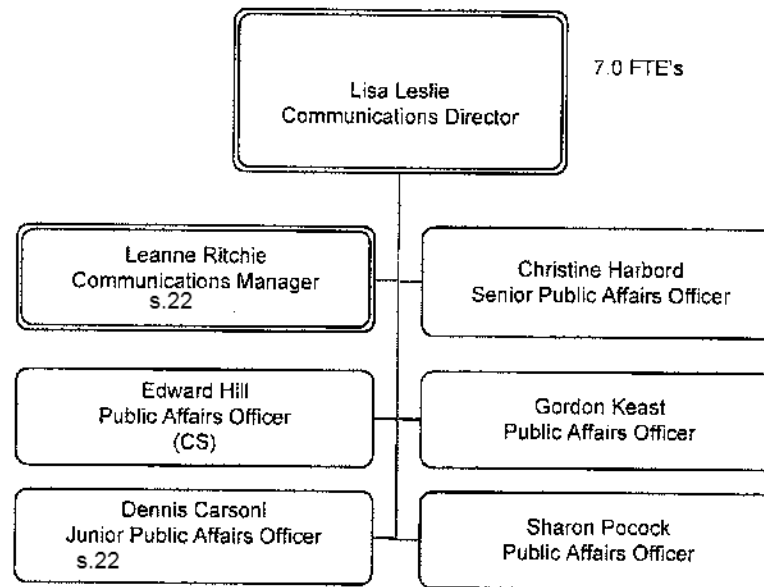


January 31, 2016

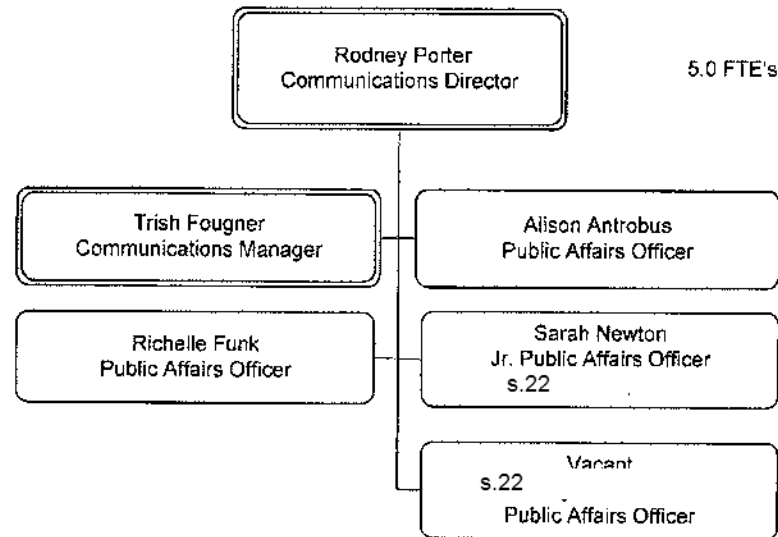
GOVERNMENT COMMUNICATIONS AND PUBLIC ENGAGEMENT

Aboriginal Relations and Reconciliation Communications



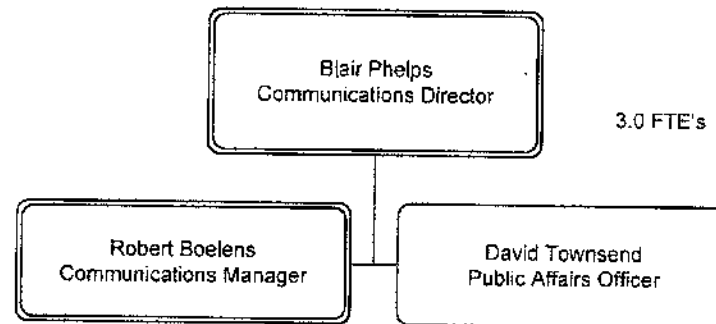
GOVERNMENT COMMUNICATIONS AND PUBLIC ENGAGEMENT

Advanced Education



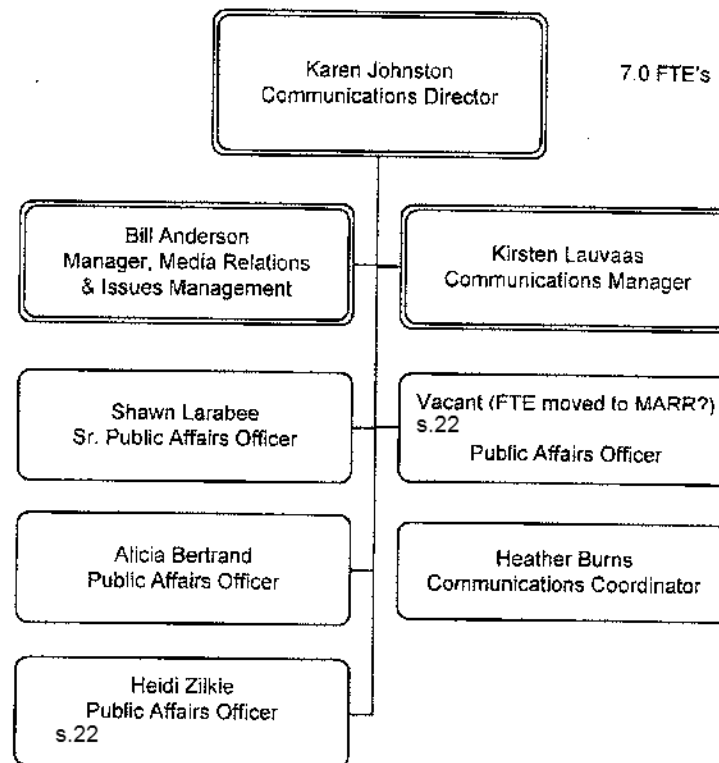
GOVERNMENT COMMUNICATIONS AND PUBLIC ENGAGEMENT

Agriculture Communications



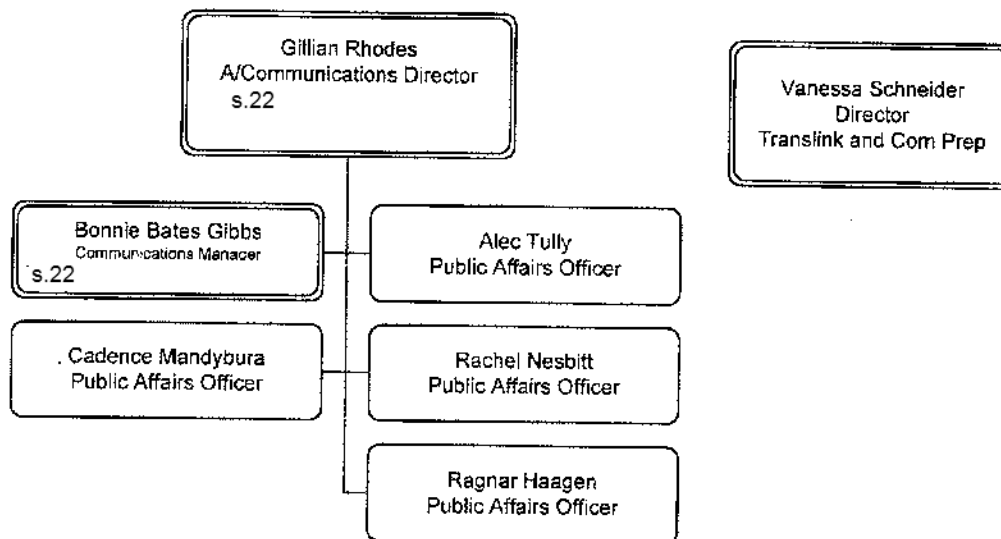
GOVERNMENT COMMUNICATIONS AND PUBLIC ENGAGEMENT

Children and Family Development Communications



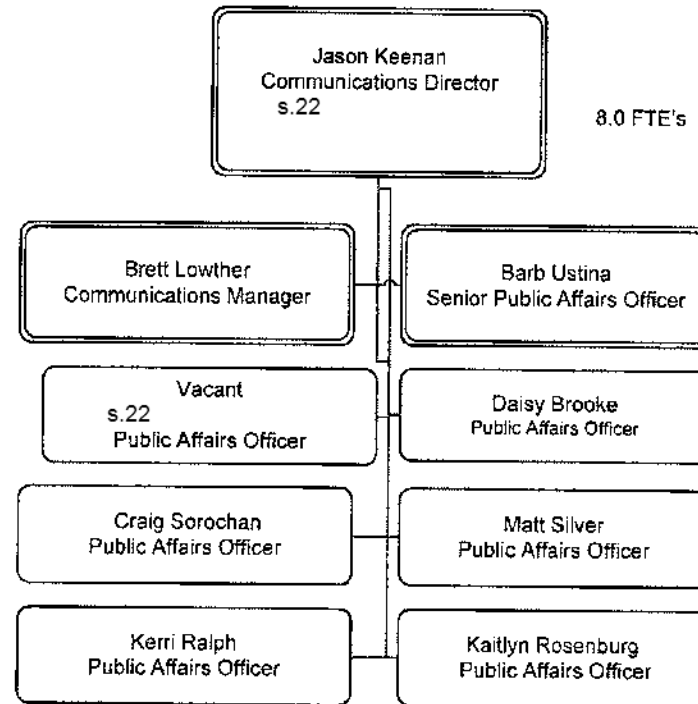
GOVERNMENT COMMUNICATIONS AND PUBLIC ENGAGEMENT

Community, Sport and Cultural Development Communications

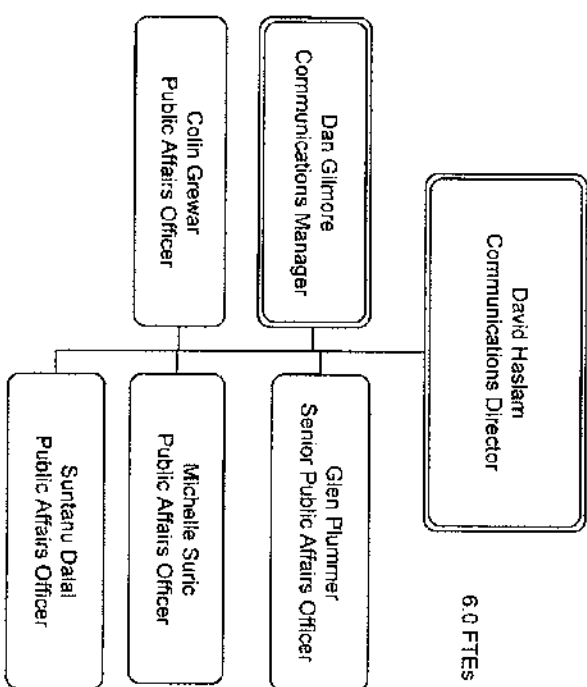


GOVERNMENT COMMUNICATIONS AND PUBLIC ENGAGEMENT

Education Communications

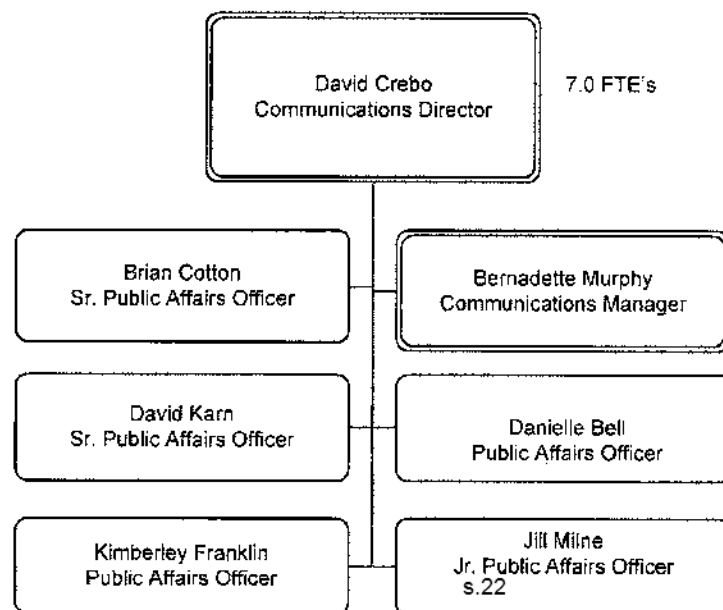


GOVERNMENT COMMUNICATIONS AND PUBLIC ENGAGEMENT
Energy, Mines and Minister Responsible for Core Review



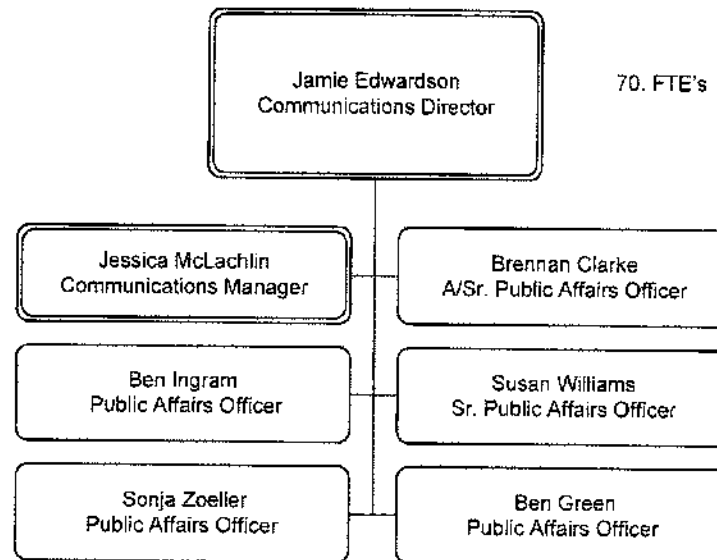
GOVERNMENT COMMUNICATIONS AND PUBLIC ENGAGEMENT

Environment Communications



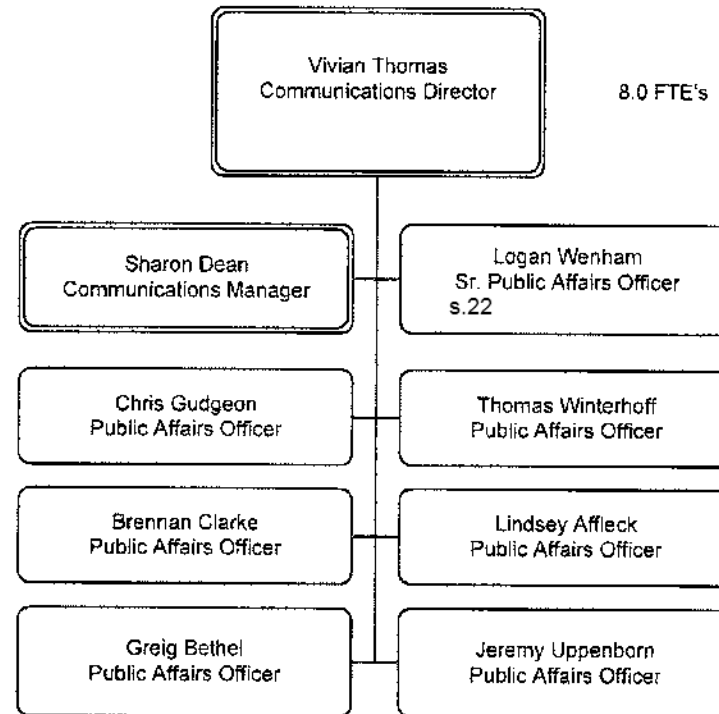
GOVERNMENT COMMUNICATIONS & PUBLIC ENGAGEMENT

Finance and Intergovernmental Communications



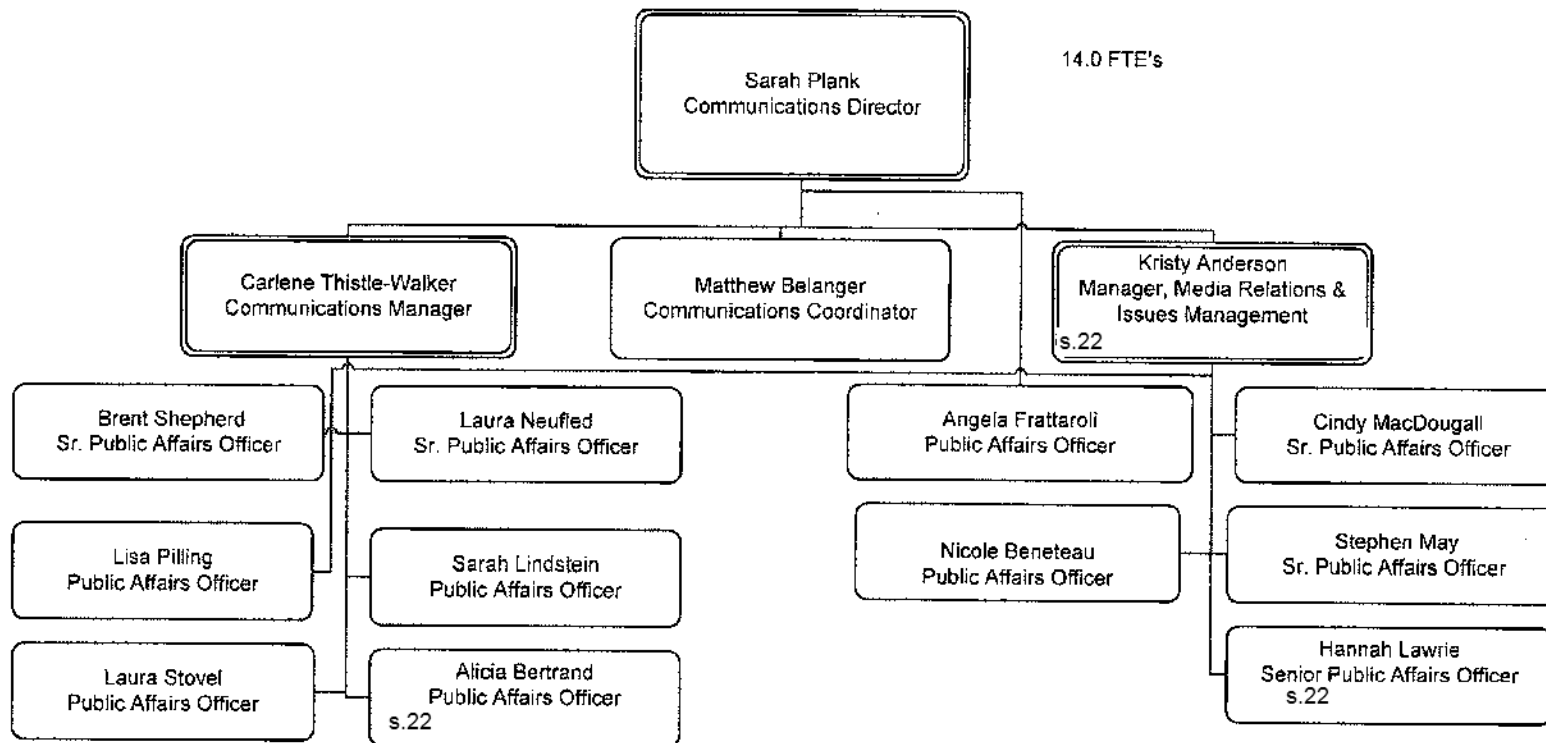
GOVERNMENT COMMUNICATIONS AND PUBLIC ENGAGEMENT

Forest, Lands and Natural Resource Operations Communications



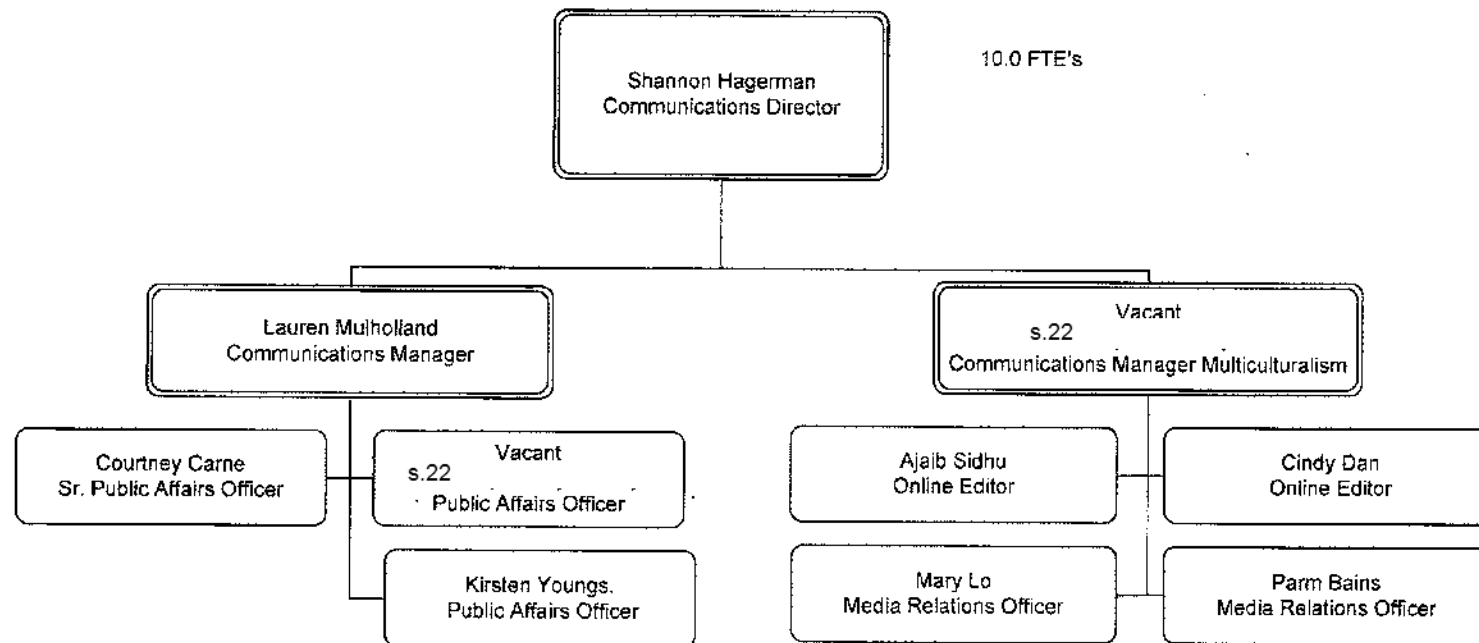
GOVERNMENT COMMUNICATIONS AND PUBLIC ENGAGEMENT

Health Communications



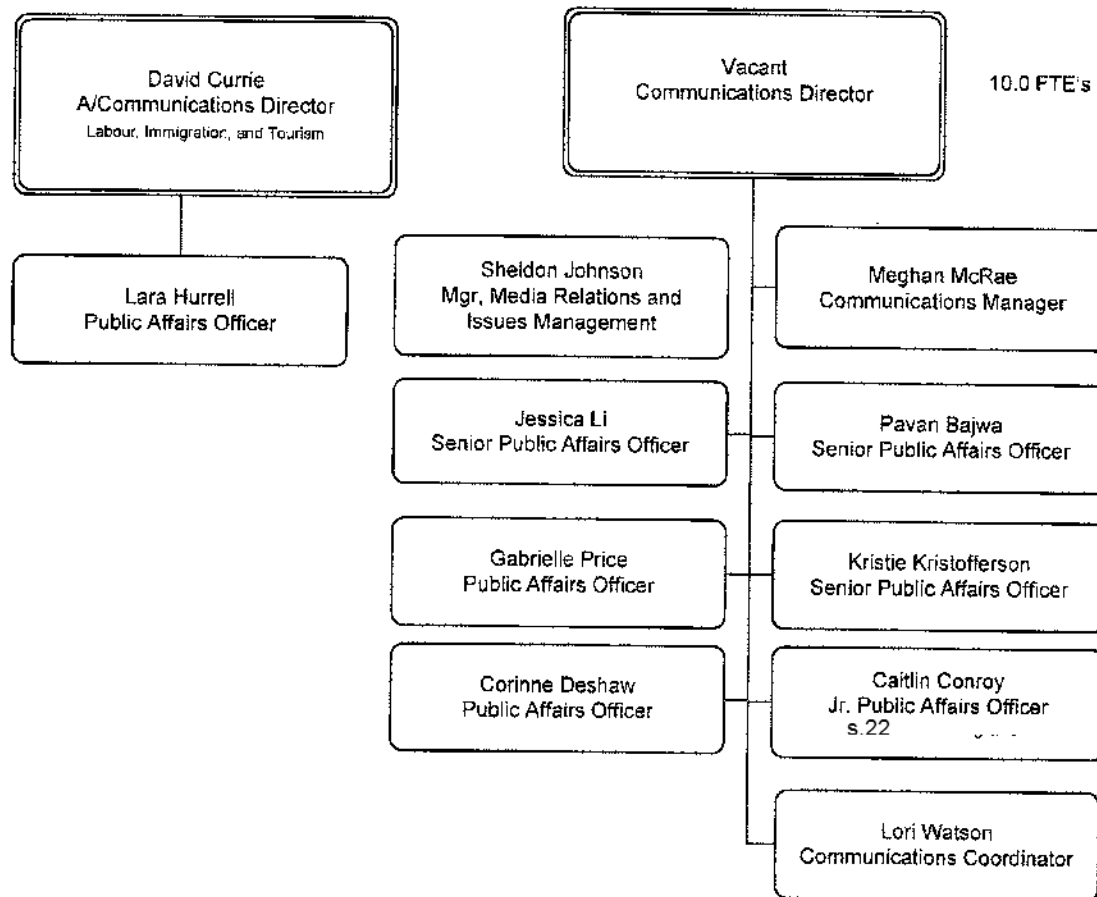
GOVERNMENT COMMUNICATIONS AND PUBLIC ENGAGEMENT

International Trade and Minister Responsible for Asia Pacific Strategy and Multiculturalism Communications



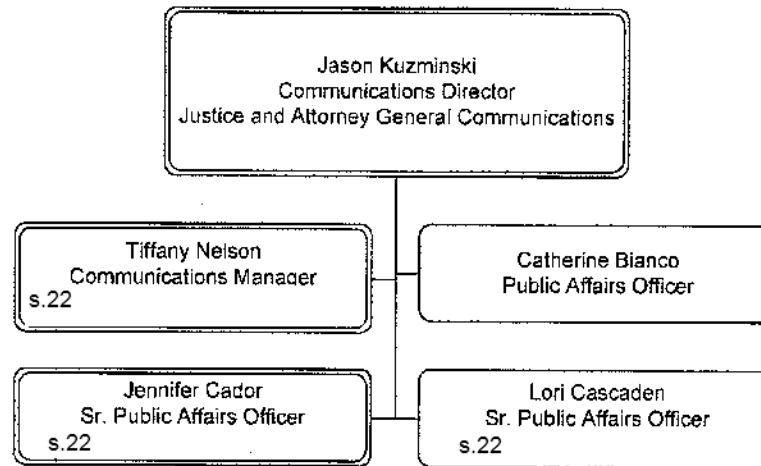
GOVERNMENT COMMUNICATIONS AND PUBLIC ENGAGEMENT

Jobs, Tourism and Skills Training and Minister Responsible for Labour



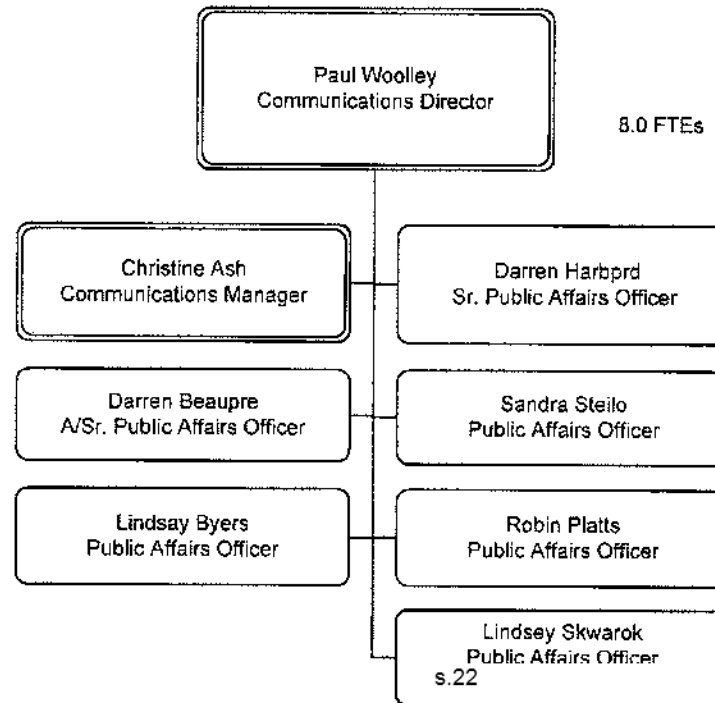
GOVERNMENT COMMUNICATIONS AND PUBLIC ENGAGEMENT

Justice and Attorney General Communications



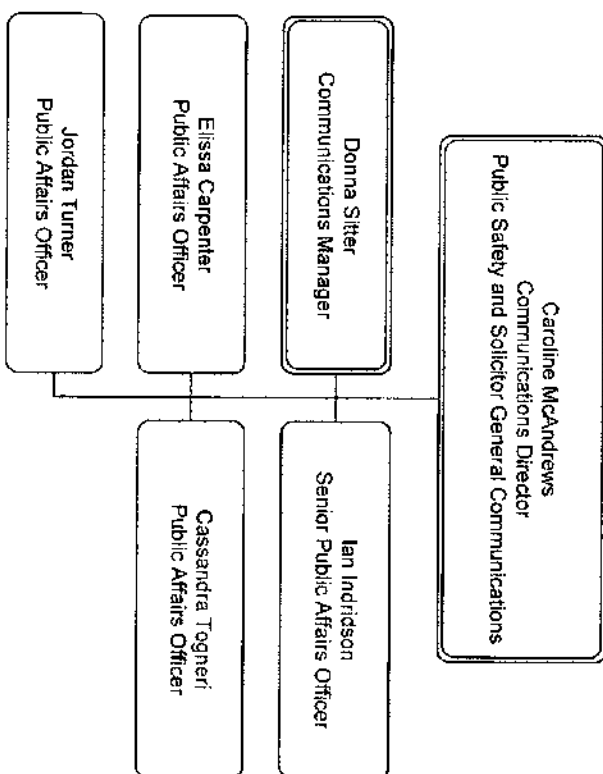
GOVERNMENT COMMUNICATIONS AND PUBLIC ENGAGEMENT

Natural Gas Development and Minister Responsible for Housing



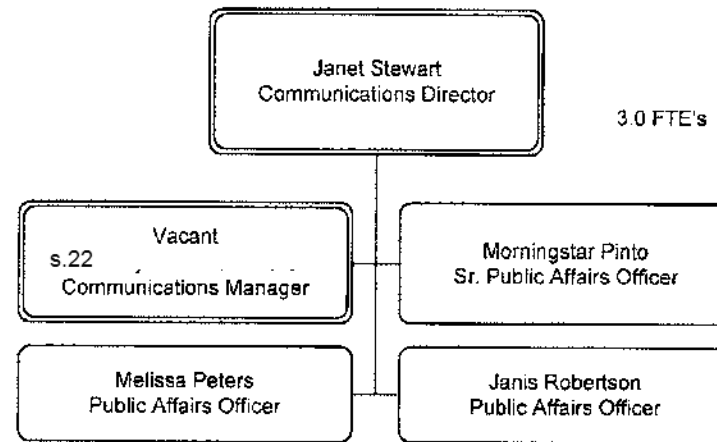
GOVERNMENT COMMUNICATIONS AND PUBLIC ENGAGEMENT

Public Safety and Solicitor General Communications



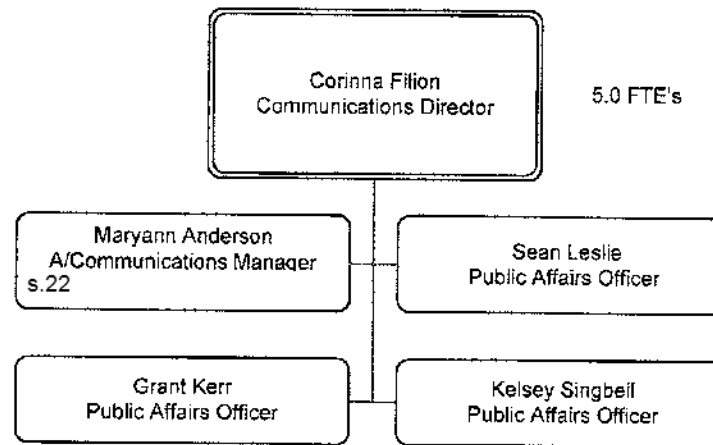
GOVERNMENT COMMUNICATIONS AND PUBLIC ENGAGEMENT

Small Business and Red-Tape Communications



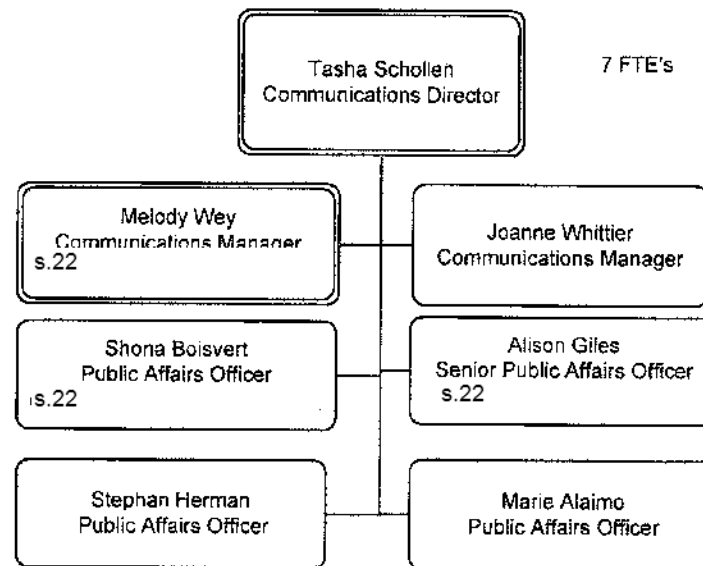
GOVERNMENT COMMUNICATIONS AND PUBLIC ENGAGEMENT

Social Development and Social Innovation Communications

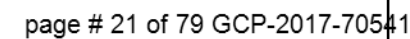


GOVERNMENT COMMUNICATIONS AND PUBLIC ENGAGEMENT

Technology, Innovation and Citizens' Services Communications

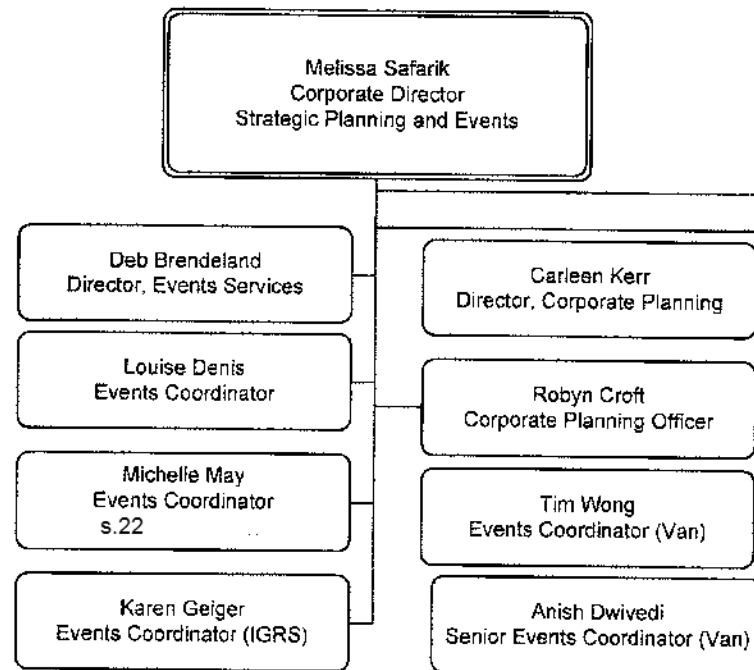


Transportation and Infrastructure Communications



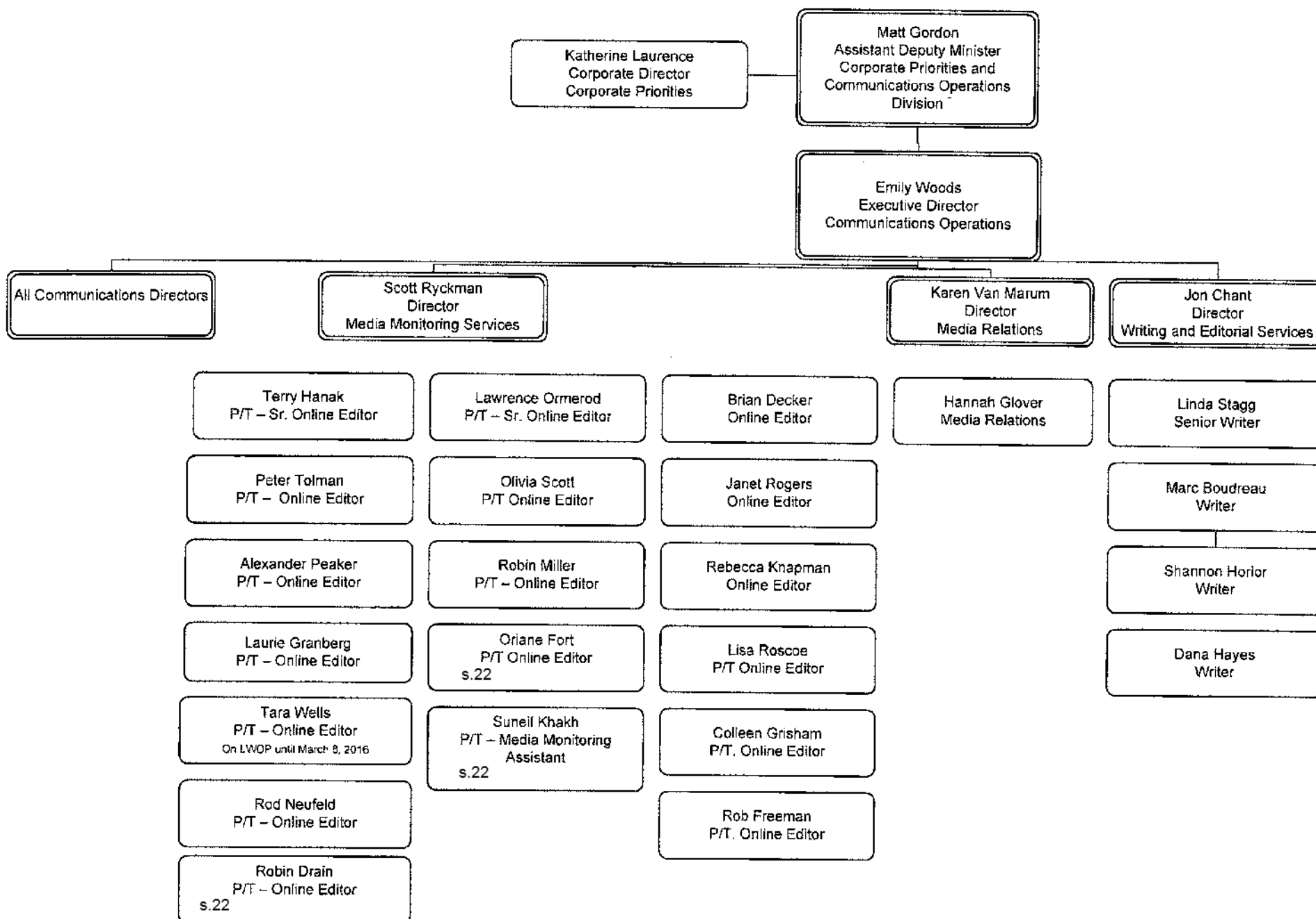
GOVERNMENT COMMUNICATIONS AND PUBLIC ENGAGEMENT (HQ)

Corporate Planning and Events



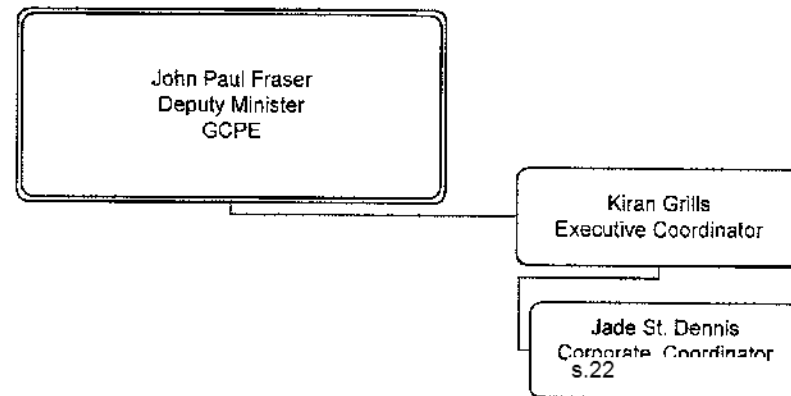
GOVERNMENT COMMUNICATIONS AND PUBLIC ENGAGEMENT (HQ)

Corporate Priorities and Communications Operations Division



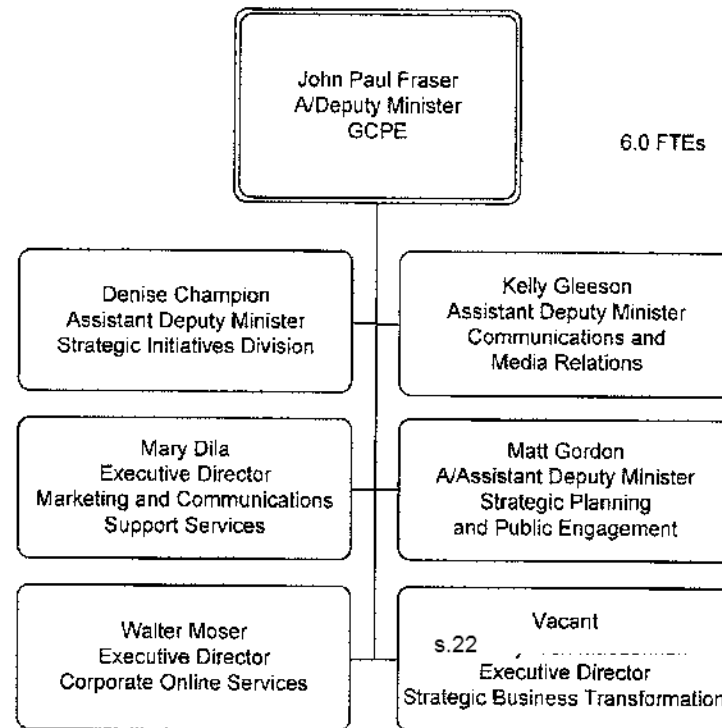
GOVERNMENT COMMUNICATIONS AND PUBLIC ENGAGEMENT (HQ)

Deputy Minister's Office



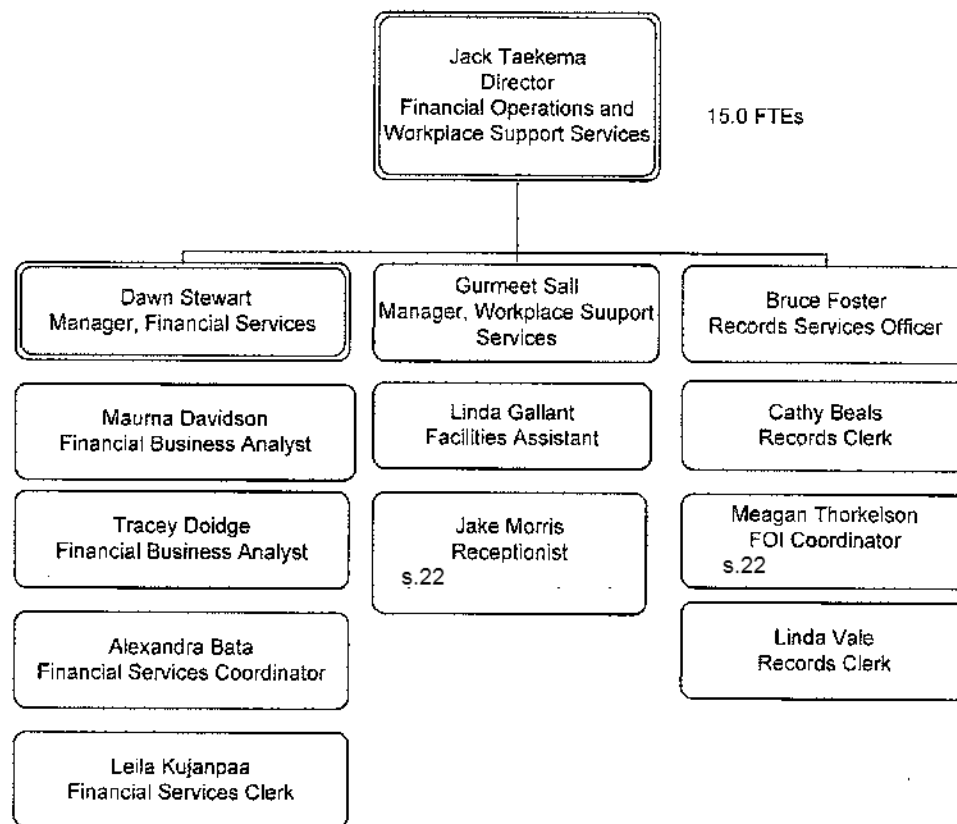
GOVERNMENT COMMUNICATIONS AND PUBLIC ENGAGEMENT
STRATEGICE INITIATIVE DIVISION

Executive

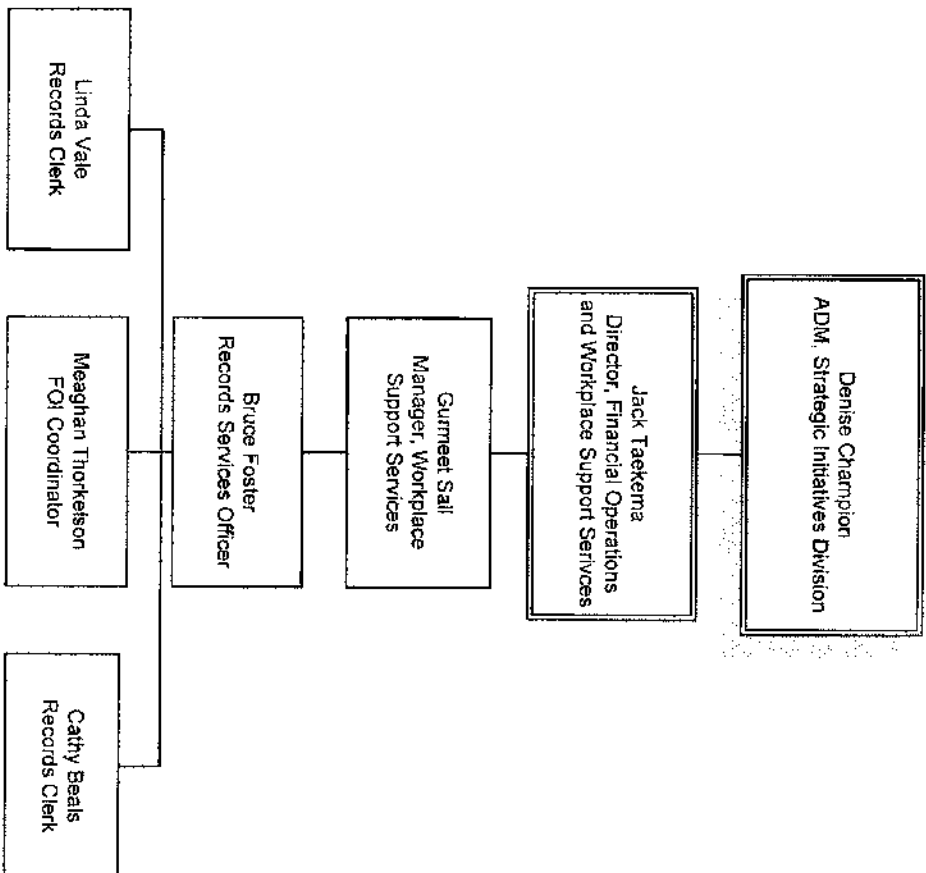


GOVERNMENT COMMUNICATIONS AND PUBLIC ENGAGEMENT (HQ)

Financial Operations and Work Force Support Services Division



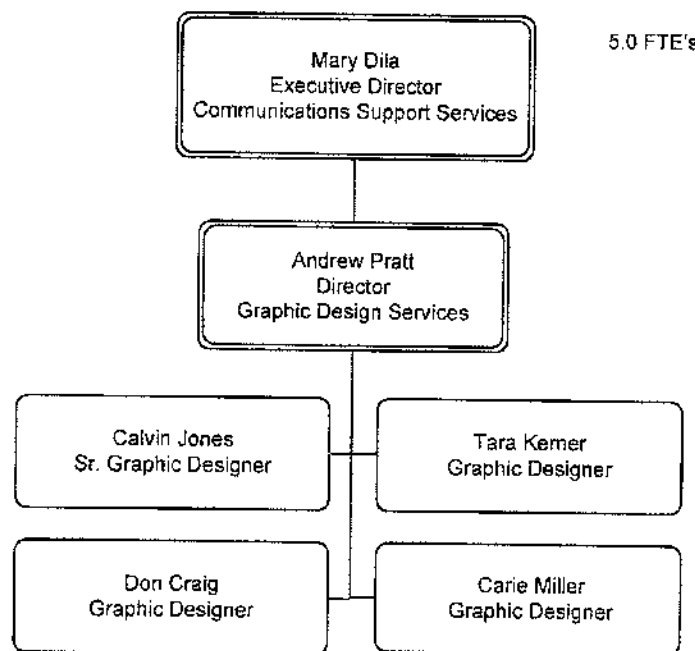
Workplace Support Services



GOVERNMENT COMMUNICATIONS AND PUBLIC ENGAGEMENT (HQ)

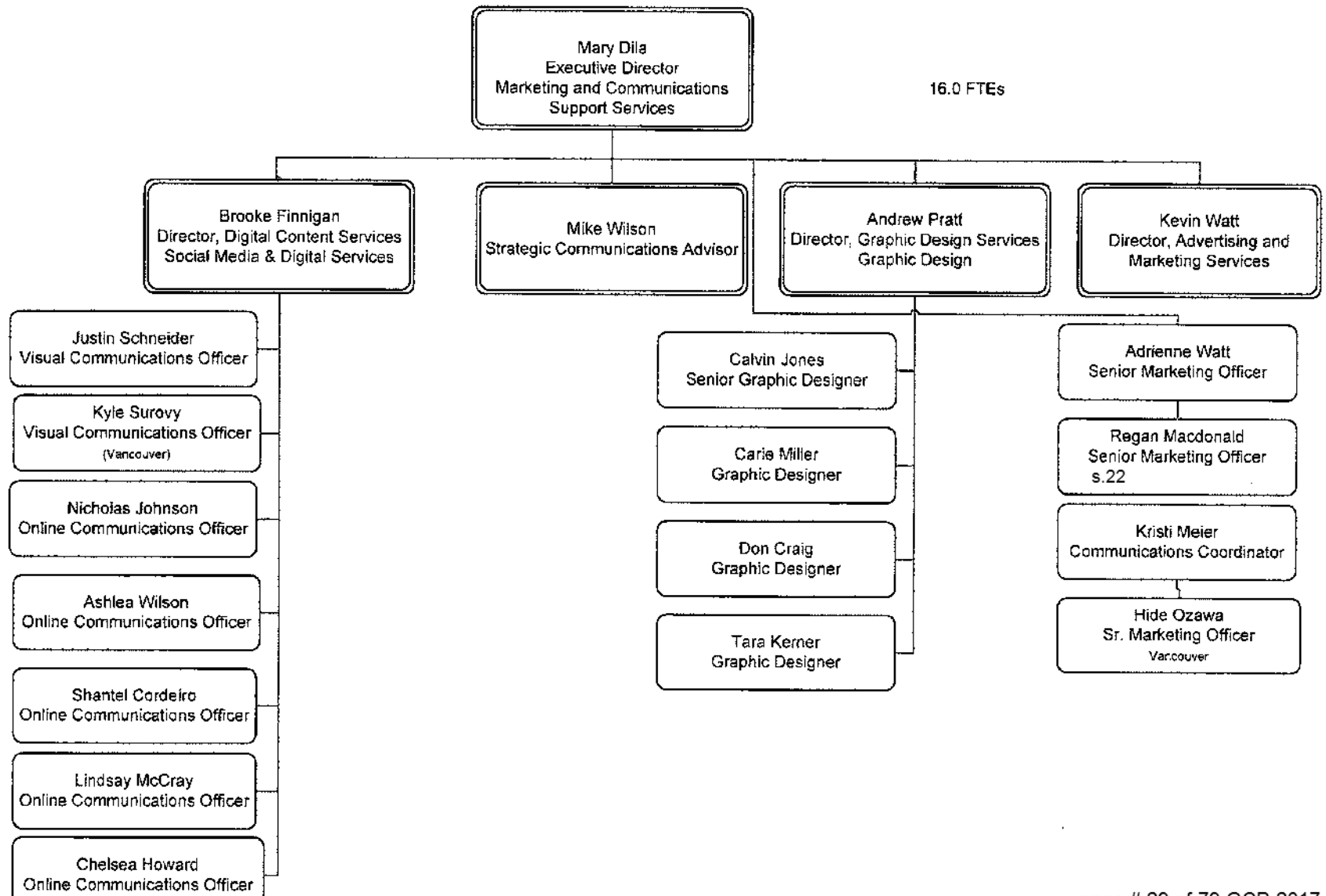
Graphic Design Services

Strategic Planning and Public Engagement Division



GOVERNMENT COMMUNICATIONS AND PUBLIC ENGAGEMENT (HQ)

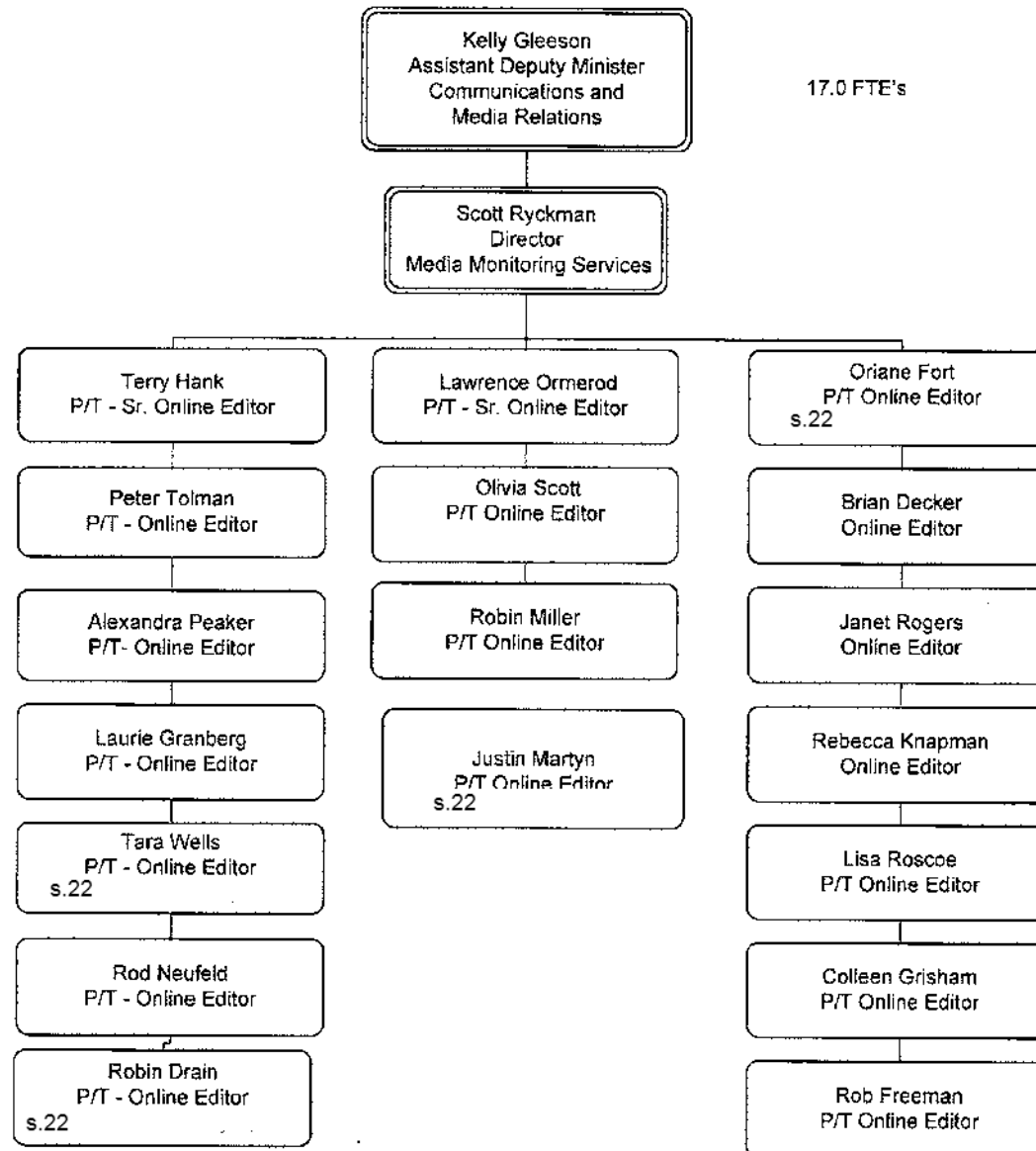
Marketing and Communications Support Services



GOVERNMENT COMMUNICATIONS AND PUBLIC ENGAGEMENT (HQ)

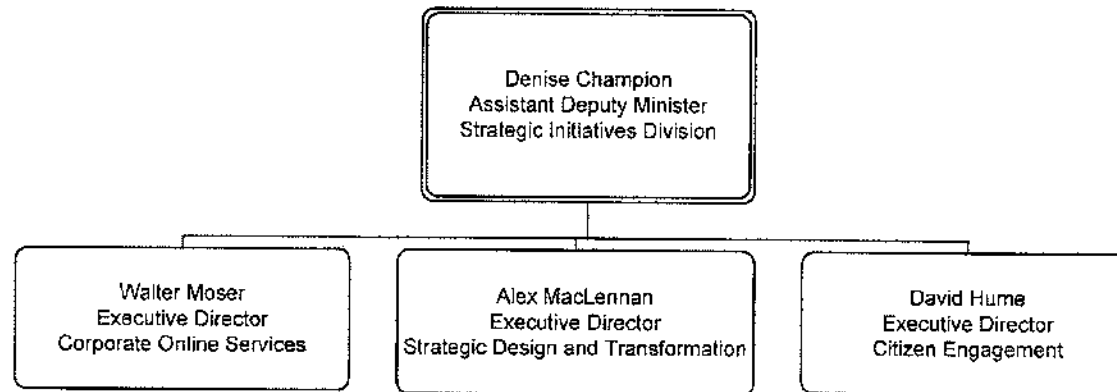
Media Monitoring Services

Communications and Media Relations Division



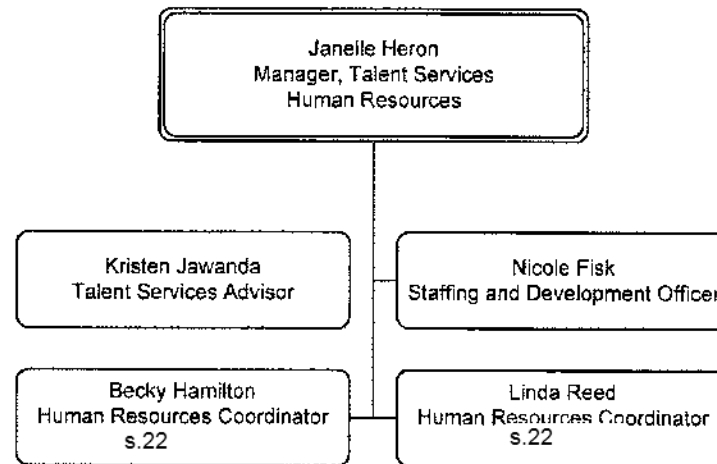
GOVERNMENT COMMUNICATIONS AND PUBLIC ENGAGEMENT

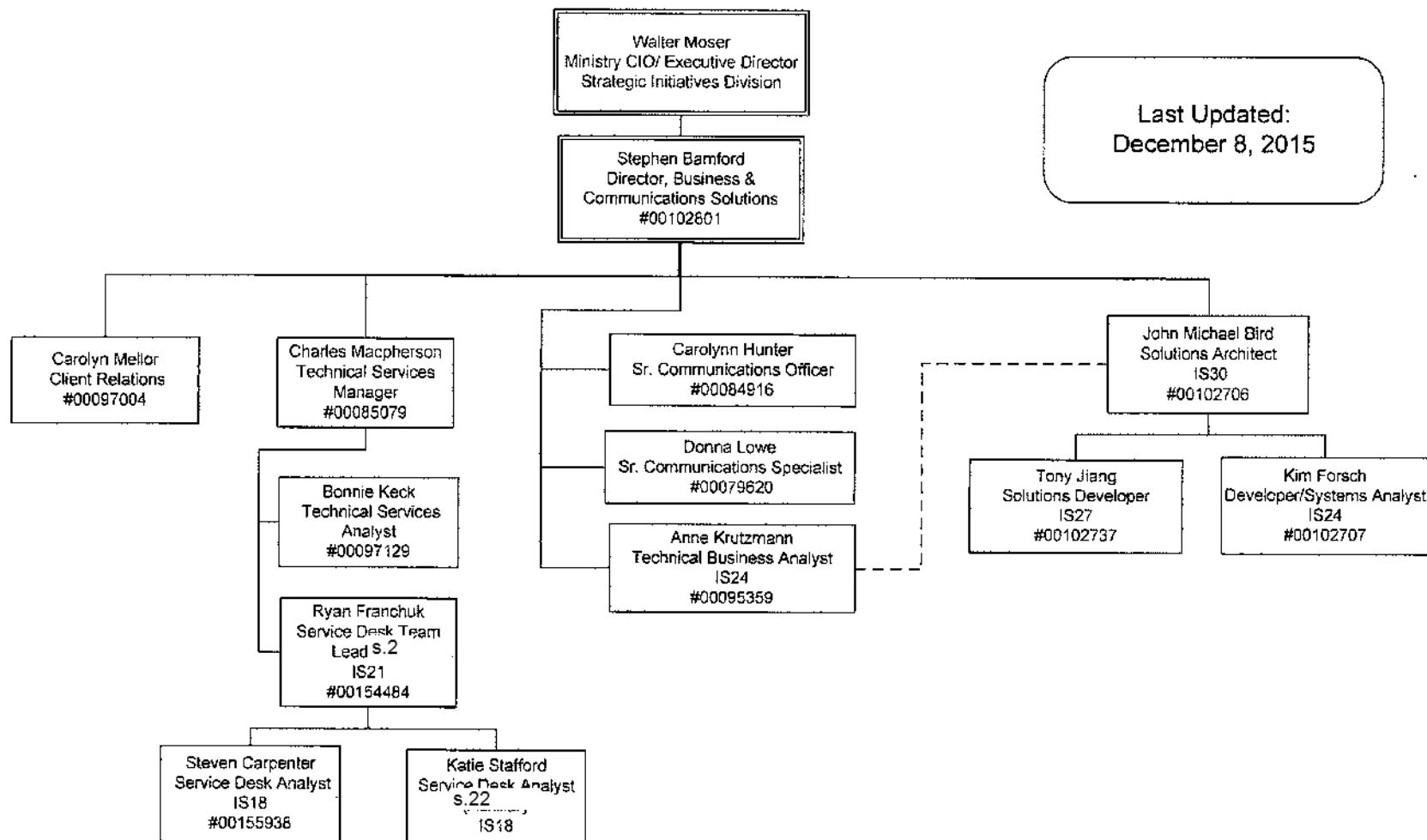
STRATEGIC INITIATIVES DIVISION



GOVERNMENT COMMUNICATIONS AND PUBLIC ENGAGEMENT (HQ)

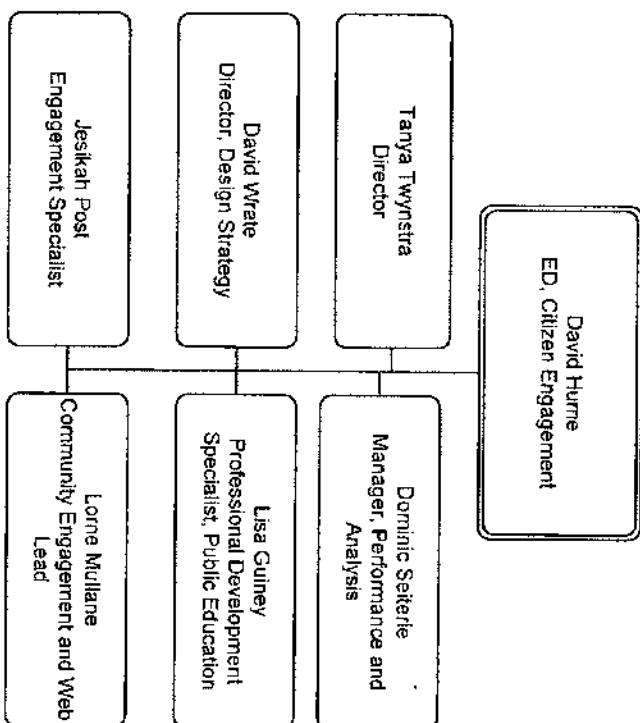
Human Resources





GOVERNMENT COMMUNICATIONS AND PUBLIC ENGAGEMENT STRATEGIC INITIATIVES DIVISION

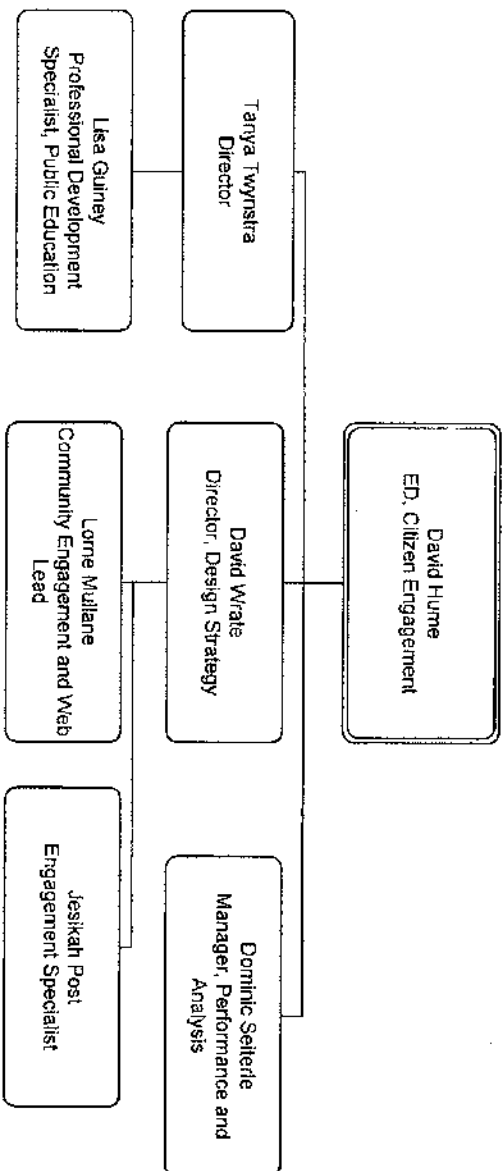
Citizen Engagement (CE)



GovTogetherBC and Engage.gov.bc.ca are B.C.'s digital platform to help citizens find and participate in Provincial public engagements. Complemented by project design services, GCP's citizen engagement program ties government action to the informed preferences, opinions and judgement of citizens and other stakeholders

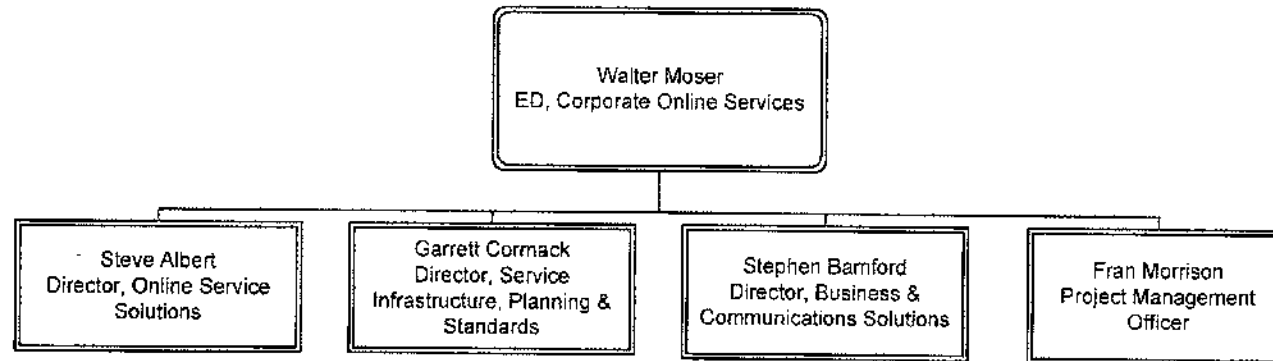
GOVERNMENT COMMUNICATIONS AND PUBLIC ENGAGEMENT
STRATEGIC INITIATIVES DIVISION

Citizen Engagement (CE)



GOVERNMENT COMMUNICATIONS AND PUBLIC ENGAGEMENT
STRATEGIC INITIATIVES DIVISION

Corporate Online Services (COS)



Online Service Solutions:

- Design & Development – content management framework (CMF), includes web search, analytics, www2.gov.bc.ca and the content management system (CMSLite)
- CMF – service planning and adoption (across government) of the services (listed above)
- Blogs – development, service planning and adoption of Citizen Engagement platform/tools (across government)

Service Infrastructure, Planning & Standards:

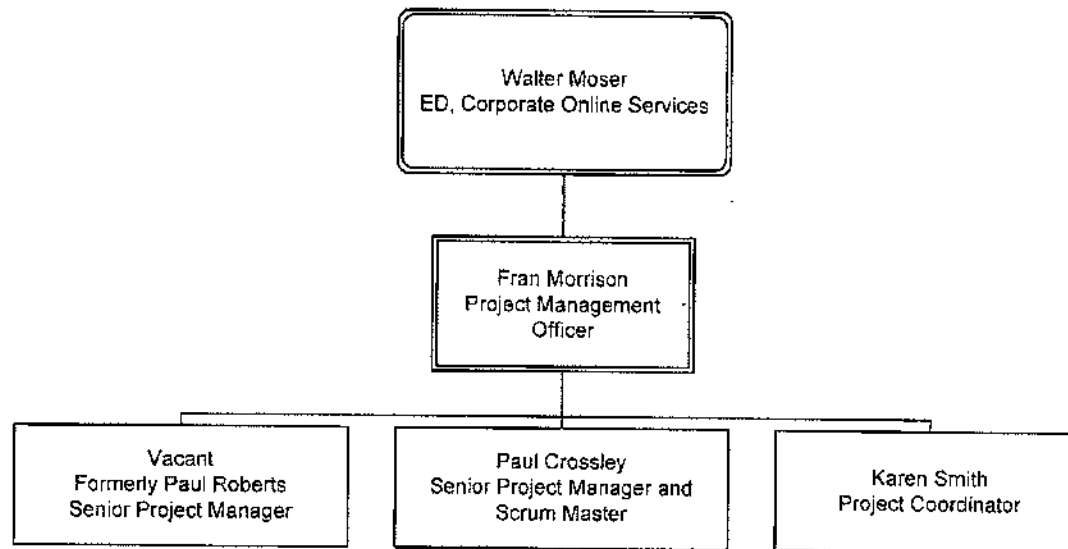
- Infrastructure – for all COS services
- Operations – for all COS services
- Security – for all COS services, and Ministry Information Security Officer (MISO) for all GCPE
- Architecture, planning & standards – for all COS services (note: this is x-team / involves both Steve and Stephens teams as well)

Business & Communications Solutions:

- Client relations – for all COS services
- Service desk – GCPE and COS
- Application management – corporate calendar, newsroom, etc
- Development – corporate calendar, newsroom, etc

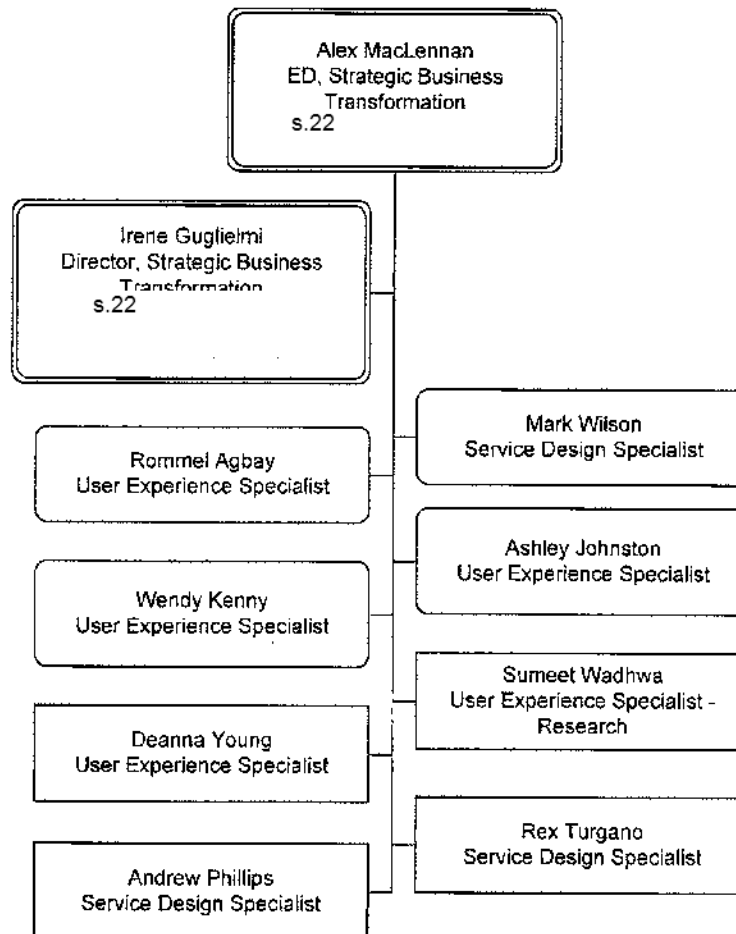
GOVERNMENT COMMUNICATIONS AND PUBLIC ENGAGEMENT
STRATEGIC INITIATIVES DIVISION

Corporate Online Services (COS)



GOVERNMENT COMMUNICATIONS AND PUBLIC ENGAGEMENT
STRATEGIC INITIATIVES DIVISION

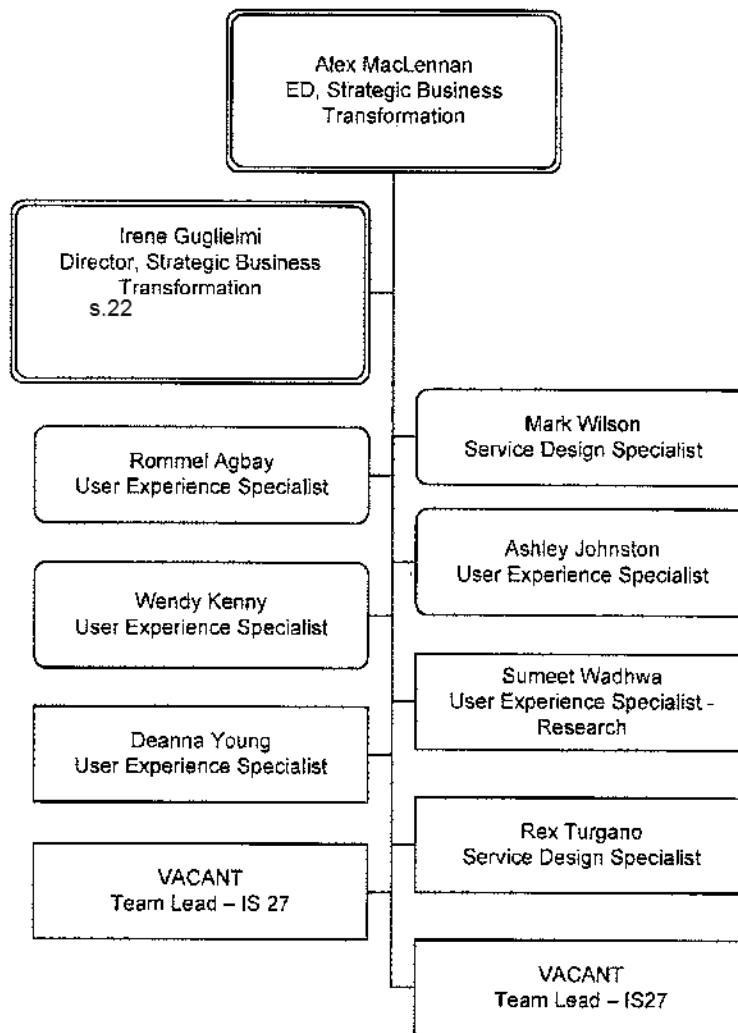
Strategic Design and Transformation (SDT)



Service Design is the process of improving experiences that happen across multiple touch points over time, using 'Design Thinking' to orchestrate people, infrastructure, communication and material components of a service to enhance the value for citizen. Applying the Service Design practice can improve digital, physical and citizen service experiences while improving program outcomes.

GOVERNMENT COMMUNICATIONS AND PUBLIC ENGAGEMENT
STRATEGIC INITIATIVES DIVISION

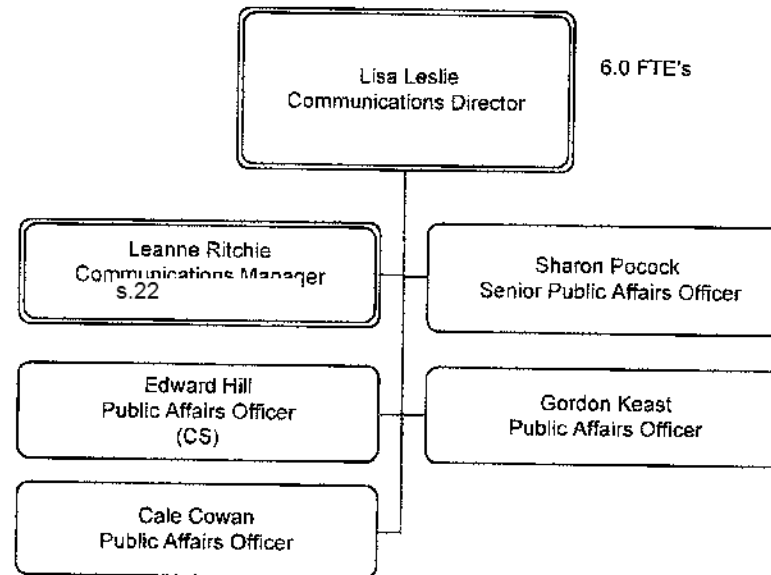
Strategic Design and Transformation (SDT)



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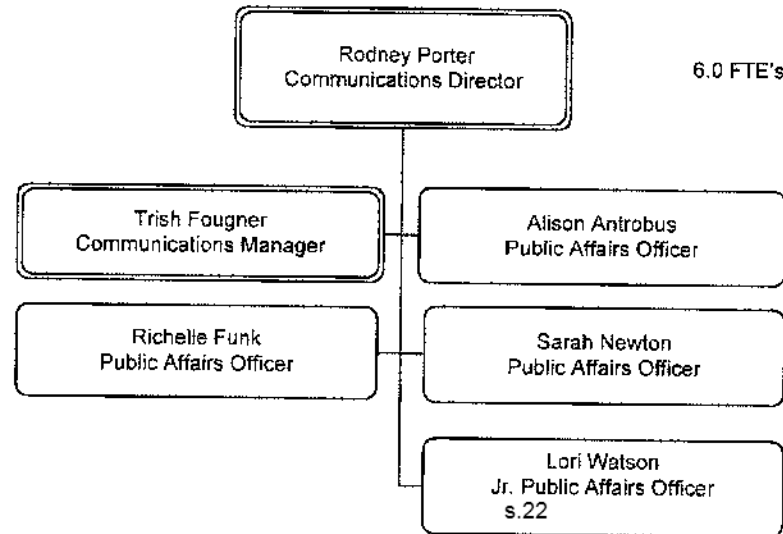
GOVERNMENT COMMUNICATIONS AND PUBLIC ENGAGEMENT

Aboriginal Relations and Reconciliation Communications



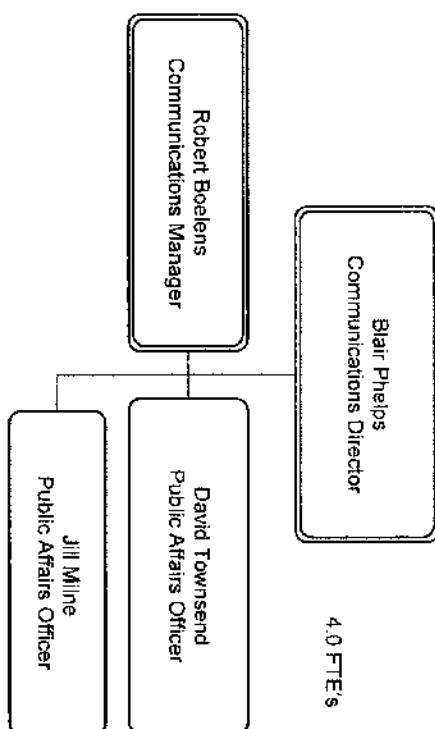
GOVERNMENT COMMUNICATIONS AND PUBLIC ENGAGEMENT

Advanced Education



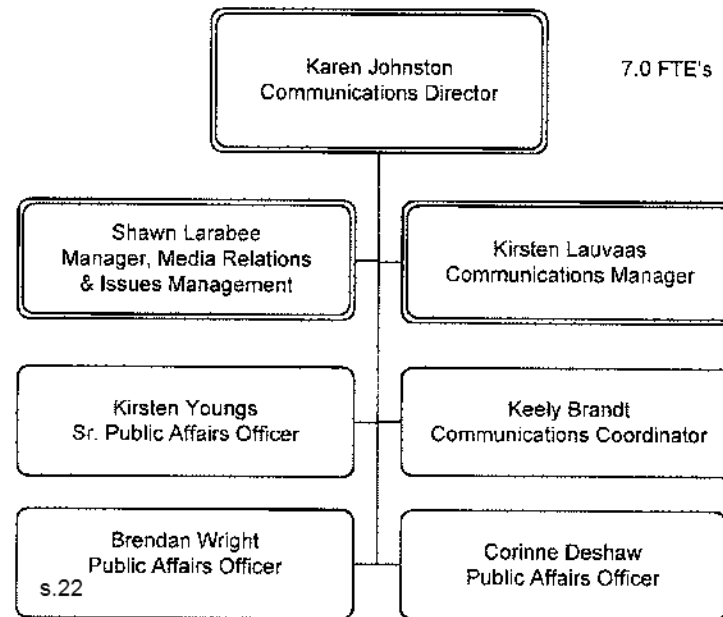
GOVERNMENT COMMUNICATIONS AND PUBLIC ENGAGEMENT

Agriculture Communications



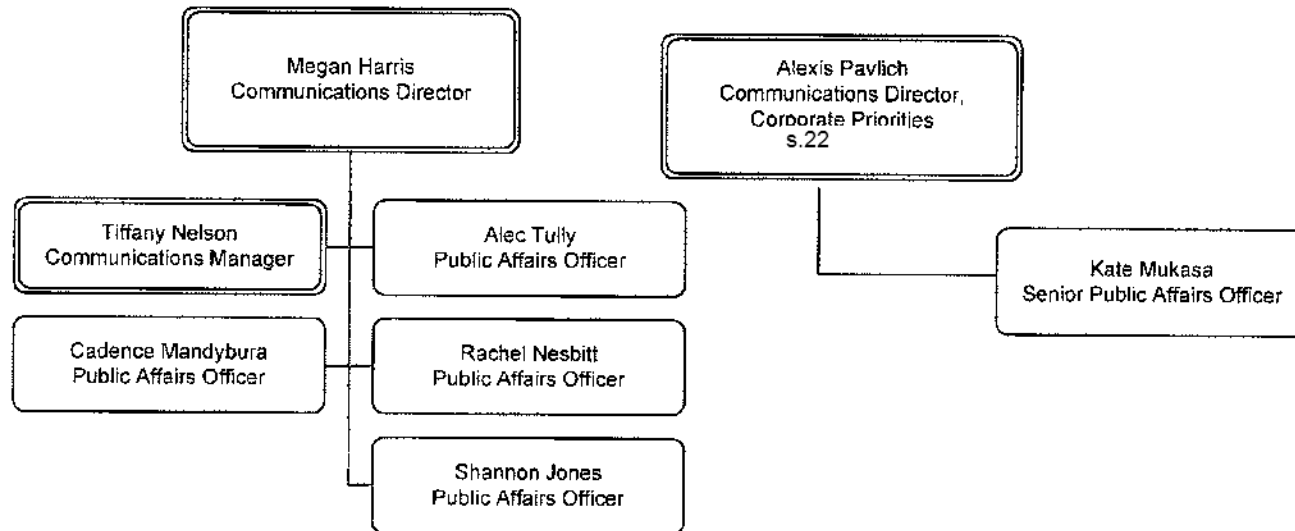
GOVERNMENT COMMUNICATIONS AND PUBLIC ENGAGEMENT

Children and Family Development Communications



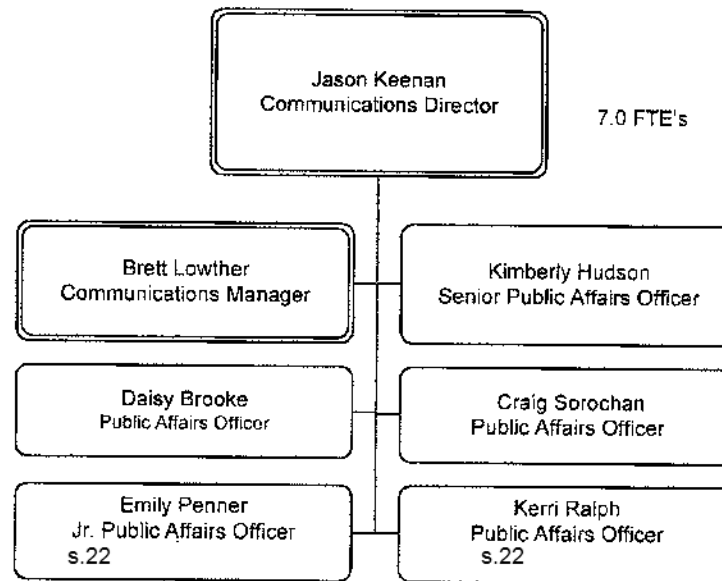
GOVERNMENT COMMUNICATIONS AND PUBLIC ENGAGEMENT

Community, Sport and Cultural Development Communications

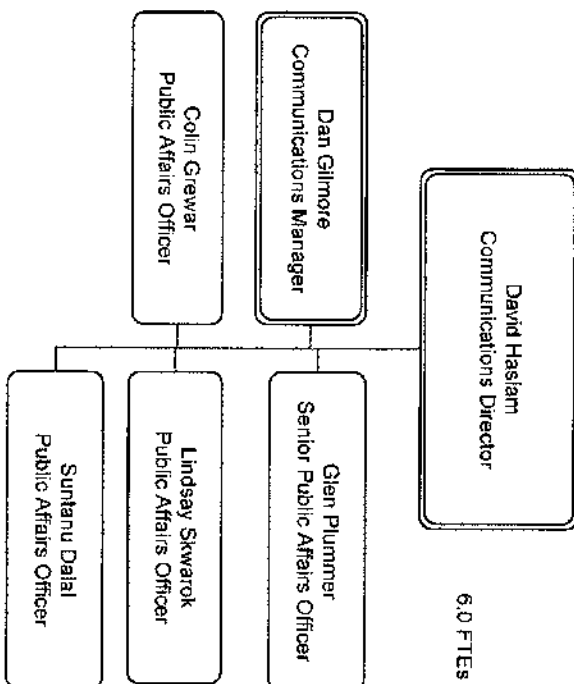


GOVERNMENT COMMUNICATIONS AND PUBLIC ENGAGEMENT

Education Communications

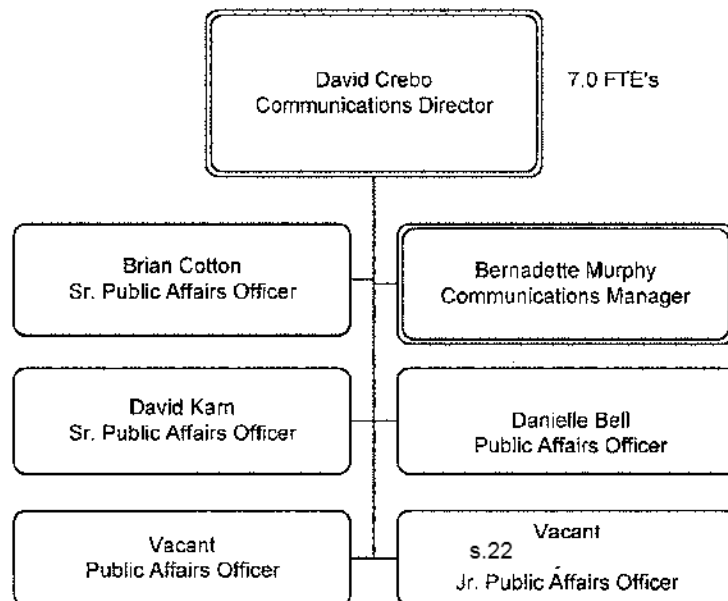


GOVERNMENT COMMUNICATIONS AND PUBLIC ENGAGEMENT
Energy, Mines and Minister Responsible for Core Review



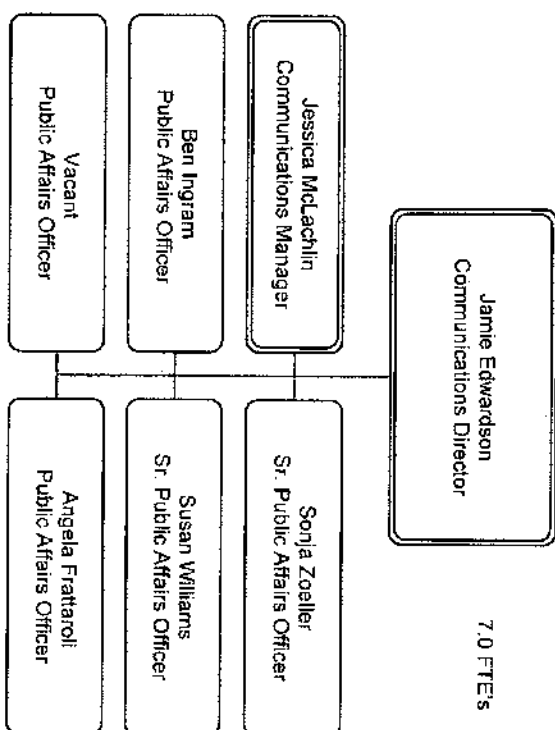
GOVERNMENT COMMUNICATIONS AND PUBLIC ENGAGEMENT

Environment Communications



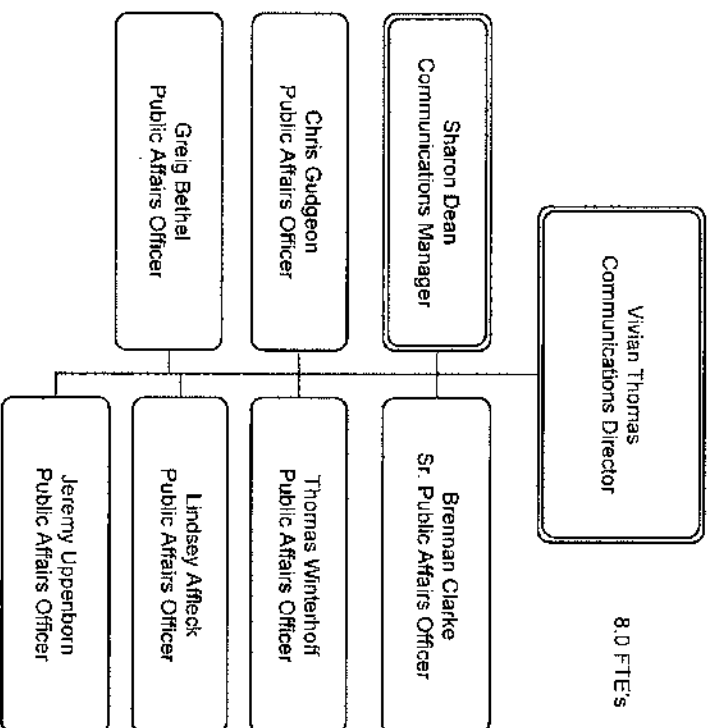
GOVERNMENT COMMUNICATIONS & PUBLIC ENGAGEMENT

Finance and Intergovernmental Communications



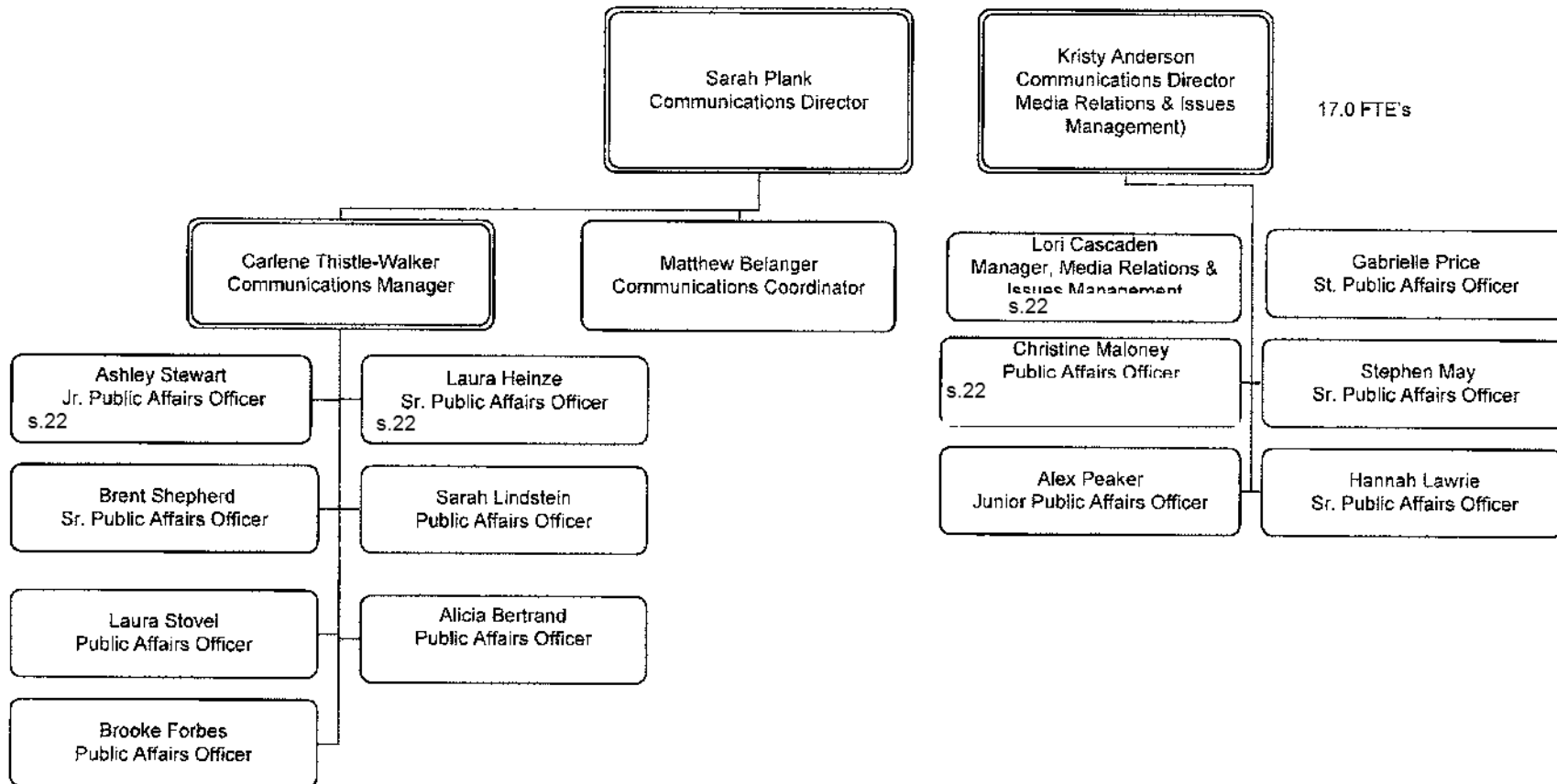
GOVERNMENT COMMUNICATIONS AND PUBLIC ENGAGEMENT

Forest, Lands and Natural Resource Operations Communications



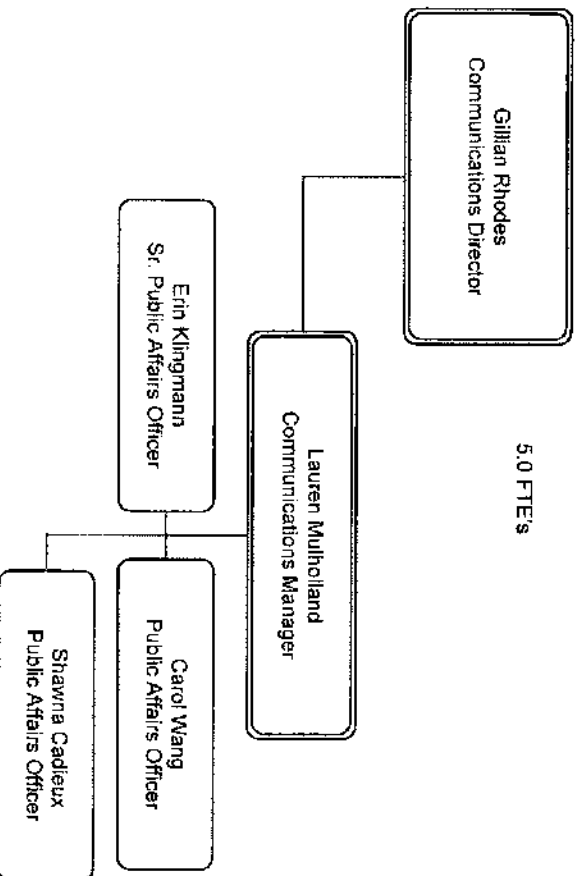
GOVERNMENT COMMUNICATIONS AND PUBLIC ENGAGEMENT

Health Communications



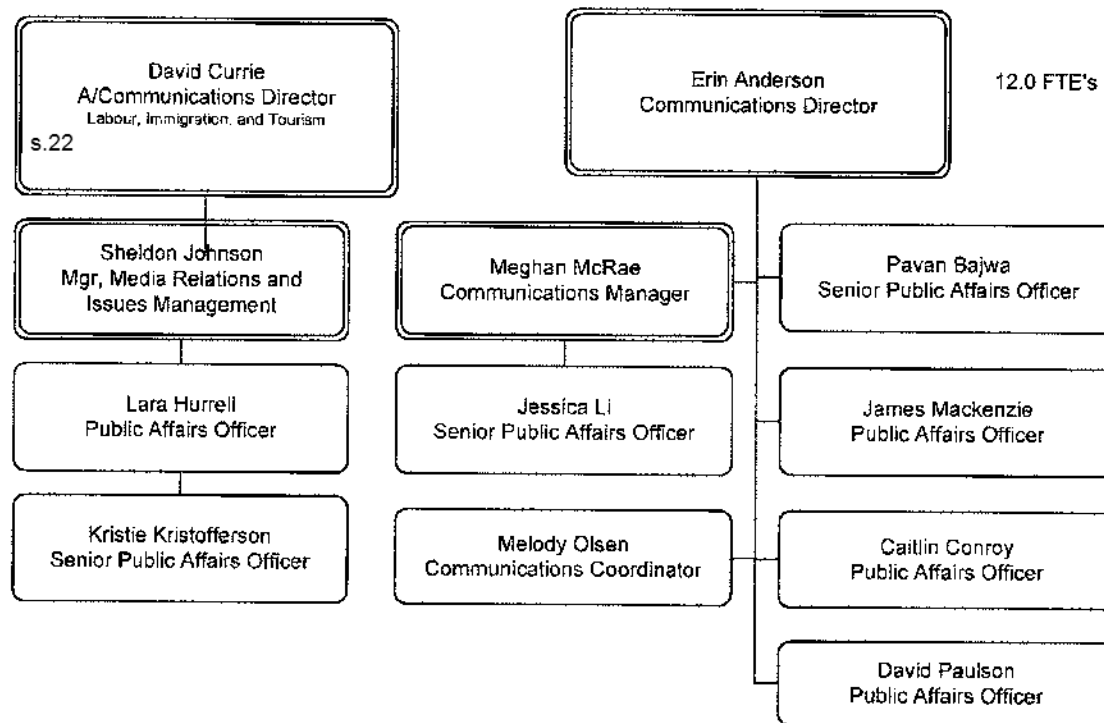
GOVERNMENT COMMUNICATIONS AND PUBLIC ENGAGEMENT

International Trade and Minister Responsible for Asia Pacific Strategy and Multiculturalism Communications



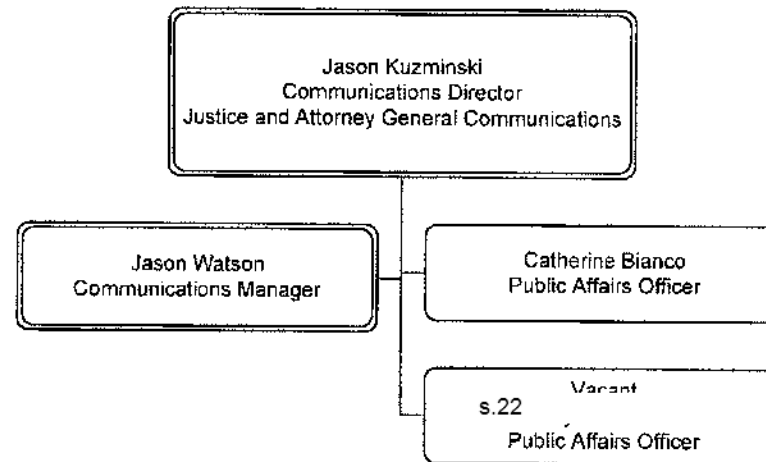
GOVERNMENT COMMUNICATIONS AND PUBLIC ENGAGEMENT

Jobs, Tourism and Skills Training and Minister Responsible for Labour



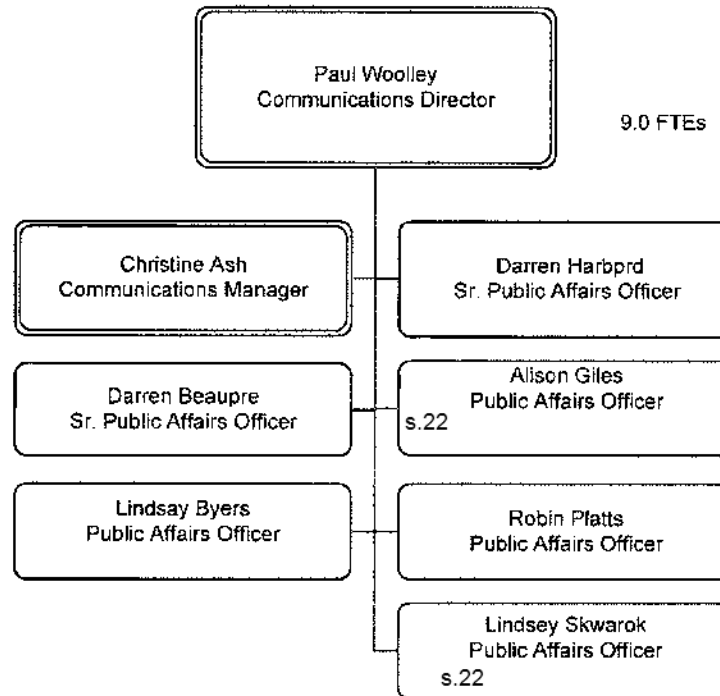
GOVERNMENT COMMUNICATIONS AND PUBLIC ENGAGEMENT

Justice and Attorney General Communications



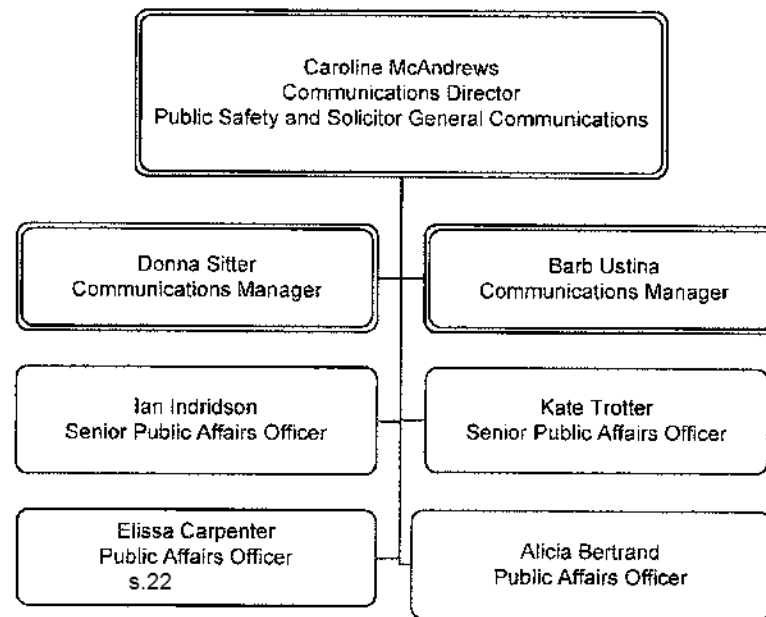
GOVERNMENT COMMUNICATIONS AND PUBLIC ENGAGEMENT

Natural Gas Development and Minister Responsible for Housing



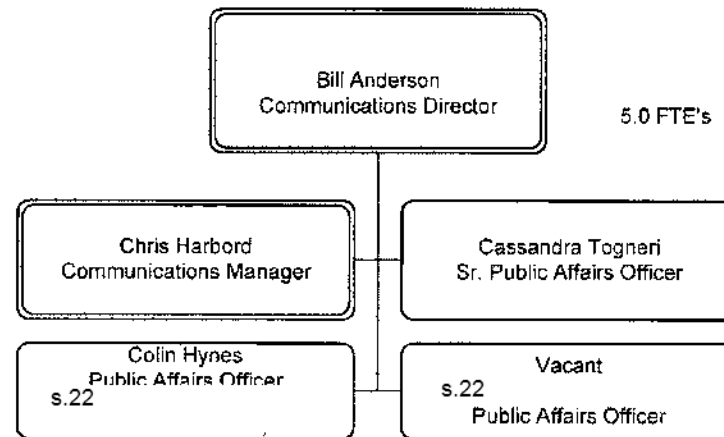
GOVERNMENT COMMUNICATIONS AND PUBLIC ENGAGEMENT

Public Safety and Solicitor General Communications



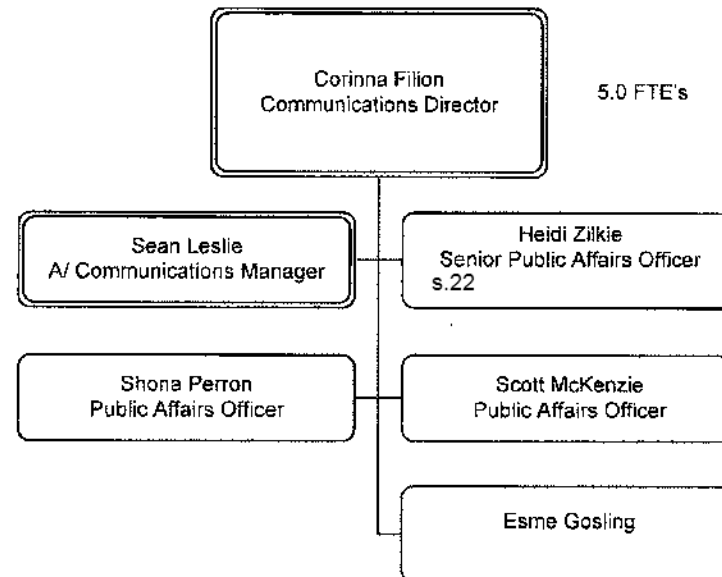
GOVERNMENT COMMUNICATIONS AND PUBLIC ENGAGEMENT

Small Business and Red-Tape Communications



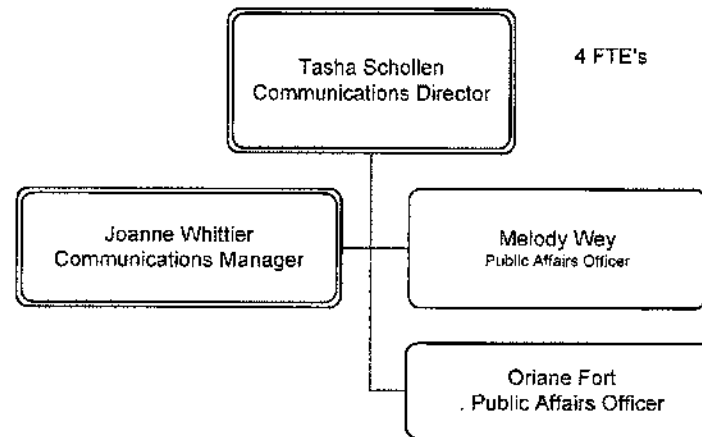
GOVERNMENT COMMUNICATIONS AND PUBLIC ENGAGEMENT

Social Development and Social Innovation Communications



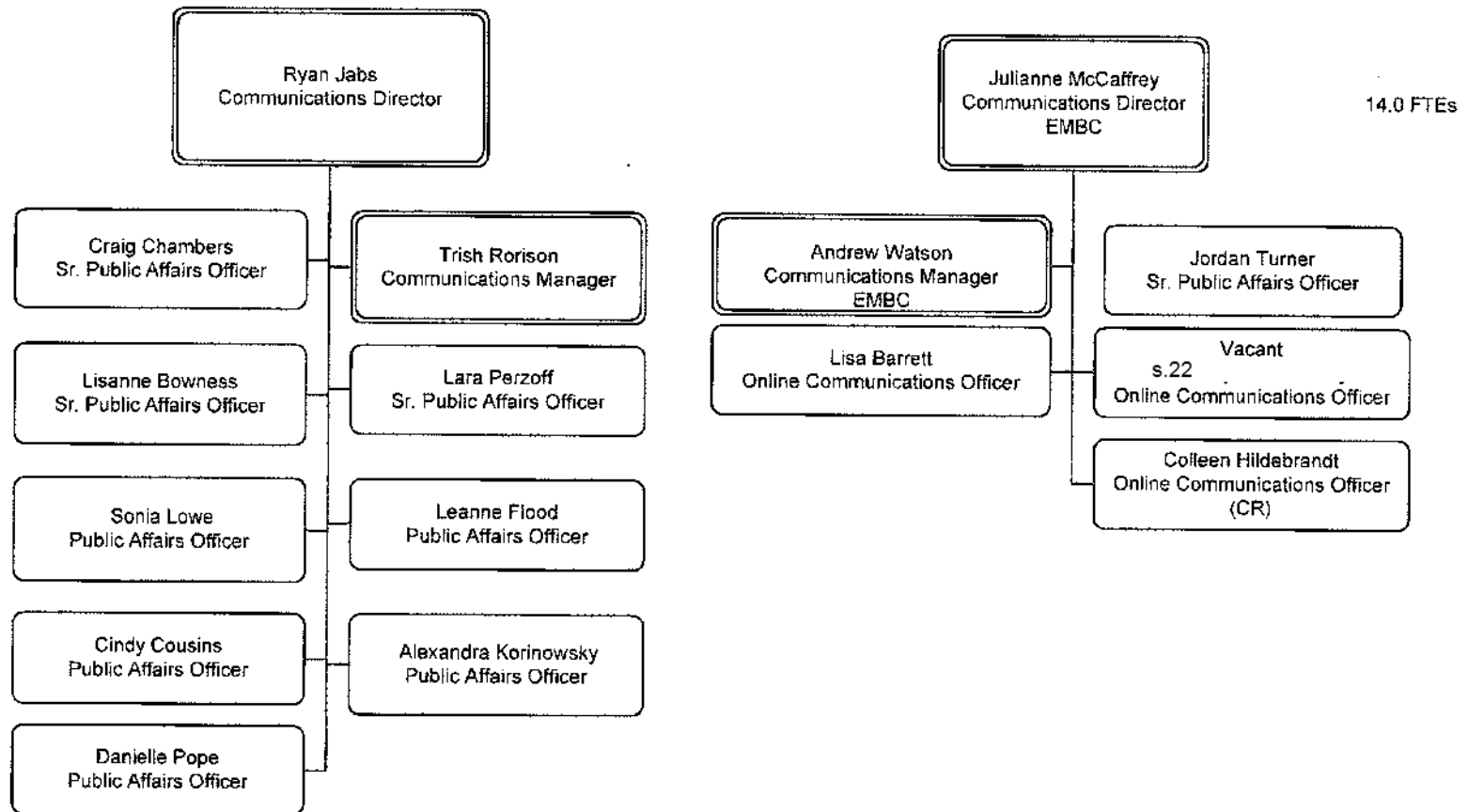
GOVERNMENT COMMUNICATIONS AND PUBLIC ENGAGEMENT

Technology, Innovation and Citizens' Services Communications



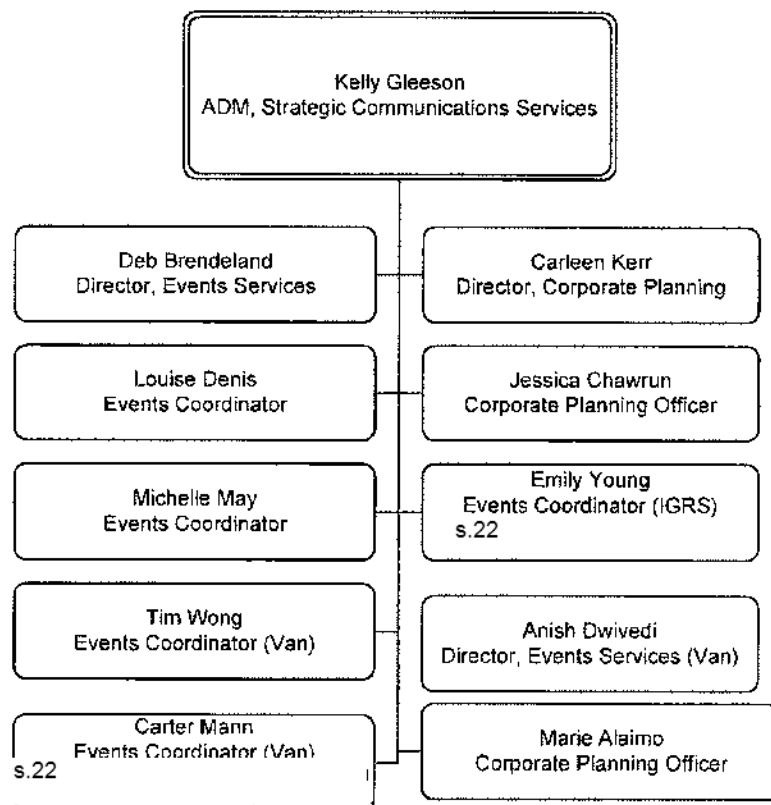
GOVERNMENT COMMUNICATIONS AND PUBLIC ENGAGEMENT

Transportation and Infrastructure Communications



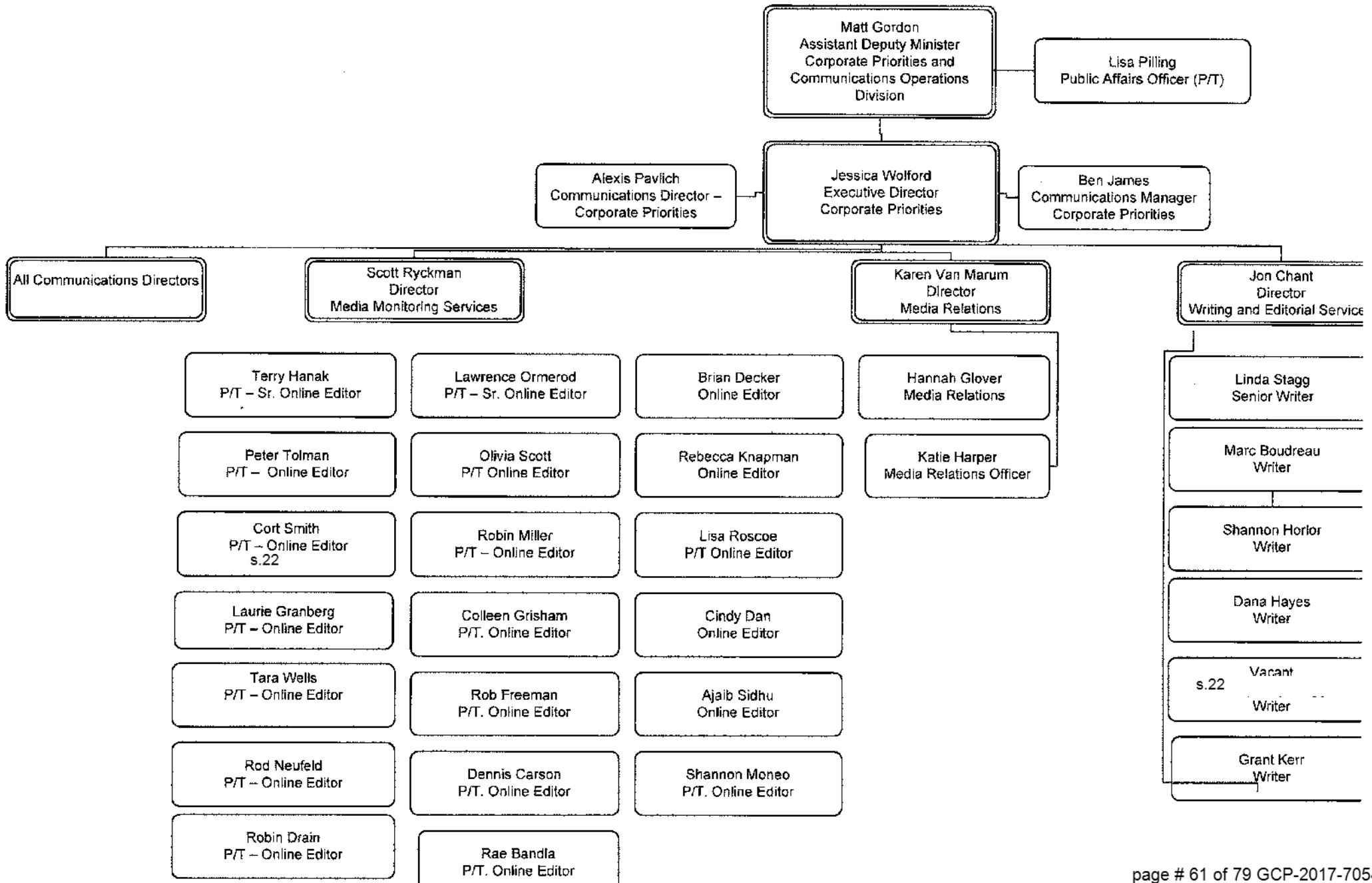
GOVERNMENT COMMUNICATIONS AND PUBLIC ENGAGEMENT (HQ)

Corporate Planning and Events



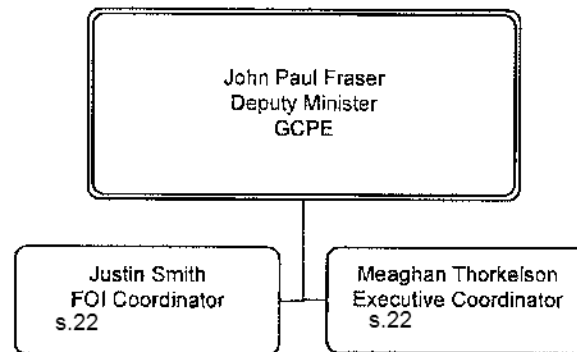
GOVERNMENT COMMUNICATIONS AND PUBLIC ENGAGEMENT (HQ)

Corporate Priorities and Communications Operations Division



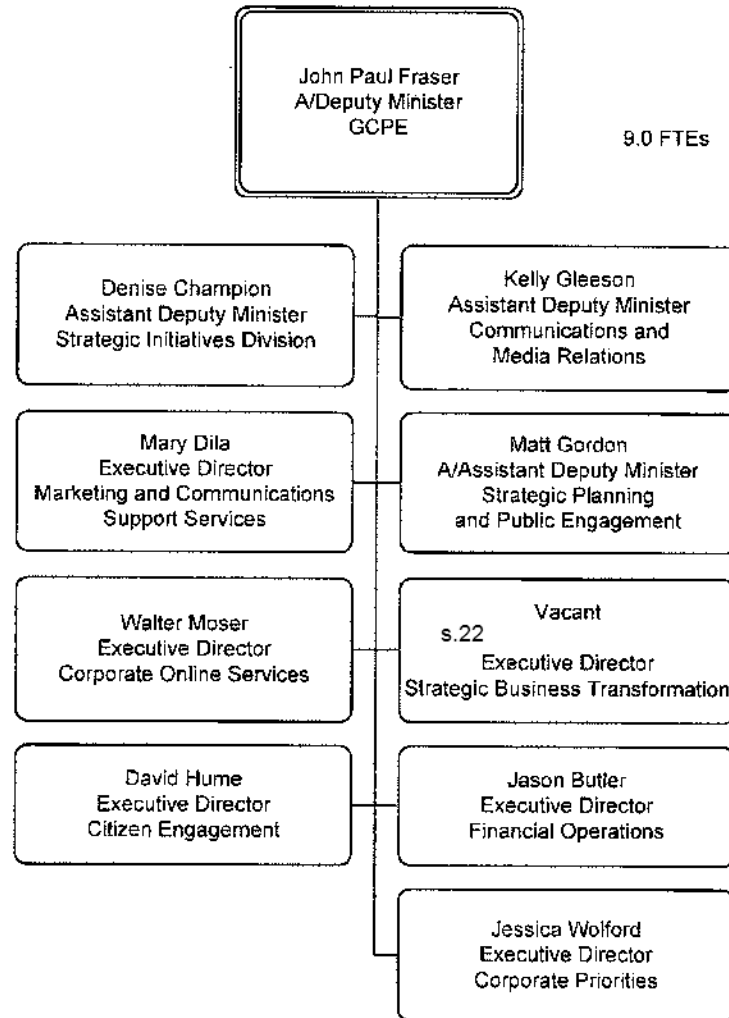
GOVERNMENT COMMUNICATIONS AND PUBLIC ENGAGEMENT (HQ)

Deputy Minister's Office



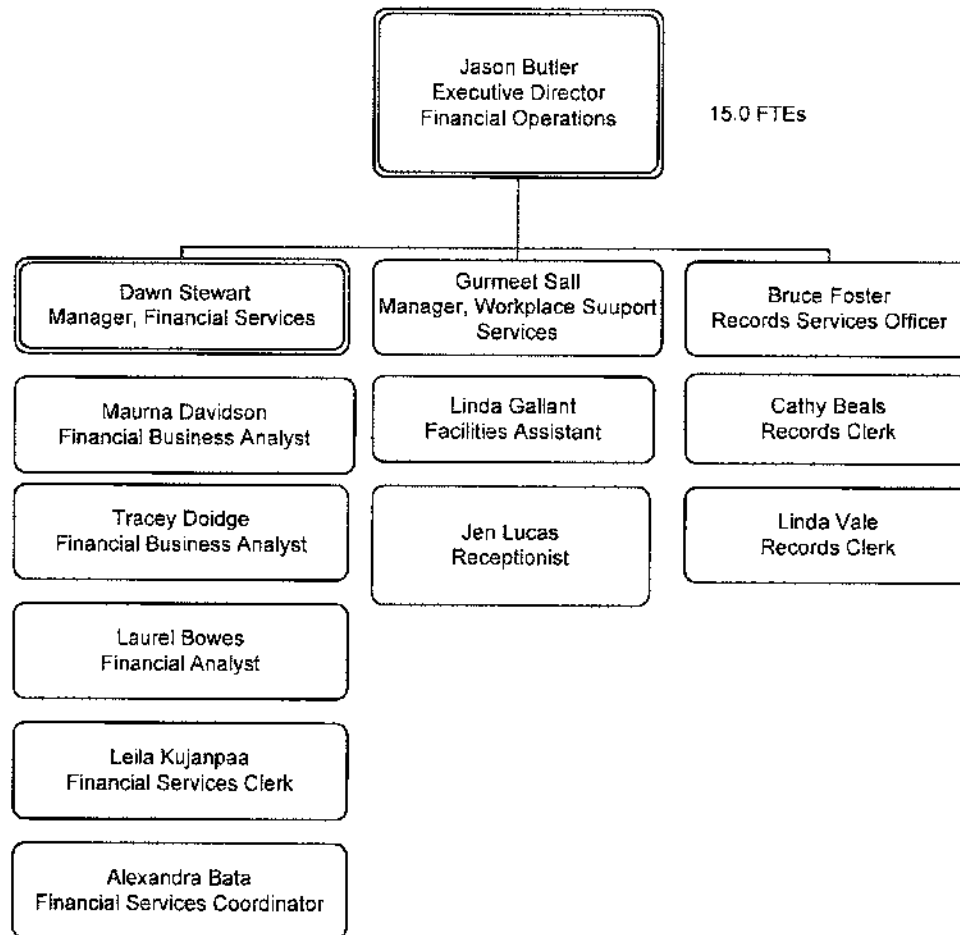
GOVERNMENT COMMUNICATIONS AND PUBLIC ENGAGEMENT
STRATEGICE INITIATIVE DIVISION

Executive



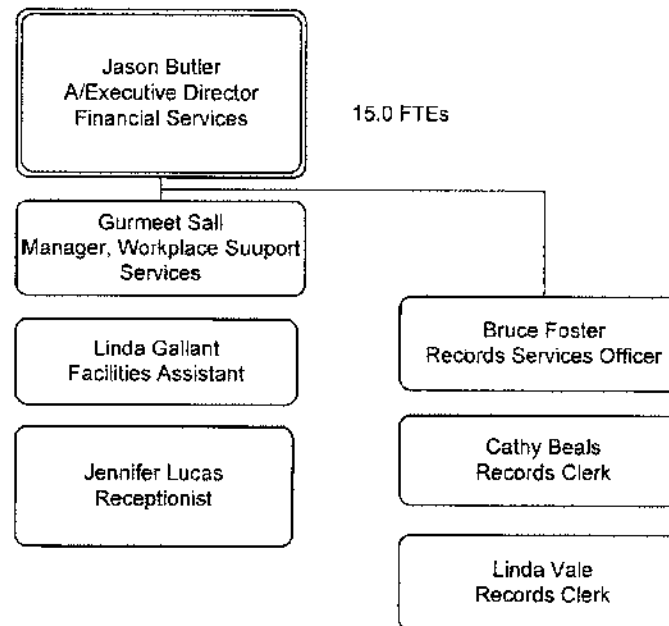
GOVERNMENT COMMUNICATIONS AND PUBLIC ENGAGEMENT (HQ)

Financial Operations and Work Force Support Services Division



GOVERNMENT COMMUNICATIONS AND PUBLIC ENGAGEMENT (HQ)

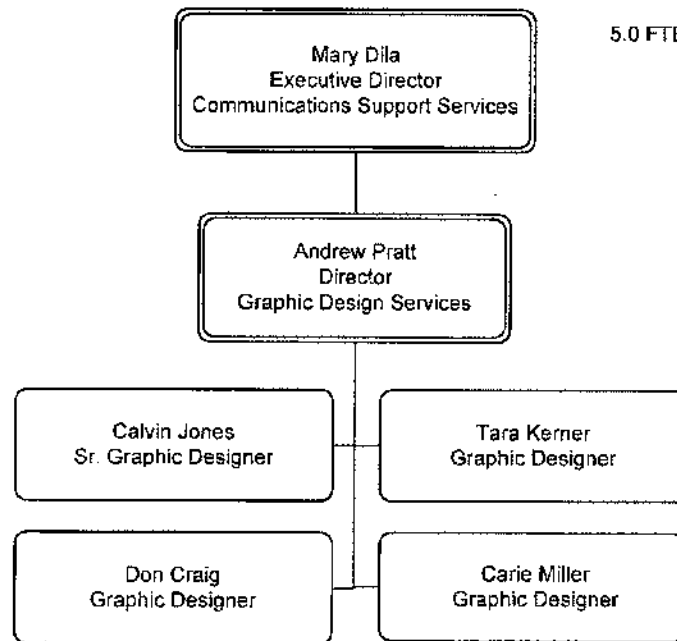
Financial Operations and Work Force Support Services Division



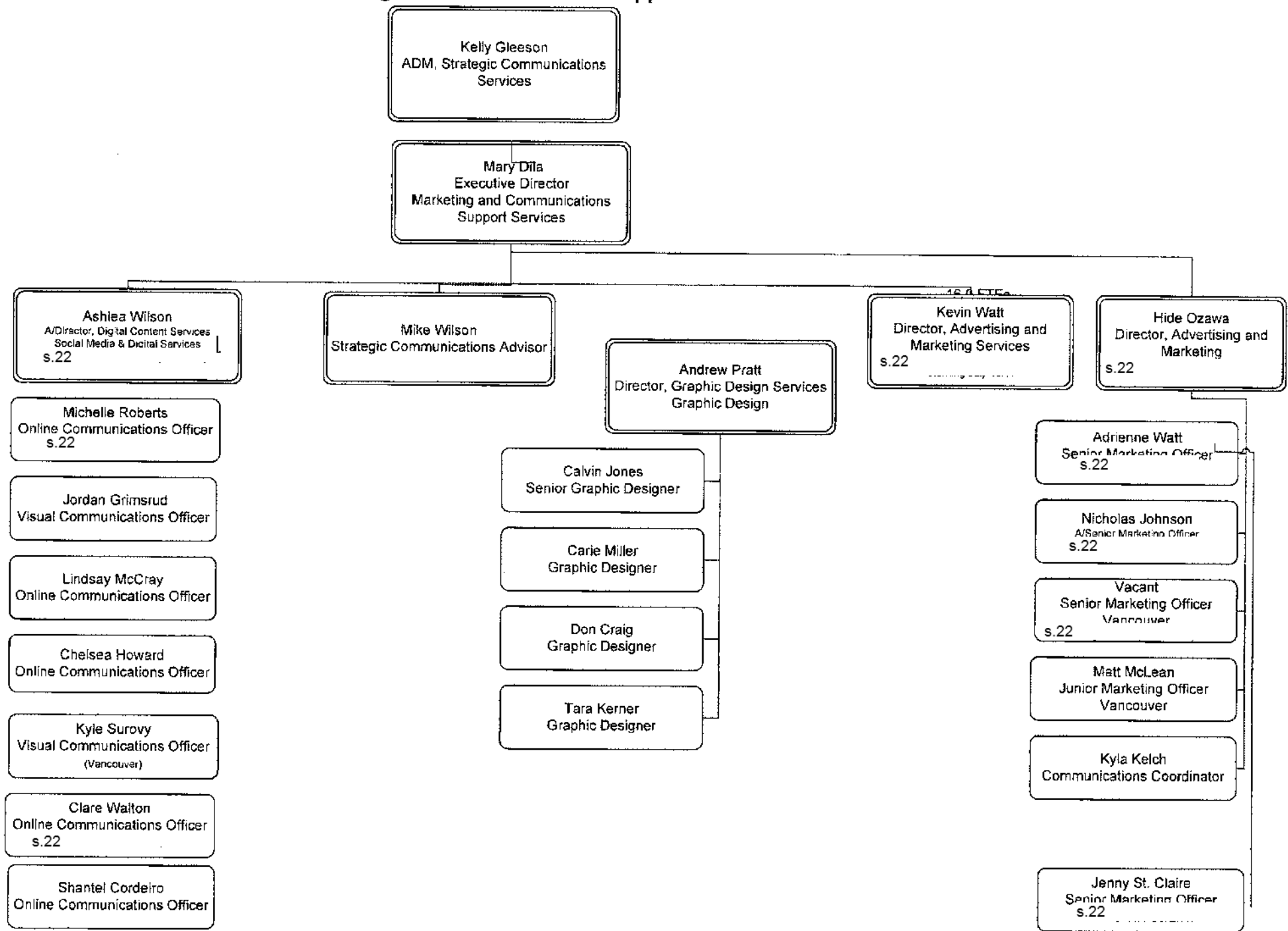
GOVERNMENT COMMUNICATIONS AND PUBLIC ENGAGEMENT (HQ)

Graphic Design Services

Strategic Planning and Public Engagement Division



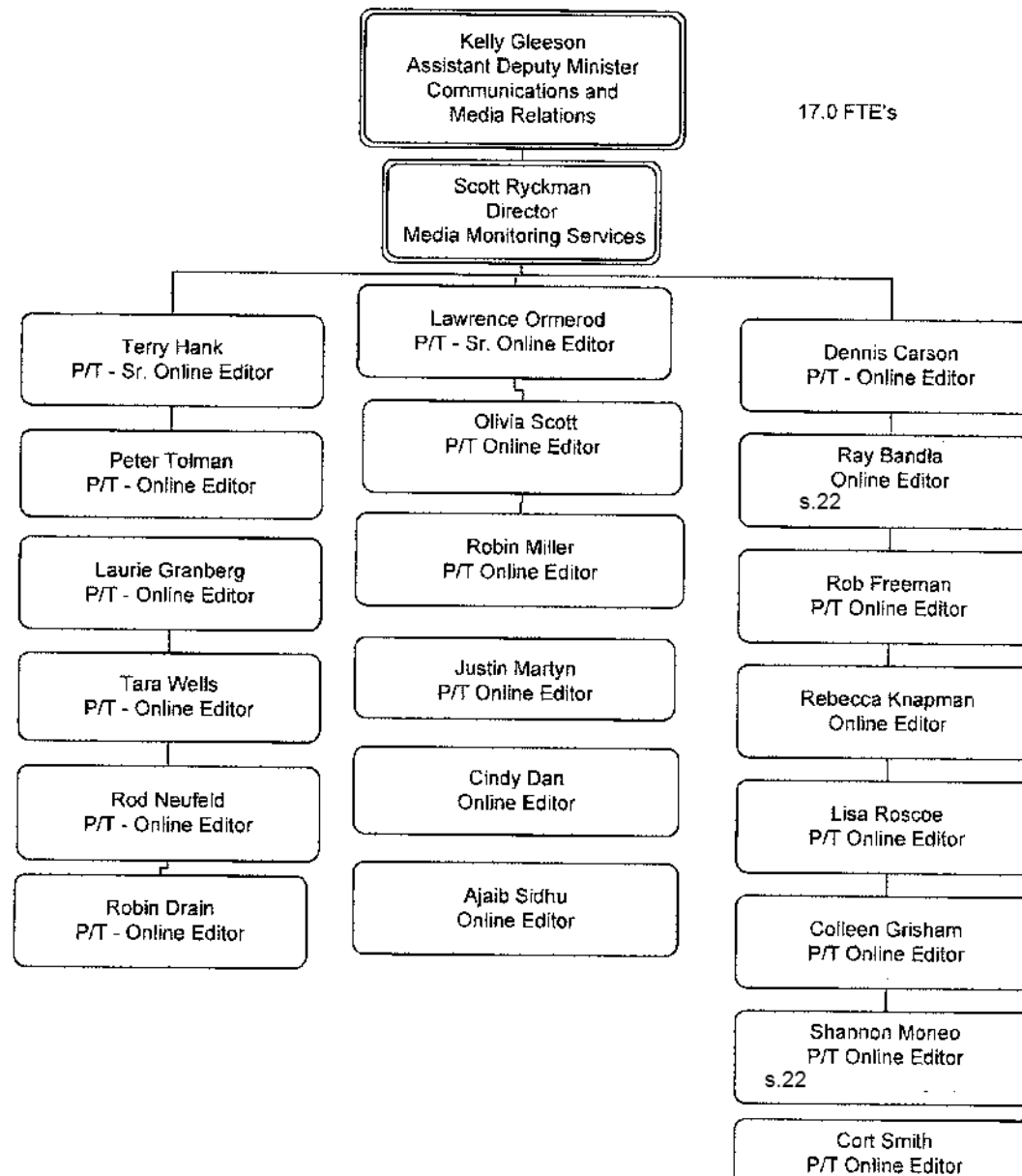
Marketing and Communication Support Services



GOVERNMENT COMMUNICATIONS AND PUBLIC ENGAGEMENT (HQ)

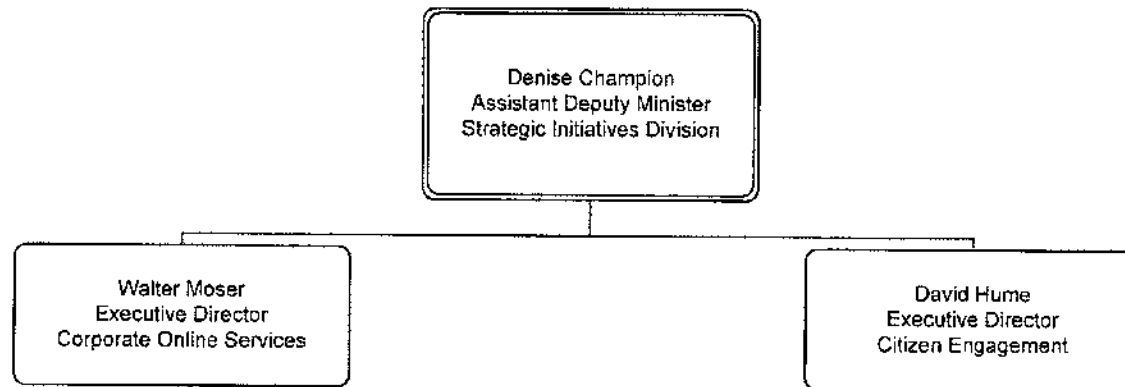
Media Monitoring Services

Communications and Media Relations Division



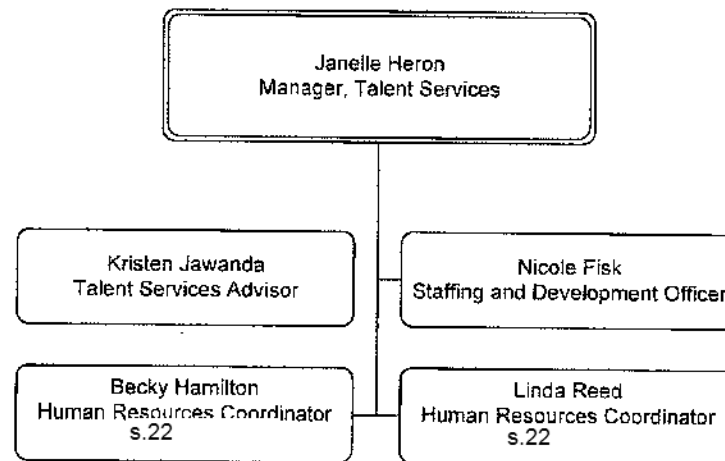
GOVERNMENT COMMUNICATIONS AND PUBLIC ENGAGEMENT

STRATEGIC INITIATIVES DIVISION



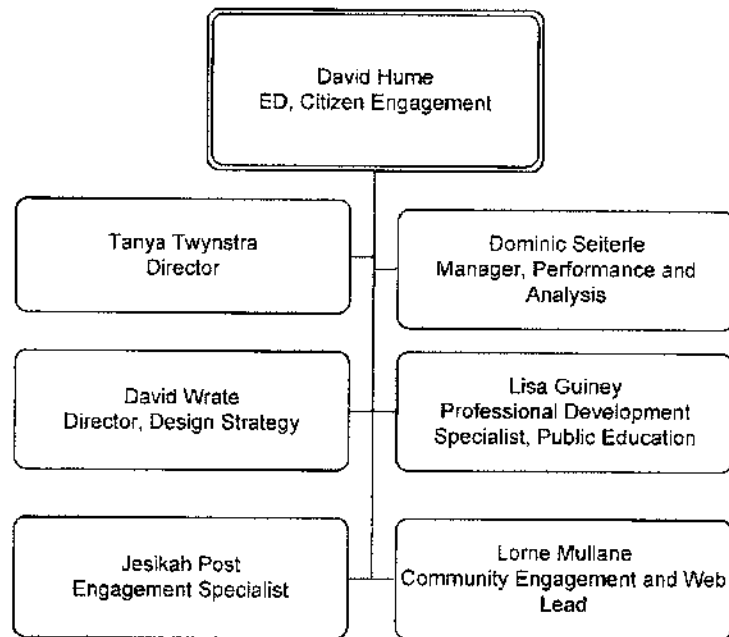
GOVERNMENT COMMUNICATIONS AND PUBLIC ENGAGEMENT (HQ)

Talent Services



GOVERNMENT COMMUNICATIONS AND PUBLIC ENGAGEMENT
STRATEGIC INITIATIVES DIVISION

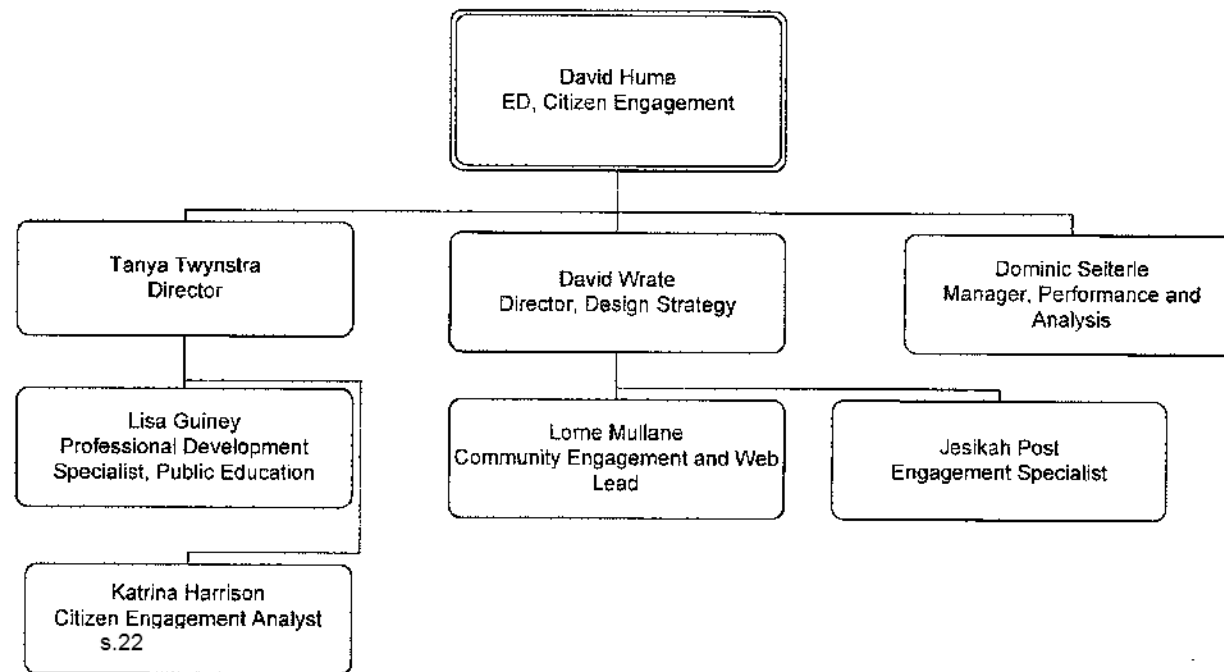
Citizen Engagement (CE)



GovTogetherBC and Engage.gov.bc.ca are B.C.'s digital platform to help citizens find and participate in Provincial public engagements. Complemented by project design services, GCPE's citizen engagement program ties government action to the informed preferences, opinions and judgement of citizens and other stakeholders

GOVERNMENT COMMUNICATIONS AND PUBLIC ENGAGEMENT
STRATEGIC INITIATIVES DIVISION

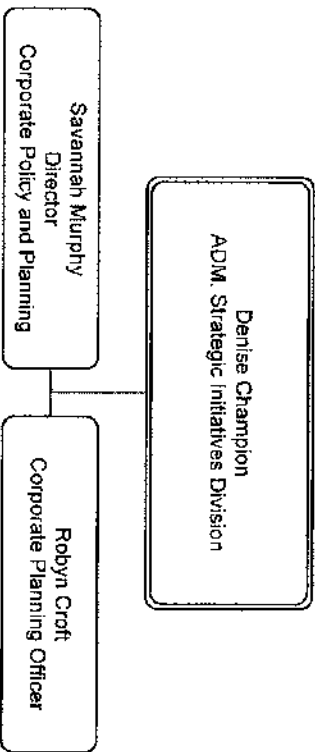
Citizen Engagement (CE)



GOVERNMENT COMMUNICATIONS AND PUBLIC ENGAGEMENT (HQ)

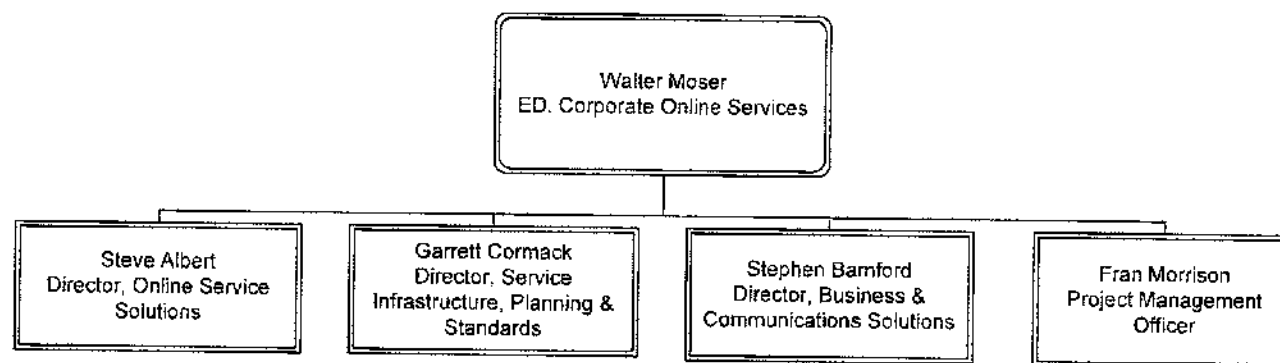
Corporate Policy and Planning

Strategic Initiatives Division



GOVERNMENT COMMUNICATIONS AND PUBLIC ENGAGEMENT STRATEGIC INITIATIVES DIVISION

Corporate Online Services (COS)



Online Service Solutions:

- Design & Development – content management framework (CMF), includes web search, analytics, www2.gov.bc.ca and the content management system (CMSLite)
- CMF – service planning and adoption (across government) of the services (listed above)
- Blogs – development, service planning and adoption of Citizen Engagement platform/tools (across government)

Service Infrastructure, Planning & Standards:

- Infrastructure – for all COS services
- Operations – for all COS services
- Security – for all COS services, and Ministry Information Security Officer (MISO) for all GCPE
- Architecture, planning & standards – for all COS services (note: this is x-team / involves both Steve and Stephens teams as well)

Business & Communications Solutions:

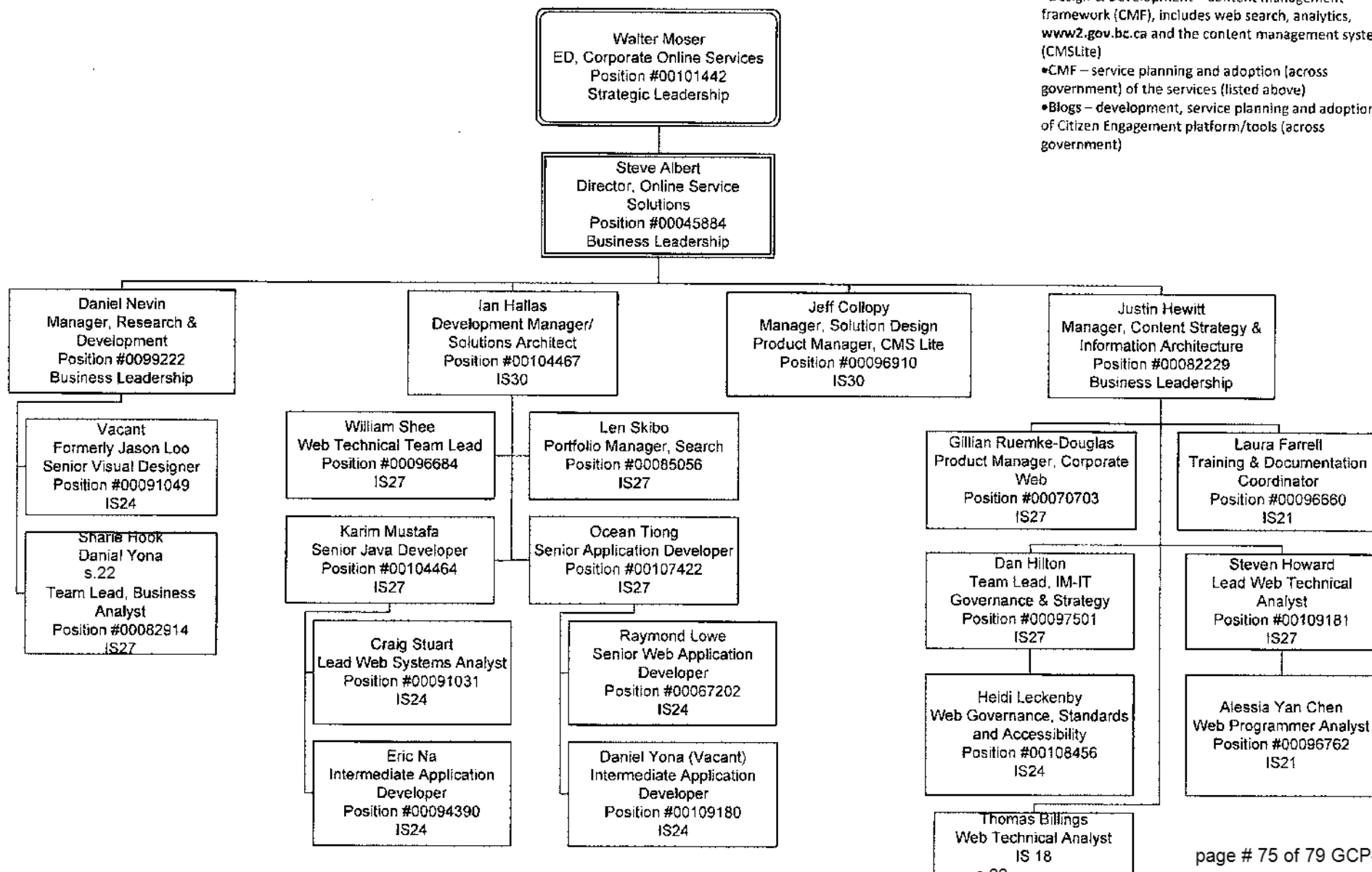
- Client relations – for all COS services
- Service desk – GCPE and COS
- Application management – corporate calendar, newsroom, etc
- Development – corporate calendar, newsroom, etc

**GOVERNMENT COMMUNICATIONS AND PUBLIC ENGAGEMENT
STRATEGIC INITIATIVES DIVISION**

**COS - Corporate Online Services
Online Service Solutions**

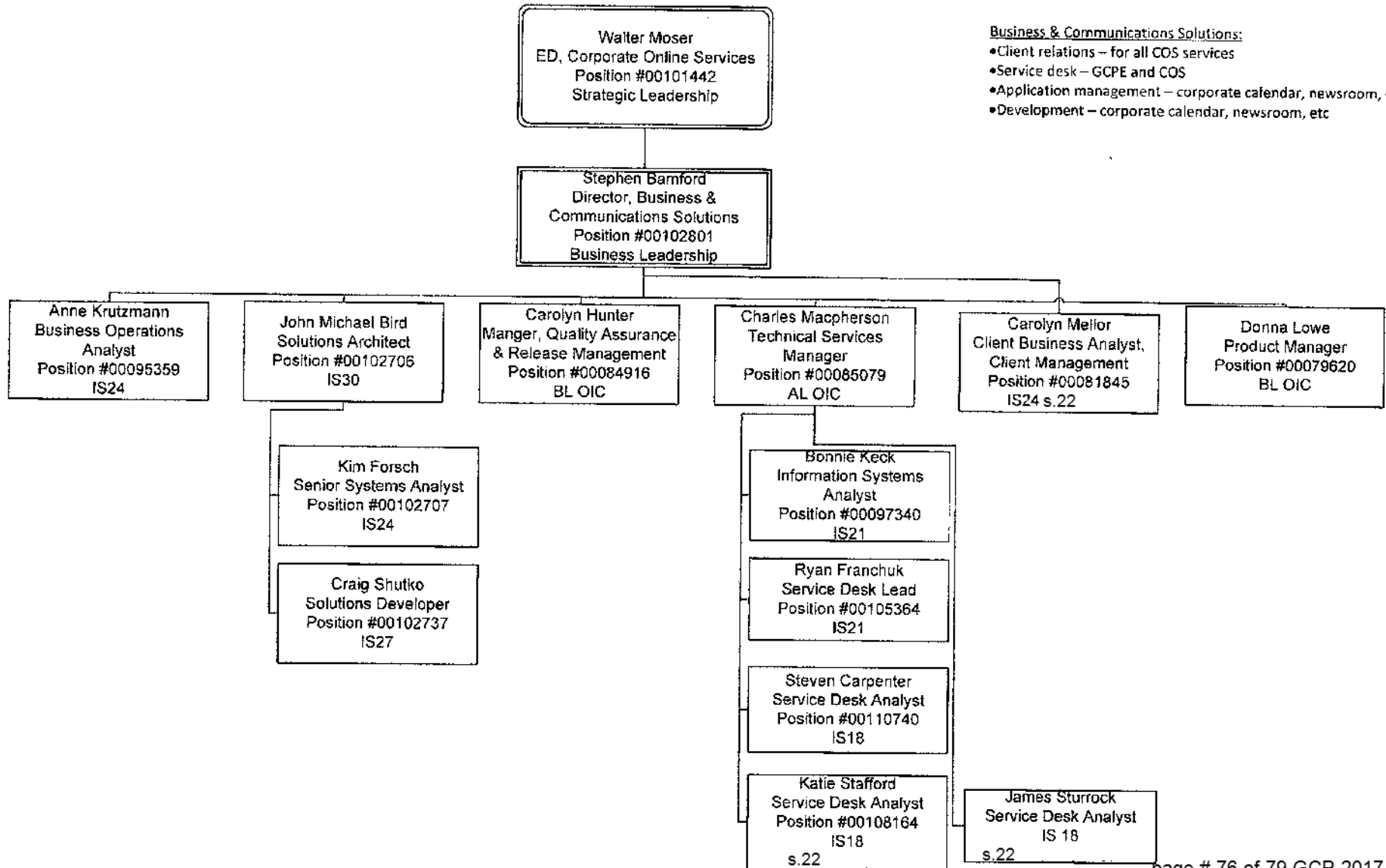
Online Service Solutions:

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- CMF – service planning and adoption (across government) of the services (listed above)
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GOVERNMENT COMMUNICATIONS AND PUBLIC ENGAGEMENT
STRATEGIC INITIATIVES DIVISION

**COS - Corporate Online Services
Business and Communications Solutions**

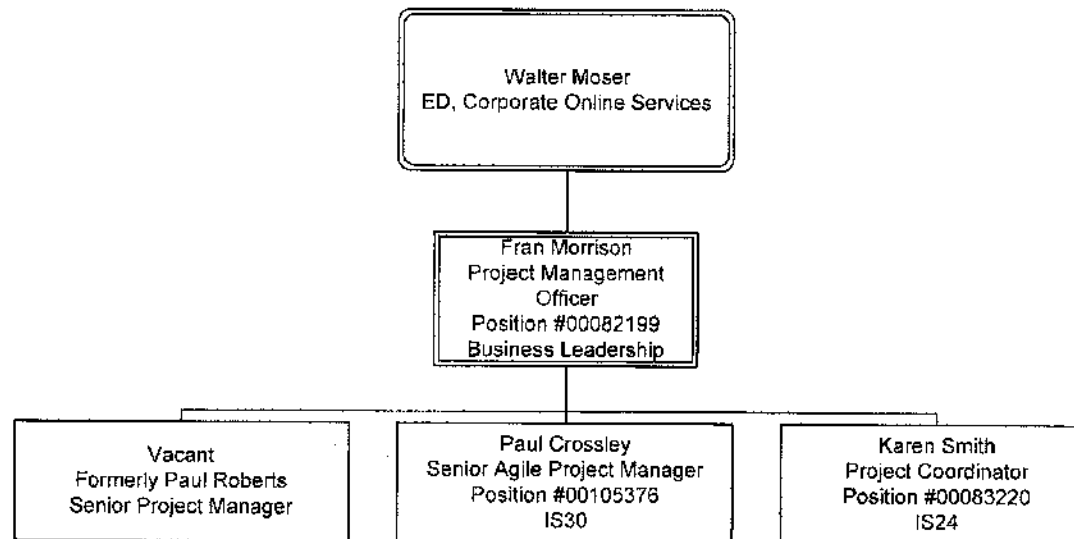


Business & Communications Solutions:

- Client relations – for all COS services
- Service desk – GCPE and COS
- Application management – corporate calendar, newsroom, etc
- Development – corporate calendar, newsroom, etc

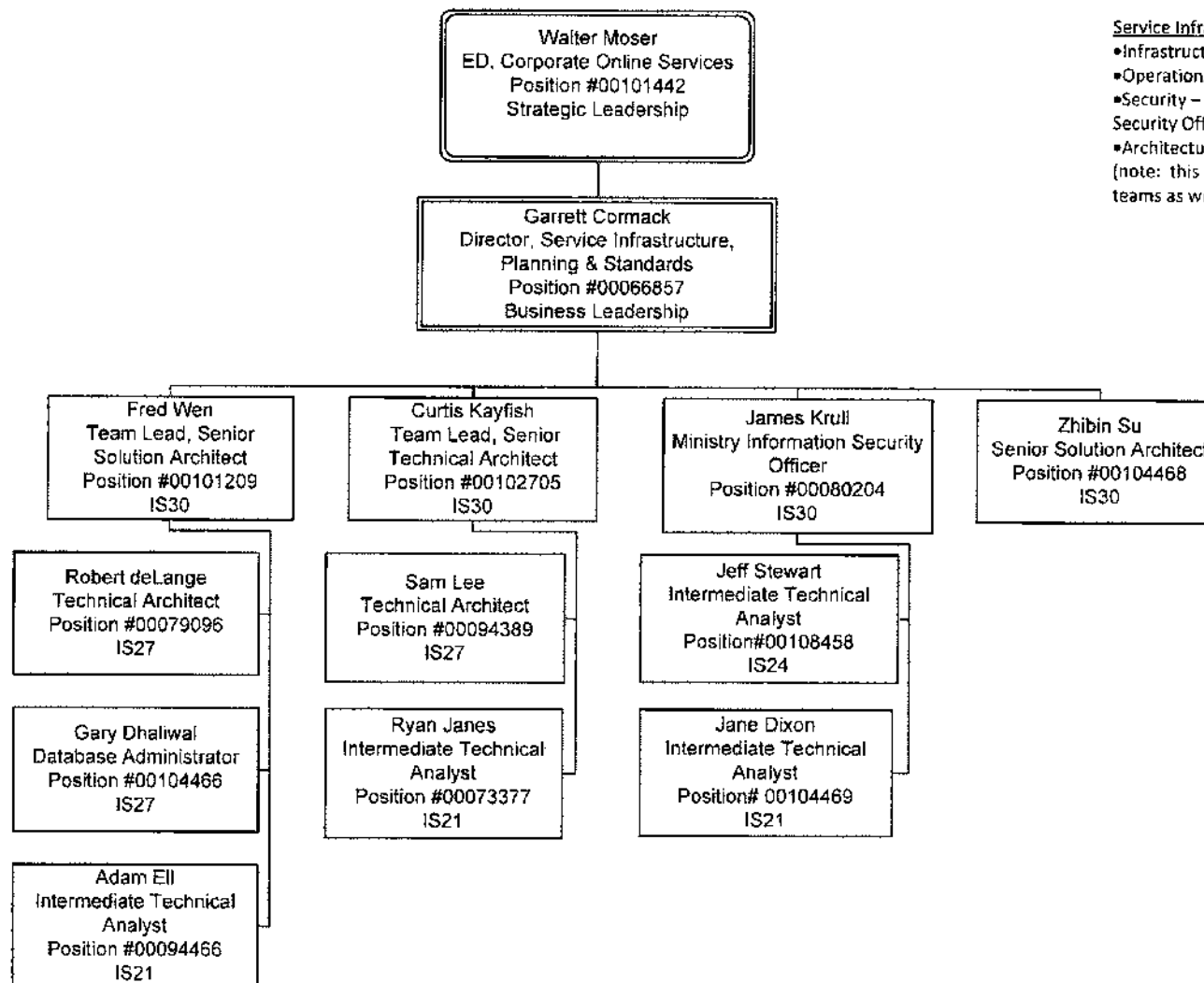
GOVERNMENT COMMUNICATIONS AND PUBLIC ENGAGEMENT
STRATEGIC INITIATIVES DIVISION

Corporate Online Services (COS)



GOVERNMENT COMMUNICATIONS AND PUBLIC ENGAGEMENT
STRATEGIC INITIATIVES DIVISION

COS - Corporate Online Services
Technology Infrastructure and Operations Services

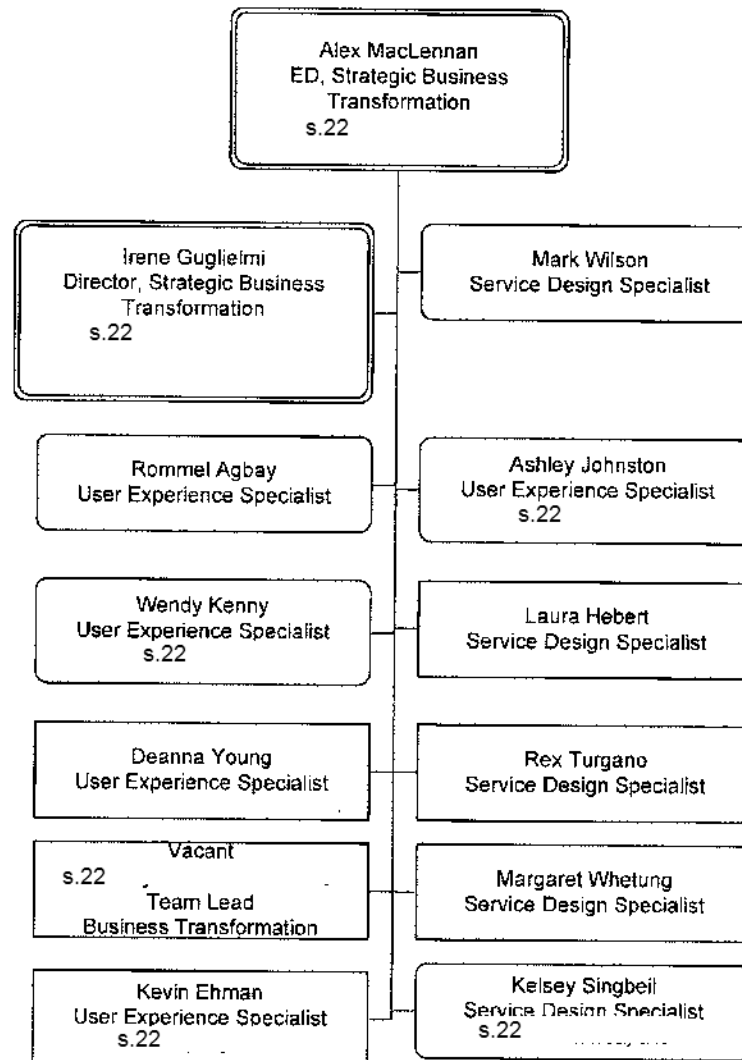


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GOVERNMENT COMMUNICATIONS AND PUBLIC ENGAGEMENT
STRATEGIC INITIATIVES DIVISION

Strategic Design and Transformation (SDT)



Service Design is the process of improving experiences that happen across multiple touch points over time, using 'Design Thinking' to orchestrate people, infrastructure, communication and material components of a service to enhance the value for citizen. Applying the Service Design practice can improve digital, physical and citizen service experiences while improving program outcomes.