

Company Name	Security Guards Name	Location of Incident	Description of complaint	Section of Act/Regulation	Date of complaint	Result of complaint	Date complaint closed
TMS Maintenance Services	N/A	Fernie	Unlicensed business	Section 2, 11 (2) & 27	04-Jan-10	Warning Notice for Section 2, 11 (2) & 27	31-Mar-10
Security Protection Inspection Service (S.P.I.S)	N/A	Invermere	Unlicensed business	Section 2 & 11 (2)	10-Jan-10	Warning Notice for Section 2 & 11 (2)	22-Jul-10
Century Handy Man and CJ Home Electronic Door Lock	N/A	Burnaby	Unlicensed business	Section 11 (2)	08-Feb-10	N/A	17-May-10
N/A	s.22	Victoria	N/A	N/A	12-Jan-10	No Jurisdiction to investigate	23-Feb-10
Silva Security Inc. Robert Todd Perone	N/A	Victoria	Unlicensed business	Section 2 & 11 (2)	25-Jan-10	Company was already licensed	17-Feb-10
Chubb Security Systems	N/A	Burnaby	N/A	N/A	24-Jan-10	No Jurisdiction to investigate - Contractual issue	06-Jun-10
Mitech Business Systems	N/A	Cranbrook	Unlicensed business	Section 11 (2)	26-Jan-10	Warning Notice for Section 11 (2)	27-Apr-10
Canadian K9	s.22	Surrey	Using dogs for the purpose of security without proper licensing	Section 13 (1)	02-Feb-10	Violation ticket issued	22-Jun-10
Overwaitea Foods	s.22	Langley	Theft from grocery store	SSR 14	03-Feb-10	Insufficient evidence to prove the allegation	10-Jun-10
HBC Zellers	s.22	Burnaby	Unlicensed workers	Section 27	03-Feb-10	s.22 s.22 had a valid licence and was issued a WN	19-Feb-10

	s.22						
FBIG		Coquitlam	Business employing unlicensed guards	Section 20	08-Feb-10	Violation tickets issued	11-Nov-10
Crusade Security Inc.	N/A	Burnaby	A guard was terminated without proper cause	N/A	08-Feb-10	Unfounded	14-Jun-10
United Protection (Victoria Branch)	s.22	Surrey	Allegation that s.22 was in possession of prohibited items while on duty	Section 11 of the SSR	08-Feb-10	Unfounded - insufficient evidence to determine a violation	26-Mar-10
Impalla Security	s.22	Cranbrook	Workers not producing their workers licence on request	Section 8	09-Feb-10	Violation ticket was issued along with two warning notices	28-Apr-10
United Protection Services	s.22	Surrey	A guard was terminated without proper cause	N/A	10-Feb-10	N/A	15-Mar-10
Acura Alarms	s.22	Trail	Allegation that the business was violating the SSR Code of conduct	Section 14 SSR	16-Feb-10	Insufficient evidence to prove the allegation	03-Jun-10
Concord Security	s.22	Victoria	Use of force allegation	Section 14 SSR	10-Feb-10	The allegations occurred over a year after the complaint was received. Therefore, Security Programs had no jurisdiction to look at the complaint	10-Feb-10

Misty's Nightclub	N/A	Cranbrook	Unlicensed workers	Section 27 and 2 (a) SSA	10-Feb-10	Allegations were unfounded due to insufficient evidence	15-Jul-10
Silva Security	s.22	Victoria	Unlicensed workers	Section 20	18-Feb-10	A warning notice was issued the business for employing a unlicensed individual	30-Mar-10
Encana	s.22	Fort Nelson	Unlicensed workers	Section 27 and 2 (a) SSA	03-Mar-10	Unfounded, all workers inspected were found to be in possession of a valid licence	16-Jun-10
ADT Security Services Canada	N/A	Burnaby	Workmen ship	N/A	16-Feb-16	No jurisdiction on investigate	02-Jun-10
Silva Security Inc.	s.22	Victoria	Unlicensed workers	Section 20	23-Feb-10	Contact information from client was never received therefore the complaint was deemed abandon	25-Feb-10
International Crowd Management	s.22	Vancouver	Workers not producing their workers licence on request	Section 8	04-Mar-10	A verbal warning was given to the business and the guard during in meeting with the business	12-Mar-10
Bullet Security Cameras Inc.	N/A	Victoria	Unlicensed business	Sections 11(2) & 2 (a)	23-Feb-10	A warning notice was issued the business for no valid business licence	26-Mar-10
Shoreguard Alarms Ltd.	N/A	Victoria	Unlicensed business	Sections 11(2) & 2 (a)	22-Feb-10	Business was not in operation- NFA	22-Feb-10
Impalla Security	s.22	Cranbrook	Workers not producing their workers licence on request	Section 8	15-Mar-10	A warning notice was issued under section 8	29-Apr-10
Bay Systems Inc.	N/A	Victoria	Unlicensed business	Sections 11(2) & 2 (a)	26-Feb-10	The complaint was unfounded as the business was not in operation any longer	26-Feb-10

Occom Technology	N/A	Victoria	Unlicensed business	Sections 11(2) & 2 (a)	26-Feb-10	The complaint was unfounded as the business was not providing the type of service the allegation stated	26-Feb-10
King's Security	s.22	Vancouver	Racial slurs	SSR 14	15-Mar-10	The complaint was unfounded as there was insufficient evidence to confirm the allegation	26-Aug-10
Premier Security	s.22	Richmond	Allegation of the employee conducting himself in an unprofessional manner	SSR 14	09-Mar-10	As a result of the investigation the employee quit his job	16-Jun-10
Wal-Mart LPO's	s.22	Burnaby	Use of force allegation	SSR 14	17-Mar-10	There was insufficient evidence to conclude that an offence occurred	21-Jul-10
N/A	s.22	Chilliwack	Allegation of the employee conducting himself in an unprofessional manner	SSR 14	17-Mar-10	Complaint closed due to pending civil action	08-Jun-10
Suburban Motors	s.22	Victoria	Unlicensed business	Section 27	25-Mar-10	A warning notice was issued to the business under section 27	07-Apr-10
Sears	N/A	Burnaby	Unlicensed business	Section 27	19-Mar-10	The complaint was unfounded as the business used a licensed subcontractor for alarm installations	16-Apr-10
Costco	N/A	Burnaby	Unlicensed business	Section 27	19-Mar-10	The complaint was unfounded as the business used a licensed subcontractor for alarm installations	16-Apr-10
Garda Security	s.22	Burnaby	Unlicensed worker	Section 2 (a)	29-Mar-10	A violation ticket was issued to the business for working an unlicensed guard	30-Jul-10



Golden Eagle Securiy Inc	s.22	Surrey	Unlicensed business	Section 11 (2)	20-Mar-10	A warning notice was issued to the business under section 20	20-Dec-10
Railway Club in Vancouver	s.22	Vancouver	Unlicensed business and worker	Section 2(a) & 20	01-Apr-10	Violation tickets were issued under Sections 2(a) & 20	11-Aug-10
Sears Inc	s.22	Coquitlam	Unlicensed business and worker	Section 2 (a)	06-Apr	A verbal warning was given to the business and the guard	07-Apr-10
Griffin Investigation & Security Services	s.22	Chilliwack	Unlicensed business	Section 20	14-Apr-10	Unfound	04-Aug-10
N/A	s.22	Qualicum Beach	Unlicensed business	Section 11 (2)	17-Apr-10	A warning notice was issued for operating an unlicensed business	26-Apr-10
N/A	s.22	Dawson Creek	Unlicensed worker	Section 2 (a)	16-Apr-10	There was insufficient evidence to conclude that an offence occurred	16-Jun-10
Robinson Locksmith	s.22	Vancouver	Unlicensed business	Section 11 (2)	16-Apr-10	Warning notices were issued under Sections 11 (2), 5 4 (b) & 44 (4) of the SSA	22-Aug-11
N/A	s.22	North Vancouver	Failure to report criminal charges to the Registrar	Section 9 ©	12-May-10	The applicant had his licence cancelled	21-Jul-10
International Crowd Management	N/A	Burnaby	Advertising was not in compliance with the act	SSR 9	26-Apr-10	The investigation determined that the allegation of the advertising by the business was in contravention of the Act was unfounded	20-May-10
Provident Security	N/A	Vancouver	Unlicensed workers	Section 20	26-Apr-10	The complaint was outside of the 1 mandate to submit a complaint. Therefore the complaint was not investigated	25-May-10

Premier Security	N/A	Vancouver	Unlicensed workers	Section 20	26-Apr-10	The complaint was outside of the 1 mandate to submit a complaint. Therefore the complaint was not investigated	25-May-10
CJ Home Electronic Door Lock	s.22	Burnaby	Unlicensed business	Section 11 (2)	28-Apr-10	The investigation determined that their was insufficient evidence to prove a contravention against the Act	03-Aug-10
Orr Communications	N/A	Kelowna	Allegation of a business using unethical business practices	SSR 14	29-Apr-10	The business inspection concluded that the business was not in violation of the SSA	17-Nov-10
N/A	s.22	Parksville	Unlicensed business	Section 11 (2)	29-Apr-10	A warning notice was issued under Section 11 (2)	02-Jun-10
The Errand Lady	N/A	Parksville	Unlicensed business	Section 11 (2)	29-Apr-10	A warning notice was issued under Section 11 (2)	31-May-10
Euro Asia Transload Inc	s.22	Burnaby	Unlicensed worker	Section 2 (a)	18-May-10	The investigation determined that the business is not in operation	28-Jun-10
Penticton Lock and Key 2010 Ltd.	N/A	Penticton	Unlicensed business	Section 11 (2)	18-May-10	The investigation determined that there was no deliberate attempt to violate the act. Therefore the Inspector educated the business owner on the SSA	12-Jul-10
APX Alarm	N/A	Surrey	Unlicensed business	Section 11 (2)	18-May-10	Unfounded as the business held a valid licence	18-May-10
The Golden Spike Pub	N/A	Surrey	Business employing unlicensed guards	Section 27	31-May-10	A warning notice was issued to the business	05-Nov-10
Details Cleaning Co.	s.22	Royston	Unlicensed business	Section 11 (2)	06-May-10	A warning notice was issued to the business	07-May-10

Neighbourly Home Check Services	s.22	Port Alberni	Unlicensed business	Section 11 (2)	07-May-10	A warning notice was issued to the business	07-May-10
Station House Pub	s.22	Langford	Business employing unlicensed guards	Section 27	03-Jun-10	A violation ticket and warning notice was issued as a result of the complaint	30-Sep-10
Genesis Security Worker	s.22	Vancouver	Excessive use of force	SSR 14	06-Jun-10	The investigation determined that the allegation was unfounded	18-Feb-11
Palace Hotel	N/A	Nanaimo	Unlicensed works	Section 27, and 2 (a)	07-Jul-10	The investigation determined that the allegations were unfounded as all security staff held valid licenses	17-Jul-10
Surrey Locksmith Master	N/A	Surrey	Unlicensed business	Section 11 (2)	24-Jun-10	The investigation determined that the allegations were unfounded as investigator was unable to contact the business	25-Aug-10
Ability Lock & Safe	N/A	Moyie	Unlicensed business	Section 11 (2)	28-Jun-10	The investigation determined that the business owner was unaware of the licensing requirements for BC. The Inspector educated the owner and concluded the file.	25-Mar-11
N/A	s.22	Victoria	Code of Conduct	Section 5 (4) (b)	08-Jul-10	A warning notice was issued to the licensee for a code of conduct allegation	14-Jul-10
Vigilon/First Pinnacle	N/A	Kelowna	Unlicensed workers	Section 20 and 2 (a)	29-Jun-10	The inspection determined that all the employees were licensed. Therefore the allegation was unfounded	12-Aug-10

APX Alarm	N/A	Langley	Code of Conduct	Section 16 (4) (b)	05-Jul-10	A warning notice was issued to the business advising them not to make false or misleading statements to the public.	28-Jul-10
Price's Lock and Safe	N/A	Victoria	Code of Conduct	Section 16 (4) (b)	21-Jun-10	The investigation determined that there was insufficient evidence to conclude on a balance of probabilities that an offence occurred	21-Jun-10
N/A	s.22	Williams Lake	Miss use of logo or insignia	Section 9 (2) SSR	21-Jul-10	A warning notice was issued to the business for the uniforms that the employees were wearing.	31-Aug-10
Oreinted Locksmith	N/A	Vancouver	Unlicensed business	Section 11 (2)	02-Jul-10	This business was denied a licence as a result of the Inspectors findings during the investigation	27-Jul-10
Robson Locksmith DBA Mr. Locksmith	N/A	Vancouver	Unlicensed business	Section 11 (2)	02-Jul-10	This business was denied a licence as a result of the Inspectors findings during the investigation	27-Jul-10
LC Locksmith	N/A	Vancouver	Unlicensed business	Section 11 (2)	02-Jul-10	This business was denied a licence as a result of the Inspectors findings during the investigation	27-Jul-10
Vancouver Locksmith Master	N/A	Vancouver	Unlicensed business	Section 11 (2)	02-Jul-10	This business was denied a licence as a result of the Inspectors findings during the investigation	27-Jul-10

Burnaby Locksmith Master	N/A	Burnaby	Unlicensed business	Section 11 (2)	02-Jul-10	This business was denied a licence as a result of the Inspectors findings during the investigation	27-Jul-10
Richmond Locksmith Master	N/A	Richmond	Unlicensed business	Section 11 (2)	02-Jul-10	This business was denied a licence as a result of the Inspectors findings during the investigation	27-Jul-10
123 24 Hours Locksmith	N/A	Vancouver	Unlicensed business	Section 11 (2)	02-Jul-10	This business was denied a licence as a result of the Inspectors findings during the investigation	27-Jul-10
Richmond Car Locksmith	N/A	Richmond	Unlicensed business	Section 11 (2)	02-Jul-10	This business was denied a licence as a result of the Inspectors findings during the investigation	27-Jul-10
Run Local Locksmith	N/A	North Vancouver	Unlicensed business	Section 11 (2)	10-Jul-10	The Investigator dealt with the complaint by educating the business owner	27-Jul-10
Shark Locksmith	N/A	Burnaby	Unlicensed business	Section 11 (2)	23-Jul-10	The Investigator could not find any evidence to corroborate the allegation.	27-Sep-10
Triple Sevens Fire Consulting	N/A	Victoria	Unlicensed business/workers	Section 11 (2) & 2 (a)	05-Aug-10	A warning notice was issued to the business under sections 11 (2) and 2 (a)	05-Aug-10
APX Alarm	N/A	Langley	Unlicensed business/workers and Code of Conduct	Section 11 (2), 2(a) and SSR S 14	14-Jul-10	A verbal warning was given to the business and their employees	15-Jul-10

Ultimate Security	s.22	Telkwa	Code of Conduct	SSA 5 (4) (b) / SSR 14	27-Jul-10	The Investigator determined that there was insufficient evidence to prove that on a balance of probabilities that the allegations are true. Therefore the complaint is unfounded	29-Sep-10
Source Security	s.22	Abbotsford	Production of security licence	Section 8 SSA	20-Sep-10	The Investigator made several attempts to contact the complaint but was unsuccessful therefore there was no way to corroborate the allegation. The complaint was deemed unfounded	20-Sep-10
First Pinnacle DBA Vigilon	N/A	Kelowna	Code of Conduct	SSA 16 (5) (b)	28-Jul-10	A verbal warning was issued to the owner of the business	28-Jul-10
Garda Security	s.22	Burnaby	Code of Conduct	SSA 16 (5) (b)	06-Aug-10	As a result of the Investigator discussing the allegation with the business, this matter was dealt with internal via a verbal warning and documentation on the employees file.	20-Jan-11
UBC Security	s.22	Vancouver	Unlicensed worker	Section 2 (a)	08-Aug-10	A violation ticket was issued to the worker for not having a valid license	01-Oct-10
N/A	s.22	Kelowna	Unlicensed business/workers	Section 11 (2) & 2 (a)	11-Aug-10	As a result of the Investigation the Inspector determined that the individual didn't require a licence for the work he was conducting	02-Nov-10

Acura Alarms	s.22	Genelle	Code of Conduct	Section 5 (4) (b)	18-Aug-10	The investigation determined that the allegations were unfounded due to insufficient evidence	03-Nov-10
The Wolf Bar	s.22	Maple Ridge	Code of Conduct	Section 5 (4) (b)	19-Aug-10	Two violation tickets were issued under no valid worker licence	07-Jan-11
Vivint Canada	s.22	Langley	Code of Conduct	Section 5 (4) (b)	23-Aug-10	A violation ticket and warning notice were issued under section 5 (4) (b) of the Act	07-Sep-10
Safe Security Products Ltd.	N/A	Burnaby	Unlicensed business	Section 11 (2)	25-Aug-10	The investigation discovered that the business was no longer in operation therefore there was no compliance action necessary	17-Sep-10
Charles Dickens Pub	s.22	Sidney	Unlicensed workers	Section 2 (a)	31-Aug-10	The investigation determined that the allegations were unfounded due to insufficient evidence	02-Sep-10
No. 5 Orange Showroom Pub	s.22	Vancouver	Unlicensed workers	Section 27	02-Sep-10	A warning notice was issued to the business for employing an unlicensed guard	13-Oct-10
Crown Place Holdings Ltd	s.22	Surrey	Unlicensed workers	Section 27 & Section 2(a)	03-Sep-10	A violation ticket was issued to the employee for working without a valid licence	28-Sep-10

N/A	s.22	Alberta	Unlicensed worker	Section 2 (a)	10-Sep-10	The alleged offender lives outside of BC and flag was put on his name in the system to issue a violation ticket if C & E had any contact with the individual inside the jurisdiction timeline	10-Sep-10
Victoria Security	s.22	Victoria	Code of Conduct	Section 5 (4) (b)	09-Sep-10	The information gathered during the investigation lead the investigator to determine that the complaint is outside the jurisdiction of the SSA	20-Sep-10
N/A	s.22	Prince George	Code of Conduct	Section 5 (4) (b)	09-Sep-10	The investigation determined that the guard was acting within his job duties therefore no violation of the SSA occurred	14-Oct-10
Abbotsford Parkade P.I. Services Inc	s.22	Abbotsford	Unlicensed business	Section 11 (2)	21-Sep-10	A warning notice was issued to the parkade under section 11 (2)	09-Nov-10
Vigilon/First Pinnacle	s.22	Kelowna	Code of Conduct	SSA 5 (4) (b) / SSR 14	21-Sep-10	The investigation determined that there was insufficient evidence to corroborate the allegation.	27-Sep-10
Locksmith Pro's	N/A	Port Coquitlam	Advertising was not in compliance with the act	SSR 9 (1)	21-Sep-10	The investigation determined that the business was not in violation of the Act	06-Jan-10
Locksmith Masters	N/A	Port Coquitlam	Advertising was not in compliance with the act	SSR 9 (1)	21-Sep-10	The investigation determined that the business was not in violation of the Act	06-Jan-10



The Savage Beagle Lounge & Dance Club	s.22	Whistler	Code of Conduct	SSA 5 (4) (b) / SSR 14	24-Sep-10	A violation ticket was issued for not valid work licence	06-Dec-10
Rock Sugar Club	s.22	Langley	Unlicensed worker(s)	Section 2 (a)	12-Oct-10	Warning notices were issued under Sections 27, 8 x 2, and 2 (a)	25-Oct-10
Royal Inland Hospital-Westguard	N/A	Kamloops	Uniform	SSR 9 (2)	14-Oct-10	The investigator determined that the uniforms were within the regulations.	21-Jan-10
	s.22	Williams Lake	Unlicensed work	Section 2(a)	15-Oct-10	A violation ticket was issued under Section 2(a)	04-Feb-11
Larimar Consulting Inc	s.22	Port Moody	Unlicensed business	Section 11 (2)	27-Oct-10	A violation ticket was issued for no valid business licence	03-Nov-10
N/A	s.22	Vancouver	Unlicensed work	Section 2(a)	06-Dec-10	The investigation determined that the worker did not require a security licence for the work that the individual conducted	07-Feb-11
N/A	s.22	Burnaby	Unlicensed work	Section 2(a) and 20	28-Oct-10	Two warning notices were issued . One under section 2(a) and the other under section 20	15-Feb-11
Bright Knight Industries	s.22	Nanaimo	Unlicensed work	Section 2(a)	03-Nov-10	A warning notice was issued for no valid worker licence	03-Dec-10
N/A	s.22	Burnaby	Unlicensed work	Section 2(a)	03-Nov-10	The investigation determined that the s.22 did not require a security licence as the work he was doing did not require him to have one	09-Nov-10
N/A	s.22	Burnaby	Unlicensed work	Section 11 (2)	08-Nov-10	A violation ticket was issued under Section 11 (2) with a warning notice issued under Section 2 (a)	03-Dec-10

First Pinnacle DBA Vigilon	N/A	Kelowna	Contract dispute	SSR 14	15-Nov-10	SPD has no jurisdiction to investigate civil matters.	07-Dec-10
Cusade Security	s.22	Surrey	Contract dispute	SSR 14	09-Nov-10	SPD has no jurisdiction to investigate contractual matters.	03-Dec-10
N/A	s.22	Langley	Unlicensed work	Section 2(a)	18-Nov-10	A warning notice was issued to s.22	02-Dec-10
Mike's K9 and Guard Service	s.22	Vancouver	Unjustified termination and payment issues	SSR 14	18-Nov-10	SPD does not have jurisdiction to investigate these types of issues	18-Nov-10
Baraham Investigations	s.22	Nanaimo	Unlicensed business	Section 11 (2)	23-Nov-10	A warning notice was issued for no valid business licence	03-Dec-10
Inter Wrap	N/A	Mission	Unlicensed business	Section 11 (2)	26-Nov-10	A warning notice was issued for no valid business licence	04-Jan-11
N/A	s.22	Surrey	Theft	SSR 14	02-Dec-10	The investigation determined that there was insufficient evidence to conclude on a balance of probabilities that an offence occurred	26-Jan-11
Robson Locksmith Ltd.	s.22	Vancouver	Unlicensed business	Section 11 (2)	06-Dec-10	Three warning notices were issued under Sections 5 (4) (b), 11 (2), and 44 (4)	22-Aug-11
Grohovac Installations Ltd	s.22	Vancouver	Unlicensed business	Section 11 (2)	15-Dec-10	A warning notice was issued to the owner of the business for operating an unlicensed business	21-Dec-10
Mountainside Security	N/A	Victoria	Unlawful uniforms	Section 12 (1)	15-Dec-10	A warning notice was issued to the business	24-Dec-10
The Fort Locksmith	N/A	Fort Langley	Unlicensed business	Section 11 (2)	15-Dec-10	A violation ticket was issued under section 11(2) as a result of the complaint	14-Feb-11

G4S Security	N/A	Sooke	Code of Conduct	SSR 14	23-Dec-10	There was insufficient evidence to conclude that an offence occurred	24-Dec-10
Sereca Fire Consulting	N/A	Vancouver	Unlicensed business	Section 11(2)	29-Nov-10	The working being performed by the company does not require licensing under the SSA	25-Feb-11
Baker Material Engineering Ltd.	N/A	Vancouver	Unlicensed business	Section 11(2)	29-Nov-10	The working being performed by the company does not require licensing under the SSA	25-Feb-11
SK Engineering	N/A	Vancouver	Unlicensed business	Section 11(2)	29-Nov-10	The working being performed by the company does not require licensing under the SSA	25-Feb-11
Golden Spike Pub	s.22	Port Moody	Code of Conduct	Section 27 and 2 (a)	09-Jul-10	Warning notices were issued under sections 27 and 2 under 2(a)	27-Jul-11
	s.22	Chilliwack	Code of Conduct	SSR 14	10-Aug-10	There was insufficient evidence to conclude that an offence occurred	06-Jul-11
Mike's K9	s.22	Vancouver	Code of Conduct	SSR 14	2010-11-22	The inspection determined that the business was in compliance and that there was no evidence to conclude an offence occurred	2011-04-28
UBC Security	s.22	Kelowna	Code of Conduct	SSR 14			

Company Name	Security Guards Name	Location of Incident	Description of complaint	Section of Act/Regulation	Date of complaint	Result of complaint	Date complaint closed
Castlegar Search and Rescue	N/A	Castlegar	Unlicensed business	Section 11(2)	07-Apr-11	The investigation determined that there was insufficient evidence to determine if a violation against the SSA occurred	28-Sep-11
Mission Impossible	N/A	Abbotsford	Unlicensed business	Section 11(2)	07-Apr-11	The company had a licensed TQ holder employed with the business therefore the allegation was false	12-Aug-11
UBC Security	s.22	Kelowna	Code of Conduct	SSR 14	19-Oct-11	The investigation determined that there was insufficient evidence to determine if a violation against the SSA occurred	09-Feb-12
Gossip Night Club	N/A	Vancouver	Code of Conduct	SSR 14	06-Jan-11	The investigation determined that there was insufficient evidence to determine if a violation against the SSA occurred	27-Jan-11
The Island IT	s.22	Victoria	Unlicensed business	Section 11(2)	24-Jan-11	A warning notice was issued to the business	23-Mar-11
Robson Locksmith	s.22	Vancouver	Unlicensed business	Section 11(2)	06-Jan-11	A warning notice was issued to the business	22-Aug-11
Defense Intelligence Service	s.22	Surrey	Unlicensed business	Section 11(2)	07-Jan-11	The work being done by the business does not require a security business licence	16-Mar-11
Titan Security	N/A	Port Coquitlam	Unlicensed business	Section 11(2) & 2 (a)	13-Jan-11	Warning notices were issued to the business under sections 2 (a) & 11 (2)	07-Apr-11
N/A	s.22	Parksville	Unlicensed business	Section 11(2)	27-Jan-11	A warning notice was issued to the business	04-May-11
N/A	s.22	Victoria	Code of Conduct	SSR 14	14-Jan-11	A warning notice was issued to the worker	14-Jan-11
Ridge Investigative Services	s.22	Victoria	Unlicensed business	Section 11(2)	14-Jan-11	A warning notice was issued to the worker	14-Jan-11
Victoria Security Services	s.22	Vancouver	Code of Conduct	SSR 14	11-Jan-11	SPD has no jurisdiction to deal with civil court issues. Letter sent advising client	11-Jan-11
Canuck Security Services	N/A	Vancouver	Code of Conduct	SSR 14	11-Jan-11	SPD has no jurisdiction to deal with civil court issues. Letter sent advising client	02-Feb-11
Integrity Security Solutions	s.22	Abbotsford	Code of Conduct	SSR 14	13-Jan-11	SPD has no jurisdiction to deal with civil court issues. Letter sent advising client	18-Aug-11

Super Six Safety	N/A	Dawson Creek	Unlicensed business	Section 11(2)	14-Jan-11	A warning notice was sent to the business	14-Jan-11
Pursuit International Investigations Ltd	s.22	Surrey	Unlicensed business	Section 11(2)	04-Feb-11	A violation ticket was issued to the business for no valid licence	25-Feb-11
Jade Electric Ltd	s.22	Kelowna	Unlicensed business	Section 11(2)	04-Feb-11	As CCTV and EDLI are new terms to the SSA, the Inspector educated the business owner on the <i>Security Services Act</i>	30-Mar-11
Western Canadian Lockhouse	s.22	Kamloops	Unlicensed business	Section 11(2)	17-Feb-11	A violation ticket was issued to the business for no valid licence	25-Jul-11
Ahousaht Security	N/A	Victoria	Business employing unlicensed guards	Section 27	17-Feb-11	A warning notice was issued to the business for employing unlicensed guards	20-Apr-11
N/A	s.22	Revelstoke	Unlicensed business	Section 11(2)	16-Feb-11	A warning notice was issued for an unlicensed business	04-Aug-11
Kamloops Hospital	N/A	Kamloops	Code of Conduct	SSR 14	17-Feb-11	The Inspector educated the employees of the business at the request of the complainant	17-Feb-11
Astro Guard Alarms	s.22	Port Coquitlam	Code of Conduct	SSR 14	22-Feb-11		07-Apr-11
Barcelona Ultra Lounge	N/A	Vancouver	Unlicensed workers	Section 2(a)	14-Feb-11	The investigation determined that there was insufficient evidence to determine if a violation against the SSA occurred	07-Apr-11
Griffin Investigations and Security Services Ltd	N/A	Vancouver	Uniforms	Section 10	14-Feb-11	The businesses were found to be in compliance with the Act	18-Feb-11
Crusade Security	N/A	Cache Creek	Access to a site	N/A	11-Feb-11	SPD has no jurisdiction to deal with criminal issues	11-Feb-11
Royal Inland Hospital Security	s.22	Kamloops	Removal of jackets when conducting personal	N/A	17-Feb-11	SPD has no jurisdiction to deal with civil issues	17-Feb-11
Sandra At Your Service	s.22	Victoria	Unlicensed business	Section 11(2)	22-Feb-11	A warning notice was issued to the business	22-Mar-11
N/A	s.22	Vancouver	Code of Conduct	SSR 14	24-Feb-11	It was determined during the investigation that this was a civil matter and therefore SPD has no jurisdiction to deal with this complaint	01-Mar-11

Shepherd Protective Services	s.22	Nanaimo	Unlicensed business	Section 11(2)	02-Mar-11	A warning notice was issued to the business for no valid business licence	27-Apr-11
Apple Security	s.22	White Rock	Business employing unlicensed guards	Section 20 and 2 (a)	03-Mar-11	A violation ticket was issued under section 20 and a warning notice was issued under section 2 (a)	18-Mar-11
Ultimate Security	s.22	Telkewa	Code of Conduct	SSR 14	21-Feb-11	SPD has no jurisdiction to look into unrevolved Employment Standards issues	21-Feb-11
Sears Canada	s.22	Victoria	Code of Conduct	SSR 14	15-Feb-11	SPD has no jurisdiction to look into unrevolved Employment Standards issues	15-Feb-11
Rogers Arena	N/A	Vancouver	Code of Conduct	SSR 14	10-Mar-11	The investigation detremined that the security guards acted within there job duties when dealing with the drunk patrons at the event	04-Apr-11
Footprints Security	s.22	Nanaimo	Not producing a license	Section 8	06-Mar-11	A warning notices were issued to the two guards who refused to show their security licence to the public	06-Mar-11
Den Mar Electric Ltd	s.22	Nanaimo	Unlicensed business	Section 11(2)	18-Mar-11	A warning notice was used to the business for installing CCTV without a valid licence	23-Mar-11
Sporty Bar	N/A	Ladysmith	Business employing unlicensed guards	Section 20 and 2 (a)	16-Mar-11	The complaint lead to the assigning of a inspection of the business	23-Mar-11
Can-Am	s.22	Vancouver	Flashing lights	Policy 3.7.5	16-Mar-11	This complaint lead to a review of the flashing lights policy	21-Apr-16
Canadian Access and Door Systems Inc.	N/A	N/A	Unlicensed business	Section 11(2)	2011-03-16	A warning notice was issued to the business for no valid business licence	18-May-11
Polar Medical Services	s.22	Fort St James	Unlicensed business	Section 11(2)	27-Apr-11	Unfounded as the company providing the security had a valid licence	27-Apr-11
Mountain Eagle Security	s.22	Cranbrook	Code of Conduct	SSR 14	07-Mar-11	SPD has no jurisdiction to look into Labour relations issues	07-Mar-11
Mountain Eagle Security	s.22	Cranbrook	Code of Conduct	SSR 14	07-Mar-11	SPD has no jurisdiction to look into Labour relations issues	07-Mar-11
Sumac Home Care	s.22	Nanoose Bay	Unlicensed business	Section 11(2)	18-Mar-11	A warning notice was issued for an unlicensed business	23-Mar-11

House Mouse Carefree Cottages	N/A	Invermere	Unlicensed business	Section 11 (2)	18-Mar-11	The primary purpose of the business is not security therefore the business does not require a licence	27-May-11
Cindy	N/A	Invermere	Unlicensed business	Section 11 (2)	18-Mar-11	The primary purpose of the business is not security therefore the business does not require a licence	27-May-11
Paladin Security Group Ltd	s.22	Burnaby	Code of Conduct	SSR 14	10-Mar-11	Other remedies in law were more adequate to deal with the complaint, therefore at that time SPD did not conduct an investigation	
AARCH-Angel Security	s.22	Chilliwack	Unlawful business name	Section 18(2)	29-Mar-11	The investigation determined that there was insufficient evidence to determine if a violation against the SSA occurred	29-Mar-11
Commissioned Security Services	s.22	Surrey	Code of Conduct	SSA 5 4 (b) & SSR 14	23-Mar-11	The complaint was re-directed to Risk Assessment for review as this is not a compliance issue	26-Mar-11
Garfinkel's Whistler Enterprises	N/A	Whistler	Code of Conduct	SSR 14	28-Mar-11	The investigation determined that there was not enough evidence to conclude that a violation against the SSA occurred.	28-Jun-11
Edgar's Security	s.22		Restricted keys				
Mr. Locksmith	N/A	Burnaby	Teaching LS courses		11-Mar-11		28-Mar-11
Canuck Security Services	N/A	Surrey	Code of Conduct	SSR 14	15-Mar-11	Payment of wages does not fall under the authority of SSA to investigate.	28-Mar-11
N/A	s.22	Langley	Code of Conduct	SSR 14	30-Mar-11	The information provided in the complaint is not something that SPD investigators have the jurisdiction over to investigate. Letter sent NFA.	30-Mar-11
Desert City Investigations Inc.	s.22	Kamloops	Code of Conduct	SSR 14	28-Mar-11	A warning notice was issued under section 16 5 (4) (b) of the SSA.	04-Oct-11
Western Canadian Lockhouse	s.22	Kamloops					

N/A	s.22	Surrey	Code of Conduct	SSR 14	30-Mar-11	The recommendation from the investigation was to deny a licence to the applicant if he decided to apply for another license again.	27-Jun-11
Concerned Citizens on Patrol	N/A	Hope	Unlicensed business	Section 11 (2)	04-Apr-11	There was no evidence to conclude that the business was in operation.	28-Jul-11
Polar Medical Services	s.22	Fort St James	Unlicensed business	Section 11 (2)	27-Apr-11	The primary purpose of the business is not security therefore the business does not require a licence	27-Apr-11
N/A	s.22	Surrey	Unlicensed worker	Section 2 (a)	01-Apr-11	The worker was under R.A. review and was allowed to work while the assessment was being conducted	11-Apr-11
Coquitlam Locksmith Pros	N/A	Coquitlam	Unlicensed business	Section 11 (2)	05-Apr-11	SPD has no jurisdiction to look into this issue	18-Jul-11
Run Local Locksmith	N/A	North Vancouver	Unlicensed business	Section 11 (2)	18-Apr-11	SPD has no jurisdiction to look into this issue	18-Apr-11
White Rock Locksmith Pro	N/A	White Rock	Unlicensed business	Section 11 (2)	18-Apr-11	SPD has no jurisdiction to look into this issue	18-Apr-11
North Vancouver Locksmith Pro	N/A	North Vancouver	Unlicensed business	Section 11 (2)	18-Apr-11	SPD has no jurisdiction to look into this issue	18-Apr-11
N/A	s.22	Surrey	Code of Conduct	SSR 14	04-Apr-11	The investigation determined that a RA should be conducted to determine licence suitability. File was referred to RA unit for further action	20-Apr-11
Preventative Protection	s.22	Mission	Unlicensed business	Section 11 (2)	27-Apr-11	A warning notice was issued to the business for no valid business licence	25-May-11
N/A	s.22	Maple Ridge	Code of Conduct	SSR 14	09-May-11	SPD has no jurisdiction to conduct an investigation into a civil dispute between the employee and employer	09-May-11
N/A	s.22	Vancouver	Code of Conduct	SSR 14	12-Apr-11	SPD has no jurisdiction to look into criminal allegations	09-May-11
Westcom	s.22	Nanaimo	Code of Conduct	SSR 14	09-May-11	SPD has no jurisdiction to look into civil allegations	09-May-11



Boutique Lounge	N/A	Victoria	Code of Conduct	SSR 14	09-May-11	The investigation determined that there was insufficient evidence to determine if a violation against the SSA occurred	17-Aug-11
Kapito Communication Solutions	N/A	Delta	Unlicensed business	Section 11 (2)	16-May-11	The investigation determined that the business was not in closed down and not in operation.	28-Jun-11
Salvation Army	N/A		Unlicensed business	Section 11 (2)	16-May-11	The investigation determined that the business does not use security	08-Aug-11
N/A	s.22	New Westminster	Code of Conduct	SSR 14	17-May-11	The investigation determined that the worker should go through a risk assessment before having his license renewed	07-Jul-11
AAC-Advanced Audio Concepts Inc.	N/A	Vancouver	Unlicensed business	Section 11 (2)	18-May-11	The inspection proved that the business was licensed. NFAR	05-Oct-11
E. Lightfoot & CO. Ltd.	N/A	100 Mile House	Code of Conduct	SSR 14	25-May-11	SPD has no jurisdiction to deal with contractual issues	25-Jul-11
N/A	s.22	Surrey	Code of Conduct	SSR 14	31-May-11	The complaint lead to the file being assigned to risk assessment for review	
Core Fusion Technologies Inc.	N/A	Kimberley	Unlicensed business	Section 11 (2)	31-May-11	A warning notice was issued for an unlicensed business	22-Jun-11
Mountain Security Corporation	N/A	Victoria	Unlicensed business	Section 11 (2)	26-May-11	The investigation proves that the business was licensed at the time of the complaint. NFAR	28-Jun-11
Safety Net Security	N/A	Campbell River	Code of Conduct	SSR 14	20-Jun-11	SPD has no jurisdiction to investigate criminal matters	20-Jun-11
Canuck Security	N/A	Vancouver	Code of Conduct	SSR 14	13-Jun-11	SPD has no jurisdiction to investigate civil matters	24-Oct-11
Total Pro Locksmiths	N/A	USA	Unlicensed business	Section 11 (2)	21-Jun-11	SPD has no jurisdiction to investigate web-based locksmiths	21-Jun-11
Omni Creations & Ideas Inc.	N/A	Creston	Unlicensed business	Section 11 (2)	16-Aug-11	A warning notice was issued for no valid business licence	03-Oct-11
N/A	s.22	Victoria	Unlicensed business	Section 11 (2)	16-Jun-11	The inspection determined that the individual was not operating a security business licence	06-Sep-11

Royal Oak Lock DBA Royal Oak Laundry Ltd	N/A	Burnaby	Unlicensed business	Section 11 (2)	18-Apr-11	A warning was issued to the business for not being licensed	18-Apr-11
Source Security & Investigations	s.22	Victoria	Code of Conduct	SSR 14	26-May-11	A warning notice was issued number 5 4 (b) of the SSA	03-Jun-11
International Crowd Management	s.22	Vancouver	Code of Conduct	SSR 14	18-Jun-11	The investigation determined that there was insufficient evidence to determine if a violation against the SSA occurred	18-Jun-11
N/A	s.22	N/A	Code of Conduct	SSR 14	17-Jun-11	The investigation determined that there was no violation against the SSA	17-Jun-11
Fusion Security	N/A	Vancouver	Code of Conduct	SSR 14	26-Jun-11	An inspection of the business found no infractions against the SSA	05-May-12
Prism Security Systems	s.22	Burnaby	Business employing unlicensed guards	Section 20 and 2 (a)	13-Jun-11	An inspection of the business found no infractions against the SSA	20-Jun-11
Western K9	s.22	Mission	Code of Conduct	SSR 14	29-Jun-11	A warning notice was issued to s.22 for his conduct while on duty	01-Jan-12
Pacific Coliseum Security	N/A	Vancouver	Code of Conduct	SSR 14	30-Jun-11	There was insufficient evidence to conclude that the business/employee(s) were in violation of the SSA.	06-Aug-11
PWM Loss Prevention	N/A	N/A	Unlicensed business	Section 11 (2)	30-Jun-11	The inspection determined that the business was not operating in BC	25-Jul-11
Themis Security	s.22	Victoria	Code of Conduct	SSR 14	06-Jul-11	A warning notice was issued to the business for not following the licensing conditions	14-Dec-11
Island POS	N/A	Victoria	Unlicensed business	Section 11 (2)	22-Jul-11	The investigator determined that the business was not in violation of the SSA	22-Aug-11
Brisson Security	N/A	Abbotsford	Code of Conduct	SSR 14	12-Jul-11	SPD has no jurisdiction over contact issues. NFAR	18-Jul-11
Arbor Investigations	N/A	Port Moody	Code of Conduct	SSR 14	18-Jul-11	SPD inspector helped the business come into compliance with the SSA	26-Aug-11
Run Local Locksmith	N/A	North Vancouver	Unlicensed business	Section 11 (2)	16-Aug-11	SPD has no jurisdiction to look into this issue	16-Aug-11

24/7-vancouverlocksmith.com	N/A	Vancouver	Unlicensed business	Section 11 (2)	27-Jun-11	SPD has no jurisdiction to look into this issue	16-Aug-11
let-in-locksmith.com	N/A	Vancouver	Unlicensed business	Section 11 (2)	27-Jun-11	SPD has no jurisdiction to look into this issue	16-Aug-11
locksmithsinvancouver.ca	N/A	Vancouver	Unlicensed business	Section 11 (2)	27-Jun-11	SPD has no jurisdiction to look into this issue	16-Aug-11
Vivint Security	s.22	Langley	Code of Conduct	SSR 14	28-Jul-11	The investigation determined that there was insufficient evidence to determine if a violation against the SSA occurred	02-Sep-11
Karma Night Club	s.22	Victoria	Business employing unlicensed guards	Section 27	20-Apr-11	The inspection found all the door staff licensed. NFAR	16-Jun-11
N/A	s.22	Victoria	Code of Conduct	SSR 14	30-May-11	The security guard surrendered his licence	09-Jun-11
Accurate Alarms Ltd	s.22	Kelowna	Unlicensed employee	Section 2 (a)	30-May-11	The guard was licensed at the time of the complaint. NFAR	07-Jun-11
East Kootenay Security Services	s.22	Fernie	Unlicensed business	Section 11 (2)	08-Jun-11	A warning notice was issued under section 11 (2) of the SSA	22-Jun-11
N/A	s.22	Surrey	Code of Conduct	SSR 14	29-Jun-11	The investigation determined that there was insufficient evidence to determine if a violation against the SSA occurred	16-Aug-11
N/A	s.22	Nanaimo	Code of Conduct	SSR 14	20-Jul-11	The suspect in question was not licensed as a security guard. Therefore, this allegation does not fall under the jurisdiction of the SSA to investigate	12-Sep-11
N/A	s.22	Vancouver	Code of Conduct	SSR 14	25-Jul-11	The investigator determined that a risk assessment should be conducted on this guard. File flagged and sent to RA for review	02-Aug-11
N/A	s.22	Burnaby	Code of Conduct	SSR 14	23-Aug-11	The investigator determined that a risk assessment should be conducted on this guard. File flagged and sent to RA for review	05-Apr-12

N/A	s.22	Burnaby	Code of Conduct	SSR 14	23-Aug-11	The investigator determined that a risk assessment should be conducted on this guard. File flagged and sent to RA for review	05-Apr-12
	s.22	Parksville	Unlicensed business	Section 11 (2)	25-Jun-11	A warning notice was issued to the business for no valid business licence	05-Jan-12
Tokala Consulting	s.22	Abbotsford	Unlicensed business	Section 11 (2)	11-Aug-11	A violation ticket was issued under section 11 (2) of the SSA	18-Aug-11
N/A	s.22	Vancouver	Code of Conduct	SSR 14	11-Aug-11	The investigation determined that there was insufficient evidence to determine if a violation against the SSA occurred	02-Nov-11
Mr. Yang Locksmith	s.22	Coquitlam	Unlicensed business	Section 11 (2)	11-Aug-11	A warning notice was issued to the business for no valid business licence	24-Aug-11
Roger Arena	N/A	Vancouver	Code of Conduct	SSR 14	15-Aug-11	The investigation determined that there was insufficient evidence to determine if a violation against the SSA occurred	31-Oct-11
Integrity Access Control Systems Inc.	N/A	Kelowna	Unlicensed business	Section 11 (2)	09-Aug-11	A violation ticket was issued under section 11 (2) of the SSA	16-Aug-11
N/A	s.22	Saanichton	Code of Conduct	SSR 14	09-Aug-11	A warning notice was issued to the worker for failing to comply with worker licence conditions	24-Aug-11
Bell Tech Systems Ltd.	N/A	Victoria	Unlicensed business	Section 11 (2)	08-Aug-11	The investigation determined that there was insufficient evidence to determine if a violation against the SSA occurred	16-Aug-11
Web based locksmiths	N/A	Vancouver	Unlicensed business	Section 11 (2)	12-Aug-11	SPD has no jurisdiction to look into web based locksmiths	16-Aug-11
Tanslink BC	N/A	Victoria	Unlicensed business	Section 11 (2)	17-Aug-11	The investigation determined that the primary purpose of this job was not for security therefore a licence is not required	18-Aug-11
Metropolis Night Club	s.22	Victoria	Business employing unlicensed guards	Section 27	09-Sep-11	A violation ticket was issued for business employing unlicensed guards	04-Oct-11
Island Snowbirds	N/A	Victoria	Unlicensed business	Section 11 (2)	08-Sep-11	A warning notice was issued under section 11 (2) of the SSA	18-Nov-11

York Furstenwald	N/A	North Vancouver	Code of Conduct	SSA 5 4 (b) SSR 14	09-Sep-11	As a result of the investigation the file has been given to risk assessment to determine licence suitability	13-Jan-12
Triple Crown K-9 Security Services	s.22	Abbotsford	Unlicensed business	Section 11 (2)	09-Sep-11	A violation ticket was issued for no valid business licence	12-Sep-11
CKR GLOBAL INVESTIGATIONS, CKR GLOBAL RISK SOLUTIONS, CKR GLOBAL LABOUR RISK MGT, EMERGENCY SEC. MGT	N/A	Coquitlam	Code of Conduct	SSR 14	16-Sep-11	SPD has no jurisdiction to investigate civil matters	16-Sep-11
Canuck Security and 0833489 BC Ltd.	N/A	Surrey	Code of Conduct	SSR 14	15-Sep-11	SPD has no jurisdiction to deal with contractual issues	15-Sep-11
Alarmsplus Security Services	N/A	Cranbrook	Code of Conduct	SSR 14	16-Sep-11	SPD has no jurisdiction to deal with contractual issues	26-Oct-11
Wizztech CCTV Security Camera Installation	N/A	Victoria	Unlicensed business	Section 11 (2)	24-Oct-11	The inspector was not able to locate ort make contact with the business.	20-Jan-12
Custom Home-Watch International	N/A	Kamloops	Unlicensed business	Section 11 (2)	16-Sep-11	The inspection determined that the business was not operating in BC	22-Sep-11
Canam Protection Group Inc.	N/A	Maple Ridge	Flashing lights	SSR 10	16-Sep-11	The vehicles in question were in compliance with SSR 10	05-Oct-11
Strathcona Hotel Of Victoria	s.22	Victoria	Code of Conduct	SSR 14	16-Sep-11	A violation ticket was issued under section 5 4 (b) of the SSA	29-Nov-11
Admiral Security Services	N/A	Coquitlam	Code of Conduct	SSR 14	05-Oct-11	SPD does not have jurisdiction to look at contractual issues	21-Oct-11
N/A	s.22	Surrey	Code of Conduct	SSR 14	30-Sep-11	The file was turned over to risk assessment to review licence eligibility	30-Sep-11
JPM Enterprises	N/A	Victoria	Unlicensed business	Section 11 (2)	03-Oct-11	The Inspector determined that there was insufficient evidence to determined that an offence occurred	04-Jan-12

Saunders Home Security	N/A	Kelowna	Unlicensed business	Section 11 (2)	06-Oct-11	The Inspector determined that the primary purpose of the business is not security. Therefore, the business does not require licensing under the SSA	24-Apr-11
Canpro Investigative	N/A	Coquitlam	Advertising	Section 9	06-Oct-11	The business revised the wording of their advertisement on their website and is now in compliance with the act.	06-Oct-11
James Craig Investigations	s.22	Victoria	Code of Conduct	SSR 14	06-Oct-11	The investigation determined that the business was operating with the parameters of the SSA. NFAR	12-Jan-11
Parallel Security	s.22	Richmond	Unlicensed business	Section 11 (2)	06-Oct-11	The Inspector determined that the business was not conducting security work via an audit of the business records. NFAR	13-Oct-11
City Furniture & Appliances Ltd.	N/A	Prince George	Unlicensed business	Section 11 (2)	27-Sep-11	The Inspector educated the business on the requirements for each license type under the Act.	27-Sep-11
N/A	s.22	Williams Lake	Unlicensed worker	Section 2 (a)	27-Sep-11	The investigation determined that the worker was licensed to do the work that he was performing. NFAR	27-Sep-11
Crown Palace Holding Ltd.	N/A	Surrey	Unlicensed worker	Section 2 (a)	26-Sep-11	There was no evidence to conclude that the business working unlicensed guards.	26-Sep-11
Blackbelt Marshall Art Security	N/A	Burnaby	Business employing unlicensed guards	Section 20 and 2 (a)	24-Oct-11	The Inspector concluded that the all the employees in the business are licensed	06-Nov-11
Absolute Security	N/A	Victoria	Code of Conduct	SSR 14	24-Oct-11	SPD does not have jurisdiction to look at criminal issues	24-Oct-11
24/7 Locksmith Inc.	N/A	Vancouver	Code of Conduct	SSR 14	24-Oct-11	SPD does not have jurisdiction to investigate criminal issues	24-Oct-11
Walmart-Kelowna	s.22	Burnaby	Code of Conduct	SSR 14	24-Oct-11	The investigation determined that there was insufficient evidence to determine if a violation against the SSA occurred	29-Nov-11
Soundwerks Audio Video Systems Ltd.	N/A	Gibson	Unlicensed business	Section 11 (2)	24-Nov-11	This business was licensed therefore the complaint was unfounded	09-Jan-12

Kern's Multimedia & Design.	s.22	Gibson	Unlicensed business	Section 11 (2)	24-Nov-11	At the time the inspection was conducted the business was in compliance with the SSA. NFAR	27-Jan-12
Firemaster Oilfield Services	N/A	Fort St James	Unlicensed business	Section 11 (2)	25-Nov-11	The primary purpose of the business is not security, therefore the business does not require a licence	10-Jan-11
Red Owl Security Inc.	N/A	Burnaby	Failure to produce licence	Section 8	31-Oct-11	SPD Inspector educated the business/employee during a meeting about the requirements to produce their security licence to the public	07-Dec-11
Keyman Mobile Locksmith Service	s.22	Surrey	Unlicensed business	Section 11 (2)	25-Oct-11	The business was issued a verbal warning.	09-Dec-11
N/A	s.22	Mississauga	Code of Conduct	SSR 14	27-Oct-11	The investigation determined that there was insufficient evidence to conclude that a violation against the SSA occurred.	03-Nov-11
Core Security Group Inc.	s.22	150 Mile House	Code of Conduct	SSR 14	27-Oct-11	The investigation determined that there was insufficient evidence to conclude that a violation against the SSA occurred.	03-Nov-11
Castle Video Bar and Nightclub	N/A	Victoria	Code of Conduct	SSR 14	25-Oct-11	The investigation determined that there was insufficient evidence to conclude that a violation against the SSA occurred.	29-Nov-11
N/A	s.22	Prince Rupert	Unlicensed worker	Section 2 (a)	28-Oct-11	The investigation determined that there was insufficient evidence to conclude that a violation against the SSA occurred.	03-Nov-11
Battrick & Sons Locksmithing	s.22	Grand Forks	Code of Conduct	SSA 5 4 (b), SSR 14	02-Nov-11	The investigation determined that there was insufficient evidence to conclude that a violation against the SSA occurred.	14-Mar-12
National Burglar Alarms	N/A	Richmond	Unlicensed business	Section 11 (2)	03-Nov-11	The business was not in operation and had transferred all their alarm accounts to Atlas Alarms	10-Jan-12
Mission Possible Spy and Surveillance Equipment	N/A	Abbotsford	Unlicensed business	Section 11 (2)	18-Oct-11	A violation ticket was issued under section 11 (2) of the SSA for no valid business licence	04-Apr-12

White Rock Locksmith Pro	N/A	White Rock	Unlicensed business	Section 11 (2)	09-Nov-11	SPD has no jurisdiction to look at this issue	09-Nov-11
Griffin Investigations and Security Services Ltd	s.22	Surrey	Code of Conduct	SSA 5 4 (b), SSR 14	21-Nov-11	As a result of the investigation the file has been given to risk assessment to determine licence suitability	30-Dec-11
Ascendent Technology Group	N/A	Cranbrook	Unlicensed business	Section 11 (2)	30-Dec-11	The investigation determined that the business did not require a licence as the work being performed by the company does not fall under the SSA.	14-Mar-11
N/A	s.22	N/A	N/A	N/A	30-Nov-11	The complainant did not provide enough information to trigger an investigation. A letter was sent to the complainant asking for more detail.	30-Nov-11
Crystal Concierge	N/A	N/A	Unlicensed business	Section 11 (2)	08-Nov-11	Concierge service businesses do not fall under the jurisdiction of the SSA	23-Nov-11
Triple Crown K9 Services	s.22	Abbotsford	Unlicensed business	Section 11 (2)	17-Nov-11	A verbal warning notice was issued to the business. A follow-up inspection was also scheduled to ensure compliance	17-Nov-11
Olly's Home Watch Service	s.22	Chilliwack	Unlicensed business	Section 11 (2)	07-Nov-11	A warning notice was issued to the business for no valid business licence	15-Nov-11
Initial Security Inc.	N/A	Abbotsford	Business employing unlicensed guards	Section 20 and 2 (a)	15-Nov-11	The inspection of the business found all employees to hold a valid worker licence. NFAR	15-Nov-11
Royal Canadian Legion Tofino	N/A	Tofino	Business employing unlicensed guards	Section 27 and 2 (a)	26-Nov-11	The inspection of the business found all employees to hold a valid worker licence. NFAR	26-Nov-11
Advanced Alarm Etch Ltd.	N/A	Surrey	Business employing unlicensed guards	Section 27	01-Dec-11	The inspection of the business found all employees to hold a valid worker licence. NFAR	01-Dec-11
Genesis Security	N/A	Vancouver	Code of Conduct	SSA 5 4 (b), SSR 14	08-Dec-11	A letter was sent to the complainant to provide more detail surrounding the allegation. No further information was ever received. NFA	20-Mar-12



Genesis Security	N/A	Vancouver	Code of Conduct	SSA 5 4 (b), SSR 14	08-Dec-11	After reviewing the complaint and completing the investigation it was determined that there was no violation against the SSA	20-Mar-12
Concord Security	N/A	Burnaby	Code of Conduct	SSA 5 4 (b), SSR 14	08-Dec-11	Due to the fact that the individual was on private property the guards actions were appropriate. NFAR	08-Dec-11
Intercom Security Ltd	s.22	Burnaby	Failure to produce licence	Section 8	08-Dec-11	The investigation determined that there was insufficient evidence to determine if a violation against the SSA occurred	10-Jan-12
s.22	N/A	N/A	Unlicensed worker	Section 2(a)	08-Dec-11	A warning notice was sent to the client advising them of the requirements to be licensed when working as a private investigator	14-Dec-11
Bars in Fernie	N/A	Fernie	Unlicensed worker(s)	Section 27 and 2 (a)	08-Dec-11	A letter was sent to the complainant to provide more detail surrounding the allegation. No further information was ever received. NFA	08-Dec-11
Adessa Auto Auction security	N/A	Richmond	Unlicensed worker(s)	Section 20 and 2 (a)	21-Dec-11	After an inspection was conducted it was determined that all the employees had valid licences.	11-Jan-12
N/A	s.22	Richmond	Code of Conduct	SSA 5 4 (b) SSR 14	13-Dec-11	After receiving this information the licensee had there licence suspended pending the result of a risk assessment investigation	21-Dec-11
Regent Security Services	s.22	Vancouver	Code of Conduct	SSA 5 4 (b) SSR 14	22-Dec-11	A warning notice was issued for failure to comply with worker licence conditions. The file was also referred to risk assessment for review.	20-Jan-12
Best Buy	N/A	Nanaimo	Unlicensed worker(s)	Section 27 and 2 (a)	14-Dec-11	The inspection determined that the type of work being performed by the staff did not require a individual to be licensed under the SSA	16-Apr-12

N/A	s.22	Chilliwack	Unlicensed worker(s)	Section 2 (a)	14-Dec-11	The Inspector educated the business owner and scheduled a follow up inspection to ensure compliance with the SSA.	14-Dec-11
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Company Name	Security Guards Name	Location of Incident	Description of complaint	Section of Act/Regulation	Date of complaint	Result of complaint	Date complaint closed
FALCON EYE SYSTEMS	N/A	POWELL RIVER	NO VALID BUSINESS LICENCE	SECTION 11(2)	2011-DEC-22	CANNOT FIND ANY PHYSICAL OR VERBAL STATEMENT EVIDENCE TO SUPPORT THE COMPLAINT THAT s.22 HAS INSTALLED CACTI SYSTEMS SINCE THIS OFFICE ISSUED A WARNING NOTICE TO HIM FOR VIOLATION OF SECTION 11(2) SECT NO VALID BUSINESS LICENCE 2010-04-21.	2012-FEB-03
MISSION POSSIBLE SPY & SECURITY STORE INC.	N/A	ABBOTSFORD	NO VALID BUSINESS LICENCE. UNAUTHORIZED POSSESSION OF LOCKSMITH'S INSTRUMENTS.	SECTION 11(2) and SECTION 25(4)	2011-DEC-29	s.22 WAS DIRECTED TO REMOVE THE UNAUTHORIZED LOCKSMITH INSTRUMENTS UNTIL SUCH TIME AS MISSION POSSIBLE HELD QUALIFICATIONS FOR THE SALE OF THE LS INTERMENTS. THE COMPANY WAS ALSO CHARGED UNDER SEC 25(4) OF THE SSA. IN ADDITION, THE COMPANY WAS ALSO RESERVED FOR VT(SSA 11(2) #AH21483029, WHICH WAS PREVIOUSLY CANCELLED BY THE VIOLATION TICKET / DISPUTE UNIT OF ICBC.	2012-JAN-10
COMOX VALLEY PC DOCTOR	N/A	COURTENAY	UNLICENSED BUSINESS	SECTION 11(2)	2012-JAN-03	BUSINESS WAS ISSUED A VERBAL WARNING BY THE INSPECTOR	2012-JAN-16
N/A	s.22	SURREY	FAIL TO COMPLY WITH WORKER LICENCE CONDITION	SECTION 5(4)(b)	2012-JAN-16	A VIOLATION TICKET(VT) WAS ISSUED AND s.22 WAS GIVEN "HOW TO PAY VT" HANDOUT TO READ THOROUGHLY.	2012-JAN-27
N/A	s.22	CHILLIWACK	WORKER LICENCE	SECTION 5(4)(b)	2012-JAN-18	A WARNING TICKET WAS ISSUED TO s.22	2012-JAN-30

JOSEPH RICHARDS LTD	UNKNOWN	VANCOUVER	CODE OF CONDUCT	SSR 14	2012-MAY-31	DET. CLARK WILL BE ARRANGING A MEETING WITH THE OWNERS OF THE CLUB, HER INSPECTOR, THE COMPLAINANT AND THE SPD INVESTIGATOR. IT IS EXPECTED THAT THE OWNERS WILL LISTEN TO THE COMPLAINANT'S CONCERNS AND TAKE STEPS TO MAKE SURE THERE IS NO REOCURRENCE.	2012-MAY-31
HARPER GROUP ENTERPRISES LTD	N/A	POWELL RIVER	EMPLOYED/ENGAGED UNLICENSED INDIVIDUAL	SECTION 27	2012-JAN-24	s.22 THE OWNER OF WESTVIEW HOTELS, WAS ISSUED A VIOLATION TICKET AH21488087 NON-COMPLIANCE WITH SECTION 27 OF THE SECURITY SERVICES ACT.	2012-MAY-03
IMMEDIATE COMPUTER SOLUTIONS	N/A	COURTENAY	NO VALID BUSINESS LICENCE	SECTION 11(2)	2012-FEB-29	THE COMPANY IS COMPLIANT WITH THE SECURITY SERVICES ACT AS LONG AS THE ALLEGED COMPANIES DO NOT ATTEND THE CUSTOMERS PROPERTY TO CONSULT OR INSTALL. THE COMPANY HAS CEASED ANY CCTV INSTALLS AND HAS CHANGED HIS WEBSITE INFO REMOVING SECURITY WORDING AFTER RECEIVING A WARNING LETTER AND FOLLOW-UP PHONE CALL.	2012-OCT-01
COMOX COMPUTERS	N/A	COMOX	NO VALID BUSINESS LICENCE	SECTION 11(2)	2012-JAN-25	BUSINESS WAS ISSUED A VERBAL WARNING BY THE INSPECTOR	2012-FEB-06
N/A	s.22	RAMSGATE, KENT, ENGLAND	CODE OF CONDUCT	SSR 14	2012-JAN-26	INCIDENT TOOK PLACE IN ENGLAND. LETTER WAS SENT TO COMPLAINANT INFORMING THEM THAT ENGLAND IS OUTSIDE OF OUR JURISDICTION.	2012-JAN-26

RED OWL SECURITY	s.22	VANCOUVER	NO VALID WORKER LICENCE. BUSINESS EMPLOYED/ENGAGED UNLICENSED SECURITY GUARD.	SECTION 2(a) AND SECTION 20	2012-FEB-06	s.22 WAS ADVISED THAT HIS SWL WAS NOT VALID, AND HE WAS UNABLE TO WORK IN THE SECURITY INDUSTRY. RED OWL SECURITY WAS ADVISED OF THE RESULTS OF THE INVESTIGATION. THEY CONFIRMED THAT MR. s.22 WOULD BE REMOVED FROM THE SCHEDULE IMMEDIATELY.	2012-FEB-20
MAINSTREAM IT	N/A	PITT MEADOWS	NO VALID BUSINESS LICENCE	SECTION 11(2)	2012-FEB-07	CANNOT FIND ANY PHYSICAL OR VERBAL STATEMENT EVIDENCE TO SUPPORT THE COMPLAINT. ALL MAINSTREAM IT DID AT THE AIRPORT WAS INSTALL A WIRELESS NETWORK.	2012-FEB-22
N/A	s.22	ABBOTSFORD	CODE OF CONDUCT	SSR 14	2012-FEB-07	NOT IN VIOLATION OF THE SECURITY SERVICES ACT OR ANY REGULATIONS.	2012-APR-04
KT RISK MANAGEMENT	N/A	LANGLEY	NO VALID WORKER LICENCE. NO VALID BUSINESS LICENCE.	SECTION 2(a) AND SECTION 11(2)	2012-FEB-13	s.22 AGREED TO STOP USING KT RISK MANAGEMENT UNTIL HE IS ABLE TO BE PROPERLY LICENSED AND INSURED. s.22 IS AWARE THAT HE WILL NEED TO HOLD AN UN-RESTRICTED PI LICENSE BEFORE THIS CAN OCCUR.	2012-FEB-22
Canadian Marshalls	N/A	BURNABY	BUSINESS NOT LICENSED TO USE DOGS	SECTION 13(1)	2012-AUG-06	THEY NO LONGER UTILIZE DOGS AS THEY NO LONGER HAVE ANY CONTRACTS THAT REQUIRE THEM. AT ONE POINT THEY HAD THREE DOG TEAMS VALIDATED BUT HAVE NOT USED THEM IN OVER A YEAR.	2012-AUG-09
N/A	s.22	MISSION	CODE OF CONDUCT	SSR 14	2012-FEB-09	COULD NOT FIND ANY EVIDENCE TO SUPPORT THE COMPLAINT. COULD NOT GET IN TOUCH WITH s.22 . REFERRED TO HIGHER AUTHORITY.	2012-FEB-24

THIRD EYE MARTIAL ARTS STUDIO INC.	N/A	VANCOUVER	NO VALID WORKER LICENCE. NO VALID BUSINESS LICENCE. EMPLOYED/ENGAGED UNLICENSED INDIVIDUAL.	SECTION 2(a), SECTION 11(2), AND SECTION 27	2012-FEB-09	A LETTER WAS SENT TO THIRD EYE MARTIAL ARTS STUDIO INC. INFORMING THEM THAT THE SECURITY SERVICES ACT REQUIRES THEM TO HAVE A SECURITY BUSINESS LICENSE	2012-FEB-22
CP WHITE HOLDINGS INC	N/A	VICTORIA	CODE OF CONDUCT - ASSAULT	SSR 14	2012-FEB-17	IT WAS DETERMINED THAT THE ACTIONS OF THE SECURITY STAFF WAS WITHIN THEIR JOB DESCRIPTIONS AND NO FURTHER ACTION WILL BE TAKEN AGAINST BOUTIQUE LOUNGE, OTHER THAN AN ASSIGNED FOLLOW UP INSPECTION TO ENSURE COMPLIANCE.	2012-MAY-14
GUARDTECK SECURITY CORP.	N/A	BURNABY	CODE OF CONDUCT	SSR 14	2012-FEB-21	INSUFFICIENT EVIDENCE PROVIDED BY COMPLAINANT. INVESTIGATION CANNOT BE COMMENCED BASED SOLELY ON ALLEGED MISCONDUCT.	2012-FEB-21
N/A	s.22	KELOWNA	CODE OF CONDUCT. NO VALID WORKER LICENSE. EMPLOYED/ENGAGED UNLICENSED INDIVIDUAL.	SSR 14, SECTION 2(a), and SECTION 27	2012-FEB-21	DUE TO s.22 BEING A MEMBER OF AN OUTLAW MOTORCYCLE GANG, HE SHOULD NOT HAVE A SECURITY WORKER LICENSE. THIS FILE IS REFERRED TO THE DEPUTY REGISTRAR FOR DECISION AND ANY FURTHER ACTION DEEMED NECESSARY.	2012-JUN-01
N/A	s.22	CAMPBELL RIVER	CODE OF CONDUCT	SSR 14	2012-FEB-22	IT WAS DETERMINED THAT THE ZELLERS HBC LOSS PREVENTION OFFICER s.22 ACTED WITHIN THE DUTIES OF HIS JOB DESCRIPTION. NO DISCIPLINARY ACTIONS TAKEN.	2012-APR-03

N/A	s.22	COQUITLAM	CODE OF CONDUCT	SSR 14	2012-FEB-23	IT WAS RECOMMENDED THAT <sup>s.22</sup> TRY TO RESOLVE THIS MATTER USING INTERNAL METHODS AS HAVING SECURITY PROGRAMS INVOLVED AT THIS TIME COULD MAKE MATTER WORSE FOR HER AS THERE IS NO VIOLATION OF THE ACT IN THIS MATTER.	2012-MAR-05
N/A	s.22	MAPLE RIDGE	CODE OF CONDUCT	SSR 14	2012-MAR-01	IT WAS DETERMINED THAT <sup>s.22</sup> ACTED WITHIN THE DUTIES OF HIS JOB DESCRIPTION. NO DISCIPLINARY ACTIONS TAKEN.	2012-APR-12
IMPERIAL SECURITY AND PROTECTION SERVICES LTD.	s.22	RICHMOND	FAIL TO COMPLY WITH WORKER LICENCE CONDITION	SECTION 5(4)(b)	2012-FEB-29	IT WAS TRULY A ROOKIE MISTAKE ON <sup>s.22</sup> PART. HE APOLOGIZED FOR HIS ACTIONS AND NO DISCIPLINARY ACTIONS WERE TAKEN. BUSINESS WAS IN COMPLIANCE AT THE TIME OF BUSINESS INSPECTION.	2012-APR-12
WALL FINANCIAL CORPORATION	N/A	SURREY	EMPLOYED/ENGAGED UNLICENSED INDIVIDUAL.	SECTION 27	2012-MAR-02	A VERBAL WARNING WAS GIVEN TO THE BUSINESS	2012-MAR-02
N/A	s.22	MISSION	FAIL TO COMPLY WITH WORKER LICENCE CONDITION	SECTION 5(4)(b)	2012-MAR-12	<sup>s.22</sup> EMPLOYMENT WITH WESTRIDGE SECURITY WAS TERMINATED. THIS FILE IS REFERRED TO THE DEPUTY REGISTRAR FOR DECISION AND ANY FURTHER ACTION DEEMED NECESSARY.	2012-MAR-21
N/A	s.22	VANCOUVER	WORKER FAILED TO REPORT CRIMINAL CHARGE LAID	SECTION 9(b)	2012-MAR-12	<sup>s.22</sup> THERE IS SUFFICIENT EVIDENCE TO CHARGE WITH THEFT. HE DID NOT REPORT THE CRIMINAL CHARGE TO SSA.	2012-MAY-11
JORDAN SECURITY SERVICES LIMITED	N/A	BURNABY	CODE OF CONDUCT	SSR 14	2012-APR-03	COMPLAINT DETERMINED TO BE AN EMPLOYEE/EMPLOYER ISSUE AND DOES NOT VIOLATE THE ACT.	2012-APR-03

N/A	s.22	NANAIMO	CODE OF CONDUCT	SSR 14	2012-MAR-22	s.22 TERMINATED FROM CONCORD FOR THEFT. NO RESPONSE FROM INDIVIDUAL AND HIS LICENCE HAS BEEN CANCELLED.	2012-JUN-08
THE SECURITY INDUSTRY	N/A	N/A	SUGGESTIONS ON HOW TO IMPROVE THE SECURITY INDUSTRY AND BST TRAINING.	N/A	2012-MAR-19	COMPLAINT DETERMINED TO BE UNFOUNDED.	2012-MAR-19
N/A	s.22	VANCOUVER	CODE OF CONDUCT	SSR 14	2012-MAR-20	s.22 WAS ISSUED A VIOLATION TICKET(VT) FOR FAILING TO PAY FOR FARE(TRANSIT) AND HIS LICENSE HAS BEEN CANCELLED.	2013-MAR-28
IMPALLA SECURITY SERVICES INC.	N/A	CRANBROOK	CODE OF CONDUCT	SSR 14	2012-MAR-20	COMPLAINTS WERE DETERMINED UNFOUNDED AND THE ALLEGATIONS HE RAISED ARE NOT LEGISLATED UNDER THE SSA OR ITS REGULATIONS.	2012-MAY-31
N/A	s.22	BURNABY	FAIL TO PRODUCE WORKER LICENCE	SECTION 8	2012-MAR-27	IT WAS DEEMED REASONABLE UNDER THE GIVEN CIRCUMSTANCES, WHEN A SECURITY WORKER INVOLVED IN A VOLATILE SITUATION, MAY NOT PRODUCE HIS/HER SECURITY WORKER LICENCE DUE TO FEAR OF RETALIATION UPON REQUEST BY A MEMBER OF A PUBLIC CONTRARY TO SECTION 8 OF THE SSA. NO DESCIPLANARY ACTIONS TAKEN.	2012-NOV-01



VANCOUVER SECURITY MANAGEMENT LTD	N/A	WEST VANCOUVER	CODE OF CONDUCT	SSR 14	2012-MAR-22	GIVEN THE NATURE OF THE INJURIES, THE EVENTS SURROUNDING THIS INCIDENT, AND THE STATEMENT OF THE INDEPENDENT WITNESS, PC DUFRESNE DOES NOT BELIEVE THAT THERE IS EVIDENCE TO BELIEVE THAT AN ASSAULT HAS OCCURRED. COMPLAINTANT DID NOT PROVIDE FURTHER INFORMATION WHEN REQUESTED. NO DISCIPLINARY ACTIONS TAKEN.	2012-AUG-10
N/A	s.22	VICTORIA	NO VALID WORKER LICENCE	SECTION 2(a)	2012-MAR-27	STARTED RENEWAL PROCESS 2 DAYS AFTER LICENCE EXPIRED. EFFORT WAS MADE TO CORRECT THE OVERSIGHT IMMEDIATELY AND s.22 WAS FULLY RESPONSIBLE WITH THE INSPECTOR DURING THE PHONE CALL. NO FURTHER ACTION DEEMED NECESSARY.	2012-APR-02
VANCOUVER MOBILE LOCKSMITH	s.22	VANCOUVER	NO VALID WORKER LICENCE. NO VALID BUSINESS LICENCE. UNAUTHORIZED POSSESSION OF LOCKSMITH'S INSTRUMENTS. UNLAWFUL ADVERTISING.	SECTION 2(a), SECTION 11(2), SECTION 25(4), AND SECTION 9(1)	2012-JUL-13	ALL ATTEMPTS TO ALLOW s.22 TO LEGITIMIZE HIS LOCKSMITH BUSINESS HAVE BEEN REJECTED BY HIM. PURSUING LEGAL OPTIONS(ADMIN PENALTY).	2012-JUL-13
CHILLIWACK SECURITY INC.	s.22	CHILLIWACK	CODE OF CONDUCT	SSR 14	2012-MAR-27	COMPLAINT DETERMINED TO BE AN EMPLOYEE/EMPLOYER ISSUE AND DOES NOT VIOLATE THE ACT.	2012-MAR-27

FAST LOCKSMITH	s.22	VANCOUVER	NO VALID WORKER LICENCE. NO VALID BUSINESS LICENCE. UNAUTHORIZED POSSESSION OF LOCKSMITH'S INSTRUMENTS. FAIL TO COMPLY WITH WORKER LICENCE CONDITION.	SECTION 2(a), SECTION 11(2), SECTION 25(4), AND SECTION 5(4)(b)	2012-APR-02	A WARNING NOTICE WAS SENT. AN UPDATE FORM WITH AN ACCOMPANYING LETTER WAS SUBMITTED TO THE INSPECTOR ON APRIL 23RD AND WAS FAXED TO SPD ON APRIL 24TH TO APPLY FOR UNRESTRICTED LOCKSMITH LICENCE. HIS s.22 STATUS WAS CONFIRMED. NO FURTHER ACTIONS TAKEN.	2012-SEP-20
MIRAGE CABARET	N/A	SURREY	FAIL TO PRODUCE WORKER LICENCE	SECTION 8	2012-APR-02	A DOOR PERSON AT A LIQUOR ESTABLISHMENT ARE EXEMPT FROM HAVING TO PRODUCE HIS/HER SECURITY WORKER LICENCE TO THE GENERAL PUBLIC. THE COMPLAINT DOES NOT VIOLATE THE ACT.	2012-APR-02
N/A	s.22	SURREY	NO VALID BUSINESS LICENCE. UNLAWFUL ADVERTISING.	SECTION 11(2) AND SECTION 9(1)	2012-APR-03	SPD INSPECTOR CONDUCTED AN INSPECTION. DURING THAT INSPECTION THE INSPECTOR EDUCATED THE INDIVIDUAL ON THE REQUIREMENTS UNDER THE SSA.	2012-APR-24
N/A	s.22	ABBOTSFORD	NO VALID BUSINESS LICENCE. FAIL TO COMPLY WITH BUSINESS LICENCE CONDITION.	SECTION 11(2) AND SECTION 16(5)(B)	2012-APR-03	COMPLAINT WOULD APPEAR TO BE MORE ALIGNED WITH COMPANY CIVIL ISSUES. NO VIOLATIONS OF THE ACT WERE FOUND.	2012-APR-20
SAK LOCK & SECURE	N/A	VANCOUVER	NO VALID BUSINESS LICENCE. UNLAWFUL ADVERTISING. UNAUTHORIZED POSSESSION OF LOCKSMITH'S INSTRUMENTS.	SECTION 11(2), SECTION 9(1), AND SECTION 25(4)	2012-MAY-14	NOT ENOUGH EVIDENCE AT THIS TIME. NO ACTIONS TAKEN.	2012-MAY-16
ADVANCED HOME THEATRE	N/A	COURTENAY	NO VALID BUSINESS LICENCE	SECTION 11(2)	2012-APR-04	INVESTIGATION SERVICE CANCELLED.	2012-MAY-14

PATRONUS LABORATORIES	N/A	N/A	NO VALID BUSINESS LICENCE.	SECTION 11(2)	2012-APR-04	THE COMPANY IS COMPLIANT WITH THE SECURITY SERVICES ACT AS LONG AS THEY DO NOT ATTEND THE CUSTOMERS PROPERTY TO CONSULT OR INSTALL. A WARNING LETTER WAS SENT TO THE COMPANY IDENTIFIED IN THE COMPLIANT OUTLINING THE SECTION OF THE SECURITY SERVICES ACT PERTAINING TO CONSULTING AND INSTALLING CCTV SYSTEMS. COMPLAINT DETERMINED TO BE UNFOUNDED.	2012-AUG-02
N/A	s.22	SURREY	FAIL TO PRODUCE WORKER LICENCE. FAIL TO COMPLY WITH WORKER LICENCE CONDITION.	SECTION 8 AND SECTION 5(4)(B)	2012-APR-04	A VIOLATION TICKET(VT) WAS ISSUED TO s.22	2012-JUN-06
ORRCOMM SECURE SOLUTION INC.	N/A	KELOWNA	NO VALID BUSINESS LICENCE.	SECTION 11(2)	2012-APR-04	COMPLAINT CANCELLED.	2012-MAY-22
ART KNAPP PLANTLAND AND FLORIST	N/A	PORT COQUITLAM	CODE OF CONDUCT	SSR 14	2012-APR-11	THIS INCIDENT DOES NOT INVOLVE ANYONE UNDER THE SECURITY SERVICES ACT THEREFORE IT IS BE OUTSIDE OUR MANDATE TO INTERVENE.	2012-APR-12
N/A	N/A	N/A	E-MAIL INQUIRY	N/A	2012-MAR-25	AN E-MAIL WAS SENT ADVISING HIM/HER TO CONTACT THE OFFICE OF INFORMATION AND PRIVACY COMMISSIONER FOR ASSISTANCE AS THE INQUIRY IS NOT REGARDING THE SECURITY SERVICES ACT.	2012-APR-11

N/A	s.22	VICTORIA	FAIL TO COMPLY WITH WORKER LICENCE CONDITION. CODE OF CONDUCT.	SECTION 5(4)(B) AND SSR 14	2012-APR-11	A WARNING NOTICE WAS ISSUED TO s.22 s.22 THE MANAGER OF SOURCE SECURITY VICTORIA LOCATION, SINCE s.22 s.22 DOES NOT ENGAGE IN SECURITY WORK ANYMORE, BUT MAINTAINS CONTACT WITH s.22	2012-SEP-25
NARCOTICS CANINE	s.22	NORTH VANCOUVER	NO VALID BUSINESS LICENCE. UNLAWFUL USE OF DOGS.	SECTION 11(2) AND SECTION 13(1)	2012-APR-11	s.22 IS CURRENTLY AN EMPLOYEE OF CORE SECURITY AND IS NOT OFFERING ANY NARCOTIC DOG DETECTION SERVICES. COMPLAINT DETERMINED TO BE UNFOUNDED.	2012-APR-17
N/A	s.22	RICHMOND	FAIL TO COMPLY WITH WORKER LICENCE CONDITION. CODE OF CONDUCT.	SECTION 5(4)(B) AND SSR 14	2012-APR-17	s.22 WAS FIRED FROM PALADIN SECURITY AND NO CRIMINAL CHARGES WERE LAID. INVESTIGATION REFERRED TO A HIGHER AUTHORITY TO CONSIDER s.22 SUTABILITY TO HOLD A SECURITY WORKERS LICENCE.	2012-MAY-16
N/A	s.22	VANCOUVER	FAIL TO COMPLY WITH WORKER LICENCE CONDITION. CODE OF CONDUCT.	SECTION 5(4)(B) AND SSR 14	2012-APR-23	SECURIGUARD TERMINATED s.22 EMPLOYMENT, AND s.22 LICENCE WAS CANCELLED AND TAKEN FROM HIM.	2012-MAY-03
THE ONETOUCH HOUSE INC.	N/A	VICTORIA	NO VALID BUSINESS LICENCE. EMPLOYED/ENGAGED UNLICENSED INDIVIDUAL.	SECTION 11(2) AND SECTION 27	2012-MAY-02	THE COMPANY OWNERS WERE NOT AWARE OF SECURITY SERVICES ACT OR ITS REQUIREMENTS AND JUST WANTED TO COMPLY. THEY WERE PROVIDED WITH ALL THE NECESSARY INFORMATION TO START THE LICENSING PROCESS. NO DESCIPANARY ACTIONS TAKEN.	2012-OCT-15
DOLO INVESTIGATIONS LTD.	N/A	SURREY	NO VALID BUSINESS LICENCE	SECTION 11(2)	2012-APR-25	COMPLAINT DETERMINED TO BE UNFOUNDED. NO ACTION NEEDED.	2012-MAY-29
N/A	s.22	N/A	CODE OF CONDUCT	SSR 14	2012-APR-09	RISK ASSESSMENT FILE.	N/A

P D S GUARD SERVICES LTD.	N/A	WILLIAMS LAKE	NO VALID BUSINESS LICENCE. UNLAWFUL ADVERTISING.	SECTION 11(2) AND SECTION 9(1)	2012-APR-18	s.22 WAS UNAWARE THAT THE COMPANY REQUIRED PI CATEGORY TO OPERATE WITH HIS PI LICENCE, HE WAS ALSO UNAWARE THAT THERE WAS A YELLOW PAGE AD PLACED BY THE PREVIOUS OWNER OFFERING PI SERVICE THROUGH THE COMPANY. HE WAS DIRECTED TO NOT PROVIDE PI SERVICE UNTIL THE COMPANY SBL INDICATED THE ADDITIONAL CATEGORY OF PI. s.22 COMPLIED AND HAS SINCE MADE APPLICATION TO SPD TO HAVE THE CATEGORY OF PI PLACED UPON PDS GUARD SERVICE'S SBL. NO DESCIPLANARY ACTIONS TAKEN.	2012-MAY-28
N/A	s.22	N/A	CODE OF CONDUCT	SSR 14	2012-APR-25	RISK ASSESSMENT FILE.	N/A
N/A	s.22	ABBOTSFORD	CODE OF CONDUCT	SSR 14	2012-MAY-03	NO VIOLATIONS OF THE ACT OR REGULATIONS WERE FOUND. NO ACTIONS TAKEN.	2012-MAY-03
VANCOUVER LOCKSMITH PRO	s.22	BURNABY	NO VALID WORKER LICENCE. NO VALID BUSINESS LICENCE.	SECTION 2(a) AND SECTION 11(2)	2012-APR-25	s.22 WAS ISSUED 2 VIOLATION TICKETS (VT). s.22 WAS GIVEN THE OPTION THAT IF HE GAVE THE COMPLAINANT A REFUND, SPD WOULD CANCEL THE SECTION 11(2) VT. HE AGREED TO THE REFUND AND BROUGHT A CERTIFIED CHEQUE TO THE INSPECTOR WHO THEN DELIVERED PERSONALLY.	2012-JUL-31
LOCKSMITHS IN VANCOUVER	N/A	VANCOUVER	NO VALID BUSINESS LICENCE. UNLAWFUL ADVERTISING. EMPLOYED/ENGAGED UNLICENSED INDIVIDUAL.	SECTION 11(2), SECTION 9(1), AND SECTION 27	2012-MAY-01	COMPLAINT DIDN'T COME DIRECTLY FROM A MEMBER OF THE GENERAL PUBLIC, AND THERE IS INSUFFICIENT EVIDENCE TO CONDUCT AN INVESTIGATION AT PRESENT TIME. NO ACTIONS TAKEN.	2012-MAY-01

KD'S HOME & PET CARE	N/A	N/A	NO VALID BUSINESS LICENCE. NO VALID WORKER LICENCE. UNLAWFUL ADVERTISING.	SECTION 11(2), SECTION 2(a), AND SECTION 9(1)	2012-APR-26	A WRITTEN WARNING NOTICE WAS DELIVERED TO HER PROPERTY ADDRESS. NO DISCIPLINARY ACTIONS TAKEN.	2012-MAY-10
ALLEGIANCE ONE SECURITY	s.22	CHILLIWACK	CODE OF CONDUCT	SSR 14	2012-MAY-07	NO WRONG DOING OR CODE OF CONDUCT ISSUES FOUND. COMPLAINT DETERMINED TO BE UNFOUNDED.	2012-MAY-23
N/A	s.22	NANAIMO	CODE OF CONDUCT	SSR 14	2012-MAY-07	VIOLATION TICKET IS NOT AN APPROPRIATE REMEDY FOR THIS MATTER. THIS FILE IS REFERRED TO THE DEPUTY REGISTRAR FOR DECISION AND ANY FURTHER ACTION DEEMED NECESSARY.	2012-AUG-24
N/A	s.22	PORT COQUITLAM	CODE OF CONDUCT	SSR 14	2012-MAY-07	THE COMPLAINT IS NOT SUPPORTED BY THE INFORMATION PROVIDED DURING THE INVESTIGATION. THESE ACCUSATIONS WILL NEED TO BE PROVEN IN ANOTHER FORUM AND IF PROOF OF A CRIME WAS COMMITTED THE REGISTRAR MAY WISH TO REVIEW THE OFFENDER'S SUITABILITY FOR A LICENSE AT THAT TIME.	2012-MAY-17
N/A	s.22	VICTORIA	CODE OF CONDUCT	SSR 14	2012-MAY-07	INVESTIGATION SERVICE AND LICENCE CANCELLATION. DECISION BY DEPUTY REGISTRAR.	N/A
ALL NIGHT SECURITY	s.22	LANGLEY	NO VALID WORKER LICENCE. NO VALID BUSINESS LICENCE.	SECTION 2(a) AND SECTION 11(2)	2012-MAY-17	THE SIGNAGE IN THE WINDOW WAS WITH THE INTENT TO KEEP HIS VEHICLE SAFE FROM THEFT OR VANDALISM. s.22 WAS DIRECTED TO REMOVE THE SECURITY SIGN FROM THE FRONT WINDOW OF HIS s.22 THE SIGN HAS BEEN PROVEN REMOVED DUE TO A DRIVE BY CHECK.	2012-MAY-17
ORRCOMM SECURE SOLUTION INC.	N/A	KELOWNA	NO VALID BUSINESS LICENCE	SECTION 11(2)	2012-MAY-15	INVESTIGATION SERVICE CANCELLED.	2012-MAY-22

N/A	s.22	SURREY	CODE OF CONDUCT	SSR 14	2012-MAY-15	s.22 EMPLOYMENT WAS TERMINATED WITH CORE SECURITY. IT WAS DETERMINED THAT AN ENFORCEMENT ACTION BY AN INSPECTOR WAS NOT AN APPROPRIATE REMEDY FOR THIS MATTER. THIS FILE IS REFERRED TO THE DEPUTY REGISTRAR FOR DECISION AND ANY FURTHER ACTION DEEMED NECESSARY.	2012-JUL-31
MERITUS SECURITY ENGINEERING CORPORATION	N/A	OTTAWA	NO VALID BUSINESS LICENCE	SECTION 11(2)	2012-MAY-16	INVESTIGATION SERVICE CANCELLED.	N/A
N/A	s.22	VICTORIA	NO VALID WORKER LICENCE	SECTION 2(a)	2012-MAY-16	COMPLAINANT CORRECTED HER EMAIL STATMENT AND DISSOLVED ANY WITNESS EVIDENCE. SPD WILL ATTEND THE PROPERTY IN QUESTION THIS YEAR IN ORDER TO ESTABLISH IF s.22 IS PREFORMING SECURITY FUNCTIONS.	2012-JUL-26
N/A	s.22	VANCOUVER	CODE OF CONDUCT	SSR 14	2012-MAY-17	s.22 WAS ISSUED A WRITTEN WARNING.	2012-MAY-28
SOUTHSIDE INVESTIGATIONS LTD.	N/A	SURREY	NO VALID WORKER LICENCE. NO VALID BUSINESS LICENCE.	SECTION 2(a) AND SECTION 11(2)	2012-MAY-17	A WARNING NOTICE ISSUED TO SOUTHSIDE INVESTIGATIONS.	2012-JUN-01
N/A	s.22	N/A	N/A	N/A	2012-MAY-22	CRIMINAL RECORD REVIEW FILE.	N/A
VINYL RETRO LOUNGE	N/A	VANCOUVER	FAIL TO PRODUCE WORKER LICENCE	SECTION 8	2012-MAY-22	WORKER WAS GIVEN A VERBAL WARNING BY SPD INSPECTOR.	2012-MAY-22
WHISTLER BLACKCOMB RESORT	N/A	WHISTLER	NO VALID BUSINESS LICENCE. EMPLOYED/ENGAGED UNLICENSED INDIVIDUAL.	SECTION 11(2) AND SECTION 27	2012-MAY-23	IT WAS DETERMINED THAT THE RESORT UTILIZES IN-HOUSE SECURITY FOR ONLY THEIR OWN BUSINESS ENTITIES. THE RESORT'S INHOUSE SECURITY APPEARS TO BE VERY PROFESSIONAL AND IS IN 100% COMPLIANCE WITH THE SSA. COMPLAINT WAS UNFOUNDED.	2012-OCT-01

MATRIX SECURITY	UNKNOWN	PRINCE GEORGE	NO VALID WORKER LICENCE. NO VALID BUSINESS LICENCE.	SECTION 2(a) AND SECTION 11(2)	2012-JUN-06	UNABLE TO CONTACT COMPLAINANT FOR FURTHER INFORMATION. THE INFORMATION PROVIDED WAS INSUFFICIENT TO LOCATE THE ALLEGED OFFENDER.	2012-SEP-07
N/A	s.22	VANCOUVER	NO VALID WORKER LICENCE. NO VALID BUSINESS LICENCE. UNAUTHORIZED POSSESSION OF LOCKSMITH'S INSTRUMENTS.	SECTION 2(a), SECTION 11(2), AND SECTION 25(4)	2012-JUL-16	UNABLE TO LOCATE ALLEGED OFFENDER, s.22 NO ACTIONS CAN BE TAKEN.	2012-JUL-16
SYMPHONIC RESIDENTIAL SYSTEMS	N/A	CALGARY, ALBERTA	NO VALID BUSINESS LICENCE	SECTION 11(2)	2012-MAY-31	A WARNING NOTICE ISSUED TO SYMPHONIC RESIDENTIAL SYSTEMS. THEY RESPONDED AND INFORMED US THAT THEY ARE NOT PROVIDING SECURITY SERVICES.	2012-JUN-20
SECURIGUARD SERVICES LIMITED	N/A	VANCOUVER	CODE OF CONDUCT	SSR 14	2012-JUN-05	COMPLAINT DETERMINED TO BE UNFOUNDED. NO ACTION NEEDED.	2012-JUN-19
JUSTICE INSTITUTE OF BC	N/A	NEW WESTMINSTER	CODE OF CONDUCT - CONFLICT OF INTEREST	SSR 14	2012-JUN-07	ANY COMPANY OR INDIVIDUAL INVOLVED IN THE PROGRAM WOULD BE AFFORDED THE SAME OPPORTUNITY OFFERED. NO FAVOURITISM HAS TAKEN PLACE. COMPLAINT DETERMINED TO BE UNFOUNDED. NO ACTION NEEDED.	2013-APR-25
BIGHORN SECURITY INC.	UNKNOWN	KAMLOOPS	FAIL TO PRODUCE WORKER LICENCE	SECTION 8	2012-JUN-08	COMPLAINANT COULD NOT REMEMBER MUCH ABOUT THE SECURITY GUARD TO IDENTIFY HER. HE DID NOT ASK HER FOR HER SECURITY WORKER LICENCE BUT DID ASK HER FOR HER NAME AS SHE WAS WALKING AWAY BUT SHE DID NOT RESPOND. HE COULD NOT PROVIDE ANY ADDITIONAL INFORMATION. COMPLAINT DETERMINED TO NOT BE IN VIOLATION OF THE ACT. NO FOLLOW-UP REQUIRED.	2012-SEP-28



INTEGRITY ACCESS CONTROL SYSTEMS INC.	s.22	VERNON	NO VALID WORKER LICENCE. NO VALID BUSINESS LICENCE. EMPLOYED/ENGAGED UNLICENSED INDIVIDUAL.	SECTION 2(a), SECTION 11(2), AND SECTION 27	2012-JUN-08	A WARNING NOTICE WAS ISSUED FOR VIOLATION OF SECTION 27 OF THE SSA. FOR EVERYTHING ELSE, IT WAS DETERMINED THAT A VIOLATION TICKET WAS NOT AN APPROPRIATE REMEDY FOR THIS MATTER. THIS FILE WAS REFERRED TO THE DEPUTY REGISTRAR FOR DECISION AND ANY FURTHER ACTION DEEMED NECESSARY.	2012-AUG-28
CRT CONSTRUCTION	N/A	LYTTON	EMPLOYED/ENGAGED UNLICENSED INDIVIDUAL	SECTION 27	2012-AUG-23	COMPANY WAS NOT AWARE OF THE SSA. ARRANGEMENTS WERE MADE TO OBTAIN BST TRAINING AND LICENSES FOR THOSE OPERATING AS SECURITY GUARDS. MR. s.22 STATED THAT IN THE INTERIM A LICENSED SECURITY GUARD BUSINESS WOULD BE CONTRACTED IN THE MEANTIME. NO DESCIPLANARY ACTIONS TAKEN.	2012-AUG-23
N/A	s.22	SURREY	CODE OF CONDUCT	SSR 14	2012-JUN-25	COMPLAINT DETERMINED TO BE AN EMPLOYEE/EMPLOYER ISSUE AND DOES NOT VIOLATE THE ACT. A COPY OF THE CODE OF CONDUCT WAS EMAILED TO THE COMPLAINANT.	2012-JUN-25
BOUTIQUE LOUNGE	s.22	VICTORIA	NO VALID WORKER LICENCE. EMPLOYED/ENGAGED UNLICENSED INDIVIDUAL.	SECTION 2(a) AND SECTION 27	2012-JUN-08	INVESTIGATION SERVICE CANCELLED.	N/A
SOURCE SECURITY & INVESTIGATIONS INC	N/A	ABBOTSFORD	K9 TRAINING ISSUE	N/A	2012-JUN-20	NO VIOLATIONS OF THE ACT OR REGULATIONS WERE FOUND. NO ACTIONS TAKEN.	2012-JUN-20
CHALLENGE ENTERPRISES LTD.	N/A	LANGLEY	BUSINESS EMPLOYED/ENGAGED UNLICENSED INDIVIDUAL	SECTION 20	2012-JUN-12	A VIOLATION TICKET WAS ISSUED TO s.22 s.22	2012-JUN-21

D.F. WOOD & ASSOCIATES INC	N/A	SOOKE	NO VALID WORKER LICENCE. NO VALID BUSINESS LICENCE. UNLAWFUL ADVERTISING.	SECTION 2(a), SECTION 11(2), AND SECTION 9(1)	2012-JUN-13	COMPANY WAS ORDERED TO CEASE ANY SECURITY ACTIVITY AT THIS TIME THAT WOULD REQUIRE LICENSING OR, GET PROPERLY LICENSED. NO DISCIPLINARY ACTIONS TAKEN.	2012-AUG-21
N/A	s.22	VICTORIA	CARRY UNAUTHORIZED FIREARM	SECTION 26(1)	2012-JUN-19	POLICE SEIZED FIREARMS, PERMITS, AND LICENSES. IT IS THEIR DECISION TO GIVE THEM BACK OR NOT. NO ACTIONS TAKEN BY COMPLIANCE AND ENFORCEMENT.	2012-SEP-26
TIGON SECURITY SOLUTIONS LTD.		SURREY	CODE OF CONDUCT	SSR 14	2012-JUN-21	COMPLAINT DETERMINED TO BE UNFOUNDED. TIGON TAKING LEGAL ACTION AGAINST COMPLAINANT FOR SLANDER. TIGON SECURITY SOLUTIONS LTD FOUND TO BE IN COMPLIANCE OF THE ACT.	2013-JAN-24
HOMETECH INSTALLATION 2000 LTD.	N/A	NEW WESTMINSTER	NO VALID BUSINESS LICENCE. UNLAWFUL ADVERTISING.	SECTION 11(2) AND SECTION 9(1)	2012-OCT-12	ADVERTISEMENT WAS OLD. NO EVIDENCE WAS FOUND OF HOMETECH PROVIDING ANY SERVICES REQUIRING A LICENSE. NO DISCIPLINARY ACTIONS TAKEN.	2013-JAN-12
BLACK SIGNALS	N/A	VICTORIA	NO VALID BUSINESS LICENCE. UNLAWFUL ADVERTISING.	SECTION 11(2) AND SECTION 9(1)	2012-AUG-31	NOWHERE ON THEIR WEBSITE DO THEY OFFER SECURITY SERVICES AS DEFINED BY THE SECURITY SERVICES ACT. COMPLAINT DETERMINED TO BE UNFOUNDED.	2012-SEP-25
MEGA POWER INSTALLATIONS LTD.	N/A	VICTORIA	NO VALID BUSINESS LICENCE	SECTION 11(2)	2012-OCT-02	COMPANY IS COMPLIANT AS LONG AS M.P.I. TECHNOLOGY PERFORMS ALL CCTV AND ACCESS CONTROL FOR A MEGA POWER CONTRACTS. COMPLAINT DETERMINED TO BE UNFOUNDED.	2012-OCT-04

CONCORD SECURITY CORPORATION	N/A	BURNABY	CODE OF CONDUCT	SSR 14	2012-JUN-25	COMPLAINT FOUND TO BE A CRIMINAL MATTER WHICH IS OUTSIDE THE MANDATE OF THE SECURITY SERVICES ACT. COMPLAINANT WAS SENT INFORMATION ON WHO TO CONTACT FOR EACH ALLEGATION. NO FURTHER ACTIONS TAKEN.	2012-JUN-25
UNITED DEFENSE SECURITY SERVICES LTD	N/A	MISSION	BUSINESS EMPLOYED/ENGAGED UNLICENSED INDIVIDUAL	SECTION 20	2012-JUN-25	A VIOLATION TICKET WAS ISSUED TO THE COMPANY.	2012-JUN-29
REGIONAL SECURITY SERVICES LTD.	s.22	PRINCE GEORGE	CODE OF CONDUCT	SSR 14	2012-JUN-25	NO SOLID EVIDENCE OF ANY CODE OF CONDUCT VIOLATIONS. COMPLAINT INVOLVES LOCAL POLICE AND CIVIL ISSUES, POSSIBLY SUITED FOR CIVIL COURT. NO ACTIONS TAKEN.	2012-JUN-26
GUARDTECK SECURITY SERVICES	s.22	HARRISON HOT SPRINGS	NO VALID WORKER LICENCE. NO VALID BUSINESS LICENCE.	SECTION 2(a) AND SECTION 11(2)	2012-JUN-18	A VIOLATION TICKET WAS ISSUED TO THE COMPANY.	2012-JUN-22
THE BEAR NECESSITIES HOME WATCH SERVICE	s.22	CRANBROOK	NO VALID WORKER LICENCE. NO VALID BUSINESS LICENCE.	SECTION 2(a) AND SECTION 11(2)	2012-JUN-28	A LETTER WAS SENT TO THE COMPANY INFORMING THEM OF THE SECURITY SERVICES ACT AND THE CONSEQUENCES OF NOT GETTING LICENSED. OWNER OBTAINED SECURITY GUARD LICENCE AND COMPANY IS NOW IN COMPLIANCE AS WELL. NO FURTHER ACTION REQUIRED.	2013-JAN-03
HOME FORTRESS SYSTEMS LTD.	s.22	VERNON	NO VALID WORKER LICENCE. NO VALID BUSINESS LICENCE.	SECTION 2(a) AND SECTION 11(2)	2012-JUN-28	WARNING NOTICES WERE ISSUED TO THE COMPANY. THE INDIVIDUAL AND COMPANY HAVE OBTAINED LICENSING UNDER THE SSA. NO DISCIPLINARY ACTIONS TAKEN.	2013-JAN-18
AA PRIVATE INVESTIGATIONS	s.22	PRINCE GEORGE	NO VALID BUSINESS LICENCE	SECTION 11(2)	2012-JUL-05	A VIOLATION TICKET WAS ISSUED TO s.22 s.22	2012-JUL-10

COQUITLAM LOCKSMITH PRO'S	N/A	COQUITLAM	NO VALID WORKER LICENCE. NO VALID BUSINESS LICENCE.	SECTION 2(a) AND SECTION 11(2)	2012-JUN-28	BUSINESS WAS GIVEN A VERBAL WARNING BY THE INSPECTOR.	2012-JUL-23
VIVINT CANADA, INC.	N/A	LANGLEY	CODE OF CONDUCT	SSR 14	2012-JUL-31	COMPLAINT IS A CONTRACTUAL ISSUE AND IS NOT IN VIOLATION OF THE ACT OR ANY REGULATIONS. THE COMPANY CANCELLED THE ALARM SYSTEM AGREEMENT DESPITE THE CONTRACT BEING LEGITIMATE AND REOLVED THE ISSUE.	2012-AUG-10
N/A	s.22	VANCOUVER	NO VALID WORKER LICENCE. CODE OF CONDUCT.	SECTION 2(a) AND SSR 14	2012-JUL-04	s.22 HAS BEEN ISSUED AN ADMIN PENALTY (BUSINESS) AND AN ONGOING INVESTIGATION WAS STARTED REGARDING HIM BEING UNLICENSED.	2012-OCT-23
GARRISON AND SLOAN	N/A	VANCOUVER	NO VALID BUSINESS LICENCE	SECTION 11(2)	2012-JUL-16	COMPLAINT WAS DETERMINED TO BE UNFOUNDED. NO DESCIPLINARY ACTIONS TAKEN.	2012-JUL-16
TECHNIC CANADA	N/A	RICHMOND	WORKERS HAVE NO ARMoured VEHICLE PERMIT	SECTION 2(a)	2012-JUL-17	AN E-MAIL WAS SENT TO THE COMPLAINANT LETTING THEM KNOW WHAT OPTIONS HIS CAMPANY HAD TO NOT VIOLATE THE ACT. THE COMPANY WAS ADVISED NOT TO DRIVE THE VEHICLE BECAUSE IF IT IS DRIVEN THE VAN COULD BE IMPOUNDED AND THE COMPANY COULD BE FOUND TO BE IN VIOLATION OF THE AMOURED VEHICLE ACT.	2012-SEP-04
LONG SPAN & ASSOCIATES LTD.	s.22	COQUITLAM	NO VALID BUSINESS LICENCE	SECTION 11(2)	2012-JUL-17	THERE WAS NO OFFENCE COMMITTED UNDER THE ACT AS s.22 WAS OPERATING WITHIN THE DEFINITION OF A PRIVATE INVESTIGATOR. ALSO, THESE EVENTS OCCURRED OVER 6.5 YEARS AGO AND AS A RESULT NO ENFORCEMENT ACTION COULD BE TAKEN EVEN IF AN OFFENCE UNDER THE ACT WAS IDENTIFIED.	2012-JUL-31

SANANTONE HOTEL LTD	s.22	ABBOTSFORD	NO VALID WORKER LICENCE. BUSINESS EMPLOYED/ENGAGED UNLICENSED INDIVIDUAL.	SECTION 2(a) AND SECTION 20	2012-JUL-11	VIOLATION TICKETS ISSUED TO s.22 AND TO THE SANANTONE HOTEL LTD.	2012-JUL-11
N/A	s.22	VANCOUVER	CODE OF CONDUCT	SSR 14	2012-JUL-17	s.22 LICENSE HAS EXPIRED AND THERE IS NO INDICATION THAT HE INTENDS TO RE-APPLY. IF HE DOES RE-APPLY, HIS APPLICATION SHOULD BE FLAGGED UNTIL THE INSPECTOR HAS AN OPPORTUNITY TO SPEAK WITH HIM REGARDING HIS ACTIONS AT HIS FORMER EMPLOYER. NO ACTIONS CAN BE TAKEN AT THIS TIME.	2012-JUL-18
ADVANCED INTEGRATED SECURITY	s.22	RICHMOND	NO VALID WORKER LICENCE. NO VALID BUSINESS LICENCE.	SECTION 2(a) AND SECTION 11(2)	2012-JUL-20	A WARNING NOTICE AND A VIOLATION TICKET WERE SENT TO s.22 BUT DUE TO THE INABILITY TO MEET WITH s.22 TO RESOLVE THESE ISSUES THIS MATTER WILL BE REFERRED TO THE DEPUTY REGISTRAR FOR DECISION AND ANY FURTHER ACTION DEEMED NECESSARY.	2012-OCT-09
N/A	s.22	PARKSVILLE	NO VALID WORKER LICENCE	SECTION 2(a)	2013-FEB-27	A VIOLATION TICKET WAS ISSUED TO s.22 s.22	2013-MAR-08
GLOBAL PROTECH SECURITY SERVICES LTD.	N/A	SURREY	CODE OF CONDUCT	SSR 14	2012-JUL-23	BUSINESS WAS GIVEN A WRITTEN WARNING BY THE INSPECTOR.	2012-JUL-23
PIMIYO ASKIY ENERGY SERVICES LTD	N/A	DAWSON CREEK	NO VALID BUSINESS LICENCE.	SECTION 11(2)	2012-JUL-23	INVESTIGATION SERVICE CANCELLED.	N/A

TITAN ALARMS	s.22	BURNABY	NO VALID WORKER LICENCE. NO VALID BUSINESS LICENCE. BUSINESS EMPLOYED/ENGAGED UNLICENSED INDIVIDUAL. FAIL TO COMPLY WITH BUSINESS LICENCE CONDITION. CODE OF CONDUCT.	SECTION 2(a), SECTION 11(2), SECTION 20, SECTION 16(5)(b), and SSR 14	2012-AUG-01	VIOLATION TICKETS WERE ISSUED TO THE BUSINESS. s.22 . RESIDENCE IS IN s.22 , SO NO ENFORCEMENT ACTIONS CAN BE TAKEN.	2013-JAN-30
FIRST PINNACLE ALARM (CANADA) INC.	N/A	KELOWNA	CODE OF CONDUCT	SSR 14	2012-JUL-23	COMPLAINT IS A CONTRACTUAL/CIVIL ISSUE AND IS NOT IN VIOLATION OF THE ACT OR ANY REGULATIONS. NO SOLID EVIDENCE WAS FOUND TO SUPPORT A VIOLATION OF THE CODE OF CONDUCT. COMPLAINT DETERMINED TO BE UNFOUNDED.	2012-OCT-02
CURTIS-ELITE SECURITY LTD.	N/A	PRINCE GEORGE	NO VALID BUSINESS LICENCE TO USE ARMoured CARS	SECTION 11(2)	2012-JUL-23	AN EMAIL WAS SENT TO THE COMPLAINANT ADVISING THAT THE SECURITY SERVICES ACT APPLIES TO BUSINESSES WHO TRANSPORT SECURITIES AND VALUABLES IN AN ARMoured CAR, SO THEY DO NOT FALL UNDER THE ACT UNLESS THE CAR IS ARMoured.	2012-JUL-23
UNKNOWN SITE MANAGER	N/A	N/A	N/A	N/A	2012-JUL-23	COMPLAINT DETERMINED TO BE ABOUT AN INCIDENT REPORT BEING DELETED AND DOES NOT REQUIRE SECURITY SERVICES ACT CONTRAVENTION.	2012-AUG-12
N/A	s.22	SURREY	CODE OF CONDUCT. FAIL TO COMPLY WITH WORKER LICENCE CONDITION.	SSR 14 AND SECTION 5(4)(B)	2012-JUL-03	VIOLATION TICKETS WERE ISSUED TO s.22 . s.22	2012-JUL-14

PRYSM ENVIRONMENTAL	N/A	CRANBROOK	NO VALID WORKER LICENCE. NO VALID BUSINESS LICENCE.	SECTION 2(a) AND SECTION 11(2)	2012-JUL-25	COMPLAINANT COULD NOT PROVIDE ANY ADDITIONAL INFORMATION. INVESTIGATORS COULD NOT LOCATE THE INDIVIDUAL OR BUSINESS IN QUESTION. NO ACTIONS CAN BE TAKEN AT THIS TIME.	2013-MAY-28
N/A	s.22	PORT MOODY	CODE OF CONDUCT	SSR 14	2012-JUL-26	INVESTIGATION SERVICE CANCELLED.	N/A
FAST LOCKSMITH 24/7	s.22	VANCOUVER	NO VALID BUSINESS LICENCE. FAIL TO COMPLY WITH WORKER LICENCE CONDITION.	SECTION 11(2) AND SECTION 5(4)(B)	2012-JUL-31	VISUAL IDENTIFICATION OF s.22 WAS REQUIRED BEFORE A VIOLATION TICKET OR LICENCE CANCELLATION COULD OCCUR. OTHER SUBSTANTIAL EVIDENCE WAS DISCOVERED HOWEVER. REFERRED TO HIGHER AUTHORITY FOR DECISION AND ANY FURTHER ACTION DEEMED NECESSARY.	2012-AUG-09
N/A	s.22	VICTORIA	NO VALID WORKER LICENCE. EMPLOYED/ENGAGED UNLICENSED INDIVIDUAL.	SECTION 2(a) AND SECTION 27	2012-JUN-13	A VIOLATION TICKET WAS ISSUED TO s.22	2012-JUN-14
SPY SECURITY & SUPPLIES INC	N/A	NORTH VANCOUVER	NO VALID BUSINESS LICENCE.	SECTION 11(2)	2012-AUG-07	A VERBAL WARNING WAS ISSUED TO THE BUSINESS.	2012-DEC-03
S.O.S. SECURITY SOLUTIONS LTD. AND SOUTH OKANAGAN SECURITY SERVICES LTD	N/A	N/A	NO VALID BUSINESS LICENCE	SECTION 11(2)	2012-JUL-23	COMPLAINANT INFORMED VIA EMAIL THAT BOTH COMPANIES ARE FULLY LICENSED.	2012-AUG-08
ACCURA ALARMS SECURITY SERVICE LTD	N/A	TRAIL	CODE OF CONDUCT	SSR 14	2012-AUG-08	THERE IS NO EVIDENCE TO SUPPORT THE ACCUSATION THAT ACCURA ALARMS SECURITY SERVICE LTD DELIBERATELY TOOK ACTION TO DENY THE COMPLAINANT FIRE AND SECURITY ALARM PROTECTION. COMPLAINT DETERMINED TO BE UNFOUNDED.	2013-MAY-29

DANE SECURITY LTD.	s.22	SURREY	NO VALID WORKER LICENCE. BUSINESS EMPLOYED/ENGAGED UNLICENSED INDIVIDUAL. CODE OF CONDUCT.	SECTION 2(a), SECTION 20, AND CODE OF CONDUCT	2012-AUG-08	A VIOLATION TICKET WAS ISSUED TO THE BUSINESS. s.22 WAS ARRESTED.	2012-SEP-26
N/A	s.22	COQUITLAM	CODE OF CONDUCT	SSR 14	2012-AUG-14	NO EVIDENCE WAS FOUND OF s.22 VIOLATING THE CODE OF CONDUCT. COMPLAINT DETERMINED TO BE UNFOUNDED.	2012-SEP-05
N/A	s.22	VANCOUVER	CODE OF CONDUCT	SSR 14	2012-AUG-14	RISK ASSESSMENT FILE.	2012-AUG-16
TSAWWASSEN LOCKSMITH MASTER	s.22	BURNABY	NO VALID WORKER LICENCE. NO VALID BUSINESS LICENCE. FAIL TO COMPLY WITH WORKER LICENCE CONDITION.	SECTION 2(a), SECTION 11(2) AND SECTION 5(4)(B)	2012-AUG-17	VIOLATION TICKETS WERE ISSUED TO s.22 BUT THE COMPLAINANT DIDN'T WISH TO PURSUE THIS MATTER ANY FURTHER SO NO ENFORCEMENT ACTIONS WERE TAKEN.	2012-AUG-31
PACIFIC NATIONAL EXHIBITION	s.22	VANCOUVER	NO VALID WORKER LICENCE	SECTION 2(a)	2012-AUG-17	s.22 DOES NOT PERFORM SECURITY FUNCTIONS AND THEREFORE DOES NOT VIOLATE THE ACT. COMPLAINT DETERMINED TO BE AN EMPLOYEE/EMPLOYER ISSUE. NO ACTION IS REQUIRED.	2012-AUG-17
SEA TO SKY SECURITY (2008) LTD.	N/A	WHISTLER	NO VALID WORKER LICENCE. NO VALID BUSINESS LICENCE. BUSINESS EMPLOYED/ENGAGED UNLICENSED INDIVIDUAL.	SECTION 2(a), SECTION 11(2), AND SECTION 20	2012-AUG-22	ALARM SERVICE WORK IS CURRENTLY SUBTRACTED TO A LICENSED SECURITY BUSINESS, ANDY SECURITY LTD. NO VIOLATIONS OF THE ACT OR REGULATIONS WERE FOUND. COMPLAINT WAS DETERMINED TO BE UNFOUNDED.	2013-JAN-22



SEA TO SKY SECURITY (2008) LTD.	N/A	WHISTLER	NO VALID WORKER LICENCE. NO VALID BUSINESS LICENCE. BUSINESS EMPLOYED/ENGAGED UNLICENSED INDIVIDUAL.	SECTION 2(a), SECTION 11(2), AND SECTION 20	2012-AUG-22	ALARM SERVICE WORK IS CURRENTLY SUBTRACTED TO A LICENSED SECURITY BUSINESS, ANDY SECURITY LTD. NO VIOLATIONS OF THE ACT OR REGULATIONS WERE FOUND. COMPLAINT WAS DETERMINED TO BE UNFOUNDED.	2013-JAN-22
N/A	s.22	N/A	CODE OF CONDUCT	SSR 14	2012-AUG-20	RISK ASSESSMENT FILE. HIS LICENCE HAS BEEN CANCELLED.	2012-AUG-20
THE SECURITY INDUSTRY	N/A	VICTORIA	N/A	N/A	2012-AUG-22	THE COMPLAINANT HAS BEEN ADVISED THAT HIS CONCERNS SHOULD BE DIRECTED TO THE MINISTRY OF LABOUR.	2012-AUG-23
ISLAND SNOWBIRDS	N/A	NANAIMO	NO VALID BUSINESS LICENCE	SECTION 11(2)	2012-AUG-24	A LETTER WAS SENT ADVISING BUSINESS OF LICENCE REQUIREMENTS AS WELL AS A WARNING NOTICE WAS ISSUED. BUSINESS HAS REMOVED ALL REFERENCE TO SECURITY FROM THEIR ADVERTISEMENTS.	2012-NOV-05
BENCHMARK SECURITY SYSTEMS - ISLAND LOCK INC	N/A	PARKSVILLE	NO VALID BUSINESS LICENCE	SECTION 11(2)	2012-AUG-27	BUSINESS DOES NOT OFFER SECURITY CONSULTING SERVICES. COMPLAINT DETERMINED TO BE UNFOUNDED.	2012-AUG-27
CAC ENTERPRISES GROUP INC	N/A	MAPLE RIDGE	NO VALID BUSINESS LICENCE	SECTION 11(2)	2012-AUG-24	THE BUSINESS WAS REGISTERED AND IN COMPLIANCE WITH the ACT. COMPLAINT DETERMINED TO BE UNFOUNDED.	2012-AUG-27
s.22	N/A	N/A	NO VALID BUSINESS LICENCE	SECTION 11(2)	2012-OCT-15	A LETTER WAS SENT ADVISING BUSINESS OF LICENCE REQUIREMENTS. THEY HAD NO IDEA HOUSE WATCHING REQUIRED LICENSING AND HAVE NOT PURSUED ANY FURTHER INTO THE WATCH OF PROPERTY BUSINESS.	2012-DEC-19

POP-A-LOCK LOWER MAINLAND	N/A	VANCOUVER	NO VALID BUSINESS LICENCE. UNAUTHORIZED POSSESSION OF LOCKSMITH'S INSTRUMENTS.	SECTION 11(2) AND SECTION 25(4)	2012-AUG-27	A LETTER WAS SENT ADVISING BUSINESS OF LICENCE REQUIREMENTS. BUSINESS COMPLIED WITH REQUEST AND OBTAINED LICENSING. NO DISCIPLINARY ACTIONS TAKEN.	2012-NOV-09
POLO SECURITY SERVICES LTD.	N/A	VANCOUVER	UNLAWFUL USE OF VEHICLE	SECTION 10(1)	2012-AUG-30	POLO SECURITY'S PATROL CAR WAS IN COMPLIANCE WITH THE ACT. COMPLAINT DETERMINED TO BE UNFOUNDED.	2012-AUG-31
BOUTIQUE CABARET	N/A	VICTORIA	NO VALID WORKER LICENCE. EMPLOYED/ENGAGED UNLICENSED INDIVIDUALS.	SECTION 2(a) AND SECTION 27	2012-AUG-30	INFORMATION PROVIDED WAS ANONYMOUS AND CONTAINED NO DETAILS. INFO. NOTED FOR NEXT INSPECTION.	2012-AUG-30
GRIFFIN INVESTIGATION & SECURITY SERVICES LTD	s.22	CHILLIWACK	NO VALID WORKER LICENCE. NO VALID BUSINESS LICENCE. BUSINESS EMPLOYED/ENGAGED UNLICENSED INDIVIDUAL.	SECTION 2(a), SECTION 11(2), AND SECTION 20	2012-SEP-17	s.22 ARE LICENSED APROPRIATELY. NO ACTION REQUIRED.	2012-SEP-17
GUARDSMARK (CANADA) CO.	s.22	NEW WESTMINSTER	CODE OF CONDUCT	SSR 14	2012-SEP-24	NOT ENOUGH EVIDENCE TO SUPPORT COMPLAINT. NO ACTION TAKEN REQUIRED.	2013-FEB-06
TELGUARD SECURITY SERVICES LTD	s.22	SURREY	CODE OF CONDUCT	SSR 14	2012-SEP-24	NO INFRACTIONS ON THE SECURITY SERVICES ACT OR REGULATIONS FOUND FROM EITHER THE INDIVIDUALS OR COMPANY. COMPLAINT DETERMINED TO BE UNFOUNDED.	2012-OCT-29

AARCH-ANGEL SECURITY	s.22	CHILLIWACK	CODE OF CONDUCT	SSR 14	2012-SEP-24	COMPLAINT DETERMINED TO BE A LABOUR STANDARDS ISSUE AND DOES NOT VIOLATE THE SECURITY SERVICES ACT OR ANY REGULATIONS. COMPLAINT DETERMINED TO BE UNFOUNDED.	2012-SEP-27
GOLDEN KEY LOCKSMITH	s.22	RICHMOND	SECTION 2(a) AND SECTION 11(2)	SECTION 2(a) AND SECTION 11(2)	2012-SEP-24	COMPLAINT DIDN'T COME DIRECTLY FROM THE CLIENT INVOLVED IN THE ALLEGED INCIDENT. AN INVESTIGATION CANNOT CONDUCTED AT THIS TIME. NO ACTIONS TAKEN.	2012-SEP-24
SNOWBIRDS PROPERTY MANAGEMENT	N/A	QUALICUM	NO VALID WORKER LICENCE. NO VALID BUSINESS LICENCE.	SECTION 2(a) AND SECTION 11(2)	2012-SEP-24	A LETTER WAS SENT TO THE COMPANY INFORMING THEM OF THE SECURITY SERVICES ACT AND THE CONSEQUENCES OF NOT GETTING LICENSED. THE COMPANY WAS UNAWARE OF THE SSA AND HAS CHANGED THEIR ADVERTISEMENTS ACCORDINGLY. NO DISCIPLINARY ACTIONS TAKEN.	2012-NOV-01
OCEANSIDE HOME MONITORING LTD	N/A	PARKSVILLE	NO VALID WORKER LICENCE. NO VALID BUSINESS LICENCE.	SECTION 2(a) AND SECTION 11(2)	2012-SEP-24	A LETTER WAS SENT TO THE COMPANY INFORMING THEM OF THE SECURITY SERVICES ACT AND THE CONSEQUENCES OF NOT GETTING LICENSED. THE COMPANY STOPPED OFFERING SECURITY SERVICES WHEN THE LAST OWNER PASSED AWAY. NOT CURRENTLY IN VIOLATION OF THE ACT OR ANY REGULATIONS. NO DISCIPLINARY ACTIONS TAKEN.	2012-OCT-30
N/A	s.22	DELTA	CODE OF CONDUCT	SSR 14	2012-SEP-24	THE ALLEGED OFFENCE OCCURRED 7 YEARS AGO AND THE SECURITY SERVICES ACT DOES NOT PROVIDE FOR ANY SANCTIONS FOR OFFENCES OVER 1 YEAR AGO. NO ACTION CAN BE TAKEN.	2013-FEB-19

N/A	s.22	LILLOOET	NO VALID WORKER LICENCE	SECTION 2(a)	2012-OCT-02	NO EVIDENCE WAS FOUND OF s.22 PERFORMING LOCKSMITH SERVICES.	2013-FEB-21
N/A	s.22	LILLOOET	NO VALID WORKER LICENCE	SECTION 2(a)	2012-OCT-02	NO EVIDENCE WAS FOUND OF s.22 PERFORMING LOCKSMITH SERVICES.	2013-FEB-13
N/A	s.22	LILLOOET	FAIL TO COMPLY WITH WORKER LICENCE CONDITION	SECTION 5(4)(b)	2012-OCT-02	A VIOLATION TICKET WAS ISSUED TO s.22	2013-FEB-13
BARKING PARROT NIGHTCLUB	s.22	PENTICTON	EMPLOYED/ENGAGED UNLICENSED INDIVIDUAL	SECTION 27	2012-OCT-02	s.22 DID NOT VIOLATE THE SSA AS THEY WERE NOT ENGAGED IN ACTIVITIES THAT WOULD DEFINE THEM AS DOOR STAFF AND NEED TO BE LICENSED UNDER THE SSA. COMPLAINT DETERMINED TO BE UNFOUNDED.	2013-JAN-10
N.E.S THE DOOR EXPRESS INC	s.22	SURREY	NO VALID WORKER LICENCE. BUSINESS EMPLOYED/ENGAGED UNLICENSED INDIVIDUAL.	SECTION 2(a) AND SECTION 20	2012-OCT-02	A VIOLATION TICKET WAS ISSUED TO THE COMPANY AND A WARNING NOTICE WAS ISSUED TO s.22	2012-DEC-05
N/A	s.22	QUALICUM BEACH	NO VALID WORKER LICENCE. NO VALID BUSINESS LICENCE. UNLAWFUL ADVERTISING.	SECTION 2(a), SECTION 11(2), AND SECTION 9(1)	2012-NOV-15	THE OWNER WAS NOT PROVIDING SECURITY SERVICES AND HAS REMOVED ALL ADVERTISEMENTS PERTAINING TO WATCH OF PROPERTY. NO ACTIONS TAKEN.	2012-NOV-15
N/A	s.22	KAMLOOPS	CODE OF CONDUCT	SSR 14	2012-OCT-02	s.22 LICENCE WAS SUSPENDED.	2012-OCT-02
BRAVO SECURITY AND CAREER TRAINING COLLEGE INC.	N/A	DELTA	NO VALID BUSINESS LICENCE	SECTION 11(2)	2012-OCT-11	THE COMPANY RENEWED THEIR BUSINESS LICENCE. NO DISCIPLINARY ACTIONS WERE TAKEN.	2012-OCT-19
N/A	s.22	VANCOUVER	CODE OF CONDUCT	SSR 14	2012-OCT-23	s.22 LICENCE WAS SUSPENDED.	2012-NOV-09

CONCORD SECURITY CORPORATION	N/A	BURNABY	CODE OF CONDUCT	SSR 14	2012-OCT-26	CONCORD SECURITY WAS PROACTIVE IN REVIEWING AND UPDATING THEIR PHOTOGRAPHY/ FILMING POLICY. THIS FILE IS REFERRED TO THE DEPUTY REGISTRAR FOR DECISION AND ANY FURTHER ACTION DEEMED NECESSARY SINCE CHARGES WERE LAID.	2012-NOV-06
MEGA IT TECHNOLOGY INC.	N/A	VICTORIA	NO VALID BUSINESS LICENCE	SECTION 11(2)	2012-OCT-26	A LETTER WAS SENT ADVISING BUSINESS OF LICENSING REQUIREMENTS. BUSINESS COMPLIED WITH REQUEST AND OBTAINED LICENSING. NO DISCIPLINARY ACTIONS TAKEN.	2012-NOV-20
WAL-MART CANADA CORPORATION	N/A	BURNABY	CODE OF CONDUCT	SSR 14	2012-OCT-26	THERE IS NO VIOLATION OF THE SECURITY SERVICES ACT BEING COMMITTED BY WAL-MART STAFF SO THERE IS NO FURTHER INVESTIGATION OF THIS COMPLAINT IS REQUIRED.	2013-JAN-30
N/A	s.22	CHILLIWACK	NO VALID BUSINESS LICENCE	SECTION 11(2)	2012-OCT-16	s.22 STATED THAT HE WAS ADVERTISING HIMSELF, NOT A BUSINESS. HE WAS TRYING TO FIND WORK AS AN SECURITY GUARD BECAUSE AT THIS TIME HE HAS NO EMPLOYER. HE HAS NO INTENTION OF STARTING SECURITY BUSINESS, BUT HE WAS ADVISED ON WHAT THE LICENSING REQUIREMENTS WOULD BE IF HE WANTED TO START ONE. NO DISCIPLINARY ACTIONS REQUIRED.	2012-OCT-16
XTREME INVESTIGATIONS	N/A	RICHMOND HILL	NO VALID BUSINESS LICENCE. UNLAWFUL ADVERTISING.	SECTION 11(2) AND SECTION 9(1)	2012-OCT-31	A LETTER WAS SENT ADVISING BUSINESS OF LICENSING REQUIREMENTS. BUSINESS OWNER ADVISED TO REMOVE REFERENCE OF VANCOUVER OFFICE FROM WEBSITE. NO FURTHER ACTION CAN BE TAKEN AT THIS TIME.	2012-NOV-06

PACIFIC CENTRE MALL	s.22	VANCOUVER	CODE OF CONDUCT. FAIL TO COMPLY WITH WORKER LICENCE CONDITION.	SSR 14 AND SECTION 5(4)(B)	2012-OCT-31	s.22 EMPLOYMENT WAS TERMINATED AND HIS LICENCE WAS SUSPENDED.	2013-FEB-13
ALBERNI TECHNOLOGY SOLUTIONS INC.	s.22	PORT ALBERNI	NO VALID WORKER LICENCE. BUSINESS EMPLOYED/ENGAGED UNLICENSED INDIVIDUAL.	SECTION 2(a) AND SECTION 20	2012-NOV-01	s.22 WAS HIRED TO WORK ON THEIR COMPUTER NETWORK SYSTEM. NO ALARM INSTALLING WORK IS ASSOCIATED WITH THIS POSITION. THIS INDIVIDUAL WAS TERMINATED AND THE COMPANY REMOVED HIS SECURITY APPLICATION AFTER DISCOVERING UNDESIREABLE QUALITIES. NO DISCIPLINARY ACTIONS REQUIRED.	2012-DEC-28
LANGLEY RCMP PROCEDURES	N/A	LANGLEY	RCMP PROCEDURES	SSR 14	2013-MAR-21	COMPLAINT DETERMINED TO BE AN ISSUE FOR THE RCMP TO INVESTIGATE. INVESTIGATION SERVICE CANCELLED.	N/A
N/A	s.22	PARKSVILLE	NO VALID WORKER LICENCE. NO VALID BUSINESS LICENCE. UNLAWFUL ADVERTISING.	SECTION 2(a), SECTION 11(2), AND SECTION 9(1)	2012-NOV-01	A LETTER WAS SENT ADVISING BUSINESS OF LICENSING REQUIREMENTS. SECURITY BUSINESS AGREED TO CEASE OPERATIONS UNTIL THEY ARE LICENSED. NO DISCIPLINARY ACTIONS TAKEN.	2012-DEC-18
WEIGH WEST MARINE RESORT INCORPORATED	N/A	TOFINO	NO VALID WORKER LICENCE. EMPLOYED/ENGAGED UNLICENSED INDIVIDUAL.	SECTION 2(a) AND SECTION 27	2013-NOV-22	DOOR STAFF PERFORM LIQUOR LICENSING DUTIES THOUGH CHECKING I.D. AND MAINTAINING CAPACITY LEVELS. NONE OF THE STAFF REMOVE PATRONS FROM THE BAR. COMPLIANT TO BE RESOLVED THROUGH INSPECTION OF FACILITY INSTEAD OF INVESTIGATION. NO ACTIONS REQUIRED.	2013-DEC-04

OFFICIALS SPORT'S LOUNGE LTD.	N/A	UCLUELET	NO VALID WORKER LICENCE. EMPLOYED/ENGAGED UNLICENSED INDIVIDUAL.	SECTION 2(a) AND SECTION 27	2012-NOV-09	INVESTIGATION SERVICE CANCELLED. COMPLAINT WAS RE-ASSIGNED AS INSPECTION.	N/A
MCKAY'S TV & AUDIO LTD.	N/A	NANAIMO	NO VALID BUSINESS LICENCE	SECTION 11(2)	2012-NOV-06	A LETTER WAS SENT ADVISING BUSINESS OF LICENSING REQUIREMENTS. BUSINESS COMPLIED WITH REQUEST AND OBTAINED LICENSING. NO DISCIPLINARY ACTIONS TAKEN.	2013-MAR-25
N/A	s.22	SURREY	NO VALID WORKER LICENCE. NO VALID BUSINESS LICENCE. UNLAWFUL ADVERTISING.	SECTION 2(a), SECTION 11(2), AND SECTION 9(1)	2012-NOV-06	UNABLE TO MEET WITH THE ALLEGED OFFENDER, s.22. NO ENFORCEMENT ACTIONS CAN BE TAKEN AT THIS TIME. REFERRED TO HIGHER AUTHORITY FOR DECISION AND ANY FURTHER ACTION DEEMED NECESSARY.	2013-MAR-22
ALDERTECH SYSTEMS	s.22	MERRITT	NO VALID WORKER LICENCE. NO VALID BUSINESS LICENCE. EMPLOYED/ENGAGED UNLICENSED INDIVIDUAL.	SECTION 2(a), SECTION 11(2), AND SECTION 27	2012-NOV-07	WARNING NOTICES WERE ISSUED TO THE COMPANY. VIOLATION TICKETS WERE THEN ISSUED TO BOTH THE COMPANY AND s.22	2013-MAR-07
ACCURATE ALARMS LTD.		NEW WESTMINSTER	CODE OF CONDUCT	SSR 14	2012-NOV-09	COMPLAINT IS A CONTRACTUAL/CIVIL ISSUE AND IS NOT IN VIOLATION OF THE ACT OR ANY REGULATIONS. NO SOLID EVIDENCE WAS FOUND TO SUPPORT A VIOLATION OF THE CODE OF CONDUCT. COMPLAINT DETERMINED TO BE UNFOUNDED.	2012-NOV-09
JUSTICE INSTITUTE OF BC	N/A	NEW WESTMINSTER	CODE OF CONDUCT - LACK OF COURSES FOR K-9 UNITS	SSR 14	2012-NOV-14	A LETTER WAS SENT IN REPLY TO THE COMPLAINANT. COMPLAINT DETERMINED TO BE UNFOUNDED.	2013-FEB-25
PHOENIX PUB	s.22	DUNCAN	NO VALID BUSINESS LICENCE	SECTION 11(2)	2013-JUN-18	COMPLAINT WAS RE-ASSIGNED AS INSPECTION.	2013-JUN-26

VANCOUVER MOBILE LOCKSMITH LTD	N/A	VANCOUVER	ENQUIRY REGARDING PREVIOUS COMPLAINTS ABOUT MULTIPLE UNLICENSED LOCKSMITHS IN VANCOUVER	SECTION 11(2)	2012-NOV-21	E-MAIL SENT TO COMPLAINANT ADVISING THAT ADVERTISING THAT OPERATING AS A WEB BASED BUSINESS ISN'T ILLEGAL AND ADVISING OF THE ACTIONS TAKEN ON THE BUSINESSES PREVIOUSLY INVESTIGATED.	2012-NOV-21
INDUSTRY	N/A	SURREY	COMPLAINT REGARDING THE ABILITY OF ELECTRICIANS TO PULL WIRE AND INSTALL SECURITY SYSTEMS	SECTION 11(2)	2012-NOV-22	NO MAILING ADDRESS PROVIDED. UNABLE TO CONTACT COMPLAINANT. NO FURTHER ACTIONS CAN BE TAKEN AT THIS TIME.	2012-NOV-22
TRIPLE "G" SECURITY SERVICES LTD	N/A	ABBOTSFORD	NO VALID BUSINESS LICENCE	SECTION 11(2)	2012-OCT-17	A VIOLATION TICKET WAS ISSUED TO TRIPLE "G" SECURITY SERVICES LTD. THEY RENEWED THEIR BUSINESS LICENCE SOON AFTER.	2012-NOV-27
THIRD WATCH SECURITY AND INVESTIGATIONS INC.	N/A	VANCOUVER	NO VALID WORKER LICENCE. NO VALID BUSINESS LICENCE. BUSINESS EMPLOYED/ENGAGED UNLICENSED INDIVIDUAL.	SECTION 2(a), SECTION 11(2), AND SECTION 20	2012-NOV-26	BUSINESS WAS FOUND TO BE LICENSED. IT WAS DISCOVERED THAT THE BUSINESS HAD AN EMPLOYEE WITH A CANCELLED LICENCE, BUT SINCE THE INDIVIDUAL WAS NOT ON DUTY AT THE TIME, NO DISCIPLINARY ACTIONS COULD BE TAKEN.	2012-DEC-17
N/A	s.22	PRINCE GEORGE	CODE OF CONDUCT	SSR 14	2012-NOV-26	MORE THAN ONE YEAR HAD ELAPSED BETWEEN THE DATE THE COMPLAINANT KNEW OF THE FACTS ON WHICH THE COMPLAINT IS BASED AND THE DATE THE REGISTRAR RECEIVED THE COMPLAINT. INVESTIGATION DECLINED.	2012-NOV-26
N/A	s.22	VANCOUVER	CODE OF CONDUCT	SSR 14	2012-DEC-03	RISK ASSESSMENT FILE. LICENCE WAS SUSPENDED.	2013-JAN-02



N/A	s.22	DELTA	CODE OF CONDUCT. FAIL TO COMPLY WITH WORKER LICENCE CONDITION.	SSR 14 AND SECTION 5(4)(B)	2012-DEC-03	A VIOLATION TICKET WAS ISSUED TO s.22	2013-JAN-25
SOURCE SECURITY & INVESTIGATIONS INC	N/A	ABBOTSFORD	CODE OF CONDUCT	SSR 14	2012-DEC-04	INSUFFICIENT EVIDENCE PROVIDED BY COMPLAINANT TO CONDUCT AN INVESTIGATION. COMPLAINT DETERMINED TO BE UNFOUNDED.	2013-MAR-05
ACA METAL RECYCLE LTD	N/A	RICHMOND	PURCHASE, WITHOUT PROOF OF OWNERSHIP, REGULATED METAL WITH IDENTIFYING MARKS OF OWNERSHIP BY A LOCAL AUTHORITY, PUBLIC UTILITY OR PRESCRIBED ENTITY	MDRA SECTION 3(3)(b)	2012-DEC-13	A VIOLATION TICKET WAS ISSUED TO ACA METAL RECYCLE LTD.	2012-DEC-17
CANADIAN TIRE	N/A	KAMLOOPS	NO VALID WORKER LICENCE. NO VALID BUSINESS LICENCE. EMPLOYED/ENGAGED UNLICENSED INDIVIDUAL.	SECTION 2(a), SECTION 11(2), AND SECTION 27	2012-DEC-17	VIOLATION TICKET IS NOT AN APPROPRIATE REMEDY FOR THIS MATTER. THIS FILE IS REFERRED TO THE DEPUTY REGISTRAR FOR DECISION AND ANY FURTHER ACTION DEEMED NECESSARY.	2013-JAN-31
KATLEN RESOURCES INC.	N/A	BURNABY	CODE OF CONDUCT	SSR 14	2013-JAN-02	COMPLAINT WOULD APPEAR TO BE MORE ALIGNED WITH CIVIL ISSUES , POSSIBLY SUITED FOR CIVIL COURT. NO VIOLATIONS OF THE ACT OR REGULATIONS WERE FOUND.	2013-JAN-29
SPY SECURITY & SUPPLIES INC	N/A	NORTH VANCOUVER	CODE OF CONDUCT	SSR 14	2013-JAN-02	COMPLAINT DETERMINED TO BE UNFOUNDED. NO ACTIONS TAKEN.	2013-MAR-19
INTERCON SECURITY LIMITED	s.22	BURNABY	CODE OF CONDUCT. FAIL TO COMPLY WITH WORKER LICENCE CONDITION.	SSR 14 AND SECTION 5(4)(B)	2013-JAN-02	A VIOLATION TICKET WAS ISSUED TO s.22 , HIS EMPLOYMENT WITH INTERCON SECURITY LIMITED WAS TERMINATED.	2013-FEB-27

CHURCHILL ARMoured CAR SERVICE INC.	s.22	VANCOUVER	CODE OF CONDUCT	SSR 14	2013-FEB-19	[s.22 EMPLOYMENT WITH CHURCHILL ARMoured CAR SERVICE INC. WAS TERMINATED AND HIS AUTHORIZATION TO CARRY WAS CANCELLED. HIS SECURITY GUARD LICENCE WAS CANCELLED AS WELL.	2013-MAR-05
WAL-MART LOSS PREVENTION OFFICERS	s.22	BURNABY	UNLAWFUL USE OF EQUIPMENT	SSR 11(1)	26-Oct-12	AS PER THE CRIMINAL CODE OF CANADA SECTION 494 GIVES AN LPO THE RIGHT TO ARREST SOMEONE IF THEY HAVE REASONABLE AND PROBABLE GROUND THAT A CRIME HAS BEEN COMMITTED.	20-Jan-13

Company Name	Security Guards Name	Location of Incident	Description of complaint	Section of Act/Regulation	Date of complaint	Result of complaint	Date complaint closed
Station House Entertainment Inc. and High Top Productions Inc.	s.22	Victoria	Business employing unlicensed workers	Section 27 & 2 (a)	10-Jan-13	The business received four tickets under section 27 and the employees each received warning notices under section 2(a)	15-Feb-13
Titan Alarms, Reliance Protectron	s.22	Burnaby	Business employing unlicensed workers	Section 20 & 2 (a)	01-Aug-13	A violation tickets were issued under section 20 and 16 5 (b) of the SSA	31-Jan-14
Barking Parrot Nightclub	s.22	Penticton	Business employing unlicensed workers	Section 27 & 2 (a)	02-Oct-13	The investigation determined that the noted individuals were not acting as security guards, instead helping a friend who was in a fight.	15-Jan-14
Metro town Security Guards	N/A	Burnaby	Code of Conduct	SSA 5 4 (b) & SSR 14	26-Oct-13	The investigation determined that the security guards acted appropriately given the situation.	28-Nov-13
Mandrake Security	N/A	Coquitlam	Unlicensed business	Section 11 (2)	09-Jan-13	A violation tickets were issued under section 2 (a) of the SSA	07-Feb-13
Intercon Security Limited	s.22	Burnaby	High pressure sales tactics	SSA 5 4 (b) & SSR 14	02-Jan-13	A violation ticket was issued to s.22 for failure to comply with worker licence conditions	18-Mar-13

Red Owl Security Inc	N/A	Burnaby	Unlicensed business	Section 11 (2)	07-Jan-13	The investigation determined that the business was not performing security functions. NFAR	16-Jan-13
Commissioned Security Services	N/A	Surrey	Code of Conduct	SSA 16 5(b) & SSR 14	09-Jan-13	The investigation determined that there is insufficient evidence to determine that a violation occurred against the SSA	27-May-13
Mobilicity and Can-China Tech	N/A	Vancouver	Unlicensed business	Section 20	07-Jan-13	The information provided by the complainant was insufficient to assign an investigation. A letter requesting more information was sent the client	07-Jan-13
Pitt Meadows Airport	N/A	Pitt Meadows	Business employing unlicensed workers	Section 27 & 2 (a)	10-Jan-13	Two warning notices were issued as a result of the investigation under sections 27 and 2 (a) of the SSA.	18-Feb-13
Island Communications	N/A	Nanaimo	Unlicensed business	Section 11(2)	14-Jan-13	A warning notice was issued to the business for no valid business licence	30-Apr-13
Penticton Lakeside Resort	N/A	Penticton	Code of Conduct	SSA 16 5(b) & SSR 14	14-Jan-13	The investigation determined that the security guard acted within his job duties during the incident in question	30-May-13

ADT	N/A	Mission	Code of Conduct	SSA 5 4 (b) & SSR 14	17-Jan-13	The investigation determined that there was insufficient evidence to determine that a violation against the SSA occurred	25-Apr-13
N/A	s.22	Lake Cowichan	Code of Conduct	SSA 5 4 (b) & SSR 14	23-Jan-13	SPD has only has jurisdiction to look at complaints that are submitted within a year from the time the incident took place. NFAR	22-Feb-13
N/A	s.22	Surrey	Code of Conduct	SSA 5 4 (b) & SSR 14	23-Jan-13	A warning notice was issued to the individual under SSA 5 4(b) sub SSR 14	01-Aug-13
N/A	s.22	Surrey	Code of Conduct	SSA 5 4 (b) & SSR 14	23-Jan-13	A violation ticket was issued for no valid worker licence	05-Sep-13
Mustafa Holdings Ltd. DBA CSS Alarms	N/A	Burnaby	Unlicensed worker	Section 20 & 2 (a)	23-Jan-13	The investigation determined that no violation against the SSA had occurred	22-Apr-13
N/A	s.22	Victoria	Code of Conduct	SSA 5 4 (b) & SSR 14	18-Feb-13	The investigation was put on hold until the police investigation was completed. Not to follow up placed on file	11-Mar-13

N/A	s.22	Victoria	N/A	N/A	23-Jan-13	A complaint was laid by s.22 against staff members at SPD. A contractor conducted an investigation and determined the allegation to be unfounded as there was insufficient evidence to corroborate his allegation	29-Oct-13
Superior Security BC Ltd	N/A	Surrey	Code of Conduct	SSA 16 5(b) & SSR 14	23-Jan-13	A warning notice was issued to the business for not being in compliance with all municipal by-laws	29-Jan-13
Logan's Home Hardware	N/A	Chilliwack	Unlicensed business	Section 11 (2)	01-Feb-13	The investigation determined that the work being performed by the business does not fall under the jurisdiction of the SSA to regulate	05-Feb-13
Can Nor Electric Ltd	N/A	Kelowna	Unlicensed business	Section 11 (2)	02-Feb-13	The Inspector educated the business owner on the licensing requirements under there SSA. At the time of the meeting the business was not providing any services that required the business to be licensed	09-Jul-13

Krueger Electrical	N/A	Kelowna	Unlicensed business	Section 11 (2)	02-Feb-13	The Inspector educated the business owner on the licensing requirements under there SSA. At the time of the meeting the business was not providing any services that required the business to be licensed	09-Jul-13
Bachchan's International Entertainment Corp.	N/A	Surrey	Unlicensed business	Section 11 (2)	30-Jan-13	At the time the inspection was conducted the business was in compliance with the SSA	13-Feb-13
Contemporary Security Canada	N/A	Vancouver	Code of Conduct	SSA 16 5(b) & SSR 14	04-Feb-13	The investigation determined that the employees were not in violation of the SSA.	19-Feb-13
2B Secured Systems	s.22	Surrey	Unlicensed business	Section 11 (2)	07-Feb-13	The Inspector educated the business owner on the licensing requirements under the SSA and issued a verbal warning	23-Apr-13
N/A	s.22	Vancouver	Code of Conduct	SSA 5 4 (b) & SSR 14	12-Feb-13	The investigation determined that the employee had been fired from his job. The Inspector made several attempts to contact him but the licensee did not return his calls.	25-Feb-13

24/7 Locksmith	N/A	N/A	unlicensed business	Section 11 (2)	13-Feb-13	An educational letter was sent to the business as a result of an inspection	13-Feb-13
Bar None	N/A	Vancouver	Code of Conduct	SSA 5 4 (b) & SSR 14	26-Feb-13	The investigation determined that there was insufficient evidence to determine that a violation against the SSA occurred	05-May-13
Mr. Locksmith	N/A	Vancouver	N/A	N/A	28-Feb-13	SPD refused to investigate this complaint as there is a pending legal matter. NFAR	06-Mar-13
N/A	s.22	Chilliwack	Code of Conduct	SSA 5 4 (b) & SSR 14	01-Mar-13	The Investigator determined that there was insufficient evidence to support the allegations	05-Mar-13
Wilding & Associates	s.22	Salmo	Business employing unlicensed workers	Section 27 & 2 (a)	05-Mar-13	The business was issued a warning notice under section 27 of the SSA	30-Apr-13
Fusion Security	s.22	Vancouver	Code of Conduct	SSA 5 4 (b) & SSR 14	15-Mar-13	The investigation determined that there was insufficient evidence to determine that a violation against the SSA occurred	14-Jun-13
Roc-Keys	N/A	Victoria	Code of Conduct	SSA 5 4 (b) & SSR 14	04-Mar-13	A violation ticket was issued under section 5 4 (b) of the SSA	21-Aug-13



Security Program Staff	N/A	Victoria	N/A	N/A	04-Mar-13	The independent investigator determined that the alleged complaint was unsubstantiated	19-Jul-13
Falcon Security	N/A	Vancouver	Code of Conduct	SSA 5 4 (b) & SSR 14	05-Mar-13	A warning notice was issued under section 16 4 (b) of the SSA	20-May-13
N/A	s.22	Victoria	Code of Conduct	SSA 5 4 (b) & SSR 14	12-Mar-13	The investigation determined that there was insufficient evidence to determine that a violation against the SSA occurred	22-Nov-13
Master Locksmith Pro's	s.22	Vancouver	Code of Conduct	SSA 16 4 (b) & SSR 14	12-Mar-13	The statue of limitations had passed for this complaint therefore SPD had no authority to look into that matter	12-Mar-13
DC Investigations	N/A	Langley	Code of Conduct	SSA 16 4 (b) & SSR 14	18-Mar-13	A letter was sent to the complainant outlining the fact this issue does not fall under the mandate to investigate.	21-Mar-13
N/A	s.22	Surrey	Code of Conduct	SSA 5 4 (b) & SSR 14	25-Mar-13	SPD does not have jurisdiction to investigate civil matter. Letter sent to applicant advising them of SPD investigative authority	23-Aug-13

N/A	s.22	Surrey	Code of Conduct	SSA 5 4 (b) & SSR 14	25-Mar-13	The investigations conducted by SPD's investigations determined that the licence would be cancelled	29-Aug-13
N/A	s.22	Surrey	Unlicensed business	Section 20	25-Mar-13	The Investigation determined that there was insufficient evidence to conclude that a violation against the SSA had occurred	06-Jun-13
Integrity Security	s.22	Abbotsford	Code of Conduct	SSA 5 4 (b) & SSR 14	08-Apr-13	A warning notice was issued to the worker under section 44 (2) of the SSA	30-May-13
N/A	s.22	Coquitlam	Code of Conduct	SSA 5 4 (b) & SSR 14	08-Apr-13	The investigation determined that a suspension of the client was the appropriate remedy for this situation	23-Apr-13
Paladin Security	N/A	Vancouver	Code of Conduct	SSA 16 4 (b) & SSR 14	04-Apr-13	The complainant never returned the investigators phone calls/emails there this file was considered abandon. NFAR	30-Apr-13
Day & Night Security	N/A	Surrey	Business employing unlicensed workers	Section 20 & 2 (a)	09-Apr-13	A violation ticket was issued to the business and warning notices were issued to the employees for not holding a valid licence	03-Jul-13

N/A	s.22	Coquitlam	Code of Conduct	SSA 5 4 (b) & SSR 14	08-Apr-13	The licence was retrieved by SPC Matthews and sent back to SPD in Victoria	24-Apr-13
Imperial Security	N/A	Richmond	Code of Conduct	SSA 5 4 (b) & SSR 14	09-Apr-13	The investigation determined that there was insufficient evidence to conclude that a violation had occurred	07-May-13
N/A	s.22	Abbotsford	Code of Conduct	SSA 5 4 (b) & SSR 14	29-Apr-13	In order for the code of conduct to apply, the worker must be on shift working. Actions occurring while off duty, SPD does not have the authority to investigate	29-May-13
Andy's Locksmith Service	N/A		Unlicensed business	Section 20	15-Apr-13	SPD does not have jurisdiction to investigate web-based locksmiths. Letter sent to complainant	29-May-13
N/A	s.22	Ladner	Unlicensed worker	Section 11 (2)	30-Apr-13	A warning notice was issued under section 11 (2) for no valid worker licence	03-May-13
Vancouver Mobile Locksmith Ltd.	s.22	Vancouver	Code of Conduct	SSA 5 4 (b) & SSR 14	02-May-13	SPD will wait until the criminal charges have been dealt with before pursuing this investigation any further	31-May-13

N/A	s.22	Chilliwack	Code of Conduct	SSA 5 4 (b) & SSR 14	13-May-13	The complaint was unfounded as the complainant provided insufficient evidence to corroborate their allegation	24-May-13
Scott Security	s.22	Burnaby	Unlicensed business	Section 11(2) & 2 (a)	13-May-13	A violation ticket was issued under section 11 (2) and 2 (a) as a result of the findings in the investigation	28-Aug-13
Better Lock Group	s.22	Burnaby	Business employing unlicensed workers	Section 20 & 2 (a)	27-May-13	Two warning notices were issued as a result of the investigation under sections 20 and 2 (a) of the SSA.	03-Jul-13
Global Energy Electric Ltd.	N/A	Delta	Unlicensed business	Section 11(2) & 2 (a)	30-May-13	The Inspector dealt with this issue by educating the business on the requirements to be licensed when conducting certain types of work that are regulated under the SSA	03-Jul-13
United Protection Security Group Inc.	N/A	Surrey	Code of Conduct	SSA 5 4 (b) & SSR 14	03-Jun-13	SPD does not have jurisdiction to investigate civil matter. Letter sent to applicant advising them of SPD investigative authority	10-Jun-13

N/A	s.22	Vancouver	Code of Conduct	SSA 5 4 (b) & SSR 14	10-Jun-13	SPD does not have jurisdiction to investigate civil matter. Letter sent to applicant advising them of SPD investigative authority	24-Aug-13
Home Check Invermere	s.22	Radium Hot Springs	Unlicensed business	Section 11(2) & 2 (a)	12-Jun-13	A warning notice was issued under section 11 (2) for no valid business licence	26-Nov-13
Home Valet Services	N/A	Kelowna	Unlicensed business	Section 11 (2)	12-Jun-13	The inspection resulted in the Inspector handled through education as the business done not provide services that fall under the SSA	07-Nov-13
View Towers	N/A	Victoria	Unlicensed worker	Section 2 (a)	19-Jun-13	The work being performed by the individual does not require a security licence	02-Aug-13
Friends Security Services	s.22	Victoria	Unlicensed worker	Section 2 (a)	10-Jun-13	The Inspector dealt with this issue by educating the business on the requirements to be licensed when conducting certain types of work that are regulated under the SSA	13-Jun-13
N/A	s.22	Kelowna	Code of Conduct	SSA 5 4 (b) & SSR 14	24-Jun-13	The Inspector educated the guard on what assault is. The matter was dealt with through education.	21-Aug-13

City Wide Security	N/A	Blind Bay	Code of Conduct	SSA 16 4 (b) & SSR 14	03-Jun-13	This business is operating in Alberta therefore it does not fall under the SSA	25-Jun-13
Brink's Canada	N/A	Vancouver	Code of Conduct	SSA 16 4 (b) & SSR 14	20-Jun-13	SPD does not have jurisdiction to investigate civil court issues. Letter sent to complainant	07-Aug-13
Guardtek Security Services	N/A	Harrison Hot Springs	Code of Conduct	SSA 16 4 (b) & SSR 14	05-Jul-13	SPD does not have jurisdiction to investigate civil court issues. Letter sent to complainant	10-Jul-13
N/A	s.22	Burnaby	Code of Conduct	SSA 5 4 (b) & SSR 14	18-Jul-13	A risk assessment was conducted and it was determined that a licence would be issued	22-Jul-13
Nanoose Bay Pet and Home Sitting Services	N/A	Nanoose Bay	Unlicensed business	Section 11 (2)	21-Jun-13	The services provided by the business does not fall under the SSA to regulate	22-Jul-13
N/A	s.22	Surrey	Unlicensed business	Section 11 (2)	22-Jul-13	A warning notice was issued to the business for no valid business licence	22-Jul-13
Starwatch Communications	s.22	Kelowna	Unlicensed business	Section 11 (2)	23-Jul-13	The Inspector educated and warned the business owner on the requirements of a business if they are offering services under the SSA	28-Aug-13

Livewire Studios Inc. DBA Kelowna Custom Security and Kelowna Custom Theaters	N/A	Kelowna	Unlicensed business/workers	Section 27, 11 (2), & 2 (a)	23-Jul-13	A warning notice was issued under sections 11 (2) and 2 (a)	30-Aug-13
N/A	s.22	New Westminster	Code of Conduct	SSA 5 4 (b) & SSR 14	24-Jul-13	A warning notice was issued for not acting with honesty and integrity.	26-Aug-13
N/A	s.22	Burnaby	Code of Conduct	SSA 5 4 (b) & SSR 14	25-Jul-13	The investigation determined that the allegation was unfounded as there was insufficient evidence to corroborate the allegation.	31-Dec-13
Communication Connection	s.22	Nanaimo	Unlicensed business	Section 11 (2)	02-Oct-13	A warning notice was issued to the business for operating without a valid business licence	24-Jan-13
Walmart (unknown) Loss Prevention Officer	N/A	Burnaby	Refused to show worker licence	Section 8	09-Aug-13	A warning notice was issued to the worker for not producing their worker licence to a member of the public	02-Jan-14
Checking Your Home While You Are Away	N/A	Victoria	Unlicensed business	Section 11 (2)	09-Aug-13	A verbal warning was given to the business owner advising him of the requirements to be licensed under the SSA	22-Aug-13

N/A	s.22	Kamloops	Code of Conduct	SSA 5 4 (b) & SSR 14	09-Aug-13	Two warning notices were issued to s.22 for failure to comply with worker licence conditions	12-Dec-13
Ikea Security Guards	N/A	Richmond	Unlicensed workers	Section 2 (a)	26-Jul-13	An inspection confirmed that all the employees were properly licensed	12-Aug-13
Oceanside Home Check	N/A	NanOOSE Bay	Unlicensed business	Section 11 (2)	23-Aug-13	A warning notice was issued to the business for no valid business licence	28-Aug-13
Joe's Apartment Bar Ltd	s.22	Vancouver	Code of Conduct	SSA 5 4 (b) & SSR 14	27-Aug-13	The investigation determined that the guard used the appropriate amount of force when deal with the incident in question. NFAR	24-Sep-13
N/A	s.22	Surrey	Code of Conduct	SSA 5 4 (b) & SSR 14	23-Aug-13	Two warning notices were issued to s.22 under section 14 © and (g) of the code of conduct	23-Sep-13
Integra Security	N/A	Langley	Unlawful use of vehicle	Section 10 (1)	28-Aug-13	The Registrar determined that the vehicle was in compliance with the SSA.	05-Sep-13
N/A	s.22	Burnaby	Code of Conduct	SSA 16 4 (b) & SSR 14	29-Aug-13	The Registrar determined that the youtube video was not in violation of the SSA	05-Oct-13



Mr.C. Locksmith	s.22	Gabriola Island	Unlicensed business	Section 11 (2)	29-Aug-13	The inspection revealed that the business was not in operation therefore NFAR.	03-Oct-13
Absentee Security	s.22	Gabriola Island	Unlicensed business	Section 11 (2)	02-Oct-13	The Inspector conducted an inspection and verbally warned the owner to remove the word security from his website. The business did not require a licence as the work being performed was not regulated under the SSA	12-Dec-13
Genesis Security	s.22	North Vancouver	Code of Conduct	SSA 5 4 (b) & SSR 14	04-Sep-13	As a result of the complaint being submitted the file was handed over to risk assessment for a licence eligibility review	05-Nov-13
Horvard/Sutherland Investigations Unit	s.22	Richmond	Unlicensed business	Section 11 (2)	04-Sep-13	A warning notice was issued to the business for no valid business licence	18-Oct-13
Private Detective Service	N/A	Surrey	Unlicensed business	Section 11 (2) & 2 (a)	04-Sep-13	A warning notice was issued to the business for no valid business licence and employing unlicensed workers	31-Dec-13
Fraser Valley Investigations	N/A	Abbotsford	Unlicensed business	Section 11 (2) & 2 (a)	04-Sep-13	A warning notice was issued to the business for no valid business licence and employing unlicensed workers	11-Sep-13

Beyond Audio	N/A	Kelowna	Unlicensed business	Section 11 (2) & 2 (a)	07-Oct-13	SPD Inspector conducted an inspection and determined that the services the business offers do not fall under the jurisdiction of the SSA.	01-Apr-13
RS Automation and Sound	N/A	Kamloops	Unlicensed business	Section 11 (2) & 2 (a)	2013-09-30	SPD Inspector conducted an inspection and determined that the services the business offers do not fall under the jurisdiction of the SSA.	17-Apr-14
Okanagan Pre Wire	N/A	Vernon	Unlicensed business	Section 11 (2) & 2 (a)	07-Oct-13	SPC Berrows conducted an inspection and determined that the services the business offers do not fall under the jurisdiction of the SSA.	11-Mar-14
HiFi Attic	N/A	Vernon	Unlicensed business	Section 11 (2) & 2 (a)	07-Oct-13	SPC Berrows conducted an inspection and determined that the services the business offers do not fall under the jurisdiction of the SSA.	11-Mar-14

Vernon Electronic Services	N/A	Vernon	Unlicensed business	Section 11 (2) & 2 (a)	24-Oct-13	SPC Berrows conducted an inspection and determined that the services the business offers do not fall under the jurisdiction of the SSA.	19-Mar-14
Overwaitea Foods LPO	s.22	Langley	Use of force	SSA 5 4 (b) & SSR 14	09-Sep-13	SPC Inspector determined that there was insufficient to corroborate the allegation	15-Oct-13
Paladin Security	N/A	Burnaby	Producing a licence	Section 8	11-Sep-13	The Manager of C&E determined that there was insufficient evidence provided by the applicant to warrant initiating an investigation	21-Oct-13
N/A	s.22	Langley	Unlicensed business	Section 11 (2) & 2 (a)	18-Sep-13	The Investigator determined that there was insufficient evidence to support the allegations	03-Oct-13
Evolution Protection Services	s.22	New Westminster	Unlicensed business	Section 11 (2) & 2 (a)	23-Sep-13	SPD Inspector conducted as inspection and determined that a warning notice was the appropriate remedy	03-Feb-14

Qualicum Home Watch	N/A	Parksville	Unlicensed business	Section 11 (2) & 2 (a)	09-Sep-13	SPC Webb concluded in investigation and determined that the type of work being offered by the business does not require a licence under the SSA	03-Feb-14
N/A	s.22	Gabriola Island	Unlicensed business	Section 11 (2) & 2 (a)	25-Oct-13	A warning notice was issued to the worker for no valid business licence	12-Dec-13
Webley Electric	N/A	Maple Ridge	Unlicensed business	Section 11 (2) & 2 (a)	30-Sep-13	The Inspector determined that the business's primary purpose for operating was not security. Therefore the business does not require a licence under the SSA	01-Oct-13
Kelowna General Hospital	N/A	Kelowna	Code of Conduct	SSA 16 4 (b) & SSR 14	02-Oct-13	The Inspector determined that there was insufficient evidence to corroborate the allegation.	01-Jan-15
751394 BC Ltd DBA Officials Sports Lounge	N/A	Ucluelet	Unlicensed workers	Section 2 (a)	27-Jun-13	The Inspectors inspection determined that the work being performed by the staff did not required them to have security licenses	05-Feb-13

Save On Foods	N/A	Langley	Code of Conduct	SSA 5 4 (b) & SSR 14	03-Oct-13	A result of an investigation, the Inspector issued a warning notice was issued to the worker for actions that contravened the Code of conduct	11-Dec-13
Blue Line Security	s.22	Surrey	Business employing unlicensed workers	Section 20 & 2 (a)	22-Oct-13	A warning notice was issued to the business for employing unlicensed guards and to the owner for not having a valid licence	15-Jan-14
N/A	s.22	Langley	Code of Conduct	SSA 5 4 (b) & SSR 14	24-Oct-13	The Inspector determined that there was insufficient evidence to corroborate the allegation.	24-Oct-13
Yellowhead Traffic Control and Security	s.22	Valemount	Code of Conduct	SSA 16 4 (b) & SSR 14	15-Oct-13	A violation ticket was issued to the business for not having a valid security business licence and a warning notice was issued to the business for employing or engaging an unlicensed worker	17-Feb-14

N/A	s.22	North Vancouver	Code of Conduct	SSA 5 4 (b) & SSR 14	17-Oct-13	SPD Manager declined to investigate this allegation as the allegations made are criminal in nature, therefore they are not under the jurisdiction of the SSA	17-Oct-13
Mr. C Locksmith	N/A	Gabriola Island	Unlicensed business	Section 11 (2)	17-Oct-13	SPD Inspector found no evidence to determine that the business was not in operation	22-Oct-13
Leodoctor Computer Services	s.22	Richmond	Unlicensed business	Section 11 (2)	10-Dec-13	A warning notice was issued to the business for operating without a valid business licence	05-Feb-13
Concord Security	N/A	Surrey	Code of Conduct	SSA 5 4 (b) & SSR 14	30-Oct-13	The Inspector determined through an investigation that the guards actions did not violate the SSA	06-Mar-14
N/A	s.22	USA	Code of Conduct	SSA 5 4 (b) & SSR 14	24-Oct-13	The Manager of C&E determined that there was insufficient evidence provided by the applicant to warrant initiating an investigation	24-Oct-13
International Crowd Management	N/A	Victoria	Unlicensed workers	Section 2 (a)	31-Oct-13	The Inspector determined that the employees were exempt from being licensed	13-Dec-13

The Commissionaires	s.22	Vancouver	Code of Conduct	SSA 5 4 (b) & SSR 14	05-Nov-13	The allegation was deemed unfounded as the Inspector was unable to contact the complainant for an interview	18-Nov-13
N/A	s.22	Surrey	English fluency	Section 4	28-Oct-13	As a result of the investigation SPC Rikhia has determined that the applicant has the ability to converse in English	18-Aug-14
The Pint	N/A	Vancouver	Business employing unlicensed workers	Section 27 & 2 (a)	07-Nov-13	The investigation was never assigned as the complainant did not provide enough information to trigger an investigation	08-Nov-13
N/A	s.22	Langley	Unlicensed business	Section 11 (2)	13-Nov-13	A violation ticket was issued to the business owner for not having a valid business license	24-Dec-13
Wayne Bezaire	N/A	Victoria	Unlicensed business	Section 11 (2)	07-Nov-13	An educational letter was sent to the business as a result of the complaint	13-Nov-13
Unknown Security Company	N/A	N/A	Unlicensed business	Section 11 (2)	11-Nov-13	The Manager of C&E determined that there was insufficient evidence provided by the applicant to warrant initiating an investigation	13-Nov-13

Westcoast K9	N/A	Langley	Code of Conduct	SSA 5 4 (b) & SSR 14	15-Nov-13	SPD does not have jurisdiction to look into this complaint as the appropriate remedy for this issue is through a civil court (contract issue)	18-Nov-13
Securiguard	s.22	Victoria	Code of Conduct	SSA 5 4 (b) & SSR 14	15-Nov-13	The Inspector determined through an investigation that the guards actions did not violate the SSA	05-Feb-13
Gridtronics	s.22	Aldergrove	Unlicensed business	Section 11 (2)	21-Nov-13	A violation ticket was issued to the business for no valid business licence	24-Dec-13
N/A	s.22	Mission	Code of Conduct	SSA 5 4 (b) & SSR 14	26-Nov-13	SPD Inspector's investigation determined that there was insufficient evidence to conclude that a violation against the SSA had occurred	11-Dec-13
Scott Security Systems	N/A	Burnaby	Code of Conduct	SSA 16 4 (b) & SSR 14	26-Nov-13	The Inspectors inspection determined that the business did provide the service the client requested. No violation of the SSA occurred	31-Jan-14



Northern Civil Energy Inc	N/A	Victoria	Business employing unlicensed workers	Section 27 & 2 (a)	02-Dec-13	The allegation was deemed unfounded as the Inspector was unable to confirm that the person staying onsite was working as a civil engineer and not a security guard.	04-Dec-13
Craigslist Ad .s.22 s.22 Avenue in Coquitlam	N/A	Coquitlam	Business employing unlicensed workers	Section 27 & 2 (a)	09-Dec-13	A verbal warning was issued to the business for employing unlicensed guards.	20-Feb-14
Phoenix International protection	N/A	Surrey	Code of Conduct	SSA 16 4 (b) & SSR 14	10-Dec-13	The complainant never returned the investigators phone calls/emails there this file was considered abandon. NFAR	10-Dec-13
Ace Investigations & Security Services	N/A	Duncan	Unlicensed business	Section 11 (2)	12-Dec-13	The Inspector determined that the business is licensed therefore the the complaint is unfounded	24-Jan-14
N/A	s.22	Surrey	English fluency	Section 4	12-Dec-13	The Inspector determined that the individual could converse in English sufficiently enough to keep their security licence	18-Feb-14

Company Name	Security Guards Name	Location of Incident	Description of Complaint	Section of Act/Regulation	Date of complaint	Result of complaint	Date complaint closed
KLASSEN TECHNOLOGIES INC.	s.22	VANCOUVER	NO VALID WORKER LICENCE. NO VALID BUSINESS LICENCE. EMPLOYED/ENGAGED UNLICENSED INDIVIDUAL.	SECTION 2(a), SECTION 11(2), AND SECTION 27	2014-JAN-24	NO VIOLATION OF THE SECURITY SERVICES ACT OR REGULATIONS WERE FOUND. COMPLAINT DETERMINED TO BE UNFOUNDED. NO ACTIONS TAKEN.	2014-MAY-01
NORTHLAND SECURITY GUARD SERVICES LTD.	N/A	CHARLIE LAKE	NO VALID WORKER LICENCE. BUSINESS EMPLOYED/ENGAGED UNLICENSED INDIVIDUAL(S).	SECTION 2(a) AND SECTION 20	2014-AUG-26	NO VIOLATION OF THE SECURITY SERVICES ACT OR REGULATIONS WERE FOUND. COMPLAINT DETERMINED TO BE UNFOUNDED. NO ACTIONS TAKEN.	2014-NOV-07
WINDSOR SECURITY LIMITED	N/A	SURREY	NO VALID BUSINESS LICENCE	SECTION 11(2)	2014-APR-16	WINDSOR SECURITY OFFICIALLY BECAME THE FRASER VALLEY BRANCH OF SECURIGUARD SERVICES LTD. PRICE ALARM'S OPERATED UNLICENSED FOR ABOUT 14 DAYS. PRICE'S ALARM IS AN ISLAND COMPANY AND IS NOT UNDER OUR JURISDICTION. REFERRED TO HIGHER AUTHORITY. NO FURTHER ACTIONS TAKEN.	2014-APR-17
ALPINE LOCK & SAFE LTD.	s.22	WHISTLER	NO VALID WORKER LICENCE. BUSINESS EMPLOY OR ENGAGE UNLICENSED INDIVIDUAL. FAIL TO COMPLY WITH BUSINESS LICENCE CONDITION.	SECTION 2(a), SECTION 20, AND SECTION 16(5)(b)	2014-JUL-30	A VIOLATION TICKET WAS ISSUED TO ALPINE LOCK & SAFE LTD. AND THREE WARNING NOTICES WERE ISSUED TO THE COMPANY AND TO THE TWO EMPLOYEES s.22	2014-DEC-04
N/A	s.22	ABBOTSFORD	FAIL TO COMPLY WITH WORKER LICENCE CONDITION. CODE OF CONDUCT.	SECTION 5(4)(b) AND SSR 14	2014-JAN-22	A WARNING NOTICE WAS ISSUED TO s.22 s.22	2014-FEB-05

SOURCE SECURITY & INVESTIGATIONS INC	N/A	ABBOTSFORD	FAIL TO PRODUCE WORKER LICENCE. CODE OF CONDUCT.	SECTION 8 AND SSR 14	2014-SEP-17	INSUFFICIENT EVIDENCE PROVIDED BY COMPLAINANT TO CONDUCT AN INVESTIGATION. COULD NOT IDENTIFY THE SECURITY GUARD IN QUESTION. NO FURTHER ACTIONS COULD BE	2015-MAY-19
O.K. COMMUNICATIONS DBA SPY VS SPY	N/A	KELOWNA	CODE OF CONDUCT	SSR 14	2014-JAN-20	COMPLAINT WAS DETERMINED TO BE A CIVIL ISSUE AND IS NOT IN VIOLATION OF THE ACT OR ANY REGULATIONS. NO SOLID EVIDENCE WAS FOUND TO SUPPORT A VIOLATION OF THE CODE OF CONDUCT. COMPLAINT DETERMINED TO BE	2014-JAN-20
ARBOR INVESTIGATIONS	N/A	PORT MOODY	FAIL TO COMPLY WITH BUSINESS LICENCE CONDITION. CODE OF CONDUCT.	SECTION 16(5)(b) AND SSR 14	2014-FEB-04	NO EVIDENCE WAS FOUND TO SUPPORT THE ALLEGATIONS. COMPLAINT DETERMINED TO BE UNFOUNDED.	2014-FEB-21
CONTEMPORARY SECURITY CANADA, ULC	s.22	VANCOUVER	FAIL TO PRODUCE WORKER LICENCE. EMPLOYED/ENGAGED UNLICENSED INDIVIDUAL.	SECTION 2(a) AND SECTION 27`	2014-AUG-07	s.22 WAS HIRED AS AN EVENT WORKER, NOT AS A SECURITY GUARD. s.22 THOUGHT HE WAS HIRED AS A SECURITY GUARD AND MISUNDERSTOOD THE LICENSING PROCESS. COMPLAINT APPEARS TO BE UNFOUNDED. NO DISCIPLINARY ACTIONS TAKEN.	2014-AUG-22
INTEGRA SECURITY LIMITED	N/A	LANGLEY	UNLAWFUL USE OF VEHICLE	SECTION 10(1)	2014-JAN-22	A WARNING NOTICE WAS ISSUED TO INTEGRA SECURITY LIMITED.	2015-FEB-10
WESTCOAST K9 SECURITY	s.22	LANGLEY	CODE OF CONDUCT	SSR 14	2014-MAY-28	NO VIOLATION OF THE ACT OR ANY REGULATIONS WERE FOUND. COMPLAINT DETERMINED TO BE UNFOUNDED. THE COMPLAINANT WAS ISSUED A VIOLATION TICKET FOR VIOLATED of SECTION 9 (b) FAILURE TO REPORT CRIMINAL CHARGE LAID.	2014-JUN-09
GRAYDON GROUP MANAGEMENT INC	N/A	PRINCE GEORGE	FAIL TO COMPLY WITH WORKER LICENCE CONDITION. CODE OF CONDUCT.	SECTION 5(4)(b) AND SSR 14	2014-SEP-19	NO VIOLATION OF THE ACT OR ANY REGULATIONS WERE FOUND. BUSINESS WAS IN COMPLIANCE WITH BC SAFETY AUTHORITY. COMPLAINT DETERMINED TO BE UNFOUNDED.	2015-MAY-26

WESTERN CANADA LOCKHOUSE LTD.	s.22	KAMLOOPS	NO VALID WORKER LICENCE. BUSINESS EMPLOYED/ENGAGED UNLICENSED INDIVIDUAL(S).	SECTION 2(a) AND SECTION 20	2014-JUL-30	BUSINESS CLOSED WHEN IT EXPIRED AUGUST 2014. INVESTIGATION NO LONGER REQUIRED DUE TO BUSINESS CLOSURE IMPLICATIONS. INVESTIGATION SERVICE CANCELLED.	N/A
PRICE'S ALARM SYSTEMS	N/A	VICTORIA	NO VALID BUSINESS LICENCE	SECTION 11(2)	2014-APR-11	A WARNING NOTICE WAS ISSUED TO PRICE'S ALARM SYSTEMS.	2014-MAY-16
INTEGRITAS SECURITY GROUP INC.	N/A	RICHMOND	FAIL TO PRODUCE WORKER LICENCE. CODE OF CONDUCT.	SECTION 8 AND SSR 14	2014-MAY-28	THE COMPLAINT WAS DETERMINED TO NOT FALL UNDER THE MANDATE OF THE SECURITY SERVICES ACT FOR INVESTIGATION. NO ACTIONS TAKEN.	2014-MAY-30
UNIGUARD SECURITY SERVICES LTD.	N/A	BURNABY	FAIL TO COMPLY WITH BUSINESS LICENCE CONDITION. BUSINESS EMPLOYED/ENGAGED UNLICENSED INDIVIDUAL(S). UNLAWFUL USE OF DOGS.	SECTION 16(5)(b), SECTION 20, AND SECTION 13(1)	2014-FEB-20	BUSINESS OWNER WAS UNAWARE OF LICENSING REQUIREMENTS UNTIL INSPECTION AND HAS TAKEN THE NECESSARY STEPS TO BECOME INCOMPLIANCE OF THE SSA. A WARNING NOTICE WAS ISSUED TO UNIGUARD SECURITY SERVICES LTD.	2014-APR-17
UNIGUARD SECURITY SERVICES LTD.	N/A	BURNABY	FAIL TO COMPLY WITH BUSINESS LICENCE CONDITION. BUSINESS EMPLOYED/ENGAGED UNLICENSED INDIVIDUAL(S). UNLAWFUL USE OF DOGS.	SECTION 16(5)(b), SECTION 20, AND SECTION 13(1)	2014-APR-11	INVESTIGATION SERVICE CANCELLED. COMPLAINT RESOLVED UNDER SERVICE #: 478218.	N/A
MUSTAFA HOLDINGS LIMITED	s.22	BURNABY	NO VALID WORKER LICENCE. NO VALID BUSINESS LICENCE. BUSINESS EMPLOYED/ENGAGED UNLICENSED INDIVIDUAL(S). FAIL TO REPORT CHANGE TO DISCLOSURE.	SECTION 2(a), SECTION 11(2), SECTION 20, AND SECTION 22 (2)	2014-MAY-28	A WARNING NOTICE AND A VIOLATION TICKET WERE ISSUED TO MUSTAFA HOLDINGS LIMITED.	2014-JUL-22

SYNQ ACCESS + SECURITY TECHNOLOGY LTD.	s.22	VICTORIA	NO VALID WORKER LICENCE. BUSINESS EMPLOYED/ENGAGED UNLICENSED INDIVIDUAL(S).	SECTION 2(a) AND SECTION 20	2015-JAN-06	s.22 LEGAL NAME IS s.22 s.22 HE IS PROPERLY LICENSED UNDER THE SECURITY SERVICES ACT. NO DISCIPLINARY ACTIONS NECESSARY.	2015-FEB-16
UCIT ONLINE SECURITY INC.	s.22	BURNABY	NO VALID WORKER LICENCE. NO VALID BUSINESS LICENCE.	SECTION 2(a) AND SECTION 11(2)	2014-JUL-11	NO VIOLATION OF THE ACT OR ANY REGULATIONS WERE FOUND. COMPLAINT DETERMINED TO BE UNFOUNDED.	2015-MAR-16
NEPTUNE SECURITY SERVICES INC.	N/A	VANCOUVER	FAIL TO REPORT CHANGE IN OWNERSHIP OR MANAGEMENT.	SECTION 22(1)(b)	2014-AUG-11	A WARNING NOTICE WAS ISSUED TO NEPTUNE SECURITY SERVICES INC.	2014-AUG-19
ARC PROTECTION CORP.	N/A	DELTA	UNLAWFUL USE OF VEHICLE	SECTION 10(1)	2014-JUN-23	VEHICLES ARE NOT IN VIOLATION OF THE ACT OR ANY REGULATIONS. COMPLAINT DETERMINED TO	2014-AUG-06
LPS LOSS PREVENTION SYSTEMS INC.	N/A	COQUITLAM	NO VALID WORKER LICENCE. NO VALID BUSINESS LICENCE.	SECTION 2(a) AND SECTION 11(2)	2014-APR-08	BUSINESS OWNER WAS UNAWARE OF LICENSING REQUIREMENTS AND HAS TAKEN THE NECESSARY STEPS TO BECOME INCOMPLIANCE OF THE SSA. NO DISCIPLINARY	2014-APR-14
KEYSTROKE SECURITY SYSTEMS LTD	s.22	VICTORIA	NO VALID BUSINESS LICENCE	SECTION 11(2)	2014-MAR-24	A WARNING NOTICE WAS ISSUED TO s.22 s.22 . HE WAS UNAWARE	2014-MAY-01
N/A	s.22	FORT ST JOHN	NO VALID WORKER LICENCE	SECTION 2(a)	2014-OCT-16	OF THE LICENSING REQUIREMENTS. A WARNING NOTICE WAS ISSUED TO s.22	2014-NOV-03
N/A	s.22	NEW WESTMINSTER	CODE OF CONDUCT	SSR 14	2014-MAY-21	INSUFFICIENT EVIDENCE PROVIDED BY COMPLAINANT AND COMPLAINANT NO LONGER RESIDES IN CANADA. NO VIOLATION OF THE ACT OR ANY REGULATIONS WERE FOUND. COMPLAINT	2014-JUL-08
N/A	s.22	VICTORIA	NO VALID BUSINESS LICENCE	SECTION 11(2)	2014-MAR-06	A WARNING NOTICE WAS ISSUED TO s.22	2014-MAY-29
N/A	s.22	VICTORIA	FAIL TO COMPLY WITH WORKER LICENCE CONDITION. CODE OF CONDUCT.	SECTION 5(4)(b) AND SSR 14	2014-FEB-11	WARNING NOTICES AND VIOLATION TICKETS (VT) WERE ISSUED TO s.22 s.22	2014-MAR-21

N/A	s.22	PRINCE GEORGE	CODE OF CONDUCT	SSR 14	2014-JAN-30	NO VIOLATION OF THE ACT OR ANY REGULATIONS WERE FOUND AND THE COMPLAINT REGARDING ASAULT IS OUTSIDE THE MADATE OF SECURITY SERVICES ACT. COMPLAINT DETERMINED TO BE UNFOUNDED.	2014-FEB-05
N/A	s.22	SURREY	ENGLISH LANGUAGE PROFICIENCY	SECTION 4	2014-JUN-18	IT WAS DETERMINED THAT s.22 DOES ADEQUATLEY CONVERSE IN ENGLISH, BUT SINCE THE INSPECTOR IS NOT A TRAINED ENGLISH LANGUAGE PROFESSIONAL THIS FILE IS REFERRED TO THE DEPUTY REGISTRAR FOR DECISION AND ANY FURTHER ACTIONS DEEMED NECESSARY.	2014-JUN-27
N/A	s.22	COQUITLAM	FAIL TO COMPLY WITH WORKER LICENCE CONDITION. CODE OF CONDUCT.	SECTION 5(4)(b) AND SSR 14	2014-FEB-11	A VIOLATION TICKET WAS ISSUED TO s.22 s.22	2014-MAR-11
N/A	s.22	SURREY	CODE OF CONDUCT	SSR 14	2014-SEP-12	NO VIOLATION OF THE ACT OR ANY REGULATIONS WERE FOUND. COMPLAINT DETERMINED TO BE UNFOUNDED.	2015-DEC-09
N/A	s.22	BURNABY	ASSOCIATION WITH FRAUDULENT UNLICENSED SECURITY BUSINESS. NO VALID WORKER LICENCE.	SECTION 4 AND SECTION 2(a)	2014-JAN-15	s.22 ; WORKER LICENCE RENEWAL WAS DELAYED WHILE HIS AFFILIATION WITH s.22 WAS INVESTIGATION. IT WAS DETERMINED THAT UPON BECOMING AWARE OF THE WEB-BASED BUSINESS'S FRAUDULENT CHARGES. IT WAS DETERMINED THAT HIS WORKER LICENCE RENEWAL COULD PROCEED TO PROCESSING. NO	2014-JAN-24
BRIGHT ELECTRICAL	s.22	PORT COQUITLAM	NO VALID BUSINESS LICENCE	SECTION 11(2)	2014-JUN-09	NO VIOLATION OF THE ACT OR ANY REGULATIONS WERE FOUND. COMPLAINT DETERMINED TO BE UNFOUNDED.	2014-JUN-13
N/A	s.22	NEW WESTMINSTER	ENGLISH LANGUAGE PROFICIENCY	SECTION 4	2014-JUN-09	IT WAS DETERMINED THAT s.22 DOES ADEQUATLEY CONVERSE IN ENGLISH, BUT SINCE THE INSPECTOR IS NOT A TRAINED ENGLISH LANGUAGE PROFESSIONAL THIS FILE IS REFERRED TO THE DEPUTY REGISTRAR FOR DECISION AND	2014-AUG-13

N/A	s.22	COQUITLAM	FAIL TO COMPLY WITH WORKER LICENCE CONDITION. CODE OF CONDUCT.	SECTION 5(4)(b) AND SSR 14	2014-AUG-05	THEFT APPEARS TO HAVE TAKEN PLACE WHILE NOT ON DUTY SO VIOLATION OF THE CODE OF CONDUCT DOES NOT APPLY; HOWEVER, RISK ASSESSMENT WAS ASSIGNED TO INVESTIGATE HIS	2015-MAR-26
N/A	s.22	DELTA	FAIL TO COMPLY WITH WORKER LICENCE CONDITION. CODE OF CONDUCT.	SECTION 5(4)(b) AND SSR 14	2014-APR-08	THOUGH NO FORMAL CHARGES WERE PRESSED, THERE WAS CLEAR AND CONCRETE EVIDENCE THAT s.22 DID COMMIT THEFT WHILE ON DUTY. IT WAS RECOMMENDED THAT HIS SECURITY LICENCE ELIGIBILITY BE REVIEWED. REFERRED TO THE DEPUTY REGISTRAR FOR DECISION AND ANY	2014-APR-22
DOUGLAS JUNG BUILDING	s.22	VANCOUVER	FAIL TO COMPLY WITH WORKER LICENCE CONDITION. CODE OF CONDUCT.	SECTION 5(4)(b) AND SSR 14	2014-OCT-07	INSUFFICIENT EVIDENCE PROVIDED BY COMPLAINANT, WHO REMAINS ANONYMOUS. NO VIOLATION OF THE ACT OR ANY REGULATIONS WERE FOUND. COMPLAINT DETERMINED TO BE	2014-DEC-01
S & S CONNECTION SECURITY	s.22	SURREY	NO VALID BUSINESS LICENCE	SECTION 11(2)	2014-JUN-10	A WARNING NOTICE WAS ISSUED TO S & S CONNECTION SECURITY.	2014-AUG-21
ANONYMOUS K9 SECURITY VAN	N/A	SMITHERS	NO VALID BUSINESS LICENCE	SECTION 11(2)	2014-SEP-25	INSUFFICIENT EVIDENCE PROVIDED BY COMPLAINANT TO CONCLUDE WHETHER THE OWNER OF THE VEHICLE WAS PROVIDING ANY TYPE OF SECURITY SERVICE OR IF THEY WERE IN OPERATION IN B.C OR NOT. NO VIOLATION OF THE	2015-FEB-13
N/A	s.22	CRESTON	NO VALID BUSINESS LICENCE	SECTION 11(2)	2014-APR-09	s.22 WAS ADVISED OF THE LICENSING REQUIREMENTS. SHE STATED THAT SHE WOULD REMOVE THE WORD SECURITY FROM HER BUSINESS AND ADVERTISING. A WARNING NOTICE WAS ISSUED TO s.22	2014-APR-11
N/A	s.22	SURREY	FAIL TO COMPLY WITH WORKER LICENCE CONDITION. CODE OF CONDUCT.	SECTION 5(4)(b) AND SSR 14	2014-JUL-10	INSUFFICIENT EVIDENCE TO SUPPORT ALLEGATION OF THEFT. NO VIOLATION OF THE ACT OR ANY REGULATIONS WERE FOUND. COMPLAINT DETERMINED TO BE UNFOUNDED.	2015-JAN-12
VANCOUVER FIRE AND RADIUS SECURITY	N/A	RICHMOND	BUSINESS EMPLOYED/ENGAGED UNLICENSED INDIVIDUALS	SECTION 20	2014-JUN-18	INSUFFICIENT EVIDENCE PROVIDED BY COMPLAINANT TO CONDUCT AN INVESTIGATION. NO ACTIONS COULD BE TAKEN.	2014-JUL-02

N/A	s.22	PORT MOODY	FAIL TO COMPLY WITH WORKER LICENCE CONDITION. CODE OF CONDUCT.	SECTION 5(4)(b) AND SSR 14	2014-JAN-20	NO VIOLATION OF THE ACT OR ANY REGULATIONS WERE FOUND. COMPLAINT DETERMINED TO BE UNFOUNDED.	2014-FEB-21
ROYAL HOTEL	N/A	FERNIE	NO VALID WORKER LICENCE. EMPLOYED/ENGAGED UNLICENSED INDIVIDUALS.	SECTION 2(a) AND SECTION 27`	2014-JAN-24	COMPLAINANT WAS ADVISED THAT STAFF CHECKING IDENTIFICATION AND MAINTAINING THE ALLOWABLE AMOUNT OF PATRONS IN A LICENSED LIQUOR ESTABLISHMENT DOES NOT WARRANT A SECURITY LICENCE. NO VIOLATION OF THE ACT OR ANY REGULATIONS WERE FOUND. COMPLAINT	2014-FEB-27
NORTHERN BAR AND STAGE	N/A	FERNIE	NO VALID WORKER LICENCE. EMPLOYED/ENGAGED UNLICENSED INDIVIDUALS.	SECTION 2(a) AND SECTION 27`	2014-JAN-24	COMPLAINANT WAS ADVISED THAT STAFF CHECKING IDENTIFICATION AND MAINTAINING THE ALLOWABLE AMOUNT OF PATRONS IN A LICENSED LIQUOR ESTABLISHMENT DOES NOT WARRANT A SECURITY LICENCE. NO VIOLATION OF THE ACT OR ANY REGULATIONS WERE FOUND. COMPLAINT	2014-FEB-27
EETO AND UNTA HOLDINGS LTD.	N/A	FERNIE	NO VALID WORKER LICENCE. EMPLOYED/ENGAGED UNLICENSED INDIVIDUALS.	SECTION 2(a) AND SECTION 27`	2014-JAN-24	COMPLAINANT WAS ADVISED THAT STAFF CHECKING IDENTIFICATION AND MAINTAINING THE ALLOWABLE AMOUNT OF PATRONS IN A LICENSED LIQUOR ESTABLISHMENT DOES NOT WARRANT A SECURITY LICENCE. NO VIOLATION OF THE ACT OR ANY REGULATIONS WERE FOUND. COMPLAINT	2014-FEB-27
THE FERNIE HOTEL	N/A	FERNIE	NO VALID WORKER LICENCE. EMPLOYED/ENGAGED UNLICENSED INDIVIDUALS.	SECTION 2(a) AND SECTION 27`	2014-JAN-24	COMPLAINANT WAS ADVISED THAT STAFF CHECKING IDENTIFICATION AND MAINTAINING THE ALLOWABLE AMOUNT OF PATRONS IN A LICENSED LIQUOR ESTABLISHMENT DOES NOT WARRANT A SECURITY LICENCE. NO VIOLATION OF THE ACT OR ANY REGULATIONS WERE FOUND. COMPLAINT	2014-FEB-27
A1 TECH ELECTRICAL LTD	s.22	SURREY	NO VALID BUSINESS LICENCE	SECTION 11(2)	2014-MAR-06	A WARNING LETTER WAS SENT TO s.22 . IT WAS DETERMINED THAT s.22 DOES NOT PROVIDE SECURITY SERVICES. HE ADJUSTED HIS POTENTIALLY MISLEADING ADVERTISEMENTS TO EXCLUDE MENTION OF VIDEO CAMERAS. NO	2014-APR-04



COMARK SECURITY	N/A	PRINCE GEORGE	CODE OF CONDUCT	SECTION 34(2)(c) AND SSR 14	2014-MAR-11	INSUFFICIENT EVIDENCE TO WARRANT AN INVESTIGATION. INVESTIGATION DECLINED.	2014-MAR-11
PALADIN SECURITY	N/A	ABBOTSFORD	CODE OF CONDUCT	SECTION 34(2)(c) AND SSR 14	2014-MAR-11	INSUFFICIENT EVIDENCE TO WARRANT AN INVESTIGATION. INVESTIGATION DECLINED.	2014-MAR-11
SAVE ON FOODS	N/A	KAMLOOPS	CODE OF CONDUCT	SECTION 34(2)(c) AND SSR 14	2014-MAY-01	INSUFFICIENT EVIDENCE TO WARRANT AN INVESTIGATION. INVESTIGATION DECLINED.	2014-MAY-01
LOCKHART TACTICAL	N/A	DUNCAN	NO VALID BUSINESS LICENCE	SECTION 11(2)	2014-MAY-26	IT WAS DETERMINED THAT THIS BUSINESS DOES NOT REQUIRE SECURITY LICENSING. NO VIOLATION OF THE ACT OR ANY REGULATIONS WERE FOUND. COMPLAINT DETERMINED TO BE UNFOUNDED.	2014-MAY-26
N/A	s.22	COURTENAY	NO VALID WORKER LICENCE	SECTION 2(a) AND SECTION 34(2)(a)	2014-MAY-15	MORE THAN ONE YEAR HAD ELAPSED BETWEEN THE DATE THE COMPLAINANT KNEW OF THE FACTS ON WHICH THE COMPLAINT IS BASED AND THE DATE THE REGISTRAR RECEIVED THE COMPLAINT. INVESTIGATION DECLINED. HOWEVER, A WARNING NOTICE WAS ISSUED TO	2014-MAY-29
N/A	s.22	ABBOTSFORD	ENGLISH LANGUAGE PROFICIENCY	SECTION 4	2014-JUL-08	IT WAS DETERMINED THAT 's.22 DOES NOT ADEQUATELY CONVERSE IN ENGLISH. SECURITY WORKER LICENCE NOT TO BE APPROVED UNTIL HE HIS ENGLISH LANGUAGE	2014-OCT-10
S-PRO LOCKS	s.22	BURNABY	NO VALID WORKER LICENCE. NO VALID BUSINESS LICENCE.	SECTION 11(2) AND SECTION 2(a)	2014-JUN-10	DESPITE PREVIOUS WARNINGS ALLOW 's.22 CONTINUES TO OPERATE WITHOUT BEING PROPERLY LICENSED. PURSUING LEGAL OPTIONS	2014-NOV-20
N/A	s.22	ABBOTSFORD	ENGLISH LANGUAGE PROFICIENCY	SECTION 4	2014-JUN-23	IT SEEMED APPARANT THAT 's.22 DOES NOT ADEQUATELY CONVERSE IN ENGLISH WHEN CONTACTED OVER THE PHONE; HOWEVER, AFTER AN AN INTERVIEW WITH AN INSPECTOR IT WAS DETERMINED THAT HIS LANGUAGE CAPABILITIES	2014-JUL-30
ISOSCELES BUSINESS SYSTEMS INC.	N/A	FERNIE	NO VALID BUSINESS LICENCE	SECTION 11(2)	2014-JUL-02	ISOSCELES BUSINESS SYSTEMS INC. WAS ADVISED OF SECURITY SERVICES ACT AND LICENSING REQUIREMENTS. BUSINESS DISCONTINUED INSTALLATION SERVICES AND REMOVED REFERENCE OF CCTV FROM THEIR WEBSITE. NO	2014-OCT-08

ESM GLOBAL EMERGENCY SECURITY MANAGEMENT (BC)	N/A	COQUITLAM	NO VALID BUSINESS LICENCE	SECTION 11(2)	2014-JUL-10	IT WAS DETERMINED THAT ESM GLOBAL IS A DIVISION OF THE LICENSED BUSINESS, CKR GLOBAL. NO ACTIONS NECESSARY.	2014-JUL-14
F&M INSTALLATIONS LTD.	s.22	NANAIMO	NO VALID WORKER LICENCE. NO VALID BUSINESS LICENCE. EMPLOYED/ENGAGED UNLICENSED INDIVIDUAL.	SECTION 2(a), SECTION 11(2), AND SECTION 27	2014-JUL-24	s.22 PRIMARY JOB DESCRIPTION IS SITE LABOURER AND FIRST AID ATTENDANT. CALLING RCMP IN CASE OF PROPERTY TRESPASS IS INCIDENTAL TO HIS PRIMARY WORK AND IS THEREFORE NOT IN VIOLATION OF THE SECURITY SERVICES ACT OR REGULATIONS. NO	2015-APR-01
SONITROL OF BRITISH COLUMBIA	s.22	SURREY	NO VALID WORKER LICENCE. BUSINESS EMPLOYED/ENGAGED UNLICENSED INDIVIDUALS.	SECTION 2(a) AND SECTION 20	2014-JUL-29	VIOLATION TICKETS WERE ISSUED TO SONITROL OF BRITISH COLUMBIA AND s.22	2014-SEP-24
A CLASS ELECTRIC LTD	N/A	SURREY	NO VALID BUSINESS LICENCE	SECTION 11(2)	2014-MAR-06	A WARNING LETTER WAS SENT TO A CLASS ELECTRIC LTD. NO FURTHER ACTIONS REQUIRED.	2014-APR-04
N/A	s.22	COQUITLAM	FAIL TO COMPLY WITH WORKER LICENCE CONDITION. CODE OF CONDUCT.	SECTION 5(4)(b), SSR 14, SECTION 28, AND SECTION 4(b)	2014-AUG-21	THEFT APPEARS TO HAVE TAKEN PLACE WHILE NOT ON DUTY SO VIOLATION OF THE CODE OF CONDUCT DOES NOT APPLY; HOWEVER, RISK ASSESSMENT WAS ASSIGNED TO INVESTIGATE HIS ELIGIBILITY TO OWN A SECURITY WORKER LICENSE. HIS LICENCE WAS SUSPENDED AND A SECTION 28 HEARING WAS ARRANGED PURSUANT TO SECTION	2015-MAY-14
SHORELINE SECURITY & RESTORATION SERVICES INC.	s.22	CHASE	NO VALID WORKER LICENCE. NO VALID BUSINESS LICENCE.	SECTION 2(a) AND SECTION 11(2)	2014-SEP-17	SHORELINE SECURITY & RESTORATION SERVICES INC. WAS ADVISED THAT THEY REQUIRED LICENSING UNDER THE SECURITY SERVICES ACT AND WERE ADVISED OF THE LICENSING REQUIREMENTS. s.22 OBTAINED LICENSING AND THE BUSINESS CAME INTO COMPLIANCE WITH THE ACT. NO DISCIPLINARY ACTIONS TAKEN.	2015-JUN-17

SUPERSTORE (REAL CANADIAN)	s.22	SURREY	FAIL TO PRODUCE WORKER LICENCE. FAIL TO COMPLY WITH WORKER LICENCE CONDITION. CODE OF CONDUCT.	SECTION 8, SECTION 5(4)(b), AND SSR 14	2014-AUG-08	IT WAS DETERMINED THAT s.22 s.22 . ACTED WITHIN THE DUTIES OF HIS JOB DESCRIPTION AND DID PRODUCE HIS WORKER LICENCE TO THE COMPLAINANT. NO VIOLATION OF THE ACT OR ANY REGULATIONS WERE FOUND.	2014-SEP-05
CHEERS PUB	s.22	FORT ST JOHN	NO VALID WORKER LICENCE. EMPLOYED/ENGAGED UNLICENSED INDIVIDUAL. FAIL TO COMPLY WITH WORKER LICENCE CONDITION. CODE OF CONDUCT. WORKER FAIL TO REPORT CRIMINAL CHARGE LAID.	SECTION 2(a), SECTION 27, SECTION 5(4)(b), SSR 14, AND SECTION 9(b)	2014-JUL-28	A VIOLATION TICKET WAS ISSUED TO CHEERS PUB AND A VIOLATION TICKET WAS ISSUED TO s.22 s.22	2014-AUG-12
MARY K STEWART INVESTIGATIVE SOLUTIONS INC	s.22	SURREY	NO VALID WORKER LICENCE. NO VALID BUSINESS LICENCE.	SECTION 2(a) AND SECTION 11(2)	2014-JAN-06	A WARNING NOTICE WAS ISSUED TO s.22 s.22 . . . . . SHE AGREED TO CEASE ALL BUSINESS OPERATION UNTIL SHE IS PROPERLY LICENSED UNDER THE SECURITY SERVICES ACT. NO FURTHER	2014-JAN-15
N/A	s.22	VANCOUVER	NO VALID WORKER LICENCE. NO VALID BUSINESS LICENCE. EMPLOYED/ENGAGED UNLICENSED INDIVIDUAL. CARRY UNAUTHORIZED FIREARM.	SECTION 2(a), SECTION 11(2), SECTION 27, AND SECTION 26(1)	2014-JAN-09	POLICE OFFICERS ACTING AS SECURITY ARE NOT SUBJECT TO THE SECURITY SERVICES ACT. COMPLAINANT ADVISED OF WHERE HE/SHE CAN ADDRESS HIS/HER CONCERNS REGARDING THE ACTIONS OF OFF DUTY POLICE OFFICERS. NO DISCIPLINARY ACTIONS TAKEN.	2014-MAR-13
STRATA COUNCIL	N/A	COQUITLAM	BUSINESS EMPLOYED/ENGAGED UNLICENSED INDIVIDUALS	SECTION 20	2014-FEB-06	THE TWO PEOPLE IN QUESTION CLAIM THAT THEIR JOB DESCRIPTIONS ARE THAT OF CARE TAKERS. THEY CLAIM THAT THEIR POSITIONS ARE NOT SECURITY, THEY LOOK AFTER THE APPEARANCE OF THE INSIDE OF THE BUILDING. NO VIOLATION OF THE ACT OR ANY REGULATIONS WERE FOUND. COMPLAINT	2014-MAR-26

FUTURE SHOP CANADA	N/A	CANADA	NO VALID WORKER LICENCE. NO VALID BUSINESS LICENCE. EMPLOYED/ENGAGED UNLICENSED INDIVIDUAL.	SECTION 2(a), SECTION 11(2), AND SECTION 27	2014-AUG-08	BUSINESS OWNER WAS UNAWARE OF THE SECURITY SERVICES ACT AND LICENSING REQUIREMENTS. COMPLAINT RESOLVED THROUGH COMMUNICATION. BUSINESS BECAME LICENSED AND INTO COMPLIANCE WITH THE SSA. NO	2014-SEP-25
TRIBROS CONTRACTING INC.	N/A	SURREY	NO VALID WORKER LICENCE. NO VALID BUSINESS LICENCE.	SECTION 2(a) AND SECTION 11(2)	2014-AUG-12	A WARNING NOTICE WAS ISSUED TO TRIBROS CONTRACTING INC. BUSINESS OBTAINED LICENSING AND IS NOW IN COMPLIANCE WITH THE SECURITY SERVICES ACT. NO FURTHER ACTIONS	2014-AUG-12
BLACKGATE SECURITY	N/A	FORT ST. JOHN	NO VALID BUSINESS LICENCE	SECTION 11(2)	2014-SEP-19	NO VIOLATION OF THE ACT OR ANY REGULATIONS WERE FOUND. BUSINESS WAS IN COMPLIANCE OF THE SECURITY SERVICES ACT. COMPLAINT DETERMINED TO BE UNFOUNDED.	2015-APR-07
ADT SECURITY SERVICES CANADA, INC.	N/A	BURNABY	FAIL TO COMPLY WITH WORKER LICENCE CONDITION. CODE OF CONDUCT.	SECTION 5(4)(b) AND SSR 14	2014-SEP-18	INSUFFICIENT INFORMATION PROVIDED BY COMPLAINANT. NO EVIDENCE FOUND TO SUPPORT ALLEGATIONS. COMPLAINT DETERMINED TO BE UNFOUNDED.	2014-OCT-10
N/A	s.22	SURREY	FAIL TO COMPLY WITH WORKER LICENCE CONDITION. CODE OF CONDUCT.	SECTION 5(4)(b) AND SSR 14	2014-OCT-02	s.22 WAS NOT ENGAGED TO SECURITY WORK AND DID NOT HOLD A SECURITY LICENSE AT THE TIME OF THE INCIDENT. NO VIOLATION OF THE SECURITY SERVICES ACT OR REGULATIONS OCCURRED. COMPLAINT DETERMINED TO BE	2014-DEC-19
TRANSLINK HEAD OFFICE	s.22	BURNABY	CODE OF CONDUCT	SSR 14	2014-OCT-03	s.22 WAS EMPLOYED AS A SKYTRAIN ATTENDANT, NOT A SECURITY GUARD. NO VIOLATION OF THE ACT OR ANY REGULATIONS WERE FOUND. COMPLAINT DETERMINED TO BE	2015-AUG-13
SILVERHAWK SECURITY CORP.	UNKNOWN	ALDERGROVE	NO VALID WORKER LICENCE. BUSINESS EMPLOYED/ENGAGED UNLICENSED INDIVIDUAL.	SECTION 2(a) AND SECTION 20	2014-OCT-09	INSUFFICIENT INFORMATION PROVIDED BY COMPLAINANT. NO VIOLATION OF THE ACT OR ANY REGULATIONS WERE FOUND. COMPLAINT DETERMINED TO BE UNFOUNDED.	2014-OCT-28

MIRCOM DISTRIBUTION BC INC	N/A	MAPLE RIDGE	NO VALID WORKER LICENCE. NO VALID BUSINESS LICENCE. EMPLOYED/ENGAGED UNLICENSED INDIVIDUAL.	SECTION 2(a), SECTION 11(2), AND SECTION 27	2014-OCT-10	BUSINESS OWNER WAS UNAWARE OF THE SECURITY SERVICES ACT AND LICENSING REQUIREMENTS. AN OUTREACH EDUCATION SESSION WAS CONDUCTED. COMPLAINT RESOLVED THROUGH COMMUNICATION. BUSINESS BECAME LICENSED AND INTO COMPLIANCE WITH THE SSA.	2014-OCT-16
INTERNATIONAL CROWD MANAGEMENT INC.	N/A	VANCOUVER	CODE OF CONDUCT	SSR 14	2014-OCT-21	COMPLAINT FOUND TO BE A CRIMINAL MATTER THAT INVOLVES PARKING ATTENDANTS, NOT SECURITY GUARDS. COMPLAINT DETERMINED TO BE OUTSIDE THE JURISDICTION OF THE SECURITY SERVICES ACT TO INVESTIGATE.	2015-JAN-28
SABZI MANDI SUPERMARKET	s.22	SURREY	NO VALID WORKER LICENCE. NO VALID BUSINESS LICENCE. EMPLOYED/ENGAGED UNLICENSED INDIVIDUAL.	SECTION 2(a), SECTION 11(2), AND SECTION 27	2014-OCT-20	NO VIOLATION OF THE ACT OR ANY REGULATIONS WERE FOUND. COMPLAINT DETERMINED TO BE UNFOUNDED.	2014-DEC-18
N/A	s.22	GABRIOLA ISLAND	NO VALID WORKER LICENCE. NO VALID BUSINESS LICENCE.	SECTION 2(a) AND SECTION 11(2)	2014-OCT-21	IT WAS DETERMINED THAT s.22 COMPANY HOMECHECK DOES NOT PROVIDE SECURITY SERVICES AS DESCRIBED IN THE SECURITY SERVICES ACT. COMPLAINT DETERMINED	2015-JAN-27
ROYAL CONCIERGE SERVICES	s.22	BURNABY	NO VALID WORKER LICENCE. NO VALID BUSINESS LICENCE.	SECTION 2(a) AND SECTION 11(2)	2014-OCT-31	CONSEIGE SERVICES DO NOT NEED TO BE LICENSED. SECURITY IS INCIDENTAL TO THEIR PRIMAY WORK AND IS THEREFORE NOT IN VIOLATION OF THE SECURITY SERVICES ACT OR	2015-APR-13
ROBIN HOOD SECURITY	s.22	MERRITT	FAIL TO COMPLY WITH WORKER LICENCE CONDITION. CODE OF CONDUCT.	SECTION 5(4)(b) AND SSR 14	2014-NOV-04	A WARNING NOTICE WAS ISSUED TO s.22	2015-APR-24
N/A	s.22	WHISTLER	NO VALID BUSINESS LICENCE. FAIL TO COMPLY WITH WORKER LICENCE CONDITION. CODE OF CONDUCT.	SECTION 11(2), SECTION 5(4)(b) AND SSR 14	2014-NOV-06	A VIOLATION TICKET AND TWO WARNING NOTICES WERE ISSUED TO s.22	2014-DEC-04

N/A	s.22	VICTORIA	FAIL TO COMPLY WITH WORKER LICENCE CONDITION. CODE OF CONDUCT.	SECTION 5(4)(b) AND SSR 14	2014-NOV-07	SUFFICIENT EVIDENCE FOUND THAT s.22 USED UNNECESSARY FORCE. HIS LICENCE WAS SUSPENDED AND SENT TO RISK ASSESSMENT TO REVIEW HIS ELIGIBILITY TO HOLD A SECURITY	2015-APR-07
ITC SECURITY CONSULTANTS	N/A	KELOWNA	NO VALID BUSINESS LICENCE	SECTION 11(2)	2014-NOV-13	INVESTIGATION IS STILL ACTIVE.	N/A
OUR COMMUNITY SECURITY INC.	N/A	VANCOUVER	N/A	N/A	2015-MAR-09	COMPLAINANT'S ALLEGATIONS DO NOT FALL UNDER THE MANDATE OF THE SECURITY SERVICES ACT OR REGULATIONS TO INVESTIGATE.	2015-MAR-09
INTEGRITAS SECURITY GROUP INC.	N/A	RICHMOND	CHARTER ALLEGATIONS. CODE OF CONDUCT.	SSR 14	2014-AUG-06	COMPLAINANT'S ALLEGATIONS DO NOT FALL UNDER THE MANDATE OF THE SECURITY SERVICES ACT OR REGULATIONS TO INVESTIGATE.	2014-AUG-13
N/A	s.22	SURREY	ENGLISH LANGUAGE PROFICIENCY	SECTION 4	2014-NOV-25	s.22 . FAILED TO PARTICIPATE IN ENGLISH LANGUAGE PROFICIENCY ASSESSMENT. HE IS NOT ELLIGIBLE FOR LICENSING UNTIL HE HAS COMPLETED THE LANGUAGE ASSESSMENT. APPLICATION HAS BEEN ABANDONED DUE TO NOT BEING ABLE TO REACH	2015-FEB-19
N/A	s.22	VICTORIA	NO VALID WORKER LICENCE.	SECTION 2(a)	2014-NOV-28	ADMINISTRATIVE ERROR IN PAPERWORK WHEN BUSINESS LICENCE WAS RENEWED. COMPLAINT RESOLVED THROUGH EDUCATION. NO DESCIPANARY ACTIONS DEEMED	2015-MAR-06
EX SERVICEMEN SECURITY SERVICE LTD	N/A	SURREY	CODE OF CONDUCT	SSR 14	2014-NOV-14	INVESTIGATION SERVICE CANCELLED AS PER THE REQUEST OF THE COMPLAINANT.	2015-MAR-23
BEEHIVE SECURITY	s.22	BURNABY	NO VALID WORKER LICENCE. NO VALID BUSINESS LICENCE.	SECTION 2(a) AND SECTION 11(2)	2014-NOV-20	s.22 WORKED FOR BEEHIVE SECURITY ON A VOLUNTEER BASIS. HE WAS ADVISED THAT IF HE DID APPLY FOR A SECURITY WORKER LICENCE THAN HE SHOULD BE EXPECTED TO BE IN COMPLIANCE WITH THE SECURTIY SERVICES ACT AT ALL TIMES. MORE THAN ONE YEAR HAD ELAPSED BETWEEN THE DATE THE COMPLAINANT KNEW OF THE FACTS ON WHICH THE COMPLAINT IS BASED AND THE	2014-NOV-27

FAST LOCKSMITH 24/7	N/A	VANCOUVER	NO VALID WORKER LICENCE. NO VALID BUSINESS LICENCE. EMPLOYED/ENGAGED UNLICENSED INDIVIDUAL.	SECTION 2(a), SECTION 11(2), AND SECTION 27	2014-NOV-27	FAST LOCKSMITH 24/7 WAS DETERMINED TO BE UNLICENSED BUT THERE WAS NOT ENOUGH EVIDENCE TO PROCEED WITH ENFORCEMENT ACTION AT THE TIME.	2015-MAR-25
N/A	s.22	BURNABY	CODE OF CONDUCT	SSR 14	2014-DEC-09	COMPLAINT WAS DETERMINED TO BE A CONTRACTUAL/CIVIL MATTER AND IS OUTSIDE THE MANDATE OF THE SECURITY SERVICES ACT TO INVESTIGATE. IN ADDITION, MORE THAN ONE YEAR HAD ELAPSED BETWEEN THE DATE THE COMPLAINANT KNEW OF THE FACTS ON WHICH THE COMPLAINT IS BASED AND THE DATE THE	2015-MAY-29
ESSENTIAL PROTECTIVE SERVICES CORPORATION	N/A	PORT COQUITLAM	N/A	N/A	2015-MAR-09	COMPLAINANT'S ALLEGATIONS DO NOT FALL UNDER THE MANDATE OF THE SECURITY SERVICES ACT OR REGULATIONS TO INVESTIGATE.	2015-MAR-09
KONCEPT NIGHTCLUB	N/A	NANAIMO	NO VALID WORKER LICENCE. EMPLOYED/ENGAGED UNLICENSED INDIVIDUAL.	SECTION 2(a) AND SECTION 27	2014-DEC-17	NO VIOLATIONS TO THE SECURITY SERVICES ACT OR REGULATIONS FOUND. COMPLAINT DETERMINED TO BE UNFOUNDED.	2015-MAR-04
N/A	s.22	BURNABY	FAIL TO COMPLY WITH WORKER LICENCE CONDITION. CODE OF CONDUCT.	SECTION 5(4)(b) AND SSR 14	2014-DEC-18	IT WAS DETERMINED THAT s.22 ACTED WITHIN THE DUTIES OF HIS JOB DESCRIPTION. NO VIOLATIONS TO THE SECURITY SERVICES ACT OR REGULATIONS FOUND. NO DISCIPLINARY	2015-MAR-31
FAST LOCKSMITH 24/7	s.22	VANCOUVER	NO VALID WORKER LICENCE. BUSINESS EMPLOYED/ENGAGED UNLICENSED INDIVIDUAL.	SECTION 2(a) AND SECTION 20	2014-DEC-18	INSUFFICIENT EVIDENCE TO TAKE ENFORCEMENT ACTION WITH THE BUSINESS. THIS FILE IS REFERRED TO REGISTRAR FOR DECISION AND ANY FURTHER ACTIONS DEEMED NECESSARY. s.22	2015-MAR-10
PRP RENOVATIONS & FURNITURE INC	N/A	NEW WESTMINSTER	NO VALID BUSINESS LICENCE	SECTION 11(2)	2014-JUN-13	PRP RENOVATIONS & FURNITURE INC WAS DETERMINED TO NOT BE PROVIDING SECURITY ALARM INSTALLATION. THEY ADJUSTED THEIR ADVERTISEMENTS TO REFLECT THIS IN A TIMELY MANNER. NO	2014-DEC-29

STRATATECH CONSULTING LTD.	N/A	CHILLIWACK	NO VALID WORKER LICENCE. NO VALID BUSINESS LICENCE. EMPLOYED/ENGAGED UNLICENSED INDIVIDUAL.	SECTION 2(a), SECTION 11(2), AND SECTION 27	2014-DEC-29	INSUFFICIENT INFORMATION PROVIDED BY COMPLAINANT. NO VIOLATION OF THE ACT OR ANY REGULATIONS WERE FOUND. COMPLAINT DETERMINED TO BE UNFOUNDED.	2015-MAR-18
CHUBB EDWARDS	s.22	RICHMOND	NO VALID WORKER LICENCE. BUSINESS EMPLOYED/ENGAGED UNLICENSED INDIVIDUAL.	SECTION 2(a) AND SECTION 20	2014-DEC-30	CHUBB EDWARDS AND s.22 BOTH WERE BOTH ISSUED WARNING NOTICES.	2015-FEB-18
ARBUTUS HOME WATCH	N/A	NANOOSE	NO VALID BUSINESS LICENCE	SECTION 11(2)	2015-JAN-07	SECURITY IS INCIDENTAL TO THEIR PRIMAY WORK AND IS THEREFORE NOT IN VIOLATION OF THE SECURITY SERVICES ACT OR REGULATIONS. NO DESCIPLANARY ACTIONS TAKEN.	2015-APR-09
N/A	s.22	PRINCE GEORGE	NO VALID WORKER LICENCE. UNLAWFUL USE OF DOGS.	SECTION 2(a) AND SECTION 13(1)	2015-JAN-08	MORE THAN ONE YEAR HAD ELAPSED BETWEEN THE DATE THE COMPLAINANT KNEW OF THE FACTS ON WHICH THE COMPLAINT IS BASED AND THE DATE THE REGISTRAR RECEIVED THE COMPLAINT. s.22 WAS ADVISED TO BECOME FULLY LICENSED BEFORE HE WORKS AS A SECURITY WORKER IN THE FUTURE. NO	2015-MAY-29
N/A	s.22	RICHMOND	NO VALID WORKER LICENCE	SECTION 2(a)	2015-MAR-09	NO VIOLATION OF THE ACT OR ANY REGULATIONS WERE FOUND. COMPLAINT DETERMINED TO BE UNFOUNDED.	2015-MAR-09
INTERCON SECURITY, TOTAL SECURITY MANAGEMENT	N/A	BURNABY	FAIL TO COMPLY WITH WORKER LICENCE CONDITION. CODE OF CONDUCT.	SECTION 5(4)(b) AND SSR 14	2015-JAN-12	COMPLAINT DETERMINED TO BE A HEALTH MATTER. NO VIOLATION OF THE ACT OR ANY REGULATIONS WERE FOUND. COMPLAINT DETERMINED TO BE UNFOUNDED.	2015-FEB-25
N/A	VIVINT CANADA, INC.	LANGLEY	CODE OF CONDUCT	SSR 14	2015-MAR-09	COMPLAINT DETERMINED TO BE A CONTRACTUAL MATTER AND IS NOT UNDER THE MANDATE OF THE SECURITY SERVICES ACT TO INVESTIGATE.	2015-MAR-09
	s.22	Surrey	English fluency	Section 4	14-Jul-14	SPD Inspector determined that the employee should submit proof of English fluency before being issued a new security worker licence	01-Sep-15



Company Name	Security Guards Name	Location of Incident	Description of complaint	Section of Act/Regulation	Date of complaint	Result of complaint	Date complaint closed
N/A	s.22	Surrey	English fluency	Section 4	07-Jan-15	The Inspector determined that the employee needs to submit proof of English fluency before receiving a new licence	13-Feb-15
R & G Hospitality Ltd	N/A	Parksville	Business employing unlicensed guards	Section 27 & 2 (a)	20-Jan-15	The Inspector determined that the all the employees working as security guards had valid licenses	20-Feb-15
Triple Crown K9 Security Services	s.22	Abbotsford	Business employing unlicensed guards	Section 20 & 2 (a)	21-Jan-15	The Inspector determined that the all the employees working as security guards had valid licenses	23-Feb-15
N/A	s.22	Mission	Code of conduct	SSA 5 4 (b) & SSR 14	22-Jan-15	The Inspector determined that the code of conduct does not apply as the guard was not on duty at the time the of incident.	10-Apr-15
N/A	s.22	Delta	Unlicensed guard	Section 2 (a)	22-Jan-15	The Inspector determined that the guard was licensed at the time of the incident.	19-Feb-15
Action One Security Ltd	N/A	Chilliwack	Unlicensed business	Section 11 (2)	05-Feb-15	The Inspector issued VT for no valid licence	31-Mar-15

Vance Fire Protection Ltd.	N/A	Port Coquitlam	Unlicensed business	Section 11 (2)	10-Feb-15	The Inspector determined that the business was licensed at the time of the incident	10-Mar-15
N/A	s.22	Richmond	Code of conduct	SSA 5 4 (b) & SSR 14	10-Feb-12	The Inspector determined that there no not enough evidence to determine that a violation against the SSA had occurred	08-May-15
N/A	s.22	Langley	Unlicensed worker	Section 11 (2)	06-Feb-15	A warning notice was issued to the worker for not having a valid licence.	10-Feb-15
N/A	s.22	Vancouver	Code of conduct	SSA 5 4 (b) & SSR 14	02-Mar-15	The Inspector determined that there was not enough evidence to conclude that a violation against the SSA had occurred	21-May-15
N/A	s.22	Surrey	English fluency	Section 4	10-Mar-15	The Inspector was unable to get a hold of the licensee to conduct and interview.	26-May-15
N/A	s.22	Surrey	Code of conduct	SSA 5 4 (b) & SSR 14	18-Mar-15	The Registrar refused to investigation this complaint as the SSA does not have jurisdiction to look into work safe issues	15-Apr-15

Bullet Security	N/A	N/A	Code of conduct	SSA 5 4 (b) & SSR 14	18-Mar-15	The Registrar refused to investigate this complaint as the complainant wished to remain anonymous and that is not possible	18-Mar-15
N/A	s.22	Surrey	English fluency	Section 4	26-Mar-15	The Inspector determined that the licensee could communicate in English well enough to have a security licence	03-Oct-15
N/A	s.22	Surrey	English fluency	Section 4	26-Mar-15	The Inspector recommended that the file should be assigned to Risk Assessment to determine licence eligibility	10-Aug-15
N/A	s.22	Penticton	Unlicensed business	Section 11 (2)	26-Mar-15	The Inspector conducted a business inspection and determined that the work being done by the business was not violating the SSA	20-Aug-15
Concord Security Corp.	s.22	Burnaby	Use of force	Section 8 and Sosa 5 4 (b) SSR 14	25-Mar-15	The Inspectors determined that the actions taken by the guard did not violate the SSA/SSR	06-Jun-15

Costco Wholesale Canada	s.22	Vancouver	Use of force	Section 8 and Sosa 5 4 (b) SSR 14	25-Mar-15	The Inspectors determined that the actions taken by the guard did not violate the SSA/SSR	18-Aug-15
New Right Way	s.22	Coquitlam	Unlicensed business	Section 11 (2)	11-Apr-15	As a result of the an inspection a violation ticket was issued for no valid business licence	04-Aug-15
Best Buy	N/A	Burnaby	Business employing unlicensed guards	Section 27 & 2 (a)	24-Apr-15	The Inspector conducted a business inspection and determined that the business is in the middle of hiring and licensing staff for a knew service they are going to offer to their customers. No non-compliance issues were noted at the time of the inspection	28-Apr-15
Kinetic Security	s.22	Vancouver	Business employing unlicensed guards	Section 27 & 2 (a)	08-Apr-15	Manager of the C & E decided to refuse to investigation this issue as the guard was not on duty at the time of the incident, therefore no violation against the SSA occurred.	24-Apr-15

Allegiance 1 Security Services	N/A	Chilliwack	Unlicensed business	Section 20 & 2 (a)	13-Apr-15	The Inspector issued a verbal warning to the business for operating without a valid business licence.	13-Apr-15
First Group Services Ltd	N/A	Abbotsford	Failure to notify clients of change of service agreement	Section 24	05-May-15	The Inspector determined that the business never changed their third party monitoring contractor, therefore no violation against the SSA occurred.	27-May-15
Polo Security Services	N/A	Vancouver	Code of conduct	SSA 16 4 (b) SSR 14	30-Apr-15	SPD refused to investigate this issue as the SSA does not have the authority to investigate criminal matters	03-Jun-15
Kliptel Communications	N/A	Nanaimo	Unlicensed business	Section 11 (2)	13-Apr-15	SPD Inspector was unable to get a hold of the complainant, therefore the complaint was deemed abandon.	28-May-15
Rogers Arena	N/A	Vancouver	Code of conduct	SSA 5 4 (b) & SSR 14	05-May-15	The Inspector determined that there was insufficient evidence to conclude that a violation against the SSA occurred.	07-Dec-15

Safe Home Security Ltd	N/A	Surrey	Unlicensed business	Section 11 (2)	13-May-15	SPD Inspector issued a violation ticket to the business for having an unlicensed business	10-Sep-15
Griffin Investigations & Security Services Ltd	N/A	Chilliwack	Code of conduct	Section 5 4 (b) SSR 14	13-May-15	SPD Inspector determined that the evidence gathered did not support the allegation, therefore no enforcement action was taken.	27-May-15
N/A	s.22	Surrey	Code of conduct	Section 5 4 (b) SSR 14	19-May-15	SPD Inspector issued a formal written warning notice to the employee to ensure he was acting appropriately while working as a security guard	19-May-15
Camacc Systems Inc	N/A	Saanichton	Business employing unlicensed guards	Section 20 & 2 (a)	15-May-15	SPD Manager refused to investigate this issue as the complainant didn't provide the required details necessary to initiate an investigation and all employees have valid worker licenses	19-May-15

N/A	s.22	Delta	Code of conduct	SSA 5 4 (b) & SSR 14	20-May-15	SPD Inspector determined that the actions of the guards were wrong and recommended a license suspension. The registrar upheld this decision	19-Aug-15
N/A	s.22	Surrey	English fluency	Section 4	29-May-15	SPD Inspector determined that the employee can sufficiently converse in English	19-Oct-15
N/A	s.22	Langley	English fluency	Section 4	05-Jun-15	SPD Inspector determined that the employee can sufficiently converse in English	28-Jul-15
N/A	s.22	Delta	English fluency	Section 4	12-Jun-15	SPD Inspector determined that the employee can sufficiently converse in English	29-Jul-15
N/A	s.22	Victoria	Code of conduct	SSA 5 4 (b) & SSR 14	06-Jun-15	In progress	N/A
Vernon Alarms Ltd DBA: Ok Vacuums and Alarms	N/A	Kelowna	Business employing unlicensed guards	Section 20 & 2 (a)	13-Apr-15	The Inspector determined that the allegation against the company to be invalid as all employees working in security is properly licensed	22-Jun-15

Vancouver Public Library	N/A	Vancouver	Business employing unlicensed guards	Section 27 & 2 (a)	22-Jun-15	The Inspector determined that the employee of the business was acting within the standards set out in the SSA code of conduct for security professionals	10-Jul-15
N/A	s.22	Vancouver	Code of conduct	SSA 5 4 (b) & SSR 14	30-Jun-15	After receiving an anonymous complaint the file was referred to Risk Assessment for a licensing eligibility review	14-Dec-15
N/A		Surrey	Code of conduct	SSA 5 4 (b) & SSR 14	13-Apr-15	After reviewing the complaint the Manager of C & E determined that the complaint would not be investigated based on section 34 € of the SSA	04-May-15
Selkirk Security	N/A	Trail	Code of conduct	SSA 16 4 (b) SSR 14	23-Jun-15	In progress	
Chahko Mika Mall Security	N/A	Nelson	Business employing unlicensed guards	Section 27 & 2 (a)	06-Jun-15	SPD Inspector determined that the allegations were unfounded as there are licensed security working at the mall	15-Sep-15



The Bay Centre	The Bay Centre	Victoria	Business employing unlicensed guards	Section 27 & 2 (a)	02-Jul-15	SPD Inspector determined that the allegations were unfounded as there are licensed security working at the mall	20-Nov-15
ARC Protection Corporation	N/A	Delta	Unlawful use of vehicle	Section 10	10-Jun-15	SPD refused to investigate this complaint as the company is not violating the SSA/SSR with their vehicles	13-Jun-15
G'alexcee Safety Service Inc	N/A	Prince Rupert	Unlicensed business	Section 11 (2)	17-Jun-15	SPD Inspector educated the business owner on the licensing requirements under the SSA and issued a verbal warning for no valid business licence	19-Aug-15
NexGen Event Security	N/A	Courtenay	Unlicensed business	Section 11 (2)	23-Jul-15	SPD Inspector determined that the business was licensed and NFAR	17-Aug-15
The Fort Nelson Hotel	N/A	Fort Nelson	Business employing unlicensed guards	Section 27 & 2 (a)	22-Jul-15	SPD Inspector explained the SSA policy 3.7.6 on door persons. NFRA	24-Feb-16
Mr. Locksmith	s.22	Surrey	Unlicensed worker	Section 2 (a)	26-Aug-15	A warning notice was issued to the worker for not having a valid licence.	02-Sep-15
N/A	s.22	Williams Lake	Code of conduct	SSA 5 4 (b) & SSR 14	09-Sep-15	In progress	

ADT	N/A	Kelowna	Code of conduct	SSA 16 4 (b) SSR 14	09-Jul-15	This complaint as per section 34 (a) which states over a year has elapsed since the alleged incident, therefore SPD does not have jurisdiction to look into the issued	29-Jul-15
N/A	s.22	Surrey	Code of conduct	SSA 5 4 (b) & SSR 14	16-Jul-15	A warning notice was issued to the worker under SSA 5 4 (b) SSR 14 (c).	27-Jul-15
Prices Lock and Safe	N/A	Courtenay	Code of conduct	SSA 16 4 (b) SSR 14	07-Aug-15	SPD refused to investigate this issue as per section 34 2 (b)	19-Aug-15
N/A	s.22	Surrey	English fluency	Section 4	19-Aug-15	SPD Inspector determined that the employee should submit proof of English fluency before being issued a new security worker licence	29-Sep-15
N/A	s.22	Surrey	English fluency	Section 4	19-Aug-15	In progress	
N/A	s.22	Abbotsford	English fluency	Section 4	19-Aug-15	SPD Inspector determined that the employee should submit proof of English fluency before being issued a new security worker licence	01-Sep-15

N/A	s.22	Mission	Code of conduct	SSA 5 4 (b) & SSR 14	01-Sep-15	SPD reviewed the complaint and determined that a letter to the industry would not be sent out as that is not the intended purpose of the Act	11-Sep-15
Wolfe Security	N/A	Coquitlam	Unlicensed business	Section 11 (2)	03-Sep-15	SPD Inspector determined that the business was not yet performing any security duties as the company is in the initial start up phase.	11-Sep-15
N/A	s.22	Kamloops	Unlicensed worker	Section 2 (a)	03-Sep-15	In progress	
N/A	s.22	Surrey	Unlicensed worker	Section 2 (a)	10-Sep-15	SPD Inspector determined that the work being performed by the individual does not fall under the SSA. Therefore SPD has no jurisdiction to investigate this issue	24-Feb-16
N/A	s.22	Surrey	Unlicensed worker	Section 2 (a)	10-Sep-15	In progress	
N/A	s.22	Quesnel	Code of conduct	SSA 5 4 (b) & SSR 14	04-Dec-15	SPD Inspector determined that there was insufficient evidence to conclude that a violation against the SSA/R occurred	10-Dec-15

Westridge Security Ltd	N/A	Maple Ridge	Code of conduct	SSA 5 4 (b) & SSR 14	14-Dec-15	SPD Inspector determined that the was insufficient evidence to conclude that a violation against the SSA/R occurred	18-Dec-15
Brisson Security	N/A	Abbotsford	Code of conduct	SSA 5 4 (b) & SSR 14	14-Dec-15	SPD Inspector determined that the was insufficient evidence to conclude that a violation against the SSA/R occurred	04-Feb-16
Source Security	s.22	Duncan	Code of conduct	SSA 5 4 (b) & SSR 14	14-Dec-15	SPD Inspector determined that the was insufficient evidence to conclude that a violation against the SSA/R occurred	29-Mar-16
Pacific National Exhibition	N/A	Vancouver	Code of conduct	SSA 5 4 (b) & SSR 14	14-Dec-15	In progress	
Target Security	N/A	Port Coquitlam	Unlicensed business	Section 20 & 2 (a)	20-Oct-15	SPD Inspector determined that the business was not providing security to the public.	25-Nov-15
Essential Protective Services	N/A	Port Moody	Code of conduct	SSA 16 4 (b) SSR 14	07-Dec-15	SPD refused to investigate this issue as it has no jurisdiction to look into civil matters	07-Jan-16

N/A	s.22	Surrey	Code of conduct	SSA 5 4 (b) & SSR 14	22-Dec-15	SPD refused to investigate this issue as it has no jurisdiction to look into criminal matters	07-Jan-16
Alarmforce Industries	N/A	Lower Mainland	Business employing unlicensed guards	Section 20 & 2 (a)	06-Nov-15	The SPD Inspector's business inspection found all the employees to be properly licensed	22-Jan-16