

## **Rochon, Brenda R LCTZ:EX**

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**From:** McLaughlin, Joel G LCTZ:EX  
**Sent:** Thursday, January 12, 2012 12:42 PM  
**To:** Plant, Graham LCTZ:EX  
**Cc:** Marquis, Yvette LCTZ:EX  
**Subject:** FW: Williams Lake and Quesnel

Let's ensure the minister has this as part of her tour reading material.

Thanks!

jm

---

**From:** Hinshaw, Ron CITZ:EX  
**Sent:** Thursday, January 12, 2012 12:41 PM  
**To:** McLaughlin, Joel G LCTZ:EX  
**Cc:** Slump, Perry CITZ:EX; Lipscombe, Deborah CITZ:EX; Hughes, Bette-Jo CITZ:EX  
**Subject:** RE: Williams Lake and Quesnel

Hi Joel,

Here is a short background for our Government Agents in Quesnel and Williams Lake for the Minister's upcoming visit:

**Quesnel Government Agent: Michael Boreen**

S22

**Williams Lake Government Agent: Barb Lusk**

S22

Both have proven to be outstanding Government Agents who work very hard serving the citizens of their communities and contributing to the success of Service BC.

Ron

Ron Hinshaw  
Executive Director, Service BC  
Ministry of Labour, Citizens' Services and Open Government  
Phone: 250-356-2031  
Cell: 517  
Email: [ron.hinshaw@gov.bc.ca](mailto:ron.hinshaw@gov.bc.ca)  
Website: <http://www.servicebc.gov.bc.ca>  
**access to government services made easy**

## **Rochon, Brenda R LCTZ:EX**

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**From:** McLaughlin, Joel G LCTZ:EX  
**Sent:** Thursday, January 12, 2012 1:00 PM  
**To:** Gavin, Bonnie LASS:EX  
**Cc:** Plant, Graham LCTZ:EX  
**Subject:** RE: Minister MacDiarmid's tour -

Hi Bonnie -- yes, they land at 9:10 on the Pacific Coastal flight.

This agenda looks great! Thanks again for everything.

jm

---

**From:** Gavin, Bonnie [<mailto:Bonnie.Gavin@leg.bc.ca>]  
**Sent:** Thursday, January 12, 2012 12:53 PM  
**To:** McLaughlin, Joel G LCTZ:EX  
**Subject:** Minister MacDiarmid's tour -

Hi Joel...I am assuming that the Minister and Graham will arrive in Wms Lake around 9am. Can you please confirm this for me.

Everything else is taken care of.

- 10am – 11:15 am meet with Cariboo Regional District S15
- 11:30am – 1pm – luncheon meeting with Williams Lake Chamber of Commerce TBD
- 1:30pm – 2:00pm – meet with ABC Communications in S15
- 2:00pm – 2:15pm – Greg Fry from the local radio station (will come to S15 )
- 2:15pm – 2:30pm – Cariboo Advisor (will come to S15 )
- 2:30 – 3:15pm – Service BC
- 3:30pm – 3:45pm – Williams Lake Tribune S15
- 4:00pm – 5:00pm – meet with Mayor Kerry Cook at S15

S3

Bonnie Gavin CA  
to Donna Barnett MLA  
Cariboo Chilcotin  
<http://www.donnabarnettmla.bc.ca>

## **Rochon, Brenda R LCTZ:EX**

---

**From:** McLaughlin, Joel G LCTZ:EX  
**Sent:** Thursday, January 12, 2012 1:12 PM  
**To:** Murphy, Bernadette GCPE:EX; Plant, Graham LCTZ:EX  
**Cc:** Greer, David GCPE:EX; Wey, Melody GCPE:EX  
**Subject:** RE: Spekaing notes - Open gov/Jobs Jan16/17

Hi everyone – please see the updated speaking notes with changes tracked. Can you please put into a final version and send it over with the media scan?

The Service BC office tours are confirmed and the offices have a heads-up through Ron Hinshaw.

We have a brief window on Tuesday morning for the minister to do an interview with the local Quesnel paper. Can you find out if they have 20 mins available at 11:00 a.m.?

Thanks

jrm

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**Sent:** Thursday, January 12, 2012 9:48 AM  
**To:** McLaughlin, Joel G LCTZ:EX; Plant, Graham LCTZ:EX  
**Cc:** Greer, David GCPE:EX; Wey, Melody GCPE:EX  
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Hi,

As an update, we'll have the media/issues scan to you by end of day today.

Regarding the Service BC office tours, are these are confirmed? I'd like to be able to give the offices a heads up that M3D will be visiting and provide your office with staff lists/background information.

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**From:** McLaughlin, Joel G LCTZ:EX  
**Sent:** Wednesday, January 11, 2012 4:34 PM  
**To:** Murphy, Bernadette GCPE:EX; Plant, Graham LCTZ:EX  
**Cc:** Greer, David GCPE:EX; Wey, Melody GCPE:EX  
**Subject:** RE: Spekaing notes - Open gov/Jobs Jan16/17

Thanks, Bernadette – I've taken a quick look and will make some minor edits tomorrow. We're ok on the Williams Lake media but may need you to contact the Quesnel Observer tomorrow. Let's touch base then.

All we need is a quick media scan for the area to identify any high-profile issues lately.

Thanks

jm

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**From:** Murphy, Bernadette GCPE:EX  
**Sent:** Wednesday, January 11, 2012 10:43 AM  
**To:** McLaughlin, Joel G LCTZ:EX; Plant, Graham LCTZ:EX  
**Cc:** Greer, David GCPE:EX; Wey, Melody GCPE:EX  
**Subject:** Spekaing notes - Open gov/Jobs Jan16/17

Hi,

Here are draft speaking notes for consideration for M3D's trip Jan 16/17. Please let me know if this is close to what you were looking for.

Besides speaking with the Williams Lake Tribune, would Minster also like to chat with CFFM (the Rush), the Quesnel Cariboo Observer and CKCQ (the Wolf)?

Is there any other information or products you'd like us to gather/prepare for you?

Thanks,

Bernadette Murphy  
Government Communications and Public Engagement  
Ministry of Labour, Citizens' Services and Open Government  
Phone: 250.356.0011 | Cell: 250.213.9590

## **Rochon, Brenda R LCTZ:EX**

---

**From:** McLaughlin, Joel G LCTZ:EX  
**Sent:** Thursday, January 12, 2012 1:15 PM  
**To:** Hinshaw, Ron LCTZ:EX  
**Subject:** RE: Williams Lake and Quesnel

Thanks, Ron – much appreciated!

jm

---

**From:** Hinshaw, Ron CITZ:EX  
**Sent:** Thursday, January 12, 2012 12:41 PM  
**To:** McLaughlin, Joel G LCTZ:EX  
**Cc:** Slump, Perry CITZ:EX; Lipscombe, Deborah CITZ:EX; Hughes, Bette-Jo CITZ:EX  
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**Williams Lake Government Agent: Barb Lusk**

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**From:** McLaughlin, Joel G LCTZ:EX  
**Sent:** Wednesday, January 11, 2012 11:57 AM  
**To:** Hinshaw, Ron CITZ:EX  
**Cc:** Plant, Graham LCTZ:EX; Marquis, Yvette LCTZ:EX; Hughes, Bette-Jo CITZ:EX  
**Subject:** RE: Williams Lake and Quesnel

Yes, Ron – that would be greatly appreciated.

Best,

jm

---

**From:** Hinshaw, Ron CITZ:EX  
**Sent:** Wednesday, January 11, 2012 10:40 AM  
**To:** McLaughlin, Joel G LCTZ:EX  
**Cc:** Plant, Graham LCTZ:EX; Marquis, Yvette LCTZ:EX; Hughes, Bette-Jo CITZ:EX  
**Subject:** RE: Williams Lake and Quesnel

Those times will work fine, Joel. If it's helpful, I can send you the names and a brief backgrounder on the Government Agent in each location?

Ron

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Executive Director, Service BC  
Ministry of Labour, Citizens' Services and Open Government  
Phone: 250 356 2031  
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**From:** McLaughlin, Joel G LCTZ:EX  
**Sent:** Wednesday, January 11, 2012 9:18 AM  
**To:** Hinshaw, Ron CITZ:EX  
**Cc:** Plant, Graham LCTZ:EX; Marquis, Yvette LCTZ:EX  
**Subject:** RE: Williams Lake and Quesnel

Thanks, Ron – how would 2:30 – 3:15 p.m. work in Williams Lake on Jan 16 and 9:00 – 9:45 a.m. in Quesnel on Jan 17? I think we're ok on meeting rooms but will let you know if that changes.

All the best,

jm

---

**From:** Hinshaw, Ron CITZ:EX  
**Sent:** Tuesday, January 10, 2012 12:13 PM  
**To:** McLaughlin, Joel G LCTZ:EX  
**Cc:** Plant, Graham LCTZ:EX; Marquis, Yvette LCTZ:EX  
**Subject:** RE: Williams Lake and Quesnel

Hi Joel

Sounds good. Our staff always enjoy the opportunity to have the Minister visit their office. We can accommodate any times that fit with the Minister's overall itinerary. Happy to work with you on developing the itinerary. Are there any local needs that you would like some assistance with, such as meeting rooms etc?

At this point we will plan on up to 45 minutes in each office where the Minister can meet with Government Agent, take a quick tour of the facility and meet with staff. Minister will have a chance to see how staff interact with citizens and get a sense of the types of services and issues that our staff deal with.

Again let me know if you need any further assistance; in the mean time I will await the agenda. Feel free to give me a call if you need any clarifications etc.

Ron

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Ministry of Labour, Citizens' Services and Open Government  
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**From:** McLaughlin, Joel G LCTZ:EX  
**Sent:** Tuesday, January 10, 2012 11:24 AM  
**To:** Hinshaw, Ron CITZ:EX  
**Cc:** Plant, Graham LCTZ:EX; Marquis, Yvette LCTZ:EX  
**Subject:** RE: Williams Lake and Quesnel

Hi Ron – thanks in advance for your assistance in arranging for Minister MacDiarmid to visit with staff in Williams Lake and Quesnel. We have some time on the afternoon of Jan 16 in Williams Lake and in the morning on Jan 17 in Quesnel. Would that work for staff? It would be a very informal visit, probably about 30-45 minutes. Minister MacDiarmid would very much appreciate the opportunity to hear from staff and learn more about their work.

Thanks

jm

---

**From:** Hughes, Bette-Jo CITZ:EX  
**Sent:** Monday, January 9, 2012 5:00 PM  
**To:** McLaughlin, Joel G LCTZ:EX  
**Cc:** Plant, Graham LCTZ:EX; Henderson, Kim N CITZ:EX; Hinshaw, Ron CITZ:EX  
**Subject:** RE: Williams Lake and Quesnel

Hi Joel – Ron Hinshaw can assist with coordinating office visits for the Minister, and identifying other possible opportunities.



Have you checked with Labour folks to see if there are Employment Standards staff in those locations as well?

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**From:** McLaughlin, Joel G LCTZ:EX  
**Sent:** Monday, January 9, 2012 3:50 PM  
**To:** Hughes, Bette-Jo CITZ:EX  
**Cc:** Plant, Graham LCTZ:EX; Henderson, Kim N CITZ:EX  
**Subject:** Williams Lake and Quesnel

Hi Bette-Jo, we are planning a quick trip to the Cariboo next week and thought we might check to see if there would be a good time for Minister MacDiarmid to visit the ServiceBC locations in Williams Lake and Cariboo.

Would you be able to put Graham and I in touch with the appropriate contacts to arrange for a suitable time on Jan 16 in Williams Lake and Jan 17 in Quesnel? Is there anything else in those cities that you recommend the minister see or do aside from an office tour and staff meet and greet?

Thanks

jm

## **Rochon, Brenda R LCTZ:EX**

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**From:** McLaughlin, Joel G LCTZ:EX  
**Sent:** Thursday, January 12, 2012 1:17 PM  
**To:** Murphy, Bernadette GCPE:EX; Plant, Graham LCTZ:EX  
**Cc:** Greer, David GCPE:EX; Wey, Melody GCPE:EX  
**Subject:** RE: Spekaing notes - Open gov/Jobs Jan16/17  
**Attachments:** SN\_Rotary\_OpenGov\_Jan16DRAFT.docx

attached

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**From:** Murphy, Bernadette GCPE:EX  
**Sent:** Thursday, January 12, 2012 1:16 PM  
**To:** McLaughlin, Joel G LCTZ:EX; Plant, Graham LCTZ:EX  
**Cc:** Greer, David GCPE:EX; Wey, Melody GCPE:EX  
**Subject:** RE: Spekaing notes - Open gov/Jobs Jan16/17

Thanks Joel – would you please send the attachment?

And yes, we'll update the speaking notes and contact the paper and get back to you.

Thanks,  
B

---

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**Subject:** RE: Spekaing notes - Open gov/Jobs Jan16/17

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**Cc:** Greer, David GCPE:EX; Wey, Melody GCPE:EX  
**Subject:** RE: Spekaing notes - Open gov/Jobs Jan16/17

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Thanks,

Bernadette Murphy  
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## Information Access Operations

**INFORMATION AND PRIVACY REQUEST: LCO-2012-00006**

### **NOTICE OF RECORDS WITHHELD FROM RELEASE**

<b>DESCRIPTION OF DOCUMENT:</b>	Any and all work related documents including correspondence and emails produced by Ministerial Assistant Joel McLaughlin for the timeframe of January 12 – January 19, 2012.
<b>NUMBER OF PAGES:</b>	Pages 13 - 27
<b>REASON FOR REMOVAL:</b>	Section 13
<b>INITIALLED:</b>	br

## **Rochon, Brenda R LCTZ:EX**

---

**From:** McLaughlin, Joel G LCTZ:EX  
**Sent:** Friday, January 13, 2012 9:40 AM  
**To:** Murphy, Bernadette GCPE:EX; Plant, Graham LCTZ:EX  
**Cc:** Wey, Melody GCPE:EX; Greer, David GCPE:EX  
**Subject:** RE: Materials for Cariboo - Jan 16/17

Thanks for this, Bernadette. Since we're in Quesnel let's do an interview in person. We can meet at their office or a convenient location near City Hall...

jm

---

**From:** Murphy, Bernadette GCPE:EX  
**Sent:** Thursday, January 12, 2012 4:02 PM  
**To:** McLaughlin, Joel G LCTZ:EX; Plant, Graham LCTZ:EX  
**Cc:** Wey, Melody GCPE:EX; Greer, David GCPE:EX  
**Subject:** Materials for Cariboo - Jan 16/17

Hi,

As requested, here's an updated stump speech re Open Gov for M3D.

<< File: SN\_Rotary\_OpenGov\_Jan16DRAFT.docx >>

We contacted the Quesnel Cariboo Observer and they were very enthusiastic about speaking with M3D. Would you like her to call into the paper, or would you like the reporter (they are still determining who that will be) meet with her in person? Once we know we will confirm arrangements – location, etc.

As well, here is an issue/media scan including local issues, regional news releases and media stories.

<< File: Issues\_Media scan Jan 2012.docx >>

Here's an updated connectivity IN, with messaging specific to the Cariboo region.

- More than \$800,000 has been invested in connectivity projects in the Cariboo region since the Connecting Citizens Grant Program began in 2008.
- For example, many communities along Highway 20 from Chilanko Forks to Riske Creek now have connectivity as a result of this investment, and projects are just being completed in Ruth Lake and Canim Lake.

<< File: IN\_Digital Divide\_Jan 12 2012 update.docx >>

Also attached, are pertinent INs and some supporting materials we received from Health.

<< File: IN\_Legionnaires Case\_UPDATE\_January 10 2012\_FINAL.docx >> << File: IN\_Prospertyupdate\_courtdecision\_Dec 21 2011UPDATE.docx >> << File: 20120116\_NH Issues SCAN (Quesnel).docx >>

S13

Please let us know if you need anything further.

Thanks,  
Bernadette

**Rochon, Brenda R LCTZ:EX**

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**From:** McLaughlin, Joel G LCTZ:EX  
**Sent:** Friday, January 13, 2012 10:10 AM  
**To:** Bangert, Wilf R CITZ:EX  
**Subject:** Tete Jaune

Hi Wilf – what can you tell me about Tete Jaune? They have made a request through Minister Bond's office to ask about the prospects for connectivity and a meeting with Minister MacDiarmid.

Thanks

jm



## Rochon, Brenda R LCTZ:EX

---

**From:** McLaughlin, Joel G LCTZ:EX  
**Sent:** Friday, January 13, 2012 10:48 AM  
**To:** Gavin, Bonnie LASS:EX  
**Subject:** RE: Minister MacDiarmid's tour -

Hi Bonnie – anything we should know about the CRD meeting? Attendees, topics they'd like to discuss, etc? Also might be helpful to have a name at the Chamber – exec director or president, etc for the Minister to acknowledge.

Thanks

jm

---

**From:** Gavin, Bonnie [<mailto:Bonnie.Gavin@leg.bc.ca>]  
**Sent:** Thursday, January 12, 2012 12:53 PM  
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**Rochon, Brenda R LCTZ:EX**

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**From:** McLaughlin, Joel G LCTZ:EX  
**Sent:** Friday, January 13, 2012 10:48 AM  
**To:** MacDiarmid, Margaret LCTZ:EX; Plant, Graham LCTZ:EX  
**Cc:** Marquis, Yvette LCTZ:EX; Fedora, Aaron LASS:EX  
**Subject:** Final Cariboo Tour Materials  
**Attachments:** Issues\_Media scan Jan 2012.docx; IN\_Digital Divide\_Jan 12 2012 update.docx;

S13

Hi Minister and Graham – here are the final tour materials for the Cariboo adventure next week. Yvette, let's ensure it's on her iPad.

Aaron, if you could print the materials today that would be great. Please print the speaking notes single-sided; everything else can be double-sided.

Thanks!

jm

S13

S13

## **RECENT ANNOUNCEMENTS/PROVINCIAL RELEASES:**

### **Helping adults improve literacy skills – Advanced Education, Jan. 10, 2012**

VICTORIA - From Vancouver Island to Haida Gwaii, adult learners throughout the province will get help to improve their literacy and numeracy skills, thanks to projects funded through the Community Adult Literacy Program.

Government is supporting 72 community adult literacy projects this year - eight more than last year. This year's Community Adult Literacy Program (CALP) is expected to benefit close to 8,000 British Columbians.

The projects are delivered through partnerships between community groups and B.C.'s public post-secondary institutions. In all, government is providing \$2.4 million to the Community Adult Literacy Program for 2011-12.

Since 2001, government has invested \$18.3 million in CALP, helping more than 70,000 adults learn how to read or improve their reading, writing and numeracy skills. This program supports the BC Jobs Plan commitment to enhancing access to advanced education, skills and apprenticeship training throughout the province.

The program helps people like Mervin Monks, who have worked in construction for many years and wants to get a trade certificate in carpentry. A community literacy program delivered by the Campbell River Literacy Association gave Monks the help he needed in math to be able to successfully pass the math assessment test required to enter the carpentry foundation program at North Island College in Port Alberni.

Projects funded under CALP receive up to \$40,000 each to provide instruction and support to adult learners in everything from basic literacy to high school completion. Most offer one-on-one tutoring by trained volunteers, small group classes and other types of learning tailored to adults, Aboriginal learners, young parents and others in the community in need of support.

CALP projects are offered in a variety of settings - schools, non-profit organizations, native friendship and community centres - and are supported by volunteers. Projects focus on the individual goals of learners - such as improving their literacy skills in order to enhance the quality of their lives, improving their employment opportunities, furthering their education and increasing their involvement in their families and communities.

From backgrounder: Projects for 2011-12 are in the following communities:

\* North Cariboo region, **Quesnel**: College of New Caledonia / North Cariboo Aboriginal Family Literacy Program Society

\* **Williams Lake** and area: Thompson Rivers University / Cariboo Chilcotin Partners for Literacy Society (Adult Literacy and Aboriginal Literacy)

**CNC buildings open trades and technology double-header – Advanced Education, Dec. 20, 2011**

PRINCE GEORGE and QUESNEL - Employers and students in northern B.C. will benefit from the expansion of trades and technology training centres at the College of New Caledonia's Prince George and Quesnel campuses, helping to meet the demand for skilled workers in B.C.

Dick Harris, MP for Cariboo-Prince George and Naomi Yamamoto, Minister of Advanced Education, joined executive, faculty, staff and students to celebrate completion of CNC's two new technical education centres (TEC). The day started with a celebration at the TEC building in Prince George, followed by an encore at the TEC facility in Quesnel.

CNC received nearly \$30 million from the provincial and federal governments for these two projects through the Knowledge Infrastructure Program, part of both governments' commitment to repair and expand research and educational facilities at post-secondary institutions.

The TEC building in Prince George houses training programs for trades such as welding, machinist, auto collision repair, industrial mechanic/millwright and plumbing. The new building is approx. 7,000 square metres and replaces the previous 49-year-old trades training building.

In Quesnel, the new TEC building - heated by clean geo-thermal energy - more than doubles the number of spaces available for trades and technical training. Programs offered include welding, carpentry, electrical, plumbing and horticulture.

The trades and technology centres were among 39 projects at post-secondary institutions throughout the province that were part of the Knowledge Infrastructure Program, a joint federal-provincial investment designed to renew infrastructure at post-secondary institutions across B.C. while also providing local jobs for communities.

**New gold mine to bring jobs and benefits to B.C. – Energy and Mines, Dec. 8, 2011**

WELLS - Progress continues on the BC Jobs Plan with the announcement of a Mines Act permit for the Barkerville Gold Mine, outside of Wells.

The mine, set to begin construction as early as next year, will provide 30 direct jobs at Bonanza Ridge and a further 40 jobs at the QR Mine once fully operational. As part of the BC Jobs Plan, announced earlier this year by Premier Christy Clark, the province expects to see eight brand new mines and another nine mining expansions operational in British Columbia by 2015.

The mine received approval of its Mines Act Permit from the Province on Nov. 29, 2011. About 73,000 tonnes of ore per year will be produced at the Bonanza Ledge Mine, which has current mine life of four years. The mine design is the culmination of geological exploration,

engineering and environmental studies undertaken by the company in the Barkerville camp since the Bonanza Ledge deposit was discovered in 2000.

The larger area of **Quesnel** and region has been hard hit by losses in forestry due to the mountain pine beetle epidemic, and will also benefit as the QR mill will continue to operate to process the Bonanza Ledge ore. The mining, trucking and milling of ore at the nearby QR Mine could potentially begin within a month following the start of construction at Bonanza Ledge.

Community and First Nations consultation has taken place on the mine proposal over several years leading up to the application, and feedback has been incorporated in aspects of the project design. A memorandum of understanding is in place between the company and the Lhtako Dene First Nation providing for continued close co-operation and benefits related to development of the company's projects in the Cariboo region.

#### **Cariboo families benefit as 28-bed Deni House reopens – Health, Dec. 5, 2011**

**WILLIAMS LAKE** - Cariboo-Chilcotin MLA Donna Barnett, on behalf of Minister of Health Michael de Jong, was joined today by representatives of the Cariboo Chilcotin Regional Hospital District and Interior Health to celebrate the reopening of Deni House.

The Cariboo Chilcotin Regional Hospital District fully funded the \$1.9 million in renovations required to reopen the top floor of Deni House as a 28-bed residential care facility. Interior Health funds the annual operating costs, estimated at approximately \$2 million.

Deni House reopened to patients on Nov. 28 and now offers a mix of bright single- and three-bed patient rooms. Of the 28 new beds, nine are designated short-stay for respite and convalescent care and are located in the shared rooms. These include three beds for respite care and four for convalescent care. The remaining two short-stay beds are designated for palliative care and share a family room. The family room features amenities, including a kitchenette, that allow loved ones to stay overnight.

Residential care facilities provide 24-hour professional nursing care and supervision in a protective, supportive environment for people who have complex care needs and can no longer be cared for in their own homes.

The new beds at Deni House provide increased capacity for residential care in the Cariboo region and complement the existing supports for seniors and families that are in place throughout the province. These include the 113 publicly-funded residential care beds at Williams Lake Seniors Village.

## **QUESNEL: IN THE NEWS**

**BC Assessment says Quesnel homes to see a drop in value - Quesnel Cariboo Observer, Jan 11, 2012**

Copyright

**Forensic investigation of Tolko nets fine for falsified records - Vancouver Sun, Dec 19, 2011**

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Page 025

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## **WILLIAMS LAKE: IN THE NEWS**

**School board chair calls for conciliation in 2012** - 100 Mile House Free Press, Jan 11, 2012

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**Province expands education funding a bit** - 100 Mile House Free Press, Dec. 28, 2011

Copyright

**Options for Christian school students - 100 Mile House Free Press, Dec 21, 2011**

Copyright

**Simpson says Tsilhqot'in wary of mine review- CKNW, Dec. 9, 2011**

Copyright

## Forestry's 'perfect storm' - Vancouver Sun, Dec. 7, 2011

Copyright

## ADVICE TO MINISTER

### CONFIDENTIAL ISSUES NOTE

Ministry: Labour, Citizens' Services & Open  
Government

Date: Jan 12, 2012 update

Minister Responsible: Margaret MacDiarmid

### Status of Bridging the Digital Divide

#### MESSAGING SPECIFIC TO THE CARIBOO REGION:

- More than \$800,000 has been invested in connectivity projects in the Cariboo region since the Connecting Citizens Grant Program began in 2008.
- For example, many communities along Highway 20 from Chilanko Forks to Riske Creek now have connectivity as a result of this investment, and projects are just being completed in Ruth Lake and Canim Lake.

#### ADVICE AND RECOMMENDED RESPONSE:

- Today 93 per cent of British Columbians have access to high-speed Internet making B.C. one of the most connected jurisdictions in the world.
- High-speed Internet and cellular access in rural areas is vital for the future of our children and their education, the health of families, and for creating jobs in B.C.
- Our goal is still to see every community in British Columbia connected with high-speed Internet in the next 10 years, and we will work with the private sector and other levels of government to make that happen.
- With the contract we signed with TELUS, we're taking significant steps towards our goal.
  - Nearly 450 schools will be upgraded to high-speed fibre optic cables to bring faster access to information for our youngest learners in rural areas around B.C.
  - There will be over 1,700 kilometres of new cellular coverage along unconnected highway segments within the next five years – a vital step forward for public safety.
  - Internet connections to many of the 119 designated rural and remote communities will be improved by increasing bandwidth up to ten times the current speed, enabling broader access for rural families and businesses.
- Many of the currently unconnected areas are in remote locations with challenging terrain. While there are geographic challenges to overcome, B.C. is committed to bridging the digital divide.

#### JOBS AND PUBLIC SAFETY MESSAGING:

- Expanding high-speed Internet access will create a strong foundation across B.C. for creating jobs and business opportunities.
- Connectivity plays a vital role in expanding market for BC businesses-- making domestic, national and global audiences available to local business.
- Our goal is to strengthen our infrastructure by increasing access to high speed Internet and wireless service, so every B.C. community has equal opportunities, and can meet demands of the increasingly digital future
- Providing new cellular coverage along unconnected highways will make traveling and commuting safer for rural B.C. families.

## BACKGROUND REGARDING THE ISSUE:

In 2005, the Government of British Columbia made a commitment to bridge the digital divide. Community consultations showed that local Internet service providers (both for-profits and non-for-profits) could provide service to homes and businesses in many communities if they had affordable access to broadband within the community.

The three-year, Connecting Citizens Grant Program was announced at UBCM in 2008. It has helped eligible B.C. community groups and Internet service providers expand last mile connectivity to homes and businesses in rural and remote areas with infrastructure equipment such as routers, towers, antennae and other equipment to deliver service from an Internet gateway to homes and businesses. Under this program, B.C. granted over \$6.8 million to almost 150 connectivity projects to bring high-speed Internet services to over 210 previously unconnected locales.

As well, B.C. and the federal government have jointly funded the \$40.8 million Pathways to Technology project with the goal of connecting or enhancing connectivity to remote First Nations communities in the next three to five years. This initiative is now led by First Nations organizations.

In July 2011, BC signed a 10-year, \$1 billion contract with TELUS that covers long distance, conferencing, voice, data, cellular and strategic services for core government, the six regional health authorities, BC Hydro, WorkSafeBC, the Insurance Corporation of BC (ICBC) and BC Lottery Corporation (BCLC).

Currently, 93 per cent of British Columbians have access to broadband Internet. By leveraging all of the existing telecommunications spending done by government through this contract, the Province will work with TELUS to expand high-speed connectivity to 97 per cent of British Columbians, ensuring the province remains one of the most connected jurisdictions in the world.

This contract(s) will also:

- Cover the initial upgrade costs of approximately 450 schools to high-speed fibre optic cables to enable faster access to information for our youngest learners.
- Provide over 1,700 kilometres of new cellular coverage along unconnected highway segments within five years to improve public safety.
- Establish a Strategic Investment Fund, setting out a minimum of \$80 million over the contract term for initiatives aimed at transforming and improving service delivery for government and the broader public sector. Specifically, the fund is designed to allow for expanding e-government initiatives in health, education, public safety and economic development for the benefit of families and businesses around B.C.
- Save B.C. \$8.5 million in the first year alone and, based on the Province's historical growth patterns, could save a total of up to \$400 million over the life of the contract.

S13

Communications Contact: Jeff Groot  
Program Area Contact: Maria Fuccenecco  
File Created: August 12, 2011  
File Updated:  
File Location: Document2

Minister's Office	Program Area	ADM/Deputy	Communications
	MF	CR	DG

SPEAKING NOTES FOR

MINISTER MARGARET MACDIARMID

MINISTRY OF LABOUR, CITIZENS' SERVICES AND

OPEN GOVERNMENT

OPEN GOVERNMENT STUMP SPEECH

JANUARY 2012

## **Introduction:**

- Introductions - acknowledge local organizer(s)
- Let me start by thanking each one of you in this room today – and not for just being here today – but for helping your community and for the province as a whole.
- This government knows there is strength in families and vibrant communities.
- Your contributions are instrumental in helping sustain and grow the Cariboo and British Columbia.
- What you do every day makes a difference for BC's families.
- I am honoured to hold the portfolio of Labour, Citizen Services and Open Government



- Going forward, government is focusing on three priorities - families, jobs and open government.
- Today I would like to talk to you briefly about jobs and more about Open Government.

## **Economy**

- It almost goes without saying that the economy is top of mind for all of us in BC.
- It's on the front page of newspapers and websites almost every day – locally, nationally and internationally.
- We all know about the challenges stemming from the significant changes in the global economy.
- In one way or another it affects us all – BC is not an island, immune from events in other countries.

- But I'm thankful that B.C. has weathered the recession better than most other provinces and jurisdictions around the world.
- This is due in large part to:
  - our diverse economy
  - capitalizing on new markets in China and India
  - and prudent fiscal management
- But, as we all know, there are still challenges ahead.
- The good news is we know B.C.'s economy is still on solid footing
  - We have a Triple A credit rating
  - and our unemployment rate continues to remain below the Canadian average,

## **Jobs Plan**

- This is why our government has put so much energy and focus into our Jobs Plan
- The BC Jobs Plan takes all of our strategic and competitive advantages and puts them to work.
- Three key pillars are helping us deal with today's economic uncertainty and emerge from it stronger than ever:

ONE...We are making the most of our position as Canada's gateway to the Asia Pacific, expanding markets for B.C. products particularly in Asia.

TWO...We are strengthening our infrastructure to bring our goods to market, and

THREE... We are working with employers and communities, enabling job creation across B.C.

- In this global economy, leadership means looking beyond our borders and across the ocean. This is true for government and it is true for business and community leaders.
- We all need to work together.
- Together we need to position B.C. as the pre-eminent economic and cultural crossroads between Asia and North America. And this will serve to benefit all of Canada.

### **Citizens' Services/Open Government**

- Creating jobs in all areas of our economy and putting families first are absolute priorities – but one of the other key items on our government's agenda is changing our approach to governing.

- Open government is about a different way of doing things.
- Open government is a broad term—it can mean different things to different people.
- Our goal is to be more responsive to citizens, more transparent and engage with them in new ways.
- How does that translate into defining open government?
- For me it's about two themes: using technology to connect the public to government in new ways, and changing democracy so that it is more participatory...
- The end result of these two actions is that the public feels empowered to improve their own quality of life.
- There is a wave of change that has been enabled by new technologies like social media.

- This has changed the public's expectations about how much we engage and consult with them on issues.

## **Citizen Engagement**

- I'm proud to say that B.C. is leading the way with our open government policy and practices because we believe and are committed to openness, transparency and **engaging with British Columbians.**
- We are always looking to do more and looking for new approaches. We aren't afraid to look at what other jurisdictions are doing and learn from their experiences.
- For example, in the United States the White House recently launched '**We The People**', a new e-petition tool for the American people to express their ideas to the government.

- If a petition gets enough support, White House staff will review it, ensure it is sent to the appropriate policy experts, and issue an official response.
- These are just a few practices that we are looking at and there is much more we can and will be doing to empower people and to reconnect British Columbians with government.
- We want to hear directly from people, and we want British Columbians to not only know that we're listening but also that they have real opportunities to influence and improve policies that impact their lives.
- It's not good enough for government to simply listen – we have to demonstrate how we take feedback from citizens into account when making decisions that affect their lives.

## **B.C. engagement websites**

- The launch of our education plan has given us an early chance to experiment with citizen engagement
- B.C. has a good education system, but there is no denying that our world is changing rapidly. New jobs are constantly being created, and technology is changing the way we communicate and connect with each other.
- We know that we need to transform education in B.C. so that we don't fall behind. The plan consists of five key elements:
  1. Personalized learning for every student
  2. Quality teaching and learning
  3. Flexibility and choice
  4. High standards
  5. Learning empowered by technology
- Part of this plan is to engage with the public every step of the way.



- We have an interactive website called BC's education plan ([www.bcedplan.ca](http://www.bcedplan.ca)) with information and a section for the public to make their views heard.
- On the first series of questions, we've received over 500 comments, from all corners of the province and from people from all walks of life.
- We've heard from teachers in the Peace River region, students in Victoria, parents in the Fraser Valley, interested citizens in the Kootenays – and more. And we hope to hear from even more people as the weeks go by.
- We will report back on what we've heard on the site by posting summaries of themes and these ideas will inform the discussion at the Ministry of Education.

- As another example, just last week (Jan 10), the Minister of Finance launched a new website that invites British Columbians to balance the budget for 2013-2014.
- Once people have achieved a balanced budget, they can send their solutions to the finance minister with their comments.
- The website also includes informative facts about the budget and is one of several ways the government is consulting with British Columbians in the lead-up to Budget 2012 and beyond
- Open government is about the spirit of collaboration, innovation and partnership.
- So we need to provide the public with the information and data so that their engagement is informed and meaningful.

- Protecting privacy and sensitive data is still paramount. But open government means we now start from a place where information and data should be shared publicly wherever possible.

## Open Data

- There are a number of jurisdictions, namely the UK, the US federal government, Australia and a number of US states that have opened up government information and data.
- They found that the public use this data to create value in ways that are important to them.
- For example, in London, after opening up data about bike accidents, within hours someone had developed a site showing the safest bike routes.
- In Vancouver, data was opened up about garbage collection and a company used that data to create an app for citizens to remind them about pick-up.

- In New York City, government used to fight giving the public access to transit data...
- But within days of opening it up to the public, individuals had built mobile transit applications that were of value to all citizens.
- Members of the public used the data in ways government would probably never have thought of.
- Last summer we launched our open data website, DataBC. We are the first Province to do so.
- Open data provides enormous potential for participation and collaboration with citizens, educators, business, innovators and researchers.
- It's a searchable data library that allows people to access and create new information and services to support learning, decision-making and policy development.

- DataBC has over 2,600 data sets on a broad range of topics, and more will be added.
- You will find everything from maps to vital statistics data on health indicators, and even the location of BC wineries.
- The data is provided without restriction and can be used in applications, mashed up on maps and in school research projects.
- DataBC is also ideal for developers who need data for either free or commercial web applications.
- (personal anecdote about attending hackathon)

## **Conclusion**

- I hope I've given you some food for thought today!
- What I hope you'll remember from our brief time together is that through our emphasis on jobs, families, and open government, we are trying to ensure continued economic stability and growth.
- I'd like to ask all of you here today to think about how this will benefit you and how we can continue to work together to build a brighter future for the Cariboo and British Columbia. We want your ideas!
- Because, as we all know, Canada starts here in British Columbia.
- Thank you.

## Rochon, Brenda R LCTZ:EX

---

**From:** McLaughlin, Joel G LCTZ:EX  
**Sent:** Friday, January 13, 2012 11:02 AM  
**To:** Fedora, Aaron LASS:EX  
**Subject:** RE: Final Cariboo Tour Materials  
**Attachments:** IN\_Digital Divide\_Jan 13 2012 update.docx

Can you replace the Issues Note with this version? Sorry but staff keep sending updates...

jm

---

**From:** Fedora, Aaron [<mailto:Aaron.Fedora@leg.bc.ca>]  
**Sent:** Friday, January 13, 2012 11:01 AM  
**To:** Plant, Graham LCTZ:EX; McLaughlin, Joel G LCTZ:EX  
**Cc:** Marquis, Yvette LCTZ:EX  
**Subject:** RE: Final Cariboo Tour Materials

They are waiting for you here.

---

**From:** Plant, Graham LCTZ:EX [<mailto:Graham.Plant@gov.bc.ca>]  
**Sent:** January-13-12 11:00 AM  
**To:** McLaughlin, Joel G LCTZ:EX  
**Cc:** Marquis, Yvette LCTZ:EX; Fedora, Aaron  
**Subject:** Re: Final Cariboo Tour Materials

Hey Aaron,

Speaking notes are changed, so you'll have to re-print. Thanks,

-Graham

---

**From:** McLaughlin, Joel G LCTZ:EX  
**Sent:** Friday, January 13, 2012 10:48 AM  
**To:** MacDiarmid, Margaret LCTZ:EX; Plant, Graham LCTZ:EX  
**Cc:** Marquis, Yvette LCTZ:EX; Fedora, Aaron LASS:EX  
**Subject:** Final Cariboo Tour Materials

Hi Minister and Graham – here are the final tour materials for the Cariboo adventure next week. Yvette, let's ensure it's on her iPad.

Aaron, if you could print the materials today that would be great. Please print the speaking notes single-sided; everything else can be double-sided.

Thanks!

jm

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S13

Communications Contact: Jeff Groot  
Program Area Contact: Maria Fuccenecco  
File Created: August 12, 2011  
File Updated:  
File Location: Document2

Minister's Office	Program Area	ADM/Deputy	Communications
	MF	CR	DG

## **Rochon, Brenda R LCTZ:EX**

---

**From:** McLaughlin, Joel G LCTZ:EX  
**Sent:** Friday, January 13, 2012 12:01 PM  
**To:** Plant, Graham LCTZ:EX; Greer, David GCPE:EX  
**Subject:** RE:

Yes - same speech for Chamber and Rotary. Just different acknowledgements at the outset (names are in the calendar entries)

jm

-----Original Message-----

**From:** Plant, Graham LCTZ:EX  
**Sent:** Friday, January 13, 2012 12:00 PM  
**To:** McLaughlin, Joel G LCTZ:EX; Greer, David GCPE:EX  
**Subject:** Re:

Using the stump speech on Open Gov?

-GP

----- Original Message -----

**From:** McLaughlin, Joel G LCTZ:EX  
**Sent:** Friday, January 13, 2012 11:53 AM  
**To:** Greer, David GCPE:EX; Plant, Graham LCTZ:EX  
**Subject:** RE:

Yes, on Jan 16 over the lunch hour

-----Original Message-----

**From:** Greer, David GCPE:EX  
**Sent:** Friday, January 13, 2012 11:35 AM  
**To:** McLaughlin, Joel G LCTZ:EX; Plant, Graham LCTZ:EX  
**Subject:**

Is M3D speaking at the Williams Lake Chamber?

## **Rochon, Brenda R LCTZ:EX**

---

**From:** McLaughlin, Joel G LCTZ:EX  
**Sent:** Friday, January 13, 2012 12:08 PM  
**To:** Dley, Stacie PREM:EX  
**Subject:** RE: speaking invitation for Coalition of BC Businesses

Hi Stacie – Minister MacDiarmid is unfortunately not available on Jan 20...Victor had already contacted me a few weeks ago so I think he's aware.

jm

---

**From:** Dley, Stacie PREM:EX  
**Sent:** Friday, January 13, 2012 11:01 AM  
**To:** McLaughlin, Joel G LCTZ:EX  
**Subject:** FW: speaking invitation for Coalition of BC Businesses

Hi Joel,

If Minister Falcon is unable to attend this- is your Minister available/interested?

Thanks,  
Stacie

---

**From:** Victor Vrsnik [<mailto:victor@spirepr.ca>]  
**Sent:** Thursday, January 12, 2012 10:31 AM  
**To:** Dley, Stacie PREM:EX  
**Subject:** speaking invitation for Coalition of BC Businesses

Hi Stacie,

Thanks for helping us out on the 11th hour.

The Coalition of BC Businesses ([www.coalitionbcbusiness.ca](http://www.coalitionbcbusiness.ca)) has an AGM meeting on Friday, January 20th from 8 to 10AM at the Terminal City Club in Vancouver. We would appreciate if a Minister with a labour, business, finance, jobs, economic -type portfolio could attend; make a brief presentation; and have a dialogue with the various small business association heads. A list of Coalition members is on the website link above. A 30-minute appearance would be great any time between 8 and 10AM. We can arrange our agenda to accommodate the Minister.

I know that the Premier and Minister Bell are unavailable. I have a request in with Samantha for Minister Falcon. I also invited Chief of Staff Mike McDonald.

Let me know if you need any other info. Cheers,

Victor Vrsnik  
Coordinator  
Coalition of BC Businesses

Victor Vrsnik APR  
Principal

## SPIRE Public Relations

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[spirepr.ca](http://spirepr.ca) | @spirepr

## **Rochon, Brenda R LCTZ:EX**

---

**From:** McLaughlin, Joel G LCTZ:EX  
**Sent:** Friday, January 13, 2012 1:29 PM  
**To:** Bangert, Wilf R CITZ:EX  
**Subject:** RE: Tete Jaune

Thanks, Wilf – much appreciated.

S13

And anything

S13

Thanks

jm

---

**From:** Bangert, Wilf R CITZ:EX  
**Sent:** Friday, January 13, 2012 11:44 AM  
**To:** McLaughlin, Joel G LCTZ:EX  
**Subject:** RE: Tete Jaune

Hi Joel,

Tete Jaune Cache is in the Robson Valley between McBride and Valemount. There is a small ISP, Robson Valley Internet (RVIC) located in Valemount that serves Tete Jaune Cache via a high speed wireless network. RVIC buys their bandwidth from TELUS in Valemount and then broadcasts the signal to communities along the valley. RVIC can't reach everyone in Tete Jaune Cache because homes need to be within line of sight in order to receive the broadcast signal from the tower. The only other alternative currently is TELUS dial-up or satellite service. We've also heard that the RVIC service isn't all that reliable.

S13

Minister Bond received an enquiry in early September 2011 from  
provided some bullets for a response.

S22

(see attached email) and we

S3

S3

Regards,

Wilf Bangert, Executive Director,  
Network BC,  
Strategic Partnership Office,  
Office of the Chief Information Officer,  
Ministry of Labour, Citizens' Services and Open Government  
Email: [Wilf.R.Bangert@GOV.BC.CA](mailto:Wilf.R.Bangert@GOV.BC.CA)  
Phone: (250) 387-9637 FAX: (250) 952-0254  
Cell: S17

---

**From:** McLaughlin, Joel G LCTZ:EX  
**Sent:** Friday, January 13, 2012 10:10 AM  
**To:** Bangert, Wilf R CITZ:EX  
**Subject:** Tete Jaune

Hi Wilf – what can you tell me about Tete Jaune? They have made a request through Minister Bond's office to ask about the prospects for connectivity and a meeting with Minister MacDiarmid.

Thanks

jm

**Rochon, Brenda R LCTZ:EX**

---

**From:** McLaughlin, Joel G LCTZ:EX  
**Sent:** Friday, January 13, 2012 3:13 PM  
**To:** Kerr, Carleen JAG:EX  
**Subject:** RE: Tete Jaune

S13

S13



## **Rochon, Brenda R LCTZ:EX**

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**From:** McLaughlin, Joel G LCTZ:EX  
**Sent:** Sunday, January 15, 2012 11:58 AM  
**To:** MacDiarmid, Margaret LCTZ:EX; Plant, Graham LCTZ:EX  
**Subject:** Fw: Weather in Williams lake/Quesnel this week

**Importance:** High

Fyi - bundle up!

---

**From:** Lipscombe, Deborah CITZ:EX  
**Sent:** Sunday, January 15, 2012 11:37 AM  
**To:** McLaughlin, Joel G LCTZ:EX  
**Cc:** Lusk, Barbara CITZ:EX; Hinshaw, Ron CITZ:EX; Slump, Perry CITZ:EX; Boreen, Michael CITZ:EX; Hughes, Bette-Jo CITZ:EX  
**Subject:** Weather in Williams lake/Quesnel this week

Good Morning, Joel!

Hoping that the Minister enjoys her travels in the Cariboo this week and making sure that everyone wears their woollies will be a contributing factor for sure.

Our GA in Williams Lake, Barb Lusk, just alerted me to the forecasted temperatures in Williams Lake and Quesnel over the next few days – highs of -16 and lows of -31!!!

You are guaranteed of a warm welcome to our offices but please wrap up enroute – cheers!

## **Rochon, Brenda R LCTZ:EX**

---

**From:** McLaughlin, Joel G LCTZ:EX  
**Sent:** Sunday, January 15, 2012 1:14 PM  
**To:** MacDiarmid, Margaret LCTZ:EX  
**Cc:** Plant, Graham LCTZ:EX  
**Subject:** Fw: Longshore Foremen have tentative agreement

Fyi, some promising news from Trevor.

jm

---

**From:** Hughes, Trevor LBR:EX  
**Sent:** Saturday, January 14, 2012 01:39 PM  
**To:** McLaughlin, Joel G LCTZ:EX  
**Cc:** Henderson, Kim N CITZ:EX; Lapper, Robert G LBR:EX; Blakely, John H LBR:EX  
**Subject:** Longshore Foremen have tentative agreement

Joel, you'll recall that the Minister has had at least one phone call with Federal Minister of Labour Lisa Raitt to discuss the status of collective bargaining between BCMEA and the ILWU who represent longshore foremen at the Port. This matter has been outstanding for almost 2 years, causing some concern about labour stability and reliability at the Port. I'm pleased to report that the parties have reached tentative agreement on an 8-year collective agreement (expiry March 31, 2018) (which follows the deal reached last year for longshore workers). The parties are now in the ratification process. This was not a dispute under provincial jurisdiction, but was a matter we were following closely due to the impact on the Pacific Gateway.

If you have any questions, please don't hesitate to let me know.

T.

## **Rochon, Brenda R LCTZ:EX**

---

**From:** McLaughlin, Joel G LCTZ:EX  
**Sent:** Monday, January 16, 2012 7:57 AM  
**To:** Plant, Graham LCTZ:EX  
**Subject:** Fw: Weather in Williams lake/Quesnel this week  
**Attachments:** Picture (Device Independent Bitmap)

Fyi - safe travels. Looks like you should try to get out of WL during daylight today...probably means cutting short your last appointment or cancelling it entirely if the weather doesn't let up.

jm

---

**From:** Lusk, Barbara CITZ:EX  
**Sent:** Monday, January 16, 2012 07:52 AM  
**To:** Lipscombe, Deborah CITZ:EX; McLaughlin, Joel G LCTZ:EX  
**Cc:** Hinshaw, Ron CITZ:EX; Slump, Perry CITZ:EX; Boreen, Michael CITZ:EX; Hughes, Bette-Jo CITZ:EX  
**Subject:** RE: Weather in Williams lake/Quesnel this week

Good morning all,

A road/weather update for you....

I drove down from Quesnel to Williams Lake this morning. The roads are actually in good winter driving condition, however the other elements made the trip horrible. It is currently snowing and blowing causing visibility to be close to nil when passing or following a passenger vehicle and of course much, much worse when the highway trucks are passing. I wasn't able to travel any faster than 60 km/hr and trip which usually takes 1.5 hrs maximum took me over 2 hrs. Darkness of course was also a factor this morning, however the good news is that I didn't encounter any wildlife....they are much too smart to be on the road today!

Just wanted to pass along and would certain advise any travel on the roads today be during daylight hours with a 4X4 vehicle.

Cheers,

**Barbara Lusk**

Government Agent | E-License Liaison  
Service BC Centres - Williams Lake & 100 Mile House

Ministry of Labour, Citizens' Services and Open Government  
104 540 Borland Street, Williams Lake, BC V2G 1R8  
Tel: (250) 398-4206 | Fax: (250) 398-4208  
Email: [barbara.lusk@gov.bc.ca](mailto:barbara.lusk@gov.bc.ca)  
Website: <http://www.servicebc.gov.bc.ca>

**Excellence and innovation in the delivery of government services for the citizens of British Columbia**



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---

**From:** Lipscombe, Deborah CITZ:EX  
**Sent:** Sunday, January 15, 2012 11:38 AM  
**To:** McLaughlin, Joel G LCTZ:EX  
**Cc:** Lusk, Barbara CITZ:EX; Hinshaw, Ron CITZ:EX; Slump, Perry CITZ:EX; Boreen, Michael CITZ:EX; Hughes, Bette-Jo CITZ:EX  
**Subject:** Weather in Williams lake/Quesnel this week  
**Importance:** High

Good Morning, Joel!

Hoping that the Minister enjoys her travels in the Cariboo this week and making sure that everyone wears their woollies will be a contributing factor for sure.

Our GA in Williams Lake, Barb Lusk, just alerted me to the forecasted temperatures in Williams Lake and Quesnel over the next few days – highs of -16 and lows of -31!!!

You are guaranteed of a warm welcome to our offices but please wrap up enroute – cheers!

## **Rochon, Brenda R LCTZ:EX**

---

**From:** McLaughlin, Joel G LCTZ:EX  
**Sent:** Monday, January 16, 2012 9:10 AM  
**To:** Lusk, Barbara LCTZ:EX; Lipscombe, Deborah LCTZ:EX  
**Cc:** Hinshaw, Ron LCTZ:EX; Slump, Perry LCTZ:EX; Boreen, Michael LCTZ:EX; Hughes, Bette-Jo LCTZ:EX  
**Subject:** RE: Weather in Williams lake/Quesnel this week

Thanks for the updates, Barbara and Deborah. I will think twice before I gripe about the light dusting we got here in Victoria overnight! Minister MacDiarmid and our EA, Graham Plant, are looking forward to the winter wonderland that awaits them. Thanks again for all of your assistance.

Best,

jm

---

**From:** Lusk, Barbara CITZ:EX  
**Sent:** Monday, January 16, 2012 7:53 AM  
**To:** Lipscombe, Deborah CITZ:EX; McLaughlin, Joel G LCTZ:EX  
**Cc:** Hinshaw, Ron CITZ:EX; Slump, Perry CITZ:EX; Boreen, Michael CITZ:EX; Hughes, Bette-Jo CITZ:EX  
**Subject:** RE: Weather in Williams lake/Quesnel this week

Good morning all,

A road/weather update for you....

I drove down from Quesnel to Williams Lake this morning. The roads are actually in good winter driving condition, however the other elements made the trip horrible. It is currently snowing and blowing causing visibility to be close to nil when passing or following a passenger vehicle and of course much, much worse when the highway trucks are passing. I wasn't able to travel any faster than 60 km/hr and trip which usually takes 1.5 hrs maximum took me over 2 hrs. Darkness of course was also a factor this morning, however the good news is that I didn't encounter any wildlife....they are much too smart to be on the road today!

Just wanted to pass along and would certain advise any travel on the roads today be during daylight hours with a 4X4 vehicle.

Cheers,

### **Barbara Lusk**

Government Agent | E-License Liaison  
Service BC Centres - Williams Lake & 100 Mile House  
Ministry of Labour, Citizens' Services and Open Government  
104 540 Borland Street, Williams Lake, BC V2G 1R8  
Tel: (250) 398-4206 | Fax: (250) 398-4208  
Email: [barbara.lusk@gov.bc.ca](mailto:barbara.lusk@gov.bc.ca)  
Website: <http://www.servicebc.gov.bc.ca>

Excellence and innovation in the delivery of government services for the citizens of British Columbia

<< OLE Object: Picture (Device Independent Bitmap) >>

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You are guaranteed of a warm welcome to our offices but please wrap up enroute – cheers!

## **Rochon, Brenda R LCTZ:EX**

---

**From:** McLaughlin, Joel G LCTZ:EX  
**Sent:** Monday, January 16, 2012 10:59 AM  
**To:** Hughes, Trevor LBR:EX  
**Subject:** RE: Longshore Foremen have tentative agreement

Thanks, Trevor – appreciate the update.

jm

---

**From:** Hughes, Trevor LBR:EX  
**Sent:** Saturday, January 14, 2012 1:39 PM  
**To:** McLaughlin, Joel G LCTZ:EX  
**Cc:** Henderson, Kim N CITZ:EX; Lapper, Robert G LBR:EX; Blakely, John H LBR:EX  
**Subject:** Longshore Foremen have tentative agreement

Joel, you'll recall that the Minister has had at least one phone call with Federal Minister of Labour Lisa Raitt to discuss the status of collective bargaining between BCMEA and the ILWU who represent longshore foremen at the Port. This matter has been outstanding for almost 2 years, causing some concern about labour stability and reliability at the Port. I'm pleased to report that the parties have reached tentative agreement on an 8-year collective agreement (expiry March 31, 2018) (which follows the deal reached last year for longshore workers). The parties are now in the ratification process. This was not a dispute under provincial jurisdiction, but was a matter we were following closely due to the impact on the Pacific Gateway.  
If you have any questions, please don't hesitate to let me know.  
T.

## **Rochon, Brenda R LCTZ:EX**

---

**From:** McLaughlin, Joel G LCTZ:EX  
**Sent:** Tuesday, January 17, 2012 9:54 PM  
**To:** MacDiarmid, Margaret LCTZ:EX  
**Subject:** Re: S12 presentation

I spoke with him after our brief chat and let him know that the powerpoint wasn't good to go but we'd let him know about the flowchart document.

He'll be in Vancouver for cabinet so you may have a better chance reaching him at [JohnPaul.Fraser@gov.bc.ca](mailto:JohnPaul.Fraser@gov.bc.ca) or S17 (cell)

At this point we may just want to go forward with the flowchart document as a discussion piece. I asked him whether Athana had seen these materials and she had only briefly seen them apparently.

jm

----- Original Message -----

**From:** MacDiarmid, Margaret LCTZ:EX  
**Sent:** Tuesday, January 17, 2012 09:45 PM  
**To:** McLaughlin, Joel G LCTZ:EX  
**Subject:** Re: S12 presentation

I don't think that postponing is an option. We are on the agenda and need to get going on this ASAP. I will call JP in the morning and try to get it sorted out. Did you already speak with him? Meanwhile the second document is ok to go. It's just the ppt that needs some work or perhaps can just be omitted.

Thanks,  
Margaret

Sent from my iPad

On 2012-01-17, at 4:25 PM, "McLaughlin, Joel G LCTZ:EX" <[Joel.McLaughlin@gov.bc.ca](mailto:Joel.McLaughlin@gov.bc.ca)> wrote:

> Safe travels! Just let me know if you'd like to submit this for cabinet, have John Paul prepare something else, or simply postpone the discussion until the next available cabinet meeting.

>

> Thanks!

>

> **From:** MacDiarmid, Margaret LCTZ:EX  
> **Sent:** Tuesday, January 17, 2012 4:16 PM  
> **To:** McLaughlin, Joel G LCTZ:EX  
> **Subject:** Re: S12 presentation

>

> Yes, thanks. Weird that it doesn't show up on the iPad.

> We are still waiting.....

> And freezing.

>

>

> **From:** McLaughlin, Joel G LCTZ:EX  
> **Sent:** Tuesday, January 17, 2012 04:14 PM  
> **To:** MacDiarmid, Margaret LCTZ:EX  
> **Subject:** RE: S12 presentation



>  
> There is more to it - does it show up in this email? I've pasted it below...  
>

S12

>  
> [cid:image001.png@01CCD534.B22CFC10]  
>  
>

> From: MacDiarmid, Margaret LCTZ:EX  
> Sent: Tuesday, January 17, 2012 4:14 PM  
> To: McLaughlin, Joel G LCTZ:EX  
> Subject: Re: S12 presentation  
>

> The second document- all I have is 2 sentences. Nothing else shows up. Is there more to it?  
Not the ppt, the other one. You mentioned a flowsheet?

>  
>  
> From: McLaughlin, Joel G LCTZ:EX  
> Sent: Tuesday, January 17, 2012 03:46 PM  
> To: MacDiarmid, Margaret LCTZ:EX  
> Cc: Plant, Graham LCTZ:EX  
> Subject: S12 presentation  
>  
>

> Hi Minister - I understand that you have stumbled upon some unexpected reading time and I  
would hate for you to run out of things to read so I thought I would check to see if you had  
any thoughts on the material that John Paul Fraser had prepared for a discussion at cabinet  
on Jan 25 on S12 .

>  
> As is their practice, Cab Ops would like this sooner rather than later  
> so it apparently can't wait until we see Mr. Fraser on Friday. We  
> could always ask to postpone the presentation if you think it might be  
> improved upon. If you would like to discuss with John Paul directly,  
> his number is 250-356-8527  
>

> Thanks!  
>

> jm  
>

> <<DRAFT\_Jan2012\_Cabinet\_ S12  
>  
>

S12

<image001.png>

## **Rochon, Brenda R LCTZ:EX**

---

**From:** McLaughlin, Joel G LCTZ:EX  
**Sent:** Tuesday, January 17, 2012 10:18 AM  
**To:** Kerr, Carleen JAG:EX  
**Cc:** Marquis, Yvette LCTZ:EX  
**Subject:** RE: Tete Jaune

Sure thing. Yvette will arrange something with Carissa.

Yvette – we'll just need 20-30 mins for this. Kim should attend if possible and Wilf Bangert as well.

thanks

jm

---

**From:** Kerr, Carleen AG:EX  
**Sent:** Tuesday, January 17, 2012 9:37 AM  
**To:** McLaughlin, Joel G LCTZ:EX  
**Subject:** RE: Tete Jaune

Hey Joel – MSB would like to schedule a meeting with MMM and staff to discuss internet coverage in the Robson Valley. Could we try to set this up when the House resumes?

Kind regards,  
Carlee

---

**From:** McLaughlin, Joel G LCTZ:EX  
**Sent:** Friday, January 13, 2012 3:13 PM  
**To:** Kerr, Carleen AG:EX  
**Subject:** RE: Tete Jaune

S13

S13

S13

## **Rochon, Brenda R LCTZ:EX**

---

**From:** McLaughlin, Joel G LCTZ:EX  
**Sent:** Tuesday, January 17, 2012 2:35 PM  
**To:** Hume, David LCTZ:EX  
**Subject:** FW: Follow-up to meeting

Hi David – are you able to connect with Lee Taal and help him navigate the various branches of government that might be interested in ChatterHigh? He seems to be under the impression that you are away!

Thanks

jm

---

**From:** Lee Taal [<mailto:info@chatterhigh.com>]  
**Sent:** Tuesday, January 17, 2012 8:05 AM  
**To:** McLaughlin, Joel G LCTZ:EX  
**Subject:** RE: Follow-up to meeting



Hello Joel,

Happy New Year!! Finally, a bit of snow to remind us it is actually Winter – of course, with the usual littany of driving incidents.

I heard from one of David's colleagues at the Discover Tectoria event that he was when he will be returning? I haven't heard from him and look forward to the opportunity.

S22

Do you know

Thanks,

Lee

Lee Taal  
Director of Operations  
ChatterHigh.com  
Email: [info@chatterhigh.com](mailto:info@chatterhigh.com)  
Ofc: 250.590.8699  
Cell: S22  
Fax: 250.590.8692  
TF: 1.999.933.9338

---

**From:** McLaughlin, Joel G LCTZ:EX [<mailto:Joel.McLaughlin@gov.bc.ca>]  
**Sent:** November 24, 2011 5:09 PM

**To:** 'lee@immediateimages.com'

**Subject:** Follow-up to meeting

Hi Lee – great to meet you the other day at the Legislature. I enjoyed hearing about Chatter High and seeing its potential. Minister MacDiarmid wanted to let you know that she has asked David Hume, our Executive Director of Citizen Engagement, to follow up with you directly to explore synergies with the provincial government and other public agencies.

I wish you the best with Chatter High and other endeavours.

Best,

jm

Joel McLaughlin  
Ministerial Assistant to the Honourable Dr. Margaret MacDiarmid  
Minister of Labour, Citizens' Services and Open Government  
[www.gov.bc.ca](http://www.gov.bc.ca)  
250-952-7623

## Rochon, Brenda R LCTZ:EX

---

**From:** McLaughlin, Joel G LCTZ:EX  
**Sent:** Tuesday, January 17, 2012 2:54 PM  
**To:** 'Lee Taal'  
**Subject:** RE: Follow-up to meeting

Hi Lee – good to hear from you and happy 2012 as well! David Hume is in fact very much still with government  
S22 . I understand he'll be in touch with you shortly.

All the best,

jm

---

**From:** Lee Taal [<mailto:info@chatterhigh.com>]  
**Sent:** Tuesday, January 17, 2012 8:05 AM  
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**Subject:** RE: Follow-up to meeting



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250-952-7623



## **Rochon, Brenda R LCTZ:EX**

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**From:** McLaughlin, Joel G LCTZ:EX  
**Sent:** Tuesday, January 17, 2012 2:55 PM  
**To:** Hume, David LCTZ:EX  
**Subject:** RE: Follow-up to meeting

I certainly did! Hope it works out well for everyone – as GCPE is still within Minister MacDiarmid's bailiwick I expect we'll still see lots of you over the coming weeks and months!

jm

---

**From:** Hume, David LCTZ:EX  
**Sent:** Tuesday, January 17, 2012 2:51 PM  
**To:** McLaughlin, Joel G LCTZ:EX  
**Subject:** RE: Follow-up to meeting

On it, Joel.

Did you hear about my team's shift to GCPE? Am now working for John Fraser.

---

**From:** McLaughlin, Joel G LCTZ:EX  
**Sent:** Tuesday, January 17, 2012 2:35 PM  
**To:** Hume, David LCTZ:EX  
**Subject:** FW: Follow-up to meeting

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250-952-7623

## Rochon, Brenda R LCTZ:EX

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**From:** McLaughlin, Joel G LCTZ:EX  
**Sent:** Tuesday, January 17, 2012 3:46 PM  
**To:** MacDiarmid, Margaret LCTZ:EX  
**Cc:** Plant, Graham LCTZ:EX  
**Subject:** S12 presentation

Hi Minister – I understand that you have stumbled upon some unexpected reading time and I would hate for you to run out of things to read so I thought I would check to see if you had any thoughts on the material that John Paul Fraser had prepared for a discussion at cabinet on Jan 25 on S12

As is their practice, Cab Ops would like this sooner rather than later so it apparently can't wait until we see Mr. Fraser on Friday. We could always ask to postpone the presentation if you think it might be improved upon. If you would like to discuss with John Paul directly, his number is 250-356-8527

Thanks!

jm



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abinet S12



S12



## Information Access Operations

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### **NOTICE OF RECORDS WITHHELD FROM RELEASE**

<b>DESCRIPTION OF DOCUMENT:</b>	<b>Any and all work related documents including correspondence and emails produced by Ministerial Assistant Joel McLaughlin for the timeframe of January 12 – January 19, 2012.</b>
<b>NUMBER OF PAGES:</b>	<b>Pages 90 - 94</b>
<b>REASON FOR REMOVAL:</b>	<b>Section 12</b>
<b>INITIALLED:</b>	<b>br</b>

## **Rochon, Brenda R LCTZ:EX**

---

**From:** McLaughlin, Joel G LCTZ:EX  
**Sent:** Tuesday, January 17, 2012 4:15 PM  
**To:** MacDiarmid, Margaret LCTZ:EX  
**Subject:** RE: S12 : presentation

There is more to it – does it show up in this email? I've pasted it below...

S12

S12

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**From:** MacDiarmid, Margaret LCTZ:EX  
**Sent:** Tuesday, January 17, 2012 4:14 PM  
**To:** McLaughlin, Joel G LCTZ:EX  
**Subject:** Re: S12 presentation

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**To:** MacDiarmid, Margaret LCTZ:EX  
**Cc:** Plant, Graham LCTZ:EX  
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jm

<<DRAFT\_Jan2012\_Cabinet\_

S12

S12

## **Rochon, Brenda R LCTZ:EX**

---

**From:** McLaughlin, Joel G LCTZ:EX  
**Sent:** Tuesday, January 17, 2012 4:26 PM  
**To:** MacDiarmid, Margaret LCTZ:EX  
**Subject:** RE: S12 presentation

Safe travels! Just let me know if you'd like to submit this for cabinet, have John Paul prepare something else, or simply postpone the discussion until the next available cabinet meeting.

Thanks!

---

**From:** MacDiarmid, Margaret LCTZ:EX  
**Sent:** Tuesday, January 17, 2012 4:16 PM  
**To:** McLaughlin, Joel G LCTZ:EX  
**Subject:** Re: S12 presentation

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We are still waiting.....  
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**From:** McLaughlin, Joel G LCTZ:EX  
**Sent:** Tuesday, January 17, 2012 04:14 PM  
**To:** MacDiarmid, Margaret LCTZ:EX  
**Subject:** RE: S12 presentation

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**To:** McLaughlin, Joel G LCTZ:EX  
**Subject:** Re: S12 presentation

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**To:** MacDiarmid, Margaret LCTZ:EX  
**Cc:** Plant, Graham LCTZ:EX  
**Subject:** S12 presentation

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jm

<<DRAFT\_Jan2012\_Cabinet\_

S12

S12

## **Rochon, Brenda R LCTZ:EX**

---

**From:** McLaughlin, Joel G LCTZ:EX  
**Sent:** Wednesday, January 18, 2012 12:11 PM  
**To:** McKnight, Valerie LCTZ:EX; MacDiarmid, Margaret LCTZ:EX  
**Cc:** Plant, Graham LCTZ:EX  
**Subject:** Re: FYI Briefing at 1:30 re: Kim Henderson

Unless the roads magically clear up or a telepresence unit is installed in my house it looks like I'll be unable to join.

jm

---

**From:** McKnight, Valerie LCTZ:EX  
**Sent:** Wednesday, January 18, 2012 09:56 AM  
**To:** MacDiarmid, Margaret LCTZ:EX  
**Cc:** Plant, Graham LCTZ:EX; McLaughlin, Joel G LCTZ:EX  
**Subject:** FYI Briefing at 1:30 re: Kim Henderson

Hi Minister,

Just to let you know that Helijet flights are all cancelled today so Kim Henderson will be participating in the telepresence briefing today from Victoria.

Thanks

*Val McKnight  
Administrative Assistant to the  
Honourable Dr. Margaret MacDiarmid  
Minister of Labour, Citizens' Services and Open Government  
Telephone: 250 952-7623  
Fax: 250 952-7628*

**Rochon, Brenda R LCTZ:EX**

---

**From:** McLaughlin, Joel G LCTZ:EX  
**Sent:** Wednesday, January 18, 2012 12:55 PM  
**To:** Plant, Graham LCTZ:EX; Greer, David GCPE:EX  
**Subject:** Re: Article on FOI problems, et.al.

Let's ask the Minister what she would like to do.

----- Original Message -----

**From:** Plant, Graham LCTZ:EX  
**Sent:** Wednesday, January 18, 2012 12:53 PM  
**To:** Greer, David GCPE:EX; McLaughlin, Joel G LCTZ:EX  
**Subject:** RE: Article on FOI problems, et.al.

I would say you, as it is unlikely he is a constituent and just used the first email he could find. Mr. McLaughlin?

-Graham

-----Original Message-----

**From:** Greer, David GCPE:EX  
**Sent:** Wednesday, January 18, 2012 12:31 PM  
**To:** Plant, Graham LCTZ:EX; McLaughlin, Joel G LCTZ:EX  
**Subject:** Re: Article on FOI problems, et.al.

Thanks. Do you want us to respond or letter through constit?

----- Original Message -----

**From:** Plant, Graham LCTZ:EX  
**Sent:** Wednesday, January 18, 2012 11:22 AM  
**To:** McLaughlin, Joel G LCTZ:EX; Greer, David GCPE:EX  
**Subject:** FW: Article on FOI problems, et.al.

FYI - was sent today to the Minister's constit email, after the article was posted on the Tyee.

-----Original Message-----

**From:** MacDiarmid.MLA, Margaret [<mailto:Margaret.MacDiarmid.MLA@leg.bc.ca>]  
**Sent:** Wednesday, January 18, 2012 10:45 AM  
**To:** Marshall, Thomas LASS:EX; Plant, Graham LCTZ:EX  
**Cc:** McKnight, Valerie LCTZ:EX  
**Subject:** FW: Article on FOI problems, et.al.

Media

-----Original Message-----

**From:** [stromp@telus.net](mailto:stromp@telus.net) [<mailto:stromp@telus.net>]  
**Sent:** January-18-12 10:43 AM  
**To:** MacDiarmid.MLA, Margaret  
**Subject:** Article on FOI problems, et.al.

Dear Minister:

Do you know what is being done about this FOI problem, and by what date it might be resolved by law reform?

Thank you,

Stanley Tromp, Vancouver  
604-733-7595

[P.S. The [www.gov.bc.ca](http://www.gov.bc.ca) is confusing. In the old days, on the mainpage there was a clear link to "Legislative Assembly" - from here, the public could find their MLAs. But that is gone now. There is a link there under "The Government" that says "The Premier, Cabinet & MLAs" - but when you click on it, there are no MLAs at all, only cabinet.  
[http://www.gov.bc.ca/premier/cabinet\\_ministers/](http://www.gov.bc.ca/premier/cabinet_ministers/) There needs to be a big clear link from the mainpage to "Legislative Assembly" and "Find your MLA." That is there in the rolling sideways top bar, but tucked away, i.e. one must scroll around to find it, which is too obscure for many readers, esp. older ones.]

=====

<http://thetvee.ca/Opinion/2012/01/18/FOI-Court-Ruling/>

When Public Bodies Create Companies, Public Can't Peer In

Recent court ruling against freedom of info rights is a blow to accountability.

By Stanley Tromp, Today, TheTvee.ca

Copyright

=====

## **Rochon, Brenda R LCTZ:EX**

---

**From:** McLaughlin, Joel G LCTZ:EX  
**Sent:** Thursday, January 19, 2012 10:09 AM  
**To:** MacDiarmid, Margaret LCTZ:EX  
**Cc:** Plant, Graham LCTZ:EX  
**Subject:** Fw: engagement deck from John Paul  
**Attachments:** DRAFT\_Jan2012\_Cabinet\_ S12

Hi Minister - please see John's note below and accompanying attachment.

Thanks

jm

---

**From:** Fraser, John Paul GCPE:EX  
**Sent:** Thursday, January 19, 2012 10:06 AM  
**To:** McLaughlin, Joel G LCTZ:EX  
**Cc:** Hume, David LCTZ:EX  
**Subject:**

Hi Joel, can you please pass this along to the Minister.

Hi Minister, a thousand apologies for not responding to your voicemail yesterday (must improve my voice mail retrieving skills). I was on the cusp of returning your call but opted against as I knew you and Athana were reviewing the deck at Cabinet which, of course, was very helpful for David and I in making the necessary revisions. We look forward to our meeting with you tomorrow to discuss this and other activities. Attached is the final version in case you do not have it. John

**John Paul Fraser**

Assistant Deputy Minister, Strategic Planning and Engagement

Government Communications and Public Engagement  
Province of British Columbia

T: 250-356-8527

C: S17



## Information Access Operations

**INFORMATION AND PRIVACY REQUEST: LCO-2012-00006**

### **NOTICE OF RECORDS WITHHELD FROM RELEASE**

<b>DESCRIPTION OF DOCUMENT:</b>	Any and all work related documents including correspondence and emails produced by Ministerial Assistant Joel McLaughlin for the timeframe of January 12 – January 19, 2012.
<b>NUMBER OF PAGES:</b>	Pages 105 - 109
<b>REASON FOR REMOVAL:</b>	Section 12
<b>INITIALLED:</b>	br

## **Rochon, Brenda R LCTZ:EX**

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**From:** McLaughlin, Joel G LCTZ:EX  
**Sent:** Thursday, January 19, 2012 12:49 PM  
**To:** Greer, David GCPE:EX; Plant, Graham LCTZ:EX  
**Cc:** Wey, Melody GCPE:EX  
**Subject:** RE: ibm contract

Yes, let's set-up a call between the minister and Mr. Shaw once we confirm the legal fee costs. Also, how much of the contract is publicly available as of today?

I agree with the approach – the CTF news release is highly misleading as it makes it seem that the entire contract has been kept hidden, which is clearly not the case. And it neglects to mention that the government is only “fighting” to keep information like network server names from being made public. In an age where network security and the protection of personal information is paramount, this should not be surprising and, in fact, I would argue that citizens expect government to do exactly that and not be cavalier with such matters. Our approach to the IBM contract has been very much in line with our Open Government philosophy.

jm

---

**From:** Greer, David GCPE:EX  
**Sent:** Thursday, January 19, 2012 12:25 PM  
**To:** McLaughlin, Joel G LCTZ:EX; Plant, Graham LCTZ:EX  
**Cc:** Wey, Melody GCPE:EX  
**Subject:** FW: ibm contract  
**Importance:** High

Friends,

I got this request from Shaw.

I'm not sure of the dollar figure I assume it's correct, as it's through an FOI by AG but I'm not sure, I'll try to find out. And I have also asked about the timing of the outcome of the judicial review.

I think the messaging in the IN still stands. Mary McNeil did a similar interview last year.

<http://www.viccity.ca/v2/news/5635/Government+refuses+to+hand+over+unedited+copy+of+IBM+contract/>

She was pretty strong on the security aspect and the fact we released 99.9% of the contract and what do these guys need the other info for. I would recommend the same approach.

I called him and he would like to speak to M3D.

S13

Let me know how you want to proceed.

DG

---

**From:** Shaw, Rob (Times-Colonist) [<mailto:rshaw@timescolonist.com>]  
**Sent:** Thursday, January 19, 2012 12:01 PM



**To:** Greer, David GCPE:EX  
**Subject:** ibm contract

Hey David,

Just looking at the FIPA and taxpayers federation press releases today on the \$124,522.48 it says the government has spent so far in legal costs fighting the release of the IBM contract.

[http://www.fipa.bc.ca/library/News\\_Releases/Joint\\_News\\_releaseCTF-FIPA--Jan\\_19\\_2012.pdf](http://www.fipa.bc.ca/library/News_Releases/Joint_News_releaseCTF-FIPA--Jan_19_2012.pdf)

Would like some comment on it from the minister/ministry.

What is the status of the IBM contract situation – is government still appealing the privacy commissioner's ruling to the BC Supreme Court? When?

Also, is it the ministry's position that the \$124k figure is accurate? What is the ministry's estimate of legal expenses relating to the IBM contract FOI dispute?

Also, what is the ministry's response to the argument that this is a waste of money, and contrary to the principles of Open Government and transparency espoused by the premier and others?

Thanks,  
Rob

**Rob Shaw**

Reporter, Victoria Times Colonist

B.C. legislature bureau

phone: 250-382-9006

cell: S22

[rshaw@timescolonist.com](mailto:rshaw@timescolonist.com)

*For breaking news throughout the day, visit [www.timescolonist.com](http://www.timescolonist.com)*

## **Rochon, Brenda R LCTZ:EX**

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**From:** McLaughlin, Joel G LCTZ:EX  
**Sent:** Thursday, January 19, 2012 2:36 PM  
**To:** MacDiarmid, Margaret LCTZ:EX  
**Cc:** Plant, Graham LCTZ:EX  
**Subject:** Media Request - IBM Contract

Hi Minister – Rob Shaw would like to speak with you regarding a news release from the Freedom of Information and Privacy Association and the Canadian Taxpayers Federation on the IBM contract.

FIPA and the CTF allege that the government has “wasted” nearly \$125,000 in legal fees to contest rulings from the Privacy Commissioner and that our refusal to release certain portions of the contract is contrary to the spirit of Open Government. Their news release ([http://www.fipa.bc.ca/library/News\\_Releases/Joint\\_News\\_releaseCTF-FIPA--Jan\\_19\\_2012.pdf](http://www.fipa.bc.ca/library/News_Releases/Joint_News_releaseCTF-FIPA--Jan_19_2012.pdf)) is misleading,

S13

S13

Do you think you might have a few minutes to speak with Rob Shaw this afternoon? Suggested response points and background info is below.

Rob can be reached at: 250-382-9006 (office), or S22 (cell)

As always, let us know if you need anything further.

Thanks!

jm

### **WHAT IS THE STATUS OF THE JUDICIAL PROCEEDINGS?**

S13

### **WHY HASN'T THE IBM CONTRACT BEEN PUBLICLY POSTED?**

S13

### **DO YOU AGREE WITH THE SUGGESTION THAT GOVERNMENT HAS WASTED TIME AND MONEY ON THIS? WHY NOT JUST RELEASE THE INFORMATION?**

S13

S13

**I THOUGHT YOU WERE AN OPEN GOVERNMENT? HOW DO YOU RECONCILE WITHHOLDING INFORMATION WITH OPEN INFORMATION AND OPEN GOVERNMENT?**

S13

**WHY DOESN'T GOV'T POST ALL OLD CONTRACTS?**

S13

**WILL YOU POST ALL CONTRACTS IN THE FUTURE?**

S13

## **Rochon, Brenda R LCTZ:EX**

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**From:** McLaughlin, Joel G LCTZ:EX  
**Sent:** Thursday, January 19, 2012 2:42 PM  
**To:** Wey, Melody GCPE:EX; Plant, Graham LCTZ:EX  
**Cc:** Macnaughton, Jason GCPE:EX  
**Subject:** RE: Action: Issues Note - SecureKey

S13

Thanks

jm

---

**From:** Wey, Melody GCPE:EX  
**Sent:** Thursday, January 19, 2012 2:04 PM  
**To:** Plant, Graham LCTZ:EX; McLaughlin, Joel G LCTZ:EX  
**Cc:** Macnaughton, Jason GCPE:EX  
**Subject:** Action: Issues Note - SecureKey

Please confirm you're good with this issues note. We have approval, from the TBS meeting, to proceed with issuing the NOI to re Secure Key tomorrow.

<< File: IN\_SecureKey\_NOI\_Jan 18 12.docx >>

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**From:** Wey, Melody GCPE:EX  
**Sent:** Wednesday, January 18, 2012 12:35 PM  
**To:** Plant, Graham LCTZ:EX; McLaughlin, Joel G LCTZ:EX  
**Cc:** Macnaughton, Jason GCPE:EX  
**Subject:** Approve: Issues Note - SecureKey

Hi Joel, Graham-

Please approve the attached issues note for the SecureKey NOI, the plan is to post the NOI to BC Bid this Friday, Jan. 20. This is based on Treasury Board's approval at tomorrow's meeting. We've run this past Health and they are okay with it.

Please confirm that the Ministry can proceed once TB gives the authority.

<< File: IN\_SecureKey\_NOI\_Jan 18 12.docx >>

Thanks, Melody

*Melody Wey*

Government Communications and Public Engagement  
Ministry of Labour, Citizens' Services and Open Government  
Phone: 250 508-5030



## **Rochon, Brenda R LCTZ:EX**

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**From:** McLaughlin, Joel G LCTZ:EX  
**Sent:** Thursday, January 19, 2012 2:59 PM  
**To:** Wey, Melody GCPE:EX; Plant, Graham LCTZ:EX  
**Cc:** Macnaughton, Jason GCPE:EX  
**Subject:** RE: Approve today: Premier's brochure message - Privacy conference

Small suggested edits:

As Premier of the Province of British Columbia, it is my pleasure to welcome you to the 13<sup>th</sup> Annual Privacy and Security Conference.

British Columbia has proudly hosted this conference every year since 2000. Over the past 13 years, we've seen it grow from a small privacy workshop into a leading event in North America for those working in the fields of information privacy and security. British Columbia is committed to ensuring citizens' privacy rights are protected by a comprehensive information security program and legislation that remains among the strongest of its kind in Canada.

I would like to commend everyone working in the vital field of privacy and security in British Columbia and all those involved in organizing this conference. Together, you help ensure our province is "Keeping Pace with the Digital Revolution."

Again, thank you to everyone who has contributed to the success of this event over the years. Enjoy the conference and your stay in our beautiful province!

Sincerely,

Christy Clark,  
Premier

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**From:** Wey, Melody GCPE:EX  
**Sent:** Thursday, January 19, 2012 2:18 PM  
**To:** McLaughlin, Joel G LCTZ:EX; Plant, Graham LCTZ:EX  
**Cc:** Macnaughton, Jason GCPE:EX  
**Subject:** Approve today: Premier's brochure message - Privacy conference

Joel, Graham- please approve this draft message from the Premier to be included in the 13<sup>th</sup> annual Privacy and Security Conference brochure. The PO has agreed to do the message, and for us to provide the draft. I also have a message from the Minister ready for your approval which I'll send under a separate email. This one needs quicker approval, by the end of the day if possible. Approved up the line over here. Thanks, Melody

S13



## **Rochon, Brenda R LCTZ:EX**

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**From:** McLaughlin, Joel G LCTZ:EX  
**Sent:** Thursday, January 19, 2012 3:52 PM  
**To:** Wey, Melody GCPE:EX; Plant, Graham LCTZ:EX  
**Cc:** Greer, David GCPE:EX; Macnaughton, Jason GCPE:EX  
**Subject:** RE: MEDIA REQUEST: Tyee/Andrew MacLeod

Does he know that we aren't contesting the release of the entire contract and, in fact, most of it has already been released?

---

**From:** Wey, Melody GCPE:EX  
**Sent:** Thursday, January 19, 2012 3:51 PM  
**To:** McLaughlin, Joel G LCTZ:EX; Plant, Graham LCTZ:EX  
**Cc:** Greer, David GCPE:EX; Macnaughton, Jason GCPE:EX  
**Subject:** MEDIA REQUEST: Tyee/Andrew MacLeod

Also got a call from Andrew MacLeod, Tyee about the IBM contract and \$124,533 figure. He's requested to speak to the Minister by phone for a comment on the two questions below. Does the Minister want to call Andrew after her call with Rob Shaw?

**Why has government been fighting the release of the contract?**

**What is the Minister's response to govt spending \$124,522 to fight**

### **MEDIA REQUEST:**

**Reporter / Outlet:** Andrew MacLeod/Tyee

**Phone Number:** 250 885-7662

**Topic:** IBM contract

**Deadline:** end of day/today morning

**Request:** Quick phone call with Minister in follow up to Canadian Tappayer's article re IBM contract

**Question:**

**Why has government been fighting the release of the contract?**

**What is the Minister's response to govt spending \$124,522 to fight**

**Date & Time of Inquiry:** Jan 19 3:30pm

**Date & Time of Response:** same

**Notes:**

## **Rochon, Brenda R LCTZ:EX**

---

**From:** McLaughlin, Joel G LCTZ:EX  
**Sent:** Thursday, January 19, 2012 3:52 PM  
**To:** Wey, Melody GCPE:EX; Plant, Graham LCTZ:EX  
**Cc:** Greer, David GCPE:EX; Macnaughton, Jason GCPE:EX  
**Subject:** RE: MEDIA REQUEST: Tyee/Andrew MacLeod

We'll try to give him a call as well.

jm

---

**From:** Wey, Melody GCPE:EX  
**Sent:** Thursday, January 19, 2012 3:51 PM  
**To:** McLaughlin, Joel G LCTZ:EX; Plant, Graham LCTZ:EX  
**Cc:** Greer, David GCPE:EX; Macnaughton, Jason GCPE:EX  
**Subject:** MEDIA REQUEST: Tyee/Andrew MacLeod

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**Date & Time of Response:** same

**Notes:**

**Rochon, Brenda R LCTZ:EX**

---

**From:** McLaughlin, Joel G LCTZ:EX  
**Sent:** Thursday, January 19, 2012 4:33 PM  
**To:** Greer, David GCPE:EX; Plant, Graham LCTZ:EX  
**Cc:** Wey, Melody GCPE:EX; Macnaughton, Jason GCPE:EX  
**Subject:** Re: ibm contract

Rob wants to know why sensitive information like network server addresses would be included in contracts like this to begin with? And is this something we might look at going forward?

Also, he wants to know whether our advice about security risks is "fresh" or whether perhaps we are stubbornly clinging to advice we received 8 years ago. He seems to think there's been massive turnover in the legal branch of gov't as well as the people responsible for negotiating the original contract.

The minister said she'd try to find out and have someone get back to him. Can you see what you can dig up?

Thanks

jm

---

**From:** Greer, David GCPE:EX  
**Sent:** Thursday, January 19, 2012 01:15 PM  
**To:** McLaughlin, Joel G LCTZ:EX; Plant, Graham LCTZ:EX  
**Cc:** Wey, Melody GCPE:EX; Macnaughton, Jason GCPE:EX  
**Subject:** RE: ibm contract

Hi,

S13

**WHY HASN'T THE IBM CONTRACT BEEN PUBLICLY POSTED?**

S13

**WHY DOESN'T GOV'T POST ALL OLD CONTRACTS?**

S13

**WILL YOU POST ALL CONTRACTS IN THE FUTURE?**

Here are Rob's numbers

phone: 250-382-9006

cell: S22

---

**From:** McLaughlin, Joel G LCTZ:EX  
**Sent:** Thursday, January 19, 2012 12:49 PM  
**To:** Greer, David GCPE:EX; Plant, Graham LCTZ:EX  
**Cc:** Wey, Melody GCPE:EX  
**Subject:** RE: ibm contract

Yes, let's set-up a call between the minister and Mr. Shaw once we confirm the legal fee costs. Also, how much of the contract is publicly available as of today?

I agree with the approach – the CTF news release is highly misleading as it makes it seem that the entire contract has been kept hidden, which is clearly not the case. And it neglects to mention that the government is only “fighting” to keep information like network server names from being made public. In an age where network security and the protection of personal information is paramount, this should not be surprising and, in fact, I would argue that citizens expect government to do exactly that and not be cavalier with such matters. Our approach to the IBM contract has been very much in line with our Open Government philosophy.

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She was pretty strong on the security aspect and the fact we released 99.9% of the contract and what do these guys need the other info for. I would recommend the same approach.

I called him and he would like to speak to M3D. And we get a better outcome when he does.

Let me know how you want to proceed.

DG

---

**From:** Shaw, Rob (Times-Colonist) [mailto:rshaw@timescolonist.com]  
**Sent:** Thursday, January 19, 2012 12:01 PM  
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**Subject:** ibm contract

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Thanks,  
Rob

**Rob Shaw**

Reporter, Victoria Times Colonist  
B.C. legislature bureau  
phone: 250-382-9006  
cell: S22  
rshaw@timescolonist.com

*For breaking news throughout the day, visit [www.timescolonist.com](http://www.timescolonist.com)*