

CCH - Existing and Planned Projects		
Community	Project Name	Lead
Abbotsford	Red Lion Inn	Fraser Health
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Bella Coola	Nukw'ptsaycalism	Vancouver Coastal Health
Chilliwack	Rowat Avenue	Fraser Health
s.13		
Kamloops	Kamloops CCH	Interior Health
Kelowna	Kelowna CCH	Interior Health
Ktunaxa	Ktunaxa CCH	Ktunaxa Nation Council Society
Langley	Enhanced ACT Team	Fraser Health
s.13		
Maple Ridge	Enhanced ACT Team	Fraser Health
s.13		
Nanaimo	CCH Outreach Team	Island Health
North Vancouver	North Shore CCH	Vancouver Coastal Health
Powell River	CCH Team and Respite Support	Vancouver Coastal Health
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Surrey	AHMA-Kekinow	Fraser Health
Surrey	Foxglove	Fraser Health
Sunshine Coast	CCH Outreach Team	Vancouver Coastal Health
Terrace	CCH Outreach Team	Northern Health
Tri-Cities/New West	Enhanced ACT Team	Fraser Health
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Vancouver	Jim Green Residence	Vancouver Coastal Health
Vancouver	Naomi Place	Vancouver Coastal Health
s.13		
Victoria	CCH Outreach Team	Island Health
s.13		

Complex Care Housing Status Report – as of October 1, 2023

**Project titles are for internal/planning use only, and all names are subject to change.*

Fraser Health Authority								
Community	Project	Status	Fully Operational Date ¹	Planned Spaces	Implemented Spaces	Announced (Yes/No)	Partners	Service Model
Abbotsford	Red Lion	Fully Operational	N/A	10	10	Yes	BC Housing; Lookout Housing and Health Society	In-reach team providing services to clients in a larger congregate building.

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Chilliwack	Rowat Avenue	Construction anticipated to be complete in July 2024.	July/August 2024	18 + 4 transition/ respite	0	Yes	BC Housing; Phoenix Society	In-reach team supporting clients in a larger congregate building.
Langley	Enhanced ACT Housing	Operational	March 2024	25	19	Yes	MPA Society	Outreach teams supporting clients in market rentals.
Maple Ridge	Enhanced ACT Housing	Operational	March 2024	8	4	Yes	MPA Society	Outreach teams supporting clients in market rentals and/or multiple supportive housing sites.

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¹ “Fully Operational” means that service is at maximum client capacity and all positions have been filled. In some cases, a project will reach maximum capacity for clients, but will not yet be listed as fully operational due to incomplete staffing.

Fraser Health Authority								
Community	Project	Status	Fully Operational Date ¹	Planned Spaces	Implemented Spaces	Announced (Yes/No)	Partners	Service Model
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Surrey	FoxGlove	Operational Very few FTEs left to be hired	February 2024	34 + 5 transition/ stabilization	34 + 5	Yes	BC Housing; RainCity Housing	Co-located team providing services to clients living in a larger congregate site.
Tri-Cities / New West	Enhanced ACT Housing	Operational	March 2024	17	7	Yes	MPA Society	Outreach teams supporting clients in market rentals.

Vancouver Coastal Health								
Community	Project	Status	Fully Operational Date	Planned Spaces	Implemented Spaces	Announced (Yes/No)	Partners	Service Model
Bella Coola	Nukw'ptsaycalism	Operational	September 2024	12	9	Yes	Nuxalk First Nation	Co-located team providing services to Indigenous clients in a small congregate site.
Powell River	Complex Team Housing and Respite Home Support	Operational	February 2024	20 + 4 transition/ respite	3	Yes	BC Housing; Lift Community Services; Tla'amin Nation	Co-located team providing services to clients living in a congregate setting, with additional transition/stabilization spaces.
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Sunshine Coast	Intensive Supportive Outreach	Operational	April 2024	25	17	Yes	BC Housing; Sechelt First Nation	Outreach teams supporting clients living in multiple supportive housing sites and market rentals.
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Vancouver	Jim Green	Operational	June 2024	44 + 2 transition/ respite	37 + 2	Yes	BC Housing; Lookout Health and Housing Society	Co-located team providing services to clients in a congregate setting.
Vancouver	Naomi Place	Fully Operational	N/A	14	14	Yes	BC Housing; Community Builders	Co-located team providing services to clients in a congregate

Vancouver Coastal Health								
Community	Project	Status	Fully Operational Date	Planned Spaces	Implemented Spaces	Announced (Yes/No)	Partners	Service Model
								setting.
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North Vancouver	North Shore CCH	Planning, new construction. Rezoning underway. Anticipated completion date: 2026	TBD (dependent upon rezoning)	5	0	Yes	BC Housing; Lu'ma Native Housing Society	Co-located team providing high intensity services to highest needs clients in a large supportive housing building.

Vancouver Island Health Authority								
Community	Project	Status	Fully Operational Date	Planned Spaces	Implemented Spaces	Announced (Yes/No)	Partners	Details
Nanaimo	Nanaimo CCH	Planning Anticipated launch: November 2023	March 2025 (10 clients per year as planned)	30	0	Yes	BC Housing; Various non-profit operators	Outreach teams to provide services to clients living in multiple supportive housing sites and market rentals.
Victoria	Complex Care Outreach Team (CCOT)	Operational	June 2024	80 + 6 transition/ respite	23	Yes, as Greater Victoria	BC Housing; Various non-profit operators	Outreach teams will provide services to clients living in multiple supportive housing sites and market rentals. Also includes short-term, transitional/ stabilization spaces spread across multiple supportive housing sites.
Victoria	Tillicum	Operational Undergoing renovations to reach full capacity	June 2024	20 + 6 transition/ respite	10* At capacity until renovations are completed	Yes, as Greater Victoria	BC Housing; Various non-profit operators	Co-located team will provide services to clients living in a congregate site. Includes short-term transitional/stabilization spaces on site.

Northern Health Authority								
Community	Project	Status	Fully Operational Date	Planned Spaces	Implemented Spaces	Announced (Yes/No) ²	Partners	Details
s.13								
Prince George	Prince George CCH	Operational	November 2023	10	8	Yes	BC Housing; Connective Support Society	Co-located team providing services to clients on a dedicated floor in a supportive housing site.
Terrace	Terrace CCH	Operational	April 2024	10	7	Yes	BC Housing; KSAN Society	Outreach team providing services to clients in supportive housing sites and market rentals.

² Minister Malcolmson announced in June 2022 that Complex Care Housing was coming to the Northern Health Region, but details were not provided.

Interior Health Authority								
Community	Project	Status	Fully Operational Date	Planned Spaces	Implemented Spaces	Announced (Yes/No)	Partners	Details
Kamloops	Kamloops CCH	Operational 2 of 4 sites operating. Third site to open in November 2023.	June 2024	20	9	Yes	Active Care	A few small group homes of 5-10 people will have 24/7 staff on site. Outreach teams will provide enhanced health services to clients.
Kelowna	Kelowna CCH	Operational 1 of 2 sites operating. Second site undergoing renovations.	May 2024	20	8	Yes	Active Care	A few small group homes of 5-10 people will have 24/7 staff on site. Outreach teams will provide enhanced health services to clients.

Ktunaxa								
Community	Project	Status	Fully Operational Date	Planned Spaces	Implemented Spaces	Announced (Yes/No)	Partners	Details
Ktunaxa Nation (Cranbrook)	Ktunaxa CCH	Operational Staff recruitment continues.	January 2024	15	15	No *Details shared publicly in newsletter by Ktunaxa ³	Interior Health; BC Housing	Co-located team that will provide services to clients, including connections to culture and healing.

³ https://www.ktunaxa.org/wp-content/uploads/00000-KNC-Paper-Spring-2023_Online_Distribution.pdf

Aboriginal Housing Management Association								
Community	Project	Status	Fully Operational Date	Planned Spaces	Implemented Spaces	Announced (Yes/No)	Partners	Service Model
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Provincial Health Services Authority								
Community	Project	Status	Fully Operational Date	Spaces	Implemented Spaces	Announced (Yes/No)	Partners	Service Model
s.13								
Surrey	Forensic Assertive Community Treatment	Operational	April 2024	25	6	Yes	Fraser Health	Outreach team supporting forensics clients in market rentals.