

## Smith, Jimmy GCPE:EX

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**From:** Smith, Jimmy GCPE:EX  
**Sent:** March 28, 2019 9:56 PM  
**To:** Beale, William TRAN:EX; Machell, Aileen GCPE:EX  
**Subject:** Note for tomorrow  
**Attachments:** Note - Sea Wolf.docx

Attached

James Smith  
Issues Manager  
GCPE  
250.882.2892

## Smith, Jimmy GCPE:EX

---

**From:** Smith, Jimmy GCPE:EX  
**Sent:** March 28, 2019 3:28 PM  
**To:** Snoddon, Michael AEST:EX  
**Subject:** SFU Announcement

Hey Michael,  
Can you pass me the details of the April 25<sup>th</sup> SFU announcement. George just told me about it.  
Thanks pal!

James Smith  
Issues Manager  
GCPE  
250.882.2892

**From:** Smith, Jimmy GCPE:EX  
**Sent:** March 28, 2019 10:10 AM  
**To:** Beale, William TRAN:EX; Holmwood, Jen PREM:EX; Sanderson, Melanie TRAN:EX  
**Cc:** Machell, Aileen GCPE:EX; Sarah Marriott  
**Subject:** Hearing loss and Commercial licenses

<https://www2.gov.bc.ca/gov/content/transportation/driving-and-cycling/driver-medical/driver-medical-fitness/driver-medical-fitness-information-for-medical-professionals/ccmta-medical-standards-bc-specific-guidelines-quick-access/9-hearing-loss>

### 9.6.2 Hearing loss - Commercial drivers

These guidelines apply to driver fitness determinations for commercial drivers who are required to conduct a pre-trip vehicle inspection under [s.37.22 of the Motor Vehicle Act Regulation](#)

<b>National Standard</b>	<p>Eligible for class 2 and 4 driver licence, and classes 1, 3 and 5 when transporting dangerous goods, if either</p> <ul style="list-style-type: none"><li>• Perceives a forced whispered voice at not less than 5 (1.5 metres) feet with or without the use of a hearing aid ; or</li><li>• Hearing loss no greater than 40dB averaged at 500, 1000, and 2000 Hz in their better ear</li></ul>
<b>BC Guidelines</b>	<p>RoadSafetyBC may find individuals fit to drive any type of commercial vehicles if</p> <ul style="list-style-type: none"><li>• they meet the dB standard in the second bullet above</li><li>• On <b>initial application</b> or if the treating physician indicates a <b>change</b> in hearing ability in a licensed commercial driver who previously met the hearing standard above, RoadSafetyBC will request an audiometric assessment conducted by an<ul style="list-style-type: none"><li>○ otolaryngologist</li><li>○ audiologist, or</li><li>○ a hearing clinic operated by BC Ministry of Health</li></ul></li></ul>
<b>Conditions for maintaining licence</b>	<p>No conditions are required</p>

<b>Restrictions</b>	<ul style="list-style-type: none"> <li>• RoadSafetyBC will place the following restriction on an individual's licence if the individual must wear a hearing aid in order to meet the hearing standard <ul style="list-style-type: none"> <li>○ R23 Must wear hearing aid</li> <li>○ If the audiometric assessment indicates that an individual does not meet the hearing standard, RoadSafetyBC will apply <ul style="list-style-type: none"> <li>○ R51 Visible low air warning device (FOR CLASS 1, 2 and 3 only); <b>and</b></li> <li>○ R22 (Code W) Class 1-4 Invalid in USA (FOR 1, 2, 3 and 4)</li> </ul> </li> </ul> </li> </ul>
<b>Reassessment</b>	RoadSafetyBC will re-assess in accordance with routine commercial re-assessment
<b>Information from health care providers</b>	Results of a recent auditory testing
<b>Rationale</b>	<ul style="list-style-type: none"> <li>• For Classes 5 and 6, hearing loss should not constitute a barrier to driving ability. While the ability to hear or communicate is of paramount importance for the operator of a passenger bus, ambulance or other emergency vehicles (i.e. Classes 2 and 4), there are a number of factors which suggest it is inappropriate to apply the same requirement to the operator of a Class 1 or 3 motor vehicle. Consequently, it is suggested that the holder of a Class 2 or 4 driver licence and the operators of emergency vehicles be required to meet a hearing standard. It is also recommended individuals who hold a Class 1, 3 or 5 licence and are engaged in the transportation of dangerous goods meet the medical requirements corresponding to Classes 2 and 4 as stated above. While it is agreed that a degree of hearing would be beneficial for all motor vehicle operators, in the absence of empirical data, the totally deaf individual who is able to successfully complete the driving tests should be permitted to obtain or hold a Class1, 3, 5 or 6 licence</li> </ul> <p>The US FMCSA whisper test is described as:</p> <ul style="list-style-type: none"> <li>• For the whispered voice test, the individual should be stationed at least 5 feet from the examiner with the ear being tested turned toward the examiner</li> <li>• The other ear is covered</li> </ul>

	<ul style="list-style-type: none"><li>• Using the breath which remains after a normal expiration, the examiner whispers words or random numbers such as 66, 18, 23, etc</li><li>• The examiner should not use only sibilants (s-sounding test materials)</li><li>• The opposite ear should be tested in the same manner</li></ul>
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James Smith  
Issues Manager  
GCPE  
250.882.2892

## Smith, Jimmy GCPE:EX

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**From:** Smith, Jimmy GCPE:EX  
**Sent:** March 27, 2019 10:46 AM  
**To:** MINCAL, TRAN TRAN:EX  
**Subject:** Accepted: QP Prep

## Smith, Jimmy GCPE:EX

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**From:** Smith, Jimmy GCPE:EX  
**Sent:** March 27, 2019 10:31 AM  
**To:** Sarah Marriott  
**Subject:** sugary booze

[https://www.theglobeandmail.com/canada/article-teenage-girls-drowning-death-linked-to-sugary-alcoholic-drinks/?cmpid=rss&utm\\_source=dlvr.it&utm\\_medium=twitter](https://www.theglobeandmail.com/canada/article-teenage-girls-drowning-death-linked-to-sugary-alcoholic-drinks/?cmpid=rss&utm_source=dlvr.it&utm_medium=twitter)

James Smith  
Issues Manager  
GCPE  
250.882.2892

## Smith, Jimmy GCPE:EX

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**From:** Smith, Jimmy GCPE:EX  
**Sent:** March 27, 2019 8:33 AM  
**To:** Smith, George PREM:EX  
**Subject:** News 1130

<https://twitter.com/NEWS1130/status/1110925777082769408>

James Smith  
Issues Manager  
GCPE  
250.882.2892



## Smith, Jimmy GCPE:EX

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**From:** Smith, Jimmy GCPE:EX  
**Sent:** March 26, 2019 6:23 AM  
**To:** Sarah Marriott  
**Subject:** Ambulance

### Lilley - White Rock ambulance wait

CKWX

Monday, March 25, 2019, 16:05

By News 1130

Copyright

James Smith  
Issues Manager  
GCPE  
250.882.2892

## Smith, Jimmy GCPE:EX

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**From:** Smith, Jimmy GCPE:EX  
**Sent:** March 25, 2019 3:15 PM  
**To:** Talbot, Sarena GCPE:EX  
**Subject:** Fire

<https://vancouverisland.ctvnews.ca/fire-breaks-out-in-homeless-camp-under-courtenay-bridge-1.4351338>

James Smith  
Issues Manager  
GCPE  
250.882.2892

## Smith, Jimmy GCPE:EX

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**From:** Smith, Jimmy GCPE:EX  
**Sent:** March 25, 2019 11:15 AM  
**To:** McNish, James JTT:EX; Spencer, Brad GCPE:EX; Thomson, Krystal JTT:EX  
**Cc:** Talbot, Sarena GCPE:EX  
**Subject:** RE: Jobs and Economy QP Note Update  
**Attachments:** 2019.03.24 - QP FINANCE - Economy Stats - FINAL.docx; 2019.03.24 - QP FINANCE - Jobs and Economy - FINAL.docx; 2019.03.25 - QP FINANCE - Job Creation - FINAL.docx

Three other notes that have been updated for the binder

James Smith  
Issues Manager  
GCPE  
250.882.2892

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**From:** Smith, Jimmy GCPE:EX  
**Sent:** March 25, 2019 10:39 AM  
**To:** McNish, James JTT:EX <James.McNish@gov.bc.ca>; Spencer, Brad GCPE:EX <Brad.Spencer@gov.bc.ca>; Thomson, Krystal JTT:EX <Krystal.Thomson@gov.bc.ca>  
**Subject:** Jobs and Economy QP Note Update

Updated note attached for printing

James Smith  
Issues Manager  
GCPE  
250.882.2892

## Smith, Jimmy GCPE:EX

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**From:** Smith, Jimmy GCPE:EX  
**Sent:** March 25, 2019 10:51 AM  
**To:** Snoddon, Michael AEST:EX  
**Subject:** Good for QP?

Hey buddy,  
Just wanted to check in and see if you are good for QP today.  
Let me know if you need anything.  
Cheers

James Smith  
Issues Manager  
GCPE  
250.882.2892

## Smith, Jimmy GCPE:EX

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**From:** Smith, Jimmy GCPE:EX  
**Sent:** March 20, 2019 5:14 PM  
**To:** Lawson, Liam FIN:EX; Farmer, Leila GCPE:EX  
**Cc:** Spilker, Robyn FIN:EX; Henry, Molly FIN:EX  
**Subject:** RE: FOI out tomorrow - FIN-2019-90605  
**Attachments:** IN\_SVT Wait Times\_Mar 20\_FINAL\_LL\_JS.DOC

Thanks Liam.  
Built off of your changes with a couple additions.  
Cheers

James Smith  
Issues Manager  
GCPE  
250.882.2892

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**From:** Lawson, Liam FIN:EX  
**Sent:** March 20, 2019 4:36 PM  
**To:** Smith, Jimmy GCPE:EX <Jimmy.Smith@gov.bc.ca>; Farmer, Leila GCPE:EX <Leila.Farmer@gov.bc.ca>  
**Cc:** Spilker, Robyn FIN:EX <Robyn.Spilker@gov.bc.ca>; Henry, Molly FIN:EX <Molly.Henry@gov.bc.ca>  
**Subject:** RE: FOI out tomorrow - FIN-2019-90605

Some edits, over to you James  
L

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**From:** Youngs, Kirsten R GCPE:EX  
**Sent:** March 20, 2019 3:18 PM  
**To:** Smith, Jimmy GCPE:EX <Jimmy.Smith@gov.bc.ca>; Farmer, Leila GCPE:EX <Leila.Farmer@gov.bc.ca>  
**Cc:** Robb, Katie GCPE:EX <Katie.Robb@gov.bc.ca>; Lawson, Liam FIN:EX <Liam.Lawson@gov.bc.ca>; Spilker, Robyn FIN:EX <Robyn.Spilker@gov.bc.ca>; Henry, Molly FIN:EX <Molly.Henry@gov.bc.ca>  
**Subject:** FYI: FOI out tomorrow - FIN-2019-90605

FYI this FOI re SVT call centre wait times will be going out tomorrow, March 21.  
Attached is an updated IN for your info.

---

**From:** FOI Coordinator FIN:EX  
**Sent:** March 20, 2019 1:53 PM  
**To:** Funk, Richelle GCPE:EX <Richelle.Funk@gov.bc.ca>; Plan, Jakelene GCPE:EX <Jakelene.Plan@gov.bc.ca>; Robb, Katie GCPE:EX <Katie.Robb@gov.bc.ca>; Youngs, Kirsten R GCPE:EX <Kirsten.Youngs@gov.bc.ca>  
**Cc:** FOI Coordinator FIN:EX <FOI.Coordinator@gov.bc.ca>  
**Subject:** FIN-2019-90605

*Hi Everyone,*

*This will be going to IAO tomorrow.*

*Regarding:*

*Provide the number of FTEs dedicated to staffing the speculation tax information line (1 833 554-2323) and email ([spectaxinfo@gov.bc.ca](mailto:spectaxinfo@gov.bc.ca)), and provide copies of any statistics on the average response times (Date Range for Record Search: From 01/01/2019 To 01/29/2019) Date Format is MM/DD/YYYY*

*Thank you,*

**Anne Penner** | FOI & Correspondence Coordinator  
Deputy Minister's Office | Ministry of Finance  
phone: 778 698-9014

## Smith, Jimmy GCPE:EX

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**From:** Smith, Jimmy GCPE:EX  
**Sent:** March 20, 2019 12:35 PM  
**To:** Marriott, Sarah GCPE:EX; Snoddon, Michael AEST:EX  
**Subject:** RE: KM for Federal budget

These look good.

And here's are the Premier's the top level lines on the Federal Budget:

- It's good to see the federal budget focus on a number of our priorities to make life better for British Columbians, including housing, the environment, supports for Indigenous communities, and combating money laundering.
- B.C. is leading with country in our work to ensure housing is for homes for people, not a place to park capital or used for money laundering.
- We've launched a 30-point plan on housing with a suite of new measures to bring stability to our housing market, making it more fair and transparent, and build new homes for people across the province.

s.13

s.13;s.16

- We will continue to work with our federal colleagues to make sure the interests of British Columbians are being heard in Ottawa.

James Smith  
Issues Manager  
GCPE  
250.882.2892

---

**From:** Marriott, Sarah GCPE:EX  
**Sent:** March 20, 2019 10:40 AM  
**To:** Snoddon, Michael AEST:EX <Michael.Snoddon@gov.bc.ca>; Smith, Jimmy GCPE:EX <Jimmy.Smith@gov.bc.ca>  
**Subject:** RE: KM for Federal budget

Thanks Michael.

James – could you pass on the top-line messaging on the budget you worked on yesterday? Either you or Rodney can work it in. And go for it on making any edits you'd like to the below. Will leave that with you.

---

**From:** Snoddon, Michael AEST:EX  
**Sent:** March 20, 2019 10:19 AM  
**To:** Smith, Jimmy GCPE:EX <[Jimmy.Smith@gov.bc.ca](mailto:Jimmy.Smith@gov.bc.ca)>; Marriott, Sarah GCPE:EX <[Sarah.Marriott@gov.bc.ca](mailto:Sarah.Marriott@gov.bc.ca)>  
**Subject:** Fwd: KM for Federal budget

Not yet final.

**Michael Snoddon**  
Ministerial Assistant to the Hon. Melanie Mark  
Minister of Advanced Education, Skills & Training  
250.818.1035 | [michael.snoddon@gov.bc.ca](mailto:michael.snoddon@gov.bc.ca)

Begin forwarded message:

**From:** "Porter, Rodney GCPE:EX" <[Rodney.Porter@gov.bc.ca](mailto:Rodney.Porter@gov.bc.ca)>  
**Date:** March 20, 2019 at 8:54:02 AM PDT  
**To:** "Snoddon, Michael AEST:EX" <[Michael.Snoddon@gov.bc.ca](mailto:Michael.Snoddon@gov.bc.ca)>  
**Cc:** "Fernandes, Jennifer GCPE:EX" <[Jennifer.Fernandes@gov.bc.ca](mailto:Jennifer.Fernandes@gov.bc.ca)>, "van Baarsen, Amanda AEST:EX" <[Amanda.vanBaarsen@gov.bc.ca](mailto:Amanda.vanBaarsen@gov.bc.ca)>, "Pierson, Nova GCPE:EX" <[Nova.Pierson@gov.bc.ca](mailto:Nova.Pierson@gov.bc.ca)>  
**Subject:** RE: KM for Federal budget

Hello Michael; I've asked program area to review the following.

- **Making Canada Student Loans more affordable** (reducing interest to prime on Canada loan portion and interest-free 6-month grace period) – see page 9 of attachment
  - A step in the right direction.
  - We did something similar within 16 days of taking office, cutting interest by 2.5% to Prime.
  - Our gov't took the next step by eliminating interest on provincial loans.s.13
- **Supporting Indigenous Post-Secondary education** – see page 9 of attachment
  - Welcome investments in Indigenous skills training and education.
  - \$9.1 million towards the construction of a national centre for Indigenous law and reconciliation at UVic. Our gov't is providing \$1.8 million in year (*Article 50 TRC*).s.13
- Our gov't has committed to implementing the TRC and UNDRIP.
- **Expanding Student Work Placement Program** – see page 9 of attachment
  - Work-integrated learning opportunities are critical for student success.
  - My mandate letter has a commitment to support more work-experience programs for undergraduate students.



- We invested \$1.9 million last year so more post-secondary students in BC have the opportunity to take part in co-op programs.
- **Preserving, promoting Indigenous languages** – see age 12 of attachment
  - The teaching of language strengthens the cultural and social health of Indigenous communities, connects children to their heritage and the lands they come from and supports UNDRIP.
  - Our gov't is investing in affordable housing, Indigenous language and culture and building the capacity that is critical for self-determination.
  - BC's Budget 2018 included \$50 million to support revitalization of Indigenous languages.
- **Canada Training Credit introduced** (for ages 25 to 65 for upskilling) – see page 14 of attachment
  - s.13
  - Supports the reality of a strong economy with a low unemployment rate.
  - The more people are encouraged to keep skills up to date, the better-off employers and the economy's going to be.
  - Adult skills training is something that we're investing in through the WDA, with \$685M over 6 years in a range of programs from youth to people fleeing violence through to older workers.

---

**From:** Snoddon, Michael AEST:EX

**Sent:** March 19, 2019 5:03 PM

**To:** Porter, Rodney GCPE:EX <[Rodney.Porter@gov.bc.ca](mailto:Rodney.Porter@gov.bc.ca)>

**Cc:** Fernandes, Jennifer GCPE:EX <[Jennifer.Fernandes@gov.bc.ca](mailto:Jennifer.Fernandes@gov.bc.ca)>; van Baarsen, Amanda AEST:EX <[Amanda.vanBaarsen@gov.bc.ca](mailto:Amanda.vanBaarsen@gov.bc.ca)>

**Subject:** KM for Federal budget

Hi Rodney,

Can I have some KMs for each EAST related announcement for the federal budget?

- Making Canada Student Loans more affordable (reducing interest to prime on Canada loan portion) – see page 9 of attachment
- Supporting Indigenous Post-Secondary education – see page 9 of attachment
- Expanding Student Work Placement Program – see page 9 of attachment
- Preserving, promoting Indigenous languages – see age 12 of attachment
- Canada Training Credit introduced (for ages 25 to 65 for upskilling) – see page 14 of attachment

Thanks,

Michael

**Michael Snoddon**

Ministerial Assistant to the Honourable Melanie Mark  
Minister of Advanced Education, Skills and Training  
cell: 250.818.1035 |email: [michael.snoddon@gov.bc.ca](mailto:michael.snoddon@gov.bc.ca)

## Smith, Jimmy GCPE:EX

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**From:** Smith, Jimmy GCPE:EX  
**Sent:** March 20, 2019 11:14 AM  
**To:** Parte, Maura PSA:EX  
**Subject:** Hello!

Hey Maura! How are you?  
Could you give me a call when you have a minute?  
Cheers!

James Smith  
Issues Manager  
GCPE  
250.882.2892

## Smith, Jimmy GCPE:EX

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**From:** Smith, Jimmy GCPE:EX  
**Sent:** March 19, 2019 1:26 PM  
**To:** Howlett, Tim GCPE:EX  
**Subject:** Budget

### Message:

- Too many people have been left behind for too long.
- In BC, people are looking to all levels of government for the results that make life more affordable.

s.13;s.16

James Smith  
Issues Manager  
GCPE  
250.882.2892

## Smith, Jimmy GCPE:EX

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**From:** Smith, Jimmy GCPE:EX  
**Sent:** March 19, 2019 12:38 PM  
**To:** Papadopoulos, James TRAN:EX  
**Subject:** Accepted: Talkin' truckin'

## Smith, Jimmy GCPE:EX

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**From:** Smith, Jimmy GCPE:EX  
**Sent:** March 19, 2019 10:16 AM  
**To:** Sanderson, Melanie TRAN:EX  
**Subject:** Accepted: FW: Debrief - James' files

## Smith, Jimmy GCPE:EX

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**From:** Smith, Jimmy GCPE:EX  
**Sent:** March 19, 2019 10:16 AM  
**To:** Machell, Aileen GCPE:EX  
**Subject:** Accepted: Chat

## Smith, Jimmy GCPE:EX

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**From:** Smith, Jimmy GCPE:EX  
**Sent:** March 19, 2019 9:45 AM  
**To:** Lawson, Liam FIN:EX  
**Subject:** RE: Question

Much appreciated

James Smith  
Issues Manager  
GCPE  
250.882.2892

---

**From:** Lawson, Liam FIN:EX  
**Sent:** March 19, 2019 9:13 AM  
**To:** Smith, Jimmy GCPE:EX <Jimmy.Smith@gov.bc.ca>  
**Subject:** FW: Question

Info on mortgage foreclosures:

---

**From:** Morgan, Melissa FIN:EX  
**Sent:** March 19, 2019 9:03 AM  
**To:** Lawson, Liam FIN:EX <[Liam.Lawson@gov.bc.ca](mailto:Liam.Lawson@gov.bc.ca)>  
**Subject:** FW: Question

Hi Liam, hope this helps! Let me know if you require anything further.

Melissa

---

**From:** Karp, David FIN:EX  
**Sent:** March 18, 2019 6:59 PM  
**To:** Morgan, Melissa FIN:EX <[Melissa.Morgan@gov.bc.ca](mailto:Melissa.Morgan@gov.bc.ca)>  
**Cc:** Madani, David FIN:EX <[David.Madani@gov.bc.ca](mailto:David.Madani@gov.bc.ca)>; Burnell-Higgs, Marissa FIN:EX <[Marissa.Burnell-Higgs@gov.bc.ca](mailto:Marissa.Burnell-Higgs@gov.bc.ca)>; Baron, Jonathan FIN:EX <[Jonathan.Baron@gov.bc.ca](mailto:Jonathan.Baron@gov.bc.ca)>; Norman, Tiffany FIN:EX <[Tiffany.Norman@gov.bc.ca](mailto:Tiffany.Norman@gov.bc.ca)>  
**Subject:** RE: Question

Hi Melissa,

As far as I know, this is not something we collect our own data on as a Ministry. However, several other groups collect relevant data, which David Madani has helpfully summarized below.

- David

There are some agencies that track residential mortgage arrears and foreclosures. The Canadian Bankers Association (CBA) is a good source for monthly mortgage arrears by province. CMHC also provides a more detailed breakdown including foreclosures, though only at a quarterly frequency and with longer lags. For this reason, it might be better to

focus on monthly mortgage arrears data from the CBA. Arrears here is defined as three or more months. Arrears can sometimes lead to foreclosures, though this is not always the case.

CBA data currently show data up to October 2018. The trend in B.C. over the past year or so has been down, if anything. The number of mortgages in arrears has edged down from 1,016 in October 2017 to 915 in October 2018. The percentage of arrears to total number of mortgages has also edged down from 0.16% to 0.14%.

<https://cba.ca/Assets/CBA/Documents/Files/Article%20Category/PDF/DB050%20-%20Number%20of%20Mortgage%20Arrears%20New-oct-2018-2.pdf>

These arrears trends in B.C. are broadly consistent with the national trend.

That said, it's important to highlight that there are other monthly data available from Statistics Canada on consumer proposals and bankruptcies by province. Mortgage arrears probably should be viewed within this broader context.

Statistics Canada data show that consumer bankruptcies in B.C. edged down by 2.9 per cent in January 2019 compared to January 2018. But the number of consumer proposals rose by 4.9 per cent over the same period. Overall, consumer insolvencies in B.C. rose by 1.6 per cent in January 2019 compared to January 2018. This increase is consistent with the increase at the national level.

<https://www.ic.gc.ca/eic/site/bsf-osb.nsf/eng/br04057.html>

Accordingly, while mortgage arrears remain low, there has been a small uptick in the number of households in B.C. struggling with debt management, broadly consistent with the national picture.



## Smith, Jimmy GCPE:EX

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**From:** Smith, Jimmy GCPE:EX  
**Sent:** March 18, 2019 12:20 PM  
**To:** Lawson, Liam FIN:EX  
**Subject:** foreclosure numbers

Hey Liam,

Working on a scan for the Premier, and came across this Postmedia story on foreclosures.

<https://vancouver.sun.com/business/real-estate/residential-real-estate-foreclosures-in-metro-and-fraser-valley-rising>

The numbers they cite are largely opinions of realtors. Where could we get hard numbers on foreclosures and how they stack up to years past?

Thanks man!

James Smith  
Issues Manager  
GCPE  
250.882.2892

## Smith, Jimmy GCPE:EX

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**From:** Smith, Jimmy GCPE:EX  
**Sent:** March 15, 2019 3:35 PM  
**To:** Anderson, Kristy GCPE:EX  
**Subject:** RE: Media Release: 500 Permanent Job Losses Predicted After Home Care Flip

Hey Kristy,  
I've been trying to get a hold of you. We're looking for an idea of your response to the 500 jobs release from the BC Care Providers Association for the Premier's Issue Scan.  
Call me when you can.  
Thanks!

James Smith  
Issues Manager  
GCPE  
250.882.2892

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**From:** Smith, Jimmy GCPE:EX  
**Sent:** March 15, 2019 2:07 PM  
**To:** Anderson, Kristy GCPE:EX <Kristy.Anderson@gov.bc.ca>  
**Subject:** RE: Media Release: 500 Permanent Job Losses Predicted After Home Care Flip

Hello Kristy,  
Tim asked me to follow up with you on this. Give me a call when you're free to chat.  
Cheers!

James Smith  
Issues Manager  
GCPE  
250.882.2892

---

**From:** Howlett, Tim GCPE:EX  
**Sent:** March 15, 2019 1:59 PM  
**To:** Smith, Jimmy GCPE:EX <Jimmy.Smith@gov.bc.ca>  
**Subject:** FW: Media Release: 500 Permanent Job Losses Predicted After Home Care Flip

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**From:** Anderson, Kristy GCPE:EX  
**Sent:** Friday, March 15, 2019 10:26 AM  
**To:** Howlett, Tim GCPE:EX <Tim.Howlett@gov.bc.ca>; LeGuilloux, Marg GCPE:EX <Marg.LeGuilloux@gov.bc.ca>  
**Subject:** FW: Media Release: 500 Permanent Job Losses Predicted After Home Care Flip

We have a bit of a strategy around this – call if you want to chat.

**Kristy Anderson**

Director, Communications  
Ministry of Health  
250-952-3387 (office) 778-678-5200 (mobile)  
[Kristy.Anderson@gov.bc.ca](mailto:Kristy.Anderson@gov.bc.ca)

---

**From:** Anderson, Kristy GCPE:EX  
**Sent:** March 15, 2019 9:06 AM  
**To:** Dix, Adrian HLTH:EX <[Adrian.Dix@gov.bc.ca](mailto:Adrian.Dix@gov.bc.ca)>; Brown, Stephen R HLTH:EX <[Stephen.Brown@gov.bc.ca](mailto:Stephen.Brown@gov.bc.ca)>; Singh, Jasmyn HLTH:EX <[Jasmyn.Singh@gov.bc.ca](mailto:Jasmyn.Singh@gov.bc.ca)>  
**Subject:** FW: Media Release: 500 Permanent Job Losses Predicted After Home Care Flip

**Kristy Anderson**  
Director, Communications  
Ministry of Health  
250-952-3387 (office) 778-678-5200 (mobile)  
[Kristy.Anderson@gov.bc.ca](mailto:Kristy.Anderson@gov.bc.ca)

---

**From:** BC Care Providers Association <[rumana@bccare.ca](mailto:rumana@bccare.ca)>  
**Sent:** March 15, 2019 9:05 AM  
**To:** Anderson, Kristy GCPE:EX <[Kristy.Anderson@gov.bc.ca](mailto:Kristy.Anderson@gov.bc.ca)>  
**Subject:** Media Release: 500 Permanent Job Losses Predicted After Home Care Flip

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Page 28 of 59

Withheld pursuant to/removed as

Copyright

## Smith, Jimmy GCPE:EX

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**From:** Smith, Jimmy GCPE:EX  
**Sent:** March 15, 2019 2:04 PM  
**To:** Filion, Corinna GCPE:EX; Richards, Erin GCPE:EX  
**Cc:** Marriott, Sarah GCPE:EX  
**Subject:** RE: Issues scan (Crofton) - 1PM tomorrow

Sure. That would be great to have.

James Smith  
Issues Manager  
GCPE  
250.882.2892

---

**From:** Filion, Corinna GCPE:EX  
**Sent:** March 15, 2019 1:45 PM  
**To:** Smith, Jimmy GCPE:EX <Jimmy.Smith@gov.bc.ca>; Richards, Erin GCPE:EX <Erin.Richards@gov.bc.ca>  
**Cc:** Marriott, Sarah GCPE:EX <Sarah.Marriott@gov.bc.ca>  
**Subject:** RE: Issues scan (Crofton) - 1PM tomorrow

Hi, we have nothing more to flag for Crofton region. We have shifted our messaging today on funding menstrual products for schools – do you want that?

Thanks

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**From:** Smith, Jimmy GCPE:EX  
**Sent:** Friday, March 15, 2019 1:39 PM  
**To:** Richards, Erin GCPE:EX; Filion, Corinna GCPE:EX  
**Subject:** RE: Issues scan (Crofton) - 1PM tomorrow

Hello Corrina and Erin,  
Let me know if/when you have anything else to add to the scan.  
Cheers!

James Smith  
Issues Manager  
GCPE  
250.882.2892

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**From:** Richards, Erin GCPE:EX  
**Sent:** March 15, 2019 9:29 AM  
**To:** McKenzie, Scott GCPE:EX <Scott.1.McKenzie@gov.bc.ca>; Filion, Corinna GCPE:EX <Corinna.Filion@gov.bc.ca>; Marriott, Sarah GCPE:EX <Sarah.Marriott@gov.bc.ca>; Leslie, Sean GCPE:EX <Sean.Leslie@gov.bc.ca>  
**Cc:** Harrison, Veronica EDUC:EX <Veronica.Harrison@gov.bc.ca>; Smith, Jimmy GCPE:EX <Jimmy.Smith@gov.bc.ca>; Farrance, Melissa EDUC:EX <Melissa.Farrance@gov.bc.ca>; Dalzell, Danielle GCPE:EX <Danielle.Dalzell@gov.bc.ca>  
**Subject:** RE: Issues scan (Crofton) - 1PM tomorrow

Thanks, Scott. I'll add this to the QA and BG.

Erin Richards  
250-361-6901

---

**From:** McKenzie, Scott GCPE:EX  
**Sent:** March 15, 2019 9:27 AM  
**To:** Fillion, Corinna GCPE:EX <[Corinna.Fillion@gov.bc.ca](mailto:Corinna.Fillion@gov.bc.ca)>; Marriott, Sarah GCPE:EX <[Sarah.Marriott@gov.bc.ca](mailto:Sarah.Marriott@gov.bc.ca)>; Leslie, Sean GCPE:EX <[Sean.Leslie@gov.bc.ca](mailto:Sean.Leslie@gov.bc.ca)>  
**Cc:** Harrison, Veronica EDUC:EX <[Veronica.Harrison@gov.bc.ca](mailto:Veronica.Harrison@gov.bc.ca)>; Smith, Jimmy GCPE:EX <[Jimmy.Smith@gov.bc.ca](mailto:Jimmy.Smith@gov.bc.ca)>; Farrance, Melissa EDUC:EX <[Melissa.Farrance@gov.bc.ca](mailto:Melissa.Farrance@gov.bc.ca)>; Richards, Erin GCPE:EX <[Erin.Richards@gov.bc.ca](mailto:Erin.Richards@gov.bc.ca)>  
**Subject:** RE: Issues scan (Crofton) - 1PM tomorrow

Hi Sarah, here you go:

**When will the province fund the demolition of the old Crofton school? The school board says they are waiting on funding approval from the Ministry of Education.**

s.13

#### **Background:**

- Crofton Elementary was replaced in 2009 on a new site, but the district elected not to not demolish the old building as part of the project.
- The District is planning to go through the process to receive Ministry approval to dispose of the site.
  - This process entails the district writing to the ministry with a request to dispose it. The site then would then be placed on government inventory as surplus for up to three months to allow for other public sector agencies to buy it. If there is no interest, the district can sell the property on the open market.
- Demolition may not be necessary to dispose of the property.

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**From:** Fillion, Corinna GCPE:EX  
**Sent:** March 14, 2019 3:40 PM  
**To:** Marriott, Sarah GCPE:EX <[Sarah.Marriott@gov.bc.ca](mailto:Sarah.Marriott@gov.bc.ca)>; Leslie, Sean GCPE:EX <[Sean.Leslie@gov.bc.ca](mailto:Sean.Leslie@gov.bc.ca)>  
**Cc:** Harrison, Veronica EDUC:EX <[Veronica.Harrison@gov.bc.ca](mailto:Veronica.Harrison@gov.bc.ca)>; Smith, Jimmy GCPE:EX <[Jimmy.Smith@gov.bc.ca](mailto:Jimmy.Smith@gov.bc.ca)>; Farrance, Melissa EDUC:EX <[Melissa.Farrance@gov.bc.ca](mailto:Melissa.Farrance@gov.bc.ca)>; Richards, Erin GCPE:EX <[Erin.Richards@gov.bc.ca](mailto:Erin.Richards@gov.bc.ca)>; McKenzie, Scott GCPE:EX <[Scott.1.McKenzie@gov.bc.ca](mailto:Scott.1.McKenzie@gov.bc.ca)>  
**Subject:** RE: Issues scan (Crofton) - 1PM tomorrow

Hi Sarah, Erin has requested a couple QAs on this as well so will send to both of you when ready

C

---

**From:** Marriott, Sarah GCPE:EX  
**Sent:** Thursday, March 14, 2019 3:34 PM  
**To:** Fillion, Corinna GCPE:EX; Leslie, Sean GCPE:EX  
**Cc:** Harrison, Veronica EDUC:EX; Smith, Jimmy GCPE:EX; Farrance, Melissa EDUC:EX  
**Subject:** Issues scan (Crofton) - 1PM tomorrow

Hi Corinna and Sean,

The Premier will be doing media on Monday in Crofton.

Could you please send along materials on any local issues by 1PM tomorrow (Friday) – including the old Crofton Elementary site?

Anticipating generally local media as Victoria folks will have spoken to him on Friday, though some may drive up.

s.22 please send to my colleague James (cc'd), that would be appreciated.

Thanks very much.

Sarah Marriott  
Issues Manager  
250.361.8416

## Smith, Jimmy GCPE:EX

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**From:** Smith, Jimmy GCPE:EX  
**Sent:** March 15, 2019 1:43 PM  
**To:** Richards, Erin GCPE:EX; Fillion, Corinna GCPE:EX  
**Subject:** RE: Issues scan (Crofton) - 1PM tomorrow

That's great. Thanks for this

James Smith  
Issues Manager  
GCPE  
250.882.2892

---

**From:** Richards, Erin GCPE:EX  
**Sent:** March 15, 2019 1:42 PM  
**To:** Smith, Jimmy GCPE:EX <Jimmy.Smith@gov.bc.ca>; Fillion, Corinna GCPE:EX <Corinna.Fillion@gov.bc.ca>  
**Subject:** RE: Issues scan (Crofton) - 1PM tomorrow

I've added the QA to the attached (number 8) and that's it. Let me know if you think I should add these lines anywhere else.

Erin Richards  
250-361-6901

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**From:** Smith, Jimmy GCPE:EX  
**Sent:** March 15, 2019 1:39 PM  
**To:** Richards, Erin GCPE:EX <Erin.Richards@gov.bc.ca>; Fillion, Corinna GCPE:EX <Corinna.Fillion@gov.bc.ca>  
**Subject:** RE: Issues scan (Crofton) - 1PM tomorrow

Hello Corrina and Erin,  
Let me know if/when you have anything else to add to the scan.  
Cheers!

James Smith  
Issues Manager  
GCPE  
250.882.2892

---

**From:** Richards, Erin GCPE:EX  
**Sent:** March 15, 2019 9:29 AM  
**To:** McKenzie, Scott GCPE:EX <Scott.1.McKenzie@gov.bc.ca>; Fillion, Corinna GCPE:EX <Corinna.Fillion@gov.bc.ca>; Marriott, Sarah GCPE:EX <Sarah.Marriott@gov.bc.ca>; Leslie, Sean GCPE:EX <Sean.Leslie@gov.bc.ca>  
**Cc:** Harrison, Veronica EDUC:EX <Veronica.Harrison@gov.bc.ca>; Smith, Jimmy GCPE:EX <Jimmy.Smith@gov.bc.ca>; Farrance, Melissa EDUC:EX <Melissa.Farrance@gov.bc.ca>; Dalzell, Danielle GCPE:EX <Danielle.Dalzell@gov.bc.ca>  
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Thanks, Scott. I'll add this to the QA and BG.



Erin Richards  
250-361-6901

---

**From:** McKenzie, Scott GCPE:EX  
**Sent:** March 15, 2019 9:27 AM  
**To:** Fillion, Corinna GCPE:EX <[Corinna.Fillion@gov.bc.ca](mailto:Corinna.Fillion@gov.bc.ca)>; Marriott, Sarah GCPE:EX <[Sarah.Marriott@gov.bc.ca](mailto:Sarah.Marriott@gov.bc.ca)>; Leslie, Sean GCPE:EX <[Sean.Leslie@gov.bc.ca](mailto:Sean.Leslie@gov.bc.ca)>  
**Cc:** Harrison, Veronica EDUC:EX <[Veronica.Harrison@gov.bc.ca](mailto:Veronica.Harrison@gov.bc.ca)>; Smith, Jimmy GCPE:EX <[Jimmy.Smith@gov.bc.ca](mailto:Jimmy.Smith@gov.bc.ca)>; Farrance, Melissa EDUC:EX <[Melissa.Farrance@gov.bc.ca](mailto:Melissa.Farrance@gov.bc.ca)>; Richards, Erin GCPE:EX <[Erin.Richards@gov.bc.ca](mailto:Erin.Richards@gov.bc.ca)>  
**Subject:** RE: Issues scan (Crofton) - 1PM tomorrow

Hi Sarah, here you go:

**When will the province fund the demolition of the old Crofton school? The school board says they are waiting on funding approval from the Ministry of Education.**

s.13

#### Background:

- Crofton Elementary was replaced in 2009 on a new site, but the district elected not to not demolish the old building as part of the project.
- The District is planning to go through the process to receive Ministry approval to dispose of the site.
  - This process entails the district writing to the ministry with a request to dispose it. The site then would then be placed on government inventory as surplus for up to three months to allow for other public sector agencies to buy it. If there is no interest, the district can sell the property on the open market.
- Demolition may not be necessary to dispose of the property.

---

**From:** Fillion, Corinna GCPE:EX  
**Sent:** March 14, 2019 3:40 PM  
**To:** Marriott, Sarah GCPE:EX <[Sarah.Marriott@gov.bc.ca](mailto:Sarah.Marriott@gov.bc.ca)>; Leslie, Sean GCPE:EX <[Sean.Leslie@gov.bc.ca](mailto:Sean.Leslie@gov.bc.ca)>  
**Cc:** Harrison, Veronica EDUC:EX <[Veronica.Harrison@gov.bc.ca](mailto:Veronica.Harrison@gov.bc.ca)>; Smith, Jimmy GCPE:EX <[Jimmy.Smith@gov.bc.ca](mailto:Jimmy.Smith@gov.bc.ca)>; Farrance, Melissa EDUC:EX <[Melissa.Farrance@gov.bc.ca](mailto:Melissa.Farrance@gov.bc.ca)>; Richards, Erin GCPE:EX <[Erin.Richards@gov.bc.ca](mailto:Erin.Richards@gov.bc.ca)>; McKenzie, Scott GCPE:EX <[Scott.1.McKenzie@gov.bc.ca](mailto:Scott.1.McKenzie@gov.bc.ca)>  
**Subject:** RE: Issues scan (Crofton) - 1PM tomorrow

Hi Sarah, Erin has requested a couple QAs on this as well so will send to both of you when ready

C

---

**From:** Marriott, Sarah GCPE:EX  
**Sent:** Thursday, March 14, 2019 3:34 PM  
**To:** Fillion, Corinna GCPE:EX; Leslie, Sean GCPE:EX  
**Cc:** Harrison, Veronica EDUC:EX; Smith, Jimmy GCPE:EX; Farrance, Melissa EDUC:EX  
**Subject:** Issues scan (Crofton) - 1PM tomorrow

Hi Corinna and Sean,

The Premier will be doing media on Monday in Crofton.

Could you please send along materials on any local issues by 1PM tomorrow (Friday) – including the old Crofton Elementary site?

Anticipating generally local media as Victoria folks will have spoken to him on Friday, though some may drive up.

s.22

please send to my colleague James (cc'd), that would be appreciated.

Thanks very much.

Sarah Marriott  
Issues Manager  
250.361.8416

## Smith, Jimmy GCPE:EX

---

**From:** Smith, Jimmy GCPE:EX  
**Sent:** March 15, 2019 1:21 PM  
**To:** Machell, Aileen GCPE:EX  
**Subject:** RE: Hi

Hi.  
I do!

James Smith  
Issues Manager  
GCPE  
250.882.2892

---

**From:** Machell, Aileen GCPE:EX  
**Sent:** March 15, 2019 1:09 PM  
**To:** Smith, Jimmy GCPE:EX <Jimmy.Smith@gov.bc.ca>  
**Subject:** Hi

Do you have a cell phone yet?

**Aileen Machell**  
Issues Manager  
778.584.0257

## Smith, Jimmy GCPE:EX

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**From:** Smith, Jimmy GCPE:EX  
**Sent:** March 14, 2019 2:11 PM  
**To:** 'CardlockPC'  
**Subject:** RE: further card access

Much appreciated

James Smith  
Issues Manager  
GCPE  
250.882.2892

---

**From:** CardlockPC <CardlockPC@leg.bc.ca>  
**Sent:** March 14, 2019 2:01 PM  
**To:** Smith, Jimmy GCPE:EX <Jimmy.Smith@gov.bc.ca>  
**Subject:** RE: further card access

Hi James... I think I have you set up the same as your peers now. Sorry for all the confusion; it was my fault for not having you set up properly in the first place. Keep me posted if you continue to have any issues but I think you will be fine now.

Thanks for your patience,  
Kelly

**Kelly Dukeshire** Cardlock Operator | Investigator  
**Legislative Assembly Protective Services**  
T: 250.387.4377  
E: [cardlockpc@leg.bc.ca](mailto:cardlockpc@leg.bc.ca)

---

**From:** Smith, Jimmy GCPE:EX <Jimmy.Smith@gov.bc.ca>  
**Sent:** Wednesday, March 13, 2019 2:51 PM  
**To:** CardlockPC <CardlockPC@leg.bc.ca>  
**Cc:** Howlett, Tim GCPE:EX <Tim.Howlett@gov.bc.ca>  
**Subject:** further card access

Hey Kelly,

Turns out my card doesn't give me access to other offices. Also, I've learned that I'll need even earlier access to my office<sup>s.15</sup>

Here's a list of offices I'll wondering if you can provide access to and the corresponding times:

- My own offices<sup>s.15</sup> from 5am onwards
- Nearby office<sup>s.15</sup> same time as above
- Nearby office same time as above
- All Ministers offices 8am to 5pm

Also, not sure if this applies to Cardlock, but my IDIR has recently changed from s.15  
CC'ing my Director in case there are any questions about authorization.

Thanks for this. Cheers!

James Smith  
Issues Manager  
250-882-2892

## Smith, Jimmy GCPE:EX

---

**From:** Smith, Jimmy GCPE:EX  
**Sent:** March 14, 2019 1:42 PM  
**To:** Howlett, Tim GCPE:EX  
**Subject:** FW: Legal Aid information  
**Attachments:** JSB - Legal Aid Review - IN - 2JAN2019 - DRAFT.docx; JSB - Legal Aid - IN - FINAL.docx; LSS Revenue Year Over Year (SG 03Jan19).xlsx; A2J Budget 2018.png  
  
**Importance:** High

s.13

But CBC reported as \$56M: <https://www.cbc.ca/news/canada/british-columbia/2018-budget-falls-short-on-legal-aid-1.4545805>

Based on the numbers attached I assume the discrepancy is based on what you include in your count

James Smith  
Issues Manager  
GCPE  
250.882.2892

---

**From:** Milne, Gala AG:EX  
**Sent:** March 14, 2019 1:38 PM  
**To:** Smith, Jimmy GCPE:EX <Jimmy.Smith@gov.bc.ca>  
**Cc:** Marriott, Sarah GCPE:EX <Sarah.Marriott@gov.bc.ca>  
**Subject:** FW: Legal Aid information  
**Importance:** High

Hi James

Budget 2018 provided<sup>s.13</sup> over three years to improve access to justice in BC. This included an increase of 26m to LSS, the most significant increase since 2002.

Please see below and attached for more info.

Gala

---

**From:** Milne, Gala AG:EX  
**Sent:** Thursday, January 3, 2019 4:18 PM  
**To:** Marriott, Sarah GCPE:EX <[Sarah.Marriott@gov.bc.ca](mailto:Sarah.Marriott@gov.bc.ca)>  
**Subject:** FW: Legal Aid information  
**Importance:** High

FYI

Gala

---

**From:** Fellinger, Nicole GCPE:EX  
**Sent:** Thursday, January 3, 2019 4:13 PM  
**To:** Milne, Gala AG:EX <[Gala.Milne@gov.bc.ca](mailto:Gala.Milne@gov.bc.ca)>  
**Cc:** Duffus, Robert GCPE:EX <[Robert.Duffus@gov.bc.ca](mailto:Robert.Duffus@gov.bc.ca)>; Joyes, Kieran GCPE:EX <[Kieran.Joyes@gov.bc.ca](mailto:Kieran.Joyes@gov.bc.ca)>  
**Subject:** Legal Aid information  
**Importance:** High

Hi Gala,

Attached is an updated IN about the legal aid review. Also attached is our last general legal aid IN which includes some high level messages about funding – most notably:

- Funding to the Legal Services Society (LSS) has increased by \$26M over the fiscal plan (2018/19 – 2020/21) – the most significant lift since 2002. (see **Budget 2018 funding** in the IN for more details)
- In 2002, the funding was decreased by nearly 40%.

JSB also provided a breakdown of the year-over-year funding.

Let us know if you need anything else,

Nicole

---

**From:** Milne, Gala AG:EX  
**Sent:** January 2, 2019 11:24 AM  
**To:** Fellinger, Nicole GCPE:EX <[Nicole.Fellinger@gov.bc.ca](mailto:Nicole.Fellinger@gov.bc.ca)>; Duffus, Robert GCPE:EX <[Robert.Duffus@gov.bc.ca](mailto:Robert.Duffus@gov.bc.ca)>  
**Subject:** Legal aid

Hi Nicole and Rob  
Happy new year!

I'll take a look through my emails, but in the meantime I'm wondering if you can send over our key messages on the legal aid review with an added line about anything most recent (ex: we're expecting to receive it at X date and process from there). Issues management is also requesting a line about the funding levels <sup>s.13</sup>

Thanks very much and talk soon.

Gala Milne  
Ministerial Assistant, Ministry of the Attorney General  
P: 250-387-1866 | C: 778-587-2143 | E: [gala.milne@gov.bc.ca](mailto:gala.milne@gov.bc.ca)

*This message, including any attachments to it, is not to be disclosed outside of the Provincial Government without prior written approval from the Ministry of Attorney General. If you have received this communication in error, please destroy the email message and any attachments immediately and notify me by telephone or by email.*

## Smith, Jimmy GCPE:EX

---

**From:** Smith, Jimmy GCPE:EX  
**Sent:** March 14, 2019 12:44 PM  
**To:** Talbot, Sarena GCPE:EX  
**Subject:** RE: Victoria Issues Scan - by 1:30pm today

Might need a review from you, but it's done.

James Smith  
Issues Manager  
GCPE  
250.882.2892

---

**From:** Smith, Jimmy GCPE:EX  
**Sent:** March 14, 2019 12:18 PM  
**To:** Talbot, Sarena GCPE:EX <Sarena.Talbot@gov.bc.ca>  
**Subject:** RE: Victoria Issues Scan - by 1:30pm today

On it

James Smith  
Issues Manager  
GCPE  
250.882.2892

---

**From:** Talbot, Sarena GCPE:EX  
**Sent:** March 14, 2019 12:15 PM  
**To:** Smith, Jimmy GCPE:EX <Jimmy.Smith@gov.bc.ca>  
**Subject:** Fwd: Victoria Issues Scan - by 1:30pm today

Hi James, if you have time can you add this to the scan? But I'll be done here around 1pm and can do it then if you are slammed. Thx

Sent from my iPhone

Begin forwarded message:

**From:** "Leslie, Lisa GCPE:EX" <[Lisa.Leslie@gov.bc.ca](mailto:Lisa.Leslie@gov.bc.ca)>  
**Date:** March 14, 2019 at 12:08:39 PM PDT  
**To:** "Talbot, Sarena GCPE:EX" <[Sarena.Talbot@gov.bc.ca](mailto:Sarena.Talbot@gov.bc.ca)>  
**Cc:** "Ashbourne, Craig MAH:EX" <[Craig.Ashbourne@gov.bc.ca](mailto:Craig.Ashbourne@gov.bc.ca)>, "Gardea, Daniela MAH:EX" <[Daniela.Gardea@gov.bc.ca](mailto:Daniela.Gardea@gov.bc.ca)>, "Xia, Eveline MAH:EX" <[Eveline.Xia@gov.bc.ca](mailto:Eveline.Xia@gov.bc.ca)>, "D'Souza, Pamela GCPE:EX" <[Pamela.DSouza@gov.bc.ca](mailto:Pamela.DSouza@gov.bc.ca)>  
**Subject:** RE: Victoria Issues Scan - by 1:30pm today

ISSUE: City of Victoria is asking the Province to implement a split classification system for short-term rental units. This would be a very complex process and hard to identify which properties would be applicable, which is why the Province is not considering this approach at this time.



**KMs:**

- Since coming into government, we have been working hard in partnership local governments to address the issue of housing affordability and housing availability.
- Municipalities have the power to set and enforce rules around short-term accommodation.
- These include setting occupancy limits, requiring business licenses, setting zoning requirements and setting bylaws around noise and nuisances.
- As part of the Rental Housing Task Force recommendations, we will be looking at further ways to support local governments regarding short-term rentals in order to better protect long-term rental stock.

**SECONDARY:**

- The Province has negotiated a tax arrangement with Airbnb that will help fund affordable housing for British Columbians.
- Airbnb will collect the 8% PST and the up to 3% municipal and regional district tax on all of its accommodation in B.C., subject to legislative approval.
- These additional revenues will help the Province and local governments ease housing affordability.
  - In addition, new regulatory changes enable a strata corporation to fine owners or residents who are not complying with a strata's short-term rental bylaw up to \$1,000 a day.

---

**From:** Leslie, Lisa GCPE:EX

**Sent:** March 14, 2019 11:29 AM

**To:** Talbot, Sarena GCPE:EX <[Sarena.Talbot@gov.bc.ca](mailto:Sarena.Talbot@gov.bc.ca)>

**Cc:** Ashbourne, Craig MAH:EX <[Craig.Ashbourne@gov.bc.ca](mailto:Craig.Ashbourne@gov.bc.ca)>; Gardea, Daniela MAH:EX <[Daniela.Gardea@gov.bc.ca](mailto:Daniela.Gardea@gov.bc.ca)>; Xia, Eveline MAH:EX <[Eveline.Xia@gov.bc.ca](mailto:Eveline.Xia@gov.bc.ca)>; D'Souza, Pamela GCPE:EX <[Pamela.DSouza@gov.bc.ca](mailto:Pamela.DSouza@gov.bc.ca)>

**Subject:** Re: Victoria Issues Scan - by 1:30pm today

Yes

Lisa Leslie  
250 213-7724

On Mar 14, 2019, at 11:13 AM, Talbot, Sarena GCPE:EX <[Sarena.Talbot@gov.bc.ca](mailto:Sarena.Talbot@gov.bc.ca)> wrote:

Is it still safe to say that we expect to complete construction by end of December?

---

**From:** Leslie, Lisa GCPE:EX

**Sent:** Thursday, March 14, 2019 10:53 AM

**To:** Talbot, Sarena GCPE:EX <[Sarena.Talbot@gov.bc.ca](mailto:Sarena.Talbot@gov.bc.ca)>

**Cc:** Ashbourne, Craig MAH:EX <[Craig.Ashbourne@gov.bc.ca](mailto:Craig.Ashbourne@gov.bc.ca)>; Gardea, Daniela MAH:EX <[Daniela.Gardea@gov.bc.ca](mailto:Daniela.Gardea@gov.bc.ca)>; Xia, Eveline MAH:EX <[Eveline.Xia@gov.bc.ca](mailto:Eveline.Xia@gov.bc.ca)>; D'Souza, Pamela GCPE:EX <[Pamela.DSouza@gov.bc.ca](mailto:Pamela.DSouza@gov.bc.ca)>

**Subject:** RE: Victoria Issues Scan - by 1:30pm today

Hi there,

See below for the issue of a delay in completion of modular housing in Victoria.

I will also send you some lines on this by noon:

<https://www.vicnews.com/news/victoria-and-the-province-disagree-on-proposed-condo-airbnb-tax/>

**Victoria Modular Housing Delay:** *The timeline for completion of a 21 units modular housing project in Victoria has been delayed due to contracting issues. The original contractor was unable to deliver the project within the allocated budget. This resulted in delays as BC Housing needed to identify another contractor in order to ensure the project was completed on budget. BC Housing has since signed a contract with a local island-based provider, Muchalat, that is currently completing another modular project up island, and will be able to start construction on these units in April.*

**KMs:**

- There was a delay over a contracting issue which has now been resolved.
- BC Housing has now solved the situation in order to keep the project on budget and I am pleased to say that factory construction of the units is expected to begin in April.
- We have seen amazing progress with our Building BC: Rapid Response to Homelessness Program with roughly 1000 units built or underway in communities throughout B.C. and another 1000 still to come.

---

**From:** Talbot, Sarena GCPE:EX  
**Sent:** March 14, 2019 10:44 AM  
**To:** Leslie, Lisa GCPE:EX <[Lisa.Leslie@gov.bc.ca](mailto:Lisa.Leslie@gov.bc.ca)>  
**Cc:** Ashbourne, Craig MAH:EX <[Craig.Ashbourne@gov.bc.ca](mailto:Craig.Ashbourne@gov.bc.ca)>; Gardea, Daniela MAH:EX <[Daniela.Gardea@gov.bc.ca](mailto:Daniela.Gardea@gov.bc.ca)>; Xia, Eveline MAH:EX <[Eveline.Xia@gov.bc.ca](mailto:Eveline.Xia@gov.bc.ca)>  
**Subject:** RE: Victoria Issues Scan - by 1:30pm today

**Hi folks – we just found out the premier needs this by noon! Please send any additions ASAP!**

I already have a Maple Ridge update I included yesterday – anything Victoria specific I should be including?

**Thanks!**

---

**From:** Talbot, Sarena GCPE:EX  
**Sent:** Thursday, March 14, 2019 9:51 AM  
**To:** Leslie, Lisa GCPE:EX <[Lisa.Leslie@gov.bc.ca](mailto:Lisa.Leslie@gov.bc.ca)>  
**Cc:** Ashbourne, Craig MAH:EX <[Craig.Ashbourne@gov.bc.ca](mailto:Craig.Ashbourne@gov.bc.ca)>; Gardea, Daniela MAH:EX <[Daniela.Gardea@gov.bc.ca](mailto:Daniela.Gardea@gov.bc.ca)>; Xia, Eveline MAH:EX <[Eveline.Xia@gov.bc.ca](mailto:Eveline.Xia@gov.bc.ca)>  
**Subject:** Victoria Issues Scan - by 1:30pm today  
**Importance:** High

Hi folks,

Another break-week issues scan!

Premier will be in Victoria tomorrow for an announcement – please send any high level or regional specific things that may come up in a media scrum **by 1:30pm today.**

And a friendly reminder that what I need to provide to the Premier is a few bullets of background and a few key messages – I can generally pull this from an IN but if you are sending it to me in another format please include both background and key messages.

Thanks!  
Sarena

## Smith, Jimmy GCPE:EX

---

**From:** Smith, Jimmy GCPE:EX  
**Sent:** March 14, 2019 10:34 AM  
**To:** Croft, Robyn J GCPE:EX  
**Cc:** Copeland, Kimberly GCPE:EX; Cox, Michael GCPE:EX  
**Subject:** RE: Hub Access

It's working!!  
Thanks Robyn

James Smith  
Issues Manager  
GCPE  
250.882.2892

---

**From:** Croft, Robyn J GCPE:EX  
**Sent:** March 14, 2019 10:27 AM  
**To:** Smith, Jimmy GCPE:EX <Jimmy.Smith@gov.bc.ca>  
**Cc:** Copeland, Kimberly GCPE:EX <Kimberly.Copeland@gov.bc.ca>; Cox, Michael GCPE:EX <Michael.Cox@gov.bc.ca>  
**Subject:** RE: Hub Access

Ahh, yes – that should help. For some reason that is not showing up on your profile yet in the GAL.  
Ok, looks like you should be working now so give it a whirl and let me know if you have any trouble with it.

Cheers,  
Robyn  
778 698 3498

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**From:** Smith, Jimmy GCPE:EX  
**Sent:** Thursday, March 14, 2019 10:14 AM  
**To:** Croft, Robyn J GCPE:EX <[Robyn.Croft@gov.bc.ca](mailto:Robyn.Croft@gov.bc.ca)>  
**Subject:** RE: Hub Access

Not sure if it helps but my new IDIR is <sup>s.15</sup>

James Smith  
Issues Manager  
GCPE  
250.882.2892

---

**From:** Croft, Robyn J GCPE:EX  
**Sent:** March 14, 2019 10:13 AM  
**To:** Smith, Jimmy GCPE:EX <[Jimmy.Smith@gov.bc.ca](mailto:Jimmy.Smith@gov.bc.ca)>  
**Subject:** RE: Hub Access

Having an issue here with your new ID – they don't appear to have changed your alias so I can't get it to quite register.  
Wonder if it needs a couple of hours? I'll keep trying til I figure this out.

---

**From:** Croft, Robyn J GCPE:EX  
**Sent:** Thursday, March 14, 2019 10:07 AM  
**To:** Smith, James GCPE:EX <[James.2.Smith@gov.bc.ca](mailto:James.2.Smith@gov.bc.ca)>  
**Subject:** RE: Hub Access

On it! Refresh your screen in about 3-4 mins and it should be working...

---

**From:** Smith, Jimmy GCPE:EX  
**Sent:** Thursday, March 14, 2019 10:07 AM  
**To:** Croft, Robyn J GCPE:EX <[Robyn.Croft@gov.bc.ca](mailto:Robyn.Croft@gov.bc.ca)>  
**Subject:** RE: Hub Access

Hey Robyn,  
My email and IDIR were recently changed. Can we update so I can get access to the Hub again?  
Thanks so much!

James Smith  
Issues Manager  
GCPE  
250.882.2892

---

**From:** Croft, Robyn J GCPE:EX  
**Sent:** March 12, 2019 9:40 AM  
**To:** Talbot, Sarena GCPE:EX <[Sarena.Talbot@gov.bc.ca](mailto:Sarena.Talbot@gov.bc.ca)>  
**Cc:** Smith, James GCPE:EX <[Jimmy.Smith@gov.bc.ca](mailto:Jimmy.Smith@gov.bc.ca)>  
**Subject:** RE: Hub Access

Hi there, thanks for touching base! James is all set up now in the Hub, let me know if there are any issues. I can definitely do a session over Skype using screen share this week on Thursday, pretty much anytime between 10am-3:30pm, and next week is also an option during same hours on Tues/Wed/Thurs.

<https://hub.gcpe.gov.bc.ca>

Speak soon,  
Robyn 😊

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**From:** Talbot, Sarena GCPE:EX  
**Sent:** Monday, March 11, 2019 4:58 PM  
**To:** Croft, Robyn J GCPE:EX <[Robyn.Croft@gov.bc.ca](mailto:Robyn.Croft@gov.bc.ca)>  
**Cc:** Smith, James GCPE:EX <[James.2.Smith@gov.bc.ca](mailto:James.2.Smith@gov.bc.ca)>  
**Subject:** RE: Hub Access

Hi Robyn,

My new colleague James Smith (cc'ed) needs access to the Hub –s.22

I'm hoping that you can set up James and then maybe we could do a screen share together to go over the basics some time later this week?

Thanks,  
Sarena

---

**From:** Croft, Robyn J GCPE:EX  
**Sent:** Friday, November 16, 2018 1:35 PM  
**To:** Talbot, Sarena GCPE:EX <[Sarena.Talbot@gov.bc.ca](mailto:Sarena.Talbot@gov.bc.ca)>  
**Subject:** RE: Hub Access

Hi Sarena, sounds great – I'm booked from 2-3pm and 3-4pm today so that won't work but we can definitely do next week.

---

**From:** Talbot, Sarena GCPE:EX  
**Sent:** Friday, November 16, 2018 12:20 PM  
**To:** Croft, Robyn J GCPE:EX <[Robyn.Croft@gov.bc.ca](mailto:Robyn.Croft@gov.bc.ca)>  
**Subject:** RE: Hub Access

Hi Robyn, I'm so sorry for the delay, things have been crazy busy here. I would appreciate learning a bit more about the hub, I would have time for a screen share later today or next Friday if either of those dates work for you?

Thanks,  
sarena

---

**From:** Croft, Robyn J GCPE:EX  
**Sent:** Friday, October 26, 2018 12:47 PM  
**To:** Talbot, Sarena GCPE:EX <[Sarena.Talbot@gov.bc.ca](mailto:Sarena.Talbot@gov.bc.ca)>  
**Subject:** RE: Hub Access

Okay great, I would ideally like either have you come by for 10-15 mins OR we can do a Lync screen share and I can show you a few things that will be helpful to you in your position that you probably won't know it can do.

---

**From:** Talbot, Sarena GCPE:EX  
**Sent:** Friday, October 26, 2018 12:07 PM  
**To:** Croft, Robyn J GCPE:EX <[Robyn.Croft@gov.bc.ca](mailto:Robyn.Croft@gov.bc.ca)>  
**Subject:** RE: Hub Access

A belated thanks for setting me up! I'll familiarize myself with it a bit and let you know if I have any questions.

Sarena

---

**From:** Croft, Robyn J GCPE:EX  
**Sent:** Monday, October 15, 2018 10:12 AM  
**To:** Talbot, Sarena GCPE:EX <[Sarena.Talbot@gov.bc.ca](mailto:Sarena.Talbot@gov.bc.ca)>  
**Cc:** Farmer, Leila PREM:EX <[Leila.Farmer@gov.bc.ca](mailto:Leila.Farmer@gov.bc.ca)>; Copeland, Kimberly GCPE:EX <[Kimberly.Copeland@gov.bc.ca](mailto:Kimberly.Copeland@gov.bc.ca)>; McGregor, Cara GCPE:EX <[Cara.McGregor@gov.bc.ca](mailto:Cara.McGregor@gov.bc.ca)>  
**Subject:** RE: Hub Access

Hi Serena, I've just been into the system and you both should be up and running now. If you need a bit of a run-through on how to use Corp Cal and how to set up some filters to just show the entries tagged as an Issue, let me know and I can help do some tweaks to your dashboard. To see the media calls, click "Media Requests" on the hub link in top blue bar.

Hub: <https://hub.gcpe.gov.bc.ca/>

Corp Cal: <https://hub.gcpe.gov.bc.ca/Legacy/Calendar/>

Many thanks,  
Robyn

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**From:** Talbot, Sarena GCPE:EX  
**Sent:** Sunday, October 14, 2018 4:55 PM  
**To:** Croft, Robyn J GCPE:EX <[Robyn.Croft@gov.bc.ca](mailto:Robyn.Croft@gov.bc.ca)>  
**Cc:** Farmer, Leila PREM:EX <[Leila.Farmer@gov.bc.ca](mailto:Leila.Farmer@gov.bc.ca)>  
**Subject:** Hub Access

Hi Robyn,

I understand that you are the person to ask for access to the GCPE Media Hub.

Myself and<sup>s.22</sup> Leila Farmer (cc'ed) both need access.

Let me know if you need anything else from my end to make it happen.

Thanks,  
Sarena

Sarena Talbot  
Issues Manager  
Strategic Issues Division, GCPE  
250.893.5218

## Smith, Jimmy GCPE:EX

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**From:** Smith, Jimmy GCPE:EX  
**Sent:** March 14, 2019 10:33 AM  
**To:** Kilback, Charla D ISMC:EX  
**Subject:** RE: Profile rename

Hey Charla  
It worked! I'm back online with all my programs and services.  
Thank you very much!

James Smith  
Issues Manager  
GCPE  
250.882.2892

---

**From:** Kilback, Charla D ISMC:EX  
**Sent:** March 13, 2019 8:34 PM  
**To:** Smith, Jimmy GCPE:EX <Jimmy.Smith@gov.bc.ca>  
**Subject:** Profile rename

Hi Jimmy,

I've reset your profile on your computer as requested. Please let me know how it goes.

Thanks,

Charla Kilback

ISM Canada providing services to:  
OCIO Enterprise Services  
Service Desk 1.5  
Service Desk email - [77000@gov.bc.ca](mailto:77000@gov.bc.ca)  
Service Desk phone - (250) 387-7000  
Toll Free - 1-866-660-0811

*The 7-7000 Knowledge Management Portal is available at [77000.gov.bc.ca](http://77000.gov.bc.ca), providing access to many convenient self-serve options. You can create or view the status of your Service Requests (including iStore orders), reset IDIR passwords or update your GAL information, to name just a few useful tools. Simply log on with your IDIR username and password to access this valuable resource.*



## Smith, Jimmy GCPE:EX

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**From:** Smith, Jimmy GCPE:EX  
**Sent:** March 13, 2019 10:06 AM  
**To:** Kiran.Bains@gov.bc.ca  
**Subject:** RE: Schedule Rename - iStore #940194/WO1852326

Hello Kiran,

Thanks for the IDIR/email change this morning. I am able to login using my new IDIR but unfortunately when I do, the system tells me I've logged on with a temporary profile and none of my changes (desktop, programs set up, etc) will be saved. I've logged off and on, and restarted the computer several times but that hasn't resolved the issue.

Is this something that will fix itself in the next couple hours or is there something I need to do from my end?

Cheers!

James Smith

**From:** Kiran.Bains@gov.bc.ca <Kiran.Bains@gov.bc.ca>  
**Sent:** March 12, 2019 12:45 PM  
**To:** Smith, James GCPE:EX <Jimmy.Smith@gov.bc.ca>  
**Subject:** Schedule Rename - iStore #940194/WO1852326

A request has been submitted to change your name from Smith, James GCPE:EX to Smith, Jimmy GCPE:EX. This rename can only occur during a time when you are logged off.

Please let me know when it would be convenient for me to make the necessary changes to your account. Renames are completed during business hours: Monday to Friday, 8:00 a.m. to 5:00 p.m. and take approximately one (1) hour to complete.

After the rename, your new IDIR ID will be s.15. There will be no change to your IDIR password and your current email address will be left in place, as a secondary address, so email sent to this address will still arrive in your mailbox.

### The following will be your new details:

New Display Name: Smith, Jimmy GCPE:EX  
New IDIR: s.15  
New Email: [Jimmy.Smith@gov.bc.ca](mailto:Jimmy.Smith@gov.bc.ca)

### Provide Workstation Numbers:

To ensure your workstation profile is maintained please provide the Workstation Number of all computers you use. The Workstation Number can be found on a sticker located on either the desktop box or the bottom of a laptop.

Alternately - Windows 7: Open Windows Explorer (All Programs > Accessories > Windows Explorer), then find the "Computer" option and select it - the Workstation Number will be printed in the bottom left corner of the window.

Windows 10: Open Windows Explorer (All Programs > Accessories > Windows Explorer), then find the "This PC" option, right-click it and select Properties - look for Computer name, which will list your Workstation Number.

**BEFORE YOU LOG IN WITH YOUR NEW IDIR ID:** you must shut down and restart your workstation before logging in with your renamed IDIR ID. If when you logon your Windows Profile does not look correct please call the Service Desk (250 387-7000 or toll-free 1-866-660-0811) to have your profile name changed to match your new IDIR ID.

## Other Useful Information

If you log in to any Managed Print devices, you will need to change your IDIR account password. Often after an IDIR name change, a password reset is required before being able to log in to a Managed Print device. Your new password cannot have non-alphabetic characters (!@#%\$, etc.) in it, as that can cause problems when logging in to Managed Print Devices. Please ensure you enter your IDIR ID in all caps when logging in to the Managed Print Device, as well.

The website for changing your IDIR password is <https://www.pwchange.gov.bc.ca/>. The change password rules can be found under the Help tab. If you are connecting from outside of the SPAN network, please go to <https://77000.gov.bc.ca> and you will be prompted to reset your password through our Common Login Page.

It may take up to three (3) business days before your access to <https://77000.gov.bc.ca/> is changed to reflect your new username/IDIR ID.

You should be able to connect to Lync with your new sign-in address upon restart. It may be necessary for you to check Lync options (click the gear button in the top right) and in the Personal section, update your sign-in address. It will take 24-48 hours for your new name to show up when other people try searching for you in the Lync address book.

For any issues with using Line of Business applications such as ICM, please contact the ICM LOB support team.

Questions? Contact the 7-7000 Service Desk online, by e-mail at [77000@gov.bc.ca](mailto:77000@gov.bc.ca) or call 250 387-7000, toll-free 1-866-660-0811.

## Smith, Jimmy GCPE:EX

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**From:** Smith, James GCPE:EX  
**Sent:** March 12, 2019 2:09 PM  
**To:** Ryckman, Scott GCPE:EX  
**Subject:** RE: TNO Access  
**Attachments:** Scan\_20190312.pdf; Scan\_20190312.pdf

Hey Scott,  
Thanks for all this.  
I do use an iPhone for work. It's an iPhone 7 on the Telus network.  
Yes, I would like to receive the standard TRAN, FIN, JTT, AEST alerts.  
Cheers!

James Smith  
Issues Manager  
250.882.2892

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**From:** Ryckman, Scott GCPE:EX  
**Sent:** March 12, 2019 1:47 PM  
**To:** Smith, James GCPE:EX <James.2.Smith@gov.bc.ca>  
**Subject:** TNO Access

Hi James,

Just sending your Today's News Online (TNO) username, password, etc. is listed below. Please sign the attached terms of use document and fax to 250-387-7501 or sign/scan and e-mail to me.

Username: s.15  
Password:

1. This is a private password not to be distributed to anyone else.
2. Our site is located at <http://tno.gov.bc.ca>
3. This account grants you access to copyrighted material for your own use. It does not grant you permission to fix, copy, reproduce or archive any of the material contained within. You cannot redistribute this information to anyone without violating your copyright agreement.
4. All Works are owned by the copyright holder. Your licence is limited to internal, non-commercial, government use. All reproduction, broadcast, transmission or other use of this work is prohibited.
5. Your account will be activated once I receive your signed terms of use agreement.
8. Do you use an iPhone or any other handheld device? If so, which model? Which network? Telus? Rogers?
9. Let me know if you want to receive the standard TRAN, FIN, JTT, AEST alerts.
10. If you have any questions or problems feel free to contact me ASAP by phone or e-mail.
11. TNO offers a robust Help section. Please take a moment to browse the support page [http://tno.gov.bc.ca/tno/servlet/tno.otis.servlet?command=showpage&page=help\\_home](http://tno.gov.bc.ca/tno/servlet/tno.otis.servlet?command=showpage&page=help_home)
12. I will be contacting you shortly to arrange for a site tour and demonstration.

Scott Ryckman  
Director, Today's News Online  
250-356-5735

## Smith, Jimmy GCPE:EX

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**From:** Smith, James GCPE:EX  
**Sent:** March 12, 2019 1:53 PM  
**To:** Sarah Marriott  
**Subject:** Can you print this for me?  
**Attachments:** TNO TERMS OF USE.pdf

I tired yelling at the printer and then pleading with it... to no avail.

James Smith  
Issues Manager  
250.882.2892

## Smith, Jimmy GCPE:EX

---

**From:** Smith, James GCPE:EX  
**Sent:** March 12, 2019 1:39 PM  
**To:** Ryckman, Scott GCPE:EX  
**Subject:** TNO - Hello!

Hello Scott,

My name is James Smith and I'm a <sup>s.22</sup> Issues Manager at GCPE. I'm wondering if I could begin receiving these TNO reports and summaries:

- The AM/PM repot
- The morning report
- Alerts for these ministries: Transport & Infrastructure, Finance, Jobs Training and Technology, and Advanced Education and Skills Training
- All morning/afternoon media summaries for the same ministries as above.

All the best!

James Smith  
Issues Manager  
250.882.2892

## Smith, Jimmy GCPE:EX

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**From:** Smith, James GCPE:EX  
**Sent:** March 12, 2019 1:33 PM  
**To:** Bains, Kiran ISMC:EX  
**Subject:** RE: Schedule Rename - iStore #940194/WO1852326

That works wonderfully.  
Thanks again

James Smith  
Issues Manager  
250.882.2892

---

**From:** Bains, Kiran ISMC:EX  
**Sent:** March 12, 2019 1:23 PM  
**To:** Smith, James GCPE:EX <James.2.Smith@gov.bc.ca>  
**Subject:** RE: Schedule Rename - iStore #940194/WO1852326

Hello James, I can schedule the rename of your account for tomorrow morning, Weds March 13<sup>th</sup> at 8am. The process takes anywhere from 30mins to an hour, so you should be able to log in using your new idir id and current password at 9am. Please let me know if that works for you.

Thank you,  
Kiran Bains  
ISM Canada providing services to:  
OCIO Enterprise Services  
Identity & Access Management, IAM Technician  
Service Desk Email: [77000@gov.bc.ca](mailto:77000@gov.bc.ca)  
Service Desk Tel: (250) 387-7000

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**From:** Smith, James GCPE:EX  
**Sent:** Tuesday, March 12, 2019 1:14 PM  
**To:** Bains, Kiran ISMC:EX  
**Subject:** RE: Schedule Rename - iStore #940194/WO1852326

Hello Kiran,  
Thanks for all this. Keeping this email address as a secondary is also very prudent and much appreciated.  
I assume I will have to make corresponding changes to apps on my work phone. I assume I should just call the service desk if there's any issues in that regard.

My workstation number is: s.15

It would be great if we could schedule the change for 8:00am sometime this week. I will be sure to log off at the end of everyday so it's good to go for the next morning.

James Smith  
Issues Manager  
250.882.2892

**From:** [Kiran.Bains@gov.bc.ca](mailto:Kiran.Bains@gov.bc.ca) <[Kiran.Bains@gov.bc.ca](mailto:Kiran.Bains@gov.bc.ca)>  
**Sent:** March 12, 2019 12:45 PM  
**To:** Smith, James GCPE:EX <[James.2.Smith@gov.bc.ca](mailto:James.2.Smith@gov.bc.ca)>  
**Subject:** Schedule Rename - iStore #940194/WO1852326

A request has been submitted to change your name from Smith, James GCPE:EX to Smith, Jimmy GCPE:EX. This rename can only occur during a time when you are logged off.

Please let me know when it would be convenient for me to make the necessary changes to your account. Renames are completed during business hours: Monday to Friday, 8:00 a.m. to 5:00 p.m. and take approximately one (1) hour to complete.

After the rename, your new IDIR ID will be s.15. There will be no change to your IDIR password and your current email address will be left in place, as a secondary address, so email sent to this address will still arrive in your mailbox.

**The following will be your new details:**

New Display Name: Smith, Jimmy GCPE:EX  
New IDIR s.15  
New Email: [Jimmy.Smith@gov.bc.ca](mailto:Jimmy.Smith@gov.bc.ca)

**Provide Workstation Numbers:**

To ensure your workstation profile is maintained please provide the Workstation Number of all computers you use. The Workstation Number can be found on a sticker located on either the desktop box or the bottom of a laptop.

Alternately - Windows 7: Open Windows Explorer (All Programs > Accessories > Windows Explorer), then find the "Computer" option and select it - the Workstation Number will be printed in the bottom left corner of the window.

Windows 10: Open Windows Explorer (All Programs > Accessories > Windows Explorer), then find the "This PC" option, right-click it and select Properties - look for Computer name, which will list your Workstation Number.

**BEFORE YOU LOG IN WITH YOUR NEW IDIR ID:** you must shut down and restart your workstation before logging in with your renamed IDIR ID. If when you logon your Windows Profile does not look correct please call the Service Desk (250 387-7000 or toll-free 1-866-660-0811) to have your profile name changed to match your new IDIR ID.

**Other Useful Information**

If you log in to any Managed Print devices, you will need to change your IDIR account password. Often after an IDIR name change, a password reset is required before being able to log in to a Managed Print device. Your new password cannot have non-alphabetic characters (!@#\$, etc.) in it, as that can cause problems when logging in to Managed Print Devices. Please ensure you enter your IDIR ID in all caps when logging in to the Managed Print Device, as well.

The website for changing your IDIR password is <https://www.pwchange.gov.bc.ca/>. The change password rules can be found under the Help tab. If you are connecting from outside of the SPAN network, please go to <https://77000.gov.bc.ca> and you will be prompted to reset your password through our Common Login Page.

It may take up to three (3) business days before your access to <https://77000.gov.bc.ca/> is changed to reflect your new username/IDIR ID.

You should be able to connect to Lync with your new sign-in address upon restart. It may be necessary for you to check Lync options (click the gear button in the top right) and in the Personal section, update your sign-in address. It will take 24-48 hours for your new name to show up when other people try searching for you in the Lync address book.

For any issues with using Line of Business applications such as ICM, please contact the ICM LOB support team.

Questions? Contact the 7-7000 Service Desk online, by e-mail at [77000@gov.bc.ca](mailto:77000@gov.bc.ca) or call 250 387-7000, toll-free 1-866-660-0811.



## Smith, Jimmy GCPE:EX

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**From:** Smith, James GCPE:EX  
**Sent:** March 12, 2019 11:37 AM  
**To:** Kerrigan, Andrea GCPE:EX; D'Argis, Krista GCPE:EX  
**Cc:** Foster, Bruce GCPE:EX  
**Subject:** RE: Cancelling FOI/RM Training Tomorrow

Thanks Andrea.

Hello Krista, please let me know what training is available in the near future.

Cheers!

James Smith  
Issues Manager  
250.882.2892

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**From:** Kerrigan, Andrea GCPE:EX  
**Sent:** March 12, 2019 10:16 AM  
**To:** Smith, James GCPE:EX <James.2.Smith@gov.bc.ca>  
**Cc:** D'Argis, Krista GCPE:EX <Krista.DArgis@gov.bc.ca>; Foster, Bruce GCPE:EX <Bruce.Foster@gov.bc.ca>  
**Subject:** Cancelling FOI/RM Training Tomorrow

Hello James,

Due to low enrollment, we are cancelling tomorrow's FOI/Records Management training tomorrow. Krista (cc'd here) has agreed to reach out to you to support your learning needs before another session is offered. See will get in touch with you shortly.

Take care,  
Andrea

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**Andrea Kerrigan**  
Strategic Talent Services Planner  
Government Communications and Public Engagement  
Direct | 250.812.3564 Email | [andrea.kerrigan@gov.bc.ca](mailto:andrea.kerrigan@gov.bc.ca)



## Smith, Jimmy GCPE:EX

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**From:** Smith, James GCPE:EX  
**Sent:** March 12, 2019 10:50 AM  
**To:** Talbot, Sarena GCPE:EX  
**Subject:** print please  
**Attachments:** s.22

I tried yelling at it. It didn't work.

Thanks

James Smith  
Issues Manager  
250.882.2892

## Smith, Jimmy GCPE:EX

---

**From:** Smith, James GCPE:EX  
**Sent:** March 11, 2019 4:55 PM  
**To:** Franchuk, Ryan GCPE:EX  
**Subject:** RE: Email address change

Hey Ryan,  
Writing to you on my new keyboard! Thanks for that. And appreciate you starting the process for a new email address.  
Cheers!

James Smith  
Issues Manager  
250.882.2892

---

**From:** Franchuk, Ryan GCPE:EX  
**Sent:** March 11, 2019 3:50 PM  
**To:** Smith, James GCPE:EX <James.2.Smith@gov.bc.ca>  
**Subject:** RE: Email address change

Shouldn't be a problem I'll submit the request and let you know what next steps are –

I've also left a keyboard for you at reception desk of 617 government st (4<sup>th</sup> floor)... Please bring the old one back or keep as a spare and grab the new one next time you're up in the office here.

---

**From:** Smith, James GCPE:EX  
**Sent:** March 11, 2019 12:38 PM  
**To:** Franchuk, Ryan GCPE:EX <[Ryan.Franchuk@gov.bc.ca](mailto:Ryan.Franchuk@gov.bc.ca)>  
**Subject:** Email address change

Hello Ryan,  
Thanks for getting me set up today!

After thinking it over, I would like my email address to be changed. The use of the number will be confusing. I'd be happy to use my middle initials OR use<sup>s.22</sup> Jimmy instead.

s.22

Jimmy.Smith

I know your team rushed my credentials and I'm grateful for the quick turnaround, but I'm just thinking better to change it sooner rather than later when the consequences will be more confusing for people trying to get a hold of me.

What's the process for this?

James Smith  
Issues Manager  
250.882.2892