

Porcher, Elizabeth MAH:EX

From: Minister, MAH MAH:EX
Sent: January 30, 2019 4:15 PM
To: Wolansky, Allegra PREM:EX
Subject: RE: Question re: PO log 718853 s.22

Good Afternoon,

She has contacted us several times and unfortunately I told her there was nothing MAH could and asked for the premier's information.

Jena Rayner

Administrative Assistant to the
Honourable Selina Robinson
Minister of Municipal Affairs and Housing Room 310, Parliament Buildings
Office: 250-387-2283

-----Original Message-----

From: Wolansky, Allegra PREM:EX
Sent: January 30, 2019 2:56 PM
To: Minister, MAH MAH:EX <MAH.Minister@gov.bc.ca>
Subject: Question re: PO log 718853 s.22

Good Morning,

I see that this one was already cc'd to MAH and I'm just wondering if this is something you'd be able to respond to or if you have input on how best to handle? Please let me know!

Thanks,
Allegra Wolansky
Correspondence Officer | Office of the Premier
(778) 698-5465 | Allegra.Wolansky@gov.bc.ca

-----Original Message-----

From: s.22
Sent: January 29, 2019 12:24 PM
To: OfficeofthePremier, Office PREM:EX <Premier@gov.bc.ca>
Cc: Trevena.MLA, Claire LASS:EX <Claire.Trevena.MLA@leg.bc.ca>; Minister, MAH MAH:EX <MAH.Minister@gov.bc.ca>; gmacisaac@ubcm.ca; XT:MountWaddington, RegionalDistrict ENV:IN <info@rdmw.bc.ca>; Robertson, Fred LASS:EX <Fred.Robertson@leg.bc.ca>; victoria@cbc.ca
Subject: Offensive Facebook posts from our regional director

Dear Premier Horgan, I am writing to you regarding some very offensive posts made by our regional director, Sandra Daniels s.22 that appeared on her personal Facebook page after she was elected in November of

last year. I have included some of them in an attachment in this email. Our community became aware of these posts in late November and immediately informed the office of Mount Waddington Regional District in Port McNeill as well as our MLA Claire Trevena's office in Campbell River and included screen shots of the offensive material. Although no-one has disputed the fact that these posts fit the criteria for hate speech, it seems we have no legal means to remove her as our representative and she refuses to step down, denying that she has done anything wrong. In every other level of government in this country there are protocols in place to deal with similar situations but there seems to be nothing in place at the regional district level. It is unacceptable for an elected official to be promoting hate speech. Something needs to be addressed at the provincial level to close this apparent loophole.

We in Mount Waddington Area A find ourselves in a difficult and unprecedented situation and are asking for your help. Members of our community have signed a letter requesting she step down and a copy of that petition will be sent to your office shortly. Sincerely, s.22

Porcher, Elizabeth MAH:EX

From: Hitchen, Daniel MAH:EX
Sent: January 30, 2019 2:21 PM
To: Rayner, Jena MAH:EX
Cc: Patrucco, Ian JTT:EX; Johnson, Tracey MAH:EX; White, Christine MAH:EX
Subject: FW: Caller: s.22

Hi Jena, just an FYI here.

-Dan

From: Elizabeth McNabb [<mailto:emcnabb@bchousing.org>]
Sent: Wednesday, January 30, 2019 2:17 PM
To: Hitchen, Daniel MAH:EX; Patrucco, Ian MAH:EX
Cc: Johnson, Tracey MAH:EX; Bate, Sue BCHM:EX
Subject: RE: Caller: s.22 s.22

Hi all,

I just wanted to give you all a heads-up that s.22 may continue to escalate or seek assistance from the ministry with this issue.

Please be very aware that there are significant challenges with this file and please understand that s.22 is not representing the situation accurately. We have a great deal of evidence to suggest that s.22 has been untruthful about a number of issues.

s.22 rent supplement is portable and she is aware of the steps she needs to take to move, should she decide to do so. s.22 – it is likely that it was discontinued because she is already being subsidized by the province of BC. I am not aware of any housing or subsidy programs that allow people to receive housing assistance from both the province and the federal government.

If s.22 continues to call your offices, please do your best to refer her back to us. The regional director and operations managers are very involved and aware of the situation, and we will continue to work with her directly.

Thanks,
E.

From: Hitchen, Daniel MAH:EX
Sent: January 25, 2019 3:48 PM
To: Elizabeth McNabb
Cc: Patrucco, Ian MAH:EX ; Johnson, Tracey MAH:EX
Subject: FW: Caller: s.22 s.22

Hi Elizabeth:

Could someone from BCH please call s.22 back?

Thank you.

-Dan

From: Rayner, Jena MAH:EX
Sent: Friday, January 25, 2019 3:13 PM
To: Patrucco, Ian MAH:EX; Hitchen, Daniel MAH:EX; Johnson, Tracey MAH:EX
Subject: Caller: s.22 s.22)

s.22

Vancouver, BC

s.22 is seeking information or recommendation on next steps that need to happen with BC Housing. She has been in constant contact with them over the last year dealing with finding subsidized housing that will accommodate s.22

s.22

She has been through 2 apartments, one with smoking violations and her most recent with a cockroach infestation. As of right now she was placed in an apartment through the BC housing into the private market but s.22

s.22 and can no longer afford the new apartment. She has had many dealings with Dan McMann who she says is the CEO of BC housing to no avail.

She is searching for information that I could not provide.

Thank you

Jena Rayner

Administrative Assistant to the
Honourable Selina Robinson
Minister of Municipal Affairs and Housing
Room 310, Parliament Buildings
Office: 250-387-2283

Porcher, Elizabeth MAH:EX

From: Patrucco, Ian JTT:EX
Sent: January 30, 2019 8:42 AM
To: Rayner, Jena MAH:EX
Cc: Hitchen, Daniel MAH:EX; Johnson, Tracey MAH:EX
Subject: FW: Caller: s.22

Just an FYI if he calls again and we haven't heard from Elizabeth.

Ian Patrucco | Liaison Officer
Deputy Minister's Office
Ministry of Municipal Affairs and Housing

From: Elizabeth McNabb [<mailto:emcnabb@bchousing.org>]
Sent: January 29, 2019 3:25 PM
To: Hitchen, Daniel MAH:EX; Patrucco, Ian MAH:EX
Subject: RE: Caller: s.22 s.22)

Hi both – please be aware that s.22 and I have not managed to connect yet, though we have traded voicemails twice now. His last message indicated he was frustrated at what he perceives as being “passed off to you guys” but unfortunately he still has not provided me with details about his inquiry and I am still unsure of where to refer his questions, so we're no further ahead.

I'm just giving you a heads-up in case he returns to calling the MO or elsewhere. If he does contact your offices again before he and I connect, please try to get a more detailed message and/or encourage him to call me directly at 604-439-4703.

Thanks,
E.

From: Hitchen, Daniel MAH:EX
Sent: January 29, 2019 8:52 AM
To: Elizabeth McNabb
Subject: RE: Caller: s.22 , , ,

Thank you! Appreciate it!

-Dan

From: Elizabeth McNabb [<mailto:emcnabb@bchousing.org>]
Sent: Monday, January 28, 2019 10:55 AM
To: Hitchen, Daniel MAH:EX
Cc: Patrucco, Ian MAH:EX; Johnson, Tracey MAH:EX
Subject: RE: Caller: s.22

I've called and left a message asking them to call me back to explain what it is they're looking for. Once I understand that better, I'll assign to the appropriate department for follow-up.

From: Hitchen, Daniel MAH:EX <Daniel.Hitchen@gov.bc.ca>
Sent: January 25, 2019 3:48 PM
To: Elizabeth McNabb <emcnabb@bchousing.org>
Cc: Patrucco, Ian MAH:EX <Ian.Patrucco@gov.bc.ca>; Johnson, Tracey MAH:EX <Tracey.T.Johnson@gov.bc.ca>
Subject: FW: Caller: s.22

Hi Elizabeth:

Hoping BCH can help with this caller?

Thank you.

-Dan

From: Rayner, Jena MAH:EX
Sent: Friday, January 25, 2019 3:05 PM
To: Patrucco, Ian MAH:EX; Hitchen, Daniel MAH:EX; Johnson, Tracey MAH:EX
Subject: Caller: s.22)

s.22 !

s.22 called this afternoon hoping to get some information on BC Subsidized Housing in Victoria and any recent reviews of the association that have been done.

Thank you

Jena Rayner

Administrative Assistant to the
Honourable Selina Robinson
Minister of Municipal Affairs and Housing
Room 310, Parliament Buildings
Office: 250-387-2283

Porcher, Elizabeth MAH:EX

From: Patrucco, Ian JTT:EX
Sent: January 29, 2019 9:08 AM
To: Rayner, Jena MAH:EX
Cc: White, Christine MAH:EX; Hitchen, Daniel MAH:EX; Johnson, Tracey MAH:EX
Subject: FW: Caller: FW: Voice Mail (1 minute and 5 seconds)

Hi Jena,

Just an FYI to close the loop.

Ian Patrucco | Liaison Officer
Deputy Minister's Office
Ministry of Municipal Affairs and Housing

From: Hannan, Tiffany OHCS:EX
Sent: January 28, 2019 4:34 PM
To: Patrucco, Ian MAH:EX
Cc: Johnson, Tracey MAH:EX; Hitchen, Daniel MAH:EX
Subject: RE: Caller: FW: Voice Mail (1 minute and 5 seconds)

Hello,

SIO Erica Popovici provided the following:

I spoke with Is.22 this afternoon for about 25 minutes.
We discussed some details included in the decision from his recent hearing.
We also spoke about how to write a letter to the director, as well as the review consideration procedure.
I will be mailing a copy of a review application, a fee waiver application and a community resource list to him directly.
He was aggravated at the situation, but was understanding during our call.

Thanks,

Tiffany

From: Patrucco, Ian MAH:EX
Sent: January 28, 2019 12:23 PM
To: Hannan, Tiffany OHCS:EX
Cc: Johnson, Tracey MAH:EX ; Hitchen, Daniel MAH:EX
Subject: FW: Caller: FW: Voice Mail (1 minute and 5 seconds)

Hi Tiffany,

A caller for the RTB. Would someone please reach out to him.

Thanks,

Ian Patrucco | Liaison Officer
Deputy Minister's Office

From: Rayner, Jena MAH:EX
Sent: January 28, 2019 11:05 AM
To: Patrucco, Ian MAH:EX; Johnson, Tracey MAH:EX
Subject: Caller: FW: Voice Mail (1 minute and 5 seconds)

Good Morning,

s.22

This has been forwarded to me via Lisa. He sounds very frustrated with issues regarding his RTB and his landlord and asbestos in the walls of the building. He mentions contacting PSSG several times and I am just wondering if there is already a call history for him?

Any support, thank you!

Jena Rayner

Administrative Assistant to the
Honourable Selina Robinson
Minister of Municipal Affairs and Housing
Room 310, Parliament Buildings
Office: 250-387-2283

From: Grant, Lisa FIN:EX
Sent: January 28, 2019 10:14 AM
To: Minister, PSSG Phone PSSG:EX <PSSGPhone.Minister@gov.bc.ca>
Cc: Rayner, Jena MAH:EX <Jena.Rayner@gov.bc.ca>; White, Christine MAH:EX <Christine.White@gov.bc.ca>
Subject: RE: Voice Mail (1 minute and 5 seconds)

Good morning Noreen,

I have actually changed positions and am no longer the AA for MAH. I've cc'd Jena Rayner who has assumed my role in that office.

Jena, it sounds like this gentleman should be directed to the RTB as it is a landlord/tenant issue. He sounds quite frustrated so I am happy to give you some more wording/tips that I've used on disgruntled callers if you want.

He states that he has called before so I would confirm with the DMO that there is not already a call-back initiated but if he has been calling PSSG he may have been reaching out to the wrong offices.

Cheers,

Lisa Grant

From: Minister, PSSG Phone PSSG:EX
Sent: Monday, January 28, 2019 9:50 AM
To: Grant, Lisa FIN:EX
Subject: FW: Voice Mail (1 minute and 5 seconds)

Hello Lisa, This gentleman, s.22 , has called our office several times. He called again early this morning, twice that I can see. His message is self explanatory. After checking with our Correspondence Team, as to whom to send this too, Municipal Affairs and Housing, is what I am told. As I have not yet sent an voice mail message I will send these in two emails, that were left within a short space of time.

Noreen Dunn
Administratiave Assistant
Honourable Mike Farnworth
Ph: 250-356-2178

From: Microsoft Outlook **On Behalf Of** VICTORIA BC
Sent: January 28, 2019 2:14 AM
To: Minister, PSSG Phone PSSG:EX <PSSGPhone.Minister@gov.bc.ca>
Subject: Voice Mail (1 minute and 5 seconds)

You received a voice mail from VICTORIA BC at s.22

Caller-Id: s.22

Porcher, Elizabeth MAH:EX

From: Rayner, Jena MAH:EX
Sent: January 28, 2019 3:01 PM
To: Patrucco, Ian JTT:EX; Johnson, Tracey MAH:EX
Subject: Caller: Connolly, Norm (New Westminster)

Norm Connolly (Community Energy Manager)
New Westminster
604-527-4572

Mr. Connolly has discovered some forms that appear to have been missed when accepting an Infrastructure Planning Grant that they received and he needs to know to who this would go to and or who he should be contacting. It expires at the end of March and the project number assigned to the grant is P165359.

If someone with further information can contact him back to support that would be great.

Thank you

Jena Rayner

Administrative Assistant to the
Honourable Selina Robinson
Minister of Municipal Affairs and Housing
Room 310, Parliament Buildings
Office: 250-387-2283

Porcher, Elizabeth MAH:EX

From: Rayner, Jena MAH:EX
Sent: January 28, 2019 12:10 PM
To: Djonlic, Matt MAH:EX
Subject: RE: MLA meeting follow-up

Hi Matt,

It is a min sig #243111 and as of cliff was last with Infrastructure and Finance for draft approval.

I have not received anything back for the MAs to review and approve.

Jena Rayner

Administrative Assistant to the
Honourable Selina Robinson
Minister of Municipal Affairs and Housing
Room 310, Parliament Buildings
Office: 250-387-2283

From: Djonlic, Matt MAH:EX
Sent: January 28, 2019 11:54 AM
To: Rayner, Jena MAH:EX
Subject: FW: MLA meeting follow-up

Hey Jena,

Would you be able to see where the below letter is at?

Matt Djonlic

Executive Assistant to
Hon. Selina Robinson
Minister of Municipal Affairs and Housing
and Minister responsible for TransLink
C: 778-584-4398 | E: Matt.Djonlic@gov.bc.ca

From: Conroy.MLA, Katrine <Katrine.Conroy.MLA@leg.bc.ca>
Sent: January 28, 2019 10:37 AM
To: Djonlic, Matt MAH:EX <Matt.Djonlic@gov.bc.ca>
Subject: FW: MLA meeting follow-up

Good morning, Matt:

I was wondering if you could find out where her letter is at in the queue, when she can expect a response. I have emailed her and told her I would check for her and that the volumes of letters that the Minister receives has a bit of a wait time to get a response. Is there anything you can offer for me to share with Mayor Langman?

Thanks for your help on this.

Regards,

 Elaine Whitehead

Constituency Assistant to Hon. Katrine Conroy, MLA Kootenay West
#2-1006 3rd Street, Castlegar, BC V1N 3X6 | Phone: 250-304-2783 | Facsimile: 250 304-2655
Toll Free: 1-888-755-0556 | elaine.whitehead@leg.bc.ca | www.katrineconroy.ca

From: Diane Langman [<mailto:diane.langman@warfield.ca>]
Sent: Monday, January 28, 2019 9:55 AM
To: Conroy.MLA, Katrine <Katrine.Conroy.MLA@leg.bc.ca>
Subject: Fwd: MLA meeting follow-up

Minister Conroy,

I wanted to thank you again for your assistance in getting in touch with the right people through Minister Selina Robinson's office in regards to the Village of Warfield's water situation. We sent a letter and the report on January 2nd I believe and cc'd Minister Katrine Conroy in that as well. We have not yet heard anything and, being as this is the first time I personally have asked the Ministry for assistance, I am unsure how long I should be waiting before contacting them again. I recognize that everyone is extremely busy and we are just a blip in the road, however, this is my community's water, a foundation for a community. With it being almost 4 weeks now and no response, I'm just concerned.

Is there a way to check in to see if the report has been received, if it's being reviewed, or any kind of details? Any guidance you can provide here would be really appreciated!

Thank you so much and looking forward to hearing back from you.

Sincerely

Diane

Diane Langman
Village of Warfield Mayor
555 Schofield Highway
Trail, BC
V1R 2G7
Office: (250)368-8202

CONFIDENTIALITY NOTICE: This email (including any attachments) is intended only for the recipient(s) named above. It may contain confidential or privileged information and should not be forwarded to, read, copied, or otherwise used by any other person. If you are not a named recipient, please contact the sender and delete the email from your system.

Porcher, Elizabeth MAH:EX

From: Rayner, Jena MAH:EX
Sent: January 28, 2019 11:19 AM
To: Patrucco, Ian JTT:EX; Johnson, Tracey MAH:EX
Subject: Caller: FW: Voice Mail (4 minutes and 17 seconds)

Importance: High

Good Morning,

Just forwarding along for caller records. s.22 (no number mentioned) left a message with Minister Eby office in regards to RTB. She is concerned about permanent occupancy regulations are placed going forward and the shut down of subpar homes being rented.

Thank you

Jena Rayner

Administrative Assistant to the
Honourable Selina Robinson
Minister of Municipal Affairs and Housing
Room 310, Parliament Buildings
Office: 250-387-2283

From: Minister, AG Phone AG:EX
Sent: January 28, 2019 9:33 AM
To: Rayner, Jena MAH:EX
Subject: FW: Voice Mail (4 minutes and 17 seconds)
Importance: High

Hello Jena,

I'm forwarding you the attached VM since the caller is talking about landlord.

Thank you

Wolfgang Addo, Administrative Assistant
Office of the Attorney General-Honourable David Eby
250-387-1866
Wolfgang.Addo@gov.bc.ca

From: Microsoft Outlook **On Behalf Of** Anonymous Caller
Sent: January 24, 2019 10:30 PM
To: Minister, AG Phone AG:EX <AGPhone.Minister@gov.bc.ca>
Subject: Voice Mail (4 minutes and 17 seconds)
Importance: High

You received a voice mail from Anonymous Caller

Caller-Id: Anonymous Caller

Porcher, Elizabeth MAH:EX

From: Rayner, Jena MAH:EX
Sent: January 28, 2019 11:09 AM
To: Patrucco, Ian JTT:EX; Johnson, Tracey MAH:EX
Subject: Caller: s.22

s.22

s.22 is hoping for information for when the 2nd round of First Nations Housing Grants will be announced or when the grant period will open. He is part of the Squatits Advocacy Society and are looking into further details.

If someone can call him back that would be great.
Thank you

Jena Rayner

Administrative Assistant to the
Honourable Selina Robinson
Minister of Municipal Affairs and Housing
Room 310, Parliament Buildings
Office: 250-387-2283

Porcher, Elizabeth MAH:EX

From: Grant, Lisa FIN:EX
Sent: January 28, 2019 10:14 AM
To: Minister, PSSG Phone PSSG:EX
Cc: Rayner, Jena MAH:EX; White, Christine MAH:EX
Subject: RE: Voice Mail (1 minute and 5 seconds)

Good morning Noreen,

I have actually changed positions and am no longer the AA for MAH. I've cc'd Jena Rayner who has assumed my role in that office.

Jena, it sounds like this gentleman should be directed to the RTB as it is a landlord/tenant issue. He sounds quite frustrated so I am happy to give you some more wording/tips that I've used on disgruntled callers if you want.

He states that he has called before so I would confirm with the DMO that there is not already a call-back initiated but if he has been calling PSSG he may have been reaching out to the wrong offices.

Cheers,

Lisa Grant

From: Minister, PSSG Phone PSSG:EX
Sent: Monday, January 28, 2019 9:50 AM
To: Grant, Lisa FIN:EX
Subject: FW: Voice Mail (1 minute and 5 seconds)

Hello Lisa, This gentleman, s.22 , has called our office several times. He called again early this morning, twice that I can see. His message is self explanatory. After checking with our Correspondence Team, as to whom to send this too, Municipal Affairs and Housing, is what I am told. As I have not yet sent an voice mail message I will send these in two emails, that were left within a short space of time.

Noreen Dunn
Administratiave Assistant
Honourable Mike Farnworth
Ph: 250-356-2178

From: Microsoft Outlook **On Behalf Of** VICTORIA BC
Sent: January 28, 2019 2:14 AM
To: Minister, PSSG Phone PSSG:EX
Subject: Voice Mail (1 minute and 5 seconds)

You received a voice mail from VICTORIA BC at s.22

Caller-Id: s.22

Porcher, Elizabeth MAH:EX

From: Johnson, Tracey MAH:EX
Sent: January 25, 2019 2:11 PM
To: Rayner, Jena MAH:EX
Cc: Hitchen, Daniel MAH:EX; Patrucco, Ian JTT:EX
Subject: RE: Caller: s.22 i) - Following up

Hi Jena,

Re: s.22

Please let Christine know this has now been dealt with. However, I am not sure if s.22 will call your office again, as she hung up on our staff after they explained the review process to her.

Thank you,

Tracey

From: Hannan, Tiffany OHCS:EX
Sent: January 25, 2019 1:45 PM
To: MAH DMO MAH:EX; Patrucco, Ian MAH:EX
Cc: Hitchen, Daniel MAH:EX; Johnson, Tracey MAH:EX
Subject: RE: Caller: s.22 - Following up

Hello,

SIO Erica Popovici spoke to s.22 and provided the following summary:

I was able to connect with the tenant around 1:20pm this afternoon and spoke for about 10 minutes.

She had some questions about the RTB publishing a database of 'good and bad tenants/landlords'.

I explained that any information that the RTB releases must be done in accordance with BC's privacy laws.

She went into some detail about one of her previous dispute resolution hearings and eluded to bias by the Arbitrator, where I generally explained the review process as well as the judicial review process if she wished to pursue the issue beyond the RTB.

She ended the call by hanging up, though she was not aggressive during the call, simply terse.

Thanks,

Tiffany

From: MAH DMO MAH:EX
Sent: January 25, 2019 1:16 PM
To: Patrucco, Ian MAH:EX ; Hannan, Tiffany OHCS:EX
Cc: Hitchen, Daniel MAH:EX
Subject: RE: Caller: s.22 - Following up

Hi Tiffany,

MO received a call from s.22 (same phone number as below). s.22 is expecting a call-back re RHTF recommendations.

Can you advise when this will be done, so I can close the loop with the MO.

Thank you,

Tracey Johnson
A/Senior Executive Assistant to Jacquie Dawes, Deputy Minister
Ministry of Municipal Affairs and Housing
Tel: 250 387 9108

From: Patrucco, Ian MAH:EX
Sent: January 25, 2019 9:44 AM
To: Hannan, Tiffany OHCS:EX
Cc: Johnson, Tracey MAH:EX; Hitchen, Daniel MAH:EX
Subject: FW: Caller: s.22)

Hi Tiffany,

Can someone please reach out to s.22 to answer her questions regarding the landlord database?

Thanks,

Ian Patrucco | Liaison Officer
Deputy Minister's Office
Ministry of Municipal Affairs and Housing

From: Rayner, Jena MAH:EX
Sent: January 24, 2019 4:06 PM
To: Patrucco, Ian MAH:EX; Gardea, Daniela MAH:EX; Johnson, Tracey MAH:EX
Subject: Caller: s.22)

s.22)

s.22 has questions in regards to one of the proposed rental/strata bylaw changes that were released in December. Her specific inquiry is for a particular proposition in regards to the creation of a database for landlords to identify unreliable tenants.

She would like to be called back. Thanks

Jena Rayner

Administrative Assistant to the
Honourable Selina Robinson

Minister of Municipal Affairs and Housing
Room 310, Parliament Buildings
Office: 250-387-2283

Porcher, Elizabeth MAH:EX

From: Rayner, Jena MAH:EX
Sent: January 25, 2019 2:05 PM
To: Correspondence Services MAH:EX
Subject: RE: correspondence count on rent restriction bylaws

Hi Tammy,

I have been trying to read through them as toughly as possible and categorize them as against and for. Most of the time the citizen is verbally stating their opposition to the proposed bylaw change, in favour of keeping their rental restrictions in place.

However I may have miscategorized a few on accident. I can go through the current folder and ensure the ones categorized in against are correctly filed.

The only ones I am not including in the 2 batch numbers are those I am tagging as Reply Direct if the emailer is asking for further detail as to what the restrictions will entail or if they are hoping for further clarification.

I hope that helps. My apologies on any confusion.

Jena Rayner

Administrative Assistant to the
Honourable Selina Robinson
Minister of Municipal Affairs and Housing
Room 310, Parliament Buildings
Office: 250-387-2283

From: Correspondence Services MAH:EX
Sent: January 25, 2019 1:48 PM
To: Rayner, Jena MAH:EX
Cc: Correspondence Services MAH:EX
Subject: FW: correspondence count on rent restriction bylaws
Importance: High

Hi Jena,

OHCS staff have a question and need clarification on the 2 batches (243092 Against, and 243095 For) that we have regarding the strata rental bylaws:

I think there may be confusion re: pro/con on this issue – at least from what I have been able to pull up so far but I'm not sure I'm doing it right in Cliff. Is it "Against rental restrictions" or Against the ban on eliminating rental restrictions? I randomly pulled up one from the "Against" batch (243206) and it was actually PRO rental restriction bylaws or put another way, Against the ban on eliminating.

Can you please clarify how you have been determining which batch an incoming is part of?


Thanks for the clarification

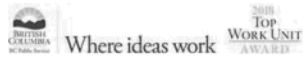
Tammy Tubman

Correspondence Coordinator

Executive Correspondence Services

Ministry of Municipal Affairs and Housing

 778-698-3573



Porcher, Elizabeth MAH:EX

From: White, Christine MAH:EX
Sent: January 25, 2019 1:27 PM
To: Patrucco, Ian JTT:EX
Cc: Rayner, Jena MAH:EX; Johnson, Tracey MAH:EX; Hitchen, Daniel MAH:EX
Subject: RE: Over to DMO's office | Caller - s.22

Good feedback. Thank you!

Christine White

Administrative Coordinator to the
Honourable Selina Robinson
Minister of Municipal Affairs and Housing
Room 310, Parliament Buildings
Cell: 250.812.8894 | **Office: 778.974.6045 ***Please note new office phone number**



Please consider the environment before printing this email.

From: Patrucco, Ian MAH:EX
Sent: Friday, January 25, 2019 12:15 PM
To: White, Christine MAH:EX
Cc: Rayner, Jena MAH:EX ; Johnson, Tracey MAH:EX ; Hitchen, Daniel MAH:EX
Subject: FW: Over to DMO's office | Caller - s.22

FYI

Ian Patrucco | Liaison Officer
Deputy Minister's Office
Ministry of Municipal Affairs and Housing

From: Viveiros, Natalia MAH:EX
Sent: January 25, 2019 11:11 AM
To: Johnson, Tracey MAH:EX
Cc: Patrucco, Ian MAH:EX; Hitchen, Daniel MAH:EX
Subject: Over to DMO's office | Caller - s.22

Hi Tracey,

Closing the loop

Thank you, Natalia 😊

From: Fraser, Rob A MAH:EX
Sent: January 25, 2019 11:07 AM
To: Viveiros, Natalia MAH:EX <Natalia.Viveiros@gov.bc.ca>; Rai, Diana MAH:EX <Diana.Rai@gov.bc.ca>
Cc: Currie, Brian J MAH:EX <Brian.Currie@gov.bc.ca>
Subject: FW: FOR ACTION | Caller - s.22

FYI – not sure if somebody wants to close the loop with the MO –who brought this issue to our attention

From: Glickman, Marika MAH:EX
Sent: Friday, January 25, 2019 11:02 AM
To: Fraser, Rob A MAH:EX; Curtis, David MAH:EX
Cc: Currie, Brian J MAH:EX; Feldman, Steve MAH:EX
Subject: RE: FOR ACTION | Caller - s.22

Good morning David. Rob has asked me to give you an update on s.22 case.

I called him this morning and he said he went to MLA Nicholas Simons' office on Thursday to get support with his appeal application and even spoke with the MLA directly. He sent the application yesterday by priority mail and was assured it would arrive at the BCA office Monday. He mentioned he felt the process of disputing his valuation harrowing as people didn't understand the s.22 and said some people hung up due to frustration (BCA office in Vancouver). He says his s.22 . He said contact with our team and the MLA office was most helpful after a tremendous amount of frustration. If nothing changes, MLA Simons said he should go back to his office to discuss.

Happy to answer any questions you may have.
Marika

From: Fraser, Rob A MAH:EX
Sent: Thursday, January 17, 2019 7:09 PM
To: Curtis, David MAH:EX
Cc: Currie, Brian J MAH:EX; Glickman, Marika MAH:EX; Feldman, Steve MAH:EX
Subject: Re: FOR ACTION | Caller - s.22

Ok we look into it and report back
R

Sent from my iPhone

On Jan 17, 2019, at 5:15 PM, Curtis, David MAH:EX <David.Curtis@gov.bc.ca> wrote:

Hi Rob,

Appreciate your thoughts on this. It may be worthwhile for someone to reconnect with s.22 given that the Tuesday discussion did not resolve the issue and was followed by an escalation to the MO.

Thanks again,

David

From: Jonasson, Randi MAH:EX
Sent: Thursday, January 17, 2019 4:05 PM
To: Viveiros, Natalia MAH:EX <Natalia.Viveiros@gov.bc.ca>; Curtis, David MAH:EX <David.Curtis@gov.bc.ca>
Cc: Fraser, Rob A MAH:EX <Rob.Fraser@gov.bc.ca>; Holland, Jodie MAH:EX <Jodie.Holland@gov.bc.ca>; Feldman, Steve MAH:EX <Steve.Feldman@gov.bc.ca>; Currie, Brian J MAH:EX <Brian.Currie@gov.bc.ca>
Subject: RE: FOR ACTION | Caller - s.22

I spoke with s.22 on Tuesday.
Here is the extent of our conversation:

He is s.22 . I explained many aspects to him. He has been to the Service BC center, the local library, his municipal office and has spoken with BCA.

His s.22 . I chatted with him and let him know that he might want to contact his strata as they would all get a notification for a PARP notice of hearing as all the names on title would receive the notice.

I also confirmed that he had the address for the Vancouver BCA office and could write a letter and mail it to them or fax if he had access to that. s.22 in the local area.

I also mentioned that if one person on the strata was to put in the complaint, then they could all be heard as a unit. Thus alleviating the need for him to try to do the complaint.

He mentioned that each owner is assessed individually and that the s.22

s.22 . One within a year and the other in two years.

I thought he was on his way to completing the letter to mail it.

Thanks

Randi

From: Viveiros, Natalia MAH:EX

Sent: Thursday, January 17, 2019 3:51 PM

To: Curtis, David MAH:EX

Cc: Fraser, Rob A MAH:EX; Holland, Jodie MAH:EX; Jonasson, Randi MAH:EX

Subject: FOR ACTION | Caller - s.22

Hi Brian,

Over to you

Thank you, Natalia 😊

From: Johnson, Tracey MAH:EX

Sent: January 17, 2019 3:45 PM

To: Viveiros, Natalia MAH:EX <Natalia.Viveiros@gov.bc.ca>

Cc: Hitchen, Daniel MAH:EX <Daniel.Hitchen@gov.bc.ca>; Patrucco, Ian MAH:EX <Ian.Patrucco@gov.bc.ca>

Subject: FW: Caller - s.22

Hi Natalia,

Can your team respond to this incoming call?

Thank you,

Tracey

From: White, Christine MAH:EX

Sent: January 17, 2019 12:44 PM

To: Patrucco, Ian MAH:EX; Gardea, Daniela MAH:EX; Johnson, Tracey MAH:EX

Cc: Rayner, Jena MAH:EX

Subject: Caller - s.22

Hello,

s.22

S.22

s.2 has had his BC Assessment on his property come through and it was incorrect. He has been trying to work with BCA office and it hitting a lot of walls and feeling like they are not able to help him. He needs to have some paperwork in by the end of the month and because he doesn't have a computer was looking for some help with it. Is there someone that can connect with him to help him with his issues and assist him with completed what is needed by BCA?

Thanks,

Christine White

Administrative Coordinator to the

Honourable Selina Robinson

Minister of Municipal Affairs and Housing

Room 310, Parliament Buildings

Cell: 250.812.8894 | **Office: 778.974.6045 ***Please note new office phone number**

Porcher, Elizabeth MAH:EX

From: Rayner, Jena MAH:EX
Sent: January 24, 2019 2:58 PM
To: Gedney, Vanessa R MAH:EX
Subject: RE: Request for BN

Hi Vanessa,

Just as soon as you can turn it around. We just can't book a meeting until then. Thanks

Jena Rayner

Administrative Assistant to the
Honourable Selina Robinson
Minister of Municipal Affairs and Housing
Room 310, Parliament Buildings
Office: 250-387-2283

From: Gedney, Vanessa R MAH:EX
Sent: January 24, 2019 2:55 PM
To: Rayner, Jena MAH:EX
Cc: Patrucco, Ian MAH:EX ; Hitchen, Daniel MAH:EX
Subject: RE: Request for BN

Thanks Jena, what is the due date for this?

From: Rayner, Jena MAH:EX
Sent: Thursday, January 24, 2019 11:58 AM
To: Patrucco, Ian MAH:EX; Gardea, Daniela MAH:EX; Johnson, Tracey MAH:EX
Cc: Gedney, Vanessa R MAH:EX
Subject: Request for BN

Good Morning,

CA is requesting a Briefing Note for CLIFF # 243432, put in as a Meeting Request.

Thank you

Jena Rayner

Administrative Assistant to the
Honourable Selina Robinson
Minister of Municipal Affairs and Housing
Room 310, Parliament Buildings
Office: 250-387-2283

Porcher, Elizabeth MAH:EX

From: Rayner, Jena MAH:EX
Sent: January 24, 2019 11:35 AM
To: Gardea, Daniela MAH:EX
Subject: FW: 243467 - Silver Star Resort

Please see Christine's question below for the BN you requested

Jena Rayner

Administrative Assistant to the
Honourable Selina Robinson
Minister of Municipal Affairs and Housing
Room 310, Parliament Buildings
Office: 250-387-2283

From: White, Christine MAH:EX
Sent: January 24, 2019 11:33 AM
To: Rayner, Jena MAH:EX
Subject: FW: 243467 - Silver Star Resort

Here is what we got back for the BN. It isn't a BN though it is an Issues note that was updated on January 23rd, can you make sure Daniela is ok with this? If she would like an IBN we can get one done up ☺

Thanks,

Christine White

Administrative Coordinator to the
Honourable Selina Robinson
Minister of Municipal Affairs and Housing
Room 310, Parliament Buildings
Cell: 250.812.8894 | **Office: 778.974.6045** ***Please note new office phone number

 Please consider the environment before printing this email.

From: Hitchen, Daniel MAH:EX
Sent: Wednesday, January 23, 2019 2:24 PM
To: White, Christine MAH:EX <Christine.White@gov.bc.ca>
Subject: 243467 - Silver Star Resort

Hey Christine:

Just in case this didn't make it to you before, this is the up-to-date IN.

Thanks!

Dan Hitchen | A/Documents Coordinator
Deputy Minister's Office
Ministry of Municipal Affairs and Housing

Porcher, Elizabeth MAH:EX

From: Hannan, Tiffany OHCS:EX
Sent: January 23, 2019 4:43 PM
To: Hitchen, Daniel MAH:EX
Cc: Rayner, Jena MAH:EX; White, Christine MAH:EX; Patrucco, Ian JTT:EX; Johnson, Tracey MAH:EX
Subject: RE: Caller: .s.22

Hi Dan,

After multiple attempts an SIO was finally able to make contact with s.22 and provided the following summary:

I called the tenant below at 11:33am today and connected with s.22 who would return later this afternoon.

At 2:02pm I called the tenant again and was able to speak with s.22 directly.

We spoke about the landlord serving multiple notices to end tenancy, how to amend her current application for dispute resolution s.22 and evidence submission procedures.

I also booked an appointment for her and emailed her that confirmation, including instructions about how to amend the application. She stated that her email was actually s.22

Thanks,

Tiffany

From: Hitchen, Daniel MAH:EX
Sent: January 21, 2019 12:18 PM
To: Hannan, Tiffany OHCS:EX
Cc: Rayner, Jena MAH:EX ; White, Christine MAH:EX ; Patrucco, Ian MAH:EX ; Johnson, Tracey MAH:EX
Subject: FW: Caller: s.22

Hi Tiffany,

The MO spoke with this caller this morning. Is this something RTB should handle (because of the eviction process) or should I ask BCH (because it's a low incoming housing suite)? I realize there's not much info to go off of.

Thank you, Dan

From: Rayner, Jena MAH:EX
Sent: Monday, January 21, 2019 12:07 PM
To: Patrucco, Ian MAH:EX; Hitchen, Daniel MAH:EX; Johnson, Tracey MAH:EX
Cc: White, Christine MAH:EX
Subject: Caller: s.22

Good Morning,

s.22 called the MAH office this morning looking for immediate assistance with a housing issue. She is currently in the process of being evicted from her low income housing suite by her landlord to move a maintenance staff member in. She was very upset and mentioned that something similar has happened in the past.

She would like to be contacted to ask questions on the legality of this eviction and what steps need to happen next.
She provided me with s.22

Thank you

Jena Rayner

Administrative Assistant to the
Honourable Selina Robinson
Minister of Municipal Affairs and Housing
Room 310, Parliament Buildings
Office: 250-387-2283

Porcher, Elizabeth MAH:EX

From: Johnson, Tracey MAH:EX
Sent: January 22, 2019 11:00 AM
To: White, Christine MAH:EX; Gardea, Daniela MAH:EX
Cc: Patrucco, Ian JTT:EX; Rayner, Jena MAH:EX
Subject: RE: Caller - s.22

Thanks Christine,

I have sent this to our contact in BCH to respond to S.22

Will update you with the final response.

Thank you,
Tracey

From: White, Christine MAH:EX
Sent: January 22, 2019 10:52 AM
To: Gardea, Daniela MAH:EX; Johnson, Tracey MAH:EX
Cc: Patrucco, Ian MAH:EX; Rayner, Jena MAH:EX
Subject: Caller - s.22

Hello,

I had S.22 . . . as he is working with her on many levels. He wanted to discuss her housing situation and see where she is on the list from BCH. Apparently he has a consent form he is able to send BCH to work with him on her behalf.

Can someone connect with him from BCH to discuss?

S.22

Thanks,

Christine White
Administrative Coordinator to the
Honourable Selina Robinson
Minister of Municipal Affairs and Housing
Room 310, Parliament Buildings
Cell: 250.812.8894 | **Office: 778.974.6045 ***Please note new office phone number**

 Please consider the environment before printing this email.

Porcher, Elizabeth MAH:EX

From: Minister, MAH MAH:EX
Sent: January 21, 2019 11:44 AM
To: Leslie, Lisa GCPE:EX
Cc: Ashbourne, Craig MAH:EX
Subject: FW: M'akola - Affordable Housing Success Stories

Good Afternoon,

Just forwarding this on as per Craig's request, encase we are using this power point in the future.

Thank you

Jena Rayner

Administrative Assistant to the
Honourable Selina Robinson
Minister of Municipal Affairs and Housing
Room 310, Parliament Buildings
Office: 250-387-2283

From: Charla Huber
Sent: January 17, 2019 5:10 PM
To: Minister, MAH MAH:EX
Cc: Kevin Albers
Subject: M'akola - Affordable Housing Success Stories

Hi Selina,

I was at BCNPHA's Housing Central Conference in November. You delivered a fantastic presentation and it was very well received by all the delegates. Congratulations on the great work you are doing in your role of Minister of Municipal Affairs and Housing and you are doing a fantastic job sharing the success stories in the housing sector.

In your presentation at Housing Central you had a slide with a photo of the ground breaking event from M'akola's Braidwood Project in Courtenay. I've attached a photo to this email. In the slide there was a quote from Dean Fortin who formally worked for Pacifica Housing and he had no connection to the project in the photo. We were hoping you could please replace the quote with one from Kevin Albers, M'akola CEO. I have included the quote below.

"Our housing and development teams are working throughout the province to serve Indigenous and non-Indigenous peoples in need of safe, affordable housing and this is a very proud day for our new tenants and the entire M'akola team," said Kevin Albers, CEO of M'akola Housing Society and M'akola Development Services.

During your presentation you mentioned being interested in seeking more affordable housing stories to showcase. M'akola Housing Society and M'akola Development Services are operating all across the province and we have a number of fantastic success stories spanning all aspects of Affordable Housing. We partner with many First Nations, non-profits and housing providers across BC to better serve BC residents.

I would be very interested in meeting with you to share some great stories and photos with you about the great strides being made in providing and developing affordable housing in BC thanks to the support of our BC Government.

I look forward to hearing back from you.

Thank you for your time,

-Charla

Charla Huber

Communications & Indigenous Relations

M'akola Housing Society &

M'akola Development Services

Direct Line: 250-940-2745

Office Phone: 250-590-0204 Ext. 3304

Administration and Development Services Office

104-550 Goldstream Avenue, Victoria BC V9B 2W7

makola.bc.ca

[Follow us on Twitter @makolahousing](https://twitter.com/makolahousing)

Porcher, Elizabeth MAH:EX

From: Hitchen, Daniel MAH:EX
Sent: January 17, 2019 12:00 PM
To: Rayner, Jena MAH:EX; Patrucco, Ian JTT:EX; Johnson, Tracey MAH:EX
Cc: Gedney, Vanessa R MAH:EX; Paton, Susan MAH:EX
Subject: RE: Caller: s.22

Hi Jena, I've attached an email string regarding our interactions with s.22 from a call he made to us the other day. The quick answer is that his concerns can be best addressed by writing a letter or email to the Minister. Please note that s.22 was hung up on because he was being unceasingly belligerent to the person who was trying to help him, as he had been to the person he had spoken to previously.

Thank you.

Dan

From: Rayner, Jena MAH:EX
Sent: Thursday, January 17, 2019 11:51 AM
To: Patrucco, Ian MAH:EX; Hitchen, Daniel MAH:EX; Johnson, Tracey MAH:EX
Cc: Gedney, Vanessa R MAH:EX
Subject: Caller: s.22

Good Morning,

I received a call last night that I returned this morning for an s.22 who is looking for information pertaining to government assistance with his housing issue; it's lack of proper isolation and heating and the lack of assistance provided by the government to make improvements. He said he spoke with a deputy clerk yesterday and was hung up on. He did not have a name.

He is hoping that someone can call him back and provide more information in regards to his issues.
Thank you

Jena Rayner

Administrative Assistant to the
Honourable Selina Robinson
Minister of Municipal Affairs and Housing
Room 310, Parliament Buildings
Office: 250-387-2283

Porcher, Elizabeth MAH:EX

From: Hitchen, Daniel MAH:EX
Sent: January 17, 2019 11:31 AM
To: Rayner, Jena MAH:EX
Subject: FW: Caller: s.22

FYI

From: Hannan, Tiffany OHCS:EX
Sent: Thursday, January 17, 2019 11:28 AM
To: Hitchen, Daniel MAH:EX
Subject: RE: Caller: s.22

Hi Dan,

Senior Information Officer Sonia Grande reached out to the s.22 and provided the following:

I called s.22 twice this morning, first call there was no answer and second call I left a voicemail indicating that I would call him back again this afternoon but if I could not get a hold of him he could call the Information line for information regarding tenancies.

I just called him again and got a hold of him and he told me that he doesn't have any questions regarding his current tenancy and that his concerns have to do with the s.22 and how his particular situation was handled. He says he understands what the Residential Tenancy Branch does and has called the branch before regarding tenancy matters and general questions.

Thanks,

Tiffany

From: Hitchen, Daniel MAH:EX
Sent: January 15, 2019 12:47 PM
To: Hannan, Tiffany OHCS:EX
Subject: FW: Caller: s.22

Hi Tiffany,

Would someone from RTB be able to reach out to this individual? Neither myself nor BCH are able to speak to their inquiry.

s.22

Thank you!

Dan Hitchen | A/Documents Coordinator
Deputy Minister's Office
Ministry of Municipal Affairs and Housing

From: Elizabeth McNabb [mailto:emcnabb@bchousing.org]
Sent: Monday, January 14, 2019 10:37 AM
To: Hitchen, Daniel MAH:EX
Cc: Patrucco, Ian MAH:EX; Johnson, Tracey MAH:EX
Subject: RE: Caller: s.22

Hi Dan,

I'm afraid that BC Housing cannot adjudicate or resolve issues between an applicant and a housing provider. s.22 s.22 receives subsidy from BC Housing for some of its housing, but the society is the landlord and makes all tenancy decisions.

This is not an uncommon complaint from applicants – please bear in mind that often a housing provider will show a unit to multiple prospective tenants and only offer it to the applicant who the landlord feels is most suitable. Unfortunately people tend to misconstrue or misunderstand and think that the showing is an offer of housing. This may be what has happened in this case, but we would have no way of knowing for sure what transpired.

The individual may wish to contact the RTB to find out whether this type of issue is covered under the Residential Tenancy Act.

Thanks,
E.

From: Hitchen, Daniel MAH:EX <Daniel.Hitchen@gov.bc.ca>
Sent: January 11, 2019 2:46 PM
To: Elizabeth McNabb <emcnabb@bchousing.org>
Cc: Patrucco, Ian MAH:EX <Ian.Patrucco@gov.bc.ca>; Johnson, Tracey MAH:EX <Tracey.T.Johnson@gov.bc.ca>
Subject: FW: Caller: s.22

Good afternoon Elizabeth!

The MO has received a call from this individual regarding their interaction with s.22, and on a glance I see that s.22 is partnered with BC Housing. Is this a situation that someone from BCH can speak to?

Thank you.

Dan

From: Rayner, Jena MAH:EX
Sent: Friday, January 11, 2019 2:37 PM
To: Patrucco, Ian MAH:EX; Hitchen, Daniel MAH:EX; Johnson, Tracey MAH:EX
Cc: Gedney, Vanessa R MAH:EX
Subject: Caller: s.22

Good Afternoon,

I had a called by the name off s.22 from the s.22 this afternoon. He was seeking more information in regards to the decision making policies behind social housing. He stated he as offered a unit from s.22 ; and it was revoked and given to another with no context. If you could respond, thank you in advance.

Jena Rayner

Porcher, Elizabeth MAH:EX

From: Patrucco, Ian JTT:EX
Sent: January 17, 2019 10:37 AM
To: Rayner, Jena MAH:EX
Cc: Hitchen, Daniel MAH:EX; Johnson, Tracey MAH:EX
Subject: RE: caller: s.22

Hi Jena,

Thanks for this, we seem to be receiving a few of these and will be noting them on our end as FYI as this is not under our Ministry's mandate.

Cheers,

Ian Patrucco | Liaison Officer
Deputy Minister's Office
Ministry of Municipal Affairs and Housing

From: Rayner, Jena MAH:EX
Sent: January 17, 2019 10:20 AM
To: Patrucco, Ian MAH:EX; Hitchen, Daniel MAH:EX; Johnson, Tracey MAH:EX
Subject: caller: s.22

Good Morning,

We received a call from s.22 who wanted to ask that we revoke the coastal gas link permit as part of the pipeline petition.
Her contact info was provided: s.22

Thank you

Jena Rayner

Administrative Assistant to the
Honourable Selina Robinson
Minister of Municipal Affairs and Housing
Room 310, Parliament Buildings
Office: 250-387-2283

Porcher, Elizabeth MAH:EX

From: Rayner, Jena MAH:EX
Sent: January 16, 2019 10:15 AM
To: Tubman, Tammy MAH:EX
Subject: Correspondence with Nanaimo: Modular Housing

Good Morning,

Just inquiring if we have already sent all the responses out for modular housing: terminal avenue. One is particular 243112. It is showing as overdue, RUSH?

Thank you

Jena Rayner

Administrative Assistant to the
Honourable Selina Robinson
Minister of Municipal Affairs and Housing
Room 310, Parliament Buildings
Office: 250-387-2283

Porcher, Elizabeth MAH:EX

From: Schmidt, Heike FLNR:EX
Sent: January 16, 2019 7:54 AM
To: Andrade, Ana MAH:EX; Kubisheski, Carlee MAH:EX; Gedney, Vanessa R MAH:EX; Rayner, Jena MAH:EX; Patrucco, Ian JTT:EX; Hitchen, Daniel MAH:EX; Johnson, Tracey MAH:EX
Subject: FW: caller: s.22

See attached, the response to S.22 FYI.
Heike

Heike Schmidt, *MCIP, RPP, Dipl.-Ing.*
Senior Planner | Planning & Land Use Management (PLUM) Branch
Ministry of Municipal Affairs and Housing – Local Government Division
5th Floor, 800 Johnson St | Victoria BC V8W 9N7
Phone: 778.698.5367 | Email: heike.schmidt@gov.bc.ca

Begin forwarded message:

From: "Andrade, Ana MAH:EX" <Ana.Andrade@gov.bc.ca>
Date: January 14, 2019 at 4:21:20 PM PST
To: "Brooks, Jessica MAH:EX" <Jessica.Brooks@gov.bc.ca>
Cc: "Kubisheski, Carlee MAH:EX" <Carlee.Kubisheski@gov.bc.ca>
Subject: FW: caller: s.22

Jessica over to you.

From: Johnson, Tracey MAH:EX
Sent: Monday, January 14, 2019 4:20 PM
To: Andrade, Ana MAH:EX <Ana.Andrade@gov.bc.ca>; Kubisheski, Carlee MAH:EX <Carlee.Kubisheski@gov.bc.ca>
Cc: Gedney, Vanessa R MAH:EX <Vanessa.Gedney@gov.bc.ca>; Rayner, Jena MAH:EX <Jena.Rayner@gov.bc.ca>; Patrucco, Ian MAH:EX <Ian.Patrucco@gov.bc.ca>; Hitchen, Daniel MAH:EX <Daniel.Hitchen@gov.bc.ca>
Subject: RE: caller: s.22

Hi Ana and Carlee,

I believe this may relate to local government issues – bylaws.

Can you handle this enquiry?

Thank you,

Tracey

From: Rayner, Jena MAH:EX
Sent: January 14, 2019 10:51 AM
To: Patrucco, Ian MAH:EX; Hitchen, Daniel MAH:EX; Johnson, Tracey MAH:EX
Cc: Gedney, Vanessa R MAH:EX
Subject: caller: s.22

Good Morning,

We had a caller, s.22 this morning inquiring what the bylaws are in regards to Victoria's acceptance of "tiny homes". She would like an email response back with any information pertaining to this inquiry before sending a letter. She did not provide a phone number.

Thank you

Jena Rayner

Administrative Assistant to the
Honourable Selina Robinson
Minister of Municipal Affairs and Housing
Room 310, Parliament Buildings
Office: 250-387-2283

Porcher, Elizabeth MAH:EX

From: Rayner, Jena MAH:EX
Sent: January 14, 2019 2:07 PM
To: Patrucco, Ian JTT:EX; Hitchen, Daniel MAH:EX
Cc: Gedney, Vanessa R MAH:EX
Subject: Request for IBN

Good Afternoon,

DG requests an IBN for CLIFF #242887 and then we will move forward with an FYI.

Thank you

Jena Rayner

Administrative Assistant to the
Honourable Selina Robinson
Minister of Municipal Affairs and Housing
Room 310, Parliament Buildings
Office: 250-387-2283

Porcher, Elizabeth MAH:EX

From: Rayner, Jena MAH:EX
Sent: January 14, 2019 2:04 PM
To: Patrucco, Ian JTT:EX; Hitchen, Daniel MAH:EX
Cc: Gedney, Vanessa R MAH:EX
Subject: For Advice: Incoming Fax Federal Court File

Good Afternoon,

Could you please advise on if/who we should respond to CLIFF # 242890. We are leaning towards FYI.

Thank you

Jena Rayner

Administrative Assistant to the
Honourable Selina Robinson
Minister of Municipal Affairs and Housing
Room 310, Parliament Buildings
Office: 250-387-2283

Porcher, Elizabeth MAH:EX

From: Rayner, Jena MAH:EX
Sent: January 14, 2019 2:01 PM
To: Patrucco, Ian JTT:EX; Hitchen, Daniel MAH:EX
Cc: Gedney, Vanessa R MAH:EX
Subject: For Advice: letter from Federal MOTI

Good Afternoon,

DG would like me to forward you the following CLIFF 243067 with information to share with DM or ADM.

Thank you

Jena Rayner

Administrative Assistant to the
Honourable Selina Robinson
Minister of Municipal Affairs and Housing
Room 310, Parliament Buildings
Office: 250-387-2283

Porcher, Elizabeth MAH:EX

From: Minister, MAH MAH:EX
Sent: January 9, 2019 8:48 AM
To: Patrucco, Ian JTT:EX; Hitchen, Daniel MAH:EX; Johnson, Tracey MAH:EX
Subject: FW: Bowen Island Municipality Incorporation Number

Good Morning,

This municipality called last night with a inquiry which I wasn't certain of the answer so I asked her to email us with as much detail as possible, however this was all I received.

Not sure why she was told by the ministry to contact to MO as this isn't information we can provide. Can someone please contact Sandi with some assistance!

Thank you

Jena Rayner

Administrative Assistant to the
Honourable Selina Robinson
Minister of Municipal Affairs and Housing
Room 310, Parliament Buildings
Office: 250-387-2283

From: Sandi Laudrum
Sent: January 8, 2019 4:28 PM
To: Minister, MAH MAH:EX
Cc: Shayle Duffield
Subject: Bowen Island Municipality Incorporation Number

Hello,

I was referred to your office by a customer service representative at the Ministry of Municipal Affairs & Housing. What I am looking for is the "Incorporation Number" for Bowen Island Municipality, for your information Bowen Island Municipality was incorporated in December, 1999.

Any help you can give me would be greatly appreciated.

Kind regards,

Sandi Laudrum
Building & Planning Clerk
Bowen Island Municipality
981 Artisan Lane
Bowen Island, BC V0N 1G2
slaudrum@bimbc.ca
604-947-4255

Porcher, Elizabeth MAH:EX

From: Rayner, Jena MAH:EX
Sent: January 8, 2019 10:57 AM
To: MAH Executive Correspondence Services
Subject: 242933

Hi,

Just following up. I am looking for an ETA on the cliff ref above.

Thank you!

Jena Rayner

Administrative Assistant to the
Honourable Selina Robinson
Minister of Municipal Affairs and Housing
Room 310, Parliament Buildings
Office: 250-387-2283