

Template – Preliminary Timeline for Key Ministry Commitments/Initiatives

Initiative: Primary Care

Mandate letter commitment or pre-existing priority initiative, including mandate letter item from 2017 (include whether the item is linked to an existing public-facing program or strategy).	<ul style="list-style-type: none"> • Deliver additional Primary Care Networks and Urgent and Primary Care Centres across British Columbia. • Work with Rural and Indigenous communities to ensure the success of our rural collaborative framework to deliver more immediate and culturally safe care closer to home (* and response to <i>In Plain Sight</i> recommendations as they relate to primary care). • Ensure the COVID-19 fall and winter preparedness plan is implemented successfully, including...expanding e-health and tele-health.
Proposed scope – brief summary	s.12; s.13 s
List any previous direction provided by Cabinet and its Committees for this initiative.	s.12; s.13
Is legislation required? If yes, describe.	s.12; s.13
Is additional funding required beyond the ministry's base budget allocation? Please provide preliminary estimates for annual costs over a 3-year period.	s.12; s.13; s.17
Identify existing \$\$ allocations and/or funding for "like"/existing programs (reinvestment opportunities), whether within the ministry or a group of ministries (collaboration opportunities).	s.12; s.13
Does the ministry require additional direction from Cabinet committees? If yes, which one?	s.12; s.13
Proposed schedule (recommended approach based on existing resources)	s.12; s.13
Is an accelerated schedule feasible with additional resources?	s.12; s.13
Significant implications if initiative is delayed?	s.12; s.13
Is timing contingent on other initiatives?	s.12; s.13
Notes/flags	

Potential Announcement Document

From: McQuillen, Kelly HLTH:EX <Kelly.McQuillen@gov.bc.ca>
To: Patterson, Ted HLTH:EX <Ted.Patterson@gov.bc.ca>
Cc: Ooms, Shana HLTH:EX <Shana.Ooms@gov.bc.ca>, Harper, Therese HLTH:EX <Therese.Harper@gov.bc.ca>
Sent: November 30, 2020 10:34:19 AM PST
Attachments: PC Potential Announcements Update_V1 Revamp_Nov 28 In Track Changes.docx, PC Potential Announcements Update_V1 Revamp_Nov 28 Clean Copy.docx

Hi Ted

We have done some updates to the Potential Announcement document. This caused delay on Friday and additional review due to streamline format and clean up. We still have additional work with the teams to get consistency on level of details in comment section. The good news is this week we should have a quick turn around and further improvements on the Friday updates. Please see the revamped format and the clean and track change copies. Happy to discuss further improvements you might suggest once you have a chance to look at revamp format.

I also wanted to flag that GCPE continues to ask for a copy of this document. I flagged for Thomas Guerrero that we complete this for you and the DM to discuss with MO. That ADM approval for weekly sharing of the final product would be needed as the document going from GCPE to MO without ADM or DM discussion was not the intent. Hope this is okay? Happy to advise otherwise if you wish??

Cheers

Kelly McQuillen

Executive Director

Primary Care Planning & Implementation Oversight

Primary Care Division, Ministry of Health

P.O. Box 9638 St Prov Got | Victoria, BC | V8W 9P1

Office 778-698-4774 | s.17

| E-mail Kelly.McQuillen@gov.bc.ca

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From: Sayani, Fatma HLTH:EX

Sent: November 30, 2020 10:11 AM

To: McQuillen, Kelly HLTH:EX

Cc: Harper, Therese HLTH:EX

Subject: RE: Potential Announcement Document

Hi Kelly

The updates for Sta'iles and Surrey have been updated to reflect the Ministry from Partners, with confirmation from the RDs.

The only comment I had was for Interior, in the last meeting we said we would leave it as November 30th as this is supposed to be last weeks update, and the new update will reflect in this week. So did not change that.

Please find that attached clean copy and in track changes for you to share with Ted.

Thanks

Fatma

From: McQuillen, Kelly HLTH:EX <Kelly.McQuillen@gov.bc.ca>

Sent: November 29, 2020 10:41 PM

To: Sayani, Fatma HLTH:EX <Fatma.Sayani@gov.bc.ca>

Cc: Harper, Therese HLTH:EX <Therese.Harper@gov.bc.ca>

Subject: RE: Potential Announcement Document

Hi Fatma

A few track changes and I also sent Cheryl a few questions on wording and on Williams lake. Can you re send me the track change version once Cheryl updates, as well as the new clean copy . I will flip a.s.a.p to Ted.

Kelly McQuillen

Executive Director

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From: Sayani, Fatma HLTH:EX <Fatma.Sayani@gov.bc.ca>

Sent: November 28, 2020 10:35 AM

To: McQuillen, Kelly HLTH:EX <Kelly.McQuillen@gov.bc.ca>

Cc: Harper, Therese HLTH:EX <Therese.Harper@gov.bc.ca>

Subject: Potential Announcement Document

Good Morning Kelly

Apologies for not sending this last night. My system crashed and I was unable to continue working on the changes. Please find attached the Clean copy and one with track changes, potential announcement document ready for Ted. They are also saved [here](#) on the LAN.

Thanks

Fatma Sayani

A/Manager Results Management Office/Active Lean Practitioner | Primary Care Division | Ministry of Health

Office: 250-952-2381 | Fax: 250-952-2205 | 5th Floor, 5-1, 1515 Blanshard Street

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Quote of the Day: "Life is a series of experiences, each of which makes us bigger, even though it is hard to realize this. For the world was built to develop character, and we must learn that the setbacks and griefs which we endure help us in our marching onward" – Henry Ford.

Copy of DMO Period 7.xlsx

From: McQuillen, Kelly HLTH:EX <Kelly.McQuillen@gov.bc.ca>
To: Patterson, Ted HLTH:EX <Ted.Patterson@gov.bc.ca>
Cc: Ooms, Shana HLTH:EX <Shana.Ooms@gov.bc.ca>
Sent: November 30, 2020 1:53:10 PM PST
Attachments: DMO Period 7.xlsx

Ted

Please find attached the DMO P7 report also saved [here](#) on the LAN and attached for your review and approvals. It is due today. As we continue to make improvements on the DMO report, below is a list of what has been updated for P7:

1. The Dashboard has been updated to reflect
 - a) All Primary Care Initiatives that are in implementation
 - b) Combines all the planning stages to only indicate the Initiatives in Planning
 - c) The Hiring Data for 2020/21 and the NP Clinics
 - d) Visual format for hiring on summary page
2. In the main tabs we removed the PCN, CHSA and Urban/Rural columns in the PCNs in Implementation
3. Renamed the PCNs in Planning Tab and moved both Early Planning and Late planning into one tab and aligned them as
4. Removed the % of Urgent Visits on the UPCC in Implementation Tab due to inconsistencies in reporting
5. Used the Biweekly UPCC table instead as it has more data and information, while we continue to work on improving the
6. Deleted the attachment data and Tab due data inconsistencies.

The P8 report will be slightly different as we continue to make improvements and welcome your insights?? Please bear with issues, concerns or updates to this report.

I have an overall plan the team has been working on for the overall DMO report improvements and will walk you through the team to engage the broader group impacted via inputs to DMO report in planning the new approach and working with D

Cheers

Kelly McQuillen

Executive Director

Primary Care Planning & Implementation Oversight

Primary Care Division, Ministry of Health

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RE: PCCAF

From: Harper, Therese HLTH:EX <Therese.Harper@gov.bc.ca>
To: McQuillen, Kelly HLTH:EX <Kelly.McQuillen@gov.bc.ca>, Virtanen, Erin HLTH:EX <Erin.Virtanen@gov.bc.ca>, Patterson, Ted HLTH:EX <Ted.Patterson@gov.bc.ca>, Ooms, Shana HLTH:EX <Shana.Ooms@gov.bc.ca>
Sent: November 30, 2020 5:13:46 PM PST
Attachments: PC Strategy Update PCCAF 2020.12.01.pptx

Hi Ted

Please find attached a draft PC overview presentation for your inputs and edits.

Looking forward to tomorrow

Therese

From: McQuillen, Kelly HLTH:EX
Sent: November 30, 2020 4:03 PM
To: Virtanen, Erin HLTH:EX ; Patterson, Ted HLTH:EX ; Harper, Therese HLTH:EX ; Ooms, Shana HLTH:EX
Subject: RE: PCCAF

Ted

We have a draft Primary Care overview presentation for your inputs and edits. Just making a last slide update on COVID Fall Winter, this should come your way for your personal touch as a background. I believe you use the DMO Period summary for updates and that also is in your in box

Kelly McQuillen

Executive Director

Primary Care Planning & Implementation Oversight

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From: Virtanen, Erin HLTH:EX <Erin.Virtanen@gov.bc.ca>
Sent: November 30, 2020 3:47 PM
To: Patterson, Ted HLTH:EX <Ted.Patterson@gov.bc.ca>; McQuillen, Kelly HLTH:EX <Kelly.McQuillen@gov.bc.ca>; Harper, Therese HLTH:EX <Therese.Harper@gov.bc.ca>
Subject: RE: PCCAF

Hi Ted,

We are in good shape logistically. The Facilitators and breakout sessions are well positioned and prepared.

I have all of the materials to support this meeting except the Primary Care and Natasha's Team Based Care presentations. I just received word that Natasha will be sending this in first thing tomorrow.

Would you prefer that I go ahead and send the materials ahead of the Primary Care presentation or wait on it as I know you were hoping to send it out in advance.

Erin Virtanen | Project Administrator, Results Management Office

Ministry of Health | Primary Care Division

Tel: 778.974.4569 | Email: erin.virtanen@gov.bc.ca

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From: Patterson, Ted HLTH:EX <Ted.Patterson@gov.bc.ca>
Sent: November 30, 2020 3:16 PM
To: Virtanen, Erin HLTH:EX <Erin.Virtanen@gov.bc.ca>; McQuillen, Kelly HLTH:EX <Kelly.McQuillen@gov.bc.ca>; Harper, Therese HLTH:EX <Therese.Harper@gov.bc.ca>
Subject: PCCAF

Hi all,

How are we all feeling about PCCAF tomorrow? I note there are no materials as yet other than the agenda – at least as far as I have seen. Is that the case?

T

Ted Patterson
Assistant Deputy Minister
Primary Care Division
Ministry of Health
(250) 952-3465
s.17

RE: URGENT update for Minister: Richmond UPCC (12pm today)

From: Abercrombie, Todd A HLTH:EX <Todd.Abercrombie@gov.bc.ca>
To: Sheppard, Jenifer A HLTH:EX <Jenifer.Sheppard@gov.bc.ca>
Cc: Patterson, Ted HLTH:EX <Ted.Patterson@gov.bc.ca>, Andrachuk, Andrea HLTH:EX <Andrea.Andrachuk@gov.bc.ca>
Sent: December 1, 2020 12:34:31 PM PST
Attachments: IBN Richmond UPCC Status Dec 1 2020.docx

Hi Jen,

Here is the Richmond UPCC update – will send the CLIFF'ed version shortly for your reference – wanted to get this to you.

Cheers,

Todd

Todd Abercrombie

Manager, ADMO

Primary Care Division

Ministry of Health

Phone: 250-952-1127, Fax: 250-952-1052

email: todd.abercrombie@gov.bc.ca

From: Sheppard, Jenifer A HLTH:EX
Sent: December 1, 2020 9:25 AM
To: Abercrombie, Todd A HLTH:EX
Cc: Patterson, Ted HLTH:EX ; Andrachuk, Andrea HLTH:EX
Subject: URGENT update for Minister: Richmond UPCC (12pm today)
Importance: High

Good morning,

I've just been informed that the Minister is needing an update on Richmond UPCC. Is that something we could get to him by noon today?

Thank you!

Jenifer Sheppard

Senior Executive Assistant to Associate Deputy Minister, David Byres

Clinical Leadership | Ministry of Health

Ph: 250 952-1266 | Email: jenifer.sheppard@gov.bc.ca |

PC Potential Announcements - 4 Dec 2020

From: McQuillen, Kelly HLTH:EX <Kelly.McQuillen@gov.bc.ca>
To: Patterson, Ted HLTH:EX <Ted.Patterson@gov.bc.ca>
Cc: Harper, Therese HLTH:EX <Therese.Harper@gov.bc.ca>, Ooms, Shana HLTH:EX <Shana.Ooms@gov.bc.ca>
Sent: December 4, 2020 5:47:27 PM PST
Attachments: PC Potential Announcements Update_Dec 4 Clean Copy.docx, PC Potential Announcements Update_Dec 4 with Track Changes.docx

Hi Ted

On behalf of the team please find attached this weeks Announcement updates. We are still working across the teams to streamline the comments section to ensure consistency of level of detail.

Please advise if any edits or improvements are recommended.

FYI: I have been ensuring the teams see the track change versions to learn from the edits and improve on our updating process week after week.

Kelly McQuillen

Executive Director

Primary Care Planning & Implementation Oversight

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Northern Package for meeting with Ted Tuesday AM -FOR REVIEW

From: McQuillen, Kelly HLTH:EX <Kelly.McQuillen@gov.bc.ca>
To: Patterson, Ted HLTH:EX <Ted.Patterson@gov.bc.ca>
Cc: Martin, Cheryl HLTH:EX <Cheryl.Martin@gov.bc.ca>
Sent: December 6, 2020 2:35:39 PM PST
Attachments: Copy of PerPCNEnvelope_RollUp.xlsx, Northern PCNs
FAST_Template_BVW.docx

Ted, as promised the team has prepared a few documents for your reference:

1. FAST service plan template –mocked up for Bulkley Valley PCN so you can review what the template will look like going out to PCN communities. The mocked up information includes the estimated attachment gap and the FTEs for both vulnerable and remaining population in the region. Please note that we have significantly diminished the requested information for PCN service planning. Given most PCNs will receive on average between \$1 million and \$1.5 million this seems like a reasonable approach that does not excessively tax the PCN planners. The team has worked with Eric on a plan to confirm the attachment gap for the 2nd tranche communities (Bulkley Valley Witsat, Coast Mountain and Prince Rupert) over January and can refine the FAST service plan template once this has been completed.
2. North PCN funding envelope – this document includes the estimated attachment gap, notional clinical resource FTEs, governance, management allocation and proposed steady state funding for each PCN and total PCN funding envelope for the remaining PCNs in the North.^{s.17}

s.17

The team has completed early drafts of the revised PCN approval letter and schedule templates– the Wave 3 letter and funding schedules templates have been reviewed and updated by the appropriate leads (Primary Care, Finance, Compensation, RMO and SPQ). Changes have been made to the letter, schedules 1, 2, 3 and 7. We have a few more details to update before we can finalize the package for your review. To finalize we require direction from you on the

s.13; s.17

Welcome your direction.

Finally, the schedule updates are pending the above decision. Kerri is holding off drafting the schedule 5 until we meet with her tomorrow. With some decisions we will move to advance a.s.a.p. and then we will get you final versions for signatures.

Thx. Ready to chat with you Tues or touch base on the direction sooner to advance the work with Finance.

Kelly McQuillen

Executive Director

Primary Care Planning & Implementation Oversight

Primary Care Division, Ministry of Health

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Back pocket info for PC commitments in NDP platform

From: McQuillen, Kelly HLTH:EX <Kelly.McQuillen@gov.bc.ca>
To: Patterson, Ted HLTH:EX <Ted.Patterson@gov.bc.ca>
Cc: Ooms, Shana HLTH:EX <Shana.Ooms@gov.bc.ca>
Sent: December 8, 2020 4:24:51 PM PST
Attachments: PCD A - Team Based Primary Care (v05).docx

For your back pocket if you require additional details on the PCN and FN enhancements (growth).

Kelly McQuillen

Executive Director

Primary Care Planning & Implementation Oversight

Primary Care Division, Ministry of Health

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FW: PC Potential Announcements Update_Dec 11 Clean Copy

From: McQuillen, Kelly HLTH:EX <Kelly.McQuillen@gov.bc.ca>
To: Patterson, Ted HLTH:EX <Ted.Patterson@gov.bc.ca>
Cc: Harper, Therese HLTH:EX <Therese.Harper@gov.bc.ca>, Sayani, Fatma HLTH:EX <Fatma.Sayani@gov.bc.ca>
Sent: December 11, 2020 4:29:37 PM PST
Attachments: PC Potential Announcements Update_Dec 11 Clean Copy.docx

Quick updates as requested by the team. Thx Fatma! Should be ready for you to share, unless you have additional flags

Thx

Kelly McQuillen

Executive Director

Primary Care Planning & Implementation Oversight

Primary Care Division, Ministry of Health

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Office 778-698-4774 | s.17

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From: Sayani, Fatma HLTH:EX

Sent: December 11, 2020 4:09 PM

To: McQuillen, Kelly HLTH:EX

Cc: Harper, Therese HLTH:EX

Subject: PC Potential Announcements Update_Dec 11 Clean Copy

Hi Kelly

Please find attached the updated potential announcement document with suggested changes:

- Removed the BCACHC column
- Updated the Richmond comments with "Working with VCH to meet March 2021 timeline with a phased opening between March 31,2021 and September 2021"

The documents are saved here on the [LAN](#). Please let us know if that meets your needs.

Cheers

Fatma

FW: for MOH review & approval: Victoria PCN Service Plan submission

From: Isaac, Emma R HLTH:EX <Emma.Isaac@gov.bc.ca>
To: Patterson, Ted HLTH:EX <Ted.Patterson@gov.bc.ca>, McQuillen, Kelly HLTH:EX <Kelly.McQuillen@gov.bc.ca>
Sent: December 14, 2020 4:22:35 PM PST
Attachments: Letter of Support_Vic PCN_ CSC Co-chairs.pdf, Appendix F. Gap analysis data summaries.pdf, Victoria PCN_Service_Plan_Final for MOH.pdf, Letter of Support_Vic PCN_J Braman.pdf, Section J. Victoria PCN_Final Budget 2020 12 11.xlsx

Hi Ted and Kelly,

For your information, the Victoria PCN service plan.

Cheers,
Emma

From: Sarah Gustin

Sent: December 11, 2020 4:21 PM

To: Isaac, Emma R HLTH:EX

Cc: Lorhan, Shaun ; shelley.tice@viha.ca; XT:Braman, Jamie HLTH:IN ; brenda.warren@viha.ca; XT:Bruce, Jeremy HLTH:IN ; XT:McCarten, Scott HLTH:IN ; Hay, Amber ; Cunningham, William (Dr) ; XT:Lawrence, Phil:IN ; XT:HLTH Crow, Richard Dr. ; XT:HLTH Power, Victoria ; Park, Catriona ; Dr. Katharine McKeen ; s.22 Kari.Wuttunee@fnha.ca; Coreen Child ; amijoseph@gmail.com; Dr. Kelsey Louie ; Holly Cochrane ; Welch, Helen ; Dehoop, Nicole [Victoria]

Subject: for MOH review & approval: Victoria PCN Service Plan submission

Importance: High

[EXTERNAL] This email came from an external source. Only open attachments or links that you are expecting from a known sender.

Dear Emma,

On behalf of the co-chairs of the Victoria Collaborative Services Committee and the various partners of the Victoria PCN, it is my distinct pleasure to submit the Victoria Primary Care Network service plan for consideration by the Primary Care Division of the Ministry of Health.

As the result of several years of collaborative efforts, this document has been endorsed by the internal governance tables of the Victoria Primary Care Network, the Victoria Collaborative Services Committee, Island Health Executive, and the Victoria Division of Family Practice Board of Directors.

In addition to the service plan and its attachments, I have also included two letters of support for your consideration, one from the co-chairs of the Collaborative Services Committee and the other from Jamie Brahman, VP Island Health. Support from our Indigenous community partners is demonstrated through our Indigenous Advisory Group members collectively, and they intend to forward a statement of support separately to this submission.

Attachments still pending at this time: *(to be submitted separately, as they become available in the next few weeks)*

- The full submission for Luther Court Community Health Centre
- Documentation for the capital requests
- Collective statement from our Indigenous Advisory Group

If possible, we would like to please request a date for the partners to present Victoria's PCN service plan to the Ministry of Health. Please let us know when would be convenient and we will be happy to coordinate schedules on our side.

Thank you very much for your continued support and collaboration, and let us know if you have any questions regarding the submission. We look forward to working together to bring the Victoria Primary Care Network to life!

Sincerely,

The Victoria Primary Care Network planning team

Sarah Gustin, MPH

Project Manager, Victoria Primary Care Network

t. 778-235-0846

e. sgustin@divisionsbc.ca

Offering acknowledgement to the Lekwungen people, the Esquimalt and Songhees Nations, the traditional keepers of the land where I live, work and play.

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RE: Fort St John UPCC Decision

From: Gunn, Kelly <Kelly.Gunn@northernhealth.ca>, XT:Gunn, Kelly HLTH:IN
:
To: Patterson, Ted HLTH:EX <Ted.Patterson@gov.bc.ca>, De Smit, Angela
<Angela.DeSmit@northernhealth.ca>, Ulrich, Cathy
<Cathy.Ulrich@northernhealth.ca>, XT:Ulrich, Cathy HLTH:IN
Cc: McQuillen, Kelly HLTH:EX <Kelly.McQuillen@gov.bc.ca>
Sent: December 17, 2020 4:53:18 PM PST

[EXTERNAL] This email came from an external source. Only open attachments or links that you are expecting from a known sender.

Hi Ted,
Ok thanks. It might be helpful to talk this through. I will confirm my understanding with Cathy (copied) but I believe
s.13; s.17

Let me know if a conversation would help.
Kelly

From: Patterson, Ted HLTH:EX
Sent: Thursday, December 17, 2020 4:13 PM
To: Gunn, Kelly ; De Smit, Angela
Cc: McQuillen, Kelly HLTH:EX
Subject: RE: s.13; s.17 UPCC Decision

Hi Kelly,
Early in the new year is fine, but I would say no later than mid-January.
s.13; s.17

T

From: Gunn, Kelly <Kelly.Gunn@northernhealth.ca>
Sent: December 17, 2020 3:40 PM
To: Patterson, Ted HLTH:EX <Ted.Patterson@gov.bc.ca>; De Smit, Angela <Angela.DeSmit@northernhealth.ca>
Subject: s.13; s.17 UPCC Decision

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Hi Ted,
I understand from Kelly and Cheryl, that yes/no decision from the NP Division is required regarding their intent to proceed with a UPCC by the end of December.
May we ask for latitude with a commitment to convene the NP Division early in the New Year to confirm their path forward? s.13; s.17
s.13; s.17

Would this work?

Kelly

Vice President Primary and Community Care, Professional Practice

RE: s.13; s.17

UPCC Decision

From: Ulrich, Cathy <Cathy.Ulrich@northernhealth.ca>, XT:Ulrich, Cathy HLTH:IN
: <cathy.ulrich@northernhealth.ca>
To: Patterson, Ted HLTH:EX <Ted.Patterson@gov.bc.ca>, Gunn, Kelly
<Kelly.Gunn@northernhealth.ca>, De Smit, Angela
<Angela.DeSmit@northernhealth.ca>, XT:Gunn, Kelly HLTH:IN
Cc: McQuillen, Kelly HLTH:EX <Kelly.McQuillen@gov.bc.ca>
Sent: December 17, 2020 6:14:45 PM PST

[EXTERNAL] This email came from an external source. Only open attachments or links that you are expecting from a known sender.

Just weighing in at the end of a long day.

I absolutely had discussions with both Ted and Stephen about the potential for a UPCC in s.13; s.17
s.13; s.17

Given that we are and have been overwhelmed with Covid-19 over the last month, I would like to take some time to think this through and make sure we are not taking the easy way out because we are all quite exhausted. Ted, I am happy to talk tomorrow if that would be helpful.
Cathy

On December 17, 2020 at 5:44:42 PM PST, Patterson, Ted HLTH:EX wrote:

s.13; s.17

I will discuss with Steve to make sure we are on the same page and would have the Minister's blessing with a s.13; s.17 If that is the case, then that's great. Will circle back with you after.
T

From: Gunn, Kelly
Sent: December 17, 2020 4:53 PM
To: Patterson, Ted HLTH:EX ; De Smit, Angela ; XT:Ulrich, Cathy HLTH:IN
Cc: McQuillen, Kelly HLTH:EX
Subject: RE: s.13; s.17 UPCC Decision

[EXTERNAL] This email came from an external source. Only open attachments or links that you are expecting from a known sender.

Hi Ted,

Ok thanks. It might be helpful to talk this through. I will confirm my understanding with Cathy (copied) but I believe s.13; s.17

s.13; s.17

s.13; s.17

Let me know if a conversation would help.

Kelly

From: Patterson, Ted HLTH:EX <Ted.Patterson@gov.bc.ca>

Sent: Thursday, December 17, 2020 4:13 PM

To: Gunn, Kelly <Kelly.Gunn@northernhealth.ca>; De Smit, Angela <Angela.DeSmit@northernhealth.ca>

Cc: McQuillen, Kelly HLTH:EX <Kelly.McQuillen@gov.bc.ca>

Subject: RE: s.13; s.17 UPCC Decision

Hi Kelly,

Early in the new year is fine, but I would say no later than mid-January.

s.13; s.17 is on the Minister's radar as a UPCC site for 2021 through the regular reporting I provide him about primary care. s.13; s.17

s.13; s.17

T

From: Gunn, Kelly <Kelly.Gunn@northernhealth.ca>

Sent: December 17, 2020 3:40 PM

To: Patterson, Ted HLTH:EX <Ted.Patterson@gov.bc.ca>; De Smit, Angela <Angela.DeSmit@northernhealth.ca>

Subject: s.13; s.17 UPCC Decision

[EXTERNAL] This email came from an external source. Only open attachments or links that you are expecting from a known sender.

Hi Ted,

I understand from Kelly and Cheryl, that yes/no decision from the NP Division is required regarding their intent to proceed with a UPCC by the end of December.

May we ask for latitude with a commitment to convene the NP Division early in the New Year to confirm their path forward? I met with Mary Augustine yesterday s.13; s.17

s.13; s.17

Would this work?

Kelly

Vice President Primary and Community Care, Professional Practice

FW: Announcements and DMO P8 docs

From: Harper, Therese HLTH:EX <Therese.Harper@gov.bc.ca>
To: Patterson, Ted HLTH:EX <Ted.Patterson@gov.bc.ca>, McQuillen, Kelly
HLTH:EX <Kelly.McQuillen@gov.bc.ca>
Sent: January 8, 2021 2:19:06 PM PST
Attachments: PC Potential Announcements Update_January 08 Clean Copy.docx, DMO
Period 8.xlsx

Here you go.

RE: Primary Care - Potential Announcements

From: Isaac, Emma R HLTH:EX <Emma.Isaac@gov.bc.ca>
To: Abercrombie, Todd A HLTH:EX <Todd.Abercrombie@gov.bc.ca>, McQuillen, Kelly HLTH:EX <Kelly.McQuillen@gov.bc.ca>, Ooms, Shana HLTH:EX <Shana.Ooms@gov.bc.ca>, Harper, Therese HLTH:EX <Therese.Harper@gov.bc.ca>, Gough, Jennifer HLTH:EX <Jennifer.Gough@gov.bc.ca>, Sharma, Anita HLTH:EX <Anita.Sharma@gov.bc.ca>, Manzella, Nick HLTH:EX <Nick.Manzella@gov.bc.ca>, Patterson, Ted HLTH:EX <Ted.Patterson@gov.bc.ca>
Sent: January 8, 2021 2:50:59 PM PST

Hi Todd,

The attached document is quite out of date; I believe RMO can provide the current one when the request comes through corp ops.

Kelly; flagging that we may want to add NP clinic (Flowerstone), given recent communication on Island Health wishing to announce?

Cheers,

Emma

From: Abercrombie, Todd A HLTH:EX

Sent: January 8, 2021 1:41 PM

To: McQuillen, Kelly HLTH:EX ; Ooms, Shana HLTH:EX ; Harper, Therese HLTH:EX ; Isaac, Emma R HLTH:EX ; Gough, Jennifer HLTH:EX ; Sharma, Anita HLTH:EX ; Manzella, Nick HLTH:EX ; Patterson, Ted HLTH:EX

Subject: FW: Primary Care - Potential Announcements

Hi folks,

The MO is asking for an update on the attached potential announcement document – details below – due back early next week.

They are going to send via Corp Ops but thought I would get this to you now to provide more time.

Cheers,

Todd

Todd Abercrombie

Manager, ADMO

Primary Care Division

Ministry of Health

Phone: 250-952-1127, Fax: 250-952-1052

email: todd.abercrombie@gov.bc.ca

From: Andrachuk, Andrea HLTH:EX <Andrea.Andrachuk@gov.bc.ca>

Sent: January 8, 2021 12:42 PM

To: Abercrombie, Todd A HLTH:EX <Todd.Abercrombie@gov.bc.ca>

Cc: Murray, Heather HLTH:EX <Heather.Murray@gov.bc.ca>; Moulton, Holly HLTH:EX <Holly.Moulton@gov.bc.ca>

Subject: Primary Care - Potential Announcements

Hi Todd,

The MO has requested an update on the attached potential announcement document.

They've asked specifically for:

Specifically for #23-30.

s.13; s.17
they also received an update to site #20

*No need for an update on #29 Esquimalt it is being announced.

Would you like an assignment in corp ops? This will be due back to the DMO early next week.

Many thanks,

Andrea Andrachuk

Manager, Executive Program Operations

Office of the Deputy Minister

Ministry of Health

DMO P8 Report

From: Harper, Therese HLTH:EX <Therese.Harper@gov.bc.ca>
To: McQuillen, Kelly HLTH:EX <Kelly.McQuillen@gov.bc.ca>, Patterson, Ted HLTH:EX <Ted.Patterson@gov.bc.ca>
Cc: Sayani, Fatma HLTH:EX <Fatma.Sayani@gov.bc.ca>
Sent: January 13, 2021 5:48:58 PM PST
Attachments: DMO Period 8.xlsx

Hi Kelly and Ted

Please find attached the DMO Period 8 report (saved [here](#) on the LAN). Appreciate your patience. Take it easy and have a wonderful evening.

Therese

Therese Harper, PhD | Project Director, Results Management Office

Primary Care Planning & Implementation Oversight

Primary Care Division | B.C. Ministry of Health

Ph: (236) 478 1597 | Therese.Harper@gov.bc.ca

Potential Announcement Doc January 15

From: McQuillen, Kelly HLTH:EX <Kelly.McQuillen@gov.bc.ca>
To: Patterson, Ted HLTH:EX <Ted.Patterson@gov.bc.ca>
Sent: January 15, 2021 1:47:37 PM PST
Attachments: PC Potential Announcements Update_Jan 15 Clean Copy.docx

Ted updated for the week.

Kelly McQuillen

Executive Director
Primary Care Planning & Implementation Oversight
Primary Care Division, Ministry of Health
P.O. Box 9638 St Prov Got | Victoria, BC | V8W 9P1
Office 778-698-4774 | s.17 | E-mail Kelly.McQuillen@gov.bc.ca

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From: Harper, Therese HLTH:EX
Sent: January 15, 2021 12:11 PM
To: McQuillen, Kelly HLTH:EX
Subject: FW: Potential Announcement Doc January 15
Announcement docs for you Kelly 😊

From: Sayani, Fatma HLTH:EX <Fatma.Sayani@gov.bc.ca>
Sent: January 15, 2021 11:53 AM
To: Harper, Therese HLTH:EX <Therese.Harper@gov.bc.ca>
Subject: Potential Announcement Doc January 15

Hi Therese

Please find attached and [link](#) to the potential announcement document in track and a clean copy saved on the LAN. There are no additional updates from the RDs, and therefore, ready for Kelly and Ted.
Thanks

Fatma Sayani

Senior Project Management Analyst/ Results Management Office/Active Lean Practitioner |
Primary Care Division | Ministry of Health

Office: 250-952-2381 | Fax: 250-952-2205 | 5th Floor, 5-1, 1515 Blanshard Street

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Quote of the Day: "Life is a series of experiences, each of which makes us bigger, even though it is hard to realize this. For the world was built to develop character, and we must learn that the setbacks and griefs which we endure help us in our marching onward" – Henry Ford.

PC Potential Announcements Update_Jan 22 2021

From: McQuillen, Kelly HLTH:EX <Kelly.McQuillen@gov.bc.ca>
To: Patterson, Ted HLTH:EX <Ted.Patterson@gov.bc.ca>
Cc: Ooms, Shana HLTH:EX <Shana.Ooms@gov.bc.ca>, Harper, Therese HLTH:EX <Therese.Harper@gov.bc.ca>
Sent: January 22, 2021 11:41:50 AM PST
Attachments: PC Potential Announcements Update_Jan 22 Clean Copy.docx

Ted
please find the updated announcements document. I am connecting in with GPSC at noon to discuss their announcement dates for MO. Our announcement document does not align with their dates and processes of identifying dates. Our proposed process immediately failed with GCPE and Health Issues. I think we need a weekly update from GPCE and discussion of appropriateness of certain announcements. We are looking to update our table to add "coming soon" and "opened now" announcement dates. This improvement does not include the third announcement required for UPCCs opened without SP or approved budgets. We also aim to tweak this document re the UPCC column on "COVID-19 Impacts and other risks". Updating to "Risks to Announcing" as an improvement we would like to suggest this change for next week?

s.13

Thanks to the team.

Kelly McQuillen

Executive Director

Primary Care Planning & Implementation Oversight

Primary Care Division, Ministry of Health

P.O. Box 9638 St Prov Got | Victoria, BC | V8W 9P1

Office 778-698-4774 | s.17

| E-mail Kelly.McQuillen@gov.bc.ca

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From: Harper, Therese HLTH:EX
Sent: January 22, 2021 10:36 AM
To: McQuillen, Kelly HLTH:EX
Subject: FW: PC Potential Announcements Update_Jan 22 2021
Potential announcement documents for you Kelly.

We have a couple of thoughts re: further improvements to this document.

1. Announcements column split into 'coming soon' and 'open now' announcements
2. Instead of 'COVID-19' As the header, change to 'risk to announcing'

T

From: Umoren, Nseabasi HLTH:EX <Nseabasi.Umoren@gov.bc.ca>
Sent: January 22, 2021 9:41 AM
To: Harper, Therese HLTH:EX <Therese.Harper@gov.bc.ca>
Cc: Sayani, Fatma HLTH:EX <Fatma.Sayani@gov.bc.ca>
Subject: PC Potential Announcements Update_Jan 22 2021

Hi Therese,

Please find attached the Track changes and Clean copy for the Potential Announcement for this week.

Link on the LAN available [here](#).

Kind Regards,

Nsea Umoren

Victoria PCN presentation

From: Isaac, Emma R HLTH:EX <Emma.Isaac@gov.bc.ca>
To: McQuillen, Kelly HLTH:EX <Kelly.McQuillen@gov.bc.ca>, Patterson, Ted
HLTH:EX <Ted.Patterson@gov.bc.ca>
Sent: January 22, 2021 3:29:44 PM PST
Attachments: Victoria PCN Presentation Jan 2021 - For MoH.pptx

Hi Kelly and Ted,

Please find attached final version of presentation from Victoria; recommend replacing previous version with this one.

Cheers,
Emma

FW: Thompson Region CSC EOI for Primary Care Networks

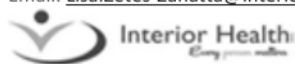
From: Zetes-Zanatta, Lisa <Lisa.Zetes-Zanatta@interiorhealth.ca>
To: Ted.Patterson@gov.bc.ca, Patterson, Ted HLTH:EX
Sent: January 23, 2021 10:58:46 AM PST
Attachments: image004.jpg, image008.jpg, image010.jpg, Letter of Support PCN EOI V.1.1 - Signed.pdf, Thompson Region CSC EOI PCN.pdf, 2021-01-19 CEO Letter of Support - Thompson Primary Care Network Planning.pdf, image009.jpg, image005.png, image002.jpg, image003.jpg, image001.jpg

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Ted, I see that this was addressed to you but that you were not on the email thread.
Finally got Kamloops across the line😊
Lots of work still to go but they are working together with us and we are finding a great collaborative path forward!!
Have a great weekend.

L.

Lisa Zetes-Zanatta
Executive Director Clinical Operations
Rural Acute and Community, Thompson and Cariboo Regions
Interior Health Authority
TCO Corporate Office, 519B Columbia Street, Kamloops, BC V2C 2T8
Phone: 250-851-7377
s.17
Email: Lisa.Zetes-Zanatta@interiorhealth.ca



From: Shawn Wenger
Sent: Friday, January 22, 2021 1:52 PM
To: gpsc@doctorsofbc.ca
Cc: Monique Walsh [External Email] ; Zetes-Zanatta, Lisa ; Graham Alan Andrew Dodd, MD [External Email]
Subject: Thompson Region CSC EOI for Primary Care Networks

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Dr. Anthon Meyer & Ted Patterson:

Please accept this submission of the Thompson Region Collaborative Services Committee Expression of Interest for Primary Care Networks on behalf of the Thompson Region CSC co-chairs. If anything is missing, please contact me.

Shawn Wenger

Network Coordinator

T 250-851-6490 E swenger@divisionsbc.ca
#209-310 Nicola St. Kamloops, BC V2C 2P5



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FW: Agenda items for tomorrow's NHA-Ministry Primary Care Leadership meeting? FOR REVIEW

From: McQuillen, Kelly HLTH:EX <Kelly.McQuillen@gov.bc.ca>
To: Patterson, Ted HLTH:EX <Ted.Patterson@gov.bc.ca>
Cc: Ooms, Shana HLTH:EX <Shana.Ooms@gov.bc.ca>
Sent: January 25, 2021 6:18:19 PM PST
Attachments: NHA-MOH PC Leadership check-ins January 26, 2021.docx, Northern Rural PCN Service Plan Template (approved).docx

FYI . Do you have any items we have missed? I will ask Barb to upload these and we can revise with your additions as required

Kelly McQuillen

Executive Director

Primary Care Planning & Implementation Oversight

Primary Care Division, Ministry of Health

P.O. Box 9638 St Prov Got| Victoria, BC | V8W 9P1

Office 778-698-4774 | s.17

| E-mail Kelly.McQuillen@gov.bc.ca

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From: Martin, Cheryl HLTH:EX

Sent: January 25, 2021 6:17 PM

To: McQuillen, Kelly HLTH:EX ; Bracewell, Barb HLTH:EX

Subject: FW: Agenda items for tomorrow's NHA-Ministry Primary Care Leadership meeting? FOR REVIEW

Importance: High

Draft agenda updated with Kelly's agenda items and the NR PCN Service Plan template. Let me know if you want any changes to this. If not, I will ask Barb to upload these into the meeting invite tomorrow morning

Cheryl Martin R.N. B.Sc.N M.Sc.

Regional Director, Primary Care Planning & Implementation Oversight for Northern Health and First Nations Health Authority

Primary Care Division. BC Ministry of Health

Phone: 1 250 952 2123 s.22

Email: cheryl.martin@gov.bc.ca

Preferred pronouns she/her

Administrative Assistant Dana Pawlowski dana.pawlowski@gov.bc.ca 778 974-4086

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From: Gunn, Kelly <Kelly.Gunn@northernhealth.ca>

Sent: January 25, 2021 2:47 PM

To: Martin, Cheryl HLTH:EX <Cheryl.Martin@gov.bc.ca>; XT:Panessa, Ciro HLTH:IN

<ciro.panessa@northernhealth.ca>; XT:Anguish, Penny HLTH:IN <penny.anguish@northernhealth.ca>; De Smit,

Angela <Angela.DeSmit@northernhealth.ca>; McQuillen, Kelly HLTH:EX <Kelly.McQuillen@gov.bc.ca>

Subject: RE: Agenda items for tomorrow's NHA-Ministry Primary Care Leadership meeting?

[EXTERNAL] This email came from an external source. Only open attachments or links that you are expecting from a known sender.

Hi Cheryl,

- My agenda item was going to be the reporting piece- thanks for covering this.
- We could update on physician interest in immunization. Last check we had 55 formal expressions of interest and have had some physicians already participating.
- A thank you for today's virtual strategy knowledge exchange.
- We have our meeting with the NP about options to improve access booked for this week- I believe the 27th.

That's it for me,

Kelly

From: Martin, Cheryl HLTH:EX <Cheryl.Martin@gov.bc.ca>

Sent: Monday, January 25, 2021 2:41 PM

To: Gunn, Kelly <Kelly.Gunn@northernhealth.ca>; Panessa, Ciro <Ciro.Panessa@northernhealth.ca>; Anguish, Penny <Penny.Anguish@northernhealth.ca>; De Smit, Angela <Angela.DeSmit@northernhealth.ca>; McQuillen, Kelly

HLTH:EX <Kelly.McQuillen@gov.bc.ca>

Subject: Agenda items for tomorrow's NHA-Ministry Primary Care Leadership meeting?

Hi all, canvassing for agenda items for our regularly scheduled meeting. We have standing items on COVID planning and PCN planning and a bring forward on ^{s.13; s.17} UPCC. Wondering if we require any further discussion/clarification on period reporting beyond what Kelly Gunn has provided to stakeholders?

Cheryl Martin R.N. B.Sc.N M.Sc.

Regional Director, Primary Care Planning & Implementation Oversight for Northern Health and First Nations Health Authority

Primary Care Division. BC Ministry of Health

Phone: 1 250 952 2123 ^{s.22}

Email: cheryl.martin@gov.bc.ca

Preferred pronouns she/her

Administrative Assistant Dana Pawlowski dana.pawlowski@gov.bc.ca 778 974-4086

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North Peace Discussion About UPCC

From: Gunn, Kelly <Kelly.Gunn@northernhealth.ca>, XT:Gunn, Kelly HLTH:IN
: <kelly.gunn@northernhealth.ca>
To: Patterson, Ted HLTH:EX <Ted.Patterson@gov.bc.ca>
Cc: McQuillen, Kelly HLTH:EX <Kelly.McQuillen@gov.bc.ca>, De Smit, Angela
<Angela.DeSmit@northernhealth.ca>
Sent: January 27, 2021 1:17:34 PM PST

[EXTERNAL] This email came from an external source. Only open attachments or links that you are expecting from a known sender.

Hi Ted,

As promised Angela and I met with the North Peace to understand their thinking about their interest in pursuing an
s.13; s.17

Interested to know if this is a path forward and happy to follow up this email with a discussion if this is helpful.
Kelly

Vice President Primary and Community Care, Professional Practice

FW: Potential Announcement Doc

From: McQuillen, Kelly HLTH:EX <Kelly.McQuillen@gov.bc.ca>
To: Patterson, Ted HLTH:EX <Ted.Patterson@gov.bc.ca>
Cc: Harper, Therese HLTH:EX <Therese.Harper@gov.bc.ca>, Ooms, Shana HLTH:EX <Shana.Ooms@gov.bc.ca>
Sent: January 29, 2021 12:17:38 PM PST
Attachments: PC Potential Announcements Update_Jan 29 Clean Copy.docx

Ted
Please find attached the Clean Copy and Track Changes Potential announcement Documents, also saved on the [LAN here](#)

FYI—we had a good process discussion with GCPE and Health Issues team and are looking to enable streamlining process and understanding by working on this together (bi-weekly).

Also in using an improvement lens for the next few cycles of completion, we will flip all the shaded initiatives to the bottom as an appendix, and have upcoming announcements that are not yet shaded first (on top) in the document. Welcome any improvements you may wish in this document

Cheers

Kelly McQuillen

Executive Director

Primary Care Planning & Implementation Oversight

Primary Care Division, Ministry of Health

P.O. Box 9638 St Prov Got| Victoria, BC | V8W 9P1

Office 778-698-4774 | ^{s.17} | E-mail Kelly.McQuillen@gov.bc.ca

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DMO P9

From: McQuillen, Kelly HLTH:EX <Kelly.McQuillen@gov.bc.ca>
To: Patterson, Ted HLTH:EX <Ted.Patterson@gov.bc.ca>
Cc: Harper, Therese HLTH:EX <Therese.Harper@gov.bc.ca>, Johnston, Jillian HLTH:EX <Jillian.Johnston@gov.bc.ca>, Ooms, Shana HLTH:EX <Shana.Ooms@gov.bc.ca>
Sent: January 31, 2021 8:07:57 PM PST
Attachments: DMO Period 9.xlsx

Ted sorry for the delay on deliver. We have time booked on Friday Feb 5th, 2021 to review.

Note this is 2 weeks since our last submission so we are making incremental adjustments as we meet with other Divisions and our team to advance the materials (ie advance the hiring materials with Miranda, Lynn, Eric and our team) . The two workforce visuals are directly from the HR report and are a place holder until we land the improvements on the workforce report. For PCNs we would like to discuss potential additions of HCR (Y/N) , pharmacist hiring, EOIs that contribute to % CHSA covered and other improvements to content. The UPCC report visuals and graphs appear to be duplicates of the DMO UPCC Charts? There is broad questioning about the value add of this dashboard and associated manual workload to produce both? Our aim is to have one DMO report inclusive of all data. Interested to get clarity on what value the UPCC dashboards is providing?

Look forward to your insights? Thanks to Therese (RMO team) and Jillian for keeping the improvements moving forward.

Kelly McQuillen

Executive Director

Primary Care Planning & Implementation Oversight

Primary Care Division, Ministry of Health

P.O. Box 9638 St Prov Got| Victoria, BC | V8W 9P1

Office 778-698-4774 | s.17

| E-mail Kelly.McQuillen@gov.bc.ca

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Cranbrook UPCC Concept Summary

From: Giesbrecht, Jason <Jason.Giesbrecht@interiorhealth.ca>
To: Patterson, Ted HLTH:EX <Ted.Patterson@gov.bc.ca>
Cc: McQuillen, Kelly HLTH:EX <Kelly.McQuillen@gov.bc.ca>, Manzella, Nick
HLTH:EX <Nick.Manzella@gov.bc.ca>, Statham, Shannon
<Shannon.Statham@interiorhealth.ca>, Michael Joseph Walsh, MD [External
Email] <mikewalsh@telus.net>, Shannon Girling-Hebert - Ktunaxa Nation
(IRNE/PALT) [External Email] <SGirling-Hebert@ktunaxa.org>, Cutforth, Greg
<Greg.Cutforth@interiorhealth.ca>, Lommer, Donna
<Donna.Lommer@interiorhealth.ca>, Parsonage, Roger
<Roger.Parsonage@interiorhealth.ca>, XT:HLTH Lommer, Donna, XT:HLTH
Parsonage, Roger
Sent: February 1, 2021 7:42:06 AM PST
Attachments: Cranbrook UPCC Concept Summary_Feb 1, 2020 FINAL.pdf, Appendix One
EK PCN MoC.PDF

[EXTERNAL] This email came from an external source. Only open attachments or links that you are expecting from a known sender.

Hello Ted. On behalf of the EK CSC partners, it is my pleasure to submit the *Cranbrook UPCC Concept Summary* to the Ministry of Health Primary Care Division. Please let me (us) know if you have any questions or concerns.

Many thanks,

Jason

Jason Giesbrecht

Executive Director

Primary Care Planning and Rural / Remote Framework

Interior Health

Jason.Giesbrecht@interiorhealth.ca

250.421.2451

I acknowledge that my work place is within the ancestral, traditional, and unceded territory of the Ktunaxa Nation.

FW: Potential Announcement Doc week of Feb 1 - 5

From: McQuillen, Kelly HLTH:EX <Kelly.McQuillen@gov.bc.ca>
To: Patterson, Ted HLTH:EX <Ted.Patterson@gov.bc.ca>
Cc: Harper, Therese HLTH:EX <Therese.Harper@gov.bc.ca>
Sent: February 5, 2021 5:49:16 PM PST
Attachments: PC Potential Announcements Update_Feb 1 Clean Copy.docx

Ted

As of this week we will move to bi-weekly for this document and continue with improvements to format and content.

Our next submission will be Feb 19th. THx thx

Kelly McQuillen

Executive Director

Primary Care Planning & Implementation Oversight

Primary Care Division, Ministry of Health

P.O. Box 9638 St Prov Got | Victoria, BC | V8W 9P1

Office 778-698-4774 | s.17 ;| E-mail Kelly.McQuillen@gov.bc.ca

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FOR APROVAL -- PCN EOI message - small comment from Anthon

From: Thistle-Walker, Carlene HLTH:EX <Carlene.ThistleWalker@gov.bc.ca>
To: Patterson, Ted HLTH:EX <Ted.Patterson@gov.bc.ca>
Cc: McQuillen, Kelly HLTH:EX <Kelly.McQuillen@gov.bc.ca>, Ooms, Shana HLTH:EX <Shana.Ooms@gov.bc.ca>
Sent: February 8, 2021 10:32:48 AM PST
Attachments: FuturePCN_EOI_email Feb 8_830 a.m_.docx

Hi Ted,

Here is the messaging on PCN EOIs for your review. Kelly has reviewed and Anthon has approved. Please let me know if this is good with you and Marisa and team have indicated that they can get it out the door. Thank you.

From: McQuillen, Kelly HLTH:EX
Sent: February 8, 2021 10:24 AM
To: Thistle-Walker, Carlene HLTH:EX
Subject: RE: FOR APROVAL -- PCN EOI message - small comment from Anthon
Looks good Carlene. Thx Thx. This is much needed messaging.

Kelly McQuillen

Executive Director

Primary Care Planning & Implementation Oversight

Primary Care Division, Ministry of Health

P.O. Box 9638 St Prov Got | Victoria, BC | V8W 9P1

Office 778-698-4774 | s.17

| E-mail Kelly.McQuillen@gov.bc.ca

Acknowledging the traditional territories of the Lekwungen speaking people on whose land we live and work.

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From: Thistle-Walker, Carlene HLTH:EX <Carlene.ThistleWalker@gov.bc.ca>
Sent: February 8, 2021 8:42 AM
To: McQuillen, Kelly HLTH:EX <Kelly.McQuillen@gov.bc.ca>; Ooms, Shana HLTH:EX <Shana.Ooms@gov.bc.ca>
Subject: FOR APROVAL -- PCN EOI message - small comment from Anthon
Hi, this is approved by Anthon - fixed the one small comment below. Good to go to Ted?

From: Marisa Adair <madair@doctorsofbc.ca>
Sent: February 8, 2021 8:35 AM
To: Thistle-Walker, Carlene HLTH:EX <Carlene.ThistleWalker@gov.bc.ca>
Subject: EOI message - small comment from Anthon

[EXTERNAL] This email came from an external source. Only open attachments or links that you are expecting from a known sender.

just a small tweak suggested by Anthon.

Let me know when this one is ready to go, Carlene, and if you will be sharing directly with PCNs, or if you would like us to send to divisions (or both!)

Thanks M

From: Anthon Meyer <anthonmeyer@hotmail.com>
Sent: February 07, 2021 7:45 PM
To: Marisa Adair <madair@doctorsofbc.ca>; Brenda Hefford <bhefford@doctorsofbc.ca>; Alana Godin <agodin@doctorsofbc.ca>
Cc: Jennifer Killam <jkillam@doctorsofbc.ca>
Subject: Re: (time-sensitive) EOI message

Thank you, Marisa & Team, for the work on this. I feel this is a well-crafted communique. I see maybe one area where we could improve the message in one of the last few paragraphs:

Communities interested in submitting an EOI can do so at any time. However, these new submissions and any that were received after December 31, 2020 **will not be reviewed until after April 1, 2021**. Our goal is to review new submissions as capacity to support planning allows.

- I am aware of the impact of "negative messaging". How about something like: ".... will be reviewed after April 1, 2021.

Thank you for your consideration and i am very comfortable to be guided by best grammar and structure. This message carries my approval.

Healthy regards,

Anthon

Dr. Anthon Meyer

Co-Chair, General Practice Services Committee (GPSC)

Clinical Associate Professor, UBC & UNBC

Cell: (778) 773-6693

E-mail: anthonmeyer@hotmail.com

I acknowledge that I live and work within the ancestral, traditional and unceded land of the Nak'azdli Whut'en, Tl'azt'en Nation and Binche Whut'en peoples.

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From: Marisa Adair <madair@doctorsofbc.ca>

Sent: Friday, February 5, 2021 11:27 AM

To: MEYER, ANTHON MICHAEL (D) <anthonmeyer@hotmail.com>; Brenda Hefford <bhefford@doctorsofbc.ca>;

Alana Godin <agodin@doctorsofbc.ca>

Cc: Jennifer Killam <jkillam@doctorsofbc.ca>; Marisa Adair <madair@doctorsofbc.ca>

Subject: ACT: (time-sensitive) EOI message

Hi Anthon, Brenda and Alana, seeking your input and approval for this e-mail to go out re EOIs and PCNs.

It is a message from the GPSC co-chairs, drafted by Carlene. I believe there is a deisre to get this out fairly quickly.

Thanks M

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UPDATED BULLETS: URGENT: Update on Richmond UPCC

From: Gough, Jennifer HLTH:EX <Jennifer.Gough@gov.bc.ca>
To: Patterson, Ted HLTH:EX <Ted.Patterson@gov.bc.ca>, McQuillen, Kelly HLTH:EX <Kelly.McQuillen@gov.bc.ca>
Cc: Abercrombie, Todd A HLTH:EX <Todd.Abercrombie@gov.bc.ca>
Sent: February 10, 2021 10:56:31 AM PST

Hi Ted,

Here are updated bullets. These have been validated by VCH.

Richmond UPCC:

- The Health Authority is developing a temporary site to open on April 1st, 2021
- The temporary Richmond UPCC will open with urgent care only at the Community Health Access Centre (CHAC) at 7671 Alderbridge Way
- This location will provide urgent services after hours and on weekends Monday to Friday 6 pm to 10 pm; Saturday 8 am to 10 pm; Sunday and statutory holidays 9 am to 5 pm
- The permanent site for the Richmond UPCC will be located at 4671 No. 3 Road, Richmond
- The scheduled July opening date will be delayed to November 2021 to avoid high capital costs from a compressed construction schedule. It will open with urgent only services, with longitudinal care added in early 2022. The Richmond UPCC will be fully implemented by April 2022
- The temporary site will continue to operate until the permanent site is operational

Jennifer

Working from Vancouver on the unceded traditional territories of the Musqueam, Squamish and Tsleil-Waututh First Nation Peoples

From: Patterson, Ted HLTH:EX
Sent: February 9, 2021 6:52 PM
To: McQuillen, Kelly HLTH:EX ; Gough, Jennifer HLTH:EX
Cc: Abercrombie, Todd A HLTH:EX
Subject: Fwd: URGENT: Update on Richmond UPCC

Hi both,

See below - can you put together some billets early tomorrow morning to update on Richmond UPCC? We should provide addresses, any other details we can provide around services at temporary site, timeline for permanent site, etc.

Thanks,

T

Sent from my iPhone

Begin forwarded message:

From: "Moulton, Holly HLTH:EX" <Holly.Moulton@gov.bc.ca>
Date: February 9, 2021 at 6:35:36 PM PST
To: "Patterson, Ted HLTH:EX" <Ted.Patterson@gov.bc.ca>
Cc: "Andrachuk, Andrea HLTH:EX" <Andrea.Andrachuk@gov.bc.ca>, "Abercrombie, Todd A HLTH:EX" <Todd.Abercrombie@gov.bc.ca>, "Sheppard, Jenifer A HLTH:EX" <Jenifer.Sheppard@gov.bc.ca>
Subject: URGENT: Update on Richmond UPCC

Good evening Ted,

The Minister has a 2pm phone call booked tomorrow with the Richmond MLA's.

Can I please get an update on Richmond UPCC in good time for this call say by noon tomorrow?

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- To date, they have not finalized a location for that temporary site nor submitted a service plan or budget to the ministry.
- MoH expects to get both the location and plan by the end of January/early February.
- At this point, MoH wouldn't have any information to put into a NR or QA.

Thank you.
Holly

Re: UPDATED BULLETS: URGENT: Update on Richmond UPCC

From: McQuillen, Kelly HLTH:EX <Kelly.McQuillen@gov.bc.ca>
To: Gough, Jennifer HLTH:EX <Jennifer.Gough@gov.bc.ca>
Cc: Patterson, Ted HLTH:EX <Ted.Patterson@gov.bc.ca>, Abercrombie, Todd A HLTH:EX <Todd.Abercrombie@gov.bc.ca>
Sent: February 10, 2021 11:00:53 AM PST

Thx Jen

One ask

Jen is there any detail on the budget savings amount to be had on delaying opening in lieu of savings

Sent from my iPhone

On Feb 10, 2021, at 10:56 AM, Gough, Jennifer HLTH:EX wrote:

Hi Ted,

Here are updated bullets. These have been validated by VCH.

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Cc: Abercrombie, Todd A HLTH:EX
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Cc: "Andrachuk, Andrea HLTH:EX" <Andrea.Andrachuk@gov.bc.ca>, "Abercrombie, Todd A HLTH:EX" <Todd.Abercrombie@gov.bc.ca>, "Sheppard, Jenifer A HLTH:EX" <Jenifer.Sheppard@gov.bc.ca>
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Thank you.
Holly

RE: UPDATED BULLETS: URGENT: Update on Richmond UPCC

From: Gough, Jennifer HLTH:EX <Jennifer.Gough@gov.bc.ca>
To: Patterson, Ted HLTH:EX <Ted.Patterson@gov.bc.ca>, McQuillen, Kelly HLTH:EX <Kelly.McQuillen@gov.bc.ca>
Cc: Abercrombie, Todd A HLTH:EX <Todd.Abercrombie@gov.bc.ca>
Sent: February 10, 2021 11:55:38 AM PST

We have the permanent service plan in (as of January 19th) and expect the temporary service plan in by February 12th. The HA is currently recruiting for the TA site.

Jennifer

Working from Vancouver on the unceded traditional territories of the Musqueam, Squamish and Tsleil-Waututh First Nation Peoples

From: Patterson, Ted HLTH:EX
Sent: February 10, 2021 11:53 AM
To: McQuillen, Kelly HLTH:EX ; Gough, Jennifer HLTH:EX
Cc: Abercrombie, Todd A HLTH:EX
Subject: RE: UPDATED BULLETS: URGENT: Update on Richmond UPCC

Thanks both – is it accurate to say we have service plan proposals for both temporary and permanent sites? Or just temporary?

From: McQuillen, Kelly HLTH:EX <Kelly.McQuillen@gov.bc.ca>
Sent: February 10, 2021 11:14 AM
To: Gough, Jennifer HLTH:EX <Jennifer.Gough@gov.bc.ca>
Cc: Patterson, Ted HLTH:EX <Ted.Patterson@gov.bc.ca>; Abercrombie, Todd A HLTH:EX <Todd.Abercrombie@gov.bc.ca>
Subject: Re: UPDATED BULLETS: URGENT: Update on Richmond UPCC

Thx Jen. Ted you may chose to keep as back pocket? However, without the impact of cost the minister may not accept the delay date

Sent from my iPhone

On Feb 10, 2021, at 11:06 AM, Gough, Jennifer HLTH:EX <Jennifer.Gough@gov.bc.ca> wrote:

s.12; s.17

Jennifer

Working from Vancouver on the unceded traditional territories of the Musqueam, Squamish and Tsleil-Waututh First Nation Peoples

From: McQuillen, Kelly HLTH:EX <Kelly.McQuillen@gov.bc.ca>
Sent: February 10, 2021 11:01 AM
To: Gough, Jennifer HLTH:EX <Jennifer.Gough@gov.bc.ca>
Cc: Patterson, Ted HLTH:EX <Ted.Patterson@gov.bc.ca>; Abercrombie, Todd A HLTH:EX <Todd.Abercrombie@gov.bc.ca>
Subject: Re: UPDATED BULLETS: URGENT: Update on Richmond UPCC

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Cc: "Andrachuk, Andrea HLTH:EX" <Andrea.Andrachuk@gov.bc.ca>,

"Abercrombie, Todd A HLTH:EX" <Todd.Abercrombie@gov.bc.ca>,

"Sheppard, Jenifer A HLTH:EX" <Jenifer.Sheppard@gov.bc.ca>

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- At this point, MoH wouldn't have any information to put into a NR or QA.

Thank you.

Holly

FW: Potential Announcement Updates Feb 12

From: McQuillen, Kelly HLTH:EX <Kelly.McQuillen@gov.bc.ca>
To: Patterson, Ted HLTH:EX <Ted.Patterson@gov.bc.ca>
Cc: Abercrombie, Todd A HLTH:EX <Todd.Abercrombie@gov.bc.ca>, Ooms, Shana HLTH:EX <Shana.Ooms@gov.bc.ca>
Sent: February 12, 2021 2:43:10 PM PST
Attachments: PC Potential Announcements Update_Feb 12 TrackChanges.docx, PC Potential Announcements Update_Feb 12 Clean.docx

Ted
Please see updated announcement document required for Minister briefing. I will also be sending some additional bullets for a few of the risky sites.

Kelly McQuillen

Executive Director
Primary Care Planning & Implementation Oversight
Primary Care Division, Ministry of Health
P.O. Box 9638 St Prov Got | Victoria, BC | V8W 9P1
Office 778-698-4774 | s.17 | E-mail Kelly.McQuillen@gov.bc.ca

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RE: : Bullets for Minister Briefing Primary Care

From: Sundhu, Sandra HLTH:EX <Sandra.Sundhu@gov.bc.ca>
To: Ooms, Shana HLTH:EX <Shana.Ooms@gov.bc.ca>, Patterson, Ted HLTH:EX <Ted.Patterson@gov.bc.ca>
Cc: Sharma, Anita HLTH:EX <Anita.Sharma@gov.bc.ca>, McQuillen, Kelly HLTH:EX <Kelly.McQuillen@gov.bc.ca>
Sent: February 14, 2021 12:32:13 PM PST
Attachments: Bullets for Minister Briefing Primary Care V3.docx

Hi Ted:

I've included HLBC information which begins on Page 5 of this document.

Sandra.

From: Ooms, Shana HLTH:EX

Sent: Friday, February 12, 2021 6:34 PM

To: Patterson, Ted HLTH:EX

Cc: Sharma, Anita HLTH:EX ; Sundhu, Sandra HLTH:EX ; McQuillen, Kelly HLTH:EX

Subject: RE: : Bullets for Minister Briefing Primary Care

Ted, I have added the additional bullets to describe what the partners have been doing to support the COVID 19 response to Kelly's version, so all are within one document.

Hopefully this gives you lots to work with, and not too much work on your end when you get to it. If now let me know if something further is needed.

Happy weekend of celebrations, and today I wish you all great happiness and prosperity - *Gung hay fat choy!*

Shana

From: McQuillen, Kelly HLTH:EX <Kelly.McQuillen@gov.bc.ca>

Sent: February 12, 2021 5:29 PM

To: Patterson, Ted HLTH:EX <Ted.Patterson@gov.bc.ca>

Cc: Ooms, Shana HLTH:EX <Shana.Ooms@gov.bc.ca>; Sharma, Anita HLTH:EX <Anita.Sharma@gov.bc.ca>

Subject: : Bullets for Minister Briefing Primary Care

Ted

Less is more, but this also has detailed sections for the UPCC's and CHCs you may wish to have for a back pocket information, in addition to the Announcement document.

Anita will be Acting/ED Tuesday's.²² Please keep her looped in as she played a key role in preparing materials and should be up to speed, should you require anything further.

Have a great weekend all. Happy Valentines and Happy Family Day. Hope you get to spend time with your loved ones!

Kelly McQuillen

Executive Director

Primary Care Planning & Implementation Oversight

Primary Care Division, Ministry of Health

P.O. Box 9638 St Prov Got| Victoria, BC | V8W 9P1

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RE: : Bullets for Minister Briefing Primary Care

From: Sundhu, Sandra HLTH:EX <Sandra.Sundhu@gov.bc.ca>
To: Patterson, Ted HLTH:EX <Ted.Patterson@gov.bc.ca>
Cc: Ooms, Shana HLTH:EX <Shana.Ooms@gov.bc.ca>, McQuillen, Kelly HLTH:EX <Kelly.McQuillen@gov.bc.ca>, Sharma, Anita HLTH:EX <Anita.Sharma@gov.bc.ca>
Sent: February 14, 2021 12:39:22 PM PST
Attachments: Bullets for Minister Briefing Primary Care V4.docx

Hi Ted:
Please use this version.
Thanks.
Sandra

From: Sundhu, Sandra HLTH:EX
Sent: Sunday, February 14, 2021 12:32 PM
To: Ooms, Shana HLTH:EX ; Patterson, Ted HLTH:EX
Cc: Sharma, Anita HLTH:EX ; McQuillen, Kelly HLTH:EX
Subject: RE: : Bullets for Minister Briefing Primary Care

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Sandra.

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Cc: Sharma, Anita HLTH:EX <Anita.Sharma@gov.bc.ca>; Sundhu, Sandra HLTH:EX <Sandra.Sundhu@gov.bc.ca>; McQuillen, Kelly HLTH:EX <Kelly.McQuillen@gov.bc.ca>
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Cc: Ooms, Shana HLTH:EX <Shana.Ooms@gov.bc.ca>; Sharma, Anita HLTH:EX <Anita.Sharma@gov.bc.ca>
Subject: : Bullets for Minister Briefing Primary Care

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Kelly McQuillen

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PC Update - February 17

From: Patterson, Ted HLTH:EX <Ted.Patterson@gov.bc.ca>
To: Patterson, Ted HLTH:EX <Ted.Patterson@gov.bc.ca>
Sent: February 15, 2021 10:18:00 PM PST
Attachments: PC Update - February 17.docx

FW: Ministry of Health Service Plan Measures and Targets

From: Helmuth, Antje HLTH:EX <Antje.Helmuth@gov.bc.ca>
To: Patterson, Ted HLTH:EX <Ted.Patterson@gov.bc.ca>
Sent: February 16, 2021 2:29:13 PM PST
Attachments: 2021-22 Ministry Service Plan Template - Performance Measure Sections
DRAFT v2020-02-12 - TP EDITS.docx

This for this update, Ted.

For the discussion section of the SP Performance Measurement could I change that to read:

"The target for 2020/21 was 45; 39 PCNs are operating, with and additional 15 PCN service plans to be approved before the end of the 2020/21 fiscal year."

Thanks for confirming.

Antje Helmuth | Director | Strategy Management Office, DMO | Ministry of Health | Mailing address: 1515 Blanshard St., 5th floor, PO Box 9639 Stn Prov Govt, Victoria BC, V8W 9P1 | Antje.Helmuth@gov.bc.ca; Ph: 250 952-1478

Warning: This email is intended only for the use of the individual or organization to whom it is addressed. It may contain information that is privileged or confidential. Any distribution, disclosure, copying, or other use by anyone else is strictly prohibited. If you have received this in error, please telephone or e-mail the sender immediately and delete the message.

From: Karkanis, Sarah E HLTH:EX
Sent: February 16, 2021 1:10 PM
To: Richards, Heather A HLTH:EX ; Larson, Eric HLTH:EX
Cc: Helmuth, Antje HLTH:EX
Subject: FW: Ministry of Health Service Plan Measures and Targets
Importance: High

Hi Heather & Eric,

We have received feedback from Ted Patterson (PCD) on Performance Measure 1.1 *Number of Primary Care Networks operating or in implementation* based on PCN service plans anticipated to be approved before and after fiscal year. Copied below out of the attached document for ease of reference.

Performance Measure	2016/17 Baseline	2020/21 Forecast ¹	2021/22 Target	2022/23 Target	2023/24 Target
1.1 Number of Primary Care Networks operating or in implementation	0	39-54	s.13		

I will confirm receipt.

Respectfully,
Sarah

From: Patterson, Ted HLTH:EX <Ted.Patterson@gov.bc.ca>
Sent: February 16, 2021 12:42 PM
To: HLTH MOHAnalytics HLTH:EX <MOHAnalytics@gov.bc.ca>
Cc: Abercrombie, Todd A HLTH:EX <Todd.Abercrombie@gov.bc.ca>; McQuillen, Kelly HLTH:EX <Kelly.McQuillen@gov.bc.ca>; Ooms, Shana HLTH:EX <Shana.Ooms@gov.bc.ca>; Larson, Eric HLTH:EX <Eric.Larson@gov.bc.ca>
Subject: RE: Ministry of Health Service Plan Measures and Targets
Importance: High

Hi there,

Please see attached my suggested revisions to forecast and targets for Primary Care Networks.

T

From: HLTH MOHAnalytics HLTH:EX <MOHAnalytics@gov.bc.ca>
Sent: February 12, 2021 1:46 PM
To: Patterson, Ted HLTH:EX <Ted.Patterson@gov.bc.ca>; Collins, Teri HLTH:EX <Teri.Collins@gov.bc.ca>; Moneo, Mitch HLTH:EX <Mitch.Moneo@gov.bc.ca>; Hrycuik, Lorie HLTH:EX <Lorie.Hrycuik@gov.bc.ca>; Armitage, Mark W HLTH:EX <Mark.Armitage@gov.bc.ca>; Rongve, Ian HLTH:EX <Ian.Rongve@gov.bc.ca>; Twyford, Philip HLTH:EX <Philip.Twyford@gov.bc.ca>
Cc: Abercrombie, Todd A HLTH:EX <Todd.Abercrombie@gov.bc.ca>; Ward, Cindy HLTH:EX <Cindy.Ward@gov.bc.ca>; Tryan, Derek N HLTH:EX <Derek.Tryan@gov.bc.ca>; Wiman, Holly HLTH:EX <Holly.Wiman@gov.bc.ca>; Marsh, Jania

HLTH:EX <Jania.Marsh@gov.bc.ca>; Herron, Marisa HLTH:EX <Marisa.Herron@gov.bc.ca>; Patterson, Catherine M HLTH:EX <Catherine.Patterson@gov.bc.ca>; Richards, Heather A HLTH:EX <Heather.Richards@gov.bc.ca>; Wright, Martin P HLTH:EX <Martin.P.Wright@gov.bc.ca>

Subject: Ministry of Health Service Plan Measures and Targets

Dear colleagues,

HSIAR has updated a draft document listing the performance measures for the Ministry of Health Service Plan. Turn around time has been extraordinarily tight and to meet DMO timelines (EOD today for a draft document), preliminary baseline, forecast, and targets have been included as placeholder from HSIAR using existing, available data.

While this continues to be a work in progress, your review and input is needed to ensure agreement and alignment with the work in your respective divisions to support and deliver the health programs/services related to these performance measures. We would like to hear your feedback. Please email Sarah.Karkanis@gov.bc.ca with any comments by **Wednesday February 17th**.

For ease of reference, the performance measures are listed below with corresponding page numbers. We have also identified which sections we believe belong with each of your Divisions but please consider if any of the other performance measures listed should also have your input.

Division	Performance Measure	Page Number
PCD	1.1 Number of Primary Care Networks operating or in implementation	1
HSD	1.2a Potentially inappropriate admission to long-term care (proposed replacement)	2
HSD	1.2a Potentially inappropriate use of antipsychotics in long-term care (existing performance measure from previous service plan)	2
HSD	1.2b Number of people with a chronic disease admitted to hospital per 100,000 people aged 75 years and older	3
HSD	1.3 Percent of people admitted for mental illness and substance use who are readmitted within 30 days	4
HSD	1.4a Surgeries in targeted priority areas completed	5
PPH	2.1a Percent of communities that have completed healthy living strategic plans	6
CHREM	2.1b COVID-19 vaccinations to every (eligible) British Columbian	7
HSD	2.2a Rate of hospitalizations with one or more instances of hospital harm per 100 hospitalization (proposed to replace <i>C.difficile</i>)	8
HSD/PPH	2.2a Rate of new <i>C.difficile</i> cases associated with a reporting facility per 10,000 inpatient days (existing performance measure from previous service plan)	8
HSD	2.2b MRI encounters completed within benchmark (potential new measure)	9
HSWBS	3.1a Nursing and allied health professionals overtime hours as a percent of productive hours	10
HSD/FCS	3.1b Average direct care hours per resident day across all health authorities	11
PLBSD	3.1c Percentage of families registered in Fair PharmaCare with incomes under \$45,000 that received a benefit	12

Sincerely,

MOHAnalytics on behalf of Martin Wright

Central Analytics Intake Office | Business Services and Transformation Branch | Health Sector Information, Analysis and Reporting Division | Ministry of Health | MOHAnalytics@gov.bc.ca | 236-478-0221 For Urgent Requests - Email: Liam.McKeracher@gov.bc.ca

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1188338 - Primary Care Update February 17 2021.docx

From: Brown, Stephen R HLTH:EX <Stephen.Brown@gov.bc.ca>
To: Patterson, Ted HLTH:EX <Ted.Patterson@gov.bc.ca>
Sent: February 17, 2021 10:12:57 AM PST
Attachments: 1188338 - Primary Care Update February 17 2021.docx

From: Abercrombie, Todd A HLTH:EX <Todd.Abercrombie@gov.bc.ca>
To: Patterson, Ted HLTH:EX <Ted.Patterson@gov.bc.ca>
Sent: February 19, 2021 2:08:33 PM PST
Attachments: 1188338 - Primary Care Potential Announcements.docx

Hi Ted,

Re your PC Updates meeting with the DM and Minister, the DMO has a question below regarding a timeline for s.13; or others s.13; information that can be shared with the MLA.

Cheers,

Todd

Todd Abercrombie

Manager, ADMO

Primary Care Division

Ministry of Health

Phone: 250-952-1127, Fax: 250-952-1052

email: todd.abercrombie@gov.bc.ca

From: Sheppard, Jenifer A HLTH:EX

Sent: February 19, 2021 1:18 PM

To: Abercrombie, Todd A HLTH:EX

Cc: Andrachuk, Andrea HLTH:EX

Subject: Follow up ques from MO re: s.13; s.17

Primary Care Network

Importance: High

Hi Todd,

As you know, on Wednesday, Ted and Steve briefed the Minister on PC updates.

They touched briefly on the s.13; s.17

(as in the attached), and are wondering if a

timeline was mentioned (sorry, they couldn't recall) and other information that can be shared with the MLA?

Thank you very much

Jen

Jenifer Sheppard

Deputy Minister's office | Ministry of Health

Ph: 250 952-1266 | Email: jenifer.sheppard@gov.bc.ca |

From: Manzella, Nick HLTH:EX <Nick.Manzella@gov.bc.ca>
To: Patterson, Ted HLTH:EX <Ted.Patterson@gov.bc.ca>, McQuillen, Kelly HLTH:EX <Kelly.McQuillen@gov.bc.ca>
Sent: February 19, 2021 2:32:30 PM PST

Hi Ted,
s.13; s.17

Please let me know if you need anything else.

Thank you,

Nick

Nick Manzella

Regional Director – Interior Region

Primary Care Planning & Implementation Oversight

Primary Care Division, Ministry of Health

☎ 250-318-3763 | Email: nick.manzella@gov.bc.ca

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From: Patterson, Ted HLTH:EX

Sent: February 19, 2021 2:10 PM

To: McQuillen, Kelly HLTH:EX ; Manzella, Nick HLTH:EX

Subject: FW: Follow up ques from MO re^{s.13}

Primary Care Network

Importance: High

Could you send me a few quick bullets on status/next steps for^{s.13}: growth plan?

From: Abercrombie, Todd A HLTH:EX <Todd.Abercrombie@gov.bc.ca>

Sent: February 19, 2021 2:09 PM

To: Patterson, Ted HLTH:EX <Ted.Patterson@gov.bc.ca>

Subject: FW: Follow up ques from MO re: s.13; s.17

Primary Care Network

Importance: High

Hi Ted,

Re your PC Updates meeting with the DM and Minister, the DMO has a question below regarding a timeline for s.13; or others s.13; information that can be shared with the MLA.

Cheers,

Todd

Todd Abercrombie

Manager, ADMO

Primary Care Division

Ministry of Health

Phone: 250-952-1127, Fax: 250-952-1052

email: todd.abercrombie@gov.bc.ca

From: Sheppard, Jenifer A HLTH:EX <Jenifer.Sheppard@gov.bc.ca>

Sent: February 19, 2021 1:18 PM

To: Abercrombie, Todd A HLTH:EX <Todd.Abercrombie@gov.bc.ca>

Cc: Andrachuk, Andrea HLTH:EX <Andrea.Andrachuk@gov.bc.ca>

Subject: Follow up ques from MO re s.13; s.17 Primary Care Network

Importance: High

Hi Todd,

As you know, on Wednesday, Ted and Steve briefed the Minister on PC updates.

They touched briefly on the s.13; s.17 (as in the attached), and are wondering if a timeline was mentioned (sorry, they couldn't recall) and other information that can be shared with the MLA?

Thank you very much

Jen

Jenifer Sheppard

Deputy Minister's office | Ministry of Health

Ph: 250 952-1266 | Email: jenifer.sheppard@gov.bc.ca |

Potential Announcement Documents Feb 19

From: McQuillen, Kelly HLTH:EX <Kelly.McQuillen@gov.bc.ca>
To: Patterson, Ted HLTH:EX <Ted.Patterson@gov.bc.ca>
Cc: Ooms, Shana HLTH:EX <Shana.Ooms@gov.bc.ca>
Sent: February 19, 2021 6:05:59 PM PST
Attachments: PC Potential Announcements Update_Feb 19 Clean Copy.docx

Hi Ted

That time already. Next week we will have a break as we move to bi-weekly reporting on announcements. This will give us some time to look at this format and consider some improvements.

Have a good weekend

Kelly McQuillen

Executive Director

Primary Care Planning & Implementation Oversight

Primary Care Division, Ministry of Health

P.O. Box 9638 St Prov Got | Victoria, BC | V8W 9P1

Office 778-698-4774 | s.17

| E-mail Kelly.McQuillen@gov.bc.ca

Acknowledging the traditional territories of the Lekwungen speaking people on whose land we live and work.

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2021/22 Ministry of Health Service Plan - Key Strategies

From: Helmuth, Antje HLTH:EX <Antje.Helmuth@gov.bc.ca>
To: Patterson, Ted HLTH:EX <Ted.Patterson@gov.bc.ca>
Cc: Abercrombie, Todd A HLTH:EX <Todd.Abercrombie@gov.bc.ca>, Tanner, Alexis HLTH:EX <Alexis.Tanner@gov.bc.ca>
Sent: February 24, 2021 9:07:26 AM PST

Ted,
Other day you indicated that the 5 key strategies (in black) that we had in last year's SP were to remain in this year's SP. In the meantime, HSMIT and OIH made some other recommendations (in red). AS CABRO recommends that we only have 5 key strategies, would you please determine which five you feel would be a best fit for this section. If you could get this back to us today, I would appreciate it as we need to get this draft to CABRO at the end of the week.

Objective 1.1: A primary care model that provides comprehensive, coordinated and integrated team-based care

Key Strategies

s.13

- Prioritize team-based primary care through focusing on integrated team-based primary care in urgent and primary care centres, full service primary care clinics, community health centres, and First Nations-led primary health care projects.
- Continue to improve access to comprehensive, culturally appropriate primary care services based on patient and community population needs, including care for patients with chronic illnesses, complex medical needs, and frailty, as well as Indigenous peoples and communities.
- Continue to work and collaborate with the health authorities, Doctors of BC through the General Practice Services Committee, Divisions of Family Practice, the Nurses and Nurse Practitioners of BC, the Midwives Association of BC, allied health professional associations, community health centres, Indigenous partners, non-profit agencies and Health Unions, patients and families to advance primary care services.
- Continue to work and collaborate with FNHA, Métis Nation BC, and other Indigenous partners to support the integration of Indigenous primary health care services.
- Leverage provincial research activities that support the implementation of primary and community care transformation.

s.13

Antje Helmuth | Director | Strategy Management Office, DMO | Ministry of Health | Mailing address: 1515 Blanshard St., 5th floor, PO Box 9639 Stn Prov Govt, Victoria BC, V8W 9P1 | Antje.Helmuth@gov.bc.ca; Ph: 250 952-1478

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UPCC/DMO Report

From: McQuillen, Kelly HLTH:EX <Kelly.McQuillen@gov.bc.ca>
To: Patterson, Ted HLTH:EX <Ted.Patterson@gov.bc.ca>
Cc: Ooms, Shana HLTH:EX <Shana.Ooms@gov.bc.ca>, Harper, Therese HLTH:EX <Therese.Harper@gov.bc.ca>
Sent: February 26, 2021 5:11:07 PM PST
Attachments: DMO Period 10.xlsx

Ted

Whew end of a hectic week. This is our last DMO Period report (we hope) until P13. The next two months we will be refreshing all the DMO tabs and making improvements for a new and improved P13. Therefore, the P10 today has only minor improvements on the model tabs.

Also note that given this period only goes to Jan 6th....NIRD and NP letters were not out until Jan 11 their PCN numbers are not yet in our PCNs in implementation.

We also removed the models of care in planning visual from the summary page and will likely position this material in other tabs in the future as the visual did fit with summary page KPI. Stay tuned for these improvements.

Happy to receive any feedback. Excited for the next few months for some space to further redesign.

Reports are saved here on the LAN [MO UPCC](#) and [DMO reports](#).

Big shout out to our teams for this work and certainly to RMO 😊

Cheers

Kelly McQuillen

Executive Director

Primary Care Planning & Implementation Oversight

Primary Care Division, Ministry of Health

P.O. Box 9638 St Prov Got | Victoria, BC | V8W 9P1

Office 778-698-4774 | s.17

| E-mail Kelly.McQuillen@gov.bc.ca

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