

ADVICE TO MINISTER

<p>CONFIDENTIAL ISSUES NOTE</p> <p>Ministry: Health</p> <p>Date: February 23, 2018</p> <p>Minister Responsible: Adrian Dix</p>	<p>Sale of Retirement Concepts</p>
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BACKGROUND REGARDING THE ISSUE:

- On February 23, 2018, Reuters reported that the Chinese government seized control on Anbang Insurance Group Co Ltd, and said its chairman had been prosecuted.
- In a statement, the China Insurance Regulatory Commission (CIRC) said Anbang had violated laws and regulations which “may seriously endanger the solvency of the company.”
- Anbang will be taken over for the period of at least one year and will be managed by a group of officials from the CIRC.
- An announcement says the group will seek to undertake an equity restructuring of the company. The CIRC also said that Anbang’s debt’s and obligations will not be impacted by the takeover.
- On June 13, 2017, a Globe and Mail a reporter contacted the Ministry of Health to inform the ministry that Chinese media were reporting Anbang’s chairman Wu Xiaohui had been detained by authorities.
- Anbang, a Chinese insurance-holding company, owns Cedar Tree who recently purchased 23 of 25 facilities owned by Retirement Concepts (20 in BC, 2 in Alberta and 1 in Quebec). The sale was subject to federal approval. Under the Investment Canada Act (ICA) it is the Federal Minister that is responsible to approve the sale to a non-Canadian if over \$600m (increases to \$800m in 2017).
- Criticism of the sale and its lack of transparency received media coverage:
 1. <http://vancouversun.com/business/local-business/chinese-company-anbang-aims-to-buy-retirement-concepts-seniors-housing>
 2. <https://www.theglobeandmail.com/news/british-columbia/sale-of-retirement-homes-puts-bc-seniors-at-risk-says-ndp-critic/article34156837/>
- There is no statutory requirement for the Government of Canada to consult with a province respecting a proposed investment under the ICA; however, consultation is routinely conducted as a matter of policy.
- The federal government reviews economic/financial issues; any other matters (e.g. health care implications) are not within the purview of the Federal Minister.
- Through the BC Ministry of International Trade, Ministry of Health staff were contacted to provide an outline of the legislation and licensing process.
- BC’s Assisted Living and Residential Care regulations outline requirements of applicants for registration or licensing when there is a change in ownership. These regulations are in place to protect the health and safety of residents and persons in care irrespective of ownership.

s.13,s.14,s.16,s.17

- Under the partnership agreement, Retirement Concepts retains a minority stake and will

continue to manage the day-to-day operations of all of the facilities. Retirement Concepts committed that there is to be no change to staffing plans, the quality of care provided to residents, or to policies, procedures and other operating standards.

- The complete terms of the transaction are not available due to confidentiality agreements both at the federal level with Investment Canada and between Retirement Concepts and Cedar Tree.
- Retirement Concepts provides assisted living and residential care services through contract with the health authorities.
- In 2015/16, BC's five regional health authorities paid \$86.52 million combined to Retirement Concepts for contracted assisted living and residential care services. Out of 130 providers, Retirement Concepts was the highest paid across the province; however, health authorities' amount of contracted services varied.
- The table below shows the total amount paid to Retirement Concepts by health authority for 2015/16 and the relative ranking:

Health Authority	2015/16 (\$ Millions)	Ranking re: highest paid providers
Interior	\$16.72	4
Fraser	\$30.50	1
Northern	n/a	n/a
Vancouver Coastal	\$6.26	7
Island	\$33.04	1

- Following the approval of the sale, on March 1, Vancouver Coastal Health (VCH) was given six-month's notice by Retirement Concepts to end its contract with VCH for 20 Assisted Living (AL) units (housing 21 residents) at the Terraces on 7th in Vancouver by September 30, 2017.
- The Terraces is one of two facilities that were not part of the federally approved sale and is still owned by Retirement Concepts.
- After significant media attention, Retirement Concepts rescinded its notice and worked with VCH to find a solution to allow residents to stay until the original agreement end date of March 2019.
- In response to concerns raised about Retirement Concepts and other providers suddenly ending contracts in the future the Board of Directors of the BC Care Providers Association struck an internal "Assisted Living Tenancy Task Force" to review this matter and provide recommendations to prevent future sudden terminations and evictions.

DISCUSSION/ADVICE:

- In a February 27, 2017 Globe and Mail – Minister Darcy had the following quote regarding the sale:
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- Federal NDP MPs have had the following comments on the sale of Retirement Concepts to Anbang
 - NDP health critic Don Davies called the Anbang deal a "foreign takeover of vital healthcare and seniors facilities" in B.C., and asked the Liberals whether the purchase was ever discussed at one of their cash for-access fundraisers.
 - New Democratic Party MP Nathan Cullen said Retirement Concepts as a health care provider should be considered a "critical asset" for Canada to protect. "You would think any government would reject this proposal."
- On November 29, 2016, the HEU put out a news release calling on the federal and provincial government to reject the takeover of Retirement Concepts by Anbang.

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- Jennifer Whiteside, HEU secretary-business manager was quoted in the news release:
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- In an interview with the Globe and Mail on February 21, 2017, Whiteside also said the following:
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ADVICE AND RECOMMENDED RESPONSE:

If asked about Chinese Government takeover of Anbang:

- We are aware of the Chinese government's actions on February 23 regarding Anbang.
- Our government is reaching out to our contacts in Beijing to discuss any potential implications this may have for Anbang-operated facilities in B.C.
- Our focus will continue to be the health and safety of persons in care – regardless of ownership.
- We need to be scrupulous about the type of foreign investments that we support in B.C.
- It is important to remember that although the federal government has exclusive jurisdiction for matters of international trade we believe that communication with patients, families, and the general public on these types of matter should be done more transparently.
- We also need to ensure we have the regulatory framework in place, to protect the health and well-being of seniors in care.
- As part of our focus on seniors, Budget 2018 will invest \$548 million over the next three years to improve care for seniors – including investments in primary care, home and community care, residential care and assistive living.
- Legislation in place allows the health authorities and the Registrar to continue to monitor these facilities.
- Medical Health Officers and the Assisted Living Registrar monitor care provided in these facilities and can require:
 - Reports on the operation of licensed facilities,
 - Results of any investigations, or investigations of complaints,
 - Inspection of books, records or premises in connection with the operation,
 - Require an audit of the operations of a community care facility, and
 - Specify policies and standards of practice.

- **Health authorities have used these powers in situations where facilities have not been in compliance.**
- **The Office of the Seniors Advocate has been and will continue to monitor the care being provided in these facilities to make sure Cedar Tree and Retirement Concepts are providing their residents with appropriate and quality care.**
- **This situation is a significant reminder of the importance of public ownership and operation in health care.**
- **When facilities are publicly owned and operated, the focus of the facilities will be the care of patients and not the bottom line of the operator.**
- **Last year the ministry also took steps to make amendments to the Community Care and Assisted Living Act to provide better protections for seniors including the inspection of a residence at any time if it is felt there is a risk to the health and safety of a resident, and increased oversight protections for incidences of senior's abuse.**

Communications Contact:

Reviewer:

Program Area Contact:

File Created:

File Updated:

Minister's Office	Program Area	Deputy	HLTH Communications

ADVICE TO MINISTER

CONFIDENTIAL ISSUES NOTE

Ministry: Health

Date: July 24, 2017, September 7, 2017

Minister Responsible: Adrian Dix

Sale of Retirement Concepts

BACKGROUND REGARDING THE ISSUE:

- On June 13, 2017, a Globe and Mail reporter contacted the Ministry of Health to inform the ministry that Chinese media were reporting Anbang's chairman Wu Xiaohui had been detained by authorities.
- Anbang, a Chinese insurance-holding company, owns Cedar Tree who recently purchased 23 of 25 facilities owned by Retirement Concepts (20 in BC, 2 in Alberta and 1 in Quebec). The sale was subject to federal approval. Under the Investment Canada Act (ICA) it is the Federal Minister that is responsible to approve the sale to a non-Canadian if over \$600m (increases to \$800m in 2017).
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- Under the partnership agreement, Retirement Concepts retains a minority stake and will continue to manage the day-to-day operations of all of the facilities. Retirement Concepts committed that there is to be no change to staffing plans, the quality of care provided to residents, or to policies, procedures and other operating standards.
- The complete terms of the transaction are not available due to confidentiality agreements both at the federal level with Investment Canada and between Retirement Concepts and Cedar Tree.
- Retirement Concepts provides assisted living and residential care services through contract with the health authorities.
- In 2015/16, BC's five regional health authorities paid \$86.52 million combined to Retirement Concepts for contracted assisted living and residential care services. Out of 130 providers, Retirement Concepts was the highest paid across the province; however, health authorities' amount of contracted services varied.
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ADVICE AND RECOMMENDED RESPONSE:

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- **The role of the ministry and health authorities is the health and safety of persons in care – regardless of ownership. That is our number one focus and what we will work to ensure.**
- **Legislation in place allows the health authorities and the Registrar to continue to monitor these facilities.**
- **Medical Health Officers and the Assisted Living Registrar monitor care provided in these facilities and can require:**
 - **Reports on the operation of licensed facilities,**
 - **Results of any investigations, or investigations of complaints,**
 - **Inspection of books, records or premises in connection with the operation,**
 - **Require an audit of the operations of a community care facility, and**
 - **Specify policies and standards of practice.**

ADVICE TO MINISTER

- Health authorities have used these powers in situations where facilities have not been in compliance.
- Last year the ministry also took steps to make amendments to the Community Care and Assisted Living Act to provide better protections for seniors including the inspection of a residence at any time if it is felt there is a risk to the health and safety of a resident, and increased oversight protections for incidences of senior's abuse.

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Minister's Office	Program Area	Deputy	HLTH Communications

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- There is no statutory requirement for the Government of Canada to consult with a province respecting a proposed investment under the ICA; however, consultation is routinely conducted as a matter of policy.
- Factors are purely economic/financial considerations, any other considerations (e.g. care implications) are not within the purview of the Federal Minister.
- Through provincial Ministry of International Trade, Ministry of Health staff were contacted to provide an outline of the legislation and licensing process.
- B.C.'s Assisted Living and Residential Care regulations outline requirements of applicants for registration or licensing when there is a change in ownership. These regulations are in place to protect the health and safety of residents and persons in care irrespective of ownership.

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- The complete terms of the transaction are not available due to confidentiality agreements both at the federal level with Investment Canada and between Retirement Concepts and Cedar Tree.
- Retirement Concepts provides assisted living and residential care services through contract with the health authorities.
- In 2015/16, \$86.52 million was paid to Retirement Concepts for assisted living and residential care services. Out of 130 providers, Retirement Concepts is the highest paid across the province; however, each health authority varies in their use of them.
- Below is the total paid and rankings by health authority for 2015/16:

Health Authority	2015/16 (\$ Millions)	Ranking re: highest paid providers
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ADVICE AND RECOMMENDED RESPONSE:

- **The federal government has exclusive jurisdiction for matters of international trade.**
- **The ministry's role is the health and safety of persons in care – regardless of ownership. That is our number one focus and what we will work to ensure.**
- **Retirement Concepts continues to manage the day-to-day operations of all of the facilities. It is important to remember that this is a business that has been operating in B.C. for a number of years providing quality care to seniors.**
- **The company has assured residents that no changes are being made to the day-to-day operations, to staff or leadership team or the level and quality of care that residents are accustomed to receiving.**
- **The Seniors Advocate has said that we need to let the process transpire, and has also pointed out that we have legislation in place that allows the health authorities and the Registrar to continue to monitor these facilities.**
- **B.C.'s Assisted Living and Residential Care regulations outline requirements of applicants for registration or licensing when there is a change in ownership. These regulations are in place to protect the health and safety of residents and persons in care and to ensure that the purchasing company or individuals is able to meet the needs of patients and provide quality care.**
- **Medical Health Officers and the Assisted Living Registrar monitor care provided in these facilities and can require:**
 - **Reports on the operation of licensed facilities,**
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Communications Contact:

Reviewer:

Program Area Contact:

File Created:

File Updated:

Minister's Office	Program Area	Deputy	HLTH Communications

From: [Anderson, Kristy GCPE:EX](#)
To: [May, Stephen GCPE:EX](#)
Cc: [Heinze, Laura R GCPE:EX](#)
Subject: Daily and stuff
Date: Wednesday, February 28, 2018 7:28:32 AM
Attachments: [2018 Federal Budget - Analysis GCPE.DOC](#)
[IN Fed Budget 2018.doc](#)
[2018.02.27 - OP FINANCE - Budget 2018 Employer Health Tax - draft RS.DOCX](#)
[The Daily Feb 28 730 KA.docx](#)

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In addition to sending up the Daily can you send up the attachments that are here with it.

Thx.

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BC Services Card – Naming Issues Solution Announcement

Background: The Civic Education Society released a statement to media that says that changes to the BC Services Card process will make it difficult for immigrant Canadians.

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- This is an issue that we have had raised with us by many constituents.
- In 2010, the previous government started work on creating a BC Services Card – combining the BC Care Card, BC Driver's License and BC ID to have one piece of core ID for British Columbians.
- In February 2013, the previous government announced the plan to roll out the BC Services Card– forcing all British Columbians to re-enroll in the Medical Services plan over the next five years, tying it to the renewal of their driver's license.
- In 2016 ICBC changed their policy regarding the use of hyphenated and anglicized names on Driver's Licenses to keep in step with the Name Act.

- When our government came into power last year, we soon realized that the Services Card project had not taken into account the challenges this legislation posed for people with hyphenated or anglicized names.
- People were told they needed to legally change their name to reflect the name they had been using legally, on their provincial identification, for years.
- There were some British Columbians who had to spend their hard-earned days and dollars to change their name so that the name on their identity documents matched the name they used and were known by.
- The technology incorporated into the Services Card was supposed to improve services for all British Columbians, but it has not.

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New Brunswick covers insulin pumps for people up to 25

Background: New Brunswick is expanding the program which helps diabetics purchase insulin pumps and supplies to include young adults up to 25 years old. This may raise questions about governments campaign promise and mandate letter commitment to expand coverage in BC beyond 25 years of age. In NB the change will come into effect on April 1. The current program assists parents of children 18 years old or younger. The Department of Health will invest \$ 300,000 to expand the program. To be eligible for the program, a person must:

1. have a valid New Brunswick Medicare number;
2. be a permanent New Brunswick resident;
3. be 25 years old or younger effective April 2, 2018;
4. have Type 1 diabetes; and
5. meet the criteria as outlined in the Insulin Pump Program Policies and Procedures Manual.

Applications will be assessed to determine the applicant's contribution based upon their income, with the remainder of the cost being covered by the provincial government.

- British Columbians spend more on prescription drugs than the national average, with 6.6 per cent of households spending just over \$1,000.
- No family should have to make the difficult decision between buying prescriptions and putting food on the table.
- We are committed to making life more affordable by working to reduce the cost of prescription drugs.

- That is why in this Budget we are investing \$105 million in Fair Pharmacare to eliminate or reduce the deductibles for 240,000 B.C. families.
 - All families with household incomes under \$45,000 will benefit, but the biggest impact will be felt by families with incomes of between \$15,000 and \$30,000 — they will have no deductible as of January 1, 2019.
- PharmaCare helps cover one pre-approved insulin pump every 5 years for patients 25 years of age or younger, who have type 1 diabetes or another form of diabetes requiring insulin and who meet the medical criteria.
- In 2016/17, 424 patients received PharmaCare coverage for insulin pumps.
- We continue to focus on how we can enhance support to British Columbians living with – and at risk of – diabetes.
- We are working to bring relief to families from the high costs associated with this illness – from medication and blood glucose testing to insulin delivery devices.
- This includes looking at removing the age restriction on coverage of insulin pumps for those over age 25.
- We are also looking at enhancing evidence informed decision making for new and existing diabetes medications.

Facts on Diabetes Management

- It is estimated that 445,436 British Columbians were living with diabetes in 2016/17.
- PharmaCare is the Ministry of Health program that helps BC residents to pay the eligible costs of many prescription drugs and certain medical supplies.
- PharmaCare spent over \$73 million on diabetes medications and supplies in 2016/17.
- PharmaCare provides British Columbians with diabetes coverage for:
 - insulin and other diabetes medications;
 - insulin pump supplies (infusion sets and reservoirs);
 - blood glucose testing strips; and
 - needles and syringes for insulin use.
- PharmaCare is currently reviewing several newer Type 2

diabetes drugs.

- In addition the majority of family doctors in B.C. now use the provincial guidelines for treating and managing diabetes, which were developed by the ministry and Doctors of BC.
- In 2016/17, 3,329 family doctors received B.C.'s diabetes management incentive payment for 203,977 patients. This payment encourages doctors to offer diabetes patients continuous care that meets the provincial guidelines.
- The province spent \$25.5 million on these payments in 2016/17.

Doctors Charging for Referrals to Allied Health Professionals

Background: CBC Kelowna will be running a story on Monday morning on doctors charging patients for referral to allied health professionals, such as physiotherapists and massage therapists. They have come to the Ministry/Medical Services Commission wondering if this is allowed. Have spoken to the Docs of BC, who indicate that while they do not recommend it, there is nothing legislatively that explicitly bars the practice -- that it is a bit of a grey area.

They will be having the BC Health Coalition on the program on Monday morning and would like the chair of the Medical Services Commission on as well, to speak to the legality of this practice.

- Upon initial review, it appears to the Medical Services Commission that the practice of a doctor charging a patient for a referral to an allied medical professional would ordinarily be a violation of section 17 of the *Medicare Protection Act*.
- Section 17 of the *Medicare Protection Act* prohibits charges for or in relation to the rendering of a "benefit".
- In most cases, referral by a doctor to an allied medical professional relates to the rendering of a benefit (i.e. a medically required visit to the physician for diagnosis, etc.). As such, it is contrary to s. 17 of the Act to charge for the referral.
- This is similar to a circumstance where a patient sees a physician for back pain (a benefit of the Medical Services Plan (MSP)) and is referred to an orthopedic surgeon. In such case, the patient is not charged for the referral.

- An exception to this rule may be where a patient goes to the doctor solely for a referral due to a third-party insurance requirement. If so and the visit is for an insurance reason (*i.e.* it is not medically required, so it is not a “benefit”), then the physician cannot charge MSP and a charge to the patient for the referral may be appropriate. This situation is comparable to a request for a doctor to give a patient a letter confirm that the patient is sick because it is required by the patient’s employer.
- We would encourage any patient who is concerned that they are being charged a fee which is in contravention of the Act, contact the Medical Services Commission.
- The Medical Services Commission reviews every complaint that it receives, and this independent commission would make any determination on an issue like this.

Kristy Anderson

Director, Communications

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The Daily – February 28, 7:30 a.m.

- 1. Richmond Hospital/Capital Projects Not in the Budget**
- 2. Federal Budget – Pharmacare/Extrabilling**
- 3. RHD Funding**
- 4. Health Tax**
- 5. Ilaris Exceptional Coverage – Shriner's Comments**
- 6. Ocean Park Laboratory Closure**
- 7. College of Physicians Patient Attachment Feature Disabled**
- 8. Retirement Concepts/Anbang**
- 9. MAiD**
- 10. Fair PharmaCare Announcement**

Richmond Hospital/Capital Projects Not in the Budget

Background: Richmond First councillors held a press conference at 10:30 a.m. on February 13th releasing a public petition calling on government to create a new acute-care tower at Richmond hospital as part of the upcoming budget.

- This government is committed to providing the public health care British Columbians need.
- That includes planning for a new Richmond Hospital Acute Care Tower to replace the current North Tower.
- I know that this project has immense support within the community, and I thank them for their passion and dedication to local, public health care.
- I want to assure all of those supporters that we are committed to continue working with local government, Vancouver Coastal Health and the Richmond Hospital Foundation to further develop their plans – this is a project that we support wholeheartedly.
- It is important to point out that, while those projects like Richmond are developing, they do not appear in the budget. That is simply because, as part of the capital planning process, projects are not included in the budget until they have an approved business plan in place.
- Other hospitals also in the planning stages, like a new hospital for Surrey & St. Paul's and were also not in budget.
- This is not a reflection of a lack of commitment by government – it is simply the way the budget process is structured.
- We are making progress on the list of health care capital projects that we know are needed across the province – for example, we recently announced that we were moving forward with the plans for Cariboo Memorial Hospital in Williams Lake, and Mills Memorial Hospital in Terrace.

If asked about commitment from previous government

- During the campaign the Liberals committed to developing a business case for Richmond hospital with the potential of additional specialized residential care spaces for Chinese-British Columbians and space for practitioners of Chinese Traditional Medicine.
- On April 4, 2017, the Liberal government put out a news release stating that up to \$3 million will be allocated to support the development of a business plan, once the concept plan is approved.
- The news release wording indicates the development of a business plan is dependent on approval of Vancouver Coastal Health Authority's concept plan for Richmond Hospital and that this approval, as well development of a business plan, would happen sometime in the future (i.e. "could begin in fall 2017"). The news release also indicates the development of a business plan would start "after a concept plan is approved by government". It is important to note the news release use of the future tense, i.e. "funding will be allocated" going forward.
- Vancouver Coastal Health submitted a concept plan for the replacement of the North Tower to the Ministry of Health in January 2017.
- Assuming government approves the concept plan, the next step would be for Vancouver Coastal Health to proceed with the development of a business plan for the project.

Historical Planning Timeline

- In 2013, the Richmond Community of Care High Level Master Plan was undertaken to produce an Integrated Service and Master Concept Plan that forecasts needs to 2030.

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- The High Level Master Plan was completed in March 2015.
- In February 2014, a structural assessment of the North Tower was conducted and the building was determined to be a vulnerable structure; at highest risk of widespread damage or structural failure after an earthquake.
- In June 2016, the then-government announced plans to proceed with a concept plan in support of potential development of a new replacement patient care tower at Richmond Hospital.
- In January 2017, VCH submitted a concept plan to the Ministry of Health for a new acute care facility at Richmond Hospital.

Federal Budget – Pharmacare/Extrabilling

Background: Budget 2018 proposes legislative amendments (page 175) to allow Canada Health Transfer deductions to be reimbursed when provinces and territories have taken the steps necessary to eliminate extra-billing and user fees in the delivery of public health care. While the amounts are modest, BC tends to have the highest deductions. See attached notes for additional information.

UBC's Steve Morgan rxn: The language isn't as strong as UBC's Doctor Steve Morgan would like, but he's still pleased the government is starting a discussion on whether it should cover the cost of pharmaceutical drugs. To get the talks going, an advisory council is being formed. Morgan, who heads up Canada's Pharmaceutical Policy Research Collaboration, says he's optimistic the talks will lead to action.

Steve Morgan: This is referred to as an advisory council on the implementation, not an advisory council on whether Canada should have national pharmacare. The reason that that is important is that that we have had commission after commission.

Johnston: Morgan says he'd love to see the Liberals roll out a pharmacare program in time for next year's budget, but he concedes the party could make this an election issue, heading into 2019.

- We appreciate the federal government's commitment to a conversation on national Pharmacare.
- But we also need action.
- That's why we are helping 240,000 families in our budget by expanding Fair Pharmacare coverage.
- We took a major step to eliminate deductibles for low income people to help them get the prescription medicines they need but are struggling to afford.
- I look forward to talking with the federal government because Canadians can't afford to wait any longer for affordable medicines.

If asked about extrabilling

- Everyone has the right to medically-necessary, publicly funded health care, based on need – not ability to pay.
- This is the fundamental principle of the Medicare Protection Act and we expect people to follow the law.
- This government has made it a priority to support our public health care system and we are taking steps to ensure we have a

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health system that works for everyone.

- Part if this is moving forward with extra billing audits that have been outstanding since 2008. The ministry has hired additional staff to do this work and contracted with EY to provide an extra level of assurance on this work.

RHD Funding

Background: Former Health Minister Terry Lake has commented in media that Lower Mainland residents don't contribute to hospital/health construction

Shane Woodford: A former provincial Health minister is calling foul on a tax regime in this province which sees Interior residents pay for hospitals while those in the Lower Mainland get a pass.

Angelo Iacobucci: Terry Lake thinks it's time for an objective evaluation of property tax contributions to capital projects in transportation and health. Lake insists taxpayers on the Lower Mainland don't pay anything for hospital construction.

Terry Lake: People in the Lower Mainland have forgotten that in 1998, they were relieved of their obligation to pay 40% of hospital construction in lieu of paying for transportation projects, and we've seen time after time that they're been relieved of that obligation. Meanwhile, people in the rest of BC have to pay towards hospital construction.

Iacobucci: Lake admits it is a rather divisive issue.

Lake: I think there's a growing divide between the Lower Mainland and the rest of BC in the way money is flowing from Victoria, and I think that's a concern for people outside of the Lower Mainland. [xrz, zpz, tran, hlth]

-
- In 1967 regional hospital districts (RHDs) were created with the proclamation of the Hospital District Act (the Act) as separate entities from regional districts, with the purpose to fund and share the financial burden of increasingly expensive hospital projects between the Province and the municipal governments, while ensuring equitable access to health service throughout the Province.
 - The South Coast British Columbia Transportation Authority Act, passed in 1998, removed all RHDs from the Metro Vancouver Regional District (MVRD). The rationale for doing so was that Metro Vancouver would instead pay a greater share of transit and transportation infrastructure costs.
 - From 1967 to 2003, the Act explicitly referenced the Province's contribution to capital costs for health facilities at a proportion of 60%, with the balance of 40% provided by RHDs.

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- In 2003, amendments to the Act and the Hospital Insurance Act Regulations eliminated explicit reference to a percentage of the Province's contribution.
- Projects that are eligible for cost sharing usually include capital investments in local health care facilities and equipment that provide general care to residents of a specific geographic area. For large acute care projects, the Province still normally expects a 40% RHD contribution, and on most major projects RHDs still do contribute 40%.
- However, in some areas of the Province where the tax base is small and may not be able to support a 40% cost share on a large hospital project, the Province has on occasion considered a smaller percentage RHD contribution.
 - An example of this is the Mills Memorial Hospital, which was recently announced. In that instance, the North West Regional Hospital District will be contributing 30%, up to a maximum of \$113,700,000.
- RHDs typically do not provide funding for projects related to provincial programs and services such as: BC Cancer Agency, BC Transplant, Cardiac Services BC, BC Renal Agency and educational facilities in hospitals for the University of British Columbia, Faculty of Medicine, to support the training of physicians in B.C. The rationale is that these programs and services are generally not restricted within the geographic area of an RHD and therefore, should be fully funded by the Province.

Health Tax

Background: Budget 2018 introduced the Health Tax and plan to eliminate MSP premiums. The Opposition has claimed that because the employer payroll tax comes into effect in 2019 and MSP is fully eliminated in 2020, some businesses will be double paying for a year. Some businesses are saying that the \$500,000 threshold is too low, and some small businesses will be impacted.

- See attached note.

Ilaris Exceptional Coverage – Shriner's Comments

Background: British Columbia will be funding Ilaris as a last-resort treatment option for one patient – it is not the patient who has been in media from Vancouver Island. Tom Bumer and the Shriners of BC and Yukon are providing support to Landen Lanthier. BC Shriners will send Landen Alexa to Minneapolis free of charge for a three day assessment. Bumer suggests a visit to doctors in the US may eventually force the province to reverse its controversial decision.

- British Columbia will be funding Ilaris for one patient on an exceptional case basis.
- This drug coverage decision was recommended by the Ministry's specialist rheumatologist advisory committee, which reviewed details of the patient's condition put forward by the requesting physician.
- It is an independent recommendation, made by specialists who review all of the clinical information available on an individual patient, and make a recommendation based on that information.
- This is the process for all cases.

If asked why not Landen:

- We cannot speak to the individual patient details of any patient.
- That said, the Ministry of Health, through PharmaCare's Special Authority program, reviews every exceptional drug coverage request submitted by a patient's physician.
- When reviewing certain coverage requests, PharmaCare uses physician specialist committees to review requests and provide coverage recommendations on a case-by-case basis.
- In cases related to arthritis, these are independent specialist rheumatologists who review the detailed facts of each patient's case – including all appropriate treatment options available to the

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patient and what treatments have already been explored that PharmaCare provides coverage for.

- Tocilizumab is the first-line treatment for this type of juvenile arthritis, and is fully covered under BC's PharmaCare. B.C. also covers other treatment options including anakinra, on an exceptional, case-by-case basis.

Ocean Park Laboratory Closure

Background: Some community members are upset that FH and PHSA are planning to close Ocean Park laboratory, and there was a community public meeting between stakeholders and FH/PHSA on Friday -. at Ocean Park Community.

Approximately 130 people attended the meeting. The first question was if there was an opportunity to change the decision, and when it was confirmed there was not about half the people left.

Mary Martin was there circulating a letter that she is sending/has sent to MD about how this is a removal of services. She also said that FH forbid her to speak. They did not they said that the discussion was to be about finding solutions for barriers and if she wanted to talk about that she could but she wanted to present a presentation on how this is a removal of services which was not the point of the meeting

Effective March 2, 2018, the Ocean Park Collection Centre at 1673 128th Street, Surrey, BC is moving its services to the Peace Arch Hospital laboratory and collection centre. Due to low use of this location and the close proximity to other full service laboratory collection centres it is the best use of our resources to centralize our collection services at the Peace Arch Hospital lab.

Peace Arch Hospital Laboratory is a full service lab nearby that is able to meet all patient testing needs. There are two other labs within an eight minute drive (5.9km) of the Ocean Park location should patients not wish to go to the Peace Arch Hospital location.

-
- I understand that there are some community members who are upset that the Ocean Park Collection Centre is moving its services to Peace Arch Hospital.
 - I recognize that, for patients, where they access their local health services is an important part of their overall care experience – and there are some patients who use the services at Ocean Park regularly, and for whom this will be a change in service.
 - I understand that onFriday Fraser Health and PHSA held a public meeting with the community, where people could speak directly with them about the change.
 - The meeting was an opportunity for the health authorities to hear from the community about their concerns and make sure people are able to access the services they need following the change.

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- It is important that we take a holistic view of our public health services, to make sure that we are able to meet the needs of the most patients possible, while ensuring that care is available for all.
- On average, less than 30 patients visit Ocean Park each day – and the ECG had already moved to Peace Arch, to integrate with existing technology.
- In addition the staff member at the collection centre will also be moving to the Peace Arch Hospital Lab to expand availability of existing lab services.
- The health authorities have committed to working with the community to answer their concerns and questions.
- That began with the first communications to patients about this on January 15 – which included a poster and information at the site, followed by mailed letters to all patients. There was also information placed in the local newspaper on January 18.
- Lab services at Peace Arch Hospital provide longer hours of operation than Ocean Park Lab, do not close on breaks and over lunch and provide a greater diversity of testing including ECGs for heart patients, pediatric testing and special handling for lab samples.
- Additional lab collection services are also available to people living in White Rock and South Surrey at three additional Life Lab locations.

If asked about Councillor Martin not being able to speak:

- Friday's meeting was an opportunity for the community to voice their concerns and for the health authorities to ensure that people are able to access the services they need.

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- The format was a number of tables at which senior leadership from both Fraser Health and PHSA were sitting to engage with the community, hear their concerns, and ensure all of their care needs are met as we move forward.
- Councillor Martin was invited to attend and share her thoughts with the various tables, and she did.
- She also had a formal opportunity to speak at Fraser Health's Public Board meeting a few weeks ago.

College of Physicians Patient Attachment Feature Disabled

Background: As of March 1, the College of Physicians is removing the feature on their website whereby they refer patients to physicians who are looking for a doc, as it was not updated regularly.

Instead, patients who contact them looking for a doc will be referred to either the local Division of Family Practice (if that division has a patient attachment mechanism) or to HealthLink BC to provide a list of local walk in clinics in their area.

Pamela Fayerman wrote a piece on this on the Vancouver Sun website late Tuesday.

- We are aware the College of Physicians and Surgeons of BC plans to disable the feature on their website which shows which doctors were accepting new patients, as of March 1.
- We understand from the College that the information generated from the “accepting new patients” feature was frequently inaccurate as it was not updated regularly either because practices were at capacity for new patients or physicians worked at multiple locations-- this understandably has caused frustration for patients seeking a family physician.
- The College’s physician directory will continue to assist patients and others who wish to confirm whether a physician is currently registered and licensed with the College, and provide information as required by the Health Professions Act, including a business address and phone number.
- The College of Physicians and Surgeons of BC will now do one of two things:
 - refer those looking for a family doctor to local divisions of family practice that have patient attachment programs in place, or
 - refer to Health Link BC for walk-in clinics in their area
- Health Link will also maintain a listing of all divisions of family practice and where appropriate can also refer people to divisions which have patient attachment programs in place.

Secondary

- We know there are too many British Columbians who do not have a primary care provider -- 16.2 percent of British Columbians, up from 15.1 percent in 2014.
- Too many people continue to face the endless search for a family doctor or rely on walk-in clinics and emergency departments for their health care.
- That is why strengthening primary care is a priority for this government.
- Budget 2018 is providing \$150 million over three years to expand the coverage of primary care providers and team-based care so that more people can get access to care when they need it.
- Team-based care has great potential to help more people access care and is one of our top priorities.
- By bringing teams of family doctors, nurse practitioners, nurses and other health-care professionals together we can better address everyday health issues and support long-term health needs like home care.
- Team-based care has been shown to reduce hospitalizations and doctor visits while improving outcomes for patients with chronic diseases.
- It also reduces duplication and streamlines care, increasing the efficiency and sustainability of the health system. And it enhances the care experience for both patients and providers.
- Team-based care will be foundational to our efforts to increase access to urgent primary care services - including the

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introduction of Urgent Primary Care Centres, and other expanded primary care access options in B.C.

Retirement Concepts/Anbang

Background: On February 23, 2018, Reuters reported that the Chinese government seized control on Anbang Insurance Group Co Ltd, and said its chairman had been prosecuted. In a statement, the China Insurance Regulatory Commission (CIRC) said Anbang had violated laws and regulations which “may seriously endanger the solvency of the company.”

Anbang will be taken over for the period of at least one year and will be managed by a group of officials from the CIRC. An announcement says the group will seek to undertake an equity restructuring of the company. The CIRC also said that Anbang’s debt’s and obligations will not be impacted by the takeover.

A statement from Retirement Concepts to Business in Vancouver confirmed that an interim management group from the Chinese government agency will oversee Anbang’s operations for one year. The statement also confirmed the Retirement Concepts’ operations remain regulated by B.C. laws and will not be affected by Anbang’s management change.

“No potential change is coming,” said Sheri Brown, marketing director for Pacific Reach Seniors Housing Management, the company in charge of Retirement Concepts’ local operations. “And all our residents are quite happy

-
- We are aware of the Chinese government’s actions on February 23 regarding Anbang.
 - It is early days, and we will be expecting that more information be provided in the near future about any impacts to the residential care sector resulting from this action.
 - We are in contact with our federal counterparts, who have jurisdiction around international sales of this nature, under the Investment Canada Act, and will be working closely with them as additional information and clarity becomes available.
 - It is important to remember that the federal government has exclusive jurisdiction for matters of international trade and approved the purchase by Anbang in spite of significant concerns in B.C. We believe that communication with patients, families, and the general public on these types of matter should be done more transparently.
 - The Ministry has also reached out to Cedar Tree, the BC business operating Retirement Concepts, and they have committed that the change in management at Anbang will not

impact the operations of Retirement Concepts, its staff or residents.

- The Ministry and the Office of the Seniors Advocate has been and will continue to monitor the care being provided in these facilities to make sure Cedar Tree and Retirement Concepts are providing their residents with appropriate and quality care.
- Our focus will continue to be the health and safety of persons in care – regardless of ownership.
- We also need to ensure we have the regulatory framework in place to protect their health and well-being. Part of that includes our Budget 2018 investment of \$548 million over the next three years to improve care for seniors – including funding for primary care, home and community care, residential care and assisted living.
- The care and well-being of residential care clients must be at the centre of our efforts, not the ownership status of the operator. This situation is a significant reminder of the importance of public regulation in health care.
- Last year the ministry took steps to make amendments to the Community Care and Assisted Living Act to provide better protections for seniors including the inspection of a residence at any time if it is felt there is a risk to the health and safety of a resident, and increased oversight protections for incidences of senior's abuse.

MAiD

Background: Fraser Health has recently communicated to hospice providers that they will be starting the final phase of implementing the provision of MAiD across the health authority including in hospice and palliative care, though at this time there is no hard and fast date for hospice care. Conservative MP Mark Warwara has been vocal on social media of his opposition to any MAiD at facilities. Delta Hospice has also been in media expressing their opposition to MAiD at their hospice facility.

- In recent weeks, we have heard from people and organizations that bring a variety of perspectives on this topic – from those who feel that we should be providing more access, more quickly to medical assistance in dying, to those who feel that we should be providing less and restricting the locations where it is available. These are just two sides of this many-sided debate.
- This is a profound cultural shift, as well as a major change in health care policy which has happened only since June 2016 – and at about 19 months in we are still working to fully integrate it within the broader system.
- Here in B.C, we have made that change more quickly than the rest of the country, as more British Columbians have availed themselves of this service, per capita, than any other region of Canada.
 - As of December 31, 2017, there have been 871 medical assistance in dying deaths in B.C. (8 of these deaths were prior to June 17, 2016, during the period of court application to access medical assistance in dying) and there are 103 MAiD providers as of August 31, 2017, in the province as follows: 12 in Fraser, 35 in Interior, 8 in Northern, 18 in Vancouver Coastal, and 30 in Vancouver Island.
- And, I believe that our health care system has responded to meet that need.

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- That said, there is still more work that needs to be done to help people who are facing this very personal choice, and to make sure that our health care system is there when and where they need it to be.
- With respect to where MAiD is offered within our health care system, the previous government implemented a policy requiring that all facilities which received the bulk of their funding from the Province would be required to provide access to MAiD.
- We have not changed this policy, which seeks to strike a balance between the autonomy of private providers within a largely publicly funded health care system.
- This service cannot just be available at publicly owned and operated facilities – that would not represent patient-centred care. This is a challenge that my predecessor Terry Lake recognized, and is why he set out the policy that he did.
 - In June 2016 and again in March 2017, the Ministry of Health directed all health authorities to ensure eligible people have safe, accessible access to medical assistance in dying across a range of non-denominational health-care settings and services.
- The health authorities have done a very good job in providing medical assistance in dying throughout the province, as we address the inevitable challenges of a new area of services and policy.
- The majority of health authorities have already implemented medical assistance in dying in owned and operated facilities, including palliative care, hospice and residential care.
- We recognize that some providers and organizations feel that medically assisted dying conflicts with their core philosophy of

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palliative and end-of-life care — to alleviate suffering as patients reach their natural deaths.

- Our greatest role as caregivers is to ensure we are listening to what our patients want and doing our best to provide it, especially in their final moments.
- It is crucial that we do not get mired in philosophical arguments, and forget that people are really at the centre of all of this. We do not want the patients to get lost in the debate.
 - Quote from: Peace Arch Hospice society executive director Beth Kish who told Peace Arch News that neither Fraser Health, or the PAH society, would ever request volunteers to be part of the MAiD process.

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- We continue to work with health authorities, through the provincial working group on MAiD, as they work with their contracted facilities to decide how best to provide this care to patients within these facilities.
- And Fraser Health continues to work with their contracted providers to have MAiD available to patients who may request the service in the future in those facilities.
- Right now each health authority has a Care Coordination Service in place to assist patients and health-care providers in navigating access to this service.

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- Ultimately, our focus is now and will continue to be on patients and their families, and we will work to minimize disruption for patients at a time in their end-of-life care when it may not be ideal to be physically transferred.

Fair PharmaCare Announcement

Background: On February 9, the Ministry announced an enhanced Fair PharmaCare program, which will provide enhanced coverage to lower income British Columbians for everyday drugs. On Feb. 13 a UBC study noted that B.C. residents are far more likely to face struggles with medication costs, especially drugs prescribed for mental-health conditions. One of the co-authors (Law) noted the following about governments announcement “The changes will make a substantial impact for households in the targeted income bands that need prescription drugs” and “I think it's great to see policy changes that consider the research evidence available”

- No one should have to make the difficult decision between their family's health and putting food on the table.
- As outlined by a recent UBC study – too many families in B.C. are having to make that choice.
- That study showed that:
 - More than 900,000 Canadians reduced their spending on basic necessities like food and heat to pay for prescription drugs in 2016.
 - Using data from Stats Can Community Health Survey, they estimated that 730,000 reduced their spending on food and 238,000 reduced their spending on home heating due to the cost of prescription drugs.
 - An estimated 1.69 million Canadians, or 8.2 per cent of those who received a prescription in 2016, did not fill prescriptions, skipped doses, or otherwise did not take medication as prescribed because of the cost, the study found.
 - In addition, an estimated 374,000 Canadians reported using extra health-care services because they found medication unaffordable, including more than 300,000 people who reported visiting the doctor again and 93,000 who went to the emergency room.

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- Young adults, people with lower incomes, and those with no prescription drug insurance were more likely to report problems affording their medicines.
- Those are choices that nobody should have to make. That is why we are investing \$105 million in Fair Pharmacare to eliminate or reduce the deductibles for 240,000 B.C. families.
- All families with household incomes under \$45,000 will benefit, but the biggest impact will be felt by families with incomes of between \$15,000 and \$30,000 — they will have no deductible as of January 1, 2019.
- We know that in families earning under \$30,000, needed prescriptions go unfilled too often because Pharmacare deductibles are too high.
- This investment will make life more affordable for British Columbians while making sure they get the care they need.

What is the change?

- \$105 million over three years is being invested in Fair Pharmacare to eliminate or reduce the deductibles for 240,000 B.C. families.
- All families with household incomes under \$45,000 will benefit.
- Families with incomes of between \$15,000 and \$30,000 — will have no deductibles.
- In addition the family maximums, or co-payments, will also be eliminated for families and seniors aged 79 and older with net incomes below \$13,750.
 - Previously, the family maximum for those families or seniors was up to \$250.

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- The changes take effect beginning January 1, 2019.

If asked about confidential documents being shared:

- The information was sent in error to an opposition MLA in the course of my (the minister's) office supporting that MLA on a constituency matter.
- In this email age, I think most people have either mistakenly sent an email, or almost done so, and in those instances, you always hope that the individual on the receiving end will be the better person and delete or ignore the message.
- Unfortunately, in this instance that was not the case.
- We decided to make the announcement last week, so that we were able to properly explain these positive changes first-hand to British Columbians and keep the focus on helping working families.

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Withheld pursuant to/removed as

s.14

From: [Anderson, Kristy GCPE:EX](#)
To: ["Younglai, Rachelle"; Heinze, Laura R GCPE:EX](#)
Subject: RE: anbang- retirement concepts media request
Date: Monday, February 26, 2018 3:42:11 PM

Hi Rachelle – we are still working on this – it just may come a bit later – sorry!

Kristy Anderson

Director, Communications
Ministry of Health
250-952-3387 (office) 778-678-5200 (mobile)
Kristy.Anderson@gov.bc.ca

From: Younglai, Rachelle [<mailto:RYounglai@globeandmail.com>]

Sent: Monday, February 26, 2018 12:59 PM

To: Heinze, Laura R GCPE:EX ; Anderson, Kristy GCPE:EX

Subject: RE: anbang- retirement concepts media request

That's fine, thanks

What section outlines govt approval when ownership changes hands .

From: Heinze, Laura R GCPE:EX [<mailto:Laura.Heinze@gov.bc.ca>]

Sent: Monday, February 26, 2018 3:55 PM

To: Younglai, Rachelle; Anderson, Kristy GCPE:EX

Subject: RE: anbang- retirement concepts media request

Hi Rachelle,

Sorry for the delay. The requirements for operators are set out in BC's Assisted Living and Residential Care Regulations, if that is helpful.

Also, the Minister doesn't have a break in his day til about 3pm our time, so I am not going to be able to get anything in front of him until at least then, I'm afraid. Are we still able to get you something after that?

Tx

Laura

From: Younglai, Rachelle [<mailto:RYounglai@globeandmail.com>]

Sent: Monday, February 26, 2018 12:40 PM

To: Heinze, Laura R GCPE:EX; Anderson, Kristy GCPE:EX

Subject: RE: anbang- retirement concepts media request

Thanks, were you able to find the language on the law that requires govt approval when ownership changes in ltc?

From: Heinze, Laura R GCPE:EX [<mailto:Laura.Heinze@gov.bc.ca>]

Sent: Monday, February 26, 2018 12:27 PM

To: Younglai, Rachelle; Anderson, Kristy GCPE:EX

Subject: RE: anbang- retirement concepts media request

Hi Rachelle,

Also, just for your reference, we did send a statement on this to your colleague on Friday – I've attached here for your reference, if helpful.

Thx

Laura

From: Younglai, Rachelle [<mailto:RYounglai@globeandmail.com>]

Sent: Monday, February 26, 2018 9:19 AM

To: Heinze, Laura R GCPE:EX; Anderson, Kristy GCPE:EX

Subject: RE: anbang- retirement concepts media request

What time will you be able to respond?

Thanks

From: Younglai, Rachelle
Sent: Monday, February 26, 2018 11:41 AM
To: 'Heinze, Laura R GCPE:EX'; Anderson, Kristy GCPE:EX
Subject: RE: anbang- retirement concepts media request
Thanks

From: Heinze, Laura R GCPE:EX [<mailto:Laura.Heinze@gov.bc.ca>]
Sent: Monday, February 26, 2018 11:19 AM
To: Younglai, Rachelle; Anderson, Kristy GCPE:EX
Subject: RE: anbang- retirement concepts media request
Hi Rachelle,

We will get something for you on this today,

Tx

Laura

From: Younglai, Rachelle [<mailto:RYounglai@globeandmail.com>]
Sent: Monday, February 26, 2018 8:05 AM
To: Heinze, Laura R GCPE:EX; Anderson, Kristy GCPE:EX
Subject: anbang- retirement concepts media request
Hi Laura and Kristy,

I am a reporter with the Globe. I am working on an article about Anbang's retirement concepts now that the Chinese government has taken over Anbang. Does the ministry need to approve the change in ownership of Retirement Concepts from Anbang to the Chinese government? And if not, can you tell me what constitutes a change in LTC ownership?

Thanks



Rachelle Younglai | Reporter | Report on Business

o: [416-585-5767](tel:416-585-5767) | m: [416-402-4932](tel:416-402-4932)

e: ryounglai@globeandmail.com

From: [Anderson, Kristy GCPE:EX](#)
To: [May, Stephen GCPE:EX](#)
Subject: FW: anbang- retirement concepts media request
Date: Monday, February 26, 2018 3:10:38 PM

Can you please assist Laura – thx.

Kristy Anderson

Director, Communications
Ministry of Health
250-952-3387 (office) 778-678-5200 (mobile)
Kristy.Anderson@gov.bc.ca

From: Heinze, Laura R GCPE:EX
Sent: Monday, February 26, 2018 3:09 PM
To: Anderson, Kristy GCPE:EX
Cc: Stewart, Sharon A HLTH:EX ; May, Stephen GCPE:EX ; Patterson, Ted HLTH:EX
Subject: Re: anbang- retirement concepts media request
I sure can - if Stephen can just roll the two requests in one email and flip my way? :) thx!

Sent from my iPhone

On Feb 26, 2018, at 3:02 PM, Anderson, Kristy GCPE:EX <Kristy.Anderson@gov.bc.ca> wrote:

We can add it and the MO can tell us to remove it if they like.
Laura can you send this up to the MO with the couple requests we have.
Thx.

Kristy Anderson

Director, Communications
Ministry of Health
250-952-3387 (office) 778-678-5200 (mobile)
Kristy.Anderson@gov.bc.ca

From: Stewart, Sharon A HLTH:EX
Sent: Monday, February 26, 2018 2:25 PM
To: Heinze, Laura R GCPE:EX <Laura.Heinze@gov.bc.ca>; Anderson, Kristy GCPE:EX <Kristy.Anderson@gov.bc.ca>; May, Stephen GCPE:EX <Stephen.May@gov.bc.ca>
Cc: Patterson, Ted HLTH:EX <Ted.Patterson@gov.bc.ca>
Subject: RE: anbang- retirement concepts media request

Is it worth an additional line to say the Ministry has also reached out to Cedar Tree, the BC business operating Retirement Concepts and they have committed that the change in management at Anbang will not impact the operations of Retirement Concepts, its staff or residents.

From: Heinze, Laura R GCPE:EX
Sent: Monday, February 26, 2018 1:15 PM
To: Anderson, Kristy GCPE:EX; May, Stephen GCPE:EX; Stewart, Sharon A HLTH:EX
Subject: RE: anbang- retirement concepts media request
How's something like this for holding lines?

- It is early on in these developments, but the Ministry is aware of the situation and is currently monitoring it.

We are in contact with our federal counterparts, who have jurisdiction around international sales of this nature, under the Investment Canada Act, and will be working closely with them as additional information and clarity becomes available.

- What we are primarily concerned with is that residents and patients continue to be well cared for, and that is something that the Ministry will be monitoring closely.

From: Anderson, Kristy GCPE:EX
Sent: Monday, February 26, 2018 1:10 PM
To: May, Stephen GCPE:EX; Stewart, Sharon A HLTH:EX; Heinze, Laura R GCPE:EX
Subject: RE: anbang- retirement concepts media request

s.13

Thx.

Kristy Anderson

Director, Communications
Ministry of Health
250-952-3387 (office) 778-678-5200 (mobile)
Kristy.Anderson@gov.bc.ca

From: May, Stephen GCPE:EX
Sent: Monday, February 26, 2018 1:07 PM
To: Stewart, Sharon A HLTH:EX <Sharon.Stewart@gov.bc.ca>; Heinze, Laura R GCPE:EX <Laura.Heinze@gov.bc.ca>
Cc: Anderson, Kristy GCPE:EX <Kristy.Anderson@gov.bc.ca>
Subject: RE: anbang- retirement concepts media request
Rachel called back looking for someone to speak on the record on it being Part 2 Section 9 and that it is the Ministry's opinion that the ownership structure of Cedar Tree has not changed so it is not considered a change in ownership.

From: Stewart, Sharon A HLTH:EX
Sent: Monday, February 26, 2018 12:45 PM
To: Heinze, Laura R GCPE:EX <Laura.Heinze@gov.bc.ca>
Cc: Anderson, Kristy GCPE:EX <Kristy.Anderson@gov.bc.ca>; May, Stephen GCPE:EX <Stephen.May@gov.bc.ca>
Subject: RE: anbang- retirement concepts media request
Sorry – yes Part 2 Section 9

From: Heinze, Laura R GCPE:EX
Sent: Monday, February 26, 2018 9:34 AM
To: Stewart, Sharon A HLTH:EX
Cc: Anderson, Kristy GCPE:EX; May, Stephen GCPE:EX
Subject: FW: anbang- retirement concepts media request
She's also asking about the regulation that points to change of ownership (below)... would this be the correct regulation?
http://www.bclaws.ca/Recon/document/ID/freeside/96_2009

From: Younglai, Rachelle [<mailto:RYounglai@globeandmail.com>]
Sent: Monday, February 26, 2018 9:27 AM
To: Heinze, Laura R GCPE:EX
Subject: RE: anbang- retirement concepts media request

Afternoon your time?

Was hoping to get a comment before 2 pm EST.

Can you point me to the language in the BC law that stipulates that a change in ownership of an LTC requires government approval?

From: Heinze, Laura R GCPE:EX [<mailto:Laura.Heinze@gov.bc.ca>]

Sent: Monday, February 26, 2018 12:21 PM

To: Younglai, Rachelle; Anderson, Kristy GCPE:EX

Subject: RE: anbang- retirement concepts media request

Do you have a specific deadline? Will get you something as soon as we can, but will likely not be til this afternoon.

From: Younglai, Rachelle [<mailto:RYounglai@globeandmail.com>]

Sent: Monday, February 26, 2018 9:19 AM

To: Heinze, Laura R GCPE:EX; Anderson, Kristy GCPE:EX

Subject: RE: anbang- retirement concepts media request

What time will you be able to respond?

Thanks

From: Younglai, Rachelle

Sent: Monday, February 26, 2018 11:41 AM

To: 'Heinze, Laura R GCPE:EX'; Anderson, Kristy GCPE:EX

Subject: RE: anbang- retirement concepts media request

Thanks

From: Heinze, Laura R GCPE:EX [<mailto:Laura.Heinze@gov.bc.ca>]

Sent: Monday, February 26, 2018 11:19 AM

To: Younglai, Rachelle; Anderson, Kristy GCPE:EX

Subject: RE: anbang- retirement concepts media request

Hi Rachelle,

We will get something for you on this today,

Tx

Laura

From: Younglai, Rachelle [<mailto:RYounglai@globeandmail.com>]

Sent: Monday, February 26, 2018 8:05 AM

To: Heinze, Laura R GCPE:EX; Anderson, Kristy GCPE:EX

Subject: anbang- retirement concepts media request

Hi Laura and Kristy,

I am a reporter with the Globe. I am working on an article about Anbang's retirement concepts now that the Chinese government has taken over Anbang. Does the ministry need to approve the change in ownership of Retirement Concepts from Anbang to the Chinese government? And if not, can you tell me what constitutes a change in LTC ownership?

Thanks

Rachelle Younglai | Reporter | Report on Business

o: [416-585-5767](tel:416-585-5767) | m: [416-402-4932](tel:416-402-4932)

e: ryounglai@globeandmail.com

From: [Anderson, Kristy GCPE:EX](#)
To: [Heinze, Laura R GCPE:EX](#)
Subject: RE: Media question, senior care and Anbang
Date: Monday, February 26, 2018 1:42:07 PM

s.22

Kristy Anderson

Director, Communications
Ministry of Health
250-952-3387 (office) 778-678-5200 (mobile)
Kristy.Anderson@gov.bc.ca

From: Heinze, Laura R GCPE:EX
Sent: Monday, February 26, 2018 1:42 PM
To: Anderson, Kristy GCPE:EX
Subject: RE: Media question, senior care and Anbang

s.22

From: Anderson, Kristy GCPE:EX
Sent: Monday, February 26, 2018 1:41 PM
To: Heinze, Laura R GCPE:EX
Subject: RE: Media question, senior care and Anbang

s.22

Kristy Anderson

Director, Communications
Ministry of Health
250-952-3387 (office) 778-678-5200 (mobile)
Kristy.Anderson@gov.bc.ca

From: Heinze, Laura R GCPE:EX
Sent: Monday, February 26, 2018 1:40 PM
To: Anderson, Kristy GCPE:EX <Kristy.Anderson@gov.bc.ca>
Subject: RE: Media question, senior care and Anbang

K – FYI, s.22 so will be only on my phone for a while.

From: Anderson, Kristy GCPE:EX
Sent: Monday, February 26, 2018 1:31 PM
To: Heinze, Laura R GCPE:EX
Subject: RE: Media question, senior care and Anbang
Lets wait to see what we put out today.

Kristy Anderson

Director, Communications
Ministry of Health
250-952-3387 (office) 778-678-5200 (mobile)
Kristy.Anderson@gov.bc.ca

From: Heinze, Laura R GCPE:EX
Sent: Monday, February 26, 2018 1:25 PM
To: Anderson, Kristy GCPE:EX <Kristy.Anderson@gov.bc.ca>
Subject: FW: Media question, senior care and Anbang
Importance: High

From: Chuck Chiang [<mailto:cchiang@biv.com>]
Sent: Monday, February 26, 2018 1:23 PM
To: Heinze, Laura R GCPE:EX
Cc: Anderson, Kristy GCPE:EX
Subject: Media question, senior care and Anbang
Importance: High

Hi Laura, sorry to bother you. Is there someone from the province who can comment on any potential impact on BC's senior care with Anbang's takeover by a Chinese government agency last Friday? They own Retirement Concepts in BC and there's some concern about what may happen to services there.

Thank you for your consideration.

—

Chuck Chiang
Asia Pacific writer
Business in Vancouver
604-399-8956
Cchiang@biv.com

From: [Anderson, Kristy GCPE:EX](#)
To: [Stewart, Sharon A HLTH:EX](#)
Cc: [Patterson, Ted HLTH:EX](#); [Heinze, Laura R GCPE:EX](#); [May, Stephen GCPE:EX](#); [Murray, Heather HLTH:EX](#)
Subject: RE: HLTH Media Request: Angbang/Retirement Concepts
Date: Monday, February 26, 2018 11:06:54 AM

Correct

Kristy Anderson

Director, Communications
Ministry of Health
250-952-3387 (office) 778-678-5200 (mobile)
Kristy.Anderson@gov.bc.ca

From: Stewart, Sharon A HLTH:EX
Sent: Monday, February 26, 2018 11:05 AM
To: Anderson, Kristy GCPE:EX
Cc: Patterson, Ted HLTH:EX ; Heinze, Laura R GCPE:EX ; May, Stephen GCPE:EX ; Murray, Heather HLTH:EX
Subject: Re: HLTH Media Request: Angbang/Retirement Concepts
To clarify, written legal that not a change in ownership?

From: Anderson, Kristy GCPE:EX
Sent: Monday, February 26, 2018 9:37 AM
To: Stewart, Sharon A HLTH:EX
Cc: Patterson, Ted HLTH:EX; Heinze, Laura R GCPE:EX; May, Stephen GCPE:EX; Murray, Heather HLTH:EX
Subject: Re: HLTH Media Request: Angbang/Retirement Concepts
Is it possible to get a written legal opinion for the minister. This came up at our morning meeting.

Kristy Anderson
778.678.5200

On Feb 26, 2018, at 9:24 AM, Stewart, Sharon A HLTH:EX <Sharon.Stewart@gov.bc.ca> wrote:

s.13

From: Heinze, Laura R GCPE:EX <Laura.Heinze@gov.bc.ca>
Sent: Monday, February 26, 2018 8:29 AM
To: Stewart, Sharon A HLTH:EX
Cc: Anderson, Kristy GCPE:EX; May, Stephen GCPE:EX; HLTH Health Issues HLTH:EX
Subject: FW: HLTH Media Request: Angbang/Retirement Concepts
Hi Sharon,

We have the below media request on the Anbang situation. Given the reporter's questions, I feel like we could just modify this info in the background of our note... any concerns with this being released publicly? I've got some suggested messages below...

- BC's Assisted Living and Residential Care regulations outline requirements of applicants for registration or licensing when there is a change in ownership. These regulations are in place to protect the

health and safety of residents and persons in care irrespective of ownership.
s.13,s.14,s.16,s.17

Suggested response:

BC's Assisted Living and Residential Care regulations outline requirements of applicants for registration or licensing when there is a change in ownership. These regulations are in place to protect the health and safety of residents and persons in care, irrespective of ownership.

It is important to note that the federal government has exclusive jurisdiction for matters of international trade, and we believe that communication with patients, families, and the general public on these types of matter should be done more transparently.

In this instance, at this point there is no official change in ownership, since Cedar Tree is the B.C. company with which the residential care operating contracts are signed.

Thoughts??

Tx!

From: Laura Heinze [<mailto:Laura.Heinze@gov.bc.ca>]

Sent: Monday, February 26, 2018 8:22 AM

To: Heinze, Laura R GCPE:EX

Cc: Schollen, Tasha GCPE:EX

Subject: HLTH Media Request: Angbang/Retirement Concepts

Reporter

Rachelle Younglai , Reporter

Globe and Mail

ryounglai@globeandmail.com

416-585-5767 c: 416-402-4932

Deadline ASAP

Request

I am a reporter with the Globe. I am working on an article about Anbang's retirement concepts now that the Chinese government has taken over Anbang. Does the ministry need to approve the change in ownership of Retirement Concepts from Anbang to the Chinese government? And if not, can you tell me what constitutes a change in LTC ownership?

Background

Recommendation

From: [Anderson, Kristy GCPE:EX](#)
To: [Heinze, Laura R GCPE:EX](#)
Subject: Fwd: anbang- retirement concepts media request
Date: Monday, February 26, 2018 9:24:24 AM

Can you remind her of the statement we sent to her colleague and let her know we will get something as soon as we can.

Kristy Anderson
778.678.5200

Begin forwarded message:

From: "Younglai, Rachelle" <RYounglai@globeandmail.com>
Date: February 26, 2018 at 9:18:59 AM PST
To: "'Heinze, Laura R GCPE:EX'" <Laura.Heinze@gov.bc.ca>, "'Anderson, Kristy GCPE:EX'" <Kristy.Anderson@gov.bc.ca>
Subject: RE: anbang- retirement concepts media request

What time will you be able to respond?

Thanks

From: Younglai, Rachelle
Sent: Monday, February 26, 2018 11:41 AM
To: 'Heinze, Laura R GCPE:EX'; Anderson, Kristy GCPE:EX
Subject: RE: anbang- retirement concepts media request
Thanks

From: Heinze, Laura R GCPE:EX [<mailto:Laura.Heinze@gov.bc.ca>]
Sent: Monday, February 26, 2018 11:19 AM
To: Younglai, Rachelle; Anderson, Kristy GCPE:EX
Subject: RE: anbang- retirement concepts media request
Hi Rachelle,
We will get something for you on this today,
Tx
Laura

From: Younglai, Rachelle [<mailto:RYounglai@globeandmail.com>]
Sent: Monday, February 26, 2018 8:05 AM
To: Heinze, Laura R GCPE:EX; Anderson, Kristy GCPE:EX
Subject: anbang- retirement concepts media request
Hi Laura and Kristy,

I am a reporter with the Globe. I am working on an article about Anbang's retirement concepts now that the Chinese government has taken over Anbang. Does the ministry need to approve the change in ownership of Retirement Concepts from Anbang to the Chinese government? And if not, can you tell me what constitutes a change in LTC ownership?
Thanks



Rachelle Younglai | Reporter | Report on Business

o: [416-585-5767](tel:416-585-5767) | m: [416-402-4932](tel:416-402-4932)

e: ryounglai@globeandmail.com

From: [Anderson, Kristy GCPE:EX](#)
To: ["Stevenson, Alexandra"](#)
Subject: RE: Hi this is Alex
Date: Sunday, February 25, 2018 6:37:11 PM

You sure can.

Kristy Anderson

Director, Communications

Ministry of Health

250-952-3387 (office) 778-678-5200 (mobile)

Kristy.Anderson@gov.bc.ca

From: Stevenson, Alexandra [mailto:alexandra.stevenson@nytimes.com]

Sent: Sunday, February 25, 2018 6:25 PM

To: Anderson, Kristy GCPE:EX

Subject: Re: Hi this is Alex

Hi Kristy, Can I attribute this to Adrian Dix? many thanks, Alex

On Mon, Feb 26, 2018 at 8:32 AM, Anderson, Kristy GCPE:EX

<Kristy.Anderson@gov.bc.ca> wrote:

Here you are. Hope it's a nice morning in Hong Kong.

We are aware of the Chinese government's actions on February 23 regarding Anbang. It is early days, and we will be expecting that more information be provided in the near future about any impacts to the residential care sector resulting from this action.

It is important to remember that the Canadian federal government has exclusive jurisdiction for matters of international trade and approved the purchase by Anbang in spite of significant concerns in B.C. We believe that communication with patients, families, and the general public on these types of matter should be done more transparently.

The B.C. Ministry of Health and the Office of the Seniors Advocate has been and will continue to monitor the care being provided in these facilities to make sure Cedar Tree and Retirement Concepts are providing their residents with appropriate and quality care.

Our focus will continue to be the health and safety of persons in care – regardless of ownership. We also need to ensure we have the regulatory framework in place to protect their health and well-being. Part of that includes our Budget 2018 investment of \$548 million over the next three years to improve care for seniors – including funding for primary care, home and community care, residential care and assisted living.

The care and well-being of patients must be at the centre of our efforts and not the operator. This situation is a significant reminder of the importance of public regulation in health care. Last year the ministry took steps to make amendments to the Community Care and Assisted Living Act to provide better protections for seniors including the inspection of a residence at any time if it is felt there is a risk to the health and safety of a resident, and increased oversight protections for incidences of senior's abuse.

Kristy Anderson

Director, Communications

Ministry of Health

[250-952-3387](tel:250-952-3387) (office) [778-678-5200](tel:778-678-5200) (mobile)

Kristy.Anderson@gov.bc.ca

From: Stevenson, Alexandra [mailto:alexandra.stevenson@nytimes.com]

Sent: Sunday, February 25, 2018 3:16 PM

To: Anderson, Kristy GCPE:EX

Subject: Hi this is Alex

Here are my details. all best, ALEX

--

Alexandra Stevenson

Reporter

O: [+852 2110 5645](tel:+85221105645)

M: [+852 6545 7785](tel:+85265457785)

T: [@jotted](tel:+85265457785)

GPG: [2E59 A14F 698F EBBA](#)

--

Alexandra Stevenson

Reporter

O: [+852 2110 5645](tel:+85221105645)

M: [+852 6545 7785](tel:+85265457785)

T: [@jotted](tel:+85265457785)

GPG: [2E59 A14F 698F EBBA](#)

From: [Anderson, Kristy GCPE:EX](#)
To: [Dix, Adrian HLTH:EX](#); [Singh, Jasmyn HLTH:EX](#)
Subject: RE: NY times - Anbang
Date: Sunday, February 25, 2018 4:32:59 PM

Will add that.

Thx.

Kristy Anderson

Director, Communications
Ministry of Health
250-952-3387 (office) 778-678-5200 (mobile)
Kristy.Anderson@gov.bc.ca

From: Dix, Adrian HLTH:EX
Sent: Sunday, February 25, 2018 4:24 PM
To: Singh, Jasmyn HLTH:EX
Cc: Anderson, Kristy GCPE:EX
Subject: Re: NY times - Anbang

Yes maybe should say the Canadian federal government just so they know. Otherwise fine

Sent from my iPad

On Feb 25, 2018, at 4:03 PM, Singh, Jasmyn HLTH:EX <Jasmyn.Singh@gov.bc.ca> wrote:

For a quick reference and background here is one of the pieces the reporter Alexandra Stevenson filed late last week :

<https://www.nytimes.com/2018/02/22/business/china-anbang-waldorf-astoria.html>

Sent from my iPhone

On Feb 25, 2018, at 3:40 PM, Anderson, Kristy GCPE:EX <Kristy.Anderson@gov.bc.ca> wrote:

Hi Minister

The NY Times out of Hong Kong has called re: Anbang. They saw your statement and were hoping to have the same sent to them. The reporters questions were more around what happens now. It did not sound like Retirement Concepts was her sole focus – she mentioned some regulation issues with a Dutch insurance company now that the State has operational control and was more curious if we had the same issues. She also called the HEU who provided them with my number (I don't believe they provided comment rather Mike directed her to me). I connected with Mike and we chatted briefly about the statement provided on Friday and its focus on it being early days and safety and wellbeing of those in care and our regulations.

If you are fine with it I will send the statement – please let me know. It is below here for your reference.

Thanks,

We are aware of the Chinese government's actions on

February 23 regarding Anbang. It is early days, and we will be expecting that more information be provided in the near future about any impacts to the residential care sector resulting from this action.

It is important to remember that the federal government has exclusive jurisdiction for matters of international trade and approved the purchase by Anbang in spite of significant concerns in B.C. We believe that communication with patients, families, and the general public on these types of matter should be done more transparently.

The Ministry of Health and the Office of the Seniors Advocate has been and will continue to monitor the care being provided in these facilities to make sure Cedar Tree and Retirement Concepts are providing their residents with appropriate and quality care.

Our focus will continue to be the health and safety of persons in care – regardless of ownership. We also need to ensure we have the regulatory framework in place to protect their health and well-being. Part of that includes our Budget 2018 investment of \$548 million over the next three years to improve care for seniors – including funding for primary care, home and community care, residential care and assisted living.

The care and well-being of patients must be at the centre of our efforts and not the operator. This situation is a significant reminder of the importance of public regulation in health care. Last year the ministry took steps to make amendments to the Community Care and Assisted Living Act to provide better protections for seniors including the inspection of a residence at any time if it is felt there is a risk to the health and safety of a resident, and increased oversight protections for incidences of senior's abuse.

Kristy Anderson

Director, Communications

Ministry of Health

250-952-3387 (office) 778-678-5200 (mobile)

Kristy.Anderson@gov.bc.ca

From: [Anderson, Kristy GCPE:EX](#)
To: ["Mike Old"](#)
Subject: RE: NY Times
Date: Sunday, February 25, 2018 3:46:52 PM

Thank you! I actually have Patty's contact on a sticky on my computer. I have been meaning to connect with her on how we can work together (as appropriate) on things going forward.

Cheers,

Kristy Anderson

Director, Communications
Ministry of Health
250-952-3387 (office) 778-678-5200 (mobile)
Kristy.Anderson@gov.bc.ca

From: Mike Old [<mailto:oldm@heu.org>]
Sent: Sunday, February 25, 2018 3:35 PM
To: Anderson, Kristy GCPE:EX
Subject: RE: NY Times

Thanks. And nice chatting with you.

Just so you have it – my cell is 604-828-6771 and direct line is 604-456-7039.

Our communications director is Patty Gibson and she can be reached at 604-328-7393 (cell) and 604-456-7007 (direct) pgibson@heu.org

Cheers!

...mike

Mike Old
Coordinator Policy and Planning
Hospital Employees' Union
British Columbia, Canada
T/604.438.5000 F/604.739.1510
skype/ mike_old Web/ www.heu.org

From: Anderson, Kristy GCPE:EX [<mailto:Kristy.Anderson@gov.bc.ca>]
Sent: February 25, 2018 3:29 PM
To: Mike Old <oldm@heu.org>
Subject: NY Times

Hi Mike – nice to talk to you. This is what went out on Friday and what Alexandra asked for.

We are aware of the Chinese government's actions on February 23 regarding Anbang. It is early days, and we will be expecting that more information be provided in the near future about any impacts to the residential care sector resulting from this action.

It is important to remember that the federal government has exclusive jurisdiction for matters of international trade and approved the purchase by Anbang in spite of significant concerns in B.C. We believe that communication with patients, families, and the general public on these types of matter should be done more transparently.

The Ministry and the Office of the Seniors Advocate has been and will continue to monitor the care being provided in these facilities to make sure Cedar Tree and Retirement Concepts are providing their residents with appropriate and quality care.

Our focus will continue to be the health and safety of persons in care – regardless of ownership. We also need to ensure we have the regulatory framework in place to protect their health and well-being. Part of that includes our Budget 2018 investment of \$548 million over the next three years to improve care for seniors – including funding for primary care, home and community care, residential care and assisted living.

The care and well-being of patients must be at the centre of our efforts and not the operator. This situation is a significant reminder of the importance of public regulation in health care. Last year the ministry took steps to make amendments to the Community Care and Assisted Living Act to provide better protections for seniors including the inspection of a residence at any time if it is felt there is a risk to the health and safety of a resident, and increased oversight protections for incidences of senior's abuse.

Kristy Anderson

Director, Communications

Ministry of Health

250-952-3387 (office) 778-678-5200 (mobile)

Kristy.Anderson@gov.bc.ca

From: [Anderson, Kristy GCPE:EX](#)
To: [Heinze, Laura R GCPE:EX](#)
Cc: [May, Stephen GCPE:EX](#)
Subject: Re: Draft Statement on Retirement Concepts
Date: Friday, February 23, 2018 2:45:32 PM

I agree. And can we pull the line about contacting Beijing. Thx.

Kristy Anderson
778.678.5200

On Feb 23, 2018, at 2:42 PM, Heinze, Laura R GCPE:EX <Laura.Heinze@gov.bc.ca> wrote:

I feel like we should say that the ministry and OSA are continuing to monitor care...

From: May, Stephen GCPE:EX
Sent: Friday, February 23, 2018 2:41 PM
To: Anderson, Kristy GCPE:EX; Heinze, Laura R GCPE:EX
Subject: Draft Statement on Retirement Concepts

We are aware of the Chinese government's actions on February 23 regarding Anbang. These are early days, but our government is already reaching out to our contacts in Beijing to discuss any potential implications this may have for Anbang-operated facilities in B.C. It is important to remember that although the federal government has exclusive jurisdiction for matters of international trade, we believe that communication with patients, families, and the general public on these types of matter should be done more transparently.

The Office of the Seniors Advocate has been and will continue to monitor the care being provided in these facilities to make sure Cedar Tree and Retirement Concepts are providing their residents with appropriate and quality care.

Our focus will continue to be the health and safety of persons in care – regardless of ownership. We also need to ensure we have the regulatory framework in place to protect their health and well-being. Part of that includes our Budget 2018 investment of \$548 million over the next three years to improve care for seniors – including funding for primary care, home and community care, residential care and assisted living.

This situation is an important reminder of the importance of public ownership and operation in health care. When facilities are publicly owned and operated, the focus of the facilities will be the care of patients and not the bottom line of the operator. Last year the ministry also took steps to make amendments to the Community Care and Assisted Living Act to provide better protections for seniors including the inspection of a residence at any time if it is felt there is a risk to the health and safety of a resident, and increased oversight protections for incidences of senior's abuse.

Stephen May
GCPE – Health
Phone: 250 952 3401
Cell: 250 888 9879

From: [Anderson, Kristy GCPE:EX](#)
To: [Heinze, Laura R GCPE:EX](#)
Subject: Fwd: Anbang
Date: Friday, February 23, 2018 2:42:46 PM

Can you let MD know Stephen has left for the day but will take a statement.

Kristy Anderson
778.678.5200

Begin forwarded message:

From: "Dix, Adrian HLTH:EX" <Adrian.Dix@gov.bc.ca>
Date: February 23, 2018 at 2:39:01 PM PST
To: "Anderson, Kristy GCPE:EX" <Kristy.Anderson@gov.bc.ca>
Subject: Re: Anbang

Left messages for both. Voice mail

Sent from my iPad

On Feb 23, 2018, at 1:18 PM, Anderson, Kristy GCPE:EX
<Kristy.Anderson@gov.bc.ca> wrote:

Theirs (Cedar Trees) – ours/yours are in this doc and pasted below
If asked about Chinese Government takeover of Anbang:

- We are aware of the Chinese government's actions on February 23 regarding Anbang.
- Our government is reaching out to our contacts in Beijing to discuss any potential implications this may have for Anbang-operated facilities in B.C.
- Our focus will continue to be the health and safety of persons in care – regardless of ownership.
- We need to be scrupulous about the type of foreign investments that we support in B.C.
- It is important to remember that although the federal government has exclusive jurisdiction for matters of international trade we believe that communication with patients, families, and the general public on these types of matter should be done more transparently.
- We also need to ensure we have the regulatory framework in place, to protect the health and well-being of seniors in care.
- As part of our focus on seniors, Budget 2018 will invest \$548 million over the next three years to improve care for seniors

- including investments in primary care, home and community care, residential care and assistive living.
- Legislation in place allows the health authorities and the Registrar to continue to monitor these facilities.
- Medical Health Officers and the Assisted Living Registrar monitor care provided in these facilities and can require:
 - Reports on the operation of licensed facilities,
 - Results of any investigations, or investigations of complaints,
 - Inspection of books, records or premises in connection with the operation,
 - Require an audit of the operations of a community care facility, and
 - Specify policies and standards of practice.
 - Health authorities have used these powers in situations where facilities have not been in compliance.
- The Office of the Seniors Advocate has been and will continue to monitor the care being provided in these facilities to make sure Cedar Tree and Retirement Concepts are providing their residents with appropriate and quality care.
- This situation is an important reminder of the importance of public ownership and operation in health care.
- When facilities are publicly owned and operated, the focus of the facilities will be the care of patients and not the bottom line of the operator.
- Last year the ministry also took steps to make amendments to the Community Care and Assisted Living Act to provide better protections for seniors including the inspection of a residence at any time if it is felt there is a risk to the health and safety of a resident, and increased oversight protections for incidences of senior's abuse.

Kristy Anderson

Director, Communications
 Ministry of Health
 250-952-3387 (office) 778-678-5200 (mobile)
Kristy.Anderson@gov.bc.ca

From: Dix, Adrian HLTH:EX

Sent: Friday, February 23, 2018 1:15 PM

To: Anderson, Kristy GCPE:EX <Kristy.Anderson@gov.bc.ca>

Subject: Re: Anbang

Is this their expected answer or mine. Can't be mine I don't think?

On Feb 23, 2018, at 12:51 PM, Anderson, Kristy GCPE:EX
<Kristy.Anderson@gov.bc.ca> wrote:

The messages Cedar Tree will be using today are also attached.

Kristy Anderson

Director, Communications
Ministry of Health
250-952-3387 (office) 778-678-5200 (mobile)
Kristy.Anderson@gov.bc.ca

From: Anderson, Kristy GCPE:EX

Sent: Friday, February 23, 2018 12:06 PM

To: Dix, Adrian HLTH:EX <Adrian.Dix@gov.bc.ca>

Cc: Singh, Jasmyn HLTH:EX <Jasmyn.Singh@gov.bc.ca>; van Baarsen, Amanda HLTH:EX

<Amanda.vanBaarsen@gov.bc.ca>; Brown, Stephen R HLTH:EX <Stephen.Brown@gov.bc.ca>; Stewart, Sharon A HLTH:EX <Sharon.Stewart@gov.bc.ca>

Subject: Anbang

Hi Minister – attached are all the materials on Anbang.

There is a factsheet from program, legal opinion (from when this came up under the previous gov) and a recent update from Cedar Tree on operations.

Then is our issue note and JTT's draft issue note.

If you have any questions let me know – the outstanding media requests are below. I will not have updated numbers for Stephen Chase as they take time to gather from each HA.

Reporter

Geoff Morgan, Reporter
Financial Post
gmorgan@nationalpost.com
403-615-5933

Deadline Friday, February 23, 2018 12:00 PM

Request

Today the Chinese government seized control of the company that owns Retirement Concepts. Reports indicate that it may affect the solvency of the company -- see story: <https://www.reuters.com/article/us-china-anbang-regulation/china-seizes-control-of-anbang-insurance-as-chairman-prosecuted-idUSKCN1G7076>

Would like to speak with Minister before noon today to get his take on whether or not he feels the previous gov did their due diligence.

Background**Recommendation****Reporter**

Steven Chase, Reporter
Globe and Mail
schase@globeandmail.com
613-566-3612

Deadline Friday, February 23, 2018 2:00 PM

Request

I want to ask two things of you? Deadline 2 pm PT.

- 1) Will the B.C. government be reconsidering its awarding of contracts to Retirement Concepts given a) the turmoil at Anbang and b) the change of control – now it's a state-controlled enterprise.
- 2) Can you provide me the updated version of this?
- 3) Health Authority Expenditures Related to Retirement Concepts – 2015/16
Health Authority 2015/16 (\$ Millions) Ranking re:
highest paid providers
Interior \$16.72 4
Fraser \$30.50 1
Northern n/a n/a
Vancouver Coastal \$6.26 7
Island \$33.04 1

Background**Recommendation****Kristy Anderson**

Director, Communications
Ministry of Health
250-952-3387 (office) 778-678-5200 (mobile)
Kristy.Anderson@gov.bc.ca

From: [Anderson, Kristy GCPE:EX](#)
To: ["Chase, Steven"](#)
Subject: RE: latest annual stats for Retirement Concepts
Date: Friday, February 23, 2018 2:32:24 PM

Yes we can pull that together.

Sorry we were late – my minister was at meetings and an engagement.

Kristy Anderson

Director, Communications
Ministry of Health
250-952-3387 (office) 778-678-5200 (mobile)
Kristy.Anderson@gov.bc.ca

From: Chase, Steven [<mailto:SChase@globeandmail.com>]

Sent: Friday, February 23, 2018 2:31 PM

To: Anderson, Kristy GCPE:EX

Subject: Re: latest annual stats for Retirement Concepts

I am sorry. I left the office. Is it possible to send me a statement

On Feb 23, 2018, at 5:29 PM, Anderson, Kristy GCPE:EX <Kristy.Anderson@gov.bc.ca> wrote:

Stephen I don't have updated numbers but my minister is going to give you a call

Kristy Anderson

Director, Communications
Ministry of Health
250-952-3387 (office) 778-678-5200 (mobile)
Kristy.Anderson@gov.bc.ca

From: Chase, Steven [<mailto:SChase@globeandmail.com>]

Sent: Friday, February 23, 2018 7:33 AM

To: Anderson, Kristy GCPE:EX <Kristy.Anderson@gov.bc.ca>

Subject: RE: latest annual stats for Retirement Concepts

We need a yes or no from B.C. on No. 1. Chinese government says Anbang's solvency may be seriously in danger.

From: Anderson, Kristy GCPE:EX [<mailto:Kristy.Anderson@gov.bc.ca>]

Sent: Friday, February 23, 2018 10:31 AM

To: Chase, Steven

Subject: RE: latest annual stats for Retirement Concepts

I have put a rush on the second.

On the first I am not sure and will have to check.

Kristy Anderson

Director, Communications
Ministry of Health
250-952-3387 (office) 778-678-5200 (mobile)
Kristy.Anderson@gov.bc.ca

From: Chase, Steven [<mailto:SChase@globeandmail.com>]

Sent: Friday, February 23, 2018 7:29 AM

To: Anderson, Kristy GCPE:EX

Subject: RE: latest annual stats for Retirement Concepts

Not sure yet.

We're writing a story.

I want to ask two things of you? Deadline 2 pm PT.

1. Will the B.C. government be reconsidering its awarding of contracts to Retirement Concepts given a) the turmoil at Anbang and b) the change of control – now it's a state-controlled enterprise.
2. Can you provide me the updated version of this?
3. Health Authority Expenditures Related to Retirement Concepts – 2015/16

Health Authority	2015/16 (\$ Millions)	Ranking re: highest paid providers
Interior	\$16.72	4
Fraser	\$30.50	1
Northern	n/a	n/a
Vancouver Coastal	\$6.26	7
Island	\$33.04	1

From: Anderson, Kristy GCPE:EX [<mailto:Kristy.Anderson@gov.bc.ca>]

Sent: Friday, February 23, 2018 10:25 AM

To: Chase, Steven

Subject: RE: latest annual stats for Retirement Concepts

Oh. Was just googling that. Will put a rush on it.

Are the feds commenting at all?

Kristy Anderson

Director, Communications

Ministry of Health

250-952-3387 (office) 778-678-5200 (mobile)

Kristy.Anderson@gov.bc.ca

From: Chase, Steven [<mailto:SChase@globeandmail.com>]

Sent: Friday, February 23, 2018 7:20 AM

To: Anderson, Kristy GCPE:EX

Subject: RE: latest annual stats for Retirement Concepts

I need it right away. Chinese government has seized control of Anbang.

It's now the controlling shareholder.

From: Anderson, Kristy GCPE:EX [<mailto:Kristy.Anderson@gov.bc.ca>]

Sent: Friday, February 23, 2018 10:18 AM

To: Chase, Steven

Subject: RE: latest annual stats for Retirement Concepts

Will do – our budget was just announced Tuesday so we are swimming in financial requests so ok if this takes until Monday or do you need it today?

Thx.

Kristy Anderson

Director, Communications

Ministry of Health

250-952-3387 (office) 778-678-5200 (mobile)

Kristy.Anderson@gov.bc.ca

From: Chase, Steven [<mailto:SChase@globeandmail.com>]

Sent: Friday, February 23, 2018 7:15 AM

To: Anderson, Kristy GCPE:EX

Subject: latest annual stats for Retirement Concepts

Hi Kristy. Do you have the latest annual stats? That would update this?

Thanks

Steven Chase

Health Authority Expenditures Related to Retirement Concepts – 2015/16

Health Authority	2015/16 (\$ Millions)	Ranking re: highest paid providers
Interior	\$16.72	4
Fraser	\$30.50	1
Northern	n/a	n/a
Vancouver Coastal	\$6.26	7
Island	\$33.04	1

From: Chase, Steven

Sent: Monday, August 21, 2017 12:23 PM

To: Anderson, Kristy GCPE:EX

Subject: Re: 2016-17 stats for Retirement Concepts

Okay.

On Aug 21, 2017, at 12:13 PM, Anderson, Kristy GCPE:EX <Kristy.Anderson@gov.bc.ca> wrote:

Sorry I am still waiting for the end of year financials to be approved.

Kristy Anderson

Director, Communications

Ministry of Health

250-952-3387 (office) 778-678-5200 (mobile)

Kristy.Anderson@gov.bc.ca

From: Chase, Steven [<mailto:SChase@globeandmail.com>]

Sent: Monday, August 21, 2017 9:05 AM

To: Anderson, Kristy GCPE:EX

Subject: Re: 2016-17 stats for Retirement Concepts

Hi Kristy. Would the stats be available now?

Thanks,

Steven Chase

On Aug 8, 2017, at 4:15 PM, Anderson, Kristy GCPE:EX

<Kristy.Anderson@gov.bc.ca> wrote:

Hi Steven, I don't have them yet. I had anticipated having them in July but with the change in gov

I will be in touch once I do though. I have not forgot your request.

Is there any new developments on this story?

Kristy Anderson

Director, Communications

Ministry of Health

250-952-3387 (office) 778-678-5200 (mobile)

Kristy.Anderson@gov.bc.ca

From: Chase, Steven [<mailto:SChase@globeandmail.com>]

Sent: Tuesday, August 8, 2017 10:23 AM

To: Anderson, Kristy GCPE:EX

Subject: RE: 2016-17 stats for Retirement Concepts

Hi Kristy. Do you have these stats now?

Thanks

Steven Chase

From: Anderson, Kristy GCPE:EX
[mailto:Kristy.Anderson@gov.bc.ca]

Sent: Wednesday, June 14, 2017 2:34 PM

To: Chase, Steven

Subject: RE: 2016-17 stats for Retirement Concepts

Sounds good – our end of year financials are not finished yet so I won't be able to get you anything quickly. Fine to send it when I can get it?

Cheers,

Kristy Anderson

Director, Media Relations

Ministry of Health

250-952-3387 (office) 778-678-5200 (mobile)

Kristy.Anderson@gov.bc.ca

From: Chase, Steven [mailto:SChase@globeandmail.com]

Sent: Wednesday, June 14, 2017 11:31 AM

To: Anderson, Kristy GCPE:EX

Subject: RE: 2016-17 stats for Retirement Concepts

I would still like the data please. This story is not over.

Thanks

From: Anderson, Kristy GCPE:EX
[mailto:Kristy.Anderson@gov.bc.ca]

Sent: Wednesday, June 14, 2017 2:29 PM

To: Chase, Steven

Subject: RE: 2016-17 stats for Retirement Concepts

I see your story ran so I won't chase program for the data.

Have a good day Steven.

Kristy Anderson

Director, Media Relations

Ministry of Health

250-952-3387 (office) 778-678-5200 (mobile)

Kristy.Anderson@gov.bc.ca

From: Chase, Steven [mailto:SChase@globeandmail.com]

Sent: Tuesday, June 13, 2017 3:57 PM

To: Anderson, Kristy GCPE:EX

Subject: Re: 2016-17 stats for Retirement Concepts

Ok thanks

On Jun 13, 2017, at 6:45 PM, Anderson, Kristy GCPE:EX

<Kristy.Anderson@gov.bc.ca> wrote:

Really? I will see what I can do on your request.

I won't have anything new today though.

Kristy Anderson

Director, Media Relations

Ministry of Health

250-952-3387 (office) 778-678-5200 (mobile)

Kristy.Anderson@gov.bc.ca

From: Chase, Steven

[\[mailto:SChase@globeandmail.com\]](mailto:SChase@globeandmail.com)

Sent: Tuesday, June 13, 2017 3:39 PM

To: Anderson, Kristy GCPE:EX

Subject: Re: 2016-17 stats for Retirement Concepts

Anbang today confirmed its chair was arrested amid this anti corruption campaign by President Xi.

On Jun 13, 2017, at 6:27 PM, Anderson, Kristy GCPE:EX <Kristy.Anderson@gov.bc.ca> wrote:

Hi Steven – I am well. Interesting times politically here.

I can check on this for you – not sure if year-end financials yet are finalized yet though – it's usually in July that this happens but let me check.

Anything that sparked your interest now? Any firm deadline that I should be aware of?

Cheers,

Kristy Anderson

Director, Media Relations

Ministry of Health

250-952-3387 (office) 778-678-5200 (mobile)

Kristy.Anderson@gov.bc.ca

From: Chase, Steven

[\[mailto:SChase@globeandmail.com\]](mailto:SChase@globeandmail.com)

Sent: Tuesday, June 13, 2017 2:30 PM

To: Anderson, Kristy GCPE:EX

Subject: 2016-17 stats for Retirement Concepts

Hi Kristy. I trust you're well.

I was wondering: may I get updated figures for 2016-17?

Thanks

Steven Chase

Globe and Mail

From: Anderson, Kristy GCPE:EX

[\[mailto:Kristy.Anderson@gov.bc.ca\]](mailto:Kristy.Anderson@gov.bc.ca)

Sent: Tuesday, November 08, 2016

7:50 PM

To: Chase, Steven

Subject: RE: Retirement Concepts

Hi Steven – here is the

information you were looking for.

You also have what I sent on the

24th regarding no change in day to

day operations/care for patients –

I know that is not the focus of

your story but I would be remised

if I didn't make mention of it

again.

Have a good night.

In 2015/16, \$86.52 million was

paid to Retirement Concepts for

assisted living and residential care

services. Out of 130 providers,

Retirement Concepts is the

highest paid across the province;

however, each health authority

varies in their use of them.

In B.C. we have five regional

health authorities who contract

assisted living and residential care

services. Below is the total paid

and rankings by health authority.

Please let me know if you need

anything else.

Health Authority Expenditures

Related to Retirement Concepts –

2015/16

Health Authority	2015/16 (\$ Millions)	Ranking re: highest paid providers
Interior	\$16.72	4
Fraser	\$30.50	1
Northern	n/a	n/a
Vancouver Coastal	\$6.26	7
Island	\$33.04	1

Kristy Anderson

Director, Media Relations

Ministry of Health

250-952-3387 (office) 778-678-5200

(mobile)

Kristy.Anderson@gov.bc.ca

From: Chase, Steven
[mailto:SChase@globeandmail.com]

Sent: Tuesday, November 8, 2016
12:31 PM

To: Anderson, Kristy GCPE:EX
Subject: RE: Retirement Concepts
Story has nothing to do with care concerns at all. We are neutral on matter.

We want to know how important it is among providers.

From: Anderson, Kristy GCPE:EX
[mailto:Kristy.Anderson@gov.bc.ca]

Sent: Tuesday, November 08, 2016
3:28 PM

To: Chase, Steven
Subject: RE: Retirement Concepts
Hi Steven – our finance department is working on getting you the provincial ranking against the other providers.

It may help me put a bit of pressure on them if I could explain how the information will be used in the story and get a sense of what the story is about? Are their care concerns or???

Any chance that would be possible?

Cheers,

Kristy Anderson

Director, Media Relations
Ministry of Health
250-952-3387 (office) 778-678-5200
(mobile)
Kristy.Anderson@gov.bc.ca

From: Chase, Steven
[mailto:SChase@globeandmail.com]

Sent: Tuesday, November 8, 2016
12:20 PM

To: Anderson, Kristy GCPE:EX
Subject: RE: Retirement Concepts
Hi Kristy. Have you managed to compile the information?

I ask because it's been 5 work

days since I asked and I need it now.

Thanks

From: Anderson, Kristy GCPE:EX
[mailto:Kristy.Anderson@gov.bc.ca]

Sent: Wednesday, November 02, 2016 4:58 PM

To: Chase, Steven

Subject: RE: Retirement Concepts

Hi Steven – I left you a voicemail earlier today but just wanted to make sure you got it.

The Ministry does not house all the information you asked but we can get it – it just is taking a bit of time. Staff are on it though and collecting this from the health authorities for you. Do you want to stay in touch and I will keep you posted on their progress.

Kristy Anderson

Director, Media Relations

Ministry of Health

250-952-3387 (office) 778-678-5200

(mobile)

Kristy.Anderson@gov.bc.ca

From: Chase, Steven
[mailto:SChase@globeandmail.com]

Sent: Tuesday, November 1, 2016 8:14 AM

To: Anderson, Kristy GCPE:EX

Subject: RE: Retirement Concepts

Hi. Thanks.

I have a follow up question.

Retirement Concepts has been described in the news as “the single highest billing contractor providing long term care and assisted living services to B.C. health authorities.

Is this still the case?

How much did it bill the province for in the most

recent fiscal year?

Thanks

Steven Chase

Globe and Mail

Ottawa, ON

1-613-566-3612

From: Anderson, Kristy GCPE:EX
[mailto:Kristy.Anderson@gov.bc.ca]

Sent: Monday, October 24, 2016
7:23 PM

To: Chase, Steven

Subject: Retirement Concepts

Hi Steven

First I would like to apologize for the time that it has taken to get this response. Below you will find a brief statement from the Minister of Health, Terry Lake:

"I am aware that Retirement Concepts intends to enter into a partnership arrangement with Cedar Tree Investment Canada Inc.

The partnership will serve to further strengthen Retirement Concepts' business and better meet the needs of seniors in B.C. Cedar Tree has assured patients, families and staff that it does not intend to make any changes to day to day operations, patient care, staff or leadership. In fact, they will all remain in operation as they are today.

We expect this change to be seamless, and that the patients residing in these facilities will continue to get the same quality of care."

Kristy Anderson

Director, Media Relations

Ministry of Health

250-952-3387 (office) 778-678-5200

(mobile)

Kristy.Anderson@gov.bc.ca

Message to media

As announced by the Chinese Insurance Regulatory Commission, an Interim Management Working Group will temporary oversee management of Anbang for a one-year period. This temporary change in management at Anbang will not impact the operations of Retirement Concepts, its staff or residents. Anbang will remain a private, independent company and its business and operations are stable. Retirement Concepts communities are provincially regulated and we are required to report out monthly to ensure we meet the highest standards to residents and this will not change. There will be no change to our Retirement Concepts team or our day-to-day operations.

Message to staff and residents

Team/residents,

As you may have seen in the news, the Chinese Insurance Regulatory Commission has appointed an Interim Management Working Group to temporary oversee management of Anbang. I want to assure you that this will have no impact on the operations and services provided by Retirement Concepts. There will be no changes to our team or our day-to-day operations. Anbang will remain a private, independent company and its business and operations are stable. We will provide more information as it becomes available, but want to assure you that the quality of care and support for our team members who provide that care remains and will continue to be our top priority.

Message for Ministry

The Ministry has been briefed by Retirement Concepts senior leadership team on the announcement by the Chinese Insurance Regulatory Commission that an Interim Management Working Group will temporary oversee management of Anbang, its parent company. We are confident that this change will have no impact on Retirement Concepts day-to-day operations and services to residents. Retirement Concepts communities are provincially regulated and we will continue to follow regular reporting procedures to ensure the highest standards of care to residents are met.

From: [Stewart, Sharon A HLTH:EX](#)
To: [Anderson, Kristy GCPE:EX](#); [Patterson, Ted HLTH:EX](#)
Subject: FW: Response to Anbang Media release
Date: Friday, February 23, 2018 12:31:43 PM
Attachments: [Response Anbang Media Release Feb 2018.docx](#)

Here is the messaging from Cedar Tree. Included is on for the Ministry ;-)

I have a call with the HA's at 3:30; still questionable if there will be a call with Cedar Tree. Will loop you in if/when I get more info

From: Jennie Deneka [<mailto:jdeneka@prshm.com>]
Sent: Friday, February 23, 2018 12:28 PM
To: Stewart, Sharon A HLTH:EX
Cc: Kenny He; Azim Jamal; joe moosa; Henry Lu; 'Noam Goldenberg'; Lorraine Chow
Subject: Response to Anbang Media release

Hi Sharon,

Thanks for the call this morning Sharon.

Please find attached a copy of the following Media statements:

Key Message for our Residents and Staff to be issued today and a statement (for consideration) for the Ministry.

I have not had a confirmation from the Health Authorities on the offer for a call- but they have requested a copy of the key messages as well.

Once I have a confirmed request, I will be sure to include you in the invite.

Thank you, please let me know if you require anything else.

jen

FACT SHEET

Sale of Retirement Concepts

ISSUE

Retirement Concepts is a large provider of Residential Care, Assisted Living, and Independent Living services in British Columbia, many of which are provided in a Campus of Care environment. Retirement Concepts is in the process of selling its shares for most of these operations to a unique limited liability partnership. Retirement Concepts will continue to manage the affected residences and facilities on behalf of the new owner.

KEY FACTS

- Retirement Concepts (RC) owns and operates independent living, assisted living and complex care facilities in British Columbia (BC), Alberta and Quebec. In BC, 24 sites are operated in all regional health authorities (HAs), except Northern Health. Twenty-three sites are licensed/registered under the *Community Care and Assisted Living Act* (CCALA); one site is licensed under the *Hospital Act*.
 - Retirement Concepts operates 15 Registered Assisted Living Residences, 13 of which are part of the proposed sale.
 - Retirement Concepts operates 17 Residential Care Facilities, 16 of which are part of the proposed sale.
- Each of the residences and facilities will be owned by a unique limited liability partnership that will be operated by Retirement Concepts.
- The new ownership group has indicated there will be no changes to the management, staffing and operations of the residences as a result of the sale.
- The sale was completed February 15, 2017, and the applicable licenses/registrations certificates have been processed.

Approval of Sale to Foreign Investors

- The federal government has exclusive jurisdiction for matters of international trade, under various trade agreements entered into by Canada and under the Investment Canada Act.
- The People's Republic of China is a member of the World Trade Organization and is eligible to make larger investments in Canada, as provided in s. 14.1 of the Investment Canada Act. As the proposed sale was over the \$600 million threshold set out in the Investment Canada Act, the proposed investment was reviewed by the Federal Minister.
- In making a determination as to whether a proposed investment "...is likely to be of net benefit to Canada....", the Federal Minister is obliged to consider the economic/financial factors set out in section 20 of the Investment Canada Act; any other considerations are not within the purview of the Federal Minister under the Investment Canada Act
- There is no statutory requirement for Canada to consult with a province respecting a proposed investment under the Investment Canada Act; as a matter of practice, good government, and courtesy, the federal government will consult with a province if a proposed sale to a foreign corporation or other legal entity could have a negative effect on, among other things, a health care program operated by that province.

FACT SHEET

Residential Care Regulations

- Section 9(3) of the Residential Care Regulations sets out the requirements for the sale of a facility. A licensee is unable to sell, lease or otherwise transfer control without providing the medical health officer at least 120 days' notice AND the medical health officer must be satisfied that operations will continue for at least 12 months from the date of sale, lease or transfer and that the new purchaser, lessee or transferee is qualified to be a licensee.

FINANCIAL IMPLICATIONS

- N/A

Approved by:

Sharon Stewart obo Doug Hughes, ADM Primary and Community Care Policy; February 17, 2017

February 6, 2018

Ministry of Health
1515 Blanshard Street
Victoria, BC
V8W 3C8

RE: Update from Cedar Tree Investment Canada and Retirement Concepts

Dear Mr. Stephen Brown and Mr. Ted Patterson:

Cedar Tree Investment Canada and Retirement Concepts are pleased to provide the following updates about the care homes within our partnership. We are proud to have achieved these results in 2017 and to have continued our commitment to the seniors in our communities.

1. Cedar Tree has integrated seamlessly with our operating partner, Pacific Reach, and maintained continuity in care and staffing
2. Improvement in key CIHI metrics and clinical risk ratings at our sites compared to previous years
3. Met or exceeded all health & safety standards
4. Retirement Concepts is ready to meet the Ministry's growing needs and accepted all requests for temporary residential care beds in 2017
5. Added 9 new assisted living units at Casa Loma, 32 new residential care units at Summerland, and 2 independent living units at Auburn
6. Made applications to all Requests for Proposals for new permanent beds in the regions that we serve
7. Continued our support of the local community by sponsoring Senior's Day at the PNE Vancouver Fair, Alzheimer's Walk, and conducting symphony concert series at our homes
8. Invested approximately \$9 million on our homes, including \$1 million on upgrading IT infrastructure and \$4.5 million on upgrades to senior home units
9. Only organization to have partnered with the BC Health Quality Council for its CLEAR initiative

As we approach the first anniversary of our partnership, we are excited by our initiatives to further improve level of service, operational efficiency and implement best practices. These initiatives include the following in 2018.

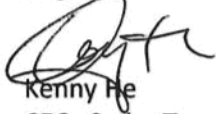
10. Invest to install PointClickCare, which will bring the leading patient care management system to our homes
11. Automating staff scheduling by investing in Kronos ESP to advance our systems to the level of more complex organizations like the BC and Alberta hospital network
12. Retirement Concepts is renewing our Accreditation Canada certification in 2018, and will be holding ourselves to a higher standard by extending our accreditation to our Assisted Living operations. Based on our knowledge, we will be the only major BC care operator certified with Accreditation Canada and BCSLA in Long-term Care and Assisted Living

13. Explore opportunities to offer more affordable senior units in BC at our existing homes and the vacant lands that we already own.
14. Work with educational institutions like BCIT, Discovery College and Nicole Valley Institute of Technology to conduct health research and practical training in our care homes.

We share the above to provide assurance that the trust you have placed in us has not been taken for granted.

We invite questions and further dialogue with the Ministry.

Regards,



Kenny He
CEO, Cedar Tree Investment Canada Inc.

ADVICE TO MINISTER

CONFIDENTIAL ISSUES NOTE

Ministry of Jobs, Trade and Technology

Date: Feb. 23, 2018

Minister Responsible: Hon. Bruce Ralston

Anbang – Retirement Concepts

SUGGESTED RESPONSES:

s.13

BACKGROUND:

On Feb. 23, 2018, Reuters reported that the Chinese government seized control of Anbang Insurance Group Co Ltd, and said its chairman had been prosecuted. In a statement, the China Insurance Regulatory Commission (CIRC) said Anbang had violated laws and regulations which “may seriously endanger the solvency of the company.”

Anbang will be taken over for the period of at least one year and will be managed by a group of officials from the CIRC. An announcement says the group will seek to undertake an equity restructuring of the company. The CIRC also said that Anbang’s debt’s and obligations will not be impacted by the takeover.

There is no statutory requirement for the Government of Canada to consult with a province respecting a proposed investment under the Investment Canada Act; however, consultation is routinely conducted as a matter of policy.

The federal government reviews economic/financial issues; any other matters (e.g. health care implications) are not within the purview of the Federal Minister. They have jurisdiction over foreign investment in excess of \$1 billion.

Through the former BC Ministry of International Trade, Ministry of Health staff was contacted to determine whether there were any concerns with non-compliance with provincial regulations.

On June 13, 2017, a Globe and Mail reporter contacted the Ministry of Health to inform the ministry that Chinese media were reporting Anbang’s chairman Wu Xiaohui had been detained by authorities. Anbang, a Chinese insurance-holding company, owns Cedar Tree who recently purchased 23 of 25 facilities owned by Retirement Concepts (20 in BC, 2 in Alberta and 1 in Quebec). The sale was subject to federal approval. Under the Investment Canada Act (ICA) it is the Federal Minister that is responsible to approve the sale to a non-Canadian if over \$600m (increases to \$800m in 2017).

Criticism of the sale and its lack of transparency received media coverage:

- <http://vancouversun.com/business/local-business/chinese-company-anbang-aims-to-buy-retirement-concepts-seniors-housing>
- <https://www.theglobeandmail.com/news/british-columbia/sale-of-retirement-homes-puts-bc-seniors-at-risk-says-ndp-critic/article34156837/>

ADVICE TO MINISTER

BC's Assisted Living and Residential Care regulations outline requirements of applicants for registration or licensing when there is a change in ownership. These regulations are in place to protect the health and safety of residents and persons in care irrespective of ownership.

s.13,s.14,s.16,s.17

Under the partnership agreement, Retirement Concepts retains a minority stake and will continue to manage the day-to-day operations of all of the facilities. Retirement Concepts committed that there is to be no change to staffing plans, the quality of care provided to residents, or to policies, procedures and other operating standards.

The complete terms of the transaction are not available due to confidentiality agreements both at the federal level with Investment Canada and between Retirement Concepts and Cedar Tree. Retirement Concepts provides assisted living and residential care services through contract with the health authorities.

In 2015/16, BC's five regional health authorities paid \$86.52 million combined to Retirement Concepts for contracted assisted living and residential care services. Out of 130 providers, Retirement Concepts was the highest paid across the province; however, health authorities' amount of contracted services varied.

Following the approval of the sale, on March 1, Vancouver Coastal Health (VCH) was given six-month's notice by Retirement Concepts to end its contract with VCH for 20 Assisted Living (AL) units (housing 21 residents) at the Terraces on 7th in Vancouver by September 30, 2017.

The Terraces is one of two facilities that were not part of the federally approved sale and is still owned by Retirement Concepts.

After significant media attention, Retirement Concepts rescinded its notice and worked with VCH to find a solution to allow residents to stay until the original agreement end date of March 2019.

In response to concerns raised about Retirement Concepts and other providers suddenly ending contracts in the future the Board of Directors of the BC Care Providers Association struck an internal "Assisted Living Tenancy Task Force" to review this matter and provide recommendations to prevent future sudden terminations and evictions.

Communications Contact: Tasha Schollen + Ministry of Health
Program Area Contact: Chris Singh/Paul Irwin/Brian Kreiger

From: [Anderson, Kristy GCPE:EX](#)
To: [Singh, Jasmyn HLTH:EX](#)
Cc: [Heinze, Laura R GCPE:EX](#); [May, Stephen GCPE:EX](#)
Subject: RE: Retirement Concepts
Date: Friday, February 23, 2018 11:47:14 AM

s.13,s.14

Kristy Anderson

Director, Communications
Ministry of Health
250-952-3387 (office) 778-678-5200 (mobile)
Kristy.Anderson@gov.bc.ca

From: Anderson, Kristy GCPE:EX
Sent: Friday, February 23, 2018 11:26 AM
To: Singh, Jasmyn HLTH:EX
Cc: Heinze, Laura R GCPE:EX ; May, Stephen GCPE:EX
Subject: RE: Retirement Concepts
Both our and JTT's notes are attached.

s.13,s.14

Below are the two media requests – how would you like to proceed – statement? From JTT or MOH??

We will not have updated figures for Stephen Chase but can let him know they wouldn't have changed much.

Thanks,

Reporter

Geoff Morgan, Reporter
Financial Post
gmorgan@nationalpost.com
403-615-5933

Deadline Friday, February 23, 2018 12:00 PM

Request

Today the Chinese government seized control of the company that owns Retirement Concepts. Reports indicate that it may affect the solvency of the company -- see story:
<https://www.reuters.com/article/us-china-anbang-regulation/china-seizes-control-of-anbang-insurance-as-chairman-prosecuted-idUSKCN1G7076>

Would like to speak with Minister before noon today to get his take on whether or not he feels the previous gov did their due diligence.

Background

Recommendation

Reporter

Steven Chase, Reporter
Globe and Mail
schase@globeandmail.com
613-566-3612

Deadline Friday, February 23, 2018 2:00 PM

Request

I want to ask two things of you? Deadline 2 pm PT.

1) Will the B.C. government be reconsidering its awarding of contracts to Retirement Concepts given a) the turmoil at Anbang and b) the change of control – now it's a state-controlled enterprise.

2) Can you provide me the updated version of this?

3) Health Authority Expenditures Related to Retirement Concepts – 2015/16

Health Authority 2015/16 (\$ Millions) Ranking re: highest paid providers

Interior \$16.72 4

Fraser \$30.50 1

Northern n/a n/a

Vancouver Coastal \$6.26 7

Island \$33.04 1

Background**Recommendation****Kristy Anderson**

Director, Communications
Ministry of Health
250-952-3387 (office) 778-678-5200 (mobile)
Kristy.Anderson@gov.bc.ca

From: Anderson, Kristy GCPE:EX

Sent: Friday, February 23, 2018 9:07 AM

To: Singh, Jasmyn HLTH:EX <Jasmyn.Singh@gov.bc.ca>

Cc: Heinze, Laura R GCPE:EX <Laura.Heinze@gov.bc.ca>; May, Stephen GCPE:EX

<Stephen.May@gov.bc.ca>

Subject: Retirement Concepts

Hi Jas

We are pulling together info and folks from Trade for a call. Attached is a fact sheet on it and ^{s.13,s.14}

s.13,s.14

As well is a recent update from Cedar Tree.

Kristy Anderson

Director, Communications
Ministry of Health
250-952-3387 (office) 778-678-5200 (mobile)
Kristy.Anderson@gov.bc.ca

From: [Anderson, Kristy GCPE:EX](#)
To: [Kristianson, Eric GCPE:EX](#)
Cc: [Schollen, Tasha GCPE:EX](#)
Subject: FW: IN - Sale of Retirement Concept - Feb 23_18_DRAFT
Date: Friday, February 23, 2018 11:16:56 AM
Attachments: [IN - Sale of Retirement Concept - Feb 23_18_FINAL.docx](#)

This is what we have.

Kristy Anderson

Director, Communications

Ministry of Health

250-952-3387 (office) 778-678-5200 (mobile)

Kristy.Anderson@gov.bc.ca

From: [Stewart, Sharon A HLTH:EX](#)
To: [May, Stephen GCPE:EX](#); [HLTH Health Issues HLTH:EX](#)
Cc: [Anderson, Kristy GCPE:EX](#); [Heinze, Laura R GCPE:EX](#); [Schollen, Tasha GCPE:EX](#); [Bedford, Sue HLTH:EX](#)
Subject: RE: FOR FINAL REVIEW - IN Retirement Concepts
Date: Friday, February 23, 2018 11:07:53 AM

FYI – Jen is the VP Operations for Retirement Concepts and sent the below to the HA's and the BCCPA.

From: Jennie Deneka [<mailto:jdeneka@prshm.com>]
Sent: Friday, February 23, 2018 9:59 AM
To: Daniel Fontaine; [FHA] Chatha, Dee; Orr, Timothy; Chapman, Bob [VC];
Anne.Heinemeyer@albertahealthservices.ca
Cc: Azim Jamal; joe moosa; Henry Lu; Kenny He; Lorraine Chow; Jennifer Gill; Vinah Bosire
Subject: Anbang Announcement

Hi everyone,

With the recent new release regarding Anbang, we wanted to be proactive and offer an opportunity for this group to discuss potential questions or concerns.

Please let us know if you would like to have a call and a time you would be available?

Recognizing the potential impact to our residents, families and staff we will be issuing key messages to them later today.

Thanks jen

From: May, Stephen GCPE:EX
Sent: Friday, February 23, 2018 10:38 AM
To: [Stewart, Sharon A HLTH:EX](#); [HLTH Health Issues HLTH:EX](#)
Cc: [Anderson, Kristy GCPE:EX](#); [Heinze, Laura R GCPE:EX](#); [Schollen, Tasha GCPE:EX](#)
Subject: FOR FINAL REVIEW - IN Retirement Concepts

This is where we have landed – can you make sure we haven't said anything incorrect here. Thank you.

Stephen May

GCPE – Health

Phone: 250 952 3401

Cell: 250 888 9879

From: [Anderson, Kristy GCPE:EX](#)
To: [MacDonald, Alex GCPE:EX](#)
Cc: [May, Stephen GCPE:EX](#); [Heinze, Laura R GCPE:EX](#); [Schollen, Tasha GCPE:EX](#)
Subject: Re: IN - Sale of Retirement Concept - Feb 23_18_DRAFT
Date: Friday, February 23, 2018 10:36:02 AM

Thx. Stephen can you run through approvals.

Kristy Anderson
778.678.5200

On Feb 23, 2018, at 10:33 AM, MacDonald, Alex GCPE:EX <Alex.MacDonald@gov.bc.ca> wrote:

It's long but it's fine.

I'm going to share with PO (any pull a couple high-level bullets) for PJH's Chinese media table at 2pm.

Let me know if there are any changes before that.

From: Anderson, Kristy GCPE:EX
Sent: Friday, February 23, 2018 10:13 AM
To: May, Stephen GCPE:EX
Cc: MacDonald, Alex GCPE:EX; Heinze, Laura R GCPE:EX; Schollen, Tasha GCPE:EX
Subject: Re: IN - Sale of Retirement Concept - Feb 23_18_DRAFT

Alex. If you think this is fine I will share with Eric etc and then Tasha and I can run through program approvals.

Kristy Anderson
778.678.5200

On Feb 23, 2018, at 10:08 AM, May, Stephen GCPE:EX <Stephen.May@gov.bc.ca> wrote:

As discussed.

Stephen May
GCPE – Health

Phone: 250 952 3401

Cell: 250 888 9879

Page 114

Withheld pursuant to/removed as

s.14

From: [Anderson, Kristy GCPE:EX](#)
To: [May, Stephen GCPE:EX](#)
Cc: [Heinze, Laura R GCPE:EX](#)
Subject: Fwd: Anbang - Retirement Concepts
Date: Friday, February 23, 2018 10:13:43 AM

Can you add these.

Kristy Anderson
778.678.5200

Begin forwarded message:

From: "Singh, Jasmyn HLTH:EX" <Jasmyn.Singh@gov.bc.ca>
Date: February 23, 2018 at 10:13:07 AM PST
To: "Anderson, Kristy GCPE:EX" <Kristy.Anderson@gov.bc.ca>
Cc: "van Baarsen, Amanda HLTH:EX" <Amanda.vanBaarsen@gov.bc.ca>, "Moulton, Holly HLTH:EX" <Holly.Moulton@gov.bc.ca>
Subject: Re: Anbang - Retirement Concepts

Any note needs to include stakeholders ie heus comments at the time of the sale

Sent from my iPhone

On Feb 23, 2018, at 10:07 AM, Anderson, Kristy GCPE:EX
<Kristy.Anderson@gov.bc.ca> wrote:

We have a note coming. Jas is looped in.

Kristy Anderson
778.678.5200

On Feb 23, 2018, at 10:01 AM, van Baarsen, Amanda HLTH:EX
<Amanda.vanBaarsen@gov.bc.ca> wrote:

Hi team,

I just saw this:

<http://money.cnn.com/2018/02/22/news/companies/anbang-insurance-china-regulator-takeover/index.html>

s.13

Justine Hunter ran several stories on the purchase after it happened last year and will undoubtedly come to the

Minister for comment.

s.13

Amanda van Baarsen

Ministerial Assistant to

Hon. Adrian Dix, Minister of Health

Room 337 | Parliament Buildings, Victoria, BC | V8W 9V1

(P) 250-387-6983

From: [Anderson, Kristy GCPE:EX](#)
To: [Brown, Stephen R HLTH:EX](#)
Cc: [Stewart, Sharon A HLTH:EX](#)
Subject: Retirement concepts
Date: Friday, February 23, 2018 9:50:36 AM
Attachments: [IN - Sale of Retirement Concept - Feb 23 18 DRAFT.DOCX](#)

The MO has the historical documents and this is where we are thinking of going with the messages based on a call with JTT.

Kristy Anderson

Director, Communications

Ministry of Health

250-952-3387 (office) 778-678-5200 (mobile)

Kristy.Anderson@gov.bc.ca

From: [Anderson, Kristy GCPE:EX](#)
To: [Irwin, Paul JTT:EX](#)
Cc: [Schollen, Tasha GCPE:EX](#); [Stewart, Sharon A HLTH:EX](#); [Heinze, Laura R GCPE:EX](#); [May, Stephen GCPE:EX](#)
Subject: RE: IN - Sale of Retirement Concept - Feb 23_18_DRAFT
Date: Friday, February 23, 2018 9:49:43 AM
Attachments: [IN - Sale of Retirement Concept - Feb 23_18_DRAFT.DOCX](#)

Updated messages here Paul based on our conversation.

When this is ready to go through approval I will send it through Tasha and here team so as not to confuse the process.

Kristy Anderson

Director, Communications
Ministry of Health
250-952-3387 (office) 778-678-5200 (mobile)
Kristy.Anderson@gov.bc.ca

From: Anderson, Kristy GCPE:EX
Sent: Friday, February 23, 2018 9:34 AM
To: Irwin, Paul JTT:EX
Cc: Schollen, Tasha GCPE:EX ; Stewart, Sharon A HLTH:EX ; Heinze, Laura R GCPE:EX ; May, Stephen GCPE:EX
Subject: IN - Sale of Retirement Concept - Feb 23_18_DRAFT

Thanks for the call.

This is our start – let us know what you think. ^{s.13,s.16}

The specific questions to us:

Do we believe the previous gov did it's due diligence?

Will we continue to contract with Retirement Concepts given this turmoil/now that it is a state run business?

From: [Anderson, Kristy GCPE:EX](#)
To: [Schollen, Tasha GCPE:EX](#)
Subject: RE: IN - Sale of Retirement Concept - Feb 23_18_DRAFT
Date: Friday, February 23, 2018 9:36:30 AM

I am sitting on a call where my program called your program.

Kristy Anderson

Director, Communications
Ministry of Health
250-952-3387 (office) 778-678-5200 (mobile)
Kristy.Anderson@gov.bc.ca

From: Schollen, Tasha GCPE:EX
Sent: Friday, February 23, 2018 9:36 AM
To: Anderson, Kristy GCPE:EX
Subject: RE: IN - Sale of Retirement Concept - Feb 23_18_DRAFT
Hi...did my program area call you?

From: Anderson, Kristy GCPE:EX
Sent: Friday, February 23, 2018 9:34 AM
To: Irwin, Paul JTT:EX
Cc: Schollen, Tasha GCPE:EX; Stewart, Sharon A HLTH:EX; Heinze, Laura R GCPE:EX; May, Stephen GCPE:EX
Subject: IN - Sale of Retirement Concept - Feb 23_18_DRAFT

Thanks for the call.

This is our start – let us know what you think. ^{s.13,s.16}

The specific questions to us:

Do we believe the previous gov did it's due diligence?

Will we continue to contract with Retirement Concepts given this turmoil/now that it is a state run business?

From: [Anderson, Kristy GCPE:EX](#)
To: [May, Stephen GCPE:EX](#)
Subject: IN - Sale of Retirement Concept - Feb 23_18_DRAFT
Date: Friday, February 23, 2018 9:19:16 AM
Attachments: [IN - Sale of Retirement Concept - Feb 23_18_DRAFT.docx](#)

From: [Stewart, Sharon A HLTH:EX](#)
To: [Anderson, Kristy GCPE:EX](#)
Cc: [Patterson, Ted HLTH:EX](#); [Murray, Heather HLTH:EX](#)
Subject: FW: 1069354 - Minister Meeting Nov 3 - Retirement Concepts
Date: Friday, February 23, 2018 9:12:45 AM
Attachments: [1069354- Meeting Material- Retirement Concepts.docx](#)
[1069354 - Appendix A.docx](#)
[1069354 - Appendix B.docx](#)
[1069354 - Appendix C.docx](#)
[1069354 - Appendix D.docx](#)

Early notes on this

From: Docs Processing HLTH:EX
Sent: Wednesday, October 26, 2016 11:39 AM
To: Jukes, Shaina HLTH:EX; HLTH Ministers Office
Cc: Docs Processing HLTH:EX; Will, Jordan HLTH:EX; Michell, Jennifer HLTH:EX; Stearn, Anne HLTH:EX; Lowe, Tracey HLTH:EX; Zimmerman, Janine M HLTH:EX
Subject: 1069354 - Minister Meeting Nov 3 - Retirement Concepts
Hi All:

HSD has prepared the attached meeting material for Minister's meeting on November 3rd with Retirement Concepts. This has been approved by Doug Hughes, ADM and Lynn Stevenson, Associate DM.

Program staff have advised that this material is not to be shared.

Thanks so much,

Kathy Simonson

Program Coordinator / Executive Operations / DMO / Ministry of Health

5-3 1515 Blanshard St, Victoria BC V8W 3C8

Telephone 250 952-0998

kathy.simonson@gov.bc.ca

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MEETING MATERIAL

Cliff #: 1069354

PREPARED FOR: Honourable Terry Lake, Minister of Health

TITLE: Minister of Health meeting with Azim Jamal of Retirement Concepts

MEETING REQUEST/ISSUE: Sale of Retirement Concepts

SHOULD MINISTRY STAFF ATTEND THIS MEETING: Doug Hughes, Assistant Deputy Minister, Health Services Policy Division; Sharon Stewart, Executive Director, Seniors Services

BACKGROUND:

Retirement Concepts (RC) owns and operates independent living, assisted living and complex care facilities in British Columbia (BC), Alberta and Quebec. In BC, 24 sites are operated in all regional health authorities (HAs), except Northern Health. 23 sites are licensed/registered under the *Community Care and Assisted Living Act* (CCALA); one site, Dufferin Care Centre in Coquitlam, is licensed under the *Hospital Act*.

On July 27, 2016, the Ministry of Health (the Ministry) facilitated a conference call between Azim Jamal (AJ), President and CEO of RC and the four HAs; RC shared, in confidence, that they were selling all, but two sites (Qualicum Gardens and Terraces on 7th) to an international investor. RC noted there would be no change to the day to day operations; the new owner will contract with RC to remain as the administrator for five years, with an option to renew for an additional five years. AJ indicated on the call that he was aware that the sale would require all facilities to be re-licensed/re-registered. The HAs agreed to a coordinated approach to information gathering, where possible.

On September 7th, AJ contacted the Ministry requesting that it facilitate a conference call with HA Medical Health Officers (MHO). For purposes of licensing, the MHOs are considered independent Statutory Decision Makers under the legislation and the Ministry cannot be seen to be interfering in their decision making process.

On September 13th, the Ministry held a conference call with the HA MHOs to understand how they would proceed with the new licensing request. The MHOs indicated that, where feasible, they would coordinate the approach for information required for re-licensing. The MHO noted that they were arranging for a joint call with AJ early the following week.

On September 23rd, AJ contacted the Ministry and raised concerns regarding recent changes to the Residential Care Regulations that added the need to provide 120 days notification to residents/their families, as well as to the MHO. Concerns included implications to business operations and the lack of industry consultation. AJ indicated that he had requested a shorter notification period for residents and families from the MHOs, but had not yet heard their decision. The MHOs later denied the request and RC was providing residents, as well as staff, notification of the sale (see Appendix A and B).

The fundamental purpose of the CCALA is to ensure that operators of licensed community care facilities “operate the community care facility in a manner that will promote the health, safety and dignity of persons in care, and...the rights of those persons in care.” (Section 7, CCALA). In considering any amendments, government must always consider the best interests of persons in care as well as their health and safety.

Prior to these specific amendments being made, if an operator wished to give less than 120 days’ notice of a change in ownership, they could apply to the MHO for an exemption to these requirements. The person requesting the exemption must demonstrate to the MHO that they have consulted with persons affected by the decision, and the MHO then must take the views of those persons (typically persons in care/family/resident council) into consideration prior to making their decision. Any decision to approve an exemption request could be appealed to the Community Care and Assisted Living Appeal Board.

The changes recently made to the Residential Care Regulation were in response to a number of Ombudsperson’s recommendations to improve the quality of care for seniors in care and their families. Recommendation 171 asked that the Ministry take the necessary steps to amend the Residential Care Regulation to require facility operators to notify residents, families and staff promptly of a decision to close, reduce, expand or substantially change the operations at their facility, or to transfer residents from their facility because of funding decisions.

The purpose of the recent regulatory changes is to promote transparency, as well as to ensure that persons in care and their families are treated in an administratively fair manner. The 120 days’ notice gives protection to residents and their families, allowing them time to consider how the pending sale may affect them and allows them time to make any decisions they need to make about their accommodation.

Broader, industry consultation did not occur; however, as part of the Ministry’s process to respond to the Ombudsperson’s recommendations, staff did discuss the proposed changes with the Home and Community Care Council and industry associations (note: this would have occurred prior to Daniel Fontaine joining the BC Care Providers Association). Impacts to operations were raised, but needed to be considered against the protection of residents and their families (also large scale sales, such as RC, are not typical). The BC Care Providers Association did enquire, on behalf of a member, about the recent regulatory change. The Ministry responded (see Appendix C) and there have been no further inquiries.

FINANCIAL IMPLICATIONS:

RC will likely raise concerns that the 120 days notification period will have financial implications to industry (e.g. impacts on bargaining, staff turnover).

ADVICE:

It is likely that AJ will raise a concern that given the administration of the day to day business is not changing; the MHOs have incorrectly interpreted the regulation. The Ministry should commit to doing a review once the process has completed, including working with the MHOs to review the need to set principles to identify if/when the 120 day notice to families could be shortened.

Changes to ownership and/or operations can have significant impact to residents and staff. In this instance, although there are processes to ensure there are no immediate changes to the operations, there is likely to be significant attention given to the fact the sale is to foreign investors.

In 2012 the Office of the Ombudsperson released 2 reports (see Appendix D). Report 40 – Closing of Cowichan Lodge found that VIHA did not properly inform families and persons in care of the proposed closure of the lodge, and did not apply for an exemption to the Medical Health Officer until very late in the day. There was then the perception when they did apply that the MHO was pressured in his decision making. Report 33 - Fraser Health Authority's Transfer of Seniors from Temporarily Funded Residential Care Beds. The Ombudsperson found that the FHA acted unfairly in deciding to move the residents out of temporarily funded beds in light of its prior written commitment. Two of the seven recommendations included:

- Provide at least 60 days' notice to residents and families of decisions to cease funding beds
- Take action to ensure operators are in compliance with the requirement to provide notice of a decision to close or substantially change a residential care facility.

JOINT MINISTER MEETING: N

IF SO, CAN THIS MATERIAL BE SHARED: N

Page 125 to/à Page 126

Withheld pursuant to/removed as

Copyright

From: Stewart, Sharon A HLTH:EX
Sent: Wednesday, October 5, 2016 10:14 AM
To: 'Mike Klassen'
Cc: Daniel Fontaine; Hughes, Doug J HLTH:EX
Subject:RE: Residential Care Regulations

Hi Mike

The requirement of 120 days notice to the Medical Health Officer has been in the regulations since the mid-1990's, if not longer. What was added was the need to also include notification of family/contact person in the 120 days' notice. The fundamental purpose of the Community Care and Assisted Living Act is to ensure that operators of licensed community care facilities "operate the community care facility in a manner that will promote the health, safety and dignity of persons in care, and...the rights of those persons in care." (Section 7, CCALA). In considering any amendments, government must always consider the best interests of persons in care as well as their health and safety.

The changes recently made to the Residential Care Regulation were in response to a number of Ombudsperson's recommendations to improve the quality of care for seniors in care and their families. Recommendation 171 asked that the Ministry of Health take the necessary steps to amend the Residential Care Regulation to require facility operators to notify residents, families and staff promptly of a decision to:

- close, reduce, expand or substantially change the operations at their facility
- transfer residents from their facility because of funding decisions.

The purpose of the recent regulatory changes is to promote transparency, as well as to ensure that persons in care and their families are treated in an administratively fair manner. The 120 days' notice gives protection to residents and their families, allowing them time to consider how the pending sale may affect them, and allows them time to make any decisions they need to make about their accommodation.

In regards to the consultation process, the legislative and regulatory development process is at all times subject to the rules of Cabinet confidentiality, whereby details of proposed legislation and regulation are protected until such time as they are introduced as a bill by government in the Legislative Assembly (in the case of legislation), or considered and approved by Cabinet (in the case of regulations and Orders in Council). It is not necessarily the case that policy concepts or proposals on which feedback is sought will ultimately be adopted and enacted by government. At times, policy proposals are revised in response to consultations, and it is often the case that some elements of a proposal or policy will not be the subject of public consultation.

I can advise that as part of the Ministry's process to respond to the Ombudspersons'

recommendations, staff did discuss the proposed changes with the Home and Community Care Council and stakeholders, although this may have been prior to Daniel Fontaine joining the BC Care Providers Association (the actual drafting took some time). I understand that impacts to operations were raised, but needed to be considered against the protection of residents and their families.

With these changes to the regulations, the requirement of providing administrative fairness to those affected by a decision (persons in care/families) has been codified, and made explicit, as noted, on the recommendation of the Ombudsperson in her investigations. The same provisions apply for notification and the same consultation process is needed if an operator requests an exemption to the Medical Health Officer to waive the 120 days' notice.

Thanks

Sharon

From: Mike Klassen [mailto:mklassen@bccare.ca]
Sent: Tuesday, October 4, 2016 3:09 PM
To: Stewart, Sharon A HLTH:EX
Cc: Daniel Fontaine
Subject: Re: Residential Care Regulations

Hi Sharon. Good chatting with you last week, and s.22

I was wondering if you had any insights to share on this earlier question below re: the 120 days' notice of sale now in the RC regulations. We are getting questions from our membership on it and would like to update them.

Cheers,

Mike

From: Mike Klassen <mklassen@bccare.ca>
Date: Wednesday, September 21, 2016 at 1:05 PM
To: "Stewart, Sharon A HLTH:EX" <Sharon.Stewart@gov.bc.ca>
Cc: Daniel Fontaine <dfontaine@bccare.ca>
Subject: Residential Care Regulations

Hi Sharon,

I'm pleased to have met you yesterday and s.22

Daniel asked me to

inquire about some recent changes to the Residential Care Regulations, in particular section 9

http://www.bclaws.ca/Recon/document/ID/freeside/96_2009#section9, the provision to provide 120 days' notice before the sale of a community care facility.

For our information, can you help us to know if there is any flexibility built into these requirements, and when the changes came into effect? Also, are you aware if there was any consultation with anyone in the community care sector before making the changes, and if so which companies?

Thanks. I look forward to the follow up.

Kind regards.

--

Mike Klassen

VP, Communications & Stakeholder Relations

BC Care Providers Association

738-4710 Kingsway

Burnaby, BC, V5H4M2

w 604-736-4233 ext 231

m 604-377-5499

www.bccare.ca

@bccareproviders

"Improving Seniors Care...Together"

On Short Notice: An Investigation of Vancouver Island Health Authority's Process for Closing Cowichan Lodge¹

On February 14, 2012 the Ombudsperson released Public Report No. 48 *On Short Notice: An Investigation of Vancouver Island Health Authority's Process for Closing Cowichan Lodge*. The report was the result of 46 complaints from people in the Cowichan area who were concerned about and directly affected by Vancouver Island Health Authority's (VIHA) announced closure of a long established seniors' residential care facility in Duncan.

The investigation focused on the following issues:

- Informing residents and family members of the decision to close Cowichan Lodge
- Notifying staff of the decision to close Cowichan Lodge
- The process followed in requesting and granting an exemption to the 12 month notice requirement

The Ombudsperson made six findings and six recommendations. Key recommendations include:

- Developing a publicly available policy that sets out the process to follow when closing a facility (Recommendation 1)
- Considering all relevant factors including employment opportunities and recruitment needs at other facilities that residents might transfer to and where staff might wish to apply when determining a schedule to announce a facility's closure (Recommendation 2)
- Fulfilling the legal obligation to provide 12 month's notice or seek an exemption to regulatory notice periods when planning a facility closure (Recommendation 3(b))
- Establishing a process to ensure an alternate decision maker, not directly affiliated with VIHA, considers VIHA's request for exemption to the 12 month notice requirement (Recommendation 3(c))

Update on Recommendations

VIHA accepted and agreed to implement five of the six recommendations. VIHA indicated it could not accept recommendation 3(c) as it believes it is statutorily bound to refer requests for exemption to the 12 month notice of closure of a residential care facility to VIHA medical health officers.

¹ <https://bcombudsperson.ca/documents/short-notice-investigation-vancouver-island-health-authoritys-process-closing-cowichan>

Honouring Commitments: An Investigation of Fraser Health Authority's Transfer of Seniors from Temporarily Funded Residential Care Beds²

On February 14, 2012 the Ombudsperson released Special Report No. 33 *Honouring Commitments: An Investigation of Fraser Health Authority's Transfer of Seniors from Temporarily Funded Residential Care Beds*. This investigation was the result of complaints received by the Ombudsperson after the Fraser Health Authority (FHA) reversed an earlier written commitment made to seniors at a residential care facility in Surrey.

People complained to the Ombudsperson about the actions taken by FHA beginning in 2008, when FHA made a written commitment to seniors in temporarily funded beds in a residential care facility in Surrey that they would not have to move from that facility. FHA later went back on its commitment and told seniors still living in that facility that the health authority could no longer fund the beds and that they would have to move within a month and a half.

The issues investigated included:

- Whether the decision to move residents was fair and reasonable given the earlier commitment
- Whether the notice provided to residents and families was adequate
- Whether FHA considered the risks to the health and safety of seniors being moved
- Whether the planning processes followed by FHA were sufficient
- Whether FHA required compliance with regulatory notice requirements

The Ombudsperson found that the FHA acted unfairly in deciding to move the residents out of temporarily funded beds in light of its prior written commitment. The investigation resulted in seven findings and nine recommendations.

Key recommendations to FHA included:

- Apologize to residents and families at Newton Regency affected by its decision (Recommendation 1.1)
- Provide at least 60 days' notice to residents and families of decisions to cease funding beds (Recommendation 2.1)
- Inform people whether an offered placement is temporary or permanent and explain the difference between them (Recommendation 2.2)
- When planning to transfer seniors, ensure sufficient flexibility to take individual circumstances into account and to minimize adverse effects (Recommendation 3)
- Take action to ensure operators are in compliance with the requirement to provide notice of a decision to close or substantially change a residential care facility (Recommendation 5.1)

Fraser Health Authority agreed to implement all of the recommendations.

² <https://bcombudsperson.ca/documents/honouring-commitments-investigation-fraser-health-authoritys-transfer-seniors-temporarily>

From: [Anderson, Kristy GCPE:EX](#)
To: [MacDonald, Alex GCPE:EX](#); [Hannah, Matt GCPE:EX](#)
Cc: [Heinze, Laura R GCPE:EX](#); [May, Stephen GCPE:EX](#)
Subject: RE: Retirement Concepts
Date: Friday, February 23, 2018 9:11:36 AM

Thinking this will be helpful for you as well.

N

DP quotes on RC sale

Feb 27, 2017 (Globe and Mail – Justine Hunter)

Copyright

Feb 23, 2017 (Globe and Mail – Federal NDP comment)

Copyright

November 29, 2016 (Federal NDP comment)

Copyright

Kristy Anderson

Director, Communications

Ministry of Health

250-952-3387 (office) 778-678-5200 (mobile)

Kristy.Anderson@gov.bc.ca

From: Anderson, Kristy GCPE:EX

Sent: Friday, February 23, 2018 9:10 AM
To: MacDonald, Alex GCPE:EX ; Hannah, Matt GCPE:EX
Cc: Heinze, Laura R GCPE:EX ; May, Stephen GCPE:EX
Subject: FW: Retirement Concepts

FYI

We have an IN in the works and will fire that over to you shortly.

Kristy Anderson

Director, Communications
Ministry of Health
250-952-3387 (office) 778-678-5200 (mobile)
Kristy.Anderson@gov.bc.ca

From: Anderson, Kristy GCPE:EX

Sent: Friday, February 23, 2018 9:07 AM

To: Singh, Jasmyn HLTH:EX <Jasmyn.Singh@gov.bc.ca>

Cc: Heinze, Laura R GCPE:EX <Laura.Heinze@gov.bc.ca>; May, Stephen GCPE:EX
<Stephen.May@gov.bc.ca>

Subject: Retirement Concepts

Hi Jas

We are pulling together info and folks from Trade for a call. Attached is a fact sheet on it and ^{s.13,s.14}
s.13,s.14

As well is a recent update from Cedar Tree.

Kristy Anderson

Director, Communications
Ministry of Health
250-952-3387 (office) 778-678-5200 (mobile)
Kristy.Anderson@gov.bc.ca

From: [Anderson, Kristy GCPE:EX](#)
To: [MacDonald, Alex GCPE:EX](#); [Hannah, Matt GCPE:EX](#)
Cc: [Heinze, Laura R GCPE:EX](#); [May, Stephen GCPE:EX](#)
Subject: FW: Retirement Concepts
Date: Friday, February 23, 2018 9:10:06 AM
Attachments: [Sale of Retirement Concepts.docx](#)
[CCALA-RetirementConcepts-OpinionForDM-Final.doc](#)
[Response to BC Ministry of Health - 20180206.pdf](#)

FYI

We have an IN in the works and will fire that over to you shortly.

Kristy Anderson

Director, Communications

Ministry of Health

250-952-3387 (office) 778-678-5200 (mobile)

Kristy.Anderson@gov.bc.ca

From: Anderson, Kristy GCPE:EX

Sent: Friday, February 23, 2018 9:07 AM

To: Singh, Jasmyn HLTH:EX

Cc: Heinze, Laura R GCPE:EX ; May, Stephen GCPE:EX

Subject: Retirement Concepts

Hi Jas

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s.13,s.14 . As well is a recent update from Cedar Tree.

Kristy Anderson

Director, Communications

Ministry of Health

250-952-3387 (office) 778-678-5200 (mobile)

Kristy.Anderson@gov.bc.ca

From: [Anderson, Kristy GCPE:EX](#)
To: [Stewart, Sharon A HLTH:EX](#)
Cc: [Patterson, Ted HLTH:EX](#); [Murray, Heather HLTH:EX](#)
Subject: RE: Sale of Retirement Concepts
Date: Friday, February 23, 2018 9:07:47 AM

Sure do

Kristy Anderson

Director, Communications

Ministry of Health

250-952-3387 (office) 778-678-5200 (mobile)

Kristy.Anderson@gov.bc.ca

From: Stewart, Sharon A HLTH:EX

Sent: Friday, February 23, 2018 8:57 AM

To: Anderson, Kristy GCPE:EX

Cc: Patterson, Ted HLTH:EX ; Murray, Heather HLTH:EX

Subject: Sale of Retirement Concepts

I've got Angie pulling the other documents so will have them to you shortly. My contacts at MIT have changed, but have a new name. Do you have time to do a call? I've also got Khri Singh from transportation linked in – he was my former contact and indicated he had been talking with Paul this morning.

From: [Anderson, Kristy GCPE:EX](#)
To: [Singh, Jasmyn HLTH:EX](#)
Cc: [Heinze, Laura R GCPE:EX](#); [May, Stephen GCPE:EX](#)
Subject: Retirement Concepts
Date: Friday, February 23, 2018 9:07:26 AM
Attachments: [Sale of Retirement Concepts.docx](#)
[CCALA-RetirementConcepts-OpinionForDM-Final.doc](#)
[Response to BC Ministry of Health - 20180206.pdf](#)

Hi Jas

We are pulling together info and folks from Trade for a call. Attached is a fact sheet on it and a legal opinion from when we first began to deal with this. As well is a recent update from Cedar Tree.

Kristy Anderson

Director, Communications
Ministry of Health
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Kristy.Anderson@gov.bc.ca

From: [Stewart, Sharon A HLTH:EX](#)
To: [Anderson, Kristy GCPE:EX](#)
Subject: FW: RC SAle Timeline Feb 24 2017
Date: Friday, February 23, 2018 9:04:52 AM
Attachments: [RC SAle Timeline Feb 24 2017.docx](#)

Retirement Concepts Sale Timeline

Phase 1 - summer 2016 – notified of pending sale by Retirement Concepts and request for assistance in coordinating approach

- Sale of assets include Assisted Living and Long term Care
- Retirement Concepts commits to continuity of management and care, no changes to staffing

Phase 2 – Summer/Fall 2016

September 2016 Facilitated Medical Health Officer working together to ensure from licensing, perspective, the new owners will meet licensing standards in order to be able to issue new license to the new owner

October 2016 Retirement Concepts send letter to staff and to residents/their representatives advising of the sale and confirming no changes to management, quality of care and staffing

The health authorities identified conditions that must be fulfilled before they would issue a final consent to the Transfers as follows:

- Approval by Investment Canada;
- Medical Health Officers licensing approval for each facility;
- New contracts to remain the same unless changes have been agreed to;
- the entry into of a consent agreement (the “Consent Agreement”) in a form satisfactory to the Health Authorities, to include without limitation, the following:
 - a commitment from Retirement Concepts that it will remain as the Operating Partner and Managing Partner of all Operating LLPs for a minimum of 3 years, beginning on the closing date of the Transaction, except in the event of a material default;
 - a representation and warranty from both Retirement Concepts and Cedar Tree regarding the completeness and veracity of the due diligence responses and materials provided to the Health Authorities;
 - a covenant from both Retirement Concepts and Cedar Tree not to materially amend the Partner Transition Agreement or the provisions of the Partnership Agreements for the Operating LLPs that relate to the withdrawal of a partner without the prior written consent of the Health Authorities;
 - a covenant from both Retirement Concepts and Cedar Tree to deliver the Transition Plan Framework under the Partner Transition Agreement once prepared, to provide concurrent notice to the Health Authorities of a notice of withdrawal given by a partner of the Operating LLPs pursuant to the Partnership Agreements and to provide the transition plan agreed to by the partners upon such a withdrawal; and

Retirement Concepts Sale Timeline

- a representation and warranty from Retirement Concepts that the registered owners noted in titles searches dated of as [date] for each of the facilities (excepting Stanford and Selkirk) have not, to the knowledge of Retirement Concepts, been amended.

BC Ministry of International Trade contacts ministry staff to advise of Federal review of sale and request outline of legislation and licensing process

s.13,s.14,s.16,s.17

Under the Investment Canada Act the Province of BC was consulted on the economic impacts of the sale, not on the care implications

Phase 3 - December 2016 – February 2017

Federal government reviews request for international sale

Feb 15, 2017 Retirement Concepts advises MoH that sale has been approved

February 20 2017 Govt of Canada announces decision to approve sale

Medical health offers complete licensing process and begin to issue licenses

Current State:

- VCHA issued on the 22nd -confirmed just this morning
- IHA reports that they will issue today
- FHA is to issue on Monday
- Island issued on the 16th

Phase 4 - February 2017 forward

Medical health officers responsible for monitoring and investigations

Minister asks the Seniors Advocate, to monitor to ensure there are no negative impacts to residents are a result from the sale

From: [Stewart, Sharon A HLTH:EX](#)
To: [Anderson, Kristy GCPE:EX](#)
Subject: FW: ICA Protected
Date: Friday, February 23, 2018 9:04:09 AM
Attachments: [Letter - BC Consult \(2\).pdf](#)
[BC Response.pdf](#)
[RE ICA Protected - Summary of Call with B.C. Government.msg](#)
Importance: High

From: Stewart, Sharon A HLTH:EX
Sent: Monday, December 5, 2016 11:21 AM
To: Anderson, Kristy GCPE:EX
Subject: FW: ICA Protected
Importance: High

From: McDonald, John MIT:EX
Sent: Monday, December 5, 2016 11:07 AM
To: Stewart, Sharon A HLTH:EX
Cc: Singh, Khris MIT:EX
Subject: FW: ICA Protected
Importance: High
Sharon, as requested

From: McDonald, John MIT:EX
Sent: Friday, December 2, 2016 11:27 AM
To: Krieger, Brian MIT:EX
Cc: Singh, Khris MIT:EX
Subject: FW: ICA Protected
Importance: High
Please review – see attached;
s.13,s.16,s.17

JM

From: Diaz, Linda (IC) [<mailto:linda.diaz@canada.ca>]
Sent: Friday, December 2, 2016 10:02 AM
To: McDonald, John MIT:EX; Singh, Khris MIT:EX
Cc: Dooley, Matthew (IC)
Subject: ICA Protected
John and Khris,

s.13,s.16,s.17

s.13,s.16,s.17

Thanks,

Linda

Linda Diaz

Senior Investment Officer, Investment Review Division

Innovation, Science and Economic Development Canada / Government of Canada

linda.diaz@canada.ca / Tel: 343-291-1703 / TTY: 1-866-694-8389

Agente d'investissement principale, Division de l'examen des investissements

Innovation, Sciences et Développement économique Canada / Gouvernement du Canada

linda.diaz@canada.ca / Tél: 343-291-1703 / ATS: 1-866-694-8389

Page 142 to/à Page 149

Withheld pursuant to/removed as

s.16;s.13;s.17

From: [Anderson, Kristy GCPE:EX](#)
To: [Stewart, Sharon A HLTH:EX](#)
Subject: Can I share this with MD
Date: Friday, February 23, 2018 9:03:36 AM
Attachments: [CCALA-RetirementConcepts-OpinionForDM-Final.doc](#)

Kristy Anderson

Director, Communications
Ministry of Health
250-952-3387 (office) 778-678-5200 (mobile)
Kristy.Anderson@gov.bc.ca

From: [Stewart, Sharon A HLTH:EX](#)
To: [Anderson, Kristy GCPE:EX](#)
Subject: FW: Update from Retirement Concepts
Date: Friday, February 23, 2018 9:00:17 AM
Attachments: [Response to BC Ministry of Health - 20180206.pdf](#)
[image002.png](#)

This was a recent update from Cedar Tree

From: Kenny He [<mailto:kenny.he@anbang-international.com>]
Sent: Tuesday, February 6, 2018 4:06 PM
To: Brown, Stephen R HLTH:EX; Patterson, Ted HLTH:EX; DMOFFICE, HLTH HLTH:EX
Cc: 'William Zhu'; 'Azim Jamal'; 'Jennie Deneka'
Subject: Update from Retirement Concepts
HLTH DMO fyi to PCCP – jp – XREF 1098024

Dear Mr. Stephen Brown and Mr. Ted Patterson:

Thank you for your response to our initial letter. As requested, we are pleased to provide the attached letter as an update and to highlight our initiatives. During the BC Continuing Care Collaborative conference on Health Human Resources, we had the pleasure of meeting Minister Dix and speaking with representatives from the health ministry and regional health authorities. We look forward to opportunities to work with the ministry and to strengthen our dialogue.

Regards,

Kenny He

Investment Director

Office: [604.620.2256](tel:604.620.2256)

Mobile: 778.789.6636

E-mail: kenny.he@anbang-international.com

Address: Suite 3300, 1055 Dunsmuir Street, Four Bentall Centre, Vancouver BC V7X 1P4



From: [Anderson, Kristy GCPE:EX](#)
To: [Schollen, Tasha GCPE:EX](#); [Densmore, Brad GCPE:EX](#)
Cc: [May, Stephen GCPE:EX](#); [Heinze, Laura R GCPE:EX](#)
Subject: FW: FOR URGENT UPDATE IN - Sale of Retirement Concept - Feb 23_18_DRAFT
Date: Friday, February 23, 2018 8:03:44 AM
Attachments: [IN - Sale of Retirement Concept - Feb 23_18_DRAFT.docx](#)
Importance: High

Heads up for you as well Tasha & Brad

Kristy Anderson

Director, Communications

Ministry of Health

250-952-3387 (office) 778-678-5200 (mobile)

Kristy.Anderson@gov.bc.ca

From: May, Stephen GCPE:EX
Sent: Friday, February 23, 2018 7:52 AM
To: HLTH Health Issues HLTH:EX
Cc: Anderson, Kristy GCPE:EX; Heinze, Laura R GCPE:EX
Subject: FOR URGENT UPDATE IN - Sale of Retirement Concept - Feb 23_18_DRAFT
Importance: High

Heads up that the Chinese government has seized control of Anbang – the owners of Retirement Concepts (through Cedar Tree investments). We already have media calls on this.

I've updated the note with the new information and added some reinforcing messages for now. We also need the financial numbers for how much we've provided to Retirement concepts updated for 2016/17.

Thank you

Stephen May

GCPE – Health

Phone: 250 952 3401

Cell: 250 888 9879

ADVICE TO MINISTER

CONFIDENTIAL ISSUES NOTE

Ministry: Health

Date: July 24, 2017, September 7,
2017 February 23, 2018

Minister Responsible: Adrian Dix

Sale of Retirement Concepts

BACKGROUND REGARDING THE ISSUE:

- On February 23, 2018, Reuters reported that the Chinese government seized control on Anbang Insurance Group Co Ltd, and said its chairman had been prosecuted.
 - In a statement, the China Insurance Regulatory Commission (CIRC) said Anbang had violated laws and regulations which "may seriously endanger the solvency of the company."
 - Anbang will be taken over for the period of at least one year and will be managed by a group of officials from the CIRC.
 - An announcement says the group will seek to undertake an equity restructuring of the company. The CIRC also said that Anbang's debt's an obligations will not be impacted by the takeover.
 - On June 13, 2017, a Globe and Mail a reporter contacted the Ministry of Health to inform the ministry that Chinese media were reporting Anbang's chairman Wu Xiaohui had been detained by authorities.
 - Anbang, a Chinese insurance-holding company, owns Cedar Tree who recently purchased 23 of 25 facilities owned by Retirement Concepts (20 in BC, 2 in Alberta and 1 in Quebec). The sale was subject to federal approval. Under the Investment Canada Act (ICA) it is the Federal Minister that is responsible to approve the sale to a non-Canadian if over \$600m (increases to \$800m in 2017).
 - Criticism of the sale and its lack of transparency received media coverage:
 1. <http://vancouversun.com/business/local-business/chinese-company-anbang-aims-to-buy-retirement-concepts-seniors-housing>
 2. <https://www.theglobeandmail.com/news/british-columbia/sale-of-retirement-homes-puts-bc-seniors-at-risk-says-ndp-critic/article34156837/>
 - There is no statutory requirement for the Government of Canada to consult with a province respecting a proposed investment under the ICA; however, consultation is routinely conducted as a matter of policy.
 - The federal government reviews economic/financial issues; any other matters (e.g. health care implications) are not within the purview of the Federal Minister.
 - Through the BC Ministry of International Trade, Ministry of Health staff were contacted to provide an outline of the legislation and licensing process.
 - BC's Assisted Living and Residential Care regulations outline requirements of applicants for registration or licensing when there is a change in ownership. These regulations are in place to protect the health and safety of residents and persons in care irrespective of ownership.
- s.13,s.14,s.16,s.17
- Under the partnership agreement, Retirement Concepts retains a minority stake and will continue to manage the day-to-day operations of all of the facilities. Retirement Concepts committed that there is to be no change to staffing plans, the quality of care provided to residents, or to policies, procedures and other operating standards.

- The complete terms of the transaction are not available due to confidentiality agreements both at the federal level with Investment Canada and between Retirement Concepts and Cedar Tree.
- Retirement Concepts provides assisted living and residential care services through contract with the health authorities.
- In 2015/16, BC's five regional health authorities paid \$86.52 million combined to Retirement Concepts for contracted assisted living and residential care services. Out of 130 providers, Retirement Concepts was the highest paid across the province; however, health authorities' amount of contracted services varied.
- The table below shows the total amount paid to Retirement Concepts by health authority for 2015/16 and the relative ranking:

Health Authority	2015/16 (\$ Millions)	Ranking re: highest paid providers
Interior	\$16.72	4
Fraser	\$30.50	1
Northern	n/a	n/a
Vancouver Coastal	\$6.26	7
Island	\$33.04	1

s.13

- Following the approval of the sale, on March 1, Vancouver Coastal Health (VCH) was given six-month's notice by Retirement Concepts to end its contract with VCH for 20 Assisted Living (AL) units (housing 21 residents) at the Terraces on 7th in Vancouver by September 30, 2017.
- The Terraces is one of two facilities that were not part of the federally approved sale and is still owned by Retirement Concepts.
- After significant media attention, Retirement Concepts rescinded its notice and worked with VCH to find a solution to allow residents to stay until the original agreement end date of March 2019.
- In response to concerns raised about Retirement Concepts and other providers suddenly ending contracts in the future the Board of Directors of the BC Care Providers Association struck an internal "Assisted Living Tenancy Task Force" to review this matter and provide recommendations to prevent future sudden terminations and evictions.

ADVICE AND RECOMMENDED RESPONSE:

s.13

- **The role of the ministry and health authorities is the health and safety of persons in care – regardless of ownership. That is our number one focus and what we will work to ensure.**
- **Legislation in place allows the health authorities and the Registrar to continue to monitor these facilities.**

ADVICE TO MINISTER

- Medical Health Officers and the Assisted Living Registrar monitor care provided in these facilities and can require:
 - Reports on the operation of licensed facilities,
 - Results of any investigations, or investigations of complaints,
 - Inspection of books, records or premises in connection with the operation,
 - Require an audit of the operations of a community care facility, and
 - Specify policies and standards of practice.
 - Health authorities have used these powers in situations where facilities have not been in compliance.
- Last year the ministry also took steps to make amendments to the Community Care and Assisted Living Act to provide better protections for seniors including the inspection of a residence at any time if it is felt there is a risk to the health and safety of a resident, and increased oversight protections for incidences of senior's abuse.

If asked about Chinese Government takeover of Anbang:

- We are aware of the Chinese government's actions on February 23 regarding Anbang.
- Our focus will continue to be the health and safety of persons in care – regardless of ownership.
- We will continue monitoring the care being provided in these facilities to make sure Cedar Tree and Retirement Concepts are providing their residents with appropriate and quality care.

Communications Contact:

Reviewer:

Program Area Contact:

File Created:

File Updated:

Minister's Office	Program Area	Deputy	HLTH Communications

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From: [Anderson, Kristy GCPE:EX](#)
To: [MacDonald, Alex GCPE:EX](#)
Cc: [Hannah, Matt GCPE:EX](#); [Heinze, Laura R GCPE:EX](#)
Subject: FW: latest annual stats for Retirement Concepts
Date: Friday, February 23, 2018 7:34:01 AM
Importance: High

This one is not in the HUB yet but flagging it for you.

Summary is that Beijing has cracked down on insurance and financial giant Anbang, taking control of the conglomerate and prosecuting the firm's head. Wu Xiaohui, who was already detained by authorities last June, is to face prosecution for "economic crimes". In an unusual move, Anbang Insurance Group will now be taken over by China's insurance regulator for one year. Retirement Concepts our largest residential/assisted living provider was purchased by one of their subsidiaries last year. The feds approved the deal.

Reporter wants a yes or no on the first but I think he is being cute with me – obviously we don't make these kinds of decisions in a day and there are many factors to consider.

Kristy Anderson

Director, Communications
Ministry of Health
250-952-3387 (office) 778-678-5200 (mobile)
Kristy.Anderson@gov.bc.ca

From: Chase, Steven [<mailto:SChase@globeandmail.com>]

Sent: Friday, February 23, 2018 7:29 AM

To: Anderson, Kristy GCPE:EX

Subject: RE: latest annual stats for Retirement Concepts

Not sure yet.

We're writing a story.

I want to ask two things of you? Deadline 2 pm PT.

- 1) Will the B.C. government be reconsidering its awarding of contracts to Retirement Concepts given a) the turmoil at Anbang and b) the change of control – now it's a state-controlled enterprise.
- 2) Can you provide me the updated version of this?
- 3) Health Authority Expenditures Related to Retirement Concepts – 2015/16

Health Authority	2015/16 (\$ Millions)	Ranking re: highest paid providers
Interior	\$16.72	4
Fraser	\$30.50	1
Northern	n/a	n/a
Vancouver Coastal	\$6.26	7
Island	\$33.04	1

From: Anderson, Kristy GCPE:EX [<mailto:Kristy.Anderson@gov.bc.ca>]

Sent: Friday, February 23, 2018 10:25 AM

To: Chase, Steven

Subject: RE: latest annual stats for Retirement Concepts

Oh. Was just googling that. Will put a rush on it.

Are the feds commenting at all?

Kristy Anderson

Director, Communications

Ministry of Health
250-952-3387 (office) 778-678-5200 (mobile)
Kristy.Anderson@gov.bc.ca

From: Chase, Steven [<mailto:SChase@globeandmail.com>]

Sent: Friday, February 23, 2018 7:20 AM

To: Anderson, Kristy GCPE:EX

Subject: RE: latest annual stats for Retirement Concepts

I need it right away. Chinese government has seized control of Anbang.

It's now the controlling shareholder.

From: Anderson, Kristy GCPE:EX [<mailto:Kristy.Anderson@gov.bc.ca>]

Sent: Friday, February 23, 2018 10:18 AM

To: Chase, Steven

Subject: RE: latest annual stats for Retirement Concepts

Will do – our budget was just announced Tuesday so we are swimming in financial requests so ok if this takes until Monday or do you need it today?

Thx.

Kristy Anderson

Director, Communications

Ministry of Health

250-952-3387 (office) 778-678-5200 (mobile)

Kristy.Anderson@gov.bc.ca

From: Chase, Steven [<mailto:SChase@globeandmail.com>]

Sent: Friday, February 23, 2018 7:15 AM

To: Anderson, Kristy GCPE:EX

Subject: latest annual stats for Retirement Concepts

Hi Kristy. Do you have the latest annual stats? That would update this?

Thanks

Steven Chase

Health Authority Expenditures Related to Retirement Concepts – 2015/16

Health Authority	2015/16 (\$ Millions)	Ranking re: highest paid providers
Interior	\$16.72	4
Fraser	\$30.50	1
Northern	n/a	n/a
Vancouver Coastal	\$6.26	7
Island	\$33.04	1

From: [Anderson, Kristy GCPE:EX](#)
To: [May, Stephen GCPE:EX](#)
Cc: [Heinze, Laura R GCPE:EX](#)
Subject: RE: latest annual stats for Retirement Concepts
Date: Friday, February 23, 2018 7:27:03 AM

Need this on a rush basis.

The Chinese gov as seized all of Anbang's assets and so now is the major shareholder.

I have asked the reporter is the Feds are commenting – will let you know.

Kristy Anderson

Director, Communications
Ministry of Health
250-952-3387 (office) 778-678-5200 (mobile)
Kristy.Anderson@gov.bc.ca

From: Anderson, Kristy GCPE:EX
Sent: Friday, February 23, 2018 7:17 AM
To: May, Stephen GCPE:EX
Cc: Heinze, Laura R GCPE:EX
Subject: FW: latest annual stats for Retirement Concepts

Can we also check to see if this can be updated:

<https://www.reuters.com/article/us-china-anbang-regulation/china-seizes-control-of-anbang-insurance-as-chairman-prosecuted-idUSKCN1G7076>

Also I think we need a comment on if we are concerned about RC now.

thx

Kristy Anderson

Director, Communications
Ministry of Health
250-952-3387 (office) 778-678-5200 (mobile)
Kristy.Anderson@gov.bc.ca

From: Chase, Steven [<mailto:SChase@globeandmail.com>]
Sent: Friday, February 23, 2018 7:15 AM
To: Anderson, Kristy GCPE:EX
Subject: latest annual stats for Retirement Concepts

Hi Kristy. Do you have the latest annual stats? That would update this?

Thanks

Steven Chase

Health Authority Expenditures Related to Retirement Concepts – 2015/16

Health Authority	2015/16 (\$ Millions)	Ranking re: highest paid providers
Interior	\$16.72	4
Fraser	\$30.50	1
Northern	n/a	n/a
Vancouver Coastal	\$6.26	7
Island	\$33.04	1

From: Chase, Steven
Sent: Monday, August 21, 2017 12:23 PM
To: Anderson, Kristy GCPE:EX
Subject: Re: 2016-17 stats for Retirement Concepts
Okay.

On Aug 21, 2017, at 12:13 PM, Anderson, Kristy GCPE:EX <Kristy.Anderson@gov.bc.ca> wrote:

Sorry I am still waiting for the end of year financials to be approved.

Kristy Anderson

Director, Communications

Ministry of Health

250-952-3387 (office) 778-678-5200 (mobile)

Kristy.Anderson@gov.bc.ca

From: Chase, Steven [<mailto:SChase@globeandmail.com>]

Sent: Monday, August 21, 2017 9:05 AM

To: Anderson, Kristy GCPE:EX

Subject: Re: 2016-17 stats for Retirement Concepts

Hi Kristy. Would the stats be available now?

Thanks,

Steven Chase

On Aug 8, 2017, at 4:15 PM, Anderson, Kristy GCPE:EX <Kristy.Anderson@gov.bc.ca> wrote:

Hi Steven, I don't have them yet. I had anticipated having them in July but with the change in gov

I will be in touch once I do though. I have not forgot your request.

Is there any new developments on this story?

Kristy Anderson

Director, Communications

Ministry of Health

250-952-3387 (office) 778-678-5200 (mobile)

Kristy.Anderson@gov.bc.ca

From: Chase, Steven [<mailto:SChase@globeandmail.com>]

Sent: Tuesday, August 8, 2017 10:23 AM

To: Anderson, Kristy GCPE:EX

Subject: RE: 2016-17 stats for Retirement Concepts

Hi Kristy. Do you have these stats now?

Thanks

Steven Chase

From: Anderson, Kristy GCPE:EX [<mailto:Kristy.Anderson@gov.bc.ca>]

Sent: Wednesday, June 14, 2017 2:34 PM

To: Chase, Steven

Subject: RE: 2016-17 stats for Retirement Concepts

Sounds good – our end of year financials are not finished yet so I won't be able to get you anything quickly. Fine to send it when I can get it?

Cheers,

Kristy Anderson

Director, Media Relations

Ministry of Health

250-952-3387 (office) 778-678-5200 (mobile)

Kristy.Anderson@gov.bc.ca

From: Chase, Steven [<mailto:SChase@globeandmail.com>]

Sent: Wednesday, June 14, 2017 11:31 AM

To: Anderson, Kristy GCPE:EX
Subject: RE: 2016-17 stats for Retirement Concepts
I would still like the data please. This story is not over.
Thanks

From: Anderson, Kristy GCPE:EX [<mailto:Kristy.Anderson@gov.bc.ca>]
Sent: Wednesday, June 14, 2017 2:29 PM
To: Chase, Steven
Subject: RE: 2016-17 stats for Retirement Concepts
I see your story ran so I won't chase program for the data.
Have a good day Steven.

Kristy Anderson

Director, Media Relations
Ministry of Health
250-952-3387 (office) 778-678-5200 (mobile)
Kristy.Anderson@gov.bc.ca

From: Chase, Steven [<mailto:SChase@globeandmail.com>]
Sent: Tuesday, June 13, 2017 3:57 PM
To: Anderson, Kristy GCPE:EX
Subject: Re: 2016-17 stats for Retirement Concepts
Ok thanks

On Jun 13, 2017, at 6:45 PM, Anderson, Kristy GCPE:EX
<Kristy.Anderson@gov.bc.ca> wrote:

Really? I will see what I can do on your request. I won't have anything new today though.

Kristy Anderson

Director, Media Relations
Ministry of Health
250-952-3387 (office) 778-678-5200 (mobile)
Kristy.Anderson@gov.bc.ca

From: Chase, Steven [<mailto:SChase@globeandmail.com>]
Sent: Tuesday, June 13, 2017 3:39 PM
To: Anderson, Kristy GCPE:EX
Subject: Re: 2016-17 stats for Retirement Concepts
Anbang today confirmed its chair was arrested amid this anti corruption campaign by President Xi.

On Jun 13, 2017, at 6:27 PM, Anderson, Kristy GCPE:EX
<Kristy.Anderson@gov.bc.ca> wrote:

Hi Steven – I am well. Interesting times politically here.

I can check on this for you – not sure if year-end financials yet are finalized yet though – it's usually in July that this happens but let me check.

Anything that sparked your interest now? Any firm deadline that I should be aware of?

Cheers,

Kristy Anderson

Director, Media Relations

Ministry of Health

250-952-3387 (office) 778-678-5200 (mobile)

Kristy.Anderson@gov.bc.ca

From: Chase, Steven

[\[mailto:SChase@globeandmail.com\]](mailto:SChase@globeandmail.com)

Sent: Tuesday, June 13, 2017 2:30 PM

To: Anderson, Kristy GCPE:EX

Subject: 2016-17 stats for Retirement Concepts

Hi Kristy. I trust you're well.

I was wondering: may I get updated figures for 2016-17?

Thanks

Steven Chase

Globe and Mail

From: Anderson, Kristy GCPE:EX

[\[mailto:Kristy.Anderson@gov.bc.ca\]](mailto:Kristy.Anderson@gov.bc.ca)

Sent: Tuesday, November 08, 2016 7:50 PM

To: Chase, Steven

Subject: RE: Retirement Concepts

Hi Steven – here is the information you were looking for. You also have what I sent on the 24th regarding no change in day to day operations/care for patients – I know that is not the focus of your story but I would be remised if I didn't make mention of it again. Have a good night.

In 2015/16, \$86.52 million was paid to Retirement Concepts for assisted living and residential care services. Out of 130 providers, Retirement Concepts is the highest paid across the province; however, each health authority varies in their use of them.

In B.C. we have five regional health authorities who contract assisted living and residential care services. Below is the total paid and rankings by health authority.

Please let me know if you need anything else.

Health Authority Expenditures Related to Retirement Concepts – 2015/16

Health Authority	2015/16 (\$ Millions)	Ranking re: highest paid providers
Interior	\$16.72	4
Fraser	\$30.50	1

Northern	n/a	n/a
Vancouver Coastal	\$6.26	7
Island	\$33.04	1

Kristy Anderson

Director, Media Relations
Ministry of Health
250-952-3387 (office) 778-678-5200 (mobile)
Kristy.Anderson@gov.bc.ca

From: Chase, Steven
[mailto:SChase@globeandmail.com]
Sent: Tuesday, November 8, 2016 12:31 PM
To: Anderson, Kristy GCPE:EX
Subject: RE: Retirement Concepts
Story has nothing to do with care concerns at all. We are neutral on matter.
We want to know how important it is among providers.

From: Anderson, Kristy GCPE:EX
[mailto:Kristy.Anderson@gov.bc.ca]
Sent: Tuesday, November 08, 2016 3:28 PM
To: Chase, Steven
Subject: RE: Retirement Concepts
Hi Steven – our finance department is working on getting you the provincial ranking against the other providers.
It may help me put a bit of pressure on them if I could explain how the information will be used in the story and get a sense of what the story is about? Are their care concerns or???
Any chance that would be possible?
Cheers,

Kristy Anderson

Director, Media Relations
Ministry of Health
250-952-3387 (office) 778-678-5200 (mobile)
Kristy.Anderson@gov.bc.ca

From: Chase, Steven
[mailto:SChase@globeandmail.com]
Sent: Tuesday, November 8, 2016 12:20 PM
To: Anderson, Kristy GCPE:EX
Subject: RE: Retirement Concepts
Hi Kristy. Have you managed to compile the information?
I ask because it's been 5 work days since I asked and I need it now.
Thanks

From: Anderson, Kristy GCPE:EX
[mailto:Kristy.Anderson@gov.bc.ca]

Sent: Wednesday, November 02, 2016 4:58 PM
To: Chase, Steven
Subject: RE: Retirement Concepts

Hi Steven – I left you a voicemail earlier today but just wanted to make sure you got it.
The Ministry does not house all the information you asked but we can get it – it just is taking a bit of time. Staff are on it though and collecting this from the health authorities for you. Do you want to stay in touch and I will keep you posted on their progress.

Kristy Anderson

Director, Media Relations
Ministry of Health
250-952-3387 (office) 778-678-5200 (mobile)
Kristy.Anderson@gov.bc.ca

From: Chase, Steven
[\[mailto:SChase@globeandmail.com\]](mailto:SChase@globeandmail.com)

Sent: Tuesday, November 1, 2016 8:14 AM
To: Anderson, Kristy GCPE:EX
Subject: RE: Retirement Concepts

Hi. Thanks.

I have a follow up question.

Retirement Concepts has been described in the news as “the single highest billing contractor providing long term care and assisted living services to B.C. health authorities.

Is this still the case?

How much did it bill the province for in the most recent fiscal year?

Thanks

Steven Chase
Globe and Mail
Ottawa, ON
1-613-566-3612

From: Anderson, Kristy GCPE:EX
[\[mailto:Kristy.Anderson@gov.bc.ca\]](mailto:Kristy.Anderson@gov.bc.ca)

Sent: Monday, October 24, 2016 7:23 PM
To: Chase, Steven
Subject: Retirement Concepts

Hi Steven

First I would like to apologize for the time that it has taken to get this response. Below you will find a brief statement from the Minister of Health, Terry Lake:

"I am aware that Retirement Concepts intends to enter into a partnership arrangement with Cedar Tree Investment Canada Inc.

The partnership will serve to further strengthen Retirement Concepts' business and better meet the needs of seniors in B.C. Cedar Tree has assured patients, families and staff that it does not intend to make any changes to day to day operations, patient care, staff or leadership. In fact, they will all remain in operation as they are today.

We expect this change to be seamless, and that the patients residing in these facilities will continue to get the same quality of care."

Kristy Anderson

Director, Media Relations

Ministry of Health

250-952-3387 (office) 778-678-5200 (mobile)

Kristy.Anderson@gov.bc.ca

From: [Schollen, Tasha GCPE:EX](#)
To: [Sali, Meghan JTT:EX](#); [McColl, John-Michael JTT:EX](#)
Cc: [Mihlar, Fazil JTT:EX](#); [Schollen, Tasha GCPE:EX](#); [Giles, Alison GCPE:EX](#)
Subject: IN Anbang Retirement Concepts_23 Feb 18_FINAL
Date: Friday, February 23, 2018 1:01:48 PM
Attachments: [IN Anbang Retirement Concepts_23 Feb 18_FINAL.docx](#)

Hi,

This is still with Brian Kreiger for signoff...but wanted you to see the messaging. Essentially this was a decision made by the feds via Ministry of Health.

Thanks,

Tasha

Tasha Schollen | Communications Director
Ministry of Jobs, Trade and Technology
Government Communications and Public Engagement
Cell: 250-889-1121

ADVICE TO MINISTER

CONFIDENTIAL ISSUES NOTE

Ministry of Jobs, Trade and Technology

Date: Feb. 23, 2018

Minister Responsible: Hon. Bruce Ralston

Anbang – Retirement Concepts

SUGGESTED RESPONSES:

s.13

BACKGROUND:

On Feb. 23, 2018, Reuters reported that the Chinese government seized control of Anbang Insurance Group Co Ltd, and said its chairman had been prosecuted. In a statement, the China Insurance Regulatory Commission (CIRC) said Anbang had violated laws and regulations which “may seriously endanger the solvency of the company.”

Anbang will be taken over for the period of at least one year and will be managed by a group of officials from the CIRC. An announcement says the group will seek to undertake an equity restructuring of the company. The CIRC also said that Anbang’s debt’s and obligations will not be impacted by the takeover.

There is no statutory requirement for the Government of Canada to consult with a province respecting a proposed investment under the Investment Canada Act; however, consultation is routinely conducted as a matter of policy.

The federal government reviews economic/financial issues; any other matters (e.g. health care implications) are not within the purview of the Federal Minister. They have jurisdiction over foreign investment in excess of \$1 billion.

Through the former BC Ministry of International Trade, Ministry of Health staff was contacted to determine whether there were any concerns with non-compliance with provincial regulations.

On June 13, 2017, a Globe and Mail a reporter contacted the Ministry of Health to inform the ministry that Chinese media were reporting Anbang’s chairman Wu Xiaohui had been detained by authorities. Anbang, a Chinese insurance-holding company, owns Cedar Tree who recently purchased 23 of 25 facilities owned by Retirement Concepts (20 in BC, 2 in Alberta and 1 in Quebec). The sale was subject to federal approval. Under the Investment Canada Act (ICA) it is the Federal Minister that is responsible to approve the sale to a non-Canadian if over \$600m (increases to \$800m in 2017).

Criticism of the sale and its lack of transparency received media coverage:

- <http://vancouversun.com/business/local-business/chinese-company-anbang-aims-to-buy-retirement-concepts-seniors-housing>
- <https://www.theglobeandmail.com/news/british-columbia/sale-of-retirement-homes-puts-bc-seniors-at-risk-says-ndp-critic/article34156837/>

ADVICE TO MINISTER

BC's Assisted Living and Residential Care regulations outline requirements of applicants for registration or licensing when there is a change in ownership. These regulations are in place to protect the health and safety of residents and persons in care irrespective of ownership.
s.13,s.14,s.16,s.17

Under the partnership agreement, Retirement Concepts retains a minority stake and will continue to manage the day-to-day operations of all of the facilities. Retirement Concepts committed that there is to be no change to staffing plans, the quality of care provided to residents, or to policies, procedures and other operating standards.

The complete terms of the transaction are not available due to confidentiality agreements both at the federal level with Investment Canada and between Retirement Concepts and Cedar Tree. Retirement Concepts provides assisted living and residential care services through contract with the health authorities.

In 2015/16, BC's five regional health authorities paid \$86.52 million combined to Retirement Concepts for contracted assisted living and residential care services. Out of 130 providers, Retirement Concepts was the highest paid across the province; however, health authorities' amount of contracted services varied.

Following the approval of the sale, on March 1, Vancouver Coastal Health (VCH) was given six-month's notice by Retirement Concepts to end its contract with VCH for 20 Assisted Living (AL) units (housing 21 residents) at the Terraces on 7th in Vancouver by September 30, 2017.

The Terraces is one of two facilities that were not part of the federally approved sale and is still owned by Retirement Concepts.

After significant media attention, Retirement Concepts rescinded its notice and worked with VCH to find a solution to allow residents to stay until the original agreement end date of March 2019.

In response to concerns raised about Retirement Concepts and other providers suddenly ending contracts in the future the Board of Directors of the BC Care Providers Association struck an internal "Assisted Living Tenancy Task Force" to review this matter and provide recommendations to prevent future sudden terminations and evictions.

Communications Contact: Tasha Schollen + Ministry of Health
Program Area Contact: Chris Singh/Paul Irwin/Brian Kreiger

From: Schollen, Tasha GCPE:EX
To: Sali, Meghan JTT:EX; McColl, John-Michael JTT:EX; Louie, Jacqueline JTT:EX
Cc: Giles, Alison GCPE:EX; Densmore, Brad GCPE:EX; Schollen, Tasha GCPE:EX; Mihar, Fazil JTT:EX; Jang, Monica JTT:EX
Subject: IN Anbang Retirement Concepts_23 Feb 18_FINAL
Date: Monday, February 26, 2018 8:16:41 AM
Attachments: IN Anbang Retirement Concepts_23 Feb 18_FINAL.docx

Approved by program now.

Tasha Schollen | Communications Director
Ministry of Jobs, Trade and Technology
Government Communications and Public Engagement
Cell: 250-889-1121

From: [Krieger, Brian JTT:EX](#)
To: [Schollen, Tasha GCPE:EX](#)
Cc: [Mihlar, Fazil JTT:EX](#); [Irwin, Paul JTT:EX](#)
Subject: RE: IN Anbang Retirement Concepts_23 Feb 18_FINAL
Date: Friday, February 23, 2018 2:58:01 PM

No issues. Thanks,
Brian

From: Schollen, Tasha GCPE:EX
Sent: Friday, February 23, 2018 11:22 AM
To: Krieger, Brian JTT:EX
Cc: Mihlar, Fazil JTT:EX; Irwin, Paul JTT:EX
Subject: FW: IN Anbang Retirement Concepts_23 Feb 18_FINAL
Adding Fazil, too.

From: Schollen, Tasha GCPE:EX
Sent: Friday, February 23, 2018 11:20 AM
To: Krieger, Brian JTT:EX
Cc: Irwin, Paul JTT:EX; Schollen, Tasha GCPE:EX
Subject: IN Anbang Retirement Concepts_23 Feb 18_FINAL

Hi Brian,

Issue note for your signoff...interested in your review of the top messages, not Health's.

Thanks,

T

Tasha Schollen | Communications Director
Ministry of Jobs, Trade and Technology
Government Communications and Public Engagement
Cell: 250-889-1121

From: [Schollen, Tasha GCPE:EX](#)
To: [Singh, Khris JTT:EX](#)
Cc: [Irwin, Paul JTT:EX](#)
Subject: Re: messaging
Date: Friday, February 23, 2018 12:18:41 PM

I have all of this - it's in our IN

Sent from my iPhone

On Feb 23, 2018, at 12:05 PM, Singh, Khris JTT:EX <Khris.Singh@gov.bc.ca> wrote:

FYI see below

From: Stewart, Sharon A HLTH:EX
Sent: Friday, February 23, 2018 11:57 AM
To: Singh, Khris JTT:EX
Subject: messaging

Hi Khris – here is what we are proposing as messaging after our call with Paul (bullets 2,3 & 4)

If asked about Chinese Government takeover of Anbang:

- <!--[if !supportLists]-->• <!--[endif]-->**We are aware of the Chinese government's actions on February 23 regarding Anbang.**
- <!--[if !supportLists]-->• <!--[endif]-->**Our government is reaching out to our contacts in Beijing to discuss any potential implications this may have for Anbang-operated facilities in B.C.**
- <!--[if !supportLists]-->• <!--[endif]-->**Our focus will continue to be the health and safety of persons in care – regardless of ownership.**
- <!--[if !supportLists]-->• <!--[endif]-->**We need to be scrupulous about the type of foreign investments that we support in B.C.**
- <!--[if !supportLists]-->• <!--[endif]-->**It is important to remember that although the federal government has exclusive jurisdiction for matters of international trade we believe that communication with patients, families, and the general public on these types of matter should be done more transparently.**
- <!--[if !supportLists]-->• <!--[endif]-->**We also need to ensure we have the regulatory framework in place, to protect the health and well-being of seniors in care.**
- <!--[if !supportLists]-->• <!--[endif]-->**Legislation in place allows the health authorities and the Registrar to continue to monitor these facilities.**
- <!--[if !supportLists]-->• <!--[endif]-->**Medical Health Officers and the Assisted Living Registrar monitor care provided in these facilities and can require:**
 - <!--[if !supportLists]-->o <!--[endif]-->**Reports on the operation of licensed facilities,**
 - <!--[if !supportLists]-->o <!--[endif]-->**Results of any investigations,**

- or investigations of complaints,
- <!--[if !supportLists]-->o <!--[endif]-->**Inspection of books, records or premises in connection with the operation,**
- <!--[if !supportLists]-->o <!--[endif]-->**Require an audit of the operations of a community care facility, and**
- <!--[if !supportLists]-->o <!--[endif]-->**Specify policies and standards of practice.**
- <!--[if !supportLists]-->o <!--[endif]-->**Health authorities have used these powers in situations where facilities have not been in compliance.**
- <!--[if !supportLists]-->• <!--[endif]-->**The Office of the Seniors Advocate has been and will continue to monitor the care being provided in these facilities to make sure Cedar Tree and Retirement Concepts are providing their residents with appropriate and quality care.**
- <!--[if !supportLists]-->• <!--[endif]-->**This situation is an important reminder of the importance of public ownership and operation in health care.**
- <!--[if !supportLists]-->• <!--[endif]-->**When facilities are publicly owned and operated, the focus of the facilities will be the care of patients and not the bottom line of the operator.**
- <!--[if !supportLists]-->• <!--[endif]-->**Last year the ministry also took steps to make amendments to the Community Care and Assisted Living Act to provide better protections for seniors including the inspection of a residence at any time if it is felt there is a risk to the health and safety of a resident, and increased oversight protections for incidences of senior's abuse.**

Sharon Stewart
 Executive Director
 Primary and Community Care Division
 Email: Sharon.Stewart@gov.bc.ca
 Phone: (250)952-1274
 Cell: (250)216-9748

From: [Schollen, Tasha GCPE:EX](#)
To: [Kristianson, Eric GCPE:EX](#); [Anderson, Kristy GCPE:EX](#); [Currie, David GCPE:EX](#); [Haslam, David GCPE:EX](#)
Cc: [Zaharia, Sarah GCPE:EX](#); [LeGuilloux, Marg GCPE:EX](#); [Lloyd, Evan GCPE:EX](#); [Matthen, Sheila GCPE:EX](#)
Subject: KM_Approved Sale of Retirement Concepts_Feb 21_17_FINAL
Date: Friday, February 23, 2018 10:12:14 AM
Attachments: [KM Approved Sale of Retirement Concepts Feb 21 17 FINAL.DOCX](#)

Hi Eric,

Here are the most recent lines on this, from last year...if you open the attached doc I've tracked out the out-dated health messaging which isn't visible below.

It's my understanding JTT received a consult under the Investment Canada Act, which was sent to Health for input.

I have a call with my program area shortly.

Messaging:

- Our number one focus during the sale of any private care facility is ensuring the health and safety of persons in care.
- We understand the Federal Government has approved the sale of Retirement Concepts to Cedar Tree Investment Canada Inc.
- The federal government has exclusive jurisdiction for matters of international trade, under various trade agreements entered into by Canada and under the Investment Canada Act.
- In making a determination as to whether a proposed investment "...is likely to be of net benefit to Canada....", the Federal Minister is only obliged to consider the economic/financial factors set out in section 20 of the Investment Canada Act;
- I can confirm that the BC Government was consulted by the federal government under the Investment Canada Act, but only under the scope of the Investment Canada Act. Under the Investment Canada Act, I am not allowed to divulge what those discussions were.
- That said, there are further checks and balances that go along with any transition of ownership of a residential care facility.
- B.C.'s Assisted Living and Residential Care regulations outline requirements of applicants for registration or licensing when there is a change in ownership. These regulations are in place to protect the health and safety of residents and persons in care irrespective of ownership.
- This includes a review by the Medical Health Officer, who is an independent statutory decision maker.
- This review is conducted to ensure that the purchasing company or individuals is able to meet the needs of patients and provide quality care.

- The priority of the ministry and health authorities is, and will continue to be, the care of patients.

Key Messages – Proposed sale of Retirement Concepts –Approved

Feb. 21, 17

- Our number one focus during the sale of any private care facility is ensuring the health and safety of persons in care.
- We understand the Federal Government has approved the sale of Retirement Concepts to Cedar Tree Investment Canada Inc.
- The federal government has exclusive jurisdiction for matters of international trade, under various trade agreements entered into by Canada and under the Investment Canada Act.
- In making a determination as to whether a proposed investment "...is likely to be of net benefit to Canada....", the Federal Minister is only obliged to consider the economic/financial factors set out in section 20 of the Investment Canada Act;
- I can confirm that the BC Government was consulted by the federal government under the Investment Canada Act, but only under the scope of the Investment Canada Act. Under the Investment Canada Act, I am not allowed to divulge what those discussions were.
- That said, there are further checks and balances that go along with any transition of ownership of a residential care facility.
- B.C.'s Assisted Living and Residential Care regulations outline requirements of applicants for registration or licensing when there is a change in ownership. These regulations are in

place to protect the health and safety of residents and persons in care irrespective of ownership.

- This includes a review by the Medical Health Officer, who is an independent statutory decision maker.
- This review is conducted to ensure that the purchasing company or individuals is able to meet the needs of patients and provide quality care.
- The priority of the ministry and health authorities is, and will continue to be, the care of patients.

s.13

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Withheld pursuant to/removed as

s.13

From: [Haslam, David GCPE:EX](#)
To: [Schollen, Tasha GCPE:EX](#); [Kristianson, Eric GCPE:EX](#); [Anderson, Kristy GCPE:EX](#); [Currie, David GCPE:EX](#)
Cc: [LeGuilloux, Marg GCPE:EX](#); [Zaharia, Sarah GCPE:EX](#); [Lloyd, Evan GCPE:EX](#); [Hannah, Matt GCPE:EX](#)
Subject: RE: Anbang-Retirement Concepts
Date: Friday, February 23, 2018 10:05:46 AM
Attachments: [2018-02-13-IN-Potential aquisition of Aecon and GSS preferred proponent.....docx](#)

Tasha – for additional context attached is the BCH IN on Aecon issue.

From: Schollen, Tasha GCPE:EX
Sent: Friday, February 23, 2018 9:57 AM
To: Kristianson, Eric GCPE:EX; Anderson, Kristy GCPE:EX; Currie, David GCPE:EX; Haslam, David GCPE:EX
Cc: LeGuilloux, Marg GCPE:EX; Zaharia, Sarah GCPE:EX; Lloyd, Evan GCPE:EX; Hannah, Matt GCPE:EX
Subject: RE: Anbang-Retirement Concepts

Hi, I'm trying to determine my ministry's role at this point and will double back.

From: Kristianson, Eric GCPE:EX
Sent: Friday, February 23, 2018 9:31 AM
To: Anderson, Kristy GCPE:EX; Schollen, Tasha GCPE:EX; Currie, David GCPE:EX; Haslam, David GCPE:EX
Cc: LeGuilloux, Marg GCPE:EX; Zaharia, Sarah GCPE:EX; Lloyd, Evan GCPE:EX; Hannah, Matt GCPE:EX
Subject: Anbang-Retirement Concepts

Group,

In light of the Reuters story about Anbang this morning, I see that the GM and FP have sought comment on the implications for Retirement Concepts.

- It's worth noting that MJD spoke at length about this in 2016/17 when the initial sale went through and the province deferred the regulatory decisions to the federal government.
- Also worth noting that MDE raised a series of questions about the sale of Bental Centre to Anbang in 2016/17 insofar as the sale was completed as a bare trust and as a result no property transfer taxes were paid.
- Finally, it's worth noting that this will raise parallels to the proposed takeover of Aecon and their potential involvement in Site C construction.

I flag these because it may be best to respond to these from a single point like JTT on the higher level issues associated with the federal government's regulatory responsibility for such sales rather than get into the weeds about Retirement Concepts.

Eric Kristianson
ADM Strategic Issues
GCPE
778-584-1248