

Wenezenki-Yolland, Cheryl FIN:EX

From: Wenezenki-Yolland, Cheryl FIN:EX
Sent: Sunday, January 1, 2017 3:54 PM
To: Home Home
Subject: Fwd: Ministry of Finance - From the Office of the Associate Deputy Minister
Attachments: Public Sector Forum_program_Dec13th_FINAL_online.pdf; ATT00001.htm

Sent from my iPhone

Begin forwarded message:

From: "Wenezenki-Yolland, Cheryl FIN:EX" <Cheryl.WenezenkiYolland@gov.bc.ca>
To: "Mentzelopoulos, Athana FIN:EX" <Athana.Mentzelopoulos@gov.bc.ca>, "Nikolejsin, Dave MNGD:EX" <Dave.Nikolejsin@gov.bc.ca>, "XT:HLTH Jago, Charles Dr." <Charles.jago@northernhealth.ca>, "brad.bennett@bchydro.com" <brad.bennett@bchydro.com>, "jhamilton@okanagan.bc.ca" <jhamilton@okanagan.bc.ca>, "pelemans@uvic.ca" <pelemans@uvic.ca>, s.22
's.22
"ed.greenspon@ppforum.ca" <ed.greenspon@ppforum.ca>, "s.22
's.22
, "Bellringer, Carol OAG:EX" <CBellringer@bcauditor.com>, s.22
's.22
"Ralph.Nilson@viu.ca" <Ralph.Nilson@viu.ca>, "XT:Curry, Joanne E AVED:IN" <joannec@sfu.ca>, s.22
, "McArthur, Drew OIPC:EX" <DMcArthur@oipc.bc.ca>, "bill.cunningham@td.com" <bill.cunningham@td.com>, s.22
's.22
, "mcordova@empresariocapital.com" <mcordova@empresariocapital.com>, "andrew.simpson@ubc.ca" <andrew.simpson@ubc.ca>, s.22
's.22
Cc: "Henderson, Kim N PREM:EX" <Kim.Henderson@gov.bc.ca>, "Neves, Gilbert FIN:EX" <Gilbert.Neves@gov.bc.ca>, "Clarke, Sasha FIN:EX" <Sasha.Clarke@gov.bc.ca>, "Boden, Darren FIN:EX" <Darren.Boden@gov.bc.ca>, "Olson, Lianna FIN:EX" <Lianna.Olson@gov.bc.ca>
Subject: Ministry of Finance - From the Office of the Associate Deputy Minister

Thank you speakers, moderators and panel members of the 2016 Public Sector Board Governance Professional Development Forum (Board PD Forum)!

Dear Athana, Dave, Charles, Brad, Jim, Pat, Shelley, John, Tim, Edward, Brenda, Carol, David, M.J., Susan, Derek, Ralph, Joanne, Gordon, Drew, Bill, Pam, Peter, Judy, Mike, Andrew, and Ian,

On behalf of the **Public Sector Board Governance Professional Development Forum** steering committee, I would like to extend our heartfelt thanks for your participation as a speaker, moderator or panel member for the day's program on **December 13th, 2016**. This meeting was a milestone bringing together for the first time crowns, health authorities, post-secondary institutions and core government ministries for a day of board governance professional development. Our PD Forum participants represented public sector boards and senior officials from these sectors, who all play a key governance oversight role in the delivery of programs and services to BC citizens.

Thank you for sharing your expertise and best practices with our participants, and for being willing to work with us to deliver a quality professional development forum program. We received very positive feedback on all the presentations and the overall day – and some participants expressed that they were taking back key best practices that they learned during the day to discuss and/or implement with their boards and/or senior staff.

I would also like to take this opportunity to wish you best wishes for a healthy and happy Holiday Season and a Joyous New Year.

Sincerely,

Cheryl Wenezenki-Yolland
Associate Deputy Minister and Chief Records Officer
Ministry of Finance

Chair, Steering Committee, 2nd Annual 2016 Public Sector Board Governance Professional Development Forum

Attached: Final PD Forum Program

2nd Annual

Public Sector Board Governance Professional Development Forum

*Public Sector Boards: Adapting to Succeed
in an Evolving Landscape*

December 13, 2016
Sheraton Wall Centre
Vancouver, BC



WELCOME

Public Sector Boards: Adapting to Succeed in an Evolving Landscape

Welcome to the 2nd Annual Public Sector Board Governance Professional Development Forum. This year's forum is a first of its kind in B.C., bringing together board members from Crown corporations, health authorities, post-secondary institutions and staff from core government ministries.

This forum gives you the opportunity to share expertise and knowledge with other public sector leaders as well as learn about opportunities and emerging best practices to thrive in your leadership roles. Events like today's can also help identify opportunities for innovative collaboration between boards and across sectors.

Today's event is part of government's commitment to provide ongoing two-way engagement opportunities and support the important work you do as key partners in delivering high quality programs and services to British Columbians. Your leadership contributes significantly to British Columbia's strong economic performance and we thank you for your hard work, dedication and service to the people of B.C.

This session is the result of a partnership between the Ministries of Finance, Health and Advanced Education. Thank you to the steering committee for designing the agenda and session content to include topics of interest to public sector boards.

On behalf of the Steering Committee, we hope you find the day rewarding and informative.

- Chair, Ministry of Finance, Cheryl Wenezenki-Yolland, Associate Deputy Minister
- Health Authority Board Chair, Dr. Charles Jago, Northern Health
- Crown Board Chair, Judy Rogers, BC Assessment and BC Housing
- Post-secondary Board Chair, Shelley Williams, Douglas College
- Ministry of Health, Sabine Feulgen, Associate Deputy Minister
- Ministry of Advanced Education, Claire Avison, Assistant Deputy Minister
- Public Sector Employers' Council Secretariat, Christina Zacharuk, President & CEO
- Project Director, Gilbert Neves, Crown Agencies Resource Office
- Project Analyst, Darren Boden, Crown Agencies Resource Office

CROWN AGENCIES RESOURCE OFFICE
Ministry of Finance



Edward Greenspon

President & CEO

ed.greenspon@ppforum.ca

613.238.7858 Ext: 226

Ed Greenspon has worked at the intersection of journalism, business and public policy for more than 30 years. He comes to the Forum from one of the world's largest news organizations, where he led global coverage of energy and the environment, and oversaw major journalistic undertakings. He joined Bloomberg in 2014 as Editor-at-Large for Canada and has worked for Torstar Corp., publisher of the Toronto Star, as Vice President of Strategic Investments. At the Globe and Mail, Mr. Greenspon was a business reporter and editor, Ottawa bureau chief, European correspondent, founding editor of globeandmail.com and Editor-in-Chief.

He is the author of *Double Vision: The Inside Story of the Liberals in Power*, which won the 1996 Douglas Purvis Award for best public policy book, and of *Searching for Certainty: Inside the New Canadian Mindset*. In 2002, he won the Hyman Solomon Award for Excellence in Public Policy Journalism. In 2010, he chaired a 13-person panel for the Canadian International Council that produced a bold international policy strategy called Open Canada: A Global Positioning Strategy for a Networked Age.

Ed has a combined honours degree in journalism and political science from Carleton University and was a Commonwealth Scholar at the London School of Economics, earning a master's degree in politics and government.

AGENDA

TIME	SESSION	ROOM
8:00am to 8:55am	Registration and Networking <i>Continental breakfast provided</i>	Lower Lobby
8:55am to 9:15am	Welcome and Opening Key-Note Presentation EMCEE: Athana Mentzelopoulos, Deputy Minister of Finance. MINISTER: Honourable Shirley Bond, Minister of Jobs, Tourism, and Skills Training and Minister Responsible for Labour.	Grand Ballroom
9:15am to 10:15am	RECIPROCAL EXPECTATIONS: Plenary Session #1 MODERATOR: Kim Henderson, Deputy to the Premier and Head of the BC Public Service. PANELISTS: Dr. Charles Jago, Board Chair, Northern Health Authority; Brad Bennett, Board Chair, BC Hydro; and Jim Hamilton, President of Okanagan College. QUESTIONS: <ul style="list-style-type: none"> • What does the public expect of our public sector organizations? • What does government expect of public sector boards? • What do public sector boards expect of government? • What do boards expect of management? 	Grand Ballroom
10:15am to 10:30am	Break #1 <i>Coffee service provided</i>	Ballroom Foyer
10:30am to 11:45am	BEST PRACTICES IN STRATEGIC PLANNING & ACCOUNTABILITY: Plenary Session #2 MODERATOR: Pat Elemans, Gustavson School of Business, University of Victoria. PANELISTS: Honourable Andrew Wilkinson, Minister of Advanced Education; Shelley Williams, Board Chair, Douglas College; John Beckett, Board Chair, WorkSafe BC; and Tim Manning, Board Member, Provincial Health Services Authority. QUESTIONS: <ul style="list-style-type: none"> • What does strategic planning in a government context look like and how do we best work together to improve alignment? • What are the roles of management? • What are some best practices? <ul style="list-style-type: none"> o Board's role in strategic planning (and management's) o Government's role in strategic planning with their public sector organizations 	Grand Ballroom
11:45am to Noon	Break #2 & Networking	Ballroom Foyer

[illegible]

AGENDA

TIME	SESSION	ROOM
2:20pm to 2:30pm	Break #3 <i>Coffee service provided</i>	Ballroom Foyer
2:30pm to 3:50pm	BEST PRACTICES IN RISK MANAGEMENT (Emerging Issues and Challenges): Plenary Session #3 PRESENTER & MODERATOR: Peter Guo, leads the BC Enterprise Risk Services practice for Meyers Norris Penny. PANELISTS: Judy Rogers, Board Chair, BC Assessment and BC Housing; Mike Cordoba, Audit Committee Chair, Simon Fraser University; Andrew Simpson, Vice President of Finance & Operations, University of British Columbia; and Ian Banks, Board Member, BC Safety Authority. PANEL QUESTIONS: How are institutions managing risk in the following emerging and challenging areas? And what are some best practices to address the risks? <ul style="list-style-type: none"> • What boards expect beyond a risk register? • Boards exercising their oversight role for risk and communications • Communications strategies (i.e. what happens when things go wrong?) • Technology, social media and cyber security • What can the public sector learn from the private sector? 	Grand Ballroom
3:50pm to 4:00pm	Closing Remarks Athana Mentzelopoulos, Deputy Minister of Finance.	Grand Ballroom

The Public Sector Board Governance Professional Development Forum uses Pigeonhole Live for Q&A.

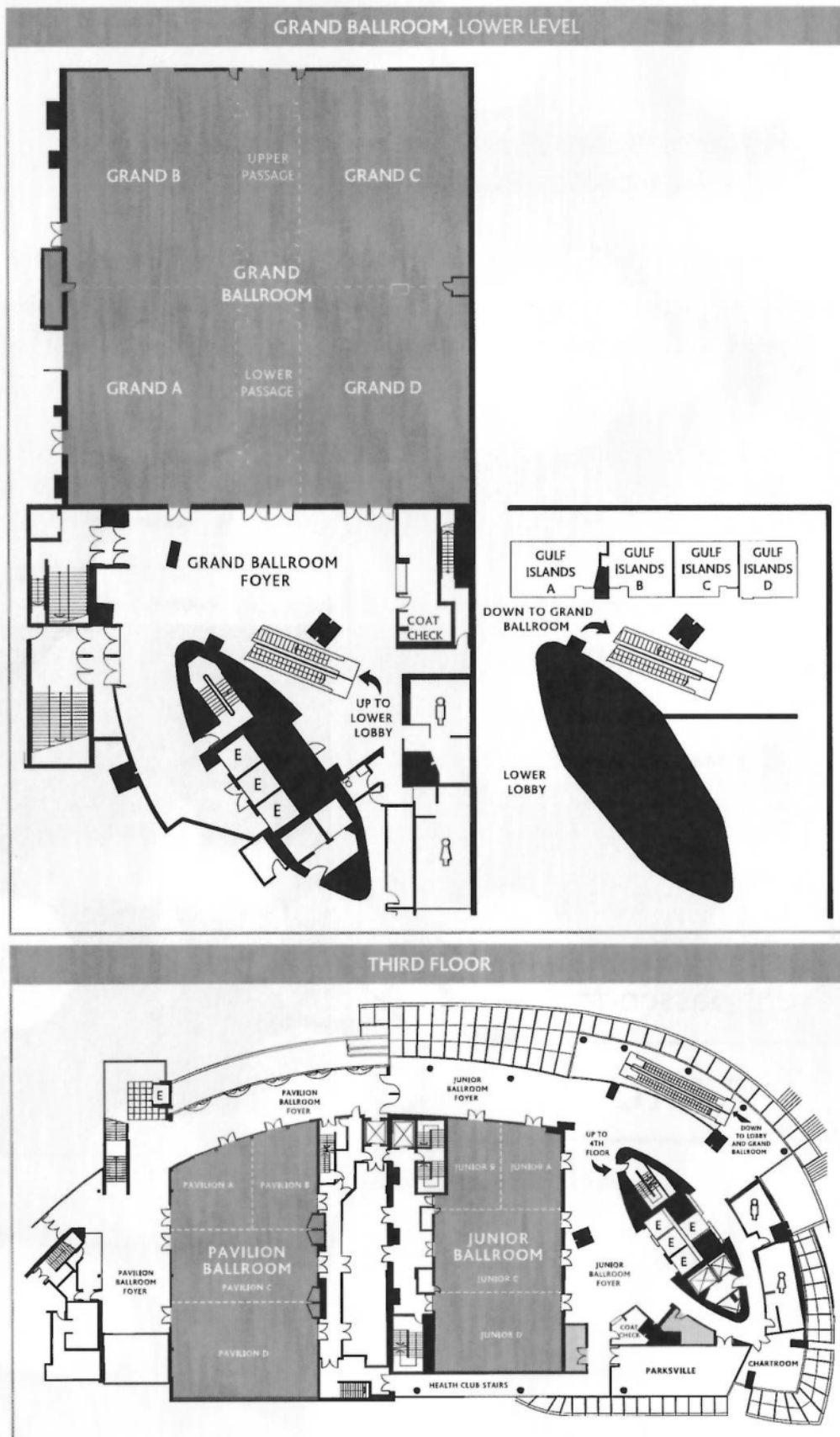
Pigeonhole Live is a simple, interactive mobile website where you can submit questions to speakers via your mobile web device. You can also vote on questions that interest you. Here's how you can participate!

Go to **www.pigeonhole.at**
Enter event passcode:

CARO



FLOOR PLAN



Olson, Lianna FIN:EX

From: Wenezenki-Yolland, Cheryl FIN:EX
Sent: Thursday, January 5, 2017 11:00 AM
To: Obee, Sarah F FIN:EX; Olson, Lianna FIN:EX; Mazure, John C FIN:EX
Subject: Please review for this afternoon: Staffing Update from the OADM Executive:

Hi there – could you please review the following. Also do we know when Angela started at GPEB? I plan to distribute this to all OADM staff this afternoon.

I am pleased to announce that Angela Swan will be joining the Office of the Associate Deputy Minister (OADM) executive team and taking on the role as the Executive Director of the Crown Agency Resource Office (CARO). Please join me in congratulating Angela on her new role.

Angela is not new to the OADM having worked for the past In the Gaming Policy and Enforcement Branch (GPEB) as the Executive Director of Licensing and Registration. Angela is familiar with our shared commitment to ensuring effective governance and enhancing public confidence and trust in government's programs and services.

Angela also has extensive experience in governance and has worked in a number of crown agencies including her more recent role with the BC Lottery Corporation. Throughout her career Angela has had a focus on corporate governance with an emphasis on security and privacy management, training, risk assessment and policy. Angela has advised B.C.'s Privacy Commissioner on high-profile technical investigations, including reviews of crown corporation's practices and policies, including: BC Hydro's Smart Metering Program and the use of facial recognition technology by the Insurance Corporation of British Columbia. She is a Certified Information Systems Security Professional (CISSP), a Certified Information Security Manager (CISM), a Certified Information Privacy Professional - Canada (CIPP/C) and a Certified Information Privacy Technologist (CIPT). From 2015-2016 she served on the Canadian Advisory Board for the International Association of Privacy Professionals.

This experience will be very beneficial to Angela in her new role and as the Executive Director of the CARO and as a member of the OADM Executive team. Angela will begin her new role effective January 16th 2017.

I would also like to thank Sasha Clarke and Gilbert Neves whom have both full-filled the role as Acting/Executive Director at different times over the past 2 and half months and for their continued leadership to the CARO team and their contributions to the broader OADM team.

Thank-you and all the Best for 2017.

Olson, Lianna FIN:EX

From: Wenezenki-Yolland, Cheryl FIN:EX
Sent: Thursday, January 5, 2017 4:24 PM
To: FIN Associate DM; FIN CARO; FIN CIRMO ALL; FIN IAAS All Staff; GPEB *ALL
Subject: Staffing Update from the OADM Executive:

Happy New Year Everyone and Welcome to 2017! I hope you all had an enjoyable holiday season and found time for Family and Friends.

We have had a number of recent OADM executive appointments I would like to share with you.

I am pleased to announce that Angela Swan will be joining the Office of the Associate Deputy Minister (OADM) executive team and taking on the role as the Executive Director of the Crown Agency Resource Office (CARO). Please join me in congratulating Angela on her new role.

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I would also like to congratulate Gilbert Neves on his confirmation as Director and thank Sasha Clarke and Gilbert whom have both full-filled the role as Acting/Executive Director at different times over the past 2 and half months and for their continued leadership to the CARO team and their contributions to the broader OADM team.

Internal Audit & Advisory Services (IAAS) is also in the process of finalizing their competition for 2 Executive Directors and we hope to be able to advise you on the successful candidates in the coming weeks. The addition of these two new positions will greatly assist the branch in fulfilling its mandate as well as provide the opportunity for strengthen succession management and the continued develop of staff internally, assisting them in excelling at their work but also providing for continued leadership growth and upward movement in the organization.

Thank-you and all the Best for 2017!

Cheryl



Cheryl Wenezenki-Yolland, CPA, CMA, FCMA
Associate Deputy Minister and
Chief Records Officer
Ministry of Finance
Province of British Columbia

Olson, Lianna FIN:EX

From: Wenezenki-Yolland, Cheryl FIN:EX
Sent: Thursday, January 5, 2017 12:21 PM
To: Brown, Chris FIN:EX; Curtis, David FIN:EX; Mazure, John C FIN:EX
Cc: Olson, Lianna FIN:EX; Obee, Sarah F FIN:EX
Subject: RE: Please review for this afternoon: Staffing Update from the OADM Executive:

Chris – could you provide me with a couple paragraphs re the Steve and Alex that I can add to this communication? David have there been any recent executive appointments you would like me to mention? I know you had a couple toward the end of last year – perhaps I could add something on those?

I would like to send this out by 3:00 p.m. today please.

Thanks
Cheryl

Happy New Year Everyone and Welcome to 2017,

I hope you all had an enjoyable holiday season and found time for Family and Friends.

We have had a number of recent OADM executive appointments I would like to share with you.

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Chris to add a couple paragraphs here?

David anything to add?

Thank-you and all the Best for 2017.

Obee, Sarah F FIN:EX

From: Wenezenki-Yolland, Cheryl FIN:EX
Sent: Thursday, January 5, 2017 11:27 AM
To: McLachlin, Jessica GCPE:EX
Cc: Obee, Sarah F FIN:EX
Subject: RE: For approval: FIN Media Request: Video lottery terminals - Western Hotelier Magazine

Hi Jessica,

I have quite a few comments – suggestions below.

But generally I believe our response can be much more succinct than what has been provided by GPEB. See below.

Cheryl

From: McLachlin, Jessica GCPE:EX
Sent: Thursday, January 5, 2017 11:04 AM
To: Wenezenki-Yolland, Cheryl FIN:EX
Cc: Obee, Sarah F FIN:EX
Subject: For approval: FIN Media Request: Video lottery terminals - Western Hotelier Magazine
Importance: High

Cheryl – are you ok with this response? John has approved.

Reporter

Robin Brunet, Reporter
Western Hotelier Magazine

s.22

555-555-5555

Deadline Thursday, January 5, 2017 6:00 PM

Request

- 1) Why was the decision made not to allow BC hotels to have VLTs on premises, in contrast to the policies of Alberta, Saskatchewan and Manitoba?
- 2) Have you gotten a lot of inquiry from hoteliers on this policy, or have they accepted the policy?
- 3) Is there any chance of the policy being modified in the foreseeable future? Other provinces talk a lot about how VLTs improve revenue streams in hotels and bars - just wondering what the 'BC' mindset is at the government level.

Recommendation

GCPE to provide response on background from Ministry of Finance, not for direct attribution to an individual but may be attributed as information provided by the B.C. Ministry of Finance.

1) Why was the decision made not to allow BC hotels to have VLTs on premises, in contrast to the policies of Alberta, Saskatchewan and Manitoba?

Video lottery terminal (VLT) is another name for an electronic gaming machine (EGM) or slot machine. The difference between VLTs and EGMs are that VLTs are located outside of gaming facilities, usually in pubs and bars that are licensed to serve alcohol. B.C. is one of two provinces, along with Ontario, that does not have VLTs.

In B.C. EGMs are only permitted in dedicated gaming facilities (casinos and community gaming centres) where trained staff are able to monitor players and potentially identify problem gambling. This also facilitates an effective Voluntary Self-Exclusion (VSE) program because individuals who want to self-exclude from gambling can be restricted from gambling by prohibiting their access to gaming facilities. In jurisdictions where VLTs are available in pubs, bars, and other establishments, it is not possible to restrict people's exposure or access to these high-risk forms of gambling.

EGMs and VLTs are known to be higher risk than other gambling activities because of game features such as the speed of play and the illusion of control. While EGMs generate the greatest amount of revenue, they also pose risks to people who are at-risk for problem gambling. The most recent problem gambling prevalence study carried out by the Gaming Policy and Enforcement Branch (GPEB) in 2014 found that moderate and high-risk problem gamblers make up an estimated 3.3% of British Columbians (approximately 125,000 people). Cwy: Which has declined since the prior survey – you may want to note the decline

s.13

2) Have you gotten a lot of inquiry from hoteliers on this policy, or have they accepted the policy?

3) Is there any chance of the policy being modified in the foreseeable future? Other provinces talk a lot about how VLTs improve revenue streams in hotels and bars - just wondering what the 'BC' mindset is at the government level.

B.C. is not currently considering any changes to permit the introduction of VLTs. (I would make this statement 1st not last). VLTs are highly controversial and any consideration of permitting VLTs in s.13 (BC hotels?) would require extensive study of the current research regarding the impacts of VLTs as well as broad public consultation.

s.13

Wenezenki-Yolland, Cheryl FIN:EX

From: Obee, Sarah F FIN:EX
Sent: Friday, January 6, 2017 10:49 AM
To: Wenezenki-Yolland, Cheryl FIN:EX
Cc: Olson, Lianna FIN:EX
Subject: RE: VIP dinner

Will do.

From: Wenezenki-Yolland, Cheryl FIN:EX
Sent: Friday, January 6, 2017 10:13 AM
To: Curtis, David FIN:EX
Cc: Olson, Lianna FIN:EX; Obee, Sarah F FIN:EX
Subject: RE: VIP dinner

Sounds good – thanks David. I recalled I had volunteered to speak on the Ministers behalf – but did not recall if this was accepted.

Sarah – would you please ensure the conference time is reserved in my calendar – including the VIP dinner.

Cheryl

From: Curtis, David FIN:EX
Sent: Friday, January 6, 2017 10:11 AM
To: Wenezenki-Yolland, Cheryl FIN:EX
Cc: Olson, Lianna FIN:EX; Obee, Sarah F FIN:EX
Subject: RE: VIP dinner

Hi Cheryl,

It was a while ago but following the Minister's regrets for the speaking engagement you had agreed to speak on his behalf. Minister Virk will be your co-lead speaker. Bette-Jo and I will both have lesser presentation parts – likely to introduce different parts of the program. This will ensure that we have parity with the OCIO at the conference.

The team is working on speaking notes for your consideration.

Let me know if you would like to discuss further.

Regards,

David

From: Wenezenki-Yolland, Cheryl FIN:EX
Sent: Friday, January 6, 2017 8:57 AM
To: Curtis, David FIN:EX
Cc: Olson, Lianna FIN:EX; Obee, Sarah F FIN:EX
Subject: RE: VIP dinner

Thanks David. I attended last year and expect to do the same this year.

Last year – they had me participate in the conference – I have not been asked this year... Does Bette Jo or Ian have a role at the conference? What about a Minister? Our Minister spoke last year... I know he declined this year.

I'd appreciate an update on the conference overall – does this come from Sharon?

From: Curtis, David FIN:EX
Sent: Thursday, January 5, 2017 4:30 PM
To: Wenezenki-Yolland, Cheryl FIN:EX
Cc: Olson, Lianna FIN:EX; Obee, Sarah F FIN:EX
Subject: FW: VIP dinner

FYI – pending invite to the Reboot dinner. Bette-Jo, Ian and others are expected to attend – as in previous years.

From: Reed, Matt FIN:EX
Sent: Thursday, January 5, 2017 3:55 PM
To: Curtis, David FIN:EX
Cc: Plater, Sharon FIN:EX
Subject: FW: VIP dinner

Hi David,

Below is the information about the VIP dinner at the conference. Cheryl (and you) will receive the official invite from Reboot soon.

Let me know if you have any questions.

Thanks,
-m

From: Angela Gatari [<mailto:angela@rebootcommunications.com>]
Sent: Thursday, January 5, 2017 2:34 PM
To: Reed, Matt FIN:EX
Cc: Christine Barry
Subject: Re: VIP dinner

Hi Matt.

Thanks for the information on the ADM. Christine will update the agenda.

Regarding the VIP dinner, the schedule is as follows:

Thursday, February 9, 2017
6:00 - 6:45pm - VIP Reception
7:00pm - Dinner

Both will take place in the Reading Room at the Union Club.
We are just in the process of getting the VIP invitation made up and will be sending it out shortly. The RSVP deadline will be Wednesday, February 1st.

Thanks
Angela

Angela Gatari
Director, Communications and Event Management
Reboot Communications Ltd.
phone: 778-425-3514
www.rebootcommunications.com

Page 22 to/à Page 24

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s.14

Page 25 to/à Page 30

Withheld pursuant to/removed as

s.12;s.14

Wenezenki-Yolland, Cheryl FIN:EX

From: Wenezenki-Yolland, Cheryl FIN:EX
Sent: Tuesday, January 10, 2017 12:25 PM
To: Mentzelopoulos, Athana FIN:EX
Subject: follow up to call

Hi Athana,

Here is the article, I mentioned. We will send the link to the IM training materials shortly and get the audit report in your reading file for the weekend.

Cheryl

Hydro boss negotiated Musqueam a piece of B.C. Place casino action – thebreaker.news
Jan 9, 2017
Bob Mackin

Copyright

Cheryl Wenezenki-Yolland, CPA, CMA, FCMA
Associate Deputy Minister and
Chief Records Officer
Ministry of Finance
Province of British Columbia

Wenezenki-Yolland, Cheryl FIN:EX

From: Wenezenki-Yolland, Cheryl FIN:EX
Sent: Thursday, January 12, 2017 7:31 PM
To: Mentzelopoulos, Athana FIN:EX
Subject: Fwd: Reconsideration Letter
Attachments: request for reconsideration 6.docx; ATT00001.htm; MOH F16-68196_FINAL.pdf; ATT00002.htm

For your review

Sent from my iPhone

Begin forwarded message:

From: "Curtis, David FIN:EX" <David.Curtis@gov.bc.ca>
Date: January 12, 2017 at 6:34:01 PM PST
To: "Wenezenki-Yolland, Cheryl FIN:EX" <Cheryl.WenezenkiYolland@gov.bc.ca>
Subject: Reconsideration Letter

Hi Cheryl,

Please find the OIPC Decision and the draft reconsideration letter attached.

s.14

Finally, the ADM in JAG is James Harvey (James.Harvey@gov.bc.ca).

Let me know if you need anything.

Regards,

David

Page 34 to/à Page 41

Withheld pursuant to/removed as

s.3

Obee, Sarah F FIN:EX

From: Curtis, David FIN:EX
Sent: Friday, January 13, 2017 3:07 PM
To: Obee, Sarah F FIN:EX
Cc: Wenezenki-Yolland, Cheryl FIN:EX; Olson, Lianna FIN:EX
Subject: Re: FOR URGENT REVIEW AND APPROVAL - DAVID CURTIS HAS APPROVED - Urgent - Notification letter for approval

No concerns

Sent from my iPhone

On Jan 13, 2017, at 3:06 PM, Obee, Sarah F FIN:EX <Sarah.Obee@gov.bc.ca> wrote:

Chery, attached is a letter prepared by Microsoft and privacy staff. David and Jamie have both signed off. It is to alert potentially impacted organizations related to the privacy issue.

I have explained you are tied up till at least 445 but that I would send to you via email. I have also printed a hard copy and will put on your desk for your return. They are hoping to send out today if at all possible.

Sarah

David I understand you had no issues with the letter.

From: Ingram, Ben GCPE:EX
Sent: Friday, January 13, 2017 3:01 PM
To: Obee, Sarah F FIN:EX; Olson, Lianna FIN:EX
Subject: Urgent - Notification letter for approval
Importance: High

Sorry to spring this on you late but I just got David Curtis to approve this letter. It was prepared by privacy staff (Jamie has seen it too) and is to alert potentially impacted organizations related to privacy 2016-1889 about Microsoft's response to the situation. The company's acknowledgement of their gaffe is in here and staff are really hoping to send this out today. Does Cheryl have a few minutes to check it over?

Ben Ingram
Public Affairs Officer
Ministry of Finance
Office: 250 387-6591
Cell: 250-812-5668
Ben.Ingram@gov.bc.ca

<2016-1889 Update to Organizations.docx>

Hello:

Our previous correspondence advised of a recent change to a government email system that switched some government email domains to an Exchange Online Protection (EOP) process which caused your organization's inbound emails to be routed through a server in the United States. The affected organizations were notified out of an abundance of caution.

We have been working closely with Microsoft and the Ministry of Technology, Innovations and Citizens' Services to determine potential impacts associated with this incident. Through this combined effort, we were able to determine that no data was retained, stored or accessed while routed through the server in the United States. Microsoft issued the following statement in regard to this incident:

Microsoft confirms that routing for the Canadian Data Center caused some mail to relay outbound through a Microsoft data center located in the United States. Microsoft is in the process of changing the configuration so that email is routed through a server in Canada.

In this instance for the Province of British Columbia, while email messages traveled from the Canadian Data Center servers to outbound proxy servers that are physically located in the United States, the messages were not written to, retained, or stored to the server disk drives. The role of the outbound proxy server is simply to forward the email message on to the recipient's email domain, and nothing more; and in doing so, would not have written any of the mail message data to disk. Microsoft understands that local data-storage considerations are of utmost importance to the BC government. Microsoft has engineered the Office 365 service in such a way, and has committed contractually, that storage of the province's data such as Exchange Online mailbox content (e-mail body, calendar entries, and the content of e-mail attachments) will only be stored at rest within Canada. In this incident, Microsoft did not deviate from these commitments.

Upon investigation of this incident, Microsoft has determined that data was not viewed or captured by an external source. In addition, the routing of the data to the outbound proxy server located in the United States does not affect Microsoft's commitments regarding access to your data, even from a third party government agency. Relative to the Province's question of whether data in transit may have been captured, Microsoft would like to reiterate that it does not provide any third party under any circumstance (i) direct, indirect, blanket or unfettered access to customers' data; or (ii) platform encryption keys used to secure a customer's data or the ability to break such encryption. The position is confirmed via specific provisions in our contract for Online Services, and through multiple public statements on behalf of Microsoft by Brad Smith, President and Chief Legal Officer. By design, email content is encrypted in transit. Microsoft's email systems are continuously monitored to detect anomalous events and during the timeframes relevant to this incident, there is no evidence to suggest any access to email by external sources. Accordingly, we can confidently state there has been no capture or access of email by unpermitted third party actors.

We continue to work with Microsoft and the Ministry of Technology, Innovations and Citizens' Services to ensure a similar incident does not occur in the future. If you have any further questions or concerns, please do not hesitate to contact me.

Thank you for your continued patience.

Sincerely,

Olson, Lianna FIN:EX

Subject: FIN Follow-up Media Request: GCPE Compensation OIC -- Bob Mackin

From: McLachlin, Jessica GCPE:EX

Sent: Friday, January 6, 2017 10:04 AM

To: Chandler, Penelope E FIN:EX; Keirstead, Zoe FIN:EX; Menzies, Brian FIN:EX; Snider, Marty C FIN:EX

Cc: Edwardson, Jamie GCPE:EX; MacLean, Shelley FIN:EX; McLachlin, Jessica GCPE:EX; Mentzelopoulos, Athana FIN:EX; Olson, Lianna FIN:EX; Wenezenki-Yolland, Cheryl FIN:EX

Subject: FIN Follow-up Media Request: GCPE Compensation OIC -- Bob Mackin

Hi Pen – reporter had a follow up question, ok to respond as outlined?

Reporter

Bob Mackin, Reporter

Business in Vancouver

bob.mackin@me.com

604-742-8673 c: 604-982-9130

Deadline ASAP

Request

Then what was the purpose of OIC 987?

Background

This is a follow-up to a media request from January 4, 2017.

REQUEST:

Hello,

Can you please explain the purpose of OIC 987 and send me the latest salary ranges as per the classification bands from the B.C. Management Classification and Compensation Framework?

Are those listed in OIC 987 receiving promotions and/or higher salaries for 2017 than they received in 2016?

http://www.bclaws.ca/civix/document/id/oic/oic_cur/0987_2016

RESPONSE:

Provided Background

- Approximately 5,100 excluded employees (including those at GCPE) are covered by the Management Classification and Compensation Framework (MCCF).
- In August 2016, the public service began a process of updating the current MCCF. The previous structure - with three leadership bands (Applied, Business and Strategic Leadership) - did not adequately reflect and differentiate between the levels of work that exist across the public service. This resulted in some salary compression and inversion issues.
- Staff at GCPE are staying at their same levels and the overall budget at GCPE has not changed.
- The salary ranges are publically available here:

http://www2.gov.bc.ca/local/myhr/tools/salary_lookup_tool/salary_lookup/

Recommendation – GCPE on background:

- For the majority of employees covered by MCCF, the updated band assignment is processed directly through the payroll system. Employees listed in OIC 987 are appointed to a salary band by OIC – accordingly, the updated band assignment required an OIC.