

Request: A list of formal complaints filed against the BC Conservation Officer Service and individual conservation officers, including the region, animal, and/or action taken at the time of the complaint. (Date Range for Record Search: From 06/01/2016 To 08/12/2019)

Date	Region	File #	Officer Name (s) If applicable	Animal	Summary of Complaint	Outcome
2016 - June to December 2017	n/a	No Complaints	n/a	n/a	n/a	n/a
2017-06-06	South Coast	SC 2017-01, Cliff # 310835	Service Complaint	Black Bear	Complainant concerned over the chemical immobilization of bears in trees.	Advisory letter explain COS training and response options.
2017-12-05	Okanagan	SC 2017-02	Service Complaint	Deer	Complainant was concerned about COS response relating to a deer stranded out on thin ice at Tunkwa Lake and lack of call backs from COS staff.	Appology for lack of communication. Corrective action taken with COS staff to ensure similar incidents do not occur in the future.
2017-05-13	West Coast	SC 2017-07	Service Complaint	Black Bear	Complainant concerned about lack of repsonse to a habituated black bear within a Ladysmith neighbourhood.	Informal Resolution
2017-09-15	West Coast	SC 2017-19	Service Complaint	Black Bear	Complainant concerned over the destruction of a black bear at a Campbell River marina.	Complaint dismissed
2017-09-13	West Coast	2017-20	Sgt. Newton	Black Bear	Complainant concerned over the destruction of a black bear at a Campbell River marina.	Complaint dismissed
2018						
2018-06-26	South Coast	SC 2018-02	Service Complaint	Cougar	Complainant was concerned about the destruction of two cougars and the associated Government policy/matrix that was used. Concern that cost might be a factor in response decisions.	Advisory letter to COM explaining COS response and Government Policy on Human-Wildlife Conflict Response.
2018-10-25	South Coast	SC 2018-04	Service Complaint	Black Bear	Complainant was concerned about the death of a sow black bear that fell to its death during an attempt to chemically immobilize the animal. Cubs were orphaned as a result. Complainant felt that COS staff were not properly trained or equiped to deal humanely with wildlife.	Advisory letter explain COS training and response options.
2019-12-18	Kootenay	2018-17	CO Burley	Cougar	Complainant concerned that an officer posted to Facebook pictures of her posing with a dead cougar.	Informal Resolution
2019 up to August 12th.						
2019-04-12	West Coast	SC 2019-01	Service Complaint	Black Bear	Complainant concerned about the destruction of a black bear.	Advisory letter explaining bear was euthanized after being in poor overall health and physical condition.
2019-05-02	South Coast	SC 2019-02	Service Complaint	Cougar	Multiple complaints relating to COS response to cougar that killed a dog on Gambier Island.	Advisory letter to COMS explaining COS response and Government Policy on Human-Wildlife Conflict Response.