

## **Machell, Aileen GCPE:EX**

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**From:** Machell, Aileen GCPE:EX  
**Sent:** Thursday, November 29, 2018 2:16 PM  
**To:** Holmwood, Jen PREM:EX  
**Cc:** Howlett, Tim GCPE:EX  
**Subject:** Media response

This has been signed off by the MO.

s.13

“While all parties in this legislature publicly stated their support for ride sharing in the recent election, your government has heard the message that legitimate implementation concerns remain. Any proposed legislation will be referred to an all-party committee for extensive consultation with the public and stakeholders, in particular regarding boundaries and insurance.”

s.13

**“We’ve taken a measured approach to ride-hailing in B.C., opening the door to new services while also learning from challenges faced by other jurisdictions. We are confident that our approach will see new companies enter the market in 2019.” – Claire Trevena, Minister of Transportation and Infrastructure**

**Aileen Machell**  
Issues Manager  
778.584.0257

## **Machell, Aileen GCPE:EX**

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**From:** Machell, Aileen GCPE:EX  
**Sent:** Thursday, November 29, 2018 12:45 PM  
**To:** Beale, William TRAN:EX; Papadopoulos, James TRAN:EX  
**Subject:** Info for media request

Hi!

Can you please review this response that will go from Jen to a reporter today? Will need the bolded quote approved from Minister too. Let me know, thanks!

s.13

“While all parties in this legislature publicly stated their support for ride sharing in the recent election, your government has heard the message that legitimate implementation concerns remain. Any proposed legislation will be referred to an all-party committee for extensive consultation with the public and stakeholders, in particular regarding boundaries and insurance. ”

s.13

**“We’ve taken a measured approach to ride-hailing in B.C., opening the door to new services while also learning from challenges faced by other jurisdictions. We are confident that our approach will see new companies enter the market in 2019.” – Claire Trevena, Minister of Transportation and Infrastructure**

**Aileen Machell**  
Issues Manager  
778.584.0257

## **Machell, Aileen GCPE:EX**

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**From:** Machell, Aileen GCPE:EX  
**Sent:** Monday, November 26, 2018 3:45 PM  
**To:** Beale, William TRAN:EX  
**Subject:** Can you approve for issues scan

**Importance:** High

- Ride-hailing exists in a number of jurisdictions under a number of different regulatory regimes, including with commercial licences (Alberta and Quebec) and with congestion controls in place (New York).
- We've learned from other jurisdictions and designed our bill with the interests of British Columbians in mind.
- Individual companies can choose to enter or not, but we fully anticipate British Columbians will be able to take ride-hailing services in 2019.

**Aileen Machell**  
Issues Manager  
778.584.0257

## Machell, Aileen GCPE:EX

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**From:** Machell, Aileen GCPE:EX  
**Sent:** Monday, November 26, 2018 3:20 PM  
**To:** Beale, William TRAN:EX; Papadopoulos, James TRAN:EX; Robb, Katie GCPE:EX; Sanderson, Melanie TRAN:EX  
**Subject:** FW: Bill (No. M 223) - Miscellaneous Statutes (Passenger Transportation Services) Amendment Act, 2018  
**Attachments:** 20181126135758.pdf

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**From:** Staffanson, Rebecca <Rebecca.Staffanson@leg.bc.ca>  
**Sent:** Monday, November 26, 2018 2:58 PM  
**To:** Machell, Aileen GCPE:EX <Aileen.Machell@gov.bc.ca>  
**Subject:** FW: Bill (No. M 223) - Miscellaneous Statutes (Passenger Transportation Services) Amendment Act, 2018

Hello Aileen,

Here is a copy of the members' bill introduced by Mr. Sturdy this afternoon. Sorry for the delay in getting this to you.

Kind regards,  
Rebecca



**Rebecca Staffanson**  
House Documents Manager  
Office of the Clerk | Legislative Assembly of British Columbia | Room 221, Parliament Buildings | Victoria, B.C. V8V 1X4 | Tel: 250.387.3785

## Machell, Aileen GCPE:EX

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**From:** Machell, Aileen GCPE:EX  
**Sent:** Friday, November 23, 2018 3:08 PM  
**To:** 'Otis Perrick'  
**Cc:** Beale, William TRAN:EX  
**Subject:** RE: Statement

Thank you Otis!

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**From:** Otis Perrick <otis@riperides.ca>  
**Sent:** Friday, November 23, 2018 3:03 PM  
**To:** Machell, Aileen GCPE:EX <Aileen.Machell@gov.bc.ca>  
**Cc:** Beale, William TRAN:EX <William.Beale@gov.bc.ca>  
**Subject:** Re: Statement

Afternoon Aileen. Thank you for the time on the phone today. Per our conversation you are free to use the below statement from myself.

***“We were pleased to see this important first step taken by the government in introducing new legislation to bring a made-in-BC rideshare solution to the Province. British Columbian’s want more choice in their transportation options, but choice does not need to come at the expense of Safety, Transparency, and Regulation, so it’s encouraging to see the Provincial Government maintaining these standards in the legislation put forward. There is still a long road ahead, in particular with insurance, and how ICBC plans to introduce new rideshare options and how those options align or may differ with current passenger directed vehicle options. We were pleased with the process of inclusion of all parties brought together to help provide pivotal input into the needed policy change. Needless to say this is something we’ll be monitoring closely.”***

Thanks

Otis

On Nov 23, 2018, at 12:51 PM, Machell, Aileen GCPE:EX <[Aileen.Machell@gov.bc.ca](mailto:Aileen.Machell@gov.bc.ca)> wrote:

Hello Otis,  
As discussed, we are hoping you can provide a statement on the legislation that was introduced this week.

Thank you and have a great day!

**Aileen Machell**  
Issues Manager  
778.584.0257

## Machell, Aileen GCPE:EX

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**From:** Machell, Aileen GCPE:EX  
**Sent:** Friday, November 23, 2018 2:52 PM  
**To:** Trevena, Claire TRAN:EX  
**Subject:** Re: FOR APPROVAL: TRAN Media Request: Ridesharing legislation - MADD Canada's response

Hi Minister, are you ok with the statement below? It needs to be sent by 3pm.

Thanks,  
Aileen

Sent from my iPhone

On Nov 23, 2018, at 2:47 PM, Sanderson, Melanie TRAN:EX <[Melanie.Sanderson@gov.bc.ca](mailto:Melanie.Sanderson@gov.bc.ca)> wrote:

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**From:** Tomana, Sukhi GCPE:EX  
**Sent:** Friday, November 23, 2018 2:48 PM  
**To:** Sanderson, Melanie TRAN:EX; Beale, William TRAN:EX; Papadopoulos, James TRAN:EX; Stone, Lynne TRAN:EX  
**Cc:** Robb, Katie GCPE:EX; Bowness, Lisanne GCPE:EX; Lowe, Sonia GCPE:EX  
**Subject:** FOR APPROVAL: TRAN Media Request: Ridesharing legislation - MADD Canada's response  
**Importance:** High

Hey everyone – below is the statement for your approval:

We are committed to bringing in ride-hailing to B.C., which will make travel safer for people, give people more choice, and will reduce the risk of impaired driving on our roads.

Our recent bill on ride-hailing is all about safety – for passengers who will use these services and also for drivers.

In the meantime and until we get a system in place for ride hailing, our ministry has worked hard to provide relief for passengers by working with the Passenger Transportation Board to put 500 more taxis on the streets. I want to assure MADD Canada that the Passenger Transportation Board is working to get these 500 extra cabs on the road as soon as possible and in place before the busy the holiday season.

Safety is at the core of what we put forward. Ride-hailing is coming to B.C. and with this legislation, we are on track to have ride-hailing companies apply to the Passenger Transportation Board next fall.

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**From:** Sanderson, Melanie TRAN:EX  
**Sent:** Friday, November 23, 2018 2:15 PM  
**To:** Tomana, Sukhi GCPE:EX; Beale, William TRAN:EX; Papadopoulos, James TRAN:EX; Stone, Lynne

TRAN:EX; Robb, Katie GCPE:EX; Bowness, Lianne GCPE:EX

**Subject:** RE: Close to deadline - Interview Request FW: TRAN Media Request: Ridesharing legislation - MADD Canada's response

MCT is not available but we need to respond. Statement?

Thanks,  
Melanie

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**From:** Tomana, Sukhi GCPE:EX

**Sent:** Friday, November 23, 2018 2:09 PM

**To:** Beale, William TRAN:EX; Papadopoulos, James TRAN:EX; Sanderson, Melanie TRAN:EX; Stone, Lynne TRAN:EX

**Subject:** Close to deadline - Interview Request FW: TRAN Media Request: Ridesharing legislation - MADD Canada's response

**Importance:** High

Hey everyone – we're getting close to the 3pm deadline for this one.

Thanks,

ST

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**From:** Tomana, Sukhi GCPE:EX

**Sent:** Friday, November 23, 2018 12:40 PM

**To:** Beale, William TRAN:EX; Papadopoulos, James TRAN:EX; Sanderson, Melanie TRAN:EX; Stone, Lynne TRAN:EX

**Subject:** Interview Request FW: TRAN Media Request: Ridesharing legislation - MADD Canada's response

**Importance:** High

Hey everyone- we have an interview request for Minister Trevena from CTV. They have a camera at the Leg if that works for today. If not, a phone interview is okay too.

Her absolute deadline is 3pm today.

Reporter is looking for a comment to MADD Canada's letter to the Minister regarding ridesharing. Letter is attached for your reference.

Let us know if we can make this work.

Thanks,

Sukhi

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**From:** Sukhi Tomana [<mailto:Sukhi.Tomana@gov.bc.ca>]

**Sent:** Friday, November 23, 2018 12:35 PM

**To:** Lowe, Sonia GCPE:EX

**Subject:** TRAN Media Request: Ridesharing legislation - MADD Canada's response

**Reporter**

Allison Hurst, Reporter  
CTV News (BC)

Allison.Hurst@bellmedia.ca  
778-833-1853

**Deadline** Friday, November 23, 2018 3:30 PM

**Request**

I'm wondering if Minister Trevena is available for an interview today? Just looking for comment to the letter addressed to her written by MADD Canada in response to the ridesharing legislation.

You can reach me via email or on my cell at 778-833-1853. We do have a camera at the legislature so we could do something there.

<https://madd.ca/pages/madd-canada-calls-on-b-c-to-introduce-ride-hailing-in-2018/>

**Background**

**Recommendation**



## **Machell, Aileen GCPE:EX**

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**From:** Machell, Aileen GCPE:EX  
**Sent:** Thursday, November 22, 2018 2:13 PM  
**To:** Beale, William TRAN:EX  
**Subject:** Does this work?

**Importance:** High

- The Passenger Transportation Board, an independent tribunal, has the authority to approve applications.
- They look at applications through a 3-part test based on evidence.
- Existing companies can submit their input to the tribunal as part of the application process.
- The Board will hear from all parties and look at data and evidence to make decisions to meet the transportation needs of British Columbians.

**Aileen Machell**  
Issues Manager  
778.584.0257

## **Machell, Aileen GCPE:EX**

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**From:** Machell, Aileen GCPE:EX  
**Sent:** Tuesday, November 20, 2018 2:39 PM  
**To:** Howlett, Tim GCPE:EX  
**Subject:** QA

### **1. Allow private insurers to provide an insurance product to ride sharing vehicles.**

ICBC has been working with government on constructing an insurance approach that fits the ride-hailing industry model and has been working toward government's fall 2019 timeline. That work has resulted in the legislation that was tabled on November 19th.

ICBC will be ready to deliver the blanket insurance certificate, that we anticipate will be usage-based, when the various detailed amended regulations are in place and a BCUC filing is approved. ICBC will be working with government, the ride-hailing industry, taxis, and other stakeholders on detailed requirements to ensure smooth transition.

### **2. We will introduce an amendment so the regular Class 5 license is sufficient to operate a vehicle.**

Uber currently operates in Alberta which also requires Class 4. It also operates in Quebec which requires a commercial license similar to our Class 4, called Class 4C.

In Ontario, which currently operates with non-commercial licenses, the family of a young man killed in March 2018 while riding in an Uber has been calling on Toronto to tighten rules around driver licensing to ensure passenger safety. 21,000 people have signed a petition endorsing the call.

Our government believes safety is paramount and we are not willing to put British Columbians at risk on our roads.

### **3. An amendment to let consumers determine pricing and the number of drivers on the road.**

The legislation does not set a cap on the number of cars on the road, instead it will provide flexibility depending on the needs of people in communities across B.C.

License approvals, fares, and operating areas will be the sole responsibility of the Passenger Transportation Board to streamline the process for industry to adapt to changing market conditions.

This approval process will be based on data and will be demand-driven, intended to meet the needs of customers. We want to get this right – and need to strike the balance of being responsive to market demand, while not making congestion worse. We've learned from other jurisdictions such as New York, Honolulu, Toronto, San Francisco and others have issues with congestion, safety and environmental challenges resulting from a sudden surge in the number of ride-hailing vehicles on their roads.

A committee will be reviewing the criteria for boundaries, supply and demand as well as the pricing regime.

**Aileen Machell**  
Issues Manager  
778.584.0257

## **Machell, Aileen GCPE:EX**

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**From:** Machell, Aileen GCPE:EX  
**Sent:** Thursday, November 15, 2018 12:57 PM  
**To:** Dalzell, Danielle GCPE:EX  
**Subject:** RE: QA for tomorrow

Here are two I think will come up.

### **Community Benefits Agreement**

#### **Background:**

- The Select Standing Committee on Finance and Government Services released its Budget 2019 Consultation Report on November 15.
- The report includes concerns from the Independent Contractors and Businesses Association, the BC Construction Association regarding government's Community Benefits Agreement.
- It also includes a suggestion from the Greater Vancouver Board of Trade that government should delay the implementation of such a agreements "until a thorough investigation of potential unintended consequences is completed".

#### **Message:**

- With our Community Benefits Agreement, we're providing opportunities for local people, women, and indigenous people.
- We're hiring apprentices and training the next generation of workers.
- It means that when we build major infrastructure, we also invest in communities.
- Anyone can apply to work on the project and any contractor can bid.
- We're investing in the people of our province and building the future of B.C. and we're proud to do so.

### **Ridehailing**

#### **Background:**

- Media outlets are reporting on recent comments of the Premier on ridehailing legislation to be introduced next week.

- Commentators are concerned that the provincial plan will be overly restrictive on elements of licensing, supply, and insurance and have suggested this will keep Uber and Lyft from entering the market.
- The provincial government anticipates new ridehailing companies will be able to apply to enter the B.C. market in fall 2019.

Message:

- We know people are looking for more modern options to get around safely and efficiently.
- We have a two phased approach - first getting more taxis on the road to meet demand.
- That process is nearly complete through the Passenger Transportation Board, which is processing applications for a 15% boost in taxis – 500 provincewide.
- We'll also be introducing legislation this coming week to enable other types of ridehailing companies to enter the market.
- We expect new companies will apply next fall.

If asked for details on licensing, insurance, supply and boundaries:

- We'll be introducing legislation next week and more details will be shared at that time.

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**From:** Dalzell, Danielle GCPE:EX  
**Sent:** Thursday, November 15, 2018 12:27 PM  
**To:** Machell, Aileen GCPE:EX <Aileen.Machell@gov.bc.ca>  
**Subject:** RE: QA for tomorrow

It was just assigned, so it's not done yet. Hoping for end of day.

Do you have any lines you would like us to integrate?

Danielle

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**From:** Machell, Aileen GCPE:EX  
**Sent:** Thursday, November 15, 2018 12:16 PM  
**To:** Dalzell, Danielle GCPE:EX <[Danielle.Dalzell@gov.bc.ca](mailto:Danielle.Dalzell@gov.bc.ca)>  
**Subject:** QA for tomorrow

Hi Danielle,  
 Can you please send the QA for tomorrow's Premier event?

Thank you!

**Aileen Machell**  
 Issues Manager

## Howlett, Tim GCPE:EX

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**From:** Howlett, Tim GCPE:EX  
**Sent:** Thursday, November 29, 2018 12:43 PM  
**To:** Machell, Aileen GCPE:EX  
**Subject:** RE: Draft

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**From:** Machell, Aileen GCPE:EX  
**Sent:** Thursday, November 29, 2018 12:13 PM  
**To:** Howlett, Tim GCPE:EX <Tim.Howlett@gov.bc.ca>  
**Subject:** Draft

s.13

“While all parties in this legislature publicly stated their support for ride sharing in the recent election, your government has heard the message that legitimate implementation concerns remain. Any proposed legislation will be referred to an all-party committee for extensive consultation with the public and stakeholders, in particular regarding boundaries and insurance.”

s.13

“We’ve taken a measured approach to ride-hailing in B.C., opening the door to new services while also learning from challenges faced by other jurisdictions. We are confident that our approach will see new companies enter the market in 2019.” – Claire Trevena, Minister of Transportation and Infrastructure

**Aileen Machell**  
Issues Manager  
778.584.0257

## Howlett, Tim GCPE:EX

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**From:** Howlett, Tim GCPE:EX  
**Sent:** Wednesday, November 21, 2018 10:20 AM  
**To:** Machell, Aileen GCPE:EX  
**Subject:** Article

<https://www.theglobeandmail.com/news/british-columbia/bc-rejects-uber-request-to-revise-licensing-regulations/article28332937/>

January 21, 2016

Globe and Mail

# B.C. rejects Uber request to revise licensing regulations

Copyright

Tim Howlett  
Director of Issues Management  
250.208.4828

**From:** Howlett, Tim GCPE:EX  
**Sent:** Tuesday, November 20, 2018 3:06 PM  
**To:** Meggs, Geoff PREM:EX  
**Subject:** Notes on Ridehailing amendments for 4pm

The Leader of the Opposition tweeted that he intends to introduce three amendments to the ridehailing implementation legislation and will ask Andrew Weaver for his support.

Aileen pulled together some notes from Transport on the three elements below:

**1. Allow private insurers to provide an insurance product to ride sharing vehicles.**

- ICBC has been working with government on constructing an insurance approach that fits the ride-hailing industry model and has been working toward government's fall 2019 timeline. That work has resulted in the legislation that was tabled on November 19th.
- ICBC will be ready to deliver the blanket insurance certificate, that we anticipate will be usage-based, when the various detailed amended regulations are in place and a BCUC filing is approved.
- ICBC will be working with government, the ride-hailing industry, taxis, and other stakeholders on detailed requirements to ensure smooth transition.
- In some other jurisdictions with private car insurance, ridehailing drivers often drive with just regular personal insurance. This leaves both driver and passenger at risk in the event of an accident as an insurance company could deny a claim if the vehicle was being operated commercially.

**2. We will introduce an amendment so the regular Class 5 license is sufficient to operate a vehicle.**

- Uber currently operates in Alberta which also requires Class 4. It also operates in Quebec which requires a commercial license similar to our Class 4, called Class 4C.
- In Ontario, which currently operates with non-commercial licenses, the family of a young man killed in March 2018 while riding in an Uber has been calling on Toronto to tighten rules around driver licensing to ensure passenger safety. 21,000 people have signed a petition endorsing the call.
- Our government believes safety is paramount and we are not willing to put British Columbians at risk on our roads.

**3. An amendment to let consumers determine pricing and the number of drivers on the road.**

- The legislation does not set a cap on the number of cars on the road, instead it will provide flexibility depending on the needs of people in communities across B.C.
- License approvals, fares, and operating areas will be the sole responsibility of the Passenger Transportation Board to streamline the process for industry to adapt to changing market conditions.
- This approval process will be based on data and will be demand-driven, intended to meet the needs of customers. We want to get this right – and need to strike the balance of being responsive to market demand, while not making congestion worse.
- We've learned from other jurisdictions such as New York, Honolulu, Toronto, San Francisco and others have issues with congestion, safety and environmental challenges resulting from a sudden surge in the number of ride-hailing vehicles on their roads.
  - In New York City, a study found that ridehailing vehicles were responsible for much of the increase in congestion. Ridehailing cars added 2.8 miles of driving for every mile of personal driving removed. This would also mean higher emissions.
  - In San Francisco, a study found 50% of the increase in congestion between 2010 and 2016 was the result of ridehailing cars.
  - In the Denver area, TNC usage increased vehicle miles traveled by 85% [Henao 2017]

- A committee will be reviewing the criteria for boundaries, supply and demand as well as the pricing regime.

**Aileen Machell**  
Issues Manager  
778.584.0257