

## Davidson, Julie MAH:EX

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**From:** Grant, Lisa MAH:EX  
**Sent:** Monday, January 22, 2018 4:12 PM  
**To:** Grant, Lisa MAH:EX; Djonlic, Matt MAH:EX  
**Subject:** Conversation with Grant, Lisa MAH:EX

Grant, Lisa MAH:EX [3:31 PM]:

Hey Matt, what is your IDIR? Correspondence needs it to sign you up for Cliff :)

Djonlic, Matt MAH:EX [3:31 PM]:

s.15

Grant, Lisa MAH:EX [3:32 PM]:

sorry like your login name mine is S.15

Djonlic, Matt MAH:EX [3:34 PM]:

oh S.15

Grant, Lisa MAH:EX [3:35 PM]:

perfect thanks! I'll get you added and then if you have time while you are here at the end of the month I can show you the basics and then just answer questions as they come up  
you probably wont have to use it very often but it will be useful for when I am away or if you want to check in and see the status of older correspondence

Djonlic, Matt MAH:EX [4:12 PM]:

That'd be perfect especially for the older correspondence since I'm sometimes asking Christine about stuff that has come in.

## Davidson, Julie MAH:EX

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**From:** Grant, Lisa MAH:EX  
**Sent:** Monday, January 22, 2018 3:40 PM  
**To:** Grant, Lisa MAH:EX; Djonlic, Matt MAH:EX  
**Subject:** Conversation with Grant, Lisa MAH:EX

Grant, Lisa MAH:EX [3:31 PM]:

Hey Matt, what is your IDIR? Correspondence needs it to sign you up for Cliff :)

Djonlic, Matt MAH:EX [3:31 PM]:

s.15

Grant, Lisa MAH:EX [3:32 PM]:

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Djonlic, Matt MAH:EX [3:34 PM]:

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Grant, Lisa MAH:EX [3:35 PM]:

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## Davidson, Julie MAH:EX

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**From:** Grant, Lisa MAH:EX  
**Sent:** Monday, January 29, 2018 2:23 PM  
**To:** Grant, Lisa MAH:EX; Djonlic, Matt MAH:EX  
**Subject:** Conversation with Grant, Lisa MAH:EX

Grant, Lisa MAH:EX [2:09 PM]:  
<https://mah.cliff.gov.bc.ca/mycliff#>

## Davidson, Julie MAH:EX

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**From:** Langton, Heather AG:EX  
**Sent:** Tuesday, January 9, 2018 1:44 PM  
**To:** Langton, Heather AG:EX; Djonlic, Matt MAH:EX  
**Subject:** Conversation with Langton, Heather MAH:EX

Langton, Heather MAH:EX [1:29 PM]:

Hello Matt, you avail for a call?

Djonlic, Matt MAH:EX [1:32 PM]:

Yup

## Davidson, Julie MAH:EX

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**From:** Langton, Heather AG:EX  
**Sent:** Friday, January 5, 2018 11:19 AM  
**To:** Langton, Heather AG:EX; Djonlic, Matt MAH:EX  
**Subject:** Conversation with Langton, Heather MAH:EX

Langton, Heather MAH:EX [11:07 AM]:

Hello Matt

I need a chat with you, do you have a minute?

Djonlic, Matt MAH:EX [11:07 AM]:

Hey Heather

Yup. I am free.

Langton, Heather MAH:EX [11:07 AM]:

ok, calling!

## Davidson, Julie MAH:EX

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**From:** Langton, Heather AG:EX  
**Sent:** Tuesday, January 9, 2018 2:32 PM  
**To:** Langton, Heather AG:EX; Djonlic, Matt MAH:EX  
**Subject:** Conversation with Langton, Heather MAH:EX

Langton, Heather MAH:EX [1:29 PM]:

Hello Matt, you avail for a call?

Djonlic, Matt MAH:EX [1:32 PM]:

Yup

Langton, Heather MAH:EX [2:28 PM]:

spoke to the RTB, they are going to pull together the documentation surrounding the 5 day period - whether it is policy or guideline - my contact wasn't sure, but said she would get me the resources.

Djonlic, Matt MAH:EX [2:28 PM]:

That is great. Thank you.

Langton, Heather MAH:EX [2:29 PM]:

I said we need information on how it is applied and if the arbitrator is to consider "extenuating circumstances" what information is provided to the arbitrator to make what is otherwise a very subjective decision.

Djonlic, Matt MAH:EX [2:30 PM]:

Exactly. I do wonder if this is unusual. I am sure this is an issue that has come up before under previous governments. Maybe it's not widespread or maybe this is just a vocal constituent? We will see.

Langton, Heather MAH:EX [2:31 PM]:

no doubt.

will be interesting to find out

## Davidson, Julie MAH:EX

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**From:** Djonlic, Matt MAH:EX  
**Sent:** Tuesday, January 2, 2018 3:21 PM  
**To:** Robinson.MLA, Selina LASS:EX  
**Cc:** Asgeirsson, Linda LASS:EX  
**Subject:** FW: HandyDART Casework

Hey Linda and Laura,

Linda, I'm not sure if s.22 casework was in your personal email or the public leg email so I figured best to send it to both. I have some information for her to pass on. s.22 can register for HandyDART. The service operates for anyone in Metro Vancouver. It is bizarre that someone would tell her only two people in Coquitlam are HandyDART recipients. She is 100% eligible for HandyDART service. All she'll need to do is register. The link below has that information with pdf attachments.

<https://www.translink.ca/Rider-Guide/Accessible-Transit/HandyDART.aspx>

### **Matt Djonlic**

Executive Assistant to  
Hon. Selina Robinson  
Minister of Municipal Affairs and Housing  
and Minister responsible for TransLink  
C: 778-584-4398 | E: [Matt.Djonlic@gov.bc.ca](mailto:Matt.Djonlic@gov.bc.ca)

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**From:** Langton, Heather MAH:EX  
**Sent:** Tuesday, January 2, 2018 3:13 PM  
**To:** Djonlic, Matt MAH:EX  
**Subject:** RE: HandyDART Casework

Good afternoon Matt, here is what I was able to find out on this one.

HandyDart is available through TransLink for any qualified resident of Metro Vancouver. However, s.22 will need to register if she has not done so. Also, appointments must be made at least one day in advance.

The link below provides information on registration with pdf attachments.  
<https://www.translink.ca/Rider-Guide/Accessible-Transit/HandyDART.aspx>

Please let me know if anything further is needed.  
H

*Heather Langton  
Manager, Strategic Priorities and Planning  
Office of the Deputy Minister  
Ministry of Municipal Affairs and Housing  
Office: 250-356-5137  
Cell: 778-676-1199*

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**From:** Djonlic, Matt MAH:EX  
**Sent:** Thursday, December 21, 2017 2:20 PM

**To:** Langton, Heather MAH:EX  
**Subject:** HandyDART Casework

Hi Heather,

I had a question about the HandyDART. Coquitlam-Maillardville's office has a constituent that is in need of HandyDART services. She is 77 years old and can no longer drive. She called HandyDART and was told they do not pick up people from Coquitlam. Her name is s.22

Wondering if you could shed some light on this or send any kind of application information so s.22 can apply for HandyDART.

**Matt Djonlic**

Executive Assistant to  
Hon. Selina Robinson  
Minister of Municipal Affairs and Housing  
and Minister Responsible for TransLink  
C: 778-584-4398 | E: [Matt.Djonlic@gov.bc.ca](mailto:Matt.Djonlic@gov.bc.ca)