

## Yeung, Lucinda HLTH:EX

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**From:** Yeung, Lucinda HLTH:EX  
**Sent:** Thursday, October 5, 2017 10:34 AM  
**To:** Burnham, Lindsey HLTH:EX  
**Subject:** Fwd: s.22

Hi Lindsey,

Please find attached a consent form for the case regarding dialysis for patients in Powell River.

Lucinda Yeung  
Executive Assistant to the Honourable Minister Adrian Dix | Minister of Health  
PO Box 9050 Stn Prov Gov, Victoria, BC, V8W 9E2 | 250-953-3547

Begin forwarded message:

**From:** "Hathaway, Maggie LASS:EX" <[Maggie.Hathaway@leg.bc.ca](mailto:Maggie.Hathaway@leg.bc.ca)>  
**Date:** October 4, 2017 at 4:40:32 PM PDT  
**To:** "Yeung, Lucinda HLTH:EX" <[Lucinda.Yeung@gov.bc.ca](mailto:Lucinda.Yeung@gov.bc.ca)>  
**Subject:** s.22

Hello Lucinda: Please find attached the consent to release personal information you require. I have also attached the one she signed authorizing me to act on her behalf for your records.

Thanks so much for your help on this issue.

Maggie Hathaway, Constituency Assistant  
Office of Nicholas Simons, MLA for Powell River-Sunshine Coast  
604-485-1249 Toll Free: 1-866-373-0792

## Yeung, Lucinda HLTH:EX

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**From:** Yeung, Lucinda HLTH:EX  
**Sent:** Thursday, October 5, 2017 12:50 PM  
**To:** Burnham, Lindsey HLTH:EX  
**Subject:** Re: Constituent Concern on mental health issues

Of course! I am heading into a meeting now, will call at about 3 pm.

Lucinda Yeung  
Executive Assistant to the Honourable Minister Adrian Dix | Minister of Health  
PO Box 9050 Stn Prov Gov. Victoria, BC, V8W 9E2 | 250-953-3547

On Oct 5, 2017, at 11:40 AM, Burnham, Lindsey HLTH:EX <[Lindsey.Burnham@gov.bc.ca](mailto:Lindsey.Burnham@gov.bc.ca)> wrote:

Hi Lucinda – can we touch base on this case today? Please call me when you have a free minute to chat  
😊

Thank you!

*Lindsey Burnham*

FOI Coordinator | Assistant Deputy Minister's Office | Finance and Corporate Services | Ministry of Health  
PO BOX 9647 Stn Prov Gov't V8W 9P4 | [Lindsey.Burnham@gov.bc.ca](mailto:Lindsey.Burnham@gov.bc.ca) | wk: 250-952-2690

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**From:** Yeung, Lucinda HLTH:EX  
**Sent:** Thursday, September 28, 2017 4:42 PM  
**To:** Burnham, Lindsey HLTH:EX  
**Subject:** FW: Constituent Concern on mental health issues

Hi Lindsey,

Please see below for a case that was referred from a MLA constituency office. Can you call to discuss?

s.22

Many thanks,

Lucinda Yeung

Executive Assistant to the Honourable Minister Adrian Dix | Minister of Health  
PO Box 9050 Stn Prov Gov, Victoria, BC, V8W 9E2 | 250-953-3547

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**From:** Dix.MLA, Adrian [<mailto:Adrian.Dix.MLA@leg.bc.ca>]

**Sent:** Thursday, September 28, 2017 4:17 PM

**To:** Yeung, Lucinda HLTH:EX

**Subject:** FW: Constituent Concern on mental health issues

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**From:** Kang.MLA, Anne

**Sent:** July 20, 2017 3:58 PM

**To:** Dix.MLA, Adrian <[Adrian.Dix.MLA@leg.bc.ca](mailto:Adrian.Dix.MLA@leg.bc.ca)>; Darcy.MLA, Judy <[Judy.Darcy.MLA@leg.bc.ca](mailto:Judy.Darcy.MLA@leg.bc.ca)>

**Cc:** s.22

**Subject:** Constituent Concern on mental health issues

Dear Constituency Office for

Adrian Dix, Minister of Health / MLA for Vancouver Kingsway,

Judy Darcy, Minister of Mental Health and Addictions / MLA for New Westminster,

My name is Henry Jiun-Hsien Yao and I am the Constituency Assistant for Anne Kang,  
Parliamentary Secretary for Seniors / MLA for Burnaby-Deer Lake.

I have cced the constituent in this email and I hope together we can better our community and nurture connections and support for one another.

Thank you  
Henry YAO

## Yeung, Lucinda HLTH:EX

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**From:** Yeung, Lucinda HLTH:EX  
**Sent:** Tuesday, October 10, 2017 11:57 AM  
**To:** Hosseinzadeh, Nick LASS:EX  
**Subject:** Re: Follow up from phone call

Hi Nick,

I hope this finds you well after a lovely Thanksgiving. We can certainly arrange for Friday afternoon, October 13, between 1:30 to 4:00 pm or Saturday afternoon between 1-2:30.

Can you inquire with s.22 which of these times will work best for her schedule? As well, can you provide us with a contact number with which we can reach s.22 on the day of the meeting?

Thank you,

Lucinda Yeung  
Executive Assistant to the Honourable Minister Adrian Dix | Minister of Health  
PO Box 9050 Stn Prov Gov, Victoria, BC, V8W 9E2 | [250-953-3547](tel:250-953-3547)

On Oct 2, 2017, at 3:02 PM, Hosseinzadeh, Nick <[Nick.Hosseinzadeh@leg.bc.ca](mailto:Nick.Hosseinzadeh@leg.bc.ca)> wrote:

Yes to both days.

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**From:** Yeung, Lucinda HLTH:EX [<mailto:Lucinda.Yeung@gov.bc.ca>]  
**Sent:** October 2, 2017 2:56 PM  
**To:** Hosseinzadeh, Nick <[Nick.Hosseinzadeh@leg.bc.ca](mailto:Nick.Hosseinzadeh@leg.bc.ca)>  
**Subject:** Re: Follow up from phone call

Hi Nick,

I regret to have missed your call. We can certainly look at a time next week, possibly on a Friday or Saturday. Did s.22 mention if she will be available next week?

Thanks and warm regards,

Lucinda Yeung  
Executive Assistant to the Honourable Minister Adrian Dix | Minister of Health  
PO Box 9050 Stn Prov Gov, Victoria, BC, V8W 9E2 | [250-953-3547](tel:250-953-3547)

On Oct 2, 2017, at 2:41 PM, Hosseinzadeh, Nick <[Nick.Hosseinzadeh@leg.bc.ca](mailto:Nick.Hosseinzadeh@leg.bc.ca)> wrote:

Hey Lucinda,

I gave the office a call but you were out. s.22  
s.22

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**From:** Hosseinzadeh, Nick  
**Sent:** September 19, 2017 2:15 PM

**To:** Yeung, Lucinda HLTH:EX <[Lucinda.Yeung@gov.bc.ca](mailto:Lucinda.Yeung@gov.bc.ca)>

**Subject:** Follow up from phone call

Hey Lucinda,

As we discussed, Minister Dix spoke with MLA Thornthwaite in the House today and said he would be ok with meeting with her constituent, s.22. The details of the issue he would like to speak to him about are in the attached file. It would be preferable if the meeting was in Vancouver (I believe they discussed that), and Minister Dix said Jane can attend if she'd like (pending her own calendar!).

Thanks so much!!!

**Nick Hosseinzadeh** | Constituency Assistant

Jane Thornthwaite, MLA

North Vancouver – Seymour

#217-1233 Lynn Valley Road

North Vancouver, B.C.

**P:** 604.983.9852 | **F:** 604.983.9978

[www.janethornthwaitemla.bc.ca](http://www.janethornthwaitemla.bc.ca)

**Yeung, Lucinda HLTH:EX**

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**From:** Yeung, Lucinda HLTH:EX  
**Sent:** Monday, October 16, 2017 10:25 AM  
**To:** Burnham, Lindsey HLTH:EX  
**Subject:** Re: Support letter for s.22

Hello Lindsey,

Thank you! Yes I intend to review the case first and call Preet today. I'll be in touch if I have any questions.

Warmly,

Lucinda Yeung  
Executive Assistant to the Honourable Minister Adrian Dix | Minister of Health  
PO Box 9050 Stn Prov Gov, Victoria, BC, V8W 9E2 | [250-953-3547](tel:250-953-3547)

On Oct 16, 2017, at 10:13 AM, Burnham, Lindsey HLTH:EX <[Lindsey.Burnham@gov.bc.ca](mailto:Lindsey.Burnham@gov.bc.ca)> wrote:

Good morning Lucinda,

Hope you had a lovely weekend.

I have received another follow up email from Preet. Please see below. I have not responded to her email yet. Let me know if you would like for me to do anything 😊

Lindsey Burnham  
FOI Coordinator | Assistant Deputy Minister's Office | Finance and Corporate Services | Ministry of Health  
PO BOX 9647 Stn Prov Gov't V8W 9P4 |  
[Lindsey.Burnham@gov.bc.ca](mailto:Lindsey.Burnham@gov.bc.ca) <<mailto:Lindsey.Burnham@gov.bc.ca>> | wk: 250-952-2690

From: Sangha, Preet [<mailto:Preet.Sangha@leg.bc.ca>]  
Sent: Friday, October 13, 2017 1:50 PM  
To: Burnham, Lindsey HLTH:EX  
Subject: RE: Support letter for s.22

Hello Lindsey,

Is there any update <sup>s.22</sup>  
<sup>s.22</sup> information.

I'd like to be able to give them some

Thanks,

Preet Sangha  
Constituency Assistant for

Jinny Sims, MLA  
Surrey-Panorama

From: Burnham, Lindsey HLTH:EX [mailto:Lindsey.Burnham@gov.bc.ca]  
Sent: Thursday, October 5, 2017 8:32 AM  
To: Sangha, Preet <Preet.Sangha@leg.bc.ca<mailto:Preet.Sangha@leg.bc.ca>>  
Subject: RE: Support letter for s.22

Thank you Preet. I will send this along right away.

Lindsey Burnham  
FOI Coordinator | Assistant Deputy Minister's Office | Finance and Corporate Services | Ministry  
of Health  
PO BOX 9647 Stn Prov Gov't V8W 9P4 |  
Lindsey.Burnham@gov.bc.ca<mailto:Lindsey.Burnham@gov.bc.ca> | wk: 250-952-2690

From: Sangha, Preet [mailto:Preet.Sangha@leg.bc.ca]  
Sent: Wednesday, October 4, 2017 5:12 PM  
To: Burnham, Lindsey HLTH:EX  
Subject: FW: Support letter for s.22

Hello Lindsey,

s.22

has forwarded another letter to me. Please see attached file.

Thanks,  
Preet Sangha  
Constituency Assistant for  
Hon. Jinny Sims, MLA  
Surrey-Panorama

From: P Sangha [mailto:s.22]  
Sent: Wednesday, October 4, 2017 4:59 PM  
To: Sangha, Preet <Preet.Sangha@leg.bc.ca<mailto:Preet.Sangha@leg.bc.ca>>  
Subject: Fwd: Support letter for s.22

----- Forwarded message -----

From s.22  
Date: Tue, Oct 3, 2017 at 3:50 PM  
Subject: Support letter for s.22  
To s.22

s.22

<FW: 1094122 - MLA Jinny Sims re s.22



## Yeung, Lucinda HLTH:EX

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**From:** Yeung, Lucinda HLTH:EX  
**Sent:** Wednesday, October 18, 2017 9:16 AM  
**To:** Burnham, Lindsey HLTH:EX  
**Subject:** Re: s.22 - Medical Care

Good morning Lindsey!

Thanks for the follow-up. No I do not believe I have received further information regarding this case since our last conversation.

Warmly,

Lucinda Yeung  
Executive Assistant to the Honourable Minister Adrian Dix | Minister of Health  
PO Box 9050 Stn Prov Gov, Victoria, BC, V8W 9E2 | 250-953-3547

On Oct 18, 2017, at 8:48 AM, Burnham, Lindsey HLTH:EX <[Lindsey.Burnham@gov.bc.ca](mailto:Lindsey.Burnham@gov.bc.ca)> wrote:

Good morning Lucinda,

Just checking in to see if you have received anything back on your points below? If not, I will follow up with the team today and get a status for you 😊

*Lindsey Burnham*

FOI Coordinator | Assistant Deputy Minister's Office | Finance and Corporate Services | Ministry of Health  
PO BOX 9647 Stn Prov Gov't V8W 9P4 | [Lindsey.Burnham@gov.bc.ca](mailto:Lindsey.Burnham@gov.bc.ca) | wk: 250-952-2690

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**From:** Yeung, Lucinda HLTH:EX  
**Sent:** Monday, October 2, 2017 11:21 AM  
**To:** Burnham, Lindsey HLTH:EX  
**Subject:** RE: s.22 - Medical Care

Hi Lindsey,

Further to our conversation, I believe the following actions will be helpful to the family's case:

s.22

Many thanks,

Lucinda Yeung

Executive Assistant to the Honourable Minister Adrian Dix | Minister of Health  
PO Box 9050 Stn Prov Gov, Victoria, BC, V8W 9E2 | 250-953-3547

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**From:** Yeung, Lucinda HLTH:EX  
**Sent:** Friday, September 29, 2017 12:03 PM  
**To:** Burnham, Lindsey HLTH:EX  
**Subject:** RE: s.22 - Medical Care

Hi Lindsey,

My mobile number is s.17 Please feel free to call anytime.

I spoke with Tamara, CA to MLA Dan Davies, and she provided an update from the constituent below. I  
s.22

Always a pleasure to work with you ☺

Warmly,

Lucinda Yeung

Executive Assistant to the Honourable Minister Adrian Dix | Minister of Health  
PO Box 9050 Stn Prov Gov, Victoria, BC, V8W 9E2 | W: 250-953-3547 | C: 604-202-8944

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**From:** Wilkinson, Tamara [mailto:Tamara.Wilkinson@leg.bc.ca]  
**Sent:** Friday, September 29, 2017 10:56 AM  
**To:** Burnham, Lindsey HLTH:EX; Yeung, Lucinda HLTH:EX  
**Subject:** Fw: s.22 - Medical Care

Received this email from s.22 yesterday afternoon



**Tamara Wilkinson**  
Constituency Assistant  
Dan Davies, MLA  
Peace River North  
10104 100 St.,  
Fort St John, British Columbia V1J 3Y7  
Office: (250)263-0101  
Mobile: (250)263-1025  
Email [Tamara.Wilkinson@leg.bc.ca](mailto:Tamara.Wilkinson@leg.bc.ca)

Page 11 to/à Page 12

Withheld pursuant to/removed as

s.22

## Yeung, Lucinda HLTH:EX

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**From:** Yeung, Lucinda HLTH:EX  
**Sent:** Wednesday, October 18, 2017 1:38 PM  
**To:** Chen.MLA, Katrina LASS:EX  
**Subject:** EA contact for Minister of Health

Hello Gurbeen,

It was such a pleasure to speak with you this afternoon, and thank you for your flexibility.

Further to our conversation I wanted to send you my contact so you may direct your constituents concerns to our office.

Many thanks,

Lucinda Yeung  
Executive Assistant to the Honourable Minister Adrian Dix | Minister of Health  
PO Box 9050 Stn Prov Gov, Victoria, BC, V8W 9E2 | 250-953-3547

## Yeung, Lucinda HLTH:EX

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**From:** Yeung, Lucinda HLTH:EX  
**Sent:** Monday, October 23, 2017 12:15 PM  
**To:** Fullaway, Elijah HLTH:EX  
**Subject:** Re: s.22

Happy Monday Elijah!

Thank you for the message. We have called s.22 to work on their case.

Kind regards,

Lucinda Yeung  
Executive Assistant to the Honourable Minister Adrian Dix | Minister of Health  
PO Box 9050 Stn Prov Gov, Victoria, BC, V8W 9E2 | 250-953-3547

On Oct 23, 2017, at 9:16 AM, Fullaway, Elijah HLTH:EX <[Elijah.Fullaway@gov.bc.ca](mailto:Elijah.Fullaway@gov.bc.ca)> wrote:

Happy Monday Lucinda!

Angela let me know that she passed on information to you of someone who called under the names s.22 just called back to see if there is any update with her request to speak with the Minister. She has said that they know the Minister personally, but they can't disclose their last names due to their issue and privacy reasons. They have asked if you could call them back at s.22 s.22

Thank you ☺

Elijah Fullaway  
Administrative Assistant to the Honourable Minister Adrian Dix | Minister of Health  
PO Box 9050 Stn Prov Gov, Victoria, BC, V8W 9E2 | 250-953-3547

## Yeung, Lucinda HLTH:EX

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**From:** Yeung, Lucinda HLTH:EX  
**Sent:** Wednesday, October 25, 2017 10:42 AM  
**To:** Sangha, Preet LASS:EX  
**Subject:** Re: 1094122 - MLA Jinny Sims re s.22

Hi Preet,

I understand that s.22 had reached out to the Ministry of Health for follow up. I spoke with staff this morning and can confirm that they are inquiring into the family's request. May I call you this afternoon?

If s.22 contacts your office please let him know.

Thank you,

Lucinda

Lucinda Yeung  
Executive Assistant to the Honourable Minister Adrian Dix | Minister of Health  
PO Box 9050 Stn Prov Gov, Victoria, BC, V8W 9E2 | [250-953-3547](tel:250-953-3547)

On Oct 16, 2017, at 3:59 PM, Yeung, Lucinda HLTH:EX <[Lucinda.Yeung@gov.bc.ca](mailto:Lucinda.Yeung@gov.bc.ca)> wrote:

Hi Preet,

It was a pleasure speaking with you this afternoon. As discussed, when the opportunity arises, please clarify s.22

s.22

Thanks and warm regards,

Lucinda Yeung  
Executive Assistant to the Honourable Minister Adrian Dix | Minister of Health  
PO Box 9050 Stn Prov Gov, Victoria, BC, V8W 9E2 | [250-953-3547](tel:250-953-3547)

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**From:** Sims.MLA, Jinny [<mailto:Jinny.Sims.MLA@leg.bc.ca>]  
**Sent:** Tuesday, September 12, 2017 6:49 PM  
**To:** Burnham, Lindsey HLTH:EX  
**Subject:** RE: Jinny Sims Constituency

Hi Lindsey,

s.22

Best,

Preet Sangha  
Constituency Assistant for  
Jinny Sims, MLA  
Surrey-Panorama

## Yeung, Lucinda HLTH:EX

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**From:** Yeung, Lucinda HLTH:EX  
**Sent:** Thursday, October 26, 2017 9:11 AM  
**To:** Will, Jordan HLTH:EX  
**Cc:** Power, Stephanie A HLTH:EX; Burnham, Lindsey HLTH:EX  
**Subject:** Re: constituent concern - switching from a health care card to a BC services card

Good morning Jordan,

Thank you so much for your hard work on the presentation today.

With your information, I now see that the confusion may stem from assuming that the new BC Services Card is the combined BCID/Driver's License and BC Services. To confirm, a constituent can apply for two cards:

- BC Services Card with legal name and photo ID
- 

Lucinda Yeung  
Executive Assistant to the Honourable Minister Adrian Dix | Minister of Health  
PO Box 9050 Stn Prov Gov, Victoria, BC, V8W 9E2 | [250-953-3547](tel:250-953-3547)

On Oct 25, 2017, at 7:37 PM, Will, Jordan HLTH:EX <[Jordan.Will@gov.bc.ca](mailto:Jordan.Will@gov.bc.ca)> wrote:

Good evening Lucinda,

To provide some information in regard to your request, I have included some good background information on the BC Services Card.

Overall, there will not be a disruption to coverage or service for individuals affected by the change. They may end up with two cards, one with their legal name, and one with the name on their Driver's License. One will have a photo and one will not. Not entirely different from the situation now with a driver's license and care card.

To speak to some of the specifics of the constituent concerns regarding implementation and the messaging from HIBC, I have cc'd Stephanie Power from Medical Beneficiaries, who may be able to provide more accurate messaging.

Hopefully this is helpful. Let's connect in the morning if you have further questions.

Thanks

**JORDAN WILL**  
Director, Executive Operations  
Office of the Deputy Minister  
Ministry of Health

P: 250.952.1908 | [Jordan.Will@gov.bc.ca](mailto:Jordan.Will@gov.bc.ca)



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**From:** Yeung, Lucinda HLTH:EX  
**Sent:** Wednesday, October 25, 2017 5:18 PM  
**To:** Will, Jordan HLTH:EX  
**Subject:** RE: constituent concern - switching from a health care card to a BC services card

Hello Jordan,

I hope this finds you well. In anticipation of the opportunity to speak with CAs tomorrow, I wanted to educate myself on this issue. I understand that this is a common case among constituency offices, and often confused with the discussion on double-barrelled names in the news.

There are two key issues:

1. For many constituents, the name on their CareCard does not match their Driver's License. Depending on the case this can be resolved by contacting ICBC and HIBC, but for others they are asked to undergo a legal name change and criminal record check (as described in the email below from Vancouver-Langara constituent).
2. There is confusion about MSP coverage and the validity of the BC Care Card when seeking health services at walk-in clinics, hospitals, and GPs. I conducted a cursory search of the information provided on the Gov website regarding the [BC Services Card](#), and found that there was a directive for "all eligible adults [to] renew enrolment in MSP by February 2018 and get a BC Services Card." However, according to this page on the website for College of Physicians and Surgeons: patients who present a BC CardCard for services after February 2018 can still receive services if they present one piece of photo ID.

Can you seek and provide further information?

Many thanks,

Lucinda Yeung  
Executive Assistant to the Honourable Minister Adrian Dix | Minister of Health  
PO Box 9050 Stn Prov Gov, Victoria, BC, V8W 9E2 | 250-953-3547

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**From:** Yeung, Lucinda HLTH:EX  
**Sent:** Friday, October 20, 2017 1:17 PM  
**To:** Will, Jordan HLTH:EX  
**Subject:** FW: constituent concern - switching from a health care card to a BC services card

Hi Jordan,

Regarding cases involving the phasing out of the BC Care Card in 2018, I wanted to follow our conversation yesterday with an example of a case that we understand are becoming increasingly common.

Many constituents face difficulty when they apply for the BC Services Card, though the key issue is that there is confusion about MSP coverage and the validity of the BC Care Card when seeking health services at walk-in clinics, hospitals, and GPs.

In addition to providing CAs with the information next week, I hope that you can assist in following up on another item—inquire and identify where communication between HIBC telephone support staff and members of the public might be breaking down.

Thank you, Jordan, and please do not hesitate to give me a call to discuss this if helpful.

Warmest regards,

Lucinda Yeung

Executive Assistant to the Honourable Minister Adrian Dix | Minister of Health  
PO Box 9050 Stn Prov Gov, Victoria, BC, V8W 9E2 | 250-953-3547

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**From:** Stannard, Mack [<mailto:Mack.Stannard@leg.bc.ca>]

**Sent:** Tuesday, October 10, 2017 1:54 PM

**To:** Burnham, Lindsey HLTH:EX

**Subject:** Re: constituent concern - switching from a health care card to a BC services card

Hi Lindsey,

Thanks for following up. Attached is the form. I've also included her initial email just so you can see her concern in detail. Thank you for your help !

Mackenzie

s.22

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**From:** Burnham, Lindsey HLTH:EX <[Lindsey.Burnham@gov.bc.ca](mailto:Lindsey.Burnham@gov.bc.ca)>  
**Sent:** Tuesday, October 10, 2017 11:42 AM  
**To:** Stannard, Mack  
**Subject:** FW: constituent concern - switching from a health care card to a BC services card

Hi Mack,

Thanks again for taking the time this morning to discuss. Please provide me a signed consent form at your earliest opportunity so that we may proceed.

Thank you,

*Lindsey Burnham*

FOI Coordinator | Assistant Deputy Minister's Office | Finance and Corporate Services | Ministry of Health  
PO BOX 9647 Stn Prov Gov't V8W 9P4 | [Lindsey.Burnham@gov.bc.ca](mailto:Lindsey.Burnham@gov.bc.ca) | wk: 250-952-2690

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**From:** Burnham, Lindsey HLTH:EX  
**Sent:** Friday, October 6, 2017 12:36 PM  
**To:** Stannard, Mack LASS:EX  
**Subject:** constituent concern

Good afternoon,

Could you please contact me at your earliest convenience 250-952-2690

I have some questions regarding a constituents file.

Thank you!

*Lindsey Burnham*

FOI Coordinator | Assistant Deputy Minister's Office | Finance and Corporate Services | Ministry of Health  
PO BOX 9647 Stn Prov Gov't V8W 9P4 | [Lindsey.Burnham@gov.bc.ca](mailto:Lindsey.Burnham@gov.bc.ca) | wk: 250-952-2690

<BC Services Card-Changes Affecting MSP from February 2013.docx>

<Partnering to Deliver the BC Services Card Program.docx>

## Yeung, Lucinda HLTH:EX

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**From:** Yeung, Lucinda HLTH:EX  
**Sent:** Thursday, October 26, 2017 10:22 AM  
**To:** McCormick, Erika HLTH:EX  
**Cc:** Singh, Jasmyn HLTH:EX  
**Subject:** Fwd: Phone call with Hon. Hedy Fry

Lucinda Yeung  
Executive Assistant to the Honourable Minister Adrian Dix | Minister of Health  
PO Box 9050 Stn Prov Gov, Victoria, BC, V8W 9E2 | 250-953-3547

Begin forwarded message:

**From:** "Dix.MLA, Adrian LASS:EX" <[Adrian.Dix.MLA@leg.bc.ca](mailto:Adrian.Dix.MLA@leg.bc.ca)>  
**Date:** October 26, 2017 at 9:46:20 AM PDT  
**To:** "Minister, HLTH HLTH:EX" <[HLTH.Minister@gov.bc.ca](mailto:HLTH.Minister@gov.bc.ca)>  
**Cc:** "Yeung, Lucinda HLTH:EX" <[Lucinda.Yeung@gov.bc.ca](mailto:Lucinda.Yeung@gov.bc.ca)>  
**Subject:** FW: Phone call with Hon. Hedy Fry

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**From:** [hedy.fry.a1@parl.gc.ca](mailto:hedy.fry.a1@parl.gc.ca) [<mailto:hedy.fry.a1@parl.gc.ca>]  
**Sent:** Wednesday, October 25, 2017 10:38 AM  
**To:** Dix.MLA, Adrian <[Adrian.Dix.MLA@leg.bc.ca](mailto:Adrian.Dix.MLA@leg.bc.ca)>  
**Cc:** s.16  
**Subject:** Phone call with Hon. Hedy Fry

I am writing to arrange a call with Dr. Fry, MP for Vancouver Centre and Mr. Dix about the Opioid Crisis.  
I am wondering if we can arrange the call for this Friday, October 27th

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Don McDonald  
Chief of Staff/Executive Assistant  
Hon. Hedy Fry, PC, MP  
Vancouver Centre  
613-219-3306

## Yeung, Lucinda HLTH:EX

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**From:** Yeung, Lucinda HLTH:EX  
**Sent:** Thursday, October 26, 2017 6:27 PM  
**To:** s.22  
**Subject:** Re: Ministry of Health Consent Form

Good evening s.22

Thank you for detailing your thoughts and concerns in the letter below.

I've learned that there is one more detail related to consent that the Ministry requires. Can you give me a call tomorrow at your convenience? My direct line is s.17

Kind regards,

Lucinda Yeung  
Executive Assistant to the Honourable Minister Adrian Dix | Minister of Health  
PO Box 9050 Stn Prov Gov, Victoria, BC, V8W 9E2 | 250-953-3547

On Oct 26, 2017, at 4:01 PM, s.22 wrote:

s.22

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Withheld pursuant to/removed as

s.22

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**From:** Yeung, Lucinda HLTH:EX [mailto:Lucinda.Yeung@gov.bc.ca]  
**Sent:** October 10, 2017 2:36 PM  
**To:** s.22  
**Subject:** Ministry of Health Consent Form

Good afternoon s.22

It was a pleasure speaking with you this afternoon, and thank you for your patience in relating your concerns. For our reference, I include below your most recent correspondence that I received from the Minister's Office. As discussed, please find attached a consent form that, s.22  
s.22

Kind regards,

Lucinda Yeung  
Executive Assistant to the Honourable Minister Adrian Dix | Minister of Health  
PO Box 9050 Stn Prov Gov, Victoria, BC, V8W 9E2 | 250-953-3547

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**From:** s.22  
**Sent:** Tuesday, September 5, 2017 12:40 PM  
**To:** Minister, HLTH HLTH:EX  
**Subject:** 1092855 - Appointment With Minister Requested-URGENT  
**Importance:** High

MO Mtg Req – jp – XREF 1089903

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Attention: The Honourable Adrian Dix, Minister of Health



Page 26

Withheld pursuant to/removed as

s.22

## Yeung, Lucinda HLTH:EX

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**From:** Yeung, Lucinda HLTH:EX  
**Sent:** Thursday, October 26, 2017 7:17 PM  
**To:** s.22  
**Subject:**

Hi s.22

Thank you for the update. I am encouraged to hear that you were able to connect with s.22, and that there were actionable suggestions that came out of the conversation.

I am hopeful about the next steps, and I look forward to staying updated.

Kind regards,

Lucinda Yeung  
Executive Assistant to the Honourable Minister Adrian Dix | Minister of Health  
PO Box 9050 Stn Prov Gov, Victoria, BC, V8W 9E2 | 250-953-3547

On Oct 24, 2017, at 4:37 PM, s.22 wrote:

s.22

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Withheld pursuant to/removed as

s.22

## Yeung, Lucinda HLTH:EX

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**From:** Yeung, Lucinda HLTH:EX  
**Sent:** Thursday, October 26, 2017 8:43 PM  
**To:** Will, Jordan HLTH:EX  
**Cc:** van Baarsen, Amanda HLTH:EX; Burnham, Lindsey HLTH:EX  
**Subject:** Re: Patient Care Quality Stats

Hi Jordan,

Thank you! We also enjoyed the conversation and appreciate that you're available to share your feedback and ideas for the vision we want to put forward.

I also learned a lot from our time with Stephanie and am enthusiastic about the work that she and her team are doing on the BC Services Card--so thank you for arranging that too.

Lucinda Yeung  
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On Oct 26, 2017, at 5:18 PM, Will, Jordan HLTH:EX <[Jordan.Will@gov.bc.ca](mailto:Jordan.Will@gov.bc.ca)> wrote:

Good afternoon Amanda and Lucinda,

Thanks again for coming by the Ministry today. I enjoyed our brainstorming conversation and look forward to making some more progress next week.

I wanted to follow up on our discussion about Patient Care Quality volumes from the most recently published PCQRB Annual Report. Some other interesting information, including a summary of each recommendation and response made by the Boards, is available in the annual report.

Let me know if you have any questions or would like more information. Thanks

<image001.jpg>

**JORDAN WILL**  
Director, Executive Operations  
Office of the Deputy Minister  
Ministry of Health

P: 250.952.1908 | [Jordan.Will@gov.bc.ca](mailto:Jordan.Will@gov.bc.ca)



s.17

Text Message  
Tue, Oct 17, 5:46 PM

Lobby in about 5 minutes?  
Lynne

Hi Lynne! I am running slightly  
behind will be there in 10 if you  
are still there.

Ok we can wait



Text Message





Jordan



iMessage  
Thu, Oct 26, 10:03 AM

Hi Lucinda. We're here outside in the hallway. Let me know when we should step in

Hi Jordan, I'll join you in a minutes

Read 2017-10-26

Ok thanks!



iMessage

