

FW: Question about RNs and government initiatives

From: Health, HLTH HLTH:EX <HLTH.Health@gov.bc.ca>
To: Dycke, Cassandra HLTH:EX <Cassandra.Dycke@gov.bc.ca>, Lawal, Cassandra CITZ:EX
Cc: Burnham, Lindsey HLTH:EX <Lindsey.Burnham@gov.bc.ca>, Hold - 200401 - Pulham, Lindsey HLTH:EX
Sent: August 1, 2018 12:46:07 PM PDT

Good Afternoon Cassandra:

As we haven't heard back from you we are just following up on the email below as to how you would like to move forward with this request.

*Kind regards,
Sandy Stevens*

From: Health, HLTH HLTH:EX
Sent: Friday, June 29, 2018 7:42 AM
To: Dycke, Cassandra HLTH:EX
Cc: Burnham, Lindsey HLTH:EX
Subject: FW: Question about RNs and government initiatives

Good Morning Cassandra:

For your review and direction, from MLA Honourable Lana Popham's Constituency Office. Please advise how you would like to move forward with this email.

*Kind regards,
Sandy Stevens*

*Issues Assessment and Liaison Analyst
Correspondence Lead
Corporate Operations (Pillar B0 fifth floor)
Ministry of Health
1515 Blanshard St|PO Box 9639 STN PROV GOVT|Victoria|BC|V8W 9P1
Tel: 250-952-1850|Fax: 250 952-1014 Email: Sandy.Stevens@gov.bc.ca*

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From: Wiczorek, Christopher [mailto:Christopher.Wiczorek@leg.bc.ca]
Sent: Thursday, June 28, 2018 1:01 PM
To: Minister, HLTH HLTH:EX
Cc: s.22
Subject: Question about RNs and government initiatives

Dear Minister Dix,

On behalf of Minister Popham I wanted to pass on some information about a recent conversation I had with

s.22

I know that the challenges you face are enormous as you work to ensure that British Columbians receive the healthcare they need. At the constituency level, the recent announcements of funding for more GPs and NPs – as well as the Government's transition towards team-based healthcare to ensure folks receive the healthcare they deserve – have been very well received.

While I know that hiring decisions are made primarily at the regional health authority level, s.22 is wondering what broader strategies and/or initiatives the Ministry is developing in order to combat shortages of RNs s.22

s.22 and perhaps more broadly in the Greater Victoria Region. I certainly recognize that this was an area that was severely neglected over the past decade, and s.22 experience serves as an example of why we need to change the healthcare status quo in this province to ensure she – and the thousands of people s.22 are able to count on a healthcare system that will be there for them.

Thank you kindly for your time and consideration of this request for information. Our office looks forward to learning more about the strategies and/or initiatives your Ministry is employing in this area.

Warmest regards,

Chris

Chris Wiczorek

Constituency Assistant to Hon. Lana Popham
Member of the B.C. Legislature for Saanich South and Minister of Agriculture for the B.C. Government
P: 250.479.4154 | F: 250.479.4176 | 260-4243 Glanford Avenue, Victoria BC V8Z 4B9

T/C details for DM/ Minister call at 3pm

From : Moulton, Holly HLTH:EX <Holly.Moulton@gov.bc.ca>
To: Dycke, Kassandra HLTH:EX <Kassandra.Dycke@gov.bc.ca>, Fullaway, Elijah HLTH:EX <Elijah.Fullaway@gov.bc.ca>, Lawal, Kassandra CITZ:EX
Sent: August 1, 2018 2:05:44 PM PDT

Please find below T/C details for the call from 3pm to 4pm today.

T/C: [s 15 s 17](#) Participant ID [s 15 s 17](#)

Agenda Items:

Orkambi Update (Eric Lun will also be on the call for this portion)

Nanaimo (Sabine will be on the call for this portion)

Trellis

Quadra Island

Regards

Holly Moulton

Director of Operations

Office of the Deputy Minister

Ministry of Health

Tel: 250 952 2162

DM Minister Meeting July 31 vs 1

From: Moulton, Holly HLTH:EX <Holly.Moulton@gov.bc.ca>
To: Dycke, Kassandra HLTH:EX <Kassandra.Dycke@gov.bc.ca>, Lawal, Kassandra CITZ:EX
Cc: Fullaway, Elijah HLTH:EX <Elijah.Fullaway@gov.bc.ca>
Sent: August 1, 2018 2:35:43 PM PDT
Attachments: DM Minister Meeting July 31 vs 1.docx

Hi Kassandra,

The attached outlines this afternoon's one hour call.

The first 30 mins approximately with Kathy and the other items to follow.

Regards,

Holly

DM Minister Meeting July 31 vs 1

From: Moulton, Holly HLTH:EX <Holly.Moulton@gov.bc.ca>
To: Dycke, Kassandra HLTH:EX <Kassandra.Dycke@gov.bc.ca>, Lawal, Kassandra CITZ:EX
Cc: Fullaway, Elijah HLTH:EX <Elijah.Fullaway@gov.bc.ca>
Sent: August 1, 2018 2:40:55 PM PDT
Attachments: DM Minister Meeting July 31 vs 1.docx

Apologies, one small change. Sabine will be on the entirety of the call.
Regards,
Holly

RE: ^{s.22}

From: Tombs, Brenda SDPR:EX <Brenda.Tombs@gov.bc.ca>
To: Scott, Samantha AG:EX <Samantha.Scott@gov.bc.ca>, Dycke, Cassandra HLTH:EX <Cassandra.Dycke@gov.bc.ca>, Scott, Samantha CITZ:EX, Lawal, Cassandra CITZ:EX
Sent: August 2, 2018 12:21:07 PM PDT
Attachments: image001.png

Thank you! I'll keep you both posted.
Brenda

From: Scott, Samantha AG:EX
Sent: Thursday, August 2, 2018 12:17 PM
To: Dycke, Cassandra HLTH:EX; Tombs, Brenda SDPR:EX
Subject: RE: ^{s.22}

Thanks everyone!

Samantha Scott | Executive Assistant to the Honourable Minister Eby
Ministry of the Attorney General
PO Box 9044 Stn Prov Gov, Victoria, BC, V8W 9E2 | 778-679-4889

From: Dycke, Cassandra HLTH:EX
Sent: August 2, 2018 12:12 PM
To: Tombs, Brenda SDPR:EX
Cc: Scott, Samantha AG:EX
Subject: RE: ^{s.22}

Yes, please. Thanks!! ☺

Kassandra Dycke
Office 250-953-3584 | Cell 778-678-3776
kassandra.dycke@gov.bc.ca

From: Tombs, Brenda SDPR:EX
Sent: Thursday, August 2, 2018 12:12 PM
To: Dycke, Cassandra HLTH:EX
Cc: Scott, Samantha AG:EX
Subject: RE: ^{s.22}

Hi Kass,
It does indeed. Would you like me to take over and see what CLBC has on this file?
Brenda

Brenda Tombs
Executive Assistant
Honourable Shane Simpson
Minister of Social Development and Poverty Reduction
C: 250.361.8147

From: Dycke, Cassandra HLTH:EX
Sent: Thursday, August 2, 2018 12:07 PM
To: Tombs, Brenda SDPR:EX
Cc: Scott, Samantha AG:EX
Subject: FW: ^{s.22}

Hi Brenda,
Samantha and I are wondering if this case would fall under your ministry. Can you have a look and advise?
Thanks
Kass

Kassandra Dycke
Office 250-953-3584 | Cell 778-678-3776
kassandra.dycke@gov.bc.ca

From: Pilotte, Hank [mailto:Hank.Pilotte@leg.bc.ca]
Sent: Thursday, August 2, 2018 11:16 AM
To: Scott, Samantha AG:EX; Dycke, Cassandra HLTH:EX
Subject: ^{s.22}

Good morning:

I trust all is well with the both of you on this sketchy AM.
I am sending the attached to the both of you as I am not sure which one of you would deal with this.
s.22

I look forward to your response on this very complicated situation.
I thank you in advance for your assistance.



Hank Pilotte

Constituency Assistant to

John Martin, MLA

Chilliwack

1-45953 Airport Road

Chilliwack, BC V2P 1A3

Phone: (604) 702-5214

Fax: (604) 702-5223

Toll Free Phone: 1-866-424-8350

Email : Hank.Pilotte@leg.bc.ca

From: ricohmfd@leg.bc.ca [mailto:ricohmfd@leg.bc.ca]

Sent: Thursday, August 2, 2018 10:59 AM

To: Pilotte, Hank <Hank.Pilotte@leg.bc.ca>

Subject: RicohScan

FW: Constituent Issue

From: Health, HLTH HLTH:EX <HLTH.Health@gov.bc.ca>
To: Dycke, Cassandra HLTH:EX <Cassandra.Dycke@gov.bc.ca>, Lawal, Cassandra CITZ:EX
Sent: August 2, 2018 2:19:56 PM PDT
Attachments: [s.22](#) 20171115.pdf, 1112057 Casework Report
(bullets) MLA ROutley re [s.22](#) .docx

Good Afternoon Cassandra,

Since I haven't heard back from you I am just following up on this email as MLA Doug Routley's office is wanting an update and inquiring about the timeframe for reimbursement. I don't see anything in CLIFF where copies of invoices/receipts have been received, that were mentioned in the bullets prepared under CLIFF 1112057, copy attached for easy reference.

Could you so kindly advise how to proceed with this one that came into the Ministers mail box.

*Kind regards,
Sandy Stevens*

From: Health, HLTH HLTH:EX
Sent: Tuesday, June 12, 2018 8:36 AM
To: Dycke, Cassandra HLTH:EX
Cc: Burnham, Lindsey HLTH:EX
Subject: FW: Constituent Issue

Good Morning Cassandra:

For your review and direction, from MLA Doug Routley's Constituency Office. Please advise how you would like to move forward with this email.

*Kind regards,
Sandy Stevens*

Issues Assessment and Liaison Analyst

Correspondence Lead

Corporate Operations (Pillar B0 fifth floor)

Ministry of Health

1515 Blanshard St | PO Box 9639 STN PROV GOVT | Victoria | BC | V8W 9P1

Tel: 250-952-1850 | Fax: 250 952-1014 Email: Sandy.Stevens@gov.bc.ca

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From: Miller, Sarah M. [mailto:Sarah.M.Miller@leg.bc.ca]
Sent: Monday, June 11, 2018 10:43 AM
To: Minister, HLTH HLTH:EX
Subject: Constituent Issue

Good Morning,

Please see attached consent form. My coworker, Patty, has been working on this file for some time and was recently told that the Ministry had reversed their decision [s.22](#) The

constituent has contacted our office for an update- wanting to confirm this information and inquire about the timeframe for reimbursement. Due to Patty [s.22](#) I am wondering if the Ministry can provide me this information so that I may pass it along to the constituent.

Regards,

Sarah M Miller

Constituency Assistant to

Doug Routley, MLA for Nanaimo~North Cowichan

bcgeu

Nanaimo

Unit 112- 50 Tenth Street | Telephone: 250.716.5221 | Fax: 250.716.5222

Ladysmith

1-16 High Street | PO Box 269 | Telephone: 250.245.9375 | Fax: 250.245.8164

www.dougroutley.ca

RESPONSE -- Shortage of family physicians in Victoria and area

From: Horgan.MLA, John <John.Horgan.MLA@leg.bc.ca>
To: Dycke, Cassandra HLTH:EX <Cassandra.Dycke@gov.bc.ca>, Lawal, Cassandra CITZ:EX
Cc: Fogg, Bruce PREM:EX <Bruce.Fogg@gov.bc.ca>
Sent: August 2, 2018 5:16:18 PM PDT

Hello Cassandra, hope you are well and enjoying some vacation time.

I am sharing this email with you directly to share as you see appropriate. I found the comments and feedback from s.22 to be thoughtful, informative and proactive.

If you had anyone who might want to reach out to her, I think they will be pleasantly enlightened.

All the best!

Moe

Constituency Assistant for MLA John Horgan
250-391-2801

Constituency Office Hours: Monday to Friday, 10 am to 4 pm

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From: s.22

Sent: Thursday, August 2, 2018 5:03 PM

To: Horgan.MLA, John <John.Horgan.MLA@leg.bc.ca>

Subject: Re: RESPONSE -- Shortage of family physicians in Victoria and area

Thank you Maureen for your lengthy response which provided some good information on the initiatives which are underway to increase the number of physicians available for our growing population. s.22

s.22

s.22

The model works well for patients with chronic disease. Nurse practitioners are an important part of such a multidisciplinary team and can do some of the gatekeeping to increase system efficiency.

I took a look at the link to the Victoria Division of Family Practice and found it heartening that there is an organization to support family physicians and to explore new models of service delivery. Unfortunately, the bottom line is still that no doctor is accepting patients at this time but there would appear to be some hope that in future, there may some options available. I am happy to hear that this issue has been assigned high priority.

Thank you for taking the time to respond in depth. I will be watching with interest as some of these initiatives unfold and will not give up the search for a physician or team where we will receive continuity of care. I have also expressed my concern to a Langford council member as I believe that there is a duty to provide services to the growing population which has resulted from a high rate of development on the Westshore. This duty needs to be a joint effort of all levels of government working cooperatively. Please share my comments as you see fit.

On Aug 2, 2018, at 4:04 PM, Horgan.MLA, John <John.Horgan.MLA@leg.bc.ca> wrote:

Dear s.22

Thank you for your email regarding the shortage of family physicians in Victoria area. My name is Maureen and I am a constituency assistant for MLA John Horgan. John and his colleagues take this shortage very seriously. I appreciate that you are in good health and are working towards a future plan. I would like to give you some back ground and share with you the position of the government: Primary care is the first point of contact for most patients in the health system, and the majority of patient visits are in a primary care setting. But many British Columbians cannot find a primary health care provider.

The Ministry of Health is focused on making certain there is the right number, type, and distribution of health care providers across the province. Our strategy to achieve this is interdisciplinary team-based care, where teams of doctors, nurse practitioners, nurses and other health care professionals work together to provide care to people.

There is a wealth of research evidence from around the world indicating that team-based care has significant benefits for patients, providers and the sustainability of the health system. Team-based care has been shown to reduce hospitalizations and physician visits while improving outcomes for patients with chronic diseases.

It also reduces duplication and streamlines care, increasing the efficiency and sustainability of the health system. The Ministry is currently working with a number of communities to test funding models to support team-based care in order to increase access for patients to primary care.

Expansion of team-based care will include adding team members to existing family practices and health authority primary care clinics to form in-practice teams, and networking clinics and providers into groups that work together as part of a broader community-based team. Giving providers the chance to be part of a team can also encourage existing providers to stay and attract new ones to the practice, which is particularly important in communities where people are having difficulty finding a regular primary care provider.

In addition to the work of the Ministry, groups of family doctors throughout the province are collaborating through their local Divisions of Family Practice to improve access for patients. On the South Island, the Victoria Division of Family Practice is recruiting new family doctors and locums to the community.

They are also supporting physician retention through succession planning, coaching, medical record optimization, and other initiatives to improve efficiency and allow doctors to accept more patients. If you would like to read more about what the Victoria Division of Family Practice is doing, I encourage you to visit their website at: www.divisionsbc.ca/victoria.

For those that do not have a primary care provider, working with a nurse practitioner may prove beneficial. Nurse practitioners perform the full range of nursing functions, as well as some functions similar to physicians such as diagnosing and managing common acute and chronic illnesses, prescribing, ordering diagnostic tests and referring to specialists.

Our government committed to training more doctors, nurses and allied health professions to care for our citizens. Strategies are underway at a provincial, regional, and community level to ensure the necessary health workforce is in place. For example, to address the shortage of physicians, the Ministry funds 346 entry-level physician training (residency) positions at the University of BC including 58 for physicians who have some of their training outside of Canada.

Another initiative is the Practice Ready Assessment BC (PRA-BC) program, which creates a pathway for experienced physicians from overseas to work in British Columbia. In its first two and a half years of operation, the PRA-BC program has brought 83 family physicians to BC.

Team-based care has great potential to help more people access care and is one of our top priorities. By bringing teams of family doctors, nurse practitioners, nurses and other health-care professionals together we can better address everyday health issues and support long-term health needs like home care.

We recognize that for those who are in urgent need of a family doctor, the work isn't happening quickly enough. But please be assured that we are making addressing the shortage a priority.

Thank you again for writing, and I hope this has started the process to address your concerns.

Kind regards,
Maureen

Maureen Mitchell-Starkey | Constituency Assistant to Honourable John Horgan, MLA, Langford-Juan de Fuca
#122 - 2806 Jacklin Road Victoria BC V9B 5A4 | P: 250-391-2801 | F: 250-391-2804
E: Maureen.Mitchell-Starkey@leg.bc.ca

Constituency Office Hours: Monday to Friday, 10 am to 4 pm

MLA Website and to Sign up for John's Newsletter: [MLA John Horgan](#) | Twitter: [John Horgan](#) | Facebook: [John Horgan](#)

<image001.png>

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RE: FOR YOUR URGENT AND IMMEDIATE ATTENTION

From: Kelly, Dermot <Dermot.Kelly@viha.ca>
To: Dycke, Cassandra HLTH:EX <Cassandra.Dycke@gov.bc.ca>, Lawal, Cassandra CITZ:EX
Sent: August 3, 2018 9:26:08 AM PDT

That is correct.

From: Dycke, Cassandra HLTH:EX <Cassandra.Dycke@gov.bc.ca>

Sent: Friday, August 03, 2018 9:25 AM

To: Kelly, Dermot <Dermot.Kelly@VIHA.CA>

Subject: FW: FOR YOUR URGENT AND IMMEDIATE ATTENTION

Hi Dermot – can you clarify for me what the statement below is indicating? Does this mean a decision not to move services to Cape Mudge?

Kassandra Dycke

Ministerial Assistant to

Hon. Adrian Dix, Minister of Health

Room 337| Parliament Buildings, Victoria, BC | V8W 9V1

Office 250-953-3584 | Cell 778-678-3776

kassandra.dycke@gov.bc.ca

From: Dix.MLA, Adrian [<mailto:Adrian.Dix.MLA@leg.bc.ca>]

Sent: Friday, August 3, 2018 9:08 AM

To: Minister, HLTH HLTH:EX

Cc: Dycke, Cassandra HLTH:EX

Subject: FW: FOR YOUR URGENT AND IMMEDIATE ATTENTION

From: Kelly, Dermot [<mailto:Dermot.Kelly@VIHA.CA>]

Sent: Friday, August 3, 2018 8:32 AM

To: 'Jim Abram' <s.22>

Cc: Gornall, Tom <Tom.Gornall@VIHA.CA>; Grace, Jennifer (Dr) <Jennifer.Grace@viha.ca>; Mitchell, Alison <Alison.Mitchell@viha.ca>; Trevena.MLA, Claire <Claire.Trevena.MLA@leg.bc.ca>; Dix.MLA, Adrian <Adrian.Dix.MLA@leg.bc.ca>

Subject: RE: FOR YOUR URGENT AND IMMEDIATE ATTENTION

Good morning Jim.

Thank you for taking my phone call yesterday.

As discussed, Island Health will work with QIMS to support the community to continue the team based care model at the current location over the interim period.

Alison and Tom will be in touch to determine some of the finer details.

Hope this news finds you well.

Thank you.

Dermot

From: Jim Abram <s.22>

Sent: Thursday, August 02, 2018 9:29 AM

To: s.22

Cc: Gornall, Tom; Grace, Jennifer (Dr); Kelly, Dermot; Allison.mitchell@viha.ca; Hon. Claire Trevena MLA; Hon. Adrian Dix MLA

Subject: Re: FOR YOUR URGENT AND IMMEDIATE ATTENTION

Note deletions in address block.

In my opinion, if we jump out there now without giving them at least a day to respond, we will lose credibility.

If they don't respond in some way by tomorrow, then I would suggest that it may be time to "take the gloves off".

I am very disappointed in s.22 not at least sending the standard auto response that all Ministers use to acknowledge receipt. I got one from Dix both times (almost immediate and really means nothing). But I do think it is weird.

So, s.22 et al, get ready but hope we don't have to go that route.

Jim

Sent from my iPhone so please excuse my fat fingered response

On Aug 2, 2018, at 9:13 AM, s.22

wrote:

Jim

You are certainly trucking the mail on this one. Greatly appreciated. Looks like they are either (1) indifferent, (2)are getting ready to point fingers at each other, or us, or (3) waiting till deadline and then saying to us “here’s all we’ve got. You’ve got to make do...or raise your own cash”

Are we at the stage where we should point fingers first? Or would this be counterproductive?

Perhaps s.22 might be able to draw on past experiences in this type of situation.

s.22

On Aug 2, 2018, at 8:00 AM, Jim Abram <s.22

wrote:

Good morning to all...

As the elected representative for Electoral Area C of the Strathcona Regional District, I am once again writing to you concerning the imminent closure of the Quadra Island Medical Clinic. My last email (included below) expresses our feelings of desperation and the urgency of a resolution to this situation.

I would note that I sent the request to all of you on Monday and with today being Thursday I am quite concerned that I have not had a single response from any of you. I find this very concerning when I have clearly pointed out in the previous email that we are reaching our absolute deadline for resolution.

The requests are clear and the letter that will be released publicly is clear.

I would respectfully request that you respond to my email.

Our dedicated group of volunteers that are working on this, our medical professionals and our community (my constituents) deserve an answer.

I look forward to your response in the immediate future.

Thanks in advance for your attention to this urgent matter.

Respectfully,

Jim Abram

Director, Area C

Strathcona Regional District

On Jul 30, 2018, at 10:42 AM, s.22

wrote:

To all concerned:

I am writing today as the Electoral Area Representative for the Strathcona Regional District, Area C (Discovery Islands - Mainland Inlets) regarding an extremely urgent matter that needs immediate action by Island Health and the Ministry of Health. As you will read below, the Quadra Island Medical Clinic will be closing its doors at the beginning of November. This will create an incredible void in the available medical services on Quadra island.

I have included below a short executive summary of the problem and our request to temporarily solve the problem. It requires the cooperation of both Island Health and the Ministry and would cover a period of approximately 14 months. The request is not a very large one and need not be considered precedent setting. It is an emergency.

As the representative of Area C, I represent the people served by this Clinic. Extreme hardship will be imposed upon them by this closure and excessive cost will be borne by the Ministry through the need for additional travel to Campbell River and the use of the Travel Assistance Program forms that will then be charged to the Ministry and paid to BC Ferries. As outlined below, our operational shortfall could be up to a *maximum* of \$100,000.00. This pales in comparison to the

minimum of approximately \$230,000.00 in Travel Assistance Program forms that the Ministry will need to fund due to the closure. I realize that Island Health does not necessarily have the funding for this operational request and that is why I am asking the Ministry to step in and help in this desperate situation. We need time to explore alternatives. We cannot do that without *commitment* of funding from both Island Health and the Ministry.

We have had commitments from Island Health for most parts of this request but we need commitment for *all* parts as listed below. We need that commitment immediately as our time has run out. I am including the letter that Dr. Boegel is required as a doctor to send out to her patients 3 months prior to her closing of the practice. This letter will be a public document and will certainly be noticed by the media. The issue has already been in articles in the local paper. This letter will be the definitive word on the closure. We all need to work together collaboratively to provide the service we are requesting, hopefully prior to this letter being released.

I would hope that you will be able to respond to this email right away.

We have no time left, through no fault of our own.

Thank you for your attention to this extremely important matter.

Respectfully,

Jim Abram

Director, Area C, Strathcona Regional District

Mary Boegel

<Executive Summary_20JUL2018 .pdf>

August 15, 2018

Dear Patients and Quadra Community,

It is with great sadness that I must inform you that I will be closing the Quadra Island Medical Clinic on November 15, 2018. Since announcing my retirement last winter I have attempted to find a physician to replace me and Dr. Kellerhals at QIMC. In those early months, as my recruitment efforts progressed, it became clear that it was not possible to recruit a physician interested in taking on the ownership and management of the clinic. As time went on without a likely successor, I asked a group of interested community members to form a working committee with the idea of forming a Health Society to assume ownership and management of the clinic at the time of my departure and to collaborate with Island Health and the Ministry of Health to financially support the Society toward this end.

The working group has held a community forum and has sought and received widespread community support. They have invited and welcomed the active involvement of our Regional Director, Jim Abram, sought the support of our MLA, Claire Trevena, met multiple times with Island Health representative Dr. Tom Gornall, met with representatives of the We Wai Kai Nation, including Chief Brian Assu, and Kwakiutl District Council Health Director for Campbell River, Kim Roberts, and consulted with the local Divisions of Family Practice administrator, Christine Colbert. They have received the support of Harbourside Medical Clinic in their efforts. They have researched the new Ministry of Health concept of serving communities by creating Community Health Centers that would house Patient Medical Homes, which could offer a wider scope of health services on Quadra. They have researched the expense to the Ministry of Health and to Island Health of the potential loss of medical services on Quadra including costs to the Transportation Assistance Program and emergency

services provision at Campbell River Hospital. They have officially formed the Quadra Island Health Society to carry on the work of the clinic and to investigate plans for ongoing health services for Quadra and the Discovery Islands.

After this extensive effort, I and the working committee have presented a concrete proposal to Island Health requesting, first, that Island Health apply to the Ministry of Health for authorization to allow the clinic to be staffed by a full-time locum physician during 2019 and, second, that Island Health subsidize the Health Society financially to cover expenses that might not be met by the income of the clinic during the transitional year. During the consultation process described above, I have received promises of support from Dr. Tom Gornall, who was assigned to represent Island Health in working with me and the committee. I have sought, contacted and received interest from physicians who would be pleased to share the extended locum position we seek.

Despite promises of support, Island Health has yet to apply to the Ministry for the extended locum position or to commit to provide the modest financial support requested to allow the Health Society to take on the financial obligations of the clinic. I had hoped to leave the clinic, which has provided not only physician services, but also lab and mental health services, in the hands of the newly formed Quadra Island Health Society. But, without a commitment of support from Island Health, the Society simply can't assume this burden.

I want to thank all my patients for the great gift you have given me, the joy of serving as your physician. I want to especially thank the committee members and Jim Abram who have worked so hard in the last months to maintain ongoing and create even better health services for our Quadra and outlying island communities.

With deep appreciation,

Special Authority Presentation_Meeting (13).msg

From: Bouma, Susan HLTH:EX s.15
To: Lawal, Kassandra CITZ:EX, HLTH R 795 HLTH:EX, Stirling, Kyle HLTH:EX, Yeung, Lucinda IRR:EX
Sent: August 3, 2018 1:10:17 PM PDT

Priority: Normal (5)
Calendar Item Type: REQUEST

Hi Lucinda and Kassandra,

Presentation will take place in room 795. You will need to sign in at the front. I will meet you in the lobby area and take you to the meeting room.

Thank you!

Chantal Traverse

A/Executive Assistant to Sue Bouma, A/Executive Director

PharmaCare Benefits Branch

Pharmaceutical Services Division, Ministry of Health

1515 Blanshard St | PO BOX 9652 STN PROV GOVT | Victoria BC | V8W 9P4

Telephone: 250-952-1090 | Fax: 250-952-2216 | Chantal.Traverse@gov.bc.ca<mailto:Chantal.Traverse@gov.bc.ca>

FW: Federation of Associations for Counselling Therapists - Letter

From: Health, HLTH HLTH:EX <HLTH.Health@gov.bc.ca>
To: Dycke, Kassandra HLTH:EX <Kassandra.Dycke@gov.bc.ca>, Lawal, Kassandra CITZ:EX
Cc: Burnham, Lindsey HLTH:EX <Lindsey.Burnham@gov.bc.ca>, Hold - 200401 - Pulham, Lindsey HLTH:EX
Sent: August 3, 2018 3:51:20 PM PDT
Attachments: image001.png, image002.png, 20180803122255.pdf

Good Afternoon Kassandra,

Just forwarding this MLA request to you, if you could so kindly advise how you would like to move forward with this email.

*Kind regards,
Sandy Stevens*

Issues Assessment and Liaison Analyst

Correspondence Lead

Corporate Operations (Pillar B0 fifth floor)

Ministry of Health

1515 Blanshard St/PO Box 9639 STN PROV GOVT/Victoria/BC/V8W 9P1

TeL: 250-952-1850/Fax: 250 952-1014 Email: Sandy.Stevens@gov.bc.ca

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From: Krog, MLA, Leonard Eugene [mailto:Leonard.Krog.MLA@leg.bc.ca]

Sent: Friday, August 3, 2018 12:27 PM

To: Minister, HLTH HLTH:EX

Cc: s.22

Subject: Federation of Associations for Counselling Therapists - Letter

Good afternoon,

Please find the attached letter from MLA Krog to Minister Dix.

Thank you,

Pam Cooling | Constituency Assistant

Leonard Krog, MLA for Nanaimo

4-77 Victoria Crescent, Nanaimo V9R 5B9 | Ph: 250.714.0630

E-mail: leonard.krog.mla@leg.bc.ca

Website: www.leonardkrog-mla.ca

Find my MLA: <https://www.leg.bc.ca/learn-about-us/members>



LEGISLATIVE ASSEMBLY
of BRITISH COLUMBIA

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Re: FOR MINISTER: 500th heart transplant package

From: Singh, Jasmyn HLTH:EX <Jasmyn.Singh@gov.bc.ca>
To: Dycke, Kassandra HLTH:EX <Kassandra.Dycke@gov.bc.ca>, Yeung, Lucinda HLTH:EX <Lucinda.Yeung@gov.bc.ca>, Hansen, Lucy HLTH:EX <Lucy.Hansen@gov.bc.ca>, Lawal, Kassandra CITZ:EX, Yeung, Lucinda IRR:EX
Cc: Fullaway, Elijah HLTH:EX <Elijah.Fullaway@gov.bc.ca>
Sent: August 7, 2018 8:26:52 AM PDT

Hi there

s.22

Re: events this week

Lucinda is on the ground tomorrow, staffing so please get her the materials to print off for md cetera and can we get all the deets also in the calendar.

I see there is an event now friday? Lucinda is the lead point person on that.

Lucinda given u are in the office with md will be asking comms folks to send to u media interview requests cetera

Sent from my iPhone

On Aug 7, 2018, at 8:11 AM, Dycke, Kassandra HLTH:EX <Kassandra.Dycke@gov.bc.ca> wrote:

All materials approved.

Sent from my Samsung Galaxy smartphone.

----- Original message -----

From: "Thistle-Walker, Carlene GCPE:EX" <Carlene.ThistleWalker@gov.bc.ca>

Date: 2018-08-07 8:03 AM (GMT-08:00)

To: "Dycke, Kassandra HLTH:EX" <Kassandra.Dycke@gov.bc.ca>

Cc: "Anderson, Kristy GCPE:EX" <Kristy.Anderson@gov.bc.ca>, "Pilling, Lisa GCPE:EX" <Lisa.Pilling@gov.bc.ca>, "May, Stephen GCPE:EX" <Stephen.May@gov.bc.ca>, "Singh, Jasmyn HLTH:EX" <Jasmyn.Singh@gov.bc.ca>

Subject: RE: FOR MINISTER: 500th heart transplant package

Hi Kass,

Hope you enjoyed the long weekend.

Just checking in on tomorrow's event. Media advisory good to go (once we get dial in)?

Is quote good as well?

Thanks,

Carlene

Carlene Thistle-Walker | Communications Manager

Government Communications & Public Engagement

B.C. Ministry of Health

Tel: 250.952.1644 | **Mobile:** 250.812.3291 | **email:** carlene.thistle-walker@gov.bc.ca

From: Thistle-Walker, Carlene GCPE:EX

Sent: Friday, August 3, 2018 4:39 PM

To: Dycke, Kassandra HLTH:EX

Cc: Singh, Jasmyn HLTH:EX; Anderson, Kristy GCPE:EX; Pilling, Lisa GCPE:EX; May, Stephen GCPE:EX

Subject: FOR MINISTER: 500th heart transplant package

Hi Kass,

Attached is the information package for Minister Dix for the 500th heart transplant milestone event on Wednesday:

- Media advisory – for approval (we are still waiting for the dial-in number so it can be added)
- News release – with quote for approval
- Speaking notes

- Itinerary
- Q&A document

Thanks,

Carlene

Carlene Thistle-Walker | Communications Manager

Government Communications & Public Engagement

B.C. Ministry of Health

Tel: 250.952.1644 | **Mobile:** 250.812.3291 | **email:** carlene.thistle-walker@gov.bc.ca

RE: FOR YOUR URGENT AND IMMEDIATE ATTENTION

From: Gornall, Tom <Tom.Gornall@viha.ca>
To: Dycke, Cassandra HLTH:EX <Kassandra.Dycke@gov.bc.ca>, Kelly, Dermot <Dermot.Kelly@viha.ca>, Lawal, Cassandra CITZ:EX
Sent: August 7, 2018 10:53:55 AM PDT

The decision has been made not to move the services to Cape Mudge but to support the current services at the current location, QIMC.

The QI people have been informed, particularly the leader Jim Abrams.

I will be meeting with them on Thursday along with Elin Bjarnason.

Tom

-----Original Message-----

From: Dycke, Cassandra HLTH:EX [mailto:Kassandra.Dycke@gov.bc.ca]
Sent: Tuesday, August 07, 2018 10:47 AM
To: Kelly, Dermot
Cc: Gornall, Tom
Subject: RE: FOR YOUR URGENT AND IMMEDIATE ATTENTION

Hi Dermot,

I realize [s.22](#) but I am hoping someone is reviewing your email, or perhaps Tom can redirect my enquiry. I was hoping to receive the summary document you had indicated last week. Perhaps someone could follow-up with me to fill me in on details.

Thanks,
Kassandra

Kassandra Dycke
Ministerial Assistant to
Hon. Adrian Dix, Minister of Health
Room 337| Parliament Buildings, Victoria, BC | V8W 9V1 Office 250-953-3584 | Cell 778-678-3776
kassandra.dycke@gov.bc.ca

-----Original Message-----

From: Kelly, Dermot [mailto:Dermot.Kelly@viha.ca]
Sent: Friday, August 3, 2018 10:21 AM
To: Dycke, Cassandra HLTH:EX
Subject: Re: FOR YOUR URGENT AND IMMEDIATE ATTENTION

Hi Kassandra.

We are putting together a summary document with all of the components in it and will be forwarding that on to you to today when it is completed.

Hopefully that will help summarize.

Dermot

On Aug 3, 2018, at 09:25, Dycke, Cassandra HLTH:EX

<Kassandra.Dycke@gov.bc.ca<mailto:Kassandra.Dycke@gov.bc.ca>> wrote:

Hi Dermot – can you clarify for me what the statement below is indicating? Does this mean a decision not to move services to Cape Mudge?

Kassandra Dycke
Ministerial Assistant to
Hon. Adrian Dix, Minister of Health
Room 337| Parliament Buildings, Victoria, BC | V8W 9V1 Office 250-953-3584 | Cell 778-678-3776
kassandra.dycke@gov.bc.ca<mailto:kassandra.dycke@gov.bc.ca>

From: Dix.MLA, Adrian [mailto:Adrian.Dix.MLA@leg.bc.ca]
Sent: Friday, August 3, 2018 9:08 AM
To: Minister, HLTH HLTH:EX
Cc: Dycke, Kassandra HLTH:EX
Subject: FW: FOR YOUR URGENT AND IMMEDIATE ATTENTION

From: Kelly, Dermot [mailto:Dermot.Kelly@VIHA.CA]
Sent: Friday, August 3, 2018 8:32 AM
To: 'Jim Abram' <s.22

s.22

Cc: Gornall, Tom <Tom.Gornall@VIHA.CA<mailto:Tom.Gornall@VIHA.CA>>; Grace, Jennifer (Dr)
<Jennifer.Grace@viha.ca<mailto:Jennifer.Grace@viha.ca>>; Mitchell, Alison
<Alison.Mitchell@viha.ca<mailto:Alison.Mitchell@viha.ca>>; Trevena.MLA, Claire
<Claire.Trevena.MLA@leg.bc.ca<mailto:Claire.Trevena.MLA@leg.bc.ca>>; Dix.MLA, Adrian
<Adrian.Dix.MLA@leg.bc.ca<mailto:Adrian.Dix.MLA@leg.bc.ca>>
Subject: RE: FOR YOUR URGENT AND IMMEDIATE ATTENTION

Good morning Jim.

Thank you for taking my phone call yesterday.

As discussed, Island Health will work with QIMS to support the community to continue the team based care model at the current location over the interim period.

Alison and Tom will be in touch to determine some of the finer details.

Hope this news finds you well.

Thank you.
Dermot

From: Jim Abram [mailto:s.22
Sent: Thursday, August 02, 2018 9:29 AM
To: s.22

Cc: Gornall, Tom; Grace, Jennifer (Dr); Kelly, Dermot; Allison.mitchell@viha.ca<mailto:Allison.mitchell@viha.ca>; Hon. Claire Trevena MLA; Hon. Adrian Dix MLA
Subject: Re: FOR YOUR URGENT AND IMMEDIATE ATTENTION

Note deletions in address block.

In my opinion, if we jump out there now without giving them at least a day to respond, we will lose credibility. If they don't respond in some way by tomorrow, then I would suggest that it may be time to "take the gloves off". I am very disappointed in s.22 not at least sending the standard auto response that all Ministers use to acknowledge receipt. I got one from Dix both times (almost immediate and really means nothing). But I do think it is weird. So, s.22 et al, get ready but hope we don't have to go that route.

Jim

Sent from my iPhone so please excuse my fat fingered response

On Aug 2, 2018, at 9:13 AM, s.22

wrote:

Jim

You are certainly trucking the mail on this one. Greatly appreciated. Looks like they are either (1) indifferent, (2) are getting ready to point fingers at each other, or us, or (3) waiting till deadline and then saying to us "here's all we've got. You've got to make do...or raise your own cash"

Are we at the stage where we should point fingers first? Or would this be counterproductive?

Perhaps s.22 might be able to draw on past experiences in this type of situation.

Gerry

On Aug 2, 2018, at 8:00 AM, Jim Abram <s.22

> wrote:

Good morning to all...

As the elected representative for Electoral Area C of the Strathcona Regional District, I am once again writing to you concerning the imminent closure of the Quadra Island Medical Clinic. My last email (included below) expresses our feelings of desperation and the urgency of a resolution to this situation.

I would note that I sent the request to all of you on Monday and with today being Thursday I am quite concerned that I have not had a single response from any of you. I find this very concerning when I have clearly pointed out in the previous email that we are reaching our absolute deadline for resolution.

The requests are clear and the letter that will be released publicly is clear.

I would respectfully request that you respond to my email.

Our dedicated group of volunteers that are working on this, our medical professionals and our community (my constituents) deserve an answer.

I look forward to your response in the immediate future.

Thanks in advance for your attention to this urgent matter.

Respectfully,

Jim Abram

Director, Area C

Strathcona Regional District

On Jul 30, 2018, at 10:42 AM, s.22

wrote:

To all concerned:

I am writing today as the Electoral Area Representative for the Strathcona Regional District, Area C (Discovery Islands - Mainland Inlets) regarding an extremely urgent matter that needs immediate action by Island Health and the Ministry of Health. As you will read below, the Quadra Island Medical Clinic will be closing its doors at the beginning of November. This will create an incredible void in the available medical services on Quadra island.

I have included below a short executive summary of the problem and our request to temporarily solve the problem. It requires the cooperation of both Island Health and the Ministry and would cover a period of approximately 14 months. The request is not a very large one and need not be considered precedent setting. It is an emergency.

As the representative of Area C, I represent the people served by this Clinic. Extreme hardship will be imposed upon them by this closure and excessive cost will be borne by the Ministry through the need for additional travel to Campbell River and the use of the Travel Assistance Program forms that will then be charged to the Ministry and paid to BC Ferries. As outlined below, our operational shortfall could be up to a maximum of \$100,000.00. This pales in comparison to the minimum of approximately \$230,000.00 in Travel Assistance Program forms that the Ministry will need to fund due to the closure. I realize that Island Health does not necessarily have the funding for this operational request and that is why I am asking the Ministry to step in and help in this desperate situation. We need time to explore alternatives. We cannot do that without commitment of funding from both Island Health and the Ministry.

We have had commitments from Island Health for most parts of this request but we need commitment for all parts as listed below. We need that commitment immediately as our time has run out. I am including the letter that Dr. Boegel is required as a doctor to send out to her patients 3 months prior to her closing of the practice. This letter will be a public document and will certainly be noticed by the media. The issue has already been in articles in the local paper. This letter will be the definitive word on the closure. We all need to work together collaboratively to provide the service we are requesting, hopefully prior to this letter being released.

I would hope that you will be able to respond to this email right away. We have no time left, through no fault of our own.

Thank you for your attention to this extremely important matter.

Respectfully,

Jim Abram

Director, Area C, Strathcona Regional District Mary Boegel <Executive Summary_20JUL2018 .pdf> August 15, 2018
Dear Patients and Quadra Community, It is with great sadness that I must inform you that I will be closing the Quadra Island Medical Clinic on November 15, 2018. Since announcing my retirement last winter I have attempted to find a physician to replace me and Dr. Kellerhals at QIMC. In those early months, as my recruitment efforts progressed, it became clear that it was not possible to recruit a physician interested in taking on the ownership and management of the clinic. As time went on without a likely successor, I asked a group of interested community members to form a working committee with the idea of forming a Health Society to assume ownership and management of the clinic at the time of my departure and to collaborate with Island Health and the Ministry of Health to financially support the Society toward this end.

The working group has held a community forum and has sought and received widespread community support. They have invited and welcomed the active involvement of our Regional Director, Jim Abram, sought the support of our MLA, Claire Trevena, met multiple times with Island Health representative Dr. Tom Gornall, met with representatives of the We Wai Kai Nation, including Chief Brian Assu, and Kwakiutl District Council Health Director for Campbell River, Kim Roberts, and consulted with the local Divisions of Family Practice administrator, Christine Colbert. They have received the support of Harbourside Medical Clinic in their efforts. They have researched the new Ministry of Health concept of serving communities by creating Community Health Centers that would house Patient Medical Homes, which could offer a wider scope of health services on Quadra. They have researched the expense to the Ministry of Health and to Island Health of the potential loss of medical services on Quadra including costs to the Transportation Assistance Program and emergency services provision at Campbell River Hospital. They have officially formed the Quadra Island Health Society to carry on the work of the clinic and to investigate plans for ongoing health services for Quadra and the Discovery Islands.

After this extensive effort, I and the working committee have presented a concrete proposal to Island Health requesting, first, that Island Health apply to the Ministry of Health for authorization to allow the clinic to be staffed by a full-time locum physician during 2019 and, second, that Island Health subsidize the Health Society financially to cover expenses that might not be met by the income of the clinic during the transitional year. During the consultation process

described above, I have received promises of support from Dr. Tom Gornall, who was assigned to represent Island Health in working with me and the committee. I have sought, contacted and received interest from physicians who would be pleased to share the extended locum position we seek.

Despite promises of support, Island Health has yet to apply to the Ministry for the extended locum position or to commit to provide the modest financial support requested to allow the Health Society to take on the financial obligations of the clinic. I had hoped to leave the clinic, which has provided not only physician services, but also lab and mental health services, in the hands of the newly formed Quadra Island Health Society. But, without a commitment of support from Island Health, the Society simply can't assume this burden.

I want to thank all my patients for the great gift you have given me, the joy of serving as your physician. I want to especially thank the committee members and Jim Abram who have worked so hard in the last months to maintain ongoing and create even better health services for our Quadra and outlying island communities.

With deep appreciation,

FW: HLTH Media Request: PET Scan

From: van Baarsen, Amanda HLTH:EX <Amanda.vanBaarsen@gov.bc.ca>
To: Dycke, Cassandra HLTH:EX <Cassandra.Dycke@gov.bc.ca>, Singh, Jasmyn HLTH:EX <Jasmyn.Singh@gov.bc.ca>, Yeung, Lucinda HLTH:EX <Lucinda.Yeung@gov.bc.ca>, Lawal, Cassandra CITZ:EX, Yeung, Lucinda IRR:EX
Sent: August 7, 2018 11:03:53 AM PDT

Just a head's up – APD wanted to do a proactive release but GCPE said it'd already been done. This was in response to a request last week.

From: Anderson, Kristy GCPE:EX
Sent: Friday, August 3, 2018 4:39 PM
To: van Baarsen, Amanda HLTH:EX
Cc: Heinze, Laura R GCPE:EX; Yeung, Lucinda HLTH:EX; Dycke, Cassandra HLTH:EX; Singh, Jasmyn HLTH:EX; Booth, Kristen GCPE:EX; Forbes, Brooke GCPE:EX; Lawrie, Hannah GCPE:EX; Li, Jessica P GCPE:EX; May, Stephen GCPE:EX; Peaker, Alex GCPE:EX; Shepherd, Brent GCPE:EX; Shewchuk, Chris GCPE:EX; Thistle-Walker, Carlene GCPE:EX
Subject: Re: HLTH Media Request: PET Scan
Foundation ones and we have said it in media before but will have to dig it up.

Kristy Anderson
778.678.5200

On Aug 3, 2018, at 4:35 PM, van Baarsen, Amanda HLTH:EX <Amanda.vanBaarsen@gov.bc.ca> wrote:

Was there a release?

From: Anderson, Kristy GCPE:EX
Sent: Friday, August 3, 2018 4:25 PM
To: van Baarsen, Amanda HLTH:EX; Heinze, Laura R GCPE:EX; Yeung, Lucinda HLTH:EX; Dycke, Cassandra HLTH:EX
Cc: Singh, Jasmyn HLTH:EX; Booth, Kristen GCPE:EX; Forbes, Brooke GCPE:EX; Lawrie, Hannah GCPE:EX; Li, Jessica P GCPE:EX; May, Stephen GCPE:EX; Peaker, Alex GCPE:EX; Shepherd, Brent GCPE:EX; Shewchuk, Chris GCPE:EX; Thistle-Walker, Carlene GCPE:EX
Subject: RE: HLTH Media Request: PET Scan
This has already been out there for a while.

Kristy Anderson
Director, Communications
Ministry of Health
250-952-3387 (office) 778-678-5200 (mobile)
Kristy.Anderson@gov.bc.ca

From: van Baarsen, Amanda HLTH:EX
Sent: Friday, August 3, 2018 4:24 PM
To: Heinze, Laura R GCPE:EX <Laura.Heinze@gov.bc.ca>; Yeung, Lucinda HLTH:EX <Lucinda.Yeung@gov.bc.ca>; Dycke, Cassandra HLTH:EX <Cassandra.Dycke@gov.bc.ca>
Cc: Singh, Jasmyn HLTH:EX <Jasmyn.Singh@gov.bc.ca>; Booth, Kristen GCPE:EX <Kristen.Booth@gov.bc.ca>; Forbes, Brooke GCPE:EX <Brooke.Forbes@gov.bc.ca>; Anderson, Kristy GCPE:EX <Kristy.Anderson@gov.bc.ca>; Lawrie, Hannah GCPE:EX <Hannah.Lawrie@gov.bc.ca>; Li, Jessica P GCPE:EX <Jessica.P.Li@gov.bc.ca>; May, Stephen GCPE:EX <Stephen.May@gov.bc.ca>; Peaker, Alex GCPE:EX <Alex.Peaker@gov.bc.ca>; Shepherd, Brent GCPE:EX <Brent.Shepherd@gov.bc.ca>; Shewchuk, Chris GCPE:EX <Chris.Shewchuk@gov.bc.ca>; Thistle-Walker, Carlene GCPE:EX <Carlene.ThistleWalker@gov.bc.ca>
Subject: RE: HLTH Media Request: PET Scan
Can we announce this formally to someone if we're planning on doing this? Global?

From: Heinze, Laura R GCPE:EX
Sent: Friday, August 3, 2018 3:30 PM
To: Yeung, Lucinda HLTH:EX; van Baarsen, Amanda HLTH:EX; Dycke, Cassandra HLTH:EX
Cc: Singh, Jasmyn HLTH:EX; Booth, Kristen GCPE:EX; Forbes, Brooke GCPE:EX; Heinze, Laura R GCPE:EX; Anderson, Kristy GCPE:EX; Lawrie, Hannah GCPE:EX; Li, Jessica P GCPE:EX; May, Stephen GCPE:EX; Peaker, Alex GCPE:EX; Shepherd, Brent GCPE:EX; Shewchuk, Chris GCPE:EX; Thistle-Walker,

Carlene GCPE:EX

Subject: HLTH Media Request: PET Scan

I'm honestly unsure who to send this one to for today! Pretty simple response here, but let me know if you have any questions.

With respect to the questions on the tracer dye – PHSA handled that one.

Reporter

Terry Farrell, Editor
Comox Valley Record (Courtenay)
editor@comoxvalleyrecord.com
778-225-0029

Deadline ASAP

Request

Can you confirm that there are only 2 PET scan machines for public service in BC? (The one at UBC is apparently used for research only)

How can the BC government justify only two of these machines to service 4.5 million people, in comparison to the 4 in Alberta (3.6 milion population), 16 in Ontario (13 million) and 18 in Quebec (8 million)?

Is the ministry aware of the tracer dye shortage?

What is being done?

Background

Recommendation

We agree that more PET scanners are needed for British Columbia. Recognizing that urgent need, projects are currently underway to add two more PET scanners – one in Victoria and one in Kelowna. One is expected to be online by the end of this year, and the other in 2019.

In the meantime, BC Cancer does run the PET scanners at full capacity, including evenings and weekends.

FW: DRAFT DBN - Ombudsperson Section 17 Response (Involuntary admissions) June 6 2018.docx

From: Smith, George AG:EX <George.Smith@gov.bc.ca>
To: Dycke, Kassandra HLTH:EX <Kassandra.Dycke@gov.bc.ca>, Lawal, Kassandra CITZ:EX
Sent: August 7, 2018 12:31:37 PM PDT
Attachments: image001.png, DRAFT DBN - Ombudsperson Section 17 Response (Involuntary admissions) June 6 2018.docx

Please clearly indicate that this is a draft briefing note.

From: Harvey, James AG:EX
Sent: Tuesday, August 7, 2018 9:38 AM
To: Smith, George AG:EX
Subject: DRAFT DBN - Ombudsperson Section 17 Response (Involuntary admissions) June 6 2018.docx

Hi George – draft as requested.

The formal DBN will follow through the usual channels shortly.

Thanks.

James.

James N. Harvey

Assistant Deputy Attorney General

Ministry of Attorney General, Legal Services Branch

Government of British Columbia

6th Floor, 1001 Douglas Street

PO Box 9280, Stn Prov Govt

Victoria, BC V8W 9J7

Phone: (250) 356-8800

Cell: (250) 812 0988

Fax: (250) 356-5111

Email: James.Harvey@gov.bc.ca

For scheduling please contact Monica Hammond – 250 893 7000

Vision: “Trusted by government to provide excellent legal and legislative services.”



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RE: FOR YOUR URGENT AND IMMEDIATE ATTENTION

From: Mitchell, Alison <Alison.Mitchell@viha.ca>
To: Dycke, Cassandra HLTH:EX <Cassandra.Dycke@gov.bc.ca>, Lawal, Cassandra CITZ:EX
Cc: Gornall, Tom <Tom.Gornall@viha.ca>, Braman, Jamie <Jamie.Braman@viha.ca>, XT:Braman, Jamie HLTH:IN
Sent: August 7, 2018 2:49:58 PM PDT

Hi Cassandra;
Jamie Braman will be connecting with you about the summary document.
Cheers
Alison

-----Original Message-----

From: Dycke, Cassandra HLTH:EX <Cassandra.Dycke@gov.bc.ca>
Sent: Tuesday, August 07, 2018 10:49 AM
To: Mitchell, Alison <Alison.Mitchell@viha.ca>
Subject: FW: FOR YOUR URGENT AND IMMEDIATE ATTENTION

Hi Alison,

Forwarding the email below per the instructions in Dermot's [s.22](#)

Cheers,
Kassandra

Kassandra Dycke
Ministerial Assistant to
Hon. Adrian Dix, Minister of Health
Room 337| Parliament Buildings, Victoria, BC | V8W 9V1 Office 250-953-3584 | Cell 778-678-3776
kassandra.dycke@gov.bc.ca

-----Original Message-----

From: Dycke, Cassandra HLTH:EX
Sent: Tuesday, August 7, 2018 10:47 AM
To: 'Kelly, Dermot'
Cc: 'Tom.Gornall@VIHA.CA'
Subject: RE: FOR YOUR URGENT AND IMMEDIATE ATTENTION

Hi Dermot,

I realize you are away, but I am hoping someone is reviewing your email, or perhaps Tom can redirect my enquiry. I was hoping to receive the summary document you had indicated last week. Perhaps someone could follow-up with me to fill me in on details.

Thanks,
Kassandra

Kassandra Dycke
Ministerial Assistant to
Hon. Adrian Dix, Minister of Health

Room 337| Parliament Buildings, Victoria, BC | V8W 9V1 Office 250-953-3584 | Cell 778-678-3776
kassandra.dycke@gov.bc.ca

-----Original Message-----

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Sent: Friday, August 3, 2018 10:21 AM
To: Dycke, Kassandra HLTH:EX
Subject: Re: FOR YOUR URGENT AND IMMEDIATE ATTENTION

Hi Kassandra.

We are putting together a summary document with all of the components in it and will be forwarding that on to you to today when it is completed.

Hopefully that will help summarize.

Dermot

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<Kassandra.Dycke@gov.bc.ca<mailto:Kassandra.Dycke@gov.bc.ca>> wrote:

Hi Dermot – can you clarify for me what the statement below is indicating? Does this mean a decision not to move services to Cape Mudge?

Kassandra Dycke
Ministerial Assistant to
Hon. Adrian Dix, Minister of Health
Room 337| Parliament Buildings, Victoria, BC | V8W 9V1 Office 250-953-3584 | Cell 778-678-3776
kassandra.dycke@gov.bc.ca<mailto:kassandra.dycke@gov.bc.ca>

From: Dix.MLA, Adrian [mailto:Adrian.Dix.MLA@leg.bc.ca]
Sent: Friday, August 3, 2018 9:08 AM
To: Minister, HLTH HLTH:EX
Cc: Dycke, Kassandra HLTH:EX
Subject: FW: FOR YOUR URGENT AND IMMEDIATE ATTENTION

From: Kelly, Dermot [mailto:Dermot.Kelly@VIHA.CA]
Sent: Friday, August 3, 2018 8:32 AM
To: 'Jim Abram' [s.22](#)
[s.22](#)
Cc: Gornall, Tom <Tom.Gornall@VIHA.CA<mailto:Tom.Gornall@VIHA.CA>>; Grace, Jennifer (Dr) <Jennifer.Grace@viha.ca<mailto:Jennifer.Grace@viha.ca>>; Mitchell, Alison <Alison.Mitchell@viha.ca<mailto:Alison.Mitchell@viha.ca>>; Trevena.MLA, Claire <Claire.Trevena.MLA@leg.bc.ca<mailto:Claire.Trevena.MLA@leg.bc.ca>>; Dix.MLA, Adrian <Adrian.Dix.MLA@leg.bc.ca<mailto:Adrian.Dix.MLA@leg.bc.ca>>
Subject: RE: FOR YOUR URGENT AND IMMEDIATE ATTENTION

Good morning Jim.

Thank you for taking my phone call yesterday.

As discussed, Island Health will work with QIMS to support the community to continue the team based care model at the current location over the interim period.

Alison and Tom will be in touch to determine some of the finer details.

Hope this news finds you well.

Thank you.

Dermot

From: Jim Abram [mailto:[s.22](#)]

Sent: Thursday, August 02, 2018 9:29 AM

To: [s.22](#)

Cc: Gornall, Tom; Grace, Jennifer (Dr); Kelly, Dermot; Allison.mitchell@viha.ca<mailto:Allison.mitchell@viha.ca>; Hon. Claire Trevena MLA; Hon. Adrian Dix MLA

Subject: Re: FOR YOUR URGENT AND IMMEDIATE ATTENTION

Note deletions in address block.

In my opinion, if we jump out there now without giving them at least a day to respond, we will lose credibility.

If they don't respond in some way by tomorrow, then I would suggest that it may be time to "take the gloves off".

I am very disappointed in Claire not at least sending the standard auto response that all Ministers use to acknowledge receipt. I got one from Dix both times (almost immediate and really means nothing). But I do think it is weird.

So, Gerry et al, get ready but hope we don't have to go that route.

Jim

Sent from my iPhone so please excuse my fat fingered response

On Aug 2, 2018, at 9:13 AM, [s.22](#)

wrote:

Jim

You are certainly trucking the mail on this one. Greatly appreciated. Looks like they are either (1) indifferent, (2) are getting ready to point fingers at each other, or us, or (3) waiting till deadline and then saying to us "here's all we've got. You've got to make do...or raise your own cash"

Are we at the stage where we should point fingers first? Or would this be counterproductive?

Perhaps [s.22](#) might be able to draw on past experiences in this type of situation.

[s.22](#)

On Aug 2, 2018, at 8:00 AM, Jim Abram [s.22](#)

wrote:

Good morning to all...

As the elected representative for Electoral Area C of the Strathcona Regional District, I am once again writing to you concerning the imminent closure of the Quadra Island Medical Clinic. My last email (included below) expresses our feelings of desperation and the urgency of a resolution to this situation.

I would note that I sent the request to all of you on Monday and with today being Thursday I am quite concerned that I have not had a single response from any of you. I find this very concerning when I have clearly pointed out in the previous email that we are reaching our absolute deadline for resolution.

The requests are clear and the letter that will be released publicly is clear.

I would respectfully request that you respond to my email.

Our dedicated group of volunteers that are working on this, our medical professionals and our community (my constituents) deserve an answer.

I look forward to your response in the immediate future.

Thanks in advance for your attention to this urgent matter.

Respectfully,

Jim Abram

Director, Area C

Strathcona Regional District

On Jul 30, 2018, at 10:42 AM, [s.22](#)

wrote:

To all concerned:

I am writing today as the Electoral Area Representative for the Strathcona Regional District, Area C (Discovery Islands - Mainland Inlets) regarding an extremely urgent matter that needs immediate action by Island Health and the Ministry of Health. As you will read below, the Quadra Island Medical Clinic will be closing its doors at the beginning of November. This will create an incredible void in the available medical services on Quadra island.

I have included below a short executive summary of the problem and our request to temporarily solve the problem. It requires the cooperation of both Island Health and the Ministry and would cover a period of approximately 14 months. The request is not a very large one and need not be considered precedent setting. It is an emergency.

As the representative of Area C, I represent the people served by this Clinic. Extreme hardship will be imposed upon them by this closure and excessive cost will be borne by the Ministry through the need for additional travel to Campbell River and the use of the Travel Assistance Program forms that will then be charged to the Ministry and paid to BC Ferries. As outlined below, our operational shortfall could be up to a maximum of \$100,000.00. This pales in comparison to the minimum of approximately \$230,000.00 in Travel Assistance Program forms that the Ministry will need to fund due to the closure. I realize that Island Health does not necessarily have the funding for this operational request and that is why I am asking the Ministry to step in and help in this desperate situation. We need time to explore alternatives. We cannot do that without commitment of funding from both Island Health and the Ministry.

We have had commitments from Island Health for most parts of this request but we need commitment for all parts as listed below. We need that commitment immediately as our time has run out. I am including the letter that Dr. Boegel is required as a doctor to send out to her patients 3 months prior to her closing of the practice. This letter will be a public document and will certainly be noticed by the media. The issue has already been in articles in the local paper. This letter will be the definitive word on the closure. We all need to work together collaboratively to provide the service we are requesting, hopefully prior to this letter being released.

I would hope that you will be able to respond to this email right away. We have no time left, through no fault of our own.

Thank you for your attention to this extremely important matter.

Respectfully,

Jim Abram

Director, Area C, Strathcona Regional District Mary Boegel <Executive Summary_20JUL2018 .pdf> August 15, 2018
Dear Patients and Quadra Community, It is with great sadness that I must inform you that I will be closing the Quadra Island Medical Clinic on November 15, 2018. Since announcing my retirement last winter I have attempted to find a physician to replace me and Dr. Kellerhals at QIMC. In those early months, as my recruitment efforts progressed, it became clear that it was not possible to recruit a physician interested in taking on the ownership and management of the clinic. As time went on without a likely successor, I asked a group of interested community members to form a

working committee with the idea of forming a Health Society to assume ownership and management of the clinic at the time of my departure and to collaborate with Island Health and the Ministry of Health to financially support the Society toward this end.

The working group has held a community forum and has sought and received widespread community support. They have invited and welcomed the active involvement of our Regional Director, Jim Abram, sought the support of our MLA, Claire Trevena, met multiple times with Island Health representative Dr. Tom Gornall, met with representatives of the We Wai Kai Nation, including Chief Brian Assu, and Kwakiutl District Council Health Director for Campbell River, Kim Roberts, and consulted with the local Divisions of Family Practice administrator, Christine Colbert. They have received the support of Harbourside Medical Clinic in their efforts. They have researched the new Ministry of Health concept of serving communities by creating Community Health Centers that would house Patient Medical Homes, which could offer a wider scope of health services on Quadra. They have researched the expense to the Ministry of Health and to Island Health of the potential loss of medical services on Quadra including costs to the Transportation Assistance Program and emergency services provision at Campbell River Hospital. They have officially formed the Quadra Island Health Society to carry on the work of the clinic and to investigate plans for ongoing health services for Quadra and the Discovery Islands.

After this extensive effort, I and the working committee have presented a concrete proposal to Island Health requesting, first, that Island Health apply to the Ministry of Health for authorization to allow the clinic to be staffed by a full-time locum physician during 2019 and, second, that Island Health subsidize the Health Society financially to cover expenses that might not be met by the income of the clinic during the transitional year. During the consultation process described above, I have received promises of support from Dr. Tom Gornall, who was assigned to represent Island Health in working with me and the committee. I have sought, contacted and received interest from physicians who would be pleased to share the extended locum position we seek.

Despite promises of support, Island Health has yet to apply to the Ministry for the extended locum position or to commit to provide the modest financial support requested to allow the Health Society to take on the financial obligations of the clinic. I had hoped to leave the clinic, which has provided not only physician services, but also lab and mental health services, in the hands of the newly formed Quadra Island Health Society. But, without a commitment of support from Island Health, the Society simply can't assume this burden.

I want to thank all my patients for the great gift you have given me, the joy of serving as your physician. I want to especially thank the committee members and Jim Abram who have worked so hard in the last months to maintain ongoing and create even better health services for our Quadra and outlying island communities.

With deep appreciation,

FW: Quadra Island Briefing Note

From: Singh, Jasmyn HLTH:EX <Jasmyn.Singh@gov.bc.ca>
To: Dycke, Kassandra HLTH:EX <Kassandra.Dycke@gov.bc.ca>, Lawal, Kassandra CITZ:EX
Sent: August 7, 2018 4:00:34 PM PDT
Attachments: BN - QuadraIslandPCInterimSupports_Aug72018.pdf

From: Moulton, Holly HLTH:EX **On Behalf Of** Brown, Stephen R HLTH:EX

Sent: Tuesday, August 7, 2018 4:00 PM

To: Brown, Stephen R HLTH:EX; Dix, Adrian HLTH:EX

Cc: Singh, Jasmyn HLTH:EX

Subject: Quadra Island Briefing Note

Please find attached Briefing Note for Quadra Island Primary Care Services from Kathy MacNeil.

Regards

Holly Moulton

Office of the Deputy Minister

T/C tomorrow morning with Kathy MacNeil

From : Moulton, Holly HLTH:EX <Holly.Moulton@gov.bc.ca>
To: Dycke, Kassandra HLTH:EX <Kassandra.Dycke@gov.bc.ca>, Lawal, Kassandra CITZ:EX
Cc: Hansen, Lucy HLTH:EX <Lucy.Hansen@gov.bc.ca>, Fullaway, Elijah HLTH:EX <Elijah.Fullaway@gov.bc.ca>
Sent: August 7, 2018 8:10:41 PM PDT

Hi Kassandra,

You may already be aware but the Minister has asked for a call with the DM and Kathy MacNeil tomorrow morning at 8:30am.

T/C dial in details are as below, Steve will be the moderator. Could someone please add to the Minister's calendar.

T/C: [s 15](#) [s 17](#) Participant ID [s 15](#) [s 17](#)

Regards,

Holly

RE: Meeting request re: Child Care Licensing

From: Perry, Alisma, MCF:EX <Alisma.Perry@gov.bc.ca>
To: Dycke, Cassandra HLTH:EX <Cassandra.Dycke@gov.bc.ca>, Lawal, Cassandra CITZ:EX
Sent: August 8, 2018 12:46:58 PM PDT

So sorry for the delay, we've all been away! (Some of us unexpectedly). Cherie's plan sounds good.

From: Dycke, Cassandra HLTH:EX
Sent: Wednesday, August 8, 2018 11:41 AM
To: Sharma, Niki MCF:EX
Cc: Arora, Jasleen MCF:EX; Perry, Alisma, MCF:EX; Wilson, Cherie MCF:EX
Subject: RE: Meeting request re: Child Care Licensing
Hi all – still looking for direction on this. ☺

Kassandra Dycke

Ministerial Assistant to
Hon. Adrian Dix, Minister of Health
Room 337 | Parliament Buildings, Victoria, BC | V8W 9V1
Office 250-953-3584 | Cell 778-678-3776
kassandra.dycke@gov.bc.ca

From: Dycke, Cassandra HLTH:EX
Sent: Monday, July 30, 2018 2:48 PM
To: Sharma, Niki MCF:EX
Cc: Arora, Jasleen MCF:EX; Perry, Alisma, MCF:EX
Subject: RE: Meeting request re: Child Care Licensing

Hi Niki,

Jasleen was working with me to schedule a meeting requested by Ministers Chen and Conroy with our Ministry of Health Program Staff re childcare licensing.

Our program staff are prepared to meet on the topics requested by and have suggested the week of August 7th. Is this something you could follow-up and arrange?

Cheers,

Kassandra

Kassandra Dycke

Ministerial Assistant to
Hon. Adrian Dix, Minister of Health
Room 337 | Parliament Buildings, Victoria, BC | V8W 9V1
Office 250-953-3584 | Cell 778-678-3776
kassandra.dycke@gov.bc.ca

From: Arora, Jasleen MCF:EX
Sent: Monday, July 16, 2018 2:38 PM
To: Dycke, Cassandra HLTH:EX
Subject: RE: Meeting request re: Child Care Licensing
Thank you!

From: Dycke, Cassandra HLTH:EX
Sent: July 16, 2018 10:14 AM
To: Arora, Jasleen MCF:EX <Jasleen.Arora@gov.bc.ca>; Wilson, Cherie MCF:EX <Cherie.Wilson@gov.bc.ca>
Cc: White, Emily MCF:EX <Emily.White@gov.bc.ca>
Subject: RE: Meeting request re: Child Care Licensing

Thanks, Jasleen. I will forward this advice on our Ministry staff and let you know when they are feeling prepared to meet so that we can schedule the briefing.

Cheers,

kass

Kassandra Dycke

Office 250-953-3584 | Cell 778-678-3776
kassandra.dycke@gov.bc.ca

From: Arora, Jasleen MCF:EX
Sent: Monday, July 16, 2018 9:27 AM

To: Dycke, Cassandra HLTH:EX; Wilson, Cherie MCF:EX

Cc: White, Emily MCF:EX

Subject: RE: Meeting request re: Child Care Licensing

Hi Cassandra,

Hope you're well.

We're hoping to set up a meeting regarding licensing regarding the following pieces:

1. High level understanding
2. Share feedback we've received regarding licensing from our site visits, tours, discussions - Learning more about occasional licensing and how F/T or P/T is defined and Licensing officers discretion around exemptions
3. Jurisdiction regarding licensing and where that may land down the road

Let me know if you need anything else from me.

Best,

Jasleen

From: Arora, Jasleen MCF:EX

Sent: July 3, 2018 11:51 AM

To: Dycke, Cassandra HLTH:EX <Kassandra.Dycke@gov.bc.ca>; Wilson, Cherie MCF:EX <Cherie.Wilson@gov.bc.ca>

Cc: White, Emily MCF:EX <Emily.White@gov.bc.ca>

Subject: RE: Meeting request re: Child Care Licensing

Hi all,

Cherie, let's chat as I was waiting on some information from ministry staff before getting back to Cassandra!

Thanks for following up everyone.

Best,

Jasleen

From: Dycke, Cassandra HLTH:EX

Sent: July 3, 2018 11:48 AM

To: Wilson, Cherie MCF:EX <Cherie.Wilson@gov.bc.ca>

Cc: White, Emily MCF:EX <Emily.White@gov.bc.ca>; Arora, Jasleen MCF:EX <Jasleen.Arora@gov.bc.ca>

Subject: RE: Meeting request re: Child Care Licensing

Hi Cherie,

I am happy to reach out and coordinate a meeting. However, I still require direction regarding the focus of the meeting – a list of topics to be covered. Jasleen and I had spoken about this in some detail, and she followed up with additional verbal direction. We had finished with an agreement that she would provide a written list of topics that the Ministers wish to have addressed. This was requested by our staff to assist them in preparing a briefing that will be appropriate.

MoH and MCFD staff have been working on a list of topics they are guessing might be of interest, but are not adequately prepared to brief at this time. In order to accommodate absences of key staff and have adequate time to prepare, I would suggest we look at the week of 7 August. Jasleen had stressed that the briefing was not urgent – hopefully this timing will be satisfactory.

Please let me know how you'd like to proceed.

Cheers,

Kassandra

Kassandra Dycke

Office 250-953-3584 | Cell 778-678-3776

kassandra.dycke@gov.bc.ca

From: Wilson, Cherie MCF:EX

Sent: Tuesday, July 3, 2018 10:42 AM

To: Dycke, Cassandra HLTH:EX

Cc: White, Emily MCF:EX

Subject: Meeting request re: Child Care Licensing

Hi Cassandra,

Following up with your office on scheduling a meeting regarding Child Care Licensing. Minister Conroy and Minister Chen's offices are hoping we could schedule this meeting via call July 11th from 2:15pm 2:45pm? We are aware that MOH staff and MCFD staff had a meeting about material.

Please let us know if this works on your end. ☺

Thank you in advance.

Sincerely,

Cherie Wilson

Administrative Assistant to

The Hon. Katrina Chen

Minister of State for Child Care

In British Columbia, the Office of the Registrar of Lobbyists is responsible for monitoring and enforcing compliance with the Lobbyists Registration Act. To ensure that you are in compliance with the registration requirements for lobbyists under the Act please contact the Office of the Registrar of Lobbyists at:

<https://www.lobbyistsregistrar.bc.ca/>.

Room 027 | Parliament Buildings | Victoria | British Columbia | V8W 9E2

Phone: 250-356-5781 | Fax: 250-356-0201 | Email: Cherie.Wilson@gov.bc.ca

RE: Quadra application

From: Fisher, Lori HLTH:EX <Lori.Fisher@gov.bc.ca>
To: Mitchell, Alison <Alison.Mitchell@viha.ca>, Dycke, Cassandra HLTH:EX <Kassandra.Dycke@gov.bc.ca>, Lawal, Cassandra CITZ:EX
Cc: O'Hara, Enid <Enid.OHara@viha.ca>
Sent: August 9, 2018 12:18:54 PM PDT

Hi Alison,

I'll hold off for now. Whether or not there is a directive, Quadra Island still qualifies for vacancy days should you need them. Please keep me posted should the community need locum assistance.

Thanks,

Lori

From: Mitchell, Alison [mailto:Alison.Mitchell@viha.ca]
Sent: Thursday, August 9, 2018 12:16 PM
To: Fisher, Lori HLTH:EX; Dycke, Cassandra HLTH:EX
Cc: O'Hara, Enid
Subject: RE: Quadra application

Hi Lori;

There seems to be some misunderstanding and until I have clearer direction, will hold on any further actions.

Thanks and sorry for the confusion.

Alison

From: Fisher, Lori HLTH:EX [mailto:Lori.Fisher@gov.bc.ca]
Sent: Thursday, August 09, 2018 8:32 AM
To: Dycke, Cassandra HLTH:EX; Mitchell, Alison
Cc: O'Hara, Enid
Subject: RE: Quadra application

Hi Cassandra,

I work for Rural Programs under the Workforce Compensation Agreements and Beneficiary Services Division. Alison had sent us a request for Rural GP Locum Program assistance, which is a ministry funded locum program which assists with rural locums for eligible physicians and supply plan vacancies. We approve these in our section with when the Health Authority supply us with evidence of sufficient need. Given there are many vacancies in all of the Health Authorities, we approve many of these throughout the year.

The request mentioned the 14 month mandate issued from your office. It would help us better assist the community of Quadra Island if you could give me a general outline of the mandate.

Please feel free to phone me if you have any questions.

Thanks,

Lori

Lori Fisher

Rural Compensation Analyst, Workforce Compensation
Agreements and Beneficiary Services Division, Ministry of Health
PO Box 9649 Stn Prov Govt
Victoria BC V8W 9P4
Phone: (250) 952-1239
FAX: (250) 952-3486

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From: Dycke, Cassandra HLTH:EX
Sent: Thursday, August 9, 2018 8:17 AM
To: Mitchell, Alison; Fisher, Lori HLTH:EX
Cc: O'Hara, Enid
Subject: Re: Quadra application

Good morning Lori,

I have no authority to provide direction. Clearly there has been a misunderstanding. Please halt any decisions until we've had an opportunity to follow up in more detail and I can understand what this application is for and whose authority it requires.

I am unavailable until 10am. Will follow up as soon as possible thereafter.

Thanks so much,

Kassandra

Kassandra Dycke

Ministerial Assistant to

Hon. Adrian Dix, Minister of Health

Room 337 | Parliament Buildings, Victoria, BC | V8W 9V1

Office [250-953-3584](tel:250-953-3584) | Cell [778-678-3776](tel:778-678-3776)

kassandra.dycke@gov.bc.ca

Sent from my Samsung Galaxy smartphone.

----- Original message -----

From: "Mitchell, Alison" <Alison.Mitchell@viha.ca>

Date: 2018-08-08 5:26 PM (GMT-08:00)

To: "Fisher, Lori HLTH:EX" <Lori.Fisher@gov.bc.ca>

Cc: "O'Hara, Enid" <Enid.OHara@viha.ca>, "Dycke, Kassandra HLTH:EX"

<Kassandra.Dycke@gov.bc.ca>

Subject: RE: Quadra application

Hi Lori;

Our direction to support Quadra came from Kassandra Dycke, whom I've copied on the e-mail.

Thanks

Alison

Alison Mitchell RN HScBN | Island Health

Director Mount Waddington/Strathcona

2750 Kingcome Place, Port McNeill, BC V0N 2R0 | 66257 or (250)956-6819 extension 66819 | Cell: (250)230-0255 | Fax:

(250)956-6813

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From: Fisher, Lori HLTH:EX <Lori.Fisher@gov.bc.ca>

Sent: Wednesday, August 08, 2018 10:09 AM

To: Mitchell, Alison <Alison.Mitchell@viha.ca>

Cc: O'Hara, Enid <Enid.OHara@viha.ca>

Subject: RE: Quadra application

Hi Alison,

I have received your application for assistance under the locum program. Could you tell me a little about the 14 month direction from the Ministry of Health to maintain service? This is not a direction from our department and it would be helpful to know a little about it. Could you also provide the division which this mandate came from so we can ask any questions if necessary.

Thanks,

Lori

From: Mitchell, Alison [<mailto:Alison.Mitchell@viha.ca>]

Sent: Friday, August 3, 2018 2:45 PM

To: Rural Programs HLTH:EX

Cc: O'Hara, Enid

Subject: Quadra application

Please accept this application for coverage.

Alison Mitchell

Alison Mitchell RN HScBN | Island Health

Director Mount Waddington/Strathcona

2750 Kingcome Place, Port McNeill, BC V0N 2R0 | 66257 or (250)956-6819 extension 66819 | Cell: (250)230-0255 | Fax:

(250)956-6813

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RE: insulin pumps retroactive coverage

From: Bouma, Susan HLTH:EX <Susan.Bouma@gov.bc.ca>
To: Singh, Jasmyrn HLTH:EX <Jasmyrn.Singh@gov.bc.ca>, Dycke, Cassandra HLTH:EX <Kassandra.Dycke@gov.bc.ca>, Lawal, Cassandra CITZ:EX
Sent: August 9, 2018 2:29:36 PM PDT

Much appreciated!

From: Singh, Jasmyrn HLTH:EX
Sent: Thursday, August 9, 2018 2:29 PM
To: Bouma, Susan HLTH:EX; Dycke, Cassandra HLTH:EX
Subject: RE: insulin pumps retroactive coverage
Sue - I have talked to Mitch and Eric about this several times, and do so on regular basis.
It is with the Minister.
Thanks

From: Bouma, Susan HLTH:EX
Sent: Thursday, August 9, 2018 2:17 PM
To: Dycke, Cassandra HLTH:EX
Cc: Singh, Jasmyrn HLTH:EX
Subject: Re: insulin pumps retroactive coverage
Thank you very much!!
S

On Aug 9, 2018, at 2:11 PM, Dycke, Cassandra HLTH:EX <Kassandra.Dycke@gov.bc.ca> wrote:

This would be with Jas. I will follow up with her at my first opportunity.

Cheers,

Kass

Kassandra Dycke

Office 250-953-3584 | Cell 778-678-3776

kassandra.dycke@gov.bc.ca

From: Bouma, Susan HLTH:EX
Sent: Thursday, August 9, 2018 1:52 PM
To: Dycke, Cassandra HLTH:EX
Subject: Re: insulin pumps retroactive coverage
Hey...poke!

Any word on MO DBN signature for biosimilars? Everyone is working their butts off on the project over here and hard to proceed any further.

Cheers,

Dr. Sue Bouma

A/Executive Director

PharmaCare Benefits Branch

Pharmaceutical Services Division

BC Ministry of Health

Sent from my iPhone

On Aug 9, 2018, at 10:29 AM, Dycke, Cassandra HLTH:EX <Kassandra.Dycke@gov.bc.ca> wrote:

Hi Sue,

Jas will talk with you about wording re pro-rating coverage next week when you are scheduled to meet. However, recognizing this is an administrative decision. All ok.

Cheers,

kass

Kassandra Dycke

Ministerial Assistant to

Hon. Adrian Dix, Minister of Health

Room 337 | Parliament Buildings, Victoria, BC | V8W 9V1

Office 250-953-3584 | Cell 778-678-3776

kassandra.dycke@gov.bc.ca

Re: Constituent question

From: Hannah, Jeff <Jeff.Hannah@leg.bc.ca>
To: Dycke, Cassandra HLTH:EX <Cassandra.Dycke@gov.bc.ca>, Lawal, Cassandra CITZ:EX
Sent: August 10, 2018 8:46:39 AM PDT

Thanks Cassandra!

Jeff Hannah | Constituency Assistant | Lisa Beare, MLA Maple Ridge-Pitt Meadows

P: 604-465-9299 | 104-20130 Lougheed Highway, Maple Ridge, BC V2X 2P7

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From: "Dycke, Cassandra HLTH:EX" <Cassandra.Dycke@gov.bc.ca>

Date: Thursday, August 9, 2018 at 3:37 PM

To: "Hannah, Jeff" <Jeff.Hannah@leg.bc.ca>

Subject: RE: Constituent question

Well look at that! I underestimated our wonderful Ministry staff! I have an answer for you.

The PHO does take meetings. They are received via her Executive Coordinator, and requests can be sent to her directly via email.

Laurel.thompson@gov.bc.ca

Kassandra Dycke

Office 250-953-3584 | Cell 778-678-3776

kassandra.dycke@gov.bc.ca

From: Dycke, Cassandra HLTH:EX

Sent: Thursday, August 9, 2018 3:33 PM

To: Hannah, Jeff LASS:EX

Subject: RE: Constituent question

Hi Jeff,

I am trying to find out if the PHO ever takes meeting requests from private individuals. ^{s.22}

^{s.22} it might be tomorrow before I can offer a clear answer on that.

The mandate of the PHO is to monitor health in the province and provide advice to ministers and other officials. It doesn't seem to me that it is likely that meeting with private citizens would be an ordinary function of that role.

However, I imagine a letter outlining a public health concern would be welcomed.

The address:

Office of the Provincial Health Officer

Ministry of Health

PO Box 9648, STN PROV GOVT

1515 Blanshard St.,

Victoria BC V8W 9P4

I will let you know once I find out if meeting requests are accepted.

Cheers,

Kass

Kassandra Dycke

Ministerial Assistant to

Hon. Adrian Dix, Minister of Health

Room 337 | Parliament Buildings, Victoria, BC | V8W 9V1

Office 250-953-3584 | Cell 778-678-3776

kassandra.dycke@gov.bc.ca

From: Hannah, Jeff [mailto:Jeff.Hannah@leg.bc.ca]

Sent: Thursday, August 9, 2018 3:14 PM

To: Dycke, Cassandra HLTH:EX

Subject: Constituent question

Hey Cassandra,

One of our constituents who has concerns about a public health issue was asking about the Provincial Health Officer. The constituent's goal is to set up a meeting with themselves and the provincial health officer. I'm not looking to involve our office in establishing a meeting, I'm looking for information on the role of the provincial health officer and what avenues the constituent may have to express concerns about public health to them.

Thanks,

Jeff Hannah | Constituency Assistant | Lisa Beare, MLA Maple Ridge-Pitt Meadows

P: 604-465-9299 | 104-20130 Lougheed Highway, Maple Ridge, BC V2X 2P7

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FW: for quote approval -- NR_Tofino_Helipad_REVISED_Aug10 (5)

From: Sas, Jonathan IRR:EX <Jonathan.Sas@gov.bc.ca>
To: Dycke, Cassandra HLTH:EX <Cassandra.Dycke@gov.bc.ca>, Lawal, Cassandra CITZ:EX
Cc: McDonald, Andrea LASS:EX <Andrea.McDonald@leg.bc.ca>
Sent: August 10, 2018 12:21:30 PM PDT

Hey Cassandra,

How's the below?

Jonathan Sas | Senior Ministerial Assistant | Ministry of Indigenous Relations and Reconciliation | 778 587 4376

From: McDonald, Andrea [mailto:Andrea.McDonald@leg.bc.ca]
Sent: Friday, August 10, 2018 12:10 PM
To: Sas, Jonathan IRR:EX
Subject: RE: for quote approval -- NR_Tofino_Helipad_REVISED_Aug10 (5)

"The helipad will help to ensure residents and visitors to Tofino have access to the critical emergency care they need if they need it," said Scott Fraser, MLA for Mid-Island – Pacific Rim, "it will complement the already top-notch care provided by our health care professionals at Tofino General Hospital."

The underlined seems a bit wordy to me. What about

"The helipad will help to ensure residents and visitors to Tofino have access to critical emergency care if they need it," said Scott Fraser, MLA for Mid-Island – Pacific Rim. "It will complement the already top-notch care provided by our health care professionals at Tofino General Hospital."

Let me know your thoughts.

From: Sas, Jonathan IRR:EX [mailto:Jonathan.Sas@gov.bc.ca]
Sent: Friday, August 10, 2018 11:47 AM
To: McDonald, Andrea <Andrea.McDonald@leg.bc.ca>
Subject: RE: for quote approval -- NR_Tofino_Helipad_REVISED_Aug10 (5)

Hey Andrea,

Don't think we need to bug Scott for this. Let me know what you think of quote and then we can just give him a heads up its going out.

Jonathan Sas | Senior Ministerial Assistant | Ministry of Indigenous Relations and Reconciliation | 778 587 4376

From: Dycke, Cassandra HLTH:EX
Sent: Friday, August 10, 2018 11:44 AM
To: Sas, Jonathan IRR:EX
Subject: RE: for quote approval -- NR_Tofino_Helipad_REVISED_Aug10 (5)

Island Health wants to put it out Monday morning.

Kassandra Dycke
Office 250-953-3584 | Cell 778-678-3776
kassandra.dycke@gov.bc.ca

From: Sas, Jonathan IRR:EX
Sent: Friday, August 10, 2018 11:40 AM
To: Dycke, Cassandra HLTH:EX

Cc: Dick, Jolleen IRR:EX; McDonald, Andrea LASS:EX

Subject: RE: for quote approval -- NR_Tofino_Helipad_REVISED_Aug10 (5)

Hey Cassandra,

Minister Fraser is.22

. What's the deadline for this?

Jonathan Sas | Senior Ministerial Assistant | Ministry of Indigenous Relations and Reconciliation | 778 587 4376

From: Dycke, Cassandra HLTH:EX

Sent: Friday, August 10, 2018 11:35 AM

To: Sas, Jonathan IRR:EX

Subject: FW: for quote approval -- NR_Tofino_Helipad_REVISED_Aug10 (5)

Hi Jonathan,

Can you run this quote by Minister Fraser for approval? Let me know if you have any questions.

Thanks,

Kass

Kassandra Dycke

Office 250-953-3584 | Cell 778-678-3776

kassandra.dycke@gov.bc.ca

Work begins on new Tofino General Hospital helipad

TOFINO – Helicopter access to Tofino General Hospital will resume in early 2019, thanks to a strong community partnership between Island Health, the Tofino General Hospital Foundation and the Alberni-Clayoquot Regional District.

The new helipad will be built on Tofino General Hospital Foundation lands located adjacent to hospital. It is in the same general area as the existing helipad, which closed in December, 2011 after Transport Canada issued an order for upgrades. A request for proposals for construction will be issued in the coming weeks, and work will begin once the tender is awarded.

Project cost will be shared by Island Health (60 per cent) and the Alberni Clayoquot Regional Hospital District (40 per cent).

"The community has been clear that a helipad at Tofino General Hospital is an important part of the health-care picture for this region and it is great news that this project is moving forward," said Health Minister Adrian Dix. "Once in place, this helipad will help ensure that the most critically ill patients are able to get to the care they need as quickly as possible."

In late 2016, Island Health met with community stakeholders, including municipal representatives, neighbours and the hospital foundation for input into the proposed helipad. Following this consultation, a plan was developed for the project.

"Island Health is extremely pleased the helipad is underway," said Leah Hollins, Chair of the Island Health Board of Directors. "We know helicopter access to Tofino General Hospital is a priority for residents of the West Coast of Vancouver Island, and we appreciate the community support and feedback we received during our planning process."

"The helipad will help to ensure residents and visitors to Tofino have access to the critical emergency care they need if they need it," said Scott Fraser, MLA for Mid-Island – Pacific Rim, "it will complement the already top-notch care provided by our health care professionals at Tofino General Hospital."

ACRHD QUOTE HERE (IF DESIRED)

Island Health provides health care and support services to more than 767,000 people on Vancouver Island, the islands in the Salish Sea and the Johnstone Strait, and mainland communities north of Powell River.

With more than 20,000 staff and over 2,000 medical staff, 6,000 volunteers, and the dedicated support of foundations and auxiliaries, Island Health delivers a broad range of health services, including: public health services, primary health care, home and community care, mental health and addictions services, acute care in hospitals, and much more across a huge, geographically diverse region.

-30-

Central/North Island media inquiries

Cheryl Bloxham

250-370-8878

cheryl.bloxham@viha.ca

RE: Memorial Grant Program for First Responders?

From: Moulton, Holly HLTH:EX <Holly.Moulton@gov.bc.ca>
To: Dycke, Cassandra HLTH:EX <Cassandra.Dycke@gov.bc.ca>, Lawal, Cassandra CITZ:EX
Cc: Burnham, Lindsey HLTH:EX <Lindsey.Burnham@gov.bc.ca>, Hold - 200401 - Pulham, Lindsey HLTH:EX
Sent: August 10, 2018 3:18:26 PM PDT

Hi Cassandra,

As far as we can decipher it has not been signed.

From: Dycke, Cassandra HLTH:EX
Sent: August 10, 2018 2:41 PM
To: Moulton, Holly HLTH:EX
Cc: Burnham, Lindsey HLTH:EX
Subject: Re: Memorial Grant Program for First Responders?
Was the MOA signed?

Sent from my Samsung Galaxy smartphone.

----- Original message -----

From: "Moulton, Holly HLTH:EX" <Holly.Moulton@gov.bc.ca>
Date: 2018-08-10 2:23 PM (GMT-08:00)
To: "Dycke, Cassandra HLTH:EX" <Cassandra.Dycke@gov.bc.ca>
Cc: "Burnham, Lindsey HLTH:EX" <Lindsey.Burnham@gov.bc.ca>
Subject: RE: Memorial Grant Program for First Responders?

Apologies for the delay getting back to you on this one Cassandra. We have managed to track down the below email was sent out from JAG Policy and Security Branch to members of Emergency Management BC, Finance and IGRS. There was a ppt sent with the email and I'm trying to get a copy of that which I will forward if I do.

Regards,
Holly

Good morning,

As you may know, in Budget 2017 the federal government announced a new federal tax-free grant to families of first responders who die as a direct result of their duties. The objective is to recognize the service and sacrifice of Canada's first responders who die in the line of duty, including deaths resulting from occupational illness and from a psychological impairment (i.e. suicide). The grant consists of a one-time lump-sum payment of \$300,000 to the surviving families of first responders who die as a result of their duties on or after April 1, 2018.

The latest information provided by Public Safety Canada (PSC) is that the class of eligible recipients includes family members of all police officers (including RCMP), firefighters and paramedics, including all related volunteers, reservists and auxiliaries.

Provinces must sign a Memorandum of Agreement (MOA) with the Government of Canada for residents to be eligible for this grant. This requirement is to ensure that the full amount of the grant would not be off-set or subject to any reductions by any existing or future benefit schemes that operate at the provincial or municipal levels. A PowerPoint on the Program is attached and will provide you with more information.

PSC officials will be travelling to Victoria on May 30, 2018, to meet with government officials. This is an opportunity for PSC officials to provide information on the Memorial Grant and to answer questions from provincial staff. If your ministry would like to participate in this meeting, please have your representative contact Linette Logie at linette.logie@gov.bc.ca or at [250-356-0531](tel:250-356-0531).

Thank you,

From: Dycke, Cassandra HLTH:EX
Sent: August 9, 2018 4:03 PM
To: Moulton, Holly HLTH:EX
Subject: Re: Memorial Grant Program for First Responders?
Thanks so much.

Sent from my Samsung Galaxy smartphone.

----- Original message -----

From: "Moulton, Holly HLTH:EX" <Holly.Moulton@gov.bc.ca>
Date: 2018-08-09 3:49 PM (GMT-08:00)

To: "Dycke, Cassandra HLTH:EX" <Kassandra.Dycke@gov.bc.ca>

Subject: RE: Memorial Grant Program for First Responders?

Hi Cassandra, I've reached out to the program area that covers First Responders in their portfolio. Hoping to hear back from someone shortly so will get back to you asap.

Holly

From: Dycke, Cassandra HLTH:EX

Sent: August 9, 2018 2:50 PM

To: Moulton, Holly HLTH:EX

Subject: FW: Memorial Grant Program for First Responders?

Hi Holly,

Can you advise where would be the best place to turn for information re the signing of an MOU with the province on this grant?

Thanks

kass

Kassandra Dycke

Office 250-953-3584 | Cell 778-678-3776

kassandra.dycke@gov.bc.ca

From: Burnham, Lindsey HLTH:EX

Sent: Thursday, August 2, 2018 12:42 PM

To: Dycke, Cassandra HLTH:EX

Subject: FW: Memorial Grant Program for First Responders?

Hi Cassandra,

Looks like the program is active but as for the status of the MOA for the province, I wouldn't know where to access this information.

<https://www.publicsafety.gc.ca/cnt/bt/mmrl-grnt-prgrm/index-en.aspx>

Let me know if you want me to do some more digging.

Lindsey

From: van Baarsen, Amanda HLTH:EX

Sent: Monday, July 30, 2018 10:42 AM

To: Burnham, Lindsey HLTH:EX

Cc: Moulton, Holly HLTH:EX; Dycke, Cassandra HLTH:EX; Singh, Jasmyn HLTH:EX; Yeung, Lucinda HLTH:EX

Subject: Memorial Grant Program for First Responders?

Morning,

I got a call from Justin Schmidt at CUPE asking about the status of the memorial grant program for first responders. He believes the federal government created it in April and are waiting on a Memorandum of Agreement from the province before it can be accessed.

Can I get some information on this to be delivered to Cassandra when ready?

Kass – you can give him a ring at [s.22](tel:2502222222)

Thanks,

Amanda van Baarsen

Ministerial Assistant to

Hon. Adrian Dix, Minister of Health

Room 337 | Parliament Buildings, Victoria, BC | V8W 9V1

(P) 250-387-6983 (C) 778-678-3454

FW: MCFD - Questions to Four Ministers from BC Social Workers for Perspectives Newsmagazine

From: Perry, Alisma, MCF:EX <Alisma.Perry@gov.bc.ca>
To: MacDonald, Alex MMHA:EX <Alex.MacDonald@gov.bc.ca>, Lindsay-Baugh, Anna MMHA:EX <Anna.LindsayBaugh@gov.bc.ca>, Singh, Jasmyn HLTH:EX <Jasmyn.Singh@gov.bc.ca>, Dycke, Kassandra HLTH:EX <Kassandra.Dycke@gov.bc.ca>, MacDonald, Alex HLTH:EX, Lawal, Kassandra CITZ:EX
Sent: August 13, 2018 11:22:20 AM PDT

Hi all,

Have your Minister's responded to the request from Michael Crawford of BC Assoc. of Social Workers? I know there was talk in July of perhaps coordinating a response? MKC is going to respond by the end of this week.

Please let me know if you have or will respond as well.

Thanks!

Alisma

From: Gunn, Paula MCF:EX
Sent: Monday, August 13, 2018 11:16 AM
To: Lauvaas, Kirsten GCPE:EX
Cc: Brown, Edena MCF:EX; Larabee, Shawn G GCPE:EX; Perry, Alisma, MCF:EX
Subject: Re: MCFD - Questions to Four Ministers from BC Social Workers for Perspectives Newsmagazine
Hi Kirsten, I am just getting caught up on stuff s.22 and Edena, Alisma and I discussed this request this morning!
I understand this request went to 4 ministries (MoH, SDPR, MMHA) - Alisma was going to follow that aspect up but maybe you know - was it determined that we would be the lead or are we coordinating with the other ministries on this?
For our responses, I think #1 should be something that your shop could pull bullets from existing materials for (the accomplishments list you put together in about May maybe?) and then MKC and I can personalize it.
If that is doable then I can work with MKC on #s 2,3&4 and think we can tell Michael we could get it to him by end of the week. How does that sound?

Sent from my iPhone

On Aug 13, 2018, at 10:55 AM, Lauvaas, Kirsten GCPE:EX <Kirsten.Lauvaas@gov.bc.ca> wrote:

Hi Edena,

I got a call today from Michael Crawford at the BC Association of Social Workers to check on the status of this request. I know Minister Conroy is.22 but I'll need to give Michael an ETA on responses to his questions as his magazine deadline is looming.

Can you please let me know if we will be able to get back to him in the next few days?

Thanks,

Kirsten

From: Brown, Edena MCF:EX
Sent: Friday, July 27, 2018 10:00 PM
To: Larabee, Shawn G GCPE:EX
Cc: Sharma, Niki MCF:EX; Johnston, Karen GCPE:EX; Lauvaas, Kirsten GCPE:EX
Subject: RE: MCFD - Questions to Four Ministers from BC Social Workers for Perspectives Newsmagazine

Hi Shawn,

I discussed this with MKC today. She was wondering if she listed in bullet point some responses to these questions would some from GCPE be able to make them full-fledged paragraph responses? She should be able to do that by next Friday if you can help.

Cheers,

Edena

From: Larabee, Shawn G GCPE:EX
Sent: Friday, July 27, 2018 1:55 PM

To: Brown, Edena MCF:EX

Cc: Sharma, Niki MCF:EX; Johnston, Karen GCPE:EX; Lauvaas, Kirsten GCPE:EX

Subject: RE: MCFD - Questions to Four Ministers from BC Social Workers for Perspectives Newsmagazine

Hello

The BC Association of Social Workers president is asking whether they can expect a response (and a photo) from MKC.

Is this something she'll be able to do next week (by Friday, latest)?

Again, they're just looking for her personal take on the following:

1. What have you accomplished to this point? What have been the most significant changes you have made to improve services to British Columbians?
2. What has made the job of serving British Columbians difficult? What have been the most challenging parts of the job?
3. What are you hoping to accomplish? Assuming a full four-year term to complete them, what are your policy and program priorities?
4. Anything you would like to write to BC social workers?

GCPE staff can help with any editing and will liaise with the BCASW.

From: Larabee, Shawn G GCPE:EX

Sent: July 26, 2018 9:25 AM

To: Brown, Edena MCF:EX

Cc: Sharma, Niki MCF:EX; Johnston, Karen GCPE:EX

Subject: RE: MCFD - Questions to Four Ministers from BC Social Workers for Perspectives Newsmagazine

Hi Edena,

Submissions aren't due until Aug. 3, so no need for her to develop her response today. But it would be great if we could let the reporter (and our colleagues in other ministries) know whether or not Minister Conroy would be providing responses by next Friday.

From: Brown, Edena MCF:EX

Sent: July 26, 2018 9:22 AM

To: Larabee, Shawn G GCPE:EX

Cc: Sharma, Niki MCF:EX; Johnston, Karen GCPE:EX

Subject: Re: MCFD - Questions to Four Ministers from BC Social Workers for Perspectives Newsmagazine

Hi Shawn,

Can this wait. Today is crazy. Possible for her to look at this tomorrow afternoon?

Thanks,

Edena

Sent from my iPhone

On Jul 26, 2018, at 9:20 AM, Larabee, Shawn G GCPE:EX <Shawn.G.Larabee@gov.bc.ca> wrote:

Hi Niki and Edena,

Just checking in to see if Minister will be responding to this request from Perspective Newsmagazine (BC Social Workers). The other ministries are trying to get a sense of who has committed so far.

From: Larabee, Shawn G GCPE:EX

Sent: July 11, 2018 9:36 AM

To: Gunn, Paula MCF:EX; Perry, Alisma, MCF:EX

Cc: Johnston, Karen GCPE:EX

Subject: FW: MCFD - Questions to Four Ministers from BC Social Workers for Perspectives Newsmagazine

Hi Paula and Alisma,

Please see the below request from the BC Association of Social Workers. The questions are specifically for Minister Conroy, and reflect her experiences, wishes, etc.

The Association has sent the same types of questions to HLTH, SDPR and MHA. They'd like to hear back by Aug. 3.

Let us know if Minister is keen to respond and if she'd like us to review her answers or support with any general messaging.

Cheers,
Shawn

From: Michael Crawford [<mailto:s.22>]

Sent: July 10, 2018 2:11 PM

To: Larabee, Shawn G GCPE:EX

Subject: MCFD - Questions to Four Ministers from BC Social Workers for Perspectives Newsmagazine

Dear Shawn;

The BC Association of Social Workers publishes a newsletter for our members four times a year. This fall we would like to review and highlight changes made in four ministries (MCFD, Health, Social Development, and MH & Addictions) during your government's first year in office.

I have a few short questions for the Ministers to answer and we are only looking for 500-750 words. It will be a good opportunity for the Ministers to highlight progress made and challenges they faced to social workers across the province.

Length - 500 to 750 words

Style - Q&A, we will edit for length and offer you final approval

Due - text & photo by August 3, 2018

Contact - Michael Crawford, BCASW President, [s.22](tel:250.682.1132)

250.682.1132

Questions - below

You have now been in the role of Minister of Children and Family Development for just more than one year. Looking back over that year ...

1. What have you accomplished to this point? What have been the most significant changes you have made to improve services to British Columbians?
2. What has made the job of serving British Columbians difficult? What have been the most challenging parts of the job?
3. What are you hoping to accomplish? Assuming a full four-year term to complete them, what are your policy and program priorities?
4. Anything you would like to write to BC social workers?

Please let me know if you are able to produce the text and photo, and if you will meet the due date of August 3rd.

I'm happy to discuss this with you further.

Regards,

Michael

<image001.jpg>

Bob Breen of Denominational Health Association

From: Very, Carole HLTH:EX <Carole.Very@gov.bc.ca>
To: Dycke, Kassandra HLTH:EX <Kassandra.Dycke@gov.bc.ca>, Singh, Jasmine FIN:EX <Jasmine.Singh@gov.bc.ca>, van Baarsen, Amanda HLTH:EX <Amanda.vanBaarsen@gov.bc.ca>, Lawal, Kassandra CITZ:EX
Sent: August 13, 2018 11:28:08 AM PDT

Good morning ladies,

I had a call from Bob Breen (email: bob.breen@denominationalhealth.ca) and he wanted to send an email to Minister Dix's assistants. I gave Bob the following email address: HLTH.Minister@gov.bc.ca and wanted to ensure that this email would be checked. Hope this is okay.

Bob's contact info:

R.J. Breen

Executive Director

Denominational Health Association

9387 Holmes Street

Burnaby, BC V3N 4C3

604-524-3427

www.denominationalhealth.ca

Have a wonderful Monday! ☺

Carole Very

Exec. Admin. Assistant to Ted Patterson, Assistant Deputy Minister
Primary and Community Care Policy Division
Ministry of Health | 6-2 1515 Blanshard St. | Victoria BC V8W 3C8
Tel.: 250 952-3594 | Email: carole.very@gov.bc.ca

Mailing Address:

Ministry of Health | PO Box 9638 STN PROV GOVT | Victoria BC V8W 9P1

FW: Communiqué / Press release - Jeux de la francophonie canadienne de 2020 à Victoria / Victoria 2020 Canadian Francophony Games

From: Health, HLTH HLTH:EX <HLTH.Health@gov.bc.ca>
To: Dycke, Cassandra HLTH:EX <Cassandra.Dycke@gov.bc.ca>, Lawal, Cassandra CITZ:EX
Sent: August 14, 2018 9:35:31 AM PDT
Attachments: 13 aout 2018_la Ville de Victoria appuie les JeuxFC
2020_communiq  _final_EN.pdf, 13 aout 2018_la Ville de Victoria appuie les
JeuxFC 2020_communiq  _final_FR.pdf

Good Morning Cassandra,

For your review and direction. Please advise how you would like to move forward with this email.

*Kind regards,
Sandy Stevens*

*Issues Assessment and Liaison Analyst
Correspondence Lead
Corporate Operations (Pillar B0 fifth floor)
Ministry of Health
1515 Blanshard St|PO Box 9639 STN PROV GOVT|Victoria|BC|V8W 9P1
Tel: 250-952-1850|Fax: 250 952-1014 Email: Sandy.Stevens@gov.bc.ca*

CONFIDENTIALITY NOTICE:

This email (and any attachment) was intended for a specific recipient. It may contain information that is privileged, confidential or exempt from disclosure. Any privilege that exists is not waived. If you are not the intended recipient: * do not copy it, distribute it to another person or use it for any other purpose; and * delete it and advise me by return email or telephone.

From: de Rodez, Adrien [mailto:administration@jeuxfc.ca]

Sent: Monday, August 13, 2018 2:13 PM

To: Adrien de Rodez

Subject: Fwd: Communiqu   / Press release - Jeux de la francophonie canadienne de 2020    Victoria / Victoria 2020 Canadian Francophony Games

English follows

Bonjour,

Veillez trouver en pi  ce joint un communiqu   au sujet du financement des Jeux de la francophonie de 2020    Victoria.

Merci

Hello,

Please find attached a release about funding for the Victoria 2020 Canadian Francophone Games.

Thank you

Marie-Pierre Lavoie

Pr  sidente / Chair

--

Jeux de la francophonie canadienne de 2020    Victoria

250.388.7350 | jeuxfc.ca

RE: Health casework

From: Tombs, Brenda SDPR:EX <Brenda.Tombs@gov.bc.ca>
To: Dycke, Kassandra HLTH:EX <Kassandra.Dycke@gov.bc.ca>, Lawal, Kassandra CITZ:EX
Cc: Yeung, Lucinda HLTH:EX <Lucinda.Yeung@gov.bc.ca>, Yeung, Lucinda IRR:EX
Sent: August 14, 2018 10:27:38 AM PDT

Great - thanks so much! And yay for keeping Lucinda!

From: Dycke, Kassandra HLTH:EX
Sent: Tuesday, August 14, 2018 10:14 AM
To: Tombs, Brenda SDPR:EX
Cc: Yeung, Lucinda HLTH:EX
Subject: RE: Health casework

Hi Brenda,

s.22

We are still working out who will be doing which casework, but this one should be referred to her for now. You can provide the CA with Lucinda's email address as her Health contact.

Cheers,

Kass

Kassandra Dycke

Ministerial Assistant to

Hon. Adrian Dix, Minister of Health

Room 337 | Parliament Buildings, Victoria, BC | V8W 9V1

Office 250-953-3584 | Cell 778-678-3776

kassandra.dycke@gov.bc.ca

From: Tombs, Brenda SDPR:EX
Sent: Tuesday, August 14, 2018 10:02 AM
To: Dycke, Kassandra HLTH:EX
Cc: Tombs, Brenda SDPR:EX
Subject: Health casework

Hi Kass,

Now it's my turn to send some casework your way. I understand s.22
sure who in Health I should send this to.

so I wasn't

Take a look at the attachments. You'll see that MLA Tegart's constituent s.22

s.22

s.22

I've been advised that since the program resides in Health, the CA needs to connect with someone there. Can I give her your email address? Please let me know. Thanks.

Brenda

Brenda Tombs

Executive Assistant

Honourable Shane Simpson

Minister of Social Development and Poverty Reduction

C: 250.361.8147

FW: Fact acknowledgement request

From : Horgan.MLA, John <John.Horgan.MLA@leg.bc.ca>
To: Dycke, Cassandra HLTH:EX <Cassandra.Dycke@gov.bc.ca>, Lawal, Cassandra CITZ:EX
Sent: August 14, 2018 10:36:55 AM PDT

s.22

From: s.22

Sent: Monday, August 13, 2018 8:21 PM

To: Sharon Thomson <sthomson@cpsbc.ca>; dmartinig@cpsbc.ca; Hobbs, David FLNR:EX <David.Hobbs@gov.bc.ca>; Minister, HLTH L HLTH:EX <HLTH.Minister@gov.bc.ca>; Patient Care Quality Review Board HLTH:EX <contact@patientcarequalityreviewboard.ca>; Horgan.MLA, John <John.Horgan.MLA@leg.bc.ca>

Subject: Re: Fact acknowledgement request

As you are aware, the lead Cardiologist of a large Canadian hospital verified the fact that subject Island Health/CRNBC/CPSBC medical staff inflicted near fatal injuries over a 4 day period in the RJH Cardiac ward (that they objectively expected to result my death), by:

s.22

Again, I expect a timely response from you regarding these facts.

s.22

On Fri, Aug 3, 2018 at 2:23 PM, s.22

> wrote:

Sharon and Derek,

Several medical regulatory body investigations (eg CPSBC, CRNBC) are being conducted on Island Health's fraudulent premise that:

s.22

This misrepresentation has delayed appropriate emergency action (in accordance with the tenets of the BC Health Professions Act and the Canadian Criminal Justice System).

Does the CPSBC acknowledge the fact that:

You have had plenty of time to verify these facts. Please provide your written acknowledgement accordingly.

s.22

RE: MRIs

From: Mitchell, Alison <Alison.Mitchell@viha.ca>
To: Dycke, Cassandra HLTH:EX <Kassandra.Dycke@gov.bc.ca>, Lawal, Cassandra CITZ:EX
Sent: August 15, 2018 6:14:20 PM PDT

Hi Cassandra;
I'm not sure if I was included in this e-mail in Dermot's absence?
Is there anything I need to do with this?
Thanks
Alison

-----Original Message-----

From: Mitchell, Alison
Sent: Wednesday, August 15, 2018 6:13 PM
To: 'Dycke, Cassandra HLTH:EX'
Subject: FW: MRIs

-----Original Message-----

From: D'Eith, Bob [mailto:s.17]
Sent: Wednesday, August 15, 2018 2:45 PM
To: Dycke, Cassandra HLTH:EX
Cc: Mitchell, Alison
Subject: Re: MRIs

Great.

Thanks so much.

Yours very truly,

Bob D'Eith
MLA Maple Ridge – Mission

From: "Dycke, Cassandra HLTH:EX" <Kassandra.Dycke@gov.bc.ca>
Date: Wednesday, August 15, 2018 at 12:31 PM
To: "D'Eith, Bob" <s.17>
Cc: "Alison.Mitchell@viha.ca" <Alison.Mitchell@viha.ca>
Subject: MRIs

Hi Bob,

Just a quick follow-up to our call this morning.

I am pursuing some deeper information for you – a briefing with our staff. However, in my outreach I have learned that there is a comms plan being developed to lead into the Oct 1st deadline. Part of that is happening now – the Medical Services Commission is sending letters out to all physicians/clinics to advise them what to expect in the lead-up to that deadline. That letter advises, and I think is a good measure for you as well, that all questions ought to be directed back to the Ministry of Health for response.

There will be a period of flexibility during the transition, to allow everyone to adjust and ask the questions they need to

in order to adapt their business practises.

Will be in touch again soon with briefing details.

Cheers,
Kassandra

Kassandra Dycke
Ministerial Assistant to
Hon. Adrian Dix, Minister of Health
Room 337| Parliament Buildings, Victoria, BC | V8W 9V1 Office 250-953-3584 | Cell 778-678-3776
kassandra.dycke@gov.bc.ca<<mailto:kassandra.dycke@gov.bc.ca>>

FW: Issues scan - PJH mtg with fed cabinet

From: Marriott, Sarah GCPE:EX <Sarah.Marriott@gov.bc.ca>
To: Anderson, Kristy GCPE:EX <Kristy.Anderson@gov.bc.ca>, Heinze, Laura R GCPE:EX <Laura.Heinze@gov.bc.ca>, Anderson, Kristy HLTH:EX, Heinze, Laura R HLTH:EX
Cc: Dycke, Kassandra HLTH:EX <Kassandra.Dycke@gov.bc.ca>, Yeung, Lucinda HLTH:EX <Lucinda.Yeung@gov.bc.ca>, Lawal, Kassandra CITZ:EX, Yeung, Lucinda IRR:EX
Sent: August 16, 2018 12:45:53 PM PDT

Hi Kristy and Laura,

PJH is meeting with the federal cabinet in Nanaimo on Tuesday and Wednesday next week.

We are preparing an issues scan for 1) QA during the meeting with the cabinet and 2) for a potential media avail on Wednesday morning (possibly with the Prime Minister). Regular issues scan stuff, but with an emphasis on fed/prov issues.

Can you please send me KMs on topics for the meeting with cabinet by **noon tomorrow**? We will have an opportunity to provide a short update early next week for any breaking media stories prior to the media avail. Please don't hesitate to give me a ring if you have questions, I know this one is a bit unusual.

Thanks very much,

Sarah

Sarah Marriott
Issues Manager
250.361.8416

RE: Primary ID for BC Service Card

From: Scott, Samantha AG:EX <Samantha.Scott@gov.bc.ca>
To: van Baarsen, Amanda CITZ:EX <Amanda.vanBaarsen@gov.bc.ca>, Dycke, Cassandra HLTH:EX <Cassandra.Dycke@gov.bc.ca>, Yeung, Lucinda HLTH:EX <Lucinda.Yeung@gov.bc.ca>, van Baarsen, Amanda HLTH:EX, Lawal, Cassandra CITZ:EX, Yeung, Lucinda IRR:EX
Sent: August 17, 2018 2:45:58 PM PDT
Attachments: image002.png, image003.jpg

I've already talked to Michelle, it is not an ICBC issue, it's a health issue, so Lucinda has contacted her and will assist.
Cheers,

Samantha Scott | Executive Assistant to the Honourable Minister Eby
Ministry of the Attorney General
PO Box 9044 Stn Prov Gov, Victoria, BC, V8W 9E2 | 778-679-4889

From: van Baarsen, Amanda CITZ:EX
Sent: August 17, 2018 2:44 PM
To: Scott, Samantha AG:EX; Dycke, Cassandra HLTH:EX
Subject: FW: Primary ID for BC Service Card
Hi team,

Can one or both of you get back to Michelle?

Amanda van Baarsen
Ministerial Assistant to
Hon. Jinny Sims, Minister of Citizens' Services
Room 337 | Parliament Buildings, Victoria, BC | V8W 9V1
(P) 250-387-7934

From: Russell, Shannon CITZ:EX
Sent: Friday, August 17, 2018 12:52 PM
To: van Baarsen, Amanda CITZ:EX
Subject: FW: Primary ID for BC Service Card
Hi – are you working on this one directly? If not, can you please check in with Denise about a response.
Thanks,
Shannon

From: Morton, Michelle [mailto:Michelle.Morton@leg.bc.ca]
Sent: Thursday, August 16, 2018 11:28 AM
To: Russell, Shannon CITZ:EX
Cc: Moreau, Denise CITZ:EX
Subject: FW: Primary ID for BC Service Card

Hi Shannon and Denise,

I'm reaching out for assistance with a constituent who is a permanent resident of Canada and is trying to obtain a BC Services Card with photo for identification purposes.

- The person does not have her Permanent resident card (previously Canadian record of landing) or another accepted primary ID as stated on the [ICBC site](#).
- She does however have a recent Verification of Status document from IRCC, which according to our local MP's office can be used as a
"record of landing or confirmation of permanent residence"
(<http://www.cic.gc.ca/english/helpcentre/answer.asp?qnum=564&top=12>)."

Can you please provide some clarification on this matter and suggest next steps?

Also, let me know what information you may need from me to help this person. She's a senior with cognitive issues who is being supported by caregivers, so please let me know if you need a consent form or other documentation to assist.

Thank you for your consideration.

Warm regards,



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From: Pam.Goldsmith-Jones.C1@parl.gc.ca [mailto:Pam.Goldsmith-Jones.C1@parl.gc.ca]
Sent: Wednesday, August 15, 2018 4:03 PM
To: Morton, Michelle <Michelle.Morton@leg.bc.ca>
Cc: Angela.Minten@vch.ca
Subject: Primary ID for BC Service Card

Hello Michelle,

Thank you for your time on the phone. I think some of the confusion stems from the fact that ICBC lists "Permanent Resident card (previously Canadian record of landing)" as an acceptable form of primary ID. Angela has a Verification of Status document from IRCC for her client, that (as the below link states) can be used as a "record of landing or confirmation of permanent residence" (<http://www.cic.gc.ca/english/helpcentre/answer.asp?qnum=564&top=12>).

Can you confirm with the appropriate provincial ministry if a Verification of Status would be accepted?

Not only is the processing time for a permanent resident card varied (it can range from 98 days to 24 months) the process can be difficult and frustrating for an individual with limited comprehension.

Best,



Natasha Lepur

Constituency Assistant West Vancouver

Office of Pamela Goldsmith-Jones, M.P.

West Vancouver-Sunshine Coast-Sea to Sky Country

Parliamentary Secretary to the Minister of International Trade Diversification

6367 Bruce Street

West Vancouver, BC V7W 2G5

Tel. 604.913.2660

Cel. 604.340.7693

Fax. 604.913.2664

pam.goldsmith-jones.c1@parl.gc.ca

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FW: Question about RNs and government initiatives

From: Health, HLTH HLTH:EX <HLTH.Health@gov.bc.ca>
To: Dycke, Cassandra HLTH:EX <Cassandra.Dycke@gov.bc.ca>, Lawal, Cassandra CITZ:EX
Cc: Burnham, Lindsey HLTH:EX <Lindsey.Burnham@gov.bc.ca>, Hold - 200401 - Pulham, Lindsey HLTH:EX
Sent: August 17, 2018 8:01:20 PM PDT

Hello Cassandra,

Just following up as I couldn't find anything in CLIFF regarding s.22 . Could you so kindly advise how you would like to proceed with this request.

*Kind regards,
Sandy Stevens*

From: Health, HLTH HLTH:EX
Sent: Saturday, August 4, 2018 12:07 PM
To: Dycke, Cassandra HLTH:EX
Cc: Burnham, Lindsey HLTH:EX
Subject: FW: Question about RNs and government initiatives

Good Morning Cassandra;

Just following up as to how you would like to move forward with this MLA request.

*Kind regards,
Sandy Stevens*

From: Health, HLTH HLTH:EX
Sent: Friday, June 29, 2018 7:42 AM
To: Dycke, Cassandra HLTH:EX
Cc: Burnham, Lindsey HLTH:EX
Subject: FW: Question about RNs and government initiatives

Good Morning Cassandra:

For your review and direction, from MLA Honourable Lana Popham's Constituency Office. Please advise how you would like to move forward with this email.

*Kind regards,
Sandy Stevens*

Issues Assessment and Liaison Analyst
Correspondence Lead
Corporate Operations (Pillar B0 fifth floor)
Ministry of Health
1515 Blanshard St|PO Box 9639 STN PROV GOVT|Victoria|BC|V8W 9P1
Tel: 250-952-1850|Fax: 250 952-1014 Email: Sandy.Stevens@gov.bc.ca

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From: Wiczorek, Christopher [mailto:Christopher.Wiczorek@leg.bc.ca]
Sent: Thursday, June 28, 2018 1:01 PM
To: Minister, HLTH HLTH:EX
Cc: s.22
Subject: Question about RNs and government initiatives

Dear Minister Dix,

On behalf of Minister Popham I wanted to pass on some information about a recent conversation I had with s.22

I know that the challenges you face are enormous as you work to ensure that British Columbians receive the healthcare they need. At the constituency level, the recent announcements of funding for more GPs and NPs – as well as the Government's transition towards team-based healthcare to ensure folks receive the healthcare they deserve – have been very well received.

While I know that hiring decisions are made primarily at the regional health authority level, s.22 is wondering what broader strategies and/or initiatives the Ministry is developing in order to combat shortages of RNs s.22 and perhaps more broadly in the Greater Victoria Region. I certainly recognize that this was an area that was severely neglected over the past decade, and s.22 experience serves as an example of why we need to

change the healthcare status quo in this province to ensure she – and the thousands of people^{s.22} are able to count on a healthcare system that will be there for them.

Thank you kindly for your time and consideration of this request for information. Our office looks forward to learning more about the strategies and/or initiatives your Ministry is employing in this area.

Warmest regards,

Chris

Chris Wieczorek

Constituency Assistant to Hon. Lana Popham

Member of the B.C. Legislature for Saanich South and Minister of Agriculture for the B.C. Government

P: 250.479.4154 | F: 250.479.4176 | 260-4243 Glanford Avenue, Victoria BC V8Z 4B9

Fwd: Quadra Island Medical clinic

From: Singh, Jasmyn HLTH:EX <Jasmyn.Singh@gov.bc.ca>
To: Dycke, Kassandra HLTH:EX <Kassandra.Dycke@gov.bc.ca>, Lawal, Kassandra CITZ:EX
Sent: August 19, 2018 8:49:59 PM PDT

Sent from my iPhone

Begin forwarded message:

From: "Minister, HLTH HLTH:EX" <HLTH.Minister@gov.bc.ca>
Date: August 19, 2018 at 8:11:33 PM PDT
To: "Singh, Jasmyn HLTH:EX" <Jasmyn.Singh@gov.bc.ca>
Subject: FW: Quadra Island Medical clinic

From: s.22
Sent: Sunday, August 19, 2018 6:02 PM
To: Tom.Gornall@viha.ca; Allison.Mitchell@viha.ca; Dermot.Kelly@viha.ca
Cc: s.22 Trevena.MLA, Claire LASS:EX; Minister, HLTH HLTH:EX
Subject: Quadra Island Medical clinic

To Whom It May Concern,

We wish to acknowledge the high quality of personal care we have been receiving over the last few years from Dr Mary Boegel at the Quadra Medical Clinic and at the Surge Narrows outreach service. As seniors with extensive and complex medical conditions we support whatever program can be developed to continue this kind of service or something similar in the near future.

s.22 because we believe their mission to provide a localized system of delivery of medical support for rural aging seniors in our area would save taxpayers expense by enabling us to remain in our own homes for longer.

We sincerely hope that Vancouver Island Health Authority and other relative agencies can find a way to support such a program.

Sincerely yours,

s.22

Fwd: Dr. Curtis Latham at Superstore in Campbell River

From: Singh, Jasmyn HLTH:EX <Jasmyn.Singh@gov.bc.ca>
To: Dycke, Kassandra HLTH:EX <Kassandra.Dycke@gov.bc.ca>, Lawal, Kassandra CITZ:EX
Sent: August 19, 2018 8:50:12 PM PDT

Sent from my iPhone

Begin forwarded message:

From: "Minister, HLTH HLTH:EX" <HLTH.Minister@gov.bc.ca>
Date: August 19, 2018 at 8:13:02 PM PDT
To: "Singh, Jasmyn HLTH:EX" <Jasmyn.Singh@gov.bc.ca>
Subject: **FW: Dr. Curtis Latham at Superstore in Campbell River**

From: s.22
Sent: Saturday, August 18, 2018 12:17 PM
To: Minister, HLTH HLTH:EX
Subject: Dr. Curtis Latham at Superstore in Campbell River

Dear **Adrian Dix**

It is with great concern and optimism that I write this letter to support Dr. Latham's stay at the drop-in clinic in Superstore, Campbell River. It has the appearance that he is being ousted out like yesterday's news, there have been reactions by some who knows him and his value at his usual position. This letter is premised on Dr. Latham's continued relevance as a reason why he should be allowed to remain at the drop-in clinic.

One of the reasons why he is being ousted out is because Dr. Latham is semi-retired and working only two days a week. However, because he has been around for a very long time, many clients still see him as a very relevant entity in the clinic. In fact, many would not allow any other doctor to attend to them because of the previous interventions of Dr. Latham that they have enjoyed. Dr. Latham also works at the Quadra Island Medical Clinic. He is well-liked at the Campbell River Hospital and the community alike. I find it very imperative to mention that Dr. Latham is one of the few doctors that truly care about their patients and show it in ways highly appreciated by the patients.

Dr. Latham stands out in many ways. From showing compassion and empathy, displaying in-depth knowledge of the practice, showing the ability to get to the root of patients' problems at all times to going above and beyond to help patients ease their pain, he is truly an exceptional person. I will be remiss not to mention that Dr. Latham's feedbacks from patients till date identify him as an outstanding, passionate, and committed caregiver.

Recognizing the need to make patient care the priority here, it is important that patients' concern is considered first. Also, since Dr. Latham is, for the most part, more knowledgeable, compassionate, and represents the hospital better, I believe that he should be allowed to remain at the drop-in clinic at Superstore in Campbell River, BC. I speak also for all the doctors that spent their whole life being caregivers to their patients.

In my opinion, any decision to oust Dr. Latham is as a result of a bully attitude and should not be reckoned with. If Dr. Latham's service to the patients is counted for any reason, then he

deserves to remain in the position where his patients can have access to the quality health care services that he provides.

Based on the foregoing, I humbly ask that the BC Medical Board allow Dr. Latham to remain at the drop-in clinic. I am fully persuaded that, as a medical practitioner, he will continue to be of immense help to his patients. Or help him get an office of his own in Campbell River, that is how much I believe in him.

Thank you for your consideration.

s.22

HLTH 1119367 - FW: Appeal for reversal of decision to cancel MSP coverage for BC resident s.22

From: Health, HLTH HLTH:EX <HLTH.Health@gov.bc.ca>
To: Dycke, Cassandra HLTH:EX <Cassandra.Dycke@gov.bc.ca>, Lawal, Cassandra CITZ:EX
Cc: Burnham, Lindsey HLTH:EX <Lindsey.Burnham@gov.bc.ca>, Hold - 200401 - Pulham, Lindsey HLTH:EX
Sent: August 20, 2018 12:06:57 PM PDT
Attachments: MSP Coverage Letter of Appeal s.22 180818.pdf

Good morning, Cassandra. I just wanted to bring to your attention an email from MLA John Martin's constituent, s.22 in which we are currently in the process of drafting MLA Casework Bullets for you, for MLA Martin, under Cliff 1119367. This Casework Report is currently in the approval process with the program area and should be sent to you shortly. However, as s.22 has now contacted the Ministry of Health directly with her concerns, indicating that MLA Martin suggested she contact us, I was wondering if you wanted to continue with the Casework Bullets under 1119367, as they are in the final approval stages with the program area, or would you like to change this assignment and have the program area contact the constituent directly? If you would like to just continue with the Bullets, I will add the email below from s.22 as a 2nd incoming to Cliff log 1119367. Thanks Cassandra, and I look forward to your reply! ☺

Thank you!

Julie Price
Corporate Operations
Ministry of Health
Phone: (250) 952-1913
Email: julie.price@gov.bc.ca

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From: s.22

Sent: Saturday, August 18, 2018 6:34 AM

To: Minister, HLTH HLTH:EX

Cc: Martin.MLA, John LASS:EX

Subject: Fwd: Appeal for reversal of decision to cancel MSP coverage for BC resident s.22

Dear Minister,

Please see below a message that I recently dispatched to you at your constituency correspondence address. As it relates to your function as Minister of Health, I am forwarding it to you at the present email address. Many thanks for your attention.

Kind regards,

s.22

----- Forwarded message -----

From: s.22

Date: Sat, Aug 18, 2018, 5:38 PM

Subject: Appeal for reversal of decision to cancel MSP coverage for BC resident s.22

To: <Adrian.Dix.MLA@leg.bc.ca>

Cc: Martin.MLA, John <john.martin.mla@leg.bc.ca>

Dear Minister,

s.22

Page 67 of 84 to/à Page 68 of 84

Withheld pursuant to/removed as

s.22

RE: HLTH 1119367 - FW: Appeal for reversal of decision to cancel MSP coverage for BC resident s.22

From: Health, HLTH HLTH:EX <HLTH.Health@gov.bc.ca>
To: Dycke, Cassandra HLTH:EX <Cassandra.Dycke@gov.bc.ca>, Lawal, Cassandra CITZ:EX
Cc: Burnham, Lindsey HLTH:EX <Lindsey.Burnham@gov.bc.ca>, Hold - 200401 - Pulham, Lindsey HLTH:EX
Sent: August 20, 2018 3:35:53 PM PDT

Great, I will add the email below as a 2nd incoming to the Casework Bullets. Thank you so much for the follow-up, Cassandra! ☺

Thank you!

Julie Price
Corporate Operations
Ministry of Health
Phone: (250) 952-1913
Email: julie.price@gov.bc.ca

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From: Dycke, Cassandra HLTH:EX
Sent: Monday, August 20, 2018 3:31 PM
To: Health, HLTH HLTH:EX; Price, Julie D HLTH:EX
Cc: Burnham, Lindsey HLTH:EX
Subject: RE: HLTH 1119367 - FW: Appeal for reversal of decision to cancel MSP coverage for BC resident s.22

Hi Julie,
Thanks for checking on this. I have touched in with the MLA office to better understand the direction they were preferring to take. Please proceed with Casework Bullets as originally assigned.

Cheers,

Kass

Kassandra Dycke
Office 250-953-3584 | Cell 778-678-3776
kassandra.dycke@gov.bc.ca

From: Health, HLTH HLTH:EX
Sent: Monday, August 20, 2018 12:07 PM
To: Dycke, Cassandra HLTH:EX
Cc: Burnham, Lindsey HLTH:EX
Subject: HLTH 1119367 - FW: Appeal for reversal of decision to cancel MSP coverage for BC resident s.22

Good morning, Cassandra. I just wanted to bring to your attention an email from MLA John Martin's constituent, s.22 in which we are currently in the process of drafting MLA Casework Bullets for you, for MLA Martin, under Cliff 1119367. This Casework Report is currently in the approval process with the program area and should be sent to you shortly. However, as s.22 has now contacted the Ministry of Health directly with her concerns, indicating that MLA Martin suggested she contact us, I was wondering if you wanted to continue with the Casework Bullets under 1119367, as they are in the final approval stages with the program area, or would you like to change this assignment and have the program area contact the constituent directly? If you would like to just continue with the Bullets, I will add the email below from s.22 as a 2nd incoming to Cliff log 1119367. Thanks Cassandra, and I look forward to your reply! ☺

Thank you!

Julie Price
Corporate Operations
Ministry of Health
Phone: (250) 952-1913
Email: julie.price@gov.bc.ca

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From: s.22

Sent: Saturday, August 18, 2018 6:34 AM

To: Minister, HLTH HLTH:EX

Cc: Martin.MLA, John LASS:EX

Subject: Fwd: Appeal for reversal of decision to cancel MSP coverage for BC resident Sandra Smiley

Dear Minister,

Please see below a message that I recently dispatched to you at your constituency correspondence address.

As it relates to your function as Minister of Health, I am forwarding it to you at the present email address.

Many thanks for your attention.

Kind regards,

s.22

----- Forwarded message -----

From: s.22

Date: Sat, Aug 18, 2018, 5:38 PM

Subject: Appeal for reversal of decision to cancel MSP coverage for BC resident Sandra Smiley

To: <Adrian.Dix.MLA@leg.bc.ca>

Cc: Martin.MLA, John <john.martin.mla@leg.bc.ca>

Dear Minister,

s.22

Page 71 of 84

Withheld pursuant to/removal as

s.22

From: s.22
To: Dycke, Cassandra HLTH:EX <Cassandra.dycke@gov.bc.ca>, Lawal, Cassandra CITZ:EX
Cc: John Mulka <John.Mulka@cnib.ca>
Sent: August 22, 2018 9:55:44 AM PDT
Attachments: Vision Loss Rehabilitation.docx

Kassandra thank you for the time the other day. I have attached a short 2-pager which will provide the sequence of events and where things were left off in April of 2016, along with basically what CNIB is requesting for moving forward.

A couple of points that I am not sure we discussed; at every level within MOH when this was discussed MOH officials always felt this services should be provided through the Provincial Services Authority not through individual contracts with each Health Authority which could result in a patchwork approach for where there is or is not services available.

The other reality is by 2019, without some form of agreement, VLRS will only be able to provide a level of service equal to the level of funding, so it would be desirable to have a transition plan in place for next year.

On your question regarding the Pacific Training Institute for the Blind, they are an independent group, reasonably small and mainly Victoria centric. CNIB has reached out a number of time unsuccessfully to engage them to see if there are some synergies in the delivery of services to people with vision challenges. The most significant challenge is they have no standards for their programs and not certified or accredited with any professional association or collage, which puts their programming at some risk. The previous government never did put out a press release around the funding they did provide and this really can be a good news announcement.

John Mulka s.22 Once you have had a chance to read the note and consider what is the best approach for CNIB to continue the conversation, possibly we can have another chat on what our next steps should be. Because this is a budget issue and I suspect that is always a challenge, CNIB would still be prepared to look at some form of phasing in over a longer period as part of an execution plan.

FW: Requests for Waivers of the Wait Period for Medical Services Plan Coverage (Cliff 1120033)

From: Clark, Karen L HLTH:EX <Karen.L.Clark@gov.bc.ca>
To: Dycke, Cassandra HLTH:EX <Cassandra.Dycke@gov.bc.ca>, Lawal, Cassandra CITZ:EX
Cc: Power, Stephanie A HLTH:EX <Stephanie.Power@gov.bc.ca>, Sealey, Beverlee HLTH:EX <Beverlee.Sealey@gov.bc.ca>, Marsh, Jania HLTH:EX <Jania.Marsh@gov.bc.ca>
Sent: August 22, 2018 2:49:40 PM PDT

Hi Cassandra,

Just to provide an update, the constituent has received the written response and the waiver request was not approved. Lucy contacted me directly and asked if there is an appeal option and I advised that unless there is new information for the panel to review, the decision would remain the same. I provided general information about the waiver process and criteria under which the panel could grant a waiver and advised I could not discuss the case specifics without the constituent consent.

I asked Lucy to contact your office and provide the consent if they wished to discuss the specific details of this constituent's request.

She thanked me for the information provided and understood I could not discuss the case specifics, but advised the general information was helpful to explain the decision to the constituent.

Thanks,
Karen

From: Mears, Lucy [mailto:Lucy.Mears@leg.bc.ca]

Sent: Wednesday, August 22, 2018 12:07 PM

To: Clark, Karen L HLTH:EX

Subject: RE: Requests for Waivers of the Wait Period for Medical Services Plan Coverage

Thank you very much Karen.

Lucy Mears

Constituency Assistant to

Carole James, MLA

Victoria-Beacon Hill

From: Clark, Karen L HLTH:EX [mailto:Karen.L.Clark@gov.bc.ca]

Sent: Wednesday, August 22, 2018 11:58 AM

To: Mears, Lucy <Lucy.Mears@leg.bc.ca>

Cc: Dycke, Cassandra HLTH:EX <Cassandra.Dycke@gov.bc.ca>; Power, Stephanie A HLTH:EX <Stephanie.Power@gov.bc.ca>

Subject: Requests for Waivers of the Wait Period for Medical Services Plan Coverage

Hello Lucy,

You enquired with the office of the Minister of Health on August 21, 2018 regarding the processing time for a Waiver of the Wait Period Request to be reviewed and responded to by the Ministry of Health. I can advise that requests are generally reviewed by a Ministry of Health panel on a bi-weekly basis and most requests are responded to within four weeks. If incomplete requests are submitted this can delay the process until all required documentation is submitted for the panel's review. Information regarding the Waiver of the Wait Period process and required documentation is available on the Government of BC website www.gov.bc.ca/mspwaitperiodcoverage. Unfortunately, I am unable to provide you with specific information regarding your constituent's request, as we did not receive a signed consent.

I trust the above is helpful regarding processing times for these requests.

Thank you.

Karen Clark | Manager, Travel Assistance Program and Branch Coordination | Beneficiary Services and Strategic Priorities Branch | Ministry of Health
| Ph: 250-952-3210 / Fx: 250-952-3268 | 1515 Blanshard St. PO Box 9649 STN PROV GOVT Victoria BC V8W 9P4 |  Please consider the environment before printing this e-mail.

FW: News Release: Contractor chosen for Kootenay Boundary Regional Hospital

From: Perry, Alisma, MCF:EX <Alisma.Perry@gov.bc.ca>
To: Dycke, Kassandra HLTH:EX <Kassandra.Dycke@gov.bc.ca>, Lawal, Kassandra CITZ:EX
Sent: August 23, 2018 1:51:45 PM PDT
Attachments: image002.png, image003.png, image004.png, image001.png

Hi Kassandra,

Could you let me know who in our office approved the Minister Conroy quote in this? None of us can find a record of it!

Thanks!

Alisma

From: IH Communications [<mailto:ihcommunications@interiorhealth.ca>]

Sent: Thursday, August 23, 2018 10:45 AM

To: __Media Kootenay Boundary (Restricted) <MediaKootenayBoundary@interiorhealth.ca>

Subject: News Release: Contractor chosen for Kootenay Boundary Regional Hospital



NEWS RELEASE

For Immediate Release | August 23, 2018

Contractor chosen for Kootenay Boundary Regional Hospital work

TRAIL — Interior Health is pleased to announce that Ledcor Construction Ltd. has been selected as the general contractor overseeing construction of the emergency department and electrical redevelopment project at Kootenay Boundary Regional Hospital (KBRH). Ledcor is an international company with branch offices throughout B.C., including in Kelowna.

“Our government is taking action to make sure important upgrades at Kootenay Boundary Regional Hospital are completed,” said Health Minister Adrian Dix. “The selection of the general contractor for the project means actual construction work is one step closer.”

“Kootenay Boundary Regional Hospital and its health-care workers have served people in the area well since it opened in 1954,” said Kootenay West MLA Katrine Conroy. “The work that is going to be done will better support the emergency health-care needs of people in Trail and throughout the region.”

Plans for the emergency department redevelopment include a single-storey addition to the existing building that will significantly expand the size of the existing department to address immediate space and service challenges, and to accommodate projected patient care needs for years to come. The redevelopment will feature updated and expanded trauma bays, exam rooms and procedure rooms, and will add an airborne isolation and secure room to the emergency department.

Significant transformer and electrical upgrades are also included.

“This is an important investment in quality care for Trail and all the communities that surround it,” said Interior Health Board Chair Doug Cochrane. “Our staff and physicians do outstanding work providing excellent emergency care in the region. This project will allow them to do work in a care environment that has improved privacy and enhanced infection control measures.”

Construction is expected to start in the weeks ahead and the new emergency department is expected to open to patients in 2020.

The Kootenay Boundary Regional Hospital emergency department and electrical redevelopment project is anticipated to cost approximately \$19.05 million, to be shared by the Province of British Columbia through Interior Health, the West Kootenay Boundary Regional Hospital District (WKBHRD), and the KBRH Health Foundation.

“The WKBHRD supports the upgrades to our regional hospital,” said Aimee Watson, Chair of the West Kootenay Boundary Regional Hospital District. “As upgrades are essential to the viability of services that all our residents, from Rock Creek to Crawford Bay, depend on, we are faced with hard decisions. Health care is expensive, even more so when we are looking at infrastructure. We are advocates for health care in the region to be optimal and, as a rural area, see better service delivery for all residents. These upgrades will lead us to improved regional health care services.”

“The KBRH Health Foundation is pleased to support the Emergency Department expansion at KBRH with the launch of our \$1 million Emergency Department Campaign,” said Lisa Pasin, Director of Development for the KBRH Health Foundation. “We believe this capital project will greatly enhance patient care in the Kootenay Boundary and are truly humbled by the support we have received from our communities to date for this priority project. We look

forward to working with our government and community partners as we raise funds to purchase state-of-the-art medical equipment for the new Emergency Department.”

Interior Health is committed to promoting healthy lifestyles and providing a wide range of quality health-care services to more than 740,000 people living across B.C.’s vast interior. For more information, visit www.interiorhealth.ca, follow us on Twitter [@Interior_Health](https://twitter.com/Interior_Health), or like us on Facebook at www.facebook.com/InteriorHealth

–30–

Media, for information:

Media@interiorhealth.ca

1-844-469-7077

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RE: 1118336 - Casework Report Template (bullets)

From: Rachel.Blaney.C1@parl.gc.ca
To: Kassandra.Dycke@gov.bc.ca, Lawal, Kassandra CITZ:EX
Sent: August 24, 2018 3:16:50 PM PDT

Perfectly clear. Thanks for the quick responses, Kassandra.

I'll follow up with IRCC first about the PR card application as that would be the best resolution. If that may still take longer than the end of September I'll see if they can provide any other sort of documented explanation, and I'll send you whatever I can come up with.

Have a good weekend,

Lucas

Lucas Schuller

Constituency Assistant | Adjoint de Circonscription

Rachel Blaney, MP | Députée – North Island-Powell River

250-287-9388 | 1-800-667-8404

rachelblaney.ca | ndp.ca

Coast Salish, Kwakwaka'wakw and Nuuchah-nulth Territory

UFCW Local 232

From: Dycke, Kassandra HLTH:EX [mailto:Kassandra.Dycke@gov.bc.ca]

Sent: August-24-18 3:13 PM

To: Blaney, Rachel - Riding 1

Subject: RE: 1118336 - Casework Report Template (bullets)

Hi Lucas,

I have spoken with our staff who are responsible for the MSP coverage decision, and they have clarified the basis for their decision for me.

They are bound under legislation to not issue MSP coverage without documentation that proves PR status in Canada. IRCC would need to at least provide a letter explaining the situation as they have explained it to you in order for MSP to revise their decision.

All the information on the IRCC website refers to the 2 of 5 year residency requirement as a determinant of Permanent Residency "Status". We would need to see something in print that nuances that and makes a distinction between PR status and PR card. She may have PR *eligibility*, but will need documentation to prove her *status*.

If you can get any kind of documentation that substantiates **s.22** status, MSP will gladly revisit their decision.

I hope this helps. Feel free to volley back if you have additional information or can clarify any detail that is confused.

Cheers,

Kassandra

Kassandra Dycke

Ministerial Assistant to

Hon. Adrian Dix, Minister of Health

Room 337 | Parliament Buildings, Victoria, BC | V8W 9V1

Office 250-953-3584 | Cell 778-678-3776

kassandra.dycke@gov.bc.ca

From: Rachel.Blaney.C1@parl.gc.ca [mailto:Rachel.Blaney.C1@parl.gc.ca]

Sent: Friday, August 24, 2018 1:42 PM

To: Dycke, Kassandra HLTH:EX

Subject: RE: 1118336 - Casework Report Template (bullets)

Thanks Kassandra,

The point you make there is precisely the catch. I've been over it a number of times with staff in IRCC and the Minister's office. It seems that the 2-years-out-of-5 requirement is needed to get a PR card, but it doesn't invalidate PR status. So they will confirm that she has PR status, but she is ineligible to get a card proving as much until she's spent two years in Canada again.

So she has applied for a card with a request for exemption to that requirement on humanitarian grounds. If that is denied, her options are: 1) stay in Canada for another 16 months to meet the 2 year requirement (though it seems that may mean doing so without medical coverage), or 2) go through a process of having her current PR status revoked in order to be able to apply once again for PR status that would come with a new card.

Anyway if IRCC is telling you differently than they're telling me, that would be helpful to know. I'll continue checking with them about the status of the PR card application.

Talk soon,
Lucas

From: Dycke, Kassandra HLTH:EX [<mailto:Kassandra.Dycke@gov.bc.ca>]

Sent: August-24-18 1:32 PM

To: Blaney, Rachel - Riding 1

Subject: RE: 1118336 - Casework Report Template (bullets)

Hi Lucas,

Let me loop back to our staff on this to get details. The information they have provided would normally be the result of a direct enquiry with IRCC once the casework request was received. It ought to be up-to-date and accurate.

However, this is a case certainly where there seems to be a string of inaccuracies going on. I'll see if I can get the details this afternoon. If not, I will loop in my colleague, Lucinda Yeung, [s.22](#)

I also noticed the discrepancy in the details you had provided from the constituent and what our staff had provided. I had trusted that the her status would have been determined according to the residency requirement as in the bullet:

- [s.22](#)

If she had indeed met that residency requirement, then I would expect that she would have PR status. Everything seems to hinge on this detail.

Anyways – will connect shortly with any additional information I can dig up!

Cheers,
kassandra

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kassandra.dycke@gov.bc.ca

From: Rachel.Blaney.C1@parl.gc.ca [<mailto:Rachel.Blaney.C1@parl.gc.ca>]

Sent: Friday, August 24, 2018 1:19 PM

To: Dycke, Kassandra HLTH:EX

Subject: RE: 1118336 - Casework Report Template (bullets)

Hi Kassandra,

I've been working on this PR document limbo for [s.22](#) for several months now and when Sandra shared with me the casework report, I wanted to go over a few points with you to see if IRCC is giving you different information then they are giving us or what.

If it's better to go over this by phone give me a call or let me know when is a good time.

"IRCC has determined that her current legal status in Canada is now that of a visitor". Staff at IRCC and the Minister of Immigration's office have told me that the visitor visa was issued in error and has been voided because her PR status is still valid.

[s.22](#)

Thanks,
Lucas

Lucas Schuller

Constituency Assistant | Adjoint de Circonscription

Rachel Blaney, MP | Députée – North Island-Powell River

250-287-9388 | 1-800-667-8404

rachelblaney.ca | ndp.ca

Coast Salish, Kwakwaka'wakw and Nuuchah-nulth Territory
UFCW Local 232

From: Dycke, Cassandra HLTH:EX [<mailto:Cassandra.Dycke@gov.bc.ca>]

Sent: Thursday, August 23, 2018 10:32 AM

To: Doran, Sandra <Sandra.Doran@leg.bc.ca>

Subject: 1118336 - Casework Report Template (bullets)

Good morning Sandra,

Attached is a casework report regarding your constituent, **s.22** and her application for MSP coverage. It was determined that **s.22** does not meet eligibility requirements due to her residency status. However, coverage had been mistakenly approved until 30 Sept, and that coverage will be honoured. Further details about her eligibility and next steps are detailed in the CR.

Please let me know if you require any further assistance with this case.

Cheers,

Kassandra

Kassandra Dycke

Ministerial Assistant to

Hon. Adrian Dix, Minister of Health

Room 337 | Parliament Buildings, Victoria, BC | V8W 9V1

Office 250-953-3584 | Cell 778-678-3776

kassandra.dycke@gov.bc.ca

RE: 1118336 - Casework Report Template (bullets)

From: Rachel.Blaney.C1@parl.gc.ca
To: Cassandra.Dycke@gov.bc.ca, Lawal, Cassandra CITZ:EX
Sent: August 28, 2018 3:43:08 PM PDT

Hi Cassandra,

I just spoke with IRCC and the PR application is in process but they aren't able to confirm when it will be complete. In the meantime, would original landing documents or a Verification of Status document serve to have ^{s.22} MSP coverage renewed at the end of September? <https://www.canada.ca/en/immigration-refugees-citizenship/services/application/application-forms-guides/guide-5545-application-verification-status-vos-replacement-immigration-document.html#5545E2>

Lucas

From: Dycke, Cassandra HLTH:EX [mailto:Cassandra.Dycke@gov.bc.ca]

Sent: August-24-18 3:13 PM

To: Blaney, Rachel - Riding 1

Subject: RE: 1118336 - Casework Report Template (bullets)

Hi Lucas,

I have spoken with our staff who are responsible for the MSP coverage decision, and they have clarified the basis for their decision for me.

They are bound under legislation to not issue MSP coverage without documentation that proves PR status in Canada. IRCC would need to at least provide a letter explaining the situation as they have explained it to you in order for MSP to revise their decision.

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Cheers,

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Sent: Friday, August 24, 2018 1:42 PM

To: Dycke, Cassandra HLTH:EX

Subject: RE: 1118336 - Casework Report Template (bullets)

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Sent: August-24-18 1:32 PM

To: Blaney, Rachel - Riding 1

Subject: RE: 1118336 - Casework Report Template (bullets)

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Let me loop back to our staff on this to get details. The information they have provided would normally be the result of a direct enquiry with IRCC once the casework request was received. It ought to be up-to-date and accurate. However, this is a case certainly where there seems to be a string of inaccuracies going on. I'll see if I can get the details this afternoon. If not, I will loop in my colleague, Lucinda Yeung, as I am away next week. I also noticed the discrepancy in the details you had provided from the constituent and what our staff had provided. I had trusted that the her status would have been determined according to the residency requirement as in the bullet:

● s.22

If she had indeed met that residency requirement, then I would expect that she would have PR status. Everything seems to hinge on this detail.

Anyways – will connect shortly with any additional information I can dig up!

Cheers,

kassandra

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s.22

Thanks,

Lucas

Lucas Schuller

Constituency Assistant | Adjoint de Circonscription

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UFCW Local 232

From: Dycke, Kassandra HLTH:EX [<mailto:Kassandra.Dycke@gov.bc.ca>]

Sent: Thursday, August 23, 2018 10:32 AM

To: Doran, Sandra <Sandra.Doran@leg.bc.ca>

Subject: 1118336 - Casework Report Template (bullets)

Good morning Sandra,

Attached is a casework report regarding your constituent, s.22

s.22

Please let me know if you require any further assistance with this case.

Cheers,

Kassandra

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Ministerial Assistant to

Hon. Adrian Dix, Minister of Health

Room 337 | Parliament Buildings, Victoria, BC | V8W 9V1

Office 250-953-3584 | Cell 778-678-3776

kassandra.dycke@gov.bc.ca

FW: BCCNP Board Letter to Minister of Health

From: Health, HLTH HLTH:EX <HLTH.Health@gov.bc.ca>
To: Hansen, Lucy HLTH:EX <Lucy.Hansen@gov.bc.ca>, Dycke, Cassandra HLTH:EX <Cassandra.Dycke@gov.bc.ca>, Lawal, Cassandra CITZ:EX
Sent: August 29, 2018 12:41:17 PM PDT
Attachments: image001.gif, 2018-08-29 - BCCNP Board Letter to Minister.pdf

Good afternoon, Lucy and Cassandra. I wanted to pass along this thank you letter addressed to the Minister, from the British Columbia College of Nursing Professionals (BCCNP), for your information and to, perhaps, share with the Minister. I will be logging this letter as FYI to CIRE; however, if you would like me to take any other action with this letter, please just let me know.

Thank you!

Julie Price
Corporate Operations
Ministry of Health
Phone: (250) 952-1913

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From: Lisa Ryan [mailto:Ryan@crnbc.ca]
Sent: Wednesday, August 29, 2018 10:34 AM
To: Minister, HLTH HLTH:EX
Cc: MacKinnon, Mark HLTH:EX; Byres, David W HLTH:EX
Subject: BCCNP Board Letter to Minister of Health

Good Morning Honourable Dix,
Please find our British Columbia College of Nursing Professionals (BCCNP) Board letter to the Honourable Adrian Dix.
Thank you.

Lis Ryan

a

Executive , Registrar/CEO
Assistant Office



College of Registered Nurses of British Columbia
2855 Arbutus , Vancouver, B , V6J
St. C 3Y8
Tel: 604.736.7331 ext. 322 | 1.800.565.6505 (Canada Only) | Fax: 604.736.5154
Email: | www.crnbc.ca | Twitter: @CRNBC | [Facebook.com/CRNBC](https://www.facebook.com/CRNBC)
Ryan@crnbc.ca a

Protecting the public by effectively regulating registered nurses and nurse practitioners

New college, new contact information

On Sept. 4, CRNBC will join with the College of Licensed Practical Nurses of BC and the College of Registered Psychiatric Nurses of BC to create the BC College of Nursing Professionals (BCCNP), a single point of contact for nursing regulatory affairs in British Columbia.

Effective Sept. 4, find us at:

BC College of Nursing Professionals
900-200 Granville Street, Vancouver, BC, V6C 1S4

www.bccnp.ca

This e-mail and any attachment(s) may be confidential or privileged. If you are not the intended recipient please notify me immediately by return e-mail, delete this email and do not copy, use or disclose it.

FW: EMALB document

From: Health, HLTH HLTH:EX <HLTH.Health@gov.bc.ca>
To: Hansen, Lucy HLTH:EX <Lucy.Hansen@gov.bc.ca>
Cc: Dycke, Kassandra HLTH:EX <Kassandra.Dycke@gov.bc.ca>, Yeung, Lucinda HLTH:EX <Lucinda.Yeung@gov.bc.ca>, Burnham, Lindsey HLTH:EX <Lindsey.Burnham@gov.bc.ca>, Lawal, Kassandra CITZ:EX, Yeung, Lucinda IRR:EX, Hold - 200401 - Pulham, Lindsey HLTH:EX
Sent: August 29, 2018 3:58:43 PM PDT
Attachments: 20180808104303954.pdf

Hi Lucy. I am forwarding to you a document from Mr. Robert Weeks, President of the Vancouver Fire Fighters' Union, as he is indicating the attached was promised to be provided to the Minister, as discussed during their meeting today. Therefore, I am sending this to you to share with the Minister as FYI. If you would like me to take any other action with the email below, please just let me know.

Thank you!

Julie Price
Corporate Operations
Ministry of Health
Phone: (250) 952-1913

***Warning:** This email is intended only for the use of the individual or organization to whom it is addressed. It may contain information that is privileged or confidential. Any distribution, disclosure, copying, or other use by anyone else is strictly prohibited. If you have received this in error, please telephone or e-mail the sender immediately and delete the message.*

From: Rob Weeks [mailto:rob@iaff18.org]
Sent: Wednesday, August 29, 2018 3:53 PM
To: Minister, HLTH HLTH:EX
Subject: Fwd: EMALB document
see below.

Regards,

Robert Weeks

President
Vancouver Fire Fighters' Union, Local 18-I.A.F.F
#2-6515 Bonsor Avenue
Burnaby, BC V5H 3E8
[604-309-7397](tel:604-309-7397) (Cell)
[604-436-3335](tel:604-436-3335) (office)
[604-436-2125](tel:604-436-2125) (fax)

----- Forwarded message -----

From: **Rob Weeks** <rob@iaff18.org>
Date: Wed, Aug 29, 2018 at 3:50 PM
Subject: EMALB document
To: Adrian.Dix.MLA@leg.bc.ca

Adrian,

As requested at our meeting today I am providing the document from the EMALB that we spoke about. I have highlighted some sections of interest but the whole section under the title "EMA's required to remain within their licence services" is what we spoke about. We in Vancouver have been utilizing pulse oximetry, taking blood pressure, and extricating patients for decades. We had been under the authority of a medical director to use pulse oximetry and take blood pressure. Extrication has always been our work as often this takes place in "hot zones" such as motor vehicle incidents where BCAS members are often not permitted to enter. As the newsletter states the EMALB can grant endorsements for us to perform these tasks.

Regards,
Robert Weeks

President
Vancouver Fire Fighters' Union, Local 18-I.A.F.F
#2-6515 Bonsor Avenue
Burnaby, BC V5H 3E8
s.22 Cell)
[604-436-3335](tel:604-436-3335) (office)
[604-436-2125](tel:604-436-2125) (fax)