From: Grant, Lisa MAH:EX
To: White, Christine MAH:EX

Subject: 2 callers

Date: Wednesday, March 14, 2018 10:37:47 AM

### s.22

s.22 has been phoning the office the regularly with questions about the speculation tax. I've spoken to him on several occasions and advised that his concerns fall under the ministry of Finance. I have forwarded his call to them for a response and provided him with the number to reach the AA there. He has spoken to the AA in FIN several times as well. If he calls us again we can unfortunately provide no information on his situation as FIN handles the application of specific taxes we can continue to provide his feedback to MSR but he will have to wait for his call back from FIN for details on his situation.

### s.22

**s.22** called the office yesterday and has a complicated issue with the RTB. He emailed me some follow up details this morning which I have advised I will have staff review. He may call back in the next few days to follow up as he has advised me he will be "making this into a bigger stink than it has to be" if the Ministry does not deal with the issue quickly.

#### Lisa Grant

Administrative Assistant to the Honourable Selina Robinson Minister of Municipal Affairs and Housing Room 310, Parliament Buildings

 From:
 Grant, Lisa MAH:EX

 To:
 Tubman, Tammy MAH:EX

 Cc:
 Phillips, Linda MAH:EX

**Subject:** 231316

Date: Thursday, March 22, 2018 9:46:12 AM

### Hi Tammy and Linda

MAs and MSR have decided that a response is not needed to the above cliff as they have met with the writer and discussed. They wanted me to find out if staff to staff communication is happening though. Is this something you could look into and get back to me on?

Thank you!

### Lisa Grant

Administrative Assistant to the Honourable Selina Robinson Minister of Municipal Affairs and Housing Room 310, Parliament Buildings

 From:
 Grant, Lisa MAH:EX

 To:
 Nicholls, Barrie MAH:EX

 Cc:
 Tubman, Tammy MAH:EX

Subject: 234244

Date: Tuesday, March 6, 2018 11:18:42 AM

Just wanted to make sure that this one was still being worked as \$.22 is now phoning our office to follow up on it.

# Cheers,

### Lisa Grant

Administrative Assistant to the Honourable Selina Robinson Minister of Municipal Affairs and Housing Room 310, Parliament Buildings

To: <u>Tubman, Tammy MAH:EX</u>; <u>Nicholls, Barrie MAH:EX</u>

**Subject:** 234303

Date: Monday, March 12, 2018 12:38:44 PM

Hi Barrie and Tammy,

Can you please follow up with program area and see when a response will be sent out to \$.22 he is calling our office to follow up. If they are anticipating a delay can you please request that an interim response be sent to \$.22 advising him when he can expect the full response to be sent?

Thank you!

### Lisa Grant

Administrative Assistant to the Honourable Selina Robinson Minister of Municipal Affairs and Housing Room 310, Parliament Buildings

 From:
 Grant, Lisa MAH:EX

 To:
 Patrucco, Ian MAH:EX

 Cc:
 White, Christine MAH:EX

**Subject:** 234867

Date: Friday, March 9, 2018 10:57:32 AM

Hey lan,

Correspondence sent Jacquie a draft for the above this morning in eAps, we need it by 12:00 so MSR can review and approve. Can you check in with JD and see when she'll have a chance to review this one? It has to go out today and MSR is only able to review between 12:00 and 1:00.

Thanks!

### Lisa Grant

Administrative Assistant to the Honourable Selina Robinson Minister of Municipal Affairs and Housing Room 310, Parliament Buildings

From: Minister, MAH MAH:EX To: "caitken@asttbc.org"

Subject: ASTTBC 2018 AGM & Conference

Date: Wednesday, March 14, 2018 11:30:29 AM

# Good morning Cindy,

On behalf of Minister Selina Robinson I am responding to your invitation to attend ASTTBC's Annual General Meeting & Conference on May 25<sup>th</sup>.

Unfortunately, the Minister is unable to attend this event due to a high volume of meeting requests, her schedule is very limited. She sends her regrets and her best wishes for a successful event.

Thank you kindly for the invitation.

### Lisa Grant

Administrative Assistant to the Honourable Selina Robinson Minister of Municipal Affairs and Housing Room 310, Parliament Buildings

To: Thomson, Lia MAH:EX; Patrucco, Ian MAH:EX

Subject: Caller - s 22

Date: Friday, March 23, 2018 10:54:29 AM

s.22

s.22 is looking for some more information regarding the 1750 units of indigenous housing announced in the 2018 Budget. He specifically would like to know if this is off reserve social housing, when construction would begin, if there will be units constructed on the lower mainland and if individuals on the wait list with BC Housing will be considered for these units.

Thank you!

### Lisa Grant

Administrative Assistant to the Honourable Selina Robinson Minister of Municipal Affairs and Housing Room 310, Parliament Buildings

Thomson, Lia MAH:EX; Patrucco, Ian MAH:EX To:

Subject:

Caller - **S.22** Wednesday, March 21, 2018 10:13:31 AM Date:

s.22

\$.22 is experiencing difficulty with his district in regards to utilities, specifically water. I've summarized his 3 issues below (#2 is his main concern)

- 1. He pays for water services with a cheque and has proof of payment for previous bills. He recently received a notice of disconnection due to non-payment which he went in to dispute. After providing proof of payment to the office he was told they would look into it. Several days later he received a notice of cancellation and as he was feeling quite ill he decided he would pay the bill to be safe. When he was feeling better he went to follow up on this double payment and it sounds like he has not had a resolution to this.
- 2. After disputing the cancellation \$.22 was told his rate would be increasing from \$188.10 to \$566.80 to reflect billing for a single family unit. s.22
  - s.22 The existing infrastructure was put in when they were built in the 60s and was approved by the district at that time. The way that it is set up is that to get water for one unit you have to provide water to all the units. In order to change this \$.2 would need to tear up the entire yard and replace the entire system  $^{s.22}$  does not feel that it is right that the district can increase his fees when the existing infrastructure was approved and would need to be upgraded at his expense.
- 3. s.22 is doing some renovations on the property and asked that the district shut off the water for the duration of these renovations. He figured while the water was shut off he would figure out how to deal with the increased water bills. He was told that the district could cut off the service but would continue to bill him regardless of whether he is receiving the utility or not, s.2 does not think that this is fair and does not believe the district should be allowed to charge him for a service he is not accessing.
- s.22 was referred to MAH by ENV and hopes we will be able to call him back and advise him on what he can do in this situation. If program area is unable to respond can you let me know who I should forward this to?

Thanks!

### Lisa Grant

Administrative Assistant to the Honourable Selina Robinson Minister of Municipal Affairs and Housing Room 310, Parliament Buildings

To: Thomson, Lia MAH:EX; Patrucco, Ian MAH:EX

Cc: White, Christine MAH:EX
Subject: Caller - Bobbie Tomchuck

Date: Thursday, March 8, 2018 10:50:18 AM

s.16

Can someone please call her back with any info/guidance.

Thanks!

# Lisa Grant

Administrative Assistant to the Honourable Selina Robinson Minister of Municipal Affairs and Housing Room 310, Parliament Buildings

To: Thomson, Lia MAH:EX; Patrucco, Ian MAH:EX

Subject: Caller - s 22

Date: Monday, March 19, 2018 10:46:36 AM

s.22

s.22 has some concerns with the operations of BC Safety Authority. He does not want to talk to someone from BCSA but would like a call back from whomever oversees this area in the Provincial Government so that he can share these concerns.

Primarily he is frustrated with what he feels is an unfair burden on the tradespeople of BC.\$.22 advises that an average homeowner can apply for a permit to do trades work on their own property and bypass having to get a bond and pay fees etc. that a tradesperson would have to do to complete the same work. He is frustrated that BC Safety Authority collects and tracks his credentials and charges him a fee every year to continue working in his chosen profession. He feels it is unfair to have an independent company scrutinizing his credentials especially as they are not tradespeople themselves.

#### Thanks!

### Lisa Grant

Administrative Assistant to the Honourable Selina Robinson Minister of Municipal Affairs and Housing Room 310, Parliament Buildings

From: Grant, Lisa MAH:EX
To: Ashbourne, Craig MAH:EX

Subject: Caller - S.22

Date: Tuesday, March 27, 2018 1:38:00 PM

s.22 just called the office and said he had a few follow up questions about a matter you were discussing with him earlier, he did not provide further details. He left a call back number \$.22

**s.22** for whenever you have a few minutes. Let me know if you want me to follow up with him for more information.

Cheers,

### Lisa Grant

Administrative Assistant to the Honourable Selina Robinson Minister of Municipal Affairs and Housing Room 310, Parliament Buildings

To: Thomson, Lia MAH:EX; Patrucco, Ian MAH:EX

Subject: Caller S 22

Date: Thursday, March 8, 2018 2:54:23 PM

s.22

s.22 lives in a strata where the owners recently voted to sell (~80% yes and 20% no). She believes that many owners may have been pressured by scare tactics or the other owners to vote yes even though they did not want to. She advised that a petition had been filed in court and that she and some owners wanted to address it. She is hoping someone familiar with this act can give her a call and provide information on potential courses of action and the legislation that governs stratas.

Thank you!

### Lisa Grant

Administrative Assistant to the Honourable Selina Robinson Minister of Municipal Affairs and Housing Room 310, Parliament Buildings

To: Thomson, Lia MAH:EX; Patrucco, Ian MAH:EX

Subject: Caller s 22

Date: Friday, March 23, 2018 12:22:15 PM

s.22

from the ID. In order to begin the process the district has to send a letter to the appropriate person but \$.22 is not sure who that is.

Could someone contact him and confirm who this letter should be addressed to and also provide some info on the process of having a property removed from an improvement district.

Thank you!

### Lisa Grant

Administrative Assistant to the Honourable Selina Robinson Minister of Municipal Affairs and Housing Room 310, Parliament Buildings

To: Thomson, Lia MAH:EX; Patrucco, Ian MAH:EX

Subject:

Caller - s 22 Wednesday, March 14, 2018 11:10:00 AM Date:

s.22

s.22 in a manufactured home park in Langley where they have been experiencing some difficulties with their landlord. He is under the impression that the NDP had announced some changes or potential changes to legislation to protect home owners in parks and is looking for some more information about those changes.

Could someone give him a call and provide any publicly available info on changes affecting mobile home parks.

Thanks!

### Lisa Grant

Administrative Assistant to the Honourable Selina Robinson Minister of Municipal Affairs and Housing Room 310, Parliament Buildings

 From:
 Grant, Lisa MAH:EX

 To:
 McNabb, Elizabeth OHCS:IN

 Cc:
 Bate, Sue BCHM:EX

Subject: Caller - s.22

Date: Wednesday, March 14, 2018 12:45:37 PM

s.22

\$.22 heard about the modular housing announcement in Vancouver near the Queen Elizabeth Park and is interested in moving into these units. He advises that has been on the waiting list of a number of years with BCH but is having difficulty finding housing because he has 2 large dogs \$.22 \$.22

He would like someone to contact him with information.

Thank you!

### Lisa Grant

Administrative Assistant to the Honourable Selina Robinson Minister of Municipal Affairs and Housing Room 310, Parliament Buildings

To: Thomson, Lia MAH:EX; Patrucco, Ian MAH:EX

Subject: caller - Kris Sims

Date: Tuesday, March 27, 2018 12:32:36 PM

Kris Sims

BC Director of Canadian Tax Payer Federation 604-997-1798

Kris would like clarification on the role of the Ministry and the Minister with municipal boards. She is primarily looking for information regarding a recent vote in Vancouver where the board voted to give themselves a large raise with retroactive pay and what/if any role the Minister could have in a situation like that. She is getting calls from concerned citizens and is looking for more information to provide them.

Can someone call her back with this info.

Cheers,

### Lisa Grant

Administrative Assistant to the Honourable Selina Robinson Minister of Municipal Affairs and Housing Room 310, Parliament Buildings

From: To: Grant, Lisa MAH:EX
FIN OFFICE FIN:EX
Caller - S 22

Subject: Date:

Monday, March 12, 2018 2:21:04 PM

s.22

s.22 is looking for clarification on the speculation tax,s.22

Vancouver and are looking to retire in the next few years. They have been looking at property on \$.2 s.22 and are trying to figure out if this new tax will apply to them. Their current plan is to purchase the property, rent it out for 1-2 years then renovate it and live part time in Vancouver and part time on \$.22 They want to know if the tax applies in the below 3 situations

- 1. s.22
- 2.
- 3. When they are living part time in each location

She would also like to know if the speculation tax details are finalized or if they are still being reviewed.

Thank you!

### Lisa Grant

Administrative Assistant to the Honourable Selina Robinson Minister of Municipal Affairs and Housing Room 310, Parliament Buildings

To: Thomson, Lia MAH:EX; Patrucco, Ian MAH:EX

Subject: Caller - Leah

Date: Tuesday, March 13, 2018 9:23:55 AM

s.16

Thank you!

### Lisa Grant

Administrative Assistant to the Honourable Selina Robinson Minister of Municipal Affairs and Housing Room 310, Parliament Buildings

To: Thomson, Lia MAH:EX; Patrucco, Ian MAH:EX

Subject:

Caller - **s.22** Wednesday, March 28, 2018 3:01:07 PM Date:

s.22

s.22 is wondering what the town's legal obligations to inform citizens of a change to service are, she used the examples of a change to garbage pickup and a boil water advisory.

She has not been informed about a few changes and wants clarification on if the town has to inform her and what method they are obligated to use.

Thanks!

### Lisa Grant

Administrative Assistant to the Honourable Selina Robinson Minister of Municipal Affairs and Housing Room 310, Parliament Buildings

To: Thomson, Lia MAH:EX; Patrucco, Ian MAH:EX

Subject: Caller - Mayor Mike Ruttan

Date: Wednesday, March 7, 2018 10:27:43 AM

Mayor Ruttan wanted to touch base with \$.22 he left his cell number \$.22 and said he would be available anytime this afternoon for a call.

Thanks!

### Lisa Grant

Administrative Assistant to the Honourable Selina Robinson Minister of Municipal Affairs and Housing Room 310, Parliament Buildings

To: Thomson, Lia MAH:EX; Patrucco, Ian MAH:EX

Subject: Caller · S.22

Date: Wednesday, March 21, 2018 9:19:51 AM

s.22

has asked that someone from the Ministry email him a clarification on the definition of quorum as used in section 129 of the community charter. He specifically is wondering how many out of the 5 members must be present for a meeting to proceed. He provided his phone number in case staff need further clarification or have difficulty getting an email out.

Thanks!

# Lisa Grant

Administrative Assistant to the Honourable Selina Robinson Minister of Municipal Affairs and Housing Room 310, Parliament Buildings

From: Grant, Lisa MAH:EX
To: Hannan, Tiffany OHCS:EX
Cc: Elder, Kathy A OHCS:EX

Subject: Caller - S.22

Date: Wednesday, March 14, 2018 3:42:03 PM

s.22

- s.22 advised me that he has been in contact with Kathy previously, he had many concerns regarding his hearing on file s.22 which he advised me he has also brought the BC Ombudsperson. I was able to confirm 3 concerns he would like an email back on. He specifically requested Kathy email him and not someone else from the RTB.
  - 1. S.22 advises that he sent a fax to Kathy with issues he would like addressed
  - He would like to know what process is for complaints re arbitrators and what the RTB does
    when they receive a complaint. More specifically he would like to know what is being done
    about his complaint
  - 3. He was also frustrated about the length of time since his fax and wanted to know why a reply has been so delayed. It sounded like he was also concerned about a delay in receiving his decision by email.

Thank you!

### Lisa Grant

Administrative Assistant to the Honourable Selina Robinson Minister of Municipal Affairs and Housing Room 310, Parliament Buildings

From: Grant, Lisa MAH:EX
To: White, Christine MAH:EX

Cc: Thomson, Lia MAH:EX; Patrucco, Ian MAH:EX

Subject: Caller - \$.22

Date: Thursday, March 15, 2018 12:34:19 PM

s.22

Hey all just wanted to give you a heads up about this caller as I just missed a call from him and suspect he may begin calling us regularly. (Ian and Lia I've cc'd you in case he calls the DMO directly or while we have our phones forwarded)

He has many complaints about his hearing with the RTB all of which I discussed with him in great detail yesterday. I advised it is not the role of the ministry to intervene or influence decisions made by arbitrators and that once an arbitrator has made a decision it is legally binding and the ministry cannot reverse the call. He has a complaint in with the ombudsperson which I advised was a good place to start if he felt he did not receive fair treatment from the RTB and Kathy Elder provided him with information on starting a judicial review of the decision if he felt so inclined.

The RTB will be responding to him in an email as he requested yesterday about the process for arbitrator complaints and what actions they take when a complaint is made but as the response is going to be an email it will likely take them a little while to craft. I've encouraged him to contact the RTB for any suggestions on next steps as the MO is not as familiar with the processes and will not be able to provide him with guidance. I also told him to contact the office of the ombudsperson should he have any questions about the status of his complaint there. Finally I advised him that I would share his feedback with the Minister and her staff but that was really all we could do on our end.

### Lisa Grant

Administrative Assistant to the Honourable Selina Robinson Minister of Municipal Affairs and Housing Room 310, Parliament Buildings

 From:
 Grant, Lisa MAH:EX

 To:
 Patrucco, Ian MAH:EX

 Subject:
 Caller - \$.22

Date: Thursday, March 1, 2018 1:34:31 PM

s.22

s.22 is looking for some information about how the province partners with private non-profits etc to fund affordable housing initiatives. It doesn't sound like she wants a lot of detailed information but just wants to know in general what grant/funding programs the government has available to non-profit groups or other private interest groups to apply for to fund housing developments/programs.

She also mentioned some questions regarding how the Federal Government and the Province are co-operating to address housing, she spoke about a program she had heard the Federal government was running that provided funding to Habitat for Humanity/Salvation Army. I advised she may need to contact the Federal program area directly if she had questions about a specific initiative they were running as I was unsure what details/information the province could provide about a Federal program.

She'd like a call back with any information/details we are able to provide.

Thanks!

#### Lisa Grant

Administrative Assistant to the Honourable Selina Robinson Minister of Municipal Affairs and Housing Room 310, Parliament Buildings

 From:
 Grant, Lisa MAH:EX

 To:
 McNabb, Elizabeth OHCS:IN

 Cc:
 Bate, Sue BCHM:EX

Subject: Caller S.22

Date: Monday, March 19, 2018 9:14:56 AM

s.22

lives in a property that she believes is owned by BC Housing and has received some confusing information from the building administrator. She was told that the legion holds a lease on the property and operates the building and that the province wants the Legion to buy the building back. She has heard that meetings are being held to arrange another mortgage on the property. However, recently the property management has begun fixing deficiencies in the building (intercom etc) and this is causing \$.22 to worry they may be looking to sell the property. She has attempted to contact someone named Hartley at BC Housing for the past 4 days but advises she has not been able to get a hold of him and has received no call back.

She is very concerned she will be forced to move and wants to know if she should start looking for new arrangements. She has asked that someone give her a call back and clarify what the situation is in her building.

Thank you!

### Lisa Grant

Administrative Assistant to the Honourable Selina Robinson Minister of Municipal Affairs and Housing Room 310, Parliament Buildings

To: Thomson, Lia MAH:EX; Patrucco, Ian MAH:EX

Subject: Caller - \$.22

Date: Friday, March 2, 2018 2:57:01 PM

s.22

s.22

He has been feeling unsafe

for a number of months and has brought up his concerns to the building manager and landlord at his location. He feels that his concerns were dismissed and says he was told that he is "losing it". He worries that his concerns were not taken seriously because of his struggle with addiction issues. After talking to the building management he decided to leave the issue alone until this afternoon when he received a phone call that in his opinion confirmed some of the fears he has had for the last little while.

He is feeling very anxious and upset as he is worrying for his and his dog's safety. He is hoping someone (not from building management) can call him back and listen to his concerns and offer any resources etc. that may help him feel more secure and safe.

If possible, can someone try and get back to him today as he is already quite upset over his concerns and leaving the call back over the weekend may cause him more anxiety. If that is not possible if he could get a call back on Monday that would be fine, I was able to direct him to a few other resources he might try today and over the weekend which gave him a little peace of mind.

Thanks!

### Lisa Grant

Administrative Assistant to the Honourable Selina Robinson Minister of Municipal Affairs and Housing Room 310, Parliament Buildings

To: Gardea, Daniela MAH:EX; Ashbourne, Craig MAH:EX; Djonlic, Matt MAH:EX

Cc: White, Christine MAH:EX

Subject: Caller

Date: Friday, March 23, 2018 3:28:23 PM

Hi everyone,

Just wanted to flag a caller that has been contacting the office over the past little while.

His name is \$.22 he calls the office to share his feedback on the rental increase formula and his opinions on NDP action to address housing affordability so far. He is unhappy that the rent increase formula has not been changed yet and demands that the Minister address it immediately.

Today he called me and said he was at the parliament building and demanded to come up, when I refused and advised the Minister is not in Victoria today he became confrontational and demanded my employee number. When I refused to give this to him he hung up on me and tried to get security to let him through. Front desk turned him away.

I wanted everyone to be aware of this caller in case he shows up at any of the public events Minister Robinson is attending. Security has his name and is aware not to issue him a visitor's pass.

Cheers,

### Lisa Grant

Administrative Assistant to the Honourable Selina Robinson Minister of Municipal Affairs and Housing Room 310, Parliament Buildings

From: Grant, Lisa MAH:EX
To: Djonlic, Matt MAH:EX
Subject: Child Sex Trafficking email
Date: Monday, March 5, 2018 3:12:36 PM

\_\_\_\_\_

Hey Matt,

Correspondence wanted me to check in and confirm what kind of response we wanted to send out to the email we received regarding child sex trafficking in BC.

Did we want to send a response acknowledging receipt and the issue and thanking the writer for the work they do? Or was there a different direction we should take?

Thanks!

# Lisa Grant

Administrative Assistant to the Honourable Selina Robinson Minister of Municipal Affairs and Housing Room 310, Parliament Buildings

To: Asgeirsson, Linda LASS:EX; Gullickson, Laura LASS:EX

Subject: Constituent concern

Date: Wednesday, March 7, 2018 4:17:34 PM

Hi Linda,

I had a constituent call the office here looking to speak to Selina as their MLA. I believe that she may have called your office as well, but I'm not sure how your office likes to handle requests for assistance from the MLA. I've included a brief summary of our call below, let me know if it is not something that should be dealt with in the MLA office.

s.22

s.22

s.22 Over the weekend only the husband was allowed to have contact with her and when family members called the hospital they were told that  $^{\rm s.22}$  was not there.  $^{\rm s.22}$ 

s.22

s.22 Since s.22 was admitted the hospital has refused to acknowledge that she is in the hospital and they will not provide any family members with an update on her status. Understandably, s.22 family is very distraught and concerned for her well-being. s.22 has requested Selina's call the hospital on her behalf and get an update on s.22 She hopes for 3 things: 1) Confirmation that s.22 is at the hospital 2) An update on s.22 health status 3)That family members will be able to contact s.22 going forward and stop in to visit her if they live close enough.

Thanks!

### Lisa Grant

Administrative Assistant to the Honourable Selina Robinson Minister of Municipal Affairs and Housing Room 310, Parliament Buildings

From: Grant, Lisa MAH:EX
To: Laird, Patricia FIN:EX

Subject: E128437

Date: Wednesday, March 21, 2018 12:19:43 PM

Attachments: Scan 20180321.pdf

Hi Pat,

Here are Daniela's receipts for the above claim. This should be coming over to you this afternoon.

After that all my travel claims should be in ©

# Lisa Grant

Administrative Assistant to the Honourable Selina Robinson Minister of Municipal Affairs and Housing Room 310, Parliament Buildings

From: Grant, Lisa MAH:EX
To: Thomson, Lia MAH:EX

 Subject:
 FW: 194630 s.22
 SDPR Response

 Date:
 Wednesday, March 21, 2018 3:15:26 PM

Hey Lia,

Craig flagged this as connect with staff in BCH or Housing Policy, can I leave with you to have one of their offices connect with the writer?

I will be sending regrets on behalf of MSR but advising we have asked Ministry staff to touch base with her.

Let me know if you have any questions or need more info ©

### Lisa Grant

Administrative Assistant to the Honourable Selina Robinson Minister of Municipal Affairs and Housing Room 310, Parliament Buildings

Office: 250-387-2283

From: SDPR Executive Correspondence Services SDPR:EX

**Sent:** Friday, March 9, 2018 8:22 AM

To: s.22

Cc: Minister, MAH MAH:EX

Subject: 194630 s.22 SDPR Response

Ref: 194630

s.22

# Dear s.22

Thank you for your email of February 20, 2018, addressed to the Honourable Shane Simpson, Minister of Social Development and Poverty Reduction, regarding your student group's policy making and social housing research project. Minister Simpson has asked that we respond on his behalf, and we are pleased to do so.

We appreciate receiving your comments.

The issue you have raised falls under the jurisdiction of the Ministry of Municipal Affairs and Housing. We have, therefore, taken the liberty of forwarding a copy of your correspondence to the minister responsible, the Honourable Selina Robinson, for her review and consideration.

Should you wish to contact Minister Robinson directly, you may reach her at:

Honourable Selina Robinson Minister of Municipal Affairs and Housing PO Box 9071 Stn Prov Govt Victoria BC V8W 9E2

Email: MAH.Minister@gov.bc.ca

Thank you again for writing. We wish you the best of luck with your research project.

Sincerely,

Ministry of Social Development and Poverty Reduction

cc: Honourable Selina Robinson, Minister of Municipal Affairs and Housing

From: s.22

Sent: 20-February-18 8:36 AM

**Subject:** Social Housing and Community Partners

Dear Sir or Madam,

Good Morning, my name is \$.22 and I am \$.22 \$.22

I am part of a student group that is currently conducting a research project in regards to policy making and social housing and we are looking for interview partners in order to better comprehend the current policies and issues that are related to the lack of social housing in the greater Vancouver area and to provide possible solutions to the policy sector.

It would be of great assistance if you could offer us with a contact in regards to possible interviewees or connect us with the right persons or departments in regards to that matter.

Thank you in advance for your assistance and we look forward to hearing from you.

 From:
 Grant, Lisa MAH:EX

 To:
 Djonlic, Matt MAH:EX

 Cc:
 White, Christine MAH:EX

 Subject:
 FW: Caller - s.22

Date: Friday, March 16, 2018 2:36:06 PM

Attachments: <u>image001.png</u>

Hey Matt,

Wanted to flag this caller for you as I had to call the RCMP this morning when she advised me of her intent to trespass onto her tenant's property and remove the tenant because she was tired of waiting for the RTB to take action.

advises me that she is willing to get arrested for trespassing and intends to go to the media to share her story of how the wait times at RTB are causing her to choose between losing her house or going to jail for getting rid of the tenant without help from the RTB.

Let me know if you want any more info or if you would like to look into her file.

#### Lisa Grant

Administrative Assistant to the Honourable Selina Robinson Minister of Municipal Affairs and Housing Room 310, Parliament Buildings

Office: 250-387-2283

From: Grant, Lisa MAH:EX

Sent: Wednesday, March 14, 2018 12:16 PM

To: Hannan, Tiffany OHCS:EX Cc: Elder, Kathy A OHCS:EX Subject: RE: Caller - \$ 22

Hello,

s.22 has called in again and believes she did not get a call back. I reiterated the information about hiring more arbitrators and additional funding which has gone to the RTB to address wait times for hearings.

It sounds like \$.22 may not recall the information that Rose provided to her in their earlier call. She provided some updates to our previous call including:

- Tenant did not may rent on March 1, on March 3 the tenant advised she would not be paying rent in March and was taking it as her free month. s.22 was under the impression the free month had to be the last month of tenancy.
- **s.22** advised she has requested that the tenant provide updates on RTB filings etc by registered mail but the tenant refuses to comply with that request
- s.22 also feels that the system is set up in favor of the tenants as all information she puts on file has to be signed supported (with witnesses/dates/times etc) yet, in s.22 opinion,

the tenant has been able to submit 3 pages of unsubstantiated evidence

- **s.22** would like to evict this tenant so he can use the entire house, **s.22** feels that the tenant's behavior is causing emotional, mental and financial strain to her family

Can we please have someone call her back and provide information, perhaps we can confirm her email address and ask if she would like us to respond in email so she has the information to refer back to?

Thanks!

### Lisa Grant

Administrative Assistant to the Honourable Selina Robinson Minister of Municipal Affairs and Housing Room 310, Parliament Buildings

Office: 250-387-2283

From: Wang, Bowen OHCS:EX Sent: Friday, March 2, 2018 12:59 PM

To: Grant, Lisa MAH:EX

Cc: Elder, Kathy A OHCS:EX; Hannan, Tiffany OHCS:EX

Subject: RE: Caller - \$.22

Hi Lisa,

Please see below for a summary of the conversation between Rose Conti, Information Officer and the client:

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Spoke with \$.22 regarding \$.22 current tenant. She had some complaints about how the arbitrator conducted the hearing, and was upset about the long wait time for a hearing. She stated that the purpose of the call to the minister's office was not to receive a call back from the residential Tenancy Branch, but for the purpose of voicing her opinion on changes the government should do to make it fairer for a landlord who may be owed several months' rent.

Discussed with her the option of judicial review if she feels that the decision was unfair, or the arbitrator made an error in law and that the minister or any other government official cannot change the decision.

I gave her info on how the branch is hiring more arbitrators that will hopefully help with the wait times for hearings.

Also provided her with information about the importance of tenancy agreements as stated in the act, and that she can go to our website to get a tenancy agreement and a condition inspection report.

Also discussed notices to end tenancy and the different reasons to end a tenancy, and compensation to tenants that receive a 2 month notice

---

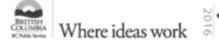
Kindest regards,

Bowen Wang Office Manager, Residential Tenancy Branch Office of Housing and Construction Standards

Ministry of Municipal Affairs and Housing

Tel: 250-953-4724

Email: Bowen.Wang@gov.bc.ca





From: Grant, Lisa MAH:EX

Sent: Friday, March 2, 2018 10:23 AM

To: Hannan, Tiffany OHCS:EX; Wang, Bowen OHCS:EX

Cc: Elder, Kathy A OHCS:EX

Subject: Caller - s.22

s.22

s.22 advises that she called a few months ago and did not receive a call back, I was unable to locate a call summary in my logs so am unsure as to what conversation did/did not take place.

s.22 rent out a home and currently there is a tenant who has been late or who has refused to pay rent in October, November and December. On December 10<sup>th</sup> s.22 gave the tenant an eviction notice. Their file proceeded to arbitration on Feb. 20 where it sounds like the decision was not in s.22 favour. s.22 does not feel that this decision is proper and feels that "the RTB is not following their own rules". She feels that the tenant was not reprimanded for failing to pay rent and s.22 is frustrated as she feels the tenant's actions are threatening the ownership of s.22 home. She was angry that no one would provide her with advice on her case.

I advised \$.22 that it is not the place of the Ministry or RTB to provide advice on how to present a case and if she was looking for this kind of information she would have to seek legal counsel. I also told \$.22 that arbitrators review all evidence provided by both sides to come to a decision that may or may not be in her favor. She has asked for a call back with information on next steps / how she can appeal this decision.

She also had several complaints about the arbitrator for her hearing. \$.22 felt that the arbitrator spent most of the time reprimanding \$.22 for "no reason" and that they did not deal with the fact that the tenant refuses to pay rent. I advised her that while I could understand that this was her opinion and see that she was frustrated the MO is in no position to comment as we do not have the details of the case.

I advised her I could pass along her concerns regarding her hearing to the RTB for

review/consideration and that I could ask RTB staff to call her back and provide information on available next steps or how she can appeal the decision.

Could I get a call summary for this one in case she phones back after speaking to the RTB?

# Lisa Grant

Administrative Assistant to the Honourable Selina Robinson Minister of Municipal Affairs and Housing Room 310, Parliament Buildings

 From:
 Grant, Lisa MAH:EX

 To:
 FIN OFFICE FIN:EX

 Subject:
 FW: Caller.s.22

Date: Monday, March 5, 2018 8:34:13 AM

I am advised that the below call falls under FIN. Please give \$.22 a call back when available.

#### Cheers.

## Lisa Grant

Administrative Assistant to the Honourable Selina Robinson Minister of Municipal Affairs and Housing Room 310, Parliament Buildings

Office: 250-387-2283

From: Thomson, Lia MAH:EX

Sent: Monday, March 5, 2018 8:28 AM

To: Grant, Lisa MAH:EX; Patrucco, Ian MAH:EX

Subject: RE: Caller s.22

Good morning Lisa,

Apologies for the delay. Confirmed that this one belongs to Finance.

Thank you,

## Lia Thomson | Senior Executive Assistant

Deputy Minister's Office

From: Grant, Lisa MAH:EX

Sent: Friday, March 2, 2018 10:50 AM

To: Thomson, Lia MAH:EX; Patrucco, Ian MAH:EX

Subject: Caller s.22

Might be FIN, let me know if it is so I can forward

s.22

heard that the NDP is cancelling the First Time Home Buyers program implemented by the Liberals and wanted to confirm if this is true. If it is being cancelled he also would like to know if it is being replaced by a different program.

## Thanks!

# Lisa Grant

Administrative Assistant to the Honourable Selina Robinson Minister of Municipal Affairs and Housing Room 310, Parliament Buildings

From: Grant, Lisa MAH:EX
To: Gardea, Daniela MAH:EX
Subject: FW: Child Sex Trafficking email
Date: Tuesday, March 6, 2018 8:36:03 AM

Attachments: FW Child sex trafficking in BC Municipalities and how to stop it.msg

Hey Daniela,

Please see below and let me know if you agree with the direction of the letter or if there is a different response you think we should have drafted.

Cheers.

## Lisa Grant

Administrative Assistant to the Honourable Selina Robinson Minister of Municipal Affairs and Housing Room 310, Parliament Buildings

Office: 250-387-2283

From: Djonlic, Matt MAH:EX

Sent: Monday, March 5, 2018 7:53 PM

To: Grant, Lisa MAH:EX

Subject: RE: Child Sex Trafficking email

Hey Lisa,

I think exactly like you said. I'd also check in with Daniela now that correspondence is entirely under her watch.

## **Matt Djonlic**

Executive Assistant to
Hon. Selina Robinson
Minister of Municipal Affairs and Housing
and Minister responsible for TransLink
C: 778-584-4398 | E: Matt.Djonlic@gov.bc.ca

From: Grant, Lisa MAH:EX

Sent: Monday, March 5, 2018 3:13 PM

To: Djonlic, Matt MAH:EX

**Subject:** Child Sex Trafficking email

Hey Matt,

Correspondence wanted me to check in and confirm what kind of response we wanted to send out to the email we received regarding child sex trafficking in BC.

Did we want to send a response acknowledging receipt and the issue and thanking the writer for the work they do? Or was there a different direction we should take?

# Thanks!

# Lisa Grant

Administrative Assistant to the Honourable Selina Robinson Minister of Municipal Affairs and Housing Room 310, Parliament Buildings

From: Grant, Lisa MAH:EX
To: Thomson, Lia MAH:EX

Subject: FW: MAYOR"S OFFICE - attention Lisa
Date: Monday, March 12, 2018 11:06:00 AM

Attachments: 201803120825.pdf

Importance: High

## Hey Lia,

We've scheduled a short call with the Mayor of Richmond for 12:00 today re the attached correspondence the mayor received. Craig would like Shayne to call in to the conference line and would also like to extend the invite to Greg if Greg is available and wants to join.

Sorry for the short notice, they only reached out this morning.

Cheers, Lisa Grant Administrative Assistant to the Honourable Selina Robinson Minister of Municipal Affairs and Housing Room 310, Parliament Buildings Office: 250-387-2283

----Original Message-----

From: MacKinnon,Deb [mailto:DMacKinnon@richmond.ca]

Sent: Monday, March 12, 2018 9:39 AM

To: Minister, MAH MAH:EX

Subject: MAYOR'S OFFICE - attention Lisa

Importance: High

Deb MacKinnon | Executive Assistant to the Mayor City of Richmond | 6911 No.3 Road, Richmond, BC V6Y 2C1

Phone: 604-276-4242 | Fax: 604-276-4332

Email: dmackinnon@richmond.ca

From: Grant, Lisa MAH:EX

To: Ashbourne, Craig MAH:EX; Gardea, Daniela MAH:EX; Djonlic, Matt MAH:EX

Subject: FW: Meeting with Minister Robinson
Date: Wednesday, March 28, 2018 1:27:22 PM

Attachments: GS meeting with Minister Robinson 2018-03-28.pdf

Hi all,

I received this from Paul Kershaw today, please let me know if you would like me to send it anywhere else.

Cheers,

## Lisa Grant

Administrative Assistant to the Honourable Selina Robinson Minister of Municipal Affairs and Housing Room 310, Parliament Buildings

Office: 250-387-2283

From: Kershaw, Paul [mailto:paul.kershaw@ubc.ca]

Sent: Wednesday, March 28, 2018 12:16 PM

To: Grant, Lisa MAH:EX

Subject: RE: Meeting with Minister Robinson

Hello Lisa,

Please share these slides with Minister Robinson and her team. This is the deck I shared with her to facilitate our meeting. Best,

Р

Dr. Paul Kershaw s.22

**From:** Grant, Lisa MAH:EX [mailto:Lisa.Grant@gov.bc.ca]

Sent: March 20, 2018 8:57 AM

**To:** Kershaw, Paul < <u>paul.kershaw@ubc.ca</u>> **Subject:** RE: Meeting with Minister Robinson

Thank you Paul,

Minister Robinson's Coquitlam address is #102 – 1108 Austin Ave.

Cheers,

## Lisa Grant

Administrative Assistant to the Honourable Selina Robinson Minister of Municipal Affairs and Housing Room 310, Parliament Buildings Office: 250-387-2283

From: Kershaw, Paul [mailto:paul.kershaw@ubc.ca]

Sent: Monday, March 19, 2018 5:05 PM

To: Grant, Lisa MAH:EX

Subject: RE: Meeting with Minister Robinson

Hello Lisa. I've moved things around in my schedule so I can make that alternate date and time work. Please remind me of her Coquitlam office address.

Best, Paul

Dr. Paul Kershaw

s.22

From: Grant, Lisa MAH:EX [mailto:Lisa.Grant@gov.bc.ca]

**Sent:** March 19, 2018 4:04 PM

**To:** Kershaw, Paul < <u>paul.kershaw@ubc.ca</u>> **Subject:** Meeting with Minister Robinson

Good afternoon Paul,

Minister Robinson has had another commitment come up on March 29<sup>th</sup> and as such has requested I reschedule her meeting with you.

She hopes you might be available on March 28 at 10:30am, the meeting would remain at her Coquitlam office. Please let me know if this time would work with your schedule.

Kind regards,

## Lisa Grant

Administrative Assistant to the Honourable Selina Robinson Minister of Municipal Affairs and Housing Room 310, Parliament Buildings

From: Grant, Lisa MAH:EX

To: Nicholls, Barrie MAH:EX; Tubman, Tammy MAH:EX

Subject: FW: Question re: PO Log 702856 Dixon
Date: Thursday, March 15, 2018 11:09:13 AM
Attachments: Letter to Premier March 06 2018.pdf

Hi Tammy and Barrie,

Can we touch base with Allegra and FIN re the below? MAH would like to either respond jointly or send out a response if FIN has already completed their outgoing.

Let me know.

#### Lisa Grant

Administrative Assistant to the Honourable Selina Robinson Minister of Municipal Affairs and Housing Room 310, Parliament Buildings

Office: 250-387-2283

From: Gardea, Daniela MAH:EX

Sent: Wednesday, March 14, 2018 3:56 PM

To: Grant, Lisa MAH:EX

Subject: FW: Question re: PO Log 702856 Dixon

Could you help us coordinate the below for this incoming?

--

#### Daniela Gardea

Ministerial Assistant

Minister of Municipal Affairs and Housing and responsible for Translink

C: (778) 677-4304

E: daniela.gardea@gov.bc.ca

From: Ashbourne, Craig MAH:EX

Sent: Tuesday, March 13, 2018 10:56 PM

To: Gardea, Daniela MAH:EX

Subject: FW: Question re: PO Log 702856 Dixon

I've reviewed this now – we should definitely be feeding into the response here. Can you have staff let FIN know that we would like to respond, and we can either feed into a joint response, or do two separate ones?

Thanks,

Craig

Craig Ashbourne

Senior Ministerial Assistant

## Minister of Municipal Affairs and Housing and responsible for Translink

C: 250-213-3187

E: craig.ashbourne@gov.bc.ca

From: Minister, MAH MAH:EX

Sent: Tuesday, March 13, 2018 7:32 PM

To: Ashbourne, Craig MAH:EX

Subject: FW: Question re: PO Log 702856 Dixon

Can you let me know what the plan for this letter is/could be? (apologies I sent it a minute ago as an FYI)

\_\_

## **Daniela Gardea**

Ministerial Assistant

Minister of Municipal Affairs and Housing and responsible for Translink

C: (778) 677-4304

E: daniela.gardea@gov.bc.ca

From: Wolansky, Allegra PREM:EX Sent: Thursday, March 8, 2018 10:14 AM

To: Minister, MAH MAH:EX

Subject: Question re: PO Log 702856 Dixon

## Good Morning,

Just a quick question regarding the below incoming. I see that it was addressed to MAH as well as FIN and the PO. I have confirmed FIN will be responding to the speculation aspect of the letter, but I was just wondering if MAH was planning to respond to the Step Code and BC Housing aspect of it? I will be sending an ack to the writer letting them know that FIN will be following up, but will include mention of MAH responding as well if that is going to happen. Please let me know either way!

## Thanks.

Allegra Wolansky Correspondence Officer Office of the Premier (778) 698-5465

From: FIN OFFICE FIN:EX

Sent: Wednesday, March 7, 2018 2:35 PM

To: Wolansky, Allegra PREM:EX Subject: RE: PO Log 702856 Dixon

We will have staff respond on behalf of the premier.

From: Wolansky, Allegra PREM:EX

Sent: Wednesday, March 7, 2018 12:37 PM

To: FIN OFFICE FIN:EX

Subject: PO Log 702856 Dixon

Good Afternoon,

I see that this incoming was addressed to both Minister James and the Premier. Would FIN be able to respond? Please let me know!

Thanks,

Allegra Wolansky

Correspondence Officer Office of the Premier (778) 698-5465

From: UDIOkanagan [mailto:UDIOkanagan@udi.org]

Sent: Tuesday, March 6, 2018 1:17 PM

To: OfficeofthePremier, Office PREM:EX; Minister, FIN FIN:EX; Minister, MAH MAH:EX

Cc: Thomson.MLA, Steve LASS:EX; Stewart.MLA, Ben LASS:EX; Letnick.MLA, Norm LASS:EX; Basran, Mayor Colin (City of Kelowna); <a href="mailto:doug.findlater@westkelownacity.ca">doug.findlater@westkelownacity.ca</a>; Edgecombe, Kevin

(Edgecombe Builders)

Subject: 2018 BC Budget Concerns - 2% Speculation Tax

Good Afternoon Premier Horgan, Minister James and Minister Robinson,

Please find attached a letter from the Urban Development Institute (UDI) Okanagan Chapter regarding our concerns associated with the Speculation Tax in the 2018 BC Budget.

Warm regards,

Jennifer Dixon
Executive Director

Urban Development Institute – Okanagan Chapter 210, 1460 Pandosy Street Kelowna, BC V1Y 1P3

Phone: 778.478.9649 Fax: 778.478.0393 Cell :250.869.7235 From: Minister, MAH MAH:EX

To: s.22

Subject: FW: request for meeting

Date: Friday, March 2, 2018 8:40:56 AM

Good morning Dr. Bernhardt,

On behalf of the Honourable Selina Robinson, Minister of Municipal Affairs and Housing, I am following up on your request for a meeting to discuss the firing of the Mesachie Lake volunteer Fire Chiefs while Minister Robinson is in Duncan on March 9.

Unfortunately, the Minister has previous commitments and is unable to accommodate a meeting at this time, she has asked me to extend her regrets.

Thank you kindly for the invitation.

#### Lisa Grant

Administrative Assistant to the Honourable Selina Robinson Minister of Municipal Affairs and Housing Room 310, Parliament Buildings

Office: 250-387-2283

From: Robinson.MLA, Selina [mailto:Selina.Robinson.MLA@leg.bc.ca]

Sent: Tuesday, February 27, 2018 10:01 AM

To: Minister, MAH MAH:EX

Subject: FW: request for meeting

From: Dr Brenda Bernhardt | s.22

Sent: Tuesday, February 27, 2018 9:59 AM

**To:** Robinson.MLA, Selina **Subject:** request for meeting

Honourable Selina Robinson Minister of Municipal Affairs & Housing selina.robinson.mla@leg.bc.ca 102-1108 Austin Avenue, Coquitlam, BC V3K 3P5

February 27, 2018

#### Dear Honourable Minister:

I am a spokesperson for the Mesachie Lake Citizens who have had their dedicated, volunteer FireChiefs (27 and 9 years service!) fired without cause nor notice on January 24,2018, our firehall closed due to 'public safety concerns' and then an unqualified firefighter appointed Chief by the CVRD the following week and the firehall reopened with no discussion of whatever their 'safety concerns' were. We are very concerned with this huge public safety issue in our community. We understand that you will be in Duncan on March 9 for the Missing Middle Workshop and we humbly request a meeting with you to discuss this issue.

We have petitioned, written and had delegation status with the CVRD. They continue to hide behind 'personnel' issues, in spite of not having followed their own Corrective Action/Progressive Discipline Policy nor BC Employment Contract law

regarding 'just cause' and 'reasonable notice' for these terminations. We are holding a public demonstration at their office tomorrow on AntiBullying Day. Please could you make a few minutes to hear our community worries and concerns regarding our safety being compromised. We are very upset about being endangered by the CVRD's reckless decision making regarding the Mesachie Lake Volunteer Fire Department.

Most sincerely,

Dr Brenda Bernhardt

Mesachie Lake Resident and Spokesperson for the Mesachie Lake Citizens Group From: Minister, MAH MAH:EX
To: Robinson, MLA, Selina LASS:EX

Subject: FW: Request to meet

Date: Tuesday, March 20, 2018 10:33:33 AM

Hello,

After review, we believe this one would stay with Minister's MLA office as it is regarding her constituency and does not fall under her portfolio as a Minister.

Thanks!

## Lisa Grant

Administrative Assistant to the Honourable Selina Robinson Minister of Municipal Affairs and Housing Room 310, Parliament Buildings

Office: 250-387-2283

From: Robinson.MLA, Selina [mailto:Selina.Robinson.MLA@leg.bc.ca]

Sent: Monday, March 19, 2018 4:52 PM

To: Minister, MAH MAH:EX Subject: FW: Request to meet

**From:** Marsh, Kyle [mailto:kyle.marsh@fhhighroad.com]

Sent: Monday, March 19, 2018 3:49 PM

To: Robinson.MLA, Selina < Selina.Robinson.MLA@leg.bc.ca >

Subject: Request to meet

Dear Minister Robinson,

easyfinancial is the leading, full service provider of alternative financial services that improve the lives of everyday Canadians, offering customers unsecured installment loans from \$500 to \$15,000 at over 30 brick and mortar branches across the province. easyfinancial differentiate themselves from competitors by providing customers support and access to financial education resources, relief and most of all, respect.

easyfinancial customers are generally defined as credit constrained, hard-working, family-focused individuals that often live paycheque to paycheque with little financial flexibility to deal with unexpected bills and expenses. easyfinancial gives them a chance when they have been denied access by traditional financial institutions — this represents nearly 60% of easyfinancial's current client base. Canada's traditional institutions regularly deny credit of this particular client group, citing evidence of high risk, past mistakes, and unforeseen life events. easyfinancial's goal is to help those customers address their immediate needs and get back on track towards a better financial future by offering products that help them proactively rebuild their credit, including access to free financial education and credit monitoring tools. A majority of customers are able to improve their credit scores while with easyfinancial to the point where they are able to transition back to a major bank as a traditional lending institution.

Loans provided by easyfinancial are an alternative to payday loans and are designed to be a meaningful and considerably lower cost alternative, while containing many features that avoid the negative aspects of payday loans. For example, unlike payday loans which tend to have two-week terms, easyfinancial's loans offer terms of 9 to 48 months, allowing consumers the flexibility to repay the loan when they are able to. easyfinancial also offers loans ranging from \$500 to \$15,000, as opposed to payday loans which are typically in the \$200 range, permitting customers to regain stability through accessible financial resources. Structuring loans in this manner helps easyfinancial's customers avoid the "debt spiral" frequently associated with customers who take out payday loans that cannot be repaid and incur renewal and compounding penalties and fees.

You may be interested to learn that the easyfinancial branch located adjacent to your riding and accessed by your constituents is actually among the 10 busiest in the province. easyfinancial would like to have the opportunity to meet and discuss with you further the important service they provide to hardworking individuals in your riding. Members of our executive team will be in Victoria for several windows during April and May, and would appreciate the opportunity to meet with you. easyfinancial have also requested meetings with several of your colleagues, and would be happy to participate in a group informational session where you could benefit from shared questions and insights.

Thank you very much for considering this request. We look forward to hearing back from you or your staff in the near future about the possibility to meet.

Kyle Marsh Associate Vice President | Media Certified

FleishmanHillard HighRoad | 777 Hornby | Suite 1600 | Vancouver, B.C. | V6Z 2T3

O 604-602-6550 | M 604-314-7960 | E kyle.marsh@FHhighroad.com

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From: Grant, Lisa MAH:EX

To: Thomson, Lia MAH:EX; Patrucco, Ian MAH:EX
Cc: Gardea, Daniela MAH:EX; Ashbourne, Craig MAH:EX

Subject: FW: Scan From <Device Name>
Date: Wednesday, March 7, 2018 2:22:45 PM

Attachments: Scan 20180307.pdf

Hi Lia and Ian,

We wanted to make sure to flag this for Tara, could you please provide her a copy as an FYI.

Thank you!

## Lisa Grant

Administrative Assistant to the Honourable Selina Robinson Minister of Municipal Affairs and Housing Room 310, Parliament Buildings

Office: 250-387-2283

From: LISGRANT [mailto:Lisa.Grant@gov.bc.ca] Sent: Wednesday, March 7, 2018 2:22 PM

To: Grant, Lisa MAH:EX

Subject: Scan From < Device Name>

From: Grant, Lisa MAH:EX
To: Jackson, Lindsey B TRAN:EX

Subject: FW: The Sustainable Transportation Partnership of the Central Okanagan (STPCO)

Date: Monday, March 12, 2018 12:57:52 PM

Attachments: The Sustainable Transportation Partnership of the Central Okanagan (STPCO).pdf

Hi Lindsey,

My MAs wanted me to check in and see if MCT was going to attend this event?

Thanks!

## Lisa Grant

Administrative Assistant to the Honourable Selina Robinson Minister of Municipal Affairs and Housing Room 310, Parliament Buildings

Office: 250-387-2283

From: Robinson.MLA, Selina [mailto:Selina.Robinson.MLA@leg.bc.ca]

Sent: Wednesday, March 7, 2018 1:32 PM

To: Minister, MAH MAH:EX

Subject: FW: The Sustainable Transportation Partnership of the Central Okanagan (STPCO)

From: Jan Johnston [mailto:jjohnston@kelowna.ca]

**Sent:** Wednesday, March 7, 2018 11:29 AM **To:** Robinson.MLA, Selina; Trevena.MLA, Claire

Cc: Horgan.MLA, John; Thomson.MLA, Steve; Letnick.MLA, Norm; Stewart.MLA, Ben; Ashton.MLA,

Dan; 'stephen.fuhr@parl.gc.ca'; 'dan.albas@parl.gc.ca'; Rafael Villarreal Pacheco **Subject:** The Sustainable Transportation Partnership of the Central Okanagan (STPCO)

Good morning Ministers Robinson and Trevena,

Please find attached a letter from the STPCO LGA Board members regarding The Sustainable Transportation Partnership of the Central Okanagan.

Originals will be sent via regular mail.

Thank you.

Janet

Janet Walter

for Jan Johnston

Confidential Secretary to the Mayor | City of Kelowna 250-469-8687 | jjohnston@kelowna.ca

Access City information 24/7 | kelowna.ca

From: Grant, Lisa MAH:EX

To: Tubman, Tammy MAH:EX; Nicholls, Barrie MAH:EX

Subject: FW: Time Sensitive - FWD: In need of of emergency help just got evicted from my home in \$.22 BC on

Monday March 5, 2018

Date: Friday, March 9, 2018 9:38:26 AM

Can we check with program area and see if there are any resources they can offer this writer? If they can respond can we have program area call the writer back asap as it seems to be an urgent situation.

Thanks!

#### Lisa Grant

Administrative Assistant to the Honourable Selina Robinson Minister of Municipal Affairs and Housing Room 310, Parliament Buildings

Office: 250-387-2283

From: Wolansky, Allegra PREM:EX

Sent: Friday, March 9, 2018 9:01 AM
To: Minister, SDPR SDPR:EX; Minister, MAH MAH:EX

Subject: Time Sensitive - FWD: In need of of emergency help just got evicted from my home in

s.22 BC on Monday March 5, 2018

## Good Morning,

The writer below is asking for a phone call to discuss any financial resources which may be available to help her. I am wondering if either MAH or SDPR may have any resources to offer? It doesn't appear she is an SDPR client but I seem to recall that there are hardship funds available under certain circumstances? I am not sure if MAH has any sort of similar program specifically for housing. Please let me know if either ministry would be able to reach out!

## Thanks.

Allegra Wolansky

Correspondence Officer Office of the Premier (778) 698-5465

From: s.22

**Sent:** Thursday, March 8, 2018 10:57 PM **To:** OfficeofthePremier, Office PREM:EX

**Subject:** In need of of emergency help just got evicted from my home in \$.22

BC on Monday

March 5, 2018

To honourable Mr John Horgan

My name is \$.22 I have no place to stay right now as stated as above.

Trying to squizz in the small funds I have to stay at the hotel in Richmond BC.

I have looked for a 1 bedroom suite in Ladner BC but the suite is not available until March 15 or April 1, 2018.

In the meantime I cannot be on the street especially during the increments weather.

I'm desperate and trying to reach out for help financially as I don't have money to be able funds my moving costs such as security deposit and the 1st month rent and moving truck for my stuffs.

I need help urgency to connect or speak to you about my current situation and wondering if the office of the premier will be able to assist me my moving coast.

I will be running out of monies to pay for the hotel that I am staying since Monday, March 5, 2018.

Are you even able to provide me with the hotel vouchers? Shy to asked for financial aid but nowhere to turn to for help.

I trust that you understand my current situation.

IF you can call me immediately please if you have read my email.

I do not want to be on the street.

Can you call me immediately please I appreciate it. You can call me to discuss further my situation.

Respectfully yours

From: <u>Grant, Lisa MAH:EX</u>
To: <u>Gardea, Daniela MAH:EX</u>

Subject: General inbox

Date: Tuesday, March 6, 2018 11:49:47 AM

Hi Daniela,

I've finished sorting the morning's incoming in the general inbox

Cheers,

## Lisa Grant

Administrative Assistant to the Honourable Selina Robinson Minister of Municipal Affairs and Housing Room 310, Parliament Buildings

From: Grant, Lisa MAH:EX
To: "paul.kershaw@ubc.ca"
Subject: Meeting with Minister Robinson
Date: Monday, March 19, 2018 4:04:11 PM

Good afternoon Paul,

Minister Robinson has had another commitment come up on March 29<sup>th</sup> and as such has requested I reschedule her meeting with you.

She hopes you might be available on March 28 at 10:30am, the meeting would remain at her Coquitlam office. Please let me know if this time would work with your schedule.

Kind regards,

## Lisa Grant

Administrative Assistant to the Honourable Selina Robinson Minister of Municipal Affairs and Housing Room 310, Parliament Buildings

From: Grant, Lisa MAH:EX
To: White, Christine MAH:EX
Subject: MSR MCT meeting

Date: Friday, March 2, 2018 4:16:56 PM

Hey Trevena's office just called and unfortunately the times you gave them don't work. They said they could fit something in on March 8 between QP and Caucus if MSR wanted or that they could move their QP Prep in the morning of the 8<sup>th</sup> and do a meeting at 9:00 if that would work? She said you could call her back to discuss ©

## Lisa Grant

Administrative Assistant to the Honourable Selina Robinson Minister of Municipal Affairs and Housing Room 310, Parliament Buildings

From: Grant, Lisa MAH:EX
To: Connor, Tamara LASS:EX
Subject: MSR Touchbase with PSBM

Date: Tuesday, March 13, 2018 11:12:07 AM

Hi Tamara,

We are wondering if we could move the touch base scheduled with PSBM on March 15 to March 21? Please let me know if Bowinn has some available time on the 21.

Thank you!

## Lisa Grant

Administrative Assistant to the Honourable Selina Robinson Minister of Municipal Affairs and Housing Room 310, Parliament Buildings

From: Grant, Lisa MAH:EX
To: "hbood@porthardy.ca"

Subject: Phone call With Minister Robinson
Date: Tuesday, March 13, 2018 11:43:24 AM

Good afternoon Mayor Bood,

As we discussed on the phone I have found a time to schedule a 10 minute phone call with Minister Robinson this week. She is available on Thursday, March 15 at 11:10 - 11:20.

Please let me know if this will work with your schedule and I will send the call details.

Kind regards,

## Lisa Grant

Administrative Assistant to the Honourable Selina Robinson Minister of Municipal Affairs and Housing Room 310, Parliament Buildings

From: Grant, Lisa MAH:EX

To: Patrucco, Ian MAH:EX; Thomson, Lia MAH:EX; Gedney, Vanessa R MAH:EX

Subject: Phone call with Port Hardy

Date: Tuesday, March 13, 2018 11:22:58 AM

Hi all,

Minister is going to go ahead with a 10-15 min phone call with Port Hardy before their meeting on March 19. We are hoping to schedule it for Thursday at 11 but are waiting for confirmation that this will work. I believe Christine touched base with you about in yesterday for advice.

Can we get some quick bullet points for this? We'd also like Tara to call in or be in the office with MSR (whichever is easiest for her). I will let you know as soon as I've confirmed details but wanted to give you as much notice as possible.

Thank you!

## Lisa Grant

Administrative Assistant to the Honourable Selina Robinson Minister of Municipal Affairs and Housing Room 310, Parliament Buildings

Page 062

Withheld pursuant to/removed as

DUPLICATE

Page 063

Withheld pursuant to/removed as

DUPLICATE

 From:
 Grant, Lisa MAH:EX

 To:
 Tubman, Tammy MAH:EX

 Cc:
 Nicholls, Barrie MAH:EX

Subject: RE: 232446 Lorraine Cunningham and Gregor Robertson

Date: Tuesday, March 6, 2018 3:32:45 PM

Hey Tammy,

MA confirms we can close this one, would you be able to send me a copy of the letter that went out in Feb that Kevin mentions?

Thanks!

#### Lisa Grant

Administrative Assistant to the Honourable Selina Robinson Minister of Municipal Affairs and Housing Room 310, Parliament Buildings

Office: 250-387-2283

From: Tubman, Tammy MAH:EX

Sent: Thursday, March 1, 2018 9:02 AM

To: Grant, Lisa MAH:EX
Cc: Nicholls, Barrie MAH:EX

Subject: 232446 Lorraine Cunningham and Gregor Robertson

Hi Lisa,

Can you check with MO staff to see if we can close this log?

Kevin Volk has advised in eApprovals "Let's close this. She sent the letter to the mayors council in February outlining our commitments, and it included reference to the DCC."

So it looks like based on Kevin's comment the response to 232446 may not be necessary? Are you aware of the letter Kevin mentioned?

You are a watcher for this item, so you can have a look at the eApps item for more background.

Tammy

From: CSCD eApprovals [mailto:DoNotReply@SP2010.gov.bc.ca]

Sent: Wednesday, February 28, 2018 4:56 PM

To: Tubman, Tammy MAH:EX; Illingworth, Jeanne MAH:EX; Thomas, Marilyn MAH:EX; Walle, Aggie

MAH:EX

Subject: WATCHER: Incoming Assignment – eApprovals item 4912

An eApprovals Item has been sent to CSCD Correspondence.

Cliff Number: 232446

Other Number: TRIM Number:

Topic: Progress on enabling legislation for regional transit development cost charge

Date Final Due: 1/19/2018 12:00:00 AM

Last Action: Item Approved

Comments:

Pls close as per ADM's comment.

eApprovals Link:

https://cscdeapprovals.gov.bc.ca/prod/SitePages/watchedItems.aspx

Super User Link:

https://cscdeapprovals.gov.bc.ca/prod/SitePages/superUser.aspx

Cliff Link:

https://mah.cliff.gov.bc.ca/log/upd/tl/527107/link

From: Grant, Lisa MAH:EX
To: Nicholls, Barrie MAH:EX

 Subject:
 RE: 232573 s.22
 Incoming

 Date:
 Thursday, March 15, 2018 12:36:41 PM

Hi Barrie,

We are going to have Matt (EA) follow up with MLA Herbert's office and let them know that the correspondence has been forwarded to FIN. He will advise that FIN receives a large volume of incoming messages and as such they may wish to follow up directly with FIN and give them the contact info they need. We can close the log on our end.

## Cheers,

#### Lisa Grant

Administrative Assistant to the Honourable Selina Robinson Minister of Municipal Affairs and Housing Room 310, Parliament Buildings

Office: 250-387-2283

From: Nicholls, Barrie MAH:EX

Sent: Tuesday, March 13, 2018 10:00 AM

To: Grant, Lisa MAH:EX
Cc: Tubman, Tammy MAH:EX

Subject: 232573 s.22 Incoming

Hi Lisa.

The attached incoming was sent to MAH from MLA Herbert's Office for response from our staff. However, MAH staff indicated that this was a Finance issue as it has to do with the allocation of tax money and the foreign buyers tax.

Originally the plan was for our staff to respond and then MO was going to let MLA Chandra Herbert's office know.

We have referred over to FIN on many occasions now without receiving confirmation from their staff that they will be responding.

With all of the changes introduced in the new Budget, and with Finance being the lead it may be best to contact MLA Herbert's office and let his staff aware that they should be contacting FIN for a response and FIN's staff can provide updates on the new measures introduced in the Budget.

I have contacted FIN on four occasions now and I am starting to run out of options on my end of things with this one and it would be nice for us to close this log.

Let me know what you think.

Thank you,

# **Barrie Nicholls**

Proof-Editor | Correspondence Services
Deputy Minister's Office
Ministry of Municipal Affairs and Housing
778 698-3574

 From:
 Grant, Lisa MAH:EX

 To:
 Tubman, Tammy MAH:EX

 Cc:
 Nicholls, Barrie MAH:EX

Subject: RE: 233397 Incoming from Quadra Island Fire Date: Monday, March 12, 2018 12:41:43 PM

Hi Tammy and Barrie

It is ok to assign these ones for Tara's signature

Cheers,

#### Lisa Grant

Administrative Assistant to the Honourable Selina Robinson Minister of Municipal Affairs and Housing Room 310, Parliament Buildings

Office: 250-387-2283

From: Tubman, Tammy MAH:EX

Sent: Wednesday, March 7, 2018 2:54 PM

To: Grant, Lisa MAH:EX
Cc: Nicholls, Barrie MAH:EX

Subject: 233397 Incoming from Quadra Island Fire

Hi Lisa,

A number of Improvement districts (6 or so) have written to Tara asking about improvement district eligibility for infrastructure funding. 233397 wrote to the Minister about the same topic. As LGIF will likely provide a similar response to all 7 incomings, can you check with MO staff that I can change 233397 to Reply Direct (Tara's signature)?

Thank you.

# Tammy Tubman

Correspondence Coordinator / Correspondence Services Ministry of Municipal Affairs and Housing

**778 698-3573** 

From: Grant, Lisa MAH:EX
To: Tubman, Tammy MAH:EX

Subject: RE: As requested: Question re: Subsidized Housing

Date: Tuesday, March 20, 2018 11:40:07 AM

Let's reply direct. I have provided Allegra with the attached sheet for her reference ©

#### Lisa Grant

Administrative Assistant to the Honourable Selina Robinson Minister of Municipal Affairs and Housing Room 310, Parliament Buildings

Office: 250-387-2283

From: Tubman, Tammy MAH:EX

Sent: Tuesday, March 20, 2018 10:57 AM

To: Grant, Lisa MAH:EX

Subject: FW: As requested: Question re: Subsidized Housing

Hi Lisa,

See below response from OHCS. How would you like to proceed?

Tammy

From: Papadopoulos, Nikki OHCS:EX Sent: Tuesday, March 20, 2018 10:10 AM

To: Tubman, Tammy MAH:EX Cc: Nicholls, Barrie MAH:EX

Subject: As requested: Question re: Subsidized Housing

Tammy,

I have checked with RTB, rent controls are different in subsidized housing but all other *Residential Tenancy Act* rules would apply. I have attached an information sheet. Would the PO like us to respond to this incoming email or does the social housing guide attached provide enough information for a response from the PO?

Thank you,

## Nikki Papadopoulos

Correspondence Coordinator
Office of Housing and Construction Standards
Ministry of Municipal Affairs and Housing
OHCSCORR@gov.bc.c

Telephone: 250 356-7134

From: Blewett, Tyann M OHCS:EX Sent: Tuesday, March 20, 2018 9:24 AM To: Papadopoulos, Nikki OHCS:EX

Subject: RE: Question re: Subsidized Housing

It depends what it is. The rent controls are different in subsidized housing but all the other RTA rules should apply.

Doug sent this handy cheat sheet on where to refer people to – might be helpful for the PO.

From: Papadopoulos, Nikki OHCS:EX Sent: Tuesday, March 20, 2018 7:19 AM

To: Blewett, Tyann M OHCS:EX

Subject: Question re: Subsidized Housing

Tyann,

If I recall correctly, BC Housing does not get involved in any landlord/tenancy issues for supportive/subsidized housing and this would fall under the purview of the RTA.

The premier's office has reached out to correspondence services regarding an inquiry:

• Quick question for you. Do you know if the RTB handles landlord/tenancy issues for supportive/subsidized housing or does that all get handled by the operator of the building? I was planning to direct the below writer to contact the Nanaimo Affordable Housing Society (which operates the building he lives in) for assistance, but wasn't sure if I should offer the RTB (or perhaps BC Housing) as a resource as well. Any input would be appreciated!

Thank you,

# Nikki Papadopoulos

Correspondence Coordinator
Office of Housing and Construction Standards
Ministry of Municipal Affairs and Housing
OHCSCORR@gov.bc.c

Telephone: 250 356-7134

From: Tubman, Tammy MAH:EX

Sent: Thursday, March 15, 2018 11:38 AM

To: Papadopoulos, Nikki OHCS:EX Cc: Nicholls, Barrie MAH:EX

Subject: FW: Question re: Subsidized Housing

Hi Nikki,

See below from MO and PO. Please advise if OHCS can respond.

Thank you.

Tammy

From: Grant, Lisa MAH:EX

Sent: Thursday, March 15, 2018 11:30 AM

To: Nicholls, Barrie MAH:EX; Tubman, Tammy MAH:EX

Subject: FW: Question re: Subsidized Housing

Hi Barrie and Tammy,

Can we check in with program area and confirm if they can respond to this one?

Thanks!

## Lisa Grant

Administrative Assistant to the Honourable Selina Robinson Minister of Municipal Affairs and Housing Room 310, Parliament Buildings

Office: 250-387-2283

From: Wolansky, Allegra PREM:EX

Sent: Thursday, March 15, 2018 11:20 AM

To: Grant, Lisa MAH:EX

Subject: Question re: Subsidized Housing

Hi Lisa,

Quick question for you. Do you know if the RTB handles landlord/tenancy issues for supportive/subsidized housing or does that all get handled by the operator of the building? I was planning to direct the below writer to contact the Nanaimo Affordable Housing Society (which operates the building he lives in) for assistance, but wasn't sure if I should offer the RTB (or perhaps BC Housing) as a resource as well. Any input would be appreciated!

## Thanks,

Allegra Wolansky

Correspondence Officer Office of the Premier (778) 698-5465

From: s.22

**Sent:** Wednesday, March 14, 2018 1:31 PM **To:** OfficeofthePremier, Office PREM:EX

Subject: Urgent

Hello my name is \$.22 i am a \$.22

and for several months now i have been subjected to verbal and racial abuse and also threats of eviction without reason by the caretaker of this building. i really need help with this situation since it is getting too much and i cant bare them. i can assure you i am sound minded and i neither smoke,drink nor do drugs. i am only doing my best to put food on the table of my family and stay away from troubles but this manager is not making me rest.i can be reached after work at 3 pm on .s.22 thank you

From: Grant, Lisa MAH:EX
To: Gardea, Daniela MAH:EX
Subject: RE: ATTN: "Lisa"

Date: Tuesday, March 27, 2018 4:03:36 PM

s.22 was a caller who had a lot of detailed info he wanted the Ministry to look into but did not want us to send to RTB as he felt he had already exhausted that option. I had him email the info into the Ministry so that it did not get lost in translation and then talked to Matt. Matt said he could look into it and talk to Heather (like he does with case work) and/or escalate to your or Craig if he felt it was necessary. ③

Issue now seems to be resolved, I passed along info from Heather and Matt to \$.22 and got him in touch with the appropriate person at RTB to clarify any of his remaining issues. I have not heard back from him in over a week so I think he has received all the info he needed.

## Lisa Grant

Administrative Assistant to the Honourable Selina Robinson Minister of Municipal Affairs and Housing Room 310, Parliament Buildings

Office: 250-387-2283

From: Minister, MAH MAH:EX

Sent: Tuesday, March 27, 2018 3:59 PM

To: Grant, Lisa MAH:EX
Subject: FW: ATTN: "Lisa"

Hey Lisa. Why is this marked for EA Response? (please reply to <u>Daniela.gardea@gov.bc.ca</u>). Thanks!

--

#### Daniela Gardea

Ministerial Assistant

Minister of Municipal Affairs and Housing and responsible for Translink

C: (778) 677-4304

E: daniela.gardea@gov.bc.ca

From: s.22

Sent: Wednesday, March 14, 2018 10:18 AM

To: Minister, MAH MAH:EX Subject: ATTN: "Lisa"

Dear Lisa,

Thank you for taking the time to listen to our complaints yesterday. As promised, I am forwarding the communications with the RTB from the initial stages of the hearing process. As

they outline, we had a clear belief from the outset that this hearing was headed in a grave direction in terms of arbitrator bias and failure to adhere to rules of procedural fairness. As discussed with you, those fears were proven correct, and the arbitrator in this matter performed abhorrently, with a callous disregard for the legislation under which he is delegated his authority, and with a clear bias. As also discussed, we have now in his written decision **unequivocal evidence** of fabrication of facts, and multiple other errors that render this decision not only negligent, but critically abusive of his authority.

I've copied the aforementioned email communications below, as well as attached a letter received at the time from a "Sheila Allen", an apparent director with the RTB.

For the sake of expediting matters, as time is of the essence as mentioned to you yesterday, I'll reserve further comment so that you can forward this material, along with a synopsis of our conversation, to the appropriate person(s) in your ministry to move this forward and allow for further contact and discussion of our immediate concerns.

I look forward to your office's prompt reply and can be reached via this email address or via cell phone at \$.22

Thank you for hearing us Lisa, we greatly appreciate it!

Sincerely,

s.22

Re: ATTN: Director / Supervisor of Arbitrators

s.22

Reply | Wed 2017-11-15, 3:56 PM OHCS Residential Tenancy Office OHCS:EX (<u>HSRTO@gov.bc.ca</u>); s.22

Sent Items Dear Jovi,

I think it is necessary at this point to clarify that the Arbitrators under your directorial staff are dealing with real people, real lives, and real financial effects resulting from their decision making.

I have in my past experiences with your staff noticed an alarming lack of knowledge/sophistication in their handling of hearings, and am deeply disturbed by the apparent absolute authority allowed them in the hearing process, and the fact they seem far too aware of their lack of oversight and any consequences that may result from their actions . There is a statute in place for a reason, dilgently created by the legislature, with real rules that should be closely adhered to, but in my experiences rarely is it respected as it should be by your Arbitrators.

In the matter at hand, this is blatantly obvious. As such, and due to the importance of the concept of procedural fairness, I can not let this continue.

I am certain your Directors prefer to be contacted themselves in lieu of my approaching the Ministry directly, and I'm confident they will see the error we refer to. We can not proceed in a hearing that at its outset is being callously mishandled. That would be a waste of our time, and your resources. Procedural errors at the embryonic stage of the hearing need to be addressed before they impair the entire process, and we have a chance to do so here and their is no risk of bias when one is simply ensuring the evidentiary rules in the statute are followed.

As such, I do not need to explain that this is a far more pressing matter than the regular emails you receive, and I do not consider 13 days, even if we count from your preferred date, to be insufficient time to deal with this.

Thanks for your clarification.

Sincerely,

s.22

On Nov 15, 2017, at 8:59 AM, OHCS Residential Tenancy Office OHCS:EX < HSRTO@gov.bc.ca > wrote:

Hi s.22

Please do not take this the wrong way, but to clarify some points, your first email did not include any details that could be forwarded to the Directors. Your November  $10^{\mathrm{th}}$  email is the one that elaborated on your points. Also, the 5 days turnaround time was meant for regular email inquiries, such as when people are asking us tenancy questions.

Warm regards,

Jovi – Information Officer

Residential Tenancy Branch [RTB] | Office of Housing and Construction Standards RTB offices are now open from 9 am to 4 pm. Information and the E-Service for filing applications for dispute resolution are always available on our website at www.gov.bc.ca/landlordtenant

# Residential Tenancies

# www.gov.bc.ca

Information about renting in B.C. and dispute resolution services through the Residential Tenancy Branch.

From: s.22

**Sent:** Tuesday, November 14, 2017 3:22 PM **To:** OHCS Residential Tenancy Office OHCS:EX

Subject: Re: ATTN: Director / Supervisor of Arbitrators

Hello Jovi,

Thank you very much for forwarding the information below. Please note that I fully expect to be contacted prior to the continuation date of November 23, 2017 in regards to this matter. It is imperative that the RTB be vigilant in the provision of justice, and ensure the rule of law and the specific terms surrounding evidence submission contained in the statute are being followed, and in this matter they have been abandoned.

I have initiated contact with your offices on November 7th, and I feel sixteen days (with the continuation being November 23rd as you've stated) is more than adequate time to receive assistance. Indeed the RTB's own publications indicate a 5 business day turnaround for replies.

I look forward to speaking with your directors as soon as possible.

Sincerely,

s.22

From: OHCS Residential Tenancy Office OHCS:EX < HSRTO@gov.bc.ca>

Sent: November 10, 2017 3:35 PM

To: s.22

**Subject:** RE: ATTN: Director / Supervisor of Arbitrators

Hi there,

I have forwarded your email to the Director's office, which is where we forward letters from clients concerning our arbitrators. Unfortunately I do not know if they will be able to get back to your before your Nov 23<sup>rd</sup>.

Warm regards,

Jovi – Information Officer

Residential Tenancy Branch [RTB] | Office of Housing and Construction Standards RTB offices are now open from 9 am to 4 pm. Information and the E-Service for filing applications for dispute resolution are always available on our website at <a href="https://www.gov.bc.ca/landlordtenant">www.gov.bc.ca/landlordtenant</a>

From: s.22

Sent: Friday, November 10, 2017 2:23 PM To: OHCS Residential Tenancy Office OHCS:EX

Subject: Re: ATTN: Director / Supervisor of Arbitrators

Dear Information Officer Jovi,

Thank you for your reply.

I understand the issues surrounding tampering or bias, and in no way am seeking to offend those concepts.

However, the process of Judicial Review at the Supreme Court level does NOT exist to be used as you have purported. Judicial Review at the SC is not some sort of readily accessed "failsafe" or proxy for the RTB. Parties before you can not be simply told to go visit the Supreme Court if we do not do things right here at the RTB. Judicial Review can not be used to repeatedly "fix" errors made at lower levels of adjudication when those errors could be easily avoided/corrected by

simple responsibility on the part of the governmental branch/individual decision maker and their overseers. The resources of the courts, and the Province itself are not to be squandered by the RTB being unwilling to ensure the basic tenets of the RTA are being followed. I am certain your Director's would agree that there is a level of competency that is expected during a hearing, and although I certainly understand the broad application of the RTA that is allotted the adjudicator's, they are not permitted to flout the rules within the statute, nor are they allowed to contradict information they have put forward will constitute an interim decision in the matter at hand.

In the matter I have contacted you about, <sup>s.22</sup> heard on November 1, 2017, there has been a critical failure to consider the statute and the rules for provision of evidence, as well as a complete failure of the adjudicator presiding, a Mr. Molnar, to adhere to his own instruction.

Specifically, Mr. Molnar after allowing only tenant testimony in this matter to date (the landlord's have had no opportunity to speak currently) has put the matter forward to November 23, 2017 as previously indicated to you. He has been recorded on audio tape minutes before the conclusion of the initial hearing twice indicating he would be disallowing the presentation of any additional documentary evidence in the matter. Then, with no determinative new information before him that potentially could have compelled a change of heart, he inconceivably indicated he would allow the tenant's to file further *witness* statements in the matter, when the tenant's, similar to the landlord's have had several months to do so previously.

The RTA is clear on the rules and deadlines for submission of evidence, and the landlord's have with great effort and cost worked within those rules to provide their evidence on time as required. The tenant's, having been afforded the exact same timeframe, were required to do the same. In this matter, there is an additional level of equality in terms of submission timeframes and evidentiary rules mandated, in that BOTH the landlord and tenant are applicant and respondent's within the matter. Thus BOTH parties were required to meet identical rules and timeframes for filing.

The adjudicator in this matter has however decided he will ignore these rules, and has put forth an interim decision as follows:

"The tenant as are at liberty to file material in response to the material filed by the landlord on October 23, 2017. The tenants must file any

responding material with the Residential Tenancy Branch and provide the landlord with a copy of it on or before November 16, 2017."

Please note, the orally submitted allowance of *witness statements* as stated by Mr. Molnar on November 1st has now morphed into the allowance of documentary evidence as a whole as witnessed in the words of the order. That is terribly irresponsible. Please also note, BOTH parties submitted material on October 23, 2017 as stated...so why is the landlord not allowed to submit additional material, and where is the equality in this decision? Certainly there is no need to review a single detail of this file for the Director to see this is gross misconduct.

This interim decision, and the preceding hearing conversations, are what are prompting this email inquiry. I have already indicated that the adjudicator himself indicated twice at the conclusion of the preceding hearing of November 1, 2017, that there would be "...no further documentary evidence submissions permitted". When asked by the landlord directly as to how he can allow one party to file further evidence and not the other when the submission deadlines/timeframes/onus are identical for both parties (since both parties are both respondent and applicant in the matter), he simply chose not to answer and continued as if their was no questioning.

This is a grave misapplication of the authority delegated to him as an agent of the director by the RTA, and a critical purposeful ignorance of the evidentiary rules within the Act.

The landlord's voiced the above concerns in this matter from various angles in an attempt to have the adjudicator understand that both parties were subject to the same rules, and have had identical timeframes to file, with no new communications/issues/factors having arisen between the parties or other that would necessitate a filing extension, but were simply ignored. He was also informed that by allowing further submissions, he was allowing one party an unfair advantage by providing a supplementary timeframe and opportunity to bolster their position, and he chose to ignore this as well.

The adjudicator can not simply allow one party an extension to file without extending the same privilege to both. The landlords again iterate that they have had to put forth a monumental effort in order to meet the RTA filing deadlines, and they also have additional information in response to the tenant's filings of October 23, 2017, and would also like the opportunity to reply and respond to the

tenant's most recent filings if the tenant's are being afforded that opportunity, which they clearly are based on the interim decision rendered.

I understand the information set out above appears to be a presentation of matter best left to an adjudicator in a hearing. However, what I put before you is simple...NO adjudicator has a right to ignore the rules of evidentiary submission outlined in the RTA. In this case, Mr. Molnar has indicated directly himself that he has not reviewed the parties submissions in any depth, thus he can not be seen to be massaging the rules in an attempt at advancing a rightful determination of the matter at hand by allowing this extension, as he has only heard one party and does not have a view of the matter before him in full to make such a decision.

Mr. Molnar can not provide a unilateral extension in this manner, and also had a duty to inform the landlord's why and on what basis he is attempting to do so. He has done no such thing.

I am not seeking a supplementary oversight of this matter as a whole. I am asking for your staff to perform their duties as they are obligated by law to do so, and for you to ensure that performance meets the directives of your office as set out by the legislation and the province. I would not normally seek your assistance in an RTB hearing, but in this circumstance of clear wrongdoing I must.

I hope you can see the imbalance in procedure above and can provide some assistance to ensure we are indeed seeking to reach conclusions and render decisions as near the truth as can be possible. No party should have to rely on the Supreme Court of British Columbia to ensure the RTB is acting properly, nor bear the costs involved to do so. By asking those before you to do so, we are advising in direct opposition to the rule of law and the concepts of access.

I await your reply with hope of assistance.

Sincerely,

s.22

From: OHCS Residential Tenancy Office OHCS:EX < HSRTO@gov.bc.ca >

**Sent:** November 7, 2017 3:20 PM

To: 's.22

**Subject:** RE: ATTN: Director / Supervisor of Arbitrators

Hi Is.22

Thank you for your email. Unfortunately it doesn't work the way you might be hoping for.

You can write a letter with your concerns or feedback and we can forward it to the Director's office for one of them to review and get back to you. However you would not be able to submit something only asking for a Director to phone you. They generally reply to your letter with a letter of their own after they read what you have to say.

You can include your letter for a request for a Director to contact you, but it will be at their discretion.

Furthermore, they do not involve themselves in people's cases, as that would be seen as tampering with a case or bias. They will not be helping you with an upcoming hearing, nor would they change anything for your hearing on November 23.

For example, if you are worried about arbitrator bias and you were hoping to change arbitrators before your next hearing, I will tell you that is not possible. If there is arbitrator bias, how it is dealt with is through Judicial Review with the Supreme Court of BC. You can also provide feedback afterwards about the performance of the arbitrator, but nothing will be done before the case is closed for the above reasons of tampering with the case.

Having read all of this, if you still wish to write to our Directors, please write a letter with the details of what you are concerned with. We cannot pass on an email that only says 'Please call me' without explaining the reasons. For example, you wrote that there are "very serious concerns encountered". You'll have to elaborate on what those are.

Warm regards,

Jovi – Information Officer

Residential Tenancy Branch [RTB] | Office of Housing and Construction Standards RTB offices are now open from 9 am to 4 pm. Information and the E-Service for filing applications for dispute resolution are always available on our website at <a href="https://www.gov.bc.ca/landlordtenant">www.gov.bc.ca/landlordtenant</a>

# Residential Tenancies

#### www.gov.bc.ca

Information about renting in B.C. and dispute resolution services through the Residential Tenancy Branch.

From: s.22

Sent: Tuesday, November 7, 2017 2:44 PM
To: OHCS Residential Tenancy Office OHCS:EX
Subject: ATTN: Director / Supervisor of Arbitrators

Dear Sir/Madame,

I am lawyer in Vancouver BC, who has recently had conversations with your service staff in regards to the handling/application of the RTA in a recent hearing and have been directed by them to contact you directly in regards to some very serious concerns encountered.

I ask that you please provide me with a phone number at which you can be reached to discuss further, and a time which is best suited to do so. In lieu, you can also contact me at the cellular number listed below at your earliest convenience.

Please note time is of the essence in this matter which is scheduled to reconvene on November 23, 2017, thus we hope to speak with you as soon as possible. Please also note we are sensitive to your schedule and that the direction/information we seek is not complicated, but unobtainable by your regular service staff, and thus please do not feel it necessary to set aside much of your time. However, we do require your immediate assistance.

Sincerely,

s.22

From: Grant, Lisa MAH:EX

To: Patrucco, Ian MAH:EX; White, Christine MAH:EX

Cc: Thomson, Lia MAH:EX
Subject: RE: Caller - \$.22

Date: Thursday, March 8, 2018 12:02:13 PM

Hey lan and Lia,

just called our office and advised that he never received this call back. Please have staff call him today as he has now been waiting almost 2 weeks since his initial call in.

Can we also find out the reason the call did not happen on Monday as planned? If the call did happen can I please have a call summary so that I can give  $^{\rm s.22}$  a call back and confirm any information that was provided to him.

Once he has been called please send Christine and I a call summary as he is likely to continue contacting us.

Thank you

#### Lisa Grant

Administrative Assistant to the Honourable Selina Robinson Minister of Municipal Affairs and Housing Room 310, Parliament Buildings

Office: 250-387-2283

From: Grant, Lisa MAH:EX

Sent: Friday, March 2, 2018 3:00 PM

To: Patrucco, Ian MAH:EX; White, Christine MAH:EX

Cc: Thomson, Lia MAH:EX Subject: RE: Caller - s.22

Thanks lan,

I called \$.22 back and let him know someone will touch base with him on Monday.

Cheers.

#### Lisa Grant

Administrative Assistant to the Honourable Selina Robinson Minister of Municipal Affairs and Housing Room 310, Parliament Buildings

Office: 250-387-2283

From: Patrucco, Ian MAH:EX Sent: Friday, March 2, 2018 2:17 PM

To: Grant, Lisa MAH:EX; White, Christine MAH:EX

Cc: Thomson, Lia MAH:EX Subject: FW: Caller - s.22

FYI

**Ian Patrucco** | Documents Coordinator

Deputy Minister's Office
Ministry of Municipal Affairs and Housing

From: Elizabeth McNabb [mailto:emcnabb@bchousing.org]

Sent: Friday, March 2, 2018 1:49 PM

To: Thomson, Lia MAH:EX; Patrucco, Ian MAH:EX Cc: Gedney, Vanessa R MAH:EX; Bate, Sue BCHM:EX

Subject: RE: Caller - \$.22

Hi all.

After speaking with Licensing and Consumer Services branch, I discovered that we have been in fairly constant contact with  $^{\rm s.22}$  and he has applied for his residential builders license. He has been working with Tania de Bartolo and they last spoke on February  $26^{\rm th}$  after Tania received documents from  $^{\rm s.22}$  on the  $23^{\rm rd}$ .

They did not reach out to \$.22 in response to the message he left with the MO because they mistakenly believed they had addressed his concerns. However, when I re-read the original message, it sounds as though he would also like to speak to someone higher up who can explain to him the reasoning for implementing builder licensing in BC.

I have asked the deputy registrar to contact him specifically to discuss that issue; however, she is dealing with a family emergency. I've forwarded her the telephone log and asked that she follow up with \$.22 on Monday to ensure that all his questions are answered.

Cheers,

E.

**From:** Thomson, Lia MAH:EX [mailto:Lia.Thomson@gov.bc.ca]

Sent: March 2, 2018 10:45 AM

**To:** Elizabeth McNabb <<u>emcnabb@bchousing.org</u>>; Sue Bate <<u>sbate@bchousing.org</u>> **Cc:** Patrucco, Ian MAH:EX <<u>lan.Patrucco@gov.bc.ca</u>>; Gedney, Vanessa R MAH:EX

<<u>Vanessa.Gedney@gov.bc.ca</u>> **Subject:** FW: Caller - \$.22

Importance: High

Good morning Elizabeth & Sue,

s.22 continues to call the Minister's Office. A call to s.22 along with a summary would be appreciated.

Could you confirm that this is possible?

Thank you,

#### Lia Thomson | Senior Executive Assistant

Deputy Minister's Office Ministry of Municipal Affairs and Housing 6<sup>th</sup> Floor | 800 Johnson Street | Victoria BC | V8N 9N7

Phone: 250-387-9108

From: White, Christine MAH:EX Sent: Friday, March 2, 2018 10:30 AM

To: Grant, Lisa MAH:EX; Patrucco, Ian MAH:EX

Cc: Thomson, Lia MAH:EX; Gedney, Vanessa R MAH:EX

Subject: RE: Caller - \$.22 Importance: High

Hi lan,

s.22 is calling our office again – can someone call him back today? Also let us know when this call takes place and the outcome?

Thanks!

### **Christine White**

Administrative Coordinator to the Honourable Selina Robinson Minister of Municipal Affairs and Housing Room 310, Parliament Buildings

Cell: 250.812.8894 | Office: 250.387-6478



Please consider the environment before printing this email.

From: Grant, Lisa MAH:EX

Sent: Thursday, March 1, 2018 11:33 AM

To: Patrucco, Ian MAH:EX Cc: White, Christine MAH:EX Subject: RE: Caller - \$.22

Hi lan,

s.22 has called the office again, following up on his call and was frustrated as he has been "waiting by his phone all morning". I advised that the call may not be today so he should not spend his day waiting by the phone but that I have requested staff call him asap.

Can you please let me know when staff have gotten a hold of him as it sounds like he is very eager for a call back and will likely continue following up with us until someone gives him a call.

Thank you! ☺

#### Lisa Grant

Administrative Assistant to the Honourable Selina Robinson Minister of Municipal Affairs and Housing Room 310, Parliament Buildings

Office: 250-387-2283

From: Grant, Lisa MAH:EX

Sent: Thursday, March 1, 2018 10:42 AM

To: Patrucco, Ian MAH:EX Cc: White, Christine MAH:EX Subject: FW: Caller - s.22

Hey lan,

I sent this in to Heather last week while you and Lia were away. \$.22 has just followed up with our office and advised he has not received a call back yet. Could someone please give him a call asap.

Thanks!

#### Lisa Grant

Administrative Assistant to the Honourable Selina Robinson Minister of Municipal Affairs and Housing Room 310, Parliament Buildings

Office: 250-387-2283

From: Grant, Lisa MAH:EX

Sent: Friday, February 23, 2018 2:56 PM

To: Langton, Heather MAH:EX

Subject: Caller - s.22

s.22

s.22 has some concerns about the licensing program for home builders in BC. He was recently reading an article in the Province which talked about how there is a shortage of builders and trades across the province. s.22 s.22

s.22 feels that this is a counter-productive policy in light of the shortage across the province and

wanted to speak to staff who were familiar with the licensing program to get clarification on why this is the case. I have assured him that his feedback will be shared with the Minister and advised he is always welcome to write in with his feedback and suggestions as well.

He has requested a call back from someone familiar with the policies in hopes that they can shine some light on why these restrictions exist.

#### Thanks!

## Lisa Grant

Administrative Assistant to the Honourable Selina Robinson Minister of Municipal Affairs and Housing Room 310, Parliament Buildings Office: 250-387-2283 From: Grant, Lisa MAH:EX

To: Thomson, Lia MAH:EX; Patrucco, Ian MAH:EX

Subject: RE: Caller - \$.22

Date: Tuesday, March 27, 2018 11:16:23 AM

Hey Lia and Ian,

s.22 called me back again today and advised that she had received a call back from the RTB. This issue doesn't really fall under the RTB as she is concerned about the policies and legality of demoviction. She feels that the issue is within the local government act and wants to speak to someone who is familiar with the LGA. She'd like to know more about Official Community Plans and how these get approved as she feels that this is contributing to the massive demolitions of affordable housing in her area.

She feels very passionately that this is an important issue and wants to make sure it is brought to the appropriate person's attention. Can someone from LGD give her a call back to discuss what in the LGA is providing developers the legal ability to demolish housing and replace it with luxury homes?

#### Thanks!

#### Lisa Grant

Administrative Assistant to the Honourable Selina Robinson Minister of Municipal Affairs and Housing Room 310, Parliament Buildings

Office: 250-387-2283

From: Grant, Lisa MAH:EX

**Sent:** Tuesday, March 13, 2018 11:59 AM

To: Thomson, Lia MAH:EX; Patrucco, Ian MAH:EX

Subject: Caller - s.22

s.22

wanted to express concerns about how developers in Vancouver are purchasing entire city blocks and forcing residents out of their home so that they can build and sell huge high rises. She feels that with the housing crisis in BC the government (local and provincial) should be doing something to address this and prohibit developers from tearing down existing residential buildings just to turn a profit. She would like someone to call her back to discuss her concerns and let her know what, if any, action the government has taken to address this problem. She would also like to know what she can do as an individual to draw attention to this issue and lobby to have the legislation changed.

Cheers,

#### Lisa Grant

Administrative Assistant to the

Honourable Selina Robinson Minister of Municipal Affairs and Housing Room 310, Parliament Buildings Office: 250-387-2283 
 From:
 Grant, Lisa MAH:EX

 To:
 Hannan, Tiffany OHCS:EX

Subject: RE: Caller - \$.22

Date: Thursday, March 15, 2018 8:33:45 AM

Yes that is the same email. I will log in cliff and send to CS to assign for ED signature ©

#### Lisa Grant

Administrative Assistant to the Honourable Selina Robinson Minister of Municipal Affairs and Housing Room 310, Parliament Buildings

Office: 250-387-2283

From: Hannan, Tiffany OHCS:EX

Sent: Wednesday, March 14, 2018 4:41 PM

To: Grant, Lisa MAH:EX Subject: RE: Caller - \$.22

Hi Lisa,

If \$.22 is expecting an email response rather than a call back, I wonder if I should log this as correspondence and ask someone to draft a formal response with Kathy's signature? In the past he has written to us and we have provided him with a formal response with Kathy's (ED) sig. The email address that he used to write to us in the past was: \$.22 is this still the same email?

Thanks,

Tiffany

From: Grant, Lisa MAH:EX

Sent: Wednesday, March 14, 2018 3:42 PM

To: Hannan, Tiffany OHCS:EX Cc: Elder, Kathy A OHCS:EX Subject: Caller - \$.22

s.22

- advised me that he has been in contact with Kathy previously, he had many concerns regarding his hearing on file s.22 which he advised me he has also brought the BC Ombudsperson. I was able to confirm 3 concerns he would like an email back on. He specifically requested Kathy email him and not someone else from the RTB.
  - 1. s.22 advises that he sent a fax to Kathy with issues he would like addressed
  - 2. He would like to know what process is for complaints re arbitrators and what the RTB does when they receive a complaint. More specifically he would like to know what is being done

- about his complaint
- 3. He was also frustrated about the length of time since his fax and wanted to know why a reply has been so delayed. It sounded like he was also concerned about a delay in receiving his decision by email.

Thank you!

## Lisa Grant

Administrative Assistant to the Honourable Selina Robinson Minister of Municipal Affairs and Housing Room 310, Parliament Buildings

Office: 250-387-2283

From: Grant, Lisa MAH:EX
To: Tubman, Tammy MAH:EX

Subject: RE: Can we change Silver Star 234935 into a receive and file?

Date: Tuesday, March 20, 2018 12:10:50 PM

Yes ok to FYI

#### Lisa Grant

Administrative Assistant to the Honourable Selina Robinson Minister of Municipal Affairs and Housing Room 310, Parliament Buildings

Office: 250-387-2283

From: Tubman, Tammy MAH:EX

Sent: Tuesday, March 20, 2018 8:42 AM

To: Grant, Lisa MAH:EX Cc: Phillips, Linda MAH:EX

Subject: FW: Can we change Silver Star 234935 into a receive and file?

Hi Lisa,

Please advise if MO is okay with changing this incoming to FYI/file per advice from the program area:

This email is about sharing with the Ministry an email exchange between community members and the Task Force. No questions were asked and no comments were directed to the Ministry. Can we "file for info" this one? If not the reply will simply be "thanks/acknowledgement".

Thank you.

Tammy

From: Grant, Lisa MAH:EX
To: Tubman, Tammy MAH:EX

Subject: RE: Forest Administration on the Sunshine Coast - \$.22 (FLNRO 237410)

Date: Tuesday, March 20, 2018 3:33:42 PM

Hey Tammy,

We will not be meeting with the writer and MA's did not mark for a response beyond regrets to the meeting. If FLNRO would like to take lead on this one that is fine for us.

Cheers.

#### Lisa Grant

Administrative Assistant to the Honourable Selina Robinson Minister of Municipal Affairs and Housing Room 310, Parliament Buildings

Office: 250-387-2283

From: Tubman, Tammy MAH:EX

Sent: Tuesday, March 13, 2018 2:15 PM

To: Grant, Lisa MAH:EX

Cc: Illingworth, Jeanne MAH:EX; Nicholls, Barrie MAH:EX

Subject: FW: Forest Administration on the Sunshine Coast - s.22 (FLNRO 237410)

Hi Lisa,

I noticed that MO has directed as a Meeting Request in the MO mailbox. See below from FLNRO and advise accordingly.

Thank you.

Tammy

From: Illingworth, Jeanne MAH:EX Sent: Tuesday, March 13, 2018 11:04 AM

To: Tubman, Tammy MAH:EX

Subject: FW: Forest Administration on the Sunshine Coast - \$.22 (FLNRO 237410)

Hi Tammy, for your action.

Thanks, Jeanne

From: Correspondence Serv. Sectn, FLNR:EX Sent: Tuesday, March 13, 2018 11:03 AM

To: Illingworth, Jeanne MAH:EX

Cc: Correspondence Serv. Sectn, FLNR:EX

Subject: Forest Administration on the Sunshine Coast - \$.22 (FLNRO 237410)

Hello,

We've received the attached incoming correspondence that is addressed to Minister Robinson as well as Minister Donaldson.

Please advise us at CSS FLNRO (<u>FLNR.Correspondence@gov.bc.ca</u>) if you will be responding, and if so, would you be the right Ministry to lead the response. Or would you prefer Ministry of Forests to lead.

Thank you,

Teresa Correspondence Services FLNRO From: Minister, MAH MAH:EX
To: "Reisa@capegroup.ca"

Subject: RE: Housing

Date: Thursday, March 8, 2018 4:17:24 PM

Attachments: Meeting Request.pdf

Good afternoon Reisa,

Thank you for your email requesting a meeting with the Honourable Selina Robinson, Minister of Municipal Affairs and Housing.

In order for our office to process and track incoming meeting requests efficiently, we would like to please have the attached Meeting Request sheet completed and sent back to our office.

We thank you very much in advance for helping us manage the large volume of meeting requests we receive by completing this form.

Sincerely,

Lisa Grant
Administrative Assistant to the
Honourable Selina Robinson
Minister of Municipal Affairs and Housing
Room 310, Parliament Buildings

Office: 250-387-2283

----Original Message----

From: Robinson.MLA, Selina [mailto:Selina.Robinson.MLA@leg.bc.ca]

Sent: Monday, March 5, 2018 11:25 AM

To: Minister, MAH MAH:EX Cc: Djonlic, Matt MAH:EX Subject: FW: Housing

----Original Message----

From: Reisa Schwartzman [mailto:reisa@capegroup.ca]

Sent: Saturday, March 3, 2018 5:25 PM

To: Robinson.MLA, Selina <Selina.Robinson.MLA@leg.bc.ca>

Subject: Housing

Hi Selina.

It's so wonderful to see your success. \$.22

Your chat on housing last week was very good. Could we set up a meeting to discuss some of the plans our company has to do purpose built rentals and other projects in B.C.?

Let me know when you have some time. I know you have a busy schedule.

Cheers

Reisa

Sent from my iPhone

From: Minister, MAH MAH:EX
To: "Janice@westbankcorp.com"
Subject: RE: Ian Gillespie in Victoria - April 9
Date: Thursday, March 15, 2018 9:50:09 AM

Attachments: Meeting Request.pdf

Good morning Janice,

Thank you for your email requesting a meeting with the Honourable Selina Robinson, Minister of Municipal Affairs and Housing.

In order for our office to process and track incoming meeting requests efficiently, we would like to please have the attached Meeting Request sheet completed and sent back to our office.

We thank you very much in advance for helping us manage the large volume of meeting requests we receive by completing this form.

Sincerely,

#### Lisa Grant

Administrative Assistant to the Honourable Selina Robinson Minister of Municipal Affairs and Housing Room 310, Parliament Buildings

Office: 250-387-2283

From: Robinson.MLA, Selina [mailto:Selina.Robinson.MLA@leg.bc.ca]

Sent: Wednesday, March 14, 2018 10:00 AM

To: Minister, MAH MAH:EX

Subject: FW: Ian Gillespie in Victoria - April 9

From: Janice Leung [mailto:Janice@westbankcorp.com]

**Sent:** Tuesday, March 13, 2018 3:58 PM

To: Robinson.MLA, Selina < Selina.Robinson.MLA@leg.bc.ca >

Subject: Ian Gillespie in Victoria - April 9

Hello Minister Robinson,

Hope you're well. Ian Gillespie will be in Victoria on April 9th and has a 3:00 pm meeting at Parliament. Are you available that afternoon to meet with Ian by any chance?

Best,

Janice Leung

westbank

501, 1067 West Cordova Street, Vancouver BC, Canada V6C1C7

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Please consider the environment before printing this email

From: Minister, MAH MAH:EX To: "Janice Leung"

Subject: RE: Ian Gillespie in Victoria - April 9 Wednesday, March 21, 2018 2:50:52 PM Date:

Good afternoon Janice,

I apologize for the delay in responding to your request for a meeting between Ian Gillespie and Minister Robinson on April 9.

Unfortunately Minister Robinson has previous commitments and will not be able to schedule a meeting with Ian at this time. As the house is in session that day her schedule is very limited.

Thank you kindly for the invitation,

#### Lisa Grant

Administrative Assistant to the Honourable Selina Robinson Minister of Municipal Affairs and Housing Room 310, Parliament Buildings

Office: 250-387-2283

From: Janice Leung [mailto:Janice@westbankcorp.com]

Sent: Thursday, March 15, 2018 11:19 AM

To: Minister, MAH MAH:EX

Subject: RE: Ian Gillespie in Victoria - April 9

Good morning Lisa,

Of course, please see attached and let me know if you have any questions.

Best.

Janice Leung

westbank

501, 1067 West Cordova Street, Vancouver BC, Canada V6C 1C7 direct 604 893 1752 / main 604 685 8986 / fax 604 893 1708

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A Please consider the environment before printing this email

From: Minister, MAH MAH:EX [mailto:MAH.Minister@gov.bc.ca]

Sent: March 15, 2018 9:50 AM

To: Janice Leung

Subject: RE: Ian Gillespie in Victoria - April 9

Good morning Janice,

Thank you for your email requesting a meeting with the Honourable Selina Robinson, Minister of Municipal Affairs and Housing.

In order for our office to process and track incoming meeting requests efficiently, we would like to please have the attached Meeting Request sheet completed and sent back to our office.

We thank you very much in advance for helping us manage the large volume of meeting requests we receive by completing this form.

Sincerely,

#### Lisa Grant

Administrative Assistant to the Honourable Selina Robinson Minister of Municipal Affairs and Housing Room 310, Parliament Buildings

Office: 250-387-2283

From: Robinson.MLA, Selina [mailto:Selina.Robinson.MLA@leg.bc.ca]

Sent: Wednesday, March 14, 2018 10:00 AM

**To:** Minister, MAH MAH:EX

Subject: FW: Ian Gillespie in Victoria - April 9

**From:** Janice Leung [mailto:Janice@westbankcorp.com]

Sent: Tuesday, March 13, 2018 3:58 PM

To: Robinson.MLA, Selina < Selina.Robinson.MLA@leg.bc.ca >

Subject: Ian Gillespie in Victoria - April 9

Hello Minister Robinson,

Hope you're well. Ian Gillespie will be in Victoria on April 9th and has a 3:00 pm meeting at Parliament. Are you available that afternoon to meet with Ian by any chance?

Best,

Janice Leung

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Please consider the environment before printing this email

From: Grant, Lisa MAH:EX
To: "Renea T"

Subject: RE: International Women"s Day

Date: Wednesday, March 7, 2018 11:30:49 AM

Hi Renea,

I just wanted to follow up with you after speaking with the Senior Ministerial Assistant further.

Please don't feel pressured to make a trip over to Victoria for a 15 minute meeting, we are happy to look at scheduling a date in Vancouver or Victoria for a longer sit down with the Minister.

Let me know what your preference would be, if a later date would work better Christine and I will be happy to coordinate a time with you.

Cheers,

#### Lisa Grant

Administrative Assistant to the Honourable Selina Robinson Minister of Municipal Affairs and Housing Room 310, Parliament Buildings

Office: 250-387-2283

From: Renea T [mailto:ReneaT@saraforwomen.ca]

Sent: Wednesday, March 7, 2018 11:06 AM

To: Minister, MAH MAH:EX

Subject: International Women's Day

Importance: High

Good morning Selina,

Monika Verma, Executive Director of SARA for Women Society would like 10-15 minutes of your time tomorrow, on International Women's Day. Please let me know if this is at all possible. She would very much like to meet you specifically on International Women's Day.

Thank you,

# Renea Thorsen

# **Office Coordinator**

Mission Office

SARA for Women

Office: 604-820-8455 x110

Fax: 604-820-8495 www.saraforwomen.ca

https://www.facebook.com/SARAForWomen.ca/ https://twitter.com/saraforwomen?lang=en



From: Minister, MAH MAH:EX
To: "anita@businessinsurrey.ca"

Subject: RE: INVITATION FOR THE 9TH SURREY INDUSTRY BUS TOUR - MAY 4

Date: Thursday, March 22, 2018 2:20:16 PM

Good afternoon Ms. Huberman,

On behalf of the Honourable Selina Robinson, Minister of Municipal Affairs and Housing, I am responding to your invitation to attend the  $9^{th}$  annual Surrey Bus Tour on May 4.

Unfortunately, Minister Robinson is unable to attend at this time, due to a high volume of meeting requests her schedule is very limited.

Thank you kindly for the invitation,

#### Lisa Grant

Administrative Assistant to the Honourable Selina Robinson Minister of Municipal Affairs and Housing Room 310, Parliament Buildings

Office: 250-387-2283

From: Robinson.MLA, Selina [mailto:Selina.Robinson.MLA@leg.bc.ca]

Sent: Thursday, March 15, 2018 3:12 PM

To: Minister, MAH MAH:EX

Subject: FW: INVITATION FOR THE 9TH SURREY INDUSTRY BUS TOUR - MAY 4

**From:** Anita Huberman [mailto:anita@businessinsurrev.ca]

Sent: Thursday, March 15, 2018 1:58 PM

To: Anita Huberman

Subject: INVITATION FOR THE 9TH SURREY INDUSTRY BUS TOUR - MAY 4

# Hon. Selina Robinson Minister of Municipal Affairs and Housing

You are invited as my guest to experience Surrey's industry landscape. Please see the details below. Let me know if you can attend.

The Surrey Board of Trade will be hosting Surrey's **9th Annual Surrey Industry Bus Tour** on **Friday, May 4, 2018, from 7:15 am - 2:00 pm**. This innovative event showcases some of the unique industries (from aviation, agriculture technologies, education, healthcare, manufacturing, winery, and more) and industrial lands in Surrey.

#### Details:

There will be 3-4 buses, with 3-5 different tour stops on each bus. Tour stops will be confirmed in the near future. You can choose which bus you want to go on. The tour will conclude with a guest speaker during a luncheon, location to be confirmed.

Date: Friday, May 4, 2018

Starting Location: Surrey Board of Trade (101 - 14439 104 Ave, Surrey, V3R 1M1)

**Admission:** \$50 + tax (Members); \$65 + tax (General Admission) - WAIVED **Lunch only option:** \$30 + tax (Members); \$45.00 + tax (General Admission)

Tour Stops: To be announced soon!

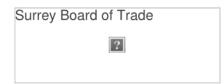
#### Time:

7:15 am - Continental Breakfast and Registration 8:00 am - Depart Surrey Board of Trade on Tour

12:00 pm - Lunch Program

2:00 pm - Arrive back at Surrey Board of Trade

--



## H. CAPTAIN (ROYAL CANADIAN NAVY) ANITA PATIL HUBERMAN

CHIEF EXECUTIVE OFFICER

101 - 14439 104 Avenue, Surrey BC Canada, V3R 1M1 P | 604.634.0342 O | 604.581.7130 C | 604.340.3899 E | anita@businessinsurrey.com

From: Grant, Lisa MAH:EX
To: "Lisa Helps (Mayor)"

Subject: RE: Invitation from Mayor Lisa Helps - March 31, 2018

Date: Thursday, March 22, 2018 2:14:29 PM

Attachments: image002.png

#### Good afternoon,

On behalf of Minister Robinson I am responding to Mayor Lisa Helps invitation to attend the opening of Johnson Street Bridge on Saturday March 31, 2018.

Unfortunately, Minister Robinson has previous commitments that day and will be unable to attend. She sends her regrets and best wishes for a successful event.

Thank you kindly for the invitation,

#### Lisa Grant

Administrative Assistant to the Honourable Selina Robinson Minister of Municipal Affairs and Housing Room 310, Parliament Buildings

Office: 250-387-2283

From: Lisa Helps (Mayor) [mailto:mayor@victoria.ca]

Sent: Friday, March 9, 2018 4:06 PM

To: Minister, MAH MAH:EX

Subject: Invitation from Mayor Lisa Helps - March 31, 2018

Good afternoon,

Please find attached an invitation from Victoria Mayor Lisa Helps to for the opening of the Johnson Street Bridge on Saturday, March 31, 2018.

Sincerely,

Lacey Maxwell (On behalf of Mayor Helps)
Correspondence Coordinator
Mayor / City Manager's Office
City of Victoria
1 Centennial Square, Victoria BC V8W 1P6

1 Centennial Square, Victoria BC V8W 1P6









From: Minister, MAH MAH:EX
To: "infocfcc88@gmail.com"

Subject: RE: Invitation: The 9th Conference of the World Guangdong Community Federation - May 28, 2018 (Monday)

Date: Wednesday, March 7, 2018 2:28:02 PM

Good afternoon,

On behalf of the Honourable Selina Robinson, Minister of Municipal Affairs and Housing, I am responding to your invitation to attend the Grand Opening Ceremony of the 9<sup>th</sup> Conference of the World Guangdong Community Federation and the 3<sup>rd</sup> World Congress of Guangdong Overseas Chinese Youth.

Unfortunately, the Minister is unable to attend a meeting at this time due to a high volume of meeting requests, her schedule is very limited. She sends her regrets and best wishes for a successful event.

Thank you kindly for the invitation.

Best wishes,

#### Lisa Grant

Administrative Assistant to the Honourable Selina Robinson Minister of Municipal Affairs and Housing Room 310, Parliament Buildings

Office: 250-387-2283

From: Fiona Chan [mailto:fiona@profitek.com] Sent: Friday, February 23, 2018 5:21 PM

To: Minister, MAH MAH:EX

Subject: Invitation: The 9th Conference of the World Guangdong Community Federation - May 28, 2018

(Monday)

Good Afternoon Honourable Selina Robinson,

Minister of Municipal Affairs and Housing MLA (Coquitlam-Maillardville)

It is with great honour and privilege that we extend our sincere invitation to you to attend the Grand Opening Ceremony of The 9th Conference of The World Guangdong Community Federation and The 3rd World Congress of Guangdong Overseas Chinese Youth on Monday May 28, 2018 at the Vancouver Convention Centre East Building at 999 Canada Place, Vancouver, BC. Our starting time will be at 9.00 am for a group photo session, then at 9.30 am the opening session of The 9th Conference of The World Guangdong Community Federation will commence.

We sincerely hope that you will consider our invitation favourably. For further details, please see the

attachments and visit our web site <a href="www.2017wgcf.com/en/">www.2017wgcf.com/en/</a>. We would be grateful if you would RSVP by email to <a href="mailto:infocfcc88@gmail.com">infocfcc88@gmail.com</a>, or by phone with Fiona Chan at 604.248.2348 ext 140 by March 23, 2018.

Yours sincerely,

Fiona Chan,
Assistant to Pius Chan
Chair, Public Relations Committee
Guangdong Community Association of Canada Organizer of the 9th Conference of the World
Guangdong Community Federation

Email: fiona@profitek.com Tel: 604.248.2348 ext 140 From: <u>Minister, MAH MAH:EX</u>

To: "Sylvia Brow"

Subject: RE: Just Transition - Speaking Invitation

Date: Friday, March 23, 2018 2:10:56 PM

Attachments: RE Just Transition Summit - DATE CORRECTION - April 5 6 2018.msg

Good afternoon Sylvia,

My apologies, I had responded to Marisha in regards to Irene's kind invitation to attend the Just Transition Summit back on February 20<sup>th</sup>. I have attached my original response to this email for reference.

Unfortunately the Minister is unable to attend this Summit due to a large volume of meeting requests, her schedule is very limited. She requested that I extend her sincere regrets and best wishes for a successful event.

Please thank Irene for the kind invitation and do not hesitate to contact me should you have any questions.

Cheers,

#### Lisa Grant

Administrative Assistant to the Honourable Selina Robinson Minister of Municipal Affairs and Housing Room 310, Parliament Buildings

Office: 250-387-2283

From: Sylvia Brow [mailto:SBrow@bcfed.ca] Sent: Monday, February 26, 2018 2:38 PM

To: Minister, MAH MAH:EX

Subject: Just Transition - Speaking Invitation

Dear Minister Robinson,

Please find the attached speaking invitation from Irene Lanzinger, to speak at the upcoming Just Transition Summit in Vancouver on *Friday April 6, 2018*.

Sincerely,

#### **IRENE LANZINGER**

President

Sylvia Brow | Executive Assistant | BC Federation of Labour | tel 604.430.1421 | sbrow@bcfed.ca | www.bcfed.ca | www.bcfed.ca |

 From:
 Grant, Lisa MAH:EX

 To:
 Tubman, Tammy MAH:EX

 Cc:
 Nicholls, Barrie MAH:EX

Subject: RE: Letter from Islands Trust Council Chair re January 23 meeting follow up

Date: Thursday, March 15, 2018 12:37:41 PM

Please change to MinSig, thanks for the flag ©

#### Lisa Grant

Administrative Assistant to the Honourable Selina Robinson Minister of Municipal Affairs and Housing Room 310, Parliament Buildings

Office: 250-387-2283

From: Tubman, Tammy MAH:EX

Sent: Wednesday, March 14, 2018 11:46 AM

To: Grant, Lisa MAH:EX
Cc: Nicholls, Barrie MAH:EX

Subject: FW: Letter from Islands Trust Council Chair re January 23 meeting follow up

Hi Lisa,

Just double checking that MO wants a Reply Direct for this one? It's from the Chair of the Islands Trust Council – wouldn't a Minister's signature be more appropriate?

Please confirm.

Tammy

From: Jas Chonk [mailto:jchonk@islandstrust.bc.ca]

Sent: Tuesday, March 13, 2018 9:59 AM

To: Minister, MAH MAH:EX

Subject: Letter from Islands Trust Council Chair re January 23 meeting follow up

Hello,

Please find attached a letter from Islands Trust Council Chair Peter Luckham re January 23, 2018 meeting follow up.

Thank you.

Jas Chonk Legislative Services Clerk Islands Trust 200-1627 Fort St. Victoria BC V8R 1H8 In Victoria 250-405-5164

jchonk@islandstrust.bc.ca

Enquiry BC Toll-free call 1-800-663-7867

or from the lower mainland 604-660-2421

Websites: <a href="www.islandstrustfund.bc.ca">www.islandstrustfund.bc.ca</a>
<a href="Preserving Island communities">Preserving Island communities</a>, culture and environment since 1974

From: Grant, Lisa MAH:EX
To: Tubman, Tammy MAH:EX
Cc: Nicholls, Barrie MAH:EX

Subject: RE: MAH Incoming 234555 Mayor Fortin, Peachland

Date: Tuesday, March 6, 2018 3:36:25 PM

Hi Tammy,

MA has advised that they would like to have a reply from MSR drafted thanking for sharing/meeting and encouraging to reach out to EMBC. MSR would like to review/sign.

Thanks!

### Lisa Grant

Administrative Assistant to the Honourable Selina Robinson Minister of Municipal Affairs and Housing Room 310, Parliament Buildings

Office: 250-387-2283

From: Tubman, Tammy MAH:EX Sent: Thursday, March 1, 2018 3:55 PM

To: Grant, Lisa MAH:EX
Cc: Nicholls, Barrie MAH:EX

Subject: FW: MAH Incoming 234555 Mayor Fortin, Peachland

Hi Lisa,

This is the assignment that MO directed for ADM signature, but MO wanted to review it before Tara sent it out.

Tara advised that this is EMBC's issue, as confirmed below.

Would you like us to do a redirect to EMBC, thanking Peachland for the meeting and advising that this is under EMBC's mandate? If so, do you want MO staff to review it, or can we just send it from Correspondence Services?

Tammy

From: Thompson, Angella N PSSG:EX Sent: Thursday, March 1, 2018 2:26 PM

To: Tubman, Tammy MAH:EX Cc: Nicholls, Barrie MAH:EX

Subject: RE: MAH Incoming 234555 Mayor Fortin, Peachland

Hi Tammy, yes we will respond.

From: Tubman, Tammy MAH:EX

Sent: Thursday, March 1, 2018 2:04 PM To: Thompson, Angella N PSSG:EX

Cc: Nicholls, Barrie MAH:EX

Subject: MAH Incoming 234555 Mayor Fortin, Peachland

Hi Angella,

Can you advise if the attached incoming from the District of Peachland requesting emergency funding for flooding and natural disasters in Peachland, falls under the mandate of PSSG – Emergency Management BC?

If so, we'll do a redirect to you.

Thanks.

Tammy Tubman
Correspondence Coordinator / Correspondence Services
Ministry of Municipal Affairs and Housing
778 698-3573

From: Grant, Lisa MAH:EX
To: Tubman, Tammy MAH:EX
Subject: RE: MAH Incoming from s.22
Date: Thursday, March 15, 2018 12:21:46 PM

Let's FYI

### Lisa Grant

Administrative Assistant to the Honourable Selina Robinson Minister of Municipal Affairs and Housing Room 310, Parliament Buildings

Office: 250-387-2283

From: Tubman, Tammy MAH:EX

Sent: Monday, March 12, 2018 11:14 AM

To: Grant, Lisa MAH:EX
Cc: Nicholls, Barrie MAH:EX

Subject: RE: MAH Incoming from s.22

Hi Lisa,

Just following up.

Tammy

From: Grant, Lisa MAH:EX

Sent: Friday, February 16, 2018 1:09 PM

To: Tubman, Tammy MAH:EX Cc: Nicholls, Barrie MAH:EX

Subject: RE: MAH Incoming from s.22

Hi Tammy,

Just checking with Allegra if she wants us to respond to acknowledge the new incoming at all. I have let her know we responded to the same issue in October.

Cheers,

# Lisa Grant

Administrative Assistant to the Honourable Selina Robinson Minister of Municipal Affairs and Housing Room 310, Parliament Buildings

Office: 250-387-2283

From: Tubman, Tammy MAH:EX

Sent: Thursday, February 15, 2018 2:45 PM

To: Grant, Lisa MAH:EX
Cc: Nicholls, Barrie MAH:EX

Subject: MAH Incoming from \$.22

Hi Lisa,

MO had indicated Reply Direct for this incoming, but OHCS staff wrote to her on October 26, 2017 (207370 attached), outlining all of the options available; and I don't believe there is anything new we can offer to her.

Do you agree we fyi/file? Perhaps she was hoping some of the other people that she wrote to would write back??

Tammy

From: Grant, Lisa MAH:EX
To: Laird, Patricia FIN:EX
Subject: RE: Matt Djonlic,

Date: Wednesday, March 21, 2018 8:35:03 AM

Attachments: RE Receipts.msg

RE E128418.msg RE E128418.msg

Hi Pat,

I sent E127946 to you last week and E128418 to you last night. I have attached the emails to this email.

### Cheers

### Lisa Grant

Administrative Assistant to the Honourable Selina Robinson Minister of Municipal Affairs and Housing Room 310, Parliament Buildings

Office: 250-387-2283

From: Laird, Patricia FIN:EX

Sent: Wednesday, March 21, 2018 8:10 AM

To: Grant, Lisa MAH:EX Subject: Matt Djonlic, Importance: High

Hi Lisa,

I have not received the receipts for Matt's travel claims E128418 and E127946,

Thank you,

### Pat

Pat Laird

Ministry of Finance

Corporate Services Division Executive Financial Clerk Phone: 778 698-8590

Serving the Ministries of Finance, the Office of the Premier, all Minister's Offices and various other

entities

From: Grant, Lisa MAH:EX
To: "MacKinnon,Deb"

Subject: RE: MAYOR"S OFFICE - attention Lisa
Date: Monday, March 12, 2018 11:11:49 AM

### Good morning Deb,

I have just left you a voice mail regarding this call. Minister Robinson has asked that I move it to our conference line at 12:00. I've attached the details below for your reference. Please confirm receipt of this message by phone or email.

Participant Conference ID: s.15,s.17

Dial-in Phone Numbers:

s. 15, s. 17 Toll Free - North America

'ancouver local

Thank you!

Lisa Grant Administrative Assistant to the Honourable Selina Robinson Minister of Municipal Affairs and Housing Room 310, Parliament Buildings Office: 250-387-2283

----Original Message----

From: MacKinnon,Deb [mailto:DMacKinnon@richmond.ca]

Sent: Monday, March 12, 2018 9:39 AM

To: Minister, MAH MAH:EX

Subject: MAYOR'S OFFICE - attention Lisa

Importance: High

Deb MacKinnon | Executive Assistant to the Mayor City of Richmond | 6911 No.3 Road, Richmond, BC V6Y 2C1

Phone: 604-276-4242 | Fax: 604-276-4332

Email: dmackinnon@richmond.ca

From: Minister, MAH MAH:EX
To: "Danielle St. Jacques"
Cc: Colleen Mycroft

Subject: RE: Meeting request re: ACEH

Date: Tuesday, March 20, 2018 10:22:44 AM

Attachments: FW Meeting with Minister Robinson ACEH .msg

image002.png

Good morning Danielle,

As per your conversation with Christine, we've scheduled this meeting with Minister Robinson for April 10, 11:30-12:00. I've attached the conversation thread to this email for your reference.

Please let me know if you have any questions.

### Cheers,

### Lisa Grant

Administrative Assistant to the Honourable Selina Robinson Minister of Municipal Affairs and Housing Room 310, Parliament Buildings

Office: 250-387-2283

From: Danielle St. Jacques [mailto:dstjacques@victoria.ca]

Sent: Monday, March 19, 2018 9:09 AM

To: Minister, MAH MAH:EX
Cc: Colleen Mycroft

Subject: Meeting request re: ACEH

Good day Minister Robinson,

I hope this email finds you well. Mayor Helps has requested I reach out regarding her request to meet (letter attached). Is there a date that would work best for you? Thank you for all you do.

Kindly, Danielle.

Danielle St. Jacques
Executive Coordinator
Mayor's Office
City of Victoria
1 Centennial Square, Victoria BC V8W 1P6

T 250.361.0597 F 250.361.0248









From: Richard Elliott

Sent: Thursday, February 15, 2018 3:48 PM

To: 'selina.robinson.MLA@leg.bc.ca' < selina.robinson.MLA@leg.bc.ca >

Cc: Colleen Mycroft < cmycroft@victoria.ca>

Subject: Meeting request re: ACEH

Good day Minister Robinson,

Please find attached a letter from Mayor Helps and Fran Hunt-Jinnouchi. The hardcopy will be mailed to your office. Have a lovely evening.

Kindly, Rich

Rich Elliott
Executive Assistant
Mayor's Office
City of Victoria
1 Centennial Square, Victoria BC V8W 1P6

**T** 250.361.0200 F 250.361.0248









From: Minister, MAH MAH:EX

To: s.22

Subject: RE: Meeting request with Minister
Date: Wednesday, March 7, 2018 2:48:02 PM

Good afternoon \$.22

On behalf of the Honourable Selina Robinson, Minister of Municipal Affairs and Housing, I am following up on your request to the Minister to meet and discuss the \$.22 s.22

Unfortunately the Minister is unable to attend a meeting at this time due to a high volume of meeting requests, her schedule is very limited.

Thank you kindly for your request.

### Lisa Grant

Administrative Assistant to the Honourable Selina Robinson Minister of Municipal Affairs and Housing Room 310, Parliament Buildings

From: s.22

Sent: Sunday, March 4, 2018 10:10 PM

To: Minister, MAH MAH:EX

Subject: Meeting request with Minister

Please find attached a meeting request with the Minister regarding the \$.22 s.22 Thank you.

s.22

From: Minister, MAH MAH:EX
To: "Bruce Batchelor"
Subject: RE: Meeting request

Date: Thursday, March 1, 2018 3:30:31 PM

Good afternoon Bruce,

On behalf of Minister Robinson I am following up on your request for a meeting to discuss the Closer Commutes Initiative.

Unfortunately, the Minister is unable to attend a meeting at this time due to a large volume of meeting requests and an oversubscribed schedule.

Thank you kindly for the invitation.

### Lisa Grant

Administrative Assistant to the Honourable Selina Robinson Minister of Municipal Affairs and Housing Room 310, Parliament Buildings

Office: 250-387-2283

From: Bruce Batchelor s.22

Sent: Wednesday, February 21, 2018 11:52 AM

To: Minister, MAH MAH:EX Subject: Re: Meeting request

### Hi Lisa

Thanks for sending the form. I have filled in my request for a meeting with Honourable Selina Robinson, and have attached the PDF. The sooner we meet, the quicker this initiative could be launched, so I hope you can schedule me in asap.

s.22 and can come on short notice - allow 3 hours for the ferry and drive

to Victoria.

Great news about housing and commuting in the budget. Well done to everyone at MAH.

thanks, cheers,

Bruce

Bruce Batchelor 250-380-0998 (Pacific time) s.22

# Chief Organizer, CloseCommute.com

CloseCommute Systems is spreading awareness and providing free tools for a simple, proven way to reduce commuting.

"Let Employees Work Close to Home" is one of TIME magazine's "51 Things We Can Do to Save the Environment"

On Fri, Feb 16, 2018 at 1:22 PM, Minister, MAH MAH:EX < MAH.Minister@gov.bc.ca>

### wrote:

Good afternoon Bruce,

As we discussed on the phone earlier today I have attached our meeting request sheet to this email. Please let me know if you have any difficulties opening or filling in the form and I will be happy to assist you.

We thank you in advance for your assistance in managing the large volume of meeting requests we receive by completing this form.

Have a great weekend,

# Lisa Grant

Administrative Assistant to the Honourable Selina Robinson Minister of Municipal Affairs and Housing Room 310, Parliament Buildings

Office: <u>250-387-2283</u>

From: Minister, MAH MAH:EX
To: "Geoff Ascent GR"

Subject: RE: Meeting Request: Science World
Date: Wednesday, March 14, 2018 9:47:48 AM

Good morning Geoff,

Unfortunately, Craig will not be available to take this meeting however, we have asked ministry staff to follow up regarding infrastructure funding. Would it be best to email this information to you or to Scott directly?

Cheers,

#### Lisa Grant

Administrative Assistant to the Honourable Selina Robinson Minister of Municipal Affairs and Housing Room 310, Parliament Buildings

Office: 250-387-2283

From: Geoff Ascent GR [mailto:geoff@ascentgr.com]

Sent: Tuesday, February 27, 2018 10:09 AM

To: Minister, MAH MAH:EX

Subject: Re: Meeting Request: Science World

Not a problem Lisa.

Would Craig be available? Scott will be in Victoria on Thursday but there will probably be additional trips.

Geoff

250-920-5900

From: "Minister, MAH MAH:EX" < MAH.Minister@gov.bc.ca>

**Date:** Tuesday, February 27, 2018 at 10:04 AM **To:** 'Geoff Ascent GR' < <u>geoff@ascentgr.com</u>> **Subject:** RE: Meeting Request: Science World

Good morning Geoff,

On behalf of the Honourable Selina Robinson, Minister of Municipal Affairs and Housing, I am responding to your request on behalf of Science World to meet with the Minister.

Unfortunately, the Minister is unable to meet at this time due to a large volume of meeting requests and an oversubscribed schedule.

Kind regards,

### Lisa Grant

Administrative Assistant to the Honourable Selina Robinson Minister of Municipal Affairs and Housing Room 310, Parliament Buildings

Office: 250-387-2283

From: Geoff Ascent GR [mailto:geoff@ascentgr.com] Sent: Wednesday, February 14, 2018 1:43 PM

To: Minister, MAH MAH:EX

Subject: Meeting Request: Science World

Hello,

I am emailing you today to request a meeting with Minister Robinson on behalf of Scott Sampson, President and CEO of Science World. As you know, Science World British Columbia is a charitable organization that engages British Columbians in science and inspires future science and technology leadership throughout our province. As you may know, Science World received over 770,319 visitors in 2016/2017 and is a great tourism destination for young families both from around British Columbia and around the world.

Scott would like to meet to discuss how Science World can work collaboratively with government to provide a program update that would help address the growing need to scale education in the areas of Science, Technology, Engineering, and Math (STEM) as well as a specific request regarding help with Federal infrastructure funding.

I will follow up by phone in the next day or so.

Thank you for your time,

Geoff Ingram
On Behalf of Science World
250-920-5900

From: Grant, Lisa MAH:EX

To: Connor, Tamara LASS:EX

Subject: RE: MSR Touchbase with PSBM

Date: Tuesday, March 13, 2018 11:36:26 AM

We thought she might be in town for TB but if she is in her constituency office a phone call will be fine 3 We could do something at 11:00 – 11:30?

### Lisa Grant

Administrative Assistant to the Honourable Selina Robinson Minister of Municipal Affairs and Housing Room 310, Parliament Buildings

Office: 250-387-2283

From: Connor, Tamara [mailto:Tamara.Connor@leg.bc.ca]

Sent: Tuesday, March 13, 2018 11:31 AM

To: Grant, Lisa MAH:EX

**Subject:** RE: MSR Touchbase with PSBM

It would have to be via phone because she will be in her constituency that week. Is that okay?

From: Grant, Lisa MAH:EX [mailto:Lisa.Grant@gov.bc.ca]

**Sent:** Tuesday, March 13, 2018 11:12 AM

**To:** Connor, Tamara < <u>Tamara.Connor@leg.bc.ca</u>>

Subject: MSR Touchbase with PSBM

Hi Tamara,

We are wondering if we could move the touch base scheduled with PSBM on March 15 to March 21? Please let me know if Bowinn has some available time on the 21.

Thank you!

# Lisa Grant

Administrative Assistant to the Honourable Selina Robinson Minister of Municipal Affairs and Housing Room 310, Parliament Buildings

Office: 250-387-2283

From: Grant, Lisa MAH:EX

To: Connor, Tamara LASS:EX

Subject: RE: MSR Touchbase with PSBM

Date: Tuesday, March 13, 2018 11:39:52 AM

Let's schedule for 1:00 - 1:30.

### Lisa Grant

Administrative Assistant to the Honourable Selina Robinson Minister of Municipal Affairs and Housing Room 310, Parliament Buildings

Office: 250-387-2283

From: Connor, Tamara [mailto:Tamara.Connor@leg.bc.ca]

Sent: Tuesday, March 13, 2018 11:38 AM

To: Grant, Lisa MAH:EX

Subject: RE: MSR Touchbase with PSBM

She is attending from VCO. On the 21st we can do anytime between noon and 2.

**From:** Grant, Lisa MAH:EX [mailto:Lisa.Grant@gov.bc.ca]

Sent: Tuesday, March 13, 2018 11:36 AM

**To:** Connor, Tamara < <u>Tamara.Connor@leg.bc.ca</u>>

Subject: RE: MSR Touchbase with PSBM

We thought she might be in town for TB but if she is in her constituency office a phone call will be fine 3 We could do something at 11:00 – 11:30?

### Lisa Grant

Administrative Assistant to the Honourable Selina Robinson Minister of Municipal Affairs and Housing Room 310, Parliament Buildings

Office: 250-387-2283

From: Connor, Tamara [mailto:Tamara.Connor@leg.bc.ca]

Sent: Tuesday, March 13, 2018 11:31 AM

To: Grant, Lisa MAH:EX

Subject: RE: MSR Touchbase with PSBM

It would have to be via phone because she will be in her constituency that week. Is that okay?

**From:** Grant, Lisa MAH:EX [mailto:Lisa.Grant@gov.bc.ca]

Sent: Tuesday, March 13, 2018 11:12 AM

**To:** Connor, Tamara < <u>Tamara.Connor@leg.bc.ca</u>>

Subject: MSR Touchbase with PSBM

Hi Tamara,

We are wondering if we could move the touch base scheduled with PSBM on March 15 to March 21? Please let me know if Bowinn has some available time on the 21.

Thank you!

# Lisa Grant

Administrative Assistant to the Honourable Selina Robinson Minister of Municipal Affairs and Housing Room 310, Parliament Buildings Office: 250-387-2283 From: Grant, Lisa MAH:EX
To: Pommelet, Lisa MMHA:EX
Subject: RE: Ordering supplies for EAs
Date: Thursday, March 22, 2018 3:56:45 PM

Hey Lisa,

I was told by my contact on the Finance team we could order basic office supplies for the EAs on our Pcards as they do not have their own. You could check in with whoever you submit your travel claims to and they should be able to confirm ©

Some items (ie office furniture) have a different protocol though and need additional approvals/steps.

Cheers,

### Lisa Grant

Administrative Assistant to the Honourable Selina Robinson Minister of Municipal Affairs and Housing Room 310, Parliament Buildings

Office: 250-387-2283

From: Pommelet, Lisa MMHA:EX

Sent: Thursday, March 22, 2018 3:53 PM

To: LP Support Staff

Subject: Ordering supplies for EAs

Hello,

Could someone please clarify how we are supposed to order office supplies for EAs? We keep getting different answers and we're hoping someone has the correct answer.

Thank you,

# Lisa Pommelet

Administrative Assistant to the Honourable Judy Darcy Minister of Mental Health and Addictions Ph: 250-952-7286

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From: Minister, MAH MAH:EX
To: "PLee@surrey.ca"

Subject: RE: Phoenix Valley Metro LRT Tour agenda\_prelim\_20180305

Date: Wednesday, March 14, 2018 2:44:46 PM

Attachments: image001.png

Good afternoon Paul,

Unfortunately, Minister Robinson is unable to join the City of Surrey's delegation for the Tour of Light Rail in Phoenix Arizona. She would like to thank you for the kind invitation and send her best wishes for a successful event.

Kind regards,

### Lisa Grant

Administrative Assistant to the Honourable Selina Robinson Minister of Municipal Affairs and Housing Room 310, Parliament Buildings

Office: 250-387-2283

From: Robinson.MLA, Selina [mailto:Selina.Robinson.MLA@leg.bc.ca]

Sent: Monday, March 5, 2018 5:15 PM

To: Minister, MAH MAH:EX

Subject: FW: Phoenix Valley Metro LRT Tour agenda\_prelim\_20180305

From: Lee, Paul [mailto:PLee@surrey.ca]
Sent: Monday, March 5, 2018 3:26 PM

To: Robinson.MLA, Selina < Selina.Robinson.MLA@leg.bc.ca >

Cc: Smith, Fraser <FSmith@surrey.ca>; Arnouse, Jacqueline <Jacqueline.Arnouse@surrey.ca>

Subject: Phoenix Valley Metro LRT Tour agenda\_prelim\_20180305

Hello, Selina, further to Mayor Hepner's invitation, here's the latest agenda and travel info for your consideration.

Please contact me or Jacqueline if you have guestions.

We look forward to your joining our tour.

Best regards.

PAUL C. LEE, PEng. | LRT PROGRAM MANAGER



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**Engineering Department** 

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plee@surrey.ca www.surrey.ca

From: Grant, Lisa MAH:EX
To: "Hank Bood"

Cc: Hank Bood; Allison McCarrick
Subject: RE: Phone call With Minister Robinson
Date: Tuesday, March 13, 2018 12:51:06 PM

Thank you Mayor Bood,

I am glad that this time will work with your schedule and I have confirmed the call in the Minister's calendar. Please see the below conference line details:

Participant Conference ID: s.15,s.17

Dial-in Phone Numbers:

s.15,s.17 Toll Free - North America

ancouver local

Can you please send me a list of any participants who will be joining you at your earliest convenience.

Thank you kindly,

### Lisa Grant

Administrative Assistant to the Honourable Selina Robinson Minister of Municipal Affairs and Housing Room 310, Parliament Buildings

Office: 250-387-2283

From: Hank Bood [mailto:s.22

Sent: Tuesday, March 13, 2018 12:41 PM

To: Grant, Lisa MAH:EX

Cc: Hank Bood; Allison McCarrick

Subject: Re: Phone call With Minister Robinson

Good afternoon Lisa..... Appreciated your phone call this morning. Thursday March 15th at 11:10 works well for us. Looking forward to being able to speak with the minister.

Cheers

Hank

On Mar 13, 2018 11:43 AM, "Grant, Lisa MAH:EX" < Lisa.Grant@gov.bc.ca > wrote: Good afternoon Mayor Bood,

As we discussed on the phone I have found a time to schedule a 10 minute phone call with Minister Robinson this week. She is available on Thursday, March 15 at 11:10 - 11:20.

Please let me know if this will work with your schedule and I will send the call details.

Kind regards,

# Lisa Grant

Administrative Assistant to the Honourable Selina Robinson Minister of Municipal Affairs and Housing Room 310, Parliament Buildings

Office: <u>250-387-2283</u>

From: Grant, Lisa MAH:EX

To: Thomson, Lia MAH:EX; Patrucco, Ian MAH:EX

Cc: White, Christine MAH:EX
Subject: RE: Phone call with Port Hardy

Date: Wednesday, March 14, 2018 8:27:59 AM

Hi all,

Sorry I meant to write the 15<sup>th</sup> not the 19<sup>th</sup> :S I was talking to Daniela about dates while I was typing this email.

Apologies!

### Lisa Grant

Administrative Assistant to the Honourable Selina Robinson Minister of Municipal Affairs and Housing Room 310, Parliament Buildings

Office: 250-387-2283

From: Thomson, Lia MAH:EX

Sent: Tuesday, March 13, 2018 1:40 PM

To: Grant, Lisa MAH:EX; Patrucco, Ian MAH:EX; Gedney, Vanessa R MAH:EX

Cc: White, Christine MAH:EX

Subject: RE: Phone call with Port Hardy

Hi Lisa,

Tara will attend by teleconference on the 19<sup>th</sup> since she is not going to be in Vancouver with MSR that day. Bullets are being worked on as we speak.

Thank you,

### Lia Thomson | Senior Executive Assistant

Deputy Minister's Office

From: Grant, Lisa MAH:EX

Sent: Tuesday, March 13, 2018 12:55 PM

To: Thomson, Lia MAH:EX; Patrucco, Ian MAH:EX; Gedney, Vanessa R MAH:EX

Cc: White, Christine MAH:EX

Subject: RE: Phone call with Port Hardy

Hi all,

A phone call has now been confirmed and scheduled for March 19 at 11:10 - 11:20. Please let me know if you have any questions © Daniela has advised if Tara cannot make it, it is fine for someone to call/attend in her place.

### Thanks!

### Lisa Grant

Administrative Assistant to the Honourable Selina Robinson Minister of Municipal Affairs and Housing Room 310, Parliament Buildings

Room 510, I armament bunding

Office: 250-387-2283

From: Thomson, Lia MAH:EX

Sent: Tuesday, March 13, 2018 11:31 AM

To: Grant, Lisa MAH:EX; Patrucco, Ian MAH:EX; Gedney, Vanessa R MAH:EX

Cc: White, Christine MAH:EX

**Subject:** RE: Phone call with Port Hardy

Hi Lisa,

We don't have any meeting with Port Hardy on March 19<sup>th</sup> booked?

That being said, I will book in the 10-15 minute call for 11am on March 15<sup>th</sup> as a hold, and let Tara's office confirm whether it's best for her to be there or dial in (be back in touch about that once I know).

lan will send out the request for bullets.

Thank you,

# Lia Thomson | Senior Executive Assistant

Deputy Minister's Office

From: Grant, Lisa MAH:EX

**Sent:** Tuesday, March 13, 2018 11:23 AM

To: Patrucco, Ian MAH:EX; Thomson, Lia MAH:EX; Gedney, Vanessa R MAH:EX

**Subject:** Phone call with Port Hardy

Hi all,

Minister is going to go ahead with a 10-15 min phone call with Port Hardy before their meeting on March 19. We are hoping to schedule it for Thursday at 11 but are waiting for confirmation that this will work. I believe Christine touched base with you about in yesterday for advice.

Can we get some quick bullet points for this? We'd also like Tara to call in or be in the office with MSR (whichever is easiest for her). I will let you know as soon as I've confirmed details but wanted to give you as much notice as possible.

Thank you!

Lisa Grant

Administrative Assistant to the Honourable Selina Robinson Minister of Municipal Affairs and Housing Room 310, Parliament Buildings

Office: 250-387-2283

 From:
 Minister, MAH MAH:EX

 To:
 Wolansky, Allegra PREM:EX

 Subject:
 RE: PO Log 703211 \$.22

Date: Tuesday, March 13, 2018 1:53:52 PM

Hi Allegra,

Program area responded to \$.22 back in October on this topic, he also phoned our office multiple times and was called back by program areas several times. Further correspondence on this topic has been marked as an FYI as we did not have additional information to provide. I do not think there have been any changes to the legislation regarding residency requirements and as such it is unlikely program areas will have information to provide to \$.22

Unfortunately **s.22** issue is with existing policy that he would like changed. We have advised him that Minister Robinson has been advised of his feedback and will take it under consideration when the policy is up for review.

I will flag this one for MAs to take a look into and confirm that there is no additional resources we can provide but I suspect we have responded to \$.22 to the best of our ability. If MAs believe we can offer more information I will let you know that we'll send a response otherwise we will FYI this one.

Cheers,

### Lisa Grant

Administrative Assistant to the Honourable Selina Robinson Minister of Municipal Affairs and Housing Room 310, Parliament Buildings

Office: 250-387-2283

From: Wolansky, Allegra PREM:EX Sent: Tuesday, March 13, 2018 1:19 PM

To: Minister, MAH MAH:EX Subject: PO Log 703211 s.22

### Good Afternoon,

This writer sent two emails to our office (the attached one was supposed to go to MAH too but had an incorrect email address). This writer has some very specific questions and concerns and was not happy with the response they received from BC Housing. Can we leave with MAH for response or handling as appropriate? Please let me know!

Thanks,

Allegra Wolansky Correspondence Officer Office of the Premier (778) 698-5465 From: s.22

**Sent:** Monday, March 12, 2018 11:52 AM **To:** OfficeofthePremier, Office PREM:EX

Cc: Dean.MLA, Mitzi LASS:EX

Subject: Discrimination in Housing Registry Policy

Dear Premier Horgan, MLA Mitzi Dean, (Minister Robinson has not responded to my emails)

Please find below, previous email, insufficiently answered or ignored.

to comply with the bizarre and discriminatory Housing Registry in BC, policy. Please have the courtesy to respond accordingly to your constituents, (our case is not unique and applies to all immigrants) at your earliest convenience so we might formulate plans as to avoid living in our vehicle on the street. Sincerely

Dear Trudy Rotgans,

I am in receipt of your response to my email, addressed to Minister Robinson for which you have chosen to reply.

Did Minister Robinson read my email?

I addressed it specifically to The Minister, as she is the only one able to change Government Policy - am I correct?

It seems that you have totally misunderstood my situation as you have failed to answer the questions that I posed.

As a former Journalist I am usually able to make myself clear, but apparently not in this case?

You outlined policies and procedures of which it should have been clear, that I am perfectly aware of, but to reiterate: Yes, I am aware of the Manufactured Home Park Tenancy Act, and seek no redress in this regard. I mentioned it in my email to draw attention to the situation we face, of inadequate as well as precarious living conditions.

I am also aware of the Canada Immigration, Landed Immigrant procedures which your Government is using to discriminate against low income families needing affordable housing. It matters not where in the Immigration Status line, <sup>s.22</sup>
s.22

Yes, I spoke with BC Housing as you suggested, with the same answers they gave me last time - as above. I'm really not sure why you would think they'd have a different answer?

Here again, is our situation and questions following, which I want answered:

s.22

We applied at the B.C. Housing Authority, (which is overseen by the CRD, which is funded by the Provincial Government) for accommodation, and were told that we don't qualify as a family due to my wife not being a 'landed immigrant' and even if she was, there is a 3 year waiting period from the date of her becoming 'landed'.

s.22

The Federal Government, and the Provincial Government state that they urgently need thousands of qualified immigrants \$5.22 yet only help refugees with housing.

Does the BC Government feel that this is fair treatment of an Immigrant?

Should a family be torn apart, simply to qualify for housing?

Given the Premier's announcement of hundreds of low-income houses being built, it is somewhat hollow, given that they are only for a select group of low-income families.

The Media is going to love this story!

Before we take that step, We're asking that you respond immediately to this bizarre and discriminatory provision, and treat all those legally entitled to be in BC, to have access to affordable housing.

s.22

s.22

What would the Government do if our present accommodation were to burn to the ground or become uninhabitable... s.22

s.22

I think we know the answer to that question.

My question to the Minister:

Will you change this discriminatory Act - yes or no?

If no, why not?

If yes, what changes will you make and when?

s.22

I will email, and send hard copies to The Minister, The Premier, and to other relevant parties. Please answer the questions as asked. Should it be necessary to go to the Media with this issue they will be advised of the fact that you chose not to answer them if this is the case. Should make for a great Christmas story on the soon-to-be-home-less because of inflexible policy.



 From:
 Minister, MAH MAH:EX

 To:
 Wolansky, Allegra PREM:EX

 Subject:
 RE: PO LOg 703267 \$.22

Date: Friday, March 16, 2018 8:57:41 AM

Good morning Allegra,

Most of these look like issues our programs could reply to. I will mark for reply direct and request that our program area cc SDPR on the response so they can review the issues that fall under them.

Cheers.

### Lisa Grant

Administrative Assistant to the Honourable Selina Robinson Minister of Municipal Affairs and Housing Room 310, Parliament Buildings

Office: 250-387-2283

From: Wolansky, Allegra PREM:EX Sent: Thursday, March 15, 2018 4:22 PM

To: Minister, MAH MAH:EX Subject: PO LOg 703267 \$.22

Hello,

This one relates to both MAH and SDPR, but it seems to be primarily about affordable housing. Is this something that MAH could respond to? Please let me know!

# Thanks,

Allegra Wolansky Correspondence Officer Office of the Premier (778) 698-5465

From: s.22

Sent: Monday, March 12, 2018 9:21 PM To: OfficeofthePremier, Office PREM:EX Subject: Fwd: Affordable housing

----- Forwarded message -----

From: s.22

Date: Monday, March 12, 2018 Subject: Affordable housing To: john.horgan.mla@leg.bc.ca

Dear Mr. Horgan,

s.22

From: Minister, MAH MAH:EX Wolansky, Allegra PREM:EX To: Subject: RE: PO Log 703328 \$.22

Date: Friday, March 16, 2018 8:59:06 AM

Yes, I will mark for reply direct

### Lisa Grant

Administrative Assistant to the Honourable Selina Robinson Minister of Municipal Affairs and Housing Room 310, Parliament Buildings

Office: 250-387-2283

From: Wolansky, Allegra PREM:EX Sent: Thursday, March 15, 2018 4:18 PM

To: Minister, MAH MAH:EX Subject: PO Log 703328 s.22

Hello,

Would MAH be able to respond to this SAFER incoming? Please let me know!

# Thanks,

Allegra Wolansky Correspondence Officer Office of the Premier (778) 698-5465

From: s.22

Sent: Tuesday, March 13, 2018 5:58 PM To: OfficeofthePremier, Office PREM:EX Subject: Seniors' Housing Costs

Hello Premier Horgan,

I am writing today to find out when the SAFER program will be modernized.

s.22

The amount that SAFER considers for rent for one person on the island is \$667. Obviously this amount may have been sufficient 10 years ago.

You had said that you would review SAFER rates (and other housing issues) when you were

elected. Are there any changes positive for seniors on the horizon? Hope is good.

I cannot write to your minister Ms. Robinson because her email address is not found on any government website. I think that the Ministry of Municipal Affairs and Housing should be split into two. Housing is the most important issue in our province. It deserves the full attention of a ministry itself.

I would appreciate your response on SAFER as soon as possible. Thank you.

s.22

 From:
 Minister, MAH MAH:EX

 To:
 Wolansky, Allegra PREM:EX

 Subject:
 RE: PO log 703494 \$.22

Date: Monday, March 19, 2018 8:43:36 AM

Program area has confirmed that they can respond to this one.

### Cheers,

### Lisa Grant

Administrative Assistant to the Honourable Selina Robinson Minister of Municipal Affairs and Housing Room 310, Parliament Buildings

Office: 250-387-2283

From: Wolansky, Allegra PREM:EX Sent: Thursday, March 15, 2018 4:16 PM

To: Minister, MAH MAH:EX Subject: PO log 703494 \$.22

Hello,

I'm wondering if this is something MAH could respond to or send to appropriate program area for response? It is regarding an outstand Quickpass bill. Please let me know!

# Thanks,

Allegra Wolansky Correspondence Officer Office of the Premier (778) 698-5465

From: s.22

Sent: Thursday, March 15, 2018 1:05 AM To: OfficeofthePremier, Office PREM:EX

**Subject:** Help Please

# **Premier John Horgan**

s.22

Page 145

Withheld pursuant to/removed as

s.22

 From:
 Grant, Lisa MAH:EX

 To:
 Tubman, Tammy MAH:EX

 Cc:
 Nicholls, Barrie MAH:EX

Subject: RE: Public Information re: costs and debt repayment of UBID water treatment inaccurate and potentially

misleading

Date: Monday, March 5, 2018 12:05:24 PM

Yes we can FYI ©

## Lisa Grant

Administrative Assistant to the Honourable Selina Robinson Minister of Municipal Affairs and Housing Room 310, Parliament Buildings

Office: 250-387-2283

From: Tubman, Tammy MAH:EX
Sent: Monday, March 5, 2018 12:05 PM

To: Grant, Lisa MAH:EX
Cc: Nicholls, Barrie MAH:EX

Subject: FW: Public Information re: costs and debt repayment of UBID water treatment inaccurate and

potentially misleading

Lisa,

s.16

Do you agree that we fyi/file?

Tammy

From: Susanna Kaljur [mailto:kaljursv@telus.net]

Sent: Monday, March 5, 2018 11:35 AM

To: UBID Admin; Peter Jacques; Elliott Jim; Rick Bitten; Glenn Loxam; Minister, MAH MAH:EX; Fraser.MLA, Scott LASS:EX; Faganello, Tara MAH:EX; Mueller, Brent MAH:EX; mail@bcombudsperson.ca Subject: Public Information re: costs and debt repayment of UBID water treatment inaccurate and

potentially misleading

This is not a draft letter but the final one. SK

----- Forwarded Message ------

**Subject:** 

**Date:**Mon, 5 Mar 2018 11:29:52 -0800 **From:**Susanna Kaljur <<u>kaljursv@telus.net</u>>

**To:**UBID Admin <a dmin@union-bay.ca>, Peter Jacques <a href="mailto:sislandcashservices@shaw.ca">sislandcashservices@shaw.ca</a>, Elliott Jim <a href="mailto:subjim@live.com">subjim@live.com</a>, Rick Bitten

<a href="mailto:sislandcashservices@shaw.ca">shaw.ca</a>, Elliott Jim <a href="mailto:subjim@live.com">subjim@live.com</a>, Rick Bitten <a href="mailto:srbitten@westernforest.com">srbitten@westernforest.com</a>, Glenn Loxam <a href="mailto:sgaloxam@hotmail.com">sgaloxam@hotmail.com</a>, Selena

Robinson <a href="mailto:kmailto:KMAH.Minister@gov.bc.ca">MAH.Minister@gov.bc.ca</a>, Faganello, Tara CSCD:EX

<tara.faganello@gov.bc.ca>, scott.fraser.mla@leg.bc.ca, mail@bcombudsperson.ca,
Mueller, Brent CSCD:EX <Brent.Mueller@gov.bc.ca>

Dear UBID Administrator, UBID Board, Honorable Scott Fraser, Honorable Selena Robinson and Ministry Staff and Office of the Ombudsperson,

Union Bay on Thursday March 1 and Saturday March 3, 2018 hosted two Public "Open Houses" to provide information to Landowners regarding our VIHA mandated water treatment plant.

Several concerns regarding financing costs have been raised by Landowners and some Board Members, questioning the accuracy of the information presented on Poster Board under heading "Estimated Costs" which contains inaccurate numbers presented at both the March 1 and March 3, 2018 Open Houses. This means landowners were given and still have been given inaccurate debt repayment costs. The PDF page titled Estimated Costs has been removed from the website and nothing has replaced it. (see attached pdf.) Therefore Landowners are currently operating with incorrect calculations.

- 1. The concerns regarding accuracy of financial costs, estimates and projections displayed publicly on website and Open Houses include:
- Printed on the "Estimated Costs" poster board \$2 million were to be borrowed at 3.34% (3 year fixed rate term) for 20 years, UBID pays monthly \$8,559 appears incorrect. A landowner (a recently retired banker) questioned the accuracy of the monthly loan repayment (costs to UBID) noted as being \$8,559 would have had to be approximately, \$3,000 more, at least \$11,400. The incorrect amount was given as \$8,559 at both public meetings. (see attached pdf.- note that the 'estimated costs' page notice is no longer available on the UBID website) See Item 2 below
- -Where did the land value of \$750,000 for the KIP donated land come from? actual value \$1.00 and the estimate came from a telephone call with a realtor according to UBID Administrator. The 2017 Potable Water and Infrastructure Agreement designates the value of the land as \$1.00
- -Calculation of CEC costs valued at \$500,00 in initial phase to support debt reduction? Union Bay has no idea if or when the KIP lots will be subdivided
- -Concerns that the treatment plant is not being built in accordance to the Oct. 2017 Potable Water and Infrastructure Agreement, KIP is supposed to pay for portions which is not made clear in the publicly presented information.
- -The promises made about future water capacity on the public information presented on the website and at the Open Houses Union Bay does not actually have a comprehensive report regarding the actual capacity of Langley Lake and "proof of the availability of water through a comprehensive hydrologic analysis is absolutely necessary before undertaking investments measured in millions of dollars. p17" as recommended by Provincially Appointed Facilitator Jim Mattison in the August 2017 Report "Clear and Safe Water for Union Bay." Therefore the information presented is speculative.

-The need for the audited financial statements to be posted on line

Item 2. Concerns about how the Public was informed of the March 1 and 3 Open House and the low turnout:

- -Both events had a very low turn out (approx. 8 people at March 1 and approx. 20 to 25 people on March 3 excluding UBID staff and board)
- No notice of the actual dates given in the Landowners Update which was sent out to all landowners with our water bill in February 2018.
- -Notices printed in the local newspaper had very small print and were placed on the obituary page.
- -Notices posted at mail boxes were also in very small print and no notices were placed on smaller mail boxes.

In recent years the Post Office has placed several smaller mail boxes in neighbourhoods. The Kilmarnock area (for example) has three extra mailboxes (Arran Road, Montrose and Kilmarnock) which had no notices posted. People getting their mail from these boxes would never have seen the notices nor received them in the mail via landowner update. The notices (in tiny print)were only posted at two mailboxes (on Spindrift and Argyle). There may be other areas of Union Bay which have the same issue (of smaller boxes with no notices) such as south Union Bay (Mystery Beach - Buckley Bay areas).

For all these reasons it may be prudent to do another Public Information Open House and correct the above omissions and errors making sure that the Public are well informed by mail and on the website. Thus far, as presented, the Landowners of Union Bay have been given inaccurate and potentially misleading financial information, which has neither been acknowledged nor corrected by the Administrator Gord Mason.

This is a massive and very expensive infrastructure project which Union Bay is faced with paying for without benefit of Infrastructure grants and/or municipal financing alarming since interest rates are predicted to be going up.

Susanna Kaljur Union Bay Trustee

4654 Arran Road, Union Bay V9N 9S6 (250) 335-3154

From: Minister, MAH MAH:EX
To: Wolansky, Allegra PREM:EX

Subject: RE: Question re: PO Log 702856 Dixon Date: Tuesday, March 20, 2018 11:39:48 AM

Attachments: Social Housing Guide for MLA offices and Ministry staff.docx

Good morning Allegra,

Program area has sent me the attached sheet which may be useful for you © They are able to send out a response – rent controls are different in subsidized housing but all other RTA rules apply.

I will ask the program to respond to this one.

Cheers,

#### Lisa Grant

Administrative Assistant to the Honourable Selina Robinson Minister of Municipal Affairs and Housing Room 310, Parliament Buildings

Office: 250-387-2283

From: Wolansky, Allegra PREM:EX Sent: Thursday, March 8, 2018 10:14 AM

To: Minister, MAH MAH:EX

Subject: Question re: PO Log 702856 Dixon

# Good Morning,

Just a quick question regarding the below incoming. I see that it was addressed to MAH as well as FIN and the PO. I have confirmed FIN will be responding to the speculation aspect of the letter, but I was just wondering if MAH was planning to respond to the Step Code and BC Housing aspect of it? I will be sending an ack to the writer letting them know that FIN will be following up, but will include mention of MAH responding as well if that is going to happen. Please let me know either way!

# Thanks,

Allegra Wolansky Correspondence Officer Office of the Premier (778) 698-5465

From: FIN OFFICE FIN:EX

Sent: Wednesday, March 7, 2018 2:35 PM

To: Wolansky, Allegra PREM:EX Subject: RE: PO Log 702856 Dixon

From: Wolansky, Allegra PREM:EX

Sent: Wednesday, March 7, 2018 12:37 PM

To: FIN OFFICE FIN:EX

Subject: PO Log 702856 Dixon

Good Afternoon,

I see that this incoming was addressed to both Minister James and the Premier. Would FIN be able to respond? Please let me know!

## Thanks,

Allegra Wolansky

Correspondence Officer Office of the Premier (778) 698-5465

From: UDIOkanagan [mailto:UDIOkanagan@udi.org]

Sent: Tuesday, March 6, 2018 1:17 PM

To: OfficeofthePremier, Office PREM:EX; Minister, FIN FIN:EX; Minister, MAH MAH:EX Cc: Thomson.MLA, Steve LASS:EX; Stewart.MLA, Ben LASS:EX; Letnick.MLA, Norm LASS:EX; Basran, Mayor Colin (City of Kelowna); <a href="mailto:doug.findlater@westkelownacity.ca">doug.findlater@westkelownacity.ca</a>; Edgecombe, Kevin (Edgecombe Builders)

Subject: 2018 BC Budget Concerns - 2% Speculation Tax

Good Afternoon Premier Horgan, Minister James and Minister Robinson,

Please find attached a letter from the Urban Development Institute (UDI) Okanagan Chapter regarding our concerns associated with the Speculation Tax in the 2018 BC Budget.

Warm regards,

Jennifer Dixon
Executive Director

Urban Development Institute – Okanagan Chapter 210, 1460 Pandosy Street Kelowna, BC V1Y 1P3

Phone: 778.478.9649 Fax: 778.478.0393 Cell::250.869.7235 From: Minister, MAH MAH:EX
To: Wolansky, Allegra PREM:EX

 Subject:
 RE: Question re: PO Log 704016 \$.22

 Date:
 Thursday, March 22, 2018 3:08:56 PM

I believe we can respond to this one ©

#### Lisa Grant

Administrative Assistant to the Honourable Selina Robinson Minister of Municipal Affairs and Housing Room 310, Parliament Buildings

Office: 250-387-2283

From: Wolansky, Allegra PREM:EX

Sent: Thursday, March 22, 2018 10:46 AM

To: Minister, MAH MAH:EX

Subject: Question re: PO Log 704016 \$.22

# Good Morning,

Just wondering if MAH has messaging you have been sending out about the issue of rental leases in resort areas? If you do, would MAH be able to send a response? Otherwise I am happy to just send an acknowledgement email to the writer and share with MAH. Let me know either way!

## Thanks,

Allegra Wolansky Correspondence Officer Office of the Premier (778) 698-5465

From: s.22

**Sent:** Wednesday, March 21, 2018 8:28 AM **To:** OfficeofthePremier, Office PREM:EX

Subject: Tenancy laws

Dear Mr. Horgan,

I own a small suite in Whistler that I use in the winter. As there is a housing shortage in Whistler I rent the suite out for six months in the summer. I understand the new tenancy rules prohibit short term leases so the only way to get my suite back for the winter is to rent monthly and then evict the summer tenants.

Is there a way to amend the new law to allow summer leases?

Thank you

s.22

PS Please forward this email to the minister in charge of the tenancy laws.

From: Grant, Lisa MAH:EX
To: White, Christine MAH:EX

Subject: RE: Request for a meeting with Minister Robinson

Date: Thursday, March 1, 2018 3:40:00 PM

Good afternoon Matthew,

Minister Robinson and her team have asked me to reach out to you and obtain some more details regarding the context of this sale so that they can properly review your meeting request.

Could you please provide me with some further details regarding the property and the future opportunities for partnership you'd like to discuss.

Thank you kindly for providing this information at your earliest convenience.

## Lisa Grant

Administrative Assistant to the Honourable Selina Robinson Minister of Municipal Affairs and Housing Room 310, Parliament Buildings

Office: 250-387-2283

From: Matthew Greenwood [mailto:mrg@matthewrgreenwood.com]

Sent: Wednesday, February 21, 2018 4:03 PM

To: Minister, MAH MAH:EX

Subject: Re: Request for a meeting with Minister Robinson

Hello,

Thank you for this email.

Please see attached meeting request with Minister Robinson. This meeting is time sensitive and we will be in Victoria March 5 and 6. Please let me know if this works for the minister and her team.

Thanks,

# Matthew R. Greenwood

Associate Vice President Strata/Land Assembly RE/MAX Commercial Advantage 500-899 West Pender St. Vancouver, BC, V6C 3B2

Mobile: <u>778-389-0422</u> Admin: <u>604-689-3424</u> Fax: <u>604-899-1293</u>

www.strataassembly.com



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On Wed, Feb 21, 2018 at 2:30 PM, Minister, MAH MAH:EX wrote:

Good afternoon Matthew,

Thank you for your call this afternoon, as we discussed I have attached our meeting request sheet to this email.

I would like to thank you in advance for helping us manage the large volume of meeting request we receive by completing this form. Please let me know if you have any difficulties I would be happy to send the attached in a different format.

Please do not hesitate to contact me should you have any questions or concerns.

Cheers,

#### Lisa Grant

Administrative Assistant to the Honourable Selina Robinson Minister of Municipal Affairs and Housing Room 310, Parliament Buildings

# Page 154

Withheld pursuant to/removed as

DUPLICATE

# Page 155

Withheld pursuant to/removed as

DUPLICATE

From: Minister, MAH MAH:EX

To: s.22

Subject: RE: Request for an Interview Regarding the Temporary Modular Housing Project on W 59th and Heather St

Date: Wednesday, March 21, 2018 3:29:18 PM

#### Good afternoon s.22

On behalf of the Honourable Selina Robinson, Minister of Municipal Affairs and housing, I am pleased to respond to your request for an interview on temporary modular housing projects.

Unfortunately, the Minister is unable to schedule an interview at this time, due to a large volume of meeting requests her schedule is very limited. Minister Robinson has however, requested that a representative of BC Housing contact you to discuss modular housing, in particular the project located on W 59<sup>th</sup> and Heather St.

Minister Robinson would like to extend her regrets and best wishes on your research project.

## Lisa Grant

Administrative Assistant to the Honourable Selina Robinson Minister of Municipal Affairs and Housing Room 310, Parliament Buildings

Office: 250-387-2283

From: Robinson.MLA, Selina [mailto:Selina.Robinson.MLA@leg.bc.ca]

Sent: Thursday, March 8, 2018 4:23 PM

To: Minister, MAH MAH:EX

Subject: FW: Request for an Interview Regarding the Temporary Modular Housing Project on W 59th

and Heather St

From: s.22

Sent: Thursday, March 8, 2018 2:20 PM

To: Robinson.MLA, Selina

Subject: Request for an Interview Regarding the Temporary Modular Housing Project on W 59th and

Heather St

Hello Minister Robinson,

My name is \$.22 I am a student at the University of Western Ontario. I am writing a paper on the validity of temporary modular housing projects as viable solutions to housing crisis in major cities and your input would be incredibly beneficial to this effort. I am contacting you as to request an interview for a research project I am conducting on the temporary modular housing project in Marpole located on W 59th and Heather St. We would cover your role in relation to the project as well as your individual thoughts as well as opinions on the development.

I know you must be very busy, so please do not feel obligated to respond. I would also be happy to talk to an associate or someone else who you think would be interested in sharing their experience and thoughts in the topic if you would be so kind as to forward this request. Sincerely,

s.22

From: Minister, MAH MAH:EX

To: s.22

Subject: RE: Selina Robinson Interview with s.22
Date: Thursday, March 1, 2018 8:52:41 AM

Good morning \$.22

Unfortunately, it does not look like the information saved to the form correctly. When I open up the attached document the fields are blank. I have copy and pasted the fields below, could you please send back in the body of the email. Hopefully this will fix any issues. Thank you for your assistance and patience.

Organization:

Attendees:

Suggested Topic(s):

**Timing Considerations:** 

If yes (explain):

**CONTACT INFORMATION** 

Name:

**Phone Number:** 

Email:

# Lisa Grant

Administrative Assistant to the Honourable Selina Robinson Minister of Municipal Affairs and Housing Room 310, Parliament Buildings

Office: 250-387-2283

From: s.22

Sent: Tuesday, February 27, 2018 6:59 PM

To: Minister, MAH MAH:EX

Subject: Re: Selina Robinson Interview with \$.22

Hi Lisa,

Thank you for your prompt response!

I have completed the Meeting Request sheet and have attached it to this email. Please let me know what the next steps look like from here.

Thank you,

On Mon, Feb 26, 2018 at 2:43 PM, Minister, MAH MAH:EX < MAH.Minister@gov.bc.ca wrote:

Good afternoon s.22

Thank you for your email requesting an interview with the Honourable Selina Robinson, Minister of Municipal Affairs and Housing.

In order for our office to process and track incoming meeting requests efficiently, we would please like to please have the attached Meeting Request sheet completed and sent back to our office.

We thank you very much in advance for helping us manage the large volume of meeting requests we receive by completing this form.

Sincerely,

## Lisa Grant

Administrative Assistant to the Honourable Selina Robinson Minister of Municipal Affairs and Housing Room 310, Parliament Buildings

Office: <u>250-387-2283</u>

From: Robinson.MLA, Selina [mailto:Selina.Robinson.MLA@leg.bc.ca]

Sent: Monday, February 26, 2018 10:22 AM

To: Minister, MAH MAH:EX

Subject: FW: Selina Robinson Interview with s.22

From: s.22

**Sent:** Sunday, February 25, 2018 7:03 PM

**To:** Robinson.MLA, Selina < Selina.Robinson.MLA@leg.bc.ca >

Subject: Selina Robinson Interview with s.22

Hi Selina.

I hope you are wrapping up a splendid weekend as this snow is finally starting to melt away!

We haven't had the pleasure of meeting just yet, but I had the opportunity to follow your progress on BC's 2018 budget, among other subjects. s.22

s.22 I am curious to learn more about how you plan to tackle our provinces issues.

Is it possible to schedule an in person interview with you on Thursday March 8th or Monday March 12th? Please let me know a convenient time that fits with your schedule.

I appreciate your time Selina, and enjoy the rest of your evening.

Thank you,

s.22

From: Minister, MAH MAH:EX
To: "Anthony Richmond"

Subject: RE: The need to upgrade forest administration on the Sunshine Coast. -- see attached

Date: Thursday, March 22, 2018 2:10:03 PM

Good afternoon Mr. Richmond,

On behalf of the Honourable Selina Robinson, Minister of Municipal Affairs and Housing, I am responding to your request for a meeting.

Unfortunately, Minister Robinson is unable to attend a meeting at this time, due to a high volume of meeting requests her schedule is very limited.

Thank you kindly for the invitation,

Lisa Grant Administrative Assistant to the Honourable Selina Robinson Minister of Municipal Affairs and Housing Room 310, Parliament Buildings

Office: 250-387-2283

----Original Message----

From: Anthony Richmond s.22

Sent: Sunday, March 11, 2018 7:45 PM

To: Minister, FLNR FLNR:EX; Minister, ENV ENV:EX; Minister, MAH MAH:EX; Bill Bourgeois <Bill Bourgeois; Hockin, Adam FLNR:EX; nicholas.simons.MLA@leg.bc.c; Gayle Neilson; vel anderson; Elphinstone

Logging Focus

Subject: The need to upgrade forest administration on the Sunshine Coast. -- see attached

TO: Minister Doug Donaldson

Minister of Forests, Lands, Natural Resource Operations and Rural Development

TO: Minister Selina Robinson, Municipal Affairs and Housing

TO: Minister of the Environment

The essence of this attachment is to:

- a) convert the SCRD to a rural municipality (Minister Robinson, your authority allows you to convert the SCRD into an a rural municipality without having to use a referendum process. Without your authority, nothing will happen.)
- b) add an upper levels commercial route (along the existing powerline -- at least to Sechelt.)
- c) With an RM in place, add a forest operations/planning function based locally. Make it the HQ for Chinook forest administration.
- d) Localise the Forest Practices code to allow for the implementation of short log forestry. You will add 15% or more to the AAC and reinvigorate small manufacturing.
- e) It is imperative to install an Elphinstone Park for the long run enjoyment of the citizenry -- it should have the same stature as Stanley Park -- I envisage that logged over lands could be included as part of the package.

Since all of this will take time to digest, I would like to follow up with a face -to-face meeting (if someone could come up with travel \$\$.). I believe this can happen.

My book, SILVIBA -- A forester's log, published by Amazon books, describes a model for a Forestry Commission BC. However, the consensus is that we start on the Sunshine Coast.

There is so much more to introduce. BCTS in some form will still exist.

Thank you for listening.

PS = on my walk thru DL 1313 yesterday, I was told that BCTS was going to log 60% of this this year.

From: Minister, MAH MAH:EX
To: "jjohnston@kelowna.ca"

Subject: RE: The Sustainable Transportation Partnership of the Central Okanagan (STPCO)

Date: Thursday, March 15, 2018 9:01:45 AM

Good morning Janet and Jan,

On behalf of Minister Selina Robinson, I am responding to your invitation to attend the next Local Government Advisory Board Meeting in the District of Lake Country.

Unfortunately, the Minister has previous commitments and will be unable to attend. She sends her regrets and best wishes for a successful meeting.

Thank you kindly for the invitation,

## Lisa Grant

Administrative Assistant to the Honourable Selina Robinson Minister of Municipal Affairs and Housing Room 310, Parliament Buildings

Office: 250-387-2283

From: Robinson.MLA, Selina [mailto:Selina.Robinson.MLA@leg.bc.ca]

Sent: Wednesday, March 7, 2018 1:32 PM

To: Minister, MAH MAH:EX

Subject: FW: The Sustainable Transportation Partnership of the Central Okanagan (STPCO)

From: Jan Johnston [mailto:jjohnston@kelowna.ca]

**Sent:** Wednesday, March 7, 2018 11:29 AM **To:** Robinson.MLA, Selina; Trevena.MLA, Claire

Cc: Horgan.MLA, John; Thomson.MLA, Steve; Letnick.MLA, Norm; Stewart.MLA, Ben; Ashton.MLA,

Dan; 'stephen.fuhr@parl.gc.ca'; 'dan.albas@parl.gc.ca'; Rafael Villarreal Pacheco **Subject:** The Sustainable Transportation Partnership of the Central Okanagan (STPCO)

Good morning Ministers Robinson and Trevena,

Please find attached a letter from the STPCO LGA Board members regarding The Sustainable Transportation Partnership of the Central Okanagan.

Originals will be sent via regular mail.

Thank you.

Janet

Janet Walter

for Jan Johnston
Confidential Secretary to the Mayor | City of Kelowna 250-469-8687 | jjohnston@kelowna.ca
Access City information 24/7 | kelowna.ca

 From:
 Grant, Lisa MAH:EX

 To:
 Tubman, Tammy MAH:EX

Subject: RE: WATCHER: Incoming Assignment – eApprovals item 5693

Date: Tuesday, March 20, 2018 12:07:23 PM

Should be fine to close as the writer was successful in applying for the program

#### Lisa Grant

Administrative Assistant to the Honourable Selina Robinson Minister of Municipal Affairs and Housing Room 310, Parliament Buildings

Office: 250-387-2283

From: Tubman, Tammy MAH:EX

Sent: Tuesday, March 20, 2018 9:14 AM

To: Grant, Lisa MAH:EX

Cc: Phillips, Linda MAH:EX; Illingworth, Jeanne MAH:EX

Subject: FW: WATCHER: Incoming Assignment – eApprovals item 5693

Hi Lisa,

Can you confirm with MO staff that we can close this log – per below?

Thank you.

Tammy

From: CSCD eApprovals [mailto:DoNotReply@SP2010.gov.bc.ca]

Sent: Tuesday, March 20, 2018 8:28 AM

To: Tubman, Tammy MAH:EX; Illingworth, Jeanne MAH:EX; Thomas, Marilyn MAH:EX; Walle, Aggie

MAH:EX

Subject: WATCHER: Incoming Assignment – eApprovals item 5693

An eApprovals Item has been sent to CSCD Correspondence.

Cliff Number: 234721
Other Number:
TRIM Number:

Topic: Provincial government matching down payment on house under \$750,000

Date Final Due: 3/23/2018 12:00:00 AM

Last Action: Item Sent To

#### Comments:

As per BC Housing, no response necessary as applicant has applied for the program and was approved. This can be closed with no response required. ~Nikki

eApprovals Link:

https://cscdeapprovals.gov.bc.ca/prod/SitePages/watchedItems.aspx

Super User Link: <a href="https://cscdeapprovals.gov.bc.ca/prod/SitePages/superUser.aspx">https://cscdeapprovals.gov.bc.ca/prod/SitePages/superUser.aspx</a>

Cliff Link:

https://mah.cliff.gov.bc.ca/log/upd/tl/529586/link

From: Grant, Lisa MAH:EX

To: <u>Delaney-Spindler, Chelsea CITZ:EX</u>
Subject: RE: Water company and machine inquiry
Date: Wednesday, March 28, 2018 1:29:31 PM

Hey Chelsea,

We use H20 zone for our water (although we just had a filter installed on our tap and are considering stopping our water service).

We have a stand-alone water cooler which is in the main area and then a Keurig coffee machine in the kitchen.

Hope this helps ☺

## Lisa Grant

Administrative Assistant to the Honourable Selina Robinson Minister of Municipal Affairs and Housing Room 310, Parliament Buildings

Office: 250-387-2283

From: Delaney-Spindler, Chelsea CITZ:EX Sent: Wednesday, March 28, 2018 1:18 PM

To: Wendland, Justine AGRI:EX; Addo, Wolfgang AG:EX; Morton, Kaitlin MCF:EX; Wilson, Cherie MCF:EX; Marshall, Samantha EMPR:EX; Leonard, Jessica FIN:EX; McCormick, Erika HLTH:EX; Maloney, Katie JTT:EX; Duncan, Kate EMPR:EX; Van Wensem, Casey SDPR:EX; Chapotelle, Jacqueline TRAN:EX; Roberts, Connie A IRR:EX; Grant, Lisa MAH:EX; Dunn, Noreen TAC:EX

Subject: Water company and machine inquiry

Dear fellow administrative professionals,

My ministry is considering changing our water and coffee set up. I am trying to figure out "best practices" and what other offices use. If you have a minute to spare, could you let me know what water company you do business with, and possibly what machine/s you use? For example: one water/coffee machine such as the Aqua Café, or a stand-alone water cooler and a coffee machine, etc.

Your feedback would be greatly appreciated!

Thank you kindly,

# Chelsea Delaney-Spindler

Administrative Assistant
Ministry of Citizens' Services
250-387-9699

From: Minister, MAH MAH:EX
To: "nrss@theedge.ca"

Subject: Request for a meeting with Minister Robinson Date: Wednesday, March 21, 2018 2:46:01 PM

Good afternoon Ms. Kinzett,

On behalf of the Honourable Selina Robinson, Minister of Municipal Affairs and Housing, I am responding to your letter dated March 7, 2018. You had requested a meeting on behalf of the Northern Rockies Seniors Society with the Minister to discuss Subsidized supportive housing for seniors.

Thank you kindly for the invitation,

#### Lisa Grant

Administrative Assistant to the Honourable Selina Robinson Minister of Municipal Affairs and Housing Room 310, Parliament Buildings

From: Minister, MAH MAH:EX
To: "advocate.pruac@citywest.ca"

Subject: Request for a meeting with Minister Robinson Date: Tuesday, March 27, 2018 2:56:22 PM

Attachments: Meeting Request.pdf

# Good afternoon Paul,

Thank you for your call requesting a meeting with Minister Selina Robinson. As we discussed, I have attached a meeting request sheet to this email. Please complete the form and send it back to me at your earliest convenience.

I would like to thank you in advance for your assistance in managing the large volume of meeting requests we receive by completing this form. If you have any questions or difficulties please do not hesitate to contact me.

Kind regards,

## Lisa Grant

Administrative Assistant to the Honourable Selina Robinson Minister of Municipal Affairs and Housing Room 310, Parliament Buildings

From: Grant, Lisa MAH:EX

To: "councillor.babchuk@campbellriver.ca"

Subject: Request for a meeting with Minister Selina Robinson

Date: Tuesday, March 13, 2018 11:18:01 AM

# Good morning Chair Babchuk,

On behalf of Minister Robinson I wanted to follow up with you in regards to your request for a meeting on March 20, 2018. Unfortunately, the Minister has previous commitments that day and is unable to schedule a meeting however, she would be available to schedule a phone call on a later date.

Please let me know if this is something that would work for you and I will provide you with the Minister's availability for this call.

Cheers,

## Lisa Grant

Administrative Assistant to the Honourable Selina Robinson Minister of Municipal Affairs and Housing Room 310, Parliament Buildings

From: Minister, MAH MAH:EX

To: s.22

Subject: Request for a meeting with Minister Selina Robinson

Date: Thursday, March 1, 2018 3:21:22 PM

Attachments: Meeting Request.pdf

Good afternoon \$.22

We are in receipt of your request to meet with the Honourable Selina Robinson, Minister of Municipal Affairs and Housing.

In order for our office to process and track incoming requests efficiently, we would like to please have the attached Meeting Request sheet completed and sent back to our office. If you have any questions or concerns please do not hesitate to contact me.

We thank you very much in advance for helping us manage the large volume of meeting requests we receive by completing this form .

Kind regards,

#### Lisa Grant

Administrative Assistant to the Honourable Selina Robinson Minister of Municipal Affairs and Housing Room 310, Parliament Buildings

Office: 250-387-2283

From: s.22

Sent: Tuesday, January 23, 2018 9:03 AM

To: JAG WEBFEEDBACK JAG:EX

Subject: Re: 543090

Dear David Eby,QC:

Thank you for your response.

I would welcome being afforded the opportunity to meet with the Minister responsible for the Strata Property Act to detail the numerous shortcomings of that Act ,with the intent that changes to it would be in the public interest.

Yours truly,

s.22

On 2018-01-22, at 2:56 PM, JAG WEBFEEDBACK JAG:EX wrote:

Dear s.22

Thank you for your email of November 21, 2017, regarding corrections which you believe are necessary to the recent amendments to the *Strata Property Act*.

I note your concern that unnecessary delay and expense to the public in proceedings to terminate strata corporations may occur without certain corrections being made. I appreciate receiving your thoughts and views regarding this legislation. For your information, minor amendments to legislation may be identified from time to time as ones that are appropriate for remedy under the statute revision process undertaken by the Ministry of Attorney General. All other substantive amendments to legislation fall to the responsible ministry for policy review and, if considered necessary, action resulting in a request for legislation being submitted to Cabinet.

The concerns you raise with respect to the operation of amendments to the *Strata Property Act* concerning strata termination would appear to be within the latter category. Accordingly, I am referring a copy of this response to the Honourable Selina Robinson, Minister of Municipal Affairs and Housing. As Minister responsible for the *Strata Property Act*, Minister Robinson would be responsible for any amendment to the Act.

I appreciate your taking the time to write.

Yours truly,

David Eby, QC Attorney General

pc: The Honourable Selina Robinson

From: Minister, MAH MAH:EX
To: "jimg@ctiservices.ca"

Subject: Request for a meeting with Minister Selina Robinson

Date: Tuesday, March 20, 2018 3:13:41 PM

Attachments: Meeting Request.pdf

Good afternoon Jim,

Thank you for your call requesting a meeting with the Honourable Selina Robinson, Minister of Municipal Affairs and Housing.

In order for our office to process and track incoming meeting requests efficiently, we would like to please have the attached Meeting Request sheet completed and sent back to our office.

We thank you very much in advance for helping us manage the large volume of meeting requests we receive by completing this form.

Sincerely,

# Lisa Grant

Administrative Assistant to the Honourable Selina Robinson Minister of Municipal Affairs and Housing Room 310, Parliament Buildings

From: Minister, MAH MAH:EX

To: s.22

Subject: Request for meeting with Minister Robinson Date: Tuesday, March 27, 2018 3:41:51 PM

Attachments: Meeting Request.pdf

# Good afternoon s.22

Thank you for your call requesting a meeting with Minister Selina Robinson, as discussed I have attached our meeting request form to this email. Please complete the form and return it to me at your earliest convenience. Should you have any questions or difficulties do not hesitate to contact me.

Thank you for your assistance in managing the large volume of meeting requests our office receives by completing this form.

Kind regards,

## Lisa Grant

Administrative Assistant to the Honourable Selina Robinson Minister of Municipal Affairs and Housing Room 310, Parliament Buildings

From: LISGRANT

To: Grant, Lisa MAH:EX Subject: Date: Scan From <Device Name>

Monday, March 19, 2018 10:03:56 AM

Attachments: Scan 20180319.pdf From: LISGRANT

To: <u>Grant, Lisa MAH:EX</u>
Subject: Scan From <Device Name>

Date: Thursday, March 8, 2018 4:08:54 PM

Attachments: Scan 20180308.pdf

From: LISGRANT

To: Grant, Lisa MAH:EX Subject: Date: Scan From <Device Name>

Monday, March 19, 2018 11:54:20 AM

Attachments: Scan 20180319.pdf From: Grant, Lisa MAH:EX
To: White, Christine MAH:EX

Subject: s.22

Date: Wednesday, March 7, 2018 1:14:00 PM

Hey <sup>s.22</sup> left a voice mail re Shayne attending a meeting with Maple Ridge tomorrow, she said he is not able to attend in person as they could not get a later flight for him however, they were able to get him an earlier flight back to Van which has freed him up to call in for the meeting. She is hoping you can send her meeting details as she does not have any <sup>©</sup>

If you want to call her back you can \$.22 that is ok too

or if you just want to send her an email I'm sure

#### Lisa Grant

Administrative Assistant to the Honourable Selina Robinson Minister of Municipal Affairs and Housing Room 310, Parliament Buildings