Page 001 to/à Page 014

Withheld pursuant to/removed as

s.12;s.13

Evans Locker, Ann SDSI:EX

From:

Galbraith, David J SDSI;EX

Sent:

Monday, February 15, 2016 3:56 PM

To:

Evans Locker, Ann SDSI:EX

Subject:

foi 60256

Attachments:

s.12 s.12

David Galbraith Assistant Deputy Minister Service Delivery Division

Ministry of Social Development and Social Innovation

Tel: 250.387.7032 fax: 250.387.2418

ONE DROVINCE, ONE TEAM



Where ideas work



From: Harrington, Molly SDSI:EX

Sent: Tuesday, August 25, 2015 10:23 AM

To: Galbraith, David J SDSI:EX

Subject: FW:s.12

Page 016 to/à Page 034

Withheld pursuant to/removed as

s.12

Evans Locker, Ann SDSI:EX

From:

Galbraith, David J SDSI:EX

Sent:

Monday, February 15, 2016 3:55 PM

To:

Evans Locker, Ann SDSI:EX

Subject:

foi 60256

David Galbraith Assistant Deputy Minister Service Delivery Division

Ministry of Social Development and Social Innovation

Tel: 250.387.7032 fax: 250.387.2418

ONE DEDOVINCE, ONE TEAM



BRITISH CONTRIBIA Where ideas work



From: Bruce, Robert SDSI;EX

Sent: Tuesday, September 1, 2015 10:19 AM

To: Galbraith, David J SDSI:EX

Subject: RE: s.12

Great, Thanks.

From: Galbraith, David J SDSI:EX

Sent: Tuesday, September 1, 2015 10:18 AM

To: Bruce, Robert SDSI:EX

Subject: RE: s.12

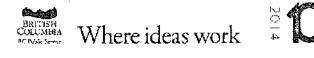
I think we are ok in that people should understand the intent. I talked to Sheila and told her about the premeeting with Doug and co so no need for us to meet again.

David Galbraith Assistant Deputy Minister Service Delivery Division

Ministry of Social Development and Social Innovation

Tel: 250.387,7032 fax: 250.387,2418

ONE DEDVINCE, ONE TEAM





From: Bruce, Robert SDSI:EX

Sent: Tuesday, September 1, 2015 10:11 AM

To: Galbraith, David J SDSI:EX

Subject: RE: s.12

Might be too late to change it but I was just reading the^{s.12}

s 12

From: Galbraith, David J SDSI:EX

Sent: Monday, August 31, 2015 3:24 PM

To: Ramsay, Launa P SDSI:EX; Jagpal, Dave SDSI:EX Cc: Shewchuk, Nancy D SDSI:EX; Bruce, Robert SDSI:EX

Subject: RE: s.12

Yes please

David Galbraith Assistant Deputy Minister Service Delivery Division

Ministry of Social Development and Social Innovation

Tel: 250.387.7032 fax: 250.387.2418

ONE DROVINCE, ONE TEAM



Where ideas work



From: Ramsay, Launa P SDSI:EX

Sent: Monday, August 31, 2015 3:08 PM

To: Galbraith, David J SDSI:EX; Jagpal, Dave SDSI:EX **Cc:** Shewchuk, Nancy D SDSI:EX; Bruce, Robert SDSI:EX

Subject: RE: s.12

Monday's a stat. ^{s.22}

Shall I try and book for this Thursday minus Molly??

From: Galbraith, David J SDSI:EX

Sent: Monday, August 31, 2015 2:40 PM

To: Jagpal, Dave SDSI:EX

Cc: Shewchuk, Nancy D SDSI:EX; Ramsay, Launa P SDSI:EX; Bruce, Robert SDSI:EX

Subject: RE: s.12

Hi Dave,

Its in Vancouver next Tuesday am, I've cc'ed Launa so she can provide you with the time of \$.12 and location details. We should have a prebrief on Monday maybe with Molly, Me, you, Rob B and Sheila. Launa can you find 15 minutes for us sometime this week or Monday?

Dave we will send you the material we have so far that MOHS will be presenting.

David Galbraith Assistant Deputy Minister Service Delivery Division

Ministry of Social Development and Social Innovation

Tel: 250,387,7032 fax: 250,387,2418

ONE DROVINCE, ONE TEAM



Where ideas work



From: Jaqpal, Dave SDSI:EX

Sent: Monday, August 31, 2015 1:57 PM

To: Galbraith, David J SDSI:EX
Cc: Shewchuk, Nancy D SDSI:EX

Subject: FW: s.12

Hi Dave,

I was just speaking with Andrew MacFarlane (VCH) who will be \$.12

His understanding is that the

12 3. Do you have the details where/what time the meeting will take place.

Also whether I will still be attending and in person or virtually. Thanks.

Dave Jagpal

Manager, Field Services and Vancouver Integration and Outreach Local Office Services
Ministry of Social Development and Social Innovation
910 – 360 West Georgia Street, Vancouver, V6B 6B2
Telephone 604 775-0655 Cell 778 998-3589
Fax 604 660-2503

.

From: Jagpal, Dave SDSI:EX

Sent: Thursday, August 27, 2015 1:52 PM

To: Galbraith, David J SDSI:EX; Shewchuk, Nancy D SDSI:EX

Subject: RE: s.12

Yes, I am available to go. Thanks.

Dave Jagpal

Manager, Field Services and Vancouver Integration and Outreach Local Office Services
Ministry of Social Development and Social Innovation
910 – 360 West Georgia Street, Vancouver, V6B 6B2
Telephone 604 775-0655 Cell 778 998-3589
Fax 604 660-2503

From: Galbraith, David J SDSI:EX

Sent: Thursday, August 27, 2015 1:43 PM

To: Jagpal, Dave SDSI:EX: Shewchuk. Nancy D SDSI:EX

Subject: FW: s.12

Hi Dave and Nancy,

This morning Sheila, Molly, Rob and I had a phone call with DM and ADM of health on the upcoming presentation they

Dave are you available to go? We should discuss where everyone sits and what's happening next with the study etc

Let me know. Cheers.

David Galbraith Assistant Deputy Minister Service Delivery Division

Ministry of Social Development and Social Innovation

Tel: 250.387.7032 fax: 250.387.2418

ONE DROVINGE, ONE TEAM



Where ideas work



From: Harrington, Molly SDSI:EX

Sent: Tuesday, August 25, 2015 10:23 AM

To: Galbraith, David J SDSI:EX

Subject: FW: s.12

Evans Locker, Ann SDSI:EX

From:

Galbraith, David J SDSI:EX

Sent:

Monday, February 15, 2016 3:54 PM

To:

Evans Locker, Ann SDSI:EX

Subject:

FOI MSD - 2016 - 60256

Attachments:

s.12

David Galbraith Assistant Deputy Minister Service Delivery Division

Ministry of Social Development and Social Innovation

Tel: 250.387.7032 fax: 250.387.2418

ONE DROVINCE, ONE TEAM



Where ideas work



From: Filion, Corinna GCPE:EX

Sent: Tuesday, September 8, 2015 10:43 AM

To: Galbraith, David J SDSI:EX Cc: Anderson, Marvann GCPE:EX

Subject: FW:s.12

Hi David, fyi

From: Heinze, Laura R GCPE:EX

Sent: Tuesday, September 8, 2015 10:37 AM

To: Fillon, Corinna GCPE:EX; Anderson, Maryann GCPE:EX
Cc: Plank, Sarah GCPE:EX; Thistle-Walker, Carlene GCPE:EX
Subject: FW: Select Standing Committee on Health presentation

Hi there,

Attached is a presentation that VCH will be making to the Select Standing Committee on Health tomorrow, on the s.12

This is an information-only presentation aimed at better informing members of the committee. VCH has no plans to discuss or share this publicly at this time.

Just let me know if any questions or concerns.

Thx Laura

Laura Heinze

Manager, Media Relations – Ministry of Health (250) 952-3387 (cell) 250-208-6295 Laura.Heinze@gov.bc.ca Page 041 to/à Page 059

Withheld pursuant to/removed as

s.12

A happy new year to you both - I hope and trust you had a lovely holiday season.

I am writing to follow up on an outstanding item from our conversation before Christmas. Raymond, when I asked for contacts at the local ministry office at Main and Pender, you suggested that I touch base both with the outreach managed and the supervisor to ask about making sure that study stipends would not be clawed back from people's assistance amounts, and to discuss timing around housing and rent payments.

If you are still willing to make those introductions I would very grateful.

And, as ever, please let me know if you have any concerns or questions about the study.

Kind regards,

Lindsey

Lindsey Richardson, DPhil

Assistant Professor and Michael Smith Foundation for Health Research Career Scholar Department of Sociology | University of British Columbia

Research Scientist

Urban Health Research Initiative | BC Centre for Excellence in HIV/AIDS

St. Paul's Hospital 608-1081 Burrard Street | Vancouver, BC | V6Z 1Y6

t: 604,682.2344 x66878 | f: 604.806.9044

e: lrichardson@efenet.ube.ea

w: uhri.cfenet.ubc.ca

On Dec 10, 2014, at 3:25 PM, Lindsey Richardson < lrichardson@cfenet.ubc.ca > wrote:

Hi all,

In advance of our call on Friday at 1:30, I wanted to pass along a quick overview of what I'd like to talk about and the call information. I don't anticipate this taking longer than half an hour or so.

The updates I wanted to pass along relate to:

- 1. Protocol Development
- 2. Ethics application and approvals
- 3. Operational updates
- 4. Study participant money management mechanisms

The call information is:

Let me know if you have any questions. I look forward to chatting on Friday.

Best wishes.

Lindsey

Lindsey Richardson, DPhil

Assistant Professor and Michael Smith Foundation for Health Research Career Scholar Department of Sociology | University of British Columbia

Research Scientist

Urban Health Research Initiative | BC Centre for Excellence in HIV/AIDS

St. Paul's Hospital

608-1081 Burrard Street | Vancouver, BC | V6Z 1Y6

t: 604.682.2344 x66878 | f: 604.806.9044

e: lrjchardson@cfenet.ubc.ca

w: uhri.cfenet.ubc.ca

On Dec 9, 2014, at 8:36 PM, Jensen, Dana SDSI:EX < Dana.Jensen@gov.bc.ca> wrote:

130 friday looks good

From: Fieltsch, Raymond SDSI:EX

Sent: Tuesday, December 09, 2014 06:02 PM Pacific Standard Time

To: Lindsey Richardson < lirichardson@cfenet.ubc.ca Cc: Tupper, Kenneth HLTH: EX; Jensen, Dana SDSI: EX

Subject: Re: Cheque Day Study update

That will work with me as well.

Sent from my iPhone

On Dec 9, 2014, at 4:44 PM, "Lindsey Richardson" < \text{!richardson@cfenet.ubc.ca} wrote:

Hi all.

I'm wondering if, provided Dana is available, we might be able to set this call for Friday at 1:30? If everyone could confirm this still works for them I'll book a teleconference line and will pass along details as soon as I have them.

Many thanks,

Lindsey

On Dec 8, 2014, at 9:28 AM, Fieltsch, Raymond SDSI:EX < Raymond.Fieltsch@gov.bc.ca > wrote:

Thursday or Friday of this week is best as I am unavailable from Monday to Wednesday of next week. Glad to hear that the project is progressing well.

Regards,

Raymond Fieltsch
Executive Director, Strategic Policy Branch
(250) 953-3923
(250) 952-6450
Raymond Fieltsch@gov.bc.ca

From: Tupper, Kenneth HLTH:EX

Sent: Monday, December 8, 2014 9:12 AM

To: 'Irichardson@cfenet.ubc.ca'; Fieltsch, Raymond SDSI:EX; Jensen, Dana SDSI:EX

Subject: Re: Cheque Day Study update

Hi Lindsey - thanks, I'd welcome a check-in (no pun intended) and update on this project, and have some time later this week (Th/Fri) or early next week . . . I'm wondering if you could send a Doodle poll with several options and we can see if a mutually convenient time for us all can be identified.

cheers Ken

From: Lindsey Richardson [mailto:lrichardson@cfenet.ubc.ca]

Sent: Monday, December 08, 2014 08:51 AM

To: Fieltsch, Raymond SDSI:EX; Jensen, Dana SDSI:EX; Tupper, Kenneth HLTH:EX

Subject: Cheque Day Study update

Dear Raymond, Dana and Ken,

I hope this email finds you well. I'm writing to see if there might be an opportune moment for us to chat briefly on the phone about the Cheque Day Study. Things are progressing well, but I would like to keep you up to date and also have a couple of questions I was hoping to discuss with you.

I'm quite flexible from now until the holidays, and hope we can find a time to chat before people disperse for the break.

As ever, please let me know if you have any questions or concerns.

Kind regards,

Lindsey

Lindsey Richardson, DPhil

Assistant Professor and Michael Smith Foundation for Health Research Career Scholar Department of Sociology | University of British Columbia

Research Scientist

Urban Health Research Initiative | BC Centre for Excellence in HIV/AIDS

St. Paul's Hospital

608-1081 Burrard Street | Vancouver, BC | V6Z 1Y6

t: 604.682.2344 x66878 | f: 604.806.9044

e: <u>lrichardson@cfenet.ubc.ca</u>

w: uhri.efenet.ubc.ca

From: Jagpal, Dave SDSI:EX

Sent: Friday, April 17, 2015 8:50 AM To: Shewchuk, Nancy D SDSI:EX Subject: FW: Cheque Issue Study

Led by Dr. Lindsey Richardson, Assistant Professor at UBC Department of Sociology and Research Scientist with the Urban Health Research Initiative at BC Centre of Excellence in HIV/AIDS (Providence Health Care) in partnership with Pigeon Park Savings and collaboration of Vancouver Coastal Health and VPD.

Dave Jagpal

Manager, Field Services and Vancouver Outreach and Integration

Local Office Services

Ministry of Social Development and Social Innovation

Telephone: 604 775-0655

From: Shewchuk, Nancy D SDSI:EX Sent: Thursday, April 16, 2015 4:40 PM

To: Jagpal, Dave SDSI:EX

Subject: RE: Cheque Issue Study

Hi Dave can you remind me who is conducting the study?

Nancy Shewchuk Executive Director Local Office Services & Outreach Ministry of Social Development & Social Innovation 604 660-2351 (w) 604 351-3247 (cell)

From: Jagpal, Dave SDSI:EX

Sent: Thursday, April 16, 2015 2:35 PM

To: Fieltsch, Raymond SDSI:EX

Cc: Shewchuk, Nancy D SDSI:EX; Gault, Jeanette C SDSI:EX

Subject: FW: Cheque Issue Study

Hi Raymond,

As a follow up to our conversation. I met with Lindsey and introduced her to our DTES supervisors to provide them with an overview of the project. We are not actively partnering in the project and from a field perspective really don't see a need to. The research project will occur with or without us as a formal partner. At the local office level, it is important we know who to contact with the project or refer to if clients/participants approach us indicating that their funds are being held. I've been advised that participants can voluntarily withdraw from the project at any time. From a recruitment perspective, the researchers will need to verify certain information but should be able to get most of this from the client and viewing the clients' cheque stub. Clients may also be able to access the required information provided they can access My Self Serve. This would be preferred rather than them submitting a ROI and creating more work at the office level. The project will be operating from the Centre for Excellence in HIV/AIDS Field Office in the DTES which has telephones and computers for clients' use. The stipend is also a non-issue as we typically are able to exempt such funds up to the asset level. Thanks.

Dave Jagpal

Manager, Field Services and Vancouver Outreach and Integration

Local Office Services

Ministry of Social Development and Social Innovation

Telephone: 604 775-0655

From: Fieltsch, Raymond SDSI:EX Sent: Thursday, April 16, 2015 1:59 PM

To: Jagpal, Dave SDSI:EX

Subject: RE: Cheque Issue Study

Hi Dave,

At this point our minister has been briefed on the issue \$.12

s.12

That being said, I did advise that some coordination and advice on our end is necessary and we are ok doing that as needed.

Regards,

Raymond Fieltsch Executive Director, Strategic Policy Branch

(250) 953-3923 **(250)** 952-6450

Raymond Fieltsch@gov.bc.ca

From: Jagpal, Dave SDSI:EX

Sent: Wednesday, March 18, 2015 12:42 PM

To: Fieltsch, Raymond SDSI:EX **Subject:** RE: Cheque Issue Study

Yes. I have a meeting with Lindsey on April 1. Even if we don't formally support the study we will need to have a contact person with the study just in case there are questions re a client's access to funds being "held" at the bank.

Dave Jagpał

Manager, Field Services and Vancouver Outreach and Integration

Local Office Services

Ministry of Social Development and Social Innovation

Telephone: 604 775-0655

From: Fieltsch, Raymond SDSI:EX

Sent: Wednesday, March 18, 2015 12:39 PM

To: Jagpal, Dave SDSI:EX

Subject: RE: Cheque Issue Study

Hi Dave.

I haven't heard anything formal at this point but will ask Molly. Are you being contacted at this point?

Regards,

Raymond Fieltsch Executive Director, Strategic Policy Branch **250)** 953-3923 **4** (250) 952-6450 Raymond.Fieltsch@gov.bc.ca

From: Jagpal, Dave SDSI:EX

Sent: Friday, March 13, 2015 11:20 AM

To: Fieltsch, Raymond SDSI:EX Subject: Cheque Issue Study

Hi Raymond,

Any word on whether this has the ADM's and DM's support?

Dave Jagpal Manager, Field Services and Vancouver Outreach and Integration **Local Office Services** Ministry of Social Development and Social Innovation Telephone: 604 775-0655

From:

Jagpal, Dave SDSI:EX

Sent:

Friday, January 30, 2015 4:30 PM

To:

Fieltsch, Raymond SDSI:EX

Subject:

RE: Cheque Day Study update

Overall I think it is an interesting project. The incentive is necessary but not sure what impact it will have on the conclusion. I know Taro had some thoughts regarding this.

I also find the volunteer aspect interesting. My sense is that a number of clients will request funds early resulting in them withdrawing from the study. I also mentioned to Lindsey that we may need to know whether certain clients have funds sitting in their account for the month in order to assess requests for supplements. She wasn't thrilled about this thinking it may have impacts on the integrity of the research. She needed to give it a bit more thought.

Thanks,

Dave Jagpal

Manager, Field Services and Vancouver Integration and Outreach Local Office Services Ministry of Social Development and Social innovation Telephone (604) 775-0655

Cell: (778) 998-3589 Facsimile: (604) 660-2503

From: Fieltsch, Raymond SDSI:EX Sent: Friday, January 30, 2015 4:21 PM

To: Jagpal, Dave SDSI:EX

Subject: RE: Cheque Day Study update

s.13

I think that will happen next week so

stay tuned. What are your impressions of the study? s.13

Regards,

Raymond Fieltsch Executive Director, Strategic Policy Branch **☎** (250) 953-3923 **4** (250) 952-6450 Raymond.Fieltsch@gov.bc.ca

From: Jagpal, Dave SDSI;EX

Sent: Friday, January 30, 2015 4:17 PM

To: Fieltsch, Raymond SDSI:EX

Subject: FW: Cheque Day Study update

Hi Raymond,

I met with Lindsey today and indicated that at this time we are still not certain regarding our degree off participation with the project. We had a discussion regarding some of the challenges and for me to get a better sense of how the project will roll out. Any word on the information note and how receptive the ADM's and DM might be. Thanks.

Dave Jagpal

Manager, Field Services and Vancouver Integration and Outreach

Local Office Services

Ministry of Social Development and Social innovation

Telephone (604) 775-0655

Cell: (778) 998-3589 Facsimile: (604) 660-2503

From: Fieltsch, Raymond SDSI:EX

Sent: Wednesday, January 14, 2015 10:56 AM

To: Jagpal, Dave SDSI:EX **Cc:** Gurney, Taro SDSI:EX

Subject: FW: Cheque Day Study update

Hi Dave,

We have assigned one of our analysts to write up an info note on this. Taro will share and work with you to include any concerns you may have around implementation (e.g. Third-party administration issue, etc). s.13

s.13

Regards,

Raymond Fieltsch
Executive Director, Strategic Policy Branch

1 (250) 953-3923

4 (250) 952-6450

Raymond.Fieltsch@gov.bc.ca

From: Lindsey Richardson [mailto:lrichardson@cfenet.ubc.ca]

Sent: Monday, January 12, 2015 1:50 PM

To: Fieltsch, Raymond SDSI:EX

Cc: Jensen, Dana SDSI:EX; Jagpal, Dave SDSI:EX

Subject: Re: Cheque Day Study update

Hi Raymond,

Many thanks for the reply - and Dave, great to be connected to you. It would be great to chat or meet up at some point to discuss the study and a couple of outstanding considerations that we're working through as the design and procedures for the study are finalized.

Raymond, I've attached a one page overview of the study. If this isn't hitting where you were hoping please let me know and I'll adjust as needed.

I look forward both of your thoughts moving forward.

Best wishes, and kind regards,

Lindsey

From:

Jagpal, Dave SDSI:EX

Sent:

Wednesday, September 24, 2014 1:37 PM

To:

Truswell, Brad SDSI:EX
Galbraith, David J SDSI:EX

Cc: Subject:

FW: study about cheque issue day - rush please

Importance:

High

Looks good to me. The background bullets are important to show what we already do. Brad, your comments help to give a fuller picture showing how we are working in partnership to address some of the issues in the area. Thanks.

Dave Jagpal Acting Director, Service Delivery Vancouver Coastal Region Ministry of Social Development and Social Innovation Phone: 604 775-0655

Cell: 778 998-3589 Fax: 604 660-2503

From: Truswell, Brad SDSI:EX

Sent: Wednesday, September 24, 2014 1:00 PM

To: Jagpal, Dave SDSI:EX
Cc: Galbraith, David J SDSI:EX

Subject: FW: study about cheque issue day - rush please

Importance: High

Hi Dave,

Can you have a quick look at the proposed quote and recommended response

I'd like to add-

- The ministry also continues to work with organizations such as BC Housing, the City of Vancouver, other levels of government, and community partners to ensure that individuals who are homeless have better access to the supports and services that will make a real difference in their lives.
- On an ongoing basis, ministry staff work closely with shelter providers, police, community drop-in centres, rehabilitation services, and hospitals to ensure that people using those services are aware of the income supports, and the shelter and health benefits they may receive through this or other provincial government ministries.

Brad Truswell

Manager, Strategic Issues ADMO-Regional Services Division Ministry of Social Development and Social Innovation

Phone: (250) 387-3598

Cell: (250) 580-6243

From: Kerr, Grant GCPE:EX

Sent: Wednesday, September 24, 2014 12:56 PM To: Truswell, Brad SDSI:EX; Bruce, Robert SDSI:EX Cc: Ross, Ian SDSI:EX; Filion, Corinna GCPE:EX Subject: study about cheque issue day - rush please

Importance: High

Hi Team,

As discussed, we're trying to find a study that was done a decade or so ago about the feasibility of staggering cheque issue days. Rob Bruce recalls this.

The question we're trying to answer is whether staggering the cheque issue day would have any affect on what happens on cheque day?

And, we're interested in having ADM Galbraith provide a quote for News 1130, which we will draft depending on what the study says.

For ADM Galbraith, we could start out with this, which is straight out of IN messaging:

"We understand the challenges police, social services and healthcare workers face on the Downtown Eastside. We are always concerned about the health and well-being of the people we serve. Hook forward to hearing the conclusion of this study."

Outlet: News 1130 Reporter: Simon Druker Phone: 604-877-4400 Time of call: 9:45 a.m.

Deadline asap:

Issue: Cheque day and overdoses

Recommend send background:

The Ministry of Social Development and Social Innovation serves some of the most vulnerable people in the province and takes a number of steps to ensure that income assistance is used the way it is intended, for support and shelter.

The ministry encourages people to sign up for direct deposit, which helps keep cash off the streets. Nearly 80% of people who are eligible for direct deposit are receiving payments by this method. Many people opt to have their rental portion of their cheques go directly to their landlord. In the DTES, 95% use this option.

In rare cases, the ministry also provides some of the most vulnerable people receiving assistance, who are not able to administer their own funds, with smaller payments throughout the month.

Grant Kerr
Public Affairs Officer/ Communications
Ministry of Social Development and Social Innovation
Government of British Columbia
Ph: 250 387-5635, c: 250 216-2496

From:

Galbraith, David J SDSI:EX

Sent:

Thursday, July 9, 2015 9:45 AM

To:

Harrington, Molly SDSI:EX; Jagpal, Dave SDSI:EX; Shewchuk, Nancy D

SDSI:EX; Bruce, Robert SDSI:EX; DeBenedictis, Linda SDSI:EX

Cc:

Gault, Jeanette C SDSI:EX

Subject:

RE: Introduction and Update on Project

I'm happy to be involved but you can't beat Dave's many years of experience in the trenches and seeing what works/doesn't work.

David Galbraith Assistant Deputy Minister Service Delivery Division

Ministry of Social Development and Social Innovation

Tel: 250.387.7032 fax: 250,387,2418

ONE DECVINOR, ONE TEAM



From: Harrington, Molly SDSI; EX **Sent:** Thursday, July 9, 2015 9:44 AM

To: Galbraith, David J SDSI:EX; Jagpal, Dave SDSI:EX; Shewchuk, Nancy D SDSI:EX; Bruce, Robert SDSI:EX;

DeBenedictis, Linda SDSI:EX Cc: Gauit, Jeanette C SDSI:EX

Subject: RE: Introduction and Update on Project

Yes but would be happy if Dave G wanted to do it...

From: Galbraith, David J SDSI:EX Sent: Thursday, July 9, 2015 9:35 AM

To: Harrington, Molly SDSI:EX; Jagpal, Dave SDSI:EX; Shewchuk, Nancy D SDSI:EX; Bruce, Robert SDSI:EX;

DeBenedictis, Linda SDSI:EX Cc: Gault, Jeanette C SDSI:EX

Subject: RE: Introduction and Update on Project

Assuming you mean Dave J on the operational side Lagree

David Galbraith Assistant Deputy Minister Service Delivery Division Ministry of Social Development and Social Innovation

Tel: 250.387.7032 fax: 250,387,2418

ONE DEOVINCE, ONE TEAM



From: Harrington, Molly SDSI:EX

Sent: Wednesday, July 8, 2015 12:18 PM

To: Galbraith, David J SDSI:EX; Jagpal, Dave SDSI:EX; Shewchuk, Nancy D SDSI:EX; Bruce, Robert SDSI:EX;

DeBenedictis, Linda SDSI:EX **Cc:** Gault, Jeanette C SDSI:EX

Subject: RE: Introduction and Update on Project

Here is what I would recommend.

Rob Bruce has and I think should continue to be the lead – but we need Dave to continue to lead/help on the operational side. s.22 and Linda will be the contact for him in the interim. They are both right up to speed on cabinet conversation and the research.

Thope that works for you.

Molly

From: Galbraith, David J SDSI:EX

Sent: Wednesday, July 8, 2015 11:58 AM

To: Jagpal, Dave SDSI:EX; Shewchuk, Nancy D SDSI:EX **Cc:** Gault, Jeanette C SDSI:EX; Harrington, Molly SDSI:EX

Subject: RE: Introduction and Update on Project

Let me talk to Molly and I will get back to you.

David Galbraith
Assistant Deputy Minister
Service Delivery Division
Ministry of Social Development and Social Innovation

Tel: 250.387.7032 fax: 250.387.2418

ONE DROVINCE, ONE TEAM

X

From: Jagpal, Dave SDSI:EX

Sent: Wednesday, July 8, 2015 11:57 AM

To: Shewchuk, Nancy D SDSI:EX; Galbraith, David J SDSI:EX

Cc: Gault, Jeanette C SDSI:EX

Subject: FW: Introduction and Update on Project

Hi David and Nancy,

I'm not sure what my involvement should be with this. Is there someone from Molly's shop that can make contact with Jan Kozicky. Please let me know. Thanks.

Dave Jagpal

From: Kozicky, Jan [VC] [mailto:Jan.Kozicky@vch.ca]

Sent: Wednesday, July 8, 2015 11:17 AM

To: Jagpal, Dave SDSI:EX

Subject: RE: Introduction and Update on Project

Hi Dave,

As per Andrew's email yesterday, I'd like to touch base with you about \$.12

Thanks Dave- let me know if you'd like to connect by phone or in person to discuss.

Kind regards,

Jan

Jan Kozicky, PhD | Regional Leader, Regional Mental Health & Addiction Program Vancouver Coastal Health $520~\text{W}~6^{\text{th}}$ Avenue Vancouver BC W: 604.714.3771x2234 C: 604.992.6819

From: MacFarlane, Andrew [VC] **Sent:** Tuesday, July 07, 2015 4:47 PM

To: 'Dave.Jagpal@gov.bc.ca'; Kozicky, Jan [VC] **Subject:** Introduction and Update on Project

Hi Dave....just wanted to put Jan Kozicky in contact with you...she is one of our project leads for MHA and is working with myself and the MOH to outline the current state of research on the cheque issue day and wanted to connect with you as the MoH suggested that you are involved with some of this work....will leave for Jan to connect with you, Dave...

Also, will be sending you an invite for a weekly meeting with Gerrit and the MoH for Fridays – if it works, would be great for you to attend.

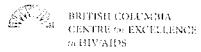
Thanks Dave – talk soon (thought I was going to see you at the last VISU meeting). Andrew

Andrew W. MacFarlane

Regional Director, Mental Health and Addiction Vancouver Coastal Health

Director, Mental Health and Addiction (Inner City, Vancouver)Vancouver Coastal Health

DL: 604-730-7623











The impact of Alternative Social Assistance disbursement on drug-related harm (TASA) Research Study Overview

Background

Research in Vancouver and elsewhere that has identified escalated harm coinciding with government cheque issue days, such as escalations in drug use, hospital discharge against medical advice, emergency department use, public disorder, police service calls and overdose deaths. In response, a randomized controlled trial (RCT) is being initiated to examine whether changing the schedule of income assistance distribution (e.g., other days of the month; bi-weekly) may minimize these harms.

The CIHR-funded study is being led by Dr. Lindsey Richardson, Assistant Professor at the UBC Department of Sociology, and Research Scientist with the Urban Health Research Initiative at the BC Centre for Excellence in HIV/AIDS. Research partners include Pigeon Park Savings (PPS; operated by the Portland Hotel Society and VanCity), Vancouver Coastal Health, the Vancouver Police Department, the BC Ministry of Social Development and Social Innovation and the BC Ministry of Health.

Study design

Volunteer study participants will be individuals who currently receive provincial income assistance payments and report increases in drug use on government cheque issue days. The study will randomly allocate participants to continue receiving social assistance on government cheque issue days (as the study "control" group) or to one of two intervention arms. Participants in the intervention arms of the study will have their income assistance deposited directly into a personalized account at Pigeon Park Savings, a local financial service provider designed to provide access to financial services for individuals who face barriers accessing such services at other institutions. Funds will be released according to schedules that differ from government cheque issue days in (1) timing or (2) timing and frequency. Key outcomes, including drug use patterns, social and health service utilization, public disorder and exposure to violence will be compared between control and intervention arms to identify the impact of alternative disbursement schedules. Participants for the study will be recruited through health, social and financial service providers, existing research studies, drug user organizations, and word of mouth.

The study hypothesizes that potential changes to income assistance distribution could significantly benefit community health and safety, mitigate drug-related harms associated with cheque day and ease the significant monthly burden for health and police service providers.

Study Ethics and Participant Considerations

The study will commence following the provision of ethical approval from the University of British Columbia/Providence Health Care Research Ethics Board. Provisions are being undertaken to ensure that research participants' housing stability is not jeopardized by changes in their social assistance schedule, that their study honoraria will not be clawed back from their assistance payments, and that they are able to withdraw from the study at any point without penalty.

Study Timeline

The study is scheduled to begin recruitment in late Spring, 2015. Each participant will be enrolled in the study for six months and the study will be active for approximately two years. Participants will receive honoraria for participating in the study. Results of the study are expected in Spring 2017.

Lindsey Richardson, DPhil

Assistant Professor and Michael Smith Foundation for Health Research Career Scholar Department of Sociology | University of British Columbia

Research Scientist

Urban Health Research Initiative | BC Centre for Excellence in HIV/AIDS

St. Paul's Hospital

608-1081 Burrard Street | Vancouver, BC | V6Z 1Y6

t: 604.682.2344 x66878 | f: 604.806.9044

e: frichardson@cfenet.ubc.ca

w: uhri.cfenet.ubc.ea

On Jan 8, 2015, at 11:04 AM, Fieltsch, Raymond SDSI:EX < Raymond. Fieltsch@gov.bc.ca > wrote:

Hi Lindsey,

The best person to contact is Dave Jagpal. I've cc'd him on this e-mail and have spoken to him on the phone as well. He is expecting a call or e-mail (604 775-0655). I am also wondering if you could provide me with a written overview (very high level) of the Pilot details so I can inform people on my end and ensure we have support going forward.

Regards,

Raymond Fieltsch
Executive Director, Strategic Policy Branch
(250) 953-3923
(250) 952-6450
Raymond.Fieltsch@gov.bc.ca

From: Lindsey Richardson [mailto:lrichardson@cfenet.ubc.ca]

Sent: Wednesday, January 7, 2015 11:56 AM

To: Fieltsch, Raymond SDSI:EX **Cc:** Jensen, Dana SDSI:EX

Subject: Re: Cheque Day Study update

Dear Raymond and Dana,

A happy new year to you both - I hope and trust you had a lovely holiday season.

I am writing to follow up on an outstanding item from our conversation before Christmas. Raymond, when I asked for contacts at the local ministry office at Main and Pender, you suggested that I touch base both with the outreach managed and the supervisor to ask about making sure that study stipends would not be clawed back from people's assistance amounts, and to discuss timing around housing and rent payments.

If you are still willing to make those introductions I would very grateful.

And, as ever, please let me know if you have any concerns or questions about the study.

Kind regards,

Lindsey

Lindsey Richardson, DPhil

Assistant Professor and Michael Smith Foundation for Health Research Career Scholar Department of Sociology | University of British Columbia

Research Scientist

Urban Health Research Initiative | BC Centre for Excellence in HIV/AIDS

St. Paul's Hospital

608-1081 Burrard Street | Vancouver, BC | V6Z 1Y6

t: 604.682.2344 x66878 | f: 604.806.9044

e: <u>lrichardson@cfenet.ube.ca</u>

w: uhri.cfenet.ubc.ca

On Dec 10, 2014, at 3:25 PM, Lindsey Richardson lrichardson@cfenet.ubc.ca wrote:

Hi all,

In advance of our call on Friday at 1:30, I wanted to pass along a quick overview of what I'd like to talk about and the call information. I don't anticipate this taking longer than half an hour or so.

The updates I wanted to pass along relate to:

- 1. Protocol Development
- 2. Ethics application and approvals
- 3. Operational updates
- 4. Study participant money management mechanisms

The call information is:

Dial in #: s.15

Participant access code: s.15

Let me know if you have any questions. I look forward to chatting on Friday.

Best wishes,

Lindsey

Lindsey Richardson, DPhil Assistant Professor and Michael Smith Foundation for Health Research Career Scholar Department of Sociology | University of British Columbia Research Scientist

Urban Health Research Initiative | BC Centre for Excellence in HIV/AIDS

St. Paul's Hospital

608-1081 Burrard Street | Vancouver, BC | V6Z 1Y6

t: 604.682.2344 x66878 | f: 604.806.9044

e: Irichardson@cfenet.ubc.ca

w: uhri.cfenet.ubc.ca

On Dec 9, 2014, at 8:36 PM, Jensen, Dana SDSI:EX < Dana.Jensen@gov.bc.ca > wrote:

130 friday looks good

From: Fieltsch, Raymond SDSI:EX

Sent: Tuesday, December 09, 2014 06:02 PM Pacific Standard Time

To: Lindsey Richardson < <u>Irichardson@cfenet.ubc.ca</u>> Cc: Tupper, Kenneth HLTH:EX; Jensen, Dana SDSI:EX

Subject: Re: Cheque Day Study update

That will work with me as well.

Sent from my iPhone

On Dec 9, 2014, at 4:44 PM, "Lindsey Richardson" < brichardson@efenet.ubc.ca> wrote:

Hi all,

I'm wondering if, provided Dana is available, we might be able to set this call for Friday at 1:30? If everyone could confirm this still works for them I'll book a teleconference line and will pass along details as soon as I have them.

Many thanks,

Lindsey

On Dec 8, 2014, at 9:28 AM, Fieltsch, Raymond SDSI:EX <<u>Raymond.Fieltsch@gov.bc.ca> wrote:</u>

Thursday or Friday of this week is best as I am unavailable from Monday to Wednesday of next week. Glad to hear that the project is progressing well.

Regards,

Raymond Fieltsch Executive Director, Strategic Policy Branch **25**(250) 953-3923

4 (250) 952-6450

Raymond Fieltsch@gov.bc.ca

From: Tupper, Kenneth HLTH:EX

Sent: Monday, December 8, 2014 9:12 AM

To: 'hrichardson@cfenet.ubc.ca'; Fieltsch, Raymond SDSI:EX; Jensen, Dana

SDSI:EX

Subject: Re: Cheque Day Study update

Hi Lindsey - thanks, I'd welcome a check-in (no pun intended) and update on this project, and have some time later this week (Th/Fri) or early next week . . . I'm wondering if you could send a Doodle poll with several options and we can see if a mutually convenient time for us all can be identified.

cheers Ken

From: Lindsey Richardson [mailto:lrichardson@cfenet.ubc.ca]

Sent: Monday, December 08, 2014 08:51 AM

To: Fieltsch, Raymond SDSI:EX; Jensen, Dana SDSI:EX; Tupper, Kenneth HLTH:EX

Subject: Cheque Day Study update

Dear Raymond, Dana and Ken,

I hope this email finds you well. I'm writing to see if there might be an opportune moment for us to chat briefly on the phone about the Cheque Day Study. Things are progressing well, but I would like to keep you up to date and also have a couple of questions I was hoping to discuss with you.

I'm quite flexible from now until the holidays, and hope we can find a time to chat before people disperse for the break.

As ever, please let me know if you have any questions or concerns.

Kind regards,

Lindsey

Lindsey Richardson, DPhil

Assistant Professor and Michael Smith Foundation for Health Research

Career Scholar

Department of Sociology | University of British Columbia

Research Scientist

Urban Health Research Initiative | BC Centre for Excellence in HIV/AIDS

St. Paul's Hospital

608-1081 Burrard Street | Vancouver, BC | V6Z 1Y6

t: 604.682.2344 x66878 | f: 604.806.9044

e: <u>lrichardson@efenet.ube.ca</u>

w: uhri.cfenet.ubc.ca

From: Rabinovitch, Hannah R HLTH:EX
Sent: Friday, July 24, 2015 12:19 PM

To: Jagpal, Dave SDSI:EX

Subject: FW: s.12
Attachments: s.12

Importance: High

Hi Dave,

Here is the email sent from Gerrit to Linda, cc'ed to Rob Bruce. Connecting with Linda to touch base sounds like a good idea.

Hannah

From: van der Leer, Gerrit HLTH:EX Sent: Wednesday, July 22, 2015 5:04 PM

To: DeBenedictis, Linda SDSI:EX

Cc: Borowko, Whitney HLTH:EX; Rabinovítch, Hannah R HLTH:EX; Bruce, Robert SDSI:EX

Subject: FW; s.12 Importance: High

Hello Linda,

It was good to connect with you and Dave last week to discuss the work underway regarding the upcoming s.12

Our ADM, Doug Hughes s.22 and wis 12

s.12

have listed Robert Bruce as a possible co-presenter to provide an overview of the work undertaken by your Ministry on this issue. I have not discussed this with Bruce and by copy of this note I'll give Bruce a heads up. Look forward hearing from you both.

Gerrit van der Leer Director Mental Health and Substance Use Integrated Primary and Community Care Ministry of Health 6-2, 1515 Blanshard St Victoria BC V8W 3C8 Ph. (250) 952 1610 Fax: (250) 952 1282 mail to Gerrit vanderleer@gov.bc.ca

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From:

DeBenedictis, Linda SDSI:EX

Sent:

Monday, July 27, 2015 11:40 AM

To:

Jagpal, Dave SDSI:EX

Subject:

RE: Follow Up Requested: VCH/PHC and MSDSI Privacy/Data Sharing for

income assistance presentation

Hi Dave.

I had a chance to talk to Rob. The person he has dealt with in the past has left so, unfortunately, we don't have a contact....

Sorry...

Linda

From: Jagpal, Dave SDSI:EX

Sent: Wednesday, July 22, 2015 9:07 AM

To: DeBenedictis, Linda SDSI:EX

Subject: RE: Follow Up Requested: VCH/PHC and MSDSI Privacy/Data Sharing for income assistance

presentation

That works, Thanks,

Dave Jagpal

Manager, Field Services and Vancouver Integration and Outreach Local Office Services

Ministry of Social Development and Social Innovation 910 – 360 West Georgia Street, Vancouver, V6B 6B2 Telephone 604 775-0655 Cell 778 998-3589

Fax 604 660-2503

From: DeBenedictis, Linda SDSI:EX Sent: Wednesday, July 22, 2015 9:06 AM

To: Jagpal, Dave SDSI:EX

Subject: RE: Follow Up Requested: VCH/PHC and MSDSI Privacy/Data Sharing for income assistance

presentation

Hi,

No sorry we don't. Rob Bruce may have a name from someone at Citizen Services. He's back on Monday - I can ask and get back to you, if that works?

Thx. L

From: Jagpal, Dave SDSI:EX

Sent: Wednesday, July 22, 2015 9:05 AM

To: DeBenedictis, Linda SDSI:EX

Subject: FW: Follow Up Requested: VCH/PHC and MSDSI Privacy/Data Sharing for income assistance

presentation

Importance: High

Hi Linda,

Does your shop have an expert in this area or someone from Citizen Services that you typically work with? Thanks.

Dave Jagpal

Manager, Field Services and Vancouver Integration and Outreach Local Office Services Ministry of Social Development and Social Innovation 910 – 360 West Georgia Street, Vancouver, V68 682 Telephone 604 775-0655 Cell 778 998-3589 Fax 604 660-2503

From: Kozicky, Jan [VC] [mailto:Jan.Kozicky@vch.ca]

Sent: Tuesday, July 21, 2015 2:58 PM

To: Jagpal, Dave SDSI:EX

Cc: Scott, Janet [PH] [Privacy]; Muller, Monica [CORP]; Bowman, Laura [PH]; XT:HLTH Martinez, Raul;

MacFarlane, Andrew [VC]

Subject: Follow Up Requested: VCH/PHC and MSDSI Privacy/Data Sharing for income assistance presentation

Importance: High

Hi Dave,

I've brought the data request to PHC and VCH privacy, and they agree that since the data we are requesting to share is very sensitive in nature, that the formal processes established for sharing data are followed. There is a General Health Information Sharing Agreement that has been executed between the Health Authorities and the MOH, which allows for the sharing of information for purposes such as program evaluation (which our privacy determines this fits the current data sharing situation). Though the MSDSI is not a direct party to the GHISA, they can be brought into the agreement using an Information Sharing Plan (ISP) for non-GHISA parties.

<u>Would you be able to contact MSDSI privacy to discuss this and put them in touch with our privacy group?</u> If all agree, then VCH and PHC could start to work on an Information Sharing Plan for the data that requires linking with MSDSI data. This shouldn't take too long (but it should be noted that our privacy is hesitant to commit this to be ready for use at a Sept presentation).

Here is an overview of the data request for you to share with the privacy:

What information is being requested: MSDSI is being asked to provide de-identified data (names, birthdates, possibly PHN #s) of individuals on income assistance to be compared to VCH/PHC de-identified data (name, birthdate, PHN #) on individuals who are repeat visitors to SPH and VGH for mental health and substance use complaints the week following cheque distribution.

Why the information is being requested: VCH/PHC (Laura Case, Andrew MacFarlane, Jen Duff, Monica McAlduff), Ministry of Health (Gerrit van de Leer), MSDSI (Dave Jagpal), and VPD (Howard Tran) are putting together \$.12

s.12

What is it used for: s 12 s.12

How will it be shared, managed, stored, etc.: If there were any specific recommendations in regards to sharing/managing/ storing the data we would be happy to comply.

Please let me know if you have questions. s.22 any emails to the appropriate party s.22

but will be able to forward

Thanks,

Jan

Jan Kozicky, PhD | Regional Leader, Regional Mental Health & Addiction Program Vancouver Coastal Health
520 W 6th Avenue Vancouver BC
W: 604.714.3771x2234 C: 604.992.6819

From: Galbraith, David J SDSI:EX

Sent: Thursday, August 27, 2015 1:43 PM

To: Jagpal, Dave SDSI:EX; Shewchuk, Nancy D SDSI:EX

Subject:

Attachments:

Hi Dave and Nancy,

This morning Sheila, Molly, Rob and I had a phone call with DM and ADM of health on the upcoming

c.12

Dave are you available to go? We should discuss where everyone sits and what's happening next with the study etc

Let me know. Cheers.

David Galbraith Assistant Deputy Minister Service Delivery Division Ministry of Social Development and Social Innovation Tel: 250.387.7032

fax: 250,387,2418

ONE DEPOVINCE, ONE TEAM

X

From: Harrington, Molly SDSI:EX

Sent: Tuesday, August 25, 2015 10:23 AM

To: Galbraith, David J SDSI:EX

Subject: FW: s.12

ļ

What started this?

A recent publication in the Canadian Journal of Psychiatry found that Vancouver experiences significant spikes in ED MH&SU visits to VGH and SPH (18.8%) as well as MHA apprehensions (12.4%) in the week following income assistance (welfare) cheque distribution (Pickett et al 2015; data collected June 8 2011- December 25 2012)

What are other related issues that have been reported?

- The research literature consistently shows that in the time following welfare cheque distribution there are significant increases in substance use and related harms, including overdoses and psychiatric emergencies
- BC Data (starting with most recent):
 - Study with VPD? Fidel and SPH/MSJ?
 - Daily mortality doubles during the two days following cheque issue, and illicit drug mortality is approximately 40% higher in cheque weeks than non- cheque weeks. (BC Coroners Service data from 2009-2013 analyzed by BC CDC, in preparation)
 - The risk of injections resulting in overdose at Insite doubled during the three days beginning with the issuing of income assistance cheques (Zlortorzynska et al 2014; data from March 2004- December 2010)
 - Increase in likelihood of overdose in days following cheque arrival, and in probability of leaving the hospital AMA on cheque day. For those influenced by cheque day, leaving AMA leads to readmission much sooner than planned discharge, longer subsequent stays in hospital, and a substantial increase in the probability of a drug overdose (Ridell & Ridell 2006)
 - Cheque week has 37.9% increase in Detox Center observation admissions, 16.3% increase in Vancouver Fire Department medical responses, 8.9% in BC Ambulance Service responses, and 54.5% increase in coroner reported deaths (Verheul et al 1997, data from 1993)

What is the population being seen repeatedly after cheque week at SPH and VGH ED?

- Current data regarding demographics, chief complaint, severity, housing status, and connection to community mental health services for those seen following cheque week at VGH and SPH is currently being analyzed.
 - o Also asked decision support for detox services volume, car 87 data
 - Can we get names of folks receiving welfare payments from Ministry of Social Development so data we are looking at is specific to those? Connect with Dave Jagpal...bring income support worker in to work with decision support as informal link?

Are there other consequences of cheque issue week that we need to consider?

Connect with Dave Jagpal

Is this an issue outside Vancouver?

- Monthly cheque disbursement is nearly universal, and related increases in health service and police utilization are reported in research across the US and Canada
- The increase in health service utilization reported in the literature and seen here is primarily done in urban centres, and may not necessarily apply to rural areas: one report found no correlation with welfare payments and rural critical care transportation services (Svenson et al 2007)
- Other BC health authorities?

Is there any research offering a solution to this problem?

- Review of literature: Rosen 2011
 - Money management-based clinical interventions, which may involve assignment of a representative payee, can minimize the purchase of substances with disability payments.
- Washington State (Seattle); Ries et al 2004
 - 41 Individuals with severe mental illness and substance abuse, RCT of contingency or noncontingency managed payments through mental health centre (27 weeks)
 - Contingency was based on substance use, money management and treatment follow through; had implications on type (cash vs vouchers) of frequency of benefits, not amount
 - The patients with contingent management used significantly less alcohol and drugs and showed much better money management than those with noncontingent management. Patients and case managers who participated in the study reported that they found the management strategy to be acceptable and useful.
- LA County (1997); Cited Dobkin & Puller 2006; original report yet to be found
 - Welfare distribution timing was switched from 1st of month to staggered over first 10 days.
 - o Shifted peak in hospital admissions to later in the month, flattened cycle
- Hempton County in Minnesota (1990); Cited in Brunette 1991, original report has yet to be found
 - Over an 8 month pilot project in 1990, a sample of clients without a permanent living address were given their checks on a weekly basis (instead of monthly)
 - 25% Decrease in no address clients, total savings of more than \$400k
 - Result of a decrease in client casefiles and reduction in emergency assistance funds

What is current best practices at VCH?

- ACT standards have a voluntary Money Management program for their clients where they look at the teaching and rehab aspect of money management, this can include helping set up bank accounts with daily limits, or other solution that can be in place if and when client graduates from services. Barrier is primarily in engaging people- takes time to build enough trust (only about 20-30% choose to participate)
 - o If ACT holds the clients' money directly it can create a problematic dynamic (4% of participating clients)- utilize EFry Society (50%) or a trustee (25%) to manage funds.
 - Take client shopping on cheque day to make sure they have essentials (21%)
- VISU does this as well
- Despite obvious need for their client population, AOT is unable to engage clients in this way due to short follow-up time.

Options for Consideration

- Promote/ support money management through trustees (pros/cons)
- Change disbursement schedule (pros/cons)
- Adjust staffing to respond to expected increase in demand (pros/cons)

Recommendation

Describe current vs future state patient journey, and changes/supports from various organizations.

Further research will demonstrate effects of changing disbursement schedule

- The BC Centre for Excellence in HIV/AIDS, in collaboration with Pigeon Park Savings (VanCity branch run in partnership with PHS Community Services), is starting a RCT to identify whether changing the timing (on a week different than cheque week) alone or in combination with increased frequency (semi-monthly) of

income distribution for vulnerable individuals, particularly for those who use illicit drugs, can mitigate the harms and community health and safety concerns related to the current coordinated distribution.

- This study has clear policy relevance for how income assistance should be rolled out, examining
 whether the schedule of disbursement should be tailored to populations among whom coordinated
 payment creates significant issues.
- o By working with a bank, this study explores the future possibility of people voluntarily working with their financial institutions to figure out a system that works for them











The impact of Alternative Social Assistance disbursement on drug-related harm (TASA) Research Study Overview

Background

Research in Vancouver and elsewhere that has identified escalated barm coinciding with government cheque issue days, such as escalations in drug use, hospital discharge against medical advice, emergency department use, public disorder, police service calls and overdose deaths. In response, a randomized controlled trial (RCT) is being initiated to examine whether changing the schedule of income assistance distribution (e.g., other days of the month; bi-weekly) may minimize these harms.

The CIHR-funded study is being led by Dr. Lindsey Richardson, Assistant Professor at the UBC Department of Sociology, and Research Scientist with the Urban Health Research Initiative at the BC Centre for Excellence in HIV/AIDS. This research partners with Pigeon Park Savings (PPS; operated by the Portland Hotel Society and VanCity) and the collaboration of Vancouver Coastal Health, the Vancouver Police Department, and other institutional and community stakeholders.

Study design

Volunteer study participants will be individuals who currently receive provincial income assistance payments and report increases in drug use on government cheque issue days. The study will randomly allocate participants to continue receiving social assistance on government cheque issue days (as the study "control" group) or to one of two intervention arms. Participants in the intervention arms of the study will have their income assistance deposited directly into a personalized account at Pigeon Park Savings, a local financial service provider designed to provide access to financial services for individuals who face barriers accessing such services at other institutions. Funds will be released according to schedules that differ from government cheque issue days in (1) timing or (2) timing and frequency. Key outcomes, including drug use patterns, social and health service utilization, public disorder and exposure to violence will be compared between control and intervention arms to identify the impact of alternative disbursement schedules. Participants for the study will be recruited through health, social and financial service providers, existing research studies, drug user organizations, and word of mouth.

The study hypothesizes that potential changes to income assistance distribution could significantly benefit community health and safety, mitigate drug-related harms associated with cheque day and ease the significant monthly burden for health and police service providers.

Study Ethics and Participant Considerations

The study will commence following the provision of ethical approval from the University of British Columbia/Providence Health Care Research Ethics Board. Provisions are being undertaken to ensure that research participants' housing stability is not jeopardized by changes in their social assistance schedule, that their study honoraria will not be clawed back from their assistance payments, and that they are able to withdraw from the study at any point without penalty.

Study Timeline

The study is scheduled to begin recruitment in late Spring, 2015. Each participant will be enrolled in the study for six months and the study will be active for approximately two years. Participants will receive honoraria for participating in the study. Results of the study are expected in Spring 2017.

TASA Briefing Note - 2 April 2015

Evans Locker, Ann SDSI:EX

From:

Galbraith, David J SDSI:EX

Sent:

Monday, February 15, 2016 3:57 PM

To:

Evans Locker, Ann SDSI:EX

Subject:

foi 60256

Attachments:

Welfare Checks Drug Use & Health - JoHR 2006.pdf S. 12, S. 13

S.12,S.13 .pdf; Effects of Government Transfers on PWUDs - JoPE 2007.pdf; IDU Access to SIF in Vancouver - QHR 2011.pdf; Impact of Welfare Cheque Days in BC - HRJ 2007.pdf; Leaving Hospital Against Med Advice for HIV Patients - CMAJ 2002.pdf;

Timing of IA Payments & ODs at Insite - IJDP 2014.pdf

David Galbraith
Assistant Deputy Minister
Service Delivery Division
Ministry of Social Development and Social Innovation

Tel: 250.387.7032 fax: 250.387.2418

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----Original Message-----

From: Bruce, Robert SDSI:EX

Sent: Tuesday, June 9, 2015 10:53 AM

To: Taylor, Sheila A SDSI:EX: Galbraith, David J SDSI:EX

Subject: Emailing: Welfare Checks Drug Use & Health - JoHR 2006, S.12,S.13

Effects of Government Transfers on PWUDs - JoPE 2007, IDU Access to SIF in Vancouver - QHR 2011,

Impact of Welfare Cheque Days in BC - HRJ 2007, Leaving Hospita

Here are all the articles we used plus a copy of the deck, for your records.

Rob

Your message is ready to be sent with the following file or link attachments:

Welfare Checks Drug Use & Health - JoHR 2006 s.12,s.13

Effects of Government Transfers on PWUDs - JoPE 2007 IDU Access to SIF in Vancouver - QHR 2011 Impact of Welfare Cheque Days in BC - HRJ 2007 Leaving Hospital Against Med Advice for HIV Patients - CMAJ 2002 Timing of IA Payments & ODs at Insite - IJDP 2014

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Page 153 to/à Page 180

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Evans Locker, Ann SDSI:EX

From: Galbraith, David J SDSI:EX

Sent: Monday, February 15, 2016 3:58 PM

To: Evans Locker, Ann SDSI:EX

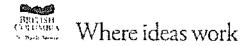
Subject: FOI 60256

David Galbraith Assistant Deputy Minister Service Delivery Division

Ministry of Social Development and Social Innovation

Tel: 250.387.7032 fax: 250.387.2418

ONE DEOVENCE, ONE TEAM





From: Jagpal, Dave SDSI:EX

Sent: Saturday, September 20, 2014 9:56 AM

To: Galbraith, David 1 SDST: FX: Archer, Terri SDST-EX

Subject: S.13

David and Terri,

As a follow up to yesterday's conversation. Sorry for not sending these sooner but had to do a bit of searching for them. These were used to brief the minister last year when VPD raised concerns regarding having a single cheque issue day. Just in case someone at headquarters wasn't able to find these. Thanks.

Dave Jagpal

Acting Director, Service Delivery Vancouver Coastal Region

Ministry of Social Development and Social Innovation

Phone: 604 775-0655 Cell: 778 998-3589 Fax: 604 660-2503

From: Moccia, Margaret SDSI:EX

Sent: Wednesday, December 11, 2013 9:12 AM To: Shewchuk, Nancy D SDSI:EX Cc: Eldridge, Dianne M SDSI:EX Subject: IS:13

Please find attached the approved briefing note for your files.

s.12

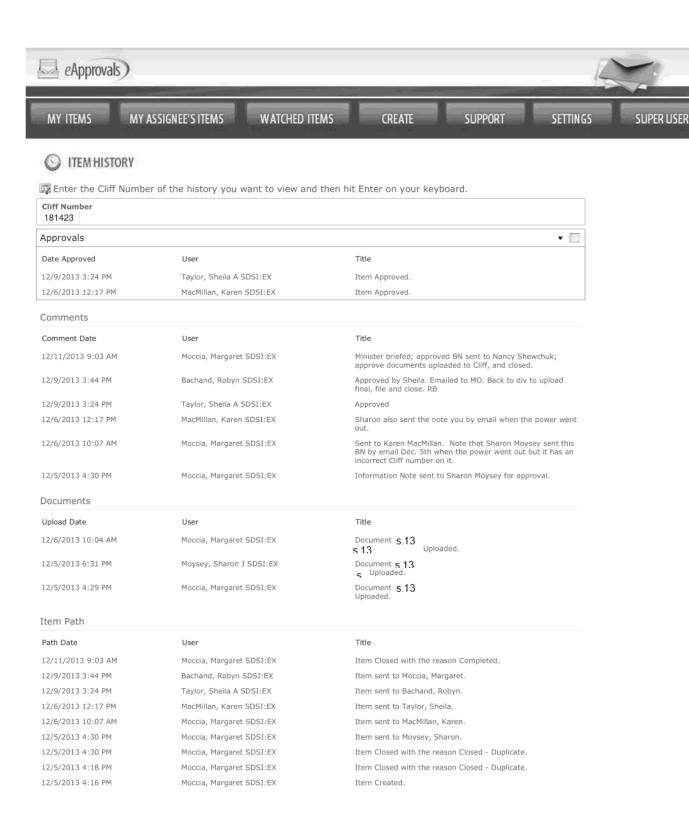
Have a great day Margaret

Page 183 to/à Page 187

Withheld pursuant to/removed as

s.12;s.13

eApprovals Page 1 of 1



Page 189 to/à Page 201

Withheld pursuant to/removed as

s.13