8	8	8	8	8	8	8
	Medium		0	0	0	0	0	0	0	0	0	0	0	0
	Large		0	0	0	0	0	0	0	0	0	0	0	0
Server Management Services - Tier 2	Small		223	223	223	223	223	223	223	223	223	223	223	223
	Medium		0	0	0	0	0	0	0	0	0	0	0	0
	Large		0	0	0	0	0	0	0	0	0	0	0	0
Server Management Services - Tier 3	Small		20	20	20	20	20	20	20	20	20	20	20	20
	Medium		0	0	0	0	0	0	0	0	0	0	0	0
	Large		0	0	0	0	0	0	0	0	0	0	0	0

2 Windows Infrastructure Server

			Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Server Management Services - Tier 1	Small		0	0	0	0	0	0	0	0	0	0	0	0
	Medium		0	0	0	0	0	0	0	0	0	0	0	0
	Large		0	0	0	0	0	0	0	0	0	0	0	0
Server Management Services - Tier 2	Small		8	8	8	8	8	8	8	8	8	8	8	8
	Medium		0	0	0	0	0	0	0	0	0	0	0	0
	Large		0	0	0	0	0	0	0	0	0	0	0	0
Server Management Services - Tier 3	Small		0	0	0	0	0	0	0	0	0	0	0	0
	Medium		0	0	0	0	0	0	0	0	0	0	0	0
	Large		0	0	0	0	0	0	0	0	0	0	0	0

3 Windows Development/Test Server

			Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Server Management Services - Tier 1	Small		0	0	0	0	0	0	0	0	0	0	0	0
	Medium		0	0	0	0	0	0	0	0	0	0	0	0
	Large		0	0	0	0	0	0	0	0	0	0	0	0
Server Management Services - Tier 2	Small		62	62	62	62	62	62	62	62	62	62	62	62
	Medium		0	0	0	0	0	0	0	0	0	0	0	0
	Large		0	0	0	0	0	0	0	0	0	0	0	0
Server Management Services - Tier 3	Small		0	0	0	0	0	0	0	0	0	0	0	0
	Medium		0	0	0	0	0	0	0	0	0	0	0	0
	Large		0	0	0	0	0	0	0	0	0	0	0	0

4 Solaris/AIX/Linux Application, Database or Web Server

			Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Server Management Services - Tier 1	Small		13	13	13	13	13	13	13	13	13	13	13	13
	Medium		0	0	0	0	0	0	0	0	0	0	0	0
	Large		0	0	0	0	0	0	0	0	0	0	0	0
Server Management Services - Tier 2	Small		64	64	64	64	64	64	64	64	64	64	64	64
	Medium		0	0	0	0	0	0	0	0	0	0	0	0
	Large		0	0	0	0	0	0	0	0	0	0	0	0
Server Management Services - Tier 3	Small		0	0	0	0	0	0	0	0	0	0	0	0
	Medium		0	0	0	0	0	0	0	0	0	0	0	0
	Large		0	0	0	0	0	0	0	0	0	0	0	0

5 Solaris/AIX/Linux Infrastructure Server

			Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Server Management Services - Tier 1	Small		0	0	0	0	0	0	0	0	0	0	0	0
	Medium		0	0	0	0	0	0	0	0	0	0	0	0
	Large		0	0	0	0	0	0	0	0	0	0	0	0

APPENDIX C - MANAGED SERVICES PRICE TABLE

Baseline Volumes

	Fiscal Period	2018-19ext	2018-19ext	2018-19ext	2018-19ext	2018-19ext	2018-19ext	2018-19ext	2018-19ext	2018-19ext	2018-19ext	2018-19ext	2018-19ext
	Month	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
	Year	2018	2018	2018	2018	2018	2018	2018	2018	2018	2019	2019	2019
	Month #	109	110	111	112	113	114	115	116	117	118	119	120
Server Management Services - Tier 2	Small	0	0	0	0	0	0	0	0	0	0	0	0
	Medium	0	0	0	0	0	0	0	0	0	0	0	0
	Large	0	0	0	0	0	0	0	0	0	0	0	0
Server Management Services - Tier 3	Small	0	0	0	0	0	0	0	0	0	0	0	0
	Medium	0	0	0	0	0	0	0	0	0	0	0	0
	Large	0	0	0	0	0	0	0	0	0	0	0	0
6 Solaris/AIX/Linux Development/Test Server													
Server Management Services - Tier 1	Small	0	0	0	0	0	0	0	0	0	0	0	0
	Medium	0	0	0	0	0	0	0	0	0	0	0	0
	Large	0	0	0	0	0	0	0	0	0	0	0	0
Server Management Services - Tier 2	Small	43	43	43	43	43	43	43	43	43	43	43	43
	Medium	0	0	0	0	0	0	0	0	0	0	0	0
	Large	0	0	0	0	0	0	0	0	0	0	0	0
Server Management Services - Tier 3	Small	0	0	0	0	0	0	0	0	0	0	0	0
	Medium	0	0	0	0	0	0	0	0	0	0	0	0
	Large	0	0	0	0	0	0	0	0	0	0	0	0
7 Open VMS Application Server													
Server Management Services - Tier 1	Small	0	0	0	0	0	0	0	0	0	0	0	0
	Medium	0	0	0	0	0	0	0	0	0	0	0	0
	Large	0	0	0	0	0	0	0	0	0	0	0	0
Server Management Services - Tier 2	Small	0	0	0	0	0	0	0	0	0	0	0	0
	Medium	4	4	4	4	4	4	4	4	4	4	4	4
	Large	0	0	0	0	0	0	0	0	0	0	0	0
Server Management Services - Tier 3	Small	0	0	0	0	0	0	0	0	0	0	0	0
	Medium	0	0	0	0	0	0	0	0	0	0	0	0
	Large	0	0	0	0	0	0	0	0	0	0	0	0
8 Open VMS Application Server Dev/Test	Large												
Server Management Services - Tier 1	Small	0	0	0	0	0	0	0	0	0	0	0	0
	Medium	0	0	0	0	0	0	0	0	0	0	0	0
	Large	0	0	0	0	0	0	0	0	0	0	0	0
Server Management Services - Tier 2	Small	0	0	0	0	0	0	0	0	0	0	0	0
	Medium	2	2	2	2	2	2	2	2	2	2	2	2
	Large	0	0	0	0	0	0	0	0	0	0	0	0
Server Management Services - Tier 3	Small	0	0	0	0	0	0	0	0	0	0	0	0
	Medium	0	0	0	0	0	0	0	0	0	0	0	0
	Large	0	0	0	0	0	0	0	0	0	0	0	0
B EDS Owned Server - Server Hardware													
1 WINDOWS/LINUX SERVER													
Server Hardware - Application	Small	41	41	41	41	41	41	41	41	41	41	41	41
	Medium	0	0	0	0	0	0	0	0	0	0	0	0
	Large	0	0	0	0	0	0	0	0	0	0	0	0
Server Hardware - Application (Remote)	Small	20	20	20	20	20	20	20	20	20	20	20	20
	Medium	0	0	0	0	0	0	0	0	0	0	0	0
	Large	0	0	0	0	0	0	0	0	0	0	0	0
Server Hardware - Development/Test	Small	72	72	72	72	72	72	72	72	72	72	72	72
	Medium	0	0	0	0	0	0	0	0	0	0	0	0
	Large	0	0	0	0	0	0	0	0	0	0	0	0
Server Hardware - Development/Test (Remote)	Small	0	0	0	0	0	0	0	0	0	0	0	0
	Medium	0	0	0	0	0	0	0	0	0	0	0	0
	Large	0	0	0	0	0	0	0	0	0	0	0	0
Server Hardware - Database	Small	24	24	24	24	24	24	24	24	24	24	24	24
	Medium	0	0	0	0	0	0	0	0	0	0	0	0

APPENDIX C - MANAGED SERVICES PRICE TABLE

Baseline Volumes

		Fiscal Period	2018-19ext	2018-19ext	2018-19ext	2018-19ext	2018-19ext	2018-19ext	2018-19ext	2018-19ext	2018-19ext	2018-19ext	2018-19ext	2018-19ext
		Month	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
		Year	2018	2018	2018	2018	2018	2018	2018	2018	2018	2019	2019	2019
		Month #	109	110	111	112	113	114	115	116	117	118	119	120
		Large	0	0	0	0	0	0	0	0	0	0	0	0
Server Hardware - Web		Small	84	84	84	84	84	84	84	84	84	84	84	84
		Medium	0	0	0	0	0	0	0	0	0	0	0	0
		Large	0	0	0	0	0	0	0	0	0	0	0	0
Server Hardware - Infrastructure		Small	8	8	8	8	8	8	8	8	8	8	8	8
		Medium	0	0	0	0	0	0	0	0	0	0	0	0
		Large	0	0	0	0	0	0	0	0	0	0	0	0
Server Hardware - Citrix server		Small	0	0	0	0	0	0	0	0	0	0	0	0
		Medium	120	120	120	120	120	120	120	120	120	120	120	120
		Large	0	0	0	0	0	0	0	0	0	0	0	0
2 SOLARIS SERVER														
Server Hardware - Application		Small	33	33	33	33	33	33	33	33	33	33	33	33
		Medium	0	0	0	0	0	0	0	0	0	0	0	0
		Large	0	0	0	0	0	0	0	0	0	0	0	0
Server Hardware - Development/Test		Small	23	23	23	23	23	23	23	23	23	23	23	23
		Medium	0	0	0	0	0	0	0	0	0	0	0	0
		Large	0	0	0	0	0	0	0	0	0	0	0	0
Server Hardware - Database		Small	9	9	9	9	9	9	9	9	9	9	9	9
		Medium	0	0	0	0	0	0	0	0	0	0	0	0
		Large	0	0	0	0	0	0	0	0	0	0	0	0
Server Hardware - Web		Small	0	0	0	0	0	0	0	0	0	0	0	0
		Medium	0	0	0	0	0	0	0	0	0	0	0	0
		Large	0	0	0	0	0	0	0	0	0	0	0	0
3 AIX SERVER														
Server Hardware - Application		Small	0	0	0	0	0	0	0	0	0	0	0	0
		Medium	19	19	19	19	19	19	19	19	19	19	19	19
		Large	0	0	0	0	0	0	0	0	0	0	0	0
Server Hardware - Development/Test		Small	0	0	0	0	0	0	0	0	0	0	0	0
		Medium	11	11	11	11	11	11	11	11	11	11	11	11
		Large	0	0	0	0	0	0	0	0	0	0	0	0
Server Hardware - Database		Small	0	0	0	0	0	0	0	0	0	0	0	0
		Medium	0	0	0	0	0	0	0	0	0	0	0	0
		Large	0	0	0	0	0	0	0	0	0	0	0	0
4 OPEN VMS														
Server Hardware - Application		Small	0	0	0	0	0	0	0	0	0	0	0	0
		Medium	4	4	4	4	4	4	4	4	4	4	4	4
		Large	0	0	0	0	0	0	0	0	0	0	0	0
Server Hardware - Development/Test		Small	0	0	0	0	0	0	0	0	0	0	0	0
		Medium	2	2	2	2	2	2	2	2	2	2	2	2
		Large	0	0	0	0	0	0	0	0	0	0	0	0

C   EDS Owned Server - Server Hardware > $10K

1 WINDOWS/LINUX SERVER

2 SOLARIS SERVER

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Server Hardware - Application/Prod	0	0	0	0	0	0	0	0	0	1	0	1
Server Hardware - Development/Test	0	0	1	1	1	0	1	1	0	2	0	1
Server Hardware - Database	0	0	0	0	0	0	0	0	0	0	0	0
Server Hardware - Web	0	0	0	0	0	0	0	0	0	2	0	1

3 AIX SERVER

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Server Hardware - Application	0	0	1	0	0	0	0	0	0	1	1	0
Server Hardware - Database	0	0	0	0	0	0	0	0	0	0	0	0
Server Hardware - Development/Test	0	0	1	0	0	0	0	0	0	1	0	0

4 OPEN VMS

APPENDIX C - MANAGED SERVICES PRICE TABLE

Baseline Volumes

		Fiscal Period	2018-19ext	2018-19ext	2018-19ext	2018-19ext	2018-19ext	2018-19ext	2018-19ext	2018-19ext	2018-19ext	2018-19ext	2018-19ext	2018-19ext
		Month	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
		Year	2018	2018	2018	2018	2018	2018	2018	2018	2018	2019	2019	2019
		Month #	109	110	111	112	113	114	115	116	117	118	119	120
	Server Hardware - Application		0	0	0	0	1	0	0	0	0	0	0	0
	Server Hardware - Development/Test		0	0	0	0	0	0	0	0	0	0	0	0
5 HOST														
	VM Host		0	0	0	0	0	0	0	0	0	0	1	0
	Global Host		0	0	0	0	0	0	0	0	0	0	0	0
	AIX Host		0	0	0	0	0	0	0	0	0	0	0	0
D	**EDS Owned Server - Virtual Hosting Services**													
1	**VMWare Windows Guest - Application Image**													
	VMWare Image Support - Tier 2	Small	176	176	176	176	176	176	176	176	176	176	176	176
		Medium	0	0	0	0	0	0	0	0	0	0	0	0
		Large	0	0	0	0	0	0	0	0	0	0	0	0
2	**VMWare Windows Guest - Web Image**													
	VMWare Image Support - Tier 2	Small	332	332	332	332	332	332	332	332	332	332	332	332
		Medium	0	0	0	0	0	0	0	0	0	0	0	0
		Large	0	0	0	0	0	0	0	0	0	0	0	0
3	**VMWare Windows Guest - Database Image**													
	VMWare Image Support - Tier 2	Small	84	84	84	84	84	84	84	84	84	84	84	84
		Medium	0	0	0	0	0	0	0	0	0	0	0	0
		Large	0	0	0	0	0	0	0	0	0	0	0	0
4	**VMWare Windows Guest - Infrastructure Image**													
	VMWare Image Support - Tier 2	Small	32	32	32	32	32	32	32	32	32	32	32	32
		Medium	0	0	0	0	0	0	0	0	0	0	0	0
		Large	0	0	0	0	0	0	0	0	0	0	0	0
5	**VMWare Windows Guest - Development/Test Image**													
	VMWare Image Support - Tier 2	Small	257	257	257	257	257	257	257	257	257	257	257	257
		Medium	0	0	0	0	0	0	0	0	0	0	0	0
		Large	0	0	0	0	0	0	0	0	0	0	0	0
6	**VMWare Linux Guest - Application Image**													
	VMWare Image Support - Tier 2	Small	47	47	47	47	47	47	47	47	47	47	47	47
		Medium	0	0	0	0	0	0	0	0	0	0	0	0
		Large	0	0	0	0	0	0	0	0	0	0	0	0
7	**VMWare Linux Guest- Web Image**													
	VMWare Image Support - Tier 2	Small	4	4	4	4	4	4	4	4	4	4	4	4
		Medium	0	0	0	0	0	0	0	0	0	0	0	0
		Large	0	0	0	0	0	0	0	0	0	0	0	0
8	**VMWare Linux Guest - Database Image**													
	VMWare Image Support - Tier 2	Small	13	13	13	13	13	13	13	13	13	13	13	13
		Medium	0	0	0	0	0	0	0	0	0	0	0	0
		Large	0	0	0	0	0	0	0	0	0	0	0	0
9	**VMWare Linux Guest - Infrastructure Image**													
	VMWare Image Support - Tier 2	Small	0	0	0	0	0	0	0	0	0	0	0	0
		Medium	0	0	0	0	0	0	0	0	0	0	0	0
		Large	0	0	0	0	0	0	0	0	0	0	0	0
10	**VMWare Linux Guest - Development/Test Image**													
	VMWare Image Support - Tier 2	Small	38	38	38	38	38	38	38	38	38	38	38	38
		Medium	0	0	0	0	0	0	0	0	0	0	0	0
		Large	0	0	0	0	0	0	0	0	0	0	0	0
11	**Solaris Container / LPAR - Application Image**													
	Solaris Image Support - Tier 2	Small	180	180	180	180	180	180	180	180	180	180	180	180
		Medium	0	0	0	0	0	0	0	0	0	0	0	0
		Large	0	0	0	0	0	0	0	0	0	0	0	0
12	**Solaris Container / LPAR - Web Image**													

APPENDIX C - MANAGED SERVICES PRICE TABLE

Baseline Volumes

	Fiscal Period	2018-19ext	2018-19ext	2018-19ext	2018-19ext	2018-19ext	2018-19ext	2018-19ext	2018-19ext	2018-19ext	2018-19ext	2018-19ext	2018-19ext
	Month	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
	Year	2018	2018	2018	2018	2018	2018	2018	2018	2018	2019	2019	2019
	Month #	109	110	111	112	113	114	115	116	117	118	119	120
Solaris Image Support - Tier 2	Small	0	0	0	0	0	0	0	0	0	0	0	0
	Medium	0	0	0	0	0	0	0	0	0	0	0	0
	Large	0	0	0	0	0	0	0	0	0	0	0	0
13 Solaris Container / LPAR - Database Image													
Solaris Image Support - Tier 2	Small	38	38	38	38	38	38	38	38	38	38	38	38
	Medium	0	0	0	0	0	0	0	0	0	0	0	0
	Large	0	0	0	0	0	0	0	0	0	0	0	0
14 Solaris Container / LPAR - Development /Test Image													
Solaris Image Support - Tier 2	Small	125	125	125	125	125	125	125	125	125	125	125	125
	Medium	0	0	0	0	0	0	0	0	0	0	0	0
	Large	0	0	0	0	0	0	0	0	0	0	0	0
15 AIX WPar - Application Image													
AIX Image Support - Tier 2	Small	34	34	34	34	34	34	34	34	34	34	34	34
	Medium	0	0	0	0	0	0	0	0	0	0	0	0
	Large	0	0	0	0	0	0	0	0	0	0	0	0
16 AIX WPar - Database Image													
AIX Image Support - Tier 2	Small	1	1	1	1	1	1	1	1	1	1	1	1
	Medium	0	0	0	0	0	0	0	0	0	0	0	0
	Large	0	0	0	0	0	0	0	0	0	0	0	0
17 AIX WPar - Development/Test Image													
AIX Image Support - Tier 2	Small	3	3	3	3	3	3	3	3	3	3	3	3
	Medium	0	0	0	0	0	0	0	0	0	0	0	0
	Large	0	0	0	0	0	0	0	0	0	0	0	0
18 Image Portion of Host Servers													
Windows/Linux Host Server Hardware & Service Support - Tier 1	Small	0	0	0	0	0	0	0	0	0	0	0	0
	Medium	0	0	0	0	0	0	0	0	0	0	0	0
	Large	0	0	0	0	0	0	0	0	0	0	0	0
Windows/Linux Host Server Hardware & Service Support - Tier 2	Small	1,061	1,061	1,061	1,061	1,061	1,061	1,061	1,061	1,061	1,061	1,061	1,061
	Medium	0	0	0	0	0	0	0	0	0	0	0	0
	Large	0	0	0	0	0	0	0	0	0	0	0	0
Solaris Host Server Hardware & Service Support - Tier 1	Small	0	0	0	0	0	0	0	0	0	0	0	0
	Medium	0	0	0	0	0	0	0	0	0	0	0	0
	Large	0	0	0	0	0	0	0	0	0	0	0	0
Solaris Host Server Hardware & Service Support - Tier 2	Small	294	294	294	294	294	294	294	294	294	294	294	294
	Medium	0	0	0	0	0	0	0	0	0	0	0	0
	Large	0	0	0	0	0	0	0	0	0	0	0	0
AIX Host Server Hardware & Service Support - Tier 1	Small	0	0	0	0	0	0	0	0	0	0	0	0
	Medium	0	0	0	0	0	0	0	0	0	0	0	0
	Large	0	0	0	0	0	0	0	0	0	0	0	0
AIX Host Server Hardware & Service Support - Tier 2	Small	25	25	25	25	25	25	25	25	25	25	25	25
	Medium	0	0	0	0	0	0	0	0	0	0	0	0
	Large	0	0	0	0	0	0	0	0	0	0	0	0
Other Midrange Services													
Citrix Server Support		120	120	120	120	120	120	120	120	120	120	120	120
Shared File and Print Services		37,000	37,000	37,000	37,000	37,000	37,000	37,000	37,000	37,000	37,000	37,000	37,000
Shared Database Services		150	150	150	150	150	150	150	150	150	150	150	150
Shared Web Services		247	247	247	247	247	247	247	247	247	247	247	247
Dedicated Web Services													
Apache - per Instance		5	5	5	5	5	5	5	5	5	5	5	5
Tomcat - per Instance		0	0	0	0	0	0	0	0	0	0	0	0
IIS - per Instance		300	300	300	300	300	300	300	300	300	300	300	300
Initial Install													

APPENDIX C - MANAGED SERVICES PRICE TABLE

Baseline Volumes

		2018-19ext	2018-19ext	2018-19ext	2018-19ext	2018-19ext	2018-19ext	2018-19ext	2018-19ext	2018-19ext	2018-19ext	2018-19ext	2018-19ext
Fiscal Period													
Month		Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Year		2018	2018	2018	2018	2018	2018	2018	2018	2018	2019	2019	2019
Month #		109	110	111	112	113	114	115	116	117	118	119	120
Wintel	635	0	0	0	0	0	0	0	0	0	0	0	0
Solaris/AIX	135	0	0	0	0	0	0	0	0	0	0	0	0
Open VMS	6	0	0	0	0	0	0	0	0	0	0	0	0
VMWare	1277	0	0	0	0	0	0	0	0	0	0	0	0
Solaris Host	55	0	0	0	0	0	0	0	0	0	0	0	0
Refresh Install													
Wintel	621	11	8	12	7	11	9	11	9	13	6	0	0
Solaris/AIX	95	0	0	0	0	0	0	0	0	0	0	0	0
Open VMS	6	0	0	1	0	0	0	0	0	0	0	0	0
VMWare	1309	24	29	23	15	27	26	26	28	24	11	23	0
Solaris Host	36	0	1	2	0	0	1	1	0	1	0	2	0
Optional Midrange Services													
Wintel/Linux Servers													
Applications Monitoring		0	0	0	0	0	0	0	0	0	0	0	0
Batch Monitoring		0	0	0	0	0	0	0	0	0	0	0	0
**** Batch Scheduling		0	0	0	0	0	0	0	0	0	0	0	0
Code Deployment		0	0	0	0	0	0	0	0	0	0	0	0
Database		0	0	0	0	0	0	0	0	0	0	0	0
Cluster Management		0	0	0	0	0	0	0	0	0	0	0	0
Performance Management		0	0	0	0	0	0	0	0	0	0	0	0
Capacity Planning		0	0	0	0	0	0	0	0	0	0	0	0
**** DR Recovery Plan/Test		0	0	0	0	0	0	0	0	0	0	0	0
Extended Support Hour - 5 x 12		0	0	0	0	0	0	0	0	0	0	0	0
Extended Support Hour - 7 x 24		340	340	340	340	340	340	340	340	340	340	340	340
Extended Support Hour - remote field serivices - 7 x 24		0	0	0	0	0	0	0	0	0	0	0	0
Solaris/AIX Servers													
Applications Monitoring		0	0	0	0	0	0	0	0	0	0	0	0
Batch Monitoring		0	0	0	0	0	0	0	0	0	0	0	0
**** Batch Scheduling		0	0	0	0	0	0	0	0	0	0	0	0
Code Deployment		0	0	0	0	0	0	0	0	0	0	0	0
Database		0	0	0	0	0	0	0	0	0	0	0	0
Cluster Management		0	0	0	0	0	0	0	0	0	0	0	0
Performance Management		0	0	0	0	0	0	0	0	0	0	0	0
Capacity Planning		0	0	0	0	0	0	0	0	0	0	0	0
**** DR Recovery Plan/Test		0	0	0	0	0	0	0	0	0	0	0	0
Extended Support Hour - 5 x 12		0	0	0	0	0	0	0	0	0	0	0	0
Extended Support Hour - 7 x 24		109	109	109	109	109	109	109	109	109	109	109	109
Extended Support Hour - remote field serivices - 7 x 24		0	0	0	0	0	0	0	0	0	0	0	0
Mainframe Services -- Feb 2011 start													
Mainframe Processing		617	617	617	617	617	617	617	617	617	617	617	617
Non-Standard Software - WHS		1	1	1	1	1	1	1	1	1	1	1	1
DASD		3,525	3,525	3,525	3,525	3,525	3,525	3,525	3,525	3,525	3,525	3,525	3,525
Tape		145,000	145,000	145,000	145,000	145,000	145,000	145,000	145,000	145,000	145,000	145,000	145,000
Optional Mainframe Services													
Option 1 - Form/Print/end user Support		1	1	1	1	1	1	1	1	1	1	1	1
Option 2 - SAS 70 Audit													
Option 3 - Extra DR Test		0	0	0	0	0	0	0	0	0	0	0	0
Managed Storage, Managed Backup and Extended Retention													
Managed Storage - Province Owned													
Tier 1		0	0	0	0	0	0	0	0	0	0	0	0

APPENDIX C - MANAGED SERVICES PRICE TABLE

Baseline Volumes

Fiscal Period	2018-19ext	2018-19ext	2018-19ext	2018-19ext	2018-19ext	2018-19ext	2018-19ext	2018-19ext	2018-19ext	2018-19ext	2018-19ext	2018-19ext
Month	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Year	2018	2018	2018	2018	2018	2018	2018	2018	2018	2019	2019	2019
Month #	109	110	111	112	113	114	115	116	117	118	119	120
Tier 2 [volumes increase to accommodate virtualization]	0	0	0	0	0	0	0	0	0	0	0	0
Tier 3	0	0	0	0	0	0	0	0	0	0	0	0
NAS	0	0	0	0	0	0	0	0	0	0	0	0
Backup and Retention - Province Owned												
Backup	0	0	0	0	0	0	0	0	0	0	0	0
Retention	0	0	0	0	0	0	0	0	0	0	0	0
Managed Storage - EDS Owned												
Tier 1	14,040	14,040	14,040	14,040	14,040	14,040	14,040	14,040	14,040	14,040	14,040	14,040
Tier 2 [volumes increase to accommodate virtualization]	215,907	215,907	215,907	215,907	215,907	215,907	215,907	215,907	215,907	215,907	215,907	215,907
Tier 3	635,788	635,788	635,788	635,788	635,788	635,788	635,788	635,788	635,788	635,788	635,788	635,788
NAS	46,000	46,000	46,000	46,000	46,000	46,000	46,000	46,000	46,000	46,000	46,000	46,000
Backup and Retention - EDS Owned												
Backup	1,372,094	1,372,094	1,372,094	1,372,094	1,372,094	1,372,094	1,372,094	1,372,094	1,372,094	1,372,094	1,372,094	1,372,094
Retention	3,657,950	3,657,950	3,657,950	3,657,950	3,657,950	3,657,950	3,657,950	3,657,950	3,657,950	3,657,950	3,657,950	3,657,950
Optional Storage Services												
Mirrored Primary - Tier 1	0	0	0	0	0	0	0	0	0	0	0	0
Local Clone at Same Site - Mirrored Primary	0	0	0	0	0	0	0	0	0	0	0	0
Local Clone at Same Site - Standard	0	0	0	0	0	0	0	0	0	0	0	0
DR Copy at Alternative site with DR Clone - Mirrored Primary	0	0	0	0	0	0	0	0	0	0	0	0
DR Copy at Alternative site with DR Clone - Standard	0	0	0	0	0	0	0	0	0	0	0	0
Files System Archive (FSA)Note 1	0	0	0	0	0	0	0	0	0	0	0	0
Mirrored Primary - Tier 2	0	0	0	0	0	0	0	0	0	0	0	0
DR Copy at Local Site	0	0	0	0	0	0	0	0	0	0	0	0
Managed Archive	0	0	0	0	0	0	0	0	0	0	0	0
Optional Backup Services	0	0	0	0	0	0	0	0	0	0	0	0
Transformation												
4.1 Network Install and Setup	1	1	1	1	1	1	1	1	1	1	1	1
4.2 Mainframe Phase 1 migration	0	0	0	0	0	0	0	0	0	0	0	0
4.3 Storage & BUR Migration	1	1	1	1	1	1	1	1	1	1	1	1
4.4 Transformation	1	1	1	1	1	1	1	1	1	1	1	1
4.5 Midrange Transformation (excluding installs)	1	1	1	1	1	1	1	1	1	1	1	1
Other												
5.1 AES group - T&M 3 FTEs	1	1	1	1	1	1	1	1	1	1	1	1
5.2 Off Hours Help Desk - setup												
5.3 After Hours Service Desk - monthly	1	1	1	1	1	1	1	1	1	1	1	1
5.4 Month 1-6												
Service Delivery Operations & Governance												
Service Delivery Operations & Governance *(included in Unit Price)*	0.083333333	0.083333333	0.083333333	0.083333333	0.083333333	0.083333333	0.083333333	0.083333333	0.083333333	0.083333333	0.083333333	0.083333333

APPENDIX C - MANAGED SERVICES PRICE TABLE

Baseline Volumes

Fiscal Period

Month
Year
Month #

Total Windows Physical
Total Unix Physical
Total Windows Virtual
Total Unix Virtual

TOTAL WINDOWS
TOTAL UNIX

A   Province Owned or EDS Owned Server - Server Management Services

1 Windows Application, Database or Web Server

Server Management Services - Tier 1	Small
	Medium
	Large
Server Management Services - Tier 2	Small
	Medium
	Large
Server Management Services - Tier 3	Small
	Medium
	Large

2 Windows Infrastructure Server

Server Management Services - Tier 1	Small
	Medium
	Large
Server Management Services - Tier 2	Small
	Medium
	Large
Server Management Services - Tier 3	Small
	Medium
	Large

3 Windows Development/Test Server

Server Management Services - Tier 1	Small
	Medium
	Large
Server Management Services - Tier 2	Small
	Medium
	Large
Server Management Services - Tier 3	Small
	Medium
	Large

4 Solaris/AIX/Linux Application, Database or Web Server

Server Management Services - Tier 1	Small
	Medium
	Large
Server Management Services - Tier 2	Small
	Medium
	Large
Server Management Services - Tier 3	Small
	Medium
	Large

5 Solaris/AIX/Linux Infrastructure Server

Server Management Services - Tier 1	Small
	Medium
	Large

APPENDIX C - MANAGED SERVICES PRICE TABLE
Baseline Volumes

		Fiscal Period
		Month
		Year
		Month #
Server Management Services - Tier 2	Small	
	Medium	
	Large	
Server Management Services - Tier 3	Small	
	Medium	
	Large	
6 Solaris/AIX/Linux Development/Test Server		
Server Management Services - Tier 1	Small	
	Medium	
	Large	
Server Management Services - Tier 2	Small	
	Medium	
	Large	
Server Management Services - Tier 3	Small	
	Medium	
	Large	
7 Open VMS Application Server		
Server Management Services - Tier 1	Small	
	Medium	
	Large	
Server Management Services - Tier 2	Small	
	Medium	
	Large	
Server Management Services - Tier 3	Small	
	Medium	
	Large	
8 Open VMS Application Server Dev/Test	**Large**	
Server Management Services - Tier 1	Small	
	Medium	
	Large	
Server Management Services - Tier 2	Small	
	Medium	
	Large	
Server Management Services - Tier 3	Small	
	Medium	
	Large	
B **EDS Owned Server - Server Hardware**		
1 WINDOWS/LINUX SERVER		
Server Hardware - Application	Small	
	Medium	
	Large	
Server Hardware - Application (Remote)	Small	
	Medium	
	Large	
Server Hardware - Development/Test	Small	
	Medium	
	Large	
Server Hardware - Development/Test (Remote)	Small	
	Medium	
	Large	
Server Hardware - Database	Small	
	Medium	

APPENDIX C - MANAGED SERVICES PRICE TABLE

Baseline Volumes

		Fiscal Period
		Month
		Year
		Month #
		Large
Server Hardware - Web		Small
		Medium
		Large
Server Hardware - Infrastructure		Small
		Medium
		Large
Server Hardware - Citrix server		Small
		Medium
		Large

2 SOLARIS SERVER

Server Hardware - Application		Small
		Medium
		Large
Server Hardware - Development/Test		Small
		Medium
		Large
Server Hardware - Database		Small
		Medium
		Large
Server Hardware - Web		Small
		Medium
		Large

3 AIX SERVER

Server Hardware - Application		Small
		Medium
		Large
Server Hardware - Development/Test		Small
		Medium
		Large
Server Hardware - Database		Small
		Medium
		Large

4 OPEN VMS

Server Hardware - Application		Small
		Medium
		Large
Server Hardware - Development/Test		Small
		Medium
		Large

C   EDS Owned Server - Server Hardware > $10K

1 WINDOWS/LINUX SERVER

2 SOLARIS SERVER

Server Hardware - Application/Prod	
Server Hardware - Development/Test	
Server Hardware - Database	
Server Hardware - Web	

3 AIX SERVER

Server Hardware - Application	
Server Hardware - Database	
Server Hardware - Development/Test	

4 OPEN VMS

APPENDIX C - MANAGED SERVICES PRICE TABLE

Baseline Volumes

		Month
		Year
		Month #
	Server Hardware - Application	
	Server Hardware - Development/Test	
5 HOST		
	VM Host	
	Global Host	
	AIX Host	
D	**EDS Owned Server - Virtual Hosting Services**	
	1 VMWare Windows Guest - Application Image	
	VMWare Image Support - Tier 2	Small
		Medium
		Large
	2 VMWare Windows Guest - Web Image	
	VMWare Image Support - Tier 2	Small
		Medium
		Large
	3 VMWare Windows Guest - Database Image	
	VMWare Image Support - Tier 2	Small
		Medium
		Large
	4 VMWare Windows Guest - Infrastructure Image	
	VMWare Image Support - Tier 2	Small
		Medium
		Large
	5 VMWare Windows Guest - Development/Test Image	
	VMWare Image Support - Tier 2	Small
		Medium
		Large
	6 VMWare Linux Guest - Application Image	
	VMWare Image Support - Tier 2	Small
		Medium
		Large
	7 VMWare Linux Guest- Web Image	
	VMWare Image Support - Tier 2	Small
		Medium
		Large
	8 VMWare Linux Guest - Database Image	
	VMWare Image Support - Tier 2	Small
		Medium
		Large
	9 VMWare Linux Guest - Infrastructure Image	
	VMWare Image Support - Tier 2	Small
		Medium
		Large
	10 VMWare Linux Guest - Development/Test Image	
	VMWare Image Support - Tier 2	Small
		Medium
		Large
	11 Solaris Container / LPAR - Application Image	
	Solaris Image Support - Tier 2	Small
		Medium
		Large
	12 Solaris Container / LPAR - Web Image	

APPENDIX C - MANAGED SERVICES PRICE TABLE

Baseline Volumes

	Fiscal Period
	Month
	Year
	Month #

Solaris Image Support - Tier 2	Small	
	Medium	
	Large	
13 Solaris Container / LPAR - Database Image		
Solaris Image Support - Tier 2	Small	
	Medium	
	Large	
14 Solaris Container / LPAR - Development /Test Image		
Solaris Image Support - Tier 2	Small	
	Medium	
	Large	
15 AIX WPar - Application Image		
AIX Image Support - Tier 2	Small	
	Medium	
	Large	
16 AIX WPar - Database Image		
AIX Image Support - Tier 2	Small	
	Medium	
	Large	
17 AIX WPar - Development/Test Image		
AIX Image Support - Tier 2	Small	
	Medium	
	Large	
18 Image Portion of Host Servers		
Windows/Linux Host Server Hardware & Service Support - Tier 1	Small	
	Medium	
	Large	
Windows/Linux Host Server Hardware & Service Support - Tier 2	Small	
	Medium	
	Large	
Solaris Host Server Hardware & Service Support - Tier 1	Small	
	Medium	
	Large	
Solaris Host Server Hardware & Service Support - Tier 2	Small	
	Medium	
	Large	
AIX Host Server Hardware & Service Support - Tier 1	Small	
	Medium	
	Large	
AIX Host Server Hardware & Service Support - Tier 2	Small	
	Medium	
	Large	

Other Midrange Services

Citrix Server Support
Shared File and Print Services
Shared Database Services
Shared Web Services

Dedicated Web Services

Apache - per Instance
Tomcat - per Instance
IIS - per Instance

Initial Install

APPENDIX C - MANAGED SERVICES PRICE TABLE

Baseline Volumes

	Fiscal Period
	Month
	Year
	Month #

Wintel	635
Solaris/AIX	135
Open VMS	6
VMWare	1277
Solaris Host	55

Refresh Install

Wintel	621
Solaris/AIX	95
Open VMS	6
VMWare	1309
Solaris Host	36

Optional Midrange Services

Wintel/Linux Servers

	Applications Monitoring
	Batch Monitoring
****	Batch Scheduling
	Code Deployment
	Database
	Cluster Management
	Performance Management
	Capacity Planning
****	DR Recovery Plan/Test
	Extended Support Hour - 5 x 12
	Extended Support Hour - 7 x 24
	Extended Support Hour - remote field serivices - 7 x 24

Solaris/AIX Servers

	Applications Monitoring
	Batch Monitoring
****	Batch Scheduling
	Code Deployment
	Database
	Cluster Management
	Performance Management
	Capacity Planning
****	DR Recovery Plan/Test
	Extended Support Hour - 5 x 12
	Extended Support Hour - 7 x 24
	Extended Support Hour - remote field serivices - 7 x 24

Mainframe Services -- Feb 2011 start

Mainframe Processing	7404
Non-Standard Software - WHS	
DASD	
Tape	

Optional Mainframe Services

Option 1 - Form/Print/end user Support
Option 2 - SAS 70 Audit
Option 3 - Extra DR Test

Managed Storage, Managed Backup and Extended Retention

Managed Storage - Province Owned

Tier 1

APPENDIX C - MANAGED SERVICES PRICE TABLE

Baseline Volumes

	Fiscal Period
	Month
	Year
	Month #

Tier 2 [volumes increase to accommodate virtualization]
Tier 3
NAS

Backup and Retention - Province Owned

Backup
Retention

Managed Storage - EDS Owned

Tier 1
Tier 2 [volumes increase to accommodate virtualization]
Tier 3
NAS

Backup and Retention - EDS Owned

Backup
Retention

Optional Storage Services

Mirrored Primary - Tier 1
Local Clone at Same Site - Mirrored Primary
Local Clone at Same Site - Standard
DR Copy at Alternative site with DR Clone - Mirrored Primary
DR Copy at Alternative site with DR Clone - Standard
Files System Archive (FSA)Note 1
Mirrored Primary - Tier 2
DR Copy at Local Site
Managed Archive
Optional Backup Services

Transformation

4.1 Network Install and Setup
4.2 Mainframe Phase 1 migration
4.3 Storage & BUR Migration
4.4 Transformation
4.5 Midrange Transformation (excluding installs)

Other

5.1 AES group - T&M 3 FTEs
5.2 Off Hours Help Desk - setup
5.3 After Hours Service Desk - monthly
5.4 Month 1-6

Service Delivery Operations & Governance

Service Delivery Operations & Governance	included in Unit Price

APPENDIX C - MANAGED SERVICES PRICE TABLE
Unit Prices

	2008-09 Jan-Mar			2009-10 Apr-Mar			2010-11 Apr-Mar			2011-12 Apr-Mar		
	Small	Medium	Large	Small	Medium	Large	Small	Medium	Large	Small	Medium	Large
1. MIDRANGE SERVICES												
1.1. PHYSICAL SERVER -- Province or EDS owned servers												
1.1.1. WINDOWS SERVER MANAGEMENT SERVICES												
1.1.1.1 Application, Database or Web Server												
1.1.1.1.1 Server Management Services - Tier 1				$590.23	$684.53	$939.23	$538.00	$632.30	$887.00	$544.89	$639.19	$893.89
Management Services				362.97	386.49	437.01	338.75	362.27	412.79	319.76	343.28	393.80
Service Delivery Operations & Governance				261.80	261.80	261.80	274.30	274.30	274.30	256.40	256.40	256.40
Pager Support				85.45	85.45	85.45	85.45	85.45	85.45	85.45	85.45	85.45
Cluster Management				106.36	177.14	381.32	106.36	177.14	381.32	106.36	177.14	381.32
Remote field services				-	-	-						
Unit price adjmt				(226.35)	(226.35)	(226.35)	(266.86)	(266.86)	(266.86)	(223.08)	(223.08)	(223.08)
1.1.1.1.2 Server Management Services - Tier 2				$398.42	$421.94	$472.46	$346.19	$369.71	$420.23	$353.08	$376.60	$427.12
Management Services				362.97	386.49	437.01	338.75	362.27	412.79	319.76	343.28	393.80
Service Delivery Operations & Governance				261.80	261.80	261.80	274.30	274.30	274.30	256.40	256.40	256.40
Pager Support				-	-	-	-	-	-	-	-	-
Cluster Management				-	-	-	-	-	-	-	-	-
Remote field services				-	-	-						
Unit price adjmt				(226.35)	(226.35)	(226.35)	(266.86)	(266.86)	(266.86)	(223.08)	(223.08)	(223.08)
1.1.1.1.3 Server Management Services - Tier 3				$422.21	$445.73	$496.25	$369.98	$393.50	$444.02	$376.87	$400.39	$450.91
Management Services				362.97	386.49	437.01	338.75	362.27	412.79	319.76	343.28	393.80
Service Delivery Operations & Governance				261.80	261.80	261.80	274.30	274.30	274.30	256.40	256.40	256.40
Pager Support				-	-	-	-	-	-	-	-	-
Cluster Management												
Remote field services				23.79	23.79	23.79	23.79	23.79	23.79	23.79	23.79	23.79
Unit price adjmt				(226.35)	(226.35)	(226.35)	(266.86)	(266.86)	(266.86)	(223.08)	(223.08)	(223.08)
1.1.1.2 Infrastructure Server												
1.1.1.2.1 Server Management Services - Tier 1				$536.18	$630.48	$885.18	$488.95	$583.25	$837.95	$499.77	$594.06	$848.76
Management Services				308.92	332.44	382.96	289.70	313.22	363.74	274.64	298.15	348.67
Service Delivery Operations & Governance				261.80	261.80	261.80	274.30	274.30	274.30	256.40	256.40	256.40
Pager Support				85.45	85.45	85.45	85.45	85.45	85.45	85.45	85.45	85.45
Cluster Management				106.36	177.14	381.32	106.36	177.14	381.32	106.36	177.14	381.32
Remote field services				-	-	-	-	-	-	-	-	-
Unit price adjmt				(226.35)	(226.35)	(226.35)	(266.86)	(266.86)	(266.86)	(223.08)	(223.08)	(223.08)

APPENDIX C - MANAGED SERVICES PRICE TABLE
Unit Prices

			2008-09 Jan-Mar	2009-10 Apr-Mar			2010-11 Apr-Mar			2011-12 Apr-Mar		
	1.1.1.2.2	Server Management Services - Tier 2		$344.37	$367.89	$418.41	$297.14	$320.66	$371.18	$307.96	$331.47	$381.99
		Management Services		308.92	332.44	382.96	289.70	313.22	363.74	274.64	298.15	348.67
		Service Delivery Operations & Governance		261.80	261.80	261.80	274.30	274.30	274.30	256.40	256.40	256.40
		Pager Support		-	-	-	-	-	-	-	-	-
		Cluster Management		-	-	-	-	-	-	-	-	-
		Remote field services		-	-	-	-	-	-	-	-	-
		Unit price adjmt		(226.35)	(226.35)	(226.35)	(266.86)	(266.86)	(266.86)	(223.08)	(223.08)	(223.08)
	1.1.1.2.3	Server Management Services - Tier 3		$368.16	$391.68	$442.20	$320.93	$344.45	$394.97	$331.75	$355.26	$405.78
		Management Services		308.92	332.44	382.96	289.70	313.22	363.74	274.64	298.15	348.67
		Service Delivery Operations & Governance		261.80	261.80	261.80	274.30	274.30	274.30	256.40	256.40	256.40
		Pager Support		-	-	-	-	-	-	-	-	-
		Cluster Management		-	-	-	-	-	-	-	-	-
		Remote field services		23.79	23.79	23.79	23.79	23.79	23.79	23.79	23.79	23.79
		Unit price adjmt		(226.35)	(226.35)	(226.35)	(266.86)	(266.86)	(266.86)	(223.08)	(223.08)	(223.08)
1.1.1.3		Development/Test Server										
	1.1.1.3.1	Server Management Services - Tier 1		$469.67	$563.97	$818.67	$428.60	$522.90	$777.60	$444.25	$538.55	$793.25
		Management Services		242.41	265.93	316.45	229.35	252.87	303.39	219.12	242.64	293.16
		Service Delivery Operations & Governance		261.80	261.80	261.80	274.30	274.30	274.30	256.40	256.40	256.40
		Pager Support		85.45	85.45	85.45	85.45	85.45	85.45	85.45	85.45	85.45
		Cluster Management		106.36	177.14	381.32	106.36	177.14	381.32	106.36	177.14	381.32
		Remote field services		-	-	-	-	-	-	-	-	-
		Unit price adjmt		(226.35)	(226.35)	(226.35)	(266.86)	(266.86)	(266.86)	(223.08)	(223.08)	(223.08)
	1.1.1.3.2	Server Management Services - Tier 2		$277.86	$301.38	$351.90	$236.79	$260.31	$310.83	$252.44	$275.96	$326.48
		Management Services		242.41	265.93	316.45	229.35	252.87	303.39	219.12	242.64	293.16
		Service Delivery Operations & Governance		261.80	261.80	261.80	274.30	274.30	274.30	256.40	256.40	256.40
		Pager Support		-	-	-	-	-	-	-	-	-
		Cluster Management		-	-	-	-	-	-	-	-	-
		Remote field services		-	-	-	-	-	-	-	-	-
		Unit price adjmt		(226.35)	(226.35)	(226.35)	(266.86)	(266.86)	(266.86)	(223.08)	(223.08)	(223.08)
	1.1.1.3.3	Server Management Services - Tier 3		$301.65	$325.17	$375.69	$260.58	$284.10	$334.62	$276.23	$299.75	$350.27
		Management Services		242.41	265.93	316.45	229.35	252.87	303.39	219.12	242.64	293.16
		Service Delivery Operations & Governance		261.80	261.80	261.80	274.30	274.30	274.30	256.40	256.40	256.40
		Pager Support		-	-	-	-	-	-	-	-	-

APPENDIX C - MANAGED SERVICES PRICE TABLE
Unit Prices

			2008-09			2009-10			2010-11			2011-12		
			Jan-Mar			Apr-Mar			Apr-Mar			Apr-Mar		
		Cluster Management				-	-	-	-	-	-	-	-	-
		Remote field services				23.79	23.79	23.79	23.79	23.79	23.79	23.79	23.79	23.79
		Unit price adjmt				(226.35)	(226.35)	(226.35)	(266.86)	(266.86)	(266.86)	(223.08)	(223.08)	(223.08)
1.1.2	**UNIX (SOLARIS / AIX / LINUX) SERVER MANAGEMENT SERVICES**													
1.1.2.1	**Application, Database or Web Server**					AIX			AIX			AIX		
	1.1.2.1.1	**Server Management Services - Tier 1**				$638.98	$756.80	$1,062.02	$584.30	$702.12	$1,007.34	$589.28	$707.10	$1,012.32
		Management Services				378.50	402.02	452.54	351.83	375.35	425.87	330.93	354.45	404.97
		Service Delivery Operations & Governance				261.80	261.80	261.80	274.30	274.30	274.30	256.40	256.40	256.40
		Pager Support				85.45	85.45	85.45	85.45	85.45	85.45	85.45	85.45	85.45
		Cluster Management				139.58	233.88	488.58	139.58	233.88	488.58	139.58	233.88	488.58
		Remote field services				-	-	-	-	-	-	-	-	-
		Unit price adjmt				(226.35)	(226.35)	(226.35)	(266.86)	(266.86)	(266.86)	(223.08)	(223.08)	(223.08)
							AIX			AIX			AIX	
	1.1.2.1.2	**Server Management Services - Tier 2**				$413.95	$437.47	$487.99	$359.27	$382.79	$433.31	$364.25	$387.77	$438.29
		Management Services				378.50	402.02	452.54	351.83	375.35	425.87	330.93	354.45	404.97
		Service Delivery Operations & Governance				261.80	261.80	261.80	274.30	274.30	274.30	256.40	256.40	256.40
		Pager Support				-	-	-	-	-	-	-	-	-
		Cluster Management				-	-	-	-	-	-	-	-	-
		Remote field services				-	-	-	-	-	-	-	-	-
		Unit price adjmt				(226.35)	(226.35)	(226.35)	(266.86)	(266.86)	(266.86)	(223.08)	(223.08)	(223.08)
							AIX			AIX			AIX	
	1.1.2.1.3	**Server Management Services - Tier 3**				$437.74	$461.26	$511.78	$383.06	$406.58	$457.10	$388.04	$411.56	$462.08
		Management Services				378.50	402.02	452.54	351.83	375.35	425.87	330.93	354.45	404.97
		Service Delivery Operations & Governance				261.80	261.80	261.80	274.30	274.30	274.30	256.40	256.40	256.40
		Pager Support				-	-	-	-	-	-	-	-	-
		Cluster Management				-	-	-	-	-	-	-	-	-
		Remote field services				23.79	23.79	23.79	23.79	23.79	23.79	23.79	23.79	23.79
		Unit price adjmt				(226.35)	(226.35)	(226.35)	(266.86)	(266.86)	(266.86)	(223.08)	(223.08)	(223.08)
1.1.2.2	**Infrastructure Server**					AIX			AIX			AIX		
	1.1.2.2.1	**Server Management Services - Tier 1**				$586.86	$704.68	$1,009.90	$537.01	$654.83	$960.05	$545.77	$663.59	$968.81
		Management Services				326.38	349.90	400.42	304.54	328.06	378.58	287.42	310.94	361.46
		Service Delivery Operations & Governance				261.80	261.80	261.80	274.30	274.30	274.30	256.40	256.40	256.40
		Pager Support				85.45	85.45	85.45	85.45	85.45	85.45	85.45	85.45	85.45
		Cluster Management				139.58	233.88	488.58	139.58	233.88	488.58	139.58	233.88	488.58
		Remote field services				-	-	-	-	-	-	-	-	-

APPENDIX C - MANAGED SERVICES PRICE TABLE
Unit Prices

| | | | 2008-09 | | | 2009-10 | | | 2010-11 | | | 2011-12 | | |
			Jan-Mar			Apr-Mar			Apr-Mar			Apr-Mar		
		Unit price adjmt				(226.35)	(226.35)	(226.35)	(266.86)	(266.86)	(266.86)	(223.08)	(223.08)	(223.08)
							AIX			AIX			AIX	
	1.1.2.2.2	**Server Management Services - Tier 2**				**$361.83**	**$385.35**	**$435.87**	**$311.98**	**$335.50**	**$386.02**	**$320.74**	**$344.26**	**$394.78**
		Management Services				326.38	349.90	400.42	304.54	328.06	378.58	287.42	310.94	361.46
		Service Delivery Operations & Governance				261.80	261.80	261.80	274.30	274.30	274.30	256.40	256.40	256.40
		Pager Support				-	-	-	-	-	-	-	-	-
		Cluster Management				-	-	-	-	-	-	-	-	-
		Remote field services				-	-	-	-	-	-	-	-	-
		Unit price adjmt				(226.35)	(226.35)	(226.35)	(266.86)	(266.86)	(266.86)	(223.08)	(223.08)	(223.08)
							AIX			AIX			AIX	
	1.1.2.2.3	**Server Management Services - Tier 3**				**$385.62**	**$409.14**	**$459.66**	**$335.77**	**$359.29**	**$409.81**	**$344.53**	**$368.05**	**$418.57**
		Management Services				326.38	349.90	400.42	304.54	328.06	378.58	287.42	310.94	361.46
		Service Delivery Operations & Governance				261.80	261.80	261.80	274.30	274.30	274.30	256.40	256.40	256.40
		Pager Support				-	-	-	-	-	-	-	-	-
		Cluster Management				-	-	-	-	-	-	-	-	-
		Remote field services				23.79	23.79	23.79	23.79	23.79	23.79	23.79	23.79	23.79
		Unit price adjmt				(226.35)	(226.35)	(226.35)	(266.86)	(266.86)	(266.86)	(223.08)	(223.08)	(223.08)
1.1.2.3		**Development/Test Server**					AIX			AIX			AIX	
	1.1.2.3.1	**Server Management Services - Tier 1**				**$505.23**	**$623.05**	**$928.27**	**$462.94**	**$580.76**	**$885.98**	**$477.62**	**$595.44**	**$900.66**
		Management Services				244.75	268.27	318.79	230.47	253.99	304.51	219.27	242.79	293.31
		Service Delivery Operations & Governance				261.80	261.80	261.80	274.30	274.30	274.30	256.40	256.40	256.40
		Pager Support				85.45	85.45	85.45	85.45	85.45	85.45	85.45	85.45	85.45
		Cluster Management				139.58	233.88	488.58	139.58	233.88	488.58	139.58	233.88	488.58
		Remote field services				-	-	-	-	-	-	-	-	-
		Unit price adjmt				(226.35)	(226.35)	(226.35)	(266.86)	(266.86)	(266.86)	(223.08)	(223.08)	(223.08)
							AIX			AIX			AIX	
	1.1.2.3.2	**Server Management Services - Tier 2**				**$280.20**	**$303.72**	**$354.24**	**$237.91**	**$261.43**	**$311.95**	**$252.59**	**$276.11**	**$326.63**
		Management Services				244.75	268.27	318.79	230.47	253.99	304.51	219.27	242.79	293.31
		Service Delivery Operations & Governance				261.80	261.80	261.80	274.30	274.30	274.30	256.40	256.40	256.40
		Pager Support				-	-	-	-	-	-	-	-	-
		Cluster Management				-	-	-	-	-	-	-	-	-
		Remote field services				-	-	-	-	-	-	-	-	-
		Unit price adjmt				(226.35)	(226.35)	(226.35)	(266.86)	(266.86)	(266.86)	(223.08)	(223.08)	(223.08)
							AIX			AIX			AIX	
	1.1.2.3.3	**Server Management Services - Tier 3**				**$303.99**	**$327.51**	**$378.03**	**$261.70**	**$285.22**	**$335.74**	**$276.38**	**$299.90**	**$350.42**
		Management Services				244.75	268.27	318.79	230.47	253.99	304.51	219.27	242.79	293.31
		Service Delivery Operations & Governance				261.80	261.80	261.80	274.30	274.30	274.30	256.40	256.40	256.40

APPENDIX C - MANAGED SERVICES PRICE TABLE
Unit Prices

			2008-09	2009-10			2010-11			2011-12		
			Jan-Mar	Apr-Mar			Apr-Mar			Apr-Mar		
	Pager Support			-	-	-	-	-	-	-	-	-
	Cluster Management			-	-	-	-	-	-	-	-	-
	Remote field services			23.79	23.79	23.79	23.79	23.79	23.79	23.79	23.79	23.79
	Unit price adjmt			(226.35)	(226.35)	(226.35)	(266.86)	(266.86)	(266.86)	(223.08)	(223.08)	(223.08)
1.1.3	**OPEN VMS SERVER MANAGEMENT SERVICES**											
1.1.3.1	**Application Server**											
	1.1.3.1.1	**Server Management Services - Tier 1**		**$756.80**			**$702.12**			**$707.10**		
		Management Services		402.02			375.35			354.45		
		Service Delivery Operations & Governance		261.80			274.30			256.40		
		Pager Support		85.45			85.45			85.45		
		Cluster Management		233.88			233.88			233.88		
		Remote field services		-			-			-		
		Unit price adjmt		(226.35)			(266.86)			(223.08)		
	1.1.3.1.2	**Server Management Services - Tier 2**		**$437.47**			**$382.79**			**$387.77**		
		Management Services		402.02			375.35			354.45		
		Service Delivery Operations & Governance		261.80			274.30			256.40		
		Pager Support		-			-			-		
		Cluster Management		-			-			-		
		Remote field services		-			-			-		
		Unit price adjmt		(226.35)			(266.86)			(223.08)		
	1.1.3.1.3	**Server Management Services - Tier 3**		**$461.26**			**$406.58**			**$411.56**		
		Management Services		402.02			375.35			354.45		
		Service Delivery Operations & Governance		261.80			274.30			256.40		
		Pager Support		-			-			-		
		Cluster Management		-			-			-		
		Remote field services		23.79			23.79			23.79		
		Unit price adjmt		(226.35)			(266.86)			(223.08)		
1.1.3.2	**Application Server Dev/Test**											
	1.1.3.2.1	**Server Management Services - Tier 1**		**$623.05**			**$580.76**			**$595.44**		
		Management Services		268.27			253.99			242.79		
		Service Delivery Operations & Governance		261.80			274.30			256.40		
		Pager Support		85.45			85.45			85.45		
		Cluster Management		233.88			233.88			233.88		
		Remote field services		-			-			-		

APPENDIX C - MANAGED SERVICES PRICE TABLE
Unit Prices

Code	Description	2008-09 Jan-Mar	2009-10 Apr-Mar			2010-11 Apr-Mar			2011-12 Apr-Mar		
	Unit price adjmt			(226.35)			(266.86)			(223.08)	
1.1.3.2.2	**Server Management Services - Tier 2**			**$303.72**			**$261.43**			**$276.11**	
	Management Services			268.27			253.99			242.79	
	Service Delivery Operations & Governance			261.80			274.30			256.40	
	Pager Support			-			-			-	
	Cluster Management			-			-			-	
	Remote field services			-			-			-	
	Unit price adjmt			(226.35)			(266.86)			(223.08)	
1.1.3.2.3	**Server Management Services - Tier 3**			**$327.51**			**$285.22**			**$299.90**	
	Management Services			268.27			253.99			242.79	
	Service Delivery Operations & Governance			261.80			274.30			256.40	
	Pager Support			-			-			-	
	Cluster Management			-			-				
	Remote field services			23.79			23.79			23.79	
	Unit price adjmt			(226.35)			(266.86)			(223.08)	
1.2 PHYSICAL SERVER HARDWARE -- EDS owned servers											
1.2.1 SERVER SW & SW MAINTENANCE											
1.2.1.1	**WINDOWS/LINUX SERVER SW & SW MAINTENANCE**										
1.2.1.1.1	Server Software - Application		9.80	9.80	9.80	9.80	9.80	9.80	9.80	9.80	9.80
1.2.1.1.2	Server Software - Application (Remote)		-	-	-	-	-	-	-	-	-
1.2.1.1.3	Server Software - Development/Test		9.80	11.34	11.34	9.80	11.34	11.34	9.80	11.34	11.34
1.2.1.1.4	Server Software - Development/Test (Remote)		-	-	-	-	-	-	-	-	-
1.2.1.1.5	Server Software - Database		9.80	9.80	9.80	9.80	9.80	9.80	9.80	9.80	9.80
1.2.1.1.6	Server Software - Web		9.80	11.34	11.34	9.80	11.34	11.34	9.80	11.34	11.34
1.2.1.1.7	Server Software - Infrastructure		9.80	11.34	11.34	9.80	11.34	11.34	9.80	11.34	11.34
1.2.1.1.8	Server Software - Citrix server		-	11.34	-	-	11.34	-	-	11.34	-
1.2.1.2	**SOLARIS SERVER SW & SW MAINTENANCE**										
1.2.1.2.1	Server Software - Application		15.11	15.11	15.11	15.11	15.11	15.11	15.11	15.11	15.11
1.2.1.2.2	Server Software - Development/Test		15.11	15.11	15.11	15.11	15.11	15.11	15.11	15.11	15.11
1.2.1.2.3	Server Software - Database		15.11	15.11	15.11	15.11	15.11	15.11	15.11	15.11	15.11
1.2.1.2.4	Server Software - Web		15.11	15.11	15.11	15.11	15.11	15.11	15.11	15.11	15.11
1.2.1.3	**AIX SERVER SW & SW MAINTENANCE**										
1.2.1.3.1	Server Software - Application		-	15.11	-	-	15.11	-	-	15.11	-
1.2.1.3.2	Server Software - Development/Test		-	15.11	-	-	15.11	-	-	15.11	-

APPENDIX C - MANAGED SERVICES PRICE TABLE
Unit Prices

Code	Description	2008-09 Jan-Mar			2009-10 Apr-Mar			2010-11 Apr-Mar			2011-12 Apr-Mar		
1.2.1.3.3	Server Software - Database				-	15.11	-	-	15.11	-	-	15.11	-
1.2.1.4	**OPEN VMS SERVER SW & SW MAINTENANCE**												
1.2.1.4.1	Server Software - Application				-	15.11	-	-	15.11	-	-	15.11	-
1.2.1.4.2	Server Software - Development/Test				-	15.11	-	-	15.11	-	-	15.11	-
1.2.2	**SERVER HARDWARE <$10K**												
1.2.2.1	**WINDOWS / LINUX SERVER HARDWARE <$10k**												
1.2.2.1.1	Server Hardware <$10K - Application				131.83	171.58	-	124.05	161.41	-	115.37	150.07	-
1.2.2.1.2	Server Hardware <$10K - Application (Remote)				98.06	119.72	-	92.18	112.54	-	85.62	104.53	348.52
1.2.2.1.3	Server Hardware <$10K - Development/Test				131.83	145.01	-	124.05	136.46	-	115.37	126.92	-
1.2.2.1.4	Server Hardware <$10K - Development/Test (Remote)				95.85	119.72	-	90.10	112.54	-	83.68	104.53	-
1.2.2.1.5	Server Hardware <$10K - Database				131.83	171.58	-	124.05	161.41	-	115.37	150.07	-
1.2.2.1.6	Server Hardware <$10K - Web				131.83	145.01	-	124.05	136.46	-	115.37	126.92	-
1.2.2.1.7	Server Hardware <$10K - Infrastructure				131.83	145.01	-	124.05	136.46	-	115.37	126.92	-
1.2.2.1.8	Server Hardware <$10K - Citrix server				-	248.26	-	-	233.50	-	-	217.06	-
1.2.2.2	**SOLARIS SERVER HARDWARE <$10K**												
1.2.2.2.1	Server Hardware <$10K - Application				-	-	-	-	-	-	-	-	-
1.2.2.2.2	Server Hardware <$10K - Development/Test				-	-	-	-	-	-	-	-	-
1.2.2.2.3	Server Hardware <$10K - Database				-	-	-	-	-	-	-	-	-
1.2.2.2.4	Server Hardware <$10K - Web				-	-	-	-	-	-	-	-	-
1.2.2.3	**AIX SERVER HARDWARE <$10K**												
1.2.2.3.1	Server Hardware <$10K - Application				-	-	-	-	-	-	-	-	-
1.2.2.3.2	Server Hardware <$10K - Development/Test				-	-	-	-	-	-	-	-	-
1.2.2.3.3	Server Hardware <$10K - Database				-	-	-	-	-	-	-	-	-
1.2.2.4	**OPEN VMS SERVER HARDWARE <$10K**												
1.2.2.4.1	Server Hardware <$10K - Application				-	-	-	-	-	-	-	-	-
1.2.2.4.2	Server Hardware <$10K - Development/Test				-	-	-	-	-	-	-	-	-
1.2.3	**SERVER HARDWARE >$10K**												
1.2.3.1	**WINDOWS / LINUX SERVER HARDWARE >$10K**												
1.2.3.1.1	Server Hardware >$10K - Application				-	-	17,944.87	-	-	14,714.79	-	-	12,066.13
1.2.3.1.2	Server Hardware >$10K - Application (remote)				-	-	13,040.70	-	-	10,693.38	-	-	-
1.2.3.1.3	Server Hardware >$10K - Development/Test				-	-	17,944.87	-	-	14,714.79	-	-	12,066.13
1.2.3.1.4	Server Hardware >$10K - Development/Test (remote)				-	-	17,944.87	-	-	14,714.79	-	-	12,066.13
1.2.3.1.5	Server Hardware >$10K - Database				-	-	17,944.87	-	-	14,714.79	-	-	12,066.13
1.2.3.1.6	Server Hardware >$10K - Web				-	-	17,944.87	-	-	14,714.79	-	-	12,066.13
1.2.3.1.7	Server Hardware >$10K - Infrastructure				-	-	17,944.87	-	-	14,714.79	-	-	12,066.13
1.2.3.1.8	Server Hardware >$10K - Citrix server				-	-	-	-	-	-	-	-	-

APPENDIX C - MANAGED SERVICES PRICE TABLE
Unit Prices

			2008-09 Jan-Mar	2009-10 Apr-Mar			2010-11 Apr-Mar			2011-12 Apr-Mar		
1.2.3.2		SOLARIS SERVER HARDWARE >$10K										
	1.2.3.2.1	Server Hardware >$10K - Application		15,506.08	30,730.63	80,374.83	12,714.99	25,199.12	65,907.36	10,426.29	20,663.28	54,044.04
	1.2.3.2.2	Server Hardware >$10K - Development/Test		15,506.08	30,730.63	80,374.83	12,714.99	25,199.12	65,907.36	10,426.29	20,663.28	54,044.04
	1.2.3.2.3	Server Hardware >$10K - Database		15,506.08	30,730.63	80,374.83	12,714.99	25,199.12	65,907.36	10,426.29	20,663.28	54,044.04
	1.2.3.2.4	Server Hardware >$10K - Web		15,506.08	30,730.63	80,374.83	12,714.99	25,199.12	65,907.36	10,426.29	20,663.28	54,044.04
1.2.3.3		AIX SERVER HARDWARE >$10K										
	1.2.3.3.1	Server Hardware >$10K - Application		-	66,750.43	-	-	54,735.36	-	-	44,882.99	-
	1.2.3.3.2	Server Hardware >$10K - Database		-	66,750.43	-	-	54,735.36	-	-	44,882.99	-
	1.2.3.3.3	Server Hardware >$10K - Development/Test		-	66,750.43	-	-	54,735.36	-	-	44,882.99	-
1.2.3.4		OPEN VMS SERVER HARDWARE >$10k										
	1.2.3.4.1	Server Hardware >$10K - Application		-	17,648.28	-	-	14,471.59	-	-	11,866.70	-
	1.2.3.4.2	Server Hardware >$10K - Development/Test		-	17,648.28	-	-	14,471.59	-	-	11,866.70	-

1.3. VIRTUAL SERVER MANAGEMENT SERVICES -- Province or EDS owned servers

1.3.1 WINDOWS / LINUX

			2008-09 Jan-Mar	2010-11 Apr-Mar	2011-12 Apr-Mar
1.3.1.1		VMWare Windows Guest - Application			
		VMWare Virtual Hosting Services	$381.32	$330.67	$338.81
		Management Services	345.87	323.23	305.49
		Service Delivery Operations & Governance	261.80	274.30	256.40
		Unit price adjmt	(226.35)	(266.86)	(223.08)
1.3.1.2		VMWare Windows Guest - Web			
		VMWare Virtual Hosting Services	$381.32	$330.67	$338.81
		Management Services	345.87	323.23	305.49
		Service Delivery Operations & Governance	261.80	274.30	256.40
		Unit price adjmt	(226.35)	(266.86)	(223.08)
1.3.1.3		VMWare Windows Guest - Database			
		VMWare Virtual Hosting Services	$381.32	$330.67	$338.81
		Management Services	345.87	323.23	305.49
		Service Delivery Operations & Governance	261.80	274.30	256.40
		Unit price adjmt	(226.35)	(266.86)	(223.08)
1.3.1.4		VMWare Windows Guest - Infrastructure			
		VMWare Virtual Hosting Services	$381.32	$330.67	$338.81
		Management Services	345.87	323.23	305.49
		Service Delivery Operations & Governance	261.80	274.30	256.40
		Unit price adjmt	(226.35)	(266.86)	(223.08)

APPENDIX C - MANAGED SERVICES PRICE TABLE
Unit Prices

| | | 2008-09 | 2009-10 | 2010-11 | 2011-12 |
		Jan-Mar	Apr-Mar	Apr-Mar	Apr-Mar
1.3.1.5	VMWare Windows Guest - Development/Test				
	VMWare Virtual Hosting Services		$327.26	$281.62	$293.67
	Management Services		291.81	274.18	260.35
	Service Delivery Operations & Governance		261.80	274.30	256.40
	Unit price adjmt		(226.35)	(266.86)	(223.08)
1.3.1.6	VMWare Linux Guest - Application				
	VMWare Virtual Hosting Services		$392.36	$339.68	$346.22
	Management Services		356.91	332.24	312.90
	Service Delivery Operations & Governance		261.80	274.30	256.40
	Unit price adjmt		(226.35)	(266.86)	(223.08)
1.3.1.7	VMWare Linux Guest- Web				
	VMWare Virtual Hosting Services		$392.36	$339.68	$346.22
	Management Services		356.91	332.24	312.90
	Service Delivery Operations & Governance		261.80	274.30	256.40
	Unit price adjmt		(226.35)	(266.86)	(223.08)
1.3.1.8	VMWare Linux Guest - Database				
	VMWare Virtual Hosting Services		$392.36	$339.68	$346.22
	Management Services		356.91	332.24	312.90
	Service Delivery Operations & Governance		261.80	274.30	256.40
	Unit price adjmt		(226.35)	(266.86)	(223.08)
1.3.1.9	VMWare Linux Guest - Infrastructure				
	VMWare Virtual Hosting Services		$392.36	$339.68	$346.22
	Management Services		356.91	332.24	312.90
	Service Delivery Operations & Governance		261.80	274.30	256.40
	Unit price adjmt		(226.35)	(266.86)	(223.08)
1.3.1.10	VMWare Linux Guest - Development/Test				
	VMWare Virtual Hosting Services		$340.24	$292.38	$302.71
	Management Services		304.79	284.94	269.39
	Service Delivery Operations & Governance		261.80	274.30	256.40
	Unit price adjmt		(226.35)	(266.86)	(223.08)
1.3.2	UNIX (SOLARIS / AIX)				

APPENDIX C - MANAGED SERVICES PRICE TABLE
Unit Prices

		2008-09 Jan-Mar	2009-10 Apr-Mar	2010-11 Apr-Mar	2011-12 Apr-Mar
1.3.2.1	**Solaris Container - Application**				
	Solaris Virtual Hosting Services		**$363.14**	**$313.17**	**$321.83**
	Management Services		327.69	305.73	288.51
	Service Delivery Operations & Governance		261.80	274.30	256.40
	Unit price adjmt		(226.35)	(266.86)	(223.08)
1.3.2.2	**Solaris Container - Web**				
	Solaris Virtual Hosting Services		**$363.14**	**$313.17**	**$321.83**
	Management Services		327.69	305.73	288.51
	Service Delivery Operations & Governance		261.80	274.30	256.40
	Unit price adjmt		(226.35)	(266.86)	(223.08)
1.3.2.3	**Solaris Container - Database**				
	Solaris Virtual Hosting Services		**$363.14**	**$313.17**	**$321.83**
	Management Services		327.69	305.73	288.51
	Service Delivery Operations & Governance		261.80	274.30	256.40
	Unit price adjmt		(226.35)	(266.86)	(223.08)
1.3.2.4	**Solaris Container- Development /Test**				
	Solaris Virtual Hosting Services		**$311.02**	**$265.87**	**$278.32**
	Management Services		275.57	258.43	245.00
	Service Delivery Operations & Governance		261.80	274.30	256.40
	Unit price adjmt		(226.35)	(266.86)	(223.08)
1.3.2.5	**AIX WPar - Application**				
	AIX Virtual Hosting Services		**$377.96**	**$326.62**	**$334.21**
	Management Services		342.51	319.18	300.89
	Service Delivery Operations & Governance		261.80	274.30	256.40
	Unit price adjmt		(226.35)	(266.86)	(223.08)
1.3.2.6	**AIX WPar - Database**				
	AIX Virtual Hosting Services		**$377.96**	**$326.62**	**$334.21**
	Management Services		342.51	319.18	300.89
	Service Delivery Operations & Governance		261.80	274.30	256.40
	Unit price adjmt		(226.35)	(266.86)	(223.08)
1.3.2.7	**AIX WPar - Development/Test**				
	AIX Virtual Hosting Services		**$325.84**	**$279.33**	**$290.70**

APPENDIX C - MANAGED SERVICES PRICE TABLE
Unit Prices

Item	Description	2008-09 Jan-Mar	2009-10 Apr-Mar	2010-11 Apr-Mar	2011-12 Apr-Mar
	Management Services		290.39	271.89	257.38
	Service Delivery Operations & Governance		261.80	274.30	256.40
	Unit price adjmt		(226.35)	(266.86)	(223.08)
	1.4. HOST SERVER HARDWARE & HARDWARE SUPPORT				
	1.4.1 PORTION OF HOST SERVER HARDWARE SUPPORT -- Province or EDS owned				
1.4.1.1	Windows/Linux Host Server Support		33.44 - -	21.60 - -	17.68 - -
1.4.1.2	Solaris Host Server Support		54.35 - -	37.81 - -	28.46 - -
1.4.1.3	AIX Host Server Support		54.35 - -	37.81 - -	28.46 - -
	1.4.2 PORTION OF HOST SERVER HARDWARE <$10K -- EDS owned				
1.4.2.1	Windows/Linux Host Server Hardware <$10K		-	-	-
1.4.2.2	Solaris Host Server Hardware <$10K		-	-	-
1.4.2.3	AIX Host Server Hardware <$10K		-	-	-
	1.4.3 PORTION OF HOST SERVER HARDWARE >$10K -- EDS owned				
1.4.3.1	Windows/Linux Host Server Hardware >$10K		- 22,969.43 -	- 18,834.94 -	- 15,444.65 -
1.4.3.2	Solaris Host Server Hardware >$10K		- 39,335.21 -	- 32,254.87 -	- 26,449.00 -
1.4.3.3	AIX Host Server Hardware >$10K		- 85,440.56 -	- 70,061.26 -	- 57,450.23 -
	1.5 Other Midrange Services				
1.5.1	Citrix Server Support		410.37 - -	410.37 - -	410.37 - -
1.5.2	Shared File and Print Services - Base unit		8.37 - -	8.27 - -	8.32 - -
1.5.3	Shared File and Print Services - Incremental 1.0 GB		3.45 - -	3.39 - -	3.23 - -
1.5.4	Shared Database Services		376.66 - -	374.77 - -	372.43 - -
1.5.5	Shared Database Services - Incremental 1.0 GB		1.49 - -	1.45 - -	1.28 - -
1.5.6	Shared Web Services		134.40 - -	133.54 - -	132.70 - -
1.5.7	Shared Web Services - Incremental 0.5 GB		0.75 - -	0.72 - -	0.64 - -
	1.5.8 Dedicated Web Services (optional)				
1.5.8.1	Apache - per Instance		72.69 - -	72.69 - -	72.69 - -
1.5.8.2	Tomcat - per Instance		55.41 - -	55.41 - -	55.41 - -
1.5.8.3	IIS - per Instance		102.16 - -	102.16 - -	102.16 - -
	1.5.9 Initial Install				
1.5.9.1	Wintel (physical Server or Host Server)		1,904.33 - -	1,904.33 - -	1,904.33 - -
1.5.9.2	Solaris/AIX (physical Server or Host Server)		1,854.84 - -	1,854.84 - -	1,854.84 - -
1.5.9.3	Open VMS (physical Server; N/A Host Server)		8,382.81 - -	8,382.81 - -	8,382.81 - -
1.5.9.4	VMWare (Virtual Server)		1,325.70 - -	1,325.70 - -	1,325.70 - -
1.5.9.5	Solaris (Virtual Server)		1,395.41 - -	1,395.41 - -	1,395.41 - -

APPENDIX C - MANAGED SERVICES PRICE TABLE
Unit Prices

			2008-09			2009-10			2010-11			2011-12		
			Jan-Mar			Apr-Mar			Apr-Mar			Apr-Mar		
1.5.10	**Refresh Install**													
	1.5.10.1	Wintel (physical Server or Host Server)				-	-	-	-	-	-	-	-	-
	1.5.10.2	Solaris/AIX (physical Server or Host Server)				-	-	-	-	-	-	-	-	-
	1.5.10.3	Open VMS (physical Server; N/A Host Server)				-	-	-	-	-	-	-	-	-
	1.5.10.4	VMWare (Virtual Server)				-	-	-	-	-	-	-	-	-
	1.5.10.5	Solaris (Virtual Server)				-	-	-	-	-	-	-	-	-
1.6	**Optional Midrange Services**													
1.6.1	**Windows / Linux Server optional services**					AIX/Open VMS			AIX/Open VMS			AIX/Open VMS		
	1.6.1.1	Applications Monitoring Services				68.89	139.67	343.85	68.89	139.67	343.85	68.89	139.67	343.85
	1.6.1.2	Batch Monitoring Services				52.61	89.13	198.16	52.61	89.13	198.16	52.61	89.13	198.16
	1.6.1.3	Batch Scheduling				TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD
	1.6.1.4	Database Management Services				282.96	319.48	428.51	282.96	319.48	428.51	282.96	319.48	428.51
	1.6.1.5	Cluster Management				106.36	177.14	381.32	106.36	177.14	381.32	106.36	177.14	381.32
	1.6.1.6	Image Performance Management				44.52	81.03	190.07	44.52	81.03	190.07	44.52	81.03	190.07
	1.6.1.7	Server Capacity (planning)				37.85	108.64	312.82	37.85	108.64	312.82	37.85	108.64	312.82
	1.6.1.8	DR Recovery Plan/Test				TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD
	1.6.1.9	Extended Support Hour - 5 x 12				51.27	51.27	51.27	51.27	51.27	51.27	51.27	51.27	51.27
	1.6.1.10	Extended Support Hour - 7 x 24				85.45	85.45	85.45	85.45	85.45	85.45	85.45	85.45	85.45
	1.6.1.11	Extended Support Hour - remote field serivices - 7 x 24				23.79	23.79	23.79	23.79	23.79	23.79	23.79	23.79	23.79
1.6.2	**Solaris / AIX Server optional services**													
	1.6.2.1	Applications Monitoring Services				99.58	193.88	448.58	99.58	193.88	448.58	99.58	193.88	448.58
	1.6.2.2	Batch Monitoring Services				64.73	124.77	284.33	64.73	124.77	284.33	64.73	124.77	284.33
	1.6.2.3	Batch Scheduling				TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD
	1.6.2.4	Database Management Services				324.35	384.39	543.94	324.35	384.39	543.94	324.35	384.39	543.94
	1.6.2.5	Cluster Management				139.58	233.88	488.58	139.58	233.88	488.58	139.58	233.88	488.58
	1.6.2.6	Image Performance Management				56.64	116.68	276.23	56.64	116.68	276.23	56.64	116.68	276.23
	1.6.2.7	Server Capacity (planning)				49.98	144.28	398.98	49.98	144.28	398.98	49.98	144.28	398.98
	1.6.2.8	DR Recovery Plan/Test				TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD
	1.6.2.9	Extended Support Hour - 5 x 12				51.27	51.27	51.27	51.27	51.27	51.27	51.27	51.27	51.27
	1.6.2.10	Extended Support Hour - 7 x 24				85.45	85.45	85.45	85.45	85.45	85.45	85.45	85.45	85.45
	1.6.2.11	Extended Support Hour - remote field serivices - 7 x 24				23.79	23.79	23.79	23.79	23.79	23.79	23.79	23.79	23.79

SUBTOTAL MIDRANGE SERVICES

2. MANAGED MAINFRAME SERVICES

APPENDIX C - MANAGED SERVICES PRICE TABLE
Unit Prices

		2008-09 Jan-Mar	2009-10 Apr-Mar				2010-11 Apr-Mar			2011-12 Apr-Mar	
2.1 MAINFRAME PROCESSING			**-**				**810.37**			**768.94**	
	Processing		-	-	-	-	665.22	-	-	628.28	-
	Hardware		-	-	-	-	-	-	-	-	-
	Service Delivery Operations & Governance		-	-	-	-	145.15	-	-	140.66	-
2.2 NON-STANDARD SOFTWARE (WHS)			**-**				**76,203.42**			**76,203.42**	
	Support		-	-	-	-	33,032.32	-	-	33,032.32	-
	Non-Standard Software		-	-	-	-	43,171.10	-	-	43,171.10	-
2.3 DASD			**-**				**1.38**			**1.34**	
	Services		-	-	-	-	1.38	-	-	1.34	-
	Hardware		-	-	-	-	-	-	-	-	-
2.4 TAPE			**-**				**1.34**			**1.34**	
	Services		-	-	-	-	1.34	-	-	1.34	-
	Hardware		-	-	-	-	-	-	-	-	-
2.5 OPTIONAL MAINFRAME SERVICES											
2.5.1	Form/Print/end user Support		-	13,728.61	-	-	13,728.61	-	-	13,728.61	-
2.5.2	SAS 70 Audit		-	103,000.00	-	-	103,000.00	-	-	103,000.00	-
2.5.3	Extra DR Test		-	164,800.00	-	-	164,800.00	-	-	164,800.00	-
2.5.4	Database Administration hourly rate		-	14,480.86	-	-	14,480.86	-	-	14,480.86	-
2.5.5	Database Production Support hourly rate		-	14,480.86	-	-	14,480.86	-	-	14,480.86	-
2.5.6	Database Consulting Services hourly rate		-	17,030.91	-	-	17,030.91	-	-	17,030.91	-
SUBTOTAL MANAGED MAINFRAME SERVICES											
3. MANAGED STORAGE AND MANAGED BACKUP SERVICES											
3.1 PROVINCE OWNED											
3.1.1 STORAGE MANAGEMENT SERVICES											
3.1.1.1	**STORAGE - TIER 1**		**0.1788**				**0.1648**			**0.1576**	
	Support		0.1047	-	-	0.1219	-	-	0.1194	-	
	HW/SW maintenance		-	-	-	-	-	-	0.0004	-	
	Storage Service Delivery Operations & Governance		0.1690	-	-	0.1623	-	-	0.1353	-	
	Unit price adjmt		(0.0949)			(0.1194)			(0.0975)		
3.1.1.2	**STORAGE - TIER 2**		**0.1532**				**0.1334**			**0.1296**	
	Support		0.0789	-	-	0.0893	-	-	0.0867	-	
	HW/SW maintenance		0.0002	-	-	0.0012	-	-	0.0051	-	

APPENDIX C - MANAGED SERVICES PRICE TABLE
Unit Prices

Code	Description	2008-09 Jan-Mar	2009-10 Apr-Mar	2010-11 Apr-Mar	2011-12 Apr-Mar
	Storage Service Delivery Operations & Governance		0.1690	0.1623	0.1353
	Unit price adjmt		(0.0949)	(0.1194)	(0.0975)
3.1.1.3	STORAGE - TIER 3		0.1530	0.1322	0.1247
	Support		0.0789	0.0893	0.0867
	HW/SW maintenance		-	-	0.0002
	Storage Service Delivery Operations & Governance		0.1690	0.1623	0.1353
	Unit price adjmt		(0.0949)	(0.1194)	(0.0975)
3.1.1.4	STORAGE - NAS		0.1707	0.1548	0.1460
	Support		0.0966	0.1118	0.1079
	HW/SW maintenance		-	-	0.0002
	Storage Service Delivery Operations & Governance		0.1690	0.1624	0.1354
	Unit price adjmt		(0.0949)	(0.1194)	(0.0975)
3.1.2 BACKUP AND EXTENDED RETENTION					
3.1.2.1	Backup		0.0612	0.0579	0.0587
	Support		0.0734	0.0827	0.0802
	HW/SW maintenance		-	-	-
	Storage Service Delivery Operations & Governance		0.0253	0.0244	0.0205
	Unit price adjmt		(0.0375)	(0.0492)	(0.0420)
3.1.2.2	Extended Retention		0.0212	0.0188	0.0186
	Support		0.0018	0.0018	0.0017
	HW/SW maintenance		0.0069	0.0069	0.0069
	Storage Service Delivery Operations & Governance		0.0253	0.0244	0.0206
	Unit price adjmt		(0.0128)	(0.0143)	(0.0106)
3.2 EDS OWNED					
3.2.1 STORAGE MANAGEMENT SERVICES					
3.2.1.1	STORAGE - TIER 1		n/a	0.2128	0.2077
	Support		-	0.1183	0.1183
	HW/SW maintenance		-	0.0515	0.0515
	Storage Service Delivery Operations & Governance		-	0.1624	0.1354
	Unit price adjmt		-	(0.1194)	(0.0975)
3.2.1.2	STORAGE - TIER 2		0.2546	0.2047	0.1715
	Support		0.1674	0.1486	0.1240

APPENDIX C - MANAGED SERVICES PRICE TABLE
Unit Prices

			2008-09 Jan-Mar	2009-10 Apr-Mar	2010-11 Apr-Mar	2011-12 Apr-Mar
		HW/SW maintenance		0.0131	0.0131	0.0096
		Storage Service Delivery Operations & Governance		0.1690	0.1624	0.1354
		Unit price adjmt		(0.0949)	(0.1194)	(0.0975)
	3.2.1.3	**STORAGE - TIER 3**		**0.2391**	**0.1914**	**0.1628**
		Support		0.1606	0.1440	0.1212
		HW/SW maintenance		0.0044	0.0044	0.0037
		Storage Service Delivery Operations & Governance		0.1690	0.1624	0.1354
		Unit price adjmt		(0.0949)	(0.1194)	(0.0975)
	3.2.1.4	**STORAGE - NAS**		**0.2817**	**0.2262**	**0.1974**
		Support		0.1908	0.1735	0.1494
		HW/SW maintenance		0.0168	0.0097	0.0101
		Storage Service Delivery Operations & Governance		0.1690	0.1624	0.1354
		Unit price adjmt		(0.0949)	(0.1194)	(0.0975)
3.2.2	**BACKUP AND EXTENDED RETENTION**					
	3.2.2.1	**Backup**		**0.0772**	**0.0637**	**0.0655**
		Support		0.0844	0.0835	0.0819
		HW/SW maintenance		0.0050	0.0050	0.0050
		Storage Service Delivery Operations & Governance		0.0253	0.0244	0.0206
		Unit price adjmt		(0.0375)	(0.0492)	(0.0420)
	3.2.2.2	**Extended Retention**		**0.0150**	**0.0126**	**0.0124**
		Support		0.0018	0.0018	0.0017
		HW/SW maintenance		0.0007	0.0007	0.0007
		Storage Service Delivery Operations & Governance		0.0253	0.0244	0.0206
		Unit price adjmt		(0.0128)	(0.0143)	(0.0106)
3.3	**STORAGE, BACKUP AND RETENTION HARDWARE**					
	3.3.1	Tier 1 Small; EMC DMX4 120 R5		288,852.91	266,636.21	247,085.50
	3.3.2	Tier 2; EMC CX3-80 R5		483,265.92	442,504.71	406,634.83
	3.3.3	Tier 3; EMC CX3-40F R5		429,817.45	393,641.46	361,806.58
	3.3.4	SAN; Cisco 9513 switch (x 2)		-	-	
	3.3.5	NAS EMC Celerra NS20		119,379.11	108,943.47	99,760.10
	3.3.6	Backup VTL; EMC EDL - DL3D3000		948,090.70	843,524.77	751,506.76
	3.3.7	Tape Media; Sun Tape T10000		21,880.40	21,535.99	21,232.91

APPENDIX C - MANAGED SERVICES PRICE TABLE
Unit Prices

			2008-09		2009-10		2010-11		2011-12	
			Jan-Mar		Apr-Mar		Apr-Mar		Apr-Mar	
	3.3.8	Tape Library; Sun SL8500, 10k slots,16 LTO4 drives			874,128.31		775,720.63		689,121.86	
	3.3.9	Encrypted Tape drive T10kB Drives - bundled			49,233.47		45,725.75		42,638.96	
3.4 OPTIONAL STORAGE SERVICES										
	3.4.1	Tier 1, Mirrored Primary	-		0.1389	-	0.2553	-	0.2553	-
	3.4.2	Tier 1, with Local Clone Services, Mirrored Primary	-		0.4401	-	0.6146	-	0.6146	-
	3.4.3	Tier 1, with Local Clone Services, Standard	-		0.4401	-	0.5565	-	0.5565	-
	3.4.4	Tier 1, with Replication Services and Local Clone Services, Mirrored Primary	-		1.1483	-	1.4974	-	1.4974	-
	3.4.5	Tier 1, with Replication Services and Local Clone Services, Standard	-		1.1483	-	1.3811	-	1.3811	-
	3.4.6	Tier 2, Mirrored Primary	-		0.1987	-	0.1987	-	0.1910	-
	3.4.7	Tier 1, with Replication Services, Standard	-		0.5595	-	0.6759	-	0.6759	-
	3.4.8	Tier 1, with Replication Services, Mirrored Primary	-		0.5595	-	0.7922	-	0.7922	-
	3.4.9	Archive Storage Repository	-		0.3164	-	0.3164	-	0.3164	-
	3.4.10	File System Archive Storage Services	-		0.0219	-	0.0219	-	0.0219	-
	3.4.11	VTL Backup to Encrypted Offsite Tape	-		0.1733	-	0.1733	-	0.1733	-
3.5 OPTIONAL STORAGE SERVICES HARDWARE & SOFTWARE										
	3.5.1	Tier 1 Small; EMC DMX4 120 R5			288,852.91		266,636.21		247,085.50	
	3.5.2	Tier 2; EMC CX3-80 R5			483,265.92		442,504.71		406,634.83	
	3.5.4	SAN; Cisco 9513 switch (x 2)			646,262.57		574,059.74		510,521.25	
	3.5.6	Local Clone - PIT S/W - Array Base License			20,930.72		20,930.72		20,930.72	
	3.5.7	Local Clone - PIT S/W - TB Base License			8,697.41		8,697.41		8,697.41	
	3.5.8	Replication - SRDF S/W - Array Base License			23,716.96		23,716.96		23,716.96	
	3.5.9	Replication - 32 Gig Cache Memory			23,473.58		20,656.75		18,177.94	
	3.5.10	Replication - SRDF Drive Units			11,682.26		10,280.39		9,046.74	
	3.5.11	Replication - SRDF S/W - TB Base License			12,513.43		12,513.43		12,513.43	
	3.5.12	ASR - Centera Hardware (x 2)			277,615.06		244,954.47		216,213.14	
	3.5.13	ASR - Centera Software (x 2)			387,855.39		387,855.39		387,855.39	
	3.5.14	FSA - DiskExtender Capacity License			56,038.34		56,038.34		56,038.34	
	3.5.15	FSA - DiskExtender Access License			4,734.44		4,734.44		4,734.44	
		[refer to Managed Storage SOW for mapping]								
SUBTOTAL MANAGED STORAGE & MANAGED BACKUP SERVICES (including Retention)										
4. TRANSFORMATION										
	4.1	Network Install and Setup	-		6,015.18		6,015.18		6,015.18	
	4.2	Mainframe migration	-		-		5,126.75		20,507.01	
	4.3	Storage & BUR Migration	-		35,762.39		35,762.39		35,762.39	

APPENDIX C - MANAGED SERVICES PRICE TABLE
Unit Prices

| | 2008-09 | | | 2009-10 | | | 2010-11 | | | 2011-12 | | |
	Jan-Mar			Apr-Mar			Apr-Mar			Apr-Mar		
4.4 Transformation	-			30,869.38			30,869.38			30,869.38		
4.5 Midrange Transformation (excluding installs)	-			67,200.08			67,200.08			67,200.08		
SUB-TOTAL - TRANSFORMATION												
5. OTHER												
5.1 AES group - T&M	-	-	-	-	34,279.42	-	-	34,279.42	-	-	34,279.42	-
5.2 After Hours Service Desk - setup	-	-	-	-	30,004.33	-	-	-	-	-	-	-
5.3 After Hours Service Desk - monthly	-	-	-	-	8,287.19	-	-	8,287.19	-	-	8,287.19	-
5.4 Month 1-6	-	160,054.66	-	-	1,858,227.28	-	-	-	-	-	-	-
5.5 Month 1-6 adjmt					(703,953.31)							
SUBTOTAL OTHER												
6. DATA CENTRE	REFER TO APPENDIX A AND B TO SCHEDULE 23 FOR DATA CENTRE PRICING											
TOTAL												

APPENDIX C - MANAGED SERVICES PRICE TABLE
Unit Prices

			2012-13 Apr-Mar			2013-14 Apr-Mar			2014-15 Apr-Mar			2015-16 Apr-Mar		
			Small	Medium	Large	Small	Medium	Large	Small	Medium	Large	Small	Medium	Large
1. MIDRANGE SERVICES														
1.1. PHYSICAL SERVER -- Province or EDS owned servers														
1.1.1. WINDOWS SERVER MANAGEMENT SERVICES														
1.1.1.1	**Application, Database or Web Server**														
	1.1.1.1.1	**Server Management Services - Tier 1**	**$745.87**	**$840.17**	**$1,094.87**	**$796.20**	**$890.50**	**$1,145.20**	**$773.86**	**$868.16**	**$1,122.86**	**$764.14**	**$858.44**	**$1,113.14**
		Management Services	302.29	325.81	376.33	286.22	309.74	360.26	271.43	294.95	345.47	257.83	281.35	331.87
		Service Delivery Operations & Governance	251.77	251.77	251.77	249.79	249.79	249.79	244.70	244.70	244.70	249.74	249.74	249.74
		Pager Support	85.45	85.45	85.45	85.45	85.45	85.45	85.45	85.45	85.45	85.45	85.45	85.45
		Cluster Management	106.36	177.14	381.32	106.36	177.14	381.32	106.36	177.14	381.32	106.36	177.14	381.32
		Remote field services	-	-	-	-	-	-	-	-	-	-	-	-
		Unit price adjmt	-	-	-	68.38	68.38	68.38	65.92	65.92	65.92	64.76	64.76	64.76
	1.1.1.1.2	**Server Management Services - Tier 2**	**$554.06**	**$577.58**	**$628.10**	**$604.39**	**$627.91**	**$678.43**	**$582.05**	**$605.57**	**$656.09**	**$572.33**	**$595.85**	**$646.37**
		Management Services	302.29	325.81	376.33	286.22	309.74	360.26	271.43	294.95	345.47	257.83	281.35	331.87
		Service Delivery Operations & Governance	251.77	251.77	251.77	249.79	249.79	249.79	244.70	244.70	244.70	249.74	249.74	249.74
		Pager Support	-	-	-	-	-	-	-	-	-	-	-	-
		Cluster Management	-	-	-	-	-	-	-	-	-	-	-	-
		Remote field services	-	-	-	-	-	-	-	-	-	-	-	-
		Unit price adjmt	-	-	-	68.38	68.38	68.38	65.92	65.92	65.92	64.76	64.76	64.76
	1.1.1.1.3	**Server Management Services - Tier 3**	**$577.85**	**$601.37**	**$651.89**	**$628.18**	**$651.70**	**$702.22**	**$605.84**	**$629.36**	**$679.88**	**$596.12**	**$619.64**	**$670.16**
		Management Services	302.29	325.81	376.33	286.22	309.74	360.26	271.43	294.95	345.47	257.83	281.35	331.87
		Service Delivery Operations & Governance	251.77	251.77	251.77	249.79	249.79	249.79	244.70	244.70	244.70	249.74	249.74	249.74
		Pager Support	-	-	-	-	-	-	-	-	-	-	-	-
		Cluster Management	-	-	-	-	-	-	-	-	-	-	-	-
		Remote field services	23.79	23.79	23.79	23.79	23.79	23.79	23.79	23.79	23.79	23.79	23.79	23.79
		Unit price adjmt	-	-	-	68.38	68.38	68.38	65.92	65.92	65.92	64.76	64.76	64.76
1.1.1.2	**Infrastructure Server**														
	1.1.1.2.1	**Server Management Services - Tier 1**	**$704.36**	**$798.65**	**$1,053.35**	**$758.00**	**$852.30**	**$1,107.00**	**$738.72**	**$833.02**	**$1,087.72**	**$731.81**	**$826.11**	**$1,080.81**
		Management Services	260.78	284.29	334.81	248.02	271.54	322.06	236.29	259.81	310.33	225.50	249.02	299.54
		Service Delivery Operations & Governance	251.77	251.77	251.77	249.79	249.79	249.79	244.70	244.70	244.70	249.74	249.74	249.74
		Pager Support	85.45	85.45	85.45	85.45	85.45	85.45	85.45	85.45	85.45	85.45	85.45	85.45
		Cluster Management	106.36	177.14	381.32	106.36	177.14	381.32	106.36	177.14	381.32	106.36	177.14	381.32
		Remote field services	-	-	-	-	-	-	-	-	-	-	-	-
		Unit price adjmt	-	-	-	68.38	68.38	68.38	65.92	65.92	65.92	64.76	64.76	64.76

			2012-13 Apr-Mar			2013-14 Apr-Mar			2014-15 Apr-Mar			2015-16 Apr-Mar		
	1.1.1.2.2	**Server Management Services - Tier 2**	**$512.55**	**$536.06**	**$586.58**	**$566.19**	**$589.71**	**$640.23**	**$546.91**	**$570.43**	**$620.95**	**$540.00**	**$563.52**	**$614.04**
		Management Services	260.78	284.29	334.81	248.02	271.54	322.06	236.29	259.81	310.33	225.50	249.02	299.54
		Service Delivery Operations & Governance	251.77	251.77	251.77	249.79	249.79	249.79	244.70	244.70	244.70	249.74	249.74	249.74
		Pager Support	-	-	-	-	-	-	-	-	-	-	-	-
		Cluster Management	-	-	-	-	-	-	-	-	-	-	-	-
		Remote field services	-	-	-	-	-	-	-	-	-	-	-	-
		Unit price adjmt	-	-	-	68.38	68.38	68.38	65.92	65.92	65.92	64.76	64.76	64.76
	1.1.1.2.3	**Server Management Services - Tier 3**	**$536.34**	**$559.85**	**$610.37**	**$589.98**	**$613.50**	**$664.02**	**$570.70**	**$594.22**	**$644.74**	**$563.79**	**$587.31**	**$637.83**
		Management Services	260.78	284.29	334.81	248.02	271.54	322.06	236.29	259.81	310.33	225.50	249.02	299.54
		Service Delivery Operations & Governance	251.77	251.77	251.77	249.79	249.79	249.79	244.70	244.70	244.70	249.74	249.74	249.74
		Pager Support	-	-	-	-	-	-	-	-	-	-	-	-
		Cluster Management	-	-	-	-	-	-	-	-	-	-	-	-
		Remote field services	23.79	23.79	23.79	23.79	23.79	23.79	23.79	23.79	23.79	23.79	23.79	23.79
		Unit price adjmt	-	-	-	68.38	68.38	68.38	65.92	65.92	65.92	64.76	64.76	64.76
1.1.1.3		**Development/Test Server**												
	1.1.1.3.1	**Server Management Services - Tier 1**	**$653.28**	**$747.58**	**$1,002.28**	**$711.01**	**$805.31**	**$1,060.01**	**$695.49**	**$789.79**	**$1,044.49**	**$692.04**	**$786.34**	**$1,041.04**
		Management Services	209.70	233.22	283.74	201.03	224.55	275.07	193.06	216.58	267.10	185.73	209.25	259.77
		Service Delivery Operations & Governance	251.77	251.77	251.77	249.79	249.79	249.79	244.70	244.70	244.70	249.74	249.74	249.74
		Pager Support	85.45	85.45	85.45	85.45	85.45	85.45	85.45	85.45	85.45	85.45	85.45	85.45
		Cluster Management	106.36	177.14	381.32	106.36	177.14	381.32	106.36	177.14	381.32	106.36	177.14	381.32
		Remote field services	-	-	-	-	-	-	-	-	-	-	-	-
		Unit price adjmt	-	-	-	68.38	68.38	68.38	65.92	65.92	65.92	64.76	64.76	64.76
	1.1.1.3.2	**Server Management Services - Tier 2**	**$461.47**	**$484.99**	**$535.51**	**$519.20**	**$542.72**	**$593.24**	**$503.68**	**$527.20**	**$577.72**	**$500.23**	**$523.75**	**$574.27**
		Management Services	209.70	233.22	283.74	201.03	224.55	275.07	193.06	216.58	267.10	185.73	209.25	259.77
		Service Delivery Operations & Governance	251.77	251.77	251.77	249.79	249.79	249.79	244.70	244.70	244.70	249.74	249.74	249.74
		Pager Support	-	-	-	-	-	-	-	-	-	-	-	-
		Cluster Management	-	-	-	-	-	-	-	-	-	-	-	-
		Remote field services	-	-	-	-	-	-	-	-	-	-	-	-
		Unit price adjmt	-	-	-	68.38	68.38	68.38	65.92	65.92	65.92	64.76	64.76	64.76
	1.1.1.3.3	**Server Management Services - Tier 3**	**$485.26**	**$508.78**	**$559.30**	**$542.99**	**$566.51**	**$617.03**	**$527.47**	**$550.99**	**$601.51**	**$524.02**	**$547.54**	**$598.06**
		Management Services	209.70	233.22	283.74	201.03	224.55	275.07	193.06	216.58	267.10	185.73	209.25	259.77
		Service Delivery Operations & Governance	251.77	251.77	251.77	249.79	249.79	249.79	244.70	244.70	244.70	249.74	249.74	249.74
		Pager Support	-	-	-	-	-	-	-	-	-	-	-	-

APPENDIX C - MANAGED SERVICES PRICE TABLE
Unit Prices

	2012-13 Apr-Mar			2013-14 Apr-Mar			2014-15 Apr-Mar			2015-16 Apr-Mar		
Cluster Management	-	-	-	-	-	-	-	-	-	-	-	-
Remote field services	23.79	23.79	23.79	23.79	23.79	23.79	23.79	23.79	23.79	23.79	23.79	23.79
Unit price adjmt	-	-	-	68.38	68.38	68.38	65.92	65.92	65.92	64.76	64.76	64.76
1.1.2 UNIX (SOLARIS / AIX / LINUX) SERVER MANAGEMENT SERVICES												
1.1.2.1 Application, Database or Web Server		AIX			AIX			AIX			AIX	
1.1.2.1.1 Server Management Services - Tier 1	$788.50	$906.32	$1,211.54	$837.20	$955.02	$1,260.24	$813.38	$931.20	$1,236.42	$802.28	$920.10	$1,225.32
Management Services	311.70	335.22	385.74	294.00	317.52	368.04	277.73	301.25	351.77	262.75	286.27	336.79
Service Delivery Operations & Governance	251.77	251.77	251.77	249.79	249.79	249.79	244.70	244.70	244.70	249.74	249.74	249.74
Pager Support	85.45	85.45	85.45	85.45	85.45	85.45	85.45	85.45	85.45	85.45	85.45	85.45
Cluster Management	139.58	233.88	488.58	139.58	233.88	488.58	139.58	233.88	488.58	139.58	233.88	488.58
Remote field services	-	-	-	-	-	-	-	-	-	-	-	-
Unit price adjmt	-	-	-	68.38	68.38	68.38	65.92	65.92	65.92	64.76	64.76	64.76
		AIX			AIX			AIX			AIX	
1.1.2.1.2 Server Management Services - Tier 2	$563.47	$586.99	$637.51	$612.17	$635.69	$686.21	$588.35	$611.87	$662.39	$577.25	$600.77	$651.29
Management Services	311.70	335.22	385.74	294.00	317.52	368.04	277.73	301.25	351.77	262.75	286.27	336.79
Service Delivery Operations & Governance	251.77	251.77	251.77	249.79	249.79	249.79	244.70	244.70	244.70	249.74	249.74	249.74
Pager Support	-	-	-	-	-	-	-	-	-	-	-	-
Cluster Management	-	-	-	-	-	-	-	-	-	-	-	-
Remote field services	-	-	-	-	-	-	-	-	-	-	-	-
Unit price adjmt	-	-	-	68.38	68.38	68.38	65.92	65.92	65.92	64.76	64.76	64.76
		AIX			AIX			AIX			AIX	
1.1.2.1.3 Server Management Services - Tier 3	$587.26	$610.78	$661.30	$635.96	$659.48	$710.00	$612.14	$635.66	$686.18	$601.04	$624.56	$675.08
Management Services	311.70	335.22	385.74	294.00	317.52	368.04	277.73	301.25	351.77	262.75	286.27	336.79
Service Delivery Operations & Governance	251.77	251.77	251.77	249.79	249.79	249.79	244.70	244.70	244.70	249.74	249.74	249.74
Pager Support	-	-	-	-	-	-	-	-	-	-	-	-
Cluster Management	-	-	-	-	-	-	-	-	-	-	-	-
Remote field services	23.79	23.79	23.79	23.79	23.79	23.79	23.79	23.79	23.79	23.79	23.79	23.79
Unit price adjmt	-	-	-	68.38	68.38	68.38	65.92	65.92	65.92	64.76	64.76	64.76
1.1.2.2 Infrastructure Server		AIX			AIX			AIX			AIX	
1.1.2.2.1 Server Management Services - Tier 1	$748.47	$866.29	$1,171.51	$800.38	$918.20	$1,223.42	$779.50	$897.31	$1,202.53	$771.11	$888.93	$1,194.15
Management Services	271.67	295.19	345.71	257.18	280.70	331.22	243.85	267.36	317.88	231.58	255.10	305.62
Service Delivery Operations & Governance	251.77	251.77	251.77	249.79	249.79	249.79	244.70	244.70	244.70	249.74	249.74	249.74
Pager Support	85.45	85.45	85.45	85.45	85.45	85.45	85.45	85.45	85.45	85.45	85.45	85.45
Cluster Management	139.58	233.88	488.58	139.58	233.88	488.58	139.58	233.88	488.58	139.58	233.88	488.58
Remote field services	-	-	-	-	-	-	-	-	-	-	-	-

APPENDIX C - MANAGED SERVICES PRICE TABLE
Unit Prices

			2012-13 Apr-Mar			2013-14 Apr-Mar			2014-15 Apr-Mar			2015-16 Apr-Mar		
		Unit price adjmt	-	-	-	68.38	68.38	68.38	65.92	65.92	65.92	64.76	64.76	64.76
				AIX			AIX			AIX			AIX	
1.1.2.2.2	Server Management Services - Tier 2		$523.44	$546.96	$597.48	$575.35	$598.87	$649.39	$554.47	$577.98	$628.50	$546.08	$569.60	$620.12
		Management Services	271.67	295.19	345.71	257.18	280.70	331.22	243.85	267.36	317.88	231.58	255.10	305.62
		Service Delivery Operations & Governance	251.77	251.77	251.77	249.79	249.79	249.79	244.70	244.70	244.70	249.74	249.74	249.74
		Pager Support	-	-	-	-	-	-	-	-	-	-	-	-
		Cluster Management	-	-	-	-	-	-	-	-	-	-	-	-
		Remote field services	-	-	-	-	-	-	-	-	-	-	-	-
		Unit price adjmt	-	-	-	68.38	68.38	68.38	65.92	65.92	65.92	64.76	64.76	64.76
				AIX			AIX			AIX			AIX	
1.1.2.2.3	Server Management Services - Tier 3		$547.23	$570.75	$621.27	$599.14	$622.66	$673.18	$578.26	$601.77	$652.29	$569.87	$593.39	$643.91
		Management Services	271.67	295.19	345.71	257.18	280.70	331.22	243.85	267.36	317.88	231.58	255.10	305.62
		Service Delivery Operations & Governance	251.77	251.77	251.77	249.79	249.79	249.79	244.70	244.70	244.70	249.74	249.74	249.74
		Pager Support	-	-	-	-	-	-	-	-	-	-	-	-
		Cluster Management	-	-	-	-	-	-	-	-	-	-	-	-
		Remote field services	23.79	23.79	23.79	23.79	23.79	23.79	23.79	23.79	23.79	23.79	23.79	23.79
		Unit price adjmt	-	-	-	68.38	68.38	68.38	65.92	65.92	65.92	64.76	64.76	64.76
1.1.2.3	Development/Test Server			AIX			AIX			AIX			AIX	
1.1.2.3.1	Server Management Services - Tier 1		$685.77	$803.59	$1,108.81	$742.70	$860.52	$1,165.74	$726.43	$844.25	$1,149.47	$722.29	$840.11	$1,145.33
		Management Services	208.97	232.49	283.01	199.50	223.02	273.54	190.78	214.30	264.82	182.76	206.28	256.80
		Service Delivery Operations & Governance	251.77	251.77	251.77	249.79	249.79	249.79	244.70	244.70	244.70	249.74	249.74	249.74
		Pager Support	85.45	85.45	85.45	85.45	85.45	85.45	85.45	85.45	85.45	85.45	85.45	85.45
		Cluster Management	139.58	233.88	488.58	139.58	233.88	488.58	139.58	233.88	488.58	139.58	233.88	488.58
		Remote field services	-	-	-	-	-	-	-	-	-	-	-	-
		Unit price adjmt	-	-	-	68.38	68.38	68.38	65.92	65.92	65.92	64.76	64.76	64.76
				AIX			AIX			AIX			AIX	
1.1.2.3.2	Server Management Services - Tier 2		$460.74	$484.26	$534.78	$517.67	$541.19	$591.71	$501.40	$524.92	$575.44	$497.26	$520.78	$571.30
		Management Services	208.97	232.49	283.01	199.50	223.02	273.54	190.78	214.30	264.82	182.76	206.28	256.80
		Service Delivery Operations & Governance	251.77	251.77	251.77	249.79	249.79	249.79	244.70	244.70	244.70	249.74	249.74	249.74
		Pager Support	-	-	-	-	-	-	-	-	-	-	-	-
		Cluster Management	-	-	-	-	-	-	-	-	-	-	-	-
		Remote field services	-	-	-	-	-	-	-	-	-	-	-	-
		Unit price adjmt	-	-	-	68.38	68.38	68.38	65.92	65.92	65.92	64.76	64.76	64.76
				AIX			AIX			AIX			AIX	
1.1.2.3.3	Server Management Services - Tier 3		$484.53	$508.05	$558.57	$541.46	$564.98	$615.50	$525.19	$548.71	$599.23	$521.05	$544.57	$595.09
		Management Services	208.97	232.49	283.01	199.50	223.02	273.54	190.78	214.30	264.82	182.76	206.28	256.80
		Service Delivery Operations & Governance	251.77	251.77	251.77	249.79	249.79	249.79	244.70	244.70	244.70	249.74	249.74	249.74

APPENDIX C - MANAGED SERVICES PRICE TABLE
Unit Prices

		2012-13 Apr-Mar			2013-14 Apr-Mar			2014-15 Apr-Mar			2015-16 Apr-Mar		
	Pager Support	-	-	-	-	-	-	-	-	-	-	-	-
	Cluster Management	-	-	-	-	-	-	-	-	-	-	-	-
	Remote field services	23.79	23.79	23.79	23.79	23.79	23.79	23.79	23.79	23.79	23.79	23.79	23.79
	Unit price adjmt	-	-	-	68.38	68.38	68.38	65.92	65.92	65.92	64.76	64.76	64.76

1.1.3 OPEN VMS SERVER MANAGEMENT SERVICES

1.1.3.1 Application Server

		2012-13	2013-14	2014-15	2015-16
1.1.3.1.1	**Server Management Services - Tier 1**	**$906.32**	**$955.02**	**$931.20**	**$920.10**
	Management Services	335.22	317.52	301.25	286.27
	Service Delivery Operations & Governance	251.77	249.79	244.70	249.74
	Pager Support	85.45	85.45	85.45	85.45
	Cluster Management	233.88	233.88	233.88	233.88
	Remote field services	-	-	-	-
	Unit price adjmt	-	68.38	65.92	64.76
1.1.3.1.2	**Server Management Services - Tier 2**	**$586.99**	**$635.69**	**$611.87**	**$600.77**
	Management Services	335.22	317.52	301.25	286.27
	Service Delivery Operations & Governance	251.77	249.79	244.70	249.74
	Pager Support	-	-	-	-
	Cluster Management	-	-	-	-
	Remote field services	-	-	-	-
	Unit price adjmt	-	68.38	65.92	64.76
1.1.3.1.3	**Server Management Services - Tier 3**	**$610.78**	**$659.48**	**$635.66**	**$624.56**
	Management Services	335.22	317.52	301.25	286.27
	Service Delivery Operations & Governance	251.77	249.79	244.70	249.74
	Pager Support	-	-	-	-
	Cluster Management	-	-	-	-
	Remote field services	23.79	23.79	23.79	23.79
	Unit price adjmt	-	68.38	65.92	64.76

1.1.3.2 Application Server Dev/Test

		2012-13	2013-14	2014-15	2015-16
1.1.3.2.1	**Server Management Services - Tier 1**	**$803.59**	**$860.52**	**$844.25**	**$840.11**
	Management Services	232.49	223.02	214.30	206.28
	Service Delivery Operations & Governance	251.77	249.79	244.70	249.74
	Pager Support	85.45	85.45	85.45	85.45
	Cluster Management	233.88	233.88	233.88	233.88
	Remote field services	-	-	-	-

APPENDIX C - MANAGED SERVICES PRICE TABLE
Unit Prices

		2012-13 Apr-Mar	2013-14 Apr-Mar	2014-15 Apr-Mar	2015-16 Apr-Mar
	Unit price adjmt	-	68.38	65.92	64.76
1.1.3.2.2	**Server Management Services - Tier 2**	**$484.26**	**$541.19**	**$524.92**	**$520.78**
	Management Services	232.49	223.02	214.30	206.28
	Service Delivery Operations & Governance	251.77	249.79	244.70	249.74
	Pager Support	-	-	-	-
	Cluster Management	-	-	-	-
	Remote field services	-	-	-	-
	Unit price adjmt	-	68.38	65.92	64.76
1.1.3.2.3	**Server Management Services - Tier 3**	**$508.05**	**$564.98**	**$548.71**	**$544.57**
	Management Services	232.49	223.02	214.30	206.28
	Service Delivery Operations & Governance	251.77	249.79	244.70	249.74
	Pager Support	-	-	-	-
	Cluster Management	-	-	-	-
	Remote field services	23.79	23.79	23.79	23.79
	Unit price adjmt	-	68.38	65.92	64.76

1.2 PHYSICAL SERVER HARDWARE -- EDS owned servers

1.2.1 SERVER SW & SW MAINTENANCE

		2012-13 Apr-Mar			2013-14 Apr-Mar			2014-15 Apr-Mar			2015-16 Apr-Mar		
1.2.1.1	**WINDOWS/LINUX SERVER SW & SW MAINTENANCE**												
1.2.1.1.1	Server Software - Application	9.80	9.80	9.80	9.80	9.80	9.80	9.80	9.80	9.80	9.80	9.80	9.80
1.2.1.1.2	Server Software - Application (Remote)	-	-	-	-	-	-	-	-	-	-	-	-
1.2.1.1.3	Server Software - Development/Test	9.80	11.34	11.34	9.80	11.34	11.34	9.80	11.34	11.34	9.80	11.34	11.34
1.2.1.1.4	Server Software - Development/Test (Remote)	-	-	-	-	-	-	-	-	-	-	-	-
1.2.1.1.5	Server Software - Database	9.80	9.80	9.80	9.80	9.80	9.80	9.80	9.80	9.80	9.80	9.80	9.80
1.2.1.1.6	Server Software - Web	9.80	11.34	11.34	9.80	11.34	11.34	9.80	11.34	11.34	9.80	11.34	11.34
1.2.1.1.7	Server Software - Infrastructure	9.80	11.34	11.34	9.80	11.34	11.34	9.80	11.34	11.34	9.80	11.34	11.34
1.2.1.1.8	Server Software - Citrix server	-	11.34	-	-	11.34	-	-	11.34	-	-	11.34	-
1.2.1.2	**SOLARIS SERVER SW & SW MAINTENANCE**												
1.2.1.2.1	Server Software - Application	15.11	15.11	15.11	15.11	15.11	15.11	15.11	15.11	15.11	15.11	15.11	15.11
1.2.1.2.2	Server Software - Development/Test	15.11	15.11	15.11	15.11	15.11	15.11	15.11	15.11	15.11	15.11	15.11	15.11
1.2.1.2.3	Server Software - Database	15.11	15.11	15.11	15.11	15.11	15.11	15.11	15.11	15.11	15.11	15.11	15.11
1.2.1.2.4	Server Software - Web	15.11	15.11	15.11	15.11	15.11	15.11	15.11	15.11	15.11	15.11	15.11	15.11
1.2.1.3	**AIX SERVER SW & SW MAINTENANCE**												
1.2.1.3.1	Server Software - Application	-	15.11	-	-	15.11	-	-	15.11	-	-	15.11	-
1.2.1.3.2	Server Software - Development/Test	-	15.11	-	-	15.11	-	-	15.11	-	-	15.11	-

APPENDIX C - MANAGED SERVICES PRICE TABLE
Unit Prices

			2012-13			2013-14			2014-15			2015-16		
			Apr-Mar			Apr-Mar			Apr-Mar			Apr-Mar		
	1.2.1.3.3	Server Software - Database	-	15.11	-	-	15.11	-	-	15.11	-	-	15.11	-
1.2.1.4		OPEN VMS SERVER SW & SW MAINTENANCE												
	1.2.1.4.1	Server Software - Application	-	15.11	-	-	15.11	-	-	15.11	-	-	15.11	-
	1.2.1.4.2	Server Software - Development/Test	-	15.11	-	-	15.11	-	-	15.11	-	-	15.11	-
1.2.2	SERVER HARDWARE <$10K													
1.2.2.1		WINDOWS / LINUX SERVER HARDWARE <$10k												
	1.2.2.1.1	Server Hardware <$10K - Application	107.03	139.17	241.88	92.81	120.60	209.11	76.49	99.27	171.47	63.10	81.78	140.61
	1.2.2.1.2	Server Hardware <$10K - Application (Remote)	79.31	96.82	325.12	68.56	83.71	285.28	56.22	68.64	239.53	46.10	56.28	202.01
	1.2.2.1.3	Server Hardware <$10K - Development/Test	107.03	117.75	241.88	92.81	102.12	209.11	76.49	84.18	171.47	63.10	69.47	140.61
	1.2.2.1.4	Server Hardware <$10K - Development/Test (Remote)	77.52	96.82	241.88	67.01	83.71	209.11	54.95	68.64	171.47	45.06	56.28	140.61
	1.2.2.1.5	Server Hardware <$10K - Database	107.03	139.17	241.88	92.81	120.60	209.11	76.49	99.27	171.47	63.10	81.78	140.61
	1.2.2.1.6	Server Hardware <$10K - Web	107.03	117.75	241.88	92.81	102.12	209.11	76.49	84.18	171.47	63.10	69.47	140.61
	1.2.2.1.7	Server Hardware <$10K - Infrastructure	107.03	117.75	241.88	92.81	102.12	209.11	76.49	84.18	171.47	63.10	69.47	140.61
	1.2.2.1.8	Server Hardware <$10K - Citrix server	-	201.22	-	-	174.28	-	-	143.31	-	-	117.92	-
1.2.2.2		SOLARIS SERVER HARDWARE <$10K												
	1.2.2.2.1	Server Hardware <$10K - Application	173.21	-	-	157.62	-	-	143.91	-	-	131.80	295.96	-
	1.2.2.2.2	Server Hardware <$10K - Development/Test	173.21	-	-	157.62	-	-	143.91	-	-	131.80	295.96	-
	1.2.2.2.3	Server Hardware <$10K - Database	173.21	-	-	157.62	-	-	143.91	-	-	131.80	295.96	-
	1.2.2.2.4	Server Hardware <$10K - Web	173.21	-	-	157.62	-	-	143.91	-	-	131.80	295.96	-
1.2.2.3		AIX SERVER HARDWARE <$10K												
	1.2.2.3.1	Server Hardware <$10K - Application	-	-	-	-	-	-	-	-	-	-	-	-
	1.2.2.3.2	Server Hardware <$10K - Development/Test	-	-	-	-	-	-	-	-	-	-	-	-
	1.2.2.3.3	Server Hardware <$10K - Database	-	-	-	-	-	-	-	-	-	-	-	-
1.2.2.4		OPEN VMS SERVER HARDWARE <$10K												
	1.2.2.4.1	Server Hardware <$10K - Application	-	200.40	-	-	164.91	-	-	150.37	-	-	137.56	-
	1.2.2.4.2	Server Hardware <$10K - Development/Test	-	200.40	-	-	164.91	-	-	150.37	-	-	137.56	-
1.2.3	SERVER HARDWARE >$10K													
1.2.3.1		WINDOWS / LINUX SERVER HARDWARE >$10K												
	1.2.3.1.1	Server Hardware >$10K - Application	-	-	-	-	-	-	-	-	-	-	-	-
	1.2.3.1.2	Server Hardware >$10K - Application (remote)	-	-	-	-	-	-	-	-	-	-	-	-
	1.2.3.1.3	Server Hardware >$10K - Development/Test	-	-	-	-	-	-	-	-	-	-	-	-
	1.2.3.1.4	Server Hardware >$10K - Development/Test (remote)	-	-	-	-	-	-	-	-	-	-	-	-
	1.2.3.1.5	Server Hardware >$10K - Database	-	-	-	-	-	-	-	-	-	-	-	-
	1.2.3.1.6	Server Hardware >$10K - Web	-	-	-	-	-	-	-	-	-	-	-	-
	1.2.3.1.7	Server Hardware >$10K - Infrastructure	-	-	-	-	-	-	-	-	-	-	-	-
	1.2.3.1.8	Server Hardware >$10K - Citrix server	-	-	-	-	-	-	-	-	-	-	-	-

APPENDIX C - MANAGED SERVICES PRICE TABLE
Unit Prices

			2012-13 Apr-Mar			2013-14 Apr-Mar			2014-15 Apr-Mar			2015-16 Apr-Mar		
1.2.3.2	**SOLARIS SERVER HARDWARE >$10K**													
1.2.3.2.1	Server Hardware >$10K - Application		-	16,943.89	44,316.11	-	13,893.99	36,339.21	-	11,393.07	29,798.15	-	-	24,434.49
1.2.3.2.2	Server Hardware >$10K - Development/Test		-	16,943.89	44,316.11	-	13,893.99	36,339.21	-	11,393.07	29,798.15	-	-	24,434.49
1.2.3.2.3	Server Hardware >$10K - Database		-	16,943.89	44,316.11	-	13,893.99	36,339.21	-	11,393.07	29,798.15	-	-	24,434.49
1.2.3.2.4	Server Hardware >$10K - Web		-	16,943.89	44,316.11	-	13,893.99	36,339.21	-	11,393.07	29,798.15	-	-	24,434.49
1.2.3.3	**AIX SERVER HARDWARE >$10K**													
1.2.3.3.1	Server Hardware >$10K - Application		-	36,804.05	-	-	30,179.32	-	-	24,747.05	-	-	20,292.58	-
1.2.3.3.2	Server Hardware >$10K - Database		-	36,804.05	-	-	30,179.32	-	-	24,747.05	-	-	20,292.58	-
1.2.3.3.3	Server Hardware >$10K - Development/Test		-	36,804.05	-	-	30,179.32	-	-	24,747.05	-	-	20,292.58	-
1.2.3.4	**OPEN VMS SERVER HARDWARE >$10k**													
1.2.3.4.1	Server Hardware >$10K - Application		-	-	-	-	-	-	-	-	-	-	-	-
1.2.3.4.2	Server Hardware >$10K - Development/Test		-	-	-	-	-	-	-	-	-	-	-	-

1.3. VIRTUAL SERVER MANAGEMENT SERVICES -- Province or EDS owned servers

1.3.1 WINDOWS / LINUX

			2012-13	2013-14	2014-15	2015-16
1.3.1.1	**VMWare Windows Guest - Application**					
		VMWare Virtual Hosting Services	$540.93	$592.31	$570.94	$562.10
		Management Services	289.16	274.14	260.32	247.60
		Service Delivery Operations & Governance	251.77	249.79	244.70	249.74
		Unit price adjmt	-	68.38	65.92	64.76
1.3.1.2	**VMWare Windows Guest - Web**					
		VMWare Virtual Hosting Services	$540.93	$592.31	$570.94	$562.10
		Management Services	289.16	274.14	260.32	247.60
		Service Delivery Operations & Governance	251.77	249.79	244.70	249.74
		Unit price adjmt	-	68.38	65.92	64.76
1.3.1.3	**VMWare Windows Guest - Database**					
		VMWare Virtual Hosting Services	$540.93	$592.31	$570.94	$562.10
		Management Services	289.16	274.14	260.32	247.60
		Service Delivery Operations & Governance	251.77	249.79	244.70	249.74
		Unit price adjmt	-	68.38	65.92	64.76
1.3.1.4	**VMWare Windows Guest - Infrastructure**					
		VMWare Virtual Hosting Services	$540.93	$592.31	$570.94	$562.10
		Management Services	289.16	274.14	260.32	247.60
		Service Delivery Operations & Governance	251.77	249.79	244.70	249.74
		Unit price adjmt	-	68.38	65.92	64.76

APPENDIX C - MANAGED SERVICES PRICE TABLE
Unit Prices

		2012-13 Apr-Mar	2013-14 Apr-Mar	2014-15 Apr-Mar	2015-16 Apr-Mar
1.3.1.5	**VMWare Windows Guest - Development/Test**				
	VMWare Virtual Hosting Services	$499.41	$554.11	$535.79	$529.77
	Management Services	247.64	235.94	225.17	215.27
	Service Delivery Operations & Governance	251.77	249.79	244.70	249.74
	Unit price adjmt	-	68.38	65.92	64.76
1.3.1.6	**VMWare Linux Guest - Application**				
	VMWare Virtual Hosting Services	$546.88	$596.92	$574.31	$564.34
	Management Services	295.11	278.75	263.69	249.84
	Service Delivery Operations & Governance	251.77	249.79	244.70	249.74
	Unit price adjmt	-	68.38	65.92	64.76
1.3.1.7	**VMWare Linux Guest- Web**				
	VMWare Virtual Hosting Services	$546.88	$596.92	$574.31	$564.34
	Management Services	295.11	278.75	263.69	249.84
	Service Delivery Operations & Governance	251.77	249.79	244.70	249.74
	Unit price adjmt	-	68.38	65.92	64.76
1.3.1.8	**VMWare Linux Guest - Database**				
	VMWare Virtual Hosting Services	$546.88	$596.92	$574.31	$564.34
	Management Services	295.11	278.75	263.69	249.84
	Service Delivery Operations & Governance	251.77	249.79	244.70	249.74
	Unit price adjmt	-	68.38	65.92	64.76
1.3.1.9	**VMWare Linux Guest - Infrastructure**				
	VMWare Virtual Hosting Services	$546.88	$596.92	$574.31	$564.34
	Management Services	295.11	278.75	263.69	249.84
	Service Delivery Operations & Governance	251.77	249.79	244.70	249.74
	Unit price adjmt	-	68.38	65.92	64.76
1.3.1.10	**VMWare Linux Guest - Development/Test**				
	VMWare Virtual Hosting Services	$506.85	$560.09	$540.43	$533.17
	Management Services	255.08	241.92	229.81	218.67
	Service Delivery Operations & Governance	251.77	249.79	244.70	249.74
	Unit price adjmt	-	68.38	65.92	64.76
1.3.2	**UNIX (SOLARIS / AIX)**				

APPENDIX C - MANAGED SERVICES PRICE TABLE
Unit Prices

		2012-13 Apr-Mar	2013-14 Apr-Mar	2014-15 Apr-Mar	2015-16 Apr-Mar
1.3.2.1	**Solaris Container - Application**				
	Solaris Virtual Hosting Services	**$524.44**	**$576.27**	**$555.32**	**$546.86**
	Management Services	272.67	258.10	244.70	232.36
	Service Delivery Operations & Governance	251.77	249.79	244.70	249.74
	Unit price adjmt	-	68.38	65.92	64.76
1.3.2.2	**Solaris Container - Web**				
	Solaris Virtual Hosting Services	**$524.44**	**$576.27**	**$555.32**	**$546.86**
	Management Services	272.67	258.10	244.70	232.36
	Service Delivery Operations & Governance	251.77	249.79	244.70	249.74
	Unit price adjmt	-	68.38	65.92	64.76
1.3.2.3	**Solaris Container - Database**				
	Solaris Virtual Hosting Services	**$524.44**	**$576.27**	**$555.32**	**$546.86**
	Management Services	272.67	258.10	244.70	232.36
	Service Delivery Operations & Governance	251.77	249.79	244.70	249.74
	Unit price adjmt	-	68.38	65.92	64.76
1.3.2.4	**Solaris Container- Development /Test**				
	Solaris Virtual Hosting Services	**$484.41**	**$539.44**	**$521.43**	**$515.69**
	Management Services	232.64	221.27	210.81	201.19
	Service Delivery Operations & Governance	251.77	249.79	244.70	249.74
	Unit price adjmt	-	68.38	65.92	64.76
1.3.2.5	**AIX WPar - Application**				
	AIX Virtual Hosting Services	**$535.83**	**$586.75**	**$564.95**	**$555.73**
	Management Services	284.06	268.58	254.33	241.23
	Service Delivery Operations & Governance	251.77	249.79	244.70	249.74
	Unit price adjmt	-	68.38	65.92	64.76
1.3.2.6	**AIX WPar - Database**				
	AIX Virtual Hosting Services	**$535.83**	**$586.75**	**$564.95**	**$555.73**
	Management Services	284.06	268.58	254.33	241.23
	Service Delivery Operations & Governance	251.77	249.79	244.70	249.74
	Unit price adjmt	-	68.38	65.92	64.76
1.3.2.7	**AIX WPar - Development/Test**				
	AIX Virtual Hosting Services	**$495.80**	**$549.92**	**$531.07**	**$524.56**

APPENDIX C - MANAGED SERVICES PRICE TABLE
Unit Prices

			2012-13			2013-14			2014-15			2015-16		
			Apr-Mar			Apr-Mar			Apr-Mar			Apr-Mar		
	Management Services		244.03			231.75			220.45			210.06		
	Service Delivery Operations & Governance		251.77			249.79			244.70			249.74		
	Unit price adjmt		-			68.38			65.92			64.76		
1.4. HOST SERVER HARDWARE & HARDWARE SUPPORT														
1.4.1 PORTION OF HOST SERVER HARDWARE SUPPORT -- Province or EDS owned														
1.4.1.1	Windows/Linux Host Server Support		15.27	-	-	13.05	-	-	11.59	-	-	10.18	-	-
1.4.1.2	Solaris Host Server Support		22.50	-	-	18.39	-	-	15.40	-	-	13.14	-	-
1.4.1.3	AIX Host Server Support		22.50	-	-	18.39	-	-	15.40	-	-	13.14	-	-
1.4.2 PORTION OF HOST SERVER HARDWARE <$10K -- EDS owned														
1.4.2.1	Windows/Linux Host Server Hardware <$10K		11.69	-	-	9.01	-	-	6.89	-	-	5.23	-	-
1.4.2.2	Solaris Host Server Hardware <$10K		-	-	-	-	-	-	-	-	-	14.74	-	-
1.4.2.3	AIX Host Server Hardware <$10K		-	-	-	-	-	-	-	-	-	-	-	-
1.4.3 PORTION OF HOST SERVER HARDWARE >$10K -- EDS owned														
1.4.3.1	Windows/Linux Host Server Hardware >$10K		-	-	-	-	-	-	-	-	-	-	-	-
1.4.3.2	Solaris Host Server Hardware >$10K		-	21,688.18	-	-	17,784.31	-	-	14,583.13	-	-	-	-
1.4.3.3	AIX Host Server Hardware >$10K		-	47,109.19	-	-	38,629.53	-	-	31,676.22	-	-	25,974.50	-
1.5 Other Midrange Services														
1.5.1 Citrix Server Support			410.37	-	-	410.37	-	-	410.37	-	-	410.37	-	-
1.5.2 Shared File and Print Services - Base unit			8.02	-	-	7.94	-	-	7.76	-	-	7.34	-	-
1.5.3 Shared File and Print Services - Incremental 1.0 GB			2.82	-	-	2.76	-	-	2.73	-	-	2.70	-	-
1.5.4 Shared Database Services			370.79	-	-	369.47	-	-	368.32	-	-	367.31	-	-
1.5.5 Shared Database Services - Incremental 1.0 GB			1.23	-	-	1.22	-	-	1.24	-	-	1.26	-	-
1.5.6 Shared Web Services			131.97	-	-	131.32	-	-	130.75	-	-	130.20	-	-
1.5.7 Shared Web Services - Incremental 0.5 GB			0.62	-	-	0.61	-	-	0.63	-	-	0.63	-	-
1.5.8 Dedicated Web Services (optional)														
1.5.8.1	Apache - per Instance		72.69	-	-	72.69	-	-	72.69	-	-	72.69	-	-
1.5.8.2	Tomcat - per Instance		55.41	-	-	55.41	-	-	55.41	-	-	55.41	-	-
1.5.8.3	IIS - per Instance		102.16	-	-	102.16	-	-	102.16	-	-	102.16	-	-
1.5.9 Initial Install														
1.5.9.1	Wintel (physical Server or Host Server)		1,904.33	-	-	1,904.33	-	-	-	-	-	-	-	-
1.5.9.2	Solaris/AIX (physical Server or Host Server)		1,854.84	-	-	1,854.84	-	-	-	-	-	-	-	-
1.5.9.3	Open VMS (physical Server; N/A Host Server)		8,382.81	-	-	8,382.81	-	-	-	-	-	-	-	-
1.5.9.4	VMWare (Virtual Server)		1,325.70	-	-	1,325.70	-	-	-	-	-	-	-	-
1.5.9.5	Solaris (Virtual Server)		1,395.41	-	-	1,395.41	-	-	-	-	-	-	-	-

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Unit Prices

			2012-13			2013-14			2014-15			2015-16		
			Apr-Mar			Apr-Mar			Apr-Mar			Apr-Mar		
1.5.10 Refresh Install														
1.5.10.1	Wintel (physical Server or Host Server)		-	-	-	-	-	-	1,315.71	-	-	1,315.71	-	-
1.5.10.2	Solaris/AIX (physical Server or Host Server)		-	-	-	-	-	-	1,406.87	-	-	1,406.87	-	-
1.5.10.3	Open VMS (physical Server; N/A Host Server)		-	-	-	-	-	-	6,167.07	-	-	6,167.07	-	-
1.5.10.4	VMWare (Virtual Server)		-	-	-	-	-	-	975.29	-	-	975.29	-	-
1.5.10.5	Solaris (Virtual Server)		-	-	-	-	-	-	1,026.57	-	-	1,026.57	-	-
1.6 Optional Midrange Services														
1.6.1 Windows / Linux Server optional services			AIX/Open VMS			AIX/Open VMS			AIX/Open VMS			AIX/Open VMS		
1.6.1.1	Applications Monitoring Services		68.89	139.67	343.85	68.89	139.67	343.85	68.89	139.67	343.85	68.89	139.67	343.85
1.6.1.2	Batch Monitoring Services		52.61	89.13	198.16	52.61	89.13	198.16	52.61	89.13	198.16	52.61	89.13	198.16
1.6.1.3	Batch Scheduling		TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD
1.6.1.4	Database Management Services		282.96	319.48	428.51	282.96	319.48	428.51	282.96	319.48	428.51	282.96	319.48	428.51
1.6.1.5	Cluster Management		106.36	177.14	381.32	106.36	177.14	381.32	106.36	177.14	381.32	106.36	177.14	381.32
1.6.1.6	Image Performance Management		44.52	81.03	190.07	44.52	81.03	190.07	44.52	81.03	190.07	44.52	81.03	190.07
1.6.1.7	Server Capacity (planning)		37.85	108.64	312.82	37.85	108.64	312.82	37.85	108.64	312.82	37.85	108.64	312.82
1.6.1.8	DR Recovery Plan/Test		TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD
1.6.1.9	Extended Support Hour - 5 x 12		51.27	51.27	51.27	51.27	51.27	51.27	51.27	51.27	51.27	51.27	51.27	51.27
1.6.1.10	Extended Support Hour - 7 x 24		85.45	85.45	85.45	85.45	85.45	85.45	85.45	85.45	85.45	85.45	85.45	85.45
1.6.1.11	Extended Support Hour - remote field serivices - 7 x 24		23.79	23.79	23.79	23.79	23.79	23.79	23.79	23.79	23.79	23.79	23.79	23.79
1.6.2 Solaris / AIX Server optional services														
1.6.2.1	Applications Monitoring Services		99.58	193.88	448.58	99.58	193.88	448.58	99.58	193.88	448.58	99.58	193.88	448.58
1.6.2.2	Batch Monitoring Services		64.73	124.77	284.33	64.73	124.77	284.33	64.73	124.77	284.33	64.73	124.77	284.33
1.6.2.3	Batch Scheduling		TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD
1.6.2.4	Database Management Services		324.35	384.39	543.94	324.35	384.39	543.94	324.35	384.39	543.94	324.35	384.39	543.94
1.6.2.5	Cluster Management		139.58	233.88	488.58	139.58	233.88	488.58	139.58	233.88	488.58	139.58	233.88	488.58
1.6.2.6	Image Performance Management		56.64	116.68	276.23	56.64	116.68	276.23	56.64	116.68	276.23	56.64	116.68	276.23
1.6.2.7	Server Capacity (planning)		49.98	144.28	398.98	49.98	144.28	398.98	49.98	144.28	398.98	49.98	144.28	398.98
1.6.2.8	DR Recovery Plan/Test		TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD
1.6.2.9	Extended Support Hour - 5 x 12		51.27	51.27	51.27	51.27	51.27	51.27	51.27	51.27	51.27	51.27	51.27	51.27
1.6.2.10	Extended Support Hour - 7 x 24		85.45	85.45	85.45	85.45	85.45	85.45	85.45	85.45	85.45	85.45	85.45	85.45
1.6.2.11	Extended Support Hour - remote field serivices - 7 x 24		23.79	23.79	23.79	23.79	23.79	23.79	23.79	23.79	23.79	23.79	23.79	23.79

SUBTOTAL MIDRANGE SERVICES

2. MANAGED MAINFRAME SERVICES

APPENDIX C - MANAGED SERVICES PRICE TABLE
Unit Prices

		2012-13 Apr-Mar	2013-14 Apr-Mar	2014-15 Apr-Mar	2015-16 Apr-Mar
2.1 MAINFRAME PROCESSING		**757.20**	**753.34**	**747.65**	**818.18**
	Processing	- 622.59 -	- 619.76 -	- 616.33 -	- 686.03 -
	Hardware	- - -	- - -	- - -	- - -
	Service Delivery Operations & Governance	- 134.61 -	- 133.58 -	- 131.32 -	- 132.15 -
2.2 NON-STANDARD SOFTWARE (WHS)		**76,203.42**	**76,203.42**	**76,203.42**	**76,203.42**
	Support	- 33,032.32 -	- 33,032.32 -	- 33,032.32 -	- 33,032.32 -
	Non-Standard Software	- 43,171.10 -	- 43,171.10 -	- 43,171.10 -	- 43,171.10 -
2.3 DASD		**1.18**	**1.06**	**0.99**	**0.82**
	Services	- 1.18 -	- 1.06 -	- 0.99 -	- 0.82 -
	Hardware	- - -	- - -	- - -	- - -
2.4 TAPE		**1.34**	**1.34**	**1.35**	**1.35**
	Services	- 1.34 -	- 1.34 -	- 1.35 -	- 1.35 -
	Hardware	- - -	- - -	- - -	- - -
2.5 OPTIONAL MAINFRAME SERVICES					
2.5.1	Form/Print/end user Support	- 13,728.61 -	- 13,728.61 -	- 13,728.61 -	- 13,728.61 -
2.5.2	SAS 70 Audit	- 103,000.00 -	- 103,000.00 -	- 103,000.00 -	- 103,000.00 -
2.5.3	Extra DR Test	- 164,800.00 -	- 164,800.00 -	- 164,800.00 -	- 164,800.00 -
2.5.4	Database Administration hourly rate	- 14,480.86 -	- 14,480.86 -	- 14,480.86 -	- 14,480.86 -
2.5.5	Database Production Support hourly rate	- 14,480.86 -	- 14,480.86 -	- 14,480.86 -	- 19,307.82 -
2.5.6	Database Consulting Services hourly rate	- 17,030.91 -	- 17,030.91 -	- 17,030.91 -	- 22,707.88 -
SUBTOTAL MANAGED MAINFRAME SERVICES					
3. MANAGED STORAGE AND MANAGED BACKUP SERVICES					
3.1 PROVINCE OWNED					
3.1.1 STORAGE MANAGEMENT SERVICES					
3.1.1.1	**STORAGE - TIER 1**	-	-	-	-
	Support	- - -	- - -	- - -	- - -
	HW/SW maintenance	- - -	- - -	- - -	- - -
	Storage Service Delivery Operations & Governance	- - -	- - -	- - -	- - -
	Unit price adjmt	-	-	-	-
3.1.1.2	**STORAGE - TIER 2**	**0.2315**	**0.2797**	**0.3292**	**0.7796**
	Support	- 0.0843 -	- 0.0832 -	- 0.0849 -	- 0.1026 -
	HW/SW maintenance	- 0.0192 -	- 0.0406 -	- 0.0914 -	- 0.5221 -

APPENDIX C - MANAGED SERVICES PRICE TABLE
Unit Prices

			2012-13 Apr-Mar			2013-14 Apr-Mar			2014-15 Apr-Mar			2015-16 Apr-Mar	
		Storage Service Delivery Operations & Governance	-	0.1280	-	-	0.1239	-	-	0.1203	-	-	0.1213	-
		Unit price adjmt		-			0.0320			0.0326			0.0336	
3.1.1.3	**STORAGE - TIER 3**		**0.2139**			**0.2421**			**0.2439**			**0.2838**	
		Support	-	0.0844	-	-	0.0832	-	-	0.0850	-	-	0.1026	-
		HW/SW maintenance	-	0.0015	-	-	0.0029	-	-	0.0060	-	-	0.0263	-
		Storage Service Delivery Operations & Governance	-	0.1280	-	-	0.1240	-	-	0.1203	-	-	0.1213	-
		Unit price adjmt		-			0.0320			0.0326			0.0336	
3.1.1.4	**STORAGE - NAS**		**0.2339**			**0.2610**			**0.2617**			**0.3095**	
		Support	-	0.1044	-	-	0.1021	-	-	0.1028	-	-	0.1196	-
		HW/SW maintenance	-	0.0015	-	-	0.0029	-	-	0.0060	-	-	0.0351	-
		Storage Service Delivery Operations & Governance	-	0.1280	-	-	0.1240	-	-	0.1203	-	-	0.1213	-
		Unit price adjmt		-			0.0320			0.0326			0.0335	
3.1.2 BACKUP AND EXTENDED RETENTION														
3.1.2.1	**Backup**		**0.0977**			**0.1090**			**0.1135**			**-**	
		Support	-	0.0780	-	-	0.0758	-	-	0.0805	-	-	-	-
		HW/SW maintenance	-	-	-	-	-	-	-	-	-	-	-	-
		Storage Service Delivery Operations & Governance	-	0.0197	-	-	0.0195	-	-	0.0191	-	-	-	-
		Unit price adjmt		-			0.0137			0.0139			-	
3.1.2.2	**Extended Retention**		**0.0282**			**0.0310**			**0.0304**			**0.0307**	
		Support	-	0.0016	-	-	0.0016	-	-	0.0015	-	-	0.0016	-
		HW/SW maintenance	-	0.0069	-	-	0.0069	-	-	0.0069	-	-	0.0069	-
		Storage Service Delivery Operations & Governance	-	0.0197	-	-	0.0195	-	-	0.0191	-	-	0.0193	-
		Unit price adjmt		-			0.0030			0.0029			0.0029	
3.2 EDS OWNED														
3.2.1 STORAGE MANAGEMENT SERVICES														
3.2.1.1	**STORAGE - TIER 1**		**0.3517**			**0.4541**			**0.5521**			**0.7005**	
		Support	-	0.1151	-	-	0.1115	-	-	0.1084	-	-	0.1055	-
		HW/SW maintenance	-	0.1086	-	-	0.1866	-	-	0.2908	-	-	0.4401	-
		Storage Service Delivery Operations & Governance	-	0.1280	-	-	0.1240	-	-	0.1203	-	-	0.1214	-
		Unit price adjmt		-			0.0320			0.0326			0.0335	
3.2.1.2	**STORAGE - TIER 2**		**0.2530**			**0.2842**			**0.2887**			**0.2985**	
		Support	-	0.1106	-	-	0.1033	-	-	0.0981	-	-	0.0940	-

APPENDIX C - MANAGED SERVICES PRICE TABLE
Unit Prices

			2012-13 Apr-Mar	2013-14 Apr-Mar	2014-15 Apr-Mar	2015-16 Apr-Mar
		HW/SW maintenance	0.0144	0.0249	0.0377	0.0495
		Storage Service Delivery Operations & Governance	0.1280	0.1240	0.1203	0.1214
		Unit price adjmt	-	0.0320	0.0326	0.0336
	3.2.1.3	**STORAGE - TIER 3**	**0.2425**	**0.2698**	**0.2691**	**0.2737**
		Support	0.1083	0.1014	0.0960	0.0919
		HW/SW maintenance	0.0062	0.0124	0.0202	0.0269
		Storage Service Delivery Operations & Governance	0.1280	0.1240	0.1203	0.1213
		Unit price adjmt	-	0.0320	0.0326	0.0336
	3.2.1.4	**STORAGE - NAS**	**0.2776**	**0.3061**	**0.3091**	**0.2932**
		Support	0.1353	0.1274	0.1210	0.0966
		HW/SW maintenance	0.0143	0.0227	0.0352	0.0417
		Storage Service Delivery Operations & Governance	0.1280	0.1240	0.1203	0.1213
		Unit price adjmt	-	0.0320	0.0326	0.0336
3.2.2	BACKUP AND EXTENDED RETENTION					
	3.2.2.1	**Backup**	**0.1046**	**0.1178**	**0.1184**	**0.1182**
		Support	0.0803	0.0787	0.0772	0.0757
		HW/SW maintenance	0.0046	0.0059	0.0082	0.0094
		Storage Service Delivery Operations & Governance	0.0197	0.0195	0.0191	0.0193
		Unit price adjmt	-	0.0137	0.0139	0.0138
	3.2.2.2	**Extended Retention**	**0.0219**	**0.0248**	**0.0243**	**0.0243**
		Support	0.0016	0.0016	0.0015	0.0015
		HW/SW maintenance	0.0006	0.0007	0.0008	0.0008
		Storage Service Delivery Operations & Governance	0.0197	0.0195	0.0191	0.0192
		Unit price adjmt	-	0.0030	0.0029	0.0028
3.3	STORAGE, BACKUP AND RETENTION HARDWARE					
	3.3.1	Tier 1 Small; EMC DMX4 120 R5	229,880.89	214,740.82	201,417.57	189,693.10
	3.3.2	Tier 2; EMC CX3-80 R5	375,069.35	347,291.72	322,847.40	301,336.41
	3.3.3	Tier 3; EMC CX3-40F R5	333,791.89	309,138.96	287,444.39	268,353.16
	3.3.4	SAN; Cisco 9513 switch (x 2)	-	-	-	-
	3.3.5	NAS EMC Celerra NS20	91,678.74	84,567.14	78,308.94	72,801.71
	3.3.6	Backup VTL; EMC EDL - DL3D3000	670,530.91	599,272.16	536,564.46	481,381.68
	3.3.7	Tape Media; Sun Tape T10000	20,966.20	20,731.50	20,524.96	20,343.21

APPENDIX C - MANAGED SERVICES PRICE TABLE
Unit Prices

		2012-13			2013-14			2014-15			2015-16		
		Apr-Mar			Apr-Mar			Apr-Mar			Apr-Mar		
3.3.8	Tape Library; Sun SL8500, 10k slots,16 LTO4 drives	612,914.95			545,852.87			486,838.24			434,905.36		
3.3.9	Encrypted Tape drive T10kB Drives - bundled	39,922.58			37,532.17			35,428.60			33,577.47		
3.4	**OPTIONAL STORAGE SERVICES**												
3.4.1	Tier 1, Mirrored Primary	-	0.3841	-	-	0.5605	-	-	0.7958	-	-	1.1329	-
3.4.2	Tier 1, with Local Clone Services, Mirrored Primary	-	0.8079	-	-	1.0725	-	-	1.4253	-	-	1.9311	-
3.4.3	Tier 1, with Local Clone Services, Standard	-	0.6853	-	-	0.8617	-	-	1.0969	-	-	1.4341	-
3.4.4	Tier 1, with Replication Services and Local Clone Services, Mirrored Pr	-	1.8839	-	-	2.4131	-	-	3.1188	-	-	4.1303	-
3.4.5	Tier 1, with Replication Services and Local Clone Services, Standard	-	1.6387	-	-	1.9915	-	-	2.4620	-	-	3.1363	-
3.4.6	Tier 2, Mirrored Primary	-	0.2017	-	-	0.2255	-	-	0.2543	-	-	0.2810	-
3.4.7	Tier 1, with Replication Services, Standard	-	0.8047	-	-	0.9811	-	-	1.2163	-	-	1.5535	-
3.4.8	Tier 1, with Replication Services, Mirrored Primary	-	1.0499	-	-	1.4027	-	-	1.8732	-	-	2.5475	-
3.4.9	Archive Storage Repository	-	0.3164	-	-	0.3164	-	-	0.3164	-	-	0.3164	-
3.4.10	File System Archive Storage Services	-	0.0219	-	-	0.0219	-	-	0.0219	-	-	0.0219	-
3.4.11	VTL Backup to Encrypted Offsite Tape	-	0.1729	-	-	0.1744	-	-	0.1769	-	-	0.1782	-
3.5	**OPTIONAL STORAGE SERVICES HARDWARE & SOFTWARE**												
3.5.1	Tier 1 Small; EMC DMX4 120 R5	229,880.89			214,740.82			201,417.57			189,693.10		
3.5.2	Tier 2; EMC CX3-80 R5	375,069.35			347,291.72			322,847.40			301,336.41		
3.5.4	SAN; Cisco 9513 switch (x 2)	454,607.39			405,403.18			362,103.48			323,999.75		
3.5.6	Local Clone - PIT S/W - Array Base License	20,930.72			20,930.72			20,930.72			20,930.72		
3.5.7	Local Clone - PIT S/W - TB Base License	8,697.41			8,697.41			8,697.41			8,697.41		
3.5.8	Replication - SRDF S/W - Array Base License	23,716.96			23,716.96			23,716.96			23,716.96		
3.5.9	Replication - 32 Gig Cache Memory	15,996.59			14,077.00			12,387.76			10,901.23		
3.5.10	Replication - SRDF Drive Units	7,961.13			7,005.80			6,165.10			5,425.29		
3.5.11	Replication - SRDF S/W - TB Base License	12,513.43			12,513.43			12,513.43			12,513.43		
3.5.12	ASR - Centera Hardware (x 2)	190,920.78			168,663.50			149,077.09			131,841.05		
3.5.13	ASR - Centera Software (x 2)	387,855.39			387,855.39			387,855.39			387,855.39		
3.5.14	FSA - DiskExtender Capacity License	56,038.34			56,038.34			56,038.34			56,038.34		
3.5.15	FSA - DiskExtender Access License	4,734.44			4,734.44			4,734.44			4,734.44		
	[refer to Managed Storage SOW for mapping]												
SUBTOTAL MANAGED STORAGE & MANAGED BACKUP SERVICES (including Retention)													
4.	**TRANSFORMATION**												
4.1	Network Install and Setup	6,015.18			6,015.18			6,015.18			6,015.18		
4.2	Mainframe migration	20,507.01			20,507.01			20,507.01			20,507.01		
4.3	Storage & BUR Migration	35,762.39			35,762.39			35,762.39			35,762.39		

APPENDIX C - MANAGED SERVICES PRICE TABLE
Unit Prices

	2012-13 Apr-Mar			2013-14 Apr-Mar			2014-15 Apr-Mar			2015-16 Apr-Mar		
4.4 Transformation	30,869.38			30,869.38			30,869.38			30,869.38		
4.5 Midrange Transformation (excluding installs)	67,200.08			67,200.08			67,200.08			67,200.08		
SUB-TOTAL - TRANSFORMATION												
5. OTHER												
5.1 AES group - T&M	-	34,279.42	-	-	34,279.42	-	-	34,279.42	-	-	34,279.42	-
5.2 After Hours Service Desk - setup	-	-	-	-	-	-	-	-	-	-	-	-
5.3 After Hours Service Desk - monthly	-	8,287.19	-	-	8,287.19	-	-	8,287.19	-	-	8,287.19	-
5.4 Month 1-6	-	-	-	-	-	-	-	-	-	-	-	-
5.5 Month 1-6 adjmt												
SUBTOTAL OTHER												
6. DATA CENTRE REFER TO APPENDIX A AND B TO SCHEDULE 23 FOR DATA CENTRE PRICING												
TOTAL												

APPENDIX C - MANAGED SERVICES PRICE TABLE
Unit Prices

			2016-17 Apr-Mar			2017-18 Apr-Mar			2018-19 2019-20 2020-21 Apr-Mar		
			Small	Medium	Large	Small	Medium	Large	Small	Medium	Large
1. MIDRANGE SERVICES											
1.1. PHYSICAL SERVER -- Province or EDS owned servers											
1.1.1. WINDOWS SERVER MANAGEMENT SERVICES											
1.1.1.1	Application, Database or Web Server										
	1.1.1.1.1	Server Management Services - Tier 1	**$733.76**	**$828.06**	**$1,082.76**	**$718.17**	**$812.47**	**$1,067.17**	**$701.62**	**$795.91**	**$1,050.61**
		Management Services	245.31	268.83	319.35	233.80	257.32	307.84	223.21	246.72	297.24
		Service Delivery Operations & Governance	236.10	236.10	236.10	233.66	233.66	233.66	229.43	229.43	229.43
		Pager Support	85.45	85.45	85.45	85.45	85.45	85.45	85.45	85.45	85.45
		Cluster Management	106.36	177.14	381.32	106.36	177.14	381.32	106.36	177.14	381.32
		Remote field services	-	-	-	-	-	-	-	-	-
		Unit price adjmt	60.54	60.54	60.54	58.90	58.90	58.90	57.17	57.17	57.17
	1.1.1.1.2	Server Management Services - Tier 2	**$541.95**	**$565.47**	**$615.99**	**$526.36**	**$549.88**	**$600.40**	**$509.81**	**$533.32**	**$583.84**
		Management Services	245.31	268.83	319.35	233.80	257.32	307.84	223.21	246.72	297.24
		Service Delivery Operations & Governance	236.10	236.10	236.10	233.66	233.66	233.66	229.43	229.43	229.43
		Pager Support	-	-	-	-	-	-	-	-	-
		Cluster Management	-	-	-	-	-	-	-	-	-
		Remote field services	-	-	-	-	-	-	-	-	-
		Unit price adjmt	60.54	60.54	60.54	58.90	58.90	58.90	57.17	57.17	57.17
	1.1.1.1.3	Server Management Services - Tier 3	**$565.74**	**$589.26**	**$639.78**	**$550.15**	**$573.67**	**$624.19**	**$533.60**	**$557.11**	**$607.63**
		Management Services	245.31	268.83	319.35	233.80	257.32	307.84	223.21	246.72	297.24
		Service Delivery Operations & Governance	236.10	236.10	236.10	233.66	233.66	233.66	229.43	229.43	229.43
		Pager Support	-	-	-	-	-	-	-	-	-
		Cluster Management	-	-	-	-	-	-	-	-	-
		Remote field services	23.79	23.79	23.79	23.79	23.79	23.79	23.79	23.79	23.79
		Unit price adjmt	60.54	60.54	60.54	58.90	58.90	58.90	57.17	57.17	57.17
1.1.1.2	Infrastructure Server										
	1.1.1.2.1	Server Management Services - Tier 1	**$704.02**	**$798.32**	**$1,053.02**	**$690.81**	**$785.11**	**$1,039.81**	**$676.44**	**$770.74**	**$1,025.44**
		Management Services	215.57	239.09	289.61	206.44	229.96	280.48	198.03	221.55	272.07
		Service Delivery Operations & Governance	236.10	236.10	236.10	233.66	233.66	233.66	229.43	229.43	229.43
		Pager Support	85.45	85.45	85.45	85.45	85.45	85.45	85.45	85.45	85.45
		Cluster Management	106.36	177.14	381.32	106.36	177.14	381.32	106.36	177.14	381.32
		Remote field services	-	-	-	-	-	-	-	-	-
		Unit price adjmt	60.54	60.54	60.54	58.90	58.90	58.90	57.17	57.17	57.17

APPENDIX C - MANAGED SERVICES PRICE TABLE
Unit Prices

			2016-17 Apr-Mar			2017-18 Apr-Mar			2018-19 / 2019-20 / 2020-21 Apr-Mar		
1.1.1.2.2		Server Management Services - Tier 2	$512.21	$535.73	$586.25	$499.00	$522.52	$573.04	$484.63	$508.15	$558.67
		Management Services	215.57	239.09	289.61	206.44	229.96	280.48	198.03	221.55	272.07
		Service Delivery Operations & Governance	236.10	236.10	236.10	233.66	233.66	233.66	229.43	229.43	229.43
		Pager Support	-	-	-	-	-	-	-	-	-
		Cluster Management	-	-	-	-	-	-	-	-	-
		Remote field services	-	-	-	-	-	-	-	-	-
		Unit price adjmt	60.54	60.54	60.54	58.90	58.90	58.90	57.17	57.17	57.17
1.1.1.2.3		Server Management Services - Tier 3	$536.00	$559.52	$610.04	$522.79	$546.31	$596.83	$508.42	$531.94	$582.46
		Management Services	215.57	239.09	289.61	206.44	229.96	280.48	198.03	221.55	272.07
		Service Delivery Operations & Governance	236.10	236.10	236.10	233.66	233.66	233.66	229.43	229.43	229.43
		Pager Support	-	-	-	-	-	-	-	-	-
		Cluster Management	-	-	-	-	-	-	-	-	-
		Remote field services	23.79	23.79	23.79	23.79	23.79	23.79	23.79	23.79	23.79
		Unit price adjmt	60.54	60.54	60.54	58.90	58.90	58.90	57.17	57.17	57.17
1.1.1.3	Development/Test Server										
1.1.1.3.1		Server Management Services - Tier 1	$667.43	$761.73	$1,016.43	$657.14	$751.44	$1,006.14	$645.47	$739.77	$994.47
		Management Services	178.98	202.50	253.02	172.77	196.29	246.81	167.06	190.58	241.10
		Service Delivery Operations & Governance	236.10	236.10	236.10	233.66	233.66	233.66	229.43	229.43	229.43
		Pager Support	85.45	85.45	85.45	85.45	85.45	85.45	85.45	85.45	85.45
		Cluster Management	106.36	177.14	381.32	106.36	177.14	381.32	106.36	177.14	381.32
		Remote field services	-	-	-	-	-	-	-	-	-
		Unit price adjmt	60.54	60.54	60.54	58.90	58.90	58.90	57.17	57.17	57.17
1.1.1.3.2		Server Management Services - Tier 2	$475.62	$499.14	$549.66	$465.33	$488.85	$539.37	$453.66	$477.18	$527.70
		Management Services	178.98	202.50	253.02	172.77	196.29	246.81	167.06	190.58	241.10
		Service Delivery Operations & Governance	236.10	236.10	236.10	233.66	233.66	233.66	229.43	229.43	229.43
		Pager Support	-	-	-	-	-	-	-	-	-
		Cluster Management	-	-	-	-	-	-	-	-	-
		Remote field services	-	-	-	-	-	-	-	-	-
		Unit price adjmt	60.54	60.54	60.54	58.90	58.90	58.90	57.17	57.17	57.17
1.1.1.3.3		Server Management Services - Tier 3	$499.41	$522.93	$573.45	$489.12	$512.64	$563.16	$477.45	$500.97	$551.49
		Management Services	178.98	202.50	253.02	172.77	196.29	246.81	167.06	190.58	241.10
		Service Delivery Operations & Governance	236.10	236.10	236.10	233.66	233.66	233.66	229.43	229.43	229.43
		Pager Support	-	-	-	-	-	-	-	-	-

APPENDIX C - MANAGED SERVICES PRICE TABLE
Unit Prices

	2016-17 Apr-Mar			2017-18 Apr-Mar			2018-19 / 2019-20 / 2020-21 Apr-Mar		
Cluster Management	-	-	-	-	-	-	-	-	-
Remote field services	23.79	23.79	23.79	23.79	23.79	23.79	23.79	23.79	23.79
Unit price adjmt	60.54	60.54	60.54	58.90	58.90	58.90	57.17	57.17	57.17
1.1.2 UNIX (SOLARIS / AIX / LINUX) SERVER MANAGEMENT SERVICES									
1.1.2.1 Application, Database or Web Server		AIX			AIX			AIX	
1.1.2.1.1 Server Management Services - Tier 1	$770.64	$888.46	$1,193.68	$753.89	$871.71	$1,176.93	$736.27	$854.09	$1,159.30
Management Services	248.97	272.49	323.01	236.30	259.82	310.34	224.64	248.16	298.67
Service Delivery Operations & Governance	236.10	236.10	236.10	233.66	233.66	233.66	229.43	229.43	229.43
Pager Support	85.45	85.45	85.45	85.45	85.45	85.45	85.45	85.45	85.45
Cluster Management	139.58	233.88	488.58	139.58	233.88	488.58	139.58	233.88	488.58
Remote field services	-	-	-	-	-	-	-	-	-
Unit price adjmt	60.54	60.54	60.54	58.90	58.90	58.90	57.17	57.17	57.17
1.1.2.1.2 Server Management Services - Tier 2		AIX			AIX			AIX	
	$545.61	$569.13	$619.65	$528.86	$552.38	$602.90	$511.24	$534.76	$585.27
Management Services	248.97	272.49	323.01	236.30	259.82	310.34	224.64	248.16	298.67
Service Delivery Operations & Governance	236.10	236.10	236.10	233.66	233.66	233.66	229.43	229.43	229.43
Pager Support	-	-	-	-	-	-	-	-	-
Cluster Management	-	-	-	-	-	-	-	-	-
Remote field services	-	-	-	-	-	-	-	-	-
Unit price adjmt	60.54	60.54	60.54	58.90	58.90	58.90	57.17	57.17	57.17
1.1.2.1.3 Server Management Services - Tier 3		AIX			AIX			AIX	
	$569.40	$592.92	$643.44	$552.65	$576.17	$626.69	$535.03	$558.55	$609.06
Management Services	248.97	272.49	323.01	236.30	259.82	310.34	224.64	248.16	298.67
Service Delivery Operations & Governance	236.10	236.10	236.10	233.66	233.66	233.66	229.43	229.43	229.43
Pager Support	-	-	-	-	-	-	-	-	-
Cluster Management	-	-	-	-	-	-	-	-	-
Remote field services	23.79	23.79	23.79	23.79	23.79	23.79	23.79	23.79	23.79
Unit price adjmt	60.54	60.54	60.54	58.90	58.90	58.90	57.17	57.17	57.17
1.1.2.2 Infrastructure Server		AIX			AIX			AIX	
1.1.2.2.1 Server Management Services - Tier 1	$741.97	$859.79	$1,165.01	$727.51	$845.32	$1,150.54	$711.99	$829.81	$1,135.03
Management Services	220.30	243.82	294.34	209.92	233.43	283.95	200.36	223.88	274.40
Service Delivery Operations & Governance	236.10	236.10	236.10	233.66	233.66	233.66	229.43	229.43	229.43
Pager Support	85.45	85.45	85.45	85.45	85.45	85.45	85.45	85.45	85.45
Cluster Management	139.58	233.88	488.58	139.58	233.88	488.58	139.58	233.88	488.58
Remote field services	-	-	-	-	-	-	-	-	-

Unit Prices

			2016-17 Apr-Mar			2017-18 Apr-Mar			2018-19 2019-20 2020-21 Apr-Mar		
		Unit price adjmt	60.54	60.54	60.54	58.90	58.90	58.90	57.17	57.17	57.17
				AIX			AIX			AIX	
1.1.2.2.2		**Server Management Services - Tier 2**	**$516.94**	**$540.46**	**$590.98**	**$502.48**	**$525.99**	**$576.51**	**$486.96**	**$510.48**	**$561.00**
		Management Services	220.30	243.82	294.34	209.92	233.43	283.95	200.36	223.88	274.40
		Service Delivery Operations & Governance	236.10	236.10	236.10	233.66	233.66	233.66	229.43	229.43	229.43
		Pager Support	-	-	-	-	-	-	-	-	-
		Cluster Management	-	-	-	-	-	-	-	-	-
		Remote field services	-	-	-	-	-	-	-	-	-
		Unit price adjmt	60.54	60.54	60.54	58.90	58.90	58.90	57.17	57.17	57.17
				AIX			AIX			AIX	
1.1.2.2.3		**Server Management Services - Tier 3**	**$540.73**	**$564.25**	**$614.77**	**$526.27**	**$549.78**	**$600.30**	**$510.75**	**$534.27**	**$584.79**
		Management Services	220.30	243.82	294.34	209.92	233.43	283.95	200.36	223.88	274.40
		Service Delivery Operations & Governance	236.10	236.10	236.10	233.66	233.66	233.66	229.43	229.43	229.43
		Pager Support	-	-	-	-	-	-	-	-	-
		Cluster Management	-	-	-	-	-	-	-	-	-
		Remote field services	23.79	23.79	23.79	23.79	23.79	23.79	23.79	23.79	23.79
		Unit price adjmt	60.54	60.54	60.54	58.90	58.90	58.90	57.17	57.17	57.17
1.1.2.3	**Development/Test Server**			AIX			AIX			AIX	
1.1.2.3.1		**Server Management Services - Tier 1**	**$697.05**	**$814.87**	**$1,120.09**	**$686.18**	**$804.00**	**$1,109.22**	**$673.98**	**$791.80**	**$1,097.02**
		Management Services	175.38	198.90	249.42	168.59	192.11	242.63	162.35	185.87	236.39
		Service Delivery Operations & Governance	236.10	236.10	236.10	233.66	233.66	233.66	229.43	229.43	229.43
		Pager Support	85.45	85.45	85.45	85.45	85.45	85.45	85.45	85.45	85.45
		Cluster Management	139.58	233.88	488.58	139.58	233.88	488.58	139.58	233.88	488.58
		Remote field services	-	-	-	-	-	-	-	-	-
		Unit price adjmt	60.54	60.54	60.54	58.90	58.90	58.90	57.17	57.17	57.17
				AIX			AIX			AIX	
1.1.2.3.2		**Server Management Services - Tier 2**	**$472.02**	**$495.54**	**$546.06**	**$461.15**	**$484.67**	**$535.19**	**$448.95**	**$472.47**	**$522.99**
		Management Services	175.38	198.90	249.42	168.59	192.11	242.63	162.35	185.87	236.39
		Service Delivery Operations & Governance	236.10	236.10	236.10	233.66	233.66	233.66	229.43	229.43	229.43
		Pager Support	-	-	-	-	-	-	-	-	-
		Cluster Management	-	-	-	-	-	-	-	-	-
		Remote field services	-	-	-	-	-	-	-	-	-
		Unit price adjmt	60.54	60.54	60.54	58.90	58.90	58.90	57.17	57.17	57.17
				AIX			AIX			AIX	
1.1.2.3.3		**Server Management Services - Tier 3**	**$495.81**	**$519.33**	**$569.85**	**$484.94**	**$508.46**	**$558.98**	**$472.74**	**$496.26**	**$546.78**
		Management Services	175.38	198.90	249.42	168.59	192.11	242.63	162.35	185.87	236.39
		Service Delivery Operations & Governance	236.10	236.10	236.10	233.66	233.66	233.66	229.43	229.43	229.43

APPENDIX C - MANAGED SERVICES PRICE TABLE
Unit Prices

	2016-17			2017-18			2018-19 2019-20 2020-21		
	Apr-Mar			Apr-Mar			Apr-Mar		
Pager Support	-	-	-	-	-	-	-	-	-
Cluster Management	-	-	-	-	-	-	-	-	-
Remote field services	23.79	23.79	23.79	23.79	23.79	23.79	23.79	23.79	23.79
Unit price adjmt	60.54	60.54	60.54	58.90	58.90	58.90	57.17	57.17	57.17

1.1.3 OPEN VMS SERVER MANAGEMENT SERVICES

1.1.3.1   Application Server

	2016-17	2017-18	2018-19 2019-20 2020-21
1.1.3.1.1 Server Management Services - Tier 1	**$888.46**	**$871.71**	**$854.09**
Management Services	272.49	259.82	248.16
Service Delivery Operations & Governance	236.10	233.66	229.43
Pager Support	85.45	85.45	85.45
Cluster Management	233.88	233.88	233.88
Remote field services	-	-	-
Unit price adjmt	60.54	58.90	57.17
1.1.3.1.2 Server Management Services - Tier 2	**$569.13**	**$552.38**	**$534.76**
Management Services	272.49	259.82	248.16
Service Delivery Operations & Governance	236.10	233.66	229.43
Pager Support	-	-	-
Cluster Management	-	-	-
Remote field services	-	-	-
Unit price adjmt	60.54	58.90	57.17
1.1.3.1.3 Server Management Services - Tier 3	**$592.92**	**$576.17**	**$558.55**
Management Services	272.49	259.82	248.16
Service Delivery Operations & Governance	236.10	233.66	229.43
Pager Support	-	-	-
Cluster Management	-	-	-
Remote field services	23.79	23.79	23.79
Unit price adjmt	60.54	58.90	57.17

1.1.3.2   Application Server Dev/Test

	2016-17	2017-18	2018-19 2019-20 2020-21
1.1.3.2.1 Server Management Services - Tier 1	**$814.87**	**$804.00**	**$791.80**
Management Services	198.90	192.11	185.87
Service Delivery Operations & Governance	236.10	233.66	229.43
Pager Support	85.45	85.45	85.45
Cluster Management	233.88	233.88	233.88
Remote field services	-	-	-

APPENDIX C - MANAGED SERVICES PRICE TABLE
Unit Prices

			2016-17			2017-18			2018-19 2019-20 2020-21		
			Apr-Mar			Apr-Mar			Apr-Mar		
		Unit price adjmt	60.54			58.90			57.17		
1.1.3.2.2		**Server Management Services - Tier 2**	**$495.54**			**$484.67**			**$472.47**		
		Management Services	198.90			192.11			185.87		
		Service Delivery Operations & Governance	236.10			233.66			229.43		
		Pager Support	-			-			-		
		Cluster Management	-			-			-		
		Remote field services	-			-			-		
		Unit price adjmt	60.54			58.90			57.17		
1.1.3.2.3		**Server Management Services - Tier 3**	**$519.33**			**$508.46**			**$496.26**		
		Management Services	198.90			192.11			185.87		
		Service Delivery Operations & Governance	236.10			233.66			229.43		
		Pager Support	-			-			-		
		Cluster Management	-			-			-		
		Remote field services	23.79			23.79			23.79		
		Unit price adjmt	60.54			58.90			57.17		
1.2 PHYSICAL SERVER HARDWARE -- EDS owned servers											
1.2.1 SERVER SW & SW MAINTENANCE											
1.2.1.1	**WINDOWS/LINUX SERVER SW & SW MAINTENANCE**										
	1.2.1.1.1	Server Software - Application	9.80	9.80	9.80	9.80	9.80	9.80	9.80	9.80	9.80
	1.2.1.1.2	Server Software - Application (Remote)	-	-	-	-	-	-	-	-	-
	1.2.1.1.3	Server Software - Development/Test	9.80	11.34	11.34	9.80	11.34	11.34	9.80	11.34	11.34
	1.2.1.1.4	Server Software - Development/Test (Remote)	-	-	-	-	-	-	-	-	-
	1.2.1.1.5	Server Software - Database	9.80	9.80	9.80	9.80	9.80	9.80	9.80	9.80	9.80
	1.2.1.1.6	Server Software - Web	9.80	11.34	11.34	9.80	11.34	11.34	9.80	11.34	11.34
	1.2.1.1.7	Server Software - Infrastructure	9.80	11.34	11.34	9.80	11.34	11.34	9.80	11.34	11.34
	1.2.1.1.8	Server Software - Citrix server	-	11.34	-	-	11.34	-	-	11.34	-
1.2.1.2	**SOLARIS SERVER SW & SW MAINTENANCE**										
	1.2.1.2.1	Server Software - Application	15.11	15.11	15.11	15.11	15.11	15.11	15.11	15.11	15.11
	1.2.1.2.2	Server Software - Development/Test	15.11	15.11	15.11	15.11	15.11	15.11	15.11	15.11	15.11
	1.2.1.2.3	Server Software - Database	15.11	15.11	15.11	15.11	15.11	15.11	15.11	15.11	15.11
	1.2.1.2.4	Server Software - Web	15.11	15.11	15.11	15.11	15.11	15.11	15.11	15.11	15.11
1.2.1.3	**AIX SERVER SW & SW MAINTENANCE**										
	1.2.1.3.1	Server Software - Application	-	15.11	-	-	15.11	-	-	15.11	-
	1.2.1.3.2	Server Software - Development/Test	-	15.11	-	-	15.11	-	-	15.11	-

APPENDIX C - MANAGED SERVICES PRICE TABLE
Unit Prices

Code	Description	2016-17 Apr-Mar			2017-18 Apr-Mar			2018-19 2019-20 2020-21 Apr-Mar		
1.2.1.3.3	Server Software - Database	-	15.11	-	-	15.11	-	-	15.11	-
1.2.1.4	OPEN VMS SERVER SW & SW MAINTENANCE									
1.2.1.4.1	Server Software - Application	-	15.11	-	-	15.11	-	-	15.11	-
1.2.1.4.2	Server Software - Development/Test	-	15.11	-	-	15.11	-	-	15.11	-
1.2.2	SERVER HARDWARE <$10K									
1.2.2.1	WINDOWS / LINUX SERVER HARDWARE <$10k									
1.2.2.1.1	Server Hardware <$10K - Application	63.10	81.78	140.61	63.10	81.78	140.61	63.10	81.78	140.61
1.2.2.1.2	Server Hardware <$10K - Application (Remote)	46.10	56.28	202.01	46.10	56.28	202.01	46.10	56.28	202.01
1.2.2.1.3	Server Hardware <$10K - Development/Test	63.10	69.47	140.61	63.10	69.47	140.61	63.10	69.47	140.61
1.2.2.1.4	Server Hardware <$10K - Development/Test (Remote)	45.06	56.28	140.61	45.06	56.28	140.61	45.06	56.28	140.61
1.2.2.1.5	Server Hardware <$10K - Database	63.10	81.78	140.61	63.10	81.78	140.61	63.10	81.78	140.61
1.2.2.1.6	Server Hardware <$10K - Web	63.10	69.47	140.61	63.10	69.47	140.61	63.10	69.47	140.61
1.2.2.1.7	Server Hardware <$10K - Infrastructure	63.10	69.47	140.61	63.10	69.47	140.61	63.10	69.47	140.61
1.2.2.1.8	Server Hardware <$10K - Citrix server	-	117.92	-	-	117.92	-	-	117.92	-
1.2.2.2	SOLARIS SERVER HARDWARE <$10K									
1.2.2.2.1	Server Hardware <$10K - Application	131.80	295.96	-	131.80	295.96	-	131.80	295.96	-
1.2.2.2.2	Server Hardware <$10K - Development/Test	131.80	295.96	-	131.80	295.96	-	131.80	295.96	-
1.2.2.2.3	Server Hardware <$10K - Database	131.80	295.96	-	131.80	295.96	-	131.80	295.96	-
1.2.2.2.4	Server Hardware <$10K - Web	131.80	295.96	-	131.80	295.96	-	131.80	295.96	-
1.2.2.3	AIX SERVER HARDWARE <$10K									
1.2.2.3.1	Server Hardware <$10K - Application	-	-	-	-	-	-	-	-	-
1.2.2.3.2	Server Hardware <$10K - Development/Test	-	-	-	-	-	-	-	-	-
1.2.2.3.3	Server Hardware <$10K - Database	-	-	-	-	-	-	-	-	-
1.2.2.4	OPEN VMS SERVER HARDWARE <$10K									
1.2.2.4.1	Server Hardware <$10K - Application	-	137.56	-	-	137.56	-	-	137.56	-
1.2.2.4.2	Server Hardware <$10K - Development/Test	-	137.56	-	-	137.56	-	-	137.56	-
1.2.3	SERVER HARDWARE >$10K									
1.2.3.1	WINDOWS / LINUX SERVER HARDWARE >$10K									
1.2.3.1.1	Server Hardware >$10K - Application	-	-	-	-	-	-	-	-	-
1.2.3.1.2	Server Hardware >$10K - Application (remote)	-	-	-	-	-	-	-	-	-
1.2.3.1.3	Server Hardware >$10K - Development/Test	-	-	-	-	-	-	-	-	-
1.2.3.1.4	Server Hardware >$10K - Development/Test (remote)	-	-	-	-	-	-	-	-	-
1.2.3.1.5	Server Hardware >$10K - Database	-	-	-	-	-	-	-	-	-
1.2.3.1.6	Server Hardware >$10K - Web	-	-	-	-	-	-	-	-	-
1.2.3.1.7	Server Hardware >$10K - Infrastructure	-	-	-	-	-	-	-	-	-
1.2.3.1.8	Server Hardware >$10K - Citrix server	-	-	-	-	-	-	-	-	-

APPENDIX C - MANAGED SERVICES PRICE TABLE
Unit Prices

			2016-17			2017-18			2018-19 2019-20 2020-21		
			Apr-Mar			Apr-Mar			Apr-Mar		
1.2.3.2	SOLARIS SERVER HARDWARE >$10K										
1.2.3.2.1		Server Hardware >$10K - Application	-	-	24,434.49	-	-	24,434.49	-	-	24,434.49
1.2.3.2.2		Server Hardware >$10K - Development/Test	-	-	24,434.49	-	-	24,434.49	-	-	24,434.49
1.2.3.2.3		Server Hardware >$10K - Database	-	-	24,434.49	-	-	24,434.49	-	-	24,434.49
1.2.3.2.4		Server Hardware >$10K - Web	-	-	24,434.49	-	-	24,434.49	-	-	24,434.49
1.2.3.3	AIX SERVER HARDWARE >$10K										
1.2.3.3.1		Server Hardware >$10K - Application	-	20,292.58	-	-	20,292.58	-	-	20,292.58	-
1.2.3.3.2		Server Hardware >$10K - Database	-	20,292.58	-	-	20,292.58	-	-	20,292.58	-
1.2.3.3.3		Server Hardware >$10K - Development/Test	-	20,292.58	-	-	20,292.58	-	-	20,292.58	-
1.2.3.4	OPEN VMS SERVER HARDWARE >$10k										
1.2.3.4.1		Server Hardware >$10K - Application	-	-	-	-	-	-	-	-	-
1.2.3.4.2		Server Hardware >$10K - Development/Test	-	-	-	-	-	-	-	-	-

1.3. VIRTUAL SERVER MANAGEMENT SERVICES -- Province or EDS owned servers

1.3.1 WINDOWS / LINUX

1.3.1.1	**VMWare Windows Guest - Application**				
	VMWare Virtual Hosting Services	**$532.54**		**$517.70**	**$501.84**
	Management Services	235.90		225.14	215.24
	Service Delivery Operations & Governance	236.10		233.66	229.43
	Unit price adjmt	60.54		58.90	57.17
1.3.1.2	**VMWare Windows Guest - Web**				
	VMWare Virtual Hosting Services	**$532.54**		**$517.70**	**$501.84**
	Management Services	235.90		225.14	215.24
	Service Delivery Operations & Governance	236.10		233.66	229.43
	Unit price adjmt	60.54		58.90	57.17
1.3.1.3	**VMWare Windows Guest - Database**				
	VMWare Virtual Hosting Services	**$532.54**		**$517.70**	**$501.84**
	Management Services	235.90		225.14	215.24
	Service Delivery Operations & Governance	236.10		233.66	229.43
	Unit price adjmt	60.54		58.90	57.17
1.3.1.4	**VMWare Windows Guest - Infrastructure**				
	VMWare Virtual Hosting Services	**$544.24**		**$540.16**	**$534.20**
	Management Services	247.60		247.60	247.60
	Service Delivery Operations & Governance	236.10		233.66	229.43
	Unit price adjmt	60.54		58.90	57.17

APPENDIX C - MANAGED SERVICES PRICE TABLE
Unit Prices

		2016-17	2017-18	2018-19 2019-20 2020-21
		Apr-Mar	Apr-Mar	Apr-Mar
1.3.1.5	**VMWare Windows Guest - Development/Test**			
	VMWare Virtual Hosting Services	**$502.80**	**$490.34**	**$476.67**
	Management Services	206.16	197.78	190.07
	Service Delivery Operations & Governance	236.10	233.66	229.43
	Unit price adjmt	60.54	58.90	57.17
1.3.1.6	**VMWare Linux Guest - Application**			
	VMWare Virtual Hosting Services	**$533.73**	**$517.93**	**$501.18**
	Management Services	237.09	225.37	214.58
	Service Delivery Operations & Governance	236.10	233.66	229.43
	Unit price adjmt	60.54	58.90	57.17
1.3.1.7	**VMWare Linux Guest- Web**			
	VMWare Virtual Hosting Services	**$533.73**	**$517.93**	**$501.18**
	Management Services	237.09	225.37	214.58
	Service Delivery Operations & Governance	236.10	233.66	229.43
	Unit price adjmt	60.54	58.90	57.17
1.3.1.8	**VMWare Linux Guest - Database**			
	VMWare Virtual Hosting Services	**$533.73**	**$517.93**	**$501.18**
	Management Services	237.09	225.37	214.58
	Service Delivery Operations & Governance	236.10	233.66	229.43
	Unit price adjmt	60.54	58.90	57.17
1.3.1.9	**VMWare Linux Guest - Infrastructure**			
	VMWare Virtual Hosting Services	**$533.73**	**$517.93**	**$501.18**
	Management Services	237.09	225.37	214.58
	Service Delivery Operations & Governance	236.10	233.66	229.43
	Unit price adjmt	60.54	58.90	57.17
1.3.1.10	**VMWare Linux Guest - Development/Test**			
	VMWare Virtual Hosting Services	**$505.05**	**$491.54**	**$476.91**
	Management Services	208.41	198.98	190.31
	Service Delivery Operations & Governance	236.10	233.66	229.43
	Unit price adjmt	60.54	58.90	57.17

1.3.2 UNIX (SOLARIS / AIX)

APPENDIX C - MANAGED SERVICES PRICE TABLE
Unit Prices

		2016-17 Apr-Mar	2017-18 Apr-Mar	2018-19 2019-20 2020-21 Apr-Mar
1.3.2.1	**Solaris Container - Application**			
	Solaris Virtual Hosting Services	**$517.66**	**$503.14**	**$487.57**
	Management Services	221.02	210.58	200.97
	Service Delivery Operations & Governance	236.10	233.66	229.43
	Unit price adjmt	60.54	58.90	57.17
1.3.2.2	**Solaris Container - Web**			
	Solaris Virtual Hosting Services	**$517.66**	**$503.14**	**$487.57**
	Management Services	221.02	210.58	200.97
	Service Delivery Operations & Governance	236.10	233.66	229.43
	Unit price adjmt	60.54	58.90	57.17
1.3.2.3	**Solaris Container - Database**			
	Solaris Virtual Hosting Services	**$517.66**	**$503.14**	**$487.57**
	Management Services	221.02	210.58	200.97
	Service Delivery Operations & Governance	236.10	233.66	229.43
	Unit price adjmt	60.54	58.90	57.17
1.3.2.4	**Solaris Container- Development /Test**			
	Solaris Virtual Hosting Services	**$488.98**	**$476.75**	**$463.30**
	Management Services	192.34	184.19	176.70
	Service Delivery Operations & Governance	236.10	233.66	229.43
	Unit price adjmt	60.54	58.90	57.17
1.3.2.5	**AIX WPar - Application**			
	AIX Virtual Hosting Services	**$525.81**	**$510.64**	**$494.48**
	Management Services	229.17	218.08	207.88
	Service Delivery Operations & Governance	236.10	233.66	229.43
	Unit price adjmt	60.54	58.90	57.17
1.3.2.6	**AIX WPar - Database**			
	AIX Virtual Hosting Services	**$525.81**	**$510.64**	**$494.48**
	Management Services	229.17	218.08	207.88
	Service Delivery Operations & Governance	236.10	233.66	229.43
	Unit price adjmt	60.54	58.90	57.17
1.3.2.7	**AIX WPar - Development/Test**			
	AIX Virtual Hosting Services	**$497.14**	**$484.26**	**$470.21**

APPENDIX C - MANAGED SERVICES PRICE TABLE
Unit Prices

		2016-17			2017-18			2018-19 2019-20 2020-21		
		Apr-Mar			Apr-Mar			Apr-Mar		
	Management Services	200.50			191.70			183.61		
	Service Delivery Operations & Governance	236.10			233.66			229.43		
	Unit price adjmt	60.54			58.90			57.17		
1.4. HOST SERVER HARDWARE & HARDWARE SUPPORT										
1.4.1 PORTION OF HOST SERVER HARDWARE SUPPORT -- Province or EDS owned										
1.4.1.1	Windows/Linux Host Server Support	9.95	-	-	9.74	-	-	9.54	-	-
1.4.1.2	Solaris Host Server Support	12.70	-	-	12.30	-	-	11.92	-	-
1.4.1.3	AIX Host Server Support	12.70	-	-	12.30	-	-	11.92	-	-
1.4.2 PORTION OF HOST SERVER HARDWARE <$10K -- EDS owned										
1.4.2.1	Windows/Linux Host Server Hardware <$10K	5.23	-	-	5.23	-	-	5.23	-	-
1.4.2.2	Solaris Host Server Hardware <$10K	14.74	-	-	14.74	-	-	14.74	-	-
1.4.2.3	AIX Host Server Hardware <$10K	-			-			-		
1.4.3 PORTION OF HOST SERVER HARDWARE >$10K -- EDS owned										
1.4.3.1	Windows/Linux Host Server Hardware >$10K	-	-	-	-	-	-	-	-	-
1.4.3.2	Solaris Host Server Hardware >$10K	-	-	-	-	-	-	-	-	-
1.4.3.3	AIX Host Server Hardware >$10K	-	25,974.50	-	-	25,974.50	-	-	25,974.50	-
1.5 Other Midrange Services										
1.5.1 Citrix Server Support		410.37	-	-	410.37	-	-	410.37	-	-
1.5.2 Shared File and Print Services - Base unit		6.57	-	-	6.45	-	-	6.34	-	-
1.5.3 Shared File and Print Services - Incremental 1.0 GB		2.62	-	-	2.59	-	-	2.59	-	-
1.5.4 Shared Database Services		367.27	-	-	367.30	-	-	367.24	-	-
1.5.5 Shared Database Services - Incremental 1.0 GB		1.26	-	-	1.24	-	-	1.24	-	-
1.5.6 Shared Web Services		130.21	-	-	130.21	-	-	130.19	-	-
1.5.7 Shared Web Services - Incremental 0.5 GB		0.64	-	-	0.63	-	-	0.63	-	-
1.5.8 Dedicated Web Services (optional)										
1.5.8.1	Apache - per Instance	72.69	-	-	72.69	-	-	72.69	-	-
1.5.8.2	Tomcat - per Instance	55.41	-	-	55.41	-	-	55.41	-	-
1.5.8.3	IIS - per Instance	102.16	-	-	102.16	-	-	102.16	-	-
1.5.9 Initial Install										
1.5.9.1	Wintel (physical Server or Host Server)	-	-	-	-	-	-	-	-	-
1.5.9.2	Solaris/AIX (physical Server or Host Server)	-	-	-	-	-	-	-	-	-
1.5.9.3	Open VMS (physical Server; N/A Host Server)	-	-	-	-	-	-	-	-	-
1.5.9.4	VMWare (Virtual Server)	-	-	-	-	-	-	-	-	-
1.5.9.5	Solaris (Virtual Server)	-	-	-	-	-	-	-	-	-

APPENDIX C - MANAGED SERVICES PRICE TABLE
Unit Prices

			2016-17 Apr-Mar			2017-18 Apr-Mar			2018-19 / 2019-20 / 2020-21 Apr-Mar		
1.5.10 Refresh Install											
1.5.10.1	Wintel (physical Server or Host Server)		1,315.71	-	-	1,315.71	-	-	1,315.71	-	-
1.5.10.2	Solaris/AIX (physical Server or Host Server)		1,406.87	-	-	1,406.87	-	-	1,406.87	-	-
1.5.10.3	Open VMS (physical Server; N/A Host Server)		6,167.07	-	-	6,167.07	-	-	6,167.07	-	-
1.5.10.4	VMWare (Virtual Server)		975.29	-	-	975.29	-	-	975.29	-	-
1.5.10.5	Solaris (Virtual Server)		1,026.57	-	-	1,026.57	-	-	1,026.57	-	-
1.6 Optional Midrange Services											
1.6.1 Windows / Linux Server optional services				AIX/Open VMS			AIX/Open VMS			AIX/Open VMS	
1.6.1.1	Applications Monitoring Services		68.89	139.67	343.85	68.89	139.67	343.85	68.89	139.67	343.85
1.6.1.2	Batch Monitoring Services		52.61	89.13	198.16	52.61	89.13	198.16	52.61	89.13	198.16
1.6.1.3	Batch Scheduling		TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD
1.6.1.4	Database Management Services		282.96	319.48	428.51	282.96	319.48	428.51	282.96	319.48	428.51
1.6.1.5	Cluster Management		106.36	177.14	381.32	106.36	177.14	381.32	106.36	177.14	381.32
1.6.1.6	Image Performance Management		44.52	81.03	190.07	44.52	81.03	190.07	44.52	81.03	190.07
1.6.1.7	Server Capacity (planning)		37.85	108.64	312.82	37.85	108.64	312.82	37.85	108.64	312.82
1.6.1.8	DR Recovery Plan/Test		TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD
1.6.1.9	Extended Support Hour - 5 x 12		51.27	51.27	51.27	51.27	51.27	51.27	51.27	51.27	51.27
1.6.1.10	Extended Support Hour - 7 x 24		85.45	85.45	85.45	85.45	85.45	85.45	85.45	85.45	85.45
1.6.1.11	Extended Support Hour - remote field serivices - 7 x 24		23.79	23.79	23.79	23.79	23.79	23.79	23.79	23.79	23.79
1.6.2 Solaris / AIX Server optional services											
1.6.2.1	Applications Monitoring Services		99.58	193.88	448.58	99.58	193.88	448.58	99.58	193.88	448.58
1.6.2.2	Batch Monitoring Services		64.73	124.77	284.33	64.73	124.77	284.33	64.73	124.77	284.33
1.6.2.3	Batch Scheduling		TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD
1.6.2.4	Database Management Services		324.35	384.39	543.94	324.35	384.39	543.94	324.35	384.39	543.94
1.6.2.5	Cluster Management		139.58	233.88	488.58	139.58	233.88	488.58	139.58	233.88	488.58
1.6.2.6	Image Performance Management		56.64	116.68	276.23	56.64	116.68	276.23	56.64	116.68	276.23
1.6.2.7	Server Capacity (planning)		49.98	144.28	398.98	49.98	144.28	398.98	49.98	144.28	398.98
1.6.2.8	DR Recovery Plan/Test		TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD
1.6.2.9	Extended Support Hour - 5 x 12		-	-	-	-	-	-	-	-	-
1.6.2.10	Extended Support Hour - 7 x 24		85.45	85.45	85.45	85.45	85.45	85.45	85.45	85.45	85.45
1.6.2.11	Extended Support Hour - remote field serivices - 7 x 24		-	-	-	-	-	-	-	-	-
SUBTOTAL MIDRANGE SERVICES											
2. MANAGED MAINFRAME SERVICES											

APPENDIX C - MANAGED SERVICES PRICE TABLE
Unit Prices

		2016-17			2017-18			2018-19 / 2019-20 / 2020-21	
		Apr-Mar			Apr-Mar			Apr-Mar	
2.1 MAINFRAME PROCESSING		**800.47**			**819.44**			**852.06**	
	Processing	-	671.00	-	-	689.39	-	-	722.56	-
	Hardware	-	-	-	-	-	-	-	-	-
	Service Delivery Operations & Governance	-	129.47	-	-	130.05	-	-	129.50	-
2.2 NON-STANDARD SOFTWARE (WHS)		**76,203.42**			**76,203.42**			**76,203.42**	
	Support	-	33,032.32	-	-	33,032.32	-	-	33,032.32	-
	Non-Standard Software	-	43,171.10	-	-	43,171.10	-	-	43,171.10	-
2.3 DASD		**0.46**			**0.29**			**0.14**	
	Services	-	0.46	-	-	0.29	-	-	0.14	-
	Hardware	-	-	-	-	-	-	-	-	-
2.4 TAPE		**1.35**			**1.35**			**1.36**	
	Services	-	1.35	-	-	1.35	-	-	1.36	-
	Hardware	-	-	-	-	-	-	-	-	-
2.5 OPTIONAL MAINFRAME SERVICES									
2.5.1	Form/Print/end user Support	-	13,728.61	-	-	13,728.61	-	-	13,728.61	-
2.5.2	SAS 70 Audit	-	103,000.00	-	-	103,000.00	-	-	103,000.00	-
2.5.3	Extra DR Test	-	164,800.00	-	-	164,800.00	-	-	164,800.00	-
2.5.4	Database Administration hourly rate	-	14,480.86	-	-	14,480.86	-	-	14,480.86	-
2.5.5	Database Production Support hourly rate	-	19,307.82	-	-	19,307.82	-	-	19,307.82	-
2.5.6	Database Consulting Services hourly rate	-	22,707.88	-	-	22,707.88	-	-	22,707.88	-
SUBTOTAL MANAGED MAINFRAME SERVICES									
3. MANAGED STORAGE AND MANAGED BACKUP SERVICES									
3.1 PROVINCE OWNED									
3.1.1 STORAGE MANAGEMENT SERVICES									
3.1.1.1	**STORAGE - TIER 1**	-			-			-		
	Support									
	HW/SW maintenance									
	Storage Service Delivery Operations & Governance									
	Unit price adjmt									
3.1.1.2	**STORAGE - TIER 2**	-			-			-		
	Support									
	HW/SW maintenance	-	-	-	-	-	-	-	-	-

APPENDIX C - MANAGED SERVICES PRICE TABLE
Unit Prices

			2016-17 Apr-Mar			2017-18 Apr-Mar			2018-19 2019-20 2020-21 Apr-Mar		
	Storage Service Delivery Operations & Governance	-	-	-	-	-	-	-	-	-	-
	Unit price adjmt	-	-		-	-		-	-	
3.1.1.3	STORAGE - TIER 3	-			-			-		
	Support	-	-	-	-	-	-	-	-	-
	HW/SW maintenance	-	-	-	-	-	-	-	-	-
	Storage Service Delivery Operations & Governance	-	-	-	-	-	-	-	-	-
	Unit price adjmt	-	-		-	-		-	-	
3.1.1.4	STORAGE - NAS	-			-			-		
	Support	-	-	-	-	-	-	-	-	-
	HW/SW maintenance	-	-	-	-	-	-	-	-	-
	Storage Service Delivery Operations & Governance	-	-	-	-	-	-	-	-	-
	Unit price adjmt	-	-		-	-		-	-	
3.1.2 BACKUP AND EXTENDED RETENTION											
3.1.2.1	Backup	-			-			-		
	Support	-	-	-	-	-	-	-	-	-
	HW/SW maintenance	-	-	-	-	-	-	-	-	-
	Storage Service Delivery Operations & Governance	-	-	-	-	-	-	-	-	-
	Unit price adjmt	-	-		-	-		-	-	
3.1.2.2	Extended Retention	-			-			-		
	Support	-	-	-	-	-	-	-	-	-
	HW/SW maintenance	-	-	-	-	-	-	-	-	-
	Storage Service Delivery Operations & Governance	-	-	-	-	-	-	-	-	-
	Unit price adjmt	-	-		-	-		-	-	
3.2 EDS OWNED											
3.2.1 STORAGE MANAGEMENT SERVICES											
3.2.1.1	STORAGE - TIER 1		0.7248			0.6919			0.6347	
	Support	-	0.1028	-	-	0.1003	-	-	0.0979	-
	HW/SW maintenance	-	0.4714	-	-	0.4401	-	-	0.3863	-
	Storage Service Delivery Operations & Governance	-	0.1179	-	-	0.1185	-	-	0.1179	-
	Unit price adjmt		0.0327			0.0330			0.0326	
3.2.1.2	STORAGE - TIER 2		0.3024			0.3068			0.3066	
	Support	-	0.0916	-	-	0.0895	-	-	0.0876	-

Unit Prices

		2016-17 Apr-Mar		2017-18 Apr-Mar		2018-19 / 2019-20 / 2020-21 Apr-Mar	
	HW/SW maintenance	-	0.0602	-	0.0658	-	0.0685
	Storage Service Delivery Operations & Governance	-	0.1179	-	0.1185	-	0.1179
	Unit price adjmt		0.0327		0.0330		0.0326
3.2.1.3	**STORAGE - TIER 3**		**0.2712**		**0.2726**		**0.2705**
	Support	-	0.0894	-	0.0875	-	0.0855
	HW/SW maintenance	-	0.0312	-	0.0336	-	0.0345
	Storage Service Delivery Operations & Governance	-	0.1179	-	0.1185	-	0.1179
	Unit price adjmt		0.0327		0.0330		0.0326
3.2.1.4	**STORAGE - NAS**		**0.2370**		**0.2463**		**0.2473**
	Support	-	0.0378	-	0.0378	-	0.0378
	HW/SW maintenance	-	0.0486	-	0.0570	-	0.0590
	Storage Service Delivery Operations & Governance	-	0.1179	-	0.1185	-	0.1179
	Unit price adjmt		0.0327		0.0330		0.0326
3.2.2 BACKUP AND EXTENDED RETENTION							
3.2.2.1	**Backup**		**0.1164**		**0.1157**		**0.1142**
	Support	-	0.0743	-	0.0729	-	0.0716
	HW/SW maintenance	-	0.0100	-	0.0107	-	0.0108
	Storage Service Delivery Operations & Governance	-	0.0187	-	0.0188	-	0.0187
	Unit price adjmt		0.0134		0.0133		0.0131
3.2.2.2	**Extended Retention**		**0.0236**		**0.0236**		**0.0235**
	Support	-	0.0014	-	0.0013	-	0.0013
	HW/SW maintenance	-	0.0008	-	0.0008	-	0.0008
	Storage Service Delivery Operations & Governance	-	0.0187	-	0.0188	-	0.0187
	Unit price adjmt		0.0027		0.0027		0.0027
3.3 STORAGE, BACKUP AND RETENTION HARDWARE							
3.3.1	Tier 1 Small; EMC DMX4 120 R5		189,693.10		189,693.10		189,693.10
3.3.2	Tier 2; EMC CX3-80 R5		301,336.41		301,336.41		301,336.41
3.3.3	Tier 3; EMC CX3-40F R5		268,353.16		268,353.16		268,353.16
3.3.4	SAN; Cisco 9513 switch (x 2)		-		-		-
3.3.5	NAS EMC Celerra NS20		72,801.71		72,801.71		72,801.71
3.3.6	Backup VTL; EMC EDL - DL3D3000		481,381.68		481,381.68		481,381.68
3.3.7	Tape Media; Sun Tape T10000		20,343.21		20,343.21		20,343.21

APPENDIX C - MANAGED SERVICES PRICE TABLE
Unit Prices

			2016-17				2017-18			2018-19 2019-20 2020-21		
			Apr-Mar				Apr-Mar			Apr-Mar		
3.3.8	Tape Library; Sun SL8500, 10k slots,16 LTO4 drives		434,905.36				434,905.36			434,905.36		
3.3.9	Encrypted Tape drive T10kB Drives - bundled		33,577.47				33,577.47			33,577.47		
3.4 OPTIONAL STORAGE SERVICES												
3.4.1	Tier 1, Mirrored Primary	-	1.0855	-	-	1.0146	-	-	0.8933	-
3.4.2	Tier 1, with Local Clone Services, Mirrored Primary	-	1.8498	-	-	1.7435	-	-	1.5615	-
3.4.3	Tier 1, with Local Clone Services, Standard	-	1.3174	-	-	1.2465	-	-	1.1252	-
3.4.4	Tier 1, with Replication Services and Local Clone Services, Mirrored Pr	-	3.9678	-	-	3.7551	-	-	3.3912	-
3.4.5	Tier 1, with Replication Services and Local Clone Services, Standard	-	2.9029	-	-	2.7611	-	-	2.5185	-
3.4.6	Tier 2, Mirrored Primary	-	0.1566	-	-	0.1693	-	-	0.1754	-
3.4.7	Tier 1, with Replication Services, Standard	-	1.3742	-	-	1.3033	-	-	1.1820	-
3.4.8	Tier 1, with Replication Services, Mirrored Primary	-	2.4392	-	-	2.2974	-	-	2.0547	-
3.4.9	Archive Storage Repository	-	0.1763	-	-	0.1763	-	-	0.1763	-
3.4.10	File System Archive Storage Services	-	0.0219	-	-	0.0219	-	-	0.0219	-
3.4.11	VTL Backup to Encrypted Offsite Tape	-	0.1790	-	-	0.1798	-	-	0.1799	-
3.5 OPTIONAL STORAGE SERVICES HARDWARE & SOFTWARE												
3.5.1	Tier 1 Small; EMC DMX4 120 R5		189,693.10				189,693.10			189,693.10		
3.5.2	Tier 2; EMC CX3-80 R5		301,336.41				301,336.41			301,336.41		
3.5.4	SAN; Cisco 9513 switch (x 2)		323,999.75				323,999.75			323,999.75		
3.5.6	Local Clone - PIT S/W - Array Base License		20,930.72				20,930.72			20,930.72		
3.5.7	Local Clone - PIT S/W - TB Base License		8,697.41				8,697.41			8,697.41		
3.5.8	Replication - SRDF S/W - Array Base License		23,716.96				23,716.96			23,716.96		
3.5.9	Replication - 32 Gig Cache Memory		10,901.23				10,901.23			10,901.23		
3.5.10	Replication - SRDF Drive Units		5,425.29				5,425.29			5,425.29		
3.5.11	Replication - SRDF S/W - TB Base License		12,513.43				12,513.43			12,513.43		
3.5.12	ASR - Centera Hardware (x 2)		131,841.05				131,841.05			131,841.05		
3.5.13	ASR - Centera Software (x 2)		387,855.39				387,855.39			387,855.39		
3.5.14	FSA - DiskExtender Capacity License		56,038.34				56,038.34			56,038.34		
3.5.15	FSA - DiskExtender Access License		4,734.44				4,734.44			4,734.44		
	[refer to Managed Storage SOW for mapping]											
SUBTOTAL MANAGED STORAGE & MANAGED BACKUP SERVICES (including Retention)												
4. TRANSFORMATION												
4.1	Network Install and Setup		6,015.18				6,015.18			6,015.18		
4.2	Mainframe migration		20,507.01				20,507.01			20,507.01		
4.3	Storage & BUR Migration		35,762.39				35,762.39			35,762.39		

APPENDIX C - MANAGED SERVICES PRICE TABLE
Unit Prices

		2016-17			2017-18			2018-19 2019-20 2020-21		
		Apr-Mar			Apr-Mar			Apr-Mar		
4.4	Transformation	30,869.38			30,869.38			30,869.38		
4.5	Midrange Transformation (excluding installs)	67,200.08			67,200.08			67,200.08		
SUB-TOTAL - TRANSFORMATION										
5. OTHER										
5.1	AES group - T&M	-	34,279.42	-	-	34,279.42	-	-	34,279.42	-
5.2	After Hours Service Desk - setup	-	-	-	-	-	-	-	-	-
5.3	After Hours Service Desk - monthly	-	8,287.19	-	-	8,287.19	-	-	8,287.19	-
5.4	Month 1-6	-	-	-	-	-	-	-	-	-
5.5	Month 1-6 adjmt									
SUBTOTAL OTHER										
6. DATA CENTRE	REFER TO APPENDIX A AND B TO SCHEDULE 23 FOR DATA CENTRE PRICING									
TOTAL										

APPENDIX D - VOLUME BAND ADJUSTMENTS

MIDRANGE VOLUME BAND ADJUSTMENT

VOLUME BAND ADJUSTMENTS

Individual Volume Bands		Adjustment Type	Apr 2009 to Mar 2010	Apr 2010 to Mar 2011	Apr 2011 to Mar 2012	Apr 2012 to Mar 2013	Apr 2013 to Mar 2014	Apr 2014 to Mar 2015	Apr 2015 to Mar 2016	Apr 2016 to Mar 2017	Apr 2017 to Mar 2018	Apr 2018 to Mar 2019	Apr 2019 to Mar 2020	Apr 2020 to Mar 2021
Variance to Baseline Count														
and below	-500 server(s)	SDO & G						recalculation required						
		UPA												
		TOTAL												
-499 server(s)	-450 server(s)	SDO & G	$104.56	$104.56	$104.56	$104.56	$95.27	$95.27	$95.27	$95.27	$89.12	$89.12	$89.12	$89.12
		UPA	-$86.29	-$101.73	-$85.02	$0.00	$26.08	$25.14	$24.70	$23.09	$22.46	$21.80	$21.80	$21.80
		TOTAL	$18.27	$2.83	$90.65	$104.56	$121.35	$120.41	$119.97	$118.36	$111.58	$110.92	$110.92	$110.92
-449 server(s)	-400 server(s)	SDO & G	$90.65		$90.65	$90.65	$82.59	$82.59	$82.59	$82.59	$77.26	$77.26	$77.26	$77.26
		UPA	-$74.81	-$88.19	-$73.71	$0.00	$22.61	$21.80	$21.41	$20.02	$19.47	$18.90	$18.90	$18.90
		TOTAL	$15.84	$2.46	$16.94	$90.65	$105.20	$104.39	$104.00	$102.61	$96.73	$96.16	$96.16	$96.16
-399 server(s)	-350 server(s)	SDO & G	$77.72	$77.72	$77.72	$77.72	$70.81	$70.81	$70.81	$70.81	$66.24	$66.24	$66.24	$66.24
		UPA	-$64.14	-$75.62	-$63.20	$0.00	$19.38	$18.69	$18.36	$17.16	$16.70	$16.21	$16.21	$16.21
		TOTAL	$13.58	$2.10	$14.52	$77.72	$90.19	$89.50	$89.17	$87.97	$82.94	$82.45	$82.45	$82.45
-349 server(s)	-300 server(s)	SDO & G	$65.68	$65.68	$65.68	$65.68	$59.84	$59.84	$59.84	$59.84	$55.98	$55.98	$55.98	$55.98
		UPA	-$54.21	-$63.90	-$53.41	$0.00	$16.38	$15.79	$15.51	$14.50	$14.11	$13.70	$13.70	$13.70
		TOTAL	$11.47	$1.78	$12.27	$65.68	$76.22	$75.63	$75.35	$74.34	$70.09	$69.68	$69.68	$69.68
-299 server(s)	-250 server(s)	SDO & G	$54.44	$54.44	$54.44	$54.44	$49.59	$49.59	$49.59	$49.59	$46.39	$46.39	$46.39	$46.39
		UPA	-$44.93	-$52.96	-$44.26	$0.00	$13.58	$13.09	$12.86	$12.02	$11.69	$11.35	$11.35	$11.35
		TOTAL	$9.51	$1.48	$10.18	$54.44	$63.17	$62.68	$62.45	$61.61	$58.08	$57.74	$57.74	$57.74
-249 server(s)	-200 server(s)	SDO & G	$43.91	$43.91	$43.91	$43.91	$40.01	$40.01	$40.01	$40.01	$37.42	$37.42	$37.42	$37.42
		UPA	-$36.24	-$42.72	-$35.71	$0.00	$10.95	$10.56	$10.37	$9.70	$9.43	$9.16	$9.16	$9.16
		TOTAL	$7.67	$1.19	$8.20	$43.91	$50.96	$50.57	$50.38	$49.71	$46.85	$46.58	$46.58	$46.58
-199 server(s)	-150 server(s)	SDO & G	$34.04	$34.04	$34.04	$34.04	$31.01	$31.01	$31.01	$31.01	$29.01	$29.01	$29.01	$29.01
		UPA	-$28.09	-$33.12	-$27.68	$0.00	$8.49	$8.18	$8.04	$7.52	$7.31	$7.10	$7.10	$7.10
		TOTAL	$5.95	$0.92	$6.36	$34.04	$39.50	$39.19	$39.05	$38.53	$36.32	$36.11	$36.11	$36.11
-149 server(s)	-100 server(s)	SDO & G	$24.76	$24.76	$24.76	$24.76	$22.56	$22.56	$22.56	$22.56	$21.10	$21.10	$21.10	$21.10
		UPA	-$20.43	-$24.09	-$20.13	$0.00	$6.18	$5.95	$5.85	$5.47	$5.32	$5.16	$5.16	$5.16
		TOTAL	$4.33	$0.67	$4.63	$24.76	$28.74	$28.51	$28.41	$28.03	$26.42	$26.26	$26.26	$26.26
-99 server(s)	-50 server(s)	SDO & G	$16.03	$16.03	$16.03	$16.03	$14.60	$14.60	$14.60	$14.60	$13.66	$13.66	$13.66	$13.66
		UPA	-$13.23	-$15.59	-$13.03	$0.00	$4.00	$3.85	$3.78	$3.54	$3.44	$3.34	$3.34	$3.34

		TOTAL	$2.80	$0.44	$3.00	$16.03	$18.60	$18.45	$18.38	$18.14	$17.10	$17.00	$17.00	$17.00
-49 server(s)	-1 server(s)	SDO & G	$7.79	$7.79	$7.79	$7.79	$7.09	$7.09	$7.09	$7.09	$6.63	$6.63	$6.63	$6.63
		UPA	-$6.42	-$7.57	-$6.33	$0.00	$1.94	$1.87	$1.84	$1.72	$1.67	$1.62	$1.62	$1.62
		TOTAL	$1.37	$0.22	$1.46	$7.79	$9.03	$8.96	$8.93	$8.81	$8.30	$8.25	$8.25	$8.25
0 server(s)	49 server(s)	SDO & G	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
		UPA	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
		TOTAL	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
50 server(s)	99 server(s)	SDO & G	-$3.17	-$3.17	-$3.17	-$3.17	-$2.61	-$2.61	-$2.61	-$2.61	-$2.43	-$2.43	-$2.43	-$2.43
		UPA	$6.08	$7.17	$5.99	$0.00	-$1.84	-$1.77	-$1.74	-$1.63	-$1.58	-$1.54	-$1.54	-$1.54
		TOTAL	$2.91	$4.00	$2.82	-$3.17	-$4.45	-$4.38	-$4.35	-$4.24	-$4.01	-$3.97	-$3.97	-$3.97
100 server(s)	149 server(s)	SDO & G	-$6.18	-$6.18	-$6.18	-$6.18	-$5.09	-$5.09	-$5.09	-$5.09	-$4.74	-$4.74	-$4.74	-$4.74
		UPA	$11.84	$13.96	$11.67	$0.00	-$3.58	-$3.45	-$3.39	-$3.17	-$3.08	-$2.99	-$2.99	-$2.99
		TOTAL	$5.66	$7.78	$5.49	-$6.18	-$8.67	-$8.54	-$8.48	-$8.26	-$7.82	-$7.73	-$7.73	-$7.73
150 server(s)	199 server(s)	SDO & G	-$9.04	-$9.04	-$9.04	-$9.04	-$7.44	-$7.44	-$7.44	-$7.44	-$6.93	-$6.93	-$6.93	-$6.93
		UPA	$17.31	$20.41	$17.06	$0.00	-$5.23	-$5.04	-$4.95	-$4.63	-$4.51	-$4.37	-$4.37	-$4.37
		TOTAL	$8.27	$11.37	$8.02	-$9.04	-$12.67	-$12.48	-$12.39	-$12.07	-$11.44	-$11.30	-$11.30	-$11.30
200 server(s)	249 server(s)	SDO & G	-$11.75	-$11.75	-$11.75	-$11.75	-$9.67	-$9.67	-$9.67	-$9.67	-$9.01	-$9.01	-$9.01	-$9.01
		UPA	$22.51	$26.53	$22.18	$0.00	-$6.80	-$6.56	-$6.44	-$6.02	-$5.86	-$5.69	-$5.69	-$5.69
		TOTAL	$10.76	$14.78	$10.43	-$11.75	-$16.47	-$16.23	-$16.11	-$15.69	-$14.87	-$14.70	-$14.70	-$14.70
250 server(s)	299 server(s)	SDO & G	-$14.33	-$14.33	-$14.33	-$14.33	-$11.80	-$11.80	-$11.80	-$11.80	-$10.99	-$10.99	-$10.99	-$10.99
		UPA	$27.45	$32.36	$27.05	$0.00	-$8.29	-$8.00	-$7.86	-$7.34	-$7.14	-$6.93	-$6.93	-$6.93
		TOTAL	$13.12	$18.03	$12.72	-$14.33	-$20.09	-$19.80	-$19.66	-$19.14	-$18.13	-$17.92	-$17.92	-$17.92
300 server(s)	349 server(s)	SDO & G	-$16.79	-$16.79	-$16.79	-$16.79	-$13.82	-$13.82	-$13.82	-$13.82	-$12.87	-$12.87	-$12.87	-$12.87
		UPA	$32.16	$37.91	$31.69	$0.00	-$9.72	-$9.37	-$9.20	-$8.60	-$8.37	-$8.12	-$8.12	-$8.12
		TOTAL	$15.37	$21.12	$14.90	-$16.79	-$23.54	-$23.19	-$23.02	-$22.42	-$21.24	-$20.99	-$20.99	-$20.99
350 server(s)	399 server(s)	SDO & G	-$19.13	-$19.13	-$19.13	-$19.13	-$15.75	-$15.75	-$15.75	-$15.75	-$14.67	-$14.67	-$14.67	-$14.67
		UPA	$36.65	$43.21	$36.12	$0.00	-$11.07	-$10.68	-$10.49	-$9.81	-$9.54	-$9.26	-$9.26	-$9.26
		TOTAL	$17.52	$24.08	$16.99	-$19.13	-$26.82	-$26.43	-$26.24	-$25.56	-$24.21	-$23.93	-$23.93	-$23.93
400 server(s)	449 server(s)	SDO & G	-$21.37	-$21.37	-$21.37	-$21.37	-$17.59	-$17.59	-$17.59	-$17.59	-$16.39	-$16.39	-$16.39	-$16.39
		UPA	$40.94	$48.26	$40.34	$0.00	-$12.37	-$11.93	-$11.72	-$10.95	-$10.66	-$10.34	-$10.34	-$10.34
		TOTAL	$19.57	$26.89	$18.97	-$21.37	-$29.96	-$29.52	-$29.31	-$28.54	-$27.05	-$26.73	-$26.73	-$26.73
450 server(s)	499 server(s)	SDO & G	-$23.51	-$23.51	-$23.51	-$23.51	-$19.35	-$19.35	-$19.35	-$19.35	-$18.03	-$18.03	-$18.03	-$18.03
		UPA	$45.04	$53.10	$44.38	$0.00	-$13.61	-$13.12	-$12.89	-$12.05	-$11.72	-$11.38	-$11.38	-$11.38
		TOTAL	$21.53	$29.59	$20.87	-$23.51	-$32.96	-$32.47	-$32.24	-$31.40	-$29.75	-$29.41	-$29.41	-$29.41
500 server(s)	549 server(s)	SDO & G	-$25.56	-$25.56	-$25.56	-$25.56	-$21.04	-$21.04	-$21.04	-$21.04	-$19.60	-$19.60	-$19.60	-$19.60
		UPA	$48.96	$57.72	$48.25	$0.00	-$14.79	-$14.26	-$14.01	-$13.10	-$12.74	-$12.37	-$12.37	-$12.37

Server range			$1	$2	$3	$4	$5	$6	$7	$8	$9	$10	$11	$12
		TOTAL	$23.40	$32.16	$22.69	-$25.56	-$35.83	-$35.30	-$35.05	-$34.14	-$32.34	-$31.97	-$31.97	-$31.97
550 server(s)	599 server(s)	SDO & G	-$27.52	-$27.52	-$27.52	-$27.52	-$22.65	-$22.65	-$22.65	-$22.65	-$21.10	-$21.10	-$21.10	-$21.10
		UPA	$52.72	$62.15	$51.95	$0.00	-$15.93	-$15.36	-$15.09	-$14.10	-$13.72	-$13.32	-$13.32	-$13.32
		TOTAL	$25.20	$34.63	$24.43	-$27.52	-$38.58	-$38.01	-$37.74	-$36.75	-$34.82	-$34.42	-$34.42	-$34.42
600 server(s)	649 server(s)	SDO & G	-$29.40	-$29.40	-$29.40	-$29.40	-$24.20	-$24.20	-$24.20	-$24.20	-$22.54	-$22.54	-$22.54	-$22.54
		UPA	$56.32	$66.39	$55.49	$0.00	-$17.02	-$16.40	-$16.12	-$15.07	-$14.66	-$14.23	-$14.23	-$14.23
		TOTAL	$26.92	$36.99	$26.09	-$29.40	-$41.22	-$40.60	-$40.32	-$39.27	-$37.20	-$36.77	-$36.77	-$36.77
650 server(s)	699 server(s)	SDO & G	-$31.20	-$31.20	-$31.20	-$31.20	-$25.68	-$25.68	-$25.68	-$25.68	-$23.92	-$23.92	-$23.92	-$23.92
		UPA	$59.77	$70.46	$58.90	$0.00	-$18.06	-$17.41	-$17.10	-$15.99	-$15.56	-$15.10	-$15.10	-$15.10
		TOTAL	$28.57	$39.26	$27.70	-$31.20	-$43.74	-$43.09	-$42.78	-$41.67	-$39.48	-$39.02	-$39.02	-$39.02
700 server(s)	749 server(s)	SDO & G	-$32.93	-$32.93	-$32.93	-$32.93	-$27.11	-$27.11	-$27.11	-$27.11	-$25.25	-$25.25	-$25.25	-$25.25
		UPA	$63.09	$74.37	$62.17	$0.00	-$19.06	-$18.38	-$18.05	-$16.88	-$16.42	-$15.94	-$15.94	-$15.94
		TOTAL	$30.16	$41.44	$29.24	-$32.93	-$46.17	-$45.49	-$45.16	-$43.99	-$41.67	-$41.19	-$41.19	-$41.19
750 server(s)	799 server(s)	SDO & G	-$34.59	-$34.59	-$34.59	-$34.59	-$28.48	-$28.48	-$28.48	-$28.48	-$26.52	-$26.52	-$26.52	-$26.52
		UPA	$66.27	$78.13	$65.31	$0.00	-$20.03	-$19.30	-$18.97	-$17.73	-$17.25	-$16.74	-$16.74	-$16.74
		TOTAL	$31.68	$43.54	$30.72	-$34.59	-$48.51	-$47.78	-$47.45	-$46.21	-$43.77	-$43.26	-$43.26	-$43.26
800 server(s)	849 server(s)	SDO & G	-$36.19	-$36.19	-$36.19	-$36.19	-$29.80	-$29.80	-$29.80	-$29.80	-$27.75	-$27.75	-$27.75	-$27.75
		UPA	$69.34	$81.74	$68.33	$0.00	-$20.95	-$20.20	-$19.84	-$18.55	-$18.05	-$17.52	-$17.52	-$17.52
		TOTAL	$33.15	$45.55	$32.14	-$36.19	-$50.75	-$50.00	-$49.64	-$48.35	-$45.80	-$45.27	-$45.27	-$45.27
850 server(s)	899 server(s)	SDO & G	-$37.73	-$37.73	-$37.73	-$37.73	-$31.06	-$31.06	-$31.06	-$31.06	-$28.93	-$28.93	-$28.93	-$28.93
		UPA	$72.29	$85.22	$71.23	$0.00	-$21.84	-$21.06	-$20.69	-$19.34	-$18.81	-$18.26	-$18.26	-$18.26
		TOTAL	$34.56	$47.49	$33.50	-$37.73	-$52.90	-$52.12	-$51.75	-$50.40	-$47.74	-$47.19	-$47.19	-$47.19
900 server(s)	949 server(s)	SDO & G	-$39.22	-$39.22	-$39.22	-$39.22	-$32.28	-$32.28	-$32.28	-$32.28	-$30.07	-$30.07	-$30.07	-$30.07
		UPA	$75.13	$88.57	$74.03	$0.00	-$22.70	-$21.88	-$21.50	-$20.10	-$19.55	-$18.98	-$18.98	-$18.98
		TOTAL	$35.91	$49.35	$34.81	-$39.22	-$54.98	-$54.16	-$53.78	-$52.38	-$49.62	-$49.05	-$49.05	-$49.05
950 server(s)	999 server(s)	SDO & G	-$40.65	-$40.65	-$40.65	-$40.65	-$33.46	-$33.46	-$33.46	-$33.46	-$31.16	-$31.16	-$31.16	-$31.16
		UPA	$77.87	$91.80	$76.73	$0.00	-$23.53	-$22.68	-$22.28	-$20.83	-$20.27	-$19.67	-$19.67	-$19.67
		TOTAL	$37.22	$51.15	$36.08	-$40.65	-$56.99	-$56.14	-$55.74	-$54.29	-$51.43	-$50.83	-$50.83	-$50.83
1,000 server(s)	1,049 server(s)	SDO & G	-$42.02	-$42.02	-$42.02	-$42.02	-$34.59	-$34.59	-$34.59	-$34.59	-$32.22	-$32.22	-$32.22	-$32.22
		UPA	$80.51	$94.91	$79.33	$0.00	-$24.33	-$23.45	-$23.04	-$21.54	-$20.95	-$20.34	-$20.34	-$20.34
		TOTAL	$38.49	$52.89	$37.31	-$42.02	-$58.92	-$58.04	-$57.63	-$56.13	-$53.17	-$52.56	-$52.56	-$52.56
1,050 server(s)	1,099 server(s)	SDO & G	-$43.35	-$43.35	-$43.35	-$43.35	-$35.69	-$35.69	-$35.69	-$35.69	-$33.24	-$33.24	-$33.24	-$33.24
		UPA	$83.06	$97.92	$81.85	$0.00	-$25.10	-$24.19	-$23.77	-$22.22	-$21.62	-$20.98	-$20.98	-$20.98
		TOTAL	$39.71	$54.57	$38.50	-$43.35	-$60.79	-$59.88	-$59.46	-$57.91	-$54.86	-$54.22	-$54.22	-$54.22
1,100 server(s)	1,149 server(s)	SDO & G	-$44.64	-$44.64	-$44.64	-$44.64	-$36.75	-$36.75	-$36.75	-$36.75	-$34.22	-$34.22	-$34.22	-$34.22
		UPA	$85.52	$100.82	$84.27	$0.00	-$25.84	-$24.91	-$24.47	-$22.88	-$22.26	-$21.60	-$21.60	-$21.60

Servers (from)	Servers (to)	Item											
		TOTAL	$40.88	$56.18	$39.63	-$44.64	-$62.59	-$61.66	-$61.22	-$59.63	-$56.48	-$55.82	-$55.82	-$55.82
1,150 server(s)	1,199 server(s)	SDO & G	-$45.88	-$45.88	-$45.88	-$45.88	-$37.77	-$37.77	-$37.77	-$37.77	-$35.18	-$35.18	-$35.18	-$35.18
		UPA	$87.90	$103.62	$86.61	$0.00	-$26.56	-$25.60	-$25.15	-$23.51	-$22.88	-$22.20	-$22.20	-$22.20
		TOTAL	$42.02	$57.74	$40.73	-$45.88	-$64.33	-$63.37	-$62.92	-$61.28	-$58.06	-$57.38	-$57.38	-$57.38
1,200 server(s)	1,249 server(s)	SDO & G	-$47.08	-$47.08	-$47.08	-$47.08	-$38.76	-$38.76	-$38.76	-$38.76	-$36.10	-$36.10	-$36.10	-$36.10
		UPA	$90.19	$106.33	$88.88	$0.00	-$27.25	-$26.27	-$25.81	-$24.13	-$23.47	-$22.78	-$22.78	-$22.78
		TOTAL	$43.11	$59.25	$41.80	-$47.08	-$66.01	-$65.03	-$64.57	-$62.89	-$59.57	-$58.88	-$58.88	-$58.88
1,250 server(s)	1,299 server(s)	SDO & G	-$48.24	-$48.24	-$48.24	-$48.24	-$39.71	-$39.71	-$39.71	-$39.71	-$36.98	-$36.98	-$36.98	-$36.98
		UPA	$92.42	$108.95	$91.07	$0.00	-$27.92	-$26.92	-$26.45	-$24.72	-$24.05	-$23.35	-$23.35	-$23.35
		TOTAL	$44.18	$60.71	$42.83	-$48.24	-$67.63	-$66.63	-$66.16	-$64.43	-$61.03	-$60.33	-$60.33	-$60.33
1,300 server(s)	1,349 server(s)	SDO & G	-$49.36	-$49.36	-$49.36	-$49.36	-$40.64	-$40.64	-$40.64	-$40.64	-$37.85	-$37.85	-$37.85	-$37.85
		UPA	$94.57	$111.49	$93.19	$0.00	-$28.57	-$27.55	-$27.06	-$25.30	-$24.61	-$23.89	-$23.89	-$23.89
		TOTAL	$45.21	$62.13	$43.83	-$49.36	-$69.21	-$68.19	-$67.70	-$65.94	-$62.46	-$61.74	-$61.74	-$61.74
1,350 server(s)	1,399 server(s)	SDO & G	-$50.45	-$50.45	-$50.45	-$50.45	-$41.53	-$41.53	-$41.53	-$41.53	-$38.68	-$38.68	-$38.68	-$38.68
		UPA	$96.65	$113.95	$95.25	$0.00	-$29.20	-$28.15	-$27.66	-$25.86	-$25.16	-$24.42	-$24.42	-$24.42
		TOTAL	$46.20	$63.50	$44.80	-$50.45	-$70.73	-$69.68	-$69.19	-$67.39	-$63.84	-$63.10	-$63.10	-$63.10
1,400 server(s)	1,449 server(s)	SDO & G	-$51.51	-$51.51	-$51.51	-$51.51	-$42.40	-$42.40	-$42.40	-$42.40	-$39.49	-$39.49	-$39.49	-$39.49
		UPA	$98.67	$116.33	$97.24	$0.00	-$29.81	-$28.74	-$28.24	-$26.40	-$25.68	-$24.93	-$24.93	-$24.93
		TOTAL	$47.16	$64.82	$45.73	-$51.51	-$72.21	-$71.14	-$70.64	-$68.80	-$65.17	-$64.42	-$64.42	-$64.42
1,450 server(s)	1,499 server(s)	SDO & G	-$52.53	-$52.53	-$52.53	-$52.53	-$43.24	-$43.24	-$43.24	-$43.24	-$40.27	-$40.27	-$40.27	-$40.27
		UPA	$100.63	$118.63	$99.16	$0.00	-$30.41	-$29.31	-$28.80	-$26.92	-$26.19	-$25.42	-$25.42	-$25.42
		TOTAL	$48.10	$66.10	$46.63	-$52.53	-$73.65	-$72.55	-$72.04	-$70.16	-$66.46	-$65.69	-$65.69	-$65.69
1,500 server(s)	1,549 server(s)	SDO & G	-$53.52	-$53.52	-$53.52	-$53.52	-$44.06	-$44.06	-$44.06	-$44.06	-$41.03	-$41.03	-$41.03	-$41.03
		UPA	$102.53	$120.87	$101.04	$0.00	-$30.98	-$29.86	-$29.34	-$27.43	-$26.68	-$25.90	-$25.90	-$25.90
		TOTAL	$49.01	$67.35	$47.52	-$53.52	-$75.04	-$73.92	-$73.40	-$71.49	-$67.71	-$66.93	-$66.93	-$66.93
1,550 server(s)	1,599 server(s)	SDO & G	-$54.48	-$54.48	-$54.48	-$54.48	-$44.85	-$44.85	-$44.85	-$44.85	-$41.77	-$41.77	-$41.77	-$41.77
		UPA	$104.37	$123.04	$102.85	$0.00	-$31.53	-$30.40	-$29.87	-$27.92	-$27.16	-$26.37	-$26.37	-$26.37
		TOTAL	$49.89	$68.56	$48.37	-$54.48	-$76.38	-$75.25	-$74.72	-$72.77	-$68.93	-$68.14	-$68.14	-$68.14
1,600 server(s)	1,649 server(s)	SDO & G	-$55.41	-$55.41	-$55.41	-$55.41	-$45.62	-$45.62	-$45.62	-$45.62	-$42.48	-$42.48	-$42.48	-$42.48
		UPA	$106.16	$125.15	$104.61	$0.00	-$32.08	-$30.92	-$30.38	-$28.40	-$27.63	-$26.82	-$26.82	-$26.82
		TOTAL	$50.75	$69.74	$49.20	-$55.41	-$77.70	-$76.54	-$76.00	-$74.02	-$70.11	-$69.30	-$69.30	-$69.30
1,650 server(s)	1,699 server(s)	SDO & G	-$56.32	-$56.32	-$56.32	-$56.32	-$46.36	-$46.36	-$46.36	-$46.36	-$43.18	-$43.18	-$43.18	-$43.18
		UPA	$107.89	$127.20	$106.32	$0.00	-$32.60	-$31.43	-$30.87	-$28.86	-$28.08	-$27.26	-$27.26	-$27.26
		TOTAL	$51.57	$70.88	$50.00	-$56.32	-$78.96	-$77.79	-$77.23	-$75.22	-$71.26	-$70.44	-$70.44	-$70.44
1,700 server(s)	1,749 server(s)	SDO & G	-$57.20	-$57.20	-$57.20	-$57.20	-$47.09	-$47.09	-$47.09	-$47.09	-$43.85	-$43.85	-$43.85	-$43.85
		UPA	$109.58	$129.19	$107.99	$0.00	-$33.11	-$31.92	-$31.36	-$29.31	-$28.52	-$27.68	-$27.68	-$27.68

1,750 server(s) — 1,799 server(s)		Apr 2009 to Mar 2010	Apr 2010 to Mar 2011	Apr 2011 to Mar 2012	Apr 2012 to Mar 2013	Apr 2013 to Mar 2014	Apr 2014 to Mar 2015	Apr 2015 to Mar 2016	Apr 2016 to Mar 2017	Apr 2017 to Mar 2018	Apr 2018 to Mar 2019	Apr 2019 to Mar 2020	Apr 2020 to Mar 2021
	TOTAL	$52.38	$71.99	$50.79	-$57.20	-$80.20	-$79.01	-$78.45	-$76.40	-$72.37	-$71.53	-$71.53	-$71.53
1,750 server(s) — 1,799 server(s)	SDO & G	-$58.05	-$58.05	-$58.05	-$58.05	-$47.79	-$47.79	-$47.79	-$47.79	-$44.51	-$44.51	-$44.51	-$44.51
	UPA	$111.22	$131.12	$109.60	$0.00	-$33.60	-$32.40	-$31.83	-$29.75	-$28.95	-$28.10	-$28.10	-$28.10
	TOTAL	$53.17	$73.07	$51.55	-$58.05	-$81.39	-$80.19	-$79.62	-$77.54	-$73.46	-$72.61	-$72.61	-$72.61
1,800 server(s) — 1,849 server(s)	SDO & G	-$58.89	-$58.89	-$58.89	-$58.89	-$48.47	-$48.47	-$48.47	-$48.47	-$45.15	-$45.15	-$45.15	-$45.15
	UPA	$112.81	$133.00	$111.17	$0.00	-$34.09	-$32.86	-$32.28	-$30.18	-$29.36	-$28.50	-$28.50	-$28.50
	TOTAL	$53.92	$74.11	$52.28	-$58.89	-$82.56	-$81.33	-$80.75	-$78.65	-$74.51	-$73.65	-$73.65	-$73.65
1,850 server(s) and above	SDO & G	recalculation required											
	UPA												
	TOTAL												

Where UPA is the Province unit price adjustment

APPENDIX D - VOLUME BAND ADJUSTMENTS

MANAGED STORAGE BANDING

		VOLUME BAND ADJUSTMENTS											
Individual Volume Bands		Apr 2009 to Mar 2010	Apr 2010 to Mar 2011	Apr 2011 to Mar 2012	Apr 2012 to Mar 2013	Apr 2013 to Mar 2014	Apr 2014 to Mar 2015	Apr 2015 to Mar 2016	Apr 2016 to Mar 2017	Apr 2017 to Mar 2018	Apr 2018 to Mar 2019	Apr 2019 to Mar 2020	Apr 2020 to Mar 2021
Variance to Baseline Count	Adjustment Type												
and below — -120,000 GB(s)	SDO & G	recalculation required											
	UPA												
	TOTAL												
-119,999 GB(s) — -80,000 GB(s)	SDO & G	$0.0276	$0.0276	$0.0276	$0.0276	$0.0292	$0.0292	$0.0292	$0.0292	$0.0297	$0.0297	$0.0297	$0.0297
	UPA	-$0.0155	-$0.0192	-$0.0155	$0.0000	$0.0049	$0.0049	$0.0051	$0.0050	$0.0050	$0.0049	$0.0049	$0.0049
	TOTAL	$0.0121	$0.0084	$0.0121	$0.0276	$0.0341	$0.0341	$0.0343	$0.0342	$0.0347	$0.0346	$0.0346	$0.0346
-79,999 GB(s) — -40,000 GB(s)	SDO & G	$0.0175	$0.0175	$0.0175	$0.0175	$0.0185	$0.0185	$0.0185	$0.0185	$0.0188	$0.0188	$0.0188	$0.0188
	UPA	-$0.0098	-$0.0122	-$0.0098	$0.0000	$0.0031	$0.0031	$0.0032	$0.0031	$0.0032	$0.0031	$0.0031	$0.0031
	TOTAL	$0.0077	$0.0053	$50.0077	$0.0175	$0.0216	$0.0216	$0.0217	$0.0216	$0.0220	$0.0219	$0.0219	$0.0219
-39,999 GB(s) — -1 GB(s)	SDO & G	$0.0083	$0.0083	$0.0083	$0.0083	$0.0088	$0.0088	$0.0088	$0.0088	$0.0090	$0.0090	$0.0090	$0.0090
	UPA	-$0.0047	-$0.0058	-$0.0047	$0.0000	$0.0015	$0.0015	$0.0015	$0.0015	$0.0015	$0.0015	$0.0015	$0.0015
	TOTAL	$0.0036	$0.0025	$0.0036	$0.0083	$0.0103	$0.0103	$0.0103	$0.0103	$0.0105	$0.0105	$0.0105	$0.0105
0 GB(s) — 39,999 GB(s)	SDO & G	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000
	UPA	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000

		TOTAL	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000
40,000 GB(s)	79,999 GB(s)	SDO & G	-$0.0048	-$0.0048	-$0.0048	-$0.0048	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000
		UPA	$0.0042	$0.0053	$0.0043	$0.0000	-$0.0014	-$0.0014	-$0.0014	-$0.0014	-$0.0014	-$0.0014	-$0.0014	-$0.0014
		TOTAL	-$0.0006	$0.0005	-$0.0005	-$0.0048	-$0.0014	-$0.0014	-$0.0014	-$0.0014	-$0.0014	-$0.0014	-$0.0014	-$0.0014
80,000 GB(s)	119,999 GB(s)	SDO & G	-$0.0092	-$0.0092	-$0.0092	-$0.0092	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000
		UPA	$0.0081	$0.0101	$0.0082	$0.0000	-$0.0026	-$0.0026	-$0.0027	-$0.0026	-$0.0027	-$0.0026	-$0.0026	-$0.0026
		TOTAL	-$0.0011	$0.0009	-$0.0010	-$0.0092	-$0.0026	-$0.0026	-$0.0027	-$0.0026	-$0.0027	-$0.0026	-$0.0026	-$0.0026
120,000 GB(s)	159,999 GB(s)	SDO & G	-$0.0133	-$0.0133	-$0.0133	-$0.0133	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000
		UPA	$0.0117	$0.0146	$0.0118	$0.0000	-$0.0037	-$0.0038	-$0.0039	-$0.0038	-$0.0038	-$0.0038	-$0.0038	-$0.0038
		TOTAL	-$0.0016	$0.0013	-$0.0015	-$0.0133	-$0.0037	-$0.0038	-$0.0039	-$0.0038	-$0.0038	-$0.0038	-$0.0038	-$0.0038
160,000 GB(s)	199,999 GB(s)	SDO & G	-$0.0170	-$0.0170	-$0.0170	-$0.0170	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000
		UPA	$0.0149	$0.0186	$0.0151	$0.0000	-$0.0048	-$0.0049	-$0.0050	-$0.0049	-$0.0049	-$0.0049	-$0.0049	-$0.0049
		TOTAL	-$0.0021	$0.0016	-$0.0019	-$0.0170	-$0.0048	-$0.0049	-$0.0050	-$0.0049	-$0.0049	-$0.0049	-$0.0049	-$0.0049
200,000 GB(s)	239,999 GB(s)	SDO & G	-$0.0205	-$0.0205	-$0.0205	-$0.0205	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000
		UPA	$0.0180	$0.0224	$0.0182	$0.0000	-$0.0058	-$0.0059	-$0.0060	-$0.0059	-$0.0059	-$0.0059	-$0.0059	-$0.0059
		TOTAL	-$0.0025	$0.0019	-$0.0023	-$0.0205	-$0.0058	-$0.0059	-$0.0060	-$0.0059	-$0.0059	-$0.0059	-$0.0059	-$0.0059
240,000 GB(s)	279,999 GB(s)	SDO & G	-$0.0237	-$0.0237	-$0.0237	-$0.0237	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000
		UPA	$0.0208	$0.0259	$0.0210	$0.0000	-$0.0067	-$0.0068	-$0.0070	-$0.0068	-$0.0069	-$0.0068	-$0.0068	-$0.0068
		TOTAL	-$0.0029	$0.0022	-$0.0027	-$0.0237	-$0.0067	-$0.0068	-$0.0070	-$0.0068	-$0.0069	-$0.0068	-$0.0068	-$0.0068
280,000 GB(s)	319,999 GB(s)	SDO & G	-$0.0267	-$0.0267	-$0.0267	-$0.0267	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000
		UPA	$0.0234	$0.0292	$0.0237	$0.0000	-$0.0076	-$0.0077	-$0.0079	-$0.0077	-$0.0078	-$0.0077	-$0.0077	-$0.0077
		TOTAL	-$0.0033	$0.0025	-$0.0030	-$0.0267	-$0.0076	-$0.0077	-$0.0079	-$0.0077	-$0.0078	-$0.0077	-$0.0077	-$0.0077
320,000 GB(s)	359,999 GB(s)	SDO & G	-$0.0296	-$0.0296	-$0.0296	-$0.0296	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000
		UPA	$0.0258	$0.0323	$0.0262	$0.0000	-$0.0084	-$0.0085	-$0.0087	-$0.0085	-$0.0086	-$0.0085	-$0.0085	-$0.0085
		TOTAL	-$0.0038	$0.0027	-$0.0034	-$0.0296	-$0.0084	-$0.0085	-$0.0087	-$0.0085	-$0.0086	-$0.0085	-$0.0085	-$0.0085
360,000 GB(s)	399,999 GB(s)	SDO & G	-$0.0322	-$0.0322	-$0.0322	-$0.0322	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000
		UPA	$0.0281	$0.0351	$0.0285	$0.0000	-$0.0091	-$0.0092	-$0.0095	-$0.0093	-$0.0093	-$0.0092	-$0.0092	-$0.0092
		TOTAL	-$0.0041	$0.0029	-$0.0037	-$0.0322	-$0.0091	-$0.0092	-$0.0095	-$0.0093	-$0.0093	-$0.0092	-$0.0092	-$0.0092
400,000 GB(s)	439,999 GB(s)	SDO & G	-$0.0346	-$0.0346	-$0.0346	-$0.0346	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000
		UPA	$0.0302	$0.0378	$0.0306	$0.0000	-$0.0098	-$0.0099	-$0.0102	-$0.0100	-$0.0101	-$0.0099	-$0.0099	-$0.0099
		TOTAL	-$0.0044	$0.0032	-$0.0040	-$0.0346	-$0.0098	-$0.0099	-$0.0102	-$0.0100	-$0.0101	-$0.0099	-$0.0099	-$0.0099
440,000 GB(s)	479,999 GB(s)	SDO & G	-$0.0370	-$0.0370	-$0.0370	-$0.0370	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000
		UPA	$0.0322	$0.0403	$0.0327	$0.0000	-$0.0105	-$0.0106	-$0.0109	-$0.0106	-$0.0107	-$0.0106	-$0.0106	-$0.0106
		TOTAL	-$0.0048	$0.0033	-$0.0043	-$0.0370	-$0.0105	-$0.0106	-$0.0109	-$0.0106	-$0.0107	-$0.0106	-$0.0106	-$0.0106
480,000 GB(s)	519,999 GB(s)	SDO & G	-$0.0391	-$0.0391	-$0.0391	-$0.0391	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000
		UPA	$0.0341	$0.0426	$0.0346	$0.0000	-$0.0111	-$0.0112	-$0.0116	-$0.0113	-$0.0114	-$0.0112	-$0.0112	-$0.0112

GB Range														
	TOTAL	-$0.0050	$0.0035	-$0.0045	-$0.0391	-$0.0111	-$0.0112	-$0.0116	-$0.0113	-$0.0114	-$0.0112	-$0.0112	-$0.0112
520,000 GB(s) — 559,999 GB(s)	SDO & G	-$0.0412	-$0.0412	-$0.0412	-$0.0412	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000
	UPA	$0.0359	$0.0448	$0.0364	$0.0000	-$0.0117	-$0.0118	-$0.0122	-$0.0119	-$0.0120	-$0.0118	-$0.0118	-$0.0118
	TOTAL	-$0.0053	$0.0036	-$0.0048	-$0.0412	-$0.0117	-$0.0118	-$0.0122	-$0.0119	-$0.0120	-$0.0118	-$0.0118	-$0.0118
560,000 GB(s) — 599,999 GB(s)	SDO & G	-$0.0431	-$0.0431	-$0.0431	-$0.0431	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000
	UPA	$0.0375	$0.0469	$0.0381	$0.0000	-$0.0122	-$60.0124	-$0.0128	-$0.0124	-$0.0126	-$0.0124	-$0.0124	-$0.0124
	TOTAL	-$0.0056	$0.0038	-$0.0050	-$0.0431	-$0.0122	-$0.0124	-$0.0128	-$0.0124	-$0.0126	-$0.0124	-$0.0124	-$0.0124
600,000 GB(s) — 639,999 GB(s)	SDO & G	-$0.0450	-$0.0450	-$0.0450	-$0.0450	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000
	UPA	$0.0391	$0.0489	$0.0397	$0.0000	-$0.0128	-$0.0129	-$0.0133	-$0.0130	-$0.0131	-$0.0129	-$0.0129	-$0.0129
	TOTAL	-$0.0059	$0.0039	-$0.0053	-$0.0450	-$0.0128	-$0.0129	-$0.0133	-$0.0130	-$0.0131	-$0.0129	-$0.0129	-$0.0129
640,000 GB(s) — 679,999 GB(s)	SDO & G	-$0.0467	-$0.0467	-$0.0467	-$0.0467	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000
	UPA	$0.0406	$0.0508	$0.0412	$0.0000	-$0.0133	-$0.0134	-$0.0138	-$0.0135	-$0.0136	-$0.0134	-$0.0134	-$0.0134
	TOTAL	-$0.0061	$0.0041	-$0.0055	-$0.0467	-$0.0133	-$0.0134	-$0.0138	-$0.0135	-$0.0136	-$0.0134	-$0.0134	-$0.0134
680,000 GB(s) — 719,999 GB(s)	SDO & G	-$0.0484	-$0.0484	-$0.0484	-$0.0484	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000
	UPA	$0.0420	$0.0526	$0.0427	$0.0000	-$0.0137	-$0.0139	-$0.0143	-$0.0140	-$0.0141	-$0.0139	-$0.0139	-$0.0139
	TOTAL	-$0.0064	$0.0042	-$0.0057	-$0.0484	-$0.0137	-$0.0139	-$0.0143	-$0.0140	-$0.0141	-$0.0139	-$0.0139	-$0.0139
720,000 GB(s) — 759,999 GB(s)	SDO & G	-$0.0499	-$0.0499	-$0.0499	-$0.0499	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000
	UPA	$0.0434	$0.0543	$0.0441	$0.0000	-$0.0142	-$0.0144	-$0.0148	-$0.0144	-$0.0146	-$0.0144	-$0.0144	-$0.0144
	TOTAL	-$0.0065	$0.0044	-$0.0058	-$0.0499	-$0.0142	-$0.0144	-$0.0148	-$0.0144	-$0.0146	-$0.0144	-$0.0144	-$0.0144
760,000 GB(s) — 799,999 GB(s)	SDO & G	-$0.0514	-$0.0514	-$0.0514	-$0.0514	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000
	UPA	$0.0446	$0.0559	$0.0454	$0.0000	-$0.0146	-$0.0148	-$0.0153	-$0.0149	-$0.0150	-$0.0148	-$0.0148	-$0.0148
	TOTAL	-$0.0068	$0.0045	-$0.0060	-$0.0514	-$0.0146	-$0.0148	-$0.0153	-$0.0149	-$0.0150	-$0.0148	-$0.0148	-$0.0148
800,000 GB(s) — 839,999 GB(s)	SDO & G	-$0.0529	-$0.0529	-$0.0529	-$0.0529	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000
	UPA	$0.0459	$0.0574	$0.0466	$0.0000	-$0.0150	-$0.0152	-$0.0157	-$0.0153	-$0.0154	-$0.0152	-$0.0152	-$0.0152
	TOTAL	-$0.0070	$0.0045	-$0.0063	-$0.0529	-$0.0150	-$0.0152	-$0.0157	-$0.0153	-$0.0154	-$0.0152	-$0.0152	-$0.0152
840,000 GB(s) — 879,999 GB(s)	SDO & G	-$0.0542	-$0.0542	-$0.0542	-$0.0542	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000
	UPA	$0.0470	$0.0588	$0.0478	$0.0000	-$0.0154	-$0.0156	-$0.0161	-$0.0157	-$0.0158	-$0.0156	-$0.0156	-$0.0156
	TOTAL	-$0.0072	$0.0046	-$0.0064	-$0.0542	-$0.0154	-$0.0156	-$0.0161	-$0.0157	-$0.0158	-$0.0156	-$0.0156	-$0.0156
880,000 GB(s) — 919,999 GB(s)	SDO & G	-$0.0555	-$0.0555	-$0.0555	-$0.0555	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000
	UPA	$0.0481	$0.0602	$0.0490	$0.0000	-$0.0158	-$0.0160	-$0.0165	-$0.0161	-$0.0162	-$0.0160	-$0.0160	-$0.0160
	TOTAL	-$0.0074	$0.0047	-$0.0065	-$0.0555	-$0.0158	-$0.0160	-$0.0165	-$0.0161	-$0.0162	-$0.0160	-$0.0160	-$0.0160
920,000 GB(s) and above	SDO & G	recalculation required											
	UPA												
	TOTAL												

Where UPA is the Province unit price adjustment

APPENDIX D - VOLUME BAND ADJUSTMENTS

MANAGED BACKUP BANDING

Individual Volume Bands		Adjustment Type	VOLUME BAND ADJUSTMENTS											
Variance to Baseline Count			Apr 2009 to Mar 2010	Apr 2010 to Mar 2011	Apr 2011 to Mar 2012	Apr 2012 to Mar 2013	Apr 2013 to Mar 2014	Apr 2014 to Mar 2015	Apr 2015 to Mar 2016	Apr 2016 to Mar 2017	Apr 2017 to Mar 2018	Apr 2018 to Mar 2019	Apr 2019 to Mar 2020	Apr 2020 to Mar 2021
and below	-600,000 GB(s)	SDO & G	recalculation required											
		UPA												
		TOTAL												
-599,999 GB(s)	-450,000 GB(s)	SDO & G	$0.0195	$0.0195	$0.0195	$0.0195	$0.0250	$0.0250	$0.0250	$0.0250	$0.0257	$0.0257	$0.0257	$0.0257
		UPA	-$0.0286	-$0.0364	-$0.0315	$0.0000	$0.0103	$0.0107	$0.0107	$0.0104	$0.0103	$0.0102	$0.0102	$0.0102
		TOTAL	-$0.0091	-$0.0169	-$0.0120	$0.0195	$0.0353	$0.0357	$0.0357	$0.0354	$0.0360	$0.0359	$0.0359	$0.0359
-449,999 GB(s)	-300,000 GB(s)	SDO & G	$0.0123	$0.0123	$0.0123	$0.0123	$0.0157	$0.0157	$0.0157	$0.0157	$0.0162	$0.0162	$0.0162	$0.0162
		UPA	-$0.0180	-$0.0230	-$0.0199	$0.0000	$0.0065	$0.0067	$0.0067	$0.0065	$0.0065	$0.0064	$0.0064	$0.0064
		TOTAL	-$0.0057	-$0.0107	-$0.0076	$0.0123	$0.0222	$0.0224	$0.0224	$0.0222	$0.0227	$0.0226	$0.0226	$0.0226
-299,999 GB(s)	-150,000 GB(s)	SDO & G	$0.0070	$0.0070	$0.0070	$0.0070	$0.0090	$0.0090	$0.0090	$0.0090	$0.0093	$0.0093	$0.0093	$0.0093
		UPA	-$0.0104	-$0.0133	-$0.0115	$0.0000	$0.0038	$0.0039	$0.0039	$0.0037	$0.0037	$0.0037	$0.0037	$0.0037
		TOTAL	-$0.0034	-$0.0063	-$0.0045	$0.0070	$0.0128	$0.0129	$0.0129	$0.0127	$0.0130	$0.0130	$0.0130	$0.0130
-149,999 GB(s)	-1 GB(s)	SDO & G	$0.0031	$0.0031	$0.0031	$0.0031	$0.0039	$0.0039	$0.0039	$0.0039	$0.0041	$0.0041	$0.0041	$0.0041
		UPA	-$0.0045	-$0.0058	-$0.0050	$0.0000	$0.0016	$0.0017	$0.0017	$0.0016	$0.0016	$0.0016	$0.0016	$0.0016
		TOTAL	-$0.0014	-$0.0027	-$0.0019	$0.0031	$0.0055	$0.0056	$0.0056	$0.0055	$0.0057	$0.0057	$0.0057	$0.0057
0 GB(s)	149,999 GB(s)	SDO & G	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000
		UPA	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000
		TOTAL	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000
150,000 GB(s)	299,999 GB(s)	SDO & G	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000
		UPA	$0.0037	$0.0047	$0.0041	$0.0000	-$0.0013	-$0.0014	-$0.0014	-$0.0013	-$0.0013	-$0.0013	-$0.0013	-$0.0013
		TOTAL	$0.0037	$0.0047	$0.0041	$0.0000	-$0.0013	-$0.0014	-$0.0014	-$0.0013	-$0.0013	-$0.0013	-$0.0013	-$0.0013
300,000 GB(s)	449,999 GB(s)	SDO & G	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000
		UPA	$0.0067	$0.0086	$0.0074	$0.0000	-$0.0024	-$0.0025	-$0.0025	-$0.0024	-$0.0024	-$0.0024	-$0.0024	-$0.0024
		TOTAL	$0.0067	$0.0086	$0.0074	$0.0000	-$0.0024	-$0.0025	-$0.0025	-$0.0024	-$0.0024	-$0.0024	-$0.0024	-$0.0024
450,000 GB(s)	599,999 GB(s)	SDO & G	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000
		UPA	$0.0092	$0.0119	$0.0102	$0.0000	-$0.0033	-$0.0034	-$0.0034	-$0.0033	-$0.0033	-$0.0032	-$0.0032	-$0.0032
		TOTAL	$0.0092	$0.0119	$0.0102	$0.0000	-$0.0033	-$0.0034	-$0.0034	-$0.0033	-$0.0033	-$0.0032	-$0.0032	-$0.0032

Individual Volume Bands	Adjustment Type												
600,000 GB(s) — 749,999 GB(s)	SDO & G	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000
	UPA	$0.0113	$0.0147	$0.0126	$0.0000	-$0.0041	-$0.0042	-$0.0042	-$0.0041	-$0.0040	-$0.0040	-$0.0040	-$0.0040
	TOTAL	$0.0113	$0.0147	$0.0126	$0.0000	-$0.0041	-$0.0042	-$0.0042	-$0.0041	-$0.0040	-$0.0040	-$0.0040	-$0.0040
750,000 GB(s) — 899,999 GB(s)	SDO & G	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000
	UPA	$0.0132	$0.0171	$0.0147	$0.0000	-$0.0048	-$50.0049	-$0.0049	-$0.0047	-$0.0047	-$0.0046	-$0.0046	-$0.0046
	TOTAL	$0.0132	$0.0171	$0.0147	$0.0000	-$0.0048	-$0.0049	-$0.0049	-$0.0047	-$0.0047	-$0.0046	-$0.0046	-$0.0046
900,000 GB(s) — 1,049,999 GB(s)	SDO & G	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000
	UPA	$0.0148	$0.0192	$0.0164	$0.0000	-$0.0054	-$50.0055	-$0.0055	-$0.0053	-$0.0053	-$0.0052	-$0.0052	-$0.0052
	TOTAL	$0.0148	$0.0192	$0.0164	$0.0000	-$0.0054	-$0.0055	-$0.0055	-$0.0053	-$0.0053	-$0.0052	-$0.0052	-$0.0052
1,050,000 GB(s) — 1,199,999 GB(s)	SDO & G	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000
	UPA	$0.0162	$0.0210	$0.0180	$0.0000	-$0.0059	-$0.0060	-$0.0060	-$0.0058	-$0.0058	-$0.0057	-$0.0057	-$0.0057
	TOTAL	$0.0162	$0.0210	$0.0180	$0.0000	-$0.0059	-$0.0060	-$0.0060	-$0.0058	-$0.0058	-$0.0057	-$0.0057	-$0.0057
1,200,000 GB(s) — 1,349,999 GB(s)	SDO & G	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000
	UPA	$0.0174	$0.0226	$0.0194	$0.0000	-$0.0063	-$0.0065	-$0.0064	-$0.0063	-$0.0062	-$0.0061	-$0.0061	-$0.0061
	TOTAL	$0.0174	$0.0226	$0.0194	$0.0000	-$0.0063	-$0.0065	-$0.0064	-$0.0063	-$0.0062	-$0.0061	-$0.0061	-$0.0061
1,350,000 GB(s) and above	SDO & G	recalculation required											
	UPA												
	TOTAL												

Where UPA is the Province unit price adjustment

APPENDIX D - VOLUME BAND ADJUSTMENTS

EXTENDED RETENTION BANDING

VOLUME BAND ADJUSTMENTS

Individual Volume Bands — Variance to Baseline Count	Adjustment Type	April 2009 to March 2010	April 2010 to March 2011	April 2011 to March 2012	April 2012 to March 2013	April 2013 to March 2014	April 2014 to March 2015	April 2015 to March 2016	April 2016 to March 2017	April 2017 to March 2018	April 2018 to March 2019	April 2019 to March 2020	April 2020 to March 2021
and below — -750,000 GB(s)	SDO & G	recalculation required											
	UPA												
	TOTAL												
-749,999 GB(s) — -500,000 GB(s)	SDO & G	$0.0065	$0.0065	$0.0065	$0.0065	$0.0052	$0.0052	$0.0052	$0.0052	$0.0051	$0.0051	$0.0051	$0.0051
	UPA	-$0.0033	-$0.0037	-$0.0027	$0.0000	$0.0008	$0.0007	$0.0007	$0.0007	$0.0007	$0.0007	$0.0007	$0.0007
	TOTAL	$0.0032	$0.0028	$0.0038	$0.0065	$0.0060	$0.0059	$0.0059	$0.0059	$0.0058	$0.0058	$0.0058	$0.0058

Range Low	Range High		C1	C2	C3	C4	C5	C6	C7	C8	C9	C10	C11	C12
-499,999 GB(s)	-250,000 GB(s)	SDO & G	$0.0040	$0.0040	$0.0040	$0.0040	$0.0032	$0.0032	$0.0032	$0.0032	$0.0031	$0.0031	$0.0031	$0.0031
		UPA	-$0.0020	-$0.0023	-$0.0017	$0.0000	$0.0005	$0.0005	$0.0005	$0.0004	$0.0004	$0.0004	$0.0004	$0.0004
		TOTAL	$0.0020	$0.0017	$0.0023	$0.0040	$0.0037	$0.0037	$0.0037	$0.0036	$0.0035	$0.0035	$0.0035	$0.0035
-249,999 GB(s)	-1 GB(s)	SDO & G	$0.0019	$0.0019	$0.0019	$0.0019	$0.0015	$0.0015	$0.0015	$0.0015	$0.0015	$0.0015	$0.0015	$0.0015
		UPA	-$0.0009	-$0.0010	-$0.0008	$0.0000	$0.0002	$0.0002	$0.0002	$0.0002	$0.0002	$0.0002	$0.0002	$0.0002
		TOTAL	$0.0010	$0.0009	$0.0011	$0.0019	$0.0017	$0.0017	$0.0017	$0.0017	$0.0017	$0.0017	$0.0017	$0.0017
0 GB(s)	249,999 GB(s)	SDO & G	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000
		UPA	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000
		TOTAL	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000
250,000 GB(s)	499,999 GB(s)	SDO & G	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000
		UPA	$0.0008	$0.0009	$0.0007	$0.0000	-$0.0002	-$0.0002	-$0.0002	-$0.0002	-$0.0002	-$0.0002	-$0.0002	-$0.0002
		TOTAL	$0.0008	$0.0009	$0.0007	$0.0000	-$0.0002	-$0.0002	-$0.0002	-$0.0002	-$0.0002	-$0.0002	-$0.0002	-$0.0002
500,000 GB(s)	749,999 GB(s)	SDO & G	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000
		UPA	$0.0015	$0.0017	$0.0013	$0.0000	-$0.0004	-$0.0003	-$0.0003	-$0.0003	-$0.0003	-$0.0003	-$0.0003	-$0.0003
		TOTAL	$0.0015	$0.0017	$0.0013	$0.0000	-$0.0004	-$0.0003	-$0.0003	-$0.0003	-$0.0003	-$0.0003	-$0.0003	-$0.0003
750,000 GB(s)	999,999 GB(s)	SDO & G	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000
		UPA	$0.0022	$0.0024	$0.0018	$0.0000	-$0.0005	-$0.0005	-$0.0005	-$0.0005	-$0.0005	-$0.0005	-$0.0005	-$0.0005
		TOTAL	$0.0022	$0.0024	$0.0018	$0.0000	-$0.0005	-$0.0005	-$0.0005	-$0.0005	-$0.0005	-$0.0005	-$0.0005	-$0.0005
1,000,000 GB(s)	1,249,999 GB(s)	SDO & G	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000
		UPA	$0.0027	$0.0031	$0.0023	$0.0000	-$0.0006	-$0.0006	-$0.0006	-$0.0006	-$0.0006	-$0.0006	-$0.0006	-$0.0006
		TOTAL	$0.0027	$0.0031	$0.0023	$0.0000	-$0.0006	-$0.0006	-$0.0006	-$0.0006	-$0.0006	-$0.0006	-$0.0006	-$0.0006
1,250,000 GB(s)	1,499,999 GB(s)	SDO & G	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000
		UPA	$0.0033	$0.0036	$0.0027	$0.0000	-$0.0008	-$0.0007	-$0.0007	-$0.0007	-$0.0007	-$0.0007	-$0.0007	-$0.0007
		TOTAL	$0.0033	$0.0036	$0.0027	$0.0000	-$0.0008	-$0.0007	-$0.0007	-$0.0007	-$0.0007	-$0.0007	-$0.0007	-$0.0007
1,500,000 GB(s)	1,749,999 GB(s)	SDO & G	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000
		UPA	$0.0037	$0.0042	$0.0031	$0.0000	-$0.0009	-$0.0008	-$0.0008	-$0.0008	-$0.0008	-$0.0008	-$0.0008	-$0.0008
		TOTAL	$0.0037	$0.0042	$0.0031	$0.0000	-$0.0009	-$0.0008	-$0.0008	-$0.0008	-$0.0008	-$0.0008	-$0.0008	-$0.0008
1,750,000 GB(s)	1,999,999 GB(s)	SDO & G	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000
		UPA	$0.0041	$0.0046	$0.0034	$0.0000	-$0.0010	-$0.0009	-$0.0009	-$0.0009	-$0.0009	-$0.0009	-$0.0009	-$0.0009
		TOTAL	$0.0041	$0.0046	$0.0034	$0.0000	-$0.0010	-$0.0009	-$0.0009	-$0.0009	-$0.0009	-$0.0009	-$0.0009	-$0.0009
2,000,000 GB(s)	2,249,999 GB(s)	SDO & G	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000
		UPA	$0.0045	$0.0051	$0.0037	$0.0000	-$0.0011	-$0.0010	-$0.0010	-$0.0010	-$0.0010	-$0.0010	-$0.0010	-$0.0010
		TOTAL	$0.0045	$0.0051	$0.0037	$0.0000	-$0.0011	-$0.0010	-$0.0010	-$0.0010	-$0.0010	-$0.0010	-$0.0010	-$0.0010
2,250,000 GB(s)	2,499,999 GB(s)	SDO & G	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000
		UPA	$0.0049	$0.0054	$0.0040	$0.0000	-$0.0011	-$0.0011	-$0.0011	-$0.0010	-$0.0010	-$0.0010	-$0.0010	-$0.0010
		TOTAL	$0.0049	$0.0054	$0.0040	$0.0000	-$0.0011	-$0.0011	-$0.0011	-$0.0010	-$0.0010	-$0.0010	-$0.0010	-$0.0010

Volume Band		Type												
2,500,000 GB(s)	2,749,999 GB(s)	SDO & G	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000
		UPA	$0.0052	$0.0058	$0.0043	$0.0000	-$0.0012	-$0.0012	-$0.0012	-$0.0011	-$0.0011	-$0.0011	-$0.0011	-$0.0011
		TOTAL	$0.0052	$0.0058	$0.0043	$0.0000	-$0.0012	-$0.0012	-$0.0012	-$0.0011	-$0.0011	-$0.0011	-$0.0011	-$0.0011
2,750,000 GB(s)	2,999,999 GB(s)	SDO & G	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000
		UPA	$0.0055	$0.0061	$0.0045	$0.0000	-$0.0013	-$0.0012	-$0.0012	-$0.0012	-$0.0012	-$0.0012	-$0.0012	-$0.0012
		TOTAL	$0.0055	$0.0061	$0.0045	$0.0000	-$0.0013	-$0.0012	-$0.0012	-$0.0012	-$0.0012	-$0.0012	-$0.0012	-$0.0012
3,000,000 GB(s)	3,249,999 GB(s)	SDO & G	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000
		UPA	$0.0058	$0.0064	$0.0048	$0.0000	-$0.0014	-$0.0013	-$0.0013	-$0.0012	-$0.0012	-$0.0012	-$0.0012	-$0.0012
		TOTAL	$0.0058	$0.0064	$0.0048	$0.0000	-$0.0014	-$0.0013	-$0.0013	-$0.0012	-$0.0012	-$0.0012	-$0.0012	-$0.0012
3,250,000 GB(s)	3,499,999 GB(s)	SDO & G	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000
		UPA	$0.0060	$0.0067	$0.0050	$0.0000	-$0.0014	-$0.0014	-$0.0014	-$0.0013	-$0.0013	-$0.0013	-$0.0013	-$0.0013
		TOTAL	$0.0060	$0.0067	$0.0050	$0.0000	-$0.0014	-$0.0014	-$0.0014	-$0.0013	-$0.0013	-$0.0013	-$0.0013	-$0.0013
3,500,000 GB(s)	and above	SDO & G	recalculation required											
		UPA												
		TOTAL												

Where UPA is the Province unit price adjustment

APPENDIX D - VOLUME BAND ADJUSTMENTS

SHARED WEB SERVICES BANDING

			VOLUME BAND ADJUSTMENTS											
Individual Volume Bands			April 2009 to March 2010	April 2010 to March 2011	April 2011 to March 2012	April 2012 to March 2013	April 2013 to March 2014	April 2014 to March 2015	April 2015 to March 2016	April 2016 to March 2017	April 2017 to March 2018	April 2018 to March 2019	April 2019 to March 2020	April 2020 to March 2021
Variance to Baseline Count		Adjustment Type												
and below	-60 site(s)	TOTAL	recalculation required											
-59 site(s)	-45 site(s)	TOTAL	$42.18	$42.18	$42.18	$42.18	$41.21	$41.21	$41.21	$41.21	$40.86	$40.86	$40.86	$40.86
-44 site(s)	-30 site(s)	TOTAL	$29.13	$29.13	$29.13	$29.13	$28.46	$28.46	$28.46	$28.46	$28.22	$28.22	$28.22	$28.22
-29 site(s)	-15 site(s)	TOTAL	$17.88	$17.88	$17.88	$17.88	$17.47	$17.47	$17.47	$17.47	$17.32	$17.32	$17.32	$17.32
-14 site(s)	-1 site(s)	TOTAL	$8.08	$8.08	$8.08	$8.08	$7.89	$7.89	$7.89	$7.89	$7.82	$7.82	$7.82	$7.82
0 site(s)	14 site(s)	TOTAL	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
15 site(s)	29 site(s)	TOTAL	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
30 site(s)	44 site(s)	TOTAL	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
45 site(s)	59 site(s)	TOTAL	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
60 site(s)	74 site(s)	TOTAL	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00

75 site(s)	89 site(s)	TOTAL	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
90 site(s)	104 site(s)	TOTAL	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
105 site(s)	119 site(s)	TOTAL	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
120 site(s)	134 site(s)	TOTAL	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
135 site(s)	149 site(s)	TOTAL	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
150 site(s)	164 site(s)	TOTAL	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
165 site(s)	179 site(s)	TOTAL	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
180 site(s)	194 site(s)	TOTAL	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
195 site(s)	209 site(s)	TOTAL	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
210 site(s)	224 site(s)	TOTAL	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
225 site(s)	239 site(s)	TOTAL	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
240 site(s)	254 site(s)	TOTAL	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
255 site(s)	and above	TOTAL	recalculation required											

Where UPA is the Province unit price adjustment

APPENDIX D - VOLUME BAND ADJUSTMENTS

SHARED DATABASE SERVICES BANDING

VOLUME BAND ADJUSTMENTS

Individual Volume Bands		Adjustment Type	April 2009 to March 2010	April 2010 to March 2011	April 2011 to March 2012	April 2012 to March 2013	April 2013 to March 2014	April 2014 to March 2015	April 2015 to March 2016	April 2016 to March 2017	April 2017 to March 2018	April 2018 to March 2019	April 2019 to March 2020	April 2020 to March 2021
Variance to Baseline Count														
and below	-40 instance(s)	TOTAL	recalculation required											
-39 instance(s)	-30 instance(s)	TOTAL	$132.34	$132.34	$132.34	$132.34	$129.81	$129.81	$129.81	$129.81	$129.05	$129.05	$129.05	$129.05
-29 instance(s)	-20 instance(s)	TOTAL	$90.27	$90.27	$90.27	$90.27	$88.55	$88.55	$88.55	$88.55	$88.03	$88.03	$88.03	$88.03
-19 instance(s)	-10 instance(s)	TOTAL	$54.63	$54.63	$54.63	$54.63	$53.59	$53.59	$53.59	$53.59	$53.27	$53.27	$53.27	$53.27
-9 instance(s)	-1 instance(s)	TOTAL	$24.04	$24.04	$24.04	$24.04	$23.58	$23.58	$23.58	$23.58	$23.44	$23.44	$23.44	$23.44
0 instance(s)	9 instance(s)	TOTAL	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
10 instance(s)	19 instance(s)	TOTAL	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
20 instance(s)	29 instance(s)	TOTAL	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
30 instance(s)	39 instance(s)	TOTAL	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
40 instance(s)	49 instance(s)	TOTAL	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
50 instance(s)	59 instance(s)	TOTAL	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
60 instance(s)	69 instance(s)	TOTAL	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00

			April 2009 to March 2010	April 2010 to March 2011	April 2011 to March 2012	April 2012 to March 2013	April 2013 to March 2014	April 2014 to March 2015	April 2015 to March 2016	April 2016 to March 2017	April 2017 to March 2018	April 2018 to March 2019	April 2019 to March 2020	April 2020 to March 2021
70 instance(s)	79 instance(s)	TOTAL	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
80 instance(s)	89 instance(s)	TOTAL	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
90 instance(s)	99 instance(s)	TOTAL	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
100 instance(s)	109 instance(s)	TOTAL	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
110 instance(s)	119 instance(s)	TOTAL	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
120 instance(s)	129 instance(s)	TOTAL	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
130 instance(s)	139 instance(s)	TOTAL	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
140 instance(s)	149 instance(s)	TOTAL	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
150 instance(s)	and above	TOTAL	recalculation required											

Where UPA is the Province unit price adjustment

APPENDIX D - VOLUME BAND ADJUSTMENTS

SHARED FILE AND PRINT SERVICE BANDING

VOLUME BAND ADJUSTMENTS

Individual Volume Bands		Adjustment Type	April 2009 to March 2010	April 2010 to March 2011	April 2011 to March 2012	April 2012 to March 2013	April 2013 to March 2014	April 2014 to March 2015	April 2015 to March 2016	April 2016 to March 2017	April 2017 to March 2018	April 2018 to March 2019	April 2019 to March 2020	April 2020 to March 2021
Variance to Baseline Count														
and below	-7,000 user(s)	TOTAL	recalculation required											
-6,999 user(s)	-6,500 user(s)	TOTAL	$1.95	$1.95	$1.95	$1.95	$1.85	$1.85	$1.85	$1.85	$1.51	$1.51	$1.51	$1.51
-6,499 user(s)	-6,000 user(s)	TOTAL	$1.78	$1.78	$1.78	$1.78	$1.69	$1.69	$1.69	$1.69	$1.38	$1.38	$1.38	$1.38
-5,999 user(s)	-5,500 user(s)	TOTAL	$1.62	$1.62	$1.62	$1.62	$1.54	$1.54	$1.54	$1.54	$1.25	$1.25	$1.25	$1.25
-5,499 user(s)	-5,000 user(s)	TOTAL	$1.46	$1.46	$1.46	$1.46	$1.39	$1.39	$1.39	$1.39	$1.13	$1.13	$1.13	$1.13
-4,999 user(s)	-4,500 user(s)	TOTAL	$1.31	$1.31	$1.31	$1.31	$1.24	$1.24	$1.24	$1.24	$1.01	$1.01	$1.01	$1.01
-4,499 user(s)	-4,000 user(s)	TOTAL	$1.16	$1.16	$1.16	$1.16	$1.10	$1.10	$1.10	$1.10	$0.89	$0.89	$0.89	$0.89
-3,999 user(s)	-3,500 user(s)	TOTAL	$1.01	$1.01	$1.01	$1.01	$0.96	$0.96	$0.96	$0.96	$0.78	$0.78	$0.78	$0.78
-3,499 user(s)	-3,000 user(s)	TOTAL	$0.87	$0.87	$0.87	$0.87	$0.83	$0.83	$0.83	$0.83	$0.67	$0.67	$0.67	$0.67
-2,999 user(s)	-2,500 user(s)	TOTAL	$0.74	$0.74	$0.74	$0.74	$0.70	$0.70	$0.70	$0.70	$0.57	$0.57	$0.57	$0.57
-2,499 user(s)	-2,000 user(s)	TOTAL	$0.61	$0.61	$0.61	$0.61	$0.58	$0.58	$0.58	$0.58	$0.47	$0.47	$0.47	$0.47
-1,999 user(s)	-1,500 user(s)	TOTAL	$0.48	$0.48	$0.48	$0.48	$0.45	$0.45	$0.45	$0.45	$0.37	$0.37	$0.37	$0.37
-1,499 user(s)	-1,000 user(s)	TOTAL	$0.35	$0.35	$0.35	$0.35	$0.34	$0.34	$0.34	$0.34	$0.27	$0.27	$0.27	$0.27
-999 user(s)	-500 user(s)	TOTAL	$0.23	$0.23	$0.23	$0.23	$0.22	$0.22	$0.22	$0.22	$0.18	$0.18	$0.18	$0.18
-499 user(s)	-1 user(s)	TOTAL	$0.11	$0.11	$0.11	$0.11	$0.11	$0.11	$0.11	$0.11	$0.09	$0.09	$0.09	$0.09
0 user(s)	499 user(s)	TOTAL	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00

500 user(s)	999 user(s)	TOTAL	-$0.01	-$0.01	-$0.01	-$0.01	-$0.01	-$0.01	-$0.01	-$0.01	-$0.01	-$0.01	-$0.01	-$0.01
1,000 user(s)	1,499 user(s)	TOTAL	-$0.03	-$0.03	-$0.03	-$0.03	-$0.02	-$0.02	-$0.02	-$0.02	-$0.02	-$0.02	-$0.02	-$0.02
1,500 user(s)	1,999 user(s)	TOTAL	-$0.04	-$0.04	-$0.04	-$0.04	-$0.03	-$0.03	-$0.03	-$0.03	-$0.03	-$0.03	-$0.03	-$0.03
2,000 user(s)	2,499 user(s)	TOTAL	-$0.05	-$0.05	-$0.05	-$0.05	-$0.04	-$0.04	-$0.04	-$0.04	-$0.04	-$0.04	-$0.04	-$0.04
2,500 user(s)	2,999 user(s)	TOTAL	-$0.06	-$0.06	-$0.06	-$0.06	-$0.05	-$0.05	-$0.05	-$0.05	-$0.05	-$0.05	-$0.05	-$0.05
3,000 user(s)	3,499 user(s)	TOTAL	-$0.07	-$0.07	-$0.07	-$0.07	-$0.06	-$0.06	-$0.06	-$0.06	-$0.06	-$0.06	-$0.06	-$0.06
3,500 user(s)	3,999 user(s)	TOTAL	-$0.09	-$0.09	-$0.09	-$0.09	-$0.07	-$0.07	-$0.07	-$0.07	-$0.07	-$0.07	-$0.07	-$0.07
4,000 user(s)	4,499 user(s)	TOTAL	-$0.10	-$0.10	-$0.10	-$0.10	-$0.08	-$0.08	-$0.08	-$0.08	-$0.07	-$0.07	-$0.07	-$0.07
4,500 user(s)	4,999 user(s)	TOTAL	-$0.11	-$0.11	-$0.11	-$0.11	-$0.09	-$0.09	-$0.09	-$0.09	-$0.08	-$0.08	-$0.08	-$0.08
5,000 user(s)	5,499 user(s)	TOTAL	-$0.12	-$0.12	-$0.12	-$0.12	-$0.09	-$0.09	-$0.09	-$0.09	-$0.09	-$0.09	-$0.09	-$0.09
5,500 user(s)	5,999 user(s)	TOTAL	-$0.13	-$0.13	-$0.13	-$0.13	-$0.10	-$0.10	-$0.10	-$0.10	-$0.10	-$0.10	-$0.10	-$0.10
6,000 user(s)	6,499 user(s)	TOTAL	-$0.14	-$0.14	-$0.14	-$0.14	-$0.11	-$0.11	-$0.11	-$0.11	-$0.11	-$0.11	-$0.11	-$0.11
6,500 user(s)	6,999 user(s)	TOTAL	-$0.15	-$0.15	-$0.15	-$0.15	-$0.12	-$0.12	-$0.12	-$0.12	-$0.11	-$0.11	-$0.11	-$0.11
7,000 user(s)	7,499 user(s)	TOTAL	-$0.16	-$0.16	-$0.16	-$0.16	-$0.13	-$0.13	-$0.13	-$0.13	-$0.12	-$0.12	-$0.12	-$0.12
7,500 user(s)	7,999 user(s)	TOTAL	-$0.17	-$0.17	-$0.17	-$0.17	-$0.13	-$0.13	-$0.13	-$0.13	-$0.13	-$0.13	-$0.13	-$0.13
8,000 user(s)	8,499 user(s)	TOTAL	-$0.18	-$0.18	-$0.18	-$0.18	-$0.14	-$0.14	-$0.14	-$0.14	-$0.13	-$0.13	-$0.13	-$0.13
8,500 user(s)	8,999 user(s)	TOTAL	-$0.19	-$0.19	-$0.19	-$0.19	-$0.15	-$0.15	-$0.15	-$0.15	-$0.14	-$0.14	-$0.14	-$0.14
9,000 user(s)	9,499 user(s)	TOTAL	-$0.19	-$0.19	-$0.19	-$0.19	-$0.15	-$0.15	-$0.15	-$0.15	-$0.15	-$0.15	-$0.15	-$0.15
9,500 user(s)	9,999 user(s)	TOTAL	-$0.20	-$0.20	-$0.20	-$0.20	-$0.16	-$0.16	-$0.16	-$0.16	-$0.15	-$0.15	-$0.15	-$0.15
10,000 user(s)	and above	TOTAL	recalculation required											

Where UPA is the Province unit price adjustment

APPENDIX D - VOLUME BAND ADJUSTMENTS

MAINFRAME BANDING

VOLUME BAND ADJUSTMENTS

Individual Volume Bands		Adjustment Type	April 2009 to March 2010	April 2010 to March 2011	April 2011 to March 2012	April 2012 to March 2013	April 2013 to March 2014	April 2014 to March 2015	April 2015 to March 2016	April 2016 to March 2017	April 2017 to March 2018	April 2018 to March 2019	April 2019 to March 2020	April 2020 to March 2021
Variance to Baseline Count														
and below	-358 MIP(s)	TOTAL	recalculation required											
-357 MIP(s)	-318 MIP(s)	TOTAL	$540.95	$540.95	$540.95	$540.95	$536.59	$536.59	$536.59	$536.59	$571.33	$571.33	$571.33	$571.33
-317 MIP(s)	-258 MIP(s)	TOTAL	$443.73	$443.73	$443.73	$443.73	$441.63	$441.63	$441.63	$441.63	$469.22	$469.22	$469.22	$469.22
-257 MIP(s)	-198 MIP(s)	TOTAL	$326.35	$326.35	$326.35	$326.35	$326.09	$326.09	$326.09	$326.09	$346.55	$346.55	$346.55	$346.55
-197 MIP(s)	-138 MIP(s)	TOTAL	$223.51	$223.51	$223.51	$223.51	$223.88	$223.88	$223.88	$223.88	$236.95	$236.95	$236.95	$236.95

-137 MIP(s)	-78 MIP(s)	TOTAL	$137.34	$137.34	$137.34	$137.34	$137.72	$137.72	$137.72	$137.72	$145.71	$145.71	$145.71	$145.71
-77 MIP(s)	-1 MIP(s)	TOTAL	$64.51	$64.51	$64.51	$64.51	$70.72	$70.72	$70.72	$70.72	$74.75	$74.75	$74.75	$74.75
0 MIP(s)	42 MIP(s)	TOTAL	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
43 MIP(s)	102 MIP(s)	TOTAL	-$20.72	-$20.72	-$20.72	-$20.72	-$19.63	-$19.63	-$19.63	-$19.63	-$23.79	-$23.79	-$23.79	-$23.79
103 MIP(s)	162 MIP(s)	TOTAL	-$49.98	-$49.98	-$49.98	-$49.98	-$47.71	-$47.71	-$47.71	-$47.71	-$56.89	-$56.89	-$56.89	-$56.89
163 MIP(s)	222 MIP(s)	TOTAL	-$74.73	-$74.73	-$74.73	-$74.73	-$71.47	-$71.47	-$71.47	-$71.47	-$84.90	-$84.90	-$84.90	-$84.90
223 MIP(s)	282 MIP(s)	TOTAL	-$95.95	-$95.95	-$95.95	-$95.95	-$91.84	-$91.84	-$91.84	-$91.84	-$108.91	-$108.91	-$108.91	-$108.91
283 MIP(s)	342 MIP(s)	TOTAL	-$114.34	-$114.34	-$114.34	-$114.34	-$109.48	-$109.48	-$109.48	-$109.48	-$129.71	-$129.71	-$129.71	-$129.71
343 MIP(s)	402 MIP(s)	TOTAL	-$130.43	-$130.43	-$130.43	-$130.43	-$124.93	-$124.93	-$124.93	-$124.93	-$147.92	-$147.92	-$147.92	-$147.92
403 MIP(s)	462 MIP(s)	TOTAL	-$144.62	-$144.62	-$144.62	-$144.62	-$138.55	-$138.55	-$138.55	-$138.55	-$163.98	-$163.98	-$163.98	-$163.98
463 MIP(s)	522 MIP(s)	TOTAL	-$157.24	-$157.24	-$157.24	-$157.24	-$150.67	-$150.67	-$150.67	-$150.67	-$178.26	-$178.26	-$178.26	-$178.26
523 MIP(s)	582 MIP(s)	TOTAL	-$168.53	-$168.53	-$168.53	-$168.53	-$161.50	-$161.50	-$161.50	-$161.50	-$191.03	-$191.03	-$191.03	-$191.03
583 MIP(s)	642 MIP(s)	TOTAL	-$178.70	-$178.70	-$178.70	-$178.70	-$171.26	-$171.26	-$171.26	-$171.26	-$202.53	-$202.53	-$202.53	-$202.53
643 MIP(s)	702 MIP(s)	TOTAL	-$187.89	-$187.89	-$187.89	-$187.89	-$180.08	-$180.08	-$180.08	-$180.08	-$212.93	-$212.93	-$212.93	-$212.93
703 MIP(s)	762 MIP(s)	TOTAL	-$196.25	-$196.25	-$196.25	-$196.25	-$188.10	-$188.10	-$188.10	-$188.10	-$222.39	-$222.39	-$222.39	-$222.39
763 MIP(s)	822 MIP(s)	TOTAL	-$203.88	-$203.88	-$203.88	-$203.88	-$195.43	-$195.43	-$195.43	-$195.43	-$231.02	-$231.02	-$231.02	-$231.02
823 MIP(s)	882 MIP(s)	TOTAL	-$218.18	-$218.18	-$218.18	-$218.18	-$209.59	-$209.59	-$209.59	-$209.59	-$246.62	-$246.62	-$246.62	-$246.62
883 MIP(s)	942 MIP(s)	TOTAL	-$234.84	-$234.84	-$234.84	-$234.84	-$226.20	-$226.20	-$226.20	-$226.20	-$264.65	-$264.65	-$264.65	-$264.65
943 MIP(s)	1,002 MIP(s)	TOTAL	-$250.22	-$250.22	-$250.22	-$250.22	-$241.54	-$241.54	-$241.54	-$241.54	-$281.29	-$281.29	-$281.29	-$281.29
1,003 MIP(s)	1,062 MIP(s)	TOTAL	-$264.47	-$264.47	-$264.47	-$264.47	-$255.73	-$255.73	-$255.73	-$255.73	-$296.70	-$296.70	-$296.70	-$296.70
1,063 MIP(s)	1,122 MIP(s)	TOTAL	-$277.69	-$277.69	-$277.69	-$277.69	-$268.91	-$268.91	-$268.91	-$268.91	-$311.01	-$311.01	-$311.01	-$311.01
1,123 MIP(s)	1,182 MIP(s)	TOTAL	-$290.00	-$290.00	-$290.00	-$290.00	-$281.19	-$281.19	-$281.19	-$281.19	-$324.34	-$324.34	-$324.34	-$324.34
1,183 MIP(s)	1,242 MIP(s)	TOTAL	-$301.50	-$301.50	-$301.50	-$301.50	-$292.64	-$292.64	-$292.64	-$292.64	-$336.77	-$336.77	-$336.77	-$336.77
1,243 MIP(s)	1,302 MIP(s)	TOTAL	-$312.25	-$312.25	-$312.25	-$312.25	-$303.36	-$303.36	-$303.36	-$303.36	-$348.40	-$348.40	-$348.40	-$348.40
1,303 MIP(s)	1,362 MIP(s)	TOTAL	-$322.32	-$322.32	-$322.32	-$322.32	-$313.40	-$313.40	-$313.40	-$313.40	-$359.31	-$359.31	-$359.31	-$359.31
1,363 MIP(s)	1,422 MIP(s)	TOTAL	-$331.79	-$331.79	-$331.79	-$331.79	-$322.84	-$322.84	-$322.84	-$322.84	-$369.55	-$369.55	-$369.55	-$369.55
1,423 MIP(s)	1,482 MIP(s)	TOTAL	-$340.70	-$340.70	-$340.70	-$340.70	-$331.72	-$331.72	-$331.72	-$331.72	-$379.20	-$379.20	-$379.20	-$379.20
1,483 MIP(s)	1,542 MIP(s)	TOTAL	-$349.10	-$349.10	-$349.10	-$349.10	-$340.10	-$340.10	-$340.10	-$340.10	-$388.29	-$388.29	-$388.29	-$388.29
1,543 MIP(s)	1,602 MIP(s)	TOTAL	-$357.04	-$357.04	-$357.04	-$357.04	-$348.01	-$348.01	-$348.01	-$348.01	-$396.87	-$396.87	-$396.87	-$396.87
1,603 MIP(s)	1,662 MIP(s)	TOTAL	-$364.54	-$364.54	-$364.54	-$364.54	-$355.49	-$355.49	-$355.49	-$355.49	-$404.99	-$404.99	-$404.99	-$404.99
1,663 MIP(s)	1,722 MIP(s)	TOTAL	-$371.66	-$371.66	-$371.66	-$371.66	-$362.58	-$362.58	-$362.58	-$362.58	-$412.69	-$412.69	-$412.69	-$412.69
1,723 MIP(s)	1,782 MIP(s)	TOTAL	-$378.40	-$378.40	-$378.40	-$378.40	-$369.30	-$369.30	-$369.30	-$369.30	-$419.99	-$419.99	-$419.99	-$419.99
1,783 MIP(s)	1,842 MIP(s)	TOTAL	-$386.50	-$386.50	-$386.50	-$386.50	-$376.42	-$376.42	-$376.42	-$376.42	-$426.17	-$426.17	-$426.17	-$426.17
1,843 MIP(s)	1,902 MIP(s)	TOTAL	-$390.91	-$390.91	-$390.91	-$390.91	-$381.77	-$381.77	-$381.77	-$381.77	-$433.52	-$433.52	-$433.52	-$433.52
1,903 MIP(s)	and above	TOTAL	recalculation required											

Where UPA is the Province unit price adjustment

APPENDIX D - VOLUME BAND ADJUSTMENTS
ARCHIVE STORAGE REPOSITORY

VOLUME BAND ADJUSTMENTS

Individual Volume Bands		Adjustment Type	April 2009 to March 2010	April 2010 to March 2011	April 2011 to March 2012	April 2012 to March 2013	April 2013 to March 2014	April 2014 to March 2015	April 2015 to March 2016	April 2016 to March 2017	April 2017 to March 2018	April 2018 to March 2019	April 2019 to March 2020	April 2020 to March 2021
Variance to Baseline Count														
and below	-40,960 gig(s)	TOTAL	recalculation required											
-40,959 gig(s)	-35,840 gig(s)	TOTAL	$1.4062	$1.4062	$1.4062	$1.4062	$1.4062	$1.4062	$1.4062	$1.4062	$1.4062	$1.4062	$1.4062	$1.4062
-35,839 gig(s)	-30,720 gig(s)	TOTAL	$0.7910	$0.7910	$0.7910	$0.7910	$0.7910	$0.7910	$0.7910	$0.7910	$0.7910	$0.7910	$0.7910	$0.7910
-30,719 gig(s)	-25,600 gig(s)	TOTAL	$0.4996	$0.4996	$0.4996	$0.4996	$0.4996	$0.4996	$0.4996	$0.4996	$0.4996	$0.4996	$0.4996	$0.4996
-25,599 gig(s)	-20,480 gig(s)	TOTAL	$0.3296	$0.3296	$0.3296	$0.3296	$0.3296	$0.3296	$0.3296	$0.3296	$0.3296	$0.3296	$0.3296	$0.3296
-20,479 gig(s)	-15,360 gig(s)	TOTAL	$0.2182	$0.2182	$0.2182	$0.2182	$0.2182	$0.2182	$0.2182	$0.2182	$0.2182	$0.2182	$0.2182	$0.2182
-15,359 gig(s)	-10,240 gig(s)	TOTAL	$0.1396	$0.1396	$0.1396	$0.1396	$0.1396	$0.1396	$0.1396	$0.1396	$0.1396	$0.1396	$0.1396	$0.1396
-10,239 gig(s)	-5,120 gig(s)	TOTAL	$0.0811	$0.0811	$0.0811	$0.0811	$0.0811	$0.0811	$0.0811	$0.0811	$0.0811	$0.0811	$0.0811	$0.0811
-5,119 gig(s)	-1 gig(s)	TOTAL	$0.0360	$0.0360	$0.0360	$0.0360	$0.0360	$0.0360	$0.0360	$0.0360	$0.0360	$0.0360	$0.0360	$0.0360
0 gig(s)	5,119 gig(s)	TOTAL	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000	$0.0000
5,120 gig(s)	10,239 gig(s)	TOTAL	-$0.0293	-$0.0293	-$0.0293	-$0.0293	-$0.0293	-$0.0293	-$0.0293	-$0.0293	-$0.0293	-$0.0293	-$0.0293	-$0.0293
10,240 gig(s)	15,359 gig(s)	TOTAL	-$0.0536	-$0.0536	-$0.0536	-$0.0536	-$0.0536	-$0.0536	-$0.0536	-$0.0536	-$0.0536	-$0.0536	-$0.0536	-$0.0536
15,360 gig(s)	20,479 gig(s)	TOTAL	-$0.0742	-$0.0742	-$0.0742	-$0.0742	-$0.0742	-$0.0742	-$0.0742	-$0.0742	-$0.0742	-$0.0742	-$0.0742	-$0.0742
20,480 gig(s)	25,599 gig(s)	TOTAL	-$0.0917	-$0.0917	-$0.0917	-$0.0917	-$0.0917	-$0.0917	-$0.0917	-$0.0917	-$0.0917	-$0.0917	-$0.0917	-$0.0917
25,600 gig(s)	30,719 gig(s)	TOTAL	-$0.1069	-$0.1069	-$0.1069	-$0.1069	-$0.1069	-$0.1069	-$0.1069	-$0.1069	-$0.1069	-$0.1069	-$0.1069	-$0.1069
30,720 gig(s)	35,839 gig(s)	TOTAL	-$0.1202	-$0.1202	-$0.1202	-$0.1202	-$0.1202	-$0.1202	-$0.1202	-$0.1202	-$0.1202	-$0.1202	-$0.1202	-$0.1202
35,840 gig(s)	40,959 gig(s)	TOTAL	-$0.1318	-$0.1318	-$0.1318	-$0.1318	-$0.1318	-$0.1318	-$0.1318	-$0.1318	-$0.1318	-$0.1318	-$0.1318	-$0.1318
40,960 gig(s)	and above	TOTAL	recalculation required											

Where UPA is the Province unit price adjustment

Business Area / Contract Admin	**Hosting Services**		**Proposal Request**	☐
Contract Admin Only	**VERSION CONTROL FORM**		**Draft Change Request**	☐
			Final Change Order	☒

☐ **Proposal Request Number:** YYYYMMDD-0#	**Initiative Proposal Name:**
☒ **Change Order Number:** WTS-CO-0200	**Change Order Name: Managed Services Renewal**

Modification -Tracking History:

PROPOSAL REQUEST			
Document Version#	**Modification Date**	**Modified By**	**Modification Details**

CHANGE ORDER			
Document Version#	**Modification Date**	**Modified By**	**Modification Details**
FINAL	2020-03-10	Province	Move to final for signatures

STRATEGIC TRANSFORMATION AND MAINFRAME SERVICES
CHANGE ORDER (CO) FORM

Reference is made to the Amended and Restated Master Services Agreement between Her Majesty the Queen in Right of the Province of British Columbia, as represented by the Minister of Technology, Innovation and Citizens' Services (now Minister of Citizens' Services) and HP Advanced Solutions Inc. (now ESIT Advanced Solutions Inc.), dated September 29, 2016, as may be amended by the parties from time to time (the "Agreement"). Words in this Change Order Form with an initial capital letter shall have the meaning given to such words as in the Agreement, unless otherwise defined below.

A.   CHANGE ORDER (CO) # 0200 INFORMATION

A.1 VERSION ID: FINAL	A.2☐ CHANGE ORDER NAME: Managed Services Renewal

A.3 SOURCE IDENTIFICATION: [The section(s) of the Agreement to be changed or that identify a Change Order is required for the initiative]

	Agreement Source	Section(s)	Section(s) Amendments
	Renewal Option (Managed Services)	Section 2.5(b)	[TBC]

A.4 PARENT CO NUMBER (If Applicable):

	CO #	Initiative Name Managed Services Renewal Agreement

A.5 Business Sponsorship Confirmation

Province Business Sponsor: B. Sadler Title: ES-ADMO-OCIO Enterprise Services Service Provider Business Sponsor: S. Bourdage Title: Vice-President, Hosting Account Executive	Business Sponsor approval attached YES ☐ NO ☐ (Draft Change Order completed – proceed to Final): ☐
A.6 PROPOSED INITIATIVE START: (If Applicable) April 1, 2021	**A.7 PROPOSED INITIATIVE COMPLETION:** (If Applicable) N/A
A.8 FINAL CHANGE ORDER AUTHOR:	**A.9 PHONE:**	**A.10 EMAIL:**

A.12 ☒ CHANGE ORDER	☐ MANDATORY CHANGE ORDER	☐ COMPLEX CHANGE ORDER

A.13 Change Order affects other Buyers of Services under a BPS Services Agreement: ☒ Yes ☐ No
Subject to any BPS specific provisions separately negotiated between the BPS and ESIT.

A.14 DATE FINAL CO SUBMITTED TO PROVINCE:

A.15

☐ Change Order with <u>no</u> financial implications – complete all <u>but the light green shaded areas</u>
☒ Change Order with financial implications – complete all areas

B.   CHANGE ORDER FINANCIAL DETAILS

B.1 COMPENSATION TYPE:

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☐ Exclusively Time & Materials ☐ Time & Materials with discrete Fixed Price items ☒ Exclusively Fixed Price (See Attachment 1 to this CO)

B.2 CHANGE ORDER AMOUNTS (FOR APPROVAL)	INCREASE	DECREASE
Capital Amount – This Change Order:	$	$
Operating Funds – This Change Order:	$	$
Total Approved Change Order:	$	$

B.3 FUNDING STATUS INFORMATION (FOR REFERENCE ONLY):

Does adequate capital exist for this change?   ☐ Yes   ☐ No   ☒ N/A (CO not funded from Capital)

C. DESCRIPTION OF CHANGE

C.1 BACKGROUND OF CHANGE (If Applicable):

The Initial Term Managed Services expires on the earlier of: (i) the date upon which the Agreement is terminated in accordance with the terms of the Agreement; or (ii) March 31, 2021. The Province wishes to exercise the first of its two (2) rights to renew the Initial Term Manages Services for a period of three (3) years, expiring on March 31, 2024.

C.2 DESCRIPTION OF CHANGE (If Applicable):

The Province and the Service Provider enter into this Change Order to renew the Initial Term Manages Services, effective as of April 1, 2021, for a period of three (3) years, expiring on March 31, 2024.

As part of the renewal of the Initial Term Managed Services, the Parties have agreed to certain amendments to the Agreement, as set forth in Attachment 1 to this CO.

C.3 Effective Date: April 1, 2021

C.4 Does this Change Order have Service Level implications: ☐ Yes   ☒ No

C.5 Attachments:
(i) **Attachment 1 – Amendments to the Agreement for the Renewal of the Initial Term Managed Services**
(ii) **Exhibit 1 – Appendix C** *(Managed Services Price Table)* **to Schedule 23** *(Fees)*

D. Province Dependencies: (If not included in Section C- Description of Change Order) **N/A**

D.1

E. THREAT, RISK AND PRIVACY ASSESSMENTS

E.1 Results of Threat and Risk Assessment: ☒ No Risk   ☐ Risk Details:

E.2 Results of Privacy Assessment: N/A

F. AGREEMENT OF THE PARTIES

In consideration of the mutual covenants and agreements contained in this Change Order and the Agreement, the Parties covenant and agree that:

1. Renewal of Initial Term Managed Services: Pursuant to Section 2.5(b) of the Agreement, effective as of April 1, 2021, the Initial Term Managed Services is renewed for a period of three (3) years expiring on March 31, 2024, subject to earlier termination in accordance with the terms of the Agreement.

2. Consequential Amendments: The Parties hereby agree to the amendments to the Agreement, as set forth in Attachment 1 to this Change Order.

Upon the signing of this Change Order by both Parties, the amendments set forth in this Section F shall form part of the Agreement, effective as of April 1, 2021. Except as set forth in this Section F, the Agreement (as amended) and all terms and conditions thereof as previously amended shall remain in full force and effect.

The Parties acknowledge and agree that only this Section F of this Change Order (and any attachments to the Change Order that are expressly referred to in this Section F) shall be binding on the Parties. All other sections of this Change Order are for information purposes only and are not binding on the Parties.
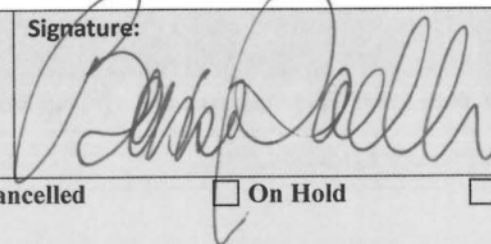
G. APPROVALS

Service Provider will not reject a Change Request initiated by the Province unless the Service Provider is unable to make the changes contemplated in the Change Request as a result of technical impediments that are commercially unreasonable to overcome, or the Change Request will result in a material adverse effect on the Service Provider's ability to meet Service Levels, comply with Privacy Obligations or comply with other material terms or conditions of this Agreement (each an "Adverse Impact").

ESIT Advanced Solutions Inc. Approval:

Signature Name:	Date:	Signature:
Serge Bourdage Vice President, Account Executive and STMS Lead Hosting Services ESIT Advanced Solutions Inc.	MAR. 18, 2020	

Province Approval:

Signature Name:	Date:	Signature:
Bobbi Sadler Assistant Deputy Minister OCIO Enterprise Services Ministry of Citizens' Services	MAR. 18, 2020	

☒ Accepted Proposal   ☐ Rejected   ☐ Cancelled   ☐ On Hold   ☐ Counter

Disposition Reason / Instructions:

1.1   **Incorporation of Provisions.** The provisions of the Agreement shall apply to the amendments set forth in this Attachment 1 to Change Order WTS-CO-0200 ("**MS Renewal Amendments**"), *mutatis mutandis*, and accordingly, any reference in the Agreement shall be read to include the MS Renewal Amendments. To the extent that there is any inconsistency between the MS Renewal Amendments and provisions of the Agreement, then MS Renewal Amendments shall have priority

1.2   **Attachments.** The following are attached to this Attachment 1 to Change Order WTS-CO-0200, which are incorporated by reference:

Exhibit 1   —   Appendix C to Schedule 23 (*Fees*)

1.3   **No Other Changes.** Save as supplemented and amended as a result of this Attachment 1 to Change Order WTS-CO-0200, all of the terms, covenants, agreements, obligations and conditions in the Agreement shall remain in full force and effect and shall continue to bind the Parties in accordance with their terms as supplemented and amended hereby, but subject to any other written agreements between the Parties.

1.4   **Amendments.** The Parties hereby agree to amend the Agreement as follows:

Schedule 12 (Service Level Failures) - Amendments

(a)   Section 9 (*Global Credits*) of Schedule 11 (*Service Levels*) of the Agreement shall be deleted in its entirety and replaced with the following:

"**9.   Global Credits.** Effective as of April 1, 2021, the Service Provider shall have three (3) banked Earnback Credit for the Renewal Term ("**Renewal Term Global Credits**"), which Renewal Term Global Credits may be applied by the Service Provider to offset Service Level Credits in favour of the Province for the failure of any Managed Services SLA or Data Centre SLA."

Schedule 23 (Fees) - Amendments

(b)   Section 2.2.1 (*Midrange Server Management Services*) of Schedule 23 (*Fees*) of the Agreement shall be deleted in its entirety and replaced with the following:

"*Section 2.2.1   Midrange Server Management Services*

The Unit Price for the Server Management Services of a physical Server under the Managed Server Services is based upon the different types of Operating Systems."

(c)   The first two paragraphs of Section 2.2.4 (*Midrange Virtual Hosting Services*) of Schedule 23 (*Fees*) of the Agreement shall be deleted in their entirety and replaced with the following:

"The Unit Price for the Virtual Hosting Services of a Virtual Server is based upon the type of Operating System. The Service Provider will support the Province's existing Virtual

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Servers and physical Host Servers (e.g. VMware, Solaris Containers, Solaris Logical Domains (LDOM), AIX WPARs, and AIX Logical Partitions (LPAR)) (see approved configuration tables in part 2 of Section 2.2.3 (*Midrange Physical Hardware and Software*) above)."

(d) Section 2.3.1.3 of Schedule 23 (*Fees*) of the Agreement shall be deleted in its entirety.

(e) Section 2.3.4 (*Initial Server Installations*) of Schedule 23 (*Fees*) of the Agreement shall be deleted in its entirety and replaced with the following:

"*Section 2.3.4   Initial Server Installations*

The one-time Unit Price for the installation and setup of a Server (including a physical Host Server) or a Virtual Server applies; (i) for the replacement of Province Owned Equipment with Service Provider Owned Equipment, (ii) new Service Provider Owned Equipment that is purchased for a net new purpose other than a Server refresh referred to in Section 2.3.5 (Refresh Server Installations) below; and (iii) a Virtual Server that is hosted on a Host Server under (i) or (ii). The one-time Unit Prices are as set forth in the Managed Services Price Table and are based upon the following types of Servers, Host Servers and Virtual Servers:

Servers and Host Servers

- o Wintel and Linux
- o Solaris and AIX
- o Open VMS

Virtual Server

- • VMWare (Window and Linux)
- • Solaris (Solaris and AIX)

(f) Section 2.7.10 (*HPE Hardware*) of Schedule 23 (*Fees*) of the Agreement shall be deleted in its entirety.

(g) Reference is made to the table in Section 3.2 (*Baseline Volumes & Volume Banding Table*) of Schedule 23 (*Fees*) of the Agreement where:

(i) the 8th of the table in Section 3.2, entitled Web Hosting Services, shall be deleted in its entirety and replaced with the following:

"

Shared Services	Web	TBD if maximum is exceeded	TBD if maximum is exceeded	TBD if maximum is exceeded	TBD if maximum is exceeded	50

" ; and

(ii) all notes below the table in Section 3.2 to the up to Section 3.3, shall be deleted in their entirety and replaced with the following:

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"* Note: Shared Web Services - In the event that the number of instances exceeds 50, the Parties will establish new unit pricing."

(h) Section 5.9 (*Managed Services Years 8 to 12 credit*) of Schedule 23 (*Fees*) of the Agreement shall be deleted in its entirety.

(i) Section 5.12 (*Managed Services Discount for Converged Infrastructure*) of Schedule 23 (*Fees*) of the Agreement shall be deleted in its entirety.

(j) Section 6.3 (*Managed Services Inflation*) of the Agreement shall be deleted in its entirety and replaced with the following:

"The Unit Prices for the Managed Services in Appendix C (*Managed Services Price Table*) are valid until March 31, 2024. The first application of inflation will take place on April 1, 2021. This section describes how inflation will be applied to the Unit Prices for the Managed Services in Appendix C (*Managed Services Price Table*)."

(k) Section 8.1(a), (d) and (e) (*Service Provider Margin Calculation*) of Schedule 23 (*Fees*) of the Agreement shall be deleted in their entirety and replaced with "[Intentionally deleted.]".

(l) Section 8.2 (*Annual Growth*) of Schedule 23 (*Fees*) of the Agreement shall be amended as follows:

(i) to delete reference to "(from Appendix C)" in the second paragraph;

(ii) to add the following to the end of the second paragraph:

"The Parties acknowledge and agree that the Baseline Fees for each Contract Year during the first Renewal Term Managed Services shall be $55,242,000.00. For the purposes of calculating the Annual Growth, BC CPI applies to the Baseline Fees on April 1, 2021."; and

(iii) the last paragraph shall be deleted in its entirety.

(m) The table at Section 8.3 (*Margin Cap Based on Annual Growth*) of Schedule 23 (*Fees*) of the Agreement shall be deleted in its entirety and replaced with the following:

"

	Annual Growth	Margin Cap
Step 1	0% to up to 25%	24%
Step 2	>25% up to 50%	24% down to 23%
Step 3	>50% up to 100%	23% down to 22%
Step 4	Greater than 100%	22%

"

(n) Section 9 (*Province Benefit Amount*) of Schedule 23 (*Fees*) of the Agreement shall be deleted in its entirety.

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(o)   Appendix C (*Managed Services Price Table*) shall be deleted in its entirety and replaced with a new Appendix C (Managed Services Price Table) attached as Exhibit 1 *Appendix C (Managed Services Price Table*) to this Attachment 1.

(p)   Appendix Q (*HPE Branded Hardware)* shall be deleted in its entirety and replaced with "INTENITONALLY LEFT BLANK".

Exhibit 1 to the Managed Services Renewal Change Order
Appendix C to Schedule 23 (*Fees*)

(See attached)

APPENDIX C - Renewal Term

Category	Code	Description	Renewal Term		
			FY21/22 Rate	FY22/23 Rate	FY23/24 Rate
MIDRANGE SERVICES	1	**MIDRANGE SERVICES**			
MIDRANGE SERVICES	1.1	**PHYSICAL SERVERS**			
MIDRANGE SERVICES	1.1.1	**WINDOWS**			
MIDRANGE SERVICES	1.1.1.1	**Server Management Services - Tier 1**	$ 713.19	$ 713.19	$ 713.19
MIDRANGE SERVICES		Management Services	224.91	224.91	224.91
MIDRANGE SERVICES		Service Delivery Operations & Governance	268.29	268.29	268.29
MIDRANGE SERVICES		Pager Support	46.22	46.22	46.22
MIDRANGE SERVICES		Cluster Management	173.78	173.78	173.78
MIDRANGE SERVICES		Remote field services	-	-	-
MIDRANGE SERVICES	1.1.1.2	**Server Management Services - Tier 2**	$ 493.20	$ 493.20	$ 493.20
MIDRANGE SERVICES		Management Services	224.91	224.91	224.91
MIDRANGE SERVICES		Service Delivery Operations & Governance	268.29	268.29	268.29
MIDRANGE SERVICES		Pager Support	-	-	-
MIDRANGE SERVICES		Cluster Management	-	-	-
MIDRANGE SERVICES		Remote field services	-	-	-
MIDRANGE SERVICES	1.1.1.3	**Server Management Services - Tier 3**	$ 520.48	$ 520.48	$ 520.48
MIDRANGE SERVICES		Management Services	224.91	224.91	224.91
MIDRANGE SERVICES		Service Delivery Operations & Governance	268.29	268.29	268.29
MIDRANGE SERVICES		Pager Support	-	-	-
MIDRANGE SERVICES		Cluster Management	-	-	-
MIDRANGE SERVICES		Remote field services	27.29	27.29	27.29
MIDRANGE SERVICES	1.1.2	**UNIX (SOLARIS / AIX / LINUX)**			
MIDRANGE SERVICES	1.1.2.1	**Server Management Services - Tier 1**	$ 750.92	$ 750.92	$ 750.92
MIDRANGE SERVICES		Management Services	224.54	224.54	224.54
MIDRANGE SERVICES		Service Delivery Operations & Governance	268.29	268.29	268.29
MIDRANGE SERVICES		Pager Support	46.22	46.22	46.22
MIDRANGE SERVICES		Cluster Management	211.87	211.87	211.87
MIDRANGE SERVICES		Remote field services	-	-	-
MIDRANGE SERVICES	1.1.2.2	**Server Management Services - Tier 2**	$ 492.83	$ 492.83	$ 492.83
MIDRANGE SERVICES		Management Services	224.54	224.54	224.54
MIDRANGE SERVICES		Service Delivery Operations & Governance	268.29	268.29	268.29
MIDRANGE SERVICES		Pager Support	-	-	-
MIDRANGE SERVICES		Cluster Management	-	-	-
MIDRANGE SERVICES		Remote field services	-	-	-
MIDRANGE SERVICES	1.1.2.3	**Server Management Services - Tier 3**	$ 520.12	$ 520.12	$ 520.12
MIDRANGE SERVICES		Management Services	224.54	224.54	224.54
MIDRANGE SERVICES		Service Delivery Operations & Governance	268.29	268.29	268.29
MIDRANGE SERVICES		Pager Support	-	-	-
MIDRANGE SERVICES		Cluster Management	-	-	-
MIDRANGE SERVICES		Remote field services	27.29	27.29	27.29

APPENDIX C - Renewal Term

Category	Code	Description	Renewal Term		
			FY21/22 Rate	FY22/23 Rate	FY23/24 Rate
MIDRANGE SERVICES	1.1.3	**OPEN VMS SERVER MANAGEMENT SERVICES**			
MIDRANGE SERVICES		**Server Management Services - Tier 2**	$ 552.91	$ 552.91	$ 552.91
MIDRANGE SERVICES		Management Services	284.62	284.62	284.62
MIDRANGE SERVICES		Service Delivery Operations & Governance	268.29	268.29	268.29
MIDRANGE SERVICES		Pager Support	-	-	-
MIDRANGE SERVICES		Cluster Management	-	-	-
MIDRANGE SERVICES		Remote field services	-	-	-
MIDRANGE SERVICES	1.2	**PHYSICAL SERVER HARDWARE**			
MIDRANGE SERVICES		**SERVER SW & SW MAINTENANCE**			
MIDRANGE SERVICES		**WINDOWS / LINUX**	11.46	11.46	11.46
MIDRANGE SERVICES		**Solaris/AIX/Open VMS**	17.67	17.67	17.67
MIDRANGE SERVICES	1.3	**VIRTUAL SERVERS**			
MIDRANGE SERVICES	1.3.1	**WINDOWS**	$ 486.28	$ 486.28	$ 486.28
MIDRANGE SERVICES		Management Services	217.99	217.99	217.99
MIDRANGE SERVICES		Service Delivery Operations & Governance	268.29	268.29	268.29
MIDRANGE SERVICES	1.3.2	**LINUX**	$ 486.56	$ 486.56	$ 486.56
MIDRANGE SERVICES		Management Services	218.27	218.27	218.27
MIDRANGE SERVICES		Service Delivery Operations & Governance	268.29	268.29	268.29
MIDRANGE SERVICES	1.3.3	**SOLARIS**	$ 470.95	$ 470.95	$ 470.95
MIDRANGE SERVICES		Management Services	202.66	202.66	202.66
MIDRANGE SERVICES		Service Delivery Operations & Governance	268.29	268.29	268.29
MIDRANGE SERVICES	1.3.4	**AIX**	$ 478.88	$ 478.88	$ 478.88
MIDRANGE SERVICES		Management Services	210.59	210.59	210.59
MIDRANGE SERVICES		Service Delivery Operations & Governance	268.29	268.29	268.29
MIDRANGE SERVICES	1.4	**HOST SERVER HARDWARE & HARDWARE SUPPORT**			
MIDRANGE SERVICES		**PORTION OF HOST SERVER HARDWARE SUPPORT**			
MIDRANGE SERVICES		Windows/Linux Host Server Support	10.94	10.94	10.94
MIDRANGE SERVICES		Solaris Host Server Support	13.67	13.67	13.67
MIDRANGE SERVICES		AIX Host Server Support	13.67	13.67	13.67
MIDRANGE SERVICES	1.5	**OTHER MIDRANGE SERVICES**			
CITRIX UPLIFT	1.5.1	**CITRIX SERVER SUPPORT**	470.67	470.67	470.67
SHARED FILE PRINT	1.5.2	**SHARED FILE AND PRINT SERVICES - Base unit**	7.27	7.27	7.27
SHARED FILE PRINT	1.5.3	**SHARED FILE AND PRINT SERVICES - Incremental 1.0 GB**	0.53	0.53	0.53
SHARED DATABASE	1.5.4	**SHARED DATABASE SERVICES**	421.20	421.20	421.20
SHARED DATABASE	1.5.5	**SHARED DATABASE SERVICES = Incremental 1.0 GB**	1.42	1.42	1.42
SHARED WEB	1.5.6	**SHARED WEB SERVICES**	-	-	-
SHARED WEB	1.5.7	**SHARED WEB SERVICES - Incremental 0.5 GB**	-	-	-
MIDRANGE SERVICES	1.5.8	**DEDICATED WEB SERVICES (optional)**	-	-	-
MIDRANGE SERVICES	1.5.8.1	**Apache - per Instance**	83.37	83.37	83.37
MIDRANGE SERVICES	1.5.8.2	**Tomcat - per Instance**	63.55	63.55	63.55
MIDRANGE SERVICES	1.5.8.3	**IIS - per Instance**	117.17	117.17	117.17

APPENDIX C - Renewal Term

Category	Code	Description	Renewal Term		
			FY21/22 Rate	FY22/23 Rate	FY23/24 Rate
SERVER INSTALL	1.5.9	**INITIAL INSTALL**			
SERVER INSTALL	1.5.9.1	Wintel (physical Server or Host Server)	1,638.11	1,638.11	1,638.11
SERVER INSTALL	1.5.9.2	Solaris/AIX (physical Server or Host Server)	2,127.39	2,127.39	2,127.39
SERVER INSTALL	1.5.9.3	VMWare (Virtual Server)	576.53	576.53	576.53
SERVER INSTALL	1.5.9.4	Solaris (Virtual Server)	1,600.45	1,600.45	1,600.45
SERVER INSTALL	1.5.10	**REFRESH INSTALL**			
SERVER INSTALL	1.5.10.1	Wintel (physical Server or Host Server)	1,131.78	1,131.78	1,131.78
SERVER INSTALL	1.5.10.2	Solaris/AIX (physical Server or Host Server)	1,210.20	1,210.20	1,210.20
SERVER INSTALL	1.5.10.3	VMWare (Virtual Server)	424.14	424.14	424.14
SERVER INSTALL	1.5.10.4	Solaris (Virtual Server)	1,177.41	1,177.41	1,177.41
OPTIONAL SERVICES	1.6	**OPTIONAL MIDRANGE SERVICES**			
OPTIONAL SERVICES	1.6.1	**WINDOWS / LINUX**			
OPTIONAL SERVICES	1.6.1.1	Applications Monitoring Services	79.01	79.01	79.01
OPTIONAL SERVICES	1.6.1.2	Batch Monitoring Services	102.23	102.23	102.23
OPTIONAL SERVICES	1.6.1.3	Batch Scheduling	TBD	TBD	TBD
OPTIONAL SERVICES	1.6.1.4	Database Management Services	324.54	324.54	324.54
OPTIONAL SERVICES	1.6.1.5	Cluster Management	173.78	173.78	173.78
OPTIONAL SERVICES	1.6.1.6	Image Performance Management	TBD	TBD	TBD
OPTIONAL SERVICES	1.6.1.7	Server Capacity (planning)	TBD	TBD	TBD
OPTIONAL SERVICES	1.6.1.8	DR Recovery Plan/Test	TBD	TBD	TBD
OPTIONAL SERVICES	1.6.1.9	Extended Support Hour - 5 x 12	46.22	46.22	46.22
OPTIONAL SERVICES	1.6.1.10	Extended Support Hour - 7 x 24	46.22	46.22	46.22
OPTIONAL SERVICES	1.6.1.11	Extended Support Hour - remote field serivices - 7 x 24	27.29	27.29	27.29
OPTIONAL SERVICES	1.6.2	**SOLARIX / AIX**			
OPTIONAL SERVICES	1.6.2.1	Applications Monitoring Services	TBD	TBD	TBD
OPTIONAL SERVICES	1.6.2.2	Batch Monitoring Services	TBD	TBD	TBD
OPTIONAL SERVICES	1.6.2.3	Batch Scheduling	TBD	TBD	TBD
OPTIONAL SERVICES	1.6.2.4	Database Management Services	TBD	TBD	TBD
OPTIONAL SERVICES	1.6.2.5	Cluster Management	211.87	211.87	211.87
OPTIONAL SERVICES	1.6.2.6	Image Performance Management	TBD	TBD	TBD
OPTIONAL SERVICES	1.6.2.7	Server Capacity (planning)	TBD	TBD	TBD
OPTIONAL SERVICES	1.6.2.8	DR Recovery Plan/Test	TBD	TBD	TBD
OPTIONAL SERVICES	1.6.2.9	Extended Support Hour - 5 x 12	TBD	TBD	TBD
OPTIONAL SERVICES	1.6.2.10	Extended Support Hour - 7 x 24	46.22	46.22	46.22
OPTIONAL SERVICES	1.6.2.11	Extended Support Hour - remote field serivices - 7 x 24	-	-	-
MAINFRAME SERVICES	**2**	**MANAGED MAINFRAME SERVICES**			
MAINFRAME SERVICES	2.1	**MAINFRAME PROCESSING**	$ 896.32	$ 896.32	$ 896.32
MAINFRAME SERVICES		Processing	744.89	744.89	744.89
MAINFRAME SERVICES		Service Delivery Operations & Governance	151.43	151.43	151.43
MAINFRAME SERVICES	2.2	**DASD Services**	0.16	0.16	0.16
MAINFRAME TAPES	2.3	**TAPE Services**	1.34	1.34	1.34

APPENDIX C - Renewal Term

Category	Code	Description	Renewal Term		
			FY21/22 Rate	FY22/23 Rate	FY23/24 Rate
STORAGE SERVICES	3	MANAGED STORAGE AND MANAGED BACKUP SERVICES			
STORAGE SERVICES	3.1	STORAGE MANAGEMENT SERVICES			
STORAGE SERVICES	3.1.1	STORAGE - TIER 1	$ 0.6410	$ 0.6410	$ 0.6410
STORAGE SERVICES		Support	0.0514	0.0514	0.0514
STORAGE SERVICES		HW/SW maintenance	0.4517	0.4517	0.4517
STORAGE SERVICES		Storage Service Delivery Operations & Governance	0.1379	0.1379	0.1379
STORAGE SERVICES	3.1.2	STORAGE - TIER 2	$ 0.2640	$ 0.2640	$ 0.2640
STORAGE SERVICES		Support	0.0460	0.0460	0.0460
STORAGE SERVICES		HW/SW maintenance	0.0801	0.0801	0.0801
STORAGE SERVICES		Storage Service Delivery Operations & Governance	0.1379	0.1379	0.1379
STORAGE SERVICES	3.1.3	STORAGE - TIER 3	$ 0.2231	$ 0.2231	$ 0.2231
STORAGE SERVICES		Support	0.0449	0.0449	0.0449
STORAGE SERVICES		HW/SW maintenance	0.0403	0.0403	0.0403
STORAGE SERVICES		Storage Service Delivery Operations & Governance	0.1379	0.1379	0.1379
STORAGE SERVICES	3.1.4	STORAGE - NAS	$ 0.2502	$ 0.2502	$ 0.2502
STORAGE SERVICES		Support	0.0434	0.0434	0.0434
STORAGE SERVICES		HW/SW maintenance	0.0690	0.0690	0.0690
STORAGE SERVICES		Storage Service Delivery Operations & Governance	0.1379	0.1379	0.1379
BACKUP/RETENTION	3.2	BACKUP AND EXTENDED RETENTION			
BACKUP/RETENTION	3.2.1	Backup	$ 0.1133	$ 0.1133	$ 0.1133
BACKUP/RETENTION		Support	0.0788	0.0788	0.0788
BACKUP/RETENTION		HW/SW maintenance	0.0126	0.0126	0.0126
BACKUP/RETENTION		Storage Service Delivery Operations & Governance	0.0219	0.0219	0.0219
BACKUP/RETENTION	3.2.2	Extended Retention	$ 0.0243	$ 0.0243	$ 0.0243
BACKUP/RETENTION		Support	0.0015	0.0015	0.0015
BACKUP/RETENTION		HW/SW maintenance	0.0009	0.0009	0.0009
BACKUP/RETENTION		Storage Service Delivery Operations & Governance	0.0219	0.0219	0.0219
STORAGE SERVICES	3.3	OPTIONAL STORAGE SERVICES			
STORAGE SERVICES	3.3.1	Tier 1, Mirrored Primary	1.02	1.02	1.02
STORAGE SERVICES	3.3.2	Tier 2, Mirrored Primary	0.20	0.20	0.20
STORAGE SERVICES	3.3.3	Data Replication Services (Per GB)	0.3880	0.3880	0.3880