

Page 01 to/à Page 20

Withheld pursuant to/removed as

s.14;s.13;s.17

## Gregg, Andrea HLTH:EX

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**From:** MacKinnon, Mark HLTH:EX  
**Sent:** Thursday, March 8, 2018 1:41 PM  
**To:** Harry Cayton (harry.cayton@professionalstandards.org.uk)  
**Cc:** Thorneloe, Meghan HLTH:EX; Younker, Katherine E HLTH:EX; MacKinnon, Mark HLTH:EX  
**Subject:** NR\_Inquiry Announced\_March 8\_18\_DRAFT 120  
**Attachments:** NR\_Inquiry Announced\_March 8\_18\_DRAFT 120.docx  
**Importance:** High

Hi Harry,

My apologies for not getting this to you sooner. Attached is the proposed final version of the news release. The current plan is for it to be released at 2:30 pm BC time. I am about to head out to the Minister's office, so likely won't be able to do much with anything you may send back our way. With that in mind, I have copied Meghan and Kathy – both of whom you met when you were recently here. Please copy them on your response, and they will ensure that any comments you may have find their way to the communications folks.

Thanks again, Harry.

Mark

Page 22 to/à Page 25

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## Gregg, Andrea HLTH:EX

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**From:** MacKinnon, Mark HLTH:EX  
**Sent:** Thursday, March 8, 2018 1:51 PM  
**To:** 'Harry Cayton'  
**Cc:** Thorneloe, Meghan HLTH:EX; Younker, Katherine E HLTH:EX  
**Subject:** RE: NR\_Inquiry Announced\_March 8\_18\_DRAFT 120

Thanks very much, Harry.

Mark

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**From:** Harry Cayton [<mailto:Harry.Cayton@professionalstandards.org.uk>]  
**Sent:** Thursday, March 8, 2018 1:50 PM  
**To:** MacKinnon, Mark HLTH:EX  
**Cc:** Thorneloe, Meghan HLTH:EX; Younker, Katherine E HLTH:EX  
**Subject:** Re: NR\_Inquiry Announced\_March 8\_18\_DRAFT 120

Mark,

I confirm I am happy with this.

(Subject to contract! Which I'm sure we can agree.)

Harry

Harry Cayton,  
Chief Executive,  
Professional Standards Authority.  
[harry.cayton@professionalstandards.org.uk](mailto:harry.cayton@professionalstandards.org.uk)  
07912 300410

On 8 Mar 2018, at 21:41, MacKinnon, Mark HLTH:EX <[Mark.MacKinnon@gov.bc.ca](mailto:Mark.MacKinnon@gov.bc.ca)> wrote:

Hi Harry,

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Thanks again, Harry.

Mark

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## Gregg, Andrea HLTH:EX

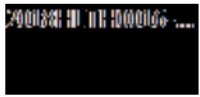
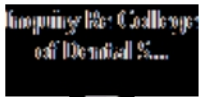
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**From:** Younker, Katherine E HLTH:EX  
**Sent:** Thursday, March 8, 2018 5:34 PM  
**To:** 'harry.cayton@professionalstandards.org.uk'  
**Cc:** MacKinnon, Mark HLTH:EX; Thorneloe, Meghan HLTH:EX; Westgate, Brian A HLTH:EX  
**Subject:** Draft Terms of Reference and related materials

Hi Harry,

We are sending you draft terms of reference on Mark's behalf as he is out of the office at other meetings.

Please feel free to make suggestions and provide feedback as appropriate and return a copy as soon as convenient, to all included on this e-mail.



For your information we have also attached the press release and link to Globe and Mail article released this afternoon.

<https://www.theglobeandmail.com/news/british-columbia/college-of-dental-surgeons-of-british-columbia-tried-to-sweep-sexually-inappropriate-comments-under-the-rug-report-finds/article38253210/?cmpid=rss>

For context, please see Mark's communication with Stephen Brown, Assistant Deputy Minister below:

**From:** MacKinnon, Mark HLTH:EX  
**Sent:** Thursday, March 8, 2018 10:13 AM  
**To:** Brown, Stephen R HLTH:EX  
**Cc:** Anderson, Kristy GCPE:EX; Brown, Kevin HLTH:EX; Byres, David W HLTH:EX; Samra, Kevin HLTH:EX; Stevenson, Lynn HLTH:EX; MacKinnon, Mark HLTH:EX  
**Subject:** Ministerial Order / Terms of Reference

Hi Stephen,

Attached is the draft-in-progress of this document. We are still working through a couple of things with Legal Services Branch, but I think we are close to a version that could inform a discussion with you, the Minister, and whoever is appointed to conduct the inquiry.

Our general approach to preparing this document has been:

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s.13

s.13,s.14

s.13

There are also a number of more administrative matters that we have not yet fully considered, but which likely won't have to be addressed in the TOR:

- Payment and recovery arrangements;
- Provision of legal support to the inquiry;
- Records management, including any FOIPPA considerations.

I have just spoken with Harry Cayton. He is both interested and available. He is comfortable with us referencing in a news release that we have approached him/the Professional Standards Authority, and that he/they have agreed in principle to take on this appointment, subject to the development of terms of reference. Harry will also make himself available today to review a draft news release.

Please let me know if you think we should be taking a different approach with the terms of reference.

Thanks,

M

Kind regards,

Kathy

Katherine Younker  
Director, Clinical Practice Advisor  
Clinical Integration, Regulation and Education Division  
Ministry of Health  
1515 Blanshard St,  
P.O. Box 9639,  
Stn Prov Govt  
Victoria, B.C. V8W 9P1  
Phone: 250-952-1880



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## NEWS RELEASE

For Immediate Release  
2018HLTH0016-000357  
March 8, 2018

Ministry of Health

### **Board appointments help dental college put public first**

VICTORIA – To support the College of Dental Surgeons of British Columbia (CDSBC) in ensuring that dentists, dental therapists and certified dental assistants provide people with safe care and services, the Ministry of Health has appointed five new board members to the board of the CDSBC.

“The new public board members of the CDSBC bring a range of experience from the public and private health-care sectors,” said Health Minister Adrian Dix. “The diversity in background, perspective and expertise they bring will help to stabilize the board and support the college in acting in the best interest of the public.”

Public board members being appointed are:

- Heather Anne Davidson, assistant deputy minister for the Ministry of Health;
- Dr. Lynn Stevenson, associate deputy minister for the Ministry of Health;
- Sabine Feulgen, associate deputy minister, corporate services for the Ministry of Health;
- Dianne Doyle, president and CEO of Providence Health Care; and
- Carl Roy, president and CEO of the Provincial Health Services Authority.

Together, they bring a depth of experience in the public and private sectors, health research, clinical patient services and a variety of non-profit board work.

In a further move to assist the college in serving British Columbians, Dix took the rare and significant step of moving forward with a review into the administrative and operational practices of the college, including the board of the CDSBC.

The review, which is in response to a series of unrelated complaints made against the college, will generate learnings that the CDSBC and professional colleges throughout B.C.’s health system will be able to apply as best practices.

Dix has asked Harry Cayton, chief executive of the United Kingdom’s Professional Standards Authority to conduct the review. Cayton, a leading expert in the field of professional regulation, has worked with numerous regulatory bodies including the College of the Registered Nurses of British Columbia and the Royal College of Dental Surgeons of Ontario. In addition to the work carried out across Canada, Cayton led a special investigation on the U.K.’s General Dental Council in 2015.

“I’ve asked Harry Cayton to complete the review to support the college in its continued work in service of the health and safety of British Columbians,” Dix said. “We’re working with the college to ensure the public’s best interest and safety remains in the forefront of their actions.”

A backgrounder follows.

**Contact:**

Ministry of Health  
Communications  
250 952-1887 (media line)

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## BACKGROUND

For Immediate Release  
2018HLTH0016-000357  
March 8, 2018

Ministry of Health

### **Board members appointed**

**Heather Anne Davidson** is an assistant deputy minister with the B.C. Ministry of Health. Davidson was previously the assistant deputy minister for the Ministry of Employment and Income Assistance. Active in her community, Davidson serves as a director for the Canadian Institute for Patient Safety. She has held previous director roles for the Canadian Institute for Health Information, the Canadian Association for Health Services and Policy Research, the Michael Smith Health Research Foundation, and the Institute for Health System Sustainability.

**Lynn Stevenson** is a senior health-care executive with extensive leadership experience in health-care operations, quality and safety, human resources and research. Stevenson is a registered nurse and has a PhD with a research focus on organizational change, practice and leadership. She is an associate deputy minister with the B.C. Ministry of Health. In this role, she provides leadership to the health services portfolio, including medical beneficiary and pharmaceuticals, health-service policy, quality assurance, population and public health, planning and innovation divisions and health-sector performance, information, analytics and reporting.

Stevenson has board experience as the past co-chair of the British Columbia Academic Health Council, a member of the Royal Roads University School of Leadership Studies advisory council.

**Sabine Feulgen** is an associate deputy minister, with the B.C. Ministry of Health. In this role, Feulgen is responsible for providing leadership to the ministry's finance and corporate services division, the information management and information technology division, the information analysis and reporting division, and the medical beneficiary and pharmaceuticals division. Feulgen is the board chair for several of the ministry's major capital project boards, including the Clinical Systems and Transformation Project.

**Dianne Doyle** has held the role of president and CEO of Providence Health Care since 2006. Doyle began her health-care career as a staff nurse and has held multiple roles of clinician, educator and administrator. Under her leadership, Providence has been recognized with numerous provincial and national awards, including "Canada's 10 Most Admired Corporate Cultures" and "Top Employer for New Canadians".

She is a fellow of the Canadian College of Health Leaders and a frequent presenter at quality and leadership forums and a member of many provincial and national boards. In 2007 and 2008, the Women's Executive Network named Doyle as one of Canada's Top 100 Most Powerful Women in the Public Sector.

**Carl Roy** was appointed president and CEO of the Provincial Health Services Authority (PHSA) in January 2014, bringing more than 30 years of experience in both the public and private health-

care sectors to the role. He is known for his commitment to innovative change, people-focused management and passion for solving challenges. Having joined PHSA in 2010 as senior vice-president, Roy served as executive officer for the Emergency and Health Services Commission (now BC Emergency Health Services). In this role, he successfully led the integration of the BC Ambulance Service into the health sector. In 2012, he was promoted to the position of executive vice-president and chief administrative officer, providing leadership across PHSA that centred on performance enhancement and service integration. Prior to joining PHSA, Roy served as CEO for Providence Health Care in Vancouver, president of the Caritas Health Group in Edmonton, and president and CEO of Sudbury General Hospital and St. Joseph's Health Centre in Sudbury, Ont., as well as several health-care companies.

**Contact:**

Ministry of Health  
Communications  
250 952-1887 (media line)

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## Gregg, Andrea HLTH:EX

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**From:** MacKinnon, Mark HLTH:EX  
**Sent:** Thursday, March 8, 2018 1:41 PM  
**To:** Harry Cayton (harry.cayton@professionalstandards.org.uk)  
**Cc:** Thorneloe, Meghan HLTH:EX; Younker, Katherine E HLTH:EX; MacKinnon, Mark HLTH:EX  
**Subject:** NR\_Inquiry Announced\_March 8\_18\_DRAFT 120  
**Attachments:** NR\_Inquiry Announced\_March 8\_18\_DRAFT 120.docx  
**Importance:** High

Hi Harry,

My apologies for not getting this to you sooner. Attached is the proposed final version of the news release. The current plan is for it to be released at 2:30 pm BC time. I am about to head out to the Minister's office, so likely won't be able to do much with anything you may send back our way. With that in mind, I have copied Meghan and Kathy – both of whom you met when you were recently here. Please copy them on your response, and they will ensure that any comments you may have find their way to the communications folks.

Thanks again, Harry.

Mark

## Gregg, Andrea HLTH:EX

---

**From:** Harry Cayton <Harry.Cayton@professionalstandards.org.uk>  
**Sent:** Thursday, March 8, 2018 10:42 AM  
**To:** MacKinnon, Mark HLTH:EX  
**Subject:** Re: various documents

PS

We have also done regulatory reviews in Australia, New Zealand, Hong Kong and Ireland  
And I forgot we were commissioned by the Ontario Ministry to do a gap analysis of their personal support workers registry in 2015.

H

Harry Cayton,  
Chief Executive,  
Professional Standards Authority.  
[harry.cayton@professionalstandards.org.uk](mailto:harry.cayton@professionalstandards.org.uk)  
07912 300410

On 8 Mar 2018, at 18:16, MacKinnon, Mark HLTH:EX <[Mark.MacKinnon@gov.bc.ca](mailto:Mark.MacKinnon@gov.bc.ca)> wrote:

Hi Harry,  
Thanks very much for taking my call. In order to assist the folks preparing the draft news release, could I impose on you to send me a very brief summary of your recent engagements in Canada, generally, and in BC in particular?  
Thanks,  
Mark

---

**From:** MacKinnon, Mark HLTH:EX  
**Sent:** Thursday, March 8, 2018 9:15 AM  
**To:** 'Harry Cayton'  
**Cc:** MacKinnon, Mark HLTH:EX  
**Subject:** RE: various documents

**Importance:** High

Good afternoon Harry,

I have direction to speak with you about a potential appointment here in BC. This appointment would be along the lines of a discussion we had while you were here, and there is a desire to make an announcement here in BC today. The stated preference is for the announcement to be able to reference you and the Authority.

Are you available for a phone call to discuss? If so, please let me know which number I should use to reach you.

I apologize for the short notice.

Thanks very much,

Mark

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**From:** Harry Cayton [<mailto:Harry.Cayton@professionalstandards.org.uk>]

**Sent:** Wednesday, February 28, 2018 8:49 PM

**To:** MacKinnon, Mark HLTH:EX

**Subject:** various documents

Mark,

I said i'd send you copies of a couple of the slides i used and other bits and pieces. So here they are.

It was good to meet with you and the team yesterday. I know how you feel pushing that boulder up the hill but it will be worth it I believe.

s.13

Various bits attached - if I've missed anything you particularly remember let me know.

Harry

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## Gregg, Andrea HLTH:EX

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**From:** Harry Cayton <Harry.Cayton@professionalstandards.org.uk>  
**Sent:** Thursday, March 8, 2018 11:33 PM  
**To:** MacKinnon, Mark HLTH:EX  
**Subject:** Re: NR\_Inquiry Announced\_March 8\_18\_DRAFT 120

Mark,  
I've asked Louise in my office to try and  
Find time for us to have a telephone conference next week.

Harry

Harry Cayton,  
Chief Executive,  
Professional Standards Authority.  
[harry.cayton@professionalstandards.org.uk](mailto:harry.cayton@professionalstandards.org.uk)  
07912 300410

On 8 Mar 2018, at 21:41, MacKinnon, Mark HLTH:EX <[Mark.MacKinnon@gov.bc.ca](mailto:Mark.MacKinnon@gov.bc.ca)> wrote:

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Mark

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