

Subject: Re: Travel For this Week - Approval Request

Date: Sunday, April 29, 2018 at 1:35:17 PM Pacific Daylight Time

From: Hardin, Karl GCPE:EX

To: Hargreaves, Stephen GCPE:EX

Approved.

Karl Hardin

Executive Director | Digital Communications
Government Communications and Public Engagement
Cell: (778) 584 1251

From: Hargreaves, Stephen GCPE:EX

Sent: Sunday, April 29, 2018 1:20 PM

To: Hardin, Karl GCPE:EX

Subject: Travel For this Week - Approval Request

Hey Karl,

I'm getting set to book some accommodation in Vancouver for this week.

Looking for your approval for this request.

Here's the gameplan:

- Ferry over today^{s.22}
- Get hotel in Vancouver for 2, perhaps 3 nights
- Ferry back Wednesday afternoon/night

Thanks,

Stephen Hargreaves

Video Producer | Digital Communications
Government Communications and Public Engagement
Province of British Columbia
250.886.7687

Subject: Re: Decision Note - Please Review
Date: Thursday, April 26, 2018 at 11:32:05 AM Pacific Daylight Time
From: Hardin, Karl GCPE:EX
To: Porter, Rodney GCPE:EX
CC: LeSueur, Kathryn GCPE:EX, Fernandes, Jennifer GCPE:EX

There's some urgency to this as we've downed tools on this project until we get a clear indication that AEST is supportive of moving forward with this work.

--

Karl Hardin
Executive Director | Digital Communications
Government Communications and Public Engagement
Cell: (778) 584 1251

From: "Hardin, Karl GCPE:EX" <Karl.Hardin@gov.bc.ca>
Date: Thursday, April 26, 2018 at 10:47 AM
To: Rodney Porter <Rodney.Porter@gov.bc.ca>
Cc: "LeSueur, Kathryn GCPE:EX" <Kathryn.LeSueur@gov.bc.ca>, "Fernandes, Jennifer GCPE:EX" <Jennifer.Fernandes@gov.bc.ca>
Subject: Re: Decision Note - Please Review

Hi Rodney,

Are you able to chat now, or just after QP?

Thanks
Karl

--

Karl Hardin
Executive Director | Digital Communications
Government Communications and Public Engagement
Cell: (778) 584 1251

From: Rodney Porter <Rodney.Porter@gov.bc.ca>
Date: Wednesday, April 25, 2018 at 6:18 PM
To: "Hardin, Karl GCPE:EX" <Karl.Hardin@gov.bc.ca>
Cc: "LeSueur, Kathryn GCPE:EX" <Kathryn.LeSueur@gov.bc.ca>, "Fernandes, Jennifer GCPE:EX" <Jennifer.Fernandes@gov.bc.ca>
Subject: Re: Decision Note - Please Review

Hi Karl;

I think we should chat. A lot of this is lost on me but Jennifer thinks this is fine.

I'm still not getting what the call to action is - it's a brand new website, right? So it would be to visit a new webpage? All it does now is interact with ed planner and work BC but it won't be hosted there or

have a similar look and feel?

I also think that we need some artwork to support our case but from last week it sounds like we've not started any creative. But then again maybe I'm getting ahead of myself.

Call anytime. My schedule is a lot more flexible than yours.

Respectfully,

Rodney Porter
B.C. Ministry of Advanced Education, Skills and Training
Mobile 250 889-7494

On Apr 25, 2018, at 12:17 PM, Hardin, Karl GCPE:EX <Karl.Hardin@gov.bc.ca> wrote:

Hi Rodney,

Here's the decision note and appendix for your review and feedback. Please let me know when would work for you today to discuss your feedback and next steps.

Thanks
Karl

--

Karl Hardin
Executive Director | Digital Communications
Government Communications and Public Engagement
Cell: (778) 584 1251

<Adult Upgrading Marketing Campaign Next Steps Appendix.docx>

<Decision Note - Adult Upgrading Online Tool and Marketing Campaign.docx>

Subject: Re: Only 5 credits left on IStock
Date: Thursday, April 26, 2018 at 11:04:13 AM Pacific Daylight Time
From: Hardin, Karl GCPE:EX
To: GCPE Purchasing GCPE:EX
Attachments: image001.jpg

Yes, please do. Thank you.

--

Karl Hardin
Executive Director | Digital Communications
Government Communications and Public Engagement
Cell: (778) 584 1251

From: "GCPE Purchasing GCPE:EX" <GCPEpurchasing@gov.bc.ca>
Date: Thursday, April 26, 2018 at 10:15 AM
To: "Hardin, Karl GCPE:EX" <Karl.Hardin@gov.bc.ca>
Subject: RE: Only 5 credits left on IStock

Hi Karl, just following up, do you want me to go ahead with the 60 credits?

Best regards,
Charisma Brandt

From: Stewart, Dawn M GCPE:EX
Sent: Wednesday, April 25, 2018 2:09 PM
To: GCPE Purchasing GCPE:EX; Hardin, Karl GCPE:EX
Subject: RE: Only 5 credits left on IStock

Hi Charisma,

Stob 6715 – General Ad Expense.

From: GCPE Purchasing GCPE:EX
Sent: Wednesday, April 25, 2018 1:58 PM
To: Stewart, Dawn M GCPE:EX; Hardin, Karl GCPE:EX
Subject: RE: Only 5 credits left on IStock

Hi Karl, as discussed, I can get 36 credits or 60 credits, per the snip below. You may want to consider getting a subscription if this is going to be a regular thing and you think you'll use it enough to justify the cost. The last ones were purchased in February and we bought 36 credits then. Subscription costs change with the images per month, and you can [access that link here](#).

The stob for images is 6907. There isn't really a stob under 67 that would be appropriate to charge this to but as we talked about earlier that's definitely something to discuss with Dawn Stewart if you want the allocation changed.

Credits

Get any file on demand

1 credit

\$13 CAD

\$13 /credit

3 credits

\$36 CAD

\$12 /credit

6 credits

\$66 CAD

\$11 /credit

12 credits

\$127 CAD

\$10.58 /credit

18 credits

\$188 CAD

\$10.44 /credit

24 credits

\$243 CAD

\$10.13 /credit

36 credits

\$359 CAD

\$9.97 /credit

60 credits

\$575 CAD

\$9.58 /credit

150 credits

\$1,381 CAD

\$9.21 /credit

300 credits

\$2,652 CAD

\$8.84 /credit

Buy 36 credits

Image subscriptions

Get our lowest prices on images

IMAGES PER MONTH

10

25

50

750

Access all images

1 year

\$85 CAD

/month

1 month

\$100 CAD

Essential images only

1 year

\$29 CAD

/month

1 month

\$40 CAD

Subscribe

Rollover unused downloads*

Best regards,
Charisma Brandt

From: Stewart, Dawn M GCPE:EX
Sent: Wednesday, April 25, 2018 11:26 AM
To: GCPE Purchasing GCPE:EX
Subject: RE: Only 5 credits left on IStock

Approved.

Thanks

From: GCPE Purchasing GCPE:EX
Sent: Wednesday, April 25, 2018 11:15 AM
To: Stewart, Dawn M GCPE:EX
Subject: FW: Only 5 credits left on IStock

For your review and approval, thanks.

Best regards,
Charisma Brandt

From: Hardin, Karl GCPE:EX

Sent: Wednesday, April 25, 2018 8:55 AM
To: Ward, Allieren GCPE:EX; GCPE Purchasing GCPE:EX
Subject: Re: Only 5 credits left on IStock

I approve this purchase.

--

Karl Hardin

Executive Director | Digital Communications
Government Communications and Public Engagement
Cell: (778) 584 1251

From: Allieren Ward <Allieren.Ward@gov.bc.ca>
Date: Wednesday, April 25, 2018 at 8:23 AM
To: "GCPE Purchasing GCPE:EX" <GCPEpurchasing@gov.bc.ca>
Cc: "Hardin, Karl GCPE:EX" <Karl.Hardin@gov.bc.ca>
Subject: Only 5 credits left on IStock

Good morning,

We presently have 5 credits left on Istock.com and we will need 50 more please.

There is a consistent need for IStock credits as stock photos are regularly used in posts on our social media channels, and for website and ad development.

Thank you,

Allieren Ward
Online Communications Officer | Digital Communications
Government Communications & Public Engagement
778-698-8235

Subject: Re: Only 5 credits left on IStock

Date: Wednesday, April 25, 2018 at 8:54:47 AM Pacific Daylight Time

From: Hardin, Karl GCPE:EX

To: Ward, Allieren GCPE:EX, GCPE Purchasing GCPE:EX

I approve this purchase.

--

Karl Hardin

Executive Director | Digital Communications

Government Communications and Public Engagement

Cell: (778) 584 1251

From: Allieren Ward <Allieren.Ward@gov.bc.ca>

Date: Wednesday, April 25, 2018 at 8:23 AM

To: "GCPE Purchasing GCPE:EX" <GCPEpurchasing@gov.bc.ca>

Cc: "Hardin, Karl GCPE:EX" <Karl.Hardin@gov.bc.ca>

Subject: Only 5 credits left on IStock

Good morning,

We presently have 5 credits left on Istock.com and we will need 50 more please.

There is a consistent need for IStock credits as stock photos are regularly used in posts on our social media channels, and for website and ad development.

Thank you,

Allieren Ward

Online Communications Officer | Digital Communications

Government Communications & Public Engagement

778-698-8235

Subject: Re: FOR REVIEW AND DECISION: New Sub-Domain - assetredisdistribution.gov.bc.ca
Date: Wednesday, April 25, 2018 at 3:04:14 PM Pacific Daylight Time
From: Hardin, Karl GCPE:EX
To: Pratt, Andrew GCPE:EX, Mellor, Carolyn E GCPE:EX, LeSueur, Kathryn GCPE:EX
CC: GCPE IS Joint Delivery Working Group Coordinator GCPE:EX

Good by me, thanks.

--

Karl Hardin

Executive Director | Digital Communications
Government Communications and Public Engagement
Cell: (778) 584 1251

From: "Pratt, Andrew GCPE:EX" <Andrew.Pratt@gov.bc.ca>
Date: Wednesday, April 25, 2018 at 2:56 PM
To: "Mellor, Carolyn E GCPE:EX" <Carolyn.Mellor@gov.bc.ca>, "Hardin, Karl GCPE:EX" <Karl.Hardin@gov.bc.ca>, "LeSueur, Kathryn GCPE:EX" <Kathryn.LeSueur@gov.bc.ca>
Cc: "GCPE IS Joint Delivery Working Group Coordinator GCPE:EX" <GCPE.ISJointDelivery@gov.bc.ca>
Subject: Re: FOR REVIEW AND DECISION: New Sub-Domain - assetredisdistribution.gov.bc.ca

Sounds good to me.
Andrew

.....
Andrew Pratt

Director, Graphic Communications
Government Communications and Public Engagement
4th floor, 617 Government Street, Victoria, BC V8W 9V1
T: 250 356-8120
F: 250 387-6070

[Graphic Design Requests](#)

[BCID Website](#)

[Graphics 411 Information and Resources](#)

From: "Mellor, Carolyn E GCPE:EX" <Carolyn.Mellor@gov.bc.ca>
Date: Wednesday, April 25, 2018 at 1:37 PM
To: GDU Pratt <Andrew.Pratt@gov.bc.ca>, "Hardin, Karl GCPE:EX" <Karl.Hardin@gov.bc.ca>, "LeSueur, Kathryn GCPE:EX" <Kathryn.LeSueur@gov.bc.ca>
Cc: "GCPE IS Joint Delivery Working Group Coordinator GCPE:EX" <GCPE.ISJointDelivery@gov.bc.ca>
Subject: FOR REVIEW AND DECISION: New Sub-Domain - assetredisdistribution.gov.bc.ca

Hi all,

Please see form for details.

Thanks!

Carolyn

Carolyn Mellor
Client Relations Manager
Government Digital Experience Division
Government Communications & Public Engagement
250 356-3010

Subject: Re: Permissions to legislation live site
Date: Wednesday, April 25, 2018 at 11:00:15 AM Pacific Daylight Time
From: Hardin, Karl GCPE:EX
To: Howard, Steve M GCPE:EX
CC: Hewitt, Justin GCPE:EX

I am good with this, thank you.

--

Karl Hardin
Executive Director | Digital Communications
Government Communications and Public Engagement
Cell: (778) 584 1251

From: "Howard, Steve M GCPE:EX" <Steve.M.Howard@gov.bc.ca>
Date: Wednesday, April 25, 2018 at 10:43 AM
To: "Hardin, Karl GCPE:EX" <Karl.Hardin@gov.bc.ca>
Cc: "Hewitt, Justin GCPE:EX" <Justin.Hewitt@gov.bc.ca>
Subject: FW: Permissions to legislation live site

Hey Karl,

Are you okay with this request?

Steve

From: "Ward, Allieren GCPE:EX" <Allieren.Ward@gov.bc.ca>
Date: Tuesday, April 24, 2018 at 5:09 PM
To: "Howard, Steve M GCPE:EX" <Steve.M.Howard@gov.bc.ca>, Justin Hewitt <Justin.Hewitt@gov.bc.ca>
Subject: Permissions to legislation live site

Hi folks,
I don't believe I have permissions to publish to the Legislation "working for you" website. Primarily because making features and pages doesn't seem to be possible from the dashboard.

I've been charged with adding features as new legislation comes in. Can someone help me with this?

Thank you kindly,

Allieren Ward
Digital Communications Officer | Government Communications & Public Engagement
778-698-8235

Begin forwarded message:

From: Nate King ^{s.22}

Date: April 24, 2018 at 5:04:54 PM PDT
To: "Ward, Allieren GCPE:EX" <Allieren.Ward@gov.bc.ca>
Subject: Re: Bug in explorer

Hey Allieren,

I'm not the guy to set up permissions so I can walk you through using my account but if you need permissions changed you'll need to go through other channels.

What time would you like to do a screen share? I'm available any time after 9:30am tomorrow.

Also I'm not 100% sure what imagery you need but I can help with that. Why don't we discuss it when I walk you through the site editing?

Cheers,
Nate.

On Tue, Apr 24, 2018 at 3:56 PM Ward, Allieren GCPE:EX <Allieren.Ward@gov.bc.ca> wrote:

Hi Nate,

2 things –

1. Yes can we do a screen share because it seems like I don't have permissions I need but I could be wrong yeah.
2. I know we received the layout images from you for the New Day Childcare website, but we also need the graphics as separate images. Is that your department?

Thanks for your speedy replies,

Allieren Ward
Online Communications Officer | Digital Communications
Government Communications & Public Engagement
778-698-8235

From: Nate King [mailto:^{s.22}]
Sent: Tuesday, April 24, 2018 2:47 PM
To: Ward, Allieren GCPE:EX

Cc: Howard, Steve M GCPE:EX

Subject: Re: Bug in explorer

These are added by way of the Features content types. Applying the "Legislation - General" category will cause it to aggregate onto the page with the other current legislation items.

Beyond that they will need to have similar settings applied as other legislation feature content.

If you need training I'd be happy to walk you through it via Skype or [join.me](#) screw sharing.

Cheers,
Nate.

On Tue, Apr 24, 2018 at 2:40 PM Ward, Allieren GCPE:EX <Allieren.Ward@gov.bc.ca> wrote:

Hi Folks,

I need to add legislation to [the website](#) as it comes in. Is there a way to add me into the dashboard of the live site? Clue me in if I'm not asking the right question...still new to WP.

Cheers,

Allieren Ward
Online Communications Officer | Digital Communications
Government Communications & Public Engagement
778-698-8235

From: Howard, Steve M GCPE:EX
Sent: Monday, April 23, 2018 1:51 PM
To: Ward, Allieren GCPE:EX; Nate King

Cc: Hardin, Karl GCPE:EX; Hewitt, Justin GCPE:EX
Subject: Re: Bug in explorer

Hello all,

This has been fixed and the change has been uploaded in production. If you are still experiencing the issue, you may need to clear your cache and reload the page.

Regards,
Steve

From: "Ward, Allieren GCPE:EX" <Allieren.Ward@gov.bc.ca>
Date: Monday, April 23, 2018 at 9:14 AM
To: "Howard, Steve M GCPE:EX" <Steve.M.Howard@gov.bc.ca>, Nate King <[s.22](#)>
Cc: Karl Hardin <Karl.Hardin@gov.bc.ca>, Justin Hewitt <Justin.Hewitt@gov.bc.ca>

Subject: RE: Bug in explorer

Hi Steve,

Bug is in explorer.

Cheers,

Allieren Ward
Online Communications Officer | Digital Communications
Government Communications & Public Engagement
778-698-8235

From: Howard, Steve M GCPE:EX
Sent: Monday, April 23, 2018 9:14 AM
To: Nate King; Ward, Allieren GCPE:EX
Cc: Hardin, Karl GCPE:EX; Hewitt, Justin GCPE:EX
Subject: Re: Bug in explorer

Hello Allieren,

What browser are you using? It sounds like it could be a Javascript error, but I am unable to duplicate it in Chrome.

Regards,
Steve

From: Nate King <s.22>
Date: Monday, April 23, 2018 at 9:09 AM
To: "Ward, Allieren GCPE:EX" <Allieren.Ward@gov.bc.ca>
Cc: Karl Hardin <Karl.Hardin@gov.bc.ca>, Justin Hewitt <Justin.Hewitt@gov.bc.ca>, "Howard, Steve M GCPE:EX" <Steve.M.Howard@gov.bc.ca>
Subject: Re: Bug in explorer

Hi Allieren,

Sorry the button functionality is outside what I am enabled to work on. I've only been given access to the visual customization (read: CSS).

Steve can you or Justin have a look at this? It's possibly a need for a return false on the link click event but I'm on the skytrain right now so can't do more digging for another half hour or so.

Cheers,
Nate.

On Mon, Apr 23, 2018 at 9:04 AM Ward, Allieren GCPE:EX <Allieren.Ward@gov.bc.ca> wrote:

Hi Nate,

There's a bug in explorer where the more buttons for each piece of legislation seem to be serving as the home button for the page. Mind taking a look and letting us know when that will be fixed.

Cheers,

Allieren Ward
Online Communications Officer | Digital Communications
Government Communications & Public Engagement
778-698-8235

Subject: Re: Spills Engagement Voiceover, for approval

Date: Wednesday, April 25, 2018 at 9:27:10 AM Pacific Daylight Time

From: Hardin, Karl GCPE:EX

To: Ashley Fehr
CC: Graeme Campbell, Kelch, Kyla GCPE:EX, LeSueur, Kathryn GCPE:EX

Yes, sorry.

Straight is a go.

Thank you!

--

Karl Hardin

Executive Director | Digital Communications
Government Communications and Public Engagement
Cell: (778) 584 1251

From: Ashley Fehr <ashley@pointblankcreative.ca>
Date: Wednesday, April 25, 2018 at 9:26 AM
To: "Hardin, Karl GCPE:EX" <Karl.Hardin@gov.bc.ca>
Cc: Graeme Campbell <graeme@pointblankcreative.ca>, "Kelch, Kyla GCPE:EX" <Kyla.Kelch@gov.bc.ca>, "LeSueur, Kathryn GCPE:EX" <Kathryn.LeSueur@gov.bc.ca>
Subject: Re: Spills Engagement Voiceover, for approval

Good morning folks,

Have you had a chance to take a listen to confirm approval on the voiceover?

Thank you!

Ashley

On Tue, Apr 24, 2018 at 1:30 PM Hardin, Karl GCPE:EX <Karl.Hardin@gov.bc.ca> wrote:

Thank you Ashley,

Also looping in Kathryn.

Best
Karl

--

Karl Hardin
Executive Director | Digital Communications
Government Communications and Public Engagement
Cell: (778) 584 1251

From: Ashley Fehr <ashley@pointblankcreative.ca>
Date: Tuesday, April 24, 2018 at 1:05 PM
To: "Hardin, Karl GCPE:EX" <Karl.Hardin@gov.bc.ca>, "Kelch, Kyla GCPE:EX" <Kyla.Kelch@gov.bc.ca>,

Graeme Campbell <graeme@pointblankcreative.ca>
Subject: Spills Engagement Voiceover, for approval

Hi Karl and Kyla,

Please find the voiceover recordings for the spills engagement voiceover here:
http://ridgelinesound.com/client/pointblank/BC%20Govt%20Spills%20Engagement_VO_April%2024.zip

There are three versions: Drama, straight, and fast-straight. Straight was the preferred version in the room, so start with that one when you give it all a listen.

Please give it a listen and send me your feedback and or approval. As per Ash's email before, we'll need your approval first thing tomorrow (Wednesday) morning so that we can turn around a rough cut right away.

Thanks folks, talk to you again soon!

Ashley

--

Ashley Fehr
CLIENT PARTNER, POINT BLANK CREATIVE[Image removed by sender.]

Suite 301, 505 Hamilton St, Vancouver, BC V6B 2R1
(TEL) 778-552-8178<tel:(778)%20552-8178> | pointblankcreative.ca<<http://pointblankcreative.ca/>>

--

Ashley Fehr

CLIENT PARTNER, POINT BLANK CREATIVE



Suite 301, 505 Hamilton St, Vancouver, BC V6B 2R1
(TEL) [778-552-8178](tel:778-552-8178) | pointblankcreative.ca

Subject: Re: BCGov GitHub Repo Follow Up

Date: Tuesday, April 24, 2018 at 8:14:20 PM Pacific Daylight Time

From: Hardin, Karl GCPE:EX
To: Hewitt, Justin GCPE:EX
CC: Howard, Steve M GCPE:EX

Thanks Justin,

Do you see the work to define the licensing, readme and contribution files being done on our side, or the PBC side of things?

Best
Karl

--

Karl Hardin
Executive Director | Digital Communications
Government Communications and Public Engagement
Cell: (778) 584 1251

From: "Hewitt, Justin GCPE:EX" <Justin.Hewitt@gov.bc.ca>
Date: Wednesday, April 11, 2018 at 2:31 PM
To: Christian Desjardins <chris@ictin.us>, Ash Arden <ash@pointblankcreative.ca>, Michael Erdmann <michael.erdmann@pointblankcreative.ca>
Cc: "Hardin, Karl GCPE:EX" <Karl.Hardin@gov.bc.ca>, "Howard, Steve M GCPE:EX" <Steve.M.Howard@gov.bc.ca>
Subject: BCGov GitHub Repo Follow Up

Allo!

Okay, I was about to create a new repo here on github.com/bcgov/, but stopped. Karl and folks, please review the language for [working on github.com/bcgov cheatsheet](https://working.on.github.com/bcgov/cheatsheet). In particular, the following sections: [Must haves](#), [licensing](#), [intellectual property](#)...

Once everyone is on the same page there, I'll setup the repo. Chris, I'm going to call it child-bcgov-responsive-abe and I'll fire out a link for you to pull from. Karl, we must ensure the licensing, readme and contribution files are part of the repo in the public domain.

Cheers,
J

Subject: Re: Tech call follow up - 18026 GCPE ABE Campaign
Date: Tuesday, April 24, 2018 at 8:11:02 PM Pacific Daylight Time

From: Hardin, Karl GCPE:EX
To: Ash Arden
CC: Hewitt, Justin GCPE:EX, Christian Desjardins, Kelch, Kyla GCPE:EX, Pippa Stowell

Hi all,

Just realized I never responded to this email. I know we're down tools, but sending this along for when we're up and running again.

Privacy – Please flip me what you are collecting, and I will try to get you this copy as soon as possible.

URL – I'm hoping you make a recommendation based on the brand you come up with here. I think the URL should extend from the brand.

Hosting – I believe Justin was good with this approach, so so am I.

Thanks
karl

--

Karl Hardin
Executive Director | Digital Communications
Government Communications and Public Engagement
Cell: (778) 584 1251

From: Ash Arden <ash@pointblankcreative.ca>
Date: Wednesday, April 11, 2018 at 1:13 PM
To: "Hardin, Karl GCPE:EX" <Karl.Hardin@gov.bc.ca>
Cc: "Hewitt, Justin GCPE:EX" <Justin.Hewitt@gov.bc.ca>, Christian Desjardins <chris@ictin.us>, "Kelch, Kyla GCPE:EX" <Kyla.Kelch@gov.bc.ca>
Subject: Tech call follow up - 18026 GCPE ABE Campaign

Hi Karl,

Privacy

If Chris flips you the details on what's being collected, can you privacy the copy you need on the privacy page? We'd love that by **Wed Apr 18**.

URL

On the URL, we can propose one asap (_____.gov.bc.ca)

Do you have any parameters/anything in particular in mind? We'll play it straight of course - nothing too 'cute' or concept-dependent.

Hosting

We'd like to go with Flywheel for hosting. They are based in Omaha but they have servers in Toronto that we can use. Does this work?

And you'll be sending along access to a repository for the project and the root theme for Chris.

Cheers,

Ash

--

Ash Arden

SENIOR DIRECTOR, CAMPAIGNS

POINT BLANK CREATIVE

Error! Filename not specified.

Suite 300, 722 Cormorant St, Victoria, BC V8W 1P8

(TEL) [778-316-7233](tel:778-316-7233) | pointblankcreative.ca

Subject: Re: iPhone Accessories - For Approval

Date: Tuesday, April 24, 2018 at 8:05:25 PM Pacific Daylight Time

From: Hardin, Karl GCPE:EX
To: Hargreaves, Stephen GCPE:EX

Approved.

--

Karl Hardin
Executive Director | Digital Communications
Government Communications and Public Engagement
Cell: (778) 584 1251

From: "Hargreaves, Stephen GCPE:EX" <Stephen.Hargreaves@gov.bc.ca>
Date: Wednesday, April 11, 2018 at 11:39 AM
To: "Hardin, Karl GCPE:EX" <Karl.Hardin@gov.bc.ca>
Subject: iPhone Accessories - For Approval

Hey Karl,

Here is the list of accessories that would complete our kit:
<http://a.co/iQ7CJzC>

I would be looking to get two of each item on the list for a total of \$402.19 before tax.

Thanks,
Stephen Hargreaves
Video Producer | Digital Communications
Government Communications and Public Engagement
Province of British Columbia
250.886.7687

Subject: Re: May 3 Shoot
Date: Tuesday, April 24, 2018 at 9:22:33 AM Pacific Daylight Time

From: Hardin, Karl GCPE:EX
To: Hargreaves, Stephen GCPE:EX

Approved.

--

Karl Hardin
Executive Director | Digital Communications
Government Communications and Public Engagement
Cell: (778) 584 1251
On 2018-04-24, 9:09 AM, "Hargreaves, Stephen GCPE:EX" <Stephen.Hargreaves@gov.bc.ca> wrote:

Hi Karl,

Looking for approval on this quote from Greg Bartels for the shoot on May 3rd at Royal Bay Secondary.

Thanks,
Stephen Hargreaves
Video Producer | Digital Communications
Government Communications and Public Engagement
Province of British Columbia
250.886.7687
On 2018-04-23, 8:21 PM, "Greg Bartels" <greg@gabfilms.com> wrote:

Hey Stephen,

Here is the quote for the 2 camera shoot with sound recordist.

Let me know if you need any adjustments.

Talk soon,

Greg

> On Apr 23, 2018, at 3:35 PM, Greg Bartels <greg@gabfilms.com> wrote:

>

> Can definitely make this work. I have 2 Epics that I could lens up with some cine zoom lens'. I'll give you a call after 4pm and we can talk logistics.

>

>

>

> Talk soon,

>

>

> Greg

>

>> On Apr 23, 2018, at 10:49 AM, Hargreaves, Stephen GCPE:EX <Stephen.Hargreaves@gov.bc.ca> wrote:

>>

>> Hey Greg,

>>

>> I wanted to connect about the possible May 3rd shoot. It's a bit more involved, so I'm hoping you might have

>> I wanted to connect about the possible May 3rd shoot. It's a bit more involved, so I'm hoping you might have a few other crew members to call on. Here's a backgrounder:

>>

>> We're putting together a video in preparation for the BC Tech Summit and I'm looking for two camera operators and a sound op for the shoot day.

>>

>> We're still working out final details, but here is a brief rundown.

>>

>> Location: Royal Bay Secondary School

>> Date: May 3rd, 2018

>> Time: 9:00am arrival, 12:30pm shoot, 2:00pm wrap

>> Personnel Required: Two camera operators, one sound recordist

>> Equipment: 2x Canon C300/Red Kit (with high-speed zoom lenses), audio recording kit (boom and mix/recorder)

>>

>> Hopefully you guys can help out with this one, it's going to be a lot of fun.

>>

>> Thanks,

>> Stephen Hargreaves

>> Video Producer | Digital Communications

>> Government Communications and Public Engagement

>> Province of British Columbia

>> 250.886.7687

>

Subject: Re: Final Storyboards + VO plan - 18025 GCPE Spills Engagement

Date: Sunday, April 22, 2018 at 10:37:28 PM Pacific Daylight Time

From: Hardin, Karl GCPE:EX
To: Graeme Campbell
CC: Ash Arden, Kelch, Kyla GCPE:EX, Michael Erdmann, Sam Bond

Hey Graeme,

Omari it is, agreed.

Thanks!
k

--

Karl Hardin

Executive Director | Digital Communications
Government Communications and Public Engagement
Cell: (778) 584 1251

From: Graeme Campbell <graeme@pointblankcreative.ca>
Date: Saturday, April 21, 2018 at 11:28 AM
To: "Hardin, Karl GCPE:EX" <Karl.Hardin@gov.bc.ca>
Cc: Ash Arden <ash@pointblankcreative.ca>, "Kelch, Kyla GCPE:EX" <Kyla.Kelch@gov.bc.ca>, Michael Erdmann <michael.erdmann@pointblankcreative.ca>, Sam Bond <sam@pointblankcreative.ca>
Subject: Re: Final Storyboards + VO plan - 18025 GCPE Spills Engagement

Hi Karl,

As promised, here are our preferred reads. Before you listen, I would just like to flag that these are cold reads, without direction. None of them are perfect as is, but I think they give a good sense of possible tones. Ultimately, we feel confident working within the ranges of any of these actors.

While I do think all three actors would do a fine job, our creative team is really leaning towards Omari Newton. We really like the weight and emotion he naturally gives the lines.

So please have a listen and let us know what you think.

Cheers,

Graeme

Graeme M Campbell

HEAD WRITER, POINT BLANK CREATIVE



Suite 301, 505 Hamilton St, Vancouver, BC V6B 2R1
(TEL) 604-317-1731 | pointblankcreative.ca

On 20 April 2018 at 14:35, Ash Arden <ash@pointblankcreative.ca> wrote:

| Hey Karl,

Attached is the revised storyboard anyway (darker coloured trains will come).

Tiny flag on your last edits to the script...

"Putting at risk (or: It puts at risk) tens of thousands of jobs, billions in damage to the economy, and incalculable harm to ecosystems."

"Putting at risk ... billions in damage" won't work.

Graeme's suggesting:

"It risks / Risking tens of thousands of jobs, billions in damage to the economy, and incalculable harm to ecosystems."

Cool? We can get record some variations.

VO recording is looking like Tues for actor/studio availability. Who on your end wants to participate? It'll be in Vancouver, you are always welcome in person, or we can patch you in by phone.

We'll get about 3 or 4 reads tonight or tomorrow from our shortlist and fire them your way for review.

Cheers,

Ash

--

Ash Arden

SENIOR DIRECTOR, ORGANIZING & STRATEGIC COMMUNICATIONS
POINT BLANK CREATIVEError! Filename not specified.

Suite 300, 722 Cormorant St, Victoria, BC V8W 1P8

(TEL) [778-316-7233](tel:778-316-7233) | pointblankcreative.ca

Subject: s.15

RE: Transfer of ownership: three domains (workingforbc) from

Dreamhost to BC Gov
Date: Friday, April 20, 2018 at 1:16:25 PM Pacific Daylight Time
From: Hardin, Karl GCPE:EX
To: CITZ DNS Request, SPAN/BC CITZ:EX, Carpenter, Steven R GCPE:EX, Kelch, Kyla GCPE:EX
CC: Stewart, Jeff D GCPE:EX, Hewitt, Justin GCPE:EX
Attachments: image001.png, image002.png

Hi Hans,

s.22

It's important that we setup a redirect for these on our side and thus control the registration as well as the DNS, so that they can be redirected to <https://workingforyou.gov.bc.ca/>.

As to your question about management, I have no experience with this. I'll ask Justin Hewitt and get back to you!

Thank you
Karl

--

Karl Hardin

Executive Director | Digital Communications
Government Communications and Public Engagement
Cell: (778) 584 1251

From: "CITZ DNS Request, SPAN/BC CITZ:EX" <DNSRequest@gov.bc.ca>
Date: Friday, April 20, 2018 at 12:23 PM
To: "Hardin, Karl GCPE:EX" <Karl.Hardin@gov.bc.ca>, "Carpenter, Steven R GCPE:EX" <Steven.Carpenter@gov.bc.ca>, "Kelch, Kyla GCPE:EX" <Kyla.Kelch@gov.bc.ca>
Cc: "Stewart, Jeff D GCPE:EX" <Jeff.Stewart@gov.bc.ca>, "CITZ DNS Request, SPAN/BC CITZ:EX" <DNSRequest@gov.bc.ca>
Subject: s.15 - RE: Transfer of ownership: three domains (workingforbc) from Dreamhost to BC Gov

Hi Karl,

There is not much more we can do from our side. We approved the transfer to us, now whoever is the technical contact listed at DreamHost is the one who will get the note and would need to approve it. You may need to contact them for further information.

While you are trying to determine this can you answer our question:

All 3 domains have been assigned to Admin Group FIN as per the iStore order. Are you guys and/or FIN people going to manage these in NNR(our system) and use our DNS servers for resolution or continue using DreamHost's DNS server?

Thanks,

~ Hans ~

From: Hardin, Karl GCPE:EX
Sent: Friday, April 20, 2018 11:02 AM
To: CITZ DNS Request, SPAN/BC CITZ:EX; Carpenter, Steven R GCPE:EX; Kelch, Kyla GCPE:EX

Cc: Stewart, Jeff D GCPE:EX

Subject: s.15

Dreamhost to BC Gov

- RE: Transfer of ownership: three domains (workingforbc) from

Hi folks,

I approve the transfer of this domains, but I'm not seeing any emails or requests that need to be verified in the Dreamhost control panel.

Can you please advise on what I need to do to move this forward, or give me a call on my cell?

Thanks

k

--

Karl Hardin

Executive Director | Digital Communications

Government Communications and Public Engagement

Cell: (778) 584 1251

From: "CITZ DNS Request, SPAN/BC CITZ:EX" <DNSRequest@gov.bc.ca>

Date: Friday, April 20, 2018 at 9:39 AM

To: "CITZ DNS Request, SPAN/BC CITZ:EX" <DNSRequest@gov.bc.ca>, "Carpenter, Steven R GCPE:EX" <Steven.Carpenter@gov.bc.ca>, "McLean, Matt GCPE:EX", "Hardin, Karl GCPE:EX" <Karl.Hardin@gov.bc.ca>

Cc: "Stewart, Jeff D GCPE:EX" <Jeff.Stewart@gov.bc.ca>

Subject: s.15

- RE: Transfer of ownership: three domains (workingforbc) from
Dreamhost to BC Gov

I just checked, and we approved the transfer, but the current owner needs to check their email and approve the transfer as well. All domains are still with 'DreamHost'.

The name servers are also 'DreamHost'. So it is possible when the current Registrar loses the domains, they may drop the domains from their name servers.

Please hurry and let Linda know.

Don Friesen

From: CITZ DNS Request, SPAN/BC CITZ:EX

Sent: Thursday, April 19, 2018 3:18 PM

To: Carpenter, Steven R GCPE:EX; McLean, Matt GCPE:EX; Hardin, Karl GCPE:EX

Cc: CITZ DNS Request, SPAN/BC CITZ:EX; Stewart, Jeff D GCPE:EX

Subject: s.15

- RE: Transfer of ownership: three domains (workingforbc) from
Dreamhost to BC Gov

Good Afternoon,

The three domains, **workingforbc.ca**, **.com** and **.net** have now been transferred and are in an 'unmanaged' and 'pending state'.

All three domains are valid until **February 09, 2024**.

Can you please advise if you are going to manage these records in NNR?

**Thanks,
Linda**

DNS Request
Network, Communications and Collaboration Services (NCCS)
Technology Solutions, Office of the Government Chief Information Officer
Box 9412 Stn prov Govt, Victoria, BC V8W 9V1
Email: DNSRequest@gov.bc.ca



From: CITZ DNS Request, SPAN/BC CITZ:EX
Sent: Wednesday, April 11, 2018 11:39:55 AM (UTC-08:00) Pacific Time (US & Canada)
To: Carpenter, Steven R GCPE:EX; McLean, Matt GCPE:EX
Cc: CITZ DNS Request. SPAN/BC CITZ:EX; Stewart, Jeff D GCPE:EX; Hardin, Karl GCPE:EX
Subject: FW:s.15 - RE: Transfer of ownership: three domains (workingforbc) from Dreamhost to BC Gov

Good Morning,

On checking the three domains to be transferred, the domain 'workingforbc.ca' is still locked, the other two domains are unlocked. Can you please follow up.

Please note the transfer includes a one year renewal. No other term is selected on the Domain Name Registration Transfer form.

**Thanks,
Linda**

DNS Request
Network, Communications and Collaboration Services (NCCS)
Technology Solutions, Office of the Government Chief Information Officer
Box 9412 Stn prov Govt, Victoria, BC V8W 9V1
Email: DNSRequest@gov.bc.ca



From: Hardin, Karl GCPE:EX
Sent: Tuesday, March 20, 2018 2:21:40 PM (UTC-08:00) Pacific Time (US & Canada)
To: CITZ DNS Request, SPAN/BC CITZ:EX; Carpenter, Steven R GCPE:EX; McLean, Matt GCPE:EX
Cc: Stewart, Jeff D GCPE:EX

Subject: ^{s.15}
Dreamhost to BC Gov

RE: Transfer of ownership: three domains (workingforbc) from

Ah, good to know. Thank you.

--

Karl Hardin

Executive Director | Digital Communications
Government Communications and Public Engagement
Cell: (778) 584 1251

From: "CITZ DNS Request, SPAN/BC CITZ:EX" <DNSRequest@gov.bc.ca>

Date: Tuesday, March 20, 2018 at 2:02 PM

To: "Hardin, Karl GCPE:EX" <Karl.Hardin@gov.bc.ca>, "Carpenter, Steven R GCPE:EX" <Steven.Carpenter@gov.bc.ca>, "McLean, Matt GCPE:EX" <Matt.McLean@gov.bc.ca>

Cc: "Stewart, Jeff D GCPE:EX" <Jeff.Stewart@gov.bc.ca>, "CITZ DNS Request, SPAN/BC CITZ:EX" <DNSRequest@gov.bc.ca>

Subject: RE: ^{s.15} - RE: Transfer of ownership: three domains (workingforbc) from
Dreamhost to BC Gov

Good Afternoon,

The new authorization codes provided below give us the same error – invalid code.
However, on checking further and noticing that the domains were created on **February 9, 2018**. There is a **60 day wait period** before the domains can be transferred, so this order will be completed after **April 10th**.

Domain name:	workingforbc.ca
Domain status:	registered
Creation date:	2018/02/09
Expiry date:	2019/02/09
Updated date:	2018/03/12
DNSSEC:	Unsigned

Thanks,
Linda

Linda Dirkie

Service Analyst

Network, Communications and Collaboration Services (NCCS)
Office of the Government Chief Information Officer
E317, 4000 Seymour Place, Box 9412 Stn prov Govt, Victoria, BC V8W 9V1
Email: Linda.Dirkie@gov.bc.ca
Desk: (250) 356-7017



From: Hardin, Karl GCPE:EX
Sent: Tuesday, March 20, 2018 1:27 PM

To: Carpenter, Steven R GCPE:EX; McLean, Matt GCPE:EX
Cc: Stewart, Jeff D GCPE:EX; Dirkie, Linda A CITZ:EX
Subject: s.15 - RE: Transfer of ownership: three domains (workingforbc) from Dreamhost to BC Gov

Good afternoon,

Auth codes:

workingforbc.ca - s.15
workingforbc.com
workingforbc.net

Cheers
Karl

--

Karl Hardin

Executive Director | Digital Communications
Government Communications and Public Engagement
Cell: (778) 584 1251

From: "Carpenter, Steven R GCPE:EX" <Steven.Carpenter@gov.bc.ca>

Date: Tuesday, March 20, 2018 at 10:37 AM

To: "McLean, Matt GCPE:EX" <Matt.McLean@gov.bc.ca>, "Hardin, Karl GCPE:EX" <Karl.Hardin@gov.bc.ca>

Cc: "Stewart, Jeff D GCPE:EX" <Jeff.Stewart@gov.bc.ca>, "Dirkie, Linda A CITZ:EX" <Linda.Dirkie@gov.bc.ca>

Subject: FW:s.15 - RE: Transfer of ownership: three domains (workingforbc) from Dreamhost to BC Gov

Good morning,

It looks as though the auth codes are expired. Could we provide new auth codes for domain transfer?

Kind regards,
Steven

From: Dirkie, Linda A CITZ:EX

Sent: Tuesday, March 20, 2018 10:16 AM

To: Carpenter, Steven R GCPE:EX

Cc: CITZ DNS Request, SPAN/BC CITZ:EX; CITZ DNS Request, SPAN/BC CITZ:EX

Subject: s.15 RE: Transfer of ownership: three domains (workingforbc) from Dreamhost to BC Gov

Hi Steven,

Unfortunately when using the authorization codes provided, I am notified that they are 'invalid', they may have expired.

Transfer codes:
workingforbc.ca - s.15

workingforbc.com s.15
workingforbc.net

Could you please provide new authorization codes.

Thank you.
Linda

From: Carpenter, Steven R GCPE:EX
Sent: Friday, March 16, 2018 3:37:35 PM (UTC-08:00) Pacific Time (US & Canada)
To: CITZ DNS Request, SPAN/BC CITZ:EX
Subject: RE: Transfer of ownership: three domains (workingforbc) from Dreamhost to BC Gov

Great! I really appreciate this information.

Kind regards,
Steven

From: CITZ DNS Request, SPAN/BC CITZ:EX
Sent: Friday, March 16, 2018 3:37 PM
To: Carpenter, Steven R GCPE:EX
Cc: CITZ DNS Request, SPAN/BC CITZ:EX
Subject: RE: Transfer of ownership: three domains (workingforbc) from Dreamhost to BC Gov

Hi Steven,

I am one part of the DNSRequest but I don't do iStore orders, in fact I don't even have access to iStore. There is a order processing group who does that when they get the order. I don't know their process & procedures fully, but I know that Linda Dirkie is the one who'll be doing this most likely. s.22

s.22 ; as far as I know. I believe that they have a backup for her but that person may still be in training.

Thanks,
~ Hans ~

From: Carpenter, Steven R GCPE:EX
Sent: Friday, March 16, 2018 3:28 PM
To: CITZ DNS Request, SPAN/BC CITZ:EX
Subject: RE: Transfer of ownership: three domains (workingforbc) from Dreamhost to BC Gov

Thanks Hans,

I submitted iStore #853973 on Wednesday containing the filled-out PDF, but I'd like to work closely with the person administering the request to ensure the transition timing is executed seamlessly. Are you the person this order was assigned to – or do you know who was?

Thank you,
Steven

From: CITZ DNS Request, SPAN/BC CITZ:EX
Sent: Wednesday, March 14, 2018 10:38 AM
To: Carpenter, Steven R GCPE:EX
Cc: CITZ DNS Request, SPAN/BC CITZ:EX
Subject: RE: Transfer of ownership: three domains (workingforbc) from Dreamhost to BC Gov

Steven,

When you send a note to DNSRequest you get an automated response back. In that response there are instructions for various scenarios. The 3rd bullet applies to your scenario here. Follow the link and the instructions and you should be good.

- If you are a part of *Core Government* and you are requesting a new domain name or transferring an existing domain name and this domain name will be publicly accessible then please be aware that a new government internet strategy initiative was announced in November 1st 2013 (<http://www.gcpe.gov.bc.ca/InternetStrategy.html>) and as a result, a new process was implemented in December 2013 with regards to all core government web property requirements (including web, blog, domain name (new or transfer) and applications).

The domain names have to be vetted and approved. That approval has to be attached to your iStore order.

Thanks,
~ Hans ~

From: Carpenter, Steven R GCPE:EX
Sent: Wednesday, March 14, 2018 10:23 AM
To: CITZ DNS Request, SPAN/BC CITZ:EX
Subject: Transfer of ownership: three domains (workingforbc) from Dreamhost to BC Gov

Good morning DNS Request

We are looking to transfer the following domains from Dreamhost to BC Gov:

workingforbc.ca
workingforbc.com
workingforbc.net

We have the owner info and auth codes for these domains which I can provide at any time.

I can also submit an iStore order if required.

We will be forwarding the domains as follows:

workingforbc.ca → <https://workingforyou.gov.bc.ca>
workingforbc.com → <https://workingforyou.gov.bc.ca>

workingforbc.net → <https://workingforyou.gov.bc.ca>

please let me know if you have any questions – and the next steps. This is fairly high priority.

Thank you,
Steven

.....
Steven Carpenter

Technical Analyst
GDX - Government Digital Experience Division
Government Communications & Public Engagement
Direct: 778-698-5458

Subject: Re: Travel Expenses

Date: Thursday, April 19, 2018 at 8:33:51 AM Pacific Daylight Time
From: Hardin, Karl GCPE:EX
To: Brandt, Charisma L GCPE:EX, Thind, Herman GCPE:EX

Yes he did, thanks Charisma.

--

Karl Hardin
Executive Director | Digital Communications
Government Communications and Public Engagement
Cell: (778) 584 1251
On 2018-04-17, 9:52 AM, "Brandt, Charisma L GCPE:EX" <Charisma.Brandt@gov.bc.ca> wrote:

Karl can you please confirm that Herman had s.22 on Sept 11 2017? He is claiming flight expenses and we need confirmation that he was required to travel to Victoria on this date.

Best regards,
Charisma Brandt

-----Original Message-----

From: Thind, Herman GCPE:EX
Sent: Thursday, April 12, 2018 3:49 PM
To: Brandt, Charisma L GCPE:EX
Cc: Hardin, Karl GCPE:EX
Subject: FW: Travel Expenses

Hi Charisma,

Here is what I have via my work emails. I'd emailed Duncan for info, and we are referring to the Sept. 11th trip to Victoria. s.22 I am not sure what else I have for this. I'm CCing Karl, as he may have something on this. I'm also going to check my other email addresses, as I didn't even have a computer back then, let alone government email (so, there wouldn't be any internal emails sent).

Let me see what I can find.

Thanks.

Herman S. Thind
Digital Communications Officer
Strategic Communications Division
Government Communications and Public Engagement Province of British Columbia
1 (250) 380-8718

Did you know the humble Apple iPhone can shoot professional quality video? Here's how:

- * Find a bright outside window (natural light is great, especially on a cloudy day)
- * Face the window
- * Hold up your iPhone (if shooting a selfie) while you are facing the window. If a friend is helping you, have them hold the camera very steady with their back to the window, careful not to block the light. iPhone 7, 8, and 'X' work best, but the 6 can also create fantastic video
- * Shoot your iPhone video clip
- * Review and share (on Facebook, Twitter, Instagram, etc.)

On 2017-09-27, 10:22 AM, "Russell, Duncan GCPE:EX" <Duncan.Russell@gov.bc.ca> wrote:

Hi Herman,

I have attached an e-mail that details how to set up iExpenses and then how to submit a claim. I see that you had mentioned that you had flight expenses to claim? Did you book or pay for them yourself? Generally all flights are booked and paid for directly by the finance department so I want to make sure I have this clear.

Let me know if you have any questions or issues.

Best regards,

Duncan Russell
Financial Services Clerk
Government Communications and Public Engagement
250-387-2526

-----Original Message-----

From: Thind, Herman GCPE:EX
Sent: Monday, September 25, 2017 12:08 PM
To: Gallant, Linda GCPE:EX
Cc: Russell, Duncan GCPE:EX
Subject: Re: Travel Expenses

Thanks Linda!

Sent from my iPhone

> On Sep 25, 2017, at 12:04 PM, Gallant, Linda GCPE:EX <Linda.Gallant@gov.bc.ca> wrote:

>

> Duncan, when you back on Tuesday, please assist Herman with his iExpenses.

>

> Cheers, Linda

>

> -----Original Message-----

> From: Thind, Herman GCPE:EX
> Sent: Monday, September 25, 2017 11:42 AM
> To: Gallant, Linda GCPE:EX
> Subject: Travel Expenses

>

> Hi Linda,

>

> Just wondering where/how I would submit my travel expenses/flights/taxi, etc., from last week's trip out to Victoria (and Conference Parking, etc.).

>

> Thanks!

>

> Sent from my iPhone

Subject: BC Spills

Date: Wednesday, April 18, 2018 at 7:55:29 AM Pacific Daylight Time
From: Hardin, Karl GCPE:EX
To: Aaron, Sage PREM:EX
Attachments: Screen Shot 2018-04-17 at 11.16.24 AM.png, Screen Shot 2018-04-17 at 11.16.38 AM.png, Screen Shot 2018-04-17 at 11.16.48 AM.png, Screen Shot 2018-04-17 at 11.17.08 AM.png, Screen Shot 2018-04-17 at 11.18.46 AM.png, Spills Regulation Digital Ad Plan.docx, 18025 GCPE Spills Engagement STORYBOARDS - REVISED.pdf

This is not final copy. Will discuss final copy in person.

--

Karl Hardin

Executive Director | Digital Communications
Government Communications and Public Engagement
Cell: (778) 584 1251

Subject: Re: Expiring domain summary (PPL1028)
Date: Tuesday, April 17, 2018 at 1:14:43 PM Pacific Daylight Time
From: Hardin, Karl GCPE:EX
To: LeSueur, Kathryn GCPE:EX, Pratt, Andrew GCPE:EX, Bamford, Stephen A GCPE:EX
CC: GCPE IS Joint Delivery Working Group Coordinator GCPE:EX
Attachments: image001.jpg, image002.png

Sorry, I concur! Also really appreciate the Frozen reference.

--

Karl Hardin

Executive Director | Digital Communications
Government Communications and Public Engagement
Cell: (778) 584 1251

From: "LeSueur, Kathryn GCPE:EX" <Kathryn.LeSueur@gov.bc.ca>
Date: Tuesday, April 17, 2018 at 1:14 PM
To: "Pratt, Andrew GCPE:EX" <Andrew.Pratt@gov.bc.ca>, "Bamford, Stephen A GCPE:EX" <Stephen.Bamford@gov.bc.ca>, "Hardin, Karl GCPE:EX" <Karl.Hardin@gov.bc.ca>
Cc: "GCPE IS Joint Delivery Working Group Coordinator GCPE:EX" <GCPE.ISJointDelivery@gov.bc.ca>
Subject: RE: Expiring domain summary (PPL1028)

Agreed. Let it expire.
Kathryn

From: Pratt, Andrew GCPE:EX
Sent: Tuesday, April 17, 2018 12:58 PM
To: Bamford, Stephen A GCPE:EX; Hardin, Karl GCPE:EX; LeSueur, Kathryn GCPE:EX
Cc: GCPE IS Joint Delivery Working Group Coordinator GCPE:EX
Subject: Re: Expiring domain summary (PPL1028)

Let it go, let it go!

Copyright



.....

Andrew Pratt

Director, Graphic Communications
Government Communications and Public Engagement
4th floor, 617 Government Street, Victoria, BC V8W 9V1
T: 250 356-8120
F: 250 387-6070

Graphic Design Requests

BCID Website

Graphics 411 Information and Resources

From: "Bamford, Stephen A GCPE:EX" <Stephen.Bamford@gov.bc.ca>

Date: Tuesday, April 17, 2018 at 10:43 AM

To: "Hardin, Karl GCPE:EX" <Karl.Hardin@gov.bc.ca>, GDU Pratt <Andrew.Pratt@gov.bc.ca>, "LeSueur, Kathryn GCPE:EX" <Kathryn.LeSueur@gov.bc.ca>

Cc: "GCPE IS Joint Delivery Working Group Coordinator GCPE:EX" <GCPE.ISJointDelivery@gov.bc.ca>

Subject: RE: Expiring domain summary (PPL1028)

Hi all,

These domains will expire and become available for purchase by anyone as of May 15. Please provide your response as to whether we should renew.

Thanks
Steve

.....
STEPHEN BAMFORD

Direct: 250 217 6137 | Mobile: 250 217 6137

From: Bamford, Stephen A GCPE:EX

Sent: Thursday, April 5, 2018 3:29 PM

To: Hardin, Karl GCPE:EX; Pratt, Andrew GCPE:EX; LeSueur, Kathryn GCPE:EX

Cc: GCPE IS Joint Delivery Working Group Coordinator GCPE:EX

Subject: RE: Expiring domain summary (PPL1028)

These expire soon. Should we be renewing?

.....
STEPHEN BAMFORD

Direct: 250 217 6137 | Mobile: 250 217 6137

From: Bamford, Stephen A GCPE:EX

Sent: Monday, April 2, 2018 8:54 PM

To: Hardin, Karl GCPE:EX; Pratt, Andrew GCPE:EX; LeSueur, Kathryn GCPE:EX

Cc: GCPE IS Joint Delivery Working Group Coordinator GCPE:EX

Subject: Fw: Expiring domain summary (PPL1028)

Hi all,

Just checking that we should renew these two domains, even if we don't actively use them. They currently redirect to gov.bc.ca.

Steve

.....
STEPHEN BAMFORD

Director, Business & Communication Solutions
Government Communications and Public Engagement
Direct: 250 217 6137 | Mobile: 250 217 6137

<http://www.gov.bc.ca/gcpe>

From: DNSRequest@gov.bc.ca <DNSRequest@gov.bc.ca>

Sent: April-01-18 2:05 AM

To: Bamford, Stephen A GCPE:EX

Cc: CITZ DNS Request, SPAN/BC CITZ:EX

Subject: Expiring domain summary (PPL1028)

Monthly warning of upcoming Domains that are expiring.

This is an automated message for domains that Stephen Bamford is listed as a contact for.

When submitting iStore orders, please ensure sufficient lead time for approvals. Please remember that for domains relating to core Government, the GCPE has a web property approval process.

Also, if you plan to let the domain expire, please inform us of that as well, and we will mark it as "Pending Delete"

Domains that are expiring in over 30 days:

Domain	Days to Expire	Expiry Date	Admin Group	Renewal Method	Extended DNS	Retiring	Other Contacts
familiesfirstbc.ca	43	Tue May 15 2018	GCPE	iStore Order			gcpe.servicedesk@gov.bc.ca
familiesfirstbc.com	43	Tue May 15 2018	GCPE	iStore Order			gcpe.servicedesk@gov.bc.ca

If you are no longer the contact for a domain, please let us know who your replacement is.

Thank you, your OCIO DNS Support Team.

Subject: Re: Spills Regulation Ad Spend/Results

Date: Tuesday, April 17, 2018 at 12:53:06 PM Pacific Daylight Time

From: Hardin, Karl GCPE:EX

To: Kelch, Kyla GCPE:EX

Thank you so much!

--

Karl Hardin

Executive Director | Digital Communications

Government Communications and Public Engagement

Cell: (778) 584 1251

From: "Kelch, Kyla GCPE:EX" <Kyla.Kelch@gov.bc.ca>

Date: Tuesday, April 17, 2018 at 12:10 PM

To: "Hardin, Karl GCPE:EX" <Karl.Hardin@gov.bc.ca>

Subject: Spills Regulation Ad Spend/Results

Hi Karl,

Facebook/Instagram

Budget: \$2,000

Reach: 234,634

Impressions: 333,000

Link Clicks: 2,929

Twitter

Budget: \$4,000

Impressions; 550,000

Link Clicks: 2,760

To date:

- Spent \$6,000 on advertising the engagement on social media (another \$25,000 planned until April 30th).
- Ads were served to British Columbians 883,300 times
- Resulting in over 5,500 clicks back to the engagement

Kyla Kelch

Marketing Coordinator | Advertising and Marketing Services

Government Communications and Public Engagement

Phone: (250) 896-6348

Subject: BC Spills static creative - comments
Date: Monday, April 16, 2018 at 3:12:58 PM Pacific Daylight Time
From: Hardin, Karl GCPE:EX
To: Kelch, Kyla GCPE:EX
Attachments: 18025 GCPE Spills Engagement STATIC ADS - DRAFT_KK_KH_comments.pdf

--

Karl Hardin

Executive Director | Digital Communications
Government Communications and Public Engagement
Cell: (778) 584 1251

Subject: Re: Need these tracks purchased for upcoming AJ+ videos
Date: Thursday, April 12, 2018 at 12:38:46 PM Pacific Daylight Time
From: Hardin, Karl GCPE:EX
To: Ochudzawa, David GCPE:EX, Brandt, Charisma L GCPE:EX

I approve. Charisma, this is a one-time investment in music to meet most of our needs for the year.

Best
Karl

--

Karl Hardin
Executive Director | Digital Communications
Government Communications and Public Engagement
Cell: (778) 584 1251

From: "Ochudzawa, David GCPE:EX" <David.Ochudzawa@gov.bc.ca>
Date: Thursday, April 12, 2018 at 12:37 PM
To: "Brandt, Charisma L GCPE:EX" <Charisma.Brandt@gov.bc.ca>
Cc: "Hardin, Karl GCPE:EX" <Karl.Hardin@gov.bc.ca>
Subject: Need these tracks purchased for upcoming AJ+ videos

Hi Charisma,

Here is the list of track we need purchased today.

<https://www.premiumbeat.com/playlists/9339343905acbd5bbbc17b>

The project will be for Specifically AJ+ style videos which are in development. One is due out today. This is why we need it this sorted out today. Thank you so much. Sorry for the rush.

Karl,
Could you please email Charisma back with your approval?

Thank you!

David Ochudzawa
Visual Communications Officer | Digital Communications
Government Communications and Public Engagement
Province of British Columbia
250-208-2071

Subject: Re: RSO question
Date: Tuesday, April 10, 2018 at 4:35:35 PM Pacific Daylight Time
From: Hardin, Karl GCPE:EX
To: Hanuman, Heron GCPE:EX
Attachments: image001.png

No objections.

--

Karl Hardin

Executive Director | Digital Communications
Government Communications and Public Engagement
Cell: (778) 584 1251

From: "Hanuman, Heron GCPE:EX" <Heron.Hanuman@gov.bc.ca>
Date: Tuesday, April 10, 2018 at 2:18 PM
To: "Hardin, Karl GCPE:EX" <Karl.Hardin@gov.bc.ca>
Subject: RSO question

I think adding in a Video Producer to the RSO doesn't make sense, especially if we can't guarantee at least 4x a year we would use them. It's not really fair to make the private sector go thru this hassle if there isn't any work.

I recommend removing it from the RSO – any objections?

Heron Hanuman

Manager | Digital Communications
Government Communications and Public Engagement
Mobile: 778-584-0705



Subject: Re: Parking Expenses

Date: Tuesday, April 10, 2018 at 12:08:43 PM Pacific Daylight Time

From: Hardin, Karl GCPE:EX

To: Thind, Herman GCPE:EX

CC: Russell, Duncan GCPE:EX

Approved. Duncan, should I just cc 'GCPE billing' in future?

Thanks

k

--

Karl Hardin

Executive Director | Digital Communications

Government Communications and Public Engagement

Cell: (778) 584 1251

From: "Thind, Herman GCPE:EX" <Herman.Thind@gov.bc.ca>

Date: Tuesday, April 10, 2018 at 11:49 AM

To: "Hardin, Karl GCPE:EX" <Karl.Hardin@gov.bc.ca>

Subject: Parking Expenses

Hey Karl,

Duncan asked me to send you a table of the incurred parking expenses (all at VCO, when I did video/photo shoots) I had, so you could sign off on them. I'm attaching that here. These are for events/shoots when I had to haul my big bags, tripods, etc. For meetings down there, s.22
Total's about \$150.

Thanks.

Herman S. Thind

Digital Communications Officer

Strategic Communications Division

Government Communications and Public Engagement

Province of British Columbia

1 (250) 380-8718

Did you know the humble Apple iPhone can shoot professional quality video? Here's how:

- Find a bright outside window (natural light is great, especially on a cloudy day)
- Face the window
- Hold up your iPhone (if shooting a selfie) while you are facing the window. If a friend is helping you, have them hold the camera very steady with their back to the window, careful not to block the light. iPhone 7, 8, and 'X' work best, but the 6 can also create fantastic video
- Shoot your iPhone video clip
- Review and share (on Facebook, Twitter, Instagram, etc.)

Subject: Re: FOI Consultation MHA-2018-82016 Due: April 14th
Date: Tuesday, April 10, 2018 at 12:07:33 PM Pacific Daylight Time
From: Hardin, Karl GCPE:EX
To: GCPE FOI Coordinator GCPE:EX, Leslie, Lisa GCPE:EX
CC: Mukasa, Kate GCPE:EX

No harms from digital.

--

Karl Hardin

Executive Director | Digital Communications
Government Communications and Public Engagement
Cell: (778) 584 1251

From: "GCPE FOI Coordinator GCPE:EX" <GCPEFOICoordinator@gov.bc.ca>
Date: Tuesday, April 10, 2018 at 12:01 PM
To: "Hardin, Karl GCPE:EX" <Karl.Hardin@gov.bc.ca>, "Leslie, Lisa GCPE:EX" <Lisa.Leslie@gov.bc.ca>
Cc: "Mukasa, Kate GCPE:EX" <Kate.Mukasa@gov.bc.ca>, "GCPE FOI Coordinator GCPE:EX" <GCPEFOICoordinator@gov.bc.ca>
Subject: FOI Consultation MHA-2018-82016 Due: April 14th

Good afternoon,

Please review the attached FOI Consultation for harms recommendations.

Your response would be appreciated by the due date of **April 14th, 2018.**

Thank you,

Justin Smith
FOI Coordinator
Government Communications and Public Engagement

From: Boyd, Melissa CITZ:EX
Sent: Tuesday, April 10, 2018 9:06 AM
To: GCPE FOI Coordinator GCPE:EX
Subject: Consultation MHA-2018-82016 Due:

Hello,

The Ministry of Mental Health and Addictions received this FOI request from a Political Party:

All emails between the Minister/Premier's Office and Ed.May@leg.bc.ca Date Range: 06/30/2017 - 03/12/2018.

They identified the attached document(s) as responsive records and wish to get your views on disclosure. If you need help determining harms, please see the attached harms assessment or contact me directly.

Your program area's response is due **April 23, 2018.**

IAO may take one to two business days to apply any severing.
Please advise if executive sign off is required.

If you are not able to respond by this date, we are required to continue processing this file without your recommendations.

1. Ministry Program Harms Assessment:

Please indicate which applies:

1. *There are no harms in these records. They can be released in full.*
2. *There are harms in releasing all of these records. They should be withheld in their entirety.*
3. *There are harms in portions of the records. Please give details so that IAO can apply the appropriate sections of FOIPPA. Please feel free to write directly on the attached records and send back to IAO. If you are unsure of why it is harmful please call the IAO to discuss the appropriate severing.*

Program Area Approval Authority:
Name, Title, Program

2. IAO's review of harms assessment and recommendations on release

Comments/Recommendations:

IAO will assess the program area's harms and recommend full release, withhold in its entirety or partial release.

3. Ministry Executive approval for release

Comments/Recommendations:

Please indicate which applies:

1. *Approved for release with no changes.*
2. *Approved for release with the following changes... (insert changes).*
3. *Not approved for release and why.*

Ministry Executive (Delegated Signoff):
Name, Title

Note that all general FOI request records that are released to an applicant should be published on the Open Information website unless the exemption criteria apply. The exemption criteria can be found on page 11 of the [Open Information and Open Data Policy](#). Consultations from outside provincial public bodies are not published on the Open Information website.

Exercise of Discretion:

The *Freedom of Information and Protection of Privacy Act* (FOIPPA) contains both mandatory and discretionary exceptions to disclosure. Sections 13 to 20 are the discretionary exceptions. Where Information Access Operations (IAO) has advised the head that a discretionary exception may apply, it is important that the head consider the possibility of releasing the information despite the fact that an exception may apply.

Factors relevant to the exercise of discretion include:

- the general purposes of the legislation: public bodies should make information available to the public; individuals should have access to personal information about themselves;
- the wording of the discretionary exception and the interests which the section attempts to balance;
- whether the individual's request could be satisfied by severing the record and by providing the applicant with as much information as is reasonably practicable;
- the historical practice of the public body with respect to the release of similar types of documents;
- the nature of the record and the extent to which the document is significant and/or sensitive to the public body;
- whether the disclosure of the information will increase public confidence in the operation of the public body;
- the age of the record;
- whether there is a sympathetic or compelling need to release materials;
- whether previous orders of the Commissioner have ruled that similar types of records or information should or should not be subject to disclosure; and
- when the policy advice exception is claimed, whether the decision to which the advice or recommendations relates has already been made.

Thank you,

Melissa Boyd, FOI Analyst
Health/Education Team
Information Access Operations

Subject: Re: Wordpress work coming down the pipe
Date: Tuesday, April 10, 2018 at 8:50:21 AM Pacific Daylight Time
From: Hardin, Karl GCPE:EX
To: Hewitt, Justin GCPE:EX
CC: Howard, Steve M GCPE:EX, Stewart, Jeff D GCPE:EX, Kelch, Kyla GCPE:EX
Attachments: Childcare Wireframe.pdf, Legislation wireframe.pdf

Actually attaching the files I referenced.

--

Karl Hardin

Executive Director | Digital Communications
Government Communications and Public Engagement
Cell: (778) 584 1251

From: "Hardin, Karl GCPE:EX" <Karl.Hardin@gov.bc.ca>
Date: Tuesday, April 10, 2018 at 8:48 AM
To: "Hewitt, Justin GCPE:EX" <Justin.Hewitt@gov.bc.ca>
Cc: "Howard, Steve M GCPE:EX" <Steve.M.Howard@gov.bc.ca>, "Stewart, Jeff D GCPE:EX" <Jeff.Stewart@gov.bc.ca>, "Kelch, Kyla GCPE:EX" <Kyla.Kelch@gov.bc.ca>
Subject: Wordpress work coming down the pipe

Hey folks,

I wanted to give you a heads up of Wordpress-related work coming down the pipe from my end of the office. It may make sense to check-in on this work in person at your convenience Justin and/or Steve.

--

New page on working for you

Late last week Robb Gibbs requested a new page on workingforyou.gov.bc.ca. I mocked up a wireframe and sent it to Nate last evening, not expecting him to jump on this work quite so quickly. Hence his email without context to you this morning. Apologies for that.

I've attached the mock up of this page, which contains notes. I think the biggest challenge will be getting the 'expando' functionality with multiple rows, and working with Nate to make that functionality work with a simple code if possible in our theme. Interested in your thoughts on this, and whether the limitations are as significant as I think they might based on my recollection of our conversations during the initial development of this site.

Timeline: Robb would like this page live by Friday.

Translation of working for you + push to production

With Matt's departure, I'm not 100% clear on the status of this work. It sounds like, based on Nate's email of this morning, that we may not have pushed the translated pages live as yet?

Timeline: TBD

Childcare BC wordpress site

I believe we have secured childcarebc.gov.bc.ca as the url for this site. Nate will be the one doing the dev work on this work.

Justin, I don't think we've purchased an SSL cert for this url. Can you remind me what I need to do to push this through?

I've attached the wireframe for this site, and will send along the mock up once we have something signed off.

Timeline: Push live by May (with the intention of spinning this up before May if possible)

--

That's it for the update. Do you folks want to chat some of this out in person this week?

Best
Karl

--

Karl Hardin

Executive Director | Digital Communications
Government Communications and Public Engagement
Cell: (778) 584 1251

Subject: Re: Plugin Needed

Date: Monday, April 9, 2018 at 8:25:20 PM Pacific Daylight Time

From: Hardin, Karl GCPE:EX

To: GCPE Purchasing GCPE:EX, Ochudzawa, David GCPE:EX, Stewart, Dawn M GCPE:EX

CC: Stewart, Don HLTH:EX

I approve.

Thank you in advance Charisma et al.

--

Karl Hardin

Executive Director | Digital Communications

Government Communications and Public Engagement

Cell: (778) 584 1251

From: "GCPE Purchasing GCPE:EX" <GCPEpurchasing@gov.bc.ca>

Date: Monday, April 9, 2018 at 2:32 PM

To: "Ochudzawa, David GCPE:EX" <David.Ochudzawa@gov.bc.ca>, "Stewart, Dawn M GCPE:EX" <Dawn.Stewart@gov.bc.ca>, "Hardin, Karl GCPE:EX" <Karl.Hardin@gov.bc.ca>

Cc: "GCPE Purchasing GCPE:EX" <GCPEpurchasing@gov.bc.ca>, "Stewart, Don HLTH:EX" <Don.Stewart@gov.bc.ca>

Subject: RE: Plugin Needed

Sorry Don, this was meant to go to Dawn Stewart @GCPE. We'll remove you from further discussion, thanks.

Best regards,
Charisma Brandt

From: Ochudzawa, David GCPE:EX

Sent: Monday, April 9, 2018 2:28 PM

Cc: GCPE Purchasing GCPE:EX; Stewart, Don HLTH:EX

Subject: Plugin Needed

Hi Karl,

I propose the get this plugin which automates bars to text and animates in. This will speed up AJ+ style video animations which we plan to ramp up.

<https://aescrpts.com/monkeybars/>

Could you please approve this and let Don and Charisma know in this email?

Thank you.

David Ochudzawa

Visual Communications Officer | Digital Communications
Government Communications and Public Engagement
Province of British Columbia
250-208-2071

Subject: Request for film shoot with the Premier for BC Tech Summit
Date: Friday, April 6, 2018 at 12:31:47 PM Pacific Daylight Time
From: Hardin, Karl GCPE:EX
To: Aaron, Sage PREM:EX, Van Meer-Mass, Kate PREM:EX
CC: Nash, Amber PREM:EX
Attachments: 2018 BC Tech Summit Intro Video Creative Brief D2.docx

Hi Kate, Sage and Amber,

I've spoken with each of you individually about the walk on video for the BC Tech Summit. I'm attaching the creative brief. If you would like the information contained in that document in a different format, please let me know and I will make it so.

I'm sending this along so that the Premier has something to look at when asked about his participation in this. Can you please let me know as soon as possible whether I can book him in formally for this shoot?

Right now there are two schools we could reach out to, to set this up:

- Royal Bay Secondary – Colwood
- Parkland Secondary School – North Saanich

In an ideal world, the Premier would travel to the school for this. I can also look into the logistics of bringing the students here to the Legislature if necessary.

Royal Bay Secondary may be a good choice if we could schedule the shoot for when the Premier is in his constituency.

The Premier will be in Surrey on April 30 at Tamanawis Secondary, so there's a small possibility we could try to combine this with that visit. I'm currently looking into whether Tamanawis will be sending any of their students to the Tech Summit.

Thanks
Karl

--

Karl Hardin
Executive Director | Digital Communications
Government Communications and Public Engagement
Cell: (778) 584 1251

Subject: Re: Adobe license
Date: Friday, April 6, 2018 at 11:01:14 AM Pacific Daylight Time
From: Hardin, Karl GCPE:EX
To: Ward, Allieren GCPE:EX, GCPE Service Desk GCPE:EX
CC: Hanuman, Heron GCPE:EX

I approve this. Allieren is doing graphic design work on behalf of the Digital Team,^{s.22}
s.22 and is now in need of the actual design software.

k

--

Karl Hardin
Executive Director | Digital Communications
Government Communications and Public Engagement
Cell: (778) 584 1251

From: Allieren Ward <Allieren.Ward@gov.bc.ca>
Date: Friday, April 6, 2018 at 9:08 AM
To: "GCPE Service Desk GCPE:EX" <gcpe.servicedesk@gov.bc.ca>
Cc: "Hardin, Karl GCPE:EX" <Karl.Hardin@gov.bc.ca>, "Hanuman, Heron GCPE:EX" <Heron.Hanuman@gov.bc.ca>
Subject: Adobe license

Hello service desk crew,

I need Adobe Illustrator and Photoshop on my computer for graphic design work. Let me know when that might be possible (if at all on this computer?)

Thank you kindly,

Allieren Ward
Digital Communications Officer
Government Communications & Public Engagement
778-698-8235

Subject: Re: Transport and Accommodations For Tuesday - Thursday
Date: Tuesday, April 3, 2018 at 10:45:05 AM Pacific Daylight Time
From: Hardin, Karl GCPE:EX
To: Brandt, Charisma L GCPE:EX, Hargreaves, Stephen GCPE:EX

Approved! Thanks.

--

Karl Hardin

Executive Director | Digital Communications
Government Communications and Public Engagement
Cell: (778) 584 1251

From: "Brandt, Charisma L GCPE:EX" <Charisma.Brandt@gov.bc.ca>
Date: Tuesday, April 3, 2018 at 10:32 AM
To: "Hargreaves, Stephen GCPE:EX" <Stephen.Hargreaves@gov.bc.ca>
Cc: "Hardin, Karl GCPE:EX" <Karl.Hardin@gov.bc.ca>
Subject: RE: Transport and Accommodations For Tuesday - Thursday

Hi Stephen, thanks for filling me in. I will work on your rental car and hotel for Merritt and Kamloops, but can you possibly send the reservation number for the car you have and I'll see what can be done about dropping it off?

Karl can you please reply with approval for the extra travel?

Best regards,
Charisma Brandt

From: Hargreaves, Stephen GCPE:EX
Sent: Monday, April 2, 2018 10:26 PM
To: Brandt, Charisma L GCPE:EX
Cc: Hardin, Karl GCPE:EX
Subject: Transport and Accommodations For Tuesday - Thursday
Importance: High

Hi Charisma,

I am currently in Penticton – I booked a flight last night through Uniglobe and sent you the confirmation.

I am tailing the Premier on his tour this week and there a few more stops that I could use some assistance

with.

Transport:

The ideal situation would be to keep my Budget rental car (rented from Penticton Airport) and use it to get to the events over the next few days, and then drop it off in Kamloops after I'm finished on Thursday. Is that possible?

If not, I'll have to find some way to get to either Merritt or Kamloops tomorrow evening.

I'll also need to book a flight home, ideally from Kamloops on Thursday at/after 1:00pm, but that dependent on the car situation (ie. if I can drop off the car in Kamloops).

Accommodation:

I will need to book a room in Merritt or Kamloops for tomorrow (Tuesday) night (ideally Merritt, again depending on the car situation).

And lastly, Wednesday night in Kamloops.

Karl is copied here for approval.

Thanks for your help!

Stephen Hargreaves

Video Producer | Digital Communications
Government Communications and Public Engagement
Province of British Columbia
250.886.7687

Subject: Re: HARGREAVES/STEPHEN, Ticket/Invoice s.22 Agency File No.: s.17 Departs 02APR18
To: Penticton BC, Tkt s.22
Date: Monday, April 2, 2018 at 12:08:18 PM Pacific Daylight Time
From: Hardin, Karl GCPE:EX
To: Hargreaves, Stephen GCPE:EX
CC: Brandt, Charisma L GCPE:EX

Approved, thanks.

Sent from my iPhone

On Apr 1, 2018, at 9:48 PM, Hargreaves, Stephen GCPE:EX <Stephen.Hargreaves@gov.bc.ca> wrote:

Hey Charisma,

I'm flying to Penticton tomorrow night, attached is my confirmation info.

Karl, could you please confirm that this flight is approved?

Thanks,
Stephen

Sent from my iPhone

Begin forwarded message:

From: <operations@uniglobeone.com>
Date: April 1, 2018 at 9:21:50 PM PDT
To: <charisma.brandt@gov.bc.ca>, <lisa.hanley@gov.bc.ca>, <stephen.hargreaves@gov.bc.ca>
Cc: <operations@uniglobeone.com>
Subject: HARGREAVES/STEPHEN, Ticket/Invoice s.22 Agency File No.: s.17
Departs 02APR18 To: Penticton BC, Tkt s.22

Thank you for booking with UNIGLOBE Travel.

- WITH UNIGLOBE YOUR AC CORPORATE DISCOUNT SAVINGS IS s.22

- To forward itinerary to Triplt, TripCase or Blackberry Travel: [Click Here](#)
- Add your itinerary to your calendar (ICS): [Click Here](#) (for use with PC and MAC and accessible via website and mobile device)
- Add your itinerary to your calendar (with Infuzer): [Click Here](#)

• **Please review your travel documentation carefully and report any discrepancies to the agency the same day as receipt. Any discrepancies not reported the same day are the responsibility of the traveller. Please verify the names on the documents matches your passport or other government issued ID.**

Office hours - Mon-Fri, 7am - 6pm MST

During regular office hours, Please call 1-800-661-2454.

AFTER HOURS SERVICE: 1-800-787-2912 and quote membership code s.22

If you are having difficulty, please call collect 001 416-928-5404.

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Calls to the Emergency Line may result in a service charge

• Please note that we will not be mailing out a paper invoice for your trip. Therefore, please retain a copy of this email for your records.

Trip Record Locator: s.22

Invoice No: s.17, s.2

• Customer Name: BC MINISTRIES

• GST Registration Number: s.17

• NUMERO DE TPS: s.17

Airline Conditions of Contract & Other Important Notices: [Click Here](#)

Sent To:

charisma.brandt@gov.bc.ca

lisa.hanley@gov.bc.ca

stephen.hargreaves@gov.bc.ca

operations@uniglobeone.com

Email ID: Uniglobe One (Edmonton)/3N0G-1882174

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<Invoice s.17, s.22 - HARGREAVES S. s.22 - 02APR18.pdf>

<Itinerary HARGREAVES S - s.22 - 02APR18.htm>

Subject: Re: NEW FOI Request: GCP-2018-81499 (workingforyou.gov.bc.ca) **Response due March 9
Date: Thursday, March 29, 2018 at 12:00:51 AM Pacific Daylight Time
From: Hardin, Karl GCPE:EX
To: GCPE FOI Coordinator GCPE:EX
Attachments: FOI GCP-2018-81499 - workingforyou website.zip

Hi Krista,

I'm attaching a zipped file with the pdf versions of the responsive records I have. Unfortunately, I haven't been provided with a full license for Adobe Acrobat Pro, so I wasn't able to combine these.

I also realized, too late, that I should have excluded multiple emails in a thread from my bulk print to create the emails pdf. If you want me to go back to make a cleaner version of that pdf to send to you for the non-annotated file, just let me know.

Let me know if you have any questions, or need me to amend anything.

Best,
Karl

--

Karl Hardin

Executive Director | Digital Communications
Government Communications and Public Engagement
Cell: (778) 584 1251

From: "GCPE FOI Coordinator GCPE:EX" <GCPEFOICoordinator@gov.bc.ca>
Date: Monday, March 26, 2018 at 1:13 PM
To: "Hardin, Karl GCPE:EX" <Karl.Hardin@gov.bc.ca>
Cc: "Hargreaves, Stephen GCPE:EX" <Stephen.Hargreaves@gov.bc.ca>, "GCPE FOI Coordinator GCPE:EX" <GCPEFOICoordinator@gov.bc.ca>
Subject: FW: NEW FOI Request: GCP-2018-81499 (workingforyou.gov.bc.ca) **Response due March 9

Hi Karl,

I am following up on the below call for records. Please provide asap.

Also note, Stephen's response is outstanding. Please ensure your response captures records for your entire

team.

Many thanks,
Krista

From: D'Argis, Krista GCPE:EX
Sent: Monday, March 19, 2018 9:52 AM
To: Stewart, Jeff D GCPE:EX; Howard, Steve M GCPE:EX; Hardin, Karl GCPE:EX; McLean, Matt GCPE:EX; Hargreaves, Stephen GCPE:EX; Hewitt, Justin GCPE:EX
Cc: GCPE FOI Coordinator GCPE:EX
Subject: FW: NEW FOI Request: GCP-2018-81499 (workingforyou.gov.bc.ca) **Response due March 9
Importance: High

Good morning,

Please see the blow request, and advise asap of you hold responsive records.

Many thanks,
Krista

From: GCPE FOI Coordinator GCPE:EX
Sent: Friday, March 2, 2018 2:36 PM
To: Zoeller, Sonja GCPE:EX
Cc: Plan, Jakelene GCPE:EX; GCPE FOI Coordinator GCPE:EX; Kristianson, Eric GCPE:EX
Subject: NEW FOI Request: GCP-2018-81499 (workingforyou.gov.bc.ca) **Response due March 9

Good afternoon,

GCPE has received a request for information under the *Freedom of Information and Protection of Privacy Act* (FOIPPA).

Scope: *Provide copies of all records regarding the proposal, planning and launch, and the costs involved, of this website - <https://workingforyou.gov.bc.ca/> (Date Range for Record Search: From 10/01/2017 To 03/01/2018)*

Applicant Type: Political Party

Instructions and Due Dates:

Due Date: Friday, March 9, 2018

- **Please advise if there is another office within GCPE who may hold response records.**
- All records should be provided in one combined PDF ([Instructions](#))
- Submit one clean copy and one marked copy indicating specific harms recommendations ([guide to harms](#))
- Records should be inclusive of everyone in your department
- Need to indicate that the Director of your department/shop agrees with the harms recommendations
- Whether or not you have records please complete the following:

The following areas were searched: (indicate Yes/No for each line below)

1. Emails:
2. LAN:
3. Workstation for hardcopies:
4. Issues Prep (Yes or N/A):

Fee Estimate Due Date: Wednesday, March 7, 2018

- Please discontinue your search and notify GCPEFOICoordinator@gov.bc.ca
- Copy and paste the following information into your response:

Fee Estimate Recommended:

1. Time (hours):
 - Should include time to search, gather, review and provide records
 - must exceed 3 hours
2. Reason:

If you wish to contact the IAO FOI Analyst assigned to this request, please let me know and I will provide you with their contact information.

Should you have any questions, concerns or anticipate any delay in processing this request please contact the FOI Coordinator at your earliest convenience.

Thank you,

Krista D'Argis

FOI Lead

Government Communications and Public Engagement

Subject: Re: Request for approval

Date: Wednesday, March 28, 2018 at 5:09:51 PM Pacific Daylight Time

From: Hardin, Karl GCPE:EX

To: GCPE IS Joint Delivery Working Group Coordinator GCPE:EX

CC: GCPE COS Service Desk GCPE:EX

Thank you so much Carolyn!

Sent from my iPhone

On Mar 28, 2018, at 4:52 PM, GCPE IS Joint Delivery Working Group Coordinator GCPE:EX
<GCPE.ISJointDelivery@gov.bc.ca> wrote:

Hi Karl,

I am forwarding this to the Service Desk so they can manage the sub-domain set-up.

Hi my friends on the Service Desk, would you please arrange for the creation of the following new sub-domain: childcarebc.gov.bc.ca.
Please let Karl know once complete.

Thanks!

Carolyn

From: Hardin, Karl GCPE:EX
Sent: Wednesday, March 28, 2018 2:32 PM
To: GCPE IS Joint Delivery Working Group Coordinator GCPE:EX
Cc: LeSueur, Kathryn GCPE:EX; Pratt, Andrew GCPE:EX
Subject: Request for approval

Hi folks,

Requesting approval for:

childcarebc.gov.bc.ca

For a WP site to support the upcoming childcare-related marketing campaign.

Thanks in advance,
Karl

--

Karl Hardin
Executive Director | Digital Communications
Government Communications and Public Engagement
Cell: (778) 584 1251

Subject: Re^{s.17}

Date: Wednesday, March 28, 2018 at 8:55:32 AM Pacific Daylight Time
From: Hardin, Karl GCPE:EX
To: Hargreaves, Stephen GCPE:EX
CC: Brandt, Charisma L GCPE:EX

I approve.

--

Karl Hardin
Executive Director | Digital Communications
Government Communications and Public Engagement
Cell: (778) 584 1251

From: "Hargreaves, Stephen GCPE:EX" <Stephen.Hargreaves@gov.bc.ca>
Date: Wednesday, March 28, 2018 at 8:52 AM
To: "Hardin, Karl GCPE:EX" <Karl.Hardin@gov.bc.ca>
Cc: "Brandt, Charisma L GCPE:EX" <Charisma.Brandt@gov.bc.ca>
Subject: FW: ^{s.15}

Hey Karl,

I'm looking to get approval for my updated travel plan this week.

I cancelled my flight back to Victoria yesterday and instead got a rental here in Van, and a hotel room for last night. I will be staying with a friend tonight and will be requiring the rental car for today and tomorrow. I will take a flight back from Vancouver on Thursday.

Hope this works – please confirm if all is well.

Thanks,
Stephen Hargreaves
Video Producer | Digital Communications
Government Communications and Public Engagement
Province of British Columbia
250.886.7687

From: "Brandt, Charisma L GCPE:EX" <Charisma.Brandt@gov.bc.ca>

Date: Wednesday, March 28, 2018 at 8:35 AM
To: "Hargreaves, Stephen GCPE:EX" <Stephen.Hargreaves@gov.bc.ca>
Subject: RE: s.15

Lol thanks.... Can you please shoot a quick email to Karl and get him to approve the additions to your travel, and forward it to me? I'll need to be able to track the whole thing with your lexpenses.

Best regards,
Charisma Brandt

From: Hargreaves, Stephen GCPE:EX
Sent: Tuesday, March 27, 2018 5:06 PM
To: Brandt, Charisma L GCPE:EX
Subject: Re s.15

Ah, you are wonderful!
Thanks again for making this happen!

Stephen

Sent from my iPhone

On Mar 27, 2018, at 4:56 PM, Brandt, Charisma L GCPE:EX <Charisma.Brandt@gov.bc.ca> wrote:

Here you go, they'll send you the reservation confirmation directly. If you could also forward it to me that would be great.

s.22

Confirmation # is s.22 , should be \$109 per night.

s.15

Charisma Brandt
Financial Services Coordinator
Government Communications and Public Engagement
778-698-3308

"A pessimist sees the difficulty in every opportunity; an optimist sees the opportunity in every difficulty."
Winston Churchill

Subject: Re: Video - Revitalizing Indigenous Languages in BC
Date: Thursday, March 22, 2018 at 5:28:23 PM Pacific Daylight Time
From: Hardin, Karl GCPE:EX
To: Hargreaves, Stephen GCPE:EX, Hanuman, Heron GCPE:EX

Much better. I approve. Not copying Chris in case you have any final feedback Stephen or Heron. Thanks!

--

Karl Hardin
Executive Director | Digital Communications
Government Communications and Public Engagement
Cell: (778) 584 1251

From: Chris Wilson <chris@mediaone.ca>
Date: Thursday, March 22, 2018 at 4:32 PM
To: "Hargreaves, Stephen GCPE:EX" <Stephen.Hargreaves@gov.bc.ca>, "Hanuman, Heron GCPE:EX" <Heron.Hanuman@gov.bc.ca>
Cc: "Hardin, Karl GCPE:EX" <Karl.Hardin@gov.bc.ca>
Subject: Re: Video - Revitalizing Indigenous Languages in BC

Hi all,

I have uploaded [another draft](#) opening up with a clip from Gisele. Is her clip suitable?

Cheers,

Chris Wilson
Media One, Inc { Lead Cinematographer }
office +1 250 472 6663
mobile +1 250 588 4453
<http://mediaone.ca>

On Mar 22, 2018, at 12:01 PM, Hanuman, Heron GCPE:EX <Heron.Hanuman@gov.bc.ca> wrote:

A lot tighter and more focused. It has a good length now.

I'll let Stephen weigh in

From: Chris Wilson <chris@mediaone.ca>

Date: Thursday, March 22, 2018 at 11:54 AM

To: "Hanuman, Heron GCPE:EX" <Heron.Hanuman@gov.bc.ca>

Cc: Karl Hardin <Karl.Hardin@gov.bc.ca>, Stephen Hargreaves <Stephen.Hargreaves@gov.bc.ca>

Subject: Re: Video - Revitalizing Indigenous Languages in BC

Hi Heron,

Here is the 3rd draft<<https://app.frame.io/r/8210ee89-607f-4452-8ba6-e9aa943ab9ae>> with changes that we discussed this morning.

Cheers,

Chris Wilson

Media One, Inc { Lead Cinematographer }

office +1 250 472 6663

mobile +1 250 588 4453

<http://mediaone.ca><<http://mediaone.ca/>>

On Mar 20, 2018, at 4:50 PM, Hargreaves, Stephen GCPE:EX

<Stephen.Hargreaves@gov.bc.ca<<mailto:Stephen.Hargreaves@gov.bc.ca>>> wrote:

Hey Chris,

The shop is quite keen on getting this one up as soon as possible, so if it would be possible to get (at least a new revision) something for tomorrow, that would be excellent, but I understand that this may not be possible.

The sooner the better, as always!

Thanks,
Stephen Hargreaves
Video Producer | Digital Communications
Government Communications and Public Engagement
Province of British Columbia
250.886.7687
From: Chris Wilson <chris@mediaone.ca<<mailto:chris@mediaone.ca>>>
Date: Tuesday, March 20, 2018 at 4:47 PM
To: "Hargreaves, Stephen GCPE:EX"
<Stephen.Hargreaves@gov.bc.ca<<mailto:Stephen.Hargreaves@gov.bc.ca>>>
Cc: Heron Hanuman <Heron.Hanuman@gov.bc.ca<<mailto:Heron.Hanuman@gov.bc.ca>>>, Karl
Hardin <Karl.Hardin@gov.bc.ca<<mailto:Karl.Hardin@gov.bc.ca>>>
Subject: Re: Video - Revitalizing Indigenous Languages in BC

Thanks for the feedback Stephen.

We have a shoot tomorrow and I am curious to know if we are working to a deadline? Will Thursday work? If not, I will make something happen sooner.

Cheers,

Chris Wilson

Media One, Inc { Lead Cinematographer }

office +1 250 472 6663

mobile +1 250 588 4453

<http://mediaone.ca><<http://mediaone.ca>/><<http://mediaone.ca%3chttp/mediaone.ca/%3E>>

On Mar 20, 2018, at 3:55 PM, Hargreaves, Stephen GCPE:EX
<Stephen.Hargreaves@gov.bc.ca<<mailto:Stephen.Hargreaves@gov.bc.ca>>>
<<mailto:Stephen.Hargreaves@gov.bc.ca>>> wrote:

Hi all,

I just made my notes on the cut. Please see frame.io<<http://frame.io/>>
<<http://frame.io><<http://frame.io/>>>.

Thanks,

Stephen Hargreaves

Video Producer | Digital Communications

Government Communications and Public Engagement

Province of British Columbia

250.886.7687

From: Heron Hanuman <Heron.Hanuman@gov.bc.ca<<mailto:Heron.Hanuman@gov.bc.ca>>
<<mailto:Heron.Hanuman@gov.bc.ca>>>

Date: Tuesday, March 20, 2018 at 8:46 AM

To: "Hargreaves, Stephen GCPE:EX"

<Stephen.Hargreaves@gov.bc.ca<<mailto:Stephen.Hargreaves@gov.bc.ca>>

<<mailto:Stephen.Hargreaves@gov.bc.ca>>>, Chris Wilson

<chris@mediaone.ca<<mailto:chris@mediaone.ca>><<mailto:chris@mediaone.ca>>>

Cc: Karl Hardin <Karl.Hardin@gov.bc.ca<<mailto:Karl.Hardin@gov.bc.ca>>

<<mailto:Karl.Hardin@gov.bc.ca>>>

Subject: FW: Video - Revitalizing Indigenous Languages in BC

Thanks for this Chris. We'll send feedback via Frame.io shortly.

H

From: Chris Wilson <chris@mediaone.ca<<mailto:chris@mediaone.ca>>
<<mailto:chris@mediaone.ca>>>

Date: Tuesday, March 20, 2018 at 8:43 AM

To: "Hanuman, Heron GCPE:EX"

<Heron.Hanuman@gov.bc.ca<<mailto:Heron.Hanuman@gov.bc.ca>>

<<mailto:Heron.Hanuman@gov.bc.ca>>>

Subject: Video - Revitalizing Indigenous Languages in BC

Good morning Heron,

I have uploaded a draft of the Revitalizing Indigenous Languages in BC<<https://app.frame.io/r/63ae3abb-20f8-479b-a6bf-0d0e84978893>> video. Please let me know your thoughts and I will make changes accordingly.

Cheers,

Chris Wilson

Media One, Inc { Lead Cinematographer }

office +1 250 472 6663

mobile +1 250 588 4453

<http://mediaone.ca><<http://mediaone.ca/>><<http://mediaone.ca%3chttp://mediaone.ca/%3e>>
<<http://mediaone.ca%3chttp://mediaone.ca/%3E%3Chttp://mediaone.ca%3chttp://mediaone.ca/%3e%3E>>

Subject: Re: Working For BC Website

Date: Thursday, March 22, 2018 at 2:18:43 PM Pacific Daylight Time

From: Hardin, Karl GCPE:EX

To: McLean, Matt GCPE:EX

Yes. Thanks Matt.

--

Karl Hardin

Executive Director | Digital Communications
Government Communications and Public Engagement
Cell: (778) 584 1251

From: "McLean, Matt GCPE:EX" <Matt.McLean@gov.bc.ca>

Date: Thursday, March 22, 2018 at 1:52 PM

To: "Hardin, Karl GCPE:EX" <Karl.Hardin@gov.bc.ca>

Subject: Working For BC Website

Hi Karl,

Changes have been made and images have been changed.

Are we good to go to migrate the test WorkingForYou site over?

Thanks,

Matt McLean

250.812-6589

Marketing Officer – Advertising and Marketing
Government Communications and Public Engagement
Province of BC

[BC Gov News site](#)

[@BCGovNews](#)

[BC Gov Facebook](#)

Subject: Re: PR and Kitimat/Terrace travel

Date: Thursday, March 22, 2018 at 11:08:47 AM Pacific Daylight Time

From: Hardin, Karl GCPE:EX

To: Hargreaves, Stephen GCPE:EX

CC: Brandt, Charisma L GCPE:EX

I approve, thanks Stephen.

--

Karl Hardin

Executive Director | Digital Communications

Government Communications and Public Engagement

Cell: (778) 584 1251

On 2018-03-22, 11:02 AM, "Hargreaves, Stephen GCPE:EX" <Stephen.Hargreaves@gov.bc.ca> wrote:

Hey Karl,

I need to obtain approval for my travel with PJH next week. If you approve, could you please let Charisma and myself know.

Here is the plan:

- fly from Victoria to Terrace
- get rental car
- perhaps stay in hotel overnight in Terrace (if needed) on Sunday night
- drive from Terrace to Prince Rupert on Monday

- drive from Terrace to Prince Rupert on Monday
- drive back to Terrace late Monday
- drive to Kitimat for events on Tuesday
- fly home after 4:00pm from Terrace to Victoria on Tuesday

Thanks,
Stephen

Sent from my iPhone

> On Mar 22, 2018, at 10:40 AM, Brandt, Charisma L GCPE:EX <Charisma.Brandt@gov.bc.ca> wrote:

>

> Thanks Stephen,

>

> Just a reminder per the new process, all travel requests must be accompanied by an approval from your immediate director. The approval email must comply with the following:

>

> To facilitate this process, and ensure we are in compliance to policy, prior to contacting GCPE's Travel Coordinator to make your travel arrangements, please obtain email pre-approval from your immediate Director, Exec Director or ADM. Your e-mail approval is to include the following information:

>

> • Date and duration of travel

> • Destination

> • Purpose of travel: Detailed description (ie: if you are travelling for meetings: who you are meeting with and why?)

> • Expected expenses: Accommodation, vehicle rental, meals, etc.

>

> In order for me to book your requested travel I will need the appropriate approval to be provided.

>

> Thank you,

>

> Charisma Brandt

> Financial Services Coordinator

> Government Communications and Public Engagement

> 778-698-3308

>

> "A pessimist sees the difficulty in every opportunity; an optimist sees the opportunity in every difficulty."

> Winston Churchill

>

>

> -----Original Message-----

> From: Hargreaves, Stephen GCPE:EX

> Sent: Wednesday, March 21, 2018 6:37 PM

> To: Brandt, Charisma L GCPE:EX

> Subject: PR and Kitimat/Terrace travel

>

> Hi Charisma,

>

> I apologize for this late request, but I urgently need to book travel for next week in order to attend the premier's events.

>

> I will need to be in:

> - Prince Rupert for 10 AM on Monday (flight from Victoria)

> - Stay overnight in Terrace

> - Fly back from Terrace to Victoria on Tuesday night

> I spoke with Elena Banfield, and she mentioned that travel directly to Prince Rupert would be hard to find, so it sounds like the best bet would be to drive to Prince Rupert from Terrace, so I would also require a rental car.

>

> Thank you so much!

> Stephen

>

> Sent from my iPhone

Subject: Re: FOR REVIEW AND DECISION: Requesting use of RSBC acronym
Date: Wednesday, March 21, 2018 at 7:31:26 PM Pacific Daylight Time
From: Hardin, Karl GCPE:EX
To: GCPE IS Joint Delivery Working Group Coordinator GCPE:EX, Pratt, Andrew GCPE:EX, LeSueur, Kathryn GCPE:EX
CC: s.15

Hi all,

Chatted with Kathryn. We're ok with this request. We put it through the criteria and came up with a 7.

Thanks!
Karl

--

Karl Hardin
Executive Director | Digital Communications
Government Communications and Public Engagement
Cell: (778) 584 1251

From: "GCPE IS Joint Delivery Working Group Coordinator GCPE:EX" <GCPE.ISJointDelivery@gov.bc.ca>
Date: Wednesday, March 21, 2018 at 5:26 PM
To: "Pratt, Andrew GCPE:EX" <Andrew.Pratt@gov.bc.ca>, "Hardin, Karl GCPE:EX" <Karl.Hardin@gov.bc.ca>, "LeSueur, Kathryn GCPE:EX" <Kathryn.LeSueur@gov.bc.ca>
Cc: "s.22" <R617S422@gov.bc.ca>

Subject: FOR REVIEW AND DECISION: Requesting use of RSBC acronym

Hello all,

There is a rush on this request as they have a soft launch scheduled for March 25th, and they are also needing to order print material ASAP. Andrew looks to be away, so Karl and Kathryn, I'll need a decision from the two of you.

The team at Revenue Services BC have rebuilt their payment system (we approved this a while back). They are seeking permission from JWG to use an acronym for ease of accessing the system. They wish this acronym to become ubiquitous with their payment system.

Some information provided by Revenue Services:

- Over 600 thousand citizens in BC receives a bill in BC from "RSBC"
- The following link lists the pages where RSBC is used: <https://www.bing.com/search?q=RSBC&src=IE-SearchBox&FORM=IESR4N>
 - 1. A form that a business would use to set up Pre-Authorized Debit (PAD) payments from their bank account. The URL contains the acronym RSBC and the form contains Revenue Services of British Columbia. http://www.sbr.gov.bc.ca/documents_library/forms/RSBC_153.pdf
 - 2. A form that a citizen would use to set up Pre-Authorized Debit (PAD) payments from their bank account. The URL contains the acronym RSBC and the form contains Revenue Services of British Columbia. http://www.sbr.gov.bc.ca/documents_library/forms/RSBC_152.pdf
 - 3. On the "Pay Your Premiums" website under the payee information.
 - Payee Name
 - You should be able to find us listed with your bank under "MSP-RSBC".
 - Some banks and financial institutions will use a variation of the payee name above. If you can't find us, call your bank for assistance.
 - <https://www2.gov.bc.ca/gov/content/health/health-drug-coverage/msp/bc-residents/premiums/pay>
- As per the attached pic, people who search for "RSBC" and land on one of the Revenue Services forms also search for "RSBC called me" and "RSBC account".

Using our Guidelines:

- For consideration of using an Acronym, the JWG will consider the following, assigning points for a minimum approval based on 6 points:
 - The acronym is the common reference to the entity by the owner and the audience. (2 points)
 - Arguable, but there's some evidence that this may be the case
 - The acronym has a legacy use. (2 points)
 - According to the business area, they have used RSBC themselves for a long time
 - The acronym website has a limited or special interest audience. (2 points)
 - Possibly, but that audience is fairly large (potentially all households in BC?)
 - The acronym solves a too-long-for-a-URL-name situation. (2 points)
 - Arguable. We approved gov.bc.ca/revenueservicespayments for them which is not as long as some that are in use.

.....

STEPHEN BAMFORD

Direct: 250 217 6137 | Mobile: 250 217 6137

-----Original Message-----

From: MacDonald, Sadie FIN:EX

Sent: Monday, March 19, 2018 10:19 AM

To: GCPE IS Joint Delivery Working Group Coordinator GCPE:EX

Subject: RE: WSS Portal

Good morning,

I'm not sure if this is enough justification but here is what I have found.

The following link lists the pages where RSBC is used.

<https://www.bing.com/search?q=RSBC&src=IE-SearchBox&FORM=IESR4N>

1. A form that a business would use to set up Pre-Authorized Debit (PAD) payments from their bank account. The URL contains the acronym RSBC and the form contains Revenue Services of British Columbia.
http://www.sbr.gov.bc.ca/documents_library/forms/RSBC_153.pdf

2. A form that a citizen would use to set up Pre-Authorized Debit (PAD) payments from their bank account. The URL contains the acronym RSBC and the form contains Revenue Services of British Columbia.
http://www.sbr.gov.bc.ca/documents_library/forms/RSBC_152.pdf

3. On the "Pay Your Premiums" website under the payee information.

Payee Name

You should be able to find us listed with your bank under "MSP-RSBC".

Some banks and financial institutions will use a variation of the payee name above. If you can't find us, call your bank for assistance.

<https://www2.gov.bc.ca/gov/content/health/health-drug-coverage/msp/bc-residents/premiums/pay>

Thanks

-----Original Message-----

From: GCPE IS Joint Delivery Working Group Coordinator GCPE:EX

Sent: Friday, March 16, 2018 9:36 AM

To: MacDonald, Sadie FIN:EX

Cc: GCPE IS Joint Delivery Working Group Coordinator GCPE:EX

Subject: RE: WSS Portal

Hi Sadie,

Can you please provide examples of documents with RSBC and any citizen documentation that includes the

RSBC acronym as well as it's explanation.
The Joint Working Group requires this information to evaluate the request.

Thanks!

Carolyn

-----Original Message-----

From: MacDonald, Sadie FIN:EX
Sent: Thursday, March 15, 2018 1:36 PM
To: GCPE IS Joint Delivery Working Group Coordinator GCPE:EX
Subject: RE: WSS Portal

Hi there.

RSBC retrieves multiple RSBC sites as it is. We are hoping to stick to the acronym if possible. Over 600 thousand citizens in BC receives a bill in BC.

Is there any way possible we could use It?

Thank you for your consideration.

From: GCPE IS Joint Delivery Working Group Coordinator GCPE:EX
Sent: March-15-18 9:09 AM
To: MacDonald, Sadie FIN:EX
Cc: GCPE IS Joint Delivery Working Group Coordinator GCPE:EX
Subject: RE: WSS Portal

Hi Sadie,

Acronyms are not acceptable in simple URLs as they are meaningless to citizens.

Carolyn

-----Original Message-----

From: MacDonald, Sadie FIN:EX
Sent: Wednesday, March 14, 2018 2:35 PM
To: GCPE IS Joint Delivery Working Group Coordinator GCPE:EX
Subject: RE: WSS Portal

Are we allowed to use RSBC in the short URL?

-----Original Message-----

From: GCPE IS Joint Delivery Working Group Coordinator GCPE:EX
Sent: Wednesday, March 14, 2018 9:06 AM
To: MacDonald, Sadie FIN:EX
Cc: Bersky, Clyde FIN:EX; GCPE IS Joint Delivery Working Group Coordinator GCPE:EX
Subject: RE: WSS Portal

Hi Sadie,

Yes, of course. As no suggestions were provided the JWG made the determination on the information receive.

Carolyn

-----Original Message-----

From: MacDonald, Sadie FIN:EX
Sent: Wednesday, March 14, 2018 8:55 AM
To: GCPE IS Joint Delivery Working Group Coordinator GCPE:EX
Cc: Bersky, Clyde FIN:EX
Subject: RE: WSS Portal

Hi,

I just wanted to ask if the approved simple URL is set in stone? Do we have an opportunity for input?

Thanks

-----Original Message-----

From: GCPE IS Joint Delivery Working Group Coordinator GCPE:EX
Sent: Wednesday, March 7, 2018 1:13 PM
To: MacDonald, Sadie FIN:EX
Cc: Bersky, Clyde FIN:EX; GCPE IS Joint Delivery Working Group Coordinator GCPE:EX
Subject: RE: WSS Portal

Hi Sadie,

This has been a difficult one to determine as PayBC which is only good for paying traffic violation tickets right now, but as “additional government services offer PayBC as a payment option, it will evolve to meet citizen and government needs”.

It has been decided that this situation seems to require some specific language in the URL to differentiate the kinds of payments—those from Revenue Services. So the approved simple URL is gov.bc.ca/revenueservicespayments.

Approved Simple URL: gov.bc.ca/revenueservicespayments
Current URL: <https://billing-and-payment.revenueservicesbc.gov.bc.ca/>

When you are ready to implement the simple URL, please send this email on to the GCPE COS Service Desk so they are aware it has been approved by the Joint Working Group. The Service Desk will implement it and advise you upon completion.

Thanks.

Carolyn

-----Original Message-----

From: MacDonald, Sadie FIN:EX
Sent: Wednesday, March 7, 2018 12:27 PM

To: GCPE IS Joint Delivery Working Group Coordinator GCPE:EX
Cc: Bersky, Clyde FIN:EX
Subject: RE: WSS Portal

Hi Carolyn.

I appreciate that this would take some time and I also appreciate the follow up.

Have a great day!

-----Original Message-----

From: GCPE IS Joint Delivery Working Group Coordinator GCPE:EX
Sent: Wednesday, March 7, 2018 12:25 PM
To: MacDonald, Sadie FIN:EX
Cc: Bersky, Clyde FIN:EX; GCPE IS Joint Delivery Working Group Coordinator GCPE:EX
Subject: RE: WSS Portal

Hi Sadie,

I'm sorry for the delay on responding to you on the new simple URL. Our team is very busy but I'm sure I will hear shortly.

Cheers,

Carolyn

-----Original Message-----

From: MacDonald, Sadie FIN:EX
Sent: Tuesday, March 6, 2018 9:47 AM
To: GCPE IS Joint Delivery Working Group Coordinator GCPE:EX
Cc: Bersky, Clyde FIN:EX
Subject: RE: WSS Portal

Good morning Carolyn,

This system has no relationship to the PayBC application. I am offsite today but will be checking emails periodically.

Thanks so much!

From: GCPE IS Joint Delivery Working Group Coordinator GCPE:EX
Sent: March-05-18 2:52 PM
To: MacDonald, Sadie FIN:EX
Cc: Bersky, Clyde FIN:EX; GCPE IS Joint Delivery Working Group Coordinator GCPE:EX
Subject: RE: WSS Portal

Hi Sadie,

Can you advise if this system has any relationship with the PayBC application?

Thanks!

Carolyn

From: MacDonald, Sadie FIN:EX
Sent: Monday, February 26, 2018 1:03 PM
To: GCPE IS Joint Delivery Working Group Coordinator GCPE:EX
Cc: Bersky, Clyde FIN:EX
Subject: RE: WSS Portal

Hi,

Sorry for the confusion on Question2.

What I was attempting to do was show you an existing URL as an example. I was merely asking if it was possible to get approval to use a vanity URL for the main page of the new Billing & Payment Services website.

Thanks

From: GCPE IS Joint Delivery Working Group Coordinator GCPE:EX
Sent: Monday, February 26, 2018 1:00 PM
To: MacDonald, Sadie FIN:EX; GCPE IS Joint Delivery Working Group Coordinator GCPE:EX
Cc: Bersky, Clyde FIN:EX
Subject: RE: WSS Portal

Hi Sadie,

Using the ampersand in the name in place of the word "and" is good with us.

The Simple URL gov.bc.ca/paymsp already exists and is in production.

Thanks
Steve

.....
STEPHEN BAMFORD

Direct: 250 217 6137 | Mobile: 250 217 6137

From: MacDonald, Sadie FIN:EX
Sent: Monday, February 26, 2018 12:33 PM
To: GCPE IS Joint Delivery Working Group Coordinator GCPE:EX
Cc: Bersky, Clyde FIN:EX
Subject: RE: WSS Portal
Importance: High

Good morning,

Question 1:

The name of the website is "Billing and Payment Services"

The URL is <https://billing-and-payment.revenueservicesbc.gov.bc.ca/>

Can I get confirmation that this is acceptable?

Question 2:

Would it be possible to create a vanity URL?

Example

URL - <https://www2.gov.bc.ca/gov/content/health/health-drug-coverage/msp/bc-residents/premiums/pay>

Vanity - <http://gov.bc.ca/paymsp>

Thanks

From: MacDonald, Sadie FIN:EX

Sent: Wednesday, February 21, 2018 12:00 PM

To: GCPE IS Joint Delivery Working Group Coordinator GCPE:EX

Subject: RE: WSS Portal

Hi Stephen,

Just the name only. My concern was that the two would be slightly different. Name using & and URL using "and"

Thanks

From: GCPE IS Joint Delivery Working Group Coordinator GCPE:EX

Sent: Tuesday, February 20, 2018 3:18 PM

To: MacDonald, Sadie FIN:EX

Cc: GCPE IS Joint Delivery Working Group Coordinator GCPE:EX

Subject: RE: WSS Portal

Hi Sadie,

You're just seeking input as to whether you can use an ampersand in the content of the portal? Or are you seeking to change the name to billing-&-payment.revenueservicesbc.gov.bc.ca? Using an '&' instead of 'and' for the name of the system is OK with us. Using the '&' in the URL may have technical implications that I'd have to look into. If you're wanting the URL changed, please let me know and I'll pursue.

Thanks

Steve

.....
STEPHEN BAMFORD

Direct: 250 217 6137 | Mobile: 250 217 6137

From: MacDonald, Sadie FIN:EX
Sent: Tuesday, February 20, 2018 11:13 AM
To: Bamford, Stephen A GCPE:EX
Subject: WSS Portal

Good morning Stephen,

The name of the portal has been suggested to be "Billing & Payment Services"

Question:

Can we use the ampersand character versus "and"

The URL is <https://billing-and-payment.revenueservicesbc.gov.bc.ca/>. Do they have to be identical?

Thanks

Sadie MacDonald
Relationship and Performance Analyst
Revenue Solutions Branch | Revenue Division | Ministry of Finance 2nd Floor, 1810 Blanshard St. | Victoria,
BC | V8T 4J1 phone 778.698.5237 | fax 250.356.1706 | email
sadie.macdonald@gov.bc.ca<<mailto:sadie.macdonald@gov.bc.ca>>

Subject: Re: FOR REVIEW AND DECISION: Requesting use of RSBC acronym
Date: Wednesday, March 21, 2018 at 6:06:45 PM Pacific Daylight Time
From: Hardin, Karl GCPE:EX
To: LeSueur, Kathryn GCPE:EX

I concur!

--

Karl Hardin
Executive Director | Digital Communications
Government Communications and Public Engagement
Cell: (778) 584 1251

From: "LeSueur, Kathryn GCPE:EX" <Kathryn.LeSueur@gov.bc.ca>
Date: Wednesday, March 21, 2018 at 6:06 PM
To: "Hardin, Karl GCPE:EX" <Karl.Hardin@gov.bc.ca>
Subject: RE: FOR REVIEW AND DECISION: Requesting use of RSBC acronym

Hey I'm ok with the request and will approve the use of the acronym....When I put the RSBC thru the guidelines/points structure...I came up with 7 points.
What's your recommendation?

From: GCPE IS Joint Delivery Working Group Coordinator GCPE:EX
Sent: Wednesday, March 21, 2018 5:26 PM
To: Pratt, Andrew GCPE:EX; Hardin, Karl GCPE:EX; LeSueur, Kathryn GCPE:EX

Cc: GCPE R 617 Government Street, S422, Quiet Room GCPE:EX
Subject: FOR REVIEW AND DECISION: Requesting use of RSBC acronym
Importance: High

Hello all,

There is a rush on this request as they have a soft launch scheduled for March 25th, and they are also needing to order print material ASAP. Andrew looks to be away, so Karl and Kathryn, I'll need a decision from the two of you.

The team at Revenue Services BC have rebuilt their payment system (we approved this a while back). They are seeking permission from JWG to use an acronym for ease of accessing the system. They wish this acronym to become ubiquitous with their payment system.

Some information provided by Revenue Services:

- Over 600 thousand citizens in BC receives a bill in BC from "RSBC"
- The following link lists the pages where RSBC is used: <https://www.bing.com/search?q=RSBC&src=IE-SearchBox&FORM=IESR4N>
 - 1. A form that a business would use to set up Pre-Authorized Debit (PAD) payments from their bank account. The URL contains the acronym RSBC and the form contains Revenue Services of British Columbia. http://www.sbr.gov.bc.ca/documents_library/forms/RSBC_153.pdf
 - 2. A form that a citizen would use to set up Pre-Authorized Debit (PAD) payments from their bank account. The URL contains the acronym RSBC and the form contains Revenue Services of British Columbia. http://www.sbr.gov.bc.ca/documents_library/forms/RSBC_152.pdf
 - 3. On the "Pay Your Premiums" website under the payee information.
 - Payee Name
 - You should be able to find us listed with your bank under "MSP-RSBC".
 - Some banks and financial institutions will use a variation of the payee name above. If you can't find us, call your bank for assistance.
 - <https://www2.gov.bc.ca/gov/content/health/health-drug-coverage/msp/bc-residents/premiums/pay>
- As per the attached pic, people who search for "RSBC" and land on one of the Revenue Services forms also search for "RSBC called me" and "RSBC account".

Using our Guidelines:

- For consideration of using an Acronym, the JWG will consider the following, assigning points for a minimum approval based on 6 points:
 - The acronym is the common reference to the entity by the owner and the audience. (2 points)
 - Arguable, but there's some evidence that this may be the case
 - The acronym has a legacy use. (2 points)
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 - The acronym website has a limited or special interest audience. (2 points)
 - Possibly, but that audience is fairly large (potentially all households in BC?)
 - The acronym solves a too-long-for-a-URL-name situation. (2 points)
 - Arguable. We approved gov.bc.ca/revenueservicespayments for them which is not as long as some that are in use.

.....

STEPHEN BAMFORD

Direct: 250 217 6137 | Mobile: 250 217 6137

-----Original Message-----

From: MacDonald, Sadie FIN:EX

Sent: Monday, March 19, 2018 10:19 AM

To: GCPE IS Joint Delivery Working Group Coordinator GCPE:EX

Subject: RE: WSS Portal

Good morning,

I'm not sure if this is enough justification but here is what I have found.

The following link lists the pages where RSBC is used.

<https://www.bing.com/search?q=RSBC&src=IE-SearchBox&FORM=IESR4N>

1. A form that a business would use to set up Pre-Authorized Debit (PAD) payments from their bank account. The URL contains the acronym RSBC and the form contains Revenue Services of British Columbia.
http://www.sbr.gov.bc.ca/documents_library/forms/RSBC_153.pdf

2. A form that a citizen would use to set up Pre-Authorized Debit (PAD) payments from their bank account. The URL contains the acronym RSBC and the form contains Revenue Services of British Columbia.
http://www.sbr.gov.bc.ca/documents_library/forms/RSBC_152.pdf

3. On the "Pay Your Premiums" website under the payee information.

Payee Name

You should be able to find us listed with your bank under "MSP-RSBC".

Some banks and financial institutions will use a variation of the payee name above. If you can't find us, call your bank for assistance.

<https://www2.gov.bc.ca/gov/content/health/health-drug-coverage/msp/bc-residents/premiums/pay>

Thanks

-----Original Message-----

From: GCPE IS Joint Delivery Working Group Coordinator GCPE:EX

Sent: Friday, March 16, 2018 9:36 AM

To: MacDonald, Sadie FIN:EX

Cc: GCPE IS Joint Delivery Working Group Coordinator GCPE:EX

Subject: RE: WSS Portal

Hi Sadie,

Can you please provide examples of documents with RSBC and any citizen documentation that includes the

Page 082 to/à Page 086

Withheld pursuant to/removed as

DUPLICATE

Direct: 250 217 6137 | Mobile: 250 217 6137

From: MacDonald, Sadie FIN:EX
Sent: Tuesday, February 20, 2018 11:13 AM
To: Bamford, Stephen A GCPE:EX
Subject: WSS Portal

Good morning Stephen,

The name of the portal has been suggested to be "Billing & Payment Services"

Question:

Can we use the ampersand character versus "and"

The URL is <https://billing-and-payment.revenueservicesbc.gov.bc.ca/>. Do they have to be identical?

Thanks

Sadie MacDonald
Relationship and Performance Analyst
Revenue Solutions Branch | Revenue Division | Ministry of Finance 2nd Floor, 1810 Blanshard St. | Victoria,
BC | V8T 4J1 phone 778.698.5237 | fax 250.356.1706 | email
sadie.macdonald@gov.bc.ca<<mailto:sadie.macdonald@gov.bc.ca>>

Subject: Re:s.22

Date: Tuesday, March 20, 2018 at 1:01:02 PM Pacific Daylight Time

From: Hardin, Karl GCPE:EX

To: Thind, Herman GCPE:EX, Hanuman, Heron GCPE:EX

If you have to be here, I approve.

--

Karl Hardin

Executive Director | Digital Communications
Government Communications and Public Engagement
Cell: (778) 584 1251

From: "Thind, Herman GCPE:EX" <Herman.Thind@gov.bc.ca>

Date: Tuesday, March 20, 2018 at 12:34 PM

To: "Hardin, Karl GCPE:EX" <Karl.Hardin@gov.bc.ca>, "Hanuman, Heron GCPE:EX" <Heron.Hanuman@gov.bc.ca>

Subject: FW:s.22

s.22

Thanks!

Herman S. Thind

Digital Communications Officer
Strategic Communications Division
Government Communications and Public Engagement
Province of British Columbia
1 (250) 380-8718

Did you know the humble Apple iPhone can shoot professional quality video? Here's how:

- Find a bright outside window (natural light is great, especially on a cloudy day)
- Face the window
- Hold up your iPhone (if shooting a selfie) while you are facing the window. If a friend is helping you, have them hold the camera very steady with their back to the window, careful not to block the light. iPhone 7, 8, and 'X' work best, but the 6 can also create fantastic video
- Shoot your iPhone video clip
- Review and share (on Facebook, Twitter, Instagram, etc.)

From: GCPE <noreply@eventbrite.com>
Reply-To: "GCPE HR GCPE:EX" <CommCareers@gov.bc.ca>
Date: Tuesday, March 20, 2018 at 12:30 PM
To: "Thind, Herman GCPE:EX" <Herman.Thind@gov.bc.ca>
Subject: s.22

Subject: Coroner's Service Digital
Date: Monday, March 19, 2018 at 4:50:01 PM Pacific Daylight Time
From: Hardin, Karl GCPE:EX
To: Watson, Andy PSSG:EX, Ruemke-Douglas, Gillian GCPE:EX
BCC: s.15 GCPE:EX
Attachments: BUSINESS CASE FOR NEW OR REFRESHED BC CORONERS SERVICE WEB SITE[1].docx

Hey Andy,

Let's sit down with Gillian from GD^{s.22} to make sure we're all on the same
page and go through your proposal.

Thanks
Karl

Subject: Re: Accommodation for Tomorrow's GLOBE Event
Date: Thursday, March 15, 2018 at 3:35:20 PM Pacific Daylight Time
From: Hardin, Karl GCPE:EX
To: Hargreaves, Stephen GCPE:EX
CC: Russell, Duncan GCPE:EX

Approved.

--

Karl Hardin
Executive Director | Digital Communications
Government Communications and Public Engagement
Cell: (778) 584 1251

From: "Hargreaves, Stephen GCPE:EX" <Stephen.Hargreaves@gov.bc.ca>
Date: Thursday, March 15, 2018 at 3:34 PM
To: "Hardin, Karl GCPE:EX" <Karl.Hardin@gov.bc.ca>
Cc: "Russell, Duncan GCPE:EX" <Duncan.Russell@gov.bc.ca>
Subject: Accommodation for Tomorrow's GLOBE Event

Hey Karl,

I just need to send confirmation from ED to Duncan Russell and the finance team regarding the need for a hotel for tonight (Mar. 15) in order for me to be on time for tomorrow's event with PJH at GLOBE.

Can you please confirm if this has your approval?

Thanks,

Stephen Hargreaves

Video Producer | Digital Communications

Government Communications and Public Engagement

Province of British Columbia

250.886.7687

Subject: Re: Live stream of the Summit
Date: Wednesday, March 14, 2018 at 1:29:49 PM Pacific Daylight Time
From: Hardin, Karl GCPE:EX
To: Tahira Endean
CC: Tim Lang, Hanuman, Heron GCPE:EX, Nevin, Daniel GCPE:EX, Zaharia, Sarah GCPE:EX
Attachments: image001.png, image002.png, image003.png, image004.png, image005.png, image006.png, image007.png

Hi Tahira,

Unfortunately I'm busy during that time. I'm copying Dan Nevin and Heron Hanuman on this email, I'm hoping one or both can join in the call.

I chatted about this with Dan Nevin yesterday. His team is prepped to livestream as they have in the past. My team will be using a dejero for any Premier-specific livestream needs.

Also, from my notes from the last time we chatted (copying Sarah, just so we're all on the same page):

Monday – we didn't think there was need for a livestream last we chatted

Tuesday – Livestream

Wednesday – Livestream

We will livestream everything on the BC government livestream page.

We will livestream anything deemed appropriate to the BC Government Facebook page.

We will livestream the Premier's speech on the Premier's Facebook page.

My team will be using a Dejero, but it would be good to have a hard wired connection if possible.

Dan's team will be using the rig his team has used in the past, and will need a hard wired connection.

Best,
Karl

--

Karl Hardin

Executive Director | Digital Communications
Government Communications and Public Engagement
Cell: (778) 584 1251

From: Tahira Endean <tendean@bcic.ca>
Date: Wednesday, March 14, 2018 at 12:48 PM
To: "Hardin, Karl GCPE:EX" <Karl.Hardin@gov.bc.ca>
Cc: Tim Lang <timlang@proshow.com>
Subject: Live stream of the Summit

Karl and Tim

Karl, I am meeting with Tim this afternoon and am wondering if you have 10 minutes between 3 and 4 we could call you to talk about the live stream plans for the Summit in May? If you do have time – please send along a best number.
thanks

Warm regards, Tahira

Tahira Endean, CMP
Event Producer, #BCTECH Summit



BC Innovation Council
t. 604 602-5210 | c. 604 837 5658
Suite 900, 1188 West Georgia, Vancouver, BC

Stay Connected: www.bcic.ca



Subject: Re: Domain Name Renewals / Expiry - Approvals
Date: Monday, March 12, 2018 at 3:07:23 PM Pacific Daylight Time
From: Hardin, Karl GCPE:EX
To: Carpenter, Steven R GCPE:EX

I concur with Justin, thanks!

--

Karl Hardin
Executive Director | Digital Communications
Government Communications and Public Engagement
Cell: (778) 584 1251

From: "Carpenter, Steven R GCPE:EX" <Steven.Carpenter@gov.bc.ca>
Date: Thursday, March 8, 2018 at 2:37 PM
To: "Hardin, Karl GCPE:EX" <Karl.Hardin@gov.bc.ca>
Subject: RE: Domain Name Renewals / Expiry - Approvals

Hi Karl,

To clarify, Justin had recommended that these be renewed, but wanted me to contact you prior to doing so.

Thanks,
Steven

Steven Carpenter

Technical Analyst
GDX - Government Digital Experience Division
Government Communications & Public Engagement
Direct: 778-698-5458

From: Carpenter, Steven R GCPE:EX
Sent: Thursday, March 8, 2018 2:34 PM
To: Hardin, Karl GCPE:EX
Subject: Domain Name Renewals / Expiry - Approvals

Hi Karl,

I've recently been tasked with taking care of ordering domain renewals for iStore. I reached out to Justin today who let me know that I should talk to you about these renewals prior to renewing / setting to expire.

I've listed the four approaching expiring domains that have appeared in my queue. Do I have the go-ahead to renew these four domains? Please let me know if you have any questions or concerns at all.

Approaching:

BCBID.ORG – 2018/03/30

BCBID.NET – 2018/03/30

makeafuture.ca – 2018/05/15

familiesfirstbc.ca – 2018/05/15

renewed:

newrelationship.ca – 2023/03/13

mygovbc.ca – 2025/11/28

Kind regards,
Steven

Steven Carpenter

Technical Analyst
GDX - Government Digital Experience Division
Government Communications & Public Engagement
Direct: 778-698-5458

Subject: Re: Domain name renewls for OpenSchool BC`
Date: Monday, March 12, 2018 at 3:06:12 PM Pacific Daylight Time
From: Hardin, Karl GCPE:EX
To: GCPE IS Joint Delivery Working Group Coordinator GCPE:EX, Pratt, Andrew GCPE:EX, LeSueur, Kathryn GCPE:EX

Hi all,

I'm ok with renewing these.

Thanks
Karl

--

Karl Hardin
Executive Director | Digital Communications
Government Communications and Public Engagement
Cell: (778) 584 1251

From: "GCPE IS Joint Delivery Working Group Coordinator GCPE:EX" <GCPE.ISJointDelivery@gov.bc.ca>
Date: Monday, March 12, 2018 at 1:34 PM
To: "Pratt, Andrew GCPE:EX" <Andrew.Pratt@gov.bc.ca>, "Hardin, Karl GCPE:EX"

<Karl.Hardin@gov.bc.ca>, "LeSueur, Kathryn GCPE:EX" <Kathryn.LeSueur@gov.bc.ca>

Cc: "GCPE IS Joint Delivery Working Group Coordinator GCPE:EX" <GCPE.ISJointDelivery@gov.bc.ca>

Subject: FW: Domain name renewls for OpenSchool BC`

Hi all,

These domains expire next Tuesday.

Client is looking for two domain names to be renewed:

ESERVICEBC.CA

- Open School BC uses this domain for hosting database driven custom build applications to support our hosting service. This includes our Student Management System and our Self-Registration system which pulls completed orders from our online shopping cart hosted at SSBC.
- They have been using this domain for 6 years.

MYTRAININGBC.CA

- Open School BC uses this domain for hosting static websites and interactive media for clients. These websites often small, from 1 to 10 pages and are not government branded or related to government agencies. OSBC also uses this domain for hosting temporary development projects until they are complete.
- They have been using this domain for 8 years.

From: Cusack, David EDUC:EX

Sent: Monday, March 12, 2018 11:13 AM

To: GCPE IS Joint Delivery Working Group Coordinator GCPE:EX

Subject: RE: Domain name renewls for OpenSchool BC`

Hi Carolyn,

We just got the notice last week that the domains are expiring next Tuesday, as the contact doesn't work in OpenSchool BC anymore.

Attached is the completed Domain Name renewal form.

Thanks,

David

From: GCPE IS Joint Delivery Working Group Coordinator GCPE:EX

Sent: Friday, March 9, 2018 8:58 AM

To: Cusack, David EDUC:EX

Cc: GCPE IS Joint Delivery Working Group Coordinator GCPE:EX

Subject: RE: Domain name renewls for OpenSchool BC`

Hi David,

These domains are not exempted. As they are Government of B.C. domains they will need to go through JWG review for renewal. Would you please complete the domain name form found on the GCPE Intranet: <http://gwww.gcpe.gov.bc.ca/InternetStrategy.html>, 3rd item under Internet Resources in the right column.

Once received I'll send out to JWG members.

Cheers,

Carolyn

From: Cusack, David EDUC:EX
Sent: Thursday, March 8, 2018 1:46 PM
To: GCPE IS Joint Delivery Working Group Coordinator GCPE:EX
Subject: Domain name renewals for OpenSchool BC`

Hi,

Education has a cost recovery unit that does work for outside clients.

They have two domain names that need to be renewed:

ESERVICEBC.CA

Open School BC uses this domain for hosting database driven custom build applications to support our hosting service. This includes our Student Management System and our Self-Registration system which pulls completed orders from our online shopping cart hosted at SSBC.

They have been using this domain for 6 years.

MYTRAININGBC.CA

Open School BC uses this domain for hosting static websites and interactive media for clients. These websites often small, from 1 to 10 pages and are not government branded or related to government agencies. OSBC also uses this domain for hosting temporary development projects until they are complete.

They have been using this domain for 8 years.

I don't know if they have exemptions, and if they don't do they need to or can they just submit a renewal?

Thanks,

David

David Cusack
User Experience Design: Information Architect / 778-679-2382
Corporate Communications / Ministry of Education

Subject: Re: Flight for this Wednesday AM
Date: Monday, March 12, 2018 at 2:35:35 PM Pacific Daylight Time
From: Hardin, Karl GCPE:EX
To: Brandt, Charisma L GCPE:EX, Thind, Herman GCPE:EX

Thanks Charisma and Herman, I approve this travel.

Thanks
k

--

Karl Hardin
Executive Director | Digital Communications
Government Communications and Public Engagement
Cell: (778) 584 1251

From: "Brandt, Charisma L GCPE:EX" <Charisma.Brandt@gov.bc.ca>
Date: Monday, March 12, 2018 at 2:15 PM
To: "Thind, Herman GCPE:EX" <Herman.Thind@gov.bc.ca>
Cc: "Hardin, Karl GCPE:EX" <Karl.Hardin@gov.bc.ca>
Subject: RE: Flight for this Wednesday AM

Perfect thank you. Karl can you please approve/deny so I can get this booked?

Thanks,

Charisma Brandt
Financial Services Coordinator
Government Communications and Public Engagement
778-698-3308

"A pessimist sees the difficulty in every opportunity; an optimist sees the opportunity in every difficulty."
Winston Churchill

From: Thind, Herman GCPE:EX
Sent: Monday, March 12, 2018 2:15 PM
To: Brandt, Charisma L GCPE:EX
Cc: Hardin, Karl GCPE:EX
Subject: Re: Flight for this Wednesday AM

Hi Charisma,

I have some answers for the questions below. CCing Karl on this email.

Date and duration of travel:

- Wednesday March 14th, full work day (Between 9am and 5/6/6:30pm)

Destination:

- Victoria

Purpose of Travel:

- Two events related to the Nowruz (Persian) festival (video production beginning prior to lunchtime, with another shoot beginning at three)
- Team Training planning and discussion (Govt Street Office)

Expected Expenses:

- Flight
- Possible lunch and/or dinner (however that applies when travelling)
- Cab to from Harbour Air or Helijet |\$22

Thanks!

Herman S. Thind

Digital Communications Officer
Strategic Communications Division
Government Communications and Public Engagement
Province of British Columbia
1 (250) 380-8718

Did you know the humble Apple iPhone can shoot professional quality video? Here's how:

- Find a bright outside window (natural light is great, especially on a cloudy day)
- Face the window
- Hold up your iPhone (if shooting a selfie) while you are facing the window. If a friend is helping you, have them hold the camera very steady with their back to the window, careful not to block the light. iPhone 7, 8, and 'X' work best, but the 6 can also create fantastic video

- Shoot your iPhone video clip
- Review and share (on Facebook, Twitter, Instagram, etc.)

From: "Thind, Herman GCPE:EX" <Herman.Thind@gov.bc.ca>
Date: Monday, March 12, 2018 at 1:10 PM
To: "Hardin, Gcpe:Ex" <Karl.Hardin@gov.bc.ca>
Cc: "Brandt, Charisma L GCPE:EX" <Charisma.Brandt@gov.bc.ca>
Subject: Re: Flight for this Wednesday AM

Thanks Charisma,

Hi Karl, would you please help Charisma out with this info (questions below)? It's for my flight Wednesday.

Thanks!

Herman S. Thind

Digital Communications Officer
Strategic Communications Division
Government Communications and Public Engagement
Province of British Columbia
1 (250) 380-8718

From: "Brandt, Charisma L GCPE:EX" <Charisma.Brandt@gov.bc.ca>
Date: Monday, March 12, 2018 at 11:58 AM
To: "Thind, Herman GCPE:EX" <Herman.Thind@gov.bc.ca>
Subject: RE: Flight for this Wednesday AM

Hi Herman,

Just a reminder per the new process, all travel requests must be accompanied by an approval from your immediate director. The approval email must comply with the following:

To facilitate this process, and ensure we are in compliance to policy, prior to contacting GCPE's Travel Coordinator to make your travel arrangements, please obtain email pre-approval from your immediate Director, Exec Director or ADM. Your e-mail approval is to include the following information:

- ***Date and duration of travel***
- ***Destination***
- ***Purpose of travel: Detailed description (ie: if you are travelling for meetings: who you are meeting with and why?)***
- ***Expected expenses: Accommodation, vehicle rental, meals, etc.***

In order for me to book your requested travel I will need the appropriate approval to be provided.

Thank you,

Charisma Brandt
Financial Services Coordinator

**Government Communications and Public Engagement
778-698-3308**

*"A pessimist sees the difficulty in every opportunity; an optimist sees the opportunity in every difficulty."
Winston Churchill*

From: Thind, Herman GCPE:EX
Sent: Monday, March 12, 2018 11:53 AM
To: Brandt, Charisma L GCPE:EX
Subject: Flight for this Wednesday AM

Hi Charisma,

Would be superdee-duper awesome if I could get a flight booked for Van-Victoria for Wednesday AM, and returning Wed Afternoon, 6pm-ish return (have a video shoot that starts at 11ish, ends at 1pm, then a separate related one that starts at 3ish, and may go to 5pm). 6:30 return would be okay as well.

I do have vouchers in that booklet you guys gave me, if that's helpful.

Thanks!

Herman S. Thind

Digital Communications Officer
Strategic Communications Division
Government Communications and Public Engagement
Province of British Columbia
1 (250) 380-8718

Did you know the humble Apple iPhone can shoot professional quality video? Here's how:

- Find a bright outside window (natural light is great, especially on a cloudy day)
- Face the window
- Hold up your iPhone (if shooting a selfie) while you are facing the window. If a friend is helping you, have them hold the camera very steady with their back to the window, careful not to block the light. iPhone 7, 8, and 'X' work best, but the 6 can also create fantastic video
- Shoot your iPhone video clip
- Review and share (on Facebook, Twitter, Instagram, etc.)

Subject: Re: Question: Pediatric Recruitment and Retention Strategy videos
Date: Monday, March 12, 2018 at 10:11:56 AM Pacific Daylight Time
From: Hardin, Karl GCPE:EX
To: Brandt, Keely GCPE:EX, GCPE Digital Communications

Hi Keely,

Not from my perspective, these look fine to me. There's a BCID bug at the end.

Best
Karl

--

Karl Hardin
Executive Director | Digital Communications
Government Communications and Public Engagement
Cell: (778) 584 1251

From: "Brandt, Keely GCPE:EX" <Keely.Brandt@gov.bc.ca>

Date: Monday, March 12, 2018 at 9:37 AM
To: GCPE Digital Communications <GCPEOLVC@Victoria1.gov.bc.ca>
Subject: Question: Pediatric Recruitment and Retention Strategy videos

Good morning,

The videos in the hyperlinks below are to be used to support the recruitment of Pediatric Therapies, the videos have received the needed Ministry approvals, but I am wondering if these also need GCPE support, ie BCID added. Please advise as to if there is anything further that GCPE has to do. Thank you.

Keely

From: Massey, Christine MCF:EX
Sent: Friday, March 9, 2018 3:01 PM
To: Smith, Danielle MCF:EX; Stevanovic, Aleksandra MCF:EX
Cc: Therriault-Finke, Christine MCF:EX
Subject: RE: Important: Pediatric Recruitment and Retention Strategy

These are wonderful. Approved.

cm

From: Smith, Danielle MCF:EX
Sent: Friday, March 9, 2018 12:29 PM
To: Stevanovic, Aleksandra MCF:EX; Massey, Christine MCF:EX
Cc: Therriault-Finke, Christine MCF:EX
Subject: Important: Pediatric Recruitment and Retention Strategy

Good afternoon Christine and Aleks,

I'm hoping you can clarify how this should be approached. Under the Pediatric Therapy Recruitment and Retention Strategy one of the deliverables is the creation of videos that support the recruitment of the Pediatric Therapies. The videos are all completed and we've looped in GCPE to make them aware of the messaging and have been informed that they require ADM approval.

I can confirm that CYSN Policy (Therapies Manager) has been actively involved in the oversight of contract management Physiotherapy Association BC (PABC) who is leading the development and implementation of the Strategy. The whole Policy team has weighed on the videos and provided feedback to the contractor, which has been incorporated.

These videos are meant to assist with the recruitment of therapists to pediatric positions across the province by highlighting the many positive aspects of working in pediatric therapy field. There is a series of 6 videos being produced and topics include:

1. Rural and remote
2. Indigenous context
3. Team based approach
4. Occupational Therapy
5. Physiotherapy
6. Speech Language Pathology

The intent is that the videos is they can be used as agencies see fit i.e. the videos can be:

- shared on social media by agencies
- linked to job postings
- used in a rotating fashion on the revised TherapyBC website
- played at job fairs and/or student recruitment visits
- used by therapists to provide context around the work that they do

We are at the final stages in the implementation of the strategy and the videos are at a completion stage, and I honestly didn't anticipate this added level approval. Is there a specific process that I should be undertaking to obtain your approval? Can this be achieved via this email dialogue.

The videos can be found at the following links:

Physiotherapy

https://youtu.be/shxswT_543c

Team Based

<https://youtu.be/FTp5SluKVNY>

Aboriginal

https://youtu.be/98GQpL7_qdc

Many thanks,

Danielle Smith | Director, CYSN Policy

Ministry of Children and Family Development

Acknowledging the Lekwungen People, traditional keepers of this land

1-525 Superior Street | Victoria | BC

Phone: 778-698-7368 | Cell: 778-679-7995

Subject: Re: Literacy Award Marketing URL

Date: Friday, March 9, 2018 at 9:36:49 AM Pacific Standard Time

From: Hardin, Karl GCPE:EX

To: Pratt, Andrew GCPE:EX, GCPE IS Joint Delivery Working Group Coordinator GCPE:EX, LeSueur, Kathryn GCPE:EX

Sounds good to me!

--

Karl Hardin

Executive Director | Digital Communications
Government Communications and Public Engagement
Cell: (778) 584 1251

From: "Pratt, Andrew GCPE:EX" <Andrew.Pratt@gov.bc.ca>

Date: Friday, March 9, 2018 at 9:14 AM

To: "GCPE IS Joint Delivery Working Group Coordinator GCPE:EX" <GCPE.ISJointDelivery@gov.bc.ca>, "Hardin, Karl GCPE:EX" <Karl.Hardin@gov.bc.ca>, "LeSueur, Kathryn GCPE:EX" <Kathryn.LeSueur@gov.bc.ca>

Subject: Re: Literacy Award Marketing URL

I suggest: /COFLiteracyAward

Acronyms are okay if they are a commonly understood reference for a particular entity. While the "Council of the Federation" may not be mainstream, anyone involved in literacy programming and the related awards available for this important societal advocacy would recognize COF in this context.

Andrew Pratt

Director, Graphic Communications
Government Communications and Public Engagement
4th floor, 617 Government Street, Victoria, BC V8W 9V1
T: 250 356-8120
F: 250 387-6070

[Graphic Design Requests](#)

[BCID Website](#)

[Graphics 411 Information and Resources](#)

From: "GCPE IS Joint Delivery Working Group Coordinator GCPE:EX" <GCPE.ISJointDelivery@gov.bc.ca>

Date: Friday, March 9, 2018 at 8:46 AM

To: GDU Pratt <Andrew.Pratt@gov.bc.ca>, "Hardin, Karl GCPE:EX" <Karl.Hardin@gov.bc.ca>, "LeSueur, Kathryn GCPE:EX" <Kathryn.LeSueur@gov.bc.ca>

Cc: "GCPE IS Joint Delivery Working Group Coordinator GCPE:EX" <GCPE.ISJointDelivery@gov.bc.ca>

Subject: FW: Literacy Award Marketing URL

Morning, all.

Over to you for decision.

Every year we give out a literacy award.

It can be found here <https://www2.gov.bc.ca/gov/content/education-training/administration/community-partnerships/council-of-the-federation-literacy-award>

The program area just wants something shorter. I know we can't use acronyms. But I am not sure what makes the most sense.

Gov.bc.ca/literacyaward, that might be too generic. Gov.bc.ca/councilOfTheFederationLiteracyAward?

Thanks!

Carolyn

From: Cusack, David EDUC:EX

Sent: Thursday, March 8, 2018 2:52 PM

To: GCPE IS Joint Delivery Working Group Coordinator GCPE:EX

Subject: Literacy Award Marketing URL

Hi Again Carolyn,

Another marketing URL request.

Every year we give out a literacy award.

It can be found here <https://www2.gov.bc.ca/gov/content/education-training/administration/community-partnerships/council-of-the-federation-literacy-award>

The program area just wants something shorter. I know we can't use acronyms. But I am not sure what makes the most sense.

Gov.bc.ca/literacyaward, that might be too generic. Gov.bc.ca/councilOfTheFederationLiteracyAward?

Thanks,

David

Subject: Re: Signed Hootsuite Enterprise Contract
Date: Thursday, March 8, 2018 at 3:45:42 PM Pacific Standard Time
From: Hardin, Karl GCPE:EX
To: Doidge, Tracey GCPE:EX
CC: Stewart, Dawn M GCPE:EX, Hanuman, Heron GCPE:EX
Attachments: image001.png

All is in order, thank you Tracey. Please proceed.

--

Karl Hardin

Executive Director | Digital Communications
Government Communications and Public Engagement
Cell: (778) 584 1251

From: "Doidge, Tracey GCPE:EX" <Tracey.Doidge@gov.bc.ca>
Date: Thursday, March 8, 2018 at 3:37 PM
To: "Hardin, Karl GCPE:EX" <Karl.Hardin@gov.bc.ca>

Cc: "Stewart, Dawn M GCPE:EX" <Dawn.Stewart@gov.bc.ca>, "Hanuman, Heron GCPE:EX" <Heron.Hanuman@gov.bc.ca>

Subject: RE: Signed Hootsuite Enterprise Contract

Hi Karl,

Please advise if all is in order to proceed with signing the Hootsuite agreement; PIA and Checklist.

Thank you,
Tracey

From: Stewart, Dawn M GCPE:EX
Sent: Thursday, March 8, 2018 3:25 PM
To: Doidge, Tracey GCPE:EX
Subject: FW: Signed Hootsuite Enterprise Contract

Hi Tracey,

Where did we land on this?

From: Hanuman, Heron GCPE:EX
Sent: Wednesday, March 7, 2018 3:46 PM
To: Stewart, Dawn M GCPE:EX
Cc: Hardin, Karl GCPE:EX
Subject: Signed Hootsuite Enterprise Contract

Hi Dawn,

Hootsuite would like a copy of the signed contract. Can you forward this to me and I will send it over.

Thanks!
H

Heron Hanuman
Manager | Digital Communications
Government Communications and Public Engagement
Mobile: 778-584-0705



Subject: Re: document update/rebrand

Date: Monday, March 5, 2018 at 3:25:19 PM Pacific Standard Time

From: Hardin, Karl GCPE:EX

To: Crebo, David GCPE:EX, Zadravec, Don GCPE:EX

CC: Cotton, Brian GCPE:EX

Hey Dave,

Chatted with Don. Either option 1 or 2 work, neither of us has any strong preference. Please work with Andrew's shop on any updates.

As a side note, I'd be keen to get my hands on some of those photos to use to make graphics about any Parks related announcements in future.

Thanks
k

--

Karl Hardin

Executive Director | Digital Communications
Government Communications and Public Engagement
Cell: (778) 584 1251

From: "Crebo, David GCPE:EX" <David.Crebo@gov.bc.ca>

Date: Monday, March 5, 2018 at 1:55 PM

To: "Hardin, Karl GCPE:EX" <Karl.Hardin@gov.bc.ca>, "Zadravec, Don GCPE:EX" <Don.Zadravec@gov.bc.ca>

Cc: "Cotton, Brian GCPE:EX" <Brian.Cotton@gov.bc.ca>

Subject: document update/rebrand

Karl, Don – in late 2016 the previous government released the BC Park Future Strategy. The graphics, layout etc was done by Andrew's shop. <http://www.env.gov.bc.ca/bcparks/future/docs/BC-Parks-Future-Strategy.pdf?v=1520286274879>

The content of the strategy is largely being carried out by the current government, with some additional elements being added (ie: enhanced focus on FNs, conservation etc, mainly from new funding from BC Parks license plate revenue).

A question for you: What is HQ's preferred way we treat this doc...ie:

- Should we update the text and then re-brand it with a new title and look and feel?
- Should we keep and archive this original doc as a record of govt, and create a new, freshly branded doc that updates this original?
- Something else?

Thx,
Dave

Dave Crebo
Communications Director
Ministry of Environment and Climate Change Strategy
(250) 812-5747

Subject: Re: APPROVAL REQUIRED: BC Budget next phase
Date: Monday, March 5, 2018 at 2:51:12 PM Pacific Standard Time
From: Hardin, Karl GCPE:EX
To: McLean, Matt GCPE:EX
Attachments: image001.jpg, image002.jpg, image003.jpg, image004.png, image005.jpg, image006.jpg, image007.png, image008.jpg, image009.png, image010.jpg

That works.

--

Karl Hardin

Executive Director | Digital Communications
Government Communications and Public Engagement
Cell: (778) 584 1251

From: "McLean, Matt GCPE:EX" <Matt.McLean@gov.bc.ca>

Date: Monday, March 5, 2018 at 2:34 PM

To: "Hardin, Karl GCPE:EX" <Karl.Hardin@gov.bc.ca>
Subject: RE: APPROVAL REQUIRED: BC Budget next phase

Hi Karl,

Thanks for the feedback,

Changed it to:

"Budget 2018 makes life more affordable and improves the services you count on, with major investments in child care, housing, health care and more."

Thoughts?

Static

Platform: Facebook

Targeting: ???

Schedule: Mar 5 - 16

URL: workingforyou.gov.bc.ca/

 Government of British Columbia
Budget 2018 makes life more affordable and improves the services you count on, with major investments in child care, housing, health care and more.

Find out how Budget 2018 is working for you Budget 2018 includes the largest investments in housing, child care and capital projects in BC's history. WorkingForYou.gov.bc.ca Learn More



Platform: Facebook

Targeting: ???

Schedule: Mar 5 - 16

URL: workingforyou.gov.bc.ca/childcare



Government of British Columbia

Our made-in-B.C. plan will give our kids a head start and help families get ahead.



Find out how Budget 2018 is working for you

Budget 2018 includes the largest investments in housing, child care and capital projects in BC's history.

Budget 2018 is making child care more affordable and r available for more families as we move forward on a m: BC, universal child care plan.



Platform: Facebook

Targeting: ???

Schedule: Mar 5 - 16

URL: workingforyou.gov.bc.ca/housing



Government of British Columbia

Everyone needs a place to live. That's why we are taking swift action to address the housing crisis, with the biggest investment in housing affordability in BC history.



Find out how Budget 2018 is working for you

Budget 2018 includes the largest investments in housing, child care and capital projects in BC's history.

Everyone needs a place to live. That's why Budget 2018 taking swift action to address the housing crisis, with the biggest investment in housing affordability in BC history



Video

Platform: Facebook

Targeting: ???

Schedule: Mar 5 - 16

URL: workingforyou.gov.bc.ca/



Government of British Columbia

Budget 2018 makes life more affordable and improves the services you count on, with major investments in child care, housing, health care and more.



Find out how Budget 2018 is working for you

Budget 2018 includes the largest investments in housing, child care and capital projects in BC's history.

WorkingForYou.gov.bc.ca/housing

Learn More

Matt McLean

250.812-6589

Marketing Officer – Advertising and Marketing
Government Communications and Public Engagement
Province of BC

[BC Gov News site](#)

[@BCGovNews](#)

[BC Gov Facebook](#)

From: Hardin, Karl GCPE:EX
Sent: Friday, March 2, 2018 6:41 PM
To: McLean, Matt GCPE:EX
Subject: Re: APPROVAL REQUIRED: BC Budget next phase

Hey Matt,

This all looks good to me.

Let's tweak the language in the first and last new static creative. I'm not a huge fan of 'Budget 2018 is a budget that works for you. It makes your life more affordable and delivers the services people count on.'

I want something that sounds more human. Let's work on that on Monday.

Have a great weekend,
Karl

--

Karl Hardin

Executive Director | Digital Communications
Government Communications and Public Engagement
Cell: (778) 584 1251

From: "McLean, Matt GCPE:EX" <Matt.McLean@gov.bc.ca>
Date: Friday, March 2, 2018 at 5:13 PM
To: "Hardin, Karl GCPE:EX" <Karl.Hardin@gov.bc.ca>
Subject: APPROVAL REQUIRED: BC Budget next phase

Budget 2018 is a budget that works for you. It makes your life more affordable and delivers the services people count on.

Subject: Re: Need approval for Wacom Tablet.

Date: Monday, March 5, 2018 at 12:20:05 PM Pacific Standard Time

From: Hardin, Karl GCPE:EX

To: Ochudzawa, David GCPE:EX

Thanks David,

I approve this purchase.

--

Karl Hardin

Executive Director | Digital Communications

Government Communications and Public Engagement

Cell: (778) 584 1251

From: "Ochudzawa, David GCPE:EX" <David.Ochudzawa@gov.bc.ca>

Date: Monday, March 5, 2018 at 11:44 AM

To: "Hardin, Karl GCPE:EX" <Karl.Hardin@gov.bc.ca>

Subject: Need approval for Wacom Tablet.

https://www.amazon.ca/Wacom-PTH660-Intuos-Graphics-Tablet/dp/B01MQU5LW7/ref=sr_1_3?ie=UTF8&qid=1520278421&sr=8-3&keywords=Wacom+Intuos+pro

Subject: Re: APPROVAL PLEASE: Spills Regulation Instagram
Date: Friday, March 2, 2018 at 12:34:51 PM Pacific Standard Time
From: Hardin, Karl GCPE:EX
To: McLean, Matt GCPE:EX

Replace last sentence with "Have your say on spill response."

Then approved. Thanks.

--

Karl Hardin
Executive Director | Digital Communications
Government Communications and Public Engagement
Cell: (778) 584 1251

From: "McLean, Matt GCPE:EX" <Matt.McLean@gov.bc.ca>
Date: Friday, March 2, 2018 at 12:23 PM
To: "Hardin, Karl GCPE:EX" <Karl.Hardin@gov.bc.ca>
Subject: APPROVAL PLEASE: Spills Regulation Instagram

Have your say on the BC Spills Regulation engagement.

Subject: Re: Proposed changes to Terms of Use
Date: Friday, March 2, 2018 at 10:06:10 AM Pacific Standard Time
From: Hardin, Karl GCPE:EX
To: Wafa Zahid
CC: Wrate, David GCPE:EX, Praveen Gupta, Stewart, Dawn M GCPE:EX
Attachments: Dejero Quote BC Q7254.pdf

Hi Wafa,

I would like to go with the 10 SD hours per month. For whatever reason, the quote number I have for that is the same, Q7254. I've attached it.

I do not want a 'pay per use' service plan. The term date works. And it would be great to receive a bill for the year, as per David's email.

Thanks
Karl

--

Karl Hardin
Executive Director | Digital Communications
Government Communications and Public Engagement

Cell: (778) 584 1251

From: Wafa Zahid <wafa.zahid@dejero.com>

Date: Friday, March 2, 2018 at 8:15 AM

To: "Hardin, Karl GCPE:EX" <Karl.Hardin@gov.bc.ca>

Cc: "Wrate, David GCPE:EX" <David.Wrate@gov.bc.ca>, Praveen Gupta <praveen.gupta@dejero.com>, "Stewart, Dawn M GCPE:EX" <Dawn.Stewart@gov.bc.ca>

Subject: Re: Proposed changes to Terms of Use

Hi Karl,

We will ship the SIM Module with SIMS for next week. We will start charging as per Q7254 (attached) once we receive a PO from you. The quote includes the cost of the cloud server so yes, you will have access to it as well.

Please confirm if I can go ahead and process order as per Q7254. Term date March 8th 2018 to February 28 2019. We will not send an invoice until we receive a PO from your end or a signed copy of the Quote

Thanks,

Wafa Zahid

Regional Sales Support Representative

Dejero

412 Albert St, Suite 100

Waterloo, ON N2L 3V3

US & Canada: 1 866 808 3665 x 1604

International: +1 519 772 4824 x 1604

Mobile: +1 (226) 808-8764

[web](#) | [twitter](#) | [linkedin](#) | [vimeo](#)

On Thu, Mar 1, 2018 at 12:26 PM, Hardin, Karl GCPE:EX <Karl.Hardin@gov.bc.ca> wrote:

Hi Wafa,

I would like to do so, and I can confirm that the Carrier Services contract start date will be March 8 once the service agreement is signed.

Will that mean we can also get access to the cloud server control panel?

If yes, can you please confirm that you will be sending us SIMs?

Shipping address:

4th Floor 617 Government Street

PO Box 9409, Stn Prov Govt

Victoria, BC

V8V 9V1

Courier:

4th Floor 617 Government Street

Victoria, BC

V8V 9V1

Please setup these emails in the control panel:

karl.hardin@gov.bc.ca<mailto:karl.hardin@gov.bc.ca>

Stephanie.ferguson@gov.bc.ca<mailto:Stephanie.ferguson@gov.bc.ca>

Heron.hanuman@gov.bc.ca<mailto:Heron.hanuman@gov.bc.ca>

Stephen.hargreaves@gov.bc.ca<mailto:Stephen.hargreaves@gov.bc.ca>

Mat.smith@gov.bc.ca<mailto:Mat.smith@gov.bc.ca>

Thanks in advance!

Karl

--

Karl Hardin

Executive Director | Digital Communications

Government Communications and Public Engagement

Cell: (778) 584 1251

From: Wafa Zahid <wafa.zahid@dejero.com>

Date: Thursday, March 1, 2018 at 8:52 AM

To: "Hardin, Karl GCPE:EX" <Karl.Hardin@gov.bc.ca>

Cc: "Wrate, David GCPE:EX" <David.Wrate@gov.bc.ca>, Praveen Gupta <praveen.gupta@dejero.com>

Subject: Re: Proposed changes to Terms of Use

Hi Karl,

We probably will not have this ready in time by next week for you to send us a PO for the activation of SIM Cards. That being said we can send you the SIMs as long as you can confirm that once we do receive the PO the start date of the Carrier Services contract will be March 8th for us to start billing for this month.

Let me know what you think.

Thanks,

Wafa Zahid

Regional Sales Support Representative

Dejero

412 Albert St, Suite 100

Waterloo, ON N2L 3V3

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International: [+1 519 772 4824 x 1604](tel:+15197724824)<tel:(519)%20772-4824>

Mobile: [+1 \(226\) 808-8764](tel:+12268088764)<tel:(226)%20338-7389>

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linkedin<<https://www.linkedin.com/company/dejero>> | vimeo<<https://vimeo.com/dejero>>

On Thu, Mar 1, 2018 at 11:24 AM, Hardin, Karl GCPE:EX
<Karl.Hardin@gov.bc.ca<<mailto:Karl.Hardin@gov.bc.ca>>> wrote:
Thanks Wafa,

Really glad we've got to this point.

I was hoping to use the dejero for a livestream on Thursday March 8, but it sounds like this timeline will not allow for that.

Can you please confirm for me that you do not think we'll have this setup by that time?

Thanks
Karl

--

Karl Hardin
Executive Director | Digital Communications
Government Communications and Public Engagement
Cell: (778) 584 1251<<tel:%28778%29%20584%201251>>
From: Wafa Zahid <wafa.zahid@dejero.com<<mailto:wafa.zahid@dejero.com>>>
Date: Thursday, March 1, 2018 at 8:23 AM
To: "Wrate, David GCPE:EX" <David.Wrate@gov.bc.ca<<mailto:David.Wrate@gov.bc.ca>>>
Cc: Praveen Gupta <praveen.gupta@dejero.com<<mailto:praveen.gupta@dejero.com>>>, "Hardin, Karl GCPE:EX" <Karl.Hardin@gov.bc.ca<<mailto:Karl.Hardin@gov.bc.ca>>>
Subject: Re: Proposed changes to Terms of Use

Hi David,

Thank you for sending these along. We will review and get back to you.

As for the signature blocks you are correct regarding those being on the Order Form (Usually the quote sent for a specific service or hardware)

Please note that this needs to be reviewed by our CFO s.22
to you as soon as possible upon his return next week.

We will get this back

Thank you!

Wafa

Wafa Zahid
Regional Sales Support Representative

Dejero

412 Albert St, Suite 100

Waterloo, ON N2L 3V3

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International: [+1 519 772 4824 x 1604](tel:15197724824)<tel:%2B1%20519%20772%204824%20x%201604><tel:(519)%20772-4824>

Mobile: [+1 \(226\) 808-8764](tel:12268088764)<tel:%2B1%20%28226%29%20808-8764><tel:(226)%20338-7389>

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linkedin<<https://www.linkedin.com/company/dejero>> | vimeo<<https://vimeo.com/dejero>>

On Tue, Feb 27, 2018 at 4:41 PM, Wrate, David GCPE:EX

<David.Wrate@gov.bc.ca<mailto:David.Wrate@gov.bc.ca>

<mailto:David.Wrate@gov.bc.ca<mailto:David.Wrate@gov.bc.ca>>> wrote:

Hi Wafa, attached are two documents.

The draft marked "lined" is for review purposes only, so you can see where the further changes were made. If the revised invoicing language is acceptable, the attached clean draft can be considered the final.

We note that there are no signature blocks in the draft – do signature blocks need to be inserted, or do the parties sign the "Order Form" referred to in the opening paragraph of the "Terms and Conditions"?

Many thanks,

David

David Wrate

Director, Digital Policy

GDX – Government Digital Experience Division

Government Communications and Public Engagement

[250-588-9231](tel:250-588-9231)<tel:250-588-9231><tel:250-588-9231<tel:250-588-9231>>

From: Wafa Zahid <wafa.zahid@dejero.com<mailto:wafa.zahid@dejero.com>

<mailto:wafa.zahid@dejero.com<mailto:wafa.zahid@dejero.com>>>

Date: Monday, February 26, 2018 at 1:00 PM

To: David Wrate <David.Wrate@gov.bc.ca<mailto:David.Wrate@gov.bc.ca>

<mailto:David.Wrate@gov.bc.ca<mailto:David.Wrate@gov.bc.ca>>>

Cc: Praveen Gupta <praveen.gupta@dejero.com<mailto:praveen.gupta@dejero.com>

<mailto:praveen.gupta@dejero.com<mailto:praveen.gupta@dejero.com>>>

Subject: Re: Proposed changes to Terms of Use

No problem at all. Thank you David!

Wafa

Wafa Zahid

Regional Sales Support Representative

Dejero

412 Albert St, Suite 100

Waterloo, ON N2L 3V3

US & Canada: 1 866 808 3665 x 1604<tel:1%20866%20808%203665%20x%201604>
<tel:1%20866%20808%203665%20x%201604><tel:(866)%20808-3665>

International: +1 519 772 4824 x 1604<tel:(519)%20772-4824>
<tel:%2B1%20519%20772%204824%20x%201604><tel:(519)%20772-4824>

Mobile: +1 (226) 808-8764<tel:(226)%20808-8764><tel:%2B1%20%28226%29%20808-8764><tel:
(226)%20338-7389>

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linkedin<<https://www.linkedin.com/company/dejero>> | vimeo<<https://vimeo.com/dejero>>

On Mon, Feb 26, 2018 at 3:52 PM, Wrate, David GCPE:EX
<David.Wrate@gov.bc.ca<<mailto:David.Wrate@gov.bc.ca>>
<<mailto:David.Wrate@gov.bc.ca><<mailto:David.Wrate@gov.bc.ca>>>
<<mailto:David.Wrate@gov.bc.ca><<mailto:David.Wrate@gov.bc.ca>>
<<mailto:David.Wrate@gov.bc.ca><<mailto:David.Wrate@gov.bc.ca>>>>> wrote:
Thanks Wafa, I'll circle back with our legal and get a final version prepped.
Really appreciate your flexibility.
David

David Wrate
Director, Digital Policy
GDX – Government Digital Experience Division
Government Communications and Public Engagement
250-588-9231<tel:250-588-9231><tel:250-588-9231<tel:250-588-9231>><tel:250-588-9231<tel:250-588-
9231><tel:250-588-9231<tel:250-588-9231>>>

From: Wafa Zahid <wafa.zahid@dejero.com<<mailto:wafa.zahid@dejero.com>>
<<mailto:wafa.zahid@dejero.com><<mailto:wafa.zahid@dejero.com>>>
<<mailto:wafa.zahid@dejero.com><<mailto:wafa.zahid@dejero.com>>
<<mailto:wafa.zahid@dejero.com><<mailto:wafa.zahid@dejero.com>>>>>
Date: Monday, February 26, 2018 at 11:35 AM
To: David Wrate <David.Wrate@gov.bc.ca<<mailto:David.Wrate@gov.bc.ca>>
<<mailto:David.Wrate@gov.bc.ca><<mailto:David.Wrate@gov.bc.ca>>>
<<mailto:David.Wrate@gov.bc.ca><<mailto:David.Wrate@gov.bc.ca>>
<<mailto:David.Wrate@gov.bc.ca><<mailto:David.Wrate@gov.bc.ca>>>>>
Cc: Praveen Gupta <praveen.gupta@dejero.com<<mailto:praveen.gupta@dejero.com>>
<<mailto:praveen.gupta@dejero.com><<mailto:praveen.gupta@dejero.com>>>
<<mailto:praveen.gupta@dejero.com><<mailto:praveen.gupta@dejero.com>>
<<mailto:praveen.gupta@dejero.com><<mailto:praveen.gupta@dejero.com>>>>>
Subject: Re: Proposed changes to Terms of Use

Hi David,

I have heard back and we are fine with the changes other than the invoicing changes. We will not be mailing invoices if we do not hear from you for two days. We will email invoices to you in the normal course. In the event that you note that you did not receive an invoice we can provide it again but the

payment due date does not change.

Please let me know what you think.

Kind Regards,

Wafa Zahid
Regional Sales Support Representative

Dejero

412 Albert St, Suite 100

Waterloo, ON N2L 3V3

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linkedin<<https://www.linkedin.com/company/dejero>> | vimeo<<https://vimeo.com/dejero>>

On Wed, Feb 21, 2018 at 5:49 PM, Wrate, David GCPE:EX
<David.Wrate@gov.bc.ca<<mailto:David.Wrate@gov.bc.ca>>
<<mailto:David.Wrate@gov.bc.ca><<mailto:David.Wrate@gov.bc.ca>>>
<<mailto:David.Wrate@gov.bc.ca><<mailto:David.Wrate@gov.bc.ca>>
<<mailto:David.Wrate@gov.bc.ca><<mailto:David.Wrate@gov.bc.ca>>>>
<<mailto:David.Wrate@gov.bc.ca><<mailto:David.Wrate@gov.bc.ca>>
<<mailto:David.Wrate@gov.bc.ca><<mailto:David.Wrate@gov.bc.ca>>>
<<mailto:David.Wrate@gov.bc.ca><<mailto:David.Wrate@gov.bc.ca>>
<<mailto:David.Wrate@gov.bc.ca><<mailto:David.Wrate@gov.bc.ca>>>>> wrote:
Super, thanks for the update.
D

David Wrate
Director, Digital Policy
GDx – Government Digital Experience Division
Government Communications and Public Engagement
250-588-9231<tel:(250)%20588-9231><tel:250-588-9231<tel:(250)%20588-9231>><tel:250-588-9231<tel:
(250)%20588-9231><tel:250-588-9231>><tel:250-588-9231<tel:(250)%20588-9231><tel:250-588-
9231<tel:(250)%20588-9231>><tel:250-588-9231<tel:250-588-9231<tel:(250)%20588-9231>>>>

From: Wafa Zahid <wafa.zahid@dejero.com<<mailto:wafa.zahid@dejero.com>>

<mailto:wafa.zahid@dejero.com<mailto:wafa.zahid@dejero.com>>
<mailto:wafa.zahid@dejero.com<mailto:wafa.zahid@dejero.com>
<mailto:wafa.zahid@dejero.com<mailto:wafa.zahid@dejero.com>>>
<mailto:wafa.zahid@dejero.com<mailto:wafa.zahid@dejero.com>
<mailto:wafa.zahid@dejero.com<mailto:wafa.zahid@dejero.com>>
<mailto:wafa.zahid@dejero.com<mailto:wafa.zahid@dejero.com>
<mailto:wafa.zahid@dejero.com<mailto:wafa.zahid@dejero.com>>>>>

Date: Wednesday, February 21, 2018 at 2:17 PM

To: David Wrate <David.Wrate@gov.bc.ca<mailto:David.Wrate@gov.bc.ca>
<mailto:David.Wrate@gov.bc.ca<mailto:David.Wrate@gov.bc.ca>>
<mailto:David.Wrate@gov.bc.ca<mailto:David.Wrate@gov.bc.ca>
<mailto:David.Wrate@gov.bc.ca<mailto:David.Wrate@gov.bc.ca>>>
<mailto:David.Wrate@gov.bc.ca<mailto:David.Wrate@gov.bc.ca>
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<mailto:David.Wrate@gov.bc.ca<mailto:David.Wrate@gov.bc.ca>
<mailto:David.Wrate@gov.bc.ca<mailto:David.Wrate@gov.bc.ca>>>>>

Cc: Praveen Gupta <praveen.gupta@dejero.com<mailto:praveen.gupta@dejero.com>
<mailto:praveen.gupta@dejero.com<mailto:praveen.gupta@dejero.com>>
<mailto:praveen.gupta@dejero.com<mailto:praveen.gupta@dejero.com>
<mailto:praveen.gupta@dejero.com<mailto:praveen.gupta@dejero.com>>>
<mailto:praveen.gupta@dejero.com<mailto:praveen.gupta@dejero.com>
<mailto:praveen.gupta@dejero.com<mailto:praveen.gupta@dejero.com>>
<mailto:praveen.gupta@dejero.com<mailto:praveen.gupta@dejero.com>
<mailto:praveen.gupta@dejero.com<mailto:praveen.gupta@dejero.com>>>>>

Subject: Re: Proposed changes to Terms of Use

Thank you David. I will forward this on to our legal. We will try to get back to you as soon as we can but just wanted to let you know that they usually have a weeks turn around time.

Thanks,

Wafa

Wafa Zahid
Regional Sales Support Representative

Dejero

412 Albert St, Suite 100

Waterloo, ON N2L 3V3

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<tel:%2B1%20519%20772%204824%20x%201604><tel:(519)%20772-4824>

Mobile: +1 (226) 808-8764<tel:(226)%20808-8764><tel:%2B1%20%28226%29%20808-8764><tel:

(226)%20338-7389>

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linkedin<<https://www.linkedin.com/company/dejero>> | vimeo<<https://vimeo.com/dejero>>

On Tue, Feb 20, 2018 at 7:28 PM, Wrate, David GCPE:EX

<David.Wrate@gov.bc.ca<<mailto:David.Wrate@gov.bc.ca>>
<<mailto:David.Wrate@gov.bc.ca><<mailto:David.Wrate@gov.bc.ca>>>
<<mailto:David.Wrate@gov.bc.ca><<mailto:David.Wrate@gov.bc.ca>>
<<mailto:David.Wrate@gov.bc.ca><<mailto:David.Wrate@gov.bc.ca>>>>
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<<mailto:David.Wrate@gov.bc.ca><<mailto:David.Wrate@gov.bc.ca>>
<<mailto:David.Wrate@gov.bc.ca><<mailto:David.Wrate@gov.bc.ca>>>>>>>> wrote:

Greetings, attached is a red-lined version of the Terms of Use with our changes.
Please review and get back to me with comments etc.

Many thanks,
David

David Wrate

Director, Digital Policy

GDX – Government Digital Experience Division

Government Communications and Public Engagement

250-588-9231<[tel:\(250\)20588-9231](tel:(250)20588-9231)><<tel:250-588-9231>><<tel:250-588-9231><[tel:\(250\)20588-9231](tel:(250)20588-9231)>
<<tel:250-588-9231>>><<tel:250-588-9231><[tel:\(250\)20588-9231](tel:(250)20588-9231)><<tel:250-588-9231><[tel:\(250\)20588-9231](tel:(250)20588-9231)>>>>>>>

Subject: Re: Music Purchase

Date: Thursday, March 1, 2018 at 12:34:46 PM Pacific Standard Time

From: Hardin, Karl GCPE:EX

To: Ochudzawa, David GCPE:EX

CC: Brandt, Charisma L GCPE:EX

I approve this purchase.

Sent from my iPhone

On Mar 1, 2018, at 11:56 AM, Ochudzawa, David GCPE:EX <David.Ochudzawa@gov.bc.ca> wrote:

Hi Charisma,

Below is the link to the next track we need to purchase.

The project is for the ICBC Fairness Animation.

<https://www.premiumbeat.com/royalty-free-tracks/new-travels>

Karl,

Could you please approve this request for Charisma so we can finalise today?

Thank you.

David Ochudzawa

Visual Communications Officer | Digital Communications
Government Communications and Public Engagement
Province of British Columbia
250-208-2071

Subject: FW: Bench Strength - GCPE
Date: Wednesday, February 28, 2018 at 8:31:59 PM Pacific Standard Time
From: Hardin, Karl GCPE:EX
To: Hardin, Karl GCPE:EX
Attachments: SPP_Individual_Template_FINAL.PDF, Succession_Planning_Completion_Guide_FINAL.DOCX, Developing_Bench_Strength_Guide.pdf

--

Karl Hardin

Executive Director | Digital Communications
Government Communications and Public Engagement
Cell: (778) 584 1251

From: "Dale, Raman GCPE:EX" <Raman.Dale@gov.bc.ca>
Date: Thursday, February 15, 2018 at 10:52 AM
To: "Gibbs, Robb GCPE:EX" <Robb.Gibbs@gov.bc.ca>, "McGregor, Cara GCPE:EX" <Cara.McGregor@gov.bc.ca>, "Hardin, Karl GCPE:EX" <Karl.Hardin@gov.bc.ca>
Cc: "Sall, Gurmeet GCPE:EX" <Gurmeet.Sall@gov.bc.ca>
Subject: FW: Bench Strength - GCPE

Robb – you have 2 to complete: Karl and Andrew Pratt. You will need to work closely with them in filling out the template.

Further, there is the 2 Bench strength items that you'll need to complete by March 31:

Target: ADMs to complete one over one conversations with all direct reports in FY 2017/18

Target: Each ADM and ED mentor at least one employee as a formal or informal mentor

Please provide the name of the mentee. Karl and Cara, you will need to do this as well as EDs. The Bench Strength guide has some useful info around this.

Raman Dale, CPA, CMA

A/Executive Director, Finance and Corporate Services
Government Communications and Public Engagement

Phone: (250) 920-8810

From: Dale, Raman GCPE:EX

Sent: Thursday, February 15, 2018 10:43 AM

To: McGregor, Cara GCPE:EX; Zaharia, Sarah GCPE:EX; Sherlock, Stephanie GCPE:EX; Ryckman, Scott GCPE:EX; Hannah, Matt GCPE:EX

Cc: Lowe, Mike GCPE:EX; Gibbs, Robb GCPE:EX; Kristianson, Eric GCPE:EX; Sall, Gurmeet GCPE:EX; Sigouin, Melissa GCPE:EX

Subject: RE: Bench Strength - GCPE

Please submit the SPPs to your ADMs by March 13th, who will then submit to SHR (Gurmeet, Melissa and I) by March 15th.

Will come up fast!

Raman Dale, CPA, CMA

A/Executive Director, Finance and Corporate Services
Government Communications and Public Engagement

Phone: (250) 920-8810

From: Dale, Raman GCPE:EX

Sent: Friday, January 26, 2018 4:30 PM

To: McGregor, Cara GCPE:EX; Zaharia, Sarah GCPE:EX; Sherlock, Stephanie GCPE:EX; Ryckman, Scott GCPE:EX; Hannah, Matt GCPE:EX

Cc: Lowe, Mike GCPE:EX; Gibbs, Robb GCPE:EX; Kristianson, Eric GCPE:EX; Sall, Gurmeet GCPE:EX

Subject: FW: Bench Strength - GCPE

Thank for attending the session with PSA this morning on completion of the SPPs.

For your info, attached is the GCPE Bench Strength template that was completed in the fall.

Note: it's fairly high-level as we had to start from scratch on this. That being said, it helps to get the ball rolling and will be developed further as we progress through future succession and development initiatives.

The SHR team and I are happy to field any questions you might have

Raman Dale, CPA, CMA

A/Executive Director, Finance and Corporate Services
Government Communications and Public Engagement
Phone: (250) 920-8810

From: "Dale, Raman GCPE:EX" <Raman.Dale@gov.bc.ca>
To: "Lowe, Mike GCPE:EX" <Mike.Lowe@gov.bc.ca>, "Hume, David GCPE:EX" <David.Hume@gov.bc.ca>, "Kristianson, Eric GCPE:EX" <Eric.Kristianson@gov.bc.ca>, "Gibbs, Robb GCPE:EX" <Robb.Gibbs@gov.bc.ca>
Cc: "Welgush, Lindsey GCPE:EX" <Lindsey.Welgush@gov.bc.ca>, "Sall, Gurmeet GCPE:EX" <Gurmeet.Sall@gov.bc.ca>
Subject: RE: Bench Strength - GCPE

Afternoon gents,

As you may know, we are required to report out on Bench Strength Strategies by March 31st. Most of the items are well underway. Just wanted to get you thinking about 2 specifically:

Target: ADMs to complete one over one conversations with all direct reports in FY 2017/18

Target: Each ADM and ED mentor at least one employee as a formal or informal mentor

A summary will be needed from each of you on these discussions by early March, ideally. Have reattached the guide for your reference.

For the mentorship item, please pass this message along to your EDs.

Raman Dale, CPA, CMA

A/Executive Director, Finance and Corporate Services
Government Communications and Public Engagement
Phone: (250) 920-8810

From: Dale, Raman GCPE:EX
Sent: Friday, September 29, 2017 11:32 AM
To: Sterloff, Trish PSA:EX
Cc: Gibbs, Robb GCPE:EX; Heron, Janelle GCPE:EX
Subject: FW: Bench Strength - GCPE

Good morning Trish,

Please find attached the 2017/18 bench strength strategies for GCPE that have been reviewed/approved by our A/DM Robb Gibbs. We greatly appreciate your assistance, and look forward to working with you and your team in building on these plans into the future

Thanks,

Raman Dale, CPA, CMA

A/Executive Director, Finance and Corporate Services
Government Communications and Public Engagement

Phone: (250) 920-8810

From: Sterloff, Trish PSA:EX
Sent: Thursday, September 14, 2017 12:06 PM
To: Dale, Raman GCPE:EX
Cc: Roe, Sandra PSA:EX; Halls, Lori D PSA:EX
Subject: RE: Bench Strength - GCPE

Good afternoon Raman,

I am happy to connect directly with you to discuss Bench Strength Strategies, and am fairly available via cell this afternoon. To get you started, I have attached the Bench Strength template as well as the guide. To provide you with some context as well, here is Lori's email to her executive colleagues:

Colleagues,

As part of our continued efforts to embed succession management into our leadership practices and further to the memorandum on Corporate Executive Holdback Criteria for Fiscal Year 2017/18 sent August 16th, please find attached the bench strength strategy template and guide.

Ministry bench strength strategies should be completed and submitted to my office by September 30, 2017. Reporting out progress against the bench strength strategy is due March 31, 2018. Please send your completed strategy to Trish Sterloff, Executive Director, Corporate Succession Management. Should you have any questions, please contact Trish Sterloff at trish.sterloff@gov.bc.ca or

s.17

Further instructions regarding succession management plans for succession priority positions (Target #2) for each Ministry will be sent by October 31, 2017.

Thank you for your continued leadership in these efforts.

Looking forward to hearing from you.

Best regards,

Trish

Trish Sterloff

Executive Director

Corporate Succession Management | Talent Management Division | BC Public Service Agency
810 Blanshard Street | Victoria, BC | V8W 2H2

s.17

AskMyHR: www.gov.bc.ca/myhr/contact

Phone: 250.952.6000 | Toll Free 1.877.277.0772



Subject: Re: FOR APPROVAL: purging old redirects to ministry org pages

Date: Thursday, February 22, 2018 at 12:26:58 PM Pacific Standard Time

From: Hardin, Karl GCPE:EX

To: Billings, Thomas MAH:EX

Sounds good to me, thanks Thomas!

--

Karl Hardin

Executive Director | Digital Communications
Government Communications and Public Engagement
Cell: (778) 584 1251

From: "Billings, Thomas MAH:EX" <Thomas.Billings@gov.bc.ca>

Date: Wednesday, February 21, 2018 at 4:35 PM

To: "Hardin, Karl GCPE:EX" <Karl.Hardin@gov.bc.ca>

Subject: FOR APPROVAL: purging old redirects to ministry org pages

Hi Karl,

Our systems analysts in the Economy Sector are purging some old domains/servers. As a result, we will lose the redirects (and eventually domains) that go to some ministry org pages on gov.bc.ca.

It is with best practice we purge the following, but wanted to give you the heads up and get your confirmation this is ok (considering your team manages the ministry org pages). These ministries no longer exist.

www.cscd.gov.bc.ca	redirects to
https://www2.gov.bc.ca/gov/content/governments/organizational-structure/ministries-organizations/ministries/municipal-affairs-housing	
www.mit.gov.bc.ca	redirects
to https://www2.gov.bc.ca/gov/content/governments/organizational-structure/ministries-organizations/ministries/labour	
www.jtst.gov.bc.ca	redirects to
https://www2.gov.bc.ca/gov/content/governments/organizational-structure/ministries-organizations/ministries/jobs-trade-and-technology	
www.SBRT.gov.bc.ca	no redirect

Thank you!

~Tom

Tom Billings | Website Manager
Information Systems Branch
Ministry of Jobs, Trade & Technology
Ministry of Labour
Ministry of Municipal Affairs & Housing
Ministry of Tourism, Arts & Culture

Subject: Re: REMINDER: GCPE Consultation OOP-2018-80271 Due: Feb. 16
Date: Monday, February 19, 2018 at 4:06:06 PM Pacific Standard Time
From: Hardin, Karl GCPE:EX
To: GCPE FOI Coordinator GCPE:EX
Attachments: image003.png, image004.png

Sorry Krista,

I find no harms in the request from my perspective.

Thanks
Karl

--

Karl Hardin

Executive Director | Digital Communications
Government Communications and Public Engagement
Cell: (778) 584 1251

From: "GCPE FOI Coordinator GCPE:EX" <GCPEFOICoordinator@gov.bc.ca>
Date: Monday, February 19, 2018 at 3:59 PM
To: "LeGuilloux, Marg GCPE:EX" <Marg.LeGuilloux@gov.bc.ca>, Matt Hannah <Matt.Hannah@gov.bc.ca>, "McCaffrey, Julianne GCPE:EX" <Julianne.McCaffrey@gov.bc.ca>, "Hardin, Karl GCPE:EX" <Karl.Hardin@gov.bc.ca>, "Larabee, Shawn G GCPE:EX" <Shawn.G.Larabee@gov.bc.ca>, "Faust, Marnie L GCPE:EX" <Marnie.Faust@gov.bc.ca>, "Robins, Shawn GCPE:EX" <Shawn.1.Robins@gov.bc.ca>
Cc: "Wey, Melody GCPE:EX" <Melody.Wey@gov.bc.ca>, "Johnston, Karen GCPE:EX" <Karen.V.Johnston@gov.bc.ca>, "Nelson, Tiffany GCPE:EX" <Tiffany.Nelson@gov.bc.ca>, "GCPE FOI Coordinator GCPE:EX" <GCPEFOICoordinator@gov.bc.ca>
Subject: REMINDER: GCPE Consultation OOP-2018-80271 Due: Feb. 16

Good afternoon,

Friendly reminder, your response to the below/attached consultation was due by Friday, February 16th.

Thanks,
Krista

From: GCPE FOI Coordinator GCPE:EX
Sent: Friday, February 9, 2018 12:54 PM
To: Robb, Katie GCPE:EX; McGregor, Cara GCPE:EX; LeGuilloux, Marg GCPE:EX; Harbord, Chris GCPE:EX; Devereux, Rick GCPE:EX; Hannah, Matt GCPE:EX; McCaffrey, Julianne GCPE:EX; Porter, Rodney GCPE:EX; Sherlock, Stephanie GCPE:EX; Kerr, Grant GCPE:EX; Hardin, Karl GCPE:EX; Vale, Linda GCPE:EX; Larabee, Shawn G GCPE:EX; Robins, Shawn GCPE:EX
Cc: Kristianson, Eric GCPE:EX; Bowness, Lianne GCPE:EX; Dalzell, Danielle GCPE:EX; Cascaden, Lori R GCPE:EX; Wey, Melody GCPE:EX; Fernandes, Jennifer GCPE:EX; Tounsi, Marielle GCPE:EX; Stagg, Linda R GCPE:EX; Nelson, Tiffany GCPE:EX; Johnston, Karen GCPE:EX; GCPE FOI Coordinator GCPE:EX
Subject: GCPE Consultation OOP-2018-80271 Due: Feb. 16

Good afternoon,

Please review the attached FOI consultation for harms recommendations.

Your response would be appreciated by **Friday, February 16, 2018.**

Thank you,
Krista

From: King, Peggy [mailto:IAOCentralTeam@gov.bc.ca]
Sent: Thursday, February 8, 2018 4:36 PM
To: GCPE FOI Coordinator GCPE:EX
Subject: Consultation OOP-2018-80271 Due: Feb. 23

Hello GCPE,

The Office of the Premier received this FOI request from a Political Party:
Records of any and all emails, text messages, BBMs, slack messages, and WhatsApp messages sent from Sage Aaron.
(Date Range for Record Search: From 08/01/2017 To 08/31/2017)

They identified the attached document(s) as responsive records and wish to get your views on disclosure. If you need help determining harms, please see the attached harms assessment or contact me directly.

If possible, please respond by February 23, 2018.
IAO may take one to two business days to apply any severing.

1. Ministry Program Harms Assessment:

Please indicate which applies:

1. *There are no harms in these records. They can be released in full.*
2. *There are harms in releasing all of these records. They should be withheld in their entirety.*
3. *There are harms in portions of the records. Please give details so that IAO can apply the appropriate sections of FOIPPA. Please feel free to write directly on the attached records and send back to IAO. If you are unsure of why it is harmful please call the IAO to discuss the appropriate severing.*

Program Area Approval Authority:
Name, Title, Program

Note that all general FOI request records that are released to an applicant should be published on the Open Information website unless the exemption criteria apply. The exemption criteria can be found on page 11 of the [Open Information and Open Data Policy](#). Consultations from outside provincial public bodies are not published on the Open Information website.

Exercise of Discretion:

The *Freedom of Information and Protection of Privacy Act* (FOIPPA) contains both mandatory and discretionary exceptions to disclosure. Sections 13 to 20 are the discretionary exceptions. Where Information Access Operations (IAO) has advised the head that a discretionary exception may apply, it is important that the head consider the possibility of releasing the information despite the fact that an exception may apply.

Factors relevant to the exercise of discretion include:

- the general purposes of the legislation: public bodies should make information available to the public; individuals should have access to personal information about themselves;
- the wording of the discretionary exception and the interests which the section attempts to balance;
- whether the individual's request could be satisfied by severing the record and by providing the applicant with as much information as is reasonably practicable;
- the historical practice of the public body with respect to the release of similar types of documents;
- the nature of the record and the extent to which the document is significant and/or sensitive to the public body;
- whether the disclosure of the information will increase public confidence in the operation of the public body;
- the age of the record;
- whether there is a sympathetic or compelling need to release materials;
- whether previous orders of the Commissioner have ruled that similar types of records or information should or should not be subject to disclosure; and
- when the policy advice exception is claimed, whether the decision to which the advice or recommendations relates has already been made.

Thank you,

Peggy King | FOI Specialist | Information Access Operations | Ministry of Citizens' Services
Ph: 778 698-2673 | *e:* Peggy.King@gov.bc.ca | *m:* PO Box 9569, Stn Prov Gov, Victoria BC V8W 9K1

Subject: Re: bcbudget2017.gov.bc.ca redirect
Date: Wednesday, February 7, 2018 at 3:36:06 PM Pacific Standard Time
From: Hardin, Karl GCPE:EX
To: Hewitt, Justin GCPE:EX
CC: Stewart, Jeff D GCPE:EX

Yes please.

--

Karl Hardin
Executive Director | Digital Communications
Government Communications and Public Engagement
Cell: (778) 584 1251

From: "Hewitt, Justin GCPE:EX" <Justin.Hewitt@gov.bc.ca>
Date: Wednesday, February 7, 2018 at 3:19 PM
To: "Hardin, Karl GCPE:EX" <Karl.Hardin@gov.bc.ca>
Cc: "Stewart, Jeff D GCPE:EX" <Jeff.Stewart@gov.bc.ca>
Subject: Re: bcbudget2017.gov.bc.ca redirect

Hey Karl!

Shall we redirect bcbudget2017.gov.bc.ca to bcbudget.gov.bc.ca?

Cheers,
J

From: "Stewart, Jeff D GCPE:EX" <Jeff.Stewart@gov.bc.ca>
Date: Wednesday, February 7, 2018 at 3:17 PM
To: "Hewitt, Justin GCPE:EX" <Justin.Hewitt@gov.bc.ca>
Subject: bcbudget2017.gov.bc.ca redirect

Hey Justin, are we good to redirect bcbudget2017.gov.bc.ca to betterbc? Or should we redirect to QP's bcbudget.gov.bc.ca site instead?

Subject: Re: Audio Effects Subscription Idea
Date: Tuesday, January 30, 2018 at 12:43:48 PM Pacific Standard Time
From: Hardin, Karl GCPE:EX
To: GCPE Purchasing GCPE:EX, Stewart, Dawn M GCPE:EX

Hi Charisma,

Sorry for not responding sooner. We've done our due diligence with this purchase. It is compliant, and the license is such that it allows for unrestricted use, etc.

Thanks
Karl

--

Karl Hardin
Executive Director | Digital Communications
Government Communications and Public Engagement
Cell: (778) 584 1251

From: "GCPE Purchasing GCPE:EX" <GCPEpurchasing@gov.bc.ca>
Date: Tuesday, January 30, 2018 at 10:34 AM
To: "Stewart, Dawn M GCPE:EX" <Dawn.Stewart@gov.bc.ca>, "GCPE Purchasing GCPE:EX" <GCPEpurchasing@gov.bc.ca>
Cc: "Hardin, Karl GCPE:EX" <Karl.Hardin@gov.bc.ca>
Subject: RE: Audio Effects Subscription Idea

Hi Karl, I need confirmation to proceed with this purchase please.

Please review and confirm this software complies with the Appropriate use policy.

https://www2.gov.bc.ca/assets/gov/british-columbians-our-governments/services-policies-for-government/policies-procedures/appropriate-use-policy/application_software_guide.pdf

Thank you,
Charisma Brandt

From: Stewart, Dawn M GCPE:EX
Sent: Thursday, January 25, 2018 11:14 AM
To: GCPE Purchasing GCPE:EX
Cc: Hardin, Karl GCPE:EX
Subject: RE: Audio Effects Subscription Idea

Approved assuming there are no issues downloading or legal implications with the subscriber agreement?

Dawn

From: GCPE Purchasing GCPE:EX

Sent: Thursday, January 25, 2018 9:39 AM
To: Stewart, Dawn M GCPE:EX
Cc: Hardin, Karl GCPE:EX
Subject: FW: Audio Effects Subscription Idea

Hi Dawn, can you please approve?

Charisma Brandt
Financial Services Coordinator
Government Communications and Public Engagement
778-698-3308

"A pessimist sees the difficulty in every opportunity; an optimist sees the opportunity in every difficulty."
Winston Churchill

From: Hardin, Karl GCPE:EX
Sent: Thursday, January 25, 2018 8:02 AM
To: Ochudzawa, David GCPE:EX; GCPE Purchasing GCPE:EX
Subject: Re: Audio Effects Subscription Idea

Hi David,

This sounds good to me. As long as Purchasing is good with this, please proceed.

Best
Karl

--

Karl Hardin
Executive Director | Digital Communications
Government Communications and Public Engagement
Cell: (778) 584 1251

From: "Ochudzawa, David GCPE:EX" <David.Ochudzawa@gov.bc.ca>
Date: Wednesday, January 24, 2018 at 4:16 PM
To: "GCPE Purchasing GCPE:EX" <GCPEpurchasing@gov.bc.ca>
Cc: "Hardin, Karl GCPE:EX" <Karl.Hardin@gov.bc.ca>
Subject: Audio Effects Subscription Idea

Hi Karl,

As you are aware, we need to acquire our own library of sound affects in order to make high quality animations and videos.

I have come across a cloud based subscription model which allows me to access the entire 10,000+ sounds library for \$15.00 per month.

Most of the libraries you can purchase are either very well stocked and extremely expensive (5k+) for organizations. OR: cheaper at around \$500 and limited.

The company is called Soundly.

<http://getsoundly.com/#pricing>

The way it works is that it allows 1 user to use the subscription.

There is no other price model for organisations. It's a flat \$15 per user.

It also comes with a wonderful app which I've downloaded and played with that allows you to search quickly and preview the sound you are looking for.

Not only that, but it has a quick editor that allows you to grab the part you want from the sample and save it directly into your edit.

Another plus about this library is that it has an online store that links to many other sound libraries that have specific sounds we might be looking for, eg – UI, footsteps, swooshes, paper sounds etc. Each of these packs cost anywhere from \$15 - \$50 on average. I may request a few of these packs at some stage. I may not. I will know more once I try the software out. This brings me to my next point -

Soundly also just got back to me and offered me a 2 week Pro Trial promocode to use and see if I like it.

I think it would be wise to use the promo code and trial this over the next 2 weeks. I would also like to make the case that after a week of using it, we start the process of purchasing the Pro membership.

Kind Regards,

David Ochudzawa

Visual Communications Officer | Digital Communications
Government Communications and Public Engagement
Province of British Columbia
250-208-2071

Subject: Re: Tracks Needed.

Date: Friday, January 26, 2018 at 10:41:46 AM Pacific Standard Time

From: Hardin, Karl GCPE:EX

To: Ochudzawa, David GCPE:EX

CC: GCPE Purchasing GCPE:EX, Hanuman, Heron GCPE:EX

Yes, please proceed David.

--

Karl Hardin

Executive Director | Digital Communications

Government Communications and Public Engagement

Cell: (778) 584 1251

From: "Ochudzawa, David GCPE:EX" <David.Ochudzawa@gov.bc.ca>

Date: Friday, January 26, 2018 at 9:53 AM

To: "Hardin, Karl GCPE:EX" <Karl.Hardin@gov.bc.ca>

Cc: "GCPE Purchasing GCPE:EX" <GCPEpurchasing@gov.bc.ca>, "Hanuman, Heron GCPE:EX" <Heron.Hanuman@gov.bc.ca>

Subject: Tracks Needed.

Hi Karl,

We need these track below for 2 animations which are soon to be ready for music.

Could you give us approval and go ahead to GCPE Purch for the below.

Thank you.

Track needed for Renters Protection Animation.

<https://www.premiumbeat.com/royalty-free-tracks/keep-an-open-mind>

Track needed for Climate Advisory Counsel Animation

<https://www.premiumbeat.com/royalty-free-tracks/on-the-horizon>

David Ochudzawa

Visual Communications Officer | Digital Communications

Government Communications and Public Engagement

Province of British Columbia

250-208-2071

Subject: Process Documentation
Date: Thursday, January 25, 2018 at 11:21:45 AM Pacific Standard Time
From: Hardin, Karl GCPE:EX
To: GCPE Comm Directors, GCPE Comm Managers
CC: LeGuilloux, Marg GCPE:EX, Zadavec, Don GCPE:EX, Zaharia, Sarah GCPE:EX, Devereux, Rick GCPE:EX, Gibbs, Robb GCPE:EX, GCPE Digital Communications
Attachments: REF_Digital_Communications_Processes_January 24 2018.pdf

Hi folks,

I am looking forward to telling great stories with you all and producing some great digital content as we head into Budget and a new session.

I know things last session were a bit confusing on the process front. Rick Devereux and the events team and myself and the digital team really want to streamline things and clarify processes.

We met recently, and here's a quick summary of some of the key points we agreed on and recommendations we have:

1. Please make all photo and video support requests directly to my team (as outlined in the attached document).
2. Digital point people will work more closely from the get-go with your Events point person, with the goal of structuring the event with you to best deliver compelling visuals for social platforms that convey how the announcement is helping people.
3. We will start putting more information into the Corp Cal, including information about whether a photographer or video shooter is confirmed for your event or not, and other relevant details.

I'm attaching a process document that might answer questions about working with the digital team. This document will evolve and be regularly updated as we find more efficient and enjoyable ways of working together and getting things done. If you think anything is missing and you have requests or ideas around process, please respond to me directly.

I will also be sending follow-up emails with additional documentation on webpage updates, a digital team org chart and social media best practices soon.

Best!
Karl

PS – The updated Process Documentation will be up on our 411 page by the end of the day:
<https://gcpe.gov.bc.ca/411/Pages/Digital%20Communications.aspx>

--

Karl Hardin
Executive Director | Digital Communications

Government Communications and Public Engagement
Cell: (778) 584 1251