

## FW: DGIR 142065 UPDATE 2 - SEA

---

From: Novosad, Veron ENV:EX <Veron.Novosad@gov.bc.ca>  
To: McCandlish, Brad ENV:EX <Brad.McCandlish@gov.bc.ca>  
Sent: October 1, 2014 11:10:16 AM PDT

FYI

Veron

-----Original Message-----

From: Environmental Emergencies Spill Reports ENV:EX [mailto:EESR@gov.bc.ca]  
Sent: Wednesday, October 1, 2014 12:06 PM  
To: Novosad, Veron ENV:EX  
Subject: FW: DGIR 142065 UPDATE 2 - SEA

-----  
From: SGPEP.ECC1@gov.bc.ca[SMTP:SGPEP.ECC1@GOV.BC.CA]  
Sent: Wednesday, October 01, 2014 11:06:07 AM  
To: Environmental Emergencies Spill Reports ENV:EX  
Subject: DGIR 142065 UPDATE 2 - SEA  
Auto forwarded by a Rule

PEP Task Number:

-----  
Incident Date: 2014-10-01  
Incident Time: 08:13  
Location: HIGHWAY DRIVE (INDUSTRIAL PARK)  
Area: TRAIL  
PEP Region: SEA  
MOE Region: Kootenay Region

Caller / Agency:  
s.22

Details:

Callers s.22 and s.2 spoke with Steven Robinson at Retrieve (Toxco) this morning. He advised s.2 that it was a cardboard fire.

The caller advised that the facility generates quite pungent aromas (sweet smelling when processing lithium batteries). On Friday the 19th the company was testing their new 'scrubbing' system and the caller s.22

s.22 s.22 spoke with 'Chris' the apparent manager of Retrieve and requested he stop the process. The new system was stopped until the issues with it could be worked out. Caller has a concern about the process that Retrieve is using during the recycling. The caller stated that when the wind blows the wrong ways. s.22  
s.22

Report Compiled By: JIM Operations 1 ECC - 2014-10-01 10:40 DGIR 142065 UPDATE 2 - Subject: INLAND UPDATE

Notifications:

11:00 briefed MOE RO Dennis Redford  
11:01 faxed MOE Kamloops, MOE Cranbrook

-----  
Environmental Emergency Response Officer:

Date:

Notification Coding: Code 1 / Code 2

MOE Response: Exercise / Potential / No Field Response / Field Response / IMT Activation

Notes:

**From:** [TRAN EMBC ECC1 TRAN:EX](#)  
**To:** [Brett, Rhonda ENV:EX](#); [LMR Website Contact ENV:EX](#); [ENV EEP Duty Manager ENV:EX](#); [Fuller, Ryan ENV:EX](#); [Hache, Gabe ENV:EX](#); [Kryzanowski, Kelli ENV:EX](#); [Meeks, Ken ENV:EX](#); [Robertson, Ashley B ENV:EX](#); [Watts, Joshua ENV:EX](#); [Novosad, Veron ENV:EX](#)  
**Subject:** DGIR 172003 - Trail  
**Date:** Monday, September 11, 2017 5:57:10 PM  
**Attachments:** [DGIR 172003.pdf](#)

---



Category : Code 1  
Incident Date Time :  
MCTS # :

<b>Spiller :</b> RETRIEVE - FORMERLY KNOWN AS TOXCO			
<b>Location :</b> 9384 HWY 22A			
<b>Area :</b> TRAIL	<b>EMBC Region :</b> SEA	<b>MOE Region :</b> Kootenay Region	
<b>Material(s):</b> AIR POLLUTION			
<b>Amount(s):</b> EXTENSIVE			
<b>Received From:</b>			
<b>Caller A :</b> s.22		<b>Caller B :</b>	
<b>Org :</b>		<b>Org :</b>	
<b>Phone :</b>		<b>Phone :</b>	
<b>Alternate :</b>		<b>Alternate :</b>	
<b>Time :</b>		<b>Time :</b>	
<b>Received by EMBC Operations Officer :</b> JIM		<b>When Received :</b> 2017-09-11 16:48	
<b>Affected Environment :</b> Atmosphere		<b>Other :</b>	
<b>Type of Spilling :</b>		<b>Other Spill Type :</b>	
Equipment Failure Human Error			
<b>Accidents:</b>			
<b>Sector:</b> Industrial			
<b>Cause :</b>			
Caller advised that there is lots of air pollution from the company at the above location. The smell from the lithium battery recycler is so bad that they can't be outside.			
<b>Response :</b>			
<b>Jurisdiction :</b> Federal, Provincial			
<b>Task # :</b>	<b>Amount :</b> \$	<b>Issued To :</b>	
<b>Notification :</b>			
16:51 briefed MOE RO Josh Watts code 1 fed/prov			
16:53 advised PDM, NEEC			

16:55 emailed MOE Surrey, MOE Cranbrook

---

**From:** [TRAN EMBC ECC1 TRAN:EX](#)  
**To:** [ENV EEP Duty Manager ENV:EX](#); [Hache, Gabe ENV:EX](#); [Kryzanowski, Kelli ENV:EX](#); [Novosad, Veron ENV:EX](#)  
**Subject:** DGIR 172003 update #1  
**Date:** Tuesday, September 12, 2017 2:40:14 PM  
**Attachments:** [DGIR 172003 update #1.pdf](#)

---

**Operations Officer** | Emergency Coordination Centre  
[Emergency Management BC](#)  
Block A – Suite 200, 2261 Keating Cross Rd  
Saanichton, BC CANADA V8M 2A5

24 Hour Emergency: 1.800.663.3456



**DGIR 172003 - UPDATE # 1**

---

**Type :** INLAND UPDATE  
**Subject :** AIR POLLUTION  
**Task # :**  
**Assigned To :**  
**Incident Area :** TRAIL

**Original Entry Logged :** 2017-09-11 16:48  
**Amount :** \$  
**ASE Number :**  
**EMBC Region :** SEA  
**MOE Region :** Kootenay Region  
**MCTS# :**

---

**Location :** 9384 HWY 22A

**Caller :** s.22  
**Organization :**  
**Primary No :**  
**Alt No :**

**This Update Logged :** 2017-09-12 13:32  
**EMBC Operations Officer :** KYLE

---

**Details :**

Advised that the recylcers have started up again today and the smell is too much.s.22 The subjects conducting the pollution are called Retrieve and used to be called Toxco. The problem has been ongoing for years, yesterday the problem was too much for the caller. The scrubbers on the recycles are broken and the caller can taste the pollution. The smokes started again today. 9384 Highway 22A Retrieve Recycling. The caller would like to discuss with a MOE RO regarding the incident.

---

**Notification :**

1337 briefed MOE RO Veron Novosad  
1339 briefed PDM Nic De Breyne  
1341 emailed MOE Cranbrook

---

**From:** [TRAN EMBC ECC1 TRAN:EX](#)  
**To:** [ENV EEP Duty Manager ENV:EX](#); [Hache, Gabe ENV:EX](#); [Kryzanowski, Kelli ENV:EX](#); [Novosad, Veron ENV:EX](#)  
**Subject:** DGIR 172003 update 2  
**Date:** Tuesday, September 12, 2017 4:34:44 PM  
**Attachments:** [DGIR 172003 update 2.pdf](#)

---

**Operations Officer** | Emergency Coordination Centre  
[Emergency Management BC](#)  
Block A – Suite 200, 2261 Keating Cross Rd  
Saanichton, BC CANADA V8M 2A5

24 Hour Emergency: 1.800.663.3456



**DGIR 172003 - UPDATE # 2**

---

**Type :** INLAND UPDATE UPDATE  
**Subject :** AIR POLLUTION  
**Task # :**  
**Assigned To :**  
**Incident Area :** TRAIL

**Original Entry Logged :** 2017-09-11 16:48  
**Amount :** \$  
**ASE Number :**  
**EMBC Region :** SEA  
**MOE Region :** Kootenay Region  
**MCTS# :**

---

**Location :** 9384 HWY 22A

**Caller :** s.22  
**Organization :**  
**Primary No :**  
**Alt No :**

**This Update Logged :** 2017-09-12 15:30  
**EMBC Operations Officer :** KYLE

---

**Details :**

Advised that the caller reports the smoke has started again today. There are pictures available if the ECC would like them. The caller reports that s.22 has talked with the MOE regarding the incident.

---

**Notification :**

1530 briefed COM s.22  
1532 briefed MOE RO Veron Novosad  
1533 briefed PDM de Breyne  
1534 emailed MOE Cranbrook

---



**From:** [Novosad, Veron ENV:EX](#)  
**To:** [Environmental Compliance ENV:EX](#)  
**Subject:** FW: DGIR 172003 - SEA - AIR POLLUTION  
**Date:** Tuesday, September 12, 2017 8:51:00 AM

---

Veron Novosad

-----Original Message-----

From: Environmental Emergencies Spill Reports ENV:EX  
Sent: Monday, September 11, 2017 6:08 PM  
To: Novosad, Veron ENV:EX  
Subject: FW: DGIR 172003 - SEA - AIR POLLUTION

---

From: SGPEP.ECC1@gov.bc.ca  
Sent: Monday, September 11, 2017 5:07:33 PM (UTC-08:00) Pacific Time (US & Canada)  
To: Environmental Emergencies Spill Reports ENV:EX  
Subject: DGIR 172003 - SEA - AIR POLLUTION

DGIR 172003  
PEP Task Number:

-----  
Incident Date:  
Incident Time:  
Report Date: 2017-09-11  
Report Time: 16:48

-----  
Spiller: RETRIEVE - FORMERLY KNOWN AS TOXCO

Caller 1 / Agency:  
s.22

Caller 2 / Agency:  
/ - : - :

-----  
Location: 9384 HWY 22A  
Area: TRAIL  
PEP Region: SEA  
MOE Region: Kootenay Region

Affected Env: Atmosphere  
Spill Type: Equipment Failure , Human Error  
Sector: Industrial  
Jurisdictions:  
1: Federal  
2: Provincial

-----  
Material:       AIR POLLUTION EXTENSIVE  
-----

Details:

Caller advised that there is lots of air pollution from the company at the above location. The smell from the lithium battery recycler is so bad that they can't be outside.

Response:

-----  
Notifications:

16:51 briefed MOE RO Josh Watts code 1 fed/prov

16:53 advised PDM, NEEC

16:55 emailed MOE Surrey, MOE Cranbrook

Report Compiled By: JIM Operations 2 ECC - 2017-09-11 16:48  
-----

Environmental Emergency Response Officer:

Date:

Notification Coding: Code 1 / Code 2

MOE Response: Exercise / Potential / No Field Response / Field Response / IMT Activation

Notes:

**From:** Environmental Emergencies Spill Reports ENV:EX  
**To:** Novosad, Veron ENV:EX  
**Subject:** FW: DGIR 172003 UPDATE 1 - SEA  
**Date:** Tuesday, September 12, 2017 2:54:36 PM

---

---

From: SGPEP.ECC1@gov.bc.ca  
Sent: Tuesday, September 12, 2017 1:54:32 PM (UTC-08:00) Pacific Time (US & Canada)  
To: Environmental Emergencies Spill Reports ENV:EX  
Subject: DGIR 172003 UPDATE 1 - SEA

PEP Task Number:

-----  
Incident Date: 2017-09-11  
Incident Time: 16:48  
Location: 9384 HWY 22A  
Area: TRAIL  
PEP Region: SEA  
MOE Region: Kootenay Region

Caller / Agency:  
s.22

Details:

Advised that the recylcers have started up again today and the smell is too much s.22. The subjects conducting the pollution are called Retrieve and used to be called Toxco. The problem has been ongoing for years, yesterday the problem was too much for the caller. The scrubbers on the recycles are broken and the caller can taste the pollution. The smokes started again today. 9384 Highway 22A Retrieve Recycling. The caller would like to discuss with a MOE RO regarding the incident.

Report Compiled By: KYLE Operations 5 ECC - 2017-09-12 13:32  
DGIR 172003 UPDATE 1 - Subject: INLAND UPDATE

Notifications:

1337 briefed MOE RO Veron Novosad  
1339 briefed PDM Nic De Breyne  
1341 emailed MOE Cranbrook

-----  
Environmental Emergency Response Officer:

Date:

Notification Coding: Code 1 / Code 2

MOE Response: Exercise / Potential / No Field Response / Field Response /

IMT Activation

Notes:

**From:** [Environmental Emergencies Spill Reports ENV:EX](#)  
**To:** [Novosad, Veron ENV:EX](#)  
**Subject:** FW: DGIR 172003 - SEA - AIR POLLUTION  
**Date:** Monday, September 11, 2017 6:07:37 PM

---

---

From: SGPEP.ECC1@gov.bc.ca  
Sent: Monday, September 11, 2017 5:07:33 PM (UTC-08:00) Pacific Time (US & Canada)  
To: Environmental Emergencies Spill Reports ENV:EX  
Subject: DGIR 172003 - SEA - AIR POLLUTION

DGIR 172003  
PEP Task Number:

---

Incident Date:  
Incident Time:  
Report Date: 2017-09-11  
Report Time: 16:48

---

Spiller: RETRIEVE - FORMERLY KNOWN AS TOXCO

Caller 1 / Agency:  
s.22

Caller 2 / Agency:  
/ - : - :

---

Location: 9384 HWY 22A  
Area: TRAIL  
PEP Region: SEA  
MOE Region: Kootenay Region

Affected Env: Atmosphere  
Spill Type: Equipment Failure , Human Error  
Sector: Industrial  
Jurisdictions:  
1: Federal  
2: Provincial

---

Material: AIR POLLUTION EXTENSIVE

---

Details:  
Caller advised that there is lots of air pollution from the company at the above location. The smell from the lithium battery recycler is so bad that they can't be outside.

Response:

---

Notifications:

16:51 briefed MOE RO Josh Watts code 1 fed/prov

16:53 advised PDM, NEEC

16:55 emailed MOE Surrey, MOE Cranbrook

Report Compiled By: JIM Operations 2 ECC - 2017-09-11 16:48

---

Environmental Emergency Response Officer:

Date:

Notification Coding: Code 1 / Code 2

MOE Response: Exercise / Potential / No Field Response / Field Response /

IMT Activation

Notes:

**From:** [Environmental Emergencies Spill Reports ENV:EX](#)  
**To:** [Novosad, Veron ENV:EX](#)  
**Subject:** FW: DGIR 172003 UPDATE 2 - SEA  
**Date:** Tuesday, September 12, 2017 4:44:36 PM

---

---

From: SGPEP.ECC1@gov.bc.ca  
Sent: Tuesday, September 12, 2017 3:44:32 PM (UTC-08:00) Pacific Time (US & Canada)  
To: Environmental Emergencies Spill Reports ENV:EX  
Subject: DGIR 172003 UPDATE 2 - SEA

PEP Task Number:

-----  
Incident Date: 2017-09-11  
Incident Time: 16:48  
Location: 9384 HWY 22A  
Area: TRAIL  
PEP Region: SEA  
MOE Region: Kootenay Region

Caller / Agency:

s.22

Details:

Advised that the caller reports the smoke has started again today. There are pictures available if the ECC would like them. The caller reports that s.2 has talked with the MOE regarding the incident.

Report Compiled By: KYLE Operations 5 ECC - 2017-09-12 15:30  
DGIR 172003 UPDATE 2 - Subject: INLAND UPDATE UPDATE

Notifications:

1530 briefed COM s.22  
1532 briefed MOE RO Veron Novosad  
1533 briefed PDM de Breyne  
1534 emailed MOE Cranbrook

-----  
Environmental Emergency Response Officer:

Date:

Notification Coding: Code 1 / Code 2

MOE Response: Exercise / Potential / No Field Response / Field Response /

IMT Activation

Notes:

**From:** [Environmental Emergencies Spill Reports ENV:EX](#)  
**To:** [Novosad, Veron ENV:EX](#)  
**Subject:** FW: DGIR 172003 UPDATE 4 - SEA  
**Date:** Monday, December 18, 2017 4:11:11 PM

---

---

From: SGPEP.ECC1@gov.bc.ca  
Sent: Monday, December 18, 2017 3:10:36 PM (UTC-08:00) Pacific Time (US & Canada)  
To: Environmental Emergencies Spill Reports ENV:EX  
Subject: DGIR 172003 UPDATE 4 - SEA

PEP Task Number: 185000

---

Incident Date: 2017-09-11  
Incident Time: 16:48  
Location: 9384 HWY 22A  
Area: TRAIL  
PEP Region: SEA  
MOE Region: Kootenay Region

Caller / Agency:  
ASHLEY ROBERTSON / MOE

Details:  
Requesting a task number for \$50 be added to this event

Report Compiled By: JIM Operations 2 ECC - 2017-12-18 14:48  
DGIR 172003 UPDATE 4 - Subject: INLAND UPDATE

Notifications:  
14:50 PDM advised  
14:50 emailed MOE Surrey

---

Environmental Emergency Response Officer:  
Date:  
Notification Coding: Code 1 / Code 2  
MOE Response: Exercise / Potential / No Field Response / Field Response /  
IMT Activation  
Notes:

**From:** [Environmental Emergencies Spill Reports ENV:EX](#)  
**To:** [Novosad, Veron ENV:EX](#)  
**Subject:** FW: DGIR 172003 UPDATE 5 - SEA  
**Date:** Thursday, January 18, 2018 4:11:41 PM

---

---

From: SGPEP.ECC1@gov.bc.ca  
Sent: Thursday, January 18, 2018 3:11:37 PM (UTC-08:00) Pacific Time (US & Canada)  
To: Environmental Emergencies Spill Reports ENV:EX  
Subject: DGIR 172003 UPDATE 5 - SEA

PEP Task Number: 185000

---

Incident Date: 2017-09-11  
Incident Time: 16:48  
Location: 9384 HWY 22A  
Area: TRAIL  
PEP Region: SEA  
MOE Region: Kootenay Region

Caller / Agency:  
s.22

Details:  
There was so much smoke from the Retrieve building this afternoon that it was not even visible from 1000 feet away.

Report Compiled By: JANE Operations 4 ECC - 2018-01-18 14:40  
DGIR 172003 UPDATE 5 - Subject: INLAND UPDATE

Notifications:  
14:46 - Briefed MOE Veron Novosad and PDM Stan Bates  
14:55- Emailed MOE Cranbrook

---

Environmental Emergency Response Officer:  
Date:  
Notification Coding: Code 1 / Code 2  
MOE Response: Exercise / Potential / No Field Response / Field Response /  
IMT Activation  
Notes:



**From:** [Novosad, Veron ENV:EX](#)  
**To:** [Environmental Compliance ENV:EX](#)  
**Subject:** Fwd: DGIR 172003 UPDATE 2 - SEA  
**Date:** Tuesday, September 12, 2017 5:16:56 PM

---

Sent from my Samsung Galaxy smartphone.

----- Original message -----

**From:** "Environmental Emergencies Spill Reports ENV:EX" <EESR@gov.bc.ca>  
**Date:** 2017-09-12 4:44 PM (GMT-07:00)  
**To:** "Novosad, Veron ENV:EX" <Veron.Novosad@gov.bc.ca>  
**Subject:** FW: DGIR 172003 UPDATE 2 - SEA

---

**From:** SGPEP.ECC1@gov.bc.ca  
**Sent:** Tuesday, September 12, 2017 3:44:32 PM (UTC-08:00) Pacific Time (US & Canada)  
**To:** Environmental Emergencies Spill Reports ENV:EX  
**Subject:** DGIR 172003 UPDATE 2 - SEA

PEP Task Number:

-----  
**Incident Date:** 2017-09-11  
**Incident Time:** 16:48  
**Location:** 9384 HWY 22A  
**Area:** TRAIL  
**PEP Region:** SEA  
**MOE Region:** Kootenay Region

**Caller / Agency:**  
s.22

**Details:**

Advised that the caller reports the smoke has started again today. There are pictures available if the ECC would like them. The caller reports that s.2 has talked with the MOE regarding the incident.

**Report Compiled By:** KYLE Operations 5 ECC - 2017-09-12 15:30  
**DGIR 172003 UPDATE 2 - Subject:** INLAND UPDATE UPDATE

**Notifications:**  
1530 briefed COM s.22  
1532 briefed MOE RO Veron Novosad  
1533 briefed PDM de Breyne  
1534 emailed MOE Cranbrook

-----

Environmental Emergency Response Officer:

Date:

Notification Coding: Code 1 / Code 2

MOE Response: Exercise / Potential / No Field Response / Field Response /

IMT Activation

Notes:

**From:** [Novosad, Veron ENV:EX](#)  
**To:** [Environmental Compliance ENV:EX](#)  
**Subject:** Fwd: DGIR 172003 UPDATE 4 - SEA  
**Date:** Monday, December 18, 2017 5:45:44 PM

---

Sent from my Samsung Galaxy smartphone.

----- Original message -----

From: "Environmental Emergencies Spill Reports ENV:EX" <EESR@gov.bc.ca>  
Date: 2017-12-18 3:11 PM (GMT-08:00)  
To: "Novosad, Veron ENV:EX" <Veron.Novosad@gov.bc.ca>  
Subject: FW: DGIR 172003 UPDATE 4 - SEA

---

From: SGPEP.ECC1@gov.bc.ca  
Sent: Monday, December 18, 2017 3:10:36 PM (UTC-08:00) Pacific Time (US & Canada)  
To: Environmental Emergencies Spill Reports ENV:EX  
Subject: DGIR 172003 UPDATE 4 - SEA

PEP Task Number: 185000

-----  
Incident Date: 2017-09-11  
Incident Time: 16:48  
Location: 9384 HWY 22A  
Area: TRAIL  
PEP Region: SEA  
MOE Region: Kootenay Region

Caller / Agency:  
ASHLEY ROBERTSON / MOE

Details:  
Requesting a task number for \$50 be added to this event

Report Compiled By: JIM Operations 2 ECC - 2017-12-18 14:48  
DGIR 172003 UPDATE 4 - Subject: INLAND UPDATE

Notifications:  
14:50 PDM advised  
14:50 emailed MOE Surrey

-----  
Environmental Emergency Response Officer:  
Date:  
Notification Coding: Code 1 / Code 2

MOE Response: Exercise / Potential / No Field Response / Field Response /  
IMT Activation  
Notes:

**From:** [Novosad, Veron ENV:EX](#)  
**To:** [Environmental Compliance ENV:EX](#)  
**Subject:** Fwd: DGIR 172003 UPDATE 5 - SEA  
**Date:** Thursday, January 18, 2018 4:17:04 PM

---

Sent from my Samsung Galaxy smartphone.

----- Original message -----

**From:** "Environmental Emergencies Spill Reports ENV:EX" <EESR@gov.bc.ca>  
**Date:** 2018-01-18 4:11 PM (GMT-07:00)  
**To:** "Novosad, Veron ENV:EX" <Veron.Novosad@gov.bc.ca>  
**Subject:** FW: DGIR 172003 UPDATE 5 - SEA

---

**From:** SGPEP.ECC1@gov.bc.ca  
**Sent:** Thursday, January 18, 2018 3:11:37 PM (UTC-08:00) Pacific Time (US & Canada)  
**To:** Environmental Emergencies Spill Reports ENV:EX  
**Subject:** DGIR 172003 UPDATE 5 - SEA

PEP Task Number: 185000

---

**Incident Date:** 2017-09-11  
**Incident Time:** 16:48  
**Location:** 9384 HWY 22A  
**Area:** TRAIL  
**PEP Region:** SEA  
**MOE Region:** Kootenay Region

**Caller / Agency:**  
s.22

**Details:**

There was so much smoke from the Retrieve building this afternoon that it was not even visible from 1000 feet away.

**Report Compiled By:** JANE Operations 4 ECC - 2018-01-18 14:40  
**DGIR 172003 UPDATE 5 - Subject:** INLAND UPDATE

**Notifications:**

14:46 - Briefed MOE Veron Novosad and PDM Stan Bates  
14:55- Emailed MOE Cranbrook

---

**Environmental Emergency Response Officer:**  
**Date:**  
**Notification Coding:** Code 1 / Code 2

MOE Response: Exercise / Potential / No Field Response / Field Response /  
IMT Activation  
Notes:

**From:** [Novosad, Veron ENV:EX](#)  
**To:** [Blake, Ross ENV:EX](#)  
**Subject:** Retrieve Air Quality Complaint  
**Date:** Tuesday, September 12, 2017 2:53:00 PM  
**Attachments:** [DGIR 172003 - Trail.msg](#)  
[DGIR 172003 update #1.msg](#)  
[image004.png](#)

---

Caller requested a call back from MoE



**Veron Novosad**, PChem, BSc, EP, HMT  
Environmental Emergency Response Officer

Environmental Emergencies Program  
Southern Interior – Kootenay Boundary  
W: 250-489-8516 | C: 250-919-1014|  
[Veron.Novosad@gov.bc.ca](mailto:Veron.Novosad@gov.bc.ca)

[www.gov.bc.ca/spillsinfo](http://www.gov.bc.ca/spillsinfo)  [@SpillsInfoBC](https://twitter.com/SpillsInfoBC)

Report a spill: 1-800-663-3456

## DGIR 172003 - Trail

---

From: TRAN EMBC ECC1 TRAN:EX <SGPEP.ECC1@gov.bc.ca>  
To: Brett, Rhonda ENV:EX <Rhonda.Brett@gov.bc.ca>, LMR Website Contact ENV:EX <LMRWebpg@Victoria1.gov.bc.ca>, ENV EEP Duty Manager ENV:EX <dutymanager.eep@gov.bc.ca>, Fuller, Ryan ENV:EX <Ryan.Fuller@gov.bc.ca>, Hache, Gabe ENV:EX <Gabe.Hache@gov.bc.ca>, Kryzanowski, Kelli ENV:EX <Kelli.Kryzanowski@gov.bc.ca>, Meeks, Ken ENV:EX <Ken.Meeks@gov.bc.ca>, Robertson, Ashley B ENV:EX <Ashley.Robertson@gov.bc.ca>, Watts, Joshua ENV:EX <Joshua.Watts@gov.bc.ca>, Novosad, Veron ENV:EX <Veron.Novosad@gov.bc.ca>  
Sent: September 11, 2017 4:57:07 PM PDT  
Attachments: DGIR 172003.pdf



## DGIR 172003 update #1

---

From: TRAN EMBC ECC1 TRAN:EX <SGPEP.ECC1@gov.bc.ca>  
To: ENV EEP Duty Manager ENV:EX <dutymanager.eep@gov.bc.ca>, Hache,  
Gabe ENV:EX <Gabe.Hache@gov.bc.ca>, Kryzanowski, Kelli ENV:EX  
<Kelli.Kryzanowski@gov.bc.ca>, Novosad, Veron ENV:EX  
<Veron.Novosad@gov.bc.ca>  
Sent: September 12, 2017 1:40:12 PM PDT  
Attachments: DGIR 172003 update #1.pdf

**Operations Officer** | Emergency Coordination Centre  
Emergency Management BC  
Block A – Suite 200, 2261 Keating Cross Rd  
Saanichton, BC CANADA V8M 2A5  
24 Hour Emergency: 1.800.663.3456

**From:** [Novosad, Veron ENV:EX](#)  
**To:** [Environmental Compliance ENV:EX](#)  
**Subject:** Fwd: DGIR 172016 - SEA - SMELLY BLACK SMOKE  
**Date:** Tuesday, September 12, 2017 5:16:31 PM

---

Sent from my Samsung Galaxy smartphone.

----- Original message -----

**From:** "Environmental Emergencies Spill Reports ENV:EX" <EESR@gov.bc.ca>  
**Date:** 2017-09-12 4:14 PM (GMT-07:00)  
**To:** "Novosad, Veron ENV:EX" <Veron.Novosad@gov.bc.ca>  
**Subject:** FW: DGIR 172016 - SEA - SMELLY BLACK SMOKE

---

**From:** SGPEP.ECC1@gov.bc.ca  
**Sent:** Tuesday, September 12, 2017 3:14:31 PM (UTC-08:00) Pacific Time (US & Canada)  
**To:** Environmental Emergencies Spill Reports ENV:EX  
**Subject:** DGIR 172016 - SEA - SMELLY BLACK SMOKE

DGIR 172016  
PEP Task Number:

---

**Incident Date:** 2017-09-12 14:57  
**Incident Time:** 2017-09-12 14:57  
**Report Date:** 2017-09-12  
**Report Time:** 14:57

---

**Spiller:** RETRIEVE TECHNOLOGIES

**Caller 1 / Agency:**  
s.22

**Caller 2 / Agency:**  
/ - : - :

---

**Location:** 9384 HWY 22A  
**Area:** TRAIL  
**PEP Region:** SEA  
**MOE Region:** Kootenay Region

**Affected Env:** Atmosphere  
**Spill Type:** Unknown  
**Sector:** Unknown  
**Jurisdictions:**  
1: Provincial

-----  
Material: SMELLY BLACK SMOKE UNKNOWN

-----  
Details:

CROSS REFERENCE DGIR 172003. Advised that Retrieve Technologies are emitting pollution from their smoke stack where they recycle batteries. The caller states this occurs all the time.

Response:

-----  
Notifications:

15:01 phoned Veron Novosad MOE on cell, briefed. Advised code 1 PROV

15:05 phoned Nic PDM, briefed

15:06 emailed MOE Cranbrook

Report Compiled By: BETH Operations 6 ECC - 2017-09-12 14:57

-----  
Environmental Emergency Response Officer:

Date:

Notification Coding: Code 1 / Code 2

MOE Response: Exercise / Potential / No Field Response / Field Response /

IMT Activation

Notes:

**From:** [TRAN EMBC ECC1 TRAN:EX](#)  
**To:** [ENV EEP Duty Manager ENV:EX](#); [Hache, Gabe ENV:EX](#); [Kryzanowski, Kelli ENV:EX](#); [Novosad, Veron ENV:EX](#)  
**Subject:** DGIR 172016  
**Date:** Tuesday, September 12, 2017 4:08:09 PM  
**Attachments:** [DGIR 172016.pdf](#)

---

**Beth Anthony** | ECC Operations Officer / ID Card Section

[Emergency Management BC](#)

Block A – Suite 200, 2261 Keating Cross Rd

Saanichton, BC CANADA V8M 2A5

24 Hour Emergency: 1.800.663.3456

Follow us on Twitter [@EmergencyInfoBC](#) and [@PreparedBC](#)

**From:** [Environmental Emergencies Spill Reports ENV:EX](#)  
**To:** [Novosad, Veron ENV:EX](#)  
**Subject:** FW: DGIR 172016 - SEA - SMELLY BLACK SMOKE  
**Date:** Tuesday, September 12, 2017 4:14:35 PM

---

---

From: SGPEP.ECC1@gov.bc.ca  
Sent: Tuesday, September 12, 2017 3:14:31 PM (UTC-08:00) Pacific Time (US & Canada)  
To: Environmental Emergencies Spill Reports ENV:EX  
Subject: DGIR 172016 - SEA - SMELLY BLACK SMOKE

DGIR 172016  
PEP Task Number:

---

Incident Date: 2017-09-12 14:57  
Incident Time: 2017-09-12 14:57  
Report Date: 2017-09-12  
Report Time: 14:57

---

Spiller: RETRIEVE TECHNOLOGIES

Caller 1 / Agency:  
s.22

Caller 2 / Agency:  
/ - : - :

---

Location: 9384 HWY 22A  
Area: TRAIL  
PEP Region: SEA  
MOE Region: Kootenay Region

Affected Env: Atmosphere  
Spill Type: Unknown  
Sector: Unknown  
Jurisdictions:  
1: Provincial

---

Material: SMELLY BLACK SMOKE UNKNOWN

---

Details:  
CROSS REFERENCE DGIR 172003. Advised that Retrieve Technologies are emitting pollution from their smoke stack where they recycle batteries. The caller states this occurs all the time.

Response:

-----  
Notifications:

15:01 phoned Veron Novosad MOE on cell, briefed. Advised code 1 PROV

15:05 phoned Nic PDM, briefed

15:06 emailed MOE Cranbrook

Report Compiled By: BETH Operations 6 ECC - 2017-09-12 14:57  
-----

Environmental Emergency Response Officer:

Date:

Notification Coding: Code 1 / Code 2

MOE Response: Exercise / Potential / No Field Response / Field Response /

IMT Activation

Notes:

**From:** [Novosad, Veron ENV:EX](#)  
**To:** [Blake, Ross ENV:EX](#)  
**Subject:** Fwd: DGIR 172016  
**Date:** Tuesday, September 12, 2017 4:14:35 PM  
**Attachments:** [DGIR 172016.pdf](#)

---

Sent from my Samsung Galaxy smartphone.

----- Original message -----

From: "TRAN EMBC ECC1 TRAN:EX" <SGPEP.ECC1@gov.bc.ca>  
Date: 2017-09-12 4:08 PM (GMT-07:00)  
To: "ENV EEP Duty Manager ENV:EX" <dutymanager.eep@gov.bc.ca>, "Hache, Gabe ENV:EX" <Gabe.Hache@gov.bc.ca>, "Kryzanowski, Kelli ENV:EX" <Kelli.Kryzanowski@gov.bc.ca>, "Novosad, Veron ENV:EX" <Veron.Novosad@gov.bc.ca>  
Subject: DGIR 172016

**Beth Anthony** | ECC Operations Officer / ID Card Section

[Emergency Management BC](#)

Block A – Suite 200, 2261 Keating Cross Rd  
Saanichton, BC CANADA V8M 2A5

24 Hour Emergency: 1.800.663.3456

Follow us on Twitter [@EmergencyInfoBC](#) and [@PreparedBC](#)



Category : Code 1

Incident Date Time : 2017-09-12 14:57

MCTS # :

Spiller : RETRIEVE TECHNOLOGIES

Location : 9384 HWY 22A

Area : TRAIL

EMBC Region : SEA

MOE Region : Kootenay  
Region

Material(s): SMELLY BLACK SMOKE

Amount(s): UNKNOWN

Received From:

Caller A : s.22

Org :

Phone : s.22

Alternate :

Time :

Caller B :

Org :

Phone :

Alternate :

Time :

Received by EMBC Operations Officer : BETH

When Received : 2017-09-12 14:57

Affected Environment : Atmosphere

Other :

Type of Spilling :

Other Spill Type :

Unknown

Accidents:

Sector: Unknown

Cause :

CROSS REFERENCE DGIR 172003. Advised that Retrieve Technologies are emitting pollution from their smoke stack where they recycle batteries. The caller states this occurs all the time.

Response :

Jurisdiction : Provincial

Task # : Amount : \$

Issued To :

Notification :

15:01 phoned Veron Novosad MOE on cell, briefed. Advised code 1 PROV

15:05 phoned Nic PDM, briefed

15:06 emailed MOE Cranbrook



## FW DGIR 142065 - SEA - CARDBOARD.msg

---

From: ENV Information Management Team ENV:EX <ENV.DMO.IRM@gov.bc.ca>  
To: Novosad, Veron ENV:EX <Veron.Novosad@gov.bc.ca>

---

**From:** SGPEP.ECC1@gov.bc.ca[SMTP:SGPEP.ECC1@GOV.BC.CA]  
**Sent:** Wednesday, October 01, 2014 9:01:06 AM  
**To:** Environmental Emergencies Spill Reports ENV:EX  
**Subject:** DGIR 142065 - SEA - CARDBOARD  
**Auto forwarded by a Rule**

DGIR 142065  
PEP Task Number:

---

Incident Date:  
Incident Time:  
Report Date: 2014-10-01  
Report Time: 08:13

---

Spiller: RETRIEVE TECHNOLOGIES

Caller 1 / Agency:  
s.22 / CITIZEN - Cellular: s.22

Caller 2 / Agency:  
/ - : - :

---

Location: HIGHWAY DRIVE (INDUSTRIAL PARK)  
Area: TRAIL  
PEP Region: SEA  
MOE Region: Kootenay Region

Affected Env: Atmosphere  
Spill Type: Unknown  
Sector: Industrial  
Jurisdictions:  
1:

---

Material: CARDBOARD UNKNOWN

---

Details:  
Caller advised that there is a fire at the Retrieve Technologies plant at the above location. The caller stated that s.22 was told that the fire is burning cardboard, but the caller is concerned as the plant recycles lithium batteries.

Response:

---

Notifications:  
08:17 paged MOE  
08:31 left message MOE RO Veron Novosad  
08:42 briefed MOE RO Dennis Redford code 1 fed prov mun  
08:43 faxed MOE Cranbrook, MOE Kamloops

Environmental Emergency Response Officer:

Date:

Notification Coding: Code 1 / Code 2

MOE Response: Exercise / Potential / No Field Response / Field Response /

IMT Activation

Notes:

## FW DGIR 142065 UPDATE 1 - SEA.msg

---

From: ENV Information Management Team ENV:EX <ENV.DMO.IRM@gov.bc.ca>  
To: Novosad, Veron ENV:EX <Veron.Novosad@gov.bc.ca>

-----  
**From:** SGPEP.ECC1@gov.bc.ca[SMTP:SGPEP.ECC1@GOV.BC.CA]  
**Sent:** Wednesday, October 01, 2014 9:31:07 AM  
**To:** Environmental Emergencies Spill Reports ENV:EX  
**Subject:** DGIR 142065 UPDATE 1 - SEA  
**Auto forwarded by a Rule**

PEP Task Number:

-----  
Incident Date: 2014-10-01  
Incident Time: 08:13  
Location: HIGHWAY DRIVE (INDUSTRIAL PARK)  
Area: TRAIL  
PEP Region: SEA  
MOE Region: Kootenay Region

Caller / Agency:  
STEVEN ROBINSON / RETRIEVE TECHNOLOGIES

Details:  
Caller advised earlier that they were burning cardboard. When asked if there was anything being spilled he advised that there wasn't.

\*\*\*The company information was garbled and no DGIR was initiated. Now that there is a DGIR generated, the company name can be somewhat deciphered from the call recording, and the information has been added to the spill report as an update\*\*\*

Report Compiled By: JIM Operations 2 ECC - 2014-10-01 09:21  
DGIR 142065 UPDATE 1 - Subject: INLAND UPDATE

Notifications:  
09:22 briefed Dennis Redford MOE RO  
09:24 faxed MOE Kamloops, MOE Cranbrook

-----  
Environmental Emergency Response Officer:  
Date:  
Notification Coding: Code 1 / Code 2  
MOE Response: Exercise / Potential / No Field Response / Field Response /  
IMT Activation  
Notes: