

RE: ESS eligibility question

From: Nichols, Alisha EMCR:EX <Alisha.Nichols@gov.bc.ca>
To: Sanderson, Melanie EMCR:EX <Melanie.Sanderson@gov.bc.ca>, Stonnell, Jennifer EMCR:EX <Jennifer.Stonnell@gov.bc.ca>
Cc: Albrecht, Christine EMCR:EX <Christine.Albrecht@gov.bc.ca>, Toor, Arjin EMCR:EX <Arjin.Toor@gov.bc.ca>, Barrett, Andrew EMCR:EX <Andrew.Barrett@gov.bc.ca>, McCorkindale, Mack EMCR:EX <Mack.McCorkindale@gov.bc.ca>, Maloughney, Mary Sue EMCR:EX <MarySue.Maloughney@gov.bc.ca>
Sent: April 25, 2023 9:20:18 AM PDT
Hi Mel,

Please see info from the team:

- Residents of Ridgeview Place, an apartment in Langford, have been evacuated due to structural concerns about the building. The building was previously evacuated in 2019 for the same reason. It is unknown how many of the 90 units were occupied.
- The building owner is absorbing all costs related to the evacuation and is attempting to provide lodging for the evacuees.
- Langford ESS volunteers have deployed to assist by setting up a small group lodging in a nearby church.

Let us know if you need anything further.

Alisha Nichols (pronouns she/her)

Manager, Executive Support
Office of the Associate Deputy Minister
Ministry of Emergency Management and Climate Readiness
Phone: 778-698-9183 | Cell: 250-883-9256

With gratitude, acknowledging I live and work on the traditional territories of the W̱SÁNEĆ and Lekwungen peoples.

24 Hour Emergency Reporting: 1-800-663-3456

Follow EMBC at [@EmergencyInfoBC](#) and [@PreparedBC](#)

From: Nichols, Alisha EMCR:EX
Sent: Monday, April 24, 2023 5:08 PM
To: Sanderson, Melanie EMCR:EX <Melanie.Sanderson@gov.bc.ca>; Stonnell, Jennifer EMCR:EX <Jennifer.Stonnell@gov.bc.ca>
Cc: Albrecht, Christine EMCR:EX <Christine.Albrecht@gov.bc.ca>; Toor, Arjin EMCR:EX <Arjin.Toor@gov.bc.ca>; Barrett, Andrew EMCR:EX <Andrew.Barrett@gov.bc.ca>; McCorkindale, Mack EMCR:EX <Mack.McCorkindale@gov.bc.ca>
Subject: RE: ESS eligibility question

Hi Mel,

I've actioned this to the team. Hope to get you a response as soon as possible.

Thanks,
Alisha

From: Sanderson, Melanie EMCR:EX <Melanie.Sanderson@gov.bc.ca>
Sent: Monday, April 24, 2023 4:55 PM
To: Stonnell, Jennifer EMCR:EX <Jennifer.Stonnell@gov.bc.ca>
Cc: Albrecht, Christine EMCR:EX <Christine.Albrecht@gov.bc.ca>; Nichols, Alisha EMCR:EX <Alisha.Nichols@gov.bc.ca>; Toor, Arjin EMCR:EX <Arjin.Toor@gov.bc.ca>; Barrett, Andrew EMCR:EX <Andrew.Barrett@gov.bc.ca>; McCorkindale, Mack EMCR:EX <Mack.McCorkindale@gov.bc.ca>
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Hi Jenn,

Could I please request Madeline's team take a look at this situation and advise if ESS might be available to impacted residents? Hoping for a response tomorrow if possible. If they are, could our team connect in with Langford on this?

<https://vancouverisland.ctvnews.ca/shocking-langford-highrise-evacuated-again-due-to-safety-concerns-1.6369459>

The ESS program guide says eligibility includes "Residents who have been ordered to evacuate from their primary residence or the residence has been deemed uninhabitable by a designated authority." Wondering if this applies in this case?

Thanks,

Melanie Sanderson (she/her)

Chief of Staff

Office of the Hon. Bowinn Ma,

Minister of Emergency Management & Climate Readiness

250-880-9508

RE: ESS eligibility question

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Sent: April 25, 2023 10:56:22 AM PDT
Thanks for this. I'm not quite clear on what ESS supports are available to residents. Could I pls setup a 15 min call with Mary Sue today to discuss?

From: Nichols, Alisha EMCR:EX <Alisha.Nichols@gov.bc.ca>
Sent: Tuesday, April 25, 2023 9:20 AM
To: Sanderson, Melanie EMCR:EX <Melanie.Sanderson@gov.bc.ca>; Stonnell, Jennifer EMCR:EX <Jennifer.Stonnell@gov.bc.ca>
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Thanks,

Melanie Sanderson (she/her)

Chief of Staff

Office of the Hon. Bowinn Ma,

Minister of Emergency Management & Climate Readiness

250-880-9508

Fwd: ESS eligibility question

From: Sanderson, Melanie EMCR:EX
To: Thomson, Krystal GCPE:EX <Krystal.Thomson@gov.bc.ca>
Sent: April 26, 2023 9:07:42 AM PDT

From: Nichols, Alisha EMCR:EX <Alisha.Nichols@gov.bc.ca>
Sent: Tuesday, April 25, 2023 9:20 AM
To: Sanderson, Melanie EMCR:EX <Melanie.Sanderson@gov.bc.ca>; Stonnell, Jennifer EMCR:EX <Jennifer.Stonnell@gov.bc.ca>
Cc: Albrecht, Christine EMCR:EX <Christine.Albrecht@gov.bc.ca>; Toor, Arjin EMCR:EX <Arjin.Toor@gov.bc.ca>; Barrett, Andrew EMCR:EX <Andrew.Barrett@gov.bc.ca>; McCorkindale, Mack EMCR:EX <Mack.McCorkindale@gov.bc.ca>; Maloughney, Mary Sue EMCR:EX <MarySue.Maloughney@gov.bc.ca>
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Thanks,

Melanie Sanderson (she/her)

Chief of Staff

Office of the Hon. Bowinn Ma,

Minister of Emergency Management & Climate Readiness

250-880-9508

FW: RidgeView Place Follow Up Information

From: Madoc-Jones, Sian HOUS:EX <Sian.MadocJones@gov.bc.ca>
To: Sanderson, Melanie EMCR:EX <Melanie.Sanderson@gov.bc.ca>
Sent: April 26, 2023 10:23:31 AM PDT
Attachments: image001.png, Media Release Ridgeview Place April 24 2023.pdf, image002.gif, Q&A Rideview Place Final April 24.pdf
FYI

From: Donna Petrie <dpetrie@langford.ca>
Sent: Tuesday, April 25, 2023 5:44 PM
To: Madoc-Jones, Sian HOUS:EX <Sian.MadocJones@gov.bc.ca>
Subject: RidgeView Place Follow Up Information

[EXTERNAL] This email came from an external source. Only open attachments or links that you are expecting from a known sender.

Hello Sian,

I would like to extend a thank you to the Minister for his time today.

Attached and linked below are various documents with details on the situation including the communication from Centurion to residents. Please let me know if the Minister would like further details.

[Ridgeview Place - City of Langford](#)

Thank you,

Donna Petrie

Senior Manager of Business Development and Events

City of Langford

t 250.391.3403

2nd Floor, 877 Goldstream Avenue | Langford, BC V9B 2X8

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April 24, 2023

CITY OF LANGFORD TAKES ACTION TO PROTECT SAFETY OF RESIDENTS AT RIDGEVIEW PLACE

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e hello@langford.ca

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CITY OF LANGFORD MEDIA CONTACT:
Donna Petrie
Senior Manager Business Development
250-391-3403 | dpetrie@langford.ca

t 250.478.7882
e hello@langford.ca

Langford.ca

2nd Floor, 877 Goldstream Avenue
Langford, BC V9B 2X8



April 24, 2023

RIDGEVIEW PLACE QUESTIONS AND ANSWERS FACT SHEET

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e hello@langford.ca

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Langford, BC V9B 2X8



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e hello@langford.ca

Langford.ca

2nd Floor, 877 Goldstream Avenue
Langford, BC V9B 2X8

FW: Langford KMs

From: Sanderson, Melanie EMCR:EX <Melanie.Sanderson@gov.bc.ca>
To: Ma, Bowinn EMCR:EX <Bowinn.Ma@gov.bc.ca>
Cc: Barrett, Andrew EMCR:EX <Andrew.Barrett@gov.bc.ca>, Toor, Arjin EMCR:EX <Arjin.Toor@gov.bc.ca>, McCorkindale, Mack EMCR:EX <Mack.McCorkindale@gov.bc.ca>
Sent: April 26, 2023 1:14:27 PM PDT

Noting this is an evolving situation – more updates expected soon.

- Lines of communication are open between EMCR and the City of Langford.
s.13
- Langford's Emergency Operation Centre is activated and Emergency Support Services volunteers have deployed to assist by setting up group lodging in a nearby church.
- EMCR will fund incremental costs to the Emergency Operations Centre

For context: <https://vancouverisland.ctvnews.ca/unbelievably-upsetting-residents-unsure-of-what-s-next-and-who-s-to-blame-after-langford-highrise-evacuated-1.6371386>

FW: MRK scrum

From: Karimi, Nina HOUS:EX <Nina.Karimi@gov.bc.ca>
To: Peters, Eric PSFS:EX <Eric.Peters@gov.bc.ca>, Sanderson, Melanie EMCR:EX <Melanie.Sanderson@gov.bc.ca>
Cc: Madoc-Jones, Sian HOUS:EX <Sian.MadocJones@gov.bc.ca>
Sent: April 26, 2023 1:40:22 PM PDT
Attachments: MRK - Apr. 26.m4a
You said "shelters" but he meant the group lodging.

But I think they will likely clip the MSR part, and he didn't say "connecting" he said she reached out. So Eric leaving that part with you!

Nina

From: Gostelow, Tara GCPE:EX <Tara.Gostelow@gov.bc.ca>
Sent: Wednesday, April 26, 2023 1:35 PM
To: Suddaby, Clay GCPE:EX <Clay.Suddaby@gov.bc.ca>; Schollen, Tasha GCPE:EX <Tasha.Schollen@gov.bc.ca>; Madoc-Jones, Sian HOUS:EX <Sian.MadocJones@gov.bc.ca>; Karimi, Nina HOUS:EX <Nina.Karimi@gov.bc.ca>; Gervais, Jesse HOUS:EX <Jesse.Gervais@gov.bc.ca>; Maartman, William HOUS:EX <William.Maartman@gov.bc.ca>
Cc: GCPE Strategic Issues Division <GCPESID@Victoria1.gov.bc.ca>; Smith, George PREM:EX <George.Smith@gov.bc.ca>; Smith, Jimmy PREM:EX <Jimmy.Smith@gov.bc.ca>; Amande, Tracy GCPE:EX <Tracy.Amande@gov.bc.ca>
Subject: MRK scrum

CTV camera
Les leyne/TC

Get [Outlook for iOS](#)

FW: 7:00 - 7:30pm - Meeting with the Mayor of Langford

From: Sanderson, Melanie EMCR:EX <Melanie.Sanderson@gov.bc.ca>
To: Barrett, Andrew EMCR:EX <Andrew.Barrett@gov.bc.ca>
Sent: April 26, 2023 6:39:32 PM PDT
Attachments: 7_00 - 7_30pm - Meeting with the Mayor of Langford.ics

FW: 7:00 - 7:30pm - Meeting with the Mayor of Langford

From: Sanderson, Melanie EMCR:EX
To: Barrett, Andrew EMCR:EX <Andrew.Barrett@gov.bc.ca>
Sent: April 26, 2023 6:39:32 PM PDT
Attachments: 7_00 - 7_30pm - Meeting with the Mayor of Langford.ics

7_00 - 7_30pm - Meeting with the Mayor of Langford.ics

Status: Tentative
Priority: Normal (5)
Address: MST
Calendar Item Type: REQUEST

Meeting:

Mayor of Langford

Topic:

Ridgeview Place

Date & Time:

6-6:30PM 26APR23

When reaching out to the Mayor pls let him know that there's a chance it will have to move to 9am tmrw. If Bill debate runs past 6pm, then we will let the Mayor know and move it to tmrw am.

Location/Link:

Microsoft Teams meeting

Join on your computer, mobile app or room device

Click here to join the meeting-s.15; s.17

s.15; s.17

Meeting ID: s.15; s.17

Passcode: s.15; s.17

Download Teams<<https://www.microsoft.com/en-us/microsoft-teams/download-app>> | Join on the web<<https://www.microsoft.com/microsoft-teams/join-a-meeting>>

Or call in (audio only)

s.15; s.17

<tel:-s.15; s.17

> Canada, Victoria

Phone Conference ID: s.15; s.17

Find a local number<<https://dialin.teams.microsoft.com/1d2ee6b0-0212-4b1a-bc91-f2c7e4ecc3be?id=704798374>> |

Reset PIN<<https://dialin.teams.microsoft.com/usp/pstnconferencing>>

Toll-free (audio only): 1-888-600-3289

Learn More<<https://aka.ms/JoinTeamsMeeting>> | Meeting

options<[https://teams.microsoft.com/meetingOptions/?organizerId=597ea101-03a3-450a-ab06-](https://teams.microsoft.com/meetingOptions/?organizerId=597ea101-03a3-450a-ab06-115f21774826&tenantId=6fdb5200-3d0d-4a8a-b036-d3685e359adc&threadId=19_meeting_NDVjZTRhOGMtYjkwYi00YmI4LTg4YjktN2I3YjM5MDhiNDZi@thread.v2&messageId=0&language=en-US)

115f21774826&tenantId=6fdb5200-3d0d-4a8a-b036-

d3685e359adc&threadId=19_meeting_NDVjZTRhOGMtYjkwYi00YmI4LTg4YjktN2I3YjM5MDhiNDZi@thread.v2&messageId=0&language=en-US>

Meeting Materials

Whatever bullets/info Nina & Bindi are able to pull together prior to the meeting.

Attending from Housing:

Nina & Siân

Bindi

Teri

Attending from (other ministry/stakeholder):

EMCR – Nina to advise who from the MO & Ministry should be invited

Contact:

See Mayor's email address below.

Notes:

Cliff:

FW_7_00 - 7_30pm - Meeting with the Mayor of Langford.msg.ics

Sent: April 26, 2023 6:52:09 PM PDT

Received: April 26, 2023 6:52:09 PM PDT

Priority: Normal (5)

Address: (UTC-08:00) Pacific Time (US & Canada)

Calendar Item Type: REQUEST

-----Original Appointment-----

From: MINCAL, HOUS HOUS:EX

Sent: Wednesday, April 26, 2023 6:44 PM

To: MINCAL, HOUS HOUS:EX; Karimi, Nina HOUS:EX; Brenchley, Charlie MUNI:EX

Cc: Sanderson, Melanie EMCR:EX

Subject: 7:00 - 7:30pm - Meeting with the Mayor of Langford

When: April 26, 2023 7:00 PM-7:30 PM (UTC-08:00) Pacific Time (US & Canada).

Where: MST

Meeting:

Mayor of Langford

Topic:

Ridgeview Place

Date & Time:

6-6:30PM 26APR23

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· Canada, Victoria

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Reset PIN<<https://dialin.teams.microsoft.com/usp/pstnconferencing>>

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Learn More<<https://aka.ms/JoinTeamsMeeting>> | Meeting

options<[https://teams.microsoft.com/meetingOptions/?organizerId=597ea101-03a3-450a-ab06-](https://teams.microsoft.com/meetingOptions/?organizerId=597ea101-03a3-450a-ab06-115f21774826&tenantId=6fdb5200-3d0d-4a8a-b036-d3685e359adc&threadId=19_meeting_NDVjZTRhOGMtYjkwYi00YmI4LTg4YjktN2I3YjM5MDhiNDZi@thread.v2&messageId=0&language=en-US)

115f21774826&tenantId=6fdb5200-3d0d-4a8a-b036-

d3685e359adc&threadId=19_meeting_NDVjZTRhOGMtYjkwYi00YmI4LTg4YjktN2I3YjM5MDhiNDZi@thread.v2&messageId=0&language=en-US>

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Notes:

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Re: Langford ESS Supports

From: Thomson, Krystal GCPE:EX <Krystal.Thomson@gov.bc.ca>
To: Barrett, Andrew EMCR:EX <Andrew.Barrett@gov.bc.ca>, Harper, Aimee GCPE:EX <Aimee.Harper@gov.bc.ca>
Cc: Sanderson, Melanie EMCR:EX <Melanie.Sanderson@gov.bc.ca>, Toor, Arjin EMCR:EX <Arjin.Toor@gov.bc.ca>, McCorkindale, Mack EMCR:EX <Mack.McCorkindale@gov.bc.ca>, McKay, Ashley GCPE:EX <Ashley.McKay@gov.bc.ca>
Sent: April 26, 2023 8:31:47 PM PDT

Nice that they're so enthusiastic about EMCR's support! ^{s.13}

s.13

I think we have a comms contact for Langford,

but if there's someone else I should connect with, let me know.

Krystal Thomson
Communications Director, EMCR
Cell: 250-888-0263

From: Barrett, Andrew EMCR:EX <Andrew.Barrett@gov.bc.ca>
Sent: Wednesday, April 26, 2023 7:51:53 PM
To: Thomson, Krystal GCPE:EX <Krystal.Thomson@gov.bc.ca>; Harper, Aimee GCPE:EX <Aimee.Harper@gov.bc.ca>
Cc: Sanderson, Melanie EMCR:EX <Melanie.Sanderson@gov.bc.ca>; Toor, Arjin EMCR:EX <Arjin.Toor@gov.bc.ca>; McCorkindale, Mack EMCR:EX <Mack.McCorkindale@gov.bc.ca>; McKay, Ashley GCPE:EX <Ashley.McKay@gov.bc.ca>
Subject: Langford ESS Supports

Hello Krystal and Aimee,

MBM just met with the Mayor of Langford and MRK about the apartment building that has been evacuated. They were very thankful for the provision of ESS supports we've provided. They're planning to do a media avail/NR tomorrow at 11am to provide an update on the situation and have enthusiastically offered us a quote in it. MBM said she was open to it, but that she hadn't seen it in the past -is there a reason we don't provide these? If not, can we try to draft something for tomorrow morning? Something about the community navigator and working well with Langford to try to support people? Any further thoughts?

Thanks all – happy to talk further on this.

Andrew Barrett (*he/him*)
Ministerial Advisor to the Honourable Bowinn Ma
Minister of Emergency Management and Climate Readiness

Office: (236) 478-2212
Cell: ^{s.22}

EMCR Media Summary - April 27, 2023

From: Thomson, Krystal GCPE:EX <Krystal.Thomson@gov.bc.ca>
To: Ma, Bowinn EMCR:EX <Bowinn.Ma@gov.bc.ca>, Richards, Tara R EMCR:EX <Tara.Richards@gov.bc.ca>, Maloughney, Mary Sue EMCR:EX <MarySue.Maloughney@gov.bc.ca>, Maley, Madeline L EMCR:EX <Madeline.Maley@gov.bc.ca>, Forge, Kathryn EMCR:EX <Kathryn.Forge@gov.bc.ca>, Chandler, Alex EMCR:EX <Alex.Chandler@gov.bc.ca>, Holly, Grant EMCR:EX <Grant.Holly@gov.bc.ca>, Iwama, Julia EMCR:EX <Julia.Iwama@gov.bc.ca>, Brach, Pader W EMCR:EX <Pader.Brach@gov.bc.ca>, Cunningham, Sarah C EMCR:EX <Sarah.C.Cunningham@gov.bc.ca>, Turner, Jordan EMCR:EX <Jordan.Turner@gov.bc.ca>, Frewer, Bridget EMCR:EX <Bridget.Frewer@gov.bc.ca>, Gunnarson, Jess EMCR:EX <Jess.Gunnarson@gov.bc.ca>, Cox, Monica EMCR:EX <Monica.Cox@gov.bc.ca>, Smith, Leah M EMCR:EX <Leah.Smith@gov.bc.ca>, Oliver, Chrissy EMCR:EX <Chrissy.Oliver@gov.bc.ca>, Sanderson, Melanie EMCR:EX <Melanie.Sanderson@gov.bc.ca>, McCorkindale, Mack EMCR:EX <Mack.McCorkindale@gov.bc.ca>, Harper, Aimee GCPE:EX <Aimee.Harper@gov.bc.ca>, Paulson, Dave GCPE:EX <Dave.Paulson@gov.bc.ca>, Lacatusu, Octavian GCPE:EX <Octavian.Lacatusu@gov.bc.ca>, Hinks, Aaron GCPE:EX <Aaron.Hinks@gov.bc.ca>, Newman, Patrick GCPE:EX <Patrick.Newman@gov.bc.ca>, McKay, Ashley GCPE:EX <Ashley.McKay@gov.bc.ca>, Toor, Arjin EMCR:EX <Arjin.Toor@gov.bc.ca>, Barrett, Andrew EMCR:EX <Andrew.Barrett@gov.bc.ca>
Sent: April 27, 2023 7:53:15 AM PDT

Issues:

- **Displaced Langford residents deserve more from company, city and province**

Displaced Langford residents deserve more from company, city and province: legal advocate

Times Colonist (Victoria)

Thursday, April 27, 2023

Page A03

By Darron Kloster^{s.13}

Copyright

Untitled (5).msg

From: Karimi, Nina HOUS:EX <Nina.Karimi@gov.bc.ca>
To: Barrett, Andrew EMCR:EX <Andrew.Barrett@gov.bc.ca>, Sanderson, Melanie EMCR:EX <Melanie.Sanderson@gov.bc.ca>
Sent: April 27, 2023 10:08:48 AM PDT
Attachments: KM_Ridgeview Apartments Langford_26 April 23_9PM.docx, Q&A Rideview Place Final April 24.pdf, Media Release Ridgeview Place April 24 2023.pdf, IN_Langford high rise 2770 Claude Road April 26 2023 FINAL.docx

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Nina Karimi | Ministerial Advisor
Ministry of Housing
Cell: 250-896-8345

CONFIDENTIAL ADVICE – APR. 26, 2023 (DRAFT)

**Ridgeview Apartments, Langford
Key Messages**

- My thoughts are with the families who have been displaced.
- The Minister of Emergency Management Bowinn Ma and I have met with the Mayor of Langford to ensure that residents are being supported.
- Yesterday our government confirmed that those impacted by the evacuation are being provided Emergency Support Services, including lodging, for five days.
- EMCR is also providing funding for a Community Navigator to assist people impacted by the evacuation in securing the supports and resources they need.

Background:

- 90 units and 150 people have been impacted.
- Ministry staff are following up on the situation with Engineers and Geoscientists of BC.
- Many of the tenants have insurance and we will be reaching out to the Insurance Council of BC to ensure those insurance companies will fulfill policies and assist families with financial support to secure housing after the five days provided by ESS.

If asked about remedies through the Residential Tenancy Branch:

- This may be a situation where cancellation of the occupancy permit has resulted in frustration of the tenancy agreements. (A tenancy agreement is frustrated when an unexpected event beyond anyone's reasonable control occurs making it impossible to meet the original terms of a tenancy agreement)
- I would like to emphasize - that is a legal determination for the RTB or the court to make, should any parties apply for dispute resolution.
- The tenants are entitled to a return of their security deposit(s).
- If tenants have questions, they can contact the RTB for information about the dispute resolution process.
- They can also consult a lawyer, to make sure that they are aware of all their legal options.

ADVICE TO MINISTER

<p>CONFIDENTIAL ISSUES NOTE</p> <p>Ministry of Post-Secondary Education and Future Skills Dated: April 26, 2023 Minister Responsible: Selina Robinson</p>	<p>Langford high rise structural issues (2770 Claude Road)</p>
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ADVICE AND RECOMMENDED RESPONSE:

- It is concerning anytime people are displaced from their homes and my thoughts are with the people at Ridgeview Place in Langford.
- While the Province sets the technical standards for new construction, building code enforcement is an authority given to local governments.
- We're in discussions with the partners involved to better understand what happened and if anything can be done to prevent a similar situation from occurring again.

SECONDARY MESSAGING

- The owner of the building is responsible for complying with the BC Building Code and engaging with the appropriate professionals to assure substantial code compliance for the building, via the code's Letters of Assurance.
- Local governments can rely on Letters of Assurance or choose to undertake additional inspections to ensure the building complies with the BC Building Code before issuing an occupancy permit.
- I would encourage you to speak to the City of Langford and the Engineers and Geoscientists of BC about the building's structure.

IF ASKED ABOUT WHAT SUPPORTS ARE BEING OFFERED TO TENANTS:

- I understand that the City of Langford has told the owner, Centurion Apartment Properties that it's their responsibility to make living arrangements for the tenants.
- The building owner is absorbing all costs related to the evacuation and is attempting to provide lodging for the evacuees.
- Langford Emergency Support Services volunteers have deployed to assist by setting up a small group lodging in a nearby church.

ADVICE TO MINISTER

IF ASKED WHO IS AT FAULT FOR THIS SITUATION AND WHAT CAN BE DONE:

- The Province is engaging with partners including the City of Langford and Engineers and Geoscientists BC on this emerging situation. While the Province sets technical standards for new construction, local governments enforce the BC Building Code in their communities.
- However, the building owner is legally responsible to comply with the Building Code.
- The owner is also responsible to engage the appropriate professionals to assure substantial code compliance for the building, via the code's "Letters of Assurance."
- The Province is continuing to engage with the City of Langford and Engineers and Geoscientists BC on this emerging situation.
- Centurion, the owner, is responsible for supporting the tenants.

IF ASKED ABOUT WHY THE SECOND OCCUPANCY PERMIT WAS ISSUED:

- After the first occupancy permit was revoked from Danbrook One (now RidgeView Place) in 2019, remediation was undertaken and the City of Langford issued a new occupancy permit in April 2022.
- Based on information that came to the regulator's attention and was disclosed to the city last week, the City of Langford has now revoked the second occupancy permit and evacuated the building.
- I would encourage you to speak to the City of Langford about any further questions on the occupancy permits.

IF ASKED ABOUT THE ROLE OF ENGINEERS AND GEOSCIENTISTS OF BC:

- Engineers are regulated by Engineers and Geoscientists BC under the Professional Governance Act administered by the Office of the Superintendent of Professional Governance.
- Engineers and Geoscientists BC's jurisdiction to investigate is limited to concerns about the professional practice of individual registrants, while building code enforcement is an authority given to local governments

IF ASKED ABOUT THE COMPLAINT PROCESS FOR ENGINEERS AND GEOSCIENTISTS OF BC:

- The complaint process is available online through the Engineers and Geoscientists of BC.

ADVICE TO MINISTER

- **The process begins when Engineers and Geoscientists of BC receives a complaint or otherwise becomes aware of information that indicates a registrant may have breached the expected standard of conduct or professional practice.**

ADVICE TO MINISTER

BACKGROUND:

Based on information that came to Engineers and Geoscientists BC's attention and was disclosed to the city on April 17, the City of Langford has now revoked the second occupancy permit for RidgeView Place (90-unit rental building at 2770 Claude Rd.)

The city let Centurion know of its obligation to provide an authenticated initial assessment by a third-party Designated Professional Structural Engineer confirming that the building is safe to be occupied; and to conduct a comprehensive Independent Structural Design review and provide timelines for completion.

On April 23, 2023, Centurion notified the City that a third-party engineering firm had completed an initial visual inspection of the building and concluded that the structure is unsafe and, in the interest of public safety, strongly recommend the evacuation of the building until a more detailed analysis can be conducted.

The city made the decision to revoke the occupancy permit and instruct Centurion to notify residents immediately. The building was evacuated on Monday, April 24, 2023.

The building owner is absorbing all costs related to the evacuation and is attempting to provide lodging for the evacuees.

This is not the first time an occupancy permit has been revoked for 2770 Claude Rd. Previous known as Danbrook One, it had its occupancy permit revoked in December 2019 after an independent review conducted by the City of Langford indicated the building was not in compliance with the Building Code and presented several safety concerns.

The City of Langford's review was initiated after Engineers and Geoscientists BC disclosed to the City that it was investigating the conduct of Mr. McClure, the engineer responsible for the building's design, and had concerns that certain aspects of the building's structural design and as-built structure did not meet the Building Code.

Engineers and Geoscientists BC has taken disciplinary action against two registrants in relation to the building:

- Brian McClure's registration was cancelled on May 9, 2022 after he admitted that he demonstrated unprofessional conduct. Mr McClure paid a fine of \$25,000 – the maximum allowable under the legislation in place at the time – and agreed to pay \$32,000 in legal costs to EGBC.
- Ted Sorensen's registration was cancelled on December 31, 2022, after he admitted to unprofessional conduct.

Remediation was undertaken and the City of Langford issued a new occupancy permit in April 2022. The building is now known as RidgeView Place.

ADVICE TO MINISTER

Based on information that came to Engineers and Geoscientists BC's attention and was disclosed to the city last week, the City of Langford has now revoked the second occupancy permit and evacuated the building on Monday, April 24, 2023.

MEDIA INTEREST: More than a dozen media articles on the evacuation of residents with questions about who is at fault (building, regulator, City of Langford, Province).

FW: News release today

From: Thomson, Krystal GCPE:EX <Krystal.Thomson@gov.bc.ca>
To: Sanderson, Melanie EMCR:EX <Melanie.Sanderson@gov.bc.ca>, Barrett, Andrew EMCR:EX <Andrew.Barrett@gov.bc.ca>, Toor, Arjin EMCR:EX <Arjin.Toor@gov.bc.ca>, McCorkindale, Mack EMCR:EX <Mack.McCorkindale@gov.bc.ca>
Sent: April 27, 2023 10:12:11 AM PDT
Attachments: DRAFT Media Release - Ridgeview Place - April 27 2023.docx

s.13

-----Original Message-----

From: Donna Petrie <dpetrie@langford.ca>
Sent: Thursday, April 27, 2023 9:47 AM
To: Thomson, Krystal GCPE:EX <Krystal.Thomson@gov.bc.ca>
Subject: RE: News release today

[EXTERNAL] This email came from an external source. Only open attachments or links that you are expecting from a known sender.

Please see attached. Thank you.

Donna Petrie
Senior Manager of Business Development and Events

250.391.3403

-----Original Message-----

From: Thomson, Krystal GCPE:EX <Krystal.Thomson@gov.bc.ca>
Sent: April 27, 2023 9:45 AM
To: Donna Petrie <dpetrie@langford.ca>
Subject: RE: News release today

Hi Donna,

We're just about ready with our quote. Is there a more up to date version of the NR I can share with the Minister?

Thanks,
Krystal

-----Original Message-----

From: Donna Petrie <dpetrie@langford.ca>
Sent: Thursday, April 27, 2023 8:30 AM
To: Thomson, Krystal GCPE:EX <Krystal.Thomson@gov.bc.ca>
Subject: RE: News release today

[EXTERNAL] This email came from an external source. Only open attachments or links that you are expecting from a known sender.

Hi Krystal,

Attached is the very rough draft. Thank you!

Donna Petrie
Senior Manager of Business Development and Events

250.391.3403

-----Original Message-----

From: Thomson, Krystal GCPE:EX <Krystal.Thomson@gov.bc.ca>

Sent: April 27, 2023 7:09 AM

To: Donna Petrie <dpetrie@langford.ca>

Subject: News release today

Hi Donna,

My name is Krystal and I'm the Communications Director for the Ministry of Emergency Management and Climate Readiness.

I understand that during a call yesterday evening, Mayor Goodman asked if Minister Ma would provide a quote for a news release that is going out at 11am today. Please let us know if that's still the case, and if so, please send us the draft news release and my team can get started on a quote for inclusion.

Thank you,
Krystal

Krystal Thomson
Communications Director, EMCR
Cell: 250-888-0263

5PM DEADLINE: EMCR Media Request - Langford supports

From: Thomson, Krystal GCPE:EX <Krystal.Thomson@gov.bc.ca>
To: Sanderson, Melanie EMCR:EX <Melanie.Sanderson@gov.bc.ca>, Barrett, Andrew EMCR:EX <Andrew.Barrett@gov.bc.ca>, Toor, Arjin EMCR:EX <Arjin.Toor@gov.bc.ca>, McCorkindale, Mack EMCR:EX <Mack.McCorkindale@gov.bc.ca>, McKay, Ashley GCPE:EX <Ashley.McKay@gov.bc.ca>
Cc: Harper, Aimee GCPE:EX <Aimee.Harper@gov.bc.ca>
Sent: April 27, 2023 4:27:30 PM PDT
Hi MO,

Media response for your approval.^{s.13}
s.13

Thanks,
Krystal

Reporter

Bailey Moreton, Reporter
Goldstream Gazette (West Shore - Victoria)
bailey.moreton@goldstreamgazette.com
250-478-9552 x 1328 c: 905-252-9781

Deadline Thursday, April 27, 2023 5:00 PM

Request

I was wondering if you had more details on the temporary accommodations for displaced residents of RidgeView Place in Langford.

I was wondering:

- where is the accommodation?
- how many spots are there?
- how long will they be available?
- what's the cost? Who is paying?

My deadline is 5pm. Thank you for your time.

NOTE: Directed reporter to reach out to City of Langford for first two questions.

Recommendation

- The Province is providing temporary emergency support services to Ridgeview Place residents,^{s.13} transportation and food, until 11am on Tuesday, May 2.
- Emergency support services are temporary but will help in the immediate term while the City of Langford explores next steps and residents await assistance support from Centurion.
- The Province has also provided funding for a Community Navigator to help residents secure the supports and resources available to them.
- Emergency support services are funded by the Province and delivered by local authorities. Costs will be determined by the number of residents seeking supports.

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Cc: Harper, Aimee GCPE:EX <Aimee.Harper@gov.bc.ca>
Sent: April 27, 2023 4:38:53 PM PDT
Can we clarify the^{s.13}

From: Thomson, Krystal GCPE:EX <Krystal.Thomson@gov.bc.ca>
Sent: Thursday, April 27, 2023 4:28 PM
To: Sanderson, Melanie EMCR:EX <Melanie.Sanderson@gov.bc.ca>; Barrett, Andrew EMCR:EX <Andrew.Barrett@gov.bc.ca>; Toor, Arjin EMCR:EX <Arjin.Toor@gov.bc.ca>; McCorkindale, Mack EMCR:EX <Mack.McCorkindale@gov.bc.ca>; McKay, Ashley GCPE:EX <Ashley.McKay@gov.bc.ca>
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To: Sanderson, Melanie EMCR:EX <Melanie.Sanderson@gov.bc.ca>, Thomson, Krystal GCPE:EX <Krystal.Thomson@gov.bc.ca>, Barrett, Andrew EMCR:EX <Andrew.Barrett@gov.bc.ca>, Toor, Arjin EMCR:EX <Arjin.Toor@gov.bc.ca>, McCorkindale, Mack EMCR:EX <Mack.McCorkindale@gov.bc.ca>
Cc: Harper, Aimee GCPE:EX <Aimee.Harper@gov.bc.ca>
Sent: April 27, 2023 4:41:29 PM PDT
Agree. With that clarification I'm good with it

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From: Sanderson, Melanie EMCR:EX <Melanie.Sanderson@gov.bc.ca>
Sent: Thursday, April 27, 2023 4:38:53 PM
To: Thomson, Krystal GCPE:EX <Krystal.Thomson@gov.bc.ca>; Barrett, Andrew EMCR:EX <Andrew.Barrett@gov.bc.ca>; Toor, Arjin EMCR:EX <Arjin.Toor@gov.bc.ca>; McCorkindale, Mack EMCR:EX <Mack.McCorkindale@gov.bc.ca>; McKay, Ashley GCPE:EX <Ashley.McKay@gov.bc.ca>
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Cc: Harper, Aimee GCPE:EX <Aimee.Harper@gov.bc.ca>
Sent: April 27, 2023 4:56:55 PM PDT

Yes, paper-based referrals. We can call them accommodation vouchers. Could be a hotel or motel. Also some people might get a per diem to stay with family or friends, but that's a minority.

- The Province is providing temporary emergency support services to Ridgeview Place residents, including accommodation vouchers, transportation and food, until 11am on Tuesday, May 2.

From: Sanderson, Melanie EMCR:EX <Melanie.Sanderson@gov.bc.ca>
Sent: Thursday, April 27, 2023 4:39 PM
To: Thomson, Krystal GCPE:EX <Krystal.Thomson@gov.bc.ca>; Barrett, Andrew EMCR:EX <Andrew.Barrett@gov.bc.ca>; Toor, Arjin EMCR:EX <Arjin.Toor@gov.bc.ca>; McCorkindale, Mack EMCR:EX <Mack.McCorkindale@gov.bc.ca>; McKay, Ashley GCPE:EX <Ashley.McKay@gov.bc.ca>
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Cc: Harper, Aimee GCPE:EX <Aimee.Harper@gov.bc.ca>
Sent: April 27, 2023 4:57:59 PM PDT
Ok!

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To: Sanderson, Melanie EMCR:EX <Melanie.Sanderson@gov.bc.ca>; Barrett, Andrew EMCR:EX <Andrew.Barrett@gov.bc.ca>; Toor, Arjin EMCR:EX <Arjin.Toor@gov.bc.ca>; McCorkindale, Mack EMCR:EX <Mack.McCorkindale@gov.bc.ca>; McKay, Ashley GCPE:EX <Ashley.McKay@gov.bc.ca>
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To: McKay, Ashley GCPE:EX <Ashley.McKay@gov.bc.ca>, Sanderson, Melanie EMCR:EX <Melanie.Sanderson@gov.bc.ca>, Barrett, Andrew EMCR:EX <Andrew.Barrett@gov.bc.ca>, Toor, Arjin EMCR:EX <Arjin.Toor@gov.bc.ca>, McCorkindale, Mack EMCR:EX <Mack.McCorkindale@gov.bc.ca>
Cc: Harper, Aimee GCPE:EX <Aimee.Harper@gov.bc.ca>
Sent: April 27, 2023 4:58:11 PM PDT
Good with you, Mel?

From: McKay, Ashley GCPE:EX <Ashley.McKay@gov.bc.ca>
Sent: Thursday, April 27, 2023 4:58 PM
To: Thomson, Krystal GCPE:EX <Krystal.Thomson@gov.bc.ca>; Sanderson, Melanie EMCR:EX <Melanie.Sanderson@gov.bc.ca>; Barrett, Andrew EMCR:EX <Andrew.Barrett@gov.bc.ca>; Toor, Arjin EMCR:EX <Arjin.Toor@gov.bc.ca>; McCorkindale, Mack EMCR:EX <Mack.McCorkindale@gov.bc.ca>
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Ok!

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From: Thomson, Krystal GCPE:EX <Krystal.Thomson@gov.bc.ca>
Sent: Thursday, April 27, 2023 4:56:55 PM
To: Sanderson, Melanie EMCR:EX <Melanie.Sanderson@gov.bc.ca>; Barrett, Andrew EMCR:EX <Andrew.Barrett@gov.bc.ca>; Toor, Arjin EMCR:EX <Arjin.Toor@gov.bc.ca>; McCorkindale, Mack EMCR:EX <Mack.McCorkindale@gov.bc.ca>; McKay, Ashley GCPE:EX <Ashley.McKay@gov.bc.ca>
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Can we clarify the ^{s.13}

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Hi MO,

Media response for your approval.^{s.13}
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Thanks,
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Reporter

Bailey Moreton, Reporter
Goldstream Gazette (West Shore - Victoria)
bailey.moreton@goldstreamgazette.com
250-478-9552 x 1328 c: 905-252-9781

Deadline Thursday, April 27, 2023 5:00 PM

Request

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Cc: Harper, Aimee GCPE:EX <Aimee.Harper@gov.bc.ca>
Sent: April 27, 2023 5:01:59 PM PDT
Merci mes amies!!!

From: Sanderson, Melanie EMCR:EX <Melanie.Sanderson@gov.bc.ca>
Sent: Thursday, April 27, 2023 5:01 PM
To: Thomson, Krystal GCPE:EX <Krystal.Thomson@gov.bc.ca>; McKay, Ashley GCPE:EX <Ashley.McKay@gov.bc.ca>; Barrett, Andrew EMCR:EX <Andrew.Barrett@gov.bc.ca>; Toor, Arjin EMCR:EX <Arjin.Toor@gov.bc.ca>; McCorkindale, Mack EMCR:EX <Mack.McCorkindale@gov.bc.ca>
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UPDATE: Ridgeview Place - April 27 2023

From: Maloughney, Mary Sue EMCR:EX <MarySue.Maloughney@gov.bc.ca>
To: Sanderson, Melanie EMCR:EX <Melanie.Sanderson@gov.bc.ca>, Thomson, Krystal GCPE:EX <Krystal.Thomson@gov.bc.ca>
Cc: Barrett, Andrew EMCR:EX <Andrew.Barrett@gov.bc.ca>, McCorkindale, Mack EMCR:EX <Mack.McCorkindale@gov.bc.ca>, Richards, Tara R EMCR:EX <Tara.Richards@gov.bc.ca>
Sent: April 28, 2023 2:46:14 PM PDT

Hi Mel:

An end of day summary of where we are at with Langford. Staff will be connecting on Mon regarding extension request.

- Location: Ridgeview Place, 2770 Claude Rd, Langford.
- 11-storey, 90-unit building
- 150 residents displaced
- Reception centre opened at 101-877 Goldstream Ave.
- 44 Residents have registered for ESS
- Press release yesterday (April 27th at 1100) announced additional supports available to residents including \$2500 from the building's owner, Centurion Apartment Properties Inc
- City is closing down group lodging as it has not been used
- EMCR did not approve an extension of ESS submitted by the City today and has requested that more information be provided - # residents requiring ESS, receipt of \$2500 etc., and understanding of unmet needs- EMCR will be discussing extension request on Monday.
- Langford working on hire community navigator contractor – reimbursed by the Province

MS

Mary Sue Maloughney (pronouns she/her)

Associate Deputy Minister

Ministry Emergency Management and Community Readiness

p:778-698-9086 | c: 250-589-0931

24 Hour Emergency Reporting: 1-800-663-3456

Follow EMBC at [@EmergencyInfoBC](#) and [@PreparedBC](#)

Madeline L. Maley (she/her)

Assistant Deputy Minister Regional Operations

Ministry of Emergency Management and Climate Readiness

Phone: 250 704-3046 | Cell: 250 318-8441

24 Hour Emergency Reporting: 1-800-663-3456

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With gratitude, acknowledging I am working on the traditional territory of Tk'emlups Te Secwepemc people

Fwd: INFO: IBC Letter regarding Langford's RidgeView Place

From: Sanderson, Melanie EMCR:EX <Melanie.Sanderson@gov.bc.ca>
To: Barrett, Andrew EMCR:EX <Andrew.Barrett@gov.bc.ca>, Karimi, Nina HOUS:EX <Nina.Karimi@gov.bc.ca>
Sent: April 28, 2023 3:25:30 PM PDT
Attachments: image001.gif, IBC letter re RidgeView Place.pdf, image003.png

From: Maloughney, Mary Sue EMCR:EX <MarySue.Maloughney@gov.bc.ca>
Sent: Friday, April 28, 2023 2:28:01 PM
To: Sanderson, Melanie EMCR:EX <Melanie.Sanderson@gov.bc.ca>
Cc: Richards, Tara R EMCR:EX <Tara.Richards@gov.bc.ca>
Subject: FW: INFO: IBC Letter regarding Langford's RidgeView Place

FYI

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Associate Deputy Minister
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p:778-698-9086 | c: 250-589-0931

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From: Maley, Madeline L EMCR:EX <Madeline.Maley@gov.bc.ca>
Sent: Friday, April 28, 2023 8:58 AM
To: Richards, Tara R EMCR:EX <Tara.Richards@gov.bc.ca>; Maloughney, Mary Sue EMCR:EX <MarySue.Maloughney@gov.bc.ca>
Cc: Stonnell, Jennifer EMCR:EX <Jennifer.Stonnell@gov.bc.ca>
Subject: INFO: IBC Letter regarding Langford's RidgeView Place

Follow-up from IBC call to Langford

Madeline L. Maley (she/her)
Assistant Deputy Minister Regional Operations
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From: Roth, Danielle <DRoth@ibc.ca> **On Behalf Of** Sutherland, Aaron
Sent: Friday, April 28, 2023 8:15 AM
To: 'dkiedyk@langford.ca' <dkiedyk@langford.ca>
Cc: 'mdillabaugh@langford.ca' <mdillabaugh@langford.ca>; Maley, Madeline L EMCR:EX <Madeline.Maley@gov.bc.ca>
Subject: IBC Letter regarding Langford's RidgeView Place

[EXTERNAL] This email came from an external source. Only open attachments or links that you are expecting from a known sender.

Good Morning Mr. Kiedyk,

Please see the attached letter regarding RidgeView Place.

Thank you,

Aaron Sutherland

Vice President Western and Pacific



Insurance Bureau of Canada

C: 604.349.8046

@InsuranceBureau | ibc.ca

This message, together with any attachments, is for sole use of the addressee(s) for the purposes stated.

Ce courriel, ainsi que toute pièce jointe, s'adresse exclusivement aux destinataires aux fins précisées.



IBC • BAC

Insurance Bureau of Canada
Bureau d'assurance du Canada



April 28, 2023

Darren Kiedyk, Chief Administrative Officer
City of Langford
2nd Floor, 877 Goldstream Avenue
Langford, BC V9B 2X8

Via e-mail: dkiedyk@langford.ca

Re: RidgeView Place, Langford, BC

Dear Mr. Kiedyk:

Insurance Bureau of Canada (IBC) is the national association for Canada's private home, auto and business insurers, representing the vast majority of insurance companies across the country.

We understand RidgeView Place in Langford, BC has been evacuated due to structural issues that have been identified, resulting in the property being unsafe for occupancy. We also understand that tenant's insurance was a requirement for the residents of this property.

Generally speaking, a tenant's insurance policy covers damage to the tenant's property, as a result of an insured peril. Insurance policy coverages differ between providers. Some insurance policies cover damages caused by 'specified' perils, for example fire, lightning, windstorm etc. while other policies are constructed as 'comprehensive' coverage, meaning they cover many different perils, except for specific circumstances. A tenant's insurance policy also commonly provides 'Additional Living Expense (ALE)' coverage, which is triggered when there is damage to the property, caused by an insured peril, to cover additional costs for temporary accommodations and other related expenses.

Regardless of the policy type, a common exclusion for insurance policies in Canada is any damage or evacuation resulting from pre-existing or newly identified structural issues. Insurance is designed for sudden and accidental events caused by a specific peril and not intended to cover costs resulting from ongoing issues, or pre-existing circumstances, even though they may have only been recently identified.

In the circumstance identified at RidgeView Place, it is highly unlikely any tenant's Insurance policy would respond to provide additional living expense coverage, since the evacuation was a result of an uninsured peril or specifically excluded from coverage.

IBC has developed a brochure outlining the basics of tenant's insurance which can be found [here](#).

ibc.ca



Once the issues have been investigated, tenants may have recourse against the landlord under the terms of their tenancy agreements and obligations under provincial law, and if there was negligence by one or more third parties, the landlord could in turn potentially pursue recovery for damages from the responsible person(s) or entity. The responsible person(s) or entity may or may not have insurance coverage that would respond to the claims from the residents.

Should you have any additional questions, please reach out to Greg Moy, IBC's Manager of Government Relations who can be reached at 778-233-6776 or gmoy@ibc.ca.

Sincerely,

Aaron Sutherland
Vice President, Western and Pacific
Insurance Bureau of Canada

Cc: Michael Dillabaugh, Director of Finance, City of Langford - mdillabaugh@langford.ca

Madeline Maley, Assistant Deputy Minister, BC Ministry of Emergency Management and Climate Readiness - Madeline.Maley@gov.bc.ca

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From: Barrett, Andrew EMCR:EX <Andrew.Barrett@gov.bc.ca>
To: Karimi, Nina HOUS:EX <Nina.Karimi@gov.bc.ca>, Madoc-Jones, Sian HOUS:EX <Sian.MadocJones@gov.bc.ca>
Cc: McCorkindale, Mack EMCR:EX <Mack.McCorkindale@gov.bc.ca>, Sanderson, Melanie EMCR:EX <Melanie.Sanderson@gov.bc.ca>
Sent: May 1, 2023 11:56:46 AM PDT

This is the most updated info we have on this – we'll send anything further over when we have it.

Please let us know if you have any questions.

Thanks,
Andrew

From: Maloughney, Mary Sue EMCR:EX <MarySue.Maloughney@gov.bc.ca>
Sent: Friday, April 28, 2023 2:46 PM
To: Sanderson, Melanie EMCR:EX <Melanie.Sanderson@gov.bc.ca>; Thomson, Krystal GCPE:EX <Krystal.Thomson@gov.bc.ca>
Cc: Barrett, Andrew EMCR:EX <Andrew.Barrett@gov.bc.ca>; McCorkindale, Mack EMCR:EX <Mack.McCorkindale@gov.bc.ca>; Richards, Tara R EMCR:EX <Tara.Richards@gov.bc.ca>
Subject: UPDATE: Ridgeview Place - April 27 2023

Hi Mel:

An end of day summary of where we are at with Langford. Staff will be connecting on Mon regarding extension request.

- Location: Ridgeview Place, 2770 Claude Rd, Langford.
- 11-storey, 90-unit building
- 150 residents displaced
- Reception centre opened at 101-877 Goldstream Ave.
- 44 Residents have registered for ESS
- Press release yesterday (April 27th at 1100) announced additional supports available to residents including \$2500 from the building's owner, Centurion Apartment Properties Inc
- City is closing down group lodging as it has not been used
- EMCR did not approve an extension of ESS submitted by the City today and has requested that more information be provided - # residents requiring ESS, receipt of \$2500 etc., and understanding of unmet needs- EMCR will be discussing extension request on Monday.
- Langford working on hire community navigator contractor – reimbursed by the Province

MS

Mary Sue Maloughney (*pronouns she/her*)
Associate Deputy Minister
Ministry Emergency Management and Community Readiness
p:778-698-9086 | c: 250-589-0931

24 Hour Emergency Reporting: 1-800-663-3456
Follow EMBC at [@EmergencyInfoBC](#) and [@PreparedBC](#)

Madeline L. Maley (*she/her*)
Assistant Deputy Minister Regional Operations
Ministry of Emergency Management and Climate Readiness
Phone: 250 704-3046 | Cell: 250 318-8441
24 Hour Emergency Reporting: 1-800-663-3456
Follow EMCR at [@EmergencyInfoBC](#) and [@PreparedBC](#)

With gratitude, acknowledging I am working on the traditional territory of Tk'emlups Te Secwepemc people

RE: ERA e-transfer Communications

From: Barrett, Andrew EMCR:EX
To: Thomson, Krystal GCPE:EX <Krystal.Thomson@gov.bc.ca>, Harper, Aimee GCPE:EX <Aimee.Harper@gov.bc.ca>
Cc: Sanderson, Melanie EMCR:EX <Melanie.Sanderson@gov.bc.ca>, McCorkindale, Mack EMCR:EX <Mack.McCorkindale@gov.bc.ca>
Sent: May 1, 2023 12:13:18 PM PDT

Just flagging this issue – not sure if there have been any updates on it? Particularly thinking of it in terms of the Ridgeview building in Langford.

Thank you,
Andrew

From: Maloughney, Mary Sue EMCR:EX <MarySue.Maloughney@gov.bc.ca>
Sent: Friday, April 28, 2023 1:51 PM
To: Sanderson, Melanie EMCR:EX <Melanie.Sanderson@gov.bc.ca>
Cc: Barrett, Andrew EMCR:EX <Andrew.Barrett@gov.bc.ca>; McCorkindale, Mack EMCR:EX <Mack.McCorkindale@gov.bc.ca>; Nichols, Alisha EMCR:EX <Alisha.Nichols@gov.bc.ca>; Albrecht, Christine EMCR:EX <Christine.Albrecht@gov.bc.ca>; Thomson, Krystal GCPE:EX <Krystal.Thomson@gov.bc.ca>; Richards, Tara R EMCR:EX <Tara.Richards@gov.bc.ca>
Subject: FW: ERA e-transfer Communications
Importance: High

Hi Melanie:

Letting you know that later this afternoon reg'l ops will be sending out the message. Summary of key message is as follows:

- E-transfer is temporarily unavailable while EMCR works closely with Ministry of Finance (Office of the Comptroller General) to resolve reporting limitations
- Reporting is integral to the process which ensures the tool is not used fraudulently

Registration is still available and paper-based system will be used where/when necessary. We are working hard behind the scenes to get it back up next week. Will keep you informed.

MS

Mary Sue Maloughney (*pronouns she/her*)
Associate Deputy Minister
Ministry Emergency Management and Community Readiness
p:778-698-9086 | c: 250-589-0931

24 Hour Emergency Reporting: 1-800-663-3456
Follow EMBC at [@EmergencyInfoBC](#) and [@PreparedBC](#)

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### EVACUEE REGISTRATION & ASSISTANCE (ERA) TOOL BULLETIN FOR ALL END USERS & STAFF

#### INTERAC e-TRANSFER TEMPORARILY UNAVAILABLE

This bulletin is to inform all ESS Teams using the Evacuee Registration & Assistance (ERA) Tool that **e-transfer functionality is temporarily unavailable**. Emergency Management and Climate Readiness is working to restore this functionality.

All ERA features, other than e-transfer, continue to function as usual.

A follow-up communication will be sent when e-transfer is restored.

Thank you for your understanding.

\_\_\_\_\_ END \_\_\_\_\_

## RE: ERA e-transfer Communications

---

From: Thomson, Krystal GCPE:EX <Krystal.Thomson@gov.bc.ca>  
To: Barrett, Andrew EMCR:EX <Andrew.Barrett@gov.bc.ca>, Harper, Aimee GCPE:EX <Aimee.Harper@gov.bc.ca>  
Cc: Sanderson, Melanie EMCR:EX <Melanie.Sanderson@gov.bc.ca>, McCorkindale, Mack EMCR:EX <Mack.McCorkindale@gov.bc.ca>  
Sent: May 1, 2023 12:18:52 PM PDT

I haven't received any updates since Friday afternoon – probably best to check with program.

I don't believe Langford was using e-transfer at all, so there's no concern there. Nothing in the media about this issue.

KT

---

**From:** Barrett, Andrew EMCR:EX <Andrew.Barrett@gov.bc.ca>  
**Sent:** Monday, May 1, 2023 12:13 PM  
**To:** Thomson, Krystal GCPE:EX <Krystal.Thomson@gov.bc.ca>; Harper, Aimee GCPE:EX <Aimee.Harper@gov.bc.ca>  
**Cc:** Sanderson, Melanie EMCR:EX <Melanie.Sanderson@gov.bc.ca>; McCorkindale, Mack EMCR:EX <Mack.McCorkindale@gov.bc.ca>  
**Subject:** RE: ERA e-transfer Communications

Just flagging this issue – not sure if there have been any updates on it? Particularly thinking of it in terms of the Ridgeview building in Langford.

Thank you,  
Andrew

---

**From:** Maloughney, Mary Sue EMCR:EX <MarySue.Maloughney@gov.bc.ca>  
**Sent:** Friday, April 28, 2023 1:51 PM  
**To:** Sanderson, Melanie EMCR:EX <Melanie.Sanderson@gov.bc.ca>  
**Cc:** Barrett, Andrew EMCR:EX <Andrew.Barrett@gov.bc.ca>; McCorkindale, Mack EMCR:EX <Mack.McCorkindale@gov.bc.ca>; Nichols, Alisha EMCR:EX <Alisha.Nichols@gov.bc.ca>; Albrecht, Christine EMCR:EX <Christine.Albrecht@gov.bc.ca>; Thomson, Krystal GCPE:EX <Krystal.Thomson@gov.bc.ca>; Richards, Tara R EMCR:EX <Tara.Richards@gov.bc.ca>  
**Subject:** FW: ERA e-transfer Communications  
**Importance:** High

Hi Melanie:

Letting you know that later this afternoon reg'l ops will be sending out the message. Summary of key message is as follows:

- E-transfer is temporarily unavailable while EMCR works closely with Ministry of Finance (Office of the Comptroller General) to resolve reporting limitations
- Reporting is integral to the process which ensures the tool is not used fraudulently

Registration is still available and paper-based system will be used where/when necessary. We are working hard behind the scenes to get it back up next week. Will keep you informed.

MS

**Mary Sue Maloughney** (*pronouns she/her*)  
Associate Deputy Minister  
Ministry Emergency Management and Community Readiness  
p:778-698-9086 | c: 250-589-0931

**24 Hour Emergency Reporting: 1-800-663-3456**  
Follow EMBC at [@EmergencyInfoBC](#) and [@PreparedBC](#)

~~~~~

EVACUEE REGISTRATION & ASSISTANCE (ERA) TOOL BULLETIN FOR ALL END USERS & STAFF

INTERAC e-TRANSFER TEMPORARILY UNAVAILABLE

This bulletin is to inform all ESS Teams using the Evacuee Registration & Assistance (ERA) Tool that **e-transfer functionality is temporarily unavailable**. Emergency Management and Climate Readiness is working to restore this functionality.

All ERA features, other than e-transfer, continue to function as usual.

A follow-up communication will be sent when e-transfer is restored.

Thank you for your understanding.

ESS Program Team

_____ END _____

FW: UPDATE: Langford

From: Sanderson, Melanie EMCR:EX <Melanie.Sanderson@gov.bc.ca>
To: Ma, Bowinn EMCR:EX <Bowinn.Ma@gov.bc.ca>
Cc: Barrett, Andrew EMCR:EX <Andrew.Barrett@gov.bc.ca>, McCorkindale, Mack EMCR:EX <Mack.McCorkindale@gov.bc.ca>
Sent: May 1, 2023 2:30:17 PM PDT

FYI – no extension at this time. A few extra notes:

- Centurion has provided \$2500 total per unit
- The Community Navigator position is funded for 3 months

From: Maloughney, Mary Sue EMCR:EX <MarySue.Maloughney@gov.bc.ca>

Sent: Monday, May 1, 2023 1:03 PM

To: Sanderson, Melanie EMCR:EX <Melanie.Sanderson@gov.bc.ca>; Barrett, Andrew EMCR:EX <Andrew.Barrett@gov.bc.ca>; McCorkindale, Mack EMCR:EX <Mack.McCorkindale@gov.bc.ca>; Thomson, Krystal GCPE:EX <Krystal.Thomson@gov.bc.ca>

Cc: Richards, Tara R EMCR:EX <Tara.Richards@gov.bc.ca>

Subject: FW: UPDATE: Langford

Hi Melanie:

See below for update on Langford. The Minster may want to reach out the Mayor to discuss.

- Reg'l Op's has not approved an extension of ESS (Supports expire by tomorrow morning).
- The funding (first \$1000 and then \$2500) from Centurion is available either through e-transfer or by cheque at the Centurion office. Langford doesn't know who has accessed but any of the renters have easy access to do so.
- Last week EMCR approved funding for Langford for a community navigator to support displaced residents.
- Langford has noted that there may be greater than usual availability of rental units right now due to finish of university term and those students leaving.
- 69 of 90 units have registered with ESS. Number of individuals in hotels estimated at 60, the bulk of which registered Thurs-Fri.
- Group lodging has been set up for a week but not used. Being broken down today.
- We will continue to work with Langford as they support the displaced residents and will work with them on needs as the situation evolves.

Mary Sue Maloughney (*pronouns she/her*)

Associate Deputy Minister

Ministry Emergency Management and Community Readiness

p:778-698-9086|c: 250-589-0931

24 Hour Emergency Reporting: 1-800-663-3456

Follow EMBC at [@EmergencyInfoBC](#) and [@PreparedBC](#)

EMCR Media Summary - May 2, 2023

From: Thomson, Krystal GCPE:EX <Krystal.Thomson@gov.bc.ca>
To: Ma, Bowinn EMCR:EX <Bowinn.Ma@gov.bc.ca>, Richards, Tara R EMCR:EX <Tara.Richards@gov.bc.ca>, Maloughney, Mary Sue EMCR:EX <MarySue.Maloughney@gov.bc.ca>, Maley, Madeline L EMCR:EX <Madeline.Maley@gov.bc.ca>, Forge, Kathryn EMCR:EX <Kathryn.Forge@gov.bc.ca>, Chandler, Alex EMCR:EX <Alex.Chandler@gov.bc.ca>, Holly, Grant EMCR:EX <Grant.Holly@gov.bc.ca>, Iwama, Julia EMCR:EX <Julia.Iwama@gov.bc.ca>, Brach, Pader W EMCR:EX <Pader.Brach@gov.bc.ca>, Cunningham, Sarah C EMCR:EX <Sarah.C.Cunningham@gov.bc.ca>, Turner, Jordan EMCR:EX <Jordan.Turner@gov.bc.ca>, Frewer, Bridget EMCR:EX <Bridget.Frewer@gov.bc.ca>, Gunnarson, Jess EMCR:EX <Jess.Gunnarson@gov.bc.ca>, Cox, Monica EMCR:EX <Monica.Cox@gov.bc.ca>, Smith, Leah M EMCR:EX <Leah.Smith@gov.bc.ca>, Oliver, Chrissy EMCR:EX <Chrissy.Oliver@gov.bc.ca>, Sanderson, Melanie EMCR:EX <Melanie.Sanderson@gov.bc.ca>, McCorkindale, Mack EMCR:EX <Mack.McCorkindale@gov.bc.ca>, Harper, Aimee GCPE:EX <Aimee.Harper@gov.bc.ca>, Paulson, Dave GCPE:EX <Dave.Paulson@gov.bc.ca>, Lacatusu, Octavian GCPE:EX <Octavian.Lacatusu@gov.bc.ca>, Hinks, Aaron GCPE:EX <Aaron.Hinks@gov.bc.ca>, Newman, Patrick GCPE:EX <Patrick.Newman@gov.bc.ca>, McKay, Ashley GCPE:EX <Ashley.McKay@gov.bc.ca>, Barrett, Andrew EMCR:EX <Andrew.Barrett@gov.bc.ca>
Sent: May 2, 2023 7:18:02 AM PDT

Issues:

- Heat is nearing, and we are not ready

Of interest:

- Modernized emergency legislation will require more preparedness
- Langford matching funds raised for evacuated building's displaced residents
- Mayor O'Connor on Lytton rebuild
- Province provides more than \$4 million for Sumas River flood mitigation

Summer's heat is nearing, and we are not ready

The Province

Tuesday, May 02, 2023

Page A10

By Spencer Van Vloten^{s.13}

Copyright

Modernized emergency legislation will require more preparedness

Vancouver Sun
Tuesday, May 02, 2023
Page A01
By Gordon Hoekstra^{S.1}₂

Langford matching funds raised for evacuated building's displaced residents

Vancouver Island Free Daily

Monday, May 01, 2023

By Staff^{S.13}

Copyright

O'Connor - Lytton rebuild

CHNL

Monday, May 01, 2023, 16:03

By CHNL^{S.13}

Copyright

Baker - Grand Forks flooding preparation

CHBC

Monday, May 01, 2023, 17:00

By CHBC News at 5:00^{s.13}

Copyright

Province provides more than \$4 million for Sumas River flood mitigation

Ming Pao News

Sunday, April 30, 2023

Page A06

s.13

Copyright

Fwd: News release today

From: Sanderson, Melanie EMCR:EX
To: Madoc-Jones, Sian HOUS:EX <Sian.MadocJones@gov.bc.ca>
Sent: May 3, 2023 2:23:07 PM PDT
Attachments: DRAFT Media Release - Ridgeview Place - April 27 2023.docx

From: Thomson, Krystal GCPE:EX <Krystal.Thomson@gov.bc.ca>
Sent: Thursday, April 27, 2023 10:12:11 AM
To: Sanderson, Melanie EMCR:EX <Melanie.Sanderson@gov.bc.ca>; Barrett, Andrew EMCR:EX <Andrew.Barrett@gov.bc.ca>; Toor, Arjin EMCR:EX <Arjin.Toor@gov.bc.ca>; McCorkindale, Mack EMCR:EX <Mack.McCorkindale@gov.bc.ca>
Subject: FW: News release today

s.13

-----Original Message-----

From: Donna Petrie <dpetrie@langford.ca>
Sent: Thursday, April 27, 2023 9:47 AM
To: Thomson, Krystal GCPE:EX <Krystal.Thomson@gov.bc.ca>
Subject: RE: News release today

[EXTERNAL] This email came from an external source. Only open attachments or links that you are expecting from a known sender.

Please see attached. Thank you.

Donna Petrie
Senior Manager of Business Development and Events

250.391.3403

-----Original Message-----

From: Thomson, Krystal GCPE:EX <Krystal.Thomson@gov.bc.ca>
Sent: April 27, 2023 9:45 AM
To: Donna Petrie <dpetrie@langford.ca>
Subject: RE: News release today

Hi Donna,

We're just about ready with our quote. Is there a more up to date version of the NR I can share with the Minister?

Thanks,
Krystal

-----Original Message-----

From: Donna Petrie <dpetrie@langford.ca>
Sent: Thursday, April 27, 2023 8:30 AM
To: Thomson, Krystal GCPE:EX <Krystal.Thomson@gov.bc.ca>
Subject: RE: News release today

[EXTERNAL] This email came from an external source. Only open attachments or links that you are expecting from a known sender.

Hi Krystal,

Attached is the very rough draft. Thank you!

Donna Petrie
Senior Manager of Business Development and Events

250.391.3403

-----Original Message-----

From: Thomson, Krystal GCPE:EX <Krystal.Thomson@gov.bc.ca>

Sent: April 27, 2023 7:09 AM

To: Donna Petrie <dpetrie@langford.ca>

Subject: News release today

Hi Donna,

My name is Krystal and I'm the Communications Director for the Ministry of Emergency Management and Climate Readiness.

I understand that during a call yesterday evening, Mayor Goodmanson asked if Minister Ma would provide a quote for a news release that is going out at 11am today. Please let us know if that's still the case, and if so, please send us the draft news release and my team can get started on a quote for inclusion.

Thank you,
Krystal

Krystal Thomson
Communications Director, EMCR
Cell: 250-888-0263

A VARIETY OF NEW EMERGENCY SUPPORTS FOR RESIDENTS OF RIDGEVIEW PLACE

Copyright

t 250.478.7882
e hello@langford.ca

Langford.ca

2nd Floor, 877 Goldstream Avenue
Langford, BC V9B 2X8



Langford

MEDIA RELEASE

s.13

-30-

CITY OF LANGFORD MEDIA CONTACT:

Donna Petrie

Senior Manager Business Development

250-391-3403 | dpetrie@langford.ca

DRAFT



t 250.478.7882
e hello@langford.ca

Langford.ca

2nd Floor, 877 Goldstream Avenue
Langford, BC V9B 2X8

where it all happens.

Re: Blues

From: Maloughney, Mary Sue EMCR:EX <MarySue.Maloughney@gov.bc.ca>
To: Sanderson, Melanie EMCR:EX <Melanie.Sanderson@gov.bc.ca>
Sent: May 3, 2023 9:02:58 PM PDT
Thanks

[Get Outlook for iOS](#)

From: Sanderson, Melanie EMCR:EX <Melanie.Sanderson@gov.bc.ca>
Sent: Wednesday, May 3, 2023 4:51:56 PM
To: Maloughney, Mary Sue EMCR:EX <MarySue.Maloughney@gov.bc.ca>
Subject: Blues

FYI – excerpt below from QP today:

Copyright

Melanie Sanderson (she/her)
Chief of Staff
Office of the Hon. Bowinn Ma,
Minister of Emergency Management & Climate Readiness
250-880-9508

**RE: UPDATE: LangfordMadoc-Jones, Sian HOUS:EX
<Sian.MadocJones@gov.bc.ca>**

From: Sanderson, Melanie EMCR:EX <Melanie.Sanderson@gov.bc.ca>
To: Hannah, Jeff GCPE:EX <Jeff.Hannah@gov.bc.ca>, Karimi, Nina HOUS:EX <Nina.Karimi@gov.bc.ca>, McKay, Ashley GCPE:EX <Ashley.McKay@gov.bc.ca>, Barrett, Andrew EMCR:EX <Andrew.Barrett@gov.bc.ca>
Cc: Maartman, William HOUS:EX <William.Maartman@gov.bc.ca>, Madoc-Jones, Sian HOUS:EX <Sian.MadocJones@gov.bc.ca>
Sent: May 4, 2023 8:17:43 AM PDT
FYI – here's the Apr 27 NR:
<https://langford.ca/wp-content/uploads/2023/03/Media-Release-Ridgeview-Place-April-27-2023.pdf>

More at <https://langford.ca/ridgeview-place/>

From: Hannah, Jeff GCPE:EX <Jeff.Hannah@gov.bc.ca>
Sent: May 3, 2023 6:50 PM
To: Sanderson, Melanie EMCR:EX <Melanie.Sanderson@gov.bc.ca>; Karimi, Nina HOUS:EX <Nina.Karimi@gov.bc.ca>; McKay, Ashley GCPE:EX <Ashley.McKay@gov.bc.ca>; Barrett, Andrew EMCR:EX <Andrew.Barrett@gov.bc.ca>
Cc: Maartman, William HOUS:EX <William.Maartman@gov.bc.ca>; Madoc-Jones, Sian HOUS:EX <Sian.MadocJones@gov.bc.ca>
Subject: RE: UPDATE: LangfordMadoc-Jones, Sian HOUS:EX <Sian.MadocJones@gov.bc.ca>

Added all together:

- Our heart goes out to the families and individuals who have been affected by this evacuation.
- Safety is our top priority, and we also need to make sure that people are supported
- We are working closely with the City of Langford.
- We provided 5 days of hotel support for those that needed it, and we know that Centurion has offered residents \$2500 to help with these costs, and the majority of them have received the money.
- The Province has also provided funding for a community navigator, who is working now to support people to find housing or any other community supports.
- Langford and the Community Navigator are working with residents on a case by case basis on any additional supports that are needed
- We will continue to work with Langford as they support the displaced residents and will work with them on needs as the situation evolves.

From: Sanderson, Melanie EMCR:EX <Melanie.Sanderson@gov.bc.ca>
Sent: Wednesday, May 3, 2023 6:46 PM
To: Karimi, Nina HOUS:EX <Nina.Karimi@gov.bc.ca>; Hannah, Jeff GCPE:EX <Jeff.Hannah@gov.bc.ca>; McKay, Ashley GCPE:EX <Ashley.McKay@gov.bc.ca>; Barrett, Andrew EMCR:EX <Andrew.Barrett@gov.bc.ca>
Cc: Maartman, William HOUS:EX <William.Maartman@gov.bc.ca>; Madoc-Jones, Sian HOUS:EX <Sian.MadocJones@gov.bc.ca>
Subject: Re: UPDATE: LangfordMadoc-Jones, Sian HOUS:EX <Sian.MadocJones@gov.bc.ca>

s.13

From: Karimi, Nina HOUS:EX <Nina.Karimi@gov.bc.ca>
Sent: Wednesday, May 3, 2023 6:42:45 PM
To: Hannah, Jeff GCPE:EX <Jeff.Hannah@gov.bc.ca>; McKay, Ashley GCPE:EX <Ashley.McKay@gov.bc.ca>; Barrett, Andrew EMCR:EX <Andrew.Barrett@gov.bc.ca>; Sanderson, Melanie EMCR:EX <Melanie.Sanderson@gov.bc.ca>
Cc: Maartman, William HOUS:EX <William.Maartman@gov.bc.ca>; Madoc-Jones, Sian HOUS:EX <Sian.MadocJones@gov.bc.ca>
Subject: RE: UPDATE: LangfordMadoc-Jones, Sian HOUS:EX <Sian.MadocJones@gov.bc.ca>

Hey! Just spoke to Melanie, can we add more to the bullets below?

- Majority of residents have received the money from Centurion
- The provincially funded Community Navigator is now in place.
- Langford and the Community Navigator are working with residents on a case by case basis on any additional^{s.13} supports that are needed

Nina

From: Hannah, Jeff GCPE:EX <Jeff.Hannah@gov.bc.ca>

Sent: Wednesday, May 3, 2023 6:21 PM

To: McKay, Ashley GCPE:EX <Ashley.McKay@gov.bc.ca>; Karimi, Nina HOUS:EX <Nina.Karimi@gov.bc.ca>; Barrett, Andrew EMCR:EX <Andrew.Barrett@gov.bc.ca>; Sanderson, Melanie EMCR:EX <Melanie.Sanderson@gov.bc.ca>

Cc: Maartman, William HOUS:EX <William.Maartman@gov.bc.ca>; Madoc-Jones, Sian HOUS:EX <Sian.MadocJones@gov.bc.ca>

Subject: RE: UPDATE: LangfordMadoc-Jones, Sian HOUS:EX <Sian.MadocJones@gov.bc.ca>

Also adding in Sian, whose email address somehow ended up in the subject line instead of the cc line.

Jeff

From: McKay, Ashley GCPE:EX <Ashley.McKay@gov.bc.ca>

Sent: Wednesday, May 3, 2023 6:20 PM

To: Karimi, Nina HOUS:EX <Nina.Karimi@gov.bc.ca>; Barrett, Andrew EMCR:EX <Andrew.Barrett@gov.bc.ca>; Hannah, Jeff GCPE:EX <Jeff.Hannah@gov.bc.ca>; Sanderson, Melanie EMCR:EX <Melanie.Sanderson@gov.bc.ca>

Cc: Maartman, William HOUS:EX <William.Maartman@gov.bc.ca>

Subject: RE: UPDATE: LangfordMadoc-Jones, Sian HOUS:EX <Sian.MadocJones@gov.bc.ca>

Here are some updated bullets:

- Our heart goes out to the families and individuals who have been affected by this evacuation.
- Safety is our top priority, and we also need to make sure that people are supported
- We are working closely with the City of Langford.
- We provided 5 days of hotel support for those that needed it, and we know that Centurion has offered residents \$2500 to help with these costs.
- The Province has also provided funding for a community navigator to support people to find housing or any other community supports.
- s.13
- We will continue to work with Langford as they support the displaced residents and will work with them on needs as the situation evolves.

From: McKay, Ashley GCPE:EX

Sent: Wednesday, May 3, 2023 4:28 PM

To: Karimi, Nina HOUS:EX <Nina.Karimi@gov.bc.ca>; Barrett, Andrew EMCR:EX <Andrew.Barrett@gov.bc.ca>; Hannah, Jeff GCPE:EX <Jeff.Hannah@gov.bc.ca>; Sanderson, Melanie EMCR:EX <Melanie.Sanderson@gov.bc.ca>

Cc: Maartman, William HOUS:EX <William.Maartman@gov.bc.ca>

Subject: RE: UPDATE: LangfordMadoc-Jones, Sian HOUS:EX <Sian.MadocJones@gov.bc.ca>

Yes I think the bullets will just need a bit of update – we will send something back soon

From: Karimi, Nina HOUS:EX <Nina.Karimi@gov.bc.ca>

Sent: Wednesday, May 3, 2023 4:25 PM

To: Barrett, Andrew EMCR:EX <Andrew.Barrett@gov.bc.ca>; McKay, Ashley GCPE:EX <Ashley.McKay@gov.bc.ca>; Hannah, Jeff GCPE:EX <Jeff.Hannah@gov.bc.ca>; Sanderson, Melanie EMCR:EX <Melanie.Sanderson@gov.bc.ca>

Cc: Maartman, William HOUS:EX <William.Maartman@gov.bc.ca>

Subject: RE: UPDATE: LangfordMadoc-Jones, Sian HOUS:EX <Sian.MadocJones@gov.bc.ca>

Thanks! Jeff and Ashley, do you want to edit the bullets for QP, or are you fine with them as-is?

Nina

From: Barrett, Andrew EMCR:EX <Andrew.Barrett@gov.bc.ca>
Sent: Wednesday, May 3, 2023 4:24 PM
To: Karimi, Nina HOUS:EX <Nina.Karimi@gov.bc.ca>; McKay, Ashley GCPE:EX <Ashley.McKay@gov.bc.ca>; Hannah, Jeff GCPE:EX <Jeff.Hannah@gov.bc.ca>; Sanderson, Melanie EMCR:EX <Melanie.Sanderson@gov.bc.ca>
Cc: Maartman, William HOUS:EX <William.Maartman@gov.bc.ca>
Subject: RE: UPDATE: LangfordMadoc-Jones, Sian HOUS:EX <Sian.MadocJones@gov.bc.ca>

Yes, I know Mel has already reached out – we'll see if we can get you further updates.

Right away, I know that it is \$2500 total though (\$1000 initially and then an additional payment of \$1500). And it is per unit.

Thanks,
Andrew

From: Karimi, Nina HOUS:EX <Nina.Karimi@gov.bc.ca>
Sent: Wednesday, May 3, 2023 4:21 PM
To: McKay, Ashley GCPE:EX <Ashley.McKay@gov.bc.ca>; Hannah, Jeff GCPE:EX <Jeff.Hannah@gov.bc.ca>; Sanderson, Melanie EMCR:EX <Melanie.Sanderson@gov.bc.ca>; Barrett, Andrew EMCR:EX <Andrew.Barrett@gov.bc.ca>
Cc: Maartman, William HOUS:EX <William.Maartman@gov.bc.ca>
Subject: RE: UPDATE: LangfordMadoc-Jones, Sian HOUS:EX <Sian.MadocJones@gov.bc.ca>

MRK would like to make sure him and MBM have solid bullets on this for tomorrow's QP.

Just to confirm, its \$2500 TOTAL though yes, not an additional \$2500 on top of \$1k as the bullets seem to be stating? And is it \$2500 per unit?

And in a TC article it says half of all the cheques have been picked up. Can someone connect with Langford CAO to confirm if they heard if that has grown?

I know your EMCR response team is swamped right now, but if they are connecting with Langford and can get any update to the below info by QP tomorrow that would be great!

Thanks,

Nina

From: Maloughney, Mary Sue EMCR:EX <MarySue.Maloughney@gov.bc.ca>
Sent: Monday, May 1, 2023 1:03 PM
To: Sanderson, Melanie EMCR:EX <Melanie.Sanderson@gov.bc.ca>; Barrett, Andrew EMCR:EX <Andrew.Barrett@gov.bc.ca>; McCorkindale, Mack EMCR:EX <Mack.McCorkindale@gov.bc.ca>; Thomson, Krystal GCPE:EX <Krystal.Thomson@gov.bc.ca>
Cc: Richards, Tara R EMCR:EX <Tara.Richards@gov.bc.ca>
Subject: FW: UPDATE: Langford

Hi Melanie:

See below for update on Langford. The Minister may want to reach out the Mayor to discuss.

- Reg'l Op's has not approved an extension of ESS (Supports expire by tomorrow morning).
- The funding (first \$1000 and then \$2500) from Centurion is available either through e-transfer or by cheque at the Centurion office. Langford doesn't know who has accessed but any of the renters have easy access to do so.
- Last week EMCR approved funding for Langford for a community navigator to support displaced residents.

- Langford has noted that there may be greater than usual availability of rental units right now due to finish of university term and those students leaving.
- 69 of 90 units have registered with ESS. Number of individuals in hotels estimated at 60, the bulk of which registered Thurs-Fri.
- Group lodging has been set up for a week but not used. Being broken down today.
- We will continue to work with Langford as they support the displaced residents and will work with them on needs as the situation evolves.

Mary Sue Maloughney (*pronouns she/her*)

Associate Deputy Minister

Ministry Emergency Management and Community Readiness

p:778-698-9086 | c: 250-589-0931

24 Hour Emergency Reporting: 1-800-663-3456

Follow EMBC at [@EmergencyInfoBC](#) and [@PreparedBC](#)

RE: CFAF: Foxall - RidgeView Place displacement

From: Sanderson, Melanie EMCR:EX
To: McKay, Ashley GCPE:EX <Ashley.McKay@gov.bc.ca>
Sent: May 4, 2023 11:35:06 AM PDT
That's what I heard last night – I'll confirm

From: McKay, Ashley GCPE:EX <Ashley.McKay@gov.bc.ca>
Sent: May 4, 2023 11:29 AM
To: Sanderson, Melanie EMCR:EX <Melanie.Sanderson@gov.bc.ca>
Subject: FW: CFAF: Foxall - RidgeView Place displacement

We have hired someone right?

From: Hannah, Jeff GCPE:EX <Jeff.Hannah@gov.bc.ca>
Sent: Thursday, May 4, 2023 11:24 AM
To: McKay, Ashley GCPE:EX <Ashley.McKay@gov.bc.ca>
Subject: FW: CFAF: Foxall - RidgeView Place displacement

From: tno@gov.bc.ca <tno@gov.bc.ca>
Sent: Thursday, May 4, 2023 10:31 AM
Subject: CFAF: Foxall - RidgeView Place displacement

CFAF (Victoria)
CFAF Adam Stirling
04-May-2023 10:08

Copyright

TNO...

Request Transcript...

This e-mail is a service provided by Government Communications and Public Engagement and is only intended for the original addressee. All content is the copyrighted property of a third party creator of the material. Copying, retransmitting, redistributing, selling, licensing, or emailing the material to any third party or any employee of the Province who is not authorized to access the material is prohibited.

FW: NEW IN Westshore post-secondary campus RidgeView Place

From: Madoc-Jones, Sian HOUS:EX <Sian.MadocJones@gov.bc.ca>
To: Karimi, Nina HOUS:EX <Nina.Karimi@gov.bc.ca>, Barrett, Andrew EMCR:EX <Andrew.Barrett@gov.bc.ca>, Sanderson, Melanie EMCR:EX <Melanie.Sanderson@gov.bc.ca>
Sent: May 9, 2023 10:02:13 AM PDT
Attachments: IN Westshore post-secondary campus RidgeView Place impacts May 9 2023 FINAL.docx
FYI folks. Mel/Andrew you're probably aware but in case not wanted to send it over.

From: Peters, Eric PSFS:EX <Eric.Peters@gov.bc.ca>
Sent: Tuesday, May 9, 2023 9:35 AM
To: Madoc-Jones, Sian HOUS:EX <Sian.MadocJones@gov.bc.ca>
Subject: FW: NEW IN Westshore post-secondary campus RidgeView Place

FYI.

Eric

From: Wey, Melody GCPE:EX <Melody.Wey@gov.bc.ca>
Sent: Tuesday, May 9, 2023 8:58 AM
To: Peters, Eric PSFS:EX <Eric.Peters@gov.bc.ca>; Stojkovic, Josipa PSFS:EX <Josipa.Stojkovic@gov.bc.ca>; Gorman, Kaitlyn PSFS:EX <Kaitlyn.Gorman@gov.bc.ca>; McKay, Ashley GCPE:EX <Ashley.McKay@gov.bc.ca>
Cc: Bowness, Lianne GCPE:EX <Lianne.Bowness@gov.bc.ca>; Slepian, Katya GCPE:EX <Katya.Slepian@gov.bc.ca>
Subject: NEW IN Westshore post-secondary campus RidgeView Place

Hi all- here's a new issues note on the construction of the new West Shore post-secondary campus which is next to and impacted by the RidgeView high rise, Approved up to the ADM who says there may be more developments on this, so we will be prepared to update as the developments come in. Tks, M

FW: NEW IN Westshore post-secondary campus RidgeView Place

From: Madoc-Jones, Sian HOUS:EX <Sian.MadocJones@gov.bc.ca>
To: Barrett, Andrew EMCR:EX <Andrew.Barrett@gov.bc.ca>
Sent: May 9, 2023 10:02:49 AM PDT
Attachments: IN Westshore post-secondary campus RidgeView Place impacts May 9 2023 FINAL.docx
Sending to your correct email address!

From: Madoc-Jones, Sian HOUS:EX
Sent: Tuesday, May 9, 2023 10:02 AM
To: Karimi, Nina HOUS:EX <Nina.Karimi@gov.bc.ca>; 'Barrett, Andrew PSSG:EX' <Andrew.Barrett@gov.bc.ca>; Sanderson, Melanie EMCR:EX <Melanie.Sanderson@gov.bc.ca>
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ADVICE TO MINISTER

<p>CONFIDENTIAL ISSUES NOTE</p> <p>Ministry of Post-Secondary Education and Future Skills Dated: May 9, 2023 Minister Responsible: Selina Robinson</p>	<p>WESTSHORE CAMPUS AND RIDGEVIEW PLACE IMPACTS</p>
--	--

ADVICE AND RECOMMENDED RESPONSE:

s.13

s.13

ADVICE TO MINISTER

Background:

The collaborative post-secondary campus on the Westshore is located at 798 Goldstream Ave., adjacent to the Langford high rise, RidgeView Place (2770 Claude Rd.), where structural issues were identified on April 23, 2023, with tenants evacuated one day later.

The City of Langford communicated the safety issues related to RidgeView Place to Royal Roads and their partners on April 25th. This included information about a 54-metre fall zone radius. The fall zone extends 0.58 metres into the campus construction project.

s.13; s.17

The two buildings involved (2750 and 2756 Claude Rd.) were a daycare and administrative offices for Our Lady of the Rosary, a Catholic Church, that are currently being leased out by Royal Roads and partners. The church has relocated its operations to a different building outside the fall zone and the City of Langford is looking for an alternative location for its daycare.

MEDIA INTEREST: There was heavy media interest in the structural issues at RidgeView Place in the weeks following the discovery but that has since slowly quieted down, with most coverage focused on the displaced tenants. Global covered the Our Lady of the Rosary buildings being told to vacate – <https://globalnews.ca/news/9668117/langford-ridgeveiw-evacuation-fallout/>.

FW: HOUS Media Request: Ridgeview Place Langford

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To: Sanderson, Melanie EMCR:EX <Melanie.Sanderson@gov.bc.ca>, McKay, Ashley GCPE:EX <Ashley.McKay@gov.bc.ca>, McCorkindale, Mack EMCR:EX <Mack.McCorkindale@gov.bc.ca>, Barrett, Andrew EMCR:EX <Andrew.Barrett@gov.bc.ca>
Sent: May 9, 2023 12:12:10 PM PDT
Anything we want to add to this response? s.13

From: Schollen, Tasha GCPE:EX <Tasha.Schollen@gov.bc.ca>
Sent: Tuesday, May 9, 2023 12:01 PM
To: Thomson, Krystal GCPE:EX <Krystal.Thomson@gov.bc.ca>; Harper, Aimee GCPE:EX <Aimee.Harper@gov.bc.ca>
Cc: Suddaby, Clay GCPE:EX <Clay.Suddaby@gov.bc.ca>; Schollen, Tasha GCPE:EX <Tasha.Schollen@gov.bc.ca>
Subject: RE: HOUS Media Request: Ridgeview Place Langford

Hi ladies,

We have a media request about Ridgeview Apartments in Langford, and I'm wondering if there is any update to the messaging you shared with us, below that we could add to our response today?

Reporter

Robert Buffam, Reporter
CTV Vancouver Island - Victoria
robert.buffam@bellmedia.ca
250-507-6715
Deadline 3:00 PM

Request

Looking for on-camera statement from MRK in rose garden or a written statement. We are two weeks out, and residents in Langford still don't know what the nature of the problem is with the building. What are MRK's thoughts on the lack of information provided to tenants at this point in time?

Recommendation

"I sympathize with all residents who have been negatively impacted by this situation at the Ridgeview Place. I understand the great upheaval this has caused in their lives and the need for answers. It is my hope that private building owner, Centurion Apartment Properties Inc. keep residents apprised of the latest developments with the building s.13

s.13

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Sent: Wednesday, April 26, 2023 12:47 PM
To: Schollen, Tasha GCPE:EX <Tasha.Schollen@gov.bc.ca>; Harper, Aimee GCPE:EX <Aimee.Harper@gov.bc.ca>
Subject: Re: HOUS Media Request: Ridgeview Place Langford

Here you go:

- Lines of communication are open between EMCR and the City of Langford.

s.13

- Langford's Emergency Operation Centre is activated and Emergency Support Services volunteers have deployed to assist by setting up group lodging in a nearby church.
- EMCR will fund incremental costs to the Emergency Operations Centre

Krystal Thomson
Communications Director, EMCR
Cell: 250-888-0263

From: Schollen, Tasha GCPE:EX <Tasha.Schollen@gov.bc.ca>
Sent: Wednesday, April 26, 2023 12:38:32 PM
To: Harper, Aimee GCPE:EX <Aimee.Harper@gov.bc.ca>
Cc: Thomson, Krystal GCPE:EX <Krystal.Thomson@gov.bc.ca>
Subject: RE: HOUS Media Request: Ridgeview Place Langford

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Subject: RE: HOUS Media Request: Ridgeview Place Langford

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Sent: Wednesday, April 26, 2023 12:33 PM
To: Harper, Aimee GCPE:EX <Aimee.Harper@gov.bc.ca>
Subject: RE: HOUS Media Request: Ridgeview Place Langford

Hi Aimee,
Crystal had texted a line to Clay about absorbing incremental ESS costs. Can we say that too?

From: Harper, Aimee GCPE:EX <Aimee.Harper@gov.bc.ca>
Sent: Wednesday, April 26, 2023 10:30 AM
To: Bowness, Lianne GCPE:EX <Lianne.Bowness@gov.bc.ca>; Schollen, Tasha GCPE:EX <Tasha.Schollen@gov.bc.ca>; Schollen, Tasha GCPE:EX <Tasha.Schollen@gov.bc.ca>
Cc: Lacatusu, Octavian GCPE:EX <Octavian.Lacatusu@gov.bc.ca>; Slepian, Katya GCPE:EX <Katya.Slepian@gov.bc.ca>; Wey, Melody GCPE:EX <Melody.Wey@gov.bc.ca>; Hinks, Aaron GCPE:EX <Aaron.Hinks@gov.bc.ca>
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Here are the bullets our MO shared with yours yesterday:

- Residents of Ridgeview Place, an apartment in Langford, have been evacuated due to structural concerns about the building. The building was previously evacuated in 2019 for the same reason. It is unknown how many of the 90 units were occupied.
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Sent: Wednesday, April 26, 2023 10:21 AM
To: Bowness, Lianne GCPE:EX <Lianne.Bowness@gov.bc.ca>; Schollen, Tasha GCPE:EX <Tasha.Schollen@gov.bc.ca>; Schollen, Tasha GCPE:EX <Tasha.Schollen@gov.bc.ca>
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Subject: RE: HOUS Media Request: Ridgeview Place Langford

Hey Tasha, we'll look into any ESS supports being provided to residents.

From: Bowness, Lianne GCPE:EX <Lianne.Bowness@gov.bc.ca>
Sent: Wednesday, April 26, 2023 10:18 AM
To: Schollen, Tasha GCPE:EX <Tasha.Schollen@gov.bc.ca>; Schollen, Tasha GCPE:EX <Tasha.Schollen@gov.bc.ca>
Cc: Harper, Aimee GCPE:EX <Aimee.Harper@gov.bc.ca>; Lacatusu, Octavian GCPE:EX <Octavian.Lacatusu@gov.bc.ca>; Slepian, Katya GCPE:EX <Katya.Slepian@gov.bc.ca>; Wey, Melody GCPE:EX <Melody.Wey@gov.bc.ca>
Subject: RE: HOUS Media Request: Ridgeview Place Langford

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From: Tasha Schollen <Tasha.Schollen@gov.bc.ca>

Sent: Wednesday, April 26, 2023 10:09 AM

To: Schollen, Tasha GCPE:EX <Tasha.Schollen@gov.bc.ca>

Cc: Harper, Aimee GCPE:EX <Aimee.Harper@gov.bc.ca>; Lacatusu, Octavian GCPE:EX <Octavian.Lacatusu@gov.bc.ca>; Slepian, Katya GCPE:EX <Katya.Slepian@gov.bc.ca>; Bowness, Lianne GCPE:EX <Lianne.Bowness@gov.bc.ca>

Subject: HOUS Media Request: Ridgeview Place Langford

Reporter

Al Ferraby, Host

CFOX 1070

al.ferraby@bellmedia.ca

250-882-9409

Deadline Wednesday, April 26, 2023 2:00 PM

Request

I'm reaching out to ask if Minister Ravi Kahlon is available to join our host Al Ferraby for a phone interview tomorrow morning. We are hoping to discuss residents at Ridgeview Place in Langford being evacuated earlier this week and what supports are available to these folks from the provincial level.

Al has time on the show tomorrow, April 27 at 8:20am or 7:20am.

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Recommendation

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Sent: May 9, 2023 12:57:06 PM PDT
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Slepian, Katya GCPE:EX <Katya.Slepian@gov.bc.ca>; Bowness, Lianne GCPE:EX <Lianne.Bowness@gov.bc.ca>

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Sent: May 9, 2023 1:09:44 PM PDT
No I wouldn't. statement looks good as is to me

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To: Sanderson, Melanie EMCR:EX <Melanie.Sanderson@gov.bc.ca>; McKay, Ashley GCPE:EX <Ashley.McKay@gov.bc.ca>; McCorkindale, Mack EMCR:EX <Mack.McCorkindale@gov.bc.ca>; Barrett, Andrew EMCR:EX <Andrew.Barrett@gov.bc.ca>
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Deadline 3:00 PM

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Looking for on-camera statement from MRK in rose garden or a written statement. We are two weeks out, and residents in Langford still don't know what the nature of the problem is with the building. What are MRK's thoughts on the lack of information provided to tenants at this point in time?

Recommendation

"I sympathize with all residents who have been negatively impacted by this situation at the Ridgeview Place. I understand the great upheaval this has caused in their lives and the need for answers. It is my hope that private building owner, Centurion Apartment Properties Inc. keep residents apprised of the latest developments with the building ^{s.13}

s.13

From: Thomson, Krystal GCPE:EX <Krystal.Thomson@gov.bc.ca>
Sent: Wednesday, April 26, 2023 12:47 PM
To: Schollen, Tasha GCPE:EX <Tasha.Schollen@gov.bc.ca>; Harper, Aimee GCPE:EX <Aimee.Harper@gov.bc.ca>
Subject: Re: HOUS Media Request: Ridgeview Place Langford

Here you go:

- Lines of communication are open between EMCR and the City of Langford.

s.13

- Langford's Emergency Operation Centre is activated and Emergency Support Services volunteers have deployed to assist by setting up group lodging in a nearby church.
- EMCR will fund incremental costs to the Emergency Operations Centre

Krystal Thomson
Communications Director, EMCR
Cell: 250-888-0263

From: Schollen, Tasha GCPE:EX <Tasha.Schollen@gov.bc.ca>
Sent: Wednesday, April 26, 2023 12:38:32 PM
To: Harper, Aimee GCPE:EX <Aimee.Harper@gov.bc.ca>
Cc: Thomson, Krystal GCPE:EX <Krystal.Thomson@gov.bc.ca>
Subject: RE: HOUS Media Request: Ridgeview Place Langford

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Sent: Wednesday, April 26, 2023 12:34 PM
To: Schollen, Tasha GCPE:EX <Tasha.Schollen@gov.bc.ca>
Cc: Thomson, Krystal GCPE:EX <Krystal.Thomson@gov.bc.ca>
Subject: RE: HOUS Media Request: Ridgeview Place Langford

Adding Krystal – my understanding was that we were funding incremental EOC costs.

From: Schollen, Tasha GCPE:EX <Tasha.Schollen@gov.bc.ca>
Sent: Wednesday, April 26, 2023 12:33 PM
To: Harper, Aimee GCPE:EX <Aimee.Harper@gov.bc.ca>
Subject: RE: HOUS Media Request: Ridgeview Place Langford

Hi Aimee,
Crystal had texted a line to Clay about absorbing incremental ESS costs. Can we say that too?

From: Harper, Aimee GCPE:EX <Aimee.Harper@gov.bc.ca>
Sent: Wednesday, April 26, 2023 10:30 AM
To: Bowness, Lianne GCPE:EX <Lianne.Bowness@gov.bc.ca>; Schollen, Tasha GCPE:EX <Tasha.Schollen@gov.bc.ca>; Schollen, Tasha GCPE:EX <Tasha.Schollen@gov.bc.ca>
Cc: Lacatusu, Octavian GCPE:EX <Octavian.Lacatusu@gov.bc.ca>; Slepian, Katya GCPE:EX <Katya.Slepian@gov.bc.ca>; Wey, Melody GCPE:EX <Melody.Wey@gov.bc.ca>; Hinks, Aaron GCPE:EX <Aaron.Hinks@gov.bc.ca>
Subject: RE: HOUS Media Request: Ridgeview Place Langford

Here are the bullets our MO shared with yours yesterday:

- Residents of Ridgeview Place, an apartment in Langford, have been evacuated due to structural concerns about the building. The building was previously evacuated in 2019 for the same reason. It is unknown how many of the 90 units were occupied.
- The building owner is absorbing all costs related to the evacuation and is attempting to provide lodging for the evacuees.

- Langford ESS volunteers have deployed to assist by setting up a small group lodging in a nearby church.

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Cc: Lacatusu, Octavian GCPE:EX <Octavian.Lacatusu@gov.bc.ca>; Slepian, Katya GCPE:EX <Katya.Slepian@gov.bc.ca>;

Wey, Melody GCPE:EX <Melody.Wey@gov.bc.ca>; Hinks, Aaron GCPE:EX <Aaron.Hinks@gov.bc.ca>

Subject: RE: HOUS Media Request: Ridgeview Place Langford

Hey Tasha, we'll look into any ESS supports being provided to residents.

From: Bowness, Lisanne GCPE:EX <Lisanne.Bowness@gov.bc.ca>

Sent: Wednesday, April 26, 2023 10:18 AM

To: Schollen, Tasha GCPE:EX <Tasha.Schollen@gov.bc.ca>; Schollen, Tasha GCPE:EX <Tasha.Schollen@gov.bc.ca>

Cc: Harper, Aimee GCPE:EX <Aimee.Harper@gov.bc.ca>; Lacatusu, Octavian GCPE:EX <Octavian.Lacatusu@gov.bc.ca>;

Slepian, Katya GCPE:EX <Katya.Slepian@gov.bc.ca>; Wey, Melody GCPE:EX <Melody.Wey@gov.bc.ca>

Subject: RE: HOUS Media Request: Ridgeview Place Langford

Adding Melody here. What do you need from us Tasha? We have an IN in the works.

From: Tasha Schollen <Tasha.Schollen@gov.bc.ca>

Sent: Wednesday, April 26, 2023 10:09 AM

To: Schollen, Tasha GCPE:EX <Tasha.Schollen@gov.bc.ca>

Cc: Harper, Aimee GCPE:EX <Aimee.Harper@gov.bc.ca>; Lacatusu, Octavian GCPE:EX <Octavian.Lacatusu@gov.bc.ca>;

Slepian, Katya GCPE:EX <Katya.Slepian@gov.bc.ca>; Bowness, Lisanne GCPE:EX <Lisanne.Bowness@gov.bc.ca>

Subject: HOUS Media Request: Ridgeview Place Langford

Reporter

Al Ferraby, Host

CFAX 1070

al.ferraby@bellmedia.ca

250-882-9409

Deadline Wednesday, April 26, 2023 2:00 PM

Request

I'm reaching out to ask if Minister Ravi Kahlon is available to join our host Al Ferraby for a phone interview tomorrow morning. We are hoping to discuss residents at Ridgeview Place in Langford being evacuated earlier this week and what supports are available to these folks from the provincial level.

Al has time on the show tomorrow, April 27 at 8:20am or 7:20am.

Please advise if the Minister is able to join us at one of these times.

Recommendation

Background

RE: HOUS Media Request: Ridgeview Place Langford

From: Sanderson, Melanie EMCR:EX <Melanie.Sanderson@gov.bc.ca>
To: McKay, Ashley GCPE:EX <Ashley.McKay@gov.bc.ca>, Thomson, Krystal GCPE:EX <Krystal.Thomson@gov.bc.ca>, McCorkindale, Mack EMCR:EX <Mack.McCorkindale@gov.bc.ca>, Barrett, Andrew EMCR:EX <Andrew.Barrett@gov.bc.ca>
Sent: May 9, 2023 1:27:31 PM PDT
Likewise – no concerns

From: McKay, Ashley GCPE:EX <Ashley.McKay@gov.bc.ca>
Sent: Tuesday, May 9, 2023 1:10 PM
To: Thomson, Krystal GCPE:EX <Krystal.Thomson@gov.bc.ca>; Sanderson, Melanie EMCR:EX <Melanie.Sanderson@gov.bc.ca>; McCorkindale, Mack EMCR:EX <Mack.McCorkindale@gov.bc.ca>; Barrett, Andrew EMCR:EX <Andrew.Barrett@gov.bc.ca>
Subject: RE: HOUS Media Request: Ridgeview Place Langford

No I wouldn't. statement looks good as is to me

From: Thomson, Krystal GCPE:EX <Krystal.Thomson@gov.bc.ca>
Sent: Tuesday, May 9, 2023 12:57 PM
To: Sanderson, Melanie EMCR:EX <Melanie.Sanderson@gov.bc.ca>; McKay, Ashley GCPE:EX <Ashley.McKay@gov.bc.ca>; McCorkindale, Mack EMCR:EX <Mack.McCorkindale@gov.bc.ca>; Barrett, Andrew EMCR:EX <Andrew.Barrett@gov.bc.ca>
Subject: RE: HOUS Media Request: Ridgeview Place Langford

Bumping.

From: Thomson, Krystal GCPE:EX
Sent: Tuesday, May 9, 2023 12:12 PM
To: Sanderson, Melanie EMCR:EX <Melanie.Sanderson@gov.bc.ca>; McKay, Ashley GCPE:EX <Ashley.McKay@gov.bc.ca>; McCorkindale, Mack EMCR:EX <Mack.McCorkindale@gov.bc.ca>; Barrett, Andrew EMCR:EX <Andrew.Barrett@gov.bc.ca>
Subject: FW: HOUS Media Request: Ridgeview Place Langford

Anything we want to add to this response?^{5.13}

From: Schollen, Tasha GCPE:EX <Tasha.Schollen@gov.bc.ca>
Sent: Tuesday, May 9, 2023 12:01 PM
To: Thomson, Krystal GCPE:EX <Krystal.Thomson@gov.bc.ca>; Harper, Aimee GCPE:EX <Aimee.Harper@gov.bc.ca>
Cc: Suddaby, Clay GCPE:EX <Clay.Suddaby@gov.bc.ca>; Schollen, Tasha GCPE:EX <Tasha.Schollen@gov.bc.ca>
Subject: RE: HOUS Media Request: Ridgeview Place Langford

Hi ladies,

We have a media request about Ridgeview Apartments in Langford, and I'm wondering if there is any update to the messaging you shared with us, below that we could add to our response today?

Reporter

Robert Buffam, Reporter
CTV Vancouver Island - Victoria
robert.buffam@bellmedia.ca
250-507-6715
Deadline 3:00 PM

Request

Looking for on-camera statement from MRK in rose garden or a written statement. We are two weeks out, and residents in Langford still don't know what the nature of the problem is with the building. What are MRK's thoughts on the lack of information provided to tenants at this point in time?

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"I sympathize with all residents who have been negatively impacted by this situation at the Ridgeview Place. I understand the great upheaval this has caused in their lives and the need for answers. It is my hope that private building owner, Centurion Apartment Properties Inc. keep residents apprised of the latest developments with the buildings.¹³

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Subject: HOUS Media Request: Ridgeview Place Langford

Reporter

Al Ferraby, Host

CFAX 1070

al.ferraby@bellmedia.ca

250-882-9409

Deadline Wednesday, April 26, 2023 2:00 PM

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Recommendation

Background

RE: EMCR Media Request: Interview: alerting test and Emergency Preparedness Week

From: Barrett, Andrew EMCR:EX
To: Thomson, Krystal GCPE:EX <Krystal.Thomson@gov.bc.ca>, Sanderson, Melanie EMCR:EX <Melanie.Sanderson@gov.bc.ca>, McCorkindale, Mack EMCR:EX <Mack.McCorkindale@gov.bc.ca>
Cc: Harper, Aimee GCPE:EX <Aimee.Harper@gov.bc.ca>, McKay, Ashley GCPE:EX <Ashley.McKay@gov.bc.ca>
Sent: May 9, 2023 2:45:44 PM PDT

I think this could be a good one too. We can check-in with MBM later this afternoon.

If we do take it, we should be prepared to speak about Ridgeview though (CFAX has been actively – and very critically – covering that story).

Thanks,
Andrew

From: Thomson, Krystal GCPE:EX <Krystal.Thomson@gov.bc.ca>
Sent: Tuesday, May 9, 2023 1:41 PM
To: Sanderson, Melanie EMCR:EX <Melanie.Sanderson@gov.bc.ca>; McCorkindale, Mack EMCR:EX <Mack.McCorkindale@gov.bc.ca>; Barrett, Andrew EMCR:EX <Andrew.Barrett@gov.bc.ca>
Cc: Harper, Aimee GCPE:EX <Aimee.Harper@gov.bc.ca>; McKay, Ashley GCPE:EX <Ashley.McKay@gov.bc.ca>
Subject: EMCR Media Request: Interview: alerting test and Emergency Preparedness Week

Hi MO,

Interview request for CFAX tomorrow at 8:50am about EP Week and the alert. I think this one would be good for MBM. Is she available?

Thanks,
KT

Reporter

Cole Moskovicz, Producer
CFAX 1070
cole.moskovicz@bellmedia.ca
250-920-4616 c: 250-634-3049

Deadline Wednesday, May 10, 2023 7:30 AM

Request

I'm reaching out to ask if a spokesperson is available to join us for a short phone interview tomorrow. We'd like to talk about tomorrow's BC Emergency Alert system test and also chat about Emergency Preparedness week.

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Cc: Harper, Aimee GCPE:EX <Aimee.Harper@gov.bc.ca>
Sent: May 9, 2023 2:49:15 PM PDT
Totally, although this one is with AI and he generally stays on topic, but good for her to have Langford notes in he back pocket

From: Barrett, Andrew EMCR:EX <Andrew.Barrett@gov.bc.ca>
Sent: Tuesday, May 9, 2023 2:46 PM
To: Thomson, Krystal GCPE:EX <Krystal.Thomson@gov.bc.ca>; Sanderson, Melanie EMCR:EX <Melanie.Sanderson@gov.bc.ca>; McCorkindale, Mack EMCR:EX <Mack.McCorkindale@gov.bc.ca>
Cc: Harper, Aimee GCPE:EX <Aimee.Harper@gov.bc.ca>; McKay, Ashley GCPE:EX <Ashley.McKay@gov.bc.ca>
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Sent: May 9, 2023 4:00:36 PM PDT

Hi all, just circling back on this – CFX just followed-up.

Thanks,
Aimée

From: McKay, Ashley GCPE:EX <Ashley.McKay@gov.bc.ca>
Sent: Tuesday, May 9, 2023 2:49 PM
To: Barrett, Andrew EMCR:EX <Andrew.Barrett@gov.bc.ca>; Thomson, Krystal GCPE:EX <Krystal.Thomson@gov.bc.ca>; Sanderson, Melanie EMCR:EX <Melanie.Sanderson@gov.bc.ca>; McCorkindale, Mack EMCR:EX <Mack.McCorkindale@gov.bc.ca>
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Recommendation

Background

Updates from Langford

From: Madoc-Jones, Sian HOUS:EX <Sian.MadocJones@gov.bc.ca>
To: Hannah, Jeff GCPE:EX <Jeff.Hannah@gov.bc.ca>, McKay, Ashley GCPE:EX <Ashley.McKay@gov.bc.ca>, Sanderson, Melanie EMCR:EX <Melanie.Sanderson@gov.bc.ca>, Barrett, Andrew EMCR:EX <Andrew.Barrett@gov.bc.ca>, Karimi, Nina HOUS:EX <Nina.Karimi@gov.bc.ca>
Sent: May 11, 2023 10:08:34 AM PDT
Any thoughts before I run this into MRK? Please let me know in the next 5 mins.

RIDGEVIEW PLACE UPDATE 11MAY23

- s.13 navigator funded by EMCR is in place in Langford and is working with residents to find long term housing and other services
- \$2,500 has been provided to every unit by Centurion which has been received by either direct deposit or cheque
- As of Monday \$54,000 has been donated and matched from the City of Langford and is being managed by Community Social Planning Council
 - Provided to residents on a by need/application basis
 - Grants have been distributing to 13 households, totalling \$17,435
 - No one has been turned away, and additional applications are currently being processed
- Community Social Planning Council has translated Ridgeview information into Tagalog, French, Spanish to assist people (Punjabi, Simplified & Traditional Chinese, Korean, Japanese is to come)
- BC Rent Bank has stepped up to assist residents
- Centurion did a survey of residents:
 - 84% have found permanent housing
 - 13% have found temporary housing
 - 3% are unknown and didn't respond
- Encourage residents and people who want to help to go to:
 - [Langford.ca/ridgeview-place/](https://langford.ca/ridgeview-place/)
 - Resources for tenants
 - How people can offer homes/suites to rent
 - How people can donate

Siân Madoc-Jones *she/her*

Chief of Staff to the Honourable Ravi Kahlon

Minister of Housing

Cell: s.22

RE: Updates from Langford

From: Hannah, Jeff GCPE:EX <Jeff.Hannah@gov.bc.ca>
To: Madoc-Jones, Sian HOUS:EX <Sian.MadocJones@gov.bc.ca>, McKay, Ashley GCPE:EX <Ashley.McKay@gov.bc.ca>, Sanderson, Melanie EMCR:EX <Melanie.Sanderson@gov.bc.ca>, Barrett, Andrew EMCR:EX <Andrew.Barrett@gov.bc.ca>, Karimi, Nina HOUS:EX <Nina.Karimi@gov.bc.ca>
Sent: May 11, 2023 10:09:56 AM PDT
Fine with Ashley and me

From: Madoc-Jones, Sian HOUS:EX <Sian.MadocJones@gov.bc.ca>
Sent: Thursday, May 11, 2023 10:09 AM
To: Hannah, Jeff GCPE:EX <Jeff.Hannah@gov.bc.ca>; McKay, Ashley GCPE:EX <Ashley.McKay@gov.bc.ca>; Sanderson, Melanie EMCR:EX <Melanie.Sanderson@gov.bc.ca>; Barrett, Andrew EMCR:EX <Andrew.Barrett@gov.bc.ca>; Karimi, Nina HOUS:EX <Nina.Karimi@gov.bc.ca>
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Importance: High

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 - Resources for tenants
 - How people can offer homes/suites to rent
 - How people can donate

Siân Madoc-Jones *she/her*

Chief of Staff to the Honourable Ravi Kahlon
Minister of Housing
Cell: s.22

RE: Updates from Langford

From: Sanderson, Melanie EMCR:EX <Melanie.Sanderson@gov.bc.ca>
To: Madoc-Jones, Sian HOUS:EX <Sian.MadocJones@gov.bc.ca>, Hannah, Jeff GCPE:EX <Jeff.Hannah@gov.bc.ca>, McKay, Ashley GCPE:EX <Ashley.McKay@gov.bc.ca>, Barrett, Andrew EMCR:EX <Andrew.Barrett@gov.bc.ca>, Karimi, Nina HOUS:EX <Nina.Karimi@gov.bc.ca>
Sent: May 11, 2023 10:11:39 AM PDT
Two suggested edits

From: Madoc-Jones, Sian HOUS:EX <Sian.MadocJones@gov.bc.ca>
Sent: Thursday, May 11, 2023 10:09 AM
To: Hannah, Jeff GCPE:EX <Jeff.Hannah@gov.bc.ca>; McKay, Ashley GCPE:EX <Ashley.McKay@gov.bc.ca>; Sanderson, Melanie EMCR:EX <Melanie.Sanderson@gov.bc.ca>; Barrett, Andrew EMCR:EX <Andrew.Barrett@gov.bc.ca>; Karimi, Nina HOUS:EX <Nina.Karimi@gov.bc.ca>
Subject: Updates from Langford
Importance: High

Any thoughts before I run this into MRK? Please let me know in the next 5 mins.

RIDGEVIEW PLACE UPDATE 11MAY23

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RE: Updates from Langford

From: Barrett, Andrew EMCR:EX
To: Sanderson, Melanie EMCR:EX <Melanie.Sanderson@gov.bc.ca>
Sent: May 11, 2023 10:12:25 AM PDT
I like those – the navigator is in place now though?

Andrew

From: Sanderson, Melanie EMCR:EX <Melanie.Sanderson@gov.bc.ca>
Sent: Thursday, May 11, 2023 10:12 AM
To: Madoc-Jones, Sian HOUS:EX <Sian.MadocJones@gov.bc.ca>; Hannah, Jeff GCPE:EX <Jeff.Hannah@gov.bc.ca>; McKay, Ashley GCPE:EX <Ashley.McKay@gov.bc.ca>; Barrett, Andrew EMCR:EX <Andrew.Barrett@gov.bc.ca>; Karimi, Nina HOUS:EX <Nina.Karimi@gov.bc.ca>
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Sent: May 11, 2023 10:12:37 AM PDT
Thank you!

From: Sanderson, Melanie EMCR:EX <Melanie.Sanderson@gov.bc.ca>
Sent: Thursday, May 11, 2023 10:12 AM
To: Madoc-Jones, Sian HOUS:EX <Sian.MadocJones@gov.bc.ca>; Hannah, Jeff GCPE:EX <Jeff.Hannah@gov.bc.ca>; McKay, Ashley GCPE:EX <Ashley.McKay@gov.bc.ca>; Barrett, Andrew EMCR:EX <Andrew.Barrett@gov.bc.ca>; Karimi, Nina HOUS:EX <Nina.Karimi@gov.bc.ca>
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From: Sanderson, Melanie EMCR:EX <Melanie.Sanderson@gov.bc.ca>
To: Barrett, Andrew EMCR:EX <Andrew.Barrett@gov.bc.ca>
Sent: May 11, 2023 10:12:50 AM PDT
Yes

From: Barrett, Andrew EMCR:EX <Andrew.Barrett@gov.bc.ca>
Sent: Thursday, May 11, 2023 10:12 AM
To: Sanderson, Melanie EMCR:EX <Melanie.Sanderson@gov.bc.ca>
Subject: RE: Updates from Langford

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Chief of Staff to the Honourable Ravi Kahlon

Minister of Housing

Cell: 5.22

Langford Ridgeview

From: Thomson, Krystal GCPE:EX <Krystal.Thomson@gov.bc.ca>
To: Sanderson, Melanie EMCR:EX <Melanie.Sanderson@gov.bc.ca>, McKay, Ashley GCPE:EX <Ashley.McKay@gov.bc.ca>, Barrett, Andrew EMCR:EX <Andrew.Barrett@gov.bc.ca>, McCorkindale, Mack EMCR:EX <Mack.McCorkindale@gov.bc.ca>
Cc: Harper, Aimee GCPE:EX <Aimee.Harper@gov.bc.ca>
Sent: May 11, 2023 3:48:34 PM PDT

- City of Langford is distributing funds from donations received to the tenants
 - Donation site launched, Langford matching funds
 - Distribution based on income and need
 - 28 applicants interviewed by case workers
- The Community Navigator is supporting
 - Approximately 40% of above applicants are in need of Community Navigator housing assistance
- The Province is not providing direct ESS support to any residents
 - Residents supported through donations and non-profits (Community Social Development Committee)