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Withheld pursuant to/removed as

s.15

Gregg, Andrea HLTH:EX

From: Dix.MLA, Adrian <Adrian.Dix.MLA@leg.bc.ca>
Sent: May 1, 2019 5:13 PM
To: Minister, HLTH HLTH:EX
Subject: FW: College of Dental Surgeons of BC - Cayton Report

Categories: FYI

HLTH MO fyi-pc to HHRLR – ss –

s.22

From: [Dix, MLA, Adrian](#)
To: [Minister, HLTH HLTH:EX](#)
Subject: FW: Dental surgeons
Date: June 3, 2019 11:46:44 AM

HLTH MO to HHRLR (Attn: Lorna Bourke) – ss –

s.22

From: [PROREGADMIN HLTH:EX](#)
To: s.22
Subject: 1100634 Dental Standards of British Columbia and the Dental and Surgeons of BC
Date: January 30, 2018 1:20:08 PM

1100634
s.22

Dear s.22

The Honourable Adrian Dix, Minister of Health, has asked me to thank you and respond to your email of December 20, 2017, regarding public protection relating to dentists, in particular the dentists s.22

Please allow me to begin by acknowledging the s.22 you are experiencing.

As you are aware, in BC, dentists are regulated by the College of Dental Surgeons of BC (the College), under the authority of the *Health Professions Act* (the Act). The College has been delegated the authority under the Act to oversee the practice of dentistry in the public interest. The College operates at arm's length from government and is responsible for governing its registrants in accordance with the Act, the Practitioners Regulation, and the College bylaws. The responsibilities of the College include establishing, monitoring and enforcing standards of practice for the profession, registration, and having a process in place for responding appropriately to complaints from the public about the conduct of individual practitioners. The role of the Ministry of Health (the Ministry) is to monitor the general functioning of the college to ensure it is complying with all applicable legislative requirements and has mechanisms in place to carry out their mandate to protect the public from incompetent, impaired or unethical practice. The Ministry does not, however, have the authority to initiate or intervene in the investigation or resolution of complaints about the conduct of individual practitioners.

Government also established an independent Health Professions Review Board (the HPRB) under the Act in 2009. (<http://www.hprb.gov.bc.ca/>) The HPRB is an independent, quasi-judicial administrative tribunal, with the following duties:

- to review certain registration decisions of a college of a designated health profession;
- to review the failure, by the inquiry committee of a college, to dispose of a complaint or an investigation within the time required;
- to review certain dispositions of complaints made by the inquiry committee of a college; and,
- to develop and publish guidelines and recommendations for the purpose of assisting colleges to establish and employ registration, inquiry and discipline procedures which are transparent, impartial and fair.

It appears that you were unable to resolve your complaint about dentists to your satisfaction through the College process. This leaves available to you the option of submitting the matter to the HPRB for consideration within 30 days. It is unclear from your e-mail whether you chose this option.

If you wish to pursue this matter further, you may wish to seek the advice of a lawyer licensed to practice in BC.

Please note that this response is provided for information purposes only. I am not able to offer legal advice or advice to follow a particular course of action.

I acknowledge that this is likely not the response you were hoping for. Nonetheless, I trust you will find some of this information helpful. Thank you for bringing your concerns to our attention.

Sincerely,

Mark MacKinnon
Executive Director
Professional Regulation & Oversight
Ministry of Health

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s.15; s.22

Page 016 of 273 to/à Page 019 of 273

Withheld pursuant to/removed as

s.15 ; s.22



s.22

1101623

Dear ^{s.22}

The Honourable Adrian Dix, Minister of Health, has asked me to thank you and respond to your email of January 8, 2017, regarding the regulation of dentists, in particular the dentist that provided you with dental services.

Please allow me to begin by acknowledging the ^{s.22}

As you are aware, in BC, dentists are regulated by the College of Dental Surgeons of BC (the College), under the authority of the *Health Professions Act* (the Act). The College has been delegated the authority under the Act to oversee the practice of dentistry in the public interest. The College operates at arm's length from government and is responsible for governing its registrants in accordance with the Act, the Practitioners Regulation, and the College bylaws. The responsibilities of the College include establishing, monitoring and enforcing standards of practice for the profession, registration, and having a process in place for responding appropriately to complaints from the public about the conduct of individual practitioners.

The College does not seek recourse or compensation for fees paid for services. Dentists are independent business practitioners and/or practice in incorporated businesses.

The role of the Ministry of Health (the Ministry) is to monitor the general functioning of the college to ensure it is complying with all applicable legislative requirements and has mechanisms in place to carry out their mandate to protect the public from incompetent, impaired or unethical practice. The Ministry does not, however, have the authority to initiate or intervene in the investigation or resolution of complaints about the conduct of individual practitioners.

Government also established an independent Health Professions Review Board (the HPRB) under the Act in 2009. (<http://www.hprb.gov.bc.ca/>) The HPRB is an independent, quasi-judicial administrative tribunal, with the following duties:

- to review certain registration decisions of a college of a designated health profession;
- to review the failure, by the inquiry committee of a college, to dispose of a complaint or an investigation within the time required;
- to review certain dispositions of complaints made by the inquiry committee of a college; and,

...2

- to develop and publish guidelines and recommendations for the purpose of assisting colleges to establish and employ registration, inquiry and discipline procedures which are transparent, impartial and fair.

If, as it appears from your letter, you are unable to resolve your complaint to your satisfaction through the College process, you may wish to submit the matter to the HPRB for consideration.

If you wish to pursue this matter beyond the HPRB, you may wish to seek the advice of a lawyer licensed to practice in BC.

Please note that this response is provided for information purposes only. I am not able to offer legal advice or advice to follow a particular course of action.

I trust you will find this information helpful. Thank you for bringing your concerns to our attention.

Sincerely,

A handwritten signature in black ink, appearing to read 'Mark MacKinnon', with a stylized flourish at the end.

Mark MacKinnon
Executive Director
Professional Regulation & Oversight
Ministry of Health

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Withheld pursuant to/removed as

s.15 ; s.22

Page 028 of 273

Withheld pursuant to/removed as

s.22

Page 029 of 273 to/à Page 046 of 273

Withheld pursuant to/removed as

s.15 ; s.22

Gregg, Andrea HLTH:EX

From: Erica Johnson <erica.johnson@cbc.ca>
Sent: February 8, 2018 9:33 PM
To: s.22
Cc: Smillie, Jenny EAB:EX; s.22 ; registrarsoffice@cdsbc.org; JJohnner@cdsbc.org; Minister, HLTH HLTH:EX; DMOFFICE, HLTH HLTH:EX
Subject: Re: Question regarding CDSBC File# s.22 / HPRB File No. s.22 and a comment on the Decline of Public Trust

Thank you for cc'ing me, please let us know at Go Public if this matter is not properly investigated and resolved.

Best
Erica

Erica Johnson
Senior Investigative Reporter
CBC News: Go Public
604-662-6818
Twitter: @cbcErica

On Thu, Feb 8, 2018 at 9:51 AM, s.22

> wrote:

s.15; s.22

Page 048 of 273 to/à Page 057 of 273

Withheld pursuant to/removed as

s.15 ; s.22

Gregg, Andrea HLTH:EX

From: Erica Johnson <erica.johnson@cbc.ca>
Sent: February 8, 2018 9:33 PM
To: s.22
Cc: Smillie, Jenny EAB:EX; s.22 registrarsoffice@cdsbc.org; JJohnner@cdsbc.org; Minister, HLTH HLTH:EX; DMOFFICE, HLTH HLTH:EX
Subject: Re: Question regarding CDSBC File# s.22 / HPRB File No. s.22 and a comment on the Decline of Public Trust
Attachments: Question regarding CDSBC File# s.22 / HPRB File No. s.22 and a comment on the Decline of Public Trust
Follow Up Flag: Follow up
Flag Status: Flagged
Categories: FYI

HLTH DMO fyi-pc to CIRE – jp – Add to 1106175 as 2nd incoming; GCPE has been notified

Thank you for cc'ing me, please let us know at Go Public if this matter is not properly investigated and resolved.

Best
Erica

Erica Johnson
Senior Investigative Reporter
CBC News: Go Public
604-662-6818
Twitter: @cbcErica

On Thu, Feb 8, 2018 at 9:51 AM, s.22

> wrote:

s.15; s.22

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Withheld pursuant to/removed as

s.15 ; s.22

Gregg, Andrea HLTH:EX

From: s.22
Sent: February 12, 2018 2:57 PM
To: Minister, HLTH HLTH:EX; DMOFFICE, HLTH HLTH:EX
Subject: 1106175 s.22 3rd incoming -Follow up letter regarding question of conduct with the CDSBC and HPRB

Categories: FYI

HLFebruary 12, 2018

HLTH MO to CIRE – add as 3rd incoming to 1106175 – upload to eApps/CLIFF and advise divisional coordinator
- dd

s.15; s.22

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Withheld pursuant to/removed as

s.15 ; s.22

Gregg, Andrea HLTH:EX

From: PROREGADMIN HLTH:EX
Sent: April 30, 2018 2:37 PM
To: s.22 - -
Subject: s.22

1113229

s.22

Dear ^{s.22}

Thank you for your email of April 24, 2018, regarding Harry Cayton's inquiry into the administration and operation of the College of Dental Surgeons of British Columbia. I appreciate your interest in this matter and the time you have taken to write to us once again.

I am pleased to advise that the terms of reference have been finalized. More information and a link to the terms of reference are available at <https://www2.gov.bc.ca/gov/content/health/practitioner-professional-resources/professional-regulation>. These terms of reference include a requirement for Mr. Cayton to report to the Minister of Health no later than December 1, 2018.

I trust you will find this information helpful. Thank you for bringing your concerns to our attention.

Sincerely,

Mark MacKinnon
Executive Director
Professional Regulation & Oversight
Ministry of Health

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s.15; s.22

From: PROREGADMIN HLTH:EX
Sent: March 27, 2018 3:36 PM
To: s.22
Subject: 1106175 s.22
1106175
s.22

Dear s.22 :

The Honourable Adrian Dix, Minister of Health, has asked me to thank you and respond to your emails of s.22

s.22 . Thank you also for your questions sent directly to my branch on March 19, 2018.

Please allow me to begin by acknowledging the s.22 you have experienced recently. As you are likely aware, in BC, dentists are regulated by the CDSBC, under the authority of the *Health Professions Act* (the Act). The CDSBC has been delegated the authority under the Act to oversee the practice of dentistry in the public interest. The CDSBC operates at arm's length from government and is responsible for governing its registrants in accordance with the Act, the Dentists Regulation, and the CDSBC bylaws. The responsibilities of the CDSBC include establishing, monitoring and enforcing standards of practice for the profession, registration, and having a process in place for responding appropriately to complaints from the public about the conduct of individual practitioners.

The role of the Ministry of Health (the Ministry) is to monitor the general functioning of the CDSBC to ensure it is complying with all applicable legislative requirements and has mechanisms in place to carry out their mandate to protect the public from incompetent, impaired or unethical practice. The Ministry does not, however, have the authority to initiate or intervene in the investigation or resolution of complaints about the conduct of individual practitioners.

The HPRB is an independent, quasi-judicial administrative tribunal created under the Act, with the following duties:

- to review certain registration decisions of a college of a designated health profession;
- to review the failure, by the inquiry committee of a college, to dispose of a complaint or an investigation within the time required;
- to review certain dispositions of complaints made by the inquiry committee of a college; and,
- to develop and publish guidelines and recommendations for the purpose of assisting colleges to establish and employ registration, inquiry and discipline procedures which are transparent, impartial and fair.

It appears you have been unable to resolve your original complaint regarding the services you received from the dentist to your satisfaction through either the CDSBC process or through the HPRB process. However, I note that you copied your February 26, 2018 to Ms. Jenny Smillie at the HPRB. It is my understanding that a complainant who expresses concerns to the HPRB regarding an HPRB decision, as you have, is sent a letter

providing information about the Judicial Review process, including the time limit for making an application. If you have not received such a letter, you may wish to contact the HPRB.

You may also wish to consider contacting the Office of the Ombudsperson. The Office of the Ombudsperson may help determine whether provincial public authorities such as the HPRB have acted fairly and reasonably – and whether their actions and decisions were consistent with relevant legislation, policies and procedures.

The Ombudsperson can be contacted as follows:

Toll-free: 1-800-567-3247 (all of B.C.)

Local (Greater Victoria area): 250-387-5855

In Person: 947 Fort Street - 2nd floor, Victoria, B.C., Canada V8V 3K3

Hours: 8:30 a.m. to 4:30 p.m., Monday to Friday

By Mail: PO Box 9039 STN PROV GOVT, Victoria, B.C. V8W 9A5 Canada

By Fax: 250-387-0198 (Victoria)

Online: <https://bcombudsperson.ca/complaints/useful-contacts>

In addition, if you wish to pursue this matter further, you may wish to seek the advice of a lawyer licensed to practice in BC. A lawyer can advise you about your legal rights and options.

Further, in your email of February 26, 2018, you expressed concern that information posted to the HPRB website is 'false and misleading,' and provided a screenshot. It is my understanding that the screenshot is of a portion of the summary of the full HPRB decision. By clicking on the bolded portion at the top of the summary, the public has access to the full decision (without your name or the names of the dentists involved), which includes a detailed account of the decision. Our understanding is that this same content would have been sent to you before any posting was made to the website. I note from your February 8, 2018 email that your HPRB file is now closed, and that you have sent the same February 26, 2018 email to Ms. Smillie at the HPRB. If you have not yet heard back from the HPRB regarding your concern about the summary, I encourage you to contact the Executive Director to share your concern, quoting your HPRB file number, at:

Evon Soong, Executive Director

hprbinfo@gov.bc.ca

Finally, as you noted in your correspondence of March 19, 2018, the Minister of Health is moving forward with a review into the administrative and operational practices of the CDSBC. You may be interested in a recent government News Release regarding the review, available at

<https://news.gov.bc.ca/releases/2018HLTH0016-000357>. It is my understanding that the terms of reference for the review will be available publicly in due course.

Please note that this response is provided for information purposes only. I am not able to offer legal advice or advice to follow a particular course of action.

I trust you will find this information helpful. Thank you for bringing your concerns to our attention.

Sincerely,

Mark MacKinnon

Executive Director

Professional Regulation & Oversight

Ministry of Health

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From: PROREGADMIN HLTH:EX
Sent: March 1, 2018 11:01 AM
To: s.22
Subject: 1106175-s.22

EMAIL RESPONSE

Dear s.22

Thank you for your emails of s.22 and regarding your concern related to the handling of your complaint with the College of Dental Surgeons of BC. I appreciate that you have taken the time to write.

Please be assured that your emails are receiving attention, being reviewed and a response will be sent to you at the earliest opportunity.

Thank you,

Correspondence team, Professional Regulation and Oversight Branch
Clinical Integration, Regulation and Education Division

s.15; s.22

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Withheld pursuant to/removed as

s.15 ; s.22

Gregg, Andrea HLTH:EX

From: s.22
Sent: July 16, 2018 2:06 PM
To: JJohner@cdsbc.org; complaints@cdsbc.org; Minister, HLTH HLTH:EX; registrarsoffice@cdsbc.org
Subject: 1115371 s.22 2nd incoming -Two Complaints for the CDSBC
Attachments: complaint-s.22 July.2018.pdf; s.22 -July.2018.pdf; Complaint form - s.22 -July.2018.pdf;s.22 Jul.2018 complaint letter.pdf

Categories: FYI

HLTH MO fyi to CIRE – jp – Add as 2nd incoming to 1115371; XREF 1113229, 1106175 and 1106181

s.15; s.22



CDSBC | College of Dental Surgeons
of British Columbia

COMPLAINT FORM

The College of Dental Surgeons of BC (CDSBC) receives and investigates complaints about the conduct and competence of its registrants. "Registrants" include dentists, dental therapists and certified dental assistants (CDAs) in British Columbia.

Before you submit a complaint form, please note there are certain complaints (or parts of complaints) that CDSBC cannot address.

CDSBC is **not** able to:

- pay money to a complainant
- order a registrant to give a refund or pay any amount of money to a patient or another registrant, i.e., become involved in a fee dispute or award damages
- order a dentist to provide a certain treatment to a patient
- provide dental advice or dental treatment, or refer patients to a new dentist
- give legal advice or help in a lawsuit against a registrant*
- address business disputes between registrants

**If you think a dentist, dental therapist or CDA has harmed you and you are seeking compensation, CDSBC recommends speaking with a lawyer. Such claims are resolved through the legal process, not CDSBC's complaint process.*

Questions? Visit www.cdsbc.org or call us at 604-736-3621 / Toll free: 1-800-663-9169

Instructions:

1. Complete and sign this complaint form
2. If you are complaining on behalf of someone else, ensure you have obtained any necessary patient consent
3. Deliver a signed copy of the complaint form to CDSBC by email or mail

Email: complaints@cdsbc.org

Mail: College of Dental Surgeons of BC
Complaints
#500 – 1765 West 8th Avenue
Vancouver, B.C. V7J 5C6

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Withheld pursuant to/removed as

s.15 ; s.22



COMPLAINT FORM

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Instructions:

1. Complete and sign this complaint form
2. If you are complaining on behalf of someone else, ensure you have obtained any necessary patient consent
3. Deliver a signed copy of the complaint form to CDSBC by email or mail

Email: complaints@cdsbc.org

Mail: College of Dental Surgeons of BC
Complaints
#500 – 1765 West 8th Avenue
Vancouver, B.C. V7J 5C6

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Withheld pursuant to/removed as

s.15 ; s.22

From: s.22
To: [Minister, HLTH HLTH:EX](#)
Subject: 1127296 s.22 incoming - Re: CDSBC review
Date: January 3, 2019 12:39:54 PM

HLTH MO to HHRLR – ss – xref 1115371, 1113229, 1106175 and 1106181

Hello, just wondering if I can find out when the review Harry Cayton completed of the CDSBC will be made public and where to keep an eye out for it? Thanks! s.22

From: PROREGADMIN HLTH:EX <PROREGADMIN@gov.bc.ca>

Sent: May 16, 2019 1:48 PM

To: s.22

Subject: RE: CDSBC board member conduct and question about the CDSBC review

1127296

s.22

Dear s.22

Thank you for your emails of January 3, 2019 and March 7, 2019 to the Honourable Adrian Dix, Minister of Health regarding Harry Cayton's inquiry into the administration and operation of the College of Dental Surgeons of British Columbia (CDSBC), and your concerns about CDSBC's handling of your complaint. I am pleased to respond on behalf of the Ministry of Health. Please allow me to begin by acknowledging your recent
s.22

I am pleased to advise you that the results of the *Inquiry into the Performance of the College of Dental Surgeons of British Columbia and the Health Professions Act* (the report) was released on April 11, 2019. The report and related information are available on the Ministry of Health's (the Ministry) website at the following link: <https://www2.gov.bc.ca/gov/content/health/practitioner-professional-resources/professional-regulation>

Part One of the report includes 21 recommendations to improve the governance and operations of CDSBC. These recommendations have been accepted and CDSBC has been directed to implement them. CDSBC's progress toward implementation of the recommendations will be closely monitored to ensure that they are meeting their public interest mandate.

As you may already be aware, Mr. Cayton's approach inquiry included observation of CDSBC meetings including the Inquiry Committee and complaints review meetings of staff. Mr. Cayton also audited 30 complaint files and received correspondence and telephone calls directly from members of the public, patients, individual dentists and other interested parties. The report contains recommendations regarding improvements to improve the complaints process and better serve the public interest.

With regard to your concerns about CDSBC's handling of your complaint, it would appear that you are already proceeding to initiate a number of options that I would have brought to your attention: Health Professions Review Board and the Office of the Ombudsperson. Beyond these options, I am not able to offer legal advice or advice to follow a particular course of action. If you have not already done so, you may wish to consider seeking independent legal advice from a lawyer licensed to practice in BC. A lawyer will be able to advise you on the options available to you at this time.

Part Two of the report contains suggestions regarding possible improvements to the overall health profession regulatory framework in British Columbia (BC). In response to Part Two, a Steering Committee has been formed and will be chaired by Minister Adrian Dix. Mr. Norm Letnick, health critic for the official Opposition, and Ms. Sonia Furstenau, health critic and house leader for the BC Green Party caucus are also committee members. Together they will work to consider options and draft a proposal on how to modernize the regulatory framework for health professions in BC.

The Steering Committee is aware of evolving public expectations related to professional regulation, as well as the complexity and potential impact of reform across the health sector. The Steering Committee will review the suggestions made in the report, as well as feedback received from stakeholders and the public, in order to make recommendations to improve the framework for health profession regulation.

For clarity, the recommendations related to CDSBC have already been accepted by the Minister and the Steering Committee is not seeking additional feedback or evidence to support the findings and recommendations related to CDSBC contained in Part One of the report.

However, I am pleased to advise that an invitation to the public and health sector stakeholders to provide written feedback on Part Two of the report is available on the Ministry's website at the following link: <https://www2.gov.bc.ca/gov/content/health/practitioner-professional-resources/professional-regulation>

Submissions will be received for 30 days, until June 14, 2019. Feedback will be used to assist the Steering Committee to identify and prioritize elements of regulatory modernization that are important to British Columbians and health sector stakeholders. The Steering Committee commits to provide an overview of themes emerging from the feedback via the Ministry of Health's Professional Regulation website at the link provided above.

The Steering Committee may wish to take a phased approach to consultation which may include future consultation on specific decisions or options. If you are interested in following the progression of this work, I encourage you to check the Ministry's Professional Regulation website regularly. Any future invitations for stakeholder input will be made available on the website at the link provided above.

I trust you will find this information helpful. Thank you for bringing your concerns to our attention.

Sincerely,

Mark MacKinnon
Executive Director
Professional Regulation & Oversight
Ministry of Health

pc: Honourable Adrian Dix, Minister of Health

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From: PROREGADMIN HLTH:EX
Sent: June 7, 2019 8:40 AM
To: s.22
Subject: RE: Inquiry into the administration and operation of the CDSBC

1128268

s.22

Dear s.22

The Honourable Adrian Dix, Minister of Health, has asked me to thank you for your participation in the inquiry into the administration and operation of the College of Dental Surgeons of British Columbia (CDSBC) and respond to your e-mails of January 23, 2019 and March 2, 2019 regarding your request to receive a copy of Mr. Cayton's report. I apologize for the delayed response.

I am pleased to advise you that the results of the *Inquiry into the Performance of the College of Dental Surgeons of British Columbia and the Health Professions Act* (the report) were released on April 11, 2019. The report and related information is available on the Ministry of Health's (the Ministry) website at the following link: <https://www2.gov.bc.ca/gov/content/health/practitioner-professional-resources/professional-regulation>

Part One of the report includes 21 recommendations to improve the governance and operations of CDSBC. These recommendations have been accepted and CDSBC has been directed to implement them. CDSBC's progress toward implementation of the recommendations will be closely monitored to ensure that they are meeting their public interest mandate.

Part Two of the report contains suggestions regarding possible improvements to the overall health profession regulatory framework in British Columbia (BC). In response to Part Two, a Steering Committee has been formed and will be chaired by Minister Dix. Mr. Norm Letnick, health critic for the official Opposition, and Ms. Sonia Furstenuau, health critic and house leader for the BC Green Party caucus are committee members. Together they will consider options and draft a proposal on how to modernize the regulatory framework for health professions in BC.

The Steering Committee is aware of evolving public expectations related to professional regulation, as well as the complexity and potential impact of reform across the health sector. The Steering Committee will review the suggestions made in the report, as well as feedback received from stakeholders and the public, in order to make recommendations to improve the framework for health profession regulation.

As you are aware given your participation in the inquiry, Mr. Cayton's approach to the inquiry included observation of CDSBC meetings including the Inquiry Committee and complaints review meetings of staff. Mr. Cayton also audited 30 complaint files and received correspondence and telephone calls directly from members of the public, patients, individual dentists and other interested parties. For clarity, the recommendations related to CDSBC have already been accepted by the Minister and the Steering Committee is not seeking additional

feedback or evidence to support the findings and recommendations related to CDSBC contained in Part One of the report.

However, I am pleased to advise that an invitation to the public and health sector stakeholders to provide written feedback on Part Two of the report is available on the Ministry's website at the following link: <https://www2.gov.bc.ca/gov/content/health/practitioner-professional-resources/professional-regulation>.

Submissions will be received until June 14, 2019. Feedback will be used to assist the Steering Committee to identify and prioritize elements of regulatory modernization that are important to British Columbians and health sector stakeholders. The Steering Committee commits to provide an overview of themes emerging from the feedback via the Ministry of Health's Professional Regulation website at the link provided above.

The Steering Committee may wish to take a phased approach to consultation which may include future consultation on specific decisions or options. If you are interested in following the progression of this work, I encourage you to check the Ministry's Professional Regulation website regularly. Any future invitations for stakeholder input will be made available on the website at the link provided above.

I trust you will find this information helpful. Thank you for bringing your request to our attention.

Sincerely,

Mark MacKinnon
Executive Director
Professional Regulation & Oversight
Ministry of Health

pc: Honourable Adrian Dix, Minister of Health

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From: s.22

Sent: March 2, 2019 3:40 PM

To: Minister, HLTH HLTH:EX <HLTH.Minister@gov.bc.ca>

Cc: Yeung, Lucinda HLTH:EX <Lucinda.Yeung@gov.bc.ca>

Subject: RE: Inquiry into the administration and operation of the CDSBC

Honourable Adrian Dix, Minister of Health,

Dear Minister,

I am forwarding a copy of my email of January 23, 2019 to you, to which I have received no response. Could your office kindly confirm that you received this email?

I look forward to receiving a copy of the Cayton report.

Sincerely,
s.22

From: s.22

Sent: January 23, 2019 3:59 PM

To: 'HLTH.Minister@gov.bc.ca' <HLTH.Minister@gov.bc.ca>

Cc: 'Lucinda.yeung@gov.bc.ca' <Lucinda.yeung@gov.bc.ca>

Subject: Inquiry into the administration and operation of the CDSBC

Honourable Adrian Dix, Minister of Health,

Dear Minister,

I am writing to request a copy of the final report issued by Mr. Harry Cayton concerning the administration and operation of the College of Dental Surgeons of BC. I was among the members of the public who spoke with Mr. Cayton concerning the CDSBC governance. I would appreciate reading Mr. Cayton's conclusions and recommendations regarding the CDSBC governance, administration and operation.

According to the terms of reference published by your department, ([https://www2.gov.bc.ca/assets/gov/health/practitioner-pro/professional-regulation/updated terms of reference - signed september 20 2018.pdf](https://www2.gov.bc.ca/assets/gov/health/practitioner-pro/professional-regulation/updated_terms_of_reference_-_signed_september_20_2018.pdf)) Mr. Cayton agreed to submit his report no later than December 31, 2018. In the interests of transparency concerning Colleges that operate under the *Health Professions Act*, I presume the report will be made publicly available.

I would be pleased to receive the report online, if possible, at s.22
copy, my address is:

s.22

. If your office would prefer to mail a

Thank you for your assistance with this request.

Sincerely,

s.22

From: PROREGADMIN HLTH:EX
Sent: May 16, 2019 2:37 PM
To: s.22
Subject: RE: CDSBC and my request

1130007

s.22

Dear s.22 :

Thank you for your emails of January 15, 2019 and January 29, 2019, regarding Harry Cayton's inquiry into the administration and operation of the College of Dental Surgeons of British Columbia (CDSBC). I apologize for the delayed response.

I am pleased to advise you that the results of the *Inquiry into the Performance of the College of Dental Surgeons of British Columbia and the Health Professions Act* (the report) were released on April 11, 2019. The report and related information is available on the Ministry of Health's (the Ministry) website at the following link:
<https://www2.gov.bc.ca/gov/content/health/practitioner-professional-resources/professional-regulation>

Part One of the report includes 21 recommendations to improve the governance and operations of CDSBC. These recommendations have been accepted and CDSBC has been directed to implement them. CDSBC's progress toward implementation of the recommendations will be closely monitored to ensure that they are meeting their public interest mandate.

Part Two of the report contains suggestions regarding possible improvements to the overall health profession regulatory framework in British Columbia (BC). In response to Part Two, a Steering Committee has been formed and will be chaired by Minister Adrian Dix, Mr. Norm Letnick, health critic for the official Opposition, and Ms. Sonia Furstenuau, health critic and house leader for the BC Green Party caucus are committee members. Together they will work to consider options and draft a proposal on how to modernize the regulatory framework for health professions in BC.

The Steering Committee is aware of evolving public expectations related to professional regulation, as well as the complexity and potential impact of reform across the health sector. The Steering Committee will review the suggestions made in the report, as well as feedback received from stakeholders and the public, in order to make recommendations to improve the framework for health profession regulation.

Thank you for your request to review the report and provide feedback to the Ministry. I appreciate your unique perspective on this matters.22 . For clarity, the recommendations related to CDSBC have already been accepted by the Minister and the Ministry is not seeking additional feedback or evidence to support the findings and recommendations related to CDSBC contained in Part One of the report.

However, I am pleased to advise that an invitation to the public and health sector stakeholders to provide written feedback on Part Two of the report is available on the Ministry's website at the following link:
<https://www2.gov.bc.ca/gov/content/health/practitioner-professional-resources/professional-regulation>

Submissions will be received for 30 days, until June 14, 2019. Feedback will be used to assist the Steering Committee to identify and prioritize elements of regulatory modernization that are important to British Columbians and health sector stakeholders.

The Steering Committee may wish to take a phased approach to consultation which may include future consultation on specific decisions or options. If you are interested in following the progression of this work, I encourage you to check the Ministry's Professional Regulation website regularly. Any future invitations for stakeholder input will be made available on the website at the link provided above.

I trust you will find this information helpful. Thank you for bringing your concerns to our attention.

Sincerely,

Mark MacKinnon
Executive Director
Professional Regulation & Oversight
Ministry of Health

***Warning:** This email is intended only for the use of the individual or organization to whom it is addressed. It may contain information that is privileged or confidential. Any distribution, disclosure, copying, or other use by anyone else is strictly prohibited. If you have received this in error, please telephone or e-mail the sender immediately and delete the message.*

From: s.22
Sent: Tuesday, January 29, 2019 3:01 PM
To: MacKinnon, Mark HLTH:EX
Subject: FW: CDSBC and my request

Mr. MacKinnon:

I wonder if you had an opportunity to consider my request below.
I never heard back from you and I am anxious to know your thoughts.
I know you are a busy man but an acknowledgement of receipt of the message would be appreciated.

s.22

s.22

Page 112 of 273

Withheld pursuant to/removed as

s.22

Gregg, Andrea HLTH:EX

From: Dix.MLA, Adrian <Adrian.Dix.MLA@leg.bc.ca>
Sent: March 13, 2019 1:54 PM
To: Minister, HLTH HLTH:EX
Subject: 1131130 s.22 incoming - FW: Cayton Inquiry/Discrimination and Lack of Procedural Fairness/CDSBC
Attachments: s.22
Categories: Assign

HLTH MO to HHRLR – jp – GCPE has been notified

s.22

Page 114 of 273

Withheld pursuant to/removed as

s.22

BC Human Rights Tribunal

1170-605 Robson Street

Vancouver BC V6B 5J3

Phone: 604-775-2000

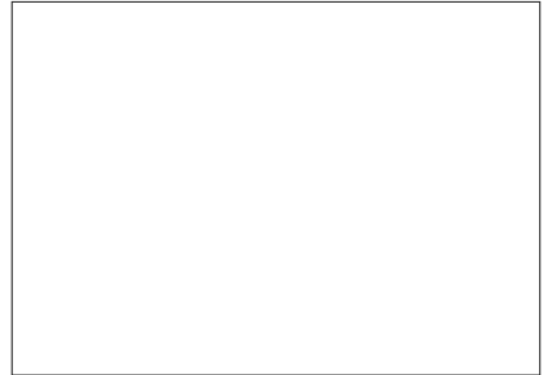
Fax: 604-775-2020

Toll Free: 1-888-440-8844

TTY: 604-775-2021

GENERAL INSTRUCTIONS

- For detailed instructions select the **Help** buttons as you go or check **All Instructions** now
- See the Tribunal's website for further information – www.bchrt.bc.ca
- Your information will NOT be automatically saved by the Tribunal
- Click on **Save** at any time to save your form to your computer
- **Email** us your form by attaching a saved copy and sending it to BCHumanRightsTribunal@gov.bc.ca
- OR click on **Print** and **fax, mail** or **hand deliver** a copy of your form to us
- Keep a copy of your Complaint Form and all of your documents



Tribunal Stamp

For assistance with filing your complaint contact**BC Human Rights Clinic**

Tel: 604-622-1100

Toll-Free: 1-855-685-6222

www.bchrc.net**The Law Centre**

Tel: 250-385-1221

www.thelawcentre.ca**YOUR INFORMATION**

s.22

§

YOUR COMPLAINT

STEP 1: NAME THE RESPONDENT(S)

Name each individual person, business or organization you believe is responsible for the discrimination.

An individual Respondent might be a co-worker, boss, building manager, landlord, restaurant server, employee at a recreation facility, health care provider or government official.

A business or organizational Respondent might be the company you worked for, a newspaper, a school board, a trade union, a society or a strata corporation.

Complaints in the Workplace

MORE INFORMATION

Complaints About a Union or Association

MORE INFORMATION

Find Proper Names, Addresses and Phone Numbers for Businesses or Organizations

MORE INFORMATION

State Your Relationship With Each Respondent

MORE INFORMATION

Respondent 1:

NAME: ** s.22			
RELATIONSHIP TO YOU: ** s.22			
MAILING ADDRESS: ** s.22			
CITY: ** s.22		PROVINCE: ** s.22	POSTAL CODE: ** s.22
TELEPHONE: ** s.22	FACSIMILE:	CELLULAR:	
EMAIL: ** unknown			
ADD Respondent			REMOVE Respondent

STEP 2: AREA(S) & GROUND(S) OF DISCRIMINATION

List the area(s) and ground(s) of discrimination that apply to your complaint:

Your complaint must show that the Respondent's conduct took place in an area of daily life protected under the *BC Human Rights Code*. These are called "**areas of discrimination**".

It must also show that you have a personal characteristic(s) protected under the *Code*. These are called "**grounds of discrimination**". These protected personal characteristics may be:

- actual (for example, your ancestry or age), or
- perceived (for example, someone thinks that you have or may develop a disability in the future, or makes homophobic comments regardless of your sexual orientation).

Not all grounds of discrimination apply to all areas of discrimination.

Page 117 of 273 to/à Page 119 of 273

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s.22

PRIVACY NOTICE

The Tribunal collects personal information to process complaints filed under the *Human Rights Code* and to conduct surveys to evaluate and improve its services under s. 59.1 of the *Administrative Tribunals Act*.

The personal information in this form may be disclosed to members of the public. This is because the Tribunal's process is public:

- The Tribunal publishes most decisions on its website
- The Tribunal publishes a hearing schedule (list of upcoming hearings) with the parties' names and the area and ground of a complaint
- After a complaint is on the hearing schedule, the public has access to information, including the complaint and response forms (except contact information)
- Hearings are open to the public.

You can ask the Tribunal to limit the information it makes public. However, the Tribunal will only do so if it decides that your privacy interests outweigh the public interest in access to the Tribunal's proceedings.

For more information, contact the Tribunal Registrar at the address or phone number at the top of this form.

BC Human Rights Tribunal1270 - 605 Robson Street
Vancouver BC V6B 5J3

Phone: 604-775-2000

Fax: 604-775-2020

Toll Free: 1-888-440-8844

TTY: 604-775-2021

GENERAL INSTRUCTIONS

- See the Tribunal's website for further information – www.bchrt.bc.ca
- Your information will NOT be automatically saved by the Tribunal
- Click on **Save** at any time to save your form to your computer
- **Email** us your form by attaching a saved copy and sending it to BCHumanRightsTribunal@gov.bc.ca
- OR click on **Print** and **fax, mail** or **hand deliver** a copy of your form to us
- Keep a copy of your Amendment Form and all of your documents

Tribunal Stamp

INFORMATION

NAME OF COMPLAINT (FOR EXAMPLE, SMITH v. ACME INC.): **

s.22

TRIBUNAL CASE NUMBER: **

s.22

NAME OF PERSON COMPLETING THIS FORM: **

s.22

I am making the following changes to my **Complaint** ☒ **Response** ☐ **form:**

s.22

COMPLETE THE AMENDMENT FORM

After you have filled out the amendment form:

- add the total number of pages you are attaching to the amendment form
- check the box to confirm that the information is true and accurate
- keep a copy of your amendment form and your documents
- send your amendment form to the Tribunal

I have attached a total of _____ extra page(s) to this form.

☐

I confirm that the information in this amendment form is true and accurate to the best of my knowledge and belief. "

Page 123 of 273 to/à Page 125 of 273

Withheld pursuant to/removed as

s.22



British Columbia Human Rights Tribunal

1270 – 605 Robson Street
Vancouver BC V6B 5J3

Phone: 604-775-2000
Fax: 604-775-2020
TTY: 604-775-2021
Toll Free: 1-888-440-8844
www.bchrt.bc.ca

January 28, 2019

Via Email

s.22

Director/Human Resources
College of Dental Surgeons of BC and
Cathy McGregor
#500 - 1765 W. 8th Ave.
Vancouver, BC V6J 5C6
info@cdsbc.org

Dear Parties:

Re: s.22 v. College of Dental Surgeons of BC s.22
(Case Number: s.22)

On January 7, 2019, s.22 filed the enclosed complaint consisting of 5 pages.

NOTICE OF COMPLAINT PROCEEDING

The Complainant alleges that College of Dental Surgeons of BC and s.22 the Respondents, discriminated contrary to the following area(s) and ground(s) of the *Human Rights Code*:

s.22

The complaint is unproven. The parties will have the opportunity to resolve the complaint at a mediation and, if necessary, the Respondent(s) can respond to the complaint. Your options are set out below.

This letter tells both parties what you must do next.

Tribunal Process

The *Code*, and the Tribunal's *Rules of Practice and Procedure* set out the complaint process. Go to the Tribunal's website <http://www.bchrt.bc.ca> or phone the Tribunal for copies of:

- *Human Rights Code*
- *Rules*
- Information sheets and guides
- Forms

Respondent(s) First Steps and Deadlines

At this stage two options may be available:

A. SETTLING THE COMPLAINT

The Tribunal offers settlement meeting services during the complaint process. The parties can also settle on their own at any time. See Settle a Complaint at:
<http://www.bchrt.bc.ca/complaint-process/settle/index.htm>

The complainant may be interested in an early settlement meeting. If settlement becomes an option, we can schedule a meeting in June or July 2019. If you are interested, please fill out and return an Early Settlement Meeting Availability Form by:

March 4, 2019.

If the Tribunal receives the Early Settlement Meeting Availability Form by this date, the time for you to respond to the complaint will be extended.

The Early Settlement Meeting Availability Form can be found at:

<http://www.bchrt.bc.ca/law-library/forms/index.htm>
 under the heading: SETTLE A COMPLAINT.

If a settlement meeting is cancelled or does not resolve the complaint, you have 35 days from the meeting or cancellation to file a Form 2-Complaint Response.

B. RESPOND TO THE COMPLAINT.

If there is no early settlement meeting, you have to file a Form 2-Complaint Response by:

March 4, 2019

Form 2 - Complaint Response can be found at:
http://www.bchrt.bc.ca/shareddocs/e-forms/form_2_electronic.pdf

See information section Respond to a Complaint:
<http://www.bchrt.bc.ca/complaint-process/respond.htm>

See information section Apply to Dismiss a Complaint:
<http://www.bchrt.bc.ca/complaint-process/dismiss.htm>

If you do not file a Form 2 - Complaint Response, you will be deemed to have notice of all communications delivered to you at the address in this letter. The Tribunal will set dates for the hearing without checking with you. If you need to change the dates later, a Tribunal Member may order you to pay the other parties' costs resulting from changing the dates.

If you miss the filing deadline or need more time to respond, see *Information Sheet GA3 – Application to Extend Time to File a Response to Complaint*:
<http://www.bchrt.bc.ca/law-library/guides-info-sheets/general-apps/3.htm>

If you are an unrepresented Respondent, you may wish to visit the *Help for Employers* page on the BC Human Rights Clinic Website: http://www.bchrc.net/help_for_employers or seek assistance from the Law Centre in Victoria, BC: www.thelawcentre.ca

Complainant's Next Steps and Deadlines

You indicated that you are not interested in an early settlement meeting at this time. If this changes, we can schedule a meeting in June or July 2019. You will need to fill out and return an Early Settlement Meeting Availability form by: **March 4, 2019.**

The Early Settlement Meeting Availability Form can be found at:
<http://www.bchrt.bc.ca/shareddocs/e-forms/esm-availability-form.pdf>

Information and an application form to request free legal representation from the BC Human Rights Clinic can be found at: http://www.bchrc.net/legal_services

Send the following to the Clinic within 30 days of the date of this Notice of Complaint Proceeding:

- Clinic Application form and Documents Checklist
- Copy of your Complaint Form
- Copy of this Notice of Complaint Proceeding

Be advised that the Clinic may reject your application if it is not made within 30 days of you receiving this Notice.

You should contact the Clinic directly if you have any concerns about meeting this deadline.

Yours truly,

A handwritten signature in black ink, appearing to read 'K Russell', written over a horizontal line.

Per: Katharine Russell
Resolution Clerk

Attachment(s): Complaint Form



British Columbia Human Rights Tribunal

1170 – 605 Robson Street
Vancouver BC V6B 5J3

Phone: 604-775-2000
Fax: 604-775-2020
TTY: 604-775-2021
Toll Free: 1-888-440-8844
www.bchrt.bc.ca

January 11, 2019

Via Email

s.22

Dear ^{s.22}

Re: **v. College of Dental Surgeons of BC -and-^{s.22}**
(Case Number: s.22)

The BC Human Rights Tribunal [**Tribunal**] received your Complaint Form on January 7, 2019.

Your Complaint Form is being reviewed to see if it is complete and contains an allegation of discrimination prohibited by the *BC Human Rights Code*. After we review your information, we will tell you if your complaint can proceed or is rejected for filing with the Tribunal.

Please note that the Tribunal does not investigate complaints. If your complaint is accepted for filing, then at a later stage in the process you will need to provide the evidence required to prove your complaint at a hearing.

You checked "No" to participating in a settlement meeting. Most complaints are resolved by settlement where the parties agree about how to resolve the complaint and end the complaint process. The settlement process is typically faster with fewer steps than the hearing process. There is little downside to trying to settle a complaint because you only settle if you agree on how to resolve the complaint. If you do not settle, the decision making process continues. Please review the *Advantages of Settlement* information sheet which is found at the following link: <http://www.bchrt.bc.ca/complaint-process/settle/advantages.htm>. Please advise by reply e-mail [bchumanrightstribunal@gov.bc.ca] before **January 18, 2019** on whether you wish to participate in a voluntary settlement meeting if your complaint is accepted for filing.

If the Tribunal accepts your complaint for processing, you will receive a Notice of Complaint Proceeding. Upon receipt of this Notice, you may apply for free legal assistance from the BC Human Rights Clinic. Information outlining their services can be found at http://www.bchrc.net/legal_services or by calling 604-622-1100 or 1-855-685-6222.

For further Human Rights information and/or legal advice you may wish to contact an organization in the resources section of the Tribunal's website: <http://www.bchrt.bc.ca/resources/index.htm>

You have a duty to update the Tribunal with any changes to your address for delivery or other contact information.

For more information about the Tribunal and our process, please visit our website at: www.bchrt.bc.ca

Keep a copy of everything you send to the Tribunal. You will need these documents in the future for your use or for others representing you.

Yours truly,

A handwritten signature in black ink, appearing to read 'Mattie Kalicharan', written over a horizontal line.

Mattie Kalicharan
Tribunal Intake Officer

NOTICE OF COMPLAINANT'S DUTY TO PURSUE THE COMPLAINT

What are my responsibilities as a Complainant?

You must diligently pursue your complaint under the *Code*. This means you must:

- ensure the Tribunal has your current address for delivery of notices and other communications to you
- stay in contact with the Tribunal and respond to its telephone calls, emails and letters
- comply with the *Rules of Practice and Procedure*, and with orders and directions of the Tribunal

What happens if I don't stay in contact with the Tribunal or respond to its communications?

The Tribunal may dismiss your complaint after giving you notice.

How will I know if my complaint may be dismissed?

The Tribunal will send you a letter to your address for delivery telling you that your complaint may be dismissed if you do not respond within a set time.

What if I don't respond to the letter?

If you don't respond within the time allowed in the letter, your complaint will be dismissed under section 27.5 of the *Code*.

What if I did not receive the letter?

If you did not receive the letter, you can apply to the Tribunal to reconsider the dismissal. You will need to explain why you did not receive the letter and why the Tribunal should set aside the dismissal.

If your address changed but you did not notify the Tribunal, this may not be a good enough reason because the Tribunal's *Rules* require parties to provide a change of address for delivery.

From: PROREGADMIN HLTH:EX
Sent: April 23, 2019 2:37 PM
To: s.22
Subject: RE: Cayton Inquiry/Discrimination and Lack of Procedural Fairness/CDSBC

1131130

s.22

Dear s.22

The Honourable Adrian Dix, Minister of Health (the Minister), has asked me to respond to your e-mail of March 4, 2019 regarding the College of Dental Surgeons of British Columbia's (CDSBC) investigation practices and s.22

As you know, in British Columbia (BC) there are 26 regulated health professions, of which 25 are governed by 20 regulatory colleges under the *Health Professions Act* (HPA), including the dentistry profession which is regulated by the CDSBC. The CDSBC has been delegated the authority under the HPA to oversee dentists in the public interest. The CDSBC operates at arm's length from government and is responsible for governing its registrants in accordance with the HPA, the Dentists Regulation, and the CDSBC bylaws. The responsibilities of regulatory colleges, such as CDSBC, include establishing, monitoring, and enforcing standards of practice for the profession, registration, and having a process in place for responding appropriately to complaints from the public about the conduct of individual practitioners.

The role of the Ministry of Health (the Ministry) is to monitor the general functioning of the regulatory colleges to ensure they are complying with all applicable legislative requirements and have mechanisms in place to carry out their mandate to protect the public from incompetent, impaired or unethical practice. The Ministry does not have the authority to initiate or intervene in the investigation or resolution of complaints about the conduct of individual practitioners. However, Government has made it clear to all regulatory colleges, through a range of mechanisms from legislation to ongoing dialogue, that they are expected to meet their responsibility to protect the public and need to take proactive measures to ensure registrants are following standards.

As you have alluded to, the Minister took the rare step of initiating an inquiry due to concerns regarding the administrative and operational practices of the CDSBC. The inquiry was carried out by Mr. Harry Cayton of the United Kingdom's Professional Standards Authority.

On April 11, 2019, the results of the inquiry were released and included 21 recommendations to improve the governance and operations of the college, as well as suggestions regarding possible improvements to the overall health profession regulatory framework. The report is available on the Ministry's website at the following link: <https://www2.gov.bc.ca/gov/content/health/practitioner-professional-resources/professional-regulation>

Mr. Cayton's approach to the inquiry included observation of CDSBC meetings including the Inquiry Committee and complaints review meetings of staff. Mr. Cayton also audited 30 complaint files and received correspondence and telephone calls directly from members of the public, patients, individual dentists and other interested parties. The Ministry is not seeking additional feedback or evidence to support the findings and recommendations related to CDSBC. The Minister has accepted the recommendations in the Cayton Report

and will monitor CDSBC's progress toward implementation of the recommendations, as well as the unmet *Standards of Good Regulation*.

With regard to your concern about the CDSBC's handling of your complaint, it would appear that you are already proceeding to initiate a number of options that I would have brought to your attention: BC Human Rights Tribunal and the Office of the Ombudsperson. Beyond those options and legal recourse, you may also choose to file a complaint with the Health Professions Review Board (HPRB). The HPRB is an independent, quasi-judicial administrative tribunal, with the following duties:

- to review certain registration decisions of a college of a designated health profession;
- to review the failure, by the inquiry committee of a college, to dispose of a complaint or an investigation within the time required;
- to review certain dispositions of complaints made by the inquiry committee of a college; and,
- to develop and publish guidelines and recommendations for the purpose of assisting colleges to establish and employ registration, inquiry and discipline procedures which are transparent, impartial and fair.

Please note that you have 30 days after receiving the decision from CDSBC to contact the HPRB. More information about the HPRB and how to request a review is available at www.hprb.gov.bc.ca. Their contact information is:

Health Professions Review Board
Suite 900, 747 Fort Street
Victoria, BC V8W 3E9
Telephone: 250 953-4956
Toll Free: 1 888 953-4986 (within BC)
Facsimile: 250 953-3195

Mailing Address:
PO 9429 Stn Prov Govt
Victoria, BC V8W 9V1
Website: www.hprb.gov.bc.ca
Email: hprbinfo@gov.bc.ca

I trust you will find this information helpful. Thank you for bringing your concerns to our attention.

Sincerely,

Mark MacKinnon
Executive Director
Professional Regulation & Oversight
Ministry of Health

pc: Honourable Adrian Dix, Minister of Health

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Page 135 of 273 to/à Page 136 of 273

Withheld pursuant to/removed as

s.22

s.22

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- to review certain registration decisions of a college of a designated health profession;
- to review the failure, by the inquiry committee of a college, to dispose of a complaint or an investigation within the time required;
- to review certain dispositions of complaints made by the inquiry committee of a college; and,
- to develop and publish guidelines and recommendations for the purpose of assisting colleges to establish and employ registration, inquiry and discipline procedures which are transparent, impartial and fair.

Please note that you have 30 days after receiving the decision from CDSBC to contact the HPRB. More information about the HPRB and how to request a review is available at www.hprb.gov.bc.ca. Their contact information is:

Health Professions Review Board

Suite 900, 747 Fort Street

Victoria, BC V8W 3E9

Telephone: 250 953-4956

Toll Free: 1 888 953-4986 (within BC)

Facsimile: 250 953-3195

Mailing Address:

PO 9429 Stn Prov Govt

Victoria, BC V8W 9V1

Website: www.hprb.gov.bc.ca

Email: hprbinfo@gov.bc.ca

I trust you will find this information helpful. Thank you for bringing your concerns to our attention.

Sincerely,

Mark MacKinnon

Executive Director

Professional Regulation & Oversight

Ministry of Health

pc: Honourable Adrian Dix, Minister of Health

Warning: This email is intended only for the use of the individual or organization to whom it is addressed. It may contain information that is privileged or confidential. Any distribution, disclosure, copying, or other use by anyone else is strictly prohibited. If you have received this in error, please telephone or e-mail the sender immediately and delete the message.

s.22

Page 140 of 273 to/à Page 169 of 273

Withheld pursuant to/removed as

s.22

Gregg, Andrea HLTH:EX

From: PROREGADMIN HLTH:EX
Sent: July 18, 2019 10:35 AM
To: s.22
Subject: RE: Cayton Inquiry/Discrimination and Lack of Procedural Fairness/CDSBC

1131130

s.22

Dear s.22,

Thank you for your April 24, 2019 email regarding your request for an alternative course of action enabling an independent review of your case and the actions of the College of Dental Surgeons of British Columbia. I apologize for the delay in responding.

As I noted in my letter to you dated April 23, 2019, it appears that you have already identified several possible avenues to pursue. It also appears that you have now considered pursuing an HPRB review and have concluded that it is not available in your current circumstances.

If you remain interested in an independent review of your case, and since you have already initiated action through the BC Human Rights Tribunal and the Office of the Ombudsperson, you may also wish to consider seeking independent legal advice. A lawyer licensed to practice in BC will be able to advise you on the options available to you at this time. I am unable to offer legal advice or advice to follow a particular course of action.

I trust you will find this information helpful. Thank you for bringing your concerns to our attention.

Sincerely,

Mark MacKinnon
Executive Director
Professional Regulation & Oversight
Ministry of Health

pc: Honourable Adrian Dix, Minister of Health

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s.22

On Fri, May 17, 2019 at 6:19 PM PROREGADMIN HLTH:EX <PROREGADMIN@gov.bc.ca> wrote:

1133321

s.22

Dear s.22

Thank you for your April 24, 2019 email reply regarding the actions of the College of Dental Surgeons of British Columbia. Please be assured that your email is receiving attention and that a more detailed response will be sent to you at the earliest opportunity.

Sincerely,

Correspondence Team

Professional Regulation and Oversight Branch

Ministry of Health

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s.22

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Withheld pursuant to/removed as

s.22

On Tue, Apr 23, 2019 at 4:36 PM PROREGADMIN HLTH:EX <PROREGADMIN@gov.bc.ca> wrote:

1131130

s.22

Dear ^{s.22}

The Honourable Adrian Dix, Minister of Health (the Minister), has asked me to respond to your e-mail of March 4, 2019 regarding the College of Dental Surgeons of British Columbia's (CDSBC) investigation practices and ^{s.22}
s.22

As you know, in British Columbia (BC) there are 26 regulated health professions, of which 25 are governed by 20 regulatory colleges under the Health Professions Act (HPA), including the dentistry profession which is regulated by the CDSBC. The CDSBC has been delegated the authority under the HPA to oversee dentists in the public interest. The CDSBC operates at arm's length from government and is responsible for governing its registrants in accordance with the HPA, the Dentists Regulation, and the CDSBC bylaws. The responsibilities of regulatory colleges, such as CDSBC, include establishing, monitoring, and enforcing standards of practice for the profession, registration, and having a process in place for responding appropriately to complaints from the public about the conduct of individual practitioners.

The role of the Ministry of Health (the Ministry) is to monitor the general functioning of the regulatory colleges to ensure they are complying with all applicable legislative requirements and have mechanisms in place to carry out their mandate to protect the public from incompetent, impaired or unethical practice. The Ministry does not have the authority to initiate or intervene in the investigation or resolution of complaints about the conduct of individual practitioners. However, Government has made it clear to all regulatory colleges, through a range of mechanisms from legislation to ongoing dialogue, that they are expected to meet their responsibility to protect the public and need to take proactive measures to ensure registrants are following standards.

As you have alluded to, the Minister took the rare step of initiating an inquiry due to concerns regarding the administrative and operational practices of the CDSBC. The inquiry was carried out by Mr. Harry Cayton of the United Kingdom's Professional Standards Authority.

On April 11, 2019, the results of the inquiry were released and included 21 recommendations to improve the governance and operations of the college, as well as suggestions regarding possible improvements to the overall health profession regulatory framework. The report is available on the Ministry's website at the following link: <https://www2.gov.bc.ca/gov/content/health/practitioner-professional-resources/professional-regulation>

Mr. Cayton's approach to the inquiry included observation of CDSBC meetings including the Inquiry Committee and complaints review meetings of staff. Mr. Cayton also audited 30 complaint files and received correspondence and telephone calls directly from members of the public, patients, individual dentists and other interested parties. The Ministry is not seeking additional feedback or evidence to support the findings and recommendations related to CDSBC. The Minister has accepted the recommendations in the Cayton Report and will monitor CDSBC's progress toward implementation of the recommendations, as well as the unmet *Standards of Good Regulation*.

With regard to your concern about the CDSBC's handling of your complaint, it would appear that you are already proceeding to initiate a number of options that I would have brought to your attention: BC Human Rights Tribunal and

the Office of the Ombudsperson. Beyond those options and legal recourse, you may also choose to file a complaint with the Health Professions Review Board (HPRB). The HPRB is an independent, quasi-judicial administrative tribunal, with the following duties:

- to review certain registration decisions of a college of a designated health profession;
- to review the failure, by the inquiry committee of a college, to dispose of a complaint or an investigation within the time required;
- to review certain dispositions of complaints made by the inquiry committee of a college; and,
- to develop and publish guidelines and recommendations for the purpose of assisting colleges to establish and employ registration, inquiry and discipline procedures which are transparent, impartial and fair.

Please note that you have 30 days after receiving the decision from CDSBC to contact the HPRB. More information about the HPRB and how to request a review is available at www.hprb.gov.bc.ca. Their contact information is:

Health Professions Review Board

Suite 900, 747 Fort Street

Victoria, BC V8W 3E9

Telephone: 250 953-4956

Toll Free: 1 888 953-4986 (within BC)

Facsimile: 250 953-3195

Mailing Address:

PO 9429 Stn Prov Govt

Victoria, BC V8W 9V1

Website: www.hprb.gov.bc.ca

Email: hprbinfo@gov.bc.ca

I trust you will find this information helpful. Thank you for bringing your concerns to our attention.

Sincerely,

Mark MacKinnon

Executive Director

Professional Regulation & Oversight

Ministry of Health

pc: Honourable Adrian Dix, Minister of Health

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s.22

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s.22



1133669

June 17, 2020

s.22

The Honourable Adrian Dix, Minister of Health, has asked me to thank you and respond to your letter of March 13, 2020, regarding your personal experience with the College of Dental Surgeons of British Columbia (CDSBC), s.22

s.22 and the extent of the CDSBC's powers and the appeals process under the *Health Professions Act*¹ (HPA). Due to the COVID-19 pandemic and the Minister's busy schedule, the Minister is not able to meet with you at this time. I apologize for the delay in responding to your previous inquiries.

As you know, in British Columbia there are 26 regulated health professions, of which 25 are governed by 20 regulatory colleges under the HPA, including the dentistry profession which is regulated by the CDSBC. The CDSBC has been delegated the authority under the HPA to oversee dentists in the public interest. The CDSBC operates at arm's length from government and is responsible for governing its registrants in accordance with the HPA, the Dentists Regulation², and the CDSBC bylaws. The responsibilities of regulatory colleges, such as CDSBC, include establishing, monitoring, and enforcing standards of practice for the profession, registration, and having a process in place for responding appropriately to complaints from the public about the conduct of individual practitioners.

The role of the Ministry of Health (the Ministry) is to monitor the general functioning of the regulatory colleges to ensure they are complying with all applicable legislative requirements and have mechanisms in place to carry out their mandate to protect the public from incompetent, impaired or unethical practice. The Ministry does not have the authority to initiate or intervene in the investigation or resolution of complaints about the conduct of individual practitioners. However, Government has made it clear to all regulatory colleges, through a range of mechanisms from legislation to ongoing dialogue, that they are expected to meet their responsibility to protect the public and need to take proactive measures to ensure registrants are following standards.

...2

1 http://www.bclaws.ca/EPLibraries/bclaws_new/document/ID/freeside/00_96183_01

2 http://www.bclaws.ca/civix/document/id/complete/statreg/415_2008

Thank you for providing a detailed account of your concerns regarding CDSBC. As you have alluded to, the Minister took the rare step of initiating an inquiry on the CDSBC due to concerns regarding the governance and operational practices of CDSBC. As you have noted, Mr. Harry Cayton of the United Kingdom's Professional Standards Authority conducted the inquiry, which resulted in 21 recommendations to improve the governance and operations of the college. These results were released on April 11, 2019, and the report is available on the Ministry's website at the following link: <https://www2.gov.bc.ca/gov/content/health/practitioner-professional-resources/professional-regulation>

Since the release of Mr. Cayton's 21 recommendations, the CDSBC has made the following progress towards toward implementation of the recommendations, as well as the unmet *Standards of Good Regulation*³:

- Appointment of a new Registrar
- Smaller board and new board chair
- New Bylaws
- 30 Day Action Plan

To see the full details of CDSBC's progress in implementing Mr. Cayton's recommendations, see the Action Plan Progress Report.

s.22

please
note that the Ministry does not have the authority to initiate or intervene in the investigation or resolution of complaints about the conduct of individual practitioners, nor does it have the authority to intervene in registration decisions of the college.

If you are unsatisfied with CDSBC's complaints investigation process, or registration decision process, you may choose to file a complaint with the Office of the Ombudsperson or the Health Professions Review Board. The Ombudsperson has jurisdiction over a wide range of provincial public agencies, including professional colleges, while the Review Board is an administrative tribunal created under the Act to provide an independent review of decisions made by the self-governing colleges.

Contact information for the Office of the Ombudsperson is as follows:

info@bcombudsperson.ca

Telephone: 250-387-5855

Mailing Address:

PO Box 9039, Stn Prov Gov't.

Victoria, BC V8W 9A5

...3

³ <https://www.professionalstandards.org.uk/publications/detail/standards-of-good-regulation>

Contact information for the Health Professions Review Board is as follows:

www.hprb.gov.bc.ca

Telephone: 250-953-4956

Facsimile: 250-953-3195

Toll-free telephone number (within BC): 1-888-953-4986

Mailing Address:

PO Box 9429 Stn Prov Govt

Victoria BC V8W 9V1

We have noted that your March 13, 2020 correspondence is your fourth correspondence to the Ministry. Please accept our sincere apology for the delayed response.

I trust you will find this information helpful. Thank you for bringing your concerns to our attention.

Sincerely,



Mark MacKinnon
Executive Director
Professional Regulation & Oversight
Ministry of Health

pc: Honourable John Horgan, Premier
Honourable Adrian Dix, Minister of Health

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Withheld pursuant to/removed as

s.22

From: PROREGADMIN HLTH:EX
Sent: May 31, 2019 9:55 AM
To: s.22
Subject: RE: Cayton Report

1135224

s.22

Thank you for your email of May 21, 2019 regarding your interest in participating further in proposals raised in the Cayton report. I am pleased to respond on behalf of the Minister.

As you know, on March 8, 2018 the Minister of Health (the Minister), the Honourable Adrian Dix, exercised his authority under the *Health Professions Act* (HPA) to initiate an inquiry into the College of Dental Surgeons of British Columbia (CDSBC). The inquiry was conducted by Mr. Harry Cayton of the Professional Standards Authority in the United Kingdom. Mr. Cayton submitted a two-part report to the Minister. An Inquiry into the Performance of the College of Dental Surgeons of British Columbia and the *Health Professions Act* (the report) was released on April 11, 2019. Part One of the report includes recommendations to improve the operations and functioning of CDSBC, and Part Two outlines possible approaches to modernization of the provincial health profession regulatory framework.

I am pleased to advise that an invitation to the public and health sector stakeholders to provide written feedback on Part Two of the report is available on the Ministry's website at the following link:

<https://www2.gov.bc.ca/gov/content/health/practitioner-professional-resources/professional-regulation>.

A Steering Committee has been established to respond to Part Two of the report. The Steering Committee will be chaired by the Minister. Mr. Norm Letnick, health critic for the official Opposition, and Ms. Sonia Furstenau, health critic and house leader for the BC Green Party caucus are committee members. The Steering Committee will develop a proposal for modernizing health profession regulation to protect the public interest, enable high quality care, and consider reducing the number of regulatory colleges. The proposal is expected to be presented to the Minister late in 2019.

Submissions will be received for 30 days, until June 14, 2019. Feedback will be used to assist the Steering Committee to identify and prioritize elements of regulatory modernization that are important to British Columbians and health sector stakeholders. The Steering Committee commits to provide an overview of themes emerging from the feedback via the Ministry's Professional Regulation website at the link provided above.

The Steering Committee may wish to take a phased approach to consultation which may include future consultation on specific decisions or options. If you are interested in following the progression of this work, I encourage you to check the Ministry's Professional Regulation website regularly. Any future invitations for stakeholder input will be made available on the website at the link provided above.

I trust you will find this information helpful.

Sincerely,

Mark MacKinnon
Executive Director
Professional Regulation & Oversight
Ministry of Health

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From: s.22
Sent: May 21, 2019 10:58 PM
To: Minister, HLTH HLTH:EX <HLTH.Minister@gov.bc.ca>
Subject: Cayton Report

Adrian,
I am interested in some of the reforms to BC's medical colleges and changes to the Health Professions Act raised in the Cayton Report. Will there be an opportunity for the public to participate in any further processes to advance the proposals in the report? If so, please advise of any details available at this time. Thanks very much,
s.22

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Withheld pursuant to/removed as

s.22



Health Professions Review Board

Suite 900, 747 Fort Street
Victoria British Columbia
Telephone: 250 953-4956
Facsimile: 250 953-3195
Toll Free: 888 953-4986
(within BC)

Mailing Address:
PO 9429 STN PROV GOVT
Victoria BC V8W 9V1
Email: hprbinfo@gov.bc.ca

FORM 3
APPLICATION FOR REVIEW OF AN
INQUIRY COMMITTEE DISPOSITION DECISION
(Under section 50.6 of the *Health Professions Act*)

For Office Use Only

HPRB File No.

-HPA-

1. Person Requesting Review:

Name of Person Applying for Review (Complainant) s.22		
Address s.22	City s.22	Postal Code s.22
Phone Number s.22	Fax Number (Optional)	Email Address s.22
Name of Agent (if applicable)		
Agent's Address	Agent's City	Agent's Postal Code
Agent's Phone Number	Agent's Fax Number (Optional)	Agent's Email Address
Address, if different from above, for the purpose of delivery to you of any notices regarding the review (from the Review Board and from the other parties)		

2. Disposition to be reviewed (the decision for which a Review is being requested):

Name of College CDSBC	
College Contact Name (Inquiry Committee) Dr. Sigrid Corl	Phone number (if known) 604-736-3621
Name of Registrant (Health Professional) who is the subject of the complaint (make a separate application for each registrant if there is more than one) s.22	Address and/or phone (if known)
Date of the Disposition	Date you Received the Disposition

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s.22

Application Checklist – please review!

Have you completed ALL sections of this form and attached a copy of the Written Notice of Disposition from the Health College? Send both to:

Health Professions Review Board:

Mailing Address: PO Box 9429 Stn Prov Govt, Victoria, BC, V8W 9V1

Telephone: 250-953-4956 Facsimile: 250- 953-3195

Toll Free Telephone (within BC): 1-888-953-4986

Email: hprbinfo@gov.bc.ca

In Person: Suite 900, 747 Fort Street, Victoria, BC, V8W 3E9

Please Note: You must also deliver a copy of your application for review within the same 30 days to:

- the College; and
- the Registrant who is the subject of the complaint

Before you send this Application for Review to the Review Board, please ensure you or your agent:

- ☐ Complete all sections of this Application for Review.
- ☐ Sign this Application for Review.
- ☐ Include a copy of the written notice of disposition with this Application for Review.
- ☐ Include an Application for Extension of Time if it has been more than 30 days since you received the Disposition letter from the College.
- ☐ Send a copy of this Application for Review (and Application for Extension of Time, if applicable to your situation) to the Inquiry Committee and to the Registrant who is the subject of the complaint.

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s.22

From: PROREGADMIN HLTH:EX
Sent: February 12, 2020 3:23 PM
To: s.22
Subject: Request for a review of a complaint filed with CDSBC

1147511

s.22

The Honourable Adrian Dix, Minister of Health, has asked me to thank you and respond to your letter of October 22, 2019 regarding your request for a review of a complaint filed with the College of Dental Surgeons of BC (CDSBC).

Please allow me to begin by acknowledging s.22

As you are aware, in BC, dentists are regulated by the CDSBC, which has been delegated the authority under the *Health Professions Act* (HPA) to oversee the practice of dentistry in the public interest. The CDSBC operates at arm's length from government and is responsible for governing its registrants in accordance with the HPA, the Dentists Regulation and the CDSBC bylaws. The responsibilities of the CDSBC include establishing, monitoring and enforcing standards of practice for the profession, registration, and having a process in place for responding appropriately to complaints from the public about the conduct of individual practitioners.

The role of the Ministry is to monitor the general functioning of the regulatory colleges to ensure they are complying with all applicable legislative requirements and have mechanisms in place to carry out their mandate to protect the public from incompetent, impaired or unethical practice. The Ministry does not, however, have the authority to initiate or intervene in the investigation or resolution of complaints about the conduct of individual practitioners.

As you know, the first step for addressing a complaint is to contact the appropriate regulatory college, which you have already done in submitting a complaint to CDSBC. Following this, if you are unsatisfied with the CDSBC's handling of your complaint, you may choose to file a complaint with the Health Professions Review Board (HPRB), which you have also done.

Alternatively, you also have the option to file a complaint with the Office of the Ombudsperson. As an independent statutory office of the provincial legislature, the Office of the Ombudsperson impartially investigates individual complaints about unfair administrative actions in more than 2,800 local and provincial public authorities.

The Office of the Ombudsperson can be contacted at:

Office of the Ombudsperson
947 Fort Street, 2nd floor
Victoria BC
Telephone: 250-387-5855
Toll Free: 1-800-567-3247 (within BC)
Facsimile: 250-387-0198

Mailing Address
PO Box 9039 Stn Prov Govt
Victoria BC V8W 9A5

If you remain dissatisfied with the outcome from these processes, you may also wish to consider seeking independent legal advice. A lawyer licensed to practice in BC will be able to advise you on the options available to you at this time. I am unable to offer legal advice or advice to follow a particular course of action.

Relating to the operations of the CDSBC, as you are aware, on March 8, 2018, the Minister of Health initiated an inquiry into CDSBC. The inquiry was carried out by Mr. Harry Cayton of the United Kingdom's Professional Standards Authority. Mr. Cayton's report, *An Inquiry into the Performance of the College of Dental Surgeons of British Columbia and the Health Professions Act* (the report) was released in April 2019.

As you may know, in April 2019, the Steering Committee on Modernization of Health Professional Regulation was formed in response to the suggestions found in part two of the report. Minister Dix chairs the steering committee and is joined by Norm Letnick, health critic for the official Opposition and Sonia Furstenau, health critic and house leader for the BC Green Party caucus who are committee members. The steering committee is now working to refine its proposal to modernize the regulatory framework for health professions in B.C. The steering committee has developed a consultation paper titled *Modernizing the provincial health profession regulatory framework*. This paper recommends some significant shifts in the way B.C. regulates its health professionals.

Members of the public, community groups and health-sector stakeholders were invited to submit feedback on the consultation paper. Input was accepted from November 27, 2019 to January 10, 2020. The Steering Committee is now in the process of reviewing all of the submissions received.

I trust you will find this information helpful. Thank you for bringing your concerns to our attention.

Sincerely,

Mark MacKinnon
Executive Director
Professional Regulation & Oversight
Ministry of Health

Gregg, Andrea HLTH:EX

From: s.22
Sent: April 21, 2020 3:39 PM
To: Minister, HLTH HLTH:EX
Cc: Eby.MLA, David LASS:EX; Minister, AG AG:EX; s.22
Subject: Recommended Change to the Proposed Provincial Health Profession Regulatory Framework

Categories: Assign

HLTH MO to HSWBS – jp

Honourable Adrian Dix, Minister of Health

Re: Recommended Change to the Proposed Provincial Health Profession Regulatory Framework

Dear Minister Dix,

s.22

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Withheld pursuant to/removed as

s.22

Gregg, Andrea HLTH:EX

From: s.22
Sent: April 22, 2020 8:25 AM
To: Minister, HLTH HLTH:EX
Subject: Fwd: College of Dental Physicians and Surgeons

Categories: Casework, Assign

HLTH MO to HSWBS – CV –

----- Forwarded message -----
s.22

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Withheld pursuant to/removed as

s.22

1162767

s.22

The Honourable Adrian Dix, Minister of Health, has asked me to thank you and respond to your email of April 22, 2020 regarding ^{s.22} and your complaint with the College of Dental Surgeons of British Columbia (CDSBC).

Please allow me to begin by acknowledging the ^{s.22}

As you are aware, in BC, dentists are regulated by the CDSBC, which has been delegated the authority under the Health Professions Act (HPA) to oversee the practice of dentistry in the public interest. The CDSBC operates at arm's length from government and is responsible for governing its registrants in accordance with the HPA, the Dentists Regulation and the CDSBC bylaws. The responsibilities of the CDSBC include establishing, monitoring and enforcing standards of practice for the profession, registration, and having a process in place for responding appropriately to complaints from the public about the conduct of individual practitioners.

The role of the Ministry is to monitor the general functioning of the regulatory colleges to ensure they are complying with all applicable legislative requirements and have mechanisms in place to carry out their mandate to protect the public from incompetent, impaired or unethical practice. The Ministry does not, however, have the authority to initiate or intervene in the investigation or resolution of complaints about the conduct of individual practitioners.

As you are aware, the first step for addressing a complaint of this nature is to contact the appropriate regulatory college, which you have already done in submitting a complaint to the CDSBC. Following this, you may choose to request a review by the Health Professions Review Board (HPRB). The HPRB is an independent, quasi-judicial administrative tribunal, with the following duties:

- to review certain registration decisions of a college of a designated health profession;
- to review the failure, by the inquiry committee of a college, to dispose of a complaint or an investigation within the time required;
- to review certain dispositions of complaints made by the inquiry committee of a college; and,
- to develop and publish guidelines and recommendations for the purpose of assisting colleges to establish and employ registration, inquiry and discipline procedures which are transparent, impartial and fair.

The HPRB provides a neutral forum for members of the public as well as for health professionals to resolve issues or seek review of the colleges' decisions. More information about the HPRB and how to request a review is available at www.hprb.gov.bc.ca. The HPRB contact information is:

Health Professions Review Board
Suite 900, 747 Fort Street
Victoria BC V8W 3E9
Telephone: 250-953-4956
Facsimile: 250-953-3195

Mailing Address
PO Box 9429 Stn Prov Govt
Victoria BC V8W 9V1

Alternatively, you also have the option to file a complaint with the Office of the Ombudsperson. As an independent statutory office of the provincial legislature, the Office of the Ombudsperson impartially investigates individual complaints about unfair administrative actions in more than 2,800 local and provincial public authorities.

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947 Fort Street, 2nd floor
Victoria BC
Telephone: 250-387-5855
Toll Free: 1-800-567-3247 (within BC)
Facsimile: 250-387-0198

Mailing Address
PO Box 9039 Stn Prov Govt
Victoria BC V8W 9A5

Relating to the operations of the CDSBC, you may be aware that, on March 8, 2018, the Minister of Health initiated an inquiry into the CDSBC. The inquiry was carried out by Mr. Harry Cayton of the United Kingdom's Professional Standards Authority. Mr. Cayton's report, *An Inquiry into the Performance of the College of Dental Surgeons of British Columbia and the Health Professions Act* (the Cayton report) was released in April 2019.

Part One of the Cayton report includes 21 recommendations to improve the governance and operations of the CDSBC. The Minister has accepted the recommendations and has directed the CDSBC to implement them. In response to this directive, on May 13, 2019, the CDSBC submitted a report entitled *Action Plan: Addressing the Recommendations and Unmet Standards in the Cayton Report (the Action Plan)*. An overview of the CDSBC's progress on the Action Plan and summary of changes to date are available on the CDSBC's website. The Minister will continue to closely monitor the CDSBC's progress toward implementation to ensure that they are meeting their public interest mandate.

As you may know, in April 2019, the Steering Committee on Modernization of Health Professional Regulation (the steering committee) was formed in response to the suggestions found in Part Two of the Cayton report. Minister Dix chairs the steering committee and is joined by Norm Letnick, health critic for the official Opposition and Sonia Furstenau, health critic and house leader for the BC Green Party caucus who are committee members. The steering

committee has developed a consultation paper titled *Modernizing the provincial health profession regulatory framework: A paper for consultation* (the consultation paper). This consultation paper proposes wide ranging changes to strengthen the province's framework for health profession regulation.

A key proposal in the consultation paper is a reduction in the number of regulatory colleges from 20 to 5. As you may be aware, the consultation paper suggests a reduction in the number of regulatory colleges could include the creation of a single oral health regulatory college. While reducing the number of regulatory colleges is proposed, this change would not reduce the number of regulated health professions. All health professions which are now regulated will continue to be regulated.

As highlighted above, modernization may impact the number and arrangement of health profession regulatory colleges, as well as other facets of the regulatory framework. Updates regarding the modernization of the provincial regulatory framework will continue be posted on the Ministry of Health's Professional Regulation website at:

<https://www2.gov.bc.ca/gov/content/health/practitioner-professional-resources/professional-regulation>

I trust you will find this information helpful. Thank you for bringing your concerns to our attention.

Sincerely,

Mark MacKinnon
Executive Director
Professional Regulation & Oversight
Ministry of Health

cc: Honourable Adrian Dix, Minister of Health

bcc: Professional Regulation and Oversight inbox (PROREGADMIN@gov.bc.ca)

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