#### PERSONALIZED ENVELOPE

FIRSTNAME, A COVID-19 VACCINE HAS BEEN RESERVED FOR YOU.

Learn more inside.

Alt:

A COVID-19 VACCINE HAS BEEN RESERVED FOR YOU, FIRSTNAME.

#### PERSONALIZED LETTER

Dear FIRSTNAME,

#### Did you know that a COVID-19 vaccine has been set aside for you?

Getting vaccinated is also more convenient than ever. Public health staff will be ready on the following dates to vaccinate people in your community.

WHEN	WHERE	ADDRESS
July 12-17	Prince George	808 Canada Games
10:30 am – 5:30 pm	Conference & Civic Centre	Way, Prince George
July 15-18	Pine Centre Mall (old	3055 Massey Dr,
12 pm – 4 pm	Le Chateau location)	Suite 156, Prince
		George
July 19-24	Prince George	808 Canada Games
10:30 am – 5:30 pm	Conference & Civic Centre	Way, Prince George
July 26-31	Prince George	808 Canada Games
10:30 am – 5:30 pm	Conference & Civic Centre	Way, Prince George

There's no need to register in advance. Just show up and get vaccinated. It's that easy.

You'll be joining millions of British Columbians who have already stepped up and got their first dose. They've been a big part of how BC has slowed the spread of COVID-19.

But for us to really put the pandemic behind us we need to get more people in your community vaccinated.

Canada's approved vaccines have been extensively tested to make sure they're safe. And best of all, they are very effective. If you want to learn more, you can visit bccdc.ca.

As more British Columbians get vaccinated, day-to-day life is slowly returning to normal. But COVID-19 isn't gone yet, so we all need to do what we can to protect each other.

And getting vaccinated is the best way we can protect each other against the variants and ensure they can't mutate and spread.

**Commented [PNG1]:** Please note, all text in blue will be customized to recipient.

And watch the Northern Health website at northernhealth.ca and the NH Prince George community Facebook group at facebook.com/groups/PrinceGeorge for new drop-in clinics that may be added later!

Better days are within our reach. Until then, let's keep doing everything we can to keep your friends and neighbours safe.

Sincerely,

#### Dr. Bonnie Henry

P.S. If you can't make it to any of the clinics listed above, that's ok. You have other options. You can easily and quickly register at getvaccinated.gov.bc.ca or by calling 1-833-838-2323.

**Commented [PNG2]:** Include simple poster with time, location, details and map

## FW: For Approval - Unregistered/Unvaccinated Letter

From: Liz Iseli <sup>s.22</sup>

To: Henry, Bonnie HLTH:EX <Bonnie.Henry@gov.bc.ca>

Sent: June 29, 2021 3:40:17 PM PDT

Attachments: VaccineLetter\_v2 - Prince George.docx

[EXTERNAL] This email came from an external source. Only open attachments or links that you are expecting from a known sender.

Correction – it was Geoff Ferrier that sent the original version of the letter to you ③.

From: Liz Iseli

Sent: June 29, 2021 3:36 PM

To: Henry, Bonnie HLTH:EX <Bonnie.Henry@gov.bc.ca>
Cc: mconibear@callastrategies.com; Penny Ballem \$.22
Subject: For Approval - Unregistered/Unvaccinated Letter

Hi Bonnie,

I believe Nammi sent a draft letter for your approval last week which we plan to send out to unregistered/unvaccinated people in NHA (Fort St. John, Dawson Creek and Prince George). This letter has been updated and attached is the final version which will be formatted on MOH letterhead with your signature. We'll also be sending the same letter to 12 communities in IHA on Friday.

We are hoping to get your sign off on the letter so we can send it out as soon as possible.

Thanks,

Liz

Liz Iseli Project Manager Immunize BC P: 604-657-8276

## RE: For Approval - Unregistered/Unvaccinated Letter

Liz Iseli

From Bonnie.Henry@gov.bc.ca To: Iseli, Liz HLTH:IN 5.22 Cc: XT:Ballem, Penny HLTH:IN s.22 , Thompson, Laurel HLTH:EX <Laurel.Thompson@gov.bc.ca>, Conibear, Mary HLTH:IN <mconibear@callastrategies.com> June 29, 2021 4:00:28 PM PDT Sent: I hadn't actually seen this letter but I am ok with it. Best to use my signature block an I have copied Laurel to help with that. My best, **Bonnie** Dr Bonnie Henry Provincial Health Officer Office of the PHO Ministry of Health s 15' s 19 Mailing address: PO Box 9648, STN PROV GOVT Victoria, BC V8W 9P4 Bonnie.henry@gov.bc.ca Phone: s.17; s.19 I gratefully acknowledge that I live and work on the traditional unceded territory of the Lekwungen Peoples, specifically the Songhees and Esquimalt First Nations. Hay'sxw'qu Si'em Warning: This email is intended only for the use of the individual or organization to whom it is addressed. It may contain information that is privileged or confidential. Any distribution, disclosure, copying, or other use by anyone else is strictly prohibited. If you have received this in error, please telephone or e-mail the sender immediately and delete the message. From: Liz Iseli s.22 Sent: June 29, 2021 3:36 PM To: Henry, Bonnie HLTH:EX <Bonnie.Henry@gov.bc.ca> Cc: Conibear, Mary HLTH:IN <mconibear@callastrategies.com>; XT:Ballem, Penny HLTH:IN < 22 **Subject:** For Approval - Unregistered/Unvaccinated Letter This email came from an external source. Only open attachments or links that you are expecting from a known sender. Hi Bonnie, I believe Nammi sent a draft letter for your approval last week which we plan to send out to unregistered/unvaccinated people in NHA (Fort St. John, Dawson Creek and Prince George). This letter has been updated and attached is the final version which will be formatted on MOH letterhead with your signature. We'll also be sending the same letter to 12 communities in IHA on Friday. We are hoping to get your sign off on the letter so we can send it out as soon as possible. Thanks, Liz

Project Manager Immunize BC P: 604-657-8276

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From: Liz Iseli <sup>5.22</sup>

To: Henry, Bonnie HLTH:EX <Bonnie.Henry@gov.bc.ca>

Sent: June 29, 2021 4:02:32 PM PDT

[EXTERNAL] This email came from an external source. Only open attachments or links that you are expecting from a known sender.

Oh strange! I wasn't copied so I'm not sure who or if it was sent at all. Thanks for approving so quickly. Liz

From: Henry, Bonnie HLTH:EX <Bonnie.Henry@gov.bc.ca>

**Sent:** June 29, 2021 4:01 PM **To:** Iseli, Liz HLTH:IN 5.22

Subject: RE: For Approval - Unregistered/Unvaccinated Letter

Nope, nothing from Jeff either!

Dr Bonnie Henry Provincial Health Officer Office of the PHO Ministry of Health s.15: s.19

Mailing address: PO Box 9648, STN PROV GOVT

Victoria, BC V8W 9P4

Bonnie.henry@gov.bc.ca

Phone: \$.17; s.19

I gratefully acknowledge that I live and work on the traditional unceded territory of the Lekwungen Peoples, specifically the Songhees and Esquimalt First Nations. Hay'sxw'qu Si'em

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Thanks, Liz

Liz Iseli Project Manager Immunize BC P: 604-657-8276

#### RE: Urgent approved messaging needed CLIFF 1202894

From: Lu, Michael Q HLTH:EX <Michael.Lu@gov.bc.ca>
To: Miller, Haley HLTH:EX <Haley.Miller@gov.bc.ca>

Cc: Havens, Jessica HLTH:EX <Jessica.Havens@gov.bc.ca>

Sent: July 16, 2021 9:45:56 AM PDT

I have asked yesterday for someone to send a copy of the letter and envelop to the provhithoffice email. I will try to get another person to send it in. Do you want the person email to put ATTN: Haley on the subject line?

From: Miller, Haley HLTH:EX <Haley.Miller@gov.bc.ca>

Sent: July 16, 2021 9:44 AM

To: Lu, Michael Q HLTH:EX < Michael.Lu@gov.bc.ca>

Subject: RE: Urgent approved messaging needed CLIFF 1202894

Are you able to get a copy of one of the letters / envelopes?

From: Lu, Michael Q HLTH:EX < Michael.Lu@gov.bc.ca >

Sent: July 16, 2021 9:37 AM

To: Miller, Haley HLTH:EX < Haley.Miller@gov.bc.ca > Cc: Havens, Jessica HLTH:EX < Jessica.Havens@gov.bc.ca > Subject: Urgent approved messaging needed CLIFF 1202894

Good morning Haley,

So we have been getting a flurry of phone calls in the last couple of days from people that received a letter from their regional health authority. According to the incomings, the envelop of the letter has in big blue font, "THERE IS A COVID VACCINE RESERVED FOR YOU". The callers are very angry that the message is written on the envelop of the letter, where anyone that handled the letter can see the person's name and address. Most people are complaining that this is a huge privacy issue regarding their medical information.

I am wondering if you can provide some sort of approved response to this recent development, that we can relay to the incoming clients. I have a feeling the PHO office will also be getting a flurry of emails regarding this issue as well. Most people wants to know which office made the decision to put that message right onto the envelop.

Thank you!

#### Michael Lu

Patient and Client Relations Officer

Patient and Client Relations, Corporate Issues and Client Relations Branch

Ministry of Health

1515 Blanshard St | PO BOX 9652 STN PROV GOVT | Victoria BC | V8W 9P4

Telephone: 236-478-1863 | michael.lu@gov.bc.ca

#### RE: Urgent approved messaging needed CLIFF 1202894

From: Miller, Haley HLTH:EX <Haley.Miller@gov.bc.ca>
To: Lavoie, Martin HLTH:EX <Martin.Lavoie@gov.bc.ca>

Sent: July 16, 2021 10:00:52 AM PDT

I'm happy to have you reach out to Penny and Liz while I wait for the "evidence" – if you don't mind?

From: Lavoie, Martin HLTH:EX < Martin.Lavoie@gov.bc.ca>

Sent: July 16, 2021 10:00 AM

To: Miller, Haley HLTH:EX <Haley.Miller@gov.bc.ca>

Subject: RE: Urgent approved messaging needed CLIFF 1202894

First time I hear of this, and do let me know what you find out. You can ask Liz and Penny (or ask me to send them the request), as they are usually quick to respond.

Martin

From: Miller, Haley HLTH:EX < Haley.Miller@gov.bc.ca>

Sent: July 16, 2021 9:53 AM

To: Lavoie, Martin HLTH:EX < Martin.Lavoie@gov.bc.ca >

Subject: FW: Urgent approved messaging needed CLIFF 1202894

Hi Martin,

Oh dear, take a peek below – I asked if the HAs were truly sending these envelopes / letters and Michael noted that yes, and the letter inside is signed by Bonnie. s.13

s.13

s.22 and envelope to further investigate.

I've asked for a copy of the letter

I'll let you know what I get. In the meantime...do you know about these letters? If they're real, who made the decision, and what can we say? If they're not real – that's a whole other issue!

TGIF!

Haley

From: Lu, Michael Q HLTH:EX < Michael.Lu@gov.bc.ca >

**Sent:** July 16, 2021 9:37 AM

To: Miller, Haley HLTH:EX < <a href="mailto:Haley.Miller@gov.bc.ca">Haley.Miller@gov.bc.ca</a>
Cc: Havens, Jessica HLTH:EX < <a href="mailto:Jessica.Havens@gov.bc.ca">Jessica.Havens@gov.bc.ca</a>
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#### Thank you!

## Michael Lu

Patient and Client Relations Officer
Patient and Client Relations, Corporate Issues and Client Relations Branch
Ministry of Health
15.15 Planeherd St LDO BOX 0652 STN PROV COVE LVietoria BC LV9W 0

1515 Blanshard St | PO BOX 9652 STN PROV GOVT | Victoria BC | V8W 9P4

Telephone: 236-478-1863 | michael.lu@gov.bc.ca

#### **RE: Urgent -attention Haley**

From: Miller, Haley HLTH:EX <Haley.Miller@gov.bc.ca>
To: Lavoie, Martin HLTH:EX <Martin.Lavoie@gov.bc.ca>

Sent: July 16, 2021 10:34:48 AM PDT

Attachments: image002.jpg, image004.jpg, image005.jpg, image003.jpg, image001.jpg

I'll standby! 😉

From: Lavoie, Martin HLTH:EX <Martin.Lavoie@gov.bc.ca>

Sent: July 16, 2021 10:33 AM

To: Miller, Haley HLTH:EX <Haley.Miller@gov.bc.ca>

Subject: RE: Urgent -attention Haley

Thanks. I will use these pictures and send to Penny.

From: Miller, Haley HLTH:EX < Haley.Miller@gov.bc.ca >

Sent: July 16, 2021 10:30 AM

To: Lavoie, Martin HLTH:EX < Martin.Lavoie@gov.bc.ca>

**Subject:** FW: Urgent -attention Haley

s.13 – FYI.

From: Prov HIth Office HLTH:EX < ProvHIthOffice@gov.bc.ca>

Sent: July 16, 2021 10:13 AM

**To:** Miller, Haley HLTH:EX < <u>Haley.Miller@gov.bc.ca</u>> **Cc:** Lu, Michael Q HLTH:EX < <u>Michael.Lu@gov.bc.ca</u>>

Subject: FW: Urgent -attention Haley

Hey all,

See below for the email we received regarding mail with vaccine info.

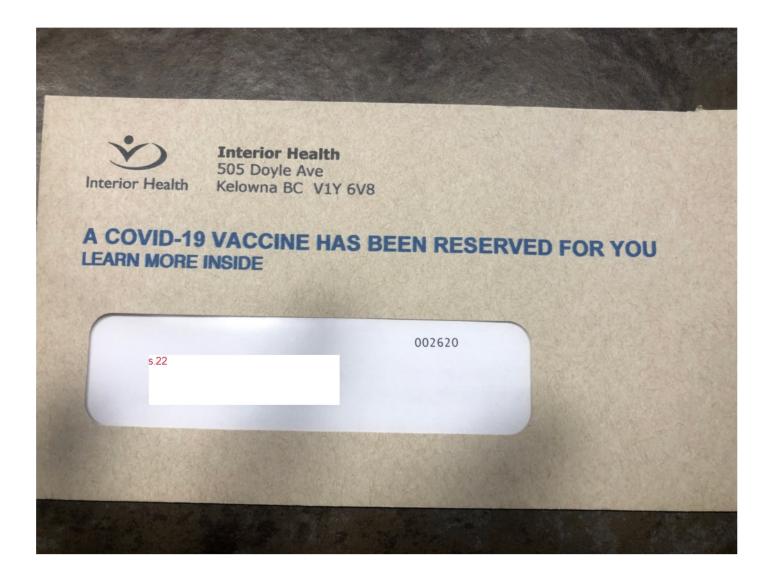
From: s.22

Sent: July 16, 2021 10:09 AM

To: Prov HIth Office HLTH:EX < <a href="mailto:ProvHlthOffice@gov.bc.ca">ProvHlthOffice@gov.bc.ca</a>

Subject: Urgent -attention Haley

[EXTERNAL] This email came from an external source. Only open attachments or links that you are expecting from a known sender.



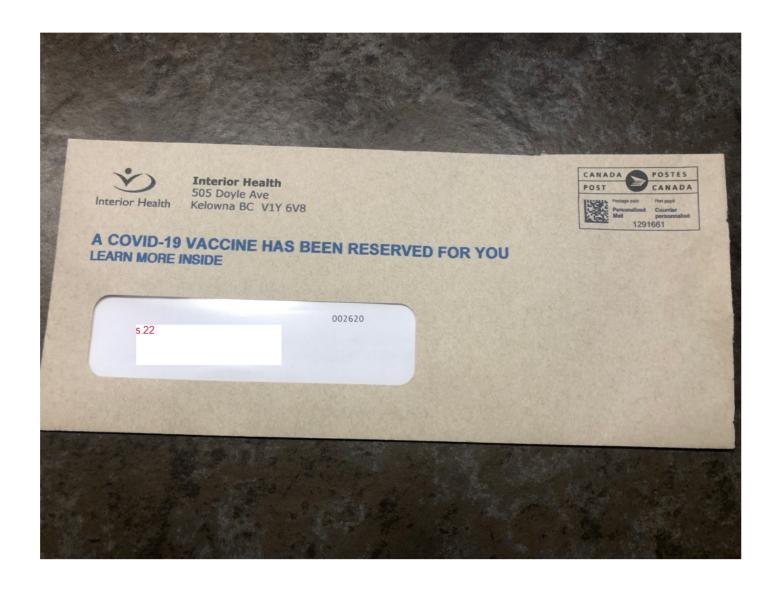
Better days are within our reach. Until then, let's keep doing everything we can to keep your friends and neighbours safe.

Sincerely,

Dr. Bonnie Henry MD, MPH, FRCPC Provincial Health Officer

: Alennay

P.S. If you would rather make an appointment instead of dropping in, that's OK too! You can easily and quickly register at getvaccinated.gov.bc.ca or by calling 1-833-838-2323.



#### A message from Dr. Bonnie Henry

## Dear S.22

Did you know that a COVID-19 vaccine has been set aside for you?

Getting vaccinated is more convenient than ever. Interior Health staff are saving a vaccine for you.

There's no need to register in advance. Just show up and get vaccinated. It's that easy.

You'll be joining millions of British Columbians who have already stepped up for their first dose. They've been a big part of how BC slowed the spread of COVID-19.

But to really put the pandemic behind us, we need to get more people in your community vaccinated.

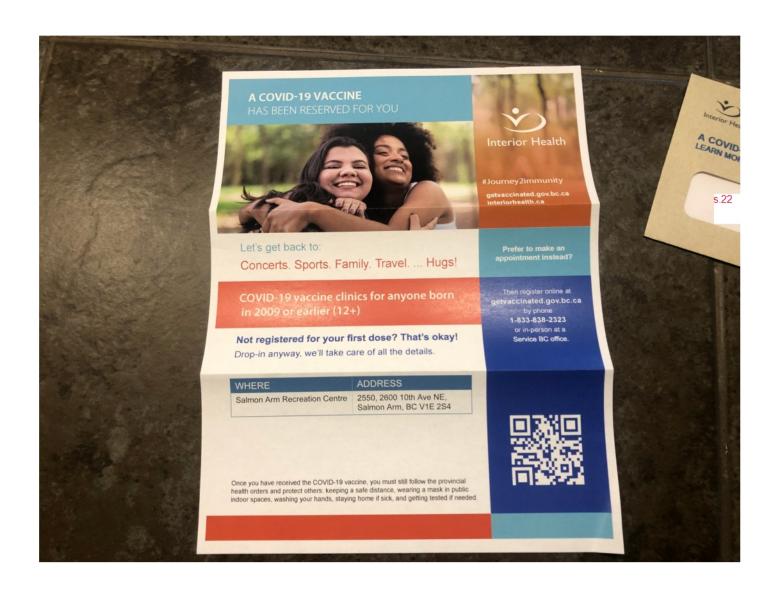
Canada's approved vaccines have been extensively tested to make sure they're safe. And best of all, they are very effective. If you want to learn more, you can visit bccdc.ca.

As more British Columbians get vaccinated, day-to-day life will slowly return to normal. But COVID-19 isn't gone yet, so we all need to do what we can to protect each other.

And getting vaccinated is the best way we can protect each other against the variants and ensure they can't mutate and spread.

I'm hoping we can count on you. So please, if you haven't yet been vaccinated but are able to, come visit us at:

WHERE	ADDRESS	
Salmon Arm Recreation Centre	2550, 2600 10th Ave NE, Salmon Arm, BC V1E 2S4	



#### **RE: IHA letter**

From: Henry, Bonnie HLTH:EX <Bonnie.Henry@gov.bc.ca>

To: Halicki, Ashley HLTH:EX <Ashley.Halicki@gov.bc.ca>, Emerson, Brian P

HLTH:EX <Brian.Emerson@gov.bc.ca>, Lavoie, Martin HLTH:EX

<Martin.Lavoie@gov.bc.ca>

Cc: XT:Ballem, Penny HLTH:IN s.22
Sent: July 16, 2021 10:59:24 AM PDT

Attachments: image001.jpg, image003.jpg, image006.jpg, image005.jpg, image004.jpg,

image002.jpg

Yes, these were sent out by ImmunizeBC and yes, I have passed on concerns about having that info on the outside. It doesn't necessarily imply they haven't been vaccinated (it could be a second dose waiting) but agree I was not aware it would be on the outside like that and have asked them to stop sending and revise.

I did approve the letter on the inside.

В

Dr Bonnie Henry Provincial Health Officer Office of the PHO Ministry of Health

s.15; s.19

Mailing address: PO Box 9648, STN PROV GOVT

Victoria, BC V8W 9P4

Bonnie.henry@gov.bc.ca

Phone: s.17; s.19

I gratefully acknowledge that I live and work on the traditional unceded territory of the Lekwungen Peoples, specifically the Songhees and Esquimalt First Nations. Hay'sxw'qu Si'em

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From: Halicki, Ashley HLTH:EX <Ashley.Halicki@gov.bc.ca>

Sent: July 16, 2021 10:53 AM

To: Emerson, Brian P HLTH:EX <Brian.Emerson@gov.bc.ca>; Henry, Bonnie HLTH:EX <Bonnie.Henry@gov.bc.ca>

Subject: FW: IHA letter

Hi Brian and Bonnie,

Jo Tyson from Corp Ops called and advised that they have been receiving complaints about the letter below. Can you confirm if these letters are legitimate?

# Ashley Halicki | Executive Administrative Assistant

Office of the Provincial Health Officer, Ministry of Health

Offering acknowledgement in respect of the Lekwungen-speaking peoples, traditional keepers of this land, and the Songhees, Esquimalt, and WSÁNEĆ peoples whose historical relationships with this land continue today.

This message, including any attachments to it, is not to be disclosed outside of the Provincial Government without prior written approval from the Ministry of Health. If you have received this communication in error, please destroy the email message and any attachments immediately and notify me by telephone or by email.

From: Tyson, Jo HLTH:EX < Jo. Tyson@gov.bc.ca>

Sent: July 16, 2021 10:50 AM

To: Halicki, Ashley HLTH:EX < Ashley. Halicki@gov.bc.ca >

Subject: Re: IHA letter

Hi Ashley,

Below is the letter that I called you about. Can you please confirm if this letter is legit?

Thanks,

Jo Tyson, Manager (she/her) Corporate Operations Unit Corporate Issues and Client Relations Ministry of Health Telephone: 250-952-1912

Cocoros

Gratefully Acknowledging the Traditional Homelands of the Lekwungen Peoples of the Songhees & Esquimalt Nations

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From: Lu, Michael Q HLTH:EX < Michael. Lu@gov.bc.ca>

Sent: July 16, 2021 10:35 AM

To: Price, Julie D HLTH:EX < Julie.Price@gov.bc.ca >; Tyson, Jo HLTH:EX < Jo.Tyson@gov.bc.ca >

**Cc:** Havens, Jessica HLTH:EX < <u>Jessica.Havens@gov.bc.ca</u>>

Subject: FW: Urgent -attention Haley

Sorry, I haven't had a chance to attach this incoming into CLIFF yet, only to eapps. PCR and PHO has been (and potentially will be) getting a flurry of incoming calls and emails from people who's main complaint is about the envelop. They don't like the fact that the envelop essentially tells everyone who handles the letter that the person at this address is not vaccinated.

Michael

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Sent: July 16, 2021 10:13 AM

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#### **RE: IHA letter**

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To: Henry, Bonnie HLTH:EX <Bonnie.Henry@gov.bc.ca>

Sent: July 16, 2021 11:02:16 AM PDT

Attachments: image002.jpg, image004.jpg, image005.jpg, image001.jpg, image006.jpg,

image003.jpg

Thanks for this update, Bonnie. I have no concern about the included documents. I also had concerns about the message on the envelope.

Martin

From: Henry, Bonnie HLTH:EX <Bonnie.Henry@gov.bc.ca>

Sent: July 16, 2021 10:59 AM

To: Halicki, Ashley HLTH:EX <Ashley.Halicki@gov.bc.ca>; Emerson, Brian P HLTH:EX <Brian.Emerson@gov.bc.ca>;

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# RE: Complaints coming in about recent COVID-19 mail out to unimmunized people

From: Liz Iseli <sup>s.22</sup>

To: Lavoie, Martin HLTH:EX <Martin.Lavoie@gov.bc.ca>, XT:Ballem, Penny

HLTH:IN<sup>s.22</sup>, Henry, Bonnie HLTH:EX

<Bonnie.Henry@gov.bc.ca>

Cc: Miller, Haley HLTH:EX <Haley.Miller@gov.bc.ca>, Nelson, Tiffany GCPE:EX

<Tiffany.Nelson@gov.bc.ca>

Sent: July 16, 2021 11:13:26 AM PDT

Attachments: image002.jpg, image003.jpg, image004.jpg, image001.jpg

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Hi Martin,

OIPC, GCPE and MO are aware of similar complaints. I'm copying Tiffany Nelson who I believe is the government communications lead working on this to ensure there is a coordinated response.

Thanks for flagging this.

Liz

From: Lavoie, Martin HLTH:EX < Martin.Lavoie@gov.bc.ca>

Sent: July 16, 2021 10:54 AM

To: XT:Ballem, Penny HLTH:IN s.22 ; Iseli, Liz HLTH:IN s.22 Henry, Bonnie

HLTH:EX <Bonnie.Henry@gov.bc.ca>

Cc: Miller, Haley HLTH:EX <Haley.Miller@gov.bc.ca>; Lavoie, Martin HLTH:EX <Martin.Lavoie@gov.bc.ca>

Subject: Complaints coming in about recent COVID-19 mail out to unimmunized people

Importance: High

Hi Penny, Liz, Bonnie,

Public and Client Relations reached out to inform us that we have been getting a flurry of phone calls in the last couple of days from people who received a letter from their regional health authority. The envelope of the letter has in big blue font, "A COVID-19 VACCINE HAS BEEN RESERVED FOR YOU". The callers are very angry that this message is written on the envelope, where anyone that handled the letter can see the person's name and address – and the fact that this is meant for people who have not yet chosen to get immunized. Most people are complaining that this is a huge privacy issue regarding their specific medical information.

We managed to get a copy of one such letter and the envelope it came in, attached.

Let us know how you want to answer these complaints.

Cheers,

#### **RE: IHA letter**

From: Penny Ballem .s.22

To: Henry, Bonnie HLTH:EX <Bonnie.Henry@gov.bc.ca>, Halicki, Ashley

HLTH:EX <Ashley.Halicki@gov.bc.ca>, Emerson, Brian P HLTH:EX

<Brian.Emerson@gov.bc.ca>, Lavoie, Martin HLTH:EX

<Martin.Lavoie@gov.bc.ca>

Sent: July 16, 2021 2:58:20 PM PDT

Attachments: image007.jpg, image009.jpg, image010.jpg, image011.jpg, image001.jpg,

image008.jpg

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Thanks Bonnie – we are all on the same page -s.13

- pb

Penny Ballem MD FRCP FCAHS Mobile<sup>5.22</sup>

From: Henry, Bonnie HLTH:EX < Bonnie.Henry@gov.bc.ca>

Sent: Friday, July 16, 2021 10:59 AM

To: Halicki, Ashley HLTH:EX < Ashley.Halicki@gov.bc.ca >; Emerson, Brian P HLTH:EX < Brian.Emerson@gov.bc.ca >;

Lavoie, Martin HLTH:EX < <a href="mailto:Martin.Lavoie@gov.bc.ca">Martin.Lavoie@gov.bc.ca</a> Cc: XT:Ballem, Penny HLTH:IN \$.22 >

Subject: RE: IHA letter

Yes, these were sent out by ImmunizeBC and yes, I have passed on concerns about having that info on the outside. It doesn't necessarily imply they haven't been vaccinated (it could be a second dose waiting) but agree I was not aware it would be on the outside like that and have asked them to stop sending and revise.

I did approve the letter on the inside.

В

Dr Bonnie Henry Provincial Health Officer Office of the PHO Ministry of Health

s.15; s.19

Mailing address: PO Box 9648, STN PROV GOVT

Victoria, BC V8W 9P4

Bonnie.henry@gov.bc.ca

s.17; s.19

I gratefully acknowledge that I live and work on the traditional unceded territory of the Lekwungen Peoples, specifically the Songhees and Esquimalt First Nations. Hay'sxw'qu Si'em

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From: Halicki, Ashley HLTH:EX < Ashley.Halicki@gov.bc.ca>

Sent: July 16, 2021 10:53 AM

To: Emerson, Brian P HLTH:EX <Brian.Emerson@gov.bc.ca>; Henry, Bonnie HLTH:EX <Bonnie.Henry@gov.bc.ca>

Subject: FW: IHA letter

Hi Brian and Bonnie,

Jo Tyson from Corp Ops called and advised that they have been receiving complaints about the letter below. Can you confirm if these letters are legitimate?

## **Ashley Halicki** | Executive Administrative Assistant

Office of the Provincial Health Officer, Ministry of Health

Offering acknowledgement in respect of the Lekwungen-speaking peoples, traditional keepers of this land, and the Songhees, Esquimalt, and WSÁNEĆ peoples whose historical relationships with this land continue today.

This message, including any attachments to it, is not to be disclosed outside of the Provincial Government without prior written approval from the Ministry of Health. If you have received this communication in error, please destroy the email message and any attachments immediately and notify me by telephone or by email.

From: Tyson, Jo HLTH:EX < Jo. Tyson@gov.bc.ca>

Sent: July 16, 2021 10:50 AM

To: Halicki, Ashley HLTH:EX < Ashley. Halicki@gov.bc.ca >

Subject: Re: IHA letter

Hi Ashley,

Below is the letter that I called you about. Can you please confirm if this letter is legit?

Thanks,

Jo Tyson, Manager (she/her) Corporate Operations Unit Corporate Issues and Client Relations Ministry of Health Telephone: 250-952-1912



Gratefully Acknowledging the Traditional Homelands of the Lekwungen Peoples of the Songhees & Esquimalt Nations

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From: Lu, Michael Q HLTH:EX < Michael. Lu@gov.bc.ca>

Sent: July 16, 2021 10:35 AM

To: Price, Julie D HLTH:EX < Julie.Price@gov.bc.ca>; Tyson, Jo HLTH:EX < Jo.Tyson@gov.bc.ca>

Cc: Havens, Jessica HLTH:EX < Jessica. Havens@gov.bc.ca >

Subject: FW: Urgent -attention Haley

Sorry, I haven't had a chance to attach this incoming into CLIFF yet, only to eapps. PCR and PHO has been (and potentially will be) getting a flurry of incoming calls and emails from people who's main complaint is about the envelop. They don't like the fact that the envelop essentially tells everyone who handles the letter that the person at this address is not vaccinated.

#### Michael

From: Prov HIth Office HLTH:EX < ProvHIthOffice@gov.bc.ca>

Sent: July 16, 2021 10:13 AM

**To:** Miller, Haley HLTH:EX < <u>Haley.Miller@gov.bc.ca</u>> **Cc:** Lu, Michael Q HLTH:EX < <u>Michael.Lu@gov.bc.ca</u>>

Subject: FW: Urgent -attention Haley

Hey all,

See below for the email we received regarding mail with vaccine info.

From: S.22

Sent: July 16, 2021 10:09 AM

To: Prov Hlth Office HLTH:EX < <a href="mailto:ProvHlthOffice@gov.bc.ca">ProvHlthOffice@gov.bc.ca</a>

Subject: Urgent -attention Haley

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