From: Krutzmann, Anne GCPE:EX

Sent: Monday, October 16, 2017 4:31 PM

To: Calvignac, Bruno GCPE:EX; Krutzmann, Anne GCPE:EX

Subject: Conversation with Calvignac, Bruno GCPE:EX

Krutzmann, Anne GCPE:EX [4:01 PM]:

alot....!

Calvignac, Bruno GCPE:EX [4:01 PM]:

?

Krutzmann, Anne GCPE:EX [4:01 PM]:

do you remembver off hand how long those "email verification" links last? i.e. don't they expire

so, i have a person frome PREM who's been added to Media Advisories dist. lists, but says shes not receiving them...because she hasn't clicked the link

does the link expire, or am i thinking of the "manage" link

Calvignac, Bruno GCPE:EX [4:04 PM]:

C'est les même je crois. Laisse moi regarder

1 jour

24 h

Krutzmann, Anne GCPE:EX [4:08 PM]:

ok, so i guess one will have to remove and re-add reporter's email in media contacts to re-send the link then Calvignac, Bruno GCPE:EX [4:09 PM]:

Oui ça devrait marcher

Krutzmann, Anne GCPE:EX [4:10 PM]:

ok....merci!:)

Calvignac, Bruno GCPE:EX [4:19 PM]:

Avec plaisir

From: Krutzmann, Anne GCPE:EX

Sent: Tuesday, October 17, 2017 3:59 PM

To: Calvignac, Bruno GCPE:EX; Krutzmann, Anne GCPE:EX

Subject: Conversation with Calvignac, Bruno GCPE:EX

Krutzmann, Anne GCPE:EX [3:27 PM]:

alot...just saw robyn's 2nd email....you havn't gone down to see Marg correct?

i will ping her in a minute

Bruno [3:46 PM]:

Je reviens juste de la voir

Krutzmann, Anne GCPE:EX [3:46 PM]:

ah, ok!! ca va?!

Bruno [3:46 PM]:

oui, ça va.

Krutzmann, Anne GCPE:EX [3:46 PM]:

merci!!

Bruno [3:46 PM]:

Pas de pb. On a aussi parlé de mobile

Krutzmann, Anne GCPE:EX [3:47 PM]:

can i call you in 20mins? juist on a conf. cal

Bruno [3:47 PM]:

ok

Page 03

Withheld pursuant to/removed as

DUPLICATE

From: Calvignac, Bruno GCPE:EX

Sent: Wednesday, October 4, 2017 3:34 PM

To: Croft, Robyn J GCPE:EX; Krutzmann, Anne GCPE:EX

Subject: RE: Awareness Dates, sorting on LA

Got a fix for it!

Bruno

From: Croft, Robyn J GCPE:EX Sent: October-03-17 2:14 PM

To: Krutzmann, Anne GCPE:EX; Calvignac, Bruno GCPE:EX

Subject: Awareness Dates, sorting on LA

Hi there you two, not urgent at all but I just noticed the Awareness Dates don't seem to sort entirely logically – seems odd that it's plunking the Oct. 1-7's randomly between the Oct. 1-31's doesn't it?

Date	Awareness Dates	CC ID#
Oct 1-31	ADHD Awareness Month	HLTH-80664
Oct 1-31	Autism Awareness Month	HLTH-80665
Oct 1-31	Breast Cancer Awareness Month	HLTH-80666
Oct 1-31	Eye Health Month	HLTH-80667
Oct 1-31	Healthy Workplace Month	HLTH-80668
Oct 1-31	Influenza Immunization Awareness Month	HLTH-80669
Oct 1-31	International Walk to School Month	HLTH-80670
Oct 1-31	Occupational Therapy Month	HLTH-80671
Oct 1-31	Psoriasis Awareness Month	HLTH-80672
Oct 1-31	Rett Syndrome Awareness Month	HLTH-80673
Oct 1-31	SIDS Awareness Month (Sudden Infant Death Syndrome)	HLTH-80674
Oct 1-31	Women's History Month	HLTH-80675
Oct 1-7	Mental Illness Awareness Week	MH-80678
Oct 1-7	HPV Prevention Week	HLTH-80679
Oct 1-31	Library Month	EDUC-81435
Oct 1-7	Breastfeeding Week	HLTH-81603
Oct 1-31	National Cyber Security Awareness Month	CITZ-82050
Oct 1-31	Community Living Month	SDPR-82374
Oct 1-31	BC Craft Beer Month	AG-80196
Oct 1-31	Registered Disability Savings Plan Awareness Month	SDPR-80361
Oct 1-31	Foster Family Month	CFD-81211
Oct 1-7	Natural Gas Week: Provincial proclamation	EMPR-82140
Oct 6	World Cerebral Palsy Day	HLTH-80680
Oct 8-14	Healthcare Security and Safety Week	HLTH-80681
Oct 8-14	International OCD Awareness Week	HLTH-80682
Oct 8-14	Homelessness Action Week	MAH-81405
Oct 8-14	Fire Prevention Week	EMBC-82238
Oct 9-27 TBC	Co-op week and Credit Union Day	JTT-81655
Oct 10	World Mental Health Day	MH-80683
Oct 10	World Sight Day	HLTH-80684
Oct 11	International Day of the Girl Child	HLTH-80685

From: Calvignac, Bruno GCPE:EX

Sent: Tuesday, October 10, 2017 9:48 AM

To: Hunter, Carolynn J GCPE:EX; Kayfish, Curtis GCPE:EX; Lowe, Donna GCPE:EX

Cc:Krutzmann, Anne GCPE:EX; Shutko, Craig GCPE:EXSubject:RE: Possible email/HUB issue - and Happy Thanksgiving

Good morning Curtis,

This issue was never fixed. Last May, we talked about using your pinger to keep the Hub alive.

Bruno

From: Hunter, Carolynn J GCPE:EX Sent: October-08-17 5:17 PM

To: Kayfish, Curtis GCPE:EX; Lowe, Donna GCPE:EX

Cc: Kerr, Grant GCPE:EX; Stagg, Linda R GCPE:EX; Platts, Robin GCPE:EX; Carruthers, Dana GCPE:EX; Horlor, Shannon

GCPE:EX; Krutzmann, Anne GCPE:EX; Shutko, Craig GCPE:EX; Calvignac, Bruno GCPE:EX

Subject: Re: Possible email/HUB issue - and Happy Thanksgiving

Hi all

Yes, this is a known issue. I've logged on to the Hub now and the Daily Digest has been distributed. If someone can log on just before 7 am on Tuesday to ensure that release goes out on time.

Gobbel Gobble!

From: Kayfish, Curtis GCPE:EX

Sent: Sunday, October 8, 2017 3:48 PM

To: Lowe, Donna GCPE:EX

Cc: Kerr, Grant GCPE:EX; Stagg, Linda R GCPE:EX; Platts, Robin GCPE:EX; Carruthers, Dana GCPE:EX; Horlor, Shannon GCPE:EX; Hunter, Carolynn J GCPE:EX; Krutzmann, Anne GCPE:EX; Shutko, Craig GCPE:EX; Calvignac, Bruno GCPE:EX

Subject: Re: Possible email/HUB issue - and Happy Thanksgiving

Isn't this the known issue of hub going to sleep after x minutes/hours of no use. Was it fixed, but cane back in a new release?

On Oct 8, 2017, at 3:38 PM, Lowe, Donna GCPE:EX <Donna.Lowe@gov.bc.ca> wrote:

Hi all,

Doesn't it figure, over a long weekend...

s.22

It will likely be Tuesday, before Bruno, Curtis, Carolynn or Anne will be able to address this.

Unfortunately I don't know the technical systems to be of assistance.

Donna

From: Kerr, Grant GCPE:EX

Sent: Sunday, October 08, 2017 12:12 PM

To: Stagg, Linda R GCPE:EX; Platts, Robin GCPE:EX; Carruthers, Dana GCPE:EX; Horlor, Shannon GCPE:EX

Cc: Hunter, Carolynn J GCPE:EX; Lowe, Donna GCPE:EX; Krutzmann, Anne GCPE:EX

Subject: Re: Possible email/HUB issue - and Happy Thanksgiving

Hi Linda,

Thanks for flagging.

I didn't get the MAH statement in my outlook box until 11:05.

Wondering if a sever went down?

Grant

Sent from my BlackBerry 10 smartphone on the TELUS network.

From: Stagg, Linda R GCPE:EX

Sent: Sunday, October 8, 2017 11:16 AM

To: Platts, Robin GCPE:EX; Carruthers, Dana GCPE:EX; Horlor, Shannon GCPE:EX; Kerr, Grant GCPE:EX

Cc: Hunter, Carolynn J GCPE:EX; Lowe, Donna GCPE:EX; Krutzmann, Anne GCPE:EX

Subject: Possible email/HUB issue - and Happy Thanksgiving

Good morning, Everyone –

First, the good news - The 8 AM and 9:30 AM releases published to the Newsroom beautifully.

However, I did not get the emails on my BlackBerry or Outlook emails until I checked the HUB.

Both were still sitting in the Scheduled column. Then they both immediately showed up in my emails, somehow refreshed.

Here is the history of the 9:30 item, 2017MAH0004-001702:

So – this was release for Publishing at 9:30 – but not published until 11:03?
Please enlighten me, and all of us
The next one we have scheduled is for 7 AM on Tuesday.
Gobble, gobble,
Linda S.

From: Calvignac, Bruno GCPE:EX

Sent: Thursday, October 12, 2017 10:07 AM

To: Kayfish, Curtis GCPE:EX
Cc: Krutzmann, Anne GCPE:EX

Subject: RE: Conversation with Calvignac, Bruno GCPE:EX, Curtis Kayfish

Sorry Curtis about that. I should have put it offline instead. Are you able to use the copy of the prod db to troubleshoot your problem?

Bruno

From: Kayfish, Curtis GCPE:EX Sent: October-11-17 12:10 PM To: Krutzmann, Anne GCPE:EX Cc: Calvignac, Bruno GCPE:EX

Subject: RE: Conversation with Calvignac, Bruno GCPE:EX, Curtis Kayfish

It was Dev and any database that requires integrity should be backed up, which they aren't in SDLC. I can restore from prod. I always disable databases for a month or so before deleting to be sure no one complains. In this case I was hoping to compare that data in a table to troubleshoot a reported bug, but life goes on.

/Curtis

From: Krutzmann, Anne GCPE:EX

Sent: Wednesday, October 11, 2017 11:53 AM

To: Kayfish, Curtis GCPE:EX **Cc:** Calvignac, Bruno GCPE:EX

Subject: RE: Conversation with Calvignac, Bruno GCPE:EX, Curtis Kayfish

Bruno did deleted one called "PMO" on Friday as Michael advised it was the old PMO project Kim was working on.

From: Kayfish, Curtis GCPE:EX

Sent: Wednesday, October 11, 2017 11:44 AM

To: Krutzmann, Anne GCPE:EX Cc: Calvignac, Bruno GCPE:EX

Subject: RE: Conversation with Calvignac, Bruno GCPE:EX, Curtis Kayfish

This database is missing in Dev. Was it deleted, and please tell me it was backed up first.

/Curtis

From: Krutzmann, Anne GCPE:EX

Sent: Wednesday, October 11, 2017 10:34 AM

To: Kayfish, Curtis GCPE:EX **Cc:** Calvignac, Bruno GCPE:EX

Subject: RE: Conversation with Calvignac, Bruno GCPE:EX, Curtis Kayfish

Right, I think we were thinking it was a different one (the old one Kim started with in Access).

From: Kayfish, Curtis GCPE:EX

Sent: Wednesday, October 11, 2017 10:18 AM

To: Krutzmann, Anne GCPE:EX **Cc:** Calvignac, Bruno GCPE:EX

Subject: RE: Conversation with Calvignac, Bruno GCPE:EX, Curtis Kayfish

Gcpe.PmpDB are new databases just recently moved to our SQL servers from MS Access. Please ensure these are left as-is. Were you referring to something else?

/Curtis

From: Kayfish, Curtis GCPE:EX

Sent: Wednesday, October 11, 2017 9:56 AM

To: Krutzmann, Anne GCPE:EX **Cc:** Calvignac, Bruno GCPE:EX

Subject: RE: Conversation with Calvignac, Bruno GCPE:EX, Curtis Kayfish

I'll delete from all environments, archiving Prod.

/Ck

From: Krutzmann, Anne GCPE:EX

Sent: Wednesday, October 11, 2017 9:49 AM

To: Kayfish, Curtis GCPE:EX **Cc:** Calvignac, Bruno GCPE:EX

Subject: FW: Conversation with Calvignac, Bruno GCPE:EX, Curtis Kayfish

Hi Curtis – further to our IM last week, look slike the following db instances can be blown away. Please advise how you'd like to proceed (i.e. you remove then in all SDLC + PROD environments, or Bruno does dev/test and you do uat/prod)

Thanks!

Anne

- PMO
- Families first
- Govtogether
- BRDO
- All Restore

From: Krutzmann, Anne GCPE:EX [mailto:Anne.Krutzmann@gov.bc.ca]

Sent: Friday, October 6, 2017 4:14 PM

To: Calvignac, Bruno GCPE:EX; Kayfish, Curtis GCPE:EX; Krutzmann, Anne GCPE:EX

Subject: Conversation with Calvignac, Bruno GCPE:EX, Curtis Kayfish

Krutzmann, Anne GCPE:EX [1:30 PM]:

hi Curtis.....I need to confirm i can blow away all the related AD groups (so charles doesn't request them be "transferred" to FIN...) and Bruno is cleaning up a few of the dev / test env. db instances as well so can you confirm the following:

Krutzmann, Anne GCPE:EX [1:30 PM]:

1. BRDO is now migrated and fully over to Finance env.

Curtis Kayfish [1:30 PM]:

1, yes

Krutzmann, Anne GCPE:EX [1:30 PM]:

- 2. Families first we no longer host
- 3. Govtogether same

Calvignac, Bruno GCPE:EX [1:31 PM]:

and the _Restore ones too

Curtis Kayfish [1:31 PM]:

#2 & #3, correct

Restore?

Krutzmann, Anne GCPE:EX [1:31 PM]:

and BC Bsides (active directory groups) im gonna request be deleted

Calvignac, Bruno GCPE:EX [1:32 PM]:

Gcpe.ENewsletters_Restore and Gcpe.NewsOnDemand Restore

and Gcpe. Enewsletters Restore

Krutzmann, Anne GCPE:EX [1:32 PM]:

so #4. BCB Sides - not sure where that went

Curtis Kayfish [1:32 PM]:

Ah, those Restore DB's can be deleted

No related groups

BCBSides we didnt host, dont know if we had groups for them, but The site went away as far as I remember

Krutzmann, Anne GCPE:EX [1:34 PM]:

ya, it was Atomic crayon, long gon

gone

Krutzmann, Anne GCPE:EX [1:51 PM]:

one last one.....BC Jobs Plan - we don't manage any of that correct?

wanting to blow away the AD groups which were created for it

From: Calvignac, Bruno GCPE:EX

Sent: Thursday, October 12, 2017 12:14 PM

To: Krutzmann, Anne GCPE:EX
Cc: Hunter, Carolynn J GCPE:EX

Subject: RE: [JIRA] (SDI-1672) News Remove link to LNG

Done. There's still a link to LNG in jobs-trade-and-technology

From: Krutzmann, Anne GCPE:EX Sent: October-12-17 11:51 AM To: Calvignac, Bruno GCPE:EX Cc: Hunter, Carolynn J GCPE:EX

Subject: FW: [JIRA] (SDI-1672) News Remove link to LNG

HI Bruno – I cannot assign this ticket to you, so please see below for changes need on the Finance Ministry landing page (left nav urls under featured topics need to be adjusted in db)

Let me know if you have any questions.

Merci! Anne

From: Walton, Clare GCPE:EX

Sent: Thursday, October 12, 2017 10:19 AM

To: Krutzmann, Anne GCPE:EX **Cc:** GCPE Digital Communications

Subject: RE: [JIRA] (SDI-1672) News Remove link to LNG

Good Morning Anne,

Yes the process for the left nav remains the same: Top 5 topics and Top 3 Services.

Best,

Clare

Clare Walton, MSc

Digital Communications Officer | Digital Communications Government Communications and Public Engagement

Cell: (778) 533-1116

*Please send all requests to the GCPE Digital Communications mailing list to ensure that your request is dealt with in a timely manner.

From: Krutzmann, Anne GCPE:EX

Sent: Wednesday, October 11, 2017 12:04 PM

To: Walton, Clare GCPE:EX

Subject: FW: [JIRA] (SDI-1672) News Remove link to LNG

Hi Clare – before we proceed with updating, can you confirm that the process for the left nav content is still the same? i.e. previously it was that the top 5 topics and top 3 services which are currently on www2.gov.bc.ca would be used for each ministry.

In having a look the Finance landing page on news (https://news.gov.bc.ca/ministries/finance) it seems to be a bit out of sync with is on the Gov site. Featured Topics should be in this order (some are new, some are just to be moved):

- 1. Budget 2018 Consultations (http://www2.gov.bc.ca/gov/content/governments/about-the-bc-government/bc-budget/consultations)
- 2. BC Budget (move from 3rd slot)
- 3. Public Accounts (move from 5th slot)
- 4. Economic Indicators (http://www.bcstats.gov.bc.ca/StatisticsBySubject/KeyIndicators/KeyIndicatorsHighlights.aspx)
- 5. eTax (http://www2.gov.bc.ca/gov/content/taxes/etaxbc)

Featured Topics

- Liquefied natural gas (LNG) income tax
- Apply for a gaming grant
- BC Budget
- Executive compensation
- Public Accounts

Featured Services

- Learn about provincial sales tax exemptions
- Apply for a home owner grant
- Pay or defer your property tax

The Ministry of Finance plays a k government's economic, fiscal, 1

Featured Topics

- **Budget 2018 Consultation:** Information on how to par Government Services'
- BC Budget Reader-friendly, plain-lang
- Public Accounts The Province of British Coli information for the past fis
- Economic Indicators Statistics on labour force, e
- eTax A convenient online syster and communicate directly
- Public Sector Bargaining Learn more about bargaini
- Board Resourcing Develop Information about British (serve on them and the app
- Taxpayer Accountability Pr Public sector organizations fiduciary duty to their orga
- Medical Services Plan The Medical Services Plan (physicians and supplemen
- Division & Branches Learn more about the Divi:



Featured Services

- Provincial Sales Tax Exemp Provincial sales tax (PST) is purchased, acquired or bro
- Home Owner Grant Learn more on how to app your principal residence.
- Pay or Defer Your Property Learn more on how you ca residential and farm prope
- Apply for <u>Personal</u> or <u>Corp</u> Find credits that apply to y the tax credit.

From: Carolynn Hunter (JIRA) [mailto:gcpe.servicedesk@gov.bc.ca]

Sent: Tuesday, October 10, 2017 5:39 PM

To: Krutzmann, Anne GCPE:EX

Subject: [JIRA] (SDI-1672) News Remove link to LNG



Carolynn Hunter updated an issue

GCPE Service Desk-Internal / □ŞDI-1672

News Remove link to LNG

Change By: Carolynn Hunter

Summary: News Broken Remove link to LNG

Add Comment

This message was sent by Atlassian JIRA (v7.3.7#73018-sha1:17f7a2e)



From: Calvignac, Bruno GCPE:EX

Sent: Monday, October 16, 2017 10:18 AM

To: Kayfish, Curtis GCPE:EX; Krutzmann, Anne GCPE:EX

Cc: Hunter, Carolynn J GCPE:EX

Subject: RE: UPDATE - FOR ACTION - Service Bulletin 981: GEMS Email Gateway Servers

Good morning Curtis,

Those errors happen when Hub goes to sleep. I recently found a way so they don't happen, but my change is not deployed yet.

Anyway, they are harmless.

Can we triple check that the new Gateway servers are not being flaky?

Bruno

From: Kayfish, Curtis GCPE:EX Sent: October-16-17 10:08 AM

To: Krutzmann, Anne GCPE:EX; Calvignac, Bruno GCPE:EX

Cc: Hunter, Carolynn J GCPE:EX

Subject: RE: UPDATE - FOR ACTION - Service Bulletin 981: GEMS Email Gateway Servers

I had prepared for this change by confirming we are using the proper GEMS managed groups that we *should* be able to access new servers after they went online, I have confirmed now that we definitely CAN access them. Both Hub & ND are sending SMTP messages as soon as it gets them to apps.smtp.gov.bc.ca. We have no problems sending emails out.

I am going to send them some details of issuing we are seeing, but want to keep it specific and simple. I asked Carolyn to provide a summary of what the users have seen, which is sounds lime is many TEST emails being sent from hub are not getting to users (ay all? Delayed by how long)

Bruno, can you confirm that these test emails are being dropped into the pickup folder (E:\Websites\mailroot\Pickup) and not being sent directly from the ub application on Inlay.Dmz? I'm curious when/why that app makes these log entries in \Log files\QueueBackgroundWorkItem.log, and if the time is UTC:

s.15

/Curtis

From: Krutzmann, Anne GCPE:EX

Sent: Monday, October 16, 2017 9:46 AM

To: Kayfish, Curtis GCPE:EX; Calvignac, Bruno GCPE:EX

Cc: Hunter, Carolynn J GCPE:EX

Subject: FW: UPDATE - FOR ACTION - Service Bulletin 981: GEMS Email Gateway Servers

From: Macpherson, Charles GCPE:EX **Sent:** Monday, October 16, 2017 9:44 AM

To: Krutzmann, Anne GCPE:EX

Subject: FW: UPDATE - FOR ACTION - Service Bulletin 981: GEMS Email Gateway Servers

CHARLES MACPHERSON

Technical Services Manager

Direct: 250 387 1796 | Mobile: 250 886 2348

From: OCIO Technology Solutions MTIC:EX **Sent:** Tuesday, October 03, 2017 11:27 AM

Subject: UPDATE - FOR ACTION - Service Bulletin 981: GEMS Email Gateway Servers

OCIO | Office of the Chief Information Officer

To: Ministry and Broader Public Sector (BPS) Service Managers

Update – October 3, 2017: The addition of two virtual servers to the application tier of the GEMS email gateway has been rescheduled for Sunday, October 15, 2017. The new date is reflected in red highlighted text in the body of the service bulletin.

Update – August 31, 2017: Due to the ongoing <u>Provincial State of Emergency</u>, the work to add two virtual servers to the applications tier of the GEMS email gateway has been postponed. Once

implementation is rescheduled, an update to this Service Bulletin will be issued.

Also, please note the change highlighted in red text in the second paragraph of the "Action Required" section.

Update - August 16, 2017: Please see below for updated contact information highlighted in red.

August 16, 2017

GEMS Email Gateway Servers

To provide better performance and additional redundancy, the Office of the Chief Information Officer (OCIO) is adding two re-commissioned virtual servers to the applications (APPS) tier of the GEMS email gateway on Sunday, October 15, 2017. The APPS tier provides a bulk outbound email SMTP service for APPS within government and the SPAN/BC network. The new servers will also facilitate a larger pool of outbound Internet Protocol (IP) addresses which are less likely to trigger policies causing delivery issues with certain external email domains.

The "apps.smtp.gov.bc.ca" DNS configuration (for outbound mail) will be updated to include the two new virtual servers as follows:

- 1. apps-cal-2.dmz
- 2. apps-kam-2.dmz

The APPS-SMTP and SSBC-GEMS-ZONE-A-SMTP-APPS firewall objects have already been updated to include the new servers.

Please see the related Technical Information Bulletin (<u>TIB# D-2017-066</u>) and Request for Change (<u>RFC# 157448</u>) for more information. If further clarification is required, please contact the <u>OCIO</u>.

Action Required

Client actions may be required depending on their bulk outbound email SMTP configurations, server locations and firewall rules configurations. Because action may be required for certain service configurations, Service Managers are asked to forward this bulletin to all application owners in their organization using the GEMS bulk outbound email SMTP service.

Please note - clients with servers located in the Calgary and Interior datacenters with firewall rules specifying explicit bulk outbound IP addresses (see the <u>related TIB</u> for IP addresses) will need to submit Hosting iStore orders to modify existing firewall rules **or** replace the IP addresses with the APPS-SMTP firewall object. Hosting iStore orders need to be submitted by August 27, 2017.

Clients can update firewall rules by submitting the following iStore forms:

- Firewall Change Form
- Firewall Security Request

For technical questions regarding the GEMS Email Gateway Servers and this process, please contact the OCIO.

If you have issues or questions regarding the iStore ordering process, please contact the Service Desk

online, by email at <u>77000@gov.bc.ca</u> or call 250 387-7000 (**toll-free 1 866 660-0811**), option 1. For additional information on the Service Desk 77000 options, please see <u>Service Bulletin 879</u>.

This service bulletin can be viewed online.

From: Calvignac, Bruno GCPE:EX

Sent: Monday, October 16, 2017 10:21 AM

To: Kayfish, Curtis GCPE:EX

Cc: Hunter, Carolynn J GCPE:EX; Krutzmann, Anne GCPE:EX **Subject:** FW: News On Demand - Bounce Manager - 10/16/2017

This email has been delayed for almost 5 hours! Sounds like a problem with the Exchange server.

Bruno

From: Hunter, Carolynn J GCPE:EX Sent: October-16-17 10:11 AM

To: Krutzmann, Anne GCPE:EX; Shutko, Craig GCPE:EX; Calvignac, Bruno GCPE:EX

Subject: FW: News On Demand - Bounce Manager - 10/16/2017

From: noreply.newsondemand@gov.bc.ca

Sent: Monday, October 16, 2017 5:24:29 AM (UTC-08:00) Pacific Time (US & Canada)

To: Hunter, Carolynn J GCPE:EX

Subject: News On Demand - Bounce Manager - 10/16/2017

BounceManager, checking noreply.newsondemand@gov.bc.ca

Processing 1 unread emails...

Bounce: \$.22 (4.4.7)

This email generated on Monday, October 16, 2017 5:24:29 AM

From: Krutzmann, Anne GCPE:EX

Sent: Thursday, October 12, 2017 11:51 AM

To: Calvignac, Bruno GCPE:EX
Cc: Hunter, Carolynn J GCPE:EX

Subject: FW: [JIRA] (SDI-1672) News Remove link to LNG

HI Bruno – I cannot assign this ticket to you, so please see below for changes need on the Finance Ministry landing page (left nav urls under featured topics need to be adjusted in db)

Let me know if you have any questions.

Merci! Anne

From: Walton, Clare GCPE:EX

Sent: Thursday, October 12, 2017 10:19 AM

To: Krutzmann, Anne GCPE:EX **Cc:** GCPE Digital Communications

Subject: RE: [JIRA] (SDI-1672) News Remove link to LNG

Good Morning Anne,

Yes the process for the left nav remains the same: Top 5 topics and Top 3 Services.

Best,

Clare

Clare Walton, MSc

Digital Communications Officer | Digital Communications Government Communications and Public Engagement Cell: (778) 533-1116

*Please send all requests to the GCPE Digital Communications mailing list to ensure that your request is dealt with in a timely manner.

From: Krutzmann, Anne GCPE:EX

Sent: Wednesday, October 11, 2017 12:04 PM

To: Walton, Clare GCPE:EX

Subject: FW: [JIRA] (SDI-1672) News Remove link to LNG

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- 2. BC Budget (move from 3rd slot)
- 3. Public Accounts (move from 5th slot)
- 4. Economic Indicators (http://www.bcstats.gov.bc.ca/StatisticsBySubject/KeyIndicators/KeyIndicatorsHighlights.aspx)
- 5. eTax (http://www2.gov.bc.ca/gov/content/taxes/etaxbc)

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- Apply for a gaming grant
- BC Budget
- Executive compensation
- Public Accounts

Featured Services

- Learn about provincial sales tax exemptions
- Apply for a home owner grant
- Pay or defer your property tax

The Ministry of Finance plays a k government's economic, fiscal, 1

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- Economic Indicators Statistics on labour force, e
- A convenient online syster and communicate directly
- Public Sector Bargaining Learn more about bargaini
- Board Resourcing Develop Information about British (serve on them and the app
- Taxpayer Accountability Pr Public sector organizations fiduciary duty to their orga
- Medical Services Plan The Medical Services Plan (physicians and supplemen
- Division & Branches Learn more about the Divi:



Featured Services

- Provincial Sales Tax Exemp Provincial sales tax (PST) is purchased, acquired or bro
- Home Owner Grant Learn more on how to app your principal residence.
- Pay or <u>Defer</u> Your Property Learn more on how you ca residential and farm prope
- Apply for <u>Personal</u> or <u>Corp</u> Find credits that apply to y the tax credit.

From: Carolynn Hunter (JIRA) [mailto:gcpe.servicedesk@gov.bc.ca]

Sent: Tuesday, October 10, 2017 5:39 PM

To: Krutzmann, Anne GCPE:EX

Subject: [JIRA] (SDI-1672) News Remove link to LNG



Carolynn Hunter updated an issue

GCPE Service Desk-Internal / □ŞDI-1672

News Remove link to LNG

Change By: Carolynn Hunter

Summary: News Broken Remove link to LNG

Add Comment

This message was sent by Atlassian JIRA (v7.3.7#73018-sha1:17f7a2e)



From: Krutzmann, Anne GCPE:EX

Sent: Monday, October 16, 2017 5:04 PM

To: Calvignac, Bruno GCPE:EX

Subject: Another tweak requested on teh bio page - health ministry....

HI Bruno! This came in Friday and I just saw it now...

Thanks,

Hi.

I have a request to update following page:

https://news.gov.bc.ca/ministries/health/biography

Description:

The bio on the Ministry of Health website needs one small change to the update, which is in the fire the word 'the' before the word 'most.' It wasn't in the original copy we sent in. Sorry about that.

"Since being elected to represent Vancouver-Kingsway in 2005, Adrian has forged a reputation as for his constituents and their concerns, and as one of the most effective members of the B.C. legis

Let me know if you have any questions.

Thanks!

Hemant Kumar | Consultant Contracted to the Ministry of Health | CGI 5th Floor, 1405 Douglas Street, Victoria, BC V8W2G2

T: 250.220.8700

h.kumar@cgi.com<h.kumar@cgi.com

Anne Krutzmann, Business Analyst
Business and Communications Solutions
GDX - Government Digital Experience Division
Government Communications & Public Engagement

Mobile: 250-588-4371



Bruno Calvignac 10:30 AM Bonjour ô my favorite tester



carolynn 10:30 AM

bonjour!



Bruno Calvignac 10:30 AM

I am looking at 2576: Hub URLs should not be case sensitive

I put a comment (edited)



carolynn 10:32 AM

ok, thanks, i will have a look.

there is a bit more detail in the attached email (attached to the TFS item.)

for example,

https://news.gov.bc.ca/files/Newsroom/downloads/Backgrounder_BC_Hydro_Rates.pdf works

- but if you use lower case N in /newsroom, the URL returns to the search page:

https://news.gov.bc.ca/files/newsroom/downloads/Backgrounder_BC_Hydro_Rates.pdf



Bruno Calvignac 10:36 AM

Ok, thanks, can you add that to the bug? Please



carolynn 10:37 AM

sure.



Bruno Calvignac 10:39 AM

Danke



carolynn 10:42 AM

i also am testing bug 2587 but it doesn't pass yet. fails on step 6. I will chat with you about this aft ...



Bruno Calvignac 10:53 AM

Ok, which table?



carolynn 10:55 AM

- 1. in the Corporate Calendar admin tool
- 2. Update the phone # or mobile # fields of a user's profile
- 3. user profile changes are saved successfully
- 4. view in MRM on the /contacts page

(https://test.hub.gcpe.gov.bc.ca/MediaRequests/contacts)

- 5. Primary or secondary information is updated as changed in Calendar tool
- 6. When viewed on BC Gov News (https://test.news.gov.bc.ca/contacts) it is not automatically

When viewed on BC Gov News (https://test.news.gov.bc.ca/contacts) it is not automatically updated

so, I am updating the phone # for GCPEACT in CC

mobile #

but doesnt appear on BC Gov News https://test.news.gov.bc.ca/contacts

https://test.hub.gcpe.gov.bc.ca/Legacy/Calendar/Admin/User.aspx?SystemUserId=4444



Bruno Calvignac 11:01 AM

Oh I see, it works if you edit it in the Grid but it doesn't if you use the bottom pane



carolynn 11:01 AM

right-Robyn won't be using the Grid

October 17th, 2017



Bruno Calvignac 10:43 AM

Bonjour Carolyn. I put a comment in BUG 2647.



carolynn 10:43 AM

merci.



Bruno Calvignac 10:44 AM

Do you want me to fix the extra page breaks?



carolynn 10:53 AM

if you can, that would be great.



carolynn 12:15 PM

bonjour, i am running through my regression tests for BC Gov News, and one is not passing... adding media assets to a published entry.

https://test.news.gov.bc.ca/releases/2017TRAN0251-001695 likely a config issue with azure connection?



carolynn 12:17 PM

uploaded and commented on this image: Uploaded Media Assets not displaying on BC Gov



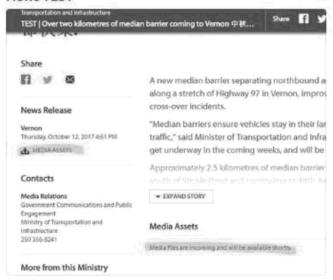






uploaded and commented on this image: Uploaded Media Assets not displaying on BC Gov

News TEST ▼



66 i have tried to upload several files but they do not "save" or display



Bruno Calvignac 12:17 PM

Yes I changed that for bug 2576: Hub URLs should not be case sensitive

Let me look at it

October 18th, 2017



carolynn 11:56 AM

shall i add as this as bug in TFS?



Bruno Calvignac 12:03 PM

no, that's part of bug 2576



carolynn 2:26 PM

uploaded and commented on this image: MediaAssets2PMWed.JPG ▼



ok, so assets are loading now to TEST, that is great! but they don't appear on TEST Hub as they do currently in PROD.



Carolytiii 2:27 PIVI

October 18th, 2017

https://test.news.gov.bc.ca/releases/2017TRAN0251-001695#assets and https://test.hub.gcpe.gov.bc.ca/Legacy/News/ReleaseManagement/Published/NEWS-15557



Bruno Calvignac 2:32 PM I just about to publish test

with the new Calendar filters too



carolynn 2:33 PM

kk

oh great!



Bruno Calvignac 3:24 PM

please try again



carolynn 3:26 PM

excellent! I am able to upload at https://test.hub.gcpe.gov.bc.ca/Legacy/News/FileManagement

October 19th, 2017



Bruno Calvignac 2:03 PM

Fixed on test: Bug 2647 Corporate Calendar 'This day only' checkbox does not filter results in Look Ahead Report

Carolynn 1:14 PM

shared this image: hamburger menu + search functions not working on mobile view ▼

Shiles © OLIVEST TESTS © TFS

BRITTISH
COLUMBIA

OV News

Q

I GREAT SHAKEOUT Earthquake

S - 617 GOVT





carolynn 1:15 PM

Bonjour! While regression testing BC Gov News on a mobile device I've discovered the hamburger menu and the search (magnifying glass) functions are not working.



Bruno Calvignac 1:16 PM

Ah! Merci



Bruno Calvignac 1:47 PM

Interesting: it never worked in test since the beginning of the year (When we went to .NetCore 1.0). Fixed



carolynn 1:48 PM

hmmmm but it works in UAT ...



Bruno Calvignac 1:48 PM

and dev



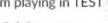
Bruno Calvignac 2:06 PM

FYI: I am trying something in dev hub. I am assuming you are using test



carolynn 2:06 PM

yes, i am playing in TEST 🙂





Bruno Calvignac 4:35 PM

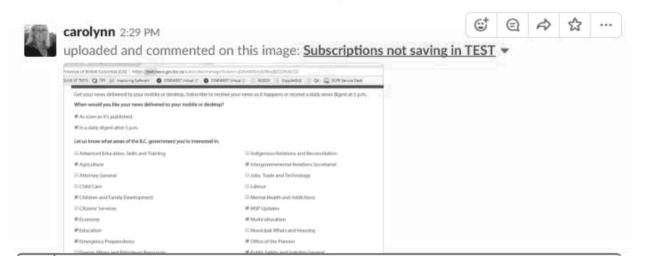
Please stay in test, I am playing with dev



carolynn 4:35 PM

ok

October 23rd, 2017



66 hi Bruno, not sure why but my selections for ministry news subscriptions don't seem to be saving. I keep selecting all of them via http://test.news.gov.bc.ca/subscribe/manage but when i go back to verify, only the ministries that did not change (were not re-named) in the shuffle are checked. http://test.news.gov.bc.ca/subscribe/manage?token=qQhrbM3mdUWiu9ZQ2Bn8cQ2



Bruno Calvignac 3:04 PM

Looks like Curtis did not refresh the NOD db since the gov change



carolynn 3:06 PM

i updated the feeds manually ...

to match prod.



Bruno Calvignac 3:08 PM

Oh, it looks like even in prod, the old ministries are still in Nod



carolynn 3:08 PM

really? I looked on Friday and they looked fine

http://newsondemand.gcpe.gov.bc.ca/ManageLists.aspx -- the ministry feeds are all updated. http://test.newsondemand.gcpe.gov.bc.ca/ManageLists.aspx

October 25th, 2017



carolynn 4:01 PM

uploaded and commented on this image: Mobile Menu in DEV missing 4 report links ▼



QA feedback: if you are still working on a mobile view - the 4 report links don't show when the screen is shrunk to this size.



Bruno Calvignac 4:04 PM

Yes, that's the extra small size (smaller than 768px) for mobile

October 26th, 2017



carolynn 3:08 PM

ah, my role wasn't administrator, that's why i didnt see the link. all good



Bruno Calvignac 3:10 PM

Good

October 30th, 2017



Bruno Calvignac 5:05 PM

Hi Carolynn



carolynn 5:05 PM

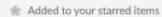
hallo!



Bruno Calvignac 5:06 PM

Craig asked me to deal with the Hub application errors that Michael use to receive by email (Craig gets them now)

5:07 PM. Since we need to reproduce them in order to trouble shoot them, he agreed that we should stop intercepting them.



So I am publishing a new Hub in test and would like your help to try to reproduce errors that happened in production



carolynn 5:10 PM

ok sure - sounds good -



Bruno Calvignac 5:14 PM

I sent you 3 bugs



carolynn 5:15 PM

i'll be in the office tomorrow and will sit close by you so i can re-enact the bugs.

i had no idea about these errors going on. first I have heard about them!



Bruno Calvignac 5:16 PM

Yes, they were kind of swept under the carpet.



carolynn 5:17 PM

we will get these bugs vaccummed up!

vacuumed



Bruno Calvignac 5:17 PM



Bruno Calvignac 5:28 PM

Published done.



carolynn 5:29 PM



carolynn 5:29 PM

ok thanks, i will poke around a bit tonight and see what i can trigger, see you tomorrow!



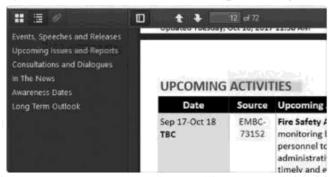
Bruno Calvignac 5:30 PM

Have a good evening Carolynn!



carolynn 11:44 AM

uploaded and commented on this image: ministry-look-ahead.JPG •



QA feedback: ministry users should see same wording for page section titles as HQ users (this screenshot is from ministry user)

October 11th, 2017



Bruno Calvignac 4:11 PM

Check out the new LookAhead on test

October 12th, 2017



anne 🕯 9:05 AM

will do...it has the latest little tweeks from Robyn yesterday?

s.22



Bruno Calvignac 9:10 AM

Merci



anne 🏠 9:14 AM

@carolynn do you have a better logo - resolution is fuzzy on this one....how does it look to everyone else?

@Bruno Calvignac, can you remove the title "X-Govt look ahead"

...on 1st page



9:15 AM or nevermind - this will be replaced by the graphics cover page / heading....



Bruno Calvignac 9:15 AM

right



carolynn 9:17 AM

what format do you need the logo in Bruno? i will locate a high res version for you.



carolynn 9:17 AM

what format do you need the logo in Bruno? i will locate a high res version for you.



Bruno Calvignac 9:19 AM

I used Paint to shrink one. Let me see if I can shrink it in software so that it can be printed nicely

Print needs higher res than screen



anne 🏠 9:36 AM

@Bruno Calvignac do you think we should have "outside government" highlighted like "inside gov" is? maybe in the same green as that section,..??



carolynn 9:55 AM

uploaded and commented on this file: •



BCID_H_cmyk_pos.eps 337 kB EPS



1 Comment

this is the high res file from the graphics team.



carolynn 9:57 AM

QA feedback: could the font used for DRAFT AND CONFIDENTIAL match the rest of the text?



yes

Bruno Calvignac 9:59 AM

@anne, I want to run The inside Government box through Robyn first because I can't make it only around the text (it does the whole line now) (edited)



anne 🎰 10:45 AM

gotchya, sounds good



anne 🏗 10:54 AM

we should have her take a look again in test env. once maybe the new logo is there....to get her ok...then its really just testing and the cover page to do....@Bruno, are you working on having the PREM users be able to generate teh same LA as HQ, yes?



Bruno Calvignac 11:14 AM

Yes the PREM users have now access



anne 🎕 11:17 AM

ok, so we can test this....great. pushed to test env. yes?



Bruno Calvignac 11:23 AM

I can't seem to be able to shrink the image (which won't be good for printing). Right now it's 115 X 41 and MS Paint had some problem shrinking the text to that size. I can use jpq, gif, png or hmp. no ens



carolynn 11:23 AM

if you provide the size you need I will adjust in Photoshop

QA feedback: PREM users don't see the Exec Summary field ... is this the expected behaviour?



anne 🏠 11:26 AM

all "owners" should generate teh same LA as HQ now



carolynn 11:27 AM yes, that is working



anne 🕯 11:27 AM

see task 2623

@Bruno Calvignac ... "owners" also includes GCPEMEDIA

is this how its been coded in?



Bruno Calvignac 11:31 AM

"ApplicationOwnerOrganizations" value="GCPEHQ,GCPEMEDIA,PREM,CITENG"

and about 115 X 41 is what I need



anne 🛳 11:32 AM

right, citeng....



anne 🛳 11:40 AM

so, @Bruno Calvignac can you confirm that being an Read Only, Editor user level as an "owner" will show you the summary that Robyn curates correct? they will not have to be "admin" and will not view the LA section on the activity page



Bruno Calvignac 11:44 AM

Yes this is what I did



carolynn 12:13 PM

just e-mailed you files from Cal

for the logo



anne 🏠 12:42 PM

@Bruno Calvignac what will happen when a 2 month LA is generated for the to/from dates on the cover page??

or if Robyn only puts in the end date...

will the "from" and "to" auto populate on teh cover page??



Bruno Calvignac 12:52 PM





anne 🛳 12:54 PM

k, and the 2nd column title under Awareness Dates section....should we make this singular? "Name'

also we need to ask Pobyn about hite "Long term outlook" section

October 12th, 2017

she doesn't do a 2month but shops may use this...will have to get some feedback



Bruno Calvignac 1:01 PM

singular it is





The Inside Government box is a problem



anne 🏠 1:04 PM

k - you're at the office?

is the inside government highlighting a problem to her??



Bruno Calvignac 1:06 PM

yes



Bruno Calvignac 3:39 PM I updated Hub in test



anne 🎕 3:39 PM

ok....

October 13th, 2017



Bruno Calvignac 10:15 AM

Bonjour les filles, I fixed Bug 2624 Chinese Characters not rendering in plain text emails

I put it in 7.3.1 as it just touches NewsDistribution (not NOD)



carolynn 10:17 AM merci! testing now



anne 🎰 10:20 AM parfait!



carolynn 10:35 AM c'est magnifinique

i just changed the end date for Hub 7.3.1 - for next week as we are still waiting on cover page approval, correct?



carolynn 10:45 AM

re: user story 2526 - so we are going to go with https://test.news.gov.bc.ca/site/status?



anne 10:46 AM oh, right the url



Bruno Calvignac 10:46 AM

That's a tricky one as it cannot go without the .net Core 2.0 work that Georges has completed I mean for 7.3.1



carolynn 10:48 AM

should it be bundled with 7.4 then?



Bruno Calvignac 10:49 AM

We'll talk about this with Craig and Georges as all is needed is regression test on Gov News



carolynn 11:12 AM

uploaded and commented on this image: @Bruno Calvignac question re



66 if Media Contacts have only a cell phone, and not a direct phone, the label 'Direct' still appears. Can this be fixed easily?



Bruno Calvignac 11:13 AM

I think so



Bruno Calvignac 11:18 AM

Yes I have a fix for it. If you log a bug I can attach my commit to it



carolynn 11:19 AM

certainly!



carolynn 11:51 AM

QA feedback: I think the file uploader page is pointing at dev - ie https://test.hub.gcpe.gov.bc.ca/Legacy/News/FileManagement



Bruno Calvignac 12:03 PM

Oh, I didn't know about this setting, that is going to be missed all the time



carolynn 12:03 PM

something to add to the wiki?



Bruno Calvignac 12:03 PM

Something that should be automated

I had started to automate this but Michael thought Legacy would be converted to Core quickly and that there was no need to do this



Bruno Calvignac 12:43 PM

It looks like the fix for bug#2576 "Hub URLs should not be case sensitive" touches both Hub and Gov News and requires them to be deployed at the same time



Bruno Calvignac 2:00 PM

John Horgan just dropped by to say Hi



carolynn 2:09 PM NOOOOO WAAAAY

damm

that is impressive.

i'm glad you were there to represent our team!



Bruno Calvignac 2:25 PM

Yes, that is impressive. Christy's never done that (edited)



Bruno Calvignac 2:35 PM

He had a 30/60/90 in hand so I jumped on the occasion



carolynn 2:37 PM

wow that's very fortuitous ...

i bet he doesn't care about fancy cover pages, lol

did Robb Gibbs bring him around?



Bruno Calvignac 2:52 PM

I don't know him but there was somebody with him who might be him



Bruno Calvignac 3:51 PM

Robyn would like to be able to query activities based on Issue Yes/No. It's pretty easy to add (in the More menu). Would you like to add an entry in VSTS for this?



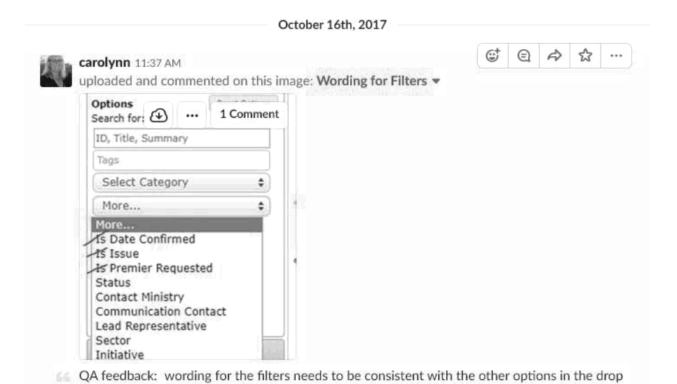
carolynn 3:52 PM

sure, will do

October 16th, 2017



carolynn 11:37 AM

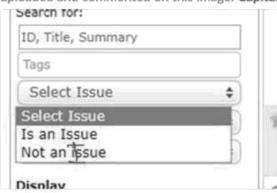


風

carolynn 11:37 AM

down menu.

uploaded and commented on this image: Capitalization -



pls capitalize I in Issue



Bruno Calvignac 11:46 AM

Ok, merci

Shall I change Date Confirmed to TBC since it also applies to Time Confirmed?



carolynn 11:48 AM

lets talk with Anne about this.... as we have gone back and forth on the wording about this item



anne 🛳 12:36 PM

@Bruno Calvignac re: task looks like some longer names may wrap a few of the last letters....like Jeremey Uppenborn and Alexandra Korinowsky

sorry, task#2644



anne 12:36 PM

uploaded this image: Pasted image at 2017-10-16, 12:36 PM ▼





Bruno Calvignac 4:29 PM

I updated USER STORY 2643



anne 🛳 4:38 PM

what about comm. materials? and Sector...

lead representative too?

id be surprised if people use sector



Bruno Calvignac 4:43 PM

There are not used. Shall we remove them? Is there another field that would be useful instead? (edited)



anne 6 5:13 PM

i think i recall Matt at Health saying their team weekly looks at unconfirmed events fro the following week as part of their planning....so maybe leave the Is confirmed?



Bruno Calvignac 5:15 PM

ok, merci. I also asked Robyn



anne 1 5:16 PM



anne 🛳 5:16 PM

also, gov representative and premier requested...not sure if these would be used / useful by

was teh query very low in usage in teh db when you looked at those ones??



Bruno Calvignac 5:27 PM

all the usages are in the bug. So it's 0 for the missing ones

Oct. 16 - 2017

Bruno Calvignac [10:09 AM]

FYI I have found this very interesting article

https://docs.microsoft.com/en-us/visualstudio/test/lab-management/use-build-or-rm-instead-of-lab-

management

docs.microsoft.com

Use Build or Release Management for automated testing

https://docs.microsoft.com/ themes/docs.theme/master/en-us/ themes/images/microsoft-header.png

Oct. 23rd, 2017

Bruno Calvignac [10:14 AM]

I think it would be worth it to investigate Chutzpah (open source JavaScript unit test runner)

https://marketplace.visualstudio.com/items?itemName=vs-publisher-

<u>2795.ChutzpahTestRunnerContextMenuExtension</u> (edited)

marketplace.visualstudio.com

Chutzpah Test Runner Context Menu Extension - Visual Studio Marketplace

Extension for Visual Studio - Chutzpah is an open source JavaScript test runner which helps you integrate JavaScript unit testing into your website. It enables you to run JavaScript unit tests from the command line and from inside of Visual Studio.

craigshutko [10:51 AM]

Hi Bruno. What will Chutzpah be solving for us? Are we hoping that this is a test runner for the front end integration tests so that we don't have to use the command line?

Bruno Calvignac [10:51 AM]

Absolutely

Bruno Calvignac [10:51 AM]

An interesting analysis about the pro and cons of microservices:

https://www.logicroom.co/what-are-microservices-costs-and-benefits/

logicroom.co

What are Microservices? [Costs and Benefits]

This article will explain what microservices are and their costs and benefits, and we find out are they just another fad?

https://www.logicroom.co/what-are-microservices-costs-and-benefits/images/header.png

Oct. 24th, 2017

Bruno Calvignac [11:45 AM]

Reposting from Michael: Running background services in a MVC Core 2.0 app:

https://www.stevejgordon.co.uk/asp-net-core-2-ihostedservice

Steve Gordon's Blog

Implementing IHostedService in ASP.NET Core 2.0 - Steve Gordon's Blog

Exploring an example of using the new IHostedService interface from ASP.NET Core 2.0 to run

background tasks that shut down when our WebHost shuts down.

Jul 24th, 2017

Oct. 30th, 2017

Bruno Calvignac [2:29 PM]

Hi

craigshutko [2:30 PM]

Hi Bruno.

Bruno Calvignac [2:38 PM]

Sorry I missed the retrospective

craigshutko [3:02 PM]

No worries we reschudled it. As for what to do next we are waiting for chuck to wire up the front end. Until then, George is taking me through the code. Perhaps you could look at teh Calendar Logging?

Bruno Calvignac [3:02 PM]

Right! Yes!

Thanks

craigshutko [3:02 PM]

We may need your expertise again, when Chuck finishes, but until then I think we're crusing on the search! Will get at you if anything comes up!

Bruno Calvignac [3:03 PM]

Super, thanks Craig

Can you send me a couple of exception emails you received?

craigshutko [3:11 PM]

Yeah sure. Stand by.

K. Sent a few samples. Basically every time an exception happens in any legacy app, I'm getting an email.

Bruno Calvignac [3:16 PM]

Thanks a lot

craigshutko [3:24 PM]

Np.

Bruno Calvignac [4:27 PM]

I looked at those, trying to debug them but we need to be able to reproduce them to understand the context. So there are not useful and they are basically being hidden. How do you feel about not intercepting them and have a user call us so we can troubleshoot them?

craigshutko [4:38 PM]

Yeah, that works for me. Many of these exceptions are actually caused by relatively routine events.

Bruno Calvignac [4:41 PM]

Great, that would also allow Carolynn to find them

Bruno Calvignac [5:15 PM]

So I fixed one bug and asked Carolynn to hunt for 3 bugs. Do you have other emails with different exceptions?



Page 43 to/à Page 47

Withheld pursuant to/removed as

DUPLICATE