

#	PGO File#	Date Received	Vendor Name and Contact	Reference #	Complaint #	Complaint Highlight	Recommended Action	Date Completed	Ministry
1	1314-001	19-Sep-13	s.17,s.21	RFP HL189	1	Unfairly favoring the incumbent	Organizational improvements noted in response letter	18-Nov-13	HTLTH
2	1314-001	19-Sep-13		RFP HL189	2	Conflict of interest - membership on committees and RFP drafting	Organizational improvements noted in response letter	18-Nov-13	HTLTH
3	1314-002	27-Sep-13		RFP 5218 & NOI 5550	1	Failure to negotiate a contract	Organizational improvements noted in response letter	07-Nov-13	MCFD
4	1314-002	27-Sep-13		RFP 5218 & NOI 5550	2	Failure to ensure legal validity of RFP and failure to advise complainant as to legal issues with RFP	Out of Scope Determination	07-Nov-13	MCFD
5	1314-002	27-Sep-13		RFP 5218 & NOI 5550	3	Failure to correspond with vendor	Organizational improvements noted in response letter	07-Nov-13	MCFD
6	1314-002	27-Sep-13		RFP 5218 & NOI 5550	4	Failure to provide appropriate information on its assessment of Notice of Intent #5550 and failure to follow procurement policy and procedures	Out of Scope Determination	07-Nov-13	MCFD
7	1415-001	09-Jun-14		ON-002467	1	Conflict of interest - successful vendor	Organizational improvements noted in response letter	21-Jul-14	MTICS
8	1415-001	09-Jun-14		ON-002467	2	Conflict of interest - evaluation	Organizational improvements noted in response letter	21-Jul-14	MTICS
9	1415-001	09-Jun-14		ON-002467	3	Weight ratings in the evaluation influenced by the successful vendor	Organizational improvements noted in response letter	21-Jul-14	MTICS
10	1415-001	09-Jun-14		ON-002467	4	Lack of information	Out of Scope Determination	21-Jul-14	MTICS
11	1415-001	09-Jun-14		ON-002467	5	How the evaluation criteria was applied	Out of Scope Determination	21-Jul-14	MTICS
12	1415-001	09-Jun-14		ON-002467	6	Procurement document preparation	Organizational improvements noted in response letter	21-Jul-14	MTICS
13	1415-002	30-Sep-15		RFP2014-08-15	1	Disqualification of vendor	Out of Scope Determination	20-Oct-14	JAG
14	1415-003	16-Dec-14		ON-002556	1	Scoring of pricing unclear	No action required as noted in letter	21-Jan-15	MTICS
15	1415-003	16-Dec-14		ON-002556	2	Request for quote information	No action required as noted in letter	21-Jan-15	MTICS
16	1415-004	24-Mar-15		ITT 1070-30 & ITT OT15FHQ191	1.a	Response to questions	No action required as noted in letter	06-May-15	FLNRO
17	1415-004	24-Mar-15		ITT 1070-30 & ITT OT15FHQ191	1.b	Q&A process not followed	Organizational improvements noted in response letter	06-May-15	FLNRO
18	1415-004	24-Mar-15		ITT 1070-30 & ITT OT15FHQ191	2	Specification of specific software	Out of Scope Determination	06-May-15	FLNRO

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19	1415-004	24-Mar-15	s.17,s.21	ITT 1070-30 & ITT OT15FHQ191	3.a	Lack of understanding by contract administrator of data provided	Out of Scope Determination	06-May-15	FLNRO
20	1415-004	24-Mar-15		ITT 1070-30 & ITT OT15FHQ191 & ITQ OT15FHQ102	3.b	Lack of knowledge with a previous ITQ	No action required as noted in letter	06-May-15	FLNRO
21	1415-004	24-Mar-15		ITT 1070-30 & ITT OT15FHQ191	4	Work required not defined	Out of Scope Determination	06-May-15	FLNRO
22	1415-004	24-Mar-15		ITT 1070-30 & ITT OT15FHQ191	5	Specific process required but not included in document	Out of Scope Determination	06-May-15	FLNRO
23	1415-004	24-Mar-15		ITT 1070-30 & ITT OT15FHQ191	6	Eligibility requirements	Out of Scope Determination	06-May-15	FLNRO
24	1415-004	24-Mar-15		ITT 1070-30 & ITT OT15FHQ191	7	Should have used an RFP	No action required as noted in letter	06-May-15	FLNRO
25	1415-004	24-Mar-15		ITT 1070-30 & ITT OT15FHQ191	8	Eligibility requirements	Out of Scope Determination	06-May-15	FLNRO
26	1415-004	24-Mar-15		ITT 1070-30 & ITT OT15FHQ191	9.a	Only 2 bidders is an indication that the procurement was too specific	Out of Scope Determination	06-May-15	FLNRO
27	1415-004	24-Mar-15		ITT 1070-30 & ITT OT15FHQ191	9.b	Evaluation process involved low bid	No action required as noted in letter	06-May-15	FLNRO
28	1415-004	24-Mar-15		ITT 1070-30 & ITT OT15FHQ191	10	Notification to vendor regarding a designation	Out of Scope Determination	06-May-15	FLNRO
29	1415-004	24-Mar-15		ITT 1070-30 & ITT OT15FHQ191	11	ADM response to vendor	No action required as noted in letter	06-May-15	FLNRO
30	1415-004	24-Mar-15		General only	12	Use of direct awards and use of Auxiliary staff	Out of Scope Determination	06-May-15	FLNRO
31	1415-004	24-Mar-15		REI#1070-23/FIS (REI 1070-23/FAIB) ITT 1070-23/FISGA	13.a	Historical ITT request	Out of Scope Determination	06-May-15	FLNRO
32	1415-004	24-Mar-15		REI#1070-23/FIS (REI 1070-23/FAIB) ITT 1070-23/FISGA	13.b	Historical ITT communication	Out of Scope Determination	06-May-15	FLNRO
33	1415-004	24-Mar-15		REI#1070-23/FIS (REI 1070-23/FAIB) ITT 1070-23/FISGA	13.c	Historical direct awards and no mention of complaint process	No action required as noted in letter	06-May-15	FLNRO
34	1415-004	24-Mar-15		REI#1070-23/FIS (REI 1070-23/FAIB) ITT 1070-23/FISGA	13.d	Lack of information available to vendor	Out of Scope Determination	06-May-15	FLNRO
35	1415-004	24-Mar-15		REI 1070/20 & RE12FHQ108	14.a	Historical rejection from a list	No action required as noted in letter	06-May-15	FLNRO
36	1415-004	24-Mar-15		REI 1070/20 & RE12FHQ108	14.b	Historical rejection from a list	Out of Scope Determination	06-May-15	FLNRO
37	1415-004	24-Mar-15		REI 1070/20 & RE12FHQ108	14.c	Historical REI lack of information	Organizational improvements noted in response letter	06-May-15	FLNRO
38	1415-004	24-Mar-15		ITQ 1070-30/OT15FH102	14.d	Historical cancelled ITQ only offer to bid	No action required as noted in letter	06-May-15	FLNRO
39	1415-004	24-Mar-15		NOI FH12FHQ280	15.a	Historical direct awards	No action required as noted in letter	06-May-15	FLNRO

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40	1415-004	24-Mar-15	s.17,s.21	NOI FH12FHQ280	15.b	Historical NOI qualifications	Out of Scope Determination	06-May-15	FLNRO
41	1415-004	24-Mar-15		NOI FH12FHQ280	15.c	Historical NOI lack of VCRP information listed	No action required as noted in letter	06-May-15	FLNRO
42	1415-004	24-Mar-15		NOI FH12FHQ280	15.d	Historical equation were rejected by CFS	Out of Scope Determination	06-May-15	FLNRO
43	1415-004	24-Mar-15		General only	16.a	Historical direct awards	No action required as noted in letter	06-May-15	FLNRO
44	1415-004	24-Mar-15		General only	16.b	Historical equations usage	Out of Scope Determination	06-May-15	FLNRO
45	1415-004	24-Mar-15		General only	16.c	Restricting access to work	No action required as noted in letter	06-May-15	FLNRO
46	1415-004	24-Mar-15		ITT 1070-30/RE14FHQ335	17.a	Historical ITT specifications	Out of Scope Determination	06-May-15	FLNRO
47	1415-004	24-Mar-15		ITT 1070-30/RE14FHQ335	17.b	Historical ITT lack of VCRP information in tender	Out of Scope Determination	06-May-15	FLNRO
48	1415-004	24-Mar-15		ITT 1070-30/RE14FHQ335	17.c	Historical non-use of NOI	Out of Scope Determination	06-May-15	FLNRO
49	1415-004	24-Mar-15		General only	18	Historical payments, contracts	Out of Scope Determination	06-May-15	FLNRO
50	1415-004	24-Mar-15		General only	19	Historical work, payments and contract stoppage	Out of Scope Determination	06-May-15	FLNRO
51	1415-004	24-Mar-15		General only	20	Historical request to change a report and payment	Out of Scope Determination	06-May-15	FLNRO
52	1415-004	24-Mar-15		General only	21	Compensation to contractors	No action required as noted in letter	06-May-15	FLNRO
53	1415-004	24-Mar-15		General only	22	Forester's Act designation	Out of Scope Determination	06-May-15	FLNRO
54	1415-004	24-Mar-15		General only	23	Communication relating to the vendor being considered	No action required as noted in letter	06-May-15	FLNRO
55	1415-004	24-Mar-15		General only	24	Access to bids	Organizational improvements noted in response letter	06-May-15	FLNRO
56	1415-004	24-Mar-15		General only	25	VCRP time period	Organizational improvements noted in response letter	06-May-15	FLNRO
57	1415-004	24-Mar-15		General only	26	Historical tenders without VCRP mention	Organizational improvements noted in response letter	06-May-15	FLNRO
58	1516-001	29-Apr-15		ITQ 004436	1	Equivalents were not permitted	Out of Scope Determination	27-May-15	MTICS & FLNRO
59	1516-001	29-Apr-15		ITQ 004436	2	Specific product was specified	Out of Scope Determination	27-May-15	MTICS & FLNRO
60	1516-001	29-Apr-15		ITQ 004436	3	Subsequent ITQ specifications	Out of Scope Determination	27-May-15	MTICS & FLNRO