

Morita, Kelly CITZ:EX

From: XT:Goldvine, Sara GCPE:IN
Sent: June 25, 2021 4:24 PM
To: Harder, Derrick AG:EX; LynesFord, Adam AG:EX; Dowler, Thea AG:EX
Cc: XT:HLTH Ramsay, Shayne; Cooke, Angela AG:EX; May, Cheryl OHCS:EX
Subject: FYI: Interior Region heat response
Attachments: Interior Region Heat Response.xlsx

[EXTERNAL] This email came from an external source. Only open attachments or links that you are expecting from a known sender.

Hi Derrick, Adam, and Thea,

Please find attached a document summarizing the housing outreach and services in the Interior region in response to the extreme heat. Note that this is an internal staff working document – it may contain typos etc, and the information should be considered fluid as the response will evolve based on the needs in the community.

Across the province, BC Housing is working with our partners to keep our clients safe. Particularly in the Interior, as temperatures increase we know that tenants and people experiencing homelessness may be at risk for heat- and wildfire smoke-related illnesses. These risks are also exacerbated by the pandemic. In addition to the direct conversations our teams are having with providers, we have [a dedicated webpage](#) with resources such as posters, guidelines, and links.

If you have any questions about the attached, just let me know.

Stay cool

Sara



Sara Goldvine | Vice President, Communications (she/her)
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Acknowledging and offering gratitude to the xʷməθkʷəy̓əm (Musqueam), Skwxwú7mesh (Squamish), and səliilwətaʔ (Tsleil-Waututh), on whose traditional lands I live and work.

Interior Region Heat Response 2021

Community	Organization	Action	
Castlegar			
	N/A	Outreach stocked and supplying water.	
Cranbrook			
	Travel Lodge Temp Housing	<ul style="list-style-type: none"> •If clients are feeling the heat (or experiencing other extreme weather) they are welcome to come back to rooms and can have all day stay . As a guideline this would be when temperature is over 25 or humidity is high. Residents do not need to pack around belongings all day...they know can come change clothing part way through day if they like or drop off belongings. •Gatorade, water and juice are given to residents as they leave the facility or upon request. •Snacks and fruit are available if residents lose appetite for meals due to heat – staff will make a peanut butter sandwich for residents if that is more appealing than a hot meal. Dinner is between 5 and 7 but staff will still warm up leftovers or snacks when it cools off later in the evening as well. •Sunscreen is available and provided in a small disposable cup. •Most residents have hats, but donated hats can be made available as needed. •Rooms are air conditioned and cool showers and baths can also be used to cool off. •Staff are aware of signs of heatstroke, so that they can make residents aware if necessary, or seek medical assistance. The intent is to prevent this outcome with our plan. •Residents are reminded or encouraged to hydrate, wear a hat, use sunscreen and stay in the shade. (Seek, Slip, slap, slop message promoted with attached poster) 	
Kamloops			
	Municipality	Concourse at Sandman Centre open as cooling station and water distribution site.	
		Fire and Rescue looking to set up 2 x misting stations.	
	Canadian Mental Health Association	Activation of Memorial Arena as a cooling station. Clients can use space 24/7, provided with meals, access to hygiene supplies and facilities. . Relaxation of shelter curfews and ability to activate extra cooling stations across CMHA sites	
	Mustard Seed	Distributing water donations. Rotating clients through air conditioned day room.	
	Interior Community Services	Outreach distributing water, gatorade.. looking to expand outreach office hours.	
	ASK Wellness	Cooling area at 433 opened up. There is a tent and misting station at the Loop.	
	Elizabeth Fry Society	Can assist with supplements for utility bills associated with A/C costs.	
Kelowna			
	Municipality/Bylaw	The City will issue a news release on their extreme weather response plan at 2pm today.	
		They will allow people to stay in the shade	
		Coordinated Outreach Group coordinating efforts to distribute water/sunscreen/hats etc.. IH/Harm Reduction outreach teams providing water/freezies/gatorade/snacks.	
		Working on trying to set up a cooling station but haven't yet	
	Canadian Mental Health Association	send out water to all organizations so there is lots for people to access. outreach have sunscreen, hats etc	

	Kelowna Unitarians	Cooling Station possible at Bertram and Costan Can open 2pm-6pm weekend / 10pm-6pm weekday... need to determine number of clients that can accommodate. Also outdoor space available (likely set up area for KGM outreach van)	
	Anglican Diocese	St.Aidan's Rutland cooling station (large A/C space) likely to be staffed with KFS worker and volunteers. Bathrooms available at nearby municipal facilities.	
		St.Michael's Cathedral on Richter cooling station (12pm-6pm tentative) - volunteers available. Sanctuary and hall may accommodate 50+ (depending on COVID protocols).	
		As per IH: pandemic plan should be in place for any space opened for cooling. (screening, signage, spacing, recommended masking, ventilation, fan placement)	
		IH available for consultation.	
	Kelowna Gospel Mission	Staff available for cooling station support.	
		Can set up tent and misting if a space can be found to accommodate vehicle, power water/hookups. 2 sites identified (People's Connect and Metro) for use with city support.	
		Street level community has experienced acrimonious encounters with private security in attempting to access waterfront/lake. City will address.	
		CMHA/KFS to maintain outreach into areas with less infrastructure (i.e., Rutland).	
	Interior Health	Virginie F. is health coordinator on call this weekend. On call for cases of emergency only Saturday 26 and Sunday 27, 16:00 to 23:00	
Merritt			
	ASK Wellness	<u>Juniper House</u> : Signage posted at entrance re: how to stay cool and safe for participants. Distributing cold drinks and Freezies. Facility is air-conditioned. <u>Broader community</u> : distribution of cold water bottles and Freezies and awareness of anyone seeking shelter on grounds in order to offer supports as needed. Main office has A/C is available as cool down area.	
	Nicola Valley Shelter and Support Society		
Nelson			
	Nelson Cares	HUB is open 1-5pm, they will also use the shelter and hotel site as needed (in COVID safe ways). People use the lake as cooling. Have prepared an evacuation tip sheet in case there are fires in immediate region.	
Penticton			
	Penticton And District Society for Community Living	Shelter locations distributing water. Portable A/C units being deployed to housing without A/C. Victory has requested use of extra Covid beds permission from Health authority as disrection - fire safety measures are covered as per fire regulations . they will also extend their hygiene centre services to daily for 3 hours every afternoon to provide relief. They also have extra water and towels in freezer to distribute	
	ASK Wellness	Distributing water, posting signage re: where to "Cool off in Penticton".	
	Southern Okanagan Similkameen Brain Injury Society	Staff to stocking up on bottled water, gatorade, sun screen, hats, hand towels that we can soak in water and put in the freezer for for distribution around town to people experiencing homelessness. Posters being distributed to all sites warning residents of the heat emergency with advice on what symptoms to watch for. Altering staff hours to reduce work during hottest times of day.	

Salmon Arm			
	The Salvation Army Shuswap	Shelter location distributing water.	
	Canadian Mental Health Association Shuswap/Revelstoke	<ul style="list-style-type: none"> •Notice sent to all tenants about the upcoming heat wave encouraging them to take precautions, know the symptoms of heat stroke and to report any issues to us / seek medical attention if needed. •Directly connecting with extremely vulnerable tenants to ensure they are well supported through this event. We may need to get the maintenance team member doing sanitization runs to occasionally knock at their door and ask them how they are holding up or calling and doing a check in that way. Start thinking about your buildings and put a plan in place. <p>As half of our buildings lack A/C, maintenance staff on sanitizing runs will need to report on the internal temperatures of the building, be available to assist tenants and possibly check in on elderly and vulnerable tenants. If the internal temperature of a building is too high - please inform the Coordinator and we will contact tenants to see how we can assist.</p>	
Trail			
	Career Development Services	Handing out buckets of water in the back alley and doing checks at the camp. Giving out sunscreen and encouraging those not accessing shelter to come in out of the sun and have cool showers. Looking at installing an outside tap so people can fill water bottles and/or just dunk their heads. Once installed, will also hose the alley to cool it down. Purchased large water bottles, handing out and are refilling as needed. Not denying entry to anyone with previous loss of services, as long as they can behave in a respectful manner.	
Vernon			
	Turning Points	<ul style="list-style-type: none"> •Distributing bottled water at our shelter, motel programs and outreach program site •We are distributing sunscreen •Posted signs/symptoms of heat related illness at all of our sites and have made staff aware of these. •We have opened up the shower program to every afternoon now at the old Gateway building site. •Also in the afternoon times, we will open the basement of the Gateway Community Services Building for people to come in and cool down, will also distribute water during this time. The courtyard will be open during this time for overflow- people can get water, sit in the shade, and we will have the 'Mister' (sprinkler) on •We have reached out to the media appealing for water and Gatorade type drinks. Articles in the morning star, castanet, infonews this morning and we are getting inundated with donations of both type of drinks. •Morning & evening outreach on Friday- distributing water, lunch and HR supplies. Also will be distributing pamphlets that let people know where they can get water/food from other services including where there are public water fountains and taps. •Coordinated with community outreach partners to ensure people are provided water and food over the weekend. In collaboration with the City Social Planner- the library will be open both Saturday and Sunday for people to come in and cool down 	
West Kelowna			
	Canadian Mental Health Association	made sure they shared water with outreach so they have lots	
	Turning Points	checked in with outreach and they have all they need	
Williams Lake			

	Cariboo Firendship Society	Keeping shelter open and allowing people to come in to cool off. Outreach is checking on people and handing out water	
100 Mile			
Grand Forks			
	Boundary Family Services	Purchasing A/C units for shelter to be operational within 24hrs. Outreach providing extra water to campers.	
Revelstoke			
	Canadian Mental Health Association Shuswap/Revelstoke	*SEE SALMON ARM	

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Subject: RE: FYI: Interior Region heat response

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FYI – we have just received approval from the Interior PHO to open the second floor at Victory in Penticton.

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Cc: Shayne Ramsay (sramsay@bchousing.org) <sramsay@bchousing.org>; Angela Cooke (Angela.Cooke@gov.bc.ca) <Angela.Cooke@gov.bc.ca>; Cheryl May (Cheryl.May@gov.bc.ca) <Cheryl.May@gov.bc.ca>
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