

Flatman, John MAH:EX

From: Dong, Jodi MAH:EX
Sent: Wednesday, July 26, 2017 10:32 PM
To: Jensen, Chris A MAH:EX
Cc: Tudhope, Dave R MAH:EX; Brooks, Jessica MAH:EX
Subject: Fwd: Letter of request to stop RFP
Attachments: Letter to Minister re Appointed TransLink Board July 18th 2017.docx; ATT00001.htm

Chris can you look into this? let's discuss in Thurs.

Thx

Sent from my mobile device. Please excuse typing errors.

Begin forwarded message:

From: "Volk, Kevin CSCD:EX" <Kevin.Volk@gov.bc.ca>
Date: July 26, 2017 at 10:09:30 PM PDT
To: "Brooks, Jessica CSCD:EX" <Jessica.Brooks@gov.bc.ca>, "Tudhope, Dave R CSCD:EX" <Dave.Tudhope@gov.bc.ca>, "Dong, Jodi CSCD:EX" <Jodi.Dong@gov.bc.ca>
Cc: "Gedney, Vanessa R CSCD:EX" <Vanessa.Gedney@gov.bc.ca>, "Porcher, Elizabeth CSCD:EX" <Elizabeth.Porcher@gov.bc.ca>
Subject: FW: Letter of request to stop RFP

Hi,

We should get a note on this as it was sent to the Minister and the Parliamentary Secretary. We can hold off drafting a response for the minister until we get the referral from her office, but let's get the facts from TL.

From: Ma.MLA, Bowinn [<mailto:Bowinn.Ma.MLA@leg.bc.ca>]
Sent: Wednesday, July 26, 2017 4:42 PM
To: Volk, Kevin CSCD:EX
Subject: FW: Letter of request to stop RFP
Importance: High
Would be interested in knowing more about this.
In your service,
Bowinn Ma, MLA
North Vancouver-Lonsdale
Sk̓wx̓wú7mesh-ulh Temíxw & səliłwətaʔl təməxʷ
BowinnMaMLA.ca

From: elizabeth mckellar^{s.22}
Sent: Tuesday, July 18, 2017 5:02 PM
To: Ma.MLA, Bowinn <Bowinn.Ma.MLA@leg.bc.ca>
Cc: Robinson.MLA, Selina <Selina.Robinson.MLA@leg.bc.ca>; Minister, CSCD CSCD:EX <CSCD.minister@gov.bc.ca>
Subject: Letter of request to stop RFP
Importance: High
Greetings and Congratulations!

There is a time sensitive urgency regarding the HandyDART Service. We look forward to meeting with you in the very near future.

With the Warmest Regards,

Beth McKellar

Co – Chair for the

HandyDART Riders' Alliance

Fighting for You with Your Help!

604 – 444 – 9289



Phone: 604 - 444 - 9289

Check us out on Facebook

July 18th, 2017

Dear Bowinn Ma, Parliamentary Secretary for TransLink, and Selina Robinson,
Minister of Municipal Affairs and Housing,

Re: Freezing contracting out until Democratic TransLink Board in place

The HandyDART Riders' Alliance would like you to return TransLink to local democratic control as soon as possible. The Request For Proposals (RFP) for the long-term contracting out of HandyDART must also be put on hold until TransLink has a new board. We wish we could give you more time to become familiar with your new position, but this is an urgent issue that cannot wait.

The existing TransLink board and management (apparently micro-managed by BC Liberal Government political staff) has chosen to push ahead with a rushed RFP to contract HandyDART out for a *minimum* of 3-5 years.^{1 2} This would mean being locked in to contracting out, likely to a multinational corporation, for practically the full term of your government. We see the poor quality of HandyDART service

¹ <https://www.translink.ca/en/About-Us/Doing-Business-with-TransLink/Bidding-Opportunities/Open-Bids/Q17-094.aspx>

² Frances Bula wrote in the Globe and Mail that "executives and staff are on the phone to the Transportation Ministry in Victoria several times a week, getting clearance for everything from news releases to new equipment." <http://www.theglobeandmail.com/news/british-columbia/translinks-track-record-derailing-yes-vote-on-transit-plebiscite/article23462754/>

associated with contracting out as a serious human rights violation, and filed a human rights complaint against then Premier Clark.³

We requested that TransLink do a Multiple Accounts Evaluation of bringing HandyDART in house. But the process was aborted and no Multiple Accounts Evaluation (MAE) report was ever completed, even though the financial analysis clearly states that it is intended to be only one component of a MAE.⁴ **The Public Sector Comparator was never completed as designed, and a new board may well want to see this work completed with quality of service and safety taken into account.**

On June 23 we spoke to the TransLink Board and asked that they put the RFP process on hold until a party had won the confidence of the Legislature and could appoint a Minister. Instead, **days after the NDP won the confidence of the Legislature, TransLink issued a RFP for HandyDART "Call Centre and Passenger Trip Delivery" with a closing date of September 7, 2017.**

The present TransLink Board are de-facto BC Liberal Party political appointees, who seem to just rubber stamp the decisions made by the Liberal Minister and their political staff. We do not have any confidence in this board.

We understand that your government may want to take the time to thoroughly review the whole mandate and governance of TransLink, and that this could take considerable time. However, we urge you to restore majority control of the

³ <http://vancouversun.com/news/local-news/handydart-riders-launch-human-rights-complaint-against-premier-translink>

⁴ PWC stated "The outputs from the PSC were incorporated into the final Multiple Account Evaluation ("MAE") used by TransLink and the project Stakeholder Advisory Committee to prepare the final recommendation to the TransLink Board." [sic]

TransLink board to elected Mayors and councillors as soon as possible (even if this is an interim step in a longer process).

Will you instruct TransLink to put this RFP on hold until an elected TransLink board is in place? And will you expedite the process of re-establishing a TransLink board with a majority of local elected representatives?

With the Kindest Regards,

Beth McKellar
Co–Chair for the
HandyDART Riders’ Alliance

Fighting for You with Your Help!

604 – 444 - 9289

Flatman, John MAH:EX

From: Volk, Kevin MAH:EX
Sent: Thursday, July 27, 2017 1:55 PM
To: Dong, Jodi MAH:EX; Tudhope, Dave R MAH:EX
Cc: Gedney, Vanessa R MAH:EX; Porcher, Elizabeth MAH:EX
Subject: FW: Meeting Request

Dave can you flag for Jesse at TransLink get him to update us once they've met with the gallery owners, just as an FYI.

<http://www.westender.com/news-issues/news/local-galleries-threatened-by-skytrain-expansion-plan-1.21226797>

From: Volk, Kevin CSCD:EX
Sent: Thursday, July 27, 2017 1:53 PM
To: Ma.MLA, Bowinn LASS:EX
Cc: Hurtig, Jane PREM:EX; Gedney, Vanessa R CSCD:EX
Subject: RE: Meeting Request

Hi Bowinn,

On this one, the project is being managed by TransLink, and it's currently at the business case stage. For any issues this specific, we have tried to direct people back to the project team for further discussions, as the team is still actively working on the design. It sounds from the article that they will be meeting with TransLink project staff soon, as well as the city. We can follow up with TransLink once they've met and provide an update through Jane on the outcomes of their discussions. Hope that's helpful.

Cheers,

Kevin

From: Ma.MLA, Bowinn [<mailto:Bowinn.Ma.MLA@leg.bc.ca>]
Sent: Wednesday, July 26, 2017 4:50 PM
To: Volk, Kevin CSCD:EX
Subject: FW: Meeting Request

Hello Kevin,,

There are of course more emails than this, but I'd appreciate your insight into these three first. Thank you.

In your service,

Bowinn Ma, MLA
North Vancouver-Lonsdale
Skwxwú7mesh-ulh Temíxw & səliłwətaʔ təməxʷ

BowinnMaMLA.ca

From: Gary Ley [<mailto:gary@glpa.ca>]

Sent: Wednesday, July 19, 2017 9:31 AM

To: Ma.MLA, Bowinn <Bowinn.Ma.MLA@leg.bc.ca>

Cc: Andy SYLVESTER <andy@equinoxgallery.com>; Monte Clark <mc@monteclarkgallery.com>

Subject: Meeting Request

Good morning, and congratulations on your appointment as Parliamentary Secretary Responsible for TransLink.

I am working with Andy Sylvester of Equinox Gallery and Monte Clark of Monte Clark Gallery, both housed in a re-purposed industrial space (the old Finning paint shop) at 525 Great Northern Way.

We would like to meet with you at your earliest convenience to outline concerns we have about the Broadway Extension and TransLink's plans to demolish our building to extend SkyTrain from the VCC stop through Great Northern Way on its way up to Broadway.

We support the Broadway extension and want to work with TransLink to find a route that protects our building and the very strong visual art community (The Flats) that has grown up around this building in the last several years.

The attached article from the West Ender outlines the issue and our concerns.

Thank you in advance for considering our request, and we look forward to meeting you soon.

Flatman, John MAH:EX

From: Volk, Kevin MAH:EX
Sent: Thursday, July 27, 2017 9:51 AM
To: Dong, Jodi MAH:EX; Tudhope, Dave R MAH:EX
Cc: Gedney, Vanessa R MAH:EX; Porcher, Elizabeth MAH:EX
Subject: Letters to Parl Sec
Attachments: FW: Meeting Request; FW: complaint about Transit police; FW: Letter of request to stop RFP

Hi,

Here are three letters that the PS has received so far from the public. Dave can you come up with some bullet responses? I'd like to talk to her today to let her know what the typical responses would be and what we can do to help her with these ones. But we'll need to sort out with the MO what the Ministry's role is in helping the PS with correspondence.

Flatman, John MAH:EX

From: Ma.MLA, Bowinn LASS:EX
Sent: Wednesday, July 26, 2017 4:50 PM
To: Volk, Kevin MAH:EX
Subject: FW: Meeting Request
Attachments: Local galleries threatened by SkyTrain expansion plan.webarchive

Hello Kevin,,

There are of course more emails than this, but I'd appreciate your insight into these three first. Thank you.

In your service,

Bowinn Ma, MLA
North Vancouver-Lonsdale
Skwxwú7mesh-ulh Temíxw & səliłwətaʔ təməxʷ

BowinnMaMLA.ca

From: Gary Ley [<mailto:gary@glpa.ca>]
Sent: Wednesday, July 19, 2017 9:31 AM
To: Ma.MLA, Bowinn
Cc: Andy SYLVESTER ; Monte Clark
Subject: Meeting Request

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The attached article from the West Ender outlines the issue and our concerns.

Thank you in advance for considering our request, and we look forward to meeting you soon.

Flatman, John MAH:EX

From: Ma.MLA, Bowinn LASS:EX
Sent: Wednesday, July 26, 2017 4:43 PM
To: Volk, Kevin MAH:EX
Subject: FW: complaint about Transit police

Hello Kevin, please see email below and advise where best to refer the matter. My direct cell phone number is s.17 s.17

In your service,

Bowinn Ma, MLA
North Vancouver-Lonsdale
Sk̓w̓xwú7mesh-ulh Temíxw & səliłwətaʔt təməxʷ

BowinnMaMLA.ca

-----Original Message-----

From: s.22
Sent: Wednesday, July 26, 2017 12:01 PM
To: Ma.MLA, Bowinn <Bowinn.Ma.MLA@leg.bc.ca>
Subject: complaint about Transit police

Dear Madam Ma,

On 2017 July 14 Monday morning I witnessed a disturbing incident in a 'skytrain' station in which a woman evidently of indigenous extraction was being harassed by two white thugs in Translink uniforms. As a conscientious senior citizen I duly reported this to first the Translink information office from which I was directed to the Transit Police office. When I proceeded to describe the incident, the officer began an aggressive interrogation of myself, which was entirely unnecessary and constituted a despicable instance of police abuse. A few days later I received, as requested, a letter from that police officer, who seems to have limited literacy, that confirmed every detail of my observation, because the incident had been recorded on surveillance cameras.

I seek to make a formal complaint about the response of that police officer to my legitimate observation of police harassment. What is the name and address of the appropriate agency for that purpose?

I have been referred to your office by the office of Terry Beech, member of parliament for Burnaby north.

Yours sincerely, s.22

Flatman, John MAH:EX

From: Ma.MLA, Bowinn LASS:EX
Sent: Wednesday, July 26, 2017 4:42 PM
To: Volk, Kevin MAH:EX
Subject: FW: Letter of request to stop RFP
Attachments: Letter to Minister re Appointed TransLink Board July 18th 2017.docx

Importance: High

Would be interested in knowing more about this.

In your service,

Bowinn Ma, MLA
North Vancouver-Lonsdale
Skwxwú7mesh-ulh Temíxw & səliłwətaʔt təməxʷ

BowinnMaMLA.ca

From: elizabeth mckellar s.22
Sent: Tuesday, July 18, 2017 5:02 PM
To: Ma.MLA, Bowinn
Cc: Robinson.MLA, Selina ; Minister, CSCD CSCD:EX
Subject: Letter of request to stop RFP
Importance: High

Greetings and Congratulations!

There is a time sensitive urgency regarding the HandyDART Service. We look forward to meeting with you in the very near future.

With the Warmest Regards,

Beth McKellar
Co – Chair for the
HandyDART Riders' Alliance

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604 – 444 – 9289

Page 012 to/à Page 014

Withheld pursuant to/removed as

DUPLICATE

Flatman, John MAH:EX

From: Tudhope, Dave R MAH:EX
Sent: Thursday, July 27, 2017 10:35 AM
To: Volk, Kevin MAH:EX
Cc: Gedney, Vanessa R MAH:EX; Porcher, Elizabeth MAH:EX; Dong, Jodi MAH:EX
Subject: RE: Letters to Parl Sec

Hi Kevin.

The third letter is the one from the HandyDART Rider's Alliance that was brought to our attention earlier today. We've just started looking into that and have yet to follow up with TL regarding how the Alliance's concerns were considered during the recent HandyDART service review. **s.13**

Insofar as responding to the second letter related to lodging a complaint about the Transit Police, we would typically direct the writer to pursue this through the contacts provided on the Transit Police website. There is a phone number and a link to an online form for this purpose. We would provide this and could potentially add that if they are dissatisfied that they could raise their concerns with both the TL Board and MC.

s.13

I'll see what I can do to frame these up as actual bullets for our meeting tomorrow.

David Tudhope | Manager, Priority Projects and Policy
Community Policy and Legislation Branch | Community and Legislative Services Division
Ministry of Municipal Affairs and Housing
6th Floor, 800 Johnson Street, Victoria BC
PO Box 9872 Stn Prov Govt V8W 9T2
Cell: 250.888.3370 | Phone: 778.698.3315
Email: Dave.Tudhope@gov.bc.ca

From: Volk, Kevin CSCD:EX
Sent: Thursday, July 27, 2017 9:51 AM
To: Dong, Jodi CSCD:EX; Tudhope, Dave R CSCD:EX
Cc: Gedney, Vanessa R CSCD:EX; Porcher, Elizabeth CSCD:EX
Subject: Letters to Parl Sec

Hi,

Here are three letters that the PS has received so far from the public. Dave can you come up with some bullet responses? I'd like to talk to her today to let her know what the typical responses would be and what we can do to help

her with these ones. But we'll need to sort out with the MO what the Ministry's role is in helping the PS with correspondence.

Flatman, John MAH:EX

From: Dong, Jodi MAH:EX
Sent: Sunday, November 26, 2017 8:23 PM
To: Porcher, Elizabeth MAH:EX
Subject: FW: Opposition to Truck Route for 216th St north / Health & Safety Hazard

I was cc'd on this one

From: Ma.MLA, Bowinn [mailto:Bowinn.Ma.MLA@leg.bc.ca]
Sent: Friday, July 28, 2017 12:59 PM
To: Volk, Kevin CSCD:EX; Ma.MLA, Bowinn LASS:EX
Cc: Hurtig, Jane PREM:EX; Gedney, Vanessa R CSCD:EX; Dong, Jodi CSCD:EX
Subject: RE: Opposition to Truck Route for 216th St north / Health & Safety Hazard

Thank you. Will you be routing the information to the Ministry or shall I?

In your service,

Bowinn Ma, MLA
North Vancouver-Lonsdale
Skwxwú7mesh-ulh Temíxw & səliłwətaʔ təməxw

BowinnMaMLA.ca

From: Volk, Kevin CSCD:EX [mailto:Kevin.Volk@gov.bc.ca]
Sent: Friday, July 28, 2017 12:52 PM
To: Ma.MLA, Bowinn <Bowinn.Ma.MLA@leg.bc.ca>
Cc: Hurtig, Jane PREM:EX <Jane.Hurtig@gov.bc.ca>; Gedney, Vanessa R CSCD:EX <Vanessa.Gedney@gov.bc.ca>; Dong, Jodi CSCD:EX <Jodi.Dong@gov.bc.ca>
Subject: RE: Opposition to Truck Route for 216th St north / Health & Safety Hazard

Thanks Bowinn,

If it works for you ,we can keep this for information, and also send a copy of the letter to the Ministry of Transportation and Infrastructure who likely be the provincial lead in working with stakeholders on this project.

Kevin

From: Ma.MLA, Bowinn [mailto:Bowinn.Ma.MLA@leg.bc.ca]
Sent: Friday, July 28, 2017 12:36 PM
To: Volk, Kevin CSCD:EX
Cc: Hurtig, Jane PREM:EX
Subject: FW: Opposition to Truck Route for 216th St north / Health & Safety Hazard
Importance: High

Kevin,

Thank you for taking a look at the other emails and providing your insight into them. Here is one in regards to a proposed truck route for 216th North in Langley.

In your service,

Bowinn Ma, MLA
North Vancouver-Lonsdale
Skwxwú7mesh-ulh Temíxw & səliłwətaʔ təməxʷ

BowinnMaMLA.ca

From: s.22

Sent: Wednesday, July 19, 2017 12:27 PM

To: Ma.MLA, Bowinn <Bowinn.Ma.MLA@leg.bc.ca>

Cc: Trevena.MLA, Claire <Claire.Trevena.MLA@leg.bc.ca>

Subject: FW: Opposition to Truck Route for 216th St north / Health & Safety Hazard

Importance: High

From: s.22

Sent: July 2, 2017 1:53 PM

To: board@translink.ca

Subject: Opposition to Truck Route for 216th St north / Health & Safety Hazard

Importance: High

I am forwarding this email to you as I understand you are the parliamentary secretary in charge of Translnk .

I have a 10 document body of evidence to support our community's request that 216 from Hwy 1 to 88 not become a truck route . Our local government has put this request forward much to the outrage of the residents that will be affected . I have two letters from Dr. Christopher Carlsten whereby he it is his expert opinion that this will create a real threat to human health . Then there are the Develop with Care Guidelnes recommending a very large buffer zone in the case of heavy traffic / truck traffic . We will have NO buffer zone . There is the opinion of Graeme Cross who is a senior engineer with MOTI that 216 should be limited to local traffic only .. this was obtained through a FOI request if you would like the document . I also have a letter form the president of the Francophone Schools of BC asking that Dr , Car;sten's opinion be honored . He is asking for a HIA as the certificate being used for this project is 10 years old and was not done anywhere near the schools in question . One of the schools being impacted is L'Ecole Des Voyageurs . Keep in mind that diesel exhaust is 100 x for toxic than gasoline exhaust .

As per my previous email dated June 27 here are the signatures and petitions I refer to regarding our community's opposition to a truck route from Hwy 1 north to 88th (see scanned documents) We have 1724 people opposed to this part of 216 becoming a truck route . I am happy to send you any documents as referred to as our growing body of evidence that you may want to examine .

We have been engaging with the MOTI . Now the new BC Government is formed we will continue to engage with them . The community of Walnut Grove in north Langley respectfully requests you do not provide funding to our Township at this time . We ask that this decision wait until the new ministers are announced and we are able to engage with them specifically the Minister of Transport , Claire Trevena .

Semis travelling within 25 ft of elementary and preschools as well as homes in not in keeping with Health Guidelines . Our concerns are air and noise pollution . One heavy truck's noise = 32 cars .. enough to cause hearing loss over time as well as other health issues .

We therefore ask that you wait until such time as our community is able to proceed and interact with the provincial government before funding this potentially harmful development . As you can see by reading Dr. Carlsten's recent letter his concerns regarding this project and its health threats have increased . I also welcome Translink to further engage with him should you require additional information supporting the threat trucks will present to the health & safety of our community especially the school children .

We will be requesting the Ministry re-examine the project as it stands and will be asking for a health impact study as Dr. Carlsten's recommends . We will also be asking the new government to re-examine the timeline for 192 north westbound as a truck route . This location will not have the health impacts associated with 216 north . There is also the idea of improvements to the 200th St interchange to make it more effective for truckers . 1. It is sinking 2. There are rapid cycling traffic lights allowing one truck at a time through . 3. The westbound part of Hwy 1 leading to this has a dip and hill that creates problems for truckers as it makes their engines work very hard thereby using more fuel . I can provide you with more information as I have obtained this information by consulting with truckers .

Should you wish to visit the site to actually see how close the road will be to the schools and homes , parks and playgrounds I am happy to meet with you . We are asking for sustainable development and sadly a truck route at this location does not offer this . If we had the recommended buffer zone I would not be writing to you as our community would be safe and protected . Local commercial vehicles as usual are welcome .

Sincerely ,

s.22

From: s.22
Sent: Monday, June 26, 2017 6:44 PM
To: s.22
Subject: FW: scans

FYI .. I am sending the scanned petitions . Thx

From: s.22
Sent: Monday, June 26, 2017 6:30 PM
To: s.22
Subject: scans

DOC020.PDF

DOC021.PDF



BRIEFING NOTE FOR INFORMATION

Date: August 17, 2017

Prepared For: Honourable Selina Robinson, Minister of Municipal Affairs and Housing

Title: HandyDART Service

Issue: The HandyDART Riders' Alliance's request that the Request for Proposals for the delivery of HandyDART transit service recently issued by TransLink be placed on hold.

SUMMARY:

- **MVT Canadian Bus is a contractor that provides HandyDART service in Metro Vancouver on behalf of TransLink. This contract expires in June 2018.**
- **The HandyDART Riders' Alliance believes that service would be improved if TransLink delivered HandyDART services directly, as it does with SkyTrain and the broader bus network, rather than through a contractor.**
- **TransLink worked with stakeholders in 2016-17, including the HandyDART Riders' Alliance, to complete a review of HandyDART policies and operations.**
- **TransLink is now seeking a contractor to provide HandyDART service for 2018 to 2020. A Request for Proposals was issued on July 4 and closes on September 7.**
- **The decision to issue the Request for Proposals and the responsibility for the delivery of the HandyDART service rests with the TransLink Board of Directors.**
- **One of the government's election commitments was to "... work with TransLink and BC Transit to find long and lasting solutions to improve HandyDART service, reduce trip denials, and ensure that seniors and people with disabilities get the rides they need".**
- **Ministry staff are taking the following actions:**
 - **preparing the attached response letter to the Riders' Alliance for the Minister's review (see Attachments A and B); and,**
 - **engaging with the Ministry of Transportation and Infrastructure (responsible for BC Transit) in order to prepare a summary for the two Ministers' consideration on actions that could be taken to fulfill the election commitment.**

BACKGROUND:

HandyDART is a door-to-door, shared ride service for passengers with physical or cognitive disabilities who are unable to use conventional transit services without assistance. The service is offered 365 days per year. It is provided through TransLink in Metro Vancouver and BC Transit in the rest of the Province.

TransLink provided 1.1 million HandyDART trips in 2016. As part of Phase One of the Mayors' Council Vision, TransLink will be offering an additional 85,000 trips in 2017, with a further 86,000 additional trips by 2019 (a total increase of 15% over three years). The Vision calls for a further 15% service increase (over 2016 levels) during the 2020-2026 period.

The HandyDART Riders' Alliance (Alliance) is a group of HandyDART riders and stakeholders advocating for better HandyDART and accessible transit service in Metro Vancouver. The Alliance recently launched a human rights complaint against TransLink and the Province, alleging discrimination in the form of inadequate HandyDART service.



In June 2016, at the direction of its Board of Directors, TransLink commenced a review of HandyDART operational policies and service structure to address customer concerns. The goal of this review was to provide recommendations to TransLink's Board to improve service quality and responsiveness and make the best use of all of TransLink's accessible transit services.

Working with a Stakeholder Advisory Committee composed of HandyDART customers and advocates, including the HandyDART Rider's Alliance, TransLink identified key policy areas for change. The consensus recommendations resulting from this review were endorsed by the TransLink Board on March 30, 2017. A summary of the recommendations and their current status are included in Attachment C.

The HandyDART service is primarily provided through a contractor with service quality standards specified by TransLink in the contract. (This is augmented by the use of taxis for approximately 11% of trips.) The current contract with MVT Canadian Bus was recently extended by six months and now expires on June 30, 2018.

DISCUSSION:

On July 4, 2017 TransLink issued a Request for Proposals (RFP) for "*Custom Transit Services – Call Centre and Passenger Trip Delivery*". The RFP is open until September 7, 2017. The proposed operating agreement is for an initial term of three years with two options to extend, each for a period of one year.

The Alliance argues that the delivery of the HandyDART service by a contractor results in a poorer quality of service than would be the case if it was delivered directly by TransLink and that the RFP is being "rushed out the door". The Alliance is now requesting that the Province instruct the TransLink Board to put the RFP on hold until an elected TransLink Board is in place. (The Alliance's letter and a draft response e-mail to the letter are provided as Attachments A and B.) The letter also addresses the Alliance's concerns about TransLink's governance.

TransLink has already acted on the recommendation to bring the customer relations functions in-house. The HandyDART contract extension was intended to provide TransLink with additional time to receive and evaluate RFP responses. This will enable them to validate some of the findings that emerged during their review process regarding the costs for providing some aspects of the HandyDART service (e.g. service delivery through a single turn-key service provider vs multiple providers or even bringing the service in-house). This extension will also allow more time to ensure a smoother transition to a new call centre (either contracted or in-house) and ride delivery service provider(s) should that be the outcome of the RFP process.

While the Province does not have a role in operational TransLink issues such as the timing of issuing RFPs, government has committed to working with TransLink and BC Transit to find long and lasting solutions to improve HandyDART service. The platform document committed to "... work with TransLink and BC Transit to find long and lasting solutions to improve HandyDART service, reduce trip denials, and ensure that seniors and people with disabilities get the rides they need".

In addition, when Premier Horgan met with the Metro Vancouver Alliance, he committed to provide funding through a special grant to increase HandyDART service hours by 20% over four years for all TransLink and BC Transit HandyDART services. TransLink's 2017 HandyDART operating budget is \$51,778,449. s.13, s.17

s.13, s.17



Ministry of
Municipal Affairs
and Housing

To start this process, the Ministry proposes to collaborate with Ministry of Transportation and Infrastructure staff to jointly develop a summary of actions for the two Ministers to consider that could fulfil the government's commitment for HandyDART services delivered by TransLink and BC Transit.

FINANCIAL IMPLICATIONS:

None

ATTACHMENTS: (3)

1. Attachment A: Letter from the HandyDART Riders' Alliance
2. Attachment B: Draft Minister's Response to the HandyDART Riders' Alliance
3. Attachment C: HandyDART Service Review and Current Status

PREPARED BY:

David Tudhope, Manager Priority Policy and Projects
Community Policy and Legislation Branch
(778) 698-3315

APPROVED BY:

Kevin Volk, ADM,
Community and Legislative Services

Jacqueline Dawes, Deputy Minister

DATE APPROVED:

August 16, 2017

August 16, 2017



Ministry of
Municipal Affairs
and Housing

Attachment A: Letter from the HandyDART Riders' Alliance



Phone: 604 - 444 - 9289

Check us out on Facebook

July 18th, 2017

Dear Bowinn Ma, Parliamentary Secretary for TransLink, and Selina Robinson, Minister of Municipal Affairs and Housing,

Re: Freezing contracting out until Democratic TransLink Board in place

The HandyDART Riders' Alliance would like you to return TransLink to local democratic control as soon as possible. The Request For Proposals (RFP) for the long-term contracting out of HandyDART must also be put on hold until TransLink has a new board. We wish we could give you more time to become familiar with your new position, but this is an urgent issue that cannot wait.

The existing TransLink board and management (apparently micro-managed by BC Liberal Government political staff) has chosen to push ahead with a rushed RFP to contract HandyDART out for a *minimum* of 3-5 years.^{1 2} This would mean being locked in to contracting out, likely to a multinational corporation, for practically the full term of your government. We see the poor quality of HandyDART service associated with contracting out as a serious human rights violation, and filed a human rights complaint against then Premier Clark.³

We requested that TransLink do a Multiple Accounts Evaluation of bringing HandyDART in house. But the process was aborted and no Multiple Accounts Evaluation (MAE) report was ever completed, even though the financial analysis clearly states that it is intended to be only one component of a MAE.⁴ **The Public Sector Comparator was never completed as**

¹ <https://www.translink.ca/en/About-Us/Doing-Business-with-TransLink/Bidding-Opportunities/Open-Bids/Q17-094.aspx>

² Frances Bula wrote in the Globe and Mail that "executives and staff are on the phone to the Transportation Ministry in Victoria several times a week, getting clearance for everything from news releases to new equipment."
<http://www.theglobeandmail.com/news/british-columbia/translinks-track-record-derailing-yes-vote-on-transit-plebiscite/article23462754/>

³ <http://vancouversun.com/news/local-news/handydart-riders-launch-human-rights-complaint-against-premier-translink>

⁴ PWC stated "The outputs from the PSC were incorporated into the final Multiple Account Evaluation ("MAE") used by TransLink and the project Stakeholder Advisory Committee to prepare the final recommendation to the TransLink Board."
[sic]



Ministry of
Municipal Affairs
and Housing

designed, and a new board may well want to see this work completed with quality of service and safety taken into account.

On June 23 we spoke to the TransLink Board and asked that they put the RFP process on hold until a party had won the confidence of the Legislature and could appoint a Minister. Instead, **days after the NDP won the confidence of the Legislature, TransLink issued a RFP for HandyDART "Call Centre and Passenger Trip Delivery" with a closing date of September 7, 2017.**

The present TransLink Board are de-facto BC Liberal Party political appointees, who seem to just rubber stamp the decisions made by the Liberal Minister and their political staff. We do not have any confidence in this board.

We understand that your government may want to take the time to thoroughly review the whole mandate and governance of TransLink, and that this could take considerable time. However, we urge you to restore majority control of the TransLink board to elected Mayors and councillors as soon as possible (even if this is an interim step in a longer process).

Will you instruct TransLink to put this RFP on hold until an elected TransLink board is in place? And will you expedite the process of re-establishing a TransLink board with a majority of local elected representatives?

With the Kindest Regards,

Beth McKellar
Co-Chair for the
HandyDART Riders' Alliance

Fighting for You with Your Help!

604 – 444 - 9289

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Withheld pursuant to/removed as

s.22;s.13



Attachment C: HandyDART Service Review and Current Status

HandyDART Service Review

There are five functions of HandyDART service delivery:

1. Registration: Application review and assessment, registration functions.
2. Customer Feedback: Responding to customer complaints and commendations.
3. Call Centre: Reservations, scheduling, dispatching, and responding to same-day issues.
4. Delivery rides: Operating dedicated HandyDART vehicles and non-dedicated vehicles
5. Assets: Owning and maintaining fleet and facilities.

HandyDART service is delivered under a 'turn-key' contract. While TransLink's subsidiary Coast Mountain Bus Company (CMBC) undertakes the registration function and TransLink owns or leases the assets, the remaining functions are delivered by MVT Canadian Bus Inc., under contract to TransLink. This model and contract have been in place since 2009. Prior to 2009, the service was delivered by eight different organizations (a mix of private and not-for-profit). Excluding registration, the functions of HandyDART service have never been delivered "in-house" by TransLink.

In June 2016, the TransLink Board committed to undertake a review of the policies and delivery model for HandyDART, focused on two key areas:

1. HandyDART policies that influence the customer experience and the availability of trips; and,
2. the service delivery model.

The review included building on past work and existing research, expert input on industry best practices and a peer review of other Canadian agencies, and extensive public and customer engagement. An Advisory Committee was established as a task force that included representation from the stakeholder community and customers, including HandyDART Riders Alliance. The Advisory Committee identified 19 recommendations that were adopted by the TransLink Board on March 30, 2017. The policies recommendations are specific actions to:

- Improve customer experience by:
 - improving reservation convenience;
 - reducing wait and travel times; and,
 - improving taxi driver training, accountability and customer service.
- Improve availability of trips by implementing:
 - a Family of Services Approach;
 - a Travel Training Program;
 - improvements to accessibility of the conventional transit system;
 - an enhanced eligibility process; and,
 - processes to explore HandyDART funding partnerships.

Based on the recommendations of the Advisory Committee, the TransLink Board adopted the following recommendations regarding the delivery model:

- TransLink retain responsibility for the HandyDART Registration function.
- TransLink assume responsibility for the Customer Feedback function.
- Validate the findings of the Public Sector Comparator to determine if:



- Call Centre is provided by TransLink Enterprise or contractor; and,
- Delivery of Rides is contracted to one or more contractors.
- Require proponents to offer employment opportunities to existing HandyDART employees on a preferred basis.
- Extend existing contract with MVT Canadian Bus, Inc. for six months (to June 30, 2018).

As part of this process, a Public Sector Comparator analysis was undertaken to assess what the cost would be to the public of different HandyDART delivery options, including contracting out and in-house delivery. The Public Sector Comparator analysis estimates that contracting out both the call centre functions and the delivery of rides is the most cost effective way to deliver the service. However, there may be some benefit of having the call centre functions in-house.

Recognizing the importance of achieving policy objectives in a cost effective way, it is prudent to undertake a procurement process to validate the findings of the financial analysis and reserve the final decision on the number of dedicated contractors to operate the vehicles and who is best to deliver the call centre until TransLink has that information. Multiple contractors may encourage smaller and local companies to submit proposals.

A Request for Proposals for the call centre and service delivery functions was issued on July 4th and closes on September 7th. The review and decision process is expected to take several months. It is currently anticipated that a formal decision from the Board regarding the future delivery model will be made at its December 6th meeting.

Current Status of Recommendations:

To date, TransLink has taken the following actions to implement the recommendations resulting from the HandyDART service review:

- work is underway to bring the customer feedback function in-house as soon as possible;
- implemented an extended booking window for next-day HandyDART trips, moving the cut-off time from noon to 4:00 PM;
- added HandyDART customer wait times to the TransLink Accountability Centre;
- made changes to the dispatching function to improve "on time" performance; and,
- adjusted the 10-minute advance message of the vehicle arrival to improve accuracy.

With the current implementation schedule, TransLink anticipates many of the remaining recommendations will be implemented by late 2017 or early 2018.

Flatman, John MAH:EX

From: Jensen, Chris A MAH:EX
Sent: Tuesday, December 5, 2017 11:18 AM
To: Jensen, Chris A MAH:EX
Subject: FW: HandyDART IN and Additional Information from TL - re: PS Ma Information Request

From: Hurtig, Jane PREM:EX
Sent: Sunday, August 20, 2017 10:52 PM
To: Volk, Kevin CSCD:EX
Cc: Dawes, Jacquie CSCD:EX
Subject: FW: s.13

Hello there – Bowinn and I are going to meet with the HandyDart Riders Association (I think I have that name correct). She is suggesting we have the following information before the meeting. Could this be gathered before the end of the week. Thanks very much.

Jane Hurtig
Ministerial Assistant to Minister of Municipal Affairs and Housing and responsible for Translink
Cell 778 584 1744

From: Ma, Bowinn PREM:EX
Sent: Wednesday, August 16, 2017 3:24 PM
To: Hurtig, Jane PREM:EX
Cc: Robinson, Selina PREM:EX
Subject: RE: s.13

Hello Jane,

Christine is setting up a meeting for me with the HandyDART's Association today. Were there others you'd recommend?

I strongly recommend we ask TransLink for a report of all of their complaints about HandyDART and have them categorized by type.

We should also ask them for the following information:

1. How many calls are made per year for the last 5+ years?
2. How many calls are responded to by HandyDART vs Taxi vs not at all? By year for the last 5+ years.
3. Average, Median, and Modes cost per trip via HandyDART.
4. Average, Median, and Modes cost per trip via Taxi.
5. Any information they have regarding the *purpose* of the trip.

Further, a response on the suggestions below and authorization to proceed would be appreciated. I don't need to call every Mayor – I can do a cross section.

Bowinn

Flatman, John MAH:EX

From: Thompson, Laurel MAH:EX
Sent: Tuesday, August 29, 2017 8:18 AM
To: Gedney, Vanessa R MAH:EX
Cc: Patrucco, Ian MAH:EX; Porcher, Elizabeth MAH:EX
Subject: RE: FOR INFORMATION | IBN # 206178: HandyDART Service

New CLIFF #206921

Laurel Thompson

Senior Executive Assistant to Deputy Minister Jacquie Dawes

From: Gedney, Vanessa R CSCD:EX
Sent: Tuesday, August 29, 2017 7:19 AM
To: Thompson, Laurel CSCD:EX
Cc: Patrucco, Ian CSCD:EX; Porcher, Elizabeth CSCD:EX
Subject: Fwd: FOR INFORMATION | IBN # 206178: HandyDART Service

Laurel, can you create another CLIFF log and credit this? Can't reuse this as it's already been sent.

Sent from my iPhone

Begin forwarded message:

From: "Dong, Jodi CSCD:EX" <Jodi.Dong@gov.bc.ca>
Date: August 28, 2017 at 9:28:51 PM PDT
To: "Gedney, Vanessa R CSCD:EX" <Vanessa.Gedney@gov.bc.ca>
Subject: FW: FOR INFORMATION | IBN # 206178: HandyDART Service

Hi Vanessa

As per Kevin's note below, attached is an updated version of the BN you had forwarded, with the information PS Ma had requested after we sent it through in eapps.

Jodi

From: Volk, Kevin CSCD:EX
Sent: Monday, August 28, 2017 9:24 PM
To: Dong, Jodi CSCD:EX
Subject: RE: FOR INFORMATION | IBN # 206178: HandyDART Service

Thanks Jodi. Yes, please send it to Vanessa so she can get the MO to swap the notes. I'll send her a text to let her know it's coming.

From: Dong, Jodi CSCD:EX
Sent: Monday, August 28, 2017 9:22 PM
To: Volk, Kevin CSCD:EX
Subject: RE: FOR INFORMATION | IBN # 206178: HandyDART Service

Yes, here it is attached from August 24. The version which Vanessa would have been the latest one in eapps which is with the MO at the moment so we hadn't been able to pull it back to switch it out. This one contains the info PS Ma requested. I can send it to Vanessa if that helps.

From: Volk, Kevin CSCD:EX
Sent: Monday, August 28, 2017 7:23 PM
To: Dong, Jodi CSCD:EX
Subject: Fwd: FOR INFORMATION | IBN # 206178: HandyDART Service

Isn't there a newer version?

Kevin Volk
Ministry of Municipal Affairs and Housing

Begin forwarded message:

From: "Gedney, Vanessa R CSCD:EX" <Vanessa.Gedney@gov.bc.ca>
Date: August 28, 2017 at 6:53:23 PM PDT
To: "Hurtig, Jane PREM:EX" <Jane.Hurtig@gov.bc.ca>
Cc: "Volk, Kevin CSCD:EX" <Kevin.Volk@gov.bc.ca>
Subject: Fwd: **FOR INFORMATION | IBN # 206178: HandyDART Service**

I understand you're meeting with the PS tomorrow, forwarding relevant IBN for your reference.

Sent from my iPhone

Begin forwarded message:

From: "Gedney, Vanessa R CSCD:EX"
<Vanessa.Gedney@gov.bc.ca>
Date: August 17, 2017 at 11:26:44 AM PDT
To: "Porcher, Elizabeth CSCD:EX"
<Elizabeth.Porcher@gov.bc.ca>
Cc: "Patrucco, Ian CSCD:EX" <Ian.Patrucco@gov.bc.ca>
Subject: FW: **FOR INFORMATION | IBN # 206178:
HandyDART Service**

FYI

From: Gedney, Vanessa R CSCD:EX
Sent: Thursday, August 17, 2017 11:17 AM
To: White, Christine CSCD:EX
Cc: Hurtig, Jane PREM:EX; Thompson, Laurel CSCD:EX; Patrucco, Ian CSCD:EX
Subject: FOR INFORMATION | IBN # 206178: HandyDART Service

Good morning, please find attached, an information briefing note entitled, "HandyDART Service" for Minister's attention.

Issue: The HandyDART Riders' Alliance's request that the Request for Proposals for the delivery of the HandyDART recently issued by TransLink be placed on hold.

Thank you,

VANESSA R. GEDNEY

Director, Executive Operations

Office of the Deputy Minister

Ministry of Municipal Affairs and Housing

6th Floor, 800 Johnson St | Victoria BC V8W 9N7

NEW Desk: 778.698.3472 | Cell: 250.361.5403 | Fax: 250.387.7973

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s.22;s.13



BRIEFING NOTE FOR INFORMATION

Date: August 14, 2017

Prepared For: Honourable Selina Robinson, Minister of Municipal Affairs and Housing

Title: Meeting with Vancouver Mayor Gregor Roberston and Surrey Mayor Linda Hepner on August 14, 2017 at 11:00 AM.

Issue: Mayors' Council/TransLink Priorities

SUMMARY:

- Mayors Roberston and Hepner are the Chair and Vice-Chair of the Mayors' Council on Regional Transportation. Both mayors also sit on the TransLink Board. They are interested in meeting with the Minister to provide information on Mayor's Council priorities and opportunities to work with the Province to implement the Mayors' Council Vision.
 - Priority issues for discussion will likely include:
 1. **Golden Ears Bridge Toll Removal** – The need for the Province and the Mayors to work together to remove tolls from the Golden Ears Bridge and agree on a compensation strategy.
 2. **Pattullo Bridge Replacement** – Provincial process for determining its commitment to pay for a portion of the bridge, seek federal funding, and to work with TransLink on appropriate options to address the financial impact of foregone toll revenues.
- s.13,s.14
4. **Funding the remainder of the Mayors Council Vision** – Update on the major projects and timelines for discussions between the federal and provincial governments and TransLink on Phase 2 of the vision.

BACKGROUND:

In 2014, the Mayors' Council approved a 10-year transportation plan for Metro Vancouver. The *Regional Transportation Investments: a Vision for Metro Vancouver* (Vision) outlined proposed transit and transportation investments for Metro Vancouver, including increased bus, SkyTrain, SeaBus and HandyDART service, rail rapid transit for Surrey and Langley, a new Pattullo Bridge, and the Millennium Line Broadway Extension.

In November 2016, the Mayors' Council released its Phase One Investment Plan to fund the 10-Year Vision. Phase One investments included an increase to HandyDART and bus service and an increase to rail service in 2018, pre-construction work on the Millennium Line Broadway Extension and Surrey rapid transit, a new SeaBus, and major road network cycling and walking upgrades.

The Phase One Investment Plan is funded through a contribution of \$370 million from the Federal government, \$246 million from the Provincial government and funding from regional sources including property taxes, increases to transit fares and surplus property sales. Phase One also identified a new regional Development Cost Charge, which requires legislative change to enable.

The Phase Two Investment Plan is scheduled for Mayors' Council review in early 2018. It will contain major capital investments including the construction of the Millennium Line Broadway Extension and Surrey Newton-Guildford Rapid Transit projects, capacity improvements for the Expo and Millennium SkyTrain Lines and the replacement of the Pattullo Bridge.



DISCUSSION:

Golden Ear Bridge Toll Removal:

The government announced a commitment to remove tolls on the Port Mann and Golden Ears Bridges to increase affordability in the Lower Mainland. The Province has committed to work with the Mayors' Council and TransLink to address revenue shortfalls resulting from this decision. The Province is currently in the process of reviewing the process for immediate toll removal and the mechanisms to replace any lost revenue, as well as potential long term strategies. TransLink would like to take a proposal to the joint Mayors Council/Board Investment Subcommittee on Thursday, August 17 for review.

RECOMMENDED RESPONSE:

- **I appreciate your support to date on this initiative and look forward to having an agreement shortly on the removal of tolls.**
- **We recognize that TransLink does have a significant investment and liabilities for the bridge.**
- **We recognize that there is a need for detailed discussion among provincial, TransLink and Mayors Council members as we work out a long term solution for financing the bridge.**

s.13,s.17

- **Ministry and TransLink staff are fully engaged in drafting an agreement.**

Pattullo Bridge Replacement

The Vision proposes that the Pattullo Bridge be replaced by the end of 2022 with a new four-lane bridge (with the option to expand to six lanes). s.13,s.17

s.13,s.17

The Province

committed to fund 40% of the cost of this project. Work is still underway regarding options for the scope of the project (mainly associated with the connections on the Surrey side of the bridge).

The timelines for replacing the bridge are driven by the deteriorating condition of the existing structure. TransLink requires an approved funding plan in place by late-2017 in order for procurement to proceed on a schedule that permits the new bridge to open by January 1, 2023. TransLink planned to fund its share of the bridge replacement through the use of tolls. With the Province's commitment to remove tolls on bridges in Metro Vancouver, TransLink is now looking to the Province to make up for the funding shortfall for this project.

RECOMMENDED RESPONSE:

- **The Province has committed to funding 40% of the Vision, including the Pattullo Bridge.**
- **My understanding is that TransLink will be providing a final business case to the province at the end of August.**
- **My commitment is to have answers for the Mayors' Council on funding this fall.**
- **This would meet the Mayors' timeline for an October decision.**
- **This timeline will also allow so time for the federal government to initiate their new infrastructure funding programs.**

Phase 1 Development Cost Charge:

The Mayors' Council proposed a new regional transit Development Cost Charge (DCC) as part of its Phase One Investment Plan. s.13,s.17

s.13,s.17



s.13,s.14,s.17

s.13,s.14,s.17

TransLink is currently consulting with stakeholders on the DCC.

RECOMMENDED RESPONSE

- **The Province will continue working with TransLink and the Mayors Council on this request.**
- s.13
-

Funding the remainder of the Mayors Council Vision:

The Provincial government has committed to funding 40% of the total capital costs of the Vision, including the major rapid transit expansion projects and the replacement of the Pattullo Bridge. The Province has also committed to working with the Mayors' Council on a sustainable regional funding strategy, including potentially enabling new regional revenue sources. The Mayors are hoping for a confirmation of the Province's positions on funding by the end of 2017.

RECOMMENDED RESPONSE:

- **The Province has committed to funding 40% of each phase of the Vision.**
- **We plan on working with the Mayors Council and Federal government to secure funding agreements to support the Phase 2 Investment Plan.**
- **Finalizing the design and costs for major projects such as the Millennium Line Broadway Extension and the Surrey Newton-Guildford Rapid Transit projects aids in this effort.**

s.13,s.16

PREPARED BY:

David Tudhope, Manager, Priority Projects and Policy
Community Policy and Legislation Branch
(778) 698-3315

APPROVED BY:

Kevin Volk, ADM
Community and Legislative Services Division

Jacqueline Dawes, Deputy Minister

DATE APPROVED:

August 14, 2017

Data Request: HandyDART Requests and Trips

1. How many HandyDART booking requests are made per year for the last 5+ years?

Table 1.1 - HandyDART Trip Request Data

	2012	2013	2014	2015	2016
Requests	1,647,176	1,616,778	1,551,451	1,556,074	1,603,788
Breakdown:					
Number of Trips (HandyDART)	1,187,427	1,137,454	1,094,500	1,104,937	1,094,967
Number of Taxi Trips	21,490	43,918	74,361	99,851	132,360
Denials	37,690	42,418	16,869	1,613	3,558
Refusals	9,288	10,072	6,750	3,380	3,442
Unaccommodated Standbys	13,571	16,832	14,192	14,248	15,441
No Shows and Cancel at Door	21,791	24,462	21,450	22,050	22,931
Other Cancellations	355,619	341,555	323,336	309,995	331,077
	1,646,876	1,616,711	1,551,458	1,556,074	1,603,776
Data Undefined	(300)	(67)	7	-	(12)

Note: The 'Data Undefined' information indicates variance between total requests and breakdown of trips that were provided, unaccommodated, or cancelled. This data was produced using archived month end reports, and the timing of report generation is the cause of variance.

Definitions:

Denial: A trip denial occurs when a customer makes a booking request and HandyDART is unable to provide the trip, typically due to capacity constraints.

Refusal: A trip refusal occurs when a customer makes a booking request and HandyDART is able to find a solution, but it is not acceptable to the customer (e.g. customer would arrive too early for an appointment).

Unaccommodated Standbys: A standby trip request is made when the customer requests a next-day trip outside of the booking window (up to 7 days in advance and 4:00PM the day before the desired trip). If HandyDART is unable to find a solution for the last minute trip, it is recorded as an unaccommodated standby.

No Show and Cancel at the Door: A cancellation is recorded as a Cancel at the Door if the vehicle arrives and the customer cancels upon its arrival. A cancellation is recorded as a No Show if the vehicle arrives, the customer is not at the location, and HandyDART staff is unable to make contact with the customer by phone.

Other Cancellations: All other cancellations that take place in advance of the customer's scheduled pick up time. This includes trips that could not be completed due to inclement weather.

2. How many trips are provided by HandyDART vehicles vs supplementary taxi vs unfulfilled booked trips? By year for the last 5+ years. Also provide trip denials.

Please see Table 1.1 *HandyDART Trip Request Data* for this information.

3. Average, Median, and Modes cost per trip via HandyDART.

TransLink does not track the median and mode cost per trip; however the average cost is available for trips provided by HandyDART vehicles.

Table 1.2 - Average Cost per HandyDART Trip

	2016 Actual	2017 July YTD Actual	Notes
HD cost per trip	\$42.47	\$44.26	Excludes supplemental taxi rides and TaxiSaver trips
Taxi cost per trip	\$23.20	\$23.06	Supplemental taxi rides only

4. Average, Median, and Modes cost per trip via Taxi.

TransLink does not track the median and mode cost per trip; however the average cost is available for trips provided by supplementary taxi services.

Please see Table 1.2 - Average Cost per HandyDART Trip for this information.

5. Any information regarding the *purpose* of the trip.

Table 1.3 - HandyDART Trip Purpose

Trips by Purpose	2012	2013	2014	2015	2016
CANCER	1,389	1,581	1,724	1,780	2,548
DAY PROGRAM	319,787	329,099	345,628	363,509	372,071
MEDICAL	192,505	183,726	177,913	187,602	193,426
MISC	354,425	343,640	336,570	352,588	358,110
POST SECONDARY EDUCATION	7,961	6,057	5,333	5,556	6,056
RENAL	136,370	132,815	126,081	123,204	131,688
WORK	46,574	41,966	41,471	42,224	42,825
WORKSHOP	149,856	142,366	134,006	128,306	120,520
Unknown	50	122	135	19	83
	1,208,917	1,181,372	1,168,861	1,204,788	1,227,327

6. Complaints about HandyDART categorized by type

Table 1.4 – HandyDART Complaints by Type

Complaint Type	2012	2013	2014	2015	2016
Taxi Complaints	109	383	514	580	610
Service Complaints (HD vehicle)	460	357	392	278	264
Operator Complaints	828	646	623	461	574
Service Availability Complaints	147	140	52	18	19



TransLink

Overview



Responsibilities

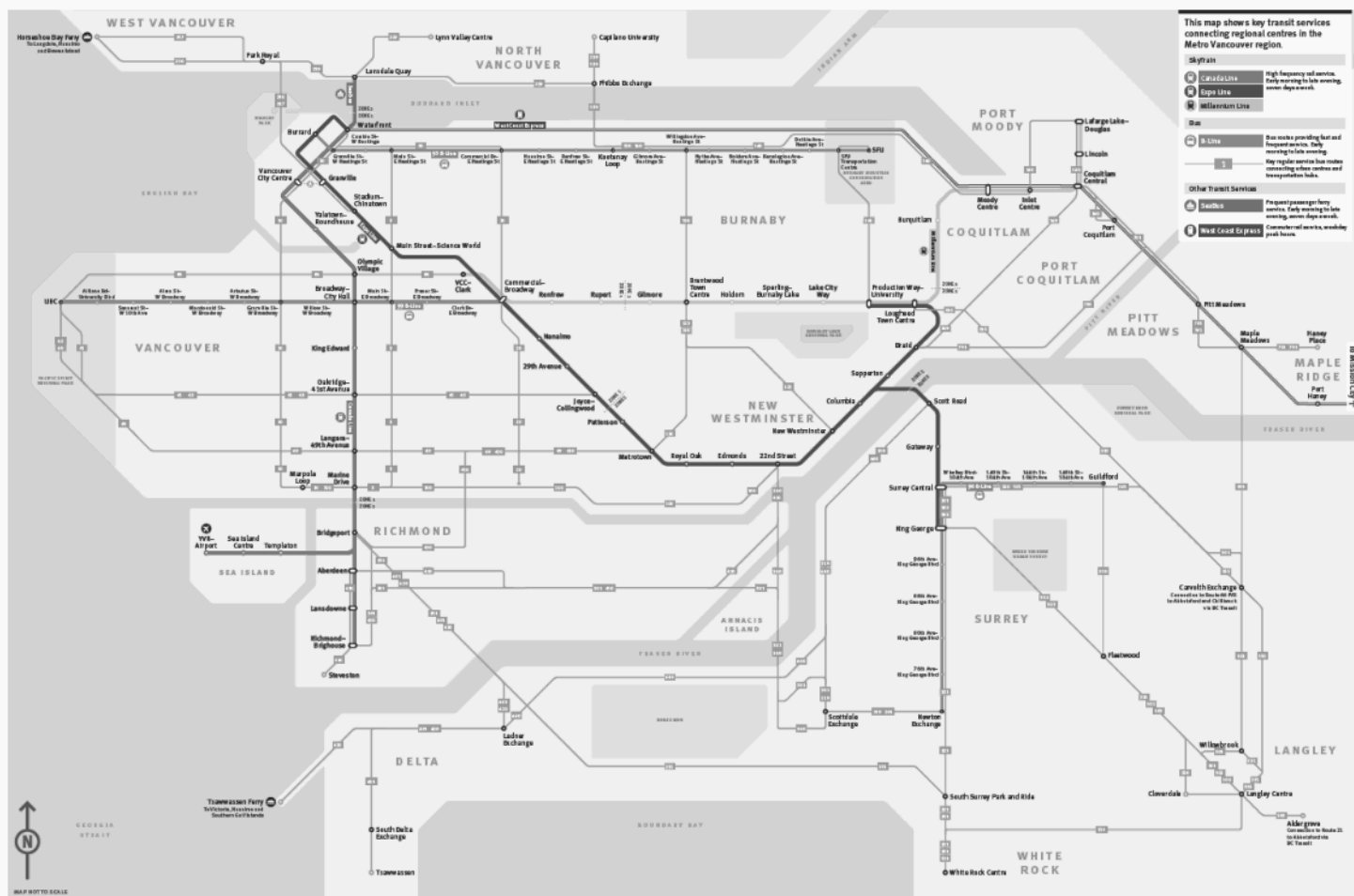
- ❑ **South Coast British Columbia Transportation Authority (TransLink)**
 - Independent regional transportation authority created under the *South Coast British Columbia Transportation Authority Act* (SCBCTAA)
- ❑ Responsible for Metro Vancouver transit and transportation and the major road network
- ❑ Operates bus, SeaBus, rapid transit, custom transit, commuter train, bridges, roads, cycling and walking infrastructure



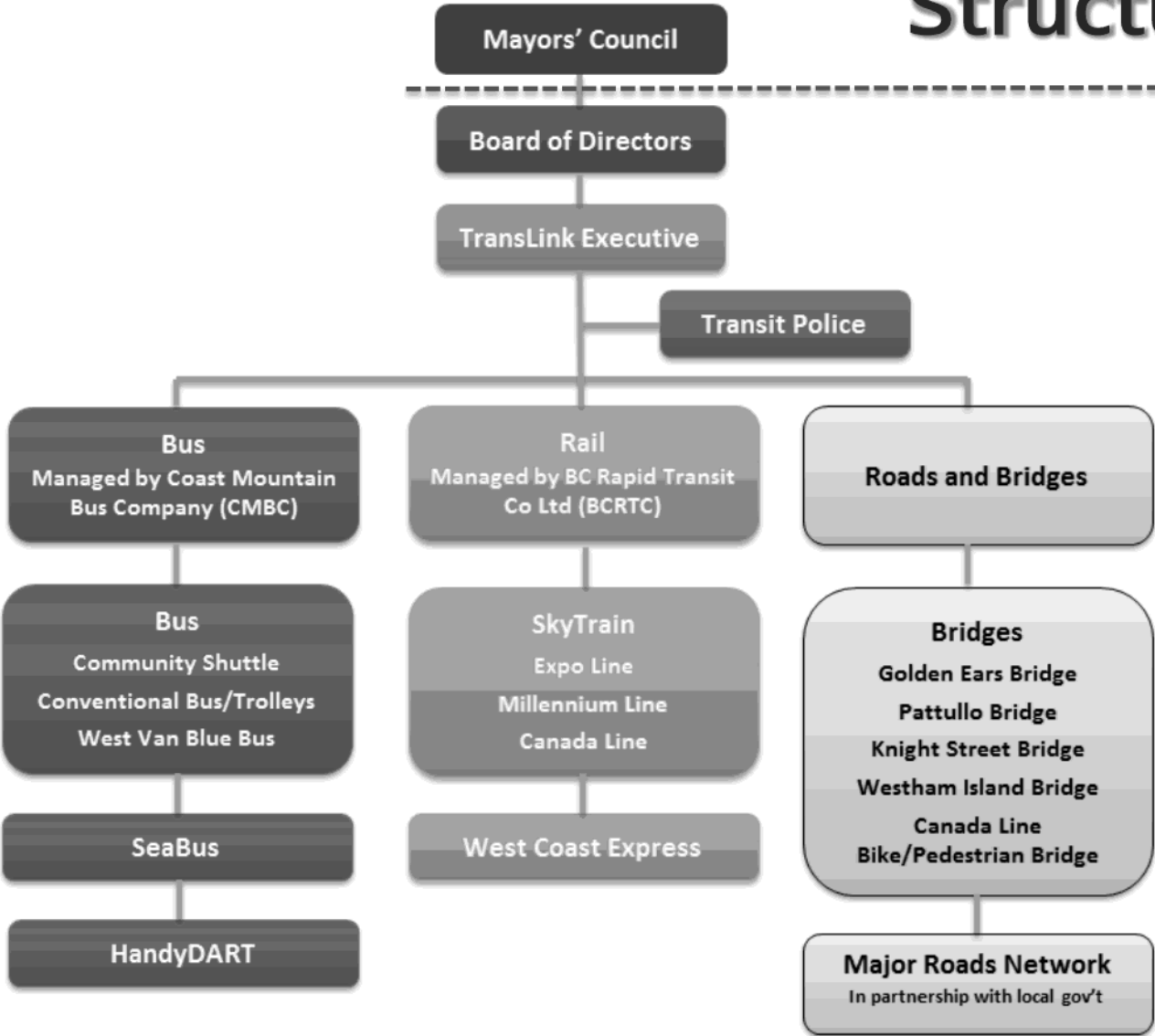
1,800 km² Service Area

Operational Snapshot

- 233 M journeys / year
- 326 SkyTrain cars; 53 stations
- 1,500 buses; 218 routes
- 300 HandyDART vehicles
- 44 WCE cars; 8 stations, 69 route kms
- 3 SeaBuses
- >1M Compass Cards
- 2,300 lane kms of roads, 5 bridges



Structure



Governance – Mayors’ Council

- ❑ **21 Metro mayors; Chief of the Tsawwassen First Nation; Electoral Area “A” Director**
 - Chair: Vancouver Mayor Gregor Robertson
 - Vice Chair: Surrey Mayor Linda Hepner

- ❑ **Responsible for approving:**
 - 30 year strategy
 - 10 year investment plan
 - Board and executive compensation plans
 - Fare increases and sales of TransLink property

Governance – Board of Directors

□ Eleven member Board

○ 7 Mayors' Council appointees (3 year term)



Lorraine
Cunningham
Chair
Dec. 31, 2018



Janet
Austin
Director
Dec. 31, 2019



Larry
Beasley
Director
Dec. 31, 2018



Sarah
Clark
Director
Dec. 31, 2019



Anne
Giardini
Director
Dec. 31, 2019



Tony
Gugliotta
Director
Dec. 31, 2018



Marcella
Szel
Director
Dec. 31, 2017

○ Chair and Vice Chair of the Mayors' Council



Mayor
Robertson



Mayor
Hepner

○ 2 provincial appointees (up to 6 years)



Jim
Chu
Director
Aug. 20, 2018

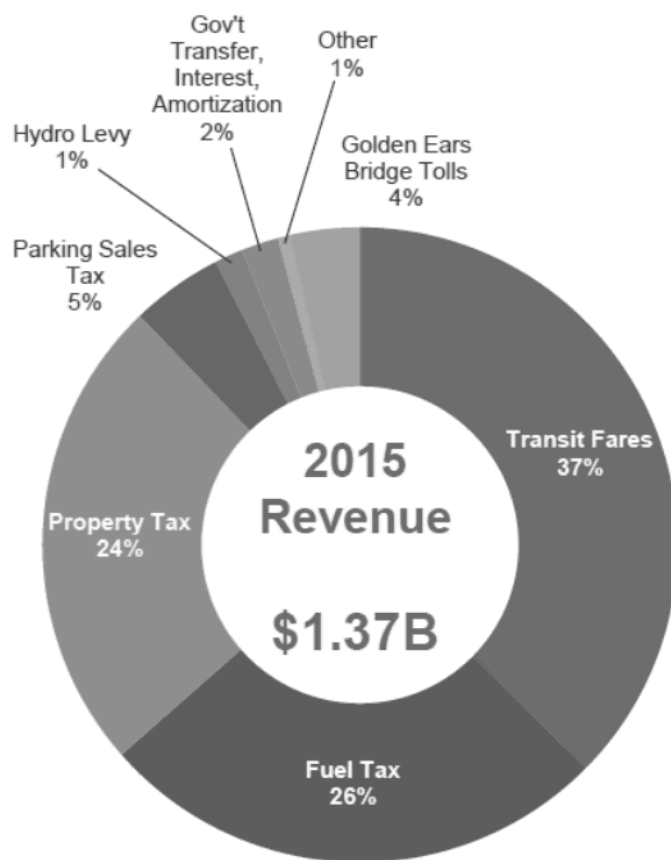


Murray
Dinwoodie
Director
Aug. 20, 2018

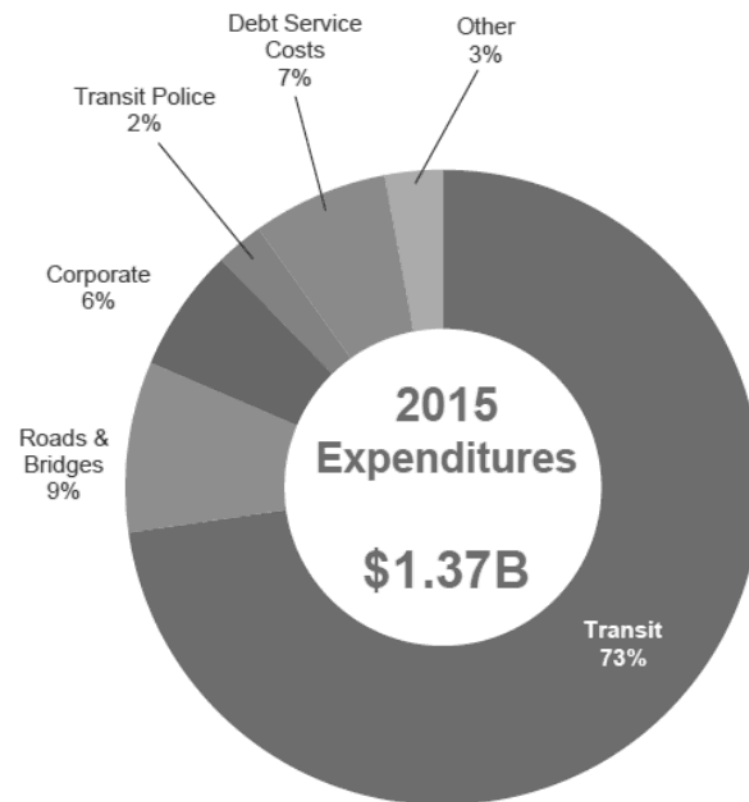
Provincial Role

- ❑ **SCBCTAA establishes TransLink's purpose, areas of authority, governance and planning frameworks, revenue sources**
- ❑ **Minister appoints two members to Board**
- ❑ **Province contributes funding for some capital projects**
- ❑ **Province owns some transit assets**
 - Expo and Millennium SkyTrain lines
 - Evergreen Line from Lougheed to Inlet Centre stations
 - 20 sets of SkyTrain cars (40 cars in total)
 - West Coast Express stations and improvements and 5 locomotives

Revenues and Expenditures



3 funding sources make up the majority of revenues



Transit operations is the majority of expenditures

Other includes gain on disposal of tangible capital assets and miscellaneous

Source: 2015 Annual Report

Other includes amortization of tangible capital assets and one-time expenses for corporate and roads & bridges

Mayors' Council Vision

❑ 10 Year Vision – Mayors' Council approved 2014

















❑ Major projects:

- Millennium Line Broadway Extension (MLBE)
- Surrey-Newton-Guildford Rapid Transit (SNGRT)
- Surrey-Fraser Hwy Rapid Transit
- Pattullo Bridge replacement

❑ Vision initially premised on senior government capital funding (1/3 each to major projects) and increased operating funding from existing and new regional revenue sources



Mayors' Council Vision

	Entire 10-Year Vision	Phase One Approved / Underway	Phase Two Working Assumptions	Phase Three Remaining Investments
Bus Service 	 25% increase 11 new B-Lines	 10% increase 5 new B-Lines	 6% increase 2 new B-Lines	 9% increase 4 new B-Lines
SeaBus Service 	<ul style="list-style-type: none"> 1 new SeaBus 10 min peak frequency 	<ul style="list-style-type: none"> 1 new SeaBus 10 min peak frequency 		
HandyDART Service 	 30% increase	 15% increase	 7% increase	 8% increase
SkyTrain & West Coast Express (WCE) 	<ul style="list-style-type: none"> 114 Expo/Millennium Lines cars 22 Canada Line cars 10 WCE cars + locomotive 	<ul style="list-style-type: none"> 28 Expo/Millennium Lines cars 22 Canada Line cars 5 WCE cars + 1 new locomotive Upgrades to Expo/Millennium & Canada Line stations 	<ul style="list-style-type: none"> 86 Expo/Millennium Line cars (including Broadway Extension) Upgrades to Expo/Millennium & Canada Line stations 	<ul style="list-style-type: none"> 5 WCE cars Upgrades to Expo/Millennium & Canada Line stations
Major Projects 	<ul style="list-style-type: none"> Millennium Line Broadway Extension Surrey-Langley Rapid Transit Pattullo Bridge Replacement 	<ul style="list-style-type: none"> Pre-construction on Broadway Extension Pre-construction on Surrey-Newton-Guildford LRT Design for Pattullo Bridge Replacement 	<ul style="list-style-type: none"> Construction of Broadway Extension Construction of Surrey-Newton-Guildford LRT Construction of Pattullo Bridge Replacement Pre-construction on Surrey-Langley LRT 	<ul style="list-style-type: none"> Construction of Surrey-Langley LRT
Major Roads Network (MRN) 	<ul style="list-style-type: none"> MRN expansion: 1% annual increase + one-time 10% increase MRN upgrades: \$200M MRN seismic: \$130M 	<ul style="list-style-type: none"> MRN expansion: 1% annual increase + one-time 10% increase \$50M (25% of Vision) \$32.5M (25% of Vision) 	<ul style="list-style-type: none"> \$40M (20% of Vision) \$26M (20% of Vision) 	<ul style="list-style-type: none"> \$110M (55%) \$71.5M (55%)
Walking & Cycling 	<ul style="list-style-type: none"> Regional Cycling: \$131M Walking Access to Transit: \$35M 	<ul style="list-style-type: none"> \$41.3M (32% of Vision) \$12.5M (36% of Vision) 	<ul style="list-style-type: none"> \$23.8M (18% of Vision) \$10M (29% of Vision) 	<ul style="list-style-type: none"> \$65.9M (50% of Vision) \$12.5M (36% of Vision)
Transit Exchanges 	13 new or expanded transit exchanges	3 updated transit exchanges, in addition to 2 exchanges as part of Surrey pre-construction work	2 upgraded transit exchanges	6 upgraded transit exchanges

Phase One investments dependent on enabling legislation for new regional development fee

Working assumptions as of Feb 2017

Subject to refinement after Phase Two development

Approved 2014

Approved 2017

Targeting 2018

Targeting 2020

COSTS:

s.16,s.17

Ph1 = \$1.15B

s.16,s.17

Davidson, Julie MAH:EX

From: Farnworth.MLA, Mike LASS:EX
Sent: Thursday, July 27, 2017 3:22 PM
To: Minister, MAH MAH:EX
Subject: 206230 FW: [HandyDART-riders-board] Please spread word re Human Rights Complaint

Minister Farnworth has asked me to forward this email to your office for your consideration.

Regards

Glenn Pollock

Constituency Assistant to Mike Farnworth MLA
Minister of Public Safety, Solicitor General and Government House Leader
Constituency Office 107A-2748 Lougheed Hwy.
Port Coquitlam, BC V3B 6P2
T-604-927-2088 F-604-927-2090

From: s.22
Sent: July 12, 2017 7:32 AM
To: Wickerson, Gordon
Subject: Re: [HandyDART-riders-board] Please spread word re Human Rights Complaint

Hi Gordon... I was in Mike Farnsworth's office to see him about Handydart issues this past Monday...we are especially concerned over getting Translink to hold off awarding any new Handydart contracts until they are reviewed by the new transportation minister...please feel free to contact Beth, our co-chair with Tim Louis...we all have high hopes that the new NDP-Green government will finally move to establish in-house transportation services to the mobility challenged with local control and input on a not-for-profit basis...Translink currently has an American Company with a dubious record (MVT) making millions off of handicapped seniors in our province...anyways...you have our concerns...thanks

s.22

On Jun 28, 2017, at 5:40 PM, Eric Doherty <eric@ecoplanning.ca> wrote:

It is up on HandyDART Riders Facebook and twitter. Lots of media interest already!

Eric Doherty, Registered Professional Planner, MCIP - Ecopath Planning

Victoria, BC Canada
604 346 6994 Skype eric.doherty1
eric@ecoplanning.ca
www.ecoplanning.ca

On 28/06/2017 4:34 PM, Eric Doherty wrote:

Sent!

----- Forwarded Message -----

Subject:Media Release: HandyDART Riders File Human Rights Complaint against Premier Christy Clark and TransLink

Date:Wed, 28 Jun 2017 16:29:45 -0700

From:Eric Doherty

Reply-To:edoherty@uniserve.com

To:info@handydartriders.ca

Media Release: HandyDART Riders' Alliance

**HandyDART Riders File Human Rights Complaint against Premier Christy Clark
and TransLink:**

Group alleges inadequate HandyDART service is discriminatory

Copyright

Attached photo – Beth McKellar outside Human Rights Tribunal offices

-30-

For more information please contact:

Beth McKellar - HandyDART Riders' Alliance Co-chair 604 444 9289

Roseanne Shannon - HandyDART Riders' Alliance board member

s.22

www.HandyDARTriders.ca

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HandyDART Riders' Alliance Board Members email discussion list

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To post to this group, send email to handydart-riders-board@googlegroups.com.

For more options, visit <https://groups.google.com/d/optout>.

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Davidson, Julie MAH:EX

From: Nicholls, Barrie MAH:EX on behalf of Minister, MAH MAH:EX
Sent: Thursday, September 21, 2017 10:33 AM
To: s.22
Cc: Farnworth.MLA, Mike LASS:EX; Ma.MLA, Bowinn LASS:EX
Subject: 206230: HandyDART Services

Ref: 206230

s.22

Email: s.22

cc: Mike.Farnworth.MLA@leg.bc.ca
Bowinn.Ma.MLA@leg.bc.ca

Dear s.22 :

Thank you for your email regarding your concerns about TransLink's contracting of HandyDART services. As Minister responsible for TransLink, I am pleased to respond on behalf of the Honourable Mike Farnworth, Minister of Public Safety and Solicitor General. I apologize for the delay in responding.

HandyDART is a vital service offered by TransLink that many people rely on for their day-to-day commute and for staying connected to their communities. In addition to delivering HandyDART services, TransLink's transit fleet is fully accessible, and continues to improve through the implementation of the Access Transit program. The Access Transit program was established to ensure that accessible transit is integrated into all plans, projects and programs in partnership with key stakeholders.

In 2016, TransLink began a comprehensive review of HandyDART policies and services to improve the system. This review included engagement with stakeholders in the HandyDART community. The key recommendations that resulted from this review were approved by the TransLink Board of Directors in March of this year. TransLink has indicated that work is already underway implementing some of these recommendations and that others will be implemented later this year or in early 2018.

I recognize your concern with the Request for Proposals (RFP) to deliver the HandyDART ride service function that was recently issued by TransLink. While the Province of British Columbia does not have a role in operational TransLink issues such as the timing of issuing RFPs, government has committed to working with TransLink and BC Transit to find long and lasting solutions to improve HandyDART service.

To support this process, Bowinn Ma, Parliamentary Secretary for TransLink, has met with representatives from the HandyDART Riders' Alliance to hear their concerns and suggestions about the future of HandyDART. The meeting was informative and I am working with Ms. Ma to ensure HandyDART services are meeting client's needs.

If you have any questions regarding the specifics of the RFP, these are best answered by TransLink. The TransLink Board of Directors can be contacted by email at: board@translink.ca.

Thank you again for writing.

Sincerely,

Selina Robinson
Minister of Municipal Affairs and Housing

s.22

From: _____
Sent: July 12, 2017 7:32 AM
To: Wickerson, Gordon <Gordon.Wickerson@leg.bc.ca>
Subject: Re: [HandyDART-riders-board] Please spread word re Human Rights Complaint

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Date:Wed, 28 Jun 2017 16:29:45 -0700
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To:info@handydartriders.ca

Media Release: HandyDART Riders' Alliance

**HandyDART Riders File Human Rights Complaint against Premier Christy Clark
and TransLink:**

Group alleges inadequate HandyDART service is discriminatory

Copyright

-30-

For more information please contact:

Beth McKellar - HandyDART Riders' Alliance Co-chair 604 444 9289

Roseanne Shannon - HandyDART Riders' Alliance board member
s.22

www.HandyDARTriders.ca

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For more options, visit <https://groups.google.com/d/optout>.

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For more options, visit <https://groups.google.com/d/optout>.

Davidson, Julie MAH:EX

From: Mike Buda <mike.buda@mayorscouncil.ca>
Sent: Tuesday, August 15, 2017 10:28 AM
To: Minister, MAH MAH:EX
Cc: Gregor Robertson; Mayors Council
Subject: 206681 Letter from Mayors' Council on TransLink governance
Attachments: Letter - Min Robinson - Governance - Aug 2017.pdf

Minister Robinson,

On behalf of Mayor Robertson, Chair of the Mayors' Council on Regional Transportation, please see attached for a letter concerning a motion approved by the Mayors' Council on July 27, 2017 about TransLink's governance.

Thank you,

Mike Buda

Michael Buda
Executive Director, Mayors' Council on Regional Transportation

m. 604-307-2839
o. 778-375-7669
e. mike.buda@mayorscouncil.ca
t. @mikebuda
www.MayorsCouncil.ca



August 15, 2017

The Honourable Selina Robinson
Minister of Municipal Affairs and Housing
Parliament Buildings
Victoria, BC V8V 1X4 [E-mail: MAH.minister@gov.bc.ca]

Minister Robinson,

I am writing to convey to you a motion approved by the Mayors' Council at its July 27, 2017 meeting. That motion "requests the new provincial government to announce that it will launch a review of the *South Coast British Columbia Transportation Authority Act* (SCBCTA) to consider governance changes."

As you know, governance changes to make TransLink accountable to elected local leaders have been a priority of the Mayors' Council since its members were removed from the TransLink Board in 2007. This view remains unchanged and strongly held today.

With regular public Translink board meetings, two mayors serving as directors, and the new joint committees and joint meetings of the Mayors' Council and TransLink Board, there is a new, more constructive governance arrangement. But these governance improvements stop short of elected officials having direct accountability for the annual operating budget.

The Mayors' Council's next meeting is on September 21, 2017. The Council will be interested in hearing your response to this request.

Sincerely,

Mayor Gregor Robertson
Chair, Mayors' Council

- c Members of the Mayors' Council
Bowinn Ma, Parliamentary Secretary for TransLink
TransLink's Board of Directors and CEO

Davidson, Julie MAH:EX

Subject: 206699 FW: Meeting Request re: Broadway Ext through Great Northern Way

From: Dong, Jodi CSCD:EX
Sent: Tuesday, August 15, 2017 11:19 AM
To: Garriock, Tamara CSCD:EX
Subject: FW: Meeting Request re: Broadway Ext through Great Northern Way

Hi-ok let me know if this works. Can you pls draft a direct reply for me as below? Thanks-let me know if any questions

From: Thompson, Laurel CSCD:EX
Sent: Monday, August 14, 2017 2:32 PM
To: Dong, Jodi CSCD:EX
Subject: RE: Meeting Request re: Broadway Ext through Great Northern Way

Sure thing, attached.

Laurel Thompson
Senior Executive Assistant to Deputy Minister Jacquie Dawes

From: Dong, Jodi CSCD:EX
Sent: Monday, August 14, 2017 2:30 PM
To: Thompson, Laurel CSCD:EX
Subject: Fwd: Meeting Request re: Broadway Ext through Great Northern Way

Hi Laurel
Can you pls send me the original attachments as below? Thanks

Jodi

Sent from my mobile device. Please excuse typing errors.

Begin forwarded message:

From: "Volk, Kevin CSCD:EX" <Kevin.Volk@gov.bc.ca>
Date: August 14, 2017 at 1:43:57 PM PDT
To: "Dong, Jodi CSCD:EX" <Jodi.Dong@gov.bc.ca>
Subject: FW: Meeting Request re: Broadway Ext through Great Northern Way

Hi Jodi,

Can you get someone to follow up with Laurel to get these attachments and review, and then let the writer know that they can contact the project team through MLBE@tranlink.ca. their request will be directed to the appropriate person on the project.

Thanks,

Kevin

From: Hurtig, Jane PREM:EX
Sent: Monday, August 14, 2017 1:25 PM
To: Dawes, Jacquie CSCD:EX
Cc: Volk, Kevin CSCD:EX
Subject: RE: Meeting Request re: Broadway Ext through Great Northern Way

Terrific – let me know what works. Can I ask that your team respond for me?
jh

Jane Hurtig
Ministerial Assistant to Minister of Municipal Affairs and Housing and responsible for Translink
Cell 778 584 1744

From: Dawes, Jacquie CSCD:EX
Sent: Monday, August 14, 2017 7:03 AM
To: Hurtig, Jane PREM:EX
Cc: Volk, Kevin CSCD:EX
Subject: Re: Meeting Request re: Broadway Ext through Great Northern Way

s.13

On Aug 13, 2017, at 11:15 PM, Hurtig, Jane PREM:EX <Jane.Hurtig@gov.bc.ca> wrote:

Hello there – ^{s.22}
Not Urgent - Could you please advise on this meeting request. I am wondering if there is a process through the Ministry to hear and respond to concerns like this – clearly there must be many when a project of this magnitude is underway.

Thanks.

Jane Hurtig
Ministerial Assistant to Minister of Municipal Affairs and Housing and responsible for Translink
Cell 778 584 1744

From: Ma, Bowinn [<mailto:>]^{s.17}
Sent: Friday, August 11, 2017 7:50 PM
To: Hurtig, Jane PREM:EX
Cc: Ma, Bowinn PREM:EX; Ma.MLA, Bowinn LASS:EX
Subject: Meeting Request re: Broadway Ext through Great Northern Way

We have received two meeting requests from Mr. Gary Ley regarding the Broadway Extension route. The concern is very specific and unlikely to be resolved via a meeting with me. I'd like to direct him to the appropriate channels, if you could advise.

In your service,

Bowinn Ma, MLA
North Vancouver-Lonsdale
Skwxwú7mesh-ulh Temíxw & səliłwətaʔt təməxʷ

Office: 604-981-0033 | Direct: 604-981-0043 | 5-221 W. Esplanade Ave, North Vancouver, BC, V7M 3J3 |
BowinnMaMLA.ca

Page 060

Withheld pursuant to/removed as

DUPLICATE

Ref: 206748

s.22

Email: s.22

cc: Bowinn.Ma.MLA@leg.bc.ca

Dear ^{s.22}

Thank you for your email of August 16th to Parliamentary Secretary for TransLink Bowinn Ma, regarding TransLink property in North Vancouver. Your correspondence was referred to the Ministry of Municipal Affairs and Housing, as this ministry is responsible for TransLink, and I am pleased to respond.

I appreciate you taking the time to raise your concerns with the Parliamentary Secretary. As you are likely aware, TransLink is an independent organization governed by the Mayors' Council and TransLink's Board of Directors, and is responsible for its decisions around the use of its land. As such, and if you have not already done so, you may wish to share your concerns with the organization's Board of Directors or the Mayors' Council. The Board can be contacted via email at: Board@translink.ca ; and the Mayors' Council can be reached by email at: mayorscouncil@translink.ca.

Additionally, Councillor Craig Keating is the City of North Vancouver representative on the Mayors' Council. Should you wish to also share your concerns regarding the North Vancouver parking lot with Councillor Craig Keating, he can be reached by email at: ckeating@cnv.org.

Thank you again for writing.

Sincerely,

Jodi Dong
Executive Director
Community and Legislative Services
Ministry of Municipal Affairs and Housing

ADM:diary copy Branch:file copy Branch:diary copy
Date Typed: August 21, 2017 Prepared by:
Document Location: g:\legislation & policy\legislation & policy - cplb and lgprl\policy -
translink\correspondence responses s.22 _direct reply.docx
ARCS/ORCS#: 0280-30

Davidson, Julie MAH:EX

From: Nicholls, Barrie MAH:EX on behalf of Minister, MAH MAH:EX
Sent: Thursday, September 21, 2017 11:24 AM
To: s.22
Cc: OfficeofthePremier, Office PREM:EX; Transportation, Minister TRAN:EX; Chen.MLA, Katrina LASS:EX; Ma.MLA, Bowinn LASS:EX
Subject: 207001: HandyDART Services

Ref: 207001

s.22

Email: s.22

cc: Premier@gov.bc.ca
Minister.Transportation@gov.bc.ca
Katrina.Chen.MLA@leg.bc.ca
Bowinn.Ma.MLA@leg.bc.ca

Dear s.22 r:

Thank you for your email of August 14, 2017, addressed to my colleagues, regarding your concerns about TransLink's contracting of HandyDART services. As Minister responsible for TransLink, I am pleased to respond.

HandyDART is a vital service offered by TransLink that many people rely upon for their day-to-day commute, and for staying connected to their communities. I am pleased to see that TransLink has also been working to implement the Mayors' Council's Vision to increase transit service for people with disabilities.

In 2016, TransLink began a comprehensive review of HandyDART policies and services to improve the system. This review included engagement with stakeholders in the HandyDART community. The key recommendations that resulted from this review were approved by the TransLink Board of Directors in March of this year. TransLink has indicated that while work is already underway implementing some of these recommendations, others will be implemented later this year or early in 2018.

I understand you have some concerns with the Request for Proposals (RFP) to deliver the HandyDART ride service function that was recently issued by TransLink. While the Province of British Columbia does not have a role in operational TransLink issues such as the timing of issuing RFPs, the Province has committed to working with TransLink and BC Transit to find long and lasting solutions to improve HandyDART service.

If you have any questions regarding the specifics of the RFP, these are best answered by TransLink. The TransLink Board of Directors can be contacted by email at: board@translink.ca.

Thank you again for writing.

Sincerely,

Selina Robinson
Minister of Municipal Affairs and Housing

Davidson, Julie MAH:EX

From: Ma, Bowinn <s.17_>
Sent: Thursday, August 31, 2017 6:28 PM
To: Minister, MAH MAH:EX
Subject: 207086 TransLink Property -- Temporary Rental

Hello,

I received an inquiry from s.22 about the possibility of renting what he believes is vacant TransLink property to use as temporary construction laydown area for a large project at Cambie and 41st Ave. s.22 explains that he had contacted Colliers about the property, who advised they no longer had the listing. If the property (shown below) is indeed TransLink property and they are interested in renting it out, s.22 contact information is as follows:

s.22

For greater clarity, I am neither advocating nor objecting to the temporary rental of this space to PCL – my intention is only to redirect this inquiry to the most appropriate place.

In your service,

Bowinn Ma, MLA
North Vancouver-Lonsdale
Skwxwú7mesh-ulh Temíxw & səliłwətaʔ təməxʷ

Office: 604-981-0033 | Direct: 604-981-0043 | 5-221 W. Esplanade Ave, North Vancouver, BC, V7M 3J3 | BowinnMaMLA.ca



Davidson, Julie MAH:EX

From: Robinson.MLA, Selina LASS:EX
Sent: Friday, September 15, 2017 11:44 AM
To: Minister, MAH MAH:EX
Subject: 207434 FW: Deciding the technology for Surrey's future rapid transit
Attachments: Line Proposal 4c.pdf; 14-Sept-2017-Letter-to-Premier-John-Horgan.pdf

Follow Up Flag: Follow up
Flag Status: Completed

From: admin@skytrainforsurrey.org [mailto:admin@skytrainforsurrey.org] **On Behalf Of** Daryl Dela Cruz
Sent: September 14, 2017 8:01 PM
To: premier@gov.bc.ca
Cc: Regional Mayors' Council ; Dianne Watts ; mayorcouncil@tol.ca; Langley City Mayor and Council ; Robinson.MLA, Selina ; Trevena.MLA, Claire ; ceo@translink.ca
Subject: Deciding the technology for Surrey's future rapid transit

14th September, 2017

The Hon. John Horgan
Premier of British Columbia
Office of the Premier

CC:
Metro Vancouver Mayors' Council
Linda Hepner, Mayor of the City of Surrey
Ted Schaffer, Mayor of the City of Langley

Jack Froese, Mayor of the Township of Langley

The Hon. Selina Robinson, Minister Responsible for TransLink
The Hon. Claire Trevena, Minister of Transportation & Infrastructure
Kevin Desmond, CEO of TransLink

Re: A decision on technology for rail rapid transit on Fraser Highway

Dear Premier John Horgan,

Last year, before the start of the election, you indicated to the people of Surrey and Langley that you would be prepared to sit down with the Mayor's Council and work with them on determining whether a SkyTrain extension is a better option on Fraser Highway. We are strongly appreciative of your encouragement that there be an open dialogue on this issue, and anticipate that you will be following through on this commitment.

We, the undersigned, believe that choosing a ground-level Light Rail Transit system on all of the proposed rapid transit corridors is a decision that future generations living the Surrey/Langley (and eastward) will regret. It alarms us that our decision-makers have decided that an inferior second-rate system is acceptable for our citizens, while those living in Coquitlam, Richmond and other cities throughout the metro are benefitting from the continuous expansion of what has become one of the most successful rail rapid transit systems in North America and the world.

Supporters of a street-level Light Rail Transit system over the expansion of our SkyTrain have exaggerated the difference in cost between systems, and have ignored the numerous major issues with building a Light Rail system that our campaign team has previously identified. In Surrey, many residents are already fighting battles on numerous issues that have come up as a result of the city's Light Rail planning, such as the proposed 105 Avenue Connector road and Hawthorne Park. Furthermore, we expect residents will be pressed to engage the city again on further issues.

As an example, to this day, the Mayors' Council and LRT Project team have offered little to no answers on the operating viability of a street-level LRT system after it is built. One of our biggest concerns is the lack of dialogue on the long-term operating costs and operating debts. The LRT system that is being planned today will reach many people, but it will still leave more than half of the population South of the Fraser – who won't be served directly or conveniently by the LRT system – reliant on buses or other means of transportation.

Our best information suggests that there will be a very high cost to run and subsidize the operations of the LRT system, which may make it difficult and/or cost-prohibitive to deliver the service expansion of local and connecting bus services that Surrey residents need the most.

The most recent cost estimate that the City of Surrey has provided for the full 27km LRT project suggests a capital cost of \$2.6 billion. At costs approaching \$100 million per km, the project costs of this LRT system are now also approaching those of our previously-built SkyTrain expansions, such as the Canada Line (\$104 million per km) and the Millennium Line: Evergreen Extension (\$121 million per km). We hope that with these numbers, you can understand why we are so concerned, especially given the lower service levels provided by a Light Rail system and the less added convenience compared to an expansion of the Expo Line. Rushing a decision on an issue that involves billions of regional taxpayers' dollars would be a huge mistake.

The cost of delaying the project to ensure that the right decision has been made for our transit system's future will be relatively small, whereas the cost of making the wrong decision on this issue will impact the livelihoods of all residents in Surrey and Langley for generations.

We do not want a transit system that is an expensive mistake.

As such, we urge your assistance in ensuring there is an open, transparent dialogue on this issue, which not only allows this process to completely and thoroughly run its course, but fully ensures that the public is aware of the decisions that are being made, and why.

Thank you for considering our request.

Daryl Dela Cruz
Founding Director of SkyTrain for Surrey
On behalf of 2,627 signed supporters on skytrainforsurrey.org

About SkyTrain for Surrey:

SkyTrain for Surrey is calling on decision-makers to build a **16km extension of the Expo Line** as rapid transit studies for Surrey have consistently found SkyTrain to be the superior option. The extension would stretch from the terminus at King George Station to Langley Centre Station.

More than 2,600 people have joined our call for the cancellation of Surrey's street-level LRT, in favour of restoring this plan to extend SkyTrain through Surrey and Langley and build BRT on 104 Avenue and King George Blvd.

Coquitlam

Via Port Mann Bridge

Fraser River

Surrey Ctr

Guildford

King George

**Carvolth Exch.
& Fraser Valley**

Via Highway 1

Newton

Langley

White Rock

14th September, 2017

The Hon. John Horgan
Premier of British Columbia
Office of the Premier

CC: Metro Vancouver Mayors' Council; Linda Hepner, Mayor of the City of Surrey; Ted Schaffer, Mayor of the City of Langley; Jack Froese, Mayor of the Township of Langley

Re: A decision on technology for rail rapid transit on Fraser Highway

Dear Premier John Horgan,

Last year, before the start of the election, you indicated to the people of Surrey and Langley that you would be prepared to sit down with the Mayor's Council and work with them on determining whether a SkyTrain extension is a better option on Fraser Highway. We are strongly appreciative of your encouragement that there be an open dialogue on this issue, and anticipate that you will be following through on this commitment

We, the undersigned, believe that choosing ground-level Light Rail Transit for all of the proposed rapid transit corridors is a decision that future generations living the Surrey/Langley (and eastward) will regret. It alarms us that our decision-makers have decided that an inferior second-rate system is acceptable for our citizens, while those living in Coquitlam, Richmond and other cities throughout the metro are benefitting from the continuous expansion of what has become one of the most successful rail rapid transit systems in North America and the world.

Supporters of a street-level Light Rail Transit system over the expansion of our SkyTrain have exaggerated the difference in cost between systems, and have ignored the numerous major issues with building a Light Rail system that our campaign team has previously identified. In Surrey, many residents are already fighting battles on numerous issues that have come up as a result of the city's Light Rail planning, such as the proposed 105 Avenue Connector road and Hawthorne Park. Furthermore, we expect residents will be pressed to engage the city again on further issues.

As an example, to this day, the Mayors' Council and LRT Project team have offered little to no answers on the operating viability of a street-level LRT system after it is built. One of our biggest concerns is the lack of dialogue on the long-term operating costs and operating debts. The LRT

system that is being planned today will reach many people, but it will still leave more than half of the population of the South of Fraser - who won't be served directly or conveniently by the LRT system - reliant on buses or other means of transportation.

Our best information suggests that there will be a very high cost to run and subsidize the operations of the LRT system, which may make it difficult and/or cost-prohibitive to deliver the service expansion of local and connecting bus services that Surrey residents need the most.

The most recent cost estimate that the City of Surrey has provided for the full LRT project suggests a capital cost of \$2.6 billion. At costs approaching \$100 million per km, the project costs of this LRT system are now also approaching those of our previously-built SkyTrain expansions, such as the Canada Line (\$104 million per km) and the Millennium Line: Evergreen Extension (\$121 million per km). We hope that with these numbers, you can understand why we are so concerned, especially given the lower service levels provided by a Light Rail system and the less added convenience compared to an expansion of the Expo line. Rushing a decision on something that involves billions of regional taxpayers' dollars would be a huge mistake.

The cost of delaying the project to ensure that the right decision has been made for our transit system's future will be relatively small, whereas the cost of making the wrong decision on this issue will impact the livelihoods of all residents in Surrey and Langley for generations.

We do not want a transit system that is an expensive mistake.

As such, we urge your assistance in ensuring there is an open, transparent dialogue on this issue, which not only allows this process to completely and thoroughly run its course, but fully ensures that the public is aware of the decisions that are being made, and why.

Thank you for considering our request.

Daryl Dela Cruz

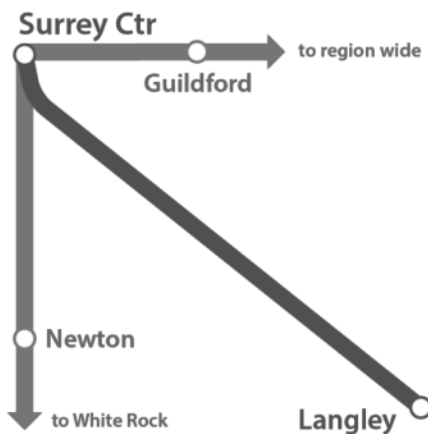
Founding Director of SkyTrain for Surrey

On behalf of 2,627 signed supporters on skytrainforsurrey.org

Campaign Mission Overview

SkyTrain for Surrey is calling on decision-makers to build a **16km extension of the Expo Line** as rapid transit studies for Surrey have consistently found SkyTrain to be the superior option. The extension would stretch from the terminus at King George Station to Langley Centre Station.

TransLink and the Ministry of Transportation, in cooperation with the City of Surrey and other partners, released the Surrey Rapid Transit Study Phase II alternatives analysis in 2012, in which one alternative considered an **extension of the Expo Line and a BRT on the Surrey-Newton-Guildford Line corridor**. This alternative had the same capital cost as the Light Rail Transit proposal, and offered a superior business case, higher travel time savings and lower long-term operating debts.



More than 2,600 people have joined our call for the cancellation of Surrey's street-level LRT, in favour of restoring this plan to extend SkyTrain through Surrey and Langley and build BRT.

A street-level LRT in Surrey will cost billions of dollars yet offer little travel time savings, making it the most expensive mistake in the region's history.

Davidson, Julie MAH:EX

From: Nicholls, Barrie MAH:EX on behalf of Minister, MAH MAH:EX
Sent: Friday, October 27, 2017 9:37 AM
To: 'info@skytrainforsurrey.org'
Cc: OfficeofthePremier, Office PREM:EX; Ma.MLA, Bowinn LASS:EX
Subject: 207434: Surrey's Future Rapid Transit

Ref: 207434

Daryl Dela Cruz
Founding Director
SkyTrain for Surrey
Email: info@skytrainforsurrey.org

cc: Premier@gov.bc.ca
Bowinn.Ma.MLA@leg.bc.ca

Dear Mr. Dela Cruz:

Thank you for your email addressed to the Honourable John Horgan, Premier, regarding your concerns about the choice of light rail transit (LRT) for the South of Fraser communities. As Minister responsible for TransLink, your correspondence has been forwarded to me for reply and I apologize for the delay in responding.

In 2014, the Province of British Columbia amended TransLink's legislation to give the Mayors' Council on Regional Transportation more responsibility for approving TransLink's long-term strategies and investment plans. The Mayors' Council includes representatives from every municipality, electoral district and a Treaty First Nation in Metro Vancouver. This ensures that locally elected representatives, who best understand the region's needs, will guide transit planning and delivery.

In 2014, the Mayors' Council approved a 10-Year Vision for Transit and Transportation in Metro Vancouver and the Province has since committed to funding 40 percent of the cost of the vision's projects. One of the transportation priorities outlined in the 10-Year Vision was LRT for the South of Fraser. As part of our funding partnership, the Province has asked TransLink to prepare business cases for the major transit projects being considered for provincial funding, including the South of Fraser projects. These business cases will allow all of the funding partners to better understand the benefits and costs of the projects.

I suggest you continue to share your views regarding the decision to adopt LRT for the South of Fraser area with the Mayors' Council and TransLink Board. The Mayors' Council can be contacted by email at: mayorscouncil@translink.ca. The Board can be reached by email at: Board@translink.ca. I also recommend you continue to share your perspectives and concerns with the mayors of Surrey and both the Township and City of Langley, who are your local representatives on the Mayors' Council.

Thank you again for writing.

Sincerely,

Selina Robinson
Minister of Municipal Affairs
and Housing

From: admin@skytrainforsurrey.org [mailto:admin@skytrainforsurrey.org] **On Behalf Of** Daryl Dela Cruz
Sent: Thursday, September 14, 2017 8:01 PM
To: OfficeofthePremier, Office PREM:EX
Cc: Regional Mayors' Council; Dianne Watts; mayorcouncil@tol.ca; Langley City Mayor and Council; Robinson.MLA, Selina LASS:EX; Trevena.MLA, Claire F LASS:EX; ceo@translink.ca
Subject: Deciding the technology for Surrey's future rapid transit

14th September, 2017

The Hon. John Horgan
Premier of British Columbia
Office of the Premier

CC:
Metro Vancouver Mayors' Council
Linda Hepner, Mayor of the City of Surrey
Ted Schaffer, Mayor of the City of Langley

Jack Froese, Mayor of the Township of Langley

The Hon. Selina Robinson, Minister Responsible for TransLink
The Hon. Claire Trevena, Minister of Transportation & Infrastructure
Kevin Desmond, CEO of TransLink

Re: A decision on technology for rail rapid transit on Fraser Highway

Dear Premier John Horgan,

Last year, before the start of the election, you indicated to the people of Surrey and Langley that you would be prepared to sit down with the Mayor's Council and work with them on determining whether a SkyTrain extension is a better option on Fraser Highway. We are strongly appreciative of your encouragement that there be an open dialogue on this issue, and anticipate that you will be following through on this commitment.

We, the undersigned, believe that choosing a ground-level Light Rail Transit system on all of the proposed rapid transit corridors is a decision that future generations living the Surrey/Langley (and eastward) will regret. It alarms us that our decision-makers have decided that an inferior second-rate system is acceptable for our

citizens, while those living in Coquitlam, Richmond and other cities throughout the metro are benefitting from the continuous expansion of what has become one of the most successful rail rapid transit systems in North America and the world.

Supporters of a street-level Light Rail Transit system over the expansion of our SkyTrain have exaggerated the difference in cost between systems, and have ignored the numerous major issues with building a Light Rail system that our campaign team has previously identified. In Surrey, many residents are already fighting battles on numerous issues that have come up as a result of the city's Light Rail planning, such as the proposed 105 Avenue Connector road and Hawthorne Park. Furthermore, we expect residents will be pressed to engage the city again on further issues.

As an example, to this day, the Mayors' Council and LRT Project team have offered little to no answers on the operating viability of a street-level LRT system after it is built. One of our biggest concerns is the lack of dialogue on the long-term operating costs and operating debts. The LRT system that is being planned today will reach many people, but it will still leave more than half of the population South of the Fraser – who won't be served directly or conveniently by the LRT system – reliant on buses or other means of transportation.

Our best information suggests that there will be a very high cost to run and subsidize the operations of the LRT system, which may make it difficult and/or cost-prohibitive to deliver the service expansion of local and connecting bus services that Surrey residents need the most.

The most recent cost estimate that the City of Surrey has provided for the full 27km LRT project suggests a capital cost of \$2.6 billion. At costs approaching \$100 million per km, the project costs of this LRT system are now also approaching those of our previously-built SkyTrain expansions, such as the Canada Line (\$104 million per km) and the Millennium Line: Evergreen Extension (\$121 million per km). We hope that with these numbers, you can understand why we are so concerned, especially given the lower service levels provided by a Light Rail system and the less added convenience compared to an expansion of the Expo Line. Rushing a decision on an issue that involves billions of regional taxpayers' dollars would be a huge mistake.

The cost of delaying the project to ensure that the right decision has been made for our transit system's future will be relatively small, whereas the cost of making the wrong decision on this issue will impact the livelihoods of all residents in Surrey and Langley for generations.

We do not want a transit system that is an expensive mistake.

As such, we urge your assistance in ensuring there is an open, transparent dialogue on this issue, which not only allows this process to completely and thoroughly run its course, but fully ensures that the public is aware of the decisions that are being made, and why.

Thank you for considering our request.

Daryl Dela Cruz

Founding Director of SkyTrain for Surrey

On behalf of 2,627 signed supporters on skytrainforsurrey.org

About SkyTrain for Surrey:

SkyTrain for Surrey is calling on decision-makers to build a **16km extension of the Expo Line** as rapid transit studies for Surrey have consistently found SkyTrain to be the superior option. The extension would stretch from the terminus at King George Station to Langley Centre Station.

More than 2,600 people have joined our call for the cancellation of Surrey's street-level LRT, in favour of restoring this plan to extend SkyTrain through Surrey and Langley and build BRT on 104 Avenue and King George Blvd.

Davidson, Julie MAH:EX

From: Gardea, Daniela MAH:EX
Sent: Monday, October 2, 2017 11:51 AM
To: Minister, MAH MAH:EX
Subject: 230898 FW: Translink - Surrey LRT Project
Attachments: Letter to the Editor, 17 Sep 17.docx

Follow Up Flag: Follow up
Flag Status: Completed

From: Ma, Bowinn PREM:EX
Sent: Monday, October 2, 2017 11:31 AM
To: Gardea, Daniela CSCD:EX
Subject: FW: Translink - Surrey LRT Project

Hello Daniela, here is a communication sent to me that is for the Ministry.

Thank you,

Bowinn Ma, MLA
Parliamentary Secretary for TransLink
Reporting to the Minister of Municipal Affairs and Housing, Responsible for TransLink

Mobile: 604-704-1730 Office: 604-981-0033 | Direct: 604-981-0043 | 5-221 W. Esplanade Ave, North Vancouver, BC, V7M 3J3 | BowinnMaMLA.ca

From: Ma.MLA, Bowinn [<mailto:Bowinn.Ma.MLA@leg.bc.ca>]
Sent: Wednesday, September 20, 2017 4:40 PM
To: Ma, Bowinn PREM:EX <Bowinn.Ma@gov.bc.ca>
Subject: FW: Translink - Surrey LRT Project

s.22

From:
Sent: September 17, 2017 8:18 PM
To: premier@gov.bc.ca
Cc: Trevena.MLA, Claire <Claire.Trevena.MLA@leg.bc.ca>; Ma.MLA, Bowinn <Bowinn.Ma.MLA@leg.bc.ca>; Hunt.MLA, Marvin <Marvin.Hunt.MLA@leg.bc.ca>; Brar.MLA, Jagrup <Jagrup.Brar.MLA@leg.bc.ca>; Singh.MLA, Rachna <Rachna.Singh.MLA@leg.bc.ca>; Ralston.MLA, Bruce <Bruce.Ralston.MLA@leg.bc.ca>; Polak.MLA, Mary <Mary.Polak.MLA@leg.bc.ca>; rich.colememn.MLA@leg.bc.ca
Subject: Translink - Surrey LRT Project

The Honorable John Horgan, Premier of BC
Copies to:
Hon. Claire Trevena, Minister of Transportation and Infrastructure
Bowinn Ma, Parliamentary Secretary for Translink
MLA's along the route

I thank you for making a commitment in Surrey last fall to sit down with the Mayor's Council and help determine the best technology to use for rapid transit expansion in Surrey and Langley. My hope is that you will carry out that commitment and determine that street-level LRT technology, for several reasons, is not the best solution.

I have previously written to you expressing my concerns about deploying LRT technology in Surrey, a city which will soon be larger than Vancouver.

It would be a travesty not to extend the much faster and more reliant and cost-effective Skytrain along Fraser Highway to Langley. Secondly, if Skytrain is deployed to Langley, it makes no economic sense for Surrey to even consider LRT technology for a 10-km line from Guildford to Newton. Therefore, the Fraser Highway route should be implemented with Skytrain technology as phase one of the plan, and then see what falls-out later for phase two.

Attached for your information is a letter to the editor of the Surrey Now-Leader, which I penned today in response to their front-page story on Sep 15, 2017. The mayor of Surrey may now be bending on this issue as she is quoted as saying "it doesn't matter which technology choice they choose, but there will come a time when they need to get going". Your government has a critical role in the technology selection process and it is important not to rush in order to make the right decision.

It is requested that the Provincial Government ensures that tax dollars do not get wasted. It is strongly recommended to extend Skytrain, the most cost-effective rail transit system, throughout Surrey and to Langley.

Sincerely,

s.22

Letter to the Editor

Surrey Now-Leader

Reference: "Hurry up and decide, Hepner Prods Province" Sep 15, 2017

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Page 079

Withheld pursuant to/removed as

Copyright

Davidson, Julie MAH:EX

From: Gardea, Daniela MAH:EX
Sent: Monday, October 2, 2017 11:51 AM
To: Minister, MAH MAH:EX
Subject: FW: Lower Mainland Rail Rapid Transit
Attachments: Lower Mainland Rail Rapid Transit 2017.pdf

Follow Up Flag: Follow up
Flag Status: Completed

-----Original Message-----

From: Ma, Bowinn PREM:EX
Sent: Monday, October 2, 2017 11:30 AM
To: Gardea, Daniela CSCD:EX
Subject: FW: Lower Mainland Rail Rapid Transit

Hello Daniela, here is a communication sent to me that is for the Ministry.

Thank you,

Bowinn Ma, MLA
Parliamentary Secretary for TransLink
Reporting to the Minister of Municipal Affairs and Housing, Responsible for TransLink

Mobile: 604-704-1730 Office: 604-981-0033 | Direct: 604-981-0043 | 5-221 W. Esplanade Ave, North Vancouver, BC, V7M 3J3 | BowinnMaMLA.ca

-----Original Message-----

From: Ma.MLA, Bowinn [<mailto:Bowinn.Ma.MLA@leg.bc.ca>]
Sent: Wednesday, September 20, 2017 5:11 PM
To: Ma, Bowinn PREM:EX <Bowinn.Ma@gov.bc.ca>
Subject: FW: Lower Mainland Rail Rapid Transit

-----Original Message-----

From: ^{s.22}
Sent: September 4, 2017 9:42 AM
To: Byers, Lindsay GCPE:EX <Lindsay.Byers@gov.bc.ca>; Transportation, Minister TRAN:EX <Minister.Transportation@gov.bc.ca>
Cc: Ma.MLA, Bowinn <Bowinn.Ma.MLA@leg.bc.ca>
Subject: Fwd: Lower Mainland Rail Rapid Transit

Dear Honourable Minister of Municipal Affairs and Housing Dear Honourable Minister of Transportation

I am not sure if this email was forwarded to you during the transition so I am sending it to you directly.

Thank you for your time.

s.22

r

----- Forwarded Message -----

From: s.22

To: "Premier" <premier@gov.bc.ca>, "Opposition Leader" <oppositionleader@leg.bc.ca>, "andrew weaver mla" <andrew.weaver.mla@leg.bc.ca>, "melanie mark mla" <melanie.mark.mla@leg.bc.ca>, "george heyman MLA" <george.heyman.mla@leg.bc.ca>, "david eby mla" <david.eby.mla@leg.bc.ca>, "bruce ralston mla" <bruce.ralston.mla@leg.bc.ca>, "rachna singh mla" <rachna.singh.mla@leg.bc.ca>, "jagrup brar mla" <jagrup.brar.mla@leg.bc.ca>, "stephanie cadieux mla" <stephanie.cadieux.mla@leg.bc.ca>, "mary polack mla" <mary.polack.mla@leg.bc.ca>, "rich coleman mla" <rich.coleman.mla@leg.bc.ca>, "darryl plecas mla" <darryl.plecas.mla@leg.bc.ca>, "mike dejong mla" <mike.dejong.mla@leg.bc.ca>
Cc: "mayor" <mayor@surrey.ca>, "gregor robertson" <gregor.robertson@vancouver.ca>, "tschaffer" <tschaffer@langleycity.ca>, "jfroese" <jfroese@tol.ca>, "jcote" <jcote@newwestcity.ca>, "mayor" <mayor@burnaby.ca>, "rstewart" <rstewart@coquitlam.ca>, "mooreg" <mooreg@portcoquitlam.ca>, "becker, j" <jbecker@pittmeadows.bc.ca>, "nread" <nread@mapleridge.ca>, "npachal" <npachal@langleycity.ca>, "BIA, Surrey Downtown" <elizabeth@downtownsurreybia.com>, "Transit, Better" <voteeyes@bettertransit.info>, "Program, City" <city@sfu.ca>

Sent: Friday, June 16, 2017 9:01:09 AM

Subject: Lower Mainland Rail Rapid Transit

Dear Members of the Legislature Assembly,

The cost of building rail rapid transit has increased substantially to the point that it is not feasible under the present funding format.

Prior to the formation of Translink the funding for rail rapid transit was provided by the province and federal governments and that format should continue.

A funding solution is needed for the Skytrain Millennium Line extension along the Broadway corridor and Surrey LRT (Surrey-Newton-Guilford).

The Skytrain Expo Line was built at a cost of 29 million dollars/km, the Skytrain Millennium Line was built at a cost of 60 million dollars/km and because of the delay the cost has increased to 131 million dollars/km on the Skytrain Evergreen Line.

I would also like to suggest that funding be found for extending the Millennium Line to UBC. The tunnel boring machine would be in place for the initial extension, and it may cost less in the long run if it continues to UBC.

As for rail rapid transit expansion along the Fraser Highway the following facts indicate that extending the Skytrain Expo Line has the most benefits.

1.The Surrey Rapid Transit Alternative Analysis report says that "RRT generates the most quantifiable benefits" along the Fraser Highway (RRT is Skytrain).

2.If you compare the cost of the latest rail rapid transit expansion in Calgary (Calgary West LRT was 178 million dollars/km),

Portland (Portland-Milwaukie LRT was 127 million dollars US/km, 173 million dollars CAD/km), and Metro Vancouver (Skytrain Evergreen Line was 131 million dollars/km).

Skytrain cost less to build than LRT.

3.Skytrain can have higher frequencies, has faster travel times, and there would be seamless transportation from Langley to New West, Burnaby, and Vancouver.

4.If a high speed rail from Seattle and Portland is built, then terminating in Langley would cost considerably less. Langley is only 16km from the border where as Vancouver International Airport is 44km and

Scott Rd Skytrain station is 33km from the border. Extending Skytrain to Langley provides a Skytrain connection to Vancouver and other parts of the Lower Mainland.

The attachment shows what is possible for rail rapid transit in the Lower Mainland.

Thank you for your time.

s.22

Lower Mainland Rail Rapid Transit

Written by s.22

With the increasing population and traffic congestion in the Lower Mainland the need to expand rail rapid transit becomes ever more pressing. This document focuses on connecting most of the city centres in the Lower Mainland with rail rapid transit.

Millennium Line (Skytrain)

This line would extend west from the existing Millennium Line and run underground along the Broadway and 10th Ave corridor to UBC.

Evergreen Line (Skytrain)

The line would split south of Lincoln station on Pinetree Way and run east along Lougheed Highway and 226th St to the Haney Place Transit Exchange.

The line would also extend south along the Golden Ears Way across the Fraser River, along 200th St, and merge with the Expo line east bound towards downtown Langley. The line would also split at Willowbrook Mall and run along the Langley Bypass and merge with the Expo Line west bound towards the new Willowbrook Transit Exchange.

Expo Line (Skytrain)

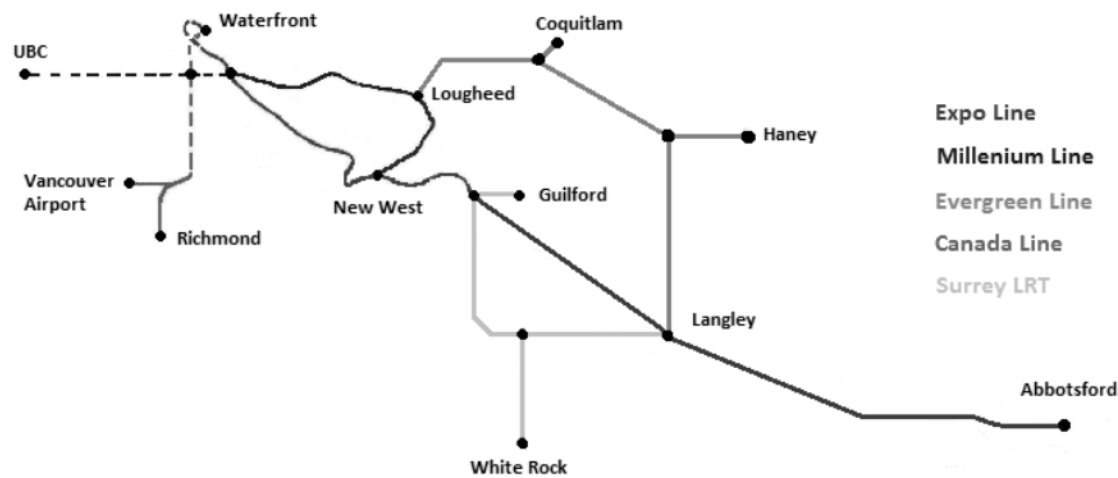
This line would extend along Fraser Highway, Industrial Ave, Acacia Cr, 56th Ave, 206th St, Fraser Highway, Trans Canada Highway, South Fraser Way, and Bourquin Cr to the Bourquin Transit Exchange.

Surrey LRT

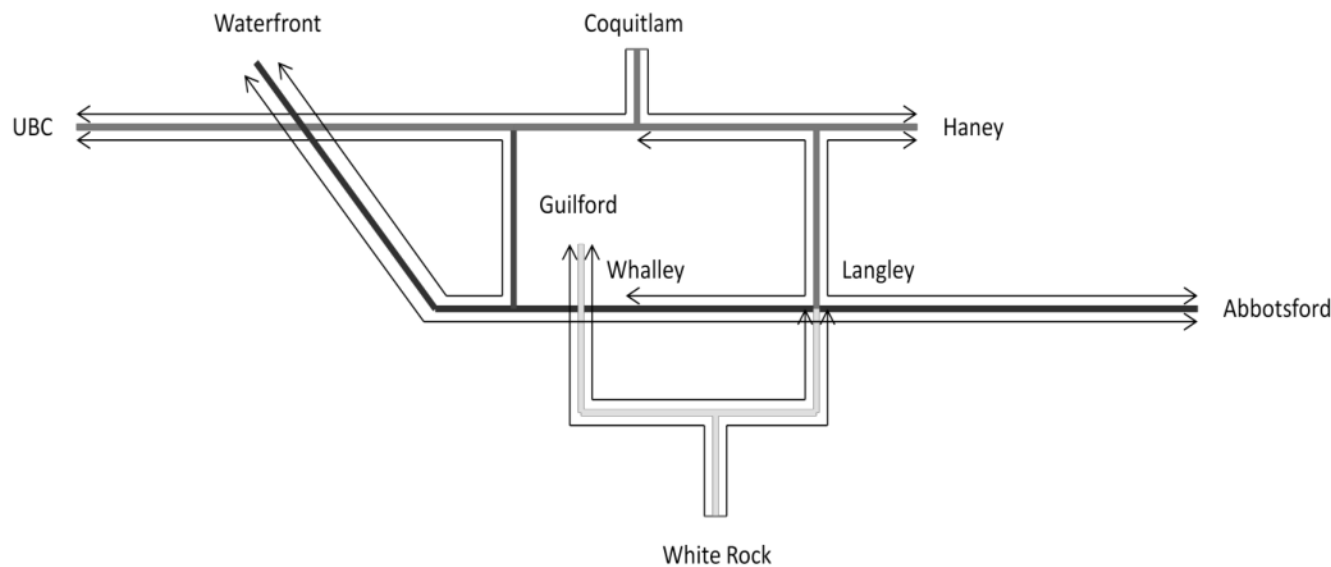
This line would start at Guilford Mall area and run along 104th Ave, City Pkwy, King George Highway, Highway 10, Langley Bypass, 196th St, and end at the new Willowbrook Transit Exchange. A station at Surrey Central would allow passengers to transfer to the Expo Line.

The line would also extend south along 152 St from Highway 10 to White Rock Centre Transit Exchange. This would allow trains to run direct from White Rock to Newton, Whalley, and Guilford as well as direct from White Rock to Cloverdale and Langley.

Map of Lines



Map of Train Routes



Travel Times

Extending the existing Expo Line along the Fraser Highway to Langley would provide faster travel times.

1. The table below shows the average speed of some of the LRT systems in Europe, Australia, and North America.

City	Lyon France	Houston Texas	Gold Coast Australia	Montpellier France	Portland USA	Calgary	Lower Mainland
Line	T1	T2	G:Link	Red Line	Blue Line	Blue Line	Expo
Average Speed (km/hr)	16.2	22.5	23	24.4	32	33.5	44.5

Note: The average speed is calculated using the distance of the line and the time it takes to travel that distance.

2. The table below shows the travel time for the different systems from the end of the Expo Line to the Downtown Langley Transit Exchange (16.2 km).

System Type by City	Lyon France	Houston Texas	Gold Coast Australia	Montpellier France	Portland USA	Calgary	Expo Line
Travel Time (minutes)	60	43	42	40	31	29	22

Note: The travel time is calculated using the average speed.

Funding

Rail rapid transit is far too costly for a local transit authority. Funding needs to be secured from one or both of the provincial and federal governments.

Disclaimer

The author is not affiliated with any transportation body, consulting group, or committee. The document is written to compare the average speed and travel times and show possible rail rapid transit routes. The calculations are as accurate as possible based on information available on the internet.

Additional Facts

- **Surrey Rapid Transit Alternatives Analysis** report (March 2013) says that on the Fraser Highway "RRT generates the most quantifiable benefits." RRT is Skytrain.
- The **Skytrain Evergreen Line** is 10.9 km long with an **average speed of over 44.5 km/hr**. The line is elevated, underground, and on the surface (fenced) fully segregated from traffic and fully automated. The cost was \$1.43 billion dollars which works out to **\$131 million dollars/km**.
- The **Portland - Milwaukie LRT Line** is 11.75km long and has an **average speed of 28 km/hr**. The line is mainly on the surface. The cost of the line was \$1.49 billion US dollars which works out to **\$127 million US dollars/km (\$173 million CAD dollars/km)**.
- The **Calgary West LRT Line** is 8.2 km long and has an **average speed of 33.5 km/hr**. The line is underground, elevated, and on the surface with level crossings. The cost of the line was \$1.46 billion dollars which works out to **\$178 million dollars/km**.
- The cost of the **Skytrain Expo Line** was **29 million dollars/km** and the cost of the **Skytrain Millennium Line** was **60 million dollars/km**.
- The travel time from downtown Langley to Waterfront on Skytrain would be 62 minutes. If the line was surface LRT from Langley to Waterfront the travel time would be 87 minutes (32km/hr).
- The travel time from 222nd St (Murrayville) to Waterfront on Skytrain would be 67 minutes. If the line was surface LRT from Murrayville to Waterfront the travel time would be 94 minutes (32km/hr).
- The travel time from Lougheed Town Centre to UBC on Skytrain would be 36 minutes. If the line was surface LRT from Lougheed Town Centre to UBC the travel time would be 50 minutes (32km/hr).
- The travel time from Lafarge Lake-Douglas to UBC on Skytrain would be 50 minutes. If the line was surface LRT from Lafarge Lake-Douglas to UBC the travel time would be 70 minutes (32km/hr).
- The travel time from Haney to UBC on Skytrain would be 74 minutes. If the line was surface LRT from Haney to UBC the travel time would be 104 minutes (32km/hr).

Page 087

Withheld pursuant to/removed as

NR

-----Original Message-----

Frons.22

Sent: August 16, 2017 5:48 PM

To: Ma.MLA, Bowinn <Bowinn.Ma.MLA@leg.bc.ca>

Cc: dmussatto@cnv.org

Subject: Why does lower Lonsdale Translink have at least a 50 car waterfront parking lot for staff?

Hi Bowinn Ma

Firstly congratulations on your election and recent appointment as Parliamentary Secretary For Translink.

Having lived in the lower Lonsdale area for the last two years, there is a Translink Issue that has bothered me for quite some time.

WHY does Translink require at least a 50 vehicle waterfront parking lot next to the north Vancouver sea bus terminal??

This might have been appropriate twenty or thirty years ago But not today. This after all is a Public Transportation company. What message is it sending to the public that your public transportation company is utilizing valuable waterfront property for staff to park their personal vehicles. Should they not be using public transit and if not why are we then providing staff with a waterfront parking lot??

City or North Vancouver recent purchase of commercial building at 15 Chesterfield

It should also be noted that the City or North Vancouver recently purchased the commercial property at 15 Chesterfield which is located directly on the north side of the Translink parking lot. One of their primary objectives was to provide better access to Waterfront park.

In light of the above would it not make sense to also do away with this Translink waterfront parking area, particularly in front of 15 chesterfield, so that some of this waterfront can then be returned to the public as parkland! And yes the Vancouver Port Authority might also be involved?

It might also be appropriate for Translink to look at how their north shore terminal waterfront is currently being utilized with an emphasis on returning more waterfront back to public park land.

Summary

The question asked should always be "are we effectively utilizing all of the waterfront Particularly as it relates to the ever increasing residential density associated with the lower Lonsdale area"? A 50+vehicle waterfront Parking lot for transit staff just makes no sense at this point in time.

I would appreciate any comments you might have.

s.22

Flatman, John MAH:EX

From: Ma, Bowinn PREM:EX
Sent: Wednesday, November 8, 2017 10:27 AM
To: Gardea, Daniela MAH:EX
Subject: RE: TransLink Mandate Letter - Work Plan

We should also include a note for me to work with Minister Trevena, Minister Heyman, Parliamentary Secretary Glumac as appropriate for those items as well, since many of them will cross over into their ministries.

Thank you,

Bowinn Ma, MLA
Parliamentary Secretary for TransLink
Reporting to the Minister of Municipal Affairs and Housing, responsible for TransLink

Mobile: 604-704-1730 | Office: 604-981-0033 | Direct: 604-981-0043 | 5-221 W. Esplanade Ave, North Vancouver, BC, V7M 3J3 | BowinnMaMLA.ca

From: Ma, Bowinn PREM:EX
Sent: Wednesday, November 8, 2017 10:16 AM
To: Gardea, Daniela MAH:EX
Subject: TransLink Mandate Letter - Work Plan

Hello Daniela,

I wanted to add to the work plan regular briefings on upcoming issues, status of projects, but also briefings on other things TransLink/public transit. I should receive briefings on expanded commuter rail, electric power/low-emission fuel technologies, and “smart city” technologies as well.

Thank you,

Bowinn Ma, MLA
Parliamentary Secretary for TransLink
Reporting to the Minister of Municipal Affairs and Housing, responsible for TransLink

Mobile: 604-704-1730 | Office: 604-981-0033 | Direct: 604-981-0043 | 5-221 W. Esplanade Ave, North Vancouver, BC, V7M 3J3 | BowinnMaMLA.ca

Flatman, John MAH:EX

From: Ma, Bowinn PREM:EX
Sent: Friday, October 13, 2017 1:42 PM
To: Gardea, Daniela MAH:EX
Cc: Ashbourne, Craig MAH:EX
Subject: RE: North Shore

I don't interpret that from the segment at all. They list a number of suggestions and the tunnel idea is two sentences apart from this one, with Anthony Perl's suggestion in between. I think you're ok.

Thank you,

Bowinn Ma, MLA
Parliamentary Secretary for TransLink
Reporting to the Minister of Municipal Affairs and Housing, responsible for TransLink

Mobile: 604-704-1730 | Office: 604-981-0033 | Direct: 604-981-0043 | 5-221 W. Esplanade Ave, North Vancouver, BC, V7M 3J3 | BowinnMaMLA.ca

From: Gardea, Daniela CSCD:EX
Sent: Thursday, October 12, 2017 6:31 PM
To: Ma, Bowinn PREM:EX
Cc: Ashbourne, Craig MAH:EX
Subject: Re: North Shore

Right. Ok. Wording makes it sound like it's for the tunnel. Will reach out to reporter.

--

Daniela Gardea
Ministerial Assistant to Minister of Municipal Affairs and Housing and responsible for Translink

On Oct 12, 2017, at 6:19 PM, Ma, Bowinn PREM:EX <Bowinn.Ma@gov.bc.ca> wrote:

s.13

Thank you,

Bowinn Ma, MLA
Parliamentary Secretary for TransLink
Reporting to the Minister of Municipal Affairs and Housing, responsible for TransLink

Mobile: 604-704-1730 | Office: 604-981-0033 | Direct: 604-981-0043 | 5-221 W. Esplanade Ave, North Vancouver, BC, V7M 3J3 | BowinnMaMLA.ca

From: Gardea, Daniela CSCD:EX
Sent: Thursday, October 12, 2017 5:26 PM
To: Ma, Bowinn PREM:EX <Bowinn.Ma@gov.bc.ca>
Cc: Ashbourne, Craig MAH:EX <Craig.Ashbourne@gov.bc.ca>
Subject: FW: North Shore

Hi Bowinn,

s.13

CJVB (Fairchild Radio)

12-Oct-2017 12:07

[tone5x]

According to statistics, there were 3,000 more vehicles a day crossing the North Shore bridges between 2005 and 2015. With 20,000 more people expected by 2030, new routes to the North Shore are urgently needed. Some say a new bridge needs to be built. But many people oppose the idea, saying it will only generate more traffic to the city. North Vancouver Mayor Darrell Mussatto is proposing putting in a SkyTrain tunnel under the harbour to connect Waterfront Station and Lonsdale Quay. Anthony Perl, professor of Urban Studies at Simon Fraser University, suggests adding the train lines to existing bridges. Parliamentary Secretary for TransLink Bowinn Ma says the provincial government welcomes all kinds of proposals and TransLink will consult the public, noting the processes are happening in the fall of 2018.

Daniela

--

Daniela Gardea

Ministerial Assistant

Minister of Municipal Affairs and Housing and responsible for Translink

C: (778) 677-4304

E: daniela.gardea@gov.bc.ca

Flatman, John MAH:EX

From: Ashbourne, Craig MAH:EX
Sent: Thursday, October 12, 2017 6:27 PM
To: Ma, Bowinn PREM:EX
Subject: Re: Unifor 111

Thanks for the heads up Bowinn - pretty sure I've seen them on the meeting request list, and I'll check on the status of that meeting at the office tomorrow.

Take care,
Craig

Sent from my Samsung Galaxy smartphone.

----- Original message -----

From: "Ma, Bowinn PREM:EX"
Date: 2017-10-12 6:23 PM (GMT-08:00)
To: "Ashbourne, Craig MAH:EX"
Subject: Unifor 111

Just a heads up that I've heard from Steve Sutherland from Unifor 111 who says that Gavin McGarrigle from Unifor has been emailing your office and they are very keen to be able to speak with the Minister about some urgent items.

Thank you,

Bowinn Ma, MLA

Parliamentary Secretary for TransLink

Reporting to the Minister of Municipal Affairs and Housing, responsible for TransLink

Mobile: 604-704-1730 | Office: 604-981-0033 | Direct: 604-981-0043 | 5-221 W. Esplanade Ave, North Vancouver, BC, V7M 3J3 | BowinnMaMLA.ca

Flatman, John MAH:EX

From: Gardea, Daniela MAH:EX
Sent: Thursday, October 12, 2017 5:35 PM
To: Ma, Bowinn PREM:EX
Cc: Ashbourne, Craig MAH:EX
Subject: Major Road Network Event -- Speaking notes and package for Bowinn Ma
Attachments: 2017-10-06_MRN media release_FINAL.docx; 2017-10-11_MRN_Event Plan FINAL.docx; 2017-10-11_MRN_OMR_Backgrounder_FINAL.docx; KM QA_PSBM.docx; SN_PSBM_MRN_FINAL.docx

Hi Bowinn,

Please review the materials attached for tomorrow's event.

Speaking notes file is named "SN_PSBM_MRN_FINAL.docx" and it includes an overview of the event on the first page.

KM QA PSBM is also an important document to review.

I will print all of these for you and bring them tomorrow.

Apologies for sending them late today—it was a busy week for the DMO and they also need to OK all materials.

Daniela

--

Daniela Gardea
Ministerial Assistant
Minister of Municipal Affairs and Housing and responsible for Translink
C: (778) 677-4304
E: daniela.gardea@gov.bc.ca

MEDIA RELEASE



TransLink approves 51 projects to receive \$23 million

*Funding goes to road, cycling and pedestrian projects along
region-wide Major Road Network*

October 13, 2017

NORTH VANCOUVER, BC — TransLink is pleased to announce the final list of 51 capital projects across the region approved to receive a portion of \$23 million in funding this year. Projects will improve road, cycling and pedestrian infrastructure, and reduce congestion across Metro Vancouver.

These investments will improve transportation infrastructure for people whether they drive, bike, walk or take transit. Projects include the West Keith Road Multi-Use and cycling path in North Vancouver; roadway widening, streetlights and new bike lanes in Delta; separated bike lanes along 100 Avenue in Surrey; and the Willingdon Linear Park, a new park and multi-use path on Willingdon Avenue in Burnaby.

This annual release of funds also includes more than \$41 million to operate, maintain and rehabilitate the MRN. Each municipality decides how to best use the funds for a range of activities, including street cleaning and snow removal, maintaining streetlights, traffic signals and signs, patching potholes, and repaving. Funding is provided per kilometre of the MRN within each municipality.

In total, nearly \$65 million has been committed in 2017. But this is just the beginning of our road investments. Over the next two years the Mayors' 10-Year Vision commits more \$130 million to keep the MRN in a state of good repair, reduce congestion and help people and goods move safely across the region.

The Major Road Network consists of more than 600 kilometres of arterial roads that carry the bulk of the region's commuter, transit and truck traffic. TransLink is the first North American transportation authority to be responsible for roads, bridges, walking and cycling in addition to public transit.

-30-

MEDIA RELEASE



Quotes:

Kevin Desmond, TransLink CEO –

"These investments are targeted to build connections in communities, whether that be a new bike path, walking path or a better road. As these connections improve, we're reducing congestion and travel times, and improving quality of life by making it easier for people to get around their city. Whether on foot, bike, car, or a combination of these – it's about letting people pick the mode of travel that works best for them on any given day."

Bowinn Ma, Parliamentary Secretary for TransLink –

"This government is pleased to be working with the mayors in Metro Vancouver as their 10-Year Vision is moved forward by TransLink to develop lasting, effective and fair solutions to the region's transportation needs," said Bowinn Ma, Parliamentary Secretary for TransLink. "There is still a lot of work to be done, and we look forward to partnering with TransLink and the Mayors' Council to decrease congestion while increasing the movement of people and goods in Metro Vancouver."

Darrell Mussatto, Mayor of the City of North Vancouver –

"TransLink's funding of Major Road Network projects like the Green Necklace and the West Keith Road cycling and multi-use path project is helping the City of North Vancouver enhance road, cycling and pedestrian infrastructure throughout our community. Through ongoing improvements to our active transportation routes, the City is contributing to a healthier and more sustainable future for our residents."

Richard Walton, Mayor of the District of North Vancouver –

Learn More:

Backgrounder on all 2017 Major Road Network projects

Media contact:

TransLink Media Relations
C: (778) 375-7788
E: media@translink.ca

TransLink is Metro Vancouver's regional transportation authority, and is the first North American transportation authority to be responsible for the planning, financing and managing of all public transit in addition to major regional roads and bridges.

A better place to live built on transportation excellence.

MEDIA RELEASE



MEDIA EVENT PLAN – Major Road Network Announcement

EVENT OVERVIEW	
Date	Friday, October 13, 2017
Time	1:00 p.m.
Location	Queen Mary Community Garden: 200, 280 W Keith Rd, North Vancouver
Spokesperson	Chris Bryan
Brief Event Description	TransLink Parliamentary Secretary, Bowinn Ma, Mayors of the City of North Vancouver and the District of North Vancouver will join TransLink CEO, Kevin Desmond, to highlight Major Road Network projects for 2017.
Objective	Show TransLink customers funding dollars are spent on roads, bridges, cycling and pedestrian infrastructure, not just public transit.
Key Messages	<ul style="list-style-type: none">• TransLink is more than transit – we are the regional transportation authority responsible for roads, bridges, transit, walking and cycling along the Major Road Network in Metro Vancouver.• We are delivering on the commitments in the 10-year Vision – more than \$130 million in new investment from 2017 through 2019 for infrastructure upgrade projects along the Major Road Network, improvements that will help drivers, cyclists and pedestrians for years to come.• In 2017, we have committed \$41.8 million in “operation, maintenance and rehabilitation” funding to help municipalities keep the Major Road Network in a good state of repair.• We have also invested \$23 million this year for 51 municipal projects to improve road, cycling and pedestrian infrastructure throughout Metro Vancouver.

Updated: October 11, 2017

MEDIA EVENT PLAN – Major Road Network Announcement

ITINERARY	
TIME	ACTION
12:40 p.m.	Chris Bryan, TransLink, to lead short briefing for event speakers
1:00 p.m.	Event begins
1:00 p.m.	Chris Bryan welcomes everyone to event; introduces speakers; invites Kevin Desmond up to speak
1:02 p.m.	Kevin Desmond delivers speech announcing funding
1:07 p.m.	Chris Bryan steps back to podium; invites Parliamentary Secretary Bowinn Ma to speak
1:07 p.m.	Parliamentary Secretary Bowinn Ma speaks
1:11 p.m.	Chris Bryan steps back to podium; introduces City of North Vancouver Mayor, Darryl Mussatto
1:12 p.m.	Mayor Mussatto speaks
1:16 p.m.	Chris Bryan steps back to podium; introduces the District of North Vancouver Mayor, Richard Walton
1:17 p.m.	Mayor Walton speaks
1:22 p.m.	Chris Bryan steps back to podium; invites Parliamentary Secretary Ma and Mayors Walton and Mussatto for walking photo along completed pathway
1:25 p.m.	Chris Bryan steps up to podium, kicks off and moderates a short media availability
1:35 p.m.	Event concludes

MEDIA EVENT PLAN – Major Road Network Announcement

Parking:

Street parking available on W Keith Road, Mahon Avenue and 6th Street SW, as marked in yellow on the map below:

Copyright

TransLink is pleased to announce that nearly \$65 million has been committed to the Major Road Network in 2017. Funding includes \$41 million for to the operations, maintenance and rehabilitation of the Major Road Network (MRN) and \$23 million for 51 capital projects across the region to improve road, cycling and pedestrian infrastructure, and reduce congestion across Metro Vancouver. This is just the beginning of our road investments. Over the next two years the Mayors' 10-Year Vision commits more \$130 million to keep the MRN in a state of good repair, reduce congestion and help people and goods move safely across the region.

Operations, maintenance and rehabilitation (OMR) of the Major Road Network

- The MRN consists of more than 2,300 lane kilometres (600 road kilometres) of major arterial roads that carry commuter, transit and truck traffic.
- Since 1999, TransLink has committed more than \$500 million to municipalities for OMR of the MRN
- The actual work on the roads is planned and performed by municipalities, and includes activities such as: street cleaning and snow removal, maintaining streetlights, traffic signals and signs, patching potholes, and repaving.
- 19 municipalities have MRN roads. TransLink contributes \$20,205 per lane kilometre for the operation, maintenance and pavement rehabilitation of the MRN.

Municipality	2017 OMR Funding	Municipality	2017 OMR Funding
Anmore	\$235,000	North Vancouver District	\$859,000
Belcarra	\$105,000	Pitt Meadows	\$200,000
Burnaby	\$6,350,000	Port Coquitlam	\$847,000
Coquitlam	3,818,000	Port Moody	\$1,399,000
Delta	\$2,409,000	Richmond	\$2,655,000
Langley City	\$537,000	Surrey	\$7,156,000
Langley Township	\$3,107,000	Vancouver	\$9,162,000
Maple Ridge	\$1,255,000	West Vancouver	\$233,000
New Westminster	\$1,004,000	White Rock	\$67,000
North Vancouver City	\$373,000	Total	\$38,540,500

TransLink now has three cost sharing programs for 2017

- For each cost-sharing funding program, TransLink contributes up to 50 per cent of eligible capital costs to upgrade roads on the MRN, cycling and pedestrian infrastructure:
 - **Major Road Network and Bike Minor Capital Program (MRNB)** – improve safety, local and regional connectivity, and the efficiency of the MRN
 - **Bicycle Infrastructure Capital Cost-Share (BICCS)** – invest in regional cycling infrastructure to provide safety and comfort for cyclists of all ages
 - **Walking Infrastructure to Transit (WITT)** – enhance and expand pedestrian access to transit

Municipality	Project Name	Project Description	TransLink Funding (\$)
Anmore	2017 Pedestrian Transit Access Improvements	A new wide sidewalk on Sunnyside Road.	\$10,000
Bowen Island	Cross-Island Multi-Use Path, Phase 1	Widening a multi-use path on the south side of Grafton Road at Charles Lane.	\$180,000
Burnaby	Willingdon Linear Park	A new park and multi-use path located on Willingdon Avenue between Graveley and Albert streets.	\$1,740,200
	Rumble Street Upgrade Project	A new multi-use path on Rumble Street between Boundary Road and McKay Avenue.	\$475,000
Coquitlam	Dogwood Fairview Greenway	A multi-use path on Denton Street; neighborhood bike route on Appian Way, Fairview Street and Dogwood St; cyclist-activated signal at Como Lake Avenue and Dogwood Street.	\$280,000
	Lougheed Highway Sidewalk	A wide, protected sidewalk on the east side of Lougheed Highway from Dewdney Trunk Road, extending north.	\$185,300
	Barnet Highway and Lansdowne Drive Intersection	The reconfiguration of turn lanes and intersection improvements for cyclists.	\$80,000
	MRN UPS Installations	The installation of uninterrupted power supplies at 15 intersections on Clarke Road, Guildford Way, Austin Avenue and Mariner Way, providing emergency electric power supply to traffic signals and maintaining efficient traffic flow, should there be utility power outages.	\$64,000
Delta	Arthur Drive Roadway and Utility Improvements	Roadway widening, streetlight improvements at 3 intersections, drainage improvements and construction of bike lanes on Arthur Drive.	\$354,060
	8A Avenue Improvements	8A Avenue Roadway and Utility Improvements.	\$171,800
	Tasker Floodbox Replacement	Seismic upgrades, replacement of floodbox and roadway reconstruction on River Road at 80 Street.	\$120,000

Media Backgrounder

October 13, 2017



Municipality	Project Name	Project Description	TransLink Funding (\$)
Langley City	48 Avenue Bike Lanes	Roadway widening and installation of bike lanes.	\$259,000
	Duncan Way Walkways	New sidewalks on the south side and a multi-use path on the north side.	\$166,000
Langley Township	16 Avenue Corridor Improvements	Signal and intersection improvements.	\$794,000
	Fraser Highway Widening	Roadway widening and intersection improvements.	\$720,000
	Aldergrove Transportation Improvements	Construction of sidewalks, a raised crosswalk and improved street lighting.	\$180,900
	North Langley Connector, Phase 1	Construction of mixed cycling facilities on River Road and Glover Road and a shoulder bikeway on 248 Street.	\$80,000
Maple Ridge	Fern Crescent Improvements	Road realignment and construction of a new wide multi-use path. Improvements include turning bays at 236 Street.	\$609,000
	232 Street Improvements	Construction of new two-directional separated bike lanes.	\$251,340
	River Road sidewalk at Port Haney Station	Road widening, construction of new sidewalks and streetlight installation.	\$217,000
New Westminster	Connaught Heights Walking Infrastructure Improvement	Construction of new sidewalks and crosswalks and improvements to street lighting on 21 Street	\$221,600
	Boyd Street Multi-Use Path	A new multi-use pathway on the west side of the road.	\$30,000
City of North Vancouver	West Keith Road Cycling and Multi-Use Facilities	A combination of on-street, off-street and shared-use bike lanes, including the construction of a new multi-use path.	\$660,900
	Green Necklace Multi-Use Greenway	A new multi-use path on 21 Street between Lonsdale and Jones avenues.	\$262,270
	Mackay Road Multi-Use Path	A new multi-use pathway on the west side of the road.	\$53,000
	East 3rd Street & St. Andrew's Avenue	Installation of new traffic signal.	\$35,000
	Chesterfield Bike Route	Construction of separated bike facilities South of Esplanade.	\$16,000

Media Backgrounder

October 13, 2017



Municipality	Project Name	Project Description	TransLink Funding (\$)
District of North Vancouver	Mountain Highway Pedestrian Improvements	Construction of sidewalk and designated pedestrian crossing.	\$120,000
Pitt Meadows	Neaves Road and Rannie Road Bike Lanes	Construction of shoulder bike lanes.	\$180,060
Port Coquitlam	Pitt River Road and McLean Avenue Road Rehabilitation	Road reconstruction and installation of sidewalks and bike lanes.	\$299,500
	Lougheed Highway Road Widening	Road widening and construction of a bike lane on the north side.	\$37,500
Port Moody	Barnet Highway CP Overpass	Realignment of traffic lanes, wide deck overlay in curb lane and widening of existing sidewalk.	\$424,000
Richmond	No. 2 Road Multi-Use Path	Intersection improvements, road widening and construction of off-street paved multi-use path on No. 2 Road between Steveston Highway and Dyke Road.	\$620,000
	Sexsmith Road Multi-Use Path	Construction of a new, wide multi-use pathway and sidewalk with intersection improvements on Sexsmith Road between Beckwith Road and River Road.	\$248,000
	River Drive Multi-Use Path	New multi-use pathway on the south side of River Drive, from Van Horne Way to No. 4 Road	\$207,000
	No. 2 Road Walkway	Construction of a new sidewalk, east side of No. 2 Road between Granville Avenue and Westminster Highway.	\$200,000
	Westminster Highway Multi-Use Path	Construction of a separated multi-use path on the south side of Westminster Highway between No. 8 Road and Nelson Road.	\$200,000
	Great Canadian Way Multi-Use Path	Construction of a separated multi-use path and installation of pedestrian lighting on Great Canadian Way between Van Horne Way and Bridgeport Road.	\$150,000

Media Backgrounder

October 13, 2017



Municipality	Project Name	Project Description	TransLink Funding (\$)
Surrey	64 Avenue Arterial Improvements and Widening, 184 St to Fraser Hwy	Widening to four lanes and construction of raised medians, sidewalks and bike lanes.	\$2,831,000
	64 Avenue Arterial Improvements and Widening, Fraser Hwy to 196 St	Widening to four lanes and construction of landscaped medians, sidewalk and a multi-use pathway.	\$2,279,000
	102 Avenue Cycle Tracks	Raised cycle tracks on and protected intersections at 102 Avenue and Whalley Boulevard and at 102 Avenue and 140 Street.	\$771,000
	100 Avenue Separated Bike Lanes	Widening to four lanes and construction of a raised bike lane between 140 and 148 streets.	\$498,200
	81 Avenue Sidewalk and Connections	Construction of sidewalks on 81 Avenue, 134A and 135 streets.	\$230,600
Vancouver	10th Avenue Cycling Corridor Project	Construction of separated bike facilities and safety improvements on the 10th Avenue corridor.	\$3,785,000
	SW Marine Drive Bike Lane and Street Rehabilitation	Upgrading existing bike lanes buffered bike lanes on SW Marine Drive from Camosun Street to MacDonald Street.	\$740,000
	Knight Street & SE Marine Drive Interchange Improvements	Intersection improvements and cycling and pedestrian access improvements at Knight Street and SE Marine Drive interchange.	\$500,000
	Union/Adanac Cycling Corridor Improvements	Cycling improvements on Adanac and Union Streets between Gore Avenue and Kamloops Street.	\$245,870
	Joyce-Collingwood SkyTrain Station Walking Infrastructure Improvements	Construction of sidewalks on McHardy, Payne, and Ruby Streets in vicinity of Joyce-Collingwood SkyTrain Station.	\$203,400

Municipality	Project Name	Project Description	TransLink Funding (\$)
West Vancouver	Inglewood Avenue Sidewalk	Construction of a new sidewalk on the south side of the 600 block of Inglewood Avenue between Taylor Way and the Cedardale Playing Field.	\$25,000
	Capilano Pacific Trail Improvements	Construction of a multi-use path and improved lighting on the north bank of Capilano River from Highway 99/Marine Drive west of 6 Street to intersection of Keith Road and 3rd Street.	\$19,000
Total			\$23,055,000

Page 106 to/à Page 109

Withheld pursuant to/removed as

s.13



SPEAKING POINTS FOR
Parliamentary Secretary Bowinn Ma
Minister of Municipal Affairs and Housing

Major Road Network Announcement

Friday, October 13, 2017
1:00 p.m.

Queen Mary Community Garden
200, 280 W Keith Rd,
North Vancouver

Please check against delivery

Event contact on site:
Chris Bryan, TransLink
778-968-4446 (cell)

Event: Major Road Network Announcement

Time: Event runs from 1:00 p.m. – 1:35 p.m.
Speaker briefing at 12:40 p.m.
Parliamentary Secretary speaks at 1:02 p.m.

Length of speech: 3 minutes

Location: Queen Mary Community Garden: 200, 280 W Keith Rd, North Vancouver

Parking: Street parking available on W Keith Road, Mahon Avenue and 6th Street SW. as marked in yellow on the map below:

Copyright

Contact: Chris Bryan, TransLink, 778-968-4446

Logistics: Set up is outside - podium is facing the townhomes

Dress Code: Business casual

Event summary:

TransLink announces funding within the Mayors' 10-Year Vision, which commits significant new investment towards the Major Road Network. This is part of Phase One funding in the Ten-Year Vision.

Municipalities will receive more than \$130 million over the next two years, which will help reduce congestion for drivers, cyclists and pedestrians for years to come.

This year, TransLink is investing in 51 new municipal road, cycling and pedestrian infrastructure projects. Funding has increased to \$23 million from \$9.8 million in 2016 as part of the 10-Year Vision. TransLink contributes up to 50 per cent of eligible capital costs for projects including:

- Intersection improvements such as adding turn lanes
- Uninterruptible power supply for traffic lights,
- Bike lanes, sidewalks and multi-use paths.

TransLink is also committing \$41.8 million in operation, maintenance and rehabilitation funding to help municipalities to keep the Major Road Network in a state of good repair. Municipalities decide how to best use the funding for things like:

- Street cleaning and snow removal,
- Maintaining streetlights, traffic signals, signs, sidewalks, drainage structures
- Patching potholes, repainting and repaving.

Background:

- The MRN consists of more than 2,300 lane kilometres (600 road kilometres) of major arterial roads that carry commuter, transit and truck traffic.
- Since 1999, TransLink has committed more than \$500 million to municipalities for OMR of the MRN
- The actual work on the roads is planned and performed by municipalities, and includes activities such as: street cleaning and snow removal, maintaining streetlights, traffic signals and signs, patching potholes, and repaving.
- 19 municipalities have MRN roads. TransLink contributes \$20,205 per lane kilometre for the operation, maintenance and pavement rehabilitation of the MRN.

Background on the West Keith Road MRN project:

- **Project Name:** West Keith Road Cycling and Multi-Use Facilities
- **Project Description:** Combination of on-street, off-street and shared-use bike lanes; including the construction of a 3.0 m-wide multi-use path.
- **Project Location:** West Keith Road between Bewicke Avenue and Chesterfield Avenue.
- **Total Project Cost:** \$1.9 million
- **Municipal share of project cost:** \$673,000
- **Total MRN and Bike (MRNB) Infrastruct. Upgrade Funding / Bicycle Infrastructure Capital Cost Sharing (BICCS) / Walking Infrastructure To Transit (WITT) Funding:** \$660,900

Key participants:

- Emcee - Kevin Desmond, CEO, TransLink
- Parliamentary Secretary Bowinn Ma – Responsible for TransLink
- Mayor Darrell Mussatto – City of North Vancouver
- Mayor Richard Walton – District of North Vancouver

Audience:

10-15 people, excluding media.

Key Messages:

s.13

ITINERARY	
TIME	ACTION
12:15 a.m.	Setup complete
12:35-12:40 p.m.	Speakers arrive on site
12:40 p.m.	Chris Bryan, TransLink, to lead short briefing for event speakers

1:00 p.m.	Event begins
1:00 p.m.	Kevin Desmond welcomes everyone to event; introduces speakers; delivers speech announcing funding; invites Parliamentary Secretary Bowinn Ma up to speak
1:07 p.m.	Parliamentary Secretary Bowinn Ma speaks
1:11 p.m.	Kevin Desmond steps back to podium; introduces City of North Vancouver Mayor, Darryl Mussatto
1:12 p.m.	Mayor Mussatto speaks
1:16 p.m.	Kevin Desmond steps back to podium; introduces the District of North Vancouver Mayor, Richard Walton
1:17 p.m.	Mayor Walton speaks
1:22 p.m.	Kevin Desmond steps back to podium; invites Parliamentary Secretary Ma and Mayors Walton and Mussatto for photo op along pathway
1:25 p.m.	Chris Bryan steps up to podium, kicks off and moderates a short media availability
1:35 p.m.	Event concludes
1:50 p.m.	Event takedown complete
2:00 p.m.	Staff depart for Sapperton

INTRODUCTION/ THANK YOU

- Thank you, Kevin for that lovely introduction; it's an honour to be here today with all of you on behalf of Minister Selina Robinson and the province of British Columbia.
- It's wonderful to see Mayors Mussatto and Walton here representing beautiful North Vancouver.
- I would like to recognize that we are gathered on the territory of the Coast Salish peoples, including the Kwikwetlem (kwee-kwet-lum) First Nation.

- It is especially significant today to be here in my own community, representing the Province of B.C. as the Parliamentary Secretary for TransLink.
- As some of you here may already know, I have been an unrelenting advocate for transit and transportation solutions in North Vancouver for quite sometime.
- I see the challenges many people face, and I myself often face, just trying to get from **A** to **B**. It shouldn't be such a struggle.
- And so, I think we can all agree it's exciting to see this type of investment in

North Vancouver -- because keeping goods and people moving in the region **and** reducing congestion is about **more** than just transit.

- We need good, safe roads so people spend less time in their cars and more time with family and friends.
- We also need better bike lanes for cyclists so commuters have the option of leaving their cars at home.

Government Commitment to 10-Year Vision

- I know that communities in Metro Vancouver, including the North Shore, have been waiting far too long for a government that cares about the needs of the lower mainland.

- A government who is ready to roll up their sleeves and work in **partnership** with the Mayors' Council on their 10-Year Vision for transportation in Metro Vancouver.
- Our government is listening closely to your concerns and ideas.
- And what we're hearing is that people in this province want access to more affordable and efficient services, roads and transit options.
- This government is **absolutely** committed to making life more affordable for British Columbians while

delivering the services that people count on.

- That is why we are committed to funding 40% of the capital costs of the Mayors' 10-Year Vision.
- We're proud to be partnering with TransLink and the Mayors' Council to develop lasting, effective and fair solutions to the region's transportation needs.

MRN Funding

- And so I am thrilled with this investment of \$130 million for infrastructure upgrade projects along the Major Road Network.

- As Kevin mentioned, this investment will benefit drivers, cyclists and pedestrians for years to come.
- This is also a prime example of what can be achieved when governments partner together on mutual priorities.

CONCLUSION

- And while today is an exciting day for residents here on the North Shore...
- With Metro Vancouver expected to grow by 1 million people by 2040, I know this is only the beginning.
- I look forward to working with Minister Robinson and moving ahead with

important transit projects within the Mayors' Council 10-Year Vision that will improve the daily lives of people in Metro Vancouver.

- Thank you.

Flatman, John MAH:EX

From: Gardea, Daniela MAH:EX
Sent: Wednesday, October 11, 2017 8:15 PM
To: Ma, Bowinn PREM:EX
Cc: Ashbourne, Craig MAH:EX; Robinson, Selina MAH:EX
Subject: Translink Phase One MRN - Announcement on Friday

Hi Bowinn,

Looking forward to seeing you tomorrow at the Translink tour.

Please see attached the Event Plan and other details for the announcement you will be attending (and speaking at) on **Friday** at 1pm. Please note they have switched the order and you will now be speaking after the mayors.

I usually send speaking notes in the event package but they are not ready yet. **Will send as soon as I receive them.**

I will be staffing you on Friday as well.

See you soon,

Daniela

--

Daniela Gardea
Ministerial Assistant
Minister of Municipal Affairs and Housing and responsible for Translink
C: (778) 677-4304
E: daniela.gardea@gov.bc.ca



17-10-11, MRN, 17-10-11, MRN...
Plan 130N.A...

Flatman, John MAH:EX

From: Ma, Bowinn PREM:EX
Sent: Thursday, October 5, 2017 5:10 PM
To: Gardea, Daniela MAH:EX
Cc: Ashbourne, Craig MAH:EX
Subject: RE: TransLink Briefing Items

Daniela, I was given no information about the timing for this briefing so it would have been impossible for me to tell you if I was available. I'm guessing I've missed it by now. In the future my LA can help with scheduling.

Will I be getting more information about the below topics?

Thank you,

Bowinn Ma, MLA
Parliamentary Secretary for TransLink
Reporting to the Minister of Municipal Affairs and Housing, responsible for TransLink

Mobile: 604-704-1730 Office: 604-981-0033 | Direct: 604-981-0043 | 5-221 W. Esplanade Ave, North Vancouver, BC, V7M 3J3 | BowinnMaMLA.ca

From: Gardea, Daniela CSCD:EX
Sent: Wednesday, October 4, 2017 4:40 PM
To: Ma, Bowinn PREM:EX
Cc: Ashbourne, Craig MAH:EX
Subject: FW: TransLink Briefing Items

Hi Bowinn,

Please let me know if you will be attending the Thursday Translink 101 briefing.

Thanks,

--

Daniela Gardea
Ministerial Assistant
Minister of Municipal Affairs and Housing and responsible for Translink
C: (778) 677-4304
E: daniela.gardea@gov.bc.ca

From: Gardea, Daniela CSCD:EX
Sent: Tuesday, October 3, 2017 2:21 PM
To: 'Ma, Bowinn'
Subject: RE: TransLink Briefing Items

Hi Bowinn,

Minsitry staff pointed out to us that the presentation they will be using for the Translink 101 briefing for Craig and me is the same one they presented to you, Jane, and MSR. MSR is getting a briefing on the file's progress/updates in the next week or so and is happy to set up a chat with you afterwards.

Thoughts?

Daniela

--

Daniela Gardea
Ministerial Assistant
Minister of Municipal Affairs and Housing and responsible for Translink
C: (778) 677-4304
E: daniela.gardea@gov.bc.ca

From: Ma, Bowinn^{s.17}
Sent: Friday, September 29, 2017 1:10 PM
To: Robinson, Selina MAH:EX
Cc: Ashbourne, Craig MAH:EX; Gardea, Daniela CSCD:EX
Subject: TransLink Briefing Items

Hello Minister

Here is a list of the briefing topics I would appreciate. I've copied your MAs so they can action this.

s.13

I'd like to sit in on Craig's TransLink briefing next week as well.

In your service,

Bowinn Ma, MLA
North Vancouver-Lonsdale
Skwxwú7mesh-ulh Temíxw & səliłwətaʔt təməxw

Office: 604-981-0033 | Direct: 604-981-0043 | 5-221 W. Esplanade Ave, North Vancouver, BC, V7M 3J3 | BowinnMaMLA.ca
[Fb.com/BowinnMa](https://www.facebook.com/BowinnMa) | [@BowinnMa](https://twitter.com/BowinnMa)

Flatman, John MAH:EX

From: Ma, Bowinn PREM:EX
Sent: Monday, October 2, 2017 11:31 AM
To: Gardea, Daniela MAH:EX
Subject: FW: Translink - Surrey LRT Project
Attachments: Letter to the Editor, 17 Sep 17.docx

Hello Daniela, here is a communication sent to me that is for the Ministry.

Thank you,

Bowinn Ma, MLA
Parliamentary Secretary for TransLink
Reporting to the Minister of Municipal Affairs and Housing, Responsible for TransLink

Mobile: 604-704-1730 Office: 604-981-0033 | Direct: 604-981-0043 | 5-221 W. Esplanade Ave, North Vancouver, BC, V7M 3J3 | BowinnMaMLA.ca

From: Ma.MLA, Bowinn [<mailto:Bowinn.Ma.MLA@leg.bc.ca>]
Sent: Wednesday, September 20, 2017 4:40 PM
To: Ma, Bowinn PREM:EX
Subject: FW: Translink - Surrey LRT Project

From: s.22
Sent: September 17, 2017 8:18 PM
To: premier@gov.bc.ca
Cc: Trevena.MLA, Claire <Claire.Trevena.MLA@leg.bc.ca>; Ma.MLA, Bowinn <Bowinn.Ma.MLA@leg.bc.ca>; Hunt.MLA, Marvin <Marvin.Hunt.MLA@leg.bc.ca>; Brar.MLA, Jagrup <Jagrup.Brar.MLA@leg.bc.ca>; Singh.MLA, Rachna <Rachna.Singh.MLA@leg.bc.ca>; Ralston.MLA, Bruce <Bruce.Ralston.MLA@leg.bc.ca>; Polak.MLA, Mary <Mary.Polak.MLA@leg.bc.ca>; rich.colememn.MLA@leg.bc.ca
Subject: Translink - Surrey LRT Project

The Honorable John Horgan, Premier of BC
Copies to:
Hon. Claire Trevena, Minister of Transportation and Infrastructure
Bowinn Ma, Parliamentary Secretary for Translink
MLA's along the route

I thank you for making a commitment in Surrey last fall to sit down with the Mayor's Council and help determine the best technology to use for rapid transit expansion in Surrey and Langley. My hope is that you will carry out that commitment and determine that street-level LRT technology, for several reasons, is not the best solution.

I have previously written to you expressing my concerns about deploying LRT technology in Surrey, a city which will soon be larger than Vancouver.

It would be a travesty not to extend the much faster and more reliant and cost-effective Skytrain along Fraser Highway to Langley. Secondly, if Skytrain is deployed to Langley, it makes no economic sense for Surrey to even consider LRT

technology for a 10-km line from Guildford to Newton. Therefore, the Fraser Highway route should be implemented with Skytrain technology as phase one of the plan, and then see what falls-out later for phase two.

Attached for your information is a letter to the editor of the Surrey Now-Leader, which I penned today in response to their front-page story on Sep 15, 2017. The mayor of Surrey may now be bending on this issue as she is quoted as saying "it doesn't matter which technology choice they choose, but there will come a time when they need to get going". Your government has a critical role in the technology selection process and it is important not to rush in order to make the right decision.

It is requested that the Provincial Government ensures that tax dollars do not get wasted. It is strongly recommended to extend Skytrain, the most cost-effective rail transit system, throughout Surrey and to Langley.

Sincerely,
s.22

Letter to the Editor

Surrey Now-Leader

Reference: "Hurry up and decide, Hepner Prods Province" Sep 15, 2017

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Page 128

Withheld pursuant to/removed as

Copyright

Flatman, John MAH:EX

From: Ma, Bowinn PREM:EX
Sent: Monday, October 2, 2017 5:22 PM
To: Gardea, Daniela MAH:EX
Subject: RE: Translink Meeting and Separate Reception

I think I've already done it, sorry. I marked it on Janet's papers.

Thank you,

Bowinn Ma, MLA
Parliamentary Secretary for TransLink
Reporting to the Minister of Municipal Affairs and Housing, Responsible for TransLink

Mobile: 604-704-1730 Office: 604-981-0033 | Direct: 604-981-0043 | 5-221 W. Esplanade Ave, North Vancouver, BC, V7M 3J3 | BowinnMaMLA.ca

From: Gardea, Daniela CSCD:EX
Sent: Monday, October 2, 2017 12:32 PM
To: Ma, Bowinn PREM:EX
Cc: Ashbourne, Craig MAH:EX
Subject: FW: Translink Meeting and Separate Reception

Hi Bowinn,

Please touch base with our office before RSVPing to this Translink presentation on October 24th to the NDP Caucus s.22
s.22

Thank you very much!

Daniela

--

Daniela Gardea
Ministerial Assistant to the Hon. Selina Robinson
Minister of Municipal Affairs and Housing and responsible for Translink
Office: (250) 356 0966 **Cell:** (778) 677 4304

Begin forwarded message:

From: "Scambler, Teresa" <Teresa.Scambler@leg.bc.ca>
Date: October 2, 2017 at 11:55:49 AM PDT
To: "LPACS@victoria1.gov.bc.ca" <LPACS@victoria1.gov.bc.ca>, "NDP
Legislative Assistants" <NDPLegislativeAssistants@leg.bc.ca>
Subject: Translink Meeting and Separate Reception

Hi,
There seems to be some confusion for tonight.

Translink Meeting/Workshop – **has been cancelled for NDP Caucus Members (this includes MLAs and Cabinet Ministers)** - Liberal Caucus is having their meeting tonight.

Translink will be doing a separate meeting for our members on Oct 24th – a Sign-up Sheet will be going to Caucus and I will email you that sheet when it is complete.

There was a separate reception sponsored by Translink, put on by BC Chamber of Commerce – **we only learned of this reception on Friday.**

If members would like to attend the reception they may it is at 8:30 pm at the Hotel Grand Pacific.

If you have any further questions feel free to give me a call.

Thanks

Teresa

Flatman, John MAH:EX

From: Ma, Bowinn PREM:EX
Sent: Friday, September 29, 2017 9:20 PM
To: Gardea, Daniela MAH:EX
Subject: Re: MEETING MATERIAL | IBN #207161: Overview of Current TransLink HandyDART Issues

Hello Daniela,

This information is very helpful. I had a few more questions please:

1. In regards to the summary of results of the service survey performed by the Office of the Seniors Advocate, I am wondering if the results differed in any way between TransLink and BC Transit HandyDART.
2. In regards to the HandyDART Booking Requests table, I'm wondering what the breakdown is of requests from users between taxi and HD trips. Do users request HD vs Taxi? Or is it assigned? Is there data on how many users specifically request either? Or the request/use of Taxi Savers over time?
3. How does BC Transit provide their HD service? Who provides it? Do they use Taxis as well? What are their per ride costs? Do we know how they fare in terms of complaints from users?
4. Are there labour succession clauses in the RFP currently under review? If not, why not?

Thanks!

From: Gardea, Daniela CSCD:EX
Sent: September-21-17 4:03 PM
To: Ma, Bowinn PREM:EX
Subject: FW: MEETING MATERIAL | IBN #207161: Overview of Current TransLink HandyDART Issues

Hi Bowinn!

You will find the updated HandyDart note attached for reference for tomorrow's meeting.

The community member is going to be driving the conversation.

See you tomorrow! Looking forward to it.

Daniela

--

Daniela Gardea

Ministerial Assistant to Minister of Municipal Affairs and Housing and responsible for Translink

Office: (250) 356 0966 **Cell:** (778) 677 4304

Sent: Thursday, September 21, 2017 12:52 PM

Subject: MEETING MATERIAL | IBN #207161: Overview of Current TransLink HandyDART Issues

Good afternoon Daniela, for your upcoming meeting tomorrow with PS Ma and Jane Dyson, ED, Disability Alliance BC.

Flatman, John MAH:EX

From: Ma, Bowinn PREM:EX
Sent: Tuesday, September 19, 2017 9:42 AM
To: Gardea, Daniela MAH:EX
Subject: RE: 207086 TransLink Property -- Temporary Rental

Thanks. This was back when I was still operating under the instruction to send everything TransLink related to the Ministry.

Thank you,

Bowinn Ma, MLA
Parliamentary Secretary for TransLink
Reporting to the Minister of Municipal Affairs and Housing, Responsible for TransLink

Mobile: 604-704-1730 Office: 604-981-0033 | Direct: 604-981-0043 | 5-221 W. Esplanade Ave, North Vancouver, BC, V7M 3J3 | BowinnMaMLA.ca

From: Gardea, Daniela CSCD:EX
Sent: Monday, September 18, 2017 7:17 PM
To: Ma, Bowinn PREM:EX
Subject: FW: 207086 TransLink Property -- Temporary Rental

Hi Bowinn,

Please see response to the query you submitted to the ministry.

The province's role related to TransLink only involves the legislation, governance and provincial funding. For all operational matters or other inquiries we recommend that you contact TransLink customer service at 1.604.953.3333 or visit <https://www.translink.ca> and fill out their online form. They are best suited to assist you with you.

Daniela

From: Ma, Bowinn s.17
Sent: Thursday, August 31, 2017 6:28 PM
To: Minister, MAH MAH:EX
Subject: 207086 TransLink Property -- Temporary Rental

Hello,

I received an inquiry from s.22 about the possibility of renting what he believes is vacant TransLink property to use as temporary construction laydown area for a large project at Cambie and 41st Ave. s.22 explains that he had contacted Colliers about the property, who advised they no longer had the listing. If the property (shown below) is indeed TransLink property and they are interested in renting it out, s.22 contact information is as follows:

s.22

For greater clarity, I am neither advocating nor objecting to the temporary rental of this space to PCL – my intention is only to redirect this inquiry to the most appropriate place.

In your service,

Bowinn Ma, MLA

North Vancouver-Lonsdale

Skwxwú7mesh-ulh Temíxw & səliiwətaʔt təməxʷ

Office: 604-981-0033 | Direct: 604-981-0043 | 5-221 W. Esplanade Ave, North Vancouver, BC, V7M 3J3 | BowinnMaMLA.ca



Flatman, John MAH:EX

From: Ma, Bowinn PREM:EX
Sent: Tuesday, September 19, 2017 3:45 PM
To: Gardea, Daniela MAH:EX
Subject: s.13

As far as I know I don't have any meetings with Kevin Volk coming up.

Thank you,

Bowinn Ma, MLA
Parliamentary Secretary for TransLink
Reporting to the Minister of Municipal Affairs and Housing, Responsible for TransLink

Mobile: 604-704-1730 Office: 604-981-0033 | Direct: 604-981-0043 | 5-221 W. Esplanade Ave, North Vancouver, BC, V7M 3J3 | BowinnMaMLA.ca

From: Gardea, Daniela CSCD:EX
Sent: Monday, September 18, 2017 10:50 PM
To: Ma, Bowinn PREM:EX
Subject: s.13

Hi Bowinn,

s.13

Quick question: Are you meeting with Kevin Volk on Friday, Sep 22?

Thanks!

Daniela

--

Daniela Gardea

Ministerial Assistant to Minister of Municipal Affairs and Housing and responsible for Translink

Office: (250) 356 0966 **Cell:** (778) 677 4304

From: Ma, Bowinn PREM:EX
Sent: Wednesday, August 16, 2017 3:24 PM
To: Hurtig, Jane PREM:EX
Cc: Robinson, Selina PREM:EX
Subject: s.13

Hello Jane,

Christine is setting up a meeting for me with the HandyDART's Association today. Were there others you'd recommend?

I strongly recommend we ask TransLink for a report **of all of their complaints about HandyDART and have them categorized by type.**

We should also ask them for the following information:

1. How many calls are made per year for the last 5+ years?
2. How many calls are responded to by HandyDART vs Taxi vs not at all? By year for the last 5+ years.
3. Average, Median, and Modes cost per trip via HandyDART.
4. Average, Median, and Modes cost per trip via Taxi.
5. Any information they have regarding the *purpose* of the trip.

Flatman, John MAH:EX

From: Mukasa, Kate GCPE:EX
Sent: Thursday, September 14, 2017 1:09 PM
To: Gardea, Daniela MAH:EX; Hurtig, Jane MAH:EX
Cc: Leslie, Lisa GCPE:EX; Byers, Lindsay GCPE:EX
Subject: REVISED 9AM: MAH Media Request: Interview Request with PS Bowinn Ma

Hello,

I've confirmed the interview with PS for **Friday, Sep 15 at 9am**

PS can call the reporter at **604-317-5812**.

I've spoken with reporter and interview will be about role as PS and background. Please see below for KMs and some QAs if needed.

Reporter Background:

Reporter's primary focus is on Metro Vancouver transit. Her articles are usually fact heavy and she covers all news, issues, and releases related to TransLink including all the Mayors' Council meetings. Twitter:

<https://twitter.com/jensaltman>

Best,

Kate

Reporter

Jennifer Saltman, Reporter

Province

jensaltman@postmedia.com

604-605-2044 c: 604-317-5812

Deadline Friday, September 15, 11am or 12pm

Request

Reporter is looking to speak with PS Ma on role as PS for TransLink:

1. As PS, what is your role/mandate?
2. What are your background/qualifications?
3. What will your duties be?

SUGGESTED RESPONSE:

Key Messages for PSBM:

- This government is committed to making life more affordable, delivering the services that people count on and building a strong, sustainable and innovative economy that works for everyone.
- Part of this commitment includes working with the mayors in Metro Vancouver as their 10-Year Vision is moved forward by TransLink to develop lasting, effective and fair solutions to the region's transportation needs.
- As Parliamentary Secretary for TransLink, I take very seriously my role in supporting Minister Robinson as needed on all issues related to TransLink as it pertains to legislation, governance and provincial funding.
- We are focused on supporting the Mayors' Council 10-Year Vision for transit in Metro Vancouver and working with the region on their transportation priorities.
- That is why we are committed to funding 40% of the capital costs of every phase of the plan and working in full partnership with all levels of government to have these projects underway as soon as possible.
- Another key priority, one I am very passionate about, is working with Minister Robinson to learn more about the important HandyDART program and the steps that can be taken as the Mayors' Council and TransLink move forward with actions under the 10-Year Vision to expand this vital service, ensuring that seniors and people with disabilities get the rides they need.

- These are still early days in my role as Parliamentary Secretary for TransLink, but I look forward to working with Minister Robinson and moving ahead with important transit projects within the Mayors' Council 10-Year Vision.

QAs

1. **If asked about details on the work being done with HandyDART:**
 - HandyDART is a vital service that many people rely on for their day to day commute and staying connected to friends and family.
 - It is a priority for this government to make sure everyone can access the important services they depend on, and this includes accessible transit.
 - I am working with Minister Robinson to ensure we understand all the issues around transit and accessibility.
2. **If asked about developing a new TransLink governance model:**
 - Minister Robinson and I are committed to working with Metro Vancouver mayors to ensure that TransLink's governance model is designed to best serves the region and achieve the transportation outcomes anticipated in the vision.
3. **If asked when government will get rid of the referendum requirements as promised:**
 - This government has committed to getting rid of the referendum requirement and working with the Mayors' Council to find a fair and equitable long term solution to fund transit in the region.
4. **If asked how this would be accomplished:**
 - The requirement for a referendum can be removed by Cabinet.
5. **If asked about financial support for the Pattullo Bridge Replacement Project:**
 - This government is committed to working with TransLink and the Mayors' Council to advance this important project.
 - It is my understanding that the Province has recently received the final business case for the Pattullo Bridge Replacement Project, and it is being carefully reviewed.
 - We recognize that this project needs to be initiated as soon as possible.
6. **If asked about commitments to rapid transit on Surrey and Vancouver:**
 - This government supports the Mayors' Council 10-Year Vision for Metro Vancouver Transportation and is committed to fund 40% of the capital costs of every phase of the plan.
 - It is my understanding that the province is working with TransLink on its final business cases, which are scheduled to be completed in fall 2017.
7. **If asked about support for mobility pricing:**
 - As part of the 10 Year Vision for Metro Vancouver Transit and Transportation the Mayors' Council has expressed interest in mobility pricing as a tool to manage congestion and support continued investment in transit and transportation infrastructure upgrades.
 - Mayors' Council recently announced a Mobility Pricing Independent Commission to examine how pricing could help address key transportation challenges in the Metro Vancouver region.
 - The Independent Commission is scheduled to deliver recommendations to the TransLink Board and Mayors' Council in spring 2018.
 - We look forward to hearing about the work the Independent Commission is undertaking.
8. **If asked about the removal of tolls and how that would affect mobility pricing:**
 - Recommendations from the Mobility Pricing Independent Commission are not expected until next year, but this government is committed to making life more affordable for families right now.
 - That's why we have removed tolls for the thousands of drivers who cross these bridges every day.
 - We look forward to hearing about the work the Independent Commission is undertaking.
9. **If asked about TransLink Staff Compensation:**
 - The Mayors' Council is responsible for approving the executive compensation framework for TransLink, as is appropriate for this independent organization, which in turn is responsible for working within that framework.
 - Questions about the specifics of TransLink salaries and expenses should be directed to TransLink.

Kate Mukasa | Communications Manager
 Ministry of Municipal Affairs and Housing
 Government Communications and Public Engagement
 Mobile: 250.361.6839 | email: kate.mukasa@gov.bc.ca

Flatman, John MAH:EX

From: White, Christine MAH:EX
Sent: Wednesday, September 6, 2017 11:25 AM
To: Ma, Bowinn PREM:EX
Cc: Hurtig, Jane MAH:EX
Subject: Disability Group Meeting - Jane Dyson

Importance: High

Hello,

I am setting this meeting up with Jane Dyson for Friday September 22 at VCO, from 2pm-3pm.

Jane: Do we need materials? Do we need any other staff to attend from DMO?

Bowinn: Can I get more details on what the meeting is for? I just want to ensure we get the correct materials and also, when I contacted Jane, she had asked me to email her that in the formal meeting invite.

Thank you both! And thank you for your patience.

CW

Christine White

Administrative Coordinator to the
Honourable Selina Robinson
Minister of Municipal Affairs and Housing
Room 310, Parliament Buildings
Cell: 250.812.8894 | Office: 250.387-6478



Please consider the environment before printing this email.

From: Ma, Bowinn PREM:EX
Sent: Friday, August 25, 2017 7:18 PM
To: White, Christine CSCD:EX
Cc: Hurtig, Jane PREM:EX
Subject: RE: Contact for Disability Group

Hello Christine, s.22

Let me know if I should redirect this inquiry.

I was wondering what the status of this meeting was.

Thank you,

Bowinn Ma, MLA
Parliamentary Secretary for TransLink
Reporting to the Minister of Municipal Affairs & Housing

Mobile: 604-704-1730 Office: 604-981-0033 | Direct: 604-981-0043 | 5-221 W. Esplanade Ave, North Vancouver, BC, V7M 3J3 | BowinnMaMLA.ca

From: Ma, Bowinn PREM:EX
Sent: Monday, August 21, 2017 3:18 PM

To: White, Christine CSCD:EX <Christine.White@gov.bc.ca>

Cc: Hurtig, Jane PREM:EX <Jane.Hurtig@gov.bc.ca>

Subject: RE: Contact for Disability Group

Christine, please set a meeting up for Jane and I with Jane Dyson.

Thank you,

Bowinn Ma, MLA

Parliamentary Secretary for TransLink

Reporting to the Minister of Municipal Affairs & Housing

Mobile: 604-704-1730 Office: 604-981-0033 | Direct: 604-981-0043 | 5-221 W. Esplanade Ave, North Vancouver, BC, V7M 3J3 | BowinnMaMLA.ca

From: Hurtig, Jane PREM:EX

Sent: Sunday, August 20, 2017 9:22 PM

To: Ma, Bowinn PREM:EX <Bowinn.Ma@gov.bc.ca>

Subject: Re: Contact for Disability Group

This is the recommendation from Derrick:

Jane Dyson at BC Coalition for People with Disabilities. Good person. Helpful on handydart

I would very much like to sit in on this meeting.

Thanks

Jh

Sent from my iPhone

On Aug 18, 2017, at 12:14 PM, Ma, Bowinn PREM:EX <Bowinn.Ma@gov.bc.ca> wrote:

I'm sorry, Jane – I can't seem to find the email you've send with this contact information.

Thank you,

Bowinn Ma, MLA

Parliamentary Secretary for TransLink

Ministry of Municipal Affairs & Housing

Mobile: 604-704-1730 Office: 604-981-0033 | Direct: 604-981-0043 | 5-221 W. Esplanade Ave, North Vancouver, BC, V7M 3J3 | BowinnMaMLA.ca

Flatman, John MAH:EX

From: Ma, Bowinn PREM:EX
Sent: Wednesday, September 6, 2017 1:27 PM
To: s.22
Cc: Kang, Gurbrinder LASS:EX; Hurtig, Jane MAH:EX; McCorkindale, Mack LASS:EX
Subject: RE: TransLink Opportunities

Hi Daniela,

Gurbrinder Kang is my LA and Mack McCorkindale is my CA. Either of them can work with you on my calendar. If rescheduling is required, Mack is likely the best person to identify options and rearrange.

Thank you,

Bowinn Ma, MLA
Parliamentary Secretary for TransLink
Reporting to the Minister of Municipal Affairs and Housing, Responsible for TransLink

Mobile: 604-704-1730 Office: 604-981-0033 | Direct: 604-981-0043 | 5-221 W. Esplanade Ave, North Vancouver, BC, V7M 3J3 | BowinnMaMLA.ca

From: Hurtig, Jane PREM:EX
Sent: Wednesday, September 6, 2017 11:39 AM
To: Ma, Bowinn PREM:EX
Cc: s.22
Subject: RE: TransLink Opportunities

Hi Bowinn.

Great you are interested in this. Chat with new MLA Daniela, copied here about dates. I think the 22 will work well.

MSR is Minister Selina Robinson
MNR I am not sure
NR is newsrelease

Jane Hurtig
Ministerial Assistant to Minister of Municipal Affairs and Housing and responsible for Translink
Cell 778 584 1744

From: Ma, Bowinn PREM:EX
Sent: Tuesday, September 5, 2017 9:59 PM
To: Hurtig, Jane PREM:EX
Subject: RE: TransLink Opportunities

Yes, that'd be great. My Sept 15 schedule looks pretty packed right now but Sept 22 looks better.

What does "MSR", "MNR", and "NR" stand for?

Thank you,

Bowinn Ma, MLA
Parliamentary Secretary for TransLink

From: Hurtig, Jane PREM:EX
Sent: Tuesday, September 5, 2017 5:21 PM
To: Ma, Bowinn PREM:EX <Bowinn.Ma@gov.bc.ca>
Subject: Fwd: TransLink Opportunities

Hi Bowinn
Would you be interested in attending this event for the Minister?
Our communications folks would provide speaking notes.
Jh

Sent from my iPhone

Begin forwarded message:

From: "Mukasa, Kate GCPE:EX" <Kate.Mukasa@gov.bc.ca>
Date: August 31, 2017 at 11:07:07 PM PDT
To: "Hurtig, Jane PREM:EX" <Jane.Hurtig@gov.bc.ca>
Cc: "Leslie, Lisa GCPE:EX" <Lisa.Leslie@gov.bc.ca>
Subject: TransLink Opportunities

Hello Jane,

Please see attached information on two TransLink opportunities for MSR. One is a quote for a NR and the other is a speaking role at an event. The documents provide more detail and some background too. TransLink is hoping to hear back on the MNR opportunity as soon as possible.

Thank you,
Kate

Kate Mukasa | Communications Manager
Ministry of Municipal Affairs and Housing and Ministry Responsible for TransLink
Government Communications and Public Engagement
Mobile: 250.361.6839 | email: kate.mukasa@gov.bc.ca

Flatman, John MAH:EX

From: Ma, Bowinn PREM:EX
Sent: Friday, September 1, 2017 6:59 PM
To: Hurtig, Jane MAH:EX
Subject: RE: Contact for Disability Group

Sounds great – I was just following up according to her estimated timelines. I understand things have been challenging overall.

Thank you,

Bowinn Ma, MLA
Parliamentary Secretary for TransLink
Reporting to the Minister of Municipal Affairs & Housing

Mobile: 604-704-1730 Office: 604-981-0033 | Direct: 604-981-0043 | 5-221 W. Esplanade Ave, North Vancouver, BC, V7M 3J3 | BowinnMaMLA.ca

From: Hurtig, Jane PREM:EX
Sent: Friday, September 1, 2017 6:50 PM
To: Ma, Bowinn PREM:EX
Subject: Re: Contact for Disability Group

Hi Bowinn.
Christine's.

She has a new staff person starting Tuesday, so once she is trained up, things should start moving a bit faster.
Jh

Sent from my iPhone

On Sep 1, 2017, at 5:24 PM, Ma, Bowinn PREM:EX <Bowinn.Ma@gov.bc.ca> wrote:

Just following up with this as it's the end of the week and I have not heard back.

Thank you,

Bowinn Ma, MLA
Parliamentary Secretary for TransLink
Reporting to the Minister of Municipal Affairs & Housing

Mobile: 604-704-1730 Office: 604-981-0033 | Direct: 604-981-0043 | 5-221 W. Esplanade Ave, North Vancouver, BC, V7M 3J3 | BowinnMaMLA.ca

From: White, Christine CSCD:EX
Sent: Thursday, August 31, 2017 3:49 PM
To: Ma, Bowinn PREM:EX <Bowinn.Ma@gov.bc.ca>
Cc: Hurtig, Jane PREM:EX <Jane.Hurtig@gov.bc.ca>
Subject: RE: Contact for Disability Group

I have got some dates for this and will be in touch with Jane Dyson by the end of the week to finalize something.

Thank you,

Christine White

Administrative Coordinator to the
Honourable Selina Robinson
Minister of Municipal Affairs and Housing
Room 310, Parliament Buildings
Cell: 250.812.8894 | Office: 250.387-6478

From: Ma, Bowinn PREM:EX
Sent: Wednesday, August 30, 2017 4:56 PM
To: White, Christine CSCD:EX
Cc: Hurtig, Jane PREM:EX
Subject: RE: Contact for Disability Group

Hello Christine and Jane,

Just checking in on this meeting. Now that we're back at the Leg, TransLink related meetings will be substantially more difficult to schedule (given everyone is in Vancouver).

Thank you,

Bowinn Ma, MLA
Parliamentary Secretary for TransLink
Reporting to the Minister of Municipal Affairs & Housing

Mobile: 604-704-1730 Office: 604-981-0033 | Direct: 604-981-0043 | 5-221 W. Esplanade Ave, North Vancouver, BC, V7M 3J3 |
BowinnMaMLA.ca

From: Ma, Bowinn PREM:EX
Sent: Friday, August 25, 2017 7:18 PM
To: White, Christine CSCD:EX <Christine.White@gov.bc.ca>
Cc: Hurtig, Jane PREM:EX <Jane.Hurtig@gov.bc.ca>
Subject: RE: Contact for Disability Group

Hello Christine, s.22

! Let me know if I should redirect this inquiry.

I was wondering what the status of this meeting was.

Thank you,

Bowinn Ma, MLA
Parliamentary Secretary for TransLink
Reporting to the Minister of Municipal Affairs & Housing

Mobile: 604-704-1730 Office: 604-981-0033 | Direct: 604-981-0043 | 5-221 W. Esplanade Ave, North Vancouver, BC, V7M 3J3 |
BowinnMaMLA.ca

From: Ma, Bowinn PREM:EX
Sent: Monday, August 21, 2017 3:18 PM

To: White, Christine CSCD:EX <Christine.White@gov.bc.ca>

Cc: Hurtig, Jane PREM:EX <Jane.Hurtig@gov.bc.ca>

Subject: RE: Contact for Disability Group

Christine, please set a meeting up for Jane and I with Jane Dyson.

Thank you,

Bowinn Ma, MLA

Parliamentary Secretary for TransLink

Reporting to the Minister of Municipal Affairs & Housing

Mobile: 604-704-1730 Office: 604-981-0033 | Direct: 604-981-0043 | 5-221 W. Esplanade Ave, North Vancouver, BC, V7M 3J3 | BowinnMaMLA.ca

From: Hurtig, Jane PREM:EX

Sent: Sunday, August 20, 2017 9:22 PM

To: Ma, Bowinn PREM:EX <Bowinn.Ma@gov.bc.ca>

Subject: Re: Contact for Disability Group

This is the recommendation from Derrick:

Jane Dyson at BC Coalition for People with Disabilities. Good person. Helpful on handydart

I would very much like to sit in on this meeting.

Thanks

Jh

Sent from my iPhone

On Aug 18, 2017, at 12:14 PM, Ma, Bowinn PREM:EX <Bowinn.Ma@gov.bc.ca> wrote:

I'm sorry, Jane – I can't seem to find the email you've send with this contact information.

Thank you,

Bowinn Ma, MLA

Parliamentary Secretary for TransLink

Ministry of Municipal Affairs & Housing

Mobile: 604-704-1730 Office: 604-981-0033 | Direct: 604-981-0043 | 5-221 W. Esplanade Ave, North Vancouver, BC, V7M 3J3 | BowinnMaMLA.ca

Flatman, John MAH:EX

From: Ma, Bowinn PREM:EX
Sent: Wednesday, August 30, 2017 1:33 PM
To: Hurtig, Jane MAH:EX
Subject: FW: Meeting Request re: Broadway Ext through Great Northern Way

Hi Jane, this is the email you asked me to resend to you.^{s.22} is wanting to talk about the route of the Broadway Skytrain Extension and you were going to advise a response.

Thank you,

Bowinn Ma, MLA
Parliamentary Secretary for TransLink
Reporting to the Minister of Municipal Affairs & Housing

Mobile: 604-704-1730 Office: 604-981-0033 | Direct: 604-981-0043 | 5-221 W. Esplanade Ave, North Vancouver, BC, V7M 3J3 | BowinnMaMLA.ca

From: Ma, Bowinn PREM:EX
Sent: Monday, August 21, 2017 9:12 PM
To: Hurtig, Jane PREM:EX
Subject: RE: Meeting Request re: Broadway Ext through Great Northern Way

Hi Jane, just following-up on this one.

Thank you,

Bowinn Ma, MLA
Parliamentary Secretary for TransLink
Reporting to the Minister of Municipal Affairs & Housing

Mobile: 604-704-1730 Office: 604-981-0033 | Direct: 604-981-0043 | 5-221 W. Esplanade Ave, North Vancouver, BC, V7M 3J3 | BowinnMaMLA.ca

From: Hurtig, Jane PREM:EX [<mailto:Jane.Hurtig@gov.bc.ca>]
Sent: Sunday, August 13, 2017 11:13 PM
To: Ma, Bowinn^{s.17}
Subject: RE: Meeting Request re: Broadway Ext through Great Northern Way

Let me get some advice from Ministry on this – sorry for delay responding earlier on this one.
jh

Jane Hurtig
Ministerial Assistant to Minister of Municipal Affairs and Housing and responsible for Translink
Cell 778 584 1744

From: Ma, Bowinn^{s.17}
Sent: Friday, August 11, 2017 7:50 PM
To: Hurtig, Jane PREM:EX
Cc: Ma, Bowinn PREM:EX; Ma.MLA, Bowinn LASS:EX
Subject: Meeting Request re: Broadway Ext through Great Northern Way

We have received two meeting requests from s.22 regarding the Broadway Extension route. The concern is very specific and unlikely to be resolved via a meeting with me. I'd like to direct him to the appropriate channels, if you could advise.

In your service,

Bowinn Ma, MLA

North Vancouver-Lonsdale

Skwxwú7mesh-ulh Temíxw & səliłwətaʔt təməx^w

Office: 604-981-0033 | Direct: 604-981-0043 | 5-221 W. Esplanade Ave, North Vancouver, BC, V7M 3J3 | BowinnMaMLA.ca

Flatman, John MAH:EX

From: White, Christine MAH:EX
Sent: Monday, August 28, 2017 12:25 PM
To: Hurtig, Jane MAH:EX; Ma.MLA, Bowinn LASS:EX
Subject: Fwd: Tomorrow meeting room needed

Jane and Bowinn,

I have booked a meeting room at PVO for tomorrow for you guys to meet. 1:00-2:00pm.
Please let me know if you have any questions.

Thanks,
Christine

Sent from my iPhone

Begin forwarded message:

From: "Loubert, Danny MIT:EX" <Danny.Loubert@gov.bc.ca>
Date: August 28, 2017 at 12:23:02 PM PDT
To: "White, Christine CSCD:EX" <Christine.White@gov.bc.ca>, "Tello, Romeo PREM:EX" <Romeo.Tello@gov.bc.ca>
Subject: RE: Tomorrow meeting room needed

Hi Christine,
We will put a room aside for Jane and Bowinn to meet ☺
Warmest Regards,
Danny Loubert
Support Staff
Premier's Vancouver Office
604-775-1600

From: White, Christine CSCD:EX
Sent: Monday, August 28, 2017 12:21 PM
To: Loubert, Danny MIT:EX; Tello, Romeo PREM:EX
Subject: Tomorrow meeting room needed

Hi guys,
Need a meeting room at 1:00 for an hour for Jane Hurtig and Bowinn Ma to meet.
Just the 2 of them, can we make this happen pretty please?
Thanks!
Christine White, Administrative Coordinator
Office of the Honourable Selina Robinson
Minister of Municipal Affairs and Housing
Office: 250-387-6478 Mobile: 250-812-8894

Flatman, John MAH:EX

From: White, Christine MAH:EX
Sent: Monday, August 28, 2017 12:17 PM
To: Hurtig, Jane MAH:EX; Ma, Bowinn PREM:EX
Subject: RE: UBCM Meeting Request from Bowen Island Municipal Council

Hi Bowinn,

Yes I connected with Bowen Island and I connected them with the right people to touch base with for UBCM meetings and items.

Thanks!
Christine

Christine White, Administrative Coordinator
Office of the Honourable Selina Robinson
Minister of Municipal Affairs and Housing
Office: 250-387-6478 Mobile: 250-812-8894

From: Hurtig, Jane PREM:EX
Sent: Sunday, August 27, 2017 8:21 PM
To: Ma, Bowinn PREM:EX; White, Christine CSCD:EX
Subject: RE: UBCM Meeting Request from Bowen Island Municipal Council

Hi Bowinn.
We can discuss meeting with Mayor Robertson when we meet Tuesday.
To confirm, that is at 1:00 at VCO.

Christine, could you book a room for us.

Thanks.

Jane Hurtig
Ministerial Assistant to Minister of Municipal Affairs and Housing and responsible for Translink
Cell 778 584 1744

From: Ma, Bowinn PREM:EX
Sent: Friday, August 25, 2017 7:36 PM
To: White, Christine CSCD:EX
Cc: Hurtig, Jane PREM:EX
Subject: RE: UBCM Meeting Request from Bowen Island Municipal Council

Hi Christine – I just want to check in to make sure that the request from Bowen Island is being dealt with. I think there was one other municipality (Langley?) who had reached out for a UBCM meeting and of course there is the Mayor Robertson request that is still looming. Wondering what is happening with that one.

Thank you,

Bowinn Ma, MLA
Parliamentary Secretary for TransLink

From: Ma, Bowinn PREM:EX
Sent: Monday, August 14, 2017 12:49 PM
To: Hurtig, Jane PREM:EX <Jane.Hurtig@gov.bc.ca>
Cc: White, Christine CSCD:EX <Christine.White@gov.bc.ca>
Subject: Re: UBCM Meeting Request from Bowen Island Municipal Council

Hi Jane,

The Bowen Island Municipal Council is part of the West Vancouver Sea-To-Sky Riding, two ridings down. It's a very small municipality (3400 people). I'm happy to meet him on my own at UBCM.

Can Christine please reach out to him to make the arrangements?

Bowinn

From: Hurtig, Jane PREM:EX [<mailto:Jane.Hurtig@gov.bc.ca>]
Sent: August 13, 2017 11:23 PM
To: Ma.MLA, Bowinn <Bowinn.Ma.MLA@leg.bc.ca>
Subject: RE: UBCM Meeting Request from Bowen Island Municipal Council

Hi – Is this in your riding? If yes, you may want to meet with them as MLA. If not, then UBCM is good idea. If you want to do it with Minister, that could be arranged, but meetings are very short (15 minutes).

Let me know what you are thinking.

Thanks,
jh

Jane Hurtig
Ministerial Assistant to Minister of Municipal Affairs and Housing and responsible for Translink
Cell 778 584 1744

From: Ma.MLA, Bowinn [<mailto:Bowinn.Ma.MLA@leg.bc.ca>]
Sent: Friday, August 11, 2017 7:22 PM
To: Hurtig, Jane PREM:EX
Cc: Ma, Bowinn PREM:EX; White, Christine CSCD:EX
Subject: FW: UBCM Meeting Request from Bowen Island Municipal Council

Hello Jane,

Please see below a request from the Bowen Island Municipality for UBCM, which I will be attending. Can you please advise how to proceed.

In your service,

Bowinn Ma, MLA
North Vancouver-Lonsdale
Skwxwú7mesh-ulh Temíxw & səliłwətaʔ təməxw

From: Tyler Ruggles [<mailto:TRuggles@bimbc.ca>]
Sent: Friday, August 11, 2017 4:05 PM
To: Ma.MLA, Bowinn <Bowinn.Ma.MLA@leg.bc.ca>
Subject: UBCM Meeting Request from Bowen Island Municipal Council

Hello.

I called your office and spoke to a fellow who recommended I send a UBCM meeting request directly to this email address. Below is a briefing from Bowen Island Council about what they would like to discuss.

- Provide a brief overview of the unique transportation challenges of Bowen Island, both on and off island. Bowen Island is a member municipality of Metro Vancouver and a large percentage of the residents commute on a regular basis to other lower mainland communities.
- Development of a long-term vision, beyond the 10-year Mayors' plan, that includes Bowen Island. How can Bowen Island be part of an integrated transit plan at Horseshoe Bay and throughout the North Shore.
- Need for TransLink and BC Transit to work together to provide long-term planning for connections along the Sea-to-Sky corridor.
- The implications of mobility pricing for Bowen Islanders and importance of ensuring transit is incorporated in the upcoming redevelopment of BC Ferries Horseshoe Bay Terminal.
- Opportunity for innovated last mile solutions for Bowen Island/Horseshoe Bay terminal.
- Better communication and partnership with TransLink and BC Ferries.
- Discussion of how better connections with the North Shore can be realized for Bowen residents.

Thank-you. I look forward to your reply as to any next steps or proposed meeting time.

Thank-you,

Tyler Ruggles
Administrative Clerk
Bowen Island Municipality
981 Artisan Lane, Bowen Island, BC V0N 1G2
truggles@bimbc.ca
[604-947-4255](tel:604-947-4255)

BOWEN ISLAND
Municipality

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Flatman, John MAH:EX

From: Ma, Bowinn PREM:EX
Sent: Friday, August 25, 2017 11:04 AM
To: Hurtig, Jane MAH:EX
Subject: Accepted: Media training - Bowinn Ma

Page 152 to/à Page 153

Withheld pursuant to/removed as

NR

Flatman, John MAH:EX

From: Ma, Bowinn PREM:EX
Sent: Monday, August 21, 2017 3:18 PM
To: Hurtig, Jane MAH:EX
Cc: Robinson, Selina MAH:EX
Subject: RE:s.13

Tuesday at 1pm.

Thank you,

Bowinn Ma, MLA
Parliamentary Secretary for TransLink
Reporting to the Minister of Municipal Affairs & Housing

Mobile: 604-704-1730 Office: 604-981-0033 | Direct: 604-981-0043 | 5-221 W. Esplanade Ave, North Vancouver, BC, V7M 3J3 | BowinnMaMLA.ca

From: Hurtig, Jane PREM:EX
Sent: Sunday, August 20, 2017 10:49 PM
To: Ma, Bowinn PREM:EX
Cc: Robinson, Selina PREM:EX
Subject: RE: s.13

Hi Bowinn. I will request this information for you. All good questions.
When is the meeting?

Jane Hurtig
Ministerial Assistant to Minister of Municipal Affairs and Housing and responsible for Translink
Cell 778 584 1744

From: Ma, Bowinn PREM:EX
Sent: Wednesday, August 16, 2017 3:24 PM
To: Hurtig, Jane PREM:EX
Cc: Robinson, Selina PREM:EX
Subject: RE:s.13

Hello Jane,

Christine is setting up a meeting for me with the HandyDART's Association today. Were there others you'd recommend?

I strongly recommend we ask TransLink for a report of all of their complaints about HandyDART and have them categorized by type.

We should also ask them for the following information:

1. How many calls are made per year for the last 5+ years?
2. How many calls are responded to by HandyDART vs Taxi vs not at all? By year for the last 5+ years.
3. Average, Median, and Modes cost per trip via HandyDART.
4. Average, Median, and Modes cost per trip via Taxi.
5. Any information they have regarding the *purpose* of the trip.

Further, a response on the suggestions below and authorization to proceed would be appreciated. I don't need to call every Mayor – I can do a cross section.

Bowinn

From: Ma, Bowinn
Sent: Tuesday, August 8, 2017 4:56 PM
To: 'Hurtig, Jane PREM:EX' <Jane.Hurtig@gov.bc.ca>
Cc: Robinson, Selina PREM:EX <Selina.Robinson@gov.bc.ca>
Subject: RE: s.13

Hello Jane,

Thank you for arranging today's meeting with Marty, Bob, and Eric. We weren't able to debrief following the meeting so here I've proposed a suggested plan of action moving forward.

s.13,s.16

In your service,

Bowinn Ma, MLA
North Vancouver-Lonsdale
Sḡwḡwú7mesh-ulh Temíxw & səliłwətaʔ təməxʷ

BowinnMaMLA.ca

From: Hurtig, Jane PREM:EX [<mailto:Jane.Hurtig@gov.bc.ca>]
Sent: Sunday, August 6, 2017 2:50 PM
To: Ma, Bowinn ·s.17

Cc: Robinson, Selina PREM:EX <Selina.Robinson@gov.bc.ca>

Subject: s.13

Hello Bowinn.

s.22

Attached is a note for our meeting Tuesday at 1:30 regarding HandyDart.
Looking forward to it.

Best,
Jane

Flatman, John MAH:EX

From: Ma, Bowinn PREM:EX
Sent: Wednesday, August 16, 2017 2:33 PM
To: Hurtig, Jane MAH:EX
Subject: RE: Re: Congratulations to your new portfolio of Secretary for Translink - Introduction to Sandra Phillips

Hi Jane, I still haven't responded to this email about their media request yet. Shall I continue to hold?

From: Ma, Bowinn
Sent: Monday, July 31, 2017 11:43 AM
To: Hurtig, Jane PREM:EX
Subject: Re: Re: Congratulations to your new portfolio of Secretary for Translink - Introduction to Sandra Phillips

Thanks Jane, what are your thoughts on this media request?

Bowinn on mobile.

----- Original message -----

From: "Hurtig, Jane PREM:EX" <Jane.Hurtig@gov.bc.ca>
Date: 2017-07-31 11:19 (GMT-08:00)
To: "Ma, Bowinn" .s.17
Subject: RE: Re: Congratulations to your new portfolio of Secretary for Translink - Introduction to Sandra Phillips

Hi Bowinn.
Anything related to your role as Parliamentary Secretary should go through me.
Thanks,
jh

Jane Hurtig
Ministerial Assistant to Minister of Municipal Affairs and Housing and responsible for Translink
Cell 778 584 1744

From: May, Ed [<mailto:Ed.May@leg.bc.ca>]
Sent: Monday, July 31, 2017 11:06 AM
To: Ma, Bowinn
Cc: Hurtig, Jane PREM:EX
Subject: RE: Re: Congratulations to your new portfolio of Secretary for Translink - Introduction to Sandra Phillips

Hi Bowinn, I don't see a problem with this. I would be happy to take a look at your answers before you send them in.

I'm also including Jane Hurtig, the MA for municipal affairs, here, in case they have a concern, and to keep them in the loop.

From: Ma, Bowinn

Sent: July 27, 2017 12:25 PM

To: May, Ed <Ed.May@leg.bc.ca>

Subject: Fwd: Re: Congratulations to your new portfolio of Secretary for Translink - Introduction to Sandra Phillips

Ed, please see below and advise if I can participate.

Bowinn Ma, P.Eng, PMP, MM
www.bowinnma.ca

On mobile.

----- Original message -----

From: Sandra Phillips <sandra@movmi.net>

Date: 2017-07-27 11:51 (GMT-08:00)

To:

Cc: Bowinn Ma <bowinn@bowinnma.ca>

Subject: Re: Congratulations to your new portfolio of Secretary for Translink - Introduction to Sandra Phillips

Hi Stefan and Bowinn

Thank you for the introduction, Stefan. Moving you to bcc so we don't fill your inbox.

Nice to e-meet you Bowinn. I've been following your twitter and your shoutout to gather the public's opinion on #publictransit. It's been great to read that people would love more integrated transportation, better and more frequent service to decrease car ownership and safe public transit that supports mobility needs of everyone. I couldn't agree more. I'm a passionate promoter of all types of shared mobility to support first and last mile challenges of public transit and have dedicated the last 7 years to increasing these options in Vancouver and have been working with car2go, Evo, Modo or Velometro (www.movmi.net).

The main reason I was reaching out to Stefan for an introduction is our Women in Shared Mobility Series. It is one of the initiatives we launched last year and the idea is that we portray women who work in mobility and transportation. Part of the initiative is also to show young women that it is possible to influence these topics and be a source of inspiration for them and we would love for you to be part of our August series.

Each woman sends us a portrait of themselves and shares her thoughts on 3 questions about shared mobility. We then compile the answers into one short video. It normally looks something like this <https://vimeo.com/187742136>. You can find the July edition here: <https://vimeo.com/226933344>

The questions we're interested in asking:

1. How will shared mobility change in the next 5 years?
2. Why is shared mobility important for our cities and communities?
3. What do we have to do to convince more people to make shared mobility part of their lifestyle?

All we would need from you is:

1. the answers to above questions (in an email or a word document)
2. a profile picture of you
3. a short bio which we'll add to the blog post that goes out with the video. <http://movmi.net/women-in-shared-mobility/>

Happy to discuss this more, we would be honoured if you would participate in next month's edition.

Best
Sandra

Sandra Phillips
Shared Mobility Architect

Movmi Shared Transportation Services
+1 778 708 1845 or skype at movmists
@shared_mobility
movmi.net

Please consider the environment before printing this email!

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On Jul 25, 2017, at 9:48 AM, Stefan Aepli <saepli@franclarchitecture.com> wrote:

Hi Bowinn,

Congratulations on winning your riding and to your new portfolio of responsibilities. I knew we could count on you to be a great resource to the incoming government!

A Swiss colleague of mine here in Vancouver, Sandra Phillips, CEO of Movmi, and shared mobility architect, has asked me for an introduction. Sandra has worked in and around transportation and shared mobility for many years and was instrumental in introducing car2go in North America, among many other things. Here is what Sandra has in mind:

momvi is a boutique consulting agency specialised in shared mobility. One of our initiatives we launched last year is "Women in Shared Mobility": the idea is that we portray women who work in shared mobility. One of our goals is to foster and inspire younger women to be part of the current mobility revolution. Each woman sends us a portrait of herself and shares her thoughts on 3 questions about shared mobility. We then compile the answers into one short video. It normally looks something like this <https://vimeo.com/187742136>. We'd love to portray you Bowinn Ma for our August edition, in particular since we are working with Translink on a project. Would love to discuss this further if it is of interest.

I believe that you 2 movers and shakers would have a long list of common goals. Bowinn, please meet Sandra. Sandra, please meet Bowinn.

Best Regards,
Stefan

R. Stefan Aepli Architect AIBC MRAIC SIA LEED AP
Principal

Francl Architecture

1684 West 2nd Avenue
Vancouver, BC V6J 1H4
T 604 688 3252 x104
C 604 537 0752

www.franclarchitecture.com
saepli@franclarchitecture.com

Flatman, John MAH:EX

From: Ma, Bowinn PREM:EX
Sent: Monday, August 14, 2017 2:45 PM
To: Hurtig, Jane MAH:EX
Subject: Re: Regional transportation issues

Hi Jane,

Clark will have much more to offer than governance on it's own so I think it'll be worthwhile to discuss with him when we're ready. Of course, this does not need to be right now so I'll bring it up again later on.

Bowinn

From: Hurtig, Jane PREM:EX [<mailto:Jane.Hurtig@gov.bc.ca>]
Sent: August 13, 2017 11:11 PM
To: Ma.MLA, Bowinn <Bowinn.Ma.MLA@leg.bc.ca>
Subject: RE: Regional transportation issues

Hi Bowinn, s.13

. Could I ask you to

put this meeting on hold and revisit later in the year.

Thanks,

Jane Hurtig

Ministerial Assistant to Minister of Municipal Affairs and Housing and responsible for Translink
Cell 778 584 1744

From: Ma.MLA, Bowinn [<mailto:Bowinn.Ma.MLA@leg.bc.ca>]
Sent: Friday, August 11, 2017 7:57 PM
To: Hurtig, Jane PREM:EX
Cc: Ma, Bowinn PREM:EX
Subject: FW: Regional transportation issues

Hello Jane,

Mr. Lim is well respected in his field –s.22

s.22 I would be interested to hear what he has to say, given his direct experience with TransLink in former and more recent years. Can you arrange for us to meet? Minister Robinson may be interested as well.

In your service,

Bowinn Ma, MLA

North Vancouver-Lonsdale

Skwxwú7mesh-ulh Temíxw & səlilwətaʔ təməxʷ

604-981-0033 | 5-221 W. Esplanade Ave, North Vancouver, BC, V7M 3J3 | BowinnMaMLA.ca

From: Clark Lim [<mailto:clim@acuere.ca>]
Sent: Wednesday, July 26, 2017 10:58 AM
To: Ma.MLA, Bowinn <Bowinn.Ma.MLA@leg.bc.ca>
Subject: Regional transportation issues

Hi Bowinn,

It's Clark and s.22

. Firstly, congratulations on your election win! s.22

s.22

s.22 and it is good to hear the news of your appointment as Parliamentary Secretary for TransLink. As a team member on the establishment of TransLink in 1999, and most recently, I lead the review of TransLink's governance (link below), if you would be interested in meeting up to discuss regional issues, mostly under TransLink's mandate.

I already provided David Eby some information earlier this year (as well as to Mayor Corrigan who forwarded to the NDP), however it may be good to meet with you to discuss key point that may be of interest to your new appointment. I

believe a key to the modern transportation system is in good governance, and although governance is relatively unknown, it is like the rudder and integrity of an institution's "boat." From then, policies, plans and solutions can be developed on a more solid foundation that allows us a better chance at our sustainability goals.

<https://www.translink.ca/en/site-info/document-library-result.aspx?id={F2C9D95B-31E0-46CD-AE5C-44B1DF4E2B0A}&ref={FDCA8F39-A4F2-4FD1-AF82-EEBFB7AA66A3}>

Understandably you are quite busy but if you can make time that would be appreciated.

Cheers,

Clark

Clark Lim, PEng MASc FITE

Principal

Acuere Consulting Inc.

Suite 301 - 4475 Wayburne Drive | Burnaby B.C. V5G 4X4

Phone: 604.307.3013 | Fax: 1.800.604.8452

clim@acuere.ca

Flatman, John MAH:EX

From: Ma.MLA, Bowinn LASS:EX
Sent: Friday, August 11, 2017 7:44 PM
To: Hurtig, Jane MAH:EX
Cc: Ma, Bowinn PREM:EX
Subject: FW: Request for Update on Metro Bridge Tolls

Follow Up Flag: Follow up
Flag Status: Flagged

Hello Jane,

Please see below.

In your service,

Bowinn Ma, MLA
North Vancouver-Lonsdale
Skwxwú7mesh-ulh Temíxw & səliłwətaʔt təməx^w

604-981-0033 | 5-221 W. Esplanade Ave, North Vancouver, BC, V7M 3J3 | BowinnMaMLA.ca

From: s.22
Sent: Wednesday, August 2, 2017 2:48 PM
To: BetterBC@BowinnMa.ca; Ma.MLA, Bowinn
Subject: Request for Update on Metro Bridge Tolls

Good afternoon,

As the parliamentary secretary for TransLink, I wanted to reach out to you to ask for an update on the elimination of the Metro Bridge Tolls ?s.22
s.22

If you could provide me with an update, that would be greatly appreciated!

Thank you,

s.22

Flatman, John MAH:EX

From: Ma, Bowinn PREM:EX
Sent: Friday, August 11, 2017 7:38 PM
To: White, Christine MAH:EX
Cc: Hurtig, Jane MAH:EX
Subject: Fw: Letter of request to stop RFP
Attachments: Letter to Minister re Appointed TransLink Board July 18th 2017.docx

Importance: High

Hello Christine,

Can you please help arrange a meeting for us with the HandyDART Riders' Alliance?

Bowinn

From: Ma.MLA, Bowinn
Sent: August-10-17 6:50 PM
To: Ma, Bowinn PREM:EX
Subject: FW: Letter of request to stop RFP
In your service,
Bowinn Ma, MLA
North Vancouver-Lonsdale
Sk̓wxwú7mesh-ulh Temíxw & səliłwətaʔl təməx^w
604-981-0033 | 5-221 W. Esplanade Ave, North Vancouver, BC, V7M 3J3 | BowinnMaMLA.ca

From: elizabeth mckellar s.22
Sent: Tuesday, July 18, 2017 5:02 PM
To: Ma.MLA, Bowinn
Cc: Robinson.MLA, Selina ; Minister, CSCD CSCD:EX
Subject: Letter of request to stop RFP
Importance: High

Greetings and Congratulations!

There is a time sensitive urgency regarding the HandyDART Service. We look forward to meeting with you in the very near future.

With the Warmest Regards,

Beth McKellar

Co – Chair for the

HandyDART Riders' Alliance

Fighting for You with Your Help!

604 – 444 – 9289

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Withheld pursuant to/removed as

DUPLICATE

Flatman, John MAH:EX

From: Ma, Bowinn s.17
Sent: Tuesday, August 8, 2017 9:54 AM
To: Hurtig, Jane MAH:EX
Subject: RE: Meeting Tuesday afternoon

Importance: High

Hi Jane,

Not sure if you got my texts, but I mistakenly read this as he coming over *from* Victoria to meet me. Does the meeting have to be in Victoria if both Marty and I are coming from Metro Vancouver? And if so I ask that next time you copy my LA so that she can book the flights for me.

In either case, please confirm the time so I can try to find a flight and get the rest of my bookings rescheduled....

In your service,

Bowinn Ma, MLA
North Vancouver-Lonsdale
Skwxwú7mesh-ulh Temíxw & səliłwətaʔt təməx^w

BowinnMaMLA.ca

-----Original Message-----

From: Hurtig, Jane PREM:EX [<mailto:Jane.Hurtig@gov.bc.ca>]
Sent: Friday, August 4, 2017 12:45 PM
To: Ma, Bowinn s.17
Subject: Meeting Tuesday afternoon

Hi Bowinn

I have been in touch with Marty. He will come over to Victoria to meet with you Tuesday in Ministers office. He is getting back to me to confirm time, but should be around 1:30.

Bon weekend!

Jh

Sent from my iPhone

Flatman, John MAH:EX

From: Ma, Bowinn .s.17
Sent: Tuesday, August 8, 2017 8:33 PM
To: Hurtig, Jane MAH:EX
Cc: May, Ed LASS:EX
Subject: TransLink Privacy Concerns

Jane and Ed,

This article is making the rounds and many members of the public are voicing concerns. I think we should look into what's going on and prepare a response in case comment is required.

https://thetyee.ca/News/2017/08/08/TransLink-Sharing-Riders-Information-With-Police/?utm_source=facebook&utm_medium=social&utm_content=080817-1&utm_campaign=editorial-0817

Bowinn on mobile.

Page 170 to/à Page 171

Withheld pursuant to/removed as

DUPLICATE

Flatman, John MAH:EX

From: Ma, Bowinn^{s.17}
Sent: Tuesday, August 8, 2017 1:34 PM
To: Hurtig, Jane MAH:EX
Cc: Kang, Gurbrinder LASS:EX; McCorkindale, Mack LASS:EX
Subject: Contact Info for Bowinn's LA/CA

Hi Jane,

Thanks for setting up the meeting this afternoon – I'm sorry it didn't work out for us to meet in Victoria.

So that I'm not the weak link in scheduling, would you be able to please include my LA on future meeting requests?

Gurbrinder is able to see my calendar, coordinate with my CAs if local meetings need to be rearranged to accommodate Ministry bookings, and make sure the appointments get into my electronic calendar, which I'm extremely reliant on. She also helps me with arranging travel plans to Victoria. In addition, I do have an office location in North Vancouver near the SeaBus (Unit 5-221 W. Esplanade Ave). Given that TransLink is entirely in the Lower Mainland, if the Minister is not required for a meeting I am happy to host stakeholders here.

Legislative Assistant
Gurbrinder Kang
Gurbrinder.Kang@leg.bc.ca
(250) 953-4732

Constituency Assistant (Scheduling)
Mack McCorkindale
Mack.McCorkindale@leg.bc.ca
604-981-0033

I've copied them so they know to coordinate with each other on requests for me from the Ministry. Thank you, Jane.

Bowinn Ma, MLA
North Vancouver-Lonsdale
Skwxwú7mesh-ulh Temíxw & səliłwətaʔt təməx^w

BowinnMaMLA.ca

Flatman, John MAH:EX

From: Ma, Bowinn ^{s.17}
Sent: Tuesday, August 1, 2017 11:06 AM
To: Hurtig, Jane MAH:EX
Subject: RE: Government E-mail Account

How do I access this? Is it a web client or do I add it to my Outlook on my Leg computer?

In your service,

Bowinn Ma, MLA
North Vancouver-Lonsdale
Skwxwú7mesh-ulh Temíxw & səilwətaʔ təməx^w

BowinnMaMLA.ca

From: Hurtig, Jane PREM:EX [<mailto:Jane.Hurtig@gov.bc.ca>]
Sent: Tuesday, August 1, 2017 11:01 AM
To: Ma, Bowinn
Subject: Government E-mail Account

Hello Bowin – here is information on your account.

Thanks,
jh

Jane Hurtig
Ministerial Assistant to Minister of Municipal Affairs and Housing and responsible for Translink
Cell 778 584 1744

From: Henry, David A FIN:EX
Sent: Tuesday, August 1, 2017 7:49 AM
To: Klette, Bruce CSCD:EX; Hurtig, Jane PREM:EX
Cc: PREM Technology Support
Subject: Account for PA Bowinn Ma

Good morning, the account is created for Bowinn Ma.

IDIR: ^{s.15,s.17}
Email: Bowinn.Ma@gov.bc.ca

Password ^{s.15,s.17}

Client will need to change password at 1st login.

Cheers,

David Henry

Service Manager

Offices of the Premier | Ministry of Finance

Tel #: 250-888-8803

PREM Technology Support

@: Prem.tech@gov.bc.ca

Tel: 250-953-5151

Corporate
Services Division
Ministry of
Finance



Flatman, John MAH:EX

From: Ma, Bowinn^{S.17}
Sent: Monday, July 31, 2017 11:44 AM
To: Hurtig, Jane MAH:EX
Cc: White, Christine MAH:EX; Robinson, Selina MAH:EX
Subject: Re: Cell phone and email

Thank you, Jane. I've received an FOI briefing already but would appreciate a more detailed conversation with someone to help me work through some of the practicalities.

Bowinn on mobile.

----- Original message -----

From: "Hurtig, Jane PREM:EX"
Date: 2017-07-31 11:02 (GMT-08:00)
To: "Ma, Bowinn"
Cc: "White, Christine CSCD:EX" , "Robinson, Selina PREM:EX"
Subject: Cell phone and email

Hello Bowinn.

We will be providing you with a cell phone and government email.

The cell phone will be delivered to our office. I will bring it over to you on Thursday and you can work with the IT folks at Cabinet Offices to get it set up. Email will come this week also.

This new phone and email should be used for all your work as a Parliamentary Secretary. If you have not already had an FOI briefing, please let me know and we will set that up.

Thanks and have a good Monday.

Jane Hurtig

Ministerial Assistant to Minister of Municipal Affairs and Housing and responsible for Translink
Cell 778 584 1744

Flatman, John MAH:EX

From: Ma, Bowinn^{s.17}
Sent: Monday, July 31, 2017 5:35 PM
To: Hurtig, Jane MAH:EX
Subject: RE: MSR BRIEFING MATERIAL | TransLink | August 3rd

Hello Jane,

Would it be possible for the Ministry or for TransLink to please produce some plots of their system maps for me to take back on Thursday?

I'm looking for three A0 sized colour plots of each:

- TransLink Major Roads Network
- Total Transit Systems Map
- Cycling/Walkway Map

Thank you.

In your service,

Bowinn Ma, MLA
North Vancouver-Lonsdale
Skwxwú7mesh-ulh Temíxw & səliłwətaʔt təməxw

BowinnMaMLA.ca

From: Hurtig, Jane PREM:EX [<mailto:Jane.Hurtig@gov.bc.ca>]
Sent: Monday, July 31, 2017 5:03 PM
To: Robinson, Selina PREM:EX <Selina.Robinson@gov.bc.ca>; Ma, Bowinn^{s.17}
Cc: Harder, Derrick PREM:EX <Derrick.Harder@gov.bc.ca>
Subject: FW: MSR BRIEFING MATERIAL | TransLink | August 3rd

In preparation for meeting Thursday 1:30 with TransLink – VCO.

Jane Hurtig
Ministerial Assistant to Minister of Municipal Affairs and Housing and responsible for Translink
Cell 778 584 1744

From: Patrucco, Ian CSCD:EX
Sent: Monday, July 31, 2017 4:27 PM
To: Hurtig, Jane PREM:EX
Cc: Langton, Heather CSCD:EX; Thompson, Laurel CSCD:EX; Porcher, Elizabeth CSCD:EX; White, Christine CSCD:EX
Subject: MSR BRIEFING MATERIAL | TransLink | August 3rd

Good afternoon Jane,

Apologies for the double email. Attached please find the briefing material eBinder for the August 3rd meeting.

<< File: 2017-08-03_206184_MIN_IBN_TransLink_Priorities.pdf >>

It can also be located on our eBinder SharePoint: [Here](#)

Thanks,

Ian Patrucco | Documents Coordinator
Deputy Minister's Office
Ministry of Municipal Affairs and Housing
6th Floor, 800 Johnson St, Victoria BC V8W 9N7
✉ Ian.Patrucco@gov.bc.ca
☎ 778-698-4457

Flatman, John MAH:EX

From: Ma, Bowinn^{s.17}
Sent: Friday, July 28, 2017 12:24 PM
To: Hurtig, Jane MAH:EX
Subject: FW: Request to Meet with Minister Robinson

Jane,

A request from the Mayor of Delta.

In your service,

Bowinn Ma, MLA
North Vancouver-Lonsdale
Skwxwú7mesh-ulh Temíxw & səliłwətaʔt təməxw

BowinnMaMLA.ca

From: Mayor Lois Jackson [<mailto:Mayor@delta.ca>]
Sent: Friday, July 28, 2017 9:25 AM
To: Ma, Bowinn
Subject: Request to Meet with Minister Robinson

Greetings,

It was a pleasure speaking with you on Thursday, July 20th.

I respectfully request your assistance is arranging a meeting with the Hon. Selina Robinson to present Delta's position relative to the George Massey Tunnel Replacement Project and the opportunity for the Highway 99 corridor to benefit from \$500 million in transit improvements.

Time is of the essence and I would appreciate any time you are able to arrange for me.

You are welcome to contact me at my office at 604 946 3210 or on my cellphone at ^{s.17} .

Thank you, as I remain

Lois E. Jackson
Mayor

This message is provided in confidence and should not be forwarded to any external third party without authorization. If you have received this message in error, please notify the original sender immediately by telephone or by return email and delete this message along with any attachments.

Flatman, John MAH:EX

From: Ma, Bowinn s.17
Sent: Friday, July 28, 2017 3:43 PM
To: Hurtig, Jane MAH:EX
Subject: RE: Meeting With Selina

Yes, I am. Will call you.

In your service,

Bowinn Ma, MLA
North Vancouver-Lonsdale
Skwxwú7mesh-ulh Temíxw & səliłwətaʔt təməxʷ

BowinnMaMLA.ca

From: Hurtig, Jane PREM:EX [mailto:Jane.Hurtig@gov.bc.ca]
Sent: Friday, July 28, 2017 3:40 PM
To: Ma, Bowinn
Subject: Re: Meeting With Selina

Hi. I will free around 4:30
Are you available?
If yes, please give me a call. If not, let's make it happen no Monday morning.
Thanks
Jh

Sent from my iPhone

On Jul 28, 2017, at 2:52 PM, Ma, Bowinn s.17 wrote:

Sorry Jane, I wasn't able to respond quickly enough to your email – I was in meetings at the time. I'm available for a call for the rest of the day. I did touch base with Selina briefly last night as well.

In your service,

Bowinn Ma, MLA
North Vancouver-Lonsdale
Skwxwú7mesh-ulh Temíxw & səliłwətaʔt təməxʷ

BowinnMaMLA.ca

From: Hurtig, Jane PREM:EX [mailto:Jane.Hurtig@gov.bc.ca]
Sent: Friday, July 28, 2017 1:44 PM
To: Ma, Bowinn s.17
Subject: RE: Meeting With Selina

Hi Bowinn.
Would you be free to talk at 2pm?
jh

Jane Hurtig
Ministerial Assistant to Minister of Municipal Affairs and Housing and responsible for Translink
Cell 778 584 1744

From: Ma, Bowinn s.17
Sent: Thursday, July 27, 2017 2:15 PM
To: Hurtig, Jane PREM:EX
Subject: RE: Meeting With Selina

Hi Jane,

I've got a meeting from 10-10:30am tomorrow and 1pm-2pm. Can we set it up for a time outside those times?

In your service,

Bowinn Ma, MLA
North Vancouver-Lonsdale
Sḡwxwú7mesh-ulh Temíxw & səliłwətaʔt təməxʷ

BowinnMaMLA.ca

From: Hurtig, Jane PREM:EX [<mailto:Jane.Hurtig@gov.bc.ca>]
Sent: Thursday, July 27, 2017 1:34 PM
To: Ma, Bowinn s.17
Subject: Re: Meeting With Selina

Hi
Let's set up a call tomorrow. May I suggest 10:30?
I the meantime, send any requests to me.
Jh

Sent from my iPhone

On Jul 26, 2017, at 7:12 PM, Ma, Bowinn s.17 wrote:

Hello Jane,

Thank you so much. I understand the need to wait and get things right. That's why I'd like to keep an open dialogue with Selina, to make sure I'm not doing anything that is unwise at this time.

Perhaps you could help give me some guidance on a few things (or, if not, at least keep this in mind for us to figure out soon):

My office has of course received many emails from the public requesting TransLink-related meetings and with TransLink-related demands. s.13

s.13

s.13

They need to prioritize constituents and focus on North Vancouver-Lonsdale whereas most of these emails are from outside of the riding. s.13

s.13

s.13 Our phones are now active, however, and they will likely start receiving calls before long.

There's the question of how to keep my Ministry-related business separate from our Community Office work, as was recommended last week via the FOI briefings we received. And if it is kept separate, whether I will need to handle all of these communications myself or if the Ministry has someone who deals with TransLink feedback.

And in regards to feedback, given that TransLink is not really a Ministry -- s.13

s.13

In the meantime, I've forwarded a small handful of emails to Kevin Volk to take a look at and provide insight into them and have done nothing new aside from that.

Regarding next week: I am not in Victoria on Tuesday or Wednesday. I am available next Thursday, however, and will make room for her whenever she's got space.

Bowinn

From: Hurtig, Jane PREM:EX <Jane.Hurtig@gov.bc.ca>

Sent: July 26, 2017 6:27 PM

To: Ma, Bowinn

Subject: Re: Meeting With Selina

Hi Bowinn. Thanks for the note. I wish I had more info for you on the PS role and staff. As mentioned, right now I am it. Next week we will have finished with the ministry overviews (municipal affairs and housing) and start planning details on what steps next. Naturally, Selina will want your participation on the translink part. Translink briefings are being set up.

s.13

Are you over in Victoria Tuesday or Wednesday? Selina is hear both days and free after 2pm. Alternatively, next Thursday will likely be a meeting day in Vancouver, I can block off some time for you then.

Please know that I am always available to you by phone or to set up a meeting.

Thanks

Jh

Sent from my iPhone

On Jul 26, 2017, at 4:06 PM, Ma, Bowinn <^{s.17}> wrote:

Hello Jane,

Would like to set up a meeting with Selina whenever this might be possible.
Topics include:

1. TransLink Portfolio
 - a. Next Steps
 - b. CA Staff re: Parliamentary Secretary work vs Community Office work
2. MLA for North Vancouver-Lonsdale
 - a. Housing (brief and casual, nothing too detailed)
 - b. District of North Vancouver Fibreco Issue (I want to brief her on something that will come up soon).

In your service,

Bowinn Ma, MLA
North Vancouver-Lonsdale
Sḡwxwú7mesh-ulh Temíxw & səliłwətaʔt təməxʷ

BowinnMaMLA.ca