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# BRIEFING NOTE

## VCH SENIOR EXECUTIVE TEAM

Title	Capilano Care Centre Closure
Date	March 31, 2021
Purpose	<input type="checkbox"/> Decision <input type="checkbox"/> Discussion <input checked="" type="checkbox"/> Information
Attachment	n/a
Prepared by	Keith McBain – Executive Director, LTC & Seniors, Coastal
VCH executive lead	Sean Parr – Interim VP, Coastal
Staff we consulted	

### EXECUTIVE SUMMARY

Revera, the owner of Capilano Care Centre in West Vancouver, is providing 365-day written notice of closure to residents, families and staff on April 7, 2021. VCH will support residents and families in the transition to new LTC homes and VCH will work with Revera and the unions to ensure that displaced staff have other employment opportunities with Revera or VCH.

### PREVIOUS DISCUSSION & DECISIONS

Revera met with Ministry of Health (MoH) on September 1, 2020 to request assistance in locating alternate land to build a replacement facility. At this meeting, Revera presented three options:

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### BACKGROUND & CONTEXT

Capilano Care Centre is a 50-year-old facility with 205 beds in 135 rooms. All of the beds are contracted to VCH.

Throughout 2012-13, VCH undertook an assessment of its contracted LTC homes to determine operational and capital priorities for replacement of bed stock that no longer met design guidelines to meet the care needs of complex LTC clients.

As part of this process, Capilano Care Centre was one of three North Shore facilities identified for decommissioning, along with West Vancouver Care Centre and Evergreen House at Lions Gate Hospital. West Vancouver Care Centre is closing in May 2021 and is being replaced by Creekstone Care Centre, which is opening in April.

On November 12, 2020, Revera initially verbally informed VCH that they intended to issue 365 days' notice to end their contract with VCH and cease operating Capilano Care Centre; written notice was delayed because of the significant COVID-19 outbreak at the facility.

On February 9, 2021, Revera provided verbal one-month notice of the 365-day closure period followed by a letter on February 18, 2021 confirming March 9, 2021 as the start date of their 365-day notice.

On February 24, 2021, VCH asked Revera to delay notification to residents/families to allow VCH to better plan and coordinate communications to resident/families and community stakeholders with Revera. Revera agreed and will inform residents, families and staff on April 7, 2021 with final closure April 6, 2022. VCH has worked closely with Revera on the process to announce the closure to residents, families and staff to ensure that the provincial closure policy is adhered to.

### **Impact of closure on residents and families**

Currently, 150 people reside at Capilano Care. Intake was halted during the Covid outbreak in the Winter 2020/2021 and has not resumed. Given the one-year notice, and the opening of the new 180-bed facility at Creekstone Care, we anticipate that all of the residents can remain in the North Shore if they wish.

VCH will be following the HCC Policy Manual section 6(J) *Movement of Clients* and the Provincial Guidelines for *Closure of Residential Care Facilities* on the closure of the facility and working with residents and their families to choose alternative sites. As there will only be one funded facility left in West Vancouver, Inglewood Care Centre, it will not be possible to guarantee a West Vancouver community placement for those leaving Capilano Care Centre.

A detailed communication and information-sharing plan has been developed to ensure that residents and families are well supported on April 7<sup>th</sup> and that a transition team has been created to support resident needs. Revera will be providing notice to all residents and families, hosting town halls with residents (and staff), and VCH will be providing Case Managers to meet with every resident / family to answer questions and explore their options. Additionally, VCH will be calling all families in the first few weeks to ensure that they are feeling supported.

### **Impact of closure on staff at Capilano Care**

Revera currently has 221 FTE of direct care staff and 12 excluded staff at the facility. The breakdown of staff FTE is as follows:

- RN – 15
- LPN – 61
- Care Aides – 121
- Activity Aides – 18
- Allied – 6

The employees are represented by the BCNU and the HEU. Revera will advise the unions of the section 54 labour adjustment on April 6<sup>th</sup> on an embargoed basis.

In addition to the direct Revera staff, Revera has contracted with Compass Marquis for Food services, housekeeping and laundry. They have approximately 36 FTE that are represented by the UFCW and 3 FTE that are excluded.

VCH will be engaging in discussions with our union local representatives to propose that Revera regular nursing and care aide staff who do not have ongoing employment options with Revera be afforded access to VCH vacancies.

VCH will be requesting our Contractors for support services (housekeeping and food services) to consider hiring displaced Revera housekeeper and food services staff.

### Impact of closure on the Community of West Vancouver

With the closure of Capilano Care Centre and West Vancouver Care Centre, the community of West Vancouver will have one (1) funded facility left (Inglewood).

The closure will represent 16 % loss of bed base to the North Shore community. Existing Capilano Care residents will be able to stay on the North Shore if they desire, but future new placements may require some North Shore residents accept beds in other areas of VCH.

VCH is currently exploring options on how to replace the 205 funded beds that have been lost at Capilano Care Centre.

VCH as a robust communication plan to ensure key stakeholder including municipal and provincial leaders are aware of the situation.

Contact	Name	Title	Mobile phone
<b>Program lead</b>	Keith McBain	Executive Director, LTC & Seniors, Coastal	s.17
<b>Communications lead</b>	Melissa Mueller	Communications Leader, Coastal	
<b>Creation &amp; revision history</b>			
<b>Created on</b>	March 31, 2021		
<b>Updated on</b>			

Attachments:

- Revera Letter to Staff
- Revera Letter to residents and families
- VCH letter to residents and families
- VCH letter to stakeholders
- VCH Communication Plan
- VCH Chronological Actions



April 6, 2021

**VIA ELECTRONIC MAIL**

British Columbia Ministry of Health  
1515 Blanshard Street  
Victoria, BC V8W 3C8

**Attention:**

Sue Bedford, Director, Community Care Facility Licensing and Assisted Living, Ministry of Health

**Re: Capilano Care Centre, 525 Clyde Avenue, West Vancouver, British Columbia (the "Home")**

Dear Ms. Bedford,

As explained during our conversation on September 1, 2020 and as outlined in our follow up correspondence dated September 8, 2020, the physical infrastructure at Capilano Care Centre is quickly approaching the end of its useful life, and the building's 50-year-old design and layout are not suited for what current and future seniors, with increasingly complex care needs, expect and deserve. For those reasons, we are providing you with one year's notice under section 19 of the Hospital Act, B.C. Reg. 121/97 and section 9 of the Community Care and Assisted Living Act, B.C. Reg. 96/2009 of our intention to permanently suspend operations at the Home effective April 6, 2022. In connection therewith, we will be surrendering the Home's Private Hospital License No. 09-002 for 73 beds and the Community Care and Assisted Living License for 148 Residential Care Beds effective as of the same date.

The care and safety of Capilano Care Centre's residents continues to be our highest priority. Over the course of the last several weeks, we have been working collaboratively with Vancouver Coastal Health Authority ("VCH") on a mutually acceptable transition plan that ensures continuity of resident care. We are also pursuing a range of strategies to support our dedicated staff in transitioning to new employment opportunities. A notice is also being provided to VCH under separate cover regarding termination of the Service Agreement.

We will be providing notice of the pending closure of the Home to staff and residents of the Home, as well as the contacts and representatives of the residents, on April 7, 2021. We kindly ask that this communication be kept confidential until such time as the residents and staff of the Home have been notified.



It has been our privilege to work in partnership with the BC Ministry of Health to serve the residents and families of Capilano Care Centre for 50 years.

Sincerely,

**Revera Long Term Care Inc.**

Per: Wendy Gilmour, SVP, Long Term Care

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s.13 ; s.14

**From:** Prpich, Danielle HLTH:EX(Danielle.Prpich@gov.bc.ca)  
**To:** Bedford, Sue HLTH:EX (Sue.Bedford@gov.bc.ca)  
**Subject:** FW: Capilano Care Centre  
**Sent:** 09/08/2020 23:31:39  
**Message**  
**Body:**

Sue,

For discussion tomorrow.

d.

From: Thomas Wellner

Sent: September 8, 2020 4:06 PM

To: MacDonald, Alex LBR:EX ; Prpich, Danielle HLTH:EX ; Murdock, Melissa HLTH:EX

Subject: Capilano Care Centre

Importance: High

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Dear Mr. MacDonald, Ms. Prpich and Ms. Murdock,

On behalf of all of us from Revera who participated in the call on Tuesday, September 1 regarding Capilano Long Term Care Home, I want to thank you and your colleagues for a very productive conversation. As promised, we have attached a summary of the actions Revera has taken to date regarding this home, the options we have considered, as well as the economic investment and impact of building a new long-term care home.

Cheers, Tom

Thomas G. Wellner, BSc.(Hons), ICD-D

President & Chief Executive Officer

Revera Inc.

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Thomas.wellner@reveraliving.com

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[[http://connect.reveraliving.com/images/CMA\\_WS\\_CC\\_Logo2.jpg](http://connect.reveraliving.com/images/CMA_WS_CC_Logo2.jpg)]

[<http://connect.reveraliving.com/images/CaregiversWanted.gif>]

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September 8, 2020

**VIA EMAIL**

[alex.macdonald@gov.bc.ca](mailto:alex.macdonald@gov.bc.ca)  
[danielle.prpich@gov.bc.ca](mailto:danielle.prpich@gov.bc.ca)  
[melissa.murdock@gov.bc.ca](mailto:melissa.murdock@gov.bc.ca)

British Columbia Ministry of Health  
Primary and Community Care  
9638 STN PROV GOVT  
Victoria, BC V8W 9P1

**Attention:**

*Alex McDonald, Senior Ministerial Assistant to The Honourable Adrian Dix, Minister of Health*  
*Danielle Prpich, Executive Director Community Care Supports, Ministry of Health*  
*Melissa Murdock, Director Strategic Initiatives, Ministry of Health*

**Re: Capilano Care Centre ("Capilano")**

Dear Mr. McDonald, Ms. Prpich and Ms. Murdock,

On behalf of all of us from Revera who participated in the call on Tuesday, September 1 regarding Capilano Long Term Care Home, I want to thank you and your colleagues for a very productive conversation. We all share a commitment to the health and wellbeing of seniors in British Columbia, and we appreciate the Ministry's interest in helping us plan a path forward that best serves the long term care system in British Columbia while preserving the safe care of the 205 older citizens currently residing at Capilano.

As promised, we have attached a summary of the actions Revera has taken to date regarding this home, the options we have considered, as well as the economic investment and impact of building a new long-term care home.

**Options Explored**

As you know from our conversation, we have expended significant resources over the past few years and have carefully considered feasible alternatives that would allow for continued operations. Here is a recap of the options we mentioned on the call:

1. Convert Capilano to CCALA Home/Redevelop Existing Site (Including housing Capilano Hospital Beds): Due to the structural limitations and the significant presence of multi-resident suites, without wide-ranging permanent exemptions from certain structural requirements and considerable governmental capital and operational assistance, a CCALA conversion would not be feasible. The age of Capilano and its configuration make redevelopment at the current site, within the construct of a CCALA conversion or otherwise, both cost prohibitive and irrevocably disruptive to our residents and staff and our operations.
2. Redevelop on a New Site: As we mentioned, one approach would be to acquire a new site that allows for feasible redevelopment based on reasonable land and construction costs, and preferably located closer to the areas from which Capilano draws its employees, residents and staff (within the boundaries of Metro Vancouver). The inclusion of specialty care units, including complex care units or private adult living rental units and possibly even brain health and mental wellness initiatives, may also be possible. However, redeveloping at a new site would not be economically feasible without additional funding and help with securing land at below market rates. We are not in a position to cost out the funding requirements without a more comprehensive discussion regarding the scope of development—that is, the number of beds, types of units to be included, and so forth. We are open to having this discussion.

From our previous discussions with the Vancouver Coastal Health Authority and BC Ministry of Health, we were under the impression that that such funding is not available for this effort, and that the number of beds otherwise available are assessed by them to be adequate. We respect this direction and as a result, we understood that the redevelopment option was off the table. That said, should circumstances change, we remain open to discussions but note that building a new long term care home takes at least 4 years, and we are not confident that continuing to operate the Capilano Continuing Care Home for another 4 years is in the best interest of our residents and staff. Should redevelopment be an option it is likely that Capilano will need to close before the new building is completed.

We also note that the redevelopment of a long-term care home creates economic value for a province. Hundreds of construction jobs are created, and over \$100 million dollars is invested in social infrastructure.

3. Close Capilano: As we discussed, with the building nearing functional obsolescence, the most viable option we see is to close Capilano. The result of such closure will be to reduce the number of private hospital bed licenses in the system and leave British Columbia seniors with fewer available options. However, we understand that VCH does have some available options to recoup the lost capacity, including the redevelopment of certain beds and relying on existing capacity elsewhere within the City of Vancouver. Job losses could be mitigated by the reallocation to direct care hours at other facilities.

**Working Together on a Plan Forward**

As outlined on the call, we are at a critical juncture regarding the continued operation of Capilano. Aging equipment like the elevators are nearing the end of their useful lives, and the building has numerous infrastructure challenges that are beyond simple maintenance or renovation. At nearly 50 years old, Capilano is also not designed for modern standards or for what today's senior, with increasingly complex care needs, expects and deserves. These challenges have been exacerbated by the pandemic, which has highlighted the long-standing challenges in long term care, including evidence that suggests aging homes with ward-style rooms may hinder infection prevention and control.

We know that you understand that we cannot put the long term safety of residents at risk. We believe that the best path forward is for the Ministry of Health and Revera to work closely together on a coordinated plan for Capilano Care Centre. I look forward to our next discussion.

Yours truly,

**REVERA INC.**

A handwritten signature in blue ink, appearing to read "Thomas G. Wellner".

Thomas G. Wellner  
President and Chief Executive Officer

## Appendix

### Revera Actions to Date

Date	Description	Lead
2015	Meeting with Ministry Of Health to discuss continuum of care needs for the healthcare system and associated infrastructure needs	Wendy Gilmour (Senior Vice President, LTC)
2016	Follow Up communication with Ministry of Health regarding continuum of care discussion and associated infrastructure needs	JP Cadeau (VP, LTC Western Canada)
2016	Discussions with British Columbia Institute of Technology regarding interest for collaboration to redevelop Capilano	Mike Brcko (VP, Property Development)
2016	Met with St. Paul's Hospital/Mount Saint-Joseph Hospital	Mike Brcko (VP, Property Development)
2017	Potential acquisition of properties in West Vancouver with aim to redevelop aging care homes. Acquisition deemed economically unfeasible.	Mike Brcko (VP, Property Development)
2017	Met with the Chief Administrative Officer for West Vancouver to discuss land for redevelopment of aging care homes.	Mike Brcko (VP, Property Development)
2017	Met with Doug Avis, Vice President of Musqueam Capital Corporation, the development arm of the Band.	Mike Brcko (VP, Property Development)
2018	Attend West Vancouver Council Meeting regarding Economic Development Plan with goal to discuss redevelopment of aging care homes.	Mike Brcko (VP, Property Development)
2019	Meeting with Vancouver Coastal Health Authority regarding redevelopment of aging care homes.	Thomas Wellner (CEO) Jim Hardy (CDO)
2019	Letter from Revera to BC Ministry of Health and Vancouver Coastal Health Authority requesting meeting to discuss aging care homes.	Thomas Wellner (CEO)
2019	Revera and Canderel joint letter to Mikicich to discuss advancement of the Taylor Way Corridor and potential to impact on care homes.	Mike Brcko (VP, Property Development)
Early 2020	Contacted Mike Klassen of BCCPA to ask for support in securing a meeting with the Ministers office.	Wendy Gilmour (Senior Vice President, LTC)
2020	Advised by Vancouver Coastal Health Authority of bed reduction: 16-bed reduction for Capilano.	Letter sent to Wendy Gilmour (Senior Vice President, LTC)
2020	Called Keith McBain Executive Director, Long Term Care Seniors, Vancouver Coastal Health Authority to discuss Capilano, 16-bed transition and timing.	Wendy Gilmour (Senior Vice President, LTC)

Date	Description	Lead
2020	Various meetings with Keith McBain, who made helpful suggestions such as Suggested we reach out to the Squamish Nation (Bob Sokol) and owners of West Van CC. (Optima Ali Shivji & Karim Kassam) affiliated Mayfair Properties Ltd./Chelsea Properties Ltd). Also indicated that the Mayor of West Vancouver would be very interested in having long term care in her city. Indicated that the size of a redeveloped care home should not be larger than 250 as there was no need for a larger home.	Gilbert Shiller (Director, Acquisitions), Wendy Gilmour (Senior Vice President, LTC)
2020	Letter sent to Mayor Booth, West Vancouver pursuing municipal support for the redevelopment of Capilano.	Mike Brcko (VP, Property Development)
2020	Meeting with Mayor West Vancouver regarding redevelopment of Capilano and need for land.	Mike Brcko (VP, Property Development)
2020	Contacted Jim Bailey, Director of Planning, West Vancouver in continued search for available land to relocate Capilano.	Mike Brcko (VP, Property Development)

**From:** Prpich, Danielle HLTH:EX(Danielle.Prpich@gov.bc.ca)  
**To:** Collins, Teri HLTH:EX (Teri.Collins@gov.bc.ca); Fisher, Kiersten D HLTH:EX (Kiersten.Fisher@gov.bc.ca)  
Bedford, Sue HLTH:EX (Sue.Bedford@gov.bc.ca); Murdock, Melissa HLTH:EX (Melissa.Murdock@gov.bc.ca); Carveth, Karynn HLTH:EX (Karynn.Carveth@gov.bc.ca); Wiman, Holly HLTH:EX (Holly.Wiman@gov.bc.ca)  
**Subject:** Revera Meeting Summary  
**Sent:** 09/15/2020 18:13:12  
**Message**  
**Body:**

Hi Teri,

Attached are the notes from the meeting with Revera. Would you like to share these with Alex MacDonald (MO) or would you like me to?

(Karynn, these notes will support our Revera/Capilano discussion on September 23rd so please attach to the agenda.)

Thanks,

Danielle

Danielle Prpich | Executive Director | Community Care Support Services

Health Services Division | Ministry of Health

phone: 778-698-9491 | mobile: 250-812-1263

email: Danielle.Prpich@gov.bc.ca

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**September 1 Meeting Attendees:**

**Ministry of Health**

- Alex MacDonald, MO
- Danielle Prpich, MOH
- Melissa Murdock, MOH

**Revera**

- Thomas Wellner, President & CEO
- Wendy Gilmour, Snr VP LTC
- Jason Chester, VP Operations
- Rene Koerner, Regional Director LTC
- Susan Schutta, VP Corporate Affairs

**Earncliffe**

- Bruce Young, Government Relations

**Objective:**

Revera requested meeting to discuss the Capilano Care Centre (Capilano). Revera is exploring options for replacing this building as it is nearing functional obsolescence. There are currently 205 funded beds at this site and the residents will need to be moved at least temporarily. Revera is requesting the Ministry's assistance with finding a solution.

**Background:**

Revera, which owns and operates more than 500 seniors' residences in North America and the U.K., is a wholly owned subsidiary of PSP (Public Sector Pension) Investments, a Canadian Crown corporation that invests funds for the pension plans of federal public servants, Canadian Forces personnel and the RCMP.

**Areas of Discussion:**

**Revera:**

- Revera advised they are at a critical juncture regarding the continued operation of Capilano
- Aging equipment like the elevators are nearing the end of their useful lives, and the building has numerous infrastructure challenges that are beyond simple maintenance or renovation.
- At nearly 50 years old, Capilano is also not designed for modern standards.
- These challenges have been exacerbated by the pandemic, which has highlighted the long-standing challenges including evidence that suggests aging homes with ward-style rooms may hinder infection prevention and control.
- Revera has explored various feasible options over the past few years to address the issues with the Capilano building. Options under consideration include:
  - Convert Capilano to CCALA Home/Redevelop Existing Site
    - Due to the structural limitations and the significant presence of multi-resident suites, without wide ranging permanent exemptions from certain structural requirements and considerable governmental capital and operational assistance, a CCALA conversion would not be feasible.
  - Redevelop on a New Site
    - One option would be to acquire a new site that allows for feasible redevelopment based on reasonable land and construction costs, and preferably

located closer to the areas from which Capilano draws its employees, residents and staff.

- Redeveloping at a new site would not be economically feasible without additional funding and help with securing land at below market rates.
- Building a new long term care home would take at least 4 years, and Revera is not confident that continuing to operate the Capilano Continuing Care Home for another 4 years is in the best interest of residents and staff. Should redevelopment be an option it is likely that Capilano will need to close before a new building is completed.
- Close Capilano
  - Revera believes their most viable option is to close Capilano.
  - A closure would reduce the number of private hospital bed licenses in the system.

## **MOH**

- MOH requested additional information from Revera on the options they have explored to date. Revera committed to sending.
- MOH agreed to set up another meeting once they have received the materials and had time to review.
- MOH and Revera agreed that there is a need to work closely together on a coordinated plan for Capilano.

## **Commitments:**

- Revera to send additional background (complete).
- MOH to review materials and meet with appropriate staff including HA to discuss options.
- MOH to set up a follow up discussion.

**From:** McBain, Keith [VCH](Keith.McBain@vch.ca)  
**To:** Bedford, Sue HLTH:EX (Sue.Bedford@gov.bc.ca)  
**Subject:** RE: draft IBN for your input please - Capilano  
**Sent:** 09/18/2020 19:38:30

**Message**

**Body:**

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Hi Sue

Here are some comments to consider

s.13

Thanks

Keith McBain, MHA CHE

Executive Director, Long Term Care & Seniors , Coastal Community

Lions Gate Hospital Redevelopment

Vancouver Coastal Health

Tel: 604-984-5703

Cel: 604-614-0748

keith.mcbain@vch.ca

From: Bedford, Sue HLTH:EX [mailto:Sue.Bedford@gov.bc.ca]

Sent: Thursday, September 17, 2020 1:47 PM

To: McBain, Keith [VCH]

Subject: draft IBN for your input please - Capilano

EXTERNAL SENDER. If you suspect this message is malicious, please forward to spam@phsa.ca and do not open attachments or click on links.

---

Hello Keith. Here is a high level IBN that I have put together. Please feel free to edit as needed, with the VCH perspective.

Best regards,

Sue Bedford

Director

Community Care Facility Licensing and Assisted Living Registry

Community Care Support Services

Health Services Division

Ministry of Health

Phone: 250.952.1442

Fax: 250.952.1282

Sue.bedford@gov.bc.ca

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**From:** Murray, Caroline HLTH:EX(Caroline.Murray@gov.bc.ca)  
**To:** Bedford, Sue HLTH:EX (Sue.Bedford@gov.bc.ca)  
**Subject:** RE: MO MEETING - HSD Participation - FW: Capilano Care Centre  
**Sent:** 10/13/2020 20:35:57  
**Message**  
**Body:**

Hi Sue:

I have an eApp ready for you Cliff #1178964/22729. Do you want me to wait for the letter or send directly to you.

Yes, the weekend was good. I hope so for you too.

Thanks.

From: Bedford, Sue HLTH:EX

Sent: October 13, 2020 1:07 PM

To: Murray, Caroline HLTH:EX

Subject: FW: MO MEETING - HSD Participation - FW: Capilano Care Centre

Importance: High

Good afternoon Caroline. I hope that you had a restful long weekend.

Could you please start an e-app for this, and I will draft a letter of response to Revera. Danielle will be the responder OBO the Ministry of Health.

Thanks very much,

Sue Bedford

Director

Community Care Facility Licensing and Assisted Living Registry

Community Care Support Services

Health Services Division

Ministry of Health

Phone: 250.952.1442

Fax: 250.952.1282

Sue.bedford@gov.bc.ca

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From: Fisher, Kiersten D HLTH:EX >

Sent: September 23, 2020 11:06 AM

To: Tait, JoAnn [VCH] >

Cc: Neilson, Karen HLTH:EX >; Bedford, Sue HLTH:EX >

Subject: FW: MO MEETING - HSD Participation - FW: Capilano Care Centre

Importance: High

Hi Jo-Ann,

Wanted to let you know about this issue that came up s.22 -  
Revera got a meeting with the Minister's Office and our team was asked (on fairly short notice) to attend. We are drafting a high level response to the attached letter to basically confirm we understand they are working with VCH, specifically Keith, to explore options and encourage them to continue to do so. Let me know if you think we need to chat about this.

Thanks,

Kiersten

From: Thomas Wellner >

Sent: September 8, 2020 4:06 PM

To: MacDonald, Alex LBR:EX >; Prpich, Danielle HLTH:EX >; Murdock, Melissa HLTH:EX >

Subject: Capilano Care Centre

Importance: High

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Dear Mr. MacDonald, Ms. Prpich and Ms. Murdock,

On behalf of all of us from Revera who participated in the call on Tuesday, September 1 regarding Capilano Long Term Care Home, I want to thank you and your colleagues for a very productive conversation. As promised, we have attached a summary of the actions Revera has taken to date regarding this home, the options we have considered, as well as the economic investment and impact of building a new long-term care home.

Cheers, Tom

Thomas G. Wellner, BSc.(Hons), ICD-D

President & Chief Executive Officer

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**From:** Murray, Caroline HLTH:EX(Caroline.Murray@gov.bc.ca)  
**To:** Bedford, Sue HLTH:EX (Sue.Bedford@gov.bc.ca); Prpich, Danielle HLTH:EX (Danielle.Prpich@gov.bc.ca)  
**Subject:** 1178964- MO Meeting - HSD - Participation - Capilano Care Centre - Revera  
**Sent:** 11/10/2020 23:34:45

**Message**

**Body:**

Hi Danielle and Sue:

Sent out today.

Thanks.

Caroline Murray

Team Assistant to Debbie McLachlan, Director and Sue Bedford, Director

(250)-952-1017/Email: caroline.murray@gov.bc.ca

BC Ministry of Health\Community Care Support Services\Health Services Division

PO Box 9638 Stn Prov Govt Victoria BC V8W 9P1

I respectfully acknowledge that I live, and work within the ancestral, and traditional territories of the Coast Salish peoples.

P Please consider the environment before printing

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1178964

Mr. Thomas Wellner  
Revera Inc  
President and Chief Executive Officer  
5015 Spectrum Way, Suite 600  
Mississauga ON L4W OE4

Dear Mr. Wellner:

Thank you for taking the time to meet with the Ministry of Health (the Ministry) in early September to discuss options for the replacement of Capilano Care Centre (Capilano). I apologize for the delay in responding.

While it is recognized that Capilano provides much needed services to residents in Vancouver Coastal Health (VCH), the Ministry is not able to assist Revera in locating and acquiring land upon which to build a new long-term care home.

We have discussed your building challenges with VCH staff and they have confirmed that they would be pleased to continue to work with your team to explore options available in the North Shore area. I have taken the liberty of copying Keith McBain, VCH, Executive Director, Long Term Care and Seniors, Coastal Community on this note. He can be contacted at [keith.mcbain@vch.ca](mailto:keith.mcbain@vch.ca) or by phone at (604) 984-5703.

Thank you for the valuable work your organization does in providing seniors long term care, and I wish you every success in the redevelopment process.

Sincerely,

Danielle Prpich  
Executive Director  
Community Care Support Services  
Health Services Division

pc: Bruce Young, Principal, Earnscliffe  
Keith McBain, Executive Director, Vancouver Coastal Health



1178964

[Date]

Mr. Thomas Wellner  
Revera Inc  
President and Chief Executive Officer  
5015 Spectrum Way, Suite 600  
Mississauga ON L4W OE4

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pc: Bruce Young, Principal, Earnscliffe - e-mail is [Bruce@earnsccliffe.ca](mailto:Bruce@earnsccliffe.ca)  
Keith McBain, Executive Director, Vancouver Coastal Health

**From:** HSDDOCS.Processing HLTH:EX(HSDDOCS.Processing@gov.bc.ca)  
**To:** Thomas.Wellner@reveraliving.com  
**To:** keith.mcbain@vch.ca; bruce@earnscliffe.ca  
**Subject:** Ministry of Health correspondence - 1178964  
**Sent:** 11/10/2020 20:27:33  
**Message Body:**

**From:** McBain, Keith [VCH](Keith.McBain@vch.ca)  
**To:** Bedford, Sue HLTH:EX (Sue.Bedford@gov.bc.ca)  
**Subject:** Capilano Care  
**Sent:** 11/23/2020 18:29:20  
**Message Body:**

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Here is some feedback or you

Keith McBain, MHA CHE

Executive Director, Long Term Care & Seniors , Coastal Community

Lions Gate Hospital Redevelopment

Vancouver Coastal Health

Tel: 604-984-5703

Cel: 604-614-0748

keith.mcbain@vch.ca

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s.13

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s.14