

**Albrecht, Christine SBRT:EX**

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**From:** Little, Christine SBRT:EX  
**Sent:** Monday, February 1, 2016 2:49 PM  
**To:** Summers, Patricia SBRT:EX  
**Cc:** Hunter, Jaclynn SBRT:EX; Albrecht, Christine SBRT:EX  
**Subject:** Red Tape Reduction Day

Hi – direction from Derek. Citizen validators in Victoria on morning of March 2<sup>nd</sup>, much like we did for RTRD legislation introduction. Evening big bang event in Vancouver with stakeholders and partners and including the small business roundtable. Morning of March 3<sup>rd</sup>, roundtable event in Vancouver.

Jackie – can you have Sean edit the “save the date” e-mail and send back to me and I’ll link in to Derek to confirm we are good to go.

Leave is still a question, but the Victoria event can likely be done at the noon hour like last time.

## Albrecht, Christine SBRT:EX

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**From:** Perkins, Rachel SBRT:EX  
**Sent:** Tuesday, February 2, 2016 9:59 AM  
**To:** Hunter, Jaclynn SBRT:EX  
**Subject:** RE: Red Tape Reduction Day

Hi Jackie,

To be clear:

- both events will be in Vancouver
- March 2<sup>nd</sup> will be an evening event with stakeholders, partners and Roundtable members to celebrate RTRD (GCPE will handle these details)
- March 3<sup>rd</sup> will be an 8am – 2pm Roundtable meeting (Fiona and I will handle these details)
- There is no March 2<sup>nd</sup> event in Victoria

Did I get that all correctly?

Rachel

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**From:** Hunter, Jaclynn SBRT:EX  
**Sent:** Tuesday, February 2, 2016 9:49 AM  
**To:** Perkins, Rachel SBRT:EX  
**Cc:** Kincross, Sean SBRT:EX; Little, Christine SBRT:EX  
**Subject:** FW: Red Tape Reduction Day  
**Importance:** High

Hi Rachel,

s.22 can you please work on email draft (work off his draft last week) and send to me asap so Christine can get it up to MO.

Also, can you start making a couple of calls for venues in downtown Vancouver for March 3<sup>rd</sup> Roundtable meeting. Let's go with timeslot from 8 am to 2 pm for now. I'm thinking per usual something close to PVO. Fiona can assist as well if you need her support.

On a related note there will be a stakeholder event the evening of March 2<sup>nd</sup> in Vancouver that will require Roundtable attendance – but I expect GCPE will be the lead on all planning and booking of venue. Christine and the new Comms Director are meeting later this afternoon.

Thanks,  
Jackie

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**From:** Hunter, Jaclynn SBRT:EX  
**Sent:** Monday, February 1, 2016 2:55 PM  
**To:** Kincross, Sean SBRT:EX; Perkins, Rachel SBRT:EX  
**Subject:** Fwd: Red Tape Reduction Day

See below. Looks like March 2 and 3 for Roundtable events but both in Vancouver.



Can you make it a priority to amend your email draft so CL can route to MO for final approval before it goes. Thanks!

Begin forwarded message:

**From:** "Little, Christine SBRT:EX" <[Christine.Little@gov.bc.ca](mailto:Christine.Little@gov.bc.ca)>  
**Date:** February 1, 2016 at 2:48:57 PM PST  
**To:** "Summers, Patricia SBRT:EX" <[Patricia.Summers@gov.bc.ca](mailto:Patricia.Summers@gov.bc.ca)>  
**Cc:** "Hunter, Jaclynn SBRT:EX" <[Jaclynn.Hunter@gov.bc.ca](mailto:Jaclynn.Hunter@gov.bc.ca)>, "Albrecht, Christine SBRT:EX" <[Christine.Albrecht@gov.bc.ca](mailto:Christine.Albrecht@gov.bc.ca)>  
**Subject:** Red Tape Reduction Day

Hi – direction from Derek. Citizen validators in Victoria on morning of March 2<sup>nd</sup>, much like we did for RTRD legislation introduction. Evening big bang event in Vancouver with stakeholders and partners and including the small business roundtable. Morning of March 3<sup>rd</sup>, roundtable event in Vancouver.

Jackie – can you have Sean edit the “save the date” e-mail and send back to me and I’ll link in to Derek to confirm we are good to go.

## **Albrecht, Christine SBRT:EX**

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**From:** McEwan, Tim SBRT:EX  
**Sent:** Thursday, February 4, 2016 9:32 AM  
**To:** Little, Christine SBRT:EX; Anderson, Bill GCPE:EX; Cummings, Derek SBRT:EX  
**Cc:** Jang, Monica SBRT:EX; Petryshyn, Yarko SBRT:EX; Scott, Douglas S SBRT:EX; Peters, Melissa GCPE:EX; Hunter, Jaclynn SBRT:EX; Albrecht, Christine SBRT:EX  
**Subject:** Re: Red tape day planning

Hi..  
Thanks for this. <sup>s.13</sup>  
<sup>s.13</sup>

Thanks. T

Sent from my BlackBerry 10 smartphone on the TELUS network.

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**From:** Little, Christine SBRT:EX  
**Sent:** Thursday, February 4, 2016 9:27 AM  
**To:** McEwan, Tim SBRT:EX; Anderson, Bill GCPE:EX; Cummings, Derek SBRT:EX  
**Cc:** Jang, Monica SBRT:EX; Petryshyn, Yarko SBRT:EX; Scott, Douglas S SBRT:EX; Peters, Melissa GCPE:EX; Hunter, Jaclynn SBRT:EX; Albrecht, Christine SBRT:EX  
**Subject:** RE: Red tape day planning

<sup>s.13</sup>

Christine Little  
Assistant Deputy Minister

Small Business and Red Tape Reduction

Phone: 250-387-0661

**Warning:** This email is intended only for the use of the individual or organization to whom it is addressed. It may contain information that is privileged or confidential. Any distribution, disclosure, copying, or other use by anyone else is strictly prohibited. If you have received this in error, please telephone or e-mail the sender immediately and delete the message.

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**From:** McEwan, Tim SBRT:EX

**Sent:** Thursday, February 4, 2016 9:09 AM

**To:** Anderson, Bill GCPE:EX; Cummings, Derek SBRT:EX

**Cc:** Jang, Monica SBRT:EX; Petryshyn, Yarko SBRT:EX; Little, Christine SBRT:EX; Scott, Douglas S SBRT:EX; Peters, Melissa GCPE:EX

**Subject:** Re: Red tape day planning

Derek/Christine:

s.13

s.13

Please advise. T

Sent from my BlackBerry 10 smartphone on the TELUS network.

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**From:** Anderson, Bill GCPE:EX

**Sent:** Thursday, February 4, 2016 8:54 AM

**To:** Cummings, Derek SBRT:EX

**Cc:** Jang, Monica SBRT:EX; McEwan, Tim SBRT:EX; Petryshyn, Yarko SBRT:EX; Little, Christine SBRT:EX; Scott, Douglas S SBRT:EX; Peters, Melissa GCPE:EX

**Subject:** RE: Red tape day planning

As promised!

Christine has signed off on this; but we're still open to feedback from each of you where necessary.

Bill

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**From:** Anderson, Bill GCPE:EX

**Sent:** Thursday, February 4, 2016 8:38 AM

**To:** Cummings, Derek SBRT:EX

**Cc:** Jang, Monica SBRT:EX; McEwan, Tim SBRT:EX; Petryshyn, Yarko SBRT:EX; Little, Christine SBRT:EX; Scott, Douglas S SBRT:EX; Peters, Melissa GCPE:EX

**Subject:** RE: Red tape day planning

Sounds good!

This roll out is reflected in the communications plan which I'm finalizing now, and will be sending around shortly.

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**From:** Cummings, Derek SBRT:EX

**Sent:** Thursday, February 4, 2016 8:36 AM

**To:** Little, Christine SBRT:EX; Anderson, Bill GCPE:EX; Scott, Douglas S SBRT:EX

**Cc:** Jang, Monica SBRT:EX; McEwan, Tim SBRT:EX; Petryshyn, Yarko SBRT:EX

**Subject:** Red tape day planning

Good morning – further to discussions this week on red tape day, this is how I'd like to see things roll out and some of the next steps I see. Thanks

s.13

On March 3<sup>rd</sup> we would have a Roundtable meeting in Vancouver s.22  
participate in the Vancouver events of March 2<sup>nd</sup>.

Some next steps:

s.13

Roundtable members would also

MO next steps:

s.13

Draft email to Roundtable members:

s.13

## Albrecht, Christine SBRT:EX

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**From:** Jang, Monica SBRT:EX  
**Sent:** Friday, February 5, 2016 4:33 PM  
**To:** Hunter, Jaclynn SBRT:EX  
**Cc:** Little, Christine SBRT:EX; Albrecht, Christine SBRT:EX  
**Subject:** FW: Mar 2 House statement

FYI, [s.22](#)

Thanks,

Monica.

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**From:** Cummings, Derek SBRT:EX  
**Sent:** Friday, February 5, 2016 4:26 PM  
**To:** Anderson, Bill GCPE:EX; Little, Christine SBRT:EX  
**Cc:** Peters, Melissa GCPE:EX; McEwan, Tim SBRT:EX; Jang, Monica SBRT:EX  
**Subject:** Mar 2 House statement

[s.13](#)

[s.13](#) Thanks

## **Albrecht, Christine SBRT:EX**

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**From:** Summers, Patricia SBRT:EX  
**Sent:** Monday, February 15, 2016 10:47 AM  
**To:** Sovka, Roseanne SBRT:EX  
**Cc:** Virtue, Stefan SBRT:EX; Shah, Jesal SBRT:EX; 'Sean Kincross'; Peters, Melissa GCPE:EX  
**Subject:** FW: Request: Guest List for March 2 - Red Tape Reduction Day  
**Attachments:** Guest List Template\_Final.xls; RTAW\_Launch\_Event\_Guest\_List\_Jan19\_2016.xlsx

Hi Roseanne,

Can you hold the pen on this? Melissa – Are we referring to the event at the legislature or also the evening event? I've copied Sean as he will have suggestions from the SB lens.

P

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**From:** Peters, Melissa GCPE:EX  
**Sent:** Friday, February 12, 2016 5:48 PM  
**To:** Summers, Patricia SBRT:EX; Hunter, Jaclynn SBRT:EX  
**Subject:** Request: Guest List for March 2 - Red Tape Reduction Day

We need to start thinking about a guest list for Red Tape Reduction Day on March 2, so that the event coordinator has enough time to send out invites.

I've attached the lists from the launch and RTAW as a starting point. Can your team work to provide us with a list of suggested guests we can put in front of the Minister?

Thank you,

---

**Melissa Peters**

Government Communications  
Ministry of Small Business and Red Tape Reduction  
P: 250-387-1693  
C: 250 213-1634

## Red Tape Reduction Event - Oct. 22, 2015

RSVP	First Name	Last Name	Title	Organization	Email
	Laurel	Douglas	CEO	Women's Enterprise Centre	<a href="mailto:laurel@womensenterprise.ca">laurel@womensenterprise.ca</a>
	Laura	Jones	Executive Vice President	Canadian Federation of Independent Business	<a href="mailto:Laura.Jones@cfib.ca">Laura.Jones@cfib.ca</a>
	Greg	D'Avignon	President & CEO	Business Council of British Columbia	<a href="mailto:Greg.davignon@bccbc.com">Greg.davignon@bccbc.com</a>
	Dale	Wheeldon	President and CEO	British Columbia Economic Development Association	<a href="mailto:dwheeldon@bceda.ca">dwheeldon@bceda.ca</a>
	John	Garson	President and CEO	BC Chamber of Commerce	<a href="mailto:jgarson@bcchamber.org">jgarson@bcchamber.org</a>
	Pauline	Cameron	Regional Director, BC & Yukon	Futurpreneur	<a href="mailto:pcameron@futurpreneur.ca">pcameron@futurpreneur.ca</a>
	Paul	Wiest	Interim Exec. Director	Community Futures British Columbia	<a href="mailto:pwiest@communityfutures.ca">pwiest@communityfutures.ca</a>
	Laura	Jones	Vice-President	Canadian Federation of Independent Business	<a href="mailto:Laura.Jones@cfib.ca">Laura.Jones@cfib.ca</a>
	Ian	Tostenson	President and CEO	B.C. Restaurant and Foodservices Association	<a href="mailto:itostenson@bcrafa.com">itostenson@bcrafa.com</a>
	Greg	D'Avignon	President & CEO	Business Council of British Columbia	<a href="mailto:greg.davignon@bccbc.com">greg.davignon@bccbc.com</a>



## Guest List -Red Tape Awareness Week Launch - Jan 19th, 2016

RSVP Yes/No	First Name	Last Name	Organization	Group	Email
YES	Jan	Bell-Irving	Junior Achievement of BC		<a href="mailto:jan.bell-irving@jabc.org">jan.bell-irving@jabc.org</a>
NO	Iain	Black	Vancouver Board of Trade		<a href="mailto:ceo@boardoftrade.com">ceo@boardoftrade.com</a>
NO	Greg	D'Avignon	Business Council of BC		<a href="mailto:greg.davignon@bccbc.com">greg.davignon@bccbc.com</a>
	Marcus	Ewert-Johns	Canadian Manufacturers & Exporters		<a href="mailto:marcus.johns@cme-mec.ca">marcus.johns@cme-mec.ca</a>
NO	Jock	Finlayson	Business Council of BC		<a href="mailto:jock.finlayson@bccbc.com">jock.finlayson@bccbc.com</a>
	Jon	Garson	BC Chamber of Commerce	SB Roundtable	<a href="mailto:jgarson@bccchamber.org">jgarson@bccchamber.org</a>
YES+1	Humaira	Hamid	Futurpreneur		<a href="mailto:hhamid@futurpreneur.ca">hhamid@futurpreneur.ca</a>
YES+2	Samantha	Howard	Canadian Federation of Independent Business		<a href="mailto:samantha.howard@cfib.ca">samantha.howard@cfib.ca</a>
YES	George	Hunter	Small Business BC	SB Roundtable	<a href="mailto:Hunter.George@smallbusinessbc.ca">Hunter.George@smallbusinessbc.ca</a>
	Jackie	Hunter	SBRT	Management	<a href="mailto:Jaclynn.Hunter@gov.bc.ca">Jaclynn.Hunter@gov.bc.ca</a>
YES	Laura	Jones	Canadian Federation of Independent Business		<a href="mailto:Laura.jones@cfib.ca">Laura.jones@cfib.ca</a>
	Christine	Little	SBRT	Management	<a href="mailto:Christine.Little@gov.bc.ca">Christine.Little@gov.bc.ca</a>
YES	Cecelia	Mkondiwa	Women Enterprise Centre		<a href="mailto:laurel@womensenterprise.ca">laurel@womensenterprise.ca</a>
YES	Cybele	Negris	Webnames	SB Roundtable	<a href="mailto:cybele@webnames.ca">cybele@webnames.ca</a>
NO	Robert	Redden	Environmental Dynamics Inc.	SB Roundtable	<a href="mailto:bredde@edynamics.com">bredde@edynamics.com</a>
	Randy	Richmond	Spearhead.ca	SB Roundtable	<a href="mailto:randy@spearhead.ca">randy@spearhead.ca</a>
NO	Mark	Startup	MySTORE at Retail Council of Canada	SB Roundtable	<a href="mailto:mstartup@retailcouncil.org">mstartup@retailcouncil.org</a>
YES	Sam	Sullivan	MLA, Vancouver-False Creek		<a href="mailto:sam.sullivan.mla@leg.bc.ca">sam.sullivan.mla@leg.bc.ca</a>
	Ian	Tostenson	BC Restaurant & Food Services Association	SB Roundtable	<a href="mailto:itostenson@bcrfa.com">itostenson@bcrfa.com</a>
	Dale	Wheeldon	BC Economic Development Association		<a href="mailto:dwheeldon@bceda.ca">dwheeldon@bceda.ca</a>
	Paul	Wiest	Community Futures Development Association of BC		<a href="mailto:pwiest@communityfutures.ca">pwiest@communityfutures.ca</a>

## Albrecht, Christine SBRT:EX

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**From:** Campbell, Fiona SBRT:EX  
**Sent:** Thursday, February 18, 2016 8:51 AM  
**To:** Hunter, Jaclynn SBRT:EX  
**Subject:** RE: For Review: RTR Day Comms Materials

Do you have the documents for printing? Due by NOON

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**From:** Hunter, Jaclynn SBRT:EX  
**Sent:** Wednesday, February 17, 2016 6:11 PM  
**To:** Campbell, Fiona SBRT:EX  
**Subject:** Fwd: For Review: RTR Day Comms Materials

Pls remind me to send you docs in the morning for printing and note deadline thanks.

Sent from my iPhone

Begin forwarded message:

**From:** "Peters, Melissa GCPE:EX" <[Melissa.Peters@gov.bc.ca](mailto:Melissa.Peters@gov.bc.ca)>  
**Date:** February 17, 2016 at 5:31:12 PM PST  
**To:** "Hunter, Jaclynn SBRT:EX" <[Jaclynn.Hunter@gov.bc.ca](mailto:Jaclynn.Hunter@gov.bc.ca)>  
**Cc:** "Summers, Patricia SBRT:EX" <[Patricia.Summers@gov.bc.ca](mailto:Patricia.Summers@gov.bc.ca)>, "Harbord, Chris GCPE:EX" <[Chris.Harbord@gov.bc.ca](mailto:Chris.Harbord@gov.bc.ca)>  
**Subject:** For Review: RTR Day Comms Materials

Jackie,

Attached are the DRAFT communications materials for Red Tape Reduction Day on March 2:

- NR and Backgrounder (of repeal items)
- Speaking Notes for MCO Launch Event
- Media Advisory
- KMs and QA
- Speaking Notes for MCO Evening Reception
- Suggested Guest List
- Overall Communications Plan (FYI only)

Please review the documents and track any changes. Pat has already reviewed. Note – the examples and wording are subject to change as we get approval back from other ministries and further direction from MO.

I do need to get these up to the MO by Friday for review, so could I get these back by **noon tomorrow**?

Thank you,

---

**Melissa Peters**

Government Communications

Ministry of Small Business and Red Tape Reduction

P: 250-387-1693

C: 250 213-1634

## Albrecht, Christine SBRT:EX

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**From:** Peters, Melissa GCPE:EX  
**Sent:** Thursday, February 18, 2016 3:25 PM  
**To:** Little, Christine SBRT:EX  
**Cc:** Albrecht, Christine SBRT:EX; Harbord, Chris GCPE:EX; Hunter, Jaclynn SBRT:EX; Summers, Patricia SBRT:EX  
**Subject:** RE: For Approval: RTR Day Comms Materials

Christine,

s.13

Thank you for quick review (I know I didn't give you much time!)

---

**Melissa Peters**  
Small Business and Red Tape Reduction  
250-387-1693

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**From:** Little, Christine SBRT:EX  
**Sent:** Thursday, February 18, 2016 3:23 PM  
**To:** Peters, Melissa GCPE:EX  
**Cc:** Albrecht, Christine SBRT:EX; Harbord, Chris GCPE:EX; Hunter, Jaclynn SBRT:EX; Summers, Patricia SBRT:EX  
**Subject:** RE: For Approval: RTR Day Comms Materials

Couple of comments and questions in attached. s.13  
s.13

Christine Little  
Assistant Deputy Minister  
Small Business and Red Tape Reduction  
Phone: 250-387-0661

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**From:** Peters, Melissa GCPE:EX  
**Sent:** Thursday, February 18, 2016 1:27 PM  
**To:** Little, Christine SBRT:EX  
**Cc:** Albrecht, Christine SBRT:EX; Harbord, Chris GCPE:EX; Hunter, Jaclynn SBRT:EX  
**Subject:** For Approval: RTR Day Comms Materials

Christine,

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- Speaking Notes for MCO Launch Event

- Media Advisory
- KMs and QA
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- Suggested Guest List
- Overall Communications Plan (FYI only)

Please review the documents and track any changes. Pat and Jackie have already reviewed. Note – the examples and wording are subject to change as we get approval back from other ministries and further direction from MO.

Could I please get your edits by **tomorrow morning**? We're hoping to get these up to MO tomorrow for review.

Thank you,

---

**Melissa Peters**

Government Communications

Ministry of Small Business and Red Tape Reduction

P: 250-387-1693

C: 250 213-1634



**Speaking Notes for**

**Honourable Coralee Oakes**

**Minister of Small Business and Red Tape Reduction  
Responsible for the Liquor Distribution Branch**

**Red Tape Reduction Day  
Business Community Reception Event**

**VENUE**

**Vancouver, BC**

**Wednesday, March 2, 2016**

**TIME PM**

**Please check against delivery**

**Event Profile:**

**Background:**

To celebrate the first ever Red Tape Reduction Day (March 2, 2016) small business stakeholders are gathering together in Vancouver to learn what the Province is doing to cut red tape for businesses.

Earlier Wednesday in Victoria the Province announced the following initiatives: 37 items for repeal, final report on the public engagement to reduce red tape and the new suggestion button on the B.C. government homepage.

**Audience:**

Approximately **s.13** , including small business owners, members of CFIB and members of the Small Business Roundtable.

**Key Attendees:**

- **Coralee Oakes**, Minister Small Business and Red Tape Reduction
- **Laura Jones**, Executive Vice-President, Canadian Federation of Independent Business **TBD**
- **s.13**

**Dress:** Business attire

**Venue Instructions:****s.13**

**Contact:** Bill Anderson, Communications Director (cell: 250-888-3381)

**Event Roll-out:**

Time	Event Itinerary



## Welcome

- Welcome everyone, thank you for joining us here tonight.
- I would like to recognize the traditional territory of the Coast Salish First Nations.
- We're here today to celebrate the first ever Red Tape Reduction Day.

## Social Media

- I love social media, so feel free to live tweet this event.
- You can follow me on twitter @coraleeoakes.
- And use the hashtag #helpcutredtape to be part of the conversation.

## Red Tape Reduction Day

- Red tape costs businesses time and money.
- Our B.C. government understands this and since 2001 has been a national leader in red tape reduction.
- We've reduced unnecessary regulatory requirements by 43% - that's more than 155,000 requirements off the books!
- Earlier today, Wwe are continuinged that legacy by **repealing 37 provincial regulations which will result in an additional xxx requirements being removed from our books.**
- By repealing these outdated and unnecessary regulations we are making it easier for people to comply with provincial requirements.
- For example, we are replacing the need for sworn statements with a simple, signed statement.

s.13

- So if you're a business owner who needs to finalize financial reporting you no longer have to get a sworn statement for some applications.
- By simplifying the law we reducing cost, delay and inconvenience for small business owners.

### **Public Engagement Report**

- Last fall we held a six-week consultation on reducing red tape.
- I know that many of the people in this room participated.
- We received more than 100 ideas from businesses, small business stakeholders and groups – more than 400 ideas total!
- I want to thank you for taking the time to share your simple fixes to service delivery with us.
- Today we also released our **report on the consultation**, including more than <sup>s.13</sup> actions we are taking this year to reduce red tape.
- For example, we heard that small businesses need support in finding and maintaining their workforce.
- WorkBC has streamlined the process for registering as an employer on their website.
- They have added a PDF guide to Step 1 of the employer registration process.
- Employers can now preview all of the required fields, and get step-by-step instructions on how to register.
- We are still reviewing many of the ideas from stakeholders, so expect more announcements in the coming months.

### **Liquor Announcement**

- One of the biggest ways we're reducing red tape over the next year is by improving the processes around liquor policy.

• s.13

- I know these changes will support competitiveness for hotels and restaurants and support the creative economy, like the music industry.

### **Conclusion**

- On Red Tape Reduction Day I want to thank you for working with us to reduce red tape.
- We know that when we reduce red tape for businesses...
- It supports the kind of growth and job creation that keeps our economy strong and diverse.
- And it's because of partnerships like the Small Business Roundtable that we can make it easier to do business in B.C.
- Thank you.

-END-



**Speaking Notes for**

**Honourable Coralee Oakes**

**Minister of Small Business and Red Tape Reduction  
Responsible for the Liquor Distribution Branch**

**Red Tape Reduction Day**

**Reception Hall, BC Legislature  
501 Belleville Street  
Victoria, BC**

**Wednesday, March 2, 2016**

**s.13**

Please check against delivery

## **Event Profile:**

### **Background:**

The first ever Red Tape Reduction Day is March 2, 2016. The B.C. government will hold an event at noon on March 2 at the Legislature to highlight the work the Province has done to reduce red tape for citizens and businesses. The Province will announce the following initiatives: 37 items for repeal, final report on the public engagement to reduce red tape and the new suggestion button on the B.C. government homepage.

Red Tape Reduction Day was created through legislation in fall 2015 to have an annual honorary day to shine the spotlight on the Province's efforts to reduce red tape for British Columbians.

### **Audience:**

Approximately 20-25 people, including ministers, MLAs, citizen validators, small business stakeholders. Media are invited to attend.

### **Key Attendees:**

- **Coralee Oakes**, Minister Small Business and Red Tape Reduction
- s.13
- **Laura Jones**, Executive Vice-President, Canadian Federation of Independent Business
- s.13
- 
- 
- 
- 
- s.13

**Dress:** Business attire

**Contact:** Bill Anderson, Communications Director (cell: 250-888-3381)  
Louise Denis, Event Coordinator (cell: 250-893-1723)

### **Event Roll-out:**

Time	Event Itinerary


## Welcome

- Thank you <sup>s.13</sup>
- Welcome to the first annual Red Tape Reduction Day!
- I would like to recognize the traditional territory of the Lekwungen People (La-**kwung**-en) including the Songhees and Esquimalt First Nations.

## Social Media

- You can join in the celebrations for Red Tape Reduction Day on social media.
- Use the hashtag #helpcutredtape.
- You can also follow me on twitter @coraleeoakes.
- I love the immediacy of social media, so feel free to live tweet this event.

## Repeal Items

- Red tape costs time and creates frustration.
- Our B.C. government understands this and since 2001 has been a national leader in red tape reduction.
- We've reduced unnecessary regulatory requirements by 43% - that's more than 155,000 requirements out of the way!
- We are continuing that legacy by **repealing 37 provincial regulations.**
- As you can see behind me – that means dozens of pages of regulations off the books.

**[point to electronic backdrop for repeal items]**

s.13



- These are outdated and unnecessary requirements that create duplication, confusion and frustration for British Columbians.
- By repealing these regulations we are making it easier for people to comply with provincial requirements.
- For example, we are replacing the need for sworn statements with a simple, signed statement in more than 20 instances.
- So a parent who wants to enroll their child in a francophone school no longer has to go through the hassle of getting a sworn statement.
- By simplifying the law we are reducing cost, delays and inconvenience for British Columbians.

### **Red Tape Leadership**

- We've been recognized for our concentrated efforts by the Canadian Federation for Independent Business.
- For the fifth year in a row, we have received top marks – the only province in Canada to receive an 'A' grade.
- But we aren't satisfied with our accomplishments. We know we can always do more to reduce red tape.

### **Public Engagement**

- When it comes to using government services, British Columbians are the experts.
- That's why this past fall we held a six-week public consultation on reducing red tape.
- We wanted to hear directly from British Columbians on their ideas, their simple fixes to improve service delivery.

- And people told us! This was a humbling experience for the provincial government, and a valuable exercise.
- British Columbians, like the citizens joining us today, shared their frustrations, their personal stories, and their simple fixes to reduce red tape.
- Over the six weeks more than 5,900 people participated online.
- We received more than 400 ideas, including over 280 through the public engagement and more than 100 from businesses and stakeholder groups.
- I was so impressed with the thoughtfulness and practicality of people's ideas.
- For example, Jennie suggested that government webpages could be more accessible and suggested a larger text option.
- Debbie said the process to get a hunting license was very labour intensive and you should be able to do it online.
- Rod said as a rural resident it was hard to find time to get to a Service BC office to ask a question.
- And now, the Province is turning those ideas into action.
- Today we are releasing our report on the consultation...

### **[Hold up report]**

- ...Detailing more than <sup>s.1</sup><sub>3</sub> items we are taking action on this year to reduce red tape.
- Over the next year we're focusing on three main goals: putting you first, making services accessible and improving our processes.

- We're **putting citizens first** by improving access to services in-person, on the phone and online.
- Outdoor enthusiasts will be excited to know that this spring we'll be making it easier to apply for a hunting license by moving applications for hunting licenses online.
- We're **making services accessible** by modernizing service delivery to make sure government services are accessible to all British Columbians.
- This year the Province is upgrading its website ([www.gov.bc.ca](http://www.gov.bc.ca)) to meet international web standards for accessibility – for example providing the option to enlarge webpage text for easier reading.
- We're **improving our processes** to reduce paperwork and provide clear requirements for British Columbians.
- Parents of teenagers will be happy to learn that ICBC has streamlined the parental consent process so that parents no longer have to attend in person to provide consent for driver's tests.
- Plus, they've added 18 more knowledge test kiosks at driver licensing offices across B.C. so young drivers don't have to miss school to take their test.
- These are just a few examples of what the B.C. government is doing over the next year to reduce red tape for British Columbians.
- And in just a moment you'll hear from citizens themselves about what they appreciated about the engagement process...
- As well as their ideas and what we're doing with them.
- And I encourage you to go to [www.gov.bc.ca/helpcutredtape](http://www.gov.bc.ca/helpcutredtape) and read the engagement report and the archived comments.

s.13

### **New Suggestion Button**

- This public engagement on reducing red tape for British Columbians was just the start of a conversation.
- A conversation we as a government are committed to continuing.
- That is why today I'm happy to share that we're adding a button to the BC Government homepage (<http://www2.gov.bc.ca/>)...
- So that people can share their ideas to help cut red tape all year round.

### **Conclusion**

- I want to thank each and every British Columbian who participated in the public engagement.
- Your ideas are helping to reduce red tape and improve service delivery across this province.
- Together we will continue to make government services easier to access and simpler to use.
- Happy Red Tape Reduction Day!
- Thank you.

-END-

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Page 031

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## Little, Christine SBRT:EX

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**From:** Cummings, Derek SBRT:EX  
**Sent:** Tuesday, February 23, 2016 6:27 AM  
**To:** McEwan, Tim SBRT:EX; Anderson, Bill GCPE:EX; Little, Christine SBRT:EX  
**Cc:** Petryshyn, Yarko SBRT:EX  
**Subject:** Mar 2-4

Overview I've given MCO

### Wednesday, Mar 2<sup>nd</sup>

12:00 PM Red Tape Reduction event

- Focus is on validators speaking to benefits of actions to cut red tape
- Attendance of key Ministers will add to the event.
- Involvement of CFIB and other business associations TBD
- Reception Hall at the Legislature

1:00 PM Caucus

1:30 PM QP

- Introduction of guests in the House (citizen validators)
- Members statement (has been booked we just need to choose an MLA)

2:30 PM Travel to Vancouver

5:00 PM – 7:00 Business Community Reception

- Focus is on the business community, speaking about the red tape reduction measures that resonate with them.
- Announcement to stakeholders of 24/7 liquor room service anytime food is available (media announcement would be later that week). A good red tape announcement that speaks to the hotel, liquor and tourism sectors.
- Can signal the intent to partner with CFIB on sectoral red tape reduction consultation.
- Venue is confirmed as the Labatt Beer Institute in Yaletown (can accommodate 50 to 100 people)
- Jointly hosted by the Coalition of BC Businesses and the VBOT Small Business Council

### Thursday Mar 3<sup>rd</sup>

9am – 1pm Small Business Roundtable

2:40 pm Flight to Quesnel

Optional: CFIB news release on intent to partner on sectoral consultations (TBC)

### Friday Mar 4<sup>th</sup>

Regional announcements from MLAs on red tape reduction actions aimed at getting good regional media coverage.

Media event with PS Yap to announce 24/7 liquor room service anytime food is available (TBC). Would drive some Vancouver media coverage and be an opportunity to highlight again all the liquor red tape reduction actions.

## Little, Christine SBRT:EX

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**From:** Cummings, Derek SBRT:EX  
**Sent:** Tuesday, February 23, 2016 11:49 AM  
**To:** McEwan, Tim SBRT:EX; Little, Christine SBRT:EX  
**Subject:** FW: For Approval: RTR Day Comms Package - March 2  
**Attachments:** SN\_MCO\_Red\_Tape\_Reduction\_Day\_March2\_2016\_DRAFT7.docx;  
CP\_Red\_Tape\_Reduction\_Day\_March2\_2016\_DRAFT11.doc;  
EP\_Red\_Tape\_Reduction\_Day\_Citizens\_March2\_2016\_DRAFT8.doc;  
KM\_Red\_Tape\_Reduction\_Day\_March2\_2016\_DRAFT6.docx;  
NR\_Red\_Tape\_Reduction\_Day\_March2\_DRAFT8.docx;  
QA\_Red\_Tape\_Reduction\_Day\_March2\_2016\_DRAFT9.docx;  
SN\_MCO\_Business\_Reception\_RTR\_Day\_March2\_2016\_DRAFT6.docx; RTRD 2016 Guest List Template.xlsx

MCO has these documents

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**From:** Anderson, Bill GCPE:EX  
**Sent:** Tuesday, February 23, 2016 11:35 AM  
**To:** Cummings, Derek SBRT:EX; Petryshyn, Yarko SBRT:EX  
**Cc:** Quigley, Janta M SBRT:EX  
**Subject:** For Approval: RTR Day Comms Package - March 2

Based on the feedback we received from the Minister last night, my office has worked to update these products.

I am seeking direction from the Minister on two pieces:

- 1) **We need to get sign off on the proposed guest list for Friday's event (attached)**
- 2) These communications products all reflect feedback that we received from the Minister in our meeting last night. We discussed a lot of additional ideas regarding potential items to highlight on March 2. My advice is that we should stick to 3-4 "big ticket" items that line up with the validators we really want to have in attendance, that we're still working to confirm. **I'm seeking approval on these products, with the understanding that as we get closer to securing validators, those pieces are subject to change.**

In the meantime, I am working on a list that I've committed to providing before the Minister has house duty this afternoon, that gives a full view to "big ticket" options that she can push her cabinet colleagues to secure validators for.

## COMMUNICATIONS PLAN

### *Red Tape Reduction Day*

Ministry of Small Business and Red Tape Reduction  
Government Communications and Public Engagement

**Subject: Red Tape Reduction Day – March 2, 2016**

[www.gov.bc.ca/helpcutredtape](http://www.gov.bc.ca/helpcutredtape) | **#helpcutredtape**

**Purpose/Motive:**

To highlight the progress the B.C. government has made to reduce red tape for businesses and citizens to support a diverse economy by celebrating the first ever Red Tape Reduction Day.

**Desired (media) headline:**

Province cuts red tape, improves services for British Columbians

**Background/Context:**

On September 30, 2015 the Province introduced legislation to create an annual day in honour of reducing red tape to be observed every year on the first Wednesday of March. This special day holds the Province formally – and very publically – to its commitment to reduce red tape for citizens and businesses.

Since the beginning of the Regulatory Reform program in 2001, the B.C. government has reduced the number of regulatory requirements and red tape by 43%. These changes have been primarily focused on creating a streamlined regulatory environment that attracts new investment, encourages economic growth and innovation, and supports job creation, while also ensuring the safety of citizens.

The creation of this special day builds on the Province's focused actions to reduce red tape in 2015. In January 2015 the provincial government extended the commitment to a net zero increase in regulatory requirements to 2019. In July the B.C. government created a new ministry: the Ministry of Small Business and Red Tape Reduction. The Province also conducted a six-week online public consultation on Reducing Red Tape for British Columbians from October 22-December 3. The consultation invited citizens to share their ideas about simple fixes to improve government service delivery or access to services and programs. The Province received almost 400 ideas including over 280 ideas through the public engagement as well as ideas from stakeholders and will be sharing its report as part of Red Tape Reduction Day on March 2, 2016.

In the 2016 Throne Speech the Province mentioned the public engagement and foreshadowed that the Province was working to implement ideas heard through the consultation. The final consultation report is being drafted by ministry staff, in consultation with GCPE, for release on March 2.

**Key Audiences:**

**Primary:**

- British Columbians who use provincial government services, including:
  - People receiving money from government (family maintenance, those receiving income assistance/disability benefits)
  - People who use front counter services like ServiceBC, Government Agents, EnquiryBC, WorkBC, Employment Standards
  - Those who receive funding from government or have to apply for something (sports, arts, culture, childcare, autism, criminal record)
  - Those who have to get licenses to do something (fishing, hunting, drivers)
  - Adults (often those 60+)
  - Elderly and their families who advocate for them
  - Youth/Students (and their families who advocate for them)
  - Parents
  - Newcomers to BC
- Small Business owners

**Secondary:**

- Local governments
- Chambers of Commerce
- Small Business Roundtable members
- MLAs

**Messaging:**

**Red Tape Reduction Day**

- Red Tape Reduction Day is about how we can improve services for British Columbians and cut red tape.
- This report highlights more than <sup>S.</sup><sub>13</sub> ways we're taking action to improve services over the next year.
- Plus, we're repealing 37 outdated or unnecessary regulations, making provincial laws are easier to understand and follow.
- By streamlining processes, improving access and putting your needs first we're making life better for all British Columbians.

**Public Engagement**

- We want to make government services easier to access and simpler to use.
- British Columbians are the experts when it comes to using government services.
- We listened to British Columbians during a six-week public engagement October 22-December 3, 2015.
- It was a successful consultation. More than 5,900 people participated and we received more than 400 ideas, including over 280 through the public engagement.
- I was so impressed with the thoughtfulness and practicality of the ideas generated.
- Today we are releasing a report outlining the actions the Province is taking to implement your ideas.
- This year we're moving forward on <sup>S.</sup><sub>1</sub> ideas. For example:
  - <sup>S.</sup><sub>13</sub>
  - Improving the call-back system for the child-care subsidy program so parents can get the support they need faster. *(Karen on Vancouver Island)*
  - Developing a digital strategy at ICBC to identify options to make interactions with ICBC easier, such as checking their claim status online and requesting their driving records online. *(Becky in the Cariboo)*
- Plus, we're launching a new button on our homepage so that British Columbians can share their ideas to cut red tape 24 hours a day; 7 days a week.



### **Work to Cut Red Tape**

- We're already working hard to reduce red tape and improve service delivery. For example:
  - Making improvements to the tax structure by establishing a commission to examine whether the Province's current tax regime is best suited to enable business competitiveness and encourage investment in our economy.
  - Keeping B.C.'s taxes competitive. B.C. currently has the lowest provincial personal income taxes in Canada for individuals earning up to \$122,000 a year.
  - Providing the option to combine your medical service card with your driver's licence. This new card is a secure piece of photo identification with many anti-fraud and security features to help to protect citizens' personal information.
  - Consolidating the requirements around wills into a single Act, the Wills, Estates and Succession Act. This Act helps clarify the process for distributing estates where there is no will and allows the court to recognize a document as a will even if it does not meet all the usual standards.
  - Offering rebates through BC Hydro's Home Renovation Program to help make improving your home's energy efficiency more affordable, including up to \$1,200 in rebates for upgrading insulation.

### **Net Zero Commitment**

- Red Tape Reduction Day supports our commitment to a net zero increase in regulatory requirements until 2019.
- Today we are repealing 37 outdated or unnecessary regulations to make provincial laws easier to understand and follow.
- For example, we're making it easier for citizens to comply with legal requirements by replacing the need for many sworn statements, with a simple signed statement.
- A net zero increase means eliminating one existing requirement when a new requirement is needed.
- Our goal is to ensure that every single regulatory requirement in B.C. is necessary, meaningful and serves a purpose.

### **Red Tape Leadership**

- British Columbia is a recognized leader in cutting red tape. For the fifth year in a row, the Province has received an "A" in red tape reduction for small business – the only Province in Canada to receive an "A".
- In the past 15 years, the Province has achieved a 43% total reduction in regulatory requirements totalling more than 155,000 requirements off the books.

**Strategic Approach:**

To celebrate the first ever Red Tape Reduction Day the B.C. government will hold an event at noon on March 2 at the Legislature to highlight the work the Province has done to reduce red tape for citizens and businesses. The Province will announce the following initiatives:

1. **List of Items for Repeal (37 items)** - The list of repeal items shows that the B.C. government is working to ensure all requirements are necessary, meaningful and serves a purpose. This piece speaks to the Province's commitment to regulatory reform.
2. **Public Engagement Report** - The final consultation report shows that the B.C. government is taking action to reduce red tape and improve service delivery for citizens. It fulfills the Minister's commitment to release a report on Red Tape Reduction Day.
3. **New Suggestion Button** - The Province will also add an idea submission button to its homepage so people can submit ideas all year round. It is a forward-looking piece and shows how the Province is working to make government services easier to access and simpler to use.

**Materials/Products Required:**

News Release	Tweets (BCGovNews/Minister)
Media Advisory	Social media: @BCGovNews, Facebook, Flickr
Event Plan	Key Messages
Guest list	Photos
Speaking Notes	Videos
Question and Answers	Issue Note
Final Report	Opinion Editorial
KMs for stakeholders	MLA Info Kit (Stump, KMs, NR template, tweets)



**ROLL-OUT**

<b>Date/Time</b>	<b>Activity</b>	<b>Description</b>	<b>Responsibility</b>
Feb 4	Blog Post: Family Day	Focus on Province actions to reduce red tape for families, tie-into Family Day (Feb 8) <b>COMPLETE</b>	GCPE SBRT Citizens Engagement
Feb 8-12	Social Media: Lead Up	Theme: Families	GCPE SBRT
Feb 10	Repeal Item – JAG	JAG introduces repeal item of Sworn Statements into the House. MCO to take lead on media <b>COMPLETE</b>	GCPE JAG GCPE SBRT
Feb 11	Updated Application - SDSI	MCO emcees event: SDSI introduces legislation for a much simpler application for PWD designation, saving time and energy for people with disabilities, doctors, and other health care professionals. <b>COMPLETE</b>	GCPE SDSI GCPE SBRT
Feb 15	Update Engagement Site: In the News	Add an 'In the News' button to Red Tape engagement site to profile partnered announcements (ex. TRANS Helmets to Hardhats NR) <b>COMPLETE</b>	GCPE SBRT Citizens Engagement
Feb 15-19	Social Media: Lead Up	Theme: Citizens	GCPE SBRT
Feb18	Blog Post: People with Disabilities	Focus on Province's actions to cut red tape for people with disabilities <b>COMPLETE</b>	GCPE SBRT Citizens Engagement
March 1- 4	Slider on BC Gov News	Red Tape Reduction Day	GCPE SBRT
March 1-2	Emails to Engagement Participants	Emails to all engagement participants letting them know outcomes of consultation	GCPE SBRT Citizens Engagement Contractor
March 2	New Suggestion Button	Launch suggestion button on BC Gov homepage so people can submit	GCPE SBRT Citizens Engagement

		ideas all year round	
March 2 (early afternoon)	<b>Red Tape Reduction Day Event – Citizen Engagement</b>	Message event at Legislature to celebrate Red Tape Reduction Day; supported by citizens who participated in public consultations; see separate EP.	GCPE SBRT GCPE Events
March 2	Statement in Legislature	Statement acknowledging Red Tape Reduction Day; thanking citizen and business validators	Caucus
March 2	Introduction of Guests	Minister introduces guests in the House (RTR citizen validators)	Minister's Office
March 2 (afternoon)	Respond to media requests TBC	Minister Oakes to set aside time to respond to media requests on Red Tape Reduction Day. TBC	Minister's Office GCPE SBRT
March 2	Social Media: RTR Day	Photos and videos of event	GCPE SBRT
March 2 (evening)	FYI: Business Community Reception Vancouver - TBC	Celebration of Red Tape Reduction Day with Vancouver's business community. TBC *GCPE to provide social media/photographer*	Minister's Office
March 3	Small Business Roundtable Meeting	Meeting of small business roundtable 8am-1pm TBC	SBRT program staff
March 3	News Release TBC	Announcing 2 new members to the Small Business Roundtable TBC *Potential to announce CFIB partnership here*	GCPE SBRT
March 2/3	Opinion Editorial	Op-Ed on Red Tape Reduction Day and benefit to citizens, point to consultation report	GCPE SBRT
March 4	MLA Media Outreach	MLAs can use Info kit to promote reducing red tape in communities.	Caucus
March 3-5	Social Media: Follow-up	Photos, video of event, tweets	GCPE SBRT

## MEDIA PLAN

### Interested Media:

Print:	Radio and TV:
<ul style="list-style-type: none"><li>• Globe and Mail</li><li>• Times Colonist</li><li>• Vancouver Sun</li><li>• The Province</li><li>• Victoria News</li><li>• Canadian Press</li></ul>	<ul style="list-style-type: none"><li>• CBC Radio</li><li>• CFX</li><li>• CKNW</li><li>• CHECK TV</li><li>• CTV Vancouver Island</li></ul>

**Event Location:** BC Legislature, Victoria BC

Minister Oakes needs to be in the House for Red Tape Reduction Day, limiting the event location to the Legislature.

### Call-Arounds Morning of March 2:

The SBRT GCPE shop will send out a **Media Advisory** to all major, regional and ethnic Victoria media, including the Legislature the day before the event (March 1). The morning of the event (March 2) GCPE SBRT will conduct a **call-around** to remind media, and ask the GCPE Legislature team to remind Legislature media as well, including:

- Vancouver Sun News Desk: [604-605-2445](tel:604-605-2445), [sunnewstips@vancouvernews.com](mailto:sunnewstips@vancouvernews.com)
- Times Colonist – News Desk: 250-380-5314, [localnews@timescolonist.com](mailto:localnews@timescolonist.com)
- Globe and Mail – Justine Hunter: 250-220-2718; [JHunter@globeandmail.com](mailto:JHunter@globeandmail.com);
- Canadian Press – Dirk Meissner: 250-384-4912, [dirk.meissner@thecanadianpress.com](mailto:dirk.meissner@thecanadianpress.com); News desk: 604-687-1662; [vancouver@thecanadianpress.com](mailto:vancouver@thecanadianpress.com)
- Black Press – Tom Fletcher: 250-888-3438; [tfletcher@blackpress.ca](mailto:tfletcher@blackpress.ca)
- Global TV – News desk: 604-422-6416; [tips@globaltvbc.com](mailto:tips@globaltvbc.com)
- CTV News Victoria – News Desk 250-414-6510 [islandnews@ctv.ca](mailto:islandnews@ctv.ca)
- CFX 1070 – News Desk: Ryan Price News Director 250-381-6397 [cfaxnews@cfax1070.com](mailto:cfaxnews@cfax1070.com)
- CBC Radio News Desk: 250-360-2227 [victoria@cbc.ca](mailto:victoria@cbc.ca)
- CKNW News Desk: 604-331-2766 Terry Schintz News Director [tschintz@cknw.com](mailto:tschintz@cknw.com)
- CHEK TV: Mary Griffin Assignment Editor 250-480-3700 [mgriffin@cheknews.ca](mailto:mgriffin@cheknews.ca)

### Follow-up Post-Event:

Following the event on March 2 there will be a **media availability** with Minister Oakes. Minister Oakes could also set aside some time in the afternoon to **respond directly** to media requests (see roll-out).

### Newsroom/YouTube/Flickr follow-up after event:

- Will send photos to GCPE Newsroom for posting to Flickr and social media.
- Will send photos to regional media in communities with validators, and other interested media.

**SOCIAL MEDIA:**

Use consultation hashtag #helpcutredtape. The following are a list of suggested tweets:

@BCGovNews

#BCgov celebrates Red Tape Reduction Day with #helpcutredtape report: [LINK](#)

Read about the action #BCgov is taking on your #helpcutredtape ideas: [LINK](#)

#BCgov repeals more than 30 unnecessary regs: [LINK](#)

@coraleeoakes

Time to get rid of these unnecessary regulations: [PHOTO](#)

Proud to release our report on #BCgov actions on your #helpcutredtape ideas: [LINK](#)

Lots to celebrate on 1<sup>st</sup> Red Tape Reduction Day: [LINK](#)

**Evaluation:**

- Reach, quantity and tone of media coverage
- Attendance at event
- Volume of hashtag #helpcutredtape
- Social media/web metrics (number of tweets, views, likes and shares via Flickr, Facebook, Twitter)

Sign-off:

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Bill Anderson, SBRT  
Communications Director

## Red Tape Reduction Day - 2 March 2016

RSVP	First Name	Last Name	Title	Organization	Email
	Bob	de Wit	CEO	Greater Vancouver Home Builders Association	<a href="mailto:bob@gvhba.org">bob@gvhba.org</a>
	Cecelia	Mkondiwa		Women Enterprise Centre	<a href="mailto:laurel@womensenterprise.ca">laurel@womensenterprise.ca</a>
	Christine	Little	SBRT	Management	<a href="mailto:Christine.Little@gov.bc.ca">Christine.Little@gov.bc.ca</a>
	Cybele	Negris	Webnames	SB Roundtable	<a href="mailto:cybele@webnames.ca">cybele@webnames.ca</a>
	Dale	Wheeldon	President and CEO	British Columbia Economic Development Association	<a href="mailto:dwheeldon@bceda.ca">dwheeldon@bceda.ca</a>
	George	Hunter	Small Business BC	SB Roundtable	<a href="mailto:Hunter.George@smallbusinessbc.ca">Hunter.George@smallbusinessbc.ca</a>
	Greg	D'Avignon	President & CEO	Business Council of British Columbia	<a href="mailto:greg.davignon@bccbc.com">greg.davignon@bccbc.com</a>
	Humaira	Hamid		Futurpreneur	<a href="mailto:hhamid@futurpreneur.ca">hhamid@futurpreneur.ca</a>
	Iain	Black	President and CEO	Vancouver Board of Trade	<a href="mailto:ceo@boardoftrade.com">ceo@boardoftrade.com</a>
	Ian	Tostenson	President and CEO	B.C. Restaurant and Foodservices Association	<a href="mailto:itostenson@bcrfa.com">itostenson@bcrfa.com</a>
	Jackie	Hunter	SBRT	BC Government	<a href="mailto:Jaclynn.Hunter@gov.bc.ca">Jaclynn.Hunter@gov.bc.ca</a>
	Jan	Bell-Irving		Junior Achievement of BC	<a href="mailto:jan.bell-irving@jabc.org">jan.bell-irving@jabc.org</a>
	Jeanette	Jackson	CEO	Forum for Women Entrepreneurs	<a href="mailto:jeanette@fwe.ca">jeanette@fwe.ca</a>
	Jock	Finlayson		Business Council of BC	<a href="mailto:jock.finlayson@bccbc.com">jock.finlayson@bccbc.com</a>
	Jon	Garson	President and CEO	BC Chamber of Commerce	<a href="mailto:jgarson@bccchamber.org">jgarson@bccchamber.org</a>
	Laura	Jones	Executive Vice President	Canadian Federation of Independent Business	<a href="mailto:Laura.Jones@cfib.ca">Laura.Jones@cfib.ca</a>
	Laurel	Douglas	CEO	Women's Enterprise Centre	<a href="mailto:laurel@womensenterprise.ca">laurel@womensenterprise.ca</a>
	Marcus	Ewert-Johns		Canadian Manufacturers & Exporters	<a href="mailto:marcus.johns@cme-mec.ca">marcus.johns@cme-mec.ca</a>
	Mark	Startup	MySTORE at Retail Council of Canada	SB Roundtable	<a href="mailto:mstartup@retailcouncil.org">mstartup@retailcouncil.org</a>
	Paul	Wiest	Interim Executive Director	Community Futures British Columbia	<a href="mailto:pwiest@communityfutures.ca">pwiest@communityfutures.ca</a>
	Pauline	Cameron	Regional Director, BC & Yukon	Futurpreneur	<a href="mailto:pcameron@futurpreneur.ca">pcameron@futurpreneur.ca</a>



	Philip	Hochstein	President	Independent Contractors and Business Association of British Columbia	philip@icba.ca
	Randy	Richmond	Spearhead.ca	SB Roundtable	<a href="mailto:randy@spearhead.ca">randy@spearhead.ca</a>
	Reg	Ens	Executive Director	BC Agriculture Council	bcac@bcac.bc.ca
	Richard	Rees	CEO	Certified Professional Accountants British Columbia	
	Rob	Silvester	President and CEO	Port of Vancouver	
	Robert	Redden	Environmental Dynamics Inc.	SB Roundtable	<a href="mailto:bredden@edynamics.com">bredden@edynamics.com</a>
	Sam	Sullivan	MLA	Vancouver-False Creek	<a href="mailto:sam.sullivan.mla@leg.bc.ca">sam.sullivan.mla@leg.bc.ca</a>
	Samantha	Howard		Canadian Federation of Independent Business	<a href="mailto:samantha.howard@cfib.ca">samantha.howard@cfib.ca</a>
	Tim	Manning	Chair	Vancouver Board of Trade	
	Trevor	Tuckwell	Parent	Former validator at Launch event	s.22
	Anna	Piloyan	Owner	Deco De Mode Nail and Beauty Salon	



**Speaking Notes for**

**Honourable Coralee Oakes**

**Minister of Small Business and Red Tape Reduction  
Responsible for the Liquor Distribution Branch**

**Red Tape Reduction Day**

**Reception Hall, BC Legislature  
501 Belleville Street  
Victoria, BC**

**Wednesday, March 2, 2016**

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Please check against delivery

## **Event Profile:**

### **Background:**

The first ever Red Tape Reduction Day is March 2, 2016. The B.C. government will hold an event at noon on March 2 at the Legislature to highlight the work the Province has done to reduce red tape for citizens and businesses. The Province will announce the following initiatives: 37 items for repeal, final report on the public engagement to reduce red tape and the new suggestion button on the B.C. government homepage.

Red Tape Reduction Day was created through legislation in fall 2015 to have an annual honorary day to shine the spotlight on the Province's efforts to reduce red tape for British Columbians.

### **Audience:**

Approximately 20-25 people, including ministers, MLAs, citizen validators, small business stakeholders. Media are invited to attend.

### **Key Attendees:**

- **Coralee Oakes**, Minister Small Business and Red Tape Reduction
- 
- **Laura Jones**, Executive Vice-President, Canadian Federation of Independent Business
- s.13
- 

Validators speaking to benefits of actions to cut red tape:

- s.13
- 
- 
- 

**Dress:** Business attire

**Contact:** Bill Anderson, Communications Director (cell: 250-888-3381)

Louise Denis, Event Coordinator (cell: 250-893-1723)



**Event Roll-out:**

Time	Event Itinerary

## Welcome

- Welcome to the first annual Red Tape Reduction Day!
- I would like to recognize the traditional territory of the Lekwungen People (La-**kwung**-en) including the Songhees and Esquimalt First Nations.

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## Repeal Items

- Red tape costs us valuable time, and creates frustration.
- Our government understands this – and since 2001 has been a national leader in red tape reduction.
- We've reduced unnecessary regulatory requirements by 43% - that's more than 155,000 requirements out of the way!
- Today we are continuing that legacy by **repealing 37 provincial regulations** – which will remove 215 unnecessary and out of date legal requirements from our books.
- For example, we are replacing the need for sworn statements with a simple, signed statement in more than 20 instances.
- So a parent who wants to enroll their child in a francophone school no longer has to go through the hassle of getting a sworn statement.
- By repealing these regulations we are making it easier for people to understand and follow provincial requirements.

## Public Engagement

- When it comes to using government services, British Columbians are the experts.
- That's why this past fall we held a six-week public consultation on reducing red tape.
- We heard directly from British Columbians with their simple fixes to improve service delivery.
- British Columbians, like the people joining us today, shared their frustrations, their personal stories, and their simple fixes to reduce red tape.
- We listened.
- Over the six weeks more than 5,900 people participated online.
- We received more than 400 ideas, including over 280 through the public engagement and more than 100 from businesses and stakeholder groups.
- I was so impressed with the thoughtfulness and practicality of people's ideas.
- And now, the Province is turning those ideas into action.
- Today we are releasing our report on the consultation...

### [Hold up report]

- ...Detailing more than <sup>s.13</sup> **actions we are taking this year** to reduce red tape.
- Over the next year we're focusing on three main goals: putting you first, making services accessible and improving our processes.

- We're **putting citizens first** by improving access to services in-person, on the phone and online.
- We're improving the phone service and online platform for the Child Care Subsidy and Autism Funding programs to help families get the support they need faster.
- We're **making services accessible** by modernizing services to make sure programs are accessible to all British Columbians.
- We're enhancing convenience for B.C. drivers.
- ICBC is developing a digital strategy that will allow customers to renew their insurance online through brokers, as well as options to make interactions with ICBC easier, such as checking their claim status online and requesting their driving records online.
- We're **improving our processes** to reduce paperwork and provide clear requirements for British Columbians.
- We're supporting transitioning military personnel and retired veterans as they transfer their truck driving credentials to commercial licences by removing any requirement for additional testing.
- These are just a few examples of what the B.C. government is doing over the next year to reduce red tape for British Columbians.
- I encourage you to go to [www.gov.bc.ca/helpcutredtape](http://www.gov.bc.ca/helpcutredtape) and read the engagement report and the comments.

## **Validators**

- The actions we are taking are only possible thanks to the participation of citizens across the province.
- I'd like to introduce you to some of those commenters about what they appreciated about the engagement process, their ideas and what we're

doing with them.

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and is working to improve the gaming grant application process.

- This spring the Province will be reaching out to applicants to find out how they can improve the granting process.
- And now, please welcome **NAME**, a business owner and CFIB member here in Victoria with their idea to **WHAT**.

[<sup>s.13</sup> **speaks – 1 min**]

- Thank you **NAME**.
- The Province is taking action on this idea by **WHAT**.
- And now, let's hear from citizens who are directly benefiting from the actions we are taking.
- These are people whose lives are improving thanks to the provincial government's reductions in red tape.

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[**NAME speaks – 1 min**]

- Thank you **NAME**.

- To share how cut to red tape are improving their ability to find employment after military services, please welcome **NAME**.

[NAME speaks – 1 min]

- Thank you **NAME**.

- s.13

[NAME speaks – 1 min]

- Thank you **NAME**.
- To share how improvements to the online Special Occasion Licence program helped their business, please welcome **NAME**.

[NAME speaks – 1 min]

- Thank you **NAME**. And thank you everyone who shared their story today.
- Your stories show us that simple fixes can make big impacts in the lives of British Columbians.
- The Canadian Federation of Independent Business has been supportive of our concentrated efforts to reduce red tape.
- In fact, just last month they awarded the Province top marks in Canada for our work to reduce red tape – our fifth ‘A’ grade in a row.
- To share her thoughts on why B.C. is a national leader, and why this public engagement was so important, please welcome Executive Vice-President **Laura Jones**.

[Laura speaks – 2 mins]



- Thank you Laura.

### **New Suggestion Button**

- This public engagement on reducing red tape for British Columbians was just the start of a conversation.
- A conversation our government is committed to continuing.
- We are launching a new suggestion button on the BC government home page – [www2.gov.bc.ca](http://www2.gov.bc.ca).
- People can now submit ideas to reduce red tape 24 hours a day, seven days a week.

### **Conclusion**

- I want to thank each and every British Columbian who participated in the public engagement.
- Your ideas are helping to reduce red tape and improve service delivery across this province.
- Together we will continue to make government services easier to access and simpler to use.
- Happy Red Tape Reduction Day!

-END-



**Speaking Notes for**

**Honourable Coralee Oakes**

**Minister of Small Business and Red Tape Reduction  
Responsible for the Liquor Distribution Branch**

**Red Tape Reduction Day  
Business Community Reception Event**

**VENUE**

**Vancouver, BC**

**Wednesday, March 2, 2016**

**TIME PM**

Please check against delivery



**Event Profile:**

**Background:**

To celebrate the first ever Red Tape Reduction Day on March 2, 2016, small business stakeholders are gathering together in Vancouver to learn what the Province is doing to cut red tape for businesses.

Earlier Wednesday in Victoria, the Province announced the following initiatives: 37 items for repeal, final report on the public engagement to reduce red tape and the new suggestion button on the B.C. government homepage.

**Audience:**

Approximately s.13, including small business owners, members of Canadian Federation of Independent Business and members of the Small Business Roundtable.

**Key Attendees:**

- **Coralee Oakes**, Minister Small Business and Red Tape Reduction
- s.13

**Dress:** Business attire

**Venue Instructions:** **TBD?**

**Contact:** Derek Cummings, Chief of Staff (cell: 250-893-7987)

**Event Roll-out:**

Time	Event Itinerary

## Welcome

- Welcome everyone, thank you for joining us here tonight.
- I would like to recognize the traditional territory of the Coast Salish First Nations.
- We're here today to celebrate the first ever Red Tape Reduction Day.

## Social Media

- I love social media, so feel free to get out your phones and get the conversation started on Twitter, this is a very exciting event!
- You can follow me on twitter @coraleeoakes.
- And use the hashtag #helpcutredtape to be part of the conversation.

## Red Tape Reduction Day

- As you all know... red tape costs businesses time and money.
- Our government understands this and since 2001 we have been a national leader in red tape reduction.
- We've reduced unnecessary regulatory requirements by 43% - that's more than 155,000 requirements off the books!
- We are continuing that legacy by **repealing 37 provincial regulations** which will remove an additional 215 requirements from our books.
- By repealing these outdated and unnecessary regulations, we are making it easier for people and especially the business community to comply with provincial requirements.

- For example, we are replacing the need for sworn statements with a simple, signed statement.
- So if you're a business owner who needs to finalize financial reporting, you no longer have to get a sworn statement for some applications.
- By simplifying the law, we're reducing cost, delay and inconvenience for small business owners.

## **Public Engagement Report**

- Last fall we held a six-week consultation on reducing red tape.
- I know that many of the people in this room participated, and I want to take a moment to thank you for all the amazing ideas we received – thank you!

## **[Minister Oakes thanks audience, break for applause]**

- We received more than 100 ideas from businesses, small business stakeholders and groups – more than 400 ideas total!
- We listened.
- Today we also released our **report on the consultation**, including more than <sup>s.13</sup> actions we are taking this year to reduce red tape.
- For example, we heard that small businesses need support in finding and maintaining their workforce.
- WorkBC has streamlined the process for registering as an employer on their website.
- They have added a PDF guide to Step 1 of the employer registration process.

- Employers can now preview all of the required fields, and get step-by-step instructions on how to register.
- We are still reviewing many of the ideas from stakeholders, so expect more announcements in the coming months.

### **Liquor Announcement**

- One of the biggest ways we're reducing red tape over the next year is by improving the processes around liquor policy.
- There are common sense changes that are increasing convenience for consumers.
- I'm excited that you're all here with me tonight, because you are the first to hear the news about one of these exciting changes...
- In the coming days, my Parliamentary Secretary, John Yap, will be announcing 24 hour room service; 7 days a week!
- It is changes like this that will support competitiveness for hotels and restaurants and our tourism industry.

### **Conclusion**

- I want to thank you all for being with me on Red Tape Reduction Day, and for working with us to reduce red tape.
- We know that when we reduce red tape for businesses...
- ...it supports the kind of growth and job creation that keeps our economy strong and diverse.
- Together we can continue to make it easier to do business in B.C.

-END-

**Ministry of Small Business and Red Tape Reduction**  
**Reducing Red Tape for British Columbians**  
***Red Tape Reduction Day – March 2, 2016***

**General**

**What is Red Tape Reduction Day?**

- Red Tape Reduction Day is an opportunity to highlight our commitment regulatory reform.
- This day celebrates our progress to reduce red tape through:
  - Repealing outdated or unnecessary regulations
  - Improving service delivery
- The first Wednesday in March each year will be known as Red Tape Reduction Day.

**Why is it necessary?**

- Red Tape Reduction Day shows British Columbians that we are listening and taking action on their ideas.
- Knowing that we will shine a spotlight on our work in the past year is a strong incentive to keep red tape reduction a priority.
- Enshrining our commitment in law to reduce red tape and continue regulatory reform is a strong statement of our efforts.

**What are you doing to celebrate Red Tape Reduction Day?**

- To celebrate Red Tape Reduction Day this year we are doing two things:
  - First, we are **repealing 37 unnecessary and outdated regulations** to make it easier for businesses and citizens to understand and follow provincial requirements.
  - This is part of our commitment to zero net increase in regulatory requirements until 2019 as it will decrease the regulatory count by over 200.
  - Second, we are **releasing our report on the Reducing Red Tape for British Columbians consultation** we held this fall.
  - This report details the actions our B.C. government is taking to implement your ideas to improve service delivery.



**Ministry of Small Business and Red Tape Reduction**  
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- Plus, we're launching a new suggestion button on the BC Government homepage so that British Columbians can share their ideas to help cut red tape all year long.

**What does Red Tape Reduction Day mean for British Columbians?**

- British Columbians can know that we listened to their ideas to reduce red tape.
- Red Tape Reduction Day gives British Columbians the tangible results of the Province's work to make government services easier to access and simpler to use.
- By repealing unnecessary regulations, this day makes it easier for business and citizens to understand and follow provincial requirements.
- Businesses are attracted by our straightforward regulatory regime and are encouraged to invest in B.C.

**How do you respond to those who criticize the Province's work to reduce red tape as a public relations exercise, lacking substance?**

- I think our record speaks for itself.
- We are clear leaders in reducing red tape: we've reduced unnecessary regulations by 43% since 2001 and received five 'A' grades from CFIB.
- In the last year we have completed the following actions:
  - In July, the Province renewed its commitment to regulatory reform by creating the new Ministry of Small Business and Red Tape Reduction.
  - In October, the Province created the new Red Tape Reduction Day to highlight its commitment to regulatory reform.
  - From October to December, the Province held a public consultation on reducing red tape for British Columbians and received more than 280 ideas.
  - In June, we publicly reported out on government's efforts with regard to red tape and regulatory reform through release of the Annual Report on Regulatory Reform.
- And today we are releasing our report on the Province's actions to implement the ideas we received through the consultation.

**Ministry of Small Business and Red Tape Reduction**  
**Reducing Red Tape for British Columbians**  
***Red Tape Reduction Day – March 2, 2016***

s.13

**What have you done to cut red tape recently?**

- We're already working hard to reduce red tape and improve service delivery. For example:
  - Making improvements to the tax structure by establishing a commission to examine whether the Province's current tax regime is best suited to enable business competitiveness and encourage investment in our economy.
  - Providing the option to combine your medical service card with your driver's licence. This new card is a secure piece of photo identification with many anti-fraud and security features to help to protect citizens' personal information.
  - Offering rebates through BC Hydro's Home Renovation Program to help make improving your home's energy efficiency more affordable, including up to \$1,200 in rebates for upgrading insulation.
  - Consolidating the requirements around wills into a single Act, the Wills, Estates and Succession Act. This Act helps clarify the process for distributing estates where there is no will and allows the court to recognize a document as a will even if it does not meet all the usual standards.

**Reducing Red Tape**

**What does reducing red tape mean?**

- Red Tape refers to burdensome and often unnecessary government administrative processes and regulatory requirements.
- Red Tape refers to a complex, convoluted or lengthy process that makes it difficult to access a program or service – when a simplified process may do.
- We know red tape can cause frustration and waste time.

**Ministry of Small Business and Red Tape Reduction**  
**Reducing Red Tape for British Columbians**  
***Red Tape Reduction Day – March 2, 2016***

- We want government services to be easier to access and simpler to use.

**Doesn't focusing on red tape reduction actually increase the amount of red tape?**

- We know that improving how we deliver services reduces frustration – that is why we continue to make it a priority.
- We want every single regulatory requirement in British Columbia to be necessary, meaningful and serve a purpose.
- Often this means reducing duplication or getting rid of outdated regulations – which actually strengthen and clarify our existing regulatory framework and protect health, safety, and the environment.

**Isn't reducing red tape something that the Province should be doing all the time?  
Why do you need a special day?**

- Absolutely. British Columbia is a recognized leader in cutting red tape. Since 2001, we've reduced the regulatory burden by 43%.
- We know there is more we can do to make government services easier to access and simpler to use.
- That's why we held a 6-week public consultation on reducing red tape in 2015, and why today we're releasing our report on how we're taking action on citizens' ideas to improve service delivery.
- Over the next year we'll be taking action on more than <sup>s.1</sup><sub>3</sub> ways to reduce red tape and improve service delivery for British Columbians.

**Not all regulation is bad regulation. Is your focus on reducing red tape making B.C. more unsafe?**

- Public safety is our first priority. We review every regulation and process to ensure that removing it won't impact public health and safety or our environment.
- For example, WorkSafeBC is making it easier for businesses to register for workplace insurance. They are streamlining supporting materials as well as the upgrades scheduled to the WorkSafeBC website to reduce complexity and clarify requirements.



**Ministry of Small Business and Red Tape Reduction**  
**Reducing Red Tape for British Columbians**  
***Red Tape Reduction Day – March 2, 2016***

- We apply the B.C. regulatory reform policy framework to all changes in statutes, regulations, and associated policies and forms.
- Using the framework helps reduce duplication or gets rid of outdated regulations – which actually strengthen and clarify our existing regulations and protect British Columbians.

**Public Engagement Final Report**

**How is the Province taking action to address and implement British Columbians ideas to reduce red tape?**

- As a result of the public consultation from October 22 to December 3, 2015, British Columbians as well as stakeholder groups provided over 400 ideas to help cut red tape.
- Each idea has been assessed for viability, and we've identified more than <sup>s.1</sup><sub>3</sub> ideas that we are going to take action on this year.
- For example:
  - <sup>s.13</sup>
  - Improving the call-back system for the child-care subsidy program so parents can get the support they need faster. *(Karen on Vancouver Island)*
  - Developing a digital strategy at ICBC to identify options to make interactions with ICBC easier, such as checking their claim status online and requesting their driving records online. *(Becky in the Cariboo)*

**Not all of these items look like actions? How can you say you are completing them this year, if some of them have already been completed?**

- We've identified more than <sup>s.1</sup><sub>3</sub> ideas that we are going to take action on this coming year.
- Some of these actions are projects the Province was already working on or ongoing initiatives where we are committed to continuous improvement.
- These are all ways the Province is working to cut red tape and improve services.

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**Reducing Red Tape for British Columbians**  
***Red Tape Reduction Day – March 2, 2016***

**Are you providing any new funding to implement these ideas?**

- No. Our efforts to reduce red tape are part of each ministry's existing mandate, and included in their existing budgets.
- This report is about our commitment to improving service delivery, streamlining processes and programs, and modernizing regulations.
- Most of these ideas are just common sense and only requiring a small change and no additional funding.

**How are you improving service delivery by implementing these ideas?**

- Most of the ideas suggested by British Columbians address an existing process that they found frustrating.
- By improving how we deliver services - improving processes, streamlining applications, or decreasing wait times - we can make a difference in citizens' lives.

**Can you give some examples of how you are improving services?**

- We're assessed these ideas and this year we're moving forward on more than <sup>s.13</sup> ideas. For example:
  - <sup>s.13</sup>
  - Improving the call-back system for the child-care subsidy program so parents can get the support they need faster. (*Karen on Vancouver Island*)
  - Developing a digital strategy at ICBC to identify options to make interactions with ICBC easier, such as checking their claim status online and requesting their driving records online. (*Becky in the Cariboo*)
- In fact, we received so many good ideas from people across the province that we're launching a new suggestion button on our homepage.

**Repeal Items**

**What are you repealing today?**

- Today we are repealing 37 regulations that together reduce the regulatory requirements count by over 200.

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**Reducing Red Tape for British Columbians**  
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- For example, the Ministry of Justice is making it easier for citizens to comply with legal requirements by replacing the need for many sworn statements, such as swearing an oath or an affidavit, with a simple signed statement where it is appropriate.
- This change means reduced cost, delay, and inconvenience for British Columbians.

**Can you give an example of an outdated regulation?**

- The AirCare program ended in 2014 and the associated regulation, the Motor Vehicle Emission Control Warranty regulation, is no longer needed. Repealing this regulation will remove outdated provisions from B.C.'s laws.
- The regulation requiring the mandatory reporting of trellis rust, a pear tree disease, is no longer required. Extensive control measures from 1975 to the mid 1990's confined the disease to the Fraser Valley and southern Vancouver Island. Federal regulations were repealed in 2014 and the disease is now easily treated.

**Can you give an example of an unnecessary regulation?**

- Division 29 of the Motor Vehicle Act is no longer necessary since B.C. adopted federal emission standards for new manufactured vehicles in 1996. Repealing Division 29 is a housekeeping change, keeping the body of B.C. regulations up to date.

**How does repealing these items benefit British Columbians?**

- Repealing unnecessary and outdated regulations makes it easier for businesses and citizens to understand and follow provincial requirements.
- Businesses are attracted by our straightforward regulatory regime and are encouraged to invest in B.C.

**Legislation**

**Why did you introduce this special day as a piece of legislation instead of just proclaiming it?**

- Red Tape Reduction Day makes government formally – and very publically – accountable to reduce red tape.

**Ministry of Small Business and Red Tape Reduction**  
**Reducing Red Tape for British Columbians**  
***Red Tape Reduction Day – March 2, 2016***

- From this year forward, the provincial government will be required by law to reduce red tape by improving how we deliver government services and removing unnecessary regulatory requirements.
- The legislation has many benefits:
  - It supports the removal of outdated and counterproductive regulations;
  - Helps save time and frustration on behalf of citizens who are searching for and using government services;
  - Streamlines and modernizes the regulatory environment so it can keep pace with the needs of citizens and businesses;
  - Makes it easier for business to understand and meet requirements, instead of adhering to outdated and unnecessary regulations that remain “on the books”; and
  - Encourages investment from businesses attracted by a straightforward regulatory regime.

**Isn't this day itself a new piece of red tape?**

- Red Tape Reduction Day formalizes a commitment by this government to regulatory reform.
- This legislation does not introduce any new regulatory requirements; rather it institutionalizes accountability of our regulatory reform efforts.
- This legislation also promotes good governance and housekeeping on existing regulations.
- For example, today we are repealing more than 30 unnecessary and outdated regulations which will decrease the regulatory requirements count by over 200.

**How does Red Tape Reduction Day support the B.C. government's commitment to net zero increase in regulatory requirements to 2019?**

- Our goal is to ensure that every single regulatory requirement in B.C. is necessary, meaningful and serves a purpose.
- A net zero increase means eliminating one existing requirement when a new requirement is needed up to 2019.



**Ministry of Small Business and Red Tape Reduction**  
**Reducing Red Tape for British Columbians**  
***Red Tape Reduction Day – March 2, 2016***

- Focusing on reducing red tape each year by repealing unnecessary regulations will help to ensure the number of regulatory requirements does not increase over time – helping us achieve our commitment to a net zero increase to 2019.

**Are there any other jurisdictions in Canada that have similar special days to celebrate regulatory reform?**

- B.C. is the **only jurisdiction in Canada** to enact “Red Tape Reduction Day” legislation that enshrines in law a honorary day devoted to the reduction of regulatory requirements.
- This is another example of how the Province is a leader in red tape reduction, and part of the reason we’ve earned five consecutive ‘A’s from the Canadian Federation of Independent Business.
- The federal government and six provinces and territories do have housekeeping laws that provide for the repeal of enacted statutes that have not come into force after a period of time:
  - The Federal Statutes Repeal Act provides a mechanism to repeal Acts or provisions that received royal assent but have not come into force for ten years.
  - Six provinces and territories have similar legislation including Newfoundland, Nova Scotia, New Brunswick, Ontario, Alberta, and the Northwest Territories.
- These laws are administrative and none of them are public events that focus on red tape reduction.

**Are there any other jurisdictions in the world that have similar special days to celebrate regulatory reform?**

- From March of 2014 to February 2016, Australia designated a day in the autumn and a day in the spring to repeal regulations, however, with the major work to clean up the statute books complete, the biannual repeal days will be replaced with an annual report.
- The United Kingdom does not have a designated red tape reduction day, however, it does have legislation that allows a Minister to remove or reduce regulatory burdens.
- New Zealand has a Rules Reduction Taskforce in place, which is a committee of NZ politicians that holds meetings to find areas to cut red tape.
- In 2011, California enacted into legislation Senate Bill 617 requiring each state agency to prepare a standardized regulatory impact analysis for the adoption, amendment or repeal of “major regulations”.

**Ministry of Small Business and Red Tape Reduction**  
**Reducing Red Tape for British Columbians**  
***Red Tape Reduction Day – March 2, 2016***

**Zero Net Increase**

**You made a commitment last year to extend the net zero increase of regulatory requirements until 2019. What have you done this past year to meet this commitment?**

- Today we are repealing 37 unnecessary and outdated regulations. This supports our commitment to zero net increase in requirements by decreasing the regulatory requirements count by over 200.
- We continue to maintain the net zero increase with a regulatory requirements count for FY 2014/15 that is 10.5% below the 2004 baseline.
- Our goal is to ensure that every single regulatory requirement in B.C. is necessary, meaningful and serves a purpose.

**What does a net zero increase to regulatory requirements mean?**

- A net zero increase means eliminating one existing requirement when a new requirement is needed up to 2019. We call it the “one in, one out” rule.
- We want every single regulatory requirement in British Columbia to be necessary, meaningful and serve a purpose.
- We have held our commitment to net zero increase in regulations since 2004.

**Public Engagement - General**

**Why did the Province run this engagement to reduce red tape for British Columbians?**

- We want to make government services easier to access and simpler to use.
- When it comes to using government services, British Columbians are the experts.
- That’s why it was important to ask British Columbians directly for their ideas about how we might create easier access to services or programs.
- The consultation was a success. More than 5,900 people participated and we received more than 400 ideas.

**How did the consultation go?**

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- We had more than 400 ideas submitted throughout the six week public engagement and from stakeholders.
- I was so impressed with the thoughtfulness and the practical responses that people have submitted.
- We heard 11 themes emerge from that conversation, and I encourage everyone to go to [www.gov.bc.ca/helpcutredtape](http://www.gov.bc.ca/helpcutredtape) to read the summary.
- Today we are releasing our report on the Province's actions to implement these ideas.
- Our government has started taking action in several areas, including:
  - s.13
  - Improving the call-back system for the child-care subsidy program so parents can get the support they need faster. *(Karen on Vancouver Island)*
  - Developing a digital strategy at ICBC to identify options to make interactions with ICBC easier, such as checking their claim status online and requesting their driving records online. *(Becky in the Cariboo)*

**What kinds of ideas did you hear?**

- British Columbians submitted more than 400 ideas.
- We found that the ideas fit into some general categories. Here's an overview of what we heard:
  - 1) Improve customer service in-person and on the phone to make it easier for people to navigate government
  - 2) Modernize processes and making specific form changes online
  - 3) Provide people with more flexibility when they have to show identification
  - 4) Make improvements to the health system like MSP processes, surgery wait-times, family doctors and PharmaCare
  - 5) Provide advocacy, consideration and support for seniors and for persons with disabilities
  - 6) Improve the process for reporting deaths to government offices



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- 7) Continue to make liquor policy improvements
  - 8) Update (or explain) rules that don't make sense
  - 9) Change internal and government operations for efficiency
  - 10) Allow more flexibility around taxation and payments, for things like PST, property taxes and rural property taxes payments
  - 11) Improve the government web site to make it easier to find related services
- We are reviewing all the ideas. While not every idea can be implemented, every idea will be considered.

**Can you give me some specific examples of ideas people submitted and what you are doing with them?**

- We've highlighted some of the great ideas we heard in the report we're releasing today.
- We've heard some great ideas, including:
  - **Karen** suggested the Province implement a call back system for Child Care Subsidy telephone service so people don't have to wait on hold. The Ministry of Children and Family Development is working on this right now.
  - **Anastasia** said the process for booking an immunization for her child was cumbersome and suggested more options. Island Health invited her to be part of a focus group to look at booking options.
- All of the ideas submitted through the blog remain on the website: [www.gov.bc.ca/helpcutredtape](http://www.gov.bc.ca/helpcutredtape). I encourage you to go and read through the conversation.

**Did you receive any submissions from stakeholder groups?**

- Yes, in addition to the 284 ideas publically submitted through the public engagement we received over 100 stakeholder submissions.
- We value these submissions as they represent groups of citizens and businesses.
- We are reviewing their submissions through the same process as the rest of the ideas from the engagement.
- Today we are reporting out on these ideas and our actions to address them. And we will continue to monitor the implementation the ideas generated from the public engagement.

**Ministry of Small Business and Red Tape Reduction**  
**Reducing Red Tape for British Columbians**  
***Red Tape Reduction Day – March 2, 2016***

**What are you doing with the ideas you've received?**

- We are taking action to implement your ideas to improve service delivery.
- First, we worked directly with each ministry to determine feasibility, cost and timing.
- Today's report is our commitment to move forward with more than <sup>s.1</sup><sub>3</sub> actions to reduce red tape over the next year.
- Our government has started taking action in several areas, including:
  - <sup>s.13</sup>
  - Improving the call-back system for the child-care subsidy program so parents can get the support they need faster. (*Karen on Vancouver Island*)
  - Developing a digital strategy at ICBC to identify options to make interactions with ICBC easier, such as checking their claim status online and requesting their driving records online. (*Becky in the Cariboo*)

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**Other**

**How is Red Tape Reduction Day different from Red Tape Awareness Week?**

- Red Tape Reduction Day is **only in B.C.** The first ever Red Tape Reduction Day is today, March 2, 2016.

**Ministry of Small Business and Red Tape Reduction**  
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- The Province established Red Tape Reduction Day through legislation as an annual commitment to shine the spotlight on our commitment to regulatory reform.
- Red Tape Awareness Week is a **national event**, hosted by the Canadian Federation of Independent Business, an independent organization who compare and grade the provinces' commitment to reducing red tape.
- Red Tape Awareness Week is focused on cutting red tape for small businesses, while Red Tape Reduction Day celebrates red tape reduction for both citizens and businesses.
- Both are important public reminders that reducing red tape makes life easier for citizens and businesses.

**How is Red Tape Reduction Day different from the Regulatory Reporting Act?**

- The Regulatory Reporting Act requires the Province to produce an annual report on its progress in regulatory reform, by June 30th of each year.
- The Red Tape Reduction Day Act establishes an honorary day in March to highlight regulatory reform efforts.
- We've worked to repeal outdated and counterproductive regulations, which streamlines and modernizes the regulatory environment, and makes it easier for business to understand and comply with the requirements.

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**TRANS Validator – Helmets to Hardhats:** s.13

“By removing the red tape around driver credentials the Province has streamlined the process for people like me moving from military to civilian life and provided me with more employment options.”

**SBRT Validator – SOL Licensee happy with online improvements** s.13

“Moving the Special Occasion Licence program online has made it so much easier for me to get the licences I need for my events – on my schedule, without having to run around to get several different approvals.”

**MCFD Validator – Parent using Child Care Subsidy:** s.13

“As a parent I really appreciate that the Province took the time to listen to me and involve me in the process to improve the online platform for the Child Care Subsidy program. The changes the Province is working on will make it easier and simpler for parents to access this service.”

**Laura Jones, Executive Vice-President of the Canadian Federation of Independent Businesses:**

s.13

“The B.C. government is a national leader in reducing red tape. Today’s announcements show their continued commitment to repealing unnecessary or obsolete regulations and simplifying processes to better enable business owners to focus on running their businesses.”

**Quick Facts:**

- Reducing red tape involves changes to processes, forms, government websites, and legislation to make services easier to access and simpler to use.
- On November 17, 2015, the Province passed legislation to create an annual day in honour of reducing red tape to be observed every year on the first Wednesday of March.
- In Fall 2015, the Province held a six-week online consultation on reducing red tape for British Columbians. More than 5,900 people visited the engagement site.
- The Province received more than 400 ideas, including 284 ideas through the public engagement and over 120 from stakeholders.
- Since 2001, the B.C. government has reduced the number of regulatory requirements and red tape by 43%.
- The Province has extended its commitment to a net zero increase in regulatory requirements until 2019. A net zero increase means eliminating one existing requirement when a new requirement is needed.

- The B.C. government is a leader in red tape reduction. For the fifth year in a row B.C. received an 'A' grade from the Canadian Federation of Independent Business – the only province to receive an 'A'.

**Learn More:**

Read the final report on the public engagement: [LINK](#)

Check out the Reducing Red Tape for British Columbians blog:

<https://engage.gov.bc.ca/helpcutredtape/>

Have an idea to reduce red tape? Share it by clicking on the [Red Tape button](#) on the right hand sidebar of the B.C. government's homepage: <http://www2.gov.bc.ca/>

A backgrounder follows.

Contact:

Media Relations

Ministry of Small Business and Red Tape Reduction  
and Responsible for the Liquor Distribution Branch

778 678-1572



## BACKGROUNDER

Comment [MP1]: Wording being vetted by ministries

### **Repealed Requirements Cut Red Tape for British Columbians**

On March 2, 2016 the Province announced 37 unnecessary, outdated or duplicate provincial requirements it is repealing as part of Red Tape Reduction Day.

#### **Sworn Statements – Ministry of Justice**

45 sections across 23 Acts

The Ministry of Justice is making it easier for citizens to comply with legal requirements by replacing the need for many sworn statements, such as swearing an oath or an affidavit, with a simple signed statement where it is appropriate. This change means reduced cost, delay and inconvenience for British Columbians.

#### **Translink Security Management - Ministries of Justice and Public Safety and Solicitor General**

Prescribed Entity Regulation – Police Act

TransLink Security Management Ltd. is no longer a Prescribed Entity so reference to it can be removed to keep the body of B.C. regulations current.

#### **Traffic Tickets – Ministries of Justice and Public Safety and Solicitor General**

Regulations 78/65, 159/66, and 179/66 – Motor Vehicle Act

The sections of the Motor Vehicle Act that provide authority for these three traffic ticket regulations have been repealed. Repealing the corresponding regulations provides clarity and removes the possible requirement to attend court.

#### **Pear Tree Disease Reporting – Ministry of Agriculture**

Trellis Rust of Pear Control Regulation - Plant Protection Act

The regulation mandating the reporting of trellis rust, a pear tree disease, is no longer required. Extensive control measures from 1975 to the mid 1990's confined the disease to the Fraser Valley and southern Vancouver Island. Federal regulations were repealed in 2014 and the disease is now easily treated.

#### **Brand Inspection – Ministry of Agriculture**

Regulation re Strikes Regulation- Livestock Identification Act

Because the brand inspection program for livestock inspectors has been managed and funded by industry since 1997 and operates under the Livestock Identification Regulation, the regulation is no longer needed because it refers to a time when brand inspectors were provincial civil servants.

#### **Produced Water – Ministry of Environment**

Code of Practice for the Discharge of Produced Water from Coalbed Gas Operations - Environmental Management Act

The only operation registered under this regulation has closed. Future authorizations to discharge produced water from coalbed operations will be done entirely by permits under the Environmental Management Act. The Code of Practice is no longer needed.



**Vehicle Emission Control – Ministry of Environment**

Motor Vehicle Emission Control Warranty regulation - Environmental Management Act

This regulation relied on the Air Care program for implementation and ceased to have effect when the Air Care program ended. Repealing this regulation will remove obsolete provisions from B.C.'s laws.

**Sulphur Content – Ministry of Environment**

Sulphur Content of Fuel Regulation - Environmental Management Act

The separate regulation of sulphur content is no longer necessary because it is addressed by site specific permit requirements.

**Oath of Non-disclosure – Ministry of Education**

School Regulation Section 12 – School Act

Public servants working with education data no longer have to swear a second oath of non-disclosure. Repealing Section 12 of the School Regulation streamlines business processes in the research and data analysis area.

**Strike Lost Time – Ministry of Education**

Instructional Time Regulation – School Act

The Instructional Time Regulation relates to instructional time lost to strike in the 2014/15 school year and is now outdated. Repealing this regulation keeps B.C.'s regulatory framework current.

**BC Teachers Council - Ministry of Education**

British Columbia Teachers' Council Regulation, section 5 (3) - Teachers Act

This section relates to the establishment of the Council in 2012. Because the requirements are no longer necessary, repealing this section keeps B.C.'s regulatory framework current.

**Vancouver Indy – Ministry of Finance**

Remission Regulation No. 4 – Financial Administration Act

This regulation exempted vehicles and related parts or equipment used in the 2002 to 2004 Vancouver Indy races from the social service tax. The Vancouver Indy events are over and the social service tax was repealed in 2013. Repealing this regulation keeps the body of B.C. regulations up to date.

**2011/12 Fiscal Year Multiculturalism- Ministry of Finance**

Minister of State for Multiculturalism Expected Results for the 2011/2012 Fiscal Year Regulation

This regulation only applies to the 2011/12 fiscal year for the Minister of State for Multiculturalism and is no longer needed. Repealing this regulation keeps the body of B.C. regulations current.

**2012/13 Fiscal Year Multiculturalism- Ministry of Finance**

Minister of State for Multiculturalism Expected Results for the 2012/2013 Fiscal Year Regulation

This regulation only applies to the 2012/13 fiscal year for the Minister of State for Multiculturalism and is no longer needed. Repealing this regulation keeps the body of B.C. regulations current.

**2012/13 Fiscal Year Seniors and Tourism and Small Business - Ministry of Finance**

Minister of State for Seniors and Minister of State for Tourism and Small Business Expected Results for the 2012/2013 Fiscal Year Regulation

This regulation only applies to the 2012/13 fiscal year for the Minister of State for Seniors and the Minister of State for Tourism and Small Business and is no longer needed. Repealing this regulation keeps the body of B.C. regulations current.

**2013/14 Fiscal Year Seniors and Tourism and Small Business - Ministry of Finance**

Minister of State for Seniors and Minister of State for Tourism and Small Business Expected Results for the 2013/2014 Fiscal Year Regulation

This regulation only applies to the 2013/14 fiscal year for the Minister of State for Seniors and the Minister of State for Tourism and Small Business and is no longer needed. Repealing this regulation keeps the body of B.C. regulations current.

**Transitional Sections - Ministry of Forests, Lands and Natural Resource Operations**

Transition Regulation - Forest and Range Practices Act

The Transition Regulation provided substituted dates for seven sections of the Forest and Range Practices Act from 2006 through 2008. As all of these dates have passed, the regulation is unnecessary and can be repealed to keep the body of B.C. laws current.

**Workers' Compensation Appeal Tribunal - Ministry of Jobs, Tourism & Skills Training**

Medical Review Panel Transitional Regulation - Workers Compensation Amendment Act (No. 2), 2002

The transitional regulation is no longer required because all of the appeals inherited by the Workers' Compensation Appeal Tribunal from its predecessor, the Medical Review Panel, have been addressed. Repealing this regulation keeps the body of B.C. regulations current.

**Reservists Leave During Olympics - Ministry of Jobs, Tourism & Skills Training**

Reservists' Leave Regulation - Employment Standards Act

The Reservists' Leave Regulation clarified employment conditions during the 2010 Olympic and Paralympic Winter Games. The Olympic events are complete and this regulation is no longer needed.

**Emission Standards – Ministry of Transportation and Infrastructure**

Air Pollution Controls on Motor Vehicles (sections 29)- Motor Vehicle Act Regulation

Repeals the Motor Vehicle Act pollution control measures that are out of date since B.C. adopted federal emission standards for new manufactured vehicles in 1996.

**Parental Consent – Ministry of Transportation and Infrastructure**

Section 3(2) Motor Vehicle Act

Canadian Armed Forces members under 19 years of age will no longer need parental consent to apply for a BCID card. This change will align BCID parental consent requirements with B.C. driver licensing rules..

**Depreciation of Oil and Gas sites – Ministry of Community, Sport and Cultural Development**

Depreciation of Industrial Improvements Regulations - Assessment Act

This regulation deals with the depreciation of many large industrial plants and oil and gas sites. The types of industrial plants include lumber and pulp mills, mines, smelters, large manufacturers of specified products, ship building and loading terminals for seagoing ships. This regulation is repealed and its provisions will be incorporated in a new Depreciation Regulation.

**Depreciation of Power Generating Facilities – Ministry of Community, Sport and Cultural Development**

Depreciation of Dams, Power Plants and Substations Regulations – Assessment Act

This regulation deals with depreciation of properties related to electrical power generating facilities (e.g., dams, power plants, etc.). This regulation is repealed and its provisions will be incorporated in a new Depreciation Regulation.

**Railway Exclusion – Ministry of Community, Sport and Cultural Development**

Exclusion of Railway Bridges and Tunnels from the Definition of Improvements Regulation – Assessment Act

This regulation provides property tax exclusion for certain properties related to railway bridges and tunnels. This regulation is repealed and its provisions will be incorporated in a new Depreciation Regulation.

**Definitions of Railways – Ministry of Community, Sport and Cultural Development**

Criteria for Railway Right of Way Definition Regulation – Assessment Act

This regulation sets criteria for rights of way of railway corporation properties for assessment purposes. This regulation is repealed and its provisions will be incorporated in a new Depreciation Regulation.

**Right of Way – Ministry of Community, Sport and Cultural Development**

Railway Right of Way Valuation Criteria Regulation – Assessment Act

This regulation also sets criteria for rights of way of railway corporation properties for assessment purposes. This regulation is repealed and its provisions will be incorporated in a new Depreciation Regulation.

**Railway Valuation – Ministry of Community, Sport and Cultural Development**

Adjustment Factors Relating to the Valuation of Railway Corporation Property Regulation – Assessment Act

This regulation addresses the adjustment factors for certain railway corporation properties for valuation purposes. This regulation is repealed and its provisions will be incorporated in a new Depreciation Regulation.

**Access to BCA's Physical Inventory – Ministry of Community, Sport and Cultural Development**

Physical Inventory Disclosure Regulation – Assessment Act

This regulation provides certain persons with the right to access BC Assessment's physical inventory information. This regulation will be repealed and its provisions will be incorporated into the amended Assessment Act Regulation.

**Disclosure of Property Information - Ministry of Community, Sport and Cultural Development**

Dissemination of Information Regulation - Assessment Act

This regulation provides BC Assessment the right to disclose to any person the declared value and physical characteristics of a property. This regulation will be repealed and its provisions will be incorporated into the amended Assessment Act Regulation.

**Fee for Assessment Notices - Ministry of Community, Sport and Cultural Development**

Fee for Copy of Information in the Current Assessment Notice Regulation – Assessment Act

This regulation allows for a fee for access to information that is related to assessment notices. This regulation will be repealed and its provisions will be incorporated into the amended Assessment Act Regulation.

**Nisga'a Property Class - Ministry of Community, Sport and Cultural Development**

Property Class Regulation – Assessment Act

This one-line regulation establishes the property classes for which BC Assessment must provide annual estimates of the distribution of value changes that have occurred in municipalities, treaty lands or Nisga'a Lands. This regulation will be repealed and its provision will be incorporated into the amended Assessment Act Regulation.

**Fee for Notice of Appeal - Ministry of Community, Sport and Cultural Development**

Appeal Fee Regulation - Assessment Act

This regulation requires \$30 to be paid when filing the notice of appeal with the Property Assessment Appeal Board. This regulation will be repealed and its provisions will be incorporated into the amended Assessment Act Regulation.

**Improvements Definitions - Ministry of Community, Sport and Cultural Development**

Prescribed Capacity Regulation – Assessment Act

This regulation provides a definition of prescribed capacities for certain improvements for purposes of the Act. This regulation will be repealed and its provisions will be incorporated into the amended Assessment Act Regulation.

**Assessment Deadline - Ministry of Community, Sport and Cultural Development**

Assessed Value Estimates Extension Regulation – Assessment Act

This regulation extends the deadline by which BC Assessment must supply estimates of assessed values to municipalities under the Assessment Act. This regulation will be repealed and its provisions will be incorporated into the amended Assessment Act Regulation.

**Deadline Extension - Ministry of Community, Sport and Cultural Development**

Property Valuation Extension Regulation – Assessment Act

This regulation extends a deadline in the Assessment Act. This regulation will be repealed and its provisions will be incorporated into the amended Assessment Act Regulation.

**Improvement Exclusions - Ministry of Community, Sport and Cultural Development**

Assessment Act Improvements Exclusion (1991) Regulation – Assessment Act

This regulation excludes certain things from the definition of "improvements". This regulation will be repealed and its provisions will be incorporated into the amended Assessment Act Regulation.

**Assessment Data - Ministry of Community, Sport and Cultural Development**



#### Assessment Act Regulation – Assessment Act

This regulation provides definitions and clarifications for the Assessment Act, including prescribed forms for BC Assessment to collect and use information for assessment purposes. This regulation will be amended to incorporate 9 other separate regulations.

**Note:** *The Ministry of Community, Sport and Cultural Development changes consolidate regulations to decrease the number of regulations.*

#### Contact:

Media Relations  
Ministry of Small Business and Red Tape  
Reduction  
and Responsible for the Liquor  
Distribution Branch  
778 678-1572

**KEY MESSAGES**  
**Red Tape Reduction Day**  
**March 2, 2016**

- Red Tape Reduction Day is about how we can improve services for British Columbians and cut red tape.
- This report highlights more than <sup>s.13</sup> ways we're taking action to improve services over the next year.
- Plus, we're repealing 37 outdated or unnecessary regulations, making provincial laws easier to understand and follow.
- By streamlining processes, improving access and putting your needs first we're making life better for all British Columbians.

**Public Engagement:**

- We want to make government services easier to access and simpler to use.
- British Columbians are the experts when it comes to using government services.
- We listened to British Columbians during a six-week public engagement from October 22 to December 3, 2015.
- More than 5,900 people participated.
- We received more than 400 ideas, including over 280 through the public engagement as well as ideas from stakeholders.
- I was so impressed with the thoughtfulness and practicality of the ideas generated.
- Today we are releasing a report outlining the actions the Province is taking to implement your ideas.

**KEY MESSAGES**  
**Red Tape Reduction Day**  
**March 2, 2016**

- We're assessed these ideas and this year we're moving forward on more than <sup>s.13</sup> ideas. For example:
  - <sup>s.13</sup>
  - Improving the call-back system for the child-care subsidy program so parents can get the support they need faster. (*Karen on Vancouver Island*)
  - Developing a digital strategy at ICBC to identify options to make interactions with ICBC easier, such as checking their claim status online and requesting their driving records online. (*Becky in the Cariboo*)
- In fact, we received so many good ideas from people across the province that we're launching a new suggestion button on our homepage.
- British Columbians will now have a direct way to share their ideas on cutting red tape all year round.

**Work to Cut Red Tape:**

- We're already working hard to reduce red tape and improve service delivery. For example:
  - Making improvements to the tax structure by establishing a commission to examine whether the Province's current tax regime is best suited to enable



**KEY MESSAGES**  
**Red Tape Reduction Day**  
**March 2, 2016**

business competitiveness and encourage investment in our economy.

- Providing the option to combine your medical service card with your driver's licence. This new card is a secure piece of photo identification with many anti-fraud and security features to help to protect citizens' personal information.
- Consolidating the requirements around wills into a single Act, the Wills, Estates and Succession Act. This Act helps clarify the process for distributing estates where there is no will and allows the court to recognize a document as a will even if it does not meet all the usual standards.
- Offering rebates through BC Hydro's Home Renovation Program to help make improving your home's energy efficiency more affordable, including up to \$1,200 in rebates for upgrading insulation.

**Net Zero Commitment:**

- Red Tape Reduction Day supports our commitment to a net zero increase in regulatory requirements until 2019.
- Today we are repealing 37 unnecessary and outdated requirements to make provincial requirements easier to understand and follow.
- For example, we're making it easier for citizens to follow provincial requirements by replacing the need for many sworn statements, with a simple signed statement.
- This is in addition to our online will improvements.

**KEY MESSAGES**  
**Red Tape Reduction Day**  
**March 2, 2016**

- A net zero increase means eliminating one existing requirement when a new requirement is needed.
- Our goal is to ensure that every single regulatory requirement in B.C. is necessary, meaningful and serves a purpose.

**Red Tape Leadership:**

- British Columbia is a recognized leader in cutting red tape.
- For the fifth year in a row, the Province has received an “A” in red tape reduction for small business – the only Province in Canada to receive an “A”.
- In the past 15 years, the Province has achieved a 43% total reduction in regulatory requirements totalling more than 155,000 requirements off the books.

**Event Proposal – For MINISTER Consideration  
MINISTRY OF SMALL BUSINESS AND RED TAPE REDUCTION**

**Event Title: Red Tape Reduction Day**

<b>Date:</b> Wednesday, March 2, 2016 <b>Time:</b> 12:15 PM	<b>Media Market:</b> Lower Mainland, Province-wide
<b>Location:</b> Reception Hall BC Legislature 501 Belleville Victoria, BC	<b>English Media Spokesperson:</b> Minister Coralee Oakes
	<b>Multicultural Media Spokesperson:</b> Minister Coralee Oakes
<b>Author/Ministry:</b> Melissa Peters, GCPE- SBRT	<b>Event Coordinator:</b> Louise Denis

## THE EVENT

### PROACTIVE EVENT OR INVITATION

- This is the first ever Red Tape Reduction Day in British Columbia.
- Red Tape Reduction Day highlights the B.C. government's commitment regulatory reform.
- GCPE-led proactive event.

### EVENT

- To celebrate Red Tape Reduction Day the Province announces more than 30 items for repeal, releases its final report on the Reducing Red Tape for British Columbians consultation and announces a new suggestion button on its website.

### WHO'S ORGANIZING?

- GCPE-SBRT

### STRATEGIC CONSIDERATIONS

- B.C. is the only jurisdiction in Canada to hold a public honorary day to celebrate red tape reduction.
- In October 2015, the Province passed legislation to create Red Tape Reduction Day on the first Wednesday of March each year. This legislation faced major criticism from both opposition and media.
- Legislature is preferred venue for event as the House is sitting and all elected members can easily attend while still performing their House duties.

### VENUE DESCRIPTION

- Reception Hall at BC Legislature

### EVENT PARTICIPANTS (SPEAKERS)

- **Coralee Oakes**, Minister Small Business and Red Tape Reduction
- **Laura Jones**, Executive Vice-President, Canadian Federation of Independent Business
- s.13
- 

Validators speaking to benefits of actions to cut red tape:

- s.13
- 
- 
- 

### KEY VALIDATORS & STAKEHOLDERS

- Canadian Federation of Independent Business
- B.C. Chambers of Commerce
- Small Business Roundtable members
- Engagement commenters (citizen validators)

### TARGET AUDIENCE

- Citizens, small business owners, local governments, chambers of commerce

## VISUAL MESSAGE(S)

### DESIRED PICTURE (STILL)

- Minister Oakes, citizens and ministerial colleagues throw out lengths of red ribbon to indicate cutting red tape.

#### DESIRED PICTURE (VIDEO)

- Minister Oakes, citizens and ministerial colleagues announcing release of report and red tape reduction efforts

#### ACTUAL SPEAKING BACKDROP

- Podium Sign: Red Tape Reduction Day
- Backdrop: Video of word cloud of all the main themes from the consultation.



#### WRITTEN MESSAGE(S)

##### DESIRED SOUNDBITE / KEY NEWS RELEASE SOUNDBITE

- Province cuts red tape, improves services for British Columbians

##### KEY MESSAGES

- Red Tape Reduction Day is about how we can improve services for British Columbians and cut red tape.
- During the six-week public engagement British Columbians shared more than 400 ideas.
- We listened. This report highlights more than **500** ways we're taking action to improve services over the next year.
- Plus, we're repealing 37 outdated or unnecessary regulations, making provincial laws are easier to understand and follow.
- By streamlining processes, improving access and putting your needs first; we're making life better for all British Columbians.



## Albrecht, Christine SBRT:EX

---

**From:** Little, Christine SBRT:EX  
**Sent:** Thursday, February 25, 2016 10:55 AM  
**To:** Albrecht, Christine SBRT:EX  
**Subject:** FW: Red Tape Reduction Day Reception - March 2, 2016  
**Attachments:** March 2 reception invite.pdf

I have registered for this – can you put into my calendar. I'll decide next week if I will go.

Christine Little  
Assistant Deputy Minister  
Small Business and Red Tape Reduction  
Phone: 250-387-0661

***Warning:** This email is intended only for the use of the individual or organization to whom it is addressed. It may contain information that is privileged or confidential. Any distribution, disclosure, copying, or other use by anyone else is strictly prohibited. If you have received this in error, please telephone or e-mail the sender immediately and delete the message.*

---

**From:** Cummings, Derek SBRT:EX  
**Sent:** Thursday, February 25, 2016 10:46 AM  
**To:** 'Cybele Negris'; 'Angie Barnard'; [ashley@yetifarmcreative.com](mailto:ashley@yetifarmcreative.com); [bredde@edynamics.com](mailto:bredde@edynamics.com); [ellis.ross@haisla.ca](mailto:ellis.ross@haisla.ca); [ingrid@hallprinting.ca](mailto:ingrid@hallprinting.ca); [jgarson@bcchamber.org](mailto:jgarson@bcchamber.org); 'Jill Doucette'; 'John Cameron'; 'Judy Wilson'; 'Mark Startup'; 'MJ Whitmarsh'; [randy@spearhead.ca](mailto:randy@spearhead.ca); 'Samantha Howard'; [sean.surerus@surerus.com](mailto:sean.surerus@surerus.com); 'Sue Adams'; XT:Tostenson, Ian LCLB:IN  
**Cc:** Albrecht, Christine SBRT:EX; Little, Christine SBRT:EX; Jang, Monica SBRT:EX; Hunter, Jaclynn SBRT:EX; Kincross, Sean SBRT:EX; Oakes, Coralee SBRT:EX; McEwan, Tim SBRT:EX  
**Subject:** RE: Red Tape Reduction Day Reception - March 2, 2016

The non-member issue is now resolved. Registration involves signing up for login account information, but does not require a VBOT membership.

If anyone has any issue you can just register by emailing me at [derek.cummings@gov.bc.ca](mailto:derek.cummings@gov.bc.ca). Cybele/Ian, I will take care of your registrations. Sorry for the difficulty!

Regards,

Derek

---

**From:** Cybele Negris [<mailto:cybele@webnames.ca>]  
**Sent:** Thursday, February 25, 2016 9:42 AM  
**To:** Cummings, Derek SBRT:EX; 'Angie Barnard'; [ashley@yetifarmcreative.com](mailto:ashley@yetifarmcreative.com); [bredde@edynamics.com](mailto:bredde@edynamics.com); [ellis.ross@haisla.ca](mailto:ellis.ross@haisla.ca); [ingrid@hallprinting.ca](mailto:ingrid@hallprinting.ca); [jgarson@bcchamber.org](mailto:jgarson@bcchamber.org); 'Jill Doucette'; 'John Cameron'; 'Judy Wilson'; 'Mark Startup'; 'MJ Whitmarsh'; [randy@spearhead.ca](mailto:randy@spearhead.ca); 'Samantha Howard'; [sean.surerus@surerus.com](mailto:sean.surerus@surerus.com); 'Sue Adams'; XT:Tostenson, Ian LCLB:IN  
**Cc:** Albrecht, Christine SBRT:EX; Little, Christine SBRT:EX; Jang, Monica SBRT:EX; Hunter, Jaclynn SBRT:EX; Kincross, Sean SBRT:EX; Oakes, Coralee SBRT:EX; McEwan, Tim SBRT:EX  
**Subject:** RE: Red Tape Reduction Day Reception - March 2, 2016

Hi Derek

I tried registering but the system will only allow board of trade members to register.

Before everyone does the same thing and reports back the same issue, can we get on top of this and find out how we can register?

Thanks so much

Cybele

---

**From:** Cummings, Derek SBRT:EX [<mailto:Derek.Cummings@gov.bc.ca>]

**Sent:** February-25-16 9:28 AM

**To:** Angie Barnard; 'ashley@yetifarmcreative.com'; 'bredden@edynamics.com'; Cybele Negris; 'ellis.ross@haisla.ca'; 'ingrid@hallprinting.ca'; 'jgarson@bcchamber.org'; Jill Doucette; John Cameron<sup>s.22</sup>; Judy Wilson ([judywilson@neskonlithband.com](mailto:judywilson@neskonlithband.com)); Mark Startup ([mstartup@retailcouncil.org](mailto:mstartup@retailcouncil.org)); MJ Whitemarsh ([mj@whitemarsh.ca](mailto:mj@whitemarsh.ca)); 'randy@spearhead.ca'; Samantha Howard; 'sean.surerus@surerus.com'; Sue Adams<sup>s.22</sup>

XT:Tostenson, Ian LCLB:IN

**Cc:** Albrecht, Christine SBRT:EX; Little, Christine SBRT:EX; Jang, Monica SBRT:EX; Hunter, Jaclynn SBRT:EX; Kincross, Sean SBRT:EX; Oakes, Coralee SBRT:EX; McEwan, Tim SBRT:EX

**Subject:** Red Tape Reduction Day Reception - March 2, 2016

Good morning,

Please find attached an invitation from the Honourable Coralee Oakes to a reception on March 2 to celebrate B.C.'s first Red Tape Reduction Day. This Vancouver event, at the Labatt Beer Institute in Yaletown from 5:00 – 7:00, takes place the evening before the Roundtable Quarterly Meeting on March 3<sup>rd</sup> and I hope all of you are able to join. We are hoping for a strong turnout of the small business community and appreciate the support of the Coalition of BC Businesses and the VBOT Small Business Council for the event. Please register at <https://www.boardoftrade.com/events/individual-events/676-5999> by Monday February 29, 2016.

If you have any questions please let me know.

Best regards,

Derek

**Derek Cummings**

Chief of Staff to the Honourable Coralee Oakes

Minister of Small Business, Red Tape Reduction & Minister Responsible for Liquor Distribution Branch

Office: 250-387-0896 Cell: 250-893-7987





## **The Honourable Coralee Oakes**

Minister of Small Business and Red Tape Reduction  
and Responsible for the Liquor Distribution Branch

invites you to attend a celebration of  
B.C.'s first Red Tape Reduction Day

**Wednesday, March 2, 2016**

5:00 P.M. – 7:00 P.M. Reception  
6:00 P.M. Remarks

Labatt Beer Institute  
1148 Homer St, Vancouver, B.C.

---

Please register at  
<https://www.boardoftrade.com/events/individual-events/676-5999>  
by Monday February 29, 2016

Registration involves signing up for login account information, but does not require a VBOT membership. If you have difficulties registering for the event or would like to register by email please contact Sarah Strong at [sstrong@boardoftrade.com](mailto:sstrong@boardoftrade.com).

## Jang, Monica SBRT:EX

---

**From:** McEwan, Tim SBRT:EX  
**Sent:** Thursday, February 25, 2016 9:36 AM  
**To:** Cummings, Derek SBRT:EX  
**Subject:** RE: Red Tape Reduction Day Reception - March 2, 2016

Good note.

---

**From:** Cummings, Derek SBRT:EX  
**Sent:** Thursday, February 25, 2016 9:28 AM  
**To:** Angie Barnard; 'ashley@yetifarmcreative.com'; 'bredden@edynamics.com'; Cybele Negris; 'ellis.ross@haisla.ca'; 'ingrid@hallprinting.ca'; 'jgarson@bcchamber.org'; Jill Doucette; John Cameron s.22; Judy Wilson (judywilson@neskonlithband.com); Mark Startup (mstartup@retailcouncil.org); MJ Whitemarsh (mj@whitemarsh.ca); 'randy@spearhead.ca'; Samantha Howard; 'sean.surerus@surerus.com'; Sue Adams s.22  
**XT:**Tostenson, Ian LCLB:IN  
**Cc:** Albrecht, Christine SBRT:EX; Little, Christine SBRT:EX; Jang, Monica SBRT:EX; Hunter, Jaclynn SBRT:EX; Kincross, Sean SBRT:EX; Oakes, Coralee SBRT:EX; McEwan, Tim SBRT:EX  
**Subject:** Red Tape Reduction Day Reception - March 2, 2016

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If you have any questions please let me know.

Best regards,

Derek

### Derek Cummings

Chief of Staff to the Honourable Coralee Oakes  
Minister of Small Business, Red Tape Reduction & Minister Responsible for Liquor Distribution Branch  
Office: 250-387-0896 Cell: 250-893-7987

## **Albrecht, Christine SBRT:EX**

---

**From:** Peters, Melissa GCPE:EX  
**Sent:** Friday, February 26, 2016 12:02 PM  
**To:** Hunter, Jaclynn SBRT:EX  
**Cc:** Summers, Patricia SBRT:EX; Harbord, Chris GCPE:EX  
**Subject:** RE: For Review: Op-Ed RTR Day  
**Attachments:** Op-Ed\_Red\_Tape\_Reduction\_Day\_March2\_2016\_DRAFT2.docx

Hi Jackie – any concerns with the Op-Ed? I'd like to get this up to the MO today if possible.

---

**Melissa Peters**

Small Business and Red Tape Reduction  
250-387-1693

---

**From:** Peters, Melissa GCPE:EX  
**Sent:** Thursday, February 25, 2016 9:27 AM  
**To:** Hunter, Jaclynn SBRT:EX  
**Cc:** Summers, Patricia SBRT:EX; Harbord, Chris GCPE:EX  
**Subject:** For Review: Op-Ed RTR Day

Jackie,

Here's the last major item to accompany the Red Tape Reduction Day event. We're aiming to put this Op-Ed out Wednesday, March 2 so that regional papers can include it in their weekly editions.

It's built on our existing materials, so let me know what changes you have. Pat and Roseanne have both already reviewed.

Could I get this back by end of day today? Okay if that's not possible, it's not a rush.

Thanks,

---

**Melissa Peters**

Government Communications  
Ministry of Small Business and Red Tape Reduction  
P: 250-387-1693  
C: 250 213-1634

Page 093

Withheld pursuant to/removal as

s.13

Page 094

Withheld pursuant to/removed as

s.13

## Albrecht, Christine SBRT:EX

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**From:** Carter, Devon SBRT:EX  
**Sent:** Friday, February 26, 2016 1:28 PM  
**To:** Shah, Jesal SBRT:EX  
**Cc:** Summers, Patricia SBRT:EX; Sovka, Roseanne SBRT:EX  
**Subject:** Website Update - For March 2nd at the time of the news release

Hi Jesal,

I have updated three of our website pages in preparation for the March 2<sup>nd</sup> news release about Red Tape Reduction Day. These pages will not be published until March 2.

This is the right hand column box that I have added....in the place of the generic "Reducing Red Tape for British Columbians" one that is currently on the site.



Our website looks best in Chrome (rather than IE) but we cannot control that. You may need to hit "F5" to reload your page to see the changes as your cache may be storing an older version.

The image is hyperlinked properly. The hyperlink to the news release (in the text) will be updated when we have access to the news release for Red Tape Reduction Day.

<https://www2.qa.gov.bc.ca/gov/content/governments/about-the-bc-government/regulatory-reform>

<https://www2.qa.gov.bc.ca/gov/content/governments/about-the-bc-government/regulatory-reform/red-tape-reduction>

<https://www2.qa.gov.bc.ca/gov/content/governments/about-the-bc-government/regulatory-reform/enhancing-access>



Thanks,  
Devon

**DEVON CARTER** | Senior Advisor  
Regulatory Reform Branch  
Ministry of Small Business and Red Tape Reduction | Province of British Columbia  
p: 250-952-7466 | f: 250.952.0113 | e: [devon.carter@gov.bc.ca](mailto:devon.carter@gov.bc.ca)

## Albrecht, Christine SBRT:EX

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**From:** Peters, Melissa GCPE:EX  
**Sent:** Friday, February 26, 2016 5:32 PM  
**To:** Sovka, Roseanne SBRT:EX; Summers, Patricia SBRT:EX; Hunter, Jaclynn SBRT:EX  
**Cc:** Harbord, Chris GCPE:EX  
**Subject:** For Review: Red Tape Reduction - Infographics  
**Attachments:** RedTapeDay\_infographics\_by\_Numbers.png;  
RedTapeDay\_infographics\_Fewer\_Regulations.png;  
RedTapeDay\_infographics\_Grade\_A.png

**Categories:** Attention

We've prepared a few small infographics to support RTR Day on March 2. These would be used on social media to support the Province's work to cut red tape.

s.13

Let me know – I'd like to finalize them next Monday.

Thank you,

---

**Melissa Peters**

Small Business and Red Tape Reduction  
250-387-1693

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**From:** Jones, Calvin GCPE:EX  
**Sent:** Friday, February 26, 2016 4:23 PM  
**To:** Peters, Melissa GCPE:EX  
**Cc:** Harbord, Chris GCPE:EX  
**Subject:** Red Tape Reduction - Infographics, ver01

Hi Melissa:

Attached are the infographics for Red Tape Reduction Day. Sorry for the delay, lots on the go. You might want to check the use of the s.13 on the Grade 'A' graphic. Let me know if these work for everyone. Have a great weekend!

Cal  
250 356-8565

**Graphic Design Requests:** <http://gdu.gcpe.gov.bc.ca>  
**BCID Website:** <http://gww.bcid.gov.bc.ca/>

---

**From:** Peters, Melissa GCPE:EX  
**Sent:** Monday, February 22, 2016 2:53 PM  
**To:** Jones, Calvin GCPE:EX; Pratt, Andrew GCPE:EX  
**Cc:** Harbord, Chris GCPE:EX  
**Subject:** RE: Ticket 3608 Red Tape Reduction Report

Cal,

As discussed, here are some short ideas I'm thinking of for infographics to support Red Tape Reduction Day. Would appreciate your expert advice on look/direction/too much text?

Thanks,

---

**Melissa Peters**

Small Business and Red Tape Reduction  
250-387-1693

---

**From:** Jones, Calvin GCPE:EX  
**Sent:** Monday, February 22, 2016 11:30 AM  
**To:** Peters, Melissa GCPE:EX; Pratt, Andrew GCPE:EX  
**Cc:** Harbord, Chris GCPE:EX  
**Subject:** RE: RE: Ticket 3608 Red Tape Reduction Report

Hi Melissa:

Thanks for this material. Regarding letterhead, I'm not sure what the use of this would be. Written correspondence from the government must be on corporate letterhead only. There's no wiggle room there, so would this be for factsheets and the like?

[http://gwww.bcid.gov.bc.ca/BCID\\_DesignGuide\\_Stationery.html](http://gwww.bcid.gov.bc.ca/BCID_DesignGuide_Stationery.html)

Heads-up, creating an accessible PDF document requires a fair amount of lead time. Given this compressed time-frame here, this isn't going to be possible. However, text-only documents can be posted online for those with disabilities. We could generate a text-only Word document once the report is finalized for you.

Infographics, too, take a bit of production time. Will these be required for the March 2 announcement as well, or can they follow after the completion of the report?

Let me know when you get a chance.

Cal  
250 356-8565

**Graphic Design Requests:** <http://gdu.gcpe.gov.bc.ca>  
**BCID Website:** <http://gwww.bcid.gov.bc.ca/>

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**From:** Peters, Melissa GCPE:EX  
**Sent:** Monday, February 22, 2016 11:16 AM  
**To:** Pratt, Andrew GCPE:EX; Jones, Calvin GCPE:EX  
**Cc:** Harbord, Chris GCPE:EX  
**Subject:** RE: Ticket 3608 Red Tape Reduction Report

Cal and team,

Please find the approved text for the **Reducing Red Tape for British Columbians Engagement Report** attached. We would like the look and feel to be consistent with the existing red tape materials (rack card attached for reference only). We would like to create a PDF for posting on our engagement website- and it would be great if it was an accessible PDF too.

In addition, I am hoping your team can create the following support materials:

- Letterhead/banner for Word docs
- Slider for BC Gov Newsroom (2000x600)
- 2-3 bite-sized infographics to share on social media

**Deadline:** We need to have the report finished as soon as possible – before the end of the week so that MO can sign off on the product. All products need to be completed in time for Red Tape Reduction Day on March 2. I apologise for the tight turnaround.

Give me a call to discuss the specifics.

Thank you,

---

**Melissa Peters**

Government Communications

Ministry of Small Business and Red Tape Reduction

P: 250-387-1693

C: 250 213-1634

**From:** GCPE Graphics Request [<mailto:gcpegrar@victoria1.gov.bc.ca>]

**Sent:** Thursday, January 14, 2016 1:24 PM

**To:** Peters, Melissa GCPE:EX

**Subject:** #Ticket#3608: Ticket received: Reducing Red Tape for British Columbians Consultation Report

--reply above this line--

Thank you for submitting a project request to our team. One of our designers will get back to you with more information shortly.

The Province has promised to release its final report on the Reducing Red Tape for British Columbians public engagement on **March 2, 2016** as part of the first ever Red Tape Reduction Day.

The ministry is currently drafting the report, with an approved version expected by **February 12th**. The report will probably be between 10-15 pages total.

We would like to have this report graphic designed to match the look and feel of the Red Tape materials produced for the consultation (info kit, website etc). This report would be for web only, with the possible exception of several copies printed for the public event with the Minister.

I know that February is a busy time for the Graphics team, so I just wanted to make sure we get into the queue. I am happy to discuss the project and the look and feel with the designer.

Thank you,

Melissa Peters

250-387-1693

<http://gdu.gcpe.gov.bc.ca/Ticket/3608>

*NOTE: When replying to this email please leave the subject-line intact.*





# 5900

*British Columbians  
participated*

*More than*



# 400

*ideas*

s.13

**Resulting in**

# actions

*this year to #helpcutredtape*





# Red Tape Reduction



The Province is  
**repealing 37 items**  
resulting  
in **215 fewer regulatory requirements.**

*Ex. Replacing sworn oaths  
with signed statements.*

  
*Signed*



BRITISH  
COLUMBIA



# Red Tape Report Card

## British Columbia

**A**

Federal Government

B+

Quebec

B+

Saskatchewan

B

Ontario

B

New Brunswick

C+

Newfoundland and Labrador

C-

Nova Scotia

D+

Prince Edward Island

D

Alberta

D

Yukon

D-

F

**B.C. has received**

**5 'A' grades**

**in a row—  
only province  
in Canada!**

# Red Tape Reduction



BRITISH  
COLUMBIA

**CFIB**

CANADIAN FEDERATION  
OF INDEPENDENT BUSINESS.

## Little, Christine SBRT:EX

---

**From:** Peters, Melissa GCPE:EX  
**Sent:** Monday, February 29, 2016 11:00 AM  
**To:** Little, Christine SBRT:EX  
**Cc:** Albrecht, Christine SBRT:EX; Hunter, Jaclynn SBRT:EX; Anderson, Bill GCPE:EX; Harbord, Chris GCPE:EX  
**Subject:** For Approval: MCO speaking notes - RTR Day  
**Attachments:** SN\_MCO\_Red\_Tape\_Reduction\_Day\_March2\_2016\_DRAFT9.docx

Christine,

s.13,s.22

Thank you,

---

**Melissa Peters**

Small Business and Red Tape Reduction  
250-387-1693

**From:** Hunter, Jaclynn SBRT:EX  
**Sent:** Monday, February 29, 2016 10:53 AM  
**To:** Anderson, Bill GCPE:EX  
**Cc:** Little, Christine SBRT:EX; Harbord, Chris GCPE:EX; Peters, Melissa GCPE:EX; Campbell, Fiona SBRT:EX; Robertson, Janis GCPE:EX; Summers, Patricia SBRT:EX; Albrecht, Christine SBRT:EX  
**Subject:** RE: s.13

s.13

Jackie

---

**From:** Anderson, Bill GCPE:EX  
**Sent:** Monday, February 29, 2016 10:49 AM  
**To:** Hunter, Jaclynn SBRT:EX  
**Cc:** Little, Christine SBRT:EX; Harbord, Chris GCPE:EX; Peters, Melissa GCPE:EX; Campbell, Fiona SBRT:EX; Robertson, Janis GCPE:EX; Summers, Patricia SBRT:EX; Albrecht, Christine SBRT:EX  
**Subject:** RE: s.13

s.13,s.22

---

**From:** Hunter, Jaclynn SBRT:EX  
**Sent:** Friday, February 26, 2016 1:47 PM  
**To:** Anderson, Bill GCPE:EX  
**Cc:** Little, Christine SBRT:EX; Harbord, Chris GCPE:EX; Peters, Melissa GCPE:EX; Campbell, Fiona SBRT:EX; Robertson, Janis GCPE:EX; Summers, Patricia SBRT:EX; Albrecht, Christine SBRT:EX  
**Subject:** Re: s.13

Hi all -

s.13



Thanks - let me know if you need anything further on this at the moment.

Cheers  
Jackie

Sent from my iPhone

On Feb 26, 2016, at 1:12 PM, Anderson, Bill GCPE:EX <[Bill.Anderson@gov.bc.ca](mailto:Bill.Anderson@gov.bc.ca)> wrote:

Ok sounds good.

This is something we can probably leave until Monday if we have to, but we are at the point where we need to confirm their participation, and I get the sense they're excited to announce this if they can.

Bill Anderson  
Director of Communications  
250.888.3381

On Feb 26, 2016, at 1:04 PM, Little, Christine SBRT:EX <[Christine.Little@gov.bc.ca](mailto:Christine.Little@gov.bc.ca)> wrote:

s.13

Christine Little  
Assistant Deputy Minister  
Small Business and Red Tape Reduction  
Phone: 250-387-0661

**Warning:** This email is intended only for the use of the individual or organization to whom it is addressed. It may contain information that is privileged or confidential. Any distribution, disclosure, copying, or other use by anyone else is strictly prohibited. If you have received this in error, please telephone or e-mail the sender immediately and delete the message.

---

**From:** Anderson, Bill GCPE:EX  
**Sent:** Friday, February 26, 2016 12:27 PM  
**To:** Little, Christine SBRT:EX; Hunter, Jaclynn SBRT:EX  
**Cc:** Harbord, Chris GCPE:EX; Peters, Melissa GCPE:EX; Stewart, Janet GCPE:EX; Campbell, Fiona SBRT:EX  
**Subject:** s.13

Good afternoon!

s.13

Bill Anderson  
Director of Communications  
Government Communications and Public Engagement  
Ministry of Small Business and Red Tape Reduction  
Cell: 250.888.3381



**Speaking Notes for**

**Honourable Coralee Oakes**

**Minister of Small Business and Red Tape Reduction  
Responsible for the Liquor Distribution Branch**

**Red Tape Reduction Day**

**Reception Hall, BC Legislature  
501 Belleville Street  
Victoria, BC**

**Wednesday, March 2, 2016**

s.13

Please check against delivery



## **Event Profile:**

### **Background:**

The first ever Red Tape Reduction Day is March 2, 2016. The B.C. government will hold an event at noon on March 2 at the Legislature to highlight the work the Province has done to reduce red tape for citizens and businesses. The Province will announce the following initiatives: 37 items for repeal, final report on the public engagement to reduce red tape and the new suggestion button on the B.C. government homepage.

Red Tape Reduction Day was created through legislation in fall 2015 to have an annual honorary day to shine the spotlight on the Province's efforts to reduce red tape for British Columbians.

### **Audience:**

Approximately 20-25 people, including ministers, MLAs, citizen validators, small business stakeholders. Media are invited to attend.

### **Key Attendees:**

- **Coralee Oakes**, Minister Small Business and Red Tape Reduction
- **Laura Jones**, Executive Vice-President, Canadian Federation of Independent Business
- **s.13**
  - **Peter Fassbender**, Minister of Community, Sport and Cultural Development TBC

Validators speaking to benefits of actions to cut red tape:

- **s.13**

•

•

**Dress:** Business attire

**Contact:** Bill Anderson, Communications Director (cell: 250-888-3381)

Louise Denis, Event Coordinator (cell: 250-893-1723)

### **Event Roll-out:**

Time	Event Itinerary
9:30 a.m.	Louise Denis and AV Specialists on site for technical setup
11:30 a.m.	Media Relations: Karen van Marum Photographer: TBD Videographer: TBD
11:45 a.m.	Visual pre-brief with Photographer/Videographer
12:00 p.m.	Pre-brief with guest speakers, led by Louise Denis, Events Coordinator Location: Rattenbury Room <ul style="list-style-type: none"> <li>• <b>Coralee Oakes</b>, Minister Small Business and Red Tape Reduction</li> <li>• <b>Laura Jones</b>, Executive Vice-President, Canadian Federation of Independent Business</li> <li>• s.13</li> <li>• <b>Peter Fassbender</b>, Minister of Community, Sport and Cultural Development TBC</li> <li>• s.13</li> <li>• <b>Michelle Stilwell</b>, Minister of Social Development and Social Innovation</li> <li>• Mike Croy, Vice President of Teamsters Local Union 213</li> <li>• <b>Todd Stone</b>, Minister of Transportation and Infrastructure</li> <li>• <b>Iain Hooey</b>, organizer of the Victoria Whisky Festival</li> </ul>
12:13 p.m.	Speakers move to podium area
12:15 p.m.	<b>Minister Oakes</b> goes to podium, introduces herself, gives her remarks. She then invites s.13 and Minister Fassbender to say a few words.
12:16 p.m.	s.13
12:17 p.m.	
12:20 p.m.	<b>Minister Stilwell</b> introduces John and Marie (1 min).
12:21 p.m.	s.13
12:22 p.m.	<b>Minister Stone</b> introduces Mike Croy (1 min).
12:23 p.m.	<b>Mike Croy</b> speaks (30 secs)
12:24 p.m.	Minister Oakes thanks Mike and invites Iain Hooey to the podium.
12:25 p.m.	<b>Iain Hooey</b> speaks (30 secs)
12:26 p.m.	Minister Oakes thanks Iain and invites Laura Jones to the podium
12:27 p.m.	<b>Laura Jones</b> speaks (2 mins)
12:29 p.m.	Minister Oakes thanks Laura Jones and invites all speaking guests to join her at the podium for a group photo <b>PHOTO-OP</b>
12:30 p.m.	Media availability – scrum setting
12:35 p.m.	Videographer shoots individual clips with validators for social media
12:45 p.m.	Event concludes

## Welcome

- Welcome to the first annual Red Tape Reduction Day!
- I would like to recognize the traditional territory of the Lekwungen People (La-**kwung**-en) including the Songhees and Esquimalt First Nations.



## Repeal Items

- Red tape costs us valuable time, and creates frustration.
- Our government understands this – and since 2001 has been a national leader in red tape reduction.
- We've reduced unnecessary regulatory requirements by 43% - that's more than 155,000 requirements out of the way!
- Today we are continuing that legacy by **repealing 37 provincial regulations** – which will remove 215 unnecessary and out of date legal requirements from our books.
- For example, we are replacing the need for sworn statements with a simple, signed statement in more than 20 instances.
- So a parent who wants to enrol their child in a francophone school no longer has to go through the hassle of getting a sworn statement.
- By repealing these regulations we are making it easier for people to understand and follow provincial requirements.

## Public Engagement

- When it comes to using government services, British Columbians are the experts.
- That's why this past fall we held a six-week public consultation on reducing red tape.
- We heard directly from British Columbians with their simple fixes to improve service delivery.
- British Columbians, like the people joining us today, shared their frustrations, their personal stories, and their simple fixes to reduce red tape.
- We listened.
- Over the six weeks more than 5,900 people participated online.
- We received more than 400 ideas, including over 280 through the public engagement and more than 100 from businesses and stakeholder groups.
- I was so impressed with the thoughtfulness and practicality of people's ideas.
- And now, the Province is turning those ideas into action.
- Today we are releasing our report on the consultation...

### [Hold up report]

- ...Detailing more than <sup>s.13</sup> **actions we are taking this year** to reduce red tape.
- Over the next year we're focusing on three main goals: putting you first, making services accessible and improving our processes.

- For example, Becky in the Cariboo shared an idea around improving services at ICBC.
- We believe this is a good idea.
- Over the coming months, we will be exploring this idea and possible options with ICBC that can allow customers to renew their insurance online through their brokers.
- I encourage you to go to [www.gov.bc.ca/helpcutredtape](http://www.gov.bc.ca/helpcutredtape) and read the engagement report and the comments.

## **Validators**

- The actions we are taking are only possible thanks to the participation of citizens across the province.
- I'd like to welcome my colleagues Minister Fassbender, Parliamentary Secretary Kylo and Minister Stone...
- To introduce some of the citizens who commented, and those who are benefiting from the actions the Province is taking. Minister Fassbender?

## **[Minister Fassbender speaks – 1 min]**

s.13

## **[Parliamentary Secretary Greg Kylo speaks – 1 min]**

## **[NAME speaks – 1 min]**

## **[Minister Stone speaks – 1 min]**

## **[Mike Croy speaks – 1 min]**

- Thank you Mike.



- And now to share a bit about how the Province's work to cut red tape for the liquor industry has made running his charity event easier...
- Please welcome organizer of the Victoria Whisky Festival Iain Hooey.

**[Iain speaks – 1 min]**

- Thank you Iain.

### **Suggestion Button**

- This engagement on reducing red tape for British Columbians was just the start of a conversation.
- A conversation people wanted to continue.
- For example, Brenda of Brenda's Bouquets thought that having a way to submit ideas all the time would be "a valuable tool for small business owners by giving them a quick 'point of contact' for any inefficiencies they encounter."

s.13,s.22

- 
- We listened to people like Brenda <sup>s.22</sup>
- We are launching a new suggestion button on the BC government home page – [www2.gov.bc.ca](http://www2.gov.bc.ca).
- People can now submit ideas to reduce red tape 24 hours a day, seven days a week.

### **CFIB**

- The Canadian Federation of Independent Business has been supportive of our concentrated efforts to reduce red tape.

- In fact, just last month they awarded the Province top marks in Canada for our work to reduce red tape – our fifth ‘A’ grade in a row.
- I’m happy to announce that we will be working with the Canadian Federation of Independent Business as part of our Small Business Roundtable regional consultations.
- To share her thoughts on how B.C.’s national leadership helps small businesses, please welcome Executive Vice-President **Laura Jones**.

**[Laura speaks – 2 mins]**

### **Conclusion**

- I want to thank each and every British Columbian who participated in the public engagement.
- Your ideas are helping to reduce red tape and improve service delivery across this province.
- Together we will continue to make government services easier to access and simpler to use.
- I’d like to invite all of our speakers to join me on the stage now for a group photo.
- Happy Red Tape Reduction Day!

-END-

## Little, Christine SBRT:EX

---

**From:** Jang, Monica SBRT:EX  
**Sent:** Tuesday, March 1, 2016 1:24 PM  
**To:** McEwan, Tim SBRT:EX; Little, Christine SBRT:EX  
**Subject:** FW: For Approval: RTR Day Communication Package  
**Attachments:** SN\_PSGK\_Red\_Tape\_Reduction\_Day\_March2\_2016.docx;  
KM\_Red\_Tape\_Reduction\_Day\_March2\_2016\_DRAFT7.docx;  
NR\_Red\_Tape\_Reduction\_Day\_March2\_DRAFT9.docx;  
QA\_Red\_Tape\_Reduction\_Day\_March2\_2016\_DRAFT10.docx;  
SN\_MCO\_Red\_Tape\_Reduction\_Day\_March2\_2016\_DRAFT10.docx;  
SN\_MTS\_Red\_Tape\_Reduction\_Day\_March2\_2016.docx; RT\_ Red Tape Reduction  
Day\_IN\_02March16\_DRAFT.docx; Itinerary SBRT Mar2.docx; 3608\_Red Tape Reduction  
Engagement Report\_web.pdf

Forwarding the package of materials that Derek is referring to in his email.

---

**From:** Peters, Melissa GCPE:EX  
**Sent:** Tuesday, March 1, 2016 1:06 PM  
**To:** Cummings, Derek SBRT:EX  
**Cc:** Harbord, Chris GCPE:EX; Anderson, Bill GCPE:EX; Petryshyn, Yarko SBRT:EX; Jang, Monica SBRT:EX  
**Subject:** For Approval: RTR Day Communication Package

Derek,

Please see the attached communications materials for the morning event tomorrow, as well as the final report.

For approval, let me know what changes are required.

Thank you,

---

**Melissa Peters**

Government Communications  
Ministry of Small Business and Red Tape Reduction  
P: 250-387-1693  
C: 250 213-1634

**Red Tape**

**Reduction**

**Engagement**

**Report**



Ministry of  
Small Business and  
Red Tape Reduction

**March 2, 2016**

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*Making Services Accessible* . . . . . 5

*Improving Processes.* . . . . 6

*Next Steps.* . . . . 7

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## Message from Minister Coralee Oakes

The B.C. government has been a leader in reducing red tape for businesses since 2001, and with the creation of the new Ministry of Small Business and Red Tape Reduction we're expanding our efforts to reduce red tape for citizens.

Our goal is to make government services easier to access and simpler to use while ensuring a high-quality, consistent service experience across government.

Last fall we reached out to British Columbians directly for their ideas to reduce red tape. Between Oct. 22 and Dec. 3 we held a conversation online with thousands of citizens. We asked three questions and received more than 280 ideas from people all around the province, as well as ideas from businesses and stakeholder groups.

I was very impressed with the thoughtfulness and practicality of the ideas submitted. We heard ideas about how to improve customer service, how to modernize programs, how to streamline processes and how to make services more accessible.

We listened and now we are taking action. Over the past four months we've reviewed all the ideas we received through the public engagement. This report is our plan to take action on what we heard and create tangible changes to improve service delivery for British Columbians.

Plus, we're committing to reducing red tape all year round. We've added a suggestion button to the B.C. government homepage so that you can submit your ideas to help cut red tape when you see it.

Thank you to everyone who took the time to participate in the engagement process, making it such a success. The ideas you've shared will make a positive difference in the lives of British Columbians as we work together to reduce red tape and improve service delivery.

Sincerely,



Coralee Oakes  
Minister of Small Business and Red Tape Reduction  
and Responsible for the Liquor Distribution Branch



## What We Heard

Over the six weeks of the public engagement more than 5,900 people participated in the conversation by visiting the website. We received more than 280 ideas on how to improve government service delivery. We also received additional ideas from businesses and stakeholder organizations, bringing the total number of ideas received to over 400. Out of that conversation 11 themes emerged from improving service standards to modernizing forms, processes and policies and making services accessible for all British Columbians.

### *Ideas from British Columbians:*

#### **1) Improve customer service in-person and on the phone to make it easier for people to navigate government**

Some people expressed frustration and confusion trying to access the right government service and offered suggestions to improve the front-counter experience and provincial government phone services.

#### **2) Modernize processes and make specific form changes online**

People suggested ways to modernize our services, whether that's updating policy to meet today's reality or putting more services online.

#### **3) Provide people with more flexibility when they have to show identification**

People asked for more flexibility when it comes to names on their identification cards, what types, how many pieces of ID they need and similar naming policies between government organizations.

#### **4) Make improvements to the health system like surgery wait times, family doctors and Pharmacare**

Health care affects everyone. We heard lots of ideas from the simple – like being able to book appointments online, to the complex – like improving wait times.

#### **5) Provide advocacy, consideration, and support for seniors and for persons with disabilities**

Many people shared their struggles accessing social assistance as a person with a disability. Still others shared stories about caring for friends and family with disabilities or seniors and pointed to the need to ensure services are accessible to everyone.

#### **6) Improve the process for reporting deaths to government offices**

Dealing with the death of a loved one is difficult, and many people shared the challenges they faced dealing with the associated paperwork while they tried to grieve.

#### **7) Continue to make liquor policy improvements**

Following up on the highly successful consultation on liquor policy in 2013, people shared more ideas to make liquor regulations easier and simpler for businesses and citizens.

#### **8) Update (or explain) rules that don't make sense**

Some people just wanted clarification on a policy, or had a specific question about a process or rule.

#### **9) Change internal government operations for efficiency**

Some of the ideas people submitted were about improving how government operates between ministries and organizations.

#### **10) Allow more flexibility around taxation and payments, for things like PST, property taxes and rural property tax payments**

Citizens shared ideas on how to make taxes and fees easier to pay and provide more flexibility around payments.

#### **11) Improve the government website to make it easier to find related services**

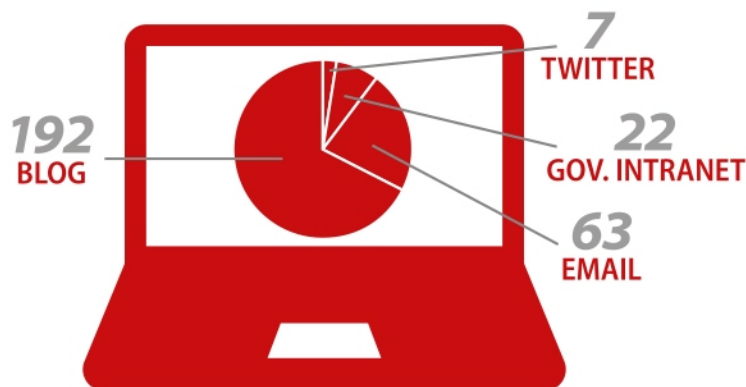
Many people mentioned their challenges in finding the right services, and suggested ways to make it easier for citizens to find related services.

## Public Engagement by the Numbers

*We received a total of 284 ideas throughout the public engagement.*

*In addition, we received more than 100 ideas from businesses and stakeholder organizations following the consultation.*

*More than 5,900 people visited the engagement website over the six weeks.*



*We received ideas related to programs and ministries across government:*

*Top 5 Ministries:*



The Province reviewed all of the ideas submitted to determine which ones we could take action on this year. While not every idea can be implemented, every idea was reviewed. The Ministry of Small Business and Red Tape Reduction and Responsible for the Liquor Distribution Branch worked directly with the ministries responsible to determine feasibility, cost and timing.

We've taken action on over 60 ideas (already achieved or to be completed this year). In addition, we've identified more ideas that need a bit more work but can be implemented in the near future.

## What We Are Doing

We received so many great ideas through the consultation and we are taking action to implement them in order to make services easier to access and simpler to use.

Over the next year we're focusing on three main goals: putting you first, making services accessible and improving our processes.

### Putting You First

While we know government workers strive to provide excellent service to the public, we did hear that there are areas for improvement. Your experience interacting with government should be productive, efficient and timely. You need information and services that suit your needs, whether you are new to the province, seeking social assistance or starting a business.

*"We need the ability to book more than one vaccination appointment at a time and do it online, not by calling reception."*

ANASTASIA

To put citizens first, the B.C. government will improve access to services in-person and online, upgrade call-back systems, and enhance government website usability. Here are some examples of what we're doing:

*To help parents get the support they need for their children faster, the Ministry of Children and Family Development is improving the phone service and online platform for the Child Care Subsidy and Autism Funding programs.*

*To give people time to carry out business on their schedule the Ministry of Technology, Innovation and Citizen Services is piloting extended office hours at select locations in the province and has announced extended hours at the Service BC centre in Prince George – it's now open on weekends for appointments.*

### Simplifying Child Care Subsidy Process for Parents

Securing affordable child care can be stressful for parents. To help with the cost of living the B.C. government offers a Child Care Subsidy, a monthly payment to assist eligible families with the cost of child care. Monthly subsidy payments vary depending on the family's circumstances. To improve the application process the Province is launching a new Client Service Portal that will make it easier for parents to apply for the subsidy and track the status of their application.

### Other Actions:

- Enhance the search process for the main government website to help people find the services they are looking for faster.
- Create an online plain language guide on how to deal with estates after the passing of a loved one.
- Include small-business-specific content in the training curriculum for applicable front-line staff at WorkSafeBC.



## Making Services Accessible

It's important as we work to modernize service delivery to make sure government services are accessible to all British Columbians, including seniors and people with disabilities. Everyone should have easy access to government services with simple-to-understand processes. Our goal is to reduce frustrations and save you time.

*"Would love to be able to renew my auto insurance online. ICBC should have this option."*

BECKY

Over the next year we will work to improve the Province's online presence so that British Columbians have access to services around the clock – meaning they can get the help they need when they need it. The B.C. government is committed to services that are high-quality, consistent and where possible, digital. Here are some of the ways we're working to improve access for citizens this year:

*To make it easier for parents to book the necessary vaccinations for their children, Island Health is holding planning groups with clients to explore options for improving access. A number of changes have already been implemented in the South Island health units, including the ability to book appointments six days a week as well as providing evening and drop-in clinics.*

*To enhance convenience for B.C. drivers ICBC is increasing service options. ICBC has streamlined parental consent for young drivers so parents no longer have to attend in person. ICBC has also made driver's abstracts and insurance & claims history records available online 24/7.*

### Improving Internet Accessibility

Using the Internet is a part of daily life. That's why the Ministry of Social Development and Social Innovation is launching an updated, plain-language and user-friendly website in spring 2016. The new site will make it easier for the public to find the information they need on ministry programs and services, including people with disabilities. This work will help government deliver on the commitment in Accessibility 2024 that the government website ([gov.bc.ca](http://gov.bc.ca)) will meet international web standards [WCAG 2.0 (AA)] by the end of 2016.

### Other Actions:

- Enhance the Province's online presence including implementing accessibility standards.
- Explore possible options with ICBC to allow customers to renew their insurance online through their brokers.



## Improving Processes

We are streamlining and modernizing processes to make it easier for you to use government services. The process should be clear and simple, and should help you understand what steps you need to take to access government services. There should not be duplication and unnecessary steps.

We are committed to reducing paperwork, providing clear requirements and streamlining processes so that British Columbians can access the services they rely on confidently. Here's what we are working on now:

*"Ensuring that the [gaming grant] PDF can be saved on the user's system and re-opened to complete the report would be so awesome."*

ELAINE

*To help community and volunteer groups get the funding they need to deliver valuable programs in B.C. communities, the Ministry of Community, Sport and Cultural Development has upgraded the functionality of their online application platform.*

*To give businesses more flexibility when serving liquor the Ministry of Small Business and Red Tape Reduction and Responsible for the Liquor Distribution Branch is implementing a series of updates to liquor policy, including extended room-service hours.*

### Other Actions:

- Simplify the business tax return process by expanding the Ministry of Finance's e-Tax platform.
- Establish the Civil Resolution Tribunal to help British Columbians resolve their strata and small-claims disputes online.

These are just a few of the ideas we are taking action on over the next year to make service delivery easier to access and simpler to use. For additional ideas and actions see [Appendix A: Actions to Reduce Red Tape](#).

## Next Steps

We believe that when it comes to using government services, British Columbians are the experts. And we want you to continue to have the opportunity to share your red-tape ideas all year round.

That's why we're following your suggestions and launching a button on the government website so you can submit your ideas 24/7 to help cut red tape and help us continue to improve our services.

Over the coming months, we will continue to review the remaining and new ideas we received from businesses and stakeholder groups to see how we can put them into action. While not every idea can be implemented (for example, some were outside of provincial control), we are considering all of them. And some ideas may take a little longer to implement than others. You will start to see improvements based on your ideas over the coming months.

In addition, the Province will continue to work on the streamlining and service improvement projects currently underway across all government ministries. The Ministry of Small Business and Red Tape Reduction and Responsible for the Liquor Distribution Branch will report on these initiatives in its annual report on regulatory reform in June.

Finally, through the consultation, we became aware of some issues that require additional work to fully address. We will be carrying out additional engagements over the coming year to explore opportunities to improve processes and services in more focused areas of government.

*"Thank you for listening"*

TAMI

*"I just wanted to say that I think this was a very good idea."*

BRENDA

*"it was excellent that the B.C. government gave us an opportunity to have input..."*

HUGH

## Conclusion

Thank you to everyone who participated in this engagement. Your ideas are helping to shape service delivery improvements for all British Columbians. We will continue to work to cut red tape and we look forward to receiving feedback on how these service improvements are helping you and welcome any additional suggestions you have.

## Resources

Send us your idea to help cut red tape: [RegulatoryReformBC@gov.bc.ca](mailto:RegulatoryReformBC@gov.bc.ca)

Reducing Red Tape for British Columbians Engagement website: <https://engage.gov.bc.ca/helpcutredtape/>

Annual Report on Regulatory Reform: [http://www2.gov.bc.ca/assets/gov/government/about-the-bc-government/regulatory-reform/pdfs/regulatory\\_reform\\_annual\\_report\\_201415\\_for\\_web.pdf](http://www2.gov.bc.ca/assets/gov/government/about-the-bc-government/regulatory-reform/pdfs/regulatory_reform_annual_report_201415_for_web.pdf)



## 2016 Actions to Reduce Red Tape in B.C.<sup>1</sup>

Idea Submitted	Government Progress and Next Steps
Streamline community gaming grants application process	The Ministry of Community, Sport and Cultural Development has recently streamlined the grant application process. The process is described on the Gaming Grant Program website at: <a href="https://www.gaming.gov.bc.ca/grants/index.htm">https://www.gaming.gov.bc.ca/grants/index.htm</a>
Improve hazardous materials storage license process	The B.C. government has put a new Structured Application Process in place for the storage of hazardous materials. The Ministry of Environment has also started a review of the new policy, processes, and procedures for handling applications.
Provide clarity on hazardous waste applications	The Ministry of Environment recently completed a project to improve the process for managing hazardous waste applications. This project is now being rolled into the larger Environmental Management Act Applications project currently underway, and scheduled to conclude in spring 2016.
Modernize submission process for maps related to environmental permits	Applicants are encouraged to submit digital maps to streamline permit approvals, and further work is underway to modernize the application processes.
Increase public outreach in Environmental Assessment Office processes	A discussion with citizens and stakeholders about improving public consultation in the Environmental Assessment Office recently concluded, with an aim to identify opportunities for improved outreach, and enhance the quality of information that results from public consultation. Find out more about the project at: <a href="http://qa.engage.gov.bc.ca/environmentalassessment/">http://qa.engage.gov.bc.ca/environmentalassessment/</a>
Allow rural property owners to obtain their statement balance online	The Ministry of Finance is in the process of moving programs, such as online statements for rural property owners, to the new eTax system. The ministry also introduced online balances in January 2016.
Streamline processes for provincial Home Owner Grant documentation and proof	The Ministry of Finance is currently working on a project to reduce the need for homeowners to provide supporting documentation for certain home owner grant applications. This work is scheduled for completion at the end of 2016, with implementation of the changes occurring in time for the 2017 tax year.
Improve the internal government process related to hiring new staff	Work is underway or completed in several ministries across government to streamline onboarding processes for new employees.
Government should have direct deposit and pre-authorized debit service	As part of efforts to improve and simplify service delivery, the Ministry of Finance has made both direct deposit and pre-authorized debit available.
Allow for different methods of filing PST returns	The Ministry of Finance has made it so that you can file PST returns and remit tax online, or through alternate arrangements including submitting payment through letter mail.
Introduce audit best practices	The Ministry of Finance is exploring examples of best practices from other Canadian jurisdictions to determine whether improvements can be made. Those findings will also be shared with the Canadian Federation of Independent Business.

<sup>1</sup> Duplicate ideas have been consolidated in preparing the list of actions.



Idea Submitted	Government Progress and Next Steps
Put in place a process where a business can challenge audit results without fear of retribution	<i>The Ministry of Finance has a process in place to ensure businesses have official means of appealing an assessment. Audit staff work to ensure taxpayers are fully aware of their rights, and work to uphold the ministry's fairness and service values. For more information about the services available to businesses and taxpayers, you can visit: <a href="http://www2.gov.bc.ca/gov/content/taxes/audit-ruling-appeal/fairness-service-code">http://www2.gov.bc.ca/gov/content/taxes/audit-ruling-appeal/fairness-service-code</a>.</i>
Should be able to pay MSP by credit card	<i>The B.C. government has made credit card payments available. Revenue Solutions BC is working toward enabling recurring credit card payments in 2016.</i>
Changes should be made to medical services plan premiums	<i>Changes to Medical Services Plan (MSP) premiums and enhanced premium assistance effective Jan. 1, 2017, will help lower-income families, individuals and seniors with the cost of living. By eliminating payments for children and enhancing premium assistance, 335,000 people will see their premiums reduced, including 70,000 single parent families. An additional 45,000 people will no longer pay MSP premiums at all.</i>
Move hunting license process online, using BC Services Card.	<i>The Ministry of Forests, Lands and Natural Resource Operations is moving hunter registry and limited entry hunt applications online: <a href="http://www.env.gov.bc.ca/fw/wildlife/hunting/resident/#Licences">http://www.env.gov.bc.ca/fw/wildlife/hunting/resident/#Licences</a></i>
Improvement land-use policy and moorage website	<i>The Ministry of Forests, Lands and Natural Resource Operations and FrontCounterBC are working to continue improving website accessibility and enhance online service delivery.</i>
Make fishing and hunting licenses available at gas stations and corner stores. Provide copies of regulations when someone buys a license	<i>The Ministry of Forests, Lands and Natural Resource Operations has improved access to fishing and hunting licenses through ServiceBC and FrontCounterBC approved vendors. Regulations are available at all vendor locations and online.</i>
Improve accessibility of B.C. government website	<i>A web improvement project is underway and Government Communication and Public Engagement is taking action to reduce barriers and increase accessibility for people living with disabilities. The B.C. government aims to be compliant with WCAG 2AA standards in 2016.</i>
Help citizens find what they need more easily	<i>Government Communications and Public Engagement has delivered many enterprise search enhancements on gov.bc.ca including dynamic navigation, search results filtering, search page usability enhancements including on mobile devices, synonyms, and query suggestions.</i>
Provide information to citizens about services to help them find programs	<i>Government Communications and Public Engagement is committed to improve access to services by March 31, 2016. New features have been added to <a href="http://gov.bc.ca">gov.bc.ca</a> including improved Service A-Z Index and a Services tab on search results page.</i>
Add a Contact Us link or "Need Help Finding Something?" button	<i>Government Communications and Public Engagement has implemented a Featured Services campaign that promotes government services, allows those services to be searched, and provides quick access to those services.  A Contact Us link exists in <a href="http://gov.bc.ca">gov.bc.ca</a>'s primary navigation.</i>
Include a map of the province where citizens can see the government services available	<i>As part of the B.C. government's 'Service A-Z' page, we have included a Service Finder map to help you navigate government services.</i>
Search for a specific government employee by name	<i>You can visit <a href="http://dir.gov.bc.ca">http://dir.gov.bc.ca</a> for a publicly visible staff directory. Government Communications and Public Engagement is continuing its ongoing work to make the staff directory more visible and user-friendly.</i>



Idea Submitted	Government Progress and Next Steps
<b>Make DataBC and GeoBC more intuitive.</b>	<i>Government Communications and Public Engagement plans to implement these measures this year. They are expected to improve navigation and findability within <a href="http://gov.bc.ca">gov.bc.ca</a>.</i>
<b>Improve child vaccination booking system</b>	<i>The Ministry of Health is conducting planning groups with clients to explore options for improving access. A number of changes have already been implemented in the South Island health units, including the ability to book appointments six days a week as well as providing evening and drop-in clinics.</i>
<b>Getting to the right department is challenging, especially for seniors</b>	<i>The Ministry of Health has improved access to information on the web by placing payment information in the same location as MSP info, eliminating the former boundaries between ministry responsibilities. The Ministry of Health is continuing to explore efforts to improve service delivery for seniors.</i>
<b>Be able to be paid electronically, deductibles for Pharmacare</b>	<i>The Ministry of Health and the College of Pharmacists of B.C. administer PharmaNet, the province-wide network that links all B.C. pharmacies to a central set of data systems. All community pharmacies in B.C. are required to connect to PharmaNet and other health suppliers are urged to connect to PharmaNet. Fair PharmaCare offers the Monthly Deductible Payment Option to help families pay their deductible.</i>
<b>More help and support for commercial tenancy</b>	<i>Anyone seeking resolution for strata and small claims disputes up to \$10,000 will have a new cost-effective and accessible online tool in the form of the Civil Resolution Tribunal, which is scheduled to begin resolving strata disputes later this year.</i>
<b>More support for people with small estates/plain-language information</b>	<i>In addition to Court Services Online, the Ministry of Justice and Attorney General is committed to helping people with the information they need for settling estates.</i>
<b>Reduce the number of steps required for drivers to process an Application of Reconsideration</b>	<i>RoadSafetyBC's driver remedial program has streamlined the process for drivers who wish to apply for a reconsideration of their referral to Responsible Driver Program or the Ignition Interlock program by implementing a Document Processing System (DPS) reducing document processing and approval time.</i>
<b>Allow for criminal record checks to be shared by similar organizations</b>	<i>The Ministry of Public Safety and Solicitor General introduced legislation that makes it possible for employees and volunteers to rely on a single criminal record check for a five-year period with multiple employers.</i>
<b>Create centralized database for all gov't funding opportunities. Current system is too complex and inconsistent across ministries.</b>	<i>The Ministry of Jobs, Tourism and Skills Training and Responsible for Labour has launched an economic development website with a searchable database of over 191 programs, including the latest funding opportunities for communities from the provincial and federal governments and other funding agencies (such as the Economic Initiative Trusts). See: <a href="http://www2.gov.bc.ca/gov/content/employment-business/economic-development/funding-and-grants">http://www2.gov.bc.ca/gov/content/employment-business/economic-development/funding-and-grants</a></i>
<b>WorkSafeBC response to first responders</b>	<i>The Ministry of Jobs, Tourism and Skills Training and Responsible for Labour amended the mental-health provisions of the Workers Compensation Act to recognize the cumulative impact of workplace stressors. The change in coverage means that all B.C. workers are covered from July 1, 2012 for mental disorders caused by a larger array of traumatic events or stressors. The WorkSafeBC Fair Practices Office can advise how the WorkSafeBC system works and how outstanding issues might be resolved.</i>
<b>WorkSafeBC should conduct its own red-tape reduction exercise</b>	<i>WorkSafeBC's regulatory requirement count has been reduced by 44% since 2001 as part of government's effort to reduce red tape, allowing for more streamlined operations as WorkSafeBC continues to focus on the health and safety of British Columbians.</i>



Idea Submitted	Government Progress and Next Steps
<b>Introduce work-site inspector best practices</b>	<i>WorkSafeBC is continuing their work to develop a world-class inspection and investigation regime, incorporating best practices, a workforce review and enhanced training.</i>
<b>Put in place a process where a business can challenge work site inspection results without fear of retribution</b>	<i>Any business or employer who believes they have not been treated fairly by WorkSafeBC, including work-site inspections, may contact the Fair Practices Office, where complaints are received confidentially, or the Small Business Liaison Office. Businesses and employers are encouraged to call the direct line, email or visit the website.</i>
<b>Introduce small-business sensitivity training to all WorkSafeBC and staff dealing directly with small business, including front-line staff.</b>	<i>WorkSafeBC will continue to develop small business sensitivity content to be incorporated into the Worker and Employer Services Division's ongoing front-line staff and officer training curriculum. The Ministry of Jobs, Tourism and Skills Training and Responsible for Labour, and WorkSafeBC recognize that small businesses have needs that differ from larger employers. WorkSafeBC also regularly consults with the Canadian Federation of Independent Business on small-business issues.</i>
<b>Require front-line government staff to provide some form of identification (i.e. identification number)</b>	<i>WorkSafeBC call centre staff, payroll auditors and officers routinely present various forms of identification, including names, and in specific circumstances, business cards and identification cards when on the job.</i>
<b>Government Child Care Subsidy call back/phone trees</b>	<i>A new telephony system, Contact Centre Anywhere (CCA), with a call-back feature, was implemented by the Ministry of Children and Family Development in July 2015. CCA is a multi-functional contact centre management platform that has been used in government for four years, and is seeing increasing up-take across a variety of ministries and business areas. A Client Service Portal through which clients will be able to apply for services, check the status of their applications, and receive communication about their cases is under development and slated to launch in 2016/17.</i>
<b>Central resources for applying for child-care benefits, information tied to MSP</b>	<i>After consultation with parents and other stakeholder groups, the Ministry of Children and Family Development is working on a new parent application form, redesigned online information architecture, and over the long term, possible changes aimed at simplifying the eligibility calculation, as well as a self-serve client portal so information is processed securely and parents can receive benefits faster. Implementation targets range from the present to early in the 2017/18 fiscal year.</i>
<b>Gaps in services for youth transitioning to adult services</b>	<i>The Services to Adults with Developmental Disabilities (STADD) initiative has implemented a number of the recommendations from the Deputy Ministers Review of Community Living BC: Improving Services to Adults with Developmental Disabilities. Four youth and young adult STADD sites are now in operation in Surrey; Nanaimo/Comox Valley; Kamloops/Merritt; and Prince George/Haida Gwaii.</i>
<b>Access to home renovation funds and contractors to do the work</b>	<i>BC Hydro and FortisBC offer a joint home renovation program, the Home Energy Retrofit Program (HERO). HERO provides homeowners a range of incentives for gas and electric energy efficiency measures. Both companies are increasing their efforts at contractor engagement through residential trade ally programs. A key element of these programs is the development of a searchable directory of contractors by services provided and geographical locations. FortisBC's directory is available here: <a href="http://www.fortisbc.com/findacontractor/Pages/default.aspx">http://www.fortisbc.com/findacontractor/Pages/default.aspx</a> It is anticipated BC Hydro will offer a similar service.</i>
<b>A one-stop shop for approvals for discharge and operation would be beneficial</b>	<i>The BC Oil and Gas Commission is continuing its work to enhance the single-window model for permitting oil and gas exploration and development, and for ensuring operators' compliance with regulation in an effort to provide a streamlined and efficient regulatory process and regime.</i>



Idea Submitted	Government Progress and Next Steps
Make residential tenancy arbitration decisions public	<i>Residential Tenancy Branch decisions are now available at: <a href="http://www.housing.gov.bc.ca/rtb/search.html">http://www.housing.gov.bc.ca/rtb/search.html</a></i>
Improve Residential Tenancy Branch phone service	<i>The Residential Tenancy Branch is improving the way landlords and tenants access information by directing them to web-based information through an online self-serve tool. The Residential Tenancy Branch will also change the "Contact Us" button to read "Contact the Residential Tenancy Branch" to help improve clarity.</i>
Challenges with naming on cards	<i>The BC Services Card Program is considering options around streamlining the current change-of-name process at ICBC and Health Insurance BC, and is engaged with partners to discuss viable options.</i>
Connect BC Pension info to the BC Services Card	<i>Discussions are underway for the BC Pension Corp to use the BC Services Card.</i>
Make changing names of board of directors online easier	<i>The Ministry of Technology Innovation and Citizen Services is developing a new system to meet the requirements of the new Societies Act. Online filing will create an improved experience.</i>
Time contractors spend waiting for contracts to be finalized	<i>The Ministry of Technology, Innovation and Citizen Services recently launched a procurement transformation initiative to improve the practice of procurement across government. The "time to contract" has been identified as an impediment and cost to suppliers and a pilot is underway to introduce a short form standard contract template for lower-risk contracts that will streamline the contracting process.</i>
Easy way to provide own serving size on SOL application (rather than choosing from pre-populated oz sizes)	<i>The Liquor Distribution Branch is working on a tool for the Special Occasion Licence that helps applicants convert common tasting sizes to their full-size pour equivalents. This should help reduce confusion for tasting event organizers. This change is expected to be released in early 2016.</i>
Extend liquor service for room service	<i>The Ministry of Small Business and Red Tape Reduction and Responsible for the Liquor Distribution Branch is extending the hours that liquor can be delivered by room service within B.C. hotels and resorts.</i>
Allow agents to bring samples into restaurants for education and sampling.	<i>Agents can provide liquor for education purposes to licensees and the public as part of consumer tastings.</i>
Need more consistency in the application of liquor regulations by inspectors.	<i>The Liquor Control and Licensing Branch is improving consistency by holding an annual training session for all inspectors.</i>
Streamline the SOL application process such that one licence can cover an entire event, for a reasonable number of days and venues	<i>The Liquor Distribution Branch and the Liquor Control and Licensing Branch have implemented a Special Occasion Licence online application system. For a single event, applicants can obtain a licence for multiple days, and multiple locations within the same police jurisdiction.</i>
Improve process for waiting in lines at offices	<i>The Ministry of Social Development and Social Innovation provides in-person services at offices, telephone service through our Contact Center, and online services through My Self-Serve. Efforts have been made to expedite the process with form and drop boxes available in waiting rooms. Forms can be mailed or faxed and followed up by contacting the Contact Center, and appointments can be booked.</i>

Idea Submitted	Government Progress and Next Steps
<b>Reduce barriers to labour market partnerships</b>	<i>The Community and Employer Partnership (CEP) has recently streamlined the application process. Applications can now be completed and submitted on-line at any time, a self-assessment tool guides applicants to the appropriate CEP funding stream, and the letter of intent is no longer required.</i>
<b>Consider a sliding scale for unemployed people who are trying to gain experience or training to get a job.</b>	<i>Training funding is available for Ministry of Social Development and Social Innovation clients through a variety of programs under the Employment Program of BC (EPBC), such as the Single Parent Employment Initiative (SPEI), Client Action Plan, and approved skills training.</i>
<b>Plain language the Disability BC web site</b>	<i>The Ministry of Social Development and Social Innovation is redeveloping its website with updated content and a new navigation structure to be in place by Spring 2016.</i>
<b>Day-care costs, child-care subsidy</b>	<i>The Ministry of Social Development and Social Innovation program, B.C. Employment and Assistance (BCEA) exempts all education and child-care costs provided through the Employment Program of BC (EPBC) when a client on income assistance is in approved training.</i>
<b>Richmond Social Development Office is understaffed.</b>	<i>The number of Ministry of Social Development and Social Innovation staff has been increased and clients are advised to indicate an immediate need for food, shelter or medication when completing their applications. Staff process urgent applications as soon as they become aware of the need.</i>
<b>ServiceBC response times are slow</b>	<i>Telephone technology at the Ministry of Social Development and Social Innovation has been enhanced. Through the 1-866-866-0800 line, clients can now access information and services, leave a call-back number, get an up-front message of the expected wait time, as well as find out the status of their monthly report (stub) and cheque amount 24/7. The ministry has also hired more phone operators, increasing toll free line staff by over 20%. Face-to-face service will continue to be available.</i>
<b>The lack of in-person services in South Delta is a barrier for many individuals.</b>	<i>While the Ministry of Social Development and Social Innovation will continue to provide face-to-face services, it is expected that clients will increasingly choose to be served over the telephone or online. Face-to-face service will be available to clients for whom phone or self-service channels are not viable or optimal service options.</i>
<b>BC Ferries should report out on the individual routes to get a better idea of the service levels.</b>	<i>The requested information is available on the BC Ferries website in their annual report to the BC Ferry Commissioner. BC Ferries is aware of below average statistics for on-time departures for the Langdale-Horseshoe Bay route and is looking at ways to improve service.</i>
<b>Improve extraordinary load permit process</b>	<i>The Ministry of Transportation and Infrastructure's Extraordinary Load Approval Process accepts approval requests as "Non-reducible load, details to come", thereby allowing the carrier to provide commodity details before approval is issued.</i>
<b>Make it easier to bring vehicles into B.C. from other provinces</b>	<i>All the forms necessary for registering and licensing an out-of-province Canadian vehicle are available through an ICBC Autoplan broker.</i>





Ministry of  
Small Business and  
Red Tape Reduction





**Speaking Notes for**  
**Honourable Greg Kylo**  
**Parliamentary Secretary for the BC Jobs Plan**  
**Red Tape Reduction Day**

**Reception Hall, BC Legislature**  
**501 Belleville Street**  
**Victoria, BC**

**Wednesday, March 2, 2016**

**9:15-10:00AM**

Please check against delivery



## **Event Profile:**

### **Background:**

The first ever Red Tape Reduction Day is March 2, 2016. The B.C. government will hold an event at noon on March 2 at the Legislature to highlight the work the Province has done to reduce red tape for citizens and businesses. The Province will announce the following initiatives: 37 items for repeal, final report on the public engagement to reduce red tape and the new suggestion button on the B.C. government homepage.

Red Tape Reduction Day was created through legislation in fall 2015 to have an annual honorary day to shine the spotlight on the Province's efforts to reduce red tape for British Columbians.

### **Audience:**

Approximately 20-25 people, including ministers, MLAs, citizen validators, small business stakeholders. Media are invited to attend.

### **Key Attendees:**

- Coralee Oakes, Minister Small Business and Red Tape Reduction
- Greg Kylo, Parliamentary Secretary for the BC Jobs Plan
- Karen Philp, executive director of The Kidney Foundation of Canada – BC & Yukon
- Todd Stone, Minister of Transportation and Infrastructure
- Mike Croy, Vice President of Teamsters, Helmets to Hardhats supporter
- Iain Hooey, co-founder of the Victoria Whisky Festival
- Laura Jones, Executive Vice-President, Canadian Federation of Independent Business

**Dress:** Business attire

**Contact:** Bill Anderson, Communications Director (cell: 250-888-3381)

Louise Denis, Event Coordinator (cell: 250-893-1723)

## Event Roll-out:

Time	Event Itinerary
7:00 a.m.	Louise Denis and AV Specialists on site for technical setup
8:45 a.m.	Media Relations: Karen van Marum Photographer/Videographer: Justin Schneider
9:00 a.m.	Visual pre-brief with Photographer/Videographer
9:15 a.m.	Pre-brief with guest speakers, led by Louise Denis, Events Coordinator Location: Rattenbury Room <ul style="list-style-type: none"> <li>• <b>Coralee Oakes</b>, Minister Small Business and Red Tape Reduction</li> <li>• <b>Greg Kylo</b>, Parliamentary Secretary for the BC Jobs Plan</li> <li>• <b>Karen Philp</b>, Executive Director, The Kidney Foundation of Canada – BC &amp; Yukon Branch</li> <li>• <b>Todd Stone</b>, Minister of Transportation and Infrastructure</li> <li>• <b>Mike Croy</b>, Vice President of Teamsters, Helmets to Hardhats supporter</li> <li>• <b>Iain Hooey</b>, co-founder of the Victoria Whisky Festival</li> <li>• <b>Laura Jones</b>, Executive Vice-President, Canadian Federation of Independent Business</li> </ul>
9:29 a.m.	Speakers move to podium area
9:30 a.m.	<b>Minister Oakes</b> goes to podium, introduces herself, the guest speakers and gives her remarks. She then invites Parliamentary Secretary Greg Kylo to say a few words
9:34 a.m.	<b>PS Kylo</b> introduces Karen Philp (1 min)
9:35 a.m.	<b>Karen Philp</b> gives remarks (1 min)
9:36 a.m.	<b>Minister Stone</b> introduces Mike Croy (1 min)
9:37 a.m.	<b>Mike Croy</b> gives remarks (30 secs)
9:38 a.m.	Minister Oakes thanks Mike and invites Iain Hooey to the podium
9:39 a.m.	<b>Iain Hooey</b> gives remarks (30 secs)
9:40 a.m.	Minister Oakes thanks Iain and invites Laura Jones to the podium
9:41 a.m.	<b>Laura Jones</b> gives remarks (2 mins)
9:43 a.m.	Minister Oakes thanks Laura Jones and invites all speaking guests to join her at the podium/poster board for a group photo <b>PHOTO-OP</b>
9:45 a.m.	Media availability – scrum setting
9:55 a.m.	Event concludes

## **Introduction**

- Thank you Minister Oakes.
- One of the themes we heard in the engagement was to improve in-person customer service to make it easier for people to access services.
- One of the ways we're doing that is by making organ donation registration available at Service BC locations with ICBC driver licensing services.
- Service BC Centres actively engage customers on registering a decision on organ donation and make it easy for people to register.
- Now when people are renewing their driver's licence at ServiceBC they can fill out a donation form while they're completing the paperwork...
- And then Service BC sends the form to BC Transplant on their behalf.
- To illustrate how this simple change is making a positive difference in the lives of British Columbians in need of organ donation...
- Please welcome executive director of the BC & Yukon Branch of the Kidney Foundation of Canada Karen Philp.

**[Karen Philp speaks – 1min]**

-END-



**Speaking Notes for**  
**Honourable Todd Stone**  
**Minister of Transportation and Infrastructure**

**Red Tape Reduction Day**

**Reception Hall, BC Legislature**  
**501 Belleville Street**  
**Victoria, BC**

**Wednesday, March 2, 2016**

**9:15-10:00AM**

Please check against delivery

## **Event Profile:**

### **Background:**

The first ever Red Tape Reduction Day is March 2, 2016. The B.C. government will hold an event at noon on March 2 at the Legislature to highlight the work the Province has done to reduce red tape for citizens and businesses. The Province will announce the following initiatives: 37 items for repeal, final report on the public engagement to reduce red tape and the new suggestion button on the B.C. government homepage.

Red Tape Reduction Day was created through legislation in fall 2015 to have an annual honorary day to shine the spotlight on the Province's efforts to reduce red tape for British Columbians.

### **Audience:**

Approximately 20-25 people, including ministers, MLAs, citizen validators, small business stakeholders. Media are invited to attend.

### **Key Attendees:**

- Coralee Oakes, Minister Small Business and Red Tape Reduction
- Greg Kylo, Parliamentary Secretary for the BC Jobs Plan
- Karen Philp, executive director of The Kidney Foundation of Canada – BC & Yukon
- Todd Stone, Minister of Transportation and Infrastructure
- Mike Croy, Vice President of Teamsters, Helmets to Hardhats supporter
- Iain Hooey, co-founder of the Victoria Whisky Festival
- Laura Jones, Executive Vice-President, Canadian Federation of Independent Business

**Dress:** Business attire

**Contact:** Bill Anderson, Communications Director (cell: 250-888-3381)

Louise Denis, Event Coordinator (cell: 250-893-1723)

### **Event Roll-out:**



Time	Event Itinerary
7:00 a.m.	Louise Denis and AV Specialists on site for technical setup
8:45 a.m.	Media Relations: Karen van Marum Photographer/Videographer: Justin Schneider
9:00 a.m.	Visual pre-brief with Photographer/Videographer
9:15 a.m.	Pre-brief with guest speakers, led by Louise Denis, Events Coordinator Location: Rattenbury Room <ul style="list-style-type: none"> <li>• <b>Coralee Oakes</b>, Minister Small Business and Red Tape Reduction</li> <li>• <b>Greg Kylo</b>, Parliamentary Secretary for the BC Jobs Plan</li> <li>• <b>Karen Philp</b>, Executive Director, The Kidney Foundation of Canada – BC &amp; Yukon Branch</li> <li>• <b>Todd Stone</b>, Minister of Transportation and Infrastructure</li> <li>• <b>Mike Croy</b>, Vice President of Teamsters, Helmets to Hardhats supporter</li> <li>• <b>Iain Hooey</b>, co-founder of the Victoria Whisky Festival</li> <li>• <b>Laura Jones</b>, Executive Vice-President, Canadian Federation of Independent Business</li> </ul>
9:29 a.m.	Speakers move to podium area
9:30 a.m.	<b>Minister Oakes</b> goes to podium, introduces herself, the guest speakers and gives her remarks. She then invites Parliamentary Secretary Greg Kylo to say a few words
9:34 a.m.	<b>PS Kylo</b> introduces Karen Philp (1 min)
9:35 a.m.	<b>Karen Philp</b> gives remarks (1 min)
9:36 a.m.	<b>Minister Stone</b> introduces Mike Croy (1 min)
9:37 a.m.	<b>Mike Croy</b> gives remarks (30 secs)
9:38 a.m.	Minister Oakes thanks Mike and invites Iain Hooey to the podium
9:39 a.m.	<b>Iain Hooey</b> gives remarks (30 secs)
9:40 a.m.	Minister Oakes thanks Iain and invites Laura Jones to the podium
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## **Introduction**

- Our government is supporting job opportunities for British Columbians.
- We recently cut red tape for military personnel transitioning into civilian employment.
- By removing the requirement for additional testing we are ensuring that their truck driving credentials are transferable to commercial licences.
- This helps give them marketable qualification and new career opportunities in the commercial trucking industry.
- To share how this change will benefit military personnel and retiring veterans in B.C...
- Please welcome Vice President of Teamsters local union #213 and supporter of Helmets to Hardhats Mike Croy.

**[Mike speaks – 1min]**

-END-



**Speaking Notes for**

**Honourable Coralee Oakes**

**Minister of Small Business and Red Tape Reduction  
Responsible for the Liquor Distribution Branch**

**Red Tape Reduction Day**

**Reception Hall, BC Legislature  
501 Belleville Street  
Victoria, BC**

**Wednesday, March 2, 2016**

**9:15-10:00AM**

Please check against delivery

## **Event Profile:**

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The first ever Red Tape Reduction Day is March 2, 2016. The B.C. government will hold an event at noon on March 2 at the Legislature to highlight the work the Province has done to reduce red tape for citizens and businesses. The Province will announce the following initiatives: 37 items for repeal, final report on the public engagement to reduce red tape and the new suggestion button on the B.C. government homepage.

Red Tape Reduction Day was created through legislation in fall 2015 to have an annual honorary day to shine the spotlight on the Province's efforts to reduce red tape for British Columbians.

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- Coralee Oakes, Minister Small Business and Red Tape Reduction
- Greg Kylo, Parliamentary Secretary for the BC Jobs Plan
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- Todd Stone, Minister of Transportation and Infrastructure
- Mike Croy, Vice President of Teamsters, Helmets to Hardhats supporter
- Iain Hooey, co-founder of the Victoria Whisky Festival
- Laura Jones, Executive Vice-President, Canadian Federation of Independent Business

**Dress:** Business attire

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## Welcome

- Welcome to the first annual Red Tape Reduction Day!
- I would like to recognize the traditional territory of the Lekwungen People (La-**kwung**-en) including the Songhees and Esquimalt First Nations.
- I would also like to acknowledge Anna Piloyan, one of the citizens who helped us launch the engagement and is in the audience today.
- She was able to grow her business thanks to simple changes we made to the Special Occasion Licence online.

## Repeal Items

- Red tape costs us valuable time, and creates frustration.
- Our government understands this – and since 2001 has been a national leader in red tape reduction.
- We've reduced unnecessary regulatory requirements by 43% - that's more than 155,000 unnecessary requirements out of the way!
- This work continues to be an important priority of mine, and of the Premier's...
- So much so that this government's commitment to reducing red tape is highlighted as an important part of every single Minister's mandate letter.
- I have worked closely with my cabinet colleagues to reduce red tape in their ministries...
- And to continue improving service delivery for all British Columbians across our government.
- Today we are continuing this work by **repealing 37 provincial regulations** – which will remove 215 unnecessary and out of date legal

requirements from our books.

- For example, we are replacing the need for sworn statements with a simple, signed statement in more than 20 instances.
- So a parent who wants to enrol their child in a francophone school no longer has to go through the hassle of getting a sworn statement.
- By repealing these regulations we are making it easier for people to understand and follow provincial requirements.

## **Public Engagement**

- When it comes to using government services, British Columbians are the experts.
- That's why this past fall we held a six-week public consultation on reducing red tape.
- We heard directly from British Columbians with their fixes to improve service delivery.
- British Columbians, like the people joining us today, shared their frustrations, their personal stories, and their simple fixes to reduce red tape.
- We listened.
- Over the six weeks more than 5,900 people participated online.
- We received more than 400 ideas, including over 280 through the public engagement and more than 100 from businesses and stakeholder groups.
- I was so impressed with the thoughtfulness and practicality of people's ideas.

- And now, the Province is turning those ideas into action.
- Today we are releasing our report on the consultation...

### **[Hold up report]**

- ...Detailing more than **60 actions we are taking this year** to reduce red tape.
- Over the next year we're focusing on three main goals: putting you first, making services accessible and improving our processes.
- For example, Becky in the Cariboo shared an idea around improving services at ICBC.
- We believe this is a good idea.
- Over the coming months, we will be exploring this idea and possible options with ICBC that can allow customers to renew their insurance online through their brokers.

- s.13
- We listened to her.
- This spring the Province will be reaching out to clients to find out how we can improve the granting process.
- I encourage you to go to [www.gov.bc.ca/helpcutredtape](http://www.gov.bc.ca/helpcutredtape) and read the engagement report and the comments.

### **Validators**

- The actions we are taking are only possible thanks to the participation of citizens across the province.
- I'd like to welcome my colleagues Parliamentary Secretary Kylo and Minister Stone...
- To introduce some of the citizens who commented, and those who are benefiting from the actions the Province is taking. Minister Fassbender?

**[Parliamentary Secretary Greg Kylo speaks – 1 min]**

**[Karen Philp speaks – 1 min]**

**[Minister Stone speaks – 1 min]**

**[Mike Croy speaks – 1 min]**

- Thank you Mike.
- And now to share a bit about how this government is working to cut red tape for the liquor industry has made running his charity event easier...
- Please welcome co-founder of the Victoria Whisky Festival – now rated top three in the world - Iain Hooey.

**[Iain speaks – 1 min]**

- Thank you Iain.

**Suggestion Button**

- This engagement on reducing red tape for British Columbians was just the start of a conversation.
- A conversation people wanted to continue.
- For example, Brenda of Brenda's Bouquets thought that having a way to submit ideas all the time would be "a valuable tool for small business owners by giving them a quick 'point of contact' for any inefficiencies they encounter."

s.13,s.22

- 
- We listened to people like Brenda <sup>s.22</sup>
- We are launching a new suggestion button on the BC government home page – [www2.gov.bc.ca](http://www2.gov.bc.ca).
- People can now submit ideas to reduce red tape 24 hours a day, seven days a week.

## **CFIB**

- The Canadian Federation of Independent Business has been supportive of our concentrated efforts to reduce red tape.
- In fact, just last month they awarded British Columbia top marks in Canada for our work to reduce red tape – our fifth 'A' grade in a row.
- I'm happy to announce that we will be working with the Canadian Federation of Independent Business as part of our Small Business Roundtable regional consultations.
- To share her thoughts on how B.C.'s national leadership helps small businesses, please welcome Executive Vice-President **Laura Jones**.



## **[Laura speaks – 2 mins]**

- Thank you Laura.

## **Conclusion**

- I want to thank each and every British Columbian who participated in the public engagement.
- Your ideas are helping to reduce red tape and improve service delivery across this province.
- Together we will continue to make government services easier to access and simpler to use.
- I'd like to invite all of our speakers to join me on the stage now for a group photo.
- Happy Red Tape Reduction Day!

-END-

**TOP MESSAGES:**

- Red Tape Reduction Day is about improving services for British Columbians and cutting red tape.
- This report highlights more than 60 ways we're taking action to improve services.
- Plus, we're repealing 37 outdated or unnecessary regulations, making provincial laws easier to understand and follow.
- By streamlining processes, improving access and putting your needs first we're making life better for all British Columbians.

**BENEFITS:**

- Our goal is to make services easier to access and simpler to use.
- Today we are releasing a report outlining the actions the Province is taking to implement your ideas, including:
  - Improving the call-back system for the child-care subsidy program so parents can get the support they need faster. *(Karen on Vancouver Island)*
  - Enhancing convenience for British Columbians seeking a special occasion licence by offering licensing online through a simple application process. *(Jeff in Vancouver)*
  - Exploring the possible options with ICBC to allow customers to renew their insurance online through their brokers. *(Becky in the Cariboo)*

**ACTIONS IN APPENDIX:**

- We've identified more than 60 ideas on which we're taking action.
- Most of the ideas suggested by British Columbians address an existing process that they found frustrating.
- Some of these actions are projects the Province was already working on or ongoing initiatives where we are committed to continuous improvement.
- By improving how we deliver services - improving processes, streamlining applications, or decreasing wait times - we can make a difference in citizens' lives.

## RED TAPE REDUCTION DAY

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### RED TAPE REDUCTION

#### **BACKGROUND:**

The first Red Tape Reduction Day is Wednesday, March 2, 2016.

On this day the Province released its final report on the Reducing Red Tape for British Columbians public engagement. The report outlines what the Province heard during the public engagement and the Province's <sup>S.</sup><sub>12</sub> actions to reduce red tape and improve services.

The Province is also repealing 37 outdated or unnecessary regulations to make it easier for people to understand and follow provincial requirements. This reduces the regulatory count by over 200.

The benefits of having a day to highlight the Province's efforts to reduce red tape include:

- Removing outdated and counterproductive regulations.
- Making it easier for business and citizens to understand what is required of them when accessing government services.
- Saving citizens time and frustration by improving and modernizing processes.
- Having a straightforward regulatory regime that encourages more businesses to invest in British Columbia.

#### Historical information:

On September 30, 2015 the B.C. government introduced legislation to create the new Red Tape Reduction Day to be observed every year on the first Wednesday of March. This honourary day reinforces the Province's ongoing commitment to reduce red tape and administrative burden for citizens and businesses.

Red Tape Reduction Day makes the B.C. government formally – and very publically – accountable to its commitment to reduce red tape and to continually review and improve the provincial body of regulations.

**Ministry of Small Business and Red Tape Reduction**  
**Reducing Red Tape for British Columbians**  
***Red Tape Reduction Day – March 2, 2016***

**General**

**What is Red Tape Reduction Day?**

- Red Tape Reduction Day is an opportunity to highlight our commitment regulatory reform.
- This day celebrates our progress to reduce red tape through:
  - Repealing outdated or unnecessary regulations
  - Improving service delivery
- The first Wednesday in March each year will be known as Red Tape Reduction Day.

**Why is it necessary?**

- Red Tape Reduction Day shows British Columbians that we are listening and taking action on their ideas.
- Knowing that we will shine a spotlight on our work in the past year is a strong incentive to keep red tape reduction a priority.
- Enshrining our commitment in law to reduce red tape and continue regulatory reform is a strong statement of our efforts.

**What are you doing to celebrate Red Tape Reduction Day?**

- To celebrate Red Tape Reduction Day we are:
  - **Repealing 37 unnecessary and outdated regulations** to make it easier for businesses and citizens to understand and follow provincial requirements.
  - This is part of our commitment to zero net increase in regulatory requirements until 2019 as it will decrease the regulatory count by over 200.
  - **Releasing our report on the Reducing Red Tape for British Columbians consultation** we held this fall.
  - This report details more than 60 actions our B.C. government is taking to implement your ideas to improve service delivery.



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***Red Tape Reduction Day – March 2, 2016***

- Plus, we're launching a new suggestion button on the BC Government homepage so that British Columbians can share their ideas to help cut red tape all year long.

**What does Red Tape Reduction Day mean for British Columbians?**

- British Columbians can know that we listened to their ideas to reduce red tape.
- Red Tape Reduction Day gives British Columbians the tangible results of the Province's work to make government services easier to access and simpler to use.
- By repealing unnecessary regulations, this day makes it easier for business and citizens to understand and follow provincial requirements.
- Businesses are attracted by our straightforward regulatory regime and are encouraged to invest in B.C.

**How do you respond to those who criticize the Province's work to reduce red tape as a public relations exercise, lacking substance?**

- I think our record speaks for itself.
- We are clear leaders in reducing red tape: we've reduced unnecessary regulations by 43% since 2001 and received five 'A' grades from CFIB.
- In the last year we have completed the following actions:
  - In July, the Province renewed its commitment to regulatory reform by creating the new Ministry of Small Business and Red Tape Reduction.
  - In October, the Province created the new Red Tape Reduction Day to highlight its commitment to regulatory reform.
  - From October to December, the Province held a public consultation on reducing red tape for British Columbians and received more than 280 ideas.
  - In June, we publicly reported out on government's efforts with regard to red tape and regulatory reform through release of the Annual Report on Regulatory Reform.
- And today we are releasing our report on the Province's actions to implement the ideas we received through the consultation.

**Why are you using a provincial employee as a validator for this initiative?**

- We reached out across government through @Work to public servants to ask for their ideas.

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**Reducing Red Tape for British Columbians**  
***Red Tape Reduction Day – March 2, 2016***

- We know that as committed professionals, public servants know better than anyone where there is unnecessary red tape.
- Yes, this person is a provincial employee, but they are citizens first, and the idea they gave did not relate to their work.
- We're proud to see so many engaged and committed public servants participating in our efforts to cut red tape.

**What have you done to cut red tape recently?**

- We're already working hard to reduce red tape and improve service delivery. For example:
  - Making improvements to the tax structure by establishing a commission to examine whether the Province's current tax regime is best suited to enable business competitiveness and encourage investment in our economy.
  - Providing the option to combine your medical service card with your driver's licence. This new card is a secure piece of photo identification with many anti-fraud and security features to help to protect citizens' personal information.
  - Offering rebates through BC Hydro's Home Renovation Program to help make improving your home's energy efficiency more affordable, including up to \$1,200 in rebates for upgrading insulation.
  - Consolidating the requirements around wills into a single Act, the Wills, Estates and Succession Act. This Act helps clarify the process for distributing estates where there is no will and allows the court to recognize a document as a will even if it does not meet all the usual standards.

**Reducing Red Tape**

**What does reducing red tape mean?**

- Red Tape refers to burdensome and often unnecessary government administrative processes and regulatory requirements.
- Red Tape refers to a complex, convoluted or lengthy process that makes it difficult to access a program or service – when a simplified process may do.
- We know red tape can cause frustration and waste time.

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**Reducing Red Tape for British Columbians**  
***Red Tape Reduction Day – March 2, 2016***

- We want government services to be easier to access and simpler to use.

**Doesn't focusing on red tape reduction actually increase the amount of red tape?**

- We know that improving how we deliver services reduces frustration – that is why we continue to make it a priority.
- We want every single regulatory requirement in British Columbia to be necessary, meaningful and serve a purpose.
- Often this means reducing duplication or getting rid of outdated regulations – which actually strengthen and clarify our existing regulatory framework and protect health, safety, and the environment.

**Isn't reducing red tape something that the Province should be doing all the time?  
Why do you need a special day?**

- Absolutely. British Columbia is a recognized leader in cutting red tape. Since 2001, we've reduced the regulatory burden by 43%.
- We know there is more we can do to make government services easier to access and simpler to use.
- That's why we held a 6-week public consultation on reducing red tape in 2015, and why today we're releasing our report on how we're taking action on citizens' ideas to improve service delivery.
- Over the next year we'll be taking action on more than 60 ways to reduce red tape and improve service delivery for British Columbians.

**Not all regulation is bad regulation. Is your focus on reducing red tape making B.C. more unsafe?**

- Public safety is our first priority. We review every regulation and process to ensure that removing it won't impact public health and safety or our environment.
- For example, WorkSafeBC is making it easier for businesses to register for workplace insurance. They are streamlining supporting materials as well as the upgrades scheduled to the WorkSafeBC website to reduce complexity and clarify requirements.



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**Reducing Red Tape for British Columbians**  
***Red Tape Reduction Day – March 2, 2016***

- We apply the B.C. regulatory reform policy framework to all changes in statutes, regulations, and associated policies and forms.
- Using the framework helps reduce duplication or gets rid of outdated regulations – which actually strengthen and clarify our existing regulations and protect British Columbians.

**Public Engagement Final Report**

**How is the Province taking action to address and implement British Columbians ideas to reduce red tape?**

- As a result of the public consultation from October 22 to December 3, 2015, British Columbians as well as stakeholder groups provided over 400 ideas to help cut red tape.
- Each idea has been assessed for viability, and we've identified more than 60 ideas on which we're taking action.
- For example:
  - Improving the call-back system for the child-care subsidy program so parents can get the support they need faster. *(Karen on Vancouver Island)*
  - Enhancing convenience for British Columbians seeking a special occasion licence by offering licensing online through a simple application process. *(Jeff in Vancouver)*
  - Exploring the possible options with ICBC to allow customers to renew their insurance online through their brokers. *(Becky in the Cariboo)*

**Not all of these items look like actions? How can you say you are completing them, if some of them have already been completed?**

- We've identified more than 60 ideas on which we're taking action.
- Some of these actions are projects the Province was already working on or ongoing initiatives where we are committed to continuous improvement.
- These are all ways the Province is working to cut red tape and improve services.

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**Reducing Red Tape for British Columbians**  
***Red Tape Reduction Day – March 2, 2016***

**Are you providing any new funding to implement these ideas?**

- No. Our efforts to reduce red tape are part of each ministry's existing mandate, and included in their existing budgets.
- This report is about our commitment to improving service delivery, streamlining processes and programs, and modernizing regulations.
- Most of these ideas are just common sense and only requiring a small change and no additional funding.

**How are you improving service delivery by implementing these ideas?**

- Most of the ideas suggested by British Columbians address an existing process that they found frustrating.
- By improving how we deliver services - improving processes, streamlining applications, or decreasing wait times - we can make a difference in citizens' lives.

**Can you give some examples of how you are improving services?**

- We're assessed these ideas and we're moving forward on more than 60 ideas. For example:
  - Improving the call-back system for the child-care subsidy program so parents can get the support they need faster. *(Karen on Vancouver Island)*
  - Enhancing convenience for British Columbians seeking a special occasion licence by offering licensing online through a simple application process. *(Jeff in Vancouver)*
  - Exploring the possible options with ICBC to allow customers to renew their insurance online through their brokers. *(Becky in the Cariboo)*
- In fact, we received so many good ideas from people across the province that we're launching a new suggestion button on our homepage.

**Repeal Items**

**What are you repealing today?**

- Today we are repealing 37 regulations that together reduce the regulatory requirements count by over 200.
- For example, the Ministry of Justice is making it easier for citizens to comply with legal requirements by replacing the need for many sworn statements, such as



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**Reducing Red Tape for British Columbians**  
***Red Tape Reduction Day – March 2, 2016***

swearing an oath or an affidavit, with a simple signed statement where it is appropriate.

- This change means reduced cost, delay, and inconvenience for British Columbians.

**Can you give an example of an outdated regulation?**

- The AirCare program ended in 2014 and the associated regulation, the Motor Vehicle Emission Control Warranty regulation, is no longer needed. Repealing this regulation will remove outdated provisions from B.C.'s laws.
- The regulation requiring the mandatory reporting of trellis rust, a pear tree disease, is no longer required. Extensive control measures from 1975 to the mid 1990's confined the disease to the Fraser Valley and southern Vancouver Island. Federal regulations were repealed in 2014 and the disease is now easily treated.

**Can you give an example of an unnecessary regulation?**

- Division 29 of the Motor Vehicle Act is no longer necessary since B.C. adopted federal emission standards for new manufactured vehicles in 1996. Repealing Division 29 is a housekeeping change, keeping the body of B.C. regulations up to date.

**How does repealing these items benefit British Columbians?**

- Repealing unnecessary and outdated regulations makes it easier for businesses and citizens to understand and follow provincial requirements.
- Businesses are attracted by our straightforward regulatory regime and are encouraged to invest in B.C.

**Legislation**

**Why did you introduce this special day as a piece of legislation instead of just proclaiming it?**

- Red Tape Reduction Day makes government formally – and very publically – accountable to reduce red tape.
- From this year forward, the provincial government will be required by law to reduce red tape by improving how we deliver government services and removing unnecessary regulatory requirements.
- The legislation has many benefits:

**Ministry of Small Business and Red Tape Reduction**  
**Reducing Red Tape for British Columbians**  
***Red Tape Reduction Day – March 2, 2016***

- It supports the removal of outdated and counterproductive regulations;
- Helps save time and frustration on behalf of citizens who are searching for and using government services;
- Streamlines and modernizes the regulatory environment so it can keep pace with the needs of citizens and businesses;
- Makes it easier for business to understand and meet requirements, instead of adhering to outdated and unnecessary regulations that remain “on the books”; and
- Encourages investment from businesses attracted by a straightforward regulatory regime.

**Isn't this day itself a new piece of red tape?**

- Red Tape Reduction Day formalizes a commitment by this government to regulatory reform.
- This legislation does not introduce any new regulatory requirements; rather it institutionalizes accountability of our regulatory reform efforts.
- This legislation also promotes good governance and housekeeping on existing regulations.
- For example, today we are repealing more than 30 unnecessary and outdated regulations which will decrease the regulatory requirements count by over 200.

**How does Red Tape Reduction Day support the B.C. government's commitment to net zero increase in regulatory requirements to 2019?**

- Our goal is to ensure that every single regulatory requirement in B.C. is necessary, meaningful and serves a purpose.
- A net zero increase means eliminating one existing requirement when a new requirement is needed up to 2019.
- Focusing on reducing red tape each year by repealing unnecessary regulations will help to ensure the number of regulatory requirements does not increase over time – helping us achieve our commitment to a net zero increase to 2019.

**Ministry of Small Business and Red Tape Reduction**  
**Reducing Red Tape for British Columbians**  
***Red Tape Reduction Day – March 2, 2016***

**Are there any other jurisdictions in Canada that have similar special days to celebrate regulatory reform?**

- B.C. is the **only jurisdiction in Canada** to enact “Red Tape Reduction Day” legislation that enshrines in law a honorary day devoted to the reduction of regulatory requirements.
- This is another example of how the Province is a leader in red tape reduction, and part of the reason we’ve earned five consecutive ‘A’s from the Canadian Federation of Independent Business.
- The federal government and six provinces and territories do have housekeeping laws that provide for the repeal of enacted statutes that have not come into force after a period of time:
  - The Federal Statutes Repeal Act provides a mechanism to repeal Acts or provisions that received royal assent but have not come into force for ten years.
  - Six provinces and territories have similar legislation including Newfoundland, Nova Scotia, New Brunswick, Ontario, Alberta, and the Northwest Territories.
- These laws are administrative and none of them are public events that focus on red tape reduction.

**Are there any other jurisdictions in the world that have similar special days to celebrate regulatory reform?**

- From March of 2014 to February 2016, Australia designated a day in the autumn and a day in the spring to repeal regulations, however, with the major work to clean up the statute books complete, the biannual repeal days will be replaced with an annual report.
- The United Kingdom does not have a designated red tape reduction day, however, it does have legislation that allows a Minister to remove or reduce regulatory burdens.
- New Zealand has a Rules Reduction Taskforce in place, which is a committee of NZ politicians that holds meetings to find areas to cut red tape.
- In 2011, California enacted into legislation Senate Bill 617 requiring each state agency to prepare a standardized regulatory impact analysis for the adoption, amendment or repeal of “major regulations”.



**Ministry of Small Business and Red Tape Reduction**  
**Reducing Red Tape for British Columbians**  
***Red Tape Reduction Day – March 2, 2016***

**Zero Net Increase**

**You made a commitment last year to extend the net zero increase of regulatory requirements until 2019. What have you done this past year to meet this commitment?**

- Today we are repealing 37 unnecessary and outdated regulations. This supports our commitment to zero net increase in requirements by decreasing the regulatory requirements count by over 200.
- We continue to maintain the net zero increase with a regulatory requirements count for FY 2014/15 that is 10.5% below the 2004 baseline.
- Our goal is to ensure that every single regulatory requirement in B.C. is necessary, meaningful and serves a purpose.

**What does a net zero increase to regulatory requirements mean?**

- A net zero increase means eliminating one existing requirement when a new requirement is needed up to 2019. We call it the “one in, one out” rule.
- We want every single regulatory requirement in British Columbia to be necessary, meaningful and serve a purpose.
- We have held our commitment to net zero increase in regulations since 2004.

**Public Engagement - General**

**Why did the Province run this engagement to reduce red tape for British Columbians?**

- We want to make government services easier to access and simpler to use.
- When it comes to using government services, British Columbians are the experts.
- That’s why it was important to ask British Columbians directly for their ideas about how we might create easier access to services or programs.
- The consultation was a success. More than 5,900 people participated and we received more than 400 ideas.

**How did the consultation go?**

- We had more than 400 ideas submitted throughout the six week public engagement and from stakeholders.

**Ministry of Small Business and Red Tape Reduction**  
**Reducing Red Tape for British Columbians**  
***Red Tape Reduction Day – March 2, 2016***

- I was so impressed with the thoughtfulness and the practical responses that people have submitted.
- We heard 11 themes emerge from that conversation, and I encourage everyone to go to [www.gov.bc.ca/helpcutredtape](http://www.gov.bc.ca/helpcutredtape) to read the summary.
- Today we are releasing our report on the Province's actions to implement these ideas.
- Our government has started taking action in several areas, including:
  - Improving the call-back system for the child-care subsidy program so parents can get the support they need faster. (*Karen on Vancouver Island*)
  - Enhancing convenience for British Columbians seeking a special occasion licence by offering licensing online through a simple application process. (*Jeff in Vancouver*)
  - Exploring the possible options with ICBC to allow customers to renew their insurance online through their brokers. (*Becky in the Cariboo*)

**What kinds of ideas did you hear?**

- British Columbians submitted more than 400 ideas.
- We found that the ideas fit into some general categories. Here's an overview of what we heard:
  - 1) Improve customer service in-person and on the phone to make it easier for people to navigate government
  - 2) Modernize processes and making specific form changes online
  - 3) Provide people with more flexibility when they have to show identification
  - 4) Make improvements to the health system like MSP processes, surgery wait-times, family doctors and PharmaCare
  - 5) Provide advocacy, consideration and support for seniors and for persons with disabilities
  - 6) Improve the process for reporting deaths to government offices
  - 7) Continue to make liquor policy improvements
  - 8) Update (or explain) rules that don't make sense
  - 9) Change internal and government operations for efficiency
  - 10) Allow more flexibility around taxation and payments, for things like PST, property taxes and rural property taxes payments



**Ministry of Small Business and Red Tape Reduction**  
**Reducing Red Tape for British Columbians**  
***Red Tape Reduction Day – March 2, 2016***

11) Improve the government web site to make it easier to find related services

- We are reviewing all the ideas. While not every idea can be implemented, every idea will be considered.

**Can you give me some specific examples of ideas people submitted and what you are doing with them?**

- We've highlighted some of the great ideas we heard in the report we're releasing today.
- We've heard some great ideas, including:
  - **Karen** suggested the Province implement a call back system for Child Care Subsidy telephone service so people don't have to wait on hold. The Ministry of Children and Family Development is working on this right now.
  - **Anastasia** said the process for booking an immunization for her child was cumbersome and suggested more options. Island Health invited her to be part of a focus group to look at booking options.
- All of the ideas submitted through the blog remain on the website: [www.gov.bc.ca/helpcutredtape](http://www.gov.bc.ca/helpcutredtape). I encourage you to go and read through the conversation.

**Did you receive any submissions from stakeholder groups?**

- Yes, in addition to the 284 ideas publically submitted through the public engagement we received over 100 stakeholder submissions.
- We value these submissions as they represent groups of citizens and businesses.
- We are reviewing their submissions through the same process as the rest of the ideas from the engagement.
- Today we are reporting out on these ideas and our actions to address them. And we will continue to monitor the implementation the ideas generated from the public engagement.

**What are you doing with the ideas you've received?**

- We are taking action to implement your ideas to improve service delivery.
- First, we worked directly with each ministry to determine feasibility, cost and timing.

**Ministry of Small Business and Red Tape Reduction**  
**Reducing Red Tape for British Columbians**  
***Red Tape Reduction Day – March 2, 2016***

- Today's report is our commitment to move forward with more than 60 actions to reduce red tape over the next year.
- Our government has started taking action in several areas, including:
  - Improving the call-back system for the child-care subsidy program so parents can get the support they need faster. *(Karen on Vancouver Island)*
  - Enhancing convenience for British Columbians seeking a special occasion licence by offering licensing online through a simple application process. *(Jeff in Vancouver)*
  - Exploring the possible options with ICBC to allow customers to renew their insurance online through their brokers. *(Becky in the Cariboo)*

**How much did this public engagement cost taxpayers?**

- We did a small targeted social media information campaign that aligned with the engagement process.
- The campaign was aimed at encouraging participation from British Columbians in communities throughout the Province.
- The budget for the campaign was \$5,000.
- The website itself is hosted on the Province's public engagement web toolkit and was built with staff time, at no extra cost to taxpayers.
- The rest of the consultation was managed through existing resources and staff time, at no extra cost to taxpayers.

**Other**

**How is Red Tape Reduction Day different from Red Tape Awareness Week?**

- Red Tape Reduction Day is **only in B.C.** The first ever Red Tape Reduction Day is today, March 2, 2016.
- The Province established Red Tape Reduction Day through legislation as an annual commitment to shine the spotlight on our commitment to regulatory reform.
- Red Tape Awareness Week is a **national event**, hosted by the Canadian Federation of Independent Business, an independent organization who compare and grade the provinces' commitment to reducing red tape.

**Ministry of Small Business and Red Tape Reduction**  
**Reducing Red Tape for British Columbians**  
***Red Tape Reduction Day – March 2, 2016***

- Red Tape Awareness Week is focused on cutting red tape for small businesses, while Red Tape Reduction Day celebrates red tape reduction for both citizens and businesses.
- Both are important public reminders that reducing red tape makes life easier for citizens and businesses.

**How is Red Tape Reduction Day different from the Regulatory Reporting Act?**

- The Regulatory Reporting Act requires the Province to produce an annual report on its progress in regulatory reform, by June 30th of each year.
- The Red Tape Reduction Day Act establishes an honorary day in March to highlight regulatory reform efforts.
- We've worked to repeal outdated and counterproductive regulations, which streamlines and modernizes the regulatory environment, and makes it easier for business to understand and comply with the requirements.

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## NEWS RELEASE

For Immediate Release  
[release number]  
[Date]

Ministry of Small Business and Red Tape  
Reduction and Responsible for the Liquor  
Distribution Branch

### **Province cuts red tape, improves services for British Columbians**

VICTORIA –The Province is reducing unnecessary requirements and committing to more than 60 actions that will make it easier for British Columbians to access government services, announced Minister of Small Business and Red Tape Reduction Coralee Oakes.

As part of the first ever Red Tape Reduction Day, the Province is repealing 37 outdated or unnecessary regulations to make it easier for people to understand and follow provincial requirements.

The Province also released its report on the Reducing Red Tape for British Columbians engagement held last fall. The report outlines what the Province heard during the public engagement and lays out government's action plan to reduce red tape and improve services this year, including:

- **Putting Citizens First** - Supporting transitioning military personnel and retired veterans as they transfer their truck driving credentials to commercial licences by removing any requirement for additional testing.
- **Making Services Accessible** – Enhancing convenience for British Columbians seeking a special occasion licence by offering liquor licensing online through a simple application process.
- **Improving Processes** – Making it easier for British Columbians to register their decision about organ donation at ServiceBC locations with ICBC Driver Licensing services.

The Province is committed to continuing the conversation started through the engagement. The Province will be partnering with the Canadian Federation of Independent Business as part of its Small Business Roundtable regional consultations. In addition, British Columbians can now submit their ideas all year round through a new suggestion button on the BC Government homepage.

#### **Quotes:**

##### **Coralee Oakes, Minister of Small Business and Red Tape Reduction –**

“British Columbians gave us their ideas to reduce red tape. We listened. To celebrate Red Tape Reduction Day we are releasing our plan to take action on those ideas. Over the next year, people will see improvements to several government services – simple changes that make their lives easier.”

##### **Mike Croy, Vice President of Teamsters local union #213 and supporter of Helmets to Hardhats –**

“By removing the red tape around driver credentials the Province has streamlined the process for people moving from military to civilian life and opened up employment options for our members.”



**Iain Hooey, co-founder of the Victoria Whisky Festival –**

“Moving the Special Occasion Licence program online has made it so much easier for us as a not-for-profit to get the licences we need. I’m so appreciative of the work the Province has done to implement the Liquor Policy Review recommendations that cut red tape for groups like us. For example, the Province included stakeholders to work directly on the development of the Special Event Server program and I was asked to participate. This now ensures proper training for volunteers at large events like ours.”

**Karen Philp, executive director of The Kidney Foundation of Canada – BC & Yukon Branch –**

“Making it easier for people to register their decision on organ donation by including it at ServiceBC has significantly increased the number of British Columbians who have registered. This not only helps cut red tape, it raises awareness about the organ donor registry and saves lives.”

**Laura Jones, Executive Vice-President of the Canadian Federation of Independent Businesses:**

“The B.C. government is a national leader in reducing red tape. Today’s announcements show their continued commitment to repealing unnecessary or obsolete regulations and simplifying processes to better enable business owners to focus on running their businesses.”

**Quick Facts:**

- Reducing red tape involves changes to processes, forms, government websites, and legislation to make services easier to access and simpler to use.
- On November 17, 2015, the Province passed legislation to create an annual day in honour of reducing red tape to be observed every year on the first Wednesday of March.
- In Fall 2015, the Province held a six-week online consultation on reducing red tape for British Columbians. More than 5,900 people visited the engagement site.
- The Province received more than 400 ideas, including 284 ideas through the public engagement and over 120 from stakeholders.
- Since 2001, the B.C. government has reduced the number of regulatory requirements and red tape by 43%.
- The Province has extended its commitment to a net zero increase in regulatory requirements until 2019. A net zero increase means eliminating one existing requirement when a new requirement is needed.
- The B.C. government is a leader in red tape reduction. For the fifth year in a row B.C. received an ‘A’ grade from the Canadian Federation of Independent Business – the only province to receive an ‘A’.

**Learn More:**

Read the final report on the public engagement: [LINK](#)

Check out the Reducing Red Tape for British Columbians blog:

<https://engage.gov.bc.ca/helpcutredtape/>

Have an idea to reduce red tape? Share it by clicking on the submission button on the right hand sidebar of the B.C. government’s homepage: <http://www2.gov.bc.ca/>



A backgrounder follows.

Contact:

Media Relations

Ministry of Small Business and Red Tape Reduction  
and Responsible for the Liquor Distribution Branch  
778 678-1572

# BACKGROUND

## **Repealed Requirements Cut Red Tape for British Columbians**

On March 2, 2016 the Province announced 37 unnecessary, outdated or duplicate provincial requirements it is repealing as part of Red Tape Reduction Day.

### **Sworn Statements – Ministry of Justice**

52 sections across 35 Acts and Regulations

The Ministry of Justice is making it easier for citizens to comply with legal requirements by replacing the need for many sworn statements, such as swearing an oath or an affidavit, with a simple signed statement where it is appropriate. This change means reduced cost, delay and inconvenience for British Columbians.

### **Translink Security Management - Ministries of Justice and Public Safety and Solicitor General**

Prescribed Entity Regulation – Police Act

TransLink Security Management Ltd. is no longer a Prescribed Entity so reference to it can be removed to keep the body of B.C. regulations current.

### **Traffic Tickets – Ministries of Justice and Public Safety and Solicitor General**

Regulations 78/65, 159/66, and 179/66 – Motor Vehicle Act

The sections of the Motor Vehicle Act that provide authority for these three traffic ticket regulations have been repealed. Repealing the corresponding regulations provides clarity and removes the possible requirement to attend court.

### **Pear Tree Disease Reporting – Ministry of Agriculture**

Trellis Rust of Pear Control Regulation - Plant Protection Act

The regulation mandating the reporting of trellis rust, a pear tree disease, is no longer required. Extensive control measures from 1975 to the mid 1990's confined the disease to the Fraser Valley and southern Vancouver Island. Federal regulations were repealed in 2014 and the disease is now easily treated.

### **Brand Inspection – Ministry of Agriculture**

Regulation re Strikes Regulation- Livestock Identification Act

Because the brand inspection program for livestock inspectors has been managed and funded by industry since 1997 and operates under the Livestock Identification Regulation, the regulation is no longer needed because it refers to a time when brand inspectors were provincial civil servants.

### **Produced Water – Ministry of Environment**

Code of Practice for the Discharge of Produced Water from Coalbed Gas Operations - Environmental Management Act

The only operation registered under this regulation has closed. Future authorizations to discharge produced water from coalbed operations will be done entirely by permits under the Environmental Management Act. The Code of Practice is no longer needed.

**Vehicle Emission Control – Ministry of Environment**

Motor Vehicle Emission Control Warranty regulation - Environmental Management Act

This regulation relied on the Air Care program for implementation and ceased to have effect when the Air Care program ended. Repealing this regulation will remove obsolete provisions from B.C.'s laws.

**Sulphur Content – Ministry of Environment**

Sulphur Content of Fuel Regulation - Environmental Management Act

The separate regulation of sulphur content is no longer necessary because it is addressed by site specific permit requirements.

**Oath of Non-disclosure – Ministry of Education**

School Regulation Section 12 – School Act

Public servants working with education data no longer have to swear a second oath of non-disclosure. Repealing Section 12 of the School Regulation streamlines business processes in the research and data analysis area.

**Job Action Lost Time – Ministry of Education**

Instructional Time Regulation – School Act

The Instructional Time Regulation relates to instructional time lost to job action in the 2014/15 school year and is now outdated. Repealing this regulation keeps B.C.'s regulatory framework current.

**BC Teachers Council - Ministry of Education**

British Columbia Teachers' Council Regulation, section 5 (3) - Teachers Act

This section relates to the establishment of the Council in 2012. Because the requirements are no longer necessary, repealing this section keeps B.C.'s regulatory framework current.

**Vancouver Indy – Ministry of Finance**

Remission Regulation No. 4 – Financial Administration Act

This regulation exempted vehicles and related parts or equipment used in the 2002 to 2004 Vancouver Indy races from the social service tax. The Vancouver Indy events are over and the social service tax was repealed in 2013. Repealing this regulation keeps the body of B.C. regulations up to date.

**2011/12 Fiscal Year Multiculturalism- Ministry of Finance**

Minister of State for Multiculturalism Expected Results for the 2011/2012 Fiscal Year Regulation

This regulation only applies to the 2011/12 fiscal year for the Minister of State for Multiculturalism and is no longer needed. Repealing this regulation keeps the body of B.C. regulations current.

**2012/13 Fiscal Year Multiculturalism- Ministry of Finance**

Minister of State for Multiculturalism Expected Results for the 2012/2013 Fiscal Year Regulation

This regulation only applies to the 2012/13 fiscal year for the Minister of State for Multiculturalism and is no longer needed. Repealing this regulation keeps the body of B.C. regulations current.

**2012/13 Fiscal Year Seniors and Tourism and Small Business - Ministry of Finance**

Minister of State for Seniors and Minister of State for Tourism and Small Business Expected Results for the 2012/2013 Fiscal Year Regulation

This regulation only applies to the 2012/13 fiscal year for the Minister of State for Seniors and the Minister of State for Tourism and Small Business and is no longer needed. Repealing this regulation keeps the body of B.C. regulations current.

**2013/14 Fiscal Year Seniors and Tourism and Small Business - Ministry of Finance**

Minister of State for Seniors and Minister of State for Tourism and Small Business Expected Results for the 2013/2014 Fiscal Year Regulation

This regulation only applies to the 2013/14 fiscal year for the Minister of State for Seniors and the Minister of State for Tourism and Small Business and is no longer needed. Repealing this regulation keeps the body of B.C. regulations current.

**Transitional Sections - Ministry of Forests, Lands and Natural Resource Operations**

Transition Regulation - Forest and Range Practices Act

The Transition Regulation provided substituted dates for seven sections of the Forest and Range Practices Act from 2006 through 2008. The substituted dates were required to ensure the smooth transition to the Forest and Range Practices Act from the former Forest Practices Code of B.C. Act. As all of these dates have passed, the regulation is unnecessary and can be repealed to keep the body of B.C. laws current.

**Workers' Compensation Appeal Tribunal - Ministry of Jobs, Tourism and Skills Training and Responsible for Labour**

Medical Review Panel Transitional Regulation - Workers Compensation Amendment Act (No. 2), 2002

The transitional regulation is no longer required because all of the appeals inherited by the Workers' Compensation Appeal Tribunal from its predecessor, the Medical Review Panel, have been addressed. Repealing this regulation keeps the body of B.C. regulations current.

**Reservists Leave During Olympics - Ministry of Jobs, Tourism and Skills Training and Responsible for Labour**

Reservists' Leave Regulation - Employment Standards Act

The Reservists' Leave Regulation clarified employment conditions during the 2010 Olympic and Paralympic Winter Games. The Olympic events are complete and this regulation is no longer needed.

**Emission Standards – Ministry of Transportation and Infrastructure**

Air Pollution Controls on Motor Vehicles (sections 29)- Motor Vehicle Act Regulation

Repeals the Motor Vehicle Act pollution control measures that are out of date since B.C. adopted federal emission standards for new manufactured vehicles in 1996.

**Parental Consent – Ministry of Transportation and Infrastructure**

Section 3(2) Motor Vehicle Act



Canadian Armed Forces members under 19 years of age will no longer need parental consent to apply for a BCID card. This change will align BCID parental consent requirements with B.C. driver licensing rules.

#### **Depreciation of Oil and Gas sites – Ministry of Community, Sport and Cultural Development**

Depreciation of Industrial Improvements Regulations - Assessment Act

This regulation deals with the depreciation of many large industrial plants and oil and gas sites. The types of industrial plants include lumber and pulp mills, mines, smelters, large manufacturers of specified products, ship building and loading terminals for seagoing ships. This regulation is repealed and its provisions will be incorporated in a new Depreciation Regulation.

#### **Depreciation of Power Generating Facilities – Ministry of Community, Sport and Cultural Development**

Depreciation of Dams, Power Plants and Substations Regulations – Assessment Act

This regulation deals with depreciation of properties related to electrical power generating facilities (e.g., dams, power plants, etc.). This regulation is repealed and its provisions will be incorporated in a new Depreciation Regulation.

#### **Railway Exclusion – Ministry of Community, Sport and Cultural Development**

Exclusion of Railway Bridges and Tunnels from the Definition of Improvements Regulation – Assessment Act

This regulation provides property tax exclusion for certain properties related to railway bridges and tunnels. This regulation is repealed and its provisions will be incorporated in a new Depreciation Regulation.

#### **Definitions of Railways – Ministry of Community, Sport and Cultural Development**

Criteria for Railway Right of Way Definition Regulation – Assessment Act

This regulation sets criteria for rights of way of railway corporation properties for assessment purposes. This regulation is repealed and its provisions will be incorporated in a new Depreciation Regulation.

#### **Right of Way – Ministry of Community, Sport and Cultural Development**

Railway Right of Way Valuation Criteria Regulation – Assessment Act

This regulation also sets criteria for rights of way of railway corporation properties for assessment purposes. This regulation is repealed and its provisions will be incorporated in a new Depreciation Regulation.

#### **Railway Valuation – Ministry of Community, Sport and Cultural Development**

Adjustment Factors Relating to the Valuation of Railway Corporation Property Regulation – Assessment Act

This regulation addresses the adjustment factors for certain railway corporation properties for valuation purposes. This regulation is repealed and its provisions will be incorporated in a new Depreciation Regulation.

#### **Access to BCA's Physical Inventory – Ministry of Community, Sport and Cultural Development**

Physical Inventory Disclosure Regulation – Assessment Act



This regulation provides certain persons with the right to access BC Assessment's physical inventory information. This regulation will be repealed and its provisions will be incorporated into the amended Assessment Act Regulation.

**Disclosure of Property Information - Ministry of Community, Sport and Cultural Development**

Dissemination of Information Regulation - Assessment Act

This regulation provides BC Assessment the right to disclose to any person the declared value and physical characteristics of a property. This regulation will be repealed and its provisions will be incorporated into the amended Assessment Act Regulation.

**Fee for Assessment Notices - Ministry of Community, Sport and Cultural Development**

Fee for Copy of Information in the Current Assessment Notice Regulation – Assessment Act

This regulation allows for a fee for access to information that is related to assessment notices. This regulation will be repealed and its provisions will be incorporated into the amended Assessment Act Regulation.

**Nisga'a Property Class - Ministry of Community, Sport and Cultural Development**

Property Class Regulation – Assessment Act

This one-line regulation establishes the property classes for which BC Assessment must provide annual estimates of the distribution of value changes that have occurred in municipalities, treaty lands or Nisga'a Lands. This regulation will be repealed and its provision will be incorporated into the amended Assessment Act Regulation.

**Fee for Notice of Appeal - Ministry of Community, Sport and Cultural Development**

Appeal Fee Regulation - Assessment Act

This regulation requires \$30 to be paid when filing the notice of appeal with the Property Assessment Appeal Board. This regulation will be repealed and its provisions will be incorporated into the amended Assessment Act Regulation.

**Improvements Definitions - Ministry of Community, Sport and Cultural Development**

Prescribed Capacity Regulation – Assessment Act

This regulation provides a definition of prescribed capacities for certain improvements for purposes of the Act. This regulation will be repealed and its provisions will be incorporated into the amended Assessment Act Regulation.

**Assessment Deadline - Ministry of Community, Sport and Cultural Development**

Assessed Value Estimates Extension Regulation – Assessment Act

This regulation extends the deadline by which BC Assessment must supply estimates of assessed values to municipalities under the Assessment Act. This regulation will be repealed and its provisions will be incorporated into the amended Assessment Act Regulation.

**Deadline Extension - Ministry of Community, Sport and Cultural Development**

Property Valuation Extension Regulation – Assessment Act

This regulation extends a deadline in the Assessment Act. This regulation will be repealed and its provisions will be incorporated into the amended Assessment Act Regulation.

**Improvement Exclusions - Ministry of Community, Sport and Cultural Development**

Assessment Act Improvements Exclusion (1991) Regulation – Assessment Act

This regulation excludes certain things from the definition of “improvements”. This regulation will be repealed and its provisions will be incorporated into the amended Assessment Act Regulation.

**Assessment Data - Ministry of Community, Sport and Cultural Development**

Assessment Act Regulation – Assessment Act

This regulation provides definitions and clarifications for the Assessment Act, including prescribed forms for BC Assessment to collect and use information for assessment purposes. This regulation will be amended to incorporate 9 other separate regulations.

**Note:** *The Ministry of Community, Sport and Cultural Development changes will reduce the number of regulations under the Assessment Act from 32 to 19. This will result in regulations that are more streamlined and user-friendly which will be a benefit for all British Columbians, in particular for the industries to which these regulations apply.*

Contact:

Media Relations

Ministry of Small Business and Red Tape

Reduction

and Responsible for the Liquor

Distribution Branch

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**KEY MESSAGES**  
**Red Tape Reduction Day**  
**March 2, 2016**

- Red Tape Reduction Day is about improving services for British Columbians and cut red tape.
- This report highlights more than 60 ways we're taking action to improve services.
- Plus, we're repealing 37 outdated or unnecessary regulations, making provincial laws easier to understand and follow.
- By streamlining processes, improving access and putting your needs first we're making life better for all British Columbians.

**Public Engagement:**

- We want to make government services easier to access and simpler to use.
- British Columbians are the experts when it comes to using government services.
- We listened to British Columbians during a six-week public engagement from October 22 to December 3, 2015.
- More than 5,900 people participated.
- We received more than 400 ideas, including over 280 through the public engagement as well as ideas from stakeholders.
- I was so impressed with the thoughtfulness and practicality of the ideas generated.
- Today we are releasing a report outlining the actions the Province is taking to implement your ideas.

**KEY MESSAGES**  
**Red Tape Reduction Day**  
**March 2, 2016**

- We're assessed these ideas and this year we're moving forward on more than 60 ideas. For example:
  - Improving the call-back system for the child-care subsidy program so parents can get the support they need faster. (*Karen on Vancouver Island*)
  - Enhancing convenience for British Columbians seeking a special occasion licence by offering licensing online through a simple application process. (*Jeff in Vancouver*)
  - Exploring the possible options with ICBC to allow customers to renew their insurance online through their brokers. (*Becky in the Cariboo*)
- In fact, we received so many good ideas from people across the province that we're launching a new suggestion button on our homepage.
- British Columbians will now have a direct way to share their ideas on cutting red tape all year round.

**Work to Cut Red Tape:**

- We're already working hard to reduce red tape and improve service delivery. For example:
- Making improvements to the tax structure by establishing a commission to examine whether the Province's current tax regime is best suited to enable business competitiveness and encourage investment in our economy.
- Providing the option to combine your medical service card with your driver's licence. This new card is a secure piece of



**KEY MESSAGES**  
**Red Tape Reduction Day**  
**March 2, 2016**

photo identification with many anti-fraud and security features to help protect personal information.

- Consolidating the requirements around wills into a single Act, the Wills, Estates and Succession Act. This Act helps clarify the process for distributing estates where there is no will and allows the court to recognize a document as a will even if it does not meet all the usual standards.
- Offering rebates through BC Hydro's Home Renovation Program to help make improving your home's energy efficiency more affordable, including up to \$1,200 in rebates for upgrading insulation.

**Net Zero Commitment:**

- Red Tape Reduction Day supports our commitment to a net zero increase in regulatory requirements until 2019.
- Today we are repealing 37 unnecessary and outdated requirements to make provincial requirements easier to understand and follow.
- For example, we're making it easier for citizens to follow provincial requirements by replacing the need for many sworn statements, with a simple signed statement.
- A net zero increase means eliminating one existing requirement when a new requirement is needed.
- Our goal is to ensure that every single regulatory requirement in B.C. is necessary, meaningful and serves a purpose.



**KEY MESSAGES**  
**Red Tape Reduction Day**  
**March 2, 2016**

**Red Tape Leadership:**

- British Columbia is a recognized leader in cutting red tape.
- For the fifth year in a row, the Province has received an “A” in red tape reduction for small business – the only Province in Canada to receive an “A”.
- In the past 15 years, the Province has achieved a 43% total reduction in regulatory requirements totalling more than 155,000 requirements off the books.

## Ministry of Small Business & Red Tape Reduction Red Tape Reduction Day

Location:  
Reception Hall  
Parliament Buildings  
Victoria

**Date: Wednesday, March 2<sup>nd</sup>, 2016**

**Time: 9:30 a.m.**

Time	Event Itinerary
7:00 a.m.	Louise Denis and AV Specialists on site for technical setup
8:45 a.m.	Media Relations: Karen van Marum Photographer/Videographer: Justin Schneider
9:00 a.m.	Visual pre-brief with Photographer/Videographer
9:15 a.m.	Pre-brief with guest speakers, led by Louise Denis, Events Coordinator Location: Rattenbury Room <ul style="list-style-type: none"> <li>• <b>Coralee Oakes</b>, Minister Small Business and Red Tape Reduction</li> <li>• <b>Greg Kylo</b>, Parliamentary Secretary for the BC Jobs Plan</li> <li>• <b>Karen Philp</b>, Executive Director, The Kidney Foundation of Canada – BC &amp; Yukon</li> <li>• <b>Todd Stone</b>, Minister of Transportation and Infrastructure</li> <li>• <b>Mike Croy</b>, Vice President of Teamsters, Helmets to Hardhats supporter</li> <li>• <b>Iain Hooey</b>, organizer of the Victoria Whisky Festival</li> <li>• <b>Laura Jones</b>, Executive Vice-President, Canadian Federation of Independent Business</li> </ul>
9:29 a.m.	Speakers move to podium area
9:30 a.m.	<b>Minister Oakes</b> goes to podium, introduces herself, the guest speakers and gives her remarks. She then invites Parliamentary Secretary Greg Kylo to say a few words
9:34 a.m.	<b>PS Kylo</b> introduces Karen Philp (1 min)
9:35 a.m.	<b>Karen Philp</b> gives remarks (1 min)
9:36 a.m.	<b>Minister Stone</b> introduces Mike Croy (1 min)
9:37 a.m.	<b>Mike Croy</b> gives remarks (30 secs)
9:38 a.m.	Minister Oakes thanks Mike and invites Iain Hooey to the podium
9:39 a.m.	<b>Iain Hooey</b> gives remarks (30 secs)
9:40 a.m.	Minister Oakes thanks Iain and invites Laura Jones to the podium
9:41 a.m.	<b>Laura Jones</b> gives remarks (2 mins)
9:43 a.m.	Minister Oakes thanks Laura Jones and invites all speaking guests to join her at the podium/poster board for a group photo <b>PHOTO-OP</b>
9:45 a.m.	Media availability – scrum setting
9:55 a.m.	Event concludes

**Events Coordinator – Louise Denis**  
**Phone Number: 250-893-1723**

## **Albrecht, Christine SBRT:EX**

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**From:** Wood, Martha JTST:EX  
**Sent:** Wednesday, March 2, 2016 3:59 PM  
**To:** Albrecht, Christine SBRT:EX  
**Cc:** Ward, Karen CSCD:EX  
**Subject:** RE: Red Tape Reduction Day DM Update - Final Draft

Let's have a call at 4. I should be able to make any revisions right away.

**Martha Wood, Manager, Strategic Human Resources**

250 920-8015

[Martha.Wood@gov.bc.ca](mailto:Martha.Wood@gov.bc.ca)

Strategic Human Resources Branch, supporting the Ministries in the Economy Sector

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**From:** Albrecht, Christine SBRT:EX  
**Sent:** Wednesday, March 2, 2016 3:49 PM  
**To:** Wood, Martha JTST:EX  
**Cc:** Ward, Karen CSCD:EX  
**Subject:** RE: Red Tape Reduction Day DM Update - Final Draft

Hi there Martha – Staff were really hoping for this to get put up today seeing as it's the first Red Tape Reduction Day.

Sorry – staff just flagged the urgency not too long ago and I've tried calling you a couple times.

**Christine Albrecht**

Executive Administrative Assistant  
to Christine Little, ADM, Small Business and Red Tape Reduction  
Ph: 250 387-0661

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**From:** Ward, Karen CSCD:EX  
**Sent:** Wednesday, March 2, 2016 12:08 PM  
**To:** Wood, Martha JTST:EX; Albrecht, Christine SBRT:EX  
**Subject:** FW: Red Tape Reduction Day DM Update - Final Draft

Hi Christine,  
Martha is leading up the internal communications team so I am forwarding to her to respond.  
Thanks,  
K.

**Karen Ward, CHRP**  
**Director, Strategic Human Resources**  
**Economy Sector**

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**From:** Albrecht, Christine SBRT:EX  
**Sent:** Wednesday, March 2, 2016 11:57 AM  
**To:** Ward, Karen CSCD:EX  
**Subject:** FW: Red Tape Reduction Day DM Update - Final Draft

Hi Karen – Christine has approved the attached but would like SHR to review before we send up further. Do you generally work with DMO to get final approval on these things?

Thanks,

*Christine Albrecht*

Executive Administrative Assistant  
to Christine Little, ADM, Small Business and Red Tape Reduction  
Ph: 250 387-0661

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**From:** Summers, Patricia SBRT:EX  
**Sent:** Wednesday, March 2, 2016 11:53 AM  
**To:** Little, Christine SBRT:EX  
**Cc:** Albrecht, Christine SBRT:EX; Hunter, Jaclynn SBRT:EX; Virtue, Stefan SBRT:EX  
**Subject:** Red Tape Reduction Day DM Update - Final Draft

Hi Christine,

Stefan, being proactive as usual, put together a note for the @Work site. Can you please review?

Please note that GCPE has not reviewed – they are focused on sending out the email to those submitting green ideas.

Pat

## Little, Christine SBRT:EX

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**From:** Little, Christine SBRT:EX  
**Sent:** Wednesday, March 2, 2016 4:51 PM  
**To:** Peters, Melissa GCPE:EX  
**Cc:** Albrecht, Christine SBRT:EX; Hunter, Jaclynn SBRT:EX; Harbord, Chris GCPE:EX  
**Subject:** Re: For Approval: RT Blog Post - Red Tape Reduction Day

Looks good.

Sent from my iPhone

On Mar 2, 2016, at 4:49 PM, Peters, Melissa GCPE:EX <[Melissa.Peters@gov.bc.ca](mailto:Melissa.Peters@gov.bc.ca)> wrote:

Christine,  
I've drafted a short blog post for Red Tape Reduction Day for the RT engagement site. This post includes the event video and a link to the report. ICBC is announcing online drivers abstracts tomorrow, so it would be great to get it up tomorrow.  
This has been reviewed by Pat, Jackie and Tanya. Once you are okay with this I'll share with MOTI for sign-off as well.  
Thanks,

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**Melissa Peters**  
Government Communications  
Ministry of Small Business and Red Tape Reduction  
P: 250-387-1693  
C: 250 213-1634



## Albrecht, Christine SBRT:EX

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**From:** Albrecht, Christine SBRT:EX  
**Sent:** Wednesday, March 2, 2016 5:02 PM  
**To:** Jang, Monica SBRT:EX  
**Subject:** Fwd: For approval: Update on @Work article  
**Attachments:** Red Tape Reduction Day DM Update - Final Draft.docx; ATT00001.htm

Monica - can you have Tim review and approve and send back to my me tomorrow morning?

Christine

Sent from my iPhone

Begin forwarded message:

**From:** "Virtue, Stefan SBRT:EX" <[Stefan.Virtue@gov.bc.ca](mailto:Stefan.Virtue@gov.bc.ca)>  
**Date:** March 2, 2016 at 4:29:41 PM PST  
**To:** "Summers, Patricia SBRT:EX" <[Patricia.Summers@gov.bc.ca](mailto:Patricia.Summers@gov.bc.ca)>, "Little, Christine SBRT:EX" <[Christine.Little@gov.bc.ca](mailto:Christine.Little@gov.bc.ca)>  
**Cc:** "Albrecht, Christine SBRT:EX" <[Christine.Albrecht@gov.bc.ca](mailto:Christine.Albrecht@gov.bc.ca)>, "Sovka, Roseanne SBRT:EX" <[Roseanne.Sovka@gov.bc.ca](mailto:Roseanne.Sovka@gov.bc.ca)>  
**Subject:** For approval: Update on @Work article

Hi Pat and Christine,

Christine A was able to confirm with SHR that the DM update to @Work won't happen until tomorrow (Thursday). As we discussed, I've modified part of the first paragraph to change to past tense, and I incorporated a minor edit from GCPE. Here is what SHR is proposing for the DM update:

1. Post to @Work site immediately
2. Post to economy ministry intranets immediately
3. Send to all govt employees via next @Work newsletter, which I believe is scheduled for next week.

I like this approach. Do you have any concerns/questions? If you approve the updated wording, then Christine A will manage DM approval and work with SHR to publish the message tomorrow.

**Stefan Virtue**

Project Manager (SBRT), Red Tape Reduction Initiative  
Ministry of Small Business and Red Tape Reduction  
250-356-7530 / 250-514-6265 (cell)  
[stefan.virtue@gov.bc.ca](mailto:stefan.virtue@gov.bc.ca)

## Red Tape Reduction Day Update

Today we celebrate British Columbia's first Red Tape Reduction Day – a first for B.C. and a first for Canada. As part of today's celebration we are announcing the repeal of 37 items and publishing the final report on the six-week public engagement which identified frustrations British Columbians experience accessing government services. This report is available on the [Reducing Red Tape for British Columbians website](#).

Over the six weeks of the public engagement, more than 5,900 people participated in the conversation by visiting the website. We received more than 280 ideas on how to improve government service delivery, with many of these ideas submitted by public servants. We also received ideas from businesses and stakeholder organizations, bringing the total number of ideas received to over 400.

With help from every ministry across government, we reviewed the ideas to determine which ones we could take action on this year. While not every idea can be implemented, every idea was reviewed.

I am very happy to say that with your help, we've already taken action on over 60 ideas – some have recently been achieved and others will be completed later this year. We've also identified more than 30 ideas that, with a bit more work, can be implemented in the near future.

Many people suggested we keep the public engagement open all year, so we've acted on this idea by launching a new idea submission [button](#) on the B.C. government homepage so that citizens and businesses can share ideas to help cut red tape all year round.

Thank you to everyone who contributed their ideas to the public engagement, and for your continued support of this government priority.

Best regards and happy Red Tape Reduction Day!

Tim McEwan  
Deputy Minister  
Ministry of Small Business and Red Tape Reduction  
and Minister Responsible for the Liquor Distribution Branch

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## NEWS RELEASE

For Immediate Release  
2016SBRT0011-000315  
March 2, 2016

Ministry of Small Business and Red Tape Reduction and  
Responsible for the Liquor Distribution Branch

### **Province cuts red tape, improves services for British Columbians**

For clarification, Backgrounder updated March 2, 2016

VICTORIA – The Province is reducing unnecessary requirements and committing to more than 60 actions that will make it easier for British Columbians to access government services, announced Minister of Small Business and Red Tape Reduction Coralee Oakes.

As part of the first ever Red Tape Reduction Day, the Province is repealing 37 outdated or unnecessary regulations to make it easier for people to understand and follow provincial requirements.

The Province also released its report on the Reducing Red Tape for British Columbians engagement held last fall. The report outlines what the Province heard during its engagement with citizens and lays out government's action plan to reduce red tape and improve services, including:

- **Putting Citizens First** – Supporting transitioning military personnel and retired veterans as they transfer their truck driving credentials to commercial licences by removing any requirement for additional testing.
- **Making Services Accessible** – Enhancing convenience for British Columbians seeking a special occasion licence by offering liquor licensing online through a simple application process.
- **Improving Processes** – Making it easier for British Columbians to register their decisions about organ donation at ServiceBC locations that have ICBC Driver Licensing services.

To continue the conversation started through the engagement, the Province will be partnering with the Canadian Federation of Independent Business as part of its Small Business Roundtable regional consultations. In addition, British Columbians can now submit their ideas all year round through a new suggestion button on the BC Government homepage.

#### **Quotes:**

#### **Coralee Oakes, Minister of Small Business and Red Tape Reduction–**

“British Columbians gave us their ideas to reduce red tape. We listened. To celebrate Red Tape Reduction Day we are releasing our plan to take action on those ideas. Over the next year, people will see improvements to several government services – simple changes that make their lives easier.”

**Mike Croy, vice president of Teamsters local union #213 and supporter of Helmets to Hardhats**

–

“By removing the red tape around driver credentials the Province has streamlined the process for people moving from military to civilian life and opened up employment options for our members.”

**Iain Hooey, co-founder of the Victoria Whisky Festival–**

“Moving the Special Occasion Licence program online has made it so much easier for us as a not-for-profit to get the licences we need. I’m so appreciative of the work the Province has done to implement the Liquor Policy Review recommendations that cut red tape for groups like us. For example, the Province included stakeholders to work directly on the development of the Special Event Server program and I was asked to participate. This now ensures proper training for volunteers at large events like ours.”

**Karen Philp, executive director of The Kidney Foundation of Canada – BC & Yukon Branch –**

“Making it easier for people to register their decision on organ donation by including it at ServiceBC has significantly increased the number of British Columbians who have registered. This not only helps cut red tape, it raises awareness about the organ donor registry and saves lives.”

**Laura Jones, executive vice-president of the Canadian Federation of Independent Businesses –**

“The B.C. government is a national leader in reducing red tape. Today’s announcements show their continued commitment to repealing unnecessary or obsolete regulations and simplifying processes to better enable business owners to focus on running their businesses.”

**Quick Facts:**

- Reducing red tape involves changes to processes, forms, government websites, and legislation to make services easier to access and simpler to use.
- On Nov. 17, 2015, the Province passed legislation to create an annual day in honour of reducing red tape to be observed every year on the first Wednesday of March.
- In Fall 2015, the Province held a six-week online consultation on reducing red tape for British Columbians. More than 5,900 people visited the engagement site.
- The Province received more than 400 ideas, including 284 ideas through the public engagement and over 120 from stakeholders.
- In addition to the action items announced today, the Province is continuing to work on implementing ideas from the public engagement.
- The Province has extended its commitment to a net zero increase in regulatory requirements until 2019. A net zero increase means eliminating one existing requirement when a new requirement is needed.
- The British Columbia government is a leader in red tape reduction. For the fifth year in a row B.C. received an ‘A’ grade from the Canadian Federation of Independent Business – the only province to receive an ‘A’.

**Learn More:**

Read the final report on the public engagement:

<https://engage.gov.bc.ca/helpcutredtape/files/2016/03/Red-Tape-Reduction-Engagement-Report.pdf>



Check out the Reducing Red Tape for British Columbians blog:

<https://engage.gov.bc.ca/helpcutredtape/>

Have an idea to reduce red tape? Share it by clicking on the submission button on the right hand sidebar of the B.C. government's homepage: <http://www2.gov.bc.ca/>

A backgrounder follows.

**Media Contact:**

Media Relations

Ministry of Small Business and Red Tape

Reduction and Responsible for the Liquor

Distribution Branch

778 678-1572

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Connect with the Province of B.C. at: [www.gov.bc.ca/connect](http://www.gov.bc.ca/connect)



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## BACKGROUND

For Immediate Release  
2016SBRT0011-000315  
March 2, 2016

Ministry of Small Business and Red Tape Reduction and  
Responsible for the Liquor Distribution Branch

### **Repealed requirements cut red tape for British Columbians**

On March 2, 2016, the Province announced 37 unnecessary, outdated or duplicate provincial requirements it is repealing as part of Red Tape Reduction Day.

#### **Sworn Statements – Ministry of Justice**

52 sections across 35 Acts and Regulations

The Ministry of Justice is making it easier for citizens to comply with legal requirements by replacing the need for many sworn statements, such as swearing an oath or an affidavit, with a simple signed statement where it is appropriate. This change means reduced cost, delay and inconvenience for British Columbians.

#### **Translink Security Management – Ministries of Justice and Public Safety and Solicitor General**

Prescribed Entity Regulation – Police Act

**South Coast British Columbia Transportation Authority** is no longer a Prescribed Entity so reference to it can be removed to keep the body of B.C. regulations current.

#### **Traffic Tickets – Ministries of Justice and Public Safety and Solicitor General**

Regulations 78/65, 159/66, and 179/66 – Motor Vehicle Act

The sections of the Motor Vehicle Act that provide authority for these three traffic ticket regulations have been repealed. Repealing the corresponding regulations provides clarity and removes the possible requirement to attend court.

#### **Pear Tree Disease Reporting – Ministry of Agriculture**

Trellis Rust of Pear Control Regulation – Plant Protection Act

The regulation mandating the reporting of trellis rust, a pear tree disease, is no longer required. Extensive control measures from 1975 to the mid-1990s confined the disease to the Fraser Valley and southern Vancouver Island. Federal regulations were repealed in 2014 because the disease is now easily treated.

#### **Brand Inspection – Ministry of Agriculture**

Regulation re Strikes Regulation – Livestock Identification Act

Because the brand inspection program for livestock inspectors has been managed and funded by industry since 1997 and operates under the Livestock Identification Regulation, the regulation is no longer needed.

#### **Produced Water – Ministry of Environment**

Code of Practice for the Discharge of Produced Water from Coalbed Gas Operations –  
Environmental Management Act

The only operation registered under this regulation has closed. Future authorizations to discharge produced water from coalbed operations will be done entirely by permits under the

Environmental Management Act. The Code of Practice is no longer needed.

#### **Vehicle Emission Control – Ministry of Environment**

Motor Vehicle Emission Control Warranty regulation– Environmental Management Act

This regulation relied on the Air Care program for implementation and ceased to have effect when the Air Care program ended. Repealing this regulation will remove obsolete provisions from B.C.'s laws.

#### **Sulphur Content – Ministry of Environment**

Sulphur Content of Fuel Regulation – Environmental Management Act

The separate regulation of sulphur content is no longer necessary because it is addressed by site specific permit requirements.

#### **Oath of Non-disclosure – Ministry of Education**

School Regulation Section 12 – School Act

Public servants working with education data no longer have to swear a second oath of non-disclosure. Repealing Section 12 of the School Regulation streamlines business processes in the research and data analysis area.

#### **Job Action Lost Time – Ministry of Education**

Instructional Time Regulation – School Act

The Instructional Time Regulation relates to instructional time lost to job action in the 2014-15 school year and is now outdated. Repealing this regulation keeps B.C.'s regulatory framework current.

#### **BC Teachers Council – Ministry of Education**

British Columbia Teachers' Council Regulation, section 5 (3) – Teachers Act

This section relates to the establishment of the council in 2012. Because the requirements are no longer necessary, repealing this section keeps B.C.'s regulatory framework current.

#### **Vancouver Indy – Ministry of Finance**

Remission Regulation No. 4 – Financial Administration Act

This regulation exempted vehicles and related parts or equipment used in the 2002 to 2004 Vancouver Indy races from the social service tax. The Vancouver Indy events are over and the social service tax was repealed in 2013. Repealing this regulation keeps the body of B.C. regulations up to date.

#### **2011-12 Fiscal Year Multiculturalism – Ministry of Finance**

Minister of State for Multiculturalism Expected Results for the 2011-12 Fiscal Year Regulation

This regulation only applies to the 2011-12 fiscal year for the Minister of State for Multiculturalism and is no longer needed. Repealing this regulation keeps the body of B.C. regulations current.

#### **2012-13 Fiscal Year Multiculturalism – Ministry of Finance**

Minister of State for Multiculturalism Expected Results for the 2012-13 Fiscal Year Regulation

This regulation only applies to the 2012-13 fiscal year for the Minister of State for Multiculturalism and is no longer needed. Repealing this regulation keeps the body of B.C. regulations current.

#### **2012-13 Fiscal Year Seniors and Tourism and Small Business – Ministry of Finance**

Minister of State for Seniors and Minister of State for Tourism and Small Business Expected Results for the 2012-13 Fiscal Year Regulation

This regulation only applies to the 2012-13 fiscal year for the Minister of State for Seniors and the Minister of State for Tourism and Small Business and is no longer needed. Repealing this regulation keeps the body of B.C. regulations current.

#### **2013-14 Fiscal Year Seniors and Tourism and Small Business– Ministry of Finance**

Minister of State for Seniors and Minister of State for Tourism and Small Business Expected Results for the 2013-14 Fiscal Year Regulation

This regulation only applies to the 2013-14 fiscal year for the Minister of State for Seniors and the Minister of State for Tourism and Small Business and is no longer needed. Repealing this regulation keeps the body of B.C. regulations current.

#### **Transitional Sections – Ministry of Forests, Lands and Natural Resource Operations**

Transition Regulation– Forest and Range Practices Act

The Transition Regulation provided substituted dates for seven sections of the Forest and Range Practices Act from 2006 through 2008. The substituted dates were required to ensure the smooth transition to the Forest and Range Practices Act from the former Forest Practices Code of B.C. Act. As all of these dates have passed, the regulation is unnecessary and can be repealed to keep the body of B.C. laws current.

#### **Workers' Compensation Appeal Tribunal – Ministry of Jobs, Tourism and Skills Training and Responsible for Labour**

Medical Review Panel Transitional Regulation– Workers Compensation Amendment Act (No. 2), 2002

The transitional regulation is no longer required because all of the appeals inherited by the Workers' Compensation Appeal Tribunal from its predecessor, the Medical Review Panel, have been addressed. Repealing this regulation keeps the body of B.C. regulations current.

#### **Reservists Leave During Olympics – Ministry of Jobs, Tourism and Skills Training and Responsible for Labour**

Reservists' Leave Regulation – Employment Standards Act

The Reservists' Leave Regulation clarified employment conditions during the 2010 Olympic and Paralympic Winter Games. The Olympic events are complete so this regulation is no longer needed.

#### **Emission Standards – Ministry of Transportation and Infrastructure**

Air Pollution Controls on Motor Vehicles (sections 29) – Motor Vehicle Act Regulation

Repeals the Motor Vehicle Act pollution control measures that are out of date since B.C. adopted federal emission standards for new manufactured vehicles in 1996.

#### **Parental Consent – Ministry of Transportation and Infrastructure**

Section 3(2) Motor Vehicle Act

Canadian Armed Forces members under 19 years of age will no longer need parental consent to apply for a BCID card. This change will align BCID parental consent requirements with B.C. driver licensing rules.

#### **Depreciation of Oil and Gas sites – Ministry of Community, Sport and Cultural Development**

Depreciation of Industrial Improvements Regulations – Assessment Act

This regulation deals with the depreciation of many large industrial plants and oil and gas sites.



The types of industrial plants include lumber and pulp mills, mines, smelters, large manufacturers of specified products, ship building and loading terminals for seagoing ships. This regulation is repealed and its provisions will be incorporated in a new depreciation regulation.

#### **Depreciation of Power Generating Facilities – Ministry of Community, Sport and Cultural Development**

Depreciation of Dams, Power Plants and Substations Regulations – Assessment Act

This regulation deals with depreciation of properties related to electrical power generating facilities (e.g., dams, power plants, etc.). This regulation is repealed and its provisions will be incorporated in a new Depreciation Regulation.

#### **Railway Exclusion – Ministry of Community, Sport and Cultural Development**

Exclusion of Railway Bridges and Tunnels from the Definition of Improvements Regulation – Assessment Act

This regulation provides property tax exclusion for certain properties related to railway bridges and tunnels. This regulation is repealed and its provisions will be incorporated in a new Depreciation Regulation.

#### **Definitions of Railways – Ministry of Community, Sport and Cultural Development**

Criteria for Railway Right of Way Definition Regulation – Assessment Act

This regulation sets criteria for rights of way of railway corporation properties for assessment purposes. This regulation is repealed and its provisions will be incorporated in a new Depreciation Regulation.

#### **Right of Way – Ministry of Community, Sport and Cultural Development**

Railway Right of Way Valuation Criteria Regulation – Assessment Act

This regulation also sets criteria for rights of way of railway corporation properties for assessment purposes. This regulation is repealed and its provisions will be incorporated in a new Depreciation Regulation.

#### **Railway Valuation – Ministry of Community, Sport and Cultural Development**

Adjustment Factors Relating to the Valuation of Railway Corporation Property Regulation – Assessment Act

This regulation addresses the adjustment factors for certain railway corporation properties for valuation purposes. This regulation is repealed and its provisions will be incorporated in a new Depreciation Regulation.

#### **Access to BCA's Physical Inventory – Ministry of Community, Sport and Cultural Development**

Physical Inventory Disclosure Regulation – Assessment Act

This regulation provides certain persons with the right to access BC Assessment's physical inventory information. This regulation will be repealed and its provisions will be incorporated into the amended Assessment Act Regulation.

#### **Disclosure of Property Information – Ministry of Community, Sport and Cultural Development**

Dissemination of Information Regulation – Assessment Act

This regulation provides BC Assessment the right to disclose to any person the declared value and physical characteristics of a property. This regulation will be repealed and its provisions will be incorporated into the amended Assessment Act Regulation.

### **Fee for Assessment Notices – Ministry of Community, Sport and Cultural Development**

Fee for Copy of Information in the Current Assessment Notice Regulation – Assessment Act

This regulation allows for a fee for access to information that is related to assessment notices. This regulation will be repealed and its provisions will be incorporated into the amended Assessment Act Regulation.

### **Nisga'a Property Class – Ministry of Community, Sport and Cultural Development**

Property Class Regulation – Assessment Act

This one-line regulation establishes the property classes for which BC Assessment must provide annual estimates of the distribution of value changes that have occurred in municipalities, treaty lands or Nisga'a Lands. This regulation will be repealed and its provision will be incorporated into the amended Assessment Act Regulation.

### **Fee for Notice of Appeal – Ministry of Community, Sport and Cultural Development**

Appeal Fee Regulation – Assessment Act

This regulation requires \$30 to be paid when filing the notice of appeal with the Property Assessment Appeal Board. This regulation will be repealed and its provisions will be incorporated into the amended Assessment Act Regulation.

### **Improvements Definitions – Ministry of Community, Sport and Cultural Development**

Prescribed Capacity Regulation – Assessment Act

This regulation provides a definition of prescribed capacities for certain improvements for purposes of the act. This regulation will be repealed and its provisions will be incorporated into the amended Assessment Act Regulation.

### **Assessment Deadline – Ministry of Community, Sport and Cultural Development**

Assessed Value Estimates Extension Regulation – Assessment Act

This regulation extends the deadline by which BC Assessment must supply estimates of assessed values to municipalities under the Assessment Act. This regulation will be repealed and its provisions will be incorporated into the amended Assessment Act Regulation.

### **Deadline Extension – Ministry of Community, Sport and Cultural Development**

Property Valuation Extension Regulation – Assessment Act

This regulation extends a deadline in the Assessment Act. This regulation will be repealed and its provisions will be incorporated into the amended Assessment Act Regulation.

### **Improvement Exclusions – Ministry of Community, Sport and Cultural Development**

Assessment Act Improvements Exclusion (1991) Regulation – Assessment Act

This regulation excludes certain things from the definition of “improvements”. This regulation will be repealed and its provisions will be incorporated into the amended Assessment Act Regulation.

### **Assessment Data – Ministry of Community, Sport and Cultural Development**

Assessment Act Regulation – Assessment Act

This regulation provides definitions and clarifications for the Assessment Act, including prescribed forms for BC Assessment to collect and use information for assessment purposes. This regulation will be amended to incorporate nine other separate regulations.

**Note:** *The Ministry of Community, Sport and Cultural Development changes will reduce the number of regulations under the Assessment Act from 32 to 19. This will result in regulations*



*that are more streamlined and user-friendly which will be a benefit for all British Columbians, in particular for the industries to which these regulations apply.*

**Media Contact:**

Media Relations  
Ministry of Small Business and Red Tape  
Reduction and Responsible for the Liquor  
Distribution Branch  
778 678-1572

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