Not responsive

Not Responsive



Please consider the environment before printing this email.

	CAPTION:						
	LOCATION:						
	CLASSIFICATION OF FILES						
	CATEGORY	OFFENCE	CLEARED				
C 200 21	ILLEGAL GAMING	CG House Illegal Lottery Internet VGM Other	Charge CC Charge GCA Violation Ticket Warning: Written Warning: Verbal				
	UALG Unlawful Activity Legal Gaming (licensed) PRE-LICENSING PRE-REGISTRATION POST REGISTRATION OTHER	Assault Cheat at Play C.O.C. Counterfeit Fraud G.C.A. Loan Sharking	Administrative Intelligence Unfounded OTHER				
Penticton COMPLA employer	Casino Community Gaming Centre / Bingo Halls Lotteries Products / Lottery Retailers Charities Horse Racing / TBC / Racinos Internet Gaming	Money Laundering / SCT Theft Threats Prohibited VSE Prohibited OTHER					
er [1]			SCORED				
r 4T - the 033730]	CPIC ENTRY		CONCLUDED				
# C	EXHIBITS						
	D.D		ρ				
Om Om	A	SUPERVIS	ior				
359		DATE	12.02.24				

INVESTIGATOR: _

EGM-2013-00016 Page 3

BANISTER wanted to know why the Legion had been red flagged and I told him that it was because of the multiple attempts by

s.22 at trying to cancel the two tickets after they had been initially cancelled.

I told BANISTER that the \$100 was likely missing from the bar's main float which he agreed most likely occurred. I suggested to BANISTER that they may wish to report the theft to the police as it is no longer a gaming matter. \$1.22 was in the Legion today for the first time since this incident took place.

I told BANISTER that I would drop off the two original tickets and the cancelation slips at the Legion for him on my next trip to Penticton.

2012-02-23 1300 I attended to the Legion in Penticton and met with Ron BANISTER. I returned the cancelled tickets to him.

This file is to be concluded at this time.

Dean Hoffman

EGM-2013-00016 Page 4

Re:

s.22

There are no Prime entries in s.22 name.

2012-02-08 1100 I contacted NEVISON as I had not received his ACL Report which he sent to me. NEVISON explained the information that was provided on the spread sheet concerning the cancelation of the tickets.

The Lotto Max Ticket was cancelled at 11:49:29 hrs with the identifying number of s.15. The Lotto 649 and BC49 ticket was cancelled at 11:48:22 with the identifying number of s.15.

From 11:49:13 hrs to 11:52:08 hrs there 11 attempts to cancel the same Lotto Max ticket which did not produce an identifying number as the ticket had already been cancelled. There were 6 attempts to cancel the same Lotto 649 and BC49 ticket during this same time frame which did not produce an identifying as the ticket had already been cancelled.

The numbers produced at the time they were cancelled appeared to part of the control number on each of the two tickets that I received from BANISTER.

It appears that the tickets were properly cancelled by s.22 and the Legion is not out any Lottery revenue as BCLC would not have taken the \$90 from their account. The missing \$100 dollars appears to have been taken from their bar sales.

- 2012-02-13 1345 I contacted Kirk NEVISON concerning this file. NEVISON confirmed that because the two tickets had been cancelled properly the Legion was not out the \$90.
 - 1350 I called Ron BANISTER and left him a message for him to give me a call.
 - 1355 Ron BANISTER returned my call and explained to him what had transpired. I told BANISTER that the Legion had not been shorted any lottery money as the tickets had been properly cancelled.

Re:

s.22 apparently received his training to sell lottery products while he worked at the Legion in s.22 BANISTER advised that they learned after the fact the reason behind s.22 transferring his membership to Penticton. s.22 was found in the Legion after hours on a Sunday drinking beer and watching TV. s.22 also physically moved to Penticton. s.22 apparently has an

s 22

I provided to BANISTER my business card so he could give it to s.22 if he shows up at the legion. BANISTER provided the following contact number for s.22 as being: s.22

2012-01-18 I sent an e-mail to Tom PURGAS requesting that he run on Prime and Cpic for me.

2012-01-19 1040 I called Kirk NEVISON at BCLC concerning this file. The two cancelled tickets provided by BANISTER were properly handled. Each ticket has its own cancelled slip which must be kept with the cancelled slip for 30 days after the last draw. Also written on each ticket was the word, "cancelled."

NEVISON advised that there ACL Report was generated after a large volume of tickets were cancelled. 26 tickets were cancelled from 11:46:29 hrs until 11:52:08 hrs on the 29th of December, 2011.

I requested a copy of the report as well as the control numbers on the tickets to see if the two cancelled ticket were part of this group of 26 tickets that were cancelled.

A Cpic check identified a s.22 in Penticton. I checked the address on a map and the address is located near Skaha Lake in Penticton. BANISTER indicated that s.22 lived near Skaha Lake.

s.22

Re:

BANISTER indicated that an additional \$10 dollars was also missing from the till which BANISTER suspects occurs when took five \$20 bills from it.

5.22

had been working as a s.22 a week which occurred on s.22 shift would run from s.22 As the bartender would be responsible for Lottery sales and bar sales. There were no servers working during his shifts.

transferred from the s.22 Legion to the Penticton Legion in the middle of November, 2011.

s.22

s.22

s.22 which has resulted in a number of the members expressing their fears about his emotional state.

s.22 apparently made a number of phone calls to BCLC Hotline complaining about the Altura and SST which resulted in a visit from a BCLC representative. According to BANISTER, the complaints made to BCLC by

s.22 were off the wall.

BANISTER advised that the last time that s.22 was seen at the Legion was on the 30th of December when he apparently was suppose to work an extra bartending shift but he didn't because there was some confusion over who was suppose to work it.

s.22 was upset over what had transpired.

BANISTER stated that the theft was no uncovered until the 3rd of January, 2012 when the office Manager reconciled the liquor and lottery sales from the previous week. They also received a phone call from BCLC concerning the cancellation of the lottery tickets.

was not confronted about the missing money and or the cancelled lottery tickets.

s.22 to visit family. He left on the 4th of January and was expected to return to Penticton on the 14th of January. s.22 has no scheduled bartending shifts for the month of January. The Legion does not have any video recording system in place. Re: s.22 Theft of money Royal Canadian Legion Penticton

File: 50859

2012-01-03

I received a Section 86 Report from BCLC reporting that on the 29th of December, 2011 there were 26 cancellations on the lottery terminal (100% of the daily sales) at the Royal Canadian Legion in Penticton.

BCLC Investigator Kirk NEVISON contacted the Legion and spoke to Karyn BERRY. BERRY wasn't aware of the incident but indicated that there had been some problems just before Christmas and this may be part of the problem.

NEVISON received a phone call from the Legion Director, Ron BANISTER. BANISTER advised that they had some problems with an employee who s.22 BANISTER informed NEVISON that they were missing \$100 dollars and they suspected s.22 was stealing.

NEVISON inquired with BANISTER if the Legion had reported the theft to the police which he indicated they hadn't done so.

s.22 until the middle of this month.

2012-01-10 1440

I called the Legion in Penticton and spoke to BANISTER about this file. He advised that \$90 of the \$100 that is missing was from Lottery sales.

s.22 had only worked at the Legion from the

s.22 of December as a s.22 His last shift was on the s.22 s.22 had

previously belonged to the Legion ir \$.22

BANISTER has secured all the documents related to the transactions that occurred on the s.22 . I told BANISTER that I would contact him next week to arrange a time to meet him. BANISTER provided his cell phone number, s.22

s.22 and I can call him anytime to set an appointment.

I told BANISTER that we would go over s.22 previous work schedule to see if there were any patterns on the Lottery play.

2012-01-17 1000

I called BANISTER and arranged to meet him at the Legion in Penticton for 1130 Am.

I attended to the Legion and met with Ron BANISTER who is the Treasurer. I received the cancelled tickets from him. They are two tickets of which one is a Lotto Max and the Extra for 9 draw valued at \$54 and a \$10 Lotto Pack and a double play for \$36. The total value of the tickets cancelled was \$90.

Page 1





Gaming Information and Services

Know your limit, play within it.

Created DHoffman 02-Jul-2012 Other Interior Secured	Occurrence #; * File Created: File #: Form Date: * Received Date:	49634 Yes 50859 04-Jan-2012
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Print and Close

Cancel

Cancellation of Multiple Tickets

10 or more cancellations on the same day - by terminal where number of cancellations is 20% or more of sales.

Terminal	Date	CDC	Last 7 Days	Count	Percent	Time	Game	Location	City	Contact Info	Disposition	IRIMS#
3099 2011-12-29	2011-12-29	10802	-	26	" "]	11:46:29 - 11:52:08		37004 - RCL #40	PENTICTON	250-492-2882 BERKY, KARYN		
		T		j	7	11:46:29	Lotto Max					:
		T	<u> </u>	T		11:48:22	Lotto 6/49	s.15				
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		1		1		11:49:13	Lotto Max		u _i			Ī
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				1		11:49:38	Lotto Max		O			
			1			11:49;45	Lotto 6/49		D)			
			J.,	1		11:49;45	BC/49		0			
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				i	<u> </u>	11;50:52	Lotto 6/49		oj			
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						11:51:00	Lotto 6/49		0	1	ļ	
						11:51:00	8C/49		0			1
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		L				11:51:06	BC/49		0			<u> </u>
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		<u> </u>	l			11:51:49	Lotto Max		0			
_						11:51:58	Lotto Max		0	1		
						11:52:02	Lotto Max		O .	i		1
		1	:			11:52:08	Lotto Max		0			:

Hoffman, Dean SG:EX

From: Sent: Kirk Nevison [KNevison@bclc.com]

To:

Wednesday, February 8, 2012 10:53 AM

Subject:

Hoffman, Dean SG:EX

Attachments:

Case 1033730 RCL #40 Penticton Case 1033730 ACL Report.pdf

Hello Dean,

Here is the ACL report. I'm sorry for the delay, not sure what happened the other day. I discovered an issue we should discuss when you have a minute.

Kirk

This email is intended only for the addressee. It may contain confidential or proprietary information that cannot be disclosed without BCLC's permission. If you have received this email in error, please notify the sender immediately and delete the email.

TICKET # 10802- s.15 -151-71-84

THU DEC29 11 \$36.00 CREDIT RETAILER 3099 10802-0787-2646-176-01

Keep for 30 days after last draw on ticket

\$10 LOTTO PACK

2 OF 2 TICKETS LOTTO MAX

FEB03 12 DEC30 11 FEB10 12 JAN06 12 JAN13 12 FEB17 12 JAN20 12 FEB24 12 JAN27 12

16 17 23 24 35 45 48 05 25 30 33 43 45 49 07 08 10 23 26 38 43 6



07-54-80-98-YES

TOTAL \$54.00

RETAILER 3099 10802s.15 -082 - 79



PLEASE SIGN YOUR TICKET

www.bclc.com

LOTTO MAX EST \$50M + EST 10 MAXMILLIONS THIS FRI



\$10 LOTTO PACK

1 OF 2 TICKETS DOUBLE PLAY

DEC31 11 JAN04_12 JAN07 12 JAN11 42+ JAN14 12 JAN18 12-JAN21 12 JAN25 12 JAN28 12 THESE NUMBERS ARE GOOD FOR LOTTO 6/49 & BC/49

01 05 20 22 27 38 ---- EXTRA ----07-66-96-99-YES

TOTAL \$36.00 RETAILER 3099 10802- s.15 -151-71-84



PLEASE SIGN YOUR TICKET

LOTTO MAX EST \$50M + EST 10 MAXMILLIONS THIS FRI

\$10 LOTTO PACK CANCEL

TTCKFT # s.15 -082-79-90 10802-

THU DEC29 11 CREDIT RETAILER 3099 10802-0308-0961-080-29

Keep for 30 days after last draw on ticket

> EGM-2013-00016 Page 14

14 of 21

\$54.00

DisplayMessage

Vo. 2145 P. 279 Page 1 of 1

Date : Thu Jan 19 14:14:24 EST 2012

MT:M

From:

s.15

To: BC80113 Subject:

HC BC41027

BC80113

RE SNME:

s.22

DL #

DRIVER NAME

DOB

CITY

SEX LIC

s.22

2012 01 10

Va. 2148 Page 1 of 1

Date: Thu Jan 19 14:17:44 EST 2012

MT:M

From: To: BC80113

DisplayMessage

Subject:

HC BC41027 BC80113

RE DL

s.22 BCDL:

STATUS: s.22

PRIMARY DL STATUS:

s.22

LEARNER DL STATUS: NONE

TEMPORARY DL STATUS: NONE

LICENCE TYPE: s.22

OTHER

DL#:

5.22

DOB: \$.22

EYE COLOUR:

SEX: s.22 KEYWORD:

5.22

HAIR COLOUR:

HEIGHT:

WEIGHT:

CURRENT DRIVER LICENCE INFORMATION:

s.15

CLASS s.22 EXPIRES

s.22

CARD SERIAL NUM:

s.22

ACTION: ALL DRIVER'S LICENCES CANCELLED EFFECTIVE s.22

the transfer of the first transfer of the decomposition of the first transfer of the fir

s.22

PROHIBITED SEC.

PROHIBITED SEC

s.22

END OF DRIVING RECORD.

2012 01 10

Pages 17 through 22 redacted for the following reasons:

s.16, s.22

Page 18

Withheld pursuant to/removed as

Copyright

Hoffman, Dean SG:EX

From:

Halpenny, Barry SG:EX

Sent:

Thursday, January 5, 2012 4:14 PM

To:

Hoffman, Dean SG:EX

Subject:

Penticton RCL

Dean

Received a call from Kirk NEVISON regarding a possible theft at RCL in Penticton. They had determined there were a large amount of cancellations on lottery purchases which raised a flag. He was in contact with the Legion and they indicated there had been some issues with one of their employee:

s.22 and is currently out of the area but will be returning in a couple of weeks. He has requested the Legion to do a reconciliation of the cancelled tickets. They are supposed to keep both copies, the ticket and the cancellation, but hasn't got a response yet. He later called to advise he had spoken to

s.22 and she is new to the Legion but will be looking after the reconciliation. She also had some questions about being registered as she formally worked at the Elks and is now at the Legion. I gave her a call and explained how she could get her application for registration. She will be reviewing the cancellations and was advised you would be calling her next week. She seemed very new at the Legion so not sure how much she knows about

s.22 but from Kirk's conversation it appears there were problems with him.

Barry

Barry Halpenny
Special Provincial Constable
Regional Director, Interior Region
Investigations and Regional Operations
Gaming Enforcement
Gaming Policy & Enforcement Branch
Ministry of Public Safety and Solicitor General
Office (250) 861-5518 Fax (250) 861-7362 Cell (250) 864-9955

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Strader, Mona SG:EX

22052

From:

no-reply@salesforce.com on behalf of Lottery Investigations [lotteryinvestigations@bclc.com]

Sent:

Wednesday, January 4, 2012 1:19 PM GPEB 86 Reporting Interior GPEB:EX

To: Cc:

LottervInvestigations@BCLC.com

Subject:

BCLC GPE Section 86 Report Notification - Case # 01033730 ref:00D8bj6y.500CH0T57:ref

Gaming Policy and Enforcement Branch Investigation Division British Columbia Lottery Corporation

SECTION 86 G C ACT REPORT

To be submitted without delay by BCLC only.

CASE INFO

Date reported to BCLC: 03/01/2012

Category: Retailer

Sub Category: Complaints Against Retailer

Contact:

Rcl #40 Hall MiddleName:

502 MARTIN STREET

PENTICTON, BC V2A 2L4

Canada

PENTICTON

250-492-2882

Person:

s.22

Site Location:

502 MARTIN STREET, PENTICTON, BC, V2A 2L4, Canada 250-492-2882

CASE DETAILS

Case #: 01033730

Subject: FRAUD DETECTION

Description:

NOTES:

ACL Report CDC 10802 - Cancellation of Multiple Tickets. Retailer 3099 had 26 cancellations (100% of daily sales) at the following times;

11:46:29Lotto Max s.15 11:48:22Lotto 6/49 s.15 1:48:22BC/49 s.15 11:49:13Lotto

Max011:49:24Lotto Max011:49:38Lotto Max011:49:45Lotto 6/49011:49:45BC/49011:50:46Lotto

6/49011:50:46BC/49011:50:52Lotto 6/49011:50:52BC/49011:51:00Lotto

6/49011:51:00BC/49011:51:06Lotto 6/49011:51:06BC/49011:51:15Lotto

6/49011:51:15BC/49011:51:23Lotto Max011:51:30Lotto Max011:51:36Lotto Max011:51:41Lotto Max011:51:49Lotto Max011:51:56Lotto Max011:52:02Lotto Max011:52:08Lotto Max0 ACL Report

attached to related content. GKumpicco

CDC date December 29, 2011

ACTION TAKEN BY BCLC INVESTIGATOR:

January 4, 2011

Writer contacted R/T location and spoke with $_{\rm S.22}$. She was not aware of the incident, but will look into it. She claims they have had some problems just before Christmas and feels this may be part of that problem. She would not go into it any further with investigator. $_{\rm S.22}$ will do her checks and call writer back.

Writer received a call from Legion Director, Ron Banister. He advised they had some problems with an employee s.22 He just learned of this, by s.22 today. Mr. Banister states that they were missing \$100 dollars and suspected s.22 was stealing. They now believe this was bigger then what they thought.

Writer asked Mr. Banister if the Legion had contacted the local police. He stated "no". Writer asked if they would would consider that, and he was uncertain. $_{\rm s.22}$ and not expected back to BC until near the middle of the month.

GPEB will be alerted to the possible theft of ticket money.

No cases have been created for this location where the validation of a ticket show's cancelled. Writer will do more research into this.

S.U.I.

Kirk Nevison

Security Investigator Kamloops

Submitted by (BCLC Employee): Nicole Wu Submitted on: 04/01/2012 Submitted to: GPEB - Interior Region Office

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