

From: [McCaffrey, Julianne GCPE:EX](#)
To: [MacDonald, Alex LBR:EX](#); [Scott, Samantha LBR:EX](#)
Cc: [Smith, Jimmy GCPE:EX](#)
Subject: FOR REVIEW: SN for media avail and town hall
Date: May 20, 2020 7:36:19 PM
Attachments: [SN - COVID 19 Workplace Safety Townhall Speech - May 21 2020 \(002\).docx](#)
[QA - COVID19 - LBR & WSBC TOWNHALL - May 21 2020.docx](#)
[Moderator Script MLA Routledge Restart Virtual Townhall May212020.docx](#)
[SN - COVID 19 Media Avail Speech - May 20 2020.docx](#)

The last batch for today –^{s.22}
especially Jimmy who helped with the writing of the QAs!

Thank you for all the help today –

Page 002 of 198 to/à Page 058 of 198

Withheld pursuant to/removed as

s.13

From: [Kouri, Rosa GCPE:EX](#)
To: [McCaffrey, Julianne GCPE:EX](#)
Subject: FW: LAB VTH - Themed Questions TOTAL
Date: May 21, 2020 2:13:03 PM
Attachments: [image001.png](#)
[LAB VTH Response Export 05.21 - THEMED.xlsx](#)

Sent this at 1:30!

From: Kouri, Rosa GCPE:EX
Sent: May 21, 2020 1:30 PM
To: Scott, Samantha LBR:EX ; Smith, Jimmy GCPE:EX
Cc: McCaffrey, Julianne GCPE:EX ; Little, Terence
Subject: FW: LAB VTH - Themed Questions TOTAL
Hi – Here is the complete list of questions for tonight’s VTH.
Thanks,
Rosa

From: Young, Emily GCPE:EX <Emily.Young@gov.bc.ca>
Sent: May 21, 2020 1:26 PM
To: Kouri, Rosa GCPE:EX <Rosa.Kouri@gov.bc.ca>
Cc: Twynstra, Tanya L GCPE:EX <Tanya.Twynstra@gov.bc.ca>
Subject: LAB VTH - Themed Questions TOTAL

Hi Rosa,
Attached you will find the complete list of submitted questions, themed.
Total questions submitted: **126**
Please note:

- The yellow highlighted line indicates where the new export of questions begins – any questions after that line were not included in the export I sent yesterday.
- The blue highlighted lines are questions submitted from more remote/rural areas such as Errington, Dawson Creek, Fernie, Cranbrook and Sechelt... and some others.

Theming:

- New themes were added as we went through: Sanitization, Enforcement

Top themes:

1. Masks and PPE – 35 Questions
2. Education based – 19 Questions
3. Safety Guidelines – 19 Questions
4. General – 13 Questions (varied – occupational health and safety, role of health and safety associations)
5. Sanitization – 13 Questions (who is responsible, hiring needs, cleaning hands, access to water, shared surfaces)
6. Working Conditions – 12 Questions

Other themes with limited response:

1. Fear of Opening Up – 13 Questions
2. Social Distancing – 7 questions
3. Enforcement – 2 Questions – want to flag this one: questions are around what happens IF an employee will not return to work due to safety... something that could come up down the road

4. Financial – 2 Questions
5. Long Term Care – 1 Question
6. Arts – 1 Question
7. Personal Services – 1 Question
8. Offices – 1 Question
9. Dental – 1 Question
10. Childcare – 1 Question
11. Transmission – 1 Question

Any questions, please let me know.

Emily Young

Project Lead

GDX – Government Digital Experience Division

Ministry of Citizens' Services

4th floor, 617 Government Street | Victoria BC | 250 880-5183

Find out more:



Response ID: force Community or City:

136 Sandra Langley

166 s.22 Coquitlam

171 Jennifer Burnaby

181

196 s.22 Chilliwack

201

221 Ilinda nanaimo

241 Jamie Penticton

251 Wendy Vancouver

256 s.22 Surrey

301 Surrey

306 Errington

341 Lisa Aldergrove
386 s.22 Burnaby

396

s.22

446

Victoria

451

461

466

Maple Ridge Pitt Meadows

486

Mark

Vancouver

501

s.22

Fraser Valley

511

Vernon

516

Sechelt

601

621

Sechelt

661

Dawson Creek

756		Victoria
771		Vancouver
781		North Vancouver
801		Kootenays
806		
826		Abbotsford
831		Cranbrook
841		Abbotsford
846		Surrey
856		Chilliwack
866		Victoria
886		Burnaby
916	Michelle	Victoria

926	s.22	
931		Vernon
946		Vancouver
951		Vancouver
981		Vancouver
1006		New Westminster
1011		
1016		Vancouver
1026		Vancouver
1041		
1046		
1056		Langley

s.22

1071 Coquitlam

1076 Kamloops

1086 Sonia Greater Vancouver

1091 s.22 Victoria

1096 Burnaby

1101 South Slocan

1116 Foort

1171 Langley

1176

1181 Crosstown

s.22

1191 Kamloops

1201 Vancouver

1206 Burnaby

1211

1231

1261 Chilliwack

1271 South Slokan

1286 Surrey

1291

1311 Langley

1321

1326 Surrey

s.22

1331

Port Coquitlam

1336

Sooke

1356

Armstrong

1361

Nelson

1371

Ladner

1381

Vancouver

1411

SD22

1501

Maple Ridge

1546

Maple Ridge

1646

Kamloops

1651

Fernie

s.22	
1656	Quesnel

1681	Victoria
1701	Peninsula
1756	Richmond
1771	
1791	Vancouver
1806	Maple Ridge
1821	
1856	
1866	Pitt Meadows
1871	Langley
1926	Port Moody

1951	Northern Health
1961	Courtenay
2011	Salmon Arm
2026	Vancouver
2041	Saanich
2046	Aldergrove
2101	Richmond
2106	Kamloops
2136	Chilliwack
2141	Vancouver
2171	Kelowna

2241

2246

North Vancouver

2451

Vancouver Island

2501

North Saanich

2506

Salt Spring Island, BC

2546

Coquitlam

2591

Squamish

2606

2616

2671

Langley

2681

Maple Ridge Pitt Meadows

2686

s.22

2711

2716

Pitt Meadows Maple Ridge

2761

Victoria, BC

2766

Victoria, BC

2776

Newton, Surrey

2781

Burnaby

2796

Delta

Health Authority:

Vancouver Coastal Health

Interior Health

Vancouver Coastal Health

Fraser Health

Fraser Health

Fraser Health

Island Health

Interior Health

Vancouver Coastal Health

Fraser Health

Fraser Health

Island Health

Fraser Health

Fraser Health

Interior Health

Island Health

Fraser Health

Fraser Health

Fraser Health

Vancouver Coastal Health

Fraser Health

Interior Health

Vancouver Coastal Health

Fraser Health

Vancouver Coastal Health

Northern Health

Island Health

Vancouver Coastal Health

Vancouver Coastal Health

Interior Health

Interior Health

Fraser Health

Interior Health

Fraser Health

Fraser Health

Fraser Health

Island Health

Fraser Health

Island Health

Vancouver Coastal Health

Interior Health

Vancouver Coastal Health

Vancouver Coastal Health

Fraser Health

Fraser Health

Vancouver Coastal Health

Vancouver Coastal Health

Vancouver Coastal Health

Interior Health

Interior Health

Fraser Health

Fraser Health

Interior Health

Fraser Health

Island Health

Vancouver Coastal Health

Interior Health

Island Health

Fraser Health

Fraser Health

Vancouver Coastal Health

Interior Health

Vancouver Coastal Health

Fraser Health

Vancouver Coastal Health

Interior Health

Fraser Health

Interior Health

Fraser Health

Vancouver Coastal Health

Fraser Health

Vancouver Coastal Health

Fraser Health

Fraser Health

Island Health

Interior Health

Interior Health

Fraser Health

Fraser Health

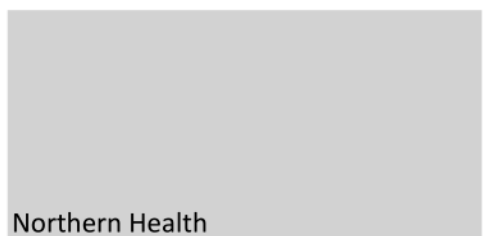
Interior Health

Fraser Health

Fraser Health

Interior Health

Interior Health



Northern Health

Vancouver Coastal Health

Island Health

Vancouver Coastal Health

Vancouver Coastal Health

Vancouver Coastal Health

Fraser Health

Vancouver Coastal Health

Vancouver Coastal Health

Fraser Health

Fraser Health

Fraser Health

Northern Health

Island Health

Interior Health

Vancouver Coastal Health

Island Health

Fraser Health

Vancouver Coastal Health

Interior Health

Fraser Health

Vancouver Coastal Health

Interior Health

Northern Health

Vancouver Coastal Health

Island Health

Vancouver Coastal Health

Island Health

Fraser Health

Vancouver Coastal Health

Vancouver Coastal Health

Vancouver Coastal Health

Fraser Health

Fraser Health

Vancouver Coastal Health

Vancouver Coastal Health

Fraser Health

Island Health

Island Health

Fraser Health

Fraser Health

Fraser Health

What is a workplace safety related question you want to ask?

What are the safety guidelines for most places opening, restaurants etc. Is there a place for us to report any not following them

What are we exactly supposed to do in hair salon Are we supposed to do colour, highlights blow drying or we only allowed to do haircuts?

Who's responsibility is to Provide for mask and gloves and face shield in hair salon employer's responsibility or employee?

How is it safe for teachers to enter the schools and be encouraged to wear no mask? What other workers are being asked to do that? How is it safe to have students with family members in their home with COVID-19 symptoms safe? We are not testing enough people to ensure that people sick at home don't have COVID-19? Do you think teachers are being kept safe?

I would like to get some further clarification for the safe operation of dental offices. We have been given very vague information from our professional colleges and are unaware what types of services we should and shouldn't be doing. We were also told that we do not need to wear N95 masks unless we are working on covid positive clients but Dental Hygienists are considered the #1 profession at risk Please address employees being able to work from home and the benefits on preventing the virus.

x

Is it not mandatory for hair salon staff to wear gloves besides a mask?

There is a lot of information out there regarding safety procedures for retail businesses. I would like to know, for a thrift store, the safety measures that should be taken for receiving and processing secondhand merchandise, what would be the measures to put in place for the safety of staff and customers

With rising incidents of hate crime should employers provide racial sensitivity training?

How do I ensure safety for a house cleaner and my family. My cleaner will come once every 4 weeks and will be cleaning 2 homes a day.

BC dental guidelines state that N95 masks are only needed for patients with suspected or confirmed COVID, on others PPE is the same as pre-COVID. If the level of COVID in BC is so low that asymptomatic patients are not a concern, then why are there still Provincial restrictions such as social distancing? Will dental offices be the next super spreaders?

What do dogs have to do with COVID-19? If dogs don't have anything to do with COVID-19, why are farmers' markets now required to deny entry to patrons with dogs as part of the COVID-19 protocols?

With the opening of restaurants, couples are wanting to have date nights again . My teen has been asked to babysit outside of our home. What are your recommendations for keeping her safe?

Social distance

Dr Henry and top public health said many times wearing a mask in public doesn't protect you just to keep your droplets to you For a dentist and dental hygienist Why suddenly a mask is good enough to work in patients mouth in 6 inches that doesn't coherent with science.

I am disabled and immune compromised and live with elderly immune compromised parents. What protection is there for those of us who have to go back to work after working from home. Our office COVID-19 safety standards in practice will not be the employer's responsibility but the staff's responsibility as we do all cleaning despite not being in our job description and are scared of our employer?

Plexiglass dividers around workstations are suggested safety measures within offices and workstations. One could reasonably expect adults understand physical distancing. So why are we not offering the same level of protection to teachers whose co-workers (younger students) don't have the same level of understanding? Are there going to be more custodians hired to keep up with the cleaning required as students return to class?

We are in discussions with our employer regarding cleaning protocols, I work in a school district, and there is confusion around the enhanced cleaning, our employer is wanting to wipe the high touch points once during the day 8:30am-2:30pm and then have our custodians clean their regular shift after 2:30pm. Is this enough or should the high touch points be wiped two times or more during the day?

what role can occupational health and safety association play to assist employers with their COVID -19 responses and and for the potential second wave in the fall?

Health & Safety Associations play an important role in helping organizations develop safety programs and systems to effectively reduce health & safety risks that include supporting the development of an effective safety plan to prevent COVID-19 transmission. Can we raise awareness of this important demographic to the health authorities and business community through a collective strategy?

Not all schools have safe water or hot water for hand washing. Some portables do not have water at all. How are we supposed to make sure kids and teachers stay clean?

Where do I get face shields and disposable shoe covers and gloves, impossible to get in stores

Do you feel confident about the set minimum PPE guideline for registered dental hygienists? How do we ensure our patients of their safety from contacting the virus. when will PPE be available on the sunshine coast. We have no masks, no face shields, no disposable slippers and very little disinfectant. How are businesses supposed to open without being safe.

The Federal Government in a news release today recommends that all Canadians wear non-medical masks. Why am I being told as a teacher to not wear one when I will be in contact with many people throughout my work day beginning June 1?

I am a teacher. I was told this Tuesday by school administration that the WorkSafeBC room "Occupancy Limits" do not apply to classrooms. Why? Indeed the WS-BC website has K-12 Education Protocols which says to post Limits for things like Lunch Rooms but does not mention classrooms.

Will the province fund additional cleaning staff and cleaning products to help keep schools adequately clean during the school day? Also, how can students wash their hands as frequently as suggested in the reopening documents when there are few sinks available for the 20 second time required per student?

Are students allowed to use computers that are not their own (shared devices) in schools?

How will my exposure remain limited if my children need to be in school FULL TIME, exposed to multiple children and adults?

x

What options are teachers given for their own children who may be at risk due to asthma or other pre-existing conditions when there are limited childcare options other than returning to school themselves? Teachers and their kids are being penalized for circumstances beyond their control, putting grandparents and others at risk without choice.

Are you mandating/forcing teachers and staff to chose between their health and safety and a pay check? Can any teachers and staff also treat a return to schools as optional?

Do I need to go in to work if I have a Immune compromised child in my household-type 1 diabetes?

It's pretty obvious that the school reopening safety plans lack specifics and/or a strong basis in knowledge. Lysol Wipes were sent to the Abby district which I am sure the people in charge didn't know they take 10 min to be effective. How many other gaps in knowledge exist in the plan? Are you still wiling to rush schools open and risk the lives of BC citizens?

Kids are not able to operate the sinks in my school. They are very challenging to get water to flow from along with freezing cold water. How can we follow handwashing protocols when the kids can't even operate the water & soap dispenser?

I am a dental hygienist and our regulatory body has just told us we do not need to wear n95s unless we are working on a patient who is has COVID 19. Considering the nature of our profession with the aerosols production and close proximity to our patients mouths this seems very unsafe. Can you speak as to why this would be allowed?

Why is the PHO and CDC not encouraging mask use in work environments where social distancing cannot be maintained? The science supports mask use and BC is nearly alone in the world in this position.

Why are ICBC knowledge tests and driving tests suspended indefinitely WITHOUT a plan to reopen. Dentists, hair appointments are but no computer or driving tests?

How will the province ensure that schools are being cleaned to the required standard?

If you have been able to complete your work from home to the same degree during the last 3 months, can your employer require you to return to the office at this time?

Since it is currently unsafe to play wind instruments and sing in groups, how do you propose making schools safe for students and teachers in a high school band or choir setting?

My concerns begin with a general lack of warm water in the building I work in, there has never been any and now with COVID it's imperative. How do the school districts anticipate more cleaning and sanitizing with so few building engineers (janitors) to complete the necessary jobs many times in one day?

How could there be enough cleaning happening in every classroom and throughout schools as students come back in to use them? In health care offices now, much sanitizing happens after each patient visits an area and other private sector employers can control the sanitizing in their workspaces. Cleaning desks and learning spaces is not in my job description as a teacher. Teachers and students must

What provisions/options are in place to have plexi glass protective barriers installed in the busiest places in public schools: front office desk, secondary school library front desk, and cafeteria tills - by June 1st or at least Sept. 2020

I'm the private school sector principals only require minimum protocols including calling all staff back to work. How do we insure they follow all rules? Our hallways are not even 2 meters wide for 2 teachers to pass. Should the parameters of starting back on old small schools with minimum distance be closed?

What are the appropriate PPE needed to perform vaccination in a community pharmacy by a pharmacist?

Is there a safe way for special education assistants to be in physical contact with learners with disabilities in the near future in the context of the Covid-19 pandemic? I am a teacher and my partner has type 1 diabetes. With the VSB plan to return to work, could I be allowed to only work/teach from home? If instead I do not see my partner during June do I have quick access to Covid testing at the end of the school year?

What safety measures should be in place for a commercial cleaner cleaning buildings that have several washrooms and house health related businesses.

What is district's responsibility in providing accommodation ie option to continue working from home to staff who are immuno-compromised?

How will education institutions keep students and staff 2 metres apart when many classes & schools are at or over maximum capacity and staff often must physically help young students to do activities?

According to the Covid-19 Guidelines for K-12 Schools (gov.bc.ca website, p.6) it states that "A student may still receive in-person instruction if another person in their home has symptoms of common cold, influenza, Covid-19, or other infectious respiratory disease, but they remain asymptomatic." How does this support and guarantee the safety of school communities? This goes against common sense

Each school district is responsible for their own health and safety protocols based on the PHO's guidelines in the K-12 educational settings. Which institution has the higher enforcement ability; district policy or worksafe health and safety regulations?

Is worksafe vetting every school districts plans for their schools for the June 1 reopening or are plans only being issued to the Ministry of Education? If not what is worksafe's role in the startup, beyond issuing policy guidelines?

I am getting a lot of questions from small business in particular and ask if you would please consider & support collaboration with the Industry Safety Associations and through public promotional awareness of this critically important partnership in prevention.

How is it that dentists and gyms have plans to reopen, restaurants and barbershops have reopened, yet ICBC doesn't have a worksafe plan to reopen road testing yet? A lot of prospective commercial drivers missed out on potential employment when there tests were canceled, what is taking icbc so long to find a solution?

Teachers and school staff are being asked to spend a large amount of time with a cluster of people (both children and staff) inside a building in close proximity (classrooms do not have the space for 2 meters for 50% of students plus adults) without masks. Why are the workplace safety protocols different for school staff than for every other workplace?

As Trudeau made an announcement today that wearing a mask in public is now a national directive, is The BC government going to require teachers and students to also wear masks while school is in session?

Can you clarify for the public why the safety measures in schools (controlled environment) are different than other sectors within the community (e.g. PPE, shields). Please share publicly the safety measures in schools that will support students with diverse needs who cannot physically distance so they can be included. Fraser Health /WCB efforts is excellent but education through media is helpful. Why go through the logistical nightmare of setting things so that students from K-5 can come back to live instruction for 8-10 days and 6-12 4 days?

We are experiencing a humanitarian crisis in the Downtown Eastside which has been exasperated by COVID 19. What are you going to do to protect workers responsible for schools and parks which have become areas for open IV use, discarded needles, human excrement, and random violence.

As a worker in a school I have heard and seen many positive elements with the safety training for staff. What I haven't heard is air quality in schools, or circulatory air systems in older facilities. Are we addressing the shared air in small spaces (school offices, reading rooms, computer rooms) even tho we are social distancing. ?

If someone has an underlying health condition that puts one at greater risk of adverse affects if Covid - 19 is contracted, what right does that person have to refuse to return to work?

Many schools do not provide paper towels in the students' washrooms, and have inadequate drying stations. Will schools be required to provide paper towels to ensure students can dry their hands properly?

With schools re-opening on June 1st, how is it expected that schools keep students and staff safe with possibly hundreds of people in the same building? Is a "dry run" for 1 month (technically young kids will be in school for less than 10 days) worth the risk of exposing children and staff to a potentially fatal virus?

Today, Dr. Tamm advised people to wear masks where socially distancing in public isn't possible (schools are notoriously such a place.). Will there be a mask guideline in place for school employees upon their return to the school buildings?

As we have been told, the risk for contagion of the covid-19 virus was heightened in seniors' homes because some staff members worked at multiple care homes. What precautions will you take to ensure that current BC teachers who work in multiple schools don't get the virus themselves or pass these on to all of the schools they work at?

Now that Canada's top Dr., Theresa Tam, has recommended that Canadians wear non medical masks as an added measure of protection, will masks be required in schools?

How can teachers and EAs maintain social distance with special needs children and children in k to 3 who cannot do this at all.

Why are you not enforcing the use of masks when we as teachers are being forced to go back to in class teaching? Why do teacher's have to risk their health? Why did you change the terminology from physical distancing to minimal contact? We know that you are trying to provide care for children from K-5 which is why you are forcing us to work, yet you have not done your part to care for for us.

John Horgan has said that employees cannot be forced to return to work yet teachers and front line workers haven't been given that choice - why?

Why are you forcing just the K-5 teachers back to work? Why not everyone. You don't care about these teachers from the K-5 groupings.

The majority of our students are driven to school and then accompanied to their classrooms by their parents directly. This results in many children and adults at the entrances to school, in general, and the outside doors of the classrooms, specifically. Would it be acceptable to require that parents drop their children off at the drive through drop off points and not park their cars and come in?

Considering the statement made today by Canada's chief public health officer who is recommending Canadians wear non-medical face masks when maintaining a two metre distance isn't possible will it be recommended that safety equipment such as ppe - non medical face masks be worn by staff and children at schools where 2 m social distancing is not possible.

If we are still trying to lower the risk why does staff at schools need to be there for more hours than the kids ? Why is there an overabundance of Staff that's not necessary having to be at the school at the same time as others when they could be safely working from home? If they find that staff are not needed are they going to send them home to work to reduce the risk?

Why are there no gloves being provided for teachers to do this extra cleaning that we will be required to do to keep ourselves and our students safe? Custodians are provided with gloves and "it is not required protective equipment" for teachers. A dangerous double standard.

I would like to understand more about the HVAC or community/commercial building air vent systems in relation to covid spread; specifically what employers/employees need to know as we enter into shared air conditioned work environments and heated work environments come fall.

It was announced today that front-line workers would get extra pay or (those providing in person care). Does that include Education Assistants who volunteered to come on site to school and care for children of essential service workers?

How are we suppose to social distance when working with vulnerable kids.

With Dr. Tam's announcement today about masks will the K-12 guidelines be revised regarding statements that masks are not required in the re-start plan. Do you now expect School Districts to require staff and students to wear masks?

Dr Tam recommends wearing masks when physical distancing isn't possible will school districts be providing this protective equipment to support staff when working with children in the classroom when returning to work June 1?

Please clarify the Cleaning Protocols 2 times and then a deep clean?

When there has been much research done on how asymptomatic individuals pass on the virus why are BC teachers not provided PPE to protect themselves, especially if they can't always practice physical distancing (teaching grade one) for example.

Are you providing safety masks for teachers and students to help stop the spread of virus?

Collectively, we have done a tremendous job of flattening the curve in this province. So many people have made so many changes and/or sacrifices to get to where we are right now. I have to wonder if the potential setbacks don't greatly outweigh the extraordinarily minimal benefits to having students return to school for a few days before summer vacation starts.

Why are you opening up classrooms, yet you are doing a "Virtual" Townhall meeting? This tells the public that you do not feel it is safe for you to be in the same room as your colleagues. Will a representative from the Ministry of Health check all classrooms to make sure they are adequately setup? Also, did you consult kindergarten teachers with their students' ability to social distance?

If a person works with students in class, after school can they go and work in childcare with mixed communities at another site?

If masks are now being encouraged by Dr. Tam, are the students going to need to wear masks, particularly since the youngest students will have a hard time keeping their distance? In other countries we see the students wearing masks while at school.

You are not telling the truth. I'm watching your YouTube post now. Very different from the meeting we had. Choice for parents or teachers, and you threatened us by our contract- disgusting!

How can we be told that we have to maintain physical distancing in stores, salons, etc. but in schools where it is nearly impossible to do this we are told that's ok? Bonnie Henry has said that we can't gather in great numbers. Will there be limits on how many can be in a building at once? I support a school of 670 students at an elementary school.

What about classrooms with no windows? Why are schools not subject to the no gatherings of over 50 people? Why are teachers being asked to take unpaid leave if they can't work onsite? What about asymptomatic teens? Why is it more important for high school students be on site for 3 days in June than for teachers to be safe?

How can you say, they only transmit when they have symptoms? That's a lie! Certain staff in public schools, starting June 1st, are not required to socially distance from children with complex needs. Why are staff not being offered PPE? Some students cannot cover their cough or wash their hands to the current recommendation by the Ministry of Health. How do these staff stay safe from possible transmission by respiratory droplets?

What is the PPE that a First Aid Attendant should have? We are being told that because the WorkSafe Covid PPE hand out says "could include" they do not have to provide anything additional?

Do I have to be safe to get back to work for non-essential workers at Developmental Disabilities Association and The Georgia Straight?

What protection is, or should be, available to school support staff whose job requires physical contact with a student who spits and otherwise projects their bodily fluids? At present there is nothing in place to protect those staff or others in the vicinity.

Schools reopening ; Dr. Tam today recommended the use of masks where it is difficult to maintain physical distancing. With relaxed protocols in our school now re distancing, shouldn't it become mandatory for staff to wear masks?

Why are you willing to send kids back to school in these times when Parliament won't even sit beside each other? Is their health and safety worth it?

If employees have been in quarantine due to symptoms or a confirmed case, should employers be requesting a doctor's note before they can return to work?

How come teachers are not provided with masks and shields, yet other front line workers are, by their employers?

CHWs do personal care and don't know if who they see is going to have symptoms. Should they not have an N95 or two on hand if required? Can we wear them if the client is coughing but untested?

Why are we having a self-directed re-open with recommendations & guidelines rather than enforceable rules? Businesses in some other countries have to PROVE they have implemented procedures before being ALLOWED to re-open. How can we expect business owners to be infectious disease subject matter experts?

I would rather work diligently to try to ensure the 2 meter distance than feel the need to use nonmedical masks in a school setting. However, now it looks like nonmedical masks are recommended when you cannot keep the 2 m distance. Why is the physical (social) distancing rule not a requirement in the school system when it is an expectation in every other workplace?

How is it helpful to have protocols for a virus that endangers every single person who uses them. Masks lower blood oxygen levels and our immune system.

Distancing slows down healthy herd immunity and is mentally abusive and promotes OCD and anxiety. Hospitals are endangering lives because of isolation and communication errors. How can these protocols even be considered helpful let alone safe?

Regarding immunosuppressed employees: 1) are they obligated to return to retail environments? What if they have medical documentation stating they should not? How can companies safeguard against asymptomatic customers/staff? Are any workplaces acceptable for them during the pandemic?

Why are any businesses required to implement masks, when it's known that they make the wearer less healthy and have many negative side effects?

High schools will be providing some classes to students beginning June 1st. I work as an SEA and have been working and getting paid. If I cannot guarantee the safe 2 metre distance from people and cannot work due to medical condition, what kind of support am I entitled to?

Are all office building owners/building management companies required to share their covid-19 safety plan with their tenants

Primary Teachers have been told that children they care for cannot physical distance. The Federal Govt has announced that wearing a mask is necessary to wear when you can't physically distance- should the Employer now provide masks for Primary Teachers who are at more risk from those who cannot physical distance? During this time we have been told to stay home and only go out for essential services, such as food. We stay home and away from family or friends. Why does the province think it is OK for teachers and children to enter an institution environment on such a 'quick turn-around' on previous recommendations for people of our province?

x

I am a private assistant to Seniors. I have many clients in their homes and LTC. I would like to restart working. How can I help with personal care and feeding at 6' distance? Can I see more than one client in the same day? How do I restart working to help seniors?

If you are so concerned about the safety of students & staff in schools why are you not mandating students and staff to wear masks while in the school together. This virus spreads asymptotically so a mask seems like a good way to try to minimize the spread of that in a class setting.

Can Children become infected with covid 19 and spread it to other children?

What precautions are retail companies obligated to action to keep vulnerable populations safe?

Can companies enforce disciplinary actions on an employee that does not feel safe returning to work?

Masks are in short supply. N95 masks are not available. Daily respirator use is cumbersome for those that did not previously need to wear them. There is also the question of safety for long term respirator and/or mask use. What is the official on mask use requirements? Are surgical masks acceptable? Are surgical masks actually required? Worksafe does not give any clear answers.

I work In the public school system and will be working when school is back in session on June 1, 2020. If I not able to physical distance from students or staff does my employer have to provide PPE for me? Or do I have to refuse unsafe work first?

Our company has informed store managers that Worksafe BC has been conducting phone investigations. How are they able to properly assess workplace conditions via phone calls (company has provided scripted responses as well).

Will you approve Doctors to prescribe Hydroxychloroquine as a prophylactic measure? As a strategy for risk management, aside from some very minor side effects, this cheap and abundant drug has been used by MILLIONS since 1955. Surely the frontline workers and all those ready to step in and re-boot the economy deserve a healthcare system that looks beyond the political narrative.

If physical distancing isn't possible when we are working with students will school districts supply PPE as Dr Teresa Tam has now recommended wearing them? When teachers are expected to clean their classrooms after student use, will they be given the proper training to do so safely and adequately? Will hand sanitizer pumps eventually be installed in every classroom?

Would like to know what plans there maybe for opening Banquet halls. This is our busiest season and we are totally shut down and see no hope in sight yet. Thx

Can employers request that their employees provide doctor's notes if they have or are at risk of getting COVID-19 and need to stay home or work remotely? What does one do if an employer requests a note like this?

I've heard that WorkSafeBC will be laying off Prevention Officers due to reduced revenue. Is that something happening or may happen? I know they are a big part of the reopening and it would be dangerous for less Officers to be in the field.

Total submissions: 3

Long Term Care	Social Distancing Guidelines	Masks/ PPE	Arts/Entertainment	Recreation/Sports
----------------	------------------------------	------------	--------------------	-------------------

		x		
--	--	---	--	--

		x		
--	--	---	--	--

		x		
--	--	---	--	--

		x		
--	--	---	--	--

		x		
--	--	---	--	--



x				
---	--	--	--	--

x

x

x

x

x

[REDACTED]

[REDACTED]

x

x

[REDACTED]

x



x

x

x

x

x

x

x



x

x

x

x



x



x

x

x

x

x

x

x



x

x

x

x

x

x

x

x

x

x

1

7

35

1

Retail Sector

Restaurants

Bars/Pubs

Health Sector

Personal Services

x



[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]













1

Museums/
Galleries/Library

Offices

In-person
Counselling

Film Industry

Education



[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

x

X

x

x

x

x

x

x

x

x

x

x

x



x

x

x



x





x

x

x





1

19

Post Secondary

Religious

Working
Conditions

Economy

Seniors



x

x



x



x

x



x

x



x





x



x

x



x

General

Agriculture

Safety Guidelines

Dental

Child Care

x

x

x

x

x

x

x

x

x

x

x

x



x

x



x



x

x

x



x

x

x

x



x







x

x

x

x

x

x

x



x

x

x

x

13

19

1

1

Financial

Sanitization

Transmission

Enforcement - not
returning to work



x

x



x

x



x



x



x

x

x





x

x

x





x



x

x

x

x

x

2

13

1

2

From: [McCaffrey, Julianne GCPE:EX](#)
To: [Zadavec, Don GCPE:EX](#); [Iliife, Liam GCPE:EX](#); [Howlett, Tim GCPE:EX](#)
Subject: FYI: LAB VTH - Themed Questions TOTAL
Date: May 21, 2020 6:24:52 PM
Attachments: [Master QA for MC_V2.docx](#)

Final QA for tonight's TownHall – note that Jimmy was a absolute hero in getting this to final.

Workplace Safety Townhall

The First question we have today is for Minister Bains and it comes from Sandra in Langley

1. What are the safety guidelines for most places opening, restaurants etc. Is there a place for us to report any not following them

- WorkSafeBC has created guidelines for a number of industries for Phase 2 of the restart plan, this includes: Arts and Cultural facilities, health professionals, in-person counselling, k-12 education, office work, parks, personal services, real estate, restaurants and cafes, and retail stores.
 - More sector guidelines are coming, with Phase 3 of the restart plan in June.
 - WorkSafeBC also has general guidelines that could be applied across many different sectors for those who would like guidance now.
- If anyone has any concerns they can call WorkSafeBC's prevention services line at 1-888-621-SAFE.
 - A prevention officer will be able to talk to you about your concerns, get answers to your questions, and if required a prevention officer can be assigned to assess the health and safety risk at a business.
 -

Al Johnson can you answer this next question from Lisa in Aldergrove? And Minister Bains if you have anything to add please chime in after.

2. With the opening of restaurants, couples are wanting to have date nights again . My teen has been asked to babysit outside of our home. What are your recommendations for keeping her safe?

- As we move navigate through Phase 2 of B.C.'s Restart Plan, we are asking people to follow the Provincial Health Officer's guidance around expanding our social bubbles.
- Everyone's situation is going to be a bit different.
- We suggest that everyone's bubble include a small amount of people, and not to change people in and out of that bubble.
- If your child chooses to babysit, your family will be included in the other family's bubble.
- Families and babysitters can safely minimize risk of COVID-19 transmission in their homes by practicing physical distancing and limiting close contact, washing hands frequently, cleaning high-touch surfaces and considering using non-medical masks if physical distance can't be maintained.
- Of course, outdoor is better than indoors.
- Most importantly, families and babysitters need to stay home if they or their children are exhibiting any symptoms of illness.
- The Provincial Health Officer has issued guidance for reducing the risk of COVID-19 transmission in childcare settings, which may be helpful for babysitters and families to review.

This question comes from Michelle in Victoria, Minister Bains could you respond to this one?

3. How will the province ensure that schools are being cleaned to the required standard.

- To make sure schools are safe for students and staff, the number of students in school each day will be reduced, with most receiving in-class instruction part-time.
- All boards of education and independent school authorities will be required to implement the strict Provincial Health Officer and WorkSafeBC health and safety measures – and districts will need to provide their back-to-school operating plans to the Ministry.
- Some of the health and safety measures include:
 - Limiting the number of students in school, avoiding groups or gatherings of students in hallways or other common areas and taking students outside more often.
 - Regular cleaning of high-contact surfaces like door knobs, toilet seats, keyboards and desks at least twice a day, and cleaning the school building at least once a day.
 - Students, educators and staff will be required to clean their hands before entering school property. And there will be more hand-sanitizing and cleaning stations available.
 - Staggered drop-offs, lunch and recess breaks, with increased outside time.
 - Staff and students (or their parents/guardians) will be asked to assess themselves daily for symptoms of COVID-19 with clear policies not to come to school if unwell. If any student or staff member has even mild symptoms, arrangements will be made for that person to be returned home.
- Students or employees will be discouraged from sharing food or personal items like phones, pens or pencils, and clear protocols will be in place for the safe and healthy handling of all food items.

This next question is for AI

4. I am getting a lot of questions from small business in particular and ask if you would please consider& support collaboration with the Industry Safety Associations and through public promotional awareness of this critically important partnership in prevention.

- Public awareness is a really important part of educating workers and employers about their responsibilities
- Today, we launched TV, digital, and social-media advertising as part of our province-wide public-awareness campaign, emphasizing the importance of workplace health and safety in contributing to a safe and healthy province.

- Our campaign shares images of workplaces doing their part to reduce the risk of COVID-19 transmission as they resume business operations.
- The series of TV, digital, and social ads will be updated as more businesses resume operations and will run for the next six weeks on Global, CTV, and CBC, as well as on digital platforms and social media.

The Next question is from Jennifer in Burnaby, Minister Bains, could you answer this one?

5. Please address employees being able to work from home and the benefits on preventing the virus.

- Having employees work from home, who have the capacity to do so, has benefits for public health during this pandemic.
- It allows for more spacing out of employees in an office for those who may not have the ability to work from home.
- We're also seeing some businesses make it a policy to allow anyone to work from home. Just this week Twitter announced this policy, and it's my understanding that Canada's Shopify is also going to be announcing this same policy this week. They are calling it a "digital by default" mindset.
- Of course, each business needs to assess its own operational capacities. It is my hope that employers make reasonable accommodations, such as continuing to work from home, for people in situations where they are able to work, but cannot go into the office due to their families health and safety.

AI, I think this would be a good question for you. This question comes from Donna in Sechlet.

6. Where do I get face shields and disposable shoe covers and gloves, impossible to get in stores.

- There is a misconception that I'd like to clarify.
- First of all, there are increasing supplies daily of PPE, privately as well as obtained by government and public sector agencies for high-risk jobs like in health care.
- Some businesses may require extra PPE, but for the vast majority, they are not medically required.
- For those that it's not medically required, the PHO advice is on increased good hygiene efforts like we're already seeing – physical distancing, plexiglass partitions, limiting the number of customers, and so on.
- And we've seen examples of ingenuity here at home in BC with new sources of products and services emerging online and in stores.
- Like distilleries that quickly pivoted to sanitizer manufacturing – substantially increasing public access to these supplies.

Minister Bains, Wendy from Vancouver asks,

7. With rising incidents of hate crime should employers provide racial sensitivity training?

- Hate has no place in BC.

- I am saddened and very concerned by the recent increase in hate crimes.
- Discriminating against others won't protect us from the virus.
- Many people are afraid, but we cannot let fear and hatred spread.
- We need to stand up for each other, especially during a crisis.
- The government, through Resilience BC, is creating a province-wide network to address racism at the community level and ensure all British Columbians are free from discrimination and intimidation.
- The network will help individual communities throughout the province better respond to incidents of racism with strategies that work for them.
- We will not beat this virus by dividing people against each other.
- We will overcome this pandemic by supporting one another.
- If you receive racist propaganda or witness a hate crime in your community or at your place of work, please report these crimes to police to investigate.

Mark from Vancouver asks (read question), Minister Bains could you respond to this?

8. What role can occupational health and safety association play to assist employers with their COVID -19 responses and for the potential second wave in the fall?

- B.C.'s Occupational Health and Safety Regulation support making sure both workers and employers are safe at work.
- WorkSafeBC worked with the Provincial Health Officer on their re-opening guidelines released last week. These guidelines provide best-practices for how a business could re-open right now.
- It is too early to discuss what sorts of changes might need to happen if a second wave happens in the fall. There are too many unknowns with the fall right now. We need to see how the summer goes first.

Jamie from Penticton asks (read question), If we could start with AI and then Minister Bains you can respond after.

9. There is a lot of information out there regarding safety procedures for retail businesses. I would like to know, for a thrift store, the safety measures that should be taken for receiving and processing second-hand merchandise, what would be the measures to put in place for the safety of staff and customers.

- As with all employers, a key control is personal hand washing as well as overall disinfection practices, this should be top of mind for employers in retail.
- Employers should consider how second-hand merchandise should be integrated into their disinfection protocols.

I think this question can be answered by both of you, but let's start with Minister Bains and AI you can jump in after. This question comes from Carla In Dawson Creek.

10. The Federal Government in a news release today recommends that all Canadians wear non-medical masks. Why am I being told as a teacher to not wear one when I will be in contact with many people throughout my work day beginning June 1?

- We need to look to Provincial Health Officer Dr. Bonnie Henry to guide us in these situations.
- We are following her guidelines and her instructions of what is the best way to stop the transmission of COVID-19.
- I think it's already determined there are better ways -- physical distancing, hand washing, sanitization of the area where people come in contact with each other, to stop the spread of COVID-19.
- One of the most important points Dr. Henry often makes is if we are sick, we should stay home. This will help prevent the presence of COVID-19 in community settings.
- Dr. Henry has said during instances where physical distancing is difficult to maintain it is advisable to wear a mask, but I think first it's best to try and set up the location in a way that negates the need for close contact.
- Students and staff will not be required to wear non-medical masks; however, wearing a mask is a personal choice, and anyone who chooses to do so will be treated respectfully.

This question comes from Sonia in Greater Vancouver, AI could you respond to this one?

11. Is WorkSafe BC vetting every school district plans for their schools for JUNE 1 reopening or are plans only being issued by MoE. If that is the case – why is Worksafe not part of the process.

- The Ministry of Education has been clear that school districts and independent schools, as employers, must follow existing WorksafeBC procedures and guidelines
- Worksafe BC worked with the Ministry of Education and the Provincial Health Officer to establish the Provincial Covid-19 Health and Safety Guidelines for K-12 Settings.
- These guidelines are specific to the K-12 sector and include PHO and Worksafe guidance as well as specific considerations for the K-12 sector.
- The Ministry of Education will be reviewing all school district restart plans against all existing health and safety criteria to ensure students and staff are safe.

Minister Bains I'm hoping you can respond to the next question that WorkSafe is hearing a lot.

12. What's my employer's role in preventing me from coming into contact with COVID-19?

- Employers, workers, owners, prime contractors, and other people at the workplace all have a responsibility to prevent exposure to COVID-19 in the workplace.

- Employers are responsible for the health and safety of their workers, and all other workers at their workplace. They are responsible for completing and posting the COVID-19 Safety Plan and to train and educate everyone at the workplace of the contents of that plan. Employers are also responsible for having a system in place to identify the hazards of COVID-19, control the risk, and monitor the effectiveness of the controls.
- Workers are responsible for taking reasonable care to protect their own health and safety and the health and safety of other people at workplace. In the context of COVID-19, this means workers are responsible for their own personal self-care, which includes frequent hand washing and staying home when sick. Workers are also responsible for reporting unsafe conditions to their employer, and following the procedures put in place by the employer to control the risks associated with COVID-19.
- The owner or the prime contractor is responsible for coordinating health and safety at a workplace where workers of two or more employers are working at the same time. This includes doing everything that can reasonably be done to establish and maintain a system or process to ensure compliance with WorkSafeBC laws and regulations generally, including ensuring an effective system to control the risks associated with COVID-19.
- A person you contract with might be a worker, employer or independent operator, depending on the contract between you, and how that person has set up their business. If you are not sure whether a person you contract with is your worker or is required to be registered as an employer, visit our website.

Linda from Nanaimo asked (Read Question), AI could you answer this one?

13. Is it not mandatory for hair salon staff to wear gloves besides a mask?

No. With the exception of health care workplaces, the use of masks is not a requirement for most workplaces to prevent the spread of the virus that causes COVID-19.

In general, masks and other personal protective equipment should not be used as the only control measure. Protocols that offer the highest level of protection should be used first and other protocols added as required, in this order:

- **First level protection** (elimination): Use policies and procedures to keep people at a safe physical distance from one another. Limit the number of people in your workplace at any one time, and implement protocols to keep workers at least 2 metres from other workers, customers, and members of the public.
- **Second level protection** (engineering controls): If you can't always maintain physical distancing, install barriers such as plexiglass to separate people.
- **Third level protection** (administrative controls): Establish rules and guidelines, such as cleaning protocols, telling workers to not share tools, or implementing one-way doors or walkways.

- **Fourth level protection (PPE):** If the first three levels of protection aren't enough to control the risk, consider the use of non-medical masks. Be aware of the limitation of non-medical masks to protect the wearer from respiratory droplets. Ensure workers are using masks appropriately.

This next question comes from someone in Maple Ridge, Al could you answer this?

14. When I open for business and a WorkSafeBC officer shows up, what can I expect?

- Our officers will want to see your COVID-19 safety plan or ask you about steps you've take to protect workers.
- They will want to verify that your policies, procedures, and control measures have been implemented.

Harry could you respond to this question from someone in Salmon Arm

15. When I go back to work, what information should I expect to see in my workplace about managing COVID-19?

- You should be provided information on topics such as:
- COVID-19 symptoms and a reminder not to come to the workplace if you have them.
- Occupancy limits on common areas (lunch rooms, washrooms, changing areas) and specific work areas to ensure appropriate physical distancing.
- How specific tasks in your workplace have been changed to prevent the potential spread of COVID-19.
- Hygiene (e.g., washing hands, coughing or sneezing into your sleeves).

From: [McCaffrey, Julianne GCPE:EX](#)
To: [Hickli, Hope A GCPE:EX](#); [Beneteau, Nicole GCPE:EX](#); [Hynes, Colin GCPE:EX](#); [McCaffrey, Julianne GCPE:EX](#); [Thomas, Rishma GCPE:EX](#); [Wey, Melody GCPE:EX](#)
Subject: FYI: TIPS + EQUIPMENT: virtual townhalls and meetings
Date: May 29, 2020 4:13:09 PM
Attachments: [VideoConferenceGuide-01.pdf](#)
[VTH Participant Set Up Requirements \(Quick Guide\).pdf](#)

Please note and save for later reference to the LAN

From: Thaw, Sara GCPE:EX

Sent: May 29, 2020 2:02 PM

To: LP Executive Assistants ; LP Ministerial Assistants ; LP Senior Ministerial Assistants ; GCPE Comm Directors ; GCPE Comm Managers

Cc: Devereux, Rick GCPE:EX ; Smith, George PREM:EX ; Holmwood, Jen PREM:EX ; McKinnon, Michael PREM:EX ; Aaron, Sage PREM:EX

Subject: TIPS + EQUIPMENT: virtual townhalls and meetings

Hi folks,

In order to help make your Minister's virtual meeting look and sound as best as possible, please see below for recommendations for hardware and reference the attached guides:

- Virtual townhall Guide (quick guide)
- Video conference Guide (longer guide)

Hardware

Webcams

- This model is recommended for HD resolution, wide 90 degree field-of-view and dual microphones.
- affordable highly rated option :<https://www.bestbuy.ca/en-ca/product/logitech-logitech-hd-webcam-c615-960-000733/10172891> \$89
- <https://www.amazon.ca/FIFINE-Microphone-Recording-Streaming-Broadcast/dp/B06XQ39XCX/> \$65

Microphone

- <https://www.blue-designs.ca/products/yeti-nano/> (L: 4.29"x W: 3.78" x H: 8.31") **\$160**

Ring light

- <https://www.bestbuy.ca/en-ca/product/ubeesize-8-selfie-ring-light-with-mini-tripod-stand-cell-phone-holder-for-live-stream-makeup-mini-led-camera/13841929> (Tripod height 5.9") \$70

Ethernet cable

- <https://www.bestbuy.ca/en-ca/product/insignia-insignia-15-24m-50ft-cat6-network-cable-ns-pnw5650-c-ns-pnw5650-c/10294367> (50') \$70

Ethernet adaptor

- <https://www.bestbuy.ca/en-ca/product/tnp-usb-type-c-to-ethernet-adaptor-usb-c-3-1-male-to-rj45-female-gigabit-lan-network-port-connector-adaptor-converter/13990630> \$30

How to order

- Minister offices can get/have an account with DCV can order directly from there. You

can also order online from Staples, BestBuy, London Drugs or Amazon.

Set-up

- Please read the attached document for tips on web cam angle, sound considerations, optimal backgrounds and best lighting set-ups

Please let me know if you have any questions!

Warmly,

Sara Thaw

Acting Executive Director

Digital Communications | Government Communications & Public Engagement

Government of British Columbia

sara.thaw@gov.bc.ca | +1 250 883 0374

From: Johnston, Karen GCPE:EX
To: McCaffrey, Julianne GCPE:EX
Subject: RE: EOD social media report for Thursday, May 28
Date: May 29, 2020 9:15:07 AM

Le sigh...yes – this would be very helpful to get. I asked to get added to the distribution list. Thanks for sharing - kj

From: McCaffrey, Julianne GCPE:EX

Sent: May 29, 2020 9:06 AM

To: Filion, Corinna GCPE:EX ; Harbord, Chris GCPE:EX ; Johnston, Karen GCPE:EX ; Lauvaas, Kirsten GCPE:EX ; Leslie, Lisa GCPE:EX ; McAndrews, Caroline GCPE:EX ; McCaffrey, Julianne GCPE:EX ; McRae, Meghan GCPE:EX ; Plank, Sarah GCPE:EX ; Rorison, Trish GCPE:EX ; Thomas, Vivian P GCPE:EX

Subject: FW: EOD social media report for Thursday, May 28

Ladies, I received one of these after our town hall last week, so did Corinna who then said 'wouldn't it be nice if we received these routinely?' So I asked and we be included in future distributions and suggested all CDs, but it appears like some of you aren't receiving it. Have a look; you may find this useful intel and wish to also be added.

Happy Friday.

Jules

From: Ralph, Jamie GCPE:EX <Jamie.Ralph@gov.bc.ca>

Sent: May 28, 2020 8:33 PM

To: Kelly, Suzannah GCPE:EX <Suzannah.Kelly@gov.bc.ca>; Turner, Jordan GCPE:EX <Jordan.Turner@gov.bc.ca>; Howlett, Tim GCPE:EX <Tim.Howlett@gov.bc.ca>; Twynstra, Tanya L GCPE:EX <Tanya.Twynstra@gov.bc.ca>; Prevost, Jean-Marc GCPE:EX <Jean-Marc.Prevost@gov.bc.ca>; Filion, Corinna GCPE:EX <Corinna.Filion@gov.bc.ca>; Thaw, Sara GCPE:EX <Sara.Thaw@gov.bc.ca>; McCaffrey, Julianne GCPE:EX <Julianne.McCaffrey@gov.bc.ca>; Corns, Paul GCPE:EX <Paul.1.Corns@gov.bc.ca>; Grieve, Chandler GCPE:EX <Chandler.Grieve@gov.bc.ca>; Leslie, Lisa GCPE:EX <Lisa.Leslie@gov.bc.ca>; Grieve, Chandler GCPE:EX <Chandler.Grieve@gov.bc.ca>

Cc: Lawrie, Hannah GCPE:EX <Hannah.Lawrie@gov.bc.ca>; Burton, Meribeth GCPE:EX <Meribeth.Burton@gov.bc.ca>; Hardin, Karl GCPE:EX <Karl.Hardin@gov.bc.ca>; Hanuman, Heron GCPE:EX <Heron.Hanuman@gov.bc.ca>; Ferguson, Stephanie GCPE:EX <Stephanie.Ferguson@gov.bc.ca>; Acton, Erin GCPE:EX <Erin.Acton@gov.bc.ca>; Harper, Aimee GCPE:EX <Aimee.Harper@gov.bc.ca>; MacKenzie, Devon GCPE:EX <Devon.MacKenzie@gov.bc.ca>; Bilmer, Blake GCPE:EX <Blake.Bilmer@gov.bc.ca>; Zadravec, Michael GCPE:EX <Michael.Zadravec@gov.bc.ca>; Tackaberry, Emily GCPE:EX <Emily.Tackaberry@gov.bc.ca>; Kouri, Rosa GCPE:EX <Rosa.Kouri@gov.bc.ca>; Youngs, Kirsten R GCPE:EX <Kirsten.Youngs@gov.bc.ca>; Stewart, Courtney GCPE:EX <Courtney.Stewart@gov.bc.ca>

Subject: EOD social media report for Thursday, May 28

Good evening,

Here are the top themes and Qs without KMs from the BC Gov social media channels for today, Thursday, May 28:

THEMES:

- Masks/PPE: Questions about why PPE isn't required for employees at restaurants. Concerns about PPE supply for schools.
- ICBC: Continued questions about when road and learning tests will resume.

- Markets: People are confused about the regulations for farmers/flea markets. Example comment: "Can you please clarify whether I heard correctly - can farmers markets now have merchandise vendors?"

NEW Qs without KMs:

- MAH: Are there plans to update the COVID-19 information for strata housing, including outdoor and shared spaces? The last update was on April 17.
<https://www2.gov.bc.ca/gov/content/housing-tenancy/strata-housing/covid-19-and-strata-housing/covid-19-information-for-strata-housing>
- With the easing of restrictions at farmers markets will you permit musical performances which are a much loved tradition at the markets?
- Very mixed messages - on one hand we are being discouraged from "non-essential travel" and on the other hand BC Parks have now opened and there will be many people moving between their homes and the Parks... getting outside as Dr. Henry is encouraged. Which one is it?

STATS:

3 p.m. Dr. Henry and Minister Dix Facebook: 1,662 peak viewers

1. YouTube: 600 peak concurrent viewers, 3.2k clicks, and an average watch time of 9 minutes and 17 seconds.

7:15 p.m. Northern Health townhall

1. Facebook: 330 peak viewers
2. YouTube: There were 88 concurrent viewers and more than 358 people watching in total, averaging 13 mins each.

SUGGESTIONS FROM BRITISH COLUMBIANS:

- Please have a virtual town hall devoted solely to long term care facilities and the families of those in care. Visiting procedures, etc.

COMMENT OF THE DAY:

- Dr. Bonnie Henry can you use your superpowers as an infectious disease specialist and just plain brilliance to help us in Ontario? Not fair that @BCGovNews British Columbia gets to keep you. Help us.

Jamie Ralph

Digital Communications Officer

Government Communications & Public Engagement

C: 250-888-6297

From: [Kelly, Suzannah GCPE:EX](#)
To: [McCaffrey, Julianne GCPE:EX](#)
Subject: RE: FB and YT Live for Workplace Safety Virtual Townhall
Date: May 21, 2020 9:16:00 PM

You're welcome. I also want to say thanks for getting us answers. Yours is the first shop to send them to our team without me emailing / DMing / calling / begging. It's so appreciated.

Have a lovely evening,
Suzannah

From: McCaffrey, Julianne GCPE:EX
Sent: May 21, 2020 9:12 PM
To: Kelly, Suzannah GCPE:EX
Cc: Acton, Erin GCPE:EX
Subject: Re: FB and YT Live for Workplace Safety Virtual Townhall
Huge thanks!!

Thank you,
Jules

Julianne (Jules) McCaffrey
Director of Communications; LBR.
Government of British Columbia
Ministry of Labour, Government of BC
O: 778-698-8964 / C: 250-888-8074

Preferred pronouns: she/her/hers

So grateful to live, learn, share space and share friendship with members from the Lkwungen territory. I am committed to the important work of meaningful reconciliation, and I attempt to tread lightly on this beautiful land that I get to call home.

On May 21, 2020, at 8:41 PM, Kelly, Suzannah GCPE:EX
<Suzannah.Kelly@gov.bc.ca> wrote:

Hi Jules,

Here are the ones we captured and shared with the town hall team:

Jim: Have Amendments been made to the document "COVID-19 Public Health Guidance for K-12 School Settings", it originally had this statement and now is no longer there. il I am right on this why have changes to this documents not being noted to public, families and

school teachers? Reference from Doc shared Friday May 15th Page 6. "COVID-19 Public Health Guidance for K-12 School Settings": "A student may still receive in-person instruction if another person in their home has symptoms of common cold, influenza, COVID-19, or other infectious respiratory disease, but they remain asymptomatic". Please clarify....

Kim: Question for WorkSafeBC- shuttle transport organized by employees but not employer sponsored. 40 min trip each way. Up to 12 people in a 15 passenger van. Not social distancing or wearing masks. Putting all employees at risk. Who do I talk to?

Sheila: Who monitors the safety rules for their travel and self isolation?

Deborah: Do you recommend people who are seniors with chronic illnesses who are vulnerable to severe sequelae with Covid 19 to return to work now also??

Helen: Why are people who handle food not wearing masks?

Mariwan: Do plans have to be submitted to WorkSafeBC and made public by each employer?

Stefan: Why are our teachers not get paid for PPE? Because kids are more serious in keeping social distance than adults?! Kids are "Super spreaders". Who can guarantee that the workplace of teachers is safe? What are you doing when the first teacher will be infected? What are you explaining then?

Joanne: Is it safe for teachers to work without PPE?

Kathy: I am concerned s.22 He received a notice saying they don't have to follow the pandemic return to work phase II rules! Who is responsible for overseeing larger companies? s.22

s.22 I will be at increased risk because of the employer's attitude toward the safety of it's employees. What do you recommend we do to be safe? (NB: This was edited to take out reference to the Teck in Trail.)

Brooke: Why are education assistants being expected to work in close physical contact with children , without either of them using ppe?

Harvinder: Hello, Minister Bains, have any thoughts been given as to how to reopen Banquet hall types of venues. Thanks

Carolyn: How are teachers and other school staff being provided a safe work environment when they cannot ensure physical distancing, are not providing PPE and not requiring students to wear masks? We are being told children do not transmit the virus but that is because they have all been home...I can site MANY articles where students have returned to school and staff and students have become covid positive

Shen: Paramedics show up will full PPEs just in case the patient has covid. Community healthcare workers (RCAs/care aides) deserve the same level of protections. Why is there a difference?

Cynthia: How many Prevention Officers are currently employed at WorkSafe BC.

Linda: If the Government and Health Officials recommend social distancing as a part of restarting then why are personal services (Barbers, Hairstylist, Nail Techs etc) included in the 2nd phase restart? They are touching their clients for long periods of time for a non essential service. This is putting non essential service providers and their customers at risk without proper consideration or PPE.

Deborah: Please ask my question... I've asked it over and over every town hall I'm here asking it... please answer... I want to know if it's safe to go back to work for senior workers with chronic disease which will cause severe sequelae with Covid19.

Christina: Are you planning on offering updated information, covid related training to joint health and safety's committees?

Hanna: Why are store clerks given masks and even protected with Plexiglas from the public but teachers are not?

Mario RT You feel that people in BC have the confidence to report their employers. Yes or No, and why? Give statistics sample if you can

Leyla: How are school staffs going to safely share bathrooms? There are 35 staff members sharing 2 bathroom stalls. We have more than 300 students and they share 6 bathroom stalls. Could you please give us advice as to how to manage this?

Carolyn: Hand sanitizers are not available in many schools. Many rooms/portables don't even have sinks. How does this meet WorkSafeBC standards or guidelines?

Cynthia: I think WorkSafeBC's Prevention Officers will be inundated with calls & concerns from workers. How many Prevention Officer are on duty daily to investigate workplaces ?

Jenny: Who is monitoring nail salons?

Linda: employees have to have their temp taken in some businesses so why not make it mandatory for customers too?

Mario: It seems like the system is set to make the rich people richer while the workers are still fighting to get a decent living wages. How are you doing with the struggle to set up paid sick days for workers from corporations?

Kaitlin: Why are gyms reopening? Even before Covid 19, gyms would have sanitizing wipes and cleaner available to wipe down machines and equipment after use but only some would use them.

Shen: CHWs - home healthcare workers- DO NOT HAVE ADEQUATE PPEs. If we aren't safe, how can we keep clients safe? Are you guys at worksafe speaking with employees to hear from them that they don't have PPE's? When you only ask employers, you only get the answers they want you to have.

Lynn: How about requiring employers to have sign off by employees that their re-open plans have been discussed / shared with staff?

Deborah: I want to know if it's safe to go back to work for senior workers with chronic disease which will cause severe complications if the contract Covid19? What protections are in place for those people?

Leyla: What are the school districts' responsibility to keep teachers and education assistants safe? Is there a different set of guidelines for the education sector?

Christiane: I have been working at home for the last few months. Work in library. I am 64 and asked if I feel unsafe when customers will able to come in if I could work home as WorkSafe BC said its possible. I was told I have no choice but return to work. Please help by telling me what can you do to help. Also worksafe said library have to quarantine returns items for 72 hours and we have been told to pickup items even before the 72 hours which I am very against it. Again can you help.

Elnaz: Are we allowed to do colour and highlights in hair salon or only hair cuts?

~ Suzannah

Suzannah Kelly

Senior Digital Communications Officer
Government Communications & Public Engagement
C: 778.584.2589 | O: 778-698-8244

From: McCaffrey, Julianne GCPE:EX <Julianne.McCaffrey@gov.bc.ca>

Sent: May 21, 2020 7:33 PM

To: Acton, Erin GCPE:EX <Erin.Acton@gov.bc.ca>

Cc: Kelly, Suzannah GCPE:EX <Suzannah.Kelly@gov.bc.ca>

Subject: Re: FB and YT Live for Workplace Safety Virtual Townhall

Thanks so much - truly appreciated!

Thank you,
Jules

Julianne (Jules) McCaffrey
Director of Communications; LBR.
Government of British Columbia

Ministry of Labour, Government of BC
O: 778-698-8964 / C: 250-888-8074

Preferred pronouns: she/her/hers

So grateful to live, learn, share space and share friendship with members from the Lkwungen territory. I am committed to the important work of meaningful reconciliation, and I attempt to tread lightly on this beautiful land that I get to call home.

On May 21, 2020, at 7:32 PM, Acton, Erin GCPE:EX
<Erin.Acton@gov.bc.ca> wrote:

Hi Julianne,
Would you believe that tonight is a slower night!
Suzannah Kelly from our top notch moderation team is your point person on this, and I've included her on this message. She'll advise about what's possible on that front.
Cheers,
Erin
Erin Acton
Digital Communications Officer
Government Communications and Public Engagement
236-478-2011
250-812-0915 (cell)

From: "McCaffrey, Julianne GCPE:EX"

<Julianne.McCaffrey@gov.bc.ca>

Date: Thursday, May 21, 2020 at 7:29 PM

To: "Acton, Erin GCPE:EX" <Erin.Acton@gov.bc.ca>

Subject: RE: FB and YT Live for Workplace Safety Virtual Townhall
Erin, can we capture all the comments happening on FB? I can't keep up or keep pace

From: Acton, Erin GCPE:EX <Erin.Acton@gov.bc.ca>

Sent: May 21, 2020 7:12 PM

To: LP Executive Assistants <LPEAS@Victoria1.gov.bc.ca>; LP Ministerial

Assistants <LPMAs@Victoria1.gov.bc.ca>; LP Senior Ministerial Assistants
<SRMINAST@Victoria1.gov.bc.ca>

Cc: Aaron, Sage PREM:EX <Sage.Aaron@gov.bc.ca>; Smith, George
PREM:EX <George.Smith@gov.bc.ca>; Holmwood, Jen PREM:EX
<Jen.Holmwood@gov.bc.ca>; McKinnon, Michael PREM:EX
<Michael.McKinnon@gov.bc.ca>; Dewar, Bob PREM:EX
<Bob.Dewar@gov.bc.ca>; GCPE All Staff
<ALLSTAFF2@Victoria1.gov.bc.ca>; GCPE JIC COVID-19
<JICCOVID@Victoria1.gov.bc.ca>

Subject: FB and YT Live for Workplace Safety Virtual Townhall

Hi everyone,

**** Please turn off your VPN if you watch the livestream online, from
any outlet. ****

Our virtual townhall on safely re-starting BC's businesses (workplace
safety) will be live soon on:

Facebook:

<https://www.facebook.com/BCProvincialGovernment/videos/556632435047823/>

A 'view only' stream is available on YouTube: <https://youtu.be/jzrLbINfrJI>

Thanks,

Erin

PS – We have hold screens up for approx. 5 minutes before we go live.

Erin Acton

Digital Communications Officer

Government Communications and Public Engagement

236-478-2011

250-812-0915 (cell)

From: [McCaffrey, Julianne GCPE:EX](#)
To: [Hynes, Colin GCPE:EX](#)
Cc: [Wey, Melody GCPE:EX](#); [Tomana, Sukhi GCPE:EX](#); [Grieve, Chandler GCPE:EX](#)
Subject: RE: For review/approval FW: first wave of Pre-prep Qs for townhall.
Date: May 21, 2020 3:44:51 PM

I'm not sure. It's not solely up to the business, there are guidelines and yes, public expectations. There are pre-covid employer obligations too.

s.13

From: Hynes, Colin GCPE:EX
Sent: May 21, 2020 12:51 PM
To: McCaffrey, Julianne GCPE:EX
Cc: Wey, Melody GCPE:EX ; Tomana, Sukhi GCPE:EX ; Grieve, Chandler GCPE:EX
Subject: RE: For review/approval FW: first wave of Pre-prep Qs for townhall.
Jules, One new question for review in yellow below (this came from the excel sheet you sent earlier).

From: McCaffrey, Julianne GCPE:EX <Julianne.McCaffrey@gov.bc.ca>
Sent: May 21, 2020 12:49 PM
To: Hynes, Colin GCPE:EX <Colin.Hynes@gov.bc.ca>
Cc: Wey, Melody GCPE:EX <Melody.Wey@gov.bc.ca>; Tomana, Sukhi GCPE:EX <Sukhi.Tomana@gov.bc.ca>
Subject: RE: For review/approval FW: first wave of Pre-prep Qs for townhall.
Brilliant.

s.13

1

From: Hynes, Colin GCPE:EX <Colin.Hynes@gov.bc.ca>
Sent: May 21, 2020 12:36 PM
To: McCaffrey, Julianne GCPE:EX <Julianne.McCaffrey@gov.bc.ca>

Cc: Wey, Melody GCPE:EX <Melody.Wey@gov.bc.ca>; Tomana, Sukhi GCPE:EX <Sukhi.Tomana@gov.bc.ca>

Subject: RE: For review/approval FW: first wave of Pre-prep Qs for townhall.
Health is good with Q4.

C

From: Hynes, Colin GCPE:EX

Sent: May 21, 2020 12:35 PM

To: McCaffrey, Julianne GCPE:EX <Julianne.McCaffrey@gov.bc.ca>

Cc: Wey, Melody GCPE:EX <Melody.Wey@gov.bc.ca>; Tomana, Sukhi GCPE:EX <Sukhi.Tomana@gov.bc.ca>

Subject: For review/approval FW: first wave of Pre-prep Qs for townhall.

Importance: High

Hi Jules,

Here are draft answers to all but one of the pre-prepared questions we received. Melody has looked them over and provided edits. Question 4 is also being reviewed by Health right now. Wanted your eyes on these quick. Will update when we hear from health and the final question is ready.

C

s.13

Page 179 of 198 to/à Page 180 of 198

Withheld pursuant to/removed as

s.13

From: [Devereux, Rick GCPE:EX](#)
To: [Kouri, Rosa GCPE:EX](#); [Young, Emily GCPE:EX](#); [Hardin, Karl GCPE:EX](#); [Thaw, Sara GCPE:EX](#); [Guiney, Lisa GCPE:EX](#); [Fitzsimmons, Craig WCB:EX](#); [McCaffrey, Julianne GCPE:EX](#); [Massoud, Simone GCPE:EX](#); [Smith, Jimmy GCPE:EX](#); [Twynstra, Tanya L GCPE:EX](#); [Scott, Samantha LBR:EX](#)
Cc: [Little, Terence](#)
Subject: RE: LAB Virtual Townhall
Date: May 21, 2020 11:13:59 AM
Attachments: [20200521 - Workplace safety VTH Itinerary V3.docx](#)

Hi All,
Here's an itinerary for this evening. Talk to you soon.
Rick.

-----Original Appointment-----

From: Kouri, Rosa GCPE:EX

Sent: May 21, 2020 10:42 AM

To: Young, Emily GCPE:EX; Devereux, Rick GCPE:EX; Hardin, Karl GCPE:EX; Thaw, Sara GCPE:EX; Guiney, Lisa GCPE:EX; Fitzsimmons, Craig WCB:EX; McCaffrey, Julianne GCPE:EX; Massoud, Simone GCPE:EX; Smith, Jimmy GCPE:EX; Twynstra, Tanya L GCPE:EX; Scott, Samantha LBR:EX

Cc: Little, Terence

Subject: LAB Virtual Townhall

When: May 21, 2020 11:30 AM-12:00 PM (UTC-08:00) Pacific Time (US & Canada).

Where: Skype Meeting

Moving this back 30 minutes to accommodate MHB media avail potentially running long. Talk to you all at 11:30.

Thanks,
Rosa

Join Skype Meeting

Trouble Joining? [Try Skype Web App](#)

Join by phone

Local - Victoria: **s.15; s.17**

(BC, Canada) English (United States)

Local - Vancouver: **s.15; s.17**

BC, Canada) English (United States)

Toll-Free: **s.15; s.17**

(BC, Canada) English (United States)

Local - Kamloops: **s.15; s.17**

(BC, Canada) English (United States)

Local - Prince George: **s.15; s.17**

(BC, Canada) English (United States)

Local - Nelson: **s.15; s.17**

(BC, Canada) English (United States)

[Find a local number](#)

Conference ID: **s.15; s.17**

[Forgot your dial-in PIN?](#) | [Help](#)

From: [McCaffrey, Julianne GCPE:EX](#)
To: [Thaw, Sara GCPE:EX](#); [Smith, Jimmy GCPE:EX](#); [Kouri, Rosa GCPE:EX](#); [Hardin, Karl GCPE:EX](#); [Acton, Erin GCPE:EX](#); [Kelly, Suzannah GCPE:EX](#)
Cc: [Wey, Melody GCPE:EX](#); [Scott, Samantha LBR:EX](#)
Subject: RE: REQUEST: KM/QAs for FB moderators tonight VTH
Date: May 22, 2020 12:06:16 PM

Good work & much thanks!!! Great coverage of the Townhall!

From: tno@gov.bc.ca <tno@gov.bc.ca>

Sent: May 22, 2020 12:01 PM

Subject: CHAN: Virtual town hall

CHAN (Global BC - Vancouver)

Global BC Morning News

22-May-2020 06:06

Quoted: Paul Haysom, Al Johnson, Unidentified Speaker

Paul Haysom: Workplace safety was top of mind for the latest virtual town hall in BC.

Unidentified Speaker: The question comes from Carla in Dawson Creek.

Haysom: Labour Minister Harry Bains, along with Al Johnson and some others from WorkSafeBC, touching on everything from safety in schools to when PPE should be worn.

The province will ensure that businesses are keeping people safe. WorkSafe will conduct random inspections right across the province, making sure that companies are following the new guidelines.

Al Johnson: We want them to succeed. We want to help them improve if there are deficiencies. But in the case where they're ignoring what we need them to do, where they don't have a COVID safety plan, where they don't want to create one, then we can move down that enforcement road and hold them accountable to what they need to do. [xrz]

TNO...

This e-mail is a service provided by Government Communications and Public Engagement and is only intended for the original addressee. All content is the copyrighted property of a third party creator of the material. Copying, retransmitting, redistributing, selling, licensing, or emailing the material to any third party or any employee of the Province who is not authorized to access the material is prohibited.

From: [McCaffrey, Julianne GCPE:EX](#)
To: [Hughes, Trevor LBR:EX](#); [Wey, Melody GCPE:EX](#); [Leduc, Danine LBR:EX](#)
Cc: [Hynes, Colin GCPE:EX](#)
Subject: RE: STAKEHOLDER HELP: Template for email invite - stakeholders
Date: May 20, 2020 1:36:33 PM

Hi Trevor, they were included in the same ask that resulted straight after the mtg Sam and I had with HQ. The original request is at bottom and I sent virtually the same to WorkSafeBC in a separate note.

From: Hughes, Trevor LBR:EX
Sent: May 20, 2020 1:34 PM
To: Wey, Melody GCPE:EX ; Leduc, Danine LBR:EX ; McCaffrey, Julianne GCPE:EX
Cc: Hynes, Colin GCPE:EX
Subject: RE: STAKEHOLDER HELP: Template for email invite - stakeholders
Have you advised the MO of this? I think they have a different expectation.

From: Wey, Melody GCPE:EX <Melody.Wey@gov.bc.ca>
Sent: May 20, 2020 1:31 PM
To: Leduc, Danine LBR:EX <Danine.Leduc@gov.bc.ca>; McCaffrey, Julianne GCPE:EX <Julianne.McCaffrey@gov.bc.ca>
Cc: Hughes, Trevor LBR:EX <Trevor.Hughes@gov.bc.ca>; Hynes, Colin GCPE:EX <Colin.Hynes@gov.bc.ca>
Subject: RE: STAKEHOLDER HELP: Template for email invite - stakeholders

Hi all- looping back on this request, GCPE isn't sending out formal invitations for the townhall and we're not doing a media advisory either. All outreach is being done through social media promotion, as well as highlighting to media during the media availability tomorrow morning. This is consistent with approach for other townhalls such as Finance and Health. We're not tracking rvsp's like we would have done for past events.

Below in this email trail, Jules included a template for how the ADM/DMO can share with stakeholders. We've shared this with WorkSafeBC as well and they've already shared out.

M

From: Leduc, Danine LBR:EX <Danine.Leduc@gov.bc.ca>
Sent: May 19, 2020 4:47 PM
To: McCaffrey, Julianne GCPE:EX <Julianne.McCaffrey@gov.bc.ca>; Wey, Melody GCPE:EX <Melody.Wey@gov.bc.ca>
Cc: Hughes, Trevor LBR:EX <Trevor.Hughes@gov.bc.ca>
Subject: FW: STAKEHOLDER HELP: Template for email invite - stakeholders

Hi Jules and Melody, here is our full stakeholder list – I don't think the Federal government entities need to be included.

Thank you

Danine

From: Leduc, Danine LBR:EX <Danine.Leduc@gov.bc.ca>
Sent: May 19, 2020 4:38 PM
To: MacDonald, Alex LBR:EX <Alex.MacDonald@gov.bc.ca>; Hughes, Trevor LBR:EX <Trevor.Hughes@gov.bc.ca>; McCaffrey, Julianne GCPE:EX <Julianne.McCaffrey@gov.bc.ca>; Scott, Samantha LBR:EX <Samantha.Scott@gov.bc.ca>
Subject: Re: STAKEHOLDER HELP: Template for email invite - stakeholders

Sure, will do!

Sent from my Samsung Galaxy smartphone.

----- Original message -----

From: "MacDonald, Alex LBR:EX" <Alex.MacDonald@gov.bc.ca>

Date: 2020-05-19 4:34 p.m. (GMT-08:00)

To: "Hughes, Trevor LBR:EX" <Trevor.Hughes@gov.bc.ca>, "McCaffrey, Julianne GCPE:EX" <Julianne.McCaffrey@gov.bc.ca>, "Scott, Samantha LBR:EX" <Samantha.Scott@gov.bc.ca>, "Leduc, Danine LBR:EX" <Danine.Leduc@gov.bc.ca>

Subject: RE: STAKEHOLDER HELP: Template for email invite - stakeholders

Thanks.

Danine, could you share the stakeholder list for GCPE to send the invites out the same way we would for a normal event.

I don't mind this being as broad as our entire stakeholder list.

-Alex

From: Hughes, Trevor LBR:EX <Trevor.Hughes@gov.bc.ca>

Sent: May 19, 2020 4:12 PM

To: McCaffrey, Julianne GCPE:EX <Julianne.McCaffrey@gov.bc.ca>; Scott, Samantha LBR:EX <Samantha.Scott@gov.bc.ca>; MacDonald, Alex LBR:EX <Alex.MacDonald@gov.bc.ca>; Leduc, Danine LBR:EX <Danine.Leduc@gov.bc.ca>

Subject: RE: STAKEHOLDER HELP: Template for email invite - stakeholders

Hi – missed this until now. How do you want to handle this, Alex and Sam? Do you plan to reach out to a mix of stakeholders? Would you like us to contact any? What is the Minister's wish for stakeholder participation/attendance? We are happy to share a contact list and/or contact unions and employer associations.

Thanks.

T.

From: McCaffrey, Julianne GCPE:EX <Julianne.McCaffrey@gov.bc.ca>

Sent: May 19, 2020 2:57 PM

To: Scott, Samantha LBR:EX <Samantha.Scott@gov.bc.ca>; MacDonald, Alex LBR:EX <Alex.MacDonald@gov.bc.ca>; Leduc, Danine LBR:EX <Danine.Leduc@gov.bc.ca>; Hughes, Trevor LBR:EX <Trevor.Hughes@gov.bc.ca>

Subject: STAKEHOLDER HELP: Template for email invite - stakeholders

Importance: High

Hi team,

Here is a template for sending email invites to stakeholders to encourage participation in our town hall on Thurs., can you please share the following?

INVITE

Join us for a virtual townhall on BC's Restart Plan and Workplace Safety with Minister of Labour Harry Bains and Al Johnson of WorksafeBC answering your questions.

When: Thursday May 21st, 2020 at 7:15 p.m. PDT

Participants: Harry Bains – Minister of Labour and Al Johnson – Vice President of Prevention Services, WorksafeBC

Host: Janet Routledge – MLA for Burnaby North

Participate in the live stream on the [Government of BC Facebook page](#) or watch on Province of BC [YouTube channel](#)

Please submit your question about the Restart Plan in advance at gov.bc.ca/covid19townhalls

From: Hynes, Colin GCPE:EX
To: McCaffrey, Julianne GCPE:EX; Hickli, Hope A GCPE:EX; Beneteau, Nicole GCPE:EX; Thomas, Rishma GCPE:EX; Wey, Melody GCPE:EX
Subject: RE: TIPS + EQUIPMENT: virtual townhalls and meetings
Date: May 29, 2020 4:20:23 PM

Saved to LAN under COVID/Processes

From: McCaffrey, Julianne GCPE:EX
Sent: May 29, 2020 4:13 PM
To: Hickli, Hope A GCPE:EX ; Beneteau, Nicole GCPE:EX ; Hynes, Colin GCPE:EX ; McCaffrey, Julianne GCPE:EX ; Thomas, Rishma GCPE:EX ; Wey, Melody GCPE:EX
Subject: FYI: TIPS + EQUIPMENT: virtual townhalls and meetings
Please note and save for later reference to the LAN

From: Thaw, Sara GCPE:EX <Sara.Thaw@gov.bc.ca>
Sent: May 29, 2020 2:02 PM
To: LP Executive Assistants <LPEAS@Victoria1.gov.bc.ca>; LP Ministerial Assistants <LPMAs@Victoria1.gov.bc.ca>; LP Senior Ministerial Assistants <SRMINAST@Victoria1.gov.bc.ca>; GCPE Comm Directors <PABDirectors@Victoria1.gov.bc.ca>; GCPE Comm Managers <GCPECM@Victoria1.gov.bc.ca>
Cc: Devereux, Rick GCPE:EX <Rick.Devereux@gov.bc.ca>; Smith, George PREM:EX <George.Smith@gov.bc.ca>; Holmwood, Jen PREM:EX <Jen.Holmwood@gov.bc.ca>; McKinnon, Michael PREM:EX <Michael.McKinnon@gov.bc.ca>; Aaron, Sage PREM:EX <Sage.Aaron@gov.bc.ca>
Subject: TIPS + EQUIPMENT: virtual townhalls and meetings

Hi folks,

In order to help make your Minister's virtual meeting look and sound as best as possible, please see below for recommendations for hardware and reference the attached guides:

- Virtual townhall Guide (quick guide)
- Video conference Guide (longer guide)

Hardware

Webcams

- This model is recommended for HD resolution, wide 90 degree field-of-view and dual microphones.
- affordable highly rated option :<https://www.bestbuy.ca/en-ca/product/logitech-logitech-hd-webcam-c615-960-000733/10172891> \$89
- <https://www.amazon.ca/FIFINE-Microphone-Recording-Streaming-Broadcast/dp/B06XQ39XCX/> \$65

Microphone

- <https://www.blue-designs.ca/products/yeti-nano/> (L: 4.29"x W: 3.78" x H: 8.31") **\$160**

Ring light

- <https://www.bestbuy.ca/en-ca/product/ubeesize-8-selfie-ring-light-with-mini-tripod-stand-cell-phone-holder-for-live-stream-makeup-mini-led-camera/13841929> (Tripod height 5.9") \$70

Ethernet cable

<https://www.bestbuy.ca/en-ca/product/insignia-insignia-15-24m-50ft-cat6-network-cable-ns-pnw5650-c-ns-pnw5650-c/10294367> (50') \$70

Ethernet adaptor

- <https://www.bestbuy.ca/en-ca/product/tnp-usb-type-c-to-ethernet-adaptor-usb-c-3-1-male-to-rj45-female-gigabit-lan-network-port-connector-adaptor-converter/13990630>
\$30

How to order

- Minister offices can get/have an account with DCV can order directly from there. You can also order online from Staples, BestBuy, London Drugs or Amazon.

Set-up

- Please read the attached document for tips on web cam angle, sound considerations, optimal backgrounds and best lighting set-ups

Please let me know if you have any questions!

Warmly,

Sara Thaw

Acting Executive Director

Digital Communications | Government Communications & Public Engagement

Government of British Columbia

sara.thaw@gov.bc.ca | +1 250 883 0374

From: [Kouri, Rosa GCPE:EX](#)
To: [McCaffrey, Julianne GCPE:EX](#); [Hardin, Karl GCPE:EX](#); [Devereux, Rick GCPE:EX](#)
Cc: [Thaw, Sara GCPE:EX](#); [Hargreaves, Stephen GCPE:EX](#); [Acton, Erin GCPE:EX](#); [Scott, Samantha LBR:EX](#)
Subject: RE: Town Hall
Date: May 20, 2020 2:03:40 PM

Looping in Rick on the event invite piece (I know Karl meant to below!).

From: McCaffrey, Julianne GCPE:EX
Sent: May 20, 2020 2:02 PM
To: Hardin, Karl GCPE:EX
Cc: Kouri, Rosa GCPE:EX ; Thaw, Sara GCPE:EX ; Hargreaves, Stephen GCPE:EX ; Acton, Erin GCPE:EX ; Scott, Samantha LBR:EX
Subject: RE: Town Hall

Sure thing.

And yes, the invite/RSVP aspect for an event is usually sent out and RSVPs managed by the events teams. I didn't understand that to be the process here, but thought I better check that directions hadn't changed overnight.

As for the DM in estimates-style availability, the idea originated with him, we've sent him the link to watch this morning and we'll reiterate that his is not an active participant role if the clarity is needed.

Thanks, and chat with you all soon.

From: Hardin, Karl GCPE:EX <Karl.Hardin@gov.bc.ca>
Sent: May 20, 2020 1:53 PM
To: McCaffrey, Julianne GCPE:EX <Julianne.McCaffrey@gov.bc.ca>
Cc: Kouri, Rosa GCPE:EX <Rosa.Kouri@gov.bc.ca>; Thaw, Sara GCPE:EX <Sara.Thaw@gov.bc.ca>; Hargreaves, Stephen GCPE:EX <Stephen.Hargreaves@gov.bc.ca>; Acton, Erin GCPE:EX <Erin.Acton@gov.bc.ca>; Scott, Samantha LBR:EX <Samantha.Scott@gov.bc.ca>
Subject: Re: Town Hall

Hi Jules,

Copying Rosa and Sara on the content questions, Stephen on questions of IT and Rick on the event and technical questions. And of course Sam from the MO, as to the question of the panel participants.

s.13

Our team is covering social media promotion. As to RSVPs, I'm not exactly clear on what you're asking, but perhaps Rick can respond to that question. I assume if by RSVPs you mean emails out to stakeholder groups, we'd expect your MO and/or DM's office to manage that, though Rick might know better than me on this point.

We can, of course, discuss this on our call coming up shortly.

Best

Karl

--

Karl Hardin

Executive Director | Digital Communications
Government Communications and Public Engagement

Cell: (778) 584 1251

From: Julianne McCaffrey <Julianne.McCaffrey@gov.bc.ca>

Date: Wednesday, May 20, 2020 at 1:43 PM

To: "Hardin, Karl GCPE:EX" <Karl.Hardin@gov.bc.ca>

Subject: Town Hall

Hi Karl,

Our DM offered/MHB agreed to having Trevor Hughes be a part of the town hall for the sake of deferring to him as needed, like in estimates. Wondering if we are able to accommodate this and if so, can I arrange to have Trevor's IT checked for compatibility? I don't recall this sort of set-up in the other townhalls, but perhaps advice was facilitated in a less public facing way?

Did Work WorkSafeBC follow up with you on their IT?

Our stakeholder blurb from Tanya (far bottom) sent out by WSBC to their stakeholders. Our DMO/MO understood that you guys were facilitating actual invites and RSVPs like normal events, we offered that it's intended for direct outreach via an email, maybe even social media promotion?

Are we correct, you aren't doing formal invites and RSVPs?

----- Original message -----

From: "MacDonald, Alex LBR:EX" <Alex.MacDonald@gov.bc.ca>

Date: 2020-05-19 4:34 p.m. (GMT-08:00)

To: "Hughes, Trevor LBR:EX" <Trevor.Hughes@gov.bc.ca>, "McCaffrey, Julianne GCPE:EX" <Julianne.McCaffrey@gov.bc.ca>, "Scott, Samantha LBR:EX" <Samantha.Scott@gov.bc.ca>, "Leduc, Danine LBR:EX" <Danine.Leduc@gov.bc.ca>

Subject: RE: STAKEHOLDER HELP: Template for email invite - stakeholders

Thanks.

Danine, could you share the stakeholder list for GCPE to send the invites out the same way we would for a normal event.

I don't mind this being as broad as our entire stakeholder list.

-Alex

From: Hughes, Trevor LBR:EX <Trevor.Hughes@gov.bc.ca>

Sent: May 19, 2020 4:12 PM

To: McCaffrey, Julianne GCPE:EX <Julianne.McCaffrey@gov.bc.ca>; Scott, Samantha LBR:EX <Samantha.Scott@gov.bc.ca>; MacDonald, Alex LBR:EX <Alex.MacDonald@gov.bc.ca>; Leduc, Danine LBR:EX <Danine.Leduc@gov.bc.ca>

Subject: RE: STAKEHOLDER HELP: Template for email invite - stakeholders

Hi – missed this until now. How do you want to handle this, Alex and Sam? Do you plan to reach out to a mix of stakeholders? Would you like us to contact any? What is the Minister's wish for stakeholder participation/attendance? We are happy to share a contact list and/or contact unions and employer associations.

Thanks.

T.

From: McCaffrey, Julianne GCPE:EX <Julianne.McCaffrey@gov.bc.ca>

Sent: May 19, 2020 2:57 PM

To: Scott, Samantha LBR:EX <Samantha.Scott@gov.bc.ca>; MacDonald, Alex LBR:EX <Alex.MacDonald@gov.bc.ca>; Leduc, Danine LBR:EX <Danine.Leduc@gov.bc.ca>; Hughes, Trevor LBR:EX <Trevor.Hughes@gov.bc.ca>

Subject: STAKEHOLDER HELP: Template for email invite - stakeholders

Importance: High

Hi team,

Here is a template for sending email invites to stakeholders to encourage participation in our town hall on Thurs., can you please share the following?

I N V I T E

Join us for a virtual townhall on BC's Restart Plan and Workplace Safety with Minister of Labour Harry Bains and Al Johnson of WorksafeBC answering your questions.

When: Thursday May 21st, 2020 at 7:15 p.m. PDT

Participants: Harry Bains – Minister of Labour and Al Johnson – Vice President of Prevention Services, WorksafeBC

Host: Janet Routledge – MLA for Burnaby North

Participate in the live stream on the [Government of BC Facebook page](#) or watch on Province of BC [YouTube channel](#)

Please submit your question about the Restart Plan in advance at gov.bc.ca/covid19townhalls



Video Conferencing Tips

A STEP-BY-STEP GUIDE

May 2020

Introduction

Video conferencing has become an integral part of doing business. This short guide will provide tips for making your video conferencing experience successful. In order to do that, we will address connectivity, video and audio settings, and location setup. With a few basic steps, you will have a more successful video conference. While Zoom has become the new standard for video conferencing, the principles laid out in this guide apply to all types of video conferences. Zoom will be used interchangeably with video conferencing throughout this guide.

Internet Connection

The first and most crucial issue to address is your Internet connection. Here are a few quick tips:

- If possible, use a wired Ethernet connection
- If you must use WiFi, do a connection test by visiting speedtest.net
- Zoom recommends a connection with a minimum of 1.5 Mbps (up/down), 5 Mbps or greater is preferable
- Ask other people who may be using the same Internet connection to refrain from streaming video, downloading, gaming or using any other services that could use extensive bandwidth

Maximizing Zoom

There are few simple things we can augment to make our Zoom video appearances much cleaner and professional.

- The following YouTube Video is a great primer: https://youtu.be/_8YB8fqRN0U?t=31

Optimize your video settings

If you have an HD webcam (most modern computers, tablets and phone should have one), enable HD video in you Zoom video Settings

- In the Zoom App, click the arrow next to "Start Video and Camera Icon" and click on "Video Settings..."
- Under the "My Video" option, check the box labelled "Enable HD"
- Quick Note: ensure your Internet connection is sufficient, and no other users are streaming or downloading high-bandwidth content during the meeting

For a tutorial on how to adjust Zoom video settings, see this section of the video: https://youtu.be/_8YB8fqRN0U?t=31

CONTENTS

1	Introduction
1	Internet Connection
1	Maximizing Zoom
2	Working with Lighting
2	Location and Camera position
3	Basic Video Setup
4	Sound

Working with Lighting

Good lighting can drastically improve video quality, here are a few tips to use what you have to create better lighting control

- If available, use daylight from a window (if meeting is in the evening, ignore this step)
- Avoid backlighting (a situation when a strong lighting source, such as a window, is behind you, visible on camera)
- Avoid overhead lighting where possible
- If available, use multiple standing lamps, positioned in front of your face, and behind your computer or webcam
- If you have multiple lamps, position one to your left at a 45° angle, and another to your right, again at a 45° angle (see the diagram on the next page)

For more information on lighting, see this section of the video: https://youtu.be/_8YB8fqRN0U?t=134

Location and Camera position

Choosing the right location is one of the most important factors in creating high-quality video. Here are a few tips:

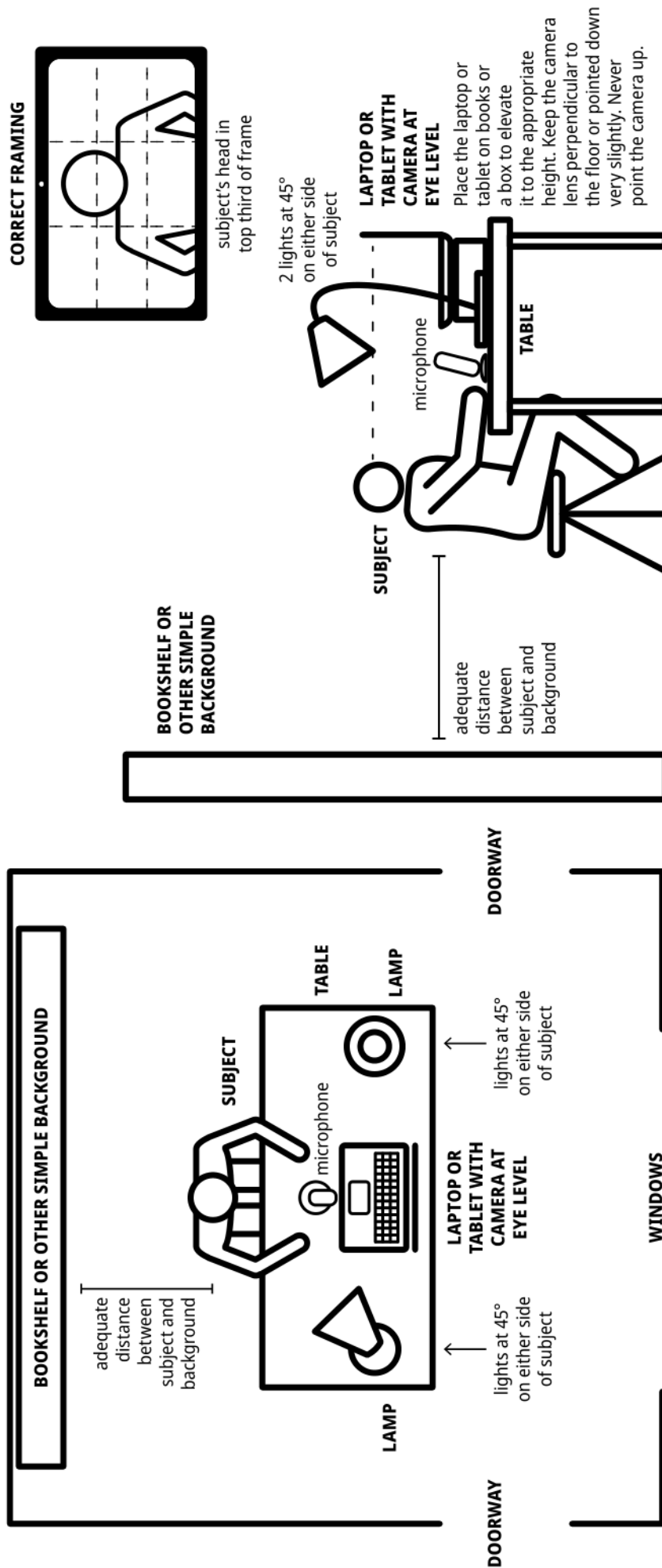
- **Location** – Select a quiet room and be sure to turn off air conditioning, fans or heaters. Close windows and doors to further isolate you from outside noise. Avoid windows or bright lights behind the subject.
- **Background** – The best background is a bookshelf, artwork, plants or a combination of all three. Avoid blank walls. The subject should be at least a meter from the background. Further is better.
- **Camera position** – Keep the camera pointed straight at or slightly down, in relationship to the subject. Do not point the camera up. This distorts the subject and the background. Set the eyeline in the top third of the frame. Centre the subject in the frame horizontally (see example below left).

For more information on camera angle, see this section of the video: https://youtu.be/_8YB8fqRN0U?t=108



The difference perspective makes: the image on the left was captured with the camera at eye level and perpendicular to the floor, while the image on the right was captured with the camera angled up, which distorts the subject and the background.

Basic Video Setup



Sound

Sound quality is perhaps the most important feature of a Zoom meeting, so here are a few suggestions to keep in mind

- If possible, use a wired microphone or headphone/microphone headset – this is not necessary, but usually generates better audio quality
- Position yourself in an environment where you will be distraction free, and unlikely to be interrupted
- Choose an environment that is naturally quiet and echo-free (of course, this should be balanced with choosing a suitable on-screen environment)
- Avoid spaces with hard surfaces, such as concrete flooring, empty walls
- Choose a space with soft surfaces, such as carpet, furniture and wood surfaces
- Avoid both extremely small spaces, and extremely large spaces
- The average home office is a great size space for audio quality and reducing echo and reverberation effects
- If the space is quiet and your hardware is high quality, you can use your onboard microphone
- One issue to note is that if you are typing during the meeting (it is suggested that you don't) your keyboard may be audible

For more information on sound,
see this video: <https://youtu.be/XZE4Rww0NQs?t=37>

TOWNHALL SET UP REQUIREMENTS

****Note it is critical that when we do an audio-visual pre-test with you, that you are set up in the exact location and with the same equipment you will using for the Townhall****

1. **Set up a ZOOM account** and download the app to your laptop if you do not have it installed
2. **A laptop with a webcam** is required
3. **Wired-in ethernet-internet connection** into the laptop is required. If you must use wifi test your internet speed by visiting fast.com/. Recommend 5 Mbps or more (min of 1.5 Mbps up/down)
4. **Use headphones with a microphone** that are plugged into your laptop or even better a stand alone microphone that plugs into your laptop and is not visible
5. **Find a quiet room** or location where you will not be disturbed
 - If in an office, it is recommended to set up at a location that is not your working desk, so you can leave the set up in place after your test/prior to going live
 - Choose a location with a backdrop that has some visual items like a painting or bookshelf, but is not overly cluttered
6. **Position your webcam** to eye level – use books or other materials underneath your laptop to get your webcam aligned with your eyeline
7. **Lighting** should be on your face and never behind you. Open your blinds to use natural light and/or place a lamp in front of you and behind your laptop screen
8. **See below** for good set up example - note lighting, webcam height, microphone, wired internet and backdrop with single painting visible



From: [McCaffrey, Julianne GCPE:EX](#)
To: [Tomana, Sukhi GCPE:EX](#); [Hynes, Colin GCPE:EX](#); [Thomas, Rishma GCPE:EX](#)
Subject: FW: LAB Virtual Townhall
Date: May 19, 2020 2:25:10 PM
Importance: High

Hi there, can someone contact Craig and connect Rick to their IT person per the info below? Please don't forward Rick's note, but we need to coordinate when AI does an IT check.

From: Scott, Samantha LBR:EX <Samantha.Scott@gov.bc.ca>
Sent: May 19, 2020 1:22 PM
To: McCaffrey, Julianne GCPE:EX <Julianne.McCaffrey@gov.bc.ca>
Subject: FW: LAB Virtual Townhall

Hi Jules,

I have emailed Rick about a test zoom call for MHB tomorrow between 1:30-4pm tomorrow. Please let me know if you are able to help facilitate the test call with AI or if you would like help scheduling that?

Thanks,

Samantha Scott | Ministerial Assistant to the Honourable Minister Bains
Ministry of Labour
PO Box 9044 Stn Prov Gov, Victoria, BC, V8W 9E2 | 778-679-4889

From: Devereux, Rick GCPE:EX <Rick.Devereux@gov.bc.ca>
Sent: May 19, 2020 12:44 PM
To: Kouri, Rosa GCPE:EX <Rosa.Kouri@gov.bc.ca>; McCaffrey, Julianne GCPE:EX <Julianne.McCaffrey@gov.bc.ca>; Hardin, Karl GCPE:EX <Karl.Hardin@gov.bc.ca>; Smith, Jimmy GCPE:EX <Jimmy.Smith@gov.bc.ca>; Twynstra, Tanya L GCPE:EX <Tanya.Twynstra@gov.bc.ca>; Thaw, Sara GCPE:EX <Sara.Thaw@gov.bc.ca>; Massoud, Simone GCPE:EX <Simone.Massoud@gov.bc.ca>; Guiney, Lisa GCPE:EX <Lisa.Guiney@gov.bc.ca>; Young, Emily GCPE:EX <Emily.Young@gov.bc.ca>; Scott, Samantha LBR:EX <Samantha.Scott@gov.bc.ca>; Fitzsimmons, Craig WCB:EX <Craig.Fitzsimmons@worksafebc.com>
Subject: RE: LAB Virtual Townhall

Hi All,

I can't join at this new time, so just passing along some questions/requests

- I will need to have a test zoom call tomorrow with the Minister and with the WorkSafe participant. These do not necessarily need to be WITH the Minister and the participant from Worksafe, but must be from the same place with the same computer, internet connection and microphone that they each will be using. They do not need to be at the same time, and 15-20 minutes is likely enough to plan to do this. This is non-negotiable. Must happen as

described.

- I can also talk to someone from the MO and whomever appropriate from worksafe to provide tips on setting up their computer, etc.
- MLA Routledge is confirmed to MC – I have a test scheduled with her tomorrow at 9am.
- Will that be it for speakers, just those three and Nigel in the fourth square? If there is someone else, please let me know. Same testing MUSTS apply.

And just as a sidenote of sorts, Minister Bains will be doing a media avail on this same topic on Thursday morning at approx. 10:15am, which will allow him to promote the town hall and encourage question submission before the deadline. So it would be wise to expect an uptick in questions coming in in the last 90 minutes before the noon Thursday deadline.

TO THAT END, is it possible to get a shorter URL for the question submission page so Minister Bains can easily say it Thursday morning and we can more easily put it on the screen?

Thanks

Rick