

Shust, Susan D HLTH:EX

From: Leonard, Ronna-Rae HLTH:EX
Sent: April 21, 2020 11:22 AM
To: Ronna-Rae Leonard
Subject: Fwd: 202731 Silgardo SDPR Response

Print for hard copy file
RR

Sent from my iPhone

Begin forwarded message:

From: "Minister, HLTH HLTH:EX" <HLTH.Minister@gov.bc.ca>
Date: April 2, 2020 at 1:43:38 PM PDT
To: "Leonard, Ronna-Rae HLTH:EX" <RonnaRae.Leonard@gov.bc.ca>
Subject: FW: 202731 Silgardo SDPR Response

Good afternoon! Hope you are well. I've sent the following onto Lucinda as well.

Thanks,

Kathy

Kathy London
Administrative Assistant to the Honourable Minister Adrian Dix | Minister of Health
PO Box 9050 Stn Prov Gov, Victoria, BC, V8W 9E2 | 250-953-3547

From: Minister, SDPR SDPR:EX <SDPR.Minister@gov.bc.ca>
Sent: March 27, 2020 1:19 PM
To: 'alisons@seniorsservicessociety.ca' <alisons@seniorsservicessociety.ca>
Cc: Minister, HLTH HLTH:EX <HLTH.Minister@gov.bc.ca>; Minister, MAH MAH:EX <MAH.Minister@gov.bc.ca>
Subject: 202731 Silgardo SDPR Response

Ref: 202731

Alison Silgardo, CEO
Seniors Services Society
alisons@seniorsservicessociety.ca

Dear Ms. Silgardo:

Thank you for your email of February 11, 2020, regarding the outcomes of the Seniors Services Society's recent Seniors Housing Lab workshops, and participants' ideas to reduce poverty among seniors in British Columbia. I'm pleased to respond and apologize for the delay in doing so.

I appreciate you writing to advocate for BC's seniors, and I want to assure you that our government is committed to making life more affordable for all British Columbians, including seniors. On your behalf, I've taken the liberty of providing a copy of your correspondence to my colleague, the Honourable Adrian Dix, for his review and consideration, as seniors are under his ministry's purview.

Since my ministry's last correspondence with your organization in 2018, our government has made substantial progress in our efforts to reduce poverty in BC, and I'd like to take this opportunity to share this progress with you.

As you're likely aware, our government passed the *Poverty Reduction Strategy Act* in November 2018, committing government to reducing the poverty rate by 25 percent for all persons living in poverty and 50 percent for children by 2024. The targets are based on the 2016 Market Basket Measure, which was recently adopted by the federal government as Canada's official poverty line. The result of achieving these targets (based on 2016 numbers) will be 140,000 fewer people living in poverty. You can read about the legislation at <https://news.gov.bc.ca/releases/2018SDPR0051-001912>.

During a brainstorming session in your first workshop, I noticed that one of the things that was mentioned was that a lack of a poverty reduction plan may be contributing to increased rates of poverty among seniors in BC. I agree with these comments, which is why our government released BC's first poverty reduction strategy, called TogetherBC, on March 18, 2019. You can find a full copy of TogetherBC online at <https://www2.gov.bc.ca/gov/content/governments/about-the-bc-government/poverty-reduction-strategy>.

The strategy outlines a comprehensive cross-government approach to poverty reduction that involves many ministries. It's built on the guiding principles of affordability, opportunity, social inclusion, and reconciliation. TogetherBC seeks to improve people's lives by addressing both the breadth and depth of poverty and focuses on initiatives designed to help break the cycle of poverty, in addition to meeting the legislated targets noted above. With investments from across government, TogetherBC reflects government's commitment to reduce poverty and make life more affordable for all British Columbians. It helps build a province where everyone, regardless of their background, income, or ability, is treated with dignity and has access to opportunity.

Specific to seniors, I'm pleased to be able to share that TogetherBC has addressed and will continue to address many of the issues raised by attendees at your Seniors Housing Lab workshops.

I also noted the workshop participants' concerns about the lack of affordable housing available in BC, and how it exacerbates homelessness among seniors on fixed incomes. As such, I'd like to share that, in partnership with the Ministry of Municipal Affairs and Housing, and with input from the Ministry of Mental Health and Addictions, TogetherBC has introduced multiple initiatives to reduce homelessness in BC.

The Seniors Services Society may be particularly interested in one of these initiatives, the Homelessness Community Action Grant Program, which assists local groups and organizations address homelessness in their communities. Our government provided a \$6 million grant to the Social Planning and Research Council of BC (SPARC BC) for this program, and you can read the full news release about this grant at <https://news.gov.bc.ca/releases/2019SDPR0046-001223>.

SPARC BC is distributing the grants to groups and organizations over the next three years as a one-time grant to successful applicants. The chosen projects will build on local resources and knowledge about homelessness, increase public awareness and support, and respond to gaps in services for people experiencing homelessness. The grants also support organizations with a province-wide focus to explore better ways of meeting the needs of groups of people with a higher risk of experiencing homelessness. You can learn more about these grants and how to apply by visiting <https://www.sparc.bc.ca/resources/homelessness-community-action-grants/>.

In addition, you may be interested to hear that we've been working with local governments around BC to build new, supportive modular housing units. Through the Building BC: Rapid Response to Homelessness program, the Province is investing \$291 million to build over 2,000 modular supportive housing units across BC for people who are homeless or at risk of homelessness.

In response to the success of this program and significant interest from communities, our government also launched the Building BC: Supportive Housing Fund, which will deliver a further 2,500 new homes with around-the-clock support services. For more information on the Building BC: Supportive Housing Fund, please visit <https://www.bchousing.org/partner-services/Building-BC/supportive-housing-fund>.

In your workshops, there was also some mention of the increase in health care costs and its subsequent effect on seniors' poverty. Our government recognizes that access to healthcare is a significant concern for seniors. TogetherBC acknowledges this concern, and as part of the strategy, the Ministries of Health, Social Development and Poverty Reduction, and Municipal Affairs and Housing are working together with a body

of programs to offset some of these associated costs and improve the quality of life for aging British Columbians.

One such program, offered through the Ministry of Health, is the Fair Pharmacare Plan. Under the Fair Pharmacare Plan, families with a net income of up to \$30,000 each year no longer pay deductibles for prescription medication and get 70 percent drug coverage immediately. If a family reaches the \$30,000 threshold, Pharmacare will cover 100 percent of the family's drug costs for the remainder of that year.

As well, to further help those in need, the Fair Pharmacare Plan has eliminated co-payments for seniors born before 1940 who earn a household net annual income up to \$14,000. To date, nearly a quarter of a million households are benefiting from the elimination and reduction of deductibles and co-payments, the first change in 15 years. You can learn more about the Fair Pharmacare Plan by visiting <https://www2.gov.bc.ca/gov/content/health/health-drug-coverage/pharmacare-for-bc-residents/who-we-cover/fair-pharmacare-plan>.

The Ministry of Social Development and Poverty Reduction also complements the Fair Pharmacare Plan through the Medical Services Only (MSO) program. MSO is available to seniors transitioning from disability or income assistance to federal assistance programs, such as Old Age Security (OAS) or the Guaranteed Income Supplement (GIS), and offers access to additional health supplements for dental, optical, and other medical equipment or supplies that are not covered by the Fair Pharmacare Plan.

Further, BC provides the Seniors Supplement, a top-up to the federal OAS and GIS programs. Along with the Seniors Supplement, there is also an annual bus pass for provincial transit systems available for \$45 annually to assist low-income seniors.

TogetherBC also includes a number of recent policy changes that may reduce financial hardship among BC's seniors. These changes include:

- Ending the practice of forcing clients to take Early Canada Pension Plan benefits before age 65;
- Ending the two-year independence rule as a precondition for assistance;
- Ending the practice of automatically cutting clients off assistance who are homeless or at risk of homelessness if they can't provide documentation, and replacing this practice with a sanction of \$25 per month;
- Removing the previous limit on the number of security deposits, allowing clients as many security deposits as they require and creating a new supplement for pet damage deposits;
- Ending penalties for families providing room and board to a family member;
- Removing the \$10,000 asset limit on a primary vehicle;
- Increasing the asset limit for people on income assistance; and
- Expanding the moving supplement for people to move anywhere in BC.

For more information on all these changes, including when they came into effect, please visit <https://news.gov.bc.ca/releases/2019SDPR0051-001379> and <https://news.gov.bc.ca/releases/2019SDPR0071-001936>.

I also noted that your workshop participants had an interest in the Shelter Aid for Elderly Renters or SAFER program. As this program and issues concerning the Residential Tenancy Branch are administered through BC Housing, I've shared your correspondence with the minister responsible, the Honourable Selina Robinson, for her review.

Additionally, the recent results of the 2018 Canadian Income Survey indicate that we are succeeding in our efforts to reduce poverty. BC's overall poverty rate was 8.9 percent in 2018 compared to 12 percent in 2016, while BC's child poverty rate declined to 6.9 percent in 2018 from 12 percent in 2016. Among seniors in BC, 5.1 percent lived in poverty in 2018, down from 6.3 percent in 2017. I'm pleased to see this Statistics Canada data confirm that our poverty reduction strategy is working to make life better for people. These statistics are encouraging and confirm we're on the right path, but there is still more work to do.

TogetherBC is the beginning, not the end of the work we are doing. It's a living document that will guide us in our efforts to reduce poverty in BC. Over the next four years we will be working with all sectors, community organizations, business and labour, Indigenous people, and all levels of government as critical partners in this work.

If possible, I would very much like to be kept updated on your Seniors Housing Lab workshops as they progress. As we continue our work to reduce poverty and inequality for all British Columbians, the feedback received from your workshops would be valuable.

Thank you again for writing. I appreciate hearing from you.

Sincerely,

Shane Simpson
Minister of Social Development and Poverty Reduction

cc: Honourable Adrian Dix, Minister of Health
Honourable Selina Robinson, Minister of Municipal Affairs and Housing

From: Alison Silgado <alisons@seniorsservicessociety.ca>
Sent: February 11, 2020 10:53 AM

To: Minister, SDPR SDPR:EX <SDPR.Minister@gov.bc.ca>

Subject: Request to connect

Hello Minister Simpson and Brenda

On behalf of the seniors we serve and our team and board at Seniors Services Society, THANK YOU to you and your team for supporting us to continue to do the work we do.

Over the past decade the cost of housing in BC has gone up 48%. With that the seniors we serve have increased substantially and an increasing number are those that have traditionally worked all their lives, are comfortable on their pension and can no longer afford their homes. In addition 25% of the clients we served last year were in treatment for cancer and were homeless or had just completed treatment and were in shelters. In sharing this information with BC Cancer we were surprised to hear that 60% of all the clients they served last fiscal year were 60 and older and in five years they expect this number to go up to 90%.

Seniors Services Society has taken the lead in hosting a Seniors Housing Solutions Lab and have invited five key partners (United Way of the lower mainland, Brightside Foundation, Simon Fraser University, Gerontology and B C Non Profit Housing Association) to partner with us and engage 50 stakeholders across the lower mainland who work with seniors from city planners, to non-profits, government, health and come up with creative solutions to support seniors. Our results are being piloted and the outcomes will be shared during Senior Week at the Anvil Centre in a one day conference called;

HOME 2020

Rethinking Services and Systems for seniors

This is the question we sought to answer:

http://www.seniorsservicessociety.ca/Library/Solutions_Lab/Seniors_Housing_Lab_Challenge_Brief_09-2019.pdf

Here is what we have done so far:

http://www.seniorsservicessociety.ca/Library/Solutions_Lab/Insights_Report_-_Workshop_1_Oct_11-2019.pdf

http://www.seniorsservicessociety.ca/Library/Solutions_Lab/Insights_Report_-_Workshop_2_Nov_13-2019.pdf

I look forward to speaking with you at your earliest convenience.

Warm regards

Alison Silgardo

CEO

Seniors Services Society

750 Carnarvon Street, New Westminster, BC, V3M 1E7

Phone: 604-520-6621, ext:107

Fax: 604-520-1798

Mobile: 778 798 0534

Email: alisons@seniorsservicessociety.ca

www.seniorsservicessociety.ca



We acknowledge, respect and thank the First Nations Peoples for the unceded and traditional lands in which we live, work and play.

Shust, Susan D HLTH:EX

From: Leonard, Ronna-Rae HLTH:EX
Sent: April 21, 2020 11:24 AM
To: Ronna-Rae Leonard
Subject: Fwd: Concerned about Seniors

Print

Sent from my iPhone

Begin forwarded message:

From: "Leonard.MLA, Ronna-Rae" <Ronna-Rae.Leonard.MLA@leg.bc.ca>
Date: March 31, 2020 at 2:10:21 PM PDT
To: "Yeung, Lucinda HLTH:EX" <Lucinda.Yeung@gov.bc.ca>
Cc: "Leonard, Ronna-Rae HLTH:EX" <RonnaRae.Leonard@gov.bc.ca>
Subject: FW: Concerned about Seniors

From: s.22 [mailto:s.22]
Sent: Wednesday, March 25, 2020 5:32 PM
To: Leonard.MLA, Ronna-Rae <Ronna-Rae.Leonard.MLA@leg.bc.ca>
Subject: Concerned about Seniors

Good Afternoon

Thanks for all you have done for us working people

But I am wondering what support the government is doing for the seniors

s.22 in an INDEPENDENT seniors home at a cost of \$3000. a month

This is to include recreation swimming, outings, social get togethers exercise house keeping etc

s.22 has a safe place to live and 2 meals day and that's it

All though they are making a big deal of meals which is lovely.

No one has talked about paying for their rent

Those seniors residences will not reduce their rent voluntarily

Seniors have been locked in for the last 2 weeks

And not really allowed visitors

Also s.22

Seniors really don't have a lot of time to recoup the money they have lost

They don't use the internet to socialize or get information

Please help them all and especially the seniors that have no one to advocate for them, they have no support during this crisis

s.22 and I can't imagine how the seniors in that dreadful place are suffering in this situation.

Please be there for them

Thanks^{s.22}

Shust, Susan D HLTH:EX

From: Leonard, Ronna-Rae HLTH:EX
Sent: April 8, 2020 5:04 PM
To: Ronna-Rae Leonard
Subject: Fwd: Council of Senior Citizens' Organizations
Attachments: Letter_COSCO.pdf; ATT00001.htm

Sent from my iPhone

Begin forwarded message:

From: "London, Kathy HLTH:EX" <Kathy.London@gov.bc.ca>
Date: April 7, 2020 at 1:18:06 PM PDT
To: "Leonard, Ronna-Rae HLTH:EX" <RonnaRae.Leonard@gov.bc.ca>
Subject: FW: Council of Senior Citizens' Organizations

Hi Ronna-Rae, hope you are well.

Just forwarding a copy of this fyi!

Kathy London

From: London, Kathy HLTH:EX
Sent: April 7, 2020 11:05 AM
To: Pham, Thuy HLTH:EX <Thuy.Pham@gov.bc.ca>
Cc: Yeung, Lucinda HLTH:EX <Lucinda.Yeung@gov.bc.ca>
Subject: Council of Senior Citizens' Organizations

Incoming received from CO for direction.

Thanks,

Kathy London

From: Dix.MLA, Adrian <Adrian.Dix.MLA@leg.bc.ca>
Sent: April 6, 2020 3:58 PM
To: London, Kathy HLTH:EX <Kathy.London@gov.bc.ca>; Fullaway, Elijah HLTH:EX <Elijah.Fullaway@gov.bc.ca>
Subject: FW: RicohScan

From: ricohmfd@leg.bc.ca <ricohmfd@leg.bc.ca>
Sent: April 6, 2020 2:43 PM

To: Dix.MLA, Adrian <Adrian.Dix.MLA@leg.bc.ca>

Subject: RicohScan

Shust, Susan D HLTH:EX

From: Leonard, Ronna-Rae HLTH:EX
Sent: April 21, 2020 11:25 AM
To: Ronna-Rae Leonard
Subject: Fwd: Evidence, research, and Innovation supports available through PID

Print

Sent from my iPhone

Begin forwarded message:

From: "Davidson, Heather (ADM) HLTH:EX" <Heather.Davidson@gov.bc.ca>
Date: March 26, 2020 at 2:10:58 PM PDT
To: HLTH All Ministry Staff <S.17 >
Subject: Evidence, research, and Innovation supports available through PID

PID is committed to continue to support the evidence, research and innovation needs of ministry staff during the COVID-19 pandemic.

The [Innovation Hub](#) will be housing teams working directly on the covid-19 response. The Hub also continues to support project teams with innovative approaches, methodology and facilitation though in a virtual format. For example, the [Evidence Service](#) is still fully operational, with several reviews underway and taking in new requests.

We know there is a lot of recalibration currently underway. If you require additional support or resources to help you make the transition to collaborating or facilitating virtually, please reach out to the [Hub](#)! Also, keep an eye on Health ePlace and the Hub homepage for ongoing links to helpful virtual facilitation/meeting resources.

Look for upcoming [Knowledge Exchange events](#) taking place virtually.

The Health and Human Services Library will temporarily pause physical circulation of books and other materials until April 14, 2020.

Access to all other HHS Library services and tools will continue uninterrupted during this period. This includes:

- Continuing access to e-resources through the HHS Library databases and online catalogue;
- Literature searches and research support for MOH staff and contractors;
- Access to journal articles and book chapters through digital interlibrary loan services;
- Library orientations and research support by telephone or Skype.
- The Research and Technology branch is working with the Michael Smith Foundation for Health Research, the BC Centre for Disease Control/Provincial Health Services Authority and other key partners* to support the province's research response to the COVID-19 emergency in the context of national and international COVID-19 research.
- Ministry staff may be contacted individually by the research community regarding studies related to COVID-19. Ministry staff can forward this information to the HECC, who will provide to Research & Technology for action, or you can forward directly to Nicolette McGuire (Nicolette.McGuire@gov.bc.ca).
- Divisional representatives on the Ministry's Research Advisory Committee have been asked to begin to identify program/services areas response to COVID-19 that have current impacts or may have future impacts on Ministry/health service program areas and to identify gaps or areas that require further research/understanding related to

COVID-19. This will also be informed by HECC and will be carefully coordinated with work that HSIAR and other health sector analytic groups are undertaking to prevent duplication of effort.

- Please stay tuned for further updates.

Research and Technology is working with the Michael Smith Foundation for Health Research, the BC Centre for Disease Control/Provincial Health Services Authority and other key partners to support the province's research response to the COVID-19 emergency in the context of national and international COVID-19 research.

Ministry staff may be contacted individually by the research community regarding studies related to COVID-19. Ministry staff can forward this information to the HECC, who will provide to Research & Technology for action, or you can forward directly to Nicolette McGuire (Nicolette.McGuire@gov.bc.ca).

Divisional representatives on the Ministry's Research Advisory Committee have been asked to begin to identify program/services areas response to COVID-19 that have current impacts or may have future impacts on Ministry/health service program areas and to identify gaps or areas that require further research/understanding related to COVID-19. This will also be informed by HECC and will be carefully coordinated with work that HSIAR and other health sector analytic groups are undertaking to prevent duplication of effort.

PID is here to support you.

Library services: hlth.library@gov.bc.ca

Evidence Service: Zachary.Mokosak@gov.bc.ca

Health Innovation Hub: hlth.innovationhub@gov.bc.ca

Knowledge Exchange: hlth.knowledgeexchange@gov.bc.ca

Research Nicolette.mcguire@gov.bc.ca

Heather Davidson
Assistant Deputy Minister
Partnerships and Innovation Division
BC Ministry of Health

Shust, Susan D HLTH:EX

From: Leonard, Ronna-Rae HLTH:EX
Sent: April 1, 2020 10:47 AM
To: Mackenzie, Isobel HLTH:EX; Collins, Teri HLTH:EX
Subject: MLA teleconferences

Good morning Isobel and Teri,

I have been holding Thursday and Friday for the planned MLA teleconferences re 211, but haven't seen any confirmation that they are happening. I am guessing that this was too ambitious of a timeline? Can I release the holds?

Thanks for all your work. I know you are working at breakneck speed to serve our seniors during this continuously changing world of the COVID19 pandemic.

Warm regards,
Ronna-Rae

Sent from my iPhone

Shust, Susan D HLTH:EX

From: Leonard, Ronna-Rae HLTH:EX
Sent: April 24, 2020 1:12 PM
To: Yeung, Lucinda HLTH:EX
Subject: Re: Call for Records HTH-2020-02473 Due: May 4, 2020

Hello Lucinda,
Just saw your email. No, I am not familiar. If I was instructed, the notes are in my office. Amongst my technology challenges, I can't print from my phone, so can't choose PDF instead of printing.
Ronna-Rae

Sent from my iPhone

On Apr 21, 2020, at 7:45 PM, Yeung, Lucinda HLTH:EX <Lucinda.Yeung@gov.bc.ca> wrote:

Hi Ronna-Rae,

Received the FOI request below. Are you familiar with how to create pdf from outlook?

Warmly,
Lucinda

From: HLTH FOI Operations HLTH:EX <HLTH.FOIOperations@gov.bc.ca>
Sent: April 21, 2020 7:42 PM
To: Yeung, Lucinda HLTH:EX <Lucinda.Yeung@gov.bc.ca>
Cc: HLTH FOI Operations HLTH:EX <HLTH.FOIOperations@gov.bc.ca>; FOI Health Education CITZ:EX <FOI.Health.Education@gov.bc.ca>
Subject: NEW: Call for Records HTH-2020-02473 Due: May 4, 2020

Hi Lucinda [MO],

1. Please find attached the Call for Records for FOI request described below. Records are due by: **May 4, 2020.**

Applicant type: Political party

Request Details: Provide a copy of the Parliamentary Secretary for Seniors's daily calendar

Date Range for Record Search: From 3/1/2020 To 3/31/2020

2. Please send in your completed CFR and records (pdf) to the Health FOI Inbox at HLTH.FOIOperations@gov.bc.ca - **1 clean** copy and **1 harms** copy indicating specific harms recommendations.
3. Should a fee estimate be necessary, please:
 1. fill out the attached Fee Estimate Questionnaire,
 2. update your email subject line to include 'Fee Estimate HTH-2019-XXXXXX', and

3. please send to Hlth.FOIOperations@gov.bc.ca by: April 27, 2020.
4. If your search produces a **No Records Response (NRR)** please have your **Executive Director or ADM approve** before sending as it will not be coming back for final sign-off.

Thank you,

Darlene Grieve | FOI Coordinator

FOI, Litigation and Reporting | Corporate Issues and Client Relations Branch

Ministry of Health | phone: 250 952 1509 | email: HLTH.FOIOperations@gov.bc.ca

 Please consider the environment before printing this email

This email and any files transmitted with it are confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error please notify the sender immediately. Any unauthorized copying, disclosure or distribution of the e-mail or the information it contains is strictly forbidden

From: Arun.Sudireddy@gov.bc.ca <Arun.Sudireddy@gov.bc.ca>

Sent: April 20, 2020 2:44 PM

To: HLTH FOI Operations HLTH:EX <HLTH.FOIOperations@gov.bc.ca>

Subject: Call for Records HTH-2020-02473 Due: May 4, 2020

Request for Documents for Request # 'HTH-2020-02473'. Your response due date is: 5/4/2020 12:00:00 AM
Message from SENDER:

Hello,

New FOI Request Received

Your ministry has received a formal request made under the *Freedom of Information and Protection of Privacy Act* (FOIPPA). Your analyst for the attached request will be Arun Sudireddy.

Please send the records to FOI.Health.Education@gov.bc.ca by **May 04, 2020**.

Legislated Due Date: July 09, 2020.

What Do You Need to Do?

Please complete the attached Call for Records form If search and retrieval time is anticipated to exceed 3 hours; or volume of hard-copies records is anticipated to exceed 200 pages; or preparation time can reasonably be expected to exceed 15 minutes or more, complete **only** sections 1 and 2 of the Call for Records form as we may be in a position to issue a fee estimate. Then, return the form to the FOI.Health.Education@gov.bc.ca by **April 27, 2020**. Please await further instruction from IAO as the records will not be required until the fee estimate process has been completed. Once fees have been paid or waived, IAO will contact you to continue the call for records process. IAO will advise you if the request is abandoned and closed.

- If no fees apply then proceed with the call for records process. If the request proceeds, please complete the attached Call for Records form and return it by **May 04, 2020**
- Send records via email in PDF format. If email is not possible, please send the records in electronic format (CD, memory stick) via house mail with a copy of this note.

Reminder

You should be aware that FOIPPA obligates us to assist the applicant and to respond without delay, openly, accurately, and completely. In the event that the ministry must defend the adequacy of its search to the Information and Privacy Commissioner at Inquiry, those involved in searching for records may be required to sign affidavits confirming they have conducted an adequate search for relevant records.

Questions and Concerns

Please do not hesitate to contact IAO to discuss:

- whether the records may be routinely releasable;
- whether the information is being prepared for public release or is already publicly available;
- ways in which an applicant may want to narrow/focus their request to reduce potential fees; and/or
- any other questions or concerns relating to this request.

Thank you for your assistance,

Arun Sudireddy

Information Access Operations

<CFR - HTH-2020-02473.docx>

<Questionnaire to help with CFR Fee Estimate.docx>

Shust, Susan D HLTH:EX

From: Leonard, Ronna-Rae HLTH:EX
Sent: April 1, 2020 10:33 AM
To: Caspick, Jane HLTH:EX
Subject: Re: Safe Seniors - Strong Communities

Hello Jane,

Thank you. I received it in my Leg email. Until I get this Gov email straightened out, please cc me at my Leg email. Also, I can read and access documents on my Leg computer. I don't have a device yet on the Gov side with a decent size screen.

Much appreciated

Ronna-Rae

Sent from my iPhone

On Mar 31, 2020, at 12:28 PM, Caspick, Jane HLTH:EX <Jane.Caspick@gov.bc.ca> wrote:

Hi Ronna-Rae,

I have sent this meeting request to your leg email. Please let me know if the Skype meeting information is not included in this. I can send it to you separately and hopefully any email glitches will work themselves out.

Regards,

Jane Caspick

For

<image001.png>

-----Original Message-----

From: Leonard, Ronna-Rae HLTH:EX <RonnaRae.Leonard@gov.bc.ca>

Sent: March 31, 2020 12:08 PM

To: Mackenzie, Isobel HLTH:EX <Isobel.Mackenzie@gov.bc.ca>

Cc: Caspick, Jane HLTH:EX <Jane.Caspick@gov.bc.ca>; XT:Bond, s.17 Furstenau,

Sonia <s.17>; Collins, Teri HLTH:EX <Teri.Collins@gov.bc.ca>; van Baarsen, Amanda

HLTH:EX <Amanda.vanBaarsen@gov.bc.ca>; Szakacs, Kaylee LASS:EX <Kaylee.Szakacs@leg.bc.ca>;

Yeung, Lucinda HLTH:EX <Lucinda.Yeung@gov.bc.ca>; Yap.MLA, John LASS:EX

<John.Yap.MLA@leg.bc.ca>; Maxson, Sandra HLTH:EX <Sandra.Maxson@gov.bc.ca>; Fisher, Kiersten D

HLTH:EX <Kiersten.Fisher@gov.bc.ca>

Subject: Re: Safe Seniors - Strong Communities

Hello again,

I also note there are no call in instructions or Zoom or.... There is only a physical location of "Health R DMO Boardroom".

Given my trials and tribulations with this Gov email, please include my Leg email address in the correspondence.

Thanks

Ronna-Rae

s.17

Sent from my iPhone

> On Mar 31, 2020, at 11:32 AM, Mackenzie, Isobel HLTH:EX <Isobel.Mackenzie@gov.bc.ca> wrote:

>

> 1130 on Friday's

> Jane- please send a meeting invite to everyone in this email, if we do not already have one.

> I will be sending the committee an update later today.

> Isobel

>

> -----Original Message-----

> From: Leonard, Ronna-Rae HLTH:EX <RonnaRae.Leonard@gov.bc.ca>

> Sent: March 31, 2020 11:25 AM

> To: Mackenzie, Isobel HLTH:EX <Isobel.Mackenzie@gov.bc.ca>

> Cc: XT:Bond, s.17 ; Furstenau, Sonia s.17 ; Collins, Teri
HLTH:EX <Teri.Collins@gov.bc.ca>; van Baarsen, Amanda HLTH:EX <Amanda.vanBaarsen@gov.bc.ca>;
Szakacs, Kaylee LASS:EX <Kaylee.Szakacs@leg.bc.ca>; Yeung, Lucinda HLTH:EX
<Lucinda.Yeung@gov.bc.ca>; Yap.MLA, John LASS:EX <John.Yap.MLA@leg.bc.ca>; Maxson, Sandra
HLTH:EX <Sandra.Maxson@gov.bc.ca>; Fisher, Kiersten D HLTH:EX <Kiersten.Fisher@gov.bc.ca>

> Subject: Re: Safe Seniors - Strong Communities

>

> Good morning,

> Can someone please clarify the meeting time on Friday, April3rd?

> Thanks

> Ronna-Rae

>

> Sent from my iPhone

>

>> On Mar 30, 2020, at 12:16 PM, Mackenzie, Isobel HLTH:EX <Isobel.Mackenzie@gov.bc.ca> wrote:

>>

>>

>> <meeting.ics>

Shust, Susan D HLTH:EX

From: Leonard, Ronna-Rae HLTH:EX
Sent: April 28, 2020 6:10 PM
To: Hansen, Lucy HLTH:EX
Cc: London, Kathy HLTH:EX
Subject: Re: Screenshot 2020-04-28 at 2.41.06 PM

I don't have any bills. All I have are those text messages. I do not have a Telus account that I am aware of.
Regards,
Ronna-Rae

Sent from my iPhone

> On Apr 28, 2020, at 2:52 PM, Hansen, Lucy HLTH:EX <Lucy.Hansen@gov.bc.ca> wrote:
>
> Hi Ronna Rae,
>
> Can you please send us a the bills we have not seen any of them - We can pay them directly in our office.
>
>
> Lucy Hansen
> Administrative Coordinator to the
> Honourable Adrian Dix
> Minister of Health &
> Minister Responsible for Francophone Affairs
> Direct: 778-974-6008
> Office: 250-953-3547
> E-mail: Lucy.Hansen@gov.bc.ca
>
>
> In British Columbia, the Office of the Registrar of Lobbyists is responsible for monitoring and enforcing compliance with the Lobbyists Registration Act. To ensure that you are in compliance with the registration requirements for lobbyists under the Act please contact the Office of the Registrar of Lobbyists at: <https://www.lobbyistsregistrar.bc.ca/>.
>
> -----Original Message-----
> From: Leonard, Ronna-Rae HLTH:EX <RonnaRae.Leonard@gov.bc.ca>
> Sent: April 28, 2020 2:43 PM
> To: Hansen, Lucy HLTH:EX <Lucy.Hansen@gov.bc.ca>
> Subject: Screenshot 2020-04-28 at 2.41.06 PM
>
> I forgot to forward this billing notice that came as a text, just like the month before. Are the bills coming to someone responsible for paying them or should I have sent this along?
> Thanks
> Ronna-Rae
>

Shust, Susan D HLTH:EX

From: Leonard, Ronna-Rae HLTH:EX
Sent: April 28, 2020 2:40 PM
To: Hansen, Lucy HLTH:EX
Cc: Yeung, Lucinda HLTH:EX
Subject: Records management

Along with Lucinda, you now have reviewer status for my inbox and sent folders. This should help facilitate the FOI record gathering by you, since I don't have the capacity to create PDF a via my iPhone (nor do I have the capacity to store emails in a file as documents).

Everyone in your office, including Amanda, Lucinda, Thuy, Kathy, and you, have editor status for my calendar already. Hope that clears the way until I have a device to manage the record keeping.

Regards

Ronna-Rae

Sent from my iPhone

Shust, Susan D HLTH:EX

From: Leonard, Ronna-Rae HLTH:EX
Sent: April 28, 2020 2:43 PM
To: Hansen, Lucy HLTH:EX
Subject: Screenshot 2020-04-28 at 2.41.06 PM
Attachments: Screenshot 2020-04-28 at 2.41.06 PM.png; ATT00001.txt

I forgot to forward this billing notice that came as a text, just like the month before. Are the bills coming to someone responsible for paying them or should I have sent this along?

Thanks

Ronna-Rae