

Saadati, Negin FIN:EX

From: Manton, Kim FIN:EX
Sent: Tuesday, January 23, 2018 1:43 PM
To: Minister, FIN FIN:EX
Subject: FW: Constituent Inquiry
Attachments: s.22 .pdf

From: Bains.MLA, Harry [<mailto:Harry.Bains.MLA@leg.bc.ca>]
Sent: Tuesday, January 23, 2018 1:34 PM
To: Manton, Kim FIN:EX
Subject: Constituent Inquiry

Hello Kim!

s.22

Please let me know if you require any further information.

Warm Regards,

Jasmeet Sangha | Constituency Assistant | Harry Bains, MLA Surrey-Newton
P: 604.597.8248 | F: 604.597.8882 | #102 – 7380 King George Blvd, Surrey, BC V3W 5A5
Email: Jasmeet.Sangha@leg.bc.ca

Saadati, Negin FIN:EX

From: Manton, Kim FIN:EX
Sent: Monday, January 22, 2018 4:29 PM
To: FIN OFFICE FIN:EX
Subject: FW: Superintendent of Real Estate Rule Change CONCERNS

Hi Chantal,

Happy Monday ☺

Could you check in with staff on this issue? It would be great if we could get some messaging (MLA Bullets) on this as many of the constituency offices are starting to hear from constituents.

Thanks tons,

Kim

From: Vasilev, Susan [mailto:Susan.Vasilev@leg.bc.ca]
Sent: Monday, January 22, 2018 4:17 PM
To: Manton, Kim FIN:EX
Subject: FW: Superintendent of Real Estate Rule Change CONCERNS

Hi Kim – do you have any messaging on this issue that I can have to send to our COs?

Susan Vasilev | Internal Communications Manager | New Democrat BC Government Caucus | t: 250.952-7637
Susan.Vasilev@leg.bc.ca | www.bcnepcaucus.ca | www.facebook.com/johnhorganbc

From: Djonlic, Matt MAH:EX [mailto:Matt.Djonlic@gov.bc.ca]
Sent: Monday, January 22, 2018 4:16 PM
To: Vasilev, Susan <Susan.Vasilev@leg.bc.ca>
Subject: RE: Superintendent of Real Estate Rule Change CONCERNS

Hey Susan,

You'll want to touch base with Kim Manton on this one. The Real Estate Council is accountable to the Ministry of Finance.

Matt Djonlic

Executive Assistant to
Hon. Selina Robinson
Minister of Municipal Affairs and Housing
and Minister responsible for TransLink
C: 778-584-4398 | E: Matt.Djonlic@gov.bc.ca

From: Vasilev, Susan [<mailto:Susan.Vasilev@leg.bc.ca>]
Sent: Monday, January 22, 2018 3:21 PM
To: Djonlic, Matt MAH:EX
Subject: Superintendent of Real Estate Rule Change CONCERNS

Matt – do you have anything on this issue that I can share with Constit offices?

Susan

From: s.22

Sent: Sunday, January 21, 2018 1:48 PM

To: Olsen.MLA, Adam <Adam.Olsen.MLA@leg.bc.ca>; Wilkinson.MLA, Andrew <Andrew.Wilkinson.MLA@leg.bc.ca>; Kang.MLA, Anne <Anne.Kang.MLA@leg.bc.ca>; D'Eith.MLA, Bob <Bob.Deith.MLA@leg.bc.ca>; Ma.MLA, Bowinn <Bowinn.Ma.MLA@leg.bc.ca>; Oakes.MLA, Coralee <Coralee.Oakes.MLA@leg.bc.ca>; Ashton.MLA, Dan <Dan.Ashton.MLA@leg.bc.ca>; Davies.MLA, Dan <Dan.Davies.MLA@leg.bc.ca>; Barnett.MLA, Donna <Donna.Barnett.MLA@leg.bc.ca>; Clovechok.MLA, Doug <Doug.Clovechok.MLA@leg.bc.ca>; Doug.Routley.MLA@leg.bc.ca; Weaver.MLA, Andrew <Andrew.Weaver.MLA@leg.bc.ca>; Ross.MLA, Ellis <Ellis.Ross.MLA@leg.bc.ca>; Foster.MLA, Eric <Eric.Foster.MLA@leg.bc.ca>; Begg.MLA, Garry <Garry.Begg.MLA@leg.bc.ca>; Kylo.MLA, Greg <Greg.Kylo.MLA@leg.bc.ca>; Dix.MLA, Adrian <Adrian.Dix.MLA@leg.bc.ca>; Ralston.MLA, Bruce <Bruce.Ralston.MLA@leg.bc.ca>; James.MLA, Carole <Carole.James.MLA@leg.bc.ca>; Trevena.MLA, Claire <Claire.Trevena.MLA@leg.bc.ca>; Plecas.MLA, Darryl <Darryl.Plecas.MLA@leg.bc.ca>; Eby.MLA, David <David.Eby.MLA@leg.bc.ca>; Donaldson.MLA, Doug <Doug.Donaldson.MLA@leg.bc.ca>; Chow.MLA, George <George.Chow.MLA@leg.bc.ca>; Heyman.MLA, George <George.Heyman.MLA@leg.bc.ca>; Bains.MLA, Harry <Harry.Bains.MLA@leg.bc.ca>; Sims.MLA, Jinny <Jinny.Sims.MLA@leg.bc.ca>; Horgan.MLA, John <John.Horgan.MLA@leg.bc.ca>; Darcy.MLA, Judy <Judy.Darcy.MLA@leg.bc.ca>; Chen.MLA, Katrina <Katrina.Chen.MLA@leg.bc.ca>; Conroy.MLA, Katrine <Katrine.Conroy.MLA@leg.bc.ca>; Popham.MLA, Lana <Lana.Popham.MLA@leg.bc.ca>; Beare.MLA, Lisa <Lisa.Beare.MLA@leg.bc.ca>; Mark.MLA, Melanie <Melanie.Mark.MLA@leg.bc.ca>; Mungall.MLA, Michelle <Michelle.Mungall.MLA@leg.bc.ca>; Farnworth.MLA, Mike <Mike.Farnworth.MLA@leg.bc.ca>; Fleming.MLA, Rob <Rob.Fleming.MLA@leg.bc.ca>; Fraser.MLA, Scott <Scott.Fraser.MLA@leg.bc.ca>; Robinson.MLA, Selina <Selina.Robinson.MLA@leg.bc.ca>; Simpson.MLA, Shane <Shane.Simpson.MLA@leg.bc.ca>; Paton.MLA, Ian <Ian.Paton.MLA@leg.bc.ca>; Tegart.MLA, Jackie <Jackie.Tegart.MLA@leg.bc.ca>; Tegart.MLA, Jackie <Jackie.Tegart.MLA@leg.bc.ca>; Brar.MLA, Jagrup <Jagrup.Brar.MLA@leg.bc.ca>; Thornthwaite.MLA, Jane <Jane.Thornthwaite.MLA@leg.bc.ca>; Routledge.MLA, Janet <Janet.Routledge.mla@leg.bc.ca>; Johal.MLA, Jas <Jas.Johal.MLA@leg.bc.ca>; Rice.MLA, Jennifer <Jennifer.Rice.MLA@leg.bc.ca>; Isaacs.MLA, Joan <Joan.Isaacs.MLA@leg.bc.ca>; Martin.MLA, John <John.Martin.MLA@leg.bc.ca>; Rustad.MLA, John <John.Rustad.MLA@leg.bc.ca>; Sturdy.MLA, Jordan <Jordan.Sturdy.MLA@leg.bc.ca>; Throness.MLA, Laurie <Laurie.Throness.MLA@leg.bc.ca>; Krog.MLA, Leonard Eugene <Leonard.Krog.MLA@leg.bc.ca>; Larson.MLA, Linda <Linda.Larson.MLA@leg.bc.ca>; Reid.MLA, Linda <Linda.Reid.MLA@leg.bc.ca>; Elmore.MLA, Mable <Mable.Elmore.MLA@leg.bc.ca>; Hunt.MLA, Marvin <Marvin.Hunt.MLA@leg.bc.ca>; Polak.MLA, Mary <Mary.Polak.MLA@leg.bc.ca>; Michael.de.Jong.MLA@leg.bc.ca; Lee.MLA, Michael <Michael.Lee.MLA@leg.bc.ca>; Stilwell.MLA, Michelle <Michelle.Stilwell.MLA@leg.bc.ca>; Bernier.MLA, Mike <Mike.Bernier.MLA@leg.bc.ca>; Morris.MLA, Mike <Mike.Morris.MLA@leg.bc.ca>; Dean.MLA, Mitzi <Mitzi.Dean.MLA@leg.bc.ca>; Simons.MLA, Nicholas <Nicholas.Simons.MLA@leg.bc.ca>; Letnick.MLA, Norm <Norm.Letnick.MLA@leg.bc.ca>; Milobar.MLA, Peter <Peter.Milobar.MLA@leg.bc.ca>; Singh.MLA, Rachna <Rachna.Singh.MLA@leg.bc.ca>; Chouhan.MLA, Raj <Raj.Chouhan.MLA@leg.bc.ca>; Sultan.MLA, Ralph <Ralph.Sultan.MLA@leg.bc.ca>; Kahlon.MLA, Ravi <Ravi.Kahlon.MLA@leg.bc.ca>; Coleman.MLA, Rich <Rich.Coleman.MLA@leg.bc.ca>; Glumac.MLA, Rick <Rick.Glumac.MLA@leg.bc.ca>; Leonard.MLA, Ronna-Rae <Ronna-Rae.Leonard.MLA@leg.bc.ca>; Sullivan.MLA, Sam <Sam.Sullivan.MLA@leg.bc.ca>; Bond.MLA, Shirley <Shirley.Bond.MLA@leg.bc.ca>; Gibson.MLA, Simon <Simon.Gibson.MLA@leg.bc.ca>; Furstenau.MLA, Sonia <Sonia.Furstenau.MLA@leg.bc.ca>; Chandra Herbert.MLA,

Spencer <s.chandraherbert.mla@leg.bc.ca>; Cadieux.MLA, Stephanie <Stephanie.Cadieux.MLA@leg.bc.ca>; Thomson.MLA, Steve <Steve.Thomson.MLA@leg.bc.ca>; Wat.MLA, Teresa <Teresa.Wat.MLA@leg.bc.ca>; Stone.MLA, Todd <Todd.Stone.MLA@leg.bc.ca>; Shypitka.MLA, Tom <Tom.Shypitka.MLA@leg.bc.ca>; Redies.MLA, Tracy <Tracy.Redies.MLA@leg.bc.ca>; advisor@recbc.ca; bcrea@bcrea.bc.ca

Subject: Superintendent of Real Estate Rule Change CONCERNS

Members of the Legislative Assembly of British Columbia

Real Estate Council of British Columbia &
British Columbia Real Estate Association

Dear Sirs/Madams;

I am writing to you today to express my concerns with the new rules that that Superintendent of Real Estate is imposing on the way Realtors are required to represent their clients.

I have been a Realtor in the Province of British Columbia ^{s.22} and I currently hold my Brokers license and own my own Real Estate Brokerage. These new rules make it impossible for “ethical” Licensees to perform their duties and uphold their reputations and work within the rules that the Superintendent of Real Estate is now imposing upon us on March 15, 2018. Not only that, but these rules take away the publics right to choose who they want as their representative in the transaction of buying or selling Real Estate.

I have heard from my own clients how unfair and unjust that is. If a Seller/Buyer have been properly advised and mutually agree and consent, there should not be an issue. I believe you are taking away a fundamental freedom and right of the public.

My opinion is that the Superintendents office and Advisory Committee failed to understand how this profession works.

It is also my opinion that while we have amazing people working tirelessly at the Real Estate Council it is obvious that there are not enough staff and resources to properly oversee the industry. I also believe that if RECBC and the Real Estate Boards had properly stepped up and dealt with the small percentage of “bad” Realtors and the Real Estate Brokerage that these complaints stemmed from when the “shadow flipping” news broke in 2016, we probably wouldn’t be seeing these drastic uninformed changes today. Not enough was done to manage and deal with these complaints. I understand there was a lot of evidence given from the public and the media (including photographs) and the only thing that was done were new Managers appointed by RECBC and placed into the alleged offending brokerage to oversee it. I have not seen any discipline cases on the RECBC site with respect to the many complaints received. If there was more done, the public should have been advised that RECBC and the RE Boards are taking this seriously and this is what has been done. In my opinion from what I have read some of this was fraud which included forging signatures. These Realtors, Brokerages and Brokers should have had their Real Estate licenses revoked.

The Superintendents office should be starting at the top. They should be looking at how RECBC is handling these complaints, some complaints take months if not years to come to a hearing. This is not acceptable. I will give you an example. In 2014 a real estate brokerage by the name of 8th Avenue Elite Real Estate shut down and it was alleged that the owners took off with the trust funds. The licenses were suspended. Nothing more was heard about this until last fall when on the RECBC website under "Upcoming Hearings" there was a hearing date set for December 28, 2017 for the owners of that brokerage. Then this hearing disappeared. I had been following it to find out what was happening. The upcoming hearing, I assume did not happen? These optics look bad to the public and to the Profession. The Real Estate Council needs to be more transparent. The Superintendent's office also should be looking at the education requirements, the language proficiency requirements, the licensing procedures, discipline procedures and so on. All of these things should have been reviewed and revamped. I feel what is happening now is a knee jerk reaction without understanding how many of the ethical and professional Realtors perform their duties and represent their clients. What amazes me, and I deal with this in my area everyday how some licensees have gotten their Real Estate licenses. I find that their understanding of the English language both written and spoken, their understanding of the Rules both set out by RECBC and the RE Boards is lacking. Some have no clue. How did they pass the Real Estate Course Exam, the Post Licensing Course and the language proficiency exam?

We currently have very clear rules on Dual Agency and Disclosure Requirements. We have over 20,000 Realtors in the Province of British Columbia and there is a very small percentage of the Realtors that have caused the problems we are faced with today. What makes RECBC think that this small percentage of Realtors will follow the new rules let alone understand them. The way they are written and the FAQ's posted on the RECBC site are difficult for most of us to understand. Some of these examples on the FAQ's have me shaking my head, you are setting up good ethical and professional Realtors to fail and break your rules. Why not deal with the Realtors that have caused us to get to this point?

While I agree in principal with the new Disclosure of Remuneration rule, it is a duplication of what we already do. It makes me wonder if the Superintendents office has read a Multiple Listing Contract or even shadowed a Realtor in their daily lives. How can changes be made without understanding exactly what and how these contracts are entered. I agree that disclosure is critical and those who are not providing adequate disclosure need to be dealt with.

When we enter into a Multiple Listing Contract we already disclose what the commission amount is that the Seller is contractually obligated to pay. It further breaks down the % that the cooperating (Selling if there is one) brokerage will get paid. I can not remember the last time that a Seller has not asked me what they will get at the end of the day if they accept an offer. This is redundant and in the day of multiple offers sometime up to 40 offers a form to

disclose is now going to be required to be completed for each offer prior to the Seller accepting the offer. Some offers are time sensitive, some Sellers off shore or not present when offers are being submitted.

The end to Dual Agency does have some merit. BUT on occasion it is impractical. Many Realtors do a good job of explaining to their clients how this works. Buyer and Sellers both need to agree in writing (Limited Dual Agency Form) that this can happen BEFORE the Seller receives the Contract of Purchase and Sale (offer) on their property. If the Seller does not consent to this, the Realtor can not represent the Buyer and can not proceed with presenting the offer to the Seller.

On occasion buyers don't want any representation from a Realtor at all. Some buyers are sophisticated in the process of Buying and Selling. Under the new rules this will still be allowed and in the Superintendents own words "until it happens too often, we will shut that down as well".

With the changes to Dual Agency there are issues that are arising with how a Realtor can represent a Buyer and Seller. For example;

I have just listed a property for sale and hold an open house, one of my previous clients comes into the home and wants to buy it. Under the new rules I must cancel the listing with the Seller and tell them to get another Realtor and I can't work with my previous client to purchase the home I have to tell them to get another Realtor. This to me seems unfair to both of my clients. This has taken away both Buyer & Sellers right to choose who they want to work with. Many Realtors create a good working and personal relationship with their clients, now we are expected to tell them... sorry you can't work with who you want or trust... please go find someone else.

Here is the problem I see with this is that the Seller now must scramble and find another Realtor to work with, break a legally binding contract with the current Realtor and must start the entire process of a new listing, new photos, new Realtor. Thus, resulting in a delay in selling their home. The Buyer who has worked with the Realtor in the past now has to go find another Realtor to help buy the home that is off the market and not back on for a week or so. This is logistically impractical. Even if a Brokerage were to appoint another Designated Agent within the Brokerage to deal with the listing you are now creating a situation whereby this new Designated Agent must be informed and "know what they are listing or a Designated Agent for" They need to inform themselves about the property they are representing, material latent defects, get to know the Seller they are representing and so on. What happens if this offer does not get accepted and another Buyer client of the original listing agent and a friend or past client of the new Designated Agents comes along and wants to buy the home, the Brokerage then must assign a completely different Designated Agent to the listing and the same process begins again. This is totally impractical. What if This is at 8 pm how do you

propose the Broker assign a new Designated Agent, that agent get brought up to speed so they know what they are selling (the listing) so that they are in compliance with Council and RE Board rules about knowing your listing? This would cause a delay in the selling of properties. Would the Realtors be working in the best interest of a ready willing and able Seller or Buyer...? No this would create an absolute mess in the process. Thus, leaving the public consumer that we are bound by a duty to protect and work in their best interest with the impression that we are screwing with them. A lot of offers are often time sensitive.

The other issue happens when your Realtor has listed your property for sale. You are lucky to receive multiple offers on your property, BUT one of those offers is written by someone that your listing Realtor had dealt with in the past, they now have a new Realtor they are working with. In most cases you have no idea who the Buyers are until the offer presentation which traditionally happens in the evening. According to the new rules the listing Realtor can not represent the Seller in this sale. The Realtor would have to stop the process call their Manager who would then have to appoint someone from their office to represent the Seller. This could delay time sensitive offers, the Seller could loose Buyers because they don't want to wait and so on See the problem?

Another scenario to consider:

Realtors have spent thousands of dollars and many years creating a database of clients with requirement for properties they are searching for. When Realtors go on a listing presentation a big thing to a Seller and a question I hear often is "do you have a data base of clients that would be interested in my home?" We now under these new rules may as well throw the database out as it has no more value. We now must tell our Sellers... Yes, but I can't share your listing with my clients because if I did and they wanted to buy I would have to remove myself as your Designated Agent and the Buyers Designated Agent and I can't sell your property.

The one major consideration that the Superintendents office has failed to advise on is with respect to Developments and the sale and marketing of those properties. Many developers don't use licensed Realtors to sell developments. I would suspect that over 75% of developments are sold by the Developers salespeople (unlicensed). Will those salespeople have to refrain from writing a contract for both the developer and the buyer? If not, I ask what the difference is between a Licenced Realtor representing the Buyer & Seller and a salesperson from a Development representing the Buyer & Seller?

The new rules will make it more difficult for a Seller to sell their home and a Buyer to purchase a property with their choice of Realtor.

Many Realtors I have dealt with over the years care a great deal about their clients first and not about the commission, they pride themselves on a job well done.

The implementation of these unrealistic rules will cause a backload of complaints and issues as honest Realtors try to deal with them under unreasonable terms. The “bad” apples will continue to find a way around these rules as they do now. It is up to the Brokerages and other Realtors to report these issues to the Real Estate Council and the Real Estate Boards and for those organizations to deal with them in a proficient and speedy manner.

Regards,

s.22

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Saadati, Negin FIN:EX

From: Manton, Kim FIN:EX
Sent: Monday, January 22, 2018 3:22 PM
To: Henry, Molly FIN:EX
Attachments: 20180122_152134.jpg

Sent from my Samsung Galaxy smartphone.

Saadati, Negin FIN:EX

From: Manton, Kim FIN:EX
Sent: Monday, January 22, 2018 3:17 PM
To: Henry, Molly FIN:EX
Subject: One of the pics from announcement.
Attachments: 20180122_151613.jpg

They are sending me details

Sent from my Samsung Galaxy smartphone.

Saadati, Negin FIN:EX

From: Manton, Kim FIN:EX
Sent: Saturday, January 20, 2018 12:46 PM
To: s.22
Subject: One more
Attachments: 20180120_114440.jpg

Hi again,
I am not sure I sent this one so apologies if it was in the last email

Kim

Sent from my Samsung Galaxy smartphone.

Saadati, Negin FIN:EX

From: Manton, Kim FIN:EX
Sent: Friday, January 19, 2018 3:25 PM
To: FIN OFFICE FIN:EX
Subject: RE: MLA Bullets for 363394 Yap / s.22

Hi Fin Office,

I had a call from the Constituency Assistant at MLA Yap's office asking if MSP expenses could be eligible for the following exception: *Inability to pay medical expenses incurred or to be incurred by you, your spouse or a dependant that are not subject to reimbursement (including the cost of home renovations necessary for medical reasons)*

The constituent currently owes s.22 for MSP and is hoping that she can unlock money to pay that bill.

If you could check in with staff on this I would be most grateful.

Kind regards,

Kim Manton

Executive Assistant to Hon. Carole James
Deputy Premier and Minister of Finance
Cell: 250-888-5930
Email: Kim.Manton@gov.bc.ca

From: FIN OFFICE FIN:EX
Sent: Thursday, January 18, 2018 2:30 PM
To: Manton, Kim FIN:EX
Cc: Henry, Molly FIN:EX
Subject: MLA Bullets for 363394 Yap / s.22
Importance: High

MLA Bullets for MLA Yap.

Chantal

Chantal Gibbs

Correspondence Unit | Deputy Minister's Office
Ministry of Finance [Correspondence intranet page](#)
(778) 698-3882

From: Manton, Kim FIN:EX
Sent: Tuesday, January 2, 2018 11:50 AM
To: Minister, FIN FIN:EX
Subject: 363394 FW: Constituent issue

From: Robertson, Paige [<mailto:Paige.Robertson@leg.bc.ca>]
Sent: Friday, December 22, 2017 12:51 PM
To: Spilker, Robyn FIN:EX
Cc: Ng, PoWah LASS:EX
Subject: Constituent issue

Robyn

Attached is the signed Authorization Form and documents pertaining to our constituents issue regarding removing funds from her locked Retirement Savings Plan. She has experienced much financial hardship over the last four years. Would you please look into her situation and determine if she would qualify for hardship and be able to unlock some of her funds. I have reached out to her to ask if she has filled out and submitted the financial hardship form but have not heard back from her, yet. I will let you know once I do.

Thank you.



Paige Robertson
Constituency Assistant to
John Yap, MLA
Richmond-Steveston
P: 604-241-8452
F: 604-241-8493
Twitter: [@john_yap](#)
Facebook: [johnyapsteveston](#)

Saadati, Negin FIN:EX

From: Manton, Kim FIN:EX
Sent: Tuesday, January 16, 2018 11:53 AM
To: Botterill, Janice LASS:EX
Subject: FW: Carbon Tax - MLA Bullets for 362943 s.22
Attachments: 362943_MLA_Bullets.docx

Hi Janice,

I hope that this finds you having a great day.

My apologies for the length of time it has taken for us to get back to you regarding your constituent s.22 . I have attached the MLA bullets that we have received from staff.

Please let me know if you have any further questions or concerns.

Kind regards,

Kim Manton

Executive Assistant to Hon. Carole James
Deputy Premier and Minister of Finance
Cell: 250-888-5930
Email: Kim.Manton@gov.bc.ca

From: Hill, Robert EMPR:EX
Sent: Thursday, December 7, 2017 1:21 PM
To: Manton, Kim FIN:EX
Subject: FW: Carbon Tax

Hi Kim,

Hope you are well!

Rerouting your way as I've been advised that it's the Ministry of Finance that is responsible for the Carbon Tax. Can you reach out to the constituent below when you have an answer? Wrapping up my end.

Thanks!

From: Thomson.MLA, Steve [<mailto:Steve.Thomson.MLA@leg.bc.ca>]
Sent: Thursday, December 7, 2017 9:17 AM
To: Hill, Robert EMPR:EX
Subject: FW: Carbon Tax

Good Morning Rob,

MLA Thomson has received the following email from a constituent, ^{s.22}

The constituent has requested we forward his concerns to the Ministry for review and response. We would appreciate receiving a copy of the correspondence sent to the constituent.

Thank you.



Janice Botterill
Constituency Assistant
Steve Thomson, MLA
Kelowna Mission
102 2121 Ethel Street
Kelowna, British Columbia V1Y 2Z6
Office: (250) 712-3620
E-mail: Janice.Botterill@leg.bc.ca

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From: ^{s.22}
Sent: Wednesday, December 6, 2017 10:23 AM
To: Thomson.MLA, Steve <Steve.Thomson.MLA@leg.bc.ca>
Subject: Carbon Tax

s.22

Saadati, Negin FIN:EX

From: Manton, Kim FIN:EX
Sent: Tuesday, January 16, 2018 9:14 AM
To: Henry, Molly FIN:EX
Cc: Spilker, Robyn FIN:EX
Subject: FW: Constituent issue
Attachments: Certificate of Authority - Ministry of Finance.doc

Hi Molly,

HAPPY TUESDAY!

I was cc'd on an email that Robyn sent to MLA Polak regarding case work and with the email was the attached form. Is this the new form that we are using for Finance? I checked with Shayli and it is slightly different than the one they have here in the office.

Curious Kim

Saadati, Negin FIN:EX

From: Manton, Kim FIN:EX
Sent: Tuesday, January 9, 2018 2:36 PM
To: Minister, FIN FIN:EX
Subject: FW: COA s.22
Attachments: 20180109132820.pdf; 20171219_101133.jpg; 20171219_101116.jpg

Importance: High

-----Original Message-----

From: Gillese, Thyra [<mailto:Thyra.Gillese@leg.bc.ca>]
Sent: Tuesday, January 9, 2018 1:45 PM
To: Manton, Kim FIN:EX
Subject: COA s.22
Importance: High

Hi Kim,

Thanks for speaking with me earlier. Please find attached the COA s.22
s.22

Any assistance you can offer would be greatly appreciated in this time sensitive case.

Sincerely,
Thyra

Thyra Gillese | Constituency Assistant | Lisa Beare, MLA Maple Ridge-Pitt Meadows
P: 604-465-9299 | 104-20130 Lougheed Highway, Maple Ridge, BC V2X 2P7

Saadati, Negin FIN:EX

From: Manton, Kim FIN:EX
Sent: Tuesday, January 9, 2018 11:13 AM
To: Minister, FIN FIN:EX
Cc: FIN OFFICE FIN:EX; Henry, Molly FIN:EX
Subject: RE: Constituent issue
Attachments: 20180109104313.pdf

Hi,

The correct consent form is attached.

Kim Manton

Executive Assistant to Hon. Carole James
Deputy Premier and Minister of Finance
Cell: 250-888-5930
Email: Kim.Manton@gov.bc.ca

From: Henry, Molly FIN:EX
Sent: Thursday, January 4, 2018 1:17 PM
To: Manton, Kim FIN:EX
Subject: RE: Constituent issue

Hey Kim – I've actioned MLA bullets, but we'll need the right consent form.

Molly Henry

Ministerial Assistant
Minister of Finance and Deputy Premier
250-387-3751

From: Manton, Kim FIN:EX
Sent: Tuesday, January 2, 2018 11:50 AM
To: Minister, FIN FIN:EX
Subject: FW: Constituent issue

From: Robertson, Paige [<mailto:Paige.Robertson@leg.bc.ca>]
Sent: Friday, December 22, 2017 12:51 PM
To: Spilker, Robyn FIN:EX
Cc: Ng, PoWah LASS:EX
Subject: Constituent issue

Robyn

Attached is the signed Authorization Form and documents pertaining to our constituents issue regarding removing funds from her locked Retirement Savings Plan. She has experienced much financial hardship over the last four

years. Would you please look into her situation and determine if she would qualify for hardship and be able to unlock some of her funds. I have reached out to her to ask if she has filled out and submitted the financial hardship form but have not heard back from her, yet. I will let you know once I do.
Thank you.



Paige Robertson

Constituency Assistant to
John Yap, MLA
Richmond-Steveston
P: 604-241-8452
F: 604-241-8493
Twitter: @john_yap
Facebook: johnyapsteveston

Saadati, Negin FIN:EX

From: Manton, Kim FIN:EX
Sent: Friday, January 5, 2018 12:06 PM
To: FIN OFFICE FIN:EX
Subject: Changing action for 362943

Hi Fin Office ;)

Could you please change the action on CLIFF 362943 from "Reply Direct" to "MLA Bullets"?

Thank you,

Kim Manton

Executive Assistant to Hon. Carole James

Deputy Premier and Minister of Finance

Cell: 250-888-5930

Email: Kim.Manton@gov.bc.ca

Saadati, Negin FIN:EX

From: Manton, Kim FIN:EX
Sent: Tuesday, January 2, 2018 3:00 PM
To: Grewal, Param CITZ:EX
Subject: RE: s.22

Thank you ☺

From: Grewal, Param CITZ:EX
Sent: Tuesday, January 2, 2018 2:59 PM
To: Manton, Kim FIN:EX
Subject: Fwd: s.22

Best Wishes and a Happy New Year to you Kim. Just sent an email to Dulcy and am forwarding to you for your info. Hopefully this issue will be addressed soon now. Cheers.
Param

Sent from my iPhone

Begin forwarded message:

From: <Param.Grewal@gov.bc.ca>
Date: January 2, 2018 at 2:55:07 PM PST
To: <Dulcy.Anderson@leg.bc.ca>
Subject: s.22

Hello Dulcy,
Best Wishes and a Happy New Year.
Just a quick update to let you know that this issue has been entrusted to me today for a follow up to a quick resolution. I have talked to the concerned Manager in our ministry who has informed me that they have a draft response ready. They have a meeting scheduled later this week to discuss this matter and will inform me of the outcome. I will contact you as soon as I get a word.
Thanks.
Cheers,
Param

Sent from my iPhone