Hastings Decampment / DTES

- It's a very difficult situation on the ground for people.
- We have shelter spaces available. I'm grateful to outreach workers working to help connect people to shelter.
- We're working closely with all partners as we work to deliver housing for people.
 - Roughly 100 units of housing opening each month for the next three months.
 - Re-opening the Gastown 95 units of freshly renovated SRO units, will free up shelter capacity
 - Purchased Chalmers Lodge to provide 100 more supportive homes, especially to seniors currently living in the Downtown Eastside.
- We're working closely with all partners, including the City.
- The City is responsible for on the ground operational decisions. Our role is housing and shelter.

We've heard stories of people who can't find a shelter bed?

- It's a challenging situation for people right now.
- While some individual shelters have been at capacity, there have been spaces available in the system.
- If someone goes to a shelter that's full, staff work hard to provide them information about places that have space.

By the Numbers

- 139 units of housing opened since the Fire Chief's order in July 2022.
- More than 90 people who were sheltering outside on East Hastings had already accepted housing offers and moved into safe homes.
- 330 homes to open between now and the end of June – roughly 100 a month.
- Since 2018, the Province, through BC Housing, has opened more than 1,400 new supportive homes in Vancouver for people experiencing homelessness, with nearly 900 more underway.
- Since 2018, the Province has opened more than 800 affordable rental homes in Vancouver, with more than 3,100 more underway.

From: Suddaby, Clay GCPE:EX(Clay.Suddaby@gov.bc.ca)

Schollen, Tasha GCPE:EX (Tasha.Schollen@gov.bc.ca); Karimi, Nina HOUS:EX

To: (Nina.Karimi@gov.bc.ca); Marriott, Sarah GCPE:EX (Sarah.Marriott@gov.bc.ca); LP HOUS MO

Political Staff (HOUS MOPOLSTAFF@Victoria1.gov.bc.ca)

Subject: Re: REVIEW: Media - Frances Bula - Data on shelters,

Sent: 04/07/2023 02:12:31

Message Body:

SEND.;) thanks Tasha.

Clay Suddaby (he/him)
Communications Director
BC Ministry of Housing
Government Communications & Public Engagement

Mobile: 250-380-8947

From: Schollen, Tasha GCPE:EX <Tasha.Schollen@gov.bc.ca>

Sent: Thursday, April 6, 2023 7:11:24 PM

To: Suddaby, Clay GCPE:EX <Clay.Suddaby@gov.bc.ca>; Karimi, Nina HOUS:EX

<Nina.Karimi@gov.bc.ca>; Marriott, Sarah GCPE:EX <Sarah.Marriott@gov.bc.ca>; LP HOUS

MO Political Staff < HOUS_MOPOLSTAFF@Victorial.gov.bc.ca> Subject: RE: REVIEW: Media - Frances Bula - Data on shelters,

Okay just spoke to Nina, this is what we are going with....see highlight for change.

From: Schollen, Tasha GCPE:EX

Sent: Thursday, April 6, 2023 7:04 PM

To: Suddaby, Clay GCPE:EX <Clay.Suddaby@gov.bc.ca>; Karimi, Nina HOUS:EX

<Nina.Karimi@gov.bc.ca>; Marriott, Sarah GCPE:EX <Sarah.Marriott@gov.bc.ca>; LP HOUS

MO Political Staff < HOUS_MOPOLSTAFF@Victorial.gov.bc.ca>

Subject: RE: REVIEW: Media - Frances Bula - Data on shelters,

Over the past several months, the Province and BC Housing have worked with Indigenous, community and government partners to develop and implement a new coordinated response plan to support people in the Downtown East side and build on the community's strength and resilience.

We're focused on helping people get off the streets, bringing them inside to resolve encampments, and on strengthening health, social and cultural supports to make the Downtown East side a healthier, safer place for everyone. Through this plan, we've already helped 90 people move into safe homes, with 330 additional homes to come by the end of June.

We are working to ensure everyone has shelter - so far 18 people have moved indoors and there are more spaces available.

While precise shelter numbers fluctuate, we're working with the Province and the City of Vancouver to ensure sufficient shelter spaces are available and existing shelters are extended. During COV bylaw enforcement on April 5, there were over 1,200 active shelter spaces across Vancouver. As the City of Vancouver has taken action enforcing their street use bylaws to address safety concerns on Hastings Street, we urge people to take up these indoor shelter options while long-term housing options are completed.

We are continuing to work with operators to extend EWR and temporary winter shelters to nightly operation to further increase capacity.

The City of Vancouver's most recent available breakdown of Single Room Occupancy housing in Vancouver only includes:

- * BC Housing and City of Vancouver SRO hotel portfolio account for 41 buildings and 2,651 SRO units
- * Non-profit and Chinese Benevolent Society account for 22 buildings and 815 SRO units
- * Privately owned SRO buildings account for 91 buildings and 3,724 SRO units

BC Housing oversees two housing registries: the Housing Registry is an application database for people in search of subsidized rental housing and the Supportive Housing Registry is an application database for people at-risk of or experiencing homelessness who require housing with supports. Allocation of subsidized housing in B.C. is based on housing need, not length of time on a waitlist. How quickly a person receives an offer of accommodation is dependent on the needs of other applicants on the waitlist, and housing availability in the region. When assessing the needs of applicants, priority is given to seniors (age 55+), persons in receipt of disability pension, families with children, and people's current housing status, such as experiencing or at risk of homelessness. For this reason, it is important that people in the Registry "check in" every six months to keep their file up to date with any changes to their circumstances and current contact information, and to advise us if their housing situation has become urgent.

As of most recent information available for Vancouver (March 31, 2023), there were 5,678 applicants on the Housing Registry and 3,667 individuals on the Supportive Housing Registry. Please note that the Housing Registry counts applicants by households, and so the previous number may not accurately represent the total number of individuals.

Currently, City of Vancouver staff are working with those individuals with structures being taken down to provide outreach support and connect them with available shelter. In addition, those who are interested in housing can call 604-648-4270 to begin a new application or check current status of one which has already been submitted.

From: Suddaby, Clay GCPE:EX <Clay.Suddaby@gov.bc.ca>

Sent: Thursday, April 6, 2023 6:52 PM

To: Karimi, Nina HOUS:EX <Nina.Karimi@gov.bc.ca>; Marriott, Sarah GCPE:EX

<Sarah.Marriott@gov.bc.ca>; LP HOUS MO Political Staff

<HOUS MOPOLSTAFF@Victorial.gov.bc.ca>

Cc: Schollen, Tasha GCPE:EX <Tasha.Schollen@gov.bc.ca> Subject: Re: REVIEW: Media - Frances Bula - Data on shelters,

Thanks Nina! Tasha can you please make that change and send me the revised?

Clay Suddaby (he/him)
Communications Director
BC Ministry of Housing
Government Communications & Public Engagement

Mobile: 250-380-8947

From: Karimi, Nina HOUS:EX <Nina.Karimi@gov.bc.ca>

Sent: Thursday, April 6, 2023 6:50:28 PM

To: Suddaby, Clay GCPE:EX <Clay.Suddaby@gov.bc.ca>; Marriott, Sarah GCPE:EX

<Sarah.Marriott@gov.bc.ca>; LP HOUS MO Political Staff

<HOUS MOPOLSTAFF@Victoria1.gov.bc.ca>

Cc: Schollen, Tasha GCPE:EX <Tasha.Schollen@gov.bc.ca>

Subject: Re: REVIEW: Media - Frances Bula - Data on shelters,

Okay forwarded the sit update to you and Sarah.

s.13; s.16

Get Outlook for iOS

From: Suddaby, Clay GCPE:EX <Clay.Suddaby@gov.bc.ca>

Sent: Thursday, April 6, 2023 6:26:05 PM

To: Karimi, Nina HOUS:EX <Nina.Karimi@gov.bc.ca>; Marriott, Sarah GCPE:EX

<Sarah.Marriott@gov.bc.ca>; LP HOUS MO Political Staff

<HOUS MOPOLSTAFF@Victoria1.gov.bc.ca>

Cc: Schollen, Tasha GCPE:EX <Tasha.Schollen@gov.bc.ca>

Subject: Re: REVIEW: Media - Frances Bula - Data on shelters,

Sounds good, though I'm not sure what update you're referring to? I'm going to tell BCH to either beg France for an extension or say sorry they can't meet the deadline.

Clay Suddaby (he/him) Communications Director BC Ministry of Housing

Government Communications & Public Engagement

Mobile: 250-380-8947

From: Karimi, Nina HOUS:EX <Nina.Karimi@gov.bc.ca>

Sent: Thursday, April 6, 2023 6:22:02 PM

To: Marriott, Sarah GCPE:EX <Sarah.Marriott@gov.bc.ca>; Suddaby, Clay GCPE:EX

<Clay.Suddaby@gov.bc.ca>; LP HOUS MO Political Staff

<HOUS MOPOLSTAFF@Victoria1.gov.bc.ca>

Cc: Schollen, Tasha GCPE:EX <Tasha.Schollen@gov.bc.ca> Subject: Re: REVIEW: Media - Frances Bula - Data on shelters,

Hi! Sorry I need to confirm something about walk in shelters with Meghan, but while k do that can yuh correct the total allocated spaces with the updates numbers:

s.13

From: Marriott, Sarah GCPE:EX <Sarah.Marriott@gov.bc.ca>

Sent: Thursday, April 6, 2023 5:58:29 PM

To: Suddaby, Clay GCPE:EX <Clay.Suddaby@gov.bc.ca>; LP HOUS MO Political Staff

<HOUS MOPOLSTAFF@Victoria1.gov.bc.ca>

Cc: Schollen, Tasha GCPE:EX <Tasha.Schollen@gov.bc.ca>

Subject: RE: REVIEW: Media - Frances Bula - Data on shelters,

A bit of moving stuff around and suggested additions from me.

From: Suddaby, Clay GCPE:EX <Clay.Suddaby@gov.bc.ca>

Sent: Thursday, April 6, 2023 5:39 PM

To: LP HOUS MO Political Staff < HOUS MOPOLSTAFF@Victorial.gov.bc.ca>; Marriott, Sarah

GCPE:EX <Sarah.Marriott@gov.bc.ca>

Cc: Schollen, Tasha GCPE:EX <Tasha.Schollen@gov.bc.ca>

Subject: Fwd: REVIEW: Media - Frances Bula - Data on shelters,

Apologies, very late draft response from BCH to a Bula inquiry that has a deadline of 6pm.

Any chance of turning this around? I've barely glanced at it given the timing.

Clay Suddaby (he/him)
Communications Director
BC Ministry of Housing
Government Communications & Public Engagement

Mobile: 250-380-8947

From: Henry Glazebrook <hglazebrook@bchousing.org>

Sent: Thursday, April 6, 2023 5:16:57 PM

To: Suddaby, Clay GCPE:EX <Clay.Suddaby@gov.bc.ca>; Schollen, Tasha GCPE:EX <Tasha.Schollen@gov.bc.ca>; Paterson, Travis GCPE:EX <Travis.Paterson@gov.bc.ca>; Liam Butler <Liam.Butler@gov.bc.ca>; Abellana, Kaye GCPE:EX <Kaye.Abellana@gov.bc.ca>; Lakshmi, Hari GCPE:EX <Hari.Lakshmi@gov.bc.ca>

Cc: Darren Harbord dharbord@bchousing.org; Laura Mathews lmathews@bchousing.org> Subject: REVIEW: Media - Frances Bula - Data on shelters,

[EXTERNAL] This email came from an external source. Only open attachments or links that you are expecting from a known sender.

Hey there Clay,

Draft response to this inquiry is below, for GCPE review.

Thanks!

Reporter: Frances Bula Globe & Mail francesbula@gmail.com 604.812.6205

Deadline: ASAP

Inquiry:

Would BCH be able to tell me how many shelter spaces were used altogether last night? And if you have a bit of historic data, also good. Like have they been full every night for three months or anything that can tell me general use. We keep seeing people sayihng they won't go in them, but my impression has been that hundreds are willing to and that they're close to full all the time.

Oh, and I just thought -- are you able to do a count of how many are in SROs under the purview of BC Housing? And are those all full at the moment?

Paul Mochrie, city manager, said yesterday there are 1,300 people on the waiting list for supportive housing in Vancouver. Does that match any numbers you have?

Draft response:

Over the past several months, the Province and BC Housing have worked with Indigenous, community and government partners to develop and implement a new coordinated response plan to support people in the Downtown East side and build on the community's strength and resilience.

We're focused on helping people get off the streets, bringing them inside to resolve encampments, and on strengthening health, social and cultural supports to make the Downtown East side a healthier, safer place for everyone. Through this plan, we've already helped 90 people move into

safe homes, with 330 additional homes to come by the end of June.

s.13

s.13; s.16

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The City of Vancouver's most recent available breakdown of Single Room Occupancy housing in Vancouver only includes:

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As of most recent information available for Vancouver (March 31, 2023), there were 5,678 applicants on the Housing Registry and 3,667 individuals on the Supportive Housing Registry. Please note that the Housing Registry counts applicants by households, and so the previous number may not accurately represent the total number of individuals.

Currently, City of Vancouver staff are working with those individuals with structures being taken down to provide outreach support and connect them with available shelter. In addition, those who are interested in housing can call 604-648-4270 to begin a new application or check current status of one which has already been submitted.

Henry Glazebrook (he, him, his)| Senior Communications Advisor, Media Relations| BC Housing Direct: 236.668.7576 | hglazebrook@bchousing.org #1701 - 4555 Kingsway, Burnaby, V5H 4V8

From: Henry Glazebrook Sent: April 6, 2023 5:11 PM

To: Suddaby, Clay GCPE:EX <Clay.Suddaby@gov.bc.ca>; Schollen, Tasha GCPE:EX <Tasha.Schollen@gov.bc.ca>; Paterson, Travis GCPE:EX <Travis.Paterson@gov.bc.ca>; Liam Butler <Liam.Butler@gov.bc.ca>; Abellana, Kaye GCPE:EX <Kaye.Abellana@gov.bc.ca>; Lakshmi, Hari GCPE:EX <Hari.Lakshmi@gov.bc.ca>

Cc: Darren Harbord dharbord@bchousing.org; Laura Mathews lmathews@bchousing.org> Subject: RE: Media - Frances Bula - Data on shelters,

Hey there Clay,

Apologies, this one got jammed up. I spoke with Frances a moment ago, though, and she confirmed that this is going to print with drop deadline of 6pm and for publication tomorrow.

I'm still working on it, but understand if at this point we're just too close to deadline to get it in.

Thanks,

Henry Glazebrook (he, him, his)| Senior Communications Advisor, Media Relations| BC Housing Direct: 236.668.7576 | hglazebrook@bchousing.org #1701 - 4555 Kingsway, Burnaby, V5H 4V8

From: Suddaby, Clay GCPE:EX <Clay.Suddaby@gov.bc.ca>

Sent: April 6, 2023 4:56 PM

To: Henry Glazebrook hglazebrook hglazebrook hglazebrook@bchousing.org; Schollen, Tasha GCPE:EX

<Tasha.Schollen@gov.bc.ca>; Paterson, Travis GCPE:EX <Travis.Paterson@gov.bc.ca>; Liam Butler <Liam.Butler@gov.bc.ca>; Abellana, Kaye GCPE:EX <Kaye.Abellana@gov.bc.ca>; Lakshmi, Hari GCPE:EX <Hari.Lakshmi@gov.bc.ca>

Cc: Darren Harbord dharbord@bchousing.org; Laura Mathews lmathews@bchousing.org> Subject: RE: Media - Frances Bula - Data on shelters,

Not to put undue pressure on you, but I think you'll need to be ready to tell Frances you won't be able to meet her deadline—about which, the Globe publishes on Good Friday?

From: Henry Glazebrook hglazebrook@bchousing.org

Sent: Thursday, April 6, 2023 4:29 PM

To: Suddaby, Clay GCPE:EX <Clay.Suddaby@gov.bc.ca>; Schollen, Tasha GCPE:EX

<Tasha.Schollen@gov.bc.ca>; Paterson, Travis GCPE:EX <Travis.Paterson@gov.bc.ca>; Butler,

Liam GCPE:EX <Liam.Butler@gov.bc.ca>; Abellana, Kaye GCPE:EX

<Kaye.Abellana@gov.bc.ca>; Lakshmi, Hari GCPE:EX <Hari.Lakshmi@gov.bc.ca>

Cc: XT:Harbord, Darren GCPE:IN <dharbord@bchousing.org>; XT:Matthews, Laura GCPE:IN <lmathews@bchousing.org>

Subject: RE: Media - Frances Bula - Data on shelters,

[EXTERNAL] This email came from an external source. Only open attachments or links that you are expecting from a known sender.

Hey there Clay,

Just waiting on one final sign off. Hoping to get over to you within 10 minutes or less.

Henry Glazebrook (he, him, his)| Senior Communications Advisor, Media Relations| BC Housing Direct: 236.668.7576 | hglazebrook@bchousing.org #1701 - 4555 Kingsway, Burnaby, V5H 4V8

From: Suddaby, Clay GCPE:EX <Clay.Suddaby@gov.bc.ca>

Sent: April 6, 2023 4:23 PM

To: Henry Glazebrook hglazebrook hglazebrook hglazebrook.org

<Tasha.Schollen@gov.bc.ca>; Paterson, Travis GCPE:EX <Travis.Paterson@gov.bc.ca>; Liam Butler <Liam.Butler@gov.bc.ca>; Abellana, Kaye GCPE:EX <Kaye.Abellana@gov.bc.ca>; Lakshmi, Hari GCPE:EX <Hari.Lakshmi@gov.bc.ca>

Cc: Darren Harbord dharbord@bchousing.org; Laura Mathews lmathews@bchousing.org; Subject: RE: Media - Frances Bula - Data on shelters,

Hi Henry, it's going to be a real challenge to run this through approvals at our end given how late in the day it is, never mind meet Frances's deadline but we'll give it a shot—but we need the proposed response asap. Appreciate there's a lot of data to pull on your end but....do you have an ETA?

From: Henry Glazebrook <hglazebrook@bchousing.org>

Sent: Thursday, April 6, 2023 4:08 PM

To: Schollen, Tasha GCPE:EX <Tasha.Schollen@gov.bc.ca>; Paterson, Travis GCPE:EX

<Travis.Paterson@gov.bc.ca>; Butler, Liam GCPE:EX <Liam.Butler@gov.bc.ca>; Suddaby, Clay
GCPE:EX <Clay.Suddaby@gov.bc.ca>; Abellana, Kaye GCPE:EX <Kaye.Abellana@gov.bc.ca>;
Lakshmi, Hari GCPE:EX <Hari.Lakshmi@gov.bc.ca>

Cc: XT:Harbord, Darren GCPE:IN <dharbord@bchousing.org>; XT:Matthews, Laura GCPE:IN <lmathews@bchousing.org>

Subject: RE: Media - Frances Bula - Data on shelters,

Importance: High

[EXTERNAL] This email came from an external source. Only open attachments or links that you are expecting from a known sender.

Hey everybody,

Just FYI: I have a draft response on this topic running through ASAP approvals as we speak. Bula has confirmed that this story is going to print overnight and drop deadline is 6pm at absolute latest.

Just flagging as I know we're nearing EOD, so want to ensure everyone's aware before folks start shutting down for the weekend.

Apologies, this one was quite a lift today.

Thanks,

Henry Glazebrook (he, him, his)| Senior Communications Advisor, Media Relations| BC Housing Direct: 236.668.7576 | hglazebrook@bchousing.org #1701 - 4555 Kingsway, Burnaby, V5H 4V8

From: Schollen, Tasha GCPE:EX <Tasha.Schollen@gov.bc.ca>

Sent: April 6, 2023 10:37 AM

To: Henry Glazebrook hglazebrook hglazebrook hglazebrook@bchousing.org; Paterson, Travis GCPE:EX

<Travis.Paterson@gov.bc.ca>; Liam Butler <Liam.Butler@gov.bc.ca>; Suddaby, Clay GCPE:EX
<Clay.Suddaby@gov.bc.ca>; Abellana, Kaye GCPE:EX <Kaye.Abellana@gov.bc.ca>; Lakshmi,
Hari GCPE:EX <Hari.Lakshmi@gov.bc.ca>

Cc: Darren Harbord dharbord@bchousing.org; Laura Mathews lmathews@bchousing.org> Subject: RE: Media - Frances Bula - Data on shelters,

Thanks, Henry!

From: Henry Glazebrook <hglazebrook@bchousing.org>

Sent: Thursday, April 6, 2023 10:32 AM

To: Paterson, Travis GCPE:EX <Travis.Paterson@gov.bc.ca>; Butler, Liam GCPE:EX

<Liam.Butler@gov.bc.ca>; Schollen, Tasha GCPE:EX <Tasha.Schollen@gov.bc.ca>; Suddaby,

Clay GCPE:EX <Clay.Suddaby@gov.bc.ca>; Abellana, Kaye GCPE:EX

<Kaye.Abellana@gov.bc.ca>; Lakshmi, Hari GCPE:EX <Hari.Lakshmi@gov.bc.ca>

Cc: XT:Harbord, Darren GCPE:IN <dharbord@bchousing.org>; XT:Matthews, Laura GCPE:IN <lmathews@bchousing.org>

Subject: FYI: Media - Frances Bula - Data on shelters,

[EXTERNAL] This email came from an external source. Only open attachments or links that you are expecting from a known sender.

Hey everyone,

Just sending an FYI on the below ASAP request we received from Frances Bula earlier this morning. As an additional note for Tasha: this one was already in motion when the DF request you flagged recently came in, and since our research team is already working on this it may impact how quickly we can get details for DF request.

Thanks!

Reporter:

Frances Bula Globe & Mail francesbula@gmail.com 604.812.6205

Deadline: ASAP

Inquiry:

Would BCH be able to tell me how many shelter spaces were used altogether last night?

And if you have a bit of historic data, also good. Like have they been full every night for three months or anything that can tell me general use.

We keep seeing people sayihng they won't go in them, but my impression has been that hundreds are willing to and that they're close to full all the time.

Oh, and I just thought -- are you able to do a count of how many are in SROs under the purview of BC Housing? And are those all full at the moment?

Paul Mochrie, city manager, said yesterday there are 1,300 people on the waiting list for supportive housing in Vancouver. Does that match any numbers you have?

Draft response:

TBD

Henry Glazebrook (he, him, his)| Senior Communications Advisor, Media Relations| BC Housing Direct: 236.668.7576 | hglazebrook@bchousing.org #1701 - 4555 Kingsway, Burnaby, V5H 4V8

Hastings Decampment Advice to Minister

Hastings Decampment

Advice to Minister

- It's a very difficult situation on the ground for people.
- We have shelter spaces available. I'm grateful to outreach workers working to help connect people to shelter.
- We're working closely with all partners as we work to deliver housing for people.
 - Roughly 100 units of housing opening each month for the next three months.
 - Re-opening the Gastown 95 units of freshly renovated SRO units, will free up shelter capacity
 - Purchased Chalmers Lodge to provide 100 more supportive homes, especially to seniors currently living in the Downtown Eastside.
- We're working closely with all partners, including the City.
- The City is responsible for on the ground operational decisions. Our role is housing and shelter.

We've heard stories of people who can't find a shelter bed?

- It's a challenging situation for people right now.
- While some individual shelters have been at capacity, there have been spaces available in the system.
- If someone goes to a shelter that's full, staff work hard to provide them information about places that have space.

Hastings Decampment

Advice to Minister

By the Numbers

- 139 units of housing opened since the Fire Chief's order in July 2022.
- More than 90 people who were sheltering outside on East Hastings had already accepted housing offers and moved into safe homes.
- 330 homes to open between now and the end of June – roughly 100 a month.
- Since 2018, the Province, through BC Housing, has opened more than 1,400 new supportive homes in Vancouver for people experiencing homelessness, with nearly 900 more underway.
- Since 2018, the Province has opened more than 800 affordable rental homes in Vancouver, with more than 3,100 more underway.

Health Services Impact Post Decampment Operations – VCH Brief Summary

- Overall, we did not see a significant disruption to health care services offered through the 11 store
 front programs or to home based services. The two exceptions were to outreach supports to people
 living in the encampment on Hastings and overdose prevention programs on the first day of the
 police operation.
- Due to the nature of the Decampment operation, VCH was not able to track clients who were displaced.
 - VCH Car87 and the Intensive Housing Outreach Team (IHOT) were on standby near to decampment operation to provide urgent health supports as referred by VPD/CoV during their operation.
 - Standby Health services were available during formal operations and subsequently throughout the long weekend. Overall there were two calls for urgent services between April 5th and April 10th inclusive.
- 'Storefront' overdose prevention services (OPS) saw reduced traffic on Wed April 5th, and closer to normal levels Thurs April 6th.
- Outreach teams providing essential services during formal decampment operations included Car87, IHOT, Regional Overdose Outreach Team (OOT), Priority Populations Outreach Team, STOP HIV/AIDS Outreach, and Primary Care outreach services.
- Car87 continued to offer regular outreach service to the DTES together with standby health services
 as needed during the long weekend. As noted, only 2 calls for service came from the impacted
 blocks, and 7 calls overall from the DTES to Car87 over the long weekend.
- Approximately 40 people that were being regularly outreached on Hastings, could not be located on April 6th. Teams will be back out to look for these clients on the week of April 11th.
- Essential Home Health/Home Support appointments for people living in buildings on impacted blocks of Hastings were briefly delayed during 1st day of decampment but otherwise occurred without issue through the weekend.
- The Molson OPS Clinic space at Main and Hastings, which provides episodic primary care at a clinic on Hastings twice a week, continued with their regular clinic on April 6th. Volumes were similar to previous weeks.
- Bookings to bed based detox services doubled on April 5th and returned to near normal levels Thurs April 6th.
- Validated overdose data is not yet available for the period of April 5th to 10th, 2023 but can be provided as soon as available.
- OPS site leads deployed street and alley patrols over the long weekend to enhance overdose prevention services.

Indoor Housing Coming Online		ACTUAL	ACTUAL	ACTUAL	ACTUAL
indoor riousing Coming Online	Operator	April 1-6	April 7-13	April 14-20	April 21-27
BCH-led renovations of SRO units	Various sites, various operator	0			
New temp. workforce housing (Western/Main)	To be determined	0			
New temp, workforce housing (Ash)	PHS	0			
Gastown Hotel	Atira	95			
	Atira	0			
566 Powell Street	Atira	0			
162 Main Street	MPA	0			
Total		95			

334 Progress towards the 334: 28%

Notes:
In addition to the above, the CAA Table expects approximately 15-30 vacancies a month to come available. However, this is a projection based on trends and cannot be confirmed. Actuals are as of Thursday's allocation meeting.

Indoor Housing Coming Online		PROJECTED			
indoor Housing Coming Online	Operator	Month of April	May-23	Jun-23	Notes
BCH-led renovations of SRO units	Various sites, various operator	0	0	0	Renovations expected during April, ready to rent in May. 32 expected but removed from list.
New temp. workforce housing (Western/Main)	To be determined	0	60	0	30 units online mid-May, balance end of May
New temp. workforce housing (Ash)	PHS	0	0	29	
Gastown Hotel	Atira	95	0	0	Occupancy obtained, move-ins starting April 1. Former tenants have first right of refusal. Backfill opportunity.
London Hotel (Aa'yin)	Atira	0	71	0	Site opening. Former tenants have first right of refusal. Backfill opportunity.
566 Powell Street	Atira	0	11	0	Site opening. Former tenants have first right of refusal. Backfill opportunity.
162 Main Street	MPA	0	0	68	Site opening.
Total		95	142	97	
162 Main Street	MPA	0 0 95	11 0 142	68	Site opening.

334

Notes:

In addition to the above, the CAA Table expects approximately 15-30 vacancies a month to come available. However, this is a projection based on trends and cannot be confirmed.

115 units at Chalmers Lodge coming. Significant renovations needed. Timing TBD.

Date	Accepted Offers	Confirmed Move Ins	Allocations In Progress	Notes
Duto	Addepted Offers	Committed into to mic	Anouations in Frogress	

6-Apr 98 98 17 Easter Long Weekend, reporting on Thursday



Downtown East Side - Overview

Current Status -

CITY OF VANCOUVER: (also see Appendix A)

- CoV has removed over 90 structures on Hastings Street and continue to remove new structures daily (approx. 20 per day).
- CoV estimates in the initial decampment 56 people were impacted, with 18 offers of shelter accepted and have advised everyone seeking to move indoors was able to.
- Outreach continues with those sheltering outdoors to connect them with services, supports, and shelter. People are provided storage bins, which can be accessed or delivered to an address, and no personal items were disposed of without permission.
- Over the weekend of April 8th, smaller quick response teams (CoV) with engineering, bylaw and police were out to ensure compliance with the bylaw and removed about 20-30 tents each day; this will continue as regular practice. Partners advise that tents are being purchased/handed out to people primarily by advocacy groups.
- People are continuing to come back to Hastings Street, with a small cluster forming near Oppenheimer Park.

CRAB PARK

- Park Board noted 14 more tents (with visibly more people) in Crab Park but most sheltering within the designate area, increase of advocates providing new tents and supports.
- Crab Park has significant supports and services provided onsite, strong community support and a core group including Indigenous people.
- s.13
- Individuals sheltering in Crab Park are being offered shelter and housing when it becomes available, at the same time as those on Hastings St.

BC HOUSING:

- BCH is providing a daily assessment of shelter bed availability which has ranged from 7-35 beds; BCH advises shelters while busy, have not reached capacity in the last week.
- As of April 6, 98 accepted offers, 98 move-ins, 17 allocations in progress since July 2022.
 Allocations meetings are now being held twice a week (formerly once) on Tuesdays and Thursdays with updates provided Mondays.
- BCH has confirmed the Occupancy Permit has been issued for Gastown Hotel (95 units) with tenanting now underway. Tenanting will prioritize 25 people displaced by the fire who have first right of refusal. Remainder of units will be allocated to residents identified through Coordinated Access with 3-5 moves per day. In addition, as the 25 move-in, this will create backflow into other buildings as people move. BC Housing has directed Atira to prioritize timely unit allocation and will report as units are allocated.



- BCH advises they are waiting on the occupancy Permit for the London Hotel (71 units), which
 HOUS will raise with CoV. BCH has now secured the lease and will begin move-ins once they
 have occupancy. Discussions with the Operator (Atira) are ongoing.
- BCH has confirmed the purchase of Chalmers Lodge (115 units) which has now been announced. Chalmers will undergo renovations and be ready for tenanting in the Fall. The RFP for an operator is up.
- A further 40 units across multiple sites are undergoing renovations and confirmed to come online in April and May. 20 of which were allocated at the April 6 CAA meeting (these units are above the 330 coming online by June).
- Modular units (60 units) are under active construction on the Western (formerly Main) St. site and targeted for tenanting by May). Ash street site (29 units) expected tenanting end of June.
- Shelter Update: There are approximately 1,200 shelter spaces open beyond the Emergency Weather Response program (Oct-Mar)
 - Bud Osborn EWR 15-27 West Hastings. Operator: PHS Community Services
 Society. Continuing to operate 18 beds under EWR activation until April 15. At which point the beds will close due to capacity issues. However, they will continue to operate the 40-bed winter shelter and 59 year round beds at the same site.
 - Belkin House EWR. 555 Homer Street. Operator: Salvation Army. 20 EWR beds will remain open nightly until April 15. However, after which point beds will close due to logistical pressures/capacity.
- As for the 38 EWR shelter beds slated to close April 15, BCH has mitigated as follows:
 - o 5 of the 38 will continue at Belkin House until end June
 - 22 additional temporary shelter mats will be added at CBG (1st/commercial) through to end June
 - o Kingsway Hotel BCH has negotiated 5 hotel rooms until the end of June
 - 10 bed expansion tomorrow at Luma Housing; with a further 10-15 Pods being installed over the weekend, operational by next week and permanent.
 - 1 unit in McLean Park building being held for Hastings Shelter.

Total closing: 33. Total being added: 48-52 for a net gain of 13-15 spaces.

SOCIAL DEVELOPMENT/POVERTY REDUCTION:

- On April 11th, Community Integration staff were on Hastings and in Crab Park and connected with 25 people.
- The total number of connections since the decampment is 401.
- People are still setting tents up on Hastings (about 10 between Columbia and Carrall), and in allevs.
- Staff also visited Vanier Park, as the media has been focusing on the "encampment" there, however they could not locate people and assume they are deeper in the forest.



- CI handed out backpack items (snacks, rain ponchos, hand and foot warmers) again, which
 has been very well received and is improving relationship building efforts.
- CI Specialists seeing/hearing increased anger from the displaced individuals; however, this
 has not been directed towards the staff.

VANCOUVER COASTAL HEALTH/MENTAL HEALTH AND ADDICTIONS:

- Vancouver Coastal Health did not see a significant disruption to health care services, except to outreach supports to people living in the encampment on Hastings and overdose prevention programs.
- Due to the nature of the decampment operation, VCH was not able to track clients who were displaced but teams are seeking out clients now through regular outreach efforts.
- Outreach teams providing essential services during decampment operations included Car87, IHOT, Regional Overdose Outreach Team (OOT), Priority Populations Outreach Team, STOP HIV/AIDS Outreach, and Primary Care outreach services.
- Approximately 40 people that were regularly engaged with outreach on Hastings, could not be located on April 6th.
- Essential Home Health/Home Support appointments for people living along Hastings were briefly delayed during 1st day of decampment but otherwise occurred without issue.
- Overdose data is not yet available for the period of April 5th to 10th, 2023 but can be
 provided as soon as available. VCH Public Health reported that early indication of the data did
 not show an increase in overdose rates over the week of the decampment.
- OPS site leads deployed street and alley patrols over the long weekend to enhance overdose prevention services.
- VCH VP, Public Health and Chief Medical Health officer Dr. Patty Daly reports that the
 Academic Public Health Physicians of Canada have initiated a public writing campaign sharing
 their concerns, from a public health perspective, on the DTES/Hastings decampment process.
 Ministry partners will coordinate regarding responses.

1. Data Challenges/Mitigation - Shelter Space Availability

- BCH provides a daily assessment of shelter space availability to CoV, BC211 and other partners. This has typically been done through voluntary submissions of data from the operator to BCH.
- At a briefing the week of March 20, BCH confirmed shelters had been operating at 70-80% capacity for the past few weeks based on regular monthly occupancy reporting. The Ministry of Housing, using this report, and a conservative 10% estimate of available space, confirmed there should then be upward of 100 shelter spaces available in Vancouver.
- The CoV confirmed 58 EWR spaces available however as of April 5th these spaces were full.
 s.16



- On the morning of the decampment (April 5), the routine data went from BCH to the CoV citing only 7 shelter spaces available. This was highlighted by CoV in a media availability midmorning, which prompted Ministry of Housing to engage with BCH to understand the process and discrepancy from the earlier reported capacity of ~20-30%. Later that day, BCH via calls to shelters, was able to confirm a total capacity of 35 shelter spaces. A similar process and assessment of spaces occurred on the next day (April 6) and daily since. s.13
- BCH has cited challenges with manual data collection, capacity (staffing and general capacity during the mornings when operators are providing meal service and turning over shelter spaces) and willingness of operators to submit this data.
- Further, BCH failed to highlight the closing date of April 4 on Chalmers Lodge.
- In the immediate term, to mitigate the challenges around shelter data, the Ministry has initiated the following:
 - A request to extend EWR funding to year-round (in progress),
 - Daily reporting from BCH (mid-day to allow time for calls to operators) of shelter space availability,
 - Daily reporting of whether shelters had reached capacity the previous night,
 - Reporting of offers, moves and renovated spaces opening and allocated, on a weekly basis.
- In the longer term, to strengthen the oversight and information flow from operators to BCH, the Ministry has initiated the following:
 - Implementation of HIFIS across all providers as the foundational data capture tool (key action the Provincial Partnership Plan),
 - BCH staff taking more of an on-the-ground approach to monitoring and oversight of shelters and supportive housing sites, including enhanced inspections, and consideration of how unit turnover can be better managed and expedited,
 - BCH will work with HOUS to explore and facilitate a new approach to operating agreements, funding, and accountability.

s.13

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Withheld pursuant to/removed as

s.12; s.13; s.16



Attachment 1 – COV summary update

Totals for Apr 5 and Apr 6

	Apr 5	Apr 6	Both Days
# structures down (of original 81)	67	27	94
# people impacted (estimate)	36	20	56
# propane tanks removed	49	1	50
# people whose items impounded	20	10	30
# totes impounded and stored (estimate)	61	16	77
# oversize items impounded and stored	31	9	40
# shelter beds allocated	10 people	10 people (2 people from April 5)	18 unique people
Material removed (kg)	7050 kg	Data not available yet	
# totes distributed	75	Data not available yet	
Meal tickets distributed	57	40	97



Situation Report

Event Name	Hastings De-Structuring
Date	April 11, 2023 (Week 27)
Time	N/A
Reporting Period	April 4 – April 10
EOC Activation Level	N/A
EMBC Task #	N/A
Reviewed By	Dustin Lupick, Social Planner
Authorized by	Bruk Melles, Director, Homelessness Services

	ument may be distributed within your municipality or agency This document may not be distributed outside of your agency.
ACCS CONTACT INFO	Email: bruk.melles@vancouver.ca



Outlook & Situational Awareness

Sanitation

- Impoundments
 - As of April 10th morning, there were 45 structures remaining along Hastings St.
 - Average **3,900 kg** material removed per day.
 - On April 5th there was 67 structures taken down, 7,050 kg of material and 49 propane tanks removed.
 - On April 6th there was 27 structures taken down, 3,170 kg of material and one propane tank removed
 - Structures removed include a combination of City of Vancouver removed, City of Vancouver impounded, and owner removed

Parks:

• Fifty nine (59) Tents in North Area of Crab Park, nine tents identified in the morning at other DTES parks.



Significant Changes/ Updates

VFRS:

• Twenty-three (23) Outdoor fires along and around Hastings Street encampment responded to by Strathcona and DTES Fire Halls between April 4th – 10th.

VFRS Metrics	April 4	April 5	April 6	April 7	April 8	April 9	April 10
# of outdoor fires responded to by Fire Halls 1: Strathcona, and #2: DTES	4	10	1	2	1	3	2

Note: There were four additional fires responded to by FH 8: Yaletown in and around the downtown south area

ACCS:

- Two (2) individuals housed during reporting period; Over April 5 and 6th there were 18 unique individuals accepted offers of shelter on April 5th and 6th. Individuals who are accepting an offer of shelter have often previously accepted shelter offers.
- Currently **19** active allocations; **4** of the **19** are waiting for room to be ready after accepting offer.



Additional Shelter Information

- Specific shelters are holding beds for individuals from Hastings and Crab Park through a direct referral process.
- Process: BC Housing connects with shelter providers daily and informs the City's Homelessness Services Outreach Team where
 there are bed vacancies. If outreach identifies individuals that have accepted a shelter offer, they will notify BC Housing and
 contact shelter provider to access the bed.
- In addition to the 20 beds at 875 Terminal, there are eight additional sites that are holding beds specifically for Hastings and Crab Park, as outlined below:

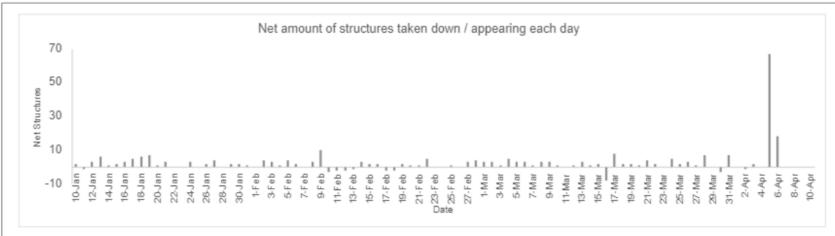
Provider	Shelter	Beds Available	Beds held until
PHS	New Fountain Shelter	As available	10 PM
CBG	1 st Ave	As available	3 PM
CBG	Metson	As available	3 PM
CBG	Hornby	As available	3 PM
First United	First United (Women's side)	As available	3PM
VAFCS	1660 E. Hastings	30 beds	2 PM
Lu'ma Native Housing Society	Klahowya Tillicum Lalum	20 beds	n/a
Lookout	Yukon Shelter	As available	3 PM
Lookout	Al Mitchell Shelter	As available	3 PM



Key Progress Metrics: Structures

Weekly Metric (April 4- 10)





Structures and people in parks								
	For A	pr 10						
	Structures	People						
Andy Livingstone Park	2	N/A						
Crab Park	1	N/A						
Oppenheimer Park	2	N/A						
Strathcona Park	0	N/A						
McLean Park	0	N/A						
Pigeon Park	0	N/A						
Other Parks	4	N/A						

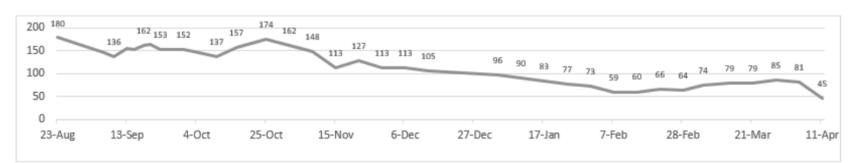


Structures Remaining

Updated April 11th, 2023

45





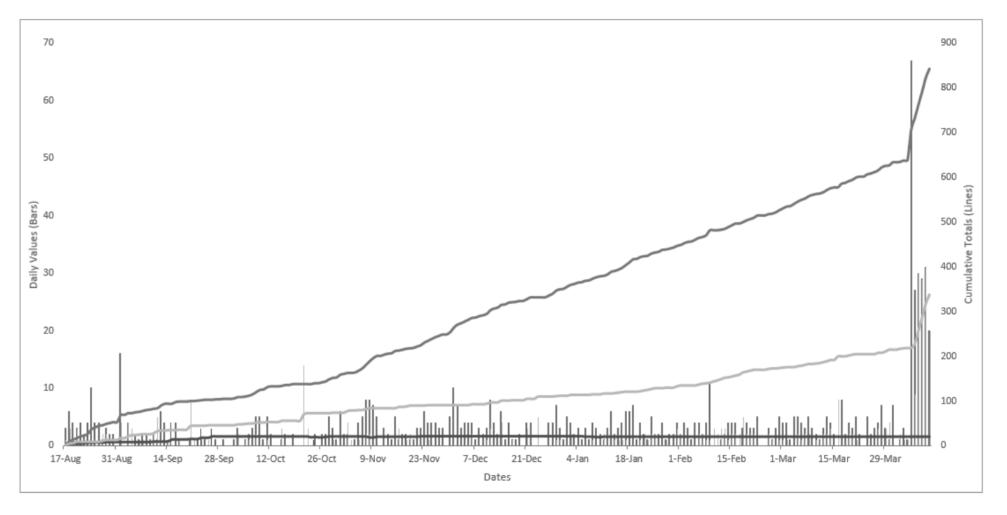


This map shows structures within the operational area as captured by the structures mapping team periodically. The number of structures shown on this map may not match the total of the daily removed/erected structures reported by Engineering crews and shown elsewhere. The periodic snapshot captured by the structures mapping team shown here should be understood as the definitive number of structures remaining.



Cumulative and Daily Metrics Tracking

Visual representation of destructuring operations expressed by daily values (left y-axis; bars) and cumulative momentum of progress (right y-axis; trend lines).



*Note: The number of priority sites changes frequently as the operation evolves

Shelter Beds

Average 12
Available spaces
each day

This data represents the range of shelter spaces available daily. The data will fluctuate as people move in/out of shelters. There are spaces that have been reserved at one shelter for individuals who are currently staying outside on Hastings Street; they are accessed through direct referral from the City's Outreach team. Individuals who are staying in a shelter with reserved beds may stay for a short or long time. Individuals may leave a shelter due to receiving housing, returning to unsheltered homelessness, or many other reasons. There are plans to increase shelter capacity.

187 Accepted* (Aug 17- April 10) This data represents the total number of people who have been connected to a shelter space. Outreach staff contact the shelter, reserve a bed for individuals, and support individuals with intake at the shelter. Individual stays or length of stay are not tracked by City Outreach staff. While a cumulative number is reported, it does not necessarily reflect the number of people currently staying in shelter as people may leave or transition out of shelter.

Carnegie Outreach	April 4	April 5	April 6	April 7	April 8	April 9	April 10
Accepted offers of shelter*	2	9	9	N/A	N/A	N/A	N/A

Over April 5 and 6th there were 18 unique individuals accepted offers of shelter on April 5th and 6th. Individuals who are accepting an offer of shelter have often previously accepted shelter offers.



Housing Metrics Snapshot – Current State

	Active	Cumulative	Data current to April 11	Defintion of Cummulative is data between July 25th and reporting date
Number of people needing housing/shelter	128	467	Active: The number of individuals in needs of housing/shelter on reporting date.	Cumulative: The number of individuals that have at any point been in need of housing/shelter since July 25. If someone cycles in and out of housing/shelter they are only counted one time.
Allocations: Present housing units available for occupancy	16	Unclear	Active: The current number of housing rooms/units available for occupancy as of the reporting date.	Cumulative: The number of housing rooms/units that have been brought forward to the allocations table since July 25.
Allocations: Unit has been brought to allocation table as ready but is currently is in question due to the service provider not able to tenant the unit for a variety of reasons	3	Unclear	Active: Rooms are currently delayed either due to repairs not being completed or other reasons provided by the service provider.	Cumulative: Rooms delayed either due to repairs not being completed or other reasons provided by the service provider.
TOTAL ALLOCATIONS in process. Includes units ready for occupancy and 'units in question'	19	121	Active: The current number of individuals who have been allocated an available room/unit as of reporting date. This number cannot be higher than present rooms/units available as all allocations are tied directly to a unit.	Cumulative: The number of individuals who have been allocated a housing room/unit since the process began July 25th (regardless of outcome).
Allocations waiting for housing provider ROOM READINESSS input/interview	9	N/A	Active: Individuals that have been allocated housing room/unit and are waiting to meet the service provider and have a housing interview as of reporting date.	N/A
Allocations waiting for more information on client from Outreach before interview	0	N/A	Active: Individuals that have been allocated a housing room/unit and conducted an interview. Carnegie is providing service provider with more information regaring the client.	N/A
Allocations waiting for client to attend interview	5	N/A	Active: Individuals that have been allocated a room/unit and are currently waiting to have an interview with housing provider	N/A
Interview offers being considered by clients	1	N/A	Active: Individuals that conducted an interview, are considering if they want to move into specific housing room/unit.	N/A
Allocation offers being considered by clients	0	N/A	Active: Individuals who have already had a successful interview and are currently deciding if they want to move into the specific housing room/unit	N/A
Units offers accepted, waiting for room to be ready	4	N/A	Active: The number of clients that accepted a housing room/unit during reporting period, but have NOT moved in yet.	
	Di	C		
	During Reporting Period	Cumulative (Since July 25)	Data during reporting period	Defintion of Cummulative is data between July 25th and reporting date
Housing rooms/units offers made to clients by housing provider	2	111	Active: The number of-people who have received housing offers from service provider as of the reporting period date	The number of housing rooms/units that have been offered to a client by a housing provider
Housing rooms/units offer rejections (client)	0	18	Active: The number of housing rooms/units that were rejected by a client during reporting period	The number of housing rooms/units that a client has rejected after receiving an offer from a housing provider
Housing rooms/units offers accepted, moved in	2	93	Active: The number of clients that accepted a housing room/unit during reporting period, and HAS moved in	The number of housing rooms/units where a client has accepted and offer, and client HAS moved in.
Housing room/unit offer rejections resulting in clients needing re-allocation (housing provider or BCH)	2	59	Active: The number of clients that did not obtain housing/ unit at some point during the process during reporting period. Their file will be returned to allocations table.	The number of clients that did not obtain housing/ unit at some point during the process during reporting period. Their file will be returned to allocations table.



Destructuring

De-construction Metrics	April 4	April 5	April 6	April 7	April 8	April 9	April 10	Total (Since Aug 17)
# of priority sites cleared	21/21	21/21	21/21	21/21	21/21	21/21	21/21	21/21
# of tents and structures taken down (Structures removed include a combination of City of Vancouver removed, City of Vancouver impounded, and owner removed)	1	67	27	30	29	31	20	842
# of new tents and structures on Hastings between Abbott and Gore	1	0	9	30	29	31	20	337
Tonnage of material removed (kg)	2380	7050	3170	3408	3305	4510	3440	733,353 kg
# propane tanks removed	8	49	1	8	10	9	19	1,831
# of Evelyne Saller meal tickets distributed by ENG teams	2	57	40	6	0	0	0	1,219
0# of carts distributed by Sanitation	0	75	TBC	5	0	4	13	603
# of Operations Workers (i.e. ops workers, drivers, etc.) deployed for Urban Issues by ENG (may include areas outside Hastings operational area)	12	31	28	15	13	14	13	N/A
# of Supervisors deployed in-field by ENG (i.e. sub-foreman)	2	4	4	2	2	2	2	N/A
# of Managers deployed in-field by ENG (i.e. exempt)	1	5	4	1	1	1	1	N/A
# of VFRS Inspectors deployed	2	4	4	0	0	0	0	N/A



VANCOUVER Detailed Metrics - Parks and Communication

Monitoring Parks

		New Sheltering In DTES Parks (Weekly)														
	Andy Livingstone Park		Crab Park Crab Park		Oppenheimer Park		Strathcona Park		McLean Park		Pigeon Park		Other parks		Total	
Date	Structures	People	Structures	People	Structures	People	Structures	People	Structures	People	Structures	People	Structures	People	Structures	People
Jan 16	0	0	7	N/A	0	0	0	0	0	0	0	0	1	0	8	0
Jan 23	1	1	0	N/A	1	0	1	0	0	0	1	0	1	0	5	0
Jan 30	0	0	0	N/A	0	0	0	0	1	0	1	0	0	0	2	0
Feb 6	0	0	0	N/A	0	0	0	0	0	0	2	0	0	3	2	3
Feb 13	2	6	0	N/A	1	0	0	0	0	1	1	0	2	3	6	10
Feb 20	1	0	0	N/A	0	0	0	0	0	1	0	0	0	0	1	1
Feb 27	0	0	0	N/A	0	0	0	0	0	0	0	0	0	0	0	0
March 7	1	1	1	N/A	0	0	0	0	0	0	0	0	0	1	2	2
March 13	0	0	1	N/A	0	1	0	0	0	0	0	0	0	4	1	5
March 20	0	0	0	N/A	0	0	0	0	0	0	0	0	2	5	2	5
March 27	1	1	0	N/A	1	0	0	0	0	0	0	0	0	0	2	1
April 3	0	N/A	0	N/A	1	N/A	0	N/A	0	N/A	0	N/A	1	N/A	2	N/A
April 10	2	N/A	1	N/A	2	N/A	0	N/A	0	N/A	0	N/A	4	N/A	9	N/A



Reference: Status of Community Supports

Support type	Location	Status
Outreach operations	N/A	Operational
Storage in partnership with the Aboriginal Front Door Society	390 Main	Operational
Storage in partnership with Atira	101 Cordova	Operational
Short term storage in partnership with PHS	27 W Hastings	Pending
Long term storage (CoV)	987 Cordova	Operational
Drop in space	320 Alexander	Semi-Operational
Automated Public Toilet (APT)	Pigeon Park	Operational
Kiosk for APT	Pigeon Park	Operational
Mobile Washroom Trailer	Gore & Hastings	Delayed

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Withheld pursuant to/removed as

Cliff: 58327

Date Prepared: April 27, 2023

Draft Bullets for EA to provide to Nathan Blanchard, CA for Rick Glumac, MLA for Port Moody-Coquitlam

Topic: Removal of Structures in the Downtown Eastside

Branch: Engagement and Encampment Response

- I want to acknowledge your care for people living in the DTES neighbourhood, and your concern related to the recent removal of structures along East Hastings street.
- The Province recognizes the disproportionate impact on marginalized people and others in the DTES, including systemic poverty, the pandemic, toxic drug, and housing crises.
- The Province is committed to seeing a healthier and safer DTES
 neighbourhood that works for everyone and maintains its unique culture as a
 place of community for people with low incomes.
- We also know people may seek shelter in encampments if they have nowhere else to go but as encampments become entrenched and health, fire and personal safety issues grow.
- Responses to individual encampments are complex, influenced by the
 multiple jurisdictions responsible for different aspects of the encampment,
 available resources and the provision of services and supports, as well as the
 identified risks to people sheltering in encampments and the surrounding
 neighbourhood.
- The Provincial approach to encampments is to prioritize the health and safety
 of vulnerable people through coordinated and collaborative person-centred,
 distinct needs conscious, culturally safe approaches between all levels of
 government and community partners.
- BC Housing and outreach partners continue to meet with people daily to help them access health, income, cultural, food, sanitation, storage and other supports. They are also working to ensure that people are aware of shelters, drop-in services, the Supportive Housing Registry and how to apply.
- BC Housing is also working to expand shelter spaces, has began tenanting 95 newly renovated SRO units in The Gastown, and will bring on 330 new supportive housing spaces by June 2023.
- The Province is also addressing homelessness through the Belonging in BC: Provincial Homelessness Plan with \$1.4 billion in Budget 2023 and \$633 million in Budget 2022. The Plan includes thousands of new spaces, supports and improved coordination for people facing homelessness. You can read the Plan here: https://news.gov.bc.ca/files/BelongingStrategy.pdf
- Despite these efforts and the efforts of community members, service
 providers, and people with lived experience who have stepped up to work
 together to help unhoused neighbours, it remains urgent that we do more to
 ensure members of the DTES community are safe and living in dignity.
- To achieve this goal the Ministry of Housing is leading Supporting the DTES: Provincial Partnership Plan (DTES Plan), a collaborative and coordinated response plan to address immediate safety concerns, promote long-term stability and safety, and support the continued vibrancy and unique culture of the DTES neighbourhood. The DTES Plan:

Cliff: 58327

Date Prepared: April 27, 2023

 focuses on helping people sheltering outside come indoors and into safe homes that meet their needs;

- on strengthening health, social, and cultural supports using a personcentred, housing first, culturally safe, distinct needs approach; and
- expanding housing and shelter options through better systems coordination, revitalizing and replacing SRO units, and building the housing and support ecosystem regionally so people can remain in their home communities if they choose.
- You can read the DTES Plan here: https://news.gov.bc.ca/files/Strategy_DTES_provincial_response_plan.pdf
- Thank you for sharing your perspective on these complex and important issues, as we continue to work together to ensure everyone in BC is safe, has the supports they need, and a place to call home.

Bullets for EA to provide to Saad Shoaib, CA for Honourable David Eby,

MLA for Vancouver-Point Grey

Topic: Availability of shelter spaces in Metro Vancouver

Branch: Engagement and Encampment Response

CLIFF: 58138

- We know there are significant concerns about the safety and wellbeing of members of our
 community who continue to shelter in parks, streets, and in encampments, and that
 access to indoor spaces are key to safe, dignified responses to homelessness, including by
 ensuring that people in encampments can stay connected to their communities, supports,
 and resources while waiting for housing to become available.
- I understand there are concerns regarding the availability of shelter spaces for people in light of decampment efforts along East Hastings Street in the Downtown Eastside (DTES) neighbourhood. The City of Vancouver has confirmed that everyone who accepted an offer of shelter was provided with shelter.
- The Province has been working closely with BC Housing (BCH) to ensure there are enough indoor spaces for those who need them in the Metro Vancouver area.
- I understand that when individuals have contacted 211 to inquire about shelter bed availability the number of available beds is not always consistent with BCH numbers.
- It is important to note that BC211 shelter data and BC Housing data is not real-time data.
- The number of beds fluctuates over the course of the day as people come and go so while it is a useful tool, there are some limitations in using 211 to accurately gauge number of shelter beds at a given time.
- We are continuing to work with BCH and our community partners to expand and
 maintain shelter capacity in the Metro Vancouver area. This includes providing
 additional funding to shelter operators to keep spaces used in the Emergency Weather
 Response shelter program open every night as people wait for housing options to come
 online.
- BCH is also working to identify additional shelter and transitional spaces to ensure people have access to safe indoor spaces that are appropriate to their distinct needs. We will share more information about additional shelter spaces as they are opened.
- BCH and outreach partners have worked since August 2022 to connect with people sheltering along Hastings and support them to move to housing with the health and social supports they may need. As of Friday April 14, there have been 98 housing offers made, 97 accepted offers and 97 move-ins. There are currently 42 allocations in progress through a Coordinated Access process.

From: Hosak, Mark HOUS:EX(Mark.Hosak@gov.bc.ca)

To: AG CMSB House Correspondence AG:EX (HOUS.Correspondence@gov.bc.ca)

Subject: 48 Hour bullets - Concerns About Police Displacement of Homeless DTES Residents

Sent: 04/14/2023 22:42:28

Message Body:

Hi There.

We are receiving inquiries that claim there are no shelter beds available at this time. I am wondering if we can have bullets to respond to this as our current understanding is that shelter space is available.

Thanks and all the best,

Mark

From: Eby.MLA, David

Sent: Friday, April 14, 2023 1:05 PM

To: Maher, Melissa PSSG:EX; Hosak, Mark HOUS:EX

Subject: FW: Concerns About Police Displacement of Homeless DTES Residents

[EXTERNAL] This email came from an external source. Only open attachments or links that you are expecting from a known sender.

Hi both,

Hope you're doing well. Wasn't too sure whose jurisdiction this fell under but wondering if you folks might have updated KMs on this or if there's a possibility of response from the MO? Please advise. Feel free to give me a call at 778-861-5857 to discuss further.

Warmly,

Saad

s.22

From:

Sent: Friday, April 14, 2023 12:35 PM

To: Eby.MLA, David >

Subject: Re: Concerns About Police Displacement of Homeless DTES Residents

As a final follow-up.

Both of the people I spoke to from David Eby's office claimed that there were shelter beds available. I am dismayed that this continues to be said when it is so easy to proven false.

I have attached a serious of screenshots to this email that contain a conversation that I had with 211 less than 10 minutes ago. I inquired about shelter availability.

The answer was that there are no beds available anywhere in the Lower Mainland for either men or women.

If you have any further questions, feel free to call me \$.22

Warm wishes,

s.22

On the unceded territories of the xwmo0kwoyom (Musqueam), Skwxwú7mesh (Squamish) and səlilwəta?l (Tsleil-Waututh).

s.22

From:

Sent: Friday, April 14, 2023 12:08 PM

To: david.eby.mla@leg.bc.ca >

Subject: Re: Concerns About Police Displacement of Homeless DTES Residents

This is a follow-up pursuant to a phone conversation that I had with Saad this morning.

I appreciate that you had someone from your office follow-up with me, and I consent to the above message and this email being sent to the Ministry of Public Safety and Solicitor General, and the Ministry of Housing to help guide policy moving forward.

I would like to strongly emphasize that there are not enough shelter beds for all of the people who have been displaced by police action. In addition to there not being enough beds, many of the people who have been displaced experience secondary barriers to accessing the shelter system like lack of ID, active addiction, having pets, or wanting to shelter with their intimate partner to avoid violence.

The most appropriate answer to this crisis at this moment is to stop all police action and work with the Stop the Sweeps coalition to create an appropriate long-term housing solution. Step one needs to be stopping the police from continuing to displace people who have no where to go.

Thank you once again for your time and I appreciate your attentiveness to this issue.

Warm wishes,

s 22

On the unceded territories of the x^wməθk^wəyəm (Musqueam), Skwxwú7mesh (Squamish) and səlilwəta?l (Tsleil-Waututh).

From: s.22

Sent: Thursday, April 13, 2023 5:54 PM

To: david.eby.mla@leg.bc.ca >

Subject: Concerns About Police Displacement of Homeless DTES Residents

Dear David Eby,

s.22

s.22 We actually met a few years ago to discuss your work. I asked you how you remain optimistic in the face of ongoing dissent to making positive social change.

I am writing to express that I am deeply concerned about the police's behaviour in displacing the encampment in the DTES and I am very disappointed in your ongoing silence on this issue.

Since last summer I have been volunteering in the DTES to support the homeless individuals living there. This last weekend I handed out hundreds of items of clothing, blankets, and food to the women, men, and children who had all of their possessions taken by the police. The police stole people's only shelter, on Easter, in the middle of torential rain. The degree of human suffering that this has unnecessarily cause cannot adequately be put into words.

But I'd like to share one story with you.

I met a women who lost not only her tent, but every single ID document that she owned. As you know, ID documentation is necessary to access the shelter system. This woman not only didn't have a tent or ID documents, she also lost all of her clothing, irreplacble familiy herlooms, and any means to stay dry.

She approached me shivering, soaking wet, and without pants on. She cannot access the shelter system without ID and even if she could most of the shelters are currently full.

At the time when the sweeps began last weekend a community members called all the shelters in the DTES and found that there were only 2 beds available. I would encourge a member of your staff to anonymously call the shelters themselves and see just how dire the shelter situation is. It is objectively untrue that there are enough shelter beds for the hundreds of people who were displaced this weekend and I am dismayed that it is repeatedly being alledged that there are enough beds for everyone.

In addition to an increased risk of hyperthermia due to the cold weather over the weekend, because of the police's actions this woman is at an increased risk of experiencing sexual and physical violence as she has been displaced from the safety and community that the encampment offered her. If she experiences a substance use disorder, she is also at a higher risk of dying because of ongoing police displacement.

Here is recent study that unequivically shows these policies kill people - https://jamanetwork.com/journals/jama/fullarticle/2803839

This woman has nowhere to go, none of these people have anywhere to do. Institutionalization and police action will not solve the homelessness crisis. It is also a massive waste of money that could better be used to create long term solutions to address the housing and cost of living crisis.

I'm extremely disappointed that I need to write this letter. I am sure that with your background from Pivot and the BCCLA that you already know about the harms of ongoing police displacement.

It is my hope that you will immediately publically condemn the displacing people who have nowhere to go, ask for an end to the police sweeps in the DTES, consult with the Stop the Sweeps cohalition to see how you can best support the homeless community members in the DTES, and continue to push for appropriate low-barrier housing options.

I look forward to your ongoing work in this area.

Thank you for your time.

Sincerely,

s.22

On the unceded territories of the xwməθkwəyəm (Musqueam), Skwxwú7mesh (Squamish) and səlilwəta?ł (Tsleil-Waututh).

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12 h 24 p.m.

2) DEWC Warming and respite space 398 Powell, Vancouver 604-423-4216
Operates 2:30 pm to 9 am 7 days a week

12 h 25 p.m.

3) Women's Emergency Shelter (412 Shelter) 412 East Cordova Street, Vancouver 604-423-4807 Loc 0 24 hrs, call for availability. Women need to show up in person to be put on a waitlist.

12 h 26 p.m.

I don't need info for line-up shelters. But I am wondering if any beds are currently available for men.

12 h 26 p.m.

Unfortunately there is no regular shelter space for men. It would also be line-up shelters and I suggest trying the earlier ones first i.e. Aboriginal Shelter, Catholic Charites and UGM

12 h 27 p.r. **≚**















Are there any shelters anywhere in metro Vancouver that have a bed available?

12 h 22 p.m.

The Extreme Weather shelters are closed tonight too. Bringing up the line-up shelter info. One moment please

Re: Metro Van. shelters. I actually checked the entire Lower Mainland, no beds except for two families and youth spaces...

12 h 23 p.m.

12 h 23 p.m.

Thank you for checking. Are there any shelter available for men?

1) Sisters Shelter (Atira) 131 Dunlevy Avenue, Vancouver <u>604-602-9463</u> 6 pm intake

12 h 24 p.m.

2) DEWC Warming and respite space 398 Powell, Vancouver 604-423-4216















Are there any shelters anywhere in metro Vancouver that have a bed available?

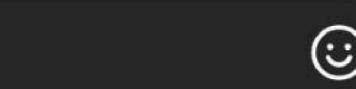
12 h 22 p.m.

The Extreme Weather

















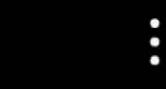












vendredi 14 avril

211 BC: Hello, thank you for contacting 211 BC. How can we help you today? StdMsgRates may apply.

12 h 13 p.m.

12 h 14 p.m.

I'm trying to find a shelter bed in Downtown Vancouver, are there any available?

211 BC: A Resource Navigator will be with you shortly. Reply EXIT to end the text session. StdMsgRates may apply.

12 h 14 p.m.

Hello, thank you for reaching out to bc211. My name is Grace. Is the shelter bed needed for a man or woman?

12 h 18 p.m.

12 h 19 p.m.

A woman

Ok, thank you. One moment please. By any chance is she leaving domestic























vendredi 14 avril

Are there any shelter beds available in metro Vancouver?

12 h 12 p.m.

211: To best direct your message, please provide the first three digits of your postal code (e.g. A9A). If you do not have a postal code, enter the name or abbreviation of your province (e.g. ON or Ontario). Francais? Repondez FR

12 h 13 p.m.

V6A 12 h 13 p.m.

Please look for a text message from 236-521-9742 to connect with 211 British Columbia. Do not reply to this message.

12 h 13 p.m.















vendredi 14 avril

Are there any shelter beds available in metro Vancouver?

12 h 12 p.m.

211: To best direct your message, please provide the first three digits of your postal code (e.g. A9A). If you do not have a postal code, enter the name or abbreviation of your province (e.g. ON or Ontario). Francais? Repondez FR

12 h 13 p.m.

V6A 12 h 13 p.m.

Please look for a text message from 236-521-9742 to connect with 211 British Columbia. Do not reply to this message.

12 h 13 p.m.











Page 039 of 189 to/à Page 040 of 189

Withheld pursuant to/removed as

NR

Page 041 of 189 to/à Page 047 of 189 Withheld pursuant to/removed as **From:** Hope Hart(hope@communityimpactrealestate.ca)

CLRbligh@vancouver.ca; CLRboyle@vancouver.ca; CLRcarr@vancouver.ca;

CLRdominato@vancouver.ca; CLRfry@vancouver.ca; CLRkirby-yung@vancouver.ca; Sim, Ken

To: (Ken.Sim@vancouver.ca); CLRklassen@vancouver.ca; CLRmeiszner@vancouver.ca;

CLRmontague@vancouver.ca; CLRzhou@vancouver.ca; Minister, HOUS HOUS:EX (HOUS.minister@gov.bc.ca); OfficeofthePremier, Office PREM:EX (Premier@gov.bc.ca);

jenny.kwan@parl.gc.ca; Hrenyk, Alyssa PREM:EX (Alyssa.Hrenyk@gov.bc.ca)

Doherty, Conor (conor.doherty@vancouver.ca); Mellisa Morphy (mellisa.morphy@vancouver.ca);

Leahy, Kathleen (kathleen.leahy@ubc.ca); Michelle Lackie (michelle@exchangeced.com)

Subject: Open Letter from DTES coalitions re: Hasting St. Decampment

Sent: 04/05/2023 18:51:56

Message Body:

[EXTERNAL] This email came from an external source. Only open attachments or links that you are expecting from a known sender.

Hello Premier Eby, Ministers, Mayor & City Councillors,

As a coalition of networks in the Downtown Eastside we are sending this open letter regarding the City of Vancouver's current actions of decampment on Hastings St. The CCRN, Exchange Inner City, and Urban Core represent a diverse group of DTES organizations, non-profits, social enterprises, and residents in the neighbourhood. We are concerned about current actions and call on the City of Vancouver and the Province of British Columbia to prioritize the provision of adequate housing and support services for those in need first, rather than displace individuals and continue to perpetuate negative relationships on Hastings St.

Regards,

Hope Hart (she/her) | CED Program Manager | CCRN Coordinator

[cid:image006.jpg@01D7418C.D1FB6760]

Communities where all residents can prosper and live full and rewarding lives.

T: 604 416 0318 Ext 2 C: 778-839-4620 | 56 East Cordova St., Vancouver, BC

[Title: LinkedIn - Description: image of LinkedIn icon] [Title: Twitter - Description: image of Twitter icon]

CIRES is located on the unceded, traditional and ancestral x^wməθk^wəyəm (Musqueam), Skwxwú7mesh Úxwumixw (Squamish), and səlilwətaʔł (Tsleil-Waututh) territories.

Open Letter from DTES coalitions

RE: The City of Vancouver's action on the Decampment of Hastings St.

Unceded x^wməθk^wəỷ əm (Musqueam), Swx wú7mesh (Squamish), and səliİilŵ ətaʔɨ (Tsleil-Waututh) Territories

Copyright

Signed,







Media Contact: Steve Johnston | 604-368-0017

VIA EMAIL Ref. 58094

Hope Hart
CED Program Manager, CCRN Coordinator
Coordinated Community Response Network
Exchange Inner City
Vancouver Urban Core Frontline Worker's Association
Email: hope@communityimpactrealestate.ca

Dear Hope Hart:

Thank you for your correspondence of April 5, 2023, sharing the open letter from Downtown Eastside (DTES) coalitions regarding the removal of structures and the health and wellbeing of the DTES neighbourhood. As Minister of Housing, I am pleased to respond.

I want to acknowledge your care and concern for those living in the DTES neighbourhood, and your suggestions for how we can work together to improve outcomes for all members of the DTES community. The Province recognizes the disproportionate impacts on individuals in the DTES due to systemic poverty, colonization, displacement, the COVID-19 pandemic, and the toxic drug supply.

We know people may seek shelter in encampments if they have nowhere else to go, however encampments are not a safe form of housing and over time health, fire and personal safety issues grow. Responses to individual encampments are complex, influenced by the multiple jurisdictions responsible for different aspects of the encampment, available resources and the provision of services and supports.

The Provincial approach to encampments prioritizes health and safety of vulnerable people through coordinated and collaborative person-centred and culturally safe approaches between all partners. The Provincial approach is that resolution of encampments is best achieved through provision of dignified and diverse housing, supports, and services that meet people's distinct needs, including the provision of safe and appropriate shelter and temporary housing so people can and begin to access the services and supports they need.

.../2

The Province is committed to seeing a healthier and safer DTES neighbourhood that works for everyone and maintains its unique culture as a place of community for people. BC Housing and outreach partners continue to meet with people daily to help them access health, income, cultural, food, sanitation, storage, and other supports. They are also working to ensure that

people are aware of shelters, drop-in services, the Supportive Housing Registry and how to apply.

Permanent housing that meets peoples needs takes time to become available and we are working to open safe, temporary options for people while they wait. I acknowledge that that there have been delays in tenanting the units of modular housing that were announced December 2022, however it is paramount that we ensure that those spaces will be safe for the people who will reside there. People will begin moving into these spaces this Spring. Further, BC Housing continues to expand shelter spaces and has began tenanting 95 newly renovated SRO units in The Gastown, as part of 330 new housing units coming online by June 2023.

Thank you for calling attention to the urgent need to support women and gender diverse people. We know women, gender diverse, and Two-Spirit people experiencing homelessness are forced to navigate additional risks, including risk of violence, and that it is urgent to ensure they have access to services and supports that meet their distinct needs. Short-term actions to help support women in the DTES, including those sheltering on East Hastings, include working with BC Housing to maintain and increase the number of women-only indoor spaces available; many of these spaces are inclusive of all women, as well as femme-identified gender diverse people. Women, gender diverse, and Indigenous people are also prioritized for temporary and permanent housing allocations through the Coordinated Access and Assessment Table, in recognition of the increased risk they experience when homeless. We continue our commitment to working with community partners that serve women, gender diverse, and Two-Spirit people in the DTES.

Preventing and reducing homelessness, including supporting people experiencing homelessness, requires coordination, participation, and collaboration. To achieve this goal, the Ministry of Housing is leading the Provincial Partnership Plan – Supporting the DTES (DTES Plan), a collaborative and coordinated response to address immediate safety concerns, promote long-term stability and safety, and support the continued vibrancy and unique culture of the DTES neighbourhood. DTES Plan key actions include:

- Helping people sheltering outside come indoors and into safe homes that meet their needs;
- Increasing safety for equity deserving populations through partnering with community organizations and BC Housing to develop distinct plans and supports to address the needs of women, gender diverse, Two-Spirit and Indigenous people, including building off the learning of the Red Women Rising Report, and Reclaiming Power and Place: The Final Report of the National Inquiry into Missing and Murdered Indigenous Women and Girls;

.../3

Hope Hart Page 3

- Strengthening health, social, and cultural supports using a person-centred, housing first, culturally safe, distinct needs approach; and
- Expanding housing and shelter options through better systems coordination, revitalizing and replacing SRO units, and building the housing and support ecosystem regionally so people can remain in their home communities if they choose.

You can read the DTES Plan here:

https://news.gov.bc.ca/files/Strategy DTES provincial response plan.pdf

Thank you for sharing your perspective on these complex and important issues, as well as your suggestions of further ways we can support the DTES community, as we continue to work together to ensure everyone in BC is safe, has the supports they need, and a place to call home.

Sincerely,

Ravi Kahlon Minister of Housing



VIA EMAIL Ref. 58009

April 21, 2023

Veronica Martisius
Staff Counsel, Litigation Department
BC Civil Liberties Association
306 – 268 Keefer Street
Vancouver BC V6A 1X5
Email: veronica@bccla.org

Dear Veronica Martisius:

Thank you for your email of April 4, 2023, addressed to Premier David Eby, the Honourable Jennifer Whiteside, Minister of Mental Health and Addictions, the Honourable Niki Sharma, Attorney General, and me, regarding the joint submission from Pivot Legal Society and the British Columbia Civil Liberties Association to the federal Housing Advocate regarding the review of encampments across Canada and the actions in response to encampments along Hastings Street in Vancouver.

As the Minister of Housing for British Columbia, I know the importance of ensuring people sheltering in encampments are safe, healthy and treated with dignity; and that they are able to access the housing and supports they need. Encampments are not a safe or suitable form of long-term housing. Everyone deserves a secure place to call home and feel welcomed. This is the foundation of our newly launched Homelessness Plan: Belonging in BC, which aims to make experiences of homelessness rare and brief through a focus on prevention, immediate response, and systemic change across ministries.

The Plan is supported by \$1.4 billion in Budget 2023 to add hundreds of new units of supportive housing, enhanced health, social and cultural supports, complex care housing and new interdisciplinary teams and temporary housing to ensure support for people in encampments is quick and leads to housing.

Belonging in BC builds on \$633 million in funding through Budget 2022, which includes hundreds of new supportive housing units and a new supported rent supplement program for 3,000 people over three years.

.../2

Veronica Martisius Page 2

Belonging in BC is one part of the Province's broader Homes for People action plan that will build more homes faster and build out the housing ecosystem to better prevent homelessness and ensure people have the choice and support to live in their communities. For more information on Home for People and Belonging in BC, please visit: https://news.gov.bc.ca/releases/2023HOUS0019-000436

Regarding the Downtown Eastside, we are committed to helping people experiencing homelessness stay safe, healthy and connected to supports. We are helping people move inside with access to dignified emergency shelter, while we work urgently on providing them with long-term housing options. We have indoor shelter space available, and roughly 100 units of housing opening each month over the next three months. We are working with BC Housing, the City of Vancouver, and across ministry and service providers to ensure outreach-based and community supports are available to meet people where they are at.

Since July 2022, we have been working across ministries, with local, federal and Indigenous governments, as well as community partners, to support people impacted by the fire order issued by Vancouver Fire Rescue Services to the City of Vancouver regarding conditions along Hastings Street. The Province has also committed to playing a key role in the creation of a healthier and safer Downtown Eastside for everyone in the community, including people who may be marginalized, low-income and in need of supports in the area.

In March 2023, we released the Supporting the Downtown Eastside Provincial Partnership Plan and remain committed to the principles of people-centred, inclusive and dignified responses in the immediate and long-term. We also remain committed to bringing shelter, housing, and integrated supports together to support those most in need. We have spoken with the federal government about the urgent need to improve housing in the Downtown Eastside and to provide more supports to help people move indoors, and we will continue to urge them to partner with us. For more information on the Downtown Eastside Plan, please visit: https://news.gov.bc.ca/releases/2023HOUS0022-000392

We thank you for sharing your submission to the federal advocate and I welcome any further discussions to better support people sheltering in encampments to move to stable homes. We need all partners at the table.

Sincerely,

Ravi Kahlon Minister of Housing pc: The Honourable David Eby, KC
The Honourable Niki Sharma, KC
The Honourable Jennifer Whiteside

From: Madoc-Jones, Sian HOUS:EX(Sian.MadocJones@gov.bc.ca)
To: Thompson, Angella N AG:EX (Angella.Thompson@gov.bc.ca)

To: Wilkins, Molly HOUS:EX (Molly.Wilkins@gov.bc.ca)

Subject: Fwd: From BC Civil Liberties Association - Joint Submission to the Federal Housing Advocate for

Your Review & Response

Sent: 04/06/2023 03:20:33

Message Body:

Hi Angella,

Can your team do a rush response for the Minister on this? By tomorrow or Monday.

Siân

From: Veronica Martisius >

Sent: Tuesday, April 4, 2023 5:40 AM

To: OfficeofthePremier, Office PREM:EX >; Kahlon.MLA, Ravi LASS:EX >; Minister, MMHA MMHA:EX >; Minister, AG AG:EX >

Cc: 'Anna Cooper' >; Safiyya Ahmad >

Subject: Joint Submission to the Federal Housing Advocate for Your Review & Response

[EXTERNAL] This email came from an external source. Only open attachments or links that you are expecting from a known sender.

To the Honourable David Eby, Premier of the Province of British Columbia; the Honourable Ravi Kahlon, Minister of Housing and Government House Leader; the Honourable Jennifer Whiteside, Minister of Mental Health and Addictions; and the Honourable Niki Sharma, Attorney General:

Please find attached a joint submission to the Federal Housing Advocate from Pivot Legal Society and the BC Civil Liberties Association.

Our submission concerns the ongoing actions of the City of Vancouver and the Vancouver Police Department against unhoused and inadequately housed individuals sheltering in the DTES. Our submissions specifically speak to the need for the Province to take a clear position on the rights violations currently being committed, and on the right to adequate housing as has been set out in both domestic and international law.

We ask that you respond directly to our organizations concerning this submission and the steps the Province is willing to take to help protect the rights of people sheltering outside.

Sincerely,

Veronica Martisius

Staff Counsel, Litigation Department

she/her | veronica@bccla.org |778-370-5655

BC Civil Liberties Association

306 - 268 Keefer Street, Vancouver, BC, V6A 1X5

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On the unceded territories of the xwməθkwəyəm (Musqueam), Skwxwú7mesh (Squamish) and səlilwəta?ł (Tsleil-Waututh).

My working hours may be different than yours, please do not feel obliged to respond outside of your normal working schedule

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April 3, 2023

To the Federal Housing Advocate, Marie-Josée Houle

VIA ONLINE SUBMISSION

RE: Submission on the Review of Encampments in Canada Evictions of Hastings Tent City

Dear Ms. Houle,

We submit this letter for the Advocate's consideration in reviewing encampments in Canada. We write on behalf of two organizations currently advocating for unhoused and inadequately housed people sheltering on the Downtown Eastside ("DTES") of so-called Vancouver, British Columbia, on the unceded, unsurrendered lands of the $x^wm \theta k^w \theta y^u \theta m$ (Musqueam), Skwxwú7mesh (Squamish) and səlilwəta? (Tsleil-Waututh) nations.

In our view, the sustained efforts of the City of Vancouver (the "City") and the Vancouver Police Department (VPD) to forcefully evict people sheltering outside in the DTES, coupled with government failure at all levels to provide adequate, accessible and safe housing in a meaningful, dignified and timely way, constitutes cruel, inhumane and degrading treatment.

LEAKED CITY MEMO

Just prior to making this submission, we received confirmation of a leaked City memo (see attached) setting out a plan to accelerate eviction operations against people sheltering outside. The plans described in the document corroborate the legitimacy and urgency of our concerns set out below, as it reflects an increased reliance on police intimidation and explicit recognition that people will be evicted with no housing offers, or with temporary shelter offers only.

BACKGROUND

The City of Vancouver, primarily through its Engineering Services department, has been routinely evicting unhoused and inadequately housed people sheltering outside on the DTES for many years, seizing and destroying people's essential possessions. As occurs across the city, province, and country, some people choose to shelter outside as the best option among inadequate - or non-existent - alternatives, in the midst of the escalating housing crisis. Various municipal actors, including City engineering employees and members of the VPD, routinely seize possessions and displace people, frequently under the pretense of cleaning city streets, or so called "Street Sweeps".¹

After an intense push from residents and supporters back in October 2021, this practice was temporarily suspended along a small section of the DTES, the Hastings corridor, and the City worked more collaboratively with residents.² As a result, people had increased stability along the Hastings corridor and more people decided to be there, especially in light of dangerous and sometimes deadly conditions in the limited indoor housing options on the DTES. For example, in April 2022, the Winters Hotel burned down, killing two residents and displacing many others.³ Likewise, the tenants of the Portland Hotel, who were without a working elevator for several months, during which at least one resident died and many others with significant health conditions suffered significant physical hardship.⁴

Instead of taking action to create safe and accessible housing, increases in congestion and concerns over fire safety on the street were weaponized by City actors to justify a return to previous harmful practices. Actions against residents took a decisive turn for the worse after the recent election of a new City Mayor and Council.

In December 2022, we wrote to the Mayor and Council, the Chief of the VPD, and the Vancouver Police Board regarding our concerns; that letter is attached for your review. We CC'd the Premier of BC, the Honourable David Eby, and the Minister of Housing and Government House Leader, Ravi Kahlon. To date, we have only received brief responses from representatives of the VPD and the Board. Neither the Province nor the Mayor or Council have responded, and in the meantime, actions against residents have increased in severity and frequency.

¹ Pivot Legal Society, #StopTheSweeps: Ending Cyclical Displacement and Criminalized Poverty in Vancouver (2 May 2022) online: https://www.pivotlegal.org/stop_the_sweeps_report

² Stop the Sweeps, *Community groups, residents, & advocates organize to end street sweeps* (15 October 2021) online: https://stopthesweeps.ca/news/

³ Jen St. Denis, "Inside the Winters Hotel as It Burned", The Tyee (6 June 2022) online: https://thetyee.ca/News/2022/06/07/Inside-Winters-Hotel-Fire/

⁴ Arrthy Thayaparan, "'Crawling down stairs': Vancouver SRO residents with mobility issues want broken elevator fixed", CBC (6 Feb 2023) online: https://www.cbc.ca/news/canada/british-columbia/portland-hotel-broken-elevator-1.6739235>

CURRENT CIRCUMSTANCES: ESCALATED AND ALARMING HUMAN RIGHTS **CONCERNS**

Through our own experiences, and through conversations with residents of the DTES and advocates, we continue to have the following urgent concerns, raised in our initial correspondence.

People sheltering along the Hastings corridor continue to be subjected to daily evictions with near complete disregard for their dignity and human rights. This includes:

1. Evicting residents from their shelters and seizing their possessions without providing adequate housing.

This is a violation of domestic and international human rights law and an affront to the National Housing Strategy Act. 5 The definition of "adequate" is clearly set out in international human rights law, and recognized under the NHSA. It includes, among other features, the right to: security of tenure, affordability, habitability, accessibility, and cultural adequacy.

City actors continue to assert that shelter beds, run-down SROs, and rightsviolating "supportive" housing, are "suitable", and justify police-enforced evictions. When asked how their definition of "suitable" accords with human rights principles, and recent case law in Canada clearly defining shelter beds as inaccessible, they refuse to answer.6

The fact there is insufficient adequate housing available is abundantly clear to anyone on the ground, but it has also been clearly acknowledged by the Provincial government. In a recent press conference the Province announced 330 new housing units will be provided to the DTES by June, specifically with the goal of providing enough housing for those sheltering on East Hastings.⁷ The lack of sufficient and adequate housing in Vancouver is also well-established from recent case law on decampment efforts.8 For the City to be carrying out

⁵ Leilani Farha & Kaitlin Schwan, A National Protocol for Homeless Encampments in Canada, UN Special Rapporteur on the Right to Housing (30 April 2020) online: https://www.make-the-shift.org/wp-content/uploads/2020/04/A- National-Protocol-for-Homeless-Encampments-in-Canada.pdf>

⁶ See Appendix A.

Akshay Kulkarni, "Province and City of Vancouver announce new housing units in Downtown Eastside", CBC News (26 March 2023) online: https://www.cbc.ca/news/canada/british-columbia/new-housing-units-downtowneastside-1.6791772>

⁸ Bamberger v. Vancouver (Board of Parks and Recreation), 2022 BCSC 49 at paras 98-124.

these evictions now, when adequate housing is not available, is cruel and inhumane.

2. Evicting residents during extreme weather alerts and in sub-zero temperatures.

Despite the changing seasons, emergency weather responses were issued as recently as April 2, 2023, as temperatures continue to fall below 0 degrees, especially overnight. We previously asked the City to halt evictions due to the risks to residents' lives during cold weather circumstances, but in spite of these dangers, they have not done so.

3. Relying heavily on police to intimidate and pressure residents into complying with daily evictions.

The VPD have been accompanying City officials to support the eviction process and engage in intimidation tactics against residents. As noted above, the recently leaked memo on the City's plans for decampment reveals that the VPD will continue to be used to enforce evictions without full regard for the residents' Constitutionally protected rights.

The following additional concerns have arisen since our original correspondence with the City and the Province.

1. At the City's request, the VPD are creating ever-expanding "work zones", when they are enforcing evictions alongside City workers.

We hear that legal observers and advocates are increasingly being threatened with arrest and criminal charges if they attempt to enter these zones to witness and provide support to residents undergoing evictions. The City's excuses about "work safety" are undermined by the fact that non-observers are permitted to come and go through these work zones relatively unimpeded.

These actions are an extreme threat to the fundamental human rights of people subjected to eviction. They impede the ability of observers to witness and record the actions of on-duty police officers. Legal observers cannot properly document state actions based on sight alone; hearing interactions is critical to assessing a

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⁹ HSABC_MVEWR, "Metro Vancouver Extreme Weather Shelter Activations - April 2, 2023...Click here for a list of open EWR shelters across Metro Vancouver...". Twitter, (2 Apr 2023), online: https://twitter.com/EWRMetroVan/status/1642648633509318656?cxt=HHwWgMDUsdSO7sstAAAA>

state actor's alleged legal authority and the fairness of their engagement with people on the Hastings corridor, and proximity is crucial to providing evidence in future court cases regarding wrongful arrests and Charter violations. Furthermore, residents deserve to have advocates present when they are being forcefully removed from public space, and if they are being pressured to accept what are usually inadequate shelter offers, in the face of forced eviction to nowhere.

2. Advocates have confirmed that shelters in the DTES have been asked to hold shelter beds in order to facilitate ongoing evictions.

This tactic ignores human rights requirements regarding adequate housing, as we set out above. It also means that shelter spaces are being withheld from other people who are currently outside and may wish to access that option, in order to assist the City in performing the illusion of an ethical and lawful eviction.

3. The ever-expanding use of police "work zones" poses a grave and imminent threat to all residents of the DTES, both housed and unhoused, who rely on the neighborhood's many low-barrier support services.

The use of "work zones" has created a dynamic that places VPD officers in the position of determining whether residents' requests to enter vital spaces such as overdose prevention sites are legitimate or pressing.

As per the 2016 Order issued by Health Minister Terry Lake under the *Health Emergency Services Act* and *Health Authorities Act* to address the drug toxicity crisis that currently claims the lives of 7 BC residents per day, municipalities must provide emergency overdose prevention services wherever there is demonstrable need. The VPD presence on the DTES, and their intentional erection of barriers to mobility, directly contravenes this Order. Residents should not have to rely on police discretion to access health services, nor should the City exacerbate the risk of drug-related distress, disease transmission, and fatal overdose.¹⁰

https://www.pivotlegal.org/the-duty-to-provide-overdose-prevention-services; Alistair Taylor, "Campbell River dumps controversial bylaws banning public drug consumption", Saanich News (26 February 2023) online:

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¹⁰ See: BC Ministry of Health, "Ministerial order supports urgent overdose response action", BC Government News (12 December 2016) online: https://news.gov.bc.ca/releases/2016HLTH0094-002737; Caitlin Shane, *The Duty to Provide Overdose Prevention Services*, (2 September 2022) online: Pivot Legal Society

4. Legal observers witnessed that Car 87 was called this past week, when an individual refused to decamp.

Car 87 is a joint program run by the VPD and Vancouver Coastal Health that pairs VPD officers with psychiatric nurses who have the power to apprehend people under BC's *Mental Health Act*. It is routinely criticized for being unreliable and dangerous for people experiencing a mental health crisis, particularly because past traumatic encounters with police exacerbate distress, elevating the risk of police-involved deaths.

We are extremely concerned that the City is enlisting these highly coercive measures, which foreground the threat of involuntary mental health detention, to elicit compliance from residents. We note that VPD officers have the power to apprehend and send people to a psychiatric hospital under the *Mental Health Act*, ¹¹ and without proper oversight, could be employing this power as a decampment tactic. Psychiatric intervention is not an appropriate response to material deprivation, nor should it be deployed to pressure residents as they assert their basic rights. ¹²

CRUEL, INHUMANE AND DEGRADING TREATMENT

We believe the actions and failure of local government towards our fellow community members constitutes cruel, inhumane and degrading treatment prohibited by Article 7 of the *International Covenant on Civil and Political Rights*, which is binding on Canada.

These actions also arguably violate s. 12 of the *Charter* as unhoused and inadequately housed people are being subjected to cruel and unusual treatment by state actors for simply trying to exist in a way that feels safe. The City and VPD are using municipal by-laws to deal with a problem that all levels of government refuse to resolve in a meaningful and dignified way. In essence, people are subjected to daily harassment, property seizures, and police violence for being without adequate housing. The cumulative impact of this practice amounts to cyclical displacement, dispossession and

https://www.saanichnews.com/news/campbell-river-dumps-controversial-bylaws-banning-public-drug-consumption/

¹¹ Mental Health Act, RSBC 1996 C 288 at s 28(1).

¹² Meenakshi Mannoe, *Involuntary Treatment: Criminalization by another name*, Pivot Legal Society (23 Mar 2023), online:

">, p. 7

criminalized poverty.¹³ This situation is particularly compounded for Indigenous peoples, members of diaspora populations, and people with disabilities.

As recently stated by the Ninth Circuit court in Idaho, "the government cannot criminalize indigent, homeless people for sleeping outdoors, on public property, on the false premise they had a choice in the matter." ¹⁴

SOLUTIONS

- The City of Vancouver and Province of British Columbia should adopt a human rights based approach to engaging with people sheltering outside, and adopt the UN Special Rapporteur's "A National Protocol for Homeless Encampments in Canada" as official government policy.¹⁵
- The City of Vancouver should halt its police-enforced evictions of the Hastings corridor residents.
- The City of Vancouver should engage meaningfully with residents of the Hastings corridor, treating them with dignity and respect, to discuss their needs and how to meet and exceed human rights and Constitutional requirements.
- 4. The VPD should cease participating in decampment efforts, including the intimidation of legal observers and resident supporters who are seeking to ensure the safety of the Hastings corridor residents.
- 5. The City of Vancouver should stop using police-enforced work safety zones to block legal observers and resident supports, which limits access to vital community resources such as overdose prevention sites at VPD discretion.
- 6. The City of Vancouver and VPD should immediately stop using mental health detentions as a perverse means of displacing residents.
- 7. The Province of British Columbia should ensure that its planned housing projects meet the definition of "adequate" as set out in domestic and international law. In the interim, the Province of BC should work closely with the City of Vancouver

-

¹³ https://stopthesweeps.ca/about/

¹⁴ Patrick Sisson, "Martin vs. Boise: Homeless people gain 'de facto right' to sleep on sidewalks through federal court", Curbed (16 December 2019) online: https://archive.curbed.com/2019/4/5/18296772/supreme-court-homeless-lawsuit-boise-appeals-court-

¹⁵ Supra note 5

- to ensure substandard housing and shelter are not being used to legitimize coercive evictions.
- 8. The federal and British Columbia governments should protect "social condition" within the *Canadian Human Rights Act*, and BC *Human Rights Code*, so that people with no housing status and people living in poverty are not subject to by-laws that discriminate against them based on unchangeable characteristics.

Sincerely,

Anna Cooper Staff Lawyer

Pivot Legal Society

Lyndsay Watson

Legal Director

Pivot Legal Society

Veronica Martisius Staff Counsel, Litigation

l. Martisus

BC Civil Liberties Association

Safiyya Ahmad Student-at-Law

Sapryya ahmad

BC Civil Liberties Association

CC: The Honourable David Eby, Premier of British Columbia
The Honourable Ravi Kahlon, Minister of Housing and Government House
Leader

The Honourable Jennifer Whiteside, Minister of Mental Health and Addictions

The Honourable Niki Sharma, Ministry of the Attorney General Mayor Ken Sim and Vancouver City Council

APPENDIX "A"

On February 6, 2023, Pivot Legal Society, in response to a request to meet, responded to

General Managers with the City of Vancouver's Engineering Services, and Arts, Culture & Community Services divisions asking the following questions. We have yet to receive a written response to these questions. An excerpt of Pivot's email conversation and request for information is below:

... Prior to considering any offer to meet, we would ask that your team provide the following information:

- 1. Any current City policy or memo setting out the City's current approach to evicting people sheltering on City streets. This includes what steps, if any, must be taken to ensure adequate housing is available prior to eviction.
- 2. What the City currently considers a "suitable space" for the purposes of the COV's MOU with the Province and Parks' Board on Support for Unsheltered Vancouver Residents: https://parkboardmeetings.vancouver.ca/files/MOU-SupportingUnshelteredVancouverResidents-BC-COV-PB-20210331.pdf.

In particular, how the City is accounting for recent and ongoing legal decisions which clearly state that shelter beds alone are not sufficient to ensure evictions do not violate the *Charter*:

Abbotsford (City) v Shantz, 2015 BCSC 1909 at para 82; Prince George (City) v Stewart, 2021 BCSC 2089 at para 74; Bamberger v. Vancouver (Board of Parks and Recreation), 2022 BCSC 49 at para 123; The Regional Municipality of Waterloo v. Persons Unknown and to be Ascertained, 2023 ONSC 670 at para 93

- Any other policy or memo which sets out how your current eviction operations
 are in keeping with the rights of unhoused and inadequately housed people in
 general, and the rights of Indigenous peoples specifically.
- 4. The City's current information on the following:
 - 1. The number of people who are unhoused in the City of Vancouver (including people in shelters).
 - 2. The current number of shelter beds, and how many will still be open by the beginning of April.

3. The current length of relevant waitlists for low-income housing in the City of Vancouver.

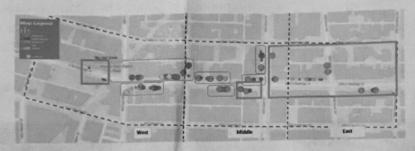
We believe the above will be very helpful for ensuring we all have the same basic information prior to discussing the utility of any in-person meeting. Of course, we would attend any such meeting only with directly affected community members and their advocates.

There is clearly an immense gap between the way the City is characterizing its operations, and the way these operations are being experienced by people living on the street. The above information should help us focus in on how these discrepancies are arising.

Stage 1: Accelerated Structures Removals



- · Focus on remaining lower risk sites
- · Enforcement during these impound events:
 - Enforcement events focused outside of high risk zones (green)
 - With VPD support, Eng praws will no longer disengage when tensions rise or protesters/advocates become too disruptive
 - Signals an escalation in approach, in advance of larger event
 - Impoundment events focused outside of high risk zones
- Homelessness Services intensifies outreach, encouraging people to accept shelter or housing offers and reinforcing the deadline
- · Asked VCH to do further outreach in area

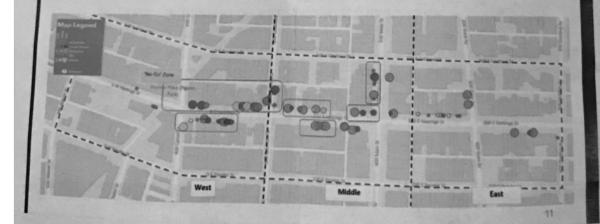


New Plan: Two Stage Approach to Ending Encampment



Identified High Risk zones/structures

- Combative/aggressive higher safety concern for Engineering crews
- Reappearing structures previously cleared 2-4 times
- · Primarily commercial & social activity; heightened criminal element and risk to staff
- . Save these sites until the end.
- · Over next few weeks



Post Plan: Roving Enforcement & Removals (1/2)



First weeks after

- Quick Response Teams (QRT) comprised of Eng and VPD staff will shift to roving enforcement/removal of structures - no full area shutdowns
- · Anticipate daily deployment to start Frequency and make-up of team will be assessed weekly and reduced as appropriate
- · Will also cover areas outside of Hastings encampment zone as needed
- May take several weeks or longer to re-set behavior (i.e., no structures on sidewalks)

Stage 2: Public Safety Led Approach for High Risk sites



- Public Safety led approach to High Risk sites
 - VPD led operation, under Engineering
 - Authorities: Street and Traffic By-Law; Fire Chief's Order
- Will involve significantly larger Eng and VPD staff deployment
- Area-by-area removal of all remaining structures from encampment zone
- Goal is to complete in 1 day but resourcing for 2 days
- Sections of block to be fully closed to public limited in/out privileges
- All individuals/structures in encampment area to be provided with "notice of non-compliance" - 7 day voluntary compliance
 - Voluntary compliance period: Homelessness Services will reach out to everyone with whom they are working and encourage them to pack up and accept shelter offers and/or any
- Homelessness and other services
 - Homelessness Services will be behind the scenes supporting people to connect to shelter · Anticipate sufficient shelter beds will be available

 - Hope to have VCH on standby for mental health supports (in discussions)



- Staff developing plan to ensure individuals leaving the encampment zone who are without shelter or housing are connected to Outreach with a means of contact for further follow-up.
- Staff will continue to do street outreach in the area.
- Staff are working with BC Housing to identify additional shelter and housing options.
- Staff continue to respond to people across the city.

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Post Plan: Roving Enforcement & Removals (2/2)

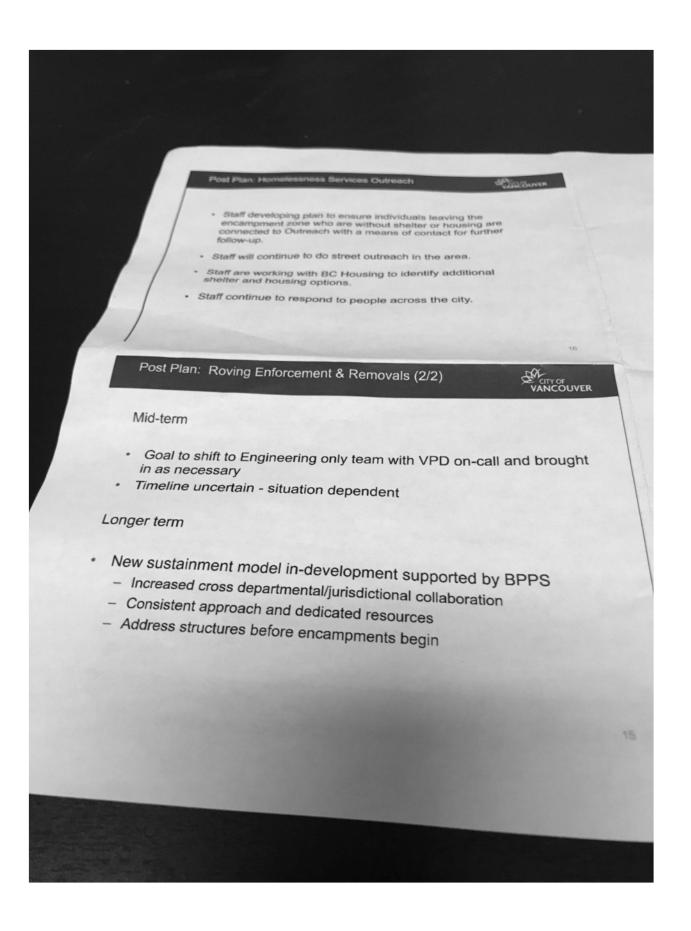


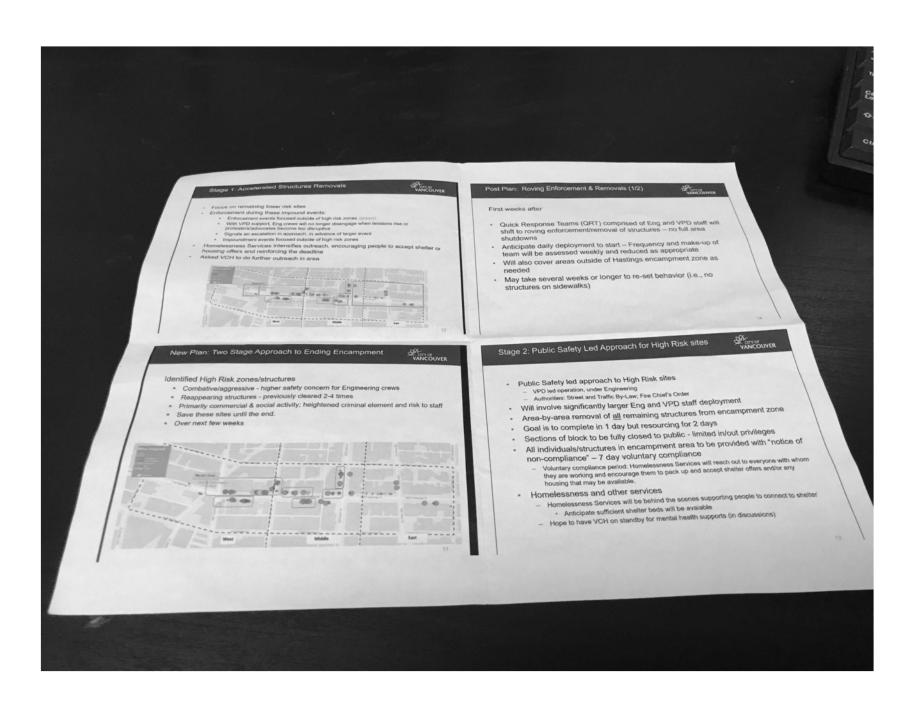
Mid-term

- Goal to shift to Engineering only team with VPD on-call and brought in as necessary
- Timeline uncertain situation dependent

Longer term

- New sustainment model in-development supported by BPPS
 - Increased cross departmental/jurisdictional collaboration
 - Consistent approach and dedicated resources
 - Address structures before encampments begin





From: Watson, Amanda PREM:EX(Amanda.Watson@gov.bc.ca)

Minister, HOUS HOUS:EX (HOUS.minister@gov.bc.ca); Minister, MMHA MMHA:EX

(MMHA.Minister@gov.bc.ca); Minister, AG AG:EX (AG.Minister@gov.bc.ca)

Subject: Please disregard/ RE: Joint Submission to the Federal Housing Advocate for Your Review &

Response

Sent: 04/26/2023 19:58:45

Message Body:

Hi all, Please disregard my email below. AG updated me that the response has gone out from HOUS. Apologies for the duplication and thanks!

Amanda Watson, MLIS

Correspondence Officer | Office of the Premier

(778) 698-8211 | pronouns: she/her

From: Watson, Amanda PREM:EX >

Sent: Wednesday, April 26, 2023 12:35 PM

To: Minister, HOUS HOUS:EX >; Minister, MMHA MMHA:EX >; Minister, AG AG:EX >

Subject: FW: Joint Submission to the Federal Housing Advocate for Your Review & Response

Hello,

I am referring the email below/ attached to HOUS, MMHA, and AG. Please advise which ministry is best to lead response and once confirmed our office will send an acknowledgement.

Thanks,

Amanda Watson, MLIS

Correspondence Officer | Office of the Premier

(778) 698-8211 | pronouns: she/her

From: Veronica Martisius >

Sent: Tuesday, April 4, 2023 5:40 AM

To: OfficeofthePremier, Office PREM:EX >; Kahlon.MLA, Ravi LASS:EX >; Minister, MMHA MMHA:EX >; Minister, AG AG:EX >

Cc: 'Anna Cooper' >; Safiyya Ahmad >

Subject: Joint Submission to the Federal Housing Advocate for Your Review & Response

[EXTERNAL] This email came from an external source. Only open attachments or links that you are expecting from a known sender.

To the Honourable David Eby, Premier of the Province of British Columbia; the Honourable Ravi Kahlon, Minister of Housing and Government House Leader; the Honourable Jennifer Whiteside, Minister of Mental Health and Addictions; and the Honourable Niki Sharma, Attorney General:

Please find attached a joint submission to the Federal Housing Advocate from Pivot Legal Society and the BC Civil Liberties Association.

Our submission concerns the ongoing actions of the City of Vancouver and the Vancouver Police Department against unhoused and inadequately housed individuals sheltering in the DTES. Our

submissions specifically speak to the need for the Province to take a clear position on the rights violations currently being committed, and on the right to adequate housing as has been set out in both domestic and international law.

We ask that you respond directly to our organizations concerning this submission and the steps the Province is willing to take to help protect the rights of people sheltering outside.

Sincerely,

Veronica Martisius

Staff Counsel, Litigation Department

she/her | veronica@bccla.org |778-370-5655

BC Civil Liberties Association

306 - 268 Keefer Street, Vancouver, BC, V6A 1X5

Donate to support human rights in Canada | www.bccla.org | @bccla

On the unceded territories of the xwməθkwəyəm (Musqueam), Skwxwú7mesh (Squamish) and səlilwəta?ł (Tsleil-Waututh).

My working hours may be different than yours, please do not feel obliged to respond outside of your normal working schedule

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From: Gotto, Sarah F HOUS:EX(Sarah.Gotto@gov.bc.ca)

Wilkins, Molly HOUS:EX (Molly.Wilkins@gov.bc.ca); Alexander, Jessica C OHCS:EX

(Jessica.Alexander@gov.bc.ca)

To: Newman, Debbie OHCS:EX (Debbie.Newman@gov.bc.ca)

Subject: New Meeting - Request for staff - Meeting with City of Vancouver Friday Jan 27th

Sent: 01/24/2023 19:42:02

Message Body:

Hi Molly et all.

I am tent holding a meeting with the City of Vancouver virtually on Friday, Jan 27th at 230-300pm. This will include Mayor Ken Sim, Chief of Staff Kareem Allam and hopefully the City Manager, Paul Mochrie.

It is a 30 min meeting to discuss the DTES Encampment Response Plan (report attached and has been shared with the City of Vancouver already.

I will know by end of day today if the meeting is secured. Just waiting to hear back form COV.

Request is for staffing from Ministry only but not BCH.

Please confirm who will staff this meeting.

Molly please would you cliff over to DMO and add cliff number to the calendar entry.

Thank you all.

Meeting:

City of Vancouver + Min Housing

Topic:

Pre-Meeting abour Encampment Response Plan

Date & Time:

Holding Friday, Jan 27 230-300

Location/Link:

MST

Microsoft Teams meeting

Join on your computer, mobile app or room device

Click here to join the meeting

Meeting ID: s.15; s.16

Passcode: s.15; s.16

Download Teams | Join on the web

Or call in (audio only)

s.15; s.16

Canada, Victoria

Phone Conference ID: s.15; s.16

Find a local number | Reset PIN

Toll-free (audio only): s.15; s.16 Learn More | Meeting options Meeting Materials Referring to DTES Encampment Response Plan (already shared with COV and attached) Attending from Housing: MRK Political Staff - Sian DMO - requested Attending from (other ministry/stakeholder): Mayor Ken Sim + Chief of Staff Kareem Allam Paul Mochrie, City Manager Contact: Sarah Gotto Connie Pavone - Executive Assistant 1 604 873 7624 Connie.pavone@vancouver.ca Notes: @Madoc-Jones, Sian HOUS:EX will flag for the chief of staff Cliff: Coming Sarah Gotto Administrative Coordinator to: The Honourable Ravi Kahlon, Minister of Housing Office: 778-974-6035 Mobile: 250 480 9086 Room 301, Legislative Buildings Victoria BC V8V 1X4

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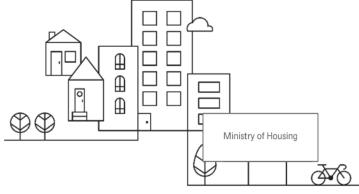
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Agenda

Provincial Executive Steering Committee East Hastings and Encampment Response March 24, 2023, 3:45 p.m. – 4:45 p.m.

#	ITEM	LEAD	MATERIAL
1.	Welcome & Introductions • Review of minutes – March 1	Deputy Minister, Teri Collins	Verbal
2.	Provincial Plan: Supporting the DTES: Update	Deputy Minister, Teri Collins	Verbal
3.	DTES Operational Response & Overview	BCH Housing and CoV, Ministry of Health, Christine Massey, and Vancouver Coastal Health, Bob Chapman	PPT
4.	Partner Roundtable: BC Housing City of Vancouver Vancouver Fire Rescue Services Vancouver Police Department Vancouver Coastal Health Vancouver Board of Parks and Recreation Community Integration Services – SDPR Emergency Management BC Office of the Fire Commissioner Ministry of Health Ministry of Mental Health and Addictions Ministry of Children and Family Development Public Safety and Solicitor General First Nations Health Authority City of Victoria	AII	Verbal
5.	Communications Update	BC Housing, GCPE	Verbal
6.	Closing comments	AII	Verbal

March 24, 2023 Page 1 of 5



Ministry of Housing Provincial Executive Steering Committee Minutes

Friday, March 24, 2023 3:45-4:45 pm MS Teams

Attendance

BC Government:

Premier's Office (PO)

Shannon Salter, Deputy to the Premier Matt Smith, Chief of Staff Don Bain, Deputy Chief of Staff Jessica Prince, Assistant Deputy Minister Kelly Newhook, Director Craig Jones, General Counsel

Ministry Responsible of Housing (HOUS)

Teri Collins, Deputy Minister
Meghan Will, a/ADM, Homelessness, Partnerships & Housing Supports
Sarah Petrescu, Director
Clay Suddaby, Communications Director, GCPE
Nina Karimi, Ministerial Advisor
Sian Madoc-Jones, Senior Ministerial Advisor
Sarah Marriot, Director
Jennifer Miller, A/Executive Director

Attorney General (AG)

Barbara Carmichael, A/Deputy Attorney General Kate Saunders, Supervising Counsel Michael Kleisinger, Legal Counsel Amelia Hill, Ministerial Advisor Katherine Reilly, Legal Counsel Maya Engelbrecht, A/Director Executive Operations

Emergency Management & Climate Readiness (EMCR)

David Boone, Assistant Deputy Fire Commissioner Brian Godlonton, Fire Commissioner March 24, 2023 Page 2 of 5

Ministry of Children and Family Development (MCFD)

Carolyn Kamper, Assistant Deputy Minister

Ministry of Mental Health and Addictions (MMHA)/ Ministry of Health (HLTH)

Christine Massy, Deputy Minister Maureen O'Donnell, Associate Deputy Minister Daryl Sturtevant, Assistant Deputy Minister Theresa Ho, Chief of Staff Seamus Wolfe, Ministerial Advisor

Ministry of Public Safety and Solicitor General (PSSG)

Glen Lewis, Assistant Deputy Minister Matthew Brown, Executive Director

Ministry of Social Development and Poverty Reduction (SDPR)

David Galbraith, Deputy Minister Raymond Fieltsch, Assistant Deputy Minister, Service Delivery Division

City Of Vancouver (CoV)

Paul Mochrie, City Manager Sandra Singh, General Manager Arts, Culture and Community Services Mellisa Morphy, Acting Chief of Staff Taryn Scollard, Deputy General Manager Engineering Lon LaClaire, General Manager Engineering Services

City of Victoria

Jocelyn Jenkyns, City Manager

Park Board

Betty Lepps, Director Urban Relationships

Vancouver Police Department (VPD)

Howard Cho, Deputy Chief Constable

Vancouver Fire Rescue Services (VFRS)

Karen Fry, Fire Chief

BC Housing (BCH)

Vincent Tong, Interim Chief Executive Officer Dale Mcmann, Vice President Operations Heidi Hartman, Associate VP Operations Allison Dunnett, ED Homelessness Sara Goldvine, VP Communications March 24, 2023 Page 3 of 5

Vancouver Coastal Health Authority (VCH)

Vivian Eliopoulos, President and CEO Bob Chapman, VP Shannon Mc Carthy, Executive Director Indigenous Health

First Nations Health Authority (FNHA)

Darius Pruss, Regional Advisor Delaram Farshad, Regional Planner

Meeting Summary

Welcome, Introductions and Action Item Log - DM Collins

DM Collins welcomed new members, confirmed minutes. Updated on tentative announcement Sunday to release DTES plan with Minister Kahlon and Mayor Sim. Noted that the situation on the ground changes daily.

DM Collins advised that we will be moving away from the IN and into weekly situation report with progress and actions.

Presentation: East Hastings decampment

Background

Allison Dunnet noted that initially the goal was that everyone in the encampment had at least one offer of indoor housing. |s.13; s.16

s.13; s.16

Noted that the fire and safety risk has always been a key

consideration.

Coordinated Access and Assessment

Heidi Hartman shared that CAA Table faces multiple pressures including fire and repairs, building and shelter closures, and elevator maintenance issues. Current CAA process includes priority allocations based on vulnerability and housing needs of priority populations including Indigenous people, women, seniors. Noted that E Hastings is unique because people continue to come to the site, there are 49 new people in need of housing who were not on the Oct list.

Coordination of tenanting

Priority for tenanting modulars include:

- Location connection to E Hastings or CRAB Park
- Long-term shelter stays
- Indigenous people and women and gender-diverse people
- Priority to those with physical/mental health and substance use issues

March 24, 2023 Page **4** of **5**

VCH

6 units in each modular site targeted for high needs, but the supports are available to everyone in the building. Supports include mix of personal care aids, nursing (LPN), peer supports, in-reach, overdose prevention and MAP.

s.16

March 24, 2023 Page **5** of **5**

Betty Lepps noted that in CRAB park tents are increasing as well, from 40 to 45 tents, and there is a need to look at how to support our work re: increase.

3. Partner Roundtable:

No time for roundtable.

4. Communications

Clay Suddaby shared that there will be a noon news conference with Minister Kahlon and Mayor Sims, and they are working on common messaging. Releasing the Plan/Strategy (calling it a working document), with the overall message that all partners have been working the plan as we go. Reinforcing the message is the safety and security of people on the street and people living working in the community.

March 29, 2023 Page 1 of 3



Ministry of Housing Provincial Executive Steering Committee Minutes

Wednesday, March 29, 2023 3:00-4:00 pm MS Teams

Attendance

BC Government: Premier's Office (PO) Not in attendance

Ministry Responsible of Housing (HOUS)

Meghan Will, a/ADM, Homelessness, Partnerships & Housing Supports Nina Karimi, Ministerial Advisor Jennifer Miller, Executive Director, Engagement and Encampment Response Branch Brynn Warren, Senior Policy Analyst

Attorney General (AG)

Maya Engelbrecht, A/Director Executive Operations

Emergency Management & Climate Readiness (EMCR)

David Boone, Assistant Deputy Fire Commissioner

Ministry of Children and Family Development (MCFD)

Not in attendance.

Ministry of Mental Health and Addictions (MMHA)/ Ministry of Health (HLTH)

Maureen O'Donnell, Associate Deputy Minister

Ministry of Public Safety and Solicitor General (PSSG)

Not in attendance.

Ministry of Social Development and Poverty Reduction (SDPR)

Dana Jensen, Executive Director

City Of Vancouver (CoV)

Sandra Singh, General Manager Arts, Culture and Community Services Donnie Rosa, General Manger, Vancouver Board of Parks and Recreation March 29, 2023 Page 2 of 3

City of Victoria

Not in attendance.

Park Board

Betty Lepps, Director Urban Relationships

Vancouver Police Department (VPD)

Don Chapman

Vancouver Fire Rescue Services (VFRS)

Not in attendance.

BC Housing (BCH)

Vincent Tong, CEO Dale McMann, Vice President Operations Heidi Hartman, Associate VP Operations Allison Dunnett, ED Homelessness and Strategi Advisor Laura Matthews, Communications

Vancouver Coastal Health Authority (VCH)

Bob Chapman, VP Shannon McCarthy, Executive Director Indigenous Health

First Nations Health Authority (FNHA)

Darius Pruss, Regional Advisor

Meeting Summary

Welcome, Introductions and Action Item Log – ADM Meghan Will

ADM Meghan Will welcomed new members, confirmed minutes. Noted that the situation on the ground changes daily so we opted to proceed with the meeting today.

3. Partner Roundtable:

BC Housing

Question- how components of the original encampment response plan developed between BCH and CoV will be integrated into the new response, including having an emergency plan with a muster station given the challenges flagged re: fires. CoV committed to follow-up off-line.

Confirmation BCH is meeting with Carnegie and continue to work through CAA to allocate available units.

City of Vancouver

Sandra Singh shared there are 84 structures on East Hastings.

March 29, 2023 Page 3 of 3

Vancouver Fire Rescue Services

Not in attendance.

Vancouver Police Department

Confirmed that the VPD operational Plan for de-structuring is 90% completed. Have met with CoV staff re: their members and their equipment needs. Robust comms plan established. Met with Chief Fry to confirm fire order is in effect. Confirmed VPD will provide on the ground live updates.

Vancouver Coastal Health

Confirmed that VCH outreach staff have been continuing street walks and pop-up primary care clinics. Noted that they have mobilized backup teams re: any activity/action planned.

Vancouver Board of Parks & Recreation

Observed an increase in people in CRAB Park – total of 59 tents, 10 tent increase over weekend, all within the designated areas. Parks is working with people to connect them to services and move indoors.

Social Development and Poverty Development

SDPR is happy to support and has a couple offices in close proximity to the encampment site that could be a resource for people who are in the area. Noted that safety of staff is paramount, and they have quietly put in extra security.

Ministry of Health/Ministry of Mental Health and Addictions

Not in attendance.

Ministry of Children and Family

Not in attendance.

City of Victoria

Not in attendance.

Emergency Management BC/OFC

Identified that fire safety equipment has been distributed on E. Hastings, and the need to be mindful to ensure items are not thrown out.

First Nation Health Authority

Darius advised FNHA has a new Director of Mental Health and Wellness, and they are connecting with VCH in support of this work.

PSSG

Not in attendance.

4. Discussion re: Supporting the DTES Plan

Agreement among the group that there is a need to strengthen coordination of the Plan.

5. Communications

BCH is looking for CoV to provide key messaging to members re: destructuring.

Hastings Response Updates: April 11, 2023

- City of Vancouver Sit Rep Meetings Cancelled No updates
- No Provincial Coordination Committee Meeting this week
- BC Housing People Supports Meeting series cancelled
- Ministry staff working on a Supporting the DTES Implementation Plan and Timeline and will establish a partner committee to support
- 200 units of housing announced: https://news.gov.bc.ca/releases/2023HOUS0029-000488

Partner Updates:

BC Housing Update

In addition, we will provide an update by EOD on the following:

- Housing allocations and moves
- Spaces update (supportive housing/SRO)
- Latest on shelter extension plans

Vancouver Coastal Health: March 17- April 6

Outreach Date:	Total # of people connected with:	Total # of people referred to PC:	Total # of people referred to MH:	Total # of people referred to SU/Addictions:	Total # of people we assisted to get to acute:	Total # of people who we provided direct care to (e.g. wound care etc.):	Total # of people referred to IHOT:
Monday, Mar 27/23	75	0	0	0	0	7	1
Thursday, Mar 30/23	89	1	0	0	0	3	2
Monday, Apr 3/23	68	2	0	1	0	3	1
Thursday, Apr 6/23	85	0	0	0	0	5	0
Total	317	3	0	1	0	18	4

Issues Scan for Ministry of Housing

Week of April 6 – for Hastings St. & Encampment

Issue: Police, City of Vancouver remove Hastings encampments

City of Vancouver staff and police removed the remaining encampment on East Hastings Wednesday, removing dozens of tents and shelters in a move criticized on multiple fronts. Some critique that lack of options for those sheltering there, others critique manner in which it was done.

Key Points

- High volume of media dedicated to DTES decampment.
- Significant amount of critics claim not enough housing.
- From media: Vancouver Mayor Ken Sim said "...In last eight months, city staff
 have been taking actions to remove the encampment in DTES and a total of 600
 tents have been removed but the rest of the encampment residents were unwilling
 to leave and are not cooperative."
 - Sim said that's why the city asked Vancouver Police for assistance to remove the encampment. Vancouver Police chief Adam Palmer said crimes frequently occur in the encampment, noting street violence increased by 27%, arsons increased by 20% robberies increased by 60%, and 19 police officers were attacked at the encampment.
 - Sim said he's supportive of the city's decision.
- Vancouver Fire Dept stats on propane tanks confiscated, calls for service repeated in media stories, citing risk to public safety

Issue: Resident and child stuck in elevator at Sorella Housing for Women

As of March 23, one elevator is functioning at Sorella Housing, and one is not. Building is operated by the non-profit Atira Women's Resource Society.

Key Points

- A resident and their child were stuck in an elevator at Sorella. Vancouver Fire Rescue Services responded to help them get out.
- Vancouver Sun recently interviewed a tenant, Lenora Louise Blue, who uses a
 wheelchair. She says was forced to camp along East Hastings Street multiple
 times this year because the elevators in her building have repeatedly failed.
- While the first elevator has been out of commission for an extended period of time, the second elevator was functioning until recently.
- Atira staff have flagged that they have been made aware of a private DTES
 Facebook group in which residents have been commenting regarding the elevator
 outage, and that they believe at least two media outlets have been tagged in
 posts.

BC Housing Shelter Space April 11, 2023

Non Profit	Shelter	Yesterday	Avail.	Breakdown	Notes
			Today		

24 HR SHELTERS					
CBG	1st Ave - 604- 225-9552 Hornby - 604- 620-9253 Metson - 604- 428-3686	0	0	0 - First Ave 0 - Hornby Shelter 0 - Metson shelter	Held until 3pm
Lookout	Al Mitchell Shelter 604-681-9126 Yukon Shelter 604-264-1680	0	2	0 - Al Mitchell 0 - Yukon	Held until 3pm
Lu'ma	Klahowya Tillicum Shelter 236-484-0544	0	3	0 - Klahowya Tillicum Lalum 3 - Klahowya Tillicum Lalum (overflow)	Held until 3pm
PHS	New fountain - 604-669-3306 Osborn 778-222-8988	0	0	0 - Osborn 0 - New Fountain	
Rain City	Triage 604-254-3700	0	0	0 - Triage	
Salvation Army	Belkin -604- 694-6636 Beacon - 604- 646-6846 Haven - 604- 646-6806	2	2	2M – Beacon 0 – Belkin 0 – Haven	
First United	First United Church - 604- 839-6880	0	0	0 - First United	Held until 3pm
TOTAL TODAY	7				-
WOMEN-ONLY SHELTERS	3				
Atira	The Sisterhood - 604-681-7916	0	0	0 – The Sisterhood	
DEWC	412 Shelter - 604-423-4807	0	0	0 – 412 Shelter	
Bloom Group	Powell Place - 604-606-0403	0	0	0 – Powell Place	
TOTAL TODAY	0	<u>'</u>			·
YOUTH SHELTERS					
Covenant House	Covenant House - Male Youth 604-685-	0	0	0 – Male Youth 0 – Female Youth	

I	5437	ı	ı	I	1 1
	3437				
	Covenant				
	House -				
	Female				
	Youth 604-685-				
Directions	5437 Youth Haven	5	5	4 - Youth Haven	
Directions	- 778-800-3300	Р	٥	1 - FSGV Safe House	
	- 770 000 0000			1 - 13G v Sale House	
	FSGV Safe				
	House 604-				
	877-1234				
TOTAL TODAY	5				
LINE UP SHELTERS					
Aboriginal Friendship Centre	Aboriginal	50M	50M		Intake 3PM.
	Shelter 604-				No intakes
	682-5556				after 12AM.
					Currently only
					accepting male guests.
Catholic Charities	Catholic	85M	1M		Intake 4PM-
	Charities				8PM;
	Men's				curfew 10PM
	Shelter 604-				
	443-3292				
DEWC	DEWC	N/A	N/A		Open 11:30PM
	Women's	' ' '	'''		- 6PM. First
	Warming and				come first
	Respite 604-				serve.
	564-9331		ļ.,_		
Lookout	Walton EWR -	15	15	(3 held for Hastings)	Shelter
	604-688-9129				hours 3:30PM- 6:30 AM
Atira	Sisters	16F	16F		Women
	Shelter 604-	' '	'0'		Only.Hours
	602-9463				open 6PM-
					9ÂM
UGM	UGM	1M	72M		Intake at 5PM.
	Emergency				Shelter
	Shelter for Men - 604-253-				opens at 9PM.
	3323 ext 305				No intake after 12AM
	3020 0/1 000				arter 12AWI
Salvation Army	The	32M	32M		Intake 9:30PM-
	Crosswalk				2:00AM
	- 604-646-6875				
Directions	Directions	12	12		Youth 19-
Directions	Temporary	12	12		24. Open 9PM-
	remporary		1		24. Open ar wi-

	Youth Shelter 604- 633-1472			9AM. Lottery for beds at 8PM.
TOTAL TODAY	198		•	·
EWR SHELTERS				
Salvation Army	Belkin House EWR 555 Homer Street, Vancouver 604-681-3405	15M, 5F	15M, 5F	9PM-7AM. Can return for 7:30 breakfast.
PHS	Bud Osborn EWR 27 West hastings Street , Vancouver 604-681-2806	18	18	7PM-7AM
Lookout	Hastings- Commercial EWR 1738 East Hastings St, Vancouver 604-862-6983 (during shelter hours)	20	20	10pm - 9am. Pet friendly, no cart storage and not wheelchair accessible
TOTAL TODAY	58	•		•
WINTER ONLY SHELT	ERS			
COV	Gathering Place 609 Helmcken St 604-665-2391	34	34	Nov 1- April 30, 2023 8:30pm to 7:30am
GRAND TOTAL YESTERDAY		310		•
GRAND TOTAL TODAY		302		

April 12, 2023 Page 1 of 5



Ministry of Housing Provincial Executive Steering Committee Minutes

Wednesday, April 12, 2023 3:00-4:00 pm MS Teams

Attendance

BC Government:

Premier's Office (PO)

Kelly Newhook, Director

Ministry Responsible of Housing (HOUS)

Teri Collins, Deputy Minister
Meghan Will, a/ADM, Homelessness, Partnerships & Housing Supports
Nina Karimi, Ministerial Advisor
Jennifer Miller, a/Executive Director, Engagement and Encampment Response Branch
Sarah Petrescu, Director
Brynn Warren, Senior Policy Analyst
Clay Suddaby, Communications Director

Attorney General (AG)

Maya Engelbrecht, A/Director Executive Operations

Emergency Management & Climate Readiness (EMCR)

David Boone, Assistant Deputy Fire Commissioner

Ministry of Children and Family Development (MCFD)

Alison Bond, Deputy Minister

Ministry of Mental Health and Addictions (MMHA)/ Ministry of Health (HLTH)

Maureen O'Donnell, Associate Deputy Minister Christine Massey, Deputy Minister Seamus Wolfe, Ministerial Advisor

Ministry of Public Safety and Solicitor General (PSSG)

Not in attendance.

Ministry of Social Development and Poverty Reduction (SDPR)

David Galbraith, Deputy Minister

April 12, 2023 Page **2** of **5**

City Of Vancouver (CoV)

Sandra Singh, General Manager Arts, Culture and Community Services
Donnie Rosa, General Manger, Vancouver Board of Parks and Recreation
Armin Amrolia, Deputy City Manager
Paul Mochrie, City Manager

City of Victoria

Jocelyn Jenkins, City Manager

Park Board

Betty Lepps, Director Urban Relationships

Vancouver Police Department (VPD)

Don Chapman, Superintendent

Vancouver Fire Rescue Services (VFRS)

Not in attendance.

BC Housing (BCH)

Dale McMann, Vice President Operations Heidi Hartman, Associate VP Operations Allison Dunnett, ED Homelessness and Strategi Advisor Laura Matthews, Communications

Vancouver Coastal Health Authority (VCH)

Bob Chapman, VP Shannon McCarthy, Executive Director Indigenous Health Patty Daly, Chief Medical Health Officer Lindsey Farrell, Director Indigenous Health

First Nations Health Authority (FNHA)

Kim Brooks, VP Regional Operations

Meeting Summary

Welcome, Introductions and Action Item Log - ADM Meghan Will

ADM Meghan Will welcomed new members, confirmed minutes.

3. Partner Roundtable:

April 12, 2023 Page 3 of 5

BC Housing

Dale McMann updated that BCH is working with the Ministry to ensure there are shelter spaces for those who need it. He noted that they are stretched to capacity, and some issues coming up for EWR sites closing in the next few days. Currently hoping to extend Lookout for 3 months which provides 20 spaces. Chalmers property purchase was announced yesterday - renos are needed and they are looking at tenanting for early fall. Noted that they have moved a transformer on Ash to create units starting imminently.

Heidi Hartman updated on the CAA, sharing that there have been 98 move-ins, 17 allocations are in process, and 17 renovated SRO units are coming online. Noted that they were hoping to have more but there were delays due to deliveries not happening on Hastings last week due to the decampment. They have added an additional meeting to CAA, with operators noting it is hard to find people now that they have been dispersed.

Alison Dunnett noted that the Provincial Partners Planning table is winding down, and they will continue working with Ministry partners.

City of Vancouver

Sandra Singh shared CoV moved forward with decampment last week and on the end of April 6 took down majority of structures. Reported that the CoV staff interacted with 56 people and 18 people accepted shelter offers. 2 additional people had accepted an offer the night before but when they got to shelter it was full. Shared that over the weekend quick response teams destructured 25+ tents – tents are set up newly each day. Over the weekend there is no outreach just engineering and VPD. VPD and bylaw enforcement continuing this week.

Paul Mochrie shared that a number of organizations including VANDU are handing out tents to people sheltering – because there is a large supply of new tents available people are choosing to not pack up their tents – they are instead abandoning them to be thrown out and going to get a new tent. He also shared that they have had people who were initially interested in shelter who were encouraged by advocates to stay in tents, and they have concerns over a vulnerable woman who was convinced to not go to shelter.

Discussion included on whether we are tracking where are people going. CoV noted that many people are coming back to Hastings and there is a cluster of people sheltering just North of Hastings near Oppenheimer.

Also noted that there have been reports in the media of CoV staff disposing of people belongings. CoV assured that engineering crews offered bins for belongings and backpack to take most urgent belongings during destructuring, and belongings were impounded if people wanted to, and some people have called for access. Crews only disposed of items when there was permission given through conversations. Discussion on how people access belongings, where CoV noted that they need to provide an address to have them delivered but not to access them, and procedures are in place to allow people access who may not have ID.

Kim Brooks noted a lot of questions from people and Nations concerned about family/community members and wanted to explore how we can communicate back to family and communities. Sandra noted that this could be an opportunity to discuss facilitating communication back to families Meghan Will noted that SPARC BC has a cellphone program for people experiencing homelessness,

April 12, 2023 Page **4** of **5**

and we could request that people have access to reach out to family.

Vancouver Fire Rescue Services

Not in attendance.

Vancouver Police Department

Don Chapman shared that the first 2 days of destructuring were challenging substantive protest element as well as beer cans thrown out of windows of buildings at officers. No injuries were reported by officers or the public. He noted that there is a plan in place for moving ahead with the destructuring.

Vancouver Coastal Health

Bob Chapman shared teams and services are now operating as usual, and no services were closed down the 2 heightened days of destructuring, but there were some delays and less uptake on OD services. The pop-up clinic is continuing. Last week 2 calls for Car 87, 7 calls for Car 87 over weekend and none from Hastings. IHOT continues to outreach in the inner city and have found folks that they had been missing since decampment.

Patty Daly noted that the media is asking what visit volumes were like – she shared that there was no decrease on weekend visits and nothing unusual on weekend OD visits. Also noted that yesterday was a record day for mental health calls – however only 1 person was from Hastings.

ACTION: Report will be posted tomorrow, will share link.

Further noted was that VCH staff in the DTES are upset at the destructuring action. Colleagues and academic colleagues have been reaching out asking for VCH to come out against the actions and have given advanced notice of a letter writing campaign from academics that is circulating and will be coming to Ministry and other partners. VCH has been messaging to partners that action was the result of a fire order and VCH trusts Chief Fry's ability to assess fire risk.

Discussion on importance of sharing information on the risks and context of the decampment. CoV noted they have been sharing that information with ppl and it has been impactful.

Vancouver Board of Parks & Recreation

Betty Lepps shared that Wednesday and Thursday last week they saw the same uptake over the last few months. Over the long weekend 14+ tents increased in CRAB Park. They saw 90% compliance for bylaws, originally 5-6 people were outside of the designated area, and they have moved into designated area. There does seem to be more people than tents with people coming in with totes. They are trying to determine if more people are staying in one tent or if people are just visiting then sleeping elsewhere. More advocates have come to Oppenheimer and CRAB Park handing out food and blankets.

Social Development and Poverty Development

David Galbraith shared that staff have been doing more traditional outreach and have been distributing crisis grants, with 80% for food and 20% for clothing. Don shared a number of groups are giving out tents, and VANDU is also handing out sleeping bags and stoves.

Ministry of Health/Ministry of Mental Health and Addictions

Maureen O'Donnell noted that we did need to consider how to continue to care for people living in the area and people in the buildings throughout destructuring. Also considering the care through

April 12, 2023 Page **5** of **5**

storefronts through the street. Emergency care that might be required and having the ER prepared for police, engineering, and ppl being decamped.

DM Christine Massey – greatest interest was ensuring no health service interruption. We will be interested in seeing ongoing data on ODs. Patty shared that there is coroners' data re: OD's

Ministry of Children and Family

No update.

City of Victoria

Jocelyn Jenkyns shared that there are often concerns that people will come to Victoria due to actions in the DTES, however she shared that the City is not seeing that to date. She did note that actions taken by City of Victoria are being framed through the Vancouver lens, including a business commenting that Victoria should "do what Vancouver did."

OFC

David Boone noted that we can remove EMCR, now just OFC.

First Nation Health Authority

Kim Brooks did not have an update but did restate the concern from FNHA community and the need to involve communications teams in responding.

PSSG

Not in attendance.

4. Communications

Laura Mathews shared the Comms teams supported the Chalmers announcement, a site on W 12th that will provide approx. 100+ units for ppl in SRO's. Noted that there has been a lot of media interest. SRO spaces in Gastown and other newly renovated spaces are coming up. Current work includes comms planning for mods.

DM Collins closed the meeting.

Actions identified

ACTION: VCH report will share link to report on service usage.

ACTION: BCH, HOUS, CoV, and other partners were going to work with FNHA to develop messaging for First Nations communities concerned about loved ones in the DTES. Also explore options for SPARC cellphone program to facilitate communication. Any updates on this work?

From: Miller, Jennifer E HOUS:EX(Jennifer.E.Miller@gov.bc.ca) Van Wensem, Casey HOUS:EX (Casey.VanWensem@gov.bc.ca) Subject: FW: CONFIDENTIAL - Situation Report - April 4 - 10 04/21/2023 17:25:42 Sent: Message **Body:** For the BC HR Comm response From: Will, Meghan HOUS:EX Sent: Monday, April 17, 2023 8:48 AM To: Miller, Jennifer E HOUS:EX; Petrescu, Sarah HOUS:EX Subject: FW: CONFIDENTIAL - Situation Report - April 4 - 10 FYI From: Singh, Sandra > Sent: Sunday, April 16, 2023 2:07 PM To: Collins, Teri HOUS:EX >; Will, Meghan HOUS:EX >; vtong@bchousing.org Cc: Mochrie, Paul > Subject: CONFIDENTIAL - Situation Report - April 4 - 10 [EXTERNAL] This email came from an external source. Only open attachments or links that you are expecting from a known sender. Hello Teri, Meghan, and Vince, * Attached is the situation update from Friday afternoon for the week of April 4-10, which was issued Friday afternoon. Summary table below. De-construction Metrics April 7 April 8 April 9 April 10 # of tents and structures taken down 30 29 21 20 # of new structures have appeared between Abbott & Gore 30

To:

29

Arts, Culture & Community Services

604.871.6858 | sandra.singh@vancouver.ca

Pronouns: she/her

Assistant: Sarah Pickstone

Phone: (604) 873-7408

E-mail: sarah.pickstone@vancouver.ca

The City of Vancouver acknowledges the unceded homelands of the x^wməθk^wəyəm (Musqueam), Skwxwú7mesh (Squamish), and Selílwitulh (Tsleil-Waututh) Nations.

From: Lupick, Dustin >

Sent: Friday, April 14, 2023 4:32 PM

To: Tran, Tan >; LEE, Rich >; Gailus, Ali >; WHYSKER, Tanya >; CHAPMAN, Don >; Meers, Dave >; Renning, Rob >; Caitlin.Etherington@vch.ca; Stephane.Partridge@vch.ca; Elizabeth.Holliday@vch.ca; Verena.Weigle@vch.ca; Melles, Bruk >; Zupan, Mike >; Lam, Phoenix >; Tait, Godfrey >; Shamess, Albert >; Scollard, Taryn >; Sidwell, Amy >; Parker, Lisa >; Zak, MaryClare >; Lepps, Betty >; Peterson, Darren >; Singh, Sandra >; Mauboules, Celine >; Rana, Preet >; McDermott, Jonathan >; Amrolia, Armin >; Baker, Sue >; Heidi Hartman >; Allison Dunnet >; wvalenci@bchousing.org; Carmen Hall >; Nicole O'Connor >; Moss, Bob >; Mochrie, Paul >; LaClaire, Lon >; Pontikis, Maria >; Trudeau, Matthew >

Subject: CONFIDENTIAL - Situation Report - April 4 - 10

Hi everyone,

Please see attached Situation report for April 4th – 10th.

Outlook and Situational Awareness

Sanitation

- * As of April 10th morning, there were 45 structures remaining along Hastings St.
- * Average 3,900 kg material removed per day.
- * On April 5th there was 67 structures taken down, 7,050 kg of material and 49 propane tanks removed.
- * On April 6th there was 27 structures taken down, 3,170 kg of material and one propane tank removed
- * Structures removed include a combination of City of Vancouver removed, City of Vancouver impounded, and owner removed

Parks:

* Fifty nine (59) Tents in North Area of Crab Park, nine tents identified in the morning at other DTES parks.

Significant Changes/ Updates

VFRS:

* Twenty-three (23) Outdoor fires along and around Hastings Street encampment responded to by Strathcona and DTES Fire Halls between April 4th - 10th.

VFRS Metrics
April 4
April 5
April 6
April 7
April 8
April 9
April 10
of outdoor fires responded to by Fire Halls 1: Strathcona, and #2: DTES
4
10
1
2
1
3
2
Note: There were four additional fires responded to by FH 8: Yaletown in and around the downtown south area
ACCS:
* Two (2) individuals housed during reporting period; Over April 5 and 6th there were 18 unique individuals accepted offers of shelter on April 5th and 6th. Individuals who are accepting an offer of shelter have often previously accepted shelter offers.
Thanks,
Dustin
Dustin Lupick
Social Planner
Housing and Homelessness Services Arts, Culture & Community Services
City of Vancouver
Office: 604-404-0230
Pronouns: he/him/his
Acknowledging that I work and live on the unceded territories of the x ^w məθk ^w əyəm (Musqueam) Skwxwú7mesh (Squamish), and səlilwətał (Tsleil-Waututh) nations.

Page 124 of 189 to/à Page 132 of 189 Withheld pursuant to/removed as Page 133 of 189 to/à Page 134 of 189

Withheld pursuant to/removed as

NR

From: Warren, Brynn HOUS:EX(Brynn.Warren@gov.bc.ca)

To: Duncan, Michael HOUS:EX (Michael.Duncan@gov.bc.ca)

Subject: FW: Notice of tent and structure removal on East Hastings Street – April 5, 2023

Sent: 04/05/2023 16:48:05

Message Body:

From: Petrescu, Sarah HOUS:EX

Sent: Wednesday, April 5, 2023 9:14 AM

To: Warren, Brynn HOUS:EX

Subject: FW: Notice of tent and structure removal on East Hastings Street - April 5, 2023

From: Will, Meghan HOUS:EX >

Sent: Wednesday, April 5, 2023 9:12 AM

To: Collins, Teri HOUS:EX >; Miller, Jennifer E HOUS:EX >; Petrescu, Sarah HOUS:EX >; Madoc-Jones, Sian HOUS:EX >; Karimi, Nina HOUS:EX >; Suddaby, Clay GCPE:EX >; Schollen, Tasha GCPE:EX >; XT:Matthews, Laura GCPE:IN >; XT:Goldvine, Sara GCPE:IN >; Hartman, Heidi >; Dunnett, Allison >; Dale McMann (dmcmann@bchousing.org) >

Subject: FW: Notice of tent and structure removal on East Hastings Street – April 5, 2023

Not sure who this all went to so forwarding to all.

From: DTES Updates >

Sent: Wednesday, April 5, 2023 9:08 AM

Subject: Notice of tent and structure removal on East Hastings Street – April 5, 2023

[EXTERNAL] This email came from an external source. Only open attachments or links that you are expecting from a known sender.

Dear Community Member,

City of Vancouver staff, with assistance from members of the Vancouver Police Department (VPD), will be working to remove the remaining tents and structures from the East Hastings encampment today. The City of Vancouver has requested support from the VPD to remove the remaining structures following a steady deterioration in public safety and an increase in fires in the area and the encampment zone.

KEY INFORMATION

- * In July 2022, the Vancouver Fire Chief issued an Order (FCO) to remove structures along East Hastings Street due to the extreme fire risk posed by structures adjacent to buildings.
- * Since last August, City staff have been engaged in daily work to seek compliance with the Street and Traffic By-law 2849, Section 71A, and encourage the voluntary removal of structures from the East Hastings encampment.
- * On April 5, 2023, the City staff, with assistance from VPD, will be working to remove the remaining tents and structures from the East Hastings encampment.
- * VPD will be present to ensure staff safety as the do their work and enforce the Streets and Traffic by-law, as necessary.
- * In collaboration with BC Housing and service providers, the City's Homelessness Services

Outreach team has been offering shelter spaces daily, and SROs when available. Where individuals are required to remove their structures and have indicated that they do not have other housing, efforts will be made to connect them with a shelter bed.

* Outreach will continue to remain connected with people as housing becomes available in the future.

The safety of everyone, including businesses, people who are sheltering outdoors, and the broader community is our priority. We appreciate the cooperation and understanding of the community during this process, as we work towards a compassionate resolution that reflects the City's commitment to public safety.

Sincerely,

City of Vancouver

From: Miller, Jennifer E HOUS:EX(Jennifer.E.Miller@gov.bc.ca)

To: Warren, Brynn OHCS:EX (Brynn.Warren@gov.bc.ca)

Subject: FW: Hastings Sit Rep: March 27-29

Sent: 03/29/2023 17:59:58

Message Body:

fyi

From: Will, Meghan OHCS:EX

Sent: Wednesday, March 29, 2023 11:00 AM

To: Miller, Jennifer E HOUS:EX

Subject: FW: Hastings Sit Rep: March 27-29

FYI – attached can be saved as final (I made some minor edits)

From: Will, Meghan OHCS:EX

Sent: Wednesday, March 29, 2023 10:59 AM

To: Madoc-Jones, Sian HOUS:EX >; Karimi, Nina HOUS:EX >

Cc: Collins, Teri OHCS:EX >

Subject: Hastings Sit Rep: March 27-29

Hi both – see attached. Will stress that CoV is very cautious of sharing the Stage 2 date, as I know Teri has mentioned to you already Sian.

Thanks,

M

Meghan Will

(pronouns she/her/hers)

a/Assistant Deputy Minister, Homelessness, Partnerships & Housing Supports Division

Ministry of Housing

I am grateful to live, learn and work on the traditional territories of the Lekwungen speaking peoples and I acknowledge the Métis Nation of BC

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Withheld pursuant to/removed as

From: Miller, Jennifer E HOUS:EX(Jennifer.E.Miller@gov.bc.ca)

Will, Meghan HOUS:EX (Meghan.Will@gov.bc.ca); Petrescu, Sarah HOUS:EX

(Sarah.Petrescu@gov.bc.ca); Warren, Brynn HOUS:EX (Brynn.Warren@gov.bc.ca)

Subject: RE: Situation Report 1: April 5, to 12:30 pm

Sent: 04/05/2023 21:38:15

Message Body:

creates a very misleading and confusing message

public perception is everything atm

From: Will, Meghan HOUS:EX

Sent: Wednesday, April 5, 2023 2:37 PM

To: Miller, Jennifer E HOUS:EX; Petrescu, Sarah HOUS:EX; Warren, Brynn HOUS:EX

Subject: RE: Situation Report 1: April 5, to 12:30 pm

Context from BCH was that they can't pull out those just in DTES as they all serve the whole area and all those in need within it

From: Miller, Jennifer E HOUS:EX >

Sent: Wednesday, April 5, 2023 2:02 PM

To: Petrescu, Sarah HOUS:EX >; Will, Meghan HOUS:EX >; Warren, Brynn HOUS:EX >

Subject: RE: Situation Report 1: April 5, to 12:30 pm

Sure maybe in Vancouver but what specific to DTES – these numbers are really becoming muddled.

From: Petrescu, Sarah HOUS:EX >

Sent: Wednesday, April 5, 2023 1:57 PM

To: Will, Meghan HOUS:EX >; Miller, Jennifer E HOUS:EX >; Warren, Brynn HOUS:EX >

Subject: RE: Situation Report 1: April 5, to 12:30 pm

This is from a BCH media response fyi

There are more than 1,200 shelter spaces in Vancouver and, where staff capacity allows, we are working with operators to extend EWR and temporary winter shelters to nightly operation to increase capacity

From: Will, Meghan HOUS:EX >

Sent: Wednesday, April 5, 2023 1:39 PM

To: Miller, Jennifer E HOUS:EX >; Petrescu, Sarah HOUS:EX >; Warren, Brynn HOUS:EX >

Subject: FW: Situation Report 1: April 5, to 12:30 pm

Importance: High

FYI – see below. strong indication this will be up in QP, MRK being scrummed after by media, tune in if you can

From: Will, Meghan HOUS:EX

Sent: Wednesday, April 5, 2023 1:38 PM

To: 'Singh, Sandra' >; Mochrie, Paul >; Collins, Teri OHCS:EX >

Subject: RE: Situation Report 1: April 5, to 12:30 pm

Importance: High

Thanks for this Sandra, so I'm clear, the cumulative column is over which time period?

Also, BCH has pulled an update on available shelter spaces, wanted to share this with you so you can relay to your teams on the ground:

There are more than 35 shelter spaces available. The shelter spaces available include:

- * 20 spaces at Lookout EWR shelter, 1738 East Hastings
- * 3 spaces at Walton, 261B East Hastings held for E Hastings
- * 3 spaces at Al Mitchell, 346 Alexander held for E Hastings
- * 3 spaces at Yukon, 2088 Yukon held for E Hastings
- * 1 space at Klayhowya Tilicum, 875 Terminal held for E Hastings
- * 3 spaces at First United, 1648 East 1st. (women only) held for E Hastings
- * 5 spaces at Belkin House, 555 Homer St. held for E Hastings

Meghan

From: Singh, Sandra >

Sent: Wednesday, April 5, 2023 1:30 PM

To: Mochrie, Paul >; Collins, Teri HOUS:EX >; Will, Meghan HOUS:EX >

Subject: Situation Report 1: April 5, to 12:30 pm

[EXTERNAL] This email came from an external source. Only open attachments or links that you are expecting from a known sender.

Hello Paul, Teri, and Meghan

Please find below the 1pm update

- * Stats below are up to 12:30pm.
- * Time Period in first column is 10:30-12:30
- * As you can see below, we added the 6 additional shelter beds to our cumulative number that we were able to arrange directly ourselves.
- * BC Housing is now calling around and we hope to hear there are more soon.
- * Next update shortly after 3 pm

Metrics

For this time period

Cumulative

structures down (of 81)

```
15 (12 NS, 3 SS)
27 (17 NS, 10 SS)
# people impacted
(estimate)
3
16
# propane tanks removed
8 (3 big, 5 small)
39 (13 big, 26 small)
# people whose items impounded
3
5
# totes impounded and stored (estimate)
7
13
(note: 10:30am count should have been 6)
# shelter beds allocated (of 12)
4
5
```

From: Petrescu, Sarah HOUS:EX(Sarah.Petrescu@gov.bc.ca) To: Warren, Brynn HOUS:EX (Brynn.Warren@gov.bc.ca) Subject: FW: Situation Update 2: April 6, 11:00 am 04/06/2023 20:27:26 Sent: Message **Body:** From: Will, Meghan HOUS:EX Sent: Thursday, April 6, 2023 1:26 PM To: Martiniuk, Daryn SDPR:EX; Fieltsch, Raymond SDPR:EX; Sturtevant, Darryl MMHA:EX; Blemings, Roxanne HLTH:EX; Miller, Jennifer E HOUS:EX; Petrescu, Sarah HOUS:EX; Dinelle, Marc J SDPR:EX; Caitlin.Etherington@vch.ca; Dunnett, Allison; Hartman, Heidi Subject: FW: Situation Update 2: April 6, 11:00 am FYI From: Singh, Sandra > Sent: Thursday, April 6, 2023 1:14 PM To: Collins, Teri HOUS:EX >; Will, Meghan HOUS:EX >; vtong@bchousing.org Cc: Mochrie, Paul > Subject: Situation Update 2: April 6, 11:00 am [EXTERNAL] This email came from an external source. Only open attachments or links that you are expecting from a known sender. Hello Teri, Meghan, and Vincent, Please find below the information from the 11:00 am update. My apologies for the tardiness; we are managing a lot of items right now. * Time period: 9 am - 11:00 am; Cumulative: Since 9:00 am this morning * Approx 10-15 new structures set up overnight (#s not included in total below) * Shelter spaces available as of 9:00 am: 7 spaces Metrics For this time period Cumulative # structures down (of 81) 8 (6 on 200 E.Hastings, 2 on Main) 8 # people impacted (estimate) 3 3

propane tanks removed

```
0
0
# people whose items impounded
0
0
# totes impounded and stored (estimate)
0
0
# shelter beds allocated (of 7)
Note: Counts today will be for number of people.
1 person
1 person
Updated Day 1 Cumulative metrics (based on PEO EOD impoundment summary, Quebec storage
EOD counts)
Cumulative
# structures down (of 81)
67
# people impacted (estimate)
36
# propane tanks removed
49
# people whose items impounded
20
# totes impounded and stored
61
# shelter beds allocated (of 18)
10 people, 8 beds (i.e. includes 2 couples)
Sandra Singh | General Manager
Arts, Culture & Community Services
604.871.6858 | sandra.singh@vancouver.ca
Pronouns: she/her
Assistant: Sarah Pickstone
```

Phone: (604) 873-7408

E-mail: sarah.pickstone@vancouver.ca

The City of Vancouver acknowledges the unceded homelands of the $x^w m \theta k^w \partial y \partial m$ (Musqueam), $S\underline{k}w\underline{x}w\acute{u}7mesh$ (Squamish), and Selilwitulh (Tsleil-Waututh) Nations.

From: Petrescu, Sarah HOUS:EX(Sarah.Petrescu@gov.bc.ca)

Duncan, Michael HOUS:EX (Michael.Duncan@gov.bc.ca); Warren, Brynn HOUS:EX

(Brynn.Warren@gov.bc.ca)

Subject: FW: April 11 afternoon DTES Update

Sent: 04/12/2023 16:45:03

Message Body:

From: Will, Meghan HOUS:EX

Sent: Wednesday, April 12, 2023 9:20 AM

To: Miller, Jennifer E HOUS:EX; Petrescu, Sarah HOUS:EX

Subject: FW: April 11 afternoon DTES Update

FYI

From: Collins, Teri HOUS:EX >

Sent: Wednesday, April 12, 2023 9:08 AM

To: Will, Meghan HOUS:EX >

Subject: FW: April 11 afternoon DTES Update

From: Galbraith, David J SDPR:EX >

Sent: Tuesday, April 11, 2023 7:35 PM

To: Massey, Christine MMHA:EX >; Collins, Teri HOUS:EX >

Subject: Fwd: April 11 afternoon DTES Update

FYI. Will keep them coming.

David Galbraith

Deputy Minister

Ministry of Social Development and

Poverty Reduction

"A British Columbia where everyone has the opportunity to participate

fully in their communities and reach their full potential"

I am grateful to be living, learning, and working on Lekwungen traditional territories.

From: Martiniuk, Daryn SDPR:EX >

Sent: Tuesday, April 11, 2023 3:46:41 PM

To: Galbraith, David J SDPR:EX >; Fieltsch, Raymond SDPR:EX >; van der Gracht, Katherine GCPE:EX >

Cc: Bandechha, Pardip SDPR:EX >; Bandechha, Pardip SDPR:EX >; Kalynchuk, Karen SDPR:EX >; Dinelle, Marc J SDPR:EX >; Ducker, Jayne SDPR:EX >

Subject: April 11 afternoon DTES Update

Good afternoon,

Below are the updates provided by the team:

- * Teams of CISp were both on Hastings and in Crab Park today, as well as out in other areas. In total the teams connected with another 25 individuals by 230. Our total connection tally since the decampment is 401.
- * Individuals are still setting tents up on Hastings (<10 between Columbia and Carrall). We are also seeing an increase of folks setting their tents up in alleys see photo.
- * The team also visited Vanier Park, as the media has been focusing on the "encampment" there, however we could not locate and assume they are deeper in the forest.
- * Jason, the self-identified spokesperson/leader for crab disclosed that they have seen ~5 new tents. The residents not wanting to engage with the CISp and stayed in their tents, common for this encampment.
- * While in Crab we identified another individual not connected to IA and are connecting this afternoon to complete it. Our total intake tally is at 4.
- * Another 2 crisis requests were processed for food. Our tally since the decampment in the field is 40, however it is difficult to say this is all of the need related to the decampment as folks would have accessed the office and possibly the phones and MySelfServe.
- * We handed out backpack items (snacks, rain ponchos, hand and foot warmers) again, pretty indiscriminately no tracking of how much of what and to whom. This as been very well received by folks and is making a huge difference in our ability to build relationships.
- * We are seeing/hearing increased anger from the displaced individuals; however, this has not been directed towards the staff.
- * The staff are doing well emotionally. However, we suspect that this is/will affect them in a variety of ways and have scheduled a Critical Incident Debrief as a group for Thursday; we have also been confirming daily that they leave with the 24 hr phone number to the Employee and Family Assistance Program.

No further updates are planned for today. Our next update will be in the morning tomorrow.

Daryn

From: Martiniuk, Daryn SDPR:EX

Sent: Tuesday, April 11, 2023 9:15 AM

To: Galbraith, David J SDPR:EX >; Fieltsch, Raymond SDPR:EX >; van der Gracht, Katherine GCPE:EX >

Cc: Bandechha, Pardip SDPR:EX >; Bandechha, Pardip SDPR:EX >; Kalynchuk, Karen SDPR:EX >; Dinelle, Marc J SDPR:EX >; Ducker, Jayne SDPR:EX >

Subject: April 11 morning DTES Update

Good morning,

The plan for today is to be out in community again to meet with folks and assess needs and determine eligibility for supports, as well as hand out our backpack items (e.g. snacks, rain ponchos, socks). We have a reduced staffing complement due to a couple of illnesses and EDOs; we are looking to see folks can be redirected from other parts of Vancouver – for the moment we will have 3 CISp in community.

We are hearing/ observing the following:

- * Shelters are full/overcapacity folks are meeting with Carnegie to see what we can learn about available housing.
- * Tents are present on side streets and in parks around the DTES Crab and Thornton
- * Increased tensions between the city and NGOs folks are hearing of strained relationships and have observed a "tension" in conversations that was not there prior to the decampment last week.

I'll hear more from the team as the day goes on and they connect with individuals. I'm recommend that our next update be end of day due to what is anticipated to be a static report at mid-day – does that work for you Dave/Raymond?

Thanks,

Daryn Martiniuk, Executive Director

Community Integration Services Branch

Service Delivery Division

Ministry of Social Development and Poverty Reduction

Phone 778-698-8904 | Cell 250-213-3973 | Email daryn.martiniuk@gov.bc.ca

I am grateful to the SENĆOŦEN people of the WSÁNEĆ Nation and the Lekwungen people of the Songhees and Esquimalt Nations on whose territories I, as a settler, work, live and learn.



From: Will, Meghan HOUS:EX(Meghan.Will@gov.bc.ca)

Miller, Jennifer E HOUS:EX (Jennifer.E.Miller@gov.bc.ca); Petrescu, Sarah HOUS:EX

(Sarah.Petrescu@gov.bc.ca); Warren, Brynn HOUS:EX (Brynn.Warren@gov.bc.ca)

Subject: FW: April 12 DTES VCH/MHSU Update

Sent: 04/13/2023 17:46:29

Message Body:

FYI

From: Collins, Teri HOUS:EX

Sent: Wednesday, April 12, 2023 5:37 PM

To: Will, Meghan HOUS:EX

Subject: FW: April 12 DTES VCH/MHSU Update

Importance: High

From: Sturtevant, Darryl MMHA:EX >

Sent: Wednesday, April 12, 2023 5:34 PM

To: Dube, Jonathan HLTH:EX >; O'Donnell, Maureen HLTH:EX >; Massey, Christine MMHA:EX >; Collins, Teri HOUS:EX >

Cc: Holoiday, Leah GCPE:EX >; Blemings, Roxanne HLTH:EX >; Murray, Heather HLTH:EX >

Subject: April 12 DTES VCH/MHSU Update

Importance: High

DTES decampment update for April 12, 2023

- * VCH VP, Public Health and Chief Medical Health officer Dr. Patty Daly reports that the Academic Public Health Physicians of Canada have initiated a public writing campaign sharing their concerns, from a public health perspective, on the DTES/Hastings decampment process. Dr. Daly is not supportive of the campaign. Criticism of the City, Province and Ministries' (Housing, Health, MMHA, SDPR, PSSG) roles on the CoV and VPD led approach and response to the decampment can be anticipated.
- * VCH had their last daily huddle related to decampment yesterday
- * All teams and services are operating as usual
- * No other concerns noted

Darryl Sturtevant

Assistant Deputy Minister

Mental Health & Substance Use

Ministry of Mental Health & Addictions and Ministry of Health

Ph: (250) 812.8691

E: Darryl.Sturtevant@gov.bc.ca

From: Petrescu, Sarah HOUS:EX(Sarah.Petrescu@gov.bc.ca)
To: Warren, Brynn HOUS:EX (Brynn.Warren@gov.bc.ca)

Subject: FW: DTES Shelter Bed Count, Apr 17, 2023

Sent: 04/17/2023 19:33:52

Message Body:

From: Laura McLeod

Sent: Monday, April 17, 2023 12:33 PM

To: Will, Meghan HOUS:EX; XT:Matthews, Laura GCPE:IN; Madoc-Jones, Sian HOUS:EX; Collins, Teri HOUS:EX; Ruscheinski, Bonnie HOUS:EX; Karimi, Nina HOUS:EX; Petrescu, Sarah HOUS:EX

Cc: Dale McMann; Schollen, Tasha GCPE:EX; Suddaby, Clay GCPE:EX; XT:Harbord, Darren GCPE:IN; Emma Talbott; Heidi Hartman; XT:Goldvine, Sara GCPE:IN

Subject: RE: DTES Shelter Bed Count, Apr 17, 2023

[EXTERNAL] This email came from an external source. Only open attachments or links that you are expecting from a known sender.

Hi Meghan,

- * Re: Kingsway Hotel, we have not been able to finalize this yet, hope to have an update shortly.
- * 10 bed expansion tomorrow at Luma Housing; with a further 10-15 Pods being installed over the weekend, operational by next week and permanent.
- * The 10 beds are listed under Shelter Update as "Lu'ma Terminal Ave Shelter 10 beds added. Direct Hastings referral available." Those cots were delivered on Friday and were operational over the weekend. The addition of the pods is still under discussion with L'uma as there are some staffing, budget considerations.

I will check with the team re: Gastown allocations and get back to you shortly.

Thanks,

Laura

From: Will, Meghan HOUS:EX >

Sent: April 17, 2023 11:57 AM

To: Laura McLeod >; Laura Mathews >; Madoc-Jones, Sian HOUS:EX >; Collins, Teri HOUS:EX >; Ruscheinski, Bonnie HOUS:EX >; Karimi, Nina HOUS:EX >; Petrescu, Sarah HOUS:EX >

Cc: Dale McMann >; Schollen, Tasha GCPE:EX >; Suddaby, Clay GCPE:EX >; Darren Harbord >; Emma Talbott >; Heidi Hartman >; Sara Goldvine >

Subject: RE: DTES Shelter Bed Count, Apr 17, 2023

Importance: High

Thanks for this Laura, couple questions for clarity:

* Call/update provided by Dale/Sara on Thursday also included 15-20 additional spaces (highlighted):

- * Kingsway Hotel BCH has negotiated 5 hotel rooms until the end of June
- * 10 bed expansion tomorrow at Luma Housing; with a further 10-15 Pods being installed over the weekend, operational by next week and permanent.

I don't see these included in your one pager?

* Of the 42 allocations in progress, do we know how many of those are Gastown?

Thanks,

Μ

From: Laura McLeod >

Sent: Monday, April 17, 2023 11:34 AM

To: Will, Meghan HOUS:EX >; XT:Matthews, Laura GCPE:IN >; Madoc-Jones, Sian HOUS:EX >; Collins, Teri HOUS:EX >; Ruscheinski, Bonnie HOUS:EX >; Karimi, Nina HOUS:EX >; Petrescu, Sarah HOUS:EX >

Cc: Dale McMann >; Schollen, Tasha GCPE:EX >; Suddaby, Clay GCPE:EX >; XT:Harbord, Darren GCPE:IN >; Emma Talbott >; Heidi Hartman >; XT:Goldvine, Sara GCPE:IN >

Subject: RE: DTES Shelter Bed Count, Apr 17, 2023

[EXTERNAL] This email came from an external source. Only open attachments or links that you are expecting from a known sender.

Hi there,

Here you go.

Thanks,

Laura McLeod

Sr. Communications Advisor, Government Affairs

BC Housing

From: Will, Meghan HOUS:EX >

Sent: April 17, 2023 11:32 AM

To: Laura Mathews >; Madoc-Jones, Sian HOUS:EX >; Collins, Teri HOUS:EX >; Ruscheinski, Bonnie HOUS:EX >; Karimi, Nina HOUS:EX >; Petrescu, Sarah HOUS:EX >

Cc: Dale McMann >; Schollen, Tasha GCPE:EX >; Suddaby, Clay GCPE:EX >; Darren Harbord >; Emma Talbott >; Laura McLeod >; Heidi Hartman >; Sara Goldvine >

Subject: RE: DTES Shelter Bed Count, Apr 17, 2023

Thanks Laura – and the allocation/moves/units update is coming also?

Cheers,

Μ

From: Laura Mathews >

Sent: Monday, April 17, 2023 11:17 AM

To: Madoc-Jones, Sian HOUS:EX >; Collins, Teri HOUS:EX >; Ruscheinski, Bonnie HOUS:EX

>; Karimi, Nina HOUS:EX >; Will, Meghan HOUS:EX >; Petrescu, Sarah HOUS:EX >

Cc: Dale McMann >; Schollen, Tasha GCPE:EX >; Suddaby, Clay GCPE:EX >; XT:Harbord, Darren GCPE:IN >; Emma Talbott >; Laura McLeod >; Heidi Hartman >; XT:Goldvine, Sara GCPE:IN >

Subject: DTES Shelter Bed Count, Apr 17, 2023

[EXTERNAL] This email came from an external source. Only open attachments or links that you are expecting from a known sender.

Hi all, below is updated shelter bed availability data for April 17, 2023. This data has been prepared by BC Housing Operations and has been shared with City of Vancouver staff this morning. Thanks,

morning. Thanks, Laura Non Profit Shelter Yesterday Avail. Today Breakdown Notes 24 HR SHELTERS **CBG** 1st Ave - 604-225-9552 Hornby - 604-620-9253 Metson - 604-428-3686 0 0 0 - First Ave 0 - Hornby Shelter 0 - Metson shelter Held until 3pm Lookout Al Mitchell Shelter 604-681-9126 Yukon Shelter 604-264-1680 Hastings-Commercial

604-862-6983

```
0
1
1 - Al Mitchell
0 - Yukon
N/A - Hastings-Commercial
Al Mitchell/Yukon
Held until 3pm
Hastings -Commercial
10pm - 9am. Pet
friendly, no cart
storage and not
wheelchair
accessible
Lu'ma
Klahowya Tillicum Shelter
236-484-0544
11
11
1M - Klahowya Tillicum Lalum
10 cots - Klahowya Tillicum Lalum (overflow)
Held until 3pm
Rain City
Triage
604-254-3700
0
0
0 - Triage
Salvation Army
Belkin -604-694-6636
Beacon - 604-646-6846
Haven - 604-646-6806
```

1

0
0-Beacon
$0-\mathrm{Belkin}$
0-Haven
First United
First United Church – 604-839-6880
0
0
0 – First United
Held until 3pm
TOTAL TODAY
12
WOMEN-ONLY SHELTERS
Atira
The Sisterhood – 604-681-7916
0
0
0 – The Sisterhood
DEWC
412 Shelter – 604-423-4807
0
0
0-412 Shelter
Bloom Group
Powell Place – 604-606-0403
2
0
0 – Powell Place
TOTAL TODAY
0
YOUTH SHELTERS
Covenant House
Covenant House – Male Youth 604-685-5437

Covenant House – Female Youth 604-685-5437	
0	
0	
0 – Male Youth	
0 – Female Youth	
Directions	
Youth Haven – 778-800-3300	
FSGV Safe House 604-877-1234	
5	
5	
4 – Youth Haven	
1 – FSGV Safe House	
TOTAL TODAY	
5	
LINE UP SHELTERS	
Aboriginal Friendship Centre	
Aboriginal Shelter 604-682-5556	
50M	
3M	
Intake 3PM. No intakes after 12AM. Currently only accepting male guests.	
Catholic Charities	
Catholic Charities Men's Shelter 604-443-3292	
2M	
85M	
Intake 4PM-8PM; curfew 10PM	
DEWC	
DEWC Women's Warming and Respite 604-564-9331	
N/A	
N/A	
Open 11:30PM – 6PM. First come first serve.	
Lookout	
Walton EWR - 604-688-9129	

1M
2M, 1F
(3 held for Hastings)
Shelter hours 3:30PM-6:30AM
Atira
Sisters Shelter 604-602-9463
3F
8F
Women Only.Hours open 6PM-9AM
UGM
UGM Emergency Shelter for Men – 604-253-3323 ext 305
72M
72M
Intake at 5PM. Shelter opens at 9PM. No intake after 12AM
Salvation Army
The Crosswalk – 604-646-6875
32M
32M
Intake 9:30PM-2:00AM
Directions
Directions Temporary Youth Shelter 604-633-1472
12
12
Youth 19-24. Open 9PM-9AM. Lottery for beds at 8PM.
TOTAL TODAY
215
EWR SHELTERS
Salvation Army
Belkin House EWR
555 Homer Street, Vancouver
604-681-3405

20

9PM-7AM. Can return
for 7:30 breakfast.
PHS
Bud Osborn EWR
27 West hastings Street , Vancouver
604-681-2806
0
18
7PM-7AM
TOTAL TODAY
38
WINTER ONLY SHELTERS
COV
Gathering Place
609 Helmcken St
604-665-2391
34
34
Nov 1- April 30, 2023 8:30pm to 7:30am
GRAND TOTAL YESTERDAY
276
GRAND TOTAL TODAY
304
Laura Mathews (she, her)
Director, Media Relations & Government Affairs
Communications and Public Affairs, BC Housing
Direct: 604.417.3111
Acknowledging and offering gratitude to the $x^wm \ni \theta k^w \ni y \ni m$ (Musqueam), Skwxwú7mesh (Squamish), and səlilwətał (Tsleil-Waututh), on whose traditional lands I live and work.

From: Petrescu, Sarah HOUS:EX(Sarah.Petrescu@gov.bc.ca)

To: Warren, Brynn HOUS:EX (Brynn.Warren@gov.bc.ca)

Subject: Fwd: Update: CoV Shelter Bed Count - Apr 16, 2023

Sent: 04/17/2023 20:10:55

Message Body:

Get Outlook for iOS

From: Will, Meghan HOUS:EX

Sent: Monday, April 17, 2023 12:56:02 PM

To: Miller, Jennifer E HOUS:EX; Petrescu, Sarah HOUS:EX

Subject: FW: Update: CoV Shelter Bed Count - Apr 16, 2023

From: Sara Goldvine

Sent: Sunday, April 16, 2023 3:31 PM

To: Madoc-Jones, Sian HOUS:EX; Collins, Teri HOUS:EX; Ruscheinski, Bonnie HOUS:EX; Karimi, Nina HOUS:EX; Will, Meghan HOUS:EX

Cc: Dale McMann ; XT:Matthews, Laura GCPE:IN ; Schollen, Tasha GCPE:EX ; Suddaby, Clay GCPE:EX

Subject: Update: CoV Shelter Bed Count - Apr 16, 2023

[EXTERNAL] This email came from an external source. Only open attachments or links that you are expecting from a known sender.

Hi folks,

In addition to the context and April 15 data shared previously, below is the data for April 16.

Sara

Non Profit

Shelter

Yesterday

Avail. Today

Breakdown

Notes

24 HR SHELTERS

CBG

1st Ave - 604-225-9552

Hornby - 604-620-9253

Metson - 604-428-3686

0
0
0 - First Ave
0 - Hornby Shelter
0 - Metson shelter
Held until 3pm
Lookout
Al Mitchell Shelter
604-681-9126
Yukon Shelter
604-264-1680
Hastings-Commercial
604-862-6983
2
0
0 - Al Mitchell
0-Yukon
N/A – Hastings-Commercial
Al Mitchell/Yukon
Held until 3pm
Hastings -Commercial
10pm - 9am. Pet
friendly, no cart
storage and not
wheelchair
accessible
Lu'ma
Klahowya Tillicum Shelter
236-484-0544
14
11
1M - Klahowya Tillicum Lalum

10 cots - Klahowya Tillicum Lalum (overflow)

Held until 3pm
Rain City
Triage
604-254-3700
0
0
0 - Triage
Salvation Army
Belkin -604-694-6636
Beacon - 604-646-6846
Haven - 604-646-6806
0
1
0-Beacon
1F – Belkin
0 – Haven
First United
First United Church – 604-839-6880
0
0
0 – First United
Held until 3pm
TOTAL TODAY
12
WOMEN-ONLY SHELTERS
Atira
The Sisterhood – 604-681-7916
0
0
0 – The Sisterhood
DEWC
412 Shelter – 604-423-4807

0
0
0 – 412 Shelter
Bloom Group
Powell Place – 604-606-0403
0
2
2F – Powell Place
TOTAL TODAY
2
YOUTH SHELTERS
Covenant House
Covenant House – Male Youth 604-685-5437
Covenant House – Female Youth 604-685-5437
0
0
0 – Male Youth
0 – Female Youth
Directions
Youth Haven – 778-800-3300
FSGV Safe House 604-877-1234
5
5
4 – Youth Haven
1 – FSGV Safe House
TOTAL TODAY
5
LINE UP SHELTERS
Aboriginal Friendship Centre
Aboriginal Shelter 604-682-5556
50M

Intake 3PM. No intakes after 12AM. Currently only accepting male guests.

Catholic Charities
Catholic Charities Men's Shelter 604-443-3292
85M
2M
Intake 4PM-8PM; curfew 10PM
DEWC
DEWC Women's Warming and Respite 604-564-9331
N/A
N/A
Open 11:30PM – 6PM. First come first serve.
Lookout
Walton EWR - 604-688-9129
1M
1M
(3 held for Hastings)
Shelter hours 3:30PM-6:30AM
Atira
Sisters Shelter 604-602-9463
3F
16F
Women Only.Hours open 6PM-9AM
UGM
UGM Emergency Shelter for Men – 604-253-3323 ext 305
72M
72M
Intake at 5PM. Shelter opens at 9PM. No intake after 12AM
Salvation Army
The Crosswalk – 604-646-6875
32M
32M
Intake 9:30PM-2:00AM
D' (

Directions

Directions Temporary Youth Shelter 604-633-1472
12
12
Youth 19-24. Open 9PM-9AM. Lottery for beds at 8PM.
TOTAL TODAY
185
EWR SHELTERS
Salvation Army
Belkin House EWR
555 Homer Street, Vancouver
604-681-3405
0
20
9PM-7AM. Can return
for 7:30 breakfast.
PHS
Bud Osborn EWR
27 West hastings Street , Vancouver
604-681-2806
0
18
7PM-7AM
TOTAL TODAY
38
WINTER ONLY SHELTERS
COV
Gathering Place
609 Helmcken St
604-665-2391
34
34
Nov 1- April 30, 2023 8:30pm to 7:30am

GRAND TOTAL YESTERDAY

GRAND TOTAL TODAY

276

From: Sara Goldvine

Sent: Sunday, April 16, 2023 2:57 PM

To: Madoc-Jones, Sian HOUS:EX >; Collins, Teri HOUS:EX >; Ruscheinski, Bonnie HOUS:EX >; Karimi, Nina HOUS:EX >; Will, Meghan HOUS:EX >

Cc: Dale McMann >; Laura Mathews >; Schollen, Tasha GCPE:EX >; Suddaby, Clay GCPE:EX >

Subject: FYI: CoV Shelter Bed Count - Apr 15, 2023

Hi folks,

Please see below for the shelter bed count for April 15, 2023. I am expecting another count today, which I'll share once it comes through.

As a reminder, BC Housing provides funding for an Extreme Weather Response (EWR) shelter program where extra shelter spaces open during periods of harsh weather conditions, such as freezing temperatures, heavy rain, snow, and wind. This program is funded between October 15 to April 15, every year.

Given the challenges in the DTES for people experiencing homelessness, BC Housing and the Province have made funding available to all EWR shelter operators in Vancouver so they can remain open into June or longer. However, not all EWR shelter operators have been able to keep shelters open for longer than would be usual, due to challenges with non-profit staffing capacity and availability of locations. As a result, 38 EWR shelter beds are no longer available in Vancouver as of April 15.

However, BC Housing has secured an additional 57 shelter beds at multiple locations that will remain in operation until June, which means even with the closure of some EWR spaces there is additional shelter capacity in the DTES. With the addition of these new spaces, there are more than 1,200 shelter beds in operation in Vancouver. The 57 shelter sites were added at the following locations:

- * Salvation Army Belkin House 5 female only beds. Direct Hastings referral available.
- * Lu'ma Terminal Ave Shelter 10 beds added. Direct Hastings referral available.
- * Community Builders Group Commercial & First Shelter 22 beds opening April 17. Direct Hastings referral available.
- * Commercial & Hastings shelter 20 beds (reported to Ministry earlier this week).

Sara

Sara Goldvine | Vice President, Communications and Public Affairs (she/they)

604-218-1504| sgoldvine@bchousing.org | www.bchousing.org

With acknowledgement and gratitude to the x^wməθk^wəyəm (Musqueam), Skwxwú7mesh (Squamish), and səlilwətał (Tsleil-Waututh), on whose traditional lands I live and work.

Shelter numbers for April 15, 2023

Non Profit

Shelter

Yesterday
Avail. Today
Breakdown
Notes
24 HR SHELTERS
CBG
1st Ave - 604-225-9552
Hornby - 604-620-9253
Metson - 604-428-3686
0
0
0 - First Ave
0 - Hornby Shelter
0 - Metson shelter
Held until 3pm
Lookout
Al Mitchell Shelter
604-681-9126
Yukon Shelter
604-264-1680
Hastings-Commercial
604-862-6983
3
2
2 - Al Mitchell
0-Yukon
N/A – Hastings-Commercial
Al Mitchell/Yukon
Held until 3pm
Hastings -Commercial
10pm - 9am. Pet
friendly, no cart

torage and not
vheelchair
ccessible
u'ma
Ilahowya Tillicum Shelter
36-484-0544
4
F - Klahowya Tillicum Lalum
0 cots, 2 beds - Klahowya Tillicum Lalum (overflow)
Held until 3pm
Rain City
riage
04-254-3700
- Triage
Salvation Army
Belkin -604-694-6636
Beacon - 604-646-6846
Haven - 604-646-6806
– Beacon
– Belkin
– Haven
First United
First United Church – 604-839-6880
– First United
Held until 3pm
OTAL TODAY

storage and not

16 WOMEN-ONLY SHELTERS Atira The Sisterhood – 604-681-7916 0 0 0 - The Sisterhood **DEWC** 412 Shelter – 604-423-4807 0 0 0-412 Shelter Bloom Group Powell Place - 604-606-0403 0 0 0 - Powell Place TOTAL TODAY 0 YOUTH SHELTERS Covenant House Covenant House - Male Youth 604-685-5437 Covenant House – Female Youth 604-685-5437

0

0

0 - Male Youth

0 - Female Youth

Directions

 $Youth\ Haven-778\text{-}800\text{-}3300$

FSGV Safe House 604-877-1234

6

5

4 – Youth Haven
1 – FSGV Safe House
TOTAL TODAY
5
LINE UP SHELTERS
Aboriginal Friendship Centre
Aboriginal Shelter 604-682-5556
50M
50M
Intake 3PM. No intakes after 12AM. Currently only accepting male guests.
Catholic Charities
Catholic Charities Men's Shelter 604-443-3292
85M
85M
Intake 4PM-8PM; curfew 10PM
DEWC
DEWC Women's Warming and Respite 604-564-9331
N/A
N/A
Open 11:30PM – 6PM. First come first serve.
Lookout
Walton EWR - 604-688-9129
15
1M
(3 held for Hastings)
Shelter hours 3:30PM-6:30AM
Atira
Sisters Shelter 604-602-9463
16F
3F
Women Only.Hours open 6PM-9AM
UGM
UGM Emergency Shelter for Men – 604-253-3323 ext 305

72M
72M
Intake at 5PM. Shelter opens at 9PM. No intake after 12AM
Salvation Army
The Crosswalk – 604-646-6875
32M
32M
Intake 9:30PM-2:00AM
Directions
Directions Temporary Youth Shelter 604-633-1472
12
12
Youth 19-24. Open 9PM-9AM. Lottery for beds at 8PM.
TOTAL TODAY
255
EWR SHELTERS
Salvation Army
Belkin House EWR
555 Homer Street, Vancouver
604-681-3405
15M, 5F
0
CLOSED
9PM-7AM. Can return
for 7:30 breakfast.
PHS
Bud Osborn EWR
27 West hastings Street , Vancouver
604-681-2806
18
0

CLOSED

7PM-7AM
TOTAL TODAY
0
WINTER ONLY SHELTERS
COV
Gathering Place
609 Helmcken St
604-665-2391
34
34
Nov 1- April 30, 2023 8:30pm to 7:30am
GRAND TOTAL YESTERDAY
365
GRAND TOTAL TODAY

310

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Withheld pursuant to/removed as

NR

From: Petrescu, Sarah HOUS:EX(Sarah.Petrescu@gov.bc.ca)

To: Miller, Jennifer E HOUS:EX (Jennifer.E.Miller@gov.bc.ca)

Duncan, Michael HOUS:EX (Michael.Duncan@gov.bc.ca); Warren, Brynn HOUS:EX

To: Buncan, Michael 11003.EA (Brynn.Warren@gov.bc.ca)

Subject: FW: City of Vancouver provides update on East Hastings (April 14)

Sent: 04/14/2023 17:27:30

Message Body:

From: Laura Mathews

Sent: Friday, April 14, 2023 10:27 AM

To: Will, Meghan HOUS:EX; Petrescu, Sarah HOUS:EX

Cc: Ruscheinski, Bonnie HOUS:EX; Lawson, Robert HOUS:EX

Subject: FW: City of Vancouver provides update on East Hastings (April 14)

[EXTERNAL] This email came from an external source. Only open attachments or links that you are expecting from a known sender.

Hi both, fyi below regarding the City's Info Bulletin they are about to issue. We didn't get any advance notice from the City on this update announcement.

The more than 90 people accepting offers of housing is in line with our data. From a Comms perspective, I can't verify the 165 people referred to shelter and the 18 individuals from last week, those are likely a Carnegie stats but I'm confirming with Heidi.

Based on the language, I imagine the thought about issuing this update is for transparency but also to provide some context around their decision to enforce last week. Also note they added a section about a need for a regional approach, which puts pressure on us/Province. We could get some media inquiries on this point – I'll flag that for GCPE as well.

Laura

From: Lam, Phoenix >

Sent: April 14, 2023 10:16 AM

To: Suddaby, Clay GCPE:EX >; Laura Mathews >; Henry Glazebrook >

Cc: Pontikis, Maria >

Subject: City of Vancouver provides update on East Hastings (April 14)

Hi Folks,

The below will be circulated shortly. Sharing with you as a FYI.

Thanks,

Phoenix

City of Vancouver

Information bulletin

April 14, 2023

City of Vancouver provides update on East Hastings

As part of the City's commitment to public safety, City crews, with the support of the Vancouver Police Department (VPD), have been removing entrenched tents and structures in the East Hastings encampment over the past several months, with a larger removal event taking place on April 5 and 6. Over the past week significant progress has been made in removing the majority of entrenched structures and reducing the immediate fire risk posed by structures adjacent to buildings.

As part of the operation on April 5 and 6, crews took down 94 entrenched structures and removed 50 propane tanks from the encampment zone. Over 71 personal storage totes were also provided to individuals. Additional belongings were either impounded for future access or if permission was granted, disposed of.

Since August 2022, more than 90 people accepted and moved into housing, and more than 165 people have accepted referrals to shelter. An additional 18 individuals accepted shelter offers on April 5 and 6.

City crews have removed an average of 2500 kilos of garbage from the encampment on a daily basis in an effort to keep the area as clean and accessible as feasible for residents, businesses and those living on the street. Washrooms, storage facilities and drop-in spaces were also established to respond to the encampment.

While the work to bring the encampment to a close quickly was necessary and planning was kept as discreet as possible to mitigate any public and staff safety risks, the City – like others – always remains concerned about the impacts of any action on people in crisis, especially when there may be modified access to health services. Vancouver Coast Health (VCH) was provided information and time to plan for their service continuity. The City appreciates that VCH mobilized to have mental health supports on standby in the event anyone in the encampment needed those supports during the work on April and April 6. VCH Public Health has confirmed that the rate of visits to and overdoses at Insite and Vancouver OPSes last week was consistent with the same period in previous months.

Vancouver Fire and Rescue Services (VFRS) received 27 fewer overdose related calls the week of April 3-9 than the previous week and 82 fewer than the two weeks earlier.

Street-Level Safety Improvements

The City is already seeing a marked improvement in safety and sidewalk accessibility compared to last week. VFRS has confirmed a nearly 60 per cent decline in outdoor fires in Vancouver over the past week and a nearly 30 per cent decline in fires in the Downtown Eastside since April 5. The Vancouver Police Department has recorded no stabbings or serious assaults in the encampment area since last Wednesday and there are indications that street-level assaults are trending down.

Staff continue to approach this work in a manner that respects the challenges faced by individuals experiencing homelessness. The City and partners will also continue providing additional support to people who are sheltering outdoors on East Hastings and other parts of the community. These supports include access to food, laundry services, washrooms and storage for their belongings through various social service locations in the community.

Connecting People with Housing Options

The Homelessness Services Outreach team has been visiting the encampment since August 2022 to connect with people and support them in accessing income, shelter, housing (when available) and other supports. Since August, more than 90 people accepted and moved into housing, and more than 165 people have accepted referrals to shelter. An additional 18 individuals accepted shelter offers on April 5 and 6.

Shelters are a dignified and safer option compared to encampments. In the case of the encampment, accepting shelter is a first step to connecting individuals with longer-term housing solutions. Shelters provide a safer and more conducive environment for staff to understand and meet an unique individual's needs before referring them to a suitable option. The City hopes that going forward advocates will encourage people to accept shelter and move indoors so we can

better work to connect people to the supports they need.

The Need for a Regional Approach

The City will also continue to work in partnership with the Province, including BC Housing, to respond to homelessness by building longer-term supportive and social housing, and activating emergency shelter spaces, as well as by advocating for adequate income, health, and housing support in communities across the region.

Vancouver currently has 25 per cent of the region's overall population but operates 75 per cent of the region's shelter spaces, 77 per cent of the region's supportive housing units and 50 per cent of the region's social housing. The City looks forward to partnering with other municipalities, senior levels of government and non-profit partners as we work towards a much-needed regional approach to address this crisis on a regional scale.

Work Ahead along East Hastings

The City has an obligation to keep City sidewalks clear and ensure building entrances and fire connections are accessible as per the Fire Chief's Order and Street and Traffic By-law. This work is not unique to the DTES and is critical in terms of addressing life and fire risks and ensuring neighbourhoods are safe and accessible to all. To prevent entrenched structures from returning to East Hastings, teams will continue their ongoing work to remove structures as they are erected.

When removing materials on East Hastings, staff work with individuals along East Hastings to identify what items need to be stored or disposed of. Our crews receive extensive and specialized training for the work they do, including emergency response procedures, how to link people with resources available through our community services team, violence prevention and de-escalation, and Indigenous relations and cultural safety.

Since August, the City has provided people along East Hastings with large wheeled totes for personal storage which they can bring with them or have them stored/impounded by the City for retrieval within 30 days. Individuals can also bring these totes to the accessible temporary storage facility at Main and Hastings which is operated by Aboriginal Front Door.

Background: https://vancouver.ca/news-calendar/city-of-vancouver-to-bring-east-hastings-encampment-to-a-close.aspx

-30-

Media contact:

Civic Engagement and Communications

media@vancouver.ca

From: Petrescu, Sarah HOUS:EX(Sarah.Petrescu@gov.bc.ca)

Miller, Jennifer E HOUS:EX (Jennifer.E.Miller@gov.bc.ca); Warren, Brynn HOUS:EX

(Brynn.Warren@gov.bc.ca); Duncan, Michael HOUS:EX (Michael.Duncan@gov.bc.ca)

Subject: FW: E Hastings data **Sent:** 04/14/2023 16:06:08

Message Body:

From: Laura Mathews

Sent: Friday, April 14, 2023 9:05 AM

To: Will, Meghan HOUS:EX

Cc: Petrescu, Sarah HOUS:EX; Laura McLeod

Subject: FW: E Hastings data

[EXTERNAL] This email came from an external source. Only open attachments or links that you are expecting from a known sender.

Hey Meghan, we are wondering if we can adjust the timing as to when we send through the below data. Instead of sending through updates on Fridays, can we shift it to Mondays so that we can provide a snapshot of the full week? Mondays are also closer to PESC meetings so you have a more recent snapshot prior to that meeting. Thoughts?

Laura

From: Laura McLeod >

Sent: April 12, 2023 11:21 AM

To: Madoc-Jones, Sian HOUS:EX >; Collins, Teri HOUS:EX >; Ruscheinski, Bonnie HOUS:EX >; Karimi, Nina HOUS:EX >; Will, Meghan HOUS:EX >; Miller, Jennifer E HOUS:EX >; Petrescu, Sarah HOUS:EX >; Sara Goldvine >; Dale McMann >; Schollen, Tasha GCPE:EX >; Suddaby, Clay GCPE:EX >

Cc: Sara Goldvine >; Laura Mathews >; Emma Talbott >

Subject: E Hastings data

Hi Teri,

Apologies for the delay. Please find the East Hastings update below.

Housing Activity

- * As of April 6, 98 accepted offers, 98 move-ins, 17 allocations in progress.
- * The next Allocations Meeting takes place Thu April 13 and more data will be available after this time.

Spaces update:

* 95 units came online last week at Gastown Hotel (operator: Atira). Former residents displaced by a fire have first right of refusal; 25 have confirmed they will move back in. Remainder of units will be allocated to residents identified through Coordinated Access. In addition, as the 25 movein, this will create backflow into other buildings as people move. BC Housing has directed Atira to prioritize timely unit allocation and will report as units are allocated.

Shelter Update

As of the end of this week, there are approximately 1,200 shelter spaces that will remain open after April 15. We are working to determine if any sites can extend beyond April 15 (the typical end of the EWR season). However, several operators of EWR have expressed issues with capacity/staff availability related to converting from an on-call EWR to a nightly shelter, and we are expecting some EWRs to close after April 15.

An update on discussions re: temporary and EWR shelter spaces is as follows:

Walton temporary shelter capacity extension - 261B E Hastings – 16 beds. Operator: Lookout. Verbal confirmation received from Lookout that they will extend this site and remain open nightly. New agreement is being finalized.

Hastings / Commercial EWR shelter. 1738 East Hastings Street. Operator: Lookout -- 20 beds will open under EWR activation until at least April 15. We are discussing further extension ability but nothing confirmed yet.

Bud Osborn EWR – 15-27 West Hastings. Operator: PHS Community Services Society. Continuing to operate 18 beds under EWR activation until April 15.. At which point the beds will close due to capacity issues. However, they will continue to operate the 40-bed winter shelter and 59 year round beds at the same site.

Belkin House EWR. 555 Homer Street. Operator: Salvation Army. 20 EWR beds will remain open nightly until April 15. However, after which point beds will close due to logistical pressures/capacity.

Thanks,

Laura McLeod | She/Her/Hers | Senior Communications Advisor, Government Affairs

604.218.7783 | lmcleod@bchousing.org | www.bchousing.org

I respectfully and gratefully acknowledge that I live and work on the unceded traditional territory of the Snuneymuxw People.

From: Petrescu, Sarah HOUS:EX(Sarah.Petrescu@gov.bc.ca)

To: Duncan, Michael HOUS:EX (Michael.Duncan@gov.bc.ca); Warren, Brynn HOUS:EX

(Brynn.Warren@gov.bc.ca)

Subject: FW: DTES

Sent: 04/12/2023 16:45:09

Message Body:

From: Will, Meghan HOUS:EX

Sent: Wednesday, April 12, 2023 9:19 AM

To: Miller, Jennifer E HOUS:EX; Petrescu, Sarah HOUS:EX

Subject: FW: DTES

FYI

From: Collins, Teri HOUS:EX >

Sent: Wednesday, April 12, 2023 9:08 AM

To: Will, Meghan HOUS:EX >

Subject: FW: DTES

From: Massey, Christine MMHA:EX >

Sent: Tuesday, April 11, 2023 8:27 PM

To: Collins, Teri HOUS:EX >; Galbraith, David J SDPR:EX >

Subject: RE: DTES

Here is today's update. We'll send another one tomorrow.

From: Collins, Teri HOUS:EX >

Sent: Tuesday, April 11, 2023 5:31 PM

To: Massey, Christine MMHA:EX >; Galbraith, David J SDPR:EX >

Subject: DTES

Hi both, hoping for an update on any DTES activity/info from your ministries for a PDE briefing first thing Thursday – Dave we spoke about the crisis grants but if you have anything else I'd take it too, just so we can show a coordinated picture/approach thanks. t

Teri Collins (she/her)

Deputy Minister

Ministry of Housing

Teri.Collins@gov.bc.ca

Ph: 250-952-2569/Mobile: 250-216-2218