

Oct 19, 2020

Daily COVID-19 Report

Confidential

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Contents

| | |
|--|----|
| Case Counts (as of Oct 19/10:00) | 2 |
| Epi-Linked Probable Cases (as of Oct 19/10:00) | 3 |
| Long Term Care / Assisted Living / Independent Living / Facilities (as of Oct 19/10:00)..... | 4 |
| Testing Inclusive of Community Assessment Sites (as of Oct 18/23:59) | 11 |
| BCCDC Population Health Survey “Your Story, Our Future” (as of June 1/10:30am) | 12 |
| International Arrivals (as of Oct 18/23:59) | 13 |
| Occupancy Rates & ED Visits (as of Oct 18/23:59) | 14 |
| Emergency Department Visits (as of Oct 18/23:59) | 15 |
| BC Emergency Health Services Influenza Like Illness (ILI) Calls (as of Oct 18/23:59) | 16 |
| BC Emergency Health Services Total Call Volumes (as of Oct 18/23:59)..... | 16 |
| 8-1-1 Data (as of Oct 18/23:59) | 17 |
| Self Assessment Tool - BCCDC.com (as of Oct 18/23:59) | 18 |
| BC COVID19 APP (as of Oct 18/23:59) | 18 |
| Virtual Health Usage (Zoom and Intouch Tools) (as of Oct 14/23:59)* | 19 |
| Home Health Monitoring (as of Oct 16/16:00)..... | 19 |
| 1-888-COVID19 (as of Oct 18/23:59) | 20 |
| Chat Bot / Digital Assistant (as of Oct 18/17:00) | 21 |
| BC 2-1-1 Referral Line (as of Oct 18/23:59) | 22 |
| Temporary Emergency Registrants (as of Oct 2/11:30)..... | 23 |
| PHO Orders..... | 26 |

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Case Counts (as of Oct 19/10:00)

| Date | Total Cases (lab confirmed and lab probable) | New Cases (last 24 hrs, incl. Epi) | Recovered Cases | Currently in Hospital | Currently in ICU (and HAU) | Mechanical Ventilated (MV) | Deaths |
|--------|--|---|--------------------|-----------------------------|----------------------------------|----------------------------------|----------|
| Oct 19 | 11,475 (↑175 ^a) | 174 | 9,753 (↑366) | 67 (↓5) | 19 (↓1) | 12 (↑1) | 253 (↑1) |
| Oct 18 | 11,300 (↑153) | 153 | | | 20 (↓2) | 11 | 252 |
| Oct 17 | 11,147 (↑165 ^b) | 172 | | | 22 (↓4) | 11 (↓1) | 252 (↑1) |

FHA:

| Date | Total Cases | New Cases (last 24 hrs, incl. Epi) | Recovered Cases | Currently in Hospital | Currently in ICU (and HAU) | Mechanical Ventilated (MV) | Deaths |
|--------|----------------------------|---|--------------------|-----------------------------|----------------------------------|----------------------------------|----------|
| Oct 19 | 6,152 (↑122) | 122 | 4,941 (↑240) | 38 (↓3) | 8 | 5 | 117 (↑1) |
| Oct 18 | 6,030 (↑119) | 119 | | | 8 (↓2) | 5 | 116 |
| Oct 17 | 5,911 (↑114 ^b) | 119 | | | 10 (↓1) | 5 | 116 |

IHA:

| Date | Total Cases | New Cases (last 24 hrs, incl. Epi) | Recovered Cases | Currently in Hospital | Currently in ICU (and HAU) | Mechanical Ventilated (MV) | Deaths |
|--------|-------------------------|---|--------------------|-----------------------------|----------------------------------|----------------------------------|--------|
| Oct 19 | 578 (↑2) | 2 | 573 (↑13) | 2 | 1 | 0 | 2 |
| Oct 18 | 576 (↑2) | 2 | | | 1 (↑1) | 0 | 2 |
| Oct 17 | 574 (↑16 ^b) | 17 | | | 0 | 0 | 2 |

VIHA:

| Date | Total Cases | New Cases (last 24 hrs, incl. Epi) | Recovered Cases | Currently in Hospital | Currently in ICU (and HAU) | Mechanical Ventilated (MV) | Deaths |
|--------|------------------------|---|--------------------|-----------------------------|----------------------------------|----------------------------------|--------|
| Oct 19 | 238 | 0 | 223 (↑3) | 0 | 0 | 0 | 6 |
| Oct 18 | 238 | 0 | | | 0 | 0 | 6 |
| Oct 17 | 238 (↑2 ^b) | 3 | | | 0 | 0 | 6 |

NHA:

| Date | Total Cases | New Cases (last 24 hrs, incl. Epi) | Recovered Cases | Currently in Hospital | Currently in ICU (and HAU) | Mechanical Ventilated (MV) | Deaths |
|--------|-------------|---|--------------------|-----------------------------|----------------------------------|----------------------------------|--------|
| Oct 19 | 328 | 0 | 338 (↑6) | 1 | 1 | 0 | 3 |
| Oct 18 | 328 (↑4) | 4 | | | 1 | 0 | 3 |
| Oct 17 | 324 (↑1) | 1 | | | 1 | 0 | 3 |

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VCHA:

| Date | Total Cases | New Cases (last 24 hrs, incl. Epi) | Recovered Cases | Currently in Hospital | Currently in ICU (and HAU) | Mechanical Ventilated (MV) | Deaths |
|--------|---------------------------|--|-----------------|-----------------------|-------------------------------|----------------------------|----------|
| Oct 19 | 4,092 (↑52 ^c) | 50 | 3,596 (↑105) | 26 (↓2) | 9 (↓1) | 7 (↑1) | 125 |
| Oct 18 | 4,040 (↑28) | 28 | | | 10 (↓1) | 6 | 125 |
| Oct 17 | 4,012 (↑32) | 32 | | | 11 (↓3) | 6 (↓1) | 125 (↑1) |

Out of Canada:

| Date | Total Cases | New Cases (last 24 hrs, incl. Epi) | Recovered Cases | Currently in Hospital | Currently in ICU (and HAU) | Mechanical Ventilated (MV) | Deaths |
|--------|-----------------------|--|-----------------------|-----------------------|-------------------------------|----------------------------|--------|
| Oct 19 | 87 | 0 | 82 (↓1 ^b) | 0 | | | 0 |
| Oct 18 | 87 | 0 | | | | | 0 |
| Oct 17 | 87 (↓1 ^a) | 0 | | | | | 0 |

^a One previously reported Out of Canada case has now been assigned to a HA due to a data correction.

^b The remaining cases are epi-linked (5 FHA, 1 IHA and 1 VIHA).

^c Two cases previously identified as epi-linked have been updated to "lab-confirmed"

Epi-Linked Probable Cases (as of Oct 19/10:00)

Total Cases, inclusive of Epi-linked Cases

11,687 (↑499^{a,b})

Total Epi-linked Cases by Region

| Date | FHA | IHA | VIHA | NHA | VCH | Out of Canada* | Total |
|---------------------|---------|---------|--------|---------|---------|----------------|------------------------|
| Oct 19 ^a | 92 (↑5) | 33 (↑1) | 5 (↑1) | 27 | 54 (↓2) | 1 | 212 (↑5 ^a) |
| Oct 16 | 87 (↑7) | 32 | 4 | 27 (↑2) | 56 | 1 | 207 (↑9) |
| Oct 15 | 80 (↑1) | 32 | 4 | 25 | 56 (↑2) | 1 | 198 (↑3) |
| Oct 14 | 79 (↑3) | 32 | 4 | 25 | 54 (↑2) | 1 | 195 (↑5) |
| Oct 13 | 76 (↑2) | 32 (↑1) | 4 | 25 (↓1) | 52 (↑2) | 1 | 190 (↑4) |
| Oct 9 | 74 (↑3) | 31 | 4 | 26 | 50 (↑1) | 1 | 186 (↑4) |
| Oct 8 | 71 (↑1) | 31 | 4 | 26 | 49 | 1 | 182 (↑1) |
| Oct 7 | 70 (↑3) | 31 | 4 | 26 (↑1) | 49 (↑1) | 1 | 181 (↑5) |
| Oct 6 | 67 | 31 (↓1) | 4 | 25 (↑1) | 48 | 1 | 176 |

* Section contains non-residents (e.g., temporary foreign workers, or travelers) who were Epi-linked or have been provided an epi-probable diagnosis of COVID-19 while in BC.

^a The indicated changes are relative to the numbers from Friday, October 16.

^b One previously reported Out of Canada case has now been assigned to a HA due to a data correction.

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Long Term Care / Assisted Living / Independent Living / Facilities (as of Oct 19/10:00)

Total Cases:

Reported Outbreaks

- Five new outbreaks have been reported since October 16, 2020 (J&L Beef – FHA, The Village Langley – FHA, Rosemary Height Seniors Village – FHA, Zion Park Manor – FHA, and Royal Arch Masonic Home 3 – VCH).
- Two outbreaks have been declared over since October 16, 2020 (Banfield Pavilion - 4th Floor West and 4th Floor East – VCH and Yaletown House, 2nd Floor – VCH).
- There are currently 23 active outbreaks.
- There have been 121 total outbreaks reported since January 1, 2020.

Outbreaks in Care Facilities

- 98 (↑4) were reported in care facilities (66 (↑4) LTCF, 18 acute, 6 independent living, 6 assisted living, 1 other residential facility, 1 group home).
 - 19 (↑2) are currently active.
 - Four new outbreaks have been reported since October 16, 2020 (The Village Langley – FHA, Rosemary Height Seniors Village – FHA, Zion Park Manor – FHA, and Royal Arch Masonic Home 3 – VCH).
 - Two outbreaks have been declared over since October 16, 2020 (Banfield Pavilion - 4th Floor West and 4th Floor East – VCH and Yaletown House, 2nd Floor – VCH).
 - Total outbreaks:
 - 63 (↑3) in FHA, 33 (↑1) in VCH, 2 in IHA
 - 79 (↑2) have been declared over (48 FHA, 29 (↑2) VCH, 2 IHA)
 - Total cases:
 - 932 (↑7) cases (536 (↑2) residents and 396 (↑5) staff/other) and 176 (↑1) deaths (all in residents)
 - 7 new cases (2 resident and 5 staff/other), and 1 new death (resident) since October 16, 2020

Outbreaks in Other Settings

- 23 (↑1) were reported in other settings (14 (↑1) workplaces, 3 workplace/communal living, 3 correctional facilities, 1 conference, 1 shelter, 1 religious institution).
 - 4 (↑1) are currently active.
 - One new outbreak has been reported since October 16 (J&L Beef – FHA).
 - No new outbreaks have been declared over since yesterday.
 - Total outbreaks:
 - 12 (↑1) in FHA, 7 in IHA, 1 VCH, 3 Provincial
 - 19 have been declared over (10 FHA, 5 IHA, 1 VCH, 3 Provincial)
 - Total cases:
 - 591 (↑38) cases (122 residents and 469 (↑38) staff/other) and 2 deaths (1 resident and 1 staff/other)
 - 38 new cases (staff/other) and no new deaths reported since October 16

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Provincial/Interprovincial Outbreaks:

| Provincial/Interprovincial Outbreaks | | |
|--------------------------------------|-----------------------|--------------|
| Facility Name | Total Confirmed Cases | Total Deaths |
| - | - | - |

| Provincial/Interprovincial Outbreaks - Declared Over | | |
|--|-----------------------|--------------|
| Facility Name | Total Confirmed Cases | Total Deaths |
| 1. Pacific Dental Conference | 87 Staff/Other | 1 |
| 2. Kearl Lake, Workplace/Communal Living | 28 Staff/Other | 0 |
| 3. Teck Coal Mine | 1 | 0 |

Individual Facilities VCHA:

| VCHA: Long Term Care / Assisted Living / Independent Living | | | | | | |
|---|-----------------|--------|-----------------|--------|-----------------------|--------------|
| Facility Name | Residents | | Staff | | Totals | |
| | Confirmed Cases | Deaths | Confirmed Cases | Deaths | Total Confirmed Cases | Total Deaths |
| 1. Point Grey Hospital, LTCF | 15 | 7 | 7 | 0 | 22 | 7 |
| 2. Holy Family Hospital, Neighbourhood 1 and 2 | 0 | 0 | 1 | 0 | 1 | 0 |
| 3. Haro Park Centre, entire facility, LTCF | 14 | 0 | 6 | 0 | 20 | 0 |
| 4. Weinberg Residence, Multi-Level Care, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 5. NEW – Royal Arch Masonic Home 3, LTCF | 1 (↑1) | 0 | 1 (↑1) | 0 | 2 (↑2) | 0 |

| VCHA: Acute Sites | | | | | | |
|-------------------|-----------------|--------|-----------------|--------|-----------------------|--------------|
| Facility Name | Residents | | Staff | | Totals | |
| | Confirmed Cases | Deaths | Confirmed Cases | Deaths | Total Confirmed Cases | Total Deaths |
| None at this time | - | - | - | - | - | - |

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| VCHA: The outbreaks in the following facilities have been declared over | | | | | | |
|---|-----------------|--------|-----------------|--------|-----------------------|--------------|
| Facility Name | Residents | | Staff | | Totals | |
| | Confirmed Cases | Deaths | Confirmed Cases | Deaths | Total Confirmed Cases | Total Deaths |
| 1. St. Paul's Hospital 8A | 1 | 0 | 5 | 0 | 6 | 0 |
| 2. Arbutus Care Centre, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 3. Richmond Lions Manor – Bridgeport LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 4. Joseph & Rosalie Segal Family Health Centre | 0 | 0 | 2 | 0 | 2 | 0 |
| 5. South Granville Park Lodge, LTCF | 9 | 2 | 9 | 0 | 18 | 2 |
| 6. German Canadian Benevolent Society Home, LTCF ^a | 0 | 0 | 1 | 0 | 1 | 0 |
| 7. Little Mountain, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 8. Inglewood, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 9. Villa Cathay, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 10. Hollyburn House, LTCF | 1 | 0 | 0 | 0 | 1 | 0 |
| 11. Central City Lodge, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 12. Lynn Valley, LTCF | 53 | 20 | 26 | 0 | 79 | 20 |
| 13. Windermere Care Centre, LTCF | 2 | 1 | 12 | 0 | 14 | 1 |
| 14. Lions Gate Hospital (6E & NCU/7E), Acute ^b | 15 | 8 | 13 | 0 | 28 | 8 |
| 15. Richmond Hospital (2S) | 4 | 2 | 2 | 0 | 6 | 2 |
| 16. Haro Park, LTCF | 55 | 13 | 34 | 0 | 89 | 13 |
| 17. Evergreen House, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 18. Amica Edgemont, LTCF | 9 | 3 | 10 | 0 | 19 | 3 |
| 19. Royal Arch Masonic Home, LTCF | 26 | 12 | 11 | 0 | 37 | 12 |
| 20. Berkley Care Centre, LTCF | 12 | 5 | 13 | 0 | 25 | 5 |
| 21. St. Paul's Hospital, NICU | 0 | 0 | 0 | 0 | 0 | 0 |
| 22. Holy Family Hospital | 53 | 21 | 35 | 0 | 88 | 21 |
| 23. Holy Family Hospital, Neighborhood 2 – LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 24. Royal Arch Masonic Home 2, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 25. OPAL by Element, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 26. Yaletown House, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 27. NEW - Banfield Pavilion – 4 th Floor West and 4 th floor East | 0 | 0 | 2 | 0 | 2 | 0 |
| 28. NEW - Yaletown House, 2 nd Floor, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |

^a Previously reported as "German Canadian House"

^b Previously reported as "Lions Gate Hospital (Unit 6 East)"

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| VCHA: Other Shared Living / Workplace | | |
|---------------------------------------|-----------------------|--------------|
| Facility Name | Total Confirmed Cases | Total Deaths |
| No New Facilities | - | - |

Individual Facilities FHA:

| FHA: Long Term Care / Assisted Living / Independent Living/ Acquired Brain Injury Unit | | | | | | |
|--|-----------------|--------|-----------------|--------|-----------------------|--------------|
| Facility Name | Residents | | Staff | | Totals | |
| | Confirmed Cases | Deaths | Confirmed Cases | Deaths | Total Confirmed Cases | Total Deaths |
| 1. Good Samaritan Delta View Care Centre - LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 2. Harrison West at Elm Village | 0 | 0 | 1 | 0 | 1 | 0 |
| 3. Thornebridge Gardens | 3 | 0 | 3 | 0 | 6 | 0 |
| 4. George Derby Centre 2 | 0 | 0 | 1 | 0 | 1 | 0 |
| 5. Chartwell Crescent Gardens, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 6. Langley Lodge 3, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 7. White Rock Seniors Village, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 8. Peace Portal Seniors Village, LTCF | 11 | 1 (↑1) | 4 | 0 | 15 | 1 (↑1) |
| 9. Chartwell Carrington House Retirement Residence, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 10. PICS Assisted Living | 0 | 0 | 1 | 0 | 1 | 0 |
| 11. NEW – Zion Park Manor, LTCF | 0 | 0 | 1 (↑1) | 0 | 1 (↑1) | 0 |
| 12. NEW – Rosemary Height Seniors Village, LTCF | 1 (↑1) | 0 | 1 (↑1) | 0 | 2 (↑2) | 0 |
| 13. NEW – The Village Langley | 0 | 0 | 1 (↑1) | 0 | 1 (↑1) | 0 |

| FHA: Acute Sites | | | | | | |
|--|-----------------|--------|-----------------|--------|-----------------------|--------------|
| Facility Name | Residents | | Staff | | Totals | |
| | Confirmed Cases | Deaths | Confirmed Cases | Deaths | Total Confirmed Cases | Total Deaths |
| 1. Delta Hospital 2S and 2N ^b | 18 | 6 | 26 (↑1) | 0 | 44 (↑1) | 6 |
| 2. Peace Arch Hospital-5N | 1 | 0 | 0 | 0 | 1 | 0 |
| 3. Surrey Memorial Hospital-5W | 6 | 1 | 3 | 0 | 9 | 1 |

^b Previously referred to as "Delta Hospital-2S"

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| FHA: Correctional Facilities | | | | | | |
|------------------------------|-----------------|--------|-----------------|--------|-----------------------|--------------|
| Facility Name | Residents | | Staff | | Totals | |
| | Confirmed Cases | Deaths | Confirmed Cases | Deaths | Total Confirmed Cases | Total Deaths |
| None at this time | - | - | - | - | - | - |

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FHA: The outbreaks in the following facilities have been declared over

| Facility Name | Residents | | Staff | | Totals | |
|--|-----------------|--------|-----------------|--------|-----------------|--------------|
| | Confirmed Cases | Deaths | Confirmed Cases | Deaths | Total Confirmed | Total Deaths |
| 1. Cherington Place | 7 | 3 | 5 | 0 | 12 | 3 |
| 2. Evergreen Hamlets - LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 3. Rideau Retirement Centre – LTCF | 1 | 0 | 0 | 0 | 1 | 0 |
| 4. Mission Memorial Hospital – MM-2S | 9 | 1 | 5 | 0 | 14 | 1 |
| 5. Langley Memorial Hospital long term care – Maple Hill | 1 | 1 | 2 | 0 | 3 | 1 |
| 6. Tabor Home | 1 | 1 | 0 | 0 | 1 | 1 |
| 7. Langley Lodge, LTCF | 51 | 26 | 16 | 0 | 67 | 26 |
| 8. New World Technologies | 0 | 0 | 3 | 0 | 3 | 0 |
| 9. Valhaven, LTCF | 3 | 1 | 6 | 0 | 9 | 1 |
| 10. Maersk Co Distributing | 0 | 0 | 2 | 0 | 2 | 0 |
| 11. Nature's Touch Frozen Fruits | 0 | 0 | 5 | 0 | 5 | 0 |
| 12. Oppenheimer Group | 0 | 0 | 4 | 0 | 4 | 0 |
| 13. Delta View, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 14. Evergreen Heights Complex, Assisted Living | 1 | 0 | 0 | 0 | 1 | 0 |
| 15. The Harrison at Elim Village, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 16. Shaughnessy Care Center, LTCF | 1 | 1 | 2 | 0 | 3 | 1 |
| 17. Amica Retirement Home, LTCF (White Rock) | 0 | 0 | 1 | 0 | 1 | 0 |
| 18. Langley Lodge, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 19. Langley Gardens, LTCF | 3 | 0 | 3 | 0 | 6 | 0 |
| 20. Guildford Seniors Village, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 21. MSA Manor, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 22. Swedish Canadian Manor, Assisted Living | 11 | 3 | 2 | 0 | 13 | 3 |
| 23. Cedarbrook Chateau, Independent Living | 3 | 0 | 2 | 0 | 5 | 0 |
| 24. Ridge Meadows Hospital (Medicine unit 3N), Acute | 11 | 4 | 1 | 0 | 12 | 4 |
| 25. MSA (Rehab Unit WP1W), Acute (includes Worthington Pavilion) | 10 | 4 | 6 | 0 | 16 | 4 |
| 26. Dufferin Care Centre, LTCF | 14 | 4 | 8 | 0 | 22 | 4 |
| 27. Ridge Meadows Hospital (Rehab AM) | 7 | 2 | 5 | 0 | 12 | 2 |
| 28. Ridge Meadows Hospital (Unit 3W) | 3 | 1 | 0 | 0 | 3 | 1 |
| 29. United Poultry ³ | 0 | 0 | 36 | 0 | 36 | 0 |
| 30. Mission Institution Medium Security Correctional Facility | 121 | 1 | 13 | 0 | 134 | 1 |
| 31. Residence at Clayton Heights, Acquired Brain Injury Unit | 3 | 2 | 2 | 0 | 5 | 2 |
| 32. Chartwell Willow, LTCF | 15 | 2 | 5 | 0 | 20 | 2 |
| 33. Eden Care Centre, LTCF | 8 | 1 | 0 | 0 | 8 | 1 |
| 34. Abbotsford Regional Hospital AB-4YICU & AB-4YHAU | 1 | 0 | 10 | 0 | 11 | 0 |
| 35. Worthington Pavilion, LTCF | 2 | 1 | 5 | 0 | 7 | 1 |
| 36. The Cedars in Mission, ALF | 1 | 0 | 0 | 0 | 1 | 0 |
| 37. New Vista Society, LTCF | 5 | 1 | 1 | 0 | 6 | 1 |
| 38. Superior Poultry | 0 | 0 | 61 | 0 | 61 | 0 |
| 39. Fraser Valley Specialty Poultry | 0 | 0 | 7 | 0 | 7 | 0 |
| 40. Beresford Warming Centre | 0 | 0 | 3 | 0 | 3 | 0 |
| 41. Nicola Lodge | 1 | 0 | 0 | 0 | 1 | 0 |
| 42. Fraser Valley Packers | 0 | 0 | 81 | 0 | 81 | 0 |

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| Facility Name | Residents | | Staff | | Totals | |
|---|-----------------|--------|-----------------|--------|-----------------|--------------|
| | Confirmed Cases | Deaths | Confirmed Cases | Deaths | Total Confirmed | Total Deaths |
| 43. Dania Home – Long Term Care Facility | 0 | 0 | 1 | 0 | 1 | 0 |
| 44. Maple Ridge Seniors Village – LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 45. Langley Memorial Hospital - 2N | 2 | 0 | 0 | 0 | 2 | 0 |
| 46. Derby Manor – Independent Living | 0 | 0 | 1 | 0 | 1 | 0 |
| 47. George Derby Centre | 3 | 1 | 4 | 0 | 7 | 1 |
| 48. Czorny Alzheimer's Centre | 0 | 0 | 1 | 0 | 1 | 0 |
| 49. MSA Manor 2 | 1 | 0 | 0 | 0 | 1 | 0 |
| 50. Queen's Park 3C-NMSK, Acute Care | 9 | 1 | 1 | 0 | 10 | 1 |
| 51. Bear Creek Villa | 1 | 0 | 0 | 0 | 1 | 0 |
| 52. Normanna – LTCF | 0 | 0 | 1 | 0 | 0 | 0 |
| 53. Loblaws Warehouse | 0 | 0 | 20 | 0 | 20 | 0 |
| 54. Surrey Memorial Hospital – SM-T72 | 2 | 1 | 2 | 0 | 4 | 1 |
| 55. Burnaby Hospital BH-3C | 1 | 0 | 5 | 0 | 6 | 0 |
| 56. Milieu Children and Family Services Society | 6 | 0 | 13 | 0 | 19 | 0 |
| 57. New Vista Care Centre | 26 | 11 | 18 | 0 | 44 | 11 |
| 58. Kin Village | 3 | 1 | 1 | 0 | 4 | 1 |

^a Three of these cases live in Fraser Health and are reported under Fraser Health Totals.

| FHA: Other Shared Living / Workplace | | |
|--|-----------------------|--------------|
| Facility Name | Total Confirmed Cases | Total Deaths |
| 1. MSJ Distribution at Valhalla Distribution | 31 Staff/other | 0 |
| 2. NEW - J&L Beef | 32 (↑32) Staff/ other | 0 |

Individual Facilities IHA:

| IHA: Long Term Care / Assisted Living / Independent Living | | | | | | |
|--|-----------------|--------|-----------------|--------|-----------------------|--------------|
| Facility Name | Residents | | Staff | | Totals | |
| | Confirmed Cases | Deaths | Confirmed Cases | Deaths | Total Confirmed Cases | Total Deaths |
| None at this time | - | - | - | - | - | - |

| IHA: Correctional Facilities | | | | | | |
|------------------------------|-----------------|--------|-----------------|--------|-----------------------|--------------|
| Facility Name | Residents | | Staff | | Totals | |
| | Confirmed Cases | Deaths | Confirmed Cases | Deaths | Total Confirmed Cases | Total Deaths |
| None at this time | | | | | | |

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| IHA: Other Shared Living/ Workplace | | |
|--------------------------------------|----------------------------|--------------|
| Facility Name | Total Confirmed Cases | Total Deaths |
| Fed Ex Office (Kelowna Airport Area) | 3 Staff/other | 0 |
| Tim Hortons, Merritt | 11 (↑6) staff/other | 0 |

| IHA: The outbreaks in the following facilities have been <u>declared over</u> | | | | | | |
|---|-----------------|--------|-----------------|--------|-----------------------|--------------|
| Facility Name | Residents | | Staff | | Totals | |
| | Confirmed Cases | Deaths | Confirmed Cases | Deaths | Total Confirmed Cases | Total Deaths |
| 1. Calvary Chapel Church | 0 | 0 | 7 | 0 | 7 | 0 |
| 2. Krazy Cherry Farm | 0 | 0 | 4 | 0 | 4 | 0 |
| 3. Okanagan Correctional Centre High Security | 1 | 0 | 0 | 0 | 1 | 0 |
| 4. Kootenay Street Village | 0 | 0 | 1 | 0 | 1 | 0 |
| 5. Hawthorn Park/Orchard Manor, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 6. Byland Nursery, Workplace/Communal living | 0 | 0 | 23 | 0 | 23 | 0 |
| 7. Okanagan Correctional Centre 2 | 0 | 0 | 7 | 0 | 7 | 0 |

Testing Inclusive of Community Assessment Sites (as of Oct 18/23:59)

| Date | Total Patient Tests Completed ^{a,b} | Tested Non-Positive | Tested Positive ^c | Patient Samples Pending | Projected Testing Capacity for Today |
|--------|--|--------------------------|------------------------------|-----------------------------------|--------------------------------------|
| Oct 18 | 731,319 (↑8,104) | 717,984 (↑7,893) | 13,335 (↑211) | 3,546 (↓1,640^d) | 15,285 (↑454^d) |
| Oct 17 | 723,215 (↑11,193) | 710,091 (↑11,047) | 13,124 (↑146) | | |
| Oct 16 | 712,022 (↑8,618) | 699,044 (↑8,387) | 12,978 (↑231) | | |

^a Total tests completed are reported by the BCCDC and **include** tests with invalid lab codes (failed tests, distinct from indeterminate tests which are weak positives).

^b The change in total tests from day-to-day **only includes** valid tests and these numbers are reflected on the BCCDC Dashboard website.

^c We are now receiving total positive test numbers from BCCDC. As such, the increase in daily positive tests will often be higher than the daily positive case counts due to the possibility of multiple positive tests per positive case.

^d Indicated changes are relative to numbers from Friday, October 16.

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BCCDC Population Health Survey “Your Story, Our Future” (as of June 1/10:30am)

This survey is now closed. No further submissions will occur.

| Date | Surveys Completed to Date |
|--------|---------------------------|
| June 1 | 356,196 |
| May 30 | n/a |
| May 29 | n/a |
| May 28 | n/a |
| May 27 | 328,618 |
| May 25 | 313,350 |
| May 23 | 305,000 |
| May 22 | n/a |

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International Arrivals (as of Oct 18/23:59)

| Arrivals by Method | | | |
|---------------------------|---------------------|-----------------------|-----------------------|
| Description | Oct 5 – Oct 11 | Previous Week's Total | YTD April 10 – Oct 11 |
| Total Air Arrivals | 4,389 | 5,070 | 104,792 |
| Total Land Passengers | 1,200 | 1,215 | 61,948 |
| Total Marine Crossings | 3 | - | 211 |
| Total Unknown Entry Point | 156 | 133 | 2,961 |
| Total Arrivals | 5,748 (↓670) | 6,418 | 169,912 |

| Self Isolation Plan | | | |
|-------------------------------------|-----------------|-------------------|--------------------|
| Description | Daily Total | Previous 24 hours | YTD Since April 10 |
| SI Plan No Support Required | 40 | 40 | 37,352 |
| SI Plan Support Required | 2 | 27 | 2,597 |
| Total Registered¹ | 42 (↓25) | 67 | 39,949 |

¹SI Plans as of April 11th including the future travel registered plans. One SI Plan is completed for each family/group travelling. Does not include April 8-11th as those are from interim process and are being cleaned up and reconciled. Support required indicates support for accommodation and supplies (medication, groceries, etc.).

| Accommodations Required* | | | |
|---|-------------|-------------------|--------------------|
| Description | Daily Total | Previous 24 hours | YTD Since April 10 |
| Currently in Provincial YVR Accommodation | - | - | 109 |
| Currently in Provincial Land Accommodation (Canadian Red Cross) | - | - | 47 |
| Total Provided Accommodation | - | - | 156 |

*Tracking and reporting accommodations has moved to the Federal Government of Canada and is not being updated on the Daily Minister's Report at this time. Efforts are being made to collect accommodations data for future reporting.

| Follow-Up Calls | | | |
|--|-------------|-------------------|--------------------|
| Description | Daily Total | Previous 24 hours | YTD Since April 10 |
| Calls Confirmed SI plan being followed | - | 322 | 102,994 |
| Call not answered | - | 408 | 99,030 |
| Referred to 811/APP | - | - | 386 |
| Referred to PSSG | - | - | 8,583 |
| Referred to Tier 2 for follow-up | - | - | 14,518 |
| Total Citizen Calls² | - | 771 (↓875) | 212,095 |

² The Total Citizen Calls is a direct count from the Service BC system. The total is not a sum of the other rows; as an example, a referral to 811 can be a Confirmed SI plan call and a tier 2 call at the same time.

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| Temporary Foreign Workers | | | |
|---------------------------------|-------------|-------------------|--------------------|
| Description | Daily Total | Previous 24 hours | YTD Since April 10 |
| Total Temporary Foreign Workers | 19 (↑19) | - | 4,712 |

Occupancy Rates & ED Visits (as of Oct 18/23:59)

| | Pre-COVID-19 Response Occupancy Rate (Dec 12 2019) | Current Occupancy Rate Snapshot | Change in Occupancy Rate | Total Vacant Beds* | Total Beds | Total Adult Critical Care Beds | Adult Critical Care Bed Occupancy Rate | Total Vacant Adult Critical Care Beds | ED Visits (past 24 hours) |
|------------------|--|---------------------------------|--------------------------|--------------------|---------------|--------------------------------|--|---------------------------------------|---------------------------|
| IHA ^a | 102.9% | 92.0% | -10.9% | 116 | 1,445 | 84 | 71.4% | 24 | 1,042 |
| FHA | 106.9% | 59.5% | -47.4% | 1,585 | 3,918 | 268 | 42.2% | 155 | 1,640 |
| VCHA | 100.5% | 84.2% | -16.3% | 371 | 2,343 | 184 | 63.0% | 68 | 938 |
| VIHA | 106.6% | 89.0% | -17.6% | 210 | 1,901 | 73 | 72.6% | 20 | 926 |
| NHA | 105.0% | 60.6% | -44.4% | 337 | 855 | 58 | 43.1% | 33 | 467 |
| PHSA | 73.8% | 62.1% | -11.7% | 266 | 701 | 28 | 25.0% | 21 | 94 |
| BC Total | 103.5% | 74.2% (↓0.1%) | -29.3% | 2,885 (↑11) | 11,163 | 695 | 53.8% (↓1.5%) | 321 (↑10) | 5,107 (↓574) |
| Previous Totals | | | | | | | | | |
| Oct 16 | 103.5% | 74.3% (↓1.9%) | -29.2% | 2,874 (↑219) | 11,163 | 695 | 55.3% (↓3.5%) | 311 (↑25) | 5,681 (↑18) |
| Oct 15 | 103.5% | 76.2% (↑0.3) | -27.3% | 2,655 (↓38) | 11,163 | 695 | 58.8% (↓0.3%) | 286 (↑2) | 5,663 (↑125) |
| Oct 14 | 103.5% | 75.9% (↑0.8) | -27.6% | 2,693 (↓85) | 11,163 | 695 | 59.1% (↑1.1%) | 284 (↓8) | 5,538 (↓313) |
| Oct 13 | 103.5% | 75.1% (↑1.8) | -28.4% | 2,778 (↓206) | 11,163 | 695 | 58.0% (↑3.0%) | 292 (↓21) | 5,861 (↑647) |
| Oct 12 | 103.5% | 73.3% (↑1.5) | -30.2% | 2,984 (↓161) | 11,163 | 695 | 55.0% (↑0.5%) | 313 (↓3) | 5,214 (↑153) |
| Oct 11 | 103.5% | 71.8% (↓2.0) | -31.7% | 3,145 (↑220) | 11,163 | 695 | 54.5% (↑0.6) | 316 (↑4) | 5,061 (↓726) |
| Oct 9 | 103.5% | 73.8% (↓2.5) | -29.7% | 2,925 (↑277) | 11,163 | 695 | 55.1% (↓2.2) | 312 (↑15) | 5,787 (↑14) |
| Oct 8 | 103.5% | 76.3% (↓0.1) | -27.2% | 2,648 (↑18) | 11,163 | 695 | 57.3% (↓4.3%) | 297 (↑30) | 5,773 (↓157) |
| Oct 7 | 103.5% | 76.4% (↓0.2) | -27.1% | 2,630 (↑14) | 11,163 | 695 | 61.6% (↑1.2) | 267 (↓8) | 5,930 (↓28) |

*Excludes Critical Care NICU Bassinets

^a 6 Critical Care beds in IHA are currently counted as ICU/HAU, however they can only function as HAU and cannot function as ICU

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| Current Neonatal Bassinet Occupancy Rate | | | |
|--|-------------------------------|--|--------------------------------------|
| Health Authority | Total Critical Care Bassinets | Critical Care Bassinets Occupancy Rate | Total Vacant Critical Care Bassinets |
| IHA | 14 | 100.0% | 0 |
| FHA | 112 | 50.9% | 55 |
| VCHA | 21 | 38.1% | 13 |
| VIHA | 31 | 61.3% | 12 |
| NHA | 8 | 150.0% | -4 |
| PHSA | 70 | 70.0% | 21 |
| BC Total | 256 | 62.1% | 97 (↑3) |
| Previous Totals | | | |
| Oct 16 | 256 | 63.3% | 94 (↑11) |
| Oct 15 | 256 | 67.6% | 83 (↑1) |
| Oct 14 | 256 | 68.0% | 82 (↓4) |
| Oct 13 | 256 | 66.4% | 86 (↓4) |
| Oct 12 | 256 | 64.8% | 90 (↑5) |
| Oct 11 | 256 | 66.8% | 85 (↓6) |
| Oct 9 | 256 | 64.5% | 91 (↑3) |
| Oct 8 | 256 | 65.6% | 88 (↓1) |
| Oct 7 | 256 | 65.2% | 89 (↑3) |

Emergency Department Visits (as of Oct 18/23:59)

| Emergency Department Visits, March 9 and Oct 18, by Health Authority | | | |
|--|--------------|--------------|---------------|
| Health Authority | 09-Mar | 18-Oct | % Change |
| IHA | 1,388 | 1,042 | -24.9% |
| FHA | 2,092 | 1,640 | -21.6% |
| VCHA | 1,227 | 938 | -23.6% |
| VIHA | 964 | 926 | -3.9% |
| NHA | 733 | 467 | -36.3% |
| PHSA | 155 | 94 | -39.4% |
| Total | 6,559 | 5,107 | -22.1% |

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BC Emergency Health Services Influenza Like Illness (ILI) Calls (as of Oct 18/23:59)

| ILI Events | | | | | | |
|--|-----------|-----------|----------|-----------|-----------|-----------------|
| Date | FHA | IHA | NHA | VCHA | VIHA | TOTAL ILI |
| Oct 18 | 45 | 21 | 6 | 32 | 26 | 130 (↑6) |
| Oct 17 | 48 | 14 | 7 | 30 | 25 | 124 (↓56) |
| Oct 16 | 63 | 32 | 11 | 38 | 36 | 180 (↑10) |
| Oct 15 | 57 | 30 | 10 | 37 | 36 | 170 (↓5) |
| Oct 14 | 61 | 34 | 4 | 43 | 33 | 175 (↓9) |
| Oct 13 | 64 | 31 | 20 | 38 | 31 | 184 (↑34) |
| Oct 12 | 50 | 27 | 10 | 28 | 35 | 150 |
| Oct 11 | 41 | 24 | 12 | 41 | 32 | 150 (↓10) |
| Oct 10 | 58 | 25 | 11 | 42 | 24 | 160 (↑13) |
| Oct 9 | 45 | 27 | 10 | 35 | 30 | 147 (↓30) |
| Average Pre-COVID-19 ILI Events was ~6 events/week across BC | | | | | | |

BC Emergency Health Services Total Call Volumes (as of Oct 18/23:59)

| Provincial Call Volumes for BCEHS | | | | | | |
|---|------------|------------|------------|------------|-----------|---------------------|
| Date | IHA | FHA | VCHA | VIHA | NHA | TOTAL |
| Oct 18 | 247 | 507 | 330 | 254 | 94 | 1,432 (↓109) |
| Oct 17 | 511 | 344 | 306 | 116 | 511 | 1,541 (↓27) |
| Oct 16 | 510 | 348 | 310 | 111 | 510 | 1,568 (↑91) |
| Oct 15 | 291 | 477 | 334 | 282 | 93 | 1,477 (↓11) |
| Oct 14 | 286 | 482 | 333 | 298 | 89 | 1,488 (↓67) |
| Oct 13 | 268 | 542 | 329 | 291 | 125 | 1,555 (↑206) |
| Oct 12 | 249 | 407 | 314 | 270 | 109 | 1,349 (↓106) |
| Oct 11 | 284 | 462 | 324 | 272 | 113 | 1,455 (↑13) |
| Oct 10 | 274 | 486 | 329 | 240 | 113 | 1,442 (↓206) |
| Oct 9 | 297 | 534 | 375 | 309 | 133 | 1,648 (↑159) |
| Average Pre-COVID (Mar 2019) BCEHS Call Volume: 1,540/day | | | | | | |

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8-1-1 Data (as of Oct 18/23:59)

| Date | Calls Received | Calls Answered | Abandon Rate % | Average Wait (mins) | Max Wait of Answered (mins) | Average Handle Time (mins) |
|---|---------------------|---------------------|----------------|---------------------|-----------------------------|----------------------------|
| Oct 18 | 2,598 (↑187) | 2,526 (↑144) | 2.8% | 0.7 | 9.8 | 3.2 |
| Oct 17 | 2,411 (↓703) | 2,382 (↓626) | 1.2% | 0.3 | 5.0 | 3.0 |
| Oct 16 | 3,114 (↓374) | 3,008 (↓166) | 3.4% | 0.7 | 9.0 | 2.7 |
| Oct 15 | 3,485 (↓295) | 3,174 (↓17) | 8.9% | 2.1 | 24.7 | 2.8 |
| Oct 14 | 3,780 (↓448) | 3,191 (↓522) | 15.6% | 4.4 | 41.5 | 3.0 |
| Oct 13 | 4,228 (↑1,446) | 3,713 (↑936) | 12.2% | 3.3 | 29.9 | 3.4 |
| Oct 12 | 2,782 (↑245) | 2,777 (↑264) | 0.2% | 0.1 | 2.0 | 3.1 |
| Oct 11 | 2,537 (↓173) | 2,513 (↓140) | 0.9% | 0.4 | 6.2 | 2.8 |
| Oct 10 | 2,710 (↓753) | 2,653 (↓490) | 2.1% | 0.6 | 6.2 | 2.8 |
| Oct 9 | 3,463 (↓699) | 3,143 (↓230) | 9.2% | 2.2 | 20.3 | 3.1 |
| Pre-COVID-19 call volume was 1,250/day | | | | | | |

Total calls received compared to COVID-19 specific calls per day are as follows:

- October 18-2020 of the 2,598 calls received, 1,230 were COVID-19 related
- October 17-2020 of the 2,411 calls received, 1,054 were COVID-19 related
- October 16-2020 of the 3,114 calls received, 1,567 were COVID-19 related

Efforts to enhance capacity and meet demand include:

- 38 additional nurses added to staff complement.
- 61 Patient navigation staff added to staff complement.
- 5 Medical office assistants to support the new 8-1-1 virtual physician model. Recruitment to add additional, temporary medical office assistants is in progress.
- To date, a total of **12,830 (↑213)** calls have been referred to a virtual physician for consultation.

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Self Assessment Tool - BCCDC.com (as of Oct 18/23:59)

| Date | Distinct Users (last 24 hours) | Peak Activity (users/min) | Average Activity (users/hour) | BC-based Users |
|---------------|-----------------------------------|------------------------------|----------------------------------|-------------------|
| Oct 18 | 7,064 (↑303) | 21.2 | 294.3 | 98.2% |
| Oct 17 | 6,761 (↓3,548) | 21.7 | 281.7 | 98.2% |
| Oct 16 | 10,309 (↓986) | 31.7 | 429.5 | 98.2% |
| Oct 15 | 11,295 (↓1,169) | 37.3 | 470.6 | 98.2% |
| Oct 14 | 12,464 (↓1,087) | 39.3 | 519.3 | 98.2% |
| Oct 13 | 13,551 (↑5,594) | 43.6 | 564.6 | 98.2% |
| Oct 12 | 7,957 (↑1,482) | 24.2 | 331.5 | 98.2% |
| Oct 11 | 6,475 (↓616) | 18.5 | 269.8 | |
| Oct 10 | 7,091 (↓3,686) | 21.4 | 295.5 | |
| Oct 9 | 10,777 (↓1,568) | 33.6 | 449.0 | |

BC COVID19 APP (as of Oct 18/23:59)

| Date | Total App Users |
|---------------|-------------------------|
| Oct 18 | 394,319 (↑1,158) |
| Oct 17 | 393,161 (↑836) |
| Oct 16 | 392,325 (↑1,398) |
| Oct 15 | 390,927 (↑1,253) |
| Oct 14 | 389,674 (↑1,510) |
| Oct 13 | 388,164 (↑1,676) |
| Oct 12 | 386,488 (↑1,154) |
| Oct 11 | 385,334 (↑918) |
| Oct 10 | 384,416 (↑983) |
| Oct 9 | 383,433 (↑1,313) |

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Virtual Health Usage (Zoom and Intouch Tools) (as of Oct 14/23:59)*

* Next update is on Oct 21.

| Date (week of) | Active Virtual Health Users (by week) |
|----------------|---------------------------------------|
| Oct 5 | 7,751 (↑1,323) |
| Sept 28 | 6,428 (↑582) |
| Sept 21 | 5,846 (↓218) |
| Sept 14 | 6,064 (↑1,171) |
| Sept 7 | 4,893 (↓263) |
| August 31 | 5,156 (↑136) |
| August 24 | 5,020 (↑150) |
| August 17 | 4,870 (↑174) |
| August 10 | 4,696 (↑274) |
| August 3 | 4,422 (↓588) |

- Since March 16th 28,136 users have been provisioned for virtual health licenses.

Home Health Monitoring (as of Oct 16/16:00)

| Date | Total Actively Monitored COVID Patients | Total Patients Discharged since March 26 |
|---|---|--|
| Oct 16 | 413 (↓7) | 7,520 (↑13) |
| Oct 15 | 420 | 7,507 (↑12) |
| Oct 14 | 420 (↓14) | 7,495 (↑17) |
| Oct 13 | 434 (↑20) | 7,478 (↑58) |
| Oct 9 | 414 (↓6) | 7,420 (↑10) |
| Oct 8 | 420 (↓15) | 7,410 (↑23) |
| Oct 7 | 435 (↑6) | 7,387 (↑16) |
| Oct 6 | 429 (↑7) | 7,371 (↑7) |
| Oct 5 | 422 (↑26) | 7,364 (↑33) |
| Oct 2 | 396 (↓11) | 7,331 (↑15) |
| Total COVID Patients monitored to date: 7,933 (↑6) | | |

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1-888-COVID19 (as of Oct 18/23:59)

| Date | Calls Received | Calls Answered | Average Speed of Answer (Min:Sec) | Abandon Rate | Max Wait (Min:Sec) | Average Handle Time (Min:Sec) | Texts |
|---------------|------------------|------------------|-----------------------------------|--------------|--------------------|-------------------------------|----------|
| Oct 18 | 296 (↓52) | 295 (↓48) | 00:01 | 0.3% | 04:54 | 02:24 | 4 |
| Oct 17 | 348 (↓144) | 343 (↓146) | 00:00 | 1.1% | 04:38 | 02:25 | 9 |
| Oct 16 | 492 (↓24) | 489 (↓17) | 00:22 | 0.4% | 03:24 | 02:48 | 4 |
| Oct 15 | 516 (↓34) | 506 (↓23) | 01:06 | 1.7% | 13:29 | 02:44 | 13 |
| Oct 14 | 550 (↓65) | 529 (↓75) | 00:31 | 1.6% | 07:46 | 02:40 | 25 |
| Oct 13 | 615 (↑326) | 604 (↑323) | 00:22 | 1.8% | 10:55 | 02:31 | 20 |
| Oct 12 | 289 (↑3) | 281 (↓3) | 00:00 | 2.8% | 04:50 | 02:31 | 5 |
| Oct 11 | 286 (↓78) | 284 (↓78) | 00:00 | 0.7% | 03:27 | 02:30 | 5 |
| Oct 10 | 364 (↓231) | 362 (↓221) | 00:00 | 0.5% | 03:02 | 02:30 | 5 |
| Oct 9 | 595 (↓35) | 583 (↓37) | 00:41 | 2.0% | 04:28 | 02:55 | 9 |

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Chat Bot / Digital Assistant (as of Oct 18/17:00)

| Sessions (Measured from 17:00 to 16:59) | |
|---|-----------------------------|
| Date | Number of Sessions (to 5pm) |
| Oct 18 | 10,531 (↓2,493) |
| Oct 17 | 13,024 (↑2,660) |
| Oct 16 | 10,364 (↑365) |
| Oct 15 | 9,999 (↓485) |
| Oct 14 | 10,484 (↑1,214) |
| Oct 13 | 9,270 (↑2,193) |
| Oct 12 | 7,077 (↑313) |
| Oct 11 | 6,764 (↓1,855) |
| Oct 10 | 8,619 (↓2,439) |
| Oct 9 | 11,058 (↑434) |
| 1,935,217 sessions since 4pm Thursday April 10 | |

Average of **1.6** questions per session.

The top questions for the past week have been:

| Question Type | % |
|--|------|
| When can I get my results? | 35.7 |
| How many cases in BC today? | 4.9 |
| I am having COVID-like symptoms, do I have COVID? | 4.5 |
| What do I do if my test is negative? | 2.8 |
| Should I get tested? | 2.5 |
| Can I travel out of province? | 2.4 |
| I am a healthcare worker - where can I get tested? | 1.9 |
| What do I do if I was outside of Canada? | 1.8 |
| Is there a vaccine? | 1.7 |
| Will my flu shot protect me? | 1.4 |

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BC 2-1-1 Referral Line (as of Oct 18/23:59)

| Date | Incoming Calls | Calls Answered | Wait Time (Min:Sec) | Abandonment Rate | Max Wait of Answered Calls (Min:Sec) | Average Handle Time (Min:Sec) |
|---------------|-----------------|-----------------|---------------------|------------------|--------------------------------------|-------------------------------|
| Oct 18 | 16 (↓10) | 13 (↓11) | 0:35 | 19% | 3:23 | 2:54 |
| Oct 17 | 26 (↓13) | 24 (↓8) | 0:11 | 8% | 0:41 | 5:50 |
| Oct 16 | 39 (↓3) | 32 (↓7) | 0:26 | 18% | 3:24 | 4:34 |
| Oct 15 | 42 (↑12) | 39 (↑15) | 0:21 | 7% | 3:36 | 5:13 |
| Oct 14 | 30 (↓6) | 24 (↓6) | 1:08 | 20% | 5:54 | 4:10 |
| Oct 13 | 36 (↑23) | 30 (↑18) | 1:44 | 17% | 10:42 | 7:29 |
| Oct 12 | 13 (↓8) | 12 (↓9) | 0:48 | 8% | 7:21 | 13:07 |
| Oct 11 | 21 (↑3) | 21 (↑4) | 0:39 | 0% | 8:19 | 4:51 |
| Oct 10 | 18 (↓27) | 17 (↓21) | 0:21 | 6% | 3:46 | 3:17 |
| Oct 9 | 45 (↑18) | 38 (↑14) | 0:33 | 16% | 14:07 | 4:18 |

Note: Data in table above is data recorded for Safe Seniors, Strong Communities program only and does not reflect the bc211 business activities related to other community referrals.

Service Activity to Date^[1]:

- 367,954 (552^[2]) total services provided:
 - 188,496 (367) wellness visits and needs assessments^[3]
 - 37,089 (9) grocery deliveries
 - 87,654 (146) meals prepared or packaged and delivered
 - 957 (1) prescriptions picked up and delivered
 - 3,900 (1) transportation services
 - 530 (0) laundry services
 - 49,328 (28) other services^[4]

Total 211 Registrations to Date:

| | bc211 Registrations | Direct Better at Home Registrations | Total |
|-------------------|---------------------|-------------------------------------|-------------|
| Seniors | 4,982 (12) | 10,933 (4) | 15,915 (16) |
| Volunteers | 7,443 (10) | 3,724 (2) | 11,167 (12) |

^[1] Manual data submission may encounter delays and result in data being restated periodically.

^[2] Added in this reporting period.

^[3] Initial contacts, virtual visits, and phone check-ins.

^[4] Other services encompass ad-hoc requests such as assistance with IT, online shopping, etc.

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Temporary Emergency Registrants (as of Oct 2/11:30)

The most recent update on “temporary emergency registrant” and willing-to-redeploy” data includes totals as of Sept 30 (reporting is as of Sept 24 for nursing professionals, and as of Oct 2 for pharmacists). The next update will be provided on Monday, November 2, 2020.

The College of Physicians and Surgeons (CPSBC) deactivated the TER class of registration as of June 30; however, the list could be reactivated within 24-48 hours if needed and the CPSBC is open to registering physicians on a temporary emergency basis at the request of an HA where a need has been identified.

| Temporary Emergency Registrants - Physicians | | | | | | | | | | | | | | | | | |
|--|------------------|------------|---------------------|---------------------------------|---------------|----------------------|------------|----------------|----------------|---------------|----------------------------|-----------------|------------------------|------------------|----------------------|---------|---------------------------|
| Date | Family Physician | Pediatrics | Infectious Diseases | Public Health/ Preventative Med | Community Med | Medical Microbiology | Psychiatry | Anesthesiology | Internal Med * | Ophthalmology | OBGYN/ Maternal -fetal med | General Surgery | Obstetrics/ Gynecology | Occupational Med | Diagnostic Radiology | Urology | Total Registrants to Date |
| Sept 30 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Aug 28 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| July 31 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| July 3 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| June 26 | 40 | 3 | 1 | 1 | 1 | 1 | 7 | 6 | 6 | 1 | 2 | 1 | 1 | 1 | 1 | 1 | 74 |
| June 19 | 40 | 3 | 1 | 1 | 1 | 1 | 7 | 6 | 6 | 1 | 2 | 1 | 1 | 1 | 1 | 1 | 74 |
| June 12 | 40 | 3 | 1 | 1 | 1 | 1 | 7 | 6 | 6 | 1 | 2 | 1 | 1 | 1 | 1 | 1 | 74 |
| June 5 | 40 | 3 | 1 | 1 | 1 | 1 | 7 | 6 | 6 | 1 | 2 | 1 | 1 | 1 | 1 | 1 | 74 |
| May 29 | 40 | 3 | 1 | 1 | 1 | 1 | 7 | 6 | 6 | 1 | 2 | 1 | 1 | 1 | 1 | 1 | 74 |
| May 22 | 40 | 3 | 1 | 1 | 1 | 1 | 7 | 6 | 6 | 1 | 2 | 1 | 1 | 1 | 1 | 1 | 74 |

*Internal Medicine includes 1 Gastroenterology, 1 Critical Care Medicine and 1 Nephrology.

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| Temporary Emergency Registrants - Nursing | | | | | | | |
|---|--------------------------------|------------------|------------------------------|--------------------|------------------------|-----------------|---------------------------|
| Date | Licensed Practical Nurse (LPN) | Registered Nurse | Registered Psychiatric Nurse | Nurse Practitioner | Health Care Assistant* | | Total Registrants to Date |
| | | | | | HCA (New) | HCA (Temporary) | |
| Sept 30 | 90 | 499 | 4 | 2 | 2,230 | 234 | 3,059 (↑298) |
| Aug 28 | 87 | 466 | 4 | 2 | 1,978 | 224 | 2,761 (↑277) |
| July 31 | 83 | 452 | 5 | 2 | 1,727 | 214 | 2,484 (↑234) |
| July 3 | 79 | 441 | 5 | 2 | 1,516 | 207 | 2,250 (↑56) |
| June 26 | 78 | 439 | 4 | 2 | 1,464 | 207 | 2,194 (↑72) |
| June 19 | 77 | 439 | 4 | 2 | 1,395 | 205 | 2,122 (↑55) |
| June 12 | 78 | 439 | 4 | 4 | 1,339 | 203 | 2,067 (↑55) |
| June 5 | 79 | 440 | 4 | 4 | 1,285 | 200 | 2,012 (↑52) |
| May 29 | 80 | 438 | 4 | 4 | 1,235 | 199 | 1,960 (↑2) |
| May 22 | 77 | 436 | 4 | 4 | 1,156 | 197 | 1,874 (↑65) |

*HCA numbers reflect new temporary registrant category added April 7, 2010. Prior to April 7, HCA reporting reflected new/full HCAs only.

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| Temporary Emergency Registrants – Allied Health | | | | | | | |
|---|------------------------|----------------|---------------------|---------------------------|---------------------|-------------------------|---------------------------|
| Date | Midwives | Social Workers | Pharmacists | Dieticians | Physical Therapists | Occupational Therapists | Total Registrants to Date |
| Sept 30 | 0 | 54 | 37 | 10 | 0 | 0 | 101 (↑14) |
| Aug 28 | 0 | 43 | 34 | 10 | 0 | 0 | 87 (↑10) |
| July 31 | 0 | 34 | 33 | 10 | 0 | 0 | 77 (↑13) |
| July 3 | 0 | 26 | 28 | 10 | 0 | 0 | 64 (↓9) |
| June 26 | 9 | 26 | 28 | 10 | 0 | 0 | 73 (↑3) |
| June 19 | 9 | 24 | 27 | 10 | 0 | 0 | 70 (↑3) |
| June 12 | 9 | 21 | 27 | 10 | 0 | 0 | 67 (↓1) |
| June 5 | 10 | 21 | 27 | 10 | 0 | 0 | 68 (↑3) |
| May 29 | 10 | 19 | 26 | 10 | 0 | 0 | 65 (↑4) |
| May 22 | 10 | 17 | 24 | 10 | 0 | 0 | 61 (↑1) |
| Number of Private Practice Registrants Willing to be Redeployed - Allied Health | | | | | | | |
| Date | Occupational Therapist | Dieticians | Physical Therapists | Total Registrants to Date | | | |
| Sept 30 | 130 | 44 | 392 | 566 | | | |
| Aug 28 | 130 | 44 | 392 | 566 | | | |
| July 31 | 130 | 44 | 392 | 566 | | | |
| July 3 | 130 | 44 | 392 | 566 | | | |
| June 26 | 130 | 44 | 392 | 566 | | | |
| June 19 | 130 | 44 | 392 | 566 | | | |
| June 12 | 130 | 44 | 392 | 566 | | | |
| June 5 | 130 | 44 | 392 | 566 | | | |
| May 29 | 130 | 44 | 392 | 566 | | | |
| May 22 | 130 | 44 | 392 | 566 | | | |

Note:

The College of Dieticians, College of Physical Therapists and College of Occupational Therapists have emergency registration in place. The current focus is to contact registrants impacted by COVID-19 private practice closures regarding their willingness to be redeployed to work in a health authority as part of the pandemic response.

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PHO Orders

October 9, 2020: The PHO repealed and replaced the order of August 7, 2020 on [Gathering and Events](#).

October 9, 2020: The PHO repealed and replaced the order of August 7, 2020 on [Food and Liquor Serving Premises](#).

September 16, 2020: The PHO issued an order on [Registered Nurse Public Health Pharmacotherapy](#).

August 30, 2020: The Federal Chief PHO issued updates to the [Federal Quarantine Order](#) on Minimizing the Risk of Exposure to COVID-19 in Canada.

July 2, 2020: The PHO repealed and replaced the order of April 23, 2020 on [Industrial Camps](#).

May 29, 2020: The PHO issued an order on [Overnight Camps for Children and Youth](#).

May 28, 2020: The PHO repealed and replaced the PHO oral order of March 27, 2020 and the written order of April 15, 2020 on [Vending Markets](#).

May 14, 2020: The PHO cancelled the order of April 16, 2020 on [Personal Services](#).

May 14, 2020: The PHO issued an order on [Workplace COVID-19 Safety Plans](#).

May 7, 2020: The PHO issued an order on [Licensed Practical Nurse SARS-CoV-2 Swabbing](#).

April 16, 2020: The PHO confirmed and supplemented the oral order of March 21, 2020 on [Personal Services](#).

April 15, 2020: The PHO amended the order of April 10, 2020 on [Health Care Labour Adjustment](#) with respect to [Facility Staff Assignment](#).

April 14, 2020: The PHO amended the order of April 10, 2020 on [Health Care Labour Adjustment](#) with respect to [Travellers and Employers](#).

April 10, 2020: The PHO issued an order on [Health Care Labour Adjustment](#).

March 26, 2020: The PHO issued an order on [Information Collection from Long Term Care Facility Staff](#).

For other COVID-19 related notices and guidance please see the following:

[PHO COVID-19 Orders, Notices & Guidance](#)

[BCCDC COVID-19 Care Resources](#)

Oct 19, 2020

Daily COVID-19 Report

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Contents

| | |
|--|----|
| Case Counts (as of Oct 19/10:00) | 2 |
| Epi-Linked Probable Cases (as of Oct 19/10:00) | 3 |
| Long Term Care / Assisted Living / Independent Living / Facilities (as of Oct 19/10:00)..... | 4 |
| Testing Inclusive of Community Assessment Sites (as of Oct 18/23:59) | 11 |
| BCCDC Population Health Survey “Your Story, Our Future” (as of June 1/10:30am) | 12 |
| International Arrivals (as of Oct 18/23:59) | 13 |
| Occupancy Rates & ED Visits (as of Oct 18/23:59) | 14 |
| Emergency Department Visits (as of Oct 18/23:59) | 15 |
| BC Emergency Health Services Influenza Like Illness (ILI) Calls (as of Oct 18/23:59) | 16 |
| BC Emergency Health Services Total Call Volumes (as of Oct 18/23:59)..... | 16 |
| 8-1-1 Data (as of Oct 18/23:59) | 17 |
| Self Assessment Tool - BCCDC.com (as of Oct 18/23:59) | 18 |
| BC COVID19 APP (as of Oct 18/23:59) | 18 |
| Virtual Health Usage (Zoom and Intouch Tools) (as of Oct 14/23:59)* | 19 |
| Home Health Monitoring (as of Oct 16/16:00)..... | 19 |
| 1-888-COVID19 (as of Oct 18/23:59) | 20 |
| Chat Bot / Digital Assistant (as of Oct 18/17:00) | 21 |
| BC 2-1-1 Referral Line (as of Oct 18/23:59) | 22 |
| Temporary Emergency Registrants (as of Oct 2/11:30)..... | 23 |
| PHO Orders..... | 26 |

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Case Counts (as of Oct 19/10:00)

| Date | Total Cases (lab confirmed and lab probable) | New Cases (last 24 hrs, incl. Epi) | Recovered Cases | Currently in Hospital | Currently in ICU (and HAU) | Mechanical Ventilated (MV) | Deaths |
|--------|--|---|--------------------|-----------------------------|----------------------------------|----------------------------------|----------|
| Oct 19 | 11,475 (↑175 ^a) | 174 | 9,753 (↑366) | 67 (↓5) | 19 (↓1) | 12 (↑1) | 253 (↑1) |
| Oct 18 | 11,300 (↑153) | 153 | | | 20 (↓2) | 11 | 252 |
| Oct 17 | 11,147 (↑165 ^b) | 172 | | | 22 (↓4) | 11 (↓1) | 252 (↑1) |

FHA:

| Date | Total Cases | New Cases (last 24 hrs, incl. Epi) | Recovered Cases | Currently in Hospital | Currently in ICU (and HAU) | Mechanical Ventilated (MV) | Deaths |
|--------|----------------------------|---|--------------------|-----------------------------|----------------------------------|----------------------------------|----------|
| Oct 19 | 6,152 (↑122) | 122 | 4,941 (↑240) | 38 (↓3) | 8 | 5 | 117 (↑1) |
| Oct 18 | 6,030 (↑119) | 119 | | | 8 (↓2) | 5 | 116 |
| Oct 17 | 5,911 (↑114 ^b) | 119 | | | 10 (↓1) | 5 | 116 |

IHA:

| Date | Total Cases | New Cases (last 24 hrs, incl. Epi) | Recovered Cases | Currently in Hospital | Currently in ICU (and HAU) | Mechanical Ventilated (MV) | Deaths |
|--------|-------------------------|---|--------------------|-----------------------------|----------------------------------|----------------------------------|--------|
| Oct 19 | 578 (↑2) | 2 | 573 (↑13) | 2 | 1 | 0 | 2 |
| Oct 18 | 576 (↑2) | 2 | | | 1 (↑1) | 0 | 2 |
| Oct 17 | 574 (↑16 ^b) | 17 | | | 0 | 0 | 2 |

VIHA:

| Date | Total Cases | New Cases (last 24 hrs, incl. Epi) | Recovered Cases | Currently in Hospital | Currently in ICU (and HAU) | Mechanical Ventilated (MV) | Deaths |
|--------|------------------------|---|--------------------|-----------------------------|----------------------------------|----------------------------------|--------|
| Oct 19 | 238 | 0 | 223 (↑3) | 0 | 0 | 0 | 6 |
| Oct 18 | 238 | 0 | | | 0 | 0 | 6 |
| Oct 17 | 238 (↑2 ^b) | 3 | | | 0 | 0 | 6 |

NHA:

| Date | Total Cases | New Cases (last 24 hrs, incl. Epi) | Recovered Cases | Currently in Hospital | Currently in ICU (and HAU) | Mechanical Ventilated (MV) | Deaths |
|--------|-------------|---|--------------------|-----------------------------|----------------------------------|----------------------------------|--------|
| Oct 19 | 328 | 0 | 338 (↑6) | 1 | 1 | 0 | 3 |
| Oct 18 | 328 (↑4) | 4 | | | 1 | 0 | 3 |
| Oct 17 | 324 (↑1) | 1 | | | 1 | 0 | 3 |

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VCHA:

| Date | Total Cases | New Cases (last 24 hrs, incl. Epi) | Recovered Cases | Currently in Hospital | Currently in ICU (and HAU) | Mechanical Ventilated (MV) | Deaths |
|--------|---------------------------|--|-----------------|-----------------------|-------------------------------|----------------------------|----------|
| Oct 19 | 4,092 (↑52 ^c) | 50 | 3,596 (↑105) | 26 (↓2) | 9 (↓1) | 7 (↑1) | 125 |
| Oct 18 | 4,040 (↑28) | 28 | | | 10 (↓1) | 6 | 125 |
| Oct 17 | 4,012 (↑32) | 32 | | | 11 (↓3) | 6 (↓1) | 125 (↑1) |

Out of Canada:

| Date | Total Cases | New Cases (last 24 hrs, incl. Epi) | Recovered Cases | Currently in Hospital | Currently in ICU (and HAU) | Mechanical Ventilated (MV) | Deaths |
|--------|-----------------------|--|-----------------------|-----------------------|-------------------------------|----------------------------|--------|
| Oct 19 | 87 | 0 | 82 (↓1 ^b) | 0 | | | 0 |
| Oct 18 | 87 | 0 | | | | | 0 |
| Oct 17 | 87 (↓1 ^a) | 0 | | | | | 0 |

^a One previously reported Out of Canada case has now been assigned to a HA due to a data correction.

^b The remaining cases are epi-linked (5 FHA, 1 IHA and 1 VIHA).

^c Two cases previously identified as epi-linked have been updated to "lab-confirmed"

Epi-Linked Probable Cases (as of Oct 19/10:00)

Total Cases, inclusive of Epi-linked Cases

11,687 (↑499^{a,b})

Total Epi-linked Cases by Region

| Date | FHA | IHA | VIHA | NHA | VCH | Out of Canada* | Total |
|---------------------|---------|---------|--------|---------|---------|----------------|------------------------|
| Oct 19 ^a | 92 (↑5) | 33 (↑1) | 5 (↑1) | 27 | 54 (↓2) | 1 | 212 (↑5 ^a) |
| Oct 16 | 87 (↑7) | 32 | 4 | 27 (↑2) | 56 | 1 | 207 (↑9) |
| Oct 15 | 80 (↑1) | 32 | 4 | 25 | 56 (↑2) | 1 | 198 (↑3) |
| Oct 14 | 79 (↑3) | 32 | 4 | 25 | 54 (↑2) | 1 | 195 (↑5) |
| Oct 13 | 76 (↑2) | 32 (↑1) | 4 | 25 (↓1) | 52 (↑2) | 1 | 190 (↑4) |
| Oct 9 | 74 (↑3) | 31 | 4 | 26 | 50 (↑1) | 1 | 186 (↑4) |
| Oct 8 | 71 (↑1) | 31 | 4 | 26 | 49 | 1 | 182 (↑1) |
| Oct 7 | 70 (↑3) | 31 | 4 | 26 (↑1) | 49 (↑1) | 1 | 181 (↑5) |
| Oct 6 | 67 | 31 (↓1) | 4 | 25 (↑1) | 48 | 1 | 176 |

* Section contains non-residents (e.g., temporary foreign workers, or travelers) who were Epi-linked or have been provided an epi-probable diagnosis of COVID-19 while in BC.

^a The indicated changes are relative to the numbers from Friday, October 16.

^b One previously reported Out of Canada case has now been assigned to a HA due to a data correction.

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Long Term Care / Assisted Living / Independent Living / Facilities (as of Oct 19/10:00)

Total Cases:

Reported Outbreaks

- Five new outbreaks have been reported since October 16, 2020 (J&L Beef – FHA, The Village Langley – FHA, Rosemary Height Seniors Village – FHA, Zion Park Manor – FHA, and Royal Arch Masonic Home 3 – VCH).
- Two outbreaks have been declared over since October 16, 2020 (Banfield Pavilion - 4th Floor West and 4th Floor East – VCH and Yaletown House, 2nd Floor – VCH).
- There are currently 23 active outbreaks.
- There have been 121 total outbreaks reported since January 1, 2020.

Outbreaks in Care Facilities

- 98 (↑4) were reported in care facilities (66 (↑4) LTCF, 18 acute, 6 independent living, 6 assisted living, 1 other residential facility, 1 group home).
 - 19 (↑2) are currently active.
 - Four new outbreaks have been reported since October 16, 2020 (The Village Langley – FHA, Rosemary Height Seniors Village – FHA, Zion Park Manor – FHA, and Royal Arch Masonic Home 3 – VCH).
 - Two outbreaks have been declared over since October 16, 2020 (Banfield Pavilion - 4th Floor West and 4th Floor East – VCH and Yaletown House, 2nd Floor – VCH).
 - Total outbreaks:
 - 63 (↑3) in FHA, 33 (↑1) in VCH, 2 in IHA
 - 79 (↑2) have been declared over (48 FHA, 29 (↑2) VCH, 2 IHA)
 - Total cases:
 - 932 (↑7) cases (536 (↑2) residents and 396 (↑5) staff/other) and 176 (↑1) deaths (all in residents)
 - 7 new cases (2 resident and 5 staff/other), and 1 new death (resident) since October 16, 2020

Outbreaks in Other Settings

- 23 (↑1) were reported in other settings (14 (↑1) workplaces, 3 workplace/communal living, 3 correctional facilities, 1 conference, 1 shelter, 1 religious institution).
 - 4 (↑1) are currently active.
 - One new outbreak has been reported since October 16 (J&L Beef – FHA).
 - No new outbreaks have been declared over since yesterday.
 - Total outbreaks:
 - 12 (↑1) in FHA, 7 in IHA, 1 VCH, 3 Provincial
 - 19 have been declared over (10 FHA, 5 IHA, 1 VCH, 3 Provincial)
 - Total cases:
 - 591 (↑38) cases (122 residents and 469 (↑38) staff/other) and 2 deaths (1 resident and 1 staff/other)
 - 38 new cases (staff/other) and no new deaths reported since October 16

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Provincial/Interprovincial Outbreaks:

| Provincial/Interprovincial Outbreaks | | |
|--------------------------------------|-----------------------|--------------|
| Facility Name | Total Confirmed Cases | Total Deaths |
| - | - | - |

| Provincial/Interprovincial Outbreaks - Declared Over | | |
|--|-----------------------|--------------|
| Facility Name | Total Confirmed Cases | Total Deaths |
| 1. Pacific Dental Conference | 87 Staff/Other | 1 |
| 2. Kearl Lake, Workplace/Communal Living | 28 Staff/Other | 0 |
| 3. Teck Coal Mine | 1 | 0 |

Individual Facilities VCHA:

| VCHA: Long Term Care / Assisted Living / Independent Living | | | | | | |
|---|-----------------|--------|-----------------|--------|-----------------------|--------------|
| Facility Name | Residents | | Staff | | Totals | |
| | Confirmed Cases | Deaths | Confirmed Cases | Deaths | Total Confirmed Cases | Total Deaths |
| 1. Point Grey Hospital, LTCF | 15 | 7 | 7 | 0 | 22 | 7 |
| 2. Haro Park Centre, entire facility, LTCF | 14 | 0 | 6 | 0 | 20 | 0 |
| 3. Weinberg Residence, Multi-Level Care, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 4. NEW – Royal Arch Masonic Home 3, LTCF | 1 (↑1) | 0 | 1 (↑1) | 0 | 2 (↑2) | 0 |

| VCHA: Acute Sites | | | | | | |
|-------------------|-----------------|--------|-----------------|--------|-----------------------|--------------|
| Facility Name | Residents | | Staff | | Totals | |
| | Confirmed Cases | Deaths | Confirmed Cases | Deaths | Total Confirmed Cases | Total Deaths |
| None at this time | - | - | - | - | - | - |

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| VCHA: The outbreaks in the following facilities have been declared over | | | | | | |
|---|-----------------|--------|-----------------|--------|-----------------------|--------------|
| Facility Name | Residents | | Staff | | Totals | |
| | Confirmed Cases | Deaths | Confirmed Cases | Deaths | Total Confirmed Cases | Total Deaths |
| 1. St. Paul's Hospital 8A | 1 | 0 | 5 | 0 | 6 | 0 |
| 2. Arbutus Care Centre, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 3. Richmond Lions Manor – Bridgeport LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 4. Joseph & Rosalie Segal Family Health Centre | 0 | 0 | 2 | 0 | 2 | 0 |
| 5. South Granville Park Lodge, LTCF | 9 | 2 | 9 | 0 | 18 | 2 |
| 6. German Canadian Benevolent Society Home, LTCF ^a | 0 | 0 | 1 | 0 | 1 | 0 |
| 7. Little Mountain, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 8. Inglewood, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 9. Villa Cathay, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 10. Hollyburn House, LTCF | 1 | 0 | 0 | 0 | 1 | 0 |
| 11. Central City Lodge, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 12. Lynn Valley, LTCF | 53 | 20 | 26 | 0 | 79 | 20 |
| 13. Windermere Care Centre, LTCF | 2 | 1 | 12 | 0 | 14 | 1 |
| 14. Lions Gate Hospital (6E & NCU/7E), Acute ^b | 15 | 8 | 13 | 0 | 28 | 8 |
| 15. Richmond Hospital (2S) | 4 | 2 | 2 | 0 | 6 | 2 |
| 16. Haro Park, LTCF | 55 | 13 | 34 | 0 | 89 | 13 |
| 17. Evergreen House, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 18. Amica Edgemont, LTCF | 9 | 3 | 10 | 0 | 19 | 3 |
| 19. Royal Arch Masonic Home, LTCF | 26 | 12 | 11 | 0 | 37 | 12 |
| 20. Berkley Care Centre, LTCF | 12 | 5 | 13 | 0 | 25 | 5 |
| 21. St. Paul's Hospital, NICU | 0 | 0 | 0 | 0 | 0 | 0 |
| 22. Holy Family Hospital | 53 | 21 | 35 | 0 | 88 | 21 |
| 23. Holy Family Hospital, Neighborhood 2 – LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 24. Royal Arch Masonic Home 2, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 25. OPAL by Element, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 26. Yaletown House, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 27. NEW - Banfield Pavilion – 4 th Floor West and 4 th floor East | 0 | 0 | 2 | 0 | 2 | 0 |
| 28. NEW - Yaletown House, 2 nd Floor, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |

^a Previously reported as "German Canadian House"

^b Previously reported as "Lions Gate Hospital (Unit 6 East)"

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| VCHA: Other Shared Living / Workplace | | |
|---------------------------------------|-----------------------|--------------|
| Facility Name | Total Confirmed Cases | Total Deaths |
| No New Facilities | - | - |

Individual Facilities FHA:

| FHA: Long Term Care / Assisted Living / Independent Living/ Acquired Brain Injury Unit | | | | | | |
|--|-----------------|--------|-----------------|--------|-----------------------|--------------|
| Facility Name | Residents | | Staff | | Totals | |
| | Confirmed Cases | Deaths | Confirmed Cases | Deaths | Total Confirmed Cases | Total Deaths |
| 1. Good Samaritan Delta View Care Centre - LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 2. Harrison West at Elm Village | 0 | 0 | 1 | 0 | 1 | 0 |
| 3. Thornebridge Gardens | 3 | 0 | 3 | 0 | 6 | 0 |
| 4. George Derby Centre 2 | 0 | 0 | 1 | 0 | 1 | 0 |
| 5. Chartwell Crescent Gardens, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 6. Langley Lodge 3, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 7. White Rock Seniors Village, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 8. Peace Portal Seniors Village, LTCF | 11 | 1 (↑1) | 4 | 0 | 15 | 1 (↑1) |
| 9. Chartwell Carrington House Retirement Residence, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 10. PICS Assisted Living | 0 | 0 | 1 | 0 | 1 | 0 |
| 11. NEW – Zion Park Manor, LTCF | 0 | 0 | 1 (↑1) | 0 | 1 (↑1) | 0 |
| 12. NEW – Rosemary Height Seniors Village, LTCF | 1 (↑1) | 0 | 1 (↑1) | 0 | 2 (↑2) | 0 |
| 13. NEW – The Village Langley | 0 | 0 | 1 (↑1) | 0 | 1 (↑1) | 0 |

| FHA: Acute Sites | | | | | | |
|--|-----------------|--------|-----------------|--------|-----------------------|--------------|
| Facility Name | Residents | | Staff | | Totals | |
| | Confirmed Cases | Deaths | Confirmed Cases | Deaths | Total Confirmed Cases | Total Deaths |
| 1. Delta Hospital 2S and 2N ^b | 18 | 6 | 26 (↑1) | 0 | 44 (↑1) | 6 |
| 2. Peace Arch Hospital-5N | 1 | 0 | 0 | 0 | 1 | 0 |
| 3. Surrey Memorial Hospital-5W | 6 | 1 | 3 | 0 | 9 | 1 |

^b Previously referred to as "Delta Hospital-2S"

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| FHA: Correctional Facilities | | | | | | |
|------------------------------|-----------------|--------|-----------------|--------|-----------------------|--------------|
| Facility Name | Residents | | Staff | | Totals | |
| | Confirmed Cases | Deaths | Confirmed Cases | Deaths | Total Confirmed Cases | Total Deaths |
| None at this time | - | - | - | - | - | - |

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FHA: The outbreaks in the following facilities have been declared over

| Facility Name | Residents | | Staff | | Totals | |
|--|-----------------|--------|-----------------|--------|-----------------|--------------|
| | Confirmed Cases | Deaths | Confirmed Cases | Deaths | Total Confirmed | Total Deaths |
| 1. Cherington Place | 7 | 3 | 5 | 0 | 12 | 3 |
| 2. Evergreen Hamlets - LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 3. Rideau Retirement Centre – LTCF | 1 | 0 | 0 | 0 | 1 | 0 |
| 4. Mission Memorial Hospital – MM-2S | 9 | 1 | 5 | 0 | 14 | 1 |
| 5. Langley Memorial Hospital long term care – Maple Hill | 1 | 1 | 2 | 0 | 3 | 1 |
| 6. Tabor Home | 1 | 1 | 0 | 0 | 1 | 1 |
| 7. Langley Lodge, LTCF | 51 | 26 | 16 | 0 | 67 | 26 |
| 8. New World Technologies | 0 | 0 | 3 | 0 | 3 | 0 |
| 9. Valhaven, LTCF | 3 | 1 | 6 | 0 | 9 | 1 |
| 10. Maersk Co Distributing | 0 | 0 | 2 | 0 | 2 | 0 |
| 11. Nature's Touch Frozen Fruits | 0 | 0 | 5 | 0 | 5 | 0 |
| 12. Oppenheimer Group | 0 | 0 | 4 | 0 | 4 | 0 |
| 13. Delta View, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 14. Evergreen Heights Complex, Assisted Living | 1 | 0 | 0 | 0 | 1 | 0 |
| 15. The Harrison at Elim Village, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 16. Shaughnessy Care Center, LTCF | 1 | 1 | 2 | 0 | 3 | 1 |
| 17. Amica Retirement Home, LTCF (White Rock) | 0 | 0 | 1 | 0 | 1 | 0 |
| 18. Langley Lodge, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 19. Langley Gardens, LTCF | 3 | 0 | 3 | 0 | 6 | 0 |
| 20. Guildford Seniors Village, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 21. MSA Manor, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 22. Swedish Canadian Manor, Assisted Living | 11 | 3 | 2 | 0 | 13 | 3 |
| 23. Cedarbrook Chateau, Independent Living | 3 | 0 | 2 | 0 | 5 | 0 |
| 24. Ridge Meadows Hospital (Medicine unit 3N), Acute | 11 | 4 | 1 | 0 | 12 | 4 |
| 25. MSA (Rehab Unit WP1W), Acute (includes Worthington Pavilion) | 10 | 4 | 6 | 0 | 16 | 4 |
| 26. Dufferin Care Centre, LTCF | 14 | 4 | 8 | 0 | 22 | 4 |
| 27. Ridge Meadows Hospital (Rehab AM) | 7 | 2 | 5 | 0 | 12 | 2 |
| 28. Ridge Meadows Hospital (Unit 3W) | 3 | 1 | 0 | 0 | 3 | 1 |
| 29. United Poultry ³ | 0 | 0 | 36 | 0 | 36 | 0 |
| 30. Mission Institution Medium Security Correctional Facility | 121 | 1 | 13 | 0 | 134 | 1 |
| 31. Residence at Clayton Heights, Acquired Brain Injury Unit | 3 | 2 | 2 | 0 | 5 | 2 |
| 32. Chartwell Willow, LTCF | 15 | 2 | 5 | 0 | 20 | 2 |
| 33. Eden Care Centre, LTCF | 8 | 1 | 0 | 0 | 8 | 1 |
| 34. Abbotsford Regional Hospital AB-4YICU & AB-4YHAU | 1 | 0 | 10 | 0 | 11 | 0 |
| 35. Worthington Pavilion, LTCF | 2 | 1 | 5 | 0 | 7 | 1 |
| 36. The Cedars in Mission, ALF | 1 | 0 | 0 | 0 | 1 | 0 |
| 37. New Vista Society, LTCF | 5 | 1 | 1 | 0 | 6 | 1 |
| 38. Superior Poultry | 0 | 0 | 61 | 0 | 61 | 0 |
| 39. Fraser Valley Specialty Poultry | 0 | 0 | 7 | 0 | 7 | 0 |
| 40. Beresford Warming Centre | 0 | 0 | 3 | 0 | 3 | 0 |
| 41. Nicola Lodge | 1 | 0 | 0 | 0 | 1 | 0 |
| 42. Fraser Valley Packers | 0 | 0 | 81 | 0 | 81 | 0 |

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| Facility Name | Residents | | Staff | | Totals | |
|---|-----------------|--------|-----------------|--------|-----------------|--------------|
| | Confirmed Cases | Deaths | Confirmed Cases | Deaths | Total Confirmed | Total Deaths |
| 43. Dania Home – Long Term Care Facility | 0 | 0 | 1 | 0 | 1 | 0 |
| 44. Maple Ridge Seniors Village – LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 45. Langley Memorial Hospital - 2N | 2 | 0 | 0 | 0 | 2 | 0 |
| 46. Derby Manor – Independent Living | 0 | 0 | 1 | 0 | 1 | 0 |
| 47. George Derby Centre | 3 | 1 | 4 | 0 | 7 | 1 |
| 48. Czorny Alzheimer's Centre | 0 | 0 | 1 | 0 | 1 | 0 |
| 49. MSA Manor 2 | 1 | 0 | 0 | 0 | 1 | 0 |
| 50. Queen's Park 3C-NMSK, Acute Care | 9 | 1 | 1 | 0 | 10 | 1 |
| 51. Bear Creek Villa | 1 | 0 | 0 | 0 | 1 | 0 |
| 52. Normanna – LTCF | 0 | 0 | 1 | 0 | 0 | 0 |
| 53. Loblaws Warehouse | 0 | 0 | 20 | 0 | 20 | 0 |
| 54. Surrey Memorial Hospital – SM-T72 | 2 | 1 | 2 | 0 | 4 | 1 |
| 55. Burnaby Hospital BH-3C | 1 | 0 | 5 | 0 | 6 | 0 |
| 56. Milieu Children and Family Services Society | 6 | 0 | 13 | 0 | 19 | 0 |
| 57. New Vista Care Centre | 26 | 11 | 18 | 0 | 44 | 11 |
| 58. Kin Village | 3 | 1 | 1 | 0 | 4 | 1 |

^a Three of these cases live in Fraser Health and are reported under Fraser Health Totals.

| FHA: Other Shared Living / Workplace | | |
|--|-----------------------|--------------|
| Facility Name | Total Confirmed Cases | Total Deaths |
| 1. MSJ Distribution at Valhalla Distribution | 31 Staff/other | 0 |
| 2. NEW - J&L Beef | 32 (↑32) Staff/ other | 0 |

Individual Facilities IHA:

| IHA: Long Term Care / Assisted Living / Independent Living | | | | | | |
|--|-----------------|--------|-----------------|--------|-----------------------|--------------|
| Facility Name | Residents | | Staff | | Totals | |
| | Confirmed Cases | Deaths | Confirmed Cases | Deaths | Total Confirmed Cases | Total Deaths |
| None at this time | - | - | - | - | - | - |

| IHA: Correctional Facilities | | | | | | |
|------------------------------|-----------------|--------|-----------------|--------|-----------------------|--------------|
| Facility Name | Residents | | Staff | | Totals | |
| | Confirmed Cases | Deaths | Confirmed Cases | Deaths | Total Confirmed Cases | Total Deaths |
| None at this time | | | | | | |

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| IHA: Other Shared Living/ Workplace | | |
|--------------------------------------|----------------------------|--------------|
| Facility Name | Total Confirmed Cases | Total Deaths |
| Fed Ex Office (Kelowna Airport Area) | 3 Staff/other | 0 |
| Tim Hortons, Merritt | 11 (↑6) staff/other | 0 |

| IHA: The outbreaks in the following facilities have been <u>declared over</u> | | | | | | |
|---|-----------------|--------|-----------------|--------|-----------------------|--------------|
| Facility Name | Residents | | Staff | | Totals | |
| | Confirmed Cases | Deaths | Confirmed Cases | Deaths | Total Confirmed Cases | Total Deaths |
| 1. Calvary Chapel Church | 0 | 0 | 7 | 0 | 7 | 0 |
| 2. Krazy Cherry Farm | 0 | 0 | 4 | 0 | 4 | 0 |
| 3. Okanagan Correctional Centre High Security | 1 | 0 | 0 | 0 | 1 | 0 |
| 4. Kootenay Street Village | 0 | 0 | 1 | 0 | 1 | 0 |
| 5. Hawthorn Park/Orchard Manor, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 6. Byland Nursery, Workplace/Communal living | 0 | 0 | 23 | 0 | 23 | 0 |
| 7. Okanagan Correctional Centre 2 | 0 | 0 | 7 | 0 | 7 | 0 |

Testing Inclusive of Community Assessment Sites (as of Oct 18/23:59)

| Total Patient Tests Completed ^{a,b} | Tested Non-Positive | Patients Tested Positive | Patient Samples Pending | Projected Testing Capacity for Today |
|--|--------------------------------------|----------------------------------|-----------------------------------|--------------------------------------|
| 731,319 (↑27,917^c) | 719,844 (↑27,423^c) | 11,475 (↑494^c) | 3,546 (↓1,640^c) | 15,285 (↑454^c) |

^a Total tests completed are reported by the BCCDC and **include** tests with invalid lab codes (failed tests, distinct from indeterminate tests which are weak positives).

^b The change in total tests from day-to-day **only includes** valid tests and these numbers are reflected on the BCCDC Dashboard website.

^c Indicated changes are relative to numbers from Friday, October 16.

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BCCDC Population Health Survey “Your Story, Our Future” (as of June 1/10:30am)

This survey is now closed. No further submissions will occur.

| Date | Surveys Completed to Date |
|--------|---------------------------|
| June 1 | 356,196 |
| May 30 | n/a |
| May 29 | n/a |
| May 28 | n/a |
| May 27 | 328,618 |
| May 25 | 313,350 |
| May 23 | 305,000 |
| May 22 | n/a |

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International Arrivals (as of Oct 18/23:59)

| Arrivals by Method | | | |
|---------------------------|---------------------|-----------------------|-----------------------|
| Description | Oct 5 – Oct 11 | Previous Week's Total | YTD April 10 – Oct 11 |
| Total Air Arrivals | 4,389 | 5,070 | 104,792 |
| Total Land Passengers | 1,200 | 1,215 | 61,948 |
| Total Marine Crossings | 3 | - | 211 |
| Total Unknown Entry Point | 156 | 133 | 2,961 |
| Total Arrivals | 5,748 (↓670) | 6,418 | 169,912 |

| Self Isolation Plan | | | |
|-------------------------------------|-----------------|-------------------|--------------------|
| Description | Daily Total | Previous 24 hours | YTD Since April 10 |
| SI Plan No Support Required | 40 | 40 | 37,352 |
| SI Plan Support Required | 2 | 27 | 2,597 |
| Total Registered¹ | 42 (↓25) | 67 | 39,949 |

¹SI Plans as of April 11th including the future travel registered plans. One SI Plan is completed for each family/group travelling. Does not include April 8-11th as those are from interim process and are being cleaned up and reconciled. Support required indicates support for accommodation and supplies (medication, groceries, etc.).

| Accommodations Required* | | | |
|---|-------------|-------------------|--------------------|
| Description | Daily Total | Previous 24 hours | YTD Since April 10 |
| Currently in Provincial YVR Accommodation | - | - | 109 |
| Currently in Provincial Land Accommodation (Canadian Red Cross) | - | - | 47 |
| Total Provided Accommodation | - | - | 156 |

*Tracking and reporting accommodations has moved to the Federal Government of Canada and is not being updated on the Daily Minister's Report at this time. Efforts are being made to collect accommodations data for future reporting.

| Follow-Up Calls | | | |
|--|-------------|-------------------|--------------------|
| Description | Daily Total | Previous 24 hours | YTD Since April 10 |
| Calls Confirmed SI plan being followed | - | 322 | 102,994 |
| Call not answered | - | 408 | 99,030 |
| Referred to 811/APP | - | - | 386 |
| Referred to PSSG | - | - | 8,583 |
| Referred to Tier 2 for follow-up | - | - | 14,518 |
| Total Citizen Calls² | - | 771 (↓875) | 212,095 |

² The Total Citizen Calls is a direct count from the Service BC system. The total is not a sum of the other rows; as an example, a referral to 811 can be a Confirmed SI plan call and a tier 2 call at the same time.

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| Temporary Foreign Workers | | | |
|---------------------------------|-------------|-------------------|--------------------|
| Description | Daily Total | Previous 24 hours | YTD Since April 10 |
| Total Temporary Foreign Workers | 19 (↑19) | - | 4,712 |

Occupancy Rates & ED Visits (as of Oct 18/23:59)

| | Pre-COVID-19 Response Occupancy Rate (Dec 12 2019) | Current Occupancy Rate Snapshot | Change in Occupancy Rate | Total Vacant Beds* | Total Beds | Total Adult Critical Care Beds | Adult Critical Care Bed Occupancy Rate | Total Vacant Adult Critical Care Beds | ED Visits (past 24 hours) |
|------------------|--|---------------------------------|--------------------------|--------------------|---------------|--------------------------------|--|---------------------------------------|---------------------------|
| IHA ^a | 102.9% | 92.0% | -10.9% | 116 | 1,445 | 84 | 71.4% | 24 | 1,042 |
| FHA | 106.9% | 59.5% | -47.4% | 1,585 | 3,918 | 268 | 42.2% | 155 | 1,640 |
| VCHA | 100.5% | 84.2% | -16.3% | 371 | 2,343 | 184 | 63.0% | 68 | 938 |
| VIHA | 106.6% | 89.0% | -17.6% | 210 | 1,901 | 73 | 72.6% | 20 | 926 |
| NHA | 105.0% | 60.6% | -44.4% | 337 | 855 | 58 | 43.1% | 33 | 467 |
| PHSA | 73.8% | 62.1% | -11.7% | 266 | 701 | 28 | 25.0% | 21 | 94 |
| BC Total | 103.5% | 74.2% (↓0.1%) | -29.3% | 2,885 (↑11) | 11,163 | 695 | 53.8% (↓1.5%) | 321 (↑10) | 5,107 (↓574) |
| Previous Totals | | | | | | | | | |
| Oct 16 | 103.5% | 74.3% (↓1.9%) | -29.2% | 2,874 (↑219) | 11,163 | 695 | 55.3% (↓3.5%) | 311 (↑25) | 5,681 (↑18) |
| Oct 15 | 103.5% | 76.2% (↑0.3) | -27.3% | 2,655 (↓38) | 11,163 | 695 | 58.8% (↓0.3%) | 286 (↑2) | 5,663 (↑125) |
| Oct 14 | 103.5% | 75.9% (↑0.8) | -27.6% | 2,693 (↓85) | 11,163 | 695 | 59.1% (↑1.1%) | 284 (↓8) | 5,538 (↓313) |
| Oct 13 | 103.5% | 75.1% (↑1.8) | -28.4% | 2,778 (↓206) | 11,163 | 695 | 58.0% (↑3.0%) | 292 (↓21) | 5,861 (↑647) |
| Oct 12 | 103.5% | 73.3% (↑1.5) | -30.2% | 2,984 (↓161) | 11,163 | 695 | 55.0% (↑0.5%) | 313 (↓3) | 5,214 (↑153) |
| Oct 11 | 103.5% | 71.8% (↓2.0) | -31.7% | 3,145 (↑220) | 11,163 | 695 | 54.5% (↑0.6) | 316 (↑4) | 5,061 (↓726) |
| Oct 9 | 103.5% | 73.8% (↓2.5) | -29.7% | 2,925 (↑277) | 11,163 | 695 | 55.1% (↓2.2) | 312 (↑15) | 5,787 (↑14) |
| Oct 8 | 103.5% | 76.3% (↓0.1) | -27.2% | 2,648 (↑18) | 11,163 | 695 | 57.3% (↓4.3%) | 297 (↑30) | 5,773 (↓157) |
| Oct 7 | 103.5% | 76.4% (↓0.2) | -27.1% | 2,630 (↑14) | 11,163 | 695 | 61.6% (↑1.2) | 267 (↓8) | 5,930 (↓28) |

*Excludes Critical Care NICU Bassinets

^a 6 Critical Care beds in IHA are currently counted as ICU/HAU, however they can only function as HAU and cannot function as ICU

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| Current Neonatal Bassinet Occupancy Rate | | | |
|--|-------------------------------|--|--------------------------------------|
| Health Authority | Total Critical Care Bassinets | Critical Care Bassinets Occupancy Rate | Total Vacant Critical Care Bassinets |
| IHA | 14 | 100.0% | 0 |
| FHA | 112 | 50.9% | 55 |
| VCHA | 21 | 38.1% | 13 |
| VIHA | 31 | 61.3% | 12 |
| NHA | 8 | 150.0% | -4 |
| PHSA | 70 | 70.0% | 21 |
| BC Total | 256 | 62.1% | 97 (↑3) |
| Previous Totals | | | |
| Oct 16 | 256 | 63.3% | 94 (↑11) |
| Oct 15 | 256 | 67.6% | 83 (↑1) |
| Oct 14 | 256 | 68.0% | 82 (↓4) |
| Oct 13 | 256 | 66.4% | 86 (↓4) |
| Oct 12 | 256 | 64.8% | 90 (↑5) |
| Oct 11 | 256 | 66.8% | 85 (↓6) |
| Oct 9 | 256 | 64.5% | 91 (↑3) |
| Oct 8 | 256 | 65.6% | 88 (↓1) |
| Oct 7 | 256 | 65.2% | 89 (↑3) |

Emergency Department Visits (as of Oct 18/23:59)

| Emergency Department Visits, March 9 and Oct 18, by Health Authority | | | |
|--|--------------|--------------|---------------|
| Health Authority | 09-Mar | 18-Oct | % Change |
| IHA | 1,388 | 1,042 | -24.9% |
| FHA | 2,092 | 1,640 | -21.6% |
| VCHA | 1,227 | 938 | -23.6% |
| VIHA | 964 | 926 | -3.9% |
| NHA | 733 | 467 | -36.3% |
| PHSA | 155 | 94 | -39.4% |
| Total | 6,559 | 5,107 | -22.1% |

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BC Emergency Health Services Influenza Like Illness (ILI) Calls (as of Oct 18/23:59)

| ILI Events | | | | | | |
|--|-----------|-----------|----------|-----------|-----------|-----------------|
| Date | FHA | IHA | NHA | VCHA | VIHA | TOTAL ILI |
| Oct 18 | 45 | 21 | 6 | 32 | 26 | 130 (↑6) |
| Oct 17 | 48 | 14 | 7 | 30 | 25 | 124 (↓56) |
| Oct 16 | 63 | 32 | 11 | 38 | 36 | 180 (↑10) |
| Oct 15 | 57 | 30 | 10 | 37 | 36 | 170 (↓5) |
| Oct 14 | 61 | 34 | 4 | 43 | 33 | 175 (↓9) |
| Oct 13 | 64 | 31 | 20 | 38 | 31 | 184 (↑34) |
| Oct 12 | 50 | 27 | 10 | 28 | 35 | 150 |
| Oct 11 | 41 | 24 | 12 | 41 | 32 | 150 (↓10) |
| Oct 10 | 58 | 25 | 11 | 42 | 24 | 160 (↑13) |
| Oct 9 | 45 | 27 | 10 | 35 | 30 | 147 (↓30) |
| Average Pre-COVID-19 ILI Events was ~6 events/week across BC | | | | | | |

BC Emergency Health Services Total Call Volumes (as of Oct 18/23:59)

| Provincial Call Volumes for BCEHS | | | | | | |
|---|------------|------------|------------|------------|-----------|---------------------|
| Date | IHA | FHA | VCHA | VIHA | NHA | TOTAL |
| Oct 18 | 247 | 507 | 330 | 254 | 94 | 1,432 (↓109) |
| Oct 17 | 511 | 344 | 306 | 116 | 511 | 1,541 (↓27) |
| Oct 16 | 510 | 348 | 310 | 111 | 510 | 1,568 (↑91) |
| Oct 15 | 291 | 477 | 334 | 282 | 93 | 1,477 (↓11) |
| Oct 14 | 286 | 482 | 333 | 298 | 89 | 1,488 (↓67) |
| Oct 13 | 268 | 542 | 329 | 291 | 125 | 1,555 (↑206) |
| Oct 12 | 249 | 407 | 314 | 270 | 109 | 1,349 (↓106) |
| Oct 11 | 284 | 462 | 324 | 272 | 113 | 1,455 (↑13) |
| Oct 10 | 274 | 486 | 329 | 240 | 113 | 1,442 (↓206) |
| Oct 9 | 297 | 534 | 375 | 309 | 133 | 1,648 (↑159) |
| Average Pre-COVID (Mar 2019) BCEHS Call Volume: 1,540/day | | | | | | |

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8-1-1 Data (as of Oct 18/23:59)

| Date | Calls Received | Calls Answered | Abandon Rate % | Average Wait (mins) | Max Wait of Answered (mins) | Average Handle Time (mins) |
|---|---------------------|---------------------|----------------|---------------------|-----------------------------|----------------------------|
| Oct 18 | 2,598 (↑187) | 2,526 (↑144) | 2.8% | 0.7 | 9.8 | 3.2 |
| Oct 17 | 2,411 (↓703) | 2,382 (↓626) | 1.2% | 0.3 | 5.0 | 3.0 |
| Oct 16 | 3,114 (↓374) | 3,008 (↓166) | 3.4% | 0.7 | 9.0 | 2.7 |
| Oct 15 | 3,485 (↓295) | 3,174 (↓17) | 8.9% | 2.1 | 24.7 | 2.8 |
| Oct 14 | 3,780 (↓448) | 3,191 (↓522) | 15.6% | 4.4 | 41.5 | 3.0 |
| Oct 13 | 4,228 (↑1,446) | 3,713 (↑936) | 12.2% | 3.3 | 29.9 | 3.4 |
| Oct 12 | 2,782 (↑245) | 2,777 (↑264) | 0.2% | 0.1 | 2.0 | 3.1 |
| Oct 11 | 2,537 (↓173) | 2,513 (↓140) | 0.9% | 0.4 | 6.2 | 2.8 |
| Oct 10 | 2,710 (↓753) | 2,653 (↓490) | 2.1% | 0.6 | 6.2 | 2.8 |
| Oct 9 | 3,463 (↓699) | 3,143 (↓230) | 9.2% | 2.2 | 20.3 | 3.1 |
| Pre-COVID-19 call volume was 1,250/day | | | | | | |

Total calls received compared to COVID-19 specific calls per day are as follows:

- October 18-2020 of the 2,598 calls received, 1,230 were COVID-19 related
- October 17-2020 of the 2,411 calls received, 1,054 were COVID-19 related
- October 16-2020 of the 3,114 calls received, 1,567 were COVID-19 related

Efforts to enhance capacity and meet demand include:

- 38 additional nurses added to staff complement.
- 61 Patient navigation staff added to staff complement.
- 5 Medical office assistants to support the new 8-1-1 virtual physician model. Recruitment to add additional, temporary medical office assistants is in progress.
- To date, a total of **12,830 (↑213)** calls have been referred to a virtual physician for consultation.

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Self Assessment Tool - BCCDC.com (as of Oct 18/23:59)

| Date | Distinct Users (last 24 hours) | Peak Activity (users/min) | Average Activity (users/hour) | BC-based Users |
|---------------|-----------------------------------|------------------------------|----------------------------------|-------------------|
| Oct 18 | 7,064 (↑303) | 21.2 | 294.3 | 98.2% |
| Oct 17 | 6,761 (↓3,548) | 21.7 | 281.7 | 98.2% |
| Oct 16 | 10,309 (↓986) | 31.7 | 429.5 | 98.2% |
| Oct 15 | 11,295 (↓1,169) | 37.3 | 470.6 | 98.2% |
| Oct 14 | 12,464 (↓1,087) | 39.3 | 519.3 | 98.2% |
| Oct 13 | 13,551 (↑5,594) | 43.6 | 564.6 | 98.2% |
| Oct 12 | 7,957 (↑1,482) | 24.2 | 331.5 | 98.2% |
| Oct 11 | 6,475 (↓616) | 18.5 | 269.8 | |
| Oct 10 | 7,091 (↓3,686) | 21.4 | 295.5 | |
| Oct 9 | 10,777 (↓1,568) | 33.6 | 449.0 | |

BC COVID19 APP (as of Oct 18/23:59)

| Date | Total App Users |
|---------------|-------------------------|
| Oct 18 | 394,319 (↑1,158) |
| Oct 17 | 393,161 (↑836) |
| Oct 16 | 392,325 (↑1,398) |
| Oct 15 | 390,927 (↑1,253) |
| Oct 14 | 389,674 (↑1,510) |
| Oct 13 | 388,164 (↑1,676) |
| Oct 12 | 386,488 (↑1,154) |
| Oct 11 | 385,334 (↑918) |
| Oct 10 | 384,416 (↑983) |
| Oct 9 | 383,433 (↑1,313) |

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Virtual Health Usage (Zoom and Intouch Tools) (as of Oct 14/23:59)*

* Next update is on Oct 21.

| Date (week of) | Active Virtual Health Users (by week) |
|----------------|---------------------------------------|
| Oct 5 | 7,751 (↑1,323) |
| Sept 28 | 6,428 (↑582) |
| Sept 21 | 5,846 (↓218) |
| Sept 14 | 6,064 (↑1,171) |
| Sept 7 | 4,893 (↓263) |
| August 31 | 5,156 (↑136) |
| August 24 | 5,020 (↑150) |
| August 17 | 4,870 (↑174) |
| August 10 | 4,696 (↑274) |
| August 3 | 4,422 (↓588) |

- Since March 16th 28,136 users have been provisioned for virtual health licenses.

Home Health Monitoring (as of Oct 16/16:00)

| Date | Total Actively Monitored COVID Patients | Total Patients Discharged since March 26 |
|---|---|--|
| Oct 16 | 413 (↓7) | 7,520 (↑13) |
| Oct 15 | 420 | 7,507 (↑12) |
| Oct 14 | 420 (↓14) | 7,495 (↑17) |
| Oct 13 | 434 (↑20) | 7,478 (↑58) |
| Oct 9 | 414 (↓6) | 7,420 (↑10) |
| Oct 8 | 420 (↓15) | 7,410 (↑23) |
| Oct 7 | 435 (↑6) | 7,387 (↑16) |
| Oct 6 | 429 (↑7) | 7,371 (↑7) |
| Oct 5 | 422 (↑26) | 7,364 (↑33) |
| Oct 2 | 396 (↓11) | 7,331 (↑15) |
| Total COVID Patients monitored to date: 7,933 (↑6) | | |

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1-888-COVID19 (as of Oct 18/23:59)

| Date | Calls Received | Calls Answered | Average Speed of Answer (Min:Sec) | Abandon Rate | Max Wait (Min:Sec) | Average Handle Time (Min:Sec) | Texts |
|---------------|------------------|------------------|-----------------------------------|--------------|--------------------|-------------------------------|----------|
| Oct 18 | 296 (↓52) | 295 (↓48) | 00:01 | 0.3% | 04:54 | 02:24 | 4 |
| Oct 17 | 348 (↓144) | 343 (↓146) | 00:00 | 1.1% | 04:38 | 02:25 | 9 |
| Oct 16 | 492 (↓24) | 489 (↓17) | 00:22 | 0.4% | 03:24 | 02:48 | 4 |
| Oct 15 | 516 (↓34) | 506 (↓23) | 01:06 | 1.7% | 13:29 | 02:44 | 13 |
| Oct 14 | 550 (↓65) | 529 (↓75) | 00:31 | 1.6% | 07:46 | 02:40 | 25 |
| Oct 13 | 615 (↑326) | 604 (↑323) | 00:22 | 1.8% | 10:55 | 02:31 | 20 |
| Oct 12 | 289 (↑3) | 281 (↓3) | 00:00 | 2.8% | 04:50 | 02:31 | 5 |
| Oct 11 | 286 (↓78) | 284 (↓78) | 00:00 | 0.7% | 03:27 | 02:30 | 5 |
| Oct 10 | 364 (↓231) | 362 (↓221) | 00:00 | 0.5% | 03:02 | 02:30 | 5 |
| Oct 9 | 595 (↓35) | 583 (↓37) | 00:41 | 2.0% | 04:28 | 02:55 | 9 |

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Chat Bot / Digital Assistant (as of Oct 18/17:00)

| Sessions (Measured from 17:00 to 16:59) | |
|---|-----------------------------|
| Date | Number of Sessions (to 5pm) |
| Oct 18 | 10,531 (↓2,493) |
| Oct 17 | 13,024 (↑2,660) |
| Oct 16 | 10,364 (↑365) |
| Oct 15 | 9,999 (↓485) |
| Oct 14 | 10,484 (↑1,214) |
| Oct 13 | 9,270 (↑2,193) |
| Oct 12 | 7,077 (↑313) |
| Oct 11 | 6,764 (↓1,855) |
| Oct 10 | 8,619 (↓2,439) |
| Oct 9 | 11,058 (↑434) |
| 1,935,217 sessions since 4pm Thursday April 10 | |

Average of **1.6** questions per session.

The top questions for the past week have been:

| Question Type | % |
|--|------|
| When can I get my results? | 35.7 |
| How many cases in BC today? | 4.9 |
| I am having COVID-like symptoms, do I have COVID? | 4.5 |
| What do I do if my test is negative? | 2.8 |
| Should I get tested? | 2.5 |
| Can I travel out of province? | 2.4 |
| I am a healthcare worker - where can I get tested? | 1.9 |
| What do I do if I was outside of Canada? | 1.8 |
| Is there a vaccine? | 1.7 |
| Will my flu shot protect me? | 1.4 |

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BC 2-1-1 Referral Line (as of Oct 18/23:59)

| Date | Incoming Calls | Calls Answered | Wait Time (Min:Sec) | Abandonment Rate | Max Wait of Answered Calls (Min:Sec) | Average Handle Time (Min:Sec) |
|---------------|-----------------|-----------------|---------------------|------------------|--------------------------------------|-------------------------------|
| Oct 18 | 16 (↓10) | 13 (↓11) | 0:35 | 19% | 3:23 | 2:54 |
| Oct 17 | 26 (↓13) | 24 (↓8) | 0:11 | 8% | 0:41 | 5:50 |
| Oct 16 | 39 (↓3) | 32 (↓7) | 0:26 | 18% | 3:24 | 4:34 |
| Oct 15 | 42 (↑12) | 39 (↑15) | 0:21 | 7% | 3:36 | 5:13 |
| Oct 14 | 30 (↓6) | 24 (↓6) | 1:08 | 20% | 5:54 | 4:10 |
| Oct 13 | 36 (↑23) | 30 (↑18) | 1:44 | 17% | 10:42 | 7:29 |
| Oct 12 | 13 (↓8) | 12 (↓9) | 0:48 | 8% | 7:21 | 13:07 |
| Oct 11 | 21 (↑3) | 21 (↑4) | 0:39 | 0% | 8:19 | 4:51 |
| Oct 10 | 18 (↓27) | 17 (↓21) | 0:21 | 6% | 3:46 | 3:17 |
| Oct 9 | 45 (↑18) | 38 (↑14) | 0:33 | 16% | 14:07 | 4:18 |

Note: Data in table above is data recorded for Safe Seniors, Strong Communities program only and does not reflect the bc211 business activities related to other community referrals.

Service Activity to Date^[1]:

- 367,954 (552^[2]) total services provided:
 - 188,496 (367) wellness visits and needs assessments^[3]
 - 37,089 (9) grocery deliveries
 - 87,654 (146) meals prepared or packaged and delivered
 - 957 (1) prescriptions picked up and delivered
 - 3,900 (1) transportation services
 - 530 (0) laundry services
 - 49,328 (28) other services^[4]

Total 211 Registrations to Date:

| | bc211 Registrations | Direct Better at Home Registrations | Total |
|-------------------|---------------------|-------------------------------------|-------------|
| Seniors | 4,982 (12) | 10,933 (4) | 15,915 (16) |
| Volunteers | 7,443 (10) | 3,724 (2) | 11,167 (12) |

^[1] Manual data submission may encounter delays and result in data being restated periodically.

^[2] Added in this reporting period.

^[3] Initial contacts, virtual visits, and phone check-ins.

^[4] Other services encompass ad-hoc requests such as assistance with IT, online shopping, etc.

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Temporary Emergency Registrants (as of Oct 2/11:30)

The most recent update on “temporary emergency registrant” and willing-to-redeploy” data includes totals as of Sept 30 (reporting is as of Sept 24 for nursing professionals, and as of Oct 2 for pharmacists). The next update will be provided on Monday, November 2, 2020.

The College of Physicians and Surgeons (CPSBC) deactivated the TER class of registration as of June 30; however, the list could be reactivated within 24-48 hours if needed and the CPSBC is open to registering physicians on a temporary emergency basis at the request of an HA where a need has been identified.

| Temporary Emergency Registrants - Physicians | | | | | | | | | | | | | | | | | |
|--|------------------|------------|---------------------|---------------------------------|---------------|----------------------|------------|----------------|----------------|---------------|---------------------------|-----------------|------------------------|------------------|----------------------|---------|---------------------------|
| Date | Family Physician | Pediatrics | Infectious Diseases | Public Health/ Preventative Med | Community Med | Medical Microbiology | Psychiatry | Anesthesiology | Internal Med * | Ophthalmology | OBGYN/ Maternal-fetal med | General Surgery | Obstetrics/ Gynecology | Occupational Med | Diagnostic Radiology | Urology | Total Registrants to Date |
| Sept 30 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Aug 28 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| July 31 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| July 3 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| June 26 | 40 | 3 | 1 | 1 | 1 | 1 | 7 | 6 | 6 | 1 | 2 | 1 | 1 | 1 | 1 | 1 | 74 |
| June 19 | 40 | 3 | 1 | 1 | 1 | 1 | 7 | 6 | 6 | 1 | 2 | 1 | 1 | 1 | 1 | 1 | 74 |
| June 12 | 40 | 3 | 1 | 1 | 1 | 1 | 7 | 6 | 6 | 1 | 2 | 1 | 1 | 1 | 1 | 1 | 74 |
| June 5 | 40 | 3 | 1 | 1 | 1 | 1 | 7 | 6 | 6 | 1 | 2 | 1 | 1 | 1 | 1 | 1 | 74 |
| May 29 | 40 | 3 | 1 | 1 | 1 | 1 | 7 | 6 | 6 | 1 | 2 | 1 | 1 | 1 | 1 | 1 | 74 |
| May 22 | 40 | 3 | 1 | 1 | 1 | 1 | 7 | 6 | 6 | 1 | 2 | 1 | 1 | 1 | 1 | 1 | 74 |

*Internal Medicine includes 1 Gastroenterology, 1 Critical Care Medicine and 1 Nephrology.

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| Temporary Emergency Registrants - Nursing | | | | | | | |
|---|--------------------------------|------------------|------------------------------|--------------------|------------------------|-----------------|---------------------------|
| Date | Licensed Practical Nurse (LPN) | Registered Nurse | Registered Psychiatric Nurse | Nurse Practitioner | Health Care Assistant* | | Total Registrants to Date |
| | | | | | HCA (New) | HCA (Temporary) | |
| Sept 30 | 90 | 499 | 4 | 2 | 2,230 | 234 | 3,059 (↑298) |
| Aug 28 | 87 | 466 | 4 | 2 | 1,978 | 224 | 2,761 (↑277) |
| July 31 | 83 | 452 | 5 | 2 | 1,727 | 214 | 2,484 (↑234) |
| July 3 | 79 | 441 | 5 | 2 | 1,516 | 207 | 2,250 (↑56) |
| June 26 | 78 | 439 | 4 | 2 | 1,464 | 207 | 2,194 (↑72) |
| June 19 | 77 | 439 | 4 | 2 | 1,395 | 205 | 2,122 (↑55) |
| June 12 | 78 | 439 | 4 | 4 | 1,339 | 203 | 2,067 (↑55) |
| June 5 | 79 | 440 | 4 | 4 | 1,285 | 200 | 2,012 (↑52) |
| May 29 | 80 | 438 | 4 | 4 | 1,235 | 199 | 1,960 (↑2) |
| May 22 | 77 | 436 | 4 | 4 | 1,156 | 197 | 1,874 (↑65) |

*HCA numbers reflect new temporary registrant category added April 7, 2010. Prior to April 7, HCA reporting reflected new/full HCAs only.

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| Temporary Emergency Registrants – Allied Health | | | | | | | |
|---|------------------------|----------------|---------------------|---------------------------|---------------------|-------------------------|---------------------------|
| Date | Midwives | Social Workers | Pharmacists | Dieticians | Physical Therapists | Occupational Therapists | Total Registrants to Date |
| Sept 30 | 0 | 54 | 37 | 10 | 0 | 0 | 101 (↑14) |
| Aug 28 | 0 | 43 | 34 | 10 | 0 | 0 | 87 (↑10) |
| July 31 | 0 | 34 | 33 | 10 | 0 | 0 | 77 (↑13) |
| July 3 | 0 | 26 | 28 | 10 | 0 | 0 | 64 (↓9) |
| June 26 | 9 | 26 | 28 | 10 | 0 | 0 | 73 (↑3) |
| June 19 | 9 | 24 | 27 | 10 | 0 | 0 | 70 (↑3) |
| June 12 | 9 | 21 | 27 | 10 | 0 | 0 | 67 (↓1) |
| June 5 | 10 | 21 | 27 | 10 | 0 | 0 | 68 (↑3) |
| May 29 | 10 | 19 | 26 | 10 | 0 | 0 | 65 (↑4) |
| May 22 | 10 | 17 | 24 | 10 | 0 | 0 | 61 (↑1) |
| Number of Private Practice Registrants Willing to be Redeployed - Allied Health | | | | | | | |
| Date | Occupational Therapist | Dieticians | Physical Therapists | Total Registrants to Date | | | |
| Sept 30 | 130 | 44 | 392 | 566 | | | |
| Aug 28 | 130 | 44 | 392 | 566 | | | |
| July 31 | 130 | 44 | 392 | 566 | | | |
| July 3 | 130 | 44 | 392 | 566 | | | |
| June 26 | 130 | 44 | 392 | 566 | | | |
| June 19 | 130 | 44 | 392 | 566 | | | |
| June 12 | 130 | 44 | 392 | 566 | | | |
| June 5 | 130 | 44 | 392 | 566 | | | |
| May 29 | 130 | 44 | 392 | 566 | | | |
| May 22 | 130 | 44 | 392 | 566 | | | |

Note:

The College of Dieticians, College of Physical Therapists and College of Occupational Therapists have emergency registration in place. The current focus is to contact registrants impacted by COVID-19 private practice closures regarding their willingness to be redeployed to work in a health authority as part of the pandemic response.

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PHO Orders

October 9, 2020: The PHO repealed and replaced the order of August 7, 2020 on [Gathering and Events](#).

October 9, 2020: The PHO repealed and replaced the order of August 7, 2020 on [Food and Liquor Serving Premises](#).

September 16, 2020: The PHO issued an order on [Registered Nurse Public Health Pharmacotherapy](#).

August 30, 2020: The Federal Chief PHO issued updates to the [Federal Quarantine Order](#) on Minimizing the Risk of Exposure to COVID-19 in Canada.

July 2, 2020: The PHO repealed and replaced the order of April 23, 2020 on [Industrial Camps](#).

May 29, 2020: The PHO issued an order on [Overnight Camps for Children and Youth](#).

May 28, 2020: The PHO repealed and replaced the PHO oral order of March 27, 2020 and the written order of April 15, 2020 on [Vending Markets](#).

May 14, 2020: The PHO cancelled the order of April 16, 2020 on [Personal Services](#).

May 14, 2020: The PHO issued an order on [Workplace COVID-19 Safety Plans](#).

May 7, 2020: The PHO issued an order on [Licensed Practical Nurse SARS-CoV-2 Swabbing](#).

April 16, 2020: The PHO confirmed and supplemented the oral order of March 21, 2020 on [Personal Services](#).

April 15, 2020: The PHO amended the order of April 10, 2020 on [Health Care Labour Adjustment](#) with respect to [Facility Staff Assignment](#).

April 14, 2020: The PHO amended the order of April 10, 2020 on [Health Care Labour Adjustment](#) with respect to [Travellers and Employers](#).

April 10, 2020: The PHO issued an order on [Health Care Labour Adjustment](#).

March 26, 2020: The PHO issued an order on [Information Collection from Long Term Care Facility Staff](#).

For other COVID-19 related notices and guidance please see the following:

[PHO COVID-19 Orders, Notices & Guidance](#)

[BCCDC COVID-19 Care Resources](#)

Oct 20, 2020

Daily COVID-19 Report

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Contents

| | |
|--|----|
| Case Counts (as of Oct 20/10:00) | 2 |
| Epi-Linked Probable Cases (as of Oct 20/10:00) | 3 |
| Long Term Care / Assisted Living / Independent Living / Facilities (as of Oct 20/10:00)..... | 4 |
| Testing Inclusive of Community Assessment Sites (as of Oct 19/23:59) | 12 |
| BCCDC Population Health Survey “Your Story, Our Future” (as of June 1/10:30am) | 12 |
| International Arrivals (as of Oct 19/23:59) | 13 |
| Occupancy Rates & ED Visits (as of Oct 19/23:59) | 14 |
| Emergency Department Visits (as of Oct 19/23:59) | 15 |
| BC Emergency Health Services Influenza Like Illness (ILI) Calls (as of Oct 19/23:59) | 16 |
| BC Emergency Health Services Total Call Volumes (as of Oct 19/23:59)..... | 16 |
| 8-1-1 Data (as of Oct 19/23:59) | 17 |
| Self Assessment Tool - BCCDC.com (as of Oct 19/23:59) | 18 |
| BC COVID19 APP (as of Oct 19/23:59) | 18 |
| Virtual Health Usage (Zoom and Intouch Tools) (as of Oct 14/23:59)* | 19 |
| Home Health Monitoring (as of Oct 19/16:00)..... | 19 |
| 1-888-COVID19 (as of Oct 19/23:59) | 20 |
| Chat Bot / Digital Assistant (as of Oct 19/17:00) | 21 |
| BC 2-1-1 Referral Line (as of Oct 19/23:59) | 22 |
| Temporary Emergency Registrants (as of Oct 2/11:30)..... | 23 |
| PHO Orders..... | 26 |

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Case Counts (as of Oct 20/10:00)

| Total Cases (lab confirmed and lab probable) | New Cases (last 24 hrs, incl. Epi) | Recovered Cases | Currently in Hospital | Currently in ICU (and HAU) | Mechanical Ventilated (MV) | Deaths |
|--|--|--------------------|-----------------------------|----------------------------------|----------------------------------|----------|
| 11,641 (↑166 ^a) | 167 | 9,871 (↑118) | 69 (↑2) | 18 (↓1) | 11 (↓1) | 254 (↑1) |

FHA:

| Total Cases | New Cases (last 24 hrs, incl. Epi) | Recovered Cases | Currently in Hospital | Currently in ICU (and HAU) | Mechanical Ventilated (MV) | Deaths |
|----------------------------|---|--------------------|-----------------------------|----------------------------------|----------------------------------|----------|
| 6,273 (↑121 ^a) | 122 | 5,005 (↑64) | 38 | 8 | 4 (↓1) | 118 (↑1) |

IHA:

| Total Cases | New Cases (last 24 hrs, incl. Epi) | Recovered Cases | Currently in Hospital | Currently in ICU (and HAU) | Mechanical Ventilated (MV) | Deaths |
|-------------|---|--------------------|-----------------------------|----------------------------------|----------------------------------|--------|
| 591 (↑13) | 13 | 575 (↑2) | 2 | 1 | 1 (↑1) | 2 |

VIHA:

| Total Cases | New Cases (last 24 hrs, incl. Epi) | Recovered Cases | Currently in Hospital | Currently in ICU (and HAU) | Mechanical Ventilated (MV) | Deaths |
|-------------|---|--------------------|-----------------------------|----------------------------------|----------------------------------|--------|
| 239 (↑1) | 1 | 227 (↑4) | 0 | 0 | 0 | 6 |

NHA:

| Total Cases | New Cases (last 24 hrs, incl. Epi) | Recovered Cases | Currently in Hospital | Currently in ICU (and HAU) | Mechanical Ventilated (MV) | Deaths |
|-------------|---|--------------------|-----------------------------|----------------------------------|----------------------------------|--------|
| 330 (↑2) | 2 | 338 | 1 | 1 | 0 | 3 |

VCHA:

| Total Cases | New Cases (last 24 hrs, incl. Epi) | Recovered Cases | Currently in Hospital | Currently in ICU (and HAU) | Mechanical Ventilated (MV) | Deaths |
|-------------|---|--------------------|-----------------------------|----------------------------------|----------------------------------|--------|
| 4,121 (↑29) | 29 | 3,644 (↑48) | 28 (↑2) | 8 (↓1) | 6 (↓1) | 125 |

Out of Canada:

| Total Cases | New Cases (last 24 hrs, incl. Epi) | Recovered Cases | Currently in Hospital | Currently in ICU (and HAU) | Mechanical Ventilated (MV) | Deaths |
|-------------|---|--------------------|-----------------------------|----------------------------------|----------------------------------|--------|
| 87 | 0 | 82 | 0 | | | 0 |

^a The remaining case is epi-linked (1 FHA).

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Epi-Linked Probable Cases (as of Oct 20/10:00)

Total Cases, inclusive of Epi-linked Cases

11,854 (↑167)

| Total Epi-linked Cases by Region | | | | | | | |
|----------------------------------|----------------|---------|--------|---------|---------|----------------|-----------------|
| Date | FHA | IHA | VIHA | NHA | VCH | Out of Canada* | Total |
| Oct 20 | 93 (↑1) | 33 | 5 | 27 | 54 | 1 | 213 (↑1) |
| Oct 19 | 92 (↑5) | 33 (↑1) | 5 (↑1) | 27 | 54 (↓2) | 1 | 212 (↑5) |
| Oct 16 | 87 (↑7) | 32 | 4 | 27 (↑2) | 56 | 1 | 207 (↑9) |
| Oct 15 | 80 (↑1) | 32 | 4 | 25 | 56 (↑2) | 1 | 198 (↑3) |
| Oct 14 | 79 (↑3) | 32 | 4 | 25 | 54 (↑2) | 1 | 195 (↑5) |
| Oct 13 | 76 (↑2) | 32 (↑1) | 4 | 25 (↓1) | 52 (↑2) | 1 | 190 (↑4) |
| Oct 9 | 74 (↑3) | 31 | 4 | 26 | 50 (↑1) | 1 | 186 (↑4) |
| Oct 8 | 71 (↑1) | 31 | 4 | 26 | 49 | 1 | 182 (↑1) |
| Oct 7 | 70 (↑3) | 31 | 4 | 26 (↑1) | 49 (↑1) | 1 | 181 (↑5) |

* Section contains non-residents (e.g., temporary foreign workers, or travelers) who were Epi-linked or have been provided an epi-probable diagnosis of COVID-19 while in BC.

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Long Term Care / Assisted Living / Independent Living / Facilities (as of Oct 20/10:00)

Total Cases:

Reported Outbreaks

- Three new outbreaks have been reported since yesterday (Evergreen Baptist Care Society – FHA, Good Samaritan Victoria Heights – FHA, Sunset Manor – FHA).
- No outbreaks have been declared over since yesterday.
- There are currently 26 active outbreaks.
- There have been 124 total outbreaks reported since January 1, 2020.

Outbreaks in Care Facilities

- 101 (↑3) were reported in care facilities (67 (↑1) LTCF, 18 acute, 6 independent living, 8 (↑2) assisted living, 1 other residential facility, 1 group home).
 - 22 (↑3) are currently active.
 - Three new outbreaks have been reported since yesterday (Evergreen Baptist Care Society – FHA, Good Samaritan Victoria Heights – FHA, Sunset Manor – FHA).
 - No outbreaks have been declared over since yesterday.
 - Total outbreaks:
 - 66 (↑3) in FHA, 33 in VCH, 2 in IHA
 - 79 have been declared over (48 FHA, 29 VCH, 2 IHA)
 - Total cases:
 - 936 (↑4) cases (537 (↑1) residents and 399 (↑3) staff/other) and 177 (↑1) deaths (all in residents)
 - 4 new cases (1 resident and 3 staff/other), and 1 new death (resident) since yesterday

Outbreaks in Other Settings

- 23 were reported in other settings (14 workplaces, 3 workplace/communal living, 3 correctional facilities, 1 conference, 1 shelter, 1 religious institution).
 - 4 are currently active.
 - No new outbreaks have been reported since yesterday
 - No new outbreaks have been declared over since yesterday.
 - Total outbreaks:
 - 12 in FHA, 7 in IHA, 1 VCH, 3 Provincial
 - 19 have been declared over (10 FHA, 5 IHA, 1 VCH, 3 Provincial)
 - Total cases:
 - 598 (↑7) cases (122 residents and 476 (↑7) staff/other) and 2 deaths (1 resident and 1 staff/other)
 - 7 new cases (staff/other) and no new deaths reported since yesterday

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Provincial/Interprovincial Outbreaks:

| Provincial/Interprovincial Outbreaks | | |
|--------------------------------------|-----------------------|--------------|
| Facility Name | Total Confirmed Cases | Total Deaths |
| - | - | - |

| Provincial/Interprovincial Outbreaks - Declared Over | | |
|--|-----------------------|--------------|
| Facility Name | Total Confirmed Cases | Total Deaths |
| 1. Pacific Dental Conference | 87 Staff/Other | 1 |
| 2. Kearl Lake, Workplace/Communal Living | 28 Staff/Other | 0 |
| 3. Teck Coal Mine | 1 | 0 |

Individual Facilities VCHA:

| VCHA: Long Term Care / Assisted Living / Independent Living | | | | | | |
|---|-----------------|--------|-----------------|--------|-----------------------|--------------|
| Facility Name | Residents | | Staff | | Totals | |
| | Confirmed Cases | Deaths | Confirmed Cases | Deaths | Total Confirmed Cases | Total Deaths |
| 1. Point Grey Hospital, LTCF | 15 | 7 | 7 | 0 | 22 | 7 |
| 2. Haro Park Centre, entire facility, LTCF | 14 | 0 | 6 | 0 | 20 | 0 |
| 3. Weinberg Residence, Multi-Level Care, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 4. Royal Arch Masonic Home 3, LTCF | 1 | 0 | 1 | 0 | 2 | 0 |

| VCHA: Acute Sites | | | | | | |
|-------------------|-----------------|--------|-----------------|--------|-----------------------|--------------|
| Facility Name | Residents | | Staff | | Totals | |
| | Confirmed Cases | Deaths | Confirmed Cases | Deaths | Total Confirmed Cases | Total Deaths |
| None at this time | - | - | - | - | - | - |

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| VCHA: The outbreaks in the following facilities have been declared over | | | | | | |
|---|-----------------|--------|-----------------|--------|-----------------------|--------------|
| Facility Name | Residents | | Staff | | Totals | |
| | Confirmed Cases | Deaths | Confirmed Cases | Deaths | Total Confirmed Cases | Total Deaths |
| 1. St. Paul's Hospital 8A | 1 | 0 | 5 | 0 | 6 | 0 |
| 2. Arbutus Care Centre, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 3. Richmond Lions Manor – Bridgeport LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 4. Joseph & Rosalie Segal Family Health Centre | 0 | 0 | 2 | 0 | 2 | 0 |
| 5. South Granville Park Lodge, LTCF | 9 | 2 | 9 | 0 | 18 | 2 |
| 6. German Canadian Benevolent Society Home, LTCF ^a | 0 | 0 | 1 | 0 | 1 | 0 |
| 7. Little Mountain, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 8. Inglewood, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 9. Villa Cathay, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 10. Hollyburn House, LTCF | 1 | 0 | 0 | 0 | 1 | 0 |
| 11. Central City Lodge, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 12. Lynn Valley, LTCF | 53 | 20 | 26 | 0 | 79 | 20 |
| 13. Windermere Care Centre, LTCF | 2 | 1 | 12 | 0 | 14 | 1 |
| 14. Lions Gate Hospital (6E & NCU/7E), Acute ^b | 15 | 8 | 13 | 0 | 28 | 8 |
| 15. Richmond Hospital (2S) | 4 | 2 | 2 | 0 | 6 | 2 |
| 16. Haro Park, LTCF | 55 | 13 | 34 | 0 | 89 | 13 |
| 17. Evergreen House, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 18. Amica Edgemont, LTCF | 9 | 3 | 10 | 0 | 19 | 3 |
| 19. Royal Arch Masonic Home, LTCF | 26 | 12 | 11 | 0 | 37 | 12 |
| 20. Berkley Care Centre, LTCF | 12 | 5 | 13 | 0 | 25 | 5 |
| 21. St. Paul's Hospital, NICU | 0 | 0 | 0 | 0 | 0 | 0 |
| 22. Holy Family Hospital | 53 | 21 | 35 | 0 | 88 | 21 |
| 23. Holy Family Hospital, Neighborhood 2 – LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 24. Royal Arch Masonic Home 2, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 25. OPAL by Element, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 26. Yaletown House, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 27. Banfield Pavilion – 4 th Floor West and 4 th floor East | 0 | 0 | 2 | 0 | 2 | 0 |
| 28. Yaletown House, 2 nd Floor, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |

^a Previously reported as "German Canadian House"

^b Previously reported as "Lions Gate Hospital (Unit 6 East)"

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| VCHA: Other Shared Living / Workplace | | |
|---------------------------------------|-----------------------|--------------|
| Facility Name | Total Confirmed Cases | Total Deaths |
| No New Facilities | - | - |

Individual Facilities FHA:

| FHA: Long Term Care / Assisted Living / Independent Living/ Acquired Brain Injury Unit | | | | | | |
|--|-----------------|--------|-----------------|--------|-----------------------|--------------|
| Facility Name | Residents | | Staff | | Totals | |
| | Confirmed Cases | Deaths | Confirmed Cases | Deaths | Total Confirmed Cases | Total Deaths |
| 1. Good Samaritan Delta View Care Centre - LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 2. Harrison West at Elm Village | 0 | 0 | 1 | 0 | 1 | 0 |
| 3. Thornebridge Gardens | 3 | 0 | 3 | 0 | 6 | 0 |
| 4. George Derby Centre 2 | 0 | 0 | 1 | 0 | 1 | 0 |
| 5. Chartwell Crescent Gardens, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 6. Langley Lodge 3, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 7. White Rock Seniors Village, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 8. Peace Portal Seniors Village, LTCF | 12 (↑1) | 2 (↑1) | 4 | 0 | 16 (↑1) | 2 (↑1) |
| 9. Chartwell Carrington House Retirement Residence, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 10. PICS Assisted Living | 0 | 0 | 1 | 0 | 1 | 0 |
| 11. Zion Park Manor, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 12. Rosemary Height Seniors Village, LTCF | 1 | 0 | 1 | 0 | 2 | 0 |
| 13. The Village Langley | 0 | 0 | 1 | 0 | 1 | 0 |
| 14. NEW - Evergreen Baptist Care Society, LTCF | 0 | 0 | 1 (↑1) | 0 | 1 (↑1) | 0 |
| 15. NEW – Good Samaritan Victoria Heights, Assisted living | 0 | 0 | 1 (↑1) | 0 | 1 (↑1) | 0 |
| 16. New – Sunset Manor, Assisted living | 0 | 0 | 1 (↑1) | 0 | 1 (↑1) | 0 |

| FHA: Acute Sites | | | | | | |
|--|-----------------|--------|-----------------|--------|-----------------------|--------------|
| Facility Name | Residents | | Staff | | Totals | |
| | Confirmed Cases | Deaths | Confirmed Cases | Deaths | Total Confirmed Cases | Total Deaths |
| 1. Delta Hospital 2S and 2N ^b | 18 | 6 | 26 | 0 | 44 | 6 |
| 2. Surrey Memorial Hospital-5W | 6 | 1 | 3 | 0 | 9 | 1 |

^b Previously referred to as "Delta Hospital-2S"

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| FHA: Correctional Facilities | | | | | | |
|------------------------------|-----------------|--------|-----------------|--------|-----------------------|--------------|
| Facility Name | Residents | | Staff | | Totals | |
| | Confirmed Cases | Deaths | Confirmed Cases | Deaths | Total Confirmed Cases | Total Deaths |
| None at this time | - | - | - | - | - | - |

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FHA: The outbreaks in the following facilities have been declared over

| Facility Name | Residents | | Staff | | Totals | |
|--|-----------------|--------|-----------------|--------|-----------------|--------------|
| | Confirmed Cases | Deaths | Confirmed Cases | Deaths | Total Confirmed | Total Deaths |
| 1. Cherington Place | 7 | 3 | 5 | 0 | 12 | 3 |
| 2. Evergreen Hamlets - LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 3. Rideau Retirement Centre – LTCF | 1 | 0 | 0 | 0 | 1 | 0 |
| 4. Mission Memorial Hospital – MM-2S | 9 | 1 | 5 | 0 | 14 | 1 |
| 5. Langley Memorial Hospital long term care – Maple Hill | 1 | 1 | 2 | 0 | 3 | 1 |
| 6. Tabor Home | 1 | 1 | 0 | 0 | 1 | 1 |
| 7. Langley Lodge, LTCF | 51 | 26 | 16 | 0 | 67 | 26 |
| 8. New World Technologies | 0 | 0 | 3 | 0 | 3 | 0 |
| 9. Valhaven, LTCF | 3 | 1 | 6 | 0 | 9 | 1 |
| 10. Maersk Co Distributing | 0 | 0 | 2 | 0 | 2 | 0 |
| 11. Nature's Touch Frozen Fruits | 0 | 0 | 5 | 0 | 5 | 0 |
| 12. Oppenheimer Group | 0 | 0 | 4 | 0 | 4 | 0 |
| 13. Delta View, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 14. Evergreen Heights Complex, Assisted Living | 1 | 0 | 0 | 0 | 1 | 0 |
| 15. The Harrison at Elim Village, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 16. Shaughnessy Care Center, LTCF | 1 | 1 | 2 | 0 | 3 | 1 |
| 17. Amica Retirement Home, LTCF (White Rock) | 0 | 0 | 1 | 0 | 1 | 0 |
| 18. Langley Lodge, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 19. Langley Gardens, LTCF | 3 | 0 | 3 | 0 | 6 | 0 |
| 20. Guildford Seniors Village, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 21. MSA Manor, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 22. Swedish Canadian Manor, Assisted Living | 11 | 3 | 2 | 0 | 13 | 3 |
| 23. Cedarbrook Chateau, Independent Living | 3 | 0 | 2 | 0 | 5 | 0 |
| 24. Ridge Meadows Hospital (Medicine unit 3N), Acute | 11 | 4 | 1 | 0 | 12 | 4 |
| 25. MSA (Rehab Unit WP1W), Acute (includes Worthington Pavilion) | 10 | 4 | 6 | 0 | 16 | 4 |
| 26. Dufferin Care Centre, LTCF | 14 | 4 | 8 | 0 | 22 | 4 |
| 27. Ridge Meadows Hospital (Rehab AM) | 7 | 2 | 5 | 0 | 12 | 2 |
| 28. Ridge Meadows Hospital (Unit 3W) | 3 | 1 | 0 | 0 | 3 | 1 |
| 29. United Poultry ³ | 0 | 0 | 36 | 0 | 36 | 0 |
| 30. Mission Institution Medium Security Correctional Facility | 121 | 1 | 13 | 0 | 134 | 1 |
| 31. Residence at Clayton Heights, Acquired Brain Injury Unit | 3 | 2 | 2 | 0 | 5 | 2 |
| 32. Chartwell Willow, LTCF | 15 | 2 | 5 | 0 | 20 | 2 |
| 33. Eden Care Centre, LTCF | 8 | 1 | 0 | 0 | 8 | 1 |
| 34. Abbotsford Regional Hospital AB-4YICU & AB-4YHAU | 1 | 0 | 10 | 0 | 11 | 0 |
| 35. Worthington Pavilion, LCTF | 2 | 1 | 5 | 0 | 7 | 1 |
| 36. The Cedars in Mission, ALF | 1 | 0 | 0 | 0 | 1 | 0 |
| 37. New Vista Society, LTCF | 5 | 1 | 1 | 0 | 6 | 1 |
| 38. Superior Poultry | 0 | 0 | 61 | 0 | 61 | 0 |
| 39. Fraser Valley Specialty Poultry | 0 | 0 | 7 | 0 | 7 | 0 |
| 40. Beresford Warming Centre | 0 | 0 | 3 | 0 | 3 | 0 |
| 41. Nicola Lodge | 1 | 0 | 0 | 0 | 1 | 0 |
| 42. Fraser Valley Packers | 0 | 0 | 81 | 0 | 81 | 0 |

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| Facility Name | Residents | | Staff | | Totals | |
|---|-----------------|--------|-----------------|--------|-----------------|--------------|
| | Confirmed Cases | Deaths | Confirmed Cases | Deaths | Total Confirmed | Total Deaths |
| 43. Dania Home – Long Term Care Facility | 0 | 0 | 1 | 0 | 1 | 0 |
| 44. Maple Ridge Seniors Village – LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 45. Langley Memorial Hospital - 2N | 2 | 0 | 0 | 0 | 2 | 0 |
| 46. Derby Manor – Independent Living | 0 | 0 | 1 | 0 | 1 | 0 |
| 47. George Derby Centre | 3 | 1 | 4 | 0 | 7 | 1 |
| 48. Czorny Alzheimer's Centre | 0 | 0 | 1 | 0 | 1 | 0 |
| 49. MSA Manor 2 | 1 | 0 | 0 | 0 | 1 | 0 |
| 50. Queen's Park 3C-NMSK, Acute Care | 9 | 1 | 1 | 0 | 10 | 1 |
| 51. Bear Creek Villa | 1 | 0 | 0 | 0 | 1 | 0 |
| 52. Normanna – LTCF | 0 | 0 | 1 | 0 | 0 | 0 |
| 53. Loblaws Warehouse | 0 | 0 | 20 | 0 | 20 | 0 |
| 54. Surrey Memorial Hospital – SM-T72 | 2 | 1 | 2 | 0 | 4 | 1 |
| 55. Burnaby Hospital BH-3C | 1 | 0 | 5 | 0 | 6 | 0 |
| 56. Milieu Children and Family Services Society | 6 | 0 | 13 | 0 | 19 | 0 |
| 57. New Vista Care Centre | 26 | 11 | 18 | 0 | 44 | 11 |
| 58. Kin Village | 3 | 1 | 1 | 0 | 4 | 1 |
| 59. Peace Arch Hospital-5N | 1 | 0 | 0 | 0 | 1 | 0 |

^a Three of these cases live in Fraser Health and are reported under Fraser Health Totals.

| FHA: Other Shared Living / Workplace | | |
|--|-----------------------|--------------|
| Facility Name | Total Confirmed Cases | Total Deaths |
| 1. MSJ Distribution at Valhalla Distribution | 31 Staff/other | 0 |
| 2. J&L Beef | 35 (↑3) Staff/ other | 0 |

Individual Facilities IHA:

| IHA: Long Term Care / Assisted Living / Independent Living | | | | | | |
|--|-----------------|--------|-----------------|--------|-----------------------|--------------|
| Facility Name | Residents | | Staff | | Totals | |
| | Confirmed Cases | Deaths | Confirmed Cases | Deaths | Total Confirmed Cases | Total Deaths |
| None at this time | - | - | - | - | - | - |

| IHA: Correctional Facilities | | | | | | |
|------------------------------|-----------------|--------|-----------------|--------|-----------------------|--------------|
| Facility Name | Residents | | Staff | | Totals | |
| | Confirmed Cases | Deaths | Confirmed Cases | Deaths | Total Confirmed Cases | Total Deaths |
| None at this time | | | | | | |

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| IHA: Other Shared Living/ Workplace | | |
|--------------------------------------|----------------------------|--------------|
| Facility Name | Total Confirmed Cases | Total Deaths |
| Fed Ex Office (Kelowna Airport Area) | 3 Staff/other | 0 |
| Tim Hortons, Merritt | 15 (↑4) staff/other | 0 |

| IHA: The outbreaks in the following facilities have been <u>declared over</u> | | | | | | |
|---|-----------------|--------|-----------------|--------|-----------------------|--------------|
| Facility Name | Residents | | Staff | | Totals | |
| | Confirmed Cases | Deaths | Confirmed Cases | Deaths | Total Confirmed Cases | Total Deaths |
| 1. Calvary Chapel Church | 0 | 0 | 7 | 0 | 7 | 0 |
| 2. Krazy Cherry Farm | 0 | 0 | 4 | 0 | 4 | 0 |
| 3. Okanagan Correctional Centre High Security | 1 | 0 | 0 | 0 | 1 | 0 |
| 4. Kootenay Street Village | 0 | 0 | 1 | 0 | 1 | 0 |
| 5. Hawthorn Park/Orchard Manor, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 6. Byland Nursery, Workplace/Communal living | 0 | 0 | 23 | 0 | 23 | 0 |
| 7. Okanagan Correctional Centre 2 | 0 | 0 | 7 | 0 | 7 | 0 |

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Testing Inclusive of Community Assessment Sites (as of Oct 19/23:59)

| Date | Total Patient Tests Completed ^{a,b} | Tested Non-Positive | Tested Positive | Patient Samples Pending | Projected Testing Capacity for Today |
|--------|--|---------------------|-----------------|-------------------------|--------------------------------------|
| Oct 19 | 736,637 (↑5,314) | 724,996 (↑7,012) | 11,641 (↑166) | 5,859 (↑2,313) | 15,285 |

^a Total tests completed are reported by the BCCDC and **include** tests with invalid lab codes (failed tests, distinct from indeterminate tests which are weak positives).

^b The change in total tests from day-to-day **only includes** valid tests and these numbers are reflected on the BCCDC Dashboard website.

BCCDC Population Health Survey “Your Story, Our Future” (as of June 1/10:30am)

This survey is now closed. No further submissions will occur.

| Date | Surveys Completed to Date |
|--------|---------------------------|
| June 1 | 356,196 |
| May 30 | n/a |
| May 29 | n/a |
| May 28 | n/a |
| May 27 | 328,618 |
| May 25 | 313,350 |
| May 23 | 305,000 |
| May 22 | n/a |

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International Arrivals (as of Oct 19/23:59)

| Arrivals by Method | | | |
|---------------------------|---------------------|-----------------------|-----------------------|
| Description | Oct 12 – Oct 18 | Previous Week's Total | YTD April 10 – Oct 11 |
| Total Air Arrivals | 4,492 | 4,389 | 109,284 |
| Total Land Passengers | 1,421 | 1,200 | 63,369 |
| Total Marine Crossings | 4 | 3 | 215 |
| Total Unknown Entry Point | 153 | 156 | 3,114 |
| Total Arrivals | 6,070 (↑322) | 5,748 (↓670) | 175,982 |

| Self Isolation Plan | | | |
|-------------------------------------|-----------------|-------------------|--------------------|
| Description | Daily Total | Previous 24 hours | YTD Since April 10 |
| SI Plan No Support Required | 50 | 40 | 37,402 |
| SI Plan Support Required | 2 | 2 | 2,599 |
| Total Registered¹ | 52 (↑10) | 42 | 40,001 |

¹SI Plans as of April 11th including the future travel registered plans. One SI Plan is completed for each family/group travelling. Does not include April 8-11th as those are from interim process and are being cleaned up and reconciled. Support required indicates support for accommodation and supplies (medication, groceries, etc.).

| Accommodations Required* | | | |
|---|-------------|-------------------|--------------------|
| Description | Daily Total | Previous 24 hours | YTD Since April 10 |
| Currently in Provincial YVR Accommodation | - | - | 109 |
| Currently in Provincial Land Accommodation (Canadian Red Cross) | - | - | 47 |
| Total Provided Accommodation | - | - | 156 |

*Tracking and reporting accommodations has moved to the Federal Government of Canada and is not being updated on the Daily Minister's Report at this time. Efforts are being made to collect accommodations data for future reporting.

| Follow-Up Calls | | | |
|--|--------------|-------------------|--------------------|
| Description | Daily Total | Previous 24 hours | YTD Since April 10 |
| Calls Confirmed SI plan being followed | 364 | - | 103,358 |
| Call not answered | 1,172 | - | 100,202 |
| Referred to 811/APP | 2 | - | 388 |
| Referred to PSSG | 8 | - | 8,591 |
| Referred to Tier 2 for follow-up | 68 | - | 14,586 |
| Total Citizen Calls² | 2,177 | - | 214,272 |

² The Total Citizen Calls is a direct count from the Service BC system. The total is not a sum of the other rows; as an example, a referral to 811 can be a Confirmed SI plan call and a tier 2 call at the same time.

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| Temporary Foreign Workers | | | |
|---------------------------------|-------------|-------------------|--------------------|
| Description | Daily Total | Previous 24 hours | YTD Since April 10 |
| Total Temporary Foreign Workers | - | 19 | 4,712 |

Occupancy Rates & ED Visits (as of Oct 19/23:59)

| | Pre-COVID-19 Response Occupancy Rate (Dec 12 2019) | Current Occupancy Rate Snapshot | Change in Occupancy Rate | Total Vacant Beds* | Total Beds | Total Adult Critical Care Beds | Adult Critical Care Bed Occupancy Rate | Total Vacant Adult Critical Care Beds | ED Visits (past 24 hours) |
|------------------|--|---------------------------------|--------------------------|--------------------|------------|--------------------------------|--|---------------------------------------|---------------------------|
| IHA ^a | 102.9% | 92.8% | -10.1% | 104 | 1,445 | 84 | 75.0% | 21 | 1,320 |
| FHA | 106.9% | 59.9% | -47.0% | 1571 | 3,918 | 268 | 42.5% | 154 | 1,856 |
| VCHA | 100.5% | 83.9% | -16.6% | 377 | 2,343 | 184 | 60.9% | 72 | 893 |
| VIHA | 106.6% | 92.3% | -14.3% | 147 | 1,901 | 73 | 83.6% | 12 | 1,103 |
| NHA | 105.0% | 62.2% | -42.8% | 323 | 855 | 58 | 34.5% | 38 | 594 |
| PHSA | 73.8% | 62.1% | -11.7% | 266 | 701 | 28 | 25.0% | 21 | 85 |
| BC Total | 103.5% | 75.0% (↓0.8%) | -28.5% | 2,788 (↓97) | 11,163 | 695 | 54.2% (↑0.4%) | 318 (↓3) | 5,851 (↑744) |
| Previous Totals | | | | | | | | | |
| Oct 18 | 103.5% | 74.2% (↓0.1%) | -29.3% | 2,885 (↑11) | 11,163 | 695 | 53.8% (↓1.5%) | 321 (↑10) | 5,107 (↓574) |
| Oct 16 | 103.5% | 74.3% (↓1.9%) | -29.2% | 2,874 (↑219) | 11,163 | 695 | 55.3% (↓3.5%) | 311 (↑25) | 5,681 (↑18) |
| Oct 15 | 103.5% | 76.2% (↑0.3) | -27.3% | 2,655 (↓38) | 11,163 | 695 | 58.8% (↓0.3%) | 286 (↑2) | 5,663 (↑125) |
| Oct 14 | 103.5% | 75.9% (↑0.8) | -27.6% | 2,693 (↓85) | 11,163 | 695 | 59.1% (↑1.1%) | 284 (↓8) | 5,538 (↓313) |
| Oct 13 | 103.5% | 75.1% (↑1.8) | -28.4% | 2,778 (↓206) | 11,163 | 695 | 58.0% (↑3.0%) | 292 (↓21) | 5,861 (↑647) |
| Oct 12 | 103.5% | 73.3% (↑1.5) | -30.2% | 2,984 (↓161) | 11,163 | 695 | 55.0% (↑0.5%) | 313 (↓3) | 5,214 (↑153) |
| Oct 11 | 103.5% | 71.8% (↓2.0) | -31.7% | 3,145 (↑220) | 11,163 | 695 | 54.5% (↑0.6) | 316 (↑4) | 5,061 (↓726) |
| Oct 9 | 103.5% | 73.8% (↓2.5) | -29.7% | 2,925 (↑277) | 11,163 | 695 | 55.1% (↓2.2) | 312 (↑15) | 5,787 (↑14) |
| Oct 8 | 103.5% | 76.3% (↓0.1) | -27.2% | 2,648 (↑18) | 11,163 | 695 | 57.3% (↓4.3%) | 297 (↑30) | 5,773 (↓157) |

*Excludes Critical Care NICU Bassinets

^a 6 Critical Care beds in IHA are currently counted as ICU/HAU, however they can only function as HAU and cannot function as ICU

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| Current Neonatal Bassinet Occupancy Rate | | | |
|--|-------------------------------|--|--------------------------------------|
| Health Authority | Total Critical Care Bassinets | Critical Care Bassinets Occupancy Rate | Total Vacant Critical Care Bassinets |
| IHA | 14 | 107.1% | -1 |
| FHA | 112 | 50.0% | 56 |
| VCHA | 21 | 38.1% | 13 |
| VIHA | 31 | 58.1% | 13 |
| NHA | 8 | 112.5% | -1 |
| PHSA | 70 | 70.0% | 21 |
| BC Total | 256 | 60.5% | 101 (↑4) |
| Previous Totals | | | |
| Oct 18 | 256 | 62.1% | 97 (↑3) |
| Oct 16 | 256 | 63.3% | 94 (↑11) |
| Oct 15 | 256 | 67.6% | 83 (↑1) |
| Oct 14 | 256 | 68.0% | 82 (↓4) |
| Oct 13 | 256 | 66.4% | 86 (↓4) |
| Oct 12 | 256 | 64.8% | 90 (↑5) |
| Oct 11 | 256 | 66.8% | 85 (↓6) |
| Oct 9 | 256 | 64.5% | 91 (↑3) |
| Oct 8 | 256 | 65.6% | 88 (↓1) |

Emergency Department Visits (as of Oct 19/23:59)

| Emergency Department Visits, March 9 and Oct 19, by Health Authority | | | |
|--|--------------|--------------|---------------|
| Health Authority | 09-Mar | 19-Oct | % Change |
| IHA | 1,388 | 1,320 | -4.9% |
| FHA | 2,092 | 1,856 | -11.3% |
| VCHA | 1,227 | 893 | -27.2% |
| VIHA | 964 | 1,103 | 14.4% |
| NHA | 733 | 594 | -19.0% |
| PHSA | 155 | 85 | -45.2% |
| Total | 6,559 | 5,851 | -10.8% |

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BC Emergency Health Services Influenza Like Illness (ILI) Calls (as of Oct 19/23:59)

| ILI Events | | | | | | |
|--|-----------|-----------|----------|-----------|-----------|------------------|
| Date | FHA | IHA | NHA | VCHA | VIHA | TOTAL ILI |
| Oct 19 | 35 | 21 | 7 | 28 | 25 | 116 (↓14) |
| Oct 18 | 45 | 21 | 6 | 32 | 26 | 130 (↑6) |
| Oct 17 | 48 | 14 | 7 | 30 | 25 | 124 (↓56) |
| Oct 16 | 63 | 32 | 11 | 38 | 36 | 180 (↑10) |
| Oct 15 | 57 | 30 | 10 | 37 | 36 | 170 (↓5) |
| Oct 14 | 61 | 34 | 4 | 43 | 33 | 175 (↓9) |
| Oct 13 | 64 | 31 | 20 | 38 | 31 | 184 (↑34) |
| Oct 12 | 50 | 27 | 10 | 28 | 35 | 150 |
| Oct 11 | 41 | 24 | 12 | 41 | 32 | 150 (↓10) |
| Oct 10 | 58 | 25 | 11 | 42 | 24 | 160 (↑13) |
| Average Pre-COVID-19 ILI Events was ~6 events/week across BC | | | | | | |

BC Emergency Health Services Total Call Volumes (as of Oct 19/23:59)

| Provincial Call Volumes for BCEHS | | | | | | |
|---|------------|------------|------------|------------|------------|--------------------|
| Date | IHA | FHA | VCHA | VIHA | NHA | TOTAL |
| Oct 19 | 291 | 488 | 339 | 280 | 100 | 1,498 (↑66) |
| Oct 18 | 247 | 507 | 330 | 254 | 94 | 1,432 (↓109) |
| Oct 17 | 511 | 344 | 306 | 116 | 511 | 1,541 (↓27) |
| Oct 16 | 510 | 348 | 310 | 111 | 510 | 1,568 (↑91) |
| Oct 15 | 291 | 477 | 334 | 282 | 93 | 1,477 (↓11) |
| Oct 14 | 286 | 482 | 333 | 298 | 89 | 1,488 (↓67) |
| Oct 13 | 268 | 542 | 329 | 291 | 125 | 1,555 (↑206) |
| Oct 12 | 249 | 407 | 314 | 270 | 109 | 1,349 (↓106) |
| Oct 11 | 284 | 462 | 324 | 272 | 113 | 1,455 (↑13) |
| Oct 10 | 274 | 486 | 329 | 240 | 113 | 1,442 (↓206) |
| Average Pre-COVID (Mar 2019) BCEHS Call Volume: 1,540/day | | | | | | |

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8-1-1 Data (as of Oct 19/23:59)

| Date | Calls Received | Calls Answered | Abandon Rate % | Average Wait (mins) | Max Wait of Answered (mins) | Average Handle Time (mins) |
|---|-----------------------|-----------------------|----------------|---------------------|-----------------------------|----------------------------|
| Oct 19 | 3,755 (↑1,157) | 3,674 (↑1,148) | 2.2% | 0.6 | 7.8 | 3.3 |
| Oct 18 | 2,598 (↑187) | 2,526 (↑144) | 2.8% | 0.7 | 9.8 | 3.2 |
| Oct 17 | 2,411 (↓703) | 2,382 (↓626) | 1.2% | 0.3 | 5.0 | 3.0 |
| Oct 16 | 3,114 (↓374) | 3,008 (↓166) | 3.4% | 0.7 | 9.0 | 2.7 |
| Oct 15 | 3,485 (↓295) | 3,174 (↓17) | 8.9% | 2.1 | 24.7 | 2.8 |
| Oct 14 | 3,780 (↓448) | 3,191 (↓522) | 15.6% | 4.4 | 41.5 | 3.0 |
| Oct 13 | 4,228 (↑1,446) | 3,713 (↑936) | 12.2% | 3.3 | 29.9 | 3.4 |
| Oct 12 | 2,782 (↑245) | 2,777 (↑264) | 0.2% | 0.1 | 2.0 | 3.1 |
| Oct 11 | 2,537 (↓173) | 2,513 (↓140) | 0.9% | 0.4 | 6.2 | 2.8 |
| Oct 10 | 2,710 (↓753) | 2,653 (↓490) | 2.1% | 0.6 | 6.2 | 2.8 |
| Pre-COVID-19 call volume was 1,250/day | | | | | | |

Total calls received compared to COVID-19 specific calls per day are as follows:

- October 19-2020 of the 3,755 total calls received, 1,982 were COVID-19 specific.

Efforts to enhance capacity and meet demand include:

- 38 additional nurses added to staff complement.
- 61 Patient navigation staff added to staff complement.
- 5 Medical office assistants to support the new 8-1-1 virtual physician model. Recruitment to add additional, temporary medical office assistants is in progress.
- To date, a total of **12,921(↑91)** calls have been referred to a virtual physician for consultation.

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Self Assessment Tool - BCCDC.com (as of Oct 19/23:59)

| Date | Distinct Users (last 24 hours) | Peak Activity (users/min) | Average Activity (users/hour) | BC-based Users |
|---------------|-----------------------------------|------------------------------|----------------------------------|-------------------|
| Oct 19 | 11,757 (↑4,693) | 37.6 | 489.9 | 98.2% |
| Oct 18 | 7,064 (↑303) | 21.2 | 294.3 | 98.2% |
| Oct 17 | 6,761 (↓3,548) | 21.7 | 281.7 | 98.2% |
| Oct 16 | 10,309 (↓986) | 31.7 | 429.5 | 98.2% |
| Oct 15 | 11,295 (↓1,169) | 37.3 | 470.6 | 98.2% |
| Oct 14 | 12,464 (↓1,087) | 39.3 | 519.3 | 98.2% |
| Oct 13 | 13,551 (↑5,594) | 43.6 | 564.6 | 98.2% |
| Oct 12 | 7,957 (↑1,482) | 24.2 | 331.5 | 98.2% |
| Oct 11 | 6,475 (↓616) | 18.5 | 269.8 | |
| Oct 10 | 7,091 (↓3,686) | 21.4 | 295.5 | |

BC COVID19 APP (as of Oct 19/23:59)

| Date | Total App Users |
|---------------|-------------------------|
| Oct 19 | 395,923 (↑1,604) |
| Oct 18 | 394,319 (↑1,158) |
| Oct 17 | 393,161 (↑836) |
| Oct 16 | 392,325 (↑1,398) |
| Oct 15 | 390,927 (↑1,253) |
| Oct 14 | 389,674 (↑1,510) |
| Oct 13 | 388,164 (↑1,676) |
| Oct 12 | 386,488 (↑1,154) |
| Oct 11 | 385,334 (↑918) |
| Oct 10 | 384,416 (↑983) |

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Virtual Health Usage (Zoom and Intouch Tools) (as of Oct 14/23:59)*

* Next update is on Oct 21.

| Date (week of) | Active Virtual Health Users (by week) |
|----------------|---------------------------------------|
| Oct 5 | 7,751 (↑1,323) |
| Sept 28 | 6,428 (↑582) |
| Sept 21 | 5,846 (↓218) |
| Sept 14 | 6,064 (↑1,171) |
| Sept 7 | 4,893 (↓263) |
| August 31 | 5,156 (↑136) |
| August 24 | 5,020 (↑150) |
| August 17 | 4,870 (↑174) |
| August 10 | 4,696 (↑274) |
| August 3 | 4,422 (↓588) |

- Since March 16th 28,136 users have been provisioned for virtual health licenses.

Home Health Monitoring (as of Oct 19/16:00)

| Date | Total Actively Monitored COVID Patients | Total Patients Discharged since March 26 |
|--|---|--|
| Oct 19 | 409 (↓4) | 7,548 (↑28) |
| Oct 16 | 413 (↓7) | 7,520 (↑13) |
| Oct 15 | 420 | 7,507 (↑12) |
| Oct 14 | 420 (↓14) | 7,495 (↑17) |
| Oct 13 | 434 (↑20) | 7,478 (↑58) |
| Oct 9 | 414 (↓6) | 7,420 (↑10) |
| Oct 8 | 420 (↓15) | 7,410 (↑23) |
| Oct 7 | 435 (↑6) | 7,387 (↑16) |
| Oct 6 | 429 (↑7) | 7,371 (↑7) |
| Oct 5 | 422 (↑26) | 7,364 (↑33) |
| Total COVID Patients monitored to date: 7,957 (↑24) | | |

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1-888-COVID19 (as of Oct 19/23:59)

| Date | Calls Received | Calls Answered | Average Speed of Answer (Min:Sec) | Abandon Rate | Max Wait (Min:Sec) | Average Handle Time (Min:Sec) | Texts |
|---------------|-------------------|-------------------|-----------------------------------|--------------|--------------------|-------------------------------|----------|
| Oct 19 | 601 (↑305) | 600 (↑305) | 00:14 | 0.2% | 02:10 | 02:39 | 9 |
| Oct 18 | 296 (↓52) | 295 (↓48) | 00:01 | 0.3% | 04:54 | 02:24 | 4 |
| Oct 17 | 348 (↓144) | 343 (↓146) | 00:00 | 1.1% | 04:38 | 02:25 | 9 |
| Oct 16 | 492 (↓24) | 489 (↓17) | 00:22 | 0.4% | 03:24 | 02:48 | 4 |
| Oct 15 | 516 (↓34) | 506 (↓23) | 01:06 | 1.7% | 13:29 | 02:44 | 13 |
| Oct 14 | 550 (↓65) | 529 (↓75) | 00:31 | 1.6% | 07:46 | 02:40 | 25 |
| Oct 13 | 615 (↑326) | 604 (↑323) | 00:22 | 1.8% | 10:55 | 02:31 | 20 |
| Oct 12 | 289 (↑3) | 281 (↓3) | 00:00 | 2.8% | 04:50 | 02:31 | 5 |
| Oct 11 | 286 (↓78) | 284 (↓78) | 00:00 | 0.7% | 03:27 | 02:30 | 5 |
| Oct 10 | 364 (↓231) | 362 (↓221) | 00:00 | 0.5% | 03:02 | 02:30 | 5 |

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Chat Bot / Digital Assistant (as of Oct 19/17:00)

| Sessions (Measured from 17:00 to 16:59) | |
|---|-----------------------------|
| Date | Number of Sessions (to 5pm) |
| Oct 19 | 17,118 (↑6,587) |
| Oct 18 | 10,531 (↓2,493) |
| Oct 17 | 13,024 (↑2,660) |
| Oct 16 | 10,364 (↑365) |
| Oct 15 | 9,999 (↓485) |
| Oct 14 | 10,484 (↑1,214) |
| Oct 13 | 9,270 (↑2,193) |
| Oct 12 | 7,077 (↑313) |
| Oct 11 | 6,764 (↓1,855) |
| Oct 10 | 8,619 (↓2,439) |
| 1,952,335 sessions since 4pm Thursday April 10 | |

Average of **1.3** questions per session.

The top questions for the past week have been:

| Question Type | % |
|---|-------|
| When can I get my results? | 35.8% |
| How many cases in BC today? | 4.8% |
| I am having COVID-like symptoms, do I have COVID? | 4.5% |
| What do I do if my test is negative | 2.7% |
| Should I get tested? | 2.6% |
| Can I travel out of province? | 2.3% |
| I am a healthcare worker where can I get tested? | 1.9% |
| What do I do if I was outside of Canada? | 1.7% |
| Is there a vaccine? | 1.7% |
| Will my flu shot protect me | 1.7% |

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BC 2-1-1 Referral Line (as of Oct 19/23:59)

| Date | Incoming Calls | Calls Answered | Wait Time (Min:Sec) | Abandonment Rate | Max Wait of Answered Calls (Min:Sec) | Average Handle Time (Min:Sec) |
|--------|----------------|----------------|---------------------|------------------|--------------------------------------|-------------------------------|
| Oct 19 | 40 (↑24) | 31 (↑18) | 1:07 | 23% | 16:48 | 5:35 |
| Oct 18 | 16 (↓10) | 13 (↓11) | 0:35 | 19% | 3:23 | 2:54 |
| Oct 17 | 26 (↓13) | 24 (↓8) | 0:11 | 8% | 0:41 | 5:50 |
| Oct 16 | 39 (↓3) | 32 (↓7) | 0:26 | 18% | 3:24 | 4:34 |
| Oct 15 | 42 (↑12) | 39 (↑15) | 0:21 | 7% | 3:36 | 5:13 |
| Oct 14 | 30 (↓6) | 24 (↓6) | 1:08 | 20% | 5:54 | 4:10 |
| Oct 13 | 36 (↑23) | 30 (↑18) | 1:44 | 17% | 10:42 | 7:29 |
| Oct 12 | 13 (↓8) | 12 (↓9) | 0:48 | 8% | 7:21 | 13:07 |
| Oct 11 | 21 (↑3) | 21 (↑4) | 0:39 | 0% | 8:19 | 4:51 |
| Oct 10 | 18 (↓27) | 17 (↓21) | 0:21 | 6% | 3:46 | 3:17 |

Note: Data in table above is data recorded for Safe Seniors, Strong Communities program only and does not reflect the bc211 business activities related to other community referrals.

Service Activity to Date^[1]:

- 369,877 (377^[2]) total services provided:
 - 189,215 (272) wellness visits and needs assessments^[3]
 - 37,687 (17) grocery deliveries
 - 87,817 (31) meals prepared or packaged and delivered
 - 957 (0) prescriptions picked up and delivered
 - 3,922 (3) transportation services
 - 534 (0) laundry services
 - 49,745 (54) other services^[4]

Total 211 Registrations to Date:

| | bc211 Registrations | Direct Better at Home Registrations | Total |
|------------|---------------------|-------------------------------------|------------|
| Seniors | 4,987 (5) | 10,937 (3) | 15,924 (8) |
| Volunteers | 7,445 (2) | 3,725 (0) | 11,170 (2) |

^[1] Manual data submission may encounter delays and result in data being restated periodically.

^[2] Added in this reporting period.

^[3] Initial contacts, virtual visits, and phone check-ins.

^[4] Other services encompass ad-hoc requests such as assistance with IT, online shopping, etc.

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Temporary Emergency Registrants (as of Oct 2/11:30)

The most recent update on “temporary emergency registrant” and willing-to-redeploy” data includes totals as of Sept 30 (reporting is as of Sept 24 for nursing professionals, and as of Oct 2 for pharmacists). The next update will be provided on Monday, November 2, 2020.

The College of Physicians and Surgeons (CPSBC) deactivated the TER class of registration as of June 30; however, the list could be reactivated within 24-48 hours if needed and the CPSBC is open to registering physicians on a temporary emergency basis at the request of an HA where a need has been identified.

| Temporary Emergency Registrants - Physicians | | | | | | | | | | | | | | | | | |
|--|------------------|------------|---------------------|---------------------------------|---------------|----------------------|------------|----------------|----------------|---------------|----------------------------|-----------------|------------------------|------------------|----------------------|---------|---------------------------|
| Date | Family Physician | Pediatrics | Infectious Diseases | Public Health/ Preventative Med | Community Med | Medical Microbiology | Psychiatry | Anesthesiology | Internal Med * | Ophthalmology | OBGYN/ Maternal -fetal med | General Surgery | Obstetrics/ Gynecology | Occupational Med | Diagnostic Radiology | Urology | Total Registrants to Date |
| Sept 30 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Aug 28 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| July 31 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| July 3 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| June 26 | 40 | 3 | 1 | 1 | 1 | 1 | 7 | 6 | 6 | 1 | 2 | 1 | 1 | 1 | 1 | 1 | 74 |
| June 19 | 40 | 3 | 1 | 1 | 1 | 1 | 7 | 6 | 6 | 1 | 2 | 1 | 1 | 1 | 1 | 1 | 74 |
| June 12 | 40 | 3 | 1 | 1 | 1 | 1 | 7 | 6 | 6 | 1 | 2 | 1 | 1 | 1 | 1 | 1 | 74 |
| June 5 | 40 | 3 | 1 | 1 | 1 | 1 | 7 | 6 | 6 | 1 | 2 | 1 | 1 | 1 | 1 | 1 | 74 |
| May 29 | 40 | 3 | 1 | 1 | 1 | 1 | 7 | 6 | 6 | 1 | 2 | 1 | 1 | 1 | 1 | 1 | 74 |
| May 22 | 40 | 3 | 1 | 1 | 1 | 1 | 7 | 6 | 6 | 1 | 2 | 1 | 1 | 1 | 1 | 1 | 74 |

*Internal Medicine includes 1 Gastroenterology, 1 Critical Care Medicine and 1 Nephrology.

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| Temporary Emergency Registrants - Nursing | | | | | | | |
|---|--------------------------------|------------------|------------------------------|--------------------|------------------------|-----------------|---------------------------|
| Date | Licensed Practical Nurse (LPN) | Registered Nurse | Registered Psychiatric Nurse | Nurse Practitioner | Health Care Assistant* | | Total Registrants to Date |
| | | | | | HCA (New) | HCA (Temporary) | |
| Sept 30 | 90 | 499 | 4 | 2 | 2,230 | 234 | 3,059 (↑298) |
| Aug 28 | 87 | 466 | 4 | 2 | 1,978 | 224 | 2,761 (↑277) |
| July 31 | 83 | 452 | 5 | 2 | 1,727 | 214 | 2,484 (↑234) |
| July 3 | 79 | 441 | 5 | 2 | 1,516 | 207 | 2,250 (↑56) |
| June 26 | 78 | 439 | 4 | 2 | 1,464 | 207 | 2,194 (↑72) |
| June 19 | 77 | 439 | 4 | 2 | 1,395 | 205 | 2,122 (↑55) |
| June 12 | 78 | 439 | 4 | 4 | 1,339 | 203 | 2,067 (↑55) |
| June 5 | 79 | 440 | 4 | 4 | 1,285 | 200 | 2,012 (↑52) |
| May 29 | 80 | 438 | 4 | 4 | 1,235 | 199 | 1,960 (↑2) |
| May 22 | 77 | 436 | 4 | 4 | 1,156 | 197 | 1,874 (↑65) |

*HCA numbers reflect new temporary registrant category added April 7, 2010. Prior to April 7, HCA reporting reflected new/full HCAs only.

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| Temporary Emergency Registrants – Allied Health | | | | | | | |
|---|------------------------|----------------|---------------------|---------------------------|---------------------|-------------------------|---------------------------|
| Date | Midwives | Social Workers | Pharmacists | Dieticians | Physical Therapists | Occupational Therapists | Total Registrants to Date |
| Sept 30 | 0 | 54 | 37 | 10 | 0 | 0 | 101 (↑14) |
| Aug 28 | 0 | 43 | 34 | 10 | 0 | 0 | 87 (↑10) |
| July 31 | 0 | 34 | 33 | 10 | 0 | 0 | 77 (↑13) |
| July 3 | 0 | 26 | 28 | 10 | 0 | 0 | 64 (↓9) |
| June 26 | 9 | 26 | 28 | 10 | 0 | 0 | 73 (↑3) |
| June 19 | 9 | 24 | 27 | 10 | 0 | 0 | 70 (↑3) |
| June 12 | 9 | 21 | 27 | 10 | 0 | 0 | 67 (↓1) |
| June 5 | 10 | 21 | 27 | 10 | 0 | 0 | 68 (↑3) |
| May 29 | 10 | 19 | 26 | 10 | 0 | 0 | 65 (↑4) |
| May 22 | 10 | 17 | 24 | 10 | 0 | 0 | 61 (↑1) |
| Number of Private Practice Registrants Willing to be Redeployed - Allied Health | | | | | | | |
| Date | Occupational Therapist | Dieticians | Physical Therapists | Total Registrants to Date | | | |
| Sept 30 | 130 | 44 | 392 | 566 | | | |
| Aug 28 | 130 | 44 | 392 | 566 | | | |
| July 31 | 130 | 44 | 392 | 566 | | | |
| July 3 | 130 | 44 | 392 | 566 | | | |
| June 26 | 130 | 44 | 392 | 566 | | | |
| June 19 | 130 | 44 | 392 | 566 | | | |
| June 12 | 130 | 44 | 392 | 566 | | | |
| June 5 | 130 | 44 | 392 | 566 | | | |
| May 29 | 130 | 44 | 392 | 566 | | | |
| May 22 | 130 | 44 | 392 | 566 | | | |

Note:

The College of Dieticians, College of Physical Therapists and College of Occupational Therapists have emergency registration in place. The current focus is to contact registrants impacted by COVID-19 private practice closures regarding their willingness to be redeployed to work in a health authority as part of the pandemic response.

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PHO Orders

October 9, 2020: The PHO repealed and replaced the order of August 7, 2020 on [Gathering and Events](#).

October 9, 2020: The PHO repealed and replaced the order of August 7, 2020 on [Food and Liquor Serving Premises](#).

September 16, 2020: The PHO issued an order on [Registered Nurse Public Health Pharmacotherapy](#).

August 30, 2020: The Federal Chief PHO issued updates to the [Federal Quarantine Order](#) on Minimizing the Risk of Exposure to COVID-19 in Canada.

July 2, 2020: The PHO repealed and replaced the order of April 23, 2020 on [Industrial Camps](#).

May 29, 2020: The PHO issued an order on [Overnight Camps for Children and Youth](#).

May 28, 2020: The PHO repealed and replaced the PHO oral order of March 27, 2020 and the written order of April 15, 2020 on [Vending Markets](#).

May 14, 2020: The PHO cancelled the order of April 16, 2020 on [Personal Services](#).

May 14, 2020: The PHO issued an order on [Workplace COVID-19 Safety Plans](#).

May 7, 2020: The PHO issued an order on [Licensed Practical Nurse SARS-CoV-2 Swabbing](#).

April 16, 2020: The PHO confirmed and supplemented the oral order of March 21, 2020 on [Personal Services](#).

April 15, 2020: The PHO amended the order of April 10, 2020 on [Health Care Labour Adjustment](#) with respect to [Facility Staff Assignment](#).

April 14, 2020: The PHO amended the order of April 10, 2020 on [Health Care Labour Adjustment](#) with respect to [Travellers and Employers](#).

April 10, 2020: The PHO issued an order on [Health Care Labour Adjustment](#).

March 26, 2020: The PHO issued an order on [Information Collection from Long Term Care Facility Staff](#).

For other COVID-19 related notices and guidance please see the following:

[PHO COVID-19 Orders, Notices & Guidance](#)

[BCCDC COVID-19 Care Resources](#)

Oct 20, 2020

Daily COVID-19 Report

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Contents

| | |
|--|----|
| Case Counts (as of Oct 20/10:00) | 2 |
| Epi-Linked Probable Cases (as of Oct 20/10:00) | 3 |
| Long Term Care / Assisted Living / Independent Living / Facilities (as of Oct 20/10:00)..... | 4 |
| Testing Inclusive of Community Assessment Sites (as of Oct 19/23:59) | 12 |
| BCCDC Population Health Survey “Your Story, Our Future” (as of June 1/10:30am) | 12 |
| International Arrivals (as of Oct 19/23:59) | 13 |
| Occupancy Rates & ED Visits (as of Oct 19/23:59) | 14 |
| Emergency Department Visits (as of Oct 19/23:59) | 15 |
| BC Emergency Health Services Influenza Like Illness (ILI) Calls (as of Oct 19/23:59) | 16 |
| BC Emergency Health Services Total Call Volumes (as of Oct 19/23:59)..... | 16 |
| 8-1-1 Data (as of Oct 19/23:59) | 17 |
| Self Assessment Tool - BCCDC.com (as of Oct 19/23:59) | 18 |
| BC COVID19 APP (as of Oct 19/23:59) | 18 |
| Virtual Health Usage (Zoom and Intouch Tools) (as of Oct 14/23:59)* | 19 |
| Home Health Monitoring (as of Oct 19/16:00)..... | 19 |
| 1-888-COVID19 (as of Oct 19/23:59) | 20 |
| Chat Bot / Digital Assistant (as of Oct 19/17:00) | 21 |
| BC 2-1-1 Referral Line (as of Oct 19/23:59) | 22 |
| Temporary Emergency Registrants (as of Oct 2/11:30)..... | 23 |
| PHO Orders..... | 26 |

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Case Counts (as of Oct 20/10:00)

| Total Cases (lab confirmed and lab probable) | New Cases (last 24 hrs, incl. Epi) | Recovered Cases | Currently in Hospital | Currently in ICU (and HAU) | Mechanical Ventilated (MV) | Deaths |
|--|--|--------------------|-----------------------------|----------------------------------|----------------------------------|----------|
| 11,641 (↑166 ^a) | 167 | 9,871 (↑118) | 69 (↑2) | 18 (↓1) | 11 (↓1) | 254 (↑1) |

FHA:

| Total Cases | New Cases (last 24 hrs, incl. Epi) | Recovered Cases | Currently in Hospital | Currently in ICU (and HAU) | Mechanical Ventilated (MV) | Deaths |
|----------------------------|---|--------------------|-----------------------------|----------------------------------|----------------------------------|----------|
| 6,273 (↑121 ^a) | 122 | 5,005 (↑64) | 38 | 8 | 4 (↓1) | 118 (↑1) |

IHA:

| Total Cases | New Cases (last 24 hrs, incl. Epi) | Recovered Cases | Currently in Hospital | Currently in ICU (and HAU) | Mechanical Ventilated (MV) | Deaths |
|-------------|---|--------------------|-----------------------------|----------------------------------|----------------------------------|--------|
| 591 (↑13) | 13 | 575 (↑2) | 2 | 1 | 1 (↑1) | 2 |

VIHA:

| Total Cases | New Cases (last 24 hrs, incl. Epi) | Recovered Cases | Currently in Hospital | Currently in ICU (and HAU) | Mechanical Ventilated (MV) | Deaths |
|-------------|---|--------------------|-----------------------------|----------------------------------|----------------------------------|--------|
| 239 (↑1) | 1 | 227 (↑4) | 0 | 0 | 0 | 6 |

NHA:

| Total Cases | New Cases (last 24 hrs, incl. Epi) | Recovered Cases | Currently in Hospital | Currently in ICU (and HAU) | Mechanical Ventilated (MV) | Deaths |
|-------------|---|--------------------|-----------------------------|----------------------------------|----------------------------------|--------|
| 330 (↑2) | 2 | 338 | 1 | 1 | 0 | 3 |

VCHA:

| Total Cases | New Cases (last 24 hrs, incl. Epi) | Recovered Cases | Currently in Hospital | Currently in ICU (and HAU) | Mechanical Ventilated (MV) | Deaths |
|-------------|---|--------------------|-----------------------------|----------------------------------|----------------------------------|--------|
| 4,121 (↑29) | 29 | 3,644 (↑48) | 28 (↑2) | 8 (↓1) | 6 (↓1) | 125 |

Out of Canada:

| Total Cases | New Cases (last 24 hrs, incl. Epi) | Recovered Cases | Currently in Hospital | Currently in ICU (and HAU) | Mechanical Ventilated (MV) | Deaths |
|-------------|---|--------------------|-----------------------------|----------------------------------|----------------------------------|--------|
| 87 | 0 | 82 | 0 | | | 0 |

^a The remaining case is epi-linked (1 FHA).

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Epi-Linked Probable Cases (as of Oct 20/10:00)

Total Cases, inclusive of Epi-linked Cases

11,854 (↑167)

| Total Epi-linked Cases by Region | | | | | | | |
|----------------------------------|---------|---------|--------|---------|---------|----------------|----------|
| Date | FHA | IHA | VIHA | NHA | VCH | Out of Canada* | Total |
| Oct 20 | 93 (↑1) | 33 | 5 | 27 | 54 | 1 | 213 (↑1) |
| Oct 19 | 92 (↑5) | 33 (↑1) | 5 (↑1) | 27 | 54 (↓2) | 1 | 212 (↑5) |
| Oct 16 | 87 (↑7) | 32 | 4 | 27 (↑2) | 56 | 1 | 207 (↑9) |
| Oct 15 | 80 (↑1) | 32 | 4 | 25 | 56 (↑2) | 1 | 198 (↑3) |
| Oct 14 | 79 (↑3) | 32 | 4 | 25 | 54 (↑2) | 1 | 195 (↑5) |
| Oct 13 | 76 (↑2) | 32 (↑1) | 4 | 25 (↓1) | 52 (↑2) | 1 | 190 (↑4) |
| Oct 9 | 74 (↑3) | 31 | 4 | 26 | 50 (↑1) | 1 | 186 (↑4) |
| Oct 8 | 71 (↑1) | 31 | 4 | 26 | 49 | 1 | 182 (↑1) |
| Oct 7 | 70 (↑3) | 31 | 4 | 26 (↑1) | 49 (↑1) | 1 | 181 (↑5) |

* Section contains non-residents (e.g., temporary foreign workers, or travelers) who were Epi-linked or have been provided an epi-probable diagnosis of COVID-19 while in BC.

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Long Term Care / Assisted Living / Independent Living / Facilities (as of Oct 20/10:00)

Total Cases:

Reported Outbreaks

- Three new outbreaks have been reported since yesterday (Evergreen Baptist Care Society – FHA, Good Samaritan Victoria Heights – FHA, Sunset Manor – FHA).
- No outbreaks have been declared over since yesterday.
- There are currently 26 active outbreaks.
- There have been 124 total outbreaks reported since January 1, 2020.

Outbreaks in Care Facilities

- 101 (↑3) were reported in care facilities (67 (↑1) LTCF, 18 acute, 6 independent living, 8 (↑2) assisted living, 1 other residential facility, 1 group home).
 - 22 (↑3) are currently active.
 - Three new outbreaks have been reported since yesterday (Evergreen Baptist Care Society – FHA, Good Samaritan Victoria Heights – FHA, Sunset Manor – FHA).
 - No outbreaks have been declared over since yesterday.
 - Total outbreaks:
 - 66 (↑3) in FHA, 33 in VCH, 2 in IHA
 - 79 have been declared over (48 FHA, 29 VCH, 2 IHA)
 - Total cases:
 - 936 (↑4) cases (537 (↑1) residents and 399 (↑3) staff/other) and 177 (↑1) deaths (all in residents)
 - 4 new cases (1 resident and 3 staff/other), and 1 new death (resident) since yesterday

Outbreaks in Other Settings

- 23 were reported in other settings (14 workplaces, 3 workplace/communal living, 3 correctional facilities, 1 conference, 1 shelter, 1 religious institution).
 - 4 are currently active.
 - No new outbreaks have been reported since yesterday
 - No new outbreaks have been declared over since yesterday.
 - Total outbreaks:
 - 12 in FHA, 7 in IHA, 1 VCH, 3 Provincial
 - 19 have been declared over (10 FHA, 5 IHA, 1 VCH, 3 Provincial)
 - Total cases:
 - 598 (↑7) cases (122 residents and 476 (↑7) staff/other) and 2 deaths (1 resident and 1 staff/other)
 - 7 new cases (staff/other) and no new deaths reported since yesterday

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Provincial/Interprovincial Outbreaks:

| Provincial/Interprovincial Outbreaks | | |
|--------------------------------------|-----------------------|--------------|
| Facility Name | Total Confirmed Cases | Total Deaths |
| - | - | - |

| Provincial/Interprovincial Outbreaks - Declared Over | | |
|--|-----------------------|--------------|
| Facility Name | Total Confirmed Cases | Total Deaths |
| 1. Pacific Dental Conference | 87 Staff/Other | 1 |
| 2. Kearl Lake, Workplace/Communal Living | 28 Staff/Other | 0 |
| 3. Teck Coal Mine | 1 | 0 |

Individual Facilities VCHA:

| VCHA: Long Term Care / Assisted Living / Independent Living | | | | | | |
|---|-----------------|--------|-----------------|--------|-----------------------|--------------|
| Facility Name | Residents | | Staff | | Totals | |
| | Confirmed Cases | Deaths | Confirmed Cases | Deaths | Total Confirmed Cases | Total Deaths |
| 1. Point Grey Hospital, LTCF | 15 | 7 | 7 | 0 | 22 | 7 |
| 2. Haro Park Centre, entire facility, LTCF | 14 | 0 | 6 | 0 | 20 | 0 |
| 3. Weinberg Residence, Multi-Level Care, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 4. Royal Arch Masonic Home 3, LTCF | 1 | 0 | 1 | 0 | 2 | 0 |

| VCHA: Acute Sites | | | | | | |
|-------------------|-----------------|--------|-----------------|--------|-----------------------|--------------|
| Facility Name | Residents | | Staff | | Totals | |
| | Confirmed Cases | Deaths | Confirmed Cases | Deaths | Total Confirmed Cases | Total Deaths |
| None at this time | - | - | - | - | - | - |

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| VCHA: The outbreaks in the following facilities have been declared over | | | | | | |
|---|-----------------|--------|-----------------|--------|-----------------------|--------------|
| Facility Name | Residents | | Staff | | Totals | |
| | Confirmed Cases | Deaths | Confirmed Cases | Deaths | Total Confirmed Cases | Total Deaths |
| 1. St. Paul's Hospital 8A | 1 | 0 | 5 | 0 | 6 | 0 |
| 2. Arbutus Care Centre, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 3. Richmond Lions Manor – Bridgeport LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 4. Joseph & Rosalie Segal Family Health Centre | 0 | 0 | 2 | 0 | 2 | 0 |
| 5. South Granville Park Lodge, LTCF | 9 | 2 | 9 | 0 | 18 | 2 |
| 6. German Canadian Benevolent Society Home, LTCF ^a | 0 | 0 | 1 | 0 | 1 | 0 |
| 7. Little Mountain, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 8. Inglewood, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 9. Villa Cathay, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 10. Hollyburn House, LTCF | 1 | 0 | 0 | 0 | 1 | 0 |
| 11. Central City Lodge, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 12. Lynn Valley, LTCF | 53 | 20 | 26 | 0 | 79 | 20 |
| 13. Windermere Care Centre, LTCF | 2 | 1 | 12 | 0 | 14 | 1 |
| 14. Lions Gate Hospital (6E & NCU/7E), Acute ^b | 15 | 8 | 13 | 0 | 28 | 8 |
| 15. Richmond Hospital (2S) | 4 | 2 | 2 | 0 | 6 | 2 |
| 16. Haro Park, LTCF | 55 | 13 | 34 | 0 | 89 | 13 |
| 17. Evergreen House, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 18. Amica Edgemont, LTCF | 9 | 3 | 10 | 0 | 19 | 3 |
| 19. Royal Arch Masonic Home, LTCF | 26 | 12 | 11 | 0 | 37 | 12 |
| 20. Berkley Care Centre, LTCF | 12 | 5 | 13 | 0 | 25 | 5 |
| 21. St. Paul's Hospital, NICU | 0 | 0 | 0 | 0 | 0 | 0 |
| 22. Holy Family Hospital | 53 | 21 | 35 | 0 | 88 | 21 |
| 23. Holy Family Hospital, Neighborhood 2 – LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 24. Royal Arch Masonic Home 2, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 25. OPAL by Element, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 26. Yaletown House, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 27. Banfield Pavilion – 4 th Floor West and 4 th floor East | 0 | 0 | 2 | 0 | 2 | 0 |
| 28. Yaletown House, 2 nd Floor, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |

^a Previously reported as "German Canadian House"

^b Previously reported as "Lions Gate Hospital (Unit 6 East)"

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| VCHA: Other Shared Living / Workplace | | |
|---------------------------------------|-----------------------|--------------|
| Facility Name | Total Confirmed Cases | Total Deaths |
| No New Facilities | - | - |

Individual Facilities FHA:

| FHA: Long Term Care / Assisted Living / Independent Living/ Acquired Brain Injury Unit | | | | | | |
|--|-----------------|--------|-----------------|--------|-----------------------|--------------|
| Facility Name | Residents | | Staff | | Totals | |
| | Confirmed Cases | Deaths | Confirmed Cases | Deaths | Total Confirmed Cases | Total Deaths |
| 1. Good Samaritan Delta View Care Centre - LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 2. Harrison West at Elm Village | 0 | 0 | 1 | 0 | 1 | 0 |
| 3. Thornebridge Gardens | 3 | 0 | 3 | 0 | 6 | 0 |
| 4. George Derby Centre 2 | 0 | 0 | 1 | 0 | 1 | 0 |
| 5. Chartwell Crescent Gardens, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 6. Langley Lodge 3, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 7. White Rock Seniors Village, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 8. Peace Portal Seniors Village, LTCF | 12 (↑1) | 2 (↑1) | 4 | 0 | 16 (↑1) | 2 (↑1) |
| 9. Chartwell Carrington House Retirement Residence, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 10. PICS Assisted Living | 0 | 0 | 1 | 0 | 1 | 0 |
| 11. Zion Park Manor, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 12. Rosemary Height Seniors Village, LTCF | 1 | 0 | 1 | 0 | 2 | 0 |
| 13. The Village Langley | 0 | 0 | 1 | 0 | 1 | 0 |
| 14. NEW - Evergreen Baptist Care Society, LTCF | 0 | 0 | 1 (↑1) | 0 | 1 (↑1) | 0 |
| 15. NEW – Good Samaritan Victoria Heights, Assisted living | 0 | 0 | 1 (↑1) | 0 | 1 (↑1) | 0 |
| 16. New – Sunset Manor, Assisted living | 0 | 0 | 1 (↑1) | 0 | 1 (↑1) | 0 |

| FHA: Acute Sites | | | | | | |
|--|-----------------|--------|-----------------|--------|-----------------------|--------------|
| Facility Name | Residents | | Staff | | Totals | |
| | Confirmed Cases | Deaths | Confirmed Cases | Deaths | Total Confirmed Cases | Total Deaths |
| 1. Delta Hospital 2S and 2N ^b | 18 | 6 | 26 | 0 | 44 | 6 |
| 2. Surrey Memorial Hospital-5W | 6 | 1 | 3 | 0 | 9 | 1 |

^b Previously referred to as "Delta Hospital-2S"

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| FHA: Correctional Facilities | | | | | | |
|------------------------------|-----------------|--------|-----------------|--------|-----------------------|--------------|
| Facility Name | Residents | | Staff | | Totals | |
| | Confirmed Cases | Deaths | Confirmed Cases | Deaths | Total Confirmed Cases | Total Deaths |
| None at this time | - | - | - | - | - | - |

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FHA: The outbreaks in the following facilities have been declared over

| Facility Name | Residents | | Staff | | Totals | |
|--|-----------------|--------|-----------------|--------|-----------------|--------------|
| | Confirmed Cases | Deaths | Confirmed Cases | Deaths | Total Confirmed | Total Deaths |
| 1. Cherington Place | 7 | 3 | 5 | 0 | 12 | 3 |
| 2. Evergreen Hamlets - LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 3. Rideau Retirement Centre – LTCF | 1 | 0 | 0 | 0 | 1 | 0 |
| 4. Mission Memorial Hospital – MM-2S | 9 | 1 | 5 | 0 | 14 | 1 |
| 5. Langley Memorial Hospital long term care – Maple Hill | 1 | 1 | 2 | 0 | 3 | 1 |
| 6. Tabor Home | 1 | 1 | 0 | 0 | 1 | 1 |
| 7. Langley Lodge, LTCF | 51 | 26 | 16 | 0 | 67 | 26 |
| 8. New World Technologies | 0 | 0 | 3 | 0 | 3 | 0 |
| 9. Valhaven, LTCF | 3 | 1 | 6 | 0 | 9 | 1 |
| 10. Maersk Co Distributing | 0 | 0 | 2 | 0 | 2 | 0 |
| 11. Nature's Touch Frozen Fruits | 0 | 0 | 5 | 0 | 5 | 0 |
| 12. Oppenheimer Group | 0 | 0 | 4 | 0 | 4 | 0 |
| 13. Delta View, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 14. Evergreen Heights Complex, Assisted Living | 1 | 0 | 0 | 0 | 1 | 0 |
| 15. The Harrison at Elim Village, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 16. Shaughnessy Care Center, LTCF | 1 | 1 | 2 | 0 | 3 | 1 |
| 17. Amica Retirement Home, LTCF (White Rock) | 0 | 0 | 1 | 0 | 1 | 0 |
| 18. Langley Lodge, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 19. Langley Gardens, LTCF | 3 | 0 | 3 | 0 | 6 | 0 |
| 20. Guildford Seniors Village, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 21. MSA Manor, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 22. Swedish Canadian Manor, Assisted Living | 11 | 3 | 2 | 0 | 13 | 3 |
| 23. Cedarbrook Chateau, Independent Living | 3 | 0 | 2 | 0 | 5 | 0 |
| 24. Ridge Meadows Hospital (Medicine unit 3N), Acute | 11 | 4 | 1 | 0 | 12 | 4 |
| 25. MSA (Rehab Unit WP1W), Acute (includes Worthington Pavilion) | 10 | 4 | 6 | 0 | 16 | 4 |
| 26. Dufferin Care Centre, LTCF | 14 | 4 | 8 | 0 | 22 | 4 |
| 27. Ridge Meadows Hospital (Rehab AM) | 7 | 2 | 5 | 0 | 12 | 2 |
| 28. Ridge Meadows Hospital (Unit 3W) | 3 | 1 | 0 | 0 | 3 | 1 |
| 29. United Poultry ³ | 0 | 0 | 36 | 0 | 36 | 0 |
| 30. Mission Institution Medium Security Correctional Facility | 121 | 1 | 13 | 0 | 134 | 1 |
| 31. Residence at Clayton Heights, Acquired Brain Injury Unit | 3 | 2 | 2 | 0 | 5 | 2 |
| 32. Chartwell Willow, LTCF | 15 | 2 | 5 | 0 | 20 | 2 |
| 33. Eden Care Centre, LTCF | 8 | 1 | 0 | 0 | 8 | 1 |
| 34. Abbotsford Regional Hospital AB-4YICU & AB-4YHAU | 1 | 0 | 10 | 0 | 11 | 0 |
| 35. Worthington Pavilion, LCTF | 2 | 1 | 5 | 0 | 7 | 1 |
| 36. The Cedars in Mission, ALF | 1 | 0 | 0 | 0 | 1 | 0 |
| 37. New Vista Society, LTCF | 5 | 1 | 1 | 0 | 6 | 1 |
| 38. Superior Poultry | 0 | 0 | 61 | 0 | 61 | 0 |
| 39. Fraser Valley Specialty Poultry | 0 | 0 | 7 | 0 | 7 | 0 |
| 40. Beresford Warming Centre | 0 | 0 | 3 | 0 | 3 | 0 |
| 41. Nicola Lodge | 1 | 0 | 0 | 0 | 1 | 0 |
| 42. Fraser Valley Packers | 0 | 0 | 81 | 0 | 81 | 0 |

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| Facility Name | Residents | | Staff | | Totals | |
|---|-----------------|--------|-----------------|--------|-----------------|--------------|
| | Confirmed Cases | Deaths | Confirmed Cases | Deaths | Total Confirmed | Total Deaths |
| 43. Dania Home – Long Term Care Facility | 0 | 0 | 1 | 0 | 1 | 0 |
| 44. Maple Ridge Seniors Village – LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 45. Langley Memorial Hospital - 2N | 2 | 0 | 0 | 0 | 2 | 0 |
| 46. Derby Manor – Independent Living | 0 | 0 | 1 | 0 | 1 | 0 |
| 47. George Derby Centre | 3 | 1 | 4 | 0 | 7 | 1 |
| 48. Czorny Alzheimer's Centre | 0 | 0 | 1 | 0 | 1 | 0 |
| 49. MSA Manor 2 | 1 | 0 | 0 | 0 | 1 | 0 |
| 50. Queen's Park 3C-NMSK, Acute Care | 9 | 1 | 1 | 0 | 10 | 1 |
| 51. Bear Creek Villa | 1 | 0 | 0 | 0 | 1 | 0 |
| 52. Normanna – LTCF | 0 | 0 | 1 | 0 | 0 | 0 |
| 53. Loblaws Warehouse | 0 | 0 | 20 | 0 | 20 | 0 |
| 54. Surrey Memorial Hospital – SM-T72 | 2 | 1 | 2 | 0 | 4 | 1 |
| 55. Burnaby Hospital BH-3C | 1 | 0 | 5 | 0 | 6 | 0 |
| 56. Milieu Children and Family Services Society | 6 | 0 | 13 | 0 | 19 | 0 |
| 57. New Vista Care Centre | 26 | 11 | 18 | 0 | 44 | 11 |
| 58. Kin Village | 3 | 1 | 1 | 0 | 4 | 1 |
| 59. Peace Arch Hospital-5N | 1 | 0 | 0 | 0 | 1 | 0 |

^a Three of these cases live in Fraser Health and are reported under Fraser Health Totals.

| FHA: Other Shared Living / Workplace | | |
|--|-----------------------|--------------|
| Facility Name | Total Confirmed Cases | Total Deaths |
| 1. MSJ Distribution at Valhalla Distribution | 31 Staff/other | 0 |
| 2. J&L Beef | 35 (↑3) Staff/ other | 0 |

Individual Facilities IHA:

| IHA: Long Term Care / Assisted Living / Independent Living | | | | | | |
|--|-----------------|--------|-----------------|--------|-----------------------|--------------|
| Facility Name | Residents | | Staff | | Totals | |
| | Confirmed Cases | Deaths | Confirmed Cases | Deaths | Total Confirmed Cases | Total Deaths |
| None at this time | - | - | - | - | - | - |

| IHA: Correctional Facilities | | | | | | |
|------------------------------|-----------------|--------|-----------------|--------|-----------------------|--------------|
| Facility Name | Residents | | Staff | | Totals | |
| | Confirmed Cases | Deaths | Confirmed Cases | Deaths | Total Confirmed Cases | Total Deaths |
| None at this time | | | | | | |

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| IHA: Other Shared Living/ Workplace | | |
|--------------------------------------|----------------------------|--------------|
| Facility Name | Total Confirmed Cases | Total Deaths |
| Fed Ex Office (Kelowna Airport Area) | 3 Staff/other | 0 |
| Tim Hortons, Merritt | 15 (↑4) staff/other | 0 |

| IHA: The outbreaks in the following facilities have been <u>declared over</u> | | | | | | |
|---|-----------------|--------|-----------------|--------|-----------------------|--------------|
| Facility Name | Residents | | Staff | | Totals | |
| | Confirmed Cases | Deaths | Confirmed Cases | Deaths | Total Confirmed Cases | Total Deaths |
| 1. Calvary Chapel Church | 0 | 0 | 7 | 0 | 7 | 0 |
| 2. Krazy Cherry Farm | 0 | 0 | 4 | 0 | 4 | 0 |
| 3. Okanagan Correctional Centre High Security | 1 | 0 | 0 | 0 | 1 | 0 |
| 4. Kootenay Street Village | 0 | 0 | 1 | 0 | 1 | 0 |
| 5. Hawthorn Park/Orchard Manor, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 6. Byland Nursery, Workplace/Communal living | 0 | 0 | 23 | 0 | 23 | 0 |
| 7. Okanagan Correctional Centre 2 | 0 | 0 | 7 | 0 | 7 | 0 |

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Testing Inclusive of Community Assessment Sites (as of Oct 19/23:59)

| Total Patient Tests Completed ^{a,b} | Tested Non-Positive | Tested Positive ^c | Patient Samples Pending | Projected Testing Capacity for Today |
|--|---------------------|------------------------------|-------------------------|--------------------------------------|
| 736,637 (↑5,314) | 724,996 (↑5,148) | 11,641 (↑166) | 5,859 (↑2,313) | 15,285 |

^a Total tests completed are reported by the BCCDC and **include** tests with invalid lab codes (failed tests, distinct from indeterminate tests which are weak positives).

^b The change in total tests from day-to-day **only includes** valid tests and these numbers are reflected on the BCCDC Dashboard website.

^c This column reflects the number of **individuals** who have tested positive (lab confirmed and lab probable).

BCCDC Population Health Survey “Your Story, Our Future” (as of June 1/10:30am)

This survey is now closed. No further submissions will occur.

| Date | Surveys Completed to Date |
|--------|---------------------------|
| June 1 | 356,196 |
| May 30 | n/a |
| May 29 | n/a |
| May 28 | n/a |
| May 27 | 328,618 |
| May 25 | 313,350 |
| May 23 | 305,000 |
| May 22 | n/a |

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International Arrivals (as of Oct 19/23:59)

| Arrivals by Method | | | |
|---------------------------|---------------------|-----------------------|-----------------------|
| Description | Oct 12 – Oct 18 | Previous Week's Total | YTD April 10 – Oct 11 |
| Total Air Arrivals | 4,492 | 4,389 | 109,284 |
| Total Land Passengers | 1,421 | 1,200 | 63,369 |
| Total Marine Crossings | 4 | 3 | 215 |
| Total Unknown Entry Point | 153 | 156 | 3,114 |
| Total Arrivals | 6,070 (↑322) | 5,748 (↓670) | 175,982 |

| Self Isolation Plan | | | |
|-------------------------------------|-----------------|-------------------|--------------------|
| Description | Daily Total | Previous 24 hours | YTD Since April 10 |
| SI Plan No Support Required | 50 | 40 | 37,402 |
| SI Plan Support Required | 2 | 2 | 2,599 |
| Total Registered¹ | 52 (↑10) | 42 | 40,001 |

¹SI Plans as of April 11th including the future travel registered plans. One SI Plan is completed for each family/group travelling. Does not include April 8-11th as those are from interim process and are being cleaned up and reconciled. Support required indicates support for accommodation and supplies (medication, groceries, etc.).

| Accommodations Required* | | | |
|---|-------------|-------------------|--------------------|
| Description | Daily Total | Previous 24 hours | YTD Since April 10 |
| Currently in Provincial YVR Accommodation | - | - | 109 |
| Currently in Provincial Land Accommodation (Canadian Red Cross) | - | - | 47 |
| Total Provided Accommodation | - | - | 156 |

*Tracking and reporting accommodations has moved to the Federal Government of Canada and is not being updated on the Daily Minister's Report at this time. Efforts are being made to collect accommodations data for future reporting.

| Follow-Up Calls | | | |
|--|--------------|-------------------|--------------------|
| Description | Daily Total | Previous 24 hours | YTD Since April 10 |
| Calls Confirmed SI plan being followed | 364 | - | 103,358 |
| Call not answered | 1,172 | - | 100,202 |
| Referred to 811/APP | 2 | - | 388 |
| Referred to PSSG | 8 | - | 8,591 |
| Referred to Tier 2 for follow-up | 68 | - | 14,586 |
| Total Citizen Calls² | 2,177 | - | 214,272 |

² The Total Citizen Calls is a direct count from the Service BC system. The total is not a sum of the other rows; as an example, a referral to 811 can be a Confirmed SI plan call and a tier 2 call at the same time.

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| Temporary Foreign Workers | | | |
|---------------------------------|-------------|-------------------|--------------------|
| Description | Daily Total | Previous 24 hours | YTD Since April 10 |
| Total Temporary Foreign Workers | - | 19 | 4,712 |

Occupancy Rates & ED Visits (as of Oct 19/23:59)

| | Pre-COVID-19 Response Occupancy Rate (Dec 12 2019) | Current Occupancy Rate Snapshot | Change in Occupancy Rate | Total Vacant Beds* | Total Beds | Total Adult Critical Care Beds | Adult Critical Care Bed Occupancy Rate | Total Vacant Adult Critical Care Beds | ED Visits (past 24 hours) |
|------------------|--|---------------------------------|--------------------------|--------------------|------------|--------------------------------|--|---------------------------------------|---------------------------|
| IHA ^a | 102.9% | 92.8% | -10.1% | 104 | 1,445 | 84 | 75.0% | 21 | 1,320 |
| FHA | 106.9% | 59.9% | -47.0% | 1571 | 3,918 | 268 | 42.5% | 154 | 1,856 |
| VCHA | 100.5% | 83.9% | -16.6% | 377 | 2,343 | 184 | 60.9% | 72 | 893 |
| VIHA | 106.6% | 92.3% | -14.3% | 147 | 1,901 | 73 | 83.6% | 12 | 1,103 |
| NHA | 105.0% | 62.2% | -42.8% | 323 | 855 | 58 | 34.5% | 38 | 594 |
| PHSA | 73.8% | 62.1% | -11.7% | 266 | 701 | 28 | 25.0% | 21 | 85 |
| BC Total | 103.5% | 75.0% (↓0.8%) | -28.5% | 2,788 (↓97) | 11,163 | 695 | 54.2% (↑0.4%) | 318 (↓3) | 5,851 (↑744) |
| Previous Totals | | | | | | | | | |
| Oct 18 | 103.5% | 74.2% (↓0.1%) | -29.3% | 2,885 (↑11) | 11,163 | 695 | 53.8% (↓1.5%) | 321 (↑10) | 5,107 (↓574) |
| Oct 16 | 103.5% | 74.3% (↓1.9%) | -29.2% | 2,874 (↑219) | 11,163 | 695 | 55.3% (↓3.5%) | 311 (↑25) | 5,681 (↑18) |
| Oct 15 | 103.5% | 76.2% (↑0.3) | -27.3% | 2,655 (↓38) | 11,163 | 695 | 58.8% (↓0.3%) | 286 (↑2) | 5,663 (↑125) |
| Oct 14 | 103.5% | 75.9% (↑0.8) | -27.6% | 2,693 (↓85) | 11,163 | 695 | 59.1% (↑1.1%) | 284 (↓8) | 5,538 (↓313) |
| Oct 13 | 103.5% | 75.1% (↑1.8) | -28.4% | 2,778 (↓206) | 11,163 | 695 | 58.0% (↑3.0%) | 292 (↓21) | 5,861 (↑647) |
| Oct 12 | 103.5% | 73.3% (↑1.5) | -30.2% | 2,984 (↓161) | 11,163 | 695 | 55.0% (↑0.5%) | 313 (↓3) | 5,214 (↑153) |
| Oct 11 | 103.5% | 71.8% (↓2.0) | -31.7% | 3,145 (↑220) | 11,163 | 695 | 54.5% (↑0.6) | 316 (↑4) | 5,061 (↓726) |
| Oct 9 | 103.5% | 73.8% (↓2.5) | -29.7% | 2,925 (↑277) | 11,163 | 695 | 55.1% (↓2.2) | 312 (↑15) | 5,787 (↑14) |
| Oct 8 | 103.5% | 76.3% (↓0.1) | -27.2% | 2,648 (↑18) | 11,163 | 695 | 57.3% (↓4.3%) | 297 (↑30) | 5,773 (↓157) |

*Excludes Critical Care NICU Bassinets

^a 6 Critical Care beds in IHA are currently counted as ICU/HAU, however they can only function as HAU and cannot function as ICU

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| Current Neonatal Bassinet Occupancy Rate | | | |
|--|-------------------------------|--|--------------------------------------|
| Health Authority | Total Critical Care Bassinets | Critical Care Bassinets Occupancy Rate | Total Vacant Critical Care Bassinets |
| IHA | 14 | 107.1% | -1 |
| FHA | 112 | 50.0% | 56 |
| VCHA | 21 | 38.1% | 13 |
| VIHA | 31 | 58.1% | 13 |
| NHA | 8 | 112.5% | -1 |
| PHSA | 70 | 70.0% | 21 |
| BC Total | 256 | 60.5% | 101 (↑4) |
| Previous Totals | | | |
| Oct 18 | 256 | 62.1% | 97 (↑3) |
| Oct 16 | 256 | 63.3% | 94 (↑11) |
| Oct 15 | 256 | 67.6% | 83 (↑1) |
| Oct 14 | 256 | 68.0% | 82 (↓4) |
| Oct 13 | 256 | 66.4% | 86 (↓4) |
| Oct 12 | 256 | 64.8% | 90 (↑5) |
| Oct 11 | 256 | 66.8% | 85 (↓6) |
| Oct 9 | 256 | 64.5% | 91 (↑3) |
| Oct 8 | 256 | 65.6% | 88 (↓1) |

Emergency Department Visits (as of Oct 19/23:59)

| Emergency Department Visits, March 9 and Oct 19, by Health Authority | | | |
|--|--------------|--------------|---------------|
| Health Authority | 09-Mar | 19-Oct | % Change |
| IHA | 1,388 | 1,320 | -4.9% |
| FHA | 2,092 | 1,856 | -11.3% |
| VCHA | 1,227 | 893 | -27.2% |
| VIHA | 964 | 1,103 | 14.4% |
| NHA | 733 | 594 | -19.0% |
| PHSA | 155 | 85 | -45.2% |
| Total | 6,559 | 5,851 | -10.8% |

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BC Emergency Health Services Influenza Like Illness (ILI) Calls (as of Oct 19/23:59)

| ILI Events | | | | | | |
|--|-----------|-----------|----------|-----------|-----------|------------------|
| Date | FHA | IHA | NHA | VCHA | VIHA | TOTAL ILI |
| Oct 19 | 35 | 21 | 7 | 28 | 25 | 116 (↓14) |
| Oct 18 | 45 | 21 | 6 | 32 | 26 | 130 (↑6) |
| Oct 17 | 48 | 14 | 7 | 30 | 25 | 124 (↓56) |
| Oct 16 | 63 | 32 | 11 | 38 | 36 | 180 (↑10) |
| Oct 15 | 57 | 30 | 10 | 37 | 36 | 170 (↓5) |
| Oct 14 | 61 | 34 | 4 | 43 | 33 | 175 (↓9) |
| Oct 13 | 64 | 31 | 20 | 38 | 31 | 184 (↑34) |
| Oct 12 | 50 | 27 | 10 | 28 | 35 | 150 |
| Oct 11 | 41 | 24 | 12 | 41 | 32 | 150 (↓10) |
| Oct 10 | 58 | 25 | 11 | 42 | 24 | 160 (↑13) |
| Average Pre-COVID-19 ILI Events was ~6 events/week across BC | | | | | | |

BC Emergency Health Services Total Call Volumes (as of Oct 19/23:59)

| Provincial Call Volumes for BCEHS | | | | | | |
|---|------------|------------|------------|------------|------------|--------------------|
| Date | IHA | FHA | VCHA | VIHA | NHA | TOTAL |
| Oct 19 | 291 | 488 | 339 | 280 | 100 | 1,498 (↑66) |
| Oct 18 | 247 | 507 | 330 | 254 | 94 | 1,432 (↓109) |
| Oct 17 | 511 | 344 | 306 | 116 | 511 | 1,541 (↓27) |
| Oct 16 | 510 | 348 | 310 | 111 | 510 | 1,568 (↑91) |
| Oct 15 | 291 | 477 | 334 | 282 | 93 | 1,477 (↓11) |
| Oct 14 | 286 | 482 | 333 | 298 | 89 | 1,488 (↓67) |
| Oct 13 | 268 | 542 | 329 | 291 | 125 | 1,555 (↑206) |
| Oct 12 | 249 | 407 | 314 | 270 | 109 | 1,349 (↓106) |
| Oct 11 | 284 | 462 | 324 | 272 | 113 | 1,455 (↑13) |
| Oct 10 | 274 | 486 | 329 | 240 | 113 | 1,442 (↓206) |
| Average Pre-COVID (Mar 2019) BCEHS Call Volume: 1,540/day | | | | | | |

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8-1-1 Data (as of Oct 19/23:59)

| Date | Calls Received | Calls Answered | Abandon Rate % | Average Wait (mins) | Max Wait of Answered (mins) | Average Handle Time (mins) |
|---|-----------------------|-----------------------|----------------|---------------------|-----------------------------|----------------------------|
| Oct 19 | 3,755 (↑1,157) | 3,674 (↑1,148) | 2.2% | 0.6 | 7.8 | 3.3 |
| Oct 18 | 2,598 (↑187) | 2,526 (↑144) | 2.8% | 0.7 | 9.8 | 3.2 |
| Oct 17 | 2,411 (↓703) | 2,382 (↓626) | 1.2% | 0.3 | 5.0 | 3.0 |
| Oct 16 | 3,114 (↓374) | 3,008 (↓166) | 3.4% | 0.7 | 9.0 | 2.7 |
| Oct 15 | 3,485 (↓295) | 3,174 (↓17) | 8.9% | 2.1 | 24.7 | 2.8 |
| Oct 14 | 3,780 (↓448) | 3,191 (↓522) | 15.6% | 4.4 | 41.5 | 3.0 |
| Oct 13 | 4,228 (↑1,446) | 3,713 (↑936) | 12.2% | 3.3 | 29.9 | 3.4 |
| Oct 12 | 2,782 (↑245) | 2,777 (↑264) | 0.2% | 0.1 | 2.0 | 3.1 |
| Oct 11 | 2,537 (↓173) | 2,513 (↓140) | 0.9% | 0.4 | 6.2 | 2.8 |
| Oct 10 | 2,710 (↓753) | 2,653 (↓490) | 2.1% | 0.6 | 6.2 | 2.8 |
| Pre-COVID-19 call volume was 1,250/day | | | | | | |

Total calls received compared to COVID-19 specific calls per day are as follows:

- October 19-2020 of the 3,755 total calls received, 1,982 were COVID-19 specific.

Efforts to enhance capacity and meet demand include:

- 38 additional nurses added to staff complement.
- 61 Patient navigation staff added to staff complement.
- 5 Medical office assistants to support the new 8-1-1 virtual physician model. Recruitment to add additional, temporary medical office assistants is in progress.
- To date, a total of **12,921(↑91)** calls have been referred to a virtual physician for consultation.

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Self Assessment Tool - BCCDC.com (as of Oct 19/23:59)

| Date | Distinct Users (last 24 hours) | Peak Activity (users/min) | Average Activity (users/hour) | BC-based Users |
|---------------|-----------------------------------|------------------------------|----------------------------------|-------------------|
| Oct 19 | 11,757 (↑4,693) | 37.6 | 489.9 | 98.2% |
| Oct 18 | 7,064 (↑303) | 21.2 | 294.3 | 98.2% |
| Oct 17 | 6,761 (↓3,548) | 21.7 | 281.7 | 98.2% |
| Oct 16 | 10,309 (↓986) | 31.7 | 429.5 | 98.2% |
| Oct 15 | 11,295 (↓1,169) | 37.3 | 470.6 | 98.2% |
| Oct 14 | 12,464 (↓1,087) | 39.3 | 519.3 | 98.2% |
| Oct 13 | 13,551 (↑5,594) | 43.6 | 564.6 | 98.2% |
| Oct 12 | 7,957 (↑1,482) | 24.2 | 331.5 | 98.2% |
| Oct 11 | 6,475 (↓616) | 18.5 | 269.8 | |
| Oct 10 | 7,091 (↓3,686) | 21.4 | 295.5 | |

BC COVID19 APP (as of Oct 19/23:59)

| Date | Total App Users |
|---------------|-------------------------|
| Oct 19 | 395,923 (↑1,604) |
| Oct 18 | 394,319 (↑1,158) |
| Oct 17 | 393,161 (↑836) |
| Oct 16 | 392,325 (↑1,398) |
| Oct 15 | 390,927 (↑1,253) |
| Oct 14 | 389,674 (↑1,510) |
| Oct 13 | 388,164 (↑1,676) |
| Oct 12 | 386,488 (↑1,154) |
| Oct 11 | 385,334 (↑918) |
| Oct 10 | 384,416 (↑983) |

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Virtual Health Usage (Zoom and Intouch Tools) (as of Oct 14/23:59)*

* Next update is on Oct 21.

| Date (week of) | Active Virtual Health Users (by week) |
|----------------|---------------------------------------|
| Oct 5 | 7,751 (↑1,323) |
| Sept 28 | 6,428 (↑582) |
| Sept 21 | 5,846 (↓218) |
| Sept 14 | 6,064 (↑1,171) |
| Sept 7 | 4,893 (↓263) |
| August 31 | 5,156 (↑136) |
| August 24 | 5,020 (↑150) |
| August 17 | 4,870 (↑174) |
| August 10 | 4,696 (↑274) |
| August 3 | 4,422 (↓588) |

- Since March 16th 28,136 users have been provisioned for virtual health licenses.

Home Health Monitoring (as of Oct 19/16:00)

| Date | Total Actively Monitored COVID Patients | Total Patients Discharged since March 26 |
|--|---|--|
| Oct 19 | 409 (↓4) | 7,548 (↑28) |
| Oct 16 | 413 (↓7) | 7,520 (↑13) |
| Oct 15 | 420 | 7,507 (↑12) |
| Oct 14 | 420 (↓14) | 7,495 (↑17) |
| Oct 13 | 434 (↑20) | 7,478 (↑58) |
| Oct 9 | 414 (↓6) | 7,420 (↑10) |
| Oct 8 | 420 (↓15) | 7,410 (↑23) |
| Oct 7 | 435 (↑6) | 7,387 (↑16) |
| Oct 6 | 429 (↑7) | 7,371 (↑7) |
| Oct 5 | 422 (↑26) | 7,364 (↑33) |
| Total COVID Patients monitored to date: 7,957 (↑24) | | |

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1-888-COVID19 (as of Oct 19/23:59)

| Date | Calls Received | Calls Answered | Average Speed of Answer (Min:Sec) | Abandon Rate | Max Wait (Min:Sec) | Average Handle Time (Min:Sec) | Texts |
|---------------|-------------------|-------------------|-----------------------------------|--------------|--------------------|-------------------------------|----------|
| Oct 19 | 601 (↑305) | 600 (↑305) | 00:14 | 0.2% | 02:10 | 02:39 | 9 |
| Oct 18 | 296 (↓52) | 295 (↓48) | 00:01 | 0.3% | 04:54 | 02:24 | 4 |
| Oct 17 | 348 (↓144) | 343 (↓146) | 00:00 | 1.1% | 04:38 | 02:25 | 9 |
| Oct 16 | 492 (↓24) | 489 (↓17) | 00:22 | 0.4% | 03:24 | 02:48 | 4 |
| Oct 15 | 516 (↓34) | 506 (↓23) | 01:06 | 1.7% | 13:29 | 02:44 | 13 |
| Oct 14 | 550 (↓65) | 529 (↓75) | 00:31 | 1.6% | 07:46 | 02:40 | 25 |
| Oct 13 | 615 (↑326) | 604 (↑323) | 00:22 | 1.8% | 10:55 | 02:31 | 20 |
| Oct 12 | 289 (↑3) | 281 (↓3) | 00:00 | 2.8% | 04:50 | 02:31 | 5 |
| Oct 11 | 286 (↓78) | 284 (↓78) | 00:00 | 0.7% | 03:27 | 02:30 | 5 |
| Oct 10 | 364 (↓231) | 362 (↓221) | 00:00 | 0.5% | 03:02 | 02:30 | 5 |

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Chat Bot / Digital Assistant (as of Oct 19/17:00)

| Sessions (Measured from 17:00 to 16:59) | |
|--|-----------------------------|
| Date | Number of Sessions (to 5pm) |
| Oct 19 | 17,118 (↑6,587) |
| Oct 18 | 10,531 (↓2,493) |
| Oct 17 | 13,024 (↑2,660) |
| Oct 16 | 10,364 (↑365) |
| Oct 15 | 9,999 (↓485) |
| Oct 14 | 10,484 (↑1,214) |
| Oct 13 | 9,270 (↑2,193) |
| Oct 12 | 7,077 (↑313) |
| Oct 11 | 6,764 (↓1,855) |
| Oct 10 | 8,619 (↓2,439) |
| 1,952,335 sessions since 4pm Thursday April 10 | |

Average of **1.3** questions per session.

The top questions for the past week have been:

| Question Type | % |
|---|-------|
| When can I get my results? | 35.8% |
| How many cases in BC today? | 4.8% |
| I am having COVID-like symptoms, do I have COVID? | 4.5% |
| What do I do if my test is negative | 2.7% |
| Should I get tested? | 2.6% |
| Can I travel out of province? | 2.3% |
| I am a healthcare worker where can I get tested? | 1.9% |
| What do I do if I was outside of Canada? | 1.7% |
| Is there a vaccine? | 1.7% |
| Will my flu shot protect me | 1.7% |

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BC 2-1-1 Referral Line (as of Oct 19/23:59)

| Date | Incoming Calls | Calls Answered | Wait Time (Min:Sec) | Abandonment Rate | Max Wait of Answered Calls (Min:Sec) | Average Handle Time (Min:Sec) |
|---------------|-----------------|-----------------|---------------------|------------------|--------------------------------------|-------------------------------|
| Oct 19 | 40 (↑24) | 31 (↑18) | 1:07 | 23% | 16:48 | 5:35 |
| Oct 18 | 16 (↓10) | 13 (↓11) | 0:35 | 19% | 3:23 | 2:54 |
| Oct 17 | 26 (↓13) | 24 (↓8) | 0:11 | 8% | 0:41 | 5:50 |
| Oct 16 | 39 (↓3) | 32 (↓7) | 0:26 | 18% | 3:24 | 4:34 |
| Oct 15 | 42 (↑12) | 39 (↑15) | 0:21 | 7% | 3:36 | 5:13 |
| Oct 14 | 30 (↓6) | 24 (↓6) | 1:08 | 20% | 5:54 | 4:10 |
| Oct 13 | 36 (↑23) | 30 (↑18) | 1:44 | 17% | 10:42 | 7:29 |
| Oct 12 | 13 (↓8) | 12 (↓9) | 0:48 | 8% | 7:21 | 13:07 |
| Oct 11 | 21 (↑3) | 21 (↑4) | 0:39 | 0% | 8:19 | 4:51 |
| Oct 10 | 18 (↓27) | 17 (↓21) | 0:21 | 6% | 3:46 | 3:17 |

Note: Data in table above is data recorded for Safe Seniors, Strong Communities program only and does not reflect the bc211 business activities related to other community referrals.

Service Activity to Date^[1]:

- 369,877 (377^[2]) total services provided:
 - 189,215 (272) wellness visits and needs assessments^[3]
 - 37,687 (17) grocery deliveries
 - 87,817 (31) meals prepared or packaged and delivered
 - 957 (0) prescriptions picked up and delivered
 - 3,922 (3) transportation services
 - 534 (0) laundry services
 - 49,745 (54) other services^[4]

Total 211 Registrations to Date:

| | bc211 Registrations | Direct Better at Home Registrations | Total |
|-------------------|---------------------|-------------------------------------|------------|
| Seniors | 4,987 (5) | 10,937 (3) | 15,924 (8) |
| Volunteers | 7,445 (2) | 3,725 (0) | 11,170 (2) |

^[1] Manual data submission may encounter delays and result in data being restated periodically.

^[2] Added in this reporting period.

^[3] Initial contacts, virtual visits, and phone check-ins.

^[4] Other services encompass ad-hoc requests such as assistance with IT, online shopping, etc.

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Temporary Emergency Registrants (as of Oct 2/11:30)

The most recent update on “temporary emergency registrant” and willing-to-redeploy” data includes totals as of Sept 30 (reporting is as of Sept 24 for nursing professionals, and as of Oct 2 for pharmacists). The next update will be provided on Monday, November 2, 2020.

The College of Physicians and Surgeons (CPSBC) deactivated the TER class of registration as of June 30; however, the list could be reactivated within 24-48 hours if needed and the CPSBC is open to registering physicians on a temporary emergency basis at the request of an HA where a need has been identified.

| Temporary Emergency Registrants - Physicians | | | | | | | | | | | | | | | | | |
|--|------------------|------------|---------------------|---------------------------------|---------------|----------------------|------------|----------------|----------------|---------------|---------------------------|-----------------|------------------------|------------------|----------------------|---------|---------------------------|
| Date | Family Physician | Pediatrics | Infectious Diseases | Public Health/ Preventative Med | Community Med | Medical Microbiology | Psychiatry | Anesthesiology | Internal Med * | Ophthalmology | OBGYN/ Maternal-fetal med | General Surgery | Obstetrics/ Gynecology | Occupational Med | Diagnostic Radiology | Urology | Total Registrants to Date |
| Sept 30 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Aug 28 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| July 31 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| July 3 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| June 26 | 40 | 3 | 1 | 1 | 1 | 1 | 7 | 6 | 6 | 1 | 2 | 1 | 1 | 1 | 1 | 1 | 74 |
| June 19 | 40 | 3 | 1 | 1 | 1 | 1 | 7 | 6 | 6 | 1 | 2 | 1 | 1 | 1 | 1 | 1 | 74 |
| June 12 | 40 | 3 | 1 | 1 | 1 | 1 | 7 | 6 | 6 | 1 | 2 | 1 | 1 | 1 | 1 | 1 | 74 |
| June 5 | 40 | 3 | 1 | 1 | 1 | 1 | 7 | 6 | 6 | 1 | 2 | 1 | 1 | 1 | 1 | 1 | 74 |
| May 29 | 40 | 3 | 1 | 1 | 1 | 1 | 7 | 6 | 6 | 1 | 2 | 1 | 1 | 1 | 1 | 1 | 74 |
| May 22 | 40 | 3 | 1 | 1 | 1 | 1 | 7 | 6 | 6 | 1 | 2 | 1 | 1 | 1 | 1 | 1 | 74 |

*Internal Medicine includes 1 Gastroenterology, 1 Critical Care Medicine and 1 Nephrology.

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| Temporary Emergency Registrants - Nursing | | | | | | | |
|---|--------------------------------|------------------|------------------------------|--------------------|------------------------|-----------------|---------------------------|
| Date | Licensed Practical Nurse (LPN) | Registered Nurse | Registered Psychiatric Nurse | Nurse Practitioner | Health Care Assistant* | | Total Registrants to Date |
| | | | | | HCA (New) | HCA (Temporary) | |
| Sept 30 | 90 | 499 | 4 | 2 | 2,230 | 234 | 3,059 (↑298) |
| Aug 28 | 87 | 466 | 4 | 2 | 1,978 | 224 | 2,761 (↑277) |
| July 31 | 83 | 452 | 5 | 2 | 1,727 | 214 | 2,484 (↑234) |
| July 3 | 79 | 441 | 5 | 2 | 1,516 | 207 | 2,250 (↑56) |
| June 26 | 78 | 439 | 4 | 2 | 1,464 | 207 | 2,194 (↑72) |
| June 19 | 77 | 439 | 4 | 2 | 1,395 | 205 | 2,122 (↑55) |
| June 12 | 78 | 439 | 4 | 4 | 1,339 | 203 | 2,067 (↑55) |
| June 5 | 79 | 440 | 4 | 4 | 1,285 | 200 | 2,012 (↑52) |
| May 29 | 80 | 438 | 4 | 4 | 1,235 | 199 | 1,960 (↑2) |
| May 22 | 77 | 436 | 4 | 4 | 1,156 | 197 | 1,874 (↑65) |

*HCA numbers reflect new temporary registrant category added April 7, 2010. Prior to April 7, HCA reporting reflected new/full HCAs only.

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| Temporary Emergency Registrants – Allied Health | | | | | | | |
|---|------------------------|----------------|---------------------|---------------------------|---------------------|-------------------------|---------------------------|
| Date | Midwives | Social Workers | Pharmacists | Dieticians | Physical Therapists | Occupational Therapists | Total Registrants to Date |
| Sept 30 | 0 | 54 | 37 | 10 | 0 | 0 | 101 (↑14) |
| Aug 28 | 0 | 43 | 34 | 10 | 0 | 0 | 87 (↑10) |
| July 31 | 0 | 34 | 33 | 10 | 0 | 0 | 77 (↑13) |
| July 3 | 0 | 26 | 28 | 10 | 0 | 0 | 64 (↓9) |
| June 26 | 9 | 26 | 28 | 10 | 0 | 0 | 73 (↑3) |
| June 19 | 9 | 24 | 27 | 10 | 0 | 0 | 70 (↑3) |
| June 12 | 9 | 21 | 27 | 10 | 0 | 0 | 67 (↓1) |
| June 5 | 10 | 21 | 27 | 10 | 0 | 0 | 68 (↑3) |
| May 29 | 10 | 19 | 26 | 10 | 0 | 0 | 65 (↑4) |
| May 22 | 10 | 17 | 24 | 10 | 0 | 0 | 61 (↑1) |
| Number of Private Practice Registrants Willing to be Redeployed - Allied Health | | | | | | | |
| Date | Occupational Therapist | Dieticians | Physical Therapists | Total Registrants to Date | | | |
| Sept 30 | 130 | 44 | 392 | 566 | | | |
| Aug 28 | 130 | 44 | 392 | 566 | | | |
| July 31 | 130 | 44 | 392 | 566 | | | |
| July 3 | 130 | 44 | 392 | 566 | | | |
| June 26 | 130 | 44 | 392 | 566 | | | |
| June 19 | 130 | 44 | 392 | 566 | | | |
| June 12 | 130 | 44 | 392 | 566 | | | |
| June 5 | 130 | 44 | 392 | 566 | | | |
| May 29 | 130 | 44 | 392 | 566 | | | |
| May 22 | 130 | 44 | 392 | 566 | | | |

Note:

The College of Dieticians, College of Physical Therapists and College of Occupational Therapists have emergency registration in place. The current focus is to contact registrants impacted by COVID-19 private practice closures regarding their willingness to be redeployed to work in a health authority as part of the pandemic response.

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PHO Orders

October 9, 2020: The PHO repealed and replaced the order of August 7, 2020 on [Gathering and Events](#).

October 9, 2020: The PHO repealed and replaced the order of August 7, 2020 on [Food and Liquor Serving Premises](#).

September 16, 2020: The PHO issued an order on [Registered Nurse Public Health Pharmacotherapy](#).

August 30, 2020: The Federal Chief PHO issued updates to the [Federal Quarantine Order](#) on Minimizing the Risk of Exposure to COVID-19 in Canada.

July 2, 2020: The PHO repealed and replaced the order of April 23, 2020 on [Industrial Camps](#).

May 29, 2020: The PHO issued an order on [Overnight Camps for Children and Youth](#).

May 28, 2020: The PHO repealed and replaced the PHO oral order of March 27, 2020 and the written order of April 15, 2020 on [Vending Markets](#).

May 14, 2020: The PHO cancelled the order of April 16, 2020 on [Personal Services](#).

May 14, 2020: The PHO issued an order on [Workplace COVID-19 Safety Plans](#).

May 7, 2020: The PHO issued an order on [Licensed Practical Nurse SARS-CoV-2 Swabbing](#).

April 16, 2020: The PHO confirmed and supplemented the oral order of March 21, 2020 on [Personal Services](#).

April 15, 2020: The PHO amended the order of April 10, 2020 on [Health Care Labour Adjustment](#) with respect to [Facility Staff Assignment](#).

April 14, 2020: The PHO amended the order of April 10, 2020 on [Health Care Labour Adjustment](#) with respect to [Travellers and Employers](#).

April 10, 2020: The PHO issued an order on [Health Care Labour Adjustment](#).

March 26, 2020: The PHO issued an order on [Information Collection from Long Term Care Facility Staff](#).

For other COVID-19 related notices and guidance please see the following:

[PHO COVID-19 Orders, Notices & Guidance](#)

[BCCDC COVID-19 Care Resources](#)

Oct 21, 2020

Daily COVID-19 Report

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Contents

| | |
|--|----|
| Case Counts (as of Oct 21/10:00) | 2 |
| Epi-Linked Probable Cases (as of Oct 21/10:00) | 3 |
| Long Term Care / Assisted Living / Independent Living / Facilities (as of Oct 21/10:00)..... | 4 |
| Testing Inclusive of Community Assessment Sites (as of Oct 20/23:59) | 13 |
| BCCDC Population Health Survey "Your Story, Our Future" (as of June 1/10:30am) | 13 |
| International Arrivals (as of Oct 20/23:59) | 14 |
| Occupancy Rates & ED Visits (as of Oct 20/23:59) | 15 |
| Emergency Department Visits (as of Oct 20/23:59) | 16 |
| BC Emergency Health Services Influenza Like Illness (ILI) Calls (as of Oct 20/23:59) | 17 |
| BC Emergency Health Services Total Call Volumes (as of Oct 20/23:59)..... | 17 |
| 8-1-1 Data (as of Oct 20/23:59) | 18 |
| Self Assessment Tool - BCCDC.com (as of Oct 20/23:59) | 19 |
| BC COVID19 APP (as of Oct 20/23:59) | 19 |
| Virtual Health Usage (Zoom and Intouch Tools) (as of Oct 21/23:59)* | 20 |
| Home Health Monitoring (as of Oct 20/16:00)..... | 20 |
| 1-888-COVID19 (as of Oct 20/23:59) | 21 |
| Chat Bot / Digital Assistant (as of Oct 20/17:00) | 22 |
| BC 2-1-1 Referral Line (as of Oct 20/23:59) | 23 |
| Temporary Emergency Registrants (as of Oct 2/11:30)..... | 24 |
| PHO Orders..... | 27 |

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Case Counts (as of Oct 21/10:00)

| Total Cases (lab confirmed and lab probable) | New Cases (last 24 hrs, incl. Epi) | Recovered Cases | Currently in Hospital | Currently in ICU (and HAU) | Mechanical Ventilated (MV) | Deaths |
|--|--|--------------------|-----------------------------|----------------------------------|----------------------------------|----------|
| 11,843 (↑202 ^a) | 203 | 9,993 (↑122) | 70 (↑1) | 21 (↑3) | 12 (↑1) | 256 (↑2) |

FHA:

| Total Cases | New Cases (last 24 hrs, incl. Epi) | Recovered Cases | Currently in Hospital | Currently in ICU (and HAU) | Mechanical Ventilated (MV) | Deaths |
|----------------------------|---|--------------------|-----------------------------|----------------------------------|----------------------------------|----------|
| 6,425 (↑152 ^b) | 151 | 5,068 (↑63) | 37 (↓1) | 9 (↑1) | 4 | 119 (↑1) |

IHA:

| Total Cases | New Cases (last 24 hrs, incl. Epi) | Recovered Cases | Currently in Hospital | Currently in ICU (and HAU) | Mechanical Ventilated (MV) | Deaths |
|------------------------|---|--------------------|-----------------------------|----------------------------------|----------------------------------|--------|
| 600 (↑9 ^b) | 8 | 578 (↑3) | 2 | 1 | 1 | 2 |

VIHA:

| Total Cases | New Cases (last 24 hrs, incl. Epi) | Recovered Cases | Currently in Hospital | Currently in ICU (and HAU) | Mechanical Ventilated (MV) | Deaths |
|-------------|---|--------------------|-----------------------------|----------------------------------|----------------------------------|--------|
| 239 | 0 | 227 | 0 | 0 | 0 | 6 |

NHA:

| Total Cases | New Cases (last 24 hrs, incl. Epi) | Recovered Cases | Currently in Hospital | Currently in ICU (and HAU) | Mechanical Ventilated (MV) | Deaths |
|------------------------|---|--------------------|-----------------------------|----------------------------------|----------------------------------|--------|
| 331 (↑1 ^a) | 4 | 345 (↑7) | 1 | 1 | 0 | 3 |

VCHA:

| Total Cases | New Cases (last 24 hrs, incl. Epi) | Recovered Cases | Currently in Hospital | Currently in ICU (and HAU) | Mechanical Ventilated (MV) | Deaths |
|-------------|---|--------------------|-----------------------------|----------------------------------|----------------------------------|----------|
| 4,161 (↑40) | 40 | 3,693 (↑49) | 30 (↑2) | 10 (↑2) | 7 (↑1) | 126 (↑1) |

Out of Canada:

| Total Cases | New Cases (last 24 hrs, incl. Epi) | Recovered Cases | Currently in Hospital | Currently in ICU (and HAU) | Mechanical Ventilated (MV) | Deaths |
|-------------|---|--------------------|-----------------------------|----------------------------------|----------------------------------|--------|
| 87 | 0 | 82 | 0 | | | 0 |

^a The remaining cases are epi-linked (3 in NHA).

^b Two previously epi-linked cases became lab-confirmed (1 in FHA, 1 in IHA).

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Epi-Linked Probable Cases (as of Oct 21/10:00)

Total Cases, inclusive of Epi-linked Cases

12,057 (↑203)

| Total Epi-linked Cases by Region | | | | | | | |
|----------------------------------|----------------|----------------|--------|----------------|---------|----------------|-----------------|
| Date | FHA | IHA | VIHA | NHA | VCH | Out of Canada* | Total |
| Oct 21 | 92 (↓1) | 32 (↓1) | 5 | 30 (↑3) | 54 | 1 | 214 (↑1) |
| Oct 20 | 93 (↑1) | 33 | 5 | 27 | 54 | 1 | 213 (↑1) |
| Oct 19 | 92 (↑5) | 33 (↑1) | 5 (↑1) | 27 | 54 (↓2) | 1 | 212 (↑5) |
| Oct 16 | 87 (↑7) | 32 | 4 | 27 (↑2) | 56 | 1 | 207 (↑9) |
| Oct 15 | 80 (↑1) | 32 | 4 | 25 | 56 (↑2) | 1 | 198 (↑3) |
| Oct 14 | 79 (↑3) | 32 | 4 | 25 | 54 (↑2) | 1 | 195 (↑5) |
| Oct 13 | 76 (↑2) | 32 (↑1) | 4 | 25 (↓1) | 52 (↑2) | 1 | 190 (↑4) |
| Oct 9 | 74 (↑3) | 31 | 4 | 26 | 50 (↑1) | 1 | 186 (↑4) |
| Oct 8 | 71 (↑1) | 31 | 4 | 26 | 49 | 1 | 182 (↑1) |

* Section contains non-residents (e.g., temporary foreign workers, or travelers) who were Epi-linked or have been provided an epi-probable diagnosis of COVID-19 while in BC.

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Long Term Care / Assisted Living / Independent Living / Facilities (as of Oct 21/10:00)

Total Cases:

Reported Outbreaks

- Four new outbreaks have been reported since yesterday (Three Links Care Centre – VCH, Fort Langley Seniors Community – FHA, Baillie House – FHA, École L'Anse-au-Sable - IHA)
- Five outbreaks have been declared over since yesterday (White Rock Seniors Village – FHA, Harrison West at Elim Village – FHA, Chartwell Crescent Gardens – FHA, Langley Lodge 3 – FHA, George Derby Centre 2 – FHA)
- There are currently 25 active outbreaks.
- There have been 128 total outbreaks reported since January 1, 2020.

Outbreaks in Care Facilities

- **104 (↑3)** were reported in care facilities (**70 (↑3)** LTCF, 18 acute, 6 independent living, **8 (↑2)** assisted living, 1 other residential facility, 1 group home).
 - **20 (↓2)** are currently active.
 - Three new outbreaks have been reported since yesterday (Three Links Care Centre – VCH, Fort Langley Seniors Community – FHA, Baillie House – FHA)
 - 5 outbreaks have been declared over since yesterday (White Rock Seniors Village – FHA, Harrison West at Elim Village – FHA, Chartwell Crescent Gardens – FHA, Langley Lodge 3 – FHA, George Derby Centre 2 – FHA)
 - Total outbreaks:
 - **68 (↑2)** in FHA, **34 (↑1)** in VCH, 2 in IHA
 - **84 (↑5)** have been declared over (**53 (↑5)** FHA, 29 VCH, 2 IHA)
 - Total cases:
 - **947 (↑11)** cases (**544 (↑7)** residents and **403 (↑4)** staff/other) and **179 (↑2)** deaths (all in residents)
 - **11 new cases (7 residents and 4 staff/other), and 2 new deaths (residents) since yesterday**

Outbreaks in school/daycare settings

- 1 cluster/outbreak^a was reported in a school /daycare settings (1 school)
 - **1 is currently active.**
 - One new outbreak has been reported since yesterday (École L'Anse-au-Sable – IHA).
 - No outbreaks have been declared over since yesterday.
 - Total outbreaks:
 - 1 in IHA
 - 0 have been declared over
 - Total cases:
 - 3 cases (1 resident/student and 2 staff/other) and 0 deaths
 - 3 new cases (1 resident/student and 2 staff/other) and no new deaths reported since yesterday

^a School/Daycare Cluster: A cluster is considered as two or more confirmed cases within a 14-day period, with evidence of transmission occurring within the school. Clusters do not require additional measures to be implemented to prevent further transmission of COVID-19. (Definition continued on next page)

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School/Daycare Outbreak : An outbreak is considered as multiple confirmed cases within a 14-day period, with evidence of ongoing transmission occurring within the school and the school medical health officer has determined additional measures may be required to prevent further transmission of COVID-19.

Outbreaks in Other Settings

- 23 were reported in other settings (14 workplaces, 3 workplace/communal living, 3 correctional facilities, 1 conference, 1 shelter, 1 religious institution).
 - 4 are currently active.
 - No new outbreaks have been reported since yesterday
 - No new outbreaks have been declared over since yesterday.
 - Total outbreaks:
 - 12 in FHA, 7 in IHA, 1 VCH, 3 Provincial
 - 19 have been declared over (10 FHA, 5 IHA, 1 VCH, 3 Provincial)
 - Total cases:
 - **601 (↑3)** cases (122 residents and **479 (↑3)** staff/other) and 2 deaths (1 resident and 1 staff/other)
 - **3 new cases (staff/other)** and no new deaths reported since yesterday

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Provincial/Interprovincial Outbreaks:

| Provincial/Interprovincial Outbreaks | | |
|--------------------------------------|-----------------------|--------------|
| Facility Name | Total Confirmed Cases | Total Deaths |
| - | - | - |

| Provincial/Interprovincial Outbreaks - Declared Over | | |
|--|-----------------------|--------------|
| Facility Name | Total Confirmed Cases | Total Deaths |
| 1. Pacific Dental Conference | 87 Staff/Other | 1 |
| 2. Kearl Lake, Workplace/Communal Living | 28 Staff/Other | 0 |
| 3. Teck Coal Mine | 1 | 0 |

Individual Facilities VCHA:

| VCHA: Long Term Care / Assisted Living / Independent Living | | | | | | |
|---|-----------------|--------|-----------------|--------|-----------------------|--------------|
| Facility Name | Residents | | Staff | | Totals | |
| | Confirmed Cases | Deaths | Confirmed Cases | Deaths | Total Confirmed Cases | Total Deaths |
| 1. Point Grey Hospital, LTCF | 15 | 7 | 7 | 0 | 22 | 7 |
| 2. Haro Park Centre, entire facility, LTCF | 14 | 0 | 7 (↑1) | 0 | 20 (↑1) | 0 |
| 3. Weinberg Residence, Multi-Level Care, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 4. Royal Arch Masonic Home 3, LTCF | 8 (↑7) | 1 (↑1) | 1 | 0 | 9 (↑7) | 1 (↑1) |
| 5. NEW Three Links Care Centre | 0 | 0 | 1 (↑1) | 0 | 1 (↑1) | 0 |

| VCHA: Acute Sites | | | | | | |
|-------------------|-----------------|--------|-----------------|--------|-----------------------|--------------|
| Facility Name | Residents | | Staff | | Totals | |
| | Confirmed Cases | Deaths | Confirmed Cases | Deaths | Total Confirmed Cases | Total Deaths |
| None at this time | - | - | - | - | - | - |

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| VCHA: The outbreaks in the following facilities have been declared over | | | | | | |
|---|-----------------|--------|-----------------|--------|-----------------------|--------------|
| Facility Name | Residents | | Staff | | Totals | |
| | Confirmed Cases | Deaths | Confirmed Cases | Deaths | Total Confirmed Cases | Total Deaths |
| 1. St. Paul's Hospital 8A | 1 | 0 | 5 | 0 | 6 | 0 |
| 2. Arbutus Care Centre, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 3. Richmond Lions Manor – Bridgeport LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 4. Joseph & Rosalie Segal Family Health Centre | 0 | 0 | 2 | 0 | 2 | 0 |
| 5. South Granville Park Lodge, LTCF | 9 | 2 | 9 | 0 | 18 | 2 |
| 6. German Canadian Benevolent Society Home, LTCF ^a | 0 | 0 | 1 | 0 | 1 | 0 |
| 7. Little Mountain, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 8. Inglewood, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 9. Villa Cathay, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 10. Hollyburn House, LTCF | 1 | 0 | 0 | 0 | 1 | 0 |
| 11. Central City Lodge, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 12. Lynn Valley, LTCF | 53 | 20 | 26 | 0 | 79 | 20 |
| 13. Windermere Care Centre, LTCF | 2 | 1 | 12 | 0 | 14 | 1 |
| 14. Lions Gate Hospital (6E & NCU/7E), Acute ^b | 15 | 8 | 13 | 0 | 28 | 8 |
| 15. Richmond Hospital (2S) | 4 | 2 | 2 | 0 | 6 | 2 |
| 16. Haro Park, LTCF | 55 | 13 | 34 | 0 | 89 | 13 |
| 17. Evergreen House, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 18. Amica Edgemont, LTCF | 9 | 3 | 10 | 0 | 19 | 3 |
| 19. Royal Arch Masonic Home, LTCF | 26 | 12 | 11 | 0 | 37 | 12 |
| 20. Berkley Care Centre, LTCF | 12 | 5 | 13 | 0 | 25 | 5 |
| 21. St. Paul's Hospital, NICU | 0 | 0 | 0 | 0 | 0 | 0 |
| 22. Holy Family Hospital | 53 | 21 | 35 | 0 | 88 | 21 |
| 23. Holy Family Hospital, Neighborhood 2 – LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 24. Royal Arch Masonic Home 2, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 25. OPAL by Element, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 26. Yaletown House, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 27. Banfield Pavilion – 4 th Floor West and 4 th floor East | 0 | 0 | 2 | 0 | 2 | 0 |
| 28. Yaletown House, 2 nd Floor, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |

^a Previously reported as "German Canadian House"

^b Previously reported as "Lions Gate Hospital (Unit 6 East)"

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| VCHA: Other Shared Living / Workplace | | |
|---------------------------------------|-----------------------|--------------|
| Facility Name | Total Confirmed Cases | Total Deaths |
| No New Facilities | - | - |

Individual Facilities FHA:

| FHA: Long Term Care / Assisted Living / Independent Living/ Acquired Brain Injury Unit | | | | | | |
|--|-----------------|--------|-----------------|--------|-----------------------|--------------|
| Facility Name | Residents | | Staff | | Totals | |
| | Confirmed Cases | Deaths | Confirmed Cases | Deaths | Total Confirmed Cases | Total Deaths |
| 1. Good Samaritan Delta View Care Centre - LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 2. Thornebridge Gardens | 3 | 0 | 3 | 0 | 6 | 0 |
| 3. Peace Portal Seniors Village, LTCF | 12 | 2 | 4 | 0 | 16 | 2 |
| 4. Chartwell Carrington House Retirement Residence, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 5. PICS Assisted Living | 0 | 0 | 1 | 0 | 1 | 0 |
| 6. Zion Park Manor, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 7. Rosemary Height Seniors Village, LTCF | 1 | 1 (↑1) | 1 | 0 | 2 | 1 (↑1) |
| 8. The Village Langley | 0 | 0 | 1 | 0 | 1 | 0 |
| 9. Evergreen Baptist Care Society, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 10. Good Samaritan Victoria Heights, Assisted living | 0 | 0 | 1 | 0 | 1 | 0 |
| 11. Sunset Manor, Assisted living | 0 | 0 | 1 | 0 | 1 | 0 |
| 12. NEW Baillie House | 0 | 0 | 1 (↑1) | 0 | 1 (↑1) | 0 |
| 13. NEW Fort Langley Seniors Community | 0 | 0 | 1 (↑1) | 0 | 1 (↑1) | 0 |

| FHA: Acute Sites | | | | | | |
|--|-----------------|--------|-----------------|--------|-----------------------|--------------|
| Facility Name | Residents | | Staff | | Totals | |
| | Confirmed Cases | Deaths | Confirmed Cases | Deaths | Total Confirmed Cases | Total Deaths |
| 1. Delta Hospital 2S and 2N ^b | 18 | 6 | 26 | 0 | 44 | 6 |
| 2. Surrey Memorial Hospital-5W | 6 | 1 | 3 | 0 | 9 | 1 |

^b Previously referred to as "Delta Hospital-2S"

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| FHA: Correctional Facilities | | | | | | |
|------------------------------|-----------------|--------|-----------------|--------|-----------------------|--------------|
| Facility Name | Residents | | Staff | | Totals | |
| | Confirmed Cases | Deaths | Confirmed Cases | Deaths | Total Confirmed Cases | Total Deaths |
| None at this time | - | - | - | - | - | - |

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FHA: The outbreaks in the following facilities have been declared over

| Facility Name | Residents | | Staff | | Totals | |
|--|-----------------|--------|-----------------|--------|-----------------|--------------|
| | Confirmed Cases | Deaths | Confirmed Cases | Deaths | Total Confirmed | Total Deaths |
| 1. Cherington Place | 7 | 3 | 5 | 0 | 12 | 3 |
| 2. Evergreen Hamlets - LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 3. Rideau Retirement Centre – LTCF | 1 | 0 | 0 | 0 | 1 | 0 |
| 4. Mission Memorial Hospital – MM-2S | 9 | 1 | 5 | 0 | 14 | 1 |
| 5. Langley Memorial Hospital long term care – Maple Hill | 1 | 1 | 2 | 0 | 3 | 1 |
| 6. Tabor Home | 1 | 1 | 0 | 0 | 1 | 1 |
| 7. Langley Lodge, LTCF | 51 | 26 | 16 | 0 | 67 | 26 |
| 8. New World Technologies | 0 | 0 | 3 | 0 | 3 | 0 |
| 9. Valhaven, LTCF | 3 | 1 | 6 | 0 | 9 | 1 |
| 10. Maersk Co Distributing | 0 | 0 | 2 | 0 | 2 | 0 |
| 11. Nature's Touch Frozen Fruits | 0 | 0 | 5 | 0 | 5 | 0 |
| 12. Oppenheimer Group | 0 | 0 | 4 | 0 | 4 | 0 |
| 13. Delta View, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 14. Evergreen Heights Complex, Assisted Living | 1 | 0 | 0 | 0 | 1 | 0 |
| 15. The Harrison at Elim Village, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 16. Shaughnessy Care Center, LTCF | 1 | 1 | 2 | 0 | 3 | 1 |
| 17. Amica Retirement Home, LTCF (White Rock) | 0 | 0 | 1 | 0 | 1 | 0 |
| 18. Langley Lodge, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 19. Langley Gardens, LTCF | 3 | 0 | 3 | 0 | 6 | 0 |
| 20. Guildford Seniors Village, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 21. MSA Manor, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 22. Swedish Canadian Manor, Assisted Living | 11 | 3 | 2 | 0 | 13 | 3 |
| 23. Cedarbrook Chateau, Independent Living | 3 | 0 | 2 | 0 | 5 | 0 |
| 24. Ridge Meadows Hospital (Medicine unit 3N), Acute | 11 | 4 | 1 | 0 | 12 | 4 |
| 25. MSA (Rehab Unit WP1W), Acute (includes Worthington Pavilion) | 10 | 4 | 6 | 0 | 16 | 4 |
| 26. Dufferin Care Centre, LTCF | 14 | 4 | 8 | 0 | 22 | 4 |
| 27. Ridge Meadows Hospital (Rehab AM) | 7 | 2 | 5 | 0 | 12 | 2 |
| 28. Ridge Meadows Hospital (Unit 3W) | 3 | 1 | 0 | 0 | 3 | 1 |
| 29. United Poultry ³ | 0 | 0 | 36 | 0 | 36 | 0 |
| 30. Mission Institution Medium Security Correctional Facility | 121 | 1 | 13 | 0 | 134 | 1 |
| 31. Residence at Clayton Heights, Acquired Brain Injury Unit | 3 | 2 | 2 | 0 | 5 | 2 |
| 32. Chartwell Willow, LTCF | 15 | 2 | 5 | 0 | 20 | 2 |
| 33. Eden Care Centre, LTCF | 8 | 1 | 0 | 0 | 8 | 1 |
| 34. Abbotsford Regional Hospital AB-4YICU & AB-4YHAU | 1 | 0 | 10 | 0 | 11 | 0 |
| 35. Worthington Pavilion, LTCF | 2 | 1 | 5 | 0 | 7 | 1 |
| 36. The Cedars in Mission, ALF | 1 | 0 | 0 | 0 | 1 | 0 |
| 37. New Vista Society, LTCF | 5 | 1 | 1 | 0 | 6 | 1 |
| 38. Superior Poultry | 0 | 0 | 61 | 0 | 61 | 0 |
| 39. Fraser Valley Specialty Poultry | 0 | 0 | 7 | 0 | 7 | 0 |
| 40. Beresford Warming Centre | 0 | 0 | 3 | 0 | 3 | 0 |
| 41. Nicola Lodge | 1 | 0 | 0 | 0 | 1 | 0 |
| 42. Fraser Valley Packers | 0 | 0 | 81 | 0 | 81 | 0 |

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| Facility Name | Residents | | Staff | | Totals | |
|---|-----------------|--------|-----------------|--------|-----------------|--------------|
| | Confirmed Cases | Deaths | Confirmed Cases | Deaths | Total Confirmed | Total Deaths |
| 43. Dania Home – Long Term Care Facility | 0 | 0 | 1 | 0 | 1 | 0 |
| 44. Maple Ridge Seniors Village – LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 45. Langley Memorial Hospital - 2N | 2 | 0 | 0 | 0 | 2 | 0 |
| 46. Derby Manor – Independent Living | 0 | 0 | 1 | 0 | 1 | 0 |
| 47. George Derby Centre | 3 | 1 | 4 | 0 | 7 | 1 |
| 48. Czorny Alzheimer's Centre | 0 | 0 | 1 | 0 | 1 | 0 |
| 49. MSA Manor 2 | 1 | 0 | 0 | 0 | 1 | 0 |
| 50. Queen's Park 3C-NMSK, Acute Care | 9 | 1 | 1 | 0 | 10 | 1 |
| 51. Bear Creek Villa | 1 | 0 | 0 | 0 | 1 | 0 |
| 52. Normanna – LTCF | 0 | 0 | 1 | 0 | 0 | 0 |
| 53. Loblaws Warehouse | 0 | 0 | 20 | 0 | 20 | 0 |
| 54. Surrey Memorial Hospital – SM-T72 | 2 | 1 | 2 | 0 | 4 | 1 |
| 55. Burnaby Hospital BH-3C | 1 | 0 | 5 | 0 | 6 | 0 |
| 56. Milieu Children and Family Services Society | 6 | 0 | 13 | 0 | 19 | 0 |
| 57. New Vista Care Centre | 26 | 11 | 18 | 0 | 44 | 11 |
| 58. Kin Village | 3 | 1 | 1 | 0 | 4 | 1 |
| 59. Peace Arch Hospital-5N | 1 | 0 | 0 | 0 | 1 | 0 |
| 60. NEW White Rock Seniors Village, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 61. NEW Harrison West at Elm Village | 0 | 0 | 1 | 0 | 1 | 0 |
| 62. NEW Chartwell Crescent Gardens, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 63. NEW Langley Lodge 3, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 64. NEW George Derby Centre 2 | 0 | 0 | 1 | 0 | 1 | 0 |

^a Three of these cases live in Fraser Health and are reported under Fraser Health Totals.

| FHA: Other Shared Living / Workplace | | |
|--|-----------------------|--------------|
| Facility Name | Total Confirmed Cases | Total Deaths |
| 1. MSJ Distribution at Valhalla Distribution | 31 Staff/other | 0 |
| 2. J&L Beef | 38 (↑3) Staff/ other | 0 |

Individual Facilities IHA:

| IHA: Long Term Care / Assisted Living / Independent Living | | | | | | |
|--|-----------------|--------|-----------------|--------|-----------------------|--------------|
| Facility Name | Residents | | Staff | | Totals | |
| | Confirmed Cases | Deaths | Confirmed Cases | Deaths | Total Confirmed Cases | Total Deaths |
| None at this time | - | - | - | - | - | - |

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| IHA: Correctional Facilities | | | | | | |
|------------------------------|-----------------|--------|-----------------|--------|-----------------------|--------------|
| Facility Name | Residents | | Staff | | Totals | |
| | Confirmed Cases | Deaths | Confirmed Cases | Deaths | Total Confirmed Cases | Total Deaths |
| None at this time | | | | | | |

| IHA: Other Shared Living/ Workplace | | |
|--------------------------------------|-----------------------|--------------|
| Facility Name | Total Confirmed Cases | Total Deaths |
| Fed Ex Office (Kelowna Airport Area) | 3 Staff/other | 0 |
| Tim Hortons, Merritt | 15 staff/other | 0 |

| IHA: Active reported clusters or outbreaks in school/ daycare settings ^a | | | | |
|---|---------------|-----------------------|-------------------------|------------------------------|
| School/ Daycare Name | HA reporting: | Total Number of Cases | Number of student cases | Number of staff/ other cases |
| New - École L'Anse-au-Sable, School | Outbreak | 3 (↑3) | 1 (↑1) | 2 (↑2) |

^a Cases include lab-confirmed, lab-probable and epi-linked cases. Case definitions can be found at: [http://www.bccdc.ca/health-professionals/clinical-resources/case-definitions/covid-19-\(novel-coronavirus\)](http://www.bccdc.ca/health-professionals/clinical-resources/case-definitions/covid-19-(novel-coronavirus)).

| IHA: The outbreaks in the following facilities have been <u>declared over</u> | | | | | | |
|---|-----------------|--------|-----------------|--------|-----------------------|--------------|
| Facility Name | Residents | | Staff | | Totals | |
| | Confirmed Cases | Deaths | Confirmed Cases | Deaths | Total Confirmed Cases | Total Deaths |
| 1. Calvary Chapel Church | 0 | 0 | 7 | 0 | 7 | 0 |
| 2. Krazy Cherry Farm | 0 | 0 | 4 | 0 | 4 | 0 |
| 3. Okanagan Correctional Centre High Security | 1 | 0 | 0 | 0 | 1 | 0 |
| 4. Kootenay Street Village | 0 | 0 | 1 | 0 | 1 | 0 |
| 5. Hawthorn Park/Orchard Manor, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 6. Byland Nursery, Workplace/Communal living | 0 | 0 | 23 | 0 | 23 | 0 |
| 7. Okanagan Correctional Centre 2 | 0 | 0 | 7 | 0 | 7 | 0 |

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Testing Inclusive of Community Assessment Sites (as of Oct 20/23:59)

| Total Patient Tests Completed ^{a,b} | Tested Non-Positive | Tested Positive ^c | Patient Samples Pending | Projected Testing Capacity for Today |
|--|---------------------|------------------------------|-------------------------|--------------------------------------|
| 747,119 (↑10,482) | 735,276 (↑10,280) | 11,843 (↑202) | 5,631 (↓228) | 16,085 (↑800) |

^a Total tests completed are reported by the BCCDC and **include** tests with invalid lab codes (failed tests, distinct from indeterminate tests which are weak positives).

^b The change in total tests from day-to-day **only includes** valid tests and these numbers are reflected on the BCCDC Dashboard website.

^c This column reflects the number of **individuals** who have tested positive (lab confirmed and lab probable).

BCCDC Population Health Survey “Your Story, Our Future” (as of June 1/10:30am)

This survey is now closed. No further submissions will occur.

| Date | Surveys Completed to Date |
|--------|---------------------------|
| June 1 | 356,196 |
| May 30 | n/a |
| May 29 | n/a |
| May 28 | n/a |
| May 27 | 328,618 |
| May 25 | 313,350 |
| May 23 | 305,000 |
| May 22 | n/a |

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International Arrivals (as of Oct 20/23:59)

| Arrivals by Method | | | |
|---------------------------|---------------------|-----------------------|-----------------------|
| Description | Oct 12 – Oct 18 | Previous Week's Total | YTD April 10 – Oct 11 |
| Total Air Arrivals | 4,492 | 4,389 | 109,284 |
| Total Land Passengers | 1,421 | 1,200 | 63,369 |
| Total Marine Crossings | 4 | 3 | 215 |
| Total Unknown Entry Point | 153 | 156 | 3,114 |
| Total Arrivals | 6,070 (↑322) | 5,748 (↓670) | 175,982 |

| Self Isolation Plan | | | |
|-------------------------------------|-----------------|-------------------|--------------------|
| Description | Daily Total | Previous 24 hours | YTD Since April 10 |
| SI Plan No Support Required | 54 | 50 | 37,456 |
| SI Plan Support Required | 20 | 2 | 2,619 |
| Total Registered¹ | 74 (↑22) | 52 | 40,075 |

¹SI Plans as of April 11th including the future travel registered plans. One SI Plan is completed for each family/group travelling. Does not include April 8-11th as those are from interim process and are being cleaned up and reconciled. Support required indicates support for accommodation and supplies (medication, groceries, etc.).

| Accommodations Required* | | | |
|---|-------------|-------------------|--------------------|
| Description | Daily Total | Previous 24 hours | YTD Since April 10 |
| Currently in Provincial YVR Accommodation | - | - | 109 |
| Currently in Provincial Land Accommodation (Canadian Red Cross) | - | - | 47 |
| Total Provided Accommodation | - | - | 156 |

*Tracking and reporting accommodations has moved to the Federal Government of Canada and is not being updated on the Daily Minister's Report at this time. Efforts are being made to collect accommodations data for future reporting.

| Follow-Up Calls | | | |
|--|--------------------|-------------------|--------------------|
| Description | Daily Total | Previous 24 hours | YTD Since April 10 |
| Calls Confirmed SI plan being followed | 597 | 364 | 103,955 |
| Call not answered | 1,090 | 1,172 | 101,292 |
| Referred to 811/APP | 5 | 2 | 393 |
| Referred to PSSG | 2 | 8 | 8,593 |
| Referred to Tier 2 for follow-up | 17 | 68 | 14,603 |
| Total Citizen Calls² | 2,102 (↓75) | 2,177 | 216,374 |

² The Total Citizen Calls is a direct count from the Service BC system. The total is not a sum of the other rows; as an example, a referral to 811 can be a Confirmed SI plan call and a tier 2 call at the same time.

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| Temporary Foreign Workers | | | |
|---------------------------------|-------------|-------------------|--------------------|
| Description | Daily Total | Previous 24 hours | YTD Since April 10 |
| Total Temporary Foreign Workers | - | - | 4,712 |

Occupancy Rates & ED Visits (as of Oct 20/23:59)

| | Pre-COVID-19 Response Occupancy Rate (Dec 12 2019) | Current Occupancy Rate Snapshot | Change in Occupancy Rate | Total Vacant Beds* | Total Beds | Total Adult Critical Care Beds | Adult Critical Care Bed Occupancy Rate | Total Vacant Adult Critical Care Beds | ED Visits (past 24 hours) |
|------------------|--|---------------------------------|--------------------------|------------------------|---------------|--------------------------------|--|---------------------------------------|---------------------------|
| IHA ^a | 102.9% | 94.9% | -8.0% | 73 | 1,445 | 84 | 83.3% | 14 | 1,153 |
| FHA | 106.9% | 60.8% | -46.1% | 1,535 | 3,918 | 268 | 45.1% | 147 | 1,717 |
| VCHA | 100.5% | 87.9% | -12.6% | 283 | 2,343 | 184 | 67.9% | 59 | 1,020 |
| VIHA | 106.6% | 95.2% | -11.4% | 92 | 1,901 | 73 | 87.7% | 9 | 1,024 |
| NHA | 105.0% | 62.7% | -42.3% | 319 | 855 | 58 | 31.0% | 40 | 515 |
| PHSA | 73.8% | 64.8% | -9.0% | 247 | 701 | 28 | 42.9% | 16 | 113 |
| BC Total | 103.5% | 77.2% (↑2.2%) | -26.3% | 2,549 (↓239) | 11,163 | 695 | 59.0% (↑4.8%) | 285 (↓33) | 5,542 (↓309) |
| Previous Totals | | | | | | | | | |
| Oct 19 | 103.5% | 75.0% (↓0.8%) | -28.5% | 2,788 (↓97) | 11,163 | 695 | 54.2% (↑0.4%) | 318 (↓3) | 5,851 (↑744) |
| Oct 18 | 103.5% | 74.2% (↓0.1%) | -29.3% | 2,885 (↑11) | 11,163 | 695 | 53.8% (↓1.5%) | 321 (↑10) | 5,107 (↓574) |
| Oct 16 | 103.5% | 74.3% (↓1.9%) | -29.2% | 2,874 (↑219) | 11,163 | 695 | 55.3% (↓3.5%) | 311 (↑25) | 5,681 (↑18) |
| Oct 15 | 103.5% | 76.2% (↑0.3) | -27.3% | 2,655 (↓38) | 11,163 | 695 | 58.8% (↓0.3%) | 286 (↑2) | 5,663 (↑125) |
| Oct 14 | 103.5% | 75.9% (↑0.8) | -27.6% | 2,693 (↓85) | 11,163 | 695 | 59.1% (↑1.1%) | 284 (↓8) | 5,538 (↓313) |
| Oct 13 | 103.5% | 75.1% (↑1.8) | -28.4% | 2,778 (↓206) | 11,163 | 695 | 58.0% (↑3.0%) | 292 (↓21) | 5,861 (↑647) |
| Oct 12 | 103.5% | 73.3% (↑1.5) | -30.2% | 2,984 (↓161) | 11,163 | 695 | 55.0% (↑0.5%) | 313 (↓3) | 5,214 (↑153) |
| Oct 11 | 103.5% | 71.8% (↓2.0) | -31.7% | 3,145 (↑220) | 11,163 | 695 | 54.5% (↑0.6) | 316 (↑4) | 5,061 (↓726) |
| Oct 9 | 103.5% | 73.8% (↓2.5) | -29.7% | 2,925 (↑277) | 11,163 | 695 | 55.1% (↓2.2) | 312 (↑15) | 5,787 (↑14) |

*Excludes Critical Care NICU Bassinets

^a 6 Critical Care beds in IHA are currently counted as ICU/HAU, however they can only function as HAU and cannot function as ICU

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| Current Neonatal Bassinet Occupancy Rate | | | |
|--|-------------------------------|--|--------------------------------------|
| Health Authority | Total Critical Care Bassinets | Critical Care Bassinets Occupancy Rate | Total Vacant Critical Care Bassinets |
| IHA | 14 | 114.3% | -2 |
| FHA | 112 | 46.4% | 60 |
| VCHA | 21 | 42.9% | 12 |
| VIHA | 31 | 54.8% | 14 |
| NHA | 8 | 112.5% | -1 |
| PHSA | 70 | 71.4% | 20 |
| BC Total | 256 | 59.8% | 103 (↑2) |
| Previous Totals | | | |
| Oct 19 | 256 | 60.5% | 101 (↑4) |
| Oct 18 | 256 | 62.1% | 97 (↑3) |
| Oct 16 | 256 | 63.3% | 94 (↑11) |
| Oct 15 | 256 | 67.6% | 83 (↑1) |
| Oct 14 | 256 | 68.0% | 82 (↓4) |
| Oct 13 | 256 | 66.4% | 86 (↓4) |
| Oct 12 | 256 | 64.8% | 90 (↑5) |
| Oct 11 | 256 | 66.8% | 85 (↓6) |
| Oct 9 | 256 | 64.5% | 91 (↑3) |

Emergency Department Visits (as of Oct 20/23:59)

| Emergency Department Visits, March 9 and Oct 20, by Health Authority | | | |
|--|--------------|--------------|---------------|
| Health Authority | 09-Mar | 20-Oct | % Change |
| IHA | 1,388 | 1,153 | -16.9% |
| FHA | 2,092 | 1,717 | -17.9% |
| VCHA | 1,227 | 1,020 | -16.9% |
| VIHA | 964 | 1,024 | 6.2% |
| NHA | 733 | 515 | -29.7% |
| PHSA | 155 | 113 | -27.1% |
| Total | 6,559 | 5,542 | -15.5% |

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BC Emergency Health Services Influenza Like Illness (ILI) Calls (as of Oct 20/23:59)

| ILI Events | | | | | | |
|--|-----------|-----------|----------|-----------|-----------|------------------|
| Date | FHA | IHA | NHA | VCHA | VIHA | TOTAL ILI |
| Oct 20 | 70 | 29 | 8 | 49 | 45 | 201 (↑85) |
| Oct 19 | 35 | 21 | 7 | 28 | 25 | 116 (↓14) |
| Oct 18 | 45 | 21 | 6 | 32 | 26 | 130 (↑6) |
| Oct 17 | 48 | 14 | 7 | 30 | 25 | 124 (↓56) |
| Oct 16 | 63 | 32 | 11 | 38 | 36 | 180 (↑10) |
| Oct 15 | 57 | 30 | 10 | 37 | 36 | 170 (↓5) |
| Oct 14 | 61 | 34 | 4 | 43 | 33 | 175 (↓9) |
| Oct 13 | 64 | 31 | 20 | 38 | 31 | 184 (↑34) |
| Oct 12 | 50 | 27 | 10 | 28 | 35 | 150 |
| Oct 11 | 41 | 24 | 12 | 41 | 32 | 150 (↓10) |
| Average Pre-COVID-19 ILI Events was ~6 events/week across BC | | | | | | |

BC Emergency Health Services Total Call Volumes (as of Oct 20/23:59)

| Provincial Call Volumes for BCEHS | | | | | | |
|---|------------|------------|------------|------------|-----------|-------------------|
| Date | IHA | FHA | VCHA | VIHA | NHA | TOTAL |
| Oct 20 | 257 | 514 | 348 | 301 | 84 | 1,504 (↑6) |
| Oct 19 | 291 | 488 | 339 | 280 | 100 | 1,498 (↑66) |
| Oct 18 | 247 | 507 | 330 | 254 | 94 | 1,432 (↓109) |
| Oct 17 | 511 | 344 | 306 | 116 | 511 | 1,541 (↓27) |
| Oct 16 | 510 | 348 | 310 | 111 | 510 | 1,568 (↑91) |
| Oct 15 | 291 | 477 | 334 | 282 | 93 | 1,477 (↓11) |
| Oct 14 | 286 | 482 | 333 | 298 | 89 | 1,488 (↓67) |
| Oct 13 | 268 | 542 | 329 | 291 | 125 | 1,555 (↑206) |
| Oct 12 | 249 | 407 | 314 | 270 | 109 | 1,349 (↓106) |
| Average Pre-COVID (Mar 2019) BCEHS Call Volume: 1,540/day | | | | | | |

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8-1-1 Data (as of Oct 20/23:59)

| Date | Calls Received | Calls Answered | Abandon Rate % | Average Wait (mins) | Max Wait of Answered (mins) | Average Handle Time (mins) |
|---|---------------------|---------------------|----------------|---------------------|-----------------------------|----------------------------|
| Oct 20 | 3,205 (↓550) | 3,173 (↓501) | 0.8% | 0.2 | 4.7 | 3.0 |
| Oct 19 | 3,755 (↑1,157) | 3,674 (↑1,148) | 2.2% | 0.6 | 7.8 | 3.3 |
| Oct 18 | 2,598 (↑187) | 2,526 (↑144) | 2.8% | 0.7 | 9.8 | 3.2 |
| Oct 17 | 2,411 (↓703) | 2,382 (↓626) | 1.2% | 0.3 | 5.0 | 3.0 |
| Oct 16 | 3,114 (↓374) | 3,008 (↓166) | 3.4% | 0.7 | 9.0 | 2.7 |
| Oct 15 | 3,485 (↓295) | 3,174 (↓17) | 8.9% | 2.1 | 24.7 | 2.8 |
| Oct 14 | 3,780 (↓448) | 3,191 (↓522) | 15.6% | 4.4 | 41.5 | 3.0 |
| Oct 13 | 4,228 (↑1,446) | 3,713 (↑936) | 12.2% | 3.3 | 29.9 | 3.4 |
| Oct 12 | 2,782 (↑245) | 2,777 (↑264) | 0.2% | 0.1 | 2.0 | 3.1 |
| Oct 11 | 2,537 (↓173) | 2,513 (↓140) | 0.9% | 0.4 | 6.2 | 2.8 |
| Pre-COVID-19 call volume was 1,250/day | | | | | | |

Total calls received compared to COVID-19 specific calls per day are as follows:

- October 20-2020 of the 3,205 total calls received, 1,739 were COVID-19 specific.

Efforts to enhance capacity and meet demand include:

- 38 additional nurses added to staff complement.
- 61 Patient navigation staff added to staff complement.
- 5 Medical office assistants to support the new 8-1-1 virtual physician model. Recruitment to add additional, temporary medical office assistants is in progress.
- To date, a total of **12,987 (↑66)** calls have been referred to a virtual physician for consultation.

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Self Assessment Tool - BCCDC.com (as of Oct 20/23:59)

| Date | Distinct Users (last 24 hours) | Peak Activity (users/min) | Average Activity (users/hour) | BC-based Users |
|---------------|-----------------------------------|------------------------------|----------------------------------|-------------------|
| Oct 20 | 10,964 (↓793) | 33.6 | 456.8 | 98.2% |
| Oct 19 | 11,757 (↑4,693) | 37.6 | 489.9 | 98.2% |
| Oct 18 | 7,064 (↑303) | 21.2 | 294.3 | 98.2% |
| Oct 17 | 6,761 (↓3,548) | 21.7 | 281.7 | 98.2% |
| Oct 16 | 10,309 (↓986) | 31.7 | 429.5 | 98.2% |
| Oct 15 | 11,295 (↓1,169) | 37.3 | 470.6 | 98.2% |
| Oct 14 | 12,464 (↓1,087) | 39.3 | 519.3 | 98.2% |
| Oct 13 | 13,551 (↑5,594) | 43.6 | 564.6 | 98.2% |
| Oct 12 | 7,957 (↑1,482) | 24.2 | 331.5 | 98.2% |
| Oct 11 | 6,475 (↓616) | 18.5 | 269.8 | |

BC COVID19 APP (as of Oct 20/23:59)

| Date | Total App Users |
|---------------|-------------------------|
| Oct 20 | 397,350 (↑1,427) |
| Oct 19 | 395,923 (↑1,604) |
| Oct 18 | 394,319 (↑1,158) |
| Oct 17 | 393,161 (↑836) |
| Oct 16 | 392,325 (↑1,398) |
| Oct 15 | 390,927 (↑1,253) |
| Oct 14 | 389,674 (↑1,510) |
| Oct 13 | 388,164 (↑1,676) |
| Oct 12 | 386,488 (↑1,154) |
| Oct 11 | 385,334 (↑918) |

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Virtual Health Usage (Zoom and Intouch Tools) (as of Oct 21/23:59)*

* Next update is on Oct 28.

| Date (week of) | Active Virtual Health Users (by week) ^a |
|----------------|--|
| Oct 12 | 5,758 (↓63) |
| Oct 5 | 5,821 (↑759) |
| Sept 28 | 5,062 (↓100) |
| Sept 21 | 5,162 (↑221) |
| Sept 14 | 4,941 (↑712) |
| Sept 7 | 4,229 (↑144) |
| August 31 | 4,085 (↓50) |
| August 24 | 4,135 (↓170) |
| August 17 | 4,305 (↑24) |
| August 10 | 4,281 (↑575) |

- Since March 16th 28,414 users have been provisioned for virtual health licenses.

^a The numbers have changed significantly due to the rebuild of back-end data. The data submitter is verifying the active user numbers with the IMITS team and there is a potential for changes when they submit data next week.

Home Health Monitoring (as of Oct 20/16:00)

| Date | Total Actively Monitored COVID Patients | Total Patients Discharged since March 26 |
|--|---|--|
| Oct 20 | 423 (↑14) | 7,559 (↑11) |
| Oct 19 | 409 (↓4) | 7,548 (↑28) |
| Oct 16 | 413 (↓7) | 7,520 (↑13) |
| Oct 15 | 420 | 7,507 (↑12) |
| Oct 14 | 420 (↓14) | 7,495 (↑17) |
| Oct 13 | 434 (↑20) | 7,478 (↑58) |
| Oct 9 | 414 (↓6) | 7,420 (↑10) |
| Oct 8 | 420 (↓15) | 7,410 (↑23) |
| Oct 7 | 435 (↑6) | 7,387 (↑16) |
| Oct 6 | 429 (↑7) | 7,371 (↑7) |
| Total COVID Patients monitored to date: 7,982 (↑25) | | |

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1-888-COVID19 (as of Oct 20/23:59)

| Date | Calls Received | Calls Answered | Average Speed of Answer (Min:Sec) | Abandon Rate | Max Wait (Min:Sec) | Average Handle Time (Min:Sec) | Texts |
|---------------|------------------|------------------|-----------------------------------|--------------|--------------------|-------------------------------|----------|
| Oct 20 | 520 (↓81) | 519 (↓81) | 01:49 | 0.2% | 04:21 | 02:39 | 3 |
| Oct 19 | 601 (↑305) | 600 (↑305) | 00:14 | 0.2% | 02:10 | 02:39 | 9 |
| Oct 18 | 296 (↓52) | 295 (↓48) | 00:01 | 0.3% | 04:54 | 02:24 | 4 |
| Oct 17 | 348 (↓144) | 343 (↓146) | 00:00 | 1.1% | 04:38 | 02:25 | 9 |
| Oct 16 | 492 (↓24) | 489 (↓17) | 00:22 | 0.4% | 03:24 | 02:48 | 4 |
| Oct 15 | 516 (↓34) | 506 (↓23) | 01:06 | 1.7% | 13:29 | 02:44 | 13 |
| Oct 14 | 550 (↓65) | 529 (↓75) | 00:31 | 1.6% | 07:46 | 02:40 | 25 |
| Oct 13 | 615 (↑326) | 604 (↑323) | 00:22 | 1.8% | 10:55 | 02:31 | 20 |
| Oct 12 | 289 (↑3) | 281 (↓3) | 00:00 | 2.8% | 04:50 | 02:31 | 5 |
| Oct 11 | 286 (↓78) | 284 (↓78) | 00:00 | 0.7% | 03:27 | 02:30 | 5 |

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Chat Bot / Digital Assistant (as of Oct 20/17:00)

| Sessions (Measured from 17:00 to 16:59) | |
|--|-----------------------------|
| Date | Number of Sessions (to 5pm) |
| Oct 20 | 18,771 (↑1,653) |
| Oct 19 | 17,118 (↑6,587) |
| Oct 18 | 10,531 (↓2,493) |
| Oct 17 | 13,024 (↑2,660) |
| Oct 16 | 10,364 (↑365) |
| Oct 15 | 9,999 (↓485) |
| Oct 14 | 10,484 (↑1,214) |
| Oct 13 | 9,270 (↑2,193) |
| Oct 12 | 7,077 (↑313) |
| Oct 11 | 6,764 (↓1,855) |
| 1,971,106 sessions since 4pm Thursday April 10 | |

Average of 1.5 questions per session.

The top questions for the past week have been:

| Question Type | % |
|---|-------|
| When can I get my results? | 36.1% |
| How many cases in BC today? | 5.3% |
| I am having COVID-like symptoms, do I have COVID? | 4.6% |
| Should I get tested? | 2.7% |
| What do I do if my test is negative | 2.7% |
| Can I travel out of province? | 2.2% |
| Will my flu shot protect me | 2.1% |
| I am a healthcare worker where can I get tested? | 1.8% |
| What do I do if I was outside of Canada? | 1.7% |
| What can you tell me? | 1.2% |

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BC 2-1-1 Referral Line (as of Oct 20/23:59)

| Date | Incoming Calls | Calls Answered | Wait Time (Min:Sec) | Abandonment Rate | Max Wait of Answered Calls (Min:Sec) | Average Handle Time (Min:Sec) |
|--------|----------------|----------------|---------------------|------------------|--------------------------------------|-------------------------------|
| Oct 20 | 22 (↓18) | 21 (↓10) | 0:26 | 5% | 5:26 | 5:45 |
| Oct 19 | 40 (↑24) | 31 (↑18) | 1:07 | 23% | 16:48 | 5:35 |
| Oct 18 | 16 (↓10) | 13 (↓11) | 0:35 | 19% | 3:23 | 2:54 |
| Oct 17 | 26 (↓13) | 24 (↓8) | 0:11 | 8% | 0:41 | 5:50 |
| Oct 16 | 39 (↓3) | 32 (↓7) | 0:26 | 18% | 3:24 | 4:34 |
| Oct 15 | 42 (↑12) | 39 (↑15) | 0:21 | 7% | 3:36 | 5:13 |
| Oct 14 | 30 (↓6) | 24 (↓6) | 1:08 | 20% | 5:54 | 4:10 |
| Oct 13 | 36 (↑23) | 30 (↑18) | 1:44 | 17% | 10:42 | 7:29 |
| Oct 12 | 13 (↓8) | 12 (↓9) | 0:48 | 8% | 7:21 | 13:07 |
| Oct 11 | 21 (↑3) | 21 (↑4) | 0:39 | 0% | 8:19 | 4:51 |

Note: Data in table above is data recorded for Safe Seniors, Strong Communities program only and does not reflect the bc211 business activities related to other community referrals.

Service Activity to Date^[1]:

- 370,774 (543^[2]) total services provided:
 - 189,477 (181) wellness visits and needs assessments^[3]
 - 37,875 (105) grocery deliveries
 - 88,122 (172) meals prepared or packaged and delivered
 - 958 (0) prescriptions picked up and delivered
 - 3,945 (13) transportation services
 - 540 (2) laundry services
 - 49,857 (70) other services^[4]

Total 211 Registrations to Date:

| | bc211 Registrations | Direct Better at Home Registrations | Total |
|------------|---------------------|-------------------------------------|-------------|
| Seniors | 4,991 (4) | 10,950 (8) | 15,941 (12) |
| Volunteers | 7,448 (3) | 3,735 (5) | 11,183 (8) |

^[1] Manual data submission may encounter delays and result in data being restated periodically.

^[2] Added in this reporting period.

^[3] Initial contacts, virtual visits, and phone check-ins.

^[4] Other services encompass ad-hoc requests such as assistance with IT, online shopping, etc.

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Temporary Emergency Registrants (as of Oct 2/11:30)

The most recent update on “temporary emergency registrant” and willing-to-redeploy” data includes totals as of Sept 30 (reporting is as of Sept 24 for nursing professionals, and as of Oct 2 for pharmacists). The next update will be provided on Monday, November 2, 2020.

The College of Physicians and Surgeons (CPSBC) deactivated the TER class of registration as of June 30; however, the list could be reactivated within 24-48 hours if needed and the CPSBC is open to registering physicians on a temporary emergency basis at the request of an HA where a need has been identified.

| Temporary Emergency Registrants - Physicians | | | | | | | | | | | | | | | | | |
|--|------------------|------------|---------------------|---------------------------------|---------------|----------------------|------------|----------------|----------------|---------------|---------------------------|-----------------|------------------------|------------------|----------------------|---------|---------------------------|
| Date | Family Physician | Pediatrics | Infectious Diseases | Public Health/ Preventative Med | Community Med | Medical Microbiology | Psychiatry | Anesthesiology | Internal Med * | Ophthalmology | OBGYN/ Maternal-fetal med | General Surgery | Obstetrics/ Gynecology | Occupational Med | Diagnostic Radiology | Urology | Total Registrants to Date |
| Sept 30 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Aug 28 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| July 31 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| July 3 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| June 26 | 40 | 3 | 1 | 1 | 1 | 1 | 7 | 6 | 6 | 1 | 2 | 1 | 1 | 1 | 1 | 1 | 74 |
| June 19 | 40 | 3 | 1 | 1 | 1 | 1 | 7 | 6 | 6 | 1 | 2 | 1 | 1 | 1 | 1 | 1 | 74 |
| June 12 | 40 | 3 | 1 | 1 | 1 | 1 | 7 | 6 | 6 | 1 | 2 | 1 | 1 | 1 | 1 | 1 | 74 |
| June 5 | 40 | 3 | 1 | 1 | 1 | 1 | 7 | 6 | 6 | 1 | 2 | 1 | 1 | 1 | 1 | 1 | 74 |
| May 29 | 40 | 3 | 1 | 1 | 1 | 1 | 7 | 6 | 6 | 1 | 2 | 1 | 1 | 1 | 1 | 1 | 74 |
| May 22 | 40 | 3 | 1 | 1 | 1 | 1 | 7 | 6 | 6 | 1 | 2 | 1 | 1 | 1 | 1 | 1 | 74 |

*Internal Medicine includes 1 Gastroenterology, 1 Critical Care Medicine and 1 Nephrology.

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| Temporary Emergency Registrants - Nursing | | | | | | | |
|---|--------------------------------|------------------|------------------------------|--------------------|------------------------|-----------------|---------------------------|
| Date | Licensed Practical Nurse (LPN) | Registered Nurse | Registered Psychiatric Nurse | Nurse Practitioner | Health Care Assistant* | | Total Registrants to Date |
| | | | | | HCA (New) | HCA (Temporary) | |
| Sept 30 | 90 | 499 | 4 | 2 | 2,230 | 234 | 3,059 (↑298) |
| Aug 28 | 87 | 466 | 4 | 2 | 1,978 | 224 | 2,761 (↑277) |
| July 31 | 83 | 452 | 5 | 2 | 1,727 | 214 | 2,484 (↑234) |
| July 3 | 79 | 441 | 5 | 2 | 1,516 | 207 | 2,250 (↑56) |
| June 26 | 78 | 439 | 4 | 2 | 1,464 | 207 | 2,194 (↑72) |
| June 19 | 77 | 439 | 4 | 2 | 1,395 | 205 | 2,122 (↑55) |
| June 12 | 78 | 439 | 4 | 4 | 1,339 | 203 | 2,067 (↑55) |
| June 5 | 79 | 440 | 4 | 4 | 1,285 | 200 | 2,012 (↑52) |
| May 29 | 80 | 438 | 4 | 4 | 1,235 | 199 | 1,960 (↑2) |
| May 22 | 77 | 436 | 4 | 4 | 1,156 | 197 | 1,874 (↑65) |

*HCA numbers reflect new temporary registrant category added April 7, 2010. Prior to April 7, HCA reporting reflected new/full HCAs only.

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| Temporary Emergency Registrants – Allied Health | | | | | | | |
|---|------------------------|----------------|---------------------|---------------------------|---------------------|-------------------------|---------------------------|
| Date | Midwives | Social Workers | Pharmacists | Dieticians | Physical Therapists | Occupational Therapists | Total Registrants to Date |
| Sept 30 | 0 | 54 | 37 | 10 | 0 | 0 | 101 (↑14) |
| Aug 28 | 0 | 43 | 34 | 10 | 0 | 0 | 87 (↑10) |
| July 31 | 0 | 34 | 33 | 10 | 0 | 0 | 77 (↑13) |
| July 3 | 0 | 26 | 28 | 10 | 0 | 0 | 64 (↓9) |
| June 26 | 9 | 26 | 28 | 10 | 0 | 0 | 73 (↑3) |
| June 19 | 9 | 24 | 27 | 10 | 0 | 0 | 70 (↑3) |
| June 12 | 9 | 21 | 27 | 10 | 0 | 0 | 67 (↓1) |
| June 5 | 10 | 21 | 27 | 10 | 0 | 0 | 68 (↑3) |
| May 29 | 10 | 19 | 26 | 10 | 0 | 0 | 65 (↑4) |
| May 22 | 10 | 17 | 24 | 10 | 0 | 0 | 61 (↑1) |
| Number of Private Practice Registrants Willing to be Redeployed - Allied Health | | | | | | | |
| Date | Occupational Therapist | Dieticians | Physical Therapists | Total Registrants to Date | | | |
| Sept 30 | 130 | 44 | 392 | 566 | | | |
| Aug 28 | 130 | 44 | 392 | 566 | | | |
| July 31 | 130 | 44 | 392 | 566 | | | |
| July 3 | 130 | 44 | 392 | 566 | | | |
| June 26 | 130 | 44 | 392 | 566 | | | |
| June 19 | 130 | 44 | 392 | 566 | | | |
| June 12 | 130 | 44 | 392 | 566 | | | |
| June 5 | 130 | 44 | 392 | 566 | | | |
| May 29 | 130 | 44 | 392 | 566 | | | |
| May 22 | 130 | 44 | 392 | 566 | | | |

Note:

The College of Dieticians, College of Physical Therapists and College of Occupational Therapists have emergency registration in place. The current focus is to contact registrants impacted by COVID-19 private practice closures regarding their willingness to be redeployed to work in a health authority as part of the pandemic response.

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PHO Orders

October 9, 2020: The PHO repealed and replaced the order of August 7, 2020 on [Gathering and Events](#).

October 9, 2020: The PHO repealed and replaced the order of August 7, 2020 on [Food and Liquor Serving Premises](#).

September 16, 2020: The PHO issued an order on [Registered Nurse Public Health Pharmacotherapy](#).

August 30, 2020: The Federal Chief PHO issued updates to the [Federal Quarantine Order](#) on Minimizing the Risk of Exposure to COVID-19 in Canada.

July 2, 2020: The PHO repealed and replaced the order of April 23, 2020 on [Industrial Camps](#).

May 29, 2020: The PHO issued an order on [Overnight Camps for Children and Youth](#).

May 28, 2020: The PHO repealed and replaced the PHO oral order of March 27, 2020 and the written order of April 15, 2020 on [Vending Markets](#).

May 14, 2020: The PHO cancelled the order of April 16, 2020 on [Personal Services](#).

May 14, 2020: The PHO issued an order on [Workplace COVID-19 Safety Plans](#).

May 7, 2020: The PHO issued an order on [Licensed Practical Nurse SARS-CoV-2 Swabbing](#).

April 16, 2020: The PHO confirmed and supplemented the oral order of March 21, 2020 on [Personal Services](#).

April 15, 2020: The PHO amended the order of April 10, 2020 on [Health Care Labour Adjustment](#) with respect to [Facility Staff Assignment](#).

April 14, 2020: The PHO amended the order of April 10, 2020 on [Health Care Labour Adjustment](#) with respect to [Travellers and Employers](#).

April 10, 2020: The PHO issued an order on [Health Care Labour Adjustment](#).

March 26, 2020: The PHO issued an order on [Information Collection from Long Term Care Facility Staff](#).

For other COVID-19 related notices and guidance please see the following:

[PHO COVID-19 Orders, Notices & Guidance](#)

[BCCDC COVID-19 Care Resources](#)

Oct 22, 2020

Daily COVID-19 Report

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Contents

| | |
|--|----|
| Case Counts (as of Oct 22/10:00) | 2 |
| Epi-Linked Probable Cases (as of Oct 22/10:00) | 3 |
| Long Term Care / Assisted Living / Independent Living / Facilities (as of Oct 22/10:00)..... | 4 |
| Testing Inclusive of Community Assessment Sites (as of Oct 21/23:59) | 13 |
| BCCDC Population Health Survey "Your Story, Our Future" (as of June 1/10:30am) | 13 |
| International Arrivals (as of Oct 21/23:59) | 14 |
| Occupancy Rates & ED Visits (as of Oct 21/23:59) | 15 |
| Emergency Department Visits (as of Oct 21/23:59) | 16 |
| BC Emergency Health Services Influenza Like Illness (ILI) Calls (as of Oct 21/23:59) | 17 |
| BC Emergency Health Services Total Call Volumes (as of Oct 21/23:59)..... | 17 |
| 8-1-1 Data (as of Oct 21/23:59) | 18 |
| Self Assessment Tool - BCCDC.com (as of Oct 21/23:59) | 19 |
| BC COVID19 APP (as of Oct 21/23:59) | 19 |
| Virtual Health Usage (Zoom and Intouch Tools) (as of Oct 21/23:59)* | 20 |
| Home Health Monitoring (as of Oct 21/16:00)..... | 20 |
| 1-888-COVID19 (as of Oct 21/23:59) | 21 |
| Chat Bot / Digital Assistant (as of Oct 20/17:00) | 22 |
| BC 2-1-1 Referral Line (as of Oct 21/23:59) | 23 |
| Temporary Emergency Registrants (as of Oct 2/11:30)..... | 24 |
| PHO Orders..... | 27 |

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Case Counts (as of Oct 22/10:00)

| Total Cases (lab confirmed and lab probable) | New Cases (last 24 hrs, incl. Epi) | Recovered Cases | Currently in Hospital | Currently in ICU (and HAU) | Mechanical Ventilated (MV) | Deaths |
|--|--|--------------------|-----------------------------|----------------------------------|----------------------------------|--------|
| 12,116 (↑273 ^a) | 274 | 10,114 (↑121) | 71 (↑1) | 24 (↑3) | 11 (↓1) | 256 |

FHA:

| Total Cases | New Cases (last 24 hrs, incl. Epi) | Recovered Cases | Currently in Hospital | Currently in ICU (and HAU) | Mechanical Ventilated (MV) | Deaths |
|--------------|---|--------------------|-----------------------------|----------------------------------|----------------------------------|--------|
| 6,633 (↑208) | 208 | 5,142 (↑74) | 38 (↑1) | 11 (↑2) | 4 | 119 |

IHA:

| Total Cases | New Cases (last 24 hrs, incl. Epi) | Recovered Cases | Currently in Hospital | Currently in ICU (and HAU) | Mechanical Ventilated (MV) | Deaths |
|-------------|---|--------------------|-----------------------------|----------------------------------|----------------------------------|--------|
| 612 (↑12) | 12 | 585 (↑7) | 2 | 1 | 1 | 2 |

VIHA:

| Total Cases | New Cases (last 24 hrs, incl. Epi) | Recovered Cases | Currently in Hospital | Currently in ICU (and HAU) | Mechanical Ventilated (MV) | Deaths |
|-------------|---|--------------------|-----------------------------|----------------------------------|----------------------------------|--------|
| 244 (↑5) | 5 | 228 (↑1) | 0 | 0 | 0 | 6 |

NHA:

| Total Cases | New Cases (last 24 hrs, incl. Epi) | Recovered Cases | Currently in Hospital | Currently in ICU (and HAU) | Mechanical Ventilated (MV) | Deaths |
|-------------|---|--------------------|-----------------------------|----------------------------------|----------------------------------|--------|
| 335 (↑4) | 4 | 349 (↑4) | 1 | 1 | 0 | 3 |

VCHA:

| Total Cases | New Cases (last 24 hrs, incl. Epi) | Recovered Cases | Currently in Hospital | Currently in ICU (and HAU) | Mechanical Ventilated (MV) | Deaths |
|---------------------------|---|--------------------|-----------------------------|----------------------------------|----------------------------------|--------|
| 4,205 (↑44 ^a) | 45 | 3,728 (↑35) | 30 | 11 (↑1) | 6 (↓1) | 126 |

Out of Canada:

| Total Cases | New Cases (last 24 hrs, incl. Epi) | Recovered Cases | Currently in Hospital | Currently in ICU (and HAU) | Mechanical Ventilated (MV) | Deaths |
|-------------|---|--------------------|-----------------------------|----------------------------------|----------------------------------|--------|
| 87 | 0 | 82 | 0 | | | 0 |

^a The remaining case is epi-linked (1 in VCH).

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Epi-Linked Probable Cases (as of Oct 22/10:00)

Total Cases, inclusive of Epi-linked Cases

12,331 (↑274)

| Total Epi-linked Cases by Region | | | | | | | |
|----------------------------------|---------|---------|--------|---------|----------------|----------------|-----------------|
| Date | FHA | IHA | VIHA | NHA | VCH | Out of Canada* | Total |
| Oct 22 | 92 | 32 | 5 | 30 | 55 (↑1) | 1 | 215 (↑1) |
| Oct 21 | 92 (↓1) | 32 (↓1) | 5 | 30 (↑3) | 54 | 1 | 214 (↑1) |
| Oct 20 | 93 (↑1) | 33 | 5 | 27 | 54 | 1 | 213 (↑1) |
| Oct 19 | 92 (↑5) | 33 (↑1) | 5 (↑1) | 27 | 54 (↓2) | 1 | 212 (↑5) |
| Oct 16 | 87 (↑7) | 32 | 4 | 27 (↑2) | 56 | 1 | 207 (↑9) |
| Oct 15 | 80 (↑1) | 32 | 4 | 25 | 56 (↑2) | 1 | 198 (↑3) |
| Oct 14 | 79 (↑3) | 32 | 4 | 25 | 54 (↑2) | 1 | 195 (↑5) |
| Oct 13 | 76 (↑2) | 32 (↑1) | 4 | 25 (↓1) | 52 (↑2) | 1 | 190 (↑4) |
| Oct 9 | 74 (↑3) | 31 | 4 | 26 | 50 (↑1) | 1 | 186 (↑4) |

* Section contains non-residents (e.g., temporary foreign workers, or travelers) who were Epi-linked or have been provided an epi-probable diagnosis of COVID-19 while in BC.

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Long Term Care / Assisted Living / Independent Living / Facilities (as of Oct 22/10:00)

Total Cases:

Reported Outbreaks

- No new outbreaks have been reported since yesterday
- One outbreak has been declared over since yesterday (Weinberg Residence, Multi-Level Care - VCH)
- There are currently 24 active outbreaks.
- There have been 128 total outbreaks reported since January 1, 2020.

Outbreaks in Care Facilities

- 104 were reported in care facilities (70 LTCF, 18 acute, 6 independent living, 8 assisted living, 1 other residential facility, 1 group home).
 - **19 (↓1) are currently active.**
 - No new outbreaks have been reported since yesterday
 - **1 outbreak has been declared over since yesterday (Weinberg Residence, Multi-Level Care - VCH)**
 - Total outbreaks:
 - 68 in FHA, 34 in VCH, 2 in IHA
 - **85 (↑1) have been declared over (53 FHA, 30 (↑1) VCH, 2 IHA)**
 - Total cases:
 - **950 (↑3) cases (546 (↑2) residents and 404 (↑1) staff/other) and 179 deaths (all in residents)**
 - **3 new cases (2 residents and 1 staff/other), and no new deaths since yesterday**

Outbreaks in school/daycare settings

- 1 cluster/outbreak^a was reported in a school /daycare settings (1 school)
 - **1 is currently active.**
 - No new outbreaks have been reported since yesterday.
 - No outbreaks have been declared over since yesterday.
 - Total outbreaks:
 - 1 in IHA
 - 0 have been declared over
 - Total cases:
 - **5 (↑2) cases (3 (↑2) resident/student and 2 staff/other) and 0 deaths**
 - **2 new cases (2 resident/students) and no new deaths reported since yesterday**

^a School/Daycare Cluster: A cluster is considered as two or more confirmed cases within a 14-day period, with evidence of transmission occurring within the school. Clusters do not require additional measures to be implemented to prevent further transmission of COVID-19.

School/Daycare Outbreak: An outbreak is considered as multiple confirmed cases within a 14-day period, with evidence of ongoing transmission occurring within the school and the school medical health officer has determined additional measures may be required to prevent further transmission of COVID-19.

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Outbreaks in Other Settings

- 23 were reported in other settings (14 workplaces, 3 workplace/communal living, 3 correctional facilities, 1 conference, 1 shelter, 1 religious institution).
 - 4 are currently active.
 - No new outbreaks have been reported since yesterday
 - No new outbreaks have been declared over since yesterday.
 - Total outbreaks:
 - 12 in FHA, 7 in IHA, 1 VCH, 3 Provincial
 - 19 have been declared over (10 FHA, 5 IHA, 1 VCH, 3 Provincial)
 - Total cases:
 - **606 (↑5)** cases (122 residents and **484 (↑5)** staff/other) and 2 deaths (1 resident and 1 staff/other)
 - **5 new cases (staff/other)** and no new deaths reported since yesterday

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Provincial/Interprovincial Outbreaks:

| Provincial/Interprovincial Outbreaks | | |
|--------------------------------------|-----------------------|--------------|
| Facility Name | Total Confirmed Cases | Total Deaths |
| - | - | - |

| Provincial/Interprovincial Outbreaks - Declared Over | | |
|--|-----------------------|--------------|
| Facility Name | Total Confirmed Cases | Total Deaths |
| 1. Pacific Dental Conference | 87 Staff/Other | 1 |
| 2. Kearl Lake, Workplace/Communal Living | 28 Staff/Other | 0 |
| 3. Teck Coal Mine | 1 Staff/other | 0 |

Individual Facilities VCHA:

| VCHA: Long Term Care / Assisted Living / Independent Living | | | | | | |
|---|-----------------|--------|-----------------|--------|-----------------------|--------------|
| Facility Name | Residents | | Staff | | Totals | |
| | Confirmed Cases | Deaths | Confirmed Cases | Deaths | Total Confirmed Cases | Total Deaths |
| 1. Point Grey Hospital, LTCF | 15 | 7 | 7 | 0 | 22 | 7 |
| 2. Haro Park Centre, entire facility, LTCF | 14 | 0 | 7 | 0 | 20 | 0 |
| 3. Royal Arch Masonic Home 3, LTCF | 10 (↑2) | 1 | 2 (↑1) | 0 | 12 (↑3) | 1 |
| 4. Three Links Care Centre | 0 | 0 | 1 | 0 | 1 | 0 |

| VCHA: Acute Sites | | | | | | |
|-------------------|-----------------|--------|-----------------|--------|-----------------------|--------------|
| Facility Name | Residents | | Staff | | Totals | |
| | Confirmed Cases | Deaths | Confirmed Cases | Deaths | Total Confirmed Cases | Total Deaths |
| None at this time | - | - | - | - | - | - |

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| VCHA: The outbreaks in the following facilities have been declared over | | | | | | |
|---|-----------------|--------|-----------------|--------|-----------------------|--------------|
| Facility Name | Residents | | Staff | | Totals | |
| | Confirmed Cases | Deaths | Confirmed Cases | Deaths | Total Confirmed Cases | Total Deaths |
| 1. St. Paul's Hospital 8A | 1 | 0 | 5 | 0 | 6 | 0 |
| 2. Arbutus Care Centre, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 3. Richmond Lions Manor – Bridgeport LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 4. Joseph & Rosalie Segal Family Health Centre | 0 | 0 | 2 | 0 | 2 | 0 |
| 5. South Granville Park Lodge, LTCF | 9 | 2 | 9 | 0 | 18 | 2 |
| 6. German Canadian Benevolent Society Home, LTCF ^a | 0 | 0 | 1 | 0 | 1 | 0 |
| 7. Little Mountain, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 8. Inglewood, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 9. Villa Cathay, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 10. Hollyburn House, LTCF | 1 | 0 | 0 | 0 | 1 | 0 |
| 11. Central City Lodge, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 12. Lynn Valley, LTCF | 53 | 20 | 26 | 0 | 79 | 20 |
| 13. Windermere Care Centre, LTCF | 2 | 1 | 12 | 0 | 14 | 1 |
| 14. Lions Gate Hospital (6E & NCU/7E), Acute ^b | 15 | 8 | 13 | 0 | 28 | 8 |
| 15. Richmond Hospital (2S) | 4 | 2 | 2 | 0 | 6 | 2 |
| 16. Haro Park, LTCF | 55 | 13 | 34 | 0 | 89 | 13 |
| 17. Evergreen House, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 18. Amica Edgemont, LTCF | 9 | 3 | 10 | 0 | 19 | 3 |
| 19. Royal Arch Masonic Home, LTCF | 26 | 12 | 11 | 0 | 37 | 12 |
| 20. Berkley Care Centre, LTCF | 12 | 5 | 13 | 0 | 25 | 5 |
| 21. St. Paul's Hospital, NICU | 0 | 0 | 0 | 0 | 0 | 0 |
| 22. Holy Family Hospital | 53 | 21 | 35 | 0 | 88 | 21 |
| 23. Holy Family Hospital, Neighborhood 2 – LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 24. Royal Arch Masonic Home 2, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 25. OPAL by Element, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 26. Yaletown House, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 27. Banfield Pavilion – 4 th Floor West and 4 th floor East | 0 | 0 | 2 | 0 | 2 | 0 |
| 28. Yaletown House, 2 nd Floor, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 29. *New* Weinberg Residence, Multi-Level Care, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |

^a Previously reported as "German Canadian House"

^b Previously reported as "Lions Gate Hospital (Unit 6 East)"

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| VCHA: Other Shared Living / Workplace | | |
|---------------------------------------|-----------------------|--------------|
| Facility Name | Total Confirmed Cases | Total Deaths |
| No New Facilities | - | - |

Individual Facilities FHA:

| FHA: Long Term Care / Assisted Living / Independent Living/ Acquired Brain Injury Unit | | | | | | |
|--|-----------------|--------|-----------------|--------|-----------------------|--------------|
| Facility Name | Residents | | Staff | | Totals | |
| | Confirmed Cases | Deaths | Confirmed Cases | Deaths | Total Confirmed Cases | Total Deaths |
| 1. Good Samaritan Delta View Care Centre - LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 2. Thornebridge Gardens | 3 | 0 | 3 | 0 | 6 | 0 |
| 3. Peace Portal Seniors Village, LTCF | 12 | 2 | 4 | 0 | 16 | 2 |
| 4. Chartwell Carrington House Retirement Residence, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 5. PICS Assisted Living | 0 | 0 | 1 | 0 | 1 | 0 |
| 6. Zion Park Manor, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 7. Rosemary Height Seniors Village, LTCF | 1 | 1 | 1 | 0 | 2 | 1 |
| 8. The Village Langley | 0 | 0 | 1 | 0 | 1 | 0 |
| 9. Evergreen Baptist Care Society, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 10. Good Samaritan Victoria Heights, Assisted living | 0 | 0 | 1 | 0 | 1 | 0 |
| 11. Sunset Manor, Assisted living | 0 | 0 | 1 | 0 | 1 | 0 |
| 12. Baillie House | 0 | 0 | 1 | 0 | 1 | 0 |
| 13. Fort Langley Seniors Community | 0 | 0 | 1 | 0 | 1 | 0 |

| FHA: Acute Sites | | | | | | |
|--|-----------------|--------|-----------------|--------|-----------------------|--------------|
| Facility Name | Residents | | Staff | | Totals | |
| | Confirmed Cases | Deaths | Confirmed Cases | Deaths | Total Confirmed Cases | Total Deaths |
| 1. Delta Hospital 2S and 2N ^b | 18 | 6 | 26 | 0 | 44 | 6 |
| 2. Surrey Memorial Hospital-5W | 6 | 1 | 3 | 0 | 9 | 1 |

^b Previously referred to as "Delta Hospital-2S"

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| FHA: Correctional Facilities | | | | | | |
|------------------------------|-----------------|--------|-----------------|--------|-----------------------|--------------|
| Facility Name | Residents | | Staff | | Totals | |
| | Confirmed Cases | Deaths | Confirmed Cases | Deaths | Total Confirmed Cases | Total Deaths |
| None at this time | - | - | - | - | - | - |

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FHA: The outbreaks in the following facilities have been declared over

| Facility Name | Residents | | Staff | | Totals | |
|--|-----------------|--------|-----------------|--------|-----------------|--------------|
| | Confirmed Cases | Deaths | Confirmed Cases | Deaths | Total Confirmed | Total Deaths |
| 1. Cherington Place | 7 | 3 | 5 | 0 | 12 | 3 |
| 2. Evergreen Hamlets - LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 3. Rideau Retirement Centre – LTCF | 1 | 0 | 0 | 0 | 1 | 0 |
| 4. Mission Memorial Hospital – MM-2S | 9 | 1 | 5 | 0 | 14 | 1 |
| 5. Langley Memorial Hospital long term care – Maple Hill | 1 | 1 | 2 | 0 | 3 | 1 |
| 6. Tabor Home | 1 | 1 | 0 | 0 | 1 | 1 |
| 7. Langley Lodge, LTCF | 51 | 26 | 16 | 0 | 67 | 26 |
| 8. New World Technologies | 0 | 0 | 3 | 0 | 3 | 0 |
| 9. Valhaven, LTCF | 3 | 1 | 6 | 0 | 9 | 1 |
| 10. Maersk Co Distributing | 0 | 0 | 2 | 0 | 2 | 0 |
| 11. Nature's Touch Frozen Fruits | 0 | 0 | 5 | 0 | 5 | 0 |
| 12. Oppenheimer Group | 0 | 0 | 4 | 0 | 4 | 0 |
| 13. Delta View, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 14. Evergreen Heights Complex, Assisted Living | 1 | 0 | 0 | 0 | 1 | 0 |
| 15. The Harrison at Elim Village, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 16. Shaughnessy Care Center, LTCF | 1 | 1 | 2 | 0 | 3 | 1 |
| 17. Amica Retirement Home, LTCF (White Rock) | 0 | 0 | 1 | 0 | 1 | 0 |
| 18. Langley Lodge, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 19. Langley Gardens, LTCF | 3 | 0 | 3 | 0 | 6 | 0 |
| 20. Guildford Seniors Village, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 21. MSA Manor, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 22. Swedish Canadian Manor, Assisted Living | 11 | 3 | 2 | 0 | 13 | 3 |
| 23. Cedarbrook Chateau, Independent Living | 3 | 0 | 2 | 0 | 5 | 0 |
| 24. Ridge Meadows Hospital (Medicine unit 3N), Acute | 11 | 4 | 1 | 0 | 12 | 4 |
| 25. MSA (Rehab Unit WP1W), Acute (includes Worthington Pavilion) | 10 | 4 | 6 | 0 | 16 | 4 |
| 26. Dufferin Care Centre, LTCF | 14 | 4 | 8 | 0 | 22 | 4 |
| 27. Ridge Meadows Hospital (Rehab AM) | 7 | 2 | 5 | 0 | 12 | 2 |
| 28. Ridge Meadows Hospital (Unit 3W) | 3 | 1 | 0 | 0 | 3 | 1 |
| 29. United Poultry ³ | 0 | 0 | 36 | 0 | 36 | 0 |
| 30. Mission Institution Medium Security Correctional Facility | 121 | 1 | 13 | 0 | 134 | 1 |
| 31. Residence at Clayton Heights, Acquired Brain Injury Unit | 3 | 2 | 2 | 0 | 5 | 2 |
| 32. Chartwell Willow, LTCF | 15 | 2 | 5 | 0 | 20 | 2 |
| 33. Eden Care Centre, LTCF | 8 | 1 | 0 | 0 | 8 | 1 |
| 34. Abbotsford Regional Hospital AB-4YICU & AB-4YHAU | 1 | 0 | 10 | 0 | 11 | 0 |
| 35. Worthington Pavilion, LTCF | 2 | 1 | 5 | 0 | 7 | 1 |
| 36. The Cedars in Mission, ALF | 1 | 0 | 0 | 0 | 1 | 0 |
| 37. New Vista Society, LTCF | 5 | 1 | 1 | 0 | 6 | 1 |
| 38. Superior Poultry | 0 | 0 | 61 | 0 | 61 | 0 |
| 39. Fraser Valley Specialty Poultry | 0 | 0 | 7 | 0 | 7 | 0 |
| 40. Beresford Warming Centre | 0 | 0 | 3 | 0 | 3 | 0 |
| 41. Nicola Lodge | 1 | 0 | 0 | 0 | 1 | 0 |
| 42. Fraser Valley Packers | 0 | 0 | 81 | 0 | 81 | 0 |

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| Facility Name | Residents | | Staff | | Totals | |
|---|-----------------|--------|-----------------|--------|-----------------|--------------|
| | Confirmed Cases | Deaths | Confirmed Cases | Deaths | Total Confirmed | Total Deaths |
| 43. Dania Home – Long Term Care Facility | 0 | 0 | 1 | 0 | 1 | 0 |
| 44. Maple Ridge Seniors Village – LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 45. Langley Memorial Hospital - 2N | 2 | 0 | 0 | 0 | 2 | 0 |
| 46. Derby Manor – Independent Living | 0 | 0 | 1 | 0 | 1 | 0 |
| 47. George Derby Centre | 3 | 1 | 4 | 0 | 7 | 1 |
| 48. Czorny Alzheimer's Centre | 0 | 0 | 1 | 0 | 1 | 0 |
| 49. MSA Manor 2 | 1 | 0 | 0 | 0 | 1 | 0 |
| 50. Queen's Park 3C-NMSK, Acute Care | 9 | 1 | 1 | 0 | 10 | 1 |
| 51. Bear Creek Villa | 1 | 0 | 0 | 0 | 1 | 0 |
| 52. Normanna – LTCF | 0 | 0 | 1 | 0 | 0 | 0 |
| 53. Loblaws Warehouse | 0 | 0 | 20 | 0 | 20 | 0 |
| 54. Surrey Memorial Hospital – SM-T72 | 2 | 1 | 2 | 0 | 4 | 1 |
| 55. Burnaby Hospital BH-3C | 1 | 0 | 5 | 0 | 6 | 0 |
| 56. Milieu Children and Family Services Society | 6 | 0 | 13 | 0 | 19 | 0 |
| 57. New Vista Care Centre | 26 | 11 | 18 | 0 | 44 | 11 |
| 58. Kin Village | 3 | 1 | 1 | 0 | 4 | 1 |
| 59. Peace Arch Hospital-5N | 1 | 0 | 0 | 0 | 1 | 0 |
| 60. White Rock Seniors Village, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 61. Harrison West at Elm Village | 0 | 0 | 1 | 0 | 1 | 0 |
| 62. Chartwell Crescent Gardens, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 63. Langley Lodge 3, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 64. George Derby Centre 2 | 0 | 0 | 1 | 0 | 1 | 0 |

^a Three of these cases live in Fraser Health and are reported under Fraser Health Totals.

| FHA: Other Shared Living / Workplace | | |
|--|-----------------------|--------------|
| Facility Name | Total Confirmed Cases | Total Deaths |
| 1. MSJ Distribution at Valhalla Distribution | 31 Staff/other | 0 |
| 2. J&L Beef | 43 (↑5) Staff/ other | 0 |

Individual Facilities IHA:

| IHA: Long Term Care / Assisted Living / Independent Living | | | | | | |
|--|-----------------|--------|-----------------|--------|-----------------------|--------------|
| Facility Name | Residents | | Staff | | Totals | |
| | Confirmed Cases | Deaths | Confirmed Cases | Deaths | Total Confirmed Cases | Total Deaths |
| None at this time | - | - | - | - | - | - |

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| IHA: Correctional Facilities | | | | | | |
|------------------------------|-----------------|--------|-----------------|--------|-----------------------|--------------|
| Facility Name | Residents | | Staff | | Totals | |
| | Confirmed Cases | Deaths | Confirmed Cases | Deaths | Total Confirmed Cases | Total Deaths |
| None at this time | | | | | | |

| IHA: Other Shared Living/ Workplace | | |
|--------------------------------------|-----------------------|--------------|
| Facility Name | Total Confirmed Cases | Total Deaths |
| Fed Ex Office (Kelowna Airport Area) | 3 Staff/other | 0 |
| Tim Hortons, Merritt | 15 staff/other | 0 |

| IHA: Active reported clusters or outbreaks in school/ daycare settings ^a | | | | |
|---|---------------|-----------------------|-------------------------|------------------------------|
| School/ Daycare Name | HA reporting: | Total Number of Cases | Number of student cases | Number of staff/ other cases |
| École L'Anse-au-Sable, School | Outbreak | 5 (↑2) | 3 (↑2) | 2 |

^a Cases include lab-confirmed, lab-probable and epi-linked cases. Case definitions can be found at: [http://www.bccdc.ca/health-professionals/clinical-resources/case-definitions/covid-19-\(novel-coronavirus\)](http://www.bccdc.ca/health-professionals/clinical-resources/case-definitions/covid-19-(novel-coronavirus)).

| IHA: The outbreaks in the following facilities have been declared over | | | | | | |
|--|-----------------|--------|-----------------|--------|-----------------------|--------------|
| Facility Name | Residents | | Staff | | Totals | |
| | Confirmed Cases | Deaths | Confirmed Cases | Deaths | Total Confirmed Cases | Total Deaths |
| 1. Calvary Chapel Church | 0 | 0 | 7 | 0 | 7 | 0 |
| 2. Krazy Cherry Farm | 0 | 0 | 4 | 0 | 4 | 0 |
| 3. Okanagan Correctional Centre High Security | 1 | 0 | 0 | 0 | 1 | 0 |
| 4. Kootenay Street Village | 0 | 0 | 1 | 0 | 1 | 0 |
| 5. Hawthorn Park/Orchard Manor, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 6. Byland Nursery, Workplace/Communal living | 0 | 0 | 23 | 0 | 23 | 0 |
| 7. Okanagan Correctional Centre 2 | 0 | 0 | 7 | 0 | 7 | 0 |

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Testing Inclusive of Community Assessment Sites (as of Oct 21/23:59)

| Total Patient Tests Completed ^{a,b} | Tested Non-Positive | Tested Positive ^c | Patient Samples Pending | Projected Testing Capacity for Today |
|--|---------------------|------------------------------|-------------------------|--------------------------------------|
| 757,517 (↑10,398) | 745,401 (↑10,125) | 12,116 (↑273) | 5,900 (↑269) | 16,085 |

^a Total tests completed are reported by the BCCDC and **include** tests with invalid lab codes (failed tests, distinct from indeterminate tests which are weak positives).

^b The change in total tests from day-to-day **only includes** valid tests and these numbers are reflected on the BCCDC Dashboard website.

^c This column reflects the number of **individuals** who have tested positive (lab confirmed and lab probable).

BCCDC Population Health Survey “Your Story, Our Future” (as of June 1/10:30am)

This survey is now closed. No further submissions will occur.

| Date | Surveys Completed to Date |
|--------|---------------------------|
| June 1 | 356,196 |
| May 30 | n/a |
| May 29 | n/a |
| May 28 | n/a |
| May 27 | 328,618 |
| May 25 | 313,350 |
| May 23 | 305,000 |
| May 22 | n/a |

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International Arrivals (as of Oct 21/23:59)

| Arrivals by Method | | | |
|---------------------------|---------------------|-----------------------|-----------------------|
| Description | Oct 12 – Oct 18 | Previous Week's Total | YTD April 10 – Oct 11 |
| Total Air Arrivals | 4,492 | 4,389 | 109,284 |
| Total Land Passengers | 1,421 | 1,200 | 63,369 |
| Total Marine Crossings | 4 | 3 | 215 |
| Total Unknown Entry Point | 153 | 156 | 3,114 |
| Total Arrivals | 6,070 (↑322) | 5,748 (↓670) | 175,982 |

| Self Isolation Plan | | | |
|-------------------------------------|-----------------|-------------------|--------------------|
| Description | Daily Total | Previous 24 hours | YTD Since April 10 |
| SI Plan No Support Required | 59 | 54 | 37,515 |
| SI Plan Support Required | 5 | 20 | 2,624 |
| Total Registered¹ | 64 (↓10) | 74 (↑22) | 40,139 |

¹SI Plans as of April 11th including the future travel registered plans. One SI Plan is completed for each family/group travelling. Does not include April 8-11th as those are from interim process and are being cleaned up and reconciled. Support required indicates support for accommodation and supplies (medication, groceries, etc.).

| Accommodations Required* | | | |
|---|-------------|-------------------|--------------------|
| Description | Daily Total | Previous 24 hours | YTD Since April 10 |
| Currently in Provincial YVR Accommodation | - | - | 109 |
| Currently in Provincial Land Accommodation (Canadian Red Cross) | - | - | 47 |
| Total Provided Accommodation | - | - | 156 |

*Tracking and reporting accommodations has moved to the Federal Government of Canada and is not being updated on the Daily Minister's Report at this time. Efforts are being made to collect accommodations data for future reporting.

| Follow-Up Calls | | | |
|--|--------------------|--------------------|--------------------|
| Description | Daily Total | Previous 24 hours | YTD Since April 10 |
| Calls Confirmed SI plan being followed | 649 | 597 | 104,604 |
| Call not answered | 1,014 | 1,090 | 102,306 |
| Referred to 811/APP | 2 | 5 | 395 |
| Referred to PSSG | 1 | 2 | 8,594 |
| Referred to Tier 2 for follow-up | 11 | 17 | 14,614 |
| Total Citizen Calls² | 2,156 (↑54) | 2,102 (↓75) | 218,530 |

² The Total Citizen Calls is a direct count from the Service BC system. The total is not a sum of the other rows; as an example, a referral to 811 can be a Confirmed SI plan call and a tier 2 call at the same time.

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| Temporary Foreign Workers | | | |
|---------------------------------|-------------|-------------------|--------------------|
| Description | Daily Total | Previous 24 hours | YTD Since April 10 |
| Total Temporary Foreign Workers | 5 | - | 4,717 |

Occupancy Rates & ED Visits (as of Oct 21/23:59)

| | Pre-COVID-19 Response Occupancy Rate (Dec 12 2019) | Current Occupancy Rate Snapshot | Change in Occupancy Rate | Total Vacant Beds* | Total Beds | Total Adult Critical Care Beds | Adult Critical Care Bed Occupancy Rate | Total Vacant Adult Critical Care Beds | ED Visits (past 24 hours) |
|------------------|--|---------------------------------|--------------------------|--------------------|---------------|--------------------------------|--|---------------------------------------|---------------------------|
| IHA ^a | 102.9% | 93.2% | -9.7% | 98 | 1,445 | 84 | 84.5% | 13 | 1,131 |
| FHA | 106.9% | 61.6% | -45.3% | 1,503 | 3,918 | 268 | 41.4% | 157 | 1,692 |
| VCHA | 100.5% | 87.8% | -12.7% | 287 | 2,343 | 184 | 65.8% | 63 | 940 |
| VIHA | 106.6% | 95.0% | -11.6% | 96 | 1,901 | 73 | 91.8% | 6 | 1,023 |
| NHA | 105.0% | 61.3% | -43.7% | 331 | 855 | 58 | 31.0% | 40 | 469 |
| PHSA | 73.8% | 66.3% | -7.5% | 236 | 701 | 28 | 35.7% | 18 | 92 |
| BC Total | 103.5% | 77.1% (↓0.1%) | -26.4% | 2,551 (↑2) | 11,163 | 695 | 57.3% (↓1.7) | 297 (↑12) | 5,347 (↓195) |
| Previous Totals | | | | | | | | | |
| Oct 20 | 103.5% | 77.2% (↑2.2%) | -26.3% | 2,549 (↓239) | 11,163 | 695 | 59.0% (↑4.8%) | 285 (↓33) | 5,542 (↓309) |
| Oct 19 | 103.5% | 75.0% (↓0.8%) | -28.5% | 2,788 (↓97) | 11,163 | 695 | 54.2% (↑0.4%) | 318 (↓3) | 5,851 (↑744) |
| Oct 18 | 103.5% | 74.2% (↓0.1%) | -29.3% | 2,885 (↑11) | 11,163 | 695 | 53.8% (↓1.5%) | 321 (↑10) | 5,107 (↓574) |
| Oct 16 | 103.5% | 74.3% (↓1.9%) | -29.2% | 2,874 (↑219) | 11,163 | 695 | 55.3% (↓3.5%) | 311 (↑25) | 5,681 (↑18) |
| Oct 15 | 103.5% | 76.2% (↑0.3) | -27.3% | 2,655 (↓38) | 11,163 | 695 | 58.8% (↓0.3%) | 286 (↑2) | 5,663 (↑125) |
| Oct 14 | 103.5% | 75.9% (↑0.8) | -27.6% | 2,693 (↓85) | 11,163 | 695 | 59.1% (↑1.1%) | 284 (↓8) | 5,538 (↓313) |
| Oct 13 | 103.5% | 75.1% (↑1.8) | -28.4% | 2,778 (↓206) | 11,163 | 695 | 58.0% (↑3.0%) | 292 (↓21) | 5,861 (↑647) |
| Oct 12 | 103.5% | 73.3% (↑1.5) | -30.2% | 2,984 (↓161) | 11,163 | 695 | 55.0% (↑0.5%) | 313 (↓3) | 5,214 (↑153) |
| Oct 11 | 103.5% | 71.8% (↓2.0) | -31.7% | 3,145 (↑220) | 11,163 | 695 | 54.5% (↑0.6) | 316 (↑4) | 5,061 (↓726) |

*Excludes Critical Care NICU Bassinets

^a 6 Critical Care beds in IHA are currently counted as ICU/HAU, however they can only function as HAU and cannot function as ICU

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| Current Neonatal Bassinet Occupancy Rate | | | |
|--|-------------------------------|--|--------------------------------------|
| Health Authority | Total Critical Care Bassinets | Critical Care Bassinets Occupancy Rate | Total Vacant Critical Care Bassinets |
| IHA | 14 | 114.3% | -2 |
| FHA | 112 | 46.4% | 60 |
| VCHA | 21 | 47.6% | 11 |
| VIHA | 31 | 51.6% | 15 |
| NHA | 8 | 100.0% | 0 |
| PHSA | 70 | 74.3% | 18 |
| BC Total | 256 | 60.2% | 102 (↓1) |
| Previous Totals | | | |
| Oct 20 | 256 | 59.8% | 103 (↑2) |
| Oct 19 | 256 | 60.5% | 101 (↑4) |
| Oct 18 | 256 | 62.1% | 97 (↑3) |
| Oct 16 | 256 | 63.3% | 94 (↑11) |
| Oct 15 | 256 | 67.6% | 83 (↑1) |
| Oct 14 | 256 | 68.0% | 82 (↓4) |
| Oct 13 | 256 | 66.4% | 86 (↓4) |
| Oct 12 | 256 | 64.8% | 90 (↑5) |
| Oct 11 | 256 | 66.8% | 85 (↓6) |

Emergency Department Visits (as of Oct 21/23:59)

| Emergency Department Visits, March 9 and Oct 21, by Health Authority | | | |
|--|--------------|--------------|---------------|
| Health Authority | 09-Mar | 21-Oct | % Change |
| IHA | 1,388 | 1,131 | -18.5% |
| FHA | 2,092 | 1,692 | -19.1% |
| VCHA | 1,227 | 940 | -23.4% |
| VIHA | 964 | 1,023 | 6.1% |
| NHA | 733 | 469 | -36.0% |
| PHSA | 155 | 92 | -40.6% |
| Total | 6,559 | 5,347 | -18.5% |

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BC Emergency Health Services Influenza Like Illness (ILI) Calls (as of Oct 21/23:59)

| ILI Events | | | | | | |
|--|-----------|-----------|----------|-----------|-----------|------------------|
| Date | FHA | IHA | NHA | VCHA | VIHA | TOTAL ILI |
| Oct 21 | 69 | 36 | 9 | 41 | 35 | 190 (↓11) |
| Oct 20 | 70 | 29 | 8 | 49 | 45 | 201 (↑85) |
| Oct 19 | 35 | 21 | 7 | 28 | 25 | 116 (↓14) |
| Oct 18 | 45 | 21 | 6 | 32 | 26 | 130 (↑6) |
| Oct 17 | 48 | 14 | 7 | 30 | 25 | 124 (↓56) |
| Oct 16 | 63 | 32 | 11 | 38 | 36 | 180 (↑10) |
| Oct 15 | 57 | 30 | 10 | 37 | 36 | 170 (↓5) |
| Oct 14 | 61 | 34 | 4 | 43 | 33 | 175 (↓9) |
| Oct 13 | 64 | 31 | 20 | 38 | 31 | 184 (↑34) |
| Oct 12 | 50 | 27 | 10 | 28 | 35 | 150 |
| Average Pre-COVID-19 ILI Events was ~6 events/week across BC | | | | | | |

BC Emergency Health Services Total Call Volumes (as of Oct 21/23:59)

| Provincial Call Volumes for BCEHS | | | | | | |
|---|------------|------------|------------|------------|-----------|--------------------|
| Date | IHA | FHA | VCHA | VIHA | NHA | TOTAL |
| Oct 21 | 261 | 548 | 340 | 309 | 89 | 1,547 (↑43) |
| Oct 20 | 257 | 514 | 348 | 301 | 84 | 1,504 (↑6) |
| Oct 19 | 291 | 488 | 339 | 280 | 100 | 1,498 (↑66) |
| Oct 18 | 247 | 507 | 330 | 254 | 94 | 1,432 (↓109) |
| Oct 17 | 511 | 344 | 306 | 116 | 511 | 1,541 (↓27) |
| Oct 16 | 510 | 348 | 310 | 111 | 510 | 1,568 (↑91) |
| Oct 15 | 291 | 477 | 334 | 282 | 93 | 1,477 (↓11) |
| Oct 14 | 286 | 482 | 333 | 298 | 89 | 1,488 (↓67) |
| Oct 13 | 268 | 542 | 329 | 291 | 125 | 1,555 (↑206) |
| Average Pre-COVID (Mar 2019) BCEHS Call Volume: 1,540/day | | | | | | |

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8-1-1 Data (as of Oct 21/23:59)

| Date | Calls Received | Calls Answered | Abandon Rate % | Average Wait (mins) | Max Wait of Answered (mins) | Average Handle Time (mins) |
|---|-------------------|---------------------|----------------|---------------------|-----------------------------|----------------------------|
| Oct 21 | 3,214 (↑9) | 2,962 (↓211) | 7.8% | 2.0 | 22.3 | 2.7 |
| Oct 20 | 3,205 (↓550) | 3,173 (↓501) | 0.8% | 0.2 | 4.7 | 3.0 |
| Oct 19 | 3,755 (↑1,157) | 3,674 (↑1,148) | 2.2% | 0.6 | 7.8 | 3.3 |
| Oct 18 | 2,598 (↑187) | 2,526 (↑144) | 2.8% | 0.7 | 9.8 | 3.2 |
| Oct 17 | 2,411 (↓703) | 2,382 (↓626) | 1.2% | 0.3 | 5.0 | 3.0 |
| Oct 16 | 3,114 (↓374) | 3,008 (↓166) | 3.4% | 0.7 | 9.0 | 2.7 |
| Oct 15 | 3,485 (↓295) | 3,174 (↓17) | 8.9% | 2.1 | 24.7 | 2.8 |
| Oct 14 | 3,780 (↓448) | 3,191 (↓522) | 15.6% | 4.4 | 41.5 | 3.0 |
| Oct 13 | 4,228 (↑1,446) | 3,713 (↑936) | 12.2% | 3.3 | 29.9 | 3.4 |
| Oct 12 | 2,782 (↑245) | 2,777 (↑264) | 0.2% | 0.1 | 2.0 | 3.1 |
| Pre-COVID-19 call volume was 1,250/day | | | | | | |

Total calls received compared to COVID-19 specific calls per day are as follows:

- October 21-2020 of the 3,214 total calls received, 1,708 were COVID-19 specific.

Efforts to enhance capacity and meet demand include:

- 38 additional nurses added to staff complement.
- 61 Patient navigation staff added to staff complement.
- 5 Medical office assistants to support the new 8-1-1 virtual physician model. Recruitment to add additional, temporary medical office assistants is in progress.
- To date, a total of **13,064 (↑77)** calls have been referred to a virtual physician for consultation.

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Self Assessment Tool - BCCDC.com (as of Oct 21/23:59)

| Date | Distinct Users (last 24 hours) | Peak Activity (users/min) | Average Activity (users/hour) | BC-based Users |
|---------------|-----------------------------------|------------------------------|----------------------------------|-------------------|
| Oct 21 | 10,489 (↓475) | 31.4 | 437.0 | 98.2% |
| Oct 20 | 10,964 (↓793) | 33.6 | 456.8 | 98.2% |
| Oct 19 | 11,757 (↑4,693) | 37.6 | 489.9 | 98.2% |
| Oct 18 | 7,064 (↑303) | 21.2 | 294.3 | 98.2% |
| Oct 17 | 6,761 (↓3,548) | 21.7 | 281.7 | 98.2% |
| Oct 16 | 10,309 (↓986) | 31.7 | 429.5 | 98.2% |
| Oct 15 | 11,295 (↓1,169) | 37.3 | 470.6 | 98.2% |
| Oct 14 | 12,464 (↓1,087) | 39.3 | 519.3 | 98.2% |
| Oct 13 | 13,551 (↑5,594) | 43.6 | 564.6 | 98.2% |
| Oct 12 | 7,957 (↑1,482) | 24.2 | 331.5 | 98.2% |

BC COVID19 APP (as of Oct 21/23:59)

| Date | Total App Users |
|---------------|-------------------------|
| Oct 21 | 398,718 (↑1,368) |
| Oct 20 | 397,350 (↑1,427) |
| Oct 19 | 395,923 (↑1,604) |
| Oct 18 | 394,319 (↑1,158) |
| Oct 17 | 393,161 (↑836) |
| Oct 16 | 392,325 (↑1,398) |
| Oct 15 | 390,927 (↑1,253) |
| Oct 14 | 389,674 (↑1,510) |
| Oct 13 | 388,164 (↑1,676) |
| Oct 12 | 386,488 (↑1,154) |

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Virtual Health Usage (Zoom and Intouch Tools) (as of Oct 21/23:59)*

* Next update is on Oct 28.

| Date (week of) | Active Virtual Health Users (by week) ^a |
|----------------|--|
| Oct 12 | 5,758 (↓63) |
| Oct 5 | 5,821 (↑759) |
| Sept 28 | 5,062 (↓100) |
| Sept 21 | 5,162 (↑221) |
| Sept 14 | 4,941 (↑712) |
| Sept 7 | 4,229 (↑144) |
| August 31 | 4,085 (↓50) |
| August 24 | 4,135 (↓170) |
| August 17 | 4,305 (↑24) |

- Since March 16th 28,414 users have been provisioned for virtual health licenses.

^a The numbers have changed significantly due to the rebuild of back-end data. The data submitter is verifying the active user numbers with the IMITS team and there is a potential for changes when they submit data next week.

Home Health Monitoring (as of Oct 21/16:00)

| Date | Total Actively Monitored COVID Patients | Total Patients Discharged since March 26 |
|--|---|--|
| Oct 21 | 431 (↑8) | 7,570 (↑11) |
| Oct 20 | 423 (↑14) | 7,559 (↑11) |
| Oct 19 | 409 (↓4) | 7,548 (↑28) |
| Oct 16 | 413 (↓7) | 7,520 (↑13) |
| Oct 15 | 420 | 7,507 (↑12) |
| Oct 14 | 420 (↓14) | 7,495 (↑17) |
| Oct 13 | 434 (↑20) | 7,478 (↑58) |
| Oct 9 | 414 (↓6) | 7,420 (↑10) |
| Oct 8 | 420 (↓15) | 7,410 (↑23) |
| Oct 7 | 435 (↑6) | 7,387 (↑16) |
| Total COVID Patients monitored to date: 8,001 (↑19) | | |

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1-888-COVID19 (as of Oct 21/23:59)

| Date | Calls Received | Calls Answered | Average Speed of Answer (Min:Sec) | Abandon Rate | Max Wait (Min:Sec) | Average Handle Time (Min:Sec) | Texts |
|---------------|------------------|------------------|-----------------------------------|--------------|--------------------|-------------------------------|-----------|
| Oct 21 | 538 (↑18) | 509 (↓10) | 03:33 | 5.2% | 09:36 | 02:36 | 10 |
| Oct 20 | 520 (↓81) | 519 (↓81) | 01:49 | 0.2% | 04:21 | 02:39 | 3 |
| Oct 19 | 601 (↑305) | 600 (↑305) | 00:14 | 0.2% | 02:10 | 02:39 | 9 |
| Oct 18 | 296 (↓52) | 295 (↓48) | 00:01 | 0.3% | 04:54 | 02:24 | 4 |
| Oct 17 | 348 (↓144) | 343 (↓146) | 00:00 | 1.1% | 04:38 | 02:25 | 9 |
| Oct 16 | 492 (↓24) | 489 (↓17) | 00:22 | 0.4% | 03:24 | 02:48 | 4 |
| Oct 15 | 516 (↓34) | 506 (↓23) | 01:06 | 1.7% | 13:29 | 02:44 | 13 |
| Oct 14 | 550 (↓65) | 529 (↓75) | 00:31 | 1.6% | 07:46 | 02:40 | 25 |
| Oct 13 | 615 (↑326) | 604 (↑323) | 00:22 | 1.8% | 10:55 | 02:31 | 20 |
| Oct 12 | 289 (↑3) | 281 (↓3) | 00:00 | 2.8% | 04:50 | 02:31 | 5 |

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Chat Bot / Digital Assistant (as of Oct 20/17:00)

| Sessions (Measured from 17:00 to 16:59) | |
|---|-----------------------------|
| Date | Number of Sessions (to 5pm) |
| Oct 21 | 17,988 (↓783) |
| Oct 20 | 18,771 (↑1,653) |
| Oct 19 | 17,118 (↑6,587) |
| Oct 18 | 10,531 (↓2,493) |
| Oct 17 | 13,024 (↑2,660) |
| Oct 16 | 10,364 (↑365) |
| Oct 15 | 9,999 (↓485) |
| Oct 14 | 10,484 (↑1,214) |
| Oct 13 | 9,270 (↑2,193) |
| Oct 12 | 7,077 (↑313) |
| 1,989,094 sessions since 4pm Thursday April 10 | |

Average of **1.4** questions per session.

The top questions for the past week have been:

| Question Type | % |
|---|-------|
| When can I get my results? | 35.6% |
| How many cases in BC today? | 6.0% |
| I am having COVID-like symptoms, do I have COVID? | 4.3% |
| Can I travel out of province? | 3.2% |
| Should I get tested? | 2.7% |
| What do I do if my test is negative | 2.3% |
| What do I do if I was outside of Canada? | 2.2% |
| Will my flu shot protect me | 1.9% |
| I am a healthcare worker where can I get tested? | 1.6% |
| Can I pay for a test so I can travel? | 1.3% |

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BC 2-1-1 Referral Line (as of Oct 21/23:59)

| Date | Incoming Calls | Calls Answered | Wait Time (Min:Sec) | Abandonment Rate | Max Wait of Answered Calls (Min:Sec) | Average Handle Time (Min:Sec) |
|---------------|----------------|----------------|---------------------|------------------|--------------------------------------|-------------------------------|
| Oct 21 | 21 (↓1) | 20 (↓1) | 0:23 | 5% | 3:19 | 7:14 |
| Oct 20 | 22 (↓18) | 21 (↓10) | 0:26 | 5% | 5:26 | 5:45 |
| Oct 19 | 40 (↑24) | 31 (↑18) | 1:07 | 23% | 16:48 | 5:35 |
| Oct 18 | 16 (↓10) | 13 (↓11) | 0:35 | 19% | 3:23 | 2:54 |
| Oct 17 | 26 (↓13) | 24 (↓8) | 0:11 | 8% | 0:41 | 5:50 |
| Oct 16 | 39 (↓3) | 32 (↓7) | 0:26 | 18% | 3:24 | 4:34 |
| Oct 15 | 42 (↑12) | 39 (↑15) | 0:21 | 7% | 3:36 | 5:13 |
| Oct 14 | 30 (↓6) | 24 (↓6) | 1:08 | 20% | 5:54 | 4:10 |
| Oct 13 | 36 (↑23) | 30 (↑18) | 1:44 | 17% | 10:42 | 7:29 |
| Oct 12 | 13 (↓8) | 12 (↓9) | 0:48 | 8% | 7:21 | 13:07 |

Note: Data in table above is data recorded for Safe Seniors, Strong Communities program only and does not reflect the bc211 business activities related to other community referrals.

Service Activity to Date^[1]:

- 372,937 (757^[2]) total services provided:
 - 189,890 (278) wellness visits and needs assessments^[3]
 - 38,020 (126) grocery deliveries
 - 89,125 (271) meals prepared or packaged and delivered
 - 959 (0) prescriptions picked up and delivered
 - 3,995 (13) transportation services
 - 540 (4) laundry services
 - 50,408 (65) other services^[4]

Total 211 Registrations to Date:

| | bc211 Registrations | Direct Better at Home Registrations | Total |
|-------------------|---------------------|-------------------------------------|------------|
| Seniors | 4,995 (4) | 10,956 (4) | 15,951 (8) |
| Volunteers | 7,450 (2) | 3,740 (3) | 11,190 (5) |

^[1] Manual data submission may encounter delays and result in data being restated periodically.

^[2] Added in this reporting period.

^[3] Initial contacts, virtual visits, and phone check-ins.

^[4] Other services encompass ad-hoc requests such as assistance with IT, online shopping, etc.

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Temporary Emergency Registrants (as of Oct 2/11:30)

The most recent update on “temporary emergency registrant” and willing-to-redeploy” data includes totals as of Sept 30 (reporting is as of Sept 24 for nursing professionals, and as of Oct 2 for pharmacists). The next update will be provided on Monday, November 2, 2020.

The College of Physicians and Surgeons (CPSBC) deactivated the TER class of registration as of June 30; however, the list could be reactivated within 24-48 hours if needed and the CPSBC is open to registering physicians on a temporary emergency basis at the request of an HA where a need has been identified.

| Temporary Emergency Registrants - Physicians | | | | | | | | | | | | | | | | | |
|--|------------------|------------|---------------------|---------------------------------|---------------|----------------------|------------|----------------|----------------|---------------|---------------------------|-----------------|------------------------|------------------|----------------------|---------|---------------------------|
| Date | Family Physician | Pediatrics | Infectious Diseases | Public Health/ Preventative Med | Community Med | Medical Microbiology | Psychiatry | Anesthesiology | Internal Med * | Ophthalmology | OBGYN/ Maternal-fetal med | General Surgery | Obstetrics/ Gynecology | Occupational Med | Diagnostic Radiology | Urology | Total Registrants to Date |
| Sept 30 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Aug 28 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| July 31 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| July 3 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| June 26 | 40 | 3 | 1 | 1 | 1 | 1 | 7 | 6 | 6 | 1 | 2 | 1 | 1 | 1 | 1 | 1 | 74 |
| June 19 | 40 | 3 | 1 | 1 | 1 | 1 | 7 | 6 | 6 | 1 | 2 | 1 | 1 | 1 | 1 | 1 | 74 |
| June 12 | 40 | 3 | 1 | 1 | 1 | 1 | 7 | 6 | 6 | 1 | 2 | 1 | 1 | 1 | 1 | 1 | 74 |
| June 5 | 40 | 3 | 1 | 1 | 1 | 1 | 7 | 6 | 6 | 1 | 2 | 1 | 1 | 1 | 1 | 1 | 74 |
| May 29 | 40 | 3 | 1 | 1 | 1 | 1 | 7 | 6 | 6 | 1 | 2 | 1 | 1 | 1 | 1 | 1 | 74 |
| May 22 | 40 | 3 | 1 | 1 | 1 | 1 | 7 | 6 | 6 | 1 | 2 | 1 | 1 | 1 | 1 | 1 | 74 |

*Internal Medicine includes 1 Gastroenterology, 1 Critical Care Medicine and 1 Nephrology.

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| Temporary Emergency Registrants - Nursing | | | | | | | |
|---|--------------------------------|------------------|------------------------------|--------------------|------------------------|-----------------|---------------------------|
| Date | Licensed Practical Nurse (LPN) | Registered Nurse | Registered Psychiatric Nurse | Nurse Practitioner | Health Care Assistant* | | Total Registrants to Date |
| | | | | | HCA (New) | HCA (Temporary) | |
| Sept 30 | 90 | 499 | 4 | 2 | 2,230 | 234 | 3,059 (↑298) |
| Aug 28 | 87 | 466 | 4 | 2 | 1,978 | 224 | 2,761 (↑277) |
| July 31 | 83 | 452 | 5 | 2 | 1,727 | 214 | 2,484 (↑234) |
| July 3 | 79 | 441 | 5 | 2 | 1,516 | 207 | 2,250 (↑56) |
| June 26 | 78 | 439 | 4 | 2 | 1,464 | 207 | 2,194 (↑72) |
| June 19 | 77 | 439 | 4 | 2 | 1,395 | 205 | 2,122 (↑55) |
| June 12 | 78 | 439 | 4 | 4 | 1,339 | 203 | 2,067 (↑55) |
| June 5 | 79 | 440 | 4 | 4 | 1,285 | 200 | 2,012 (↑52) |
| May 29 | 80 | 438 | 4 | 4 | 1,235 | 199 | 1,960 (↑2) |
| May 22 | 77 | 436 | 4 | 4 | 1,156 | 197 | 1,874 (↑65) |

*HCA numbers reflect new temporary registrant category added April 7, 2010. Prior to April 7, HCA reporting reflected new/full HCAs only.

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| Temporary Emergency Registrants – Allied Health | | | | | | | |
|---|------------------------|----------------|---------------------|---------------------------|---------------------|-------------------------|---------------------------|
| Date | Midwives | Social Workers | Pharmacists | Dieticians | Physical Therapists | Occupational Therapists | Total Registrants to Date |
| Sept 30 | 0 | 54 | 37 | 10 | 0 | 0 | 101 (↑14) |
| Aug 28 | 0 | 43 | 34 | 10 | 0 | 0 | 87 (↑10) |
| July 31 | 0 | 34 | 33 | 10 | 0 | 0 | 77 (↑13) |
| July 3 | 0 | 26 | 28 | 10 | 0 | 0 | 64 (↓9) |
| June 26 | 9 | 26 | 28 | 10 | 0 | 0 | 73 (↑3) |
| June 19 | 9 | 24 | 27 | 10 | 0 | 0 | 70 (↑3) |
| June 12 | 9 | 21 | 27 | 10 | 0 | 0 | 67 (↓1) |
| June 5 | 10 | 21 | 27 | 10 | 0 | 0 | 68 (↑3) |
| May 29 | 10 | 19 | 26 | 10 | 0 | 0 | 65 (↑4) |
| May 22 | 10 | 17 | 24 | 10 | 0 | 0 | 61 (↑1) |
| Number of Private Practice Registrants Willing to be Redeployed - Allied Health | | | | | | | |
| Date | Occupational Therapist | Dieticians | Physical Therapists | Total Registrants to Date | | | |
| Sept 30 | 130 | 44 | 392 | 566 | | | |
| Aug 28 | 130 | 44 | 392 | 566 | | | |
| July 31 | 130 | 44 | 392 | 566 | | | |
| July 3 | 130 | 44 | 392 | 566 | | | |
| June 26 | 130 | 44 | 392 | 566 | | | |
| June 19 | 130 | 44 | 392 | 566 | | | |
| June 12 | 130 | 44 | 392 | 566 | | | |
| June 5 | 130 | 44 | 392 | 566 | | | |
| May 29 | 130 | 44 | 392 | 566 | | | |
| May 22 | 130 | 44 | 392 | 566 | | | |

Note:

The College of Dieticians, College of Physical Therapists and College of Occupational Therapists have emergency registration in place. The current focus is to contact registrants impacted by COVID-19 private practice closures regarding their willingness to be redeployed to work in a health authority as part of the pandemic response.

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PHO Orders

October 9, 2020: The PHO repealed and replaced the order of August 7, 2020 on [Gathering and Events](#).

October 9, 2020: The PHO repealed and replaced the order of August 7, 2020 on [Food and Liquor Serving Premises](#).

September 16, 2020: The PHO issued an order on [Registered Nurse Public Health Pharmacotherapy](#).

August 30, 2020: The Federal Chief PHO issued updates to the [Federal Quarantine Order](#) on Minimizing the Risk of Exposure to COVID-19 in Canada.

July 2, 2020: The PHO repealed and replaced the order of April 23, 2020 on [Industrial Camps](#).

May 29, 2020: The PHO issued an order on [Overnight Camps for Children and Youth](#).

May 28, 2020: The PHO repealed and replaced the PHO oral order of March 27, 2020 and the written order of April 15, 2020 on [Vending Markets](#).

May 14, 2020: The PHO cancelled the order of April 16, 2020 on [Personal Services](#).

May 14, 2020: The PHO issued an order on [Workplace COVID-19 Safety Plans](#).

May 7, 2020: The PHO issued an order on [Licensed Practical Nurse SARS-CoV-2 Swabbing](#).

April 16, 2020: The PHO confirmed and supplemented the oral order of March 21, 2020 on [Personal Services](#).

April 15, 2020: The PHO amended the order of April 10, 2020 on [Health Care Labour Adjustment](#) with respect to [Facility Staff Assignment](#).

April 14, 2020: The PHO amended the order of April 10, 2020 on [Health Care Labour Adjustment](#) with respect to [Travellers and Employers](#).

April 10, 2020: The PHO issued an order on [Health Care Labour Adjustment](#).

March 26, 2020: The PHO issued an order on [Information Collection from Long Term Care Facility Staff](#).

For other COVID-19 related notices and guidance please see the following:

[PHO COVID-19 Orders, Notices & Guidance](#)

[BCCDC COVID-19 Care Resources](#)

November 2, 2020

Daily COVID-19 Report

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Contents

| | |
|--|----|
| Case Counts (as of Nov 2/10:00) | 2 |
| Epi-Linked Probable Cases (as of Nov 2/10:00) | 3 |
| Long Term Care / Assisted Living / Independent Living / Facilities (as of Nov 2/10:00) | 4 |
| Testing Inclusive of Community Assessment Sites (as of Nov 1/23:59) | 13 |
| BCCDC Population Health Survey "Your Story, Our Future" (as of June 1/10:30am) | 13 |
| International Arrivals (as of Nov 1/23:59) | 14 |
| Occupancy Rates & ED Visits (as of Nov 1/23:59) | 15 |
| Emergency Department Visits (as of Nov 1/23:59) | 16 |
| BC Emergency Health Services Influenza Like Illness (ILI) Calls (as of Nov 1/23:59) | 17 |
| BC Emergency Health Services Total Call Volumes (as of Nov 1/23:59) | 17 |
| 8-1-1 Data (as of November 1/23:59) | 18 |
| Self Assessment Tool - BCCDC.com (as of Nov 1/23:59) | 19 |
| BC COVID19 APP (as of Nov 1/23:59) | 19 |
| Virtual Health Usage (Zoom and Intouch Tools) (as of Oct 27/23:59)* | 20 |
| Home Health Monitoring (as of Oct 30/16:00) | 20 |
| 1-888-COVID19 (as of Nov 1/23:59) | 21 |
| Chat Bot / Digital Assistant (as of Nov 1/17:00) | 22 |
| BC 2-1-1 Referral Line (as of Nov 1/23:59) | 23 |
| Temporary Emergency Registrants (as of Oct 30/23:59) | 24 |
| PHO Orders | 27 |

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Case Counts (as of Nov 2/10:00)

| Date | Total Cases (lab confirmed and lab probable) | New Cases (last 24 hrs, incl. Epi) | Recovered Cases | Currently in Hospital | Currently in ICU (and HAU) | Mechanical Ventilated (MV) | Deaths |
|--------|--|---|--------------------|-----------------------------|----------------------------------|----------------------------------|----------|
| Nov 2 | 15,248 (↑379) | 379 | 12,207 (↑537) | 90 (↑12) | 19 (↓1) | 12 | 269 (↑2) |
| Nov 1 | 14,869 (↑389) | 389 | | | 20 | 12 (↓1) | 267 (↑1) |
| Oct 31 | 14,480 (↑345 ^a) | 352 | | | 20 (↓5) | 13 (↓1) | 266 (↑3) |

FHA:

| Date | Total Cases | New Cases (last 24 hrs, incl. Epi) | Recovered Cases | Currently in Hospital | Currently in ICU (and HAU) | Mechanical Ventilated (MV) | Deaths |
|--------|----------------------------|---|--------------------|--------------------------|----------------------------------|----------------------------------|----------|
| Nov 2 | 8,938 (↑303) | 303 | 6,645 (↑383) | 53 (↑11) | 12 (↓1) | 7 | 122 |
| Nov 1 | 8,635 (↑286) | 286 | | | 13 | 7 (↓1) | 122 (↑1) |
| Oct 31 | 8,349 (↑240 ^a) | 241 | | | 13 | 8 (↑1) | 121 |

IHA:

| Date | Total Cases | New Cases (last 24 hrs, incl. Epi) | Recovered Cases | Currently in Hospital | Currently in ICU (and HAU) | Mechanical Ventilated (MV) | Deaths |
|--------|-------------------------|---|--------------------|--------------------------|----------------------------------|----------------------------------|--------|
| Nov 2 | 738 (↑7) | 7 | 674 (↑22) | 0 | 0 | 0 | 3 |
| Nov 1 | 731 (↑8) | 8 | | | 0 | 0 | 3 |
| Oct 31 | 723 (↑19 ^a) | 21 | | | 0 | 0 | 3 |

VIHA:

| Date | Total Cases | New Cases (last 24 hrs, incl. Epi) | Recovered Cases | Currently in Hospital | Currently in ICU (and HAU) | Mechanical Ventilated (MV) | Deaths |
|--------|-------------|---|--------------------|--------------------------|----------------------------------|----------------------------------|--------|
| Nov 2 | 259 (↑2) | 2 | 246 (↑4) | 0 | 0 | 0 | 6 |
| Nov 1 | 257 (↑3) | 3 | | | 0 | 0 | 6 |
| Oct 31 | 254 (↑4) | 4 | | | 0 | 0 | 6 |

NHA:

| Date | Total Cases | New Cases (last 24 hrs, incl. Epi) | Recovered Cases | Currently in Hospital | Currently in ICU (and HAU) | Mechanical Ventilated (MV) | Deaths |
|--------|------------------------|---|--------------------|--------------------------|----------------------------------|----------------------------------|--------|
| Nov 2 | 389 (↑1) | 1 | 385 (↑6) | 0 | 0 | 0 | 3 |
| Nov 1 | 388 (↑5) | 5 | | | 0 | 0 | 3 |
| Oct 31 | 383 (↑3 ^a) | 4 | | | 0 (↓1) | 0 | 3 |

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VCHA:

| Date | Total Cases | New Cases (last 24 hrs, incl. Epi) | Recovered Cases | Currently in Hospital | Currently in ICU (and HAU) | Mechanical Ventilated (MV) | Deaths |
|--------|---------------------------|--|-----------------|-----------------------|-------------------------------|-------------------------------|----------|
| Nov 2 | 4,835 (↑65) | 65 | 4,174 (↑122) | 37 (↑1) | 7 | 5 | 135 (↑2) |
| Nov 1 | 4,770 (↑87) | 87 | | | 7 | 5 | 133 |
| Oct 31 | 4,683 (↑79 ^a) | 82 | | | 7 (↓4) | 5 (↓2) | 133 (↑3) |

Out of Canada:

| Date | Total Cases | New Cases (last 24 hrs, incl. Epi) | Recovered Cases | Currently in Hospital | Currently in ICU (and HAU) | Mechanical Ventilated (MV) | Deaths |
|--------|-------------|--|-----------------|-----------------------|-------------------------------|-------------------------------|--------|
| Nov 2 | 89 (↑1) | 1 | 83 | 0 | | | 0 |
| Nov 1 | 88 | 0 | | | | | 0 |
| Oct 31 | 88 | 0 | | | | | 0 |

^a The remaining 7 cases are epi-linked (1 FHA, 2 IHA, 1 NHA, 3 VCHA) and have been assigned to Oct 31, as a breakdown of epi-linked by day is not provided over the weekend.

Epi-Linked Probable Cases (as of Nov 2/10:00)

Total Cases, inclusive of Epi-linked Cases

15,501 (↑1,120)

Total Epi-linked Cases by Region

| Date | FHA | IHA | VIHA | NHA | VCH | Out of Canada* | Total |
|---------------------|----------|---------|--------|---------|---------|----------------|-----------|
| Oct 31 ^a | 111 (↑1) | 39 (↑2) | 6 | 33 (↑1) | 63 (↑3) | 1 | 253 (↑7) |
| Oct 30 | 110 (↑1) | 37 (↑2) | 6 | 32 (↑1) | 60 (↑1) | 1 | 246 (↑5) |
| Oct 29 | 109 (↑2) | 35 (↑1) | 6 (↑1) | 31 | 59 | 1 | 241 (↑4) |
| Oct 28 | 107 (↑1) | 34 (↑1) | 5 | 31 | 59 (↑2) | 1 | 237 (↑4) |
| Oct 27 | 106 (↑2) | 33 | 5 | 31 | 57 | 1 | 233 (↑2) |
| Oct 26 | 104 (↑7) | 33 (↑1) | 5 | 31 (↑1) | 57 (↑2) | 1 | 231 (↑11) |
| Oct 23 | 97 (↑5) | 32 | 5 | 30 | 55 | 1 | 220 (↑5) |
| Oct 22 | 92 | 32 | 5 | 30 | 55 (↑1) | 1 | 215 (↑1) |
| Oct 21 | 92 (↓1) | 32 (↓1) | 5 | 30 (↑3) | 54 | 1 | 214 (↑1) |
| Oct 20 | 93 (↑1) | 33 | 5 | 27 | 54 | 1 | 213 (↑1) |

* Section contains non-residents (e.g., temporary foreign workers, or travelers) who were Epi-linked or have been provided an epi-probable diagnosis of COVID-19 while in BC.

^a The epi-linked cases have been assigned to Oct 31, as a breakdown of epi-linked by day is not provided over the weekend.

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Long Term Care / Assisted Living / Independent Living / Facilities (as of Nov 2/10:00)

Total Cases:

Reported Outbreaks

- Three new outbreaks have been reported since October 30 (CareLife Fleetwood – FHA; Good Samaritan Delta View Care Center 2 – FHA; Hamilton Village Care Centre – VCH).
- Two outbreaks have been declared over since October 30 (Baillie House – FHA; J&L Beef – FHA).
- There are currently 33 (↑1) active outbreaks.
- There have been 152 (↑3) total outbreaks reported since January 1, 2020.

Outbreaks in Care Facilities

- 125 (↑3) were reported in care facilities (85 (↑3) LTCF, 19 acute, 11 assisted living, 7 independent living, 1 other residential facility, 2 group home).
 - 27 (↑2) are currently active.
 - Three new outbreaks have been reported since October 30, 2020 (CareLife Fleetwood – FHA; Good Samaritan Delta View Care Center 2 – FHA; Hamilton Village Care Centre – VCH).
 - One outbreak has been declared over since October 30, 2020 (Baillie House – FHA)
 - Total outbreaks:
 - 83 (↑2) in FHA, 39 (↑1) in VCH, 3 in IHA
 - 98 (↑1) have been declared over (65 (↑1) FHA, 31 VCH, 2 IHA)
 - Total cases:
 - 1,088 (↑69) cases (631 (↑56) residents and 457 (↑13) staff/other) and 185 (↑3) deaths (all in residents)
 - 69 new cases (56 resident and 13 staff/other) and 3 new deaths (residents) since October 30, 2020

Outbreaks in school/daycare settings

- 1 outbreak^a was reported in a school /daycare setting (1 school)
 - 1 is currently active.
 - No new outbreaks have been reported since yesterday
 - No outbreaks have been declared over since yesterday
 - Total outbreaks:
 - 1 in IHA
 - 0 have been declared over
 - Total cases:
 - 16 cases (10 students and 6 staff/other) and 0 deaths
 - No new cases and no new deaths have been reported since yesterday

^a School/Daycare Cluster: A cluster is considered as two or more confirmed cases within a 14-day period, with evidence of transmission occurring within the school. Clusters do not require additional measures to be implemented to prevent further transmission of COVID-19.

School/Daycare Outbreak: An outbreak is considered as multiple confirmed cases within a 14-day period, with evidence of ongoing transmission occurring within the school and the school medical health officer has determined additional measures may be required to prevent further transmission of COVID-19.

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Outbreaks in Other Settings

- 26 were reported in other settings (16 workplaces, 4 workplace/communal living, 3 correctional facilities, 1 conference, 1 shelter, 1 religious' institution).
 - **5 (↓1) are currently active.**
 - No new outbreaks have been reported since October 30, 2020
 - **One outbreak has been declared over since October 30, 2020 (J&L Beef – FHA).**
 - Total outbreaks:
 - 14 in FHA, 7 in IHA, 1 in VCH, **4 (↑1) Provincial**
 - **21 (↑1)** have been declared over (**11 (↑1) FHA**, 6 IHA, 1 VCH, 3 Provincial)
 - Total cases:
 - **665 (↑3)** cases (122 residents and **543 (↑3)** staff/other) and 2 deaths (1 resident and 1 staff/other)
 - **3 new cases (all staff/other)** and no new deaths reported since October 30, 2020^b

^b One new case was added to an outbreak that was declared over

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Provincial/Interprovincial Outbreaks:

| Provincial/Interprovincial Outbreaks | | |
|--------------------------------------|-----------------------|--------------|
| Facility Name | Total Confirmed Cases | Total Deaths |
| 1. Suncor Firebag Oil Sands | 5 Staff/other | 0 |

| Provincial/Interprovincial Outbreaks - Declared Over | | |
|--|-----------------------|--------------|
| Facility Name | Total Confirmed Cases | Total Deaths |
| 1. Pacific Dental Conference | 87 Staff/Other | 1 |
| 2. Kearl Lake, Workplace/Communal Living | 28 Staff/Other | 0 |
| 3. Teck Coal Mine | 1 Staff/other | 0 |

Individual Facilities VCHA:

| VCHA: Long Term Care / Assisted Living / Independent Living | | | | | | |
|---|-----------------|--------|-----------------|--------|-----------------------|--------------|
| Facility Name | Residents | | Staff | | Totals | |
| | Confirmed Cases | Deaths | Confirmed Cases | Deaths | Total Confirmed Cases | Total Deaths |
| 1. Banfield Pavilion – 4 th Floor West | 5 (↑3) | 0 | 2 | 0 | 7 (↑3) | 0 |
| 2. Haro Park Centre, entire facility, LTCF | 15 (↑1) | 1 | 7 | 0 | 22 (↑1) | 1 |
| 3. Royal Arch Masonic Home 3, LTCF | 18 (↑2) | 3 (↑1) | 10 (↑1) | 0 | 28 (↑3) | 3 (↑1) |
| 4. Three Links Care Centre, LTCF | 15 (↑7) | 1 (↑1) | 7 (↑3) | 0 | 22 (↑10) | 1 (↑1) |
| 5. Lakeview Care Centre, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 6. Louis Brier Home and Hospital, LTCF | 0 | 0 | 2 | 0 | 2 | 0 |
| 7. NEW - Hamilton Village Care Centre, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |

| VCHA: Acute Sites | | | | | | |
|-------------------|-----------------|--------|-----------------|--------|-----------------------|--------------|
| Facility Name | Residents | | Staff | | Totals | |
| | Confirmed Cases | Deaths | Confirmed Cases | Deaths | Total Confirmed Cases | Total Deaths |
| None at this time | - | - | - | - | - | - |

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| VCHA: The outbreaks in the following facilities have been declared over | | | | | | |
|---|-----------------|--------|-----------------|--------|-----------------------|--------------|
| Facility Name | Residents | | Staff | | Totals | |
| | Confirmed Cases | Deaths | Confirmed Cases | Deaths | Total Confirmed Cases | Total Deaths |
| 1. St. Paul's Hospital 8A | 1 | 0 | 5 | 0 | 6 | 0 |
| 2. Arbutus Care Centre, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 3. Richmond Lions Manor – Bridgeport LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 4. Joseph & Rosalie Segal Family Health Centre | 0 | 0 | 2 | 0 | 2 | 0 |
| 5. South Granville Park Lodge, LTCF | 9 | 2 | 9 | 0 | 18 | 2 |
| 6. German Canadian Benevolent Society Home, LTCF ^a | 0 | 0 | 1 | 0 | 1 | 0 |
| 7. Little Mountain, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 8. Inglewood, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 9. Villa Cathay, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 10. Hollyburn House, LTCF | 1 | 0 | 0 | 0 | 1 | 0 |
| 11. Central City Lodge, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 12. Lynn Valley, LTCF | 53 | 20 | 26 | 0 | 79 | 20 |
| 13. Windermere Care Centre, LTCF | 2 | 1 | 12 | 0 | 14 | 1 |
| 14. Lions Gate Hospital (6E & NCU/7E), Acute ^b | 15 | 8 | 13 | 0 | 28 | 8 |
| 15. Richmond Hospital (2S) | 4 | 2 | 2 | 0 | 6 | 2 |
| 16. Haro Park, LTCF | 55 | 13 | 34 | 0 | 89 | 13 |
| 17. Evergreen House, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 18. Amica Edgemont, LTCF | 9 | 3 | 10 | 0 | 19 | 3 |
| 19. Royal Arch Masonic Home, LTCF | 26 | 12 | 11 | 0 | 37 | 12 |
| 20. Berkley Care Centre, LTCF | 12 | 5 | 13 | 0 | 25 | 5 |
| 21. St. Paul's Hospital, NICU | 0 | 0 | 0 | 0 | 0 | 0 |
| 22. Holy Family Hospital | 53 | 21 | 35 | 0 | 88 | 21 |
| 23. Holy Family Hospital, Neighborhood 2 – LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 24. Royal Arch Masonic Home 2, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 25. OPAL by Element, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 26. Yaletown House, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 27. Banfield Pavilion – 4 th Floor West and 4 th floor East | 0 | 0 | 2 | 0 | 2 | 0 |
| 28. Yaletown House, 2 nd Floor, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 29. Weinberg Residence, Multi-Level Care, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 30. Point Grey Hospital, LTCF | 15 | 7 | 7 | 0 | 22 | 7 |

^a Previously reported as "German Canadian House"

^b Previously reported as "Lions Gate Hospital (Unit 6 East)"

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| VCHA: Other Shared Living / Workplace | | |
|---------------------------------------|-----------------------|--------------|
| Facility Name | Total Confirmed Cases | Total Deaths |
| No New Facilities | - | - |

Individual Facilities FHA:

| FHA: Long Term Care / Assisted Living / Independent Living/ Acquired Brain Injury Unit | | | | | | |
|--|-----------------|--------|-----------------|--------|-----------------------|--------------|
| Facility Name | Residents | | Staff | | Totals | |
| | Confirmed Cases | Deaths | Confirmed Cases | Deaths | Total Confirmed Cases | Total Deaths |
| 1. Agassiz Seniors Community | 0 | 0 | 2 | 0 | 2 | 0 |
| 2. Amenida Seniors Community | 0 | 0 | 2 | 0 | 2 | 0 |
| 3. Queens Park Care Centre | 0 | 0 | 1 | 0 | 1 | 0 |
| 4. Peace Portal Seniors Village, LTCF | 12 | 2 | 4 | 0 | 16 | 2 |
| 5. Rosemary Height Seniors Village, LTCF | 4 | 1 | 2 | 0 | 6 | 1 |
| 6. Evergreen Baptist Care Society, LTCF | 0 | 0 | 3 | 0 | 3 | 0 |
| 7. Fair Haven Homes Burnaby Lodge, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 8. Laurel Place, LTCF | 0 | 0 | 2 | 0 | 2 | 0 |
| 9. Fellburn Care Center, LTCF | 29 (↑23) | 1 (↑1) | 7 (↑4) | 0 | 36 (↑27) | 1 (↑1) |
| 10. St. Michael's Centre, LTCF | 1 (↑1) | 0 | 3 (↑1) | 0 | 4 (↑2) | 0 |
| 11. Mayfair Terrace Retirement Residence, LTCF | 1 | 0 | 0 | 0 | 1 | 0 |
| 12. The Gateway Assisted Living For Seniors | 0 | 0 | 1 | 0 | 1 | 0 |
| 13. PICS Assisted Living 2 | 0 | 0 | 1 | 0 | 1 | 0 |
| 14. Yaletown House 3, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 15. Hawthorne Seniors Care Community, Assisted living | 15 (↑15) | 0 | 1 | 0 | 16 (↑15) | 0 |
| 16. NEW – Good Samaritan Delta View Care Center 2, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 17. NEW – CareLife Fleetwood, LTCF | 0 | 0 | 2 | 0 | 2 | 0 |

| FHA: Acute Sites | | | | | | |
|---|-----------------|--------|-----------------|--------|-----------------------|--------------|
| Facility Name | Residents | | Staff | | Totals | |
| | Confirmed Cases | Deaths | Confirmed Cases | Deaths | Total Confirmed Cases | Total Deaths |
| 1. Surrey Memorial Hospital-5W | 9 (↑1) | 2 | 3 | 0 | 12 (↑1) | 2 |
| 2. Queen's Park Hospital unit 3C NMSK 2 | 1 | 0 | 0 | 0 | 1 | 0 |

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| FHA: Correctional Facilities | | | | | | |
|------------------------------|-----------------|--------|-----------------|--------|-----------------------|--------------|
| Facility Name | Residents | | Staff | | Totals | |
| | Confirmed Cases | Deaths | Confirmed Cases | Deaths | Total Confirmed Cases | Total Deaths |
| None at this time | - | - | - | - | - | - |

| FHA: Other Shared Living / Workplace | | |
|--|-----------------------|--------------|
| Facility Name | Total Confirmed Cases | Total Deaths |
| 1. MSJ Distribution at Valhalla Distribution | 31 Staff/other | 0 |
| 2. Coast Spas Manufacturing | 17 Staff/other | 0 |
| 3. Pace Processing | 32 (↑2) Staff/other | 0 |

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FHA: The outbreaks in the following facilities have been declared over

| Facility Name | Residents | | Staff | | Totals | |
|--|-----------------|--------|-----------------|--------|-----------------|--------------|
| | Confirmed Cases | Deaths | Confirmed Cases | Deaths | Total Confirmed | Total Deaths |
| 1. Cherington Place | 7 | 3 | 5 | 0 | 12 | 3 |
| 2. Evergreen Hamlets - LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 3. Rideau Retirement Centre – LTCF | 1 | 0 | 0 | 0 | 1 | 0 |
| 4. Mission Memorial Hospital – MM-2S | 9 | 1 | 5 | 0 | 14 | 1 |
| 5. Langley Memorial Hospital long term care – Maple Hill | 1 | 1 | 2 | 0 | 3 | 1 |
| 6. Tabor Home | 1 | 1 | 0 | 0 | 1 | 1 |
| 7. Langley Lodge, LTCF | 51 | 26 | 16 | 0 | 67 | 26 |
| 8. New World Technologies | 0 | 0 | 3 | 0 | 3 | 0 |
| 9. Valhaven, LTCF | 3 | 1 | 6 | 0 | 9 | 1 |
| 10. Maersk Co Distributing | 0 | 0 | 2 | 0 | 2 | 0 |
| 11. Nature's Touch Frozen Fruits | 0 | 0 | 5 | 0 | 5 | 0 |
| 12. Oppenheimer Group | 0 | 0 | 4 | 0 | 4 | 0 |
| 13. Delta View, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 14. Evergreen Heights Complex, Assisted Living | 1 | 0 | 0 | 0 | 1 | 0 |
| 15. The Harrison at Elim Village, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 16. Shaughnessy Care Center, LTCF | 1 | 1 | 2 | 0 | 3 | 1 |
| 17. Amica Retirement Home, LTCF (White Rock) | 0 | 0 | 1 | 0 | 1 | 0 |
| 18. Langley Lodge, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 19. Langley Gardens, LTCF | 3 | 0 | 3 | 0 | 6 | 0 |
| 20. Guildford Seniors Village, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 21. MSA Manor, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 22. Swedish Canadian Manor, Assisted Living | 11 | 3 | 2 | 0 | 13 | 3 |
| 23. Cedarbrook Chateau, Independent Living | 3 | 0 | 2 | 0 | 5 | 0 |
| 24. Ridge Meadows Hospital (Medicine unit 3N), Acute | 11 | 4 | 1 | 0 | 12 | 4 |
| 25. MSA (Rehab Unit WP1W), Acute (includes Worthington Pavilion) | 10 | 4 | 6 | 0 | 16 | 4 |
| 26. Dufferin Care Centre, LTCF | 14 | 4 | 8 | 0 | 22 | 4 |
| 27. Ridge Meadows Hospital (Rehab AM) | 7 | 2 | 5 | 0 | 12 | 2 |
| 28. Ridge Meadows Hospital (Unit 3W) | 3 | 1 | 0 | 0 | 3 | 1 |
| 29. United Poultry ³ | 0 | 0 | 36 | 0 | 36 | 0 |
| 30. Mission Institution Medium Security Correctional Facility | 121 | 1 | 13 | 0 | 134 | 1 |
| 31. Residence at Clayton Heights, Acquired Brain Injury Unit | 3 | 2 | 2 | 0 | 5 | 2 |
| 32. Chartwell Willow, LTCF | 15 | 2 | 5 | 0 | 20 | 2 |
| 33. Eden Care Centre, LTCF | 8 | 1 | 0 | 0 | 8 | 1 |
| 34. Abbotsford Regional Hospital AB-4YICU & AB-4YHAU | 1 | 0 | 10 | 0 | 11 | 0 |
| 35. Worthington Pavilion, LCTF | 2 | 1 | 5 | 0 | 7 | 1 |
| 36. The Cedars in Mission, ALF | 1 | 0 | 0 | 0 | 1 | 0 |
| 37. New Vista Society, LTCF | 5 | 1 | 1 | 0 | 6 | 1 |
| 38. Superior Poultry | 0 | 0 | 61 | 0 | 61 | 0 |
| 39. Fraser Valley Specialty Poultry | 0 | 0 | 7 | 0 | 7 | 0 |
| 40. Beresford Warming Centre | 0 | 0 | 3 | 0 | 3 | 0 |
| 41. Nicola Lodge | 1 | 0 | 0 | 0 | 1 | 0 |
| 42. Fraser Valley Packers | 0 | 0 | 81 | 0 | 81 | 0 |

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| Facility Name | Residents | | Staff | | Totals | |
|---|-----------------|--------|-----------------|--------|-----------------|--------------|
| | Confirmed Cases | Deaths | Confirmed Cases | Deaths | Total Confirmed | Total Deaths |
| 43. Dania Home – Long Term Care Facility | 0 | 0 | 1 | 0 | 1 | 0 |
| 44. Maple Ridge Seniors Village – LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 45. Langley Memorial Hospital - 2N | 2 | 0 | 0 | 0 | 2 | 0 |
| 46. Derby Manor – Independent Living | 0 | 0 | 1 | 0 | 1 | 0 |
| 47. George Derby Centre | 3 | 1 | 4 | 0 | 7 | 1 |
| 48. Czorny Alzheimer's Centre | 0 | 0 | 1 | 0 | 1 | 0 |
| 49. MSA Manor 2 | 1 | 0 | 0 | 0 | 1 | 0 |
| 50. Queen's Park 3C-NMSK, Acute Care | 9 | 1 | 1 | 0 | 10 | 1 |
| 51. Bear Creek Villa | 1 | 0 | 0 | 0 | 1 | 0 |
| 52. Normanna – LTCF | 0 | 0 | 1 | 0 | 0 | 0 |
| 53. Loblaws Warehouse | 0 | 0 | 20 | 0 | 20 | 0 |
| 54. Surrey Memorial Hospital – SM-T72 | 2 | 1 | 2 | 0 | 4 | 1 |
| 55. Burnaby Hospital BH-3C | 1 | 0 | 5 | 0 | 6 | 0 |
| 56. Milieu Children and Family Services Society | 6 | 0 | 13 | 0 | 19 | 0 |
| 57. New Vista Care Centre | 26 | 11 | 18 | 0 | 44 | 11 |
| 58. Kin Village | 3 | 1 | 1 | 0 | 4 | 1 |
| 59. Peace Arch Hospital-5N | 1 | 0 | 0 | 0 | 1 | 0 |
| 60. White Rock Seniors Village, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 61. Harrison West at Elm Village | 0 | 0 | 1 | 0 | 1 | 0 |
| 62. Chartwell Crescent Gardens, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 63. Langley Lodge 3, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 64. George Derby Centre 2 | 0 | 0 | 1 | 0 | 1 | 0 |
| 65. Good Samaritan Delta View Care Centre - LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 66. PICS Assisted Living | 0 | 0 | 1 | 0 | 1 | 0 |
| 67. Chartwell Carrington House Retirement Residence, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 68. Thornebridge Gardens | 3 | 0 | 3 | 0 | 6 | 0 |
| 69. Delta Hospital 2S and 2N | 18 | 6 | 26 | 0 | 44 | 6 |
| 70. Dr. Al Hogg Pavilion, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 71. Zion Park Manor, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 72. Good Samaritan Victoria Heights, Assisted living | 0 | 0 | 1 | 0 | 1 | 0 |
| 73. Sunset Manor, Assisted living | 0 | 0 | 1 | 0 | 1 | 0 |
| 74. The Village Langley | 0 | 0 | 1 | 0 | 1 | 0 |
| 75. Fort Langley Seniors Community, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 76. NEW - Baillie House, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 77. NEW - J&L Beef | 0 | 0 | 47 | 0 | 47 | 0 |

^a Three of these cases live in Fraser Health and are reported under Fraser Health Totals.

Individual Facilities IHA:

| IHA: Long Term Care / Assisted Living / Independent Living | | | | | | |
|--|-----------------|--------|-----------------|--------|-----------------------|--------------|
| Facility Name | Residents | | Staff | | Totals | |
| | Confirmed Cases | Deaths | Confirmed Cases | Deaths | Total Confirmed Cases | Total Deaths |
| Okanagan Men's Centre ^a | 3 (↑3) | 0 | 4 | 0 | 7 (↑3) | 0 |

^a The type of facility was changed to Group home (community living) due to data correction.

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| IHA: Correctional Facilities | | | | | | |
|------------------------------|-----------------|--------|-----------------|--------|-----------------------|--------------|
| Facility Name | Residents | | Staff | | Totals | |
| | Confirmed Cases | Deaths | Confirmed Cases | Deaths | Total Confirmed Cases | Total Deaths |
| None at this time | | | | | | |

| IHA: Other Shared Living/ Workplace | | |
|-------------------------------------|-----------------------|--------------|
| Facility Name | Total Confirmed Cases | Total Deaths |
| Tim Hortons, Merritt | 15 staff/other | 0 |

| IHA: Active reported clusters or outbreaks in school/ daycare settings ^a | | | | |
|---|---------------|-----------------------|-------------------------|------------------------------|
| School/ Daycare Name | HA reporting: | Total Number of Cases | Number of student cases | Number of staff/ other cases |
| École L'Anse-au-Sable, School | Outbreak | 16 | 10 | 6 |

^a Cases include lab-confirmed, lab-probable and epi-linked cases. Case definitions can be found at: [http://www.bccdc.ca/health-professionals/clinical-resources/case-definitions/covid-19-\(novel-coronavirus\)](http://www.bccdc.ca/health-professionals/clinical-resources/case-definitions/covid-19-(novel-coronavirus)).

| IHA: The outbreaks in the following facilities have been <u>declared over</u> | | | | | | |
|---|-----------------|--------|-----------------|--------|-----------------------|--------------|
| Facility Name | Residents | | Staff | | Totals | |
| | Confirmed Cases | Deaths | Confirmed Cases | Deaths | Total Confirmed Cases | Total Deaths |
| 1. Calvary Chapel Church | 0 | 0 | 7 | 0 | 7 | 0 |
| 2. Krazy Cherry Farm | 0 | 0 | 4 | 0 | 4 | 0 |
| 3. Okanagan Correctional Centre High Security | 1 | 0 | 0 | 0 | 1 | 0 |
| 4. Kootenay Street Village | 0 | 0 | 1 | 0 | 1 | 0 |
| 5. Hawthorn Park/Orchard Manor, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 6. Byland Nursery, Workplace/Communal living | 0 | 0 | 23 | 0 | 23 | 0 |
| 7. Okanagan Correctional Centre 2 | 0 | 0 | 7 | 0 | 7 | 0 |
| 8. Fed Ex Office (Kelowna Airport Area) | - | - | 3 | 0 | 3 | 0 |

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Testing Inclusive of Community Assessment Sites (as of Nov 1/23:59)

| Total Patient Tests Completed ^{a,b,c} | Tested Non-Positive ^c | Tested Positive ^{c,d} | Patient Samples Pending | Projected Testing Capacity for Today |
|--|----------------------------------|--------------------------------|-------------------------|--------------------------------------|
| 852,267 (↑24,771 ^c) | 837,019 (↑23,658 ^c) | 15,248 (↑1,113 ^c) | 2,907 (↓1,965) | 16,185 (↑100) |

^a Total tests completed are reported by the BCCDC and **include** tests with invalid lab codes (failed tests, distinct from indeterminate tests which are weak positives).

^b The change in total tests from day-to-day **only includes** valid tests and these numbers are reflected on the BCCDC Dashboard website.

^c Total amount of new tests reflects positive individuals since Friday, October 30th, 2020 report.

^d This column reflects the number of **individuals** who have tested positive (lab confirmed and lab probable).

BCCDC Population Health Survey “Your Story, Our Future” (as of June 1/10:30am)

This survey is now closed. No further submissions will occur.

| Date | Surveys Completed to Date |
|--------|---------------------------|
| June 1 | 356,196 |
| May 30 | n/a |
| May 29 | n/a |
| May 28 | n/a |
| May 27 | 328,618 |
| May 25 | 313,350 |
| May 23 | 305,000 |
| May 22 | n/a |

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International Arrivals (as of Nov 1/23:59)

| Arrivals by Method | | | |
|---------------------------|---------------------|-----------------------|--------------------|
| Description | Oct 19 – Oct 25 | Previous Week's Total | YTD since April 10 |
| Total Air Arrivals | 3,758 | 4,492 | 113,042 |
| Total Land Passengers | 1,188 | 1,421 | 64,557 |
| Total Marine Crossings | 9 | 4 | 224 |
| Total Unknown Entry Point | 118 | 153 | 3,232 |
| Total Arrivals | 5,073 (↓997) | 6,070 (↑322) | 181,055 |

| Self Isolation Plan | | | |
|-------------------------------------|-----------------|-------------------|--------------------|
| Description | Daily Total | Previous 24 hours | YTD Since April 10 |
| SI Plan No Support Required | 57 | 59 | 38,216 |
| SI Plan Support Required | - | 17 | 2,676 |
| Total Registered¹ | 57 (↓19) | 76 | 40,892 |

¹SI Plans as of April 11th including the future travel registered plans. One SI Plan is completed for each family/group travelling. Does not include April 8-11th as those are from interim process and are being cleaned up and reconciled. Support required indicates support for accommodation and supplies (medication, groceries, etc.).

| Accommodations Required* | | | |
|---|-------------|-------------------|--------------------|
| Description | Daily Total | Previous 24 hours | YTD Since April 10 |
| Currently in Provincial YVR Accommodation | - | - | 109 |
| Currently in Provincial Land Accommodation (Canadian Red Cross) | - | - | 48 |
| Total Provided Accommodation | - | - | 157 |

*Tracking and reporting accommodations has moved to the Federal Government of Canada and is not being updated on the Daily Minister's Report at this time. Efforts are being made to collect accommodations data for future reporting.

| Follow-Up Calls | | | |
|--|-------------|-------------------|--------------------|
| Description | Daily Total | Previous 24 hours | YTD Since April 10 |
| Calls Confirmed SI plan being followed | - | - | 108,141 |
| Call not answered | - | - | 108,883 |
| Referred to 811/APP | - | - | 439 |
| Referred to PSSG | - | - | 8,601 |
| Referred to Tier 2 for follow-up | - | - | 14,656 |
| Total Citizen Calls² | - | - | 232,864 |

² The Total Citizen Calls is a direct count from the Service BC system. The total is not a sum of the other rows; as an example, a referral to 811 can be a Confirmed SI plan call and a tier 2 call at the same time.

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| Temporary Foreign Workers | | | |
|---------------------------------|-------------|-------------------|--------------------|
| Description | Daily Total | Previous 24 hours | YTD Since April 10 |
| Total Temporary Foreign Workers | 2 (↓6) | 8 | 4,741 |

Occupancy Rates & ED Visits (as of Nov 1/23:59)

| | Pre-COVID-19 Response Occupancy Rate (Dec 12 2019) | Current Occupancy Rate Snapshot | Change in Occupancy Rate | Total Vacant Beds* | Total Beds | Total Adult Critical Care Beds | Adult Critical Care Bed Occupancy Rate | Total Vacant Adult Critical Care Beds | ED Visits (past 24 hours) |
|------------------|--|---------------------------------|--------------------------|--------------------|---------------|--------------------------------|--|---------------------------------------|---------------------------|
| IHA ^a | 102.9% | 89.6% | -13.3% | 151 | 1,445 | 84 | 76.2% | 20 | 1,052 |
| FHA | 106.9% | 61.2% | -45.7% | 1,519 | 3,918 | 268 | 42.5% | 154 | 1,725 |
| VCHA | 100.5% | 85.4% | -15.1% | 343 | 2,343 | 184 | 66.8% | 61 | 931 |
| VIHA | 106.6% | 89.2% | -17.4% | 205 | 1,901 | 73 | 64.4% | 26 | 948 |
| NHA | 105.0% | 58.8% | -46.2% | 352 | 855 | 58 | 34.5% | 38 | 518 |
| PHSA | 73.8% | 61.3% | -12.5% | 271 | 701 | 28 | 21.4% | 22 | 93 |
| BC Total | 103.5% | 74.5% (↓0.2%) | -29.0% | 2,841 (↑22) | 11,163 | 695 | 53.8% (↓3.3%) | 321 (↑23) | 5,267 (↓129) |
| Previous Totals | | | | | | | | | |
| Oct 30 | 103.5% | 74.7% (↓1.8%) | -28.8% | 2,819 (↑201) | 11,163 | 695 | 57.1% (↓1.7%) | 298 (↑12) | 5,396 (↓1) |
| Oct 29 | 103.5% | 76.5% (↓0.6%) | -27.0% | 2,618 (↑57) | 11,163 | 695 | 58.8% (↓1.6%) | 286 (↑11) | 5,397 (↑6) |
| Oct 28 | 103.5% | 77.1% (↑0.1) | -26.4% | 2,561 (↓5) | 11,163 | 695 | 60.4% (↑2.7%) | 275 (↓12) | 5,391 (↑293) |
| Oct 27 | 103.5% | 77.0% (↑1.0%) | -26.5% | 2,566 (↓115) | 11,163 | 695 | 58.7% (↑2.3%) | 287 (↓16) | 5,098 (↓488) |
| Oct 26 | 103.5% | 76.0% (↑2.1%) | -27.5% | 2,681 (↓229) | 11,163 | 695 | 56.4% (↑2.2%) | 303 (↓15) | 5,586 (↑535) |
| Oct 25 | 103.5% | 73.9% | -29.6% | 2,910 (↑2) | 11,163 | 695 | 54.2% (↓0.6%) | 318 (↑4) | 5,051 (↓98) |
| Oct 23 | 103.5% | 73.9% (↓2.8%) | -29.6% | 2,908 (↑312) | 11,163 | 695 | 54.8% (↓2.8%) | 314 (↑19) | 5,149 (↓117) |
| Oct 22 | 103.5% | 76.7% (↓0.4%) | -26.8% | 2,596 (↑45) | 11,163 | 695 | 57.6% (↑0.3%) | 295 (↓2) | 5,266 (↓81) |
| Oct 21 | 103.5% | 77.1% (↓0.1%) | -26.4% | 2,551 (↑2) | 11,163 | 695 | 57.3% (↓1.7%) | 297 (↑12) | 5,347 (↓195) |

*Excludes Critical Care NICU Bassinets

^a 6 Critical Care beds in IHA are currently counted as ICU/HAU, however they can only function as HAU and cannot function as ICU

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| Current Neonatal Bassinet Occupancy Rate | | | |
|--|-------------------------------|--|--------------------------------------|
| Health Authority | Total Critical Care Bassinets | Critical Care Bassinets Occupancy Rate | Total Vacant Critical Care Bassinets |
| IHA | 14 | 164.3% | -9 |
| FHA | 112 | 50.0% | 56 |
| VCHA | 21 | 47.6% | 11 |
| VIHA | 31 | 77.4% | 7 |
| NHA | 8 | 112.5% | -1 |
| PHSA | 70 | 71.4% | 20 |
| BC Total | 256 | 67.2% | 84 (↓11) |
| Previous Totals | | | |
| Oct 30 | 256 | 62.9% | 95 (↓4) |
| Oct 29 | 256 | 61.3% | 99 (↑4) |
| Oct 28 | 256 | 62.9% | 95 (↓1) |
| Oct 27 | 256 | 62.5% | 96 (↓6) |
| Oct 26 | 256 | 60.2% | 102 (↓6) |
| Oct 25 | 256 | 57.8% | 108 (↑3) |
| Oct 23 | 256 | 59.0% | 105 (↑7) |
| Oct 22 | 256 | 61.7% | 98 (↓4) |
| Oct 21 | 256 | 60.2% | 102 (↓1) |

Emergency Department Visits (as of Nov 1/23:59)

| Emergency Department Visits, March 9 and Nov 1 by Health Authority | | | |
|--|--------------|--------------|---------------|
| Health Authority | 09-Mar | 1-Nov | % Change |
| IHA | 1,388 | 1,052 | -24.2% |
| FHA | 2,092 | 1,725 | -17.5% |
| VCHA | 1,227 | 931 | -24.1% |
| VIHA | 964 | 948 | -1.7% |
| NHA | 733 | 518 | -29.3% |
| PHSA | 155 | 93 | -40.0% |
| Total | 6,559 | 5,267 | -19.7% |

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BC Emergency Health Services Influenza Like Illness (ILI) Calls (as of Nov 1/23:59)

| ILI Events | | | | | | |
|--|-----------|-----------|-----------|-----------|-----------|------------------|
| Date | FHA | IHA | NHA | VCHA | VIHA | TOTAL ILI |
| Nov 1 | 67 | 39 | 12 | 32 | 30 | 180 (↓22) |
| Oct 31 | 79 | 37 | 13 | 39 | 34 | 202 (↑4) |
| Oct 30 | 73 | 34 | 15 | 40 | 36 | 198 (↑39) |
| Oct 29 | 57 | 21 | 8 | 50 | 23 | 159 (↓17) |
| Oct 28 | 67 | 18 | 13 | 48 | 30 | 176 (↑8) |
| Oct 27 | 67 | 34 | 8 | 40 | 19 | 168 (↑14) |
| Oct 26 | 52 | 31 | 12 | 37 | 22 | 154 (↓27) |
| Oct 25 | 72 | 27 | 9 | 37 | 36 | 181 (↑4) |
| Oct 24 | 61 | 28 | 10 | 50 | 28 | 177 (↓4) |
| Oct 23 | 61 | 38 | 8 | 34 | 40 | 181 (↑29) |
| Average Pre-COVID-19 ILI Events was ~6 events/week across BC | | | | | | |

BC Emergency Health Services Total Call Volumes (as of Nov 1/23:59)

| Provincial Call Volumes for BCEHS | | | | | | |
|---|------------|------------|------------|------------|-----------|--------------------|
| Date | IHA | FHA | VCHA | VIHA | NHA | TOTAL |
| Nov 1 | 291 | 522 | 324 | 297 | 90 | 1,524 (↓53) |
| Oct 31 | 269 | 508 | 390 | 302 | 108 | 1,577 (↓11) |
| Oct 30 | 271 | 527 | 360 | 309 | 121 | 1,588 (↑70) |
| Oct 29 | 277 | 484 | 358 | 301 | 98 | 1,518 (↓38) |
| Oct 28 | 299 | 498 | 371 | 301 | 87 | 1,556 (↑50) |
| Oct 27 | 263 | 516 | 354 | 262 | 111 | 1,506 (↓34) |
| Oct 26 | 289 | 515 | 351 | 282 | 103 | 1,540 (↑89) |
| Oct 25 | 254 | 497 | 334 | 275 | 91 | 1,451 (↓132) |
| Oct 24 | 283 | 491 | 433 | 287 | 89 | 1,583 (↓42) |
| Oct 23 | 339 | 526 | 344 | 296 | 120 | 1,625 (↑25) |
| Average Pre-COVID (Mar 2019) BCEHS Call Volume: 1,540/day | | | | | | |

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8-1-1 Data (as of November 1/23:59)

| Date | Calls Received | Calls Answered | Abandon Rate % | Average Wait (mins) | Max Wait of Answered (mins) | Average Handle Time (mins) |
|---|---------------------|---------------------|----------------|---------------------|-----------------------------|----------------------------|
| Nov 1 | 2,607 (↑319) | 2,475 (↑202) | 5.1% | 1.2 | 13.6 | 3.0 |
| Oct 31 | 2,288 (↓510) | 2,273 (↓521) | 0.7% | 0.2 | 4.5 | 2.7 |
| Oct 30 | 2,798 (↓474) | 2,794 (↓464) | 0.1% | 0.1 | 2.7 | 2.8 |
| Oct 29 | 3,272 (↓107) | 3,258 (↑125) | 0.4% | 0.1 | 3.1 | 2.9 |
| Oct 28 | 3,379 (↑25) | 3,133 (↓136) | 7.3% | 2.2 | 19.5 | 3.0 |
| Oct 27 | 3,354 (↓343) | 3,269 (↓283) | 2.5% | 0.6 | 6.7 | 3.1 |
| Oct 26 | 3,697 (↑1,292) | 3,552 (↑1,207) | 3.9% | 1.0 | 8.0 | 3.3 |
| Oct 25 | 2,405 (↓8) | 2,345 (↓42) | 2.5% | 0.6 | 10.7 | 2.9 |
| Oct 24 | 2,413 (↓344) | 2,387 (↓297) | 1.1% | 0.2 | 6.6 | 2.6 |
| Oct 23 | 2,757 (↓374) | 2,684 (↓46) | 2.6% | 0.6 | 9.0 | 3.0 |
| Pre-COVID-19 call volume was 1,250/day | | | | | | |

Total calls received compared to COVID-19 specific calls per day are as follows:

- Nov 1-2020 of the 2,607 calls received, 1,154 were COVID-19 related
- Oct 31-2020 of the 2,288 calls received, 1,041 were COVID-19 related
- Oct 30-2020 of the 2,798 calls received, 1,441 were COVID-19 related

Efforts to enhance capacity and meet demand include:

- 38 additional nurses added to staff complement.
- 61 Patient navigation staff added to staff complement.
- 5 Medical office assistants to support the new 8-1-1 virtual physician model. Recruitment to add additional, temporary medical office assistants is in progress.
- To date, a total of **13,840 (↑210)** calls have been referred to a virtual physician for consultation.

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Self Assessment Tool - BCCDC.com (as of Nov 1/23:59)

| Date | Distinct Users (last 24 hours) | Peak Activity (users/min) | Average Activity (users/hour) | BC-based Users |
|--------------|-----------------------------------|------------------------------|----------------------------------|-------------------|
| Nov 1 | 6,349 (↑859) | 17.6 | 264.5 | 98.3% |
| Oct 31 | 5,490 (↓2,974) | 16.6 | 228.8 | 98.3% |
| Oct 30 | 8,464 (↓1,204) | 26.5 | 352.7 | 98.3% |
| Oct 29 | 9,668 (↓883) | 29.2 | 402.8 | 98.3% |
| Oct 28 | 10,551 (↓664) | 31.7 | 439.6 | 98.3% |
| Oct 27 | 11,215 (↓477) | 40.0 | 467.3 | 98.3% |
| Oct 26 | 11,692 (↑4,985) | 36.1 | 487.2 | 98.3% |
| Oct 25 | 6,707 (↑901) | 18.5 | 279.5 | 98.3% |
| Oct 24 | 5,806 (↓2,874) | 19.8 | 241.9 | |
| Oct 23 | 8,680 (↓860) | 26.8 | 361.7 | |

BC COVID19 APP (as of Nov 1/23:59)

| Date | Total App Users |
|--------------|----------------------|
| Nov 1 | 401,142 (↑18) |
| Oct 31 | 401,124 (↑12) |
| Oct 30 | 401,112 (↑18) |
| Oct 29 | 401,094 (↑19) |
| Oct 28 | 401,075 (↑24) |
| Oct 27 | 401,051 (↑37) |
| Oct 26 | 401,014 (↑37) |
| Oct 25 | 400,977 (↑53) |
| Oct 24 | 400,924 (↑165) |
| Oct 23 | 400,759 (↑897) |

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Virtual Health Usage (Zoom and Intouch Tools) (as of Oct 27/23:59)*

* Next update is on Nov 4.

| Date (week of) | Active Virtual Health Users (by week) |
|----------------|---------------------------------------|
| Oct 19 | 7,336 (↑1,578) |
| Oct 12 | 5,758 (↓655) |
| Oct 5 | 6,413 ^a (↑1,351) |
| Sept 28 | 5,062 (↓100) |
| Sept 21 | 5,162 (↑221) |
| Sept 14 | 4,941 (↑712) |
| Sept 7 | 4,229 (↑144) |
| August 31 | 4,085 (↓50) |
| August 24 | 4,135 (↓170) |
| August 17 | 4,305 (↑24) |

- Since March 16th 28,648 users have been provisioned for virtual health licenses.

^a The numbers have changed for the week of October 5 due to the rebuild of back-end data. The data submitter verified the active user numbers with the IMITS team and changed the numbers for the week of October 5 to 6,413 active virtual health users.

Home Health Monitoring (as of Oct 30/16:00)

| Date | Total Actively Monitored COVID Patients | Total Patients Discharged since March 26 |
|--|---|--|
| Oct 30 | 458 (↓12) | 7,716 (↑33) |
| Oct 29 | 470 (↓14) | 7,683 (↑14) |
| Oct 28 | 484 (↓4) | 7,669 (↑12) |
| Oct 27 | 488 (↓6) | 7,657 (↑20) |
| Oct 26 | 494 (↑30) | 7,637 (↑34) |
| Oct 23 | 464 (↑13) | 7,603 (↑23) |
| Oct 22 | 451 (↑20) | 7,580 (↑10) |
| Oct 21 | 431 (↑8) | 7,570 (↑11) |
| Oct 20 | 423 (↑14) | 7,559 (↑11) |
| Oct 19 | 409 (↓4) | 7,548 (↑28) |
| Total COVID Patients monitored to date: 8,174 | | |

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1-888-COVID19 (as of Nov 1/23:59)

| Date | Calls Received | Calls Answered | Average Speed of Answer (Min:Sec) | Abandon Rate | Max Wait (Min:Sec) | Average Handle Time (Min:Sec) | Texts |
|--------------|-----------------|-----------------|-----------------------------------|--------------|--------------------|-------------------------------|----------|
| Nov 1 | 448 (↓1) | 445 (↑5) | 00:00 | 0.4% | 04:43 | 02:24 | 4 |
| Oct 31 | 449 (↓108) | 440 (↓108) | 00:01 | 2.0% | 07:31 | 02:37 | 0 |
| Oct 30 | 557 (↓66) | 548 (↓54) | 00:23 | 1.4% | 04:44 | 02:57 | 7 |
| Oct 29 | 623 (↑12) | 602 (↑5) | 00:46 | 3.4% | 08:44 | 02:57 | 9 |
| Oct 28 | 611 (↓94) | 597 (↓76) | 01:36 | 2.1% | 12:15 | 02:46 | 15 |
| Oct 27 | 705 (↑31) | 673 (↑5) | 01:20 | 4.5% | 04:55 | 02:43 | 26 |
| Oct 26 | 674 (↑358) | 668 (↑356) | 00:36 | 0.9% | 04:51 | 02:53 | 18 |
| Oct 25 | 316 (↓69) | 312 (↓56) | 00:00 | 0.9% | 0:05:34 | 02:28 | 0 |
| Oct 24 | 385 (↓131) | 368 (↓114) | 00:00 | 4.2% | 0:05:33 | 02:17 | 13 |
| Oct 23 | 516 (↓27) | 482 (↓49) | 00:27 | 2.1% | 04:29 | 02:46 | 15 |

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Chat Bot / Digital Assistant (as of Nov 1/17:00)

| Sessions (Measured from 17:00 to 16:59) | |
|---|-----------------------------|
| Date | Number of Sessions (to 5pm) |
| Nov 1 | 8,273 (↓4,902) |
| Oct 31 | 13,175 (↓5,505) |
| Oct 30 | 18,680 (↓1,431) |
| Oct 29 | 20,111 (↓859) |
| Oct 28 | 20,970 (↓5,295) |
| Oct 27 | 26,265 (↑8,168) |
| Oct 26 | 18,097 (↑9,258) |
| Oct 25 | 8,839 (↓3,500) |
| Oct 24 | 12,339 (↓7,286) |
| Oct 23 | 19,625 (↑1,165) |
| 2,173,928 sessions since 4pm Thursday April 10 | |

Average of **1.3** questions per session.

The top questions for the past week have been:

| Question Type | % |
|---|-------|
| When can I get my results? | 27.9% |
| How many cases in BC today? | 8.3% |
| What are the latest updates? | 3.5% |
| Can I travel out of province? | 2.9% |
| What are guidelines for planning an event? | 2.7% |
| What do I do if I was outside of Canada? | 2.3% |
| I am a healthcare worker where can I get tested? | 2.3% |
| I am having COVID-like symptoms, do I have COVID? | 2.3% |
| What are social distancing guidelines? | 2.2% |
| Should I get tested? | 2.0% |

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BC 2-1-1 Referral Line (as of Nov 1/23:59)

| Date | Incoming Calls | Calls Answered | Wait Time (Min:Sec) | Abandonment Rate | Max Wait of Answered Calls (Min:Sec) | Average Handle Time (Min:Sec) |
|--------------|----------------|----------------|---------------------|------------------|--------------------------------------|-------------------------------|
| Nov 1 | 12 (↓7) | 12 (↓7) | 0:11 | 0% | 0:33 | 5:53 |
| Oct 30 | 19 (↓10) | 19 (↓7) | 0:08 | 0% | 0:12 | 3:22 |
| Oct 29 | 29 (↓7) | 26 (↓7) | 0:11 | 10% | 0:50 | 4:56 |
| Oct 29 | 36 (↑11) | 33 (↑9) | 0:49 | 8% | 10:01 | 5:08 |
| Oct 28 | 25 | 24 (↑1) | 0:11 | 4% | 0:49 | 3:45 |
| Oct 27 | 25 (↓4) | 23 (↑1) | 0:24 | 8% | 2:45 | 3:59 |
| Oct 26 | 29 (↑17) | 22 (↑11) | 0:51 | 24% | 8:10 | 3:22 |
| Oct 25 | 12 (↓7) | 11 (↓8) | 0:45 | 8% | 4:04 | 2:03 |
| Oct 24 | 19 (↓21) | 19 (↓18) | 0:08 | 0% | 0:11 | 4:00 |
| Oct 23 | 40 (↑2) | 37 (↑4) | 1:48 | 8% | 15:47 | 8:11 |

Note: Data in table above is data recorded for Safe Seniors, Strong Communities program only and does not reflect the bc211 business activities related to other community referrals.

Service Activity to Date^[1]:

- 390,519 (985^[2]) total services provided:
 - 197,873 (394) wellness visits and needs assessments^[3]
 - 39,799 (67) grocery deliveries
 - 92,796 (374) meals prepared or packaged and delivered
 - 1,057 (1) prescriptions picked up and delivered
 - 4,256 (26) transportation services
 - 554 (0) laundry services
 - 54,184 (123) other services^[4]

Total 211 Registrations to Date:

| | bc211 Registrations | Direct Better at Home Registrations | Total |
|-------------------|---------------------|-------------------------------------|-------------|
| Seniors | 5,036 (5) | 11,291 (6) | 16,327 (11) |
| Volunteers | 7,476 (12) | 3,807 (1) | 11,283 (13) |

^[1] Manual data submission may encounter delays and result in data being restated periodically.

^[2] Added in this reporting period.

^[3] Initial contacts, virtual visits, and phone check-ins.

^[4] Other services encompass ad-hoc requests such as assistance with IT, online shopping, etc.

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Temporary Emergency Registrants (as of Oct 30/23:59)

The College of Physicians and Surgeons (CPSBC) deactivated the TER class of registration as of June 30; however, the list could be reactivated within 24-48 hours if needed and the CPSBC is open to registering physicians on a temporary emergency basis at the request of an HA where a need has been identified.

| Temporary Emergency Registrants - Physicians | | | | | | | | | | | | | | | | | |
|--|------------------|------------|---------------------|---------------------------------|---------------|----------------------|------------|----------------|----------------|---------------|---------------------------|-----------------|------------------------|------------------|----------------------|----------|---------------------------|
| Date | Family Physician | Pediatrics | Infectious Diseases | Public Health/ Preventative Med | Community Med | Medical Microbiology | Psychiatry | Anesthesiology | Internal Med * | Ophthalmology | OBGYN/ Maternal-fetal med | General Surgery | Obstetrics/ Gynecology | Occupational Med | Diagnostic Radiology | Urology | Total Registrants to Date |
| Oct 30 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Sept 30 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Aug 28 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| July 31 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| July 3 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| June 26 | 40 | 3 | 1 | 1 | 1 | 1 | 7 | 6 | 6 | 1 | 2 | 1 | 1 | 1 | 1 | 1 | 74 |
| June 19 | 40 | 3 | 1 | 1 | 1 | 1 | 7 | 6 | 6 | 1 | 2 | 1 | 1 | 1 | 1 | 1 | 74 |
| June 12 | 40 | 3 | 1 | 1 | 1 | 1 | 7 | 6 | 6 | 1 | 2 | 1 | 1 | 1 | 1 | 1 | 74 |
| June 5 | 40 | 3 | 1 | 1 | 1 | 1 | 7 | 6 | 6 | 1 | 2 | 1 | 1 | 1 | 1 | 1 | 74 |
| May 29 | 40 | 3 | 1 | 1 | 1 | 1 | 7 | 6 | 6 | 1 | 2 | 1 | 1 | 1 | 1 | 1 | 74 |

*Internal Medicine includes 1 Gastroenterology, 1 Critical Care Medicine and 1 Nephrology.

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| Temporary Emergency Registrants - Nursing | | | | | | | |
|---|--------------------------------|------------------|------------------------------|--------------------|------------------------|-----------------|---------------------------|
| Date | Licensed Practical Nurse (LPN) | Registered Nurse | Registered Psychiatric Nurse | Nurse Practitioner | Health Care Assistant* | | Total Registrants to Date |
| | | | | | HCA (New) | HCA (Temporary) | |
| Oct 30 | 97 | 567 | 6 | 1 | 2,503 | 236 | 3,410 (↑351) |
| Sept 30 | 90 | 499 | 4 | 2 | 2,230 | 234 | 3,059 (↑298) |
| Aug 28 | 87 | 466 | 4 | 2 | 1,978 | 224 | 2,761 (↑277) |
| July 31 | 83 | 452 | 5 | 2 | 1,727 | 214 | 2,484 (↑234) |
| July 3 | 79 | 441 | 5 | 2 | 1,516 | 207 | 2,250 (↑56) |
| June 26 | 78 | 439 | 4 | 2 | 1,464 | 207 | 2,194 (↑72) |
| June 19 | 77 | 439 | 4 | 2 | 1,395 | 205 | 2,122 (↑55) |
| June 12 | 78 | 439 | 4 | 4 | 1,339 | 203 | 2,067 (↑55) |
| June 5 | 79 | 440 | 4 | 4 | 1,285 | 200 | 2,012 (↑52) |
| May 29 | 80 | 438 | 4 | 4 | 1,235 | 199 | 1,960 (↑2) |

*HCA numbers reflect new temporary registrant category added April 7, 2010. Prior to April 7, HCA reporting reflected new/full HCAs only.

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| Temporary Emergency Registrants – Allied Health | | | | | | | |
|---|------------------------|----------------|-------------|---------------------|---------------------|---------------------------|---------------------------|
| Date | Midwives | Social Workers | Pharmacists | Dieticians | Physical Therapists | Occupational Therapists | Total Registrants to Date |
| Oct 30 | 0 | 62 | 41 | 10 | 0 | 0 | 113 (↑12) |
| Sept 30 | 0 | 54 | 37 | 10 | 0 | 0 | 101 (↑14) |
| Aug 28 | 0 | 43 | 34 | 10 | 0 | 0 | 87 (↑10) |
| July 31 | 0 | 34 | 33 | 10 | 0 | 0 | 77 (↑13) |
| July 3 | 0 | 26 | 28 | 10 | 0 | 0 | 64 (↓9) |
| June 26 | 9 | 26 | 28 | 10 | 0 | 0 | 73 (↑3) |
| June 19 | 9 | 24 | 27 | 10 | 0 | 0 | 70 (↑3) |
| June 12 | 9 | 21 | 27 | 10 | 0 | 0 | 67 (↓1) |
| June 5 | 10 | 21 | 27 | 10 | 0 | 0 | 68 (↑3) |
| May 29 | 10 | 19 | 26 | 10 | 0 | 0 | 65 (↑4) |
| Number of Private Practice Registrants Willing to be Redeployed - Allied Health | | | | | | | |
| Date | Occupational Therapist | | Dieticians | Physical Therapists | | Total Registrants to Date | |
| Oct 30 | 130 | | 44 | 392 | | 566 | |
| Sept 30 | 130 | | 44 | 392 | | 566 | |
| Aug 28 | 130 | | 44 | 392 | | 566 | |
| July 31 | 130 | | 44 | 392 | | 566 | |
| July 3 | 130 | | 44 | 392 | | 566 | |
| June 26 | 130 | | 44 | 392 | | 566 | |
| June 19 | 130 | | 44 | 392 | | 566 | |
| June 12 | 130 | | 44 | 392 | | 566 | |
| June 5 | 130 | | 44 | 392 | | 566 | |
| May 29 | 130 | | 44 | 392 | | 566 | |

Note:

The College of Dieticians, College of Physical Therapists and College of Occupational Therapists have emergency registration in place. The current focus is to contact registrants impacted by COVID-19 private practice closures regarding their willingness to be redeployed to work in a health authority as part of the pandemic response.

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PHO Orders

October 30, 2020: The PHO repealed and replaced the order of October 9, 2020 on [Gathering and Events](#).

October 9, 2020: The PHO repealed and replaced the order of August 7, 2020 on [Food and Liquor Serving Premises](#).

September 16, 2020: The PHO issued an order on [Registered Nurse Public Health Pharmacotherapy](#).

August 30, 2020: The Federal Chief PHO issued updates to the [Federal Quarantine Order](#) on Minimizing the Risk of Exposure to COVID-19 in Canada.

July 2, 2020: The PHO repealed and replaced the order of April 23, 2020 on [Industrial Camps](#).

May 29, 2020: The PHO issued an order on [Overnight Camps for Children and Youth](#).

May 28, 2020: The PHO repealed and replaced the PHO oral order of March 27, 2020 and the written order of April 15, 2020 on [Vending Markets](#).

May 14, 2020: The PHO cancelled the order of April 16, 2020 on [Personal Services](#).

May 14, 2020: The PHO issued an order on [Workplace COVID-19 Safety Plans](#).

May 7, 2020: The PHO issued an order on [Licensed Practical Nurse SARS-CoV-2 Swabbing](#).

April 16, 2020: The PHO confirmed and supplemented the oral order of March 21, 2020 on [Personal Services](#).

April 15, 2020: The PHO amended the order of April 10, 2020 on [Health Care Labour Adjustment](#) with respect to [Facility Staff Assignment](#).

April 14, 2020: The PHO amended the order of April 10, 2020 on [Health Care Labour Adjustment](#) with respect to [Travellers and Employers](#).

April 10, 2020: The PHO issued an order on [Health Care Labour Adjustment](#).

March 26, 2020: The PHO issued an order on [Information Collection from Long Term Care Facility Staff](#).

For other COVID-19 related notices and guidance please see the following:

[PHO COVID-19 Orders, Notices & Guidance](#)

[BCCDC COVID-19 Care Resources](#)

November 3, 2020

Daily COVID-19 Report

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Contents

| | |
|--|----|
| Case Counts (as of Nov 3/10:00) | 2 |
| Epi-Linked Probable Cases (as of Nov 3/10:00) | 3 |
| Long Term Care / Assisted Living / Independent Living / Facilities (as of Nov 3/10:00) | 4 |
| Testing Inclusive of Community Assessment Sites (as of Nov 2/23:59) | 13 |
| BCCDC Population Health Survey "Your Story, Our Future" (as of June 1/10:30am) | 13 |
| International Arrivals (as of Nov 2/23:59) | 14 |
| Occupancy Rates & ED Visits (as of Nov 2/23:59) | 15 |
| Emergency Department Visits (as of Nov 2/23:59) | 16 |
| BC Emergency Health Services Influenza Like Illness (ILI) Calls (as of Nov 2/23:59) | 17 |
| BC Emergency Health Services Total Call Volumes (as of Nov 2/23:59) | 17 |
| 8-1-1 Data (as of November 2/23:59) | 18 |
| Self Assessment Tool - BCCDC.com (as of Nov 1/23:59) | 19 |
| BC COVID19 APP (as of Nov 2/23:59) | 19 |
| Virtual Health Usage (Zoom and Intouch Tools) (as of Oct 27/23:59)* | 20 |
| Home Health Monitoring (as of Nov 2/16:00) | 20 |
| 1-888-COVID19 (as of Nov 2/23:59) | 21 |
| Chat Bot / Digital Assistant (as of Nov 2/17:00) | 22 |
| BC 2-1-1 Referral Line (as of Nov 2/23:59) | 23 |
| Temporary Emergency Registrants (as of Oct 30/23:59) | 24 |
| PHO Orders | 27 |

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Case Counts (as of Nov 3/10:00)

| Total Cases (lab confirmed and lab probable) | New Cases (last 24 hrs, incl. Epi) | Recovered Cases | Currently in Hospital | Currently in ICU (and HAU) | Mechanical Ventilated (MV) | Deaths |
|--|---|--------------------|--------------------------|----------------------------------|----------------------------------|----------|
| 15,543 (↑295 ^a) | 299 | 12,430 (↑223) | 92 (↑2) | 22 (↑3) | 12 | 272 (↑3) |

FHA:

| Total Cases | New Cases (last 24 hrs, incl. Epi) | Recovered Cases | Currently in Hospital | Currently in ICU (and HAU) | Mechanical Ventilated (MV) | Deaths |
|----------------------------|---|--------------------|--------------------------|----------------------------------|----------------------------------|----------|
| 9,120 (↑182 ^a) | 185 | 6,798 (↑153) | 50 (↓3) | 11 (↓1) | 5 (↓2) | 123 (↑1) |

IHA:

| Total Cases | New Cases (last 24 hrs, incl. Epi) | Recovered Cases | Currently in Hospital | Currently in ICU (and HAU) | Mechanical Ventilated (MV) | Deaths |
|-------------------------|---|--------------------|--------------------------|----------------------------------|----------------------------------|--------|
| 748 (↑10 ^a) | 11 | 690 (↑16) | 0 | 0 | 0 | 3 |

VIHA:

| Total Cases | New Cases (last 24 hrs, incl. Epi) | Recovered Cases | Currently in Hospital | Currently in ICU (and HAU) | Mechanical Ventilated (MV) | Deaths |
|-------------|---|--------------------|--------------------------|----------------------------------|----------------------------------|--------|
| 264 (↑5) | 5 | 246 | 0 | 0 | 0 | 6 |

NHA:

| Total Cases | New Cases (last 24 hrs, incl. Epi) | Recovered Cases | Currently in Hospital | Currently in ICU (and HAU) | Mechanical Ventilated (MV) | Deaths |
|-------------|---|--------------------|--------------------------|----------------------------------|----------------------------------|--------|
| 392 (↑3) | 3 | 401 (↑16) | 0 | 0 | 0 | 3 |

VCHA:

| Total Cases | New Cases (last 24 hrs, incl. Epi) | Recovered Cases | Currently in Hospital | Currently in ICU (and HAU) | Mechanical Ventilated (MV) | Deaths |
|-------------|---|--------------------|--------------------------|----------------------------------|----------------------------------|----------|
| 4,930 (↑95) | 95 | 4,212 (↑38) | 42 (↑5) | 11 (↑4) | 7 (↑2) | 137 (↑2) |

Out of Canada:

| Total Cases | New Cases (last 24 hrs, incl. Epi) | Recovered Cases | Currently in Hospital | Currently in ICU (and HAU) | Mechanical Ventilated (MV) | Deaths |
|-------------|---|--------------------|--------------------------|----------------------------------|----------------------------------|--------|
| 89 | 0 | 83 | 0 | | | 0 |

^a The remaining 4 cases are epi-linked (3 FHA and 1 IHA).

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Epi-Linked Probable Cases (as of Nov 3/10:00)

Total Cases, inclusive of Epi-linked Cases

15,800 (↑299)

| Total Epi-linked Cases by Region | | | | | | | |
|----------------------------------|-----------------|----------------|--------|---------|---------|----------------|-----------------|
| Date | FHA | IHA | VIHA | NHA | VCH | Out of Canada* | Total |
| Nov 3 | 114 (↑3) | 40 (↑1) | 6 | 33 | 63 | 1 | 257 (↑4) |
| Oct 31 ^a | 111 (↑1) | 39 (↑2) | 6 | 33 (↑1) | 63 (↑3) | 1 | 253 (↑7) |
| Oct 30 | 110 (↑1) | 37 (↑2) | 6 | 32 (↑1) | 60 (↑1) | 1 | 246 (↑5) |
| Oct 29 | 109 (↑2) | 35 (↑1) | 6 (↑1) | 31 | 59 | 1 | 241 (↑4) |
| Oct 28 | 107 (↑1) | 34 (↑1) | 5 | 31 | 59 (↑2) | 1 | 237 (↑4) |
| Oct 27 | 106 (↑2) | 33 | 5 | 31 | 57 | 1 | 233 (↑2) |
| Oct 26 | 104 (↑7) | 33 (↑1) | 5 | 31 (↑1) | 57 (↑2) | 1 | 231 (↑11) |
| Oct 23 | 97 (↑5) | 32 | 5 | 30 | 55 | 1 | 220 (↑5) |
| Oct 22 | 92 | 32 | 5 | 30 | 55 (↑1) | 1 | 215 (↑1) |
| Oct 21 | 92 (↓1) | 32 (↓1) | 5 | 30 (↑3) | 54 | 1 | 214 (↑1) |

* Section contains non-residents (e.g., temporary foreign workers, or travelers) who were Epi-linked or have been provided an epi-probable diagnosis of COVID-19 while in BC.

^a The epi-linked cases have been assigned to Oct 31, as a breakdown of epi-linked by day is not provided over the weekend.

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Long Term Care / Assisted Living / Independent Living / Facilities (as of Nov 3/10:00)

Total Cases:

Reported Outbreaks

- Three new outbreaks have been reported since yesterday (Belvedere Care Centre – FHA; Capella Dance Academy – FHA; Rotary Manor – NHA).
- No outbreaks have been declared over since yesterday.
- There are currently 36 (↑3) active outbreaks.
- There have been 155 (↑3) total outbreaks reported since January 1, 2020.

Outbreaks in Care Facilities

- 127 (↑2) were reported in care facilities (87 (↑2) LTCF, 19 acute, 11 assisted living, 7 independent living, 1 other residential facility, 2 group home).
 - 29 (↑2) are currently active.
 - Two new outbreaks have been reported since yesterday (Belvedere Care Centre – FHA; Rotary Manor – NHA).
 - No outbreaks have been declared over since yesterday.
 - Total outbreaks:
 - 84 (↑1) in FHA, 39 in VCH, 3 in IHA, 1 in NHA
 - 98 have been declared over (65 FHA, 31 VCH, 2 IHA)
 - Total cases:
 - 1,103 (↑15) cases (636 (↑5) residents and 467 (↑10) staff/other) and 187 (↑2) deaths (all in residents)
 - 15 new cases (5 resident and 10 staff/other) and 2 new deaths (residents) since yesterday

Outbreaks in school/daycare settings

- 1 outbreak^a was reported in a school /daycare setting (1 school)
 - 1 is currently active.
 - No new outbreaks have been reported since yesterday
 - No outbreaks have been declared over since yesterday
 - Total outbreaks:
 - 1 in IHA
 - 0 have been declared over
 - Total cases:
 - 16 cases (10 students and 6 staff/other) and 0 deaths
 - No new cases and no new deaths have been reported since yesterday

^a School/Daycare Cluster: A cluster is considered as two or more confirmed cases within a 14-day period, with evidence of transmission occurring within the school. Clusters do not require additional measures to be implemented to prevent further transmission of COVID-19.

School/Daycare Outbreak: An outbreak is considered as multiple confirmed cases within a 14-day period, with evidence of ongoing transmission occurring within the school and the school medical health officer has determined additional measures may be required to prevent further transmission of COVID-19.

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Outbreaks in Other Settings

- **27 (↑1)** were reported in other settings (16 workplaces, 4 workplace/communal living, 3 correctional facilities, 1 conference, 1 shelter, 1 religious' institution), and **1 other**.
 - **6 (↑1) are currently active.**
 - **One new outbreak has been reported since yesterday (Capella Dance Academy – FHA)**
 - No outbreaks have been declared over since yesterday
 - Total outbreaks:
 - **15 (↑1)** in FHA, 7 in IHA, 1 in VCH, 4 Provincial
 - 21 have been declared over (11 FHA, 6 IHA, 1 VCH, 3 Provincial)
 - Total cases:
 - **702 (↑37) cases (152 (↑30) residents/students and 550 (↑7) staff/other)** and 2 deaths (1 resident and 1 staff/other)
 - **37 new cases (30 residents/students and 7 staff/other)** and no new deaths reported since yesterday.

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Provincial/Interprovincial Outbreaks:

| Provincial/Interprovincial Outbreaks | | |
|--------------------------------------|-----------------------|--------------|
| Facility Name | Total Confirmed Cases | Total Deaths |
| 1. Suncor Firebag Oil Sands | 6 (↑1) Staff/other | 0 |

| Provincial/Interprovincial Outbreaks - Declared Over | | |
|--|-----------------------|--------------|
| Facility Name | Total Confirmed Cases | Total Deaths |
| 1. Pacific Dental Conference | 87 Staff/Other | 1 |
| 2. Kearl Lake, Workplace/Communal Living | 28 Staff/Other | 0 |
| 3. Teck Coal Mine | 1 Staff/other | 0 |

Individual Facilities VCHA:

| VCHA: Long Term Care / Assisted Living / Independent Living | | | | | | |
|---|-----------------|--------|-----------------|--------|-----------------------|--------------|
| Facility Name | Residents | | Staff | | Totals | |
| | Confirmed Cases | Deaths | Confirmed Cases | Deaths | Total Confirmed Cases | Total Deaths |
| 1. Banfield Pavilion – 4 th Floor West | 5 | 0 | 2 | 0 | 7 | 0 |
| 2. Haro Park Centre, entire facility, LTCF | 15 | 1 | 7 | 0 | 22 | 1 |
| 3. Royal Arch Masonic Home 3, LTCF | 19 (↑1) | 3 | 14 (↑4) | 0 | 33 (↑5) | 3 |
| 4. Three Links Care Centre, LTCF | 15 | 3 (↑2) | 8 (↑1) | 0 | 23 (↑1) | 3 (↑2) |
| 5. Lakeview Care Centre, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 6. Louis Brier Home and Hospital, LTCF | 0 | 0 | 5 (↑3) | 0 | 5 (↑3) | 0 |
| 7. Hamilton Village Care Centre, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |

| VCHA: Acute Sites | | | | | | |
|-------------------|-----------------|--------|-----------------|--------|-----------------------|--------------|
| Facility Name | Residents | | Staff | | Totals | |
| | Confirmed Cases | Deaths | Confirmed Cases | Deaths | Total Confirmed Cases | Total Deaths |
| None at this time | - | - | - | - | - | - |

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| VCHA: The outbreaks in the following facilities have been declared over | | | | | | |
|---|-----------------|--------|-----------------|--------|-----------------------|--------------|
| Facility Name | Residents | | Staff | | Totals | |
| | Confirmed Cases | Deaths | Confirmed Cases | Deaths | Total Confirmed Cases | Total Deaths |
| 1. St. Paul's Hospital 8A | 1 | 0 | 5 | 0 | 6 | 0 |
| 2. Arbutus Care Centre, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 3. Richmond Lions Manor – Bridgeport LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 4. Joseph & Rosalie Segal Family Health Centre | 0 | 0 | 2 | 0 | 2 | 0 |
| 5. South Granville Park Lodge, LTCF | 9 | 2 | 9 | 0 | 18 | 2 |
| 6. German Canadian Benevolent Society Home, LTCF ^a | 0 | 0 | 1 | 0 | 1 | 0 |
| 7. Little Mountain, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 8. Inglewood, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 9. Villa Cathay, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 10. Hollyburn House, LTCF | 1 | 0 | 0 | 0 | 1 | 0 |
| 11. Central City Lodge, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 12. Lynn Valley, LTCF | 53 | 20 | 26 | 0 | 79 | 20 |
| 13. Windermere Care Centre, LTCF | 2 | 1 | 12 | 0 | 14 | 1 |
| 14. Lions Gate Hospital (6E & NCU/7E), Acute ^b | 15 | 8 | 13 | 0 | 28 | 8 |
| 15. Richmond Hospital (2S) | 4 | 2 | 2 | 0 | 6 | 2 |
| 16. Haro Park, LTCF | 55 | 13 | 34 | 0 | 89 | 13 |
| 17. Evergreen House, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 18. Amica Edgemont, LTCF | 9 | 3 | 10 | 0 | 19 | 3 |
| 19. Royal Arch Masonic Home, LTCF | 26 | 12 | 11 | 0 | 37 | 12 |
| 20. Berkley Care Centre, LTCF | 12 | 5 | 13 | 0 | 25 | 5 |
| 21. St. Paul's Hospital, NICU | 0 | 0 | 0 | 0 | 0 | 0 |
| 22. Holy Family Hospital | 53 | 21 | 35 | 0 | 88 | 21 |
| 23. Holy Family Hospital, Neighborhood 2 – LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 24. Royal Arch Masonic Home 2, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 25. OPAL by Element, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 26. Yaletown House, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 27. Banfield Pavilion – 4 th Floor West and 4 th floor East | 0 | 0 | 2 | 0 | 2 | 0 |
| 28. Yaletown House, 2 nd Floor, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 29. Weinberg Residence, Multi-Level Care, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 30. Point Grey Hospital, LTCF | 15 | 7 | 7 | 0 | 22 | 7 |

^a Previously reported as “German Canadian House”

^b Previously reported as “Lions Gate Hospital (Unit 6 East)”

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| VCHA: Other Shared Living / Workplace | | |
|---------------------------------------|-----------------------|--------------|
| Facility Name | Total Confirmed Cases | Total Deaths |
| No New Facilities | - | - |

Individual Facilities FHA:

| FHA: Long Term Care / Assisted Living / Independent Living/ Acquired Brain Injury Unit | | | | | | |
|--|-----------------|--------|-----------------|--------|-----------------------|--------------|
| Facility Name | Residents | | Staff | | Totals | |
| | Confirmed Cases | Deaths | Confirmed Cases | Deaths | Total Confirmed Cases | Total Deaths |
| 1. Agassiz Seniors Community | 0 | 0 | 2 | 0 | 2 | 0 |
| 2. Amenida Seniors Community | 0 | 0 | 2 | 0 | 2 | 0 |
| 3. Queens Park Care Centre | 0 | 0 | 1 | 0 | 1 | 0 |
| 4. Peace Portal Seniors Village, LTCF | 12 | 2 | 4 | 0 | 16 | 2 |
| 5. Rosemary Height Seniors Village, LTCF | 4 | 1 | 2 | 0 | 6 | 1 |
| 6. Evergreen Baptist Care Society, LTCF | 0 | 0 | 3 | 0 | 3 | 0 |
| 7. Fair Haven Homes Burnaby Lodge, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 8. Laurel Place, LTCF | 0 | 0 | 2 | 0 | 2 | 0 |
| 9. Fellburn Care Center, LTCF | 29 | 1 | 8 (↑1) | 0 | 37 (↑1) | 1 |
| 10. St. Michael's Centre, LTCF | 1 | 0 | 3 | 0 | 4 | 0 |
| 11. Mayfair Terrace Retirement Residence, LTCF | 1 | 0 | 0 | 0 | 1 | 0 |
| 12. The Gateway Assisted Living For Seniors | 0 | 0 | 1 | 0 | 1 | 0 |
| 13. PICS Assisted Living 2 | 0 | 0 | 1 | 0 | 1 | 0 |
| 14. Yaletown House 3, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 15. Hawthorne Seniors Care Community, Assisted living | 18 (↑3) | 0 | 1 | 0 | 19 (↑3) | 0 |
| 16. Good Samaritan Delta View Care Center 2, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 17. CareLife Fleetwood, LTCF | 0 | 0 | 2 | 0 | 2 | 0 |
| 18. NEW - Belvedere Care Centre, LTCF | 1 (↑1) | 0 | 0 | 0 | 1 (↑1) | 0 |

| FHA: Acute Sites | | | | | | |
|--------------------------------|-----------------|--------|-----------------|--------|-----------------------|--------------|
| Facility Name | Residents | | Staff | | Totals | |
| | Confirmed Cases | Deaths | Confirmed Cases | Deaths | Total Confirmed Cases | Total Deaths |
| 1. Surrey Memorial Hospital-5W | 9 | 2 | 3 | 0 | 12 | 2 |

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| | | | | | | |
|--|---|---|---|---|---|---|
| 2. Queen's Park Hospital unit 3C NMSK 2 | 1 | 0 | 0 | 0 | 1 | 0 |
|--|---|---|---|---|---|---|

| FHA: Correctional Facilities | | | | | | |
|------------------------------|-----------------|--------|-----------------|--------|-----------------------|--------------|
| Facility Name | Residents | | Staff | | Totals | |
| | Confirmed Cases | Deaths | Confirmed Cases | Deaths | Total Confirmed Cases | Total Deaths |
| None at this time | - | - | - | - | - | - |

| FHA: Other Shared Living / Workplace | | |
|--|---|--------------|
| Facility Name | Total Confirmed Cases | Total Deaths |
| 1. MSJ Distribution at Valhalla Distribution | 31 Staff/other | 0 |
| 2. Coast Spas Manufacturing | 17 Staff/other | 0 |
| 3. Pace Processing | 33 (↑1) Staff/other | 0 |
| 4. NEW – Capella Dance Academy | 30 (↑30) student cases 5 (↑5) staff/ other cases | 0 |

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FHA: The outbreaks in the following facilities have been declared over

| Facility Name | Residents | | Staff | | Totals | |
|--|-----------------|--------|-----------------|--------|-----------------|--------------|
| | Confirmed Cases | Deaths | Confirmed Cases | Deaths | Total Confirmed | Total Deaths |
| 1. Cherington Place | 7 | 3 | 5 | 0 | 12 | 3 |
| 2. Evergreen Hamlets - LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 3. Rideau Retirement Centre – LTCF | 1 | 0 | 0 | 0 | 1 | 0 |
| 4. Mission Memorial Hospital – MM-2S | 9 | 1 | 5 | 0 | 14 | 1 |
| 5. Langley Memorial Hospital long term care – Maple Hill | 1 | 1 | 2 | 0 | 3 | 1 |
| 6. Tabor Home | 1 | 1 | 0 | 0 | 1 | 1 |
| 7. Langley Lodge, LTCF | 51 | 26 | 16 | 0 | 67 | 26 |
| 8. New World Technologies | 0 | 0 | 3 | 0 | 3 | 0 |
| 9. Valhaven, LTCF | 3 | 1 | 6 | 0 | 9 | 1 |
| 10. Maersk Co Distributing | 0 | 0 | 2 | 0 | 2 | 0 |
| 11. Nature's Touch Frozen Fruits | 0 | 0 | 5 | 0 | 5 | 0 |
| 12. Oppenheimer Group | 0 | 0 | 4 | 0 | 4 | 0 |
| 13. Delta View, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 14. Evergreen Heights Complex, Assisted Living | 1 | 0 | 0 | 0 | 1 | 0 |
| 15. The Harrison at Elim Village, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 16. Shaughnessy Care Center, LTCF | 1 | 1 | 2 | 0 | 3 | 1 |
| 17. Amica Retirement Home, LTCF (White Rock) | 0 | 0 | 1 | 0 | 1 | 0 |
| 18. Langley Lodge, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 19. Langley Gardens, LTCF | 3 | 0 | 3 | 0 | 6 | 0 |
| 20. Guildford Seniors Village, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 21. MSA Manor, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 22. Swedish Canadian Manor, Assisted Living | 11 | 3 | 2 | 0 | 13 | 3 |
| 23. Cedarbrook Chateau, Independent Living | 3 | 0 | 2 | 0 | 5 | 0 |
| 24. Ridge Meadows Hospital (Medicine unit 3N), Acute | 11 | 4 | 1 | 0 | 12 | 4 |
| 25. MSA (Rehab Unit WP1W), Acute (includes Worthington Pavilion) | 10 | 4 | 6 | 0 | 16 | 4 |
| 26. Dufferin Care Centre, LTCF | 14 | 4 | 8 | 0 | 22 | 4 |
| 27. Ridge Meadows Hospital (Rehab AM) | 7 | 2 | 5 | 0 | 12 | 2 |
| 28. Ridge Meadows Hospital (Unit 3W) | 3 | 1 | 0 | 0 | 3 | 1 |
| 29. United Poultry ³ | 0 | 0 | 36 | 0 | 36 | 0 |
| 30. Mission Institution Medium Security Correctional Facility | 121 | 1 | 13 | 0 | 134 | 1 |
| 31. Residence at Clayton Heights, Acquired Brain Injury Unit | 3 | 2 | 2 | 0 | 5 | 2 |
| 32. Chartwell Willow, LTCF | 15 | 2 | 5 | 0 | 20 | 2 |
| 33. Eden Care Centre, LTCF | 8 | 1 | 0 | 0 | 8 | 1 |
| 34. Abbotsford Regional Hospital AB-4YICU & AB-4YHAU | 1 | 0 | 10 | 0 | 11 | 0 |
| 35. Worthington Pavilion, LCTF | 2 | 1 | 5 | 0 | 7 | 1 |
| 36. The Cedars in Mission, ALF | 1 | 0 | 0 | 0 | 1 | 0 |
| 37. New Vista Society, LTCF | 5 | 1 | 1 | 0 | 6 | 1 |
| 38. Superior Poultry | 0 | 0 | 61 | 0 | 61 | 0 |
| 39. Fraser Valley Specialty Poultry | 0 | 0 | 7 | 0 | 7 | 0 |
| 40. Beresford Warming Centre | 0 | 0 | 3 | 0 | 3 | 0 |
| 41. Nicola Lodge | 1 | 0 | 0 | 0 | 1 | 0 |
| 42. Fraser Valley Packers | 0 | 0 | 81 | 0 | 81 | 0 |

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| Facility Name | Residents | | Staff | | Totals | |
|---|-----------------|--------|-----------------|--------|-----------------|--------------|
| | Confirmed Cases | Deaths | Confirmed Cases | Deaths | Total Confirmed | Total Deaths |
| 43. Dania Home – Long Term Care Facility | 0 | 0 | 1 | 0 | 1 | 0 |
| 44. Maple Ridge Seniors Village – LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 45. Langley Memorial Hospital - 2N | 2 | 0 | 0 | 0 | 2 | 0 |
| 46. Derby Manor – Independent Living | 0 | 0 | 1 | 0 | 1 | 0 |
| 47. George Derby Centre | 3 | 1 | 4 | 0 | 7 | 1 |
| 48. Czorny Alzheimer's Centre | 0 | 0 | 1 | 0 | 1 | 0 |
| 49. MSA Manor 2 | 1 | 0 | 0 | 0 | 1 | 0 |
| 50. Queen's Park 3C-NMSK, Acute Care | 9 | 1 | 1 | 0 | 10 | 1 |
| 51. Bear Creek Villa | 1 | 0 | 0 | 0 | 1 | 0 |
| 52. Normanna – LTCF | 0 | 0 | 1 | 0 | 0 | 0 |
| 53. Loblaws Warehouse | 0 | 0 | 20 | 0 | 20 | 0 |
| 54. Surrey Memorial Hospital – SM-T72 | 2 | 1 | 2 | 0 | 4 | 1 |
| 55. Burnaby Hospital BH-3C | 1 | 0 | 5 | 0 | 6 | 0 |
| 56. Milieu Children and Family Services Society | 6 | 0 | 13 | 0 | 19 | 0 |
| 57. New Vista Care Centre | 26 | 11 | 18 | 0 | 44 | 11 |
| 58. Kin Village | 3 | 1 | 1 | 0 | 4 | 1 |
| 59. Peace Arch Hospital-5N | 1 | 0 | 0 | 0 | 1 | 0 |
| 60. White Rock Seniors Village, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 61. Harrison West at Elm Village | 0 | 0 | 1 | 0 | 1 | 0 |
| 62. Chartwell Crescent Gardens, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 63. Langley Lodge 3, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 64. George Derby Centre 2 | 0 | 0 | 1 | 0 | 1 | 0 |
| 65. Good Samaritan Delta View Care Centre - LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 66. PICS Assisted Living | 0 | 0 | 1 | 0 | 1 | 0 |
| 67. Chartwell Carrington House Retirement Residence, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 68. Thornebridge Gardens | 3 | 0 | 3 | 0 | 6 | 0 |
| 69. Delta Hospital 2S and 2N | 18 | 6 | 26 | 0 | 44 | 6 |
| 70. Dr. Al Hogg Pavilion, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 71. Zion Park Manor, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 72. Good Samaritan Victoria Heights, Assisted living | 0 | 0 | 1 | 0 | 1 | 0 |
| 73. Sunset Manor, Assisted living | 0 | 0 | 1 | 0 | 1 | 0 |
| 74. The Village Langley | 0 | 0 | 1 | 0 | 1 | 0 |
| 75. Fort Langley Seniors Community, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 76. Baillie House, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 77. J&L Beef | 0 | 0 | 47 | 0 | 47 | 0 |

^a Three of these cases live in Fraser Health and are reported under Fraser Health Totals.

Individual Facilities IHA:

| IHA: Long Term Care / Assisted Living / Independent Living | | | | | | |
|--|-----------------|--------|-----------------|--------|-----------------------|--------------|
| Facility Name | Residents | | Staff | | Totals | |
| | Confirmed Cases | Deaths | Confirmed Cases | Deaths | Total Confirmed Cases | Total Deaths |
| Okanagan Men's Centre ^a | 3 | 0 | 4 | 0 | 7 | 0 |

^a The type of facility was changed to Group home (community living) due to data correction.

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| IHA: Correctional Facilities | | | | | | |
|------------------------------|-----------------|--------|-----------------|--------|-----------------------|--------------|
| Facility Name | Residents | | Staff | | Totals | |
| | Confirmed Cases | Deaths | Confirmed Cases | Deaths | Total Confirmed Cases | Total Deaths |
| None at this time | | | | | | |

| IHA: Other Shared Living/ Workplace | | |
|-------------------------------------|-----------------------|--------------|
| Facility Name | Total Confirmed Cases | Total Deaths |
| Tim Hortons, Merritt | 15 staff/other | 0 |

| IHA: Active reported clusters or outbreaks in school/ daycare settings ^a | | | | |
|---|---------------|-----------------------|-------------------------|------------------------------|
| School/ Daycare Name | HA reporting: | Total Number of Cases | Number of student cases | Number of staff/ other cases |
| École L'Anse-au-Sable, School | Outbreak | 16 | 10 | 6 |

^a Cases include lab-confirmed, lab-probable and epi-linked cases. Case definitions can be found at: [http://www.bccdc.ca/health-professionals/clinical-resources/case-definitions/covid-19-\(novel-coronavirus\)](http://www.bccdc.ca/health-professionals/clinical-resources/case-definitions/covid-19-(novel-coronavirus)).

| IHA: The outbreaks in the following facilities have been <u>declared over</u> | | | | | | |
|---|-----------------|--------|-----------------|--------|-----------------------|--------------|
| Facility Name | Residents | | Staff | | Totals | |
| | Confirmed Cases | Deaths | Confirmed Cases | Deaths | Total Confirmed Cases | Total Deaths |
| 1. Calvary Chapel Church | 0 | 0 | 7 | 0 | 7 | 0 |
| 2. Krazy Cherry Farm | 0 | 0 | 4 | 0 | 4 | 0 |
| 3. Okanagan Correctional Centre High Security | 1 | 0 | 0 | 0 | 1 | 0 |
| 4. Kootenay Street Village | 0 | 0 | 1 | 0 | 1 | 0 |
| 5. Hawthorn Park/Orchard Manor, LTCF | 0 | 0 | 1 | 0 | 1 | 0 |
| 6. Byland Nursery, Workplace/Communal living | 0 | 0 | 23 | 0 | 23 | 0 |
| 7. Okanagan Correctional Centre 2 | 0 | 0 | 7 | 0 | 7 | 0 |
| 8. Fed Ex Office (Kelowna Airport Area) | - | - | 3 | 0 | 3 | 0 |

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Individual Facilities NHA:

| IHA: Long Term Care / Assisted Living / Independent Living | | | | | | |
|--|-----------------|--------|-----------------|--------|-----------------------|--------------|
| Facility Name | Residents | | Staff | | Totals | |
| | Confirmed Cases | Deaths | Confirmed Cases | Deaths | Total Confirmed Cases | Total Deaths |
| 1. NEW – Rotary Manor | 0 | 0 | 1 (↑1) | 0 | 1 (↑1) | 0 |

Testing Inclusive of Community Assessment Sites (as of Nov 2/23:59)

| Total Patient Tests Completed ^{a,b} | Tested Non-Positive ^c | Tested Positive ^c | Patient Samples Pending | Projected Testing Capacity for Today |
|--|----------------------------------|------------------------------|-------------------------|--------------------------------------|
| 857,115 (↑4,848) | 841,572 (↑4,553) | 15,543 (↑295) | 4,597 (↑1,690) | 16,233 (↑48) |

^a Total tests completed are reported by the BCCDC and **include** tests with invalid lab codes (failed tests, distinct from indeterminate tests which are weak positives).

^b The change in total tests from day-to-day **only includes** valid tests and these numbers are reflected on the BCCDC Dashboard website.

^c This column reflects the number of **individuals** who have tested positive (lab confirmed and lab probable).

BCCDC Population Health Survey “Your Story, Our Future” (as of June 1/10:30am)

This survey is now closed. No further submissions will occur.

| Date | Surveys Completed to Date |
|--------|---------------------------|
| June 1 | 356,196 |
| May 30 | n/a |
| May 29 | n/a |
| May 28 | n/a |
| May 27 | 328,618 |
| May 25 | 313,350 |
| May 23 | 305,000 |
| May 22 | n/a |

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International Arrivals (as of Nov 2/23:59)

| Arrivals by Method | | | |
|---------------------------|---------------------|-----------------------|--------------------|
| Description | Oct 26– Nov 1 | Previous Week's Total | YTD since April 10 |
| Total Air Arrivals | 3,316 | 3,758 | 116,358 |
| Total Land Passengers | 1142 | 1,188 | 65,699 |
| Total Marine Crossings | 3 | 9 | 227 |
| Total Unknown Entry Point | 84 | 118 | 3,316 |
| Total Arrivals | 4,452 (↓621) | 5,073 (↓997) | 185,507 |

| Self Isolation Plan | | | |
|-------------------------------------|----------------|-------------------|--------------------|
| Description | Daily Total | Previous 24 hours | YTD Since April 10 |
| SI Plan No Support Required | 62 | 57 | 38,278 |
| SI Plan Support Required | - | - | 2,676 |
| Total Registered¹ | 62 (↑5) | 57 | 40,954 |

¹SI Plans as of April 11th including the future travel registered plans. One SI Plan is completed for each family/group travelling. Does not include April 8-11th as those are from interim process and are being cleaned up and reconciled. Support required indicates support for accommodation and supplies (medication, groceries, etc.).

| Accommodations Required* | | | |
|---|-------------|-------------------|--------------------|
| Description | Daily Total | Previous 24 hours | YTD Since April 10 |
| Currently in Provincial YVR Accommodation | - | - | 109 |
| Currently in Provincial Land Accommodation (Canadian Red Cross) | - | - | 48 |
| Total Provided Accommodation | - | - | 157 |

*Tracking and reporting accommodations has moved to the Federal Government of Canada and is not being updated on the Daily Minister's Report at this time. Efforts are being made to collect accommodations data for future reporting.

| Follow-Up Calls | | | |
|--|--------------|-------------------|--------------------|
| Description | Daily Total | Previous 24 hours | YTD Since April 10 |
| Calls Confirmed SI plan being followed | 259 | - | 108,400 |
| Call not answered | 1,061 | - | 109,944 |
| Referred to 811/APP | 5 | - | 444 |
| Referred to PSSG | 1 | - | 8,602 |
| Referred to Tier 2 for follow-up | 11 | - | 14,667 |
| Total Citizen Calls² | 2,163 | - | 235,027 |

² The Total Citizen Calls is a direct count from the Service BC system. The total is not a sum of the other rows; as an example, a referral to 811 can be a Confirmed SI plan call and a tier 2 call at the same time.

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| Temporary Foreign Workers | | | |
|---------------------------------|-------------|-------------------|--------------------|
| Description | Daily Total | Previous 24 hours | YTD Since April 10 |
| Total Temporary Foreign Workers | - | 2 | 4,741 |

Occupancy Rates & ED Visits (as of Nov 2/23:59)

| | Pre-COVID-19 Response Occupancy Rate (Dec 12 2019) | Current Occupancy Rate Snapshot | Change in Occupancy Rate | Total Vacant Beds* | Total Beds | Total Adult Critical Care Beds | Adult Critical Care Bed Occupancy Rate | Total Vacant Adult Critical Care Beds | ED Visits (past 24 hours) |
|------------------|--|---------------------------------|--------------------------|--------------------|------------|--------------------------------|--|---------------------------------------|---------------------------|
| IHA ^a | 102.9% | 94.0% | -8.9% | 86 | 1,445 | 84 | 83.3% | 14 | 1,232 |
| FHA | 106.9% | 62.3% | -44.6% | 1,476 | 3,918 | 268 | 42.9% | 153 | 1,817 |
| VCHA | 100.5% | 86.5% | -14.0% | 316 | 2,343 | 184 | 69.0% | 57 | 958 |
| VIHA | 106.6% | 91.7% | -14.9% | 157 | 1,901 | 73 | 78.1% | 16 | 1,057 |
| NHA | 105.0% | 60.0% | -45.0% | 342 | 855 | 58 | 36.2% | 37 | 632 |
| PHSA | 73.8% | 61.5% | -12.3% | 270 | 701 | 28 | 21.4% | 22 | 93 |
| BC Total | 103.5% | 76.3% (↑1.8%) | -27.2% | 2,647 (↓194) | 11,163 | 695 | 57.0% (↑3.2%) | 299 (↓22) | 5,789 (↑522) |
| Previous Totals | | | | | | | | | |
| Nov 1 | 103.5% | 74.5% (↓0.2%) | -29.0% | 2,841 (↑22) | 11,163 | 695 | 53.8% (↓3.3%) | 321 (↑23) | 5,267 (↓129) |
| Oct 30 | 103.5% | 74.7% (↓1.8%) | -28.8% | 2,819 (↑201) | 11,163 | 695 | 57.1% (↓1.7) | 298 (↑12) | 5,396 (↓1) |
| Oct 29 | 103.5% | 76.5% (↓0.6%) | -27.0% | 2,618 (↑57) | 11,163 | 695 | 58.8% (↓1.6%) | 286 (↑11) | 5,397 (↑6) |
| Oct 28 | 103.5% | 77.1% (↑0.1) | -26.4% | 2,561 (↓5) | 11,163 | 695 | 60.4% (↑2.7%) | 275 (↓12) | 5,391 (↑293) |
| Oct 27 | 103.5% | 77.0% (↑1.0%) | -26.5% | 2,566 (↓115) | 11,163 | 695 | 58.7% (↑2.3%) | 287 (↓16) | 5,098 (↓488) |
| Oct 26 | 103.5% | 76.0% (↑2.1%) | -27.5% | 2,681 (↓229) | 11,163 | 695 | 56.4% (↑2.2%) | 303 (↓15) | 5,586 (↑535) |
| Oct 25 | 103.5% | 73.9% | -29.6% | 2,910 (↑2) | 11,163 | 695 | 54.2% (↓0.6%) | 318 (↑4) | 5,051 (↓98) |
| Oct 23 | 103.5% | 73.9% (↓2.8%) | -29.6% | 2,908 (↑312) | 11,163 | 695 | 54.8% (↓2.8%) | 314 (↑19) | 5,149 (↓117) |
| Oct 22 | 103.5% | 76.7% (↓0.4%) | -26.8% | 2,596 (↑45) | 11,163 | 695 | 57.6% (↑0.3%) | 295 (↓2) | 5,266 (↓81) |

*Excludes Critical Care NICU Bassinets

^a 6 Critical Care beds in IHA are currently counted as ICU/HAU, however they can only function as HAU and cannot function as ICU

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| Current Neonatal Bassinet Occupancy Rate | | | |
|--|-------------------------------|--|--------------------------------------|
| Health Authority | Total Critical Care Bassinets | Critical Care Bassinets Occupancy Rate | Total Vacant Critical Care Bassinets |
| IHA | 14 | 164.3% | -9 |
| FHA | 112 | 48.2% | 58 |
| VCHA | 21 | 42.9% | 12 |
| VIHA | 31 | 83.9% | 5 |
| NHA | 8 | 112.5% | -1 |
| PHSA | 70 | 71.4% | 20 |
| BC Total | 256 | 66.8% | 85 (↑1) |
| Previous Totals | | | |
| Nov 1 | 256 | 67.2% | 84 (↓11) |
| Oct 30 | 256 | 62.9% | 95 (↓4) |
| Oct 29 | 256 | 61.3% | 99 (↑4) |
| Oct 28 | 256 | 62.9% | 95 (↓1) |
| Oct 27 | 256 | 62.5% | 96 (↓6) |
| Oct 26 | 256 | 60.2% | 102 (↓6) |
| Oct 25 | 256 | 57.8% | 108 (↑3) |
| Oct 23 | 256 | 59.0% | 105 (↑7) |
| Oct 22 | 256 | 61.7% | 98 (↓4) |

Emergency Department Visits (as of Nov 2/23:59)

| Emergency Department Visits, March 9 and Nov 2 by Health Authority | | | |
|--|--------------|--------------|---------------|
| Health Authority | 09-Mar | 2-Nov | % Change |
| IHA | 1,388 | 1,232 | -11.2% |
| FHA | 2,092 | 1,817 | -13.1% |
| VCHA | 1,227 | 958 | -21.9% |
| VIHA | 964 | 1,057 | 9.6% |
| NHA | 733 | 632 | -13.8% |
| PHSA | 155 | 93 | -40.0% |
| Total | 6,559 | 5,789 | -11.7% |

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BC Emergency Health Services Influenza Like Illness (ILI) Calls (as of Nov 2/23:59)

| ILI Events | | | | | | |
|--|-----------|-----------|-----------|-----------|-----------|------------------|
| Date | FHA | IHA | NHA | VCHA | VIHA | TOTAL ILI |
| Nov 2 | 75 | 43 | 19 | 48 | 28 | 213 (↑33) |
| Nov 1 | 67 | 39 | 12 | 32 | 30 | 180 (↓22) |
| Oct 31 | 79 | 37 | 13 | 39 | 34 | 202 (↑4) |
| Oct 30 | 73 | 34 | 15 | 40 | 36 | 198 (↑39) |
| Oct 29 | 57 | 21 | 8 | 50 | 23 | 159 (↓17) |
| Oct 28 | 67 | 18 | 13 | 48 | 30 | 176 (↑8) |
| Oct 27 | 67 | 34 | 8 | 40 | 19 | 168 (↑14) |
| Oct 26 | 52 | 31 | 12 | 37 | 22 | 154 (↓27) |
| Oct 25 | 72 | 27 | 9 | 37 | 36 | 181 (↑4) |
| Oct 24 | 61 | 28 | 10 | 50 | 28 | 177 (↓4) |
| Average Pre-COVID-19 ILI Events was ~6 events/week across BC | | | | | | |

BC Emergency Health Services Total Call Volumes (as of Nov 2/23:59)

| Provincial Call Volumes for BCEHS | | | | | | |
|---|------------|------------|------------|------------|------------|--------------------|
| Date | IHA | FHA | VCHA | VIHA | NHA | TOTAL |
| Nov 2 | 272 | 512 | 374 | 287 | 109 | 1,554 (↑30) |
| Nov 1 | 291 | 522 | 324 | 297 | 90 | 1,524 (↓53) |
| Oct 31 | 269 | 508 | 390 | 302 | 108 | 1,577 (↓11) |
| Oct 30 | 271 | 527 | 360 | 309 | 121 | 1,588 (↑70) |
| Oct 29 | 277 | 484 | 358 | 301 | 98 | 1,518 (↓38) |
| Oct 28 | 299 | 498 | 371 | 301 | 87 | 1,556 (↑50) |
| Oct 27 | 263 | 516 | 354 | 262 | 111 | 1,506 (↓34) |
| Oct 26 | 289 | 515 | 351 | 282 | 103 | 1,540 (↑89) |
| Oct 25 | 254 | 497 | 334 | 275 | 91 | 1,451 (↓132) |
| Oct 24 | 283 | 491 | 433 | 287 | 89 | 1,583 (↓42) |
| Average Pre-COVID (Mar 2019) BCEHS Call Volume: 1,540/day | | | | | | |

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8-1-1 Data (as of November 2/23:59)

| Date | Calls Received | Calls Answered | Abandon Rate % | Average Wait (mins) | Max Wait of Answered (mins) | Average Handle Time (mins) |
|---|-----------------------|-----------------------|----------------|---------------------|-----------------------------|----------------------------|
| Nov 2 | 3,826 (↑1,219) | 3,760 (↑1,285) | 1.7% | 0.4 | 9.7 | 3.2 |
| Nov 1 | 2,607 (↑319) | 2,475 (↑202) | 5.1% | 1.2 | 13.6 | 3.0 |
| Oct 31 | 2,288 (↓510) | 2,273 (↓521) | 0.7% | 0.2 | 4.5 | 2.7 |
| Oct 30 | 2,798 (↓474) | 2,794 (↓464) | 0.1% | 0.1 | 2.7 | 2.8 |
| Oct 29 | 3,272 (↓107) | 3,258 (↑125) | 0.4% | 0.1 | 3.1 | 2.9 |
| Oct 28 | 3,379 (↑25) | 3,133 (↓136) | 7.3% | 2.2 | 19.5 | 3.0 |
| Oct 27 | 3,354 (↓343) | 3,269 (↓283) | 2.5% | 0.6 | 6.7 | 3.1 |
| Oct 26 | 3,697 (↑1,292) | 3,552 (↑1,207) | 3.9% | 1.0 | 8.0 | 3.3 |
| Oct 25 | 2,405 (↓8) | 2,345 (↓42) | 2.5% | 0.6 | 10.7 | 2.9 |
| Oct 24 | 2,413 (↓344) | 2,387 (↓297) | 1.1% | 0.2 | 6.6 | 2.6 |
| Pre-COVID-19 call volume was 1,250/day | | | | | | |

On Nov 2-2020 the total calls received were 3,826 of which 2,201 were COVID-19 specific.

Efforts to enhance capacity and meet demand include:

- 38 additional nurses added to staff complement.
- 61 Patient navigation staff added to staff complement.
- 5 Medical office assistants to support the new 8-1-1 virtual physician model. Recruitment to add additional, temporary medical office assistants is in progress.
- To date, a total of **13,916 (↑76)** calls have been referred to a virtual physician for consultation.

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Self Assessment Tool - BCCDC.com (as of Nov 1/23:59)

| Date | Distinct Users (last 24 hours) | Peak Activity (users/min) | Average Activity (users/hour) | BC-based Users |
|--------------|-----------------------------------|------------------------------|----------------------------------|-------------------|
| Nov 2 | 11,268 (↑4,919) | 31.9 | 469.5 | 98.3% |
| Nov 1 | 6,349 (↑859) | 17.6 | 264.5 | 98.3% |
| Oct 31 | 5,490 (↓2,974) | 16.6 | 228.8 | 98.3% |
| Oct 30 | 8,464 (↓1,204) | 26.5 | 352.7 | 98.3% |
| Oct 29 | 9,668 (↓883) | 29.2 | 402.8 | 98.3% |
| Oct 28 | 10,551 (↓664) | 31.7 | 439.6 | 98.3% |
| Oct 27 | 11,215 (↓477) | 40.0 | 467.3 | 98.3% |
| Oct 26 | 11,692 (↑4,985) | 36.1 | 487.2 | 98.3% |
| Oct 25 | 6,707 (↑901) | 18.5 | 279.5 | 98.3% |
| Oct 24 | 5,806 (↓2,874) | 19.8 | 241.9 | |

BC COVID19 APP (as of Nov 2/23:59)

| Date | Total App Users |
|--------------|----------------------|
| Nov 2 | 401,156 (↑14) |
| Nov 1 | 401,142 (↑18) |
| Oct 31 | 401,124 (↑12) |
| Oct 30 | 401,112 (↑18) |
| Oct 29 | 401,094 (↑19) |
| Oct 28 | 401,075 (↑24) |
| Oct 27 | 401,051 (↑37) |
| Oct 26 | 401,014 (↑37) |
| Oct 25 | 400,977 (↑53) |
| Oct 24 | 400,924 (↑165) |

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Virtual Health Usage (Zoom and Intouch Tools) (as of Oct 27/23:59)*

* Next update is on Nov 4.

| Date (week of) | Active Virtual Health Users (by week) |
|----------------|---------------------------------------|
| Oct 19 | 7,336 (↑1,578) |
| Oct 12 | 5,758 (↓655) |
| Oct 5 | 6,413 ^a (↑1,351) |
| Sept 28 | 5,062 (↓100) |
| Sept 21 | 5,162 (↑221) |
| Sept 14 | 4,941 (↑712) |
| Sept 7 | 4,229 (↑144) |
| August 31 | 4,085 (↓50) |
| August 24 | 4,135 (↓170) |
| August 17 | 4,305 (↑24) |

- Since March 16th 28,648 users have been provisioned for virtual health licenses.

^a The numbers have changed for the week of October 5 due to the rebuild of back-end data. The data submitter verified the active user numbers with the IMITS team and changed the numbers for the week of October 5 to 6,413 active virtual health users.

Home Health Monitoring (as of Nov 2/16:00)

| Date | Total Actively Monitored COVID Patients | Total Patients Discharged since March 26 |
|--|---|--|
| Nov 2 | 463 (↑5) | 7,772 (↑56) |
| Oct 30 | 458 (↓12) | 7,716 (↑33) |
| Oct 29 | 470 (↓14) | 7,683 (↑14) |
| Oct 28 | 484 (↓4) | 7,669 (↑12) |
| Oct 27 | 488 (↓6) | 7,657 (↑20) |
| Oct 26 | 494 (↑30) | 7,637 (↑34) |
| Oct 23 | 464 (↑13) | 7,603 (↑23) |
| Oct 22 | 451 (↑20) | 7,580 (↑10) |
| Oct 21 | 431 (↑8) | 7,570 (↑11) |
| Oct 20 | 423 (↑14) | 7,559 (↑11) |
| Total COVID Patients monitored to date: 8,235 (↑61) | | |

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1-888-COVID19 (as of Nov 2/23:59)

| Date | Calls Received | Calls Answered | Average Speed of Answer (Min:Sec) | Abandon Rate | Max Wait (Min:Sec) | Average Handle Time (Min:Sec) | Texts |
|--------------|-------------------|-------------------|-----------------------------------|--------------|--------------------|-------------------------------|-----------|
| Nov 2 | 908 (↑460) | 878 (↑433) | 00:44 | 3.3% | 09:59 | 02:50 | 27 |
| Nov 1 | 448 (↓1) | 445 (↑5) | 00:00 | 0.4% | 04:43 | 02:24 | 4 |
| Oct 31 | 449 (↓108) | 440 (↓108) | 00:01 | 2.0% | 07:31 | 02:37 | 0 |
| Oct 30 | 557 (↓66) | 548 (↓54) | 00:23 | 1.4% | 04:44 | 02:57 | 7 |
| Oct 29 | 623 (↑12) | 602 (↑5) | 00:46 | 3.4% | 08:44 | 02:57 | 9 |
| Oct 28 | 611 (↓94) | 597 (↓76) | 01:36 | 2.1% | 12:15 | 02:46 | 15 |
| Oct 27 | 705 (↑31) | 673 (↑5) | 01:20 | 4.5% | 04:55 | 02:43 | 26 |
| Oct 26 | 674 (↑358) | 668 (↑356) | 00:36 | 0.9% | 04:51 | 02:53 | 18 |
| Oct 25 | 316 (↓69) | 312 (↓56) | 00:00 | 0.9% | 0:05:34 | 02:28 | 0 |
| Oct 24 | 385 (↓131) | 368 (↓114) | 00:00 | 4.2% | 0:05:33 | 02:17 | 13 |

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Chat Bot / Digital Assistant (as of Nov 2/17:00)

| Sessions (Measured from 17:00 to 16:59) | |
|---|-----------------------------|
| Date | Number of Sessions (to 5pm) |
| Nov 2 | 16,841 (↑8,568) |
| Nov 1 | 8,273 (↓4,902) |
| Oct 31 | 13,175 (↓5,505) |
| Oct 30 | 18,680 (↓1,431) |
| Oct 29 | 20,111 (↓859) |
| Oct 28 | 20,970 (↓5,295) |
| Oct 27 | 26,265 (↑8,168) |
| Oct 26 | 18,097 (↑9,258) |
| Oct 25 | 8,839 (↓3,500) |
| Oct 24 | 12,339 (↓7,286) |
| 2,190,769 sessions since 4pm Thursday April 10 | |

Average of **1.4** questions per session.

The top questions for the past week have been:

| Question Type | % |
|---|-------|
| When can I get my results? | 27.6% |
| How many cases in BC today? | 8.1% |
| What are the latest updates? | 3.1% |
| What are social distancing guidelines? | 2.7% |
| Can I travel out of province? | 2.7% |
| What are guidelines for planning an event? | 2.6% |
| I am having COVID-like symptoms, do I have COVID? | 2.5% |
| I am a healthcare worker where can I get tested? | 2.4% |
| What do I do if I was outside of Canada? | 1.9% |
| Should I get tested? | 1.9% |

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BC 2-1-1 Referral Line (as of Nov 2/23:59)

| Date | Incoming Calls | Calls Answered | Wait Time (Min:Sec) | Abandonment Rate | Max Wait of Answered Calls (Min:Sec) | Average Handle Time (Min:Sec) |
|--------------|-----------------|-----------------|---------------------|------------------|--------------------------------------|-------------------------------|
| Nov 2 | 31 (↑19) | 29 (↑17) | 0:26 | 6% | 3:29 | 5:59 |
| Nov 1 | 12 (↓7) | 12 (↓7) | 0:11 | 0% | 0:33 | 5:53 |
| Oct 30 | 19 (↓10) | 19 (↓7) | 0:08 | 0% | 0:12 | 3:22 |
| Oct 29 | 29 (↓7) | 26 (↓7) | 0:11 | 10% | 0:50 | 4:56 |
| Oct 29 | 36 (↑11) | 33 (↑9) | 0:49 | 8% | 10:01 | 5:08 |
| Oct 28 | 25 | 24 (↑1) | 0:11 | 4% | 0:49 | 3:45 |
| Oct 27 | 25 (↓4) | 23 (↑1) | 0:24 | 8% | 2:45 | 3:59 |
| Oct 26 | 29 (↑17) | 22 (↑11) | 0:51 | 24% | 8:10 | 3:22 |
| Oct 25 | 12 (↓7) | 11 (↓8) | 0:45 | 8% | 4:04 | 2:03 |
| Oct 24 | 19 (↓21) | 19 (↓18) | 0:08 | 0% | 0:11 | 4:00 |

Note: Data in table above is data recorded for Safe Seniors, Strong Communities program only and does not reflect the bc211 business activities related to other community referrals.

Service Activity to Date^[1]:

- 384,698 (210^[2]) total services provided:
 - 197,080 (129) wellness visits and needs assessments^[3]
 - 38,419 (7) grocery deliveries
 - 88,906 (22) meals prepared or packaged and delivered
 - 1,041 (1) prescriptions picked up and delivered
 - 4,207 (1) transportation services
 - 534 (0) laundry services
 - 54,511 (50) other services^[4]

Total 211 Registrations to Date:

| | bc211 Registrations | Direct Better at Home Registrations | Total |
|-------------------|---------------------|-------------------------------------|-------------|
| Seniors | 5,043 (7) | 10,851 (7) | 15,894 (14) |
| Volunteers | 7,477 (1) | 3,706 (3) | 11,183 (4) |

^[1] Manual data submission may encounter delays and result in data being restated periodically.

^[2] Added in this reporting period.

^[3] Initial contacts, virtual visits, and phone check-ins.

^[4] Other services encompass ad-hoc requests such as assistance with IT, online shopping, etc.

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Temporary Emergency Registrants (as of Oct 30/23:59)

The College of Physicians and Surgeons (CPSBC) deactivated the TER class of registration as of June 30; however, the list could be reactivated within 24-48 hours if needed and the CPSBC is open to registering physicians on a temporary emergency basis at the request of an HA where a need has been identified.

| Temporary Emergency Registrants - Physicians | | | | | | | | | | | | | | | | | |
|--|------------------|------------|---------------------|---------------------------------|---------------|----------------------|------------|----------------|----------------|---------------|----------------------------|-----------------|------------------------|------------------|----------------------|----------|---------------------------|
| Date | Family Physician | Pediatrics | Infectious Diseases | Public Health/ Preventative Med | Community Med | Medical Microbiology | Psychiatry | Anesthesiology | Internal Med * | Ophthalmology | OBGYN/ Maternal -fetal med | General Surgery | Obstetrics/ Gynecology | Occupational Med | Diagnostic Radiology | Urology | Total Registrants to Date |
| Oct 30 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Sept 30 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Aug 28 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| July 31 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| July 3 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| June 26 | 40 | 3 | 1 | 1 | 1 | 1 | 7 | 6 | 6 | 1 | 2 | 1 | 1 | 1 | 1 | 1 | 74 |
| June 19 | 40 | 3 | 1 | 1 | 1 | 1 | 7 | 6 | 6 | 1 | 2 | 1 | 1 | 1 | 1 | 1 | 74 |
| June 12 | 40 | 3 | 1 | 1 | 1 | 1 | 7 | 6 | 6 | 1 | 2 | 1 | 1 | 1 | 1 | 1 | 74 |
| June 5 | 40 | 3 | 1 | 1 | 1 | 1 | 7 | 6 | 6 | 1 | 2 | 1 | 1 | 1 | 1 | 1 | 74 |
| May 29 | 40 | 3 | 1 | 1 | 1 | 1 | 7 | 6 | 6 | 1 | 2 | 1 | 1 | 1 | 1 | 1 | 74 |

*Internal Medicine includes 1 Gastroenterology, 1 Critical Care Medicine and 1 Nephrology.

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| Temporary Emergency Registrants - Nursing | | | | | | | |
|---|--------------------------------|------------------|------------------------------|--------------------|------------------------|-----------------|---------------------------|
| Date | Licensed Practical Nurse (LPN) | Registered Nurse | Registered Psychiatric Nurse | Nurse Practitioner | Health Care Assistant* | | Total Registrants to Date |
| | | | | | HCA (New) | HCA (Temporary) | |
| Oct 30 | 97 | 567 | 6 | 1 | 2,503 | 236 | 3,410 (↑351) |
| Sept 30 | 90 | 499 | 4 | 2 | 2,230 | 234 | 3,059 (↑298) |
| Aug 28 | 87 | 466 | 4 | 2 | 1,978 | 224 | 2,761 (↑277) |
| July 31 | 83 | 452 | 5 | 2 | 1,727 | 214 | 2,484 (↑234) |
| July 3 | 79 | 441 | 5 | 2 | 1,516 | 207 | 2,250 (↑56) |
| June 26 | 78 | 439 | 4 | 2 | 1,464 | 207 | 2,194 (↑72) |
| June 19 | 77 | 439 | 4 | 2 | 1,395 | 205 | 2,122 (↑55) |
| June 12 | 78 | 439 | 4 | 4 | 1,339 | 203 | 2,067 (↑55) |
| June 5 | 79 | 440 | 4 | 4 | 1,285 | 200 | 2,012 (↑52) |
| May 29 | 80 | 438 | 4 | 4 | 1,235 | 199 | 1,960 (↑2) |

*HCA numbers reflect new temporary registrant category added April 7, 2010. Prior to April 7, HCA reporting reflected new/full HCAs only.

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| Temporary Emergency Registrants – Allied Health | | | | | | | |
|---|------------------------|----------------|-------------|---------------------|---------------------|---------------------------|---------------------------|
| Date | Midwives | Social Workers | Pharmacists | Dieticians | Physical Therapists | Occupational Therapists | Total Registrants to Date |
| Oct 30 | 0 | 62 | 41 | 10 | 0 | 0 | 113 (↑12) |
| Sept 30 | 0 | 54 | 37 | 10 | 0 | 0 | 101 (↑14) |
| Aug 28 | 0 | 43 | 34 | 10 | 0 | 0 | 87 (↑10) |
| July 31 | 0 | 34 | 33 | 10 | 0 | 0 | 77 (↑13) |
| July 3 | 0 | 26 | 28 | 10 | 0 | 0 | 64 (↓9) |
| June 26 | 9 | 26 | 28 | 10 | 0 | 0 | 73 (↑3) |
| June 19 | 9 | 24 | 27 | 10 | 0 | 0 | 70 (↑3) |
| June 12 | 9 | 21 | 27 | 10 | 0 | 0 | 67 (↓1) |
| June 5 | 10 | 21 | 27 | 10 | 0 | 0 | 68 (↑3) |
| May 29 | 10 | 19 | 26 | 10 | 0 | 0 | 65 (↑4) |
| Number of Private Practice Registrants Willing to be Redeployed - Allied Health | | | | | | | |
| Date | Occupational Therapist | | Dieticians | Physical Therapists | | Total Registrants to Date | |
| Oct 30 | 130 | | 44 | 392 | | 566 | |
| Sept 30 | 130 | | 44 | 392 | | 566 | |
| Aug 28 | 130 | | 44 | 392 | | 566 | |
| July 31 | 130 | | 44 | 392 | | 566 | |
| July 3 | 130 | | 44 | 392 | | 566 | |
| June 26 | 130 | | 44 | 392 | | 566 | |
| June 19 | 130 | | 44 | 392 | | 566 | |
| June 12 | 130 | | 44 | 392 | | 566 | |
| June 5 | 130 | | 44 | 392 | | 566 | |
| May 29 | 130 | | 44 | 392 | | 566 | |

Note:

The College of Dieticians, College of Physical Therapists and College of Occupational Therapists have emergency registration in place. The current focus is to contact registrants impacted by COVID-19 private practice closures regarding their willingness to be redeployed to work in a health authority as part of the pandemic response.

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PHO Orders

October 30, 2020: The PHO repealed and replaced the order of October 9, 2020 on [Gathering and Events](#).

October 9, 2020: The PHO repealed and replaced the order of August 7, 2020 on [Food and Liquor Serving Premises](#).

September 16, 2020: The PHO issued an order on [Registered Nurse Public Health Pharmacotherapy](#).

August 30, 2020: The Federal Chief PHO issued updates to the [Federal Quarantine Order](#) on Minimizing the Risk of Exposure to COVID-19 in Canada.

July 2, 2020: The PHO repealed and replaced the order of April 23, 2020 on [Industrial Camps](#).

May 29, 2020: The PHO issued an order on [Overnight Camps for Children and Youth](#).

May 28, 2020: The PHO repealed and replaced the PHO oral order of March 27, 2020 and the written order of April 15, 2020 on [Vending Markets](#).

May 14, 2020: The PHO cancelled the order of April 16, 2020 on [Personal Services](#).

May 14, 2020: The PHO issued an order on [Workplace COVID-19 Safety Plans](#).

May 7, 2020: The PHO issued an order on [Licensed Practical Nurse SARS-CoV-2 Swabbing](#).

April 16, 2020: The PHO confirmed and supplemented the oral order of March 21, 2020 on [Personal Services](#).

April 15, 2020: The PHO amended the order of April 10, 2020 on [Health Care Labour Adjustment](#) with respect to [Facility Staff Assignment](#).

April 14, 2020: The PHO amended the order of April 10, 2020 on [Health Care Labour Adjustment](#) with respect to [Travellers and Employers](#).

April 10, 2020: The PHO issued an order on [Health Care Labour Adjustment](#).

March 26, 2020: The PHO issued an order on [Information Collection from Long Term Care Facility Staff](#).

For other COVID-19 related notices and guidance please see the following:

[PHO COVID-19 Orders, Notices & Guidance](#)

[BCCDC COVID-19 Care Resources](#)

November 4, 2020

Daily COVID-19 Report

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Contents

| | |
|---|----|
| Case Counts (as of Nov 4/10:00) | 2 |
| Epi-Linked Probable Cases (as of Nov 4/10:00) | 3 |
| Outbreaks (as of Nov 4/10:00) | 4 |
| Testing Inclusive of Community Assessment Sites (as of Nov 3/23:59) | 9 |
| BCCDC Population Health Survey "Your Story, Our Future" (as of June 1/10:30am) | 9 |
| International Arrivals (as of Nov 3/23:59) | 10 |
| Occupancy Rates & ED Visits (as of Nov 3/23:59) | 11 |
| Emergency Department Visits (as of Nov 3/23:59) | 12 |
| BC Emergency Health Services Influenza Like Illness (ILI) Calls (as of Nov 3/23:59) | 13 |
| BC Emergency Health Services Total Call Volumes (as of Nov 3/23:59) | 13 |
| 8-1-1 Data (as of November 3/23:59) | 14 |
| Self Assessment Tool - BCCDC.com (as of Nov 3/23:59) | 15 |
| BC COVID19 APP (as of Nov 3/23:59) | 15 |
| Virtual Health Usage (Zoom and Intouch Tools) (as of Nov 3/23:59)* | 16 |
| Home Health Monitoring (as of Nov 3/16:00) | 16 |
| 1-888-COVID19 (as of Nov 3/23:59) | 17 |
| Chat Bot / Digital Assistant (as of Nov 3/17:00) | 18 |
| BC 2-1-1 Referral Line (as of Nov 3/23:59) | 19 |
| Temporary Emergency Registrants (as of Oct 30/23:59) | 20 |
| PHO Orders | 23 |

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Case Counts (as of Nov 4/10:00)

| Total Cases (lab confirmed and lab probable) | New Cases (last 24 hrs, incl. Epi) | Recovered Cases | Currently in Hospital | Currently in ICU (and HAU) | Mechanical Ventilated (MV) | Deaths |
|--|---|--------------------|-----------------------------|----------------------------------|----------------------------------|----------|
| 15,871 (↑328 ^a) | 335 | 12,659 (↑229) | 92 | 25 (↑3) | 9 (↓3) | 273 (↑1) |

FHA:

| Total Cases | New Cases (last 24 hrs, incl. Epi) | Recovered Cases | Currently in Hospital | Currently in ICU (and HAU) | Mechanical Ventilated (MV) | Deaths |
|----------------------------|---|--------------------|--------------------------|----------------------------------|----------------------------------|--------|
| 9,322 (↑202 ^a) | 205 | 6,953 (↑155) | 52 (↑2) | 15 (↑4) | 5 | 123 |

IHA:

| Total Cases | New Cases (last 24 hrs, incl. Epi) | Recovered Cases | Currently in Hospital | Currently in ICU (and HAU) | Mechanical Ventilated (MV) | Deaths |
|-------------|---|--------------------|--------------------------|----------------------------------|----------------------------------|--------|
| 763 (↑15) | 15 | 698 (↑8) | 0 | 0 | 0 | 3 |

VIHA:

| Total Cases | New Cases (last 24 hrs, incl. Epi) | Recovered Cases | Currently in Hospital | Currently in ICU (and HAU) | Mechanical Ventilated (MV) | Deaths |
|-------------|---|--------------------|--------------------------|----------------------------------|----------------------------------|--------|
| 268 (↑4) | 4 | 246 | 0 | 0 | 0 | 6 |

NHA:

| Total Cases | New Cases (last 24 hrs, incl. Epi) | Recovered Cases | Currently in Hospital | Currently in ICU (and HAU) | Mechanical Ventilated (MV) | Deaths |
|-------------|---|--------------------|--------------------------|----------------------------------|----------------------------------|--------|
| 399 (↑7) | 7 | 403 (↑2) | 0 | 1 (↑1) | 0 | 3 |

VCHA:

| Total Cases | New Cases (last 24 hrs, incl. Epi) | Recovered Cases | Currently in Hospital | Currently in ICU (and HAU) | Mechanical Ventilated (MV) | Deaths |
|----------------------------|---|--------------------|--------------------------|----------------------------------|----------------------------------|----------|
| 5,030 (↑100 ^a) | 104 | 4,276 (↑64) | 40 (↓2) | 9 (↓2) | 4 (↓3) | 138 (↑1) |

Out of Canada:

| Total Cases | New Cases (last 24 hrs, incl. Epi) | Recovered Cases | Currently in Hospital | Currently in ICU (and HAU) | Mechanical Ventilated (MV) | Deaths |
|-------------|---|--------------------|--------------------------|----------------------------------|----------------------------------|--------|
| 89 | 0 | 83 | 0 | | | 0 |

^a The remaining 7 cases are epi-linked (3 FHA and 4 in VCHA).

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Epi-Linked Probable Cases (as of Nov 4/10:00)

Total Cases, inclusive of Epi-linked Cases

16,135 (↑335)

| Total Epi-linked Cases by Region | | | | | | | |
|----------------------------------|-----------------|---------|--------|---------|----------------|----------------|-----------------|
| Date | FHA | IHA | VIHA | NHA | VCH | Out of Canada* | Total |
| Nov 4 | 117 (↑3) | 40 | 6 | 33 | 67 (↑4) | 1 | 264 (↑7) |
| Nov 3 | 114 (↑3) | 40 (↑1) | 6 | 33 | 63 | 1 | 257 (↑4) |
| Oct 31 ^a | 111 (↑1) | 39 (↑2) | 6 | 33 (↑1) | 63 (↑3) | 1 | 253 (↑7) |
| Oct 30 | 110 (↑1) | 37 (↑2) | 6 | 32 (↑1) | 60 (↑1) | 1 | 246 (↑5) |
| Oct 29 | 109 (↑2) | 35 (↑1) | 6 (↑1) | 31 | 59 | 1 | 241 (↑4) |
| Oct 28 | 107 (↑1) | 34 (↑1) | 5 | 31 | 59 (↑2) | 1 | 237 (↑4) |
| Oct 27 | 106 (↑2) | 33 | 5 | 31 | 57 | 1 | 233 (↑2) |
| Oct 26 | 104 (↑7) | 33 (↑1) | 5 | 31 (↑1) | 57 (↑2) | 1 | 231 (↑11) |
| Oct 23 | 97 (↑5) | 32 | 5 | 30 | 55 | 1 | 220 (↑5) |
| Oct 22 | 92 | 32 | 5 | 30 | 55 (↑1) | 1 | 215 (↑1) |

* Section contains non-residents (e.g., temporary foreign workers, or travelers) who were Epi-linked or have been provided an epi-probable diagnosis of COVID-19 while in BC.

^a The epi-linked cases have been assigned to Oct 31, as a breakdown of epi-linked by day is not provided over the weekend.

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Outbreaks (as of Nov 4/10:00)

- 4 new outbreaks since last report:
 - Hawthorne Seniors Care Community, LTCF– FHA; La Casa Resort – IHA; Out of Province Workplace – Provincial; White Rock Seniors Village 2, LTCF - FHA
- 1 outbreak declared over since last report
 - Tim Horton's Merritt, IHA
- 39 active outbreaks:
 - 31 in care facilities, 1 in schools and 7 in other settings
- 159 outbreaks since January 1, 2020

New outbreaks since last report ^a

| Date Declared | HA | Facility Name | Type | Total | | Resident/Student | | Staff/ Other | |
|---------------|------------|--|---------------------------|-------|--------|------------------|--------|--------------|--------|
| | | | | Cases | Deaths | Cases | Deaths | Cases | Deaths |
| 11/3/2020 | FHA | Hawthorne Seniors Care Community - LTC | Long term care facility | 2 | 0 | 2 | 0 | 0 | 0 |
| 11/4/2020 | IHA | La Casa Resort | Other | 6 | 0 | 0 | 0 | 6 | 0 |
| 11/3/2020 | Provincial | Out of province Workplace | Workplace/Communal Living | 3 | 0 | 0 | 0 | 3 | 0 |
| 11/3/2020 | FHA | White Rock Seniors Village 2 | Long term care facility | 1 | 0 | 0 | 0 | 1 | 0 |

Outbreaks declared over since last report ^a

| Date Declared | Date Over | HA | Facility Name | Type | Total | | Resident/Student | | Staff/ Other | |
|---------------|-----------|-----|----------------------|-----------------------------------|-------|--------|------------------|--------|--------------|--------|
| | | | | | Cases | Deaths | Cases | Deaths | Cases | Deaths |
| 10/15/2020 | 11/3/2020 | IHA | Tim Hortons, Merritt | Workplace not otherwise specified | 15 | 0 | 0 | 0 | 15 | 0 |

- a. Cases include lab-confirmed, lab-probable and epi-linked cases. Case definitions can be found at: [http://www.bccdc.ca/health-professionals/clinical-resources/case-definitions/covid-19-\(novel-coronavirus\)](http://www.bccdc.ca/health-professionals/clinical-resources/case-definitions/covid-19-(novel-coronavirus)).
As of July 3, residents of other Canadian provinces/territories are reported by their provinces/territories of residence.

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Active outbreaks in care facilities

| Date Declared | HA | Facility Name | Type of Facility |
|---------------|-----|---|-------------------------------|
| 10/29/2020 | FHA | Queen's Park Hospital unit 3C NMSK 2 | Acute care facility |
| 10/1/2020 | FHA | Surrey Memorial Hospital-5W | Acute care facility |
| 10/29/2020 | FHA | Hawthorne Seniors Care Community | Assisted living |
| 10/29/2020 | FHA | The Gateway Assisted Living For Seniors | Assisted living |
| 10/27/2020 | FHA | PICS Assisted Living 2 | Assisted living |
| 10/27/2020 | IHA | Okanagan Men's Centre | Group home (community living) |
| 10/24/2020 | FHA | Amenida Seniors Community | Independent living |
| 11/3/2020 | FHA | Hawthorne Seniors Care Community - LTC | Long term care facility |
| 11/3/2020 | FHA | White Rock Seniors Village 2 | Long term care facility |
| 11/2/2020 | FHA | Belvedere Care Centre | Long term care facility |
| 11/2/2020 | NHA | Rotary Manor | Long term care facility |
| 11/1/2020 | FHA | Good Samaritan Delta View Care Centre 2 | Long term care facility |
| 10/30/2020 | FHA | CareLife Fleetwood | Long term care facility |
| 10/30/2020 | VCH | Yaletown House 3 | Long term care facility |
| 10/29/2020 | VCH | Lakeview Care Centre | Long term care facility |
| 10/29/2020 | VCH | Louis Brier Home and Hospital | Long term care facility |
| 10/29/2020 | FHA | Mayfair Terrace Retirement Residence | Long term care facility |
| 10/28/2020 | VCH | Hamilton Village Care Centre | Long term care facility |
| 10/26/2020 | FHA | Fellburn Care Center | Long term care facility |
| 10/26/2020 | FHA | St. Michael's Centre | Long term care facility |
| 10/24/2020 | FHA | Agassiz Seniors Community | Long term care facility |
| 10/23/2020 | VCH | Banfield Pavilion - 4th Floor West | Long term care facility |
| 10/23/2020 | FHA | Queen's Park Care Center | Long term care facility |
| 10/22/2020 | FHA | Fair Haven Homes Burnaby Lodge | Long term care facility |
| 10/22/2020 | FHA | Laurel Place | Long term care facility |
| 10/21/2020 | VCH | Three Links Care Centre | Long term care facility |
| 10/19/2020 | FHA | Evergreen Baptist Care Society | Long term care facility |
| 10/18/2020 | VCH | Royal Arch Masonic Home 3 | Long term care facility |
| 10/17/2020 | FHA | Rosemary Height Seniors Village | Long term care facility |
| 9/30/2020 | VCH | Haro Park Centre, Entire Facility | Long term care facility |
| 9/24/2020 | FHA | Peace Portal Seniors Village | Long term care facility |

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Active outbreaks in other settings

| Date Declared | HA | Facility Name | Type of Facility |
|---------------|------------|---|-----------------------------------|
| 11/4/2020 | IHA | La Casa Resort | Other |
| 11/3/2020 | Provincial | Out of province Workplace | Workplace/Communal Living |
| 11/2/2020 | FHA | Capella Dance Academy | Other |
| 10/29/2020 | Provincial | Suncor Firebag Oil Sands | Workplace/Communal Living |
| 10/22/2020 | FHA | Coast Spas Manufacturing | Workplace not otherwise specified |
| 10/22/2020 | FHA | Pace Processing | Workplace not otherwise specified |
| 10/21/2020 | IHA | Ecole L'Anse-au-Sable | School or daycare |
| 10/2/2020 | FHA | MSJ Distribution at Valhalla Distribution | Workplace not otherwise specified |

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Care Facilities – Summary of Outbreaks

| Outbreak Characteristic | Outbreak Status | | Total |
|--|-----------------|------------------|--------------|
| | Declared Over | Currently Active | |
| Number of Outbreaks by Setting | | | |
| Acute care facility | 17 | 2 | 19 |
| Assisted living | 8 | 3 | 11 |
| Group home (community living) | 1 | 1 | 2 |
| Independent living | 6 | 1 | 7 |
| Long term care facility | 65 | 24 | 89 |
| Other residential facility type | 1 | 0 | 1 |
| Total | 98 | 31 | 129 |
| Number of Outbreaks by Health Authority | | | |
| Fraser | 65 | 21 | 86 |
| Interior | 2 | 1 | 3 |
| Northern | 0 | 1 | 1 |
| Vancouver Coastal | 31 | 8 | 39 |
| Total | 98 | 31 | 129 |
| Number of Cases | | | |
| Residents | 503 | 145 | 648 |
| Staff/other | 387 | 93 | 480 |
| Total | 890 | 238 | 1,128 |
| Number of Deaths | | | |
| Residents | 174 | 13 | 187 |
| Staff/other | 0 | 0 | 0 |
| Total | 174 | 13 | 187 |

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Other Settings – Summary of Outbreaks

| Outbreak Characteristic | Outbreak Status | | Total |
|--|-----------------|------------------|------------|
| | Declared Over | Currently Active | |
| Number of Outbreaks by Setting | | | |
| Conference | 1 | 0 | 1 |
| Correctional facility | 3 | 0 | 3 |
| Religious institution | 1 | 0 | 1 |
| School or daycare | 0 | 1 | 1 |
| Shelter | 1 | 0 | 1 |
| Workplace not otherwise specified | 13 | 3 | 16 |
| Workplace with communal living | 3 | 2 | 5 |
| Other | 0 | 2 | 2 |
| Total | 22 | 8 | 30 |
| Number of Outbreaks by Health Authority | | | |
| Fraser | 11 | 4 | 15 |
| Interior | 7 | 2 | 9 |
| Vancouver Coastal | 1 | 0 | 1 |
| Provincial | 3 | 2 | 5 |
| Total | 22 | 8 | 30 |
| Number of Cases | | | |
| Resident | 122 | 0 | 122 |
| Student* | 0 | 45 | 45 |
| Staff/other | 458 | 105 | 563 |
| Total | 580 | 150 | 730 |
| Number of Deaths | | | |
| Resident | 1 | 0 | 1 |
| Student | 0 | 0 | 0 |
| Staff/other | 1 | 0 | 1 |
| Total | 2 | 0 | 2 |

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Testing Inclusive of Community Assessment Sites (as of Nov 3/23:59)

| Total Patient Tests Completed ^{a,b} | Tested Non-Positive ^c | Tested Positive ^c | Patient Samples Pending | Projected Testing Capacity for Today |
|--|----------------------------------|------------------------------|-------------------------|--------------------------------------|
| 864,963 (↑8,848) | 849,092 (↑8,520) | 15,871 (↑328) | 5,481 (↑1,084) | 18,333 (↑2,100) |

^a Total tests completed are reported by the BCCDC and **include** tests with invalid lab codes (failed tests, distinct from indeterminate tests which are weak positives).

^b The change in total tests from day-to-day **only includes** valid tests and these numbers are reflected on the BCCDC Dashboard website.

^c This column reflects the number of **individuals** who have tested positive (lab confirmed and lab probable).

BCCDC Population Health Survey “Your Story, Our Future” (as of June 1/10:30am)

This survey is now closed. No further submissions will occur.

| Date | Surveys Completed to Date |
|--------|---------------------------|
| June 1 | 356,196 |
| May 30 | n/a |
| May 29 | n/a |
| May 28 | n/a |
| May 27 | 328,618 |
| May 25 | 313,350 |
| May 23 | 305,000 |
| May 22 | n/a |

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International Arrivals (as of Nov 3/23:59)

| Arrivals by Method | | | |
|---------------------------|---------------------|-----------------------|--------------------|
| Description | Oct 26– Nov 1 | Previous Week's Total | YTD since April 10 |
| Total Air Arrivals | 3,316 | 3,758 | 116,358 |
| Total Land Passengers | 1142 | 1,188 | 65,699 |
| Total Marine Crossings | 3 | 9 | 227 |
| Total Unknown Entry Point | 84 | 118 | 3,316 |
| Total Arrivals | 4,452 (↓621) | 5,073 (↓997) | 185,507 |

| Self Isolation Plan | | | |
|-------------------------------------|----------------|-------------------|--------------------|
| Description | Daily Total | Previous 24 hours | YTD Since April 10 |
| SI Plan No Support Required | 63 | 62 | 38,341 |
| SI Plan Support Required | 6 | - | 2,682 |
| Total Registered¹ | 69 (↑7) | 62 | 41,023 |

¹SI Plans as of April 11th including the future travel registered plans. One SI Plan is completed for each family/group travelling. Does not include April 8-11th as those are from interim process and are being cleaned up and reconciled. Support required indicates support for accommodation and supplies (medication, groceries, etc.).

| Accommodations Required* | | | |
|---|-------------|-------------------|--------------------|
| Description | Daily Total | Previous 24 hours | YTD Since April 10 |
| Currently in Provincial YVR Accommodation | - | - | 109 |
| Currently in Provincial Land Accommodation (Canadian Red Cross) | - | 1 | 48 |
| Total Provided Accommodation | - | 1 | 158 |

*Tracking and reporting accommodations has moved to the Federal Government of Canada and is not being updated on the Daily Minister's Report at this time. Efforts are being made to collect accommodations data for future reporting.

| Follow-Up Calls | | | |
|--|---------------------|-------------------|--------------------|
| Description | Daily Total | Previous 24 hours | YTD Since April 10 |
| Calls Confirmed SI plan being followed | 499 | 259 | 108,899 |
| Call not answered | 1,193 | 1,061 | 111,137 |
| Referred to 811/APP | 2 | 5 | 446 |
| Referred to PSSG | 2 | 1 | 8,604 |
| Referred to Tier 2 for follow-up | 28 | 11 | 14,695 |
| Total Citizen Calls² | 2,486 (↑323) | 2,163 | 237,513 |

² The Total Citizen Calls is a direct count from the Service BC system. The total is not a sum of the other rows; as an example, a referral to 811 can be a Confirmed SI plan call and a tier 2 call at the same time.

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| Temporary Foreign Workers | | | |
|---------------------------------|-------------|-------------------|--------------------|
| Description | Daily Total | Previous 24 hours | YTD Since April 10 |
| Total Temporary Foreign Workers | 2 | - | 4,743 |

Occupancy Rates & ED Visits (as of Nov 3/23:59)

| | Pre-COVID-19 Response Occupancy Rate (Dec 12 2019) | Current Occupancy Rate Snapshot | Change in Occupancy Rate | Total Vacant Beds* | Total Beds | Total Adult Critical Care Beds | Adult Critical Care Bed Occupancy Rate | Total Vacant Adult Critical Care Beds | ED Visits (past 24 hours) |
|------------------|--|---------------------------------|--------------------------|--------------------|---------------|--------------------------------|--|---------------------------------------|---------------------------|
| IHA ^a | 102.9% | 94.0% | -8.9% | 86 | 1,445 | 84 | 83.3% | 14 | 1,232 |
| FHA | 106.9% | 62.7% | -44.2% | 1,461 | 3,918 | 268 | 45.1% | 147 | 1,722 |
| VCHA | 100.5% | 86.9% | -13.6% | 306 | 2,343 | 184 | 70.7% | 54 | 875 |
| VIHA | 106.6% | 93.4% | -13.2% | 126 | 1,901 | 73 | 78.1% | 16 | 1,008 |
| NHA | 105.0% | 61.3% | -43.7% | 331 | 855 | 58 | 36.2% | 37 | 581 |
| PHSA | 73.8% | 64.5% | -9.3% | 249 | 701 | 28 | 21.4% | 22 | 86 |
| BC Total | 103.5% | 77.1% (↑0.8) | -26.4% | 2,559 (↓88) | 11,163 | 695 | 58.3% (↑1.3%) | 290 (↓9) | 5,504 (↓285) |
| Previous Totals | | | | | | | | | |
| Nov 2 | 103.5% | 76.3% (↑1.8%) | -27.2% | 2,647 (↓194) | 11,163 | 695 | 57.0% (↑3.2%) | 299 (↓22) | 5,789 (↑522) |
| Nov 1 | 103.5% | 74.5% (↓0.2%) | -29.0% | 2,841 (↑22) | 11,163 | 695 | 53.8% (↓3.3%) | 321 (↑23) | 5,267 (↓129) |
| Oct 30 | 103.5% | 74.7% (↓1.8%) | -28.8% | 2,819 (↑201) | 11,163 | 695 | 57.1% (↓1.7%) | 298 (↑12) | 5,396 (↓1) |
| Oct 29 | 103.5% | 76.5% (↓0.6%) | -27.0% | 2,618 (↑57) | 11,163 | 695 | 58.8% (↓1.6%) | 286 (↑11) | 5,397 (↑6) |
| Oct 28 | 103.5% | 77.1% (↑0.1) | -26.4% | 2,561 (↓5) | 11,163 | 695 | 60.4% (↑2.7%) | 275 (↓12) | 5,391 (↑293) |
| Oct 27 | 103.5% | 77.0% (↑1.0%) | -26.5% | 2,566 (↓115) | 11,163 | 695 | 58.7% (↑2.3%) | 287 (↓16) | 5,098 (↓488) |
| Oct 26 | 103.5% | 76.0% (↑2.1%) | -27.5% | 2,681 (↓229) | 11,163 | 695 | 56.4% (↑2.2%) | 303 (↓15) | 5,586 (↑535) |
| Oct 25 | 103.5% | 73.9% | -29.6% | 2,910 (↑2) | 11,163 | 695 | 54.2% (↓0.6%) | 318 (↑4) | 5,051 (↓98) |
| Oct 23 | 103.5% | 73.9% (↓2.8%) | -29.6% | 2,908 (↑312) | 11,163 | 695 | 54.8% (↓2.8%) | 314 (↑19) | 5,149 (↓117) |

*Excludes Critical Care NICU Bassinets

^a 6 Critical Care beds in IHA are currently counted as ICU/HAU, however they can only function as HAU and cannot function as ICU

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| Current Neonatal Bassinet Occupancy Rate | | | |
|--|-------------------------------|--|--------------------------------------|
| Health Authority | Total Critical Care Bassinets | Critical Care Bassinets Occupancy Rate | Total Vacant Critical Care Bassinets |
| IHA | 14 | 164.3% | -9 |
| FHA | 112 | 49.1% | 57 |
| VCHA | 21 | 61.9% | 8 |
| VIHA | 31 | 87.1% | 4 |
| NHA | 8 | 100.0% | 0 |
| PHSA | 70 | 67.1% | 23 |
| BC Total | 256 | 67.6% | 83 (↓2) |
| Previous Totals | | | |
| Nov 2 | 256 | 66.8% | 85 (↑1) |
| Nov 1 | 256 | 67.2% | 84 (↓11) |
| Oct 30 | 256 | 62.9% | 95 (↓4) |
| Oct 29 | 256 | 61.3% | 99 (↑4) |
| Oct 28 | 256 | 62.9% | 95 (↓1) |
| Oct 27 | 256 | 62.5% | 96 (↓6) |
| Oct 26 | 256 | 60.2% | 102 (↓6) |
| Oct 25 | 256 | 57.8% | 108 (↑3) |
| Oct 23 | 256 | 59.0% | 105 (↑7) |

Emergency Department Visits (as of Nov 3/23:59)

| Emergency Department Visits, March 9 and Nov 3 by Health Authority | | | |
|--|--------------|--------------|---------------|
| Health Authority | 09-Mar | 3-Nov | % Change |
| IHA | 1,388 | 1,232 | -11.2% |
| FHA | 2,092 | 1,722 | -17.7% |
| VCHA | 1,227 | 875 | -28.7% |
| VIHA | 964 | 1,008 | 4.6% |
| NHA | 733 | 581 | -20.7% |
| PHSA | 155 | 86 | -44.5% |
| Total | 6,559 | 5,504 | -16.1% |

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BC Emergency Health Services Influenza Like Illness (ILI) Calls (as of Nov 3/23:59)

| ILI Events | | | | | | |
|--|-----------|-----------|----------|-----------|-----------|------------------|
| Date | FHA | IHA | NHA | VCHA | VIHA | TOTAL ILI |
| Nov 3 | 71 | 22 | 4 | 47 | 32 | 176 (↓37) |
| Nov 2 | 75 | 43 | 19 | 48 | 28 | 213 (↑33) |
| Nov 1 | 67 | 39 | 12 | 32 | 30 | 180 (↓22) |
| Oct 31 | 79 | 37 | 13 | 39 | 34 | 202 (↑4) |
| Oct 30 | 73 | 34 | 15 | 40 | 36 | 198 (↑39) |
| Oct 29 | 57 | 21 | 8 | 50 | 23 | 159 (↓17) |
| Oct 28 | 67 | 18 | 13 | 48 | 30 | 176 (↑8) |
| Oct 27 | 67 | 34 | 8 | 40 | 19 | 168 (↑14) |
| Oct 26 | 52 | 31 | 12 | 37 | 22 | 154 (↓27) |
| Oct 25 | 72 | 27 | 9 | 37 | 36 | 181 (↑4) |
| Average Pre-COVID-19 ILI Events was ~6 events/week across BC | | | | | | |

BC Emergency Health Services Total Call Volumes (as of Nov 3/23:59)

| Provincial Call Volumes for BCEHS | | | | | | |
|---|------------|------------|------------|------------|-----------|--------------------|
| Date | IHA | FHA | VCHA | VIHA | NHA | TOTAL |
| Nov 3 | 243 | 552 | 310 | 281 | 90 | 1,476 (↓78) |
| Nov 2 | 272 | 512 | 374 | 287 | 109 | 1,554 (↑30) |
| Nov 1 | 291 | 522 | 324 | 297 | 90 | 1,524 (↓53) |
| Oct 31 | 269 | 508 | 390 | 302 | 108 | 1,577 (↓11) |
| Oct 30 | 271 | 527 | 360 | 309 | 121 | 1,588 (↑70) |
| Oct 29 | 277 | 484 | 358 | 301 | 98 | 1,518 (↓38) |
| Oct 28 | 299 | 498 | 371 | 301 | 87 | 1,556 (↑50) |
| Oct 27 | 263 | 516 | 354 | 262 | 111 | 1,506 (↓34) |
| Oct 26 | 289 | 515 | 351 | 282 | 103 | 1,540 (↑89) |
| Oct 25 | 254 | 497 | 334 | 275 | 91 | 1,451 (↓132) |
| Average Pre-COVID (Mar 2019) BCEHS Call Volume: 1,540/day | | | | | | |

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8-1-1 Data (as of November 3/23:59)

| Date | Calls Received | Calls Answered | Abandon Rate % | Average Wait (mins) | Max Wait of Answered (mins) | Average Handle Time (mins) |
|---|---------------------|---------------------|----------------|---------------------|-----------------------------|----------------------------|
| Nov 3 | 3,605 (↓221) | 3,241 (↓519) | 10.1% | 3.2 | 30.3 | 3.3 |
| Nov 2 | 3,826 (↑1,219) | 3,760 (↑1,285) | 1.7% | 0.4 | 9.7 | 3.2 |
| Nov 1 | 2,607 (↑319) | 2,475 (↑202) | 5.1% | 1.2 | 13.6 | 3.0 |
| Oct 31 | 2,288 (↓510) | 2,273 (↓521) | 0.7% | 0.2 | 4.5 | 2.7 |
| Oct 30 | 2,798 (↓474) | 2,794 (↓464) | 0.1% | 0.1 | 2.7 | 2.8 |
| Oct 29 | 3,272 (↓107) | 3,258 (↑125) | 0.4% | 0.1 | 3.1 | 2.9 |
| Oct 28 | 3,379 (↑25) | 3,133 (↓136) | 7.3% | 2.2 | 19.5 | 3.0 |
| Oct 27 | 3,354 (↓343) | 3,269 (↓283) | 2.5% | 0.6 | 6.7 | 3.1 |
| Oct 26 | 3,697 (↑1,292) | 3,552 (↑1,207) | 3.9% | 1.0 | 8.0 | 3.3 |
| Oct 25 | 2,405 (↓8) | 2,345 (↓42) | 2.5% | 0.6 | 10.7 | 2.9 |
| Pre-COVID-19 call volume was 1,250/day | | | | | | |

- On Nov 3-2020 the total calls received were 3,605 of which 2,126 were COVID-19 specific.

Efforts to enhance capacity and meet demand include:

- 38 additional nurses added to staff complement.
- 61 Patient navigation staff added to staff complement.
- 5 Medical office assistants to support the new 8-1-1 virtual physician model. Recruitment to add additional, temporary medical office assistants is in progress.
- To date, a total of **13,980 (↑64)** calls have been referred to a virtual physician for consultation.

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Self Assessment Tool - BCCDC.com (as of Nov 3/23:59)

| Date | Distinct Users (last 24 hours) | Peak Activity (users/min) | Average Activity (users/hour) | BC-based Users |
|--------------|-----------------------------------|------------------------------|----------------------------------|-------------------|
| Nov 3 | 10,872 (↓396) | 32.6 | 453.0 | 98.3% |
| Nov 2 | 11,268 (↑4,919) | 31.9 | 469.5 | 98.3% |
| Nov 1 | 6,349 (↑859) | 17.6 | 264.5 | 98.3% |
| Oct 31 | 5,490 (↓2,974) | 16.6 | 228.8 | 98.3% |
| Oct 30 | 8,464 (↓1,204) | 26.5 | 352.7 | 98.3% |
| Oct 29 | 9,668 (↓883) | 29.2 | 402.8 | 98.3% |
| Oct 28 | 10,551 (↓664) | 31.7 | 439.6 | 98.3% |
| Oct 27 | 11,215 (↓477) | 40.0 | 467.3 | 98.3% |
| Oct 26 | 11,692 (↑4,985) | 36.1 | 487.2 | 98.3% |
| Oct 25 | 6,707 (↑901) | 18.5 | 279.5 | 98.3% |

BC COVID19 APP (as of Nov 3/23:59)

| Date | Total App Users |
|--------------|----------------------|
| Nov 3 | 401,174 (↑18) |
| Nov 2 | 401,156 (↑14) |
| Nov 1 | 401,142 (↑18) |
| Oct 31 | 401,124 (↑12) |
| Oct 30 | 401,112 (↑18) |
| Oct 29 | 401,094 (↑19) |
| Oct 28 | 401,075 (↑24) |
| Oct 27 | 401,051 (↑37) |
| Oct 26 | 401,014 (↑37) |
| Oct 25 | 400,977 (↑53) |

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Virtual Health Usage (Zoom and Intouch Tools) (as of Nov 3/23:59)*

* Next update is on Nov 11.

| Date (week of) | Active Virtual Health Users (by week) |
|----------------|---------------------------------------|
| Oct 26 | 7,153 (↓183) |
| Oct 19 | 7,336 (↑1,578) |
| Oct 12 | 5,758 (↓655) |
| Oct 5 | 6,413 (↑1,351) |
| Sept 28 | 5,062 (↓100) |
| Sept 21 | 5,162 (↑221) |
| Sept 14 | 4,941 (↑712) |
| Sept 7 | 4,229 (↑144) |
| August 31 | 4,085 (↓50) |
| August 24 | 4,135 (↓170) |

- Since March 16th 28,815 users have been provisioned for virtual health licenses.

Home Health Monitoring (as of Nov 3/16:00)

| Date | Total Actively Monitored COVID Patients | Total Patients Discharged since March 26 |
|--|---|--|
| Nov 3 | 453 (↓10) | 7,791 (↑19) |
| Nov 2 | 463 (↑5) | 7,772 (↑56) |
| Oct 30 | 458 (↓12) | 7,716 (↑33) |
| Oct 29 | 470 (↓14) | 7,683 (↑14) |
| Oct 28 | 484 (↓4) | 7,669 (↑12) |
| Oct 27 | 488 (↓6) | 7,657 (↑20) |
| Oct 26 | 494 (↑30) | 7,637 (↑34) |
| Oct 23 | 464 (↑13) | 7,603 (↑23) |
| Oct 22 | 451 (↑20) | 7,580 (↑10) |
| Oct 21 | 431 (↑8) | 7,570 (↑11) |
| Total COVID Patients monitored to date: 8,244 (↑9) | | |

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1-888-COVID19 (as of Nov 3/23:59)

| Date | Calls Received | Calls Answered | Average Speed of Answer (Min:Sec) | Abandon Rate | Max Wait (Min:Sec) | Average Handle Time (Min:Sec) | Texts |
|--------------|------------------|------------------|-----------------------------------|--------------|--------------------|-------------------------------|-----------|
| Nov 3 | 820 (↓88) | 782 (↓96) | 00:26 | 4.6% | 13:36 | 02:43 | 25 |
| Nov 2 | 908 (↑460) | 878 (↑433) | 00:44 | 3.3% | 09:59 | 02:50 | 27 |
| Nov 1 | 448 (↓1) | 445 (↑5) | 00:00 | 0.4% | 04:43 | 02:24 | 4 |
| Oct 31 | 449 (↓108) | 440 (↓108) | 00:01 | 2.0% | 07:31 | 02:37 | 0 |
| Oct 30 | 557 (↓66) | 548 (↓54) | 00:23 | 1.4% | 04:44 | 02:57 | 7 |
| Oct 29 | 623 (↑12) | 602 (↑5) | 00:46 | 3.4% | 08:44 | 02:57 | 9 |
| Oct 28 | 611 (↓94) | 597 (↓76) | 01:36 | 2.1% | 12:15 | 02:46 | 15 |
| Oct 27 | 705 (↑31) | 673 (↑5) | 01:20 | 4.5% | 04:55 | 02:43 | 26 |
| Oct 26 | 674 (↑358) | 668 (↑356) | 00:36 | 0.9% | 04:51 | 02:53 | 18 |
| Oct 25 | 316 (↓69) | 312 (↓56) | 00:00 | 0.9% | 0:05:34 | 02:28 | 0 |

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Chat Bot / Digital Assistant (as of Nov 3/17:00)

| Sessions (Measured from 17:00 to 16:59) | |
|---|-----------------------------|
| Date | Number of Sessions (to 5pm) |
| Nov 3 | 23,410 (↑6,569) |
| Nov 2 | 16,841 (↑8,568) |
| Nov 1 | 8,273 (↓4,902) |
| Oct 31 | 13,175 (↓5,505) |
| Oct 30 | 18,680 (↓1,431) |
| Oct 29 | 20,111 (↓859) |
| Oct 28 | 20,970 (↓5,295) |
| Oct 27 | 26,265 (↑8,168) |
| Oct 26 | 18,097 (↑9,258) |
| Oct 25 | 8,839 (↓3,500) |
| 2,214,179 sessions since 4pm Thursday April 10 | |

Average of **1.3** questions per session.

The top questions for the past week have been:

| Question Type | % |
|---|-------|
| When can I get my results? | 28.5% |
| How many cases in BC today? | 8.3% |
| I am a healthcare worker where can I get tested? | 2.7% |
| Can I travel out of province? | 2.7% |
| I am having COVID-like symptoms, do I have COVID? | 2.6% |
| What are guidelines for planning an event? | 2.4% |
| What are the latest updates? | 2.4% |
| What are social distancing guidelines? | 2.0% |
| What do I do if I was outside of Canada? | 2.0% |
| What do I do if my test is negative? | 1.9% |

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BC 2-1-1 Referral Line (as of Nov 3/23:59)

| Date | Incoming Calls | Calls Answered | Wait Time (Min:Sec) | Abandonment Rate | Max Wait of Answered Calls (Min:Sec) | Average Handle Time (Min:Sec) |
|--------------|-----------------|----------------|---------------------|------------------|--------------------------------------|-------------------------------|
| Nov 3 | 42 (↑11) | 38 (↑9) | 0:25 | 10% | 5:02 | 3:11 |
| Nov 2 | 31 (↑19) | 29 (↑17) | 0:26 | 6% | 3:29 | 5:59 |
| Nov 1 | 12 (↓7) | 12 (↓7) | 0:11 | 0% | 0:33 | 5:53 |
| Oct 30 | 19 (↓10) | 19 (↓7) | 0:08 | 0% | 0:12 | 3:22 |
| Oct 29 | 29 (↓7) | 26 (↓7) | 0:11 | 10% | 0:50 | 4:56 |
| Oct 29 | 36 (↑11) | 33 (↑9) | 0:49 | 8% | 10:01 | 5:08 |
| Oct 28 | 25 | 24 (↑1) | 0:11 | 4% | 0:49 | 3:45 |
| Oct 27 | 25 (↓4) | 23 (↑1) | 0:24 | 8% | 2:45 | 3:59 |
| Oct 26 | 29 (↑17) | 22 (↑11) | 0:51 | 24% | 8:10 | 3:22 |
| Oct 25 | 12 (↓7) | 11 (↓8) | 0:45 | 8% | 4:04 | 2:03 |

Note: Data in table above is data recorded for Safe Seniors, Strong Communities program only and does not reflect the bc211 business activities related to other community referrals.

Service Activity to Date^[1]:

- 394,317 (481^[2]) total services provided:
 - 199,475 (263) wellness visits and needs assessments^[3]
 - 39,985 (78) grocery deliveries
 - 93,518 (110) meals prepared or packaged and delivered
 - 1,062 (3) prescriptions picked up and delivered
 - 4,280 (1) transportation services
 - 558 (1) laundry services
 - 55,439 (25) other services^[4]

Total 211 Registrations to Date:

| | bc211 Registrations | Direct Better at Home Registrations | Total |
|-------------------|---------------------|-------------------------------------|-------------|
| Seniors | 5,053 (10) | 11,320 (2) | 16,373 (12) |
| Volunteers | 7,483 (6) | 3,811 (0) | 11,294 (6) |

^[1] Manual data submission may encounter delays and result in data being restated periodically.

^[2] Added in this reporting period.

^[3] Initial contacts, virtual visits, and phone check-ins.

^[4] Other services encompass ad-hoc requests such as assistance with IT, online shopping, etc.

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Temporary Emergency Registrants (as of Oct 30/23:59)

The College of Physicians and Surgeons (CPSBC) deactivated the TER class of registration as of June 30; however, the list could be reactivated within 24-48 hours if needed and the CPSBC is open to registering physicians on a temporary emergency basis at the request of an HA where a need has been identified.

| Temporary Emergency Registrants - Physicians | | | | | | | | | | | | | | | | | |
|--|------------------|------------|---------------------|---------------------------------|---------------|----------------------|------------|----------------|----------------|---------------|----------------------------|-----------------|------------------------|------------------|----------------------|----------|---------------------------|
| Date | Family Physician | Pediatrics | Infectious Diseases | Public Health/ Preventative Med | Community Med | Medical Microbiology | Psychiatry | Anesthesiology | Internal Med * | Ophthalmology | OBGYN/ Maternal -fetal med | General Surgery | Obstetrics/ Gynecology | Occupational Med | Diagnostic Radiology | Urology | Total Registrants to Date |
| Oct 30 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Sept 30 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Aug 28 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| July 31 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| July 3 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| June 26 | 40 | 3 | 1 | 1 | 1 | 1 | 7 | 6 | 6 | 1 | 2 | 1 | 1 | 1 | 1 | 1 | 74 |
| June 19 | 40 | 3 | 1 | 1 | 1 | 1 | 7 | 6 | 6 | 1 | 2 | 1 | 1 | 1 | 1 | 1 | 74 |
| June 12 | 40 | 3 | 1 | 1 | 1 | 1 | 7 | 6 | 6 | 1 | 2 | 1 | 1 | 1 | 1 | 1 | 74 |
| June 5 | 40 | 3 | 1 | 1 | 1 | 1 | 7 | 6 | 6 | 1 | 2 | 1 | 1 | 1 | 1 | 1 | 74 |
| May 29 | 40 | 3 | 1 | 1 | 1 | 1 | 7 | 6 | 6 | 1 | 2 | 1 | 1 | 1 | 1 | 1 | 74 |

*Internal Medicine includes 1 Gastroenterology, 1 Critical Care Medicine and 1 Nephrology.

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| Temporary Emergency Registrants - Nursing | | | | | | | |
|---|--------------------------------|------------------|------------------------------|--------------------|------------------------|-----------------|---------------------------|
| Date | Licensed Practical Nurse (LPN) | Registered Nurse | Registered Psychiatric Nurse | Nurse Practitioner | Health Care Assistant* | | Total Registrants to Date |
| | | | | | HCA (New) | HCA (Temporary) | |
| Oct 30 | 97 | 567 | 6 | 1 | 2,503 | 236 | 3,410 (↑351) |
| Sept 30 | 90 | 499 | 4 | 2 | 2,230 | 234 | 3,059 (↑298) |
| Aug 28 | 87 | 466 | 4 | 2 | 1,978 | 224 | 2,761 (↑277) |
| July 31 | 83 | 452 | 5 | 2 | 1,727 | 214 | 2,484 (↑234) |
| July 3 | 79 | 441 | 5 | 2 | 1,516 | 207 | 2,250 (↑56) |
| June 26 | 78 | 439 | 4 | 2 | 1,464 | 207 | 2,194 (↑72) |
| June 19 | 77 | 439 | 4 | 2 | 1,395 | 205 | 2,122 (↑55) |
| June 12 | 78 | 439 | 4 | 4 | 1,339 | 203 | 2,067 (↑55) |
| June 5 | 79 | 440 | 4 | 4 | 1,285 | 200 | 2,012 (↑52) |
| May 29 | 80 | 438 | 4 | 4 | 1,235 | 199 | 1,960 (↑2) |

*HCA numbers reflect new temporary registrant category added April 7, 2010. Prior to April 7, HCA reporting reflected new/full HCAs only.

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| Temporary Emergency Registrants – Allied Health | | | | | | | |
|---|------------------------|----------------|---------------------|---------------------------|---------------------|-------------------------|---------------------------|
| Date | Midwives | Social Workers | Pharmacists | Dieticians | Physical Therapists | Occupational Therapists | Total Registrants to Date |
| Oct 30 | 0 | 62 | 41 | 10 | 0 | 0 | 113 (↑12) |
| Sept 30 | 0 | 54 | 37 | 10 | 0 | 0 | 101 (↑14) |
| Aug 28 | 0 | 43 | 34 | 10 | 0 | 0 | 87 (↑10) |
| July 31 | 0 | 34 | 33 | 10 | 0 | 0 | 77 (↑13) |
| July 3 | 0 | 26 | 28 | 10 | 0 | 0 | 64 (↓9) |
| June 26 | 9 | 26 | 28 | 10 | 0 | 0 | 73 (↑3) |
| June 19 | 9 | 24 | 27 | 10 | 0 | 0 | 70 (↑3) |
| June 12 | 9 | 21 | 27 | 10 | 0 | 0 | 67 (↓1) |
| June 5 | 10 | 21 | 27 | 10 | 0 | 0 | 68 (↑3) |
| May 29 | 10 | 19 | 26 | 10 | 0 | 0 | 65 (↑4) |
| Number of Private Practice Registrants Willing to be Redeployed - Allied Health | | | | | | | |
| Date | Occupational Therapist | Dieticians | Physical Therapists | Total Registrants to Date | | | |
| Oct 30 | 130 | 44 | 392 | 566 | | | |
| Sept 30 | 130 | 44 | 392 | 566 | | | |
| Aug 28 | 130 | 44 | 392 | 566 | | | |
| July 31 | 130 | 44 | 392 | 566 | | | |
| July 3 | 130 | 44 | 392 | 566 | | | |
| June 26 | 130 | 44 | 392 | 566 | | | |
| June 19 | 130 | 44 | 392 | 566 | | | |
| June 12 | 130 | 44 | 392 | 566 | | | |
| June 5 | 130 | 44 | 392 | 566 | | | |
| May 29 | 130 | 44 | 392 | 566 | | | |

Note:

The College of Dieticians, College of Physical Therapists and College of Occupational Therapists have emergency registration in place. The current focus is to contact registrants impacted by COVID-19 private practice closures regarding their willingness to be redeployed to work in a health authority as part of the pandemic response.

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PHO Orders

October 30, 2020: The PHO repealed and replaced the order of October 9, 2020 on [Gathering and Events](#).

October 9, 2020: The PHO repealed and replaced the order of August 7, 2020 on [Food and Liquor Serving Premises](#).

September 16, 2020: The PHO issued an order on [Registered Nurse Public Health Pharmacotherapy](#).

August 30, 2020: The Federal Chief PHO issued updates to the [Federal Quarantine Order](#) on Minimizing the Risk of Exposure to COVID-19 in Canada.

July 2, 2020: The PHO repealed and replaced the order of April 23, 2020 on [Industrial Camps](#).

May 29, 2020: The PHO issued an order on [Overnight Camps for Children and Youth](#).

May 28, 2020: The PHO repealed and replaced the PHO oral order of March 27, 2020 and the written order of April 15, 2020 on [Vending Markets](#).

May 14, 2020: The PHO cancelled the order of April 16, 2020 on [Personal Services](#).

May 14, 2020: The PHO issued an order on [Workplace COVID-19 Safety Plans](#).

May 7, 2020: The PHO issued an order on [Licensed Practical Nurse SARS-CoV-2 Swabbing](#).

April 16, 2020: The PHO confirmed and supplemented the oral order of March 21, 2020 on [Personal Services](#).

April 15, 2020: The PHO amended the order of April 10, 2020 on [Health Care Labour Adjustment](#) with respect to [Facility Staff Assignment](#).

April 14, 2020: The PHO amended the order of April 10, 2020 on [Health Care Labour Adjustment](#) with respect to [Travellers and Employers](#).

April 10, 2020: The PHO issued an order on [Health Care Labour Adjustment](#).

March 26, 2020: The PHO issued an order on [Information Collection from Long Term Care Facility Staff](#).

For other COVID-19 related notices and guidance please see the following:

[PHO COVID-19 Orders, Notices & Guidance](#)

[BCCDC COVID-19 Care Resources](#)

November 5, 2020
Daily COVID-19 Report
Confidential

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Contents

| | |
|---|----|
| Case Counts (as of Nov 5/10:00) | 2 |
| Epi-Linked Probable Cases (as of Nov 5/10:00) | 3 |
| Outbreaks (as of Nov 5/10:00) | 4 |
| Testing Inclusive of Community Assessment Sites (as of Nov 4/23:59) | 10 |
| BCCDC Population Health Survey "Your Story, Our Future" (as of June 1/10:30am) | 10 |
| International Arrivals (as of Nov 4/23:59) | 11 |
| Occupancy Rates & ED Visits (as of Nov 4/23:59) | 12 |
| Emergency Department Visits (as of Nov 4/23:59) | 13 |
| BC Emergency Health Services Influenza Like Illness (ILI) Calls (as of Nov 4/23:59) | 14 |
| BC Emergency Health Services Total Call Volumes (as of Nov 4/23:59) | 14 |
| 8-1-1 Data (as of November 4/23:59) | 15 |
| Self Assessment Tool - BCCDC.com (as of Nov 4/23:59) | 16 |
| BC COVID19 APP (as of Nov 3/23:59)* | 16 |
| Virtual Health Usage (Zoom and Intouch Tools) (as of Nov 3/23:59)* | 17 |
| Home Health Monitoring (as of Nov 4/16:00) | 17 |
| 1-888-COVID19 (as of Nov 4/23:59) | 18 |
| Chat Bot / Digital Assistant (as of Nov 4/17:00) | 19 |
| BC 2-1-1 Referral Line (as of Nov 4/23:59) | 20 |
| Temporary Emergency Registrants (as of Oct 30/23:59) | 21 |
| PHO Orders | 24 |

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Case Counts (as of Nov 5/10:00)

| Total Cases (lab confirmed and lab probable) | New Cases (last 24 hrs, incl. Epi) | Recovered Cases | Currently in Hospital | Currently in ICU (and HAU) | Mechanical Ventilated (MV) | Deaths |
|--|---|--------------------|-----------------------------|----------------------------------|----------------------------------|--------|
| 16,292 (↑421) | 425 | 12,806 (↑147) | 97 (↑5) | 24 (↓1) | 10 (↑1) | 273 |

FHA:

| Total Cases | New Cases (last 24 hrs, incl. Epi) | Recovered Cases | Currently in Hospital | Currently in ICU (and HAU) | Mechanical Ventilated (MV) | Deaths |
|----------------------------|---|--------------------|--------------------------|----------------------------------|----------------------------------|--------|
| 9,587 (↑265 ^a) | 268 | 7,076 (↑123) | 56 (↑4) | 14 (↓1) | 4 (↓1) | 123 |

IHA:

| Total Cases | New Cases (last 24 hrs, incl. Epi) | Recovered Cases | Currently in Hospital | Currently in ICU (and HAU) | Mechanical Ventilated (MV) | Deaths |
|-------------------------|---|--------------------|--------------------------|----------------------------------|----------------------------------|--------|
| 780 (↑17 ^a) | 18 | 714 (↑16) | 1 (↑1) | 0 | 0 | 3 |

VIHA:

| Total Cases | New Cases (last 24 hrs, incl. Epi) | Recovered Cases | Currently in Hospital | Currently in ICU (and HAU) | Mechanical Ventilated (MV) | Deaths |
|-------------|---|--------------------|--------------------------|----------------------------------|----------------------------------|--------|
| 275 (↑7) | 7 | 249 (↑3) | 0 | 0 | 0 | 6 |

NHA:

| Total Cases | New Cases (last 24 hrs, incl. Epi) | Recovered Cases | Currently in Hospital | Currently in ICU (and HAU) | Mechanical Ventilated (MV) | Deaths |
|-------------|---|--------------------|--------------------------|----------------------------------|----------------------------------|--------|
| 405 (↑6) | 6 | 406 (↑3) | 0 | 1 | 0 | 3 |

VCHA:

| Total Cases | New Cases (last 24 hrs, incl. Epi) | Recovered Cases | Currently in Hospital | Currently in ICU (and HAU) | Mechanical Ventilated (MV) | Deaths |
|--------------|---|--------------------|--------------------------|----------------------------------|----------------------------------|--------|
| 5,156 (↑126) | 126 | 4,276 ^b | 40 | 9 | 6 (↑2) | 138 |

Out of Canada:

| Total Cases | New Cases (last 24 hrs, incl. Epi) | Recovered Cases | Currently in Hospital | Currently in ICU (and HAU) | Mechanical Ventilated (MV) | Deaths |
|-------------|---|--------------------|--------------------------|----------------------------------|----------------------------------|--------|
| 89 | 0 | 85 (↑2) | 0 | | | 0 |

^a The remaining 4 cases are epi-linked (3 FHA and 1 in IHA).

^b Due to technical issues, VCH could not update the outcomes for cases today. As a result, the number who discontinued isolation is likely an underestimate.

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Epi-Linked Probable Cases (as of Nov 5/10:00)

Total Cases, inclusive of Epi-linked Cases

16,560 (↑425)

| Total Epi-linked Cases by Region | | | | | | | |
|----------------------------------|-----------------|----------------|--------|---------|---------|----------------|-----------------|
| Date | FHA | IHA | VIHA | NHA | VCH | Out of Canada* | Total |
| Nov 5 | 120 (↑3) | 41 (↑1) | 6 | 33 | 67 | 1 | 268 (↑4) |
| Nov 4 | 117 (↑3) | 40 | 6 | 33 | 67 (↑4) | 1 | 264 (↑7) |
| Nov 3 | 114 (↑3) | 40 (↑1) | 6 | 33 | 63 | 1 | 257 (↑4) |
| Oct 31 ^a | 111 (↑1) | 39 (↑2) | 6 | 33 (↑1) | 63 (↑3) | 1 | 253 (↑7) |
| Oct 30 | 110 (↑1) | 37 (↑2) | 6 | 32 (↑1) | 60 (↑1) | 1 | 246 (↑5) |
| Oct 29 | 109 (↑2) | 35 (↑1) | 6 (↑1) | 31 | 59 | 1 | 241 (↑4) |
| Oct 28 | 107 (↑1) | 34 (↑1) | 5 | 31 | 59 (↑2) | 1 | 237 (↑4) |
| Oct 27 | 106 (↑2) | 33 | 5 | 31 | 57 | 1 | 233 (↑2) |
| Oct 26 | 104 (↑7) | 33 (↑1) | 5 | 31 (↑1) | 57 (↑2) | 1 | 231 (↑11) |

* Section contains non-residents (e.g., temporary foreign workers, or travelers) who were Epi-linked or have been provided an epi-probable diagnosis of COVID-19 while in BC.

^a The epi-linked cases have been assigned to Oct 31, as a breakdown of epi-linked by day is not provided over the weekend.

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Outbreaks (as of Nov 5/10:00)

- 1 new outbreak since last report:
 - Tabor Home 2, LTCF - FHA
- 2 outbreaks declared over since last report:
 - Peace Portal Seniors village, LTCF- FHA; École de l'Anse au-Sable, School - IHA
- 38 active outbreaks:
 - 31 in care facilities and 7 in other settings
- 160 outbreaks since January 1, 2020

New outbreaks since last report ^a

| Date Declared | HA | Facility Name | Type | Total | | Resident/ Student | | Staff/ Other | |
|---------------|-----|---------------|-------------------------|-------|--------|-------------------|--------|--------------|--------|
| | | | | Cases | Deaths | Cases | Deaths | Cases | Deaths |
| 11/4/2020 | FHA | Tabor Home 2 | Long term care facility | 4 | 0 | 2 | 0 | 2 | 0 |

Outbreaks declared over since last report ^a

| Date Declared | Date Over | HA | Facility Name | Type | Total | | Resident/ Student | | Staff/ Other | |
|---------------|-----------|-----|------------------------------|-------------------------|-------|--------|-------------------|--------|--------------|--------|
| | | | | | Cases | Deaths | Cases | Deaths | Cases | Deaths |
| 9/24/2020 | 11/4/2020 | FHA | Peace Portal Seniors Village | Long term care facility | 16 | 2 | 12 | 2 | 4 | 0 |
| 10/21/2020 | 11/4/2020 | IHA | École de l'Anse au-Sable | School or daycare | 16 | 0 | 10 | 0 | 6 | 0 |

- a. Cases include lab-confirmed, lab-probable and epi-linked cases. Case definitions can be found at: [http://www.bccdc.ca/health-professionals/clinical-resources/case-definitions/covid-19-\(novel-coronavirus\)](http://www.bccdc.ca/health-professionals/clinical-resources/case-definitions/covid-19-(novel-coronavirus)).
As of July 3, residents of other Canadian provinces/territories are reported by their provinces/territories of residence.

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Active outbreaks in care facilities

| Date Declared | HA | Facility Name | Type of Facility |
|---------------|-----|---|-------------------------------|
| 10/29/2020 | FHA | Queen's Park Hospital unit 3C NMSK 2 | Acute care facility |
| 10/1/2020 | FHA | Surrey Memorial Hospital-5W | Acute care facility |
| 10/29/2020 | FHA | Hawthorne Seniors Care Community | Assisted living |
| 10/29/2020 | FHA | The Gateway Assisted Living For Seniors | Assisted living |
| 10/27/2020 | FHA | PICS Assisted Living 2 | Assisted living |
| 10/27/2020 | IHA | Okanagan Men's Centre | Group home (community living) |
| 10/24/2020 | FHA | Amenida Seniors Community | Independent living |
| 11/4/2020 | FHA | Tabor Home 2 | Long term care facility |
| 11/3/2020 | FHA | Hawthorne Seniors Care Community - LTC | Long term care facility |
| 11/3/2020 | FHA | White Rock Seniors Village 2 | Long term care facility |
| 11/2/2020 | FHA | Belvedere Care Centre | Long term care facility |
| 11/2/2020 | NHA | Rotary Manor | Long term care facility |
| 11/1/2020 | FHA | Good Samaritan Delta View Care Centre 2 | Long term care facility |
| 10/30/2020 | FHA | CareLife Fleetwood | Long term care facility |
| 10/30/2020 | VCH | Yaletown House 3 | Long term care facility |
| 10/29/2020 | VCH | Lakeview Care Centre | Long term care facility |
| 10/29/2020 | VCH | Louis Brier Home and Hospital | Long term care facility |
| 10/29/2020 | FHA | Mayfair Terrace Retirement Residence | Long term care facility |
| 10/28/2020 | VCH | Hamilton Village Care Centre | Long term care facility |
| 10/26/2020 | FHA | Fellburn Care Center | Long term care facility |
| 10/26/2020 | FHA | St. Michael's Centre | Long term care facility |
| 10/24/2020 | FHA | Agassiz Seniors Community | Long term care facility |
| 10/23/2020 | VCH | Banfield Pavilion - 4th Floor West | Long term care facility |
| 10/23/2020 | FHA | Queen's Park Care Center | Long term care facility |
| 10/22/2020 | FHA | Fair Haven Homes Burnaby Lodge | Long term care facility |
| 10/22/2020 | FHA | Laurel Place | Long term care facility |
| 10/21/2020 | VCH | Three Links Care Centre | Long term care facility |
| 10/19/2020 | FHA | Evergreen Baptist Care Society | Long term care facility |
| 10/18/2020 | VCH | Royal Arch Masonic Home 3 | Long term care facility |
| 10/17/2020 | FHA | Rosemary Height Seniors Village | Long term care facility |
| 9/30/2020 | VCH | Haro Park Centre, Entire Facility | Long term care facility |

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Active outbreaks in other settings

| Date Declared | HA | Facility Name | Type of Facility |
|---------------|------------|---|-----------------------------------|
| 11/4/2020 | IHA | La Casa Resort | Other |
| 11/3/2020 | Provincial | Out of province Workplace | Workplace/Communal Living |
| 11/2/2020 | FHA | Capella Dance Academy | Other |
| 10/29/2020 | Provincial | Suncor Firebag Oil Sands | Workplace/Communal Living |
| 10/22/2020 | FHA | Coast Spas Manufacturing | Workplace not otherwise specified |
| 10/22/2020 | FHA | Pace Processing | Workplace not otherwise specified |
| 10/2/2020 | FHA | MSJ Distribution at Valhalla Distribution | Workplace not otherwise specified |

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Care Facilities – Summary of Outbreaks

| Outbreak Characteristic | Outbreak Status | | Total |
|--|-----------------|------------------|-------|
| | Declared Over | Currently Active | |
| Number of Cases | | | |
| Total | 893 | 225 | 1,118 |
| Residents | 515 | 133 | 648 |
| Staff/other | 391 | 91 | 482 |
| Unknown | 3 | 1 | 4 |
| New | 16 | 4 | |
| Residents | 12 | 2 | |
| Staff/other | 4 | 2 | |
| Unknown | 0 | 0 | |
| Number of Deaths | | | |
| Total | 176 | 11 | 187 |
| Residents | 176 | 11 | 187 |
| Staff/other | 0 | 0 | 0 |
| Unknown | 0 | 0 | 0 |
| New | 2 | 0 | |
| Residents | 2 | 0 | |
| Staff/other | 0 | 0 | |
| Unknown | 0 | 0 | |
| Number of Outbreaks by Setting | | | |
| Acute care facility | 17 | 2 | 19 |
| Assisted living | 8 | 3 | 11 |
| Group home (community living) | 1 | 1 | 2 |
| Independent living | 6 | 1 | 7 |
| Long term care facility | 66 | 24 | 90 |
| Other residential facility type | 1 | 0 | 1 |
| Total | 99 | 31 | 130 |
| Number of Outbreaks by Health Authority | | | |
| Fraser | 66 | 21 | 87 |
| Interior | 2 | 1 | 3 |
| Northern | 0 | 1 | 1 |
| Vancouver Coastal | 31 | 8 | 39 |
| Total | 99 | 31 | 130 |

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Other Settings – Summary of Outbreaks

| Outbreak Characteristic | Outbreak Status | | Total |
|--|-----------------|------------------|-------|
| | Declared Over | Currently Active | |
| Number of Cases | | | |
| Total | 627 | 134 | 761 |
| Residents | 122 | 0 | 122 |
| Students | 10 | 35 | 45 |
| Staff/other | 464 | 99 | 563 |
| Unknown | 31 | 3 | 34 |
| New | 16 | 0 | |
| Residents | 0 | 0 | |
| Students | 10 | 0 | |
| Staff/other | 6 | 0 | |
| Unknown | 0 | 0 | |
| Number of Deaths | | | |
| Total | 2 | 0 | 2 |
| Residents | 1 | 0 | 1 |
| Students | 0 | 0 | 0 |
| Staff/other | 1 | 0 | 1 |
| Unknown | 0 | 0 | 0 |
| New | 0 | 0 | |
| Residents | 0 | 0 | |
| Students | 0 | 0 | |
| Staff/other | 0 | 0 | |
| Unknown | 0 | 0 | |
| Number of Outbreaks by Setting | | | |
| Conference | 1 | 0 | 1 |
| Correctional facility | 3 | 0 | 3 |
| Religious institution | 1 | 0 | 1 |
| School or daycare | 1 | 0 | 1 |
| Shelter | 1 | 0 | 1 |
| Workplace not otherwise specified | 13 | 3 | 16 |
| Workplace with communal living | 3 | 2 | 5 |
| Other | 0 | 2 | 2 |
| Total | 23 | 7 | 30 |
| Number of Outbreaks by Health Authority | | | |
| Fraser | 11 | 4 | 15 |
| Interior | 8 | 1 | 9 |
| Vancouver Coastal | 1 | 0 | 1 |
| Provincial | 3 | 2 | 5 |
| Total | 23 | 7 | 30 |

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New deaths since last report ^{a,b}

| Count of Deaths | Part of Reported Outbreak | Outbreak Details | | |
|-----------------|---------------------------|------------------|------------------|--------------|
| | | Facility Name | Type of Facility | HA Reporting |
| 0 | - | - | - | - |

- a. Data are compiled from line lists provided by Health Authorities and is current as of 10am on the date of this report.
- b. Cases include lab-confirmed, lab-probable and epi-linked cases. Case definitions can be found at: [http://www.bccdc.ca/health-professionals/clinical-resources/case-definitions/covid-19-\(novel-coronavirus\)](http://www.bccdc.ca/health-professionals/clinical-resources/case-definitions/covid-19-(novel-coronavirus)). As of July 3, residents of other Canadian provinces/territories are reported by their provinces/territories of residence.

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Testing Inclusive of Community Assessment Sites (as of Nov 4/23:59)

| Total Patient Tests Completed ^{a,b} | Tested Non-Positive ^c | Tested Positive ^c | Patient Samples Pending | Projected Testing Capacity for Today |
|--|----------------------------------|------------------------------|-------------------------|--------------------------------------|
| 877,987 (↑11,020) | 861,695 (↑10,599) | 16,292 (↑421) | 5,737 (↑256) | 18,633 (↑300) |

^a Total tests completed are reported by the BCCDC and **include** tests with invalid lab codes (failed tests, distinct from indeterminate tests which are weak positives).

^b The change in total tests from day-to-day **only includes** valid tests and these numbers are reflected on the BCCDC Dashboard website.

^c This column reflects the number of **individuals** who have tested positive (lab confirmed and lab probable).

BCCDC Population Health Survey “Your Story, Our Future” (as of June 1/10:30am)

This survey is now closed. No further submissions will occur.

| Date | Surveys Completed to Date |
|--------|---------------------------|
| June 1 | 356,196 |
| May 30 | n/a |
| May 29 | n/a |
| May 28 | n/a |
| May 27 | 328,618 |
| May 25 | 313,350 |
| May 23 | 305,000 |
| May 22 | n/a |

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International Arrivals (as of Nov 4/23:59)

| Arrivals by Method | | | |
|---------------------------|---------------------|-----------------------|--------------------|
| Description | Oct 26– Nov 1 | Previous Week's Total | YTD since April 10 |
| Total Air Arrivals | 3,316 | 3,758 | 116,358 |
| Total Land Passengers | 1142 | 1,188 | 65,699 |
| Total Marine Crossings | 3 | 9 | 227 |
| Total Unknown Entry Point | 84 | 118 | 3,316 |
| Total Arrivals | 4,452 (↓621) | 5,073 (↓997) | 185,507 |

| Self Isolation Plan | | | |
|-------------------------------------|----------------|-------------------|--------------------|
| Description | Daily Total | Previous 24 hours | YTD Since April 10 |
| SI Plan No Support Required | 60 | 63 | 38,401 |
| SI Plan Support Required | 5 | 6 | 2,687 |
| Total Registered¹ | 65 (↓4) | 69 (↑7) | 41,088 |

¹SI Plans as of April 11th including the future travel registered plans. One SI Plan is completed for each family/group travelling. Does not include April 8-11th as those are from interim process and are being cleaned up and reconciled. Support required indicates support for accommodation and supplies (medication, groceries, etc.).

| Accommodations Required* | | | |
|---|-------------|-------------------|--------------------|
| Description | Daily Total | Previous 24 hours | YTD Since April 10 |
| Currently in Provincial YVR Accommodation | - | - | 109 |
| Currently in Provincial Land Accommodation (Canadian Red Cross) | - | 1 | 48 |
| Total Provided Accommodation | - | 1 | 158 |

*Tracking and reporting accommodations has moved to the Federal Government of Canada and is not being updated on the Daily Minister's Report at this time. Efforts are being made to collect accommodations data for future reporting.

| Follow-Up Calls | | | |
|--|---------------------|---------------------|--------------------|
| Description | Daily Total | Previous 24 hours | YTD Since April 10 |
| Calls Confirmed SI plan being followed | 495 | 499 | 109,394 |
| Call not answered | 886 | 1,193 | 112,023 |
| Referred to 811/APP | 7 | 2 | 453 |
| Referred to PSSG | - | 2 | 8,604 |
| Referred to Tier 2 for follow-up | 3 | 28 | 14,698 |
| Total Citizen Calls² | 2,006 (↓480) | 2,486 (↑323) | 239,519 |

² The Total Citizen Calls is a direct count from the Service BC system. The total is not a sum of the other rows; as an example, a referral to 811 can be a Confirmed SI plan call and a tier 2 call at the same time.

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| Temporary Foreign Workers | | | |
|---------------------------------|-------------|-------------------|--------------------|
| Description | Daily Total | Previous 24 hours | YTD Since April 10 |
| Total Temporary Foreign Workers | - | 2 | 4,743 |

Occupancy Rates & ED Visits (as of Nov 4/23:59)

| | Pre-COVID-19 Response Occupancy Rate (Dec 12 2019) | Current Occupancy Rate Snapshot | Change in Occupancy Rate | Total Vacant Beds* | Total Beds | Total Adult Critical Care Beds | Adult Critical Care Bed Occupancy Rate | Total Vacant Adult Critical Care Beds | ED Visits (past 24 hours) |
|------------------|--|---------------------------------|--------------------------|--------------------|---------------|--------------------------------|--|---------------------------------------|---------------------------|
| IHA ^a | 102.9% | 93.8% | -9.1% | 90 | 1,445 | 84 | 81.0% | 16 | 1,125 |
| FHA | 106.9% | 63.3% | -43.6% | 1,439 | 3,918 | 268 | 44.0% | 150 | 1,815 |
| VCHA | 100.5% | 86.9% | -13.6% | 306 | 2,343 | 184 | 70.7% | 54 | 875 |
| VIHA | 106.6% | 93.8% | -12.8% | 117 | 1,901 | 73 | 84.9% | 11 | 1,037 |
| NHA | 105.0% | 61.4% | -43.6% | 330 | 855 | 58 | 51.7% | 28 | 572 |
| PHSA | 73.8% | 64.8% | -9.0% | 247 | 701 | 28 | 21.4% | 22 | 86 |
| BC Total | 103.5% | 77.3% (↑0.2) | -26.2% | 2,529 (↓30) | 11,163 | 695 | 59.6% (↑1.3%) | 281 (↓9) | 5,510 (↑6) |
| Previous Totals | | | | | | | | | |
| Nov 3 | 103.5% | 77.1% (↑0.8) | -26.4% | 2,559 (↓88) | 11,163 | 695 | 58.3% (↑1.3%) | 290 (↓9) | 5,504 (↓285) |
| Nov 2 | 103.5% | 76.3% (↑1.8%) | -27.2% | 2,647 (↓194) | 11,163 | 695 | 57.0% (↑3.2%) | 299 (↓22) | 5,789 (↑522) |
| Nov 1 | 103.5% | 74.5% (↓0.2%) | -29.0% | 2,841 (↑22) | 11,163 | 695 | 53.8% (↓3.3%) | 321 (↑23) | 5,267 (↓129) |
| Oct 30 | 103.5% | 74.7% (↓1.8%) | -28.8% | 2,819 (↑201) | 11,163 | 695 | 57.1% (↓1.7) | 298 (↑12) | 5,396 (↓1) |
| Oct 29 | 103.5% | 76.5% (↓0.6%) | -27.0% | 2,618 (↑57) | 11,163 | 695 | 58.8% (↓1.6%) | 286 (↑11) | 5,397 (↑6) |
| Oct 28 | 103.5% | 77.1% (↑0.1) | -26.4% | 2,561 (↓5) | 11,163 | 695 | 60.4% (↑2.7%) | 275 (↓12) | 5,391 (↑293) |
| Oct 27 | 103.5% | 77.0% (↑1.0%) | -26.5% | 2,566 (↓115) | 11,163 | 695 | 58.7% (↑2.3%) | 287 (↓16) | 5,098 (↓488) |
| Oct 26 | 103.5% | 76.0% (↑2.1%) | -27.5% | 2,681 (↓229) | 11,163 | 695 | 56.4% (↑2.2%) | 303 (↓15) | 5,586 (↑535) |
| Oct 25 | 103.5% | 73.9% | -29.6% | 2,910 (↑2) | 11,163 | 695 | 54.2% (↓0.6%) | 318 (↑4) | 5,051 (↓98) |

*Excludes Critical Care NICU Bassinets

^a 6 Critical Care beds in IHA are currently counted as ICU/HAU, however they can only function as HAU and cannot function as ICU

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| Current Neonatal Bassinet Occupancy Rate | | | |
|--|-------------------------------|--|--------------------------------------|
| Health Authority | Total Critical Care Bassinets | Critical Care Bassinets Occupancy Rate | Total Vacant Critical Care Bassinets |
| IHA | 14 | 135.7% | -5 |
| FHA | 112 | 50.0% | 56 |
| VCHA | 21 | 61.9% | 8 |
| VIHA | 31 | 87.1% | 4 |
| NHA | 8 | 137.5% | -3 |
| PHSA | 70 | 67.1% | 23 |
| BC Total | 256 | 67.6% | 83 |
| Previous Totals | | | |
| Nov 3 | 256 | 67.6% | 83 (↓2) |
| Nov 2 | 256 | 66.8% | 85 (↑1) |
| Nov 1 | 256 | 67.2% | 84 (↓11) |
| Oct 30 | 256 | 62.9% | 95 (↓4) |
| Oct 29 | 256 | 61.3% | 99 (↑4) |
| Oct 28 | 256 | 62.9% | 95 (↓1) |
| Oct 27 | 256 | 62.5% | 96 (↓6) |
| Oct 26 | 256 | 60.2% | 102 (↓6) |
| Oct 25 | 256 | 57.8% | 108 (↑3) |

Emergency Department Visits (as of Nov 4/23:59)

| Emergency Department Visits, March 9 and Nov 4 by Health Authority | | | |
|--|--------|-------|----------|
| Health Authority | 09-Mar | 4-Nov | % Change |
| IHA | 1,388 | 1,125 | -18.9% |
| FHA | 2,092 | 1,815 | -13.2% |
| VCHA | 1,227 | 875 | -28.7% |
| VIHA | 964 | 1,037 | 7.6% |
| NHA | 733 | 572 | -22.0% |
| PHSA | 155 | 86 | -44.5% |
| Total | 6,559 | 5,510 | -16.0% |

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BC Emergency Health Services Influenza Like Illness (ILI) Calls (as of Nov 4/23:59)

| ILI Events | | | | | | |
|--|-----------|-----------|-----------|-----------|-----------|------------------|
| Date | FHA | IHA | NHA | VCHA | VIHA | TOTAL ILI |
| Nov 4 | 82 | 32 | 11 | 44 | 40 | 209 (↑33) |
| Nov 3 | 71 | 22 | 4 | 47 | 32 | 176 (↓37) |
| Nov 2 | 75 | 43 | 19 | 48 | 28 | 213 (↑33) |
| Nov 1 | 67 | 39 | 12 | 32 | 30 | 180 (↓22) |
| Oct 31 | 79 | 37 | 13 | 39 | 34 | 202 (↑4) |
| Oct 30 | 73 | 34 | 15 | 40 | 36 | 198 (↑39) |
| Oct 29 | 57 | 21 | 8 | 50 | 23 | 159 (↓17) |
| Oct 28 | 67 | 18 | 13 | 48 | 30 | 176 (↑8) |
| Oct 27 | 67 | 34 | 8 | 40 | 19 | 168 (↑14) |
| Oct 26 | 52 | 31 | 12 | 37 | 22 | 154 (↓27) |
| Average Pre-COVID-19 ILI Events was ~6 events/week across BC | | | | | | |

BC Emergency Health Services Total Call Volumes (as of Nov 4/23:59)

| Provincial Call Volumes for BCEHS | | | | | | |
|---|------------|------------|------------|------------|-----------|---------------------|
| Date | IHA | FHA | VCHA | VIHA | NHA | TOTAL |
| Nov 4 | 275 | 531 | 357 | 330 | 88 | 1,581 (↑105) |
| Nov 3 | 243 | 552 | 310 | 281 | 90 | 1,476 (↓78) |
| Nov 2 | 272 | 512 | 374 | 287 | 109 | 1,554 (↑30) |
| Nov 1 | 291 | 522 | 324 | 297 | 90 | 1,524 (↓53) |
| Oct 31 | 269 | 508 | 390 | 302 | 108 | 1,577 (↓11) |
| Oct 30 | 271 | 527 | 360 | 309 | 121 | 1,588 (↑70) |
| Oct 29 | 277 | 484 | 358 | 301 | 98 | 1,518 (↓38) |
| Oct 28 | 299 | 498 | 371 | 301 | 87 | 1,556 (↑50) |
| Oct 27 | 263 | 516 | 354 | 262 | 111 | 1,506 (↓34) |
| Oct 26 | 289 | 515 | 351 | 282 | 103 | 1,540 (↑89) |
| Average Pre-COVID (Mar 2019) BCEHS Call Volume: 1,540/day | | | | | | |

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8-1-1 Data (as of November 4/23:59)

| Date | Calls Received | Calls Answered | Abandon Rate % | Average Wait (mins) | Max Wait of Answered (mins) | Average Handle Time (mins) |
|---|-------------------|-------------------|----------------|---------------------|-----------------------------|----------------------------|
| Nov 4 | 3,613 (↑8) | 3,245 (↑4) | 10.2% | 2.7 | 22.5 | 3.0 |
| Nov 3 | 3,605 (↓221) | 3,241 (↓519) | 10.1% | 3.2 | 30.3 | 3.3 |
| Nov 2 | 3,826 (↑1,219) | 3,760 (↑1,285) | 1.7% | 0.4 | 9.7 | 3.2 |
| Nov 1 | 2,607 (↑319) | 2,475 (↑202) | 5.1% | 1.2 | 13.6 | 3.0 |
| Oct 31 | 2,288 (↓510) | 2,273 (↓521) | 0.7% | 0.2 | 4.5 | 2.7 |
| Oct 30 | 2,798 (↓474) | 2,794 (↓464) | 0.1% | 0.1 | 2.7 | 2.8 |
| Oct 29 | 3,272 (↓107) | 3,258 (↑125) | 0.4% | 0.1 | 3.1 | 2.9 |
| Oct 28 | 3,379 (↑25) | 3,133 (↓136) | 7.3% | 2.2 | 19.5 | 3.0 |
| Oct 27 | 3,354 (↓343) | 3,269 (↓283) | 2.5% | 0.6 | 6.7 | 3.1 |
| Oct 26 | 3,697 (↑1,292) | 3,552 (↑1,207) | 3.9% | 1.0 | 8.0 | 3.3 |
| Pre-COVID-19 call volume was 1,250/day | | | | | | |

- On Nov 4-2020 of the 3,613 total calls received, 2,082 were COVID-19 specific.

Efforts to enhance capacity and meet demand include:

- 38 additional nurses added to staff complement.
- 61 Patient navigation staff added to staff complement.
- 5 Medical office assistants to support the new 8-1-1 virtual physician model. Recruitment to add additional, temporary medical office assistants is in progress.
- To date, a total of **14,040 (↑60)** calls have been referred to a virtual physician for consultation.

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Self Assessment Tool - BCCDC.com (as of Nov 4/23:59)

| Date | Distinct Users (last 24 hours) | Peak Activity (users/min) | Average Activity (users/hour) | BC-based Users |
|--------------|-----------------------------------|------------------------------|----------------------------------|-------------------|
| Nov 4 | 10,731 (↓141) | 32.5 | 447.1 | 98.3% |
| Nov 3 | 10,872 (↓396) | 32.6 | 453.0 | 98.3% |
| Nov 2 | 11,268 (↑4,919) | 31.9 | 469.5 | 98.3% |
| Nov 1 | 6,349 (↑859) | 17.6 | 264.5 | 98.3% |
| Oct 31 | 5,490 (↓2,974) | 16.6 | 228.8 | 98.3% |
| Oct 30 | 8,464 (↓1,204) | 26.5 | 352.7 | 98.3% |
| Oct 29 | 9,668 (↓883) | 29.2 | 402.8 | 98.3% |
| Oct 28 | 10,551 (↓664) | 31.7 | 439.6 | 98.3% |
| Oct 27 | 11,215 (↓477) | 40.0 | 467.3 | 98.3% |
| Oct 26 | 11,692 (↑4,985) | 36.1 | 487.2 | 98.3% |

BC COVID19 APP (as of Nov 3/23:59)*

| Date | Total App Users |
|--------------|----------------------|
| Nov 3 | 401,174 (↑18) |
| Nov 2 | 401,156 (↑14) |
| Nov 1 | 401,142 (↑18) |
| Oct 31 | 401,124 (↑12) |
| Oct 30 | 401,112 (↑18) |
| Oct 29 | 401,094 (↑19) |
| Oct 28 | 401,075 (↑24) |
| Oct 27 | 401,051 (↑37) |
| Oct 26 | 401,014 (↑37) |
| Oct 25 | 400,977 (↑53) |

* The underlying data change that is generating the strange values in the daily metrics report has been identified and is in the process of being fixed by the data provider. They hope to have the correction implemented by tomorrow morning's Daily Metrics Report and will re-issue the corrected numbers.

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Virtual Health Usage (Zoom and Intouch Tools) (as of Nov 3/23:59)*

* Next update is on Nov 11.

| Date (week of) | Active Virtual Health Users (by week) |
|----------------|---------------------------------------|
| Oct 26 | 7,153 (↓183) |
| Oct 19 | 7,336 (↑1,578) |
| Oct 12 | 5,758 (↓655) |
| Oct 5 | 6,413 (↑1,351) |
| Sept 28 | 5,062 (↓100) |
| Sept 21 | 5,162 (↑221) |
| Sept 14 | 4,941 (↑712) |
| Sept 7 | 4,229 (↑144) |
| August 31 | 4,085 (↓50) |
| August 24 | 4,135 (↓170) |

- Since March 16th 28,815 users have been provisioned for virtual health licenses.

Home Health Monitoring (as of Nov 4/16:00)

| Date | Total Actively Monitored COVID Patients | Total Patients Discharged since March 26 |
|---|---|--|
| Nov 4 | 440 (↓13) | 7,824 (↑33) |
| Nov 3 | 453 (↓10) | 7,791 (↑19) |
| Nov 2 | 463 (↑5) | 7,772 (↑56) |
| Oct 30 | 458 (↓12) | 7,716 (↑33) |
| Oct 29 | 470 (↓14) | 7,683 (↑14) |
| Oct 28 | 484 (↓4) | 7,669 (↑12) |
| Oct 27 | 488 (↓6) | 7,657 (↑20) |
| Oct 26 | 494 (↑30) | 7,637 (↑34) |
| Oct 23 | 464 (↑13) | 7,603 (↑23) |
| Oct 22 | 451 (↑20) | 7,580 (↑10) |
| Total COVID Patients monitored to date: 8,264 (↑20) | | |

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1-888-COVID19 (as of Nov 4/23:59)

| Date | Calls Received | Calls Answered | Average Speed of Answer (Min:Sec) | Abandon Rate | Max Wait (Min:Sec) | Average Handle Time (Min:Sec) | Texts |
|--------------|------------------|------------------|-----------------------------------|--------------|--------------------|-------------------------------|-----------|
| Nov 4 | 777 (↓43) | 750 (↓32) | 00:55 | 3.5% | 10:27 | 02:35 | 23 |
| Nov 3 | 820 (↓88) | 782 (↓96) | 00:26 | 4.6% | 13:36 | 02:43 | 25 |
| Nov 2 | 908 (↑460) | 878 (↑433) | 00:44 | 3.3% | 09:59 | 02:50 | 27 |
| Nov 1 | 448 (↓1) | 445 (↑5) | 00:00 | 0.4% | 04:43 | 02:24 | 4 |
| Oct 31 | 449 (↓108) | 440 (↓108) | 00:01 | 2.0% | 07:31 | 02:37 | 0 |
| Oct 30 | 557 (↓66) | 548 (↓54) | 00:23 | 1.4% | 04:44 | 02:57 | 7 |
| Oct 29 | 623 (↑12) | 602 (↑5) | 00:46 | 3.4% | 08:44 | 02:57 | 9 |
| Oct 28 | 611 (↓94) | 597 (↓76) | 01:36 | 2.1% | 12:15 | 02:46 | 15 |
| Oct 27 | 705 (↑31) | 673 (↑5) | 01:20 | 4.5% | 04:55 | 02:43 | 26 |
| Oct 26 | 674 (↑358) | 668 (↑356) | 00:36 | 0.9% | 04:51 | 02:53 | 18 |

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Chat Bot / Digital Assistant (as of Nov 4/17:00)

| Sessions (Measured from 17:00 to 16:59) | |
|---|-----------------------------|
| Date | Number of Sessions (to 5pm) |
| Nov 4 | 18,106 (↓5,304) |
| Nov 3 | 23,410 (↑6,569) |
| Nov 2 | 16,841 (↑8,568) |
| Nov 1 | 8,273 (↓4,902) |
| Oct 31 | 13,175 (↓5,505) |
| Oct 30 | 18,680 (↓1,431) |
| Oct 29 | 20,111 (↓859) |
| Oct 28 | 20,970 (↓5,295) |
| Oct 27 | 26,265 (↑8,168) |
| Oct 26 | 18,097 (↑9,258) |
| 2,232,285 sessions since 4pm Thursday April 10 | |

Average of **1.3** questions per session.

The top questions for the past week have been:

| Question Type | % |
|---|-------|
| When can I get my results? | 29.2% |
| How many cases in BC today? | 8.4% |
| Can I travel out of province? | 2.9% |
| I am a healthcare worker where can I get tested? | 2.9% |
| I am having COVID-like symptoms, do I have COVID? | 2.7% |
| What are the latest updates? | 2.3% |
| What are guidelines for planning an event? | 2.2% |
| What do I do if my test is negative | 2.2% |
| What are social distancing guidelines? | 2.1% |
| What do I do if I was outside of Canada? | 2.0% |

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BC 2-1-1 Referral Line (as of Nov 4/23:59)

| Date | Incoming Calls | Calls Answered | Wait Time (Min:Sec) | Abandonment Rate | Max Wait of Answered Calls (Min:Sec) | Average Handle Time (Min:Sec) |
|--------------|----------------|----------------|---------------------|------------------|--------------------------------------|-------------------------------|
| Nov 4 | 43 (↑1) | 42 (↑4) | 0:28 | 2% | 7:58 | 4:29 |
| Nov 3 | 42 (↑11) | 38 (↑9) | 0:25 | 10% | 5:02 | 3:11 |
| Nov 2 | 31 (↑19) | 29 (↑17) | 0:26 | 6% | 3:29 | 5:59 |
| Nov 1 | 12 (↓7) | 12 (↓7) | 0:11 | 0% | 0:33 | 5:53 |
| Oct 30 | 19 (↓10) | 19 (↓7) | 0:08 | 0% | 0:12 | 3:22 |
| Oct 29 | 29 (↓7) | 26 (↓7) | 0:11 | 10% | 0:50 | 4:56 |
| Oct 29 | 36 (↑11) | 33 (↑9) | 0:49 | 8% | 10:01 | 5:08 |
| Oct 28 | 25 | 24 (↑1) | 0:11 | 4% | 0:49 | 3:45 |
| Oct 27 | 25 (↓4) | 23 (↑1) | 0:24 | 8% | 2:45 | 3:59 |
| Oct 26 | 29 (↑17) | 22 (↑11) | 0:51 | 24% | 8:10 | 3:22 |

Note: Data in table above is data recorded for Safe Seniors, Strong Communities program only and does not reflect the bc211 business activities related to other community referrals.

Service Activity to Date^[1]:

- 395,854 (478^[2]) total services provided:
 - 199,817 (124) wellness visits and needs assessments^[3]
 - 40,136 (82) grocery deliveries
 - 93,901 (173) meals prepared or packaged and delivered
 - 1,062 (0) prescriptions picked up and delivered
 - 4,307 (2) transportation services
 - 574 (4) laundry services
 - 56,057 (93) other services^[4]

Total 211 Registrations to Date:

| | bc211 Registrations | Direct Better at Home Registrations | Total |
|-------------------|---------------------|-------------------------------------|-------------|
| Seniors | 5,057 (4) | 11,336 (8) | 16,393 (12) |
| Volunteers | 7,484 (1) | 3,812 (0) | 11,296 (1) |

^[1] Manual data submission may encounter delays and result in data being restated periodically.

^[2] Added in this reporting period.

^[3] Initial contacts, virtual visits, and phone check-ins.

^[4] Other services encompass ad-hoc requests such as assistance with IT, online shopping, etc.

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Temporary Emergency Registrants (as of Oct 30/23:59)

The College of Physicians and Surgeons (CPSBC) deactivated the TER class of registration as of June 30; however, the list could be reactivated within 24-48 hours if needed and the CPSBC is open to registering physicians on a temporary emergency basis at the request of an HA where a need has been identified.

| Temporary Emergency Registrants - Physicians | | | | | | | | | | | | | | | | | |
|--|------------------|------------|---------------------|---------------------------------|---------------|----------------------|------------|----------------|----------------|---------------|---------------------------|-----------------|------------------------|------------------|----------------------|----------|---------------------------|
| Date | Family Physician | Pediatrics | Infectious Diseases | Public Health/ Preventative Med | Community Med | Medical Microbiology | Psychiatry | Anesthesiology | Internal Med * | Ophthalmology | OBGYN/ Maternal-fetal med | General Surgery | Obstetrics/ Gynecology | Occupational Med | Diagnostic Radiology | Urology | Total Registrants to Date |
| Oct 30 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Sept 30 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Aug 28 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| July 31 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| July 3 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| June 26 | 40 | 3 | 1 | 1 | 1 | 1 | 7 | 6 | 6 | 1 | 2 | 1 | 1 | 1 | 1 | 1 | 74 |
| June 19 | 40 | 3 | 1 | 1 | 1 | 1 | 7 | 6 | 6 | 1 | 2 | 1 | 1 | 1 | 1 | 1 | 74 |
| June 12 | 40 | 3 | 1 | 1 | 1 | 1 | 7 | 6 | 6 | 1 | 2 | 1 | 1 | 1 | 1 | 1 | 74 |
| June 5 | 40 | 3 | 1 | 1 | 1 | 1 | 7 | 6 | 6 | 1 | 2 | 1 | 1 | 1 | 1 | 1 | 74 |
| May 29 | 40 | 3 | 1 | 1 | 1 | 1 | 7 | 6 | 6 | 1 | 2 | 1 | 1 | 1 | 1 | 1 | 74 |

*Internal Medicine includes 1 Gastroenterology, 1 Critical Care Medicine and 1 Nephrology.

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| Temporary Emergency Registrants - Nursing | | | | | | | |
|---|--------------------------------|------------------|------------------------------|--------------------|------------------------|-----------------|---------------------------|
| Date | Licensed Practical Nurse (LPN) | Registered Nurse | Registered Psychiatric Nurse | Nurse Practitioner | Health Care Assistant* | | Total Registrants to Date |
| | | | | | HCA (New) | HCA (Temporary) | |
| Oct 30 | 97 | 567 | 6 | 1 | 2,503 | 236 | 3,410 (↑351) |
| Sept 30 | 90 | 499 | 4 | 2 | 2,230 | 234 | 3,059 (↑298) |
| Aug 28 | 87 | 466 | 4 | 2 | 1,978 | 224 | 2,761 (↑277) |
| July 31 | 83 | 452 | 5 | 2 | 1,727 | 214 | 2,484 (↑234) |
| July 3 | 79 | 441 | 5 | 2 | 1,516 | 207 | 2,250 (↑56) |
| June 26 | 78 | 439 | 4 | 2 | 1,464 | 207 | 2,194 (↑72) |
| June 19 | 77 | 439 | 4 | 2 | 1,395 | 205 | 2,122 (↑55) |
| June 12 | 78 | 439 | 4 | 4 | 1,339 | 203 | 2,067 (↑55) |
| June 5 | 79 | 440 | 4 | 4 | 1,285 | 200 | 2,012 (↑52) |
| May 29 | 80 | 438 | 4 | 4 | 1,235 | 199 | 1,960 (↑2) |

*HCA numbers reflect new temporary registrant category added April 7, 2010. Prior to April 7, HCA reporting reflected new/full HCAs only.

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| Temporary Emergency Registrants – Allied Health | | | | | | | |
|---|------------------------|----------------|---------------------|---------------------------|---------------------|-------------------------|---------------------------|
| Date | Midwives | Social Workers | Pharmacists | Dieticians | Physical Therapists | Occupational Therapists | Total Registrants to Date |
| Oct 30 | 0 | 62 | 41 | 10 | 0 | 0 | 113 (↑12) |
| Sept 30 | 0 | 54 | 37 | 10 | 0 | 0 | 101 (↑14) |
| Aug 28 | 0 | 43 | 34 | 10 | 0 | 0 | 87 (↑10) |
| July 31 | 0 | 34 | 33 | 10 | 0 | 0 | 77 (↑13) |
| July 3 | 0 | 26 | 28 | 10 | 0 | 0 | 64 (↓9) |
| June 26 | 9 | 26 | 28 | 10 | 0 | 0 | 73 (↑3) |
| June 19 | 9 | 24 | 27 | 10 | 0 | 0 | 70 (↑3) |
| June 12 | 9 | 21 | 27 | 10 | 0 | 0 | 67 (↓1) |
| June 5 | 10 | 21 | 27 | 10 | 0 | 0 | 68 (↑3) |
| May 29 | 10 | 19 | 26 | 10 | 0 | 0 | 65 (↑4) |
| Number of Private Practice Registrants Willing to be Redeployed - Allied Health | | | | | | | |
| Date | Occupational Therapist | Dieticians | Physical Therapists | Total Registrants to Date | | | |
| Oct 30 | 130 | 44 | 392 | 566 | | | |
| Sept 30 | 130 | 44 | 392 | 566 | | | |
| Aug 28 | 130 | 44 | 392 | 566 | | | |
| July 31 | 130 | 44 | 392 | 566 | | | |
| July 3 | 130 | 44 | 392 | 566 | | | |
| June 26 | 130 | 44 | 392 | 566 | | | |
| June 19 | 130 | 44 | 392 | 566 | | | |
| June 12 | 130 | 44 | 392 | 566 | | | |
| June 5 | 130 | 44 | 392 | 566 | | | |
| May 29 | 130 | 44 | 392 | 566 | | | |

Note:

The College of Dieticians, College of Physical Therapists and College of Occupational Therapists have emergency registration in place. The current focus is to contact registrants impacted by COVID-19 private practice closures regarding their willingness to be redeployed to work in a health authority as part of the pandemic response.

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PHO Orders

October 30, 2020: The PHO repealed and replaced the order of October 9, 2020 on [Gathering and Events](#).

October 9, 2020: The PHO repealed and replaced the order of August 7, 2020 on [Food and Liquor Serving Premises](#).

September 16, 2020: The PHO issued an order on [Registered Nurse Public Health Pharmacotherapy](#).

August 30, 2020: The Federal Chief PHO issued updates to the [Federal Quarantine Order](#) on Minimizing the Risk of Exposure to COVID-19 in Canada.

July 2, 2020: The PHO repealed and replaced the order of April 23, 2020 on [Industrial Camps](#).

May 29, 2020: The PHO issued an order on [Overnight Camps for Children and Youth](#).

May 28, 2020: The PHO repealed and replaced the PHO oral order of March 27, 2020 and the written order of April 15, 2020 on [Vending Markets](#).

May 14, 2020: The PHO cancelled the order of April 16, 2020 on [Personal Services](#).

May 14, 2020: The PHO issued an order on [Workplace COVID-19 Safety Plans](#).

May 7, 2020: The PHO issued an order on [Licensed Practical Nurse SARS-CoV-2 Swabbing](#).

April 16, 2020: The PHO confirmed and supplemented the oral order of March 21, 2020 on [Personal Services](#).

April 15, 2020: The PHO amended the order of April 10, 2020 on [Health Care Labour Adjustment](#) with respect to [Facility Staff Assignment](#).

April 14, 2020: The PHO amended the order of April 10, 2020 on [Health Care Labour Adjustment](#) with respect to [Travellers and Employers](#).

April 10, 2020: The PHO issued an order on [Health Care Labour Adjustment](#).

March 26, 2020: The PHO issued an order on [Information Collection from Long Term Care Facility Staff](#).

For other COVID-19 related notices and guidance please see the following:

[PHO COVID-19 Orders, Notices & Guidance](#)

[BCCDC COVID-19 Care Resources](#)