

Stearn, Anne HLTH:EX

From: Kenny He <kenny.he@anbang-international.com>
Sent: Tuesday, February 6, 2018 4:06 PM
To: Brown, Stephen R HLTH:EX; Patterson, Ted HLTH:EX; DMOFFICE, HLTH HLTH:EX
Cc: 'William Zhu'; 'Azim Jamal'; 'Jennie Deneka'
Subject: Update from Retirement Concepts
Attachments: Response to BC Ministry of Health - 20180206.pdf

Dear Mr. Stephen Brown and Mr. Ted Patterson:

Thank you for your response to our initial letter. As requested, we are pleased to provide the attached letter as an update and to highlight our initiatives. During the BC Continuing Care Collaborative conference on Health Human Resources, we had the pleasure of meeting Minister Dix and speaking with representatives from the health ministry and regional health authorities. We look forward to opportunities to work with the ministry and to strengthen our dialogue.

Regards,

Kenny He
Investment Director
Office: 604.620.2256
Mobile: 778.789.6636
E-mail: kenny.he@anbang-international.com
Address: Suite 3300, 1055 Dunsmuir Street, Four Bentall Centre, Vancouver BC V7X 1P4



February 6, 2018

Ministry of Health
1515 Blanshard Street
Victoria, BC
V8W 3C8

RE: Update from Cedar Tree Investment Canada and Retirement Concepts

Dear Mr. Stephen Brown and Mr. Ted Patterson:

Cedar Tree Investment Canada and Retirement Concepts are pleased to provide the following updates about the care homes within our partnership. We are proud to have achieved these results in 2017 and to have continued our commitment to the seniors in our communities.

1. Cedar Tree has integrated seamlessly with our operating partner, Pacific Reach, and maintained continuity in care and staffing
2. Improvement in key CIHI metrics and clinical risk ratings at our sites compared to previous years
3. Met or exceeded all health & safety standards
4. Retirement Concepts is ready to meet the Ministry's growing needs and accepted all requests for temporary residential care beds in 2017
5. Added 9 new assisted living units at Casa Loma, 32 new residential care units at Summerland, and 2 independent living units at Auburn
6. Made applications to all Requests for Proposals for new permanent beds in the regions that we serve
7. Continued our support of the local community by sponsoring Senior's Day at the PNE Vancouver Fair, Alzheimer's Walk, and conducting symphony concert series at our homes
8. Invested approximately \$9 million on our homes, including \$1 million on upgrading IT infrastructure and \$4.5 million on upgrades to senior home units
9. Only organization to have partnered with the BC Health Quality Council for its CLEAR initiative

As we approach the first anniversary of our partnership, we are excited by our initiatives to further improve level of service, operational efficiency and implement best practices. These initiatives include the following in 2018.

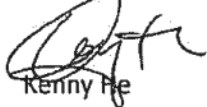
10. Invest to install PointClickCare, which will bring the leading patient care management system to our homes
11. Automating staff scheduling by investing in Kronos ESP to advance our systems to the level of more complex organizations like the BC and Alberta hospital network
12. Retirement Concepts is renewing our Accreditation Canada certification in 2018, and will be holding ourselves to a higher standard by extending our accreditation to our Assisted Living operations. Based on our knowledge, we will be the only major BC care operator certified with Accreditation Canada and BCSLA in Long-term Care and Assisted Living

13. Explore opportunities to offer more affordable senior units in BC at our existing homes and the vacant lands that we already own.
14. Work with educational institutions like BCIT, Discovery College and Nicole Valley Institute of Technology to conduct health research and practical training in our care homes.

We share the above to provide assurance that the trust you have placed in us has not been taken for granted.

We invite questions and further dialogue with the Ministry.

Regards,



Kenny He
CEO, Cedar Tree Investment Canada Inc.

Stearn, Anne HLTH:EX

From: Brown, Stephen R HLTH:EX
Sent: Thursday, November 30, 2017 1:40 PM
To: Patterson, Ted HLTH:EX; Stevenson, Lynn HLTH:EX
Cc: Stearn, Anne HLTH:EX
Subject: RE: Introductory meeting and discussions about supporting BC Ministry of Health

Hi Ted

Don't have a particular view on this so will leave it to you and Lynn. Steve

From: Patterson, Ted HLTH:EX
Sent: Thursday, November 30, 2017 12:56 PM
To: Brown, Stephen R HLTH:EX; Stevenson, Lynn HLTH:EX
Cc: Stearn, Anne HLTH:EX
Subject: Re: Introductory meeting and discussions about supporting BC Ministry of Health

Steve, Lynn.

s.13

Are you comfortable

with that approach? If so we will reply accordingly.

T

Sent from my iPhone

On Nov 26, 2017, at 11:08 AM, Brown, Stephen R HLTH:EX <Stephen.Brown@gov.bc.ca> wrote:

Hi Ted – assuming you and Sharon are responding to this note. Thks Steve

From: Kenny He [<mailto:kenny.he@anbang-international.com>]
Sent: Monday, November 6, 2017 1:39 PM
To: Brown, Stephen R HLTH:EX; Patterson, Ted HLTH:EX; DMOFFICE, HLTH HLTH:EX
Cc: 'William Zhu'; 'Azim Jamal'; 'Jennie Deneka'
Subject: Introductory meeting and discussions about supporting BC Ministry of Health
Importance: High

Dear Mr. Stephen Brown and Mr. Ted Patterson:

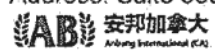
Attached, please find a letter from Anbang Insurance Group and Retirement Concepts welcoming an opportunity to meet with you and representatives of the BC Ministry of Health in Victoria.

Your office can contact me directly concerning this request.

Regards,

Kenny He
Investment Director
Office: 604.620.2256
Mobile: 778.789.6636
E-mail: kenny.he@anbang-international.com

Address: Suite 3300, 1055 Dunsmuir Street, Four Bentall Centre, Vancouver BC V7X 1P4



<Letter to BC Ministry of Health - 20171106.pdf>

November 6, 2017

Ministry of Health
1515 Blanshard Street
Victoria, BC
V8W 3C8

RE: Introductory meeting and discussions about supporting the BC Ministry of Health

Dear Mr. Stephen Brown and Mr. Ted Patterson:

In February 2017, Anbang Insurance Group, through its Canadian subsidiary, Cedar Tree Investment Canada Inc. was approved to invest in 23 care homes and to partner with Retirement Concepts. While the team members at Anbang Insurance and Retirement Concepts have regular interactions with the regional health authorities in BC, we welcome the opportunity to meet with you and representatives of the BC Ministry of Health in Victoria.

Such a meeting would allow Anbang Insurance and Retirement Concepts to the share and have a conversation about the following:

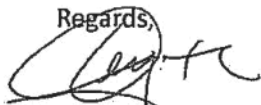
1. Status update of the operations at the care homes within our partnership.
2. Our combined efforts to improve quality of services, operational efficiencies, and implementing best practices.
3. How an aging Chinese population may present opportunities for BC to export its expertise in senior care, staff training and health management to China.
4. Challenges in BC and our willingness and ability to meet the growing demand.

I can be the contact person to coordinate this meeting with your office. Our delegation for this meeting will be comprised of William Zhu (Anbang CEO of Canada), Kenny He (CEO of Cedar Tree), Azim Jamal (CEO of Retirement Concepts) and Jennie Deneka (COO of Retirement Concepts).

As background, Anbang Insurance Group is one of the largest insurance companies based in China, with businesses in life insurance, property & casualty insurance, pension insurance, asset management, banking and other financial services. The total assets of Anbang Insurance Group exceed C\$150 billion.

We look forward to meeting with the Ministry of Health.

Regards,



Kenny He
CEO, Cedar Tree Investment Canada Inc.

From: [Stewart, Sharon A HLTH:EX](#)
To: [Patterson, Ted HLTH:EX](#); [Stevenson, Lynn HLTH:EX](#)
Subject: FW: Meeting Request
Date: Monday, February 26, 2018 7:18:24 PM

FYI

From: Stewart, Sharon A HLTH:EX
Sent: Monday, February 26, 2018 7:18 PM
To: 'Jennie Deneka'
Cc: 'kenny.he@anbang-international.com'; Murray, Heather HLTH:EX; Marsh, Jania HLTH:EX; Very, Carole HLTH:EX
Subject: Meeting Request

Jennie, thanks again for taking my call last Friday on what must have been a very hectic day for you. The Ministry is wanting to arrange a meeting with Cedar Tree and Retirement Concepts to discuss the Chinese government's announcement last Friday, get a status update on how last Friday's communications were received, well as any further updates you may be able to provide, including any operation considerations that may have come to light since we spoke.

If you would please let us know who it would be best to connect with to arrange a time to meet, as well as who should be invited, we will coordinate the meeting (it will likely be Ted's Executive Assistant – Carole Very, that will assist with this). From the Ministry of Health, it will be Ted Patterson, Assistant Deputy Minister, myself, and possibly Lynn Stevenson, Associate Deputy Minister, attending the meeting.

Thanks
Sharon

Sharon Stewart
Executive Director
Primary and Community Care Division
Email: Sharon.Stewart@gov.bc.ca
Phone: (250)952-1274
Cell: (250)216-9748

FACT SHEET

Sale of Retirement Concepts

ISSUE

Retirement Concepts is a large provider of Residential Care, Assisted Living, and Independent Living services in British Columbia, many of which are provided in a Campus of Care environment. Retirement Concepts is in the process of selling its shares for most of these operations to a unique limited liability partnership. Retirement Concepts will continue to manage the affected residences and facilities on behalf of the new owner.

KEY FACTS

- Retirement Concepts (RC) owns and operates independent living, assisted living and complex care facilities in British Columbia (BC), Alberta and Quebec. In BC, 24 sites are operated in all regional health authorities (HAs), except Northern Health. Twenty-three sites are licensed/registered under the *Community Care and Assisted Living Act* (CCALA); one site is licensed under the *Hospital Act*.
 - Retirement Concepts operates 15 Registered Assisted Living Residences, 13 of which are part of the proposed sale.
 - Retirement Concepts operates 17 Residential Care Facilities, 16 of which are part of the proposed sale.
- Each of the residences and facilities will be owned by a unique limited liability partnership that will be operated by Retirement Concepts.
- The new ownership group has indicated there will be no changes to the management, staffing and operations of the residences as a result of the sale.
- The sale was completed February 15, 2017, and the applicable licenses/registrations certificates have been processed.

Approval of Sale to Foreign Investors

- The federal government has exclusive jurisdiction for matters of international trade, under various trade agreements entered into by Canada and under the Investment Canada Act.
- The People's Republic of China is a member of the World Trade Organization and is eligible to make larger investments in Canada, as provided in s. 14.1 of the Investment Canada Act. As the proposed sale was over the \$600 million threshold set out in the Investment Canada Act, the proposed investment was reviewed by the Federal Minister.
- In making a determination as to whether a proposed investment "...is likely to be of net benefit to Canada....", the Federal Minister is obliged to consider the economic/financial factors set out in section 20 of the Investment Canada Act; any other considerations are not within the purview of the Federal Minister under the Investment Canada Act
- There is no statutory requirement for Canada to consult with a province respecting a proposed investment under the Investment Canada Act; as a matter of practice, good government, and courtesy, the federal government will consult with a province if a proposed sale to a foreign corporation or other legal entity could have a negative effect on, among other things, a health care program operated by that province.

FACT SHEET

Residential Care Regulations

- Section 9(3) of the Residential Care Regulations sets out the requirements for the sale of a facility. A licensee is unable to sell, lease or otherwise transfer control without providing the medical health officer at least 120 days' notice AND the medical health officer must be satisfied that operations will continue for at least 12 months from the date of sale, lease or transfer and that the new purchaser, lessee or transferee is qualified to be a licensee.

FINANCIAL IMPLICATIONS

- N/A

Approved by:

Sharon Stewart obo Doug Hughes, ADM Primary and Community Care Policy; February 17, 2017

ADVICE TO MINISTER

CONFIDENTIAL ISSUES NOTE

Ministry: Health

Date: July 24, 2017

Minister Responsible: Adrian Dix

Sale of Retirement Concepts

BACKGROUND REGARDING THE ISSUE:

- On June 13, 2017, a Globe and Mail reporter contacted the Ministry of Health to inform the ministry that Chinese media were reporting Anbang's chairman Wu Xiaohui had been detained by authorities.
- Anbang, a Chinese insurance-holding company, owns Cedar Tree who recently purchased 23 of 25 facilities owned by Retirement Concepts (20 in BC, 2 in AB and 1 in Quebec). The sale was subject to federal approval. Under the Investment Canada Act (ICA) it is the Federal Minister that is responsible to approve the sale to a non-Canadian if over \$600m (increases to \$800m in 2017).
- There is no statutory requirement for the Government of Canada to consult with a province respecting a proposed investment under the ICA; however, consultation is routinely conducted as a matter of policy.
- Factors are purely economic/financial considerations, any other considerations (e.g. care implications) are not within the purview of the Federal Minister.
- Through provincial Ministry of International Trade, Ministry of Health staff were contacted to provide an outline of the legislation and licensing process.
- B.C.'s Assisted Living and Residential Care regulations outline requirements of applicants for registration or licensing when there is a change in ownership. These regulations are in place to protect the health and safety of residents and persons in care irrespective of ownership.

s.13;s.14;s.16;s.17

- Under the partnership agreement, Retirement Concepts retains a minority stake and will continue to manage the day-to-day operations of all of the facilities. Retirement Concepts committed that there is to be no change to staffing plans, the quality of care provided to residents, or to policies, procedures and other operating standards.
- The complete terms of the transaction are not available due to confidentiality agreements both at the federal level with Investment Canada and between Retirement Concepts and Cedar Tree.
- Retirement Concepts provides assisted living and residential care services through contract with the health authorities.
- In 2015/16, \$86.52 million was paid to Retirement Concepts for assisted living and residential care services. Out of 130 providers, Retirement Concepts is the highest paid across the province; however, each health authority varies in their use of them.
- Below is the total paid and rankings by health authority for 2015/16:

Health Authority	2015/16 (\$ Millions)	Ranking re: highest paid providers
Interior	\$16.72	4
Fraser	\$30.50	1
Northern	n/a	n/a
Vancouver Coastal	\$6.26	7
Island	\$33.04	1

- Following the approval of the sale, on March 1, Vancouver Coastal Health was given six-month's notice by Retirement Concepts to end their contract with us for 20 Assisted Living (AL) units (housing 21 residents) at the Terraces on 7th in Vancouver by September 30, 2017.
- The Terraces is one of two facilities that were not part of the federally approved sale and is still owned by Retirement Concepts.
- After significant media attention, Retirement Concepts rescinded their notice and worked with Vancouver Coastal Health to find a solution to allow residents to stay until the original agreement end date of March 2019.
- In response to concerns raised about Retirement Concepts and other providers suddenly ending contracts in the future the Board of Directors of the BC Care Providers struck an Assisted Living Tenancy Task Force to review this matter and provide recommendations to prevent future sudden terminations and evictions.

ADVICE AND RECOMMENDED RESPONSE:

- **The federal government has exclusive jurisdiction for matters of international trade.**
- **The ministry's role is the health and safety of persons in care – regardless of ownership. That is our number one focus and what we will work to ensure.**
- **Retirement Concepts continues to manage the day-to-day operations of all of the facilities. It is important to remember that this is a business that has been operating in B.C. for a number of years providing quality care to seniors.**
- **The company has assured residents that no changes are being made to the day-to-day operations, to staff or leadership team or the level and quality of care that residents are accustomed to receiving.**
- **The Seniors Advocate has said that we need to let the process transpire, and has also pointed out that we have legislation in place that allows the health authorities and the Registrar to continue to monitor these facilities.**
- **B.C.'s Assisted Living and Residential Care regulations outline requirements of applicants for registration or licensing when there is a change in ownership. These regulations are in place to protect the health and safety of residents and persons in care and to ensure that the purchasing company or individuals is able to meet the needs of patients and provide quality care.**
- **Medical Health Officers and the Assisted Living Registrar monitor care provided in these facilities and can require:**
 - **Reports on the operation of licensed facilities,**
 - **Results of any investigations, or investigations of complaints,**
 - **Inspection of books, records or premises in connection with the operation,**
 - **Require an audit of the operations of a community care facility, and**
 - **Specify policies and standards of practice.**

ADVICE TO MINISTER

- Health authorities have used these powers in situations where facilities have not been in compliance.
- Last year the ministry also took step to make amendments to the Act to allow provide better protections for seniors including which permit the inspection of a residence at any time it is felt there is a risk to the health and safety of a resident, and increased oversight protections for incidences of senior's abuse.

Communications Contact:

Reviewer:

Program Area Contact:

File Created:

File Updated:

Minister's Office	Program Area	Deputy	HLTH Communications

Bauer, Tim HLTH:EX

From: Stewart, Sharon A HLTH:EX
Sent: Friday, February 23, 2018 10:21 AM
To: Anderson, Kristy GCPE:EX
Subject: FW: Anbang heads up

s.14

From: Anderson, Kristy GCPE:EX
Sent: Friday, February 23, 2018 7:30 AM
To: Stewart, Sharon A HLTH:EX; Patterson, Ted HLTH:EX; Brown, Stephen R HLTH:EX
Subject: Anbang heads up

Not sure how this gov will want to handle media around this but FYI (we have our first request)
<http://www.bbc.com/news/business-43164788> - key points are below.

Beijing has cracked down on insurance and financial giant Anbang, taking control of the conglomerate and prosecuting the firm's head.

Wu Xiaohui, who was already detained by authorities last June, is to face prosecution for "economic crimes".

In an unusual move, Anbang Insurance Group will now be taken over by China's insurance regulator for one year.

Kristy Anderson

Director, Communications

Ministry of Health

250-952-3387 (office) 778-678-5200 (mobile)

Kristy.Anderson@gov.bc.ca

ADVICE TO MINISTER

<p>CONFIDENTIAL ISSUES NOTE</p> <p>Ministry: Health</p> <p>Date: July 24, 2017, September 7, 2017 February 23, 2018</p> <p>Minister Responsible: Adrian Dix</p>	<p>Sale of Retirement Concepts</p>
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BACKGROUND REGARDING THE ISSUE:

- On February 23, 2018, Reuters reported that the Chinese government seized control on Anbang Insurance Group Co Ltd, and said its chairman had been prosecuted.
 - In a statement, the China Insurance Regulatory Commission (CIRC) said Anbang had violated laws and regulations which “may seriously endanger the solvency of the company.”
 - Anbang will be taken over for the period of at least one year and will be managed by a group of officials from the CIRC.
 - An announcement says the group will seek to undertake an equity restructuring of the company. The CIRC also said that Anbang’s debt’s an obligations will not be impacted by the takeover.
 - On June 13, 2017, a Globe and Mail a reporter contacted the Ministry of Health to inform the ministry that Chinese media were reporting Anbang’s chairman Wu Xiaohui had been detained by authorities.
 - Anbang, a Chinese insurance-holding company, owns Cedar Tree who recently purchased 23 of 25 facilities owned by Retirement Concepts (20 in BC, 2 in Alberta and 1 in Quebec). The sale was subject to federal approval. Under the Investment Canada Act (ICA) it is the Federal Minister that is responsible to approve the sale to a non-Canadian if over \$600m (increases to \$800m in 2017).
 - Criticism of the sale and its lack of transparency received media coverage:
 1. <http://vancouver.sun.com/business/local-business/chinese-company-anbang-aims-to-buy-retirement-concepts-seniors-housing>
 2. <https://www.theglobeandmail.com/news/british-columbia/sale-of-retirement-homes-puts-bc-seniors-at-risk-says-ndp-critic/article34156837/>
 - There is no statutory requirement for the Government of Canada to consult with a province respecting a proposed investment under the ICA; however, consultation is routinely conducted as a matter of policy.
 - The federal government reviews economic/financial issues; any other matters (e.g. health care implications) are not within the purview of the Federal Minister.
 - Through the BC Ministry of International Trade, Ministry of Health staff were contacted to provide an outline of the legislation and licensing process.
 - BC’s Assisted Living and Residential Care regulations outline requirements of applicants for registration or licensing when there is a change in ownership. These regulations are in place to protect the health and safety of residents and persons in care irrespective of ownership.
- s.13;s.14;s.16;s.17
- Under the partnership agreement, Retirement Concepts retains a minority stake and will continue to manage the day-to-day operations of all of the facilities. Retirement Concepts committed that there is to be no change to staffing plans, the quality of care provided to residents, or to policies, procedures and other operating standards.

- The complete terms of the transaction are not available due to confidentiality agreements both at the federal level with Investment Canada and between Retirement Concepts and Cedar Tree.
- Retirement Concepts provides assisted living and residential care services through contract with the health authorities.
- In 2015/16, BC's five regional health authorities paid \$86.52 million combined to Retirement Concepts for contracted assisted living and residential care services. Out of 130 providers, Retirement Concepts was the highest paid across the province; however, health authorities' amount of contracted services varied.
- The table below shows the total amount paid to Retirement Concepts by health authority for 2015/16 and the relative ranking:

s.13

Health Authority	2015/16 (\$ Millions)	Ranking re: highest paid providers
Interior	\$16.72	4
Fraser	\$30.50	1
Northern	n/a	n/a
Vancouver Coastal	\$6.26	7
Island	\$33.04	1

- Following the approval of the sale, on March 1, Vancouver Coastal Health (VCH) was given six-month's notice by Retirement Concepts to end its contract with VCH for 20 Assisted Living (AL) units (housing 21 residents) at the Terraces on 7th in Vancouver by September 30, 2017.
- The Terraces is one of two facilities that were not part of the federally approved sale and is still owned by Retirement Concepts.
- After significant media attention, Retirement Concepts rescinded its notice and worked with VCH to find a solution to allow residents to stay until the original agreement end date of March 2019.
- In response to concerns raised about Retirement Concepts and other providers suddenly ending contracts in the future the Board of Directors of the BC Care Providers Association struck an internal "Assisted Living Tenancy Task Force" to review this matter and provide recommendations to prevent future sudden terminations and evictions.

ADVICE AND RECOMMENDED RESPONSE:

s.13

- **The role of the ministry and health authorities is the health and safety of persons in care – regardless of ownership. That is our number one focus and what we will work to ensure.**
- **Legislation in place allows the health authorities and the Registrar to continue to monitor these facilities.**

ADVICE TO MINISTER

- Medical Health Officers and the Assisted Living Registrar monitor care provided in these facilities and can require:
 - Reports on the operation of licensed facilities,
 - Results of any investigations, or investigations of complaints,
 - Inspection of books, records or premises in connection with the operation,
 - Require an audit of the operations of a community care facility, and
 - Specify policies and standards of practice.
 - Health authorities have used these powers in situations where facilities have not been in compliance.
- Last year the ministry also took steps to make amendments to the Community Care and Assisted Living Act to provide better protections for seniors including the inspection of a residence at any time if it is felt there is a risk to the health and safety of a resident, and increased oversight protections for incidences of senior's abuse.

If asked about Chinese Government takeover of Anbang:

- We are aware of the Chinese government's actions on February 23 regarding Anbang.
- Our focus will continue to be the health and safety of persons in care – regardless of ownership.
- We will continue monitoring the care being provided in these facilities to make sure Cedar Tree and Retirement Concepts are providing their residents with appropriate and quality care.

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Communications Contact:

Reviewer:

Program Area Contact:

File Created:

File Updated:

Minister's Office	Program Area	Deputy	HLTH Communications

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Bauer, Tim HLTH:EX

From: Stewart, Sharon A HLTH:EX
Sent: Friday, February 23, 2018 9:08 AM
To: Anderson, Kristy GCPE:EX
Cc: Patterson, Ted HLTH:EX; Murray, Heather HLTH:EX
Subject: RE: Sale of Retirement Concepts

Ok – down in 5

From: Anderson, Kristy GCPE:EX
Sent: Friday, February 23, 2018 9:08 AM
To: Stewart, Sharon A HLTH:EX
Cc: Patterson, Ted HLTH:EX; Murray, Heather HLTH:EX
Subject: RE: Sale of Retirement Concepts

Sure do 😊

Kristy Anderson

Director, Communications
Ministry of Health
250-952-3387 (office) 778-678-5200 (mobile)
Kristy.Anderson@gov.bc.ca

From: Stewart, Sharon A HLTH:EX
Sent: Friday, February 23, 2018 8:57 AM
To: Anderson, Kristy GCPE:EX <Kristy.Anderson@gov.bc.ca>
Cc: Patterson, Ted HLTH:EX <Ted.Patterson@gov.bc.ca>; Murray, Heather HLTH:EX <Heather.Murray@gov.bc.ca>
Subject: Sale of Retirement Concepts

I've got Angie pulling the other documents so will have them to you shortly. My contacts at MIT have changed, but have a new name. Do you have time to do a call? I've also got Khri Singh from transportation linked in – he was my former contact and indicated he had been talking with Paul this morning.

Bauer, Tim HLTH:EX

From: Stewart, Sharon A HLTH:EX
Sent: Friday, February 23, 2018 10:01 AM
To: Anderson, Kristy GCPE:EX
Cc: Patterson, Ted HLTH:EX; Thorneloe, Angela HLTH:EX; Guerrero, Thomas HLTH:EX
Subject: RE: IN - Sale of Retirement Concept - Feb 23_18_DRAFT

s.13;s.14

From: Anderson, Kristy GCPE:EX
Sent: Friday, February 23, 2018 9:34 AM
To: Irwin, Paul JTT:EX
Cc: Schollen, Tasha GCPE:EX; Stewart, Sharon A HLTH:EX; Heinze, Laura R GCPE:EX; May, Stephen GCPE:EX
Subject: IN - Sale of Retirement Concept - Feb 23_18_DRAFT

Thanks for the call.

This is our start – let us know what you think

s.13;s.16

The specific questions to us:

Do we believe the previous gov did it's due diligence?

Will we continue to contract with Retirement Concepts given this turmoil/now that it is a state run business?

Bauer, Tim HLTH:EX

From: Orr, Timothy <Timothy.Orr@viha.ca>
Sent: Friday, February 23, 2018 11:01 AM
To: Stewart, Sharon A HLTH:EX
Cc: Kozak-Campbell, Cindy; XT:Chapman, Bob HLTH:IN
Subject: FW: Anbang Announcement

Sharon:

Yes, we heard.

I received the msg below from Jennie Deneka who is VP of operations for Retirement concepts.

s.13;s.14

npact from

tim

From: Jennie Deneka [<mailto:jdeneka@prshm.com>]
Sent: Friday, February 23, 2018 9:59 AM
To: Daniel Fontaine; [FHA] Chatha, Dee; Orr, Timothy; Chapman, Bob [VC]; Anne.Heinemeyer@albertahealthservices.ca
Cc: Azim Jamal; joe moosa; Henry Lu; Kenny He; Lorraine Chow; Jennifer Gill; Vinah Bosire
Subject: Anbang Announcement

Hi everyone,

With the recent new release regarding Anbang, we wanted to be proactive and offer an opportunity for this group to discuss potential questions or concerns.

Please let us know if you would like to have a call and a time you would be available?

Recognizing the potential impact to our residents, families and staff we will be issuing key messages to them later today.

Thanks jen

Bauer, Tim HLTH:EX

From: Stewart, Sharon A HLTH:EX
Sent: Friday, February 23, 2018 8:44 AM
To: Patterson, Ted HLTH:EX
Cc: Murray, Heather HLTH:EX
Subject: RE: Anbang heads up

Yes – just met with Steve and Kristy and we are pulling all the materials, s.13;s.14
have the background

Will share so that you

From: Patterson, Ted HLTH:EX
Sent: Friday, February 23, 2018 8:16 AM
To: Stewart, Sharon A HLTH:EX
Subject: Re: Anbang heads up

Sharon - do we have an outline of how our legislative/ regulatory framework would deal with issues like this?

Sent from my iPhone

On Feb 23, 2018, at 7:55 AM, Stewart, Sharon A HLTH:EX <Sharon.Stewart@gov.bc.ca> wrote:

I'll reach out to my contact at MIT this morning

From: Anderson, Kristy GCPE:EX
Sent: Friday, February 23, 2018 7:29 AM
To: Stewart, Sharon A HLTH:EX; Patterson, Ted HLTH:EX; Brown, Stephen R HLTH:EX
Subject: Anbang heads up

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In an unusual move, Anbang Insurance Group will now be taken over by China's insurance regulator for one year.

Kristy Anderson
Director, Communications
Ministry of Health
250-952-3387 (office) 778-678-5200 (mobile)
Kristy.Anderson@gov.bc.ca

Bauer, Tim HLTH:EX

From: Tait, Jo-Ann (Program Director) [PH] <JTait@providencehealth.bc.ca>
Sent: Friday, February 23, 2018 10:19 AM
To: Stewart, Sharon A HLTH:EX
Subject: Anbang Insurance
Attachments: image001.jpg

Hi Sharon,

Just wanting to ensure that you are aware of this new development (see original statement at the bottom of this thread)...

Jo-Ann Tait, MScN, BHSc (PN), RPN
Corporate Director
Seniors Care and Palliative Services
Providence Health Care

Regional Director
Residential Care, Assisted Living and Supportive Housing Vancouver Coastal Health

Adjunct Professor - School of Nursing
University of British Columbia

Assistant: Linda Dufresne
Ldufresne@providencehealth.bc.ca<mailto:Ldufresne@providencehealth.bc.ca>
604-806-9595

Begin forwarded message:

From: "Condon, Karen [VC]" <karen.condon@vch.ca<mailto:karen.condon@vch.ca>>
Date: February 23, 2018 at 9:41:12 AM PST
To: "Tait, Jo-Ann (Program Director) [PH]" <JTait@providencehealth.bc.ca<mailto:JTait@providencehealth.bc.ca>>

From: Chapman, Bob [VC]
Sent: Friday, February 23, 2018 8:39 AM
To: Condon, Karen [VC]
Subject: FW: Anbang Insurance

Fyi only

Bob Chapman
Director, City Centre | Program Lead for Older Adult & End of Life Care Vancouver Community Lead

Vancouver Coastal Health
Suite 200-520 West 6th Avenue
Vancouver, BC V5Z 4H5
Tel: 604-708-5328
Fax: 604-731-3847
Email: bob.chapman@vch.ca<mailto:bob.chapman@vch.ca>

Please contact Rachel Kronlund, Executive Assistant, Rachel.kronlund@vch.ca or at 604-708-5235 for scheduling meetings or urgent matters.

[cid:image001.jpg@01D3AC84.2197BF90]

From: Orr, Timothy [<mailto:Timothy.Orr@viha.ca>]

Sent: Friday, February 23, 2018 8:36 AM

To: Chapman, Bob [VC]; [FHA] Sheppard, Irene; [IHA] Kozak-Campbell, Cindy; Tait, Jo-Ann (Program Director) [PH]

Cc: Jordan, Sarah [VA]

Subject: RE: Anbang Insurance

Thanks Bob, I heard this on the radio news on the way to work this morning.

s.13;s.14

Tim

From: Chapman, Bob [VC] [<mailto:Bob.Chapman@vch.ca>]

Sent: Friday, February 23, 2018 8:30 AM

To: [FHA] Sheppard, Irene; Orr, Timothy; [IHA] Kozak-Campbell, Cindy; Tait, Jo-Ann (Program Director) [PH]

Cc: Jordan, Sarah [VA]

Subject: Anbang Insurance

Hello all

Forwarding below message from our CFO that I have cut and pasted - in case you have not heard.

s.13;s.14

, and I expect there may need to be a provincial conversation. I have copied Sarah who has the contracts in VCH now.

Bob Chapman

Director, City Centre | Program Lead for Older Adult & End of Life Care Vancouver Community Lead

Vancouver Coastal Health

Suite 200-520 West 6th Avenue

Vancouver, BC V5Z 4H5

Tel: 604-708-5328

Fax: 604-731-3847

Email: bob.chapman@vch.ca

Please contact Rachel Kronlund, Executive Assistant, Rachel.kronlund@vch.ca or at 604-708-5235 for scheduling meetings or urgent matters.

...

Hi, I read in the Wall Street Journal yesterday that the Chinese Insurance Regulatory Commission has seized control of Anbang to avoid financial collapse following suspected illegal activity and the downfall of its chairman.

As you recall, Anbang purchased the land assets of Retirement Concepts, of one of BC's Residential Care providers, and we had some dealings with the province and with Anbang related to this.

Bauer, Tim HLTH:EX

From: Stewart, Sharon A HLTH:EX
Sent: Friday, February 23, 2018 11:08 AM
To: May, Stephen GCPE:EX; HLTH Health Issues HLTH:EX
Cc: Anderson, Kristy GCPE:EX; Heinze, Laura R GCPE:EX; Schollen, Tasha GCPE:EX; Bedford, Sue HLTH:EX
Subject: RE: FOR FINAL REVIEW - IN Retirement Concepts

FYI – Jen is the VP Operations for Retirement Concepts and sent the below to the HA's and the BCCPA.

From: Jennie Deneka [<mailto:jdeneka@prshm.com>]
Sent: Friday, February 23, 2018 9:59 AM
To: Daniel Fontaine; [FHA] Chatha, Dee; Orr, Timothy; Chapman, Bob [VC]; Anne.Heinemeyer@albertahealthservices.ca
Cc: Azim Jamal; joe moosa; Henry Lu; Kenny He; Lorraine Chow; Jennifer Gill; Vinah Bosire
Subject: Anbang Announcement

Hi everyone,

With the recent new release regarding Anbang, we wanted to be proactive and offer an opportunity for this group to discuss potential questions or concerns.

Please let us know if you would like to have a call and a time you would be available?

Recognizing the potential impact to our residents, families and staff we will be issuing key messages to them later today.

Thanks jen

From: May, Stephen GCPE:EX
Sent: Friday, February 23, 2018 10:38 AM
To: Stewart, Sharon A HLTH:EX; HLTH Health Issues HLTH:EX
Cc: Anderson, Kristy GCPE:EX; Heinze, Laura R GCPE:EX; Schollen, Tasha GCPE:EX
Subject: FOR FINAL REVIEW - IN Retirement Concepts

This is where we have landed – can you make sure we haven't said anything incorrect here. Thank you.

Stephen May
GCPE – Health
Phone: 250 952 3401
Cell: 250 888 9879

Bauer, Tim HLTH:EX

From: Heinze, Laura R GCPE:EX
Sent: Monday, February 26, 2018 9:34 AM
To: Stewart, Sharon A HLTH:EX
Cc: Anderson, Kristy GCPE:EX; May, Stephen GCPE:EX
Subject: FW: anbang- retirement concepts media request

She's also asking about the regulation that points to change of ownership (below)... would this be the correct regulation?

http://www.bclaws.ca/Recon/document/ID/freeside/96_2009

From: Younglai, Rachelle [<mailto:RYounglai@globeandmail.com>]
Sent: Monday, February 26, 2018 9:27 AM
To: Heinze, Laura R GCPE:EX
Subject: RE: anbang- retirement concepts media request

Afternoon your time?

Was hoping to get a comment before 2 pm EST.

Can you point me to the language in the BC law that stipulates that a change in ownership of an LTC requires government approval?

From: Heinze, Laura R GCPE:EX [<mailto:Laura.Heinze@gov.bc.ca>]
Sent: Monday, February 26, 2018 12:21 PM
To: Younglai, Rachelle; Anderson, Kristy GCPE:EX
Subject: RE: anbang- retirement concepts media request

Do you have a specific deadline? Will get you something as soon as we can, but will likely not be til this afternoon.

From: Younglai, Rachelle [<mailto:RYounglai@globeandmail.com>]
Sent: Monday, February 26, 2018 9:19 AM
To: Heinze, Laura R GCPE:EX; Anderson, Kristy GCPE:EX
Subject: RE: anbang- retirement concepts media request

What time will you be able to respond?

Thanks

From: Younglai, Rachelle
Sent: Monday, February 26, 2018 11:41 AM
To: 'Heinze, Laura R GCPE:EX'; Anderson, Kristy GCPE:EX
Subject: RE: anbang- retirement concepts media request

Thanks

From: Heinze, Laura R GCPE:EX [<mailto:Laura.Heinze@gov.bc.ca>]
Sent: Monday, February 26, 2018 11:19 AM
To: Younglai, Rachelle; Anderson, Kristy GCPE:EX
Subject: RE: anbang- retirement concepts media request

Hi Rachelle,

We will get something for you on this today,

Tx
Laura

From: Younglai, Rachelle [<mailto:RYounglai@globeandmail.com>]
Sent: Monday, February 26, 2018 8:05 AM
To: Heinze, Laura R GCPE:EX; Anderson, Kristy GCPE:EX
Subject: anbang- retirement concepts media request

Hi Laura and Kristy,

I am a reporter with the Globe. I am working on an article about Anbang's retirement concepts now that the Chinese government has taken over Anbang. Does the ministry need to approve the change in ownership of Retirement Concepts from Anbang to the Chinese government? And if not, can you tell me what constitutes a change in LTC ownership?

Thanks



Rachelle Younglai | Reporter | Report on Business
o: [416-585-5767](tel:416-585-5767) | m: [416-402-4932](tel:416-402-4932)
e: ryounglai@globeandmail.com

Bauer, Tim HLTH:EX

From: Jennie Deneka <jdeneka@prshm.com>
Sent: Friday, February 23, 2018 1:41 PM
To: Chatha, Dee; Orr, Timothy; XT:Chapman, Bob HLTH:IN;
Anne.Heinemeyer@albertahealthservices.ca; Jordan, Sarah [VA]
Cc: Lorraine Chow; Azim Jamal; Stewart, Sharon A HLTH:EX
Subject: Key messages Anbang media release.
Attachments: Respoense Anbang Media Release Feb 2018.docx

Hi everyone,

Please see attached key messages for our Residents and Staff as well as the Media statement and message shared with the Ministry.

We have briefed the Regional Directors and we are in the process of briefing our GM's who will meet with our residents and families this evening.

Staff will also be briefed at shift change.

Again I am happy to have a call if anyone has questions or concerns.

Thank you jen

Message to media

As announced by the Chinese Insurance Regulatory Commission, an Interim Management Working Group will temporary oversee management of Anbang for a one-year period. This temporary change in management at Anbang will not impact the operations of Retirement Concepts, its staff or residents. Anbang will remain a private, independent company and its business and operations are stable. Retirement Concepts communities are provincially regulated and we are required to report out monthly to ensure we meet the highest standards to residents and this will not change. There will be no change to our Retirement Concepts team or our day-to-day operations.

Message to staff and residents

Team/residents,

As you may have seen in the news, the Chinese Insurance Regulatory Commission has appointed an Interim Management Working Group to temporary oversee management of Anbang. I want to assure you that this will have no impact on the operations and services provided by Retirement Concepts. There will be no changes to our team or our day-to-day operations. Anbang will remain a private, independent company and its business and operations are stable. We will provide more information as it becomes available, but want to assure you that the quality of care and support for our team members who provide that care remains and will continue to be our top priority.

Statement for Ministry

The Ministry has been briefed by Retirement Concepts senior leadership team on the announcement by the Chinese Insurance Regulatory Commission that an Interim Management Working Group will temporary oversee management of Anbang, its parent company. We are confident that this change will have no impact on Retirement Concepts day-to-day operations and services to residents. Retirement Concepts communities are provincially regulated and we will continue to follow regular reporting procedures to ensure the highest standards of care to residents are met.

Bauer, Tim HLTH:EX

From: XT:Chapman, Bob HLTH:IN
Sent: Friday, February 23, 2018 11:52 AM
To: Stewart, Sharon A HLTH:EX; 'Orr, Timothy'
Cc: [IHA] Kozak-Campbell, Cindy; [FHA] Chatha, Dee; XT:HLTH Sheppard, Irene; Tait, Jo-Ann (Program Director) [PH]
Subject: RE: Anbang Announcement

Thanks for this and just looping in Jo Ann for VCH and Irene

Bob Chapman

Director, City Centre | Program Lead for Older Adult & End of Life Care
Vancouver Community Lead

Vancouver Coastal Health
Suite 200-520 West 6th Avenue
Vancouver, BC V5Z 4H5
Tel: 604-708-5328
Fax: 604-731-3847
Email: bob.chapman@vch.ca

Please contact Rachel Kronlund, Executive Assistant, Rachel.kronlund@vch.ca or at 604-708-5235 for scheduling meetings or urgent matters.



From: Stewart, Sharon A HLTH:EX [<mailto:Sharon.Stewart@gov.bc.ca>]
Sent: Friday, February 23, 2018 11:51 AM
To: 'Orr, Timothy'
Cc: [IHA] Kozak-Campbell, Cindy; Chapman, Bob [VC]; [FHA] Chatha, Dee
Subject: RE: Anbang Announcement

Thanks - s.13;s.14

s.13;s.14

I've also had a call with Jennie and she will include me if there is a conference call/will be sharing key messages.

From: Orr, Timothy [<mailto:Timothy.Orr@viha.ca>]
Sent: Friday, February 23, 2018 11:01 AM
To: Stewart, Sharon A HLTH:EX
Cc: Kozak-Campbell, Cindy; XT:Chapman, Bob HLTH:IN
Subject: FW: Anbang Announcement

Sharon:

Yes, we heard.

I received the msg below from Jennie Deneka who is VP of operations for Retirement concepts.

s.13;s.14

tim

From: Jennie Deneka [<mailto:jdeneka@prshm.com>]

Sent: Friday, February 23, 2018 9:59 AM

To: Daniel Fontaine; [FHA] Chatha, Dee; Orr, Timothy; Chapman, Bob [VC]; Anne.Heinemeyer@albertahealthservices.ca

Cc: Azim Jamal; joe moosa; Henry Lu; Kenny He; Lorraine Chow; Jennifer Gill; Vinah Bosire

Subject: Anbang Announcement

Hi everyone,

With the recent new release regarding Anbang, we wanted to be proactive and offer an opportunity for this group to discuss potential questions or concerns.

Please let us know if you would like to have a call and a time you would be available?

Recognizing the potential impact to our residents, families and staff we will be issuing key messages to them later today.

Thanks jen

Bauer, Tim HLTH:EX

From: Anderson, Kristy GCPE:EX
Sent: Friday, February 23, 2018 9:51 AM
To: Brown, Stephen R HLTH:EX
Cc: Stewart, Sharon A HLTH:EX
Subject: Retirement concepts
Attachments: IN - Sale of Retirement Concept - Feb 23_18_DRAFT.DOCX

The MO has the historical documents and this is where we are thinking of going with the messages based on a call with JTT.

Kristy Anderson

Director, Communications

Ministry of Health

250-952-3387 (office) 778-678-5200 (mobile)

Kristy.Anderson@gov.bc.ca

ADVICE TO MINISTER

CONFIDENTIAL ISSUES NOTE

Ministry: Health

Date: February 23, 2018

Minister Responsible: Adrian Dix

Sale of Retirement Concepts

BACKGROUND REGARDING THE ISSUE:

- On February 23, 2018, Reuters reported that the Chinese government seized control on Anbang Insurance Group Co Ltd, and said its chairman had been prosecuted.
- In a statement, the China Insurance Regulatory Commission (CIRC) said Anbang had violated laws and regulations which “may seriously endanger the solvency of the company.”
- Anbang will be taken over for the period of at least one year and will be managed by a group of officials from the CIRC.
- An announcement says the group will seek to undertake an equity restructuring of the company. The CIRC also said that Anbang’s debt’s and obligations will not be impacted by the takeover.
- On June 13, 2017, a Globe and Mail a reporter contacted the Ministry of Health to inform the ministry that Chinese media were reporting Anbang’s chairman Wu Xiaohui had been detained by authorities.
- Anbang, a Chinese insurance-holding company, owns Cedar Tree who recently purchased 23 of 25 facilities owned by Retirement Concepts (20 in BC, 2 in Alberta and 1 in Quebec). The sale was subject to federal approval. Under the Investment Canada Act (ICA) it is the Federal Minister that is responsible to approve the sale to a non-Canadian if over \$600m (increases to \$800m in 2017).
- Criticism of the sale and its lack of transparency received media coverage:
 1. <http://vancouversun.com/business/local-business/chinese-company-anbang-aims-to-buy-retirement-concepts-seniors-housing>
 2. <https://www.theglobeandmail.com/news/british-columbia/sale-of-retirement-homes-puts-bc-seniors-at-risk-says-ndp-critic/article34156837/>
- There is no statutory requirement for the Government of Canada to consult with a province respecting a proposed investment under the ICA; however, consultation is routinely conducted as a matter of policy.
- The federal government reviews economic/financial issues; any other matters (e.g. health care implications) are not within the purview of the Federal Minister.
- Through the BC Ministry of International Trade, Ministry of Health staff were contacted to provide an outline of the legislation and licensing process.
- BC’s Assisted Living and Residential Care regulations outline requirements of applicants for registration or licensing when there is a change in ownership. These regulations are in place to protect the health and safety of residents and persons in care irrespective of ownership.

s.13;s.14;s.16;s.17

- Under the partnership agreement, Retirement Concepts retains a minority stake and will continue to manage the day-to-day operations of all of the facilities. Retirement Concepts committed that there is to be no change to staffing plans, the quality of care provided to residents, or to policies, procedures and other operating standards.

- The complete terms of the transaction are not available due to confidentiality agreements both at the federal level with Investment Canada and between Retirement Concepts and Cedar Tree.
- Retirement Concepts provides assisted living and residential care services through contract with the health authorities.
- In 2015/16, BC's five regional health authorities paid \$86.52 million combined to Retirement Concepts for contracted assisted living and residential care services. Out of 130 providers, Retirement Concepts was the highest paid across the province; however, health authorities' amount of contracted services varied.
- The table below shows the total amount paid to Retirement Concepts by health authority for 2015/16 and the relative ranking:

Health Authority	2015/16 (\$ Millions)	Ranking re: highest paid providers
Interior	\$16.72	4
Fraser	\$30.50	1
Northern	n/a	n/a
Vancouver Coastal	\$6.26	7
Island	\$33.04	1

- Following the approval of the sale, on March 1, Vancouver Coastal Health (VCH) was given six-month's notice by Retirement Concepts to end its contract with VCH for 20 Assisted Living (AL) units (housing 21 residents) at the Terraces on 7th in Vancouver by September 30, 2017.
- The Terraces is one of two facilities that were not part of the federally approved sale and is still owned by Retirement Concepts.
- After significant media attention, Retirement Concepts rescinded its notice and worked with VCH to find a solution to allow residents to stay until the original agreement end date of March 2019.
- In response to concerns raised about Retirement Concepts and other providers suddenly ending contracts in the future the Board of Directors of the BC Care Providers Association struck an internal "Assisted Living Tenancy Task Force" to review this matter and provide recommendations to prevent future sudden terminations and evictions.

DISCUSSION/ADVICE:

- In a February 27, 2017 Globe and Mail – Minister Darcy had the following quote regarding the sale:
 - "There are enough challenges with accountability and transparency, and seniors are suffering because B.C. regulators are not ensuring elder care is up to code," Ms. Darcy said in an interview Monday. "Now, the decisions about this company's future will be made by a multinational company that is one step removed."
- Federal NDP MPs have had the following comments on the sale of Retirement Concepts to Anbang
 - NDP health critic Don Davies called the Anbang deal a "foreign takeover of vital healthcare and seniors facilities" in B.C., and asked the Liberals whether the purchase was ever discussed at one of their cash-for-access fundraisers.
 - New Democratic Party MP Nathan Cullen said Retirement Concepts as a health care provider should be considered a "critical asset" for Canada to protect. "You would think any government would reject this proposal."

ADVICE AND RECOMMENDED RESPONSE:

If asked about Chinese Government takeover of Anbang:

ADVICE TO MINISTER

- We are aware of the Chinese government's actions on February 23 regarding Anbang.
- Our government is reaching out to our contacts in Beijing to discuss any potential implications this may have for Anbang-operated facilities in B.C.
- Our focus will continue to be the health and safety of persons in care – regardless of ownership.
- We need to be scrupulous about the type of foreign investments that we support in B.C.
- It is important to remember that although the federal government has exclusive jurisdiction for matters of international trade we believe that communication with patients, families, and the general public on these types of matter should be done more transparently.
- We also need to ensure we have the regulatory framework in place, to protect the health and well-being of seniors in care.
- Legislation in place allows the health authorities and the Registrar to continue to monitor these facilities.
- Medical Health Officers and the Assisted Living Registrar monitor care provided in these facilities and can require:
 - Reports on the operation of licensed facilities,
 - Results of any investigations, or investigations of complaints,
 - Inspection of books, records or premises in connection with the operation,
 - Require an audit of the operations of a community care facility, and
 - Specify policies and standards of practice.
 - Health authorities have used these powers in situations where facilities have not been in compliance.
- The Office of the Seniors Advocate has been and will continue to monitor the care being provided in these facilities to make sure Cedar Tree and Retirement Concepts are providing their residents with appropriate and quality care.
- This situation is an important reminder of the importance of public ownership and operation in health care.
- When facilities are publicly owned and operated, the focus of the facilities will be the care of patients and not the bottom line of the operator.
- Last year the ministry also took steps to make amendments to the Community Care and Assisted Living Act to provide better protections for seniors including the inspection of a residence at any time if it is felt there is a risk to the health and safety of a resident, and increased oversight protections for incidences of senior's abuse.

Communications Contact:

Reviewer:

Program Area Contact:

File Created:

File Updated:

Minister's Office	Program Area	Deputy	HLTH Communications

Page 023 of 123 to/à Page 025 of 123

Withheld pursuant to/removed as

s.14

Bauer, Tim HLTH:EX

From: Anderson, Kristy GCPE:EX
Sent: Friday, February 23, 2018 12:52 PM
To: Dix, Adrian HLTH:EX
Cc: Singh, Jasmyn HLTH:EX; van Baarsen, Amanda HLTH:EX; Brown, Stephen R HLTH:EX; Stewart, Sharon A HLTH:EX
Subject: RE: Anbang
Attachments: Respoonse Anbang Media Release Feb 2018.docx

The messages Cedar Tree will be using today are also attached.

Kristy Anderson

Director, Communications
Ministry of Health
250-952-3387 (office) 778-678-5200 (mobile)
Kristy.Anderson@gov.bc.ca

From: Anderson, Kristy GCPE:EX
Sent: Friday, February 23, 2018 12:06 PM
To: Dix, Adrian HLTH:EX
Cc: Singh, Jasmyn HLTH:EX ; van Baarsen, Amanda HLTH:EX ; Brown, Stephen R HLTH:EX ; Stewart, Sharon A HLTH:EX
Subject: Anbang

Hi Minister – attached are all the materials on Anbang.

There is a factsheet from program, ^{s.13;s.14} and a recent update
from Cedar Tree on operations.
Then is our issue note and JTT's draft issue note.

If you have any questions let me know – the outstanding media requests are below. I will not have updated numbers for Stephen Chase as they take time to gather from each HA.

Reporter

Geoff Morgan, Reporter
Financial Post
gmorgan@nationalpost.com
403-615-5933

Deadline Friday, February 23, 2018 12:00 PM

Request

Today the Chinese government seized control of the company that owns Retirement Concepts. Reports indicate that it may affect the solvency of the company -- see story: <https://www.reuters.com/article/us-china-anbang-regulation/china-seizes-control-of-anbang-insurance-as-chairman-prosecuted-idUSKCN1G7076>

Would like to speak with Minister before noon today to get his take on whether or not he feels the previous gov did their due diligence.

Background

Recommendation

Reporter

Steven Chase, Reporter
Globe and Mail
schase@globeandmail.com
613-566-3612

Deadline Friday, February 23, 2018 2:00 PM

Request

I want to ask two things of you? Deadline 2 pm PT.

1) Will the B.C. government be reconsidering its awarding of contracts to Retirement Concepts given a) the turmoil at Anbang and b) the change of control – now it's a state-controlled enterprise.

2) Can you provide me the updated version of this?

3) Health Authority Expenditures Related to Retirement Concepts – 2015/16

Health Authority 2015/16 (\$ Millions) Ranking re: highest paid providers

Interior \$16.72 4

Fraser \$30.50 1

Northern n/a n/a

Vancouver Coastal \$6.26 7

Island \$33.04 1

Background

Recommendation

Kristy Anderson

Director, Communications
Ministry of Health
250-952-3387 (office) 778-678-5200 (mobile)
Kristy.Anderson@gov.bc.ca

From: Thorneloe, Angela HLTH:EX
Sent: Friday, February 23, 2018 8:03 AM
To: Stewart, Sharon A HLTH:EX; Patterson, Ted HLTH:EX
Cc: Baade, Leah HLTH:EX; Halston, Leslie HLTH:EX; Guerrero, Thomas HLTH:EX
Subject: FOR SHARON/TED: FOR URGENT UPDATE IN - Sale of Retirement Concept - Feb 23_18_DRAFT
Attachments: IN - Sale of Retirement Concept - Feb 23_18_DRAFT.docx
Importance: High

Good morning,

The Chinese government has seized control of Anbang – the owners of Retirement Concepts (through Cedar Tree investments). GCPE already has media calls on this today so they need to make sure their note is up to date.

They have updated the note with the new information and added some reinforcing messages for now. They also need the financial numbers for how much we've provided to Retirement concepts updated for 2016/17, but I will re-direct them to finance for that question.

Can you please approve this morning ASAP?

Thank you,

Angela Thorneloe

Team Lead, Performance and Issues Management
Primary & Community Care Policy Division
Ministry of Health
Telephone: 250 952-2187

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Bauer, Tim HLTH:EX

From: Anderson, Kristy GCPE:EX
Sent: Friday, February 23, 2018 9:50 AM
To: Irwin, Paul JTT:EX
Cc: Schollen, Tasha GCPE:EX; Stewart, Sharon A HLTH:EX; Heinze, Laura R GCPE:EX; May, Stephen GCPE:EX
Subject: RE: IN - Sale of Retirement Concept - Feb 23_18_DRAFT
Attachments: IN - Sale of Retirement Concept - Feb 23_18_DRAFT.DOCX

Updated messages here Paul based on our conversation.

When this is ready to go through approval I will send it through Tasha and here team so as not to confuse the process.

Kristy Anderson

Director, Communications
Ministry of Health
250-952-3387 (office) 778-678-5200 (mobile)
Kristy.Anderson@gov.bc.ca

From: Anderson, Kristy GCPE:EX
Sent: Friday, February 23, 2018 9:34 AM
To: Irwin, Paul JTT:EX
Cc: Schollen, Tasha GCPE:EX ; Stewart, Sharon A HLTH:EX ; Heinze, Laura R GCPE:EX ; May, Stephen GCPE:EX
Subject: IN - Sale of Retirement Concept - Feb 23_18_DRAFT

Thanks for the call.

This is our start – let us know what you think. ^{s.13;s.16}

The specific questions to us:

Do we believe the previous gov did it's due diligence?

Will we continue to contract with Retirement Concepts given this turmoil/now that it is a state run business?

Page 030 of 123 to/à Page 052 of 123

Withheld pursuant to/removed as

s.14

ADVICE TO MINISTER

CONFIDENTIAL ISSUES NOTE

Ministry of Jobs, Trade and Technology

Date: Feb. 23, 2018

Minister Responsible: Hon. Bruce Ralston

Anbang – Retirement Concepts

SUGGESTED RESPONSES:

s.13

BACKGROUND:

On Feb. 23, 2018, Reuters reported that the Chinese government seized control of Anbang Insurance Group Co Ltd, and said its chairman had been prosecuted. In a statement, the China Insurance Regulatory Commission (CIRC) said Anbang had violated laws and regulations which “may seriously endanger the solvency of the company.”

Anbang will be taken over for the period of at least one year and will be managed by a group of officials from the CIRC. An announcement says the group will seek to undertake an equity restructuring of the company. The CIRC also said that Anbang’s debt’s and obligations will not be impacted by the takeover.

There is no statutory requirement for the Government of Canada to consult with a province respecting a proposed investment under the Investment Canada Act; however, consultation is routinely conducted as a matter of policy.

The federal government reviews economic/financial issues; any other matters (e.g. health care implications) are not within the purview of the Federal Minister. They have jurisdiction over foreign investment in excess of \$1 billion.

Through the former BC Ministry of International Trade, Ministry of Health staff was contacted to determine whether there were any concerns with non-compliance with provincial regulations.

On June 13, 2017, a Globe and Mail reporter contacted the Ministry of Health to inform the ministry that Chinese media were reporting Anbang’s chairman Wu Xiaohui had been detained by authorities. Anbang, a Chinese insurance-holding company, owns Cedar Tree who recently purchased 23 of 25 facilities owned by Retirement Concepts (20 in BC, 2 in Alberta and 1 in Quebec). The sale was subject to federal approval. Under the Investment Canada Act (ICA) it is the Federal Minister that is responsible to approve the sale to a non-Canadian if over \$600m (increases to \$800m in 2017).

Criticism of the sale and its lack of transparency received media coverage:

- <http://vancouversun.com/business/local-business/chinese-company-anbang-aims-to-buy-retirement-concepts-seniors-housing>
- <https://www.theglobeandmail.com/news/british-columbia/sale-of-retirement-homes-puts-bc-seniors-at-risk-says-ndp-critic/article34156837/>

ADVICE TO MINISTER

BC's Assisted Living and Residential Care regulations outline requirements of applicants for registration or licensing when there is a change in ownership. These regulations are in place to protect the health and safety of residents and persons in care irrespective of ownership.

s.13;s.14;s.16;s.17

Under the partnership agreement, Retirement Concepts retains a minority stake and will continue to manage the day-to-day operations of all of the facilities. Retirement Concepts committed that there is to be no change to staffing plans, the quality of care provided to residents, or to policies, procedures and other operating standards.

The complete terms of the transaction are not available due to confidentiality agreements both at the federal level with Investment Canada and between Retirement Concepts and Cedar Tree. Retirement Concepts provides assisted living and residential care services through contract with the health authorities.

In 2015/16, BC's five regional health authorities paid \$86.52 million combined to Retirement Concepts for contracted assisted living and residential care services. Out of 130 providers, Retirement Concepts was the highest paid across the province; however, health authorities' amount of contracted services varied.

Following the approval of the sale, on March 1, Vancouver Coastal Health (VCH) was given six-month's notice by Retirement Concepts to end its contract with VCH for 20 Assisted Living (AL) units (housing 21 residents) at the Terraces on 7th in Vancouver by September 30, 2017.

The Terraces is one of two facilities that were not part of the federally approved sale and is still owned by Retirement Concepts.

After significant media attention, Retirement Concepts rescinded its notice and worked with VCH to find a solution to allow residents to stay until the original agreement end date of March 2019.

In response to concerns raised about Retirement Concepts and other providers suddenly ending contracts in the future the Board of Directors of the BC Care Providers Association struck an internal "Assisted Living Tenancy Task Force" to review this matter and provide recommendations to prevent future sudden terminations and evictions.

Communications Contact: Tasha Schollen + Ministry of Health
Program Area Contact: Chris Singh/Paul Irwin/Brian Kreiger

Bauer, Tim HLTH:EX

From: Stewart, Sharon A HLTH:EX
Sent: Friday, February 23, 2018 12:32 PM
To: Anderson, Kristy GCPE:EX; Patterson, Ted HLTH:EX
Subject: FW: Response to Anbang Media release
Attachments: Respoonse Anbang Media Release Feb 2018.docx

Here is the messaging from Cedar Tree. Included is on for the Ministry ;-)

I have a call with the HA's at 3:30; still questionable if there will be a call with Cedar Tree. Will loop you in if/when I get more info

From: Jennie Deneka [<mailto:jdeneka@prshm.com>]
Sent: Friday, February 23, 2018 12:28 PM
To: Stewart, Sharon A HLTH:EX
Cc: Kenny He; Azim Jamal; joe moosa; Henry Lu; 'Noam Goldenberg'; Lorraine Chow
Subject: Response to Anbang Media release

Hi Sharon,
Thanks for the call this morning Sharon.
Please find attached a copy of the following Media statements:
Key Message for our Residents and Staff to be issued today and a statement (for consideration) for the Ministry.

I have not had a confirmation from the Health Authorities on the offer for a call- but they have requested a copy of the key messages as well.

Once I have a confirmed request, I will be sure to include you in the invite.

Thank you, please let me know if you require anything else.

jen

Retirement Concepts Sale Timeline

Phase 1 - summer 2016 – notified of pending sale by Retirement Concepts and request for assistance in coordinating approach

- Sale of assets include Assisted Living and Long term Care
- Retirement Concepts commits to continuity of management and care, no changes to staffing

Phase 2 – Summer/Fall 2016

September 2016 Facilitated Medical Health Officer working together to ensure from licensing, perspective, the new owners will meet licensing standards in order to be able to issue new license to the new owner

October 2016 Retirement Concepts send letter to staff and to residents/their representatives advising of the sale and confirming no changes to management, quality of care and staffing

The health authorities identified conditions that must be fulfilled before they would issue a final consent to the Transfers as follows:

- Approval by Investment Canada;
- Medical Health Officers licensing approval for each facility;
- New contracts to remain the same unless changes have been agreed to;
- the entry into of a consent agreement (the “Consent Agreement”) in a form satisfactory to the Health Authorities, to include without limitation, the following:
 - a commitment from Retirement Concepts that it will remain as the Operating Partner and Managing Partner of all Operating LLPs for a minimum of 3 years, beginning on the closing date of the Transaction, except in the event of a material default;
 - a representation and warranty from both Retirement Concepts and Cedar Tree regarding the completeness and veracity of the due diligence responses and materials provided to the Health Authorities;
 - a covenant from both Retirement Concepts and Cedar Tree not to materially amend the Partner Transition Agreement or the provisions of the Partnership Agreements for the Operating LLPs that relate to the withdrawal of a partner without the prior written consent of the Health Authorities;
 - a covenant from both Retirement Concepts and Cedar Tree to deliver the Transition Plan Framework under the Partner Transition Agreement once prepared, to provide concurrent notice to the Health Authorities of a notice of withdrawal given by a partner of the Operating LLPs pursuant to the Partnership Agreements and to provide the transition plan agreed to by the partners upon such a withdrawal; and

Retirement Concepts Sale Timeline

- a representation and warranty from Retirement Concepts that the registered owners noted in titles searches dated of as [date] for each of the facilities (excepting Stanford and Selkirk) have not, to the knowledge of Retirement Concepts, been amended.

BC Ministry of International Trade contacts ministry staff to advise of Federal review of sale and request outline of legislation and licensing process

s.13;s.14;s.16;s.17

Under the Investment Canada Act the Province of BC was consulted on the economic impacts of the sale, not on the care implications

Phase 3 - December 2016 – February 2017

Federal government reviews request for international sale

Feb 15, 2017 Retirement Concepts advises MoH that sale has been approved

February 20 2017 Govt of Canada announces decision to approve sale

Medical health offers complete licensing process and begin to issue licenses

Current State:

- VCHA issued on the 22nd -confirmed just this morning
- IHA reports that they will issue today
- FHA is to issue on Monday
- Island issued on the 16th

Phase 4 - February 2017 forward

Medical health officers responsible for monitoring and investigations

Minister asks the Seniors Advocate, to monitor to ensure there are no negative impacts to residents as a result from the sale

Bauer, Tim HLTH:EX

From: Stewart, Sharon A HLTH:EX
Sent: Friday, February 23, 2018 10:51 AM
To: 'Tait, Jo-Ann (Program Director) [PH]'; 'Tim Orr '; XT:Price, April HLTH:IN; Kozak-Campbell, Cindy; XT:Cosgrave, Lois HLTH:IN
Cc: Archibald, Karen HLTH:EX; McLachlan, Debbie HLTH:EX; Bedford, Sue HLTH:EX; Patterson, Ted HLTH:EX
Subject: Anbang

HI - as you all now may be aware, there have been some shifts of oversight of Anbang in China
s.13;s.14

Do we need to do a quick call to discuss concerns? We are going to need to have a provincial approach going forward. Thx

Bauer, Tim HLTH:EX

From: Stewart, Sharon A HLTH:EX
Sent: Friday, February 23, 2018 9:59 AM
To: Patterson, Ted HLTH:EX; Thorneloe, Angela HLTH:EX
Cc: Baade, Leah HLTH:EX; Halston, Leslie HLTH:EX
Subject: FW: IN - Sale of Retirement Concept - Feb 23_18_DRAFT
Attachments: IN - Sale of Retirement Concept - Feb 23_18_DRAFT.docx

Hi – here is the most recent note after our call with JTT.

From: Anderson, Kristy GCPE:EX
Sent: Friday, February 23, 2018 9:34 AM
To: Irwin, Paul JTT:EX
Cc: Schollen, Tasha GCPE:EX; Stewart, Sharon A HLTH:EX; Heinze, Laura R GCPE:EX; May, Stephen GCPE:EX
Subject: IN - Sale of Retirement Concept - Feb 23_18_DRAFT

Thanks for the call.

This is our start – let us know what you think.^{s.13;s.16}

The specific questions to us:

Do we believe the previous gov did it's due diligence?

Will we continue to contract with Retirement Concepts given this turmoil/now that it is a state run business?

ADVICE TO MINISTER

CONFIDENTIAL ISSUES NOTE

Ministry: Health

Date: February 23, 2018

Minister Responsible: Adrian Dix

Sale of Retirement Concepts

BACKGROUND REGARDING THE ISSUE:

- On February 23, 2018, Reuters reported that the Chinese government seized control on Anbang Insurance Group Co Ltd, and said its chairman had been prosecuted.
- In a statement, the China Insurance Regulatory Commission (CIRC) said Anbang had violated laws and regulations which “may seriously endanger the solvency of the company.”
- Anbang will be taken over for the period of at least one year and will be managed by a group of officials from the CIRC.
- An announcement says the group will seek to undertake an equity restructuring of the company. The CIRC also said that Anbang’s debt’s and obligations will not be impacted by the takeover.
- On June 13, 2017, a Globe and Mail a reporter contacted the Ministry of Health to inform the ministry that Chinese media were reporting Anbang’s chairman Wu Xiaohui had been detained by authorities.
- Anbang, a Chinese insurance-holding company, owns Cedar Tree who recently purchased 23 of 25 facilities owned by Retirement Concepts (20 in BC, 2 in Alberta and 1 in Quebec). The sale was subject to federal approval. Under the Investment Canada Act (ICA) it is the Federal Minister that is responsible to approve the sale to a non-Canadian if over \$600m (increases to \$800m in 2017).
- Criticism of the sale and its lack of transparency received media coverage:
 1. <http://vancouversun.com/business/local-business/chinese-company-anbang-aims-to-buy-retirement-concepts-seniors-housing>
 2. <https://www.theglobeandmail.com/news/british-columbia/sale-of-retirement-homes-puts-bc-seniors-at-risk-says-ndp-critic/article34156837/>
- There is no statutory requirement for the Government of Canada to consult with a province respecting a proposed investment under the ICA; however, consultation is routinely conducted as a matter of policy.
- The federal government reviews economic/financial issues; any other matters (e.g. health care implications) are not within the purview of the Federal Minister.
- Through the BC Ministry of International Trade, Ministry of Health staff were contacted to provide an outline of the legislation and licensing process.
- BC’s Assisted Living and Residential Care regulations outline requirements of applicants for registration or licensing when there is a change in ownership. These regulations are in place to protect the health and safety of residents and persons in care irrespective of ownership.

s.13;s.14;s.16;s.17

- Under the partnership agreement, Retirement Concepts retains a minority stake and will continue to manage the day-to-day operations of all of the facilities. Retirement Concepts committed that there is to be no change to staffing plans, the quality of care provided to residents, or to policies, procedures and other operating standards.

- The complete terms of the transaction are not available due to confidentiality agreements both at the federal level with Investment Canada and between Retirement Concepts and Cedar Tree.
- Retirement Concepts provides assisted living and residential care services through contract with the health authorities.
- In 2015/16, BC's five regional health authorities paid \$86.52 million combined to Retirement Concepts for contracted assisted living and residential care services. Out of 130 providers, Retirement Concepts was the highest paid across the province; however, health authorities' amount of contracted services varied.
- The table below shows the total amount paid to Retirement Concepts by health authority for 2015/16 and the relative ranking:

Health Authority	2015/16 (\$ Millions)	Ranking re: highest paid providers
Interior	\$16.72	4
Fraser	\$30.50	1
Northern	n/a	n/a
Vancouver Coastal	\$6.26	7
Island	\$33.04	1

- Following the approval of the sale, on March 1, Vancouver Coastal Health (VCH) was given six-month's notice by Retirement Concepts to end its contract with VCH for 20 Assisted Living (AL) units (housing 21 residents) at the Terraces on 7th in Vancouver by September 30, 2017.
- The Terraces is one of two facilities that were not part of the federally approved sale and is still owned by Retirement Concepts.
- After significant media attention, Retirement Concepts rescinded its notice and worked with VCH to find a solution to allow residents to stay until the original agreement end date of March 2019.
- In response to concerns raised about Retirement Concepts and other providers suddenly ending contracts in the future the Board of Directors of the BC Care Providers Association struck an internal "Assisted Living Tenancy Task Force" to review this matter and provide recommendations to prevent future sudden terminations and evictions.

DISCUSSION/ADVICE:

- In a February 27, 2017 Globe and Mail – Minister Darcy had the following quote regarding the sale:
 - "There are enough challenges with accountability and transparency, and seniors are suffering because B.C. regulators are not ensuring elder care is up to code," Ms. Darcy said in an interview Monday. "Now, the decisions about this company's future will be made by a multinational company that is one step removed."
- Federal NDP MPs have had the following comments on the sale of Retirement Concepts to Anbang
 - NDP health critic Don Davies called the Anbang deal a "foreign takeover of vital healthcare and seniors facilities" in B.C., and asked the Liberals whether the purchase was ever discussed at one of their cash for-access fundraisers.
 - New Democratic Party MP Nathan Cullen said Retirement Concepts as a health care provider should be considered a "critical asset" for Canada to protect. "You would think any government would reject this proposal."

ADVICE AND RECOMMENDED RESPONSE:

If asked about Chinese Government takeover of Anbang:

ADVICE TO MINISTER

- We are aware of the Chinese government's actions on February 23 regarding Anbang.
- Our government is reaching out to our federal counterparts to discuss any potential implications this may have for Anbang-operated facilities in B.C.
- Our focus will continue to be the health and safety of persons in care – regardless of ownership.
- The Office of the Seniors Advocate has been and will continue to monitor the care being provided in these facilities to make sure Cedar Tree and Retirement Concepts are providing their residents with appropriate and quality care.
- This situation is an important reminder of the importance of public ownership and operation in health care.
- When facilities are publicly owned and operated, the focus of the facilities will be the care of patients and not the bottom line of the operator.

s.13

- The role of the ministry and health authorities is the health and safety of persons in care – regardless of ownership. That is our number one focus and what we will work to ensure.
- Legislation in place allows the health authorities and the Registrar to continue to monitor these facilities.
- Medical Health Officers and the Assisted Living Registrar monitor care provided in these facilities and can require:
 - Reports on the operation of licensed facilities,
 - Results of any investigations, or investigations of complaints,
 - Inspection of books, records or premises in connection with the operation,
 - Require an audit of the operations of a community care facility, and
 - Specify policies and standards of practice.
 - Health authorities have used these powers in situations where facilities have not been in compliance.

- **Last year the ministry also took steps to make amendments to the Community Care and Assisted Living Act to provide better protections for seniors including the inspection of a residence at any time if it is felt there is a risk to the health and safety of a resident, and increased oversight protections for incidences of senior's abuse.**

Communications Contact:

Reviewer:

Program Area Contact:

File Created:

File Updated:

Minister's Office	Program Area	Deputy	HLTH Communications

Page 065 of 123

Withheld pursuant to/removed as

s.14

Memo

To: Our Residents and their respective Representatives

From: Retirement Concepts Seniors Services Ltd.

Date: October 6, 2016

Re: Notice of Transaction involving Retirement Concepts and the senior's facility

We are pleased to advise that Retirement Concepts intends to enter into a partnership arrangement with Cedar Tree Investment Canada Inc. in connection with a number of our seniors' communities, including [Guildford Seniors Village]. We are very excited about this new partnership as it will serve to further strengthen the business and enhance our ability to develop innovative programs to meet the changing needs of seniors in Canada.

Subject to receipt of all necessary regulatory approvals, we intend to complete the transaction in early February 2017. Following completion of the transaction, Retirement Concepts will continue to manage the day-to-day operations of your seniors' community, such that there will be no change to the quality of care provided to our residents or to our policies, procedures and other operating standards. There will also be no change to our staff and leadership team, both at the community and corporate level, other than in the normal course of business.

As Retirement Concepts will continue to operate and manage your seniors' community, please rest assured that there will be no impact on the level and quality of care that you are accustomed to receiving.

Should you have any questions or concerns, please do not hesitate to contact _____, Regional Director of Operations at _____ or _____@retirementconcepts.com.

Sincerely yours,

Azim Jamal
President

Memo

To: Our Staff

From: Retirement Concepts Seniors Services Ltd.

Date: October 5, 2016

Re: Notice of Transaction involving Retirement Concepts and the senior's facility

Dear Staff,

We are pleased to advise that Retirement Concepts intends to enter into a partnership arrangement with Cedar Tree Investment Canada Inc. in connection with all of our seniors' communities, other than Qualicum Gardens and Terraces on 7th. We are very excited about this new partnership as it will serve to further strengthen the business and enhance our ability to develop innovative programs to meet the changing needs of seniors in Canada.

Subject to receipt of all necessary regulatory approvals, we intend to complete the transaction in early February 2017. Following completion of the transaction, Retirement Concepts will continue to manage the day-to-day operations of all of our seniors' communities, such that there will be no change to staffing plans, the quality of care provided to our residents or to our policies, procedures and other operating standards.

To be clear, there will be no change to our staff and leadership team, both at the community and corporate level, other than in the normal course of business.

Should you have any questions or concerns, please do not hesitate to speak with your Regional Director of Operations.

Sincerely yours,

Azim Jamal
President

From: Stewart, Sharon A HLTH:EX
Sent: Wednesday, October 5, 2016 10:14 AM
To: 'Mike Klassen'
Cc: Daniel Fontaine; Hughes, Doug J HLTH:EX
Subject: RE: Residential Care Regulations

Hi Mike

The requirement of 120 days notice to the Medical Health Officer has been in the regulations since the mid-1990's, if not longer. What was added was the need to also include notification of family/contact person in the 120 days' notice. The fundamental purpose of the Community Care and Assisted Living Act is to ensure that operators of licensed community care facilities "operate the community care facility in a manner that will promote the health, safety and dignity of persons in care, and...the rights of those persons in care." (Section 7, CCALA). In considering any amendments, government must always consider the best interests of persons in care as well as their health and safety.

The changes recently made to the Residential Care Regulation were in response to a number of Ombudsperson's recommendations to improve the quality of care for seniors in care and their families. Recommendation 171 asked that the Ministry of Health take the necessary steps to amend the Residential Care Regulation to require facility operators to notify residents, families and staff promptly of a decision to:

- close, reduce, expand or substantially change the operations at their facility
- transfer residents from their facility because of funding decisions.

The purpose of the recent regulatory changes is to promote transparency, as well as to ensure that persons in care and their families are treated in an administratively fair manner. The 120 days' notice gives protection to residents and their families, allowing them time to consider how the pending sale may affect them, and allows them time to make any decisions they need to make about their accommodation.

In regards to the consultation process, the legislative and regulatory development process is at all times subject to the rules of Cabinet confidentiality, whereby details of proposed legislation and regulation are protected until such time as they are introduced as a bill by government in the Legislative Assembly (in the case of legislation), or considered and approved by Cabinet (in the case of regulations and Orders in Council). It is not necessarily the case that policy concepts or proposals on which feedback is sought will ultimately be adopted and enacted by government. At times, policy proposals are revised in response to consultations, and it is often the case that some elements of a proposal or policy will not be the subject of public consultation.

I can advise that as part of the Ministry's process to respond to the Ombudspersons'

recommendations, staff did discuss the proposed changes with the Home and Community Care Council and stakeholders, although this may have been prior to Daniel Fontaine joining the BC Care Providers Association (the actual drafting took some time). I understand that impacts to operations were raised, but needed to be considered against the protection of residents and their families.

With these changes to the regulations, the requirement of providing administrative fairness to those affected by a decision (persons in care/families) has been codified, and made explicit, as noted, on the recommendation of the Ombudsperson in her investigations. The same provisions apply for notification and the same consultation process is needed if an operator requests an exemption to the Medical Health Officer to waive the 120 days' notice.

Thanks

Sharon

From: Mike Klassen [mailto:mklassen@bccare.ca]
Sent: Tuesday, October 4, 2016 3:09 PM
To: Stewart, Sharon A HLTH:EX
Cc: Daniel Fontaine
Subject: Re: Residential Care Regulations

Hi Sharon. Good chatting with you last week, and^{s.22}

I was wondering if you had any insights to share on this earlier question below re: the 120 days' notice of sale now in the RC regulations. We are getting questions from our membership on it and would like to update them.

Cheers,

Mike

From: Mike Klassen <mklassen@bccare.ca>
Date: Wednesday, September 21, 2016 at 1:05 PM
To: "Stewart, Sharon A HLTH:EX" <Sharon.Stewart@gov.bc.ca>
Cc: Daniel Fontaine <dfontaine@bccare.ca>
Subject: Residential Care Regulations

Hi Sharon,

I'm pleased to have met you yesterday and^{s.22}

Daniel asked me to

inquire about some recent changes to the Residential Care Regulations, in particular section 9

http://www.bclaws.ca/Recon/document/ID/freeside/96_2009#section9, the provision to provide 120 days' notice before the sale of a community care facility.

For our information, can you help us to know if there is any flexibility built into these requirements, and when the changes came into effect? Also, are you aware if there was any consultation with anyone in the community care sector before making the changes, and if so which companies?

Thanks. I look forward to the follow up.

Kind regards.

--

Mike Klassen

VP, Communications & Stakeholder Relations

BC Care Providers Association

738-4710 Kingsway

Burnaby, BC, V5H4M2

w 604-736-4233 ext 231

m 604-377-5499

www.bccare.ca

@bccareproviders

"Improving Seniors Care...Together"

Appendix D

On Short Notice: An Investigation of Vancouver Island Health Authority's Process for Closing Cowichan Lodge¹

Copyright

¹ <https://bcombudsperson.ca/documents/short-notice-investigation-vancouver-island-health-authoritys-process-closing-cowichan>

Honouring Commitments: An Investigation of Fraser Health Authority's Transfer of Seniors from Temporarily Funded Residential Care Beds²

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² <https://bcombudsperson.ca/documents/honouring-commitments-investigation-fraser-health-authoritys-transfer-seniors-temporarily>

MEETING MATERIAL

Cliff #: 1069354

PREPARED FOR: Honourable Terry Lake, Minister of Health

TITLE: Minister of Health meeting with Azim Jamal of Retirement Concepts

MEETING REQUEST/ISSUE: Sale of Retirement Concepts

SHOULD MINISTRY STAFF ATTEND THIS MEETING: Doug Hughes, Assistant Deputy Minister, Health Services Policy Division; Sharon Stewart, Executive Director, Seniors Services

BACKGROUND:

Retirement Concepts (RC) owns and operates independent living, assisted living and complex care facilities in British Columbia (BC), Alberta and Quebec. In BC, 24 sites are operated in all regional health authorities (HAs), except Northern Health. 23 sites are licensed/registered under the *Community Care and Assisted Living Act* (CCALA); one site, Dufferin Care Centre in Coquitlam, is licensed under the *Hospital Act*.

On July 27, 2016, the Ministry of Health (the Ministry) facilitated a conference call between Azim Jamal (AJ), President and CEO of RC and the four HAs; RC shared, in confidence, that they were selling all, but two sites (Qualicum Gardens and Terraces on 7th) to an international investor. RC noted there would be no change to the day to day operations; the new owner will contract with RC to remain as the administrator for five years, with an option to renew for an additional five years. AJ indicated on the call that he was aware that the sale would require all facilities to be re-licensed/re-registered. The HAs agreed to a coordinated approach to information gathering, where possible.

On September 7th, AJ contacted the Ministry requesting that it facilitate a conference call with HA Medical Health Officers (MHO). For purposes of licensing, the MHOs are considered independent Statutory Decision Makers under the legislation and the Ministry cannot be seen to be interfering in their decision making process.

On September 13th, the Ministry held a conference call with the HA MHOs to understand how they would proceed with the new licensing request. The MHOs indicated that, where feasible, they would coordinate the approach for information required for re-licensing. The MHO noted that they were arranging for a joint call with AJ early the following week.

On September 23rd, AJ contacted the Ministry and raised concerns regarding recent changes to the Residential Care Regulations that added the need to provide 120 days notification to residents/their families, as well as to the MHO. Concerns included implications to business operations and the lack of industry consultation. AJ indicated that he had requested a shorter notification period for residents and families from the MHOs, but had not yet heard their decision. The MHOs later denied the request and RC was providing residents, as well as staff, notification of the sale (see Appendix A and B).

The fundamental purpose of the CCALA is to ensure that operators of licensed community care facilities “operate the community care facility in a manner that will promote the health, safety and dignity of persons in care, and...the rights of those persons in care.” (Section 7, CCALA). In considering any amendments, government must always consider the best interests of persons in care as well as their health and safety.

Prior to these specific amendments being made, if an operator wished to give less than 120 days’ notice of a change in ownership, they could apply to the MHO for an exemption to these requirements. The person requesting the exemption must demonstrate to the MHO that they have consulted with persons affected by the decision, and the MHO then must take the views of those persons (typically persons in care/family/resident council) into consideration prior to making their decision. Any decision to approve an exemption request could be appealed to the Community Care and Assisted Living Appeal Board.

The changes recently made to the Residential Care Regulation were in response to a number of Ombudsperson’s recommendations to improve the quality of care for seniors in care and their families. Recommendation 171 asked that the Ministry take the necessary steps to amend the Residential Care Regulation to require facility operators to notify residents, families and staff promptly of a decision to close, reduce, expand or substantially change the operations at their facility, or to transfer residents from their facility because of funding decisions.

The purpose of the recent regulatory changes is to promote transparency, as well as to ensure that persons in care and their families are treated in an administratively fair manner. The 120 days’ notice gives protection to residents and their families, allowing them time to consider how the pending sale may affect them and allows them time to make any decisions they need to make about their accommodation.

Broader, industry consultation did not occur; however, as part of the Ministry’s process to respond to the Ombudsperson’s recommendations, staff did discuss the proposed changes with the Home and Community Care Council and industry associations (note: this would have occurred prior to Daniel Fontaine joining the BC Care Providers Association). Impacts to operations were raised, but needed to be considered against the protection of residents and their families (also large scale sales, such as RC, are not typical). The BC Care Providers Association did enquire, on behalf of a member, about the recent regulatory change. The Ministry responded (see Appendix C) and there have been no further inquiries.

FINANCIAL IMPLICATIONS:

RC will likely raise concerns that the 120 days notification period will have financial implications to industry (e.g. impacts on bargaining, staff turnover).

ADVICE:

It is likely that AJ will raise a concern that given the administration of the day to day business is not changing; the MHOs have incorrectly interpreted the regulation. The Ministry should commit to doing a review once the process has completed, including working with the MHOs to review the need to set principles to identify if/when the 120 day notice to families could be shortened.

Changes to ownership and/or operations can have significant impact to residents and staff. In this instance, although there are processes to ensure there are no immediate changes to the operations, there is likely to be significant attention given to the fact the sale is to foreign investors.

In 2012 the Office of the Ombudsperson released 2 reports (see Appendix D). Report 40 – Closing of Cowichan Lodge found that VIHA did not properly inform families and persons in care of the proposed closure of the lodge, and did not apply for an exemption to the Medical Health Officer until very late in the day. There was then the perception when they did apply that the MHO was pressured in his decision making. Report 33 - Fraser Health Authority's Transfer of Seniors from Temporarily Funded Residential Care Beds. The Ombudsperson found that the FHA acted unfairly in deciding to move the residents out of temporarily funded beds in light of its prior written commitment. Two of the seven recommendations included:

- Provide at least 60 days' notice to residents and families of decisions to cease funding beds
- Take action to ensure operators are in compliance with the requirement to provide notice of a decision to close or substantially change a residential care facility.

JOINT MINISTER MEETING: N

IF SO, CAN THIS MATERIAL BE SHARED: N

Bauer, Tim HLTH:EX

From: Stewart, Sharon A HLTH:EX
Sent: Friday, February 23, 2018 9:13 AM
To: Anderson, Kristy GCPE:EX
Cc: Patterson, Ted HLTH:EX; Murray, Heather HLTH:EX
Subject: FW: 1069354 - Minister Meeting Nov 3 - Retirement Concepts
Attachments: 1069354- Meeting Material- Retirement Concepts.docx; 1069354 - Appendix A.docx; 1069354 - Appendix B.docx; 1069354 - Appendix C.docx; 1069354 - Appendix D.docx

Early notes on this

From: Docs Processing HLTH:EX
Sent: Wednesday, October 26, 2016 11:39 AM
To: Jukes, Shaina HLTH:EX; HLTH Ministers Office
Cc: Docs Processing HLTH:EX; Will, Jordan HLTH:EX; Michell, Jennifer HLTH:EX; Stearn, Anne HLTH:EX; Lowe, Tracey HLTH:EX; Zimmerman, Janine M HLTH:EX
Subject: 1069354 - Minister Meeting Nov 3 - Retirement Concepts

Hi All:

HSD has prepared the attached meeting material for Minister's meeting on November 3rd with Retirement Concepts. This has been approved by Doug Hughes, ADM and Lynn Stevenson, Associate DM.

Program staff have advised that this material is not to be shared.

Thanks so much,

Kathy Simonson
Program Coordinator / Executive Operations / DMO / Ministry of Health
5-3 1515 Blanshard St, Victoria BC V8W 3C8
Telephone 250 952-0998

kathy.simonson@gov.bc.ca

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Bauer, Tim HLTH:EX

From: Stewart, Sharon A HLTH:EX
Sent: Friday, February 23, 2018 12:10 PM
To: Patterson, Ted HLTH:EX
Cc: Murray, Heather HLTH:EX
Subject: FW: Anbang
Attachments: Sale of Retirement Concepts.docx; CCALA-RetirementConcepts-OpinionForDM-Final.doc; Response to BC Ministry of Health - 20180206.pdf; IN - Sale of Retirement Concept - Feb 23_18_FINAL.DOCX; IN Anbang Retirement Concepts_23 Feb 18_FINAL.DOCX

FYI, as well

s.13;s.14

Cedar Tree will be sharing their key messages for staff and families with us shortly. They have offered to do a call with the HA's and will extend the invite to me, as well.

Kristy is looped in

Travel safely!

Sharon

From: Anderson, Kristy GCPE:EX
Sent: Friday, February 23, 2018 12:06 PM
To: Dix, Adrian HLTH:EX
Cc: Singh, Jasmyrn HLTH:EX; van Baarsen, Amanda HLTH:EX; Brown, Stephen R HLTH:EX; Stewart, Sharon A HLTH:EX
Subject: Anbang

Hi Minister – attached are all the materials on Anbang.

There is a factsheet from program s.13;s.14) and a recent update from Cedar Tree on operations.
Then is our issue note and JTT's draft issue note.

If you have any questions let me know – the outstanding media requests are below. I will not have updated numbers for Stephen Chase as they take time to gather from each HA.

Reporter

Geoff Morgan, Reporter
Financial Post
gmorgan@nationalpost.com
403-615-5933

Deadline Friday, February 23, 2018 12:00 PM

Request

Today the Chinese government seized control of the company that owns Retirement Concepts. Reports indicate

that it may affect the solvency of the company -- see story: <https://www.reuters.com/article/us-china-anbang-regulation/china-seizes-control-of-anbang-insurance-as-chairman-prosecuted-idUSKCN1G7076>

Would like to speak with Minister before noon today to get his take on whether or not he feels the previous gov did their due diligence.

Background

Recommendation

Reporter

Steven Chase, Reporter
Globe and Mail
schase@globeandmail.com
613-566-3612

Deadline Friday, February 23, 2018 2:00 PM

Request

I want to ask two things of you? Deadline 2 pm PT.

1) Will the B.C. government be reconsidering its awarding of contracts to Retirement Concepts given a) the turmoil at Anbang and b) the change of control – now it's a state-controlled enterprise.

2) Can you provide me the updated version of this?

3) Health Authority Expenditures Related to Retirement Concepts – 2015/16

Health Authority 2015/16 (\$ Millions) Ranking re: highest paid providers

Interior \$16.72 4

Fraser \$30.50 1

Northern n/a n/a

Vancouver Coastal \$6.26 7

Island \$33.04 1

Background

Recommendation

Kristy Anderson

Director, Communications
Ministry of Health
250-952-3387 (office) 778-678-5200 (mobile)
Kristy.Anderson@gov.bc.ca

Bauer, Tim HLTH:EX

From: Stewart, Sharon A HLTH:EX
Sent: Friday, February 23, 2018 9:04 AM
To: Anderson, Kristy GCPE:EX
Subject: FW: ICA Protected
Attachments: Letter - BC Consult (2).pdf; BC Response.pdf; RE: ICA Protected - Summary of Call with B.C. Government

Importance: High

From: Stewart, Sharon A HLTH:EX
Sent: Monday, December 5, 2016 11:21 AM
To: Anderson, Kristy GCPE:EX
Subject: FW: ICA Protected
Importance: High

From: McDonald, John MIT:EX
Sent: Monday, December 5, 2016 11:07 AM
To: Stewart, Sharon A HLTH:EX
Cc: Singh, Khris MIT:EX
Subject: FW: ICA Protected
Importance: High
Sharon, as requested

From: McDonald, John MIT:EX
Sent: Friday, December 2, 2016 11:27 AM
To: Krieger, Brian MIT:EX
Cc: Singh, Khris MIT:EX
Subject: FW: ICA Protected
Importance: High
Please review – see attached;
s.13;s.16;s.17

JM

From: Diaz, Linda (IC) [<mailto:linda.diaz@canada.ca>]
Sent: Friday, December 2, 2016 10:02 AM
To: McDonald, John MIT:EX; Singh, Khris MIT:EX
Cc: Dooley, Matthew (IC)
Subject: ICA Protected
John and Khris,

s.13;s.16;s.17

Thanks,

Linda

Linda Diaz

Senior Investment Officer, Investment Review Division

Innovation, Science and Economic Development Canada / Government of Canada

linda.diaz@canada.ca / Tel: 343-291-1703 / TTY: 1-866-694-8389

Agente d'investissement principale, Division de l'examen des investissements

Innovation, Sciences et Développement économique Canada / Gouvernement du Canada

linda.diaz@canada.ca / Tél: 343-291-1703 / ATS: 1-866-694-8389

Page 081 of 123 to/à Page 090 of 123

Withheld pursuant to/removed as

s.13; s.16; s.17

Page 091 of 123

Withheld pursuant to/removed as

s.16; s.13; s.17

Page 092 of 123

Withheld pursuant to/removed as

s.14

Bauer, Tim HLTH:EX

From: Stewart, Sharon A HLTH:EX
Sent: Monday, February 26, 2018 7:18 PM
To: 'Jennie Deneka'
Cc: 'kenny.he@anbang-international.com'; Murray, Heather HLTH:EX; Marsh, Jania HLTH:EX; Very, Carole HLTH:EX
Subject: Meeting Request

Jennie, thanks again for taking my call last Friday on what must have been a very hectic day for you. The Ministry is wanting to arrange a meeting with Cedar Tree and Retirement Concepts to discuss the Chinese government's announcement last Friday, get a status update on how last Friday's communications were received, well as any further updates you may be able to provide, including any operation considerations that may have come to light since we spoke.

If you would please let us know who it would be best to connect with to arrange a time to meet, as well as who should be invited, we will coordinate the meeting (it will likely be Ted's Executive Assistant – Carole Very, that will assist with this). From the Ministry of Health, it will be Ted Patterson, Assistant Deputy Minister, myself, and possibly Lynn Stevenson, Associate Deputy Minister, attending the meeting.

Thanks

Sharon

Sharon Stewart
Executive Director
Primary and Community Care Division
Email: Sharon.Stewart@gov.bc.ca
Phone: (250)952-1274

s.17

Bauer, Tim HLTH:EX

From: Stewart, Sharon A HLTH:EX
Sent: Monday, February 26, 2018 11:05 AM
To: Anderson, Kristy GCPE:EX
Cc: Patterson, Ted HLTH:EX; Heinze, Laura R GCPE:EX; May, Stephen GCPE:EX; Murray, Heather HLTH:EX
Subject: Re: HLTH Media Request: Angbang/Retirement Concepts

s.13

From: Anderson, Kristy GCPE:EX
Sent: Monday, February 26, 2018 9:37 AM
To: Stewart, Sharon A HLTH:EX
Cc: Patterson, Ted HLTH:EX; Heinze, Laura R GCPE:EX; May, Stephen GCPE:EX; Murray, Heather HLTH:EX
Subject: Re: HLTH Media Request: Angbang/Retirement Concepts

s.13

Kristy Anderson
778.678.5200

On Feb 26, 2018, at 9:24 AM, Stewart, Sharon A HLTH:EX <Sharon.Stewart@gov.bc.ca> wrote:

s.13

From: Heinze, Laura R GCPE:EX <Laura.Heinze@gov.bc.ca>
Sent: Monday, February 26, 2018 8:29 AM
To: Stewart, Sharon A HLTH:EX
Cc: Anderson, Kristy GCPE:EX; May, Stephen GCPE:EX; HLTH Health Issues HLTH:EX
Subject: FW: HLTH Media Request: Angbang/Retirement Concepts

Hi Sharon,

We have the below media request on the Anbang situation. Given the reporter's questions, I feel like we could just modify this info in the background of our note... any concerns with this being released publicly? I've got some suggested messages below...

- BC's Assisted Living and Residential Care regulations outline requirements of applicants for registration or licensing when there is a change in ownership. These regulations are in place to protect the health and safety of residents and persons in care irrespective of ownership.

s.13;s.14;s.16;s.17

Suggested response:

BC's Assisted Living and Residential Care regulations outline requirements of applicants for registration or licensing when there is a change in ownership. These regulations are in place to protect the health and safety of residents and persons in care, irrespective of ownership. It is important to note that the federal government has exclusive jurisdiction for matters of international trade, and we believe that communication with patients, families, and the general public on these types of matter should be done more transparently.

In this instance, at this point there is no official change in ownership, since Cedar Tree is the B.C. company with which the residential care operating contracts are signed.

Thoughts??

Tx!

From: Laura Heinze [<mailto:Laura.Heinze@gov.bc.ca>]

Sent: Monday, February 26, 2018 8:22 AM

To: Heinze, Laura R GCPE:EX

Cc: Schollen, Tasha GCPE:EX

Subject: HLTH Media Request: Angbang/Retirement Concepts

Reporter

Rachelle Younglai , Reporter

Globe and Mail

ryounglai@globeandmail.com

416-585-5767 c: 416-402-4932

Deadline ASAP

Request

I am a reporter with the Globe. I am working on an article about Anbang's retirement concepts now that the Chinese government has taken over Anbang. Does the ministry need to approve the change in ownership of Retirement Concepts from Anbang to the Chinese government? And if not, can you tell me what constitutes a change in LTC ownership?

Background

Recommendation

Bauer, Tim HLTH:EX

From: Anderson, Kristy GCPE:EX
Sent: Monday, February 26, 2018 1:10 PM
To: May, Stephen GCPE:EX; Stewart, Sharon A HLTH:EX; Heinze, Laura R GCPE:EX
Subject: RE: anbang- retirement concepts media request

s.13

Thx.

Kristy Anderson

Director, Communications
Ministry of Health
250-952-3387 (office) 778-678-5200 (mobile)
Kristy.Anderson@gov.bc.ca

From: May, Stephen GCPE:EX
Sent: Monday, February 26, 2018 1:07 PM
To: Stewart, Sharon A HLTH:EX ; Heinze, Laura R GCPE:EX
Cc: Anderson, Kristy GCPE:EX
Subject: RE: anbang- retirement concepts media request

Rachel called back looking for someone to speak on the record on it being Part 2 Section 9 and that it is the Ministry's opinion that the ownership structure of Cedar Tree has not changed so it is not considered a change in ownership.

From: Stewart, Sharon A HLTH:EX
Sent: Monday, February 26, 2018 12:45 PM
To: Heinze, Laura R GCPE:EX <Laura.Heinze@gov.bc.ca>
Cc: Anderson, Kristy GCPE:EX <Kristy.Anderson@gov.bc.ca>; May, Stephen GCPE:EX <Stephen.May@gov.bc.ca>
Subject: RE: anbang- retirement concepts media request

Sorry – yes Part 2 Section 9

From: Heinze, Laura R GCPE:EX
Sent: Monday, February 26, 2018 9:34 AM
To: Stewart, Sharon A HLTH:EX
Cc: Anderson, Kristy GCPE:EX; May, Stephen GCPE:EX
Subject: FW: anbang- retirement concepts media request

She's also asking about the regulation that points to change of ownership (below)... would this be the correct regulation?

http://www.bclaws.ca/Recon/document/ID/freeside/96_2009

From: Younglai, Rachelle [<mailto:RYounglai@globeandmail.com>]
Sent: Monday, February 26, 2018 9:27 AM

To: Heinze, Laura R GCPE:EX
Subject: RE: anbang- retirement concepts media request

Afternoon your time?

Was hoping to get a comment before 2 pm EST.

Can you point me to the language in the BC law that stipulates that a change in ownership of an LTC requires government approval?

From: Heinze, Laura R GCPE:EX [<mailto:Laura.Heinze@gov.bc.ca>]
Sent: Monday, February 26, 2018 12:21 PM
To: Younglai, Rachelle; Anderson, Kristy GCPE:EX
Subject: RE: anbang- retirement concepts media request

Do you have a specific deadline? Will get you something as soon as we can, but will likely not be til this afternoon.

From: Younglai, Rachelle [<mailto:RYounglai@globeandmail.com>]
Sent: Monday, February 26, 2018 9:19 AM
To: Heinze, Laura R GCPE:EX; Anderson, Kristy GCPE:EX
Subject: RE: anbang- retirement concepts media request

What time will you be able to respond?

Thanks

From: Younglai, Rachelle
Sent: Monday, February 26, 2018 11:41 AM
To: 'Heinze, Laura R GCPE:EX'; Anderson, Kristy GCPE:EX
Subject: RE: anbang- retirement concepts media request

Thanks

From: Heinze, Laura R GCPE:EX [<mailto:Laura.Heinze@gov.bc.ca>]
Sent: Monday, February 26, 2018 11:19 AM
To: Younglai, Rachelle; Anderson, Kristy GCPE:EX
Subject: RE: anbang- retirement concepts media request

Hi Rachelle,

We will get something for you on this today,

Tx
Laura

From: Younglai, Rachelle [<mailto:RYounglai@globeandmail.com>]
Sent: Monday, February 26, 2018 8:05 AM
To: Heinze, Laura R GCPE:EX; Anderson, Kristy GCPE:EX
Subject: anbang- retirement concepts media request

Hi Laura and Kristy,

I am a reporter with the Globe. I am working on an article about Anbang's retirement concepts now that the Chinese government has taken over Anbang. Does the ministry need to approve the change in ownership of Retirement Concepts from Anbang to the Chinese government? And if not, can you tell me what constitutes a change in LTC ownership?

Thanks



Rachelle Younglai | Reporter | Report on Business
o: 416-585-5767 | m: 416-402-4932
e: ryounglai@globeandmail.com

Bauer, Tim HLTH:EX

From: Anderson, Kristy GCPE:EX
Sent: Monday, February 26, 2018 11:07 AM
To: Stewart, Sharon A HLTH:EX
Cc: Patterson, Ted HLTH:EX; Heinze, Laura R GCPE:EX; May, Stephen GCPE:EX; Murray, Heather HLTH:EX
Subject: RE: HLTH Media Request: Angbang/Retirement Concepts

Correct

Kristy Anderson

Director, Communications
Ministry of Health
250-952-3387 (office) 778-678-5200 (mobile)
Kristy.Anderson@gov.bc.ca

From: Stewart, Sharon A HLTH:EX
Sent: Monday, February 26, 2018 11:05 AM
To: Anderson, Kristy GCPE:EX
Cc: Patterson, Ted HLTH:EX ; Heinze, Laura R GCPE:EX ; May, Stephen GCPE:EX ; Murray, Heather HLTH:EX
Subject: Re: HLTH Media Request: Angbang/Retirement Concepts

To clarify, written legal that not a change in ownership?

From: Anderson, Kristy GCPE:EX
Sent: Monday, February 26, 2018 9:37 AM
To: Stewart, Sharon A HLTH:EX
Cc: Patterson, Ted HLTH:EX; Heinze, Laura R GCPE:EX; May, Stephen GCPE:EX; Murray, Heather HLTH:EX
Subject: Re: HLTH Media Request: Angbang/Retirement Concepts

Is it possible to get a written legal opinion for the minister. This came up at our morning meeting.

Kristy Anderson
778.678.5200

On Feb 26, 2018, at 9:24 AM, Stewart, Sharon A HLTH:EX <Sharon.Stewart@gov.bc.ca> wrote:

s.13

From: Heinze, Laura R GCPE:EX <Laura.Heinze@gov.bc.ca>
Sent: Monday, February 26, 2018 8:29 AM
To: Stewart, Sharon A HLTH:EX
Cc: Anderson, Kristy GCPE:EX; May, Stephen GCPE:EX; HLTH Health Issues HLTH:EX
Subject: FW: HLTH Media Request: Angbang/Retirement Concepts

Hi Sharon,

We have the below media request on the Anbang situation. Given the reporter's questions, I feel like we could just modify this info in the background of our note... any concerns with this being released publicly? I've got some suggested messages below...

- BC's Assisted Living and Residential Care regulations outline requirements of applicants for registration or licensing when there is a change in ownership. These regulations are in place to protect the health and safety of residents and persons in care irrespective of ownership.

s.13;s.14;s.16;s.17

Suggested response:

BC's Assisted Living and Residential Care regulations outline requirements of applicants for registration or licensing when there is a change in ownership. These regulations are in place to protect the health and safety of residents and persons in care, irrespective of ownership.

It is important to note that the federal government has exclusive jurisdiction for matters of international trade, and we believe that communication with patients, families, and the general public on these types of matter should be done more transparently.

In this instance, at this point there is no official change in ownership, since Cedar Tree is the B.C. company with which the residential care operating contracts are signed.

Thoughts??

Tx!

From: Laura Heinze [<mailto:Laura.Heinze@gov.bc.ca>]
Sent: Monday, February 26, 2018 8:22 AM
To: Heinze, Laura R GCPE:EX
Cc: Schollen, Tasha GCPE:EX
Subject: HLTH Media Request: Angbang/Retirement Concepts

Reporter

Rachelle Younglai , Reporter
Globe and Mail
ryounglai@globeandmail.com
416-585-5767 c: 416-402-4932

Deadline ASAP

Request

I am a reporter with the Globe. I am working on an article about Anbang's retirement concepts now that the Chinese government has taken over Anbang. Does the ministry need to approve the change in ownership of Retirement Concepts from Anbang to the Chinese government? And if not, can you tell me

what constitutes a change in LTC ownership?

Background

Recommendation

Bauer, Tim HLTH:EX

From: Heinze, Laura R GCPE:EX
Sent: Monday, February 26, 2018 3:09 PM
To: Anderson, Kristy GCPE:EX
Cc: Stewart, Sharon A HLTH:EX; May, Stephen GCPE:EX; Patterson, Ted HLTH:EX
Subject: Re: anbang- retirement concepts media request

I sure can - if Stephen can just roll the two requests in one email and flip my way? :) thx!

Sent from my iPhone

On Feb 26, 2018, at 3:02 PM, Anderson, Kristy GCPE:EX <Kristy.Anderson@gov.bc.ca> wrote:

We can add it and the MO can tell us to remove it if they like.
Laura can you send this up to the MO with the couple requests we have.
Thx.

Kristy Anderson

Director, Communications
Ministry of Health
250-952-3387 (office) 778-678-5200 (mobile)
Kristy.Anderson@gov.bc.ca

From: Stewart, Sharon A HLTH:EX
Sent: Monday, February 26, 2018 2:25 PM
To: Heinze, Laura R GCPE:EX <Laura.Heinze@gov.bc.ca>; Anderson, Kristy GCPE:EX <Kristy.Anderson@gov.bc.ca>; May, Stephen GCPE:EX <Stephen.May@gov.bc.ca>
Cc: Patterson, Ted HLTH:EX <Ted.Patterson@gov.bc.ca>
Subject: RE: anbang- retirement concepts media request

Is it worth an additional line to say the Ministry has also reached out to Cedar Tree, the BC business operating Retirement Concepts and they have committed that the change in management at Anbang will not impact the operations of Retirement Concepts, its staff or residents.

From: Heinze, Laura R GCPE:EX
Sent: Monday, February 26, 2018 1:15 PM
To: Anderson, Kristy GCPE:EX; May, Stephen GCPE:EX; Stewart, Sharon A HLTH:EX
Subject: RE: anbang- retirement concepts media request
How's something like this for holding lines?

- It is early on in these developments, but the Ministry is aware of the situation and is currently monitoring it.
- We are in contact with our federal counterparts, who have jurisdiction around international sales of this nature, under the Investment Canada Act, and will be working closely with them as additional information and clarity becomes available.
- What we are primarily concerned with is that residents and patients continue to be well cared for, and that is something that the Ministry will be monitoring closely.

From: Anderson, Kristy GCPE:EX
Sent: Monday, February 26, 2018 1:10 PM
To: May, Stephen GCPE:EX; Stewart, Sharon A HLTH:EX; Heinze, Laura R GCPE:EX
Subject: RE: anbang- retirement concepts media request

s.13

Thx.

Kristy Anderson

Director, Communications

Ministry of Health

250-952-3387 (office) 778-678-5200 (mobile)

Kristy.Anderson@gov.bc.ca

From: May, Stephen GCPE:EX

Sent: Monday, February 26, 2018 1:07 PM

To: Stewart, Sharon A HLTH:EX <Sharon.Stewart@gov.bc.ca>; Heinze, Laura R GCPE:EX <Laura.Heinze@gov.bc.ca>

Cc: Anderson, Kristy GCPE:EX <Kristy.Anderson@gov.bc.ca>

Subject: RE: anbang- retirement concepts media request

Rachel called back looking for someone to speak on the record on it being Part 2 Section 9 and that it is the Ministry's opinion that the ownership structure of Cedar Tree has not changed so it is not considered a change in ownership.

From: Stewart, Sharon A HLTH:EX

Sent: Monday, February 26, 2018 12:45 PM

To: Heinze, Laura R GCPE:EX <Laura.Heinze@gov.bc.ca>

Cc: Anderson, Kristy GCPE:EX <Kristy.Anderson@gov.bc.ca>; May, Stephen GCPE:EX <Stephen.May@gov.bc.ca>

Subject: RE: anbang- retirement concepts media request

Sorry – yes Part 2 Section 9

From: Heinze, Laura R GCPE:EX

Sent: Monday, February 26, 2018 9:34 AM

To: Stewart, Sharon A HLTH:EX

Cc: Anderson, Kristy GCPE:EX; May, Stephen GCPE:EX

Subject: FW: anbang- retirement concepts media request

She's also asking about the regulation that points to change of ownership (below)... would this be the correct regulation?

http://www.bclaws.ca/Recon/document/ID/freeside/96_2009

From: Younglai, Rachelle [<mailto:RYounglai@globeandmail.com>]

Sent: Monday, February 26, 2018 9:27 AM

To: Heinze, Laura R GCPE:EX

Subject: RE: anbang- retirement concepts media request

Afternoon your time?

Was hoping to get a comment before 2 pm EST.

Can you point me to the language in the BC law that stipulates that a change in ownership of an LTC requires government approval?

From: Heinze, Laura R GCPE:EX [<mailto:Laura.Heinze@gov.bc.ca>]

Sent: Monday, February 26, 2018 12:21 PM

To: Younglai, Rachelle; Anderson, Kristy GCPE:EX

Subject: RE: anbang- retirement concepts media request

Do you have a specific deadline? Will get you something as soon as we can, but will likely not be til this afternoon.

From: Younglai, Rachelle [<mailto:RYounglai@globeandmail.com>]

Sent: Monday, February 26, 2018 9:19 AM

To: Heinze, Laura R GCPE:EX; Anderson, Kristy GCPE:EX

Subject: RE: anbang- retirement concepts media request

What time will you be able to respond?

Thanks

From: Younglai, Rachelle
Sent: Monday, February 26, 2018 11:41 AM
To: 'Heinze, Laura R GCPE:EX'; Anderson, Kristy GCPE:EX
Subject: RE: anbang- retirement concepts media request
Thanks

From: Heinze, Laura R GCPE:EX [<mailto:Laura.Heinze@gov.bc.ca>]
Sent: Monday, February 26, 2018 11:19 AM
To: Younglai, Rachelle; Anderson, Kristy GCPE:EX
Subject: RE: anbang- retirement concepts media request
Hi Rachelle,
We will get something for you on this today,
Tx
Laura

From: Younglai, Rachelle [<mailto:RYounglai@globeandmail.com>]
Sent: Monday, February 26, 2018 8:05 AM
To: Heinze, Laura R GCPE:EX; Anderson, Kristy GCPE:EX
Subject: anbang- retirement concepts media request
Hi Laura and Kristy,
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Thanks
Rachelle Younglai | Reporter | Report on Business
o: [416-585-5767](tel:416-585-5767) | m: [416-402-4932](tel:416-402-4932)
e: ryounglai@globeandmail.com

Page 105 of 123

Withheld pursuant to/removed as

s.14

Page 106 of 123 to/à Page 107 of 123

Withheld pursuant to/removed as

s.16

Bauer, Tim HLTH:EX

From: Patterson, Ted HLTH:EX
Sent: Monday, February 26, 2018 11:14 AM
To: Stewart, Sharon A HLTH:EX
Cc: Heinze, Laura R GCPE:EX; Anderson, Kristy GCPE:EX; May, Stephen GCPE:EX; Murray, Heather HLTH:EX
Subject: RE: HLTH Media Request: Angbang/Retirement Concepts

No concern from me on the 2nd bullet s.13

Ted Patterson
Assistant Deputy Minister
Primary and Community Care Policy
Ministry of Health
(250) 952-3465
(250) 514-5455

From: Stewart, Sharon A HLTH:EX
Sent: Monday, February 26, 2018 9:24 AM
To: Patterson, Ted HLTH:EX
Cc: Heinze, Laura R GCPE:EX; Anderson, Kristy GCPE:EX; May, Stephen GCPE:EX; Murray, Heather HLTH:EX
Subject: Fw: HLTH Media Request: Angbang/Retirement Concepts
Importance: High

s.13

From: Heinze, Laura R GCPE:EX <Laura.Heinze@gov.bc.ca>
Sent: Monday, February 26, 2018 8:29 AM
To: Stewart, Sharon A HLTH:EX
Cc: Anderson, Kristy GCPE:EX; May, Stephen GCPE:EX; HLTH Health Issues HLTH:EX
Subject: FW: HLTH Media Request: Angbang/Retirement Concepts

Hi Sharon,

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s.13;s.14;s.16;s.17

Suggested response:

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Thoughts??

Tx!

From: Laura Heinze [<mailto:Laura.Heinze@gov.bc.ca>]

Sent: Monday, February 26, 2018 8:22 AM

To: Heinze, Laura R GCPE:EX

Cc: Schollen, Tasha GCPE:EX

Subject: HLTH Media Request: Angbang/Retirement Concepts

Reporter

Rachelle Younglai , Reporter

Globe and Mail

ryounglai@globeandmail.com

416-585-5767 c: 416-402-4932

Deadline ASAP

Request

I am a reporter with the Globe. I am working on an article about Anbang's retirement concepts now that the Chinese government has taken over Anbang. Does the ministry need to approve the change in ownership of Retirement Concepts from Anbang to the Chinese government? And if not, can you tell me what constitutes a change in LTC ownership?

Background

Recommendation

Bauer, Tim HLTH:EX

From: Guerrero, Thomas HLTH:EX
Sent: Monday, February 26, 2018 9:11 AM
To: Stevenson, Lynn HLTH:EX; Hughes, Doug J MMHA:EX; Rongve, Ian HLTH:EX; Patterson, Ted HLTH:EX
Cc: Patterson, Catherine M HLTH:EX; Casanova, Tamara MMHA:EX; Will, Jordan HLTH:EX; Fougere, Brianna HLTH:EX; Hoyer, Carol D HLTH:EX; Anderson, Kristy GCPE:EX; HLTH Health Issues HLTH:EX; HLTH Health Issues HLTH:EX; Cascaden, Lori R GCPE:EX; Heinze, Laura R GCPE:EX; Harbord, Chris GCPE:EX
Subject: Weekly Issues Scan for the week ending February 23, 2018
Attachments: PCCP & HDCS weekly issues scan - February 23. 2018.docx

Good morning,

Apologies for the delay in sending.

Below you will find a copy of the weekly 7 day issues update for PCCPD and HDCSD for your information. I have also attached a word version of this, which will allow for easy printing **this also includes 30 day scan information.**

Issues: 7-day scan

GCPE	Description:	Any action(s) being planned
es	Finnish Jubilee Manor in Burnaby is a not for profit contracted residential care facility that provides residential care services to 60 residents who are subsidized clients of Fraser Health. It has completed a consultation with BCNU and HEY and has decided to proceed with contracting out staffing positions. The decision involves 42 care and support service positions and will take effect Feb 19, 2018s.22 s.22	s.13 s.13;s.22 s.13
es	The premier's office is planning to introduce "Baby Mac" amendments to the CCLA in February shortly after the budget.	<ul style="list-style-type: none"> MoH is aware of the coming changes, and has received encouraging more consultation, including with union Significant media coverage around the Jan18 anniversary Medical health officers have been made aware of the Announcement has been made publicly, waiting for
es	There has been a recent push in the media for secure care for youth, including by the s.22 In addition to Dr. Tom Warshawski's concerns expressed to the Ministry in January, there is another doctor from IHA (Dr. Kim Burrows) who has concerns about one of her patients that she believes requires secure care.	s.13 s.13;s.22 s.13
lo	With the upcoming release of the summary opioid use disorder guideline regarding oral OAT produced by the Guidelines and Protocols and Advisory Committee along with the BC Centre for Substance Use s.13 s.13	s.13

Issues: 7-day scan

GCPE	Description:	Any action(s) being planned
		s.13
Yes	Retirement Concepts provides assisted living and residential care services through contract with the health authorities.	
Yes	Michelle Jansen is leading the creation of a treatment centre named after her son in Penticton. s.13 Media coverage on Feb 16 indicate Ms. Jansen has secured a new property and plans to open the treatment centre in March 2018.	
Yes	The College of Physicians and Surgeons of BC will remove the website feature that displays which doctors are accepting new patients. This change will occur on March 1, 2018.	
Yes	B.C.'s Passenger Transportation Board has allowed Greyhound Canada to cease operating seven routes throughout the province, including all runs connecting communities in Northern B.C. This change will impact the Northern Connections program that is an integral health service to residents of Northern BC.	

Thomas Guerrero

Executive Director, Performance and Issues Management

Primary and Community Care Policy Division

Ministry of Health

D: 250-952-2419

M: 250-216-8273

Issues: 7–day scan				
Issue:	Lead	GCPE	Description:	Any action(s) being planned or underway:
Finnish Manor contracting out	SS	Yes	Finnish Jubilee Manor in Burnaby is a not for profit contracted residential care facility that provides residential care services to 60 residents who are subsidized clients of Fraser Health. It has completed a consultation with BCNU and HEY and has decided to proceed with contracting out staffing positions. The decision involves 42 care and support service positions and will take effect Feb 19, 2018. s.22	s.13 s.13;s.22 s.13
CCALA "Baby Mac" amendments	SS	Yes	The premier's office is planning to introduce "Baby Mac" amendments to the CCALA in February shortly after the budget.	<ul style="list-style-type: none"> • MoH is aware of the coming changes, and has received letters from advocacy organizations encouraging more consultation, including with union representation. • Significant media coverage around the Jan18 anniversary of Baby Mac's death. • Medical health officers have been made aware of the coming legislative changes. • Announcement has been made publicly, waiting for bill to be introduced.
Secure care of youth	MHSU	Yes	There has been a recent push in the media for secure care for youth, including by s.22 In addition to Dr. Tom Warshawski's concerns expressed to the Ministry in January, there is another doctor from IHA (Dr. Kim Burrows) who has concerns about one of her patients that she believes requires secure care.	s.13 s.13;s.22 s.13
GPAC opioid use disorder guideline	PCA	No	With the upcoming release of the summary opioid use disorder guideline regarding oral OAT produced by the Guidelines and Protocols and Advisory Committee along with the BC Centre for Substance Use. s.13	s.13

Issues: 7-day scan				
Issue:	Lead	GCPE	Description:	Any action(s) being planned or underway:
				s.13
New owners of Retirement Concepts	SS	Yes	Retirement Concepts provides assisted living and residential care services through contract with the health authorities.	
Brandon Jansen Memorial Treatment Centre	SS	Yes	Michelle Jansen is leading the creation of a treatment centre named after her son in Penticton. s.13 s.13 Media coverage on Feb 16 indicate Ms. Jansen has secured a new property and plans to open the treatment centre in March 2018.	
CPSBC removing patient attachment directory	PCA	Yes	The College of Physicians and Surgeons of BC will remove the website feature that displays which doctors are accepting new patients. This change will occur on March 1, 2018.	
Greyhound bus routes - Northern Connections	APS	Yes	B.C.'s Passenger Transportation Board has allowed Greyhound Canada to cease operating seven routes throughout the province, including all runs connecting communities in Northern B.C. This change will impact the Northern Connections program that is an integral health service to residents of Northern BC.	

PCCP & HDCS – Weekly Issues Scan
February 23, 2018

Issues: 30–day scan				
Issue:	Lead	GCPE	Description:	Any action(s) being planned or underway:

s.13

FHA providing MAiD in palliative care and hospice	APS	Yes	FHA is moving toward the final phase of implementing MAiD in palliative and hospice settings. s.13 s.13	s.13
Ibrance coverage	PIM	Yes	On Jan 10, 2018 a mass email was sent to several media outlets from s.22 seeking coverage for Ibrance (Palbociclib) to treat s.22 s.22 This has resulted in several media requests to PHSA as well as patient and public complaints through the PCQO. In addition, MoH has received many pieces of correspondence requesting coverage. Ibrance is relatively new and has received Health Canada approval.	s.13;s.22

Issues: Upcoming				
Issue:	Lead	GCPE	Description:	Any action(s) being planned or underway:

PCCP & HDCS – Weekly Issues Scan
February 23, 2018

Issues: Upcoming				
Issue:	Lead	GCPE	Description:	Any action(s) being planned or underway:
Aggression against staff at Forensic Psychiatric Hospital	MHSU	Yes	Over the last several years, incidents of aggression towards staff at the Forensic Psychiatric Hospital have been increasing. s.13;s.22	s.13 s.13;s.22

Page 116 of 123 to/à Page 123 of 123

Withheld pursuant to/removed as

s.14

From: [Ryall, Karen HLTH:EX](#)
To: [May, Stephen GCPE:EX](#)
Cc: [Heinze, Laura R GCPE:EX](#)
Subject: RE: FOR URGENT UPDATE IN - Sale of Retirement Concept - Feb 23_18_DRAFT
Date: Friday, February 23, 2018 9:29:12 AM
Attachments: [IN - Sale of Retirement Concept - Feb 23_18_DRAFT \(RGDS\).docx](#)

Hi Stephen,

Please find FCS edits in the attached also Gord made the following comments around the financials:
s.13

Kind Regards,

Karen Ryall

Manager, Divisional Operations | Assistant Deputy Minister's Office | Finance and Corporate Services | Ministry of Health Office | Office 250-952-1011 s.17

From: May, Stephen GCPE:EX
Sent: Friday, February 23, 2018 8:41 AM
To: Ryall, Karen HLTH:EX
Cc: Heinze, Laura R GCPE:EX
Subject: FW: FOR URGENT UPDATE IN - Sale of Retirement Concept - Feb 23_18_DRAFT
Importance: High

Including you for the financial piece. Note the urgency – we have media deadlines of 2:00 pm – and the MO is going to want this very quickly.

From: May, Stephen GCPE:EX
Sent: Friday, February 23, 2018 7:52 AM
To: HLTH Health Issues HLTH:EX <HealthIssues@gov.bc.ca>
Cc: Anderson, Kristy GCPE:EX <Kristy.Anderson@gov.bc.ca>; Heinze, Laura R GCPE:EX <Laura.Heinze@gov.bc.ca>
Subject: FOR URGENT UPDATE IN - Sale of Retirement Concept - Feb 23_18_DRAFT
Importance: High

Heads up that the Chinese government has seized control of Anbang – the owners of Retirement Concepts (through Cedar Tree investments). We already have media calls on this.

I've updated the note with the new information and added some reinforcing messages for now. We also need the financial numbers for how much we've provided to Retirement concepts updated for 2016/17.

Thank you

Stephen May

GCPE – Health

Phone: 250 952 3401

Cell: 250 888 9879

ADVICE TO MINISTER

CONFIDENTIAL ISSUES NOTE

Ministry: Health

Date: July 24, 2017, August 20, 2017

Minister Responsible: Adrian Dix

Sale of Retirement Concepts

BACKGROUND REGARDING THE ISSUE:

- On June 13, 2017, a Globe and Mail reporter contacted the Ministry of Health to inform the ministry that Chinese media were reporting Anbang's chairman Wu Xiaohui had been detained by authorities.
- Anbang, a Chinese insurance-holding company, owns Cedar Tree who recently purchased 23 of 25 facilities owned by Retirement Concepts (20 in BC, 2 in Alberta and 1 in Quebec). The sale was subject to federal approval. Under the Investment Canada Act (ICA) it is the Federal Minister that is responsible to approve the sale to a non-Canadian if over \$600m (increases to \$800m in 2017).
- The opposition at the time (now the current government) was critical of sale and its lack of transparency
 - <http://vancouver.sun.com/business/local-business/chinese-company-anbang-aims-to-buy-retirement-concepts-seniors-housing>
 - <https://www.theglobeandmail.com/news/british-columbia/sale-of-retirement-homes-puts-bc-seniors-at-risk-says-ndp-critic/article34156837/>
- There is no statutory requirement for the Government of Canada to consult with a province respecting a proposed investment under the ICA; however, consultation is routinely conducted as a matter of policy.

s.13

- B.C.'s Assisted Living and Residential Care regulations outline requirements of applicants for registration or licensing when there is a change in ownership. These regulations are in place to protect the health and safety of residents and persons in care irrespective of ownership.

s.13;s.14;s.16;s.17

- Under the partnership agreement, Retirement Concepts retains a minority stake and will continue to manage the day-to-day operations of all of the facilities. Retirement Concepts committed that there is to be no change to staffing plans, the quality of care provided to residents, or to policies, procedures and other operating standards.
- The complete terms of the transaction are not available due to confidentiality agreements both at the federal level with Investment Canada and between Retirement Concepts and Cedar Tree.
- Retirement Concepts provides assisted living and residential care services through contract with the health authorities.
- In 2015/16, \$86.52 million was paid to Retirement Concepts for assisted living and residential care services. Out of 130 providers, Retirement Concepts is the highest paid

across the province; however, each health authority varies in their use of them.

- Below is the total paid and rankings by health authority for 2015/16:

Health Authority	2015/16 (\$ Millions)	Ranking re: highest paid providers
Interior	\$16.72	4
Fraser	\$30.50	1
Northern	n/a	n/a
Vancouver Coastal	\$6.26	7
Island	\$33.04	1

- Following the approval of the sale, on March 1, Vancouver Coastal Health Authority (VCHA) was given six-month's notice by Retirement Concepts to end its ~~their~~ contract with VCHA for 20 Assisted Living (AL) units (housing 21 residents) at the Terraces on 7th in Vancouver by September 30, 2017.
- The Terraces is one of two facilities that were not part of the federally approved sale and is still owned by Retirement Concepts.
- After significant media attention, Retirement Concepts rescinded its ~~their~~ notice and worked with Vancouver Coastal Health A to find a solution to allow residents to stay until the original agreement end date of March 2019.
- In response to concerns raised about Retirement Concepts and other providers suddenly ending contracts in the future the Board of Directors of the BC Care Providers Association struck an internal "Assisted Living Tenancy Task Force" to review this matter and provide recommendations to prevent future sudden terminations and evictions.

ADVICE AND RECOMMENDED RESPONSE:

s.13

- Legislation in place allows the health authorities and the Registrar to continue to monitor these facilities.
- Medical Health Officers and the Assisted Living Registrar monitor care provided in these facilities and can require:
 - Reports on the operation of licensed facilities,
 - Results of any investigations, or investigations of complaints,
 - Inspection of books, records or premises in connection with the operation,

s.13

ADVICE TO MINISTER

- Require an audit of the operations of a community care facility, and
 - Specify policies and standards of practice.
 - Health authorities have used these powers in situations where facilities have not been in compliance.
- Last year the ministry also took steps to make amendments to the Community Care and Assisted Living Act to provide better protections for seniors including the inspection of a residence at any time if it is felt there is a risk to the health and safety of a resident, and increased oversight protections for incidences of senior's abuse.

s.13

Communications Contact:

Reviewer:

Program Area Contact:

File Created:

File Updated:

Minister's Office	Program Area	Deputy	HLTH Communications

From: Ryall, Karen HLTH:EX
To: Anderson, Kristy GCPE:EX
Subject: FW: IN_Sale of Retirement Concepts_Aug 20_17_FINAL (RGDS)
Date: Tuesday, September 5, 2017 1:02:00 PM
Attachments: IN_Sale of Retirement Concepts_Aug 20_17_FINAL (RGDS2).docx

Hi Kristy,

I was going to send this to Manjit to review but there are still so many edits from Gord I thought it better for your team to answer his questions etc... first and then I will put it through to Manjit for approval.

Kind Regards,

Karen Ryall

Manager, Divisional Operations | Assistant Deputy Minister's Office | Finance and Corporate Services | Ministry of Health Office | Office 250-952-1011 | s.17

From: Cross, Gordon HLTH:EX
Sent: Tuesday, September 5, 2017 9:02 AM
To: Ryall, Karen HLTH:EX
Cc: Arnet, Jailene HLTH:EX
Subject: RE: IN_Sale of Retirement Concepts_Aug 20_17_FINAL (RGDS)
Hi – more changes. They left out a verb (see comment) and s.13

s.13

Thanks.

Gordon Cross

Executive Director

Regional Grants & Decision Support

Ministry of Health

(250) 952-1120

gordon.cross@gov.bc.ca

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From: Ryall, Karen HLTH:EX
Sent: Tuesday, September 5, 2017 7:08 AM
To: Cross, Gordon HLTH:EX
Cc: Arnet, Jailene HLTH:EX
Subject: FW: IN_Sale of Retirement Concepts_Aug 20_17_FINAL (RGDS)
Hi Gord,

Please see attached and advise if there are any further edits.

Kind Regards,

Karen Ryall

Manager, Divisional Operations | Assistant Deputy Minister's Office | Finance and Corporate Services | Ministry of Health Office | Office 250-952-1011 | s.17

From: Anderson, Kristy GCPE:EX
Sent: Saturday, September 2, 2017 8:46 PM
To: Arnet, Jailene HLTH:EX; Ryall, Karen HLTH:EX
Subject: IN_Sale of Retirement Concepts_Aug 20_17_FINAL (RGDS)

The attached should hopefully address Gord's comments – again no need to update the chart at this

time.

ADVICE TO MINISTER

CONFIDENTIAL ISSUES NOTE

Ministry: Health

Date: July 24, 2017, September 5, 2017

Minister Responsible: Adrian Dix

Sale of Retirement Concepts

BACKGROUND REGARDING THE ISSUE:

- On June 13, 2017, a Globe and Mail reporter contacted the Ministry of Health to inform the ministry that Chinese media were reporting Anbang's chairman Wu Xiaohui had been detained by authorities.
- Anbang, a Chinese insurance-holding company, owns Cedar Tree who recently purchased 23 of 25 facilities owned by Retirement Concepts (20 in BC, 2 in Alberta and 1 in Quebec). The sale was subject to federal approval. Under the Investment Canada Act (ICA) it is the Federal Minister that is responsible to approve the sale to a non-Canadian if over \$600m (increases to \$800m in 2017).
- The opposition at the time (now the current government) was critical of sale and its lack of transparency
 1. <http://vancouver.sun.com/business/local-business/chinese-company-anbang-aims-to-buy-retirement-concepts-seniors-housing>
 2. <https://www.theglobeandmail.com/news/british-columbia/sale-of-retirement-homes-puts-bc-seniors-at-risk-says-ndp-critic/article34156837/>
- There is no statutory requirement for the Government of Canada to consult with a province respecting a proposed investment under the ICA; however, consultation is routinely conducted as a matter of policy.
- The federal government reviews economic/financial issues; any other matters (e.g. health care implications) are not within the purview of the Federal Minister.
- Through the BC Ministry of International Trade, Ministry of Health staff were contacted to provide an outline of the legislation and licensing process.
- BC's Assisted Living and Residential Care regulations outline requirements of applicants for registration or licensing when there is a change in ownership. These regulations are in place to protect the health and safety of residents and persons in care irrespective of ownership.
s.13;s.14;s.16;s.17
- Under the partnership agreement, Retirement Concepts retains a minority stake and will continue to manage the day-to-day operations of all of the facilities. Retirement Concepts committed that there is to be no change to staffing plans, the quality of care provided to residents, or to policies, procedures and other operating standards.
- The complete terms of the transaction are not available due to confidentiality agreements both at the federal level with Investment Canada and between Retirement Concepts and Cedar Tree.
- Retirement Concepts provides assisted living and residential care services through contract with the health authorities.
- In 2015/16, BC's five regional health authorities paid \$86.52 million combined to Retirement Concepts for contracted assisted living and residential care services. Out of 130 providers, Retirement Concepts was the highest paid across the province; however, health authorities' amount of contracted services varied.

- The table below shows the total amount paid to Retirement Concepts by health authority for 2015/16 and the relative ranking:

Health Authority	2015/16 (\$ Millions)	Ranking re: highest paid providers
Interior	\$16.72	4
Fraser	\$30.50	1
Northern	n/a	n/a
Vancouver Coastal	\$6.26	7
Island	\$33.04	1

- Following the approval of the sale, on March 1, Vancouver Coastal Health (VCH) was given six-month's notice by Retirement Concepts to end its contract with VCH for 20 Assisted Living (AL) units (housing 21 residents) at the Terraces on 7th in Vancouver by September 30, 2017.
- The Terraces is one of two facilities that were not part of the federally approved sale and is still owned by Retirement Concepts.
- After significant media attention, Retirement Concepts rescinded its notice and worked with VCH to find a solution to allow residents to stay until the original agreement end date of March 2019.
- In response to concerns raised about Retirement Concepts and other providers suddenly ending contracts in the future the Board of Directors of the BC Care Providers Association struck an internal "Assisted Living Tenancy Task Force" to review this matter and provide recommendations to prevent future sudden terminations and evictions.

ADVICE AND RECOMMENDED RESPONSE:

s.13

s.13

- The role of the ministry and health authorities is the health and safety of persons in care – regardless of ownership. That is our number one focus and what we will work to ensure.**
- Legislation in place allows the health authorities and the Registrar to continue to monitor these facilities.**
- Medical Health Officers and the Assisted Living Registrar monitor care provided in these facilities and can require:**
 - Reports on the operation of licensed facilities,
 - Results of any investigations, or investigations of complaints,
 - Inspection of books, records or premises in connection with the operation,
 - Require an audit of the operations of a community care facility, and

ADVICE TO MINISTER

- Specify policies and standards of practice.
- Health authorities have used these powers in situations where facilities have not been in compliance.
- Last year the ministry also took steps to make amendments to the Community Care and Assisted Living Act to provide better protections for seniors including the inspection of a residence at any time if it is felt there is a risk to the health and safety of a resident, and increased oversight protections for incidences of senior's abuse.

Communications Contact:

Reviewer:

Program Area Contact:

File Created:

File Updated:

Minister's Office	Program Area	Deputy	HLTH Communications

ADVICE TO MINISTER

CONFIDENTIAL ISSUES NOTE

Ministry: Health

Date: July 24, 2017, September 5, 2017

Minister Responsible: Adrian Dix

Sale of Retirement Concepts

BACKGROUND REGARDING THE ISSUE:

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 1. <http://vancouversun.com/business/local-business/chinese-company-anbang-aims-to-buy-retirement-concepts-seniors-housing>
 2. <https://www.theglobeandmail.com/news/british-columbia/sale-of-retirement-homes-puts-bc-seniors-at-risk-says-ndp-critic/article34156837/>
- There is no statutory requirement for the Government of Canada to consult with a province respecting a proposed investment under the ICA; however, consultation is routinely conducted as a matter of policy.
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s.13;s.14;s.16;s.17

- Under the partnership agreement, Retirement Concepts retains a minority stake and will continue to manage the day-to-day operations of all of the facilities. Retirement Concepts committed that there is to be no change to staffing plans, the quality of care provided to residents, or to policies, procedures and other operating standards.
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Island	\$33.04	1

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ADVICE AND RECOMMENDED RESPONSE:

s.13

- **The role of the ministry and health authorities is the health and safety of persons in care – regardless of ownership. That is our number one focus and what we will work to ensure.**
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- **Medical Health Officers and the Assisted Living Registrar monitor care provided in these facilities and can require:**
 - **Reports on the operation of licensed facilities,**
 - **Results of any investigations, or investigations of complaints,**
 - **Inspection of books, records or premises in connection with the operation,**
 - **Require an audit of the operations of a community care facility, and**

ADVICE TO MINISTER

- Specify policies and standards of practice.
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Communications Contact:

Reviewer:

Program Area Contact:

File Created:

File Updated:

Minister's Office	Program Area	Deputy	HLTH Communications

From: [Ryall, Karen HLTH:EX](#)
To: [Anderson, Kristy GCPE:EX](#)
Subject: FW: IN_Sale of Retirement Concepts_Sept 5_17_DRAFT
Date: Wednesday, September 6, 2017 8:54:00 AM
Attachments: [IN_Sale of Retirement Concepts_Sept 5_17_DRAFT.docx](#)

Approved by Manjit.

Karen Ryall

Manager, Divisional Operations | Assistant Deputy Minister's Office | Finance and Corporate Services | Ministry of Health Office | Office 250-952-1011 | [s.17](#)

From: Ryall, Karen HLTH:EX
Sent: Tuesday, September 5, 2017 1:49 PM
To: Sidhu, Manjit HLTH:EX
Subject: FW: IN_Sale of Retirement Concepts_Sept 5_17_DRAFT

Hi Manjit,

For your approval, RGD has reviewed and their edits have been applied and answers to their questions in the comments.

Kind Regards,

Karen Ryall

Manager, Divisional Operations | Assistant Deputy Minister's Office | Finance and Corporate Services | Ministry of Health Office | Office 250-952-1011 | [s.17](#)

From: Anderson, Kristy GCPE:EX
Sent: Tuesday, September 5, 2017 1:09 PM
To: Ryall, Karen HLTH:EX
Subject: IN_Sale of Retirement Concepts_Sept 5_17_DRAFT

I accepted GC's edits and addressed his comments – see attached.

From: [Anderson, Kristy GCPE:EX](#)
To: [Arnet, Jailene HLTH:EX](#); [Ryall, Karen HLTH:EX](#)
Subject: IN_Sale of Retirement Concepts_Aug 20_17_FINAL (RGDS)
Date: Tuesday, September 5, 2017 7:00:25 AM
Attachments: [IN_Sale of Retirement Concepts_Aug 20_17_FINAL \(RGDS\).docx](#)

The attached should hopefully address Gords comments – again no need to update the chart at this time.

From: [Sidhu, Manjit HLTH:EX](#)
To: [Ryall, Karen HLTH:EX](#)
Subject: RE: FOR URGENT UPDATE IN - Sale of Retirement Concept - Feb 23_18_DRAFT
Date: Friday, February 23, 2018 9:27:31 AM

ok

Manjit Sidhu
Assistant Deputy Minister
Financial and Corporate Services
250 952-2066

From: Ryall, Karen HLTH:EX
Sent: Friday, February 23, 2018 9:22 AM
To: Sidhu, Manjit HLTH:EX
Subject: FW: FOR URGENT UPDATE IN - Sale of Retirement Concept - Feb 23_18_DRAFT
Hi Manjit,

The Chinese government seized control of Anbang Insurance group today and say it's chairman had been prosecuted. As such we have been asked to review the IN, please see attached for your review/ approval. Gord made the following comments around the financials:

s.13

Karen Ryall

Manager, Divisional Operations | Assistant Deputy Minister's Office | Finance and Corporate Services | Ministry of Health Office | Office 250-952-1011 s.17

From: Cross, Gordon HLTH:EX
Sent: Friday, February 23, 2018 9:17 AM
To: Ryall, Karen HLTH:EX
Subject: RE: FOR URGENT UPDATE IN - Sale of Retirement Concept - Feb 23 18 DRAFT
Hi – please see the attached s.13

s.13

Thanks.
Gordon Cross
Executive Director
Regional Grants & Decision Support
Ministry of Health
(250) 952-1120
gordon.cross@gov.bc.ca

 Please consider the environment before printing.

Warning: This email is intended only for the use of the individual or organization to whom it is addressed. It may contain information that is privileged or confidential. Any distribution, disclosure, copying, or other use by anyone else is strictly prohibited. If you have received this in error, please

telephone or e-mail the sender immediately and delete the message.

From: Ryall, Karen HLTH:EX
Sent: Friday, February 23, 2018 8:42 AM
To: Cross, Gordon HLTH:EX
Subject: FW: FOR URGENT UPDATE IN - Sale of Retirement Concept - Feb 23_18_DRAFT
Importance: High

Hi Gord,

Please see attached for your review and note this is an urgent request.

Karen Ryall

Manager, Divisional Operations | Assistant Deputy Minister's Office | Finance and Corporate Services | Ministry of Health Office | Office 250-952-1011 s.17

From: May, Stephen GCPE:EX
Sent: Friday, February 23, 2018 8:41 AM
To: Ryall, Karen HLTH:EX
Cc: Heinze, Laura R GCPE:EX
Subject: FW: FOR URGENT UPDATE IN - Sale of Retirement Concept - Feb 23_18_DRAFT
Importance: High

Including you for the financial piece. Note the urgency – we have media deadlines of 2:00 pm – and the MO is going to want this very quickly.

From: May, Stephen GCPE:EX
Sent: Friday, February 23, 2018 7:52 AM
To: HLTH Health Issues HLTH:EX <HealthIssues@gov.bc.ca>
Cc: Anderson, Kristy GCPE:EX <Kristy.Anderson@gov.bc.ca>; Heinze, Laura R GCPE:EX <Laura.Heinze@gov.bc.ca>
Subject: FOR URGENT UPDATE IN - Sale of Retirement Concept - Feb 23_18_DRAFT
Importance: High

Heads up that the Chinese government has seized control of Anbang – the owners of Retirement Concepts (through Cedar Tree investments). We already have media calls on this.

I've updated the note with the new information and added some reinforcing messages for now. We also need the financial numbers for how much we've provided to Retirement concepts updated for 2016/17.

Thank you

Stephen May

GCPE – Health

Phone: 250 952 3401

Cell: 250 888 9879

Perry, Nancy L HLTH:EX

From: Cross, Gordon HLTH:EX
Sent: Friday, February 23, 2018 8:58 AM
To: Ingram-Kum, Jennifer HLTH:EX
Subject: FW: FOR URGENT UPDATE IN - Sale of Retirement Concept - Feb 23_18_DRAFT
Attachments: IN - Sale of Retirement Concept - Feb 23_18_DRAFT.docx

Importance: High

Hi Jennifer could you please review in a hurry then come and see me when completed? Thanks!

Gordon Cross
Executive Director
Regional Grants & Decision Support
Ministry of Health
(250) 952-1120
gordon.cross@gov.bc.ca



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From: Ryall, Karen HLTH:EX
Sent: Friday, February 23, 2018 8:42 AM
To: Cross, Gordon HLTH:EX
Subject: FW: FOR URGENT UPDATE IN - Sale of Retirement Concept - Feb 23_18_DRAFT
Importance: High

Hi Gord,
Please see attached for your review and note this is an urgent request.

Karen Ryall

Manager, Divisional Operations | Assistant Deputy Minister's Office | Finance and Corporate Services | Ministry of Health Office |
Office 250-952-1011 s.17

From: May, Stephen GCPE:EX
Sent: Friday, February 23, 2018 8:41 AM
To: Ryall, Karen HLTH:EX
Cc: Heinze, Laura R GCPE:EX
Subject: FW: FOR URGENT UPDATE IN - Sale of Retirement Concept - Feb 23_18_DRAFT
Importance: High

Including you for the financial piece. Note the urgency – we have media deadlines of 2:00 pm – and the MO is going to want this very quickly.

From: May, Stephen GCPE:EX

Sent: Friday, February 23, 2018 7:52 AM

To: HLTH Health Issues HLTH:EX <HealthIssues@gov.bc.ca>

Cc: Anderson, Kristy GCPE:EX <Kristy.Anderson@gov.bc.ca>; Heinze, Laura R GCPE:EX <Laura.Heinze@gov.bc.ca>

Subject: FOR URGENT UPDATE IN - Sale of Retirement Concept - Feb 23_18_DRAFT

Importance: High

Heads up that the Chinese government has seized control of Anbang – the owners of Retirement Concepts (through Cedar Tree investments). We already have media calls on this.

I've updated the note with the new information and added some reinforcing messages for now. We also need the financial numbers for how much we've provided to Retirement concepts updated for 2016/17.

Thank you

Stephen May

GCPE – Health

Phone: 250 952 3401

Cell: 250 888 9879

Perry, Nancy L HLTH:EX

From: Cross, Gordon HLTH:EX
Sent: Tuesday, September 5, 2017 1:38 PM
To: Ryall, Karen HLTH:EX
Subject: RE: IN_Sale of Retirement Concepts_Sept 5_17_DRAFT

Hi – no more changes. Thanks.

Gordon Cross
Executive Director
Regional Grants & Decision Support
Ministry of Health
(250) 952-1120
gordon.cross@gov.bc.ca



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From: Ryall, Karen HLTH:EX
Sent: Tuesday, September 5, 2017 1:25 PM
To: Cross, Gordon HLTH:EX
Subject: FW: IN_Sale of Retirement Concepts_Sept 5_17_DRAFT

Hi Gord,
For your review prior to asking for Manjit's approval, do you have any further edits/ concerns?

Kind Regards,

Karen Ryall

Manager, Divisional Operations | Assistant Deputy Minister's Office | Finance and Corporate Services | Ministry of Health Office |
Office 250-952-1013s.17

From: Anderson, Kristy GCPE:EX
Sent: Tuesday, September 5, 2017 1:09 PM
To: Ryall, Karen HLTH:EX
Subject: IN_Sale of Retirement Concepts_Sept 5_17_DRAFT

I accepted GC's edits and addressed his comments – see attached.

Perry, Nancy L HLTH:EX

From: Arnet, Jailene HLTH:EX
Sent: Friday, September 1, 2017 3:49 PM
To: Cross, Gordon HLTH:EX
Subject: FW: IN_Sale of Retirement Concepts_Aug 20_17_FINAL

FYI



Jailene Arnet
Correspondence Coordinator
Assistant Deputy Minister's Office
Finance and Corporate Services
Ministry of Health
PO Box 9647 Stn Prov Govt, Victoria BC V8W 9P4
Tel: 250 952-1786
Email: Jailene.Arnet@gov.bc.ca

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From: Anderson, Kristy GCPE:EX
Sent: Friday, September 1, 2017 3:35 PM
To: Arnet, Jailene HLTH:EX
Cc: Ryall, Karen HLTH:EX
Subject: RE: IN_Sale of Retirement Concepts_Aug 20_17_FINAL

Hi Jailene – I will adjust/answer Gords questions and send back.

s.13 Just to flag though that the Globe and Mail keeps asking for them – s.13
s.13

Kristy Anderson
Director, Communications
Ministry of Health
250-952-3387 (office) 778-678-5200 (mobile)
Kristy.Anderson@gov.bc.ca

From: Arnet, Jailene HLTH:EX
Sent: Friday, September 1, 2017 2:47 PM
To: Anderson, Kristy GCPE:EX
Cc: Ryall, Karen HLTH:EX
Subject: FW: IN_Sale of Retirement Concepts_Aug 20_17_FINAL

Hi Kristy,

Please see Gordon's comments and questions in attached document, once changes have been made please return for final FCS review/approval.

Thanks!
Jailene



Jailene Arnet
Correspondence Coordinator
Assistant Deputy Minister's Office
Finance and Corporate Services
Ministry of Health
PO Box 9647 Stn Prov Govt, Victoria BC V8W 9P4
Tel: 250 952-1786
Email: Jailene.Arnet@gov.bc.ca

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From: Cross, Gordon HLTH:EX
Sent: Friday, September 1, 2017 2:16 PM
To: Arnet, Jailene HLTH:EX
Cc: Ryall, Karen HLTH:EX
Subject: RE: IN_Sale of Retirement Concepts_Aug 20_17_FINAL

Hi Jailene – here are my changes, suggestions, comments and questions... GCPE should have another look at this, then I'd like to see what changes they make.

Thanks.

Gordon Cross
Executive Director
Regional Grants & Decision Support
Ministry of Health
(250) 952-1120
gordon.cross@gov.bc.ca



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From: Arnet, Jailene HLTH:EX
Sent: Friday, September 1, 2017 12:15 PM
To: Cross, Gordon HLTH:EX
Subject: FW: IN_Sale of Retirement Concepts_Aug 20_17_FINAL

Hi Gord – I believe this is for you? Please advise if it should go to Joel's area as well.

Thanks!
Jailene



Jailene Arnet
Correspondence Coordinator
Assistant Deputy Minister's Office
Finance and Corporate Services
Ministry of Health
PO Box 9647 Stn Prov Govt, Victoria BC V8W 9P4
Tel: 250 952-1786
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From: Anderson, Kristy GCPE:EX
Sent: Friday, September 1, 2017 12:13 PM
To: Arnet, Jailene HLTH:EX
Subject: IN_Sale of Retirement Concepts_Aug 20_17_FINAL

Hi Jailene – s.13
Many thanks,

ADVICE TO MINISTER

CONFIDENTIAL ISSUES NOTE

Ministry: Health

Date: July 24, 2017, August 20, 2017

Minister Responsible: Adrian Dix

Sale of Retirement Concepts

BACKGROUND REGARDING THE ISSUE:

- On June 13, 2017, a Globe and Mail reporter contacted the Ministry of Health to inform the ministry that Chinese media were reporting Anbang's chairman Wu Xiaohui had been detained by authorities.
- Anbang, a Chinese insurance-holding company, owns Cedar Tree who recently purchased 23 of 25 facilities owned by Retirement Concepts (20 in BC, 2 in Alberta and 1 in Quebec). The sale was subject to federal approval. Under the Investment Canada Act (ICA) it is the Federal Minister that is responsible to approve the sale to a non-Canadian if over \$600m (increases to \$800m in 2017).
- The opposition at the time (now the current government) was critical of sale and its lack of transparency
 1. <http://vancouversun.com/business/local-business/chinese-company-anbang-aims-to-buy-retirement-concepts-seniors-housing>
 2. <https://www.theglobeandmail.com/news/british-columbia/sale-of-retirement-homes-puts-bc-seniors-at-risk-says-ndp-critic/article34156837/>
- There is no statutory requirement for the Government of Canada to consult with a province respecting a proposed investment under the ICA; however, consultation is routinely conducted as a matter of policy.

s.13;s.17

- Through the BC provincial Ministry of International Trade, Ministry of Health staff were contacted to provide an outline of the legislation and licensing process.
- B.C.'s Assisted Living and Residential Care regulations outline requirements of applicants for registration or licensing when there is a change in ownership. These regulations are in place to protect the health and safety of residents and persons in care irrespective of ownership.

s.13;s.14;s.16;s.17

- Under the partnership agreement, Retirement Concepts retains a minority stake and will continue to manage the day-to-day operations of all of the facilities. Retirement Concepts committed that there is to be no change to staffing plans, the quality of care provided to residents, or to policies, procedures and other operating standards.
- The complete terms of the transaction are not available due to confidentiality agreements both at the federal level with Investment Canada and between Retirement Concepts and Cedar Tree.
- Retirement Concepts provides assisted living and residential care services through contract with the health authorities.
- In 2015/16, \$86.52 million was paid to Retirement Concepts for assisted living and residential care services. Out of 130 providers, Retirement Concepts is the highest paid

across the province; however, each health authority varies in their use of them.

- Below is the total paid and rankings by health authority for 2015/16:

Health Authority	2015/16 (\$ Millions)	Ranking re: highest paid providers
Interior	\$16.72	4
Fraser	\$30.50	1
Northern	n/a	n/a
Vancouver Coastal	\$6.26	7
Island	\$33.04	1

- Following the approval of the sale, on March 1, Vancouver Coastal Health Authority (VCHA) was given six-month's notice by Retirement Concepts to end ~~its~~ their contract with VCHA for 20 Assisted Living (AL) units (housing 21 residents) at the Terraces on 7th in Vancouver by September 30, 2017.
- The Terraces is one of two facilities that were not part of the federally approved sale and is still owned by Retirement Concepts.
- After significant media attention, Retirement Concepts rescinded ~~its~~ their notice and worked with Vancouver Coastal Health to find a solution to allow residents to stay until the original agreement end date of March 2019.
- In response to concerns raised about Retirement Concepts and other providers suddenly ending contracts in the future the Board of Directors of the BC Care Providers Association struck an internal "Assisted Living Tenancy Task Force" to review this matter and provide recommendations to prevent future sudden terminations and evictions.

ADVICE AND RECOMMENDED RESPONSE:

s.13

- Medical Health Officers and the Assisted Living Registrar monitor care provided in these facilities and can require:
 - Reports on the operation of licensed facilities,
 - Results of any investigations, or investigations of complaints,
 - Inspection of books, records or premises in connection with the operation,
 - Require an audit of the operations of a community care facility, and
 - Specify policies and standards of practice.

ADVICE TO MINISTER

- Health authorities have used these powers in situations where facilities have not been in compliance.

s.13

- Last year the ministry also took steps to make amendments to the Act to provide better protections for seniors including the inspection of a residence at any time if it is felt there is a risk to the health and safety of a resident, and increased oversight protections for incidences of senior's abuse.

Communications Contact:

Reviewer:

Program Area Contact:

File Created:

File Updated:

Minister's Office	Program Area	Deputy	HLTH Communications

Perry, Nancy L HLTH:EX

From: Cross, Gordon HLTH:EX
Sent: Friday, September 1, 2017 1:19 PM
To: Arnet, Jailene HLTH:EX
Subject: RE: IN_Sale of Retirement Concepts_Aug 20_17_FINAL

Hi Jailene – no, not for Joel. But can you please relay to GCPE that receiving the other issues notes that you have sent me before lunch and asking for a turnaround by noon on Tuesday is unrealistic, particularly on a holiday weekend when a lot of my staff are away.

In addition, Manjit is not in the office to review anything...

Thanks.

Gordon Cross
Executive Director
Regional Grants & Decision Support
Ministry of Health
(250) 952-1120
gordon.cross@gov.bc.ca



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From: Arnet, Jailene HLTH:EX
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To: Cross, Gordon HLTH:EX
Subject: FW: IN_Sale of Retirement Concepts_Aug 20_17_FINAL

Hi Gord – I believe this is for you? Please advise if it should go to Joel's area as well.

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Jailene



Jailene Arnet
Correspondence Coordinator
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Sent: Friday, September 1, 2017 12:13 PM
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 2. <https://www.theglobeandmail.com/news/british-columbia/sale-of-retirement-homes-puts-bc-seniors-at-risk-says-ndp-critic/article34156837/>
- There is no statutory requirement for the Government of Canada to consult with a province respecting a proposed investment under the ICA; however, consultation is routinely conducted as a matter of policy.
- Factors are purely economic/financial considerations, any other considerations (e.g. care implications) are not within the purview of the Federal Minister.
- Through provincial Ministry of International Trade, Ministry of Health staff were contacted to provide an outline of the legislation and licensing process.
- B.C.'s Assisted Living and Residential Care regulations outline requirements of applicants for registration or licensing when there is a change in ownership. These regulations are in place to protect the health and safety of residents and persons in care irrespective of ownership.

s.13;s.14;s.16

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ADVICE AND RECOMMENDED RESPONSE:

s.13

- The ministry's role is the health and safety of persons in care – regardless of ownership. That is our number one focus and what we will work to ensure.
- Legislation in place allows the health authorities and the Registrar to continue to monitor these facilities.
- Medical Health Officers and the Assisted Living Registrar monitor care provided in these facilities and can require:
 - Reports on the operation of licensed facilities,
 - Results of any investigations, or investigations of complaints,
 - Inspection of books, records or premises in connection with the operation,
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 - Specify policies and standards of practice.
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ADVICE TO MINISTER

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Communications Contact:

Reviewer:

Program Area Contact:

File Created:

File Updated:

Minister's Office	Program Area	Deputy	HLTH Communications