

Redlich, Rose LDB:EX

From: Bissoondatt, Roger LDB:EX
Sent: Thursday, September 27, 2012 8:13 AM
To: Dobrozdravich, Terry LDB:EX
Cc: Procopio, Michael LDB:EX
Subject: RE: Approvals to Hire Forms

Hi Terry, did both employees move to Toronto? The write up is identical but for two different positions??

Roger

Roger M. Bissoondatt
Acting General Manager
BC Liquor Distribution Branch
Phone: 604-252-3021
Fax: 604-252-3026
email: roger.bissoondatt@bcldb.com

From: Dobrozdravich, Terry LDB:EX
Sent: Wednesday, September 26, 2012 1:30 PM
To: Bissoondatt, Roger LDB:EX
Cc: Procopio, Michael LDB:EX
Subject: Approvals to Hire Forms

Hi Roger,
As requested, these are the two positions that have been approved by Mike to forward to the Deputy.

For your final approval.
Thanks.

Ms. Terry J. Dobrozdravich
Director, Recruitment & Compensation
Liquor Distribution Branch
2625 Rupert Street
Vancouver, BC V5M 3T5
Phone: 604-252-2977
Cell: 604-839-9971 Fax: 604-252-3250

Email: Terry.Dobrozdravich@bcldb.com

Visit Careers at www.bcliquorstores.com

From: Estoque, Beth LDB:EX
Sent: Wednesday, September 26, 2012 1:20 PM
To: Dobrozdravich, Terry LDB:EX
Subject:

Beth Estoque
Human Resources Technician
BC Liquor Distribution Branch
Tel: 604 252 2985
Fax: 604 252 3250

Redlich, Rose LDB:EX

From: Virginia.Labelle@gov.yk.ca
Sent: Thursday, September 27, 2012 8:42 AM
To: fran.spenrath@aglc.ca; sherman.hanowski@aglc.ca; Wilson, Kelly LDB:EX; Bissoondatt, Roger LDB:EX; Branham, Gary LDB:EX; Michael, Bill LDB:EX; rzubach@mlcc.mb.ca; iloewen@mlcc.mb.ca; aroney@mlcc.mb.ca; tcrawford@mlcc.mb.ca; brad.cameron@anbl.com; chris.evans@anbl.com; andrea.dewitt@anbl.com; sharon.sparkes@nliquor.com; wally.dicks@nliquor.com; rob.simms@nliquor.com; peter.murphy@nliquor.com; peter.maher@gov.nt.ca; carrie.oteiza@gov.nt.ca; rob.dutton@lcbo.com; bob.clevery@lcbo.com; bob.downey@lcbo.com; chris.robertson@lcbo.com; shari.mogk-edwards@lcbo.com; dlstewart@gov.pe.ca; cjadams@gov.pe.ca; abmacmillan@gov.pe.ca; d.seguin@saq.qc.ca; s.groleau@saq.qc.ca; bholden@slga.gov.sk.ca; bneslon@slga.gov.sk.ca; Allison.Briden@gov.yk.ca; Geoff.Dixon@gov.yk.ca; kpaul@slga.gov.sk.ca; mj.kinahan@aglc.ca; daniel.macmillan@mynslc.com; Tim.Pellerin@mynslc.com; Peter.Maher@gov.nt.ca; n.carriere@saq.qc.ca; r.galvan@saq.qc.ca; MWhite@mlcc.mb.ca; Sandra.Cawley@gov.yk.ca; MStorozuk@mlcc.mb.ca
Subject: re: Vice-President, Yukon Liquor Corporation - job opportunity!

s.22

and the job is finally advertised! The deadline is October 11 – so, if you know of anyone that would be interested AND that you would be sad to lose from your organization (!), please let them know...thanks!

<https://yukongovernment.ats.hrsmart.com/cgi-bin/a/highlightjob.cgi?jobid=1102>

(Sorry to those of you who might have received this twice!)

Virginia Labelle

Vice-President, Yukon Liquor Corporation

Tel: 867-667-5708 Fax: 867-393-6306 Mail Code: X-1 cell 332-1293

e-mail: virginia.labelle@gov.yk.ca Office: 9031 Quartz Road

Disclaimer:

CONFIDENTIALITY NOTICE:

This message is directed in confidence solely to the person named above. The information in this message, and any attachment, may be proprietary, confidential, privileged and exempt from disclosure under applicable law. If the reader of this message is not the intended recipient, you are hereby notified that any use, distribution, copying or disclosure is prohibited. If you have received this message in error, please notify us immediately by telephone (at our expense) or by e-mail and delete this message, without making a copy. Thank you for your cooperation. [Version française.](#)

Redlich, Rose LDB:EX

From: Low, Elaine LDB:EX
Sent: Thursday, September 27, 2012 9:13 AM
To: Bissoondatt, Roger LDB:EX
Cc: Tomlinson, Nadine LDB:EX
Subject: RE: this mornings meeting

I think Ashley is providing data that Distribution is using to re-calculate the benchmarks. Possibly the way Distribution is trying to recalculate the benchmark is not using the same methodology as Pwc.

Ashley has sent the following:

s.13

From: Bissoondatt, Roger LDB:EX
Sent: Wednesday, September 26, 2012 8:57 PM
To: Low, Elaine LDB:EX
Cc: Tomlinson, Nadine LDB:EX
Subject: Fwd: this mornings meeting

It may be worthwhile to check with Ashley as to what information he used.

Sent from my iPad

Begin forwarded message:

From: "Wilson, Kelly LDB:EX" <Kelly.Wilson@bcladb.com>
Date: 26 September, 2012 7:03:33 PM PDT
To: "Bissoondatt, Roger LDB:EX" <Roger.Bissoondatt@bcladb.com>, "Sloan, Catherine LDB:EX" <Catherine.Sloan@bcladb.com>, "Calvo, Manami LDB:EX" <Manami.Calvo@bcladb.com>, "McDonnell, Ken LDB:EX" <Ken.McDonnell@bcladb.com>
Cc: "Low, Elaine LDB:EX" <Elaine.Low@bcladb.com>
Subject: Re: this mornings meeting

I believe all our calculations are correct - we have double and triple checked and confirmed with Ashley. We even tried a couple of different approaches to see what we'd get, but our numbers are good to the

very best of our, and our finance reps input. Kelly

From: Bissoondatt, Roger LDB:EX
Sent: Wednesday, September 26, 2012 05:01 PM
To: Wilson, Kelly LDB:EX; Sloan, Catherine LDB:EX; Calvo, Manami LDB:EX; McDonnell, Ken LDB:EX
Cc: Low, Elaine LDB:EX
Subject: Re: this mornings meeting

Did you include the conversion of single bottles to cases? 12 bottles to a case?

Roger

From: Wilson, Kelly LDB:EX
Sent: Wednesday, September 26, 2012 04:33 PM
To: Bissoondatt, Roger LDB:EX; Sloan, Catherine LDB:EX; Calvo, Manami LDB:EX; McDonnell, Ken LDB:EX
Cc: Low, Elaine LDB:EX
Subject: this mornings meeting

Further to our discussion this morning, Ken and I have been double checking our numbers.

s.13

s.13

Kelly

Redlich, Rose LDB:EX

From: Rowland Dunning <rsdunning@rogers.com>
Sent: Thursday, September 27, 2012 9:14 AM
To: executive@ats.ca
Cc: Tumilty, Peter; Steve Winter; Ron MacMillan; Roman Zubach; Philippe Duval;
Kyle Reid@gov.nt.ca; Daniel Allain; Brooke MacMillan; Bret Mitchell; Bob Peter;
Bissoondatt, Roger LDB:EX; Barry Lacey; Bill Robinson
Subject: Direct Shipping of Wine
Attachments: ATS.pdf

Hello, FYI, please find attached a letter containing information regarding the direct shipment of wine to consumers across provincial boundaries.

Rowland Dunning
Executive Director
Canadian Association of Liquor Jurisdictions

September 28, 2012

ATS

Sent by email: contact_executive@ats.ca

Dear Sir or Madam:

On behalf of the Canadian Association of Liquor Jurisdictions (CALJ), I wish to provide you with information regarding the direct shipment of wine to consumers across provincial boundaries.

As you are no doubt aware, amendments to the *Importation of Intoxicating Liquors Act* came into effect on June 28, 2012. This legislation removed the federal barrier prohibiting individuals from moving wine from one province to another when it is for personal use, and left it to the provinces to determine what means of access and quantities would be permitted. Most provinces/territories continue to restrict direct to consumer shipments from other provinces/territories.

In the wake of this amendment a number of wine industry trade organizations and other interested parties have disseminated information concerning what types of importations or direct sales are allowed by the provinces and territories. Unfortunately, some of these are inaccurate or misleading and could lead consumers or businesses to inadvertently violate existing laws.

The provincial liquor authorities are the most reliable source of information on provincial/territorial laws, regulations and policies governing importation and direct sales and/or shipment of beverage alcohol. CALJ has published a guide to these laws on its website:

(<http://www.calj.org/Articles/Publications/tabid/106/ArticleId/21/Interprovincial-direct-sale-and-delivery-of-wine-for-personal-consumption.aspx>). This guide will be updated to reflect any changes that may occur.

I am confident that you want to avoid inadvertently violating laws governing the shipment of alcohol and urge you to rely on the information provided by liquor boards regarding what shipments are permitted.

Please do not hesitate to contact me if you have any questions concerning provincial/territorial laws governing shipments of alcohol.

Sincerely,

Rowland S. Dunning, Executive Director

cc. CALJ Presidents

Redlich, Rose LDB:EX

From: Bissoondatt, Roger LDB:EX
Sent: Thursday, September 27, 2012 9:22 PM
To: Wilson, Kelly LDB:EX
Subject: Re: Hi Roger - got your message...

I guess you sent your e-mail while I was sending mine.

Roger

----- Original Message -----

From: Wilson, Kelly LDB:EX
Sent: Thursday, September 27, 2012 09:18 PM
To: Bissoondatt, Roger LDB:EX
Subject: Hi Roger - got your message...

Apologies for not calling, s.22 No
worries about Sechelt - Gary will take care of things. I have the IVSA exec tomorrow a.m. re their input further to the
letter of support for the Dist change. They are going to give us some pros and cons on their Alberta business so it will be
helpful to gain some understanding from a current agent point of view. At the moment all is under control! We'll
ensure your regrets for missing the opening are expressed. Thanks, Kelly

Redlich, Rose LDB:EX

From: LDB Communications LDB:EX
Sent: Thursday, September 27, 2012 9:27 AM
Subject: LDB Daily News Clippings - Thursday, September 27, 2012

Thursday, September 27, 2012

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British Columbia

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No benefit in ending union liquor labour

Saanich News

Wednesday, September 26, 2012

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What government will achieve? by privatizing is to replace reasonably well paying jobs with wages barely adequate enough to live on.

These workers? are part of our neighbourhoods. They contribute to our communities and they spend their paycheques in the community. Their loss is our loss.

If we want lower liquor prices, there is a better way to achieve it than the faint hope that some of the savings accrued by getting rid of unionized workers might theoretically trickle down.

Trickle down simply doesn't work. The biggest cost in the price of liquor is taxation.

As anyone who travels south for the winter knows, the liquor consumed in the U.S.A. or Mexico at happy hour is much cheaper than it is here.

A drop in liquor tax would translate directly to the consumer as a cost saving. The wage-busting and profit-maximizing goal of privatization will not.

John Paterson

Saanich

?

?

?

Copyright 2012 saanich

top British Columbia

Liberals not out of hope yet
Prince George Citizen
Thursday, September 27, 2012
Page 6
By Bruce Strachan

Is there a glimmer of electoral hope in Christy Clark's future? Is that light at the end of the Liberal tunnel either the Adrian Dix express barrelling down the track or is it a shiny ray of hope?

Page 011

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Private stores replace pair of NB Liquor outlets
The Daily News (Nanaimo)

Thursday, September 27, 2012

Page A15

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Czechs ease ban on exportation of alcohol

The Daily News (Nanaimo)

Thursday, September 27, 2012

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~*~

Amateur hour: a roundup of bizarre behaviour by the B.C. government

Vancouver Sun

Thursday, September 27, 2012

Page A03

By Vaughn Palmer

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Page 014

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Call for pot decriminalization symbolic move

The Province

Thursday, September 27, 2012

Page A06

By Michael Smyth

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Pot resolution sets B.C. on a new path

Times Colonist (Victoria)

Thursday, September 27, 2012

Page A12

By Les Leyne

Page 017

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Wineguy

The Province

Thursday, September 27, 2012

Page B13

By James Nevison

Cocktails get creative with new flavours

Georgia Straight
September 26, 2012

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Page 020

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Beer goes upscale with food pairings

Times Colonist (Victoria)

Thursday, September 27, 2012

Page D12

By Garth Eichel

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Page 022

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Redlich, Rose LDB:EX

From: Tim Nickason [s.22]
Sent: Thursday, September 27, 2012 10:04 AM
To: Bissoondatt, Roger LDB:EX
Subject: Re: Fw:

Hi Roger,

no. Sorry! [s.22]

[s.22]

Please disregard any email from my [s.22] (which I never use for business purposes anyway).

sorry for trouble this may have caused

Tim Nickason
DBWorks Technologies Inc.
604-318-6148 office
604-941-6420 fax

From: "Bissoondatt, Roger LDB:EX" <Roger.Bissoondatt@bclddb.com>
To: 'Tim Nickason' [s.22]
Sent: Thursday, September 27, 2012 8:09 AM
Subject: RE: Fw:

Did you send this e-mail?

Roger M. Bissoondatt
Acting General Manager
BC Liquor Distribution Branch
Phone: 604-252-3021
Fax: 604-252-3026
email: roger.bissoondatt@bclddb.com

-----Original Message-----

From: Tim Nickason [mailto:[s.22]]
Sent: Thursday, September 27, 2012 12:25 AM
To: brendan@demonware.net; lezlie [s.22] Bissoondatt, Roger LDB:EX; anne-marie.lavie@aero.bombardier.com; [s.22]; KjLynch@ritehite.com; cthreadgill@microstrategy.com; rsanchez@singlepoint.com; [s.22]
Subject: Fw:

I recommend this site http://agent-na-telefon.ru/catalog/cnbc.news.php?id_hotmail_tucumjzjmybad

Redlich, Rose LDB:EX

From: Ngui, Christopher LDB:EX
Sent: Thursday, September 27, 2012 10:14 AM
To: Bissoondatt, Roger LDB:EX
Subject: A Look At LIQ.TO and the New 20K sq.ft. Edmonton Store

The following two images are about a business called Liquor Stores N.A. Ltd with stock quote LIQ.TO on TSX.

The information includes recent data, trends and developments about this business: such as a 20,000 square feet liquor store in Edmonton.

First image source from Reuters @ <http://www.reuters.com/finance/stocks/companyProfile?symbol=LIQ.TO>

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Grand Opening of Wine and Beyond, Western Canada's Largest Liquor Stores

Press Release: Liquor Stores N.A. Ltd. - 5 hours ago

Copyright

Regards,

*Chris Ngui,
Planner, Planning & Architecture
Information Services, BC LDB
Tel. 604-252-3181
christopher.ngui@bcliquorstores.com
www.bcliquorstores.com*

Redlich, Rose LDB:EX

From: Tomlinson, Nadine LDB:EX
Sent: Thursday, September 27, 2012 10:18 AM
To: Morse, Donna LDB:EX; McGowan, Paul LDB:EX; Kelly, Mike LDB:EX; Bartel, Donna LDB:EX; Procopio, Michael LDB:EX; Ferrara, Rita LDB:EX; Dobrozdravich, Terry LDB:EX; Hall, Gord LDB:EX; Sloan, Catherine LDB:EX; Calvo, Manami LDB:EX; Farley, Don LDB:EX; Kuromi, Gary LDB:EX; Nanji, Amin LDB:EX; James, Rob LDB:EX; Kho, Peter LDB:EX; McEwan, Erin LDB:EX; Wilson, Kelly LDB:EX; Branham, Gary LDB:EX; McDonnell, Ken LDB:EX; Michael, Bill LDB:EX; Tougas, Bob LDB:EX; Parry, Paulette LDB:EX; Mohn, Donna LDB:EX; Seeley, Patrick LDB:EX; May, Jaime LDB:EX; Perlova, Elena LDB:EX; Shariff, Al LDB:EX; Fukuhara, Mark LDB:EX; Starck, Constantin LDB:EX; Willis, Karen LDB:EX
Cc: Low, Elaine LDB:EX; Bissoondatt, Roger LDB:EX
Subject: Budget / Projection
Importance: High

To All Budget Owners,

To provide further clarification on the s.17 budget reduction, two examples are provided below.

In the first example, the Annual Budget is \$170,456 and the cost centre is below budget by \$12,664 year to date. The Budget Owner only needs to reduce their budget by s.17 of the \$12,644 will not be spent.)

Year To Date			Annual Budget	s.17
Actual	Budget	(Over)/Under		
56,266	68,930	12,664	170,456	s.17

In the second example, the Annual Budget is \$687,856 and the cost centre is over budget by \$1,736 year to date. The Budget Owner needs to reduce their budget by s.17 for the remainder of the year.

Year To Date			Annual Budget	s.17
Actual	Budget	(Over)/Under		
279,998	278,262	(1,736)	687,856	s.17

These are two basic examples, the Year to Date budget variance will need to be adjusted if you are aware of invoices that did not meet the period close cut off or were not accrued.

If you need further clarification, please do not hesitate to contact me.

Regards

Nadine

Nadine Tomlinson, *B.Accs, CGA*

Acting Director, Financial Planning and Reporting

Liquor Distribution Branch

Phone: (604) 252 3284

Fax: (604) 252 3175

Redlich, Rose LDB:EX

From: Wilson, Kelly LDB:EX
Sent: Thursday, September 27, 2012 11:54 AM
To: Bissoondatt, Roger LDB:EX
Subject: RE: Special Occasion License Project - Fax-toEmail Roll-out

The best person is Gary Branham as he is responsible for stores and store activity. Kel

From: Bissoondatt, Roger LDB:EX
Sent: September 27, 2012 8:19 AM
To: Wilson, Kelly LDB:EX
Subject: FW: Special Occasion License Project - Fax-toEmail Roll-out
Importance: High

Hi Kelly, can you provide me with the name of the person who you would like to work with LC & LB per the note below? I have also cc'd Don since I know that IS has been involved in the SOL project with LC & LB.

Thanks

Roger

Roger M. Bissoondatt
Acting General Manager
BC Liquor Distribution Branch
Phone: 604-252-3021
Fax: 604-252-3026
email: roger.bissoondatt@bclddb.com

From: Ayers, Karen J MEM:EX
Sent: Wednesday, September 26, 2012 3:43 PM
To: Bissoondatt, Roger LDB:EX
Cc: Wilson, Kelly LDB:EX; Strong, Ralph W MEM:EX
Subject: Special Occasion Licence Project - Fax-toEmail Roll-out
Importance: High

Hi Roger

Further to our recent conversation, attached please find a brief report summarizing what we learned from the *Inspector Notification: Fax-to-Email Pilot Project* which LCLB and LDB undertook jointly this past June and July, in the Greater Victoria area.

Not knowing what SOL events are occurring in our Liquor Inspector areas has been a significant impediment to improving the SOL Program. It appears that the fax-to-email technology solves this problem. Jay was very supportive of trying out this technology in the pilot project for a very small investment in LDB staff time (faxing the issued licence) we receive the considerable benefit of enabling our inspectors to take action where public safety is at risk.

Building on the pilot project's success we'd now like to introduce the use of the fax-to-email functionality to the rest of the province. Trusting we have your continued support, attached also please find a copy of the *Roll-Out Schedule*. As we did in the pilot project we will work with your area managers and arrange a brief teleconference with store managers and provide written procedures.

Roger, would you be able to provide me with a contact person in your executive with whom Ralph Strong, SOL Project Coordinator, could discuss the proposed roll-out schedule to ensure it meets LDB's needs? He and Brad McRobert, the Manager, SOL Program will be working together on this project.

In addition, could you please advise your Executive of the continuation of the fax-to-email project.

Please give me a call if you have any questions or concerns or if we can provide any additional information. Thanks.

Karen Ayers
Assistant Deputy Minister and General Manager
Liquor Control and Licensing Branch
(250) 952-5791

Redlich, Rose LDB:EX

From: Wilson, Kelly LDB:EX
Sent: Thursday, September 27, 2012 12:11 PM
To: Tomlinson, Nadine LDB:EX; Mohn, Donna LDB:EX; Branham, Gary LDB:EX; Barker, Wayne LDB:EX; Tougas, Bob LDB:EX; McDonnell, Ken LDB:EX
Cc: Low, Elaine LDB:EX; Bissoondatt, Roger LDB:EX
Subject: RE: 2012 Retail Benchmarking Template

I am unclear where the numbers in the report come from then, I will discuss with Ken tomorrow. Thanks, Kelly

From: Tomlinson, Nadine LDB:EX
Sent: September 27, 2012 12:02 PM
To: Wilson, Kelly LDB:EX; Mohn, Donna LDB:EX; Branham, Gary LDB:EX; Barker, Wayne LDB:EX; Tougas, Bob LDB:EX; McDonnell, Ken LDB:EX
Cc: Low, Elaine LDB:EX; Bissoondatt, Roger LDB:EX
Subject: RE: 2012 Retail Benchmarking Template

They haven't. I was just stating that I haven't changed the format of the template based on the changes that were given to me because it is PWCs template.

Nadine

Nadine Tomlinson, BCLDB
604-252-3284

From: Wilson, Kelly LDB:EX
Sent: Thursday, September 27, 2012 11:58 AM
To: Tomlinson, Nadine LDB:EX; Mohn, Donna LDB:EX; Branham, Gary LDB:EX; Barker, Wayne LDB:EX; Tougas, Bob LDB:EX; McDonnell, Ken LDB:EX
Cc: Low, Elaine LDB:EX; Bissoondatt, Roger LDB:EX
Subject: RE: 2012 Retail Benchmarking Template

Why is PWC changing the format/template? Kelly

From: Tomlinson, Nadine LDB:EX
Sent: September 26, 2012 6:51 PM
To: Wilson, Kelly LDB:EX; Mohn, Donna LDB:EX; Branham, Gary LDB:EX; Barker, Wayne LDB:EX; Tougas, Bob LDB:EX; McDonnell, Ken LDB:EX
Cc: Low, Elaine LDB:EX; Bissoondatt, Roger LDB:EX
Subject: 2012 Retail Benchmarking Template

Hello Everyone

Attached is the updated Benchmarking template for Retail. I have indicated where the numbers have come from and who has confirmed them. The template is from PWC and is not ours, so I haven't made all the changes to it that were submitted.

Some of the questions may seem to be repeated but are actually being used to calculate a ratio. I will keep all of the comments in a working file.

Regards
Nadine

Redlich, Rose LDB:EX

From: Ayers, Karen J MEM:EX
Sent: Thursday, September 27, 2012 12:26 PM
To: Wilson, Kelly LDB:EX; Bissoondatt, Roger LDB:EX
Cc: Strong, Ralph W MEM:EX
Subject: RE: Special Occasion Licence Project - Fax-toEmail Roll-out

Thanks for your continued support for this project.

From: Wilson, Kelly LDB:EX
Sent: Thursday, September 27, 2012 11:57 AM
To: Ayers, Karen J MEM:EX; Bissoondatt, Roger LDB:EX
Cc: Strong, Ralph W MEM:EX
Subject: RE: Special Occasion Licence Project - Fax-toEmail Roll-out

I have put Gary Branham forward, Director of Stores, as the best contact for this program. Kelly

From: Ayers, Karen J MEM:EX
Sent: September 26, 2012 3:43 PM
To: Bissoondatt, Roger LDB:EX
Cc: Wilson, Kelly LDB:EX; Strong, Ralph W MEM:EX
Subject: Special Occasion Licence Project - Fax-toEmail Roll-out
Importance: High

Hi Roger

Further to our recent conversation, attached please find a brief report summarizing what we learned from the *Inspector Notification: Fax-to-Email Pilot Project* which LCLB and LDB undertook jointly this past June and July, in the Greater Victoria area.

Not knowing what SOL events are occurring in our Liquor Inspector areas has been a significant impediment to improving the SOL Program. It appears that the fax-to-email technology solves this problem. Jay was very supportive of trying out this technology in the pilot project for a very small investment in LDB staff time (faxing the issued licence) we receive the considerable benefit of enabling our inspectors to take action where public safety is at risk.

Building on the pilot project's success we'd now like to introduce the use of the fax-to-email functionality to the rest of the province. Trusting we have your continued support, attached also please find a copy of the *Roll-Out Schedule*. As we did in the pilot project we will work with your area managers and arrange a brief teleconference with store managers and provide written procedures.

Roger, would you be able to provide me with a contact person in your executive with whom Ralph Strong, SOL Project Coordinator, could discuss the proposed roll-out schedule to ensure it meets LDB's needs? He and Brad McRobert, the Manager, SOL Program will be working together on this project.

In addition, could you please advise your Executive of the continuation of the fax-to-email project.

Please give me a call if you have any questions or concerns or if we can provide any additional information. Thanks.

Karen Ayers

Assistant Deputy Minister and General Manager
Liquor Control and Licensing Branch
(250) 952-5791

Redlich, Rose LDB:EX

From: Bissoondatt, Roger LDB:EX
Sent: Thursday, September 27, 2012 12:52 PM
To: Procopio, Michael LDB:EX
Subject: Re: How is it going?

Thanks Mike

----- Original Message -----

From: Procopio, Michael LDB:EX
Sent: Thursday, September 27, 2012 12:40 PM
To: Bissoondatt, Roger LDB:EX
Subject: Re: How is it going?

Still working away on a settlement framework. Crunch time.....issue outstanding is pay increase and some TMA's.

Mike

----- Original Message -----

From: Bissoondatt, Roger LDB:EX
Sent: Thursday, September 27, 2012 12:16 PM
To: Procopio, Michael LDB:EX
Subject: How is it going?

Redlich, Rose LDB:EX

From: Bissoondatt, Roger LDB:EX
Sent: Thursday, September 27, 2012 1:26 PM
To: Low, Elaine LDB:EX
Subject: Re: s.22

We discussed whether the LDB will support her not the percent.

From: Low, Elaine LDB:EX
Sent: Thursday, September 27, 2012 09:24 AM
To: Bissoondatt, Roger LDB:EX
Subject: s.22

s.22 has asked to take the PMP course. She said that you agreed to this?

I think it would be a 75% subsidy; however, not sure what you and she discussed did you agree to 100%?

Regards,
Elaine Low
Acting Chief Financial Officer
Liquor Distribution Branch
phone - 604-252-3158
fax - 604-252-3175
elaine.low@bcldb.com
www.bcldb.com

Redlich, Rose LDB:EX

From: Low, Elaine LDB:EX
Sent: Thursday, September 27, 2012 1:30 PM
To: Bissoondatt, Roger LDB:EX
Subject: RE: budget and forecast...

Yes, Nadine has corrected that.

From: Bissoondatt, Roger LDB:EX
Sent: Thursday, September 27, 2012 1:29 PM
To: Low, Elaine LDB:EX
Subject: Re: budget and forecast...

We should say at least s.17 percent otherwise dep't will only declare s.17 percent.

Roger

From: Low, Elaine LDB:EX
Sent: Thursday, September 27, 2012 09:21 AM
To: Tomlinson, Nadine LDB:EX; Bissoondatt, Roger LDB:EX
Subject: RE: budget and forecast...

Do you think this is clear? If yes, Nadine, can you please send out.

To All Budget Owners,

To provide further clarification on the s.17, two examples are provided below.

In the first example, the cost centre is below budget by \$12,664. They only need to reduce their budget by 2,386 (or declare \$2,386 of the 12,644 will not be spent.)

Year To Date			Annual Budget	
Actual	Budget	(Over)/Under		
56,266	68,930	12,664	170,456	s.17

In the second example, the cost centre is over budget by \$1,736. The cost centre needs to reduce spending by \$11,366 (1,736 + 9,630) for the remainder of the year.

Year To Date			Annual Budget	
Actual	Budget	(Over)/Under		
279,998	278,262	(1,736)	687,856	s.17

From: Bissoondatt, Roger LDB:EX
Sent: Wednesday, September 26, 2012 9:41 PM
To: Low, Elaine LDB:EX
Subject: Fw: budget and forecast...

Should we send a clarification?

Roger

From: Wilson, Kelly LDB:EX
Sent: Wednesday, September 26, 2012 12:29 PM
To: Low, Elaine LDB:EX; Bissoondatt, Roger LDB:EX
Subject: budget and forecast...

A suggestion, to be clear with everyone, we are at the end of our second quarter. Victoria is looking for s.17 however that actually requires a s.17 savings in the second half of our fiscal. In conversation with many, I'm not sure everyone is clear on that. Over to you. Kelly

Redlich, Rose LDB:EX

From: Bissoondatt, Roger LDB:EX
Sent: Thursday, September 27, 2012 1:31 PM
To: Shariff, Al LDB:EX; Smith, Sandra LDB:EX
Subject: Fw: Sept. 28 Procurement Council Meeting - Agenda
Attachments: PC 12-09-28 Agenda.pdf

From: Pilling, David FIN:EX
Sent: Wednesday, September 26, 2012 02:45 PM
To: CITZ EXEC Procurement Council; CITZ EXEC Procurement Council CC's
Cc: Duff, Joe FIN:EX
Subject: Sept. 28 Procurement Council Meeting - Agenda

Please find attached the Agenda for this Friday's meeting.

The last meeting was all the way back in June, so I look forward to some interesting round table discussions.

Thank you.

Regards,

David Pilling, LLB
Director, Procurement and Financial Management Governance
Office of the Comptroller General
Ministry of Finance
250.387.8189
david.pilling@gov.bc.ca

AGENDA PROCUREMENT COUNCIL

25 May 2012

9:00 a.m. – 11:00 a.m.

Orca Room, 548 Michigan Street

Victoria BC



09:00 – 09:10

Introductions

Duncan McLelland/
David Pilling

Review agenda

Action items from Previous Meetings:

1. ECMS working group member, Jenny Hutchison, will do some quantitative analysis research, regarding an increase of the \$25K threshold (6.3.2.c(5) and (6)) to \$50K. *Ongoing – report out at a future meeting.*
2. Duncan McLelland, E/D Procurement Services, SSBC will approach Kathleen Ward, E/D Information Access Operations, SSBC, to present at the September 28, 2012 meeting, to assist ministries in adopting a standardized approach to FOI requests for information related to direct awards. *Carried Over*
3. OCG will convene a meeting in July with interested members, to provide support and advice on satisfying AIT reporting requirements with a view to standardizing and streamlining reporting requirements. *Completed*
4. The first meeting of the Community of Practice Meeting Working Group was held on June 26. Liz Lowe to present an update at the September meeting. *Completed*
5. Janet McGuire (together with Jacoba Corrigan and David Pilling) will provide a summary of highlights of the recent Insight Conference on Procurement, held in Vancouver, June 14 – 15 *Completed summary on Sharepoint*
6. There was general consensus that there is value in periodically holding additional PC meetings, reserved exclusively for Roundtable discussions and information sharing. Look for these later in 2012. *Ongoing*
7. Other?

09:10-9:35

Aboriginal Procurement Guidelines

David Pilling

9:40 – 9:50	Community of Practice Update	Liz Lowe
9:50 – 10:00	PST/GST Update	Joe Duff, OCG
10:00 – 10:05	Procurement Governance Update	David Pilling
10:05 – 10:10	Procurement Services Update	Duncan McLelland
10:10 – 11:00	Roundtable	All

Next meeting: 23 November 2012
 9:00 a.m. – 11:00 a.m.
 Orca Room, 548 Michigan

Redlich, Rose LDB:EX

From: Low, Elaine LDB:EX
Sent: Thursday, September 27, 2012 1:41 PM
To: Jones, Russ OAG:EX
Cc: Bissoondatt, Roger LDB:EX
Subject: Audit fees

Hi Russ,
I just received your invoice for the 2011-12 audit:

\$162,750 for the financial statement audit
\$25,000 for incremental procedures for FBIP transition.

Total \$187,750

The financial statement audit is about \$20,000 (below) above the estimate in the audit plan. Can you provide an explanation for the additional costs?

6. Our fees

Our estimated fees are based on the expected time required to complete the audit. Our fees exclude out-of-pocket costs.

We estimate our fees for 2012 will be as follows:

Service description	Estimated fees 2012 \$	
Audit of the financial statements	143,500	
Implementation of FBIP	15,000-25,000	
Total audit services	TBD	

Regards,
Elaine Low
Acting Chief Financial Officer
Liquor Distribution Branch

phone - 604-252-3158
fax - 604-252-3175
elaine.low@bcldb.com
www.bcldb.com

Redlich, Rose LDB:EX

From: Rowland Dunning <rsdunning@rogers.com>
Sent: Thursday, September 27, 2012 2:09 PM
To: Tumilty, Peter; Steve Winter; Ron MacMillan; Roman Zubach; Philippe Duval;
Kyle Reid@gov.nt.ca; Daniel Allain; Brooke MacMillan; Bret Mitchell; Bob Peter;
Bissoondatt, Roger LDB:EX; Barry Lacey; Bill Robinson
Subject: Q1 2012-2013 Sales Comparison
Attachments: CALJ Sales Comparison Q1 12-13 - CALJ Members.pdf

Attached FYI, your internal contact has received a copy.
Rowland

Pages 46 through 51 redacted for the following reasons:

s.16

Redlich, Rose LDB:EX

From: Patten, Maria LDB:EX
Sent: Thursday, September 27, 2012 2:32 PM
To: Bissoondatt, Roger LDB:EX
Subject: One on One Items

1. PST
 - a. meeting with Victoria re exemptions
 - b. org chart issue resolved
2. PMO Methodology
 - a. Status update on project
 - i. Buildout
 - ii. Repository MS Project Server demo
 - iii. Survey re PM skills at various levels
 - iv. Change Management
 - v. Costs
 - b. Steering Committee
 - c. discussion re last para in letter for Lori
3. FBIP
 - a. Project v CAB
 - b. Root cause analysis of errors not complete e.g. BDL
 - c. SWAT team approach + project for system fixes
 - d. PM Richard KJ
 - e. Lessons learned timing
 - f. Sustainment Committee & Post Implementation review
4. Project Board
 - a. Planning, timing and EMC/CPIC
5. PCI Lessons learned clash with next long EMC and NRFP
6. Action Items from Strategic Update & scheduling meetings
 - a. Internal Governance
 - b. Projects for NRFP
7. Lotto discussions with BCLC & project startup
8. Lean

Maria Patten

Director, Corporate Projects | BC Liquor Distribution Branch

Tel: 604 252 3402

Cell: s.17

Redlich, Rose LDB:EX

From: Gorman, Frances A PSA:EX
Sent: Thursday, September 27, 2012 2:43 PM
To: MacDonald, Cairine AEIT:EX
Cc: Cavanaugh, Lynda A JAG:EX; Whitmarsh, Graham HLTH:EX; Bissoondatt, Roger LDB:EX; Foran, Grace E HLTH:EX; Marsh, Jania HLTH:EX; Lee, Bonnie ENV:EX; Campbell, Sarah JAG:EX
Subject: PECSF Proof!

Good afternoon Cairine,

We thought you might like to see a few highlights from the PECSF launch event in the lower mainland yesterday, which included a few big woo hoos!

Roger, thank you for your wonderful hospitality. Graham and Lynda thank you for supporting the event between meetings. You were all such good sports by having your picture taken in the "passé de tete!".

There are many activities happening throughout the province and volunteers are busy running their campaigns and connecting with employees. The Campaign total to date is **\$390,653.48 by 1324 employees.**

Thanks again for your willingness and leadership!

Frances





Frances Gorman, Campaign Manager
 Provincial Employees Community Services Fund | Employee Relations | BC Public Service Agency
 4th Floor 810 Blanshard Street | Victoria, BC | V8W 2H2 | 250-356-1736

AskMyHR: www.gov.bc.ca/myhr/contact



Where ideas work

Redlich, Rose LDB:EX

From: Strong, Ralph W MEM:EX
Sent: Thursday, September 27, 2012 2:49 PM
To: Bissoondatt, Roger LDB:EX
Subject: RE: Special Occasion Licence Project - Fax-toEmail Roll-out

Thank you, Roger.

From: Bissoondatt, Roger LDB:EX
Sent: Thursday, September 27, 2012 1:19 PM
To: Wilson, Kelly LDB:EX; Ayers, Karen J MEM:EX
Cc: Strong, Ralph W MEM:EX
Subject: Re: Special Occasion Licence Project - Fax-toEmail Roll-out

Thanks Kelly. I brought it up at the area managers meeting this morning.

Roger

From: Wilson, Kelly LDB:EX
Sent: Thursday, September 27, 2012 11:57 AM
To: Ayers, Karen J MEM:EX; Bissoondatt, Roger LDB:EX
Cc: Strong, Ralph W MEM:EX
Subject: RE: Special Occasion Licence Project - Fax-toEmail Roll-out

I have put Gary Branham forward, Director of Stores, as the best contact for this program. Kelly

From: Ayers, Karen J MEM:EX
Sent: September 26, 2012 3:43 PM
To: Bissoondatt, Roger LDB:EX
Cc: Wilson, Kelly LDB:EX; Strong, Ralph W MEM:EX
Subject: Special Occasion Licence Project - Fax-toEmail Roll-out
Importance: High

Hi Roger

Further to our recent conversation, attached please find a brief report summarizing what we learned from the *Inspector Notification: Fax-to-Email Pilot Project* which LCLB and LDB undertook jointly this past June and July, in the Greater Victoria area.

Not knowing what SOL events are occurring in our Liquor Inspector areas has been a significant impediment to improving the SOL Program. It appears that the fax-to-email technology solves this problem. Jay was very supportive of trying out this technology in the pilot project for a very small investment in LDB staff time (faxing the issued licence) we receive the considerable benefit of enabling our inspectors to take action where public safety is at risk.

Building on the pilot project's success we'd now like to introduce the use of the fax-to-email functionality to the rest of the province. Trusting we have your continued support, attached also please find a copy of the *Roll-Out Schedule*. As we did in the pilot project we will work with your area managers and arrange a brief teleconference with store managers and provide written procedures.

Roger, would you be able to provide me with a contact person in your executive with whom Ralph Strong, SOL Project Coordinator, could discuss the proposed roll-out schedule to ensure it meets LDB's needs? He and Brad McRobert, the Manager, SOL Program will be working together on this project.

In addition, could you please advise your Executive of the continuation of the fax-to-email project.

Please give me a call if you have any questions or concerns or if we can provide any additional information. Thanks.

Karen Ayers
Assistant Deputy Minister and General Manager
Liquor Control and Licensing Branch
(250) 952-5791

Redlich, Rose LDB:EX

From: janice.e.plumstead@ca.pwc.com
Sent: Thursday, September 27, 2012 3:06 PM
To: Low, Elaine LDB:EX
Cc: john.k.bunting@ca.pwc.com; Bissoondatt, Roger LDB:EX
Subject: Re: Benchmarking 2012
Attachments: WERC report 2012.pdf

Hi Elaine

Nice to finally meet you in person today,

We're working through edits on the draft report and can provide that to you tomorrow. Afterwards, we'll begin working on the presentation. When we get to a draft stage, we can send it for your comments and review.

Below is the 2012 WERC 2012 referenced in the report.

All the best

Janice

Janice E. Plumstead

PwC | Director, Consulting & Deals
T: +1 604 806 7201 | F: +1 604 806 7806
Email: janice.e.plumstead@ca.pwc.com
Assistant: Terry L Bubb | T: +1 604 806 7780 ext. 4054
PricewaterhouseCoopers LLP
PricewaterhouseCoopers Place 250 Howe Street, Suite 700 , Vancouver BC V6C 3S7
<http://www.pwc.com/ca>

From: "Low, Elaine LDB:EX" <Elaine.Low@bcldb.com>
To: Janice E. Plumstead/CA/FAS/PwC@Americas CA, John K. Bunting/CA/ABAS/PwC@Americas CA
Date: 09/26/2012 11:29 AM
Subject: Benchmarking 2012

Hi Janice and John,

Regarding the benchmarking report, the s.13

s.13

s.13 Roger and I would like to have a meeting with Pwc, and the operations group as soon as possible. It looks like the only times we currently have are tomorrow at noon or Oct 9 at noon. Does either of these dates work for you?

Regards,
Elaine Low
Acting Chief Financial Officer
Liquor Distribution Branch
phone - 604-252-3158
fax - 604-252-3175

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Page 054 to/à Page 056

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Once again respondents report their desire to “be everything to everybody.” Since 2007, when a shift from Customer Service to the Mix strategy was first mentioned, respondents have consistently reported the Mix strategy, “be all things to all people,” as the number one strategy for DCs and warehouses. However, the Mix strategy did decrease slightly from 41.9% in 2011.

Which strategy did respondents move away from? Product/Market Innovation slightly lost ground, but overall there are no definitive movements from one strategy to another. For example, cost leadership and customer service slightly increased from 11.4% and 37.2% in 2011. We believe these slight changes are related to warehouses and DCs fine tuning their strategies during a disruptive economic cycle.

This development will be interesting to watch. We believe once the economy stabilizes and begins to improve more respondents will revert course and focus their attention back to “being all things to all people.”

Respondents were also asked about their operational management strategy with respect to outsourcing. Respondents were asked whether their global, domestic and regional operations were managed internally or by a third party (Table 3).

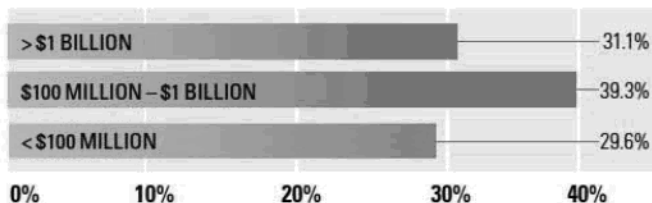
TABLE 3. HOW DCs ARE MANAGED

Who Provided Responses	Percent
Solely 3PL Results	14.7%
Mix of Both 3PL and Internal Results	14.1%
Solely Internal Results	71.2%

Demographics by Company Size

Each year respondents indicate the relative size of their company by using annual sales. The purpose of this question is to help determine what effect size has on the kinds and number of metrics used, in addition to creating additional benchmarks based on size (Figure 6).

FIGURE 6. RESPONDENTS BY COMPANY SIZE



Once again, we are pleased to see that companies of all sizes are participating in the study supporting our philosophy that companies should benchmark and focus on their performance regardless of their size. Companies with annual sales less than \$100 million comprised 29.6% of our total respondents, while participants having greater than \$1 billion in annual sales comprise 31.1% of the respondents. Those

companies reporting annual sales between \$100 million and \$1 billion represent 39.3% of the respondents. As seen in our previous studies, we continue to have a good representation of the industry.

Because we continue to have a good representation by company size, we can compare performance and determine whether larger size companies perform better than smaller companies on various metrics.

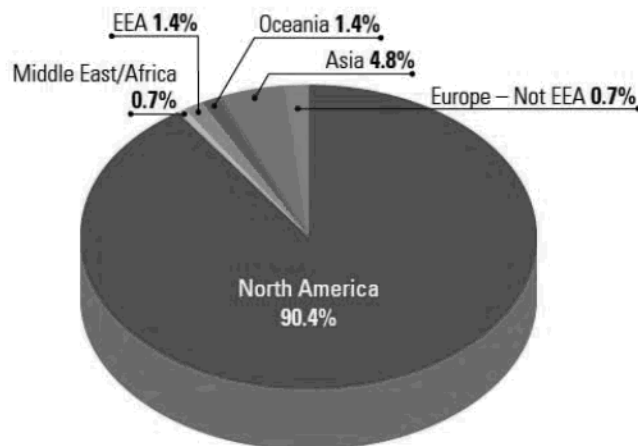


Location, Location, Location

For the past few years we have had continuing interest in the benchmarking study from respondents operating outside of the North American continent.

This naturally leads us to want to make comparisons based on location as well. In our second attempt to identify those countries where we have respondents, we noticed an increasing interest from respondents outside North America. As more warehouses and DCs outside of North America continue to report their findings, we will be able to provide statistically viable benchmarks based on location. This year just over 90% of the respondents reported North America as their location, while the remaining 9.6% respondents are from countries outside of North America (Figure 7)."

FIGURE 7. YOUR WAREHOUSE'S LOCATION



Page 058 to/à Page 069

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Redlich, Rose LDB:EX

From: LDB Communications LDB:EX
Sent: Thursday, September 27, 2012 3:32 PM
To: LDB D All Head Office Employees; Cesar, Cecilia LDB:EX
Subject: CHEERS! to Community Fund volunteers

Expires: Monday, November 26, 2012 12:00 AM

***CHEERS!* to Community Fund volunteers**

The Community Fund organizers would like to send a very large ***CHEERS!*** to all the individuals and teams who helped make yesterday's Lower Mainland and LDB Community Fund campaign launch a success!

CHEERS! also to the 50/50 and Wheel of Fortune team from **Distribution Administration** who made it all happen. (Pictured from left to right: (**Glenn Nicholson, Leanna Wong, Carol Ostermann, Edmund Young and Tim Brownell**. Absent: **Kevin Infanti** and **John Donschenko** of the Distribution Centre).

Not to be forgotten, ***CHEERS!*** are sent to volunteers:

- Kevin Infanti, Glenn Nicholson and John Donschenko for a ton of behind the scenes work
- Curtis Miller and the Corporate Security team for parking etc.
- Mark Long and the Green Team (and David McPhie for getting it all started).
- Greg Makuch and his crew for set up and take down
- John Donschenko and the BBQ crew
- Colleen and the balloon team
- Justin Ray of Employee Organization and Development – all round “get ‘er done” guy!

And, of course, the cafeteria crew and the Band. We know that without eats and music, it's just not a party!



Some highlights from the Community Fund launch include the results:

Jeans Day – We raised \$625 for BC Children’s Hospital Foundation

Wheel of Fortune - \$186.99 for the Lower Mainland Fund-Supported charities

50/50 Draw - \$672 for the Lower Mainland Fund-Supported charities

And the winner of the 50/50 draw is:

Distribution Centre’s Ken Hall. Congratulations Ken! He receives \$672 in winnings for his “7 for \$10” purchase!

Redlich, Rose LDB:EX

From: Gill, Nancy LDB:EX
Sent: Thursday, September 27, 2012 3:37 PM
To: Bissoondatt, Roger LDB:EX
Cc: Dobrozdravich, Terry LDB:EX
Subject: FW: Approvals to Hire
Attachments: Senior Programmer Analyst.pdf; Senior Systems Analyst .pdf

Hi Roger,

Terry is in Kamloops today and tomorrow and has asked me to look into this for her. I see that the reason for vacancy was stated as Former employee moved to Toronto for both positions. This is incorrect and the error was not caught. The Senior Systems Analyst is actually a new position which was created and added to the ORG chart in April. Please see amended form for your approval.

Thanks.

Nancy Gill, CHRP
Human Resources Advisor
BC Liquor Distribution Branch
604 252 3126
nancy.gill@bclddb.com

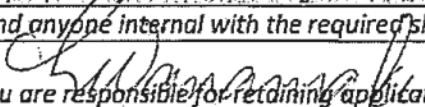
From: Estoque, Beth LDB:EX
Sent: Thursday, September 27, 2012 10:17 AM
To: Gill, Nancy LDB:EX
Cc: Dobrozdravich, Terry LDB:EX; MacIntyre, Margaret LDB:EX
Subject: Approvals to Hire

Hi Nancy,

For Roger's approval. Senior Systems Analyst Amended.

Thanks.

Beth Estoque
Human Resources Technician
BC Liquor Distribution Branch
Tel: 604 252 2985
Fax: 604 252 3250
beth.estoque@bclddb.com

Hiring Request Form	
<ul style="list-style-type: none"> Hires will only be approved in the areas of critical service and/or meet an urgent government priority. First consideration must be given to internal candidates; therefore, a request for an external hire must demonstrate why an internal candidate could not be identified. External hires will only be approved where a role is specialized (e.g. Corrections, social workers) and/or specialized in a hard to recruit location. 	
Ministry Name:	Ministry of Energy & Mines, BC Liquor Distribution Branch
Existing Requisition: (if applicable)	12010
Type of Hire	Regular, Full Time
Number of Positions:	1
Position Number(s):	ISL-27R – Senior Programmer Analyst
Start Date/Term of Position:	Start ASAP
Is the position(s) covered within the current STOB 50 forecast of the ministry:	
Is the position covered in the ministry's current 12/13 salary budget:	IS Budget for 2012/2013
Is the position cost-recovered external to the reporting entity (who pays and what proportion is cost-recovered):	
Is this a newly created position:	No
Why is the position vacant:	Former employee moved to Toronto – another Job
What is the nature of the role and why is the position critical to be filled:	
<p>This position is critical in order to provide proper support for the Oracle eBusiness applications that serve as the core ERP backbone for all BCLDB processing. Without this position we rely on external / contract help. External help has risks: a) finding an available resource, b) costly compared to in-house, and c) normally takes longer to resolve issues or build solutions due to learning curve of BCLDB environment.</p> <p>Additionally, this resource is key in the current HST Reversal project. There will be a significant ad verse cost and time impact on the project without this resource.</p> <p>Why can the position not be offset with another resource that could be declared surplus:</p> <p>All resources are already fully utilized. The skill set requested is very specific.</p>	
If auxiliary, can the position be posted as a regular position?	
N/A	
Is this a request for external hire:	Yes
Has this position been posted and filled internally within the last 6 months?	Has been posted internally, but no successful candidates.
If external hire, why is the position not proposed for internal hiring?	
Already tried internal, but could not find anyone internal with the required skill set.	
DM Approval Received:	
 Note: documentation not required, you are responsible for retaining applicable records	

Once you have obtained your Deputy Ministers approval, please submit this form to Ask MyHR (Jobs and Hiring).

Hiring Request Form	
<ul style="list-style-type: none"> Hires will only be approved in the areas of critical service and/or meet an urgent government priority. First consideration must be given to internal candidates, therefore, a request for an external hire must demonstrate why an internal candidate could not be identified. External hires will only be approved where a role is specialized (e.g. Corrections, social workers) and/or specialized in a hard to recruit location. 	
Ministry Name:	Ministry of Energy & Mines, BC Liquor Distribution Branch
Existing Requisition: (if applicable)	12010
Type of Hire	Regular, Full Time
Number of Positions:	1
Position Number(s):	ISL-27R – Senior Programmer Analyst
Start Date/Term of Position:	Start ASAP
Is the position(s) covered within the current STOB 50 forecast of the ministry:	
Is the position covered in the ministry's current 12/13 salary budget:	IS Budget for 2012/2013
Is the position cost-recovered external to the reporting entity (who pays and what proportion is cost-recovered):	
Is this a newly created position:	No
Why is the position vacant:	Former employee moved to Toronto – another Job
<i>What is the nature of the role and why is the position critical to be filled:</i>	
<p><i>This position is critical in order to provide proper support for the Oracle eBusiness applications that serve as the core ERP backbone for all BCLDB processing. Without this position we rely on external / contract help. External help has risks: a) finding an available resource, b) costly compared to in-house, and c) normally takes longer to resolve issues or build solutions due to learning curve of BCLDB environment.</i></p> <p><i>Additionally, this resource is key in the current HST Reversal project. There will be a significant ad verse cost and time impact on the project without this resource.</i></p>	
<i>Why can the position not be offset with another resource that could be declared surplus:</i>	
<i>All resources are already fully utilized. The skill set requested is very specific.</i>	
<i>If auxiliary, can the position be posted as a regular position?</i>	
N/A	
Is this a request for external hire:	Yes
Has this position been posted and filled internally within the last 6 months?	Has been posted internally, but no successful candidates.
<i>If external hire, why is the position not proposed for internal hiring?</i>	
<i>Already tried internal, but could not find anyone internal with the required skill set.</i>	
DM Approval Received:	
Note: documentation not required, you are responsible for retaining applicable records	

Once you have obtained your Deputy Ministers approval, please submit this form to Ask MyHR (Jobs and Hiring).

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<ul style="list-style-type: none"> Hires will only be approved in the areas of critical service and/or meet an urgent government priority. First consideration must be given to internal candidates, therefore, a request for an external hire must demonstrate why an internal candidate could not be identified. External hires will only be approved where a role is specialized (e.g. Corrections, social workers) and/or specialized in a hard to recruit location. 	
Ministry Name:	Ministry of Energy and Mines, BC Liquor Distribution Branch
Existing Requisition: (if applicable)	12215
Type of Hire	Regular, Full Time
Number of Positions:	1
Position Number(s):	ISL-27 - Senior Systems Analyst
Start Date/Term of Position:	Start ASAP
Is the position(s) covered within the current STOB 50 forecast of the ministry:	
Is the position covered in the ministry's current 12/13 salary budget:	IS Budget for 2012/2013
Is the position cost-recovered external to the reporting entity (who pays and what proportion is cost-recovered):	
Is this a newly created position:	yes
Why is the position vacant:	New position created eff. 4/1/2012
What is the nature of the role and why is the position critical to be filled:	
<p>This position is critical in order to provide proper support for the Oracle eBusiness applications that serve as the core ERP backbone for all BCLDB processing. Without this position we rely on external / contract help. External help has risks: a) finding an available resource, b) costly compared to in-house, and c) normally takes longer to resolve issues or build solutions due to learning curve of BCLDB environment.</p> <p>Additionally, this resource is key in the current HST Reversal project. There will be a significant ad verse cost and time impact on the project without this resource.</p>	
Why can the position not be offset with another resource that could be declared surplus:	
All resources are already fully utilized. The skill set requested is very specific.	
If auxiliary, can the position be posted as a regular position?	
N/A	
Is this a request for external hire:	Yes
Has this position been posted and filled internally within the last 6 months?	Has been posted internally, but no successful candidates.
If external hire, why is the position not proposed for internal hiring?	
Already tried internal, but could not find anyone internal with the required skill set.	
DM Approval Received:	
Note: documentation not required, you are responsible for retaining applicable records	

Once you have obtained your Deputy Ministers approval, please submit this form to Ask MyHR (Jobs and Hiring).

Hiring Request Form	
<ul style="list-style-type: none"> Hires will only be approved in the areas of critical service and/or meet an urgent government priority First consideration must be given to internal candidates; therefore a request for an external hire must demonstrate why an internal candidate could not be identified External hires will only be approved where a role is specialized (e.g. corrections, social workers) and/or specialized in a hard to recruit location 	
Ministry Name:	Ministry of Energy and Mines, BC Liquor Distribution Branch
Existing Requisition: (if applicable)	12215
Type of Hire	Regular, Full Time
Number of Positions:	1
Position Number(s):	ISL-27 - Senior Systems Analyst
Start Date/Term of Position:	Start ASAP
Is the position(s) covered within the current STOB 50 forecast of the ministry:	
Is the position covered in the ministry's current 12/13 salary budget:	IS Budget for 2012/2013
Is the position cost-recovered external to the reporting entity (who pays and what proportion is cost-recovered):	
Is this a newly created position:	yes
Why is the position vacant:	New position created eff. 4/1/12
What is the nature of the role and why is the position critical to be filled:	
<p>This position is critical in order to provide proper support for the Oracle eBusiness applications that serve as the core ERP backbone for all BCLDB processing. Without this position we rely on external / contract help. External help has risks: a) finding an available resource, b) costly compared to in-house, and c) normally takes longer to resolve issues or build solutions due to learning curve of BCLDB environment.</p> <p>Additionally, this resource is key in the current HST Reversal project. There will be a significant ad verse cost and time impact on the project without this resource.</p>	
Why can the position not be offset with another resource that could be declared surplus:	
All resources are already fully utilized. The skill set requested is very specific.	
If auxiliary, can the position be posted as a regular position?	
N/A	
Is this a request for external hire:	Yes
Has this position been posted and filled internally within the last 6 months?	Has been posted internally, but no successful candidates.
If external hire, why is the position not proposed for internal hiring?	
Already tried internal, but could not find anyone internal with the required skill set.	
DM Approval Received:	
Note: documentation not required, you are responsible for retaining applicable records	

Once you have obtained your Deputy Ministers approval, please submit this form to Ask MyHR (Jobs and Hiring).

Pages 82 through 83 redacted for the following reasons:

s.14

Redlich, Rose LDB:EX

From: Dahlke, Cindy LDB:EX
Sent: Thursday, September 27, 2012 4:25 PM
To: Bissoondatt, Roger LDB:EX
Subject: FW: 2012-09-28 Sechelt Store Opening Information
Attachments: 2012-09-28 Sechelt Store Opening Information.docx

In case you don't find it.....

Cindy

From: Welt, Lilian LDB:EX
Sent: Friday, September 21, 2012 1:38 PM
To: Bissoondatt, Roger LDB:EX
Cc: Dahlke, Cindy LDB:EX
Subject: FW: 2012-09-28 Sechelt Store Opening Information

FYI.

From: Elford, May LDB:EX
Sent: Friday, September 21, 2012 1:29 PM
To: Welt, Lilian LDB:EX
Cc: Wilson, Guy LDB:EX
Subject: RE: 2012-09-28 Sechelt Store Opening Information

Hi Lilian

Here is the completed form as requested.

Since the opening is in Sechelt, some of them may not be there. During the opening day, Roger can reconfirm the attendees with Guy Wilson.

Thanks,

May Elford

Assistant to Director & Real Estate Services Assistant

BC Liquor Distribution Branch

2625 Rupert Street | Vancouver, BC | V5M 3T5

t. 604-252-3145 | f. 604-252-3141 e. May.Elford@bclldb.com

From: Welt, Lilian LDB:EX
Sent: Friday, September 21, 2012 11:33 AM
To: Elford, May LDB:EX
Subject: 2012-09-28 Sechelt Store Opening Information
Importance: High

Hi May,

Can you please have the attached template form completed and returned to me by Wednesday, September 26, 2012.

Thanks!
Lilian

Landlord	Trail Bay Developments	Bruce Morris
General Contractor	Summit Brooke Construction	Grant Walker Kyle Olinek
Architect	Iredale Group Architecture	Alvin Wong
Base Building General	N/A	N/A
Store Stocking Coordinator		Boo Sharma
Area manager		Donna Gibney
Presentation Coordinator		Carla Babcock
Marketing Director		Paulette Parry
Project Managers		Guy Wilson
Store Manager		Jim Landeen
Selection of First Purchase		

- Thank everyone for coming
- Importance of Sechelt
- Thank staff for their patience
- Look and feel of the store – footprint, branding etc
- Ribbon Cutting
- Tour store / Make purchase / Refreshments
-

Lok, Wesley LDB:EX

From: Kishimoto, Mike J CITZ:EX
Sent: Thursday, September 27, 2012 4:54 PM
To: Bissoondatt, Roger LDB:EX
Cc: Poutney, Richard G CITZ:EX; Martin, Leigh CITZ:EX; Beach, Morgan CITZ:EX
Subject: FW: RFQ 302 - LDB Governance - evaluations
Attachments: 2012 MINI_RFP_Evaluation.xlsx; Deloitte Response_RFQ 302 - LDB Governance Consulting Services.pdf; PwC_SPO_LDB_Governance Consulting Services_FINAL.pdf; RFQ 302 - Gov 09 Internal Governance EY proposal Sept 27, 2012.pdf

Hi Roger:

The mini-comp for the LDB governance work has closed and all 3 submitted responses. An evaluation matrix spreadsheet has been provided for you to use. Typically Morgan and Dan (both with SPO) would do their own evaluation, with the client ministry, (e.g. LDB), doing theirs and then SPO merges their numbers with yours (by averaging scores) to arrive at the lead vendor. Did you want to take this approach?

Alternatively you can convene a few of your staff and conduct the evaluations using the spreadsheet and send the result back to Morgan who will review and send notifications to the vendors.

Anyway please let us (Morgan) know which way you'd like to proceed.

Regards

Mike

From: Beach, Morgan LCTZ:EX
Sent: Thursday, September 27, 2012 4:35 PM
To: Kishimoto, Mike J LCTZ:EX
Subject: RFQ 302 - LDB Governance - evaluations

Hi Mike,

Attached are the three submissions received in response to the LDB Governance project, and the evaluation spreadsheet. Once Roger's team has finished evaluating the submissions, could you please send me the final evaluation scores?

If you have any questions, please let me know.

Thanks, Morgan

Morgan Beach
A/Manager
Strategic Partnerships Office
Ministry of Citizens' Services and Open Government
Office of the Chief Information Officer
215-553 Superior Street.

From: Kishimoto, Mike J LCTZ:EX
Sent: Thursday, September 13, 2012 3:26 PM

Pages 88 through 93 redacted for the following reasons:

Not Responsive

Governance Review Proposal to serve the British Columbia Liquor Distribution Branch



Our **client service principles** are the framework we use to deliver **client service excellence**.

We will:

- ✓ **make** and meet our commitments to you
- ✓ **understand** your business and what is important to you
- ✓ **provide** value and build trust through technical competence and consistent results
- ✓ **demonstrate** professionalism through effective interaction and communications
- ✓ **provide** a **no surprises** experience

We invite you to assess our performance against these principles through our Client Feedback process.



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Canada

Tel: 604 669 4466
Fax: 778 374 0497
www.deloitte.ca

September 27, 2012

Private and confidential

Morgan Beach
Manager, Strategic Partnerships Office
Ministry of Citizens' Services and Open Government
Office of the Chief Information Officer
215 553 Superior Street
Victoria, B.C. V8W 9V1

Subject: Governance Review

Dear Mr. Beach:

Thank you for the opportunity to respond to the Strategic Partnerships Office's invitation to propose on a review of the internal governance structure of the B.C. Liquor Distribution Branch (LDB). We are pleased to submit our proposal that outlines your requirements, our proposed services and approach.

We believe you will find that our proposal clearly demonstrates that Deloitte has the knowledge and proven experience to assess LDB's current governance structure, and to provide direct and practical recommendations to improve the organization's business outcomes. Deloitte brings extensive experience working with the B.C. Government, including substantive governance experience on complex projects with many stakeholders. Deloitte has also worked closely with LDB in recent years and with most leading retailers in Canada. Our combined experience across these dimensions provides the credibility required to meet the needs of the varied stakeholders interested in the results of the governance review.

We value the opportunity to work with you and are confident that our knowledge base and previous experience make us an ideal consultant for you on this engagement.

If you have any questions regarding this proposal, please do not hesitate to contact me at (604) 640-3111 or kritcey@deloitte.ca.

Yours truly,

Kurt Ritcey
Principal
Deloitte Inc.

Our understanding

The environment in which the British Columbia Liquor Distribution Branch (LDB) operates has become increasingly complex. Recent changes, including an ongoing shift to servicing an increasing number of wholesale customers and the need to address broader distribution and higher consumption rates across the province have resulted in increased volumes flowing through LDB's distribution network. These trends have placed added pressure on LDB to support the organization's mission "to be a customer focused, profitable retailer and wholesaler of beverage alcohol, dedicated to innovation, exemplary service, helpful product knowledge and social responsibility."

In addition to these macro-level consumer changes, LDB has also undergone significant internal change. Over the last four years, a number of major projects have been completed or are underway. Strategic investments have enabled LDB to improve controls and the integrity of financial and business processes, improve protection of customer card data, and improve timeliness and availability of information from its operational and management systems. A process is also currently underway to contract your warehouse, distribution and wholesale operations to a third party provider. These changes, coupled with human capital challenges such as an aging workforce and the recent General Manager departure, are all foundational reasons supporting the need for a governance review.

Project objective

Deloitte recognizes that for LDB to increase efficiency and improve business outcomes, the organization must align its internal governance structure with the changing landscape. The objective of this engagement is therefore to identify the appropriate governance structure, including, but not limited to: guiding principles, accountabilities, reporting mechanisms, organizational design and leadership expectations; which will optimize LDB's performance and business outcomes moving forward.

Project scope

To meet the project objective, Deloitte will carefully review LDB's current internal governance structure using a framework devised from our extensive experience in this field. In applying our framework, Deloitte will assess the effectiveness of six key governance pillars by answering the following question set within the context of LDB's working practices and organizational culture:

Governance Model	
Strategic	Guiding principles – <i>how closely do the principles used to guide decision-making align with the culture, values and business strategy of LDB?</i>
	External drivers – <i>what influence do relationships with external governing bodies (e.g., Ministry of Energy, Mines and Natural Gas) have on the decision-making and internal governance of the organization?</i>
Tactical	Mechanisms – <i>what forums and activities (e.g., team meetings) are in place to support interaction and communication, and encourage input across the organization?</i>
	Transparency – <i>is decision-making consistent, transparent and visible?</i>
Operational	Performance management – <i>are performance expectations clearly defined and are the appropriate tools in place to ensure objective measurement based on independent benchmarks, metrics and key performance indicators?</i>
	Organizational design – <i>are roles and accountabilities clearly defined, deliberately managed and regularly reviewed so that leadership and staff can be held to account?</i>

Deloitte's understanding of the current state of LDB's governance structure will be developed through interviews with LDB leadership and staff and supplementary research. Based on our understanding of the current state and the potential impact of contracting your warehouse, distribution and wholesale operations to a third party provider, we will then conduct a comparative analysis of LDB's internal governance structure against leading governance practices in comparable organizations (e.g., Crown corporations, retailers, liquor distributors). From this work, Deloitte will develop a set of concrete and practical governance recommendations that may be applied to improve LDB's business outcomes. More information regarding our proposed approach and methodology is included under Proposed Approach.

Why Deloitte?

We recognize that the success of any consulting engagement is largely dependent upon the skill and experience of the individuals working on the project. As such, we have carefully selected a team with the appropriate skill set, background knowledge and expertise to meet LDB's needs.

In assembling this team, we have made a conscious effort to deliver valuable expertise from our senior resources at an appropriate cost. All resources will be from the local B.C. practice and use of Deloitte's extensive network of subject matter specialists will be free of charge. We have made a number of assumptions in our approach and believe that there may be opportunities for LDB to further reduce the cost of this engagement. We would be pleased to discuss these with you at the outset of the project.

We believe there are four key reasons why Deloitte is uniquely positioned to lead your internal governance review.

Long standing relationships with LDB – we know your business

- Deloitte has a long history of working successfully with LDB, on projects spanning Supply Chain Systems Strategy, Warehouse Management System Evaluation, Network Security (head office and stores), e-Business Strategy, and most recently as your Oracle business advisory and implementation partner. We have developed a deep appreciation of your organization's culture, business strategy, operating model and business processes, as well as the unique business and public environment within which LDB operates.
- Two team members, Kurt Ritcey (engagement lead) and Tejinder Basi (subject matter specialist), possess this experience and knowledge. Their participation will accelerate our information gathering and project execution during the first two weeks, and will provide key insight and appropriate context setting for interviews with your leadership and staff.

Unique experience in the Canadian beverage alcohol retail sector

- We have worked with an extensive number of public sector organizations in the Alcohol Retail and Wholesale Industry, including the Liquor Control Board of Ontario (LCBO), Alberta Gaming and Liquor Commission (AGLC), several other Canadian provincial liquor retailers, and Washington State Liquor Control Board.
- We have helped these organizations address a wide range of strategic, operational, financial and technology issues. This experience has given us unparalleled knowledge and expertise in the industry, including its regulatory environment and unique challenges. This knowledge, in combination with our governance expertise, uniquely positions us to provide insight into your internal governance model and provide recommendations on structural changes that would improve LDB's business outcomes.

Deep-rooted experience in governance, particularly in other Crown corporations

- Our project resources and subject matter specialists have extensive knowledge and experience in governance. All have significant experience related to governance reviews, assessments and advisory services in this space – including structure, roles/responsibilities and accountabilities, decision-making authorities, guiding principles and organizational design.
- We are positioning Kurt Ritcey, Jeff Goodwin (project lead) and James Gordon (subject matter specialist) as key resources with this experience and knowledge. Their input and know-how with respect to governance in B.C. public-sector organizations will provide the appropriate foundation and structure to enable our recommendations to be meaningful and on-point.
- Additionally, our work within the public sector, particularly with Crown corporations in B.C., provides us with a heightened awareness and appreciation of the various pressures and constraints that affect the operations of public sector entities in B.C. Our recommendations will reflect these sensitivities.

Deliver value immediately

- Given the short time span of this engagement, we know we will need to hit the ground running. Not only have we proposed a team that understands the environment at LDB and the landscape within which it operates, we are confident that we have the experience and tools to allow us to add value from day one.
- Our governance model and our accelerated interview templates and techniques will expedite the necessary tasks to support information gathering and analysis.
- Our specialists have direct experience across all aspects of the project and will bring insights and leading practices from other jurisdictions.

Conflict of Interest

As per Section 1.6 of the Request for Qualifications (RFQ), Deloitte declares that: (1) there was no Conflict of Interest in preparing this submission; and (2) there is no foreseeable Conflict of Interest in Deloitte or any of our personnel performing the contractual obligations contemplated in the RFQ.

s.21

Pages 100 through 103 redacted for the following reasons:

S.21

s.21

s.22

Pages 105 through 118 redacted for the following reasons:

s.21, s.22

s.22

s.22, s.21

Appendix B – Sample Table of Contents (Final Report)

Sample Table of Contents

1. Executive summary	
2. Assessment objectives	
3. Summary of key findings	
3.1 Overall methodology	
3.2 Key themes and observations	
3.3 Industry comparables / leading practices	
4. Recommendations	
4.1 Refined governance guiding principles	
4.2 Establish governance structure and ownership	
4.3 Accountability and performance management	
4.4 Implement governance mechanisms	
4.5 Relevant influencers	
4.6 Keys to success	
5. Implementation considerations	
5.1 Change management considerations	
5.2 Risk management	
5.3 Business implications	
5.4 Timing and dependencies	
5.5 Next steps	

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Confidential
September 2012



Ministry of Labour, Citizens' Services and Open Government

**RFQ 302 - Strategic Partnerships Office
Professional Consulting Services (LDB -
Gov09)**



Strategic Partnerships Office
Ministry of Labour, Citizens' Services and Open Government
Office of the Chief Information Officer
215-553 Superior Street
Victoria, BC V8W 9V1

27 September 2012

Attention: Morgan Beach, Manager, Strategic Partnerships Office

RFQ 302 - Strategic Partnerships Office Professional Consulting Services (LDB - Gov09)

Dear Mr. Beach:

Ernst & Young LLP (Ernst & Young¹) is pleased to submit our proposal to perform a review of the internal governance structure of the BC Liquor Distribution Branch (BC LDB).

We have a proven track record in completing governance reviews, and in completing engagements with the BC LDB. We have the necessary resources, depth, and experience to assist the BC LDB in meeting its strategic objectives and as a result believe we are ideally suited to conduct this engagement. We are the best choice for the BC LDB for the following reasons:

- ▶ **Our experience.** Our proposed team has completed multiple governance reviews across many organizations, and we possess knowledge of the liquor and regulated products industries. We will draw on this experience in providing objective recommendations to you.
- ▶ **Our proven track record in delivering services to the BC LDB.** Our team has successfully delivered on multiple engagements for the BC LDB, including the Financial Business Improvement Project and working with you to develop your Performance Evaluation Framework, and our proposed primary consultant, John Bethel, has been involved with the BC LDB since 2004. We are familiar with the BC LDB's governance, organization structure, processes, and executive.
- ▶ **We are a trusted advisor.** s.22 both have extensive experience working in the public sector and presenting to Cabinet, Deputy Ministers, and the Treasury Board, and will be available to present any findings and recommendations to external audiences if required.

¹ Ernst & Young refers to the Canadian firm of Ernst & Young LLP and other member firms of Ernst & Young Global Limited.

We are excited about the opportunity to work with you and hope that, through this proposal, we are able to demonstrate why Ernst & Young is the best firm to serve you. Should you have any questions, please do not hesitate to call either of us at the numbers listed below.

Yours very truly,



s.22

Partner²

604 891 8404

john.p.bethel@ca.ey.com

s.22

Partner², Leader BC Advisory Services

604 891 8266

kirsten.tisdale@ca.ey.com

² John Bethel and Kirsten Tisdale are limited partners of Ernst & Young L.P.

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Our proposed team	4
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Confidential and Proprietary - Disclosure of this proposal to third parties is prohibited. It is intended to be used solely for the purpose of evaluating whether or not to engage us to provide you with professional services.

In the event you receive an access to information or freedom of information request that could require disclosure of our proposal (or any other information provided by us in this context) please immediately notify us so that we may avail ourselves of any available protections or exemptions under the applicable legislation. Our proposal is being provided to you in confidence and includes commercially sensitive information, the disclosure of which, among other things, may significantly prejudice the competitive position of EY or be otherwise harmful to our business interests.

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"Ernst & Young" as used in this proposal means the Canadian firm of Ernst & Young LLP or, as the context requires, other member firms of the global Ernst & Young network, each of which is a separate and independent legal entity

Understanding your needs

The liquor distribution landscape in BC is changing, and it is important that the governance of the BC Liquor Distribution Board reflects this

Reporting to the Minister for Energy and Mines, BC LDB is currently one of the largest distributors and retailers of beverage alcohol in Canada. As announced in the 2012 budget, the Province has decided to sell the liquor distribution warehousing facilities and outsource the associated distribution services to the private sector. This change, continued fiscal pressure on crown corporations and agencies, and the evolution of the mixed private and public retail model create a need for an assessment of the organization structure and governance at LDB. In addition, this evaluation can provide valuable input to the transition of leadership currently underway at LDB.

You seek access to deep organizational governance and change management expertise

You would like to supplement your team with deep organizational governance and change management expertise to review the internal governance structure of the BC LDB and make recommendations, if needed, on how to change the business structure to align with the BC LDB's future strategy and operating context. Time is of the essence, and you would like the engagement completed within five weeks. Of particular importance to this engagement is:

- ▶ Consideration of the confidentiality and sensitivity of the engagement;
- ▶ Recommendations that reflect the changing context and direction of the BC LDB and leading practice;
- ▶ A small and senior team that can conduct this engagement with rigour and speed, whilst also starting an effective change journey; and
- ▶ Confidence and professionalism in presenting to the LDB executives and to the Ministry.

Meeting your needs

Our proposed team is familiar with the BC LDB, has gained deep knowledge in organizational governance analysis through other engagements, and has direct experience working with the public sector. The table below highlights our experience and how it is aligned to your needs.

Your needs	Our qualifications
Familiarity and experience working with the BC LDB	s.22 has completed a comprehensive review of BC's liquor distribution model, including an assessment of the operating models, the mixed private/public service delivery model, and the organization and role of the LDB and Ministry in operating and regulating distribution in the province.
	s.22 has worked with the LDB a number of times, most recently leading a review of the Financial Business Improvement Project (FBIP) in 2012. Jade has also worked with BC LDB to develop its Performance Evaluation Framework (used to measure and benchmark the LDB's performance against its strategic objectives) and was the main author of a report on LDB's financial and operating performance. Jade possesses a detailed understanding of the BC LDB's project management governance, processes, and methodologies, and detailed knowledge of the liquor industry.
	s.22 has acted as engagement partner and subject matter resource on multiple BC LDB engagements, and has strong relationships with the BC LDB executive. Kirsten's knowledge of BC LDB and governance at other organizations will be leveraged while developing and presenting options to key BC LDB stakeholders.
Ability to analyze internal governance, compare against leading practice, and provide possible models on alignment with the evolving corporate structure at BC LDB	s.22 has led reviews of governance throughout his career, conducting reviews of governance, authority, and accountabilities of the Emergency Medical Assistants Licensing Branch, as well as leading the creation of a dedicated corporate services organization for the Ministry of Citizens' Services. Throughout these engagements, he has reviewed current management structures, reporting relationships, and accountabilities.
	s.22 has successfully provided recommendations on internal governance at multiple organizations. She was the key author of a governance model for a \$35bn capital works program for a large global mining company; she also designed the governance structure for how the health sector would work together to prepare for a pandemic, and how the governance model would change during a pandemic.
	s.22 has been involved in multiple projects involving governance analysis; most recently, he participated in the review of a governance structure of all staff and physician support functions at a BC health authority. He also assisted in sharing best practices to shape the redesign of the organization's program governance.

Your needs	Our qualifications
Trusted advisor who can report to a government audience	<p>s.22 has served as Associate Deputy Minister and Chief Operating Officer in BC's Ministry of Health, bringing direct public sector experience to bear on this engagement.</p> <p>s.22 previously reported to the Premier's office while holding responsibilities for transformation of the BC Public Sector, and has held executive roles within multiple organizations.</p> <p>Both bring direct public sector experience, and have regularly presented recommendations and transformation initiatives to Cabinet, the Treasury Board, Ministers, and Deputy Ministers across government.</p>
Completion of the engagement with rigour and in an expedient manner	<p>Our proposed team members are all located in Vancouver, British Columbia, and will all be available to deliver this engagement from October 5, 2012 until November 9, 2012. Additionally, we will be available to attend presentations to the senior executive during the month of November, 2012.</p> <p>Given the nature of the work, we will be available to facilitate all interview sessions and workshops from BC LDB's Rupert street location.</p>

Our proposed team

Achieving a successful review of the BC LDB's internal governance structure will require effectively analyzing the organization through interviews and other means of data gathering, in combination with input from key BC LDB project stakeholders. Our team includes [s.22] [s.22] who bring to this engagement their experience in organizational governance analysis and change management. This team's composition and experience working with the BC LDB will allow it to hit the ground running and to immediately deliver on this project.

The table below highlights the skills and experiences of the team that we're proposing for this engagement.

		Experience									
Team Member		Years of experience	Familiarity with BC LDB	Organizational governance analysis	Change management	Interviewing for information gathering	Presenting to Deputy Ministers and Ministers in govt.	Retail industries	Regulated products	Mixed private sector / public sector clients	
s.22	s.22	✓	✓	✓	✓	✓	✓	✓	✓	✓	
		✓	✓	✓	✓	✓	✓	✓	✓	✓	
		✓	✓	✓	✓	✓	✓	✓	✓	✓	
			✓	✓	✓	✓		✓	✓	✓	

[s.22] brings over [s.14] of experience advising the public sector both as a consultant and in senior leadership positions within government. He has served as Associate Deputy Minister and Chief Operating Officer in BC's Ministry of Health and various Assistant Deputy Minister roles at the Ministries of Health and Citizens' Services. He has been an advisor to government on liquor distribution and pricing as well as on the structure and function of LDB. [s.22] will lead the day to day delivery of the engagement.

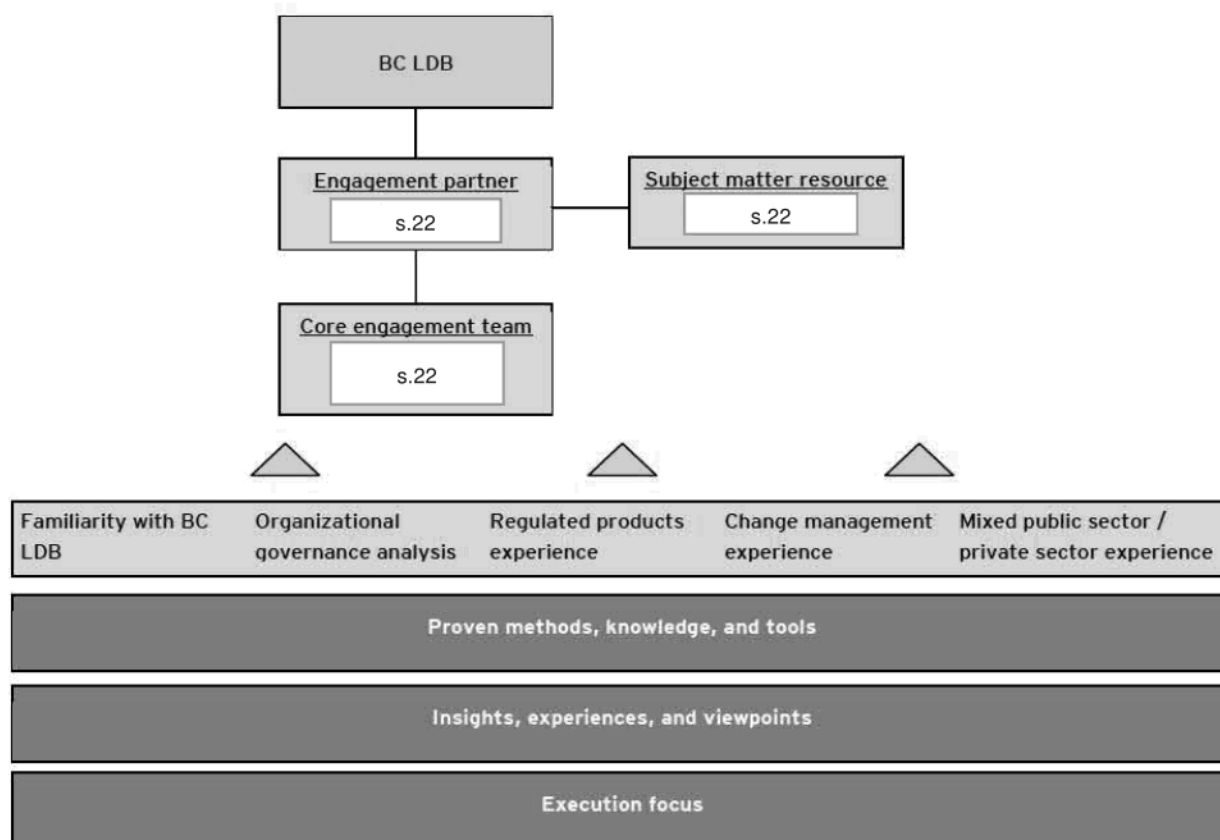
[s.22] leads Ernst & Young's Advisory Practice for British Columbia, bringing over 20 years of experience advising a global network of clients across all key industries. [s.22] brings direct public sector experience, having previously reported to the Premier's Office, with responsibility for transformation of the BC Public Sector. [s.22] will be responsible for the overall quality of our service delivery to you.

s.22 leads the Vancouver People and Organizational Change practice and brings over s.22 of deep knowledge in change management and project management of business transformations in the public sector. She has gained a deep understanding of the LDB's project management governance and methodology through a number of projects with the BC LDB, most recently leading the review of the Financial Business Improvement Project (FBIP) for the LDB in early 2012. s.22 will be involved in day to day delivery of the engagement with s.22

s.22 brings more than s.22 of experience working with small businesses and Fortune 500 companies in the areas of project management, project governance, data analytics, and quality assurance. His experience also includes projects for mixed private and public sector organizations within BC. As the Engagement Analyst, Matt will be responsible for documentation, research, and drafting our reports to you.

Full resumes for all Ernst & Young team members can be found in Appendix A.

The following diagram depicts our proposed team and structure to serve the BC LDB. All proposed team members are employees of Ernst & Young LLP, and are located in Vancouver, British Columbia. They will be able to facilitate all interview sessions and workshops from BC LDB's Rupert street location.



Methodology

s.21

Workplan

Our five phase workplan has been tailored to meet the needs of BC LDB during this engagement. This engaging, deliverable focused approach will benefit the BC LDB through rigorous analysis and benchmarking, along with consistent practices that achieve stakeholder buy-in across the organization.

Phase 1 - Preparation

Objective	
Completion of all preliminary work to maximize interview time with stakeholders and derive maximum value for BC LDB.	
Activities	Deliverables
<ul style="list-style-type: none"> ▶ Kick-off meeting ▶ Agreement of stakeholders for data gathering interviews. For example: <ul style="list-style-type: none"> ▶ Members of the board ▶ Executive leadership ▶ Other key leaders ▶ External stakeholders ▶ Collect data to review in current state assessment ▶ Completion of project charter and interview guide 	<ul style="list-style-type: none"> ▶ Project charter ▶ Detailed project workplan ▶ Interview guide for data gathering interviews
s.22, s.21	

Phase 2 - Understanding your business and its governance model

Objective	
Augment our present understanding of BC LDB's strategy, structure, decision making processes, culture, and integration between functions.	
Activities	Deliverables
<ul style="list-style-type: none"> ▶ Commence data gathering interviews with key project stakeholders. ▶ Analyze documentation on internal practices and structure ▶ Formalize governance design principles 	<ul style="list-style-type: none"> ▶ Current state assessment findings
Key resources	
s.22, s.21	

Phase 3 - Developing options

Objective	
Develop organizational governance options tailored to BC LDB's culture, unique business needs and future business strategy.	
Activities	Deliverables
<ul style="list-style-type: none"> ▶ Research leading practice governance models within other mixed public/private entities and other provincial liquor distribution organizations ▶ Conduct gap analysis against leading practice ▶ Articulate roles and responsibilities ▶ Develop options based on design principles and leading practice 	<ul style="list-style-type: none"> ▶ Recommendations for LDB's governance model
<div>s.22</div> for recommendations development and alignment with leading practice	

Phase 4- Refining the model

Objective	
Work with key project stakeholders to refine, evolve, and agree the governance model for BC LDB.	
Activities	Deliverables
<ul style="list-style-type: none"> ▶ Prepare and circulate workshop pre-reading materials ▶ Hold refinement workshops ▶ Prepare preliminary report 	<ul style="list-style-type: none"> ▶ Workshop pre-reading materials ▶ Preliminary report
Key resources	
<div>s.22</div>	

Phase 5 - Finalizing the model and recommendations for implementation

Objective	
Finalize the organizational governance model based on input from Ministry and BC LDB executives, and obtain approval for the model and recommendations for implementation.	
Activities	Deliverables
<ul style="list-style-type: none"> ▶ Document supplementary details to assist implementation ▶ Work with stakeholders finalize governance model ▶ Prepare draft final report and circulate ▶ Integrate comments and finalize report 	<ul style="list-style-type: none"> ▶ Change management strategy / communications plan ▶ Final report
<div>s.22</div>	

Schedule

Our proposed schedule leverages the full available time of this engagement through the completion of preliminary work, such as the kick-off meeting and initial data gathering, prior to commencing interviews on October 9, 2012. Throughout the schedule, we will engage with you to maximize buy-in and validate recommendations with key stakeholders.

Activities and key tasks	Week 1	Week 2	Week 3	Week 4	Week 5	Week 6
	Oct 1 - 5	Oct. 8 - 12	Oct. 15 - 19	Oct. 22 - 26	Oct. 29 - Nov. 2	Nov. 5 - 9
Phase 1 - Preparation						
Kick-off meeting						
Agreement of stakeholders for data gathering interviews						
Analyze documentation on internal practices and structure						
Completion of project charter, detailed work plan, and interview guide						
Charter, work plan, and interview guide complete						
Phase 2 - Understanding your business and its governance model						
Commence data gathering interviews with key project stakeholders						
Analyze documentation on internal practices and structure						
Formalize governance design principles						
Current state assessment findings						
Phase 3 - Developing options						
Research leading practice governance models within other mixed mode entities						
Conduct gap analysis against leading practice						
Develop options based on design principles and leading practice						
Recommendations for LDB's governance model						
Phase 4 - Refining the model						
Prepare and circulate workshop pre-reading materials						
Hold refinement workshops						
Prepare preliminary report						
Preliminary report complete						
Phase 5 - Finalizing the model and recommendations for implementation						
Document supplementary details to assist implementation						
Work with stakeholders to finalize governance model						
Prepare draft final report and circulate						
Integrate comments and finalize report						
Final report and change management strategy complete						

Rates

We are committed to bringing the right team and experience to assist you on this engagement. We are proposing hourly rates that reflect our commitment to working with you on this strategic initiative. Based on the proposed timeline and the experience of our team we are able to commit our proposed resources at the following hourly rates:

Resource		
s.22	Primary consultant	s.21

These rates are exclusive of HST, but are inclusive of expenses.

Conflict of interest requirement

Neither Ernst & Young nor our proposed consultants have identified any real or potential conflict of interest in delivery of these services.

Pages 135 through 141 redacted for the following reasons:

s.22

Finding value.

*Response to RFQ
302 Governance
Consulting
Services*

September 27, 2012



pwc



September 27, 2012

Morgan Beach & Dan Cope
Strategic Partnerships Office
Ministry of Labour, Citizens' Services and Open Government
Office of the Chief Information Officer
215-553 Superior Street.

Re: Governance Consulting Services

Dear Mr Beach and Mr Cope,

Thank you for the opportunity to assist the Strategic Partnerships Office (SPO) and the Liquor Distribution Branch (LDB) review the internal governance structure of the LDB organization.

PwC is the pre-eminent professional services firm serving government institutions. We have carefully examined the RFQ document and we believe we have an excellent understanding of the objectives of this assignment, as well as clear and deep knowledge of the services required. We have prepared our proposal consistent with the guidelines as specified within the RFQ and have enclosed responses to all mandatory submission requirements.

We understand the critical importance of this project in view of the current work underway to contract out the LDB warehouse, distribution and wholesale operations. This significant and strategic change is a major driver informing the future governance and structure of the LDB.

We look forward to the opportunity to work together and contribute to the continuing success of your organization. Please contact me at 604 806 7711 if I can provide you with further information.

A handwritten signature in black ink that reads "Mike Harris". The signature is written in a cursive, flowing style.

Mike Harris
Partner, BC Public Sector Lead
mike.harris@ca.pwc.com

PricewaterhouseCoopers LLP
PwC Tower, 18 York Street, Suite 2600, Toronto, Ontario, Canada M5J 0B2
T: +1 416 863 1133, F: +1 416 365 8215, www.pwc.com/ca

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Appendices

A. Resumes

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PwC refers to the Canadian member firm, and may sometimes refer to the PwC network. Each member firm is a separate legal entity. Please see www.pwc.com/structure for further details.

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This proposal to provide services is contingent on successful completion of PwC's client and engagement acceptance process.

Experience

Your PwC team knows you and your stakeholders

Through our Vancouver office, we know the Liquor Distribution Branch (LDB) finance and IT staff, and the considerations of many of its stakeholders. In addition we have a successful history of delivering value to LDB, such as:

- **Financial and Operating Performance Review** - assessed the LDB's performance evaluation standards and benchmarked to other liquor distributors and retailers;
- **Finance Performance Improvement** – assisted the LDB in understanding best practices for financial information process flows and system architecture; and
- **Integrated Financial Systems Project** – a readiness assessment of the LDB Integrated Financial System.

Lead by our Vancouver office, the team we are proposing for this engagement has significant governance and organizational design experience and we have marshaled a team of Subject Matter Specialists with distribution general management, outsourced service management and liquor IT System experience to support the team on the ground. Furthermore, the team will be supported by our Global Sourcing Centre of Excellence.

Our team & experience

We have proposed a senior team of specialists that have over 80 years of combined experience. Full resumes are available in appendix A.

s21

Our team is comprised of highly experienced, qualified professionals with extensive experience delivering specialized services to a wide range of clients. We have, and continue to work with the Ministry and LDB. Knowing your operations will minimize the learning curve to save costs and increase efficiency. Our experience means a reduced learning curve that will save costs and increase efficiency.

Relevant examples of similar engagements are outlined below:

Company/Project	Climate Change Central Strategy and Governance Review
Team Member for SPO	2
Project Description	Undertook a strategy and governance review that involved assessing all elements of their business strategy that included a SWOT analysis, assessment of culture, management and board capabilities and core competencies, and their management and board governance model.
s 21	2 was the Engagement Partner, responsible for the engagement overall and client satisfaction with our services.
Client Benefits	Value delivered included providing the board with a decision matrix to restructure the company and a providing a new Human Resource structure to maximize effectiveness, accountabilities and oversight.

Company/Project	HR Business Process Outsourcing Transformation – Public/Private Partnership
Team Member for SPO	2
Project Description	This private organization had just acquired contracts to provide full HR services with supporting technology to two very large public sector organizations. It was in the process of transitioning in operations from the second client into an operations center that was not stabilized. The transition of the first client was not successful due to a governance model that was not well defined and service levels that were suffering. The organization was looking for assistance in stabilizing the governance model and operations across both clients and transforming the processes and technology to provide higher service levels at a lower cost.
s 21	2 was brought in as the Transformation Lead to drive the stabilization and eventual transformation. This included the following steps: 1. Review of the full service delivery model and governance structure across both clients which involved significant organization redesign in both the retained organizations and the outsourced organization. 2. Formalizing governance processes that had been agreed to but never implemented including initiative status reporting, issues resolution reporting, year end reporting and SLA reporting 3. Conducting a full operations review to identify service deficiencies and transformation opportunities 4. Establishing a project management office to oversee the initiatives defined as part of the operations review and a joint governance process for the improvement projects. 5. Re-negotiating service level agreements and establishing a formal SLA reporting process 6. Establishing an issues escalation process to resolve service issues and complaints.
Client Benefits	Both clients moved from an adversarial relationship towards the service provider to a collaborative relationship. The roles between the retained organization and the service provider were clarified. Service levels improved and the clients were able to attain the benefits in their outsourcing business cases. The outsourcing operation was able to meet its business case without deterioration of service levels.

Company/Project	Retail Inbound Supply Chain Outsourcing
Team Member for SPO	2
Project Description	The national Retailer was moving from a Direct-Store-Delivery model to an inbound consolidation model where CPG companies delivered to one of three strategic DC's located across the country, and store orders were filled from the DC's.
s 21	For the 3PL company, he designed the network including the location and size of

	the three DC's, identified the stores served by each DC and the supporting transportation network. As the governance model developed between the 3PL and the Retailer, he worked directly with the Retailer's executive to design the transportation management system. He facilitated an integrated Retailer/3PL solution having designed the network.
Client Benefits	An accelerated solution based on an integrated network with 3PL operating the DC's and Retailer management the common carriers making up the transportation network.

Company/Project	Canadian Cable and Wireless Telecom Provider – ITO Strategic Sourcing Program
Team Member for SPO	s.21
Project Description	<p>For an Application Development and Maintenance (ADM) Strategic Sourcing Program, client asked PwC to assist with the development and partial implementation of a comprehensive set of transition activities including governance, operational integration, and organizational change management.</p> <p>Among many client stakeholders, significant fear, uncertainty and doubt existed around the sourcing program. The client initially identified three areas of concern: 1. Fear that the program was put in place to eliminate jobs from the current local workforce. 2. Uncertainty as to how the program works, when to engage the two partners, how to engage the partners, etc. 3. Doubt about whether the program would serve to support the business objectives of the client.</p>
s.21	<p>Using the PwC Sourcing Transition Support (STS) multi-disciplinary approach and methodology:</p> <ul style="list-style-type: none"> • Stream 1: Establish a Governance Structure at the Strategic, Program, and Operational levels to ensure involvement and support from the right people, processes, and tools. • Stream 2: Establish a clear set of operational processes covering the full gamut of interactions with the partners, documented in a detailed Operations Manual. • Stream 3: Ensure that the above structure took hold through effective communication, training and stakeholder management.
Client Benefits	Client was able to quickly and effectively transition in Governance and Operational processes related to the sourcing program. An effective Change Management approach ensured that client stakeholders understood why and how this transition would occur.

Company/Project	Liquor Control Board of Ontario - Oracle Upgrade, Supplier Access and Employee Expense Report Processing with Imaging
Team Member for SPO	s.21
Project Description	<p>LCBO's challenges were:</p> <ul style="list-style-type: none"> • Managing 25,000 active vendors, the addition of 3,000 new vendors annually, the updating of over 5,000 vendor records including banking information and handling over 12,750 telephone calls and emails to the AP Help Desk • Allowing the LCBO AP Help Desk to concentrate on more the complex interactions by reducing vendor call volumes • Enabling vendors to interact with LCBO systems in order to access the right information and submit queries and information updates online

	<ul style="list-style-type: none"> Improving the efficiency of the expense report data processing system Enabling employees to electronically submit expense reports and receipts Enabling imaging of receipts and electronic matching with corresponding expense report submissions Enabling managers to review and approve expense reports online
s 21	s 21 <p>was the Program Delivery Director at LCBO, managing the technical upgrades of LCBO's Oracle eBusiness Suite (EBS) financial applications software from R11 to R12. The LCBO's Oracle Financial eBusiness Suite includes the following modules; General Ledger (including Application Desktop Integrator & Financial Statement Generator), Accounts Payable, Accounts Receivable, Fixed Assets, Purchasing, iProcurement, Contracts, Sourcing, Cash Management, Inventory, Projects, iExpense, iSupplier, User Productivity Kit, and Report Manager. In addition to upgrading the Oracle Financials, the following will also be upgraded; the database from 10g to 11g, the Workflow Mailer, custom BIS workflow and MarkView/Kofax upgrade from version 6.2 to version 7.0 for Expense Receipt management.</p>
Client Benefits	<p>Upon completion of the project deliverables, the LCBO was able to reduce its AP vendor call volumes and allow its staff to focus on the more complex issues with vendors. The elimination of dual keying of expense reports by AP staff saves LCBO hundreds of hours in duplicate work alone but coupled with more automation speeds up the processing time for employee expense report processing including manager review.</p>

Description		s 21
Relevant Skills	Corporate Governance	● ● ● ● ●
	Distribution Outsourcing	●
	Organizational Design	● ● ● ● ●
	Outsourcing Governance	● ● ● ● ●
	Change Management	● ● ● ● ●
	Retail Industry	●
	Liquor Industry IT Systems	●
Relevant Experience	Citation 1: Strategy and Governance Review	●
	Citation 2: Telecommunications HR Business Process Outsourcing Service Transformation	●
	Citation 3: Retail Inbound Supply Chain Outsourcing	●
	Citation 4: Liquor Distribution Oracle Upgrade	●
	Citation 5: Canadian Cable and Wireless Telecom Provider – ITO Strategic Sourcing Program	●

Figure 2: Proposed Team Experience Summary

Our understanding of your requirements

We understand that you are seeking an independent partner to support you on this program. We are confident we have what it takes to help you achieve your objectives. The LDB's business forecast for 2014/15 over the 2012/13 budget (2011/12 Annual Report) provides an important context for this engagement: sales are forecast to be flat, cost-of-sales are forecast to increase 3%, employment operating expenses are flat, rent is up 3% and administration expenses are forecast to be up 10%.

Your specific requirements	Our response
Respect the confidential nature of the review considerate of the current situation within the LDB as it undergoes a procurement to contract out its warehouse, distribution and wholesale operations.	We have a team that has outsource services experience, including governance during transition and steady state phases, as well as retail, liquor distribution and outsource services management. We intend to limit interviews to key personnel identified by the LDB during the kick-off meeting.
Assess the current internal governance structure of the LDB and through a process of interviews/ information gathering and analysis of the existing internal governance model, provide recommendations on structural changes that would improve LDB's business outcomes. The contractor may also be required to attend senior level briefings to present their findings and recommendations.	Our work plan includes 12-15 key person interviews, a review/status update of the outsourcing agreement, and outsourcing business case, the transition plan and Service Level Agreement (SLA), collection and analysis of baseline data related to the existing organization, key processes, IT systems and related staffing levels and costs. We approach the governance issue from a standpoint of transition phase governance and steady state governance that will define the future organization design, and specifically inform required roles and responsibilities.
Provide a report outlining the processes used to gather the required information, analysis of the information and rationale for any proposed restructuring. The report will also include recommendations for changes to the governance structure (including roles and responsibilities and any required change management considerations).	Our benefits based model is based on a balanced approach considering change management, organizational effectiveness and governance. The report will include: <ul style="list-style-type: none"> • Baseline analysis, information used, conclusions • Rationale for re-structuring based on the three pillars noted above
The deliverables include a preliminary report for presentation to the LDB at the date indicated in Section 1.4. This can be in slide format (Microsoft PowerPoint). The final report should be in document format (Microsoft word/ PDF) and include a Microsoft PowerPoint slide deck suitable for presentation to external audiences such as Deputy Ministers, TB, and the Minister responsible for the LDB.	Our work plan is based on meeting the timelines outlined in the RFQ. We recognize that time is of the essence and have organized our delivery team accordingly.
The scope of work is limited to internal governance of the LDB operations.	We acknowledge the scope of work, recognizing that internal governance will be informed by the outsource service agreement for the wholesale, warehouse and distribution aspects of your current business. We note that we have performed audit services of the Liquor Distribution Branch on behalf of the Auditor General

Figure 3: Your requirements and PwC Response

Pages 6 through 7 redacted for the following reasons:

s.21

Project plan and preliminary hours budget

We have structured this engagement with multiple, overlapping workstreams as illustrated in the following project plan.

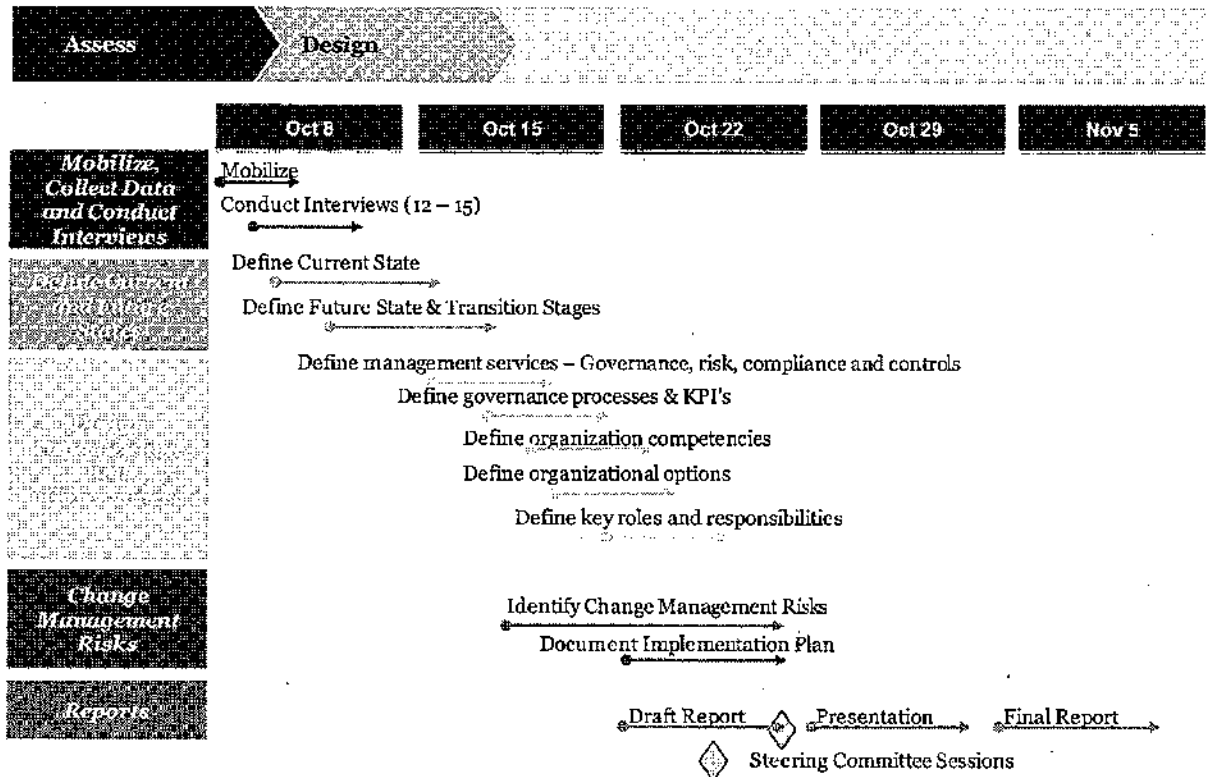


Figure 6: Five Week Work Plan

The proposed work plan meets your requirements for scope of work, timing of draft report and submission of the final report. Given the short duration of this engagement, we propose a Steering Committee session to deliver the draft report and presentation on October 26. We will update the Project Sponsor weekly as to progress against the plan.

Pricing

We understand that this is a time and materials engagement and our fees are inclusive of travel expenses.

Resource	Rate
Partner	
Director	
Manager	\$21
Senior Associate	
Associate	

Figure 7: PwC Hourly Rates

Task #	Activity	Partner Mike Harris	P&C Director Louise Wilson	Subject Matter Specialists, as required	Senior Associate TBD	Activity Hours Estimate	Deliverables	Milestones
Estimated Total Hours								
Percent of Total Project Hours								
1	Mobilize - Kick-off meeting and finalize ToR						Organizational data request (org charts, roles and responsibilities - job descriptions), stakeholder analysis, interview schedule, finalize interview guide	10-Oct
2	Interview C-suite (GM and CFO), ED Wholesale and Retail Services, ED HR, ED IS, D Corporate Policy, D Corporate Security, Legal Counsel and selected Direct Reports. Review status of outsource agreement.						Stakeholder map, interview summary, as is state of organization - staffing, key processes, magnitude of responsibilities, overhead cost, drivers for change	12-Oct
3	Create baseline organization and workshop on future state arising from the outsourcing agreement for physical distribution and wholesale business						Baseline and future state governance/organization requirements, workshop to validate	17-Oct
4	Define management services required (based on governance, risk, compliance and controls), define governance processes & KPIs, define organization competencies required to deliver those services, organizational design options, roles and responsibilities, interim structures required						Design future state governance/organization options, workshop to validate	24-Oct
5	Identify change management risks and make implementation recommendations						Change management assessment and recommended implementation plan, workshop to validate	26-Oct
6	Prepare and deliver draft report						Draft report	26-Oct
7	Prepare presentation						Presentation deck	2-Nov
8	Prepare and deliver final report						Final report	9-Nov

Figure 8: Proposed Hours by Consultant and Task*

*Note: This budget may change following the inception kick-off meeting with confirmation of the Terms of Reference.

Pricing Assumptions:

- Our fees are based on our understanding of the scope outlined in Figure 3 above.
- Most of the work can be conducted remotely including data collection and kick-off, the LDB is well equipped in terms of online connectivity (i.e. LiveMeeting, e-mail, etc.) and that the required artifacts are available online.
- SPO will assign a project manager to be our single point of contact for activities such as: Planning, Meeting Scheduling, status reporting/reviews, vendor liaison, etc.
- The start date for this project is Monday, October 8, 2012 and is contingent upon receipt of a signed agreement.
- Information from organizations or individuals within SPO or LDB will be made available upon request, on as needed basis in a timely manner. This includes but is not limited to service contracts and amendments, service level reports, performance metrics and volumes and dashboard/scorecards.
- Dependent turnaround times - Any delays in completing the project tasks may affect the overall project schedule and may pose a threat to meeting the outlined project time line (e.g. data gathering activities, issue resolution).
- LDB will provide access to office facilities, such as offices, meeting room, telephones, photocopiers, internet access and fax machines while PwC is on site.

Conflict of Interest

Your specific requirements	Comments
As part of their submission, Qualified Suppliers should state whether the Qualified Supplier or its proposed consultants are in a real or potential conflict of interest in delivery of the services. <u>The Province will not enter into a Contract with a Qualified Supplier (or proposed consultant) if in the Province's sole opinion, a conflict of interest exists.</u>	We confirm that there are no real or potential conflicts of interest in delivery of the services for this project.

Figure 9: Conflict of Interest Declaration

Appendices

Pages 156 through 172 redacted for the following reasons:

s.22

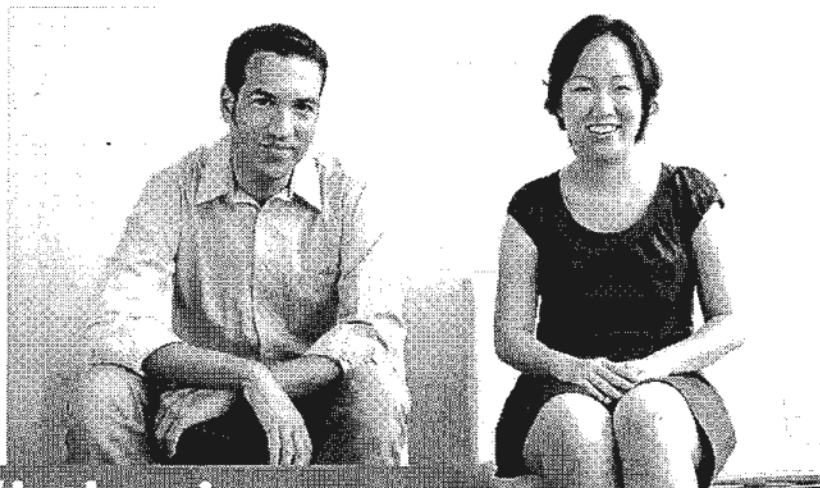
Value, on your terms

We focus on four areas: assurance, tax, consulting and deals services. But we don't think off-the-shelf products and services are always the way to go. How we use our knowledge and experience depends on what you want to achieve.

PwC Canada has more than 5,700 partners and staff in offices across the country. Whether you're one of our clients or one of our team members, we're focused on building deeper relationships and creating value in everything we do.

So we'll start by getting to know you. You do the talking, we'll do the listening. What you tell us will shape how we use our network of 169,000 people in 158 countries around the world—and their connections, contacts and expertise—to *help you create the value you're looking for.*

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Communicating better helps us understand you better. It means starting with what's important to you and from there, building a stronger connection.

We recognize that value means different things to different people. For us, it means discovering what value means from *your* perspective—and then working together to achieve it. That's what our brand promise is all about: building relationships to create the value you're looking for.

www.pwc.com/ca



Redlich, Rose LDB:EX

From: Patten, Maria LDB:EX
Sent: Thursday, September 27, 2012 5:17 PM
To: Dahlke, Cindy LDB:EX
Cc: Bissoondatt, Roger LDB:EX
Subject: 3 Items for the next 3 long EMCs

Hi Cindy,

As discussed we have 3 items one for each of the next 3 long EMCs:

- PMO Methodology Update
- PCI Lessons Learned follow up discussion and Action Items Report was distributed on 24th Sep after Peter Lee's presentation
- Lean follow up discussion after presentation at Strategic Planning

Regards

Maria Patten

Director, Corporate Projects | BC Liquor Distribution Branch

Tel: 604 252 3402

Cell: s.17

Redlich, Rose LDB:EX

From: May, Jaime LDB:EX
Sent: Thursday, September 27, 2012 5:23 PM
To: Bissoondatt, Roger LDB:EX
Cc: Kripp, Adam LDB:EX
Subject: GM Travel Auth. Reqt
Attachments: GM travel out of prov examples.docx

Hi Roger, Jay did submit a travel authorization form for out of province travel. Please see examples in the attachment.

I will ask Adam to follow up with Cindy or Angela to get your travel authorization form for your latest travel expense claim.

Thank you.

Jaime Sidhu, CMA, B.TECH
Director, Expenditure
Finance Department
BC Liquor Distribution Branch
Tel: 604 252 3157 ; Fax: 604 252 3175
email: jaime.sidhu@bcldb.com
website: www.bcldb.com

Redlich, Rose LDB:EX

From: Bissoondatt, Roger LDB:EX
Sent: Thursday, September 27, 2012 5:24 PM
To: Shariff, Al LDB:EX
Cc: Low, Elaine LDB:EX; Lovas, Scott LDB:EX
Subject: Re: Helios Services Group Ltd: Facilitation Services

Is there an option to extend?

Roger

Sent from my iPad

On 2012-09-27, at 3:48 PM, "Shariff, Al LDB:EX" <Al.Shariff@bcldb.com> wrote:

This service was requested by Jay. Cindy and Lilian have the background.

Al Shariff, Director, Finance Administration
BC Liquor Distribution Branch
2625 Rupert Street, Vancouver, BC V5M 3T5

Tel: 604-252-3354
Fax: 604-252-3175
Email: al.shariff@bcldb.com

From: Bissoondatt, Roger LDB:EX
Sent: Thursday, September 27, 2012 1:25 PM
To: Shariff, Al LDB:EX; Low, Elaine LDB:EX
Cc: Lovas, Scott LDB:EX
Subject: Re: Helios Services Group Ltd: Facilitation Services

Who is he providing services to?

From: Shariff, Al LDB:EX
Sent: Thursday, September 27, 2012 09:38 AM
To: Low, Elaine LDB:EX
Cc: Bissoondatt, Roger LDB:EX; Lovas, Scott LDB:EX
Subject: RE: Helios Services Group Ltd: Facilitation Services

They provide facilitating service for executive strategic planning meetings as per the government supplier agreement. We did a PO the last time around drawing on the government contract.

Al Shariff, Director, Finance Administration
BC Liquor Distribution Branch
2625 Rupert Street, Vancouver, BC V5M 3T5

Tel: 604-252-3354
Fax: 604-252-3175
Email: al.shariff@bcldb.com

From: Low, Elaine LDB:EX
Sent: Thursday, September 27, 2012 9:22 AM
To: Shariff, Al LDB:EX
Cc: Bissoondatt, Roger LDB:EX; Lovas, Scott LDB:EX
Subject: RE: Helios Services Group Ltd: Facilitation Services

Who is he?

From: Shariff, Al LDB:EX
Sent: Thursday, September 27, 2012 9:13 AM
To: Low, Elaine LDB:EX
Cc: Bissoondatt, Roger LDB:EX; Lovas, Scott LDB:EX
Subject: FW: Helios Services Group Ltd: Facilitation Services

Hi Elaine,

Are we going to be extending this contract?

Al Shariff, Director, Finance Administration
BC Liquor Distribution Branch
2625 Rupert Street, Vancouver, BC V5M 3T5

Tel: 604-252-3354
Fax: 604-252-3175
Email: al.shariff@bcldb.com

Not responsive

Redlich, Rose LDB:EX

From: Bissoondatt, Roger LDB:EX
Sent: Thursday, September 27, 2012 5:31 PM
To: Procopio, Michael LDB:EX
Subject: RE: Contract

Thanks Mike

Roger

Roger M. Bissoondatt,
Chief Financial Officer
BC Liquor Distribution Branch
2625 Rupert Street,
Vancouver, British Columbia, V5M 3T5
phone - (604) 252-3151, fax - (604) 252-3175 <mailto:Roger.Bissoondatt@bcldb.com>
website: www.bcldb.com

-----Original Message-----

From: Procopio, Michael LDB:EX
Sent: Thursday, September 27, 2012 4:52 PM
To: Bissoondatt, Roger LDB:EX
Subject: Contract

Still working on final settlement last issue is TMA's.

Mike

Redlich, Rose LDB:EX

From: Bissoondatt, Roger LDB:EX
Sent: Thursday, September 27, 2012 5:34 PM
To: Dahlke, Cindy LDB:EX
Cc: Calvo, Manami LDB:EX
Subject: RE: 2012 Clean Up Day is October 17th

Hi Cindy I am fine with it. However, did Manami have some concerns?

Roger M. Bissoondatt,
Chief Financial Officer
BC Liquor Distribution Branch
2625 Rupert Street,
Vancouver, British Columbia, V5M 3T5
phone - (604) 252-3151, fax - (604) 252-3175
<mailto:Roger.Bissoondatt@bcldb.com>
website: www.bcldb.com

From: Dahlke, Cindy LDB:EX
Sent: Thursday, September 27, 2012 3:14 PM
To: Bissoondatt, Roger LDB:EX
Subject: FW: 2012 Clean Up Day is October 17th

Roger,

Are you OK with the note below going out from you to all head office staff? If yes, would you like me to send it out or would you like to? Or it could even go out from Communications? Manami spoke with me this morning about this e-mail.

Cindy Dahlke

Executive Administrative Assistant
General Manager's Office| **BC Liquor Distribution Branch**
Phone: 604-252-3021

From: Vink, Troy LDB:EX
Sent: Thursday, September 27, 2012 1:04 PM
To: Dahlke, Cindy LDB:EX
Subject: 2012 Clean Up Day is October 17th

Hi Cindy,

Attached is the message regarding Clean Up Day. Hopefully, the formatting is OK. Note: The salutation and closing is open for whoever is sending the message out.

Good xxxx,

Wednesday, October 17th is the annual LDB Clean Up Day at Head Office.

Every year, the LDB holds a Clean Up Day at Head Office. Clean Up Day is an opportunity for us to take a break from our regular schedules and have some fun.

According to past participants, Clean Up Day was fun, worthwhile and everything including electronic drives and e-mail worked more efficiently afterwards. It's time to do it again!

This Clean Up Day, all Head Office employees, including Distribution Administration, are expected to spend the day cleaning and organizing their workspace – physical and electronic (incl. RIMS, LAN, Outlook as well as paper records) and our meeting rooms.

Please do not schedule any meetings on or offsite for Clean Up Day. If you have already scheduled meetings for this date, please reschedule them. Employees who have already made plans and will be away on Clean Up Day are asked to ensure they have cleaned up their workspace prior to Oct 17th.

Clean Up Day will be a Casual Day (jeans permitted) for Head Office. Please ensure clothing is clean and not torn, distressed, or exceedingly worn, or stained. Lunch is provided. If you have any special dietary requirements, please let Rose Redlich know by October 9th.

Additional information about Clean Up Day will be distributed closer to the date.

Thank you for your contribution to making our workplace *sparkle*; let's make this the best Clean Up Day yet!

Redlich, Rose LDB:EX

From: Bissoondatt, Roger LDB:EX
Sent: Thursday, September 27, 2012 5:37 PM
To: Poutney, Richard G CITZ:EX
Subject: FW: Ask Roger...
Attachments: Message from Roger - Sept 27.docx

Hi Richard, here are two more questions we received. I am okay with them, do you have any comments?

Roger

Roger M. Bissoondatt,
Chief Financial Officer
BC Liquor Distribution Branch
2625 Rupert Street,
Vancouver, British Columbia, V5M 3T5
phone - (604) 252-3151, fax - (604) 252-3175
<mailto:Roger.Bissoondatt@bcldb.com>
website: www.bcldb.com

From: Mackintosh, Michele LDB:EX
Sent: Thursday, September 27, 2012 2:38 PM
To: Bissoondatt, Roger LDB:EX
Cc: Hall, Gord LDB:EX
Subject: Ask Roger...

Hi Roger,

Two "Ask Roger" Q&As for your review and approval.

Thanks!

Michele Mackintosh

Manager of Communications
BC Liquor Distribution Branch
2625 Rupert Street, Vancouver BC V5M 3T5
t: 604 252 3034 c: 604 838 1105
michele.mackintosh@bcldb.com

Redlich, Rose LDB:EX

From: Bissoondatt, Roger LDB:EX
Sent: Thursday, September 27, 2012 6:09 PM
To: Ng, Angela LDB:EX
Subject: Fwd: GM Travel Auth. Reqt
Attachments: ATT00001.htm

Do you have a copy of my Travel Authoriztion for the OASC?

Thanks

Roger

Sent from my iPad

Begin forwarded message:

From: "Sidhu, Jaime LDB:EX" <Jaime.Sidhu@bcldb.com>
To: "Bissoondatt, Roger LDB:EX" <Roger.Bissoondatt@bcldb.com>
Cc: "Kripp, Adam LDB:EX" <Adam.Kripp@bcldb.com>
Subject: GM Travel Auth. Reqt

Hi Roger, Jay did submit a travel authorization form for out of province travel. Please see examples in the attachment.

I will ask Adam to follow up with Cindy or Angela to get your travel authorization form for your latest travel expense claim.

Thank you.

Jaime Sidhu, CMA, B.TECH
Director, Expenditure
Finance Department
BC Liquor Distribution Branch
Tel: 604-252-3157 ; Fax: 604-252-3175
email: jaime.sidhu@bcldb.com<<mailto:jaime.sidhu@bcldb.com>>
website: www.bcldb.com

TRAVEL AUTHORIZATION

This form must be used for all out-of-province travel requests. It may, at the discretion of ministries, be used for in-province travel requests.

☒ Out-of-Province ☐ Out-of-Canada ☐ In-Province

It may, at the discretion of ministries, be used for in-province travel requests. <input checked="" type="checkbox"/> Out-of-Province <input type="checkbox"/> Out-of-Canada <input type="checkbox"/> In-Province				ESTIMATED COSTS (IN CAN. \$) Transportation \$1,900.00 Meals \$350.00 Lodging \$1,100.00 Overtime _____ Fees \$620.00 Other Misc. \$200.00 _____ _____ _____ _____ _____ SUB TOTAL \$4,170.00 Less Costs paid by others _____ TOTAL COSTS \$4,170.00							
MINISTRY / ENTITY / CORPORATE NAME (IF CONTRACTOR) Ministry of Public Safety and Solicitor General			VOTE _____								
EMPLOYEE NAME Jay Chambers			EMPLOYEE ID. s.22								
POSITION General Manager			BARGAINING UNIT / GROUP NO. Excluded								
BRANCH / LOCATION / REGION BC Liquor Distribution Branch											
DATE DEPARTING YYYY / MM / DD 2011/06/03		DATE RETURNING YYYY / MM / DD 2011/06/08		NO. OF WORKDAYS AWAY 4							
ESTIMATED OVERTIME CLAIM Nil HOURS											
IDENTITY OF ORGANIZATION (OTHER THAN PROV. OF B.C.) PAYING ANY OF THE COSTS <input type="checkbox"/> N / A, OR:											
DESTINATIONS Niagara Falls, Ontario											
METHOD OF TRAVEL Air/Taxi			SIGNATURES Refer to CPPM 10.3.4 and 10.4.4 for approval authorities. PLEASE SIGN ONE BOX ONLY								
PURPOSE OF TRAVEL Give details of event to be attended, project name / number, program involved, benefits to Ministry, etc. To attend the Canadian Association of Liquor Jurisdictions (CALJ/ALAC) Summer Conference (June 3 -7, 2011) being held in Niagara Falls, Ontario.			1. MINISTRY APPROVAL – WITH EXPENSE AUTHORITY <table border="1"> <tr> <td>APPROVED</td> <td>NOT APPROVED</td> <td>DATE SIGNED YYYY / MM / DD</td> </tr> <tr> <td></td> <td></td> <td></td> </tr> </table>			APPROVED	NOT APPROVED	DATE SIGNED YYYY / MM / DD			
			APPROVED	NOT APPROVED	DATE SIGNED YYYY / MM / DD						
			2. ASSISTANT DEPUTY MINISTER <table border="1"> <tr> <td>APPROVED</td> <td>NOT APPROVED</td> <td>DATE SIGNED YYYY / MM / DD</td> </tr> <tr> <td></td> <td></td> <td></td> </tr> </table>			APPROVED	NOT APPROVED	DATE SIGNED YYYY / MM / DD			
APPROVED	NOT APPROVED	DATE SIGNED YYYY / MM / DD									
3. DEPUTY MINISTER <table border="1"> <tr> <td>APPROVED</td> <td>NOT APPROVED</td> <td>DATE SIGNED YYYY / MM / DD</td> </tr> <tr> <td><i>[Signature]</i></td> <td></td> <td>2011/4/8</td> </tr> </table>			APPROVED	NOT APPROVED	DATE SIGNED YYYY / MM / DD	<i>[Signature]</i>		2011/4/8			
APPROVED	NOT APPROVED	DATE SIGNED YYYY / MM / DD									
<i>[Signature]</i>		2011/4/8									
4. MINISTER <table border="1"> <tr> <td>APPROVED</td> <td>NOT APPROVED</td> <td>DATE SIGNED YYYY / MM / DD</td> </tr> <tr> <td></td> <td></td> <td></td> </tr> </table>			APPROVED	NOT APPROVED	DATE SIGNED YYYY / MM / DD						
APPROVED	NOT APPROVED	DATE SIGNED YYYY / MM / DD									
EMPLOYEE'S SIGNATURE <i>[Signature]</i>			DATE SIGNED YYYY / MM / DD 2011/04/05								
Originator completes and forwards a copy to immediate supervisor for approval(s). If travel is approved, the supervisor retains a copy and returns the original to the originator. The originator attaches the original and a copy to their travel voucher.											

Originator completes and forwards a copy to immediate supervisor for approval(s). If travel is approved, the supervisor retains a copy and returns the original to the originator. The originator attaches the original and a copy to their travel voucher.



TRAVEL AUTHORIZATION

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☒ Out-of-Province ☐ Out-of-Canada ☐ In-Province

RECEIVED
FEB 15 2012
DEPUTY SOLICITOR GENERAL

MINISTRY / ENTITY / CORPORATE NAME (IF CONTRACTOR)		VOTE			
Ministry of Energy and Mines					
EMPLOYEE NAME		EMPLOYEE ID.			
Jay Chambers		s.22			
POSITION		BARGAINING UNIT / GROUP NO.			
General Manager		Excluded			
BRANCH / LOCATION / REGION					
BC Liquor Distribution Branch					
DATE DEPARTING YYYY / MM / DD	DATE RETURNING YYYY / MM / DD	NO. OF WORKDAYS AWAY	ESTIMATED OVERTIME CLAIM		
2012/06/08	2012/06/13	4	NIL HOURS		
IDENTITY OF ORGANIZATION (OTHER THAN PROV. OF B.C.) PAYING ANY OF THE COSTS					
<input type="checkbox"/> N / A, OR:					
DESTINATIONS					
Quebec City, Quebec					
METHOD OF TRAVEL		SIGNATURES			
Air/Taxi		Refer to CPPM 10.3.4 and 10.4.4 for approval authorities. PLEASE SIGN ONE BOX ONLY			
PURPOSE OF TRAVEL Give details of event to be attended, project name / number, program involved, benefits to Ministry, etc.		1. MINISTRY APPROVAL - WITH EXPENSE AUTHORITY			
To attend the Canadian Association of Liquor Jurisdictions (CALJ/ALAC) Summer Conference (June 9 - 12, 2012) being held in Quebec City, Quebec.		APPROVED		NOT APPROVED	DATE SIGNED YYYY / MM / DD
		2. ASSISTANT DEPUTY MINISTER			
		APPROVED		NOT APPROVED	DATE SIGNED YYYY / MM / DD
		3. DEPUTY MINISTER			
APPROVED		NOT APPROVED	DATE SIGNED YYYY / MM / DD		
4. MINISTER					
APPROVED		NOT APPROVED	DATE SIGNED YYYY / MM / DD		

EMPLOYEE'S SIGNATURE	DATE SIGNED YYYY / MM / DD
	2012/02/14

FIN 99/WEB Rev. 2005/8/4

Originator completes and forwards a copy to immediate supervisor for approval(s). If travel is approved, the supervisor retains a copy and returns the original to the originator. The originator attaches the original and a copy to their travel voucher.

Redlich, Rose LDB:EX

From: Bissoondatt, Roger LDB:EX
Sent: Thursday, September 27, 2012 6:10 PM
To: May, Jaime LDB:EX
Subject: Re: s.22

Thanks Jaime..

Roger

Sent from my iPad

On 2012-09-27, at 5:49 PM, "Sidhu, Jaime LDB:EX" <Jaime.Sidhu@bcldb.com> wrote:

s.22

I hope you have a great day!

s.22

(was in a meeting).

Jaime Sidhu, CMA, B.TECH

Director, Expenditure
Finance Department
BC Liquor Distribution Branch
Tel: 604 252 3157 ; Fax: 604 252 3175
email: jaime.sidhu@bcldb.com
website: www.bcldb.com

Redlich, Rose LDB:EX

From: Bissoondatt, Roger LDB:EX
Sent: Thursday, September 27, 2012 6:16 PM
To: Shariff, Al LDB:EX
Subject: Fwd: Hire an Accounting Co-op Student

Sent from my iPad

Begin forwarded message:

From: CMA British Columbia <cmabc@cmabc.com>
Date: 27 September, 2012 3:23:37 PM PDT
To: "Bissoondatt, Roger LDB:EX" <Roger.Bissoondatt@bcldb.com>
Subject: **Hire an Accounting Co-op Student**
Reply-To: "behrisch@sfu.ca" <behrisch@sfu.ca>

If this email does not display properly, please [view the online version](#).



Hello CMAs,

My name is Tanya Behrisch and I work with **100+ accounting co-op students** in the SFU Beedie School of Business on behalf of CMA BC.

Co-op students are eager to apply their accounting skills in the upcoming Spring 2013 semester (January - April) in a full-time, temporary job.

Students are available for 4- and 8-month work terms starting in January 2013.

Co-op students can help you with:

- Accounts payable/receivable, general bookkeeping, payroll and collection, account reconciliations and budget forecasting
- Preparing month-end financial reports
- Analyzing financial statements
- Preparing year-end corporate and personal tax returns
- Providing recommendations regarding computerized accounting systems
- Consolidating required financial documentation for companies going public and more

Below is a general salary guideline:

First Work Term: \$2200 - 2500/month
Second Work Term: \$2300 - 2600/month
Third Work Term: \$2400 - 2700/month
Fourth+ Work Term: \$2600 - 3000+/month

Hiring is easy, the posting process is **free**, and there is no obligation to hire if you don't find the right candidate.

You can send me your job description by [email](#). If you have any questions, please contact me directly. I look forward to hearing from you.

Regards,

Tanya Behrisch, M.A.

Coordinator & CMA BC Marketing Specialist

Co-operative Education

Beedie School of Business

Simon Fraser University

WMC 2311 | 8888 University Drive, Burnaby BC V5A 1S6 | 778.782.6897 | behrisch@sfu.ca

www.sfu.ca/bus-coop

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The Certified Management Accountants Society of British Columbia

Suite 1000 900 West Hastings Street | Vancouver, BC | V6C 0C4

[Visit the CMA BC website](#) | [Privacy Policy](#)

If you would prefer not to receive emails from us, go [here](#).

Please send any comments about this email to cmabc@cmabc.com



Redlich, Rose LDB:EX

From: Bissoondatt, Roger LDB:EX
Sent: Thursday, September 27, 2012 6:21 PM
To: Yau, Samuel LDB:EX
Cc: Dahlke, Cindy LDB:EX; Welt, Lilian LDB:EX
Subject: Re: VPN

Hi Sam, I did what you requested and now I cannot log on to Microsoft outlook or the internet on the computer in the GM's office.

Roger

Sent from my iPad

On 2012-09-26, at 12:22 PM, "Yau, Samuel LDB:EX" <Samuel.Yau@bcldb.com> wrote:

Hi Roger,

I've updated the VPN access for you. Please reboot your old computer in Finance then reboot the new machine in GM's office then you should be able to use your cryptocard on the computer in GM's office. Thank you.

*Sam Yau, Client Computing
BC Liquor Distribution Branch
Phone: 604 252 3149
samuel.yau@bcldb.com
www.bcldb.com*

Redlich, Rose LDB:EX

From: Bissoondatt, Roger LDB:EX
Sent: Thursday, September 27, 2012 7:45 PM
To: Procopio, Michael LDB:EX
Subject: Re: Bargaining

Thanks Mike. I have a call with Lori at 7:30 am tomorrow.

Roger

----- Original Message -----

From: Procopio, Michael LDB:EX
Sent: Thursday, September 27, 2012 07:40 PM
To: Bissoondatt, Roger LDB:EX
Subject: Bargaining

Deal done.....will be finalized later tonight.

Mike

Redlich, Rose LDB:EX

From: MacDonald, Cairine AEIT:EX
Sent: Thursday, September 27, 2012 7:47 PM
To: Gorman, Frances A PSA:EX
Cc: Cavanaugh, Lynda A JAG:EX; Whitmarsh, Graham HLTH:EX; Bissoondatt, Roger LDB:EX; Foran, Grace E HLTH:EX; Marsh, Jania HLTH:EX; Lee, Bonnie ENV:EX; Campbell, Sarah JAG:EX
Subject: Re: PECSF Proof!

Congratulations on a fine blue man launch!! Good team effort! Cairine

Sent remote mode.

On 2012-09-27, at 2:43 PM, "Gorman, Frances A PSA:EX" <Frances.Gorman@gov.bc.ca> wrote:

Good afternoon Cairine,

We thought you might like to see a few highlights from the PECSF launch event in the lower mainland yesterday, which included a few big woo hoos!

Roger, thank you for your wonderful hospitality. Graham and Lynda thank you for supporting the event between meetings. You were all such good sports by having your picture taken in the "passé de tete!".

There are many activities happening throughout the province and volunteers are busy running their campaigns and connecting with employees. The Campaign total to date is **\$390,653.48 by 1324 employees.**

Thanks again for your willingness and leadership!

Frances

<Picture (Device Independent Bitmap) 1.jpg>

<Picture (Device Independent Bitmap) 2.jpg>

<Picture (Device Independent Bitmap) 3.jpg>

Frances Gorman, Campaign Manager

Provincial Employees Community Services Fund | Employee Relations | BC Public Service Agency
4th Floor 810 Blanshard Street | Victoria, BC | V8W 2H2 | 250-356-1736

AskMyHR: www.gov.bc.ca/myhr/contact

<(null)><Picture (Device Independent Bitmap) 4.jpg>

Redlich, Rose LDB:EX

From: Parmar, Ranbir S CSNR:EX
Sent: Thursday, September 27, 2012 7:49 PM
To: Bissoondatt, Roger LDB:EX
Subject: s.13, s.17

Hi Roger.

I know this is our first contact but I am hoping you can help with respect to the s.13, s.17

I am the CFO for both the Ministry of Aboriginal Relations and Reconciliation and Energy, Mines and Natural Gas.

Anyway, Treasury Board Staff have asked some very specific questions which we need LDB input as I know s.12

s.12

The specific questions are:

s.12

We are being asked to be very precise in our Treasury Board Submission so appreciate your help in getting this information.

I will give a follow-up call tomorrow.

thanks.

My # 250-953-3384

Redlich, Rose LDB:EX

From: Fukuhara, Mark LDB:EX
Sent: Thursday, September 27, 2012 8:07 PM
To: Low, Elaine LDB:EX
Cc: Bissoondatt, Roger LDB:EX
Subject: RE: consular liquor

Might you have heard from LCLB if there is an update on the implementation of the proposed revised policy?

Not Responsive

Not Responsive

Redlich, Rose LDB:EX

From: Bissoondatt, Roger LDB:EX
Sent: Thursday, September 27, 2012 8:53 PM
To: Low, Elaine LDB:EX
Subject: Re: Draft SOFI

Are you still there??

From: Low, Elaine LDB:EX
Sent: Thursday, September 27, 2012 08:52 PM
To: Bissoondatt, Roger LDB:EX
Subject: Draft SOFI

Here is the prelim report. I still have to add the mgmt responsibility statement and fix the page numbers.

<<Approval and nil statements 2011-12.pdf>>

Redlich, Rose LDB:EX

From: Bissoondatt, Roger LDB:EX
Sent: Thursday, September 27, 2012 9:30 PM
To: Willis, Karen LDB:EX
Cc: Dahlke, Cindy LDB:EX
Subject: Survey

Hi Karen, can you let me know how you are doing on the survey for last Wednesday's session?

Thanks
Roger

Redlich, Rose LDB:EX

From: Willis, Karen LDB:EX
Sent: Thursday, September 27, 2012 9:30 PM
To: Bissoondatt, Roger LDB:EX
Subject: Out of Office: Survey

s.22 I will respond to your message when I return on Monday
October 1st.

If you need assistance in my absence, please contact Perm Bains at perm.bains@bcldb.com or 604.252.3140.

Regards,

Karen Willis

Redlich, Rose LDB:EX

From: Bissoondatt, Roger LDB:EX
Sent: Thursday, September 27, 2012 10:22 PM
To: Landeen, Jim LDB:EX
Subject: Fw: Sechelt

Fyi

----- Original Message -----

From: Bissoondatt, Roger LDB:EX
Sent: Thursday, September 27, 2012 09:20 PM
To: Wilson, Kelly LDB:EX; Branham, Gary LDB:EX
Cc: Gibney, Donna LDB:EX
Subject: Sechelt

Hi Kelly/ Gary, I would not be able to make it to Sechelt tomorrow. I have to attend to an important matter in the morning and would not be able to get to Sechelt on time for the opening.

I would appreciate it if you can convey my regrets to the store manager and staff.

s.22

s.22
store in the coming weeks.

I will make an effort to visit the

Thanks

Roger

Redlich, Rose LDB:EX

From: Bissoondatt, Roger LDB:EX
Sent: Thursday, September 27, 2012 11:40 PM
To: Procopio, Michael LDB:EX; Wilson, Kelly LDB:EX; Farley, Don LDB:EX; Hall, Gord LDB:EX; Morse, Donna LDB:EX; Low, Elaine LDB:EX; Sloan, Catherine LDB:EX; Patten, Maria LDB:EX
Cc: Ferrara, Rita LDB:EX; Dobrozdravich, Terry LDB:EX; Willis, Karen LDB:EX
Subject: Re: Contract Settlement-confidential

Hi everyone, please DO NOT share this information with anyone. We have to work out the logistics with the proponents. I have a call with the DMs in the morning.

Roger

----- Original Message -----

From: Procopio, Michael LDB:EX
Sent: Thursday, September 27, 2012 10:47 PM
To: Bissoondatt, Roger LDB:EX; Wilson, Kelly LDB:EX; Farley, Don LDB:EX; Hall, Gord LDB:EX; Morse, Donna LDB:EX; Low, Elaine LDB:EX; Sloan, Catherine LDB:EX; Patten, Maria LDB:EX
Cc: Ferrara, Rita LDB:EX; Dobrozdravich, Terry LDB:EX; Willis, Karen LDB:EX
Subject: Contract Settlement-confidential

FYI.....deal completed.

Part of the deal is that the NRFP has been cancelled.

Mike

Redlich, Rose LDB:EX

From: Bissoondatt, Roger LDB:EX
Sent: Thursday, September 27, 2012 11:57 PM
To: Dahlke, Cindy LDB:EX
Subject: Fwd: Prepare your team for the transition back to PST/GST at expert panel discussion, Oct. 26

Hi Cindy, can you get two tickets for me?

Roger

Sent from my iPad

Begin forwarded message:

From: "Low, Elaine LDB:EX" <Elaine.Low@bcldb.com>
Date: 27 September, 2012 11:54:18 PM PDT
To: "Bissoondatt, Roger LDB:EX" <Roger.Bissoondatt@bcldb.com>
Subject: Re: Fwd: Prepare your team for the transition back to PST/GST at expert panel discussion, Oct. 26

Yes this may be interesting

From: Bissoondatt, Roger LDB:EX
Sent: Thursday, September 27, 2012 06:17 PM
To: Low, Elaine LDB:EX
Subject: Fwd: Prepare your team for the transition back to PST/GST at expert panel discussion, Oct. 26

Are you interested in attending?

Sent from my iPad

Begin forwarded message:

From: The Vancouver Board of Trade <no-reply@boardoftrade.com>
Date: 27 September, 2012 1:57:59 PM PDT
To: "Bissoondatt, Roger LDB:EX" <Roger.Bissoondatt@bcldb.com>
Subject: Prepare your team for the transition back to PST/GST at expert panel discussion, Oct. 26
Reply-To: reservations@boardoftrade.com <reservations@boardoftrade.com>

Having trouble viewing this email? [Click here](#)

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Page 151 to/à Page 152

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Redlich, Rose LDB:EX

From: Bissoondatt, Roger LDB:EX
Sent: Thursday, September 27, 2012 11:57 PM
To: Low, Elaine LDB:EX
Subject: Re: Prepare your team for the transition back to PST/GST at expert panel discussion, Oct. 26

will get tickets

Sent from my iPad

On 2012-09-27, at 11:54 PM, "Low, Elaine LDB:EX" <Elaine.Low@bcldb.com> wrote:

Yes this may be interesting

From: Bissoondatt, Roger LDB:EX
Sent: Thursday, September 27, 2012 06:17 PM
To: Low, Elaine LDB:EX
Subject: Fwd: Prepare your team for the transition back to PST/GST at expert panel discussion, Oct. 26

Are you interested in attending?

Sent from my iPad

Begin forwarded message:

From: The Vancouver Board of Trade <no-reply@boardoftrade.com>
Date: 27 September, 2012 1:57:59 PM PDT
To: "Bissoondatt, Roger LDB:EX" <Roger.Bissoondatt@bcldb.com>
Subject: Prepare your team for the transition back to PST/GST at expert panel discussion, Oct. 26
Reply-To: "reservations@boardoftrade.com" <reservations@boardoftrade.com>

Having trouble viewing this email? [Click here](#)

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Page 154 to/à Page 155

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Redlich, Rose LDB:EX

From: Villeneuve, Alison LDB:EX
Sent: Friday, September 28, 2012 12:23 AM
To: LDB D CS Significant Incident Reports
Subject: 2012.09.27, 2340 HRS, BCLS 3200 EAST BROADWAY - BC AMBULANCE CALLED



2012.09.27, 2340 HRS, BCLS 3200 EAST BROADWAY – BC AMBULANCE CALLED


At the above noted date and time CSCC received a request from the warehouse to call BC Ambulance for an employee in distress. CSCC contacted BC Ambulance as requested. BSO YAKABUSKI attended to assist in directing emergency personnel. The Vancouver Fire Department arrived first with BC Ambulance arriving shortly thereafter. BC Ambulance left at 0026 hrs (2012-09-28) with employee.

Alison Villeneuve, Building Security Officer
Corporate Security
Liquor Distribution Branch
Email: alison.villeneuve@bclddb.com
Tel: 604-252-3456
3200 East Broadway
Vancouver, British Columbia V5M1Z6
www.bclddb.com

MikeYakabuski
BSO, Corporate Security
Liquor Distribution Branch
Email: Mike.Yakabuski@bclddb.com
3200 East Broadway
Vancouver, British Columbia V5M1Z6
www.bclddb.com

From: Retail Council of Canada <enews@retailcouncil.ccsend.com> on behalf of Retail Council of Canada <membership@retailcouncil.org>
Sent: Friday, September 28, 2012 3:08 AM
To: Bissoondatt, Roger LDB:EX
Subject: Birks' CEO wraps jeweller in the Maple Leaf





www.retailcouncil.org Friday September 28, 2012


Upcoming Events

RCC Events

Battling the Online Amazon
Retail Advertising & Marketing Canada
Toronto, ON
September 28, 2012

Alberta Career Fair
Edmonton Expo Centre
Edmonton, AB
September 28 & 29, 2012

Leaders in Retail Breakfast
Calvin McDonald,
Sears Canada Inc.
Toronto, ON
October 17, 2012





Retail News

Birks' CEO wraps jeweller in the Maple Leaf

Globe and Mail

Jean-Christophe Bédos thinks he has the winning formula to transform the venerable homegrown Birks jewellery empire into a high-profile player in the global luxury goods marketplace. What the Montreal-based chain needs is a blast of authenticity, a bear-hug embrace of its Canadian identity, says the newly installed president and chief executive officer, a Parisian who once worked at Cartier.





Canadian retail vs. American retail

Vancouver Sun

The Retailers Guide to a Successful Christmas
Webinar
Tuesday, Oct 30, 3-4 PM EST

Twenty-One Deadly Selling Sins
Webinar
Tuesday, Nov 27, 3-4 PM EST

Industry Events

Help Protect your Brand and Learn More About Avoiding Security Breaches
Webinar
October 2, 2012

Landscape Ontario's EXPO
Toronto, ON
October 17 & 18, 2012

Reaching Today's Value Driven Consumer
FDSA
Toronto, ON
October 18, 2012

112th China Import and Export Fair
Toronto, ON
October 15 - November 4, 2012

As major American retailers Nordstrom, Target and Victoria's Secret prepare to open stores in Vancouver, I talked to industry veteran Rick Amantea, Park Royal Shopping Centre vice president, about some of the differences between Canadian and American retail.

Mark's gets casual in new campaign

Marketing Magazine

Mark's launched the latest campaign in a series of re-branding efforts that aim to capture new market share in the casual clothing and the lifestyle sector. The campaign, which includes TV spots, transit ads and out-of-home by MacLaren McCann, began Tuesday and positions Mark's as a fashion-focused retailer.

Staples aims to unite the web and stores with a corporate revamp

Internet Retailer

Staples Inc., the office supplies chain and second-largest online retailer in North America, today announced it will close 15 more North American stores by the end of the year-bringing its 2012 total North American closures to 30-and increase its investments in the web as part of a company-wide restructuring plan. Staples operated 1,917 stores in North America at the close of fiscal 2011, which was in January 2012.

Technology and the shrinking middle class

Globe and Mail

One of the paradoxes of our age is that we are simultaneously living through a time of positive economic innovation and also a time of the painful erosion of the way of life of many middle-class families. Today, Mr. Milner estimates that 6 per cent of retail sales is done online.

Most Canadians would pay cash to avoid tax, survey finds

The Epoch Times

The majority of Canadians would pay cash to avoid sales tax if offered the chance, and less than one third see this as doing something wrong, according to a new survey. Fifty five percent of participants in the survey, conducted by Leger Marketing for H&R Block Canada, indicated that if given the choice by a contractor to pay by cheque or make a lower cash payment minus the sales tax, they would go with the cash option to avoid paying taxes.

Impulse shopping costs Canadians \$3,720 a year

Hamilton Spectator

Most Canadians surveyed by the Bank of Montreal say they shop to cheer themselves up and mood-lifting impulse purchases cost Canadians \$3,720 annually. The Bank of Montreal poll found that

59 per cent of those surveyed did impulse shopping and bought items like clothes and shoes and also treated themselves to eating out.

At Loblaw, a plan to sell literature with that lettuce

Canadian Grocer

Loblaw is hoping Canadians will add prize-winning books to their weekly grocery list starting this week. The supermarket chain has put all five books shortlisted for the Hilary Weston Writers' Trust Prize into more than 200 of its stores nationwide.



Facebook is tracking what users buy in stores to see whether its ads work

Forbes

Facebook knows a lot about us. It has an amazing database of what we like, who we like, and how we spend our time. And now it's partnering with a company that has an equally revealing database that reveals what we buy.





U.S. Retail News

H&M delays launch of U.S. online shop

Globe and Mail

Hennes & Mauritz AB, the Swedish budget fashion retailer, has delayed the launch of its online shop in the U.S. as results fell short of analyst expectations. Internet retailing there will now start in the middle of next year - nine months later than planned - as H&M grapples with the challenges of selling online. It is also rushing to launch mobile sites in the eight countries where it has online operations.



Consumer reports: Best shopping sites

ABC News

More people are shopping online than ever. But which sites are the best? Consumer Reports surveyed more than 28,000 of its subscribers to find out. The highest-rated sites include B&H Photo, Zappos, Costco, Nordstrom, L.L.Bean and NewEgg for electronics.

See also:

- [The World's Greatest Retailers](#)

Additional Stories

- [Amazon starts a shopping site for the environmental crowd](#)
- [Nothing special about retailers' early 'Black Friday,' 'Cyber Monday' specials](#)
- [Amazon defends 'App Store' name against Apple lawsuit](#)

World Retail Headlines

Uniqlo meets electronics jumble: Bicqlo opens doors

Wall Street Journal Japan

If a no-frills neat freak and a juiced up electronics packrat got together to design a store it would probably look something like Bicqlo. The new store and its name is a mashup of casual retail giant Uniqlo Co. and Bic Camera Inc, Japan's busy electronics chain, that opened in Tokyo on Thursday.



Arvind to be India partner for Next, Debenhams, Nautica

Wall Street Journal

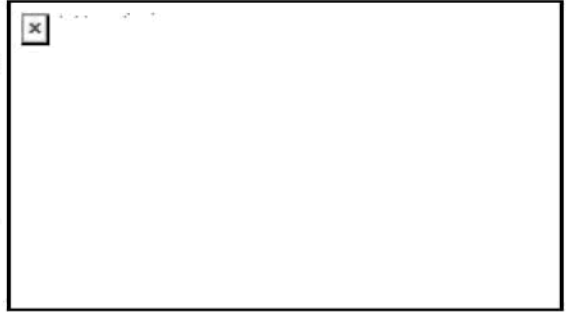
Indian apparel company Arvind Ltd said Thursday it has entered into franchisee agreements with U.S.-based branded-apparel maker VF Corp and U.K. retailers Debenhams PLC and Next PLC. A unit of Arvind has taken over the local franchises of these three international brands from Planet Retail Holdings Pvt. Ltd., which previously sold them in India, the company said in a statement.

Government Relations

City hall to examine plea for more retail space, taller highrises

Globe and Mail

Allan Buium is standing at the southwest corner of Cambie Street and 41st Avenue, envisaging a future in which Oakridge Centre morphs from a shopping mall into a city within a city. The chairman of a local citizens' group, the Riley Park-South Cambie Community Visions Committee, recalls when the Vancouver mall opened in 1959 and attracted car traffic to its anchor tenant at the time, Woodward's, and other retail stores.



Lower prices, higher duty-free limit lure flocks of Canadians to Michigan, U.S.

Detroit Free Press

On a beautiful mid-September afternoon, Holly Rockbrune made a beeline for the Lord & Taylor outlet store at Great Lakes Crossing Outlets, armed with coupons and a discount card. The 27-year-old and her husband, who live in Toronto, had come to metro Detroit for two days of shopping. Their other stops included the Somerset Collection and Oakland Mall.

Additional Stories

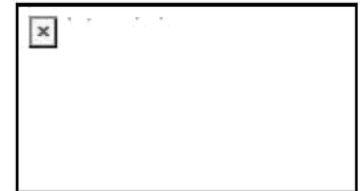
- City hall reconsiders plan to ban plastic shopping bags

Grocery Retail

Breakfast without bacon? British farmers warn of worldwide shortage

Globe and Mail

A British farming organization is predicting a worldwide shortage of bacon and pork next year. The National Pig Association says global drought conditions are driving up the price of grain, a major staple in hog feed.



See also:

- In 2013, you'll be achin' for bacon

Asian consumers are buying fewer groceries more frequently: Nielsen

Campaign Asia-Pacific

The research and insights firm's Retail and Shopper Trends Report, which covers 13 markets in the region, found that grocery prices are a pain point for consumers, ranking among their top five

concerns. Nevertheless, annual packaged grocery sales in Asia-Pacific increased 13 per cent in the past year, while volume sales grew 6 per cent.

Additional Stories

- Will banning or taxing soda really make us healthier?
- Grocers go healthy
- U.S. decides to stop imports of beef from XL Foods of Canada

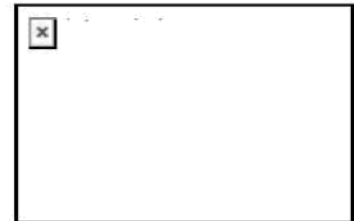


Retail Technology

Widespread use of digital "wallets" to take time: Canada panel

Reuters

Canadian banks and telecom providers are scrambling to introduce smartphone digital "wallets," but the dream of completely abandoning the traditional billfold in favor of a smartphone is likely several years away, according to speakers at an e-commerce conference in Toronto on Tuesday. Digital wallets will allow consumers to make cash and credit card transactions using their smartphones by swiping the phone past a sensor and then entering a PIN number to complete the payment.



See also:

- Is Starbucks' approach to mobile payments right for all merchants?

MakerBot revamps Replicator 3D printer, adds retail store

CNET

With new printers, new user-friendly software, and a new retail store, MakerBot shows that it's serious about attracting the average consumer to 3D printing. Brooklyn, N.Y.-based 3D printer manufacturer MakerBot hosted a press conference today, where it unveiled new products, as well as its first retail storefront.

See also:

- 3-D printing enters the retail arena [Video]

Additional Stories

- Finish Line rolls out mobile POS system in time for holiday shopping
- Build-A-Bear goes high tech

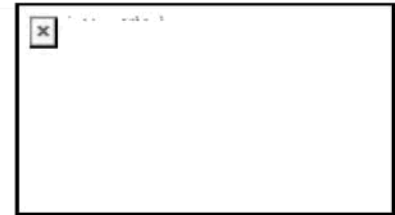
- Dropbox finds new friends via Facebook



Is your idea worth franchising?

Globe and Mail

In collecting my thoughts for a presentation on franchising at the Globe and Mail's Small Business Summit in Vancouver in early October, I wanted to give some practical advice in the next few columns to help owners decide whether or not to franchise. Conceptually, it isn't that complicated, at least from the 10,000-foot level.



Personalized, intimate experience key to drawing customers

National Post

Christine Hellstrom had her "aha" moment driving up Toronto's Don Valley Parkway last summer after quitting her job downtown. Leaving her longtime employer felt right, but now she needed something to do and then the idea hit. "It was a coup de foudre," says Ms. Hellstrom.

RCC Member Notices & Bulletins

Retail Conditions Report: Cross Border Shopping Update: Overnight Trips at Historic High

Canadians made 156,000 overnight automobile trips to the U.S. in July 2012, a 43 per cent increase over July 2011, and the largest number ever.

Retail Fast Facts: September 2012

Total monthly retail sales changed by 0.9 per cent over the comparable month last year. Total sales excluding food, automotive and gasoline changed by -0.1 per cent over the comparable month last year.

RCC Notice: New mandatory poster for the workplace

Beginning October 1, 2012, employers must display a new workplace poster "Health & Safety at Work: Prevention Starts Here". It is available from the Ministry of Labour website in English, French and 15 other languages.



RCC Notice: Intended expansion of Code of Conduct for the Debit and Credit Card Industry

The Minister of State for Finance, Ted Menzies, has released a consultation document designed to update the Code of Conduct to incorporate mobile payments. The draft Code is attached.

KPMG Consumer Currents #13: Too Much Info?

This issue of Consumer Currents seeks to show 'How to identify the consumer metrics that really matter'. It also unveils a KPMG survey of consumers globally that shows just how radically smartphones are changing customer attitudes, and suggests e-commerce is more embedded in mature markets than even optimistic commentators might have imagined.

Questions? Please contact RCC's Membership team at 1-888-373-8245 or email

To unsubscribe or manage your communication preferences please go to
www.retailcouncil.org/unsubscribe.

[Forward email](#)



This email was sent to roger.bissoondatt@bcldb.com by membership@retailcouncil.org |
Instant removal with [SafeUnsubscribe™](#) | [Privacy Policy](#).

Retail Council of Canada | 1255 Bay Street | Suite 800 | Toronto | Ontario | M5R 2A9 | Canada

Redlich, Rose LDB:EX

From: Bissoondatt, Roger LDB:EX
Sent: Friday, September 28, 2012 7:55 AM
To: Peter Lee
Subject: Re: Phone call

s.17

Sent from my iPad

On 2012-09-28, at 7:28 AM, "Peter Lee" <pmlee@tekara.com> wrote:

> Hi Roger. Will call you at 8:30 AM -please confirm which number to call.

> Thanks.

>

> Peter

>

> -----Original Message-----

> From: Bissoondatt, Roger LDB:EX [mailto:Roger.Bissoondatt@bcldb.com]

> Sent: Thursday, September 27, 2012 11:55 PM

> To: Peter Lee

> Subject: Re: Phone call

>

> let's try for 8:30 am

>

> Sent from my iPad

>

> On 2012-09-27, at 10:38 PM, "Peter Lee" <pmlee@tekara.com> wrote:

>

>> Hi Roger. Thanks for your note. I can chat in the early morning

>> tomorrow

>> (Friday) around 8:30 AM or late afternoon (after 4:30 PM)- let me

>> know if this works for you. Cheers.

>>

>> Peter

>>

>> -----Original Message-----

>> From: Bissoondatt, Roger LDB:EX [mailto:Roger.Bissoondatt@bcldb.com]

>> Sent: Thursday, September 27, 2012 9:10 PM

>> To: 'pmlee@tekara.com'

>> Subject: Phone call

>>

>> Hi Peter, sorry I did not get back to you yesterday. I was just beat

>> at the end of the day and just did not do anything. I do not know

>> what your time is like but would like to give you an update when you

>> have time. Can you let me know when or give me a call?

>>

>> Thanks

>>

>> Roger

>>

>>

>>

>

>

>

Redlich, Rose LDB:EX

From: Pilling, David FIN:EX
Sent: Friday, September 28, 2012 8:41 AM
To: CITZ EXEC Procurement Council; CITZ EXEC Procurement Council CC's
Subject: Procurement Council Meeting Today - Update

Dear all, unfortunately there will be no call in option for the meeting today. Please look for the Action Items that will be posted following the meeting and please feel free to call me or Duncan if you have any questions about the topics discussed today.

Apologies.

Regards,

David Pilling, LLB
Director, Procurement and Financial Management Governance
Office of the Comptroller General
Ministry of Finance
250.387.8189
david.pilling@gov.bc.ca

From: McDonald, Doug LDB:EX
Sent: Friday, September 28, 2012 9:16 AM
To: LDB D DI Daily DWH
Subject: Inventory Totals

WAREHOUSE SUMMARY

Thursday, September 27, 2012

	BR	KA	Total
Closing Inventory	361721	122690	484411
Cases Received	48301	9229	57530
Cases Shipped	43424	10098	53522

These are the values as of 5:00 p m. of the day noted.

The following is a link to the Daily Units Shipped Report:

file:///X:/Distribution/Reports/Daily/R_DUS\FY 2012-2013\Period 07\Daily Units Shipped 2012 09 27.rtf

The following is a link to the Daily Case Volume Report:

file:///X:/Distribution/Reports/Daily/R_DCV\FY 2012-2013\Period 07\Daily Case Volume 2012 09 27.rtf

The last 30 days of Warehouse Summary Reports:

<file:///X:/Distribution/Reports/Warehouse Summary>

Redlich, Rose LDB:EX

From: Hall, Gord LDB:EX
Sent: Friday, September 28, 2012 9:24 AM
To: Bissoondatt, Roger LDB:EX
Subject: GM Staff Message
Attachments: LDB GM NRFP Message.docx

Gord Hall, Director, Corporate Policy
British Columbia Liquor Distribution Branch
Phone: 604-252-3035 Fax: 604-252-3026
gord.hall@bcldb.com
www.bcldb.com

Last night, Government reached a tentative agreement with the BCGEU for a new contract. As part of this agreement, the Negotiated Request for Proposal (NRFP) process for the privatization of liquor distribution services was cancelled.

I know that the NRFP process has been stressful for our organization and I appreciate the professionalism and dedication to customer service you have demonstrated during this period.

Sincerely,

Roger Bissoondatt
Acting General Manager

Redlich, Rose LDB:EX

From: Hall, Gord LDB:EX
Sent: Friday, September 28, 2012 9:27 AM
To: Bissoondatt, Roger LDB:EX; Ayers, Karen J MEM:EX
Cc: Bieller, Barry MEM:EX; Cournoyer, Vince LDB:EX
Subject: FW: Direct Shipping of Wine
Attachments: ATS.pdf

FYI.

From: Rowland Dunning [mailto:rsdunning@rogers.com]
Sent: Thursday, September 27, 2012 4:22 PM
To: Pamela.Hine@gov.yk.ca
Cc: Garon, Stéphane; Alain Maisonneuve; Engel, Jim SLGA; Ford, Patrick; Greg Beaulieu; Hall, Gord LDB:EX; Hamel, Nathalie; ian.loadman@lcbo.com; XT:MacLeod, Jamie SG:IN; Iskaalrud@slga.gov.sk.ca; Maureen Sullivan; MLOvell@slga.gov.sk.ca; Smith, Rick (ANBL); Tracy Crawford; Virginia.Labelle
Subject: Fw: Direct Shipping of Wine

FYI, all the other letters will be mailed Friday
Rowland

----- Original Message -----

From: Rowland Dunning
To: executive@ats.ca
Cc: [Tumilty, Peter](#) ; [Steve Winter](#) ; [Ron MacMillan](#) ; [Roman Zubach](#) ; [Philippe Duval](#) ; [Kyle Reid@gov.nt.ca](mailto:Kyle_Reid@gov.nt.ca) ; [Daniel Allain](#) ; [Brooke MacMillan](#) ; [Bret Mitchell](#) ; [Bob Peter](#) ; [Bissoondatt, Roger LDB:EX](#) ; [Barry Lacey](#) ; [Bill Robinson](#)
Sent: Thursday, September 27, 2012 12:13 PM
Subject: Direct Shipping of Wine

Hello, FYI, please find attached a letter containing information regarding the direct shipment of wine to consumers across provincial boundaries.

Rowland Dunning
Executive Director
Canadian Association of Liquor Jurisdictions

September 28, 2012

ATS

Sent by email: contact_executive@ats.ca

Dear Sir or Madam:

On behalf of the Canadian Association of Liquor Jurisdictions (CALJ), I wish to provide you with information regarding the direct shipment of wine to consumers across provincial boundaries.

As you are no doubt aware, amendments to the *Importation of Intoxicating Liquors Act* came into effect on June 28, 2012. This legislation removed the federal barrier prohibiting individuals from moving wine from one province to another when it is for personal use, and left it to the provinces to determine what means of access and quantities would be permitted. Most provinces/territories continue to restrict direct to consumer shipments from other provinces/territories.

In the wake of this amendment a number of wine industry trade organizations and other interested parties have disseminated information concerning what types of importations or direct sales are allowed by the provinces and territories. Unfortunately, some of these are inaccurate or misleading and could lead consumers or businesses to inadvertently violate existing laws.

The provincial liquor authorities are the most reliable source of information on provincial/territorial laws, regulations and policies governing importation and direct sales and/or shipment of beverage alcohol. CALJ has published a guide to these laws on its website:

(<http://www.calj.org/Articles/Publications/tabid/106/ArticleId/21/Interprovincial-direct-sale-and-delivery-of-wine-for-personal-consumption.aspx>). This guide will be updated to reflect any changes that may occur.

I am confident that you want to avoid inadvertently violating laws governing the shipment of alcohol and urge you to rely on the information provided by liquor boards regarding what shipments are permitted.

Please do not hesitate to contact me if you have any questions concerning provincial/territorial laws governing shipments of alcohol.

Sincerely,

Rowland S. Dunning, Executive Director

cc. CALJ Presidents

28 Sep '12

The BCGEU and B.C. government have reached a tentative agreement for more than 25,000 members who work in direct government service.

Consequently, the overtime ban implemented on Monday, September 17, 2012 is cancelled effective immediately.

Redlich, Rose LDB:EX

From: Bissoondatt, Roger LDB:EX
Sent: Friday, September 28, 2012 9:47 AM
To: Poutney, Richard G CITZ:EX; Henderson, Kim N CITZ:EX; Wanamaker, Lori JAG:EX
Subject: RE: Timing Change

Thanks Richard. So, when would be a good time to release the memo to LDB staff?

Roger

Roger M. Bissoondatt
Acting General Manager
BC Liquor Distribution Branch
Phone: 604-252-3021
Fax: 604-252-3026
email: roger.bissoondatt@bclddb.com

-----Original Message-----

From: Poutney, Richard G LCTZ:EX
Sent: Friday, September 28, 2012 9:42 AM
To: Henderson, Kim N LCTZ:EX; Wanamaker, Lori JAG:EX; Bissoondatt, Roger LDB:EX
Subject: RE: Timing Change

Roger and willco.....we are just changing the notification to the below effect and will make calls starting at 1100. If I cannot get through I will leave message and the email will follow. RP

-----Original Message-----

From: Henderson, Kim N LCTZ:EX
Sent: Friday, September 28, 2012 9:35 AM
To: Wanamaker, Lori JAG:EX; Poutney, Richard G LCTZ:EX; Bissoondatt, Roger LDB:EX
Subject: Timing Change

s.13

Redlich, Rose LDB:EX

From: Bissoondatt, Roger LDB:EX
Sent: Friday, September 28, 2012 9:48 AM
To: Henderson, Kim N CITZ:EX; Poutney, Richard G CITZ:EX; Wanamaker, Lori JAG:EX
Subject: RE: Timing Change

Will do.

Roger

Roger M. Bissoondatt
Acting General Manager
BC Liquor Distribution Branch
Phone: 604-252-3021
Fax: 604-252-3026
email: roger.bissoondatt@bclddb.com

-----Original Message-----

From: Henderson, Kim N LCTZ:EX
Sent: Friday, September 28, 2012 9:47 AM
To: Poutney, Richard G LCTZ:EX; Wanamaker, Lori JAG:EX; Bissoondatt, Roger LDB:EX
Subject: RE: Timing Change

Thanks.

s.13

-----Original Message-----

From: Poutney, Richard G LCTZ:EX
Sent: Friday, September 28, 2012 9:42 AM
To: Henderson, Kim N LCTZ:EX; Wanamaker, Lori JAG:EX; Bissoondatt, Roger LDB:EX
Subject: RE: Timing Change

Roger and willco.....we are just changing the notification to the below effect and will make calls starting at 1100. If I cannot get through I will leave message and the email will follow. RP

-----Original Message-----

From: Henderson, Kim N LCTZ:EX
Sent: Friday, September 28, 2012 9:35 AM
To: Wanamaker, Lori JAG:EX; Poutney, Richard G LCTZ:EX; Bissoondatt, Roger LDB:EX
Subject: Timing Change

s.13

s.13

From: LDB Communications LDB:EX
Sent: Friday, September 28, 2012 9:50 AM
Subject: LDB Daily News Clippings - Friday, September 28, 2012

Friday, September 28, 2012

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- [The business of wine - Kelowna Capital News - 27-Sep-2012](#)
- [Wineries showered with medals - Kelowna Capital News - 28-Sep-2012](#)

- **United States**

- [Booze delivery may come to Washington homes, hotels - King5.com - September 27, 2012](#)

- **International**

- [Objections to Scottish minimum pricing now Europe-wide - Decanter - September 27, 2012](#)
- [Online wine sales to double over five years, says economist - Decanter - September 27, 2012](#)
- [Heineken takes control of Tiger beer owner Asia Pacific Breweries, to spend another \\$4 billion \(EU-Netherlands-Heinek\) - CP News - 28-Sep-2012](#)

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- **Product News**

- [City Cellar: Wines that punch above their weight \(and win!\) - WE Vancouver - 27-Sep-2012](#)

British Columbia

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CBU, Friday, September 28, 2012 08:19
By CBC Early Edition

Signature BC Liquor stores will open this Saturday for the annual Bordeaux wine release. [emng]

British Columbia

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The business of wine

Kelowna Capital News

Thursday, September 27, 2012

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By Judie Steeves

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British Columbia

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Wineries showered with medals

Kelowna Capital News

Friday, September 28, 2012

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By Judie Steeves

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United States
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Booze delivery may come to Washington homes, hotels

King5.com
September 27, 2012

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Objections to Scottish minimum pricing now Europe-wide

Decanter

September 27, 2012

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Online wine sales to double over five years, says economist

Decanter

September 27, 2012

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Heineken takes control of Tiger beer owner Asia Pacific Breweries, to spend another \$4 billion (EU-Netherlands-Heinek)

CP News

Friday, September 28, 2012

By Toby Sterling

wp

Dix's dodging, ducking and dancing sullies smooth speech to local leaders; NDP leader stumbles over position on balanced budget law in sweat-inducing scrum

Vancouver Sun

Friday, September 28, 2012

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By Vaughn Palmer

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NDP leader comes out of the fiscal closet

Times Colonist (Victoria)

Friday, September 28, 2012

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By Les Leyne

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New law 'grossly under-enforced'

Vancouver Sun

Friday, September 28, 2012

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By Douglas Quan

City Cellar: Wines that punch above their weight (and win!)

WE Vancouver

Thursday, September 27, 2012

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By Kurtis Kolt

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Copyright

Redlich, Rose LDB:EX

From: Hall, Gord LDB:EX
Sent: Friday, September 28, 2012 9:54 AM
To: Bissoondatt, Roger LDB:EX
Subject: Ask Roger Automated Response
Attachments: Ask Roger Automated Response.docx

Gord Hall, Director, Corporate Policy
British Columbia Liquor Distribution Branch
Phone: 604-252-3035 Fax: 604-252-3026
gord.hall@bcldb.com
www.bcldb.com

On Thursday September 27, 2012 Government reached a tentative agreement with the BCGEU for a new contract. As part of this agreement, the Negotiated Request for Proposal (NFRP) process for the privatization of liquor distribution services was cancelled.

The 'Ask Roger' email address was created for LDB staff to ask the General Manager questions about the NFRP process and how it may affect them. Now that the NFRP has been cancelled, the 'Ask Roger' email address has being discontinued.

I know the NFRP process has been stressful for our organization and I appreciate the professionalism and dedication to customer service employees have demonstrated during this period.

Sincerely,

Roger

Redlich, Rose LDB:EX

From: Bissoondatt, Roger LDB:EX
Sent: Friday, September 28, 2012 10:05 AM
To: Henderson, Kim N CITZ:EX; Poutney, Richard G CITZ:EX; Wanamaker, Lori JAG:EX
Subject: RE: Timing Change

Thanks. So should I aim to send staff memo out about 10:45am? Or still wait to hear from you.

Roger

Roger M. Bissoondatt
Acting General Manager
BC Liquor Distribution Branch
Phone: 604-252-3021
Fax: 604-252-3026
email: roger.bissoondatt@bclddb.com

-----Original Message-----

From: Henderson, Kim N LCTZ:EX
Sent: Friday, September 28, 2012 9:55 AM
To: Poutney, Richard G LCTZ:EX; Wanamaker, Lori JAG:EX; Bissoondatt, Roger LDB:EX
Subject: RE: Timing Change
Importance: High

s.13

-----Original Message-----

From: Poutney, Richard G LCTZ:EX
Sent: Friday, September 28, 2012 9:42 AM
To: Henderson, Kim N LCTZ:EX; Wanamaker, Lori JAG:EX; Bissoondatt, Roger LDB:EX
Subject: RE: Timing Change

Roger and willco.....we are just changing the notification to the below effect and will make calls starting at 1100. If I cannot get through I will leave message and the email will follow. RP

-----Original Message-----

From: Henderson, Kim N LCTZ:EX
Sent: Friday, September 28, 2012 9:35 AM
To: Wanamaker, Lori JAG:EX; Poutney, Richard G LCTZ:EX; Bissoondatt, Roger LDB:EX
Subject: Timing Change

s.13

Redlich, Rose LDB:EX

From: Bissoondatt, Roger LDB:EX
Sent: Friday, September 28, 2012 10:12 AM
To: Wanamaker, Lori JAG:EX; Henderson, Kim N CITZ:EX; Poutney, Richard G CITZ:EX
Subject: Ask Roger mail box

Hi everyone, during the NRFP process, we set up a mail box for staff to ask question of Jay / me, now that the announcement will be made, we are planning on closing the mail box within an hour of the announcement and include an automated response (see below). Are there any concerns?

On Thursday September 27, 2012 Government reached a tentative agreement with the BCGEU for a new contract. As part of this agreement, the Negotiated Request for Proposal (NRFP) process for the privatization of liquor distribution services was cancelled.

The 'Ask Roger' email address was created for LDB staff to ask the General Manager questions about the NRFP process and how it may affect them. Now that the NRFP has been cancelled, the 'Ask Roger' email address has being discontinued.

I know the NRFP process has been stressful for our organization and I appreciate the professionalism and dedication to customer service employees have demonstrated during this period.

Sincerely,

Roger

Roger M. Bissoondatt
Acting General Manager
BC Liquor Distribution Branch
Phone: 604-252-3021
Fax: 604-252-3026
email: roger.bissoondatt@bcldb.com

Redlich, Rose LDB:EX

From: Hall, Gord LDB:EX
Sent: Friday, September 28, 2012 10:26 AM
To: Ayers, Karen J MEM:EX; Bissoondatt, Roger LDB:EX
Cc: Bieller, Barry MEM:EX; Cournoyer, Vince LDB:EX
Subject: RE: Direct Shipping of Wine
Attachments: Shipping Company Contacts for CALJ September 2012.docx; ATS.PDF

The letter, attached, is being sent to large national shipping entities only, list attached. Jurisdictions also have the leeway to forward it to local shipping companies, but I don't think we will be doing that.

From: Ayers, Karen J MEM:EX
Sent: Friday, September 28, 2012 10:17 AM
To: Hall, Gord LDB:EX; Bissoondatt, Roger LDB:EX
Cc: Bieller, Barry MEM:EX; Cournoyer, Vince LDB:EX
Subject: RE: Direct Shipping of Wine

So who is the CALJ letter being sent to?

From: Hall, Gord LDB:EX
Sent: Friday, September 28, 2012 10:16 AM
To: Ayers, Karen J MEM:EX; Bissoondatt, Roger LDB:EX
Cc: Bieller, Barry MEM:EX; Cournoyer, Vince LDB:EX
Subject: RE: Direct Shipping of Wine

Karen: This wasn't agreed to amongst the CALJ group, so it wouldn't be appropriate. I'm pretty sure that the associations are aware of the CALJ website that has CALJ's version of the different jurisdictional rules regarding direct shipping.

From: Ayers, Karen J MEM:EX
Sent: Friday, September 28, 2012 10:00 AM
To: Hall, Gord LDB:EX; Bissoondatt, Roger LDB:EX
Cc: Bieller, Barry MEM:EX; Cournoyer, Vince LDB:EX
Subject: RE: Direct Shipping of Wine

Thanks. Is this something we should be sharing with the BC winery associations, and/or the wineries themselves, so they have accurate information on what the provinces requirements are?

From: Hall, Gord LDB:EX
Sent: Friday, September 28, 2012 9:27 AM
To: Bissoondatt, Roger LDB:EX; Ayers, Karen J MEM:EX
Cc: Bieller, Barry MEM:EX; Cournoyer, Vince LDB:EX
Subject: FW: Direct Shipping of Wine

FYI.

From: Rowland Dunning [<mailto:rsdunning@rogers.com>]
Sent: Thursday, September 27, 2012 4:22 PM

To: Pamela.Hine@gov.yk.ca

Cc: Garon, Stéphane; Alain Maisonneuve; Engel, Jim SLGA; Ford, Patrick; Greg Beaulieu; Hall, Gord LDB:EX; Hamel, Nathalie; ian.loadman@lcbo.com; XT:MacLeod, Jamie SG:IN; lskaalrud@slga.gov.sk.ca; Maureen Sullivan; MLovell@slga.gov.sk.ca; Smith, Rick (ANBL); Tracy Crawford; Virginia.Labelle

Subject: Fw: Direct Shipping of Wine

FYI, all the other letters will be mailed Friday

Rowland

----- Original Message -----

From: [Rowland Dunning](#)

To: executive@ats.ca

Cc: [Tumilty, Peter](#) ; [Steve Winter](#) ; [Ron MacMillan](#) ; [Roman Zubach](#) ; [Philippe Duval](#) ; Kyle_Reid@gov.nt.ca ; [Daniel Allain](#) ; [Brooke MacMillan](#) ; [Bret Mitchell](#) ; [Bob Peter](#) ; [Bissoondatt, Roger LDB:EX](#) ; [Barry Lacey](#) ; [Bill Robinson](#)

Sent: Thursday, September 27, 2012 12:13 PM

Subject: Direct Shipping of Wine

Hello, FYI, please find attached a letter containing information regarding the direct shipment of wine to consumers across provincial boundaries.

Rowland Dunning

Executive Director

Canadian Association of Liquor Jurisdictions

Shipping Company Contacts

Company	Mailing Address	Email
Canadian Courier & Logistics Association	Unit 119 – 660 Eglinton Ave. East, Box 333 Toronto, ON M4G 2K2 David Turnbull, President & CEO	dturnbull@canadiancourier.org
Freight Carriers Association of Canada	427 Garrison Rd. Unit 3&4 Fore Erie, ON L2A 6E6 Dave Sirgey, President	dsirgey@natc.com
Canada Post	2701 Riverside Drive N1150 Ottawa ON K1A 0B1 Susan Margles, Vice President Government Relations and Policy Bonnie Boretsky, Vice President General Counsel & Corporate Secretary	
ATS		contact_executive@ats.ca
DHL	18 Parkshore Drive Brampton, ON L6T 5M1 Greg Hewitt, President	
Fed Ex	5985 Explorer Drive Mississauga, ON L4W 5K6 Renate Jalbert Managing Director, Regulatory Affairs	
Purolator	5995 Avebury Road Mississauga, ON L5R 3T8 Wayne Cheeseman, Interim President & CEO	
UPS	1022 Champlain Ave	

	Burlington ON L7L 0C2 Mike Tierney, President	
Sameday Worldwide	6975 Menkes Dr. Mississauga, ON L5S 1Y2 Eric De Maat, President	
Greyhound Courier Greyhound Canada Transport Corp.	1111 International Blvd. Ste. 700 Burlington, ON L7L 6W1 Stuart Kendrick, Senior Vice President, Canada	
Air Canada	Air Canada Centre 1235 PO Box 14,000 Dorval, Quebec H4Y 1H4 Yves Dufresne, VP Alliances, International Operations and Regulatory Affairs; Lise Marie Turpin, VP Cargo	
Westjet	22 Aerial Pl. NE Calgary, AB T2E 3J1 Greg Saretsky, President & CEO	

September 28, 2012

ATS

Sent by email: contact_executive@ats.ca

Dear Sir or Madam:

On behalf of the Canadian Association of Liquor Jurisdictions (CALJ), I wish to provide you with information regarding the direct shipment of wine to consumers across provincial boundaries.

As you are no doubt aware, amendments to the *Importation of Intoxicating Liquors Act* came into effect on June 28, 2012. This legislation removed the federal barrier prohibiting individuals from moving wine from one province to another when it is for personal use, and left it to the provinces to determine what means of access and quantities would be permitted. Most provinces/territories continue to restrict direct to consumer shipments from other provinces/territories.

In the wake of this amendment a number of wine industry trade organizations and other interested parties have disseminated information concerning what types of importations or direct sales are allowed by the provinces and territories. Unfortunately, some of these are inaccurate or misleading and could lead consumers or businesses to inadvertently violate existing laws.

The provincial liquor authorities are the most reliable source of information on provincial/territorial laws, regulations and policies governing importation and direct sales and/or shipment of beverage alcohol. CALJ has published a guide to these laws on its website:

(<http://www.calj.org/Articles/Publications/tabid/106/ArticleId/21/Interprovincial-direct-sale-and-delivery-of-wine-for-personal-consumption.aspx>). This guide will be updated to reflect any changes that may occur.

I am confident that you want to avoid inadvertently violating laws governing the shipment of alcohol and urge you to rely on the information provided by liquor boards regarding what shipments are permitted.

Please do not hesitate to contact me if you have any questions concerning provincial/territorial laws governing shipments of alcohol.

Sincerely,

Rowland S. Dunning, Executive Director

cc. CALJ Presidents

Redlich, Rose LDB:EX

From: Bissoondatt, Roger LDB:EX
Sent: Friday, September 28, 2012 10:39 AM
To: Poutney, Richard G CITZ:EX; Henderson, Kim N CITZ:EX; Wanamaker, Lori JAG:EX
Subject: RE: Timing Change

Thanks.

Roger

Roger M. Bissoondatt
Acting General Manager
BC Liquor Distribution Branch
Phone: 604-252-3021
Fax: 604-252-3026
email: roger.bissoondatt@bcldb.com

-----Original Message-----

From: Poutney, Richard G LCTZ:EX
Sent: Friday, September 28, 2012 10:38 AM
To: Poutney, Richard G LCTZ:EX; Henderson, Kim N LCTZ:EX; Wanamaker, Lori JAG:EX; Bissoondatt, Roger LDB:EX
Subject: RE: Timing Change

Calls Done. All professional. RP

-----Original Message-----

From: Poutney, Richard G LCTZ:EX
Sent: Friday, September 28, 2012 10:14 AM
To: Poutney, Richard G LCTZ:EX; Henderson, Kim N LCTZ:EX; Wanamaker, Lori JAG:EX; Bissoondatt, Roger LDB:EX
Subject: RE: Timing Change

I am about to make calls now...Please let me know when NR happens. RP

-----Original Message-----

From: Poutney, Richard G LCTZ:EX
Sent: Friday, September 28, 2012 9:59 AM
To: Henderson, Kim N LCTZ:EX; Wanamaker, Lori JAG:EX; Bissoondatt, Roger LDB:EX
Subject: Re: Timing Change

Got it. RP

----- Original Message -----

From: Henderson, Kim N LCTZ:EX
Sent: Friday, September 28, 2012 09:55 AM
To: Poutney, Richard G LCTZ:EX; Wanamaker, Lori JAG:EX; Bissoondatt, Roger LDB:EX
Subject: RE: Timing Change

s.13

s.13

-----Original Message-----

From: Poutney, Richard G LCTZ:EX

Sent: Friday, September 28, 2012 9:42 AM

To: Henderson, Kim N LCTZ:EX; Wanamaker, Lori JAG:EX; Bissoondatt, Roger LDB:EX

Subject: RE: Timing Change

Roger and willco.....we are just changing the notification to the below effect and will make calls starting at 1100. If I cannot get through I will leave message and the email will follow. RP

-----Original Message-----

From: Henderson, Kim N LCTZ:EX

Sent: Friday, September 28, 2012 9:35 AM

To: Wanamaker, Lori JAG:EX; Poutney, Richard G LCTZ:EX; Bissoondatt, Roger LDB:EX

Subject: Timing Change

s.13

Redlich, Rose LDB:EX

From: Hall, Gord LDB:EX
Sent: Friday, September 28, 2012 10:40 AM
To: Ayers, Karen J MEM:EX; Bissoondatt, Roger LDB:EX
Cc: Bieller, Barry MEM:EX; Cournoyer, Vince LDB:EX
Subject: RE: Direct Shipping of Wine

I think the main concept is that the entities that are breaking the law if product is illegally shipped across a border is the shipping company not the winery, so that it would be more effective dealing with them directly. I think there is sensitivity in the jurisdictions about going directly to wineries, based on past experiences of doing this.

From: Ayers, Karen J MEM:EX
Sent: Friday, September 28, 2012 10:36 AM
To: Hall, Gord LDB:EX; Bissoondatt, Roger LDB:EX
Cc: Bieller, Barry MEM:EX; Cournoyer, Vince LDB:EX
Subject: RE: Direct Shipping of Wine

If it's being sent to the companies shipping wine into other provinces, then I am wondering why the same information would not be provided to the companies selling the wine or at least to their associations. Has CALJ given any consideration to sending the same or a similar communication to the winery associations in the various jurisdictions? Is the concern the politics of doing so?

From: Hall, Gord LDB:EX
Sent: Friday, September 28, 2012 10:26 AM
To: Ayers, Karen J MEM:EX; Bissoondatt, Roger LDB:EX
Cc: Bieller, Barry MEM:EX; Cournoyer, Vince LDB:EX
Subject: RE: Direct Shipping of Wine

The letter, attached, is being sent to large national shipping entities only, list attached. Jurisdictions also have the leeway to forward it to local shipping companies, but I don't think we will be doing that.

From: Ayers, Karen J MEM:EX
Sent: Friday, September 28, 2012 10:17 AM
To: Hall, Gord LDB:EX; Bissoondatt, Roger LDB:EX
Cc: Bieller, Barry MEM:EX; Cournoyer, Vince LDB:EX
Subject: RE: Direct Shipping of Wine

So who is the CALJ letter being sent to?

From: Hall, Gord LDB:EX
Sent: Friday, September 28, 2012 10:16 AM
To: Ayers, Karen J MEM:EX; Bissoondatt, Roger LDB:EX
Cc: Bieller, Barry MEM:EX; Cournoyer, Vince LDB:EX
Subject: RE: Direct Shipping of Wine

Karen: This wasn't agreed to amongst the CALJ group, so it wouldn't be appropriate. I'm pretty sure that the associations are aware of the CALJ website that has CALJ's version of the different jurisdictional rules regarding direct shipping.

From: Ayers, Karen J MEM:EX
Sent: Friday, September 28, 2012 10:00 AM
To: Hall, Gord LDB:EX; Bissoondatt, Roger LDB:EX
Cc: Bieller, Barry MEM:EX; Cournoyer, Vince LDB:EX
Subject: RE: Direct Shipping of Wine

Thanks. Is this something we should be sharing with the BC winery associations, and/or the wineries themselves, so they have accurate information on what the provinces requirements are?

From: Hall, Gord LDB:EX
Sent: Friday, September 28, 2012 9:27 AM
To: Bissoondatt, Roger LDB:EX; Ayers, Karen J MEM:EX
Cc: Bieller, Barry MEM:EX; Cournoyer, Vince LDB:EX
Subject: FW: Direct Shipping of Wine

FYI.

From: Rowland Dunning [<mailto:rsdunning@rogers.com>]
Sent: Thursday, September 27, 2012 4:22 PM
To: Pamela.Hine@gov.yk.ca
Cc: Garon, Stéphane; Alain Maisonneuve; Engel, Jim SLGA; Ford, Patrick; Greg Beaulieu; Hall, Gord LDB:EX; Hamel, Nathalie; ian.loadman@lcbo.com; XT:MacLeod, Jamie SG:IN; lskaalrud@slga.gov.sk.ca; Maureen Sullivan; MLovell@slga.gov.sk.ca; Smith, Rick (ANBL); Tracy Crawford; Virginia.Labelle
Subject: Fw: Direct Shipping of Wine

FYI, all the other letters will be mailed Friday
Rowland
----- Original Message -----

From: Rowland Dunning
To: executive@ats.ca
Cc: [Tumilty, Peter](#) ; [Steve Winter](#) ; [Ron MacMillan](#) ; [Roman Zubach](#) ; [Philippe Duval](#) ; Kyle_Reid@gov.nt.ca ; [Daniel Allain](#) ; [Brooke MacMillan](#) ; [Bret Mitchell](#) ; [Bob Peter](#) ; [Bissoondatt, Roger LDB:EX](#) ; [Barry Lacey](#) ; [Bill Robinson](#)
Sent: Thursday, September 27, 2012 12:13 PM
Subject: Direct Shipping of Wine

Hello, FYI, please find attached a letter containing information regarding the direct shipment of wine to consumers across provincial boundaries.

Rowland Dunning
Executive Director
Canadian Association of Liquor Jurisdictions

Redlich, Rose LDB:EX

From: Dahlke, Cindy LDB:EX
Sent: Friday, September 28, 2012 10:43 AM
To: Bissoondatt, Roger LDB:EX
Cc: Welt, Lilian LDB:EX
Subject: FW: Complete List of all RASs - Updated September 28, 2012
Attachments: Complete List of all RASs.xls

FYI -

Cindy Dahlke

Executive Administrative Assistant
General Manager's Office| **BC Liquor Distribution Branch**
Phone: 604-252-3021

From: Johnson, Connie LDB:EX
Sent: Friday, September 28, 2012 10:34 AM
To: Bissoondatt, Collin LDB:EX; Caldwell, Dave LDB:EX; Chang, Lyna FIN:EX; Dahlke, Cindy LDB:EX; Elder, Thad LDB:EX; Elford, May LDB:EX; Gauthier, Gary LDB:EX; Gibney, Donna LDB:EX; Haller, Allan LDB:EX; Holland, Val LDB:EX; Jones, Woody LDB:EX; Lam, Lynelle LDB:EX; Melnyk, Twila LDB:EX; Nicholson, Glenn LDB:EX
Subject: Complete List of all RASs - Updated September 28, 2012

Hi everyone,

An updated copy for your use.

Thanks!

Connie Johnson
Rural Agency Store Coordinator
BC Liquor Distribution Branch
Phone: 604-252-3324 / Fax: 604-252-3016
Email: connie.johnson@bclldb.com
Website: www.bclldb.com

COMPLETE LIST OF ALL RASS

**NOTE Operator Riding MLA and Fax # columns and Lease section not to be released to the public

Last Update September 28 2012

RAS #	Community	Operator	RAS Store Name	Address	Town/City	Postal Code	Business #	Fax #	Supply Store	AM	Date Approved**	Riding	MLA
1	600	Scotch Creek	Shuswap Lake Park Store	4119 Squilax-Anglemont Highway	Scotch Creek	V0E 1M5	250 955-2888	250 955-2870	226 & 048	7	July 12, 2002	55. Shuswap	Hon. George Abbott
2	601	Canoe	Canoe Village Market	Physical: 7390 - 50th Street NE Mailing: PO Box 118	Canoe	V0E 1K0	250 804-4800	250 804-4803	048 & 048 &	7	July 12, 2002	55. Shuswap	Hon. George Abbott
3	602	Blind Bay	Blind Bay Village Grocer	2798 Balmoral Road	Blind Bay	V0E 1H1	250 675-2046	250 675-4192	079	7	July 26, 2002	55. Shuswap	Hon. George Abbott
4	603	Sayward	Fisherboy Park	1546 Sayward Road	Sayward	V0P 1R0	250 282-3204	250 282-3284	005	8	August 12, 2002	35. North Island	Claire Trevena
5	604	Blind Bay	Blind Bay Country Market	2688 Fairway Hills Road	Blind Bay	V0E 1H2	250 675-3464	250 675-3467	048	7	August 12, 2002	55. Shuswap	Hon. George Abbott
6	605	Lang Bay	Lang Bay General Store	2365 Lang Bay Road	Powell River	V8A 5C1	604 487-1190	604 487-1197	041	5	August 12, 2002	46. Powell River - Sunshine Coast	Nicholas Simons
7	606	Ashton Creek	Ashton Creek General Store	895 Mabel Lake Road	Enderby	V0E 1V4	250 838-2122	250 838-2105	048 & 048 &	7	August 12, 2002	55. Shuswap	Hon. George Abbott
8	607	Christina Lake	Lakeside General Store	1819 Highway 3	Christina Lake	V0H 1E0	250 447-6222	250 447-6222	015	7	August 27, 2002	76. Boundary - Similkameen	John Slater
9	608	Anahim Lake	Anahim Lake Trading	Box 3340, 6621 Christensen Road Box 68	Anahim Lake	V0L 1C0	250 742-3342	250 742-3377	063	6	August 12, 2002	10. Cariboo South	Charlie Wyse
10	609	Shearwater	Shearwater Marine Group	Mailing: 115 - 6086 Russ Baker Way	Richmond	V7B 1B4	250 957-2361	250 957-2753	100	1	August 16, 2002	34. North Coast	Gary Coons
11	610	Deroche	Deroche Mini Mart	41689 Lougheed Highway	Deroche	V0M 1G0	604 820-0006	604 820-0006	027	2	August 26, 2002	28. Maple Ridge/Mission	Randy Hawes
12	611	Deroche	Deroche General Store	41679 Lougheed Highway	Deroche	V0M 1G0	604 826-3590	604 826-3590	100	2	August 26, 2002	28. Maple Ridge/Mission	Randy Hawes
13	612	Ranchero	Mellors Store	#1, 5939 Frontage Road	Salmon Arm	V1E 2R1	250 832-6888	250 833-0622	048	7	September 16, 2002	55. Shuswap	Hon. George Abbott
14	613	Lavington	Lavington Market	6320 Hwy 6	Vernon	V1B 3C7	250 545-8370	250 545-8370	214	7	September 4, 2002	39. Vernon - Monashee	Eric Foster
15	614	Fauquier	J & S Snacks	PO Box 113	Fauquier	V0G 1K0	250 269-7234	250 269-7234	202	2	September 6, 2002	32. Nelson - Creston	Corky Evans
16	615	Crescent Valley	Maple Leaf Store	Box 156, 1303 Highway 6	Crescent Valley	V0G 1H0	250 359-7996	250 359-7997	032	2	September 16, 2002	32. Nelson - Creston	Corky Evans
17	616	Boston Bar	Young's Gas Bar	48100 Trans Canada Highway	Boston Bar	V0K 1C0	604 867-8868	604 867-8884	071	5	September 16, 2002	79. Yale - Lillooet	Harry Lali
18	617	Baldonnel	Alcan Store	Mailing: Box 6013 Physical: Mile 41 1/2 Alaska Highway Alcan Frontage Road	Fort St. John	V1J 4H6							
19	618	Charlie Lake	Charlie Lake General Store	Box 200, 12677 Charlie Lake Frontage Road	Baldonnel	V0C 1C0	250 785-1330	NO FAX	003	6	September 13, 2002	42. Peace River South	Blair Lekstrom
20	619	Slocan Park	Slocan Valley Co-Op	Box 10, 3024 Highway 6	Charlie Lake	V0C 1H0	250 787-0655	250 787-0650	003	6	September 10, 2002	41. Peace River North	Hon. Richard Neufeld
21	620	Montrose	BNJ Enterprises-Montrose Service	Box 137	Montrose	V0G 2E0	250 226-7433	250 226-7916	032	2	September 20, 2002	32. Nelson - Creston	Corky Evans
22	621	Mountview	Mountview Handi Mart	1124 Dog Creek Road	Williams Lake	V2G 3G7	250 392-5064	250 392-1950	100	6	September 5, 2002	76. West Kootenay - Boundary	Katrine Conroy
23	622	Sowchea Bay	Suspenders	Box 1815, 4131 Sowchea Road	Fl. St. James	V0J 1P0	250-996-8449	250 996-8449	100	6	September 16, 2002	10. Cariboo South	Charlie Wyse
24	623	Birch Island	Dee's General Store	Physical: 1537 Lost Creek Road Mailing: Box 6510	Birch Island	V0E 1N0	250 674-3957	250 674-3957	088	7	September 10, 2002	49. Prince George - Omineca	John Rustad
25	624	Willowood	Wildwood Foods	115 Hickory Road	Williams Lake	V2G 4Z6	250 989-5488	250 989-5487	100	6	September 16, 2002	22. Kamloops - North Thompson	Terry Lake
26	625	Barlow Creek	4 Mile Store & Coffee Shop	707 Barkerville Highway	Quesnel	V2J 6W4	250 992-3700	250 992-8005	043 & 088 &	6	September 27, 2002	9. Cariboo North	Bob Simpson
27	626	Blue River	Janies General Store	Box 22, 812 Pine Street	Blue River	V0E 1J0	250 673-0011	250 673-0015	079	7	December 2, 2002	22. Kamloops - North Thompson	Terry Lake
28	627	Genelle	Genelle General Store	Box 432, 502 - 12 h Avenue	Genelle	V0G 1G0	250 693-2382	250 693-5421	078	2	September 20, 2002	76. West Kootenay - Boundary	Katrine Conroy
29	629	Lavington	Lavington Superette	6015 Highway 6	Lavington	V1B 3C9	250 542-4658	250 549-7153	100	7	September 26, 2002	39. Vernon - Monashee	Eric Foster
30	630	Crofton	Crofton Foods	Box 168, 8132 York Avenue	Crofton	V0R 1R0	250 246-3471	250 246-3130	012	4	September 20, 2002	16. Cowichan - Ladysmith	Doug Routley
31	632	Six Mile	Duhamel Store	2635 Greenwood Road	Nelson	V1L 7A1	250 825-4645	250 825-4645	032	2	September 23, 2002	32. Nelson - Creston	Corky Evans
32	633	Christina Lake	Christina Lake Esso & Building Supplies	1590 Highway 3	Christina Lake	V0H 1E2	250 447-9722	250 447-9167	015	7	November 18, 2002	76. Boundary - Similkameen	Slater

RAS #	Community	Operator	RAS Store Name	Address	Town/City	Postal Code	Business #	Fax #	Supply Store	AM	Date Approved**	Riding	MLA
33	Fanny Bay	Jim & Janice Peterson	Buckley Bay Beachcomber Ltd.	RR #1, Site 5, Comp 33 6856 South Island Highway	Fanny Bay	V0R 1W0	250 335-2266	250 335-2542	010	8	September 26, 2002	14. Comox Valley	Hon. Stan Hagen
34	Twin Lake	Peter and Merle Kappes	Twin Spot Holdings	RR1, S20B, C6, 1066 Highway 3A	Twin Lake	V0H 1K0	250 497-5639	250 497-6611	019 & 130	7	September 24, 2002	43. Penicton	Hon. Bill Barisoff
35	Union Bay	Dain Currie & Dianna Hay	Union Bay Market	Box 354, 5565 South Island Highway	Union Bay	V0R 3B0	250 335-2622	250 335-2622	010	8	September 26, 2002	14. Comox Valley	Hon. Stan Hagen
36	Preview	Garry Brade	Preview General Store	9820 Old Cariboo Highway	Prince George	V2N 5V2	250 963-7502	250 963-7502	174	6	October 9, 2002	47. Prince George - Mount Robson	Hon. Shirley Bond
37	Interlakes	Robert Goheen & Annel Goheen	Interlakes Market	Mailing: 7241 Corners Frontage Road Physical: Highway 24 & Horse Lake Road	Lone Butte	V0K 1X0	250 593-2242	250 593-4644	100	6	October 9, 2002	10. Cariboo South	Charlie Wyse
38	Takysle Lake	Rise Johansen & David Gruen	Takysle Lake Store & Resort	37500 Eskin Settlement Road	Burns Lake	V0J 1E4	250 694-3403	250 694-3503	073	6	October 15, 2002	4. Bulkley Valley - Stikine	Dennis MacKay
39	Bridal Falls	Donna Demers	Bridal Falls Camperland	53730 Bridal Falls Road	Rosedale	V0X 1X0	604 794-7361	604 794-3756	064	5	October 24, 2002	11. Chilliwack - Kent	Hon. Barry Penner
40	Hixon	Tamara & Darryl Colebank	Hixon Shoppers Food Mart	Box 81	Hixon	V0K 1S0	250 998-4666	250 998-4670	174	6	November 21, 2002	9. Cariboo North	Bob Simpson
41	Okanagan Falls	Fabio Zonta & Gabriella Zonta	Falls Heritage Market	Box 508, 5109 9th Avenue	Okanagan Falls	V0H 1R0	250 497-8155	250 497-8155	100	7	October 15, 2002	43. Penicton	Hon. Bill Barisoff
42	Wynndel	Garred Huber & Koriaina Huber	Wynndel Foods	Box 177, 5128 Highway 3A	Wynndel	V0B 2N0	250 866-5314	250 866-5620	075	3	October 15, 2002	32. Nelson - Creston	Corky Evans
43	Errington	Wayne Proctor	Errington General Store	1544 Grafton Avenue	Errington	V0R 1V0	250 248-3641	250 248-6727	157	8	October 17, 2002	3. Alberni - Qualicum	Scott Fraser
44	South Wellington	Wayne Proctor	Ruckledge General Store	2199 Trans Canada Highway	South Wellington	V9X 1S3	250 754-9854	250 754-9192	243	4	October 15, 2002	30. Nanaimo	Leonard Krog
45	Roberts Creek	Walker Sturdy	Roberts Creek General Store	Box 22, 1042 Roberts Creek Road	Roberts Creek	V0N 2W0	604 895-3400	604 895-3406	080	5	October 31, 2002	46. Powell River - Sunshine Coast	Nicholas Simons
46	Bridal Falls	Suk Do Jee	Bridal Falls Travel Centre	53560 Bridal Falls Road	Bridal Falls	V0X 1X0	604 794-3003	604 794-3966	064	5	December 2, 2002	11. Chilliwack - Kent	Hon. Barry Penner
47	Bridal Falls/Popkum	Gursharan Atwal, Peter Singh and Amolek Muti	Popkum Country Market	PO Box 123, 52855 Yale Road	Rosedale	V0X 1X0	604 794-3155	604 794-9879	100	5	November 18, 2002	11. Chilliwack - Kent	Hon. Barry Penner
48	Dogwood Valley / Emory Creek	Jolena, Kathy and Evert Hope	Hope River General Store	28775 Trans Canada Highway	Hope	V0X 1L3	604 863-2407	604 863-2407	071	5	November 18, 2002	79. Yale - Lilloet	Harry Lal
49	Oyama	Cory Holland and Ian Gross	Oyama General Store	16020 Oyama Road	Oyama	V4V 2E4	250 548-3409	250 548-3409	166	7	October 24, 2002	24. Kelowna - Lake Country	Norm Lehnick
50	Rolla	Lorraine Merrick	Rolla Community Store	PO Box 14	Rolla	V0C 2G0	250 759-4600	250 759-4600	212	6	December 13, 2002	42. Peace River South	Blair Lekstrom
51	Watch Lake / Green Lake	Richard Weiler	Little Horse Lodge	Mailing: Comp 1, Site E, RR #1 Physical: 6143 N. Green Lake Road	70 Mile House	V0K 2K0	250 456-7524	250 456-7512	221	6	February 13, 2003	10. Cariboo South	Charlie Wyse
52	Dallas	Kwang Kyun Kim and Eun Ja Kim	Dallas Park Store	5150 Dallas Drive	Kamloops	V2C 6K6	250 573-3131	250 573-2101	KDC	7	June 5, 2003	23. Kamloops - South Thompson	Kevin Krueger
53	Talla Lake	Nancy Bennett and Darryl Yeatman	The Graham Inn	PO Box 47, 6421 Highway 20	Talla Lake	V0L 1V0	250 476-1112	250 476-1112	063	6	December 13, 2002	10. Cariboo South	Charlie Wyse
54	Barnhartvale	Bruce & Eileen Holmes	Happy Valley Foods	6221 Barnhartvale Road	Kamloops	V2C 6V6	250 573-3100	250 573-3150	KDC	7	January 10, 2003	23. Kamloops - Sou h Thompson	Kevin Krueger
55	Grindrod	Arnold & Noreen Giesbrecht	Mayberry Country Market	Physical: 135 - 3rd Avenue Mailing: Box 85	Grindrod	V0E 1Y0	250 838-0433	250 838-0185	049	7	December 13, 2002	55. Shuswap	Hon. George Abbott
56	Gold Creek	Jason Baker and Margaret Baker	Gold Creek Country Store	2455 - 30 h Avenue	Cranbrook	V1C 624	250 426-6309	250 417-0986	009	3	January 13, 2003	19. East Kootenay	Hon. Bill Bennett
57	Windermere	Justin Stanbury, Scott Stanbury and Brian Bateman	Windermere Family Foods	Mailing (same as RAS# 820): PO Box 489, 8953 Arbuckle Street Physical: 1661 Sinclair Avenue	Canal Flats	V0B 1B0	250 342-9975	250 341-3479	017	3	January 17, 2003	13. Columbia River - Revelstoke	Norm Macdonald
58	Galliano Island	Jung Ok Lee	Galliano Garage and Services	14 Madrona	Galliano Island	V0N 1P0	250 539-5500	250 539-5500	100	4	January 21, 2003	53. Saanich Nor h & he Islands	Hon. Murray Coell
59	Cowichan Bay	Susan Pheaton	Pier 66 Market & Liquor Store	1745 Cowichan Bay Road	Cowichan Bay	V0R 1N0	250 748-8444	250 748-8444	012	4	January 24, 2003	27. Malahat - Juan de Fuca	John Horgan
60	Halfmoon Bay	Tim Struck and Kirsten Struck	Welcome Woods Market	7816 Fawn Road	Halfmoon Bay	V0N 1Y1	604 885-3115	604 885-3115	230	5	January 10, 2003	46. Powell River - Sunshine Coast	Nicholas Simons
61	Robson	Randy and Patricia Morris	Johnny's Grocery	2593 Broadwater Road, PO Box 249	Robson	V0G 1X0	250 365-7941	250 365-6140	078	2	January 10, 2003	76. West Kootenay - Boundary	Kathrine Conroy
62	Taghum	Cameron Robertson	Taghum Shell	5644 Highway 3A	Nelson	V1L 6Y3	250 354-1222	250 354-1238	100	2	January 22, 2003	32. Nelson - Creston	Corky Evans
63	Cherryville	Lisa Peoples	Frank's General Store	1193 Highway 6	Cherryville	V0E 2G1	250 547-2272	250 547-2201	214	7	January 10, 2003	39. Vernon - Monashee	Eric Foster
64	Manson Creek	Victor & Dianne Dyck	Wolf Ridge General Store	General Delivery	Manson Creek	V0J 2H0	604 629-9878	866 788-9479	248	6	February 12, 2003	49. Prince George - Omineca	John Rustad
65	Sorrento	Jason Jones	Applewood Grocery	Mailing: PO Box 277 Physical: 1226 Trans Canada Hwy	Sorrento	V0E 2W0	250 675-3906	250 675-3916	226	7	March 7, 2003	55. Shuswap	Hon. George Abbott
66	Baker Creek	Sylvia Derkatch	Sylvia's General Store	5610 Nazko Road	Baker Creek	V2J 7B4	250 249-5193	250 249-5169	043	6	January 23, 2003	9. Cariboo North	Bob Simpson
67	Merville	Christopher, William & Sarita Ellis	Merville General Store	6635 North Island Highway, Box 350	Merville	V0R 2M0	250 337-5204	250 337-5204	185	8	January 24, 2003	14. Comox Valley	Hon. Stan Hagen
68	Bouchie Lake	Ray Jasper and Sherry Jasper	Rocky's	2063 Blackwater Road	Quesnel	V2J 7B4	250 249-5001	250 249-5001	043	6	February 26, 2003	9. Cariboo North	Bob Simpson
69	Erickson	Jimmy Allard	Hi-Way Cabins	3705 Highway 3, PO Box 244	Erickson	V0B 1K0	250 428-2562	250 428-3096	075	3	February 25, 2003	32. Nelson - Creston	Corky Evans
70	Canyon	Cora Schultz & Knud Schultz	Canyon Country Store	4493 Canyon Lister Road	Canyon	V0B 1C0	250 428-8771	250 428-8771	075	3	February 25, 2003	32. Nelson - Creston	Corky Evans

RAS #	Community	Operator	RAS Store Name	Address	Town/City	Postal Code	Business #	Fax #	Supply Store	AM	Date Approved**	Riding	MLA
71	677 Black Point	Jae-Seon Song & Tae Hee Song	Black Point Store	RR #1, 9939 Highway 101	Powell River	V8A 4Z2	604 487-9073	604 487-9009	041	5	February 20, 2003	34. North Coast	Gary Coons
72	678 Cawston	Irene Penney	Cawston Marketplace	PO Box 357	Kereenos	V0X 1N0	250 499-2970	250 499-5658	100	7	February 27, 2003	76. Boundary - Similkameen	John Slater
73	679 Yarrow	Terry Sidhu	Rainbow Food & Gas	42220 Yarrow Central Road	Yarrow	V2R 5E4	604 823-4646	604 823-4646	170	5	April 16, 2003	12. Chilliwack - Sumas	Hon. John Les
74	681 Baynes Lake	Robert Prevost & Debra Prevost	Baynes Lake General Store	3680 Sweet Road	Elko	V0B 1J0	250 529-7375	250 529-6978	009	3	March 7, 2003	19. East Kootenay	Hon. Bill Bennett
75	682 Royston	Imilaz Haje	Royston Mini Mart	3824 Hayward Avenue, PO Box 1007	Royston	V0R 2V0	250 334-2943	250 334-2055	010	8	March 12, 2003	14. Comox Valley	Hon. Stan Hagen
76	684 Yarrow	Amarjit Jaswal, Bhupinder Parmar & Deepinder Shandhu	Yarrow Petro-Can	42221 Yarrow Central Road	Yarrow	V2R 5E3	604 823-4200	604 823-4200	170	5	April 16, 2003	12. Chilliwack - Sumas	Hon. John Les
77	685 Yarrow	John Riou	Yarrow Supermarket	42231 Yarrow Central Road	Yarrow	V2R 5E3	604 823-6279	604 823-6221	170	5	April 16, 2003	12. Chilliwack - Sumas	Hon. John Les
78	686 Holberg	Eva Hajka & Milos Hajsky	Holberg Store	12 East Hardy Way, Box 73	Holberg	V0N 1E0	250 288-3637	NO FAX	236	8	April 1, 2003	35. North Island	Claire Trevena
79	687 Yahk	James Sadler	Yahk General Store	Mailing: Box 1249 Physical: 9103 Highway 3 & 95	Yahk	V0B 1G0	250 424-5100	250 424-5527	075	3	April 8, 2003	32. Nelson - Creston	Corky Evans
80	688 Fintry	Ewen Stewart	La Casa	Mailing: Unit 206, 906 West Broadway Physical: 6808 Westside Road North	Vancouver Kelowna	V5Z 1K7	250 542-0515	250 542-0542	143	7	January 28, 2005	40. Westside - Kelowna	Ben Stewart
81	689 Britannia Beach	Robert Macdonald	Britannia Beach Store	PO Box 129, Highway 99 & Copper Beach Road	Britannia Beach	V0N 1J0	604 896-2345	604 896-2355	100	1	October 17, 2005	78. West Vancouver - Garibaldi	Joan McIntyre
82	690 Kicking Horse Mountain Resort	Peter Hawkes	Kicking Horse General Store	PO Box 973, 1545 Kicking Horse Trail	Golden	V0A 1H0	250 344-2331	250 344-2338	016	3	February 18, 2006	13. Columbia River - Revelstoke	Norm Macdonald
83	691 Honeymoon Bay	Steven Friesen	Friesen's Country Fresh Meats	Box 106, 10056 Sou h Shore Road	Honeymoon Bay	V0R 1Y0	250 749-4600	250 749-4600	067	4	June 1, 2007	16. Cowichan - Ladysmith	Doug Routley
84	700 Winlaw	Soo Dong (Peter) Kim	Winlaw Mini-Mart	PO Box 30, 5722 Highway 6	Winlaw	V0G 2J0	250 226-7282	250 226-7195	032	2	December 20, 1983	32. Nelson - Creston	Corky Evans
85	701 Midway	James McMynn, Sr.	McMynn's A.G. Foods	Box 8	Midway	V0H 1M0	250 449-2313	250 449-2343	167	7	February 10, 1984	76. Boundary - Similkameen	John Slater
86	702 Anahim Lake	Norm & Mona McLean	McLean Trading Inc.	Box 3389, Christensen Road	Anahim Lake	V0L 1C0	250 742-3266	250 742-3266	063	6	April 16, 1984	10. Cariboo South	Charlie Wyse
87	703 Alexis Creek	Nungsoo Jang, Yongseok Bae & Hanwoo Seo	Alexis Creek General Store	Box 16, 7664 Chilcotin Highway 20	Alexis Creek	V0L 1A0	250 394-4331	250 394-4331	063	6	December 30, 1983	10. Cariboo South	Charlie Wyse
88	704 Sorrento	Brady Davies	Ligh house Market	Box 70, 1249 TransCanada Highway	Sorrento	V0E 2W0	250 675-2442	250 675-2296	048	7	February 1, 1984	55. Shuswap	Hon. George Abbott
89	705 Okanagan Falls	Gurminder Tiwana	Falls Market	PO Box 348, 910 Main Street	Okanagan Falls	V0H 1R0	250 497-5194	250 497-5118	KDC	7	February 9, 1984	76. Boundary - Similkameen	John Slater
90	706 Christina Lake	William Henne	Huckleberry Mountain Market	1720A Sandner Frontage Road	Christina Lake	V0H 1E3	250 447-6171	250 447-6590	100	7	May 17, 1985	76. Boundary - Similkameen	John Slater
91	707 Peachland	Soon Gon Hong & Yong Hee Suk	Suntryside Market	5854 Beach Avenue	Peachland	V0H 1X7	250 787-2361	250 787-9510	143	7	May 17, 1984	43. Penticton	Hon. Bill Barisoff
92	709 Adams Lake	Ian Kangas & Connie Berkley	Adams Lake Store	8774 Holding Road	Chase	V0E 1M2	250 679-8904	250 679-4489	226 &	7	May 16, 1984	23. Kamloops - Sou h Thompson	Kevin Krueger
93	710 Bridge Lake	Kerry Wright and Leroy Wright	Bridge Lake General Store	PO Box 78	Bridge Lake	V0K 1E0	250 593-9355	250 593-9355	221	6	October 27, 1974	10. Cariboo South	Charlie Wyse
94	712 Apex Resort	Michael Johncox & Jenafor Lansel	The Trading Post	Mailing: 104, 242 Abbott Street Physical: 1000 Strayhorse, Apex Mountain Resort	Penticton	V2A 4J4		NO FAX					John Slater
95	714 Monte Lake	Dean Preston, David Preston & Ruth Preston	Hillside Store	Mailing: Box 64 Physical: 3897 Highway 97	Monte Lake	V0E 2N0	250 375-2304	250 375-2304	079	7	August 2, 1984	23. Kamloops - Sou h Thompson	Kevin Krueger
96	716 Scotch Creek	Annette Brausse	Scotch Creek Super Valu	Box 24010	Scotch Creek	V0E 3L0	250 955-2253	250 955-2132	100	7	July 13, 1984	55. Shuswap	Hon. George Abbott
97	717 Naramata	Brian Selwood	Naramata Enterprises	Box 207	Naramata	V0H 1N0	250 496-5450	250 496-4062	KDC	7	December 11, 2002	43. Penticton	Hon. Bill Barisoff
98	719 Sointula	Robert (Bob) Fournier	Sointula Coopera ive Association	PO Box 108	Sointula	V0N 3E0	250 973-6912	250 973-2314	115	8	February 26, 1985	35. North Island	Claire Trevena
99	721 Seymour Arm	Ron & Louise Kriesse	Daniels Store & Marina	Box 28, 1142 Seymour Bay Road	Seymour Arm	V0E 2V2	250 833-2900	250 833-5730	048	7	August 9, 1985	55. Shuswap	Hon. George Abbott
100	722 Pritchard	Sang Hack Nam & Kyungnyeo Nam	Pritchard Station	4132 East Trans Canada Highway	Pritchard	V0E 2P0	250 577-3471	250 577-3471	100	7	December 14, 1984	23. Kamloops - Sou h Thompson	Kevin Krueger
101	723 Tulameen	William Reichert	Tulameen Trading Post	Box 2B, Comp 7, 2600 Otter Avenue	Tulameen	V0X 2L0	250 295-6478	250 295-6478	100	7	November 2, 1984	79. Fraser - Nicola	Harry Lali
102	724 Black Creek	Wayne Procter	Black Creek General Store	8269 Island Highway	Black Creek	V0J 1H6	250 337-5514	250 337-5718	010	8	April 13, 1985	14. Comox Valley	Hon. Stan Hagen
103	725 Silver Creek	Colleen & Albert Sarrazin	Silver Creek Store	948 Salmon River Road	Salmon Arm	V1E 3G3	250 832-4465	250 832-0259	048	7	April 17, 1985	55. Shuswap	Hon. George Abbott
104	726 Balmoral	Ki Hong Kim, Haeng Soon Kim, Sang Hack Nam & Kyung Nyeo Nam	Balmoral Store	3107 Trans Canada Hwy, Balmoral Road	Sorrento	V0E 2W1	250 835-4335	250 835-4331	048	7	May 8, 1985		Hon. George Abbott
105	727 Grasmere	Paul & Angela Paradis	Grasmere General Store	PO Box 88, Highway 93	Grasmere	V0B 1R0	250 887-3244	250 887-3244	013	3	November 8, 2001	19. East Kootenay	Hon. Bill Bennett

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RAS #	Community	Operator	RAS Store Name	Address	Town/City	Postal Code	Business #	Fax #	Supply Store	AM	Date Approved**	Riding	MLA
106	728 Mount Washington	Robert Gibson	Mount Washington Alpine Resort Ltd.	#1 Strathcona Parkway	Mount Washington	V9J 1L0	250 338-1386	250 338-7295	010	8	December 5, 1985	14. Cormox Valley	Hon. Stan Hagen
107	730 Crawford Bay	John Stocker	Crawford Bay Store	PO Box 80	Crawford Bay	V0B 1E0	250 227-9322	250 227-9417	075	3	July 5, 1986	32. Nelson - Creston	Corky Evans
108	731 Yale	Robert C. Barry, Maurine Barry, Robert B. Barry, & Patricia Barry	Barry's Trading Post	Box 36, 31180 Trans Canada Hwy	Yale	V0K 2S0	604 863-2214	604 863-2431	071	5	July 25, 1986	79. Yale - Lillooet	Harry Lali
109	733 Nimpo Lake	Richard Simon and Nicholas Simon	Nimpo Lake General Store	General Delivery	Nimpo Lake	V0L 1R0	250 742-3333	250 742-3440	063	6	July 28, 1986	10. Cariboo South	Charlie Wyse
110	735 Manning Park	David & Janifia Cook	Eastgate Service & General Store	Box 12	Manning Park	V0X 1R0	250 840-8857	250 840-8856	037	7	July 11, 1986	79. Fraser - Nicola	Harry Lali
111	736 Mabel Lake	Terry & Ken Laursen	Mabel Lake Resort	3514 Mabel Lake Road	Enderby	V0E 1V5	250 838-6234	250 838-6257	049	7	July 24, 1986	39. Vernon - Monashee	Eric Foster
112	737 Gray Creek	Lois Wakelin	The Lakeview	Box 9	Gray Creek	V0B 1S0	250 227-9367	250 227-9367	075	2	July 22, 1986	32. Nelson - Creston	Corky Evans
113	738 Goodlow	Beverley Wieler	Goodlow General Store	PO Box 38, Road 103	Goodlow	V0C 1S0	250 781-3457	250 781-3132	003	6	September 16, 1986	42. Peace River South	Blair Lekstrom
114	739 Denman Island	Daryl McLaughlin	Denman Island General Store	1069 Northwest Road	Denman Island	V0R 1T0	250 335-2293	250 335-0511	010	8	October 3, 1986	14. Cormox Valley	Hon. Stan Hagen
115	740 Bear Lake	Don & Edna Mae Callaghan	Circle 7 Foods	General Delivery	Bear Lake	V0J 3G0	250 972-4414	250 972-4404	174	6	December 12, 1986	48. Prince George North	Hon. Patrick Bell
116	741 Bastion Bay	Mary Scott, Strata Representative	Totem Pole Resort & Marina	#8, 7429 Sunnybrae, Canoe Point Road	Tappen	V0E 2X0	250 835-4567	250 835-4563	048	7	July 21, 1986	55. Shuswap	Hon. George Abbott
117	742 150 Mile House	Marcia Fleming, Lesley Bellai & Shawna Bellai	150 Mile Marketplace	Mailing: Box 150	150 Mile House	V0K 2G0	250 296-3553	250 296-3553	100	6	July 21, 1986	9. Cariboo North	Bob Simpson
118	743 Pink Mountain	Lorene Dille & Korey Ollenberger	Pink Mountain Campsite	Box 26, Mile 143 Alaska Highway	Pink Mountain	V0C 2B0	250 772-5133	250 772-5133	003	6	September 17, 1986	41. Peace River North	Hon. Richard Neufeld
119	745 Little Fort	Mary Jim	Little Fort General Store	PO Box 58	Little Fort	V0E 2C0	250 677-4224	250 677-4231	088	7	May 15, 1987	22. Kamloops - North Thompson	Terry Lali
120	746 Wonowon	Shin Keun Bae & Won Ha Lee	Blueberry Gas & Motel	Box 37, Mile 101 Alaska Highway	Wonowon	V0C 2N0	250 772-3363	250 772-3308	003	6	December 2, 1986	41. Peace River North	Hon. Richard Neufeld
121	748 Willow River	Kevin & Darlene Dunphy	Willow River General Store	General Delivery	Willow River	V0J 3C0	250 568-2346	250 568-2346	174	6	April 11, 1987	47. Prince George - Mount Robson	Hon. Shirley Bond
122	749 Crescent Bay	Scott MacDonald and Jennifer MacDonald	Kokanee Park Marine	5110 Highway 3A	Nelson	V1L 6N6	250 825-9235	250 825-9384	100	2	July 18, 1987	32. Nelson - Creston	Corky Evans
123	750 Anglemont	Mark Smith & Brenda Smith	Anglemont Marina	2559 Marina Road	Anglemont	V0E 1M8	250 955-2277	250 955-2252	226	7	April 15, 1987	55. Shuswap	Hon. George Abbott
124	751 Hedley	Terr-Jo Bratt	The Hedley Country Store	897 Scott Avenue, Box 10	Hedley	V0X 1K0	250 292-8600	250 292-8600	019	7	June 13, 1987	76. Boundary - Similkameen	John Slater
125	752 Big Lake	Fred & Jackie Able	Big Lake General Store	Box 4, General Delivery	Big Lake	V0L 1G0	250 243-2333	250 243-2333	063	6	June 14, 1987	9. Cariboo North	Bob Simpson
126	753 Bamfield	Lorraine Larson	Bamfield General Store	81 Boardwalk, Box 105	Bamfield	V0R 1B0	250 728-3351	250 728-3344	040	8	September 3, 1987	3. Alberni - Qualicum	Scott Fraser
127	754 Edgewater	Karel Wood & Michael Hutchinson	Pip's Country Store	Box 98, 4806 Sekirik Avenue	Edgewater	V0A 1E0	250 347-9519	250 347-9519	245	3	November 6, 1988	13. Columbia River - Revelstoke	Norm Macdonald
128	755 Nukko Lake	Richard Allen	Nukko Lake General Store	23230 Chief Lake Road	Prince George	V2K 5K8	250 967-4322	NO FAX	174	6	December 20, 1988	48. Prince George North	Hon. Patrick Bell
129	756 Quathiaski Cove	Gerald Rainer, Dean Clarke & Dan Lee	Tru-Value Q-Cove	Box 187, 658 Harper Road	Quathiaski Cove	V0P 1N0	250 285-3391	250 285-2875	100	8	December 15, 1990	35. North Island	Claire Trevena
130	757 Bamfield East	Ralf & Rita Weber	Tides & Trails Market	242 Frigate Road	Bamfield	V0R 1B0	250 728-2000	250 728-3565	040	8	September 22, 1988	3. Alberni - Qualicum	Scott Fraser
131	758 Groundbirch	Douglas & Esther Field	Groundbirch General Store	Box 100, Mile 28 Hart Highway	Groundbirch	V0C 1T0	250 780-2334	250 780-2334	212	6	May 17, 1989	42. Peace River South	Blair Lekstrom
132	759 Procter	Kendrick Foot, Melinda Clement, Peter Clement and Beverley Clement	Procter General Store	7904 Railway Avenue, PO Box 40	Procter	V0G 1V0	250 229-4311	250 229-4444	032	2	September 2, 1989	32. Nelson - Creston	Corky Evans
133	760 Glade	William Koornelsoff	Glade General Store	2347 Highway 3A	Castlegar	V1N 4P3	250 399-4312	250 399-4312	078	2	February 16, 1990	76. West Kootenay - Boundary	Kathrine Conroy
134	761 Heffley Creek	Mike Bennett	Heffley Creek Store	7060 Yellowhead Highway	Kamloops	V2H 1H1	250 578-7224	250 578-7622	100	7	December 14, 1989	22. Kamloops - North Thompson	Terry Lake
135	762 Brisco	Donald and Brenda Hassett & Catherine Hassett	Brisco General Store	General Delivery	Brisco	V0A 1B0	250 346-3343	250 346-3113	245	3	April 14, 1990	13. Columbia River - Revelstoke	Norm Macdonald
136	763 Secret Cove	Blaine Hagedorn	Secret Cove Marina	Box 1118	Sechelt	V0N 3A0	604 885-3533	604 885-6037	230	5	May 22, 1992	46. Powell River - Sunshine Coast	Nicholas Simons
137	764 Port Renfrew	Kevin Norman & Kenneth Wakefield	Port Renfrew Cash & Carry	17015 D Parkinson Road	Port Renfrew	V0S 1K0	250 647-5587	250 647-5512	067 & 229	4	November 15, 1991	27. Malahat - Juan de Fuca	John Horgan
138	765 Panorama	Rick Jensen	The Village Store	Mailing: Bag 7000	Panorama	V0A 1T0	250 341-3083	250 341-3019	017	3	December 26, 1990	13. Columbia River - Revelstoke	Norm Macdonald
139	766 Topley	Adele Boychuk & Bernard Jubb	Grizzly Jim's General Store	Physical: 2035 Panorama Drive	Topley	V0J 2Y0	250 696-3478	250 696-3679	099	6	April 16, 2004	4. Bulkley Valley - Stikine	Dennis MacKay
140	768 Elko	Jim, John and Jack Mndek	South Country Restaurant & Motel Ltd.	Box 1000, Highway #3	Elko	V0B 1J0	250 529-7445	250 529-7670	013	3	September 22, 1997	19. East Kootenay	Hon. Bill Bennett
141	769 Horsetly	Lai Yu	Cariboo Country Grocery	Box 161, #1 3044 Boswell	Horsetly	V0L 1L0	250 620-3530	250 620-3471	063	6	June 27, 2002	9. Cariboo North	Bob Simpson
142	770 Silver Star	Wayne and Susanne Hoover	Lord Aberdeen Market & Liquor Store	Mailing: 7028 Apex Drive	Vernon	V1B 3Z4	250 503-1992	250 503-1992	135	7	December 26, 1991	39. Vernon - Monashee	Eric Foster

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143	771 Farmington	Willie Kim	Farmington Store	1 Mile 15 Alaska Hwy, General Delivery	Farmington	V0C 1N0	250 843-7404	250 843-7986	212	6	February 6, 1992	42. Peace River South	Blair Lekstrom
144	772 Egmont	Douglas & Vicky Martin	Ltd.	General Delivery	Egmont	V0N 1N0	604 883-2222	604 883-2750	083	5	January 31, 1992	46. Powell River - Sunshine Coast	Nicholas Simons
145	774 Dease Lake	Robert Wank and Archie Lang	Super A Foods	PO Box 160, Boulder Avenue	Dease Lake	V0C 1L0	250 771-4381	250 771-4382	046	6	June 11, 1993	4. Bulkley Valley - Stikine	Dennis MacKay
146	775 Pinantan Lake	Cory George	Pinantan Lake Store	2536 Harper Ranch Road	Pinantan Lake	V0E 3E1	250 573-3303	250 573-3306	223	7	October 24, 1986	22. Kamloops - North Thompson	Terry Lake
147	778 Parson	Terry Ryzak, Sheri Hayes, Richard Fitzhenry & Teri Hayes, Gordon & Marilyn Graham and Jim Findlay	Parson General Store	3392 Highway 95 Sou h	Parson	V0A 1L0	250 348-2529	NO FAX	016	3	September 23, 1994	13. Columbia River - Revelstoke	Norm Macdonald
148	780 Telegraph Cove		Telegraph Cove Resorts Ltd.	Box 1	Telegraph Cove	V0N 3J0	250 928-3131	250 928-3105	115	8	July 15, 1999	4. Bulkley Valley - Stikine	Dennis MacKay
149	781 Hornby Island	Phoebe Long	Hornby Island Co-op	5875 Central Road, RR 1	Hornby Island	V0R 1Z0	250 335-1121	250 335-1882	010	8	July 15, 1999	14. Comox Valley	Hon. Stan Hagen
150	782 Alin	James & Colleen Williams	Alin Trading Post	PO Box 127	A lin	V0W 1A0	250 651-7574	250 651-7519	100	6	December 1, 1999	4. Bulkley Valley - Stikine	Dennis MacKay
151	784 Fernie Alpine	Murray Edwards	Mountain Pantry	5339 Ski Hill Road	Fernie	V0B 1M6	250 423-4655	250 423-6644	013	3	April 13, 2000	19. East Kootenay	Hon. Bill Bennett
152	785 McLeese Lake	Constance Johnson	McLeese Lake General Store	PO Box 3272, 6465 Hwy 97N	McLeese Lake	V0L 1P0	250 297-6231	250 297-6550	063	6	July 27, 2002	9. Cariboo North	Bob Simpson
153	787 Gorge Harbour	Michelle Glickman & Richard Glickman	Gorge Harbour Marina Resort	PO Box 89	Whaletown	V0P 1Z0	250 935-6433	250 935-6402	005	8	May 27, 2002	35. North Island	Claire Trevena
154	788 Manson's Landing	Bertha Jeffery	Cortes Market	Box 149 Sutil Point Road	Manson's Landing	V0P 1K0	250 935-6626	250 935-6619	005	8	May 27, 2002	35. North Island	Claire Trevena
155	790 Bella Bella	Garney Reid Sr.	Bella Bella Band Store	PO Box 927	Waglisia	V0T 1Z0	250 957-2300	250 957-2424	100	1	July 30, 2002	34. North Coast	Gary Coons
156	800 108 Mile Ranch	Carl Gimse & Sally-Beth Gimse	108 Mile Supermarket	PO Box 556, 5455 Eassee Drive	108 Mile Ranch	V0K 2Z0	250 791-6699	250 791-7235	100	6	July 12, 2002	10. Cariboo South	Charlie Wyse
157	801 Gold Bridge	Corinne Baker	Valley Hardware & Grocery	General Delivery	Gold Bridge	V0K 1P0	250 238-2252	250 238-2252	023	6	May 27, 1975	79. Yale - Lillooet	Harry Lali
158	802 Sheridan Lake	Robert and Annell Goheen	Sheridan Lake Market	Mailing: 7241 Corners Frontage Road Physical: 7512 Sheridan Frontage Road	Lone Butte	V0K 1X1	250 593-4616	250 593-4644	100	6	August 31, 1975	10. Cariboo South	Charlie Wyse
159	803 Likely	Steve & Aileen Peterson	Valley General Store	5007 Likely Street	Likely	V0L 1N0	250 790-2245	250 790-2245	063	6	April 30, 1975	9. Cariboo North	Bob Simpson
160	804 Hixon	Lance Horrocks	Hixon Race Trac Gas	Box 33, Highway 97	Hixon	V0K 1S0	250 998-4491	250 998-4492	174	6	December 27, 1983	9. Cariboo North	Bob Simpson
161	806 Trout Lake	Nancy Savage & Marlene Savage	Trout Lake General Store	5990 Highway 31, Site 3-2, Comp 11	Trout Lake	V0G 1R2	250 369-2200	250 369-2200	202	2	April 3, 1982	32. Nelson - Creston	Corky Evans
162	809 Mayne Island	Wayne Bryan	Miners Bay Trading Post	General Delivery	Mayne Island	V0N 2J0	250 539-2214	250 539-2214	231	4	June 22, 1998	53. Saanich Nor h and the Islands	Hon. Murray Coell
163	810 Saturna Island	Jona han Guy	Saturna General Store	101 Narvaez Bay Road	Saturna Island	V0N 2Y0	250 539-2936	250 539-5136	050	4	1970's	53. Saanich Nor h and the Islands	Hon. Murray Coell
164	811 Blind Channel	Edgar, Philip, Jennifer, Eliot and Laura Richter	Blind Channel Store	General Delivery	Blind Channel	V0P 1B0	1-888-329-0475	NO FAX	005	8	April 30, 1975	35. North Island	Claire Trevena
165	813 Refuge Cove	Colin Robertson, Norman Dowler & Dan Worobey	Refuge Cove General Store	General Delivery	Refuge Cove	V0P 1P0	250 935-6659	250 935-6659	005	8	April 30, 1975	46. Powell River - Sunshine Coast	Nicholas Simons
166	815 Squirrel Cove	O'Byrne Taylor	The Squirrel Cove General Store	Mailing: Box 1 Physical: 1611 Forrest Road	Squirrel Cove, Cortes Island	V0P 1T0	250 935-6327	250 935-6327	005	8	April 30, 1975	35. North Island	Claire Trevena
167	816 Dawsons Landing	Robert Bachan	Dawsons Landing General Store	General Delivery	Dawsons Landing	V0N 1M0	250 949-2111	250 949-2111	236	8	June 28, 1991	35. North Island	Claire Trevena
168	817 Edgewood	Chris Davidson	Edgewood General Store	212 Lakeshore Avenue	Edgewood	V0G 1J0	250 269-7201	250 269-7253	214	7	April 30, 1975	32. Kootenay West	Katrine Conroy
169	818 Boswell	Greg Skochylas	Destiny Bay Grocers	11942 Highway 3A	Boswell	V0B 1A0	250 223-8055	250 223-8066	075	3	April 30, 1975	32. Nelson - Creston	Corky Evans
170	819 Halfmoon Bay	Marion & Scott Shoemaker	Halfmoon Bay General Store Ltd.	5642 Mintie Road	Halfmoon Bay	V0N 1Y0	604 885-8555	604 885-9303	230	5	October 27, 1986	46. Powell River - Sunshine Coast	Nicholas Simons
171	820 Canal Flats	Scott Stanbury, Justin Stanbury & Brian Baleman	Canal Flats Family Foods	PO Box 459 8953 Arbuckle Street	Canal Flats	V0B 1B0	250 349-5551	250 349-5750	017	3	December 19, 1979	13. Columbia River - Revelstoke	Norm Macdonald
172	821 Blue River	Leslie & Mary Oakman	Blue River Market	Box 42, 848 Cedar Street	Blue River	V0E 1J0	250 673-8227	250 673-8223	079	7	April 30, 1975	22. Kamloops - North Thompson	Terry Lake
173	822 Vavenby	Deborah Barrett	Vavenby General Store	PO Box 70	Vavenby	V0E 3A0	250 676-9233	250 676-9233	088	7	April 30, 1982	22. Kamloops - North Thompson	Terry Lake
174	823 Zeballos	Cristina Lepore	Zeballos Store	Box 10, 182 Maquilina Avenue	Zeballos	V0P 2A0	250 761-4099	250 761-4074	115	8	August 31, 1975	35. North Island	Claire Trevena
175	824 Field	Richard Renaud	The Sliding General Store	PO Box 98, 318 Stephen Avenue	Field	V0A 1G0	250 343-6002	250 343-6002	016	3	December 1, 1983	13. Columbia River - Revelstoke	Norm Macdonald
176	826 Winter Harbour	Greg Vance	Grant Sales Ltd.	General Delivery	Winter Harbour	V0N 3L0	250 969-4333	250 969-4334	236	8	September 30, 1978	35. North Island	Claire Trevena
177	827 Yahk	Dexter Crawford and Sandra Crawford	Grouse Mountain Variety Store	Box 39	Yahk	V0B 2P0	250 424-5454	250 424-5454	075	3	August 31, 1978	32. Nelson - Creston	Corky Evans
178	829 Beaverdell	Ed and Brenda Desaulniers	Beaverdell General Store	5833 Highway 33, Box 219	Beaverdell	V0H 1A0	250 484-5562	250 484-5562	167	7	September 6, 1983	76. Boundary - Similkameen	John Slater

EGM-2012-00327

RAS #	Community	Operator	RAS Store Name	Address	Town/City	Postal Code	Business #	Fax #	Supply Store	AM	Date Approved**	Riding	MLA
179	830 Rock Creek	Daehwan Kang and Kyongmi Yoon	Rock Creek General Store	Box 209	Rock Creek	V0H 1Y0	250 446-2722	250 446-2750	167 & 083	7	August 31, 1978	76. Boundary - Similkameen	John Slater
180	831 Jaffray	Ernest Desrochers	Jaffray General Store	General Delivery	Jaffray	V0B 1T0	250 429-3511	250 429-3581	009	3	October 2, 1978	19. East Kootenay	Hon. Bill Bennett
181	833 Boston Bar	Chong & Hyang Park	Fraser Canyon Market	Box 309, Trans Canada Highway	Boston Bar	V0K 1C0	604 867-9422	604 867-9762	071	5	October 4, 1978	79. Yale - Lillooet	Harry Lali
182	834 Savona	Gary Miller and Sandra Wilson	Miller's Crossing	PO Box 259	Savona	V0K 2J0	250 373-2541	250 373-2222	KDC & 079	7	October 6, 1978	23. Kamloops - Sou h Thompson	Kevin Kueger
183	835 Falkland	Harold, Sarah & Jamie Rose	Falkland Store	Mailing: Box 40	Falkland	V0E 1W0	250 379-2242	250 379-2242	135	7	October 13, 1978	55. Shuswap	Hon. George Abbott
184	836 Celista	Terry Myers & Jerilyn Myers	Sunnyside Market	Box 333, 5328 Squilax-Anglemont Hwy	Celista	V0E 1L0	250 955-2313	250 955-2343	100	7	November 3, 1978	55. Shuswap	Hon. George Abbott
185	837 Eagle Bay	Rick and Debra Williams	Eagle Bay Store	4562 Eagle Bay Road	Eagle Bay	V0E 1T0	250 675-4465	250 675-4465	048	7	October 4, 1978	55. Shuswap	Hon. George Abbott
186	838 Meadow Creek	Mark Healy	Meadow Creek Store	General Delivery	Meadow Creek	V0G 1N0	250 366-4216	250 366-4311	018	2	November 15, 1978	32. Nelson - Creston	Corky Evans
187	839 Sayward	Allan Cyr	Sayward Foods	Box 99, 641 A Kelsey Way	Sayward	V0P 1R0	250 282-5590	250 282-3767	005	8	July 12, 1983	35. North Island	Claire Trevena
188	841 Sandspit	James & Clarence Goodacre	Sandspit Super Valu	Sea Breeze Plaza, Box 232	Sandspit	V0T 1T0	250 637-2249	250 637-5412	211	1	November 30, 1978	34. North Coast	Gary Coons
189	842 70 Mile	Dale Froland & Diana March	Mile 70 General Store	Box 129	70 Mile House	V0K 2K0	250 456-7744	250 456-2414	221	6	July 27, 1979	10. Cariboo South	Charlie Wyse
190	843 Bowen Island	Sung Jin Park & Sun Je Park	Snug Cove General Store	Box 160, 471 Bowen Island Trunk Rd	Bowen Island	V0N 1G0	604 947-9619	604 947-9611	100	8	September 30, 1978	78. West Vancouver - Garibaldi	Joan McIntyre
191	844 Horsefly	Martin Gasser & Dora Gasser	Clarke's General Store	Mailing: Box 232	Horsefly	V0L 1L0	250 620-3430	250 620-3430	063	6	November 14, 1974	9. Cariboo North	Bob Simpson
192	845 McLeod Lake	Cheryl Steele	McLeod Lake General Store	Physical: 5766 Horsefly Road	McLeod Lake	V0J 2G0	250 750-4422	250 750-4548	106	6	December 31, 1977	48. Prince George North	Hon. Patrick Bell
193	847 Quadra Island	Darcy Manners	Heriot Bay Tru-Value	Box 200, 1536 Heriot Bay Road	Heriot Bay, Quadra Island	V0P 1H0	250 285-2436	250 285-2430	005	8	February 28, 1980	35. North Island	Claire Trevena
194	848 Vananda	Kenneth & Cindy Konklin	Texada Food Market	PO Box 220	Vananda	V0N 3K0	604 486-7418	604 486-7279	041	5	March 4, 1980	46. Powell River - Sunshine Coast	Nicholas Simons
195	849 Galliano Island	Jim Duck Kim and Young Sil Lee	The Corner Store	61 Georgeson Bay Road	Galliano Island	V0N 1P0	250 539-2986	250 539-2906	100	4	May 29, 1987	53. Saanich North and the Islands	Hon. Murray Coell
196	853 Gillies Bay	Sanghee Park & Jeongah Park	Gillies Bay General Store	Box 106, 4101 Gillies Bay Road	Texada Island	V0N 1W0	604 486-7208	604 486-7252	041	5	July 4, 1980	46. Powell River - Sunshine Coast	Nicholas Simons
197	855 Moyie	Joanne Anderson	Moyie General Store	Box 24, 9332 Front Street	Moyie	V0B 2A0	250 829-0608	NO FAX (yet)	009	3	September 29, 1980	19. East Kootenay	Hon. Bill Bennett
198	856 Sullivan Bay	Nicholas Johnson	Sullivan Bay Marina	Mailing: PO Box 6000 Physical: One Market Square	Port McNeill Sullivan Bay	V0N 2R0 V0N 3H0	604 629-9900	250 956-2498	115 & 236	8	May 1, 1981	46. Powell River - Sunshine Coast	Nicholas Simons
199	857 Riondel	April Greening-Romeo and Brian Romeo	Riondel Market	1504 Eastman Avenue	Riondel	V0B 2B0	250 225-3214	250 225-3226	032	2	November 22, 1980	32. Nelson - Creston	Corky Evans
200	858 Canim Lake	Grace Buse & Robert Brunet	Canim Lake General Store	Box 9, 7296 South Canim Lake Road	Canim Lake	V0K 1J0	250 397-2229	250 397-2229	221	6	October 16, 1980	10. Cariboo South	Charlie Wyse
201	859 Balfour	Willard & Sherry Blancher	Balfour Superette (1977) Ltd.	Box 136	Balfour	V0G 1C0	250 229-4612	250 229-5495	100	2	March 27, 1981	32. Nelson - Creston	Corky Evans
202	860 Lac La Hache	Robert Lehto	Lac La Hache Food Mart	PO Box 100	Lac La Hache	V0K 1T0	250 396-7631	250 396-7055	221	6	May 13, 1981	10. Cariboo South	Charlie Wyse
203	861 Bowser	Edmond & Tillie Desmeules	Georgia Park Store	General Delivery	Bowser	V0R 1G0	250 757-8386	250 757-8386	100	8	July 2, 1981	3. Alberni - Qualicum	Scott Fraser
204	862 Fairmont	Ryan Haynes	Fairmont Mountainside Market	#8-4992 Frontage Road	Fairmont Hot Springs	V0B 1L0	250 345-0045	250 345-0075	017	3	July 17, 1982	13. Columbia River - Revelstoke	Norm Macdonald
205	863 Forest Grove	Young Bok Shin & Hyukja Kwon	Forest Grove General Store	PO Box 10 4525 Canim Hendrix Road	Forest Grove	V0K 1M0	250 397-2412	250 397-2958	221	6	July 3, 1981	10. Cariboo South	Charlie Wyse
206	864 Wasa	Marvyn & Sylvia Schwartz	Hitchin' Post Store & Campground Ltd.	6112 Wasa Lake Park Drive	Wasa	V0B 2K0	250 422-3321	250 422-9251	009	3	October 10, 1981	13. Columbia River - Revelstoke	Norm Macdonald
207	865 Lund	David Formosa	Lund Hotel	1436 Lund Highway	Powell River	V0N 2G0	604 414-0474	604 414-0476	041	5	September 11, 1981	46. Powell River - Sunshine Coast	Nicholas Simons
208	866 Woss Lake	Yun Sik Lee	Woss General Store	Box 5190, 3001 Engewood Drive	Woss Lake	V0N 3P0	250 281-3420	250 281-2228	005	8	August 31, 1981	35. North Island	Claire Trevena
209	867 Cherryville	Dennis & Debra Dandenault	Cherryville Emporium	187 North Fork Road Mailing: 101-1865 Dilworth Drive, Suite 313	Cherryville Kelowna	V0E 2G3 V1Y 9T1	250 547-6755	250 547-6431	214	7	October 15, 1981	39. Vernon - Monashee	Eric Foster
210	868 Big White	Mark Mustacich	Big White Mountain Mart Ltd.	Physical: 5375 Big White Road	Kelowna	V1X 4K5	250 765-7666	250 765-7065	167	7	December 14, 1981	76. Boundary - Similkameen	John Slater
211	871 Lone Butte	Hyeunsug Yang & Youngjun Choi	Lone Butte General Store	Box 10, 6017 Highway 24	Lone Butte	V0K 1X0	250 395-4386	250 395-4386	221	6	August 25, 1982	10. Cariboo South	Charlie Wyse
212	873 Port Clements	Beverly Lore	Bayview Market	Box 282, 91 Bayview Drive	Port Clements	V0T 1R0	250 557-4331	250 557-4661	105	1	October 21, 1983	34. North Coast	Gary Coons
213	875 Kersley	Mar in McLaughlin & Christina McLaughlin	Kersley General Store	4888 Edwards Road	Kersley	V2J 6L1	250 747-4644	250 747-4644	043	6	October 6, 1983	9. Cariboo North	Bob Simpson
214	877 Mara	Kelly Demille	Demille's Mara Market	7702 Highway 97A	Mara	V0E 2K0	250 838-7682	250 838-7682	048	7	December 20, 1983	55. Shuswap	George Abbott

	RAS #	Community	Operator	RAS Store Name	Address	Town/City	Postal Code	Business #	Fax #	Supply Store	AM	Date Approved**	Riding	MLA
215	878	Garden Bay	Wayne & Lucille Archbold	John Henry's Marinas Inc.	Box 40	Garden Bay	V0N 1S0	604 883-2253	604 883-2147	093	5	December 7, 1983	46. Powell River - Sunshine Coast	Nicholas Simons
216	879	Slocan City	Janina Knott & Thomas Knott	Slocan Village Market	PO Box 180, 519 Harold Street	Slocan	V0G 2C0	250 355-2211	250 355-2216	032	2	December 20, 1983	32. Nelson - Creston	Corky Evans
217	6500	Tahsis	Rajinder Sharma	Tahsis Supermarket	PO Box 169, 115 Alpine View	Tahsis	V0P 1X0	250 934-6232	250 934-6422	055 & 005	8	July 16, 2007	35. North Island	Claire Trevena
218	6501	Tiell	Anne Barnes & Jason Fox	Crow's Nest Café & Country Store	Box 102, 35770 Highway 16	Tiell	V0T 1Y0	250 557-4593	250 557-4593	211	1	May 15, 2008	34. North Coast	Gary Coons
219	6502	Stuart Island	Roger Minor	Stuart Island Community Store & Marina	General Delivery	Stuart Island	V0P 1V0	250 202-3625	NO FAX	005	8	March 20, 2008	46. Powell River - Sunshine Coast	Nicholas Simons
220	6503	Lytton	Kwangsoo Son & Chiseung Ahn	Great Lytton Market	PO Box 267 268 Main Street	Lytton	V0K 1Z0	250 455-2311	250 455-6622	KDC & 071	6	October 26, 2009	Fraser - Nicola	Harry Lali
221	6504	Sunshine Valley	Kevin Demers, Kristina Barbon & Steven Demers	Sunshine Valley RV Resort & Camping Cabins	14850 Alpine Boulevard	Hope	V0X 1L5	604 869-0066	604 869-0040	071 & 064	5	August 30, 2012	79. Chilliwack - Hope	Gwen O'Mahony

Leases:	
RAS	
#654 Watch Lake / Green Lake	S 21
#753 Bamfield	
#769 Horsefly	
#823 Zeballos	
#839 Sayward	

Area
6
8
6
8
8

From: PensionsBC, Communications Dist PENC:EX
Sent: Friday, September 28, 2012 10:45 AM
To: Bissoondatt, Roger LDB:EX
Subject: Instructions for Employers manual updates

Liquor Distribution Branch (00300)
Roger Bissoondatt

To Public Service Pension Plan employers.

The *Instructions for Employers* manual has been updated and is available on the website at pspp.pensionsbc.ca. The updated sections are as follows:

- Non-contributory service (pages 2-3),
- Eligibility to purchase non-contributory service (page 5),
- Additional information for members and employers (page 6),
- Once a contributor, always a contributor (page 7),
- Eligibility to purchase arrears (pages 7-8),
- Deadlines to purchase arrears (page 8),
- Enrolling your employee (page 8),
- Cost to purchase arrears (page 9),
- Contacting the BC Pension Corporation (pages 9-12),
- Determining a member's beneficiary (page 11),
- Nomination of beneficiary form (page 11),
- Proof of age and identity (page 16), and
- Reporting Plan Member record information (pages 19-20).

This message has been sent to your organization's payroll contact, Human Resources contact and director of finance contact. Please forward this message to any other relevant contacts in your organization for their information. Please also be sure to update any printed copies of the manual you may be maintaining.

Thanks for your assistance,
BC Pension Corporation

Your pension experience... we make it easy!

This e-mail and any attachments may contain confidential material and are solely for the use of the intended recipient(s). If you have received this e-mail in error, please notify the sender immediately and delete this e-mail. If you are not the intended recipient(s), you must not use, retain or disclose any information contained in this e-mail. Any views or opinions are solely those of the sender and do not necessarily represent those of the BC Pension Corporation.

Please forward this email to any appropriate contacts within your organization.

Redlich, Rose LDB:EX

From: Beach, Morgan CITZ:EX
Sent: Friday, September 28, 2012 10:50 AM
To: Bissoondatt, Roger LDB:EX
Subject: RE: RFQ 302 - LDB Governance - evaluations
Attachments: 2012 MINI RFP Evaluation.xlsx

Hi Roger,

Just working on my evaluation of the LDB RFP submissions now, and found a few minor errors in the formulas on the 'Consensus' sheet. I've attached an amended copy of the evaluation spreadsheet to this email.

If you have any questions or concerns, please let me know.

Thank you, Morgan

Morgan Beach
A/Manager
Strategic Partnerships Office
Ministry of Citizens' Services and Open Government
Office of the Chief Information Officer
215-553 Superior Street.

From: Bissoondatt, Roger LDB:EX
Sent: Friday, September 28, 2012 8:07 AM
To: Kishimoto, Mike J LCTZ:EX
Cc: Poutney, Richard G LCTZ:EX; Beach, Morgan LCTZ:EX
Subject: Re: RFQ 302 - LDB Governance - evaluations

Hi Mike, could Morgan and Dan complete their evaluation and I will do it from our side. Then we can compare.

Roger

Sent from my iPad

On 2012-09-27, at 4:54 PM, "Kishimoto, Mike J LCTZ:EX" <Mike.Kishimoto@gov.bc.ca> wrote:

Hi Roger:

The mini-comp for the LDB governance work has closed and all 3 submitted responses. An evaluation matrix spreadsheet has been provided for you to use. Typically Morgan and Dan (both with SPO) would do their own evaluation, with the client ministry, (e.g. LDB), doing theirs and then SPO merges their numbers with yours (by averaging scores) to arrive at the lead vendor. Did you want to take this approach?

Alternatively you can convene a few of your staff and conduct the evaluations using the spreadsheet and send the result back to Morgan who will review and send notifications to the vendors.

Anyway please let us (Morgan) know which way you'd like to proceed.

Pages 1 through 4 redacted for the following reasons:

Not Responsive

Regards

Mike

From: Beach, Morgan LCTZ:EX
Sent: Thursday, September 27, 2012 4:35 PM
To: Kishimoto, Mike J LCTZ:EX
Subject: RFQ 302 - LDB Governance - evaluations

Hi Mike,

Attached are the three submissions received in response to the LDB Governance project, and the evaluation spreadsheet. Once Roger's team has finished evaluating the submissions, could you please send me the final evaluation scores?
If you have any questions, please let me know.

Thanks, Morgan

Morgan Beach
A/Manager
Strategic Partnerships Office
Ministry of Citizens' Services and Open Government
Office of the Chief Information Officer
215-553 Superior Street.

Not Responsive

Pages 274 through 275 redacted for the following reasons:

Not Responsive
Not Responsive, In Consultation with OOP s.12

Redlich, Rose LDB:EX

From: Bissoondatt, Roger LDB:EX
Sent: Friday, September 28, 2012 10:56 AM
To: LDB D All Employees
Subject: NRFP Update

Last night, Government reached a tentative agreement with the BCGEU for a new contract. As part of this agreement, the Negotiated Request for Proposal (NRFP) process for the privatization of liquor distribution services was cancelled.

I know that the NRFP process has been stressful for our organization and I appreciate the professionalism and dedication to customer service you have demonstrated during this period.

Sincerely,

Roger

Roger M. Bissoondatt
Acting General Manager
BC Liquor Distribution Branch
Phone: 604-252-3021
Fax: 604-252-3026
email: roger.bissoondatt@bclddb.com

Redlich, Rose LDB:EX

From: Microsoft Exchange
To: LDB D SO All Stores
Sent: Friday, September 28, 2012 10:56 AM
Subject: Undeliverable: NRFP Update

Delivery has failed to these recipients or distribution lists:

ldballstores@bclddb.com

Your message wasn't delivered because of security policies. Microsoft Exchange will not try to redeliver this message for you. Please provide the following diagnostic text to your system administrator.

Sent by Microsoft Exchange Server 2007

Diagnostic information for administrators:

Generating server: e7hub05.idir.bcgov

ldballstores@bclddb.com

#550 5.7.1 RESOLVER.RST.NotAuthorized; not authorized ##

Original message headers:

Received: from e7mbx23.idir.bcgov ([142.32.12.112]) by e7hub05.idir.bcgov ([142.32.12.55]) with mapi; Fri, 28 Sep 2012 10:56:10 -0700
Content-Type: application/ms-tnef; name="winmail.dat"
Content-Transfer-Encoding: binary
From: "Bissoondatt, Roger LDB:EX" <Roger.Bissoondatt@bclddb.com>
To: "LDB D All Employees" <LDBDAllEmployees@Victoria1.gov.bc.ca>
Date: Fri, 28 Sep 2012 10:56:09 -0700
Subject: NRFP Update
Thread-Topic: NRFP Update
Thread-Index: Ac2doonqejrTVxtKTvq8OuG1CRY8/w==
Message-ID: <D5A6D1A160E8D04794463FAEAA61C851AE3B7412@e7mbx23.idir.bcgov>
Accept-Language: en-US
Content-Language: en-US
X-MS-Has-Attach:
X-MS-TNEF-Correlator: <D5A6D1A160E8D04794463FAEAA61C851AE3B7412@e7mbx23.idir.bcgov>
MIME-Version: 1.0

X-Auto-Response-Suppress: DR, OOF, AutoReply



Redlich, Rose LDB:EX

From: Barlaan, Alex LDB:EX
Sent: Friday, September 28, 2012 10:58 AM
To: Bissoondatt, Roger LDB:EX
Subject: RE: NRFP Update

HOW SWEET IT IS!!!

Thanks so much for the good news Roger.

Alex Barlaan

Finance - Accounts Receivable

BC Liquor Distribution Branch

Phone: 604-252-3174

Fax: 604-252-3175

E-mail: Alex.Barlaan@bcldb.com

-----Original Message-----

From: Bissoondatt, Roger LDB:EX
Sent: Friday, September 28, 2012 10:56 AM
To: LDB D All Employees
Subject: NRFP Update

Last night, Government reached a tentative agreement with the BCGEU for a new contract. As part of this agreement, the Negotiated Request for Proposal (NRFP) process for the privatization of liquor distribution services was cancelled.

I know that the NRFP process has been stressful for our organization and I appreciate the professionalism and dedication to customer service you have demonstrated during this period.

Sincerely,

Roger

Roger M. Bissoondatt
Acting General Manager
BC Liquor Distribution Branch
Phone: 604-252-3021
Fax: 604-252-3026
email: roger.bissoondatt@bcldb.com

Redlich, Rose LDB:EX

From: Hall, Gord LDB:EX
Sent: Friday, September 28, 2012 11:09 AM
To: Garon, Stéphane; Alain Maisonneuve; Engel, Jim SLGA; Ford, Patrick; Greg Beaulieu; Hamel, Nathalie; ian.loadman@lcbo.com; XT:MacLeod, Jamie SG:IN; Iskaalrud@slga.gov.sk.ca; Maureen Sullivan; M Lovell@slga.gov.sk.ca; Smith, Rick (ANBL); Tracy Crawford; Virginia.Labelle; 'Rowland Dunning'; Bissoondatt, Roger LDB:EX; Cournoyer, Vince LDB:EX
Subject: BCLDB Distribution Privatization

For your information, the Government of British Columbia has just announced that a new collective agreement has been reached with BC Government Employees Union. As part of the agreement, the LDB distribution privatization initiative has been cancelled. The link to the news release is attached.

<http://www.newsroom.gov.bc.ca/2012/09/tentative-agreements-with-bcgeu-residents.html>

Gord Hall, Director, Corporate Policy
British Columbia Liquor Distribution Branch
Phone: 604-252-3035 Fax: 604-252-3026
gord.hall@bcldb.com
www.bcldb.com

Redlich, Rose LDB:EX

From: Conway, Roxann LDB:EX
Sent: Friday, September 28, 2012 11:23 AM
To: Bissoondatt, Roger LDB:EX
Subject: RE: NRFP Update

Woohooo!

Roxann Conway

Senior Manager

BCLS#123-Kingsgate Mall
370 E.Broadway, Vancouver B.C.
V5T 4G5
p.604-660-6675

From: Bissoondatt, Roger LDB:EX
Sent: Friday, September 28, 2012 10:56 AM
To: LDB D All Employees
Subject: NRFP Update

Last night, Government reached a tentative agreement with the BCGEU for a new contract. As part of this agreement, the Negotiated Request for Proposal (NRFP) process for the privatization of liquor distribution services was cancelled.

I know that the NRFP process has been stressful for our organization and I appreciate the professionalism and dedication to customer service you have demonstrated during this period.

Sincerely,

Roger

Roger M. Bissoondatt
Acting General Manager
BC Liquor Distribution Branch
Phone: 604-252-3021
Fax: 604-252-3026
email: roger.bissoondatt@bcldb.com

Redlich, Rose LDB:EX

From: Bissoondatt, Roger LDB:EX
Sent: Friday, September 28, 2012 11:24 AM
To: Low, Elaine LDB:EX
Subject: RE: [REDACTED] s.22, s.15

It is up to you? What do you want to do?

Roger

Roger M. Bissoondatt
Acting General Manager
BC Liquor Distribution Branch
Phone: 604-252-3021
Fax: 604-252-3026
email: roger.bissoondatt@bcldb.com

From: Low, Elaine LDB:EX
Sent: Friday, September 28, 2012 11:03 AM
To: Bissoondatt, Roger LDB:EX
Subject: FW: [REDACTED] s.22, s.15

Do you want to join them or go somewhere else?

From: Peng, Vincent LDB:EX
Sent: Friday, September 28, 2012 11:03 AM
To: Low, Elaine LDB:EX
Subject: [REDACTED] s.22, s.15

Hi Elaine,

[REDACTED] s.22, s.15

Would you have time to join us?

Thanks,
Vincent

Redlich, Rose LDB:EX

From: LDB Communications LDB:EX
Sent: Friday, September 28, 2012 11:28 AM
To: LDB D All Head Office Employees
Subject: CHEERS! to Community Fund Jeans Day volunteers

Importance: High

Expires: Monday, November 26, 2012 12:00 AM

***CHEERS!* to Community Fund's Jeans' Day volunteers**

Yesterday Community Fund organizers neglected to include a very large ***CHEERS!*** to all the individuals who helped make Jeans' Day a success!

CHEERS! to **Cristine Estrada, Barb Dunlop, Cindy Jensen, Kamla Chand, Tarina Palmer, and Justin Ray** for their Jeans Day sales and promotion efforts.

This volunteer team helped to raise \$625 for **BC Children's Hospital Foundation**.

We couldn't have done it without their assistance!

Redlich, Rose LDB:EX

From: Bissoondatt, Roger LDB:EX
Sent: Friday, September 28, 2012 11:30 AM
To: Henderson, Kim N CITZ:EX; Wanamaker, Lori JAG:EX; Poutney, Richard G CITZ:EX
Subject: RE: Timing Change

It is all done. Lots of smiles and thank you!!

Roger

Roger M. Bissoondatt
Acting General Manager
BC Liquor Distribution Branch
Phone: 604-252-3021
Fax: 604-252-3026
email: roger.bissoondatt@bclddb.com

-----Original Message-----

From: Henderson, Kim N LCTZ:EX
Sent: Friday, September 28, 2012 10:52 AM
To: Bissoondatt, Roger LDB:EX; Wanamaker, Lori JAG:EX; Poutney, Richard G LCTZ:EX
Subject: Re: Timing Change

You can hit send.

On 2012-09-28, at 10:48 AM, "Bissoondatt, Roger LDB:EX" <Roger.Bissoondatt@bclddb.com> wrote:

> Any word yet?

>

> Roger M. Bissoondatt
> Acting General Manager
> BC Liquor Distribution Branch
> Phone: 604-252-3021
> Fax: 604-252-3026
> email: roger.bissoondatt@bclddb.com

>

> -----Original Message-----

> From: Henderson, Kim N LCTZ:EX
> Sent: Friday, September 28, 2012 9:55 AM
> To: Poutney, Richard G LCTZ:EX; Wanamaker, Lori JAG:EX; Bissoondatt, Roger LDB:EX
> Subject: RE: Timing Change
> Importance: High

s.13

> -----Original Message-----

> From: Poutney, Richard G LCTZ:EX

> Sent: Friday, September 28, 2012 9:42 AM
> To: Henderson, Kim N LCTZ:EX; Wanamaker, Lori JAG:EX; Bissoondatt, Roger LDB:EX
> Subject: RE: Timing Change
>
> Roger and willco.....we are just changing the notification to the below effect and will make calls starting at 1100. If I cannot get through I will leave message and the email will follow. RP
>
> -----Original Message-----
> From: Henderson, Kim N LCTZ:EX
> Sent: Friday, September 28, 2012 9:35 AM
> To: Wanamaker, Lori JAG:EX; Poutney, Richard G LCTZ:EX; Bissoondatt, Roger LDB:EX
> Subject: Timing Change
>

s.13

Redlich, Rose LDB:EX

From: Bissoondatt, Roger LDB:EX
Sent: Friday, September 28, 2012 11:39 AM
To: Yau, Samuel LDB:EX
Subject: FW: NRFP Update

fyi

Roger M. Bissoondatt
Acting General Manager
BC Liquor Distribution Branch
Phone: 604-252-3021
Fax: 604-252-3026
email: roger.bissoondatt@bcldb.com

From: Microsoft Exchange
Sent: Friday, September 28, 2012 10:56 AM
To: Bissoondatt, Roger LDB:EX
Subject: Undeliverable: NRFP Update

Delivery has failed to these recipients or distribution lists:

ldballstores@bcldb.com

Your message wasn't delivered because of security policies. Microsoft Exchange will not try to redeliver this message for you. Please provide the following diagnostic text to your system administrator.

Sent by Microsoft Exchange Server 2007

Diagnostic information for administrators:

Generating server: e7hub05.idir.bcgov

ldballstores@bcldb.com

#550 5.7.1 RESOLVER.RST.NotAuthorized; not authorized ##

Original message headers:

Received: from e7mbx23.idir.bcgov ([142.32.12.112]) by e7hub05.idir.bcgov ([142.32.12.55]) with mapi; Fri, 28 Sep 2012 10:56:10 -0700
Content-Type: application/ms-tnef; name="winmail.dat"
Content-Transfer-Encoding: binary
From: "Bissoondatt, Roger LDB:EX" <Roger.Bissoondatt@bcldb.com>

To: "LDB D All Employees" <LDBDAIIEmployees@Victoria1.gov.bc.ca>
Date: Fri, 28 Sep 2012 10:56:09 -0700
Subject: NRFP Update
Thread-Topic: NRFP Update
Thread-Index: Ac2doonqejrtVxtKTvq8OuG1CRY8/w==
Message-ID: <D5A6D1A160E8D04794463FAEAA61C851AE3B7412@e7mbx23.idir.bcgov>
Accept-Language: en-US
Content-Language: en-US
X-MS-Has-Attach:
X-MS-TNEF-Correlator: <D5A6D1A160E8D04794463FAEAA61C851AE3B7412@e7mbx23.idir.bcgov>
MIME-Version: 1.0
X-Auto-Response-Suppress: DR, OOF, AutoReply

Redlich, Rose LDB:EX

From: Bissoondatt, Roger LDB:EX
Sent: Friday, September 28, 2012 11:41 AM
To: Priestlay, Wayne LDB:EX
Subject: RE: NRFP Update

Do not know all of the details. However there is a news release ion the gov't website.

Roger

Roger M. Bissoondatt
Acting General Manager
BC Liquor Distribution Branch
Phone: 604-252-3021
Fax: 604-252-3026
email: roger.bissoondatt@bcldb.com

From: Priestlay, Wayne LDB:EX
Sent: Friday, September 28, 2012 11:39 AM
To: Bissoondatt, Roger LDB:EX
Subject: RE: NRFP Update

is there a wage increase???

Wayne Priestlay
store manager
Chase GLS #226
phone 250 679 8454
email wayne.priestlay@bcliquorstores.com
treat others like you like to be treated

From: Bissoondatt, Roger LDB:EX
Sent: Friday, September 28, 2012 10:56 AM
To: LDB D All Employees
Subject: NRFP Update

Last night, Government reached a tentative agreement with the BCGEU for a new contract. As part of this agreement, the Negotiated Request for Proposal (NRFP) process for the privatization of liquor distribution services was cancelled.

I know that the NRFP process has been stressful for our organization and I appreciate the professionalism and dedication to customer service you have demonstrated during this period.

Sincerely,

Roger

Roger M. Bissoondatt
Acting General Manager
BC Liquor Distribution Branch
Phone: 604-252-3021
Fax: 604-252-3026

email: roger.bissoondatt@bcldb.com

Redlich, Rose LDB:EX

From: Hall, Gord LDB:EX
Sent: Friday, September 28, 2012 11:41 AM
To: Bissoondatt, Roger LDB:EX
Subject: FW: BCLDB Distribution Privatization

FYI.

From: Virginia.Labelle@gov.yk.ca [mailto:Virginia.Labelle@gov.yk.ca]
Sent: Friday, September 28, 2012 11:37 AM
To: Hall, Gord LDB:EX
Subject: RE: BCLDB Distribution Privatization

THANK YOU, Gord – sigh of relief from up here, in not having to deal with a privatized distribution system in accessing our imported products through you!!!

Virginia Labelle

Vice-President, Yukon Liquor Corporation

Tel: 867-667-5708 Fax: 867-393-6306 Mail Code: X-1 cell 332-1293

e-mail: virginia.labelle@gov.yk.ca Office: 9031 Quartz Road

-----Original Message-----

From: Hall, Gord LDB:EX [mailto:Gord.Hall@bcldb.com]
Sent: Friday, September 28, 2012 11:09 AM
To: Garon, Stéphane; Alain Maisonneuve; Engel, Jim SLGA; Ford, Patrick; Greg Beaulieu; Hamel, Nathalie; ian.loadman@lcbo.com; XT:MacLeod, Jamie SG:IN; Iskaalrud@slga.gov.sk.ca; Maureen Sullivan; MLOvell@slga.gov.sk.ca; Smith, Rick (ANBL); Tracy Crawford; Virginia.Labelle; 'Rowland Dunning'; Bissoondatt, Roger LDB:EX; Cournoyer, Vince LDB:EX
Subject: BCLDB Distribution Privatization

For your information, the Government of British Columbia has just announced that a new collective agreement has been reached with BC Government Employees Union. As part of the agreement, the LDB distribution privatization initiative has been cancelled. The link to the news release is attached.

<http://www.newsroom.gov.bc.ca/2012/09/tentative-agreements-with-bcgeu-residents.html>

Gord Hall, Director, Corporate Policy
British Columbia Liquor Distribution Branch
Phone: 604-252-3035 Fax: 604-252-3026
gord.hall@bcldb.com
www.bcldb.com

Redlich, Rose LDB:EX

From: Bissoondatt, Roger LDB:EX
Sent: Friday, September 28, 2012 11:43 AM
To: Browning, Alex; 'Carrie Oteiza'; 'Chris D'Arcy'; 'Chris Evans'; 'Fran Spenrath (E-mail)'; Genest, Richard; 'Ingrid Loewen'; marsha.fanning@thenslc.com; maureen.Sullivan@thenslc.com; Séguin, Daniel; 'sharon.sparkes@nfliquor.com'; VBanilevic@slga.gov.sk.ca; 'Virginia.Labelle'; 'Wendy MacDonald'; 'William Bruce'
Subject: FW: NRFP Update

fyi

Roger M. Bissoondatt
Acting General Manager
BC Liquor Distribution Branch
Phone: 604-252-3021
Fax: 604-252-3026
email: roger.bissoondatt@bcldb.com

From: Bissoondatt, Roger LDB:EX
Sent: Friday, September 28, 2012 10:56 AM
To: LDB D All Employees
Subject: NRFP Update

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Sincerely,

Roger

Roger M. Bissoondatt
Acting General Manager
BC Liquor Distribution Branch
Phone: 604-252-3021
Fax: 604-252-3026
email: roger.bissoondatt@bcldb.com

Redlich, Rose LDB:EX

From: Bissoondatt, Roger LDB:EX
Sent: Friday, September 28, 2012 11:43 AM
To: 'Dutton, Rob'
Subject: FW: NRFP Update

Roger M. Bissoondatt
Acting General Manager
BC Liquor Distribution Branch
Phone: 604-252-3021
Fax: 604-252-3026
email: roger.bissoondatt@bcldb.com

From: Bissoondatt, Roger LDB:EX
Sent: Friday, September 28, 2012 11:43 AM
To: Browning, Alex; 'Carrie Oteiza'; Chris D'Arcy; Chris Evans; Fran Spenrath (E-mail); Genest, Richard; Ingrid Loewen; marsha.fanning@thenslc.com; maureen.Sullivan@thenslc.com; Séguin, Daniel; sharon.sparkes@nfliquor.com; VBanilevic@slga.gov.sk.ca; Virginia.Labelle; Wendy MacDonald; William Bruce
Subject: FW: NRFP Update

fyi

Roger M. Bissoondatt
Acting General Manager
BC Liquor Distribution Branch
Phone: 604-252-3021
Fax: 604-252-3026
email: roger.bissoondatt@bcldb.com

From: Bissoondatt, Roger LDB:EX
Sent: Friday, September 28, 2012 10:56 AM
To: LDB D All Employees
Subject: NRFP Update

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Roger

Roger M. Bissoondatt
Acting General Manager
BC Liquor Distribution Branch
Phone: 604-252-3021
Fax: 604-252-3026
email: roger.bissoondatt@bcldb.com

Redlich, Rose LDB:EX

From: Bissoondatt, Roger LDB:EX
Sent: Friday, September 28, 2012 11:44 AM
To: Bissoondatt, Christine WCB:EX
Subject: FW: NRFP Update

fyi

Roger M. Bissoondatt
Acting General Manager
BC Liquor Distribution Branch
Phone: 604-252-3021
Fax: 604-252-3026
email: roger.bissoondatt@bcldb.com

From: Bissoondatt, Roger LDB:EX
Sent: Friday, September 28, 2012 10:56 AM
To: LDB D All Employees
Subject: NRFP Update

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Sincerely,

Roger

Roger M. Bissoondatt
Acting General Manager
BC Liquor Distribution Branch
Phone: 604-252-3021
Fax: 604-252-3026
email: roger.bissoondatt@bcldb.com

Redlich, Rose LDB:EX

From: Dutton, Rob <rob.dutton@lcbo.com>
Sent: Friday, September 28, 2012 11:47 AM
To: Bissoondatt, Roger LDB:EX
Subject: RE: NRFP Update

Thanks for the info Roger. Getting back to you with our PCI compliance project history and methodology – and costs. Also our view of IT requirements for the function.

Rob Dutton
Senior Vice President, Finance & Administration & Chief Financial Officer, LCBO
1 Yonge Street, 13th Floor, Toronto, Ontario M5E 1E5
T: 416-365-5776 C s.16 F: 416-365-5757 E: rob.dutton@lcbo.com

www.lcbo.com
www.vintages.com

Please discover and serve our products responsibly.

From: Bissoondatt, Roger LDB:EX [mailto:Roger.Bissoondatt@bcldb.com]
Sent: Friday, September 28, 2012 2:43 PM
To: Dutton, Rob
Subject: FW: NRFP Update

Roger M. Bissoondatt
Acting General Manager
BC Liquor Distribution Branch
Phone: 604-252-3021
Fax: 604-252-3026
email: roger.bissoondatt@bcldb.com

From: Bissoondatt, Roger LDB:EX
Sent: Friday, September 28, 2012 11:43 AM
To: Browning, Alex; 'Carrie Oteiza'; Chris D'Arcy; Chris Evans; Fran Spenrath (E-mail); Genest, Richard; Ingrid Loewen; marsha.fanning@thenslc.com; maureen.Sullivan@thenslc.com; Séguin, Daniel; sharon.sparkes@nfliquor.com; VBanilevic@slga.gov.sk.ca; Virginia.Labelle; Wendy MacDonald; William Bruce
Subject: FW: NRFP Update

fyi

Roger M. Bissoondatt
Acting General Manager
BC Liquor Distribution Branch
Phone: 604-252-3021
Fax: 604-252-3026
email: roger.bissoondatt@bcldb.com

From: Bissoondatt, Roger LDB:EX
Sent: Friday, September 28, 2012 10:56 AM
To: LDB D All Employees
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Sincerely,

Roger

Roger M. Bissoondatt
Acting General Manager
BC Liquor Distribution Branch
Phone: 604-252-3021
Fax: 604-252-3026
email: roger.bissoondatt@bcldb.com

Disclaimer:

CONFIDENTIALITY NOTICE:

This message is directed in confidence solely to the person named above. The information in this message, and any attachment, may be proprietary, confidential, privileged and exempt from disclosure under applicable law. If the reader of this message is not the intended recipient, you are hereby notified that any use, distribution, copying or disclosure is prohibited. If you have received this message in error, please notify us immediately by telephone (at our expense) or by e-mail and delete this message, without making a copy. Thank you for your cooperation. [Version française.](#)

Redlich, Rose LDB:EX

From: Parragh, Susan LDB:EX
Sent: Friday, September 28, 2012 11:50 AM
To: LDB D SO All Store Managers; LDB D SO Assistant Managers; LDB D SO All Stores
Cc: LDB D SO Area Managers; Bissoondatt, Roger LDB:EX
Subject: FW: NRFP Update

Importance: High

This is a message from Roger Bissoondatt, Acting General Manager.

Last night, Government reached a tentative agreement with the BCGEU for a new contract. As part of this agreement, the Negotiated Request for Proposal (NRFP) process for the privatization of liquor distribution services was cancelled.

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Sincerely,

Roger

Roger M. Bissoondatt
Acting General Manager
BC Liquor Distribution Branch
Phone: 604-252-3021
Fax: 604-252-3026
email: roger.bissoondatt@bclddb.com

Redlich, Rose LDB:EX

From: Bissoondatt, Roger LDB:EX
Sent: Friday, September 28, 2012 11:50 AM
To: 'john.k.bunting@ca.pwc.com'; Jones, Russ OAG:EX
Cc: 'sarah.e.marsh@ca.pwc.com'
Subject: FW: BCLDB Distribution Privatization

For your information, the Government of British Columbia has just announced that a new collective agreement has been reached with BC Government Employees Union. As part of the agreement, the LDB distribution privatization initiative has been cancelled. The link to the news release is attached.

<http://www.newsroom.gov.bc.ca/2012/09/tentative-agreements-with-bcgeu-residents.html>

Roger M. Bissoondatt
Acting General Manager
BC Liquor Distribution Branch
Phone: 604-252-3021
Fax: 604-252-3026
email: roger.bissoondatt@bcldb.com

Redlich, Rose LDB:EX

From: Parragh, Susan LDB:EX
Sent: Friday, September 28, 2012 11:53 AM
To: Bissoondatt, Roger LDB:EX
Subject: RE: NRFP Update

You're welcome ☺

Susan Parragh, R/Senior Manager
Store Operations – Corporate
BC Liquor Distribution Branch
p– 604-252-3121 f-604-252-3016
susan.parragh@bclddb.com
www.bclddb.com

From: Bissoondatt, Roger LDB:EX
Sent: Friday, September 28, 2012 11:51 AM
To: Parragh, Susan LDB:EX
Subject: RE: NRFP Update

Thanks Susan.
Roger

Roger M. Bissoondatt
Acting General Manager
BC Liquor Distribution Branch
Phone: 604-252-3021
Fax: 604-252-3026
email: roger.bissoondatt@bclddb.com

From: Parragh, Susan LDB:EX
Sent: Friday, September 28, 2012 11:50 AM
To: LDB D SO All Store Managers; LDB D SO Assistant Managers; LDB D SO All Stores
Cc: LDB D SO Area Managers; Bissoondatt, Roger LDB:EX
Subject: FW: NRFP Update
Importance: High

This is a message from Roger Bissoondatt, Acting General Manager.

Last night, Government reached a tentative agreement with the BCGEU for a new contract. As part of this agreement, the Negotiated Request for Proposal (NRFP) process for the privatization of liquor distribution services was cancelled.

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Sincerely,

Roger

Roger M. Bissoondatt
Acting General Manager
BC Liquor Distribution Branch
Phone: 604-252-3021

Fax: 604-252-3026
email: roger.bissoondatt@bcldb.com

Redlich, Rose LDB:EX

From: Dahlke, Cindy LDB:EX
Sent: Friday, September 28, 2012 12:02 PM
To: Bissoondatt, Roger LDB:EX
Cc: Welt, Lilian LDB:EX
Subject: FW: LDB D SO All Stores distribution list

FYI -

Cindy

From: Smith, Dan LDB:EX
Sent: Friday, September 28, 2012 11:56 AM
To: Dahlke, Cindy LDB:EX
Cc: Fernandez, Ruth LDB:EX; Campbell, David LDB:EX; Yau, Samuel LDB:EX
Subject: LDB D SO All Stores distribution list

OK, he has access now, so that won't happen next time.



Thanks,
Dan

Dan Smith, IT Security Analyst

BC Liquor Distribution Branch P: (604) 252-3063, F: (604) 252-2888
3200 East Broadway
Vancouver, B.C.
V5M 1Z6

When replying to a message that was sent with many recipients in the TO: field, select "Reply to all" only if the content is relevant to everyone.
Note: Portions of this email may be a personal expression of the author and not an official representation of the author's employer.

Redlich, Rose LDB:EX

From: Bissoondatt, Roger LDB:EX
Sent: Friday, September 28, 2012 12:17 PM
To: Procopio, Michael LDB:EX
Subject: RE: Government and BCGEU Reach a Tentative Agreement

Thanks

Roger M. Bissoondatt
Acting General Manager
BC Liquor Distribution Branch
Phone: 604-252-3021
Fax: 604-252-3026
email: roger.bissoondatt@bcldb.com

From: Procopio, Michael LDB:EX
Sent: Friday, September 28, 2012 12:14 PM
To: Bissoondatt, Roger LDB:EX; Wilson, Kelly LDB:EX; Farley, Don LDB:EX; Low, Elaine LDB:EX; Morse, Donna LDB:EX
Cc: Ferrara, Rita LDB:EX
Subject: Fw: Government and BCGEU Reach a Tentative Agreement

FYI

From: Davison, John C PSA:EX
Sent: Friday, September 28, 2012 12:09 PM
To: Aitken, Sandra A EAB:EX; Bains, Manjit S MCF:EX; Booth, Richard MEM:EX; Bridges, Richele I HLTH:EX; Callow, Sharlane AVED:EX; Cho, Gayle MEM:EX; Clunn, Karen E LBR:EX; Cormack, Michael FIN:EX; 'cshelst@islandstrust.bc.ca' <'cshelst@islandstrust.bc.ca'>; De Champlain, Rhonda MEM:EX; deleted - 120910 - Beach, Nicole RBCM:EX; Elliott, Bert V FIN:EX; Francis, Sarah LCTZ:EX; French, Shawna ABR:EX; Fudge-Jensen, Karen RBCM:EX; Glockzin, David MSD:EX; Goad, Jennifer FLNR:EX; Hennem, Ian P PSA:EX; Hintz, Elissa LCTZ:EX; Houser, Tracy TRAN:EX; Jackson, Vickie ENV:EX; 'joneill@phsa.ca' <'joneill@phsa.ca'>; Jones, Elaine F FIN:EX; Kapoor, Adia EBC:EX; 'ken.gower@broadmeadcare.com' <'ken.gower@broadmeadcare.com'>; Kennedy, Kim EDUC:EX; Kitching, Paul AGRI:EX; Lau, Caryl PSA:EX; 'lbarley@phsa.ca' <'lbarley@phsa.ca'>; Lefebvre, Marc OAG:EX; Lum, Wency LCTZ:EX; Lumley, Rebecca JAG:EX; Lun, Eric HLTH:EX; Maley, Madeline L FLNR:EX; McCrea, Jennifer EDUC:EX; McNally, Lorna JAG:EX; Merston, Nancy TRAN:EX; 'molynk@phsa.ca' <'molynk@phsa.ca'>; Morneau, Susan L CSNR:EX; Myers, Ann OBL:EX; Nash, Georgene L PSA:EX; Oman, Darlene FPB:EX; Osborne, Tim MCF:EX; Parnell, Grant AGRI:EX; Philips, Kathy AVED:EX; Postings, Shelaina CSCD:EX; Procopio, Michael LDB:EX; Robertson, Cindy PENC:EX; Roe, Sandra AGRI:EX; Russell, Kim CSCD:EX; Samsonoff, Dale J HLTH:EX; Sauder, May OBL:EX; Selbee, Donna FIN:EX; Shoemaker, Wes AGRI:EX; Siu, Raeleen FIN:EX; Spiteri, Julie R JAG:EX; Sundhu, Sandra PSA:EX; Thickens, Melissa TRAN:EX; Thorburn, Paula D JAG:EX; Veale, Greg PSA:EX; Wilkie, Maria ABR:EX; Williams, Angela RBCM:EX; XT:Crosby, Rick CASE:IN; Young, Carolyn S CSNR:EX
Subject: Government and BCGEU Reach a Tentative Agreement

We are pleased to confirm that we reached a tentative agreement with the BCGEU last night. As a result of the settlement, the BCGEU has announced that it has cancelled the overtime ban effective immediately (see below). A brief summary of the tentative agreement has been posted on @Work.

Overtime ban for BCGEU members who work for B.C. government cancelled

Redlich, Rose LDB:EX

From: Starck, Constantin LDB:EX
Sent: Friday, September 28, 2012 12:34 PM
To: Bissoondatt, Roger LDB:EX; Farley, Don LDB:EX; Low, Elaine LDB:EX; Mohn, Donna LDB:EX
Cc: Kuromi, Gary LDB:EX; Wilson, Kelly LDB:EX
Subject: draft minutes from Sept 24 PCI Governance Committee meeting
Attachments: PCI Gov Ctee minutes 2012-09-24 Draft.doc

Hi Roger, Don, Elaine, and Donna

Attached are draft minutes from the Sept 24 PCI Governance Committee meeting. Comments, questions, and corrections are welcome.

Thanks

Constantin

Constantin Starck CA, CISA
Director, Finance Projects & Systems
tel 604.252.3355 mobile s.17
constantin.starck@bcldb.com

PCI Governance Committee (PGC)

Minutes

Sept 24, 2012

In Attendance:

Elaine Low
Don Farley
Roger Bissoondatt
Donna Mohn

Gary Kuromi
Constantin Starck

Absent:

n/a

1. Minutes

The May 31, 2012 minutes were approved.

2. PCI Staffing

The Committee discussed the risks of losing qualified PCI staff and the suggested possible solution, including variants to the solution. Assuming any HR issues related to the solution could be managed, a key risk is the deployment of staff under MoF control away from LDB PCI activities. Also, if the LDB positions remain unfilled, the combined staff complement would have effectively been cut from 4 (2 PCI Managers at MoF plus 2 PCI Leads at LDB) to 2 (only those at MoF)

There is an HR meeting scheduled for Oct 2 to explore the feasibility of the possible solution with HR. The Committee would like to wait for the results of this meeting and then have a plan with more details circulated by email to be voted on by the Committee members.

3. 2012 QSA Assessment: Scope Reduction

The Committee agreed that if a control is no longer needed for PCI compliance purposes, the decision as to whether the control should remain in place rests with management, which was clarified to mean management level control owners and stakeholders. Since the majority of the controls are IT oriented, Erin McEwan (Director IT Risk and Security) will be asked to coordinate the revisiting of controls that are no longer needed for PCI.

4. 2012 QSA Assessment Activity

The Committee wanted to know what the current status of the Annual PCI Staff Awareness program. Answer: For the on-line head office staff, approximately 90 out of 500 (18%) have not taken the training as of Aug 22.

For the stores, which required staff to acknowledge the receipt of the Security Awareness booklet, 100% of the stores have responded with the signature lists. The per cent of staff that have not signed is expected to be low, but is not

currently known – this statistic can only be calculated after HR has keyed the signature lists into PPIIMS, scheduled for October.

5. ERP Desk test

The ERP DeskTest of June 29 revealed a requirement for MoF to be informed of PCI situations where the issue was resolved but a data breach could not be “ruled out” until investigative or forensic work was completed.

A typical situation would be a PINpad replacement due to a missing security sticker, where a data breach can only be ruled out after TD has examined the PINpad for evidence of compromise and reported back the results of their examination to LDB. Such a process is not a normal part of TD operations; the PCO is working on establishing a process with TD.

An informal reporting of “data-breach-not-yet-ruled-out” situations will be established with the MoF outside of existing ERP process”

6. Next Meeting

The next formal meeting of the PCI Governance Committee is scheduled for Nov 26 2012 11:00am in the Conference Centre.

Redlich, Rose LDB:EX

From: Dahlke, Cindy LDB:EX
Sent: Friday, September 28, 2012 1:03 PM
To: Bissoondatt, Roger LDB:EX
Cc: Welt, Lilian LDB:EX
Subject: FW: NRFP Close Out - October 4 meeting

Hi Roger,

Of course, you are fine any time on October 4; for this meeting would you prefer **dial-in** information?
Or **meet in person**?

Let me know. Thanks!

Cindy Dahlke

Executive Administrative Assistant
General Manager's Office| **BC Liquor Distribution Branch**
Phone: 604-252-3021

From: Dicks, Caylla LCTZ:EX
Sent: Friday, September 28, 2012 12:57 PM
To: Hoskins, Jeannie JAG:EX; Furtado, Angelina CITZ:EX; Dahlke, Cindy LDB:EX; Merrick, Keri LCTZ:EX
Subject: NRFP Close Out

Hi Everyone,

Kim would like to book a one hour meeting next week with Lori Wannamaker, Karen Ayers, Bette-Jo Hughes, Richard Poutney and Roger Bissoondatt regarding "NRFP Close Out." I want to see which times work best for everyone if someone can't meet in person, I will provide dial-in information.

Possible times:
Thursday October 4, from 3-4

Or Friday October 5 from 9-10, 10-11, 11-12, or 12-1

Thanks,

Caylla Dicks
Office Manager
Deputy Minister Kim Henderson's Office
Ministry of Citizens' Services and
Open Government

Redlich, Rose LDB:EX

From: Dahlke, Cindy LDB:EX
Sent: Friday, September 28, 2012 2:04 PM
To: Procopio, Michael LDB:EX
Cc: Bissoondatt, Roger LDB:EX; Welt, Lilian LDB:EX
Subject: FW: hiring requests - approval process routing?

Importance: High

Hi Mike,

See below. Should the approved forms be sent from Lori's office to Erika Taylor at the PSA, or should the LDB (GM's office? or HR staff?) do that after the forms have been signed by Lori?

Let me know! Thanks.

Cindy Dahlke

Executive Administrative Assistant
General Manager's Office| **BC Liquor Distribution Branch**
Phone: 604-252-3021

From: Hoskins, Jeannie JAG:EX
Sent: Friday, September 28, 2012 1:52 PM
To: Dahlke, Cindy LDB:EX
Subject: hiring requests

Hi Cindy

As per our conversation this morning, I guess the only thing I need from you is if you wish for us to send the approved forms to Erika Taylor at the PSA, of you would like your HR staff to do that after the forms have been signed by Lori?

Thanks.

Jeannie Hoskins
Executive Coordinator
Office of the Deputy Solicitor General
Ministry of Justice

Redlich, Rose LDB:EX

From: Barker, Wayne LDB:EX
Sent: Friday, September 28, 2012 2:31 PM
To: Wilson, Kelly LDB:EX
Cc: Bissoondatt, Roger LDB:EX; Tougas, Bob LDB:EX
Subject: FW: Port Place - LDB Store #33
Attachments: s.17 - LDB.DOC

Hi Kelly,

s.17

Regards,

Wayne Barker

Senior Leasing Manager

T (604) 252-3136

F (604) 252-3141

wayne.barker@bcladb.com

From: Ralph Huizinga [mailto:ralph.huizinga@firstcapitalrealty.ca]
Sent: Friday, September 07, 2012 12:45 PM
To: Barker, Wayne LDB:EX
Subject: Port Place - LDB Store #33

Wayne, please see the attached. Do you see any issue in signing this?

Ralph Huizinga

VP of Acquisitions & Development - Western Canada

First Capital Realty Inc.

Suite 400, 1550 - 8th Street SW

Calgary, Alberta T2R 1K1

Direct Phone: (403) 257-6890

Cell Phone: (403) 461-3679

NOTE: FIRST CAPITAL REALTY INC. AND FCR MANAGEMENT SERVICES WILL BE RELOCATING TO MOUNT ROYAL VILLAGE, SUITE 400, 1550 - 8TH STREET SW, CALGARY, ALBERTA, T2R 1K1. THE EFFECTIVE DATE IS AUGUST 17, 2012. ALL TELEPHONE AND FAX NUMBERS WILL REMAIN THE SAME.

Pages 308 through 309 redacted for the following reasons:

s.17

Redlich, Rose LDB:EX

From: Bissoondatt, Roger LDB:EX
Sent: Friday, September 28, 2012 3:16 PM
To: 'john.k.bunting@ca.pwc.com'
Cc: Dahlke, Cindy LDB:EX
Subject: RE: FW: BCLDB Distribution Privatization

Not a problem.

Have a good weekend!

Roger

Roger M. Bissoondatt
Acting General Manager
BC Liquor Distribution Branch
Phone: 604-252-3021
Fax: 604-252-3026
email: roger.bissoondatt@bcldb.com
From: john.k.bunting@ca.pwc.com [mailto:john.k.bunting@ca.pwc.com]
Sent: Friday, September 28, 2012 1:48 PM
To: Bissoondatt, Roger LDB:EX
Subject: Re: FW: BCLDB Distribution Privatization

An hour sb plenty. I may bring Mike Harris with me if the timing works. Thanks Roger.
Sent with two thumbs from my Blackberry

From: "Bissoondatt, Roger LDB:EX" [Roger.Bissoondatt@bcldb.com]
Sent: 09/28/2012 01:29 PM MST
To: John Bunting
Cc: "Dahlke, Cindy LDB:EX" <Cindy.Dahlke@bcldb.com>; "Low, Elaine LDB:EX" <Elaine.Low@bcldb.com>
Subject: Re: FW: BCLDB Distribution Privatization

Hi John, I will ask Cindy to set up a meeting with Elaine and I. Would one hour be sufficient?

Roger

From: john.k.bunting@ca.pwc.com [mailto:john.k.bunting@ca.pwc.com]
Sent: Friday, September 28, 2012 12:57 PM
To: Bissoondatt, Roger LDB:EX
Subject: Re: FW: BCLDB Distribution Privatization

Wow! I guess that makes next week a little easier for you?

Possible to connect next week at some point in time?

John K. Bunting

PwC | Partner, BC Private Company Services Leader

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Email: john.k.bunting@ca.pwc.com

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<http://www.pwc.com/ca>

From: "Bissoondatt, Roger LDB:EX" <Roger.Bissoondatt@bcldb.com>
To: John K. Bunting/CA/ABAS/PwC@Americas CA, "Jones, Russ OAG:EX" <RJONES@bcauditor.com>
Cc: Sarah E. Marsh/CA/ABAS/PwC@Americas CA
Date: 09/28/2012 11:50 AM
Subject: FW: BCLDB Distribution Privatization

For your information, the Government of British Columbia has just announced that a new collective agreement has been reached with BC Government Employees Union. As part of the agreement, the LDB distribution privatization initiative has been cancelled. The link to the news release is attached.

<http://www.newsroom.gov.bc.ca/2012/09/tentative-agreements-with-bcgeu-residents.html>

Roger M. Bissoondatt
Acting General Manager
BC Liquor Distribution Branch
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email: roger.bissoondatt@bcldb.com

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From: Seeley, Patrick LDB:EX
Sent: Friday, September 28, 2012 3:33 PM
To: Bissoondatt, Roger LDB:EX; Low, Elaine LDB:EX
Subject: Supplier Audits - Workflow Timeliness

Roger / Elaine,

I want to bring the matter of Supplier Audit timeliness up and give you a heads up that I am looking closely at this and will be revising our internal processes to better manage the timeliness of the work. After improving some internal processes which provide me with better visibility into the supplier audit program I am seeing some inherent weaknesses in how we perform the work which is leading to unacceptable time lags between the time we start an audit engagement until the time we complete it.

Specifically, after receiving a recent project status update I see we have had the Molson audit file for 2010 / 2011 open for 12 months and the Labatt's file for the same audit period has been open for 16 months. The reports will be issued soon but both these stats to me are just simply unacceptable and I anticipate you are of the same thinking. What I am being advised by my team is the root problem is attributable to 1) untimely receipt of data from the big two breweries and 2) poor quality data causing us time and effort to review and re-request if it is of poor quality.

In my view our internal process appears weak and is no longer acceptable so I am introducing the following steps to address this problem:

1. Detailed **weekly** supplier project status reporting from IA Manager with aging of all files;
2. Initial data requests for audit info will be performed by the Audit Manager, Director, or delegate and not by Operational auditors;
3. Hard dates to be communicated to each supplier in a formal engagement letter advising them the audit process in place and specifically what we need and when the receipt deadline is for data and other information (4 weeks is my thought of a reasonable timeline to receive information back)... similar to how engagement were handled when I was in public practice;
4. When data is received the IA Manager, or delegate, will be responsible for verifying the quality of the data and communicate back to the IA Manager by the next business day that the data quality is sufficient or not to proceed with the audit;

Since there is no real penalty for the suppliers to submit information on time and of good quality there is some risk that this will not improve the situation. However with the revised processes and better oversight control by me I will see if there is any change pretty quick and decide if I need to consider other measures to ensure timely receipt of quality information.

I realize you likely do not need this level of detail regarding the IA internal business processes but due to your recent inquiries over report timeliness Roger I wanted to update you on what I am doing to address this situation and I thought Elaine should also be in the loop.

If you have any comments or suggestions regarding this matter please just let me know. Any input / advice stemming from your past IA positions here or your current roles could be of great help to me.

Thank you.

Patrick

Patrick Seeley

Director, Internal Audit

BC Liquor Distribution Branch

Phone: 604-252-3222 Fax: 604-252-2959

patrick.seeley@bcldb.com

www.bcldb.com

Redlich, Rose LDB:EX

From: Bissoondatt, Roger LDB:EX
Sent: Friday, September 28, 2012 3:37 PM
To: Gill, Nancy LDB:EX; Palmer, Tarina LDB:EX
Subject: FW: Government and BCGEU Reach a Tentative Agreement

fyi

Roger M. Bissoondatt
Acting General Manager
BC Liquor Distribution Branch
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Fax: 604-252-3026
email: roger.bissoondatt@bcldb.com

From: Procopio, Michael LDB:EX
Sent: Friday, September 28, 2012 12:14 PM
To: Bissoondatt, Roger LDB:EX; Wilson, Kelly LDB:EX; Farley, Don LDB:EX; Low, Elaine LDB:EX; Morse, Donna LDB:EX
Cc: Ferrara, Rita LDB:EX
Subject: Fw: Government and BCGEU Reach a Tentative Agreement

FYI

From: Davison, John C PSA:EX
Sent: Friday, September 28, 2012 12:09 PM
To: Aitken, Sandra A EAB:EX; Bains, Manjit S MCF:EX; Booth, Richard MEM:EX; Bridges, Richele I HLTH:EX; Callow, Sharlane AVED:EX; Cho, Gayle MEM:EX; Clunn, Karen E LBR:EX; Cormack, Michael FIN:EX; 'cshelst@islandstrust.bc.ca' <'cshelst@islandstrust.bc.ca'>; De Champlain, Rhonda MEM:EX; deleted - 120910 - Beach, Nicole RBCM:EX; Elliott, Bert V FIN:EX; Francis, Sarah LCTZ:EX; French, Shawna ABR:EX; Fudge-Jensen, Karen RBCM:EX; Glockzin, David MSD:EX; Goad, Jennifer FLNR:EX; Hennem, Ian P PSA:EX; Hintz, Elissa LCTZ:EX; Houser, Tracy TRAN:EX; Jackson, Vickie ENV:EX; 'joneill@phsa.ca' <'joneill@phsa.ca'>; Jones, Elaine F FIN:EX; Kapoor, Adia EBC:EX; 'ken.gower@broadmeadcare.com' <'ken.gower@broadmeadcare.com'>; Kennedy, Kim EDUC:EX; Kitching, Paul AGRI:EX; Lau, Caryl PSA:EX; 'lbarley@phsa.ca' <'lbarley@phsa.ca'>; Lefebvre, Marc OAG:EX; Lum, Wency LCTZ:EX; Lumley, Rebecca JAG:EX; Lun, Eric HLTH:EX; Maley, Madeline L FLNR:EX; McCrea, Jennifer EDUC:EX; McNally, Lorna JAG:EX; Merston, Nancy TRAN:EX; 'molynk@phsa.ca' <'molynk@phsa.ca'>; Morneau, Susan L CSNR:EX; Myers, Ann OBL:EX; Nash, Georgene L PSA:EX; Oman, Darlene FPB:EX; Osborne, Tim MCF:EX; Parnell, Grant AGRI:EX; Philips, Kathy AVED:EX; Postings, Shelaina CSCD:EX; Procopio, Michael LDB:EX; Robertson, Cindy PENC:EX; Roe, Sandra AGRI:EX; Russell, Kim CSCD:EX; Samsonoff, Dale J HLTH:EX; Sauder, May OBL:EX; Selbee, Donna FIN:EX; Shoemaker, Wes AGRI:EX; Siu, Raeleen FIN:EX; Spiteri, Julie R JAG:EX; Sundhu, Sandra PSA:EX; Thickens, Melissa TRAN:EX; Thorburn, Paula D JAG:EX; Veale, Greg PSA:EX; Wilkie, Maria ABR:EX; Williams, Angela RBCM:EX; XT:Crosby, Rick CASE:IN; Young, Carolyn S CSNR:EX
Subject: Government and BCGEU Reach a Tentative Agreement

We are pleased to confirm that we reached a tentative agreement with the BCGEU last night. As a result of the settlement, the BCGEU has announced that it has cancelled the overtime ban effective immediately (see below). A brief summary of the tentative agreement has been posted on @Work.

Overtime ban for BCGEU members who work for B.C. government cancelled

28 Sep '12

The BCGEU and B.C. government have reached a tentative agreement for more than 25,000 members who work in direct government service.

Consequently, the overtime ban implemented on Monday, September 17, 2012 is cancelled effective immediately.

Redlich, Rose LDB:EX

From: Ngui, Christopher LDB:EX
Sent: Friday, September 28, 2012 3:42 PM
To: Bissoondatt, Roger LDB:EX
Subject: Contratulations! NRFP Update

I got the news on my car radio and couldn't wait to say this to you:

Job well Done!

Chris

From: Bissoondatt, Roger LDB:EX
Sent: September 28, 2012 10:56 AM
To: LDB D All Employees
Subject: NRFP Update

Last night, Government reached a tentative agreement with the BCGEU for a new contract. As part of this agreement, the Negotiated Request for Proposal (NRFP) process for the privatization of liquor distribution services was cancelled.

I know that the NRFP process has been stressful for our organization and I appreciate the professionalism and dedication to customer service you have demonstrated during this period.

Sincerely,

Roger

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