From: Bloxham, Cheryl < Cheryl.Bloxham@VIHA.CA>

Sent: December 18, 2020 6:27 PM

To: XT:Abassi, Dominic GPCE:IN; XT:Bloxham, Cheryl GCPE:IN; XT:Braman, Jamie HLTH:IN; Berndt, Eric

GCPE:EX; Zilkie, Heidi GCPE:EX; Prevost, Jean-Marc GCPE:EX; Youngs, Kirsten R GCPE:EX; XT:Lowe,

Michael GCPE:IN; XT:Wilson, Valerie HLTH:IN; Greer, Shannon GCPE:EX

Subject: Island Health media December 18, 2020

[EXTERNAL] This email came from an external source. Only open attachments or links that you are expecting from a known sender.

18-12-2020 SPH Hospital outbreak update - request for interview. Is the tenth death in IH related to the SPH outbreak? I am working on a story about a indigenous mother who is at the Victoria General Hospital this week. She tells me (and has shared photos) of her infant's foot which has been burned badly. She says it was done by a nurse with a hot towel. I understand the hospital is investigating the ancient. Can you please confirm that for me ASAP?			
I am working on a story about a indigenous mother who is at the Victoria General Hospital this week. She tells me (and has shared photos) of her infant's foot which has been burned badly. She says it was done by a nurse with a hot towel. I understand the hospital is investigating the ancient.	18-12-2020	SPH Hospital outbreak update - request for interview.	CTV Vancouver Island
who is at the Victoria General Hospital this week. She tells me (and has shared photos) of her infant's foot which has been burned badly. She says it was done by a nurse with a hot towel. I understand the hospital is investigating the ancient.		Is the tenth death in IH related to the SPH outbreak?	Victoria Buzz (Brishti Basu)
		who is at the Victoria General Hospital this week. She tells me (and has shared photos) of her infant's foot which has been burned badly. She says it was done by a nurse with a hot towel. I understand the hospital is investigating the ancient.	CBC (Kieran Oudshoorn)

Looking for clarity on travel for skiing.	The Capital Daily (Jimmy Thomson)

Cheryl Bloxham | Media Relations | Communications, Partnerships & Primary Care Strategy

Phone: 250-370-8878 | Mobile: 250-889-9156 | email: cheryl.bloxham@viha.ca

Web: <u>islandhealth.ca</u> | <u>Facebook</u> | <u>Twitter</u> | <u>Flickr</u> | <u>Vimeo</u>



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From: Youngs, Kirsten R GCPE:EX
Sent: December 18, 2020 5:35 PM

To: Kelly, Suzannah GCPE:EX; Grieve, Chandler GCPE:EX; Thaw, Sara GCPE:EX; Turner, Jordan GCPE:EX Cc: Lawrie, Hannah GCPE:EX; Ralph, Jamie GCPE:EX; Greer, Shannon GCPE:EX; Amos, Heather [BCCDC];

Ferguson, Stephanie GCPE:EX; Acton, Erin GCPE:EX; Ward, Allieren GCPE:EX; Smith, Mat E GCPE:EX; McInnis, Nigel GCPE:EX; Cox, Michael GCPE:EX; XT:HLTH Brown, Libby; XT:Darbyshire, Peter GCPE:IN;

XT:Murray, Caeli GCPE:IN; Martens, Garth GCPE:EX; Kaur, Masha GCPE:EX; Chaboyer, Theresa GCPE:EX; Prevost, Jean-Marc GCPE:EX; Smith, Devon GCPE:EX; Copeland, Kimberly GCPE:EX; Kelch,

Kyla GCPE:EX; Rosenburg, Kaitlyn CITZ:EX

Subject: RE: EOD social media report for Friday, December 18

Will recommend for sure, thanks SK!

From: Kelly, Suzannah GCPE:EX <Suzannah.Kelly@gov.bc.ca>

Sent: December 18, 2020 5:27 PM

To: Grieve, Chandler GCPE:EX <Chandler.Grieve@gov.bc.ca>; Thaw, Sara GCPE:EX <Sara.Thaw@gov.bc.ca>; Turner, Jordan GCPE:EX <Jordan.Turner@gov.bc.ca>; Youngs, Kirsten R GCPE:EX <Kirsten.Youngs@gov.bc.ca> Cc: Lawrie, Hannah GCPE:EX <Hannah.Lawrie@gov.bc.ca>; Ralph, Jamie GCPE:EX <Jamie.Ralph@gov.bc.ca>; Greer, Shannon GCPE:EX <Shannon.Greer@gov.bc.ca>; Amos, Heather [BCCDC] <heather.amos@bccdc.ca>; Ferguson, Stephanie GCPE:EX <Stephanie.Ferguson@gov.bc.ca>; Acton, Erin GCPE:EX <Erin.Acton@gov.bc.ca>; Ward, Allieren GCPE:EX <Allieren.Ward@gov.bc.ca>; Smith, Mat E GCPE:EX <Mat.Smith@gov.bc.ca>; McInnis, Nigel GCPE:EX <Nigel.McInnis@gov.bc.ca>; Cox, Michael GCPE:EX <Michael.Cox@gov.bc.ca>; XT:HLTH Brown, Libby <Libby.Brown@phsa.ca>; XT:Darbyshire, Peter GCPE:IN <peter.darbyshire@phsa.ca>; XT:Murray, Caeli GCPE:IN <caeli.murray@phsa.ca>; Martens, Garth GCPE:EX <Garth.Martens@gov.bc.ca>; Kaur, Masha GCPE:EX <Masha.Kaur@gov.bc.ca>; Chaboyer, Theresa GCPE:EX <Theresa.Chaboyer@gov.bc.ca>; Prevost, Jean-Marc GCPE:EX <Jean-Marc.Prevost@gov.bc.ca>; Smith, Devon GCPE:EX <Devon.P.Smith@gov.bc.ca>; Copeland, Kimberly GCPE:EX <Kimberly.Copeland@gov.bc.ca>; Kelch, Kyla GCPE:EX <Kyla.Kelch@gov.bc.ca>; Rosenburg, Kaitlyn CITZ:EX <Kaitlyn.Rosenburg@gov.bc.ca>

Subject: EOD social media report for Friday, December 18

Good Evening,

Here is the social media report for BC Gov channels for Friday, December 18, 2020:

s.13

•

Questions without A's:

• What is the expectation for strata management for reporting gatherings over the holidays in a condo/strata living setting?

COMMENTS OF THE DAY:

- "Dr. Bonnie Henry, I appreciate you and pray you receive grace to do the difficult job you have before you. We should all be thankful for Dr. Bonnie she's doing the best job she can in a situation no one is ever prepared for. Same goes for Minster Dix. Thank you for serving BC."
- [In response to the many comments saying we're overstepping our authority] "oh, no! Big, bad government trying to prevent unnecessary deaths! How terrible! Oh, the oppression!"
- "Party later at Walmart"

s.22

Suzannah

Suzannah Kelly

Senior Digital Communications Officer Government Communications & Public Engagement C: 778.584.2589 | O: 778-698-8244

From: Belanger, Matthew GCPE:EX
Sent: December 18, 2020 5:31 PM

To: hlth Regional Communications Directors

Cc: Lawrie, Hannah GCPE:EX; Greer, Shannon GCPE:EX; Shepherd, Brent GCPE:EX

Subject: Weekend Comms On-Call - December 18-20

Good afternoon,

Here's our weekend staff roster:

On: Hannah, Shannon and Paula Smith

Matt Belanger | Health Communications

Government Communications & Public Engagement

w: 250-952-1881 | m: 250-893-3925 | matthew.belanger@gov.bc.ca

From: van Gelderen, Courtney [PHSA] < Courtney.vanGelderen@phsa.ca> on behalf of IBCOC

<IBCOC@phsa.ca>

Sent: December 18, 2020 4:40 PM

To: Brown, Stephen R HLTH:EX; Henry, Bonnie HLTH:EX; Miller, Haley HLTH:EX; Brown, Ross Dr [VCH];

XT:Naus, Monika HLTH:IN; Reedijk, Jill [BCCDC]; Lavoie, Martin HLTH:EX; Lawrie, Hannah GCPE:EX; XT:McDonald, Shannon HLTH:IN; XT:Dawkins, Laurie GCPE:IN; Delorme, Gerry (PHSA) [VIHA]; Prevost, Jean-Marc GCPE:EX; VPOEOC [PHSA]; Halicki, Ashley HLTH:EX; Galt, Jamie HLTH:EX; Pokorny, Peter HLTH:EX; Hassam, Noorjean [BCCDC]; 'tim.byres@forces.gc.ca'; XT:HLTH Brown, Libby; Gustafson,

Reka [BCCDC]; XT:Patrick, David HLTH:IN; 'SHEA.BRAMLEY@forces.gc.ca';

'Patricia.Laing@forces.gc.ca'; Hinde, Grace [PHSA]; Smith, Paula GCPE:EX; XT:Pope, Darcia HLTH:IN; Bru, Carolyn GCPE:EX; 'Deborah.Lester@redcross.ca'; 'Robert.Macquarrie2@ecn.forces.gc.ca'; Quirk, Ron EHS:IN; Twyford, Philip HLTH:EX; Barclay, Corrie A HLTH:EX; Brach, Pader W EMBC:EX; XT:Palmer, Becky HLTH:IN; Virani, Alice [PHSA]; Thistle-Walker, Carlene HLTH:EX; IBCOC; Carroll, Jonathan C HLTH:EX; Greer, Shannon GCPE:EX; Achampong, Bernard HLTH:EX; Massey, Keren L HLTH:EX; Grieve, Chandler GCPE:EX; Youngs, Kirsten R GCPE:EX; Thompson, Laurel HLTH:EX; Forge, Kathryn EMBC:EX;

XT:Lavery, John HLTH:IN; CoastalSMD; IBCOC

Subject: FW: COVID-19 Vaccine Inventory Management and Reporting | Process, Roles and Procedure visual COVID 19 Vaccine Inventory Management and Reporting - Process V1.0_20201217.jpg; COVID 19

Vaccine Inventory Management and Reporting - Roles and Procedure visual V1.0_20201217.jpg; TEMPLATE - HA_vaccine_site_inventory_tracking_min_data_template_YYYYMMDD.xlsx; COVID-19

Vaccine Inventory Management and Reporting | Process, Roles and Procedure

[EXTERNAL] This email came from an external source. Only open attachments or links that you are expecting from a known sender.

Good afternoon,

Please find the following documents attached:

- COVID-19 Vaccine Inventory Management and Reporting Process V1.0
- COVID-19 Vaccine Inventory Management and Reporting Roles and Procedure visual V1.0
- TEMPLATE HA vaccine site inventory tracking

Many thanks, Courtney

Courtney van Gelderen

Executive Assistant to John Lavery, Executive Director HEMBC Provincial Health Services Authority

Office: #200 - 1333 W Broadway, Vancouver, BC V6H 1G9

Phone: 604-829-2537 | Mobile: 604-785-6328 | courtney.vangelderen@phsa.ca | www.phsa.ca

From: Barclay, Corrie A HLTH:EX [mailto:Corrie.Barclay@gov.bc.ca]

Sent: Friday, December 18, 2020 4:28 PM

To: Brown, Ross Dr [VCH] <Ross.Brown@vch.ca>; Lavery, John [PHSA] <john.lavery@phsa.ca>

Cc: Pokorny, Peter HLTH:EX < Peter.Pokorny@gov.bc.ca >; Aitken, Jeff HLTH:EX < Jeff.Aitken@gov.bc.ca > Subject: FW: COVID-19 Vaccine Inventory Management and Reporting | Process, Roles and Procedure visual

EXTERNAL SENDER. If you suspect this message is malicious, please forward to spam@phsa.ca and **do not** open attachments or click on links.

Hi Ross and John

We are in a position to communicate a formal message instructing HA Holding Points to implement daily inventory reporting. Who would be the best to send this out?

A draft email correspondence is included, for consideration.

The primary contacts responsible for this actioning on this process also received communication from Heidi on the digital IMIT team through the working group distribution list (see below).

Background:

- This week we hosted a series of workshops with HA reps and BCCDC logistics/inventory leads to co-design an inventory management process for COVID-19 vaccines.
- Our objective was to design a process that minimizes impact on operational teams, leverages existing processes and systems, and accomplishes daily provincial reporting requirements.
- We are feeling confident it is a low burden approach, and allows for streamlined reporting as we can directly leverage the Panorama Inventory Module for the provincial daily reporting requirements.

From: Giesbrecht, Heidi HLTH:EX **Sent:** December 17, 2020 9:33 PM

To: 'Laura.St.Jean@northernhealth.ca' < Laura.St.Jean@northernhealth.ca; 'Jodi.Fayant@interiorhealth.ca'

<Jodi.Fayant@interiorhealth.ca>; XT:HLTH Brookes, Linda linda.brookes@interiorhealth.ca>; 'Alicia.Nelson@viha.ca'

. 'Emily.Malnis@vch.ca; 'Emily.Malnis@vch.ca'; 'Wendy.DiPalma@vch.ca'

<<u>Wendy.DiPalma@vch.ca</u>>; 'reneette.bonghanoy@vch.ca' <<u>reneette.bonghanoy@vch.ca</u>>;

'Donna.Griffith@fraserhealth.ca' <Donna.Griffith@fraserhealth.ca>; 'Haylie.Sinclair@fraserhealth.ca'

<Haylie.Sinclair@fraserhealth.ca>

Cc: 'Nhassam@bccdc.ca' < Nhassam@bccdc.ca >; XT:Naus, Monika HLTH:IN < monika.naus@bccdc.ca >;

'LMathany@bccdc.ca' <LMathany@bccdc.ca>; 'Jill.Reedijk@bccdc.ca' <Jill.Reedijk@bccdc.ca>; 'Helen.Xing@bccdc.ca'

<Helen.Xing@bccdc.ca>; 'Jim.Sinclair@bccdc.ca' <Jim.Sinclair@bccdc.ca>; 'Brent.Gabel@bccdc.ca'

<Brent.Gabel@bccdc.ca</p>
; 'Jessica.Taylor@bccdc.ca' <Jessica.Taylor@bccdc.ca</p>
; 'Julie.Wilson@hssbc.ca'

Julie.Wilson@hssbc.ca>; XT:Ognjenka, Djurdjev HLTH:IN <ODjurdjev@phsa.ca>; XT:Mussavi Rizi, Seyed Ali HLTH:IN

<smussavirizi@phsa.ca>; 'jeffin.vekkal@phsa.ca' <jeffin.vekkal@phsa.ca>; 'Nicholas.leoup@vch.ca'

< Nicholas.leoup@vch.ca >; 'Cindy.Masaro@vch.ca' < Cindy.Masaro@vch.ca >; 'Juan.Solorzano@vch.ca'

<<u>Juan.Solorzano@vch.ca</u>>; XT:HLTH Samra, Anup <<u>anup.samra@fraserhealth.ca</u>>; 'Sherry.Baidwan@fraserhealth.ca'

<Sherry.Baidwan@fraserhealth.ca>; 'Patricia.Fothergill@viha.ca' <Patricia.Fothergill@viha.ca>;

'Carolyn.Hutton@viha.ca' < Carolyn.Hutton@viha.ca >; 'Desiree.Ord@viha.ca' < Desiree.Ord@viha.ca >;

'Patricia.Fothergill@viha.ca' < Patricia.Fothergill@viha.ca >; 'Mike.Gagel@northernhealth.ca'

<Mike.Gagel@northernhealth.ca>; 'Courtenay.Kelliher@northernhealth.ca' <Courtenay.Kelliher@northernhealth.ca>;

'Patricia.Strim@northernhealth.ca' < Patricia.Strim@northernhealth.ca'; 'Kristen.Hanson@interiorhealth.ca'

<Kristen.Hanson@interiorhealth.ca>; 'Jonathan.Spence@interiorhealth.ca' <Jonathan.Spence@interiorhealth.ca>;

'julene.cranch@fnha.ca' <julene.cranch@fnha.ca>; 'Marion.guenther@fnha.ca' <Marion.guenther@fnha.ca>;

'Sian.Crothers@phsa.ca' <<u>Sian.Crothers@phsa.ca</u>>; 'samantha.bratty1@phsa.ca' <<u>samantha.bratty1@phsa.ca</u>>; Marsh, Lisa HLTH:EX <<u>Lisa.2.Marsh@gov.bc.ca</u>>; Beresford, Bryony HLTH:EX <<u>Bryony.Beresford@gov.bc.ca</u>>; Giesbrecht, Heidi

HLTH:EX <Heidi.Giesbrecht@gov.bc.ca>

Subject: COVID-19 Vaccine Inventory Management and Reporting | Process, Roles and Procedure visual

Hello, in advance of a formalized communication, I would like to thank you all for participating in a series of highly productive workshops where we co-designed an inventory management process this week. Our objective was to develop a simple set of steps that minimizes impact on operational teams, leverages our existing systems and processes, and accomplishes the daily provincial reporting requirements.

We have strived to extend the workshop invites broadly, although I can appreciate the challenge in joining these sessions with so many pressing priorities. The process was co-designed in collaboration with HA reps and BCCDC logistics/inventory leads. We are feeling confident it is a low burden approach, and allows for streamlined reporting as we can directly leverage the Panorama Inventory Module for the provincial daily reporting requirements. If it is helpful, we can jump on a quick call to help clarify the basic steps.

The province requires from each Inventory Holding Point:

- Daily count of "vials in the freezer" (please just subtract the vials distributed to all clinics that day from the total quantity on hand do NOT unnecessarily open the freezer).
- Aggregate count of "vials in the field" that are unused, but still viable at end of each clinic day
- Any "vials wasted", in the event of breakage or other significant event (e.g. theft)

There are new inventory fields in panorama to support these daily aggregate counts. We are also supplying a simple manual spreadsheet (in the event of system outage). **Daily information must be updated in Panorama Inventory by 9:00AM (for the previous day)**. Friday-Saturday-Sunday reports can be submitted on Mondays by 9:00AM, however, require three successive entries to ensure clear separation of data.

Attached is a detailed flow diagram with visual procedure and roles summary. **Please strive to implement for 9am Friday, Dec 18**th. This process will be revised as circumstances change. A formal communication will follow.

Should you have any questions, please contact Lauren Mathany LMathany@bccdc.ca or Helen Xing (Panorama) Helen.Xing@bccdc.ca. We are wanting to support you!

With kind regards, Heidi

Heidi Giesbrecht

Senior Director, Digital Health Strategic Initiatives – Public Health | COVID-19 Portfolio Lead Health Sector IM/IT Division | BC Ministry of Health Mobile: (778) 678-8071 | Email: Heidi.Giesbrecht@gov.bc.ca

SERVICE ACCOUNTABILITY TEAMWORK CURIOSITY PASSION COURAGE

I N T E G R I T Y

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From: van Gelderen, Courtney [PHSA] < Courtney.vanGelderen@phsa.ca> on behalf of IBCOC

<IBCOC@phsa.ca>

Sent: December 18, 2020 4:33 PM

To: Brown, Stephen R HLTH:EX; Henry, Bonnie HLTH:EX; Miller, Haley HLTH:EX; Brown, Ross Dr [VCH];

XT:Naus, Monika HLTH:IN; Reedijk, Jill [BCCDC]; Lavoie, Martin HLTH:EX; Lawrie, Hannah GCPE:EX; XT:McDonald, Shannon HLTH:IN; XT:Dawkins, Laurie GCPE:IN; Delorme, Gerry (PHSA) [VIHA]; Prevost, Jean-Marc GCPE:EX; VPOEOC [PHSA]; Halicki, Ashley HLTH:EX; Galt, Jamie HLTH:EX; Pokorny, Peter HLTH:EX; Hassam, Noorjean [BCCDC]; 'tim.byres@forces.gc.ca'; XT:HLTH Brown, Libby; Gustafson,

Reka [BCCDC]; XT:Patrick, David HLTH:IN; 'SHEA.BRAMLEY@forces.gc.ca';

'Patricia.Laing@forces.gc.ca'; Hinde, Grace [PHSA]; Smith, Paula GCPE:EX; XT:Pope, Darcia HLTH:IN; Bru, Carolyn GCPE:EX; 'Deborah.Lester@redcross.ca'; 'Robert.Macquarrie2@ecn.forces.gc.ca'; Quirk, Ron EHS:IN; Twyford, Philip HLTH:EX; Barclay, Corrie A HLTH:EX; Brach, Pader W EMBC:EX; XT:Palmer, Becky HLTH:IN; Virani, Alice [PHSA]; Thistle-Walker, Carlene HLTH:EX; IBCOC; Carroll, Jonathan C HLTH:EX; Greer, Shannon GCPE:EX; Achampong, Bernard HLTH:EX; Massey, Keren L HLTH:EX; Grieve, Chandler GCPE:EX; Youngs, Kirsten R GCPE:EX; Thompson, Laurel HLTH:EX; Forge, Kathryn EMBC:EX;

XT:Lavery, John HLTH:IN; CoastalSMD; IBCOC

Subject: IBCOC Internal SitRep 2020-12-18
Attachments: IBCOC Internal SitRep 2020-12-18.docx

[EXTERNAL] This email came from an external source. Only open attachments or links that you are expecting from a known sender.

Good afternoon,

Please find IBCOC Internal SitRep 2020-12-18 attached.

Many thanks, Courtney

Courtney van Gelderen

Executive Assistant to John Lavery, Executive Director HEMBC Provincial Health Services Authority

Office: #200 - 1333 W Broadway, Vancouver, BC V6H 1G9

Phone: 604-829-2537 | Mobile: 604-785-6328 | courtney.vangelderen@phsa.ca | www.phsa.ca

From: van Gelderen, Courtney [PHSA] < Courtney.vanGelderen@phsa.ca> on behalf of IBCOC

<IBCOC@phsa.ca>

Sent: December 18, 2020 4:01 PM

To: Brown, Stephen R HLTH:EX; Henry, Bonnie HLTH:EX; Miller, Haley HLTH:EX; Brown, Ross Dr [VCH];

XT:Naus, Monika HLTH:IN; Reedijk, Jill [BCCDC]; Lavoie, Martin HLTH:EX; Lawrie, Hannah GCPE:EX; XT:McDonald, Shannon HLTH:IN; XT:Dawkins, Laurie GCPE:IN; Delorme, Gerry (PHSA) [VIHA]; Prevost, Jean-Marc GCPE:EX; VPOEOC [PHSA]; Halicki, Ashley HLTH:EX; Galt, Jamie HLTH:EX; Pokorny, Peter HLTH:EX; Hassam, Noorjean [BCCDC]; 'tim.byres@forces.gc.ca'; XT:HLTH Brown, Libby; Gustafson,

Reka [BCCDC]; XT:Patrick, David HLTH:IN; 'SHEA.BRAMLEY@forces.gc.ca';

'Patricia.Laing@forces.gc.ca'; Hinde, Grace [PHSA]; Smith, Paula GCPE:EX; XT:Pope, Darcia HLTH:IN; Bru, Carolyn GCPE:EX; 'Deborah.Lester@redcross.ca'; 'Robert.Macquarrie2@ecn.forces.gc.ca'; Quirk, Ron EHS:IN; Twyford, Philip HLTH:EX; Barclay, Corrie A HLTH:EX; Brach, Pader W EMBC:EX; XT:Palmer, Becky HLTH:IN; Virani, Alice [PHSA]; Thistle-Walker, Carlene HLTH:EX; IBCOC; Carroll, Jonathan C HLTH:EX; Greer, Shannon GCPE:EX; Achampong, Bernard HLTH:EX; Massey, Keren L HLTH:EX; Grieve, Chandler GCPE:EX; Youngs, Kirsten R GCPE:EX; Thompson, Laurel HLTH:EX; Forge, Kathryn EMBC:EX;

XT:Lavery, John HLTH:IN; CoastalSMD; IBCOC

Subject: IBCOC Meeting Documents - December 18, 2020

Attachments: Agenda-IBCOC-2020-12-18.docx; Minutes-IBCOC-2020-12-17.docx; Action-plan-

IBCOC-2020-12-18.xlsm; SBAR 009 - COVID-19 Vaccine Sequencing December 18 2020 224pm.docx;

SBAR-010-Vaccine Delivery Sites-FNHA nursing stations Dec 17 2020.docx

[EXTERNAL] This email came from an external source. Only open attachments or links that you are expecting from a known sender.

Good afternoon,

Please find attached the documents for today's Immunize BC Operations Centre meeting as received thus far:

- Agenda IBCOC 2020-12-18
- Minutes IBCOC 2020-12-17
- Action Plan IBCOC 2020-12-18
- SBAR-009-Vaccine Sequencing December 18 2020
- SBAR-010-Vaccine Delivery Sites-FNHA Nursing Stations Dec 17 2020

Thanks, Courtney

Courtney van Gelderen

Executive Assistant to John Lavery, Executive Director HEMBC Provincial Health Services Authority

Office: #200 - 1333 W Broadway, Vancouver, BC V6H 1G9

Phone: 604-829-2537 | Mobile: 604-785-6328 | courtney.vangelderen@phsa.ca |www.phsa.ca

Courtney van Gelderen Executive Assistant to John Lavery, Executive Director HEMBC Provincial Health Services Authority

Office: #200 - 1333 W Broadway, Vancouver, BC V6H 1G9
Phone: 604-829-2537 | Mobile: 604-785-6328 | courtney.vangelderen@phsa.ca | www.phsa.ca

From: Health, HLTH HLTH:EX

Sent: December 18, 2020 1:49 PM

To: May, Stephen GCPE:EX

Cc: Prevost, Jean-Marc GCPE:EX; Tyson, Jo HLTH:EX

Subject: FYI to GCPE: copy of e mail sent to John Horgan

copy of e mail sent to John Horgan; FW: client s.2

copy of e mail sent to John Horgan; FW: client s.22 Ministry of Health Response - 1178299

Good afternoon,

Just wanting to loop GCPE in as we have received this latest incoming from MAH, where s.22 is stating she is going to the media. We will add this to our current assignment with HSD under CLIFF 1183958 and have included the initial incoming for your reference. There was previous correspondence with back in Sept/Oct of this year which I have also included for easy reference that is now closed.

Kind regards, Sandy Stevens

Issues Assessment and Liaison Analyst - Correspondence Lead Corporate Operations Unit Ministry of Health

TeL: 250-952-1850 | Email: Sandy. Stevens@gov.bc.ca

I respectfully acknowledge and with gratitude that I live, work and play on the traditional lands of the Lekwungen speaking peoples of the Esquimalt and Songhees First Nations

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A Please consider the environment before printing

From: Correspondence Services MAH:EX <MAH.ExecutiveCorrespondence@gov.bc.ca>

Sent: December 14, 2020 2:11 PM

To: Health, HLTH HLTH:EX < HLTH. Health@gov.bc.ca>

Cc: Correspondence Services MAH:EX <MAH.ExecutiveCorrespondence@gov.bc.ca>

Subject: FW: copy of e mail sent to John Horgan

Good afternoon,

A redirect for your review and action as appropriate. We will fyi/file our incoming.

Thank you,

Tammy Tubman
Correspondence Coordinator
Executive Correspondence Services
Ministry of Municipal Affairs
778-698-3573

From: Health, HLTH HLTH:EX

Sent: December 18, 2020 12:42 PM

To: May, Stephen GCPE:EX

Cc: Prevost, Jean-Marc GCPE:EX; Tyson, Jo HLTH:EX

Subject: FW: Request for Audio Recording of Telephone Townhall with Premier Horgan, Dr. Bonnie Henry,

Minister Dix with Religious Leaders, Monday December 14

Hi Stephen. Is the email below something that GCPE is able to answer or provide to the writer, in regard to an audio recording of Telephone Townhall with Premier Horgan, Dr. Henry, Minister Dix, and Religious Leaders on Monday December 14 at 10:30 am?

Thank you!

Julie Price

Corporate Operations

Ministry of Health

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A Please consider the environment before printing

From: Daniel Park <info@vkfgem.org> Sent: December 16, 2020 3:04 PM

To: Minister, HLTH HLTH:EX <HLTH.Minister@gov.bc.ca>; Prov Hlth Office HLTH:EX <ProvHlthOffice@gov.bc.ca> Subject: Request for Audio Recording of Telephone Townhall with Premier Horgan, Dr. Bonnie Henry, Minister Dix with

Religious Leaders, Monday December 14

[EXTERNAL] This email came from an external source. Only open attachments or links that you are expecting from a known sender.

Hello,

Thank you for inviting me to the Telephone Townhall with Premier Horgan, Dr. Bonnie Henry, Minister Dix with Religious Leaders, on Monday December 14 at 10:30 am. They were all very helpful and understanding.

I would like to know if there is an audio file or transcript of the conversation Thank you for your time and consideration in this matter.

--

Pastor Daniel Park
Vancouver Korean Full Gospel Church
English Ministry Pastor for Children, Youth, College & Adults
www.vkfgem.org

From: Bloxham, Cheryl < Cheryl.Bloxham@VIHA.CA> on behalf of Island Health Communication

<Communication@viha.ca>

Sent: December 18, 2020 12:37 PM
To: Island Health Communication

Subject: Island Health News: Saanich Peninsula outbreak update: two additional COVID-19 cases

Attachments: image001.emz

[EXTERNAL] This email came from an external source. Only open attachments or links that you are expecting from a known sender.

islandhealth.ca/news



INFORMATION BULLETIN

FOR IMMEDIATE RELEASE December 18, 2020

Saanich Peninsula outbreak update: two additional COVID-19 cases

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Page 15 of 31

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From: Health, HLTH HLTH:EX

Sent: December 18, 2020 11:08 AM

To: May, Stephen GCPE:EX

Cc: Prevost, Jean-Marc GCPE:EX; Tyson, Jo HLTH:EX **Subject:** FOR GCPE FYI ONLY - FW: Denial of benefits

Hi Stephen. I am forwarding the email below to GCPE as FYI only, as the writer indicated a media contact in her email. We will be logging this to HSD into CLIFF for a direct response.

Thank you!

Julie Price

Corporate Operations

Ministry of Health

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From: s.22

Sent: December 18, 2020 10:55 AM

To: viewercontactbc@globalnews.ca; Minister, HLTH HLTH:EX <HLTH.Minister@gov.bc.ca>

Subject: Fwd: Denial of benefits

[EXTERNAL] This email came from an external source. Only open attachments or links that you are expecting from a known sender.

Sent from my iPhone

Begin forwarded message:

From: \$.22

Date: December 18, 2020 at 10:53:14 AM PST

To: niki.sharma.MLA@leg.bc.ca Subject: Denial of benefits

s.22

Sent from my iPhone

From: Dale, Raman GCPE:EX
Sent: December 18, 2020 9:51 AM

To: Soo, Rosilyn L GCPE:EX; Finn, Heather GCPE:EX; Kouri, Rosa GCPE:EX; Scarth, Todd FIN:EX; McGregor,

Cara GCPE:EX; Kerr, Grant GCPE:EX; Devereux, Rick GCPE:EX; LeSueur, Kathryn GCPE:EX; Thaw, Sara GCPE:EX; Hanuman, Heron GCPE:EX; Pratt, Andrew GCPE:EX; Ryckman, Scott GCPE:EX; Iliffe, Liam GCPE:EX; Smith, Justin GCPE:EX; Gallant, Linda GCPE:EX; Croft, Robyn J GCPE:EX; Mann, Yvonne GCPE:EX; Foster, Bruce GCPE:EX; Grieve, Chandler GCPE:EX; Byers, Lindsay GCPE:EX; Blasco, America

GCPE:EX; Kerrigan, Andrea GCPE:EX; GCPE Comm Directors; GCPE Comm Managers

Cc: Poorooshasb, Nammi GCPE:EX; Faust, Marnie L GCPE:EX; Zadravec, Don GCPE:EX

Subject: RE: GCPE Re-integration update - December 18th

Attachments: FW: COVID FAQ Updates

Good morning everyone,

As per the BCPS direction from late November, the pause of the return to the workplace process for all staff remains in effect for the foreseeable future. Those not required to attend the office due to operational requirements are supported to work remotely until further direction is provided by the PHO.

We know that many staff across from GCPE have continued to work in the office since the beginning of the pandemic, and that out our workplaces are safe, controlled environments.

Please see attached for the updated FAQs on myHR and some info from Bobbi Sadler, DM PSA, including info on masks in the workplace and the CRA WFH tax deductions.

The workplace health check assessment remains in effect for anyone planning to enter the office. This will likely remain a requirement for the duration of 2021.

For folks at 617 Government, over the next 2 weeks, please contact Bruce Foster should you need any support on the 4th floor (deliveries, reception etc).

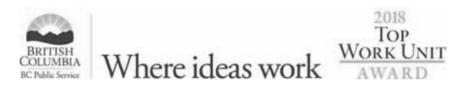
Thank you to everyone for your support, vigilance, and leadership over this past year.

On behalf of the GCPE COVID Controls Committee, wishing you and your families a safe and happy holidays.

Raman Dale, CPA, CMA

Executive Director, Finance and Corporate Services Government Communications and Public Engagement

Phone: (250) 920-8810



From: Dale, Raman GCPE:EX Sent: November 20, 2020 2:35 PM

To: Soo, Rosilyn L GCPE:EX <Rosilyn.Soo@gov.bc.ca>; Finn, Heather GCPE:EX <Heather.Finn@gov.bc.ca>; Kouri, Rosa GCPE:EX <Rosa.Kouri@gov.bc.ca>; Scarth, Todd FIN:EX <Todd.Scarth@gov.bc.ca>; Kerr, Grant GCPE:EX

<Grant.Kerr@gov.bc.ca>; Devereux, Rick GCPE:EX <Rick.Devereux@gov.bc.ca>; LeSueur, Kathryn GCPE:EX
<Kathryn.LeSueur@gov.bc.ca>; Thaw, Sara GCPE:EX <Sara.Thaw@gov.bc.ca>; s.22 - Hardin, Karl GCPE:EX
<Karl.Hardin@gov.bc.ca>; Hanuman, Heron GCPE:EX <Heron.Hanuman@gov.bc.ca>; Pratt, Andrew GCPE:EX
<Andrew.Pratt@gov.bc.ca>; Ryckman, Scott GCPE:EX <Scott.Ryckman@gov.bc.ca>; Iliffe, Liam GCPE:EX
<Liam.Iliffe@gov.bc.ca>; Smith, Justin GCPE:EX <Justin.Smith@gov.bc.ca>; Gallant, Linda GCPE:EX
<Linda.Gallant@gov.bc.ca>; Mann, Yvonne GCPE:EX <Yvonne.Mann@gov.bc.ca>; Foster, Bruce GCPE:EX
<Bruce.Foster@gov.bc.ca>; Grieve, Chandler GCPE:EX <Chandler.Grieve@gov.bc.ca>; Byers, Lindsay GCPE:EX
<Lindsay.Byers@gov.bc.ca>

Cc: Evans, Donna GCPE:EX <Donna.Evans@gov.bc.ca>; Poorooshasb, Nammi GCPE:EX <Nammi.Poorooshasb@gov.bc.ca>; Faust, Marnie L GCPE:EX <Marnie.Faust@gov.bc.ca>; Zadravec, Don GCPE:EX <Don.Zadravec@gov.bc.ca>

Subject: GCPE Re-integration update - November 20th

Good afternoon leads,

There has been a lot of news and announcements regarding the orders issued by the PHO yesterday afternoon. The PSA and Ministry Executive have been working diligently to communicate impacts to staff.

Included in the BCPS's new direction, is a temporary pause of the return to the workplace process for all staff. This means that those not required to attend the office due to operational requirements are supported to work remotely from November 23 to December 7th, and until further direction is provided by the PHO and our Public Service leadership.

However, we know that many people will be in the workplace to perform their duties (ie TNO staff) and we also know that some people choose to work in the office for various personal reasons. The offices remain open for those continuing to go the office due to operational requirements or personal circumstances. Workspaces remain safe, controlled environments.

At GCPE, we are actively continuing with our safe re-integration procedures and are making 2 notable changes in line with the provincial orders and consistent with the rest of the BCPS:

- Mask Requirements: Further guidance and clarity on masks is forthcoming from the PSA and will be included in another update to the FAQs soon. In the meantime, all GCPE staff are encouraged to wear a mask when they are not at their desk. If you have a condition which hinders your ability to wear a mask, please contact your supervisor to discuss. This may be an adjustment for people. Lets be courteous to our colleagues should a friendly reminder be needed in the coming weeks.
- <u>Daily Health Checks</u>: Effective immediately, all staff attending the office must complete a daily health check as part of their entry to the workplace at the beginning of each shift (the 4 questions on page 4). Supervisors must ensure the health check has taken place with each staff member prior to or upon entry to the workplace. For more information on check-in procedures visit the <u>Public Service Workplace Screening Guide</u>. Attached is the approach that is being adapted by the Ministry of Finance. Please note the piece on records. Further conversation may be needed at the branch level and/or with your respective Exec member on an approach that is most suitable for your group.

This week, we saw an average of 23 staff in the North Wing of 617 Government. Today there were 12. I anticipate similar figures over the order period.

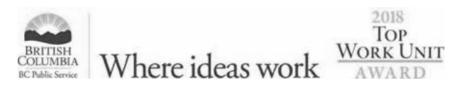
I realize that these are trying times and would like to reiterate the appreciation for everyone's resilience and dedication as we work through these changes together. If you, or your teams, need assistance in managing your health and wellbeing, please access the tools and resources available on the Mental Health & Well-Being Resource Hub.

Thank you,

Raman Dale, CPA, CMA

Executive Director, Finance and Corporate Services Government Communications and Public Engagement

Phone: (250) 920-8810



From: Executive Update PSA:EX < ExecutiveUpdate@gov.bc.ca>

Sent: November 19, 2020 4:19 PM

Subject: Executive Message from Don Wright: COVID-19 Update



COVID-19 Update

Hi everybody,

As you may have already heard, Dr. Bonnie Henry, the Provincial Health Officer (PHO), announced new measures today to address the continued spread of COVID-19 in B.C.

From the beginning of the pandemic, the BC Public Service has shaped its response in accordance with the PHO's direction to ensure we can balance your safety with the necessity of continued service delivery to British Columbians. Recently, this approach led us to suspend our plans for returning to regular workplaces in the Lower Mainland. As a result of today's guidance from the PHO, we are expanding that suspension provincewide effective this Monday, November 23.

This means, those who were asked to begin returning to the workplace on a part-time basis are no longer expected to do so at this time. Supervisors are to support employees' remote work where operationally feasible. Some employees may have valid personal reasons to want to continue coming in to their regular workplaces even if this is not required for operational reasons. Supervisors will similarly support these employees.

The suspension of return to workplace plans will remain in place until further notice and we will continue to ensure our approach is aligned with the latest PHO's direction. We are updating our online information for BC Public Service employees to reflect this change in direction, and you can find the most current resources on the MyHR website.

While we are suspending the move towards returning to regular workplaces at this time, I think it is important to restate that we continue to believe that the re-establishment of a healthy, in-person workplace community remains a corporate objective. There are key benefits to our culture, engagement, creativity and sense of well-being that flow from an in-person workplace community, and we look forward to re-establishing this when it is safe to do so.

In this context, it's important to reiterate that we remain confident in our workplace safety plans. Those who have worked in your regular workplaces throughout the pandemic due to operational requirements will continue to do so. All the safety plans and measures we have put in place remain in effect and must be followed to ensure your safety and that of your colleagues and clients. As new information becomes available, and as we receive new direction from the PHO that indicate these plans should be "tweaked" we will do so. As long as we do that, our workplaces will remain safe.

Some of you will have heard me or others use a running metaphor for our struggle with Covid-19 – how we need to understand that it is a "marathon, not a sprint." Carrying on with this metaphor, the most frustrating element of this "race" is we don't know exactly where the finish line is. I know the ongoing uncertainty created by the pandemic is hard for all of us, both professionally and personally, but it is clear this will continue to be a part of our lives for some time to come.

There are, however, grounds for optimism. Many of you will have been following the news about the various vaccines that have been developed as well as the advances in treating those that have developed Covid-19. While it is premature to predict when specific vaccines will be available, there are reasons to be hopeful that we will see benefits from the unprecedented global efforts to develop vaccines and treatments at the fastest pace consistent with prudent safety precautions.

Thank you for all you have done to support our province over these many long and difficult months. I know you will continue to do this in the months ahead. As you do so, please make sure you take good care of yourselves, your families and each other.

Don

Deputy Minister to the Premier,
Cabinet Secretary and Head of the BC Public Service



Please note: replies to this email will go to Employee News, and will be forwarded to the relevant executive members as appropriate.	

From: Gallant, Linda GCPE:EX
Sent: December 18, 2020 9:19 AM

To: GCPE All Staff; CITZ GDX Government Digital Experience Division

Cc: Nash, Amber PREM:EX; Aaron, Sage PREM:EX; Holmwood, Jen PREM:EX; McKinnon, Michael PREM:EX

Subject: GCPE/GDX All Staff Phone List SharePoint - Effective December 18th, 2020

Attachments: GCPE All Staff Phone List December 18 2020.pdf; GCPE All Staff Phone List December 18 2020.xlsx

Good morning,

Please view the attached updated staff phone list, which is effective December 18th, 2020. Included in this email is an Excel & a PDF version for a quicker read on your mobile devices.

GCPE staff can also access the updated All Staff Phone List on SharePoint.

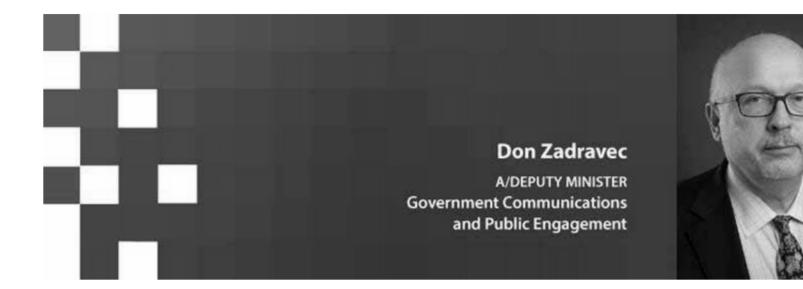
If there are any errors, information that is out of date on the phone list, or a distribution list issue, please notify me as soon as possible.

In addition, please ensure the previous phone list(s) are shredded and not disposed of in a garbage or recycle bin.

Happy Holidays, Linda

From: Zadravec, Don GCPE:EX
Sent: December 18, 2020 9:12 AM

To: GCPE All Staff
Subject: Holiday Message



Hello colleagues,

As we bid farewell to 2020, this is a good time to reflect on our successes and accomplishments over the pa

The COVID-19 pandemic has required us to work in new and innovative ways. You've made significant contributions to the success of our organization and, more importantly, to British Columbians by ensuring th access to the information they need to stay healthy, safe and well.

A big thank you for your efforts and contributions to support our province over these many difficult months. you will continue to do this in the weeks and months ahead.

I also wanted to acknowledge the generosity of our organization and acknowledge all those who contributed 14th Annual GCPE Family Christmas Hamper project. Over \$1800 was raised this year to support less fortunates within our community and it's in this spirit that the culture of our group is really evident. It was fun to many of you on the GCPE Virtual Holiday Social yesterday.

The holiday season will look different for many of us this year. Whatever your plans, I wish you happiness, r health. Season's Greetings to you and your families. All the best for 2021.

Don Zadravec Acting Deputy Minister GCPE 778-584-1252

From: Health, HLTH HLTH:EX

Sent: December 18, 2020 9:12 AM

To: May, Stephen GCPE:EX

Cc: Prevost, Jean-Marc GCPE:EX; Tyson, Jo HLTH:EX

Subject: FYI to GCPE: CMH Hospice losing beds

Importance: High

Good moring,

Just sharing with GCPE as this has been sent to the Media. We will be assigning this to HSD for a reponse.

Kind regards, Sandy Stevens

Issues Assessment and Liaison Analyst - Correspondence Lead Corporate Operations Unit Ministry of Health

TeL: 250-952-1850 | Email: Sandy.Stevens@gov.bc.ca

I respectfully acknowledge and with gratitude that I live, work and play on the traditional lands of the Lekwungen speaking peoples of the Esquimalt and Songhees First Nations

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A Please consider the environment before printing

From: Angel Elias <AElias@missionhospice.bc.ca>

Sent: December 17, 2020 10:52 AM

To: Donna Flood <dflood@hospiceprincegeorge.ca>; Pablita Thomas <pablita.thomas@bchpca.org>; Abbotsford <ron@abbotsfordhospice.org>; Amanda McNally <Amanda.McNally@PAHospiceSociety.org>; Andrea Critchley <andrea@abbotsfordhospice.org>; Beth Kish <kish.design@gmail.com>; Burnaby (hancri@shaw.ca) <hancri@shaw.ca>; Chilliwack <sue@chilliwackhospice.org>; Colin Sauer <colin@governance.ca>; Crossroads

<janice.boyle@crossroadshospice.org>; Delta <nancyp@deltahospice.org>; Langley

<carissahalley@langleyhospice.com>; Maple Ridge <Lindsey@RidgeMeadowsHospice.org>; New Westminster <diannejoy58@gmail.com>; Surrey <ed@surreyhospice.com>; Susan Scott Gabe <susan@sgabeassociates.com>

Cc: Armstrong, Teresa [FH] < Teresa. Armstrong@fraserhealth.ca>; Canning, Trena [FH]

<Trena.Canning@fraserhealth.ca>; D'Eith.MLA, Bob LASS:EX <Bob.Deith.MLA@leg.bc.ca>; Health, HLTH HLTH:EX

<HLTH.Health@gov.bc.ca>

Subject: CMH Hospice losing beds

Importance: High

Well this is not an email I wished to be making so close to the holidays. I had a phone meeting with Teresa Armstrong and Trena Canning this morning. They are wanting to take 5 of our Hospice beds for medical beds use. They say it is just temporary, but we all know this is a slippery slope. Mixing Hospice patients with medical???

For full transparency I have included them in this email so they fully understand the scope I will be taking to advocate against this. I ask when replying to please take their email off the list if you wish.

I asked the question was this just CMH Hospice, because we have open beds or will this take place in Hospice residence throughout the Fraser Health region. I was told yes it would be throughout Fraser health region. I am being told this is due to shortage of beds and if a hospice admit wants to come in they will move that medical patient, but I cannot understand if there is no place for this patient to begin then how can they move them??? Lots of logistics around this, and none of this is good. They are saying this is temporary and is only for over flow.

I asked how they can mitigate risk of exposure now bringing medical to Hospice floor and they responded that they will close a unit off for medical. So how then would a Hospice patient go into a closed area for medical??? HOSPICE IS END OF LIFE CARE NOT MEDICAL!!!

I feel this won't be temporary, our community is growing and the need for beds is growing. Fraser Health has access issues that need to be addressed and then we would not have low occupancy. I can speak first hand to this, when my mom was going into Hospice the Abbotsford nurse did not even know Mission had a Hospice! With the change of leadership and our long time leaders retiring like Daphne and Carol, we have had access issue since. I have had so many phone calls from people in our community trying to access our Hospice and were unable to and they died on medical. No acceptable. Yes the easy solution is just take our open beds, vs fixing access. I was told there were no people in the Q to come to Hospice, well it is the holidays, also how many palliative patients are sitting in medical and not being told about Hospice???

I understand we are in trying times with COVID, however mixing medical with Hospice is not the answer.

Our community has fundraised every year to fund the Christine Morrison Hospice comforts and our community is very sensitive about this, Fraser Health has taken so much from our hospital already.

So I am reaching out asking you to all help Mission Hospice Society advocate against this. Contact our MLA Bob D'Eith who is CC in this email and advocate against this. Explaining the importance of keeping our Hospice 10 beds as Hospice care. Fix access issues into our hospice vs keeping us with low occupancy.

I have contacted Global TV, CTV, Mission Record and will be informing our community at large what is happening so they can have a voice and start speaking out against this.

This is not something I wish to do, as I do respect Teresa and Trena very much and fully understand the difficult position they are in, however I am being placed in the position where I need to advocate against their plans and protect our 10 bed hospice residence.

Please call me if you need any further information 604-302-7423

Sincerely,

Angel Elias

Executive Director
Mission Hospice Society
www.missionhospice.bc.ca



Watch our Video

32180 Hillcrest Avenue, Mission BC, V2V 1L2 Office 604-826-2235 | Mobile 604-302-7423

From: Kathy Cloutier < Kathy.Cloutier@infrastructurebc.com>

Sent: December 18, 2020 8:32 AM

To: Harbord, Chris GCPE:EX; Leslie, Lisa GCPE:EX; Lowe, Sonia GCPE:EX; Youngs, Kirsten R GCPE:EX;

Prevost, Jean-Marc GCPE:EX; Lawrie, Hannah GCPE:EX; Greer, Shannon GCPE:EX; Leslie, Sean GCPE:EX; Fernandes, Jennifer GCPE:EX; Stewart, Courtney GCPE:EX; Emerson, Kim GCPE:EX; Filion, Corinna GCPE:EX; Burton, Meribeth GCPE:EX; Crebo, David GCPE:EX; Bowness, Lisanne GCPE:EX;

Wormald, Carla GCPE:EX; Rorison, Trish GCPE:EX; Chu, Timothy GCPE:EX

Subject: 9:00 am planned NR release: Partnerships BC to operate as Infrastructure BC with expanded

mandate

Attachments: NR_InfrastructureBC.pdf; InfrastructureBC_ActiveProcurement.pdf;

InfrastructureBC_ProcurementsCompleted.pdf; 12 2020 BC Major Infrastructure BC Project

Brochure.pdf

Importance: High

[EXTERNAL] This email came from an external source. Only open attachments or links that you are expecting from a known sender.

Greetings,

For your information, please find attached a news release and accompanying backgrounders to be issued at 9:00 am this morning officially announcing Partnerships BC's rebranding to Infrastructure BC with expanded mandate.

As well, BC's Major Infrastructure Project Brochure's first edition will be part of this announcement. This brochure, to be created semi-annually, is intended to better prepare the market for upcoming major infrastructure projects throughout the province.

Kindly Kathy



Kathy Cloutier

Director, Corporate & Government Relations

D: 250.475.4660 C: 250.216.5174

E: kathy.cloutier@infrastructurebc.com

Connect with Infrastructure BC's Linked in profile

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