

**Event Proposal**  
**MINISTRY OF NATURAL GAS DEVELOPMENT AND**  
**RESPONSIBLE FOR HOUSING**

<b>Event Title:</b> Announce release of Riverview Vision document / Relocation of Willingdon Programs to Riverview	
<b>Representative:</b> Minister Rich Colman, Minister Terry Lake and Minister Stephanie Cadieux	
<b>Date:</b> Dec. 17 <b>Time:</b> 11:30 a.m.	<b>Media Market:</b> Lower Mainland/Major media
<b>Location:</b> Riverview lands, 2601 Lougheed Hwy, Coquitlam  <b>Option #1:</b> Valleyview Pavillion (Outdoor) <b>Option #2:</b> Riverview Administration Building (Indoor)	<b>English Media Spokesperson:</b> Minister Coleman, Minister Lake and Minister Cadieux
	<b>Multicultural Media Spokesperson:</b> Minister Coleman, Minister Lake and Minister Cadieux

## THE EVENT

### EVENT

- Announce the release of the Riverview vision document, a guide for the long-range planning, repurposing and future development at Riverview — one that balances the social, economic and environmental objectives of the Province, the City of Coquitlam and the Kwikwetlem First Nation. This vision has been created through two years of engagement and consultation.
- The event will also include the relocation announcement of three B.C. government programs from the Willingdon lands in Burnaby to Riverview. These include:
  - Burnaby Centre for Mental Health and Addictions (BCMHA)
  - Maples Adolescent Treatment Centre for Youth (Maples)
  - Provincial Assessment Centre (PAC)
- These programs will be moved into two new buildings at Riverview. Maples and PAC will share a building.

### GOVERNMENT OF BRITISH COLUMBIA FUNDING / PARTNER FUNDING (IF APPLICABLE):

- Project cost for the new building to house Maples and PAC is approximately \$76 million.
- Project cost for the new building for BCMHA is about \$100 million.

### WHO'S ORGANIZING?

- BC Housing / GCPE NGD



### STRATEGIC CONSIDERATIONS

- The City of Coquitlam has requested that the visioning document be released to the public before it goes to city council.
- The Kwikwetlem First Nation has stated they object to the continued use or expansion of health services and or facilities, including mental health, addictions or treatment facilities, without the express prior consent of the KFN

### EVENT PARTICIPANTS (SPEAKERS)

- Deputy Premier, Minister of Natural Gas Development and Responsible for Housing Rich Coleman
- Minister of Health Terry Lake
- Minister of Children and Family Development Stephanie Cadieux
- Mayor Richard Stewart, City of Coquitlam (TBC)

## VENUE DESCRIPTION

<b>Option #1: Valleyview Pavillion (Outdoor)</b>	
<ul style="list-style-type: none"> <li>Podium will be centred under the entrance awning.</li> <li>A 30x20ft tent will be set-up on the parking lot in front of the entrance. Heaters will be provided.</li> <li>Standing room available for media and up to 70 guests.</li> <li>Backdrop: Two building renderings on easels (3ftx4ft TBC) placed on either side of the podium.</li> <li>Visuals: BC government podium sign and additional Riverview open house informational boards available (TBC).</li> <li>Pre-brief with dignitaries will be held at the staging area.</li> <li>Site is fully wheelchair accessible.</li> </ul>	
<b>Option #2: Riverview Administration Building (Indoor)</b>	
<ul style="list-style-type: none"> <li>Podium will be centred at the back of the room.</li> <li>Standing room available for media and 40 guests.</li> <li>Option to drape the staging area.</li> <li>Backdrop: Two building renderings on easels (3ftx4ft TBC).</li> <li>Visuals: BC government podium sign and additional Riverview open house informational boards available (TBC).</li> <li>Pre-brief with dignitaries will be held in the office located beside the staging area.</li> <li>Site is fully wheelchair accessible.</li> </ul>	

## KEY VALIDATORS & STAKEHOLDERS

- Provincial representatives – Minister Rich Coleman, Minister Terry Lake and Minister Stephanie Cadieux
- Mayor Richard Stewart, City of Coquitlam
- Kwikwetlem First Nation (TBC)

## TARGET AUDIENCE

- Approximately 40 guests are expected to attend this event.
- Audience will include provincial representatives, representatives from City of Coquitlam, BC Housing staff.
- Lower Mainland/Major media.

## VISUAL MESSAGE(S)

**VISUALS:** Renderings of the two new buildings (4x3ft on foam core) placed on easels.

<b>PAC/ Maples Building</b>	<b>BCHMA Building</b>
	

## DESIRED PICTURE

- Dignitaries participate in group photos next to architectural drawings of the new buildings.

## ACTUAL SPEAKING BACKDROP

- Two building renderings on easels (4x3ft TBC).
- BC government podium sign and additional Riverview open house informational boards available (TBC).

## WRITTEN MESSAGE(S)

### KEY MESSAGES

- The vision for Riverview is a comprehensive mixed-use community including mental health services and supportive and market housing.
- The public and stakeholders have expressed a desire for mental health facilities to be located on the site.
- The relocation of these programs will begin the creation of a health district at the site and demonstrates our commitment to continue providing mental health care at Riverview.
- The Province will continue to work closely with the City of Coquitlam and the Kwikwetlem First Nation as we move forward.

**Event Proposal**  
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<b>Location:</b> Riverview lands, 2601 Lougheed Hwy, Coquitlam  Valleyview Pavillion (Outdoor)	<b>English Media Spokesperson:</b> Minister Coleman, Minister Lake and Minister Cadieux
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- Announce the release of the Riverview vision document, a guide for the long-range planning, repurposing and future development at Riverview — one that balances the social, economic and environmental objectives of the Province, the City of Coquitlam and the Kwikwetlem First Nation. This vision has been created through two years of engagement and consultation.
- The event will also include the relocation announcement of three B.C. government programs from the Willingdon lands in Burnaby to Riverview. These include:
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- These programs will be moved into two new buildings at Riverview. Maples and PAC will share a building.

### GOVERNMENT OF BRITISH COLUMBIA FUNDING / PARTNER FUNDING (IF APPLICABLE):

- Project cost for the new building to house Maples and PAC is approximately \$76 million.
- Project cost for the new building for BCMHA is about \$100 million.

### WHO'S ORGANIZING?

- BC Housing / GCPE NGD

### STRATEGIC CONSIDERATIONS

- The City of Coquitlam has requested that the visioning document be released to the public before it goes to city council.
- The Kwikwetlem First Nation has stated they object to the continued use or expansion of health services and or facilities, including mental health, addictions or treatment facilities, without the express prior consent of the KFN

### EVENT PARTICIPANTS (SPEAKERS)

- Deputy Premier, Minister of Natural Gas Development and Responsible for Housing Rich Coleman
- Minister of Health Terry Lake
- Minister of Children and Family Development Stephanie Cadieux



## VENUE DESCRIPTION

### Valleyview Pavillion (Outdoor)

- Podium will be centred under the entrance awning.
- A 30x20ft tent will be set-up on the parking lot in front of the entrance. Heaters will be provided.
- Standing room available for media and up to 70 guests.
- Backdrop: Two building renderings on easels (3ftx4ft TBC) placed on either side of the podium.
- Visuals: BC government podium sign and additional Riverview open house informational boards available (TBC).
- Pre-brief with dignitaries will be held at the staging area.
- Site is fully wheelchair accessible.



### KEY VALIDATORS & STAKEHOLDERS

- Provincial representatives – Minister Rich Coleman, Minister Terry Lake and Minister Stephanie Cadieux
- Mayor Richard Stewart, City of Coquitlam
- Kwikwetlem First Nation (TBC)

### TARGET AUDIENCE

- 40-60 guests are expected to attend this event.
- Audience will include provincial representatives, representatives from City of Coquitlam, BC Housing staff.
- Lower Mainland/Major media.

## VISUAL MESSAGE(S)

**VISUALS:** Renderings of the two new buildings (4x3ft on foam core) placed on easels.

#### PAC/ Maples Building



#### BCHMA Building



### DESIRED PICTURE

- Dignitaries participate in group photos next to architectural drawings of the new buildings.

### ACTUAL SPEAKING BACKDROP

- Two building renderings on easels (4x3ft TBC).
- BC government podium sign and additional Riverview open house informational boards available (TBC).

## WRITTEN MESSAGE(S)

### KEY MESSAGES

- The vision for Riverview is a comprehensive mixed-use community including mental health services and supportive and market housing.
- The public and stakeholders have expressed a strong desire for mental health facilities to be located on the site.
- The relocation of these programs will begin the creation of a health district at the site and demonstrates our commitment to continue providing mental health care at Riverview.
- The Province will continue to work closely with the City of Coquitlam and the Kwikwetlem First Nation as we move forward.

## **RIVERVIEW**

Topic: On Dec. 17, 2015, the Province will release the Riverview visioning document and announce the relocation of several provincial programs from the Willingdon Lands to Riverview.

- The vision for Riverview is a comprehensive mixed-use community including health services and supportive and market housing.
- We heard a diversity of opinions regarding the future use of the Riverview Lands.
- Our goal is to balance these interests and be true to our key guiding principles:
  - A break-even mandate.
  - An accommodation of First Nation aspirations.
  - A commitment to maintain the same amount of greenspace as currently exists.
- The Province will continue to work closely with the City of Coquitlam and the Kwikwetlem First Nation as we move forward.

### **Relocation of mental health programs:**

- The public and stakeholders have expressed strong support for mental health facilities to be located on the site.
- The relocation of these programs will begin the creation of a health district at the site and demonstrates our commitment to continue providing mental health care at Riverview.

Dec. 17, 2015

**Background:**

BC Housing launched a visioning process in early 2014, to build consensus among stakeholders, groups and individuals at the local, regional, and provincial level on possible future uses for the Riverview site.

BC Housing consulted with the public through open houses, information kiosks at malls and online. The open houses and kiosks were attended by 2,500 people and online feedback was gathered from thousands more.

The process was informed by guiding principles in an effort to balance the social, economic and environmental objectives of the provincial government, City of Coquitlam, the community and First Nations aspirations.

BC Housing will publicly release the Vision on the Renewing Riverview website on Dec. 17.

The Province is also announcing that the following B.C. government programs will be moving from the Willingdon Lands in Burnaby to Riverview:

- Centre for Mental Health and Addiction
- Maples Adolescent Treatment Centre
- Provincial Assessment Centre

Sale of the Willingdon Lands closed March 21, 2014 as part of Release of Assets for Economic Generation program.

The Vision will be presented to City Council in early 2016. Council will vote on the Vision at that meeting. Upon approval, BC Housing will introduce a dedicated Facebook page to communicate the progress of the development planning for the Riverview Lands and enable public comment and transparency over the life of the initiative.

With City of Coquitlam Council support for the Vision for Riverview, BC Housing will initiate a land use planning process.

Throughout the visioning process, BC Housing worked closely with the Kwikwetlem First Nation, who identifies the Riverview Lands as part of their traditional territory. The parties entered a protocol agreement in advance of the vision process and are in on-going discussions regarding the future development of the Lands.

## **RIVERVIEW – KWIKWETLEM FIRST NATION**

Topic: The Kwikwetlem First Nation (KFN) has presented the Province with a *Community Principles and Objectives* document for the development of the Riverview Lands. Key points include that they receive “significant economic benefit from the Lands” and their objection to “the continued use or expansion of health services, including mental health, without their prior consent.”

- We recognize that Riverview has historic value to the Kwikwetlem First Nation.
- The Province negotiated a protocol agreement with them in advance of the visioning process and we continue to work closely with them regarding the future development of Riverview.
- We are committed to moving forward with plans for Riverview in a way that honours their cultural ties to the Lands and provides opportunities for their members.

Dec. 17, 2015

## **Background:**

Key Points in the *Community Principles and Objectives* document include:

- Assertion of Aboriginal rights and title to Riverview Lands
- Assertion of ownership of the Riverview Lands and as a partner with BC Housing in the redevelopment of Riverview
- Significant economic benefit from the Lands
- Accommodation for the use of the Lands
- Priority involvement / preferential bidding for development opportunities
- KFN's objection to continued use or expansion of health services and or facilities, including mental health, addictions or treatment facilities, without the express prior consent of the KFN

## **Chronology:**

On Nov.8, 2012, KFN and BC Housing signed a Protocol Agreement regarding the future of the Riverview Lands.

In Dec. 2013, BC Housing initiated a separate and distinct consultation with the KFN, exploring the Nation's long-term interests in the Lands and how those interests could be incorporated in the planning process.

On July 10, 2014, the KFN provided a Riverview Position Paper that advised the Province that the KFN claimed aboriginal title interests to the Riverview Lands.

On Oct. 1, 2014, BC Housing conducted a visioning session with the KFN as part of the third round of consultation.

On Oct. 2, 2015, at a meeting with BC Housing executives, the KFN presented a *Community Principles and Objectives* document for the development of the Riverview Lands. Following discussions between the parties, this document was revised and re-presented on Dec. 2.

On Dec. 8, 2015, BC Housing was notified that KFN will send a letter to the Ministers associated with the Willingdon relocation to Riverview, outlining their issues regarding mental health and associated facilities at Riverview.

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Sent:16 Dec 2015 23:52:06 +0000

To:GCPE Editors

Cc:Woolley, Paul GCPE:EX;Ash, Christine GCPE:EX

Subject:MNGD NR - Riverview announcement - 67405

Attachments:NR\_BG\_Riverview Announcement\_Dec\_17\_15\_FINAL.docx

Hi all, we would like the attached NR/backgrounder set up for tomorrow morning around 11:45 (event at 11:30) for Lower Mainland and major media.

Thanks!

**Darren Harbord**

Government Communications and Public Engagement

Ministry of Natural Gas Development and

Responsible for Housing

250 952-0152 / 250 882-8518 (cell)

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## NEWS RELEASE

For Immediate Release  
[release number]  
Dec. 17, 2015

Ministry of Natural Gas Development  
and Responsible for Housing

### **Riverview Lands vision highlights plan for a complete community**

COQUITLAM – After two years of consultation with thousands of British Columbians and multiple stakeholders on the future use of the Riverview Lands, the Province today released a Vision for Renewing Riverview Lands.

The Vision highlights five key themes – mental health and substance use care, heritage and environment, a complete community, housing and economic development – that emerged during the consultation process.

As a first step, the Province will be relocating three programs to Riverview, currently located on the Willingdon Lands in Burnaby.

- Centre for Mental Health and Addiction
- Maples Adolescent Treatment Centre
- Provincial Assessment Centre

The programs will move into new, state-of-the-art buildings at Riverview, designed specifically to meet the needs of clients.

The Province will invest a total of approximately \$175 million to construct two new buildings, a 105-bed mental health facility to replace the Burnaby Centre for Mental Health and Addiction, and a new facility to accommodate the 28-bed Maples Adolescent Treatment Centre and the 10-bed Provincial Assessment Centre (see the backgrounder for more information). Further details about the relocation will be available at a later date.

Establishing mental health care facilities at the Riverview Lands is among the topics that received strong public and stakeholder support during the engagement and consultation process which led to the Vision.

These services will add to a system of care that wraps around the patient, providing an improved community-based network of support that will include the new 75-bed mental health facility at the redeveloped Royal Columbian Hospital site, set to open in 2019, and the assertive outreach team, intensive case management team for youth and assertive community treatment teams established in the Lower Mainland.

A Vision for Renewing Riverview Lands lays out a master development plan for a comprehensive mixed-use community that will include a healthcare district as well as market and supportive housing. The approach is designed to balance the priorities and objectives of a wide range of stakeholders in the community, non-profit and health care sector, Kwikwetlem First Nation and the Province.

The vision document is posted on the Renewing Riverview website:

<http://renewingriverview/wp-content/uploads/2015/12/A-Vision-For-Renewing-Riverview.pdf>

British Columbians are invited to comment prior to the document being presented to the City of Coquitlam in early 2016.

#### **Quotes:**

#### **Rich Coleman, Minister of Natural Gas Development and Minister Responsible for Housing –**

“Over the last two years the Province has engaged and consulted individuals, groups and key stakeholders on the future use of the Riverview Lands. We heard a broad range of opinions and the vision document seeks to balance these interests. This document will help guide the long-range development of the Lands, while recognizing the history and importance of Riverview to everyone in the province.”

#### **Terry Lake, Minister of Health –**

“The promise outlined in our provincial mental health plan was to provide a wrap-around system of care for those with severe mental health or substance use concerns, who face constant and life-altering barriers. Today’s announcement takes us closer to providing those crucial services by repurposing the former Riverview lands to meet our vision of a community that helps those most in need.”

#### **Stephanie Cadieux, Minister of Children and Family Development –**

“Knowing that the Maples programs would need to relocate, the Province has been working hard to come up with a solution that will best meet the needs of children and youth. Receiving final approval to build a brand new facility is a positive step for our clients and our staff. The new facility will be designed with our clients’ unique needs in mind and will provide a safe, inviting and calming environment for decades to come.”

#### **Michelle Stilwell, Minister of Social Development and Social Innovation -**

“Moving the Provincial Assessment Centre to Riverview is an important step, one that will offer CLBC clients modern premises and a more tranquil environment, with a better layout, lots of natural light, and more private and quiet spaces for families. With the site confirmed, CLBC will work closely with their clients to develop transition plans as they prepare to move to the new location.”

#### **Lynn Pelletier, Vice President, BC Mental Health & Substance Use Services –**

“We have made significant progress over the past year advancing the continuum of services for people in British Columbia suffering from severe substance use and mental illness. The relocation and expansion of the Burnaby Centre for Mental Health and Addiction to the Riverview Campus will allow us to better meet the needs of these patients, and support them in their recovery and transition back into the community.”



**Quick Facts:**

- Riverview Lands is a 244-acre site in Coquitlam, home to 75 buildings.
- The B.C. government has held title to the land since 1904, and its primary use since 1913 has been mental healthcare (Riverview Hospital).
- In 2013, the Province gave BC Housing the mandate to create a plan for the future of Riverview. The visioning process began in early 2014.
- Throughout the visioning process, BC Housing worked closely with the Kwikwetlem First Nation, who identifies the Riverview Lands as part of their traditional territory. The parties entered a protocol agreement in advance of the vision process and are in on-going discussions regarding the future development of the Lands.

**Learn More:**

A Vision for Renewing Riverview Lands: <http://renewingriverview/wp-content/uploads/2015/12/A-Vision-For-Renewing-Riverview.pdf>

Centre for Mental Health and Addiction: [www.bcmhsus.ca/programs/burnabycentre](http://www.bcmhsus.ca/programs/burnabycentre)

Maples Adolescent Treatment Centre: [www.mcf.gov.bc.ca/maples/index.htm](http://www.mcf.gov.bc.ca/maples/index.htm)

Provincial Assessment Centre: [www.communitylivingbc.ca/individuals-families/provincial-assessment-centre/](http://www.communitylivingbc.ca/individuals-families/provincial-assessment-centre/)

**Media Contacts:**

Rajvir Rao  
BC Housing  
604 439-8583

Laura Heinze  
Media Relations Manager  
Ministry of Health  
250 952-1887 (media line)

Government Communications and Public Engagement  
Ministry of Children and Family Development  
250 356-2007

Randy Schmidt  
Community Living BC  
604 664-0156

# BACKGROUND

For Immediate Release  
[release number]  
Dec. 17, 2015

Ministry of Natural Gas Development  
and Responsible for Housing

## **B.C. government programs moving to Riverview**

Two new buildings will be constructed on the Riverview Lands to house the following three B.C. government programs. The Maples Adolescent Centre and the Provincial Assessment Centre will be located in the same building.

### **Centre for Mental Health and Addiction**

A new purpose-built, 105-bed mental health facility will replace the Burnaby Centre for Mental Health and Addiction, with an increase of 17 beds. Operated by the Provincial Health Services Authority, the project has an estimated capital budget of about \$100 million and is expected to open in late 2019.

The new facility is a part of the Ministry of Health's Mental Health Action Plan to expand resources for people with severe substance use and mental illness and acute, complex behaviours who experience barriers accessing care in primary and community care settings.

Programs that work to support the ministry's action plan include:

- Assertive Community Treatment teams that provide long-term support and services to clients who are often already receiving services in a community setting.
- Assertive Outreach Team offers short-term intensive transition support, linking high needs patients from emergency rooms to the appropriate community care they need. Once that link to the community supports is well established, the team's job is done.
- The Inner City Youth team offers intensive case management via health care, access to shelter, social support, and mental health and addiction services to youth who are not formally connected to a mental health team.

### **Maples Adolescent Treatment Centre (Maples) / Provincial Assessment Centre (PAC)**

Construction of a new facility, to accommodate the 28-bed Maples Adolescent Treatment Centre and the 10-bed Provincial Assessment Centre, is expected to begin in 2017. The capital cost is expected to be approximately \$75 million.

The children and youth at the Maples are often traumatized and behaviourally-challenged and their surroundings – such as light, temperature, texture and colour – can play an integral role in their moods, sense of wellbeing and also impact their treatment. The current facility is outdated and showing signs of wear, so a new, modern facility that addresses these sensitivities will create a safe, positive atmosphere to better meet the needs of each client.

In addition, the new facility will also include the services the Province has developed for kids with complex needs including the Provincial Outreach Team and the six residential beds in the Complex Care Unit.

Operated by Community Living B.C., the Provincial Assessment Centre is a short-term assessment and treatment stabilization service for youths 14 and over, and adults who have a developmental disability, mental illness and behavioural support needs. The Centre provides expert support for individuals with multiple challenges to stay in a stable environment, generally over a 90-day period, and adjust supports with the goal of re-entry into their home community.

Now that the new site has been confirmed, CLBC will work closely with individuals, families and provincial networks to develop a thorough transitional plan to ensure that patients continue to receive consistent services when the new facility is ready.

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Ministry of Natural Gas Development  
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## **Comprehensive mental health services in B.C.**

The B.C. government is committed to providing the best supports for people facing challenges associated with mental illness and substance use and made it a priority to build a comprehensive system of these services across the province. In fact, improved mental health and substance use services are one of the major areas of focus in government's strategy to strengthen health care in B.C.

The Ministry of Health invests more than \$1.42 billion per year in mental health and substance use services. These services vary depending on the type and severity of a patient's problems, but in general, B.C.'s mental health and substance use system provides care through: mental health promotion strategies; targeted prevention and risk/harm reduction strategies; community-based services; and inpatient care.

The Centre for Mental Health and Addiction opening on the Riverview site is just one service among many offered to adults faced with mental illness and substance use concerns. Others include:

- The Ministry of Health's \$25.25 million action plan to address the needs of people with severe substance use or mental illness, which includes an Assertive Outreach Team in Vancouver; an Acute Behavioural Stabilization Unit at St. Paul's Hospital; new bed-based services for adults and youth across the province; and additional Intensive Case Management and Assertive Community Treatment teams in various communities.
- The new \$57 million Joseph and Rosalie Segal Centre in Vancouver, which consolidates mental health programs and services delivered by Vancouver General Hospital under one roof — opening in 2017.
- A new 75-bed mental health and substance use facility at the redeveloped Royal Columbian Hospital site, set to open in 2019.
- The new HOpe Centre for Psychiatry and Education in North Vancouver, which provides integrated services for clients who require hospital care and outpatient services, made possible by \$38 million in government support.
- The Bounce Back Program, a free, skill-building program for adults experiencing low mood or stress, with or without anxiety, made possible by \$16.6 million in government support since 2007.
- Hillside Centre in Kamloops, a 47-bed facility providing mental health services to adults and seniors with acute or significant mental-health challenges, with a focus on

diagnosis, stabilization, rehabilitation and return to home and developed with \$17 million from government.

- Integrated primary and community-care programs within regional health authorities, supported by \$50 million in annual government funding over three years.
- A close to \$500 million dollar commitment from government to build more than 2,100 new supportive housing units, which provide integrated services to help people succeed in meeting complex challenges such as mental illnesses, addictions, and/or homelessness.
- And in 2013, Government announced the creation of 500 additional substance use spaces by 2017.

These are just some of the many mental health and substance use supports available to British Columbians.

For more information on these and other services visit: [www.bcmhsus.ca](http://www.bcmhsus.ca)

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Ministry of Natural Gas Development  
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### **Riverview vision highlights plan for a complete community**

COQUITLAM – After two years of consultation with thousands of British Columbians and multiple stakeholders to collect ideas on the future use of the Riverview Lands, the Province has released a consultation document - A Vision for Renewing Riverview.

The vision document will guide a master development plan that balances community aspirations, government requirements, economic sustainability and the priorities and objectives of the Kwikwetlem First Nation.

During the consultation and engagement process, support for five key themes emerged:

- Mental health care
- Heritage and environment
- A complete community
- Housing
- Economic development

A Vision for Renewing Riverview reflects these themes and envisions a comprehensive mixed-use community that will include a healthcare district as well as market and supportive housing.

As a result of strong support from the public and stakeholders for mental health care facilities to be located on the site, the Province is announcing the relocation of three programs, currently located on the Willingdon Lands in Burnaby, to Riverview:

- Burnaby Centre for Mental Health and Addiction
- Maples Adolescent Treatment Centre
- Provincial Assessment Centre

The programs will move into new, state-of-the-art buildings at Riverview, designed specifically to meet the needs of clients (see the backgrounder for more information).

The vision document is posted on the Renewing Riverview website: [LINK TO DOC](#). British Columbians will have an opportunity to provide comment prior to the document being presented to the City of Coquitlam in early 2016.

## **Quotes:**

### **Rich Coleman, Minister of Natural Gas Development and Minister Responsible for Housing –**

“Over the last two years the Province has engaged and consulted individuals, groups and key stakeholders on the future use of the Riverview Lands. We heard a broad range of opinions and the vision document seeks to balance these interests. This document will help guide the long-range development of the Lands, while recognizing the rich history and importance of Riverview to everyone in the province.” DRAFT

### **Terry Lake, Minister of Health –**

### **Stephanie Cadieux, Minister of Children and Family Development –**

“Knowing that the Maples programs would need to relocate, the Province has been working hard to come up with a solution that will best meet the needs of children and youth. Receiving final approval to build a brand new facility is a positive step for our clients and our staff. The state-of-the-art facility, which will be designed with our clients in mind, will provide a safe, inviting and calming environment for decades to come.” DRAFT

### **Michelle Stilwell, Minister of Social Development and Social Innovation -**

“Moving the Provincial Assessment Centre to Riverview is an important step, one that will offer CLBC clients modern premises and a more tranquil environment, with a better layout, lots of natural light, and more private and quiet spaces for families. With the site confirmed, CLBC will work closely with their clients to develop transition plans as they prepare to move to the new location.” DRAFT

### **Lynn Pelletier, Vice President, BC Mental Health & Substance Use Services –**

“We have made significant progress over the past year advancing the continuum of services for people in British Columbia suffering from severe addictions and mental illness. The relocation and expansion of the Burnaby Centre for Mental Health and Addiction to the Riverview Campus will allow us to better meet the needs of these patients, and support them in their recovery and transition back into the community.”

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- Throughout the visioning process, BC Housing worked closely with the Kwikwetlem First

Nation, who identifies the Riverview Lands as part of their traditional territory. The parties entered a protocol agreement in advance of the vision process and are in on-going discussions regarding the future development of the Lands.

**Learn More:**

A Vision for Renewing Riverview: [LINK TO DOCUMENT](#)

Burnaby Centre for Mental Health and Addiction: [www.bcmhsus.ca/programs/burnabycentre](http://www.bcmhsus.ca/programs/burnabycentre)

Maples Adolescent Treatment Centre: [www.mcf.gov.bc.ca/maples/index.htm](http://www.mcf.gov.bc.ca/maples/index.htm)

Provincial Assessment Centre: [www.communitylivingbc.ca/individuals-families/provincial-assessment-centre/](http://www.communitylivingbc.ca/individuals-families/provincial-assessment-centre/)

**Media Contacts:**

Rajvir Rao  
BC Housing  
604 439-8583

[Mnistry of Health](#)

[Ministry of Children and Family Development](#)

Randy Schmidt  
Community Living BC  
604 664-0156



# BACKGROUND

For Immediate Release  
[release number]  
Dec. 17, 2015

Ministry of Natural Gas Development  
and Responsible for Housing

## **B.C. government programs moving to Riverview**

Two new buildings will be constructed on the Riverview Lands to house the following three B.C. government programs. The Maples Adolescent Centre and the Provincial Assessment Centre will be located in the same building.

### **Burnaby Centre for Mental Health and Addiction**

A new purpose-built, 105-bed mental health facility will replace the Burnaby Centre for Mental Health and Addiction, with an increase of 17 beds. Operated by the Provincial Health Services Authority, the project has an estimated capital budget of about \$100 million and is expected to open in late 2019.

The new facility is a part of the Ministry of Health's Mental Health Action Plan to expand resources for the severely addicted and mentally ill population with acute, complex behaviours who experience barriers accessing care in primary and community care settings.

### **Maples Adolescent Treatment Centre (Maples) / Provincial Assessment Centre (PAC)**

Construction of a new facility, to accommodate the 28-bed Maples Adolescent Treatment Centre and the 10-bed Provincial Assessment Centre, is expected to begin in 2017. The capital cost is expected to be approximately \$76.5 million.

The children and youth at the Maples are often traumatized and behaviourally-challenged and their surroundings – such as light, temperature, texture and colour – can play an integral role in their moods, sense of wellbeing and also impact their treatment. The current facility is outdated and showing signs of wear, so a new, modern facility that addresses these sensitivities will create a safe, positive atmosphere to better meet the needs of each client.

In addition, the new facility will also include the services the Province has developed for kids with complex needs including the Provincial Outreach Team and the six residential beds in the Complex Care Unit.

Operated by Community Living B.C., the Provincial Assessment Centre is a short-term assessment and treatment stabilization service for youths 14 and over, and adults who have a developmental disability, mental illness and behavioural support needs. The Centre provides expert support for individuals with multiple challenges to stay in a stable environment, generally over a 90-day period, and adjust supports with the goal of re-entry into their home community.

Now that the new site has been confirmed, CLBC will work closely with individuals, families and provincial networks to develop a thorough transitional plan to ensure that patients continue to receive consistent services when the new facility is ready.

**Media Contacts:**

Rajvir Rao  
BC Housing  
604 439-8583

Ministry of Health

Ministry of Children and Family  
Development

Randy Schmidt  
Community Living BC  
604 664-0156

---

Sent:9 Dec 2015 21:59:21 +0000

To:Lindstein, Sarah GCPE:EX

Cc:Plank, Sarah GCPE:EX;Thistle-Walker, Carlene GCPE:EX

Subject:RE: Our additions to the Riverview announcement NR

Great, thanks Sarah.

---

**From:** Lindstein, Sarah GCPE:EX

**Sent:** Wednesday, December 9, 2015 1:58 PM

**To:** Harbord, Darren GCPE:EX

**Cc:** Plank, Sarah GCPE:EX; Thistle-Walker, Carlene GCPE:EX

**Subject:** Our additions to the Riverview announcement NR

Hi Darren, I know we haven't yet seen the draft but I'd like to send you our additions early...

Our blurb for the NR:

A new purpose-built, 105-bed mental health facility is also part of the vision for the Riverview site. Operated by the Provincial Health Services Authority, the facility will replace the Burnaby Centre for Mental Health and Addiction, with an increase of 17 beds. The brand new facility has an estimated capital budget of about \$100.86 million and is expected to open in late 2019. The new facility is a part of the Ministry of Health's Mental Health Action Plan to expand resources for the severely addicted and mentally ill population with acute, complex behaviours who experience barriers accessing care in primary and community care settings.

And we would like to have two quotes for the NR...

This one from PHSA, and I will work on one for the Minister and try to get that to you a bit later today.

**Lynn Pelletier, Vice President, BC Mental Health & Substance Use Services:**

"We have made significant progress over the past year advancing the continuum of services for people in British Columbia suffering from severe addictions and mental illness. The relocation and expansion of the Burnaby Centre for Mental Health and Addiction to the Riverview Campus will allow us to better meet the needs of these patients, and support them in their recovery and transition back into the community."

---

Sent: 8 Dec 2015 22:10:03 +0000  
To: Woolley, Paul GCPE:EX  
Subject: RE: Riverview announcement - Dec. 17 - MNGD-67405  
Attachments: EP\_Riverview Visioning Document\_Willingdon  
Relocation\_Dec\_08\_15\_DRAFT.docx  
Yes, see attached EP.

---

**From:** Woolley, Paul GCPE:EX  
**Sent:** Tuesday, December 8, 2015 2:08 PM  
**To:** Harbord, Darren GCPE:EX  
**Subject:** FW: Riverview announcement - Dec. 17 - MNGD-67405

Can we get a shot of the backdrop?

---

**From:** Gleeson, Kelly T GCPE:EX  
**Sent:** Tuesday, December 8, 2015 2:06 PM  
**To:** Woolley, Paul GCPE:EX  
**Cc:** Kerr, Carleen GCPE:EX  
**Subject:** RE: Riverview announcement - Dec. 17 - MNGD-67405

Thx Paul

Is there going to be a conceptual drawing to illustrate what the lands will look like?

---

**From:** Woolley, Paul GCPE:EX  
**Sent:** Tuesday, December 8, 2015 9:53 AM  
**To:** Gleeson, Kelly T GCPE:EX  
**Subject:** FW: Riverview announcement - Dec. 17 - MNGD-67405

FYI

---

**From:** Harbord, Darren GCPE:EX  
**Sent:** Tuesday, December 8, 2015 9:45 AM  
**To:** Plank, Sarah GCPE:EX; Thistle-Walker, Carlene GCPE:EX; Lindstein, Sarah GCPE:EX; Johnston, Karen GCPE:EX; Lauvaas, Kirsten GCPE:EX; Anderson, Bill GCPE:EX; Zilkie, Heidi GCPE:EX; Fillion, Corinna GCPE:EX; Anderson, Maryann GCPE:EX; Leslie, Sean GCPE:EX; Leslie, Lisa GCPE:EX; Harbord, Chris GCPE:EX; Schollen, Tasha GCPE:EX; Whittier, Joanne GCPE:EX  
**Cc:** Woolley, Paul GCPE:EX; Ash, Christine GCPE:EX  
**Subject:** Riverview announcement - Dec. 17 - MNGD-67405

Hi all, Dec. 17 at 11:30 has been confirmed for an event at Riverview to announce the release of the visioning document. We will also announce that the B.C. government programs at the Willingdon lands in Burnaby will be eventually moving to Riverview. I've shared the calendar entry with you.

Minister Coleman and Minister Lake will be speaking at the event. Minister Cadieux is TBC. We are leading the announcement and will share materials once they've been drafted.

BC Housing is working on a guest list – I'll send it your way for input.

Let me know if you have any questions.

Thanks

**Darren Harbord**

Government Communications and Public Engagement  
Ministry of Natural Gas Development and  
Responsible for Housing  
250 952-0152 / 250 882-8518 (cell)

---

Sent: 8 Dec 2015 00:55:20 +0000

To: Woolley, Paul GCPE:EX

Subject: Re: Riverview

Thx

Sent from my iPhone

On Dec 7, 2015, at 4:51 PM, Woolley, Paul GCPE:EX <[Paul.Woolley@gov.bc.ca](mailto:Paul.Woolley@gov.bc.ca)> wrote:

Sent from my BlackBerry 10 smartphone on the TELUS network.

---

**From:** Barnettson, Luella MNGD:EX <[Luella.Barnetson@gov.bc.ca](mailto:Luella.Barnetson@gov.bc.ca)>

**Sent:** Monday, December 7, 2015 4:43 PM

**To:** Woolley, Paul GCPE:EX

**Subject:** Riverview

Paul,

We are either doing 10am or 11:30 on the 17<sup>th</sup> as Ministers are making themselves available.

I will be able to confirm the time tomorrow.

Thanks

Lu

# **Speaking Notes for**

**Linda Reimer**

**MLA for Port-Moody-Coquitlam**

**Release of Riverview Vision Document &  
Relocation of Willingdon Programs to Riverview**

**Thursday, Dec. 17**

**Riverview Valleyview Pavillion (Outdoors)**

**2601 Lougheed Hwy, Coquitlam**

**11:30 a.m.**

### **EVENT:**

- Announcement of the release of the Riverview Vision document, a guide for the long-range planning, repurposing and future development at Riverview — one that balances the social, economic and environmental objectives of the Province, the City of Coquitlam, the Kwikwetlem First Nation. This vision has been created through two years of engagement and consultation.
- The event will also include the relocation announcement of three B.C. government programs from the Willingdon lands in Burnaby to Riverview. These programs will be moved into two new buildings at Riverview. These include:
  - Centre for Mental Health and Addictions
  - Maples Adolescent Treatment Centre
  - Provincial Assessment Centre
- Renderings of the two new buildings will be set-up on easels as the backdrop for the event.
- Media will be offered a tour of the Riverview Lands following the event.

### **AUDIENCE**

- Approximately 40-60 guests are expected to attend this event.
- Audience will include representatives from the Province, City of Coquitlam, Ministry of Health, Burnaby Centre for Mental Health and Addictions, Maples Adolescent Treatment Centre for Youth, Provincial Assessment Centre and BC Housing.
- Lower Mainland/Major and Tri-City media.

### **PARTNERSHIP CONTRIBUTIONS:**

- Project cost for the new building to house Maples and PAC is approximately \$76.5 million.
- Project cost for the new building for BCMHA is about \$100 million.

### **SPEAKERS:**

- Hon. Rich Coleman, Minister of Natural Gas Development and Minister Responsible for Housing
- Hon. Terry Lake, Minister of Health
- Hon. Stephanie Cadieux, Minister of Children and Family Development
- Linda Reimer, MLA for Port Moody-Coquitlam (*Emcee*)

### **ON SITE CONTACT:**

- Rhonda Morris, BC Housing Communications, 604 817-6504 (cell)



## **AGENDA:**

11:00 am	Media and guests begin to arrive.
11:15 am	Dignitaries meet on site for a pre-brief
11:30 am	<b>Linda Reimer, MLA for Port Moody-Coquitlam</b> makes opening remarks, introduces speakers and acknowledges notable VIP's (Ministers, MLAs or members of Council etc. in attendance).
11:35 am	<b>Linda Reimer</b> introduces <b>Hon. Rich Coleman, Deputy Premier, Minister of Natural Gas Development and Minister Responsible for Housing.</b>
11:36 am	<b>Minister Rich Coleman</b> speaks for approximately five minutes.
11:41 am	<b>Linda Reimer</b> thanks <b>Minister Rich Coleman</b> and introduces <b>Hon. Terry Lake, Minister of Health</b> to speak.
11:42 am	<b>Minister Terry Lake</b> speaks for approximately five minutes.
11:47 am	<b>Linda Reimer</b> thanks <b>Minister Terry Lake</b> and introduces <b>Hon. Stephanie Cadieux, Minister of Children and Family Development</b> to speak.
11:48 am	<b>Minister Stephanie Cadieux</b> speaks for five minutes.
11: 53 am	<b>Linda Reimer</b> thanks all speakers and makes closing remarks then invites speakers to participate in group photo by the building rendering posters.
11:56 am	<b>Minister Rich Coleman, Minister Terry Lake, Minister Stephanie Cadieux and MLA Linda Reimer</b> participate in a group photo.
12:15 pm	<b>Minister Coleman</b> departs.
12:30 pm	Guests begin to depart - end of event.

**Parking:** Parking is available at three locations at the Valleyview Pavillion (see highlighted parking locations below)

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- Good morning everyone.
- Thank you so much for joining us today.
- I am Linda Reimer, and I serve British Columbia as MLA for Port Moody-Coquitlam.
- I would like to acknowledge the traditional territory of the Coast Salish people, including the Kwikwetlem First Nation.

- I am pleased to be here today along with my colleagues Ministers: Rich Coleman, Dr. Terry Lake and Stephanie Cadieux.
- I'd also like to acknowledge - Mayor and Councillors from the City of Coquitlam who have joined us today.
- The announcement today marks a step forward for the Riverview Lands and for the community.

- In 2013, the Province along with BC Housing announced a visioning process to identify future use of the Riverview lands.
- We thank all the community members and organizations who provided feedback during this process.
- Now, I'd like to invite Rich Coleman, Deputy Premier, Minister of Natural Gas Development and Minister Responsible for Housing to share an update on where we are at with the visioning process for Riverview.

- Rich...

*(Rich Coleman makes his announcement)*

- Thank you, Rich.
- Next I'd like to introduce Dr. Terry Lake, Minister of Health to share his remarks.
- Terry...

*(Dr. Terry Lake makes his announcement)*

- Thank you, Terry. Now I'd like to invite Stephanie Cadieux, Minister of Children and Family Development.
- Stephanie...

*(Stephanie Cadieux makes her remarks)*

- Thank you Stephanie.
- Today marks a step forward for the Riverview Lands and I look forward to seeing more future plans for this site.

- In closing, I'd like to thank everyone for coming today.
- It has been my pleasure to serve as your Emcee.
- I'd like to invite all speakers to join in a group photo by the rendering photos.
- Thank you.

*(Photo-op – Group photo)*

**– END –**



# **Speaking Notes for**

**Honourable Rich Coleman**

**Minister of Natural Gas Development,  
Minister Responsible for Housing and Deputy Premier**

**Release of Riverview Vision Document &  
Relocation of Willingdon Programs to Riverview**

**Thursday, Dec. 17**

**Riverview Valleyview Pavillion (Outdoors)**

**2601 Lougheed Hwy, Coquitlam**

**11:30 a.m.**

CHECK AGAINST DELIVERY

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- The event will also include the relocation announcement of three programs from the Willingdon lands in Burnaby to Riverview. These programs will be moved into two new buildings at Riverview. These include:
  - Centre for Mental Health and Addiction (BCMHA)
  - Maples Adolescent Treatment Centre (Maples)
  - Provincial Assessment Centre (PAC)
- Renderings of the two new buildings will be set-up on easels as the backdrop for the event.
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- Hon. Terry Lake, Minister of Health
- Hon. Stephanie Cadieux, Minister of Children and Family Development
- Linda Reimer, MLA for Port Moody-Coquitlam (*Emcee*)

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11: 53 am	<b>Linda Reimer</b> thanks all speakers and makes closing remarks then invites speakers to participate in group photo by the building rendering posters.
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- **PREMIER**

- Riverview Lands are an important part of B.C.'s past, present and future
- Riverview provides a great number of opportunities to develop some important solutions to some of our challenges

- Province, through BC Housing, invested two years to consult multiple stakeholders and the public
- Through open houses, information kiosks and online engagement
- Attended by 2,500 people and online feedback gathered from thousands more

- Today, we are releasing **A Vision for Renewing Riverview**
- Our Vision will guide a master development plan

- A plan that balances:
  - community aspirations
  - government requirements
  - economic sustainability
  - objectives of the Kwikwetlem First Nation
  
- We've done our best to accommodate these interests and be true to our guiding principles



- During consultation, common themes emerged that were rated highly important to stakeholders
  - mental health care
  - heritage and environment
  - a complete community
  - housing
  - economic development
  
- These are the themes that will guide our renewal of the Riverview lands

- Riverview renewal means a comprehensive mixed-use community including health services and affordable housing
- The public and stakeholders have expressed a desire for mental health facilities to be located on the site
- Minister Lake and Minister Cadieux will be sharing more details about this and plans for new developments at Riverview

- Moving forward, we will continue to work closely with the City of Coquitlam and the Kwikwetlem First Nation
- Thank you to the people of Coquitlam and all British Columbians who shared their opinions during the public consultation process
- There is more work to be done. Today marks the beginning of this renewal.

**– END –**

**Anderson, Bill GCPE:EX**

---

**From:** Heavener, Cory R MCF:EX  
**Sent:** Thursday, December 17, 2015 6:44 PM  
**To:** Larabee, Shawn G GCPE:EX  
**Subject:** Re: Maples

Thanks. Rcy was asking

Sent from my BlackBerry 10 smartphone on the TELUS network.

**From:** Larabee, Shawn G GCPE:EX  
**Sent:** Thursday, December 17, 2015 6:40 PM  
**To:** Heavener, Cory R MCF:EX  
**Subject:** Re: Maples

MNG (housing) did an announcement about the Riverview lands  
<https://news.gov.bc.ca/releases/2015MNGD0086-002113>

Minister was there this morning

Sent from my iPhone

On Dec 17, 2015, at 5:39 PM, Heavener, Cory R MCF:EX <[Cory.Heavener@gov.bc.ca](mailto:Cory.Heavener@gov.bc.ca)> wrote:

Did mcfd have an announcement about the maples today?

Sent from my BlackBerry 10 smartphone on the TELUS network.

## Anderson, Bill GCPE:EX

---

**From:** Zilkie, Heidi GCPE:EX  
**Sent:** Tuesday, December 15, 2015 10:00 AM  
**To:** Larabee, Shawn G GCPE:EX  
**Subject:** FW: FOR APPROVAL: Riverview/Maples NR and SNs  
**Attachments:** NR\_BG\_Riverview Announcement\_Dec\_11\_15\_DRAFT.docx;  
SN\_MSC\_Riverview\_Vision\_Announcement\_Dec\_17\_15\_draft1.docx

**Importance:** High

**Follow Up Flag:** Follow up  
**Flag Status:** Completed

For review – Cadieux's quote in the NR and SNs.

Thanks Shawn!

Heidi

*Heidi Zilkie*

Public Affairs Officer

Government Communications and Public Engagement

B.C. Ministry of Children and Family Development

Office: 250-356-2028

s.22

Email: [Heidi.Zilkie@gov.bc.ca](mailto:Heidi.Zilkie@gov.bc.ca)

---

**From:** Watts, Robert J MCF:EX  
**Sent:** Tuesday, December 15, 2015 9:48 AM  
**To:** Zilkie, Heidi GCPE:EX  
**Cc:** Bond, Allison MCF:EX; Newman, Debbie MCF:EX  
**Subject:** FW: FOR APPROVAL: Riverview/Maples NR and SNs  
**Importance:** High

Looks fine . . . approved.

Robert Watts  
Executive Director  
Ministry of Children and Family Development  
#462, 1011 4th Ave. Prince George V2L 3H9  
Tel: 250-565-6647; Fax: 250-565-4427  
Email: [Robert.J.Watts@gov.bc.ca](mailto:Robert.J.Watts@gov.bc.ca)

## **Anderson, Bill GCPE:EX**

---

**From:** Sandur, Parveen MCF:EX  
**Sent:** Thursday, December 17, 2015 12:08 PM  
**To:** Zilkie, Heidi GCPE:EX; Larabee, Shawn G GCPE:EX  
**Cc:** Lalari, Terry MCF:EX  
**Subject:** Re: Confirmed media for Riverview announcement

We left just before media avail started.

Sent from my BlackBerry 10 smartphone on the TELUS network.

Original Message

**From:** Zilkie, Heidi GCPE:EX  
**Sent:** Thursday, December 17, 2015 9:59 AM  
**To:** Lalari, Terry MCF:EX; Sandur, Parveen MCF:EX  
**Subject:** FW: Confirmed media for Riverview announcement

FYI -

Global  
CTV  
Vancouver Sun  
The Province  
CKNW  
News 1130  
CP  
CBC

## Anderson, Bill GCPE:EX

---

**From:** Zilkie, Heidi GCPE:EX  
**Sent:** Thursday, December 17, 2015 1:55 PM  
**To:** Lalari, Terry MCF:EX; Sandur, Parveen MCF:EX  
**Cc:** Sloane, Kari MCF:EX; King, Wendy L MCF:EX; Burns, Heather B GCPE:EX; Lauvaas, Kirsten GCPE:EX; Larabee, Shawn G GCPE:EX; Bertrand, Alicia GCPE:EX; Anderson, Bill GCPE:EX; Johnston, Karen GCPE:EX; Gleeson, Kelly T GCPE:EX; Gordon, Matt GCPE:EX; Woods, Emily GCPE:EX; Sieben, Mark MCF:EX  
**Subject:** Updated IN: Maples relocation  
**Attachments:** IN\_Sale and Redevelopment of Maples Property\_Updated Dec\_17\_FINAL.docx

Attached is an updated IN on the Maples sale and redevelopment for replacement in the binder.

Thanks!

*Heidi Zilkie*

Public Affairs Officer  
Government Communications and Public Engagement  
B.C. Ministry of Children and Family Development  
Office: 250-356-2028

s.22

Email: [Heidi.Zilkie@gov.bc.ca](mailto:Heidi.Zilkie@gov.bc.ca)

## **Anderson, Bill GCPE:EX**

---

**From:** Anderson, Bill GCPE:EX  
**Sent:** Wednesday, December 9, 2015 9:02 AM  
**To:** Zilkie, Heidi GCPE:EX  
**Subject:** RE: Riverview announcement - Dec. 17 - MNGD-67405

Nothing urgent. Let me know when you've cleared the backlog ☺

---

**From:** Zilkie, Heidi GCPE:EX  
**Sent:** Wednesday, December 9, 2015 9:02 AM  
**To:** Anderson, Bill GCPE:EX  
**Subject:** RE: Riverview announcement - Dec. 17 - MNGD-67405

Playing catch up this morning. Working on a few things, but should have time to help out – whatchya need?

HZ

---

**From:** Anderson, Bill GCPE:EX  
**Sent:** Wednesday, December 9, 2015 8:59 AM  
**To:** Zilkie, Heidi GCPE:EX  
**Subject:** RE: Riverview announcement - Dec. 17 - MNGD-67405

Awesome!

What's your workload like today?

---

**From:** Zilkie, Heidi GCPE:EX  
**Sent:** Wednesday, December 9, 2015 8:57 AM  
**To:** Anderson, Bill GCPE:EX  
**Subject:** FW: Riverview announcement - Dec. 17 - MNGD-67405

FYI - ☺ I'm working with Darren in Housing on this one. He will send over NR once its ready for our review....

HZ

---

**From:** Harbord, Darren GCPE:EX  
**Sent:** Wednesday, December 9, 2015 8:52 AM  
**To:** Zilkie, Heidi GCPE:EX  
**Subject:** RE: Riverview announcement - Dec. 17 - MNGD-67405

Awesome, thanks! I should have a draft NR for everyone to see by Friday...and here's the EP. I think we're leaning towards the indoor option...wheel chair accessible and Housing will look after getting a lapel mic for Minister Cadieux.

---

**From:** Zilkie, Heidi GCPE:EX  
**Sent:** Wednesday, December 9, 2015 8:49 AM  
**To:** Harbord, Darren GCPE:EX  
**Subject:** RE: Riverview announcement - Dec. 17 - MNGD-67405

Hi Darren,



**DRAFT QUOTE:**

Stephanie Cadieux, Minister of Children and Family Development:

"Knowing that the Maples programs would need to relocate, the Province has been working hard to come up with a solution that will best meet the needs of children and youth. Receiving final approval to build a brand new facility is a positive step for our clients and our staff. The state-of-the-art facility, which will be designed with our clients in mind, will provide a safe, inviting and calming environment for decades to come."

Cheers,  
Heidi

---

**From:** Harbord, Darren GCPE:EX

**Sent:** Tuesday, December 8, 2015 9:45 AM

**To:** Plank, Sarah GCPE:EX; Thistle-Walker, Carlene GCPE:EX; Lindstein, Sarah GCPE:EX; Johnston, Karen GCPE:EX; Lauvaas, Kirsten GCPE:EX; Anderson, Bill GCPE:EX; Ziikie, Heidi GCPE:EX; Fillion, Corinna GCPE:EX; Anderson, Maryann GCPE:EX; Leslie, Sean GCPE:EX; Leslie, Lisa GCPE:EX; Harbord, Chris GCPE:EX; Schollen, Tasha GCPE:EX; Whittier, Joanne GCPE:EX

**Cc:** Woolley, Paul GCPE:EX; Ash, Christine GCPE:EX

**Subject:** Riverview announcement - Dec. 17 - MNGD-67405

Hi all, Dec. 17 at 11:30 has been confirmed for an event at Riverview to announce the release of the visioning document. We will also announce that the B.C. government programs at the Willingdon lands in Burnaby will be eventually moving to Riverview. I've shared the calendar entry with you.

Minister Coleman and Minister Lake will be speaking at the event. Minister Cadieux is TBC. We are leading the announcement and will share materials once they've been drafted.

BC Housing is working on a guest list – I'll send it your way for input.

Let me know if you have any questions.

Thanks

**Darren Harbord**

Government Communications and Public Engagement

Ministry of Natural Gas Development and

Responsible for Housing

250 952-0152 / 250 882-8518 (cell)

#### **MAPLES ADOLESCENT TREATMENT CENTRE PARAGRAPH:**

Designing and building a new facility that specifically meets the needs of youth at the Maples Adolescent Treatment Centre is a significant step for British Columbia. The children and youth at the Maples are often traumatized and behaviourally-challenged and their surroundings – such as light, temperature, texture and colour – can play an integral role in their moods, sense of wellbeing and also impact their treatment. The current facility is outdated and showing signs of wear, so a new, modern facility that addresses these sensitivities will create a safe, positive atmosphere to better meet the needs of each client. Construction of the new facility is expected to begin in 2017, and all beds and ministry programs at the current site will be transferred to the new facility once it is operational. In addition, the new facility will also include the services the Province has developed for kids with complex needs including the Provincial Outreach Team and the six residential beds in the Complex Care Unit.

#### **DRAFT QUOTE:**

Stephanie Cadieux, Minister of Children and Family Development:

“Knowing that the Maples programs would need to relocate, the Province has been working hard to come up with a solution that will best meet the needs of children and youth. Receiving final approval to build a brand new facility is a positive step for our clients and our staff. The state-of-the-art facility, which will be designed with our clients in mind, will provide a safe, inviting and calming environment for decades to come.”

*Heidi Zilkie*

Public Affairs Officer

Government Communications and Public Engagement

B.C. Ministry of Children and Family Development

Office: 250-356-2028

s.22

Email: [Heidi.Zilkie@gov.bc.ca](mailto:Heidi.Zilkie@gov.bc.ca)

**Johnston, Karen GCPE:EX**

---

**From:** Johnston, Karen GCPE:EX  
**Sent:** Tuesday, December 15, 2015 2:33 PM  
**To:** Zilkie, Heidi GCPE:EX  
**Subject:** FW: FOR REVIEW: Materials for Thurs Riverview event

**From:** Sandur, Parveen MCF:EX  
**Sent:** Tuesday, December 15, 2015 2:24 PM  
**To:** Johnston, Karen GCPE:EX  
**Cc:** Lalari, Terry MCF:EX  
**Subject:** RE: FOR REVIEW: Materials for Thurs Riverview event

Yes, all materials have been shared. MSC would like the number of beds being moved included as part of the Q&A. Please provide an updated version.

Thanks,  
Parveen

**From:** Johnston, Karen GCPE:EX  
**Sent:** Tuesday, December 15, 2015 2:21 PM  
**To:** Sandur, Parveen MCF:EX  
**Cc:** Lalari, Terry MCF:EX  
**Subject:** RE: FOR REVIEW: Materials for Thurs Riverview event

Okay – and you'll share the materials with MSC

**From:** Sandur, Parveen MCF:EX  
**Sent:** Tuesday, December 15, 2015 2:20 PM  
**To:** Johnston, Karen GCPE:EX  
**Cc:** Lalari, Terry MCF:EX  
**Subject:** RE: FOR REVIEW: Materials for Thurs Riverview event

Quote for news release is approved by MSC.

**From:** Johnston, Karen GCPE:EX  
**Sent:** Tuesday, December 15, 2015 1:52 PM  
**To:** Lalari, Terry MCF:EX; Sandur, Parveen MCF:EX  
**Subject:** FW: FOR REVIEW: Materials for Thurs Riverview event  
**Importance:** High

Over to you - kj

**From:** Zilkie, Heidi GCPE:EX  
**Sent:** Tuesday, December 15, 2015 11:25 AM  
**To:** Johnston, Karen GCPE:EX  
**Cc:** Anderson, Bill GCPE:EX

**Subject:** FOR REVIEW: Materials for Thurs Riverview event

**Importance:** High

Karen,

Attached materials are for your review. These have been approved by program and ADM, as well as Shawn.

Note Housing is the lead on this event.

Also note – after some discussion program and I decided not to prepare a separate QAs specific to the Maples. The media may have questions about number of beds, and the new/enhanced services that will be available, but at this point we are still in the design and planning stages so those details are still being worked out and cannot be confirmed at this time.

Attached is the:

News release (with Cadieux quote)

Speaking Notes (Cadieux)

KMs

QAs

Riverview Vision document

Please let me know if you have any concerns.

*Heidi Zilkie*

Public Affairs Officer

Government Communications and Public Engagement

B.C. Ministry of Children and Family Development

Office: 250-356-2028

s.22

Email: [Heidi.Zilkie@gov.bc.ca](mailto:Heidi.Zilkie@gov.bc.ca)

## Johnston, Karen GCPE:EX

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**From:** Johnston, Karen GCPE:EX  
**Sent:** Tuesday, December 8, 2015 10:01 AM  
**To:** Lauvaas, Kirsten GCPE:EX  
**Subject:** Fw: Riverview announcement - Dec. 17 - MNGD-67405

Sent from my BlackBerry 10 smartphone on the TELUS network.

**From:** Harbord, Darren GCPE:EX <[Darren.Harbord@gov.bc.ca](mailto:Darren.Harbord@gov.bc.ca)>  
**Sent:** Tuesday, December 8, 2015 9:44 AM  
**To:** Plank, Sarah GCPE:EX; Thistle-Walker, Carlene GCPE:EX; Lindstein, Sarah GCPE:EX; Johnston, Karen GCPE:EX; Lauvaas, Kirsten GCPE:EX; Anderson, Bill GCPE:EX; Zilkie, Heidi GCPE:EX; Filion, Corinna GCPE:EX; Anderson, Maryann GCPE:EX; Leslie, Sean GCPE:EX; Leslie, Lisa GCPE:EX; Harbord, Chris GCPE:EX; Schollen, Tasha GCPE:EX; Whittier, Joanne GCPE:EX  
**Cc:** Woolley, Paul GCPE:EX; Ash, Christine GCPE:EX  
**Subject:** Riverview announcement - Dec. 17 - MNGD-67405

Hi all, Dec. 17 at 11:30 has been confirmed for an event at Riverview to announce the release of the visioning document. We will also announce that the B.C. government programs at the Willingdon lands in Burnaby will be eventually moving to Riverview. I've shared the calendar entry with you.

Minister Coleman and Minister Lake will be speaking at the event. Minister Cadieux is TBC. We are leading the announcement and will share materials once they've been drafted.

BC Housing is working on a guest list – I'll send it your way for input.

Let me know if you have any questions.

Thanks

**Darren Harbord**  
Government Communications and Public Engagement  
Ministry of Natural Gas Development and  
Responsible for Housing  
250 952-0152 / 250 882-8518 (cell)

## **Johnston, Karen GCPE:EX**

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**From:** Johnston, Karen GCPE:EX  
**Sent:** Thursday, December 3, 2015 11:23 AM  
**To:** Woolley, Paul GCPE:EX; Plank, Sarah GCPE:EX  
**Cc:** Gleeson, Kelly T GCPE:EX  
**Subject:** RE: Riverview announcement

Totally works –will just want to run the final through my peeps over here as well as the MO - tks

**From:** Woolley, Paul GCPE:EX  
**Sent:** Thursday, December 3, 2015 11:04 AM  
**To:** Johnston, Karen GCPE:EX; Plank, Sarah GCPE:EX  
**Cc:** Gleeson, Kelly T GCPE:EX  
**Subject:** FW: Riverview announcement

Ladies, just a quick update. My MO is check with your MOs to see if we can land on a date and time that will work for all three Ministers. In the interim, Sarah, do you have a little bit of info we can drop into the NR and perhaps the visioning doc.

Karen, we have what we need from you for now I think. We will use what you gave to us to help frame both the NR and the visioning doc. Trust that works for you.

Cheers,  
Paul

## Johnston, Karen GCPE:EX

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**From:** Johnston, Karen GCPE:EX  
**Sent:** Friday, November 27, 2015 11:11 AM  
**To:** Ash, Christine GCPE:EX; Plank, Sarah GCPE:EX; Kerr, Carleen GCPE:EX; Woolley, Paul GCPE:EX  
**Cc:** Safarik, Melissa GCPE:EX; Gleeson, Kelly T GCPE:EX  
**Subject:** RE: Follow up

Thanks – probably best to go MO to MO.

**From:** Ash, Christine GCPE:EX  
**Sent:** Friday, November 27, 2015 11:10 AM  
**To:** Plank, Sarah GCPE:EX; Johnston, Karen GCPE:EX; Kerr, Carleen GCPE:EX; Woolley, Paul GCPE:EX  
**Cc:** Safarik, Melissa GCPE:EX; Gleeson, Kelly T GCPE:EX  
**Subject:** RE: Follow up

Paul is back Tuesday and will connect with our MO and they'll probably connect back with other MOs on alternative. Stay tuned.

Chris Ash  
Communications Manager | Ministry of Natural Gas Development  
ph: 250-952-0623  
cell: 250-812-3616  
email to: [christine.ash@gov.bc.ca](mailto:christine.ash@gov.bc.ca)

**From:** Plank, Sarah GCPE:EX  
**Sent:** Friday, November 27, 2015 11:09 AM  
**To:** Johnston, Karen GCPE:EX; Kerr, Carleen GCPE:EX; Woolley, Paul GCPE:EX  
**Cc:** Safarik, Melissa GCPE:EX; Ash, Christine GCPE:EX; Gleeson, Kelly T GCPE:EX  
**Subject:** RE: Follow up

Our minister is not available on the 18<sup>th</sup>, so they were looking at other dates on my behalf.

**From:** Johnston, Karen GCPE:EX  
**Sent:** Friday, November 27, 2015 11:08 AM  
**To:** Kerr, Carleen GCPE:EX; Woolley, Paul GCPE:EX; Plank, Sarah GCPE:EX  
**Cc:** Safarik, Melissa GCPE:EX; Ash, Christine GCPE:EX; Gleeson, Kelly T GCPE:EX  
**Subject:** RE: Follow up

I thought it was the 18<sup>th</sup>? That's what I checked for interms of MSV availability - kj

**From:** Kerr, Carleen GCPE:EX  
**Sent:** Friday, November 27, 2015 10:42 AM  
**To:** Woolley, Paul GCPE:EX; Plank, Sarah GCPE:EX; Johnston, Karen GCPE:EX  
**Cc:** Safarik, Melissa GCPE:EX; Ash, Christine GCPE:EX; Gleeson, Kelly T GCPE:EX  
**Subject:** Follow up

Good morning – I wanted to let you know that December 17<sup>th</sup> works corporately for the joint Riverview event we discussed the other day.

Kind regards,  
Carleen



## **Johnston, Karen GCPE:EX**

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**From:** Johnston, Karen GCPE:EX  
**Sent:** Thursday, November 26, 2015 2:02 PM  
**To:** Cadieux, Stephanie MCF:EX; Sandur, Parveen MCF:EX; Lalari, Terry MCF:EX  
**Subject:** FW: riverview

MRC would lead but as we will be relocating the Maples to the site – as will MoH with some of their programs – we've been asked to check your availability for an event. Would likely be for a mid am or early afternoon slot - kj

**From:** Woolley, Paul GCPE:EX  
**Sent:** Thursday, November 26, 2015 2:00 PM  
**To:** Johnston, Karen GCPE:EX  
**Subject:** Re: riverview

No. Dec. 18

Sent from my BlackBerry 10 smartphone on the TELUS network.

**From:** Johnston, Karen GCPE:EX  
**Sent:** Thursday, November 26, 2015 1:57 PM  
**To:** Woolley, Paul GCPE:EX  
**Subject:** riverview

What was the date again that Im checking for availability – Dec 4<sup>th</sup>?

## **Johnston, Karen GCPE:EX**

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**From:** Johnston, Karen GCPE:EX  
**Sent:** Wednesday, November 25, 2015 3:27 PM  
**To:** Woolley, Paul GCPE:EX  
**Subject:** RE: Riverview project - draft MCFD messaging for NR

Anytime – let me know if you need more – kj

**From:** Woolley, Paul GCPE:EX  
**Sent:** Wednesday, November 25, 2015 3:22 PM  
**To:** Johnston, Karen GCPE:EX  
**Subject:** RE: Riverview project - draft MCFD messaging for NR

Thanks!

**From:** Johnston, Karen GCPE:EX  
**Sent:** Wednesday, November 25, 2015 3:19 PM  
**To:** Gleeson, Kelly T GCPE:EX; Woolley, Paul GCPE:EX; Plank, Sarah GCPE:EX  
**Subject:** FW: Riverview project - draft MCFD messaging for NR

**From:** Zilkie, Heidi GCPE:EX  
**Sent:** Tuesday, November 24, 2015 1:45 PM  
**To:** Johnston, Karen GCPE:EX  
**Subject:** Riverview project - draft MCFD messaging for NR

**Karen – let me know if this meets your needs for the call tomorrow.....**

- Knowing that the Maples programs would need to relocate, the Province has been working hard to come up with a solution that will best meet the needs of children and youth.
- Designing and building a new facility that specifically meets the needs of youth at the Maples Adolescent Treatment Centre is a significant step for British Columbia, and for the staff and clients at the Maples.
- The children and youth at the Maples are often traumatized and behaviourally-challenged and their surroundings – such as light, temperature, texture and colour – can play an integral role in their moods, sense of wellbeing and also impact their treatment.
- The current facility is outdated and showing signs of wear, so a new, modern facility that addresses these sensitivities will create a safe, positive atmosphere to better meet the needs of each client for decades to come.
- Construction of the new facility is expected to begin in 2017, and all beds and ministry programs at the current site will be transferred to the new facility once it is operational.
- In addition, the new facility will also include the services the Province has developed for kids with complex needs including the Provincial Outreach Team and the six residential beds in the Complex Care Unit.
- It is important to note that no move will happen until the new facility is fully operational in order to avoid any disruption to services. Clients will continue receiving services at the current Maples site until that time.

Cheers,  
*Heidi Zilkie*

Public Affairs Officer  
Government Communications and Public Engagement

B.C. Ministry of Children and Family Development

Office: 250-356-2028

s.22

Email: [Heidi.Zilkie@gov.bc.ca](mailto:Heidi.Zilkie@gov.bc.ca)

## Johnston, Karen GCPE:EX

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**From:** Johnston, Karen GCPE:EX  
**Sent:** Tuesday, November 24, 2015 3:00 PM  
**To:** Woolley, Paul GCPE:EX  
**Subject:** Accepted: Riverview

## **Johnston, Karen GCPE:EX**

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**From:** Johnston, Karen GCPE:EX  
**Sent:** Tuesday, November 24, 2015 1:32 PM  
**To:** Plank, Sarah GCPE:EX; Gleeson, Kelly T GCPE:EX; Woolley, Paul GCPE:EX  
**Subject:** Re: Riverview

So who is sending out the invite and the call in deets. KJ

Sent from my BlackBerry 10 smartphone on the TELUS network.

**From:** Plank, Sarah GCPE:EX  
**Sent:** Tuesday, November 24, 2015 12:58 PM  
**To:** Gleeson, Kelly T GCPE:EX; Woolley, Paul GCPE:EX  
**Cc:** Johnston, Karen GCPE:EX  
**Subject:** RE: Riverview

Works for me too.

**From:** Gleeson, Kelly T GCPE:EX  
**Sent:** Tuesday, November 24, 2015 12:58 PM  
**To:** Woolley, Paul GCPE:EX; Plank, Sarah GCPE:EX  
**Cc:** Johnston, Karen GCPE:EX  
**Subject:** RE: Riverview

I am jammed in the morning – but anytime after 2 pm works for me tomorrow

**From:** Woolley, Paul GCPE:EX  
**Sent:** Tuesday, November 24, 2015 12:57 PM  
**To:** Plank, Sarah GCPE:EX; Gleeson, Kelly T GCPE:EX  
**Cc:** Johnston, Karen GCPE:EX  
**Subject:** RE: Riverview

Can we set up a conference call for tomorrow or Thursday? Let me know and I will send around an invite.

**From:** Plank, Sarah GCPE:EX  
**Sent:** Tuesday, November 24, 2015 12:55 PM  
**To:** Gleeson, Kelly T GCPE:EX  
**Cc:** Johnston, Karen GCPE:EX; Woolley, Paul GCPE:EX  
**Subject:** Riverview

Hi Kelly,

Are we going to set up a meeting to talk about our comms strategy on this?

I am attaching the draft comms plan that PHSA did for the Burnaby mental health facility that will be moving to the Riverview site (\$100M, 100 bed project).

I think we are wanting to announce it in the not too distant future so we can move forward on the project.

Do we have an idea of the general timing yet?

Thanks,  
Sarah.

Sarah Plank  
Communications Director | Ministry of Health  
Government Communications & Public Engagement  
Office: 250.952.1889 | Mobile: 250.208.9621 | Email: [sarah.plank@gov.bc.ca](mailto:sarah.plank@gov.bc.ca)

Page 001 to/à Page 014

Withheld pursuant to/removed as

s.3

**From:** [Thistle-Walker, Carlene GCPE:EX](#)  
**To:** [hlth Regional Communications Directors](#)  
**Subject:** EMBARGOED -- Riverview Lands vision highlights plan for a complete community  
**Date:** Wednesday, December 16, 2015 4:32:00 PM  
**Attachments:** 2015MNGD0086-002113.pdf

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Hi everyone, here is the final and embargoed version of the Riverview NR/backgrounder, set to go out at 11:45 tomorrow morning to Lower Mainland and major media.

For Immediate Release  
2015MNGD0086-002113  
Dec. 17, 2015

Ministry of Natural Gas Development  
and Responsible for Housing

#### NEWS RELEASE

Riverview Lands vision highlights plan for a complete community

COQUITLAM - After two years of consultation with thousands of British Columbians and multiple stakeholders on the future use of the Riverview Lands, the Province today released a Vision for Renewing Riverview Lands.

The vision highlights five key themes - mental health and substance-use care, heritage and environment, a complete community, housing and economic development - that emerged during the consultation process.

As a first step, the Province will be relocating three programs to Riverview, currently located on the Willingdon Lands in Burnaby:

- \* Centre for Mental Health and Addiction

- \* Maples Adolescent Treatment Centre

- \* Provincial Assessment Centre

The programs will move into new, state-of-the-art buildings at Riverview, designed specifically to meet the needs of clients.

The Province will invest a total of approximately \$175 million to construct two new buildings, a 105-bed mental health facility to replace the Burnaby Centre for Mental Health and Addiction, and a new facility to accommodate the 28-bed Maples Adolescent Treatment Centre and the 10-bed Provincial Assessment Centre (see the backgrounder for more information). Further details about the relocation will be available at a later date.

Establishing mental-health care facilities at the Riverview Lands is among the topics that received strong public and stakeholder support during the engagement and consultation process which led to the vision.

These services will add to a system of care that wraps around the patient, providing an improved community-based network of support that will include the new 75-bed mental-health facility at the redeveloped Royal Columbian Hospital site, set to open in 2019, and the assertive outreach team, intensive case management team for youth and assertive community treatment teams established in the Lower Mainland.

A Vision for Renewing Riverview Lands lays out a master development plan for a comprehensive mixed-use community that will include a healthcare district as well as market and supportive housing. The approach is designed to balance the priorities and objectives of a wide range of stakeholders in the community, non-profit and health care sector, Kwikwetlem First Nation and the Province.



The vision document is posted on the Renewing Riverview website: <http://renewingriverview/wp-content/uploads/2015/12/A-Vision-For-Renewing-Riverview.pdf>

British Columbians are invited to comment prior to the document being presented to the City of Coquitlam in early 2016.

Quotes:

Rich Coleman, Minister of Natural Gas Development and Minister Responsible for Housing -

"Over the last two years the Province has engaged and consulted individuals, groups and key stakeholders on the future use of the Riverview Lands. We heard a broad range of opinions and the vision document seeks to balance these interests. This document will help guide the long-range development of the Lands, while recognizing the history and importance of Riverview to everyone in the province."

Terry Lake, Minister of Health -

"The promise outlined in our provincial mental-health plan was to provide a wrap-around system of care for those with severe mental health or substance use concerns, who face constant and life-altering barriers. Today's announcement takes us closer to providing those crucial services by repurposing the former Riverview lands to meet our vision of a community that helps those most in need."

Stephanie Cadieux, Minister of Children and Family Development -

"Knowing that the Maples programs would need to relocate, the Province has been working hard to come up with a solution that will best meet the needs of children and youth. Receiving final approval to build a brand new facility is a positive step for our clients and our staff. The new facility will be designed with our clients' unique needs in mind and will provide a safe, inviting and calming environment for decades to come."

Michelle Stilwell, Minister of Social Development and Social Innovation -

"Moving the Provincial Assessment Centre to Riverview is an important step, one that will offer CLBC clients modern premises and a more tranquil environment, with a better layout, lots of natural light, and more private and quiet spaces for families. With the site confirmed, CLBC will work closely with their clients to develop transition plans as they prepare to move to the new location."

Lynn Pelletier, vice president, BC Mental Health & Substance Use Services -

"We have made significant progress over the past year advancing the continuum of services for people in British Columbia suffering from severe substance use and mental illness. The relocation and expansion of the Burnaby Centre for Mental Health and Addiction to the Riverview Campus will allow us to better meet the needs of these patients, and support them in their recovery and transition back into the community."

Quick Facts:

- \* Riverview Lands is a 244-acre site in Coquitlam, home to 75 buildings.
- \* The B.C. government has held title to the land since 1904, and its primary use since 1913 has been mental healthcare (Riverview Hospital).
- \* In 2013, the Province gave BC Housing the mandate to create a plan for the future of Riverview. The visioning process began in early 2014.
- \* Throughout the visioning process, BC Housing worked closely with the Kwikwetlem First Nation, who identifies the Riverview Lands as part of their traditional territory. The parties entered a protocol agreement in advance of the vision process and are in on-going discussions regarding the future development of the Lands.

Learn More:

A Vision for Renewing Riverview Lands: <http://renewingriverview/wp-content/uploads/2015/12/A-Vision-For-Renewing-Riverview.pdf>

Centre for Mental Health and Addiction: [www.bcmhsus.ca/programs/burnabycentre](http://www.bcmhsus.ca/programs/burnabycentre)

Maples Adolescent Treatment Centre: [www.mcf.gov.bc.ca/maples/index.htm](http://www.mcf.gov.bc.ca/maples/index.htm)

Provincial Assessment Centre: [www.communitylivingbc.ca/individuals-families/provincial-assessment-centre/](http://www.communitylivingbc.ca/individuals-families/provincial-assessment-centre/)

Media Contacts:

Rajvir Rao  
BC Housing  
604 439-8583

Laura Heinze  
Media Relations Manager  
Ministry of Health  
250 952-1887 (media line) Government Communications and Public Engagement Ministry of Children and Family Development  
250 356-2007

Randy Schmidt  
Community Living BC  
604 664-0156

## BACKGROUNDER 1

B.C. government programs moving to Riverview

Two new buildings will be constructed on the Riverview Lands to house the following three B.C. government programs. The Maples Adolescent Centre and the Provincial Assessment Centre will be located in the same building.

### Centre for Mental Health and Addiction

A new purpose-built, 105-bed mental-health facility will replace the Burnaby Centre for Mental Health and Addiction, with an increase of 17 beds. Operated by the Provincial Health Services Authority, the project has an estimated capital budget of about \$100 million and is expected to open in late 2019.

The new facility is a part of the Ministry of Health's Mental Health Action Plan to expand resources for people with severe substance use and mental illness and acute, complex behaviours who experience barriers accessing care in primary and community care settings.

Programs that work to support the ministry's action plan include:

- \* Assertive Community Treatment teams that provide long-term support and services to clients who are often already receiving services in a community setting.
- \* Assertive Outreach Team offers short-term intensive transition support, linking high needs patients from emergency rooms to the appropriate community care they need. Once that link to the community supports is well established, the team's job is done.
- \* The Inner City Youth team offers intensive case management via health care, access to shelter, social support, and mental-health and addiction services to youth who are not formally connected to a mental health team.

## Maples Adolescent Treatment Centre (Maples) / Provincial Assessment Centre (PAC)

Construction of a new facility, to accommodate the 28-bed Maples Adolescent Treatment Centre and the 10-bed Provincial Assessment Centre, is expected to begin in 2017. The capital cost is expected to be approximately \$75 million.

The children and youth at the Maples are often traumatized and behaviourally-challenged and their surroundings - such as light, temperature, texture and colour - can play an integral role in their moods, sense of wellbeing and also impact their treatment. The current facility is outdated and showing signs of wear, so a new, modern facility that addresses these sensitivities will create a safe, positive atmosphere to better meet the needs of each client.

In addition, the new facility will also include the services the Province has developed for kids with complex needs including the Provincial Outreach Team and the six residential beds in the Complex Care Unit.

Operated by Community Living B.C., the Provincial Assessment Centre is a short-term assessment and treatment stabilization service for youths 14 years of age and over, and adults who have a developmental disability, mental illness and behavioural support needs. The Centre provides expert support for individuals with multiple challenges to stay in a stable environment, generally over a 90-day period, and adjust supports with the goal of re-entry into their home community.

Now that the new site has been confirmed, CLBC will work closely with individuals, families and provincial networks to develop a thorough transitional plan to ensure that patients continue to receive consistent services when the new facility is ready.

### Media Contacts:

Rajvir Rao  
BC Housing  
604 439-8583

Laura Heinze  
Media Relations Manager  
Ministry of Health  
250 952-1887 (media line) Government Communications and Public Engagement Ministry of Children and Family Development  
250 356-2007

Randy Schmidt  
Community Living BC  
604 664-0156

### BACKGROUNDER 2

#### Comprehensive mental-health services in B.C.

The B.C. government is committed to providing the best supports for people facing challenges associated with mental illness and substance use and made it a priority to build a comprehensive system of these services across the province. In fact, improved mental-health and substance-use services are one of the major areas of focus in government's strategy to strengthen health care in B.C.

The Ministry of Health invests more than \$1.42 billion per year in mental-health and substance-use services. These services vary depending on the type and severity of a patient's problems, but in general, B.C.'s mental-health and substance-use system provides care through: mental-health promotion strategies; targeted prevention and risk/harm-reduction strategies; community-based services; and inpatient care.

The Centre for Mental Health and Addiction opening on the Riverview site is just one service among many offered to adults faced with mental illness and substance use concerns. Others include:

- \* The Ministry of Health's \$25.25-million action plan to address the needs of people with severe substance use or mental illness, which includes an Assertive Outreach Team in Vancouver; an Acute Behavioural Stabilization Unit at St. Paul's Hospital; new bed-based services for adults and youth across the province, and additional Intensive Case Management and Assertive Community Treatment teams in various communities.
- \* The new \$57-million Joseph and Rosalie Segal Centre in Vancouver, which consolidates mental-health programs and services delivered by Vancouver General Hospital under one roof - opening in 2017.
- \* A new 75-bed mental-health and substance-use facility at the redeveloped Royal Columbian Hospital site, set to open in 2019.
- \* The new HOpe Centre for Psychiatry and Education in North Vancouver, which provides integrated services for clients who require hospital care and outpatient services, made possible by \$38 million in government support.
- \* The Bounce Back Program, a free, skill-building program for adults experiencing low mood or stress, with or without anxiety, made possible by \$16.6 million in government support since 2007.
- \* Hillside Centre in Kamloops, a 47-bed facility providing mental-health services to adults and seniors with acute or significant mental-health challenges, with a focus on diagnosis, stabilization, rehabilitation and return to home and developed with \$17 million from government.
- \* Integrated primary and community-care programs within regional health authorities, supported by \$50 million in annual government funding over three years.
- \* A close to \$500 million dollar commitment from government to build more than 2,100 new supportive housing units, which provide integrated services to help people succeed in meeting complex challenges such as mental illnesses, addictions, and/or homelessness.
- \* And in 2013, government announced the creation of 500 additional substance-use spaces by 2017.

These are just some of the many mental health and substance use supports available to British Columbians.

For more information on these and other services visit: [www.bcmhsus.ca](http://www.bcmhsus.ca)

#### Media Contacts:

Rajvir Rao  
BC Housing  
604 439-8583

Laura Heinze  
Media Relations Manager  
Ministry of Health  
250 952-1887 (media line) Government Communications and Public Engagement Ministry of Children and Family Development  
250 356-2007

Randy Schmidt  
Community Living BC  
604 664-0156

Connect with the Province of B.C. at: [www.gov.bc.ca/connect](http://www.gov.bc.ca/connect)

**From:** [Thistle-Walker, Carlene GCPE:EX](#)  
**To:** [McCormick, Erika HLTH:EX](#); [Dhanowa, Damon HLTH:EX](#)  
**Cc:** [Plank, Sarah GCPE:EX](#); [Heinze, Laura R GCPE:EX](#); [Lindstein, Sarah GCPE:EX](#); [Shepherd, Brent GCPE:EX](#); [Lawrie, Hannah GCPE:EX](#); [Merrifield, Katy HLTH:EX](#); [Robertson, Derek HLTH:EX](#); [Dhanowa, Damon HLTH:EX](#); [Gleeson, Kelly T GCPE:EX](#); [Gordon, Matt GCPE:EX](#); [Woods, Emily GCPE:EX](#); [Kerr, Carleen GCPE:EX](#); [Scheffel, Emile HLTH:EX](#)  
**Subject:** FOR MTL - Riverview event materials for Thursday, December 17  
**Date:** Tuesday, December 15, 2015 4:45:32 PM  
**Attachments:** [NR\\_BG Riverview Announcement Dec 15 15 DRAFT 2.docx](#)  
[SN Riverview Mental Health 10 Dec 1015am.docx](#)  
[Valleyview parking locations.docx](#)  
[Itinerary Riverview Announcement Dec 14 15.docx](#)  
[Itinerary Riverview Announcement Dec 14 15.pdf](#)  
[NR\\_BG Riverview Announcement Dec 15 15 DRAFT 2.pdf](#)  
[SN Riverview Mental Health 10 Dec 1015am.pdf](#)  
[Valleyview parking locations.pdf](#)

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Hi,

Here are the materials for MTL for the Riverview announcement. Attached are:

- News release and backgrounder - **with MTL quote approval**
- Speaking notes
- Itinerary
- Parking map

Still to come:

- QA – some things outstanding with program

**Day of contact:**

Rhonda Morris, BC Housing Communications. On-site contact: 604 817-6504 (cell)

Let us know if you have any questions or need anything else.

**From:** [Thistle-Walker, Carlene GCPE:EX](#)  
**To:** [Belanger, Matthew GCPE:EX](#); [Lawrie, Hannah GCPE:EX](#); [Lindstein, Sarah GCPE:EX](#); [Pilling, Lisa GCPE:EX](#); [Shepherd, Brent GCPE:EX](#); [Stovel, Laura GCPE:EX](#)  
**Subject:** FW: becasue i know i will be asked ...  
**Date:** Wednesday, December 16, 2015 4:25:01 PM

---

For discussion at our next team meeting ...

**Carlene Thistle-Walker** | Communications Manager  
Government Communications & Public Engagement  
B.C. Ministry of Health

Tel: 250.952.1644 | Mobile: 250.812.3291 | email: [carlene.thistle-walker@gov.bc.ca](mailto:carlene.thistle-walker@gov.bc.ca)

---

**From:** Plank, Sarah GCPE:EX  
**Sent:** Wednesday, December 16, 2015 4:14 PM  
**To:** Thistle-Walker, Carlene GCPE:EX  
**Subject:** Fwd: becasue i know i will be asked ...

We should probably start adding social media strategy to our event plans somehow - since we seem to be being asked about it now...

Sarah Plank  
Communications Director | Ministry of Health  
Government Communications & Public Engagement  
Mobile: [250.208.9621](tel:250.208.9621) | Email: [sarah.plank@gov.bc.ca](mailto:sarah.plank@gov.bc.ca)  
Sent from my iPhone

Begin forwarded message:

**From:** "Gleeson, Kelly T GCPE:EX" <[Kelly.Gleeson@gov.bc.ca](mailto:Kelly.Gleeson@gov.bc.ca)>  
**Date:** December 16, 2015 at 4:01:33 PM PST  
**To:** "Woolley, Paul GCPE:EX" <[Paul.Woolley@gov.bc.ca](mailto:Paul.Woolley@gov.bc.ca)>, "Plank, Sarah GCPE:EX" <[Sarah.Plank@gov.bc.ca](mailto:Sarah.Plank@gov.bc.ca)>, "Thistle-Walker, Carlene GCPE:EX" <[Carlene.ThistleWalker@gov.bc.ca](mailto:Carlene.ThistleWalker@gov.bc.ca)>, "Ash, Christine GCPE:EX" <[Christine.Ash@gov.bc.ca](mailto:Christine.Ash@gov.bc.ca)>  
**Subject:** becasue i know i will be asked ...

Can you ensure there is a very solid social media plan for Riverview? (and can you share with me please)

Thx

**From:** [Thistle-Walker, Carlene GCPE:EX](#)  
**To:** [hlth Ministerial and Executive Assistants](#)  
**Cc:** [May, Stephen GCPE:EX](#); [Plank, Sarah GCPE:EX](#); [Heinze, Laura R GCPE:EX](#); [Lindstein, Sarah GCPE:EX](#); [Lawrie, Hannah GCPE:EX](#); [Shepherd, Brent GCPE:EX](#); [MacDougall, Cindy GCPE:EX](#)  
**Subject:** FW: Confirmed media for Riverview announcement  
**Date:** Thursday, December 17, 2015 9:56:00 AM

---

See below, plus CBC.

Carlene Thistle-Walker | Communications Manager  
Government Communications & Public Engagement  
B.C. Ministry of Health

Tel: 250.952.1644 | Mobile: 250.812.3291 | email: [carlene.thistle-walker@gov.bc.ca](mailto:carlene.thistle-walker@gov.bc.ca)

-----Original Message-----

**From:** Harbord, Darren GCPE:EX  
**Sent:** Thursday, December 17, 2015 9:54 AM  
**To:** Gleeson, Kelly T GCPE:EX; Gordon, Matt GCPE:EX; Woods, Emily GCPE:EX; Plank, Sarah GCPE:EX; Thistle-Walker, Carlene GCPE:EX; Lindstein, Sarah GCPE:EX; Johnston, Karen GCPE:EX; Zilkie, Heidi GCPE:EX; Filion, Corinna GCPE:EX; Anderson, Maryann GCPE:EX; Leslie, Sean GCPE:EX; Schollen, Tasha GCPE:EX; Giles, Alison GCPE:EX; Leslie, Lisa GCPE:EX; Harbord, Chris GCPE:EX  
**Cc:** Woolley, Paul GCPE:EX; Ash, Christine GCPE:EX; Steilo, Sandra GCPE:EX; Skwarok, Lindsey GCPE:EX; Platts, Robin GCPE:EX; van Marum, Karen GCPE:EX  
**Subject:** Confirmed media for Riverview announcement

Global  
CTV  
Vancouver Sun  
The Province  
CKNW  
News 1130  
CP

-----Original Message-----

**From:** Harbord, Darren GCPE:EX  
**Sent:** Wednesday, December 16, 2015 4:26 PM  
**To:** Gleeson, Kelly T GCPE:EX; Gordon, Matt GCPE:EX; Woods, Emily GCPE:EX; Plank, Sarah GCPE:EX; Thistle-Walker, Carlene GCPE:EX; Lindstein, Sarah GCPE:EX; Johnston, Karen; Zilkie, Heidi GCPE:EX; Filion, Corinna GCPE:EX; Anderson, Maryann GCPE:EX; Leslie, Sean GCPE:EX; Schollen, Tasha GCPE:EX; Giles, Alison GCPE:EX; Leslie, Lisa GCPE:EX; Harbord, Chris GCPE:EX  
**Cc:** Woolley, Paul GCPE:EX; Ash, Christine GCPE:EX; Steilo, Sandra GCPE:EX; [Lindsey.Skwarok@gov.bc.ca](mailto:Lindsey.Skwarok@gov.bc.ca); Platts, Robin GCPE:EX  
**Subject:** FW: finals: Riverview Lands vision highlights plan for a complete community

Hi everyone, here is the final version of the Riverview NR/background, set to go out at 11:45 tomorrow morning to Lower Mainland and major media.

Let me know if you have any questions.

Thanks  
Darren

For Immediate Release

Dec. 17, 2015

Ministry of Natural Gas Development  
and Responsible for Housing

#### NEWS RELEASE

Riverview Lands vision highlights plan for a complete community

COQUITLAM - After two years of consultation with thousands of British Columbians and multiple stakeholders on the future use of the Riverview Lands, the Province today released a Vision for Renewing Riverview Lands.

The vision highlights five key themes - mental health and substance-use care, heritage and environment, a complete community, housing and economic development - that emerged during the consultation process.

As a first step, the Province will be relocating three programs to Riverview, currently located on the Willingdon Lands in Burnaby:

- \* Centre for Mental Health and Addiction

- \* Maples Adolescent Treatment Centre

- \* Provincial Assessment Centre

The programs will move into new, state-of-the-art buildings at Riverview, designed specifically to meet the needs of clients.

The Province will invest a total of approximately \$175 million to construct two new buildings, a 105-bed mental health facility to replace the Burnaby Centre for Mental Health and Addiction, and a new facility to accommodate the 28-bed Maples Adolescent Treatment Centre and the 10-bed Provincial Assessment Centre (see the backgrounder for more information). Further details about the relocation will be available at a later date.

Establishing mental-health care facilities at the Riverview Lands is among the topics that received strong public and stakeholder support during the engagement and consultation process which led to the vision.

These services will add to a system of care that wraps around the patient, providing an improved community-based network of support that will include the new 75-bed mental-health facility at the redeveloped Royal Columbian Hospital site, set to open in 2019, and the assertive outreach team, intensive case management team for youth and assertive community treatment teams established in the Lower Mainland.

A Vision for Renewing Riverview Lands lays out a master development plan for a comprehensive mixed-use community that will include a healthcare district as well as market and supportive housing. The approach is designed to balance the priorities and objectives of a wide range of stakeholders in the community, non-profit and health care sector, Kwikwetlem First Nation and the Province.

The vision document is posted on the Renewing Riverview website: <http://renewingriverview/wp-content/uploads/2015/12/A-Vision-For-Renewing-Riverview.pdf>

British Columbians are invited to comment prior to the document being presented to the City of Coquitlam in early 2016.

Quotes:

Rich Coleman, Minister of Natural Gas Development and Minister Responsible for Housing -

"Over the last two years the Province has engaged and consulted individuals, groups and key stakeholders on the future use of the Riverview Lands. We heard a broad range of opinions and the vision document seeks to balance



these interests. This document will help guide the long-range development of the Lands, while recognizing the history and importance of Riverview to everyone in the province."

Terry Lake, Minister of Health -

"The promise outlined in our provincial mental-health plan was to provide a wrap-around system of care for those with severe mental health or substance use concerns, who face constant and life-altering barriers. Today's announcement takes us closer to providing those crucial services by repurposing the former Riverview lands to meet our vision of a community that helps those most in need."

Stephanie Cadieux, Minister of Children and Family Development -

"Knowing that the Maples programs would need to relocate, the Province has been working hard to come up with a solution that will best meet the needs of children and youth. Receiving final approval to build a brand new facility is a positive step for our clients and our staff. The new facility will be designed with our clients' unique needs in mind and will provide a safe, inviting and calming environment for decades to come."

Michelle Stilwell, Minister of Social Development and Social Innovation -

"Moving the Provincial Assessment Centre to Riverview is an important step, one that will offer CLBC clients modern premises and a more tranquil environment, with a better layout, lots of natural light, and more private and quiet spaces for families. With the site confirmed, CLBC will work closely with their clients to develop transition plans as they prepare to move to the new location."

Lynn Pelletier, vice president, BC Mental Health & Substance Use Services -

"We have made significant progress over the past year advancing the continuum of services for people in British Columbia suffering from severe substance use and mental illness. The relocation and expansion of the Burnaby Centre for Mental Health and Addiction to the Riverview Campus will allow us to better meet the needs of these patients, and support them in their recovery and transition back into the community."

#### Quick Facts:

- \* Riverview Lands is a 244-acre site in Coquitlam, home to 75 buildings.
- \* The B.C. government has held title to the land since 1904, and its primary use since 1913 has been mental healthcare (Riverview Hospital).
- \* In 2013, the Province gave BC Housing the mandate to create a plan for the future of Riverview. The visioning process began in early 2014.
- \* Throughout the visioning process, BC Housing worked closely with the Kwikwetlem First Nation, who identifies the Riverview Lands as part of their traditional territory. The parties entered a protocol agreement in advance of the vision process and are in on-going discussions regarding the future development of the Lands.

#### Learn More:

A Vision for Renewing Riverview Lands: <http://renewingriverview/wp-content/uploads/2015/12/A-Vision-For-Renewing-Riverview.pdf>

Centre for Mental Health and Addiction: [www.bcmhsus.ca/programs/burnabycentre](http://www.bcmhsus.ca/programs/burnabycentre)

Maples Adolescent Treatment Centre: [www.mcf.gov.bc.ca/maples/index.htm](http://www.mcf.gov.bc.ca/maples/index.htm)

Provincial Assessment Centre: [www.communitylivingbc.ca/individuals-families/provincial-assessment-centre/](http://www.communitylivingbc.ca/individuals-families/provincial-assessment-centre/)

#### Media Contacts:

Rajvir Rao  
BC Housing  
604 439-8583

Laura Heinze  
Media Relations Manager  
Ministry of Health  
250 952-1887 (media line) Government Communications and Public Engagement Ministry of Children and Family  
Development  
250 356-2007

Randy Schmidt  
Community Living BC  
604 664-0156

#### BACKGROUNDER 1

B.C. government programs moving to Riverview

Two new buildings will be constructed on the Riverview Lands to house the following three B.C. government programs. The Maples Adolescent Centre and the Provincial Assessment Centre will be located in the same building.

#### Centre for Mental Health and Addiction

A new purpose-built, 105-bed mental-health facility will replace the Burnaby Centre for Mental Health and Addiction, with an increase of 17 beds. Operated by the Provincial Health Services Authority, the project has an estimated capital budget of about \$100 million and is expected to open in late 2019.

The new facility is a part of the Ministry of Health's Mental Health Action Plan to expand resources for people with severe substance use and mental illness and acute, complex behaviours who experience barriers accessing care in primary and community care settings.

Programs that work to support the ministry's action plan include:

- \* Assertive Community Treatment teams that provide long-term support and services to clients who are often already receiving services in a community setting.
- \* Assertive Outreach Team offers short-term intensive transition support, linking high needs patients from emergency rooms to the appropriate community care they need. Once that link to the community supports is well established, the team's job is done.
- \* The Inner City Youth team offers intensive case management via health care, access to shelter, social support, and mental-health and addiction services to youth who are not formally connected to a mental health team.

#### Maples Adolescent Treatment Centre (Maples) / Provincial Assessment Centre (PAC)

Construction of a new facility, to accommodate the 28-bed Maples Adolescent Treatment Centre and the 10-bed Provincial Assessment Centre, is expected to begin in 2017. The capital cost is expected to be approximately \$75 million.

The children and youth at the Maples are often traumatized and behaviourally-challenged and their surroundings - such as light, temperature, texture and colour - can play an integral role in their moods, sense of wellbeing and also impact their treatment. The current facility is outdated and showing signs of wear, so a new, modern facility that addresses these sensitivities will create a safe, positive atmosphere to better meet the needs of each client.

In addition, the new facility will also include the services the Province has developed for kids with complex needs

including the Provincial Outreach Team and the six residential beds in the Complex Care Unit.

Operated by Community Living B.C., the Provincial Assessment Centre is a short-term assessment and treatment stabilization service for youths 14 years of age and over, and adults who have a developmental disability, mental illness and behavioural support needs. The Centre provides expert support for individuals with multiple challenges to stay in a stable environment, generally over a 90-day period, and adjust supports with the goal of re-entry into their home community.

Now that the new site has been confirmed, CLBC will work closely with individuals, families and provincial networks to develop a thorough transitional plan to ensure that patients continue to receive consistent services when the new facility is ready.

#### Media Contacts:

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BC Housing  
604 439-8583

Laura Heinze  
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Ministry of Health  
250 952-1887 (media line) Government Communications and Public Engagement Ministry of Children and Family Development  
250 356-2007

Randy Schmidt  
Community Living BC  
604 664-0156

#### BACKGROUNDER 2

Comprehensive mental-health services in B.C.

The B.C. government is committed to providing the best supports for people facing challenges associated with mental illness and substance use and made it a priority to build a comprehensive system of these services across the province. In fact, improved mental-health and substance-use services are one of the major areas of focus in government's strategy to strengthen health care in B.C.

The Ministry of Health invests more than \$1.42 billion per year in mental-health and substance-use services. These services vary depending on the type and severity of a patient's problems, but in general, B.C.'s mental-health and substance-use system provides care through: mental-health promotion strategies; targeted prevention and risk/harm-reduction strategies; community-based services; and inpatient care.

The Centre for Mental Health and Addiction opening on the Riverview site is just one service among many offered to adults faced with mental illness and substance use concerns. Others include:

- \* The Ministry of Health's \$25.25-million action plan to address the needs of people with severe substance use or mental illness, which includes an Assertive Outreach Team in Vancouver; an Acute Behavioural Stabilization Unit at St. Paul's Hospital; new bed-based services for adults and youth across the province, and additional Intensive Case Management and Assertive Community Treatment teams in various communities.

- \* The new \$57-million Joseph and Rosalie Segal Centre in Vancouver, which consolidates mental-health programs and services delivered by Vancouver General Hospital under one roof - opening in 2017.

- \* A new 75-bed mental-health and substance-use facility at the redeveloped Royal Columbian Hospital site, set to open in 2019.

- \* The new HOpe Centre for Psychiatry and Education in North Vancouver, which provides integrated services for

clients who require hospital care and outpatient services, made possible by \$38 million in government support.

\* The Bounce Back Program, a free, skill-building program for adults experiencing low mood or stress, with or without anxiety, made possible by \$16.6 million in government support since 2007.

\* Hillside Centre in Kamloops, a 47-bed facility providing mental-health services to adults and seniors with acute or significant mental-health challenges, with a focus on diagnosis, stabilization, rehabilitation and return to home and developed with \$17 million from government.

\* Integrated primary and community-care programs within regional health authorities, supported by \$50 million in annual government funding over three years.

\* A close to \$500 million dollar commitment from government to build more than 2,100 new supportive housing units, which provide integrated services to help people succeed in meeting complex challenges such as mental illnesses, addictions, and/or homelessness.

\* And in 2013, government announced the creation of 500 additional substance-use spaces by 2017.

These are just some of the many mental health and substance use supports available to British Columbians.

For more information on these and other services visit: [www.bcmhsus.ca](http://www.bcmhsus.ca)

#### Media Contacts:

Rajvir Rao  
BC Housing  
604 439-8583

Laura Heinze  
Media Relations Manager  
Ministry of Health  
250 952-1887 (media line) Government Communications and Public Engagement Ministry of Children and Family  
Development  
250 356-2007

Randy Schmidt  
Community Living BC  
604 664-0156

Connect with the Province of B.C. at: [www.gov.bc.ca/connect](http://www.gov.bc.ca/connect)

**From:** [Plank, Sarah GCPE:EX](#)  
**To:** [Heinze, Laura R GCPE:EX](#)  
**Subject:** FW: EMBARGOED - news release on Riverview Lands  
**Date:** Thursday, December 17, 2015 11:23:15 AM  
**Attachments:** 2015MNGD0086-002113.pdf

---

**From:** Plank, Sarah GCPE:EX  
**Sent:** Thursday, December 17, 2015 10:28 AM  
**To:** 'farhan@vancitybuzz.com'  
**Subject:** EMBARGOED - news release on Riverview Lands

Hi Farhan,

I am sending you an embargoed copy of the news release going out later this morning, announcing the new vision for a renewed Riverview Lands site. This is embargoed until 11:45am.

Please feel free to get in touch if you have any questions.

Thanks,

Sarah.

Sarah Plank

Communications Director | Ministry of Health

Government Communications & Public Engagement

Office: 250.952.1889 | Mobile: 250.208.9621 | Email: [sarah.plank@gov.bc.ca](mailto:sarah.plank@gov.bc.ca)

**From:** [Harbord, Darren GCPE:EX](#)  
**To:** [Gleeson, Kelly T GCPE:EX](#); [Gordon, Matt GCPE:EX](#); [Woods, Emily GCPE:EX](#); [Plank, Sarah GCPE:EX](#); [Thistle-Walker, Carlene GCPE:EX](#); [Lindstein, Sarah GCPE:EX](#); [Johnston, Karen GCPE:EX](#); [Zilkie, Heidi GCPE:EX](#); [Filion, Corinna GCPE:EX](#); [Anderson, Maryann GCPE:EX](#); [Leslie, Sean GCPE:EX](#); [Schollen, Tasha GCPE:EX](#); [Giles, Alison GCPE:EX](#); [Leslie, Lisa GCPE:EX](#); [Harbord, Chris GCPE:EX](#)  
**Cc:** [Woolley, Paul GCPE:EX](#); [Ash, Christine GCPE:EX](#); [Steilo, Sandra GCPE:EX](#); [Skwarok, Lindsey GCPE:EX](#); [Platts, Robin GCPE:EX](#)  
**Subject:** FW: finals: Riverview Lands vision highlights plan for a complete community  
**Date:** Wednesday, December 16, 2015 4:25:56 PM  
**Attachments:** [2015MNGD0086-002113.pdf](#)

---

Hi everyone, here is the final version of the Riverview NR/backgrounder, set to go out at 11:45 tomorrow morning to Lower Mainland and major media.

Let me know if you have any questions.

Thanks  
Darren

For Immediate Release  
2015MNGD0086-002113  
Dec. 17, 2015

Ministry of Natural Gas Development  
and Responsible for Housing

#### NEWS RELEASE

Riverview Lands vision highlights plan for a complete community

**COQUITLAM** - After two years of consultation with thousands of British Columbians and multiple stakeholders on the future use of the Riverview Lands, the Province today released a Vision for Renewing Riverview Lands.

The vision highlights five key themes - mental health and substance-use care, heritage and environment, a complete community, housing and economic development - that emerged during the consultation process.

As a first step, the Province will be relocating three programs to Riverview, currently located on the Willingdon Lands in Burnaby:

- \* Centre for Mental Health and Addiction
- \* Maples Adolescent Treatment Centre
- \* Provincial Assessment Centre

The programs will move into new, state-of-the-art buildings at Riverview, designed specifically to meet the needs of clients.

The Province will invest a total of approximately \$175 million to construct two new buildings, a 105-bed mental health facility to replace the Burnaby Centre for Mental Health and Addiction, and a new facility to accommodate the 28-bed Maples Adolescent Treatment Centre and the 10-bed Provincial Assessment Centre (see the backgrounder for more information). Further details about the relocation will be available at a later date.

Establishing mental-health care facilities at the Riverview Lands is among the topics that received strong public and stakeholder support during the engagement and consultation process which led to the vision.

These services will add to a system of care that wraps around the patient, providing an improved community-based

network of support that will include the new 75-bed mental-health facility at the redeveloped Royal Columbian Hospital site, set to open in 2019, and the assertive outreach team, intensive case management team for youth and assertive community treatment teams established in the Lower Mainland.

A Vision for Renewing Riverview Lands lays out a master development plan for a comprehensive mixed-use community that will include a healthcare district as well as market and supportive housing. The approach is designed to balance the priorities and objectives of a wide range of stakeholders in the community, non-profit and health care sector, Kwikwetlem First Nation and the Province.

The vision document is posted on the Renewing Riverview website: <http://renewingriverview/wp-content/uploads/2015/12/A-Vision-For-Renewing-Riverview.pdf>

British Columbians are invited to comment prior to the document being presented to the City of Coquitlam in early 2016.

Quotes:

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"Over the last two years the Province has engaged and consulted individuals, groups and key stakeholders on the future use of the Riverview Lands. We heard a broad range of opinions and the vision document seeks to balance these interests. This document will help guide the long-range development of the Lands, while recognizing the history and importance of Riverview to everyone in the province."

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"The promise outlined in our provincial mental-health plan was to provide a wrap-around system of care for those with severe mental health or substance use concerns, who face constant and life-altering barriers. Today's announcement takes us closer to providing those crucial services by repurposing the former Riverview lands to meet our vision of a community that helps those most in need."

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"Knowing that the Maples programs would need to relocate, the Province has been working hard to come up with a solution that will best meet the needs of children and youth. Receiving final approval to build a brand new facility is a positive step for our clients and our staff. The new facility will be designed with our clients' unique needs in mind and will provide a safe, inviting and calming environment for decades to come."

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Quick Facts:

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\* The B.C. government has held title to the land since 1904, and its primary use since 1913 has been mental

healthcare (Riverview Hospital).

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Learn More:

A Vision for Renewing Riverview Lands: <http://renewingriverview/wp-content/uploads/2015/12/A-Vision-For-Renewing-Riverview.pdf>

Centre for Mental Health and Addiction: [www.bcmhsus.ca/programs/burnabycentre](http://www.bcmhsus.ca/programs/burnabycentre)

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Provincial Assessment Centre: [www.communitylivingbc.ca/individuals-families/provincial-assessment-centre/](http://www.communitylivingbc.ca/individuals-families/provincial-assessment-centre/)

Media Contacts:

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BC Housing  
604 439-8583

Laura Heinze  
Media Relations Manager  
Ministry of Health  
250 952-1887 (media line) Government Communications and Public Engagement Ministry of Children and Family Development  
250 356-2007

Randy Schmidt  
Community Living BC  
604 664-0156

## BACKGROUND 1

B.C. government programs moving to Riverview

Two new buildings will be constructed on the Riverview Lands to house the following three B.C. government programs. The Maples Adolescent Centre and the Provincial Assessment Centre will be located in the same building.

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Programs that work to support the ministry's action plan include:

\* Assertive Community Treatment teams that provide long-term support and services to clients who are often



already receiving services in a community setting.

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#### Maples Adolescent Treatment Centre (Maples) / Provincial Assessment Centre (PAC)

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The children and youth at the Maples are often traumatized and behaviourally-challenged and their surroundings - such as light, temperature, texture and colour - can play an integral role in their moods, sense of wellbeing and also impact their treatment. The current facility is outdated and showing signs of wear, so a new, modern facility that addresses these sensitivities will create a safe, positive atmosphere to better meet the needs of each client.

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Operated by Community Living B.C., the Provincial Assessment Centre is a short-term assessment and treatment stabilization service for youths 14 years of age and over, and adults who have a developmental disability, mental illness and behavioural support needs. The Centre provides expert support for individuals with multiple challenges to stay in a stable environment, generally over a 90-day period, and adjust supports with the goal of re-entry into their home community.

Now that the new site has been confirmed, CLBC will work closely with individuals, families and provincial networks to develop a thorough transitional plan to ensure that patients continue to receive consistent services when the new facility is ready.

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604 439-8583

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Media Relations Manager  
Ministry of Health  
250 952-1887 (media line) Government Communications and Public Engagement Ministry of Children and Family Development  
250 356-2007

Randy Schmidt  
Community Living BC  
604 664-0156

#### BACKGROUNDER 2

##### Comprehensive mental-health services in B.C.

The B.C. government is committed to providing the best supports for people facing challenges associated with mental illness and substance use and made it a priority to build a comprehensive system of these services across the province. In fact, improved mental-health and substance-use services are one of the major areas of focus in government's strategy to strengthen health care in B.C.

The Ministry of Health invests more than \$1.42 billion per year in mental-health and substance-use services. These services vary depending on the type and severity of a patient's problems, but in general, B.C.'s mental-health and substance-use system provides care through: mental-health promotion strategies; targeted prevention and risk/harm-reduction strategies; community-based services; and inpatient care.

The Centre for Mental Health and Addiction opening on the Riverview site is just one service among many offered to adults faced with mental illness and substance use concerns. Others include:

- \* The Ministry of Health's \$25.25-million action plan to address the needs of people with severe substance use or mental illness, which includes an Assertive Outreach Team in Vancouver; an Acute Behavioural Stabilization Unit at St. Paul's Hospital; new bed-based services for adults and youth across the province, and additional Intensive Case Management and Assertive Community Treatment teams in various communities.
- \* The new \$57-million Joseph and Rosalie Segal Centre in Vancouver, which consolidates mental-health programs and services delivered by Vancouver General Hospital under one roof - opening in 2017.
- \* A new 75-bed mental-health and substance-use facility at the redeveloped Royal Columbian Hospital site, set to open in 2019.
- \* The new HOpe Centre for Psychiatry and Education in North Vancouver, which provides integrated services for clients who require hospital care and outpatient services, made possible by \$38 million in government support.
- \* The Bounce Back Program, a free, skill-building program for adults experiencing low mood or stress, with or without anxiety, made possible by \$16.6 million in government support since 2007.
- \* Hillside Centre in Kamloops, a 47-bed facility providing mental-health services to adults and seniors with acute or significant mental-health challenges, with a focus on diagnosis, stabilization, rehabilitation and return to home and developed with \$17 million from government.
- \* Integrated primary and community-care programs within regional health authorities, supported by \$50 million in annual government funding over three years.
- \* A close to \$500 million dollar commitment from government to build more than 2,100 new supportive housing units, which provide integrated services to help people succeed in meeting complex challenges such as mental illnesses, addictions, and/or homelessness.
- \* And in 2013, government announced the creation of 500 additional substance-use spaces by 2017.

These are just some of the many mental health and substance use supports available to British Columbians.

For more information on these and other services visit: [www.bcmhsus.ca](http://www.bcmhsus.ca)

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Community Living BC  
604 664-0156

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**From:** [Plank, Sarah GCPE:EX](#)  
**To:** [Thistle-Walker, Carlene GCPE:EX](#); [Shepherd, Brent GCPE:EX](#)  
**Subject:** FW: Follow up  
**Date:** Friday, November 27, 2015 10:51:12 AM

---

FYI

---

**From:** Kerr, Carleen GCPE:EX  
**Sent:** Friday, November 27, 2015 10:42 AM  
**To:** Woolley, Paul GCPE:EX; Plank, Sarah GCPE:EX; Johnston, Karen GCPE:EX  
**Cc:** Safarik, Melissa GCPE:EX; Ash, Christine GCPE:EX; Gleeson, Kelly T GCPE:EX  
**Subject:** Follow up

Good morning – I wanted to let you know that December 17<sup>th</sup> works corporately for the joint Riverview event we discussed the other day.

Kind regards,

Carleen

**From:** [Lindstein, Sarah GCPE:EX](#)  
**To:** [Thistle-Walker, Carlene GCPE:EX](#); [Plank, Sarah GCPE:EX](#)  
**Subject:** FW: FYI - updated QA- CMHA Replacement Project  
**Date:** Wednesday, December 16, 2015 11:57:03 AM  
**Attachments:** [Assertive Community Treatment APRIL 2015 DRAFT.DOCX](#)  
**Importance:** High

---

FYI- program has flagged that they have concerns about repeatedly mentioning the RCH redevelopment project of 75 beds as this is *outside* the scope of the SAMI projects...

---

**From:** Fischer, Jennifer HLTH:EX  
**Sent:** Wednesday, December 16, 2015 11:34 AM  
**To:** Lindstein, Sarah GCPE:EX  
**Cc:** Duesterwald, Meghan HLTH:EX; Guerrero, Thomas HLTH:EX  
**Subject:** RE: FYI - updated QA- CMHA Replacement Project  
**Importance:** High

Hi Sarah – feedback from program Director:

I have only listed all the new SAMI initiatives, referred to as the Mental Health Action Plan, that were funded through the 25.5 million allocation. The ACT teams in Comox/Courtney, Port Alberni were funded via the Acceleration funds linked to the *Integrated Primary and Community Care initiative*. The redevelopment of the Royal Columbia Hospital will add twenty new beds for psycho- geriatric patients which is **outside** the scope of the SAMI initiatives. So, I suggest we stick to the wording I provided earlier and add a new statement of the growth of ACT teams in BC (presently 20 teams). I have attached the ACT Fact Sheet which should assist with the wording.

The program director has emphasized the importance of keeping the funding and initiatives connected with SAMI distinct from other MHSU accomplishments. When you have a moment can you please give me a quick call so we can discuss a few things further.

Thanks,

**Jennifer Fischer**

Risk and Issues Analyst

Issues and Risk Management

Health Services Policy and Quality Assurance Division

Telephone| 250 952-1977

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---

**From:** Lindstein, Sarah GCPE:EX  
**Sent:** Wednesday, December 16, 2015 9:02 AM  
**To:** Fischer, Jennifer HLTH:EX; Duesterwald, Meghan HLTH:EX  
**Subject:** FW: FYI - updated QA- CMHA Replacement Project

And my colleague checked this and was wondering about the Island ACT teams?

---

**From:** Beneteau, Nicole GCPE:EX  
**Sent:** Wednesday, December 16, 2015 9:00 AM  
**To:** Lindstein, Sarah GCPE:EX  
**Subject:** RE: FYI - updated QA- CMHA Replacement Project

Not that I want to make this more of a headache for you, but this is missing the Island ACT teams:

Two new ACT teams introduced in Port Alberni and Campbell River  
That's from info Island provided to me.

---

**From:** Lindstein, Sarah GCPE:EX  
**Sent:** Wednesday, December 16, 2015 8:26 AM  
**To:** Beneteau, Nicole GCPE:EX  
**Subject:** FW: FYI - updated QA- CMHA Replacement Project  
FYi, check out the bottom bullet...

---

**From:** Fischer, Jennifer HLTH:EX  
**Sent:** Tuesday, December 15, 2015 7:25 PM  
**To:** Lindstein, Sarah GCPE:EX  
**Cc:** Duesterwald, Meghan HLTH:EX  
**Subject:** Fwd: FYI - updated QA- CMHA Replacement Project  
Sarah my apologies for the late changes - please see updated bullets below.  
Jennifer

Sent from my iPhone

Begin forwarded message:

**From:** "van der Leer, Gerrit HLTH:EX" <[Gerrit.vanderLeer@gov.bc.ca](mailto:Gerrit.vanderLeer@gov.bc.ca)>  
**Date:** December 15, 2015 at 5:13:34 PM PST  
**To:** "Fischer, Jennifer HLTH:EX" <[Jennifer.Fischer@gov.bc.ca](mailto:Jennifer.Fischer@gov.bc.ca)>  
**Cc:** "Brownsey, Silas HLTH:EX" <[Silas.Brownsey@gov.bc.ca](mailto:Silas.Brownsey@gov.bc.ca)>, "Duesterwald, Meghan HLTH:EX" <[Meghan.Duesterwald@gov.bc.ca](mailto:Meghan.Duesterwald@gov.bc.ca)>, "Guerrero, Thomas HLTH:EX" <[Thomas.Guerrero@gov.bc.ca](mailto:Thomas.Guerrero@gov.bc.ca)>  
**Subject:** RE: FYI - updated QA- CMHA Replacement Project

Hello Jennifer, please find the updated wording below:

- The Mental Health Action was announced in November 2013.
- The Plan was created to reduce barriers and service gaps and support evidence-based solutions to serve people with severe substance use and/or mental health challenges.
- The plan includes the following completed projects:
  - Development of a nine bed acute psychiatric assessment and stabilization unit adjacent to the emergency department at St. Paul's Hospital;
  - Creation of a new Assertive Outreach Team to serve individuals in Vancouver's Downtown Eastside ;
  - Two new Assertive Community Treatment Teams within the Vancouver area;
  - Improved information-sharing protocols between key agency partners such as police departments;
  - An Implementation Committee comprised of senior officials from the Ministry of Health, Vancouver Coastal Health, BC Housing, Vancouver Police Department, and the City of Vancouver, will also work towards longer-term solutions for high-risk mental health and substance use patients in Vancouver.
  - A new Intensive Case Management Team to further enhance services available to homeless and inadequately housed youth aged 16-24.
  - Creation of 6 new youth group home beds (Renfrew House)
  - Establishing a Clinical Expert Panel to support an evidence-based service-delivery model for people with mental health and

- substance use problems who require high-intensity services;
- PHSA will work with VCH to better position the 100-bed Burnaby Centre for Mental Health and Addiction to accommodate complex-need patients who require longer-term, high-intensity care.
- A 14 bed transitional Regional Tertiary Care Facility and three Integrated Case Management Teams within Vancouver Island;
- Three Integrated Case Management Teams located in the Northern Interior, North East and the North West Service Delivery Areas and a Psychiatric Liaison Nurse rotation based in the Acute Care Emergency Departments in Prince George, Fort St. John, and Prince Rupert.
- And 4 additional new ACT teams (Kamloops, Kelowna, Surrey/North Delta and Abbotsford/Mission) were introduced in health authorities since the plan was announced.

Under progress:

- As mentioned above, the development of 14 secure beds at the existing Burnaby Centre for Mental Health and Addiction continues to be delayed due to building permitting issues.
- While the PHSA continues to wait for the City of Burnaby building permit approval for the 14 beds, they are optimistic that approval will be granted and the unit could be operational in the summer of 2016.
- The opening of the Williams Lake Designated Observation Unit has been delayed due to capital issues and is expected to be operational in the summer of 2016.

Gerrit van der Leer  
 Director  
 Mental Health and Substance Use  
 Integrated Primary and Community Care  
 Ministry of Health  
 6-2, 1515 Blanshard St  
 Victoria BC V8W 3C8  
 Ph. (250) 952 1610 Fax: (250) 952 1282  
 mail to [Gerrit.vanderleer@gov.bc.ca](mailto:Gerrit.vanderleer@gov.bc.ca)

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**From:** Fischer, Jennifer HLTH:EX  
**Sent:** Tuesday, December 15, 2015 4:03 PM  
**To:** van der Leer, Gerrit HLTH:EX  
**Cc:** Brownsey, Silas HLTH:EX; Duesterwald, Meghan HLTH:EX; Guerrero, Thomas HLTH:EX  
**Subject:** FYI - updated QA- CMHA Replacement Project

Just FYI – GCPE updated the following Q&A with the highlighted changes below. They added “completed” and moved the “Under progress” portion up from a previous question to combine it into one question.

**Q9.** Can you give an update on the 2013 mental health action plan?

- The mental health action was announced in November 2013.
- The plan was created to reduce barriers and service gaps and support evidence-based solutions to serve people with severe substance use and/or mental health challenges.

- The plan includes the completed projects:
  - Development of a nine- to 12-bed psychiatric assessment and stabilization unit adjacent to the emergency department at St. Paul's Hospital;
  - Creation of a new Assertive Outreach Team to serve individuals in Vancouver's Downtown Eastside (DTES);
  - Two new Assertive Community Treatment Teams;
  - Improved information-sharing protocols between key agency partners.
  - An Implementation Committee comprised of senior officials from the Ministry of Health, Vancouver Coastal Health, BC Housing, Vancouver Police Department, and the City of Vancouver, will also work towards longer-term solutions for high-risk mental health and substance use patients in Vancouver.
  - \$750,000 annually to Providence Health Care's Inner City Youth Mental Health Program to support a new Intensive Case Management Team to further enhance services available to homeless and inadequately housed youth aged 16-24.
  - Establishing a Clinical Expert Panel to support an evidence-based service-delivery model for mental health and substance use patients who require high-intensity services;
  - PHSA will work with VCH to better position the 100-bed Burnaby Centre for Mental Health and Addiction to accommodate complex-need patients who require longer-term, high-intensity care.
  - A new secure six-bed inpatient facility will be developed to provide stabilization, assessment and case planning – with additional overflow capacity of eight beds;
  - Five new high-intensity group homes will be developed to serve a total of 20 clients – (at least one home will be a facility for young adults aged 16-24 linked to Providence Health Care's Inner City Youth Mental Health Program).
  - And 8 new ACT teams were introduced in health authorities throughout the province since the plan was announced.

#### Under progress:

- As mentioned above, the development of 14 secure beds at the existing Burnaby Centre for Mental Health and Addiction continues to be delayed due to building permitting issues.
- While the PHSA continues to wait for the City of Burnaby building permit approval for the 14 beds, they are optimistic that approval will be granted and the unit could be operational in the summer of 2016.
- The opening of the Williams Lake Designated Observation Unit has been delayed due to capital issues and is expected to be operational in the summer of 2016.

---

**From:** van der Leer, Gerrit HLTH:EX

**Sent:** Tuesday, December 15, 2015 10:37 AM

**To:** Fischer, Jennifer HLTH:EX

**Cc:** Brownsey, Silas HLTH:EX; van der Leer, Gerrit HLTH:EX

**Subject:** Re: FOR GERRIT ASAP For review- CMHA Replacement Project

Hello Jennifer, I am out of the office. I have reviewed the information and it's



technically correct. In terms of language, we should not refer to SAMI or SAMI clients and where ever appropriate use substance use versus addiction. Thanks  
Sent from my BlackBerry 10 smartphone on the Rogers network.

---

**From:** Fischer, Jennifer HLTH:EX

**Sent:** Tuesday, December 15, 2015 10:10 AM

**To:** van der Leer, Gerrit HLTH:EX

**Cc:** Brownsey, Silas HLTH:EX; Guerrero, Thomas HLTH:EX; Duesterwald, Meghan HLTH:EX; Wong, Michelle HLTH:EX

**Subject:** FOR GERRIT ASAP For review- CMHA Replacement Project

Hi Gerrit,

My apologies for this last minute request, but GCPE has just sent the attached Q&A specific to the CMHA replacement project – this is part of the materials for Thursday's event as well, so they have asked for our review ASAP.

Thanks in advance,

**Jennifer Fischer**

Risk and Issues Analyst

Issues and Risk Management

Health Services Policy and Quality Assurance Division

Telephone| 250 952-1977

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**From:** [Plank, Sarah GCPE:EX](#)  
**To:** [Lindstein, Sarah GCPE:EX](#)  
**Cc:** [Thistle-Walker, Carlene GCPE:EX](#)  
**Subject:** FW: Guest list for Riverview event - Dec. 17  
**Date:** Wednesday, December 9, 2015 3:47:16 PM  
**Attachments:** [EP Riverview Visioning Document Willingdon Relocation Dec 08 15 DRAFT.docx](#)

---

Sarah – can you check with PHSA who they want to send?  
Also, I expect BC Housing will know the municipal officials to invite?  
Thx, S.

---

**From:** Harbord, Darren GCPE:EX  
**Sent:** Wednesday, December 9, 2015 3:40 PM  
**To:** Plank, Sarah GCPE:EX; Kerr, Carleen GCPE:EX; Lindstein, Sarah GCPE:EX; Johnston, Karen GCPE:EX; Lauvaas, Kirsten GCPE:EX; Zilkie, Heidi GCPE:EX; Fillion, Corinna GCPE:EX; Anderson, Maryann GCPE:EX; Leslie, Sean GCPE:EX  
**Cc:** Woolley, Paul GCPE:EX; Ash, Christine GCPE:EX  
**Subject:** Guest list for Riverview event - Dec. 17

Hi all, BC Housing is pulling together a guest list for the Riverview event. Can you please send me a list of people you would like invited?

The venue we're looking at (option #2, attached EP) can only accommodate about 40 guests, so please keep that in mind.

Corinna/Maryann, is there someone with CLBC that should be invited?

Thanks

**Darren Harbord**

Government Communications and Public Engagement  
Ministry of Natural Gas Development and  
Responsible for Housing  
250 952-0152 / 250 882-8518 (cell)

**From:** [Heinze, Laura R GCPE:EX](#)  
**To:** [GCPE Communications - Health](#)  
**Subject:** FW: MEDIA REQUEST: Stephen Quinn -- CBC On the Coast -- Riverview -- 604-669-3733 --DL: Interview today  
**Date:** Friday, December 18, 2015 1:58:01 PM

---

For those of you not on this original email ☺

---

**From:** Lake, Terry HLTH:EX  
**Sent:** Friday, December 18, 2015 1:54 PM  
**To:** Heinze, Laura R GCPE:EX  
**Cc:** May, Stephen GCPE:EX; Belanger, Matthew GCPE:EX; MacDougall, Cindy GCPE:EX; Thistle-Walker, Carlene GCPE:EX; Shepherd, Brent GCPE:EX; Beneteau, Nicole GCPE:EX; Frattaroli, Angela GCPE:EX; Pilling, Lisa GCPE:EX; Lawrie, Hannah GCPE:EX; Plank, Sarah GCPE:EX; hlth Ministerial and Executive Assistants  
**Subject:** Re: MEDIA REQUEST: Stephen Quinn -- CBC On the Coast -- Riverview -- 604-669-3733 --DL: Interview today  
Thanks Laura. Merry Christmas to you and all of the team in comms.

Terry Lake DVM  
Minister of Health

On Dec 18, 2015, at 11:32 AM, "Heinze, Laura R GCPE:EX" <[Laura.Heinze@gov.bc.ca](mailto:Laura.Heinze@gov.bc.ca)> wrote:

This is confirmed for 2pm.

You can call their studio at that time at 604-669-3733, and again, you'll be speaking with Stephen Quinn, producer's name is Jody.

Thanks very much – just let me know if you need anything else – and hope you have a fantastic break/Christmas season!

---

**From:** Lake, Terry HLTH:EX  
**Sent:** Friday, December 18, 2015 11:28 AM  
**To:** Heinze, Laura R GCPE:EX  
**Cc:** May, Stephen GCPE:EX; Belanger, Matthew GCPE:EX; MacDougall, Cindy GCPE:EX; Thistle-Walker, Carlene GCPE:EX; Shepherd, Brent GCPE:EX; Beneteau, Nicole GCPE:EX; Frattaroli, Angela GCPE:EX; Pilling, Lisa GCPE:EX; Lawrie, Hannah GCPE:EX; Plank, Sarah GCPE:EX; Heinze, Laura R GCPE:EX; hlth Ministerial and Executive Assistants  
**Subject:** Re: MEDIA REQUEST: Stephen Quinn -- CBC On the Coast -- Riverview -- 604-662-6114 --DL: Interview today

I can do a pretape at 2 pm.

Sent from my BlackBerry 10 smartphone on the TELUS network.

---

**From:** Heinze, Laura R GCPE:EX  
**Sent:** Friday, December 18, 2015 11:01 AM  
**To:** Lake, Terry HLTH:EX  
**Cc:** May, Stephen GCPE:EX; Belanger, Matthew GCPE:EX; MacDougall, Cindy GCPE:EX; Thistle-Walker, Carlene GCPE:EX; Shepherd, Brent GCPE:EX; Beneteau, Nicole GCPE:EX; Frattaroli, Angela GCPE:EX; Pilling, Lisa GCPE:EX; Lawrie, Hannah GCPE:EX; Plank, Sarah GCPE:EX; Heinze, Laura R GCPE:EX; hlth Ministerial and Executive Assistants  
**Subject:** MEDIA REQUEST: Stephen Quinn -- CBC On the Coast -- Riverview -- 604-662-6114 --DL: Interview today

Good morning Minister,

Sorry for emailing this on a Friday, but we have received a request from CBC On the Coast to speak with you today on the Riverview announcement. They would be looking

to speak to you live at 5:35pm, or could also do a pretape around 2pm, if that works better.

Not sure if this is something that you are available for today? Thanks very much,  
Laura

**Reporter:** Stephen Quinn

**Media Outlet:** CBC On the Coast

**Phone Number:** 604-662-6114

**Email:**

**Deadline:** If pretape, will need to know by noon

**Call Time:** 10:55

**Topic:** Riverview announcement

**Laura Heinze**

Manager, Media Relations – Ministry of Health

(250) 952-3387

(cell) 250-208-6295

[Laura.Heinze@gov.bc.ca](mailto:Laura.Heinze@gov.bc.ca)

**From:** [Thistle-Walker, Carlene GCPE:EX](#)  
**To:** [Lindstein, Sarah GCPE:EX](#)  
**Subject:** FW: Riverview announcement - Dec. 17 - MNGD-67405  
**Date:** Tuesday, December 15, 2015 10:22:00 AM  
**Attachments:** NR\_BG\_Riverview Announcement Dec 15 15 DRAFT.docx  
KM\_BCH\_Riverview Dec 17 15 DRAFT.docx  
QA\_Riverview Announcement Dec 15 15 DRAFT.docx

---

**Carlene Thistle-Walker** | Communications Manager  
Government Communications & Public Engagement  
B.C. Ministry of Health

**Tel:** 250.952.1644 | **Mobile:** 250.812.3291 | **email:** [carlene.thistle-walker@gov.bc.ca](mailto:carlene.thistle-walker@gov.bc.ca)

---

**From:** Schollen, Tasha GCPE:EX  
**Sent:** Tuesday, December 15, 2015 9:56 AM  
**To:** Plank, Sarah GCPE:EX; Thistle-Walker, Carlene GCPE:EX; Filion, Corinna GCPE:EX; Anderson, Maryann GCPE:EX  
**Cc:** Whittier, Joanne GCPE:EX; Schollen, Tasha GCPE:EX  
**Subject:** FW: Riverview announcement - Dec. 17 - MNGD-67405

Good morning,

I understand you're developing materials in conjunction with NDG's Riverview announcement.

Would you mind sharing them with me? My ministry

will be managing the building and are interested in the comms produced around this one.

Thanks,

Tasha

---

**Tasha Schollen** | Communications Director  
Ministry of Technology, Innovation and Citizens' Services  
Government Communications and Public Engagement  
Phone: 250-387-3134 | Cell: 250-889-1121

---

**From:** Harbord, Darren GCPE:EX  
**Sent:** Tuesday, December 15, 2015 9:53 AM  
**To:** Schollen, Tasha GCPE:EX  
**Cc:** Ash, Christine GCPE:EX  
**Subject:** RE: Riverview announcement - Dec. 17 - MNGD-67405

Hey Tasha, here's the draft NR/backgrounders – waiting for any feedback from Health and it hasn't gone to our MO yet.

Also attached our KM and QAs.

Health and MCFD are developing their own materials that focus on their programs that will be moving from the Willingdon Lands, so you might want to check in with them as well.

Thanks

---

**From:** Schollen, Tasha GCPE:EX  
**Sent:** Tuesday, December 15, 2015 9:43 AM  
**To:** Harbord, Darren GCPE:EX  
**Cc:** Ash, Christine GCPE:EX  
**Subject:** RE: Riverview announcement - Dec. 17 - MNGD-67405

Hi Darren,

Thanks for this.

Since my ministry will manage the building my program area will want to review the materials.

Would appreciate it if you could include us in approvals.

Thanks,

T

---

**Tasha Schollen** | Communications Director  
Ministry of Technology, Innovation and Citizens' Services  
Government Communications and Public Engagement  
Phone: 250-387-3134 | Cell: 250-889-1121

---

**From:** Harbord, Darren GCPE:EX

**Sent:** Tuesday, December 8, 2015 9:45 AM

**To:** Plank, Sarah GCPE:EX; Thistle-Walker, Carlene GCPE:EX; Lindstein, Sarah GCPE:EX; Johnston, Karen GCPE:EX; Lauvaas, Kirsten GCPE:EX; Anderson, Bill GCPE:EX; Zilkie, Heidi GCPE:EX; Fillion, Corinna GCPE:EX; Anderson, Maryann GCPE:EX; Leslie, Sean GCPE:EX; Leslie, Lisa GCPE:EX; Harbord, Chris GCPE:EX; Schollen, Tasha GCPE:EX; Whittier, Joanne GCPE:EX

**Cc:** Woolley, Paul GCPE:EX; Ash, Christine GCPE:EX

**Subject:** Riverview announcement - Dec. 17 - MNGD-67405

Hi all, Dec. 17 at 11:30 has been confirmed for an event at Riverview to announce the release of the visioning document. We will also announce that the B.C. government programs at the Willingdon lands in Burnaby will be eventually moving to Riverview. I've shared the calendar entry with you.

Minister Coleman and Minister Lake will be speaking at the event. Minister Cadieux is TBC. We are leading the announcement and will share materials once they've been drafted.

BC Housing is working on a guest list – I'll send it your way for input.

Let me know if you have any questions.

Thanks

**Darren Harbord**

Government Communications and Public Engagement  
Ministry of Natural Gas Development and  
Responsible for Housing  
250 952-0152 / 250 882-8518 (cell)

**From:** [Plank, Sarah GCPE:EX](#)  
**To:** [Lindstein, Sarah GCPE:EX](#); [Thistle-Walker, Carlene GCPE:EX](#)  
**Subject:** FW: Riverview final materials - Dec. 17  
**Date:** Wednesday, December 16, 2015 5:51:22 PM  
**Attachments:** [SN MRC Riverview Announcement Dec 17 15 FINAL.docx](#)  
[SN MRC Victoria Shelter Video Script Dec 17 15 FINAL.docx](#)  
[SN MLA Reimer Riverview Announcement Dec 17 15 FINAL.docx](#)  
[QA Riverview Announcement Dec 17 15 FINAL.docx](#)  
[KM BCH Riverview Dec 17 15 FINAL.docx](#)  
[KM BCH Riverview KFN Dec 17 15 FINAL.docx](#)  
[EP Riverview Announcement Dec 17 15 FINAL.docx](#)  
[NR BG Riverview Announcement Dec 17 15 FINAL.docx](#)  
[NR BG Riverview Announcement Dec 17 15 FINAL.docx](#)

---

**From:** Woolley, Paul GCPE:EX  
**Sent:** Wednesday, December 16, 2015 5:49 PM  
**To:** Plank, Sarah GCPE:EX; Johnston, Karen GCPE:EX  
**Subject:** Fw: Riverview final materials - Dec. 17

Here are the materials for Riverview.

Health added an additional backgrounder to the news release regarding mental health supports.

They have also asked that we change "Renewing Riverview" to "Renewing Riverview Lands". Ask BC Housing to do what they can.

I've also included a script for the Minister regarding the Victoria shelter announcement.

Please note that there is a short script for the Vic Shelter in the package as well. Chat with Rhonda to set that up and we will deal with it from there.

Have fun tomorrow,

Cheers,

Paul

**From:** [Plank, Sarah GCPE:EX](#)  
**To:** ["Oliver, Heather"; XT:Cunningham, Dave HLTH:IN; XT:Pritchard, Lesley HLTH:IN](#)  
**Cc:** [Lindstein, Sarah GCPE:EX; Thistle-Walker, Carlene GCPE:EX](#)  
**Subject:** FW: Riverview Updated- NR with BG -and Q&A  
**Date:** Wednesday, December 16, 2015 5:20:58 PM  
**Attachments:** [20151210\\_QA\\_BCR\\_announcement\\_final.pdf](#)  
[2015MNGD0086-002113.pdf](#)  
[SN\\_Riverview\\_Mental\\_Health\\_10\\_Dec\\_1015am.pdf](#)  
[Itinerary\\_Riverview\\_Announcement\\_Dec\\_14\\_15.pdf](#)  
[Valleyview\\_parking\\_locations.pdf](#)

---

Hi all - here are the final materials for your reference. Please limit circulation – we don't usually share minister's speaking notes really, but I know you wanted to know what he was saying.

Thanks,

Sarah.



**From:** [Fischer, Jennifer HLTH:EX](#)  
**To:** [Lindstein, Sarah GCPE:EX](#)  
**Cc:** [Plank, Sarah GCPE:EX](#); [Thistle-Walker, Carlene GCPE:EX](#); [Guerrero, Thomas HLTH:EX](#); [Duesterwald, Meghan HLTH:EX](#)  
**Subject:** FW: Updated Riverview grounds NR- for review  
**Date:** Tuesday, December 15, 2015 2:02:53 PM  
**Attachments:** [NR\\_BG Riverview Announcement Dec 14 15 DRAFT.docx](#)  
**Importance:** High

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Hi Laura – the revisions are approved by us.

Thanks,

**Jennifer Fischer**

Risk and Issues Analyst

Issues and Risk Management

Health Services Policy and Quality Assurance Division

Telephone| 250 952-1977

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**From:** Lindstein, Sarah GCPE:EX  
**Sent:** Tuesday, December 15, 2015 1:29:22 PM (UTC-08:00) Pacific Time (US & Canada)  
**To:** HLTH HAD Issues HLTH:EX  
**Cc:** Plank, Sarah GCPE:EX; Thistle-Walker, Carlene GCPE:EX  
**Subject:** Updated Riverview grounds NR- for review

Hi folks as promised- some addition to the NR that are highlighted in yellow- 1<sup>st</sup> page and on the backgrounder please.

For your review, as soon as you can.

Many thanks

Sarah

Page 049

Withheld pursuant to/removed as

s.3

From: [Belanger, Matthew GCPE:EX](#)  
To: [Heinze, Laura R GCPE:EX](#)  
Cc: [May, Stephen GCPE:EX](#); [Belanger, Matthew GCPE:EX](#); [MacDougall, Cindy GCPE:EX](#); [Thistle-Walker, Carlene GCPE:EX](#); [Shepherd, Brent GCPE:EX](#); [Beneteau, Nicole GCPE:EX](#); [Frattaroli, Angela GCPE:EX](#); [Pilling, Lisa GCPE:EX](#); [Lawrie, Hannah GCPE:EX](#); [Plank, Sarah GCPE:EX](#)  
Subject: MEDIA REQUEST: Diane Strandberg - Tri City News - 604-472-3031 - Riverview  
Date: Thursday, December 17, 2015 2:21:26 PM

---

**Reporter:** Diane Strandberg

**Media Outlet:** Tri City News

**Phone Number:** 604-472-3031

**Email:**

**Deadline:**

**Call Time:** 2:20 pm

**Topic:** Riverview: Questions surrounding the number of beds.

**From:** [Harbord, Darren GCPE:EX](#)  
**To:** [Lindstein, Sarah GCPE:EX](#); [Zilkie, Heidi GCPE:EX](#); [Leslie, Sean GCPE:EX](#)  
**Cc:** [Thistle-Walker, Carlene GCPE:EX](#); [Anderson, Bill GCPE:EX](#); [Anderson, Maryann GCPE:EX](#)  
**Subject:** NR\_BG\_Riverview Announcement\_Dec\_15\_15\_DRAFT 2  
**Date:** Tuesday, December 15, 2015 3:59:16 PM  
**Attachments:** [NR\\_BG\\_Riverview Announcement Dec 15 15 DRAFT 2.docx](#)

---

Hi all, I received some feedback from our MO – latest NR/BG attached.  
Sarah/Sean, let me know when your Minister quotes are approved.  
Thanks!

**Darren Harbord**

Government Communications and Public Engagement  
Ministry of Natural Gas Development and  
Responsible for Housing  
250 952-0152 / 250 882-8518 (cell)

**From:** [Harbord, Darren GCPE:EX](#)  
**To:** [Plank, Sarah GCPE:EX](#); [Thistle-Walker, Carlene GCPE:EX](#); [Lindstein, Sarah GCPE:EX](#); [Johnston, Karen GCPE:EX](#); [Zilkie, Heidi GCPE:EX](#); [Filion, Corinna GCPE:EX](#); [Anderson, Maryann GCPE:EX](#); [Leslie, Sean GCPE:EX](#); [Schollen, Tasha GCPE:EX](#)  
**Cc:** [Woolley, Paul GCPE:EX](#); [Ash, Christine GCPE:EX](#)  
**Subject:** NR\_BG\_Riverview Announcement\_Dec\_16\_15\_DRAFT  
**Date:** Wednesday, December 16, 2015 9:30:24 AM  
**Attachments:** [NR\\_BG\\_Riverview Announcement\\_Dec\\_16\\_15\\_DRAFT.docx](#)

---

Greetings all, here is the version of the NR/backgrounder we would like to go with – let me know if there are any concerns.

Thanks

**Darren Harbord**

Government Communications and Public Engagement  
Ministry of Natural Gas Development and  
Responsible for Housing  
250 952-0152 / 250 882-8518 (cell)

**From:** [Lindstein, Sarah GCPE:EX](#)  
**To:** [Plank, Sarah GCPE:EX](#)  
**Subject:** PDF ATTACHED RE: Update to Q&A= Housing-- Brookside Hillside run by Coast mental health.  
**Date:** Thursday, December 17, 2015 10:56:43 AM  
**Attachments:** QA Riverview Announcement Dec 17 15 FINAL.pdf

---

And here it is in PDF

---

**From:** Harbord, Darren GCPE:EX  
**Sent:** Thursday, December 17, 2015 10:55 AM  
**To:** Lindstein, Sarah GCPE:EX  
**Cc:** Plank, Sarah GCPE:EX; Thistle-Walker, Carlene GCPE:EX  
**Subject:** RE: Update to Q&A= Housing-- Brookside Hillside run by Coast mental health.  
Here you go, thanks.

---

**From:** Lindstein, Sarah GCPE:EX  
**Sent:** Thursday, December 17, 2015 10:42 AM  
**To:** Harbord, Darren GCPE:EX  
**Cc:** Plank, Sarah GCPE:EX; Thistle-Walker, Carlene GCPE:EX  
**Subject:** Update to Q&A= Housing-- Brookside Hillside run by Coast mental health.  
**Importance:** High

The Minister noticed that this Q- the answer is actually that the Brookside/Hillside buildings are operated by Coast Mental Health.

### **What will happen to current health facilities at the site?**

There are three existing, active mental health care lodges onsite that will continue serving those with mental health challenges. The facilities have been operated by Fraser Health Authority since 2000.

In addition to the three lodges, the Brookside and Hillside buildings are operated by the PHS Community Services Society (Portland Hotel Society) and Vancouver Coastal Health.

**From:** [Plank, Sarah GCPE:EX](#)  
**To:** [Plank, Sarah GCPE:EX](#)  
**Subject:** PHSA Willingdon comm plan  
**Date:** Monday, December 14, 2015 7:16:16 PM  
**Attachments:** 20151102\_BCR Comm Plan-final draft.doc

---

**From:** [Lindstein, Sarah GCPE:EX](#)  
**To:** [Harbord, Darren GCPE:EX](#)  
**Cc:** [Plank, Sarah GCPE:EX](#); [Thistle-Walker, Carlene GCPE:EX](#)  
**Subject:** Program looked at your Q&A  
**Date:** Tuesday, December 15, 2015 11:58:04 AM  
**Attachments:** [QA Riverview Announcement Dec 11 15 DRAFT.docx](#)

---

And I wanted to flip this to you, if you care to review with their tracked changes.

We're making some edits to the NR – and I will be highlighting those for you as well, so please stay tuned (nothing super major).

Sarah



**From:** [Lindstein, Sarah GCPE:EX](#)  
**To:** [Plank, Sarah GCPE:EX](#)  
**Subject:** Q&A ATTACHED RE: Compliance-design build team info  
**Date:** Thursday, December 17, 2015 10:49:06 AM  
**Attachments:** 20151210\_QA\_BCR\_announcement\_final.pdf

---

Ok- attached is our updated Q&A with timelines added as Q.3.

---

**From:** Plank, Sarah GCPE:EX  
**Sent:** Thursday, December 17, 2015 10:44 AM  
**To:** Lindstein, Sarah GCPE:EX  
**Subject:** FW: Compliance-design build team info  
**Importance:** High  
More...

---

**From:** Oliver, Heather [<mailto:Heather.Oliver@phsa.ca>]  
**Sent:** Thursday, December 17, 2015 10:43 AM  
**To:** Plank, Sarah GCPE:EX  
**Subject:** Compliance-design build team info  
**Importance:** High

Compliance teams works on behalf of the owners (PHSA) to make sure the project meets the clinical & technical requirements as well as cost envelop. Design build team will design and build the building according to the clinical/technical requirements that the compliance team have documented (which is informed by clinical need).

sue

Sent from my BlackBerry 10 smartphone on the TELUS network.

From: [Plank, Sarah GCPE:EX](#)  
To: [McCurry, Theresa](#)  
Cc: [May, Stephen GCPE:EX](#); [Thistle-Walker, Carlene GCPE:EX](#); [XT:Pritchard, Lesley HLTH:IN](#); [XT:Cunningham, Dave HLTH:IN](#)  
Subject: Re: 1042251 - Centre for Mental Health and Addiction approval letter  
Date: Wednesday, November 25, 2015 7:22:10 AM

---

Hi Theresa - I have another meeting this afternoon on Riverview comm plans. Should know more after that. There will be as the first step a big announcement for all the new services going in there. I expect that will happen in January probably - s.13

s.13 . That will be more high level though, so we'll want to plan something to follow that which provides more details. I'll give you a call later this afternoon, after 4 when the meeting is done.

Sarah Plank

Communications Director | Ministry of Health  
Government Communications & Public Engagement  
Mobile: [250.208.9621](tel:250.208.9621) | Email: [sarah.plank@gov.bc.ca](mailto:sarah.plank@gov.bc.ca)

Sent from my iPhone

On Nov 25, 2015, at 7:14 AM, McCurry, Theresa <[Theresa.McCurry@phsa.ca](mailto:Theresa.McCurry@phsa.ca)> wrote:

Hi Sarah, Carlene and Stephen,  
Attached is the funding letter that we just received yesterday, thus we can proceed on the comm plan that we sent the other week.

Have you, or any of the other agencies, had a chance to review and provide input yet?

What would you want to see in terms of timing? Is this something to announce when we are in session next?

Cheers,

Theresa

**Theresa McCurry, BSc., PMP**  
Senior Director, Agency & External Communications  
Provincial Health Services Authority

604-675-7401 (Office)  
604-790-0034 (Mobile)

[theresa.mccurry@phsa.ca](mailto:theresa.mccurry@phsa.ca)  
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**Better health.**

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<1042251- Centre for Mental Health Addiction - SIGNED.pdf>

**From:** [Plank, Sarah GCPE:EX](#)  
**To:** ["Oliver, Heather"](#)  
**Cc:** [Thistle-Walker, Carlene GCPE:EX](#); [Lindstein, Sarah GCPE:EX](#); [McCurry, Theresa](#); [XT:Pritchard, Lesley HLTH:IN](#)  
**Subject:** RE: BCMHA announcement - quote/project info for review  
**Date:** Monday, December 7, 2015 3:07:43 PM  
**Attachments:** [image002.png](#)

---

Also wanted to let you know that at this point we are confirmed for 11:30am on Dec. 17th.

Working on another issue, so will circle back with you on this a bit later.

S.

---

**From:** Oliver, Heather [<mailto:Heather.Oliver@phsa.ca>]  
**Sent:** Monday, December 7, 2015 2:40 PM  
**To:** Plank, Sarah GCPE:EX  
**Cc:** Thistle-Walker, Carlene GCPE:EX; Lindstein, Sarah GCPE:EX; McCurry, Theresa; XT:Pritchard, Lesley HLTH:IN  
**Subject:** BCMHA announcement - quote/project info for review  
**Importance:** High

Hi Sarah,

Below is a draft project overview/quote for the NR. This has been reviewed and approved by Lynn Pelletier on our end.

If there are any changes to the below, please let me know so I can flag for our program folks.

Sincerely,

Heather

As part of the Ministry of Health's *Mental Health Action Plan* to expand from a 100 to a 128-bed continuum of care for the SAMI population, the Provincial Health Services Authority (PHSA) in collaboration with health authority partners will be relocating the existing Burnaby Centre for Mental Health and Addiction to the former Riverview Hospital grounds. The new 105-bed mental health facility will be operated by PHSA, and in partnership with the health authorities, oversee the integration of mental health and substance use inpatient programs and services for this population. The Burnaby Centre replacement project would see the opening of the new facility and the safe transfer of existing patients and expansion of beds in late 2019.

In December 2014, the PHSA established the new Rehabilitation and Recovery (R&R) program in the Brookside and Hillside buildings on the Riverview lands, that includes 26 beds transferred from Burnaby Centre and 14 new rehabilitation and recovery beds. This program enhances the services offered at the current Burnaby Centre and supports clients as they prepare to transition back to their home communities. It has been very successful to date and is currently fully occupied.

**Lynn Pelletier, Vice President, BC Mental Health & Substance Use Services:**

"We have made significant progress over the past year advancing the continuum of services for people in British Columbia suffering from severe addictions and mental illness. The relocation and expansion of the Burnaby Centre for Mental Health and Addiction to the Riverview Campus will allow us to better meet the needs of these patients, and support them in their recovery and transition back into the community."

**Heather J. Oliver**

Communications Officer  
BC Mental Health & Substance Use Services  
BC Children's Hospital  
BC Women's Hospital + Health Centre  
agencies of the Provincial Health Services Authority

4500 Oak St., Entrance 77, Rm. B210  
Vancouver, BC V6H 3N1  
604-875-3732 Direct  
604-839-1725 Mobile

Media pager: 604-871-5699

[heather.oliver@phsa.ca](mailto:heather.oliver@phsa.ca)

<http://www.phsa.ca>

**Province-wide solutions.**

**Better health.**

**From:** [Plank, Sarah GCPE:EX](#)  
**To:** [Sidhu, Manjit HLTH:EX](#)  
**Cc:** [Palmer, Joel HLTH:EX](#)  
**Subject:** RE: Burnaby Centre  
**Date:** Wednesday, November 25, 2015 1:29:39 PM  
**Attachments:** [image001.png](#)

---

s.13

**From:** Sidhu, Manjit HLTH:EX  
**Sent:** Wednesday, November 25, 2015 1:28 PM  
**To:** Plank, Sarah GCPE:EX  
**Cc:** Palmer, Joel HLTH:EX  
**Subject:** RE: Burnaby Centre

The project schedule was as follows:

Project Activity	Start	Complete
Approval to Proceed - Government	September 2015	
<b>Design Build Contract</b>		
RFQ	Oct 2015	Jan 2016
Review of Indicative design with Clinical	Nov 2015	Dec 2015
RFP - Issue, Evaluate and Approve	Jan 2016	June 2016
Contract Award	July 2016	
Design / Development Permit / Building Permit	July 2016	Dec 2016
Demolition Unit 8 / Construction New Facility	Jan 2017	Oct 2018
Commissioning	Nov 2018	Feb 2019
Decanting / Occupancy	Jan 2019	March 2019

s.13

Anything you can do to speed up the process would be appreciated. Thanks.

Manjit Sidhu, CPA, CA.

Assistant Deputy Minister

Financial and Corporate Services

Ministry of Health

---

**From:** Plank, Sarah GCPE:EX  
**Sent:** Wednesday, November 25, 2015 1:23 PM  
**To:** Sidhu, Manjit HLTH:EX  
**Cc:** Palmer, Joel HLTH:EX  
**Subject:** RE: Burnaby Centre  
Hi Manjit,

s.13

I am actually meeting with my counterparts and GCPE HQ folks this afternoon at my request to try to get a plan nailed down.

s.13

Thanks,  
Sarah.

---

**From:** Sidhu, Manjit HLTH:EX  
**Sent:** Wednesday, November 25, 2015 1:15 PM  
**To:** Plank, Sarah GCPE:EX

**Cc:** Palmer, Joel HLTH:EX  
**Subject:** FW:Burnaby Centre

Sarah, see below re status. The longer we delay, the greater the likelihood that we will miss the completion date. Is there any reason for the delay in the announcement?

Manjit Sidhu, CPA, CA.

Assistant Deputy Minister  
Financial and Corporate Services  
Ministry of Health

---

**From:** Wolsey, Ashley HLTH:EX  
**Sent:** Wednesday, November 25, 2015 12:17 PM  
**To:** Sidhu, Manjit HLTH:EX  
**Subject:** for approval FW: 1042965 - MTL meeting request: Maples Treatment facility and Burnaby Hospital  
Hi Manjit,

The MO requested:

Info re mental health services in the Burnaby/Coquitlam area with a focus on key facilities including the "Burnaby Hospital." We suspect this was meant to refer to the Burnaby Centre for Mental Health and Addictions given the impending move. We are checking on this but in the interim, can you please share the latest status?

Joel has sent the following bullets:

- The Centre for Mental Health and Addictions will be moving from its current location in Burnaby to the Riverview site in Coquitlam
- The project was recently approved by government and the PHSA has now received their approval letter from the deputy minister of Health
- An official announcement will be coordinated with BC Housing and the PHSA
- GCPE is aware of the opportunity but an announcement date has not yet been determined
- As soon as the project is announced, procurement will begin
- Construction is scheduled to begin in late 2016, with project completion in 2019.

Ok to share with DMO/MO.

Thanks,  
Ashley

---

**From:** Borowko, Whitney HLTH:EX  
**Sent:** Wednesday, November 25, 2015 11:07 AM  
**To:** Moen, Shelley L HLTH:EX  
**Cc:** van der Leer, Gerrit HLTH:EX  
**Subject:** FW: 1042965 - MTL meeting request: Maples Treatment facility and Burnaby Hospital  
**Importance:** High  
Hi Shelley,

We have received a rush request from the Ministers office re: mental health services in the Burnaby/Coquitlam area with a focus on key facilities including the "Burnaby Hospital." We suspect this was meant to refer to the Burnaby Centre for Mental Health and Addictions given the impending move. We are checking on this but in the interim, can you please share the latest status? The last update I have from your area was from last spring – see the attached fact sheet. Deadline to me is end of day today as materials are due to Doug first thing tomorrow.

Many thanks,  
Whitney  
Whitney Borowko

Manager, Mental Health & Substance Use  
Integrated Primary and Community Care  
Health Services Policy and Quality Assurance Division  
BC Ministry of Health  
1515 Blanshard St. 6<sup>th</sup> Floor  
Victoria, BC V8W 3C8  
New: 250.952.1193  
[whitney.borowko@gov.bc.ca](mailto:whitney.borowko@gov.bc.ca)

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---

**From:** van der Leer, Gerrit HLTH:EX  
**Sent:** Tuesday, November 24, 2015 5:59 PM  
**To:** Casanova, Tamara HLTH:EX  
**Cc:** Lewis, Jamie HLTH:EX; Brownsey, Silas HLTH:EX; Borowko, Whitney HLTH:EX; van der Leer, Gerrit HLTH:EX

**Subject:** RE: 1042965 - MTL meeting request: Maples Treatment facility and Burnaby Hospital  
Thanks Tamara, I will be out of the Office for the next two days, but discussed this urgent request with Whitney who will be compiling the draft response and a request for info from FHA has been made.

Gerrit van der Leer  
Director  
Mental Health and Substance Use  
Integrated Primary and Community Care  
Ministry of Health  
6-2, 1515 Blanshard St  
Victoria BC V8W 3C8  
Ph. (250) 952 1610 Fax: (250) 952 1282  
mail to [Gerrit.vanderleer@gov.bc.ca](mailto:Gerrit.vanderleer@gov.bc.ca)

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---

**From:** Casanova, Tamara HLTH:EX  
**Sent:** Tuesday, November 24, 2015 3:48 PM  
**To:** van der Leer, Gerrit HLTH:EX  
**Cc:** Lewis, Jamie HLTH:EX; Brownsey, Silas HLTH:EX  
**Subject:** RE: 1042965 - MTL meeting request: Maples Treatment facility and Burnaby Hospital

Hi,  
The Minister's Chief of Staff is waiting to get clarification from the Minister. If I haven't heard back tonight, I will follow up again with them tomorrow morning.

Thanks,

**Tamara Casanova** | Manager, Executive Operations | Office of the Assistant Deputy Minister | Health Services  
Policy Division | Ministry of Health | P: 250.952.1125 | C: 250.508.3276 | email: [tamara.casanova@gov.bc.ca](mailto:tamara.casanova@gov.bc.ca)

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---

**From:** van der Leer, Gerrit HLTH:EX  
**Sent:** Tuesday, November 24, 2015 12:24 PM  
**To:** Casanova, Tamara HLTH:EX

**Cc:** Lewis, Jamie HLTH:EX; Brownsey, Silas HLTH:EX

**Subject:** RE: 1042965 - MTL meeting request: Maples Treatment facility and Burnaby Hospital

Thanks Tamara , this is very helpful, on a second note, I need some clarification regarding the Burnaby Hospital referenced below, are they referring to the Burnaby Hospital Acute Care facility or the Burnaby Centre for MHSU operated by the PHSA? Thanks

Gerrit van der Leer

Director

Mental Health and Substance Use

Integrated Primary and Community Care

Ministry of Health

6-2, 1515 Blanshard St

Victoria BC V8W 3C8

Ph. (250) 952 1610 Fax: (250) 952 1282

mail to [Gerrit.vanderleer@gov.bc.ca](mailto:Gerrit.vanderleer@gov.bc.ca)

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---

**From:** Lewis, Jamie HLTH:EX

**Sent:** Tuesday, November 24, 2015 11:33 AM

**To:** Brownsey, Silas HLTH:EX

**Cc:** van der Leer, Gerrit HLTH:EX; Casanova, Tamara HLTH:EX

**Subject:** FW: 1042965 - MTL meeting request: Maples Treatment facility and Burnaby Hospital

**Importance:** High

I have forwarded eApproval to Gerrit as a rush. RUSH request to MH staff to prepare meeting material- DMO will need to send to MO by Nov 26 and Doug will need to approve prior to.

Thanks,

Jamie

---

**From:** Andrachuk, Andrea HLTH:EX

**Sent:** Tuesday, November 17, 2015 12:37 PM

**To:** Casanova, Tamara HLTH:EX

**Cc:** Docs Processing HLTH:EX; Foran, Grace E HLTH:EX

**Subject:** 1042965 - MTL meeting request: Maples Treatment facility and Burnaby Hospital

Hi Tamara,

Please see note below for a priority meeting the Minister's office is looking to arrange in the coming weeks. Docs will assign for materials for Nov 26<sup>th</sup>. I will update once the meeting has been confirmed.

Many thanks,

**Andrea Andrachuk** | Manager/Executive Operations

Office of the Deputy Minister

Ministry of Health

---

**P:** 250.952.1908 | **C:** 250.217.3655 | **email:** [andrea.andrachuk@gov.bc.ca](mailto:andrea.andrachuk@gov.bc.ca)

---

**From:** Merrifield, Katy HLTH:EX

**Sent:** Tuesday, November 17, 2015 12:31 PM

**To:** Jukes, Shaina HLTH:EX; Andrachuk, Andrea HLTH:EX

**Cc:** Foran, Grace E HLTH:EX

**Subject:** MTL meeting request

Hi all,

Can we make a meeting between MTL, Mayor Moore (Port Coquitlam), Mayor Stewart (Coquitlam) and MLA Reimer a priority?

The topic is mental health services in the region (specifically the Maples Treatment facility and



Burnaby Hospital). MTL raised this at our last roundtable and it also came up at a recent cabinet committee. Doug's team is lead.

Thanks,

**Katy Merrifield**

Chief of Staff to the Honourable Terry Lake

Minister of Health

**Office: (250) 953-3547**

[Katy.Merrifield@gov.bc.ca](mailto:Katy.Merrifield@gov.bc.ca)

**From:** [Harbord, Darren GCPE:EX](#)  
**To:** [Gleeson, Kelly T GCPE:EX](#); [Gordon, Matt GCPE:EX](#); [Woods, Emily GCPE:EX](#); [Plank, Sarah GCPE:EX](#); [Thistle-Walker, Carlene GCPE:EX](#); [Lindstein, Sarah GCPE:EX](#); [Johnston, Karen GCPE:EX](#); [Zilkie, Heidi GCPE:EX](#); [Filion, Corinna GCPE:EX](#); [Anderson, Maryann GCPE:EX](#); [Leslie, Sean GCPE:EX](#); [Schollen, Tasha GCPE:EX](#); [Giles, Alison GCPE:EX](#); [Leslie, Lisa GCPE:EX](#); [Harbord, Chris GCPE:EX](#)  
**Cc:** [Woolley, Paul GCPE:EX](#); [Ash, Christine GCPE:EX](#); [Steilo, Sandra GCPE:EX](#); [Skwarok, Lindsey GCPE:EX](#); [Platts, Robin GCPE:EX](#); [van Marum, Karen GCPE:EX](#)  
**Subject:** RE: Confirmed media for Riverview announcement  
**Date:** Thursday, December 17, 2015 9:55:21 AM

---

And CBC

-----Original Message-----

**From:** Harbord, Darren GCPE:EX  
**Sent:** Thursday, December 17, 2015 9:54 AM  
**To:** Gleeson, Kelly T GCPE:EX; Gordon, Matt GCPE:EX; Woods, Emily GCPE:EX; Plank, Sarah GCPE:EX; Thistle-Walker, Carlene GCPE:EX; Lindstein, Sarah GCPE:EX; 'Johnston, Karen'; Zilkie, Heidi GCPE:EX; Filion, Corinna GCPE:EX; Anderson, Maryann GCPE:EX; Leslie, Sean GCPE:EX; Schollen, Tasha GCPE:EX; Giles, Alison GCPE:EX; Leslie, Lisa GCPE:EX; Harbord, Chris GCPE:EX  
**Cc:** Woolley, Paul GCPE:EX; Ash, Christine GCPE:EX; Steilo, Sandra GCPE:EX; Lindsey.Skwarok@gov.bc.ca; Platts, Robin GCPE:EX; van Marum, Karen GCPE:EX  
**Subject:** Confirmed media for Riverview announcement

Global  
CTV  
Vancouver Sun  
The Province  
CKNW  
News 1130  
CP

-----Original Message-----

**From:** Harbord, Darren GCPE:EX  
**Sent:** Wednesday, December 16, 2015 4:26 PM  
**To:** Gleeson, Kelly T GCPE:EX; Gordon, Matt GCPE:EX; Woods, Emily GCPE:EX; Plank, Sarah GCPE:EX; Thistle-Walker, Carlene GCPE:EX; Lindstein, Sarah GCPE:EX; 'Johnston, Karen'; Zilkie, Heidi GCPE:EX; Filion, Corinna GCPE:EX; Anderson, Maryann GCPE:EX; Leslie, Sean GCPE:EX; Schollen, Tasha GCPE:EX; Giles, Alison GCPE:EX; Leslie, Lisa GCPE:EX; Harbord, Chris GCPE:EX  
**Cc:** Woolley, Paul GCPE:EX; Ash, Christine GCPE:EX; Steilo, Sandra GCPE:EX; Lindsey.Skwarok@gov.bc.ca; Platts, Robin GCPE:EX  
**Subject:** FW: finals: Riverview Lands vision highlights plan for a complete community

Hi everyone, here is the final version of the Riverview NR/backgrounders, set to go out at 11:45 tomorrow morning to Lower Mainland and major media.

Let me know if you have any questions.

Thanks  
Darren

For Immediate Release  
2015MNGD0086-002113  
Dec. 17, 2015

Ministry of Natural Gas Development

and Responsible for Housing

## NEWS RELEASE

Riverview Lands vision highlights plan for a complete community

COQUITLAM - After two years of consultation with thousands of British Columbians and multiple stakeholders on the future use of the Riverview Lands, the Province today released a Vision for Renewing Riverview Lands.

The vision highlights five key themes - mental health and substance-use care, heritage and environment, a complete community, housing and economic development - that emerged during the consultation process.

As a first step, the Province will be relocating three programs to Riverview, currently located on the Willingdon Lands in Burnaby:

- \* Centre for Mental Health and Addiction

- \* Maples Adolescent Treatment Centre

- \* Provincial Assessment Centre

The programs will move into new, state-of-the-art buildings at Riverview, designed specifically to meet the needs of clients.

The Province will invest a total of approximately \$175 million to construct two new buildings, a 105-bed mental health facility to replace the Burnaby Centre for Mental Health and Addiction, and a new facility to accommodate the 28-bed Maples Adolescent Treatment Centre and the 10-bed Provincial Assessment Centre (see the backgrounder for more information). Further details about the relocation will be available at a later date.

Establishing mental-health care facilities at the Riverview Lands is among the topics that received strong public and stakeholder support during the engagement and consultation process which led to the vision.

These services will add to a system of care that wraps around the patient, providing an improved community-based network of support that will include the new 75-bed mental-health facility at the redeveloped Royal Columbian Hospital site, set to open in 2019, and the assertive outreach team, intensive case management team for youth and assertive community treatment teams established in the Lower Mainland.

A Vision for Renewing Riverview Lands lays out a master development plan for a comprehensive mixed-use community that will include a healthcare district as well as market and supportive housing. The approach is designed to balance the priorities and objectives of a wide range of stakeholders in the community, non-profit and health care sector, Kwikwetlem First Nation and the Province.

The vision document is posted on the Renewing Riverview website: <http://renewingriverview/wp-content/uploads/2015/12/A-Vision-For-Renewing-Riverview.pdf>

British Columbians are invited to comment prior to the document being presented to the City of Coquitlam in early 2016.

Quotes:

Rich Coleman, Minister of Natural Gas Development and Minister Responsible for Housing -

"Over the last two years the Province has engaged and consulted individuals, groups and key stakeholders on the future use of the Riverview Lands. We heard a broad range of opinions and the vision document seeks to balance these interests. This document will help guide the long-range development of the Lands, while recognizing the history and importance of Riverview to everyone in the province."

Terry Lake, Minister of Health -

"The promise outlined in our provincial mental-health plan was to provide a wrap-around system of care for those with severe mental health or substance use concerns, who face constant and life-altering barriers. Today's announcement takes us closer to providing those crucial services by repurposing the former Riverview lands to meet our vision of a community that helps those most in need."

Stephanie Cadieux, Minister of Children and Family Development -

"Knowing that the Maples programs would need to relocate, the Province has been working hard to come up with a solution that will best meet the needs of children and youth. Receiving final approval to build a brand new facility is a positive step for our clients and our staff. The new facility will be designed with our clients' unique needs in mind and will provide a safe, inviting and calming environment for decades to come."

Michelle Stilwell, Minister of Social Development and Social Innovation -

"Moving the Provincial Assessment Centre to Riverview is an important step, one that will offer CLBC clients modern premises and a more tranquil environment, with a better layout, lots of natural light, and more private and quiet spaces for families. With the site confirmed, CLBC will work closely with their clients to develop transition plans as they prepare to move to the new location."

Lynn Pelletier, vice president, BC Mental Health & Substance Use Services -

"We have made significant progress over the past year advancing the continuum of services for people in British Columbia suffering from severe substance use and mental illness. The relocation and expansion of the Burnaby Centre for Mental Health and Addiction to the Riverview Campus will allow us to better meet the needs of these patients, and support them in their recovery and transition back into the community."

#### Quick Facts:

- \* Riverview Lands is a 244-acre site in Coquitlam, home to 75 buildings.
- \* The B.C. government has held title to the land since 1904, and its primary use since 1913 has been mental healthcare (Riverview Hospital).
- \* In 2013, the Province gave BC Housing the mandate to create a plan for the future of Riverview. The visioning process began in early 2014.
- \* Throughout the visioning process, BC Housing worked closely with the Kwikwetlem First Nation, who identifies the Riverview Lands as part of their traditional territory. The parties entered a protocol agreement in advance of the vision process and are in on-going discussions regarding the future development of the Lands.

#### Learn More:

A Vision for Renewing Riverview Lands: <http://renewingriverview/wp-content/uploads/2015/12/A-Vision-For-Renewing-Riverview.pdf>

Centre for Mental Health and Addiction: [www.bcmhsus.ca/programs/burnabycentre](http://www.bcmhsus.ca/programs/burnabycentre)

Maples Adolescent Treatment Centre: [www.mcf.gov.bc.ca/maples/index.htm](http://www.mcf.gov.bc.ca/maples/index.htm)

Provincial Assessment Centre: [www.communitylivingbc.ca/individuals-families/provincial-assessment-centre/](http://www.communitylivingbc.ca/individuals-families/provincial-assessment-centre/)

#### Media Contacts:

Rajvir Rao  
BC Housing  
604 439-8583

Laura Heinze  
Media Relations Manager  
Ministry of Health  
250 952-1887 (media line) Government Communications and Public Engagement Ministry of Children and Family  
Development  
250 356-2007

Randy Schmidt  
Community Living BC  
604 664-0156

## BACKGROUND 1

B.C. government programs moving to Riverview

Two new buildings will be constructed on the Riverview Lands to house the following three B.C. government programs. The Maples Adolescent Centre and the Provincial Assessment Centre will be located in the same building.

### Centre for Mental Health and Addiction

A new purpose-built, 105-bed mental-health facility will replace the Burnaby Centre for Mental Health and Addiction, with an increase of 17 beds. Operated by the Provincial Health Services Authority, the project has an estimated capital budget of about \$100 million and is expected to open in late 2019.

The new facility is a part of the Ministry of Health's Mental Health Action Plan to expand resources for people with severe substance use and mental illness and acute, complex behaviours who experience barriers accessing care in primary and community care settings.

Programs that work to support the ministry's action plan include:

- \* Assertive Community Treatment teams that provide long-term support and services to clients who are often already receiving services in a community setting.
- \* Assertive Outreach Team offers short-term intensive transition support, linking high needs patients from emergency rooms to the appropriate community care they need. Once that link to the community supports is well established, the team's job is done.
- \* The Inner City Youth team offers intensive case management via health care, access to shelter, social support, and mental-health and addiction services to youth who are not formally connected to a mental health team.

### Maples Adolescent Treatment Centre (Maples) / Provincial Assessment Centre (PAC)

Construction of a new facility, to accommodate the 28-bed Maples Adolescent Treatment Centre and the 10-bed Provincial Assessment Centre, is expected to begin in 2017. The capital cost is expected to be approximately \$75 million.

The children and youth at the Maples are often traumatized and behaviourally-challenged and their surroundings - such as light, temperature, texture and colour - can play an integral role in their moods, sense of wellbeing and also impact their treatment. The current facility is outdated and showing signs of wear, so a new, modern facility that addresses these sensitivities will create a safe, positive atmosphere to better meet the needs of each client.

In addition, the new facility will also include the services the Province has developed for kids with complex needs including the Provincial Outreach Team and the six residential beds in the Complex Care Unit.

Operated by Community Living B.C., the Provincial Assessment Centre is a short-term assessment and treatment stabilization service for youths 14 years of age and over, and adults who have a developmental disability, mental

illness and behavioural support needs. The Centre provides expert support for individuals with multiple challenges to stay in a stable environment, generally over a 90-day period, and adjust supports with the goal of re-entry into their home community.

Now that the new site has been confirmed, CLBC will work closely with individuals, families and provincial networks to develop a thorough transitional plan to ensure that patients continue to receive consistent services when the new facility is ready.

#### Media Contacts:

Rajvir Rao  
BC Housing  
604 439-8583

Laura Heinze  
Media Relations Manager  
Ministry of Health  
250 952-1887 (media line) Government Communications and Public Engagement Ministry of Children and Family Development  
250 356-2007

Randy Schmidt  
Community Living BC  
604 664-0156

#### BACKGROUNDER 2

##### Comprehensive mental-health services in B.C.

The B.C. government is committed to providing the best supports for people facing challenges associated with mental illness and substance use and made it a priority to build a comprehensive system of these services across the province. In fact, improved mental-health and substance-use services are one of the major areas of focus in government's strategy to strengthen health care in B.C.

The Ministry of Health invests more than \$1.42 billion per year in mental-health and substance-use services. These services vary depending on the type and severity of a patient's problems, but in general, B.C.'s mental-health and substance-use system provides care through: mental-health promotion strategies; targeted prevention and risk/harm-reduction strategies; community-based services; and inpatient care.

The Centre for Mental Health and Addiction opening on the Riverview site is just one service among many offered to adults faced with mental illness and substance use concerns. Others include:

- \* The Ministry of Health's \$25.25-million action plan to address the needs of people with severe substance use or mental illness, which includes an Assertive Outreach Team in Vancouver; an Acute Behavioural Stabilization Unit at St. Paul's Hospital; new bed-based services for adults and youth across the province, and additional Intensive Case Management and Assertive Community Treatment teams in various communities.
- \* The new \$57-million Joseph and Rosalie Segal Centre in Vancouver, which consolidates mental-health programs and services delivered by Vancouver General Hospital under one roof - opening in 2017.
- \* A new 75-bed mental-health and substance-use facility at the redeveloped Royal Columbian Hospital site, set to open in 2019.
- \* The new HOpe Centre for Psychiatry and Education in North Vancouver, which provides integrated services for clients who require hospital care and outpatient services, made possible by \$38 million in government support.
- \* The Bounce Back Program, a free, skill-building program for adults experiencing low mood or stress, with or without anxiety, made possible by \$16.6 million in government support since 2007.

\* Hillside Centre in Kamloops, a 47-bed facility providing mental-health services to adults and seniors with acute or significant mental-health challenges, with a focus on diagnosis, stabilization, rehabilitation and return to home and developed with \$17 million from government.

\* Integrated primary and community-care programs within regional health authorities, supported by \$50 million in annual government funding over three years.

\* A close to \$500 million dollar commitment from government to build more than 2,100 new supportive housing units, which provide integrated services to help people succeed in meeting complex challenges such as mental illnesses, addictions, and/or homelessness.

\* And in 2013, government announced the creation of 500 additional substance-use spaces by 2017.

These are just some of the many mental health and substance use supports available to British Columbians.

For more information on these and other services visit: [www.bcmhsus.ca](http://www.bcmhsus.ca)

Media Contacts:

Rajvir Rao  
BC Housing  
604 439-8583

Laura Heinze  
Media Relations Manager  
Ministry of Health  
250 952-1887 (media line)Government Communications and Public Engagement Ministry of Children and Family  
Development  
250 356-2007

Randy Schmidt  
Community Living BC  
604 664-0156

Connect with the Province of B.C. at: [www.gov.bc.ca/connect](http://www.gov.bc.ca/connect)

**From:** [Lindstein, Sarah GCPE:EX](#)  
**To:** [Plank, Sarah GCPE:EX](#)  
**Cc:** [Thistle-Walker, Carlene GCPE:EX](#)  
**Subject:** RE: DRAFT Riverview materials  
**Date:** Tuesday, December 15, 2015 9:14:55 AM

---

Sure. So...add in another blurb to the NR and a bit more on RCH.

---

**From:** Plank, Sarah GCPE:EX  
**Sent:** Tuesday, December 15, 2015 9:14 AM  
**To:** Lindstein, Sarah GCPE:EX  
**Cc:** Thistle-Walker, Carlene GCPE:EX  
**Subject:** FW: DRAFT Riverview materials

Hi Sarah – can you please incorporate the minister's request into the materials? Thanks! Sarah.

---

**From:** Lake, Terry HLTH:EX  
**Sent:** Tuesday, December 15, 2015 9:13 AM  
**To:** Plank, Sarah GCPE:EX  
**Cc:** Merrifield, Katy HLTH:EX; Scheffel, Emile HLTH:EX; Thistle-Walker, Carlene GCPE:EX  
**Subject:** Re: DRAFT Riverview materials

These look pretty good. Is it possible to include in the NR a little more about "a system of care" for mental health and beef up the RCH in the speaking notes?

Terry Lake DVM  
Minister of Health

On Dec 14, 2015, at 3:30 PM, "Plank, Sarah GCPE:EX" <[Sarah.Plank@gov.bc.ca](mailto:Sarah.Plank@gov.bc.ca)> wrote:

Minister, I also meant to let you know that I have been talking with PHSA about an announcement early in the new year that highlights just the new Burnaby Centre for Mental Health and Addiction, where we will be able to announce more details on the new facility. We are still working out what the opportunity will be – perhaps something like the RFP going out. When PHSA's communications plan on the project is a bit more solidified, I would be happy to discuss it in more detail.

Sarah.

---

**From:** Plank, Sarah GCPE:EX  
**Sent:** Monday, December 14, 2015 1:26 PM  
**To:** Lake, Terry HLTH:EX  
**Cc:** Merrifield, Katy HLTH:EX; Scheffel, Emile HLTH:EX; Thistle-Walker, Carlene GCPE:EX  
**Subject:** DRAFT Riverview materials

Hi minister,

As discussed, here are the draft materials at this point. They are currently being reviewed by program.

Please let me know if you have any questions or would like me to put forward any suggestions to Housing on our portion.

Sarah.

Sarah Plank

Communications Director | Ministry of Health

Government Communications & Public Engagement

Office: 250.952.1889 | Mobile: 250.208.9621 | Email: [sarah.plank@gov.bc.ca](mailto:sarah.plank@gov.bc.ca)



From: [Lake, Terry HLTH:EX](#)  
To: [Plank, Sarah GCPE:EX](#)  
Cc: [Merrifield, Katy HLTH:EX](#); [Scheffel, Emile HLTH:EX](#); [Thistle-Walker, Carlene GCPE:EX](#)  
Subject: Re: DRAFT Riverview materials  
Date: Monday, December 14, 2015 4:14:50 PM

---

I spoke with Minister Coleman today and he says they will ensure the mental health side is emphasized on Thursday.

Terry Lake DVM  
Minister of Health

> On Dec 14, 2015, at 3:30 PM, "Plank, Sarah GCPE:EX" <[Sarah.Plank@gov.bc.ca](mailto:Sarah.Plank@gov.bc.ca)> wrote:  
>  
> Minister, I also meant to let you know that I have been talking with PHSA about an announcement early in the new year that highlights just the new Burnaby Centre for Mental Health and Addiction, where we will be able to announce more details on the new facility. We are still working out what the opportunity will be – perhaps something like the RFP going out. When PHSA's communications plan on the project is a bit more solidified, I would be happy to discuss it in more detail.  
>  
> Sarah.  
>  
> From: Plank, Sarah GCPE:EX  
> Sent: Monday, December 14, 2015 1:26 PM  
> To: Lake, Terry HLTH:EX  
> Cc: Merrifield, Katy HLTH:EX; Scheffel, Emile HLTH:EX; Thistle-Walker, Carlene GCPE:EX  
> Subject: DRAFT Riverview materials  
>  
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>  
> Please let me know if you have any questions or would like me to put forward any suggestions to Housing on our portion.  
>  
> Sarah.  
>  
> Sarah Plank  
> Communications Director | Ministry of Health  
> Government Communications & Public Engagement  
> Office: 250.952.1889 | Mobile: 250.208.9621 | Email: [sarah.plank@gov.bc.ca](mailto:sarah.plank@gov.bc.ca)<<mailto:sarah.plank@gov.bc.ca>>  
>  
>  
> <NR\_BG\_Riverview Announcement\_Dec\_11\_15\_DRAFT.DOCX>  
> <SN\_Riverview Mental Health\_10\_Dec\_1015am.docx>  
> <Riverview Vision Document\_Dec\_09 2015\_DRAFT.PDF>  
> <EP\_Riverview Announcement\_Dec\_11\_15\_DRAFT.DOCX>

**From:** [Plank, Sarah GCPE:EX](#)  
**To:** [Lake, Terry HLTH:EX](#)  
**Cc:** [Merrifield, Katy HLTH:EX](#); [Scheffel, Emile HLTH:EX](#); [Thistle-Walker, Carlene GCPE:EX](#)  
**Subject:** RE: DRAFT Riverview materials  
**Date:** Tuesday, December 15, 2015 9:13:00 AM

---

Will do Minister!

---

**From:** Lake, Terry HLTH:EX  
**Sent:** Tuesday, December 15, 2015 9:13 AM  
**To:** Plank, Sarah GCPE:EX  
**Cc:** Merrifield, Katy HLTH:EX; Scheffel, Emile HLTH:EX; Thistle-Walker, Carlene GCPE:EX  
**Subject:** Re: DRAFT Riverview materials

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Minister of Health

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Sarah.

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**Sent:** Monday, December 14, 2015 1:26 PM  
**To:** Lake, Terry HLTH:EX  
**Cc:** Merrifield, Katy HLTH:EX; Scheffel, Emile HLTH:EX; Thistle-Walker, Carlene GCPE:EX  
**Subject:** DRAFT Riverview materials

Hi minister,

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Please let me know if you have any questions or would like me to put forward any suggestions to Housing on our portion.

Sarah.

Sarah Plank

Communications Director | Ministry of Health

Government Communications & Public Engagement

Office: 250.952.1889 | Mobile: 250.208.9621 | Email: [sarah.plank@gov.bc.ca](mailto:sarah.plank@gov.bc.ca)

From: [Farhan Mohamed](#)  
To: [Plank, Sarah GCPE:EX](#)  
Subject: Re: EMBARGOED - news release on Riverview Lands  
Date: Thursday, December 17, 2015 10:31:20 AM

---

Hi Sarah,

This is perfect. Thank you!

**Farhan Mohamed**

Editor-in-Chief & Partner

O: 604.974.8499 | T: [@farhanmohamed](#) | IG: [@farhan](#)

[VancityBuzz.com](#) | [@VancityBuzz](#) | [fb.com/VCBuzz](#) | [CalgaryBuzz.com](#)

On Thu, Dec 17, 2015 at 10:27 AM, Plank, Sarah GCPE:EX <[Sarah.Plank@gov.bc.ca](mailto:Sarah.Plank@gov.bc.ca)> wrote:

Hi Farhan,

I am sending you an embargoed copy of the news release going out later this morning, announcing the new vision for a renewed Riverview Lands site. This is embargoed until 11:45am.

Please feel free to get in touch if you have any questions.

Thanks,

Sarah.

Sarah Plank

Communications Director | Ministry of Health

Government Communications & Public Engagement

Office: [250.952.1889](#) | Mobile: [250.208.9621](#) | Email: [sarah.plank@gov.bc.ca](mailto:sarah.plank@gov.bc.ca)

**From:** [Oliver, Heather](#)  
**To:** [XT:Pritchard, Lesley HLTH:IN; Plank, Sarah GCPE:EX](#)  
**Cc:** [Heinze, Laura R GCPE:EX; Thistle-Walker, Carlene GCPE:EX; Lindstein, Sarah GCPE:EX](#)  
**Subject:** RE: Event Report- Riverview Announcement  
**Date:** Thursday, December 17, 2015 5:14:49 PM  
**Attachments:** [image002.png](#)

---

Hi all,

I'm happy to have a call to discuss today's event, but here are a few bullets:

- The media questions were primarily directed at Minister Coleman, and related to the LNG agreements.
- Minister Lake was questioned about the increase in 17 beds, and why it was costing \$175 million; he explained the investment is not just in CMHA and referenced other sites across the province.
- Minister Lake was also asked about what is happening to the current Burnaby site; he responded the site had a new owner and development is slated

I felt it went ok, but disappointing about the direction of the media's line of questioning, it took away from the focus of the event. Another thing to be aware of, this event was outside and it was snowing and very cold! Many attendees were not aware it would be held outside and did not dress appropriately. We were aware there were indoor/outdoor options, but assumed it would be inside given the weather. Anyways, not the end of the world but definitely had an impact.

I'm happy to discuss further with the team if we need a call.

Heather

**Heather J. Oliver**

Communications Officer

BC Mental Health & Substance Use Services

BC Children's Hospital

BC Women's Hospital + Health Centre

agencies of the Provincial Health Services Authority

4500 Oak St., Entrance 77, Rm. B210

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[heather.oliver@phsa.ca](mailto:heather.oliver@phsa.ca)

<http://www.phsa.ca>

**Province-wide solutions.**

**Better health.**

---

**From:** Pritchard, Lesley

**Sent:** Thursday, December 17, 2015 3:35 PM

**To:** Plank, Sarah GCPE:EX

**Cc:** [Laura.Heinze@gov.bc.ca](mailto:Laura.Heinze@gov.bc.ca); Thistle-Walker, Carlene GCPE:EX; Lindstein, Sarah GCPE:EX; Oliver, Heather

**Subject:** RE: Event Report- Riverview Announcement

Heather was. Maybe worth a call.

---

**From:** Plank, Sarah GCPE:EX [<mailto:Sarah.Plank@gov.bc.ca>]

**Sent:** Thursday, December 17, 2015 3:31 PM

**To:** Oliver, Heather; Pritchard, Lesley

**Cc:** [Laura.Heinze@gov.bc.ca](mailto:Laura.Heinze@gov.bc.ca); Thistle-Walker, Carlene GCPE:EX; Lindstein, Sarah GCPE:EX

**Subject:** FW: Event Report- Riverview Announcement

Hi Heather and Lesley, How did you feel the event went from your perspectives? Were you on-site

for it?

---

**From:** Rhonda Morris <[rmorris@bchousing.org](mailto:rmorris@bchousing.org)>

**Sent:** Thursday, December 17, 2015 3:08 PM

**To:** Woolley, Paul GCPE:EX; Ash, Christine GCPE:EX; Harbord, Darren GCPE:EX; Steilo, Sandra GCPE:EX

**Cc:** \_ExCom; \_Corporate Communications; Sheryl Peters; John Breckner; Brenda Rattenbury

**Subject:** Event Report- Riverview Announcement

Event Report – Release of Riverview Vision Document & Relocation of Willingdon Programs to Riverview

Approximately 60 guests attended the Riverview Vision and relocation of Willingdon Programs announcement. The Riverview Vision document is a guide for the long-range planning, repurposing and future development at Riverview — one that balances the social, economic and environmental objectives of the Province, the City of Coquitlam, the Kwikwetlem First Nation. The event also include the relocation announcement of three programs from the Willingdon lands in Burnaby to Riverview.

Speakers included Hon. Rich Coleman, Minister of Natural Gas Development and Minister Responsible for Housing, Hon. Terry Lake, Minister of Health, Hon. Stephanie Cadieux, Minister of Children and Family Development and Linda Reimer, MLA for Port Moody-Coquitlam. Minister Rich Coleman and Minister Terry Lake took questions from media at the podium.

Media included:

Global TV

City TV

CTV

Fairchild TV

The Province

Vancouver Sun

Tri-City News

Metro Vancouver

News 1130

CBC

Thank you and Merry Christmas!

**Rhonda Morris** | Senior Communications Specialist, Corporate Communications | BC Housing

Office 604.439.4758 | BC Housing 1701-4555 Kingsway, Burnaby, B.C V5H 4V8 |

[rmorris@bchousing.org](mailto:rmorris@bchousing.org)

 Please consider the environment before printing this email.

**From:** [Plank, Sarah GCPE:EX](#)  
**To:** [Merrifield, Katy HLTH:EX](#)  
**Cc:** [Thistle-Walker, Carlene GCPE:EX](#)  
**Subject:** RE: Follow up  
**Date:** Wednesday, December 2, 2015 4:49:22 PM

---

Would you mind please following up? Trying to keep this moving along so we can land on a date soon to give the three shops enough time to pull it all together. Anything you can do in support of that would be very appreciated!

Thanks Katy.  
S.

---

**From:** Merrifield, Katy HLTH:EX  
**Sent:** Wednesday, December 2, 2015 4:41 PM  
**To:** Plank, Sarah GCPE:EX  
**Cc:** Thistle-Walker, Carlene GCPE:EX  
**Subject:** RE: Follow up  
I haven't gotten confirmation on that yet.

---

**From:** Plank, Sarah GCPE:EX  
**Sent:** Wednesday, December 2, 2015 4:41 PM  
**To:** Merrifield, Katy HLTH:EX  
**Cc:** Thistle-Walker, Carlene GCPE:EX  
**Subject:** RE: Follow up  
Okay. Did you talk with the other MOs as well? Are there any other dates that might work with all three?

---

**From:** Merrifield, Katy HLTH:EX  
**Sent:** Wednesday, December 2, 2015 4:40 PM  
**To:** Plank, Sarah GCPE:EX  
**Cc:** Thistle-Walker, Carlene GCPE:EX  
**Subject:** RE: Follow up  
I ran this by MTL again and he's fine for it to proceed if we can't find an alternative date. We can also see if we can make something work in his calendar...lot's of options here and I need to discuss with Shaina but basically we have the green light to proceed without MTL if we can't find a workable solution to have him there.

---

**From:** Plank, Sarah GCPE:EX  
**Sent:** Wednesday, December 2, 2015 3:56 PM  
**To:** Merrifield, Katy HLTH:EX  
**Cc:** Thistle-Walker, Carlene GCPE:EX  
**Subject:** FW: Follow up  
Hi Katy – any luck on nailing down a date on this one with the other MOs? Thx, S.

---

**From:** Scheffel, Emile HLTH:EX  
**Sent:** Monday, November 30, 2015 12:48 PM  
**To:** Plank, Sarah GCPE:EX; Merrifield, Katy HLTH:EX  
**Cc:** Thistle-Walker, Carlene GCPE:EX  
**Subject:** RE: Follow up  
Thanks Sarah.

Katy may I leave this one with you, as you're with MTL the next couple days?  
E

---

**From:** Plank, Sarah GCPE:EX  
**Sent:** Monday, November 30, 2015 12:48 PM  
**To:** Scheffel, Emile HLTH:EX; Merrifield, Katy HLTH:EX  
**Cc:** Thistle-Walker, Carlene GCPE:EX

**Subject: FW: Follow up**

FYI that there will need to be some MO coordination on the timing of the Riverview announcement... Minister was not okay with it going ahead without him there, when I asked if PHSA could go to represent the Health side if the 18<sup>th</sup> was the only date that worked.

s.13

Does one of you want to follow up with Housing and MCFD on this? Housing is the lead.

---

**From:** Johnston, Karen GCPE:EX

**Sent:** Friday, November 27, 2015 11:11 AM

**To:** Ash, Christine GCPE:EX; Plank, Sarah GCPE:EX; Kerr, Carleen GCPE:EX; Woolley, Paul GCPE:EX

**Cc:** Safarik, Melissa GCPE:EX; Gleeson, Kelly T GCPE:EX

**Subject:** RE: Follow up

Thanks – probably best to go MO to MO.

---

**From:** Ash, Christine GCPE:EX

**Sent:** Friday, November 27, 2015 11:10 AM

**To:** Plank, Sarah GCPE:EX; Johnston, Karen GCPE:EX; Kerr, Carleen GCPE:EX; Woolley, Paul GCPE:EX

**Cc:** Safarik, Melissa GCPE:EX; Gleeson, Kelly T GCPE:EX

**Subject:** RE: Follow up

Paul is back Tuesday and will connect with our MO and they'll probably connect back with other MOs on alternative. Stay tuned.

Chris Ash

Communications Manager | Ministry of Natural Gas Development

ph: 250-952-0623

cell: 250-812-3616

email to: [christine.ash@gov.bc.ca](mailto:christine.ash@gov.bc.ca)

---

**From:** Plank, Sarah GCPE:EX

**Sent:** Friday, November 27, 2015 11:09 AM

**To:** Johnston, Karen GCPE:EX; Kerr, Carleen GCPE:EX; Woolley, Paul GCPE:EX

**Cc:** Safarik, Melissa GCPE:EX; Ash, Christine GCPE:EX; Gleeson, Kelly T GCPE:EX

**Subject:** RE: Follow up

Our minister is not available on the 18<sup>th</sup>, so they were looking at other dates on my behalf.

---

**From:** Johnston, Karen GCPE:EX

**Sent:** Friday, November 27, 2015 11:08 AM

**To:** Kerr, Carleen GCPE:EX; Woolley, Paul GCPE:EX; Plank, Sarah GCPE:EX

**Cc:** Safarik, Melissa GCPE:EX; Ash, Christine GCPE:EX; Gleeson, Kelly T GCPE:EX

**Subject:** RE: Follow up

I thought it was the 18<sup>th</sup>? That's what I checked for in terms of MSV availability - kj

---

**From:** Kerr, Carleen GCPE:EX

**Sent:** Friday, November 27, 2015 10:42 AM

**To:** Woolley, Paul GCPE:EX; Plank, Sarah GCPE:EX; Johnston, Karen GCPE:EX

**Cc:** Safarik, Melissa GCPE:EX; Ash, Christine GCPE:EX; Gleeson, Kelly T GCPE:EX

**Subject:** Follow up

Good morning – I wanted to let you know that December 17<sup>th</sup> works corporately for the joint Riverview event we discussed the other day.

Kind regards,

Carleen

**From:** [Fischer, Jennifer HLTH:EX](#)  
**To:** [Lindstein, Sarah GCPE:EX](#)  
**Cc:** [Thistle-Walker, Carlene GCPE:EX](#); [Plank, Sarah GCPE:EX](#); [Duesterwald, Meghan HLTH:EX](#); [Guerrero, Thomas HLTH:EX](#)  
**Subject:** RE: For review- 1 item urgent- Riverview visioning doc & event materials- for Thurs  
**Date:** Tuesday, December 15, 2015 9:55:44 AM  
**Attachments:** [NR\\_BG Riverview Announcement Dec 11 15 DRAFT.DOCX](#)  
[QA Riverview Announcement Dec 11 15 DRAFT.DOCX](#)  
[SN Riverview Mental Health 10 Dec 1015am.docx](#)

---

Hi Sarah,

Program area's revisions are attached. Please note, Riverview "lands" and "grounds" have been added by program staff throughout the materials for a variety of reasons, however if you prefer to use just one term for consistency than staff prefer that "Riverview lands" be used throughout. I will leave this up to you guys to decide.

Thanks,

**Jennifer Fischer**

Risk and Issues Analyst

Issues and Risk Management

Health Services Policy and Quality Assurance Division

Telephone| 250 952-1977

*This e-mail is intended solely for the person or entity to which it is addressed and may contain confidential and/or privileged information. Any review, dissemination, copying, printing or other use of this e-mail by persons or entities other than the addressee is prohibited. If you have received this e-mail in error, please contact the sender immediately and delete the material from any computer.*

---

**From:** Lindstein, Sarah GCPE:EX  
**Sent:** Monday, December 14, 2015 10:01:49 AM (UTC-08:00) Pacific Time (US & Canada)  
**To:** HLTH HAD Issues HLTH:EX  
**Cc:** Wolsey, Ashley HLTH:EX; Thistle-Walker, Carlene GCPE:EX; Plank, Sarah GCPE:EX  
**Subject:** For review- 1 item urgent- Riverview visioning doc & event materials- for Thurs

Hi folks- here are the materials for the Riverview event on Thursday.

Please note: the Visioning document requires feedback by end of day today. Mental health info on pages. 12-14.

All other event materials- by noon tomorrow, if possible.

Many thanks

Sarah



**From:** [Lindstein, Sarah GCPE:EX](#)  
**To:** [Plank, Sarah GCPE:EX](#); [Thistle-Walker, Carlene GCPE:EX](#)  
**Subject:** RE: For review- 1 item urgent- Riverview visioning doc & event materials- for Thurs  
**Date:** Monday, December 14, 2015 2:46:31 PM

---

The edits are for language: referring to Riverview as 'the Riverview lands/site' and including the word 'substance use' when referring to those with mental illness and we're moving away from SAMI terminology- so, just putting those with substance use concerns or severe mental illness instead of severely addicted/mentally ill

---

**From:** Fischer, Jennifer HLTH:EX  
**Sent:** Monday, December 14, 2015 2:40 PM  
**To:** Lindstein, Sarah GCPE:EX  
**Cc:** Thistle-Walker, Carlene GCPE:EX; Plank, Sarah GCPE:EX; Guerrero, Thomas HLTH:EX; Duesterwald, Meghan HLTH:EX  
**Subject:** RE: For review- 1 item urgent- Riverview visioning doc & event materials- for Thurs  
Hi Sarah,

The Vision Document has been approved by program staff with the attached comments.  
The other materials have been reviewed by program staff and are with the ED for approval. Will have them for you tomorrow.

Thanks,

**Jennifer Fischer**

Risk and Issues Analyst

Issues and Risk Management

Health Services Policy and Quality Assurance Division

Telephone| 250 952-1977

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---

**From:** Lindstein, Sarah GCPE:EX  
**Sent:** Monday, December 14, 2015 10:01:49 AM (UTC-08:00) Pacific Time (US & Canada)  
**To:** HLTH HAD Issues HLTH:EX  
**Cc:** Wolsey, Ashley HLTH:EX; Thistle-Walker, Carlene GCPE:EX; Plank, Sarah GCPE:EX  
**Subject:** For review- 1 item urgent- Riverview visioning doc & event materials- for Thurs

Hi folks- here are the materials for the Riverview event on Thursday.

Please note: the Visioning document requires feedback by end of day today. Mental health info on pages. 12-14.

All other event materials- by noon tomorrow, if possible.

Many thanks

Sarah

**From:** [Lindstein, Sarah GCPE:EX](#)  
**To:** [Wolsey, Ashley HLTH:EX](#)  
**Cc:** [Thistle-Walker, Carlene GCPE:EX](#); [Plank, Sarah GCPE:EX](#)  
**Subject:** RE: For review- 1 item urgent- Riverview visioning doc & event materials- for Thurs  
**Date:** Monday, December 14, 2015 2:41:53 PM

---

Ok awesome thanks

---

**From:** Wolsey, Ashley HLTH:EX  
**Sent:** Monday, December 14, 2015 2:42 PM  
**To:** Lindstein, Sarah GCPE:EX  
**Cc:** Thistle-Walker, Carlene GCPE:EX; Plank, Sarah GCPE:EX  
**Subject:** RE: For review- 1 item urgent- Riverview visioning doc & event materials- for Thurs  
Hi – yes, I am just waiting on Manjit's sign off.... You should have our comments on everything very shortly.

---

**From:** Lindstein, Sarah GCPE:EX  
**Sent:** Monday, December 14, 2015 2:41 PM  
**To:** Wolsey, Ashley HLTH:EX  
**Cc:** Thistle-Walker, Carlene GCPE:EX; Plank, Sarah GCPE:EX  
**Subject:** RE: For review- 1 item urgent- Riverview visioning doc & event materials- for Thurs  
Ashley- hoping you have an ETA on this-? Housing wants by end of day, thanks!

---

**From:** Fischer, Jennifer HLTH:EX  
**Sent:** Monday, December 14, 2015 2:40 PM  
**To:** Lindstein, Sarah GCPE:EX  
**Cc:** Thistle-Walker, Carlene GCPE:EX; Plank, Sarah GCPE:EX; Guerrero, Thomas HLTH:EX; Duesterwald, Meghan HLTH:EX  
**Subject:** RE: For review- 1 item urgent- Riverview visioning doc & event materials- for Thurs  
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Many thanks

Sarah

**From:** [Lindstein, Sarah GCPE:EX](#)  
**To:** [Fischer, Jennifer HLTH:EX](#)  
**Cc:** [Thistle-Walker, Carlene GCPE:EX](#); [Plank, Sarah GCPE:EX](#); [Guerrero, Thomas HLTH:EX](#); [Duesterwald, Meghan HLTH:EX](#)  
**Subject:** RE: For review- 1 item urgent- Riverview visioning doc & event materials- for Thurs  
**Date:** Monday, December 14, 2015 2:40:37 PM

---

Fab, thanks for your quick turnaround on this. I will ensure Housing gets the comments & look forward to the rest of the materials tomorrow.

---

**From:** Fischer, Jennifer HLTH:EX  
**Sent:** Monday, December 14, 2015 2:40 PM  
**To:** Lindstein, Sarah GCPE:EX  
**Cc:** Thistle-Walker, Carlene GCPE:EX; Plank, Sarah GCPE:EX; Guerrero, Thomas HLTH:EX; Duesterwald, Meghan HLTH:EX  
**Subject:** RE: For review- 1 item urgent- Riverview visioning doc & event materials- for Thurs  
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Thanks,

**Jennifer Fischer**

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**Cc:** Wolsey, Ashley HLTH:EX; Thistle-Walker, Carlene GCPE:EX; Plank, Sarah GCPE:EX  
**Subject:** For review- 1 item urgent- Riverview visioning doc & event materials- for Thurs

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All other event materials- by noon tomorrow, if possible.

Many thanks

Sarah

**From:** [Merrifield, Katy HLTH:EX](#)  
**To:** [Plank, Sarah GCPE:EX](#)  
**Subject:** RE: For review- 1 item urgent- Riverview visioning doc & event materials- for Thurs  
**Date:** Monday, December 14, 2015 10:22:14 AM

---

I spoke with MCFD and they don't have anything to share beyond what's already in our IBN. We're receiving an updated IBN from our staff very shortly which I will send over to you.

**Katy Merrifield**

Chief of Staff to the Honourable Terry Lake  
Minister of Health

**Office: (250) 953-3547**

[Katy.Merrifield@gov.bc.ca](mailto:Katy.Merrifield@gov.bc.ca)

---

**From:** Plank, Sarah GCPE:EX  
**Sent:** Monday, December 14, 2015 10:10 AM  
**To:** Merrifield, Katy HLTH:EX  
**Subject:** FW: For review- 1 item urgent- Riverview visioning doc & event materials- for Thurs  
**Importance:** High

So you have them, here are the draft documents, currently with program for review.  
S.

**From:** [Lindstein, Sarah GCPE:EX](#)  
**To:** [Fischer, Jennifer HLTH:EX](#)  
**Cc:** [Thistle-Walker, Carlene GCPE:EX](#); [Plank, Sarah GCPE:EX](#); [Duesterwald, Meghan HLTH:EX](#); [Guerrero, Thomas HLTH:EX](#)  
**Subject:** RE: For review- 1 item urgent- Riverview visioning doc & event materials- for Thurs  
**Date:** Tuesday, December 15, 2015 9:56:35 AM

---

Cool, I can make those edits- thanks!

---

**From:** Fischer, Jennifer HLTH:EX  
**Sent:** Tuesday, December 15, 2015 9:56 AM  
**To:** Lindstein, Sarah GCPE:EX  
**Cc:** Thistle-Walker, Carlene GCPE:EX; Plank, Sarah GCPE:EX; Duesterwald, Meghan HLTH:EX; Guerrero, Thomas HLTH:EX  
**Subject:** RE: For review- 1 item urgent- Riverview visioning doc & event materials- for Thurs

Hi Sarah,

Program area's revisions are attached. Please note, Riverview "lands" and "grounds" have been added by program staff throughout the materials for a variety of reasons, however if you prefer to use just one term for consistency than staff prefer that "Riverview lands" be used throughout. I will leave this up to you guys to decide.

Thanks,

**Jennifer Fischer**

Risk and Issues Analyst

Issues and Risk Management

Health Services Policy and Quality Assurance Division

Telephone| 250 952-1977

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**To:** HLTH HAD Issues HLTH:EX  
**Cc:** Wolsey, Ashley HLTH:EX; Thistle-Walker, Carlene GCPE:EX; Plank, Sarah GCPE:EX  
**Subject:** For review- 1 item urgent- Riverview visioning doc & event materials- for Thurs

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All other event materials- by noon tomorrow, if possible.

Many thanks

Sarah

**From:** [Pritchard, Lesley](#)  
**To:** [Plank, Sarah GCPE:EX](#); [Oliver, Heather](#)  
**Cc:** [Thistle-Walker, Carlene GCPE:EX](#); [Lindstein, Sarah GCPE:EX](#)  
**Subject:** RE: For Riverview Q&A  
**Date:** Wednesday, December 16, 2015 6:08:11 AM

---

This all makes sense to me but I'll leave it to Heather to confirm the facts. In the second bullet I think there is a typo - side should be site.

---

**From:** Plank, Sarah GCPE:EX [[Sarah.Plank@gov.bc.ca](mailto:Sarah.Plank@gov.bc.ca)]  
**Sent:** Wednesday, December 16, 2015 12:06 AM  
**To:** Pritchard, Lesley; Oliver, Heather  
**Cc:** Thistle-Walker, Carlene GCPE:EX; Lindstein, Sarah GCPE:EX  
**Subject:** For Riverview Q&A

Hi Lesley and Heather, I took this mostly from the PHSA BN sent up through program. Any concerns with including this in the Q&A? Any tweaks?

*What is the status of the 14 enhanced care beds promised for the existing BCMHA site in the space vacated by the beds that moved to the rehabilitation and recovery program at Hillside and Brookside on the Riverview campus?*

- 74 beds are currently in operation at BCMHA on Willingdon Avenue in Burnaby – a 23 bed Acute Stabilisation Unit (ASU) and 51 treatment beds on two units.
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- With the delays, these costs are not practical given that the facility will be decommissioned at the existing site in such a short time.
- As an alternative, PHSA is working to open 20 acute stabilization beds in the vacated unit at the existing site.
- While the additional beds would provide a slightly lower intensity program than the originally planned enhanced care unit, they are anticipated to meet the overall needs of the SAMI population while the new BCMHA is being built on the Riverview site.
- The originally planned 14 high-intensity beds will be incorporated into the new Provincial MHSU Centre to be located on the Riverview property.

Thanks,

Sarah.

Sarah Plank

Communications Director | Ministry of Health

Government Communications & Public Engagement

Office: 250.952.1889 | Mobile: 250.208.9621 | Email: [sarah.plank@gov.bc.ca](mailto:sarah.plank@gov.bc.ca)

From: [Lindstein, Sarah GCPE:EX](#)  
To: [Plank, Sarah GCPE:EX](#)  
Cc: [Thistle-Walker, Carlene GCPE:EX](#)  
Subject: RE: For Riverview Q&A  
Date: Wednesday, December 16, 2015 9:03:17 AM

---

Sarah- with this Q&A, did you want to use the wording for our blanks? It is a very confusing at this point..All of these need to be updated with new info.

### **Q1. Where are you with the other promised 14-bed secure facility?**

- There have been unanticipated delays related to the municipal permitting process.
- Lower Mainland Facilities Management is working closely with the City of Burnaby on renovation plans that will meet the clinical needs of individuals who have more intensive support requirements.
- Discussions are under way to determine what remaining requirements the City of Burnaby has in order to approve the permit.
- In the meantime, the Burnaby Centre for Mental Health and Addictions continues to provide treatment and care for people with severe mental health and substance use challenges across B.C.

### **Q2. What will happen with the existing Burnaby site?**

- XXXX.
- Under progress:
  - As mentioned above, the development of 14 secure beds at the existing Burnaby Centre for Mental Health and Addiction continues to be delayed due to building permitting issues.
  - While the PHSA continues to wait for the City of Burnaby building permit approval for the 14 beds, they are optimistic that approval will be granted and the unit could be operational in the summer of 2016.

And I'm not sure if this Q even still applies?

### **Q3. Why are you still considering the 14-bed secure facility in a location that you are vacating? Isn't this a waste of money?**

---

From: Plank, Sarah GCPE:EX  
Sent: Wednesday, December 16, 2015 12:07 AM  
To: XT:Pritchard, Lesley HLTH:IN; 'Oliver, Heather'  
Cc: Thistle-Walker, Carlene GCPE:EX; Lindstein, Sarah GCPE:EX  
Subject: For Riverview Q&A

Hi Lesley and Heather, I took this mostly from the PHSA BN sent up through program. Any concerns with including this in the Q&A? Any tweaks?

*What is the status of the 14 enhanced care beds promised for the existing BCMHA site in the space vacated by the beds that moved to the rehabilitation and recovery program at Hilside and Brookside on the Riverview campus?*

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- While the additional beds would provide a slightly lower intensity program than the originally planned enhanced care unit, they are anticipated to meet the overall needs of the SAMI population while the new BCMHA is being built on the Riverview site.
- The originally planned 14 high-intensity beds will be incorporated into the new Provincial MHSU Centre to be located on the Riverview property.

Thanks,

Sarah.

Sarah Plank

Communications Director | Ministry of Health

Government Communications & Public Engagement

Office: 250.952.1889 | Mobile: 250.208.9621 | Email: [sarah.plank@gov.bc.ca](mailto:sarah.plank@gov.bc.ca)



From: [Oliver, Heather](#)  
To: [Lindstein, Sarah GCPE:EX](#); [Plank, Sarah GCPE:EX](#)  
Cc: [Thistle-Walker, Carlene GCPE:EX](#)  
Subject: RE: For Riverview Q&A  
Date: Wednesday, December 16, 2015 10:55:23 AM  
Attachments: [image001.png](#)  
[image002.png](#)

---

Thank you, understood. Please let me know if you need anything from me!

Heather

**Heather J. Oliver**

Communications Officer  
BC Mental Health & Substance Use Services  
BC Children's Hospital  
BC Women's Hospital + Health Centre  
agencies of the Provincial Health Services Authority

4500 Oak St., Entrance 77, Rm. B210

Vancouver, BC V6H 3N1

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[heather.oliver@phsa.ca](mailto:heather.oliver@phsa.ca)

<http://www.phsa.ca>

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---

**From:** Lindstein, Sarah GCPE:EX [mailto:[Sarah.Lindstein@gov.bc.ca](mailto:Sarah.Lindstein@gov.bc.ca)]

**Sent:** Wednesday, December 16, 2015 10:42 AM

**To:** Oliver, Heather; Plank, Sarah GCPE:EX

**Cc:** Thistle-Walker, Carlene GCPE:EX

**Subject:** RE: For Riverview Q&A

Yes- with a strong caveat that it might literally be minutes before the event seeing the way things are going right now....

---

**From:** Oliver, Heather [mailto:[Heather.Oliver@phsa.ca](mailto:Heather.Oliver@phsa.ca)]

**Sent:** Wednesday, December 16, 2015 10:34 AM

**To:** Lindstein, Sarah GCPE:EX; Plank, Sarah GCPE:EX

**Subject:** RE: For Riverview Q&A

Will you be able to share final materials ahead of tomorrow?

Heather

**Heather J. Oliver**

Communications Officer  
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---

**From:** Lindstein, Sarah GCPE:EX [<mailto:Sarah.Lindstein@gov.bc.ca>]

**Sent:** Wednesday, December 16, 2015 9:49 AM

**To:** Oliver, Heather; Plank, Sarah GCPE:EX; Pritchard, Lesley

**Cc:** Thistle-Walker, Carlene GCPE:EX

**Subject:** RE: For Riverview Q&A

Hmm ok! I will put that in

---

**From:** Oliver, Heather [<mailto:Heather.Oliver@phsa.ca>]

**Sent:** Wednesday, December 16, 2015 9:47 AM

**To:** Lindstein, Sarah GCPE:EX; Plank, Sarah GCPE:EX; XT:Pritchard, Lesley HLTH:IN

**Cc:** Thistle-Walker, Carlene GCPE:EX

**Subject:** RE: For Riverview Q&A

Hi all,

Just checked in with LMFM, and we could use:

- The Willingdon lands have a new owner and the site has been slated for redevelopment.

This is all we can say for now since we have no idea when the property and buildings will be demolished as the new owners haven't disclosed that.

Heather

**Heather J. Oliver**

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---

**From:** Lindstein, Sarah GCPE:EX [<mailto:Sarah.Lindstein@gov.bc.ca>]

**Sent:** Wednesday, December 16, 2015 9:11 AM

**To:** Oliver, Heather; Plank, Sarah GCPE:EX; Pritchard, Lesley

**Cc:** Thistle-Walker, Carlene GCPE:EX

**Subject:** RE: For Riverview Q&A

Awesome thx I will make these changes.

One more quick question-

**What will happen with the existing Burnaby site?**

---

**From:** Oliver, Heather [<mailto:Heather.Oliver@phsa.ca>]

**Sent:** Wednesday, December 16, 2015 9:07 AM

**To:** Plank, Sarah GCPE:EX; XT:Pritchard, Lesley HLTH:IN

**Cc:** Thistle-Walker, Carlene GCPE:EX; Lindstein, Sarah GCPE:EX

**Subject:** RE: For Riverview Q&A

Hi Sarah,

Thank you! Just some suggested edits (attached) for consistency reasons, but otherwise this looks good on my end!

Heather

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**From:** Plank, Sarah GCPE:EX [<mailto:Sarah.Plank@gov.bc.ca>]

**Sent:** Wednesday, December 16, 2015 12:07 AM

**To:** Pritchard, Lesley; Oliver, Heather

**Cc:** Thistle-Walker, Carlene GCPE:EX; Lindstein, Sarah GCPE:EX

**Subject:** For Riverview Q&A

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Thanks,

Sarah.

Sarah Plank

Communications Director | Ministry of Health

Government Communications & Public Engagement

Office: 250.952.1889 | Mobile: 250.208.9621 | Email: [sarah.plank@gov.bc.ca](mailto:sarah.plank@gov.bc.ca)

**From:** [Harbord, Darren GCPE:EX](#)  
**To:** [Lindstein, Sarah GCPE:EX](#)  
**Cc:** [Thistle-Walker, Carlene GCPE:EX](#); [Plank, Sarah GCPE:EX](#)  
**Subject:** RE: Guest list for Riverview event - Dec. 17  
**Date:** Monday, December 14, 2015 8:52:07 AM  
**Attachments:** [image001.png](#)

---

Thanks

---

**From:** Lindstein, Sarah GCPE:EX  
**Sent:** Monday, December 14, 2015 8:02 AM  
**To:** Harbord, Darren GCPE:EX  
**Cc:** Thistle-Walker, Carlene GCPE:EX; Plank, Sarah GCPE:EX  
**Subject:** FW: Guest list for Riverview event - Dec. 17

Darren- here is PHSA's list that has been updated to include only 10 names- they have also asked to send to Carl Roy and Jim Campbell who will not be attending, but it's a nice gesture.

---

**From:** Oliver, Heather [<mailto:Heather.Oliver@phsa.ca>]  
**Sent:** Friday, December 11, 2015 3:59 PM  
**To:** Lindstein, Sarah GCPE:EX  
**Cc:** Plank, Sarah GCPE:EX; Thistle-Walker, Carlene GCPE:EX  
**Subject:** RE: Guest list for Riverview event - Dec. 17

Hi all,

My apologies for the misunderstanding with the guest list. Attached is our final list – there are two guests on the list we will not be in attendance but we'd like to send them an invite (Carl Roy/Jim Campbell). I've entered N/A next to their names under RSVP.

Heather

**Heather J. Oliver**  
Communications Officer  
BC Mental Health & Substance Use Services  
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<http://www.phsa.ca>

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**From:** [Oliver, Heather](#)  
**To:** [Lindstein, Sarah GCPE:EX](#)  
**Cc:** [Plank, Sarah GCPE:EX](#); [Thistle-Walker, Carlene GCPE:EX](#)  
**Subject:** RE: Guest list for Riverview event - Dec. 17  
**Date:** Friday, December 11, 2015 1:34:32 PM  
**Attachments:** [image001.png](#)  
[image002.png](#)  
[20121211\\_CMHA announcement\\_final.xls](#)

---

Hi Sarah,  
How's this? I think we cut 11.  
Heather

**Heather J. Oliver**

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<http://www.phsa.ca>

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---

**From:** Lindstein, Sarah GCPE:EX [<mailto:Sarah.Lindstein@gov.bc.ca>]  
**Sent:** Friday, December 11, 2015 11:55 AM  
**To:** Oliver, Heather  
**Cc:** Plank, Sarah GCPE:EX; Thistle-Walker, Carlene GCPE:EX  
**Subject:** RE: Guest list for Riverview event - Dec. 17

Just spoke with Housing and the anticipated event space is smaller than expected...We have to trim down the invite list. Can you take a quick look, and cut it to 10 people? We want to make sure everyone who has to be there, can be!

Thanks!

Sarah

Ps itinerary is coming soon, but FYI they don't really anticipate more speakers than the 3 ministers- maybe someone from the City but that's it.

---

**From:** Oliver, Heather [<mailto:Heather.Oliver@phsa.ca>]  
**Sent:** Friday, December 11, 2015 10:53 AM  
**To:** Lindstein, Sarah GCPE:EX  
**Subject:** RE: Guest list for Riverview event - Dec. 17

Great, thank you!

Heather

**Heather J. Oliver**

Communications Officer  
BC Mental Health & Substance Use Services  
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[heather.oliver@phsa.ca](mailto:heather.oliver@phsa.ca)

<http://www.phsa.ca>

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---

**From:** Lindstein, Sarah GCPE:EX [<mailto:Sarah.Lindstein@gov.bc.ca>]

**Sent:** Friday, December 11, 2015 10:46 AM

**To:** Oliver, Heather

**Cc:** Plank, Sarah GCPE:EX

**Subject:** RE: Guest list for Riverview event - Dec. 17

Thanks Heather- I'll flip this to them.

I don't have an itinerary yet but I don't think they expect Lynn to speak- I will let you know when I see it.

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**From:** Oliver, Heather [<mailto:Heather.Oliver@phsa.ca>]

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Is Lynn needing to speak or anything? Is there a final event plan in place?

Please let me know if you have any questions!

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**Sent:** Friday, December 11, 2015 9:27 AM

**To:** Oliver, Heather

**Subject:** RE: Guest list for Riverview event - Dec. 17

Thx!

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**From:** Oliver, Heather [<mailto:Heather.Oliver@phsa.ca>]

**Sent:** Friday, December 11, 2015 9:01 AM

**To:** Lindstein, Sarah GCPE:EX

**Subject:** Re: Guest list for Riverview event - Dec. 17

I've got it ready to go as of this am - just <sup>s.22</sup>

: and sending your way right after!

Sent from my BlackBerry 10 smartphone on the TELUS network.

---

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**Subject:** RE: Guest list for Riverview event - Dec. 17

Sounds good, thanks!

Any luck with the guest list? ☺

---

**From:** Oliver, Heather [<mailto:Heather.Oliver@phsa.ca>]

**Sent:** Friday, December 11, 2015 8:50 AM

**To:** Lindstein, Sarah GCPE:EX

**Subject:** RE: Guest list for Riverview event - Dec. 17

Yes, this is related to the 14-bed ECU.

Heather

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**From:** Lindstein, Sarah GCPE:EX [<mailto:Sarah.Lindstein@gov.bc.ca>]

**Sent:** Friday, December 11, 2015 8:43 AM

**To:** Oliver, Heather

**Subject:** RE: Guest list for Riverview event - Dec. 17

Heather just following up on this to be extra-clear in my mind...does this correspond the Q8 about the 14-bed facility?

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**From:** Oliver, Heather [<mailto:Heather.Oliver@phsa.ca>]

**Sent:** Thursday, December 10, 2015 11:13 AM

**To:** Lindstein, Sarah GCPE:EX

**Subject:** RE: Guest list for Riverview event - Dec. 17

Ok, well I'm happy to pull this together as well! Just let me know what you need. I looked through INs, and I feel there is nothing too helpful! The QA I just sent should be helpful as well. Below are some "if asked" messages about the ECU that you may already have:

**If asked about delay in opening:**

- As with many construction projects, there have been unanticipated delays related to the municipal permitting process.
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  - Discussions are under to determine what remaining requirements the City of Burnaby has in order to approve the permit
  - In the meantime, the Burnaby Centre continues to provide treatment and care for the SAMI population from across BC.
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**Sent:** December 10, 2015 10:55 AM

**To:** Oliver, Heather

**Subject:** RE: Guest list for Riverview event - Dec. 17

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**Sent:** Thursday, December 10, 2015 10:53 AM

**To:** Lindstein, Sarah GCPE:EX

**Subject:** RE: Guest list for Riverview event - Dec. 17

Hi Sarah,

I had sent a paragraph and quote for the NR (below)? I know we have a couple INs with messaging, so I can dig up for you as well?

As part of the Ministry of Health's *Mental Health Action Plan* to expand from a 100 to a 128-bed continuum of care for the SAMI population, the Provincial Health Services Authority (PHSA) in collaboration with health authority partners will be relocating the existing Burnaby Centre for Mental Health and Addiction to the former Riverview Hospital grounds. The new 105-bed mental health facility will be operated by PHSA, and in partnership with the health authorities, oversee the integration of mental health and substance use inpatient programs and services for this population. The Burnaby Centre replacement project would see the opening of the new facility and the safe transfer of existing patients and expansion of beds in late 2019.

In December 2014, the PHSA established the new Rehabilitation and Recovery (R&R) program in the Brookside and Hillside buildings on the Riverview lands that includes 26 beds transferred from Burnaby Centre and 14 new rehabilitation and recovery beds. This program enhances the services offered at the current Burnaby Centre and supports clients as they prepare to transition back to their home communities. It has been very successful to date and is currently fully occupied.

**Lynn Pelletier, Vice President, BC Mental Health & Substance Use Services:**

"We have made significant progress over the past year advancing the continuum of services for people in British Columbia suffering from severe addictions and mental illness. The relocation and expansion of the Burnaby Centre for Mental Health and Addiction to the Riverview Campus will allow us to better meet the needs of these patients, and support them in their recovery and transition back into the community."

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**From:** Lindstein, Sarah GCPE:EX [<mailto:Sarah.Lindstein@gov.bc.ca>]

**Sent:** December 10, 2015 10:39 AM

**To:** Oliver, Heather

**Subject:** RE: Guest list for Riverview event - Dec. 17

Also- I think your folks also sent some key messages on this one and I can't seem to dig them out of my email? If you do have them, if you can please send when you are available.

Thx!

---

**From:** Oliver, Heather [<mailto:Heather.Oliver@phsa.ca>]

**Sent:** Thursday, December 10, 2015 10:04 AM

**To:** Lindstein, Sarah GCPE:EX

**Subject:** RE: Guest list for Riverview event - Dec. 17

I'm just in a meeting and you will be getting right after! I have a few more edits to apply from LMFM.

---

**From:** Lindstein, Sarah GCPE:EX [<mailto:Sarah.Lindstein@gov.bc.ca>]

**Sent:** Thursday, December 10, 2015 10:00 AM

**To:** Oliver, Heather

**Subject:** RE: Guest list for Riverview event - Dec. 17

Hey Heather- don't mean to bug you guys on this one but any chance at some draft QAs?

---

**From:** Oliver, Heather [<mailto:Heather.Oliver@phsa.ca>]

**Sent:** Wednesday, December 9, 2015 3:57 PM

**To:** Lindstein, Sarah GCPE:EX

**Cc:** XT:Chou, Vincent GCPE:IN; XT:Pritchard, Lesley HLTH:IN; McCurry, Theresa; Plank, Sarah GCPE:EX

**Subject:** RE: Guest list for Riverview event - Dec. 17

Hi Sarah,

I'll get started on this ASAP.

Thank you,

Heather

**Heather J. Oliver**

Communications Officer

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---

**From:** Lindstein, Sarah GCPE:EX [<mailto:Sarah.Lindstein@gov.bc.ca>]

**Sent:** Wednesday, December 09, 2015 3:55 PM

**To:** Oliver, Heather

**Cc:** Chou, Vincent; Pritchard, Lesley; McCurry, Theresa; Plank, Sarah GCPE:EX

**Subject:** Guest list for Riverview event - Dec. 17

Hi folks, can you please populate this guest list with your suggestions? I will send back to BC Housing when we have it.

They are hoping for names as early as possible- thanks!

Sarah

From: [Oliver, Heather](#)  
To: [Lindstein, Sarah GCPE:EX](#)  
Cc: [Plank, Sarah GCPE:EX](#); [Thistle-Walker, Carlene GCPE:EX](#)  
Subject: RE: Guest list for Riverview event - Dec. 17  
Date: Tuesday, December 15, 2015 12:54:31 PM  
Attachments: [image001.png](#)  
[image002.png](#)

---

Perfect, that's great.

**Heather J. Oliver**

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---

**From:** Lindstein, Sarah GCPE:EX [mailto:[Sarah.Lindstein@gov.bc.ca](mailto:Sarah.Lindstein@gov.bc.ca)]

**Sent:** Tuesday, December 15, 2015 12:53 PM

**To:** Oliver, Heather

**Cc:** Plank, Sarah GCPE:EX; Thistle-Walker, Carlene GCPE:EX

**Subject:** RE: Guest list for Riverview event - Dec. 17

Hi Heather- you're ok to do it on the morning of, thanks.

---

**From:** Oliver, Heather [mailto:[Heather.Oliver@phsa.ca](mailto:Heather.Oliver@phsa.ca)]

**Sent:** Tuesday, December 15, 2015 12:37 PM

**To:** Lindstein, Sarah GCPE:EX

**Cc:** Plank, Sarah GCPE:EX; Thistle-Walker, Carlene GCPE:EX

**Subject:** RE: Guest list for Riverview event - Dec. 17

Thanks!

**Heather J. Oliver**

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**From:** Lindstein, Sarah GCPE:EX [<mailto:Sarah.Lindstein@gov.bc.ca>]

**Sent:** Tuesday, December 15, 2015 9:51 AM

**To:** Oliver, Heather

**Cc:** Plank, Sarah GCPE:EX; Thistle-Walker, Carlene GCPE:EX

**Subject:** RE: Guest list for Riverview event - Dec. 17

Right- I remember that. Looping in Sarah to check on what would be the best day to let them know-

---

**From:** Oliver, Heather [<mailto:Heather.Oliver@phsa.ca>]

**Sent:** Tuesday, December 15, 2015 9:49 AM

**To:** Lindstein, Sarah GCPE:EX

**Subject:** RE: Guest list for Riverview event - Dec. 17

Hi Sarah – is there an update on when it would be ok for us to send a message to staff/project stakeholders? Last we spoke we were thinking either the day before or the morning of the event.

Thanks!

Heather

**Heather J. Oliver**

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---

**From:** Lindstein, Sarah GCPE:EX [<mailto:Sarah.Lindstein@gov.bc.ca>]

**Sent:** Monday, December 14, 2015 8:00 AM

**To:** Oliver, Heather

**Cc:** Plank, Sarah GCPE:EX; Thistle-Walker, Carlene GCPE:EX

**Subject:** RE: Guest list for Riverview event - Dec. 17

That is great, sending right now- thx Heather!

---

**From:** Oliver, Heather [<mailto:Heather.Oliver@phsa.ca>]

**Sent:** Friday, December 11, 2015 3:59 PM

**To:** Lindstein, Sarah GCPE:EX

**Cc:** Plank, Sarah GCPE:EX; Thistle-Walker, Carlene GCPE:EX

**Subject:** RE: Guest list for Riverview event - Dec. 17

Hi all,

My apologies for the misunderstanding with the guest list. Attached is our final list – there are two guests on the list we will not be in attendance but we'd like to send them an invite (Carl Roy/Jim Campbell). I've entered N/A next to their names under RSVP.

Heather

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**To:** Oliver, Heather

**Cc:** Plank, Sarah GCPE:EX; Thistle-Walker, Carlene GCPE:EX

**Subject:** RE: Guest list for Riverview event - Dec. 17

Just spoke with Housing and the anticipated event space is smaller than expected...We have to trim down the invite list. Can you take a quick look, and cut it to 10 people? We want to make sure everyone who has to be there, can be!

Thanks!

Sarah

Ps itinerary is coming soon, but FYI they don't really anticipate more speakers than the 3 ministers-maybe someone from the City but that's it.

---

**From:** Oliver, Heather [<mailto:Heather.Oliver@phsa.ca>]

**Sent:** Friday, December 11, 2015 10:53 AM

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**Subject:** RE: Guest list for Riverview event - Dec. 17

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**To:** Oliver, Heather

**Subject:** RE: Guest list for Riverview event - Dec. 17

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**Subject:** RE: Guest list for Riverview event - Dec. 17

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**To:** Lindstein, Sarah GCPE:EX

**Cc:** XT:Chou, Vincent GCPE:IN; XT:Pritchard, Lesley HLTH:IN; McCurry, Theresa; Plank, Sarah GCPE:EX

**Subject:** RE: Guest list for Riverview event - Dec. 17

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Communications Officer

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<http://www.phsa.ca>

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---

**From:** Lindstein, Sarah GCPE:EX [<mailto:Sarah.Lindstein@gov.bc.ca>]

**Sent:** Wednesday, December 09, 2015 3:55 PM

**To:** Oliver, Heather

**Cc:** Chou, Vincent; Pritchard, Lesley; McCurry, Theresa; Plank, Sarah GCPE:EX

**Subject:** Guest list for Riverview event - Dec. 17

Hi folks, can you please populate this guest list with your suggestions? I will send back to BC Housing when we have it.

They are hoping for names as early as possible- thanks!

Sarah

**From:** [Lindstein, Sarah GCPE:EX](#)  
**To:** [Harbord, Darren GCPE:EX](#)  
**Cc:** [Plank, Sarah GCPE:EX](#); [Thistle-Walker, Carlene GCPE:EX](#)  
**Subject:** RE: Materials for Riverview announcement - Dec. 17  
**Date:** Friday, December 11, 2015 10:51:23 AM

---

I know this a lot to share, so do you have a number that we need to limit it to? I can ask them to provide their top invites.

---

**From:** Lindstein, Sarah GCPE:EX  
**Sent:** Friday, December 11, 2015 10:47 AM  
**To:** Harbord, Darren GCPE:EX  
**Cc:** Plank, Sarah GCPE:EX; Thistle-Walker, Carlene GCPE:EX  
**Subject:** RE: Materials for Riverview announcement - Dec. 17  
Hi Darren- here is the guest list proposed by PHSA.

---

**From:** Harbord, Darren GCPE:EX  
**Sent:** Friday, December 11, 2015 9:42 AM  
**To:** Plank, Sarah GCPE:EX; Thistle-Walker, Carlene GCPE:EX; Lindstein, Sarah GCPE:EX; Johnston, Karen GCPE:EX; Lauvaas, Kirsten GCPE:EX; Zilkie, Heidi GCPE:EX; Fillion, Corinna GCPE:EX; Anderson, Maryann GCPE:EX; Leslie, Sean GCPE:EX  
**Cc:** Woolley, Paul GCPE:EX; Ash, Christine GCPE:EX  
**Subject:** Materials for Riverview announcement - Dec. 17  
**Importance:** High

Greetings all, please see the attached draft Riverview materials.

We need any feedback on the vision document by end of day Monday – mental health care is covered on pages 12-14.

We also need a list of who you would like invited – again, keeping in mind the venue can only accommodate up to 40 guests, including media.

Let me know if you have any questions.

Thanks!

**Darren Harbord**

Government Communications and Public Engagement  
Ministry of Natural Gas Development and  
Responsible for Housing  
250 952-0152 / 250 882-8518 (cell)

**From:** [Lindstein, Sarah GCPE:EX](#)  
**To:** [Plank, Sarah GCPE:EX](#)  
**Subject:** RE: Materials for Riverview announcement - Dec. 17  
**Date:** Friday, December 11, 2015 10:50:40 AM

---

Yep

---

**From:** Plank, Sarah GCPE:EX  
**Sent:** Friday, December 11, 2015 10:50 AM  
**To:** Lindstein, Sarah GCPE:EX  
**Subject:** Re: Materials for Riverview announcement - Dec. 17

We may need them to prioritize to the top 5 or so. There isn't room for 25 from PHSA... Maybe ask Darren how many they can have tops?

Sarah Plank  
Communications Director | Ministry of Health  
Government Communications & Public Engagement  
Mobile: [250.208.9621](tel:250.208.9621) | Email: [sarah.plank@gov.bc.ca](mailto:sarah.plank@gov.bc.ca)  
Sent from my iPhone

On Dec 11, 2015, at 10:47 AM, Lindstein, Sarah GCPE:EX <[Sarah.Lindstein@gov.bc.ca](mailto:Sarah.Lindstein@gov.bc.ca)> wrote:

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**To:** Plank, Sarah GCPE:EX; Thistle-Walker, Carlene GCPE:EX; Lindstein, Sarah GCPE:EX; Johnston, Karen GCPE:EX; Lauvaas, Kirsten GCPE:EX; Zilkie, Heidi GCPE:EX; Filion, Corinna GCPE:EX; Anderson, Maryann GCPE:EX; Leslie, Sean GCPE:EX  
**Cc:** Woolley, Paul GCPE:EX; Ash, Christine GCPE:EX  
**Subject:** Materials for Riverview announcement - Dec. 17  
**Importance:** High

Greetings all, please see the attached draft Riverview materials.

We need any feedback on the vision document by end of day Monday – mental health care is covered on pages 12-14.

We also need a list of who you would like invited – again, keeping in mind the venue can only accommodate up to 40 guests, including media.

Let me know if you have any questions.

Thanks!

**Darren Harbord**

Government Communications and Public Engagement  
Ministry of Natural Gas Development and  
Responsible for Housing  
250 952-0152 / 250 882-8518 (cell)

<20121211\_CMHA announcement\_final.xls>

**From:** [Leslie, Sean GCPE:EX](#)  
**To:** [Harbord, Darren GCPE:EX](#); [Plank, Sarah GCPE:EX](#); [Thistle-Walker, Carlene GCPE:EX](#); [Lindstein, Sarah GCPE:EX](#); [Johnston, Karen GCPE:EX](#); [Lauvaas, Kirsten GCPE:EX](#); [Zilkie, Heidi GCPE:EX](#); [Filion, Corinna GCPE:EX](#); [Anderson, Maryann GCPE:EX](#)  
**Cc:** [Woolley, Paul GCPE:EX](#); [Ash, Christine GCPE:EX](#)  
**Subject:** RE: Materials for Riverview announcement - Dec. 17  
**Date:** Friday, December 11, 2015 9:46:29 AM

---

Thanks Darren. Just waiting on approval for our messaging, should be able to send that along and invitees by end of day.

Cheers.

Sean Leslie

Senior Public Affairs Officer

Ministry of Social Development and Social Innovation

(250) 356-1670(o)

(250) 893-4403(m)

---

**From:** Harbord, Darren GCPE:EX  
**Sent:** Friday, December 11, 2015 9:42 AM  
**To:** Plank, Sarah GCPE:EX; Thistle-Walker, Carlene GCPE:EX; Lindstein, Sarah GCPE:EX; Johnston, Karen GCPE:EX; Lauvaas, Kirsten GCPE:EX; Zilkie, Heidi GCPE:EX; Filion, Corinna GCPE:EX; Anderson, Maryann GCPE:EX; Leslie, Sean GCPE:EX  
**Cc:** Woolley, Paul GCPE:EX; Ash, Christine GCPE:EX  
**Subject:** Materials for Riverview announcement - Dec. 17  
**Importance:** High

Greetings all, please see the attached draft Riverview materials.

We need any feedback on the vision document by end of day Monday – mental health care is covered on pages 12-14.

We also need a list of who you would like invited – again, keeping in mind the venue can only accommodate up to 40 guests, including media.

Let me know if you have any questions.

Thanks!

**Darren Harbord**

Government Communications and Public Engagement

Ministry of Natural Gas Development and

Responsible for Housing

250 952-0152 / 250 882-8518 (cell)

**From:** [Lindstein, Sarah GCPE:EX](#)  
**To:** [Harbord, Darren GCPE:EX](#)  
**Cc:** [Plank, Sarah GCPE:EX](#); [Thistle-Walker, Carlene GCPE:EX](#)  
**Subject:** RE: Materials for Riverview announcement - Dec. 17  
**Date:** Friday, December 11, 2015 11:44:43 AM

---

Ok thanks Darren!

---

**From:** Harbord, Darren GCPE:EX  
**Sent:** Friday, December 11, 2015 11:36 AM  
**To:** Lindstein, Sarah GCPE:EX  
**Cc:** Plank, Sarah GCPE:EX; Thistle-Walker, Carlene GCPE:EX  
**Subject:** RE: Materials for Riverview announcement - Dec. 17

Hey Sarah, no need to add to ours unless something jumps out at you.

Thanks

Darren

---

**From:** Lindstein, Sarah GCPE:EX  
**Sent:** Friday, December 11, 2015 10:56 AM  
**To:** Harbord, Darren GCPE:EX  
**Cc:** Plank, Sarah GCPE:EX; Thistle-Walker, Carlene GCPE:EX  
**Subject:** RE: Materials for Riverview announcement - Dec. 17

Darren- did you want us to add to the Q&A section, or kind of maintain one of our own? The one we have now is...lengthy and contains some specifics that pertain only to mental health, etc.

---

**From:** Harbord, Darren GCPE:EX  
**Sent:** Friday, December 11, 2015 9:42 AM  
**To:** Plank, Sarah GCPE:EX; Thistle-Walker, Carlene GCPE:EX; Lindstein, Sarah GCPE:EX; Johnston, Karen GCPE:EX; Lauvaas, Kirsten GCPE:EX; Zilkie, Heidi GCPE:EX; Fillion, Corinna GCPE:EX; Anderson, Maryann GCPE:EX; Leslie, Sean GCPE:EX  
**Cc:** Woolley, Paul GCPE:EX; Ash, Christine GCPE:EX  
**Subject:** Materials for Riverview announcement - Dec. 17  
**Importance:** High

Greetings all, please see the attached draft Riverview materials.

We need any feedback on the vision document by end of day Monday – mental health care is covered on pages 12-14.

We also need a list of who you would like invited – again, keeping in mind the venue can only accommodate up to 40 guests, including media.

Let me know if you have any questions.

Thanks!

**Darren Harbord**

Government Communications and Public Engagement  
Ministry of Natural Gas Development and  
Responsible for Housing  
250 952-0152 / 250 882-8518 (cell)

**From:** [Harbord, Darren GCPE:EX](#)  
**To:** [Leslie, Sean GCPE:EX](#); [Lindstein, Sarah GCPE:EX](#); [Zilkie, Heidi GCPE:EX](#); [Plank, Sarah GCPE:EX](#)  
**Cc:** [Thistle-Walker, Carlene GCPE:EX](#); [Anderson, Bill GCPE:EX](#); [Anderson, Maryann GCPE:EX](#)  
**Subject:** RE: NR\_BG\_Riverview Announcement\_Dec\_15\_15\_DRAFT 2  
**Date:** Tuesday, December 15, 2015 4:01:23 PM

---

Cool, thanks.

---

**From:** Leslie, Sean GCPE:EX  
**Sent:** Tuesday, December 15, 2015 4:01 PM  
**To:** Lindstein, Sarah GCPE:EX; Harbord, Darren GCPE:EX; Zilkie, Heidi GCPE:EX; Plank, Sarah GCPE:EX  
**Cc:** Thistle-Walker, Carlene GCPE:EX; Anderson, Bill GCPE:EX; Anderson, Maryann GCPE:EX  
**Subject:** RE: NR\_BG\_Riverview Announcement\_Dec\_15\_15\_DRAFT 2

Our quote is approved, Mr. H.

Cheers

Sean

---

**From:** Lindstein, Sarah GCPE:EX  
**Sent:** Tuesday, December 15, 2015 4:00 PM  
**To:** Harbord, Darren GCPE:EX; Zilkie, Heidi GCPE:EX; Leslie, Sean GCPE:EX; Plank, Sarah GCPE:EX  
**Cc:** Thistle-Walker, Carlene GCPE:EX; Anderson, Bill GCPE:EX; Anderson, Maryann GCPE:EX  
**Subject:** RE: NR\_BG\_Riverview Announcement\_Dec\_15\_15\_DRAFT 2

Darren, the MO hasn't approved his quote yet but we are working on it.

---

**From:** Harbord, Darren GCPE:EX  
**Sent:** Tuesday, December 15, 2015 3:59 PM  
**To:** Lindstein, Sarah GCPE:EX; Zilkie, Heidi GCPE:EX; Leslie, Sean GCPE:EX  
**Cc:** Thistle-Walker, Carlene GCPE:EX; Anderson, Bill GCPE:EX; Anderson, Maryann GCPE:EX  
**Subject:** NR\_BG\_Riverview Announcement\_Dec\_15\_15\_DRAFT 2

Hi all, I received some feedback from our MO – latest NR/BG attached.

Sarah/Sean, let me know when your Minister quotes are approved.

Thanks!

**Darren Harbord**

Government Communications and Public Engagement  
Ministry of Natural Gas Development and  
Responsible for Housing  
250 952-0152 / 250 882-8518 (cell)

**From:** [Lindstein, Sarah GCPE:EX](#)  
**To:** [Harbord, Darren GCPE:EX](#); [Zilkie, Heidi GCPE:EX](#); [Leslie, Sean GCPE:EX](#)  
**Cc:** [Thistle-Walker, Carlene GCPE:EX](#); [Anderson, Bill GCPE:EX](#); [Anderson, Maryann GCPE:EX](#); [Plank, Sarah GCPE:EX](#)  
**Subject:** RE: NR\_BG\_Riverview Announcement\_Dec\_15\_15\_DRAFT 2  
**Date:** Wednesday, December 16, 2015 8:41:51 AM

---

Ok thanks Darren

---

**From:** Harbord, Darren GCPE:EX  
**Sent:** Wednesday, December 16, 2015 8:39 AM  
**To:** Lindstein, Sarah GCPE:EX; Zilkie, Heidi GCPE:EX; Leslie, Sean GCPE:EX  
**Cc:** Thistle-Walker, Carlene GCPE:EX; Anderson, Bill GCPE:EX; Anderson, Maryann GCPE:EX  
**Subject:** RE: NR\_BG\_Riverview Announcement\_Dec\_15\_15\_DRAFT 2

Slightly revised draft attached – Heidi caught something in the 6<sup>th</sup> paragraph. Thanks Heidi!

I'll let you know if our MO suggests any further changes.

FYI, I ran it by MTICS as well.

---

**From:** Harbord, Darren GCPE:EX  
**Sent:** Tuesday, December 15, 2015 3:59 PM  
**To:** Lindstein, Sarah GCPE:EX; Zilkie, Heidi GCPE:EX; Leslie, Sean GCPE:EX  
**Cc:** Thistle-Walker, Carlene GCPE:EX; Anderson, Bill GCPE:EX; Anderson, Maryann GCPE:EX  
**Subject:** NR\_BG\_Riverview Announcement\_Dec\_15\_15\_DRAFT 2

Hi all, I received some feedback from our MO – latest NR/BG attached.

Sarah/Sean, let me know when your Minister quotes are approved.

Thanks!

**Darren Harbord**

Government Communications and Public Engagement

Ministry of Natural Gas Development and

Responsible for Housing

250 952-0152 / 250 882-8518 (cell)

**From:** [Thistle-Walker, Carlene GCPE:EX](#)  
**To:** [Lindstein, Sarah GCPE:EX](#)  
**Cc:** [Plank, Sarah GCPE:EX](#)  
**Subject:** RE: NR\_BG\_Riverview Announcement\_Dec\_16\_15\_DRAFT  
**Date:** Wednesday, December 16, 2015 9:37:13 AM

---

You got it. I will use this version in outstanding list.

**Carlene Thistle-Walker** | Communications Manager  
Government Communications & Public Engagement  
B.C. Ministry of Health

Tel: 250.952.1644 | Mobile: 250.812.3291 | email: [carlene.thistle-walker@gov.bc.ca](mailto:carlene.thistle-walker@gov.bc.ca)

---

**From:** Lindstein, Sarah GCPE:EX  
**Sent:** Wednesday, December 16, 2015 9:31 AM  
**To:** Thistle-Walker, Carlene GCPE:EX  
**Cc:** Plank, Sarah GCPE:EX  
**Subject:** FW: NR\_BG\_Riverview Announcement\_Dec\_16\_15\_DRAFT  
Assuming we are still waiting on quote approval from MO

---

**From:** Harbord, Darren GCPE:EX  
**Sent:** Wednesday, December 16, 2015 9:30 AM  
**To:** Plank, Sarah GCPE:EX; Thistle-Walker, Carlene GCPE:EX; Lindstein, Sarah GCPE:EX; Johnston, Karen GCPE:EX; Zilkie, Heidi GCPE:EX; Filion, Corinna GCPE:EX; Anderson, Maryann GCPE:EX; Leslie, Sean GCPE:EX; Schollen, Tasha GCPE:EX  
**Cc:** Woolley, Paul GCPE:EX; Ash, Christine GCPE:EX  
**Subject:** NR\_BG\_Riverview Announcement\_Dec\_16\_15\_DRAFT  
Greetings all, here is the version of the NR/backgrounder we would like to go with – let me know if there are any concerns.

Thanks

**Darren Harbord**  
Government Communications and Public Engagement  
Ministry of Natural Gas Development and  
Responsible for Housing  
250 952-0152 / 250 882-8518 (cell)



**From:** [Pritchard, Lesley](#)  
**To:** [Plank, Sarah GCPE:EX](#)  
**Cc:** [Lindstein, Sarah GCPE:EX](#); [Oliver, Heather](#)  
**Subject:** RE: Riverview announcement - Dec. 17 - MNGD-67405  
**Date:** Tuesday, December 15, 2015 4:00:33 PM

---

Hi Sarah

I've just left you voicemail on your mobile about changing bed information and making sure MTL gets the latest messages from your side.

Lesley

---

**From:** Plank, Sarah GCPE:EX [<mailto:Sarah.Plank@gov.bc.ca>]  
**Sent:** Tuesday, December 08, 2015 8:05 PM  
**To:** McCurry, Theresa; Oliver, Heather; Pritchard, Lesley  
**Cc:** Lindstein, Sarah GCPE:EX  
**Subject:** FW: Riverview announcement - Dec. 17 - MNGD-67405

Hi ladies - Not for sharing beyond you three at this point, as it's still draft, but this will give you an idea of what BC Housing is thinking as far as the event. Let me know if you have any thoughts that you'd like us to put forward.

Thx, S.

---

**From:** Harbord, Darren GCPE:EX  
**Sent:** Tuesday, December 8, 2015 2:37 PM  
**To:** Lindstein, Sarah GCPE:EX  
**Cc:** Thistle-Walker, Carlene GCPE:EX; Plank, Sarah GCPE:EX  
**Subject:** RE: Riverview announcement - Dec. 17 - MNGD-67405

Yes, thinking speaking roles for Minister Coleman, Lake and Cadieux (now confirmed).

The local MLA, Linda Reimer will be the emcee.

BC Housing is working on event details – please see the attached draft EP.

---

**From:** Lindstein, Sarah GCPE:EX  
**Sent:** Tuesday, December 8, 2015 2:27 PM  
**To:** Harbord, Darren GCPE:EX  
**Cc:** Thistle-Walker, Carlene GCPE:EX; Plank, Sarah GCPE:EX  
**Subject:** RE: Riverview announcement - Dec. 17 - MNGD-67405

Thanks for officially confirming Darren, look forward to getting the event materials.

What kind of role are you thinking for our Minister? Speaking? Do you have an emcee?

Sarah

---

**From:** Harbord, Darren GCPE:EX  
**Sent:** Tuesday, December 8, 2015 9:45 AM  
**To:** Plank, Sarah GCPE:EX; Thistle-Walker, Carlene GCPE:EX; Lindstein, Sarah GCPE:EX; Johnston, Karen GCPE:EX; Lauvaas, Kirsten GCPE:EX; Anderson, Bill GCPE:EX; Zilkie, Heidi GCPE:EX; Fillion, Corinna GCPE:EX; Anderson, Maryann GCPE:EX; Leslie, Sean GCPE:EX; Leslie, Lisa GCPE:EX; Harbord, Chris GCPE:EX; Schollen, Tasha GCPE:EX; Whittier, Joanne GCPE:EX  
**Cc:** Woolley, Paul GCPE:EX; Ash, Christine GCPE:EX  
**Subject:** Riverview announcement - Dec. 17 - MNGD-67405

Hi all, Dec. 17 at 11:30 has been confirmed for an event at Riverview to announce the release of the visioning document. We will also announce that the B.C. government programs at the Willingdon lands in Burnaby will be eventually moving to Riverview. I've shared the calendar entry with you. Minister Coleman and Minister Lake will be speaking at the event. Minister Cadieux is TBC. We are leading the announcement and will share materials once they've been drafted.

BC Housing is working on a guest list – I'll send it your way for input.

Let me know if you have any questions.

Thanks

**Darren Harbord**

Government Communications and Public Engagement  
Ministry of Natural Gas Development and  
Responsible for Housing  
250 952-0152 / 250 882-8518 (cell)

**From:** [Plank, Sarah GCPE:EX](#)  
**To:** [Woolley, Paul GCPE:EX](#)  
**Cc:** [Johnston, Karen GCPE:EX](#); [Gleeson, Kelly T GCPE:EX](#)  
**Subject:** RE: Riverview announcement  
**Date:** Monday, December 7, 2015 11:06:29 AM

---

We will need to invite someone from Provincial Health Services Authority as well – probably not a speaking role necessary, but as it is their project, they should be there. I will have a chat with my counterpart there about who might be suitable.

What is the plan as far as municipal officials? There was talk on our end of briefing them in advance on the plans for our specific facility. Are there broader plans for municipal engagement?

Thx, S.

---

**From:** Woolley, Paul GCPE:EX  
**Sent:** Monday, December 7, 2015 10:59 AM  
**To:** Plank, Sarah GCPE:EX  
**Cc:** Johnston, Karen GCPE:EX; Gleeson, Kelly T GCPE:EX  
**Subject:** RE: Riverview announcement

Thx Sarah,

Sounds like our respective MOs are still trying to make it work for the 17<sup>th</sup>. Was told this morning, we should hear today. Think the plan is to go with Lake and Coleman for this one, as didn't should like they could find a date that worked for all three. s.13

s.13

Look forward to getting your content.

Cheers,

Paul

---

**From:** Plank, Sarah GCPE:EX  
**Sent:** Monday, December 7, 2015 10:06 AM  
**To:** Woolley, Paul GCPE:EX; Johnston, Karen GCPE:EX  
**Cc:** Gleeson, Kelly T GCPE:EX  
**Subject:** RE: Riverview announcement

Hi Paul – should have something for you for the NR today. Any news on a date from your end? Last I heard our two MOs were trying to coordinate something, and MCFD may not be able to attend. Thx, S.

---

**From:** Woolley, Paul GCPE:EX  
**Sent:** Thursday, December 3, 2015 11:04 AM  
**To:** Johnston, Karen GCPE:EX; Plank, Sarah GCPE:EX  
**Cc:** Gleeson, Kelly T GCPE:EX  
**Subject:** FW: Riverview announcement

Ladies, just a quick update. My MO is check with your MOs to see if we can land on a date and time that will work for all three Ministers. In the interim, Sarah, do you have a little bit of info we can drop into the NR and perhaps the visioning doc.

Karen, we have what we need from you for now I think. We will use what you gave to us to help frame both the NR and the visioning doc. Trust that works for you.

Cheers,

Paul

**From:** [Plank, Sarah GCPE:EX](#)  
**To:** [Woolley, Paul GCPE:EX](#); [Johnston, Karen GCPE:EX](#)  
**Subject:** RE: Riverview final materials - Dec. 17  
**Date:** Wednesday, December 16, 2015 5:55:00 PM

---

Thanks Paul

---

**From:** Woolley, Paul GCPE:EX  
**Sent:** Wednesday, December 16, 2015 5:52 PM  
**To:** Plank, Sarah GCPE:EX; Johnston, Karen GCPE:EX  
**Subject:** Re: Riverview final materials - Dec. 17  
Take what you need s.13  
s.13

Sent from my BlackBerry 10 smartphone on the TELUS network.

---

**From:** Woolley, Paul GCPE:EX  
**Sent:** Wednesday, December 16, 2015 5:48 PM  
**To:** Plank, Sarah GCPE:EX; Johnston, Karen GCPE:EX  
**Subject:** Fw: Riverview final materials - Dec. 17

Here are the materials for Riverview.

Health added an additional backgrounder to the news release regarding mental health supports.

They have also asked that we change "Renewing Riverview" to "Renewing Riverview Lands". Ask BC Housing to do what they can.

I've also included a script for the Minister regarding the Victoria shelter announcement.

s.13

Chat with Rhonda to

set that up and we will deal with it from there.

Have fun tomorrow,

Cheers,

Paul

**From:** [Plank, Sarah GCPE:EX](#)  
**To:** [Woolley, Paul GCPE:EX](#)  
**Cc:** [Leslie, Lisa GCPE:EX](#)  
**Subject:** RE: Riverview final materials - Dec. 17  
**Date:** Wednesday, December 16, 2015 5:48:00 PM

---

Thanks Paul. I'd appreciate that. We never received the FN note. I just looked back at all the materials Darren sent. The last Q&A we got was a draft from Friday (and there was no Q about the FN opposing mental health facilities there). It would be very helpful to have a final package with everything in it.

Thanks very much,  
Sarah.

---

**From:** Woolley, Paul GCPE:EX  
**Sent:** Wednesday, December 16, 2015 5:41 PM  
**To:** Plank, Sarah GCPE:EX  
**Cc:** Leslie, Lisa GCPE:EX  
**Subject:** Re: Riverview final materials - Dec. 17

You got in in pieces over the last few days Sarah, but I can send again in one email. Give me a couple. I think the FN note and QAS came over a couple days ago.

Sent from my BlackBerry 10 smartphone on the TELUS network.

---

**From:** Plank, Sarah GCPE:EX  
**Sent:** Wednesday, December 16, 2015 5:36 PM  
**To:** Woolley, Paul GCPE:EX  
**Cc:** Leslie, Lisa GCPE:EX  
**Subject:** RE: Riverview final materials - Dec. 17

Paul – we never got a package. Could you please forward the whole package to us so we have it?  
Thanks, Sarah.

---

**From:** Woolley, Paul GCPE:EX  
**Sent:** Wednesday, December 16, 2015 5:33 PM  
**To:** Plank, Sarah GCPE:EX  
**Cc:** Leslie, Lisa GCPE:EX  
**Subject:** Fw: Riverview final materials - Dec. 17

This was in the package Darren circulated..

Sent from my BlackBerry 10 smartphone on the TELUS network.

---

**From:** [Paul.Woolley@gov.bc.ca](mailto:Paul.Woolley@gov.bc.ca)  
**Sent:** Wednesday, December 16, 2015 5:26 PM  
**To:** Plank, Sarah GCPE:EX  
**Cc:** Leslie, Lisa GCPE:EX  
**Subject:** Fw: Riverview final materials - Dec. 17

Think Darren sent it to you an hour or so ago but here it is again.

**From:** [Heinze, Laura R GCPE:EX](#)  
**To:** ["Travis Lupick"](#)  
**Subject:** RE: Riverview info request  
**Date:** Thursday, December 17, 2015 11:25:31 AM  
**Attachments:** 2015MNGD0086-002113.pdf

---

Here ya go – this is embargoed until 11:45am, please.

Happy holidays to you as well!

---

**From:** Travis Lupick [mailto:[t\\_lupick@straight.com](mailto:t_lupick@straight.com)]

**Sent:** Thursday, December 17, 2015 11:13 AM

**To:** Heinze, Laura R GCPE:EX

**Subject:** Riverview info request

'Morning Laura.

Do you guys have a press release and background together on the Riverview news? I haven't received anything or have been able to find anything on the website.

If you could send over what the Ministry has together, that would really be a big help. Thanks in advance. And Happy holidays.

Travis Lupick

Coordinating editor, The Georgia Straight

604.730.7001 / [t\\_lupick@straight.com](mailto:t_lupick@straight.com)

Follow me at [twitter.com/tlupick](https://twitter.com/tlupick)

**From:** [Harbord, Darren GCPE:EX](#)  
**To:** [Lindstein, Sarah GCPE:EX](#); [Thistle-Walker, Carlene GCPE:EX](#)  
**Cc:** [Ash, Christine GCPE:EX](#); [Plank, Sarah GCPE:EX](#)  
**Subject:** RE: Riverview materials  
**Date:** Monday, December 14, 2015 2:10:02 PM  
**Attachments:** [Itinerary Riverview Announcement Dec 14 15.docx](#)

---

Here's the itinerary.

---

**From:** Lindstein, Sarah GCPE:EX  
**Sent:** Monday, December 14, 2015 1:49 PM  
**To:** Harbord, Darren GCPE:EX; Thistle-Walker, Carlene GCPE:EX  
**Cc:** Ash, Christine GCPE:EX; Plank, Sarah GCPE:EX  
**Subject:** RE: Riverview materials  
Thx Darren- do you have an itinerary –draft ok –yet too?

---

**From:** Harbord, Darren GCPE:EX  
**Sent:** Monday, December 14, 2015 1:49 PM  
**To:** Thistle-Walker, Carlene GCPE:EX  
**Cc:** Lindstein, Sarah GCPE:EX; Ash, Christine GCPE:EX; Plank, Sarah GCPE:EX  
**Subject:** RE: Riverview materials  
Here's event site map – note the 3 highlighted areas for parking.

---

**From:** Harbord, Darren GCPE:EX  
**Sent:** Monday, December 14, 2015 1:33 PM  
**To:** Thistle-Walker, Carlene GCPE:EX  
**Cc:** Lindstein, Sarah GCPE:EX; Ash, Christine GCPE:EX; Plank, Sarah GCPE:EX  
**Subject:** RE: Riverview materials  
Rhonda Morris, BC Housing Communications.  
You can put her down as the on-site contact, s.17

---

**From:** Thistle-Walker, Carlene GCPE:EX  
**Sent:** Monday, December 14, 2015 1:32 PM  
**To:** Harbord, Darren GCPE:EX  
**Cc:** Lindstein, Sarah GCPE:EX; Ash, Christine GCPE:EX; Plank, Sarah GCPE:EX  
**Subject:** RE: Riverview materials  
Thanks very much Darren. We have asked for feedback on document today. Who is your event coordinator?  
**Carlene Thistle-Walker** | Communications Manager  
Government Communications & Public Engagement  
B.C. Ministry of Health

---

**Tel:** 250.952.1644 | **Mobile:** 250.812.3291 | **email:** [carlene.thistle-walker@gov.bc.ca](mailto:carlene.thistle-walker@gov.bc.ca)

---

**From:** Harbord, Darren GCPE:EX  
**Sent:** Monday, December 14, 2015 1:29 PM  
**To:** Thistle-Walker, Carlene GCPE:EX  
**Cc:** Lindstein, Sarah GCPE:EX; Ash, Christine GCPE:EX; Plank, Sarah GCPE:EX  
**Subject:** RE: Riverview materials  
Hey Carlene, latest NR attached. SDSI has made some additions (quote, background).  
Also, we will be going with the outdoor option for the event.  
• The podium will be centred under the entrance awning.  
• A 30x20ft tent will be set-up on the parking lot in front of the entrance. Heaters will be provided.  
I get info re: parking.  
And a friendly reminder that we need any feedback on the vision document by end of day.  
Thanks  
Darren

---

**From:** [Harbord, Darren GCPE:EX](#)  
**To:** [Thistle-Walker, Carlene GCPE:EX](#)  
**Cc:** [Lindstein, Sarah GCPE:EX](#); [Ash, Christine GCPE:EX](#); [Plank, Sarah GCPE:EX](#)  
**Subject:** RE: Riverview materials  
**Date:** Monday, December 14, 2015 1:52:32 PM  
**Attachments:** [Valleyview parking locations.docx](#)

---

Sorry, forgot the attachment ☺

---

**From:** Harbord, Darren GCPE:EX  
**Sent:** Monday, December 14, 2015 1:49 PM  
**To:** Thistle-Walker, Carlene GCPE:EX  
**Cc:** Lindstein, Sarah GCPE:EX; Ash, Christine GCPE:EX; Plank, Sarah GCPE:EX  
**Subject:** RE: Riverview materials  
Here's event site map – note the 3 highlighted areas for parking.

---

**From:** Harbord, Darren GCPE:EX  
**Sent:** Monday, December 14, 2015 1:33 PM  
**To:** Thistle-Walker, Carlene GCPE:EX  
**Cc:** Lindstein, Sarah GCPE:EX; Ash, Christine GCPE:EX; Plank, Sarah GCPE:EX  
**Subject:** RE: Riverview materials  
Rhonda Morris, BC Housing Communications.  
You can put her down as the on-site contact, s.17

---

**From:** Thistle-Walker, Carlene GCPE:EX  
**Sent:** Monday, December 14, 2015 1:32 PM  
**To:** Harbord, Darren GCPE:EX  
**Cc:** Lindstein, Sarah GCPE:EX; Ash, Christine GCPE:EX; Plank, Sarah GCPE:EX  
**Subject:** RE: Riverview materials  
Thanks very much Darren. We have asked for feedback on document today. Who is your event coordinator?

**Carlene Thistle-Walker** | Communications Manager  
Government Communications & Public Engagement  
B.C. Ministry of Health

Tel: 250.952.1644 | Mobile: 250.812.3291 | email: [carlene.thistle-walker@gov.bc.ca](mailto:carlene.thistle-walker@gov.bc.ca)

---

**From:** Harbord, Darren GCPE:EX  
**Sent:** Monday, December 14, 2015 1:29 PM  
**To:** Thistle-Walker, Carlene GCPE:EX  
**Cc:** Lindstein, Sarah GCPE:EX; Ash, Christine GCPE:EX; Plank, Sarah GCPE:EX  
**Subject:** RE: Riverview materials  
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Also, we will be going with the outdoor option for the event.  
• The podium will be centred under the entrance awning.  
• A 30x20ft tent will be set-up on the parking lot in front of the entrance. Heaters will be provided.  
I get info re: parking.  
And a friendly reminder that we need any feedback on the vision document by end of day.  
Thanks  
Darren

---

**From:** Thistle-Walker, Carlene GCPE:EX  
**Sent:** Monday, December 14, 2015 12:28 PM  
**To:** Harbord, Darren GCPE:EX  
**Cc:** Lindstein, Sarah GCPE:EX; Ash, Christine GCPE:EX; Plank, Sarah GCPE:EX  
**Subject:** Riverview materials  
Hi Darren,



Do you have any updated materials from what you last sent us? Just trying to make sure we get latest up to Minister. Also, a heads up, if they are not already on the GL, Minister has flagged for Tri-Cities mayors so can you please make sure they are included.

Thanks.

**Carlene Thistle-Walker** | Communications Manager

Government Communications & Public Engagement

B.C. Ministry of Health

Tel: 250.952.1644 | Mobile: 250.812.3291 | email: [carlene.thistle-walker@gov.bc.ca](mailto:carlene.thistle-walker@gov.bc.ca)

**From:** [Lindstein, Sarah GCPE:EX](#)  
**To:** [Thistle-Walker, Carlene GCPE:EX](#)  
**Cc:** [Plank, Sarah GCPE:EX](#)  
**Subject:** RE: Riverview materials  
**Date:** Monday, December 14, 2015 12:29:31 PM

---

Yup I will. Might re-send to PHSA just in case

---

**From:** Thistle-Walker, Carlene GCPE:EX  
**Sent:** Monday, December 14, 2015 12:29 PM  
**To:** Lindstein, Sarah GCPE:EX  
**Cc:** Plank, Sarah GCPE:EX  
**Subject:** FW: Riverview materials

Can you share what they sent with VCH and PHSA? PHSA, I think probably has latest, but not sure we looped in Coastal. <sup>s.22</sup> so we should send to Viola and Clay.

**Carlene Thistle-Walker** | Communications Manager  
Government Communications & Public Engagement  
B.C. Ministry of Health

Tel: 250.952.1644 | Mobile: 250.812.3291 | email: [carlene.thistle-walker@gov.bc.ca](mailto:carlene.thistle-walker@gov.bc.ca)

---

**From:** Thistle-Walker, Carlene GCPE:EX  
**Sent:** Monday, December 14, 2015 12:28 PM  
**To:** Harbord, Darren GCPE:EX  
**Cc:** Lindstein, Sarah GCPE:EX; Ash, Christine GCPE:EX; Plank, Sarah GCPE:EX  
**Subject:** Riverview materials

Hi Darren,

Do you have any updated materials from what you last sent us? Just trying to make sure we get latest up to Minister. Also, a heads up, if they are not already on the GL, Minister has flagged for Tri-Cities mayors so can you please make sure they are included.

Thanks.

**Carlene Thistle-Walker** | Communications Manager  
Government Communications & Public Engagement  
B.C. Ministry of Health

Tel: 250.952.1644 | Mobile: 250.812.3291 | email: [carlene.thistle-walker@gov.bc.ca](mailto:carlene.thistle-walker@gov.bc.ca)

**From:** [Thistle-Walker, Carlene GCPE:EX](#)  
**To:** [Plank, Sarah GCPE:EX](#)  
**Subject:** RE: Riverview materials  
**Date:** Wednesday, December 16, 2015 5:16:35 PM

---

I did not send to them, but wasn't sure if you or Sarah had. I did send the news release around to everyone.

**Carlene Thistle-Walker** | Communications Manager  
Government Communications & Public Engagement  
B.C. Ministry of Health

Tel: 250.952.1644 | Mobile: 250.812.3291 | email: [carlene.thistle-walker@gov.bc.ca](mailto:carlene.thistle-walker@gov.bc.ca)

---

**From:** Plank, Sarah GCPE:EX  
**Sent:** Wednesday, December 16, 2015 5:16 PM  
**To:** Thistle-Walker, Carlene GCPE:EX  
**Subject:** Riverview materials

Hi Carlene – did PHSA already get the full package of materials, including the minister's speaking notes, itinerary, etc.? I will send them along now if not.

Thanks,

Sarah.

Sarah Plank

Communications Director | Ministry of Health

Government Communications & Public Engagement

Office: 250.952.1889 | Mobile: 250.208.9621 | Email: [sarah.plank@gov.bc.ca](mailto:sarah.plank@gov.bc.ca)

**From:** [Zilkie, Heidi GCPE:EX](#)  
**To:** [Giles, Alison GCPE:EX](#); [Harbord, Darren GCPE:EX](#)  
**Cc:** [Schollen, Tasha GCPE:EX](#); [Whittier, Joanne GCPE:EX](#); [Thistle-Walker, Carlene GCPE:EX](#); [Lindstein, Sarah GCPE:EX](#)  
**Subject:** RE: Riverview NR/QA  
**Date:** Wednesday, December 16, 2015 12:32:28 PM

---

Thanks Alison- I will make that change!

---

**From:** Giles, Alison GCPE:EX  
**Sent:** Wednesday, December 16, 2015 12:32 PM  
**To:** Harbord, Darren GCPE:EX  
**Cc:** Schollen, Tasha GCPE:EX; Whittier, Joanne GCPE:EX; Zilkie, Heidi GCPE:EX; Thistle-Walker, Carlene GCPE:EX; Lindstein, Sarah GCPE:EX  
**Subject:** Riverview NR/QA

Hi Darren,

Here are our tracked changes to the NR and QA. Please send us finals when you get a chance.

Heidi – Darren asked me to point out to you that the actual funding amount for Maples/PAC is \$74.7 million in case you've got that figure in your Minister's notes.

**Alison Giles**

Ministry of Technology, Innovation and Citizens' Services

Government Communications and Public Engagement

**Phone - Cell:** 250-507-3418

**From:** [Harbord, Darren GCPE:EX](#)  
**To:** [Giles, Alison GCPE:EX](#)  
**Cc:** [Schollen, Tasha GCPE:EX](#); [Whittier, Joanne GCPE:EX](#); [Zilkie, Heidi GCPE:EX](#); [Thistle-Walker, Carlene GCPE:EX](#); [Lindstein, Sarah GCPE:EX](#)  
**Subject:** RE: Riverview NR/QA  
**Date:** Wednesday, December 16, 2015 12:34:05 PM

---

Thanks Alison.

---

**From:** Giles, Alison GCPE:EX  
**Sent:** Wednesday, December 16, 2015 12:32 PM  
**To:** Harbord, Darren GCPE:EX  
**Cc:** Schollen, Tasha GCPE:EX; Whittier, Joanne GCPE:EX; Zilkie, Heidi GCPE:EX; Thistle-Walker, Carlene GCPE:EX; Lindstein, Sarah GCPE:EX  
**Subject:** Riverview NR/QA

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Heidi – Darren asked me to point out to you that the actual funding amount for Maples/PAC is \$74.7 million in case you've got that figure in your Minister's notes.

**Alison Giles**

Ministry of Technology, Innovation and Citizens' Services  
Government Communications and Public Engagement  
Phone - Cell: 250-507-3418

**From:** [Harbord, Darren GCPE:EX](#)  
**To:** [Lindstein, Sarah GCPE:EX](#)  
**Cc:** [Thistle-Walker, Carlene GCPE:EX](#)  
**Subject:** RE: Riverview NR/QA  
**Date:** Wednesday, December 16, 2015 2:28:08 PM

---

Thanks

---

**From:** Lindstein, Sarah GCPE:EX  
**Sent:** Wednesday, December 16, 2015 2:24 PM  
**To:** Harbord, Darren GCPE:EX  
**Cc:** Thistle-Walker, Carlene GCPE:EX  
**Subject:** RE: Riverview NR/QA

Oh man, we are trying. I will let program know- we have Finance signoff...I'm trying to get the last minute changes put through.

---

**From:** Harbord, Darren GCPE:EX  
**Sent:** Wednesday, December 16, 2015 2:22 PM  
**To:** Lindstein, Sarah GCPE:EX  
**Cc:** Thistle-Walker, Carlene GCPE:EX  
**Subject:** RE: Riverview NR/QA

Hey Sarah, just checking in that backgrounder. Our MO is hoping to receive a final package by 3 p.m.  
Thanks!

---

**From:** Giles, Alison GCPE:EX  
**Sent:** Wednesday, December 16, 2015 12:32 PM  
**To:** Harbord, Darren GCPE:EX  
**Cc:** Schollen, Tasha GCPE:EX; Whittier, Joanne GCPE:EX; Zilkie, Heidi GCPE:EX; Thistle-Walker, Carlene GCPE:EX; Lindstein, Sarah GCPE:EX  
**Subject:** Riverview NR/QA

Hi Darren,

Here are our tracked changes to the NR and QA. Please send us finals when you get a chance.

Heidi – Darren asked me to point out to you that the actual funding amount for Maples/PAC is \$74.7 million in case you've got that figure in your Minister's notes.

**Alison Giles**

Ministry of Technology, Innovation and Citizens' Services  
Government Communications and Public Engagement  
**Phone - Cell:** 250-507-3418

**From:** [Thistle-Walker, Carlene GCPE:EX](#)  
**To:** [McCormick, Erika HLTH:EX](#)  
**Subject:** RE: Riverview Updated- NR with BG -and Q&A  
**Date:** Wednesday, December 16, 2015 4:38:00 PM

---

Thanks! ☺

**Carlene Thistle-Walker** | Communications Manager  
Government Communications & Public Engagement  
B.C. Ministry of Health

Tel: 250.952.1644 | Mobile: 250.812.3291 | email: [carlene.thistle-walker@gov.bc.ca](mailto:carlene.thistle-walker@gov.bc.ca)

---

**From:** McCormick, Erika HLTH:EX  
**Sent:** Wednesday, December 16, 2015 4:33 PM  
**To:** Thistle-Walker, Carlene GCPE:EX; Dhanowa, Damon HLTH:EX  
**Cc:** Robertson, Derek HLTH:EX; Merrifield, Katy HLTH:EX; Scheffel, Emile HLTH:EX; Plank, Sarah GCPE:EX; Belanger, Matthew GCPE:EX; Lindstein, Sarah GCPE:EX; Lawrie, Hannah GCPE:EX; Shepherd, Brent GCPE:EX; Heinze, Laura R GCPE:EX  
**Subject:** RE: Riverview Updated- NR with BG -and Q&A  
Replaced on the iPad!

Thanks

---

**From:** Thistle-Walker, Carlene GCPE:EX  
**Sent:** Wednesday, December 16, 2015 4:28 PM  
**To:** Dhanowa, Damon HLTH:EX; McCormick, Erika HLTH:EX  
**Cc:** Robertson, Derek HLTH:EX; Merrifield, Katy HLTH:EX; Scheffel, Emile HLTH:EX; Plank, Sarah GCPE:EX; Belanger, Matthew GCPE:EX; Lindstein, Sarah GCPE:EX; Lawrie, Hannah GCPE:EX; Shepherd, Brent GCPE:EX; Heinze, Laura R GCPE:EX  
**Subject:** RE: Riverview Updated- NR with BG -and Q&A  
And the actual V5 ...

**Carlene Thistle-Walker** | Communications Manager  
Government Communications & Public Engagement  
B.C. Ministry of Health

Tel: 250.952.1644 | Mobile: 250.812.3291 | email: [carlene.thistle-walker@gov.bc.ca](mailto:carlene.thistle-walker@gov.bc.ca)

---

**From:** Thistle-Walker, Carlene GCPE:EX  
**Sent:** Wednesday, December 16, 2015 4:15 PM  
**To:** Dhanowa, Damon HLTH:EX; McCormick, Erika HLTH:EX  
**Cc:** Robertson, Derek HLTH:EX; Merrifield, Katy HLTH:EX; Scheffel, Emile HLTH:EX; Plank, Sarah GCPE:EX; Belanger, Matthew GCPE:EX; Lindstein, Sarah GCPE:EX; Lawrie, Hannah GCPE:EX; Shepherd, Brent GCPE:EX; Heinze, Laura R GCPE:EX  
**Subject:** Riverview Updated- NR with BG -and Q&A

Hi Damon,

As discussed, updated nr and QA.

Thx.

**Carlene Thistle-Walker** | Communications Manager  
Government Communications & Public Engagement  
B.C. Ministry of Health

Tel: 250.952.1644 | Mobile: 250.812.3291 | email: [carlene.thistle-walker@gov.bc.ca](mailto:carlene.thistle-walker@gov.bc.ca)

**From:** [Thistle-Walker, Carlene GCPE:EX](#)  
**To:** [Dhanowa, Damon HLTH:EX](#); [McCormick, Erika HLTH:EX](#)  
**Cc:** [Robertson, Derek HLTH:EX](#); [Merrifield, Katy HLTH:EX](#); [Scheffel, Emile HLTH:EX](#); [Plank, Sarah GCPE:EX](#); [Belanger, Matthew GCPE:EX](#); [Lindstein, Sarah GCPE:EX](#); [Lawrie, Hannah GCPE:EX](#); [Shepherd, Brent GCPE:EX](#); [Heinze, Laura R GCPE:EX](#)  
**Subject:** RE: Riverview Updated- NR with BG -and Q&A  
**Date:** Wednesday, December 16, 2015 4:28:07 PM  
**Attachments:** [2015MNGD0086-002113.pdf](#)

---

And the actual V5 ...

**Carlene Thistle-Walker** | Communications Manager

Government Communications & Public Engagement

B.C. Ministry of Health

Tel: 250.952.1644 | Mobile: 250.812.3291 | email: [carlene.thistle-walker@gov.bc.ca](mailto:carlene.thistle-walker@gov.bc.ca)

---

**From:** Thistle-Walker, Carlene GCPE:EX  
**Sent:** Wednesday, December 16, 2015 4:15 PM  
**To:** Dhanowa, Damon HLTH:EX; McCormick, Erika HLTH:EX  
**Cc:** Robertson, Derek HLTH:EX; Merrifield, Katy HLTH:EX; Scheffel, Emile HLTH:EX; Plank, Sarah GCPE:EX; Belanger, Matthew GCPE:EX; Lindstein, Sarah GCPE:EX; Lawrie, Hannah GCPE:EX; Shepherd, Brent GCPE:EX; Heinze, Laura R GCPE:EX  
**Subject:** Riverview Updated- NR with BG -and Q&A

Hi Damon,

As discussed, updated nr and QA.

Thx.

**Carlene Thistle-Walker** | Communications Manager

Government Communications & Public Engagement

B.C. Ministry of Health

Tel: 250.952.1644 | Mobile: 250.812.3291 | email: [carlene.thistle-walker@gov.bc.ca](mailto:carlene.thistle-walker@gov.bc.ca)



From: [Lake, Terry HLTH:EX](#)  
To: [Plank, Sarah GCPE:EX](#)  
Cc: [Scheffel, Emile HLTH:EX](#); [Sidhu, Manjit HLTH:EX](#)  
Subject: Re: Riverview  
Date: Thursday, December 17, 2015 10:40:51 AM

---

Thanks.

Sent from my BlackBerry 10 smartphone on the TELUS network.

Original Message

From: Plank, Sarah GCPE:EX  
Sent: Thursday, December 17, 2015 10:39 AM  
To: Lake, Terry HLTH:EX  
Cc: Scheffel, Emile HLTH:EX; Sidhu, Manjit HLTH:EX  
Subject: RE: Riverview

Hi Minister,

The project board has not approved a final schedule yet, but PHSA advises this is the tentative plan right now:

- \* RFP for the compliance team will go out Friday or Monday. (They are the group that will be in charge of reviewing the design.)

- \* RFQ for design and build will go in June.

- \* RFP for design and build will be issued in October.

- \* Contract awarded in spring 2017.

- \* Move-in in 2019.

s.13

I have confirmed with PHSA that Coast Mental Health operates Brookside and Hillside. We will get that Housing Q&A corrected.

Sarah.

-----Original Message-----

From: Lake, Terry HLTH:EX  
Sent: Thursday, December 17, 2015 10:28 AM  
To: Plank, Sarah GCPE:EX  
Cc: Scheffel, Emile HLTH:EX  
Subject: Re: Riverview

Also, the Housing q and a's say that Portland Hotel Society is running the program at Brookside and Hillside but it is Coast Mental Health. We should verify with them.

Terry Lake DVM  
Minister of Health

> On Dec 17, 2015, at 10:14 AM, "Plank, Sarah GCPE:EX" <Sarah.Plank@gov.bc.ca> wrote:  
>  
> I have a schedule. Just checking and will get that info to you.  
>  
> -----Original Message-----  
> From: Scheffel, Emile HLTH:EX  
> Sent: Thursday, December 17, 2015 10:15 AM  
> To: Lake, Terry HLTH:EX; Plank, Sarah GCPE:EX  
> Subject: Re: Riverview  
>  
> Checking  
>  
> Original Message  
> From: Lake, Terry HLTH:EX  
> Sent: Thursday, December 17, 2015 10:11 AM  
> To: Plank, Sarah GCPE:EX; Scheffel, Emile HLTH:EX  
> Subject: Riverview  
>  
>  
> Do we know when the construction will go to tender - there are no details on the process from here, just that it  
should be done by 2019?  
>  
> Terry Lake DVM  
> Minister of Health

**From:** [Plank, Sarah GCPE:EX](#)  
**To:** [XT:Nuraney, Naseem GCPE:IN](#)  
**Subject:** RE: Riverview  
**Date:** Monday, December 7, 2015 3:19:42 PM

---

That was probably why I accidentally sent it to you... Plus juggling too many balls.  
Not for any broad knowledge at this point, but it will be an announcement of the future of the Riverview lands, led by BC Housing, which will include announcement of the Willingdon site relocating there (as well as Maples of MCFD). The capital projects got the funding approved. Will keep you looped in when I have a bit more solid info to share.

S.

---

**From:** Nuraney, Naseem [<mailto:Naseem.Nuraney@fraserhealth.ca>]  
**Sent:** Monday, December 7, 2015 3:07 PM  
**To:** Plank, Sarah GCPE:EX  
**Subject:** RE: Riverview

Cheers – always happy to hear what you are announcing in our neck of the woods : )

---

**From:** Plank, Sarah GCPE:EX [<mailto:Sarah.Plank@gov.bc.ca>]  
**Sent:** Monday, December 07, 2015 3:07 PM  
**To:** Nuraney, Naseem  
**Subject:** RE: Riverview

Sorry Naseem – meant to send it to Theresa!

---

**From:** Nuraney, Naseem [<mailto:Naseem.Nuraney@fraserhealth.ca>]  
**Sent:** Monday, December 7, 2015 3:06 PM  
**To:** Plank, Sarah GCPE:EX  
**Subject:** RE: Riverview

Sorry I am not familiar with this one?

---

**From:** Plank, Sarah GCPE:EX [<mailto:Sarah.Plank@gov.bc.ca>]  
**Sent:** Monday, December 07, 2015 2:07 PM  
**To:** Nuraney, Naseem; Pritchard, Lesley  
**Subject:** Riverview

At this point we are confirmed for 11:30am on Dec. 17<sup>th</sup>.  
Working on another issue, so will circle back with you on this a bit later.

S.

**From:** [Plank, Sarah GCPE:EX](#)  
**To:** [Gleeson, Kelly T GCPE:EX](#); [Woolley, Paul GCPE:EX](#)  
**Cc:** [Johnston, Karen GCPE:EX](#)  
**Subject:** RE: Riverview  
**Date:** Tuesday, November 24, 2015 12:58:18 PM

---

Works for me too.

---

**From:** Gleeson, Kelly T GCPE:EX  
**Sent:** Tuesday, November 24, 2015 12:58 PM  
**To:** Woolley, Paul GCPE:EX; Plank, Sarah GCPE:EX  
**Cc:** Johnston, Karen GCPE:EX  
**Subject:** RE: Riverview

I am jammed in the morning – but anytime after 2 pm works for me tomorrow

---

**From:** Woolley, Paul GCPE:EX  
**Sent:** Tuesday, November 24, 2015 12:57 PM  
**To:** Plank, Sarah GCPE:EX; Gleeson, Kelly T GCPE:EX  
**Cc:** Johnston, Karen GCPE:EX  
**Subject:** RE: Riverview

Can we set up a conference call for tomorrow or Thursday? Let me know and I will send around an invite.

---

**From:** Plank, Sarah GCPE:EX  
**Sent:** Tuesday, November 24, 2015 12:55 PM  
**To:** Gleeson, Kelly T GCPE:EX  
**Cc:** Johnston, Karen GCPE:EX; Woolley, Paul GCPE:EX  
**Subject:** Riverview

Hi Kelly,

Are we going to set up a meeting to talk about our comms strategy on this?

I am attaching the draft comms plan that PHSA did for the Burnaby mental health facility that will be moving to the Riverview site (\$100M, 100 bed project).

I think we are wanting to announce it in the not too distant future so we can move forward on the project.

Do we have an idea of the general timing yet?

Thanks,

Sarah.

Sarah Plank

Communications Director | Ministry of Health

Government Communications & Public Engagement

Office: 250.952.1889 | Mobile: 250.208.9621 | Email: [sarah.plank@gov.bc.ca](mailto:sarah.plank@gov.bc.ca)

From: [Plank, Sarah GCPE:EX](#)  
To: [Lake, Terry HLTH:EX](#)  
Cc: [Scheffel, Emile HLTH:EX](#)  
Subject: RE: Riverview  
Date: Thursday, December 17, 2015 10:28:04 AM

---

Will do.

-----Original Message-----

From: Lake, Terry HLTH:EX  
Sent: Thursday, December 17, 2015 10:28 AM  
To: Plank, Sarah GCPE:EX  
Cc: Scheffel, Emile HLTH:EX  
Subject: Re: Riverview

Also, the Housing q and a's say that Portland Hotel Society is running the program at Brookside and Hillside but it is Coast Mental Health. We should verify with them.

Terry Lake DVM  
Minister of Health

> On Dec 17, 2015, at 10:14 AM, "Plank, Sarah GCPE:EX" <Sarah.Plank@gov.bc.ca> wrote:

>

> I have a schedule. Just checking and will get that info to you.

>

> -----Original Message-----

> From: Scheffel, Emile HLTH:EX  
> Sent: Thursday, December 17, 2015 10:15 AM  
> To: Lake, Terry HLTH:EX; Plank, Sarah GCPE:EX  
> Subject: Re: Riverview

>

> Checking

>

> Original Message

> From: Lake, Terry HLTH:EX  
> Sent: Thursday, December 17, 2015 10:11 AM  
> To: Plank, Sarah GCPE:EX; Scheffel, Emile HLTH:EX  
> Subject: Riverview

>

>

> Do we know when the construction will go to tender - there are no details on the process from here, just that it should be done by 2019?

>

> Terry Lake DVM

> Minister of Health

**From:** [Scheffel, Emile HLTH:EX](#)  
**To:** [Plank, Sarah GCPE:EX](#)  
**Subject:** Re: Riverview  
**Date:** Thursday, December 17, 2015 10:15:25 AM

---

Thx Sarah

Original Message

From: Plank, Sarah GCPE:EX  
Sent: Thursday, December 17, 2015 10:14 AM  
To: Scheffel, Emile HLTH:EX; Lake, Terry HLTH:EX  
Subject: RE: Riverview

I have a schedule. Just checking and will get that info to you.

-----Original Message-----

From: Scheffel, Emile HLTH:EX  
Sent: Thursday, December 17, 2015 10:15 AM  
To: Lake, Terry HLTH:EX; Plank, Sarah GCPE:EX  
Subject: Re: Riverview

Checking

Original Message

From: Lake, Terry HLTH:EX  
Sent: Thursday, December 17, 2015 10:11 AM  
To: Plank, Sarah GCPE:EX; Scheffel, Emile HLTH:EX  
Subject: Riverview

Do we know when the construction will go to tender - there are no details on the process from here, just that it should be done by 2019?

Terry Lake DVM  
Minister of Health

**From:** [Plank, Sarah GCPE:EX](#)  
**To:** [Lindstein, Sarah GCPE:EX](#)  
**Cc:** [Thistle-Walker, Carlene GCPE:EX](#)  
**Subject:** RE: Suggested wording- blurb  
**Date:** Wednesday, December 9, 2015 1:54:23 PM

---

thx

---

**From:** Lindstein, Sarah GCPE:EX  
**Sent:** Wednesday, December 9, 2015 1:54 PM  
**To:** Plank, Sarah GCPE:EX  
**Cc:** Thistle-Walker, Carlene GCPE:EX  
**Subject:** RE: Suggested wording- blurb

Sure- I haven't actually seen the draft NR yet but I can send it to Darren so he can include it in his draft

---

**From:** Plank, Sarah GCPE:EX  
**Sent:** Wednesday, December 9, 2015 1:53 PM  
**To:** Lindstein, Sarah GCPE:EX  
**Cc:** Thistle-Walker, Carlene GCPE:EX  
**Subject:** RE: Suggested wording- blurb

Hi Sarah - Can you put this in as our placeholder in the BC Housing news release for now? Thanks, Sarah.

---

**From:** Lindstein, Sarah GCPE:EX  
**Sent:** Tuesday, December 8, 2015 3:05 PM  
**To:** Plank, Sarah GCPE:EX  
**Subject:** Suggested wording- blurb

A new purpose-built, 105-bed mental health facility is also part of the vision for the Riverview site. Operated by the Provincial Health Services Authority, the facility will replace the Burnaby Centre for Mental Health and Addiction, with an increase of 17 beds. The brand new facility has an estimated capital budget of about \$100.86 million and is expected to open in late 2019. The new facility is a part of the Ministry of Health's Mental Health Action Plan to expand resources for the severely addicted and mentally ill population with acute, complex behaviours who experience barriers accessing care in primary and community care settings.

**From:** [Plank, Sarah GCPE:EX](#)  
**To:** [Lindstein, Sarah GCPE:EX](#)  
**Cc:** [Thistle-Walker, Carlene GCPE:EX](#)  
**Subject:** RE: Suggested wording- blurb  
**Date:** Wednesday, December 9, 2015 1:52:32 PM

---

Hi Sarah - Can you put this in as our placeholder in the BC Housing news release for now? Thanks,  
Sarah.

---

**From:** Lindstein, Sarah GCPE:EX  
**Sent:** Tuesday, December 8, 2015 3:05 PM  
**To:** Plank, Sarah GCPE:EX  
**Subject:** Suggested wording- blurb

A new purpose-built, 105-bed mental health facility is also part of the vision for the Riverview site. Operated by the Provincial Health Services Authority, the facility will replace the Burnaby Centre for Mental Health and Addiction, with an increase of 17 beds. The brand new facility has an estimated capital budget of about \$100.86 million and is expected to open in late 2019. The new facility is a part of the Ministry of Health's Mental Health Action Plan to expand resources for the severely addicted and mentally ill population with acute, complex behaviours who experience barriers accessing care in primary and community care settings.



**From:** [Plank, Sarah GCPE:EX](#)  
**To:** [Lindstein, Sarah GCPE:EX](#)  
**Subject:** RE: Suggested wording- Riverview NR  
**Date:** Tuesday, December 15, 2015 1:14:12 PM

---

The programs will move into new, state-of-the-art buildings at Riverview, designed specifically to meet the needs of clients (see the backgrounder for more information). These services will add to a system of care that wraps around the patient, providing an improved community-based network of support that will include the new 75-bed mental health facility at the redeveloped Royal Columbian Hospital site, also set to open in 2019, and the assertive outreach team, intensive case management team for youth and nine assertive community treatment teams established in the Lower Mainland over the past three years.

You'll need to get program to make sure this is all accurate... Thanks!

---

**From:** Lindstein, Sarah GCPE:EX  
**Sent:** Tuesday, December 15, 2015 12:40 PM  
**To:** Plank, Sarah GCPE:EX  
**Subject:** Suggested wording- Riverview NR

The programs will move into new, state-of-the-art buildings at Riverview, designed specifically to meet the needs of clients (see the backgrounder for more information).

The entry point of integrated care is provided by assertive community treatment teams (ACT) throughout the province. They find and help clients with severe mental health or substance use issues. ACT teams guide people on their treatment journey, from a crisis moment to accessing personalized care in facilities in B.C., like the 75-bed mental health and substance use centre planned for Royal Columbian Hospital, to be opened in 2019.

**From:** [Plank, Sarah GCPE:EX](#)  
**To:** [Belanger, Matthew GCPE:EX](#); [Thistle-Walker, Carlene GCPE:EX](#); [Lindstein, Sarah GCPE:EX](#)  
**Subject:** RE: Tweets for Thursday, December 17  
**Date:** Thursday, December 17, 2015 1:33:46 PM  
**Attachments:** [image001.png](#)

---

Is it possible to edit a tweet?

---

**From:** Belanger, Matthew GCPE:EX  
**Sent:** Thursday, December 17, 2015 1:33 PM  
**To:** Plank, Sarah GCPE:EX; Thistle-Walker, Carlene GCPE:EX; Lindstein, Sarah GCPE:EX  
**Subject:** RE: Tweets for Thursday, December 17

So.... The minister tweeted this one ☹

Copyright

**From:** Plank, Sarah GCPE:EX  
**Sent:** Wednesday, December 16, 2015 8:25 PM  
**To:** Belanger, Matthew GCPE:EX; Thistle-Walker, Carlene GCPE:EX; Lindstein, Sarah GCPE:EX  
**Subject:** FW: Tweets for Thursday, December 17

I think the tweet about \$176 million is not correct. It's \$100 million. The \$176 includes the other facilities I think.

Also can you change this one to address program concerns:

Vision for Renewing Riverview released after extensive consults. [@colemancountry @MLACadieux](http://ow.ly/VZHrG) [insert photo] (140 characters w/ photo)

To

New Vision for Renewing Riverview Lands after extensive consults. [@colemancountry @MLACadieux](http://ow.ly/VZHrG) [insert photo] (140 characters w/ photo)

Thx, S.

---

**From:** Belanger, Matthew GCPE:EX  
**Sent:** Wednesday, December 16, 2015 3:45 PM  
**To:** hlth Ministerial and Executive Assistants  
**Cc:** GCPE Communications - Health  
**Subject:** Tweets for Thursday, December 17  
Here are the minister's tweets for tomorrow.  
THURSDAY, DECEMBER 17

Fraser Health – Mental Health Services (tweet after 10:30 am)

New mental health services to benefit #SurreyBC, #NewWest and #Abbotsford.  
[@Fraserhealth @MLACadieux](http://ow.ly/OOm8l) (123 characters)

New mental health and substance use initiatives to benefit patients throughout  
@Fraserhealth. [@MLACadieux](http://ow.ly/OOm8l) (128 characters)

Ministry of Natural Gas Development and Responsible for Housing – Riverview (tweet after 12 pm)

Riverview repurposing part of larger plan for MH&A in #BC. [@colemancountry @MLACadieux](http://ow.ly/VZHrG) [insert photo] (134 characters w/ photo)

Vision for Renewing Riverview released after extensive consults. [@colemancountry @MLACadieux](http://ow.ly/VZHrG) [insert photo] (140 characters w/ photo)

\$176M to construct 105-bed mental health & addictions facility. [@colemancountry @MLACadieux](http://ow.ly/VZHrG) [insert photo] (139 characters w/ photo)

(1/2) Riverview grounds part of larger mental health & addictions plan in #BC that is compassionate, patient-centred and (120 characters)

(2/2) focused on transitioning safely back to home. [@PHSAofBC @colemancountry @MLACadieux](http://ow.ly/VZHrG) [insert photo] (137 characters w/ photo)

**Matt Belanger** | Health Communications  
Government Communications & Public Engagement  
p: 952-1881 | f: 952-1883 | [matthew.belanger@gov.bc.ca](mailto:matthew.belanger@gov.bc.ca)

**From:** Belanger, Matthew GCPE:EX  
**To:** Plank, Sarah GCPE:EX; Thistle-Walker, Carlene GCPE:EX; Lindstein, Sarah GCPE:EX  
**Subject:** RE: Tweets for Thursday, December 17  
**Date:** Thursday, December 17, 2015 8:31:20 AM

---

Here's a modified tweet with the new number, which changed yesterday. Is this okay?  
\$175M to construct 2 new mental health & addictions facilities. [@colemancountry @MLACadieux](http://ow.ly/VZHrG) [insert photo] (139 characters w/ photo)

The is the paragraph from the news release on it.

The Province will invest a total of approximately \$175 million to construct two new buildings, a 105-bed mental health facility to replace the Burnaby Centre for Mental Health and Addiction, and a new facility to accommodate the 28-bed Maples Adolescent Treatment Centre and the 10 -bed Provincial Assessment Centre (see the backgrounder for more information). Further details about the relocation will be available at a later date.

---

**From:** Plank, Sarah GCPE:EX  
**Sent:** Wednesday, December 16, 2015 8:25 PM  
**To:** Belanger, Matthew GCPE:EX; Thistle-Walker, Carlene GCPE:EX; Lindstein, Sarah GCPE:EX  
**Subject:** FW: Tweets for Thursday, December 17  
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To

New Vision for Renewing Riverview Lands after extensive consults. [@colemancountry @MLACadieux](http://ow.ly/VZHrG) [insert photo] (140 characters w/ photo)

Thx, S.

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New mental health services to benefit #SurreyBC, #NewWest and #Abbotsford.  
[@Fraserhealth @MLACadieux](http://ow.ly/OOm8l) (123 characters)

New mental health and substance use initiatives to benefit patients throughout  
[@Fraserhealth @MLACadieux](http://ow.ly/OOm8l) (128 characters)

Ministry of Natural Gas Development and Responsible for Housing – Riverview (tweet after 12 pm)

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Vision for Renewing Riverview released after extensive consults. [@colemancountry @MLACadieux](http://ow.ly/VZHrG) [insert photo] (140 characters w/ photo)

\$176M to construct 105-bed mental health & addictions facility. [@colemancountry @MLACadieux](http://ow.ly/VZHrG) [insert photo] (139 characters w/ photo)

(1/2) Riverview grounds part of larger mental health & addictions plan in #BC that is compassionate, patient-centred and (120 characters)

(2/2) focused on transitioning safely back to home. [@PHSAofBC @colemancountry @MLACadieux](http://ow.ly/VZHrG) [insert photo] (137 characters w/ photo)

**Matt Belanger** | Health Communications

Government Communications & Public Engagement

p: 952-1881 | f: 952-1883 | [matthew.belanger@gov.bc.ca](mailto:matthew.belanger@gov.bc.ca)

**From:** [Thistle-Walker, Carlene GCPE:EX](#)  
**To:** [Belanger, Matthew GCPE:EX](#)  
**Cc:** [Lindstein, Sarah GCPE:EX](#); [Shepherd, Brent GCPE:EX](#); [Lawrie, Hannah GCPE:EX](#)  
**Subject:** RE: Tweets for tomorrow  
**Date:** Wednesday, December 16, 2015 2:38:00 PM

---

Nice.

**Carlene Thistle-Walker** | Communications Manager  
Government Communications & Public Engagement  
B.C. Ministry of Health

Tel: 250.952.1644 | Mobile: 250.812.3291 | email: [carlene.thistle-walker@gov.bc.ca](mailto:carlene.thistle-walker@gov.bc.ca)

---

**From:** Belanger, Matthew GCPE:EX  
**Sent:** Wednesday, December 16, 2015 2:34 PM  
**To:** Thistle-Walker, Carlene GCPE:EX  
**Cc:** Lindstein, Sarah GCPE:EX; Shepherd, Brent GCPE:EX; Lawrie, Hannah GCPE:EX  
**Subject:** Tweets for tomorrow  
THURSDAY, DECEMBER 17

Fraser Health – Mental Health Services (tweet after 10:30 am)

Copyright

Ministry of Natural Gas Development and Responsible for Housing – Riverview (tweet after 12 pm)

Copyright

**From:** [Lindstein, Sarah GCPE:EX](#)  
**To:** [Thistle-Walker, Carlene GCPE:EX](#); [Plank, Sarah GCPE:EX](#)  
**Subject:** RE: Updated NR/SNs- Riverview  
**Date:** Tuesday, December 15, 2015 10:27:06 AM

---

I said GOOD DAY!

---

**From:** Thistle-Walker, Carlene GCPE:EX  
**Sent:** Tuesday, December 15, 2015 10:23 AM  
**To:** Lindstein, Sarah GCPE:EX; Plank, Sarah GCPE:EX  
**Subject:** RE: Updated NR/SNs- Riverview

I enjoy that this now says good day ☺

**Carlene Thistle-Walker** | Communications Manager

Government Communications & Public Engagement

B.C. Ministry of Health

Tel: 250.952.1644 | Mobile: 250.812.3291 | email: [carlene.thistle-walker@gov.bc.ca](mailto:carlene.thistle-walker@gov.bc.ca)

---

**From:** Lindstein, Sarah GCPE:EX  
**Sent:** Tuesday, December 15, 2015 9:43 AM  
**To:** Plank, Sarah GCPE:EX; Thistle-Walker, Carlene GCPE:EX  
**Subject:** Updated NR/SNs- Riverview

NR- If you check the background, I added in a section about the system of care.

Speaking notes- I have also beefed up the RCH stuff from the announcement going tomorrow. Pgs 14-15

From: [Plank, Sarah GCPE:EX](#)  
To: [Lindstein, Sarah GCPE:EX](#)  
Cc: [Thistle-Walker, Carlene GCPE:EX](#)  
Subject: Re: Updated NR/SNs- Riverview  
Date: Tuesday, December 15, 2015 9:48:44 AM

---

Thanks Sarah. I did see that. Can you please also work something into the main body of the news release and I will have a look when I am in the office in a bit? Thx

Sarah Plank  
Communications Director | Ministry of Health  
Government Communications & Public Engagement  
Mobile: [250.208.9621](tel:250.208.9621) | Email: [sarah.plank@gov.bc.ca](mailto:sarah.plank@gov.bc.ca)

Sent from my iPhone

On Dec 15, 2015, at 9:43 AM, Lindstein, Sarah GCPE:EX <[Sarah.Lindstein@gov.bc.ca](mailto:Sarah.Lindstein@gov.bc.ca)> wrote:

NR- If you check the background, I added in a section about the system of care.  
Speaking notes- I have also beefed up the RCH stuff from the announcement going tomorrow. Pgs 14-15



**From:** [Lindstein, Sarah GCPE:EX](#)  
**To:** [Fischer, Jennifer HLTH:EX](#)  
**Cc:** [Plank, Sarah GCPE:EX](#); [Thistle-Walker, Carlene GCPE:EX](#); [Guerrero, Thomas HLTH:EX](#); [Duesterwald, Meghan HLTH:EX](#)  
**Subject:** RE: Updated Riverview grounds NR- for review  
**Date:** Tuesday, December 15, 2015 2:03:15 PM

---

Awesome thanks!

---

**From:** Fischer, Jennifer HLTH:EX  
**Sent:** Tuesday, December 15, 2015 2:03 PM  
**To:** Lindstein, Sarah GCPE:EX  
**Cc:** Plank, Sarah GCPE:EX; Thistle-Walker, Carlene GCPE:EX; Guerrero, Thomas HLTH:EX; Duesterwald, Meghan HLTH:EX  
**Subject:** FW: Updated Riverview grounds NR- for review  
**Importance:** High

Hi Laura – the revisions are approved by us.

Thanks,

**Jennifer Fischer**

Risk and Issues Analyst

Issues and Risk Management

Health Services Policy and Quality Assurance Division

Telephone| 250 952-1977

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---

**From:** Lindstein, Sarah GCPE:EX  
**Sent:** Tuesday, December 15, 2015 1:29:22 PM (UTC-08:00) Pacific Time (US & Canada)  
**To:** HLTH HAD Issues HLTH:EX  
**Cc:** Plank, Sarah GCPE:EX; Thistle-Walker, Carlene GCPE:EX  
**Subject:** Updated Riverview grounds NR- for review

Hi folks as promised- some addition to the NR that are highlighted in yellow- 1<sup>st</sup> page and on the backgrounder please.

For your review, as soon as you can.

Many thanks

Sarah

**From:** [Wolsey, Ashley HLTH:EX](#)  
**To:** [Lindstein, Sarah GCPE:EX](#)  
**Cc:** [Lawrie, Hannah GCPE:EX](#); [Thistle-Walker, Carlene GCPE:EX](#)  
**Subject:** RE: Updated Riverview NR- with a new, extra backgrounder  
**Date:** Wednesday, December 16, 2015 2:10:40 PM

---

No worries – thanks for checking

---

**From:** Lindstein, Sarah GCPE:EX  
**Sent:** Wednesday, December 16, 2015 2:10 PM  
**To:** Wolsey, Ashley HLTH:EX  
**Cc:** Lawrie, Hannah GCPE:EX; Thistle-Walker, Carlene GCPE:EX  
**Subject:** RE: Updated Riverview NR- with a new, extra backgrounder  
No prob, thanks- figured it was mostly fine but wanted to double check. ☺

---

**From:** Wolsey, Ashley HLTH:EX  
**Sent:** Wednesday, December 16, 2015 2:08 PM  
**To:** Lindstein, Sarah GCPE:EX  
**Cc:** Lawrie, Hannah GCPE:EX; Thistle-Walker, Carlene GCPE:EX  
**Subject:** FW: Updated Riverview NR- with a new, extra backgrounder  
All good – I thought I had sent it to you!

---

**From:** Lindstein, Sarah GCPE:EX  
**Sent:** Wednesday, December 16, 2015 10:55 AM  
**To:** HLTH HAD Issues HLTH:EX; Wolsey, Ashley HLTH:EX  
**Cc:** Thistle-Walker, Carlene GCPE:EX; Plank, Sarah GCPE:EX  
**Subject:** Updated Riverview NR- with a new, extra backgrounder  
**Importance:** High

Hi everyone- sorry about this, but we were asked to add in another comprehensive backgrounder on mental health services to this NR.

I know backgrounder was most likely approved a little while ago, which is why I am sending it back your way to re-check that it is accurate. My colleague Nicole sent it a few weeks ago.

Many thanks, and sorry but as soon as you can review please, I have to send it back to Housing soon.

Thanks

Sarah

**From:** [Plank, Sarah GCPE:EX](#)  
**To:** [XT:Pritchard, Lesley HLTH:IN](#); [Lindstein, Sarah GCPE:EX](#); [Oliver, Heather](#)  
**Subject:** RE: URGENT: Riverview  
**Date:** Thursday, December 17, 2015 10:43:23 AM

---

I was just on the phone with Heather on another question the minister had, and she confirmed it. I think we are good.

-----Original Message-----

**From:** Pritchard, Lesley [<mailto:Lesley.Pritchard@phsa.ca>]  
**Sent:** Thursday, December 17, 2015 10:42 AM  
**To:** Lindstein, Sarah GCPE:EX; Oliver, Heather  
**Cc:** Plank, Sarah GCPE:EX  
**Subject:** RE: URGENT: Riverview

Brookside Hillside is Coast Mental Health, not PHS or VCH. Right Heather?

-----Original Message-----

**From:** Lindstein, Sarah GCPE:EX [<mailto:Sarah.Lindstein@gov.bc.ca>]  
**Sent:** Thursday, December 17, 2015 10:31 AM  
**To:** Oliver, Heather; Pritchard, Lesley  
**Cc:** Plank, Sarah GCPE:EX  
**Subject:** FW: URGENT: Riverview  
**Importance:** High

Confirming- Coast Mental Health is running the Brookside Hillside rehab/recovery program, correct? That is what we have in all of our materials...and from the event.

The q in question

What will happen to current health facilities at the site?

There are three existing, active mental health care lodges onsite that will continue serving those with mental health challenges. The facilities have been operated by Fraser Health Authority since 2000. In addition to the three lodges, the Brookside and Hillside buildings are operated by the PHS Community Services Society (Portland Hotel Society) and Vancouver Coastal Health.

-----Original Message-----

**From:** Plank, Sarah GCPE:EX  
**Sent:** Thursday, December 17, 2015 10:29 AM  
**To:** Lindstein, Sarah GCPE:EX  
**Cc:** Thistle-Walker, Carlene GCPE:EX  
**Subject:** URGENT: Riverview  
**Importance:** High

Sarah - can you please double-check this? Thx, S.

-----Original Message-----

**From:** Lake, Terry HLTH:EX  
**Sent:** Thursday, December 17, 2015 10:28 AM  
**To:** Plank, Sarah GCPE:EX  
**Cc:** Scheffel, Emile HLTH:EX  
**Subject:** Re: Riverview

Also, the Housing q and a's say that Portland Hotel Society is running the program at Brookside and Hillside but it is

Coast Mental Health. We should verify with them.

Terry Lake DVM  
Minister of Health

> On Dec 17, 2015, at 10:14 AM, "Plank, Sarah GCPE:EX" <Sarah.Plank@gov.bc.ca> wrote:

>

> I have a schedule. Just checking and will get that info to you.

>

> -----Original Message-----

> From: Scheffel, Emile HLTH:EX

> Sent: Thursday, December 17, 2015 10:15 AM

> To: Lake, Terry HLTH:EX; Plank, Sarah GCPE:EX

> Subject: Re: Riverview

>

> Checking

>

> Original Message

> From: Lake, Terry HLTH:EX

> Sent: Thursday, December 17, 2015 10:11 AM

> To: Plank, Sarah GCPE:EX; Scheffel, Emile HLTH:EX

> Subject: Riverview

>

>

> Do we know when the construction will go to tender - there are no details on the process from here, just that it should be done by 2019?

>

> Terry Lake DVM

> Minister of Health

From: [Plank, Sarah GCPE:EX](#)  
To: [Sidhu, Manjit HLTH:EX](#)  
Cc: [Wolsey, Ashley HLTH:EX](#)  
Subject: Riverview Build Schedule  
Date: Thursday, December 17, 2015 10:22:58 AM  
Attachments: [image001.png](#)  
Importance: High

---

Manjit, do you have an update to this schedule? Minister is asking. Thx, S.

Project Activity	Start	Complete
Approval to Proceed - Government	September 2015	
Design Build Contract		
RFQ	Oct 2015	Jan 2016
Review of Indicative design with Clinical	Nov 2015	Dec 2015
RFP - Issue, Evaluate and Approve	Jan 2016	June 2016
Contract Award	July 2016	
Design / Development Permit / Building Permit	July 2016	Dec 2016
Demolition Unit 8 / Construction New Facility	Jan 2017	Oct 2018
Commissioning	Nov 2018	Feb 2019
Decanting / Occupancy	Jan 2019	March 2019

**From:** [Lindstein, Sarah GCPE:EX](#)  
**To:** [Plank, Sarah GCPE:EX](#)  
**Cc:** [Thistle-Walker, Carlene GCPE:EX](#)  
**Subject:** Riverview event materials- Word & PDFS  
**Date:** Tuesday, December 15, 2015 4:37:17 PM  
**Attachments:** [NR\\_BG\\_Riverview Announcement Dec 15 15 DRAFT 2.docx](#)  
[SN\\_Riverview Mental Health 10 Dec 1015am.docx](#)  
[Valleyview\\_parking locations.docx](#)  
[Itinerary Riverview Announcement Dec 14 15.docx](#)  
[Itinerary Riverview Announcement Dec 14 15.pdf](#)  
[NR\\_BG\\_Riverview Announcement Dec 15 15 DRAFT 2.pdf](#)  
[SN\\_Riverview Mental Health 10 Dec 1015am.pdf](#)  
[Valleyview\\_parking locations.pdf](#)

---

- News release- for quote approval
  - Speaking notes
  - Itinerary
  - Parking map
- The Q&A still to come.

**From:** [Plank, Sarah GCPE:EX](#)  
**To:** [Thistle-Walker, Carlene GCPE:EX](#)  
**Subject:** Riverview materials  
**Date:** Wednesday, December 16, 2015 5:15:00 PM

---

Hi Carlene – did PHSA already get the full package of materials, including the minister’s speaking notes, itinerary, etc.? I will send them along now if not.

Thanks,

Sarah.

Sarah Plank

Communications Director | Ministry of Health

Government Communications & Public Engagement

Office: 250.952.1889 | Mobile: 250.208.9621 | Email: [sarah.plank@gov.bc.ca](mailto:sarah.plank@gov.bc.ca)

**From:** [Belanger, Matthew GCPE:EX](#)  
**To:** [Thistle-Walker, Carlene GCPE:EX](#)  
**Subject:** Riverview Tweets  
**Date:** Wednesday, December 16, 2015 1:44:43 PM

---

[Ministry of Natural Gas Development and Responsible for Housing – Riverview \(tweet after 12 pm\)](#)

Copyright



**From:** [Lindstein, Sarah GCPE:EX](#)  
**To:** [Thistle-Walker, Carlene GCPE:EX](#)  
**Subject:** Riverview Updated- NR with BG -and Q&A  
**Date:** Wednesday, December 16, 2015 3:45:10 PM  
**Attachments:** [20151210\\_QA\\_BCR\\_announcement\\_final.docx](#)  
[20151210\\_QA\\_BCR\\_announcement\\_final.pdf](#)  
[NR\\_BG\\_Riverview\\_Announcement\\_Dec\\_17\\_15\\_FINAL.pdf](#)  
[NR\\_BG\\_Riverview\\_Announcement\\_Dec\\_17\\_15\\_FINAL.docx](#)

---

Q&A all approved.

Updated NR as well- thanks to Darren's quick work!

**From:** [Thistle-Walker, Carlene GCPE:EX](#)  
**To:** [Dhanowa, Damon HLTH:EX](#); [McCormick, Erika HLTH:EX](#)  
**Cc:** [Robertson, Derek HLTH:EX](#); [Merrifield, Katy HLTH:EX](#); [Scheffel, Emile HLTH:EX](#); [Plank, Sarah GCPE:EX](#); [Belanger, Matthew GCPE:EX](#); [Lindstein, Sarah GCPE:EX](#); [Lawrie, Hannah GCPE:EX](#); [Shepherd, Brent GCPE:EX](#); [Heinze, Laura R GCPE:EX](#)  
**Subject:** Riverview Updated- NR with BG -and Q&A  
**Date:** Wednesday, December 16, 2015 4:15:12 PM  
**Attachments:** [20151210\\_QA\\_BCR\\_announcement\\_final.docx](#)  
[20151210\\_QA\\_BCR\\_announcement\\_final.pdf](#)  
[NR\\_BG\\_Riverview Announcement Dec 17 15 FINAL.pdf](#)  
[NR\\_BG\\_Riverview Announcement Dec 17 15 FINAL.docx](#)

---

Hi Damon,

As discussed, updated nr and QA.

Thx.

**Carlene Thistle-Walker** | Communications Manager

Government Communications & Public Engagement

B.C. Ministry of Health

Tel: 250.952.1644 | Mobile: 250.812.3291 | email: [carlene.thistle-walker@gov.bc.ca](mailto:carlene.thistle-walker@gov.bc.ca)

**From:** [Thistle-Walker, Carlene GCPE:EX](#)  
**To:** [Dhanowa, Damon HLTH:EX](#); [McCormick, Erika HLTH:EX](#)  
**Cc:** [Robertson, Derek HLTH:EX](#); [Merrifield, Katy HLTH:EX](#); [Scheffel, Emile HLTH:EX](#); [Plank, Sarah GCPE:EX](#); [Belanger, Matthew GCPE:EX](#); [Lindstein, Sarah GCPE:EX](#); [Lawrie, Hannah GCPE:EX](#); [Shepherd, Brent GCPE:EX](#); [Heinze, Laura R GCPE:EX](#)  
**Subject:** Riverview Updated- NR with BG -and Q&A  
**Date:** Wednesday, December 16, 2015 4:15:00 PM  
**Attachments:** [20151210\\_QA\\_BCR\\_announcement\\_final.docx](#)  
[20151210\\_QA\\_BCR\\_announcement\\_final.pdf](#)  
[NR\\_BG\\_Riverview Announcement Dec 17 15 FINAL.pdf](#)  
[NR\\_BG\\_Riverview Announcement Dec 17 15 FINAL.docx](#)

---

Hi Damon,

As discussed, updated nr and QA.

Thx.

**Carlene Thistle-Walker** | Communications Manager

Government Communications & Public Engagement

B.C. Ministry of Health

Tel: 250.952.1644 | Mobile: 250.812.3291 | email: [carlene.thistle-walker@gov.bc.ca](mailto:carlene.thistle-walker@gov.bc.ca)

**From:** [Lindstein, Sarah GCPE:EX](#)  
**To:** [Plank, Sarah GCPE:EX](#)  
**Subject:** RIVERVIEW Updated w/specific language  
**Date:** Monday, December 14, 2015 12:54:51 PM  
**Attachments:** [SN Riverview Mental Health 10 Dec 1015am.docx](#)  
[NR BG Riverview Announcement Dec 11 15 DRAFT.docx](#)  
[20151210 QA BCR announcement final.docx](#)  
[EP Riverview Announcement Dec 11 15 DRAFT.docx](#)

---

The most recent EP I got from Darren attached.

**From:** Woolley, Paul GCPE:EX  
**To:** Belanger, Matthew GCPE:EX  
**Subject:** Riverview

---

**From:** [Belanger, Matthew GCPE:EX](#)  
**To:** [hlth Ministerial and Executive Assistants](#)  
**Cc:** [GCPE Communications - Health](#)  
**Subject:** Tweets for Thursday, December 17  
**Date:** Wednesday, December 16, 2015 3:44:33 PM

---

Here are the minister's tweets for tomorrow.

THURSDAY, DECEMBER 17

Fraser Health – Mental Health Services (tweet after 10:30 am)

Copyright

Ministry of Natural Gas Development and Responsible for Housing – Riverview (tweet after 12 pm)

Copyright

**Matt Belanger** | Health Communications  
Government Communications & Public Engagement  
p: 952-1881 | f: 952-1883 | [matthew.belanger@gov.bc.ca](mailto:matthew.belanger@gov.bc.ca)

**From:** [Belanger, Matthew GCPE:EX](#)  
**To:** [Thistle-Walker, Carlene GCPE:EX](#)  
**Cc:** [Lindstein, Sarah GCPE:EX](#); [Shepherd, Brent GCPE:EX](#); [Lawrie, Hannah GCPE:EX](#)  
**Subject:** Tweets for tomorrow  
**Date:** Wednesday, December 16, 2015 2:34:31 PM

---

THURSDAY, DECEMBER 17

[Fraser Health – Mental Health Services \(tweet after 10:30 am\)](#)

Copyright

[Ministry of Natural Gas Development and Responsible for Housing – Riverview \(tweet after 12 pm\)](#)

Copyright

**From:** [Lindstein, Sarah GCPE:EX](#)  
**To:** [Harbord, Darren GCPE:EX](#)  
**Cc:** [Plank, Sarah GCPE:EX](#); [Thistle-Walker, Carlene GCPE:EX](#)  
**Subject:** Updated NR Riverview grounds  
**Date:** Tuesday, December 15, 2015 2:25:55 PM  
**Attachments:** [NR\\_BG\\_Riverview Announcement Dec 14 15 DRAFT.docx](#)

---

Hi Darren, as promised our updates for the NR. All changes are highlighted.

Thanks!

Sarah



**From:** [Lindstein, Sarah GCPE:EX](#)  
**To:** [Plank, Sarah GCPE:EX](#)  
**Subject:** Updated Q&A- Riverview & NR  
**Date:** Tuesday, December 15, 2015 3:33:53 PM  
**Attachments:** NR\_BG\_Riverview Announcement Dec 14 15 DRAFT.docx  
QA Riverview Announcement Dec 11 15 DRAFT.docx

---

With highlights looking for answers.

**From:** [Plank, Sarah GCPE:EX](#)  
**To:** [hlth Ministerial and Executive Assistants](#)  
**Cc:** [Thistle-Walker, Carlene GCPE:EX](#); [Lindstein, Sarah GCPE:EX](#)  
**Subject:** Updated Qs&As - Riverview  
**Date:** Thursday, December 17, 2015 11:09:36 AM  
**Attachments:** [20151210\\_QA\\_BCR\\_announcement\\_final.pdf](#)  
[QA\\_Housing\\_Riverview Announcement Dec 17 15 FINAL.pdf](#)

---

Minister had a couple of questions/corrections, which have been added/made in the attached. (Q3 is new in our document, and first Q on page 3 of the Housing document has been corrected.)

Thx, S.

Sarah Plank

Communications Director | Ministry of Health

Government Communications & Public Engagement

Office: 250.952.1889 | Mobile: 250.208.9621 | Email: [sarah.plank@gov.bc.ca](mailto:sarah.plank@gov.bc.ca)

**From:** [Lindstein, Sarah GCPE:EX](#)  
**To:** [HLTH HAD Issues HLTH:EX](#); [Wolsey, Ashley HLTH:EX](#)  
**Cc:** [Thistle-Walker, Carlene GCPE:EX](#); [Plank, Sarah GCPE:EX](#)  
**Subject:** Updated Riverview NR- with a new, extra backgrounder  
**Date:** Wednesday, December 16, 2015 10:55:22 AM  
**Attachments:** [NR\\_BG\\_Riverview Announcement Dec 16 15 DRAFT.docx](#)  
**Importance:** High

---

Hi everyone- sorry about this, but we were asked to add in another comprehensive backgrounder on mental health services to this NR.

I know backgrounder was most likely approved a little while ago, which is why I am sending it back your way to re-check that it is accurate. My colleague Nicole sent it a few weeks ago.

Many thanks, and sorry but as soon as you can review please, I have to send it back to Housing soon.

Thanks

Sarah

**From:** [Lindstein, Sarah GCPE:EX](#)  
**To:** [Thistle-Walker, Carlene GCPE:EX](#)  
**Subject:** Updated with Nicole's BG - thank god  
**Date:** Wednesday, December 16, 2015 10:43:24 AM  
**Attachments:** NR\_BG\_Riverview Announcement Dec 16 15 DRAFT.docx

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She had it...

I added in the RCH stuff to it, but I thought it looks comprehensive. I ran the idea by Darren and he is fine with that.

**From:** [McCurry, Theresa](#)  
**To:** [Belanger, Matthew GCPE:EX](#)  
**Subject:** Updated: Mental Health Bldg event 1-877-291-3022 or 604-681-0455 passcode: 9386426#  
**Attachments:** [20151102\\_BCR Comm Plan-final draft.doc](#)

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When: Friday, December 04, 2015 10:00 AM-11:00 AM (GMT-08:00) Pacific Time (US & Canada).  
Where: T-con

Note: The GMT offset above does not reflect daylight saving time adjustments.

\*~\*~\*~\*~\*~\*~\*~\*~\*~\*

**From:** [Lindstein, Sarah GCPE:EX](#)  
**To:** [Harbord, Darren GCPE:EX](#)  
**Cc:** [Thistle-Walker, Carlene GCPE:EX](#); [Plank, Sarah GCPE:EX](#)  
**Subject:** Updates- NR & new backgrounder  
**Date:** Wednesday, December 16, 2015 3:31:16 PM  
**Attachments:** [NR\\_BG\\_Riverview Announcement Dec 16 15 DRAFT.docx](#)  
[NR\\_BG\\_Riverview Announcement Dec 16 15 DRAFT \(2\).docx](#)

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Mine- with highlights in yellow.

Program- wants to see lands reflected in doc- so I have attached theirs with the tracked changes.

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## NEWS RELEASE

For Immediate Release  
2015MNGD0086-002113  
Dec. 17, 2015

Ministry of Natural Gas Development  
and Responsible for Housing

### **Riverview Lands vision highlights plan for a complete community**

COQUITLAM – After two years of consultation with thousands of British Columbians and multiple stakeholders on the future use of the Riverview Lands, the Province today released a Vision for Renewing Riverview Lands.

The vision highlights five key themes – mental health and substance-use care, heritage and environment, a complete community, housing and economic development– that emerged during the consultation process.

As a first step, the Province will be relocating three programs to Riverview, currently located on the Willingdon Lands in Burnaby:

- Centre for Mental Health and Addiction
- Maples Adolescent Treatment Centre
- Provincial Assessment Centre

The programs will move into new, state-of-the-art buildings at Riverview, designed specifically to meet the needs of clients.

The Province will invest a total of approximately \$175 million to construct two new buildings, a 105-bed mental health facility to replace the Burnaby Centre for Mental Health and Addiction, and a new facility to accommodate the 28-bed Maples Adolescent Treatment Centre and the 10-bed Provincial Assessment Centre (see the backgrounder for more information). Further details about the relocation will be available at a later date.

Establishing mental-health care facilities at the Riverview Lands is among the topics that received strong public and stakeholder support during the engagement and consultation process which led to the vision.

These services will add to a system of care that wraps around the patient, providing an improved community-based network of support that will include the new 75-bed mental-health facility at the redeveloped Royal Columbian Hospital site, set to open in 2019, and the assertive outreach team, intensive case management team for youth and assertive community treatment teams established in the Lower Mainland.

A Vision for Renewing Riverview Lands lays out a master development plan for a comprehensive mixed-use community that will include a healthcare district as well as market and supportive housing. The approach is designed to balance the priorities and objectives of a wide range of stakeholders in the community, non-profit and health care sector, Kwikwetlem First Nation and the Province.

The vision document is posted on the Renewing Riverview website:

<http://renewingriverview/wp-content/uploads/2015/12/A-Vision-For-Renewing-Riverview.pdf>

British Columbians are invited to comment prior to the document being presented to the City of Coquitlam in early 2016.

#### **Quotes:**

##### **Rich Coleman, Minister of Natural Gas Development and Minister Responsible for Housing –**

“Over the last two years the Province has engaged and consulted individuals, groups and key stakeholders on the future use of the Riverview Lands. We heard a broad range of opinions and the vision document seeks to balance these interests. This document will help guide the long-range development of the Lands, while recognizing the history and importance of Riverview to everyone in the province.”

##### **Terry Lake, Minister of Health –**

“The promise outlined in our provincial mental-health plan was to provide a wrap-around system of care for those with severe mental health or substance use concerns, who face constant and life-altering barriers. Today’s announcement takes us closer to providing those crucial services by repurposing the former Riverview lands to meet our vision of a community that helps those most in need.”

##### **Stephanie Cadieux, Minister of Children and Family Development –**

“Knowing that the Maples programs would need to relocate, the Province has been working hard to come up with a solution that will best meet the needs of children and youth. Receiving final approval to build a brand new facility is a positive step for our clients and our staff. The new facility will be designed with our clients’ unique needs in mind and will provide a safe, inviting and calming environment for decades to come.”

##### **Michelle Stilwell, Minister of Social Development and Social Innovation –**

“Moving the Provincial Assessment Centre to Riverview is an important step, one that will offer CLBC clients modern premises and a more tranquil environment, with a better layout, lots of natural light, and more private and quiet spaces for families. With the site confirmed, CLBC will work closely with their clients to develop transition plans as they prepare to move to the new location.”

##### **Lynn Pelletier, vice president, BC Mental Health & Substance Use Services –**

“We have made significant progress over the past year advancing the continuum of services for people in British Columbia suffering from severe substance use and mental illness. The relocation and expansion of the Burnaby Centre for Mental Health and Addiction to the Riverview Campus will allow us to better meet the needs of these patients, and support them in their recovery and transition back into the community.”

#### **Quick Facts:**

- Riverview Lands is a 244-acre site in Coquitlam, home to 75 buildings.
- The B.C. government has held title to the land since 1904, and its primary use since 1913



has been mental healthcare (Riverview Hospital).

- In 2013, the Province gave BC Housing the mandate to create a plan for the future of Riverview. The visioning process began in early 2014.
- Throughout the visioning process, BC Housing worked closely with the Kwikwetlem First Nation, who identifies the Riverview Lands as part of their traditional territory. The parties entered a protocol agreement in advance of the vision process and are in on-going discussions regarding the future development of the Lands.

#### **Learn More:**

A Vision for Renewing Riverview Lands: <http://renewingriverview/wp-content/uploads/2015/12/A-Vision-For-Renewing-Riverview.pdf>

Centre for Mental Health and Addiction: [www.bcmhsus.ca/programs/burnabycentre](http://www.bcmhsus.ca/programs/burnabycentre)

Maples Adolescent Treatment Centre: [www.mcf.gov.bc.ca/maples/index.htm](http://www.mcf.gov.bc.ca/maples/index.htm)

Provincial Assessment Centre: [www.communitylivingbc.ca/individuals-families/provincial-assessment-centre/](http://www.communitylivingbc.ca/individuals-families/provincial-assessment-centre/)

#### **Media Contacts:**

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Government Communications and Public  
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Randy Schmidt  
Community Living BC  
604 664-0156

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Connect with the Province of B.C. at: [www.gov.bc.ca/connect](http://www.gov.bc.ca/connect)

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## BACKGROUND 1

For Immediate Release  
2015MNGD0086-002113  
Dec. 17, 2015

Ministry of Natural Gas Development  
and Responsible for Housing

### **B.C. government programs moving to Riverview**

Two new buildings will be constructed on the Riverview Lands to house the following three B.C. government programs. The Maples Adolescent Centre and the Provincial Assessment Centre will be located in the same building.

#### **Centre for Mental Health and Addiction**

A new purpose-built, 105-bed mental-health facility will replace the Burnaby Centre for Mental Health and Addiction, with an increase of 17 beds. Operated by the Provincial Health Services Authority, the project has an estimated capital budget of about \$100 million and is expected to open in late 2019.

The new facility is a part of the Ministry of Health's Mental Health Action Plan to expand resources for people with severe substance use and mental illness and acute, complex behaviours who experience barriers accessing care in primary and community care settings.

Programs that work to support the ministry's action plan include:

- Assertive Community Treatment teams that provide long-term support and services to clients who are often already receiving services in a community setting.
- Assertive Outreach Team offers short-term intensive transition support, linking high needs patients from emergency rooms to the appropriate community care they need. Once that link to the community supports is well established, the team's job is done.
- The Inner City Youth team offers intensive case management via health care, access to shelter, social support, and mental-health and addiction services to youth who are not formally connected to a mental health team.

#### **Maples Adolescent Treatment Centre (Maples) / Provincial Assessment Centre (PAC)**

Construction of a new facility, to accommodate the 28-bed Maples Adolescent Treatment Centre and the 10-bed Provincial Assessment Centre, is expected to begin in 2017. The capital cost is expected to be approximately \$75 million.

The children and youth at the Maples are often traumatized and behaviourally-challenged and their surroundings – such as light, temperature, texture and colour – can play an integral role in their moods, sense of wellbeing and also impact their treatment. The current facility is outdated and showing signs of wear, so a new, modern facility that addresses these sensitivities will create a safe, positive atmosphere to better meet the needs of each client.

In addition, the new facility will also include the services the Province has developed for kids with complex needs including the Provincial Outreach Team and the six residential beds in the

Complex Care Unit.

Operated by Community Living B.C., the Provincial Assessment Centre is a short-term assessment and treatment stabilization service for youths 14 years of age and over, and adults who have a developmental disability, mental illness and behavioural support needs. The Centre provides expert support for individuals with multiple challenges to stay in a stable environment, generally over a 90-day period, and adjust supports with the goal of re-entry into their home community.

Now that the new site has been confirmed, CLBC will work closely with individuals, families and provincial networks to develop a thorough transitional plan to ensure that patients continue to receive consistent services when the new facility is ready.

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## BACKGROUND 2

For Immediate Release  
2015MNGD0086-002113  
Dec. 17, 2015

Ministry of Natural Gas Development  
and Responsible for Housing

### **Comprehensive mental-health services in B.C.**

The B.C. government is committed to providing the best supports for people facing challenges associated with mental illness and substance use and made it a priority to build a comprehensive system of these services across the province. In fact, improved mental-health and substance-use services are one of the major areas of focus in government's strategy to strengthen health care in B.C.

The Ministry of Health invests more than \$1.42 billion per year in mental-health and substance-use services. These services vary depending on the type and severity of a patient's problems, but in general, B.C.'s mental-health and substance-use system provides care through: mental-health promotion strategies; targeted prevention and risk/harm-reduction strategies; community-based services; and inpatient care.

The Centre for Mental Health and Addiction opening on the Riverview site is just one service among many offered to adults faced with mental illness and substance use concerns. Others include:

- The Ministry of Health's \$25.25-million action plan to address the needs of people with severe substance use or mental illness, which includes an Assertive Outreach Team in Vancouver; an Acute Behavioural Stabilization Unit at St. Paul's Hospital; new bed-based services for adults and youth across the province, and additional Intensive Case Management and Assertive Community Treatment teams in various communities.
- The new \$57-million Joseph and Rosalie Segal Centre in Vancouver, which consolidates mental-health programs and services delivered by Vancouver General Hospital under one roof – opening in 2017.
- A new 75-bed mental-health and substance-use facility at the redeveloped Royal Columbian Hospital site, set to open in 2019.
- The new HOpe Centre for Psychiatry and Education in North Vancouver, which provides integrated services for clients who require hospital care and outpatient services, made possible by \$38 million in government support.
- The Bounce Back Program, a free, skill-building program for adults experiencing low mood or stress, with or without anxiety, made possible by \$16.6 million in government support since 2007.
- Hillside Centre in Kamloops, a 47-bed facility providing mental-health services to adults and seniors with acute or significant mental-health challenges, with a focus on diagnosis, stabilization, rehabilitation and return to home and developed with \$17 million from government.
- Integrated primary and community-care programs within regional health authorities, supported by \$50 million in annual government funding over three years.

- A close to \$500 million dollar commitment from government to build more than 2,100 new supportive housing units, which provide integrated services to help people succeed in meeting complex challenges such as mental illnesses, addictions, and/or homelessness.
- And in 2013, government announced the creation of 500 additional substance-use spaces by 2017.

These are just some of the many mental health and substance use supports available to British Columbians.

For more information on these and other services visit: [www.bcmhsus.ca](http://www.bcmhsus.ca)

**Media Contacts:**

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## Guest List - Event Title

[illegible]

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# QUESTIONS AND ANSWERS

## Centre for Mental Health and Addiction Facility Redevelopment Announcement Dec.17, 2015

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### **Q1. What are you announcing today?**

- Today we are announcing the Centre for Mental Health and Addiction Facility Replacement Project. This project involves the redevelopment of the Riverview grounds to serve as the new location the centre, in partnership with the Provincial Health Services Authority and BC Housing.
- The Centre for Mental Health and Addiction will replace the current Burnaby Centre for Mental Health and Addiction located on the Willingdon lands.
- The new facility will be a 105-bed mental health facility for the severely addicted and mentally ill patient population.
- The PHSA will operate this new facility, and in partnership with the health authorities, oversee the integration of mental health inpatient programs and services across the province for this population.

### **Q2. How much will the construction of this new facility cost?**

- The Ministry of Health, through funding provided to the Provincial Health Services Authority, has committed \$100.86 million in capital funding to the Centre for Mental Health and Addiction Facility Redevelopment Project.

### **Q3. What are the timelines for the new facility?**

- The project board has not yet finalized the schedule, but this is tentative timeline at this time.
- RFP for the compliance team will go out shortly.
- [The compliance team is the group that will be in charge of reviewing the design. Compliance teams works on behalf of the owners (PHSA) to make sure the project meets the clinical and technical requirements as well as cost envelop.]
- An RFQ for the design and build is anticipated to go out in June 2016, with an RFP expected to be issued in about October 2016.
- [The design build team will design and build the facility according to the clinical/technical requirements set by the compliance team (which is informed by clinical need).
- We anticipate the contract will be awarded sometime in the spring of 2017.
- Completion and move-in will take place in 2019.



## QUESTIONS AND ANSWERS

### **Q4. Who will the Centre for Mental Health and Addiction help?**

- The target populations are individuals with severe mental health and substance use issues that significantly impacts day-to-day living.
- These individuals either do not access or experience significant barriers in accessing care and supports, are higher users of crisis and emergency services, have frequent interactions with the criminal justice system, and are homeless or at high risk of homelessness.

### **Q5. How will the Centre for Mental Health and Addiction enhance services for those with severe mental health and substance use challenges?**

- The new facility will improve safety and care for those with severe mental health and substance use issues.
- There will be increased security and secure care units to allow the facility to accept more clients with acute care needs.
- Individuals will have better access to services through the new facility, with specialized services provided by an interdisciplinary team of professionals to meet each patient's unique treatment goals.
- The team will include:
  - Psychiatrists, physicians, nurses, occupational therapists, social workers, pharmacists, a dietician, recreational therapists, psychologists, mental health and addiction support workers, art therapists, music therapists, an acupuncturist, and a physiotherapist.

### **Q6. How long can individuals receive treatment at the new facility?**

- Length of stay varies depending on the severity of an individual's case and their treatment needs.
- Currently at Burnaby Centre for Mental Health and Addiction, the average length of stay is between six and nine months, followed by transition to appropriate services closer to home.

### **Q7. When is the expected opening of the new facility? When will patients be relocated from the Willingdon site?**

- It is expected that the new facility will be complete in late 2019.

## QUESTIONS AND ANSWERS

- Clients will be gradually transitioned from the Willingdon site to the new facility over a three-month period. An individual transition plan for each patient will be established to facilitate safe, trauma-informed transitions.

**Q8.** What will happen to the existing Rehabilitation and Recovery beds at the Riverview grounds? Has this program been successful?

- This program has been successful in helping people with mental illness and substance use issues through psychiatric treatment, health services, life and job skills and peer support, in a community-based setting.
- Facilities at the Riverview grounds were updated to provide these transitional beds, and in response to a call for proposals, Coast Mental Health, a nonprofit mental health agency, was awarded a contract to operate the mental health and substance use services at this location.
- A plan will be developed in collaboration with health authorities to address the future expansion of these beds, according to evidence-based practice and clinical guidelines.
- Over 50 patients have attended the rehabilitation and recovery program at Riverview since it opened in November 2014.

**Q9.** What is the status of the 14 enhanced care beds promised for the existing Burnaby Centre for Mental Health and Addiction site in the space vacated by the beds that moved to the rehabilitation and recovery program at Hillside and Brookside on the Riverview campus?

- 74 beds are currently in operation at Burnaby Centre for Mental Health and Addiction on Willingdon Avenue in Burnaby – a 23 bed Acute Stabilization Unit (ASU) and two units with a total of 51 beds.
- 26 ASU beds were moved from Burnaby Centre for Mental Health and Addiction to 26 rehabilitation and recovery (R & R) beds on the Riverview site, with the addition of 14 new beds, for a total of 40 R & R beds. PHSA has contracted out these 40 beds to Coast Mental Health Society to operate at Hillside and Brookside on the Riverview campus.
- Capital and operating budgets were approved to renovate the vacated 26 bed unit at Burnaby Centre for Mental Health and Addiction into a 14 bed Enhanced Care Unit (ECU) with high-intensity beds, however, PHSA has not been able to secure a building permit from the City of Burnaby to proceed with the renovation without incurring significant costs to address building deficiencies and fire regulations.

## QUESTIONS AND ANSWERS

- With the delays, these costs are not practical given that the facility will be decommissioned at the existing site in such a short time.
- As an alternative, PHSA is working to open 20 acute stabilization beds in the vacated unit at the existing site.
- While the additional beds would provide a slightly lower intensity program than the originally planned enhanced care unit, they are anticipated to meet the overall needs of those with severe mental illness or substance use concerns while the new Centre for Mental Health and Addiction is being built on the Riverview site.
- The originally planned 14 high-intensity beds will be incorporated into the new Centre for Mental Health and Addiction that will be located on the Riverview property.

**Q10.** What will happen with the existing Burnaby Centre for Mental Health and Addiction (Willingdon) site?

- The Willingdon lands have a new owner and the site has been slated for redevelopment.

**Q11.** Can you give an update on the 2013 mental health action plan?

- The Mental Health Action was announced in November 2013.
- The plan was created to reduce barriers and service gaps and support evidence-based solutions to serve people with severe substance use and/or mental health challenges.
- The plan includes the following completed projects:
  - Development of a nine bed acute psychiatric assessment and stabilization unit adjacent to the emergency department at St. Paul's Hospital;
  - Creation of a new Assertive Outreach Team to serve individuals in Vancouver's Downtown Eastside;
  - Two new Assertive Community Treatment Teams within the Vancouver area;
  - Improved information-sharing protocols between key agency partners such as police departments;
  - An implementation committee comprised of senior officials from the Ministry of Health, Vancouver Coastal Health, BC Housing, Vancouver Police Department, and the City of Vancouver, will also work towards longer-term solutions for high-risk mental health and substance use patients in Vancouver.

## QUESTIONS AND ANSWERS

- A new Intensive Case Management Team to further enhance services available to homeless and inadequately housed youth aged 16-24.
- Creation of 6 new youth group home beds (Renfrew House);
- Establishing a Clinical Expert Panel to support an evidence-based service-delivery model for people with mental health and substance use problems who require high-intensity services;
- PHSA will work with VCH to better position the 100-bed Burnaby Centre for Mental Health and Addiction to accommodate complex-need patients who require longer-term, high-intensity care.
- A 14 bed transitional Regional Tertiary Care Facility and three Integrated Case Management Teams within Vancouver Island;
- Three Integrated Case Management Teams located in the northern interior, North East and the North West service delivery areas and a psychiatric liaison nurse rotation based in the Acute Care Emergency Departments in Prince George, Fort St. John, and Prince Rupert.
- The number of ACT teams has increased from 0 in 2007 to 20 in 2015, with capacity to support approximately 1,700 people with severe mental illness.
- Sixteen of these teams were developed between 2007 and 2014 and are located in the following health authorities: Island Health (8), Northern Health (1), Fraser Health (2), and Vancouver Coastal Health (VCH) (5).
- An additional four new ACTs teams were developed in early 2015 in the following health authorities:
  - Fraser Health: 2 teams serving 1) Surrey and North Delta and
  - 2) Abbotsford and Mission.
- Under progress:
  - As mentioned above in Q.8, the originally planned 14 high-intensity beds will be incorporated into the new Centre for Mental Health and Addiction that will be located on the Riverview property.
  - The opening of the Williams Lake Designated Observation Unit has been delayed due to capital issues and is expected to be operational in the summer of 2016.

**Q12.** What does the ministry do to support those with substance use or mental health concerns?

## QUESTIONS AND ANSWERS

- B.C. has made it a priority to build a comprehensive system of mental health and substance use services across the province.
- In 2014/15 government invested approximately \$1.42 billion in mental health and substance use services – an increase of 63 per cent over the 2000/2001 total of \$851 million.
- Our Ten-Year Plan to Address Mental Health and Substance Use in B.C. – Healthy Minds, Healthy People – is a road map to further improving mental health, reducing problematic substance use and addressing mental illness for all British Columbians through prevention, early intervention, treatment, harm reduction and sustainability.
- We are delivering on our Mental Health Action Plan to better support individuals with severe mental health and substance use challenges with new services and beds being added across the province.
- The Province has also committed capital funding to building or expanding mental health facilities in communities throughout B.C.
- This includes the new Joseph and Rosalie Segal Centre in Vancouver, which will open to patients in 2017, and plans for a 75-bed mental health and substance use facility at Royal Columbian Hospital to open in 2019.



**AGENDA:**

11:00 am	Media and guests begin to arrive.
11:15 am	Dignitaries meet on site for a pre-brief
11:30 am	<b>Linda Reimer, MLA for Port Moody-Coquitlam</b> makes opening remarks, introduces speakers and acknowledges notable VIP's (Ministers, MLAs or members of Council etc. in attendance).
11:35 am	<b>Linda Reimer</b> introduces <b>Hon. Rich Coleman, Deputy Premier, Minister of Natural Gas Development and Minister Responsible for Housing.</b>
11:36 am	<b>Minister Rich Coleman</b> speaks for approximately five minutes.
11:41 am	<b>Linda Reimer</b> thanks <b>Minister Rich Coleman</b> and introduces <b>Hon. Terry Lake, Minister of Health</b> to speak.
11:42 am	<b>Minister Terry Lake</b> speaks for approximately five minutes.
11:47 am	<b>Linda Reimer</b> thanks <b>Minister Terry Lake</b> and introduces <b>Hon. Stephanie Cadieux, Minister of Children and Family Development</b> to speak.
11:48 am	<b>Minister Stephanie Cadieux</b> speaks for five minutes.
11: 53 am	<b>Linda Reimer</b> thanks all speakers and makes closing remarks then invites speakers to participate in group photo by the building rendering posters.
11:56 am	<b>Minister Rich Coleman, Minister Terry Lake, Minister Stephanie Cadieux and MLA Linda Reimer</b> participates in a group photo.
12:15 pm	<b>Minister Coleman</b> departs.
12:30 pm	Guests begin to depart - end of event.

**Q&A**  
**Ministry of Natural Gas Development**  
**and Responsible for Housing**  
**Riverview Announcement**  
**Dec. 17, 2015**

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**What are you announcing today?**

We are releasing the vision document for the Riverview Lands. It was created after two years of public engagement and consultation, and will guide the long-range development of the Riverview Lands.

We are also announcing the relocation of three B.C. government programs from the Willingdon lands in Burnaby to Riverview.

- Centre for Mental Health and Addiction
- 28-bed Maples Adolescent Treatment Centre for Youth (relocation also includes the 6-bed Complex Care Unit and their Provincial Outreach Team)
- Provincial Assessment Centre

The public and stakeholders have expressed strong support for mental health and substance-use care facilities to be located at Riverview.

The relocation of these programs will begin the creation of a health district at the site and demonstrates our commitment to continue providing mental health and substance-use care at Riverview.

These programs will move into new, state-of-the-art buildings at Riverview, designed specifically to meet the needs of clients.

**When will development begin?**

First, Coquitlam City Council has to approve the Vision and they will vote on it in late January or early February.

Next steps will be determined at that time, however following an approval, we would move to the next stage which is the land use planning process.

All information regarding next steps will be posted on the Renewing Riverview website ([www.renewingriverview.com](http://www.renewingriverview.com)).

**What happens if Coquitlam City council rejects the vision document?**

I don't want to pre-judge the outcome of councils' vote. The vision for Riverview seeks to balance the wishes and priorities of all of our partners including the City.



### **How much market housing will be developed at Riverview?**

This will be determined during the land-use planning process. Market housing will play an important part in meeting the break-even mandate at the site.

### **At the public open houses, many people spoke out against development of the site, particularly market housing; why does the Vision ignore this input?**

There were a variety of opinions expressed during public consultation.

The Vision respects this diversity, is consistent with the original core guiding principles of the process, and balances the competing visions for the Riverview Lands.

### **What about affordable housing at Riverview?**

The vision for Riverview includes a range of housing that includes market and non-market housing options. Affordable and supportive housing is part of the vision.

### **What do you mean by a break-even mandate for the Riverview Lands?**

All costs associated with future uses at Riverview – such as restoring heritage buildings, infrastructure upgrades and improvements, the preservation of natural areas and open space, and community amenities – will come from revenue generated by the property.

A break-even mandate does not aim to generate revenue for the Province, but simply covers the Province's investment in the land.

This funding model ensures that investing in Riverview benefits the community in the long term.

### **What happens if the local First Nation does not support plans for Riverview?**

We recognize that Riverview has historic value to the Kwikwetlem First Nation.

The Province negotiated a protocol agreement with them in advance of the visioning process and we continue to work closely with them regarding the future development of Riverview.

We are committed to moving forward with plans for Riverview in a way that honours their cultural ties to the Lands and provides opportunities for their members.

## **What will happen to current health facilities at the site?**

There are three existing, active mental health care lodges onsite that will continue serving those with mental health challenges. The facilities have been operated by Fraser Health Authority since 2000.

In addition to the three lodges, the Brookside and Hillside buildings are operated by Coast Mental Health.

## **Will healthcare services be expanded a part of the Vision for Riverview?**

Healthcare services will be a primary component of a Renewed Riverview.

The Vision features a mental health district, with doctors' offices and transitional housing, to build on existing services located at Riverview.

We will encourage clinical facilities to locate here, as well as private addiction/rehabilitation treatment facilities that will provide complementary services.

In addition, the Province has announced the relocation of three mental healthcare facilities currently located in Burnaby:

- Centre for Mental Health and Addiction
- 28-bed Maples Adolescent Treatment Centre for Youth
- Provincial Assessment Centre

## **Will there be any more open houses in the future?**

Throughout the planning and redevelopment of Riverview, we will be sharing all information online.

This will allow people from across the province to join the conversation – during the land-use planning process and beyond.

That doesn't mean that there will be no more open houses – there will be public engagement required through different zoning stages of the process (City-lead processes) and other partners may hold open houses as needed.

## **How long will it take to redevelop Riverview?**

The complete redevelopment is expected to take many years due to the complex nature of the many opportunities and challenges at Riverview, and the need to balance the interests of various stakeholders.

**Who will guide the land-use planning process?**

In February 2015, BC Housing posted an RFP to select a lead land use consultant team.

The project was awarded to a local architecture and design firm (Perkins and Will).

**What are the next steps?**

The land use planning process will be initiated in 2016. This process will take up to two years to complete and be followed by the municipal approvals process.

**What are the plans for the various heritage buildings at Riverview?**

The Province will look at the re-use of heritage buildings where possible.

This will be considered based on an analysis of replacement costs versus renewal costs.

We have contracted the services of heritage resource management firm (Donald Luxton & Associates) to assess preservation costs and opportunities at Riverview.

**What are the plans for all the trees on the Riverview property?**

Riverview's core collection of trees will be preserved.

The Province has hired landscape architects to oversee the land-use planning process and conduct reports and studies on tree viability.

A commitment to maintain the same amount of greenspace that currently exists was one of the guiding principles of the visioning process.

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SPEAKING POINTS FOR

**TERRY LAKE**

Health Minister

**Official release of the Riverview lands visioning document &  
relocation of Willingdon programs to Riverview**

Riverview lands, 2601 Lougheed Hwy, Coquitlam

Riverview Administration Building

Thursday, Dec. 17, 2015

**Pre-brief: 11:15 a.m. Event: 11:30 a.m.**

Please check against delivery

**Event Profile:**

Event to announce the release of the Riverview visioning document, a guide for the long-range planning, repurposing and future development at Riverview.

Central to the vision for the future of Riverview is the relocation of four B.C. government programs from the Willingdon lands in Burnaby to Riverview, which will be featured in the announcement. These include:

- Burnaby Centre for Mental Health and Addictions (Ministry of Health)
- Maples Adolescent Treatment Centre for Youth (Ministry of Children and Family Development)
- The Complex Care Unit (Ministry of Children and Family Development)
- Provincial Assessment Centre (Ministry of Social Development and Social Development).

**Audience:**

Media will be in attendance. Stakeholders, members of the Vancouver and Lower Mainland-area community, municipal leaders, City of Coquitlam representatives, health care professionals and BC Housing staff.

**What does the audience want to hear:**

The audience expects to hear about the vision for Riverview, and how the relocation of the Burnaby Centre for Mental Health and Addictions will further benefit those with severe mental illness and substance use concerns.

**Event Set-up:**

Event hosted in the Riverview administration building. Visuals to include poster boards of artist renderings on easels flanking the podium. A/V set up and podium for speakers.

**Event Contact:**

Rhonda Morris, BC Housing Communications. On-site contact: <sup>s.17</sup>

### **Key Messages: Visioning document**

- The vision for the Riverview grounds is a comprehensive mixed-use community including health services and affordable housing.
- The public and stakeholders have expressed a desire for mental health and substance use facilities to be located on the site.
- The relocation of these health programs will begin the creation of a health district at the site and demonstrates our commitment to continue providing health care at Riverview.
- The Province will continue to work closely with the City of Coquitlam and the Kwikwetlem First Nation as we move forward.

### **Key Messages: Relocating the Burnaby Centre for Mental Health and Addictions**

- Today, as part of the ambitious vision for the Riverview grounds, we're announcing a new purpose-built, 105-bed mental health and substance use facility.
- Operated by the Provincial Health Services Authority, the Centre for Mental Health and Addiction will replace the Burnaby Centre for Mental Health and Addiction, with an increase of 17 beds.
- This facility, and the other services on the site, will be a key part of the broad system of care for people struggling from mental illness and substance use, closely linked to other mental health services in the area, including Royal Columbian Hospitals new mental health facility and the nine ACT teams in the Lower Mainland.
- This announcement supports our government's commitment to improving the system and network of care for people with substance use concerns and severe mental health issues.
- The Ministry of Health, through funding provided to the Provincial Health Services Authority, has committed \$100.86 million in capital funding for the project.

## **INTRODUCTION**

- Good day.
- Thank you for being here for this important announcement.

**[Minister acknowledges guests].**

- Today we have a chance to make our mark on history, as we explore a new vision for the Riverview grounds.
- You may be aware that Riverview was built in the early 1900s as an institution for the mentally ill - originally known as the Hospital for the Mind then later as Essondale, and finally, Riverview.



- Riverview has a long history of providing institutional care, at one time housing over 4,000 patients - but that was a different era of care. A time when the institutions were very visible but the patients were invisible.
- When we decided on a new use for the Riverview grounds, we were very clear that we are not returning to a time when people were invisible.
- This is important to us. Our legacy must now be one of compassion.

- While it is recognized that for a very small number of patients, long-term rehabilitation in designated mental health and substance use facilities may be appropriate, for most, care in the community where patients can be closer to their families and nearer to support networks, is the goal.
- After all, our aim with mental health and substance use problems is no different than with physical health problems – a return to a regular, productive and fulfilled life.
- We know we can't meet the needs of these patients alone.

- We need to work with partners - service providers like Coast Mental Health, health authorities, BC Housing, police and the community – to wrap our arms around those facing mental health and substance use challenges.
- This includes meeting their housing and social service needs.
- So far, we've seen success with this approach in communities throughout the province.

## **ANNOUNCEMENT**

- Last December, I joined many of these familiar faces to announce the opening of the rehabilitation and recovery program here, Brookside and Hillside.
- The Brookside and Hillside facilities on the Riverview grounds were upgraded to provide an interim location for the program, and offered 40 beds in total – 26 relocated from the Burnaby Centre for Mental Health and Addiction, and 14 new beds.

- And I am glad to say that last year's announcement was just the beginning of what we can do with the Riverview grounds.
- Today, as part of the ambitious vision for the Riverview lands, we're announcing a new purpose-built, 105-bed mental health and substance use facility.
- Operated by the Provincial Health Services Authority, the Centre for Mental Health and Addiction will replace the Burnaby Centre for Mental Health and Addiction, with an increase of 17 beds.

- The new facility is a part of the Ministry of Health's Mental Health Action Plan to expand resources for people with severe substance use and mental health problems, and acute and complex behaviours.
- These clients face challenges accessing any type of care—from primary care to mental health and substance use care.
- Services offered are for people with substance use concerns or who are severely mentally ill, who face crisis situations, and who may be homeless or at risk of homelessness.

- At the new facility, they will be able to access personalized, wrap-around care provided by a team of health care providers, including psychiatrists, physicians, nurses, social workers, physiotherapists and others.
- There will be increased security and secure care units.
- Clients accessing care at this level may be eventually referred to the rehabilitation and recovery program at Brookside or Hillside.

- The rehabilitation and recovery program enhances the services that clients will be provided with at the new Centre for Mental Health and Addiction and will support them as they prepare to transition back to their home.
- The recovery program has been very successful to date, seeing over 50 clients since it opened in November 2014.

## **BIG PICTURE/MENTAL HEALTH ACTION PLAN**

- People experiencing significant mental health concerns or substance use issues are vulnerable.



- Two years ago, we launched a Mental Health Action Plan to respond to the immediate and long-term health needs of individuals with severe addiction and mental illness in BC.
- Since then, we've been collaborating with partners throughout BC, including police departments, community services and health care providers, to strengthen services for this client population.
- We are working to create a system that wraps-around the patient, one that reduces barriers and opens doors.

- This network of care includes big capital projects, like the new Joseph and Rosalie Segal Centre in Vancouver, which will open to patients in 2017...
- ...and as we announced yesterday, we are currently moving to the shortlist stage for a 75-bed mental health and substance use facility at Royal Columbian Hospital, expected to open in 2019.
- This takes us one step closer to providing more mental health and addiction services for children, youth, adults, and seniors.

- In fact, the facility will include Fraser Health's first 20-bed geriatric psychiatry unit to enhance care for seniors.
- With two-and-a-half times more beds and more outpatient clinics, the new mental health facility at Royal Columbian will add significant resources to the whole system of care for clients with mental illness and substance use challenges.
- It's clear that these new facilities, as well as the addition of new group homes and new assertive outreach and assertive community treatment teams, will have an extremely positive effect on the people that need them the most.

## **DOLLAR FIGURES**

- We want to provide the best supports for people facing challenges associated with mental illness and substance abuse.
- The brand new facility has an estimated capital budget of about \$100 million and is expected to open in late 2019.
- All of these supports build on a comprehensive system of mental health and substance use services across the province, making record investments totalling \$1.42 billion in 2014-2015.

## **CONCLUSION**

- The time has come to face mental health and substance use problems with an open and compassionate approach...
- That results in a return to wellness and reflects our values as a prosperous and caring society.
- With today's announcement, the needs of those with severe mental health or substance use issues are no longer in the shadows.
- As we progress with the new vision for the Riverview site, clients are not invisible.

- They will get the spectrum of care they need to make the transition safely back to their home with loved ones.
- Thank you.

Riverview event map  
Dec 17<sup>th</sup> at 11:30 a.m.  
  
Parking only half on Holly Dr. (15)