Page 001 of 111 to/à Page 003 of 111

Withheld pursuant to/removed as

s.12; s.13

FYI - Copy of Minister Newsletter

From: Nelson, Shirley D MUNI:EX <Shirley.Nelson@gov.bc.ca>

To: Yuma Morisho, Okenge MUNI:EX, Faganello, Tara MUNI:EX, Curtis, David MUNI:EX

Cc: Brubacher, Kelly MUNI:EX

Sent: December 18, 2020 2:12:02 PM PST

Sent earlier this afternoon. See below. Thanks.

Shirley Nelson

Manager, Executive Operations

Deputy Minister's Office | Ministry of Municipal Affairs

Office: 778-698-1575; cell: 250-896-8822

Shirley.Nelson@gov.bc.ca

From: Paton, Susan MAH:EX <Susan.Paton@gov.bc.ca>

Sent: December 18, 2020 1:53 PM

To: Nelson, Shirley D MAH:EX <Shirley.Nelson@gov.bc.ca>

Subject: FOR ACTION DEC 18: A Message from Minister Josie Osborne (Ref: 258490)

Good afternoon, Shirley

Can you please send copies of this one to the DM and ADMs for reference?

As you can see from the indent below, GCPE and the MO have been cc'd.

From: Correspondence Services MAH:EX **Sent:** December 18, 2020 1:52 PM

To: Ashbourne, Jade MUNI:EX < Jade. Ashbourne@gov.bc.ca >; Richardson, Roari MUNI:EX

<Roari.Richardson@gov.bc.ca>

Cc: Mulholland, Lauren GCPE:EX < Lauren.Mulholland@gov.bc.ca>; White, Christine MUNI:EX

<<u>Christine.White@gov.bc.ca</u>>; Rorison, Trish GCPE:EX <Trish.Rorison@gov.bc.ca>

Subject: FYI: A Message from Minister Josie Osborne (Ref: 258490)

FYI – the newsletter has been sent – see below.

Thank you, Susan Paton

Thank you, Susan

From: Minister, MUNI MUNI:EX Sent: December 18, 2020 10:07 AM

Subject: A Message from Minister Josie Osborne (Ref: 258490)

FROM THE DESK OF

JOSIE OSBORNE

MINISTER OF MUNICIPAL AFFAIRS

Winter Newsletter – December 2020

Dear local government partners,

As we look ahead to the end of an eventful 2020, we can all reflect on a year that has tested all of our resources. And yet what has become clear through the COVID-19 pandemic is the strength and compassion at the heart of our communities and how our shared efforts to support our communities have bound us together in ways we could not have predicted.

I know this pandemic has affected everyone in ways both personal and professional, and I want to thank you all for your extraordinary work to lead your communities through a challenging time. Your leadership is both needed and appreciated.

As we collectively work together through the pandemic response and into recovery, I am honoured to have been asked by the Honourable John Horgan, Premier, to take on the responsibility of the Ministry of Municipal Affairs. This ministry has an important mandate to support the health and success of communities and their residents. I am familiar with the important role of this portfolio both from my previous experience as Mayor of Tofino and Chair and Vice-Chair of the Alberni-Clayoquot Regional District. I encourage you to read my mandate letter, which outlines the expectations for my work as the Minister of Municipal Affairs.

I am very proud of the priorities of our government, knowing that they are priorities for all communities and people in our province: making life more affordable for British Columbians, delivering services that people can count on and rebuilding a strong, sustainable, innovative economy that works for everyone post-COVID-19.

I have had the opportunity to talk to many of you and I am moved by your eagerness to work collaboratively to find solutions to the challenges and opportunities in your communities. To those of you who were able, thank you for taking the time to join one of the recent regional calls that we held with local government elected leaders and senior staff. These calls are valuable and allow us to continue to identify new ways to support your communities. They also provide an opportunity for you to hear from one another on matters of importance in your communities. The calls will continue into the new year and I welcome any input you have on particular topics or themes you would like to cover in these calls going forward. I am always only a phone call away but please send any feedback by email to:

MAH.Minister@gov.bc.ca. Knowing what is on your mind in advance helps us prepare to respond to your questions and concerns.

During recent calls, there were a number of common themes that came up for communities across the province, such as COVID-19 response, mental health and addiction, homelessness and provision of affordable housing, connectivity, and supporting economic recovery through infrastructure projects and support to local businesses. I very much appreciate you raising these issues during these calls; getting that feedback from you and your local governments is very important and I look forward to continuing to hear from you directly and through the Union of BC Municipalities.

We know mental health can be a challenge at any time but a pandemic brings these issues into sharp focus, including for elected officials and staff members. Our government knows this and has released a <u>list of resources and tips</u> available for you, your staff and your community.

We are creating new opportunities for communities to build the infrastructure you need to help you respond to the challenges presented by COVID-19 with the new <u>COVID-19 Resilience Infrastructure Stream</u> in the Investing in Canada Infrastructure Program. The intake is open now until January 27, 2020, so please send us your applications.

We know how important connectivity is, especially these days when we rely on virtual technologies more than ever. For those communities who need more support in this area, the Connecting British Columbia program is currently accepting applications to access a \$50 million fund for local communities. The fund is open to applications from local

Internet Service Providers with the support of their communities. More information about the criteria and process can be found here. This fund is administered by the Northern Development Initiative Trust.

Another sector that is struggling during the COVID-19 pandemic are small and medium businesses. We know how important it is to support these businesses through this pandemic and beyond, and how vital their success is to our economic recovery. For many businesses, taking on more debt or finding support is simply not an option. That is why we introduced the <u>Small and Medium-Sized Business Recovery Grant program</u>. This \$300 million grant provides businesses with one-time funding that will help them regain their footing and help them participate in our recovery.

These were just a few of the important themes I heard from you over the past week or so. As there were a number of other questions and issues on those calls that could be of interest to many of you, ministry staff will send a summary email with pertinent follow-up information. Additionally, I encourage you to actively follow the provincial COVID-19 website for the latest information on the provincial COVID-19 response and supports at: https://www2.gov.bc.ca/gov/content/safety/emergency-preparedness-response-recovery/covid-19-provincial-support. On specific issues such as grant applications or questions particular to your community, please remember that your staff can reach out to ministry staff for assistance (see the Local Government Division staff finder for the appropriate staff person for your area).

I want to thank you for the incredibly hard work that you and your staff are doing, dealing with so many "on the ground" issues. Your calm and thoughtful leadership is essential right now—not only for your own communities, but also for how governments work together for the people in B.C.

As we enter the holiday season, I hope you will be able to take some time for yourself and to celebrate with your immediate families. While this year has been a challenge and celebrations will not look the same as years past, I know that by working together, we will be able to tackle whatever comes in the new year.

Happy holidays and wishing everyone a safe and healthy new year!

Best wishes,

Josie Osborne Minister of Municipal Affairs

FW: Jan 12 Proposed Agenda - DM for Municipal Affairs + City of Vancouver

From: Yuma Morisho, Okenge MUNI:EX < Okenge. Yuma Morisho@gov.bc.ca>

To: Faganello, Tara MUNI:EX

Cc: Brubacher, Kelly MUNI:EX, Nelson, Shirley D MUNI:EX

Sent: January 11, 2021 12:08:50 PM PST

Attachments: image001.png, Letter from Mayor Stewart, City of Vancouver to Minister

Osborne.pdf

Thanks in advance for any relevant briefing material. oym

From: Mochrie, Paul <Paul.Mochrie@vancouver.ca>

Sent: January 11, 2021 12:07 PM

To: Yuma Morisho, Okenge MAH:EX < Okenge. Yuma Morisho@gov.bc.ca>

Cc: Postma, Tobin <Tobin.Postma@vancouver.ca>; Brubacher, Kelly MAH:EX <Kelly.Brubacher@gov.bc.ca>; Jong,

Teresa < Teresa. Jong@vancouver.ca>

Subject: Jan 12 Proposed Agenda - DM for Municipal Affairs + City of Vancouver

[EXTERNAL] This email came from an external source. Only open attachments or links that you are expecting from a known sender.

Dear Okenge,

In advance of our meeting tomorrow (Tue Jan 12) we have prepared a draft agenda below. Also attached for your reference is the letter from Mayor Stewart to Minister Osborne.

Agenda:

- Introductions
- Safe Restart funding
- Improving development permitting and approvals
- Priorities for building "important infrastructure projects"
- Charter change requests
- · Commercial rent relief
- Homelessness supports, particularly for those living in encampments (IE Strathcona)
- Continued engagement

Let me know if you have any items to add. I look forward to speaking with you tomorrow.

Thanks, Paul

Paul Mochrie (he/him) Acting City Manager

City of Vancouver

paul.mochrie@vancouver.ca 604.873.7666



The City of Vancouver acknowledges that it is situated on the unceded traditional territories of the Musqueam, Squamish, and Tsleil-Waututh peoples.





MAYOR KENNEDY STEWART

December 21, 2020

Honourable Josie Osborne Minister of Municipal Affairs PO Box 9056 Stn Prov Govt Victoria, BC V8W 9E2

Via e-mail: MAH.minister@gov.bc.ca

Dear Minister Osborne:

On behalf of the City of Vancouver, I would like to congratulate you on your new appointment as Minister of Municipal Affairs. I was pleased to note that the mandate letter for your Ministry includes COVID-19 pandemic response and recovery, housing affordability, building resilient infrastructure, providing financial relief for businesses paying high taxes, and addressing the needs of people experiencing homelessness. These items are all top priorities for our government and the City of Vancouver looks forward to working closely with your Ministry to help rebuild the provincial economy and make Vancouver more equitable and sustainable.

The health, social and economic impacts have been felt most pronouncedly B.C.'s large urban centres, like Vancouver, which are home to many communities that have been disproportionately impacted by the pandemic. Throughout the pandemic, Vancouver City Council and staff have been grateful for the tireless work led by former Minister of Municipal Affairs and Housing Selina Robinson to support our organization, as well as Vancouver's residents, businesses and non-profit organizations. As the pandemic continues to restrict the City's revenue streams while increasing costs related to maintaining public health and safety, a top priority for the City going forward will be securing a second round of Safe Restart funding for local governments.

While the City appreciates the \$16.3 million that the Province provided from the Safe Restart Agreement funding, this amount is significantly less than what is required to offset the City's revenue shortfall of \$85 million in 2020, and the expected shortfall in 2021, which is estimated to be \$60 million. A significant budget gap will still exist even after the expected draw down of the City's revenue stabilization reserve by approximately \$34 million to temporarily offset the 2020 budget shortfall.

A second round of pandemic funding that more closely reflects municipalities' actual operating losses and additional costs incurred, as a result of responding to COVID-19 is crucial to avoid cuts to essential services and to allow us to continue our pandemic response and recovery



efforts. Additionally, at the request of City Council, I have sent letters to both Prime Minister Trudeau and Premier Horgan expressing our concern that the Province did not follow the per capita allocation formula outlined in the Safe Restart Agreement's Appendix, which outlined how the funds were meant to be distributed within the province. The Province's change to the allocation formula does not align with how funding was distributed by other provincial governments and resulted in the City receiving \$16.3 million, which is \$41.1 million short of the the total \$57.4 million in Restart funds that should have been distributed to the City, based on the allocation formula in the Safe Restart Agreement.

Furthermore, a top priority for our staff in the coming months will be to apply for the remaining Safe Restart funding to address the challenges posed in our communities by homelessness, as well as continuing to improve the efficiency of our development approval processes.

I am also very pleased to see that new local infrastructure funding is being made available through the COVID-19 resilience infrastructure stream. We envision collaborating with senior levels of government on shovel-worthy infrastructure projects that increase resiliency and sustainability, as one of they key ways to drive economic recovery and staff have identified a number of projects that are ready to commence should funding be available.

While the City is pleased with the progress made to deliver non-market housing when Minister Robinson was responsible for this file, serious challenges remain in Vancouver when it comes to ensuring all residents have a safe place that they can call home. We look forward to working with your Ministry, along with the Attorney General and Minister of Finance to bring down the cost of housing by streamlining and modernizing development permitting and approvals.

In addition to new funding, the City of Vancouver, along with the 12 other large cities represented in the BC Urban Mayors' Caucus, is calling for a new fiscal framework for local governments that includes a broader range of sustainable, predictable and reliable funding tools. Additionally, the City supports the Caucus' recommendation for the Province to convene an implementation committee, comprised of local and provincial government officials, to revisit and implement relevant recommendations found in the Union of B.C. Municipalities report, *Strong Fiscal Futures: A Blueprint for Strengthening BC Local Government's Finance System*.

Finally, our staff will be happy to support your work with the Minister of Finance to establish Property Assessed Clean Energy (PACE) financing. Establishing new retrofit financing tools is one the City's top requests for changes to the *Vancouver Charter*. Our staff are keen to discuss this and other charter changes that are high priorities of this Council with your Ministry colleagues for introduction in the spring session of the Legislature.

The COVID-19 pandemic has presented us with an opportunity to build back better and ensure that municipalities have resilient infrastructure and the funding required to keep all residents



healthy and safe. I look forward to our upcoming meeting in the new year and, as a follow up action, I would like to propose that our staff meet to discuss organizational priorities and identify projects that align with shared goals that staff can begin to collaborate on. Please have your staff connect with Paul Mochrie, Acting City Manager (Paul.Mochrie@vancouver.ca) to set up a time to meet.

Congratulations once again on your appointment. Vancouver City Council and staff are looking forward to working with you and your ministry colleagues on COVID-19 pandemic response and recovery, and fiscal reforms to provide municipalities with the predictable and sustainable funding sources required to meet the challenges and opportunities cities are facing in the 21st century.

Sincerely,

Kennedy Stewart

Mayor, City of Vancouver

RE: DM briefing materials coming shortly...Jan 12 Proposed Agenda - DM for Municipal Affairs + City of Vancouver

From: Yuma Morisho, Okenge MUNI:EX <Okenge.YumaMorisho@gov.bc.ca>

To: Nelson, Shirley D MUNI:EX
Cc: Brubacher, Kelly MUNI:EX

Sent: January 11, 2021 4:34:42 PM PST

Attachments: image001.png

thx

From: Nelson, Shirley D MAH:EX <Shirley.Nelson@gov.bc.ca>

Sent: January 11, 2021 4:27 PM

To: Yuma Morisho, Okenge MAH:EX < Okenge. Yuma Morisho@gov.bc.ca>

Cc: Brubacher, Kelly MAH:EX <Kelly.Brubacher@gov.bc.ca>

Subject: DM briefing materials coming shortly...Jan 12 Proposed Agenda - DM for Municipal Affairs + City of

Vancouver

LGD is putting the final touches on the materials. Once ADM reviews, we'll get it to you. Coming shortly. Thanks.

Shirley Nelson

Manager, Executive Operations

Deputy Minister's Office | Ministry of Municipal Affairs

Office: 778-698-1575; cell: 250-896-8822

Shirley.Nelson@gov.bc.ca

From: Yuma Morisho, Okenge MAH:EX < Okenge.YumaMorisho@gov.bc.ca >

Sent: January 11, 2021 12:09 PM

To: Faganello, Tara MAH:EX < Tara. Faganello@gov.bc.ca >

Cc: Brubacher, Kelly MAH:EX < Kelly.Brubacher@gov.bc.ca >; Nelson, Shirley D MAH:EX < Shirley.Nelson@gov.bc.ca >

Subject: FW: Jan 12 Proposed Agenda - DM for Municipal Affairs + City of Vancouver

Thanks in advance for any relevant briefing material. oym

From: Mochrie, Paul < Paul. Mochrie@vancouver.ca>

Sent: January 11, 2021 12:07 PM

To: Yuma Morisho, Okenge MAH:EX < Okenge. Yuma Morisho@gov.bc.ca>

Cc: Postma, Tobin < Tobin. Postma@vancouver.ca >; Brubacher, Kelly MAH: EX < Kelly. Brubacher@gov.bc.ca >; Jong,

Teresa < Teresa. Jong@vancouver.ca >

Subject: Jan 12 Proposed Agenda - DM for Municipal Affairs + City of Vancouver

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Dear Okenge,

In advance of our meeting tomorrow (Tue Jan 12) we have prepared a draft agenda below. Also attached for your reference is the letter from Mayor Stewart to Minister Osborne.

Agenda:

Introductions

- Safe Restart funding
- Improving development permitting and approvals
- · Priorities for building "important infrastructure projects"
- Charter change requests
- · Commercial rent relief
- Homelessness supports, particularly for those living in encampments (IE Strathcona)
- Continued engagement

Let me know if you have any items to add. I look forward to speaking with you tomorrow.

Thanks, Paul

Paul Mochrie (he/him)
Acting City Manager
City of Vancouver
paul.mochrie@vancouver.ca
604.873.7666



The City of Vancouver acknowledges that it is situated on the unceded traditional territories of the Musqueam, Squamish, and Tsleil-Waututh peoples.

Streetohome Foundation Presentation - January 26 at 10am

From: Yuma Morisho, Okenge MUNI:EX < Okenge. Yuma Morisho@gov.bc.ca>

To: Fyfe, Richard J AG:EX, Massey, Christine MMHA:EX, May, Cheryl OHCS:EX,

Upton, Debi L SDPR:EX

Sent: January 26, 2021 10:11:41 AM PST

Attachments: CEO GOV Report 2021-01-26 DISTRTC.pdf

From: Alagaratanam, Suhan Kumar AG:EX <SuhanKumar.Alagaratanam@gov.bc.ca>

Sent: January 25, 2021 4:24 PM

To: Turner, Sara J MMHA:EX <Sara.Turner@gov.bc.ca>; Walsh, Sara M HLTH:EX <Sara.Walsh@gov.bc.ca>; Kerr, Christie SDPR:EX <Christie.Kerr@gov.bc.ca>; Green, Jessie M SDPR:EX <Jessie.Green@gov.bc.ca>; Brubacher, Kelly

MAH:EX <Kelly.Brubacher@gov.bc.ca>

Cc: Engelbrecht, Maya AG:EX <Maya.Engelbrecht@gov.bc.ca>

Subject: For Information/ Action: Streetohome Foundation Presentation - January 26 at 10am

Good Evening,

Please see attached materials for the January 26, 2021 meeting.

Thank you.

Suhan Kumar Alagaratanam

Senior Executive Assistant

Deputy Attorney General's and Deputy Minister Responsible for Housing Office

Ministry of Attorney General Telephone: 778-974-4899

SuhanKumar.Alagaratanam@gov.bc.ca

This message, including any attachments to it, is not to be disclosed outside of the Provincial Government without prior written approval from the Ministry of Attorney General. If you have received this communication in error, please destroy the email message and any attachments immediately and notify me by telephone or by email.

From: Tracey Harvey < Tracey H@streetohome.org >

Sent: Monday, January 25, 2021 4:19 PM

To: Fyfe, Richard J AG:EX <Richard.Fyfe@gov.bc.ca>; Yuma Morisho, Okenge MAH:EX

<<u>Okenge.YumaMorisho@gov.bc.ca</u>>; Brown, Stephen R HLTH:EX <<u>Stephen.Brown@gov.bc.ca</u>>; Upton, Debi L SDPR:EX <<u>Debi.Upton@gov.bc.ca</u>>; May, Cheryl OHCS:EX <<u>Cheryl.May@gov.bc.ca</u>>; Massey, Christine MMHA:EX

<<u>Christine.Massey@gov.bc.ca</u>>; XT:HLTH Ramsay, Shayne <<u>sramsay@bchousing.org</u>>

Cc: Alagaratanam, Suhan Kumar AG:EX < Suhan Kumar. Alagaratanam@gov.bc.ca >; Engelbrecht, Maya AG:EX

<<u>Maya.Engelbrecht@gov.bc.ca</u>>; Rob Turnbull <<u>RobT@streetohome.org</u>>

Subject: Streetohome Foundation Presentation - January 26 at 10am

[EXTERNAL] This email came from an external source. Only open attachments or links that you are expecting from a known sender.

Good afternoon,

I hope this email finds you well.

Thank you for making the time to meet with Streetohome Foundation tomorrow.

Here is a copy of Streetohome's presentation for the meeting.

Kindly let me know if you need anything else.

Warmly, Tracey

Tracey Harvey
Administration & Donor Manager
streetohome
Suite 103, 525 Seymour Street
Vancouver, BC V6B 3H7
T 604.629.2711 ext. 101 F 604.609.2712
M 604.897.3040

Read our 2019 Annual Report www.streetohome.org/about-streetohome/annual-report

Follow us on Facebook <u>facebook.com/Streetohome</u> and Twitter <u>@streetohome</u>



Deputy Ministers

& Assistant Deputy Ministers

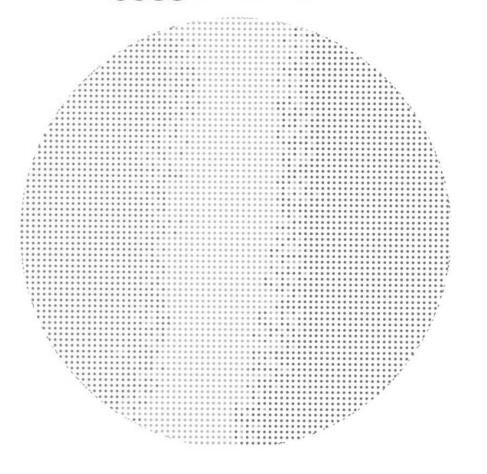
Meeting

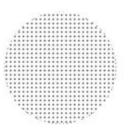
January 26, 2021

What might the homeless population look like without STH?





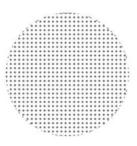




2095
homeless individuals
counted in the
2020 Vancouver Homeless
Count



2078 individuals helped through STH-funded supportive housing



2715 individuals helped through STH-funded prevention initiatives

Supportive Housing



Streetohome Impact

Since 2008

\$32.4 M

Raised

4793

Individuals who will not be counted as homeless in Vancouver

Capital funding contributed to 24 supportive housing buildings (1400 homes) and 11 homelessness prevention initiatives

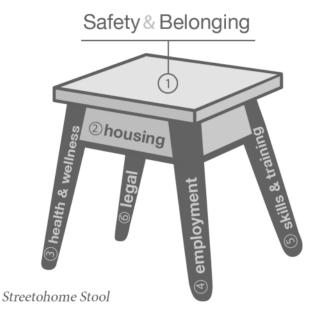


420 Hawks – intergenerational supportive housing for woman and women with children. Occupancy expected March 2022.

Comprehensive Approach



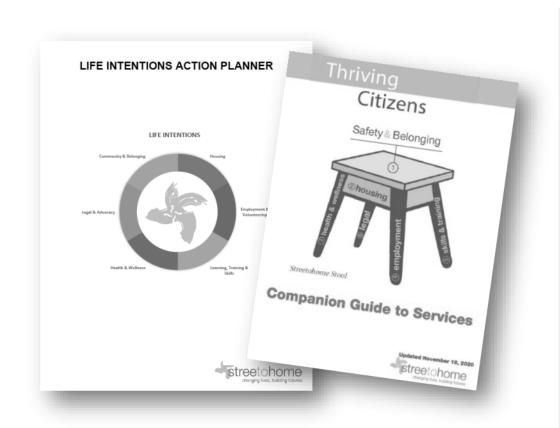
Thriving Citizens

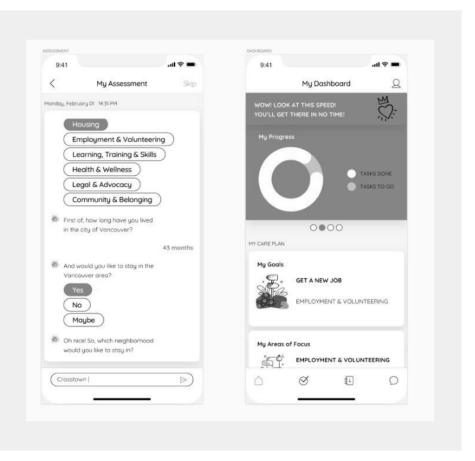


- Personal, gender and cultural safety and inclusiveness; community integration and sense of belonging.
- 2 Meet immediate needs (e.g. shelter, supportive housing, recovery housing).
- 3 Health and wellness: physical and mental wellness, dental, hearing, vision and/or substance use.
- 4 Connect and support employers and employees, along with organizations and volunteers, in labour market and community engagement.
- 5 Life skills; high school equivalency diploma; work readiness; professional certification.
- 6 Resolution of legal issues (e.g. landed immigrant status, child custody, criminal charges), and/or advocacy to defend or safeguard individual rights.

Life Intentions Action Planner







Life Intentions Action Planner – an evidence-based digital app that will be free to individuals, service providers and municipalities to assist individuals in overcoming stigma and service fragmentation.

Vancouver Rent Bank (VRB)





Streetohome is a founding partner and provided the capital contribution that still endures due to a 64% repayment rate, and annual operating funding contributions.

VRB has helped:

- 1,322 individuals retain their housing
- Issued 863 loans

*Since October 2012

WorkWithUs





WorkWithUs – A Streetohome seedfunded charitable staffing agency that matches individuals seeking employment with employer workforce needs and broadens career opportunities.

WorkWithUs has helped:

- 18 support service agency referring partners
- 126 individuals attain employment assignments
- 12 employers meet their workforce needs

Supporting Tenants & Enabling Pathways (STEP)



STEP assists self-identified tenants in moving from supportive housing into independent, affordable housing.

Freed-up units are backfilled with individuals living on the street or in shelters.

STEP has helped:

- 89 clients moved on with their lives
- 91% clients are stably housed
- 6% returned to supportive housing
- 0% returned to homelessness



Shared Housing Study





Shared Housing Study, in collaboration with UBC School of Community and Regional Planning and the private sector rental housing market, to adapt promising models that address housing affordability.

Homeward Bound



Homeward Bound, in partnership with SDPR, assists individuals in returning to a preferred community with confirmed housing and supports.

Homeward Bound has helped:

- 54 individuals return to their preferred community since inception (Sept. 2019)
- 2 HB clients have returned to Vancouver
- 23/31 relocated outside of BC in 2020

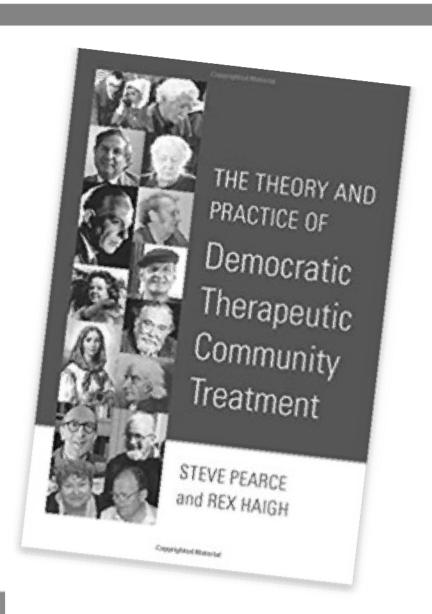


Book Club



Book Club – exploring a successful shift in the UK National Health Service from treatment dependency on family physicians and pharmaceuticals, to personal responsibility, individual decision making and human agency.

Key elements of day program and live-in Therapeutic Communities that support improved outcomes include a sense of belonging, becoming accountable to oneself and mutual concern.



Addiction Recovery Community Housing (ARCH) Flagship





1. Early Recovery Housing provides living spaces for people waitlisted for Addiction Treatment Housing. Withdrawal, structured programs. recreational and social activities are coordinated to ensure individual engagement and connection is maintained until the individual moves into Addiction Treatment Housing.



2. Addiction Treatment Housing is a 90-day program that includes: Western Medicine and Traditional Healing; addiction rehabilitation treatment often based on the therapeutic community approach; physical activity and vocational training. It is culturally safe, spiritually respectful, and trauma, violence, and genderinformed.



3. Recovery Supportive Housing provides a home

employment - building their recovery capital.

They may also take advantage of after care

options including individual/group support as

needed to strengthen their 'recovery tool box'.

for up to two years after individuals graduate from

ATH. Graduates focus on education, training and





4. Recovery Community Centre will provide opportunities for people in recovery, friends and families to support one another, assist with navigating the system, and provide advocacy and fellowship. Low-cost, peer-operated services (including mutual aid groups, peer mentors, social and recreation opportunities) that support continued connections to a positive peer group and a sense of belonging.



Addiction Recovery Community Housing (ARCH) – an evidencebased comprehensive addiction recovery housing and vocational training model in partnership with North Wind Wellness Centre. Peace River Regional District, and Treaty 8 Tribal Association.

Construction completion expected between May -September 2022 (depending on form of construction).

Delancey Street Vancouver

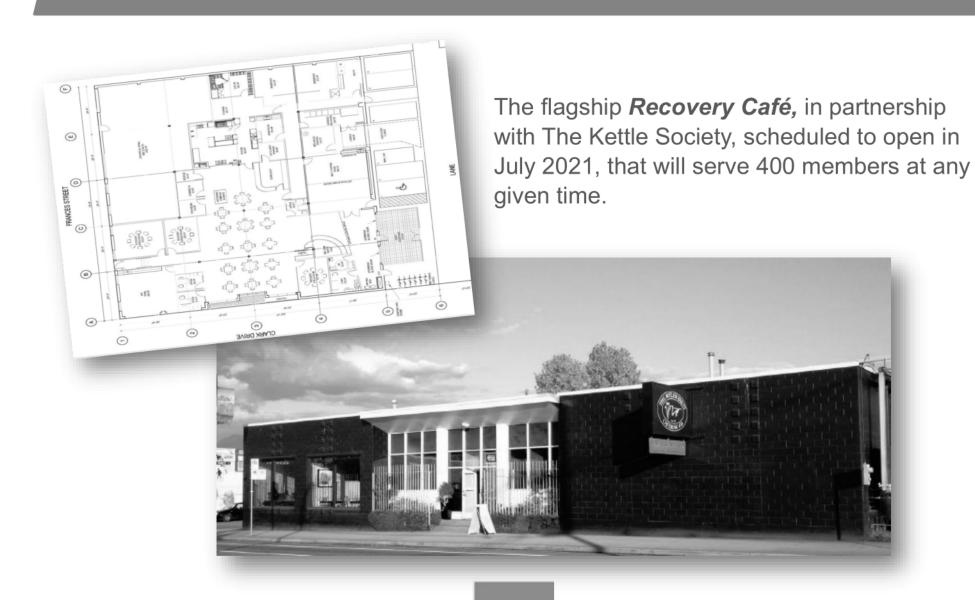


Delancey Street Vancouver – an evidence-based, longer term addiction recovery, housing and vocational training model that will support 200+ individuals exiting corrections at no cost to government, families, or members.



Recovery Café Flagship







QUESTIONS?

Date Prepared: January 20, 2021

MINISTRY OF ATTORNEY GENERAL HOMELESSNESS POLICY AND PARTNERSHIPS BRANCH MEETING BRIEFING NOTE

PURPOSE: MEETING Note for Richard Fyfe, QC

Deputy Attorney General and

Deputy Minister Responsible for Housing

Meeting with: Rob Turnbull, President & CEO of Streetohome Foundation; John McLernon, board chair; Dr. Sherri Magee, board member; and Kevin Bent, board member, on Jan. 26, 2021.

Government attendees include: Deputy Minister Responsible for Housing Richard Fyfe; A/Associate Deputy Minister Cheryl May; Chief Executive Officer Shayne Ramsay (BC Housing), Deputy Minister Okenge Yuma Morisho (Municipal Affairs); Deputy Minister Stephen Brown (Health); Deputy Minister Christine Massey (Mental Health and Addictions); and Assistant Deputy Minister Debi Upton (Social Development and Poverty Reduction)

Topic: Meeting with Streetohome Foundation to discuss challenges and opportunities related to homelessness in Vancouver.

Key Messages:

- This is a challenging time for everyone, especially for people across the Province and in Vancouver who are experiencing homelessness or facing housing insecurity.
- The Province and BC Housing appreciate Streetohome's commitment to support people experiencing homelessness and look forward to working together as the COVID-19 pandemic recovery provides opportunity.

BACKGROUND:

Streetohome requested to meet with Ministers from the Ministries of Attorney General and Minister Responsible for Housing, Mental Health and Addictions, Municipal Affairs, Health and Social Development and Poverty Reduction regarding Streetohome's work on homelessness and to discuss opportunities to address challenges within each ministry's portfolio. In advance of meeting with Ministers, they requested a meeting with Deputy Ministers.

Streetohome was established in 2008 through a partnership between the Vancouver Foundation, the City of Vancouver, and the Province of BC, and funds charities and other non-profits in the Vancouver that build or run housing programs for vulnerable populations.

Streetohome uses a collaborative approach to break the cycle of homelessness in Vancouver, bringing together a collation of groups from business, service providers, government and community groups.

Date Prepared: January 20, 2021

Operations are currently funded by contributions from BC Housing, City of Vancouver, Vancouver Coastal Health and private donors. Capital is funded by donations from foundations, individual philanthropists and corporations.

Streetohome's board includes representatives from government, health and business, including: Shayne Ramsay, former minister Kevin Falcon, Laurence Rankin (Deputy Chief, Vancouver Police Department), Laura Case (VP & COO, Vancouver Coastal Health) and Paul Mochrie (Acting City Manager, Vancouver).

Streetohome's overarching goal is to "leverage a comprehensive system response intended to ensure that homelessness in Vancouver is prevented whenever possible and, when homelessness can't be prevented, to ensure that the experience is least harmful, brief and non-recurring."

In Vancouver, the complexity of the needs of people experiencing homelessness remains a challenge. Many people still seek the supports and social connections they can find in encampments, including those living in Strathcona Park which has grown to approximately 200 people. The 2020 Metro Vancouver count found that in Vancouver, 2,095 residents were identified as homeless with 547 counted as street homeless.

DISCUSSION:

Highlights from Streetohome's 2019 Annual Report, as the 2020 report has not yet been released:

- Since 2008, Streetohome has contributed more than \$31.8 million to supportive housing and prevention projects.
- Streetohome is exploring a private-sector role in addressing the root causes of homelessness, including unemployment and addiction.
- By the end of 2018, Streetohome had supported 35 supportive housing and homelessness prevention projects, helping 4,407 individuals.
- Since its inception in 2012, the Vancouver Rent Bank has helped 1,397 individuals from becoming homeless.

Current Initiatives, funded through Streetohome:

- Addiction Recovery: Streetohome provides continuity of housing and care with tethered transitions between an early recovery housing pathway, treatment housing, recovery housing and a recovery community centre.
- Homeward Bound: Assist individuals in returning to their home community
 where they have identified housing/support available to them. Streetohome,
 SDPR, BC Housing, First United Church, City of Vancouver and
 Vancouver Coastal Health collaborated on this project. A pilot project was soft
 launched September 23, 2019 where transportation funding is first applied for
 from SDPR. In the first four months, the program assisted 17 people.

Date Prepared: January 20, 2021

- Smart Cities Life Intentions: To date, 178 people living in eight supportive housing buildings have had an opportunity to address housing, education, health, legal, employment and belonging challenges that prevent them from moving along their preferred life path.
- Vancouver Rent Bank: Providing one-time, interest-free loans for shelter costs where at risk of eviction or essential utility cut-off.
- Supporting Tenants, Enabling Pathways (STEP): Assisted 74 people who were ready to move on from supportive housing into independent housing since its launch in October 2017.
- WorkWithUs: Match 300 people seeking employment with employer workforce demands.
- The Delancey Street Foundation: Combines housing with life skills development, education and employment training schools at no cost to government, families or residents. It supports vulnerable populations including people who are homeless, transitioning out of the correctional services system, and/or wanting to confront their substance use issues.
- **Recovery Café:** Refuge for people seeking recovery from homelessness, poverty, substance use and other mental health challenges. Recovery Cafe Vancouver will provide a safe, drug- and alcohol-free environment where peers support each other in achieving their health and wellness; legal and advocacy; skills and training; employment; housing; and safety and belonging goals. It is hoped that this service, already available in 20 communities United States, is replicated in other neighbourhoods in Vancouver, across BC and Canada.

INDIGENOUS PEOPLES CONSIDERATIONS:

Recognizing over representation of Indigenous peoples within the homeless population, housing and outreach require culturally-appropriate supports.

GBA+ OR DIVERSITY AND INCLUSION IMPLICATIONS: N/A

OTHER MINISTRIES IMPACTED/CONSULTED:

- Attorney General and Ministry Responsible for Housing
- Ministry of Mental Health and Addictions
- Ministry of Health
- Ministry of Social Development and Poverty Reduction
- Ministry of Municipal Affairs

Prepared by:

Michael Duncan Policy Analyst Homelessness Policy and Partnerships Branch Housing, Construction Standards, and 778-698-9191

Approved by:

Cheryl May A/Associate Deputy Minister Multiculturalism 250 812-3345

Attachments: (1)

1. Streetohome – 2019 Annual Report

Fwd: Thank You

From: Yuma Morisho, Okenge MUNI:EX < Okenge. Yuma Morisho@gov.bc.ca>

To: Faganello, Tara MUNI:EX

Cc: Nelson, Shirley D MUNI:EX, Brubacher, Kelly MUNI:EX

Sent: January 28, 2021 8:12:28 AM PST

Attachments: Recovery Cafe_VPF Application_2021-01-27 (DIST).pdf

Info and heads-up.

Sent from Workspace ONE Boxer

----- Forwarded message -----

From: Rob Turnbull < RobT@streetohome.org>

Date: Jan. 28, 2021 8:09 a.m.

Subject: Thank You

To: "Fyfe, Richard J AG:EX" <Richard.Fyfe@gov.bc.ca>, "Massey, Christine MMHA:EX"

<Christine.Massey@gov.bc.ca>,"May, Cheryl OHCS:EX" <Cheryl.May@gov.bc.ca>,"Upton, Debi L

SDPR:EX" < Debi. Upton@gov.bc.ca>, "Yuma Morisho, Okenge MAH:EX"

<Okenge.YumaMorisho@gov.bc.ca>,"Brown, Stephen R HLTH:EX"

<Stephen.Brown@gov.bc.ca>,"Sieben, Mark PSSG:EX" <Mark.Sieben@gov.bc.ca>

Cc: John McLernon < John.McLernon@colliers.com > , Tracey Harvey

<TraceyH@streetohome.org>,"Alagaratanam, Suhan Kumar AG:EX"

<SuhanKumar.Alagaratanam@gov.bc.ca>,"Engelbrecht, Maya AG:EX" <Maya.Engelbrecht@gov.bc.ca>

[EXTERNAL] This email came from an external source. Only open attachments or links that you are expecting from a known sender.

Dear Deputy Ministers and Assistant Deputy Ministers:

Thank you for making the time to meet with Streetohome Foundation (STH) on Tuesday. As Board Chair, John McLernon commented, we prefer to work together (public, non-profit and private sectors) to address homelessness, mental health and addictions in British Columbia.

The breadth of activities (i.e., supportive housing, Rent Bank, Homeward Bound, Supporting Tenants - Enabling Pathways, **Work**with**Us**, Recovery Café, Delancey Street, Addiction Recovery Community Housing, Life Intentions Action Planner, and shared housing research) that STH has brokered and leveraged has implications for each of your portfolios.

The flagship Recovery Café Vancouver is a case in point. STH has brokered a donor purchase of a \$10M\$ building (and renovations) that will be made available for \$1\$ annual lease to The Kettle Society (TKS) to operate the program. $17

s.17

n operating funding from STH. As mentioned during the meeting,

STH is requesting the BC Government provides.17

Collectively, and with modest fundraising by TKS, the operating funding will cover the first five years. We hope that you will join us at the grand opening this summer.

I have cc'd Deputy Minister Stephen Brown and Deputy Solicitor General Mark Sieben who were not able to attend the meeting.

Kindly brief your Ministers on our discussion. We look forward to meeting with the Minsters in the near future.

Please don't hesitate to contact me if you have additional questions, comments and/or suggestions.

Best regards,

Rob

Rob Turnbull, Ph.D., CHE
President and Chief Executive Officer
streetohome foundation
Suite 103, 525 Seymour Street
Vancouver, BC V6B 3H7
T 604.629.2711 ext. 102 F 604.609.2712
LI http://ca.linkedin.com/in/robertvalcourturnbull

Read our 2019 Annual Report www.streetohome.org/about-streetohome/annual-report

Follow us on Facebook <u>facebook.com/Streetohome</u> and Twitter <u>@streetohome</u>

Page 037 of 111 to/à Page 040 of 111

Withheld pursuant to/removed as

s.13; s.17

Page 041 of 111 to/à Page 043 of 111 Withheld pursuant to/removed as





Recovery Café Vancouver - Opening Summer 2021!

Streetohome is partnering with The Kettle Society in Vancouver, and the Recovery Café Network in Seattle, to bring a flagship recovery pathway to Vancouver. The model provides a refuge for individuals seeking recovery from homelessness, poverty, isolation, substance use and other mental health challenges. It is a welcoming space where individuals find community, service navigation and support to move along their preferred life path.

Recovery Café at a glance:

The Recovery Café is a free membership model that provides additional supports for vulnerable individuals: living on the street, in shelters and supportive housing, or exiting hospitals and corrections with no fixed address.

Members are:



required to participate in a weekly **recovery circle** with a trained facilitator and 8-10 peers, and



encouraged to **prioritize their goals** (E.g., health, education, employment, housing, legal, etc.).

Subsequently, members become accountable for achieving their own goals, as well as helping peers to achieve theirs.



The flagship Vancouver Recovery Café will be located at 620 Clark Drive.



The Recovery Café will:

• Become one of 23 Recovery Cafés in North America (the first in Canada) and replicate a proven, evidence-based, participatory, low-cost and efficient model.

 Provide an opportunity for individuals to engage in meaningful daily activity as they participate in running the Recovery Café (e.g., food prep, cleaning, leading activities, joining running/walking clubs,

etc.), alongside personal development.

 Add a 'helping hand' that will be welcomed by overburdened emergency departments, healthcare workers, housing support workers, and emergency responders in Vancouver.

- Introduce a new referral destination that will be open most days, provide communal meals, a variety of free visiting services (e.g., veterinary, legal aid, employment assistance, etc.) and life skills development workshops.
- Demonstrate an impactful peer-facilitated model that can readily be replicated in other neighbourhoods in Vancouver, across BC and Canada.



Streetohome is fundraising operations seed funding of \$500,000.

Partner with us to build a better future!

Please contact Tracey Harvey if you're interested in Recovery Café Vancouver. Email: traceyh@streetohome.org | Phone: 604-629-2711 x 101



PLOT STAMP: 2020-0ct-02 @2:03pm - T:\DYSA-promo\Proposals 2020\Dane\Kettle - Recovery Cafe\Kettle - Recovery Cafe.dwg - A.02

DATE OCT. 2, 2020

FW: Messaging on Safe Restart

From: Yuma Morisho, Okenge MUNI:EX < Okenge. Yuma Morisho@gov.bc.ca>

To: Zacharuk, Christina PREM:EX

Cc: Faganello, Tara MUNI:EX, Brubacher, Kelly MUNI:EX, Nelson, Shirley D MUNI:EX

Sent: February 1, 2021 11:22:16 AM PST

Christina: please see below. Happy to chat at 1:00 pm if still needed. oym

From: Faganello, Tara MAH:EX <Tara.Faganello@gov.bc.ca>

Sent: February 1, 2021 10:00 AM

To: Yuma Morisho, Okenge MAH:EX < Okenge. Yuma Morisho@gov.bc.ca>

Cc: Nelson, Shirley D MAH:EX <Shirley.Nelson@gov.bc.ca>; Wilkins, Christina MAH:EX <Christina.Wilkins@gov.bc.ca>

Subject: Messaging on Safe Restart

Importance: High

Hi Okenge,

Here are a few bullets on Restart Funding if this is helpful? Please let me know if you need more for the call later this afternoon...

Safe Restart Funding for local governments

- Given that the pandemic has had a significant impact on the flow of revenue that local governments count
 on to provide essential services to people in their communities, the Province is matching federal funds to
 invest a total of \$540 million to help B.C. communities address local challenges impacted by COVID-19. The
 Ministries of Intergovernmental Relations Secretariat and Finance were the lead negotiators with the
 Federal government on the first round of funding. The \$540 million is broken into three streams:
 - \$425 million has already been distributed directly to local governments to help with operating costs and the ongoing response to the broad impacts of the pandemic.

<u>Status</u>: These funds were expended out to all local governments in November, 2020. There are allocation and reporting requirements for LGs with these funds in their 2021 financial statements.

 An additional \$100 million will support local governments in addressing the needs of vulnerable populations, the challenges posed in local communities by homelessness, and community concerns with street disorder and safety.

Status: *S.12 including finalizing the Contribution Agreement and Program Guide. UBCM will be administering this grant program on the Province's behalf, the funds will be expended by the Province by March 31, 2021. GCPE public launch targeting the week of Feb 16th.

 \$15 million will continue the work identified through the Development Approvals Process Review (DAPR) and support innovative local government efforts to improve the efficiency of development approval processes.

<u>Status:</u> The ministry is finalizing the Contribution Agreement and Program Guide. UBCM will be administering this grant program on the Province's behalf, the funds will be expended by

the Province by March 31, 2021. GCPE public launch targeted for the week of Feb 16th after the Development Services Fund.

• As the pandemic continues to evolve, so will our response, and we will continue to look at how we can work with local governments to ensure the health and safety of British Columbians.

• s.13; s.16

Seniors Services Society of BC

From: Yuma Morisho, Okenge MUNI:EX < Okenge. YumaMorisho@gov.bc.ca>

To: Mackenzie, Isobel HLTH:EX
Cc: Brown, Stephen R HLTH:EX
Control September 5, 2024 2:06:42 PM

Sent: February 5, 2021 3:06:13 PM PST

Attachments: image001.png, SSSBC Seniors Pilot Project.xlsx, Seniors Housing Solutions

Lab 2021.pdf

Hi Isobel: please see below and attached. Welcome any advice. Thanks, oym

From: Alison Silgardo <Alisons@seniorsservicessociety.ca>

Sent: February 5, 2021 1:57 PM

To: Yuma Morisho, Okenge MAH:EX < Okenge. Yuma Morisho@gov.bc.ca>

Subject: Request to connect

[EXTERNAL] This email came from an external source. Only open attachments or links that you are expecting from a known sender.

Hello Mr Yuma Morisho

I am reaching out to see if we can connect on the phone for a few minutes over the next two weeks. Seniors Services Society of BC has been leading the work around information and navigation for seniors in BC since 1974. Over the past 18 months we have completed the implementation of a provincial wide network and have led a 55 stakeholder engagement (please see the report attached). I would welcome the opportunity to connect and see if we can get your ministries support to continue this work for the next two to three years.

2020 was an unusual year in so many ways. It has also emphasised some key vulnerabilities around seniors locally and provincially. While seniors in Long Term Care have received much of the focus in the media over the past year, 80% of seniors are not in care.

Some key statistics that have become known in the past year are:

- 1. The number of homeless seniors in the lower mainland has increased five times since 2008.
- 2. 25% of the homeless population according to the Vancity report were seniors

Our work with seniors since 1974 has been focused on supporting seniors who are homeless or at risk of homelessness. Over the past 14 months we have led two pieces of work:

Seniors housing Solutions Lab with 6 partners (BCNPHA, Brightside Community Homes, Landlords BC, SFU
Gerontology and Homelessness Association). Together we have engaged 55 stakeholders starting with
seniors with lived experience, health, city, housing, developers and service organizations like ourselves. The
findings are attached in the report above.

Our ask: We have identified the wrap around integrated solution that would help older adults in multi unit buildings or in community survive and even thrive. Key elements include the pillars around:

- 1. Social isolation (would include a community connector, social callers)
- 2. Transportation groceries, connection or medical (five-point community shuttle)
- 3. Food insecurity (prepared frozen meals delivered weekly)
- 4. Light house keeping as the condition of a rental unit often gets a senior who has either cognitive, physical or mental health challenges evicted.
- 5. Physical activity

I welcome the opportunity to connect at your convenience to see if there is some suggestions you may have with this opportunity.

Warm regards

Alison Silgardo

CEO

Seniors Services Society of BC 750 Carnarvon Street, New Westminster, BC, V3M1E7

Phone: 604-520-6621, ext:107

Fax: 604-520-1798 Mobile: 778 798 0534

Email: alisons@seniorsservicessociety.ca

www.seniorsservicessociety.ca



RE: Request to connect

From: Yuma Morisho, Okenge MUNI:EX <Okenge.YumaMorisho@gov.bc.ca>
To: Galbraith, David J SDPR:EX, Bond, Allison MCF:EX, May, Cheryl OHCS:EX

Cc: Nelson, Shirley D MUNI:EX, Brubacher, Kelly MUNI:EX

Sent: February 5, 2021 3:10:01 PM PST

Attachments: image001.png

Thanks David. oym

From: Galbraith, David J SDPR:EX < David.Galbraith@gov.bc.ca>

Sent: February 5, 2021 3:10 PM

To: Yuma Morisho, Okenge MAH:EX < Okenge. Yuma Morisho@gov.bc.ca>; Bond, Allison MCF:EX

<allison.Bond@gov.bc.ca>; May, Cheryl OHCS:EX <Cheryl.May@gov.bc.ca>

Cc: Nelson, Shirley D MAH:EX <Shirley.Nelson@gov.bc.ca>; Brubacher, Kelly MAH:EX <Kelly.Brubacher@gov.bc.ca>

Subject: RE: Request to connect

I sent them to Kiersten Fisher, ED seniors services and cc David Byres.

David Galbraith Deputy Minister

Ministry of Social Development and

Poverty Reduction

"A British Columbia where everyone has the opportunity to participate

fully in their communities and reach their full potential"

From: Yuma Morisho, Okenge MAH:EX < Okenge.YumaMorisho@gov.bc.ca>

Sent: February 5, 2021 3:08 PM

To: Bond, Allison MCF:EX < Allison.Bond@gov.bc.ca >; Galbraith, David J SDPR:EX < David.Galbraith@gov.bc.ca >; May,

Cheryl OHCS:EX < Cheryl. May@gov.bc.ca >

Cc: Nelson, Shirley D MAH:EX < Shirley.Nelson@gov.bc.ca >; Brubacher, Kelly MAH:EX < Kelly.Brubacher@gov.bc.ca >

Subject: FW: Request to connect

Are you familiar with the Society? I am also checking with Isobel. Thanks, oym

From: Alison Silgardo <Alisons@seniorsservicessociety.ca>

Sent: February 5, 2021 1:57 PM

To: Yuma Morisho, Okenge MAH:EX < Okenge. Yuma Morisho@gov.bc.ca >

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s.17

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RE: Seniors Services Society of BC

From: Yuma Morisho, Okenge MUNI:EX < Okenge. Yuma Morisho@gov.bc.ca>

To: Mackenzie, Isobel HLTH:EX

Cc: Carey, Linda HLTH:EX, Brubacher, Kelly MUNI:EX

Sent: February 5, 2021 3:15:11 PM PST

Attachments: image001.png

Thanks. oym

From: Mackenzie, Isobel HLTH:EX <Isobel.Mackenzie@gov.bc.ca>

Sent: February 5, 2021 3:14 PM

To: Yuma Morisho, Okenge MAH:EX < Okenge. Yuma Morisho@gov.bc.ca>

Cc: Carey, Linda HLTH:EX <Linda.Carey@gov.bc.ca>

Subject: RE: Seniors Services Society of BC

Hi Okenge:

Happy to find 10 minutes to discuss. I've copied Linda to ensure in the schedule. Isobel

From: Yuma Morisho, Okenge MAH:EX < Okenge.YumaMorisho@gov.bc.ca>

Sent: February 5, 2021 3:06 PM

To: Mackenzie, Isobel HLTH:EX < lsobel.Mackenzie@gov.bc.ca **Cc:** Brown, Stephen R HLTH:EX < stephen.Brown@gov.bc.ca

Subject: Seniors Services Society of BC

Hi Isobel: please see below and attached. Welcome any advice. Thanks, oym

From: Alison Silgardo < Alisons@seniorsservicessociety.ca>

Sent: February 5, 2021 1:57 PM

To: Yuma Morisho, Okenge MAH:EX < Okenge.YumaMorisho@gov.bc.ca >

Subject: Request to connect

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RE: Seniors Services Society of BC

From: Yuma Morisho, Okenge MUNI:EX < Okenge. Yuma Morisho@gov.bc.ca>

To: Carey, Linda HLTH:EX, Brubacher, Kelly MUNI:EX

Sent: February 5, 2021 5:37:32 PM PST Attachments: image001.jpg, image002.png

Thanks Linda. I am looping Kelly who is the Master of our time.

From: Carey, Linda HLTH:EX <Linda.Carey@gov.bc.ca>

Sent: February 5, 2021 4:11 PM

To: Yuma Morisho, Okenge MAH:EX < Okenge. Yuma Morisho@gov.bc.ca>

Subject: RE: Seniors Services Society of BC

Good afternoon Okenge,

Please let me know if any of the following times suit your schedule for next Monday, Feb 8th:

- 8:30am
- 12:30pm
- 2:00pm

Thank you, Linda

Linda Carey | A/ Executive Coordinator

Office: 778-974-4271



6th Floor, 1405 Douglas Street PO Box 9651 STN PROV GOVT Victoria BC V8W 2G2

Toll Free: 1-877-952-3181 www.seniorsadvocatebc.ca

From: Mackenzie, Isobel HLTH:EX < Isobel.Mackenzie@gov.bc.ca >

Sent: February 5, 2021 3:14 PM

To: Yuma Morisho, Okenge MAH:EX < Okenge.YumaMorisho@gov.bc.ca >

Cc: Carey, Linda HLTH:EX <Linda.Carey@gov.bc.ca>

Subject: RE: Seniors Services Society of BC

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Sent: February 5, 2021 3:06 PM

To: Mackenzie, Isobel HLTH:EX < <u>Isobel.Mackenzie@gov.bc.ca</u>> **Cc:** Brown, Stephen R HLTH:EX < <u>Stephen.Brown@gov.bc.ca</u>>

Subject: Seniors Services Society of BC

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From: Alison Silgardo < Alisons@seniorsservicessociety.ca>

Sent: February 5, 2021 1:57 PM

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CEC

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FW: Thank You

From: Yuma Morisho, Okenge MUNI:EX <Okenge.YumaMorisho@gov.bc.ca>

To: Faganello, Tara MUNI:EX, Curtis, David MUNI:EX
Cc: Nelson, Shirley D MUNI:EX, Brubacher, Kelly MUNI:EX

Sent: February 17, 2021 3:35:32 PM PST

Attachments: Streetohome BC Government Presentation with notes 2021-02-16

(DIST_FV).pdf

FYI

From: Rob Turnbull < RobT@streetohome.org>

Sent: February 17, 2021 3:30 PM

To: Fyfe, Richard J AG:EX <Richard.Fyfe@gov.bc.ca>; Massey, Christine MMHA:EX <Christine.Massey@gov.bc.ca>; May, Cheryl OHCS:EX <Cheryl.May@gov.bc.ca>; Upton, Debi L SDPR:EX <Debi.Upton@gov.bc.ca>; Yuma Morisho, Okenge MAH:EX <Okenge.YumaMorisho@gov.bc.ca>; Brown, Stephen R HLTH:EX <Stephen.Brown@gov.bc.ca>; Sieben, Mark PSSG:EX <Mark.Sieben@gov.bc.ca>

Cc: Tracey Harvey <TraceyH@streetohome.org>; Alagaratanam, Suhan Kumar AG:EX

<SuhanKumar.Alagaratanam@gov.bc.ca>; Engelbrecht, Maya AG:EX <Maya.Engelbrecht@gov.bc.ca>

Subject: RE: Thank You

[EXTERNAL] This email came from an external source. Only open attachments or links that you are expecting from a known sender.

Dear Deputy Ministers and Assistant Deputy Ministers:

We look forward to meeting with Ministers Eby, Dix, Malcolmson and Simons via conference call on March 11th from 9:00-9:30am.

We have shared a short PowerPoint presentation (<u>including notes</u>) with your Ministers that provides a snapshot of the work that Streetohome and our partners are involved in.

I hope that you find the additional information useful. Kindly let me know if you have any questions or require clarification prior to Streetohome's meeting with your Ministers.

Thank you for making the time to review this information with your Ministers.

Rob

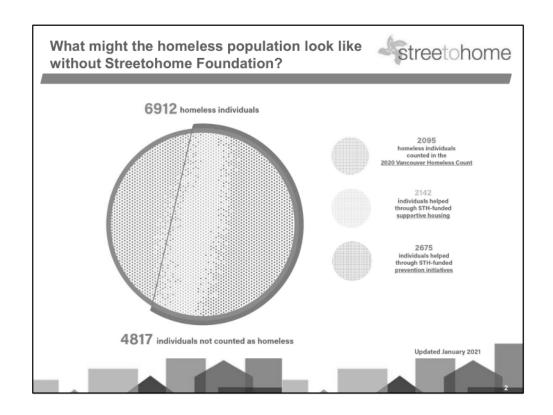
Rob Turnbull, Ph.D., CHE
President and Chief Executive Officer
streetohome foundation
Suite 103, 525 Seymour Street
Vancouver, BC V6B 3H7
T 604.629.2711 ext. 102 F 604.609.2712
LI http://ca.linkedin.com/in/robertvalcourturnbull

Read our 2019 Annual Report www.streetohome.org/about-streetohome/annual-report

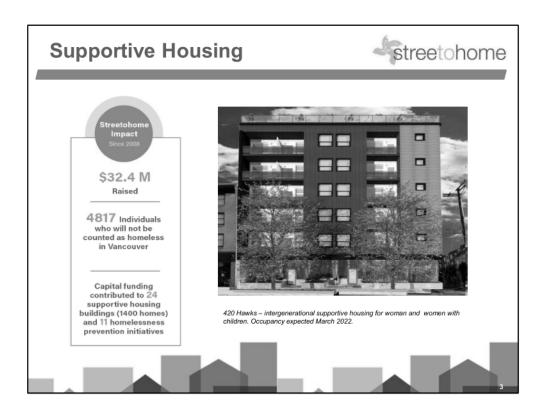
Follow us on Facebook facebook.com/Streetohome and Twitter @streetohome



- Streetohome started in 2008 and involves a public-private partnership that brokers and leverages innovative and evidence-based solutions that fill gaps in the Homelessness Services System in Vancouver.
- We are a 3-person staff (including the CEO) and a part-time bookkeeper with a modest annual operating funding of \$500k contributed by the private sector and partners (BC Housing, Vancouver Coastal Health and City of Vancouver).
- In 2020, Streetohome raised \$630,000 in capital funding, \$109,000 in operating funding, and brokered the purchase of a \$10M building along with renovations that will become the flagship Recovery Café opening in July all during COVID.



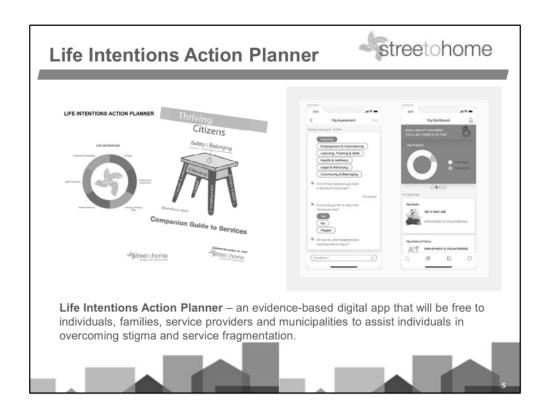
- □ Almost 5000 individuals were not counted as homeless based on Streetohome's supportive housing and homelessness prevention interventions.
- □ In comparison, other west coast communities where homelessness is a persistent and growing phenomenon, including Los Angeles, Portland, Seattle and King County have declared a Homeless State of Emergency.



- ☐ Streetohome has brokered and leveraged 24 supportive housing buildings and 1400 homes to date.
- ☐ Streetohome contributed \$20,000 per unit. Our early commitment to projects brings other donors to the table.
- ☐ Atira's upcoming development at 420 Hawks Avenue (illustrated) is an intergenerational housing model with 21 self-contained suites for women and children.
 - ☐ Streetohome committed \$420K in capital funding.



- ☐ Streetohome does not believe we can build ourselves out of homelessness, and subsequently seeks to address gaps in services that will meet the housing; employment & volunteering; education, skills & training; health & wellness; legal & advocacy; and community & belonging needs of vulnerable individuals who are homeless or at-risk of homelessness.
- ☐ Streetohome believes that there are multiple exit pathways and risks to relying on supportive housing alone.
- □ Streetohome promotes the least intrusive way to support individuals in moving along their preferred life path (e.g., time-limited rent sub, employment, family reunification, Vancouver Rent Bank, Homeward Bound, etc.).
- ☐ Streetohome looked at how best to leverage the government's interest in the Navigation Centre model and worked with KPMG, who assembled a team of experts, to build a business case (pro bono) that was shared with our Partners (BC Housing, City of Vancouver and Vancouver Coastal Health).
- ☐ Streetohome's Navigation Centre Business Case identified 12 exit pathways with supportive housing being only one of them.
- ☐ Streetohome welcomes a request for capital funding for a Navigation Centre pilot in Vancouver.



- ☐ The Life Intentions Action Planner was piloted as a paper tool in 8 supportive housing buildings with 183 participants. It was surprising to learn how many people living in supportive housing had unmet needs.
- □ <u>Scarcity: Why Having Too Little Means So Much</u> by behavioural economist Sendhil Mullainathan and psychologist Eldar Shafir (published 2013) discusses the role of scarcity in creating and perpetuating poverty. Scarcity can create tunnel vision that narrows one's focus whereby important needs fall off the table.
- ☐ Streetohome worked with Dr. Jiaying Zhao at UBC who researches scarcity mindsets, tunnel vision and brief motivational enhancement exercises. The latter bring goals back into one's view and support their attainment.
- ☐ Streetohome is contributing \$325K to the development of the digital tools.
- ☐ Streetohome will ensure these tools (paper and digital) continue to be free of cost and accessible to individuals, families, service providers and municipalities in B.C.
- ☐ The *Life Intentions Action Planner* can be used in any jurisdiction.
- ☐ The Companion Guide to Services is available as a template that can be populated for new communities. One means of populating this data (i.e., used by Streetohome) is to engage university students who have a social justice practicum component to their degree.

Vancouver Rent Bank (VRB)





Streetohome is a founding partner, has been supplementing annual operating funding, and provided the original capital contribution that continues to be available for interest-free loans due to a 64% repayment rate.

VRB's impact:

- 1,439 individuals retain their housing
- > Issued 863 loans

*Since October 2012

- ☐ Streetohome contributed \$366K in loan capital funding and currently, there is sufficient loan capital funds to continue meet the needs.
- ☐ Streetohome has committed to supplementing operations with \$30K annually (2019-2021).

WorkWithUs (WWU)





A Streetohome seed-funded charitable staffing agency that matches individuals seeking employment with employer workforce needs and broadens career opportunities.

WorkWithUs' impact:

- > 18 support service agency referring partners
- 126 individuals with employment assignments
- 12 employers meeting their workforce needs

- ☐ WWU participates in *Buy Social Canada* and the *President's Group of Accessible Employers*.
- ☐ WWU field staff work in a variety of roles from research data analyst, to cross dock warehouse workers, to driving tourist buses around Vancouver.
- ☐ Sometimes, field staff referrals are deemed unsuitable at an employer's worksite.
 - ☐ These individuals are referred back to the support organization to address the issues identified.
 - ☐ Individuals are re-referred when they are once again 'work ready'.
- ☐ Streetohome contributed \$300K in seed capital. Three STH Directors joined the WWU board as founding members to launch the initiative.
- ☐ One STH Director remains on the WWU Board for a final year of incubation (2021).

Supporting Tenants & Enabling Pathways (STEP)

streetohome

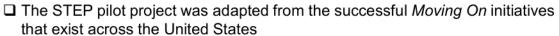
STEP assists self-identified tenants in moving from supportive housing into independent, affordable housing.

Freed-up units are backfilled with individuals living on the street or in shelters.

STEP's impact:

- > 89 clients moved on with their lives
- > 91% of clients are stably housed
- > 6% returned to supportive housing
- > 0% returned to homelessness





- ☐ Grants for tenant transition expenses may cover moving expenses, first and last month's rent, damage deposits and apartment start-up costs including modest household furnishings and kitchen essentials.
- □ STEP is shifting from a pilot initiative to a regular program with annualized operating funding from VCH, COV and BC Housing
- ☐ Streetohome has committed \$102K to date and has earmarked an additional \$300K (moving expenses capital)
- ☐ One of the challenges noted is finding sufficient affordable housing opportunities

Shared Housing Study





In collaboration with UBC School of Community and Regional Planning, local stakeholders, and KPMG, Streetohome is exploring shared housing models in the private sector rental housing market that could be adapted in the Lower Mainland to readily address housing affordability.

- ☐ Three students at UBC's School of Community and Regional Planning are working closely with Streetohome and KPMG (i.e., providing pro bono support for students, compiling research on shared housing models, and assisting with financial modeling for the local private rental market as well as subpopulation impact projections)
- ☐ Streetohome has assembled an advisory committee to ensure something of value is created for local stakeholders
 - ☐ Committee members include: leaders for vulnerable subpopulations (i.e., youth, seniors, single moms, immigrants); a City Housing Planner, private rental market landlords/developers and Streetohome
- □ Shared rental housing models focus on a variety of income levels, and while some housing would be out of reach for low-income individuals, higher-income individuals progressing up the *housing ladder* will release units lower down that may be a better fit.
- □ Development of a housing ladder will offer affordable housing opportunities to tenants in shelters, Supported Independent Living (SIL), and supportive housing, enabling them to move outside of the Homelessness Services System – freeing up their unit for other people experiencing homelessness (i.e., STEP program).
- ☐ An initial focus will be on categorizing the typology of models that have been implemented and the target demographics served (i.e., youth, seniors, homeless, single parents, immigrants & refugees, intergenerational families, students, workforce, etc.)
- ☐ A secondary focus is reviewing financial modelling that would make a given model attractive in Vancouver
- □ A tertiary focus is to develop projections on the number of individuals that could be impacted with a given model
- □ A quaternary focus is on identifying one or more 'quick wins' that could be implemented to have an immediate impact on housing affordability in Vancouver

Homeward Bound (HB)

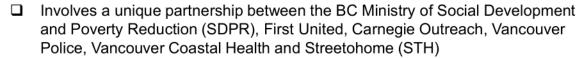
streetohome

A collaboration that assists individuals in returning to a preferred community with confirmed housing and supports.

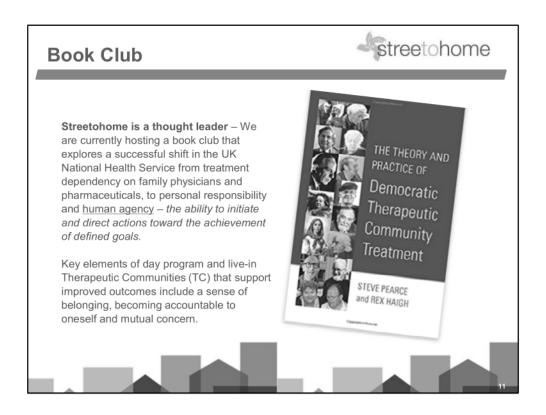
Homeward Bound's impact:

- 54 individuals have returned to their preferred community since inception (Sept. 2019)
- 2 HB clients have returned to Vancouver
- 23/31 HB clients relocated outside of BC in 2020

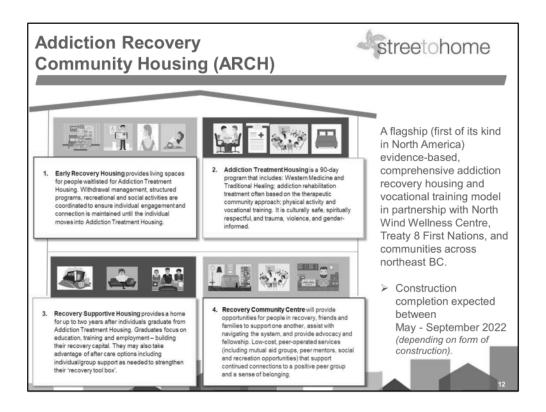




- 16 STH-funded applicants in 2020 (couldn't otherwise be funded under SDPR guidelines)
- 15 SDPR-funded applicants in 2020 (with addition of STH funding where needed)
- 7 individuals relocated to Alberta, 5 Saskatchewan, 2 Manitoba, 5 Ontario, 7 Quebec, 1 Atlantic Provinces
- □ Streetohome has earmarked \$100k (travel expenses capital) and have contributed \$25K to date
- ☐ Partners are developing a marketing plan to scale the program



- Streetohome intends for learnings to inform our recovery models (i.e., Recovery Community Centres, Recovery Café, Delancey Street Vancouver, Addiction Recovery Community Housing (ARCH), and Life Intentions Action Planner).
- □ 25 Book Club participants include judiciary, police, treatment centres, supportive housing, researchers, donors, etc.
- □ Chapter summaries, questions, and discussion notes are posted on Streetohome's digital community of practice (42+ members including international participants) https://forums.streetohome.org/.
- ☐ The final two Book Club meetings will focus on working through a practical application of adapting TC principles and practices for the local context where groups of the same individuals congregate and a subgroup could be invited to participate in such a program (e.g., Downtown Community Court, Treatment Centres, Drop-In Centres, Recovery Community Centres, Prisons, Safe Injection Sites, Meal Programs, Vancouver Public Library).
- ☐ The Book Club culminates with a special 1.5 hour session with the book's authors (two psychiatrists in the UK) on March 3rd.
- ☐ Streetohome is exploring local stakeholder interest in Streetohome sponsoring the authors to provide a three-day experiential training weekend in Vancouver. The authors have been providing the *Living Learning Experience* training curriculum in the UK for 25 years and have expanded it to Italy, Portugal and India. It would be their first offering in North America.



- □ Streetohome seconded a PHSA addiction specialist (2017) to help KPMG build a business case in consultation with local addiction treatment and recovery experts (https://www.streetohome.org/wp-content/uploads/2020/11/ARCH-Business-Case North-Wind-Wellness-Centre-23NOV2020-DIST Revised.pdf)
- □ At a systems level, we know that supports for people seeking recovery are fragmented and that there is stigma. Programs are disjointed, too short for meaningful outcomes, not easily accessible, often have long waitlists or are missing from the continuum of care (e.g., aftercare). Many individuals fall out of the 'care system' between detox and recovery. The ARCH model addresses these shortcomings and provides an opportunity to remain tethered to support.
- ☐ UGM's new Women & Families Centre development and Salvation Army's Vancouver Harbour Light Re-development have been bolstered upon a review of the evidence-based practices identified in the ARCH business case.
- □ North Wind Wellness Centre's initial build is 40 living units on 150 acres in Farmington, expanding to 120 units over time to meet the need.
- □ FNHA has committed \$5M capital and porting over their current 10-bed operating funding. NHA and Streetohome's Working Group have met with MMHA to discuss an NHA commitment to capital and operating funding for 10 beds. There have been discussions with BC Housing with respect to leveraging capital and operations funding for the 20 Recovery Supportive Housing units. The ask of Streetohome will be \$800k towards capital.
- □ Supportive Housing providers in Vancouver have informed Streetohome that there are individuals who would prefer to return to their home community in northeast BC where they can access Indigenous healing traditions to complement Western Medicine, reunite with extensive family and community support networks, and take advantage of the ARCH addiction recovery and vocational training model that provides a 2.5 year reintegration pathway. Vacated supportive housing units would be backfilled with homeless.

Delancey Street Vancouver

streetohome

A flagship (one of 7 in North America and the first in Canada) evidence-based, longer term addiction recovery, housing, and vocational training model that will support 200+ individuals exiting corrections at no cost to government, families, or members.



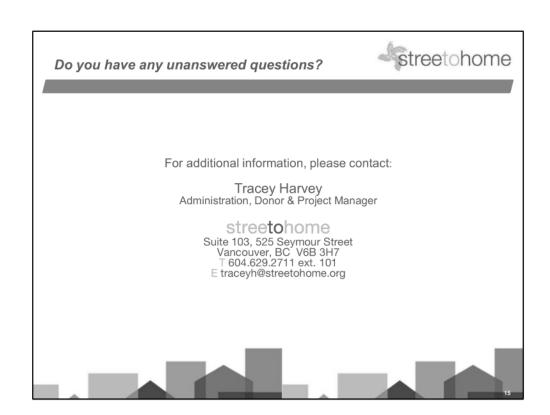
- ☐ The relationship between incarceration and homelessness is bidirectional where individuals upon release often fall into homelessness due to a lack of access to housing, education, employment, legal, addiction and mental health supports.
- □ Delancey Street Vancouver will provide an opportunity for vulnerable individuals to rebuild their lives – those who have been there longer teach newcomers fundamental life skills and belief in themselves. It is a 2-year commitment and the average length of stay is 4+ years. Each member leaves the community with a high school equivalency (with some transitioning to university) and three marketable skills.
- ☐ The model has been replicated in six cities across the United States. We have gone to 'kick the tires' in New York, Los Angeles, South Carolina and San Francisco. It is remarkable how robust the model is (http://www.delanceystreetfoundation.org/). A sister organization that developed in the same time frame using a similar approach is San Patrignano in Italy (https://www.sanpatrignano.org/en/).
- ☐ The model is sustained with revenue from vocational training schools (i.e., businesses in Vancouver will include a moving company, Christmas sales, bike repair, and an exceptional restaurant).
- ☐ Streetohome is currently presenting four potential properties to Delancey Street Vancouver's Board of Directors for consideration. Each property can accommodate housing, warehousing, moving company truck parking, industrial and restaurant needs.
- Streetohome will broker a private foundation acquisition of the asset and the leasing of the property to Delancey Street Vancouver for \$1 annually, and will also provide three years of operating seed funding.



- □ Streetohome is partnering with The Kettle Society (TKS) and the Recovery Café Network to introduce a flagship model in Canada that has been replicated in 22 communities across the United States (https://recoverycafe.org/).
- □ Recovery Café provides a peer-led refuge for individuals seeking recovery from homelessness, poverty, isolation, stigma, substance use and/or mental health challenges. Recovery Café offers an economical (3 staff), evidence-based 'helping hand' to those living in the street, shelters, Supported Independent Living (SIL) and supportive housing. The length of engagement is up to two years with many moving on sooner.
- □ Free membership requires weekly participation in a recovery circle with a trained facilitator and 8-10 peers where individuals set and prioritize their goals (health, housing, legal, employment, etc.) and support each other. It is open most days, provides communal meals, a variety of free visiting services (e.g., veterinary, legal aid, employment services), life skills development programming, and daily structured activity (e.g., food prep, barista attendant, cleaning, leading activities including running/walking club). Membership is capped at 400 and based on the number of recovery circles that can be accommodated. Vancouver could benefit from 2-3 Recovery Cafés.
- □ Streetohome brokered the purchase and renovation of a \$10M building at 620 Clark
 Drive that will be leased to TKS for \$1 annually.s.17
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 Streetohome will provide a match
 of \$500K. 5.17

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☐ TKS' immediate focus will be on developing corporate partnerships (e.g., coffee, food and running shoes) to reduce ongoing operating expenses. TKS will also prioritize the recruitment and training of Café Companion community volunteers. Two retired individuals (high school counsellor, occupational therapist) have already come forward.



FW: Seniors Services Society of BC

From: Yuma Morisho, Okenge MUNI:EX < Okenge. Yuma Morisho@gov.bc.ca>

To: Brubacher, Kelly MUNI:EX
Cc: Nelson, Shirley D MUNI:EX

Sent: February 25, 2021 2:50:17 PM PST

Attachments: SSSBC Seniors Pilot Project.xlsx, image001.png, image001.png, Seniors

Housing Solutions Lab 2021.pdf

FYI

From: Health, HLTH HLTH:EX < HLTH.Health@gov.bc.ca>

Sent: February 25, 2021 12:55 PM

To: Yuma Morisho, Okenge MAH:EX < Okenge. Yuma Morisho@gov.bc.ca>

Cc: Mackenzie, Isobel HLTH:EX <Isobel.Mackenzie@gov.bc.ca>

Subject: FW: Seniors Services Society of BC

Good afternoon Yuma,

Your email below and attachments have been forwarded to the Ministry of Health under a separate email. Therefore just to update you that we will assign this to our Health Services Division for a direct response to Alison Silgardo and we will pc you HLTH's response.

My apologize for the delay.

Correspondence Unit

Ministry of Health

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From: Yuma Morisho, Okenge MAH:EX < Okenge.YumaMorisho@gov.bc.ca>

Sent: February 5, 2021 3:06 PM

To: Mackenzie, Isobel HLTH:EX < lsobel.Mackenzie@gov.bc.ca Cc: Brown, Stephen R HLTH:EX < Stephen.Brown@gov.bc.ca >

Subject: Seniors Services Society of BC

Hi Isobel: please see below and attached. Welcome any advice. Thanks, oym

From: Alison Silgardo <Alisons@seniorsservicessociety.ca>

Sent: February 5, 2021 1:57 PM

To: Yuma Morisho, Okenge MAH:EX < Okenge.YumaMorisho@gov.bc.ca >

Subject: Request to connect

[EXTERNAL] This email came from an external source. Only open attachments or links that you are expecting from a known sender.

Hello Mr Yuma Morisho

I am reaching out to see if we can connect on the phone for a few minutes over the next two weeks. Seniors Services Society of BC has been leading the work around information and navigation for seniors in BC since 1974. Over the past 18 months we have completed the implementation of a provincial wide network and have led a 55 stakeholder engagement (please see the report attached). I would welcome the opportunity to connect and see if we can get your ministries support to continue this work for the next two to three years.

2020 was an unusual year in so many ways. It has also emphasised some key vulnerabilities around seniors locally and provincially. While seniors in Long Term Care have received much of the focus in the media over the past year, 80% of seniors are not in care.

Some key statistics that have become known in the past year are:

- 1. The number of homeless seniors in the lower mainland has increased five times since 2008.
- 2. 25% of the homeless population according to the Vancity report were seniors

Our work with seniors since 1974 has been focused on supporting seniors who are homeless or at risk of homelessness. Over the past 14 months we have led two pieces of work:

1. Seniors housing Solutions Lab with 6 partners (BCNPHA, Brightside Community Homes, Landlords BC, SFU Gerontology and Homelessness Association). Together we have engaged 55 stakeholders starting with seniors with lived experience, health, city, housing, developers and service organizations like ourselves. The findings are attached in the report above.

Our ask: We have identified the wrap around integrated solution that would help older adults in multi unit buildings or in community survive and even thrive. Key elements include the pillars around:

- 1. Social isolation (would include a community connector, social callers)
- 2. Transportation groceries, connection or medical (five-point community shuttle)
- 3. Food insecurity (prepared frozen meals delivered weekly)
- 4. Light house keeping as the condition of a rental unit often gets a senior who has either cognitive, physical or mental health challenges evicted.
- 5. Physical activity

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I welcome the opportunity to connect at your convenience to see if there is some suggestions you may have with this opportunity.

Warm regards









FORUM SUMMARY

Challenge statement: What does it take for lowincome senior renters to retain their housing, age in the right place, and thrive?

SENIORS HOUSING LAB

From 2019 - 2020, more than 50 cross-sector stakeholders and senior advisors participated in Seniors Housing Innovation Lab (SHL) workshops to rethink systems and services for senior renters in Metro Vancouver.

On Nov. 9, 2020, project leaders hosted a virtual, half-day Forum to present key ideas and invite stakeholders to carry ideas forward. Activities included senior renters sharing their experiences, presentation and discussion of two key ideas to address challenges for senior renters, and engagement to strengthen ideas and build partnerships.

More than 52 people participated, including sector stakeholders and service providers, seniors/elders, funders, and government representatives. Most were from Metro Vancouver. MLA Jennifer Whiteside contributed to opening remarks and discussion. Forum sharing was documented with virtual and traditional tools, and graphic recording.

PROJECT PARTNERS

BC Non-Profit Housing Association Burnaby Community Services Brightside Community Homes Foundation Homelessness Services Association of BC Landlord BC Seniors Services Society of BC

Seniors Services Society of BC Simon Fraser University United Way of the Lower Mainland and

senior/elder advisors and stakeholders who were generous with their expertise and time for this work.





Canadä



#NationalHousingStrategy | placetocallhome.ca

SHL was made possible by funding from the National Housing Strategy under the NHS Solutions Labs. However, the views expressed are those of the authors/presenters and CMHC accepts no responsibility for them.

IDEA #1: Seniors Connect In-Place

This solution addresses seniors' housing transitions and place-based needs. Partners drafted three models to invest in dignified care for seniors with varying levels of need. Breakout groups explored the idea from the perspective of seniors, service providers, and funders.

What stood out?

- Seniors and those with lived experience are at the center; they can choose the type and level of support they receive.
- Allows seniors to age in the right in place, which reduces stress and supports their dignity.
- Services include outreach and in-reach. Onsite connections help build trust and increase accessibility.
- It is cost effective and may help avoid hospitalization.

Observations:

- Funders might not understand the holistic, place-based approach and may cherry-pick based on their priorities.
- Must ensure stable funding for full-time staff and for evaluation to ensure stability and sustainability.
- Must ensure safety in housing that may include residents with significant mental health or substance use concerns.
- It has potential for homelessness prevention but needs to be coupled with other housing strategies.
- The program needs adequate housing supply to be scaled out.

Must integrate with existing services and address socio-economic disparity.

IDEA #2: System Redesign

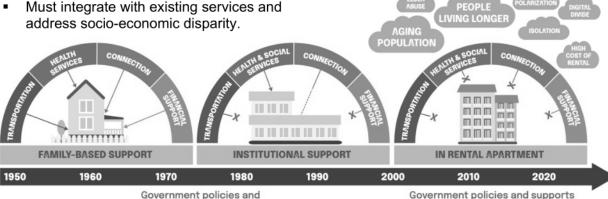
This solution aims to address systemic issues through development of a provincial Seniors Ministry and a regional approach to ensure senior tenants are included in housing policy and processes. The community-based seniors' sector is integral to the idea. Breakout groups discussed how the idea might align with their work and explored ways to collaborate.

What stood out?

- The gap between owners and renters is a big problem in our region.
- Using system redesign to reduce silos was very well supported.
- Features that seem expensive at the building stage may actually save money.

Observations:

- A call for core funding for community based, not-for-profit senior serving organizations and seniors' centres is essential for this model to work.
- Would this result in amalgamating ideas and a loss of organizational identity?
- It is important for provincial and federal ministries to align.
- Would a cross-ministry collaboration team be a next step?
- We need to make sure health providers and others are part of the conversation.
- Can inclusion be expanded to seniors and people with disabilities?



supports established

Government policies and supports have not adapted over time

Impact of outdated policies on senior renters

For more information: www.seniorsservicessociety.ca | 604-520-6621

Highlights and Final Chat

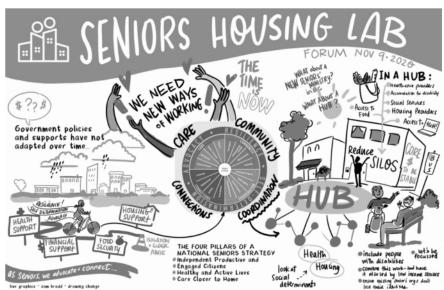
Forum highlights included the video and graphic recording, which are available on the Seniors Services Society of B.C. website.

The impact of COVID-19 on seniors was evident throughout the Forum. Participants identified shared challenges, including increased social isolation, technology barriers, and the difficulty of complex, rapid service adaptations.

Participants signed up to collaborate in moving ideas forward. They will be contacted when project leaders clarify resources. In closing, people used "chat" to share what they felt at Forum closing.







Tech Facilitator: Tejaswinee Jhunjhunwala Graphic Record: Sam Bradd, Drawing Change Idea Graphics: Tom Norman, Kapow Creative Video: Miguel Fernandez and Mariam Larson

For more information: www.seniorsservicessociety.ca | 604-520-6621

Thank you to all Lab participants for your continued dedication to building s.22 age-friendly communities. What now HOW do Ne coordinate? s.22 s.22

For more information: www.seniorsservicessociety.ca | 604-520-6621





We are grateful for the seniors/elders with lived experience who took their personal time to guide us in our work.

organizations who committed to work together in this project.









411 Seniors Centre Society Advent Real Estate Services Ltd.
Alice Munro, Senior Advisor

Amacon

Atira Women's Resource Society

BC Housing BC Non-profit Housing Association Brightside Community Homes Foundation

Burnaby Community Services

Canadian Mortgage and Housing Corporation Carnegie Community Centre, City of Vancouver

City of New Westminster City of Richmond

City of Vancouver

Flor Motta, Senior Advisor

Fraser Health Authority

Gerontology Research Centre, Simon Fraser

Hollyburn Family Services

Homelessness Services Association of BC

Jewish Family Services

Kathryn Wilder, Senior Advisor Landlord BC

Leslie Grigg, Senior Advisor

Lookout Health and Housing Society Math Mountain

ML Burke, Senior Advisor

MOSAIC

Mount Pleasant Neighbourhood House

Network of Inner City Community Services Society (NICCSS)

New Chelsea Society

Nicholas Wennington, Senior Advisor

Norman Goodings, Senior Advisor

Patsy Craig, Senior Advisor Reach Community Health Centre

Renfrew Collingwood Seniors Society

Seniors Services Society (SSS) of BC

SHARE Family and Community Services Silver Harbour Seniors' Activity Centre

The Bloom Group

The New Vista Society

United Way of the Lower Mainland

Vancouver Coastal Health

West End Seniors' Network Whole Way House Society

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Agenda

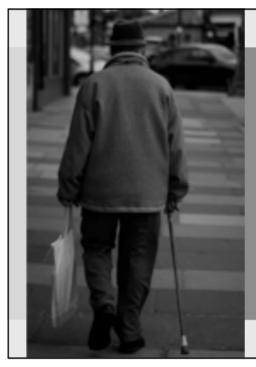
Seniors Housing Lab Overview

We Share Our Ideas and Hear From You

- Seniors CONNECT In-Place

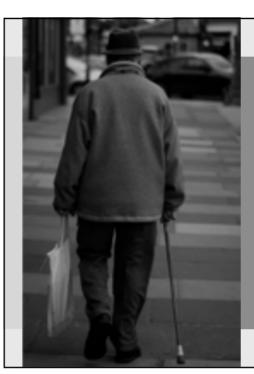
Moving Ideas Forward





Seniors Housing Lab Overview Dr. Beverley Pitman

5



Who:

Low-income senior renters in Metro Vancouver experiencing housing insecurity and instability, eviction and displacement

- Fixed incomes, poor health
- Living alone, socially isolated
- Diverse backgrounds
- Unable to access services and supports



Why:

Metro Vancouver rental housing market

 Rent escalation, low vacancy rates, building demolitions, renovictions

Lag in government response to population aging

 Age-Friendly Communities, Aging in Place, Care Close to Home, SAFER

Older tenants

 More, living longer; increasing poverty; increasing diversity; accumulated disadvantage (trauma)

7



Why:

- The rate of **seniors poverty** in Metro Vancouver is **13.5%**
- Between 2008 and 2020, the number of seniors 65+ experiencing homelessness increased 5X
- Between 2006 and 2016, the number of 55+ households that rent increased by 21%
- Between 2008 and 2018, apartment rents in Metro
 Vancouver increased by 48%



When and how:

Solutions Innovation Lab: Venue for co-creation, mobilization and implementation of innovative solutions.

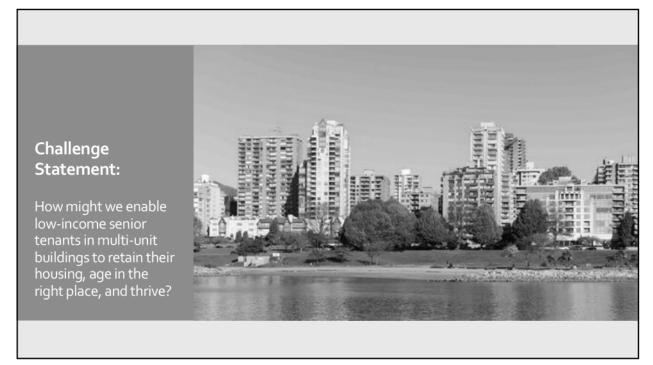
2019 June: Launch

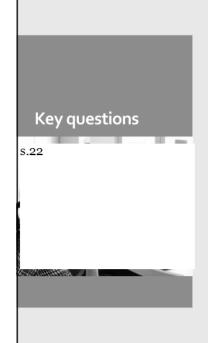
2019 – 2020: Workshops (4) and Forum

March – May: Pandemic Pause

July: ECOH Webinar

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Transitions

How might we collaborate to improve transitions between service for the long-term goal of achieving aging in place?

How might we move health and community to a common understanding and action to achieve person-centred, long-term aging in place with smooth trusting relationships?

System Linkages

How might we connect tenants with/to supports before crisis occurs and create more stable, accessible system linkages between services and tenants?

Place-based

How might we embed place-based programming and service navigation into all multi-unit buildings with a high proportion of seniors (inclusive of other seniors in the neighbourhood)?

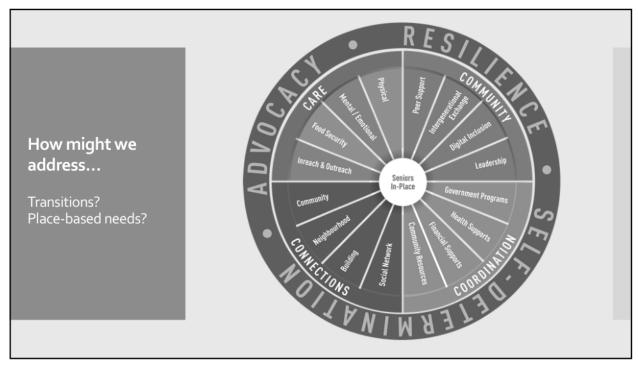
Senior-led System Redesign How might we give voice to diverse groups of seniors in order to redesign the system that:

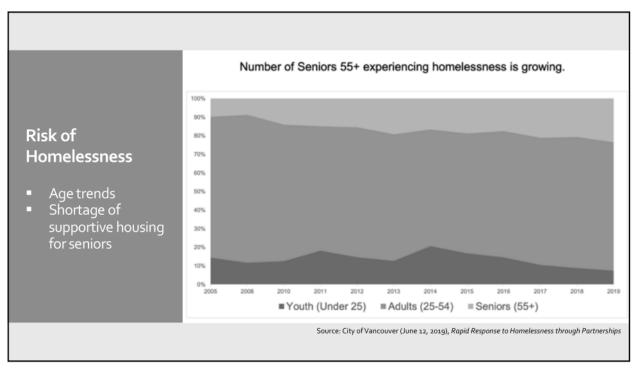
is both respectful and responds to the urgency of the current situation; builds on what currently works; and engages a broad range of stakeholders including landlords?

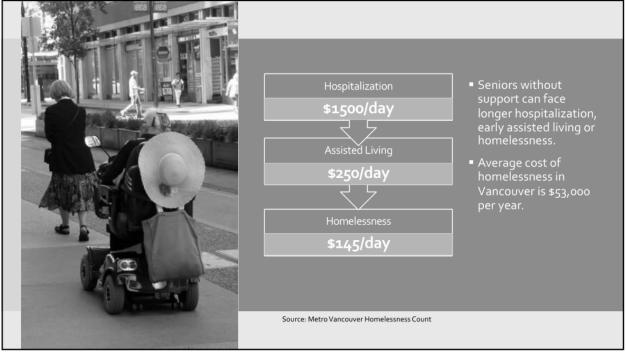
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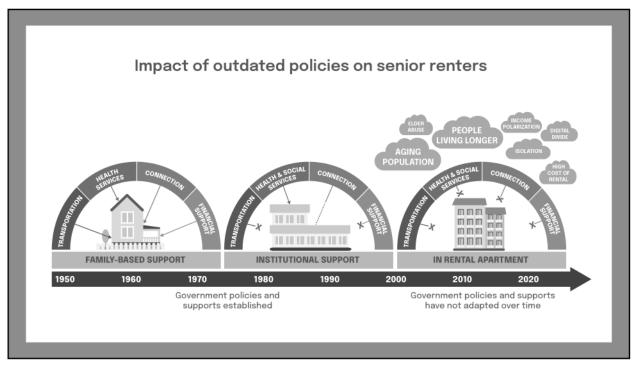




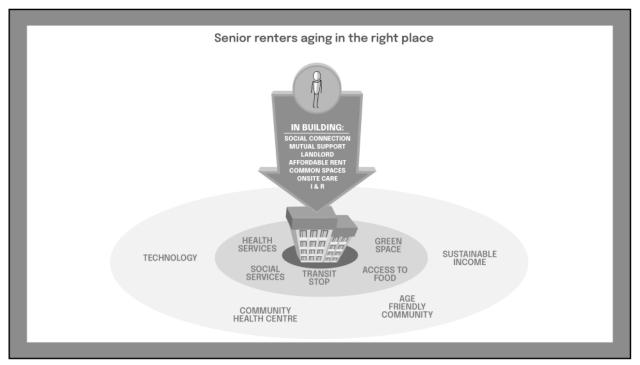


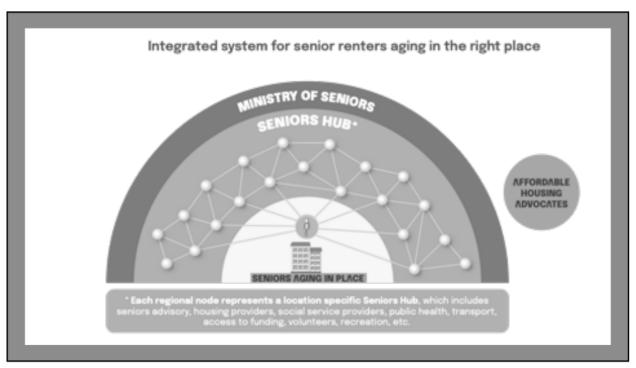
Seniors CONNECT In-Place: Let's invest in dignified care for seniors Yearly Prog. Cos Modeled On Features # Seniors Close to Home, West Seniors: Independent, some mobility challenges 20-30 3 yr min \$30,000 End Seniors Network Level: Minimal support Good pilot location: Building: Mixed age, on-site social programs South Granville Seniors 1 day per week, light support and navigation In-reach Connector connected to community org. Centre Driven by tenant leadership, resident volunteers Twin Towers Seniors: Some decline, not thriving 40 per, in 2 3 yr min. \$87,600 \$6 Level: Mid-level, semi-supportive Good pilot locations: buildings New Chelsea, Shiloh Building: Seniors' only 3 days per week, medium navigation Social programs, engaged volunteers/residents Housing 40 per building Whole Way House Full Seniors: At risk, frail, low income 3 yr min. \$116,800 \$8 Support Level: High, 1 to 1 tenant support Good pilot location: Building: Seniors' only Vancouver Native On-site 7 days/week, full navigation, social programs, advocacy, engaged volunteers/residents No duplication of services Housing Society

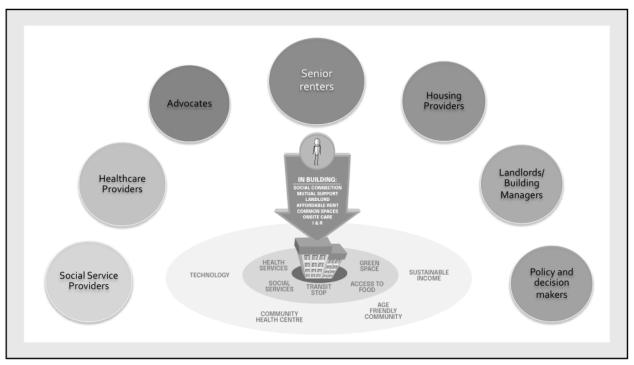














Terms of Reference for BC Ministry of Seniors

Purpose

The purpose of the BC Ministry of Seniors is to guide policy development across government to create and deliver programs and services that support the health and social wellbeing of seniors. The Ministry will promote the values of inclusion, diversity, and healthy active living to change perceptions about, and promote the benefits of, age-friendly communities.

Objectives

The mission of the Ministry is to ensure seniors living in BC have access to health, housing, and social services that meet their diverse needs. In response to the growing number of seniors in BC, the Ministry will work to facilitate the meaningful social, cultural, and economic participation of seniors in day-to-day life. Moreover, the Ministry will adapt and respond to the changing needs of seniors over time to ensure all seniors can live healthy and fulfilling lives and age well in their communities.

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ult/files/uploads/2020HomelessCount_MetroVan_Prelim inaryDataReport.pdf

The Homelessness Services Association of BC, Urban Matters, and BC Non-Profit Housing Association (2018). 2018 Report on Homeless Counts in B.C. Prepared for BC Housing. Burnaby, BC: Metro Vancouver. Retrieved from https://www.bchousing.org/publications/2018-BC-Homeless-Counts.pdf

SPARC BC and United Way Lower Mainland. (2018). B.C. Seniors' Poverty Report Card. Prepared for UWLM. Retrieved from https://www.uwlm.ca/news/bc-seniors-poverty-report-card/





FW: Fund boosts community homelessness response, supports health and safety

From: Faganello, Tara MUNI:EX <Tara.Faganello@gov.bc.ca>
To: Andrade, Ana MUNI:EX <Ana.Andrade@gov.bc.ca>

Sent: April 20, 2021 5:51:24 PM PDT

MMA 2021-11567

From: Faganello, Tara MAH:EX Sent: February 18, 2021 2:21 PM

To: XT:Gilchrist, Doug CITZ:IN <dgilchrist@kelowna.ca>

Subject: Fund boosts community homelessness response, supports health and safety

https://news.gov.bc.ca/releases/2021MUNI0014-000291

Hi here you go, copy of the announcement...

CORPORATE ISSUE/OPPORTUNITY NOTE

Issue:

- COVID-19 Canada-BC Safe Restart Funding for Local Governments:
 - On October 30, 2020 Minister Selina Robinson approved DBN 257355 approving the timing and communication of payment of the direct allocation-based grants to Local Governments
 - Timing and administration of application-based streams for Local Governments.

Background:

- On August 10, 2020, Premier Horgan addressed a "Safe Restart Letter" to Prime Minister
 Trudeau which served as the basis of a COVID-19 restart funding agreement. The local
 government component of this funding was approximately \$540 million equally shared between
 the Federal Government and the Province.
- S.12; S.13

Local Government

- The largest stream is the Local Government Stream at \$425 million, including: \$394 million for 161 municipalities, \$21 million for 27 regional districts, and a \$.13; s.17
 s.13; s.17
- The \$394M for municipalities and the \$21M for regional districts is to be paid out as direct grants under the authority of the Local Government Grants Regulation.
- Under s.36 of this regulation the minister may determine both the apportionment of the funding and the payment to each local government

Strengthening Communities' Services

- s.13 _____ with UBCM on administration of Strengthening Communities'
 Services (\$100 million to be allocated on demonstrated need through an application process) in
 conjunction with the Development Services stream.
- Funding from the Strengthening Communities stream is intended to provide grants to local
 governments to support local services for vulnerable populations experiencing homelessness
 and address community concerns regarding the impacts of the COVID-19 pandemic on
 unsheltered populations. The program is grounded in the reality that local governments do not
 have the resources to provide the services needed to address these challenges.

Examples include:

- o Protective services, and bylaw enforcement;
- Food, water, and hygiene infrastructure for vulnerable populations, including people in encampment to improve community resilience and order in the public realm;
- Indigenous community liaisons;
- Local government staff assignment to cross-jurisdictional working groups and service teams related to housing, homelessness and service provision;
- Liaising with public health officials, and collaborating with health authorities on initiatives to address community concerns around harm reduction services, including needle distribution and recovery, and initiatives to connect individuals to health services; and
- Training for local government staff and first responders on trauma-informed practices and cultural safety; and

Development Services

- Funding from the Development Services stream is intended to provide grants to local governments to adopt established best practices and to test innovative ways for streamlining their development approvals processes.
- The program is from one of many key recommendations stemming from a larger <u>Development</u> Approval Process Review (DAPR).
- Ministry staff are negotiating with UBCM on administration of Development Services; \$15 million to be allocated to pilot projects an application process.

Issue/Opportunity:

Local Government

- The issue is that local governments across the province were hit hard by COVID both in increased expenses to contend with the pandemic response, and in significantly reduced revenues from service and permit fees. Many local governments are actively seeking ways to fill deficits in 2021 and planning their 2021 budgets and therefore they are seeking the expeditious notification of the allocation amounts of the \$415M (\$394M for municipalities and \$21M for regional districts). Note^{S.13}; S.17
- s.13; s.17
- In order to facilitate efficiency of payment notification of the funding allocations to respective local governments it was considered for as early as the week of October 26, 2020 and approved on October 30, 2020. This allows payment to occur expeditiously for Local Governments who are in their budget planning processes for 2021. It required Ministerial approval under the Local Government Grants Act regulation s.36.

- Prompt payment will ensure local governments address various issues relating to COVID-19
 including the safe restart of community services and facilities, emergency response measures,
 and other fiscal measures relating to COVID.
- The proposed allocation model, approved by the Minister of Municipal Affairs and Housing in the decision note, is based on an "adjusted per capita formula" with a funding floor, which provides more money for larger local governments but higher per capita funding for smaller local governments that lack the economies of scale to easily restart their operations.
- On November 4, 2020 Mayor Kennedy Stewart, City of Vancouver publicly opposed the adjusted per capita allocation methodology used by the Province. However, all other feedback received by the Ministry to date from local governments has been extremely positive and appreciative.
- Statement from Selina Robinson:
 - o Government is focused on helping communities of all sizes get through the pandemic and deliver the services that people are counting on right now. This support takes many forms, whether it's support for transit operating losses, resources to address homelessness, or changes to the provincial school tax remittance dates and other aspects to give local governments more flexibility. The local government Safe Restart funding was designed to be fair, equitable and help communities, whether big or small, struggling the most through the pandemic. The funding formula provides more money to larger communities, but a higher per capita level of funding to smaller and mid-sized communities because we know that smaller municipalities generally do not have reserves to draw on like larger municipalities and many small communities, especially tourism dependent ones, have less diverse revenue bases that have been hit hard by COVID-19.
 - Our support for the City of Vancouver also includes \$644 million to fully cover Translink's losses, so that Metro municipalities don't have to cover those costs, and funding hundreds of temporary spaces and hotel purchases to support people experiencing homelessness in Vancouver. We look forward to continuing to partner with the City of Vancouver, including through the additional grant programs for municipalities available through our Recovery Plan. The pandemic has been challenging for all levels of government and we all have a part to play in helping get people and businesses through the pandemic.
 - Background:
 - The grants are based on an adjusted per capita formula, with a baseline amount, designed to provide an equitable amount of funding to all 188 local governments.
 - The population of Vancouver and Surrey alone equates to the same population as 143 small to medium size local governments. If B.C. had allocated money on a strictly per-capita basis, there would not have been enough money to support smaller municipalities who do not have the reserves that larger municipalities do, and often lack the diverse revenue base and economies-of-scale to efficiently restart their economies.
 - Local governments are responsible for their own budgeting. Unlike many smaller municipalities,s.13; s.16; s.17

s.13; s.16; s.17 t – using one of the tools already put in place by B.C.

- There are also significant differences in municipal responsibilities across the country. For example, Toronto helps fund Toronto Public Health initiatives, which would be fully paid for and delivered by the Province in B.C.
- Some other Canadian municipalities are also potentially on the hook for costs that B.C. municipalities won't have to bear. Toronto's TTC (the largest transit network in Canada) received \$404 million from the transit funding associated with the Safe Restart Program, but estimates they will face a \$700 million netrevenue loss as a result of the pandemic, leaving it to the City of Toronto to determine how to address the additional shortfall and whether to allocate a portion of their municipal funding to the TTC, leaving less for their non-transit costs.
- In B.C., TransLink will receive \$644 million in direct funding, completely separate from the funding for Vancouver and other municipalities. This will cover the total amount of losses TransLink expects to incur as a result of the pandemic for 2020 and 2021 and therefore will not put the same pressure on Metro Vancouver municipalities to come up with an additional bail out funding from their own coffers.

Strengthening Communities' Services

- The issue is the urgent need to support local governments in addressing the disproportionate health, social, and economic impacts of the COVID-19 pandemic on vulnerable populations through the creation of a grants-based process to distribute \$100M to local governments.
- Under the terms of the federal funding, the funds need to be transferred in this fiscal year, so
 MAH with partner with UBCM to deliver the program, transferring the funds to them this fiscal,
 for distribution to communities following application review and approval process.
- Partnering with UBCM to implement the program will leverage that organization's experience
 and capacity for delivering grant programs to local governments. A contribution agreement with
 UBCM will allow for a timely transfer of federal funds after the end of the interregnum period,
 following which UBCM can distribute grants through an application process.
- The contribution agreement with UBCM will require the organization to form an expert advisory
 panel to adjudicate the application process to ensure municipal projects align with best
 practices and community priorities.
- The contribution agreement and program design will need to be approved by the incoming Ministers and a report back to Treasury Board is required on this funding stream before grants are distributed.

Development Services

- The issue is the need to speed up development to help with economic recovery through a
 grants-based program to distribute \$15 million to local governments to streamline their
 development approvals processes. The program is proposed to be delivered by UBCM.
- A contribution agreement with UBCM will enable the transfer of federal funds before fiscal yearend. The contribution agreement will address both the Strengthening Communities' Services and Development Services streams.

Detailed program design will be undertaken collaboratively with UBCM and Ministry staff following completion of the contribution agreement.						

30/60/90 DAY DECISION NOTE

Large Entrenched Homeless Encampments

Issue:

- 30 Day Decision
- Decision on provincial responses to large entrenched homeless encampments large encampments in Victoria (Beacon Hill and Central Park) and Vancouver (Strathcona Park).

Background:

- Encampments have grown in number, size and complexity across the Province, exacerbated by the economic and social impacts of COVID-19. Health and safety risks are high in entrenched encampments in Victoria and Vancouver.
- Homelessness solutions require significant additional resources and partnerships between government, the social service sector, health authorities and local governments.
- Wholesale decampments into housing can create the perception that encampments are a
 gateway to housing as wait lists for supportive housing are long.
- Local co-ordinated access and assessment tables used to fill supportive housing vacancies
 prioritize the most vulnerable and provide a mechanism to case manage people out of
 encampments when housing is available.
- Under the Canada-B.C Restart Funding, MAH is establishing a \$100M grant program for local
 governments to help them address community safety issues associated with homelessness. The
 application-based program will be delivered through UBCM and eligible expenses will include
 protective and bylaw services, hygiene and sanitation services, support for harm reduction
 services, and funding for staff to participate in cross-jurisdictional working groups.

Vancouver:

- In April/May, 261 people from Oppenheimer Park were housed under an Emergency Program Act order to evacuate the park. Despite this, a new camp emerged, first at Crab Park, and now in Strathcona Park.
- Since the Strathcona Park encampment was established in July, the number of people sheltering grew to 350 in September. As of October 7, there were approximately 200 people sheltering in the Park. In October, City staff estimated 750 people are in need of housing.
- Concerns about crime and public safety have increased tensions in the area with calls for new addictions and mental health supports, additional policing, and immediate housing.
- On October 8th, 2020 Vancouver City Council passed a motion to provide \$30 million for Emergency COVID-19 Relief for unsheltered residents and directed staff to lease or purchase the following types of housing: vacant apartment buildings, vacant commercial hotels or other buildings and/or vacant single-room occupancy buildings.
- Vancouver City Council voted against the option of a long-term managed encampment.
- The City plans to immediately open two city sites: 2400 Motel on Kingsway and the Jericho Hostel, and find a location for a temporary COVID shelter.
- A request for funding from the City to address encampments is expected, both for capital and operational funding.

 New provincially funded temporary and permanent housing already in development for Vancouver that could help address the Strathcona encampment includes new Emergency Shelter (50 spaces, ETA: November 2020), Navigation Centre (60 spaces, TBD), rent supplements (75, 2021), modular (100 spaces, 2021).

Victoria:

- In Victoria, 344 people were housed in temporary and permanent accommodation through the decampment of Pandora Ave and Topaz Park under the Emergency Program Act order.
- As of October 7, there are about 100 people sheltering in Beacon Hill Park, 90 people sheltering
 in Central Park, with a total of 250-260 people sheltering in parks across the city, up from 150
 people in July.
- The City of Victoria has revised its Parks Bylaw outlining limits and conditions for sheltering in parks and will revisit the decision to allow 24/7 sheltering after the provincial state of emergency is lifted.
- The City is pursuing a dispersed encampment model throughout its parks but is also receiving significant pressure from communities regarding health and safety concerns in the parks where people are camping.
- New temporary and permanent housing in development for Victoria includes: 50 winter shelter spaces (Nov. 2020), 30 youth shelter spaces (Nov. 2020), and 46 rent supplements (2020/21).
- Up to 125 additional spaces in Victoria by Jan 2021. This still leaves potentially over 125 people in outdoor encampments in Victoria by Spring 2021.

Immediate Options:

s.13

Decisions required:

s.13

MINISTRY OF SOCIAL DEVELOPMENT AND POVERTY REDUCTION ISSUES NOTE

Issue:

Homelessness Initiatives

Background:

The Office of Homelessness Coordination works with partners on a wide range of initiatives to help prevent and respond to homelessness.

State of Homelessness in BC

- Homelessness has increased in communities across British Columbia over the past ten years.
 Preliminary results from the 2020 homeless counts, conducted just prior to COVID-19 public health measures, showed a provincial increase of 10% from previous counts (see Appendix 1).
- Since COVID-19 public health measures were introduced, visible homelessness has increased in many communities, and pre-COVID homeless count numbers may no longer apply.
- SDPR's No Fixed Address (NFA) count increased to 10,223 cases in September 2020. This is the
 highest case number ever recorded and it clearly indicates that ministry clients have great difficulty
 in accessing low cost housing across the province.
- The escalating cost of housing has added to pressures on the poorest individuals. A recent study
 found that a minimum-wage earner working 40 hours a week cannot afford a modest one-bedroom
 apartment in any of Vancouver's 70 neighbourhoods.

Encampment Response

- Encampments have grown in number, size and complexity across the Province, exacerbated by the
 economic and social impacts of COVID-19. The Ministry of Municipal Affairs and Housing (MAH)
 leads a cross-ministry encampment coordination call and regularly updates an encampment tracker
 (see Appendix 2).
- On April 25, 2020, the Province initiated the evacuation of 3 homeless encampments in Victoria and Vancouver due to safety and health concerns. Over 600 people moved from the camps to hotels, motels, supportive housing and other indoor spaces with 24/7 management and access to health, harm reduction and social supports.
- In spite of the initial success, new encampments have grown in each city, most notably in Strathcona Park in Vancouver, and Beacon Hill Park and Central Park in Victoria. Community groups and individuals have been negatively impacted by the behaviours of some campers and the ongoing criminal elements within the camps.
- s.13
- MAH, SDPR and BC Housing are actively monitoring shelter capacity and other resource pressures in communities across BC to ensure there are an adequate number of inside spaces for Fall/Winter.

Date: October 1, 2020 Page 1

MINISTRY OF SOCIAL DEVELOPMENT AND POVERTY REDUCTION ISSUES NOTE

 Some campers are reluctant to move indoors due to COVID-19 fears and physical distancing concerns.

Other actions to prevent and respond to homelessness

- Rapid Response to Homelessness and Building BC Supportive Housing Fund: These BC Housing programs have resulted in over 2,000 units completed in 22 communities with 2,900 more targeted.
- Continue working with the Ministry of Health and The Ministry of Mental Health and Addictions to develop a Model of Care for vulnerable populations and strengthen the health, mental health and substance use system of care (including access to safe supply);
- Shelter spaces: The province is adding more than 500 shelter spaces, as well as two new Navigation Centres (Vancouver and Nanaimo). The Navigation Centres will provide additional supports, such as integrated clinical health supports and culturally appropriate services for Indigenous Peoples.
- Cross-ministry encampment guidelines: Support ministries in balancing the enforcement response to encampments on provincial lands with outreach, housing and supports.
- Canada-B.C Restart \$100M grant program: Delivered through UBCM, funds will help local governments address community safety issues associated with homelessness.
- 2020 Point-in-Time Homeless Count: 13 of 28 counts were completed in March 2020 (findings in Appendix 1). The Province and the federal government are discussing when the counts can be resumed. A provincial summary report will be written when all the counts have been completed.
- Integrated Data Project: This project will link data from various government databases to help us better understand the number of people experiencing homelessness and their demographic characteristics. It is anticipated that initial data will be available in December 2020.
- BC Rent Banks: A rent bank system is a loan program that provides short-term assistance in a time of crisis. Funding is currently being provided to 10 rent banks operating in the province, and a Request for Proposals is underway to expand to new communities.
- Homelessness Community Action Grants: This program supports local, community-based initiatives
 with grants of up to \$50,000. As of July 2020, 75 projects had been approved, with total funding of
 \$2.2 million.
- Engagement and Coordination: The Office of Homelessness Coordination promotes crossgovernment policy and program alignment, builds relationships with government and nongovernment partners, and facilitates cross-government collaboration on joint actions.
- Vulnerable Populations Working Group: SDPR co-chairs the Vulnerable Populations Working Group (VPWG); a cross-ministry working group established in response to the COVID-19 to address the needs of people who are homeless.

• s.13

Date: October 1, 2020 Page 2

Municipal Restart Funding Program Delivery through UBCM – Strengthening Communities' Services and Development Services

Issue:

 Municipal Restart Funding for local governments program delivery through UBCM under the Strengthening Communities' Services and Development Services streams.

Background:

- On August 10, 2020, Premier Horgan addressed a "Safe Restart Letter" to Prime Minister Trudeau which served as the basis of a COVID-19 restart funding agreement. The local government component of this funding was approximately \$540 million equally shared between the Federal Government and the Province.
- s.12; s.13; s.17
- Two of these streams, Development Services and Strengthening Communities' Services, will be grant-based programs for local governments. Both are planned to be delivered through the Union of British Columbia Municipalities (UBCM).
- Funding for both streams will be transferred to UBCM on a date specified in the contribution agreements, prior to March 30, 2021. Discussions with UBCM on the contribution agreements are underway.
- Timing for approvals on the agreement have been confirmed with UBCM for late November, subject to consensus on agreement program parameters.
- A separate note has been developed for the Local Government funding stream

Strengthening Communities' Services Stream

- The Strengthening Communities' Services Stream (\$100 million) will support local governments to respond to increased health and safety risks for unsheltered populations due to the COVID-19 pandemic, and growing community concerns around public safety and street disorder stemming from encampment activity. This program will fund local government provision of food, water, and hygiene infrastructure for vulnerable populations, protective and bylaw enforcement services, cross-sector coordination and collaboration, community engagement activities, and broader awareness and implementation of trauma-informed and culturally safe practices for supporting unsheltered populations.
- s.13

s.12; s.13; s.16		

- s.13
- •

Development Services Stream

- s.13
- s.13
- s.13
- s.12; s.13
- Detailed program design including funding criteria and application guides will be developed in partnership with UBCM upon signing of the contribution agreement.

Decision required:

Minister's endorsement of the proposed program frameworks for the Development Services
and Strengthening Communities' Services streams is required for staff to sign the contribution
agreements with UBCM as the first step in implementing these two new funding programs.

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Withheld pursuant to/removed as

s.17