From: Ma, Bowinn PREM:EX Sent: Monday, November 5, 2018 4:23 PM Gill, Goneet LASS:EX To: Subject: RE: telephone call request sure Thank you, Bowinn Ma, MLA Parliamentary Secretary for TransLink Reporting to the Minister of Municipal Affairs and Housing, responsible for TransLink ----Original Message-----From: Gill, Goneet [mailto:Goneet.Gill@leg.bc.ca] Sent: Monday, November 5, 2018 9:49 AM To: Ma, Bowinn PREM:EX <Bowinn.Ma@gov.bc.ca> Subject: FW: telephone call request Importance: High Hi Bowinn, Please see the telephone request below and advise if you can take this call on behalf of MSR. Thank you, Goneet Gill | Legislative Assistant | New Democrat BC Government Caucus T: 250-953-4701 | goneet.gill@leg.bc.ca | www.bcndpcaucus.ca ----Original Message-----From: White, Christine MAH:EX [mailto:Christine.White@gov.bc.ca] Sent: Friday, November 02, 2018 3:38 PM To: Gill, Goneet < Goneet. Gill@leg.bc.ca > Subject: FW: telephone call request Hi Goneet, Can you please run this by Bowinn? MSR has requested she take this call. If she is agreeable lets find a time that works for Daniela and Bowinn to have the call 🔾 Thanks, Christine White Administrative Coordinator to the Honourable Selina Robinson Minister of Municipal Affairs and Housing Room 310, Parliament Buildings Cell: 250.812.8894 | Office: 250.387.6478

----Original Message-----From: Moneca Gabriel < \$.22

Sent: Tuesday, October 30, 2018 10:53 AM
To: Grant, Lisa MAH:EX <<u>Lisa.Grant@gov.bc.ca</u>>

Cc: MIKE HARCOURT < s.22
Subject: telephone call request

Hi Lisa,

Regarding our telephone call:

Requesting a 15 minute call with Mike Harcourt and Minister Robinson.

Topic: 30 year growth strategy plan, transportation and the Provincial initiatives, positive influences.

Please advise availability.

Best,

Moneca Gabriel Assistant to Mike Harcourt

Direct: \$.22

s.22

From: Ma, Bowinn PREM:EX

Sent: Monday, November 5, 2018 4:24 PM

To: Gill, Goneet LASS:EX

**Subject:** RE: I love Transit Camp- November 23, 2018

No, that's alright.

Thank you,

Bowinn Ma, MLA

Parliamentary Secretary for TransLink

Reporting to the Minister of Municipal Affairs and Housing, responsible for TransLink

From: Gill, Goneet [mailto:Goneet.Gill@leg.bc.ca]
Sent: Wednesday, October 31, 2018 2:56 PM
To: Ma, Bowinn PREM:EX < Bowinn.Ma@gov.bc.ca>
Subject: I love Transit Camp- November 23, 2018

Hi Bowinn,

Would you like Daniela to staff you to this event?

Best,

Goneet Gill | Legislative Assistant | New Democrat BC Government Caucus T: 250-953-4701 | goneet.gill@leg.bc.ca | www.bcndpcaucus.ca

From: Ma, Bowinn PREM:EX

Sent: Tuesday, November 6, 2018 11:22 AM

To: Gardea, Daniela MAH:EX

**Subject:** RE: Opportunity for PS Ma: New Mobility Forum

OK

Thank you,

Bowinn Ma, MLA

Parliamentary Secretary for TransLink

Reporting to the Minister of Municipal Affairs and Housing, responsible for TransLink

From: Gardea, Daniela MAH:EX

Sent: Tuesday, November 6, 2018 10:28 AM

To: Ma, Bowinn PREM:EX < Bowinn.Ma@gov.bc.ca > Subject: RE: Opportunity for PS Ma: New Mobility Forum

We recommend attending.

--

#### Daniela Gardea

Ministerial Assistant

Minister of Municipal Affairs and Housing and responsible for Translink

T: (250) 356-0966

E: daniela.gardea@gov.bc.ca

From: Gardea, Daniela MAH:EX

Sent: Tuesday, November 6, 2018 10:27 AM

To: Ma, Bowinn PREM:EX

Subject: FW: Opportunity for PS Ma: New Mobility Forum

Importance: High

Interested? We need to confirm by tomorrow. Thanks!

--

### **Daniela Gardea**

Ministerial Assistant

Minister of Municipal Affairs and Housing and responsible for Translink

T: (250) 356-0966

E: daniela.gardea@gov.bc.ca

From: D'Souza, Pamela GCPE:EX

Sent: Tuesday, November 6, 2018 10:26 AM

To: Gardea, Daniela MAH:EX; Ashbourne, Craig MAH:EX; Djonlic, Matt MAH:EX

Cc: Leslie, Lisa GCPE:EX

Subject: FW: Opportunity for PS Ma: New Mobility Forum

Importance: High

Hello Daniela,

Please see this request from TransLink for PSBM participation in the second annual mobility forum in January.

TransLink is asking for her confirmation by tomorrow so they can include in itinerary, program information and other materials.

**Thanks** 

Pam

Pamela D'souza | acting manager Ministry of Municipal Affairs and Housing Government Communications and Public Engagement Desk: 778.698.8228 | Mobile: 250.896.3755

From: Price, Gabrielle < Gabrielle.Price@Translink.ca>

Sent: November 5, 2018 3:17 PM

To: D'Souza, Pamela GCPE:EX < Pamela. DSouza@gov.bc.ca >

**Cc:** Leslie, Lisa GCPE:EX < <u>Lisa.Leslie@gov.bc.ca</u>> **Subject:** Opportunity for PS Ma: New Mobility Forum

Importance: High

Hi Pam,

We briefly discussed this a few Friday calls back, however now we have a complete agenda and event plan for our New Mobility Forum and we are hoping PS Ma is available to participate in the below session, which is also highlighted in the attached event plan.

Jan 7 <sup>th</sup> ,	Welcome and opening remarks: Regional / global context setting	Kevin Desmond, Regional Mayor,
2019 from	focused on public sector innovation and collaboration w private	MP Terry Beech and PS Bowinn
9:15-10:10	sector.	Ma
AM		

This is the second annual forum dedicated to the future of mobility. This year, we bring together experiences from around the world to explore how government and private sector can collaborate on transportation innovations. The Forum will focus on three issues of great relevance to our region – ride-sharing/ride-hailing, Smart Cities and Mobility as a Service.

In the event plan, you will also find our draft invitation, we would like to be able to include PS Ma's attendance on that.

Is it possible to confirm if PS Ma will be able to attend by mid-week? If you have any questions or want to discuss further, feel free to give me a call.

Thanks,

Gabrielle

#### **Gabrielle Price**

Senior Advisor, Public Affairs TRANSLINK | South Coast British Columbia Transportation Authority T: 778.375.7855 | C: 778.668.4927 | E: <u>Gabrielle.Price@Translink.ca</u> This e-mail and any attachments may contain confidential and privileged information. If you are not the intended recipient, please notify the sender immediately by return e-mail, delete this e-mail and destroy any copies. Any dissemination or use of this information by a person other than the intended recipient is unauthorized and may be illegal.

From: Ma, Bowinn PREM:EX

Sent: Tuesday, November 27, 2018 12:22 PM

**To:** Gardea, Daniela MAH:EX

Subject: RE: Quote for approval: PTIF announcement Nov 26



"Providing riders with the information they need to appropriately plan their trips helps to increase the reliability of TransLink's public transit network. With millions of passengers riding these routes every year, the BC government remains enthusiastically committed to making the significant investments necessary to support transit and transportation improvements throughout the region."

Thank you,

Bowinn Ma, MLA

Parliamentary Secretary for TransLink

Reporting to the Minister of Municipal Affairs and Housing, responsible for TransLink

From: Gardea, Daniela MAH:EX

Sent: Tuesday, November 27, 2018 8:19 AM

To: Ma, Bowinn PREM:EX <Bowinn.Ma@gov.bc.ca>

Subject: Fwd: Quote for approval: PTIF announcement Nov 26

Hi Bowinn,

Seeking your approval on the below. TL gave us very little time to get approvals on this, so it's also OK to just not send one.

--

Daniela Gardea

Ministerial Assistant to Minister of Municipal Affairs and Housing and responsible for Translink

Begin forwarded message:

From: "D'Souza, Pamela GCPE:EX" < Pamela.DSouza@gov.bc.ca >

Date: November 26, 2018 at 7:42:12 PM PST

To: "Gardea, Daniela MAH:EX" < Daniela.Gardea@gov.bc.ca >

**Cc:** "Paulson, Dave GCPE:EX" < <u>Dave.Paulson@gov.bc.ca</u>>, "Ashbourne, Craig MAH:EX" < <u>Craig.Ashbourne@gov.bc.ca</u>>, "Djonlic, Matt MAH:EX" < <u>Matt.Djonlic@gov.bc.ca</u>>

Subject: Re: Quote for approval: PTIF announcement Nov 26

How about this:

"We congratulate TransLink for making upgrades to transit stations that meet the unique information needs of commuters in the growing Metro Vancouver area with ridership on some routes reaching over 10

million. B.C. government remains committed to making the significant investment necessary to support rapid transit and transportation improvements in the region."

Pamela D'souza 250-896-3755

On Nov 26, 2018, at 5:28 PM, Gardea, Daniela MAH:EX < Daniela.Gardea@gov.bc.ca> wrote:

Sorry, just saw it.

Chance you can shorten it? First sentence is too long.

--

Daniela Gardea

Ministerial Assistant to Minister of Municipal Affairs and Housing and responsible for Translink

On Nov 26, 2018, at 4:46 PM, Paulson, Dave GCPE:EX < <u>Dave.Paulson@gov.bc.ca</u>> wrote:

Hi Daniela,

Have you received word on approval of the PSBM quote below? Thanks,
Dave

From: D'Souza, Pamela GCPE:EX

Sent: Monday, November 26, 2018 3:11 PM

To: Gardea, Daniela MAH:EX

Cc: Leslie, Lisa GCPE:EX; Ashbourne, Craig MAH:EX; Djonlic, Matt

MAH:EX; Paulson, Dave GCPE:EX

Subject: FW: Quote for approval: PTIF announcement Nov 26

Hi Daniela,

Quote for PSBM approval. Also in attached in the NR we received from TransLink.

"We congratulate TransLink for making upgrades to transit stations that meet the unique information needs of commuters in the growing Metro Vancouver area where the SkyTrain's Expo and Millennium lines welcomed more than 10 million riders for the first time in October. B.C. government remains committed to making the significant investment necessary to support rapid transit and transportation improvements in the region."

**Thanks** 

#### Pam

Pamela D'souza | acting manager Ministry of Municipal Affairs and Housing Government Communications and Public Engagement

Desk: 778.698.8228 | Mobile: 250.896.3755

From: D'Souza, Pamela GCPE:EX

Sent: Monday, November 26, 2018 9:20 AM

To: Gardea, Daniela MAH:EX

Cc: Ashbourne, Craig MAH:EX; Djonlic, Matt MAH:EX; Leslie, Lisa

GCPE:EX; Paulson, Dave GCPE:EX

Subject: RE: Quote Request: PTIF announcement Nov 26

Yes, we can draft one and send for approval.

Pamela D'souza | acting manager Ministry of Municipal Affairs and Housing Government Communications and Public Engagement Desk: 778.698.8228 | Mobile: 250.896.3755

From: Gardea, Daniela MAH:EX Sent: November 26, 2018 9:13 AM

**To:** D'Souza, Pamela GCPE:EX < Pamela.DSouza@gov.bc.ca > **Cc:** Ashbourne, Craig MAH:EX < Craig.Ashbourne@gov.bc.ca >; Djonlic, Matt MAH:EX < Matt.Djonlic@gov.bc.ca >; Leslie, Lisa GCPE:EX < Lisa.Leslie@gov.bc.ca >; Paulson, Dave GCPE:EX < Dave.Paulson@gov.bc.ca >

Subject: Re: Quote Request: PTIF announcement Nov 26

PSBM quote possible?

--

Daniela Gardea

Ministerial Assistant to Minister of Municipal Affairs and Housing and responsible for Translink

On Nov 26, 2018, at 8:49 AM, D'Souza, Pamela GCPE:EX < <u>Pamela.DSouza@gov.bc.ca</u> > wrote:

Hi Daniela,

Circling back on this request. If MSR is interested, Dave Paulson can draft and quote for approval.

I have asked TransLink to send the draft news release also.

Thanks

#### Pam

Pamela D'souza | acting manager Ministry of Municipal Affairs and Housing Government Communications and Public Engagement Desk: 778.698.8228 | Mobile: 250.896.3755

From: D'Souza, Pamela GCPE:EX
Sent: November 23, 2018 1:03 PM
To: Gardea, Daniela MAH:EX
<<u>Daniela.Gardea@gov.bc.ca</u>>
Cc: Ashbourne, Craig MAH:EX

<<u>Craig.Ashbourne@gov.bc.ca</u>>; Djonlic, Matt MAH:EX <<u>Matt.Djonlic@gov.bc.ca</u>>; Leslie, Lisa GCPE:EX <<u>Lisa.Leslie@gov.bc.ca</u>>; Paulson, Dave

GCPE:EX < Dave. Paulson@gov.bc.ca>

Subject: FW: Quote Request: PTIF announcement

Nov 26

Hi Daniela,

There is a request from TransLink for a provincial quote (MOTI or MAH) in a news release re: customer communication upgrades funded through PTIF (prov share 33%).

They don't have a NR to share yet, but have provided background below and will share the NR as soon as they can.

In the meantime, TL is wondering if we want to provide a quote. MOTI is asking if MAH minister wants/thinks they should have.

Do you have a preference or should I defer to MOTI?

**Thanks** 

Pam

Ps: I left my cell phone at home, so available on work phone or email if you need to discuss.

Pamela D'souza | acting manager Ministry of Municipal Affairs and Housing Government Communications and Public Engagement Desk: 778.698.8228 | Mobile: 250.896.3755

From: Bowness, Lisanne GCPE:EX Sent: November 23, 2018 11:06 AM To: XT:Salehi, Angela GCPE:IN <angela.salehi@translink.ca>

**Cc:** Robb, Katie GCPE:EX < Katie.Robb@gov.bc.ca>; Flood, Leanne GCPE:EX < Leanne.Flood@gov.bc.ca>; D'Souza, Pamela GCPE:EX

<Pamela.DSouza@gov.bc.ca>

Subject: RE: Quote Request: PTIF announcement

Nov 26

OK thanks Angela. Pamela – do you know if this will be your Minister's quote as the provincial quote? thx

From: Salehi, Angela

[mailto:Angela.Salehi@Translink.ca]

Sent: Friday, November 23, 2018 11:02 AM

To: Bowness, Lisanne GCPE:EX

Cc: Robb, Katie GCPE:EX; Flood, Leanne GCPE:EX;

D'Souza, Pamela GCPE:EX

Subject: RE: Quote Request: PTIF announcement

Nov 26

Thanks Lisanne – PTIF is generally MoTI funding, but as long as we have a provincial quote we should be fine.

These Customer Communication upgrades are being by the Government of Canada at 50 per cent, Province of British Columbia at 33 per cent and TransLink at 17 per cent.

Cheers, Angela

**From:** Bowness, Lisanne GCPE:EX [mailto:Lisanne.Bowness@gov.bc.ca]

Sent: Friday, November 23, 2018 10:11 AM

To: Salehi, Angela < <a href="mailto:Angela.Salehi@Translink.ca">Angela.Salehi@Translink.ca</a>

Cc: Robb, Katie GCPE:EX < <a href="mailto:Katie.Robb@gov.bc.ca">Katie.Robb@gov.bc.ca</a>

; Flood, Leanne GCPE:EX < <a href="mailto:Leanne.Flood@gov.bc.ca">Leanne.Flood@gov.bc.ca</a>

;

D'Souza, Pamela GCPE:EX < <u>Pamela.DSouza@gov.bc.ca</u>>

Subject: RE: Quote Request: PTIF announcement

Nov 26

Thanks Angela for this notice. Do you know the funding amounts (and specifically: does MOTI have any funding in this one?)

If so, we can probably supply a Minister Trevena quote. If no MOTI funding, we will defer to the team at MAH to supply their Minister's quote. thanks

From: Salehi, Angela

[mailto:Angela.Salehi@Translink.ca]

Sent: Friday, November 23, 2018 10:01 AM To: Childs, Emma (INFC); Anna Griffiths

(anna.griffiths@canada.ca); D'Souza, Pamela GCPE:EX; Flood, Leanne GCPE:EX; Bowness,

Lisanne GCPE:EX

Cc: XT:Morland, Jennifer GCPE:IN; XT:Paslar, Lida

GCPE:IN; Uppal, Bibake

**Subject:** Quote Request: PTIF announcement Nov

26

Good morning everyone,

As some of you know we plan to promote the PIDs PTIF project early next week on Tuesday, Nov 27. The plan is to distribute a news release and host a staggered media tour of the Edmonds Station. This is the first station to get outfitted with the new Passenger Information Displays, PA system and CCTV cameras.

If you would like to contribute a quote, please send it directly to Lida Paslar, cc'd before noon on Monday, Nov 26. I appreciate that this is a quick turnaround and thank you in advance for your response.

The news release is in development and once quotes are received, we will send out the full release for awareness.

In the meantime, here is some background and facts about the project to provide context:

Beginning in November, TransLink will improve customer communications technologies at all 33 stations throughout the Expo and Millennium lines, excluding the Evergreen Extension. Upgrades include:

- Approximately 281 new PIDs
   (Passenger Information Displays),
   including 83E-PIDs (entrance), 132 T PIDs (real-time transit info i.e. next
   train), and 66 G-PIDs (80% general info
   (i.e. escalator/elevator status,
   potentially 20% ads). These signs will
   replace the existing red LED 'next train'
   signs that are currently on platforms
   and some old entrance PIDS just inside
   the station entrances at 6 stations.
- Upgraded PA Systems including replacing approximately 993 speakers along the Millennium Line, adding 246 speakers along Expo and Millennium lines, 78 emergency speakers at station entrances, adding amplifiers at 14 stations, and recommissioning and optimizing speakers at all stations.
- New CCTV cameras including approximately 1,200 replacement

station platform/concourse cameras and adding 264 guideway cameras.

Upgrades will happen station by station, with all construction activity for PIDS, CCTV and PA Systems happening simultaneously to minimize impact to customers and condense construction work. Impacts will vary station to station, with some work requiring no change to service or station access, and other work requiring single tracking, skip-stop service, or station access changes. Separate communications plans/issues briefings will be developed for impactful work.

The soft launch of the program begins with Lougheed and Edmonds stations in November. Three E-PIDS and four T-PIDS will be added to Lougheed Station, and two E-PIDS and four T-PIDS will be added to Edmonds Station. Impacts are expected to be minimal, though some nighttime work may be required. Two T-PIDS will also be added to the new platform at Commercial-Broadway Station which is expected to open in mid-January. The rest of the station will be updated with more PIDS, and CCTV and PA Systems upgrades later in 2019.

#### Key Messages:

- Between fall 2018 and through 2020, we're providing better real-time service information for customers – new information signs, better sounding announcements, and more security measures at all Expo and Millennium stations (excluding the Evergreen Extension of the Millennium Line).
- SkyTrain Customer Communications Upgrades are part of the TransLink Maintenance and Repair Program to improve aging infrastructure across the system.
- Improvements will roll out station-by-station until the entire Expo and Millennium lines are upgraded. Construction impacts will vary depending on the station, and we thank our customers and neighbours for their patience while we make these significant improvements.

Budget for all three projects: \$60.5million

If you have any questions, please let me or Lida know. Thank you!

Cheers,

### Angela

## Angela Salehi

Communications Manager, Capital Projects TransLink (South Coast British Columbia Transportation Authority) T:778-375-7647 | C:604-561-5810

<image001.png>

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