

The number of complaints filed against Image Engine Design Inc, the nature of the complaints, whether employment standards investigated or not, and how these complaints were resolved. (Date Range for Record Search: From 01/01/2006 To 11/29/2016):

Number of complaints: 2

Nature of complaints:

1. Allegations related to vacation pay, overtime wages, statutory holiday pay
2. Allegations related to overtime wages

Whether ESB investigated or not: all complaints received in ESB are dealt with, although not all are investigated (some are resolved through education, some through mediation, some through investigation and some through a hearing)

How complaint was resolved:

1. Resolved through mediation; a settlement agreement was signed by the parties, with a without prejudice payment made to the complainant by the employer
2. Resolved at the education stage; the complaint was withdrawn by the complainant

Source: Employment Standards Branch, December 1, 2016