From: Jarmson, Lindsay CITZ:EX
Sent: April 5, 2023 4:34 PM

To: Smith, Kayla A CITZ:EX; Hickenbotham, Caitlin CITZ:EX

Cc: Lawal, Kassandra CITZ:EX; Cook, Jeannette CITZ:EX; Molyneux, Jennifer CITZ:EX; Gunton, Kari CITZ:EX

Subject: MO Open and Correspondence Reports - April 5, 2023

Attachments: MO Corespondence Report - April 5, 2023.xls; MO Open Log Report - April 5, 2023.xls

Good afternoon

Please find attached the Open and Correspondence reports as of April 5.

Thank you

Lindsay Jarmson | Administrative Coordinator Pronouns: She/Her/Hers Deputy Minister's Office | Ministry of Citizens' Services **Ph:** 250-978-9741 | **e:** lindsay.jarmson@gov.bc.ca

	MO CORRESPONDENCE REPORT - APRIL 5, 2023												
ID	Authors	Subject	Log Type	Action	Received	Final Due	Days Due	Closed	Status				
119381	s.22	FW: BC Registries Account - Unresponsive BC Registries account	Email	Direct Reply	2023/03/0 9	2023/03/3 0		2023/03/14	CLOSED				
119450		I just need help dealing with my issue below and im unsure of who to talk to or call. My name is ^{s.22} I have a debt with icbc that I don't really understand. I've tried getting in touch with the person I spoke with about it with no luck		Redirect	2023/03/1 5	2023/04/0 4		2023/03/15	CLOSED				
119451		The whole Country would benefit from some Close Observation of these FAST BUCKS operations masquerading as Seniors' Housing Residences!	Email	Redirect	2023/03/1 5	2023/04/0 4		2023/03/15	CLOSED				
119389		HLTH 125151 Re: Voicemail - Maxim - Requesting personal medical records not be shared with Federal	Email	Redirect	2023/03/0 9	2023/03/2 9		2023/03/17	CLOSED				

ID	Authors	Subject	Log Type	Action	Received	Final Due	Days Due	Closed	Status
119382	s.22	U Gender Marker - I have applied to have marker on my BC Services Card, BCID, MS and BC Birth Certificate to be correctly id (blank) or U several times and have been denied and told this is "impossible" or somehow lead to fraud. The denial of my be gender expression and freedom from discon the basis of gender is legally unsound a reprehensible. This has had a material effect can function in society but is also willful psychological harm and discrimination. I arefute any questions about this matter, I have already done this multiple times to ICBC, Vital Statistics, and the Ministry of Hand am more interested in just getting the I need to survive and to stop being misger degraded.	SP account, entified as wrongfully r would basic right to crimination and morally ect on how I ly causing m happy to nowever, I Service BC, lealth itself	Redirect	9	2023/03/3 0		2023/03/20	CLOSED
119459		Re: s.22 Kamloor	os BC Email	Direct Reply	2023/03/1 5	2023/04/0 5		2023/03/23	CLOSED
119531		Paper Income Tax Forms Neede	d Email	Redirect	2023/03/2 4	7		2023/03/24	CLOSED
119532	I	2023 Trans Day of Visibility MLA Flag P	ackages Email	Redirect	2023/03/2	2023/04/1		2023/03/24	CLOSED
119366		FW: [EXT] RE: Reaching out from Yukon g re: performance measurement	overnment Email	Direct Reply	7	2023/03/2 8		2023/03/29	CLOSED
119390		Interactions with BCeID	Email	Direct Reply	2023/03/0 9	2023/03/3 0		2023/03/29	CLOSED

ID	Authors	Subject	Log Type	Action	Received	Final Due	Days Due	Closed	Status
119458	Hospital Employees Union, Hospital Employees Union	Congratulations on appointment as Minister of Citizen Services	Email	Draft-Minis ter's Sig	2023/03/1 5	2023/04/0 4		2023/03/29	CLOSED
119336	Stevens, Sandy	Redirect Digital ID incomings to CITZ Good morning! As per previous conversation with Caitlin Hickenbotham, we are redirecting the attached incomings to CITZ over the topic of Digital ID as this would fall under your purview, for your review and response, obo HLTH, if you feel appropriate. We will be filing them as FYI/Redirected to CITZ.	Email	Direct Reply	2023/03/0 6	2023/03/2 7		2023/03/31	CLOSED
119339	s.22	Dear Premier Eby, I have attached a letter concerning my FOIPP request and in addition I sent it by Canada Post.I realise you must be a very busy man and apologise for disturbing you but my request is not likely to take up much of your time.I would appreciate it very much s.22 Yours sincerely, s.22		Direct Reply	2023/03/0 6	2023/03/2 7		2023/03/31	CLOSED
119560		Patient care in Simon Fraser Health Region needs fixing.	Email	Redirect	2023/03/3 1	2023/04/2 4		2023/03/31	CLOSED

ID	Authors	Subject	Log Type	Action	Received	Final Due	Days Due	Closed	Status
119400	Thompson, Angella	Email redirected for CITZ response re: Digital ID program	Email	Redirect	2023/03/1 3	2023/03/3 1		2023/04/03	CLOSED
119460	Robertson, Katie	As the Executive Director of Parent Support Services Society, an organization serving families across BC, I am writing to introduce myself and PSS to you.	Email	Draft-Minis ter's Sig	2023/03/1 5	2023/04/0 4		2023/04/03	CLOSED
119552	Stevens, Sandy	FW: Prime Email from Daphne Wright RN BSN daphne.wright@fraserhealth.ca	Email	Redirect	2023/03/2 9	2023/04/2 0		2023/04/03	CLOSED
119586	Herbert, Tracey	I am reaching out to share information on a First Peoples' Cultural Council request for investment in a building and programming funding. I have also shared this with Minister Rankin and Jennifer Melles, ADM for Ministry of Indigenous Relations and Reconciliation, but I am also sending it to your office directly as I believe that time is of the essence. I have attached a briefing note, some details about the building project and program funding request.		Redirect	2023/04/0 3	2023/04/2 5		2023/04/03	CLOSED
119391	s.22	redirect from HLTH - FW: Personal medical information	Email	Direct Reply	2023/03/0 9	2023/03/3 0	-3		With Program area to determine if a reply direct, redirect or FYI File is most
119427		Child Care Shortage - The Government of BC has been taking substantial actions towards its Child Care BC Caring for Kids, Lifting Up Families - The Path To Universal Child Care plan to build an affordable, quality and inclusive early learning and child care system for BC families, including creation of thousands of new child care spaces.	Email	Draft-Minis ter's Sig	2023/03/1 4	2023/04/0 3	-1		DM discussed with Minister, more follow up to be done, no letter is being drafted at this point.

ID	Authors	Subject	Log Type	Action	Received	Final Due	Days Due	Closed	Status
119428	Wruck, Renee	Redirect from Finance re: How much does it cost of process a cheque? s.22	Email	Direct Reply	2023/03/1 4	2023/04/0 4	0		Redirected to SDPR
119457	s.22	Complaint re: Service Centre in Penticton	Email	Direct Reply	2023/03/1				Program Area is drafting a response
119494		NR 2131089 - Name Request Results from Corporate Registry	Email	Direct Reply	2023/03/2	2023/04/1 2	4		Program Area is drafting a response
		Please see CLIFFs 119329 & 119414 for previous correspondence and response to this writer.							
119499		s.22 Top voiceover phone solution providers	Email	Direct Reply	2023/03/2 1	2023/04/1 3	5		Program Area is drafting a response
119507		s.22 left a voicemail stating that he would like to discuss the cellphone network that is being set up along highways.	Voicemail	Reply by Phone	2023/03/2 1	2023/03/3 0	-3		Program Area is drafting a response
119528		Acknowledging investment in cellular coverage	Email	Draft-Minis ter's Sig	2023/03/2 3	2023/04/1 4	6		With Program Area to draft a Minister response
119538	Milobar, Peter	BC Stats - Sun Peaks Mountain Resort Municipality	Email	Draft-Minis ter's Sig	2023/03/2 7	2023/04/1 8	8		With Program Area to draft a Minister response

ID	Authors	Subject	Log Type	Action	Received	Final Due	Days Due	Closed	Status
119554	s.22	Hi There Would it be possible to advise when BC Will adopt a policy to deal with Government Procurement contracts that have an evaluation for ZERO carbon footprint or at least a sustainable carbon foot print at the suppliers who work for the BC Provincial Government? Currently I understand California is the only jurisdiction on the West Coast that has a procurement policy to reflect the states ZERO carbon goals by including an evaluation in public tenders to reflect the State Government goals in dealing with ZERO carbon foot print suppliers. As the BC Government has a stated goal to reduce carbon emissions would it nor make sense to have a procurement goal to reduce the carbon output of the suppliers who provide goods and services to the BC Provincial Government and Crown Corporations.		Direct Reply	9	2023/04/2 1	11		Program Area is drafting a response
119573		On November 25, 2022, I submitted a formal request for access to general records held by the BC Liquor Distribution Branch and on January 12, 2023 I received the response.	Letter	Direct Reply	2023/04/0 3	2023/04/2 6	14		Program Area is drafting a response
119574		Hello, Need to speak to a minister about some citizen rights and duties, and generic info. When can we call the office.	Email	Direct Reply	2023/04/0	2023/04/2 6	14		With Program Area to confirm if they can respond.

	ID	Authors	Subject	Log Type	Action	Received	Final Due	Days	Closed	Status
								Due		
	119575	s.22	RE: How to renew my BC Services card when hearing	Email	Direct	2023/04/0	2023/04/2	14		With Program Area
-			disability not accommodated for?		Reply	3	6			to confirm if they
										can respond.

		MO OPEN LOG REPO	RT - APRIL	5, 2023				
ID	Authors	Subject	Log Type	Action	Days Due	Final Due	Received	Status
119101	s.22	The Honourable Brenda Bailey Minister of Jobs, Innovation, and Economic Development Dear Minister Bailey I hope this email finds you well. I want to follow up on the letter sent to you last December on behalf of Namir Anani, President and CEO of the Information and Communications Technology Council (ICTC). Namir will be in BC in February and would be delighted to meet with you to expand on the opportunities to build an inclusive, digitally empowered, sustainable economy that works for British Columbians. We remain at your disposal for further information or to schedule a meeting.	Email	Meeting Request	-34	2023/02/1 4	2023/01/3 1	With the MO to schedule the meeting.
119363	Fisher, Rob	Hi Kassandra, I hope you are well. Further to the attached letter, the BCSPI Co-Chairs would also value the opportunity to meet with Minister Beare to discuss the progress of the Initiative. Are you able to please help us find a time that would work for this in the coming weeks? Best, Rob	Email	Meeting Request	-10	2023/03/2 1	2023/03/0 7	Meeting booked, occuring end of April.
119391	Price, Julie	redirect from HLTH - FW: Personal medical information	Email	Direct Reply	-3	2023/03/3 0	2023/03/0 9	With Program Area to confirm if they can respond
119427	s.22	Child Care Shortage - The Government of BC has been taking substantial actions towards its Child Care BC Caring for Kids, Lifting Up Families - The Path To Universal Child Care plan to build an affordable, quality and inclusive early learning and child care system for BC families, including creation of thousands of new child care spaces.		Draft-Minis ter's Sig	-1	2023/04/0 3	2023/03/1 4	DM dicussed letter with Minister, some more follow up is required - no letter being drafted at this point.

ID	Authors	Subject	Log Type	Action	Days Due	Final Due	Received	Status
119428	Wruck, Renee	Redirect from Finance re: How much does it cost of process a cheque? s.22	Email	Direct Reply	0	2023/04/0 4	2023/03/1 4	Redirected to SDPR
119457	s.22	Complaint re: Service Centre in Penticton	Email	Direct Reply			2023/03/1 5	Program Area is drafting a response
119474	Shanken, Ezra S.	Invitation to Jewish Community Celebration for Israel's 75th Independence Day Sunday, May 14, 2023 @ Queen Elizabeth Theatre. RSVP by April 14th @ dsilberstein@jewishvancouver.com	Email	Invitation	-3	2023/03/3 0	2023/03/1 6	With MO for review and consideration
119475	Pacific Chapter, Pacific Chapter	SAVE THE DATE - BC Marine Industry, April 18, 2023 Terminal City Club 4:30 - 7:00pm	Email	Invitation	-3	2023/03/3 0	2023/03/1 6	With MO for review and consideration
119480	s.22	Ontario Principals' Council Summit on Public Education in Canada - April 3 and 4 Toronto, Ontario	Email	Invitation	-2	2023/03/3 1	2023/03/1 7	With MO for review and consideration
119494		NR 2131089 - Name Request Results from Corporate Registry Please see CLIFFs 119329 & 119414 for previous correspondence and response to this writer.	Email	Direct Reply	4	2023/04/1 2	2023/03/2 0	Program Area is drafting a response
119499		s.22 Top voiceover phone solution providers	Email	Direct Reply	5	2023/04/1 3	2023/03/2 1	Program Area is drafting a response
119507		s.22 left a voicemail stating that he would like to discuss the cellphone network that is being set up along highways.	Voicemail	Reply by Phone	-3	2023/03/3 0	2023/03/2 1	Program Area is drafting a response
119528		Acknowledging investment in cellular coverage	Email	Draft-Minis ter's Sig	6	2023/04/1 4	2023/03/2 3	With Program Area to draft a Minister response

ID	Authors	Subject	Log Type	Action	Days Due	Final Due	Received	Status
119538	Milobar, Peter	BC Stats - Sun Peaks Mountain Resort Municipality	Email	Draft-Minis ter's Sig	8	2023/04/1 8	2023/03/2 7	With Program Area to draft a Minister response
119546	Dragan, Lynda	Invitation from BC Non-Profit Housing Association to attend our event April 13, 2023. We cordially invite you to attend the reception which will take place from 4:30 to 6 pm in the atrium of the Victoria Conference Centre, 720 Douglas Street. If attending the reception, please let me know and we will look forward to you joining us.	Email	Invitation	5	2023/04/1 3	2023/03/2 8	With MO for review and consideration
119547	Detchou, Bryan N.	Meeting Request McDonald's Canada April 18, 2023 On that day, senior officials from McDonald's Canada, will be at the BC Legislature to host an advocacy day. As part of its outreach, McDonald's Canada would appreciate the opportunity to meet with you to discuss how the company is seeking to make real and tangible change while working for our planet, food quality & sourcing, and its local communities. McDonald's opened its first restaurant in Canada in Richmond, BC, in 1967. Since then, they have gotten to know and love thousands of communities, big and small, across the country. Cities, towns, people and their needs never stop evolving, and neither does McDonald's. Being part of, and fostering, a community means growing and changing with it. That's why McDonald's Canada would love the opportunity to meet with you to discuss the positive actions it is taking on key areas that matter to British Columbians. Please let us know your availability for a meeting, and we will ensure scheduling at a time that works best for you.		Meeting Request	5	2023/04/1 3	8 8	With MO for review and consideration

ID	Authors	Subject	Log Type	Action	Days Due	Final Due	Received	Status
119554	s.22	BC Procurement ZERO Carbon Purchasing Polices? Hi There Would it be possible to advise when BC Will adopt a policy to deal with Government Procurement contracts that have an evaluation for ZERO carbon footprint or at least a sustainable carbon foot print at the suppliers who work for the BC Provincial Government? Currently I understand California is the only jurisdiction on the West Coast that has a procurement policy to reflect the states ZERO carbon goals by including an evaluation in public tenders to reflect the State Government goals in dealing with ZERO carbon foot print suppliers. As the BC Government has a stated goal to reduce carbon emissions would it nor make sense to have a procurement goal to reduce the carbon output of the suppliers who provide goods and services to the BC Provincial Government and Crown Corporations.		Direct Reply	11	2023/04/2 1	9 9	Program Area is drafting a response
119573		On November 25, 2022, I submitted a formal request for access to general records held by the BC Liquor Distribution Branch and on January 12, 2023 I received the response.	Letter	Direct Reply	14	2023/04/2 6	2023/04/0 3	Program Area is drafting a response
119574		Hello, Need to speak to a minister about some citizen rights and duties, and generic info. When can we call the office.	Email	Direct Reply	14	2023/04/2 6	2023/04/0 3	With Program Area to confirm if they can respond.
119575		RE: How to renew my BC Services card when hearing disability not accommodated for?	Email	Direct Reply	14	2023/04/2 6	2023/04/0 3	With Program Area to confirm if they can respond.