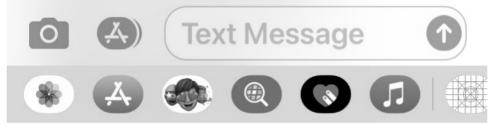
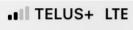


Text Message Tue, Sep 8, 11:02 AM

TELUS Message:
Recently, your preauthorized payment option was deactivated, due to a technical issue within our customer service systems. Please take immediate action, if you have not already done so, to reinstate your pre-authorised payments. To manage these payments,











systems. Please take immediate action, if you have not already done so, to reinstate your pre-authorised payments. To manage these payments, please log into your account via the MyTELUS app or visit telus.com/selfserve.

We apologize for any inconvenience this may have caused and appreciate your patience





**Text Message** 







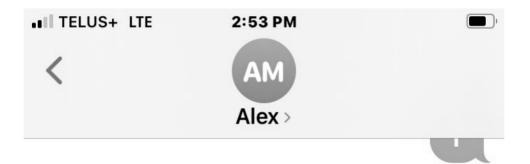




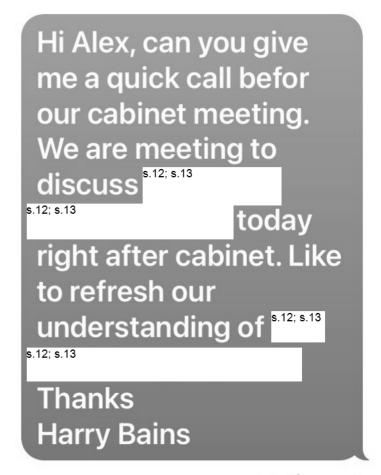




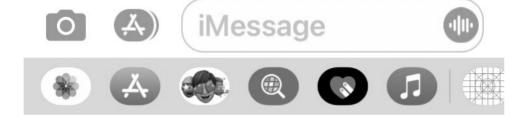


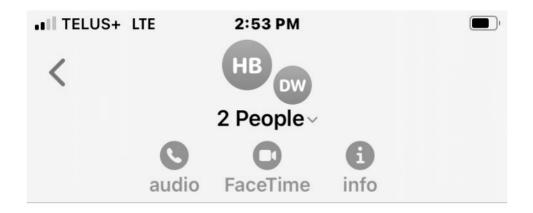


## Wed, Sep 9, 8:19 AM

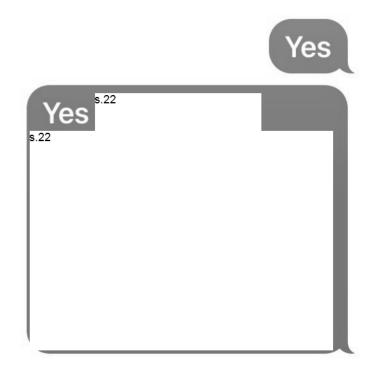


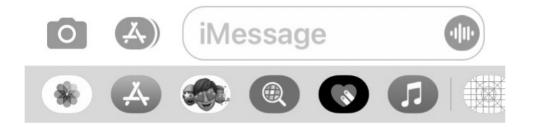
## **Delivered**





iMessage Wed, Sep 9, 10:52 AM





Sent from my iPhone