

Re: Immediate Reporting to Licensing Branch – Residential Care

Facility **Orchard Haven**

Community **Keremeos**

Date **30/11/2018**

As set out in the Community Care and Assisted Living Act, the Director of Licensing may require a health authority to provide routine or special reports on the operation of licensed community care facilities within the area for which the health authority has responsibility, and the results of any investigations of community care facilities, or investigations of complaints, conducted for it within the area for which it has responsibility. Interior Health Community Care Licensing is committed to reporting to the Ministry of Health events of a serious nature in licensed residential care facilities. We are reporting that there is a reasonable potential for or actual:

- | | | |
|---|---------------------------------|------------------------------------|
| <input type="checkbox"/> Media involvement | <input type="checkbox"/> actual | <input type="checkbox"/> potential |
| <input type="checkbox"/> Political involvement (MLA, Minister of Health etc.) | <input type="checkbox"/> actual | <input type="checkbox"/> potential |
| <input type="checkbox"/> Police involvement | <input type="checkbox"/> actual | <input type="checkbox"/> potential |

Service Type **Long term Care**

Funding ☒ IH owned/operated ☐ Private/public partnership

Capacity **38**

Date of Last Risk Assessment (dd/mm/yyyy) **01/08/2017** ☐ High ☐ Moderate ☒ Low

The reported information is ☒ Aggression between persons in care with injury requiring transfer to hospital
☐ Elopement with search by facility or police/RCMP
☐ Assault of a resident by someone other than a resident
☐ Unexpected death where the death is being investigated by the Coroner
☐ Action on a Licence
☐ Other

SBAR Situation – A concise statement of the problem

Background – Pertinent and brief information related to the situation

Assessment – Analysis and considerations of options

Recommendations or request/recommend action

Issue

An altercation occurred between two PIC's on November 30, 2018 at 1430. s.22
s.22

s.22

s.22 Family immediately notified.

Licensing Direct received the IR on November 30, 2018 at 1539. Licensing Direct LO Nesbitt called the facility at 1615 and spoke with staff as the facility manager was unavailable (voice mail message left on the facility managers cell phone for a call back) . s.22

Licensing Direct LO Bullock contacted the facility and spoke with the facility manager Peggy Mutch on December 3, 2018 at 0805. Peggy indicated she s.22 was just reviewing the incident when LO called.

s.22

s.22

Peggy indicated she had just been in touch with the IH Health Service Administrator representative Jon Clare prior to the call with Licensing and would be working with them regarding s.22 and follow-up to the incident.

Licensing Direct intake LO Bullock contacted TL Byrne to discuss the incident Dec 3, 2018 0850. Decision made to complete immediate reporting form and email TL Byrne and Licensing Manager Lively.

PIC B is still in hospital at this time, Peggy has not communicated with the hospital or PIC's family yet to get an update on PIC's status, but she will be doing this later this morning.

Peggy will be updating Licensing later today after reviewing the incident and facility follow-up. Peggy will include information on s.22 as well as the measures taken over the weekend and moving forward. Peggy will also include information on the status of PIC B.